

Arlington County, VA Community Survey 2022 - Report on Results -

May 2022



Opinion Research on
Elections and Public Policy



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Arlington County, VA - Community Survey 2022

Survey Methodology*

From February 2, 2022 to March 14, 2022, Probolsky Research conducted a live-interviewer telephone and online survey among Arlington County, VA residents. We also used a public panel to recruit respondents.

A total of 1,300 residents were surveyed. A survey of this size yields a margin of error of +/-2.8%, with a confidence level of 95%. Interviews were conducted by phone (8%) and online (2%) modes. Facebook targeting of Arlington County residents (53%) and Panel (11%) were also utilized. Residents were also mailed postcards (27%) that included a link and QR code. Security measures precluded individuals from completing the survey more than once and allowed only the designated resident to complete the survey. Online respondents were able to use their computer, tablet or smart phone to participate.

The original sample was compiled by Probolsky Research using consumer data to ensure we reached residents at their most current phone numbers, email addresses, and home addresses. Probolsky Research applies a stratified random sampling methodology to ensure that the demographic proportions of survey respondents match the demographic composition of Arlington County, VA residents.

Probolsky Research is a woman and Latina-owned market and opinion research firm with corporate, election, government, non-profit, and special interest clients.

**Due to rounding, totals shown on charts may not add up to 100%*

Project: Arlington County – Community Survey
Field Dates: February 2 – March 14, 2022
Universe: Arlington County residents
Language: English and Spanish
N = 1,300
Margin of Error = +/-2.8%

We are Probolsky Research a national opinion research organization and we are conducting a survey on behalf of Arlington County. Your opinion is important, and your responses are confidential.

1. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A.	Quality of police services	43.7%	26.5%	19.3%	5.7%	4.8%
B.	Quality of fire, rescue, and emergency medical services	65.1%	18.4%	13.2%	2.0%	1.3%
C.	Quality of the County's emergency preparedness services	40.9%	29.3%	20.4%	5.9%	3.4%
D.	Maintenance of County streets	19.5%	39.7%	12.9%	19.8%	8.1%
E.	Quality and capacity of County stormwater runoff system	22.6%	30.3%	23.4%	15.5%	8.2%
F.	Enforcement of County codes and ordinances	18.8%	27.6%	30.0%	15.2%	8.3%
G.	County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues	24.6%	32.1%	21.9%	12.1%	9.2%
H.	Quality of County parks/recreation/sports programs and facilities	48.6%	32.8%	9.5%	6.7%	2.5%
I.	Quality of County arts/cultural programs and facilities	35.6%	30.9%	23.6%	6.3%	3.7%
J.	Quality of the County's library system	57.6%	25.0%	11.5%	3.4%	2.5%
K.	Quality of public schools in the County	41.1%	23.8%	16.2%	9.5%	9.4%
L.	The availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)	15.4%	16.6%	17.2%	21.6%	29.3%
M.	Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families	25.2%	23.2%	27.8%	12.9%	10.9%

2. Which areas are most important to you personally? Pick four.

Quality of police services in Arlington County	43.9%
Maintenance of streets in Arlington County	43.2%
Quality of parks/Recreation/Sports programs and facilities in Arlington County	43.0%
Availability and affordability of different housing types in Arlington	42.5%
Quality of fire and emergency medical services in Arlington County	39.5%
Quality of public schools in the County	38.2%
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	31.9%



Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/Substance use disorders, or are low-income, older adults, children, and families	21.6%
Quality of Arlington County's emergency preparedness services	19.4%
Quality of Arlington County's library system	19.0%
Quality of arts/Cultural programs in Arlington County	12.1%
Quality of Arlington County's stormwater runoff system	12.0%
Enforcement of Arlington County codes and ordinances	9.6%
Nothing	0.2%
Don't know	0.5%

Perceptions of Arlington County

3. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A. Overall image of Arlington County	41.5%	37.5%	10.7%	6.4%	3.9%
B. Quality of life in Arlington County	47.3%	38.1%	6.6%	5.1%	2.9%
C. Overall quality of services provided by Arlington County	37.8%	40.6%	12.2%	5.6%	3.8%
D. Value you receive for your County taxes	22.1%	31.1%	16.9%	17.1%	12.8%
E. Transparency of the County's decision-making process	15.2%	26.8%	21.7%	17.4%	18.9%
F. Physical accessibility of County facilities	38.3%	29.9%	22.9%	7.2%	1.7%
G. Quality of customer service you receive from County employees	36.8%	30.9%	19.8%	6.5%	6.0%
H. Opportunities for public engagement with the County	21.7%	30.8%	24.7%	13.0%	9.7%
I. Effectiveness of County communication with the public	22.6%	32.2%	21.0%	13.6%	10.6%
J. Efforts to manage and plan for growth/development	17.9%	27.2%	20.4%	18.5%	16.1%
K. Efforts to maintain the quality of Arlington's neighborhoods	20.7%	33.3%	18.0%	16.0%	11.9%

3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events? Pick three.

Media	55.1%
Inside Arlington	35.4%
County website	28.5%
County Facebook/Twitter accounts	21.5%
Nextdoor.com	18.2%
County news releases/Newsroom	15.0%
Printed materials	14.6%
Local TV/Cable news/Radio	14.2%
Civic/Condo association newsletters/Lists	13.7%



Parks and recreation publications	12.1%
Other e-newsletter publications	11.9%
My Arlington mobile app	5.2%
Arlington's cable tv channel	2.7%
Other	4.8%
Don't know	4.2%

Customer Service

3B. Have you contacted the County with a question, service request, or complain during the past year?

Yes	47.5%
No	52.5%

[IF ANSWERED "YES" TO Q3B]

3C. How have you contacted the County during the past year? Select all that apply.

By phone	57.2%
Email	48.6%
Arlington county website	25.3%
The county's report-a-problem website/App	19.1%
Visit in person	14.6%
County board office	7.0%
Letter/Mail	5.2%
Facebook/Twitter	2.9%
Constituent services	2.9%
Other	1.3%

Trust of Local Government

4. Please indicate if you agree or disagree with each of the following.

Do you agree or disagree...		Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree
A.	I trust information that is provided by Arlington County	35.3%	39.6%	12.5%	6.3%	6.3%
B.	I trust Arlington County's elected officials	21.2%	36.2%	18.1%	12.2%	12.3%
C.	I trust the County Manager and County employees	28.1%	35.8%	20.0%	8.6%	7.5%

Race and Equity

5. Please indicate how familiar you are with the following.

How familiar are you with...	Very Familiar	Familiar	Neutral	Unfamiliar	Very Unfamiliar
The County's efforts to advance racial equity	12.4%	27.3%	21.0%	26.2%	13.1%

5A. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to...	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied



A.	The development of the County's budget	19.5%	26.4%	29.8%	12.3%	12.0%
B.	The County's policies	17.3%	29.8%	30.0%	13.2%	9.7%
C.	The County's communications and engagement efforts	21.8%	32.4%	26.6%	10.4%	8.7%
D.	Police services	36.0%	27.8%	22.7%	7.1%	6.4%
E.	Fire, emergency, and rescue services	51.3%	25.1%	19.9%	2.3%	1.4%
F.	Parks and recreation programs	40.5%	32.0%	19.2%	6.2%	2.2%
G.	Health and human services	30.8%	30.4%	27.9%	6.6%	4.3%
H.	Housing options	14.4%	22.4%	22.7%	21.1%	19.5%
I.	Library services	48.1%	28.0%	18.8%	3.1%	2.0%
J.	Transportation	30.6%	34.3%	20.0%	10.4%	4.7%

Safety

6. Please indicate how safe or unsafe you feel.

How safe do you feel...		Very Safe	Somewhat Safe	Neutral	Somewhat Unsafe	Very Unsafe
A.	In your neighborhood	55.6%	33.3%	4.6%	5.2%	1.3%
B.	In areas with nightlife activity (Clarendon, Ballston, Crystal City)	37.7%	38.5%	12.4%	8.5%	2.8%
C.	In commercial/retail areas	45.5%	37.7%	9.4%	6.2%	1.2%
D.	Overall feeling of safety in the County	48.6%	37.8%	7.5%	4.9%	1.2%

Emergency Preparedness Services

7. Please to indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A.	Information and directions provided by the County related to natural or man-made public safety emergencies	32.5%	35.8%	19.9%	8.4%	3.4%
B.	Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions	46.9%	30.1%	12.8%	5.5%	4.7%
C.	County's COVID-19 services, including testing and vaccinations	50.5%	27.6%	9.9%	7.7%	4.4%
D.	Arlington County's emergency alerts shared during emergencies	44.2%	31.8%	16.7%	4.4%	2.8%

Public Works Services

8. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A.	Overall maintenance of major streets in Arlington County not including Interstates	23.3%	39.8%	12.4%	16.7%	7.7%
B.	Maintenance of streets in your neighborhood	27.1%	35.5%	11.2%	17.8%	8.4%
C.	Maintenance of public sidewalks	24.2%	36.1%	14.3%	17.9%	7.4%
D.	Maintenance of County facilities	35.3%	36.5%	22.0%	4.2%	1.9%
E.	Snow removal on Arlington County streets not including Interstates	27.4%	33.7%	13.6%	15.3%	10.0%
F.	Snow removal on Arlington County trails not	24.9%	25.3%	30.5%	11.0%	8.2%



	including W&OD					
G.	Mowing and trimming of County land along County streets and public areas	34.1%	35.3%	18.6%	7.8%	4.2%
H.	Overall cleanliness of County streets and other public areas	36.3%	39.1%	14.3%	7.8%	2.6%
I.	Adequacy of street lighting in your neighborhood	36.8%	31.7%	10.0%	15.6%	5.9%
J.	Adequacy of street lighting in commercial/retail areas of the County	43.9%	34.2%	14.0%	6.0%	1.9%

Police Services

9. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A.	Overall quality of local police service	44.2%	28.2%	16.4%	6.5%	4.7%
B.	County's efforts to prevent crime	32.1%	31.8%	17.9%	10.7%	7.5%
C.	Enforcement of local traffic laws	29.2%	26.0%	22.4%	12.9%	9.4%
D.	The Police Department's proactive community engagement efforts	31.3%	27.8%	24.7%	9.2%	6.9%
E.	Overall competence of police department employees	41.7%	27.1%	21.0%	5.0%	5.2%
F.	Police officers' attitudes/behavior towards community members and those they interact with	44.2%	22.6%	19.1%	8.2%	6.0%

9A. Please share any recommendations/suggestions for improvements to policing in Arlington.

Health and Human Services

10. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A.	County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community	21.8%	27.7%	28.1%	13.0%	9.4%
B.	County efforts to enable senior adults to age in place in Arlington	25.0%	29.6%	26.5%	11.9%	7.1%
C.	County efforts to help residents meet their basic needs	25.3%	32.0%	24.2%	12.2%	6.2%
D.	County efforts to promote availability, accessibility, and quality of affordable childcare	17.6%	21.6%	28.7%	18.3%	13.9%
E.	County efforts to promote positive physical and mental health for infants, children and youth	24.4%	29.9%	27.9%	10.3%	7.5%
F.	County efforts to combat opioid addiction	21.8%	22.7%	34.9%	12.1%	8.5%

Parks, Recreation, Sports, and Arts

11. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
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A.	Maintenance of County parks	48.3%	35.2%	10.0%	4.6%	1.8%
B.	Walking and biking trails in the County	50.6%	33.5%	9.8%	4.2%	1.9%
C.	Outdoor athletic fields	46.8%	33.5%	14.2%	3.8%	1.7%
D.	Sports programs	42.2%	29.8%	22.2%	3.7%	2.1%
E.	Special events	35.4%	29.4%	27.9%	4.5%	2.8%
F.	Off-leash dog areas	34.1%	24.2%	25.7%	9.7%	6.3%
G.	Recreation programs	39.2%	35.0%	19.1%	4.2%	2.4%
H.	Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources	33.6%	34.5%	14.3%	10.3%	7.3%
I.	Community and nature centers	42.5%	34.1%	16.8%	4.3%	2.3%

Library Services

12. How have you or other members of your household used Arlington County library services during the past year? Select all that apply.

Visited an Arlington County library	57.6%
Used online library services	47.2%
Have not used Arlington County library services	31.1%

[ASK AMONG THOSE WHO ANSWERED “NOT USED” TO Q12]

12A. Why haven't you used Arlington County library services in the past year? Select all that apply.

Visiting the library is not part of my lifestyle	36.6%
Covid-19 health concerns	25.5%
Too busy to use library services	24.0%
Not aware of library services	18.8%
Covid-19 lifestyle changes	16.8%
The library does not have programs that interest me	7.7%
Library hours are not convenient for me	6.9%
The library does not have the materials I need	3.5%
Do not have transportation to get to a library	2.7%
Wait times for materials is too long	2.2%
I do not have a device that allows me to use the internet-based library services at home	2.0%
Services and materials are not offered in my language	0.7%
I owe fines or fees that I am unable to pay	0.7%
Other	10.4%
Don't know	0.7%

Transportation

13. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A. Ease of traveling within Arlington County	33.0%	40.6%	11.4%	10.1%	4.8%
B. Availability of transportation for persons with disabilities	30.0%	24.9%	29.4%	9.5%	6.2%
C. Quality of Arlington's transit system (ART)	30.6%	33.7%	21.6%	10.4%	3.7%



D.	Quality of Metro bus services in Arlington	27.6%	37.1%	20.1%	11.3%	3.9%
E.	Quality of Metro rail services in Arlington	27.9%	35.8%	14.4%	13.4%	8.6%
F.	Availability of sidewalks for pedestrians	29.9%	39.4%	12.1%	13.6%	5.0%
G.	Pedestrian safety	25.3%	36.0%	15.5%	15.1%	8.0%
H.	Bicycle safety	22.6%	30.4%	22.3%	15.4%	9.3%
I.	Availability of bike trails and bike lanes	34.3%	30.5%	18.1%	11.4%	5.7%
J.	Availability of bikeshare, e-bikes, and scooters	38.3%	28.0%	23.3%	5.8%	4.5%

Economic Development and Planning

14. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A.	Ability to attract and retain full-time private sector jobs	41.7%	29.0%	18.6%	6.6%	4.0%
B.	Ability to attract and promote businesses	38.2%	32.0%	18.0%	8.5%	3.2%
C.	Ability to attract visitors and promote Arlington County	36.2%	31.4%	21.3%	7.5%	3.6%

Code Enforcement

15. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A.	Enforcement of property maintenance	21.4%	28.6%	29.4%	13.8%	6.9%
B.	Enforcement of construction site conditions	21.5%	24.5%	27.0%	16.9%	10.0%
C.	Enforcement of noise regulations	20.2%	23.0%	21.8%	20.2%	14.8%
D.	Cleanliness and safety of food in restaurants	42.5%	35.0%	16.7%	3.8%	2.1%

Utility Services

16. Please indicate how satisfied or unsatisfied you are with each of the following.

How satisfied are you with...		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
A.	Residential trash collection services	53.7%	27.1%	9.8%	6.1%	3.4%
B.	Curbside recycling services	48.0%	24.6%	12.5%	8.7%	6.1%
C.	Yardwaste removal services	52.0%	22.4%	16.6%	5.0%	4.0%
D.	Foodwaste recycling services	41.4%	19.1%	23.3%	8.8%	7.4%
E.	Wastewater and sewage treatment services	44.0%	26.9%	20.9%	5.3%	2.9%
F.	Drinking water services	47.5%	28.7%	14.6%	5.8%	3.4%
G.	Stormwater infrastructure	26.6%	28.4%	23.6%	13.3%	8.1%

17. Do you own or rent your home?

Own	58.8%
Rent	39.3%
Other	1.9%

18. Which of the following best describes your home?

Single-family	39.1%
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Duplex/Townhouse	10.2%
Condominium	20.6%
Apartment	29.3%
Other	0.8%

19. How long have you lived in Arlington County?

0-2 years	18.6%
3-5 years	16.8%
6-10 years	17.3%
11-19 years	15.8%
20+ years	31.1%
Prefer not to answer	0.4%

20. Do you own or operate a business in Arlington County?

Own	11.2%
Operate	3.8%
I don't own or operate a business in Arlington County	85.1%

21. For demographic purposes only, which of the following best describes your ethnic background? Select all that apply.

Latino/Hispanic	15.0%
White/Caucasian	62.0%
Black/African American	8.9%
Asian	10.9%
Pacific Islander	1.2%
Native American	1.7%
Other	1.8%
Prefer not to answer	10.1%

22. Is English the primary language spoken in your home? If no, what is?

Yes	93.6%
No	6.4%

[AMONG THOSE WHO ANSWERED "NO"]

Spanish	66.3%
Amharic/Tigrigna	10.8%
Russian	4.8%
Turkish/Kurdish	2.4%
Other	13.3%
Unsure/Prefer not to answer	2.4%

23. Do you have a disability?



Yes	7.7%
No	86.5%
Prefer not to answer	5.8%

24. Which category best describes your age?

18-19	1.7%
20-29	20.5%
30-39	23.1%
40-49	18.4%
50-64	19.2%
65+	15.0%
Prefer not to answer	2.1%

25. Including yourself, how many persons in each of the following age groups are currently living in your household?

Under age 10	21.5%
Ages 10 –19	19.8%
Ages 20 – 44	63.2%
Ages 45 – 64	38.9%
Ages 65+	23.5%

26. Which category best describes your total annual household income?

Under \$35,000	4.5%
\$35,000-\$74,999	13.3%
\$75,000-\$99,999	13.0%
\$100,000-\$149,999	21.8%
\$150,000+	46.4%
Prefer not to answer	0.9%

27. What best describes your gender?

Male	47.6%
Female	48.4%
Non-binary	0.6%
Prefer not to answer	3.4%

28. Please select the Zip Code where you live?

22201	17.0%
22202	13.2%
22203	10.2%
22204	21.2%
22205	8.7%



22206	8.3%
22207	11.3%
22209	6.2%
22211	0.1%
22213	1.9%
Prefer not to answer	2.0%

Graphic Analysis/Results Presentation

Respondent Mapping

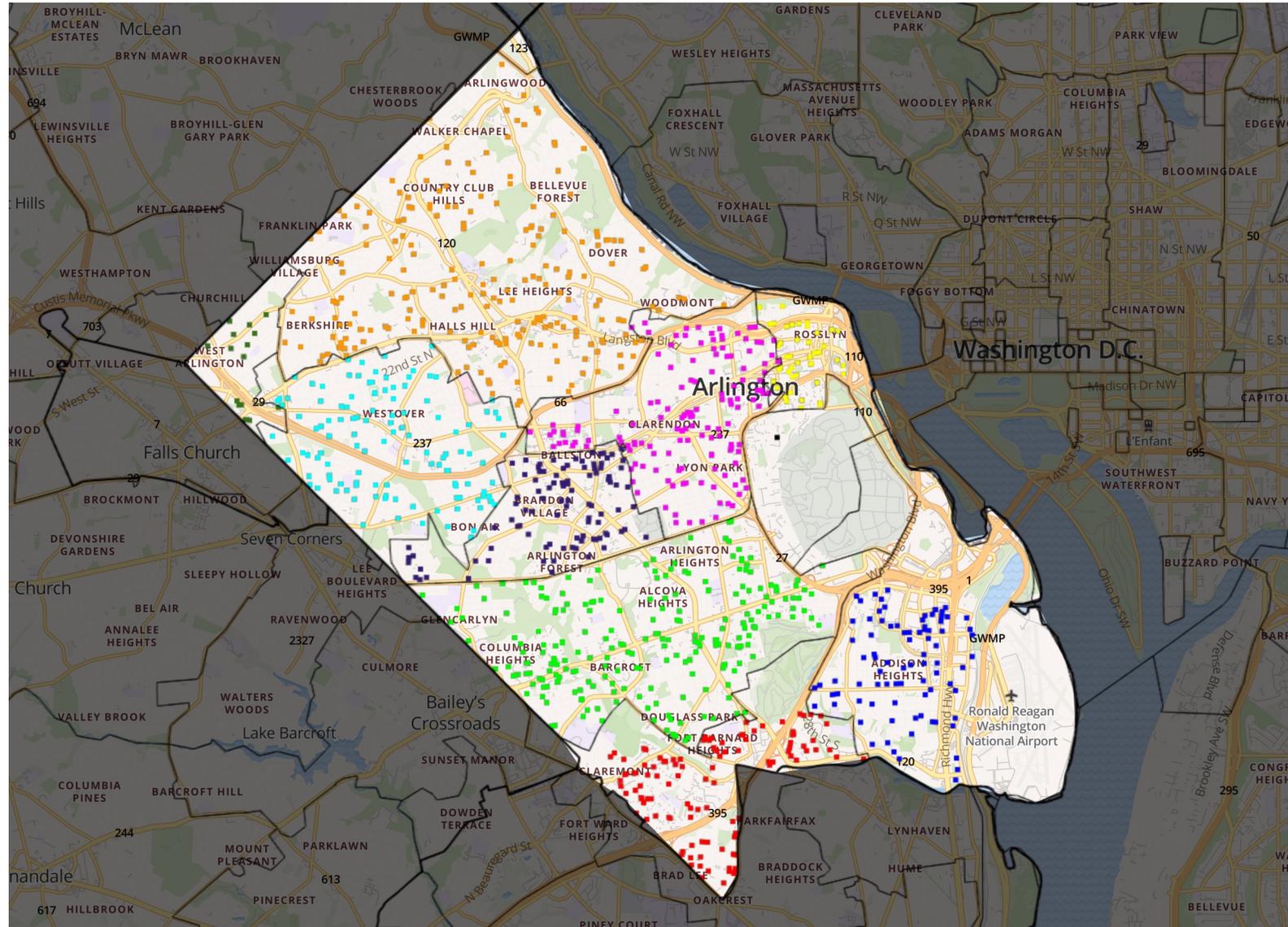


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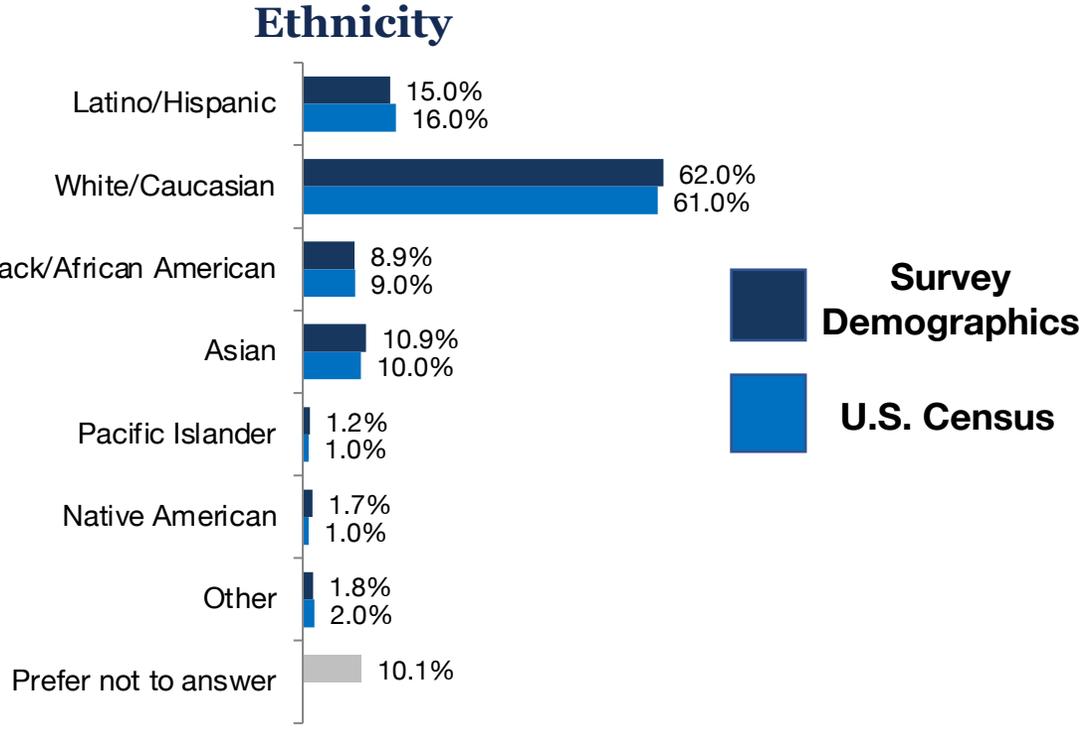
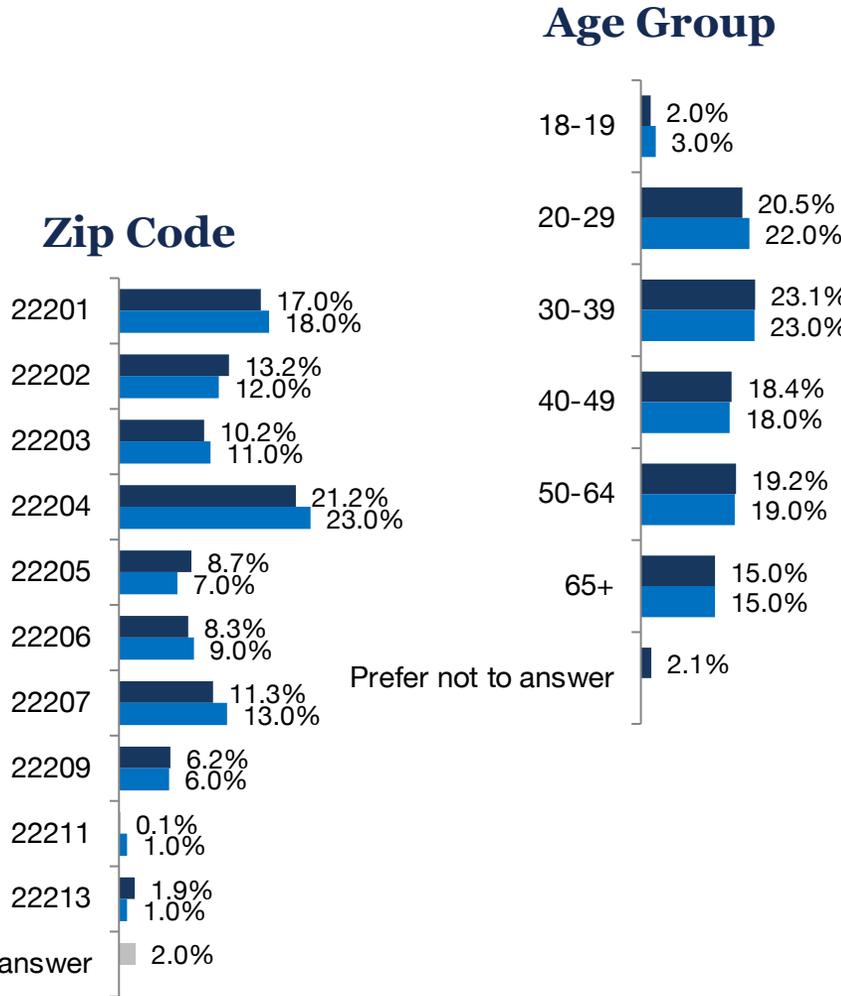
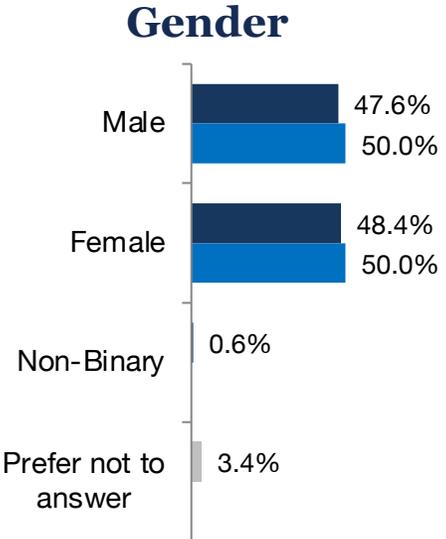
Code Enforcement

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Demographics

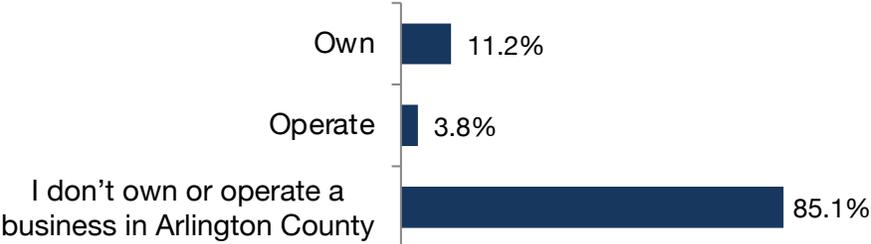
Demographics

Respondent demographics by gender, age group, zip code and ethnicity

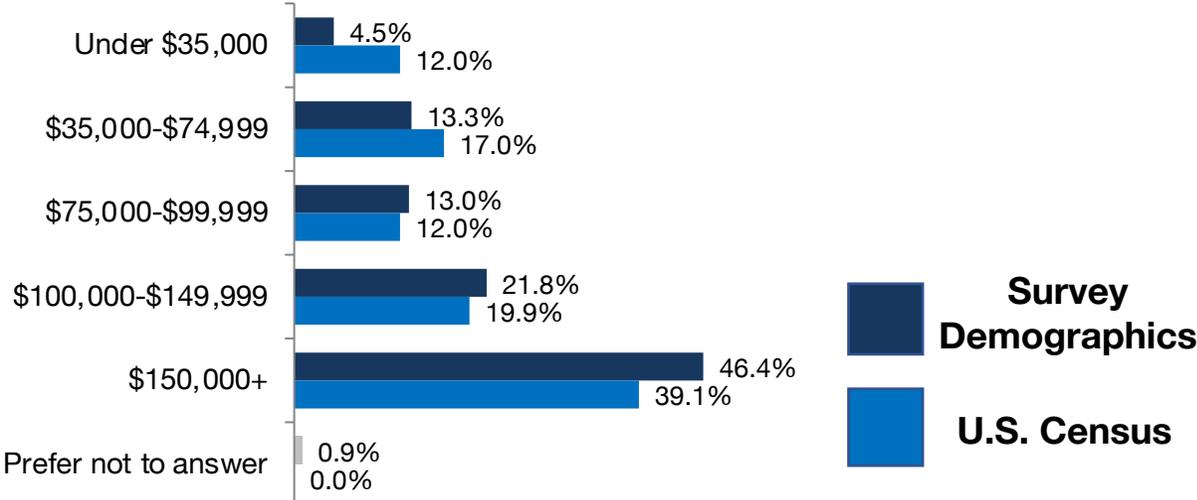


Respondent demographics by business status, HH income, and years of residency

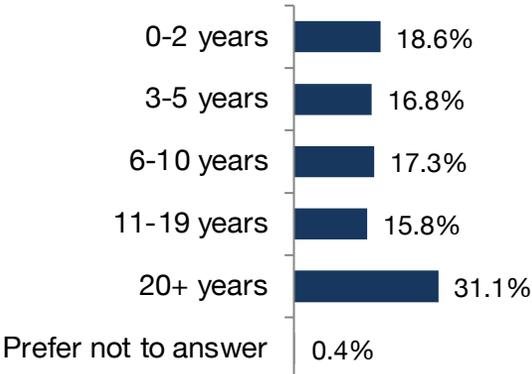
Business Status in Arlington County



Household Income



Years of Residency



Key Findings

Residents have a positive perception Arlington County

- 85% are satisfied with the quality of life in Arlington County – among those satisfied, 55% are very satisfied
- 79% are satisfied with the overall image of Arlington County – among those satisfied, 53% are very satisfied
- 79% are satisfied with the quality of services provided by Arlington County – among those satisfied, 48% are very satisfied

The County was able to maintain satisfaction with services during the COVID-19 pandemic which negatively impacted other communities

Satisfaction with County services is significantly higher in Arlington County compared to other communities

- Arlington County ranks 28% higher than the U.S. average in overall quality of County services

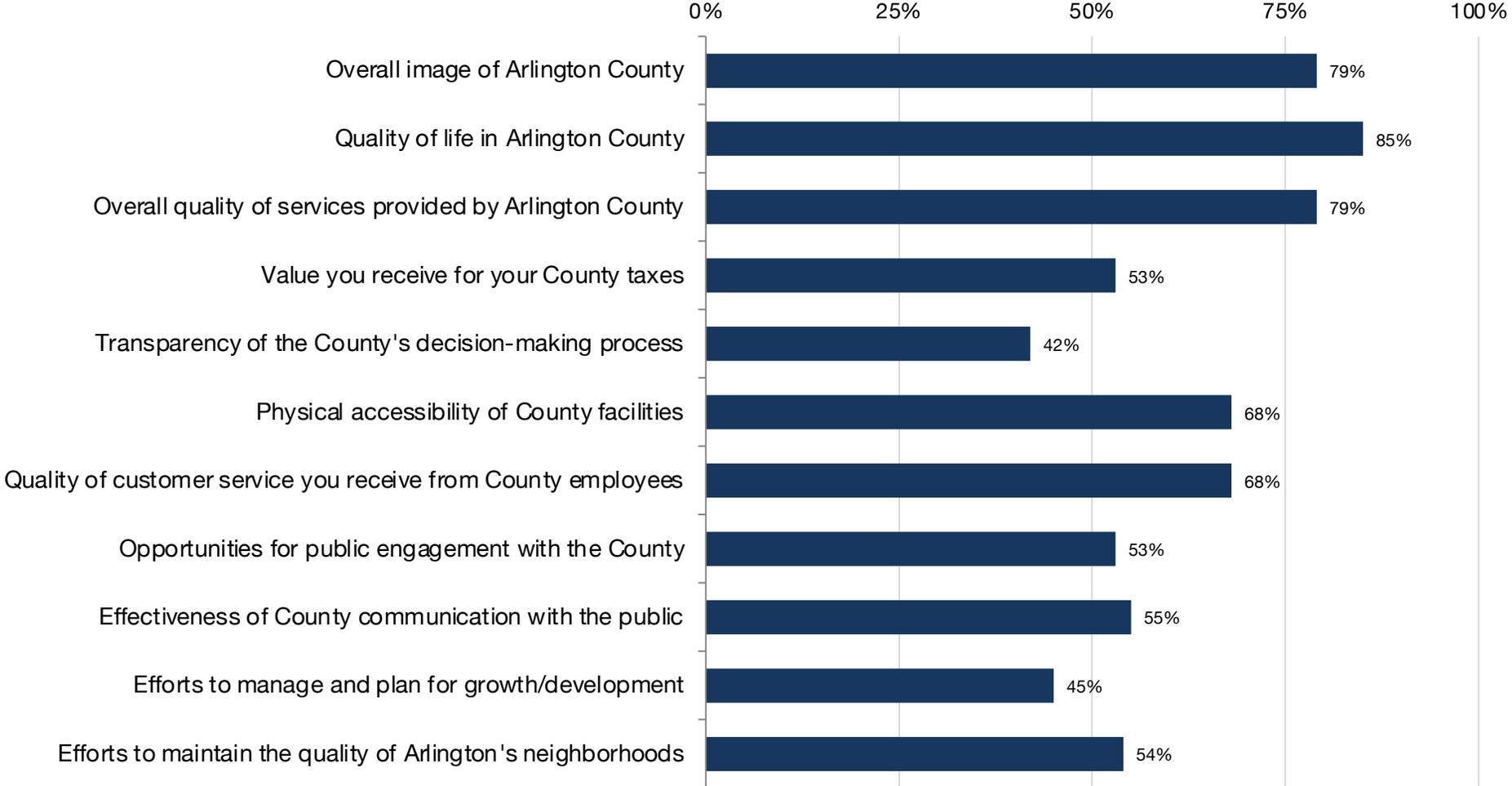
Areas of Opportunity

- Transparency of the County's decision-making process
- Efforts to manage and plan for growth and development
- Promoting availability, accessibility, and quality of affordable childcare and mental health services

Insight #1

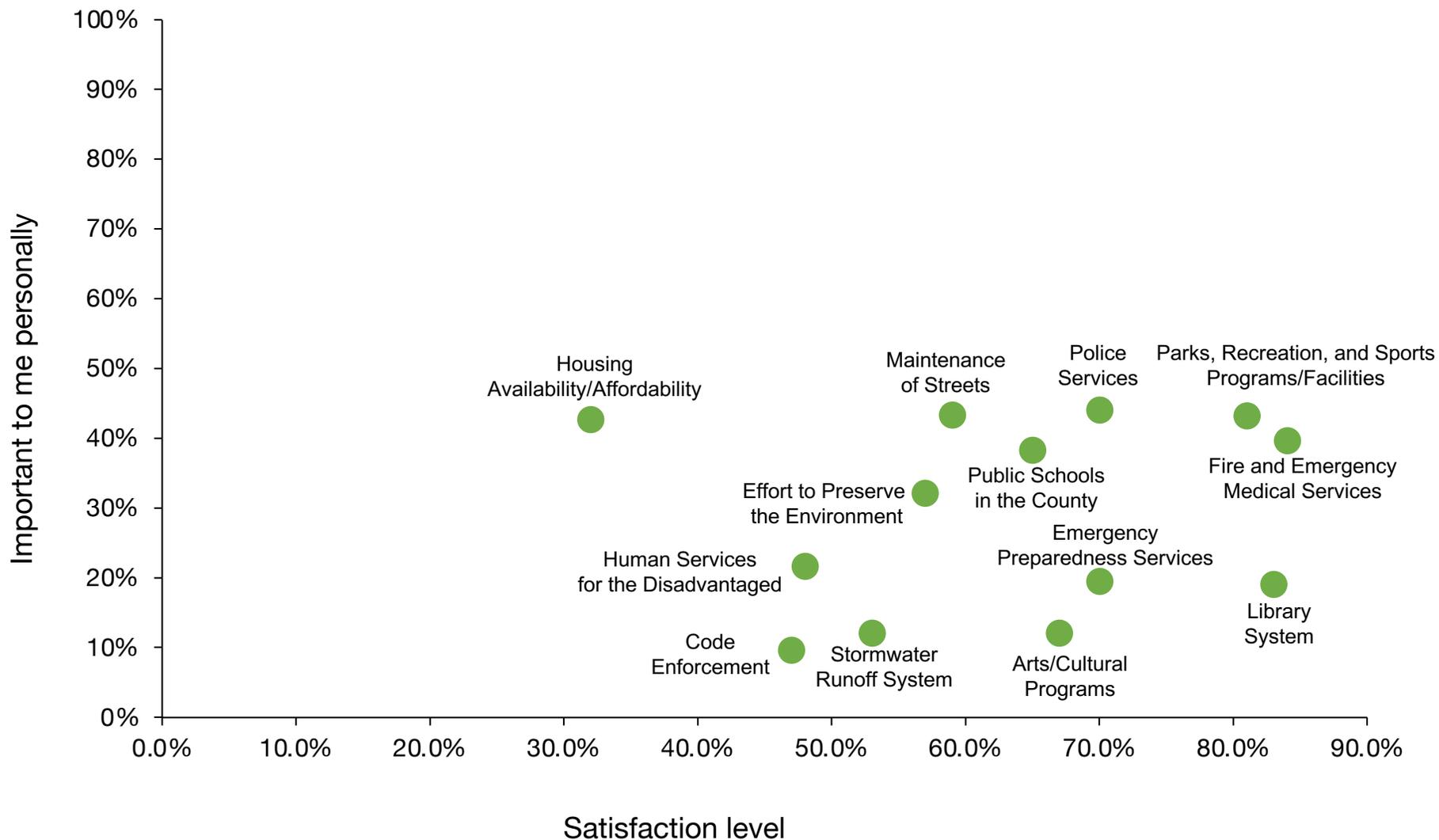
Satisfaction with County services is positive, and overall perception is positive with certain areas dropping slightly during the pandemic

Overall Perception of the County

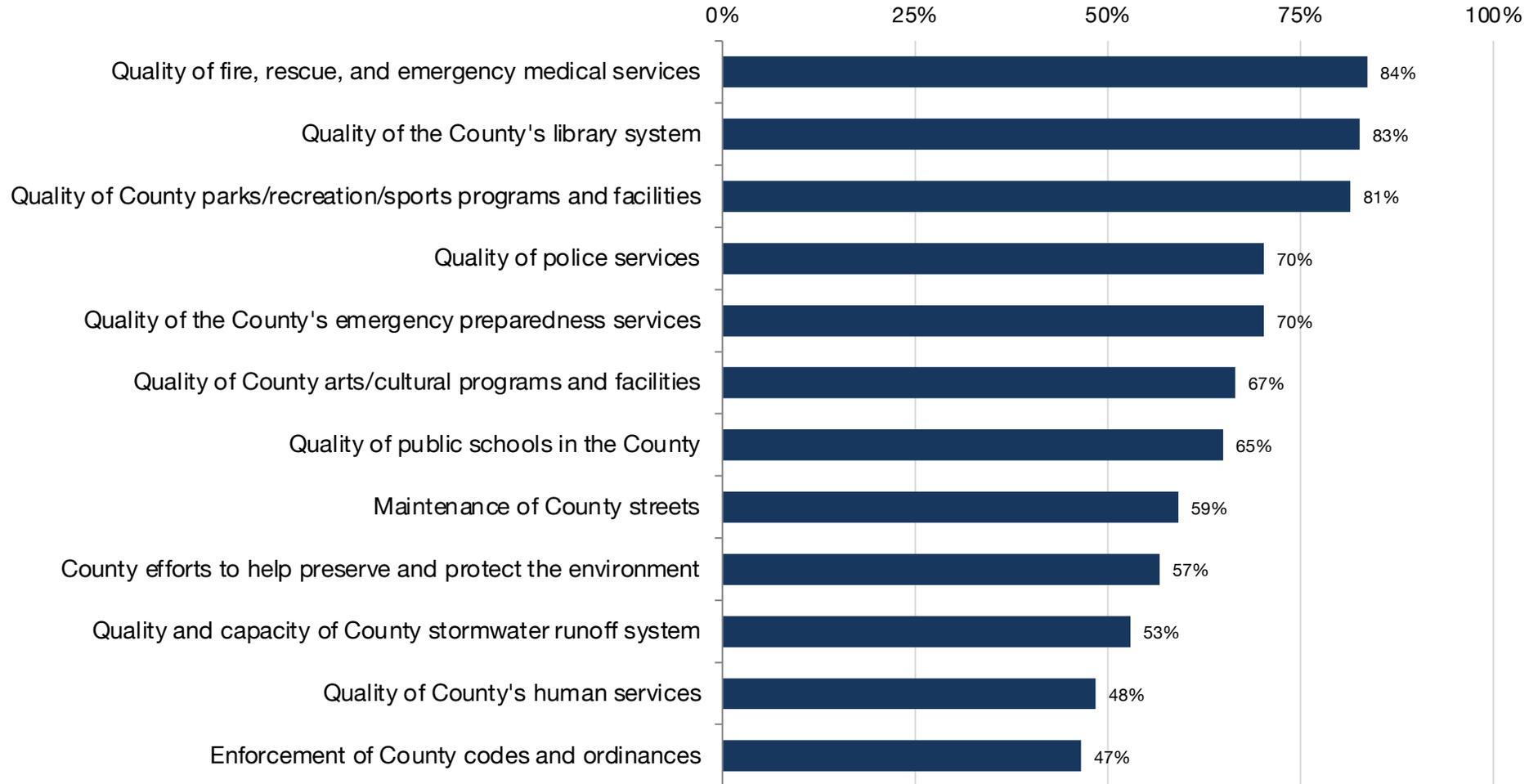


*These results exclude "don't know"

Quality of parks, recreation, and sports programs and facilities aligns the most with importance of service provided and satisfaction level



