

# Annual Report

Tenant Outreach and Education



# Objectives

- To provide housing information and education services to low and moderate-income tenants facing displacement due to renovation or redevelopment of by-right and site plan projects.
- These activities will help maintain, and further develop, an informed tenant community that is knowledgeable and empowered to exercise their rights and understand their role in obtaining and maintaining affordable housing in the County.

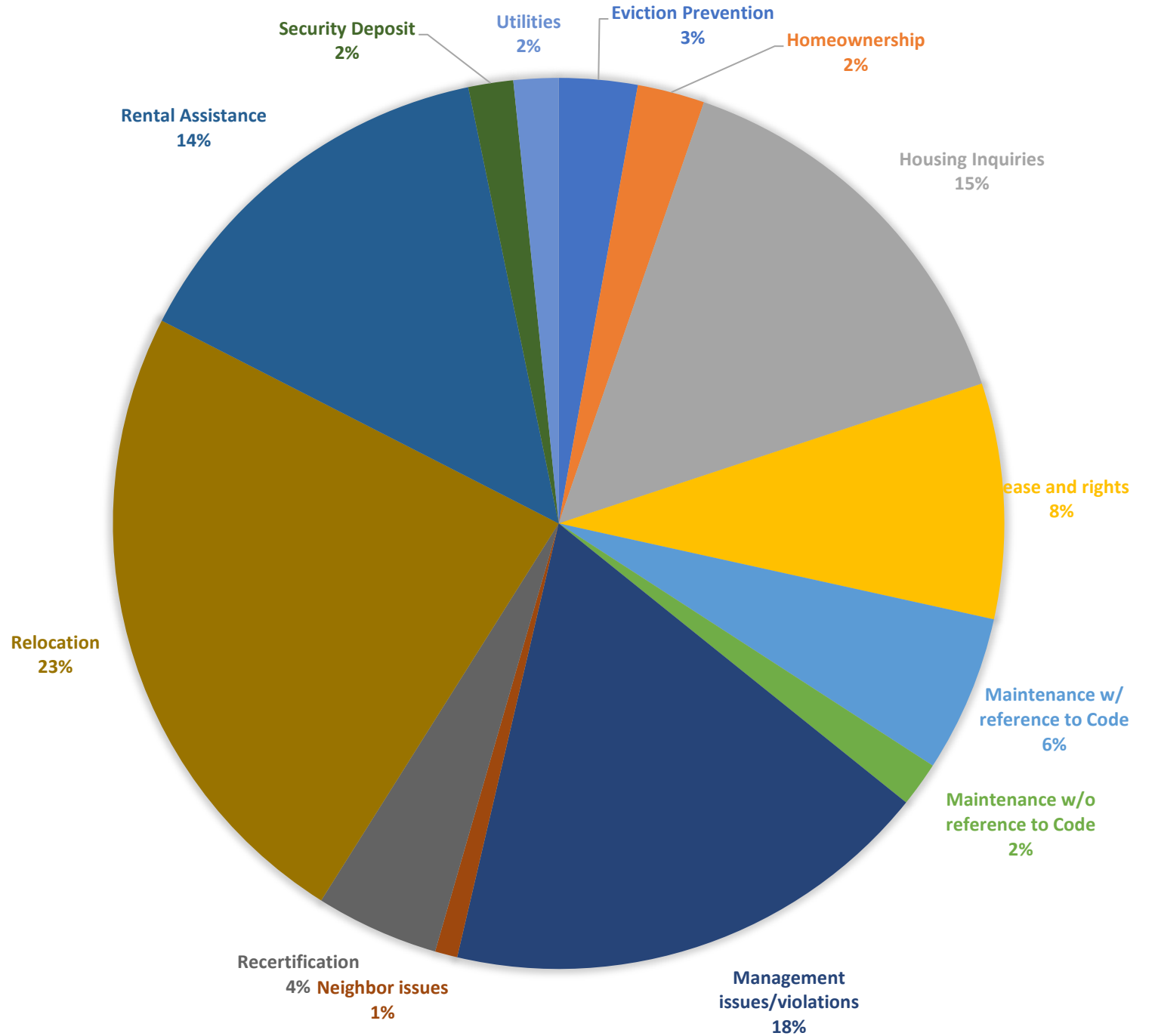
# Outreach and Education

- Work collaboratively with County staff to provide information on securing or maintaining rental housing.
- One-on-one counseling in the following areas:
  - Rental assistance programs
  - Budgeting for rent payments
  - Education on tenant/landlord rights and obligations
  - Build tenant empowerment and strengthen capacity
  - Educate tenants and landlords on safe and code compliant housing
  - Counseling to prevent eviction
  - Identify resources to address and prevent eviction
  - Assist County staff in developing and coordinating community events that focus on affordable housing and homeownership.

# Relocation Services and Assistance (By-right projects)

- Track possible by-right developments
- Determine tenant household needs and make referrals to resources
- In by-right relocations, act as a housing locator for tenants displaced as a result of the sale or conversion of units
- Provide a referral list of rental complexes and services
- Work with the developer to monitor and report the relocation of tenants

Issue/Service	Count
Eviction Prevention	7
Homeownership	6
Housing Inquiries	36
Lease and rights	21
Maintenance w/ reference to Code	14
Maintenance w/o reference to Code	4
Management issues/violations	44
Neighbor issues	2
Recertification	11
Relocation	58
Rental Assistance	35
Security Deposit	4
Utilities	4
Total:	246



## **Other tasks:**

### **BU-GATA hosted Workshops:**

- Workshop 1: Tenants Rights and Eviction Prevention w/ LSNV
- Workshop 2: Fair Housing workshop with Equal Rights Center
- Workshop 3: Immigration information workshop with Restoration Immigration Legal Aid (RELA)
- Workshop 4: “Know Your Rights” Tenants Rights Workshop with LAJC

### **BU-GATA events/meetings in partnership with Arlington County:**

- Live in Arlington information Fair (LAIF), CPHD.
- CPHD Focus Group on Fair Housing
- Tenant Landlord PPO meetings



# Outreach Areas

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Aurora Highlands

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Penrose

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Ft. Myer/Rosslyn

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Arlington Mill

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Shirlington

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Westover Village

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Buckingham

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Ashton Heights

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End of presentation.