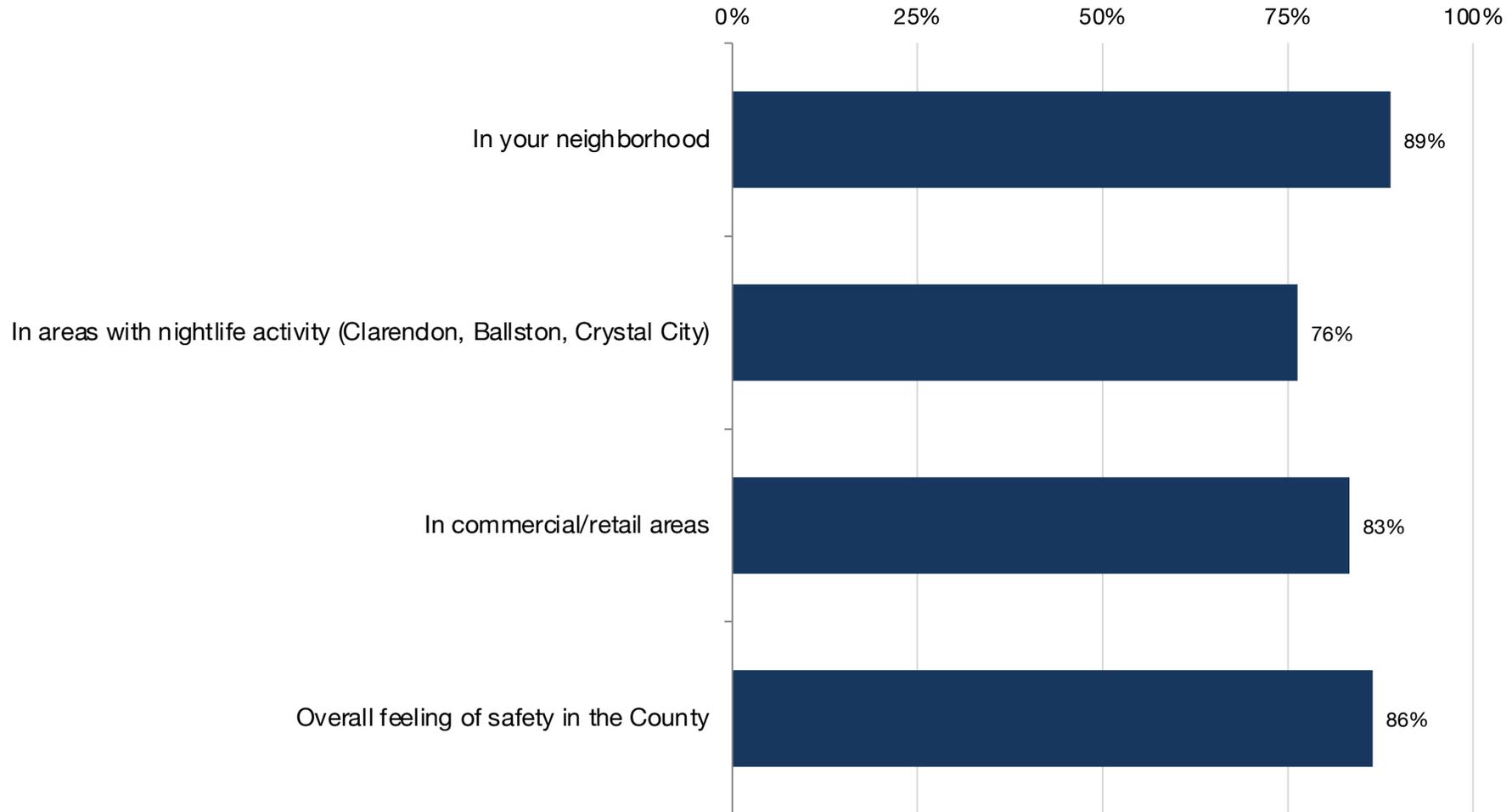
Overall Satisfaction with County Services



**These results exclude "don't know"*

**Certain services were not asked in previous years*

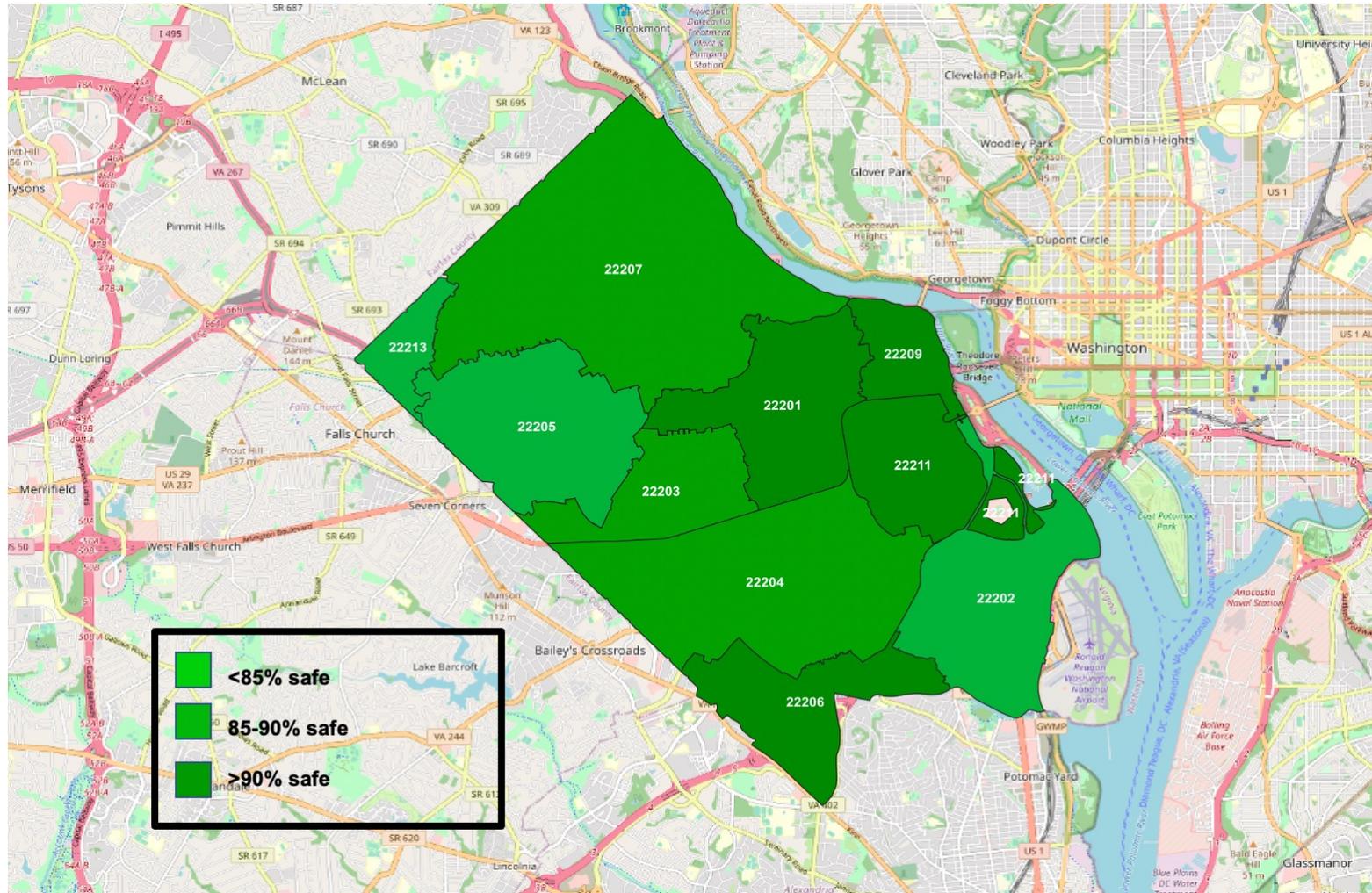
Safety in various situations in the County



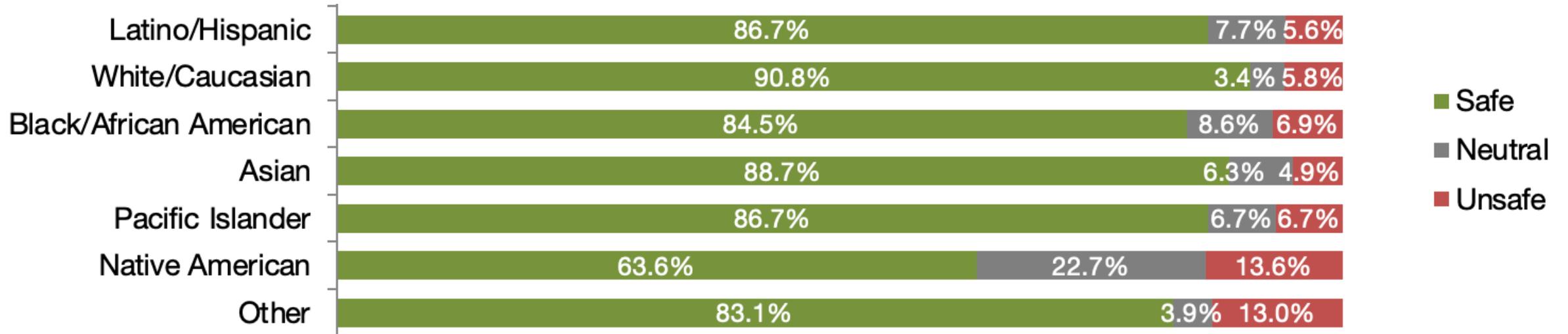
**These results exclude "don't know"*
**Certain services were not asked in previous years*

Overall feeling of safety in Arlington County by zip code

How safe do you feel overall in Arlington County?



Safety demographics for in your neighborhood

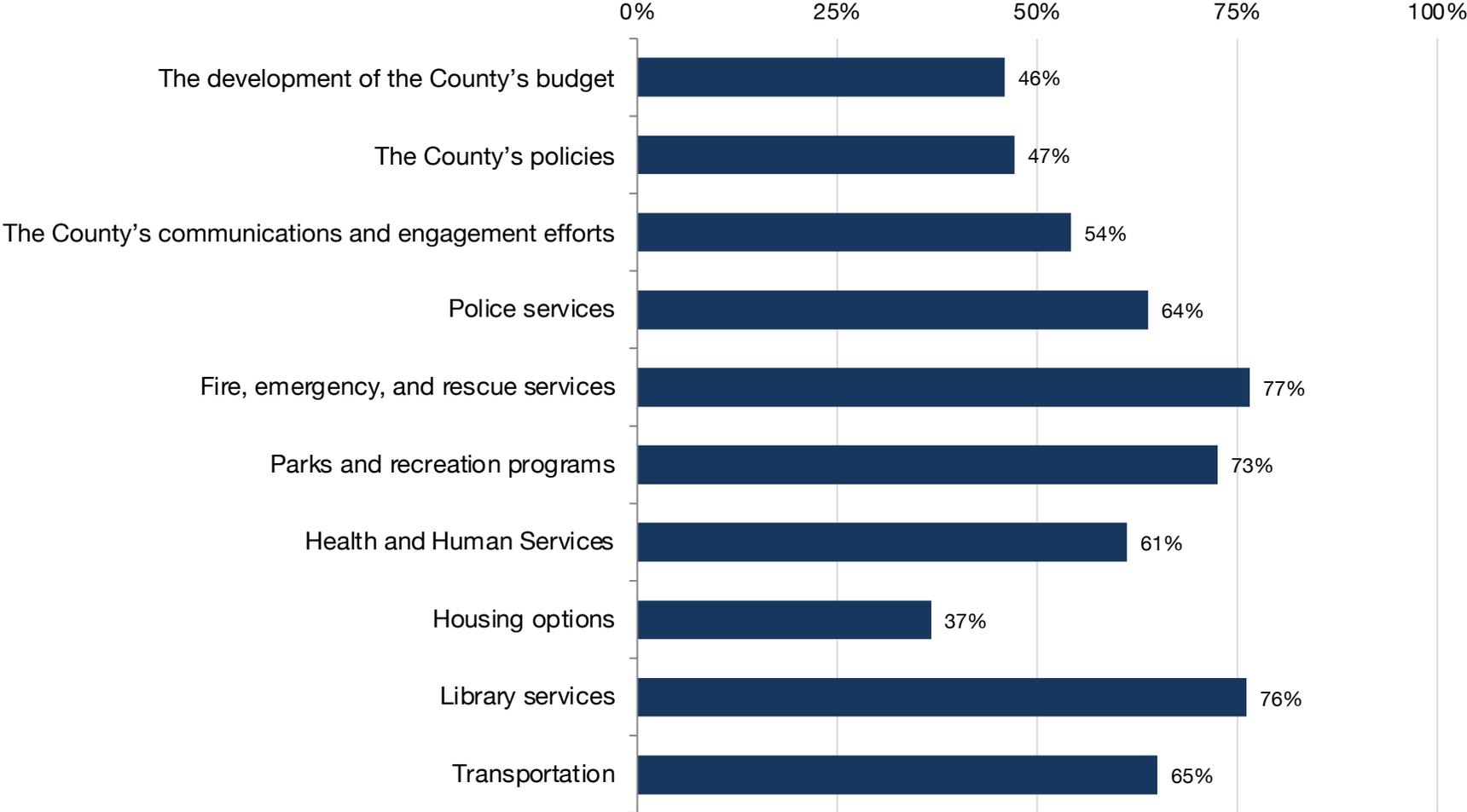


**These results exclude "don't know"*

**Certain services were not asked in previous years*

Race and Equity satisfaction

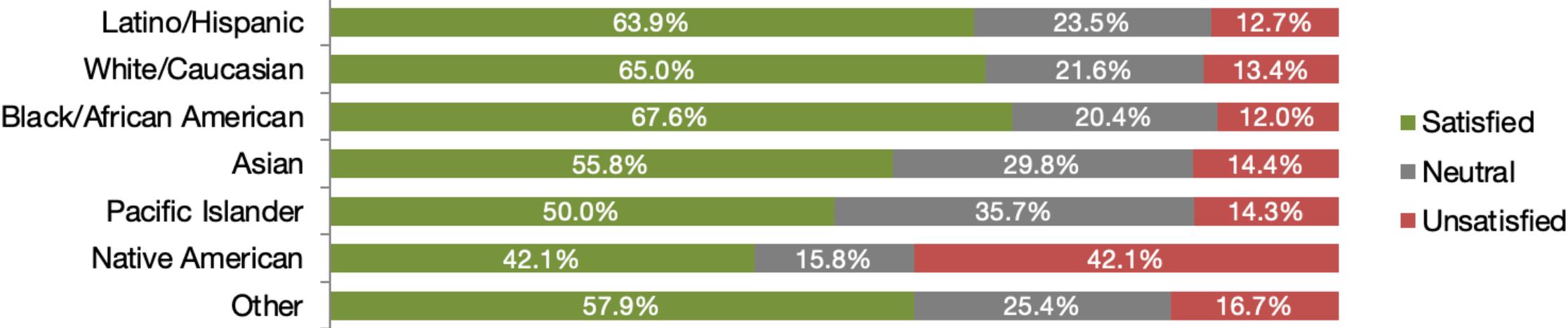
How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to...



**These results exclude "don't know"*
**Certain services were not asked in previous years*

Satisfaction with the County’s efforts to ensure race and equity related to Police Services demographics

How satisfied are you with the County’s efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to...

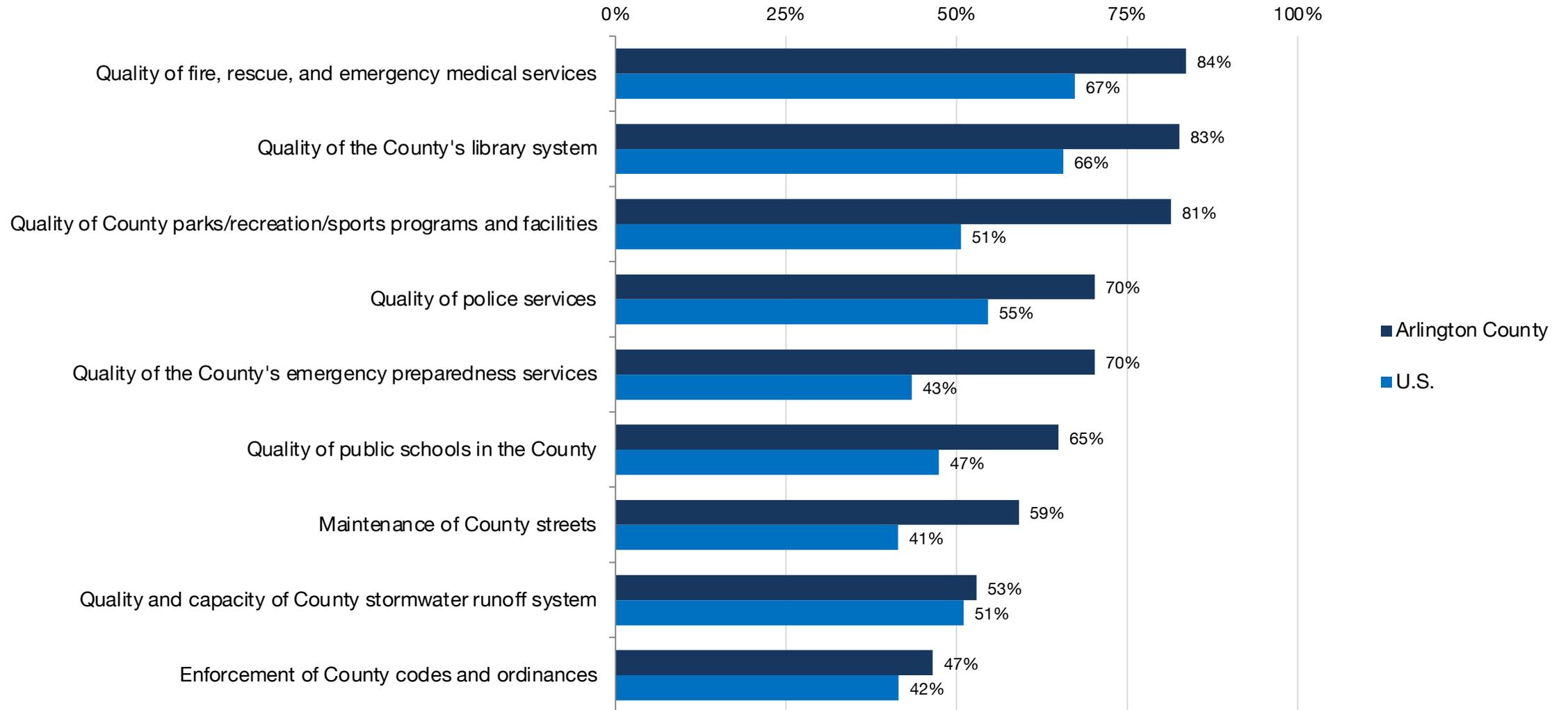


*These results exclude “don’t know”
 *Certain services were not asked in previous years

Insight #2

Satisfaction with Arlington County services remains much higher than other communities nationally and throughout the Atlantic region, even through the COVID-19 pandemic

County Services Arlington v. U.S.

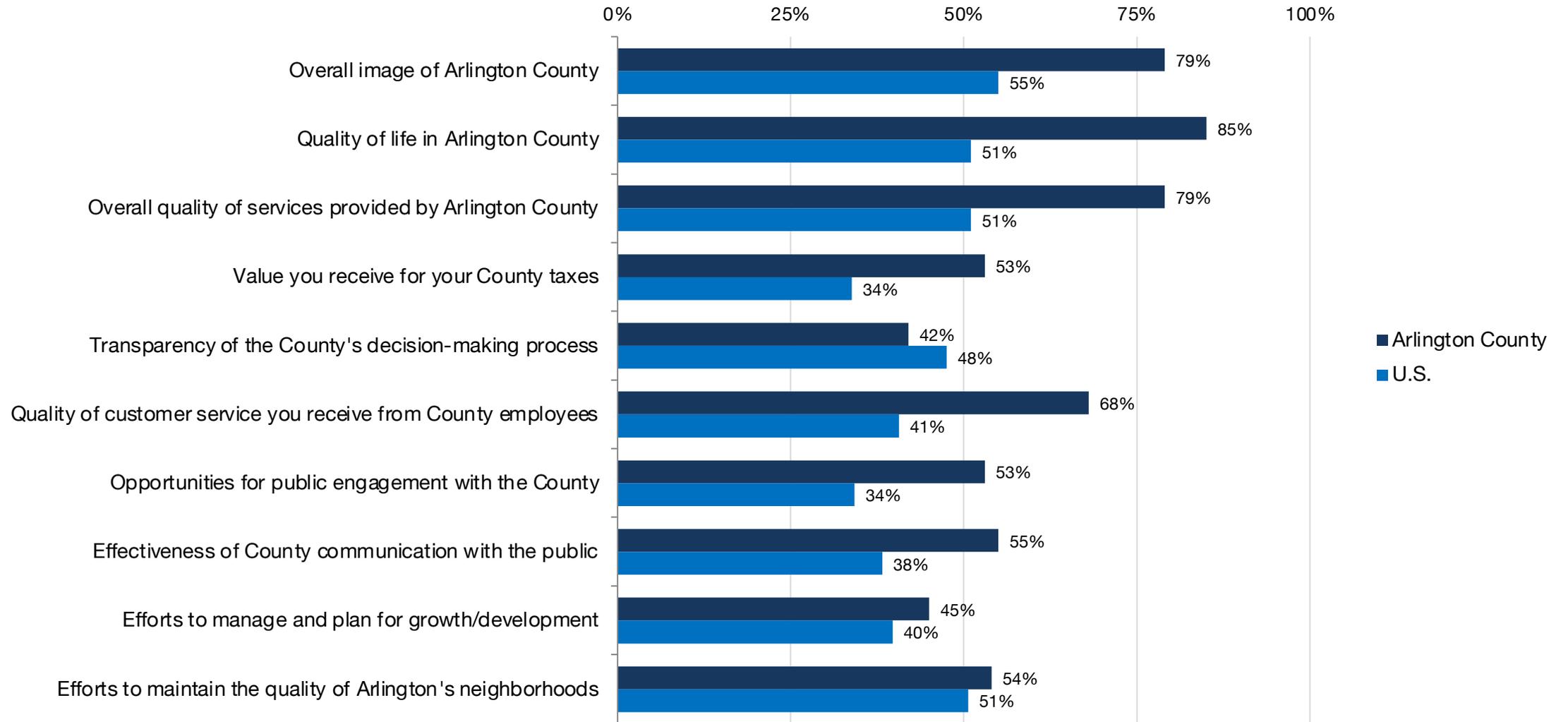


*These results exclude "don't know"

*Certain services were not asked in previous years

* U.S. data provided by ETC Institute Direction Finder (2022)

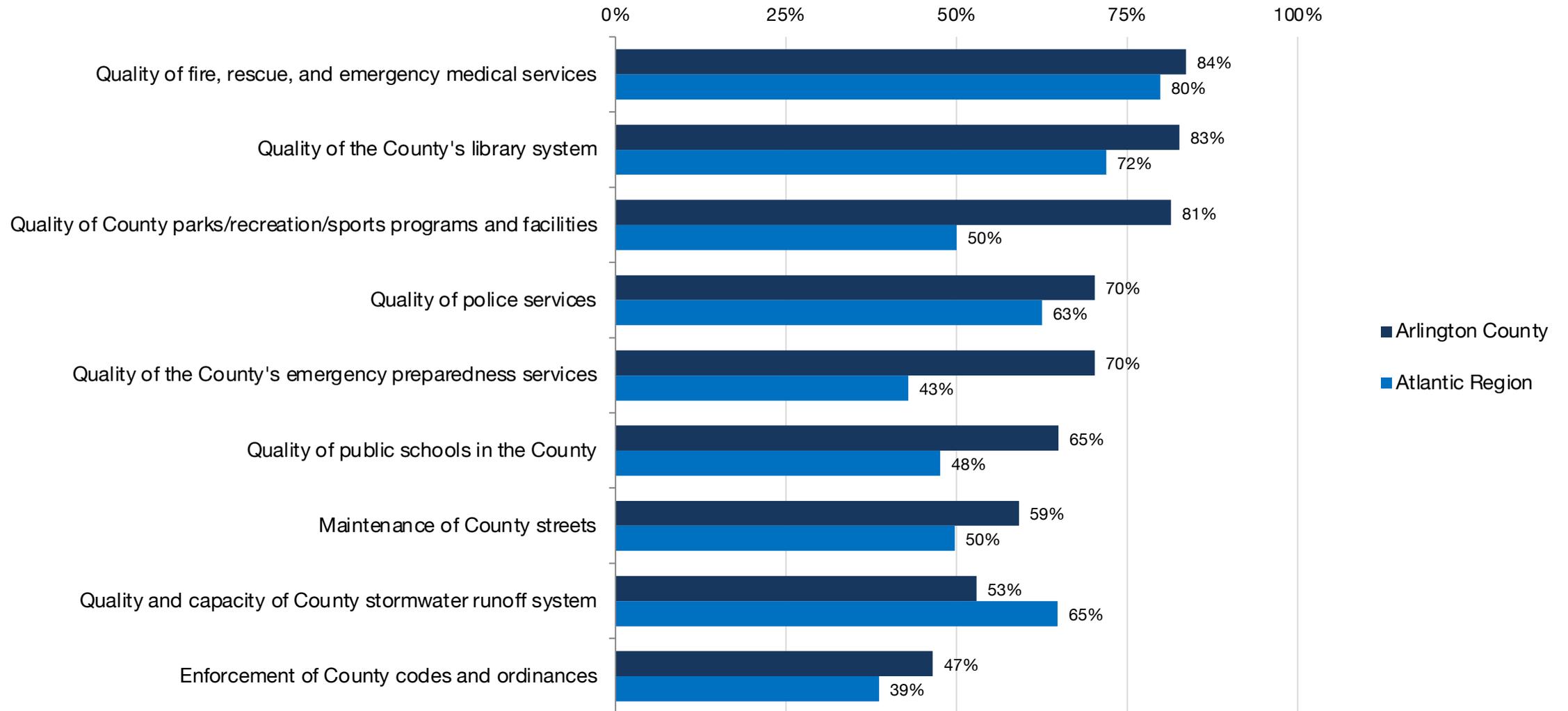
Overall Perception of Arlington County v. U.S.



*These results exclude "don't know"

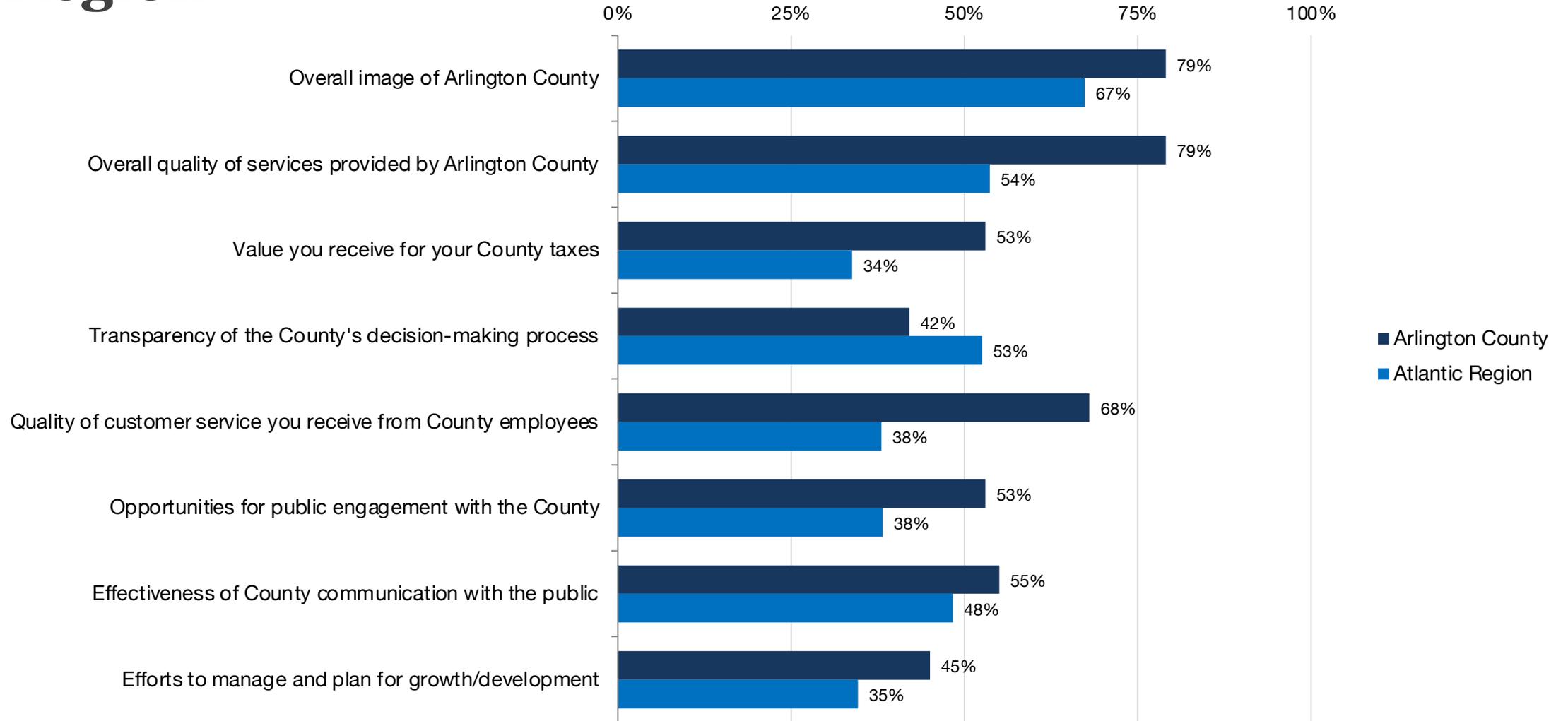
* U.S. data provided by ETC Institute Direction Finder (2022)

County Services Arlington v. Atlantic Region



*Atlantic region includes Delaware, Maryland, North Carolina, Virginia, and West Virginia
 *These results exclude "don't know"
 *Certain services were not asked in previous years
 *U.S. data provided by ETC Institute Direction Finder (2022)

Overall Perception of Arlington County v. Atlantic Region

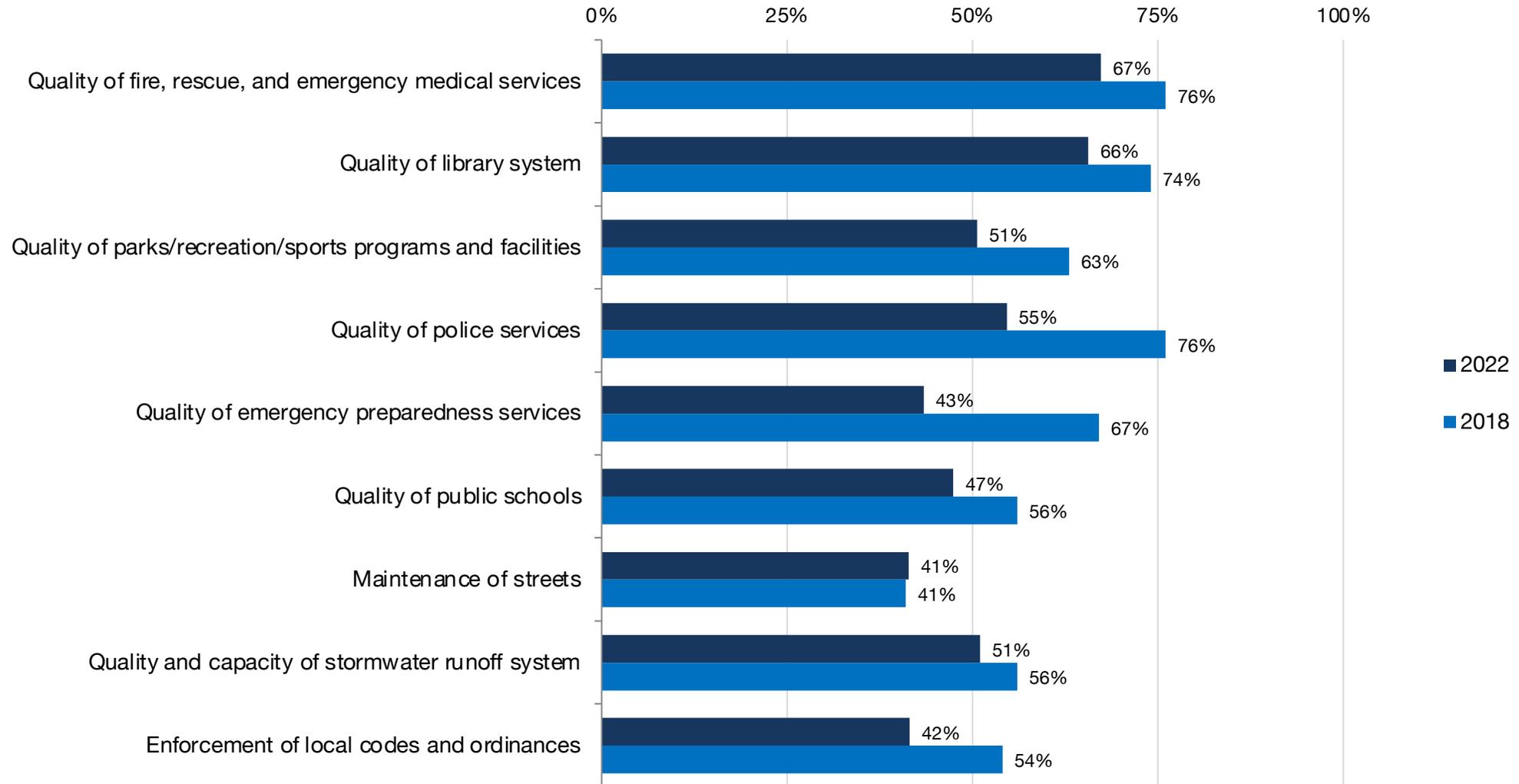


*Atlantic region includes Delaware, Maryland, North Carolina, Virginia, and West Virginia

*These results exclude "don't know"

*U.S. data provided by ETC Institute Direction Finder (2022)

U.S. comparison of services: 2022 v. 2018

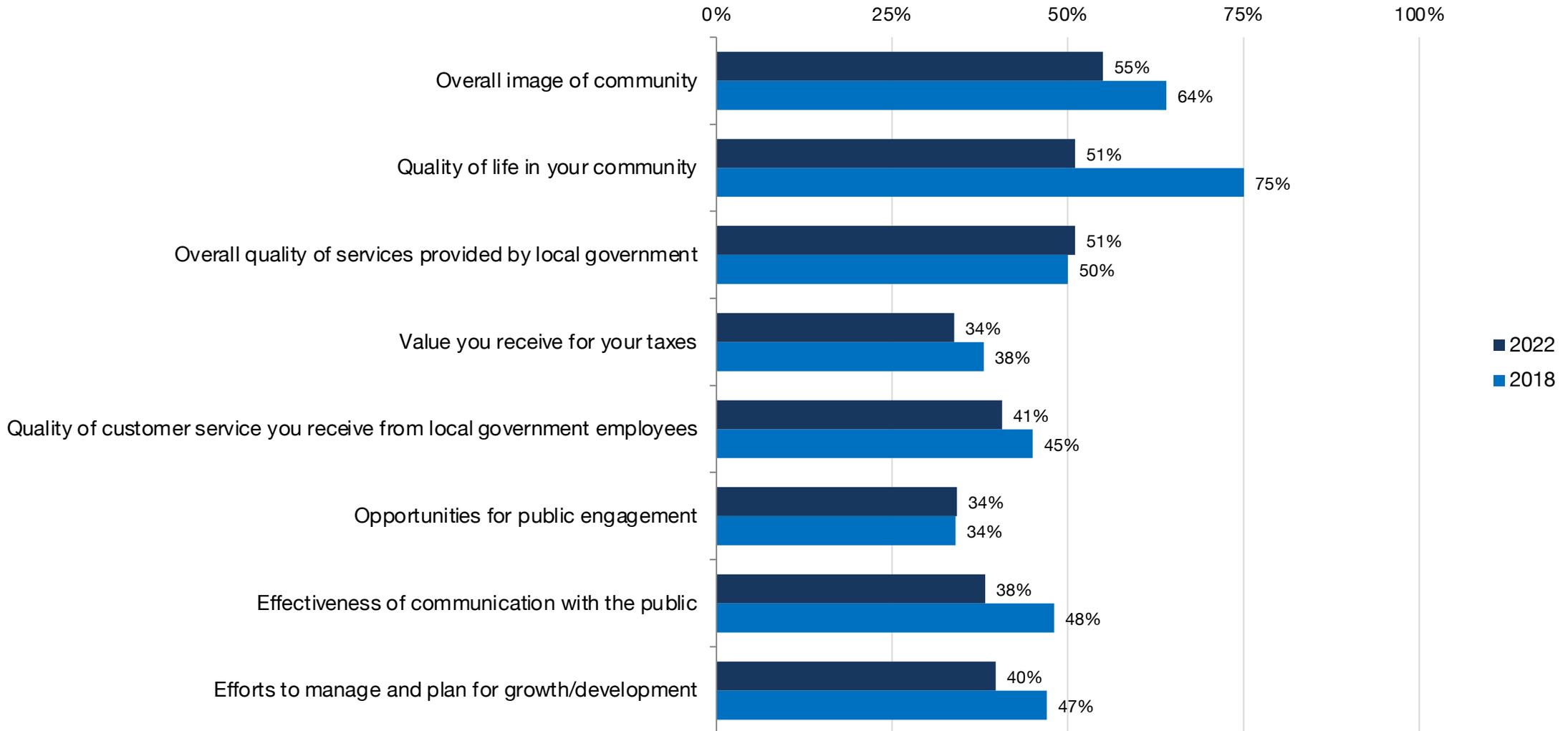


**These results exclude "don't know"*

**Certain services were not asked in previous years*

** U.S. data provided by ETC Institute Direction Finder (2022)*

U.S. comparison of perception: 2022 v. 2018



*These results exclude "don't know"

* U.S. data provided by ETC Institute Direction Finder (2022)

Insight #3

Satisfaction has decreased slightly, which has been a common national trend of public services due to the COVID-19 pandemic over the last couple of years



**Atlantic region includes Delaware, Maryland, North Carolina, Virginia, and West Virginia*

Short term trends

- Quality of police services has decreased by 15% since 2018, this is partly due to the climate of race and police issues ↓
- Overall satisfaction on access to services and information reduced significantly, which is potentially reflective of reduced programs, services, and access points during COVID ↓
- Quality of customer service received from County employees decreased by 10% since 2018, this is likely due to COVID-19 and the effects of the pandemic on staff availability ↓

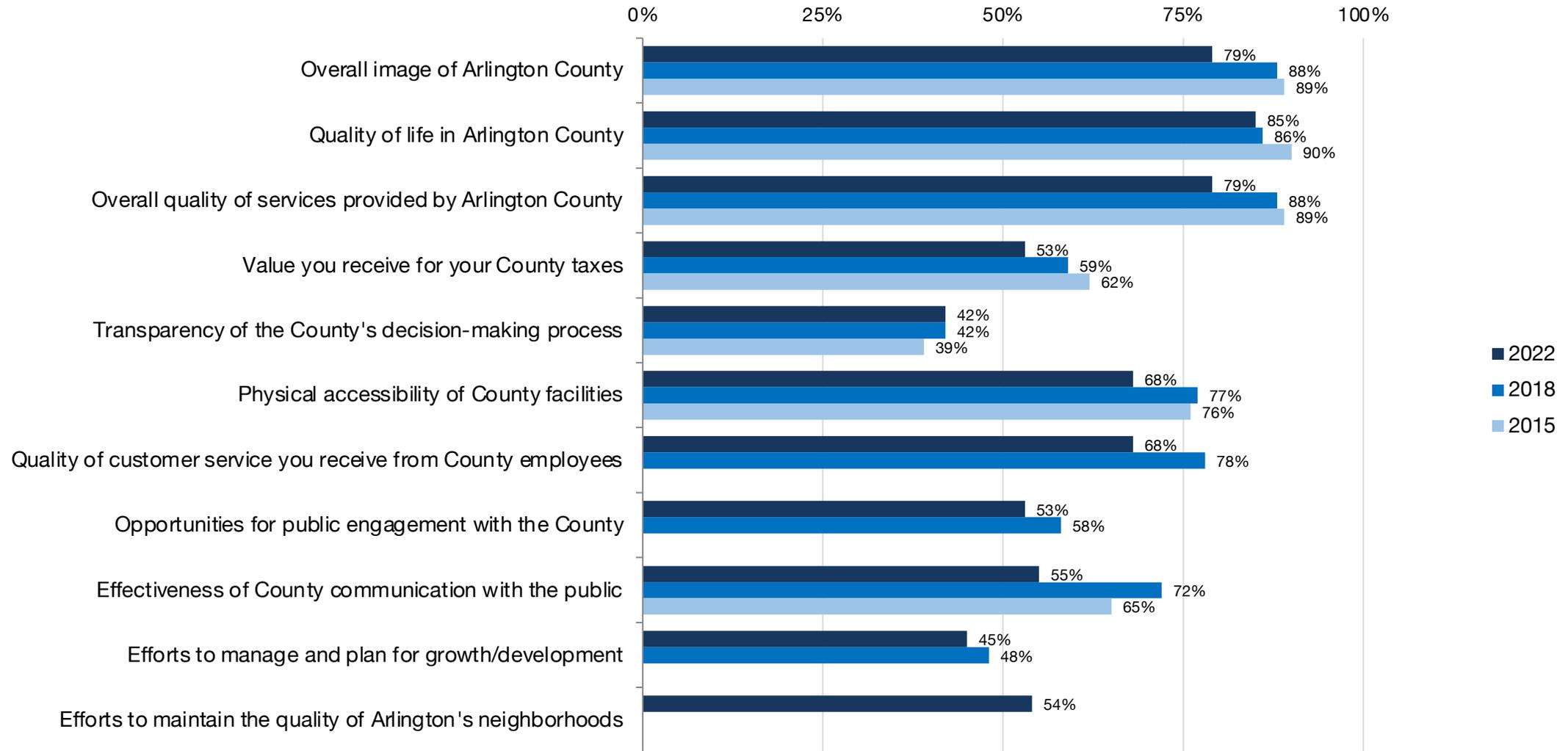
Long term trends

- Maintenance of County streets has increased in satisfaction by 17% since 2015 ↑
- The quality and capacity of the County stormwater runoff system satisfaction has decreased by 24% ↓

Hypothesis

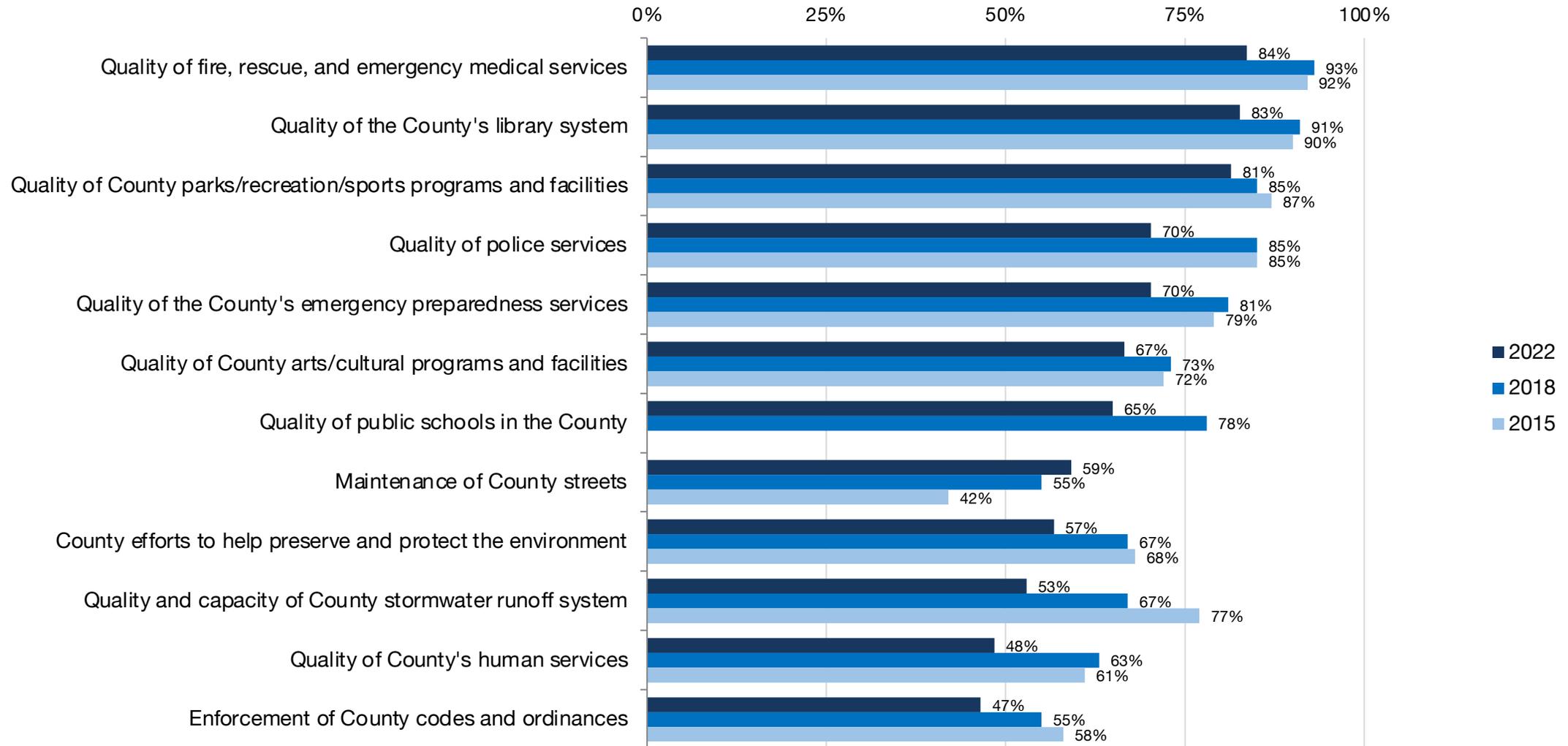
The COVID-19 pandemic stressed governments and municipalities making it harder to provide the same level of services. Additionally, there has been a national shift on attitudes and sentiments regarding race, equity, and police services that caused a hyper focus on these specific areas.

Overall Perception of the County: 2022-2015



*These results exclude "don't know"

Overall Satisfaction with County Services: 2022-2015

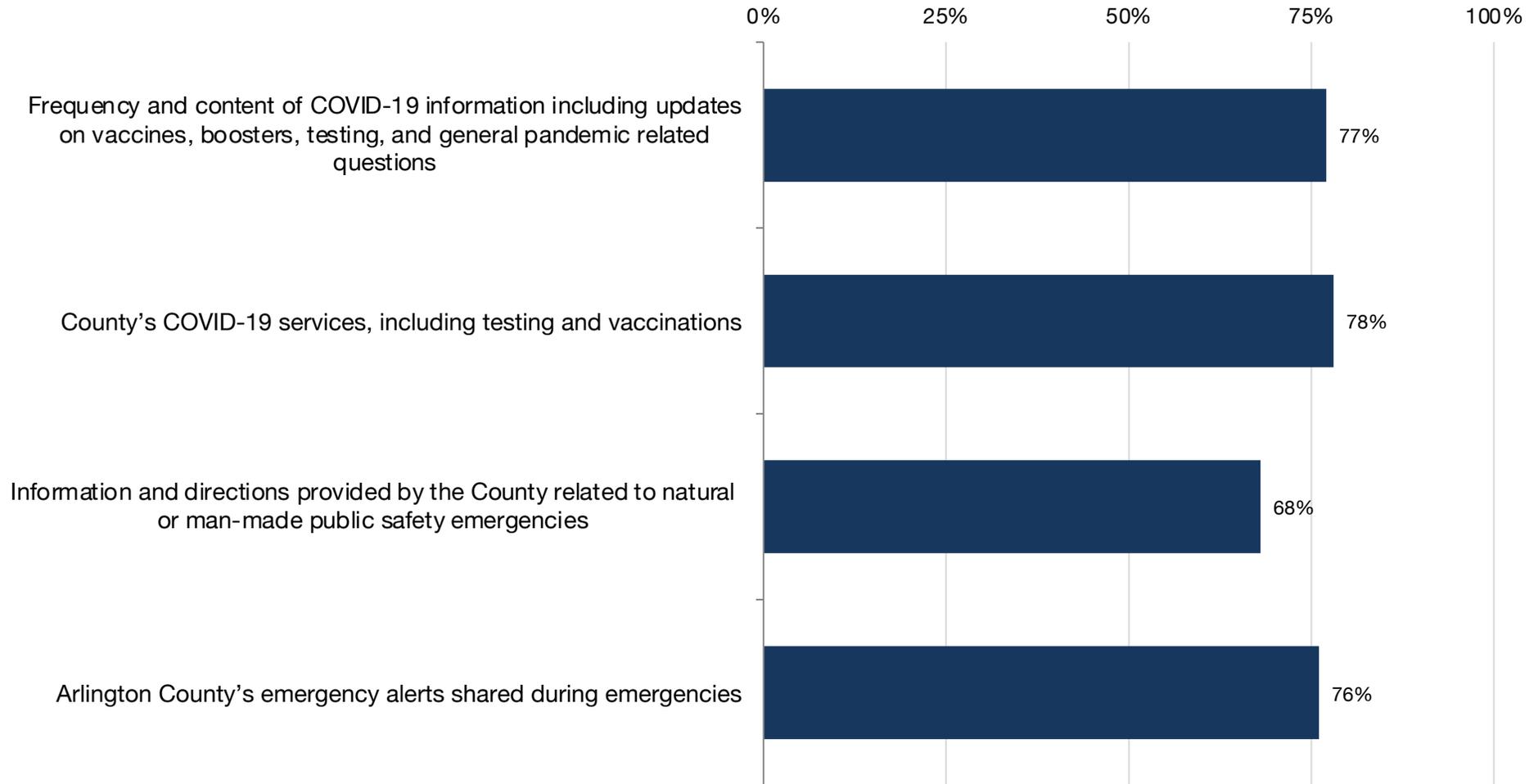


*These results exclude "don't know"

*Certain services were not asked in previous years

COVID-19

County COVID and Emergency Services Satisfaction



**These results exclude "don't know"*
**Certain services were not asked in previous years*

Summary

- **Residents have a positive perception Arlington County**
- **The County was able to maintain satisfaction of services during the COVID-19 pandemic which negatively impacted other communities**
- **Satisfaction of County services is significantly higher in Arlington County compared to other communities**
- **Residents feel that there is equitable services, but housing has the lowest race and equity rating among all other areas in the County**

Areas of Opportunity

- Transparency of the County's decision-making process
- Efforts to manage and plan for growth and development
- Promoting availability, accessibility, and quality of affordable childcare and mental health services

Major Services

Key Findings

Residents are most satisfied the quality of County fire, rescue, and emergency medical services; the library system ; and parks, recreation, and sports programs

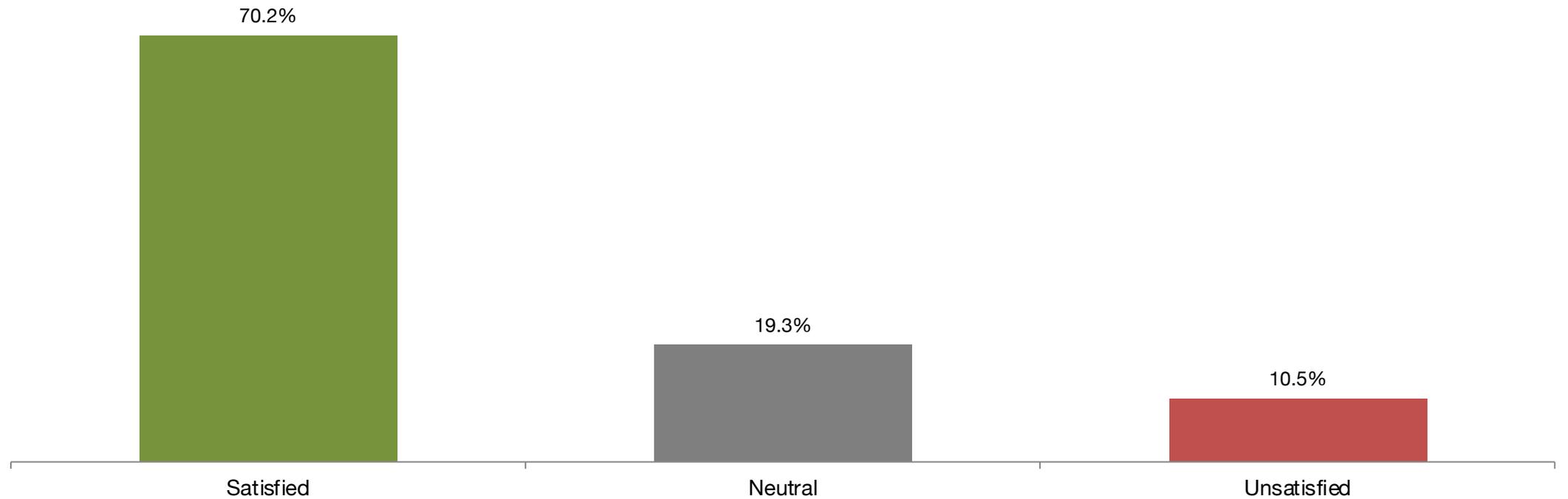
- 84% are satisfied with the quality of the County's fire, rescue, and emergency medical services – among those satisfied, 78% are very satisfied
- 83% are satisfied with the quality of the County's library system – among those satisfied, 70% are very satisfied
- 81% are satisfied with the quality of the County's parks, recreation, and sports programs – among those satisfied, 60% are very satisfied

Areas of Opportunity

- Availability and affordability of different housing types
- Human services for disadvantaged people
- Codes and ordinances

70% are satisfied with the quality of police services

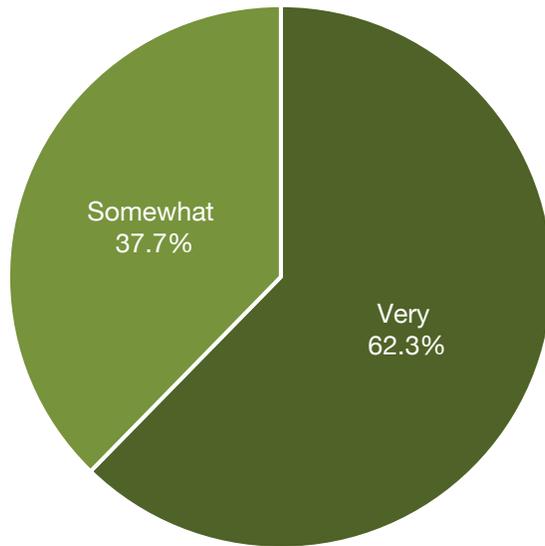
Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



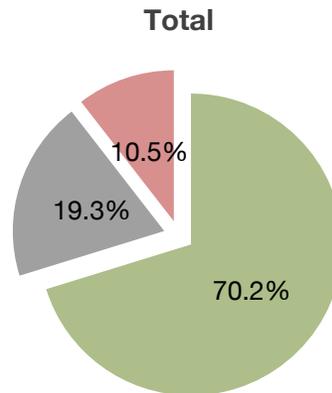
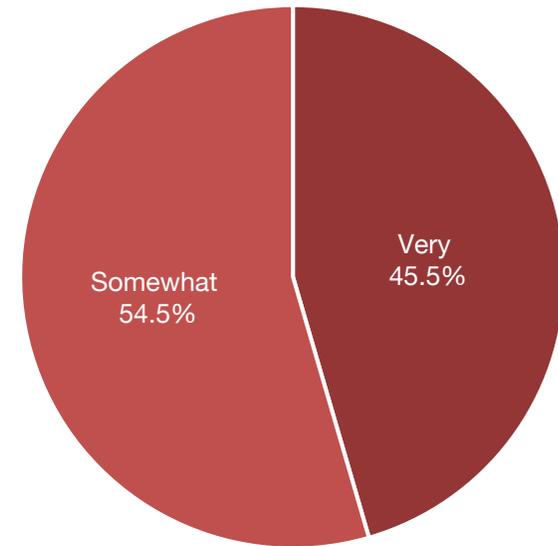
Among those who are satisfied, 62% are very satisfied

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services

Among those who said satisfied

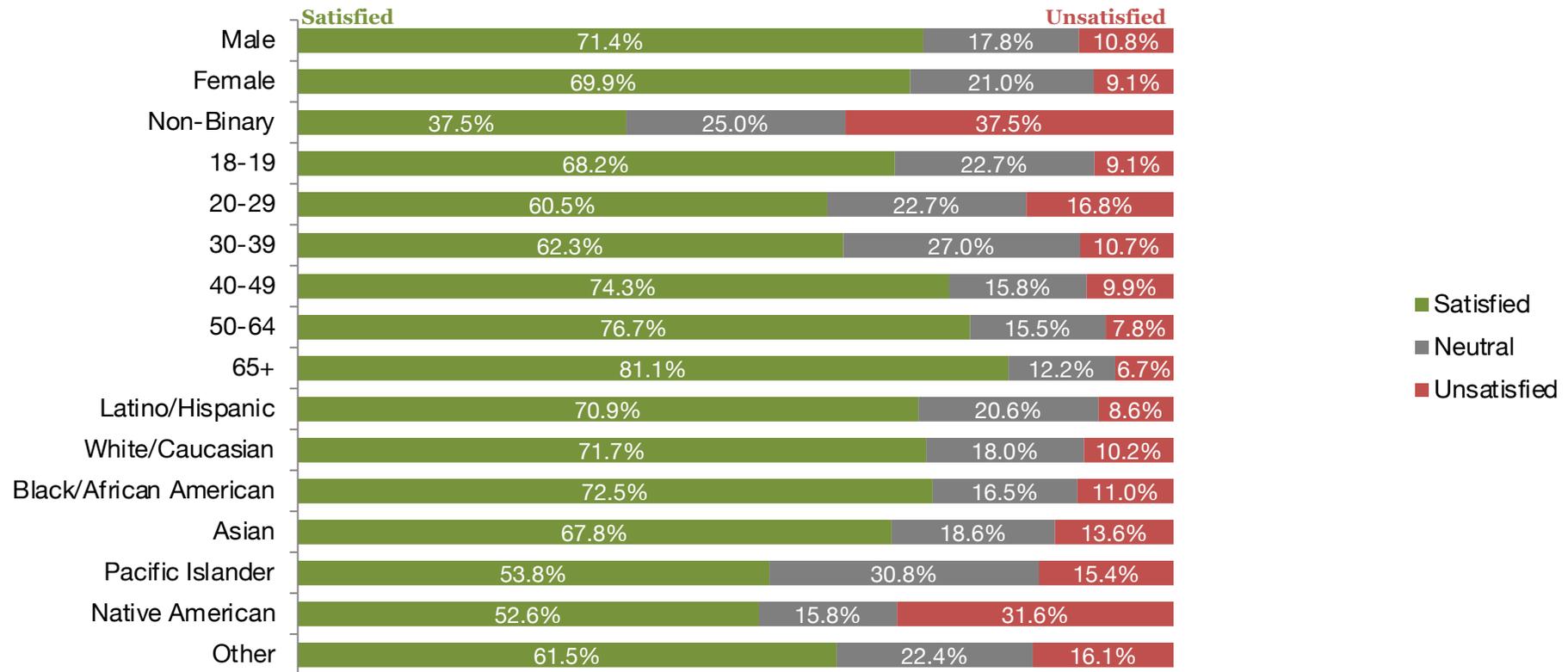


Among those who said unsatisfied



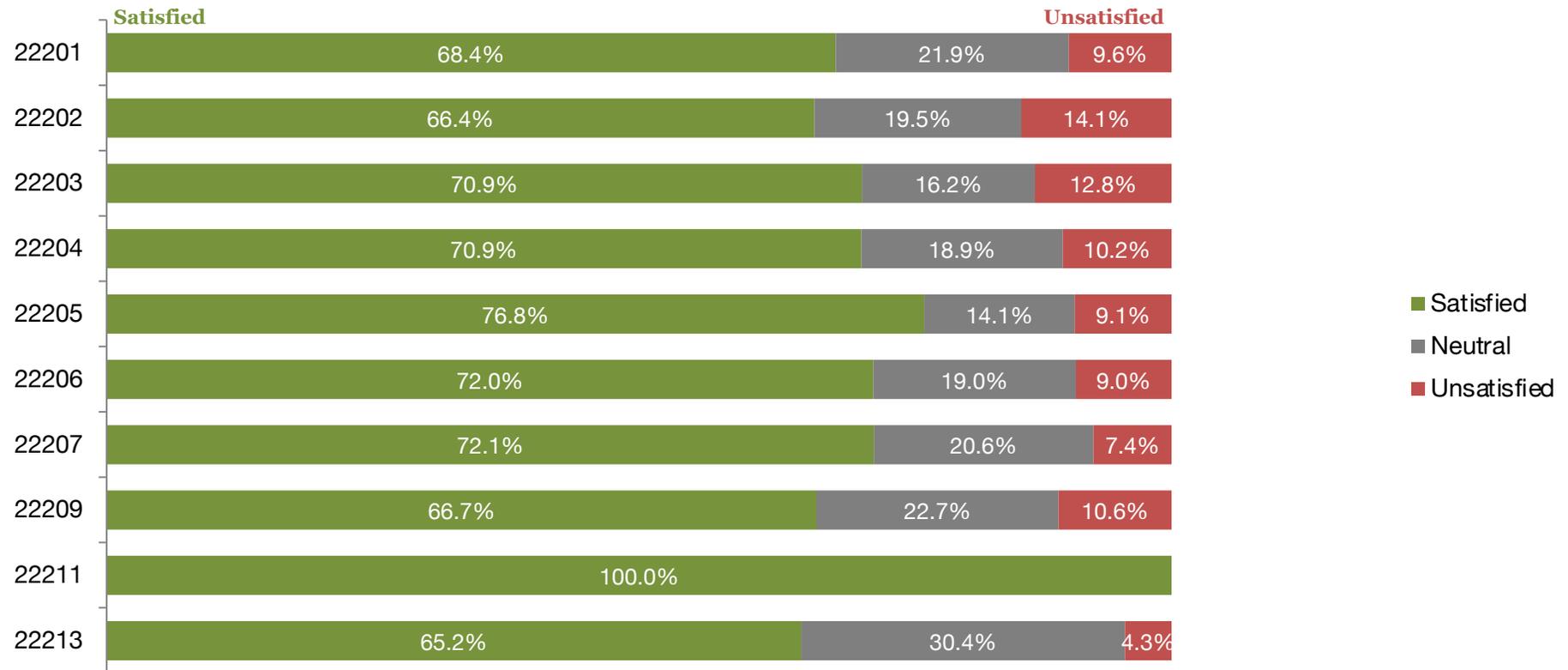
Results by gender, age group and ethnicity

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



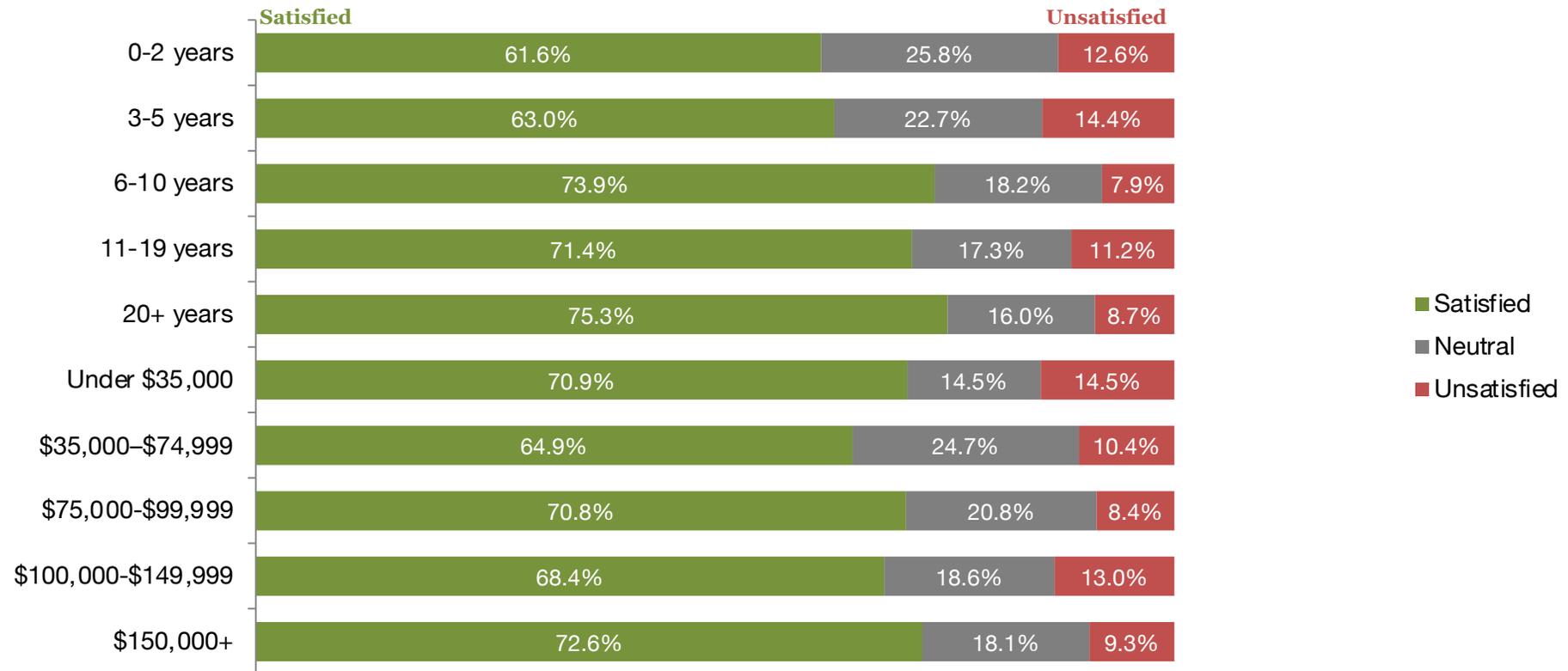
Results by zip code

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



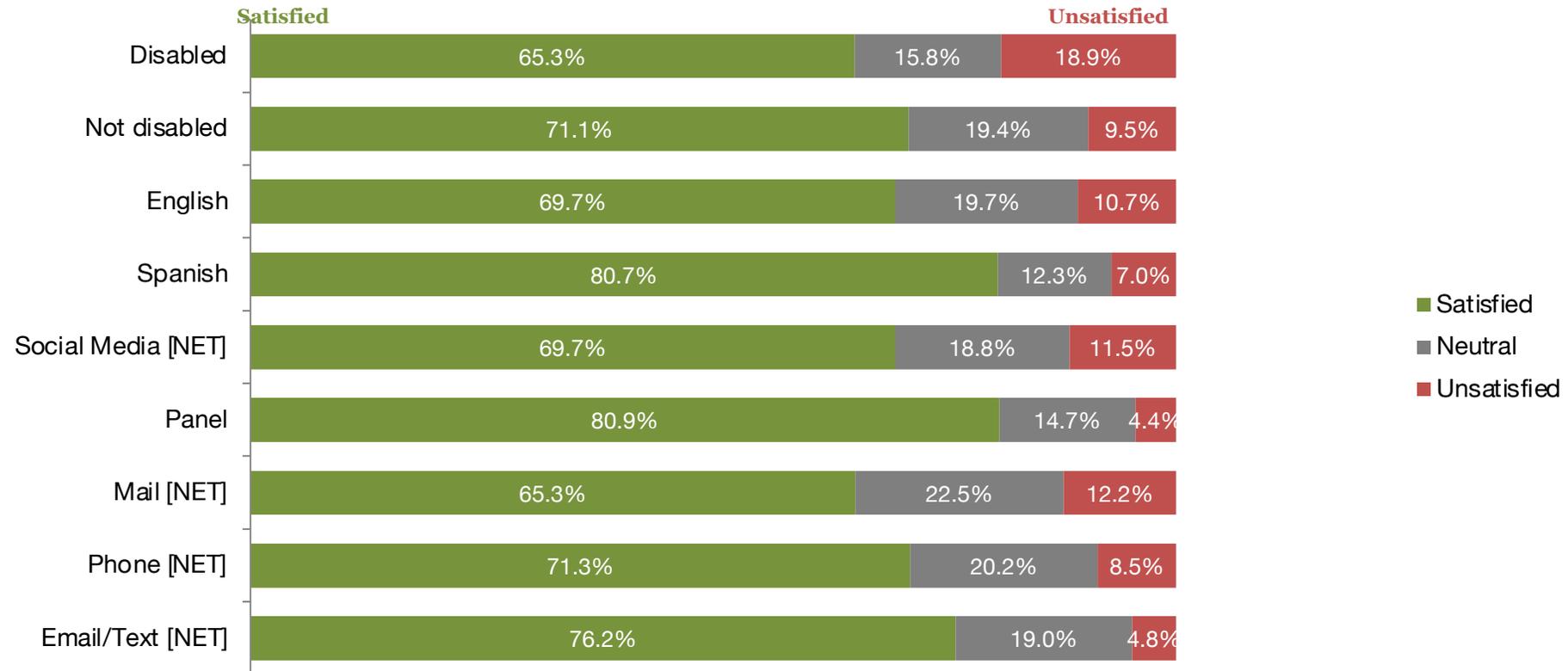
Results by years of residency and household income

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



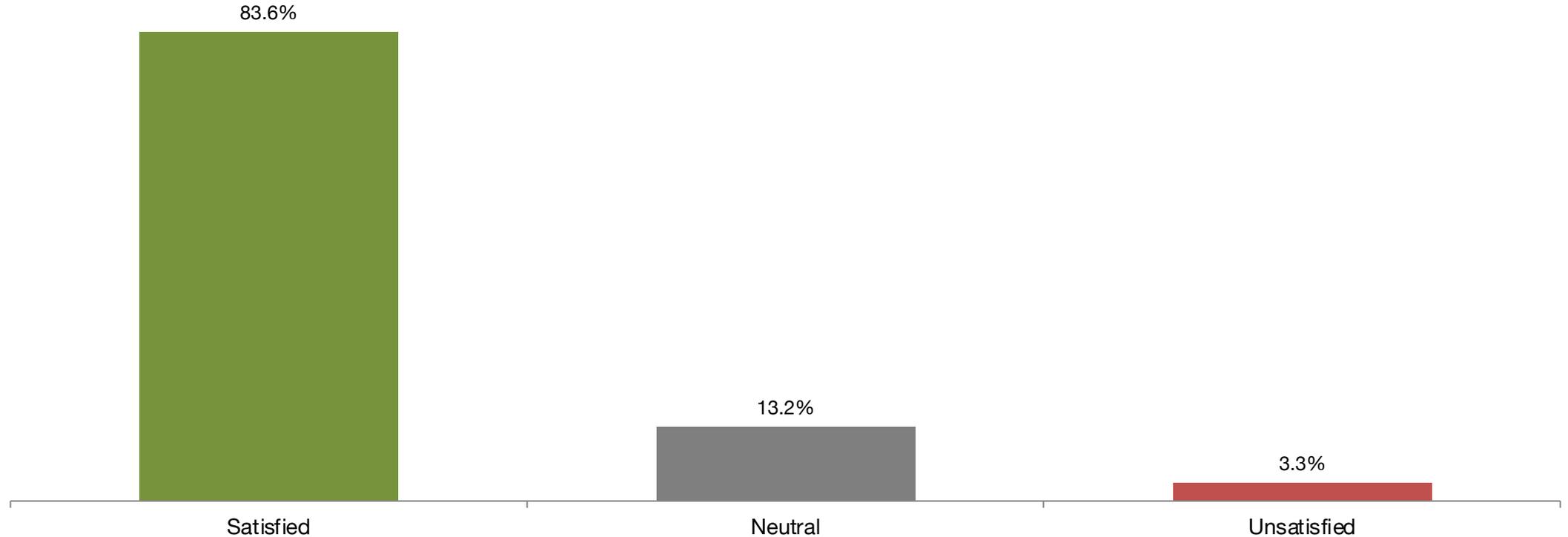
Results by disability status, survey language and survey mode

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



84% are satisfied with the quality of fire, rescue, and emergency medical services

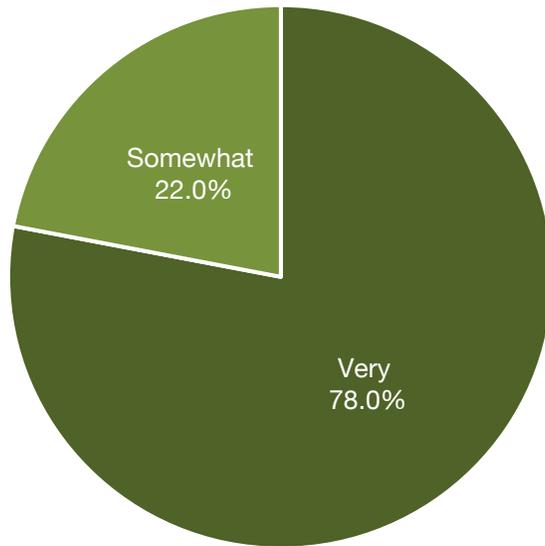
Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



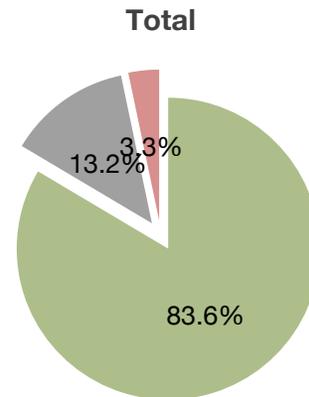
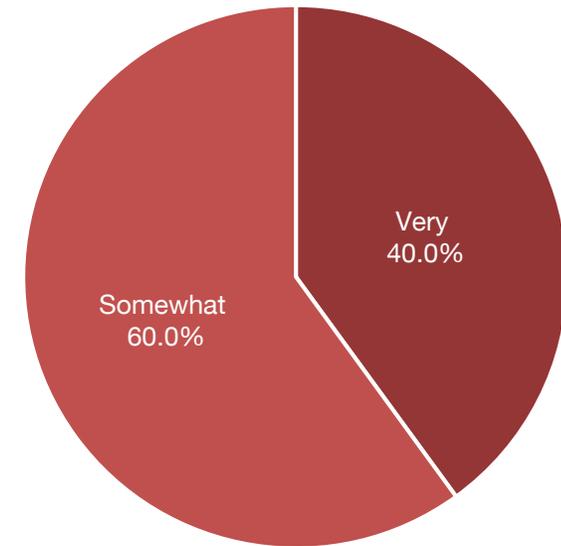
Among those who are satisfied, 78% are very satisfied

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services

Among those who said satisfied

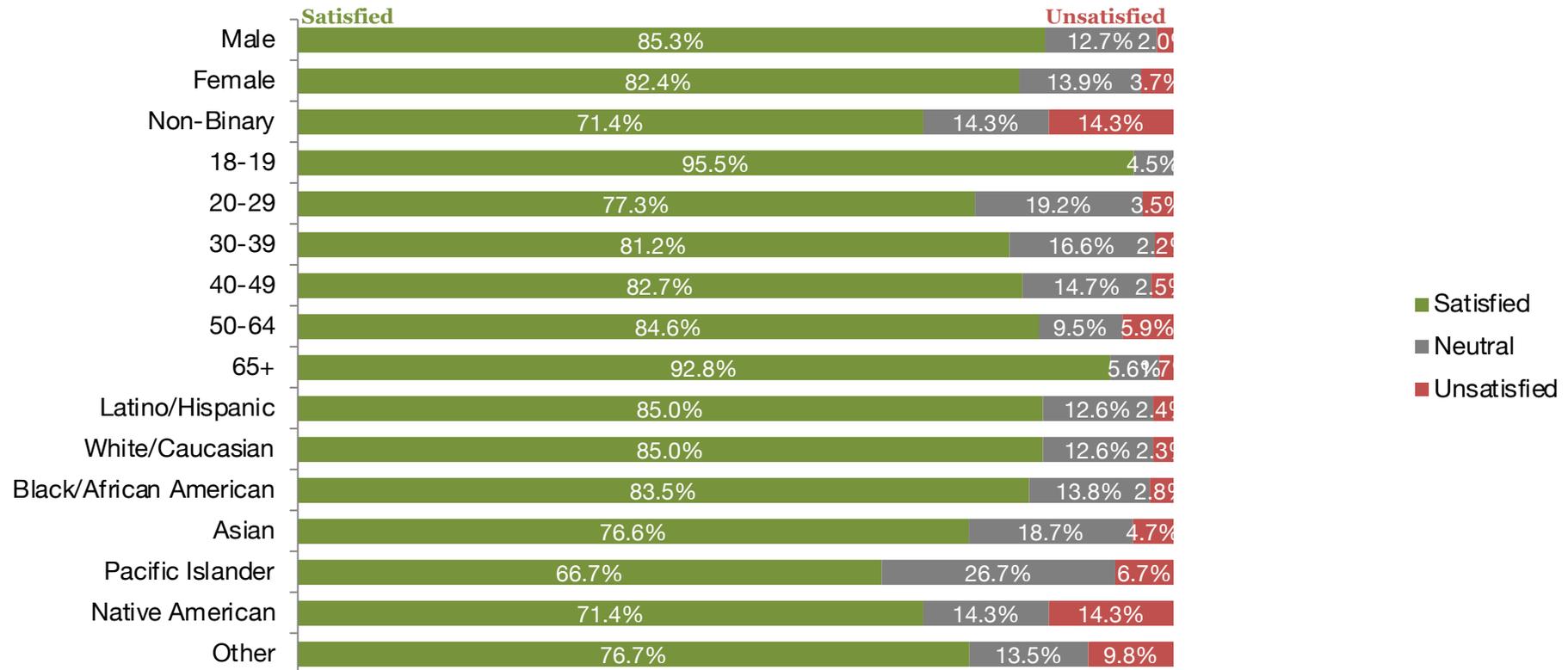


Among those who said unsatisfied



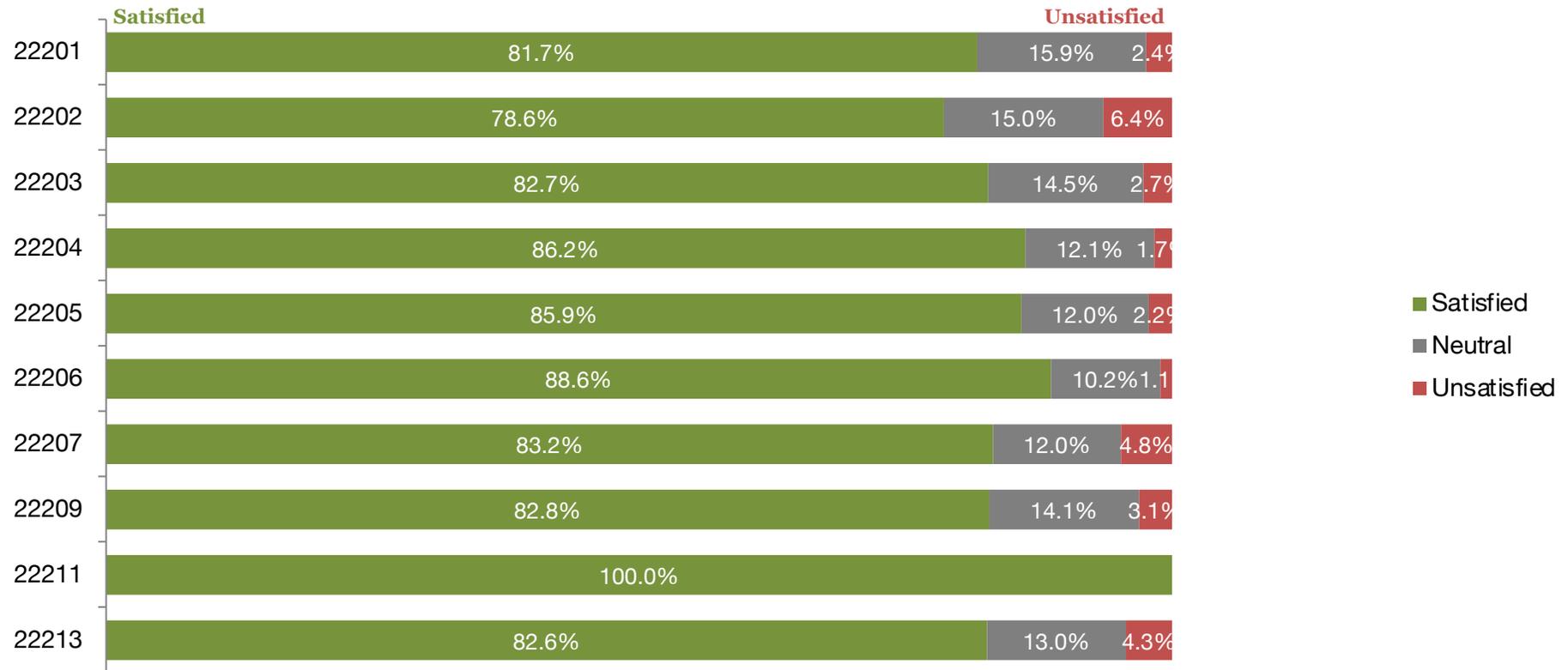
Results by gender, age group and ethnicity

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



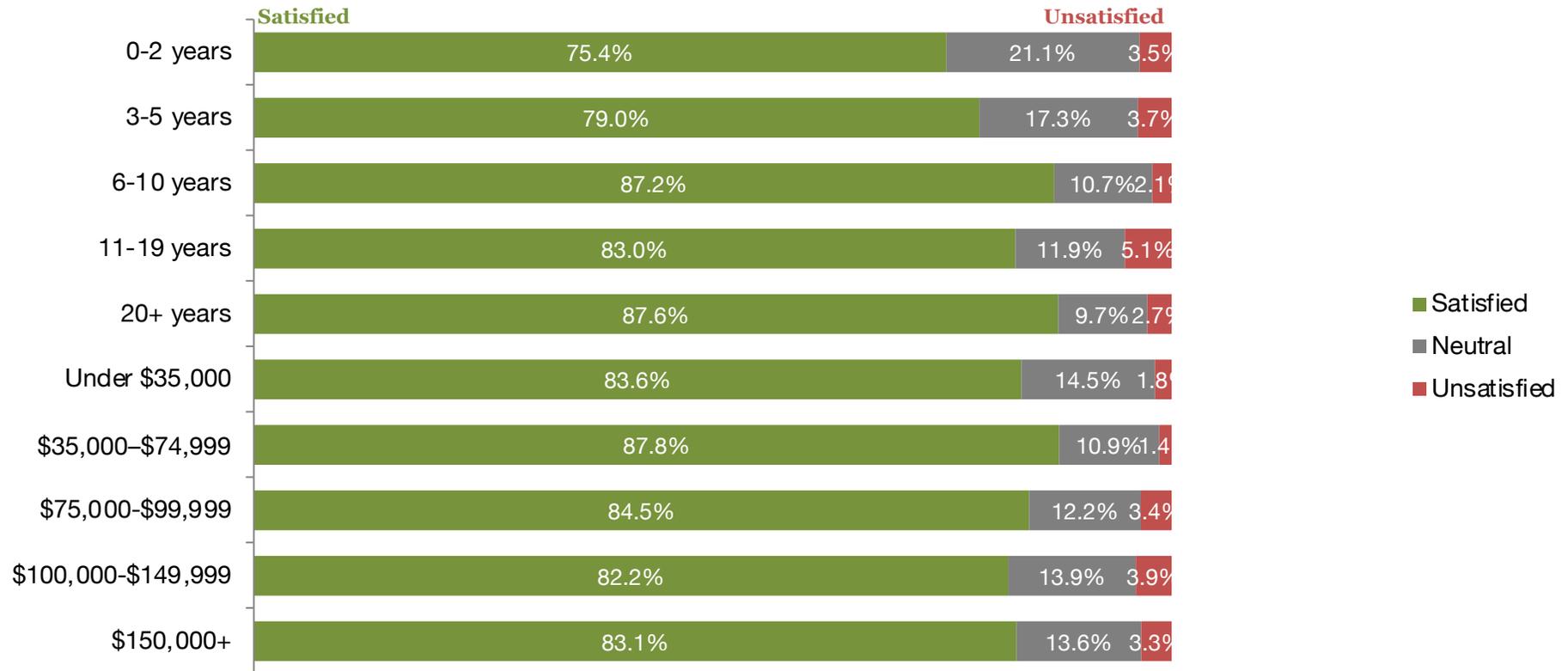
Results by zip code

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



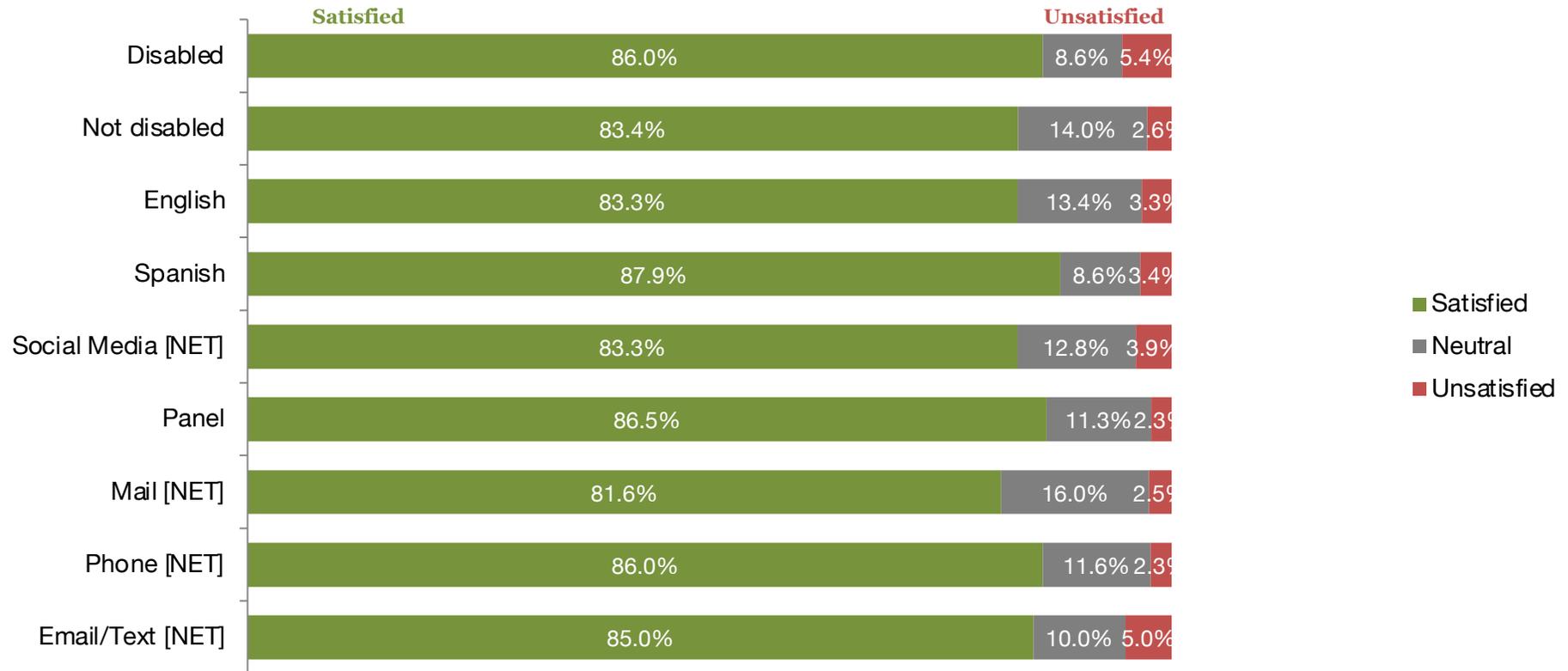
Results by years of residency and household income

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



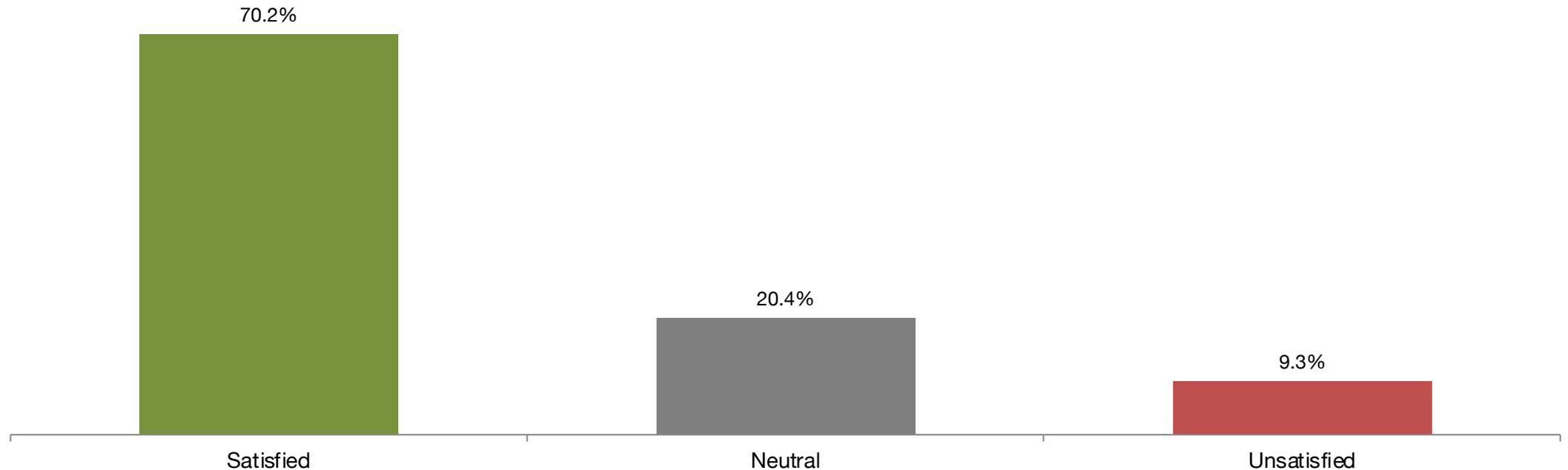
Results by disability status, survey language and survey mode

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



70% are satisfied with the quality of the County's emergency preparedness services

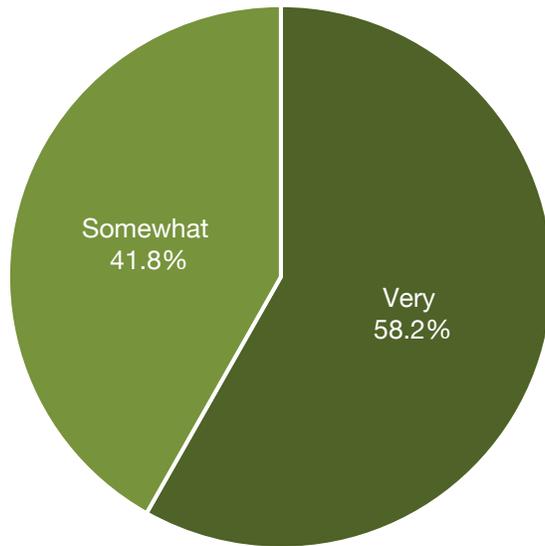
Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



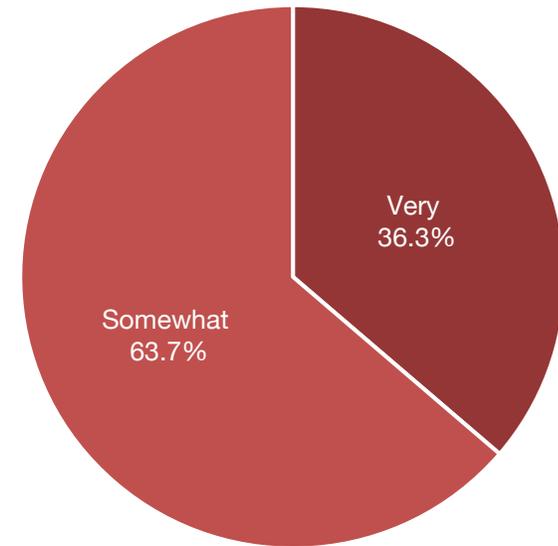
Among those who said satisfied, 58% are very satisfied

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services

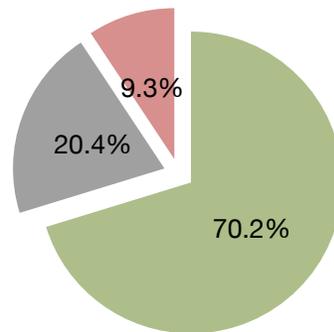
Among those who said satisfied



Among those who said unsatisfied

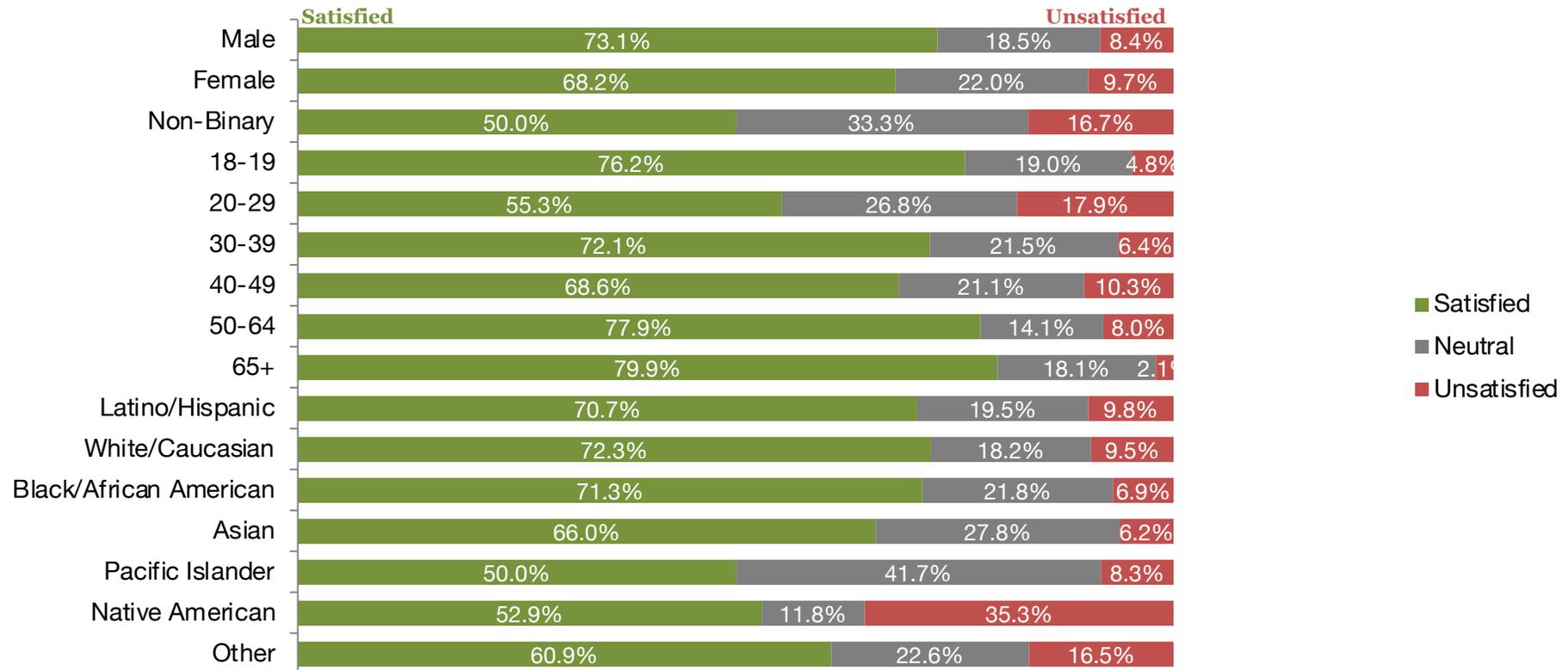


Total



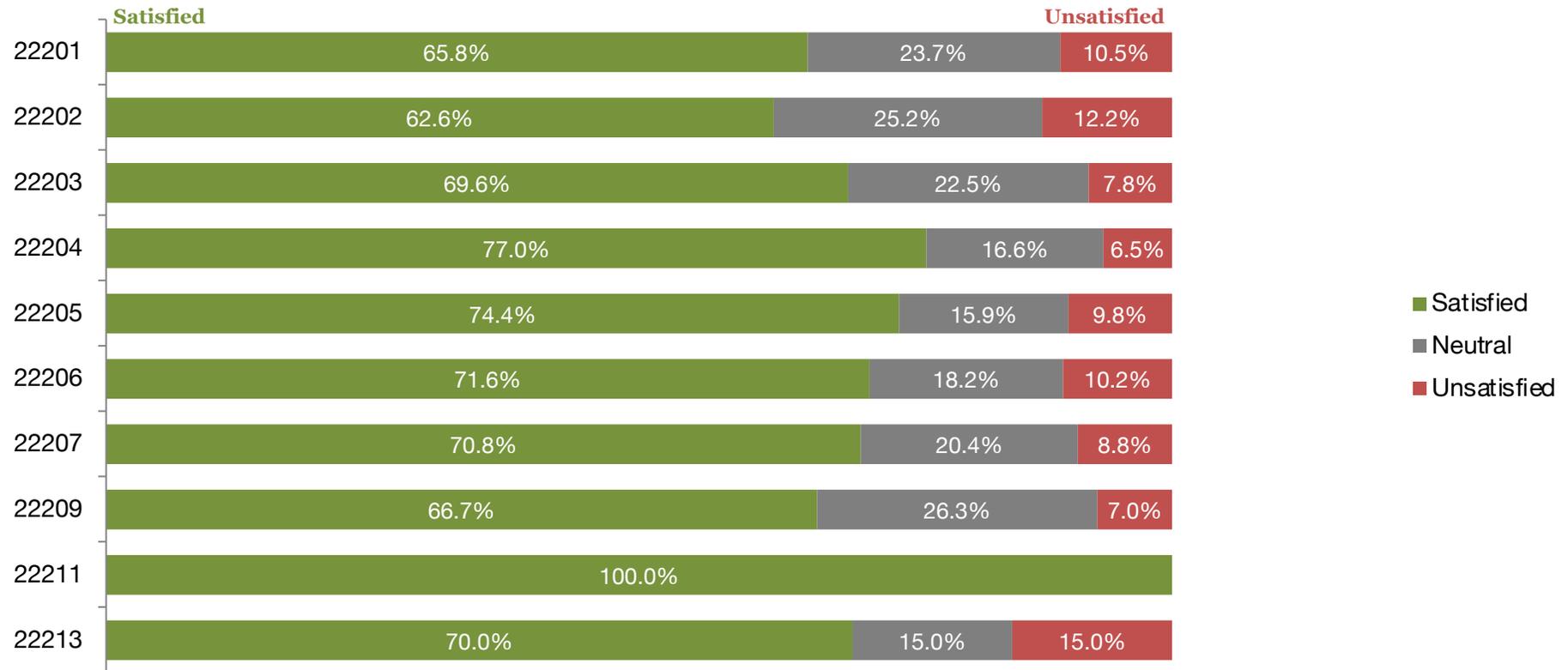
Results by gender, age group and ethnicity

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



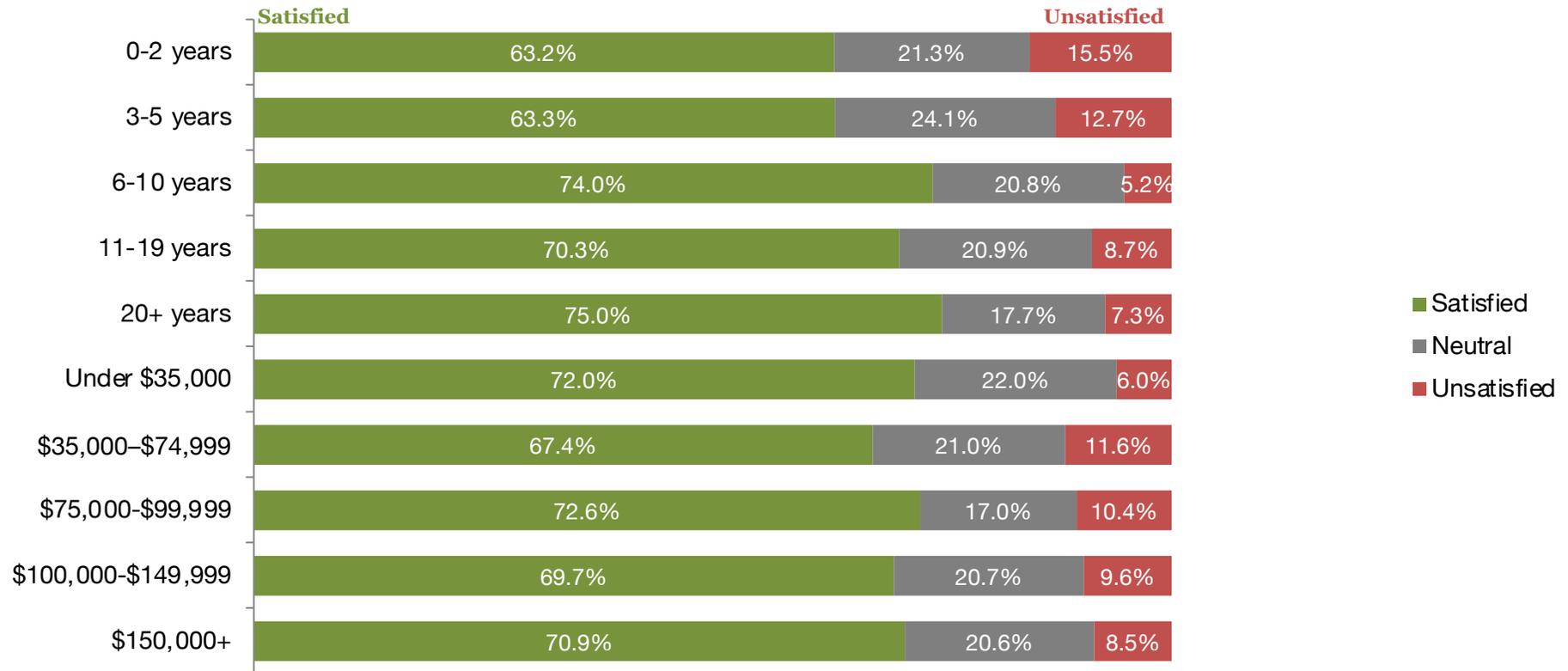
Results by zip code

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



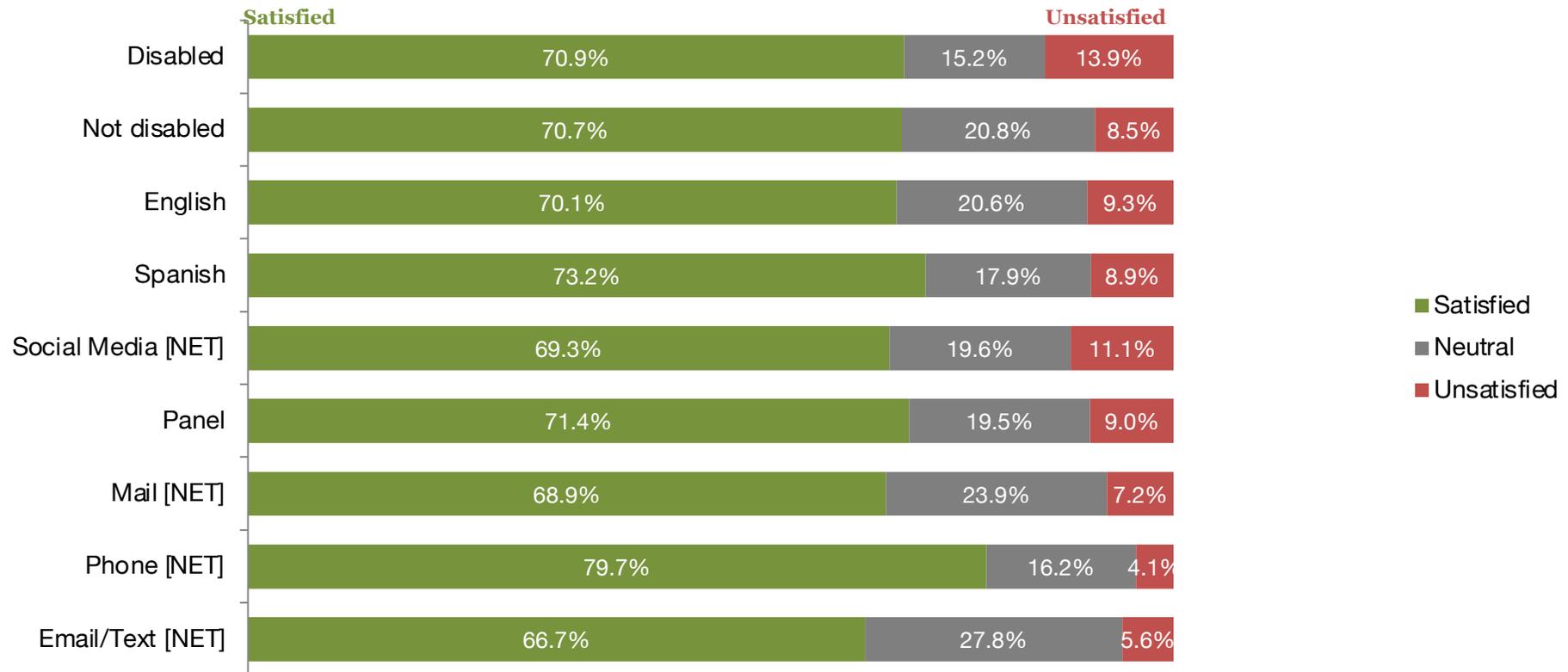
Results by years of residency and household income

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



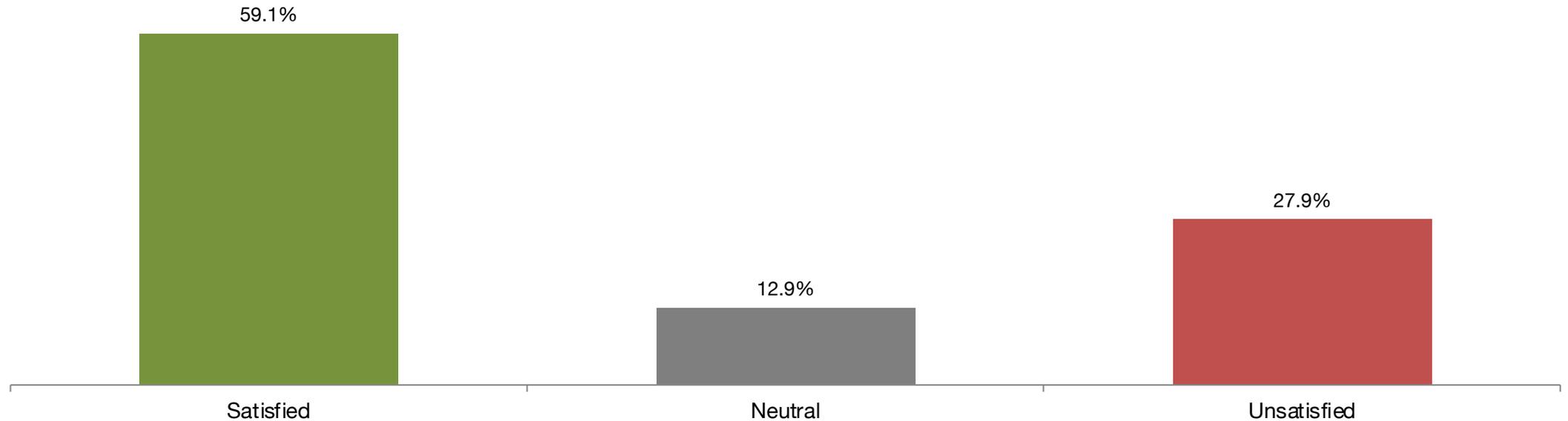
Results by disability status, survey language and survey mode

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



59% are satisfied with maintenance of County streets

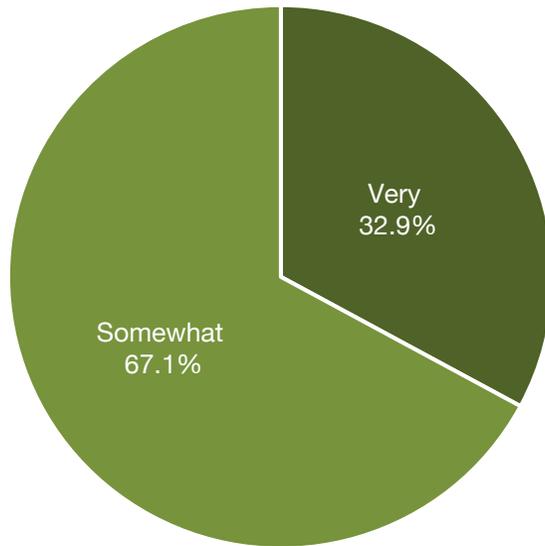
Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets.



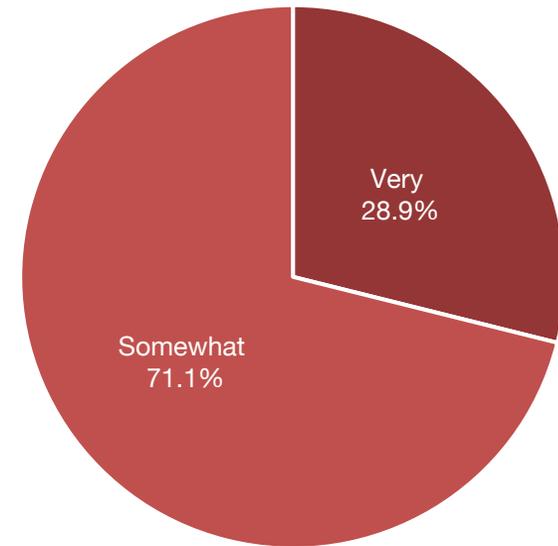
Among those who said satisfied, 33% are very satisfied

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets.

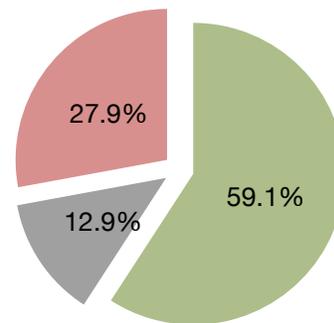
Among those who said satisfied



Among those who said unsatisfied

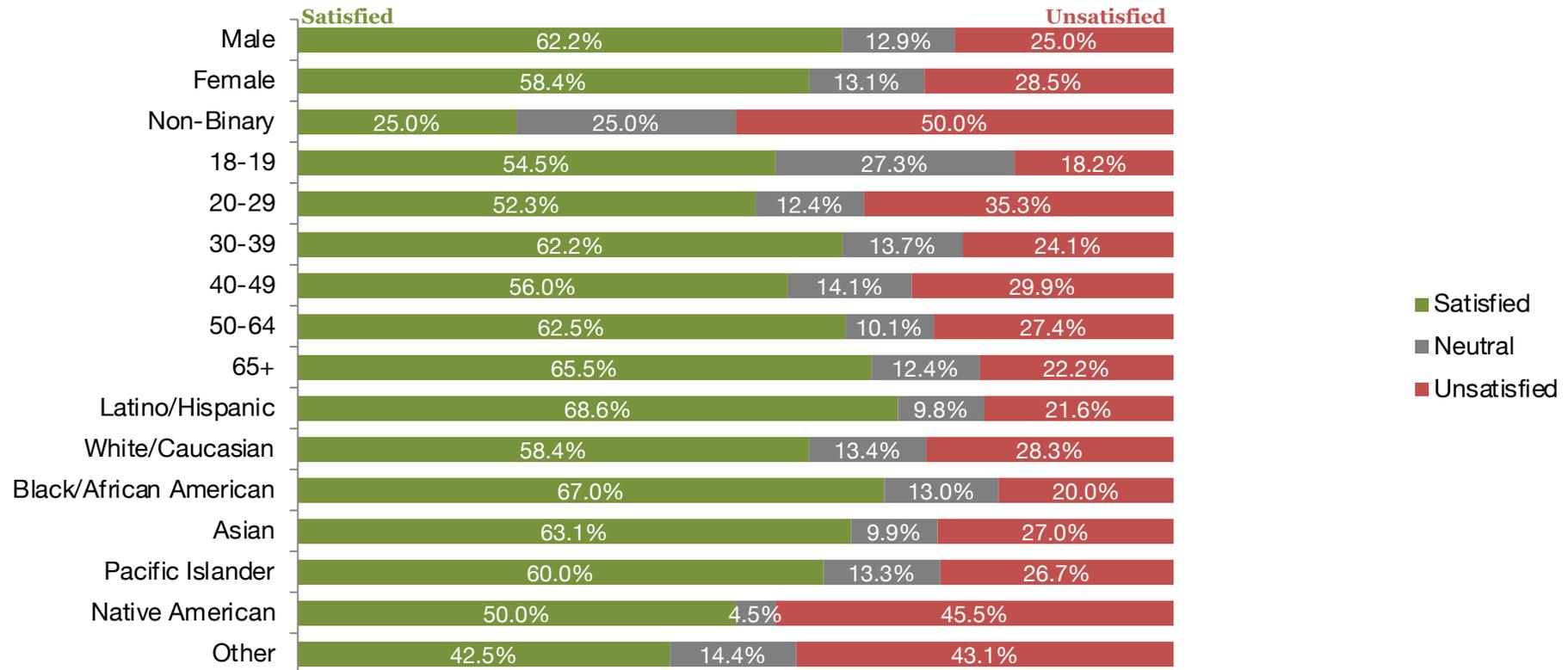


Total



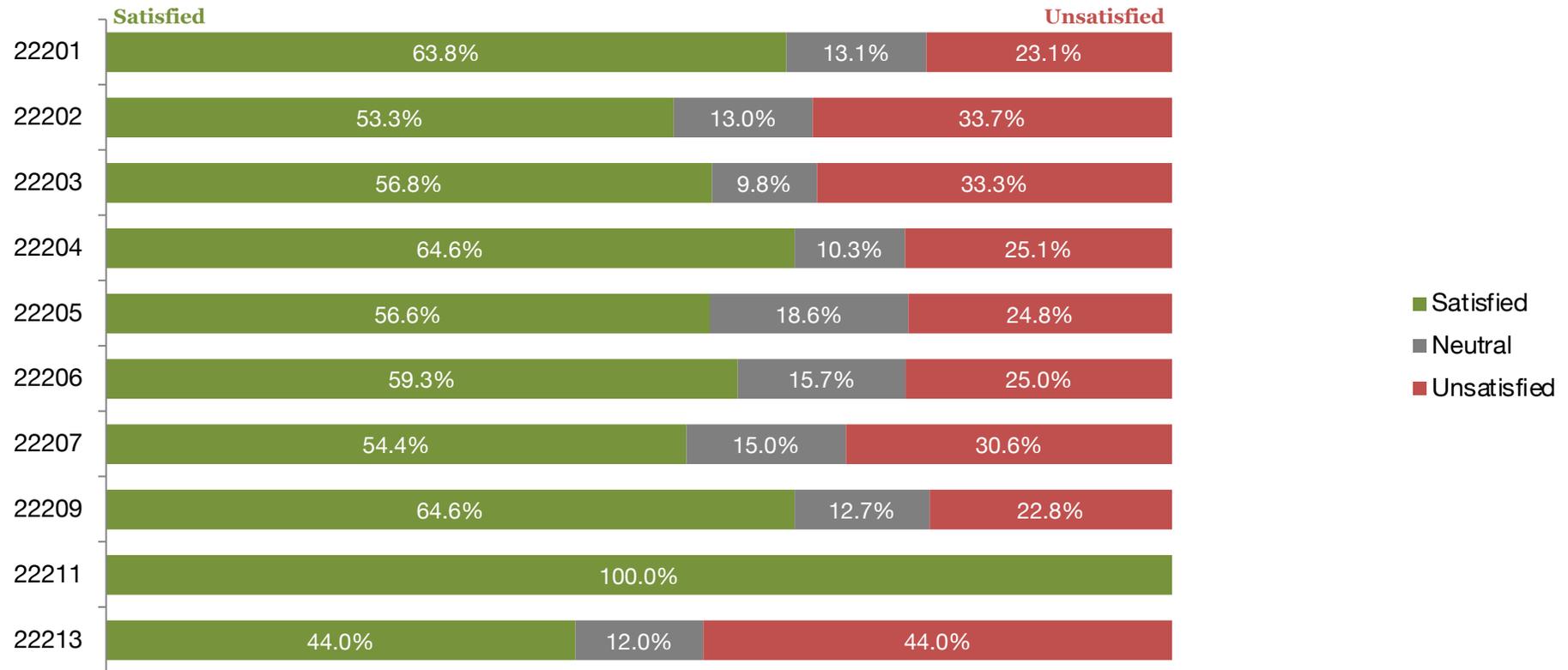
Results by gender, age group and ethnicity

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets.



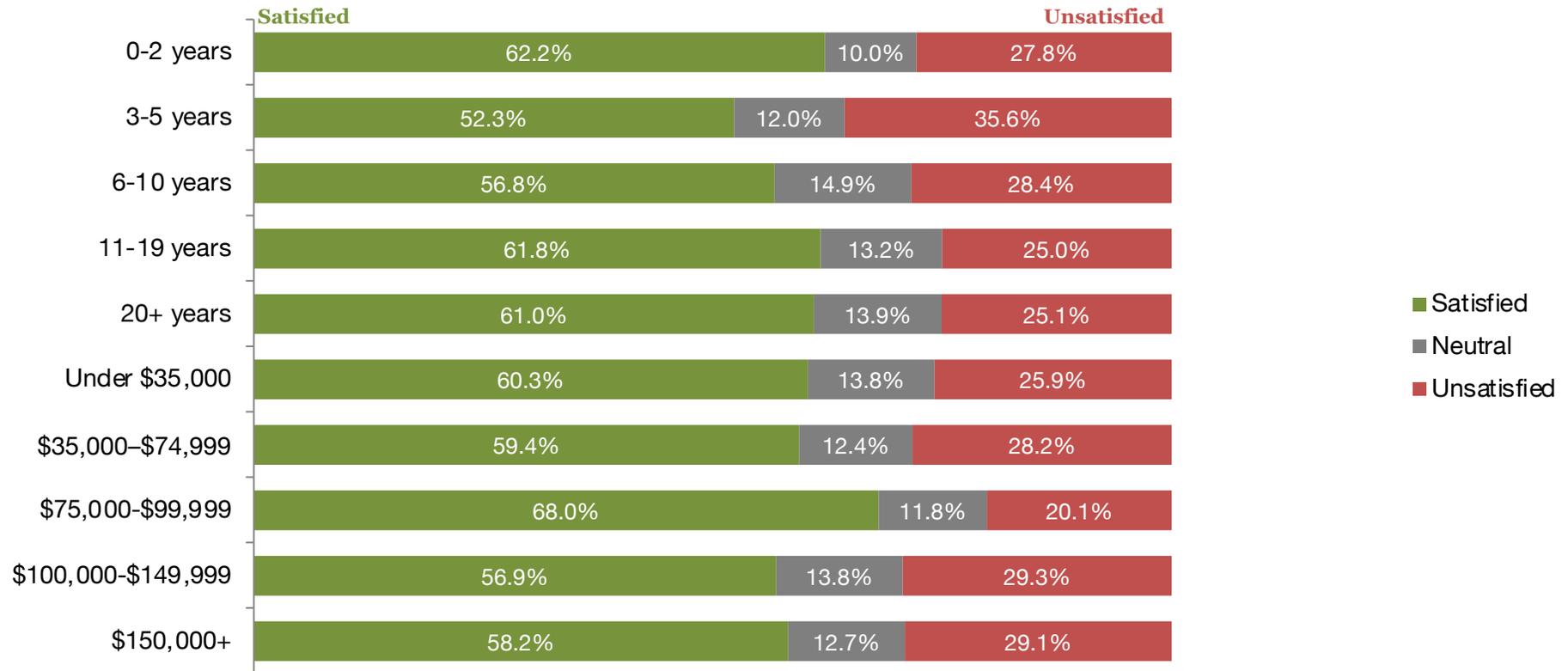
Results by zip code

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets



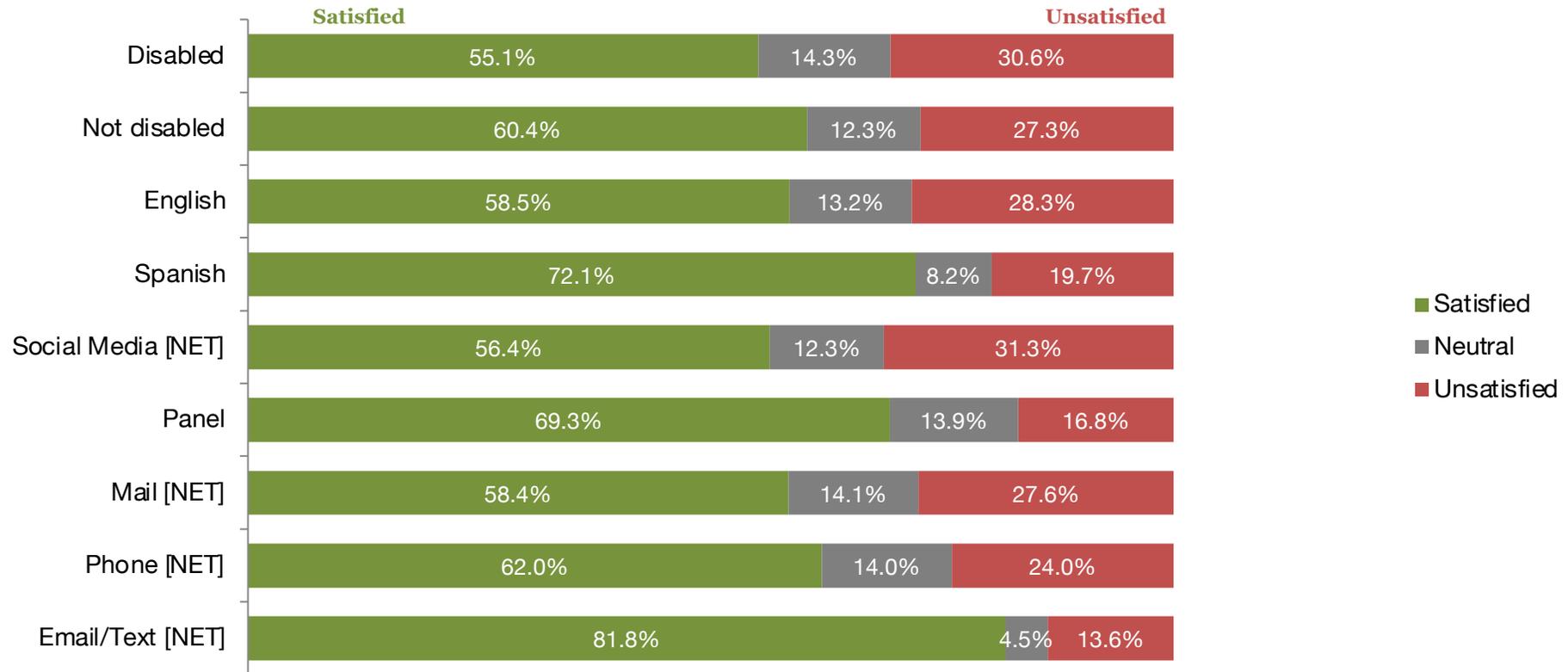
Results by years of residency and household income

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets



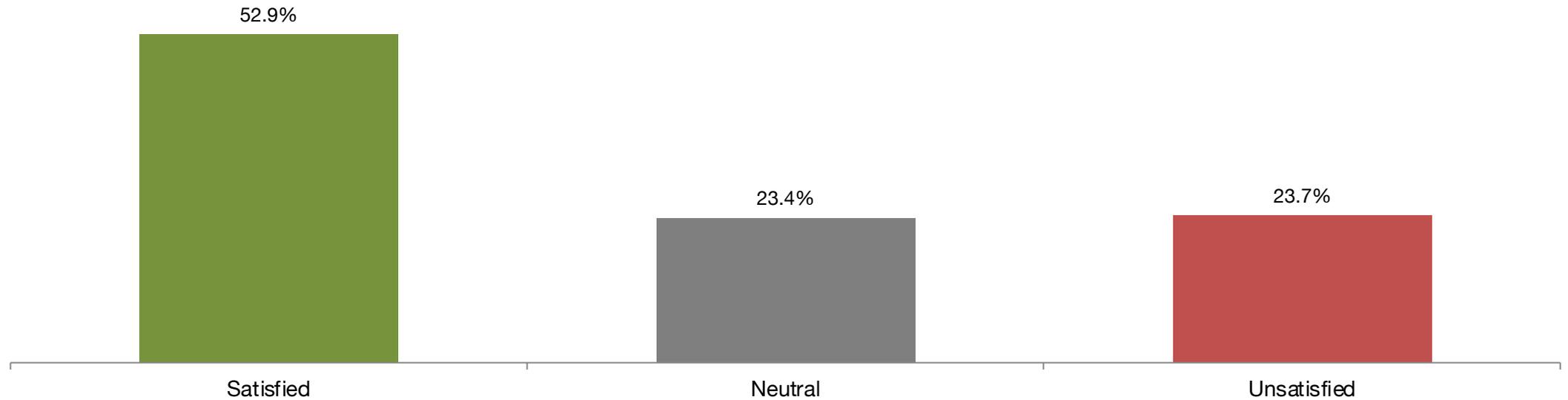
Results by disability status, survey language and survey mode

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets



53% are satisfied with the quality and capacity of County stormwater runoff system

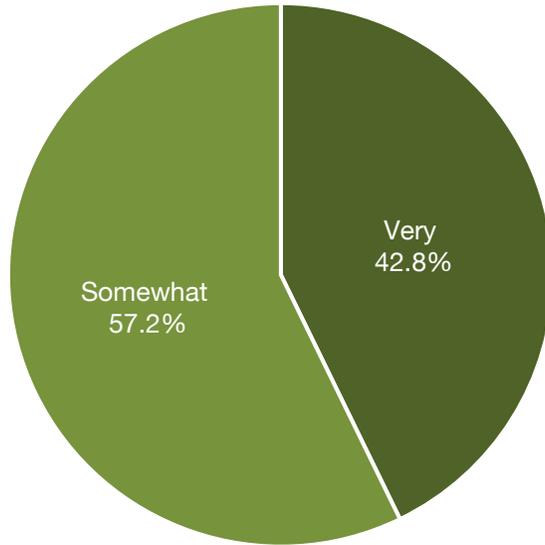
Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



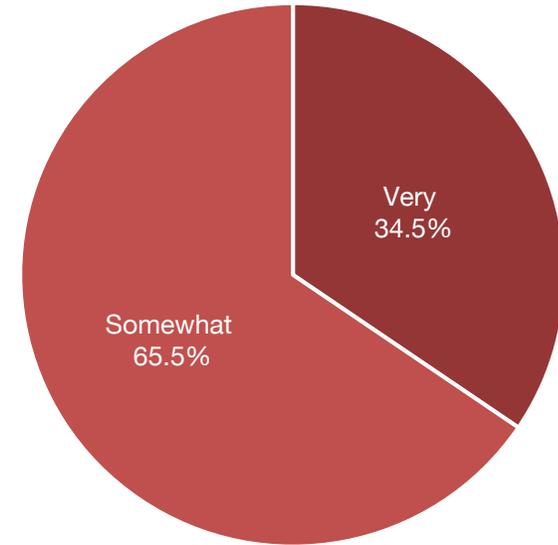
Among those who said satisfied, 43% are very satisfied

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system

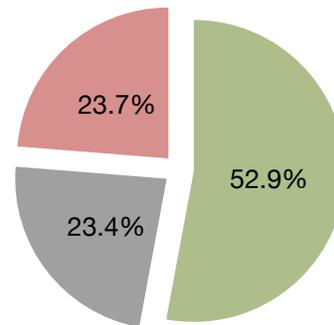
Among those who said satisfied



Among those who said unsatisfied

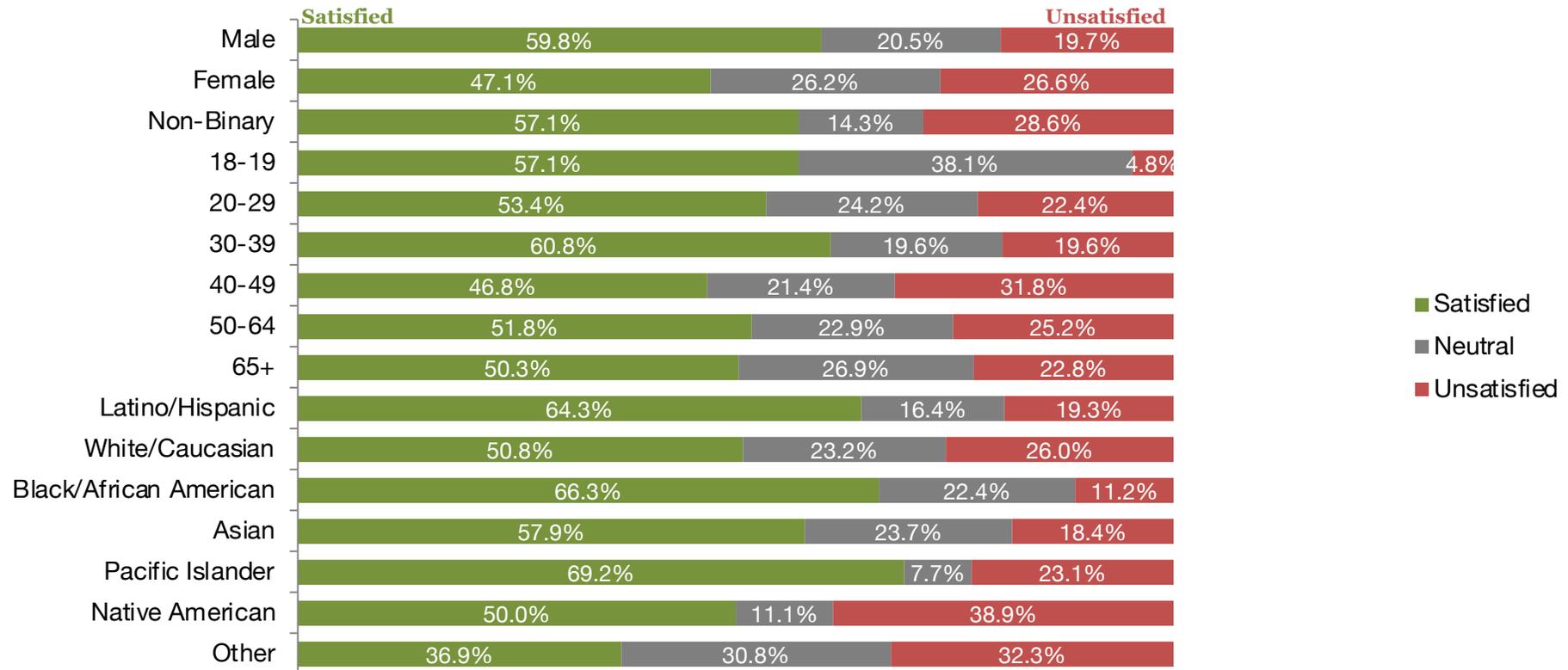


Total



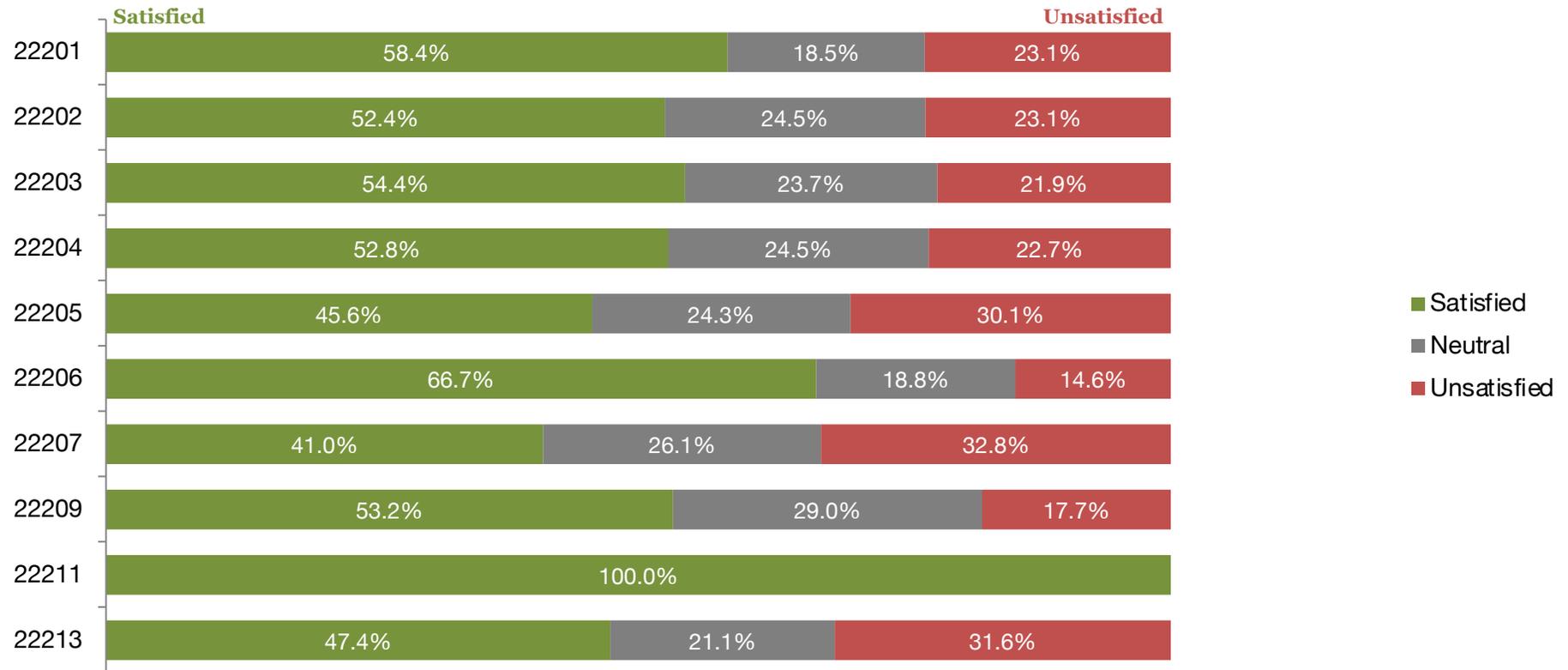
Results by gender, age group and ethnicity

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



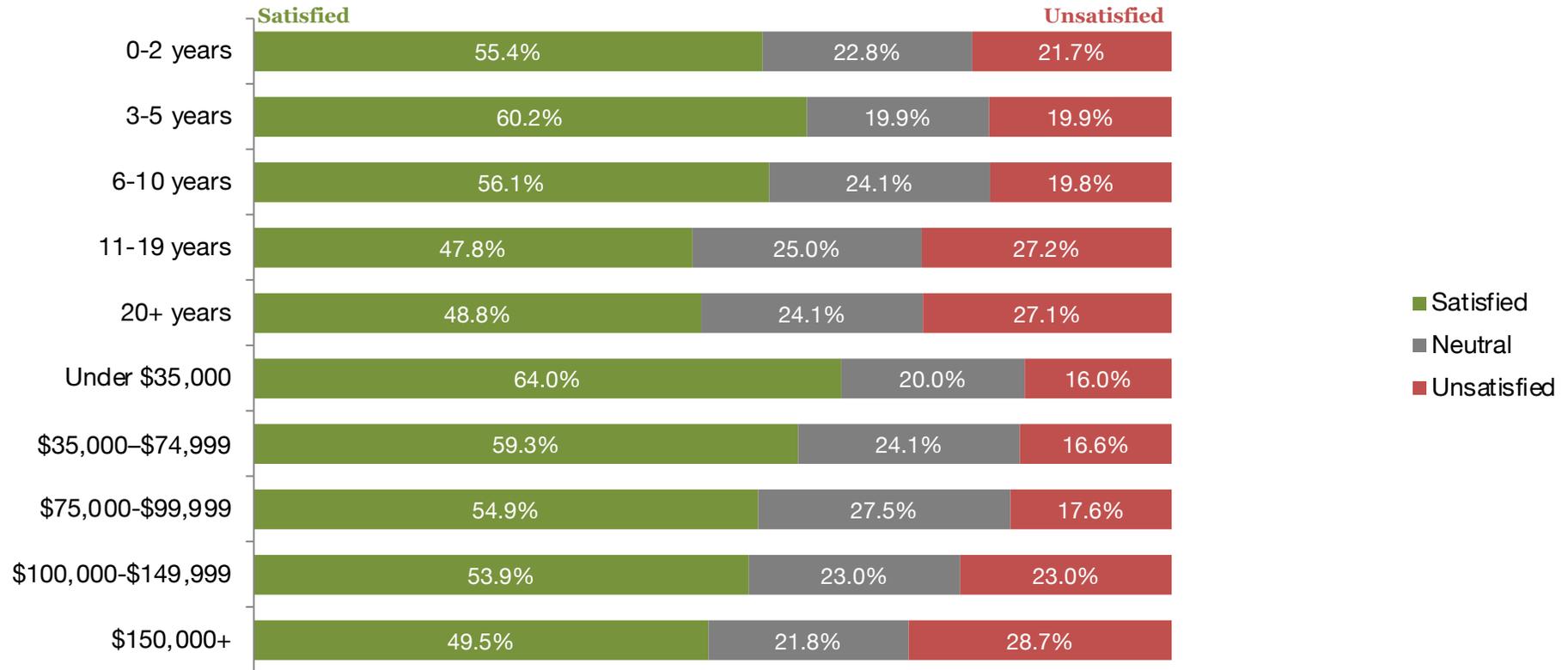
Results by zip code

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



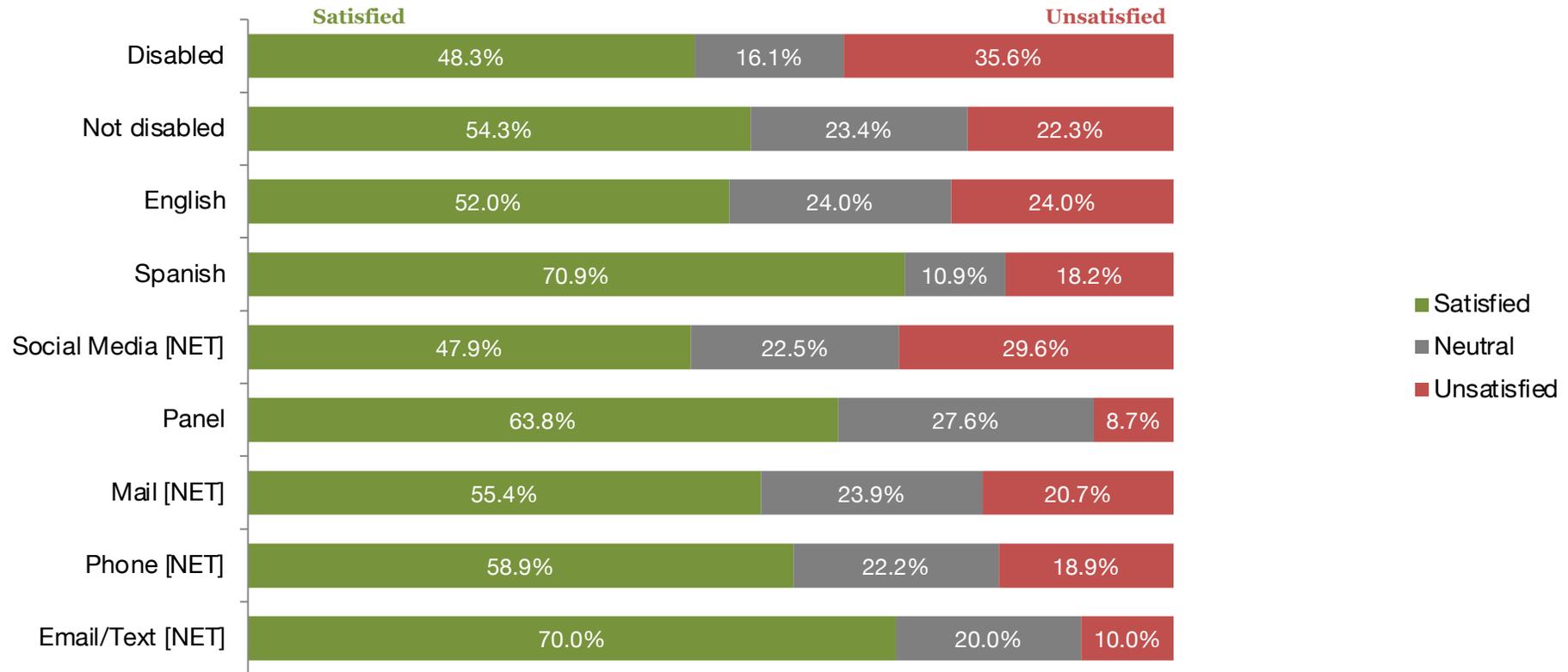
Results by years of residency and household income

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



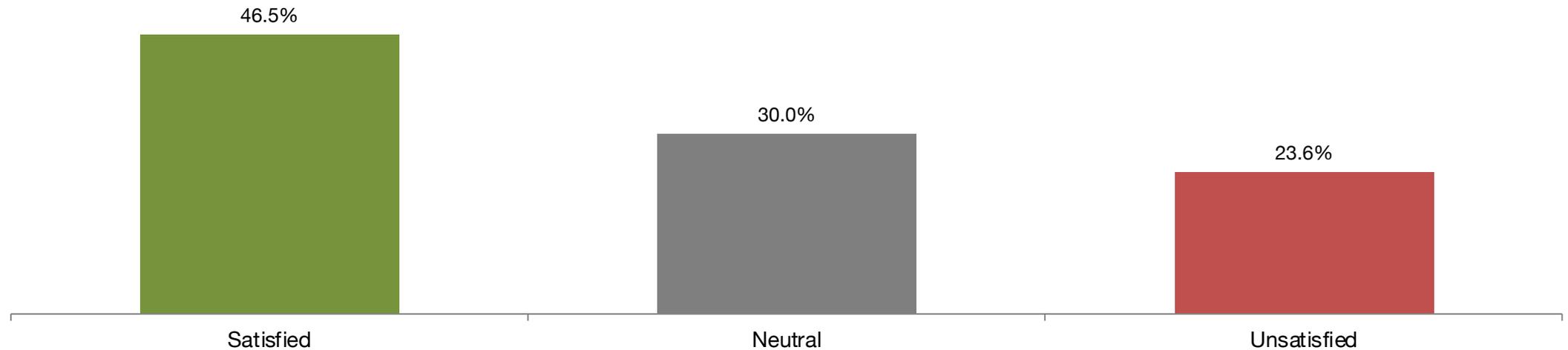
Results by disability status, survey language and survey mode

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



47% are satisfied with the enforcement of County codes and ordinances

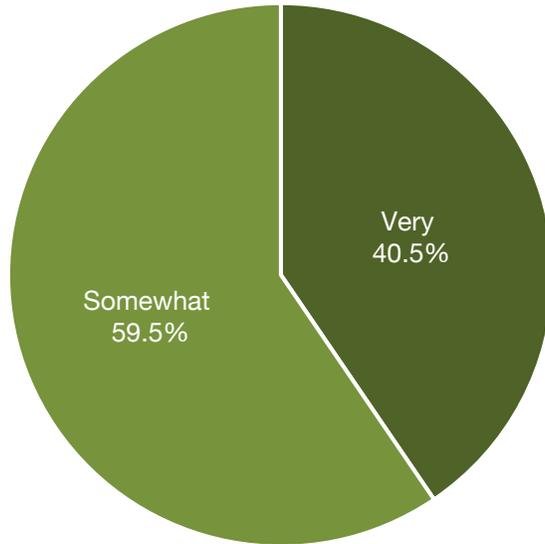
Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



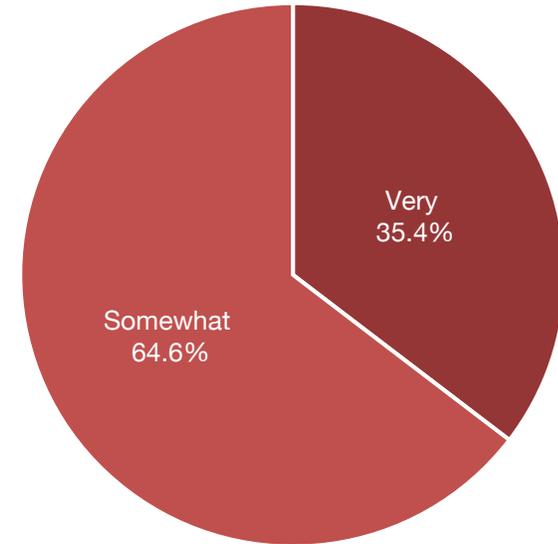
Among those who said satisfied, 41% are very satisfied

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances

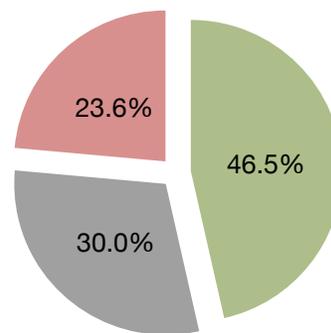
Among those who said satisfied



Among those who said unsatisfied

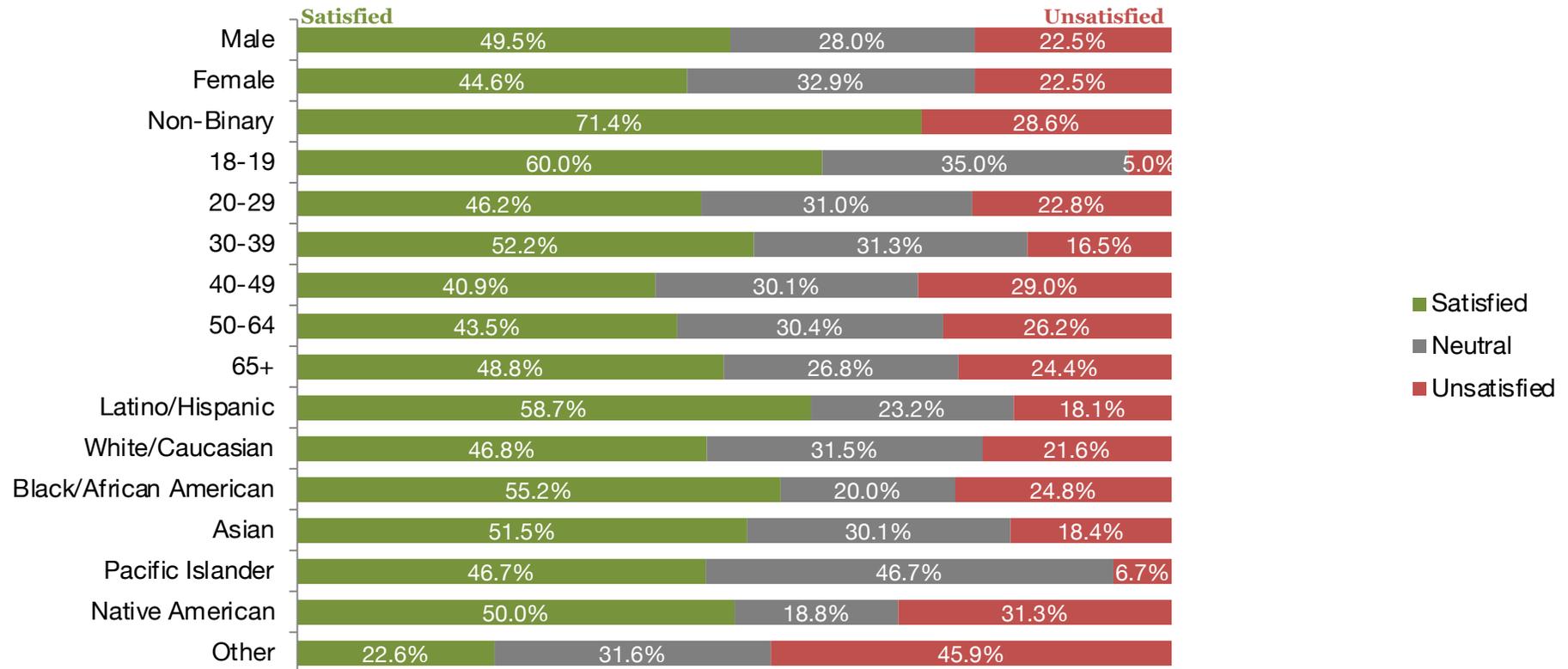


Total



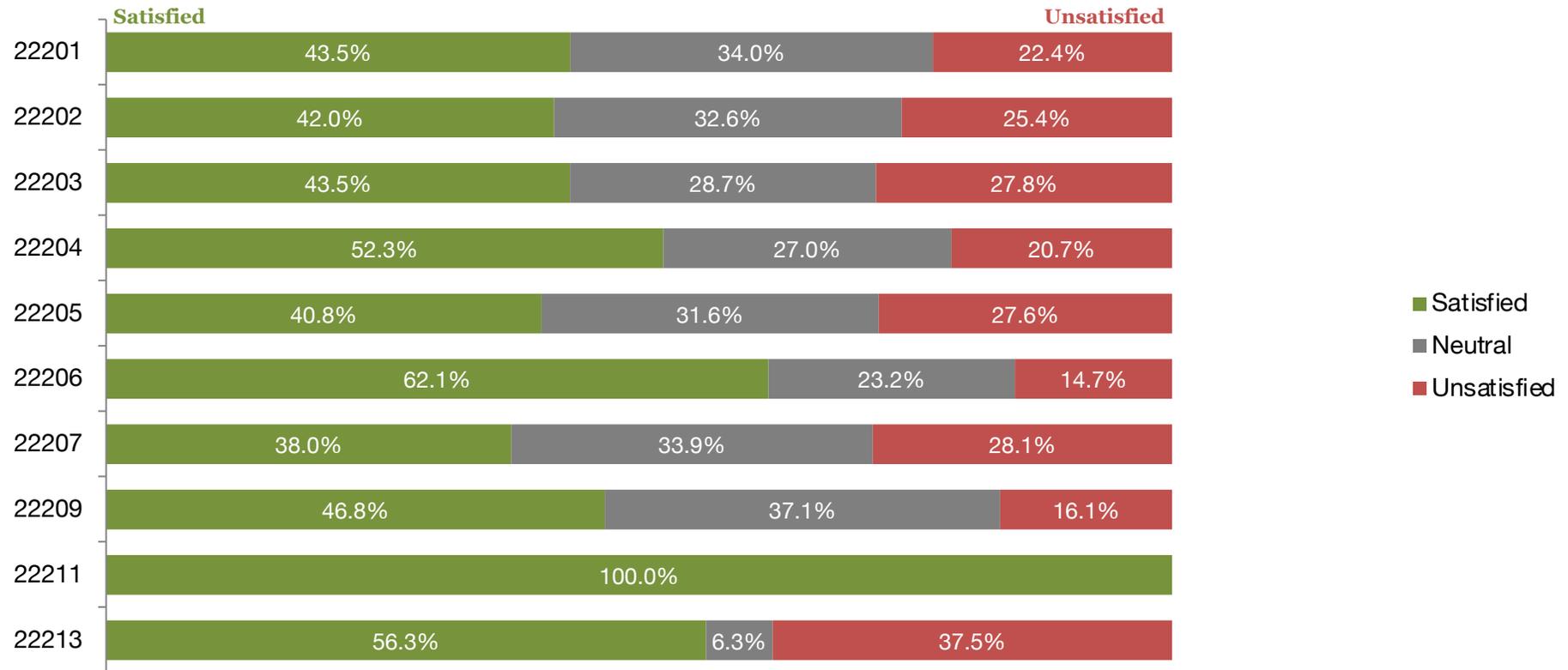
Results by gender, age group and ethnicity

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



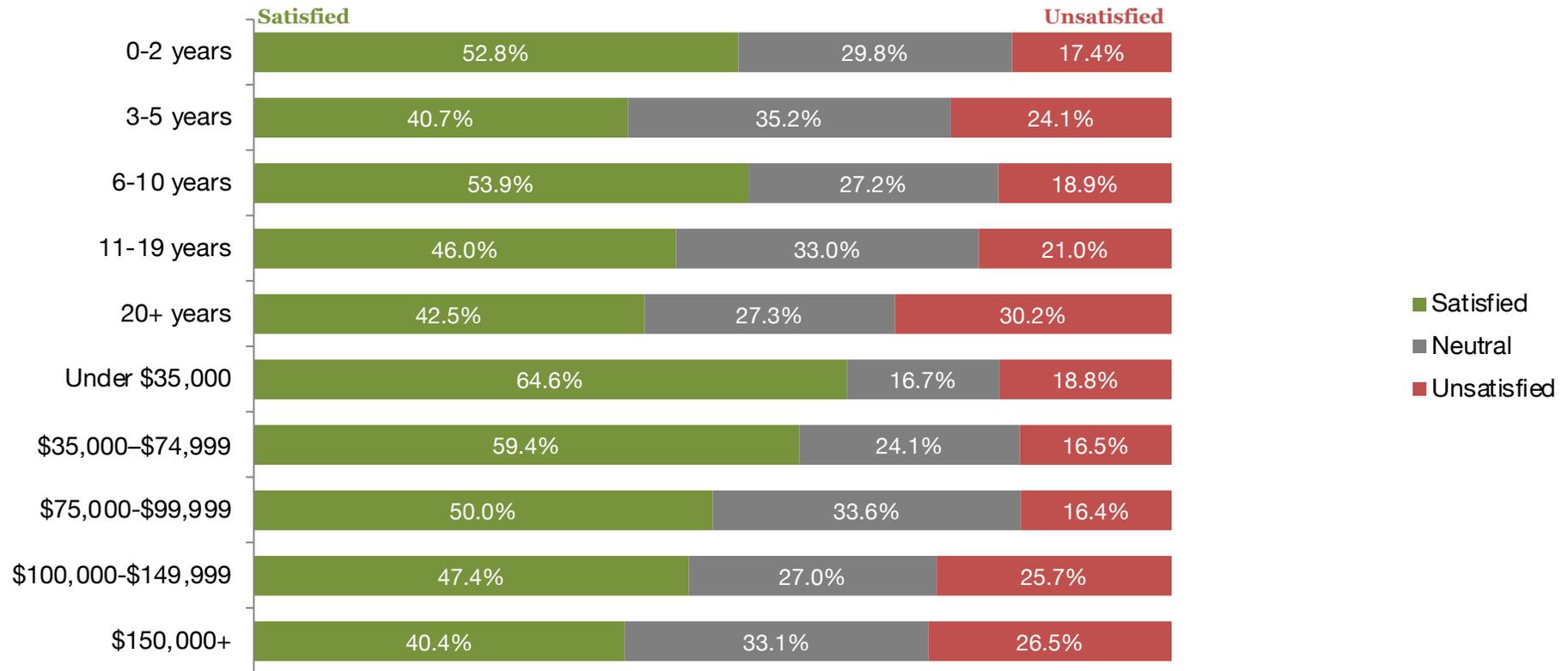
Results by zip code

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



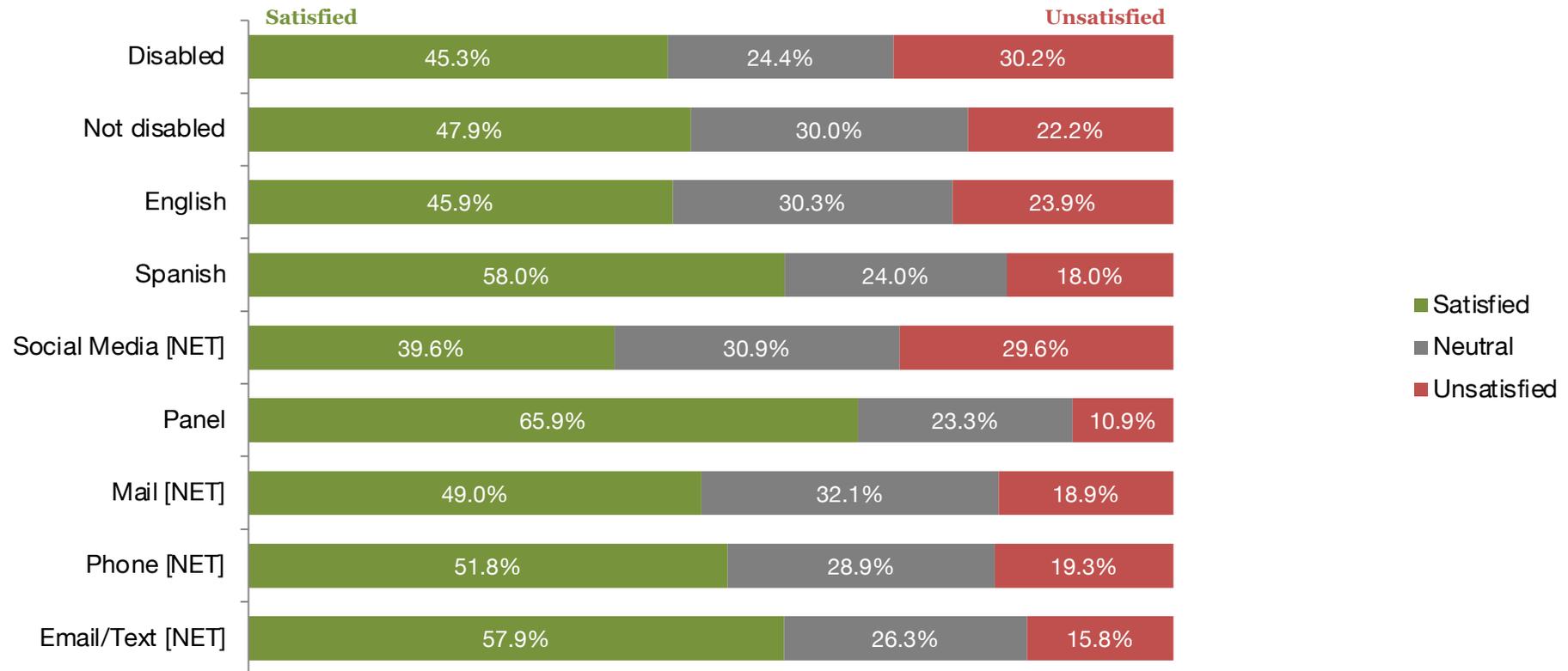
Results by years of residency and household income

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



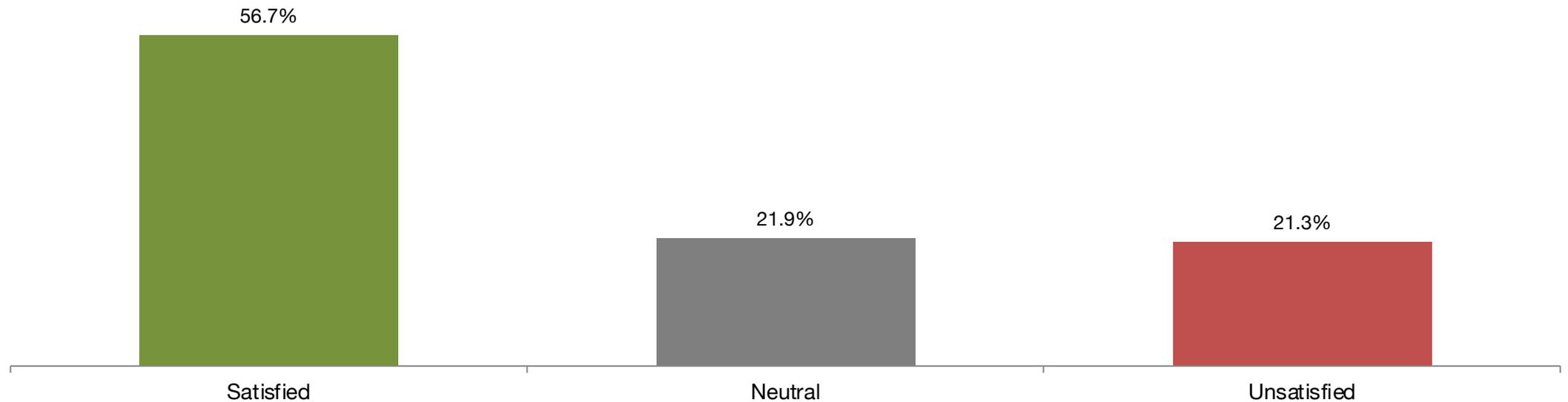
Results by disability status, survey language and survey mode

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



57% are satisfied with County efforts to help preserve and protect the environment

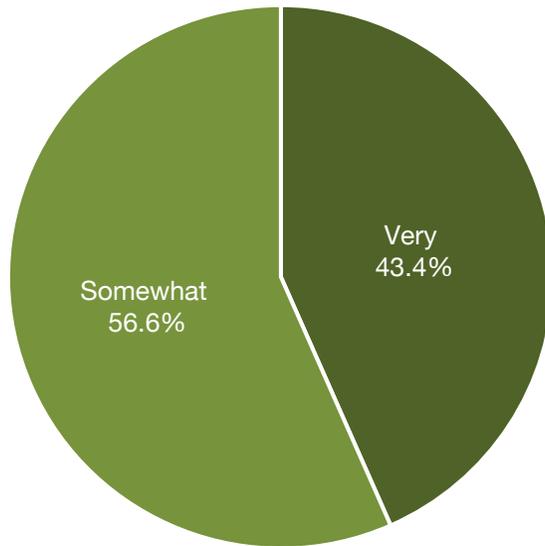
Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



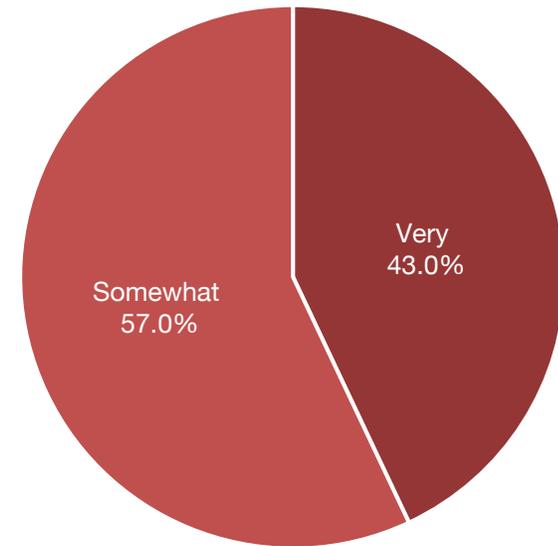
Among those who said satisfied, 57% were somewhat satisfied

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues

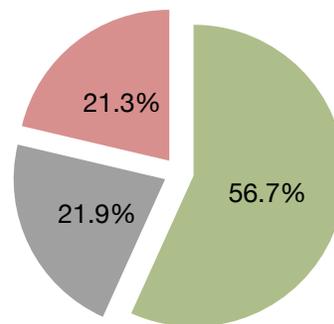
Among those who said satisfied



Among those who said unsatisfied

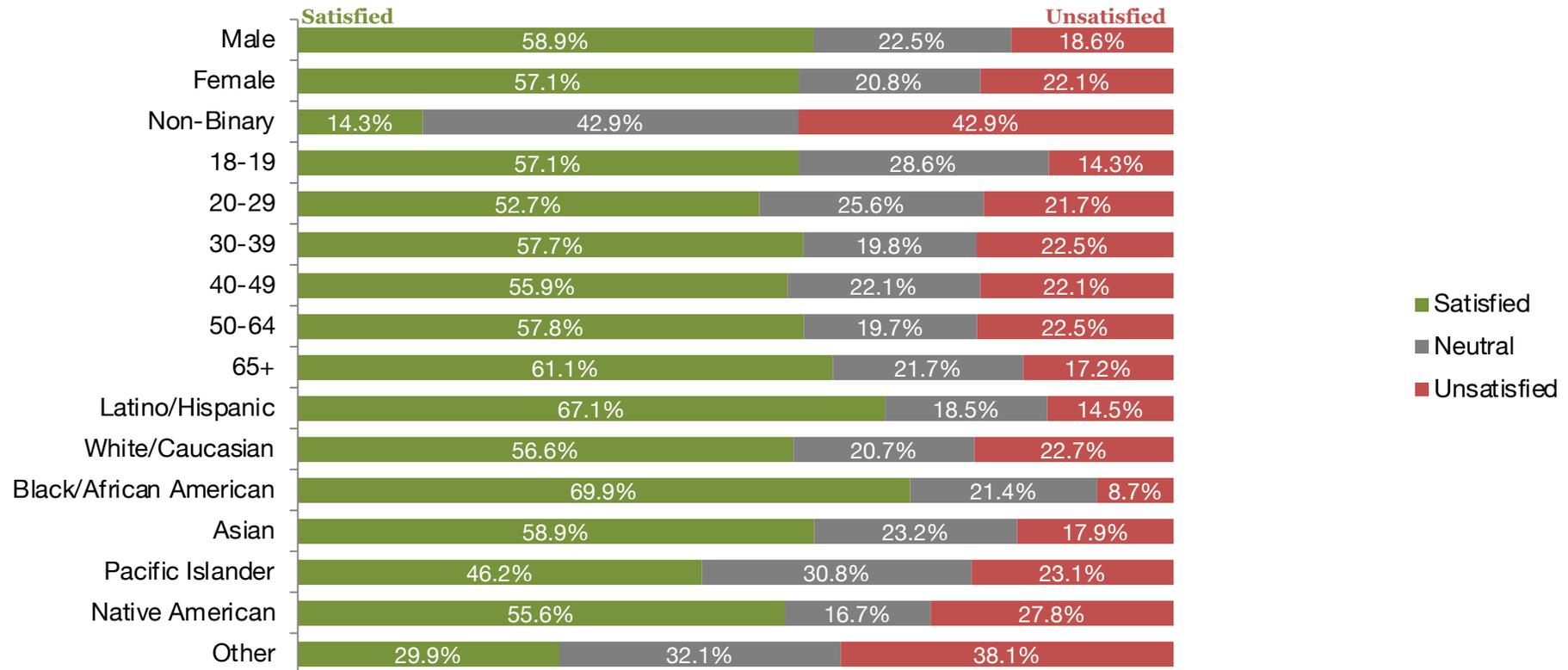


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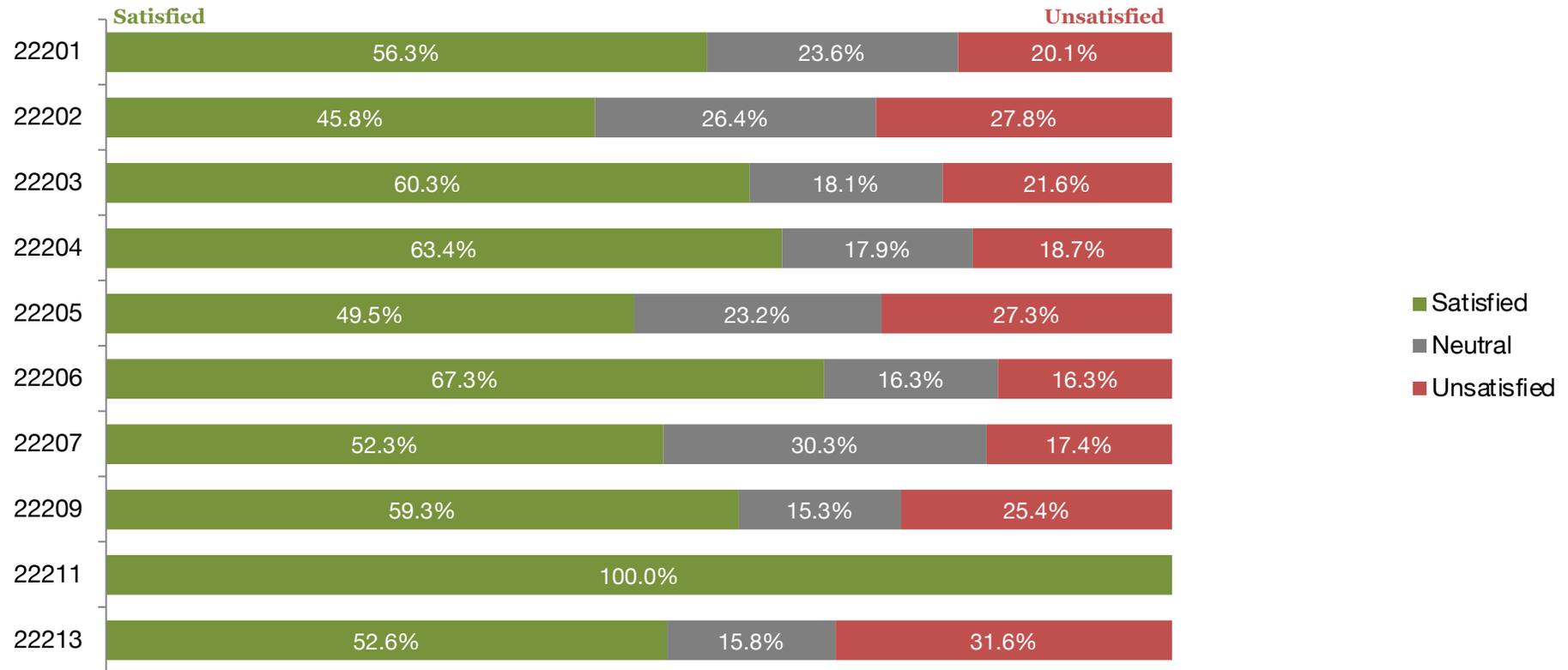
Results by gender, age group and ethnicity

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



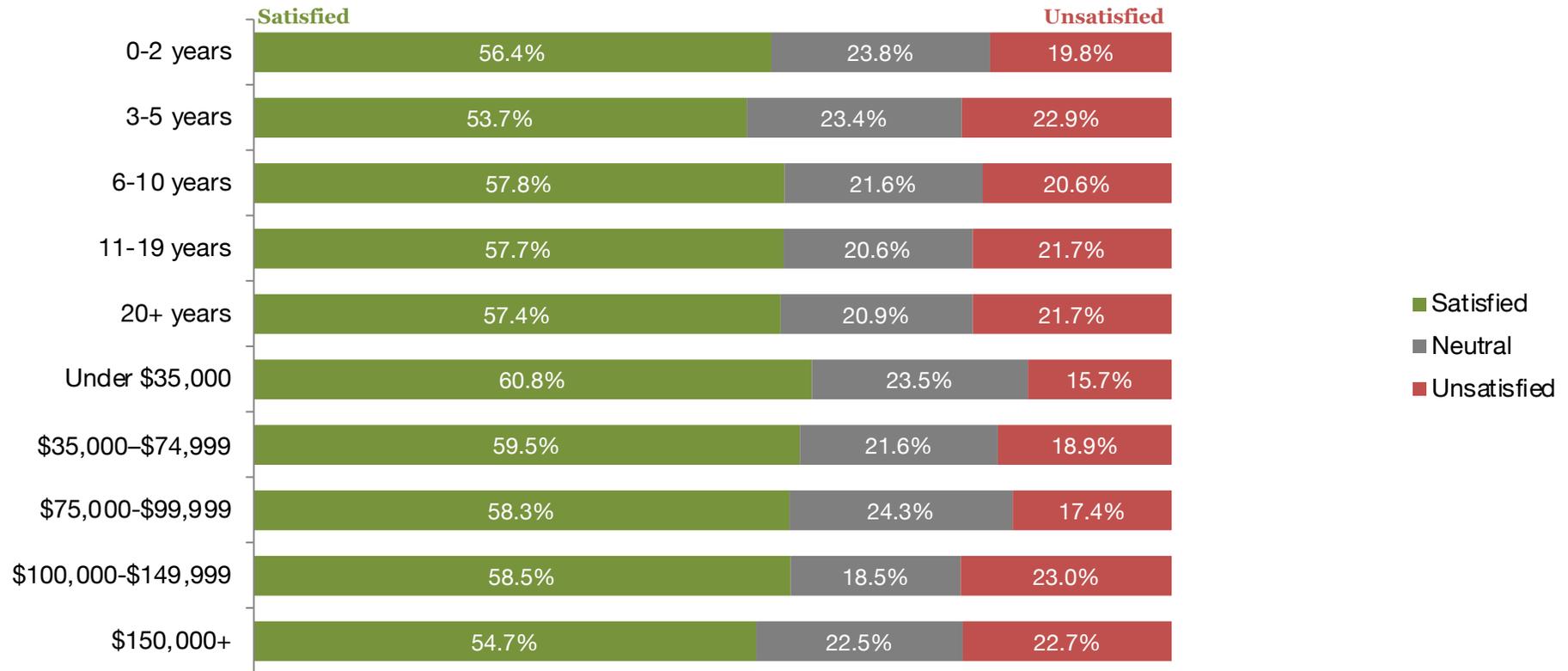
Results by zip code

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



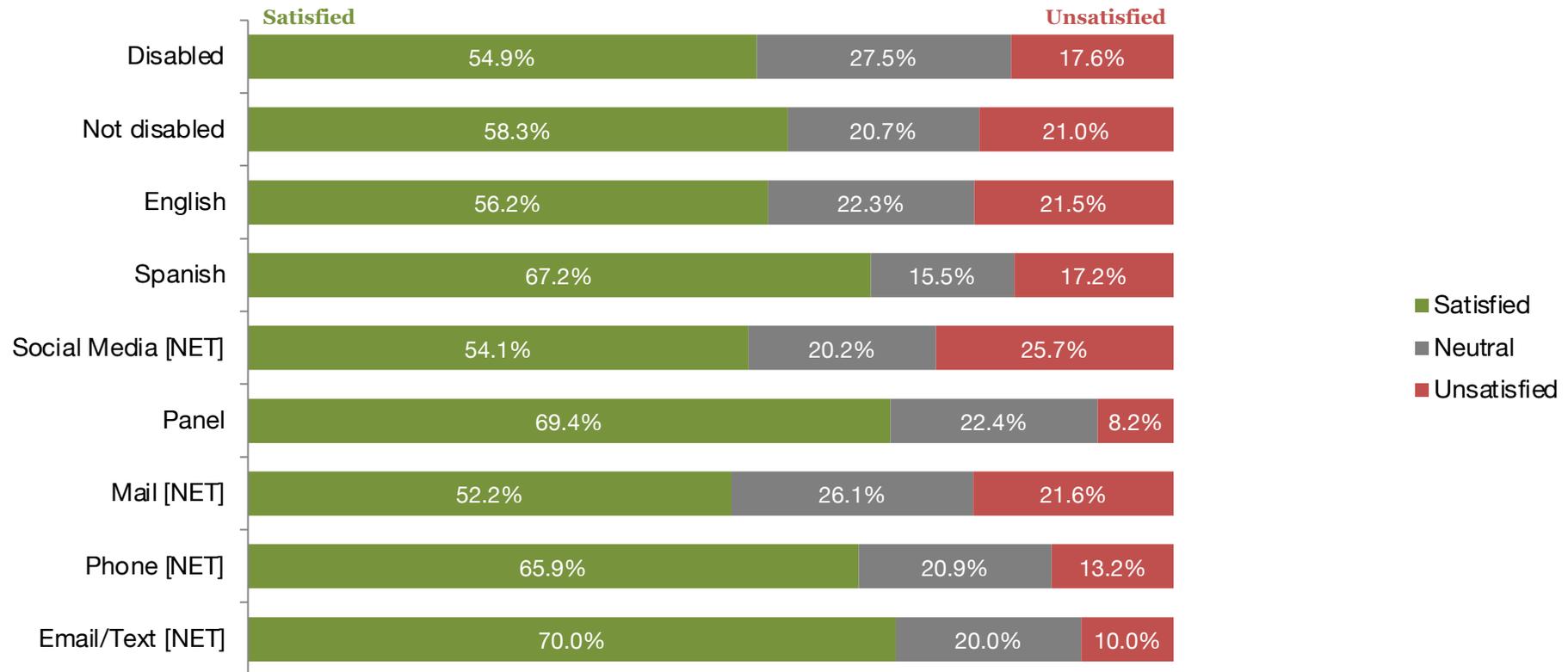
Results by years of residency and household income

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



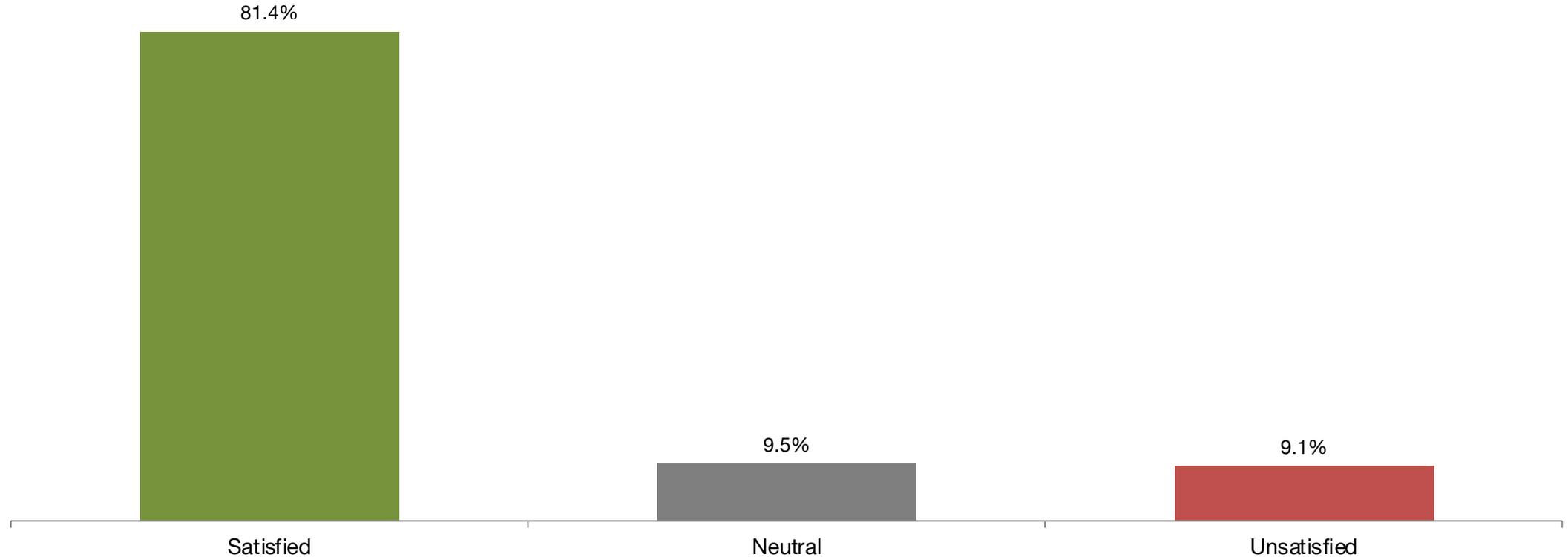
Results by disability status, survey language and survey mode

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



81% are satisfied with the quality of County parks/recreation/sports program and facilities

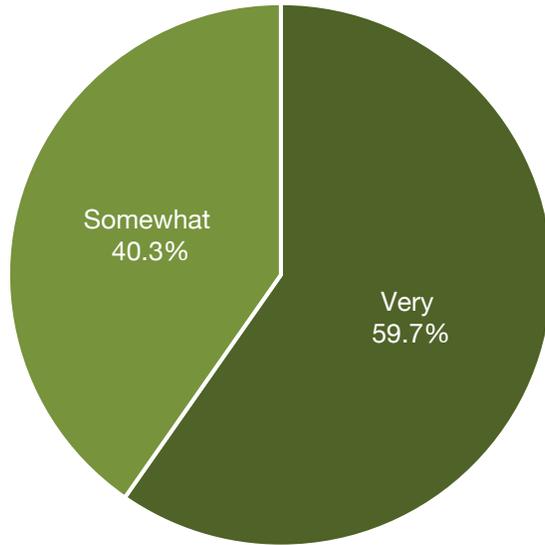
Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



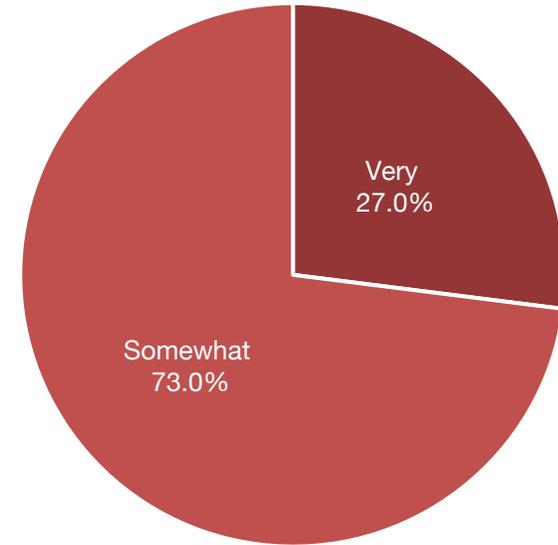
Among those who said satisfied, 60% are very satisfied

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities

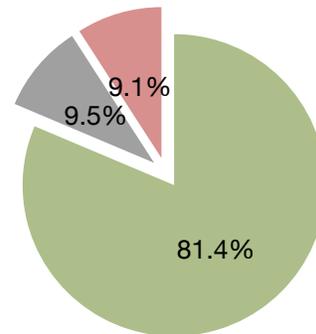
Among those who said satisfied



Among those who said unsatisfied

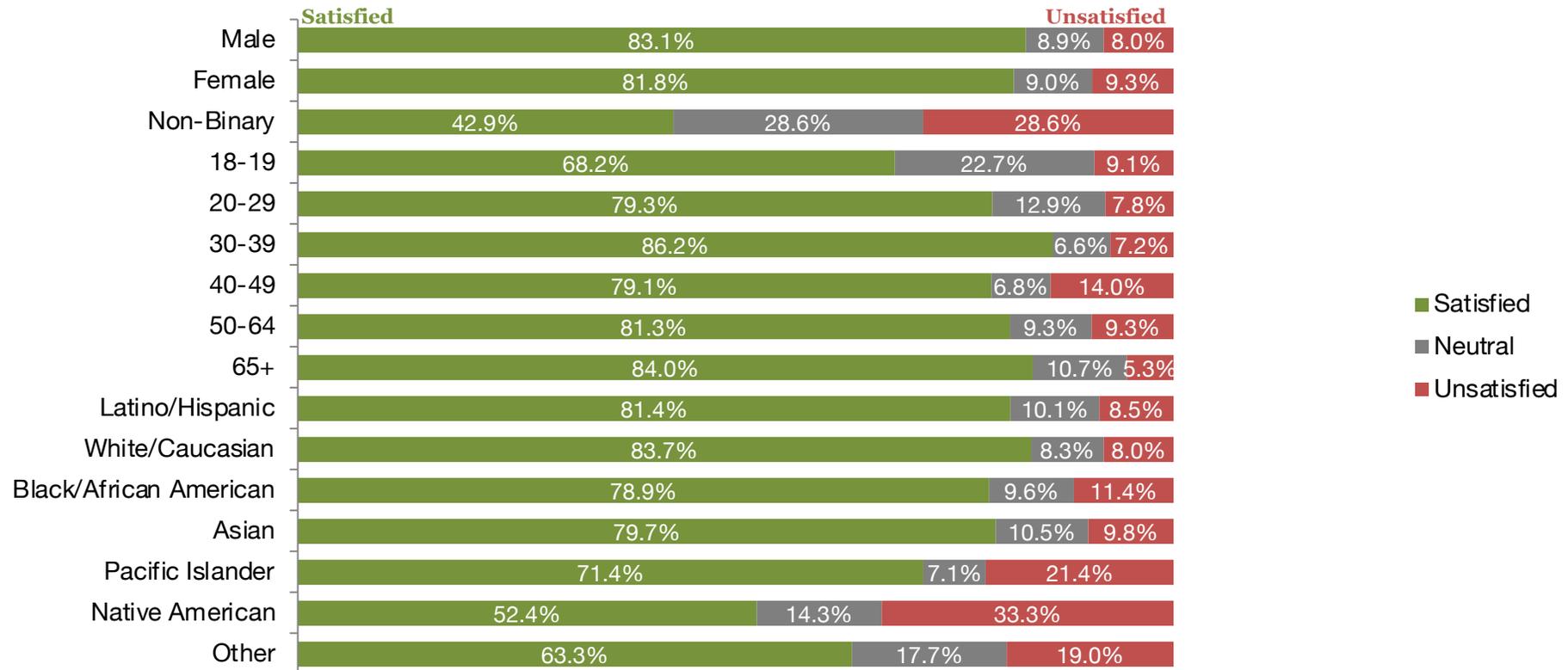


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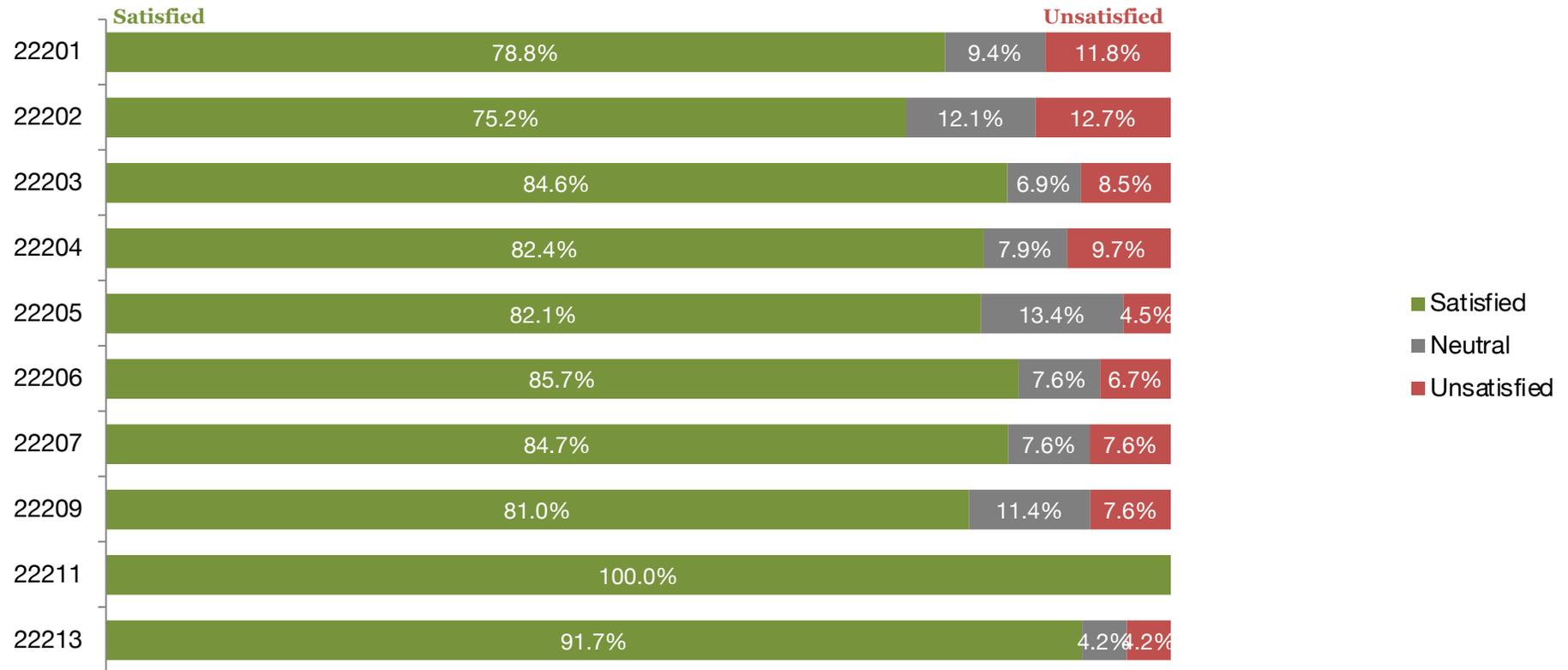
Results by gender, age group and ethnicity

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



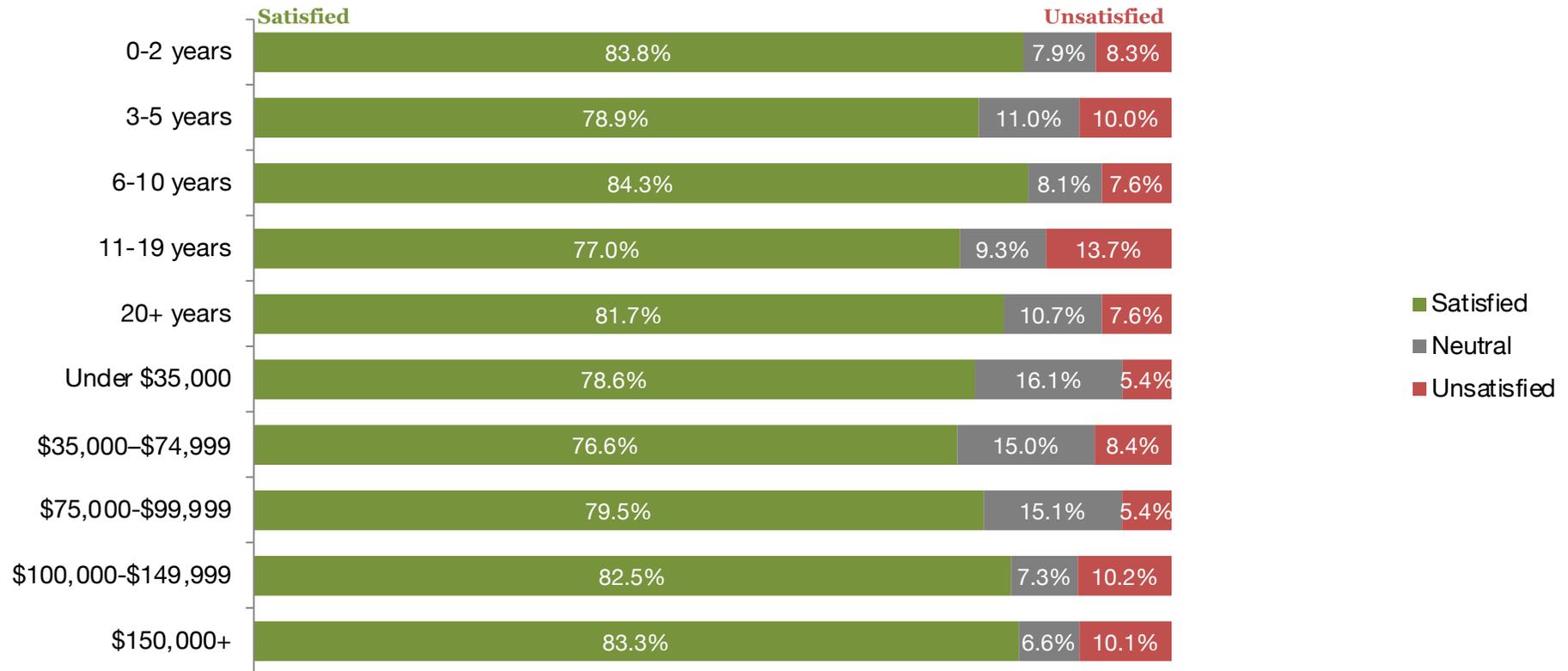
Results by zip code

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



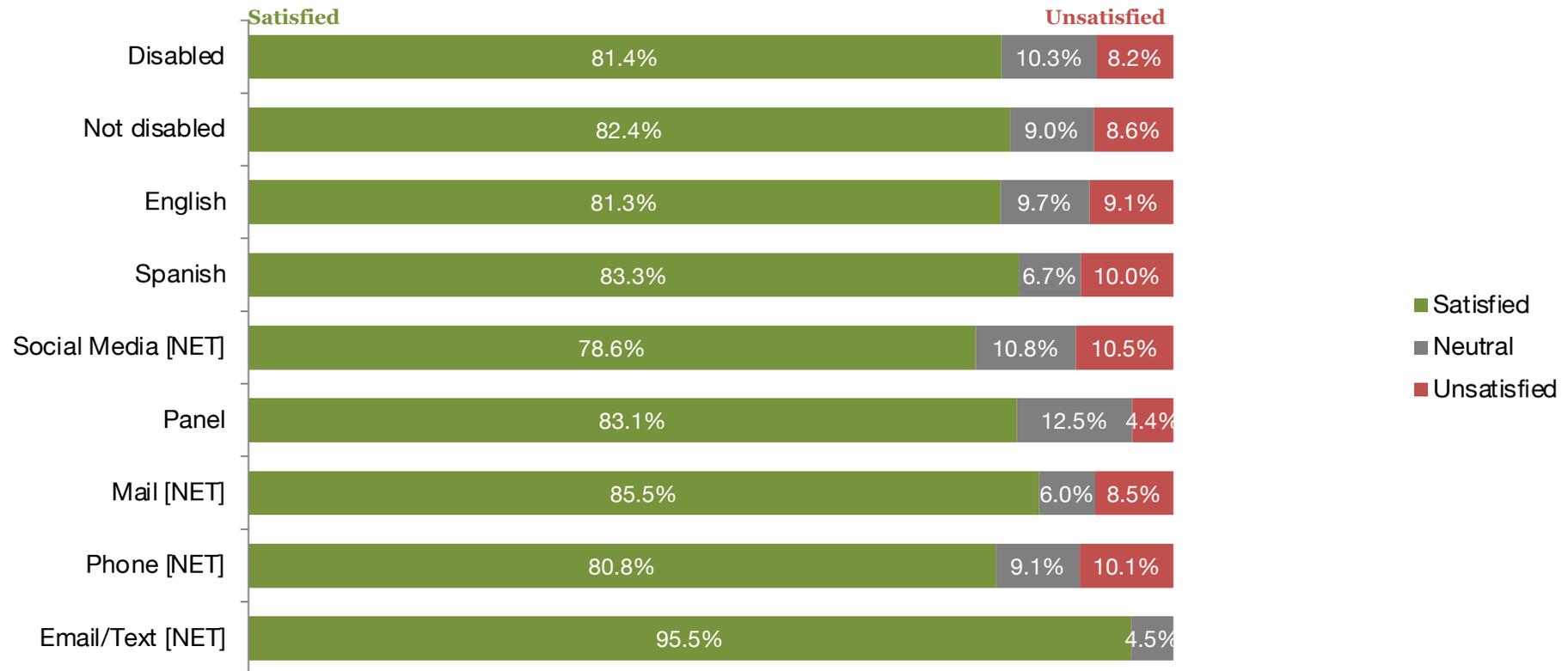
Results by years of residency and household income

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



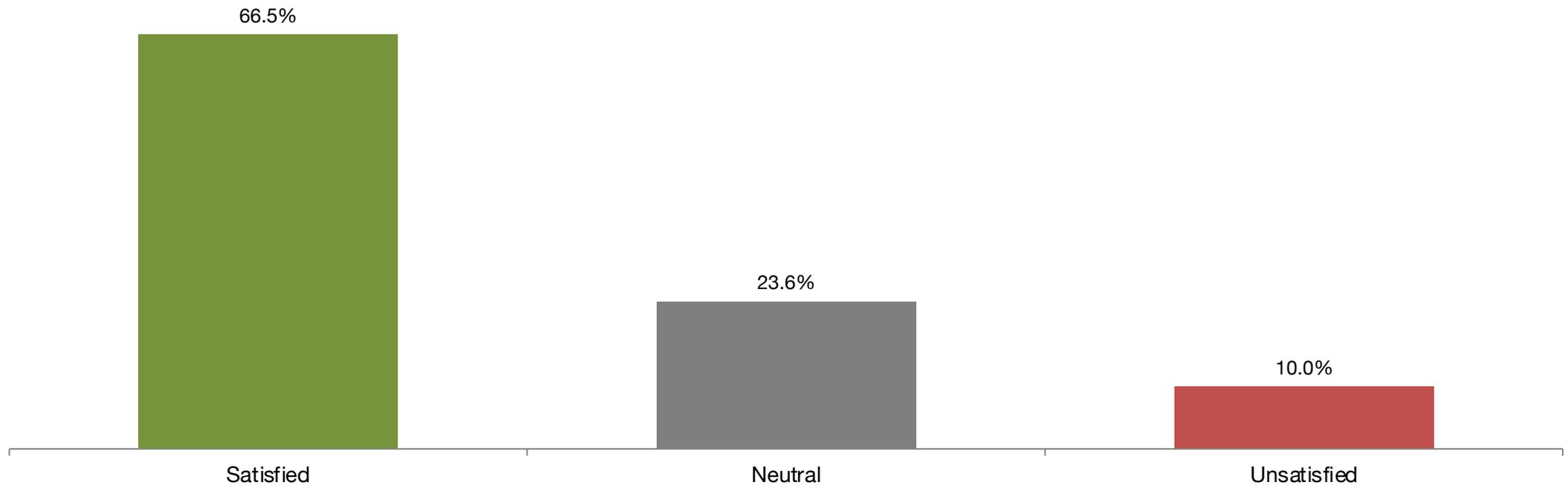
Results by disability status, survey language and survey mode

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



67% are satisfied with the quality of County arts/cultural programs and facilities

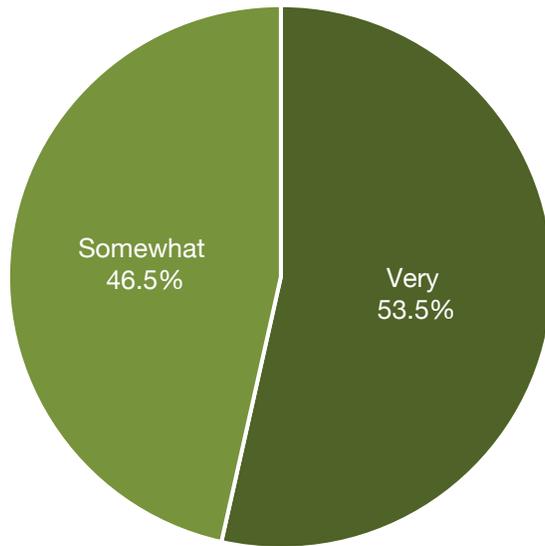
Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



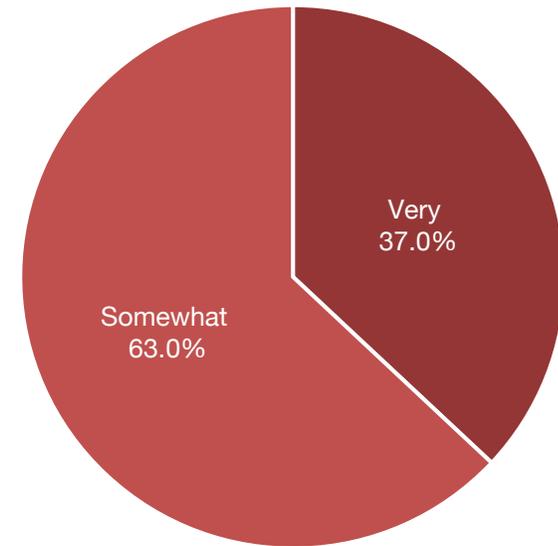
Among those who said satisfied, 54% are very satisfied

Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities

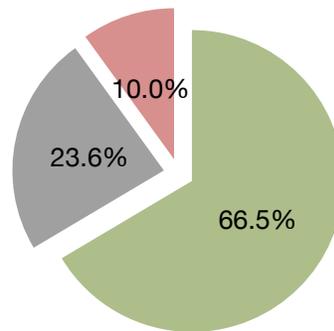
Among those who said satisfied



Among those who said unsatisfied

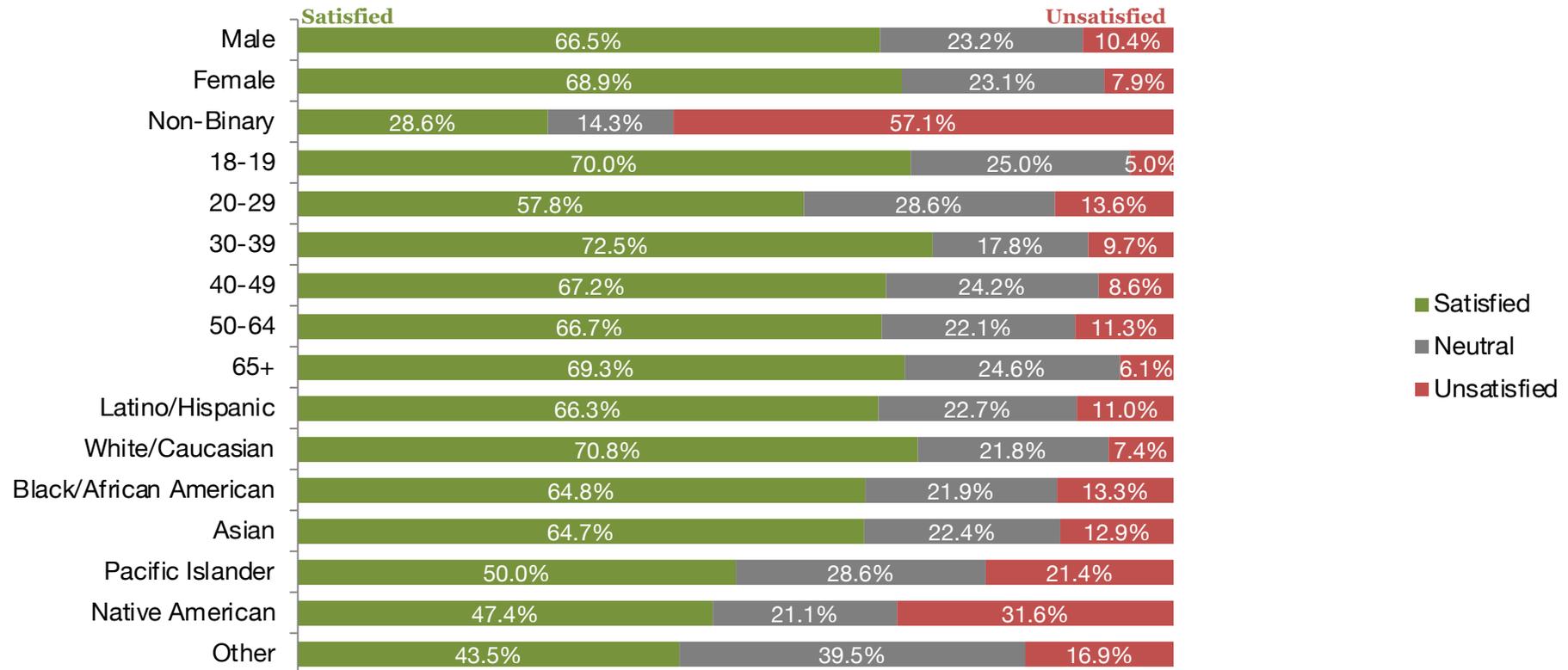


Total



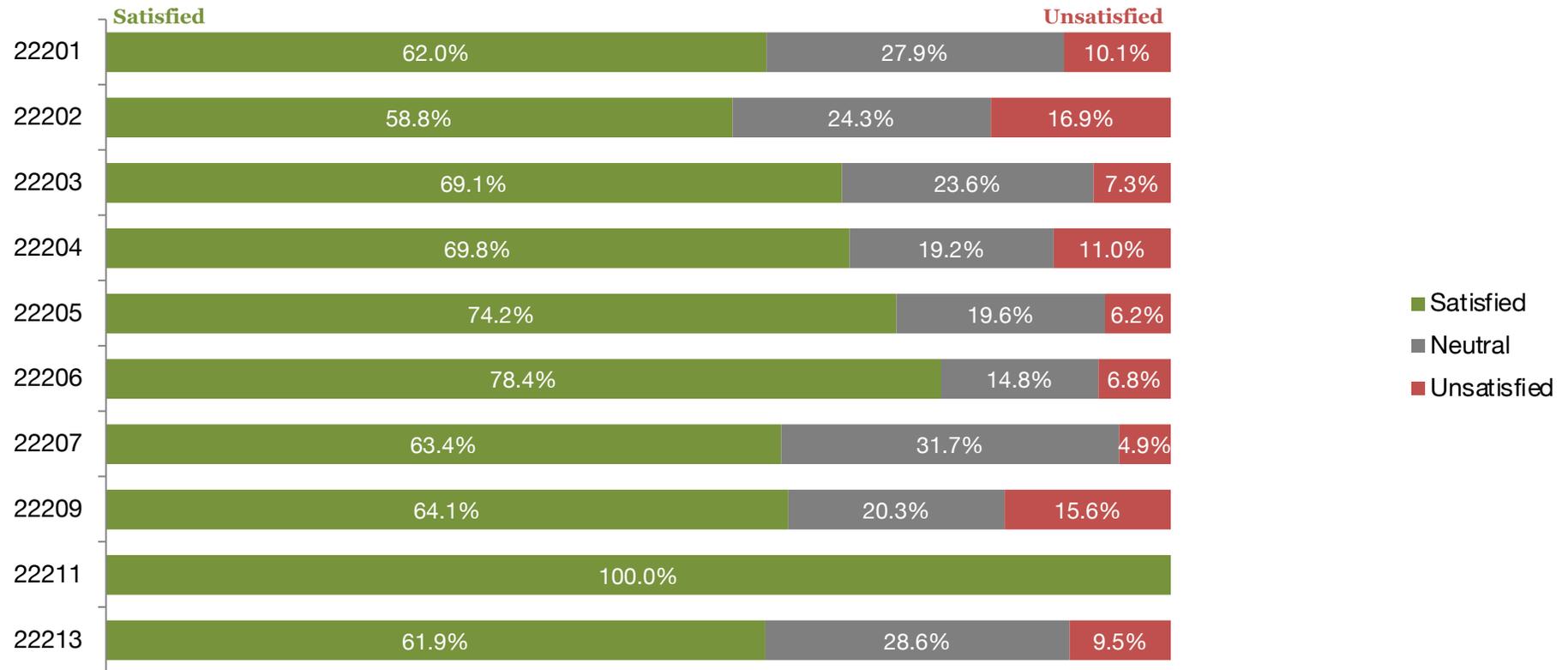
Results by gender, age group and ethnicity

Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



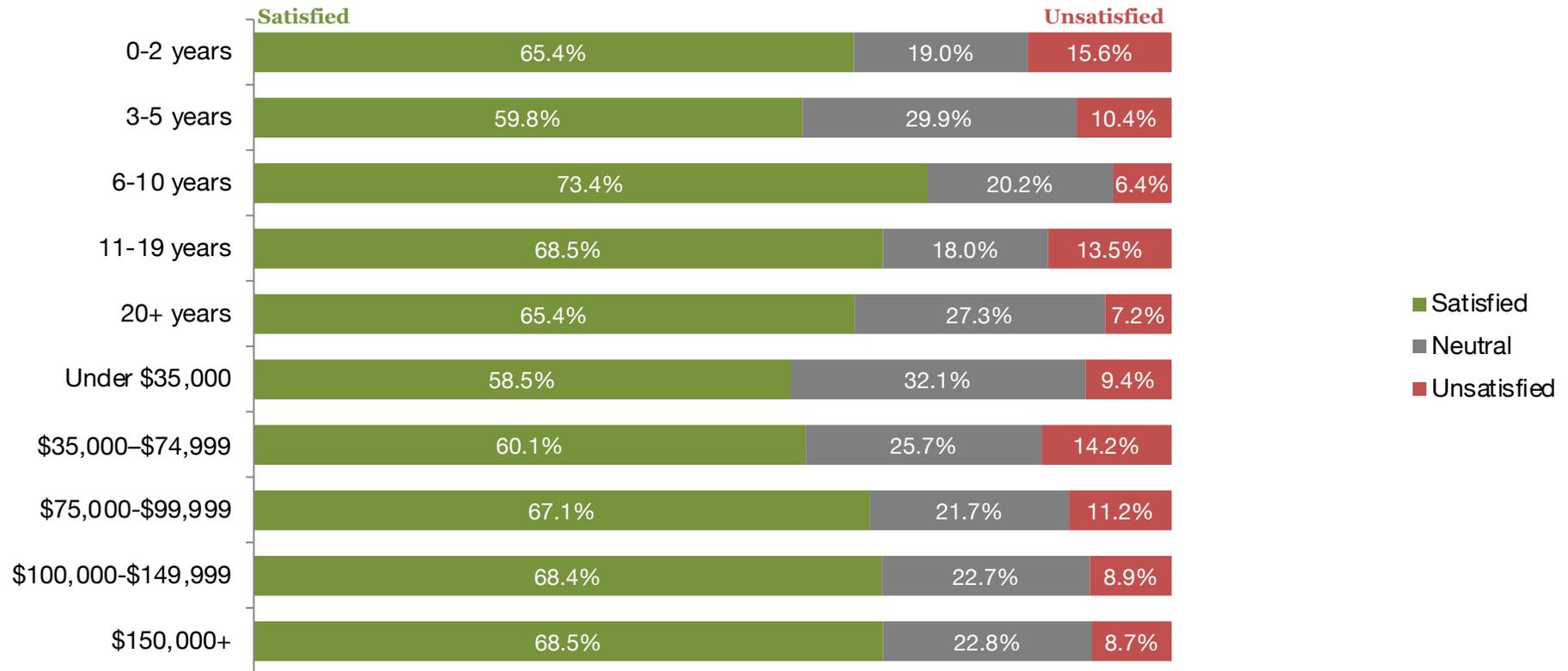
Results by zip code

Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



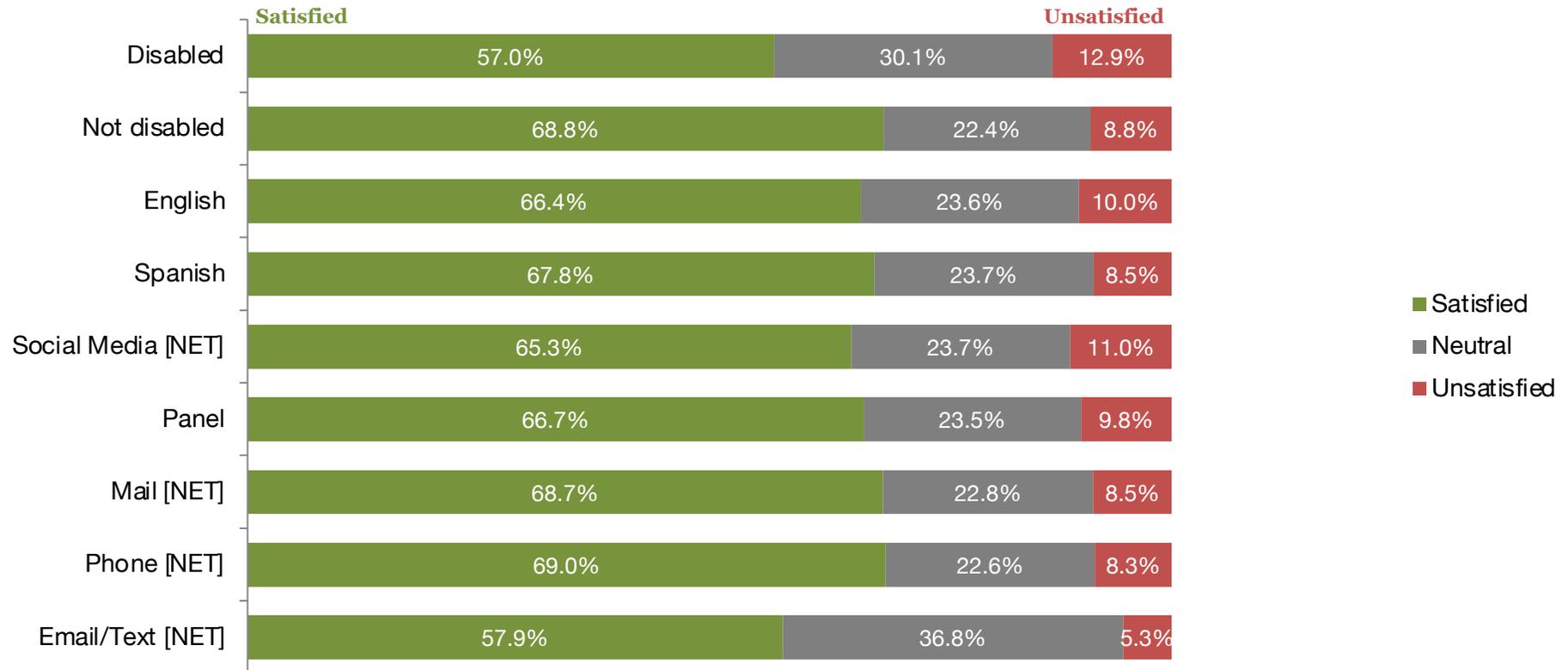
Results by years of residency and household income

Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



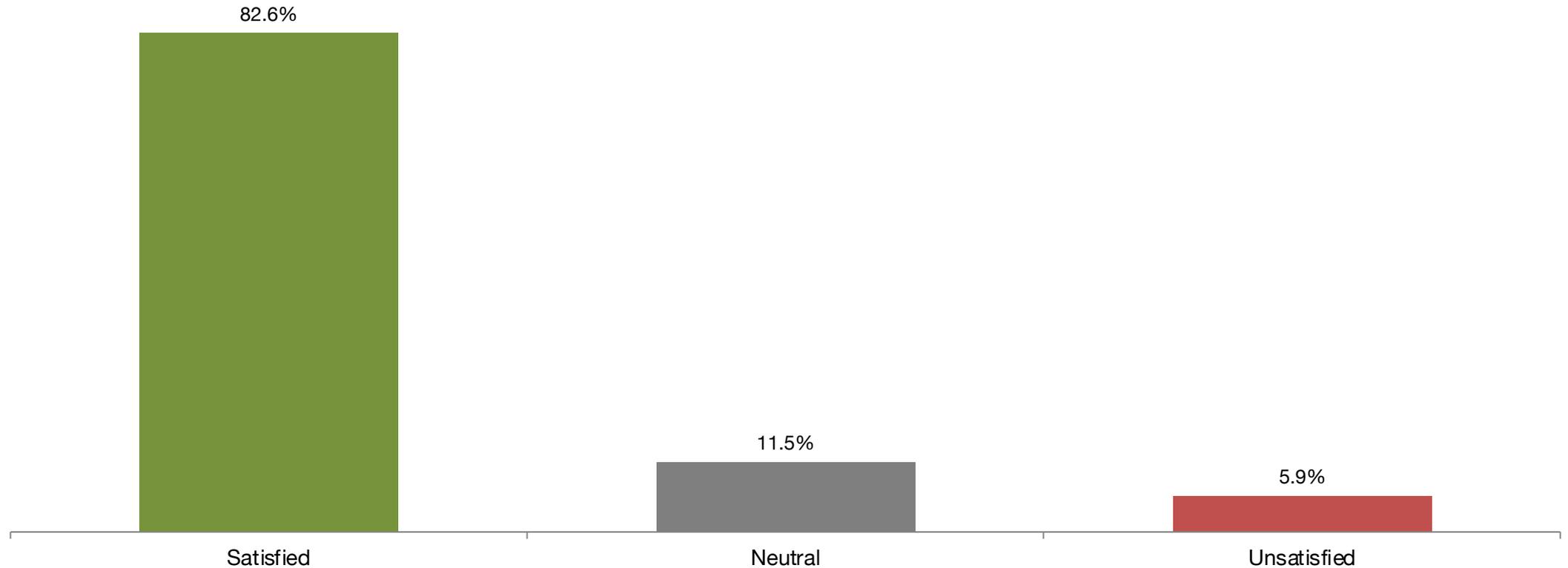
Results by disability status, survey language and survey mode

Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



83% are satisfied with the quality of the County's library system

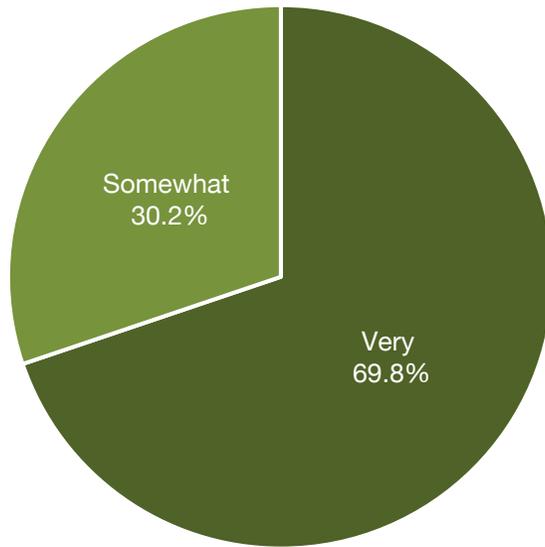
Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



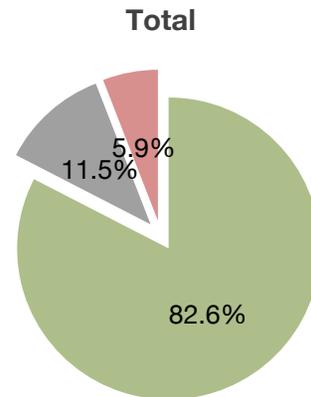
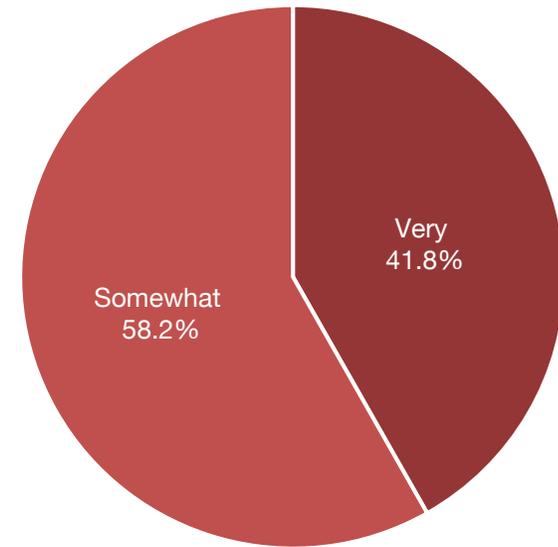
Among those who are satisfied, 70% are very satisfied

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system

Among those who said satisfied

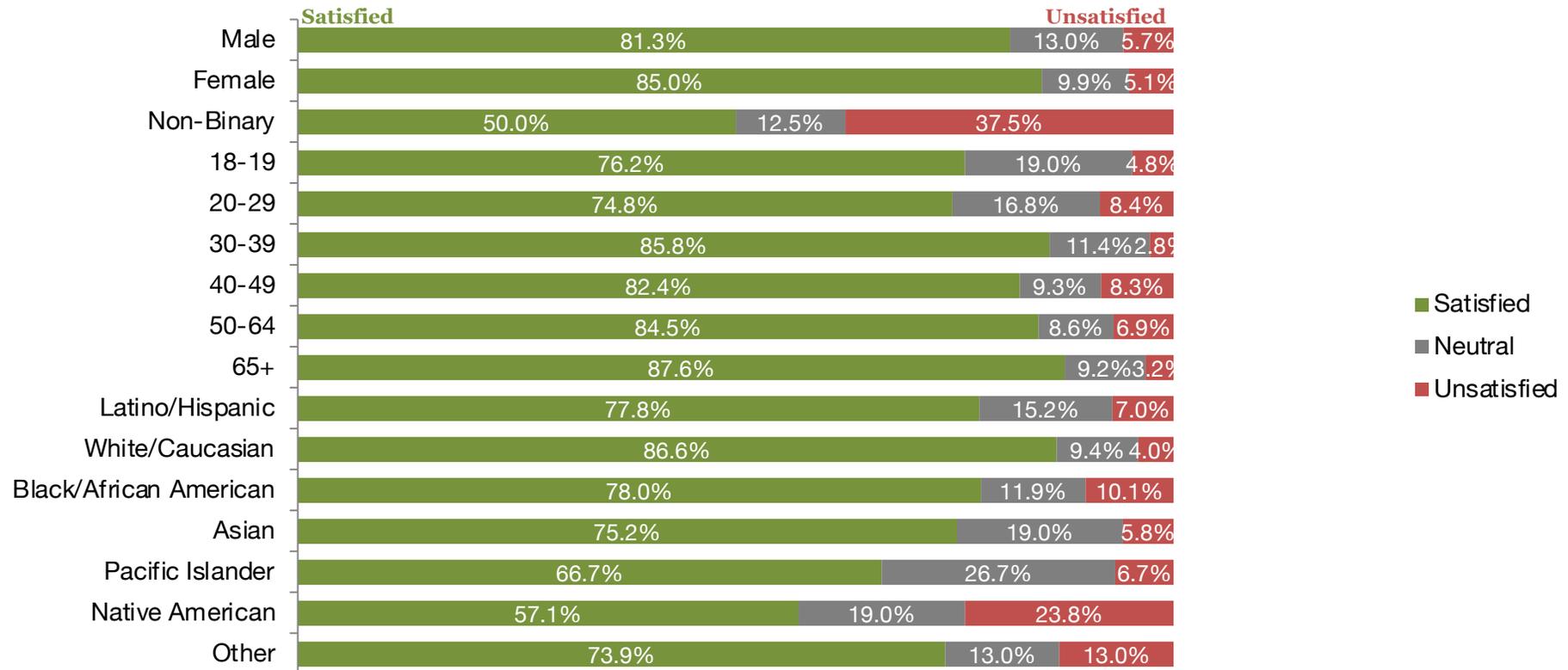


Among those who said unsatisfied



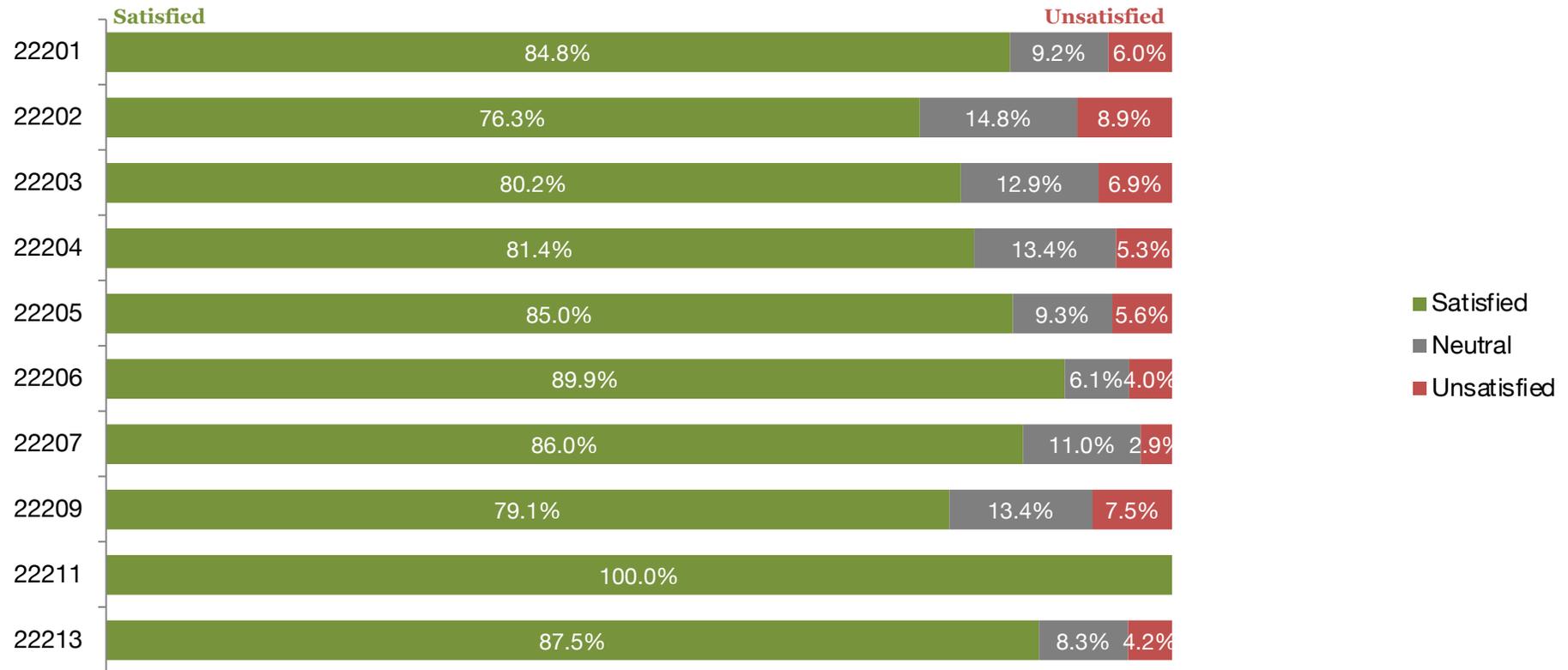
Results by gender, age group and ethnicity

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



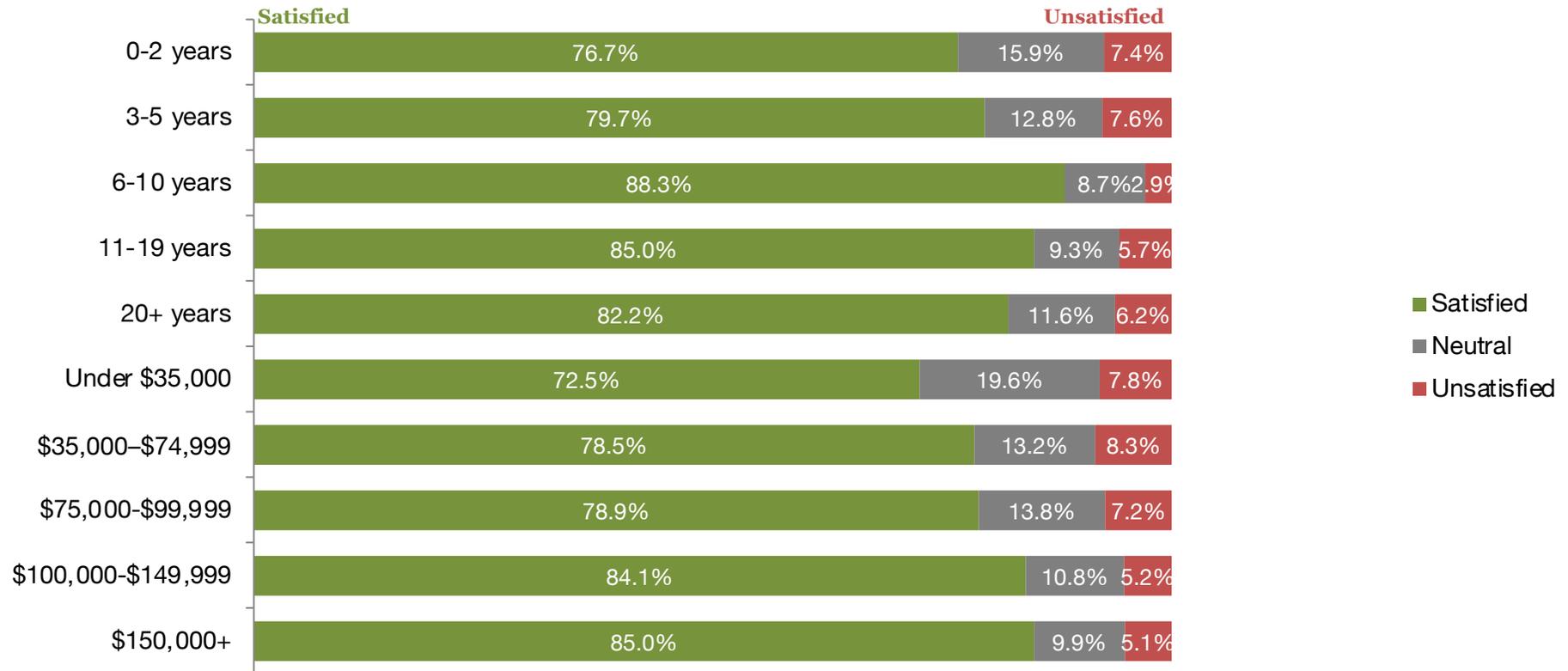
Results by zip code

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



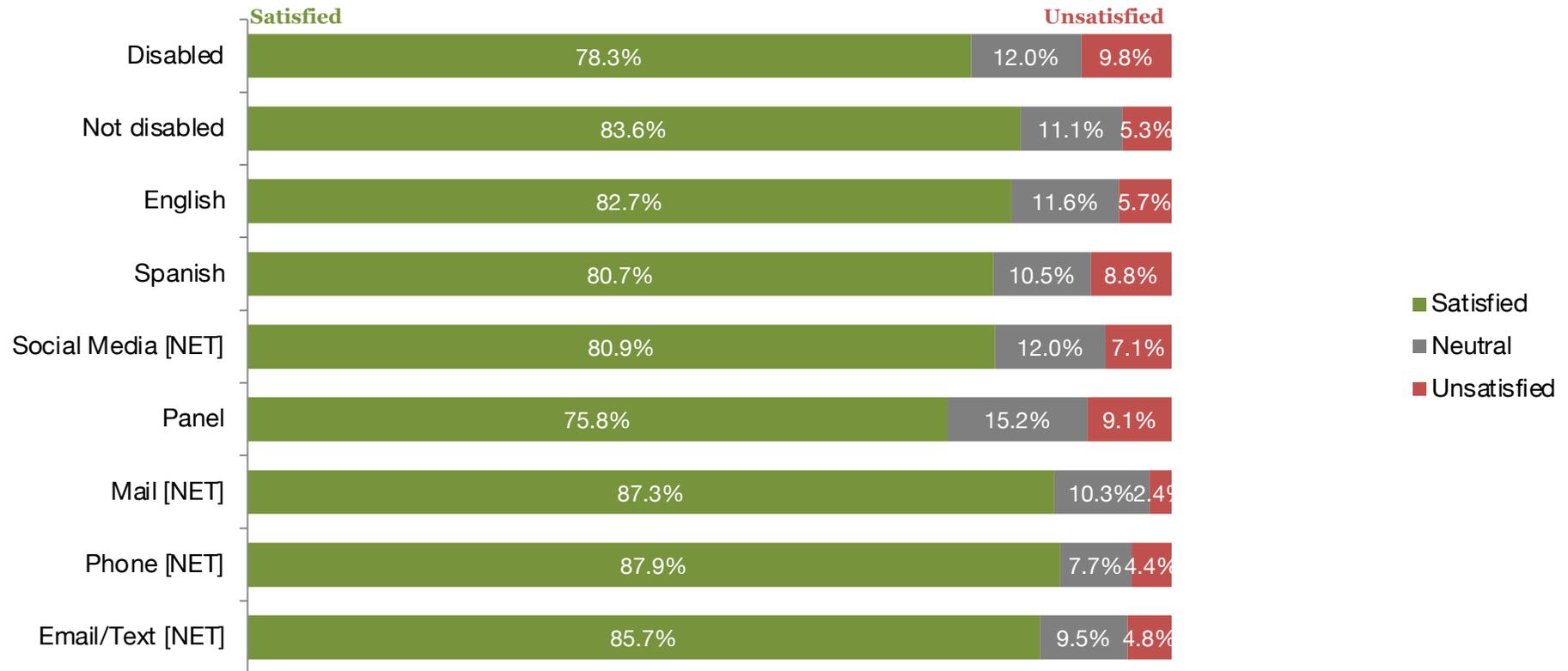
Results by years of residency and household income

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



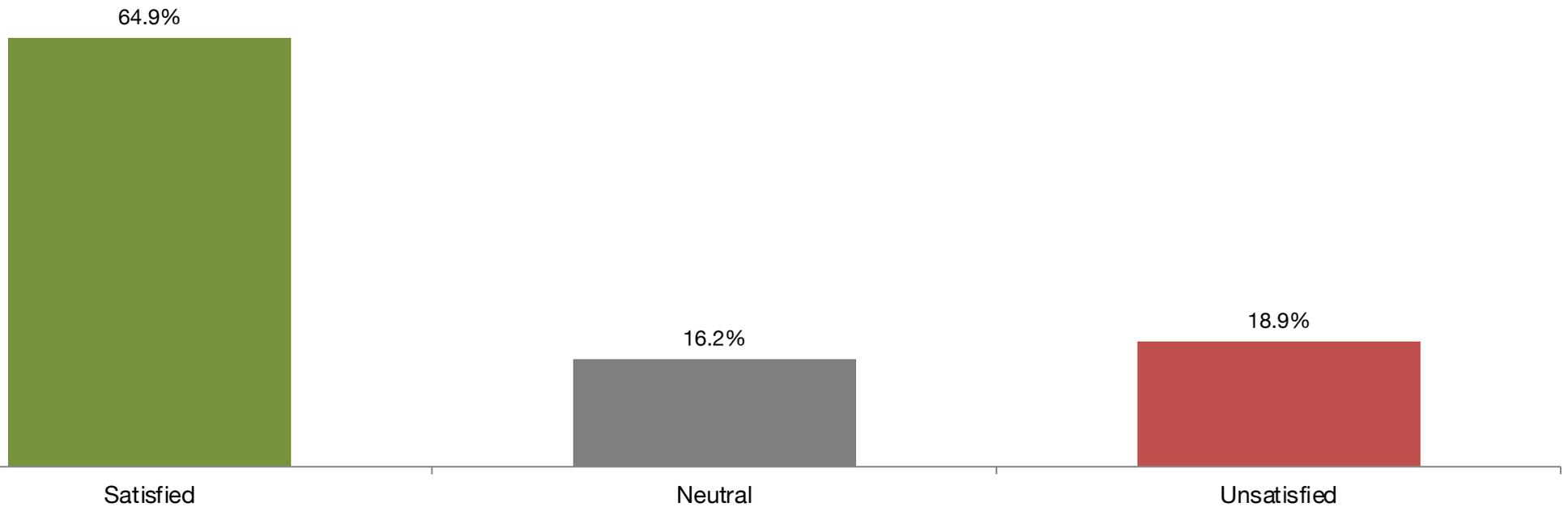
Results by disability status, survey language and survey mode

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



65% are satisfied with the quality of public schools in the County

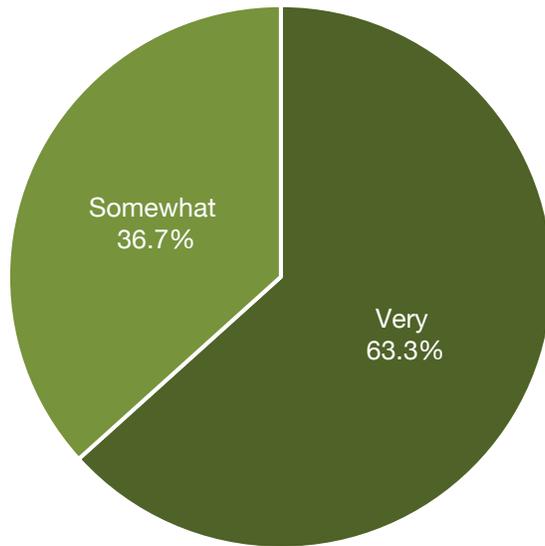
Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



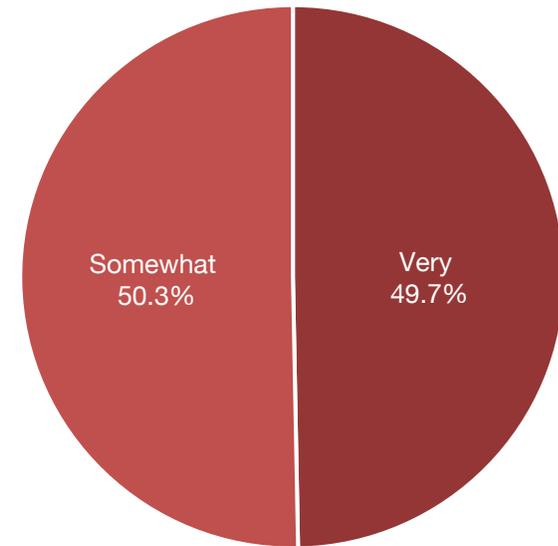
Among those who are satisfied, 63% are very satisfied

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County

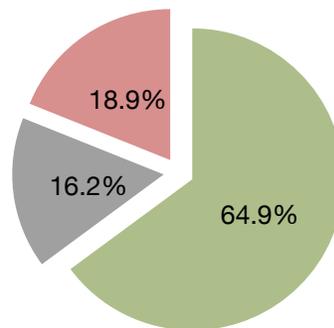
Among those who said satisfied



Among those who said unsatisfied

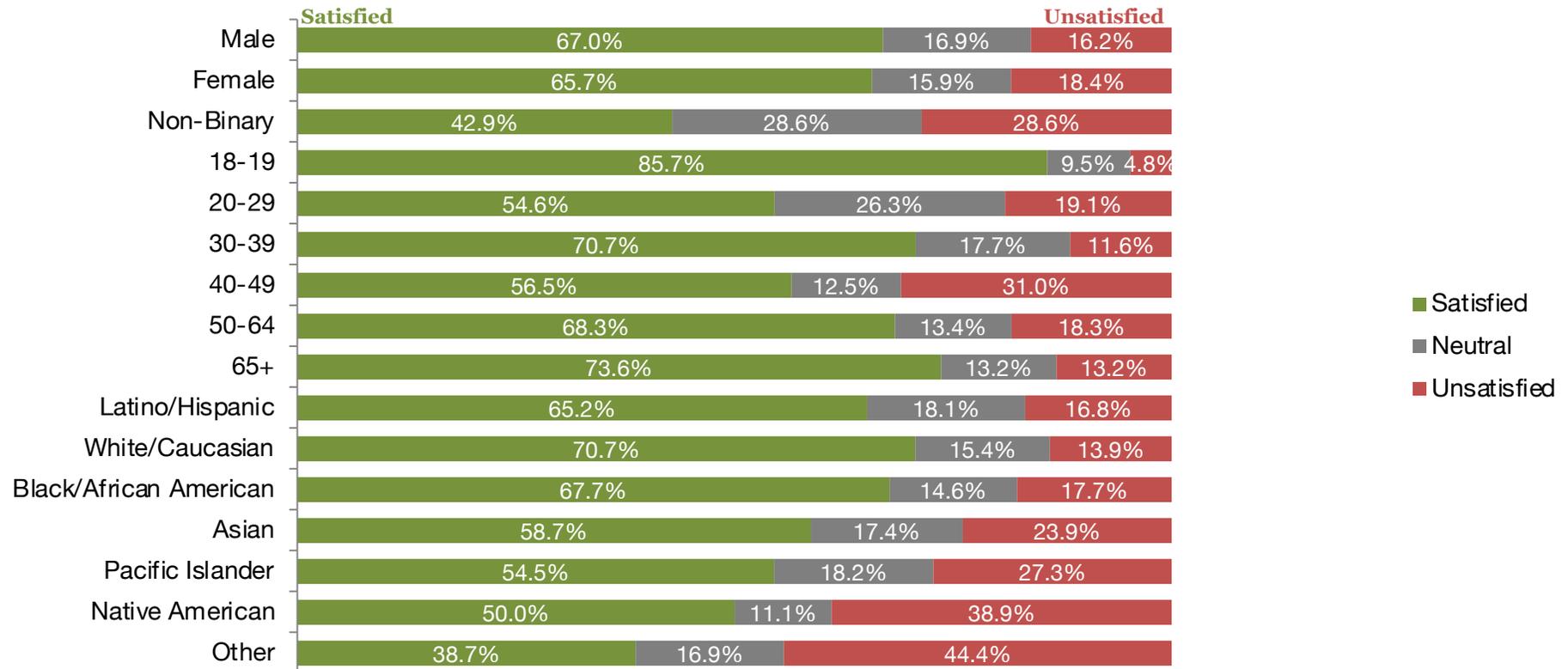


Total



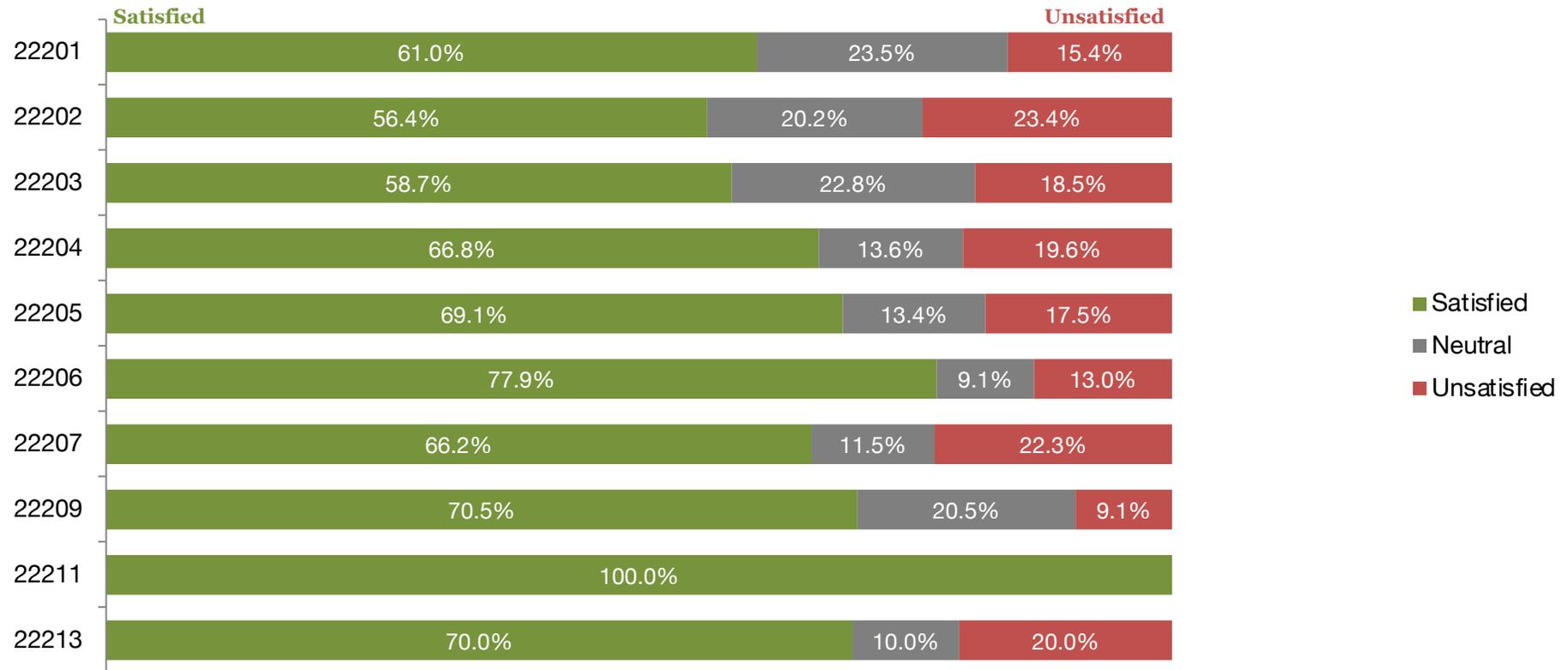
Results by gender, age group and ethnicity

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



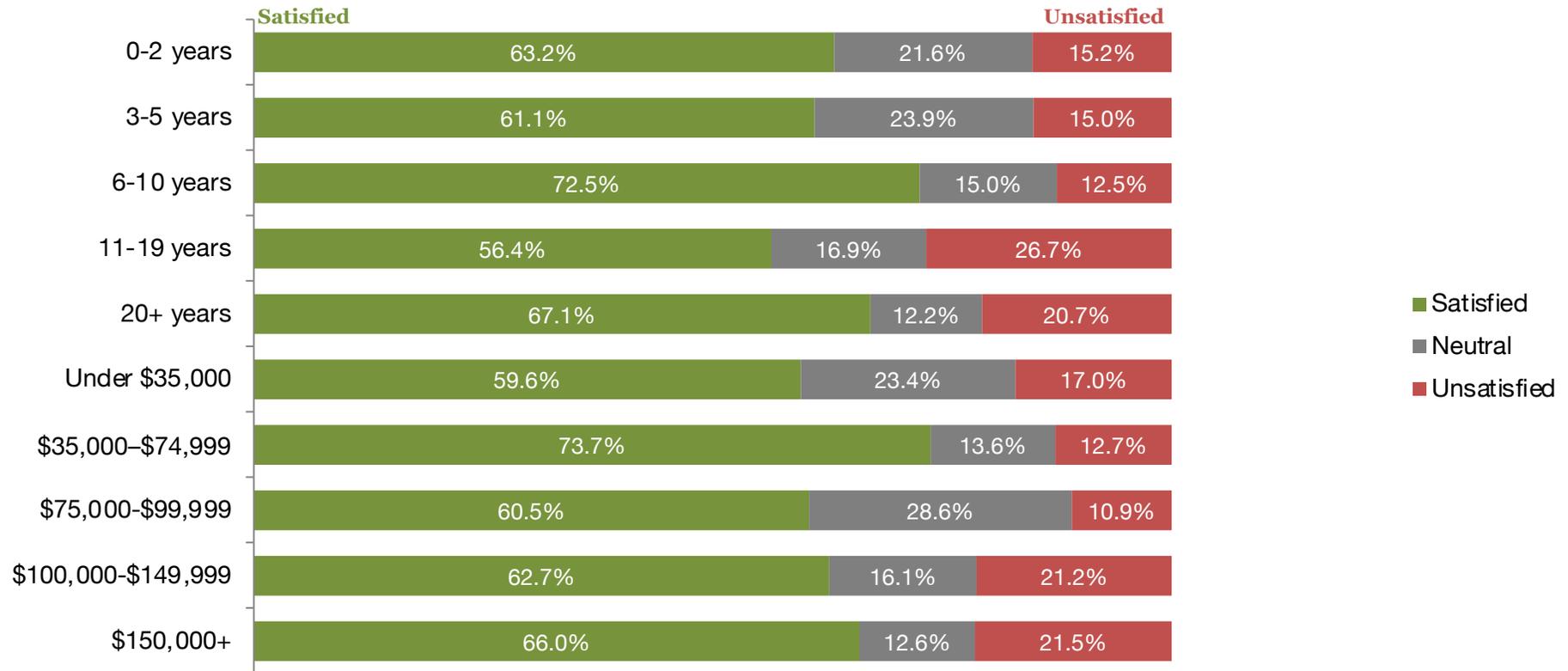
Results by zip code

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



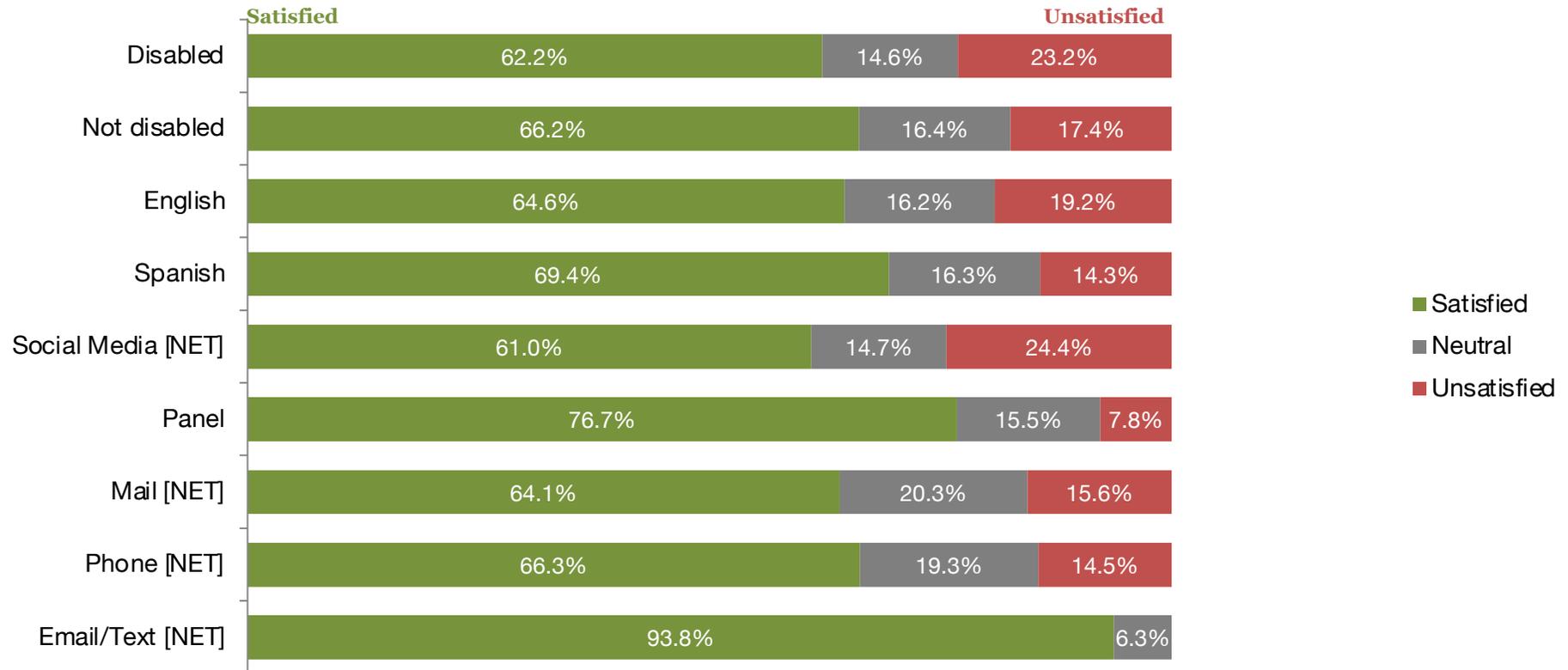
Results by years of residency and household income

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



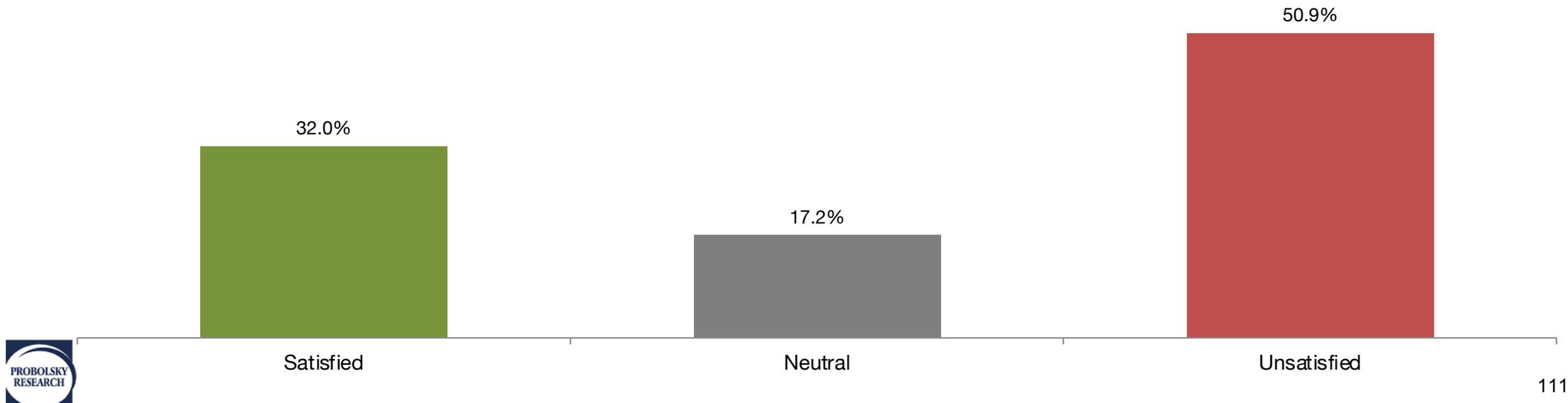
Results by disability status, survey language and survey mode

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



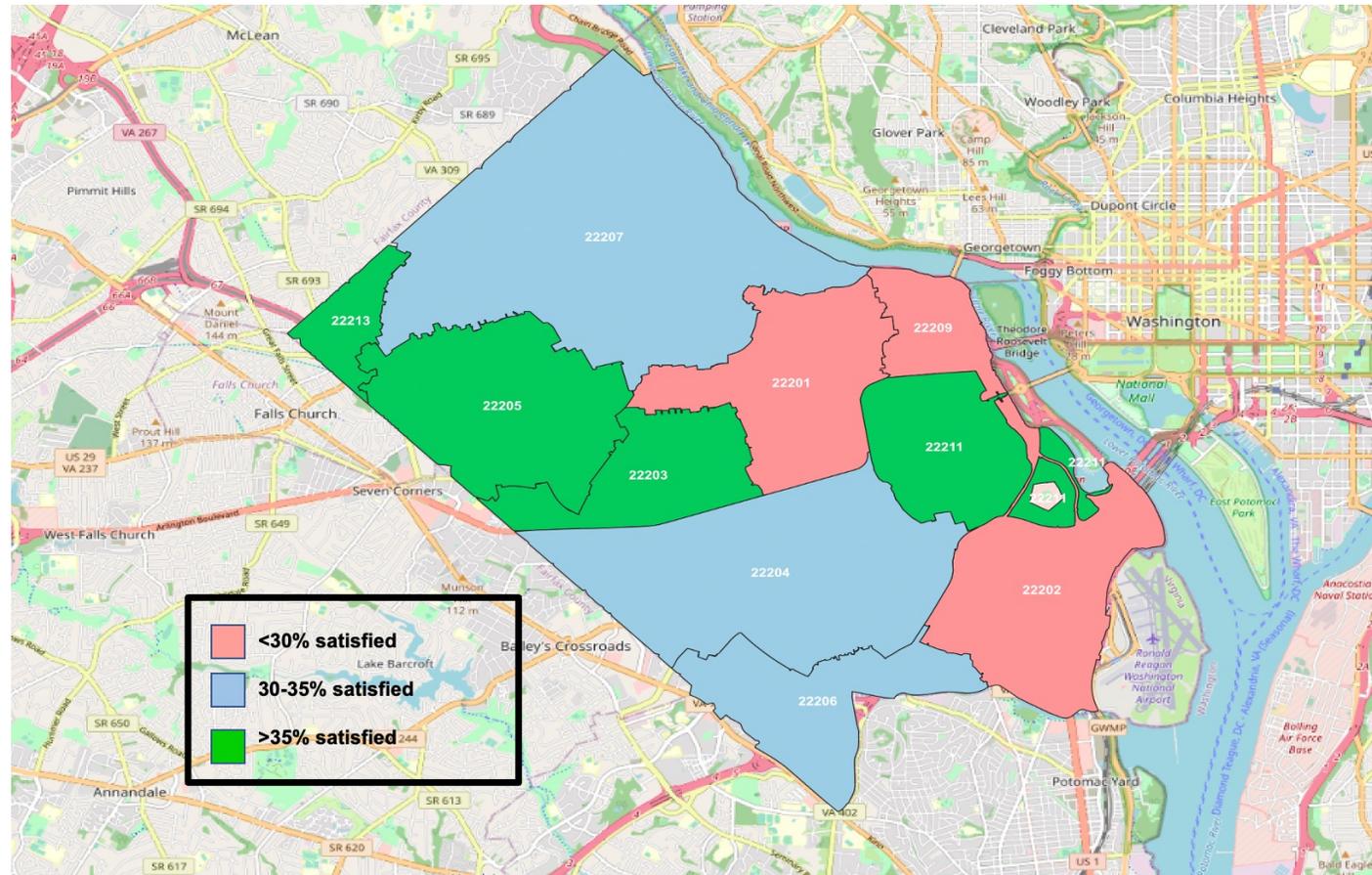
51% are unsatisfied with the availability and affordability of different housing types in Arlington

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



Overall satisfaction with the availability and affordability of different housing types in Arlington County by zip code

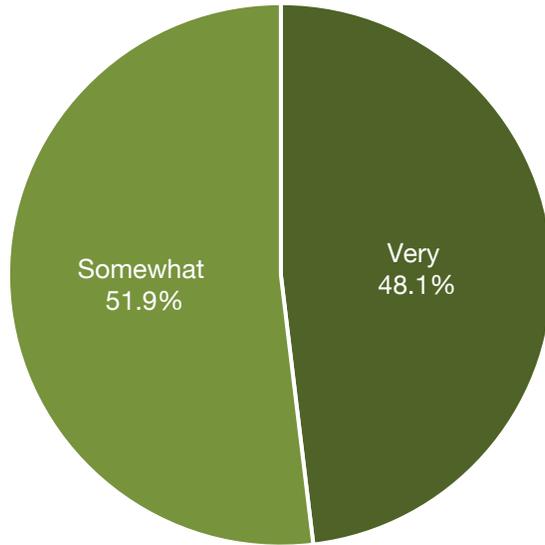
Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



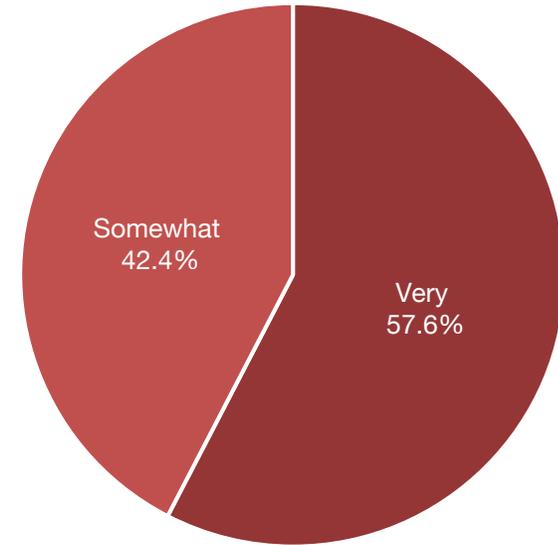
Among those who said unsatisfied, 58% are very unsatisfied

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)

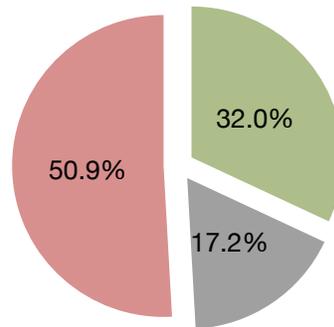
Among those who said satisfied



Among those who said unsatisfied

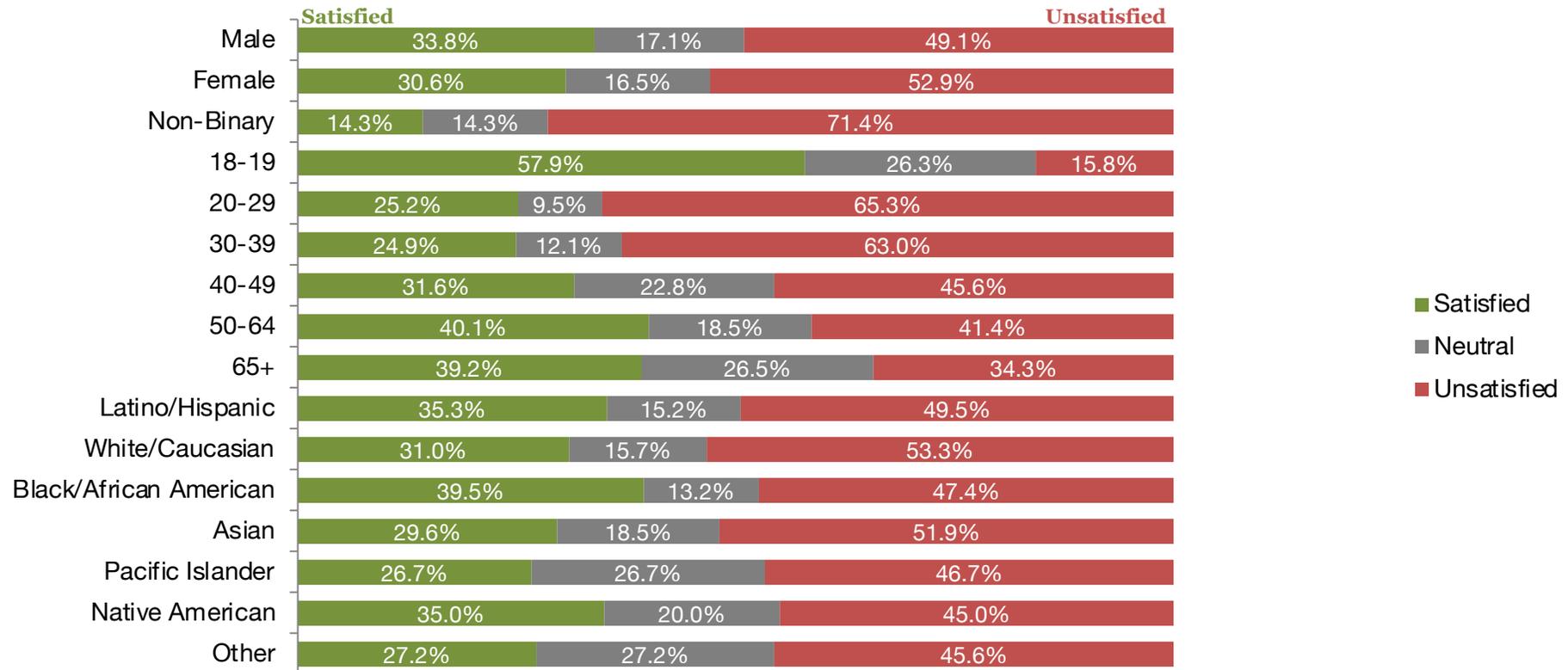


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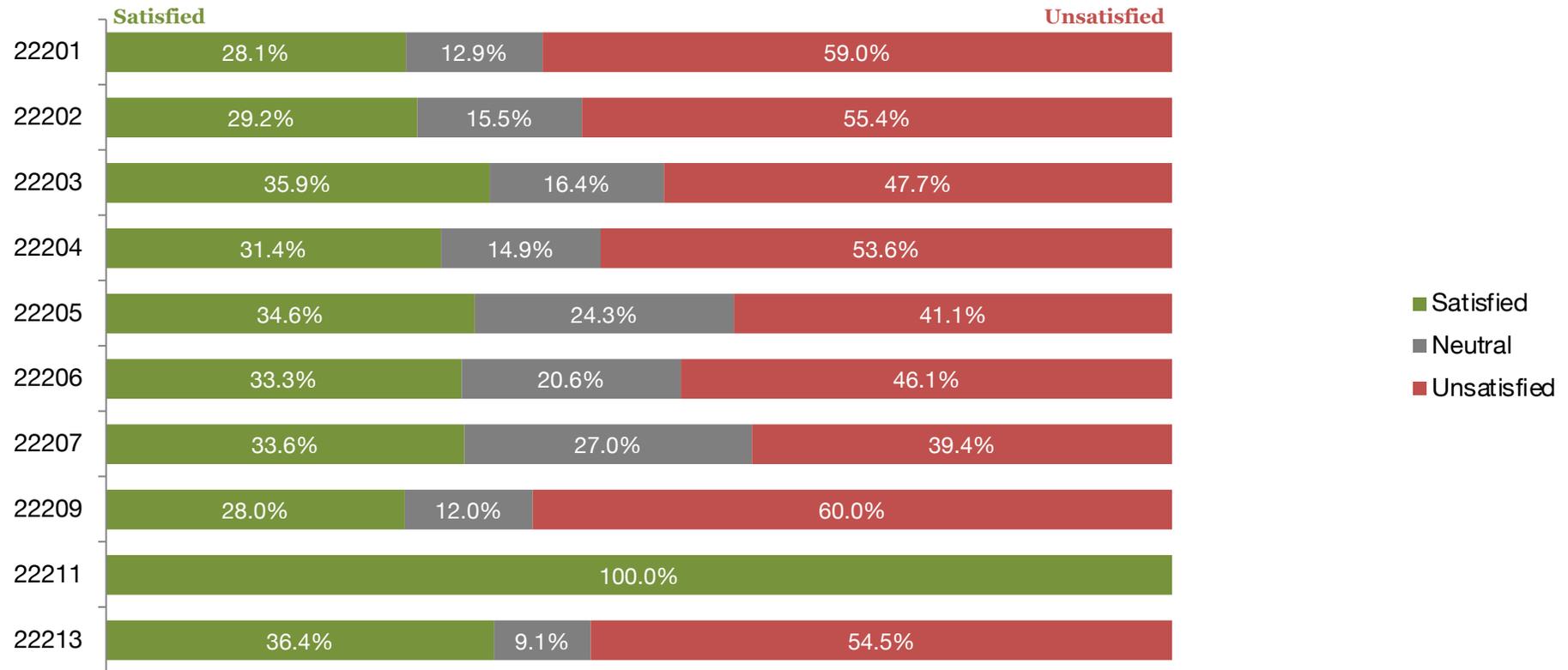
Results by gender, age group and ethnicity

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



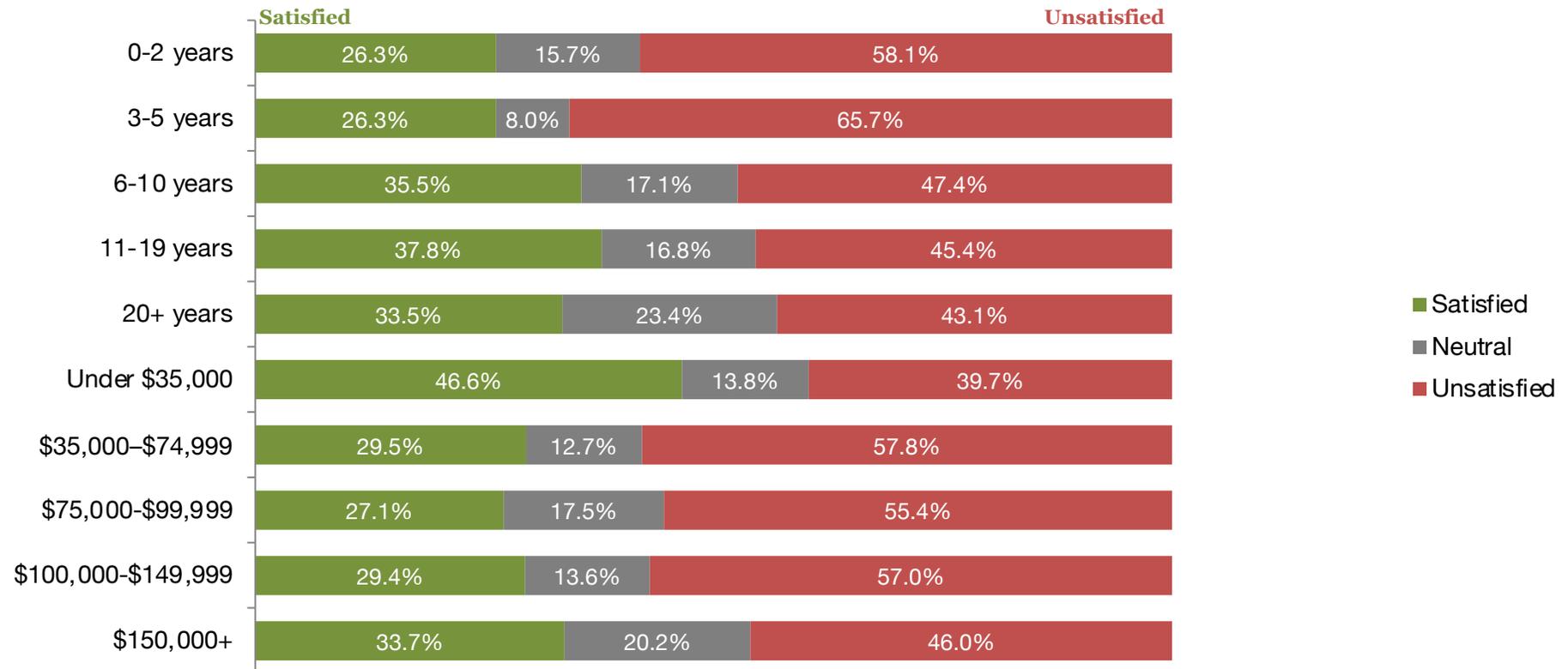
Results by zip code

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



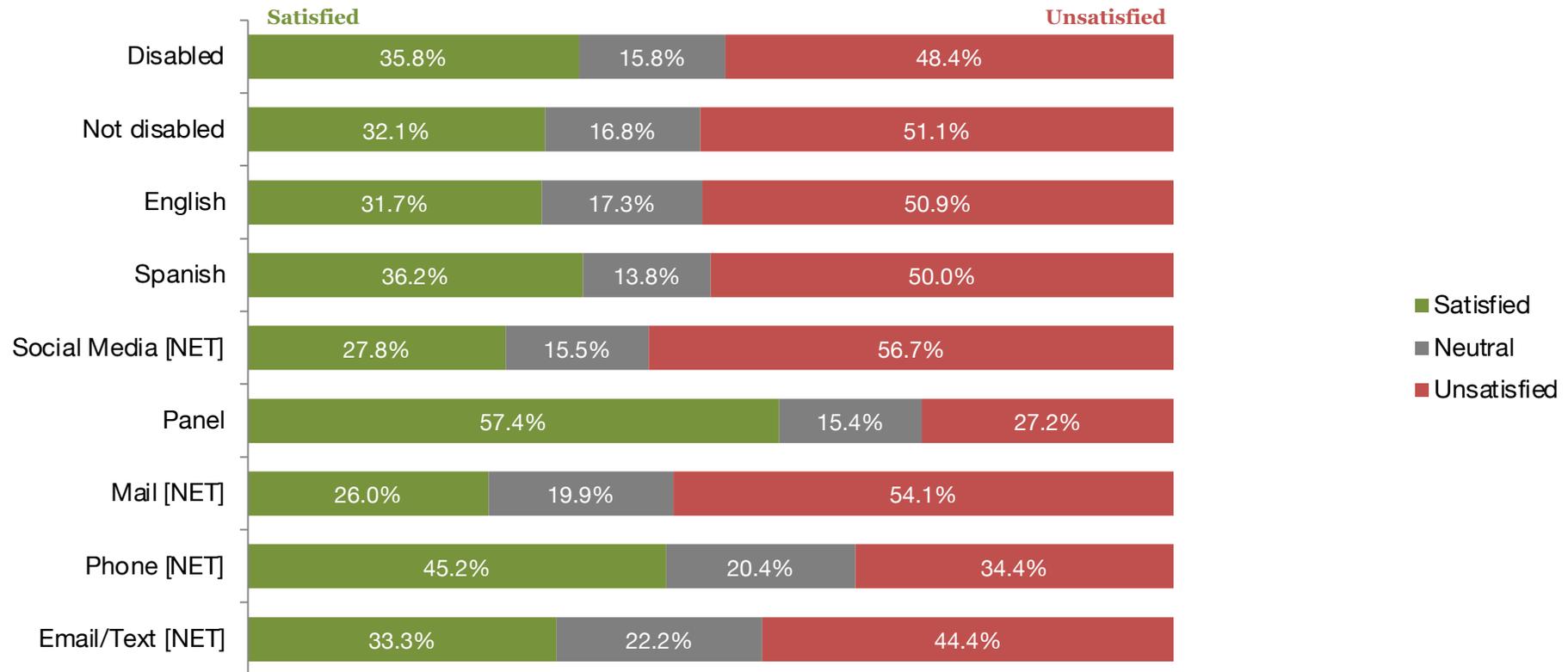
Results by years of residency and household income

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



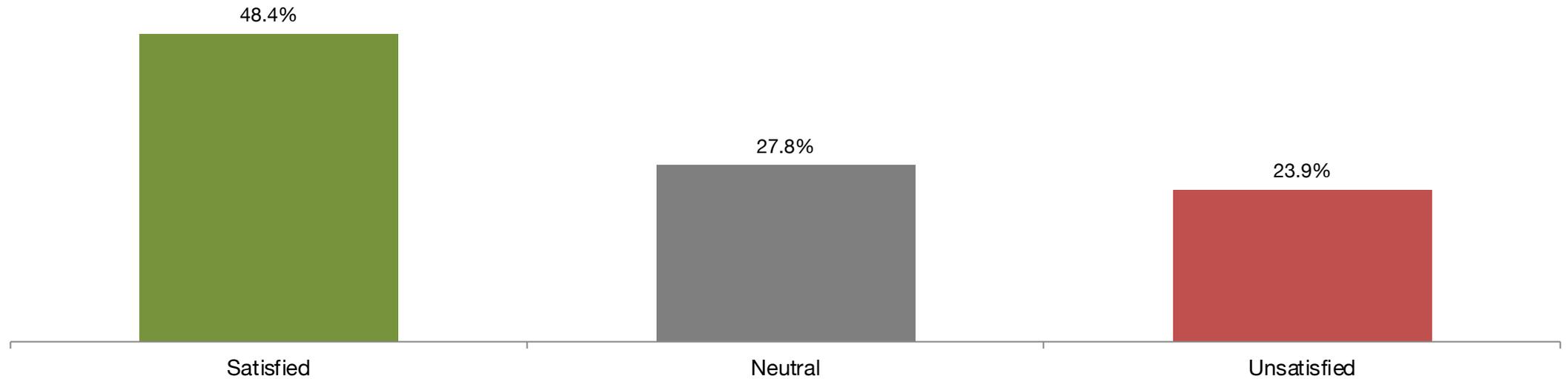
Results by disability status, survey language and survey mode

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



48% are satisfied with the quality of County's human services for disadvantaged people

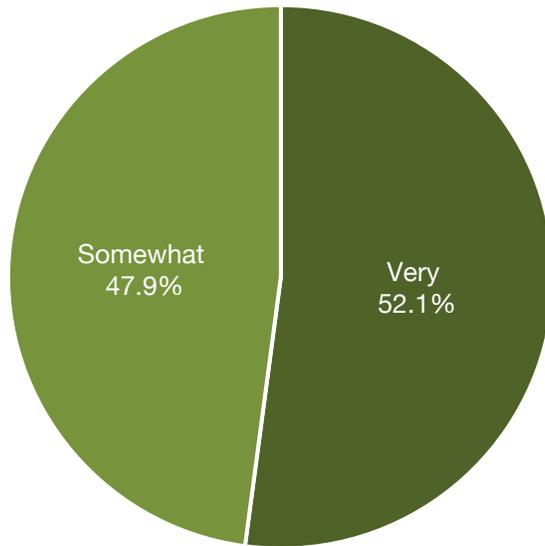
Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



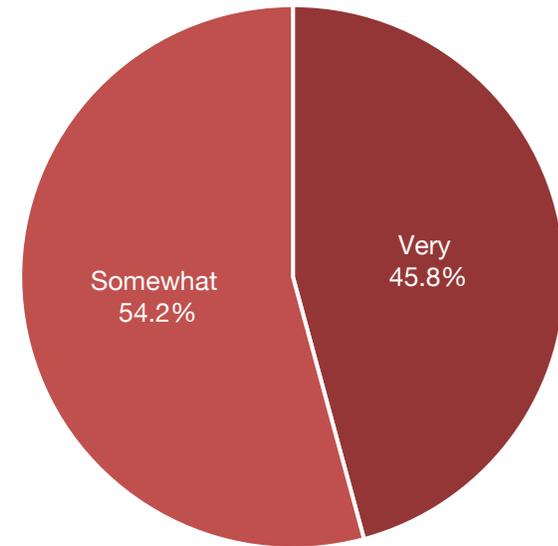
Among those who said satisfied, 52% are very satisfied

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

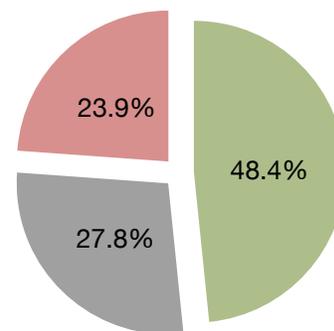
Among those who said satisfied



Among those who said unsatisfied

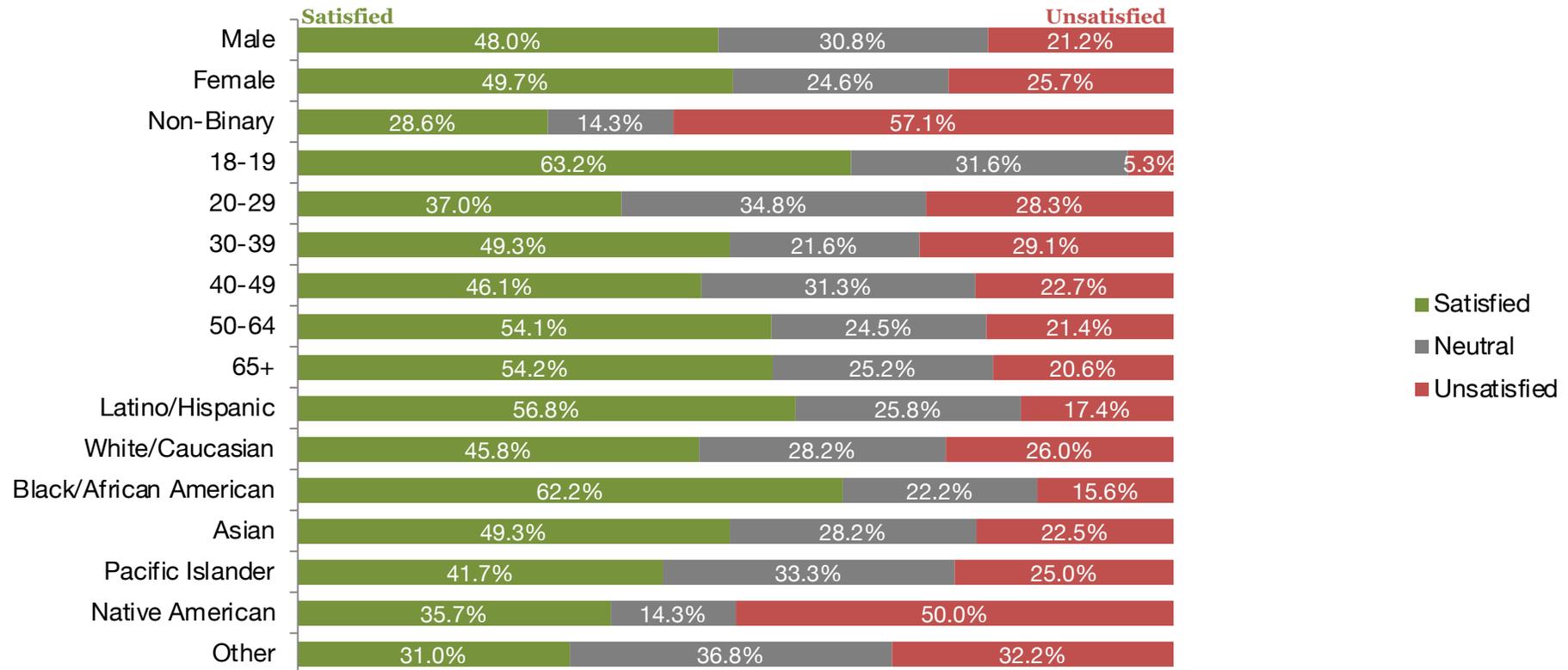


Total



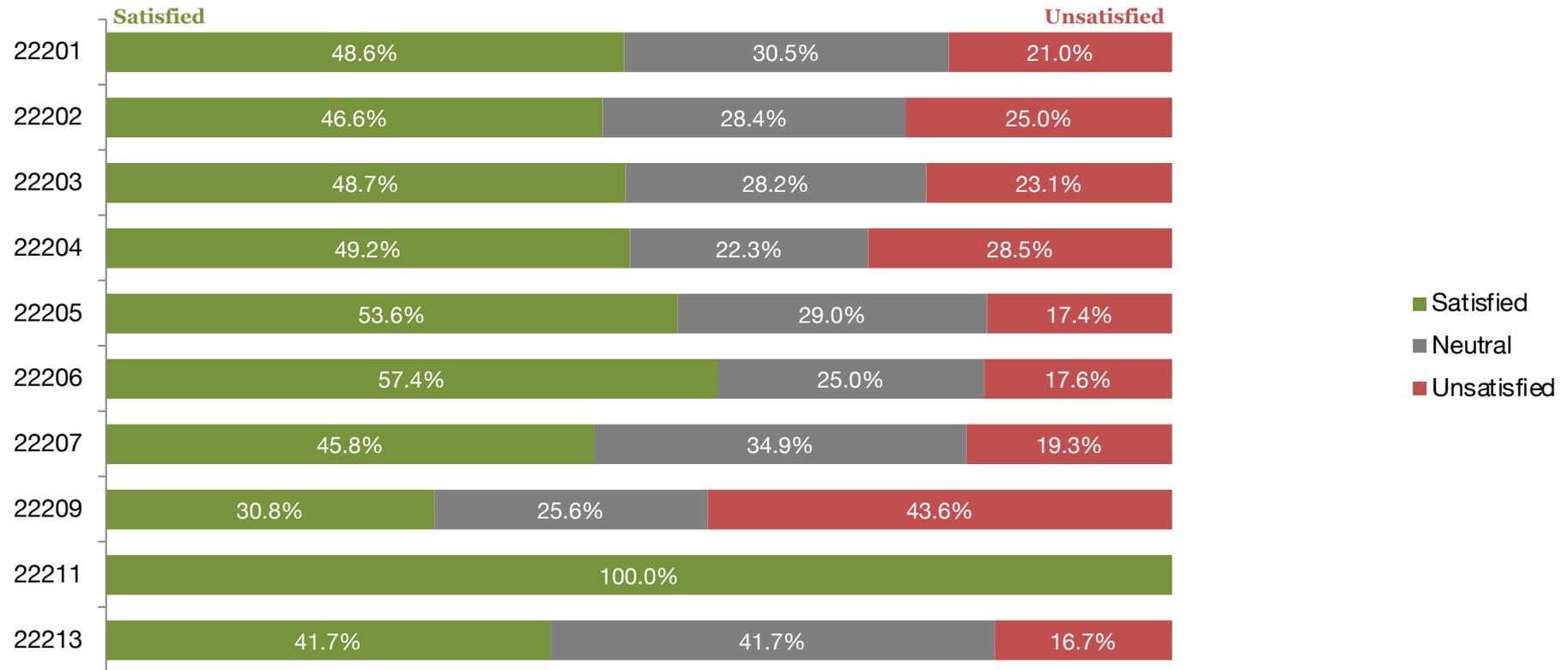
Results by gender, age group and ethnicity

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



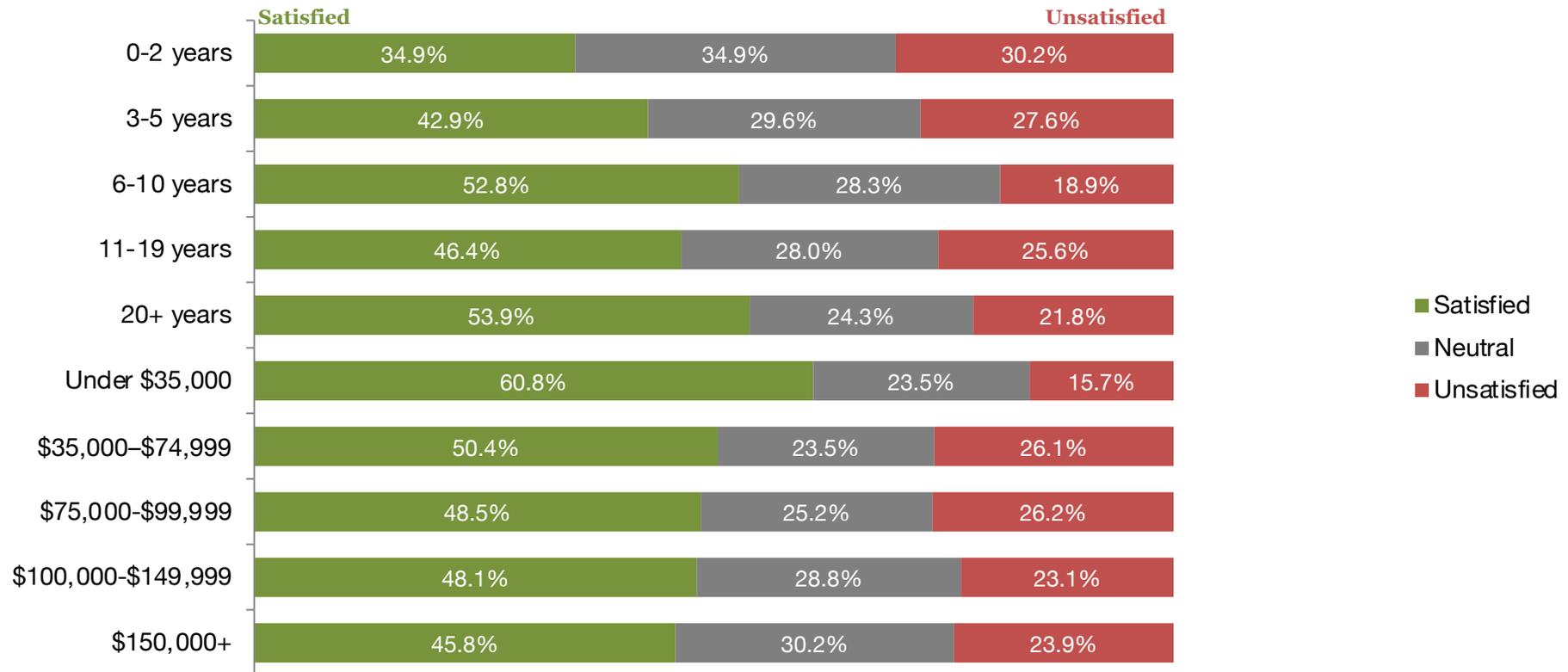
Results by zip code

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



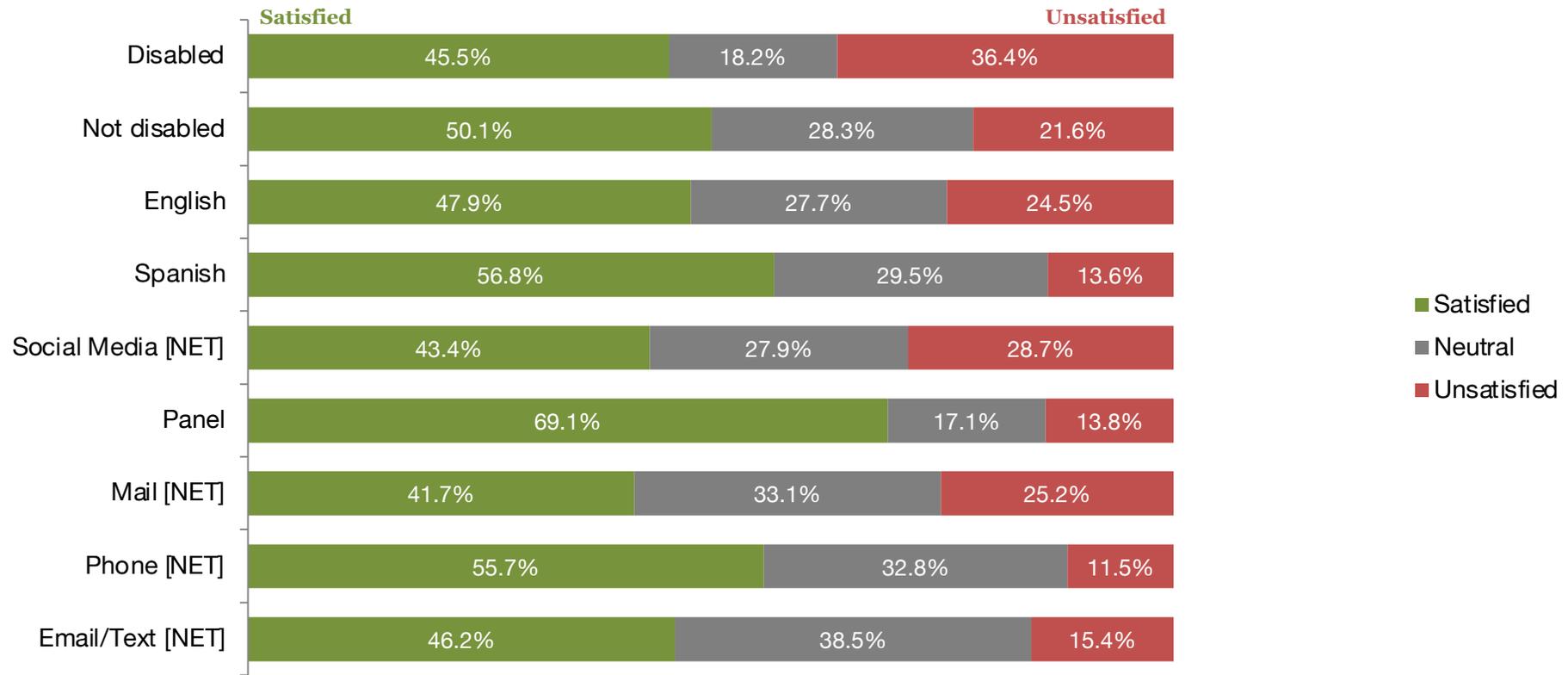
Results by years of residency and household income

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



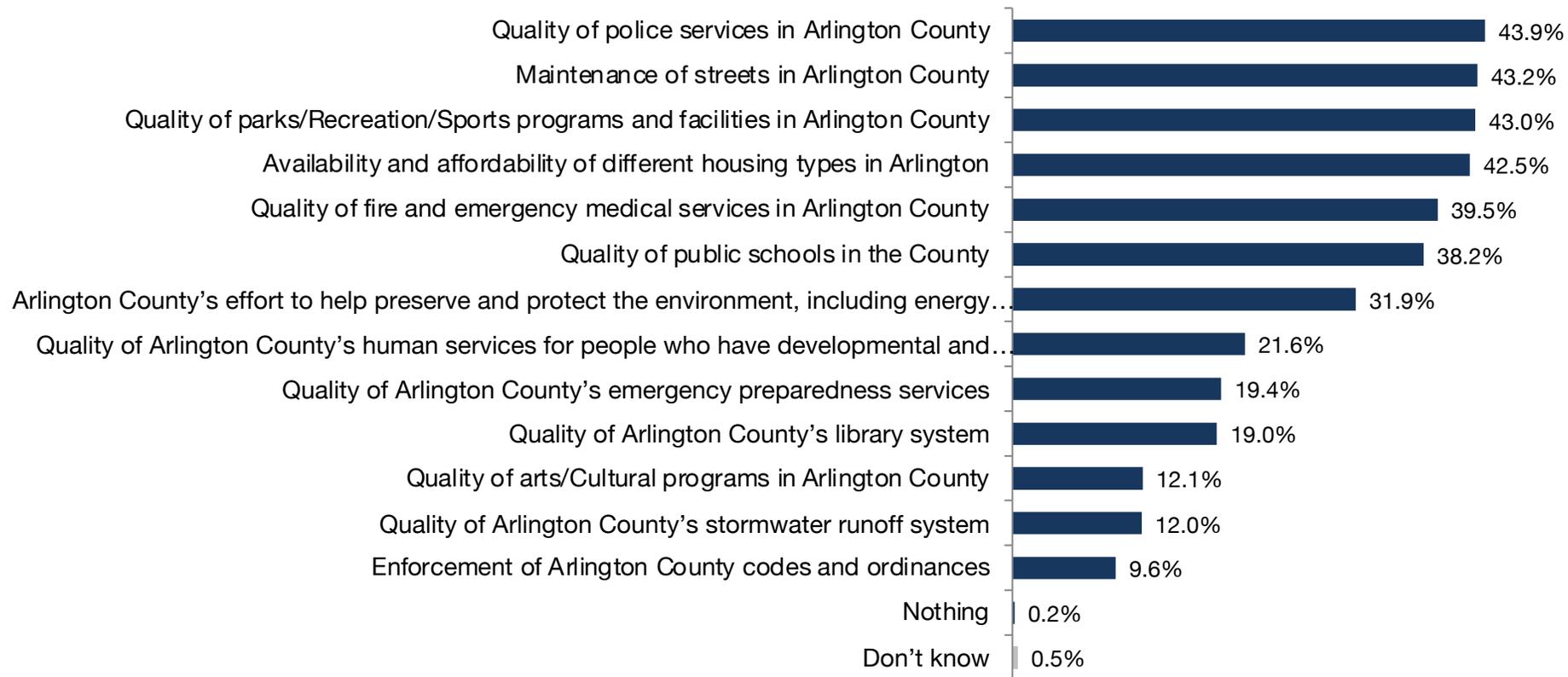
Results by disability status, survey language and survey mode

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



44% say quality of police services in Arlington County are most important to them personally

Question 2: Which areas are most important to you personally? Pick four.



Perceptions of Arlington County

Key Findings

Residents are most satisfied the quality of life; the overall image; and services provided by Arlington County

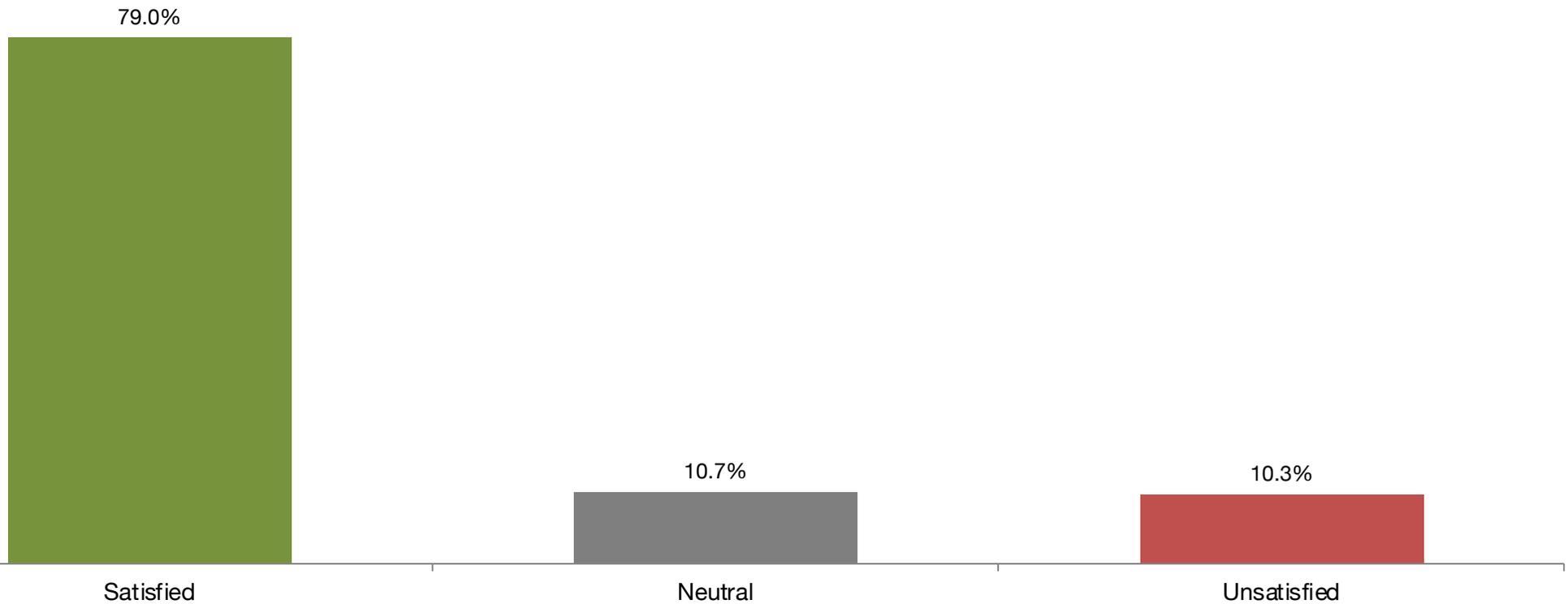
- 85% are satisfied with the quality of life in Arlington County – among those satisfied, 55% are very satisfied
- 79% are satisfied with the overall image of Arlington County – among those satisfied, 53% are very satisfied
- 79% are satisfied with the quality of services provided by Arlington County – among those satisfied, 48% are very satisfied

Areas of Opportunity

- Transparency of the County's decision-making process
- Efforts to manage and plan for growth and development

79% are satisfied with the overall image of Arlington County

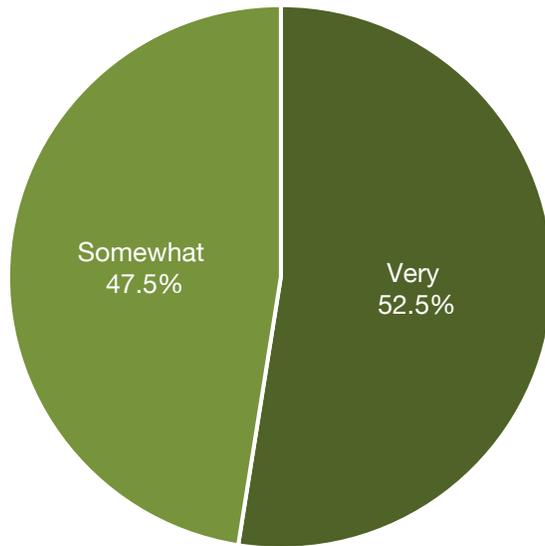
Question 3_A: Please indicate how satisfied or unsatisfied you are with the overall image of Arlington County



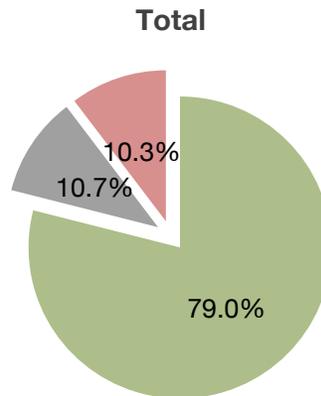
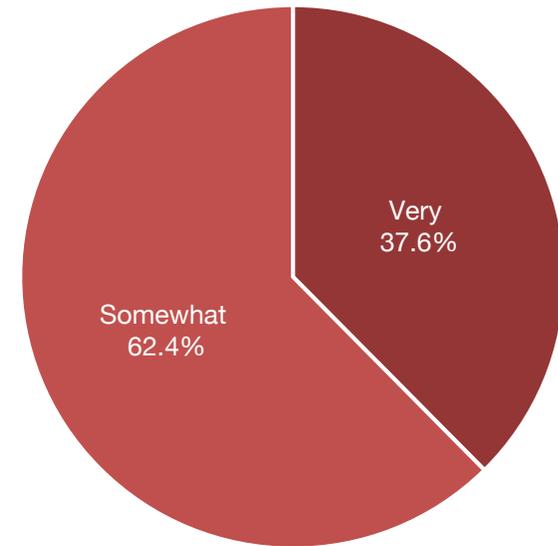
Among those who said satisfied, 53% are very satisfied

Question 3_A: Please indicate how satisfied or unsatisfied you are with the overall image of Arlington County

Among those who said satisfied

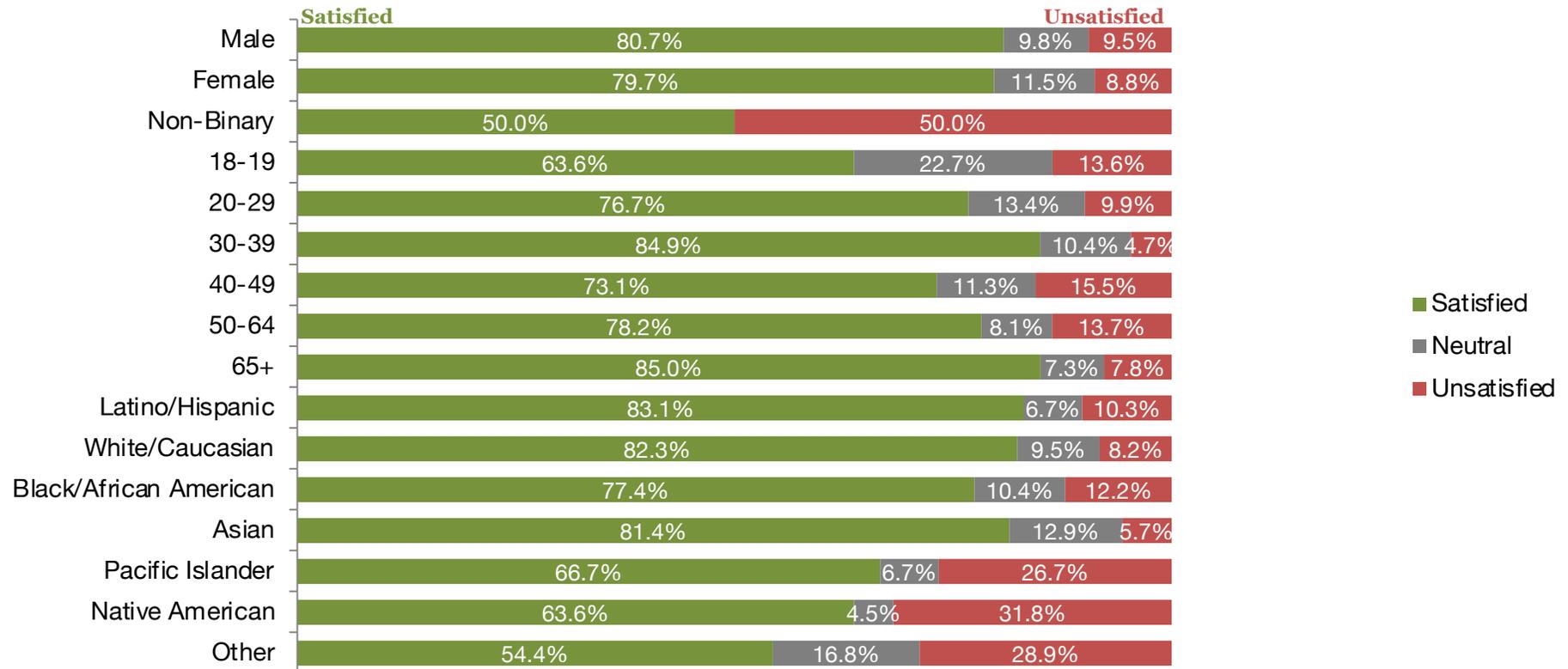


Among those who said unsatisfied



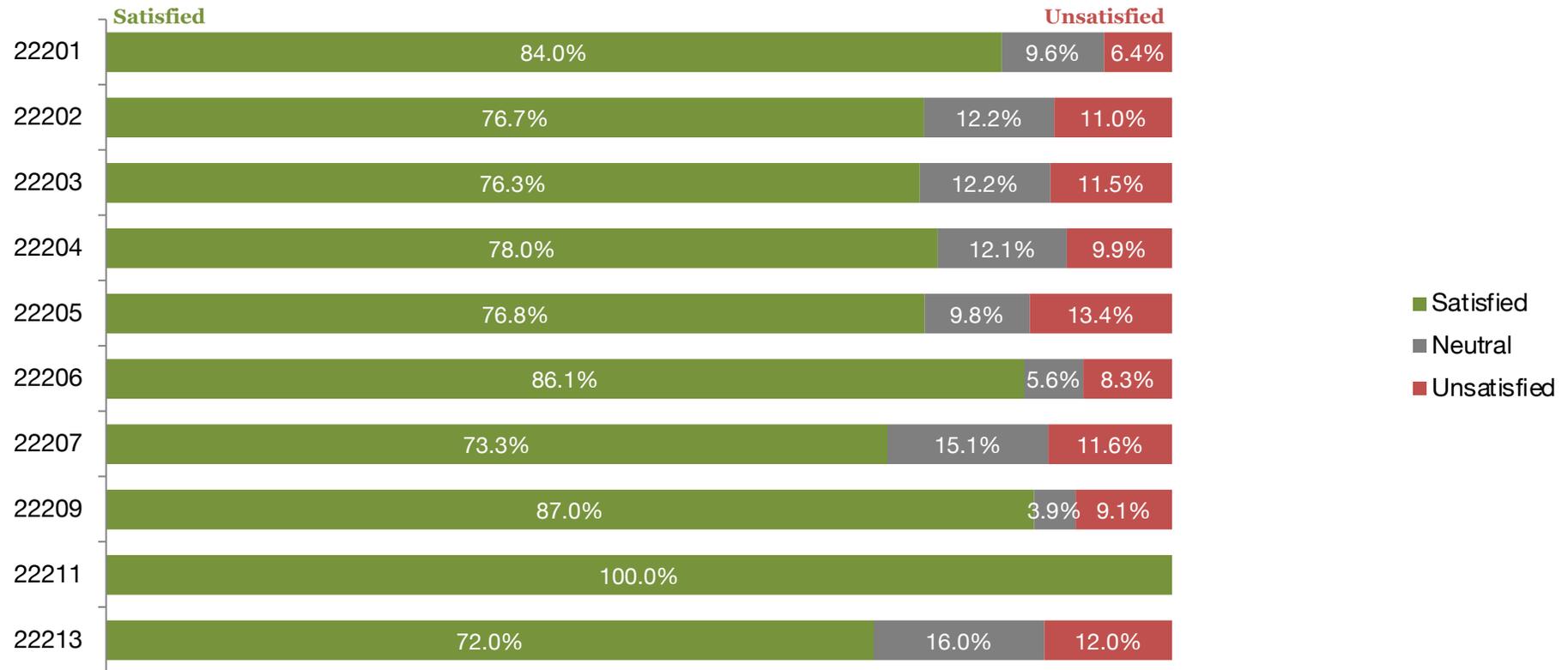
Results by gender, age group and ethnicity

Question 3_A: Please indicate how satisfied or unsatisfied you are with the overall image of Arlington County



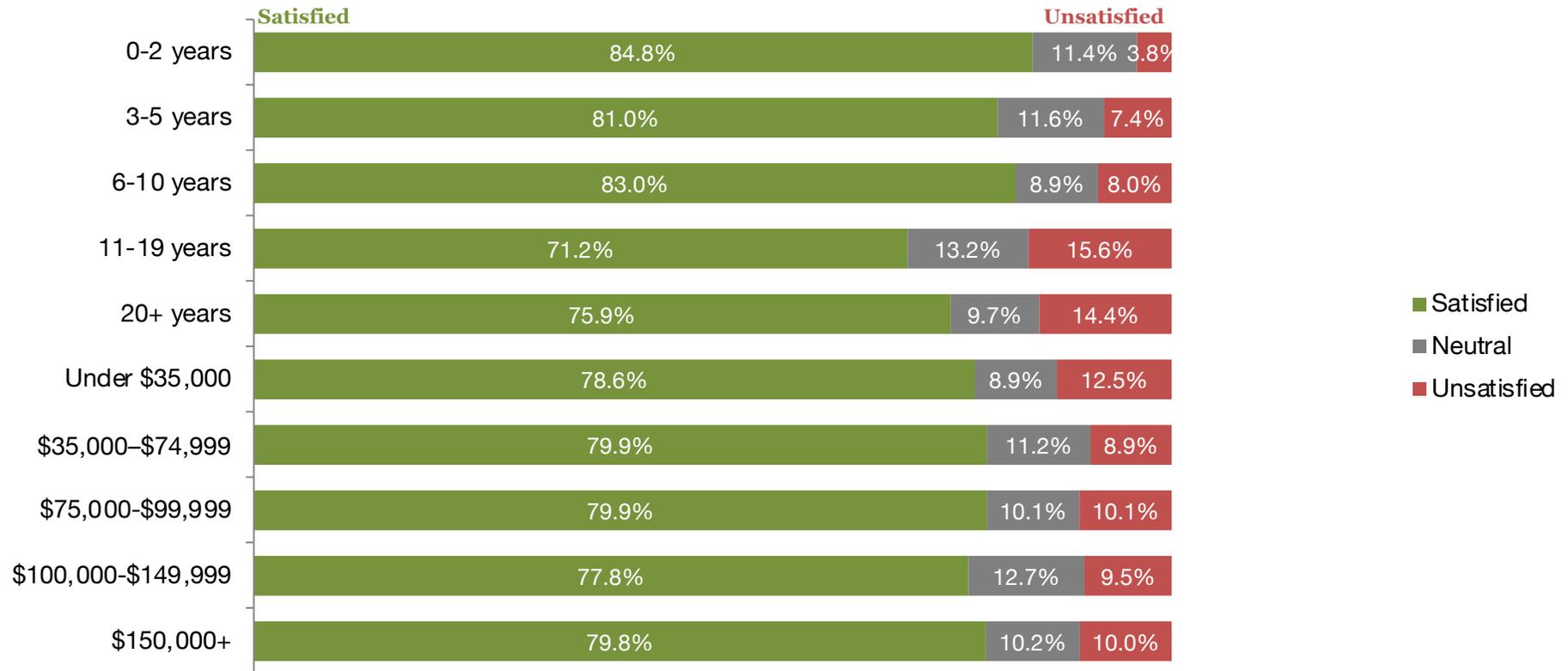
Results by zip code

Question 3_A: Please indicate how satisfied or unsatisfied you are with the overall image of Arlington County



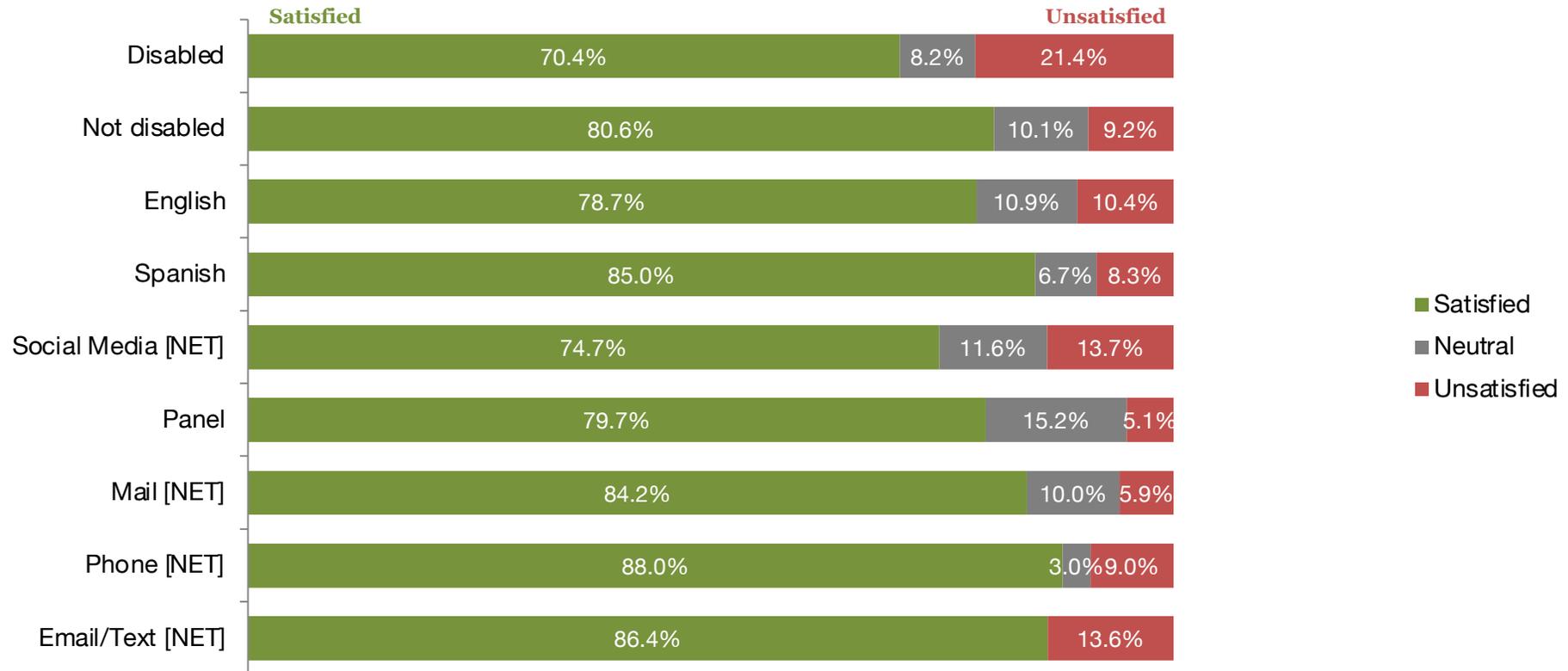
Results by years of residency and household income

Question 3_A: Please indicate how satisfied or unsatisfied you are with the overall image of Arlington County



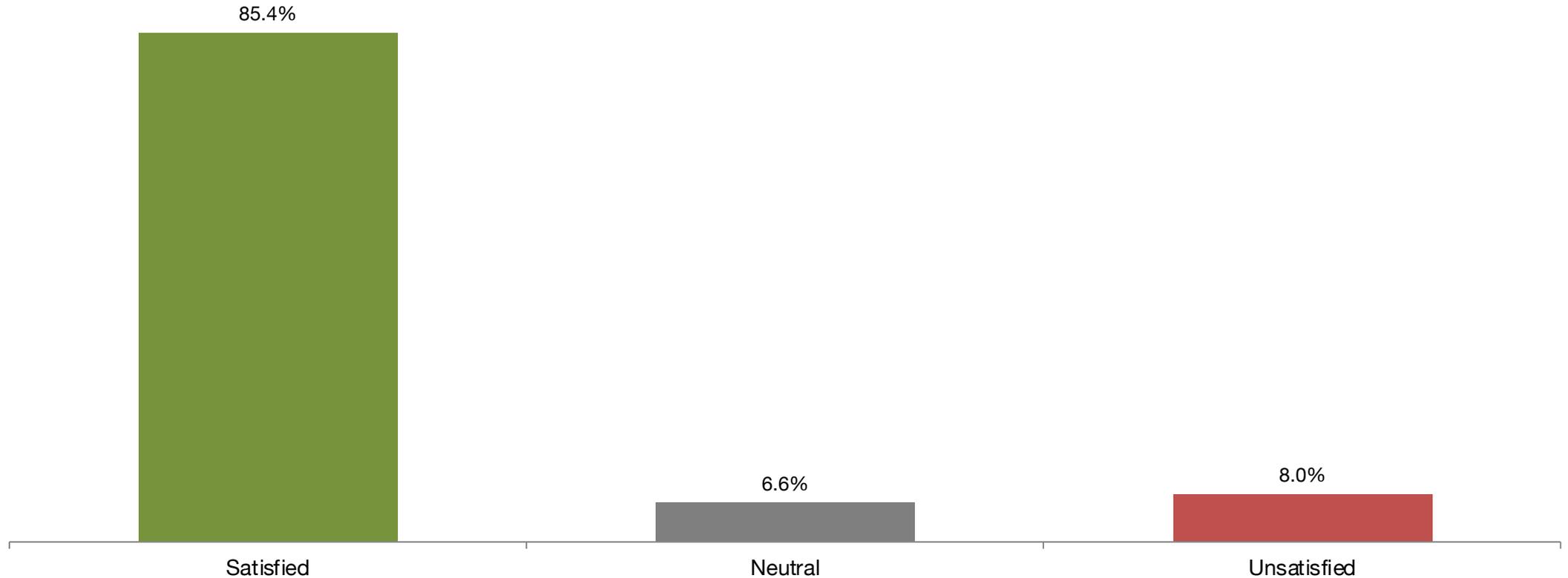
Results by disability status, survey language and survey mode

Question 3_A: Please indicate how satisfied or unsatisfied you are with the overall image of Arlington County



85% are satisfied with the quality of life in Arlington County

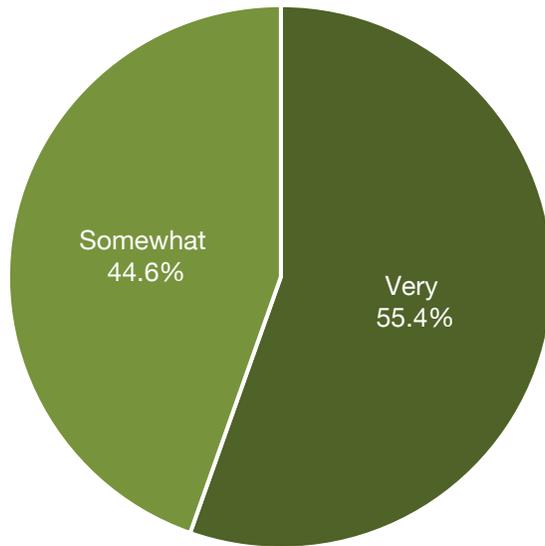
Question 3_B: Please indicate how satisfied or unsatisfied you are with the quality of life in Arlington County



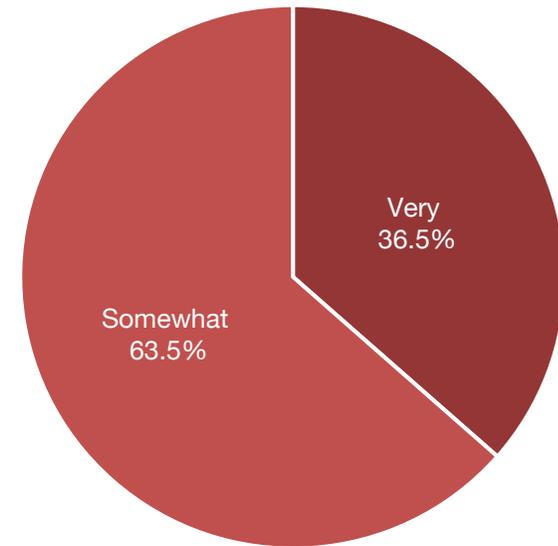
Among those who said satisfied, 55% are very satisfied

Question 3_B: Please indicate how satisfied or unsatisfied you are with the quality of life in Arlington County

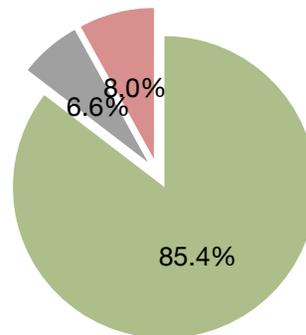
Among those who said satisfied



Among those who said unsatisfied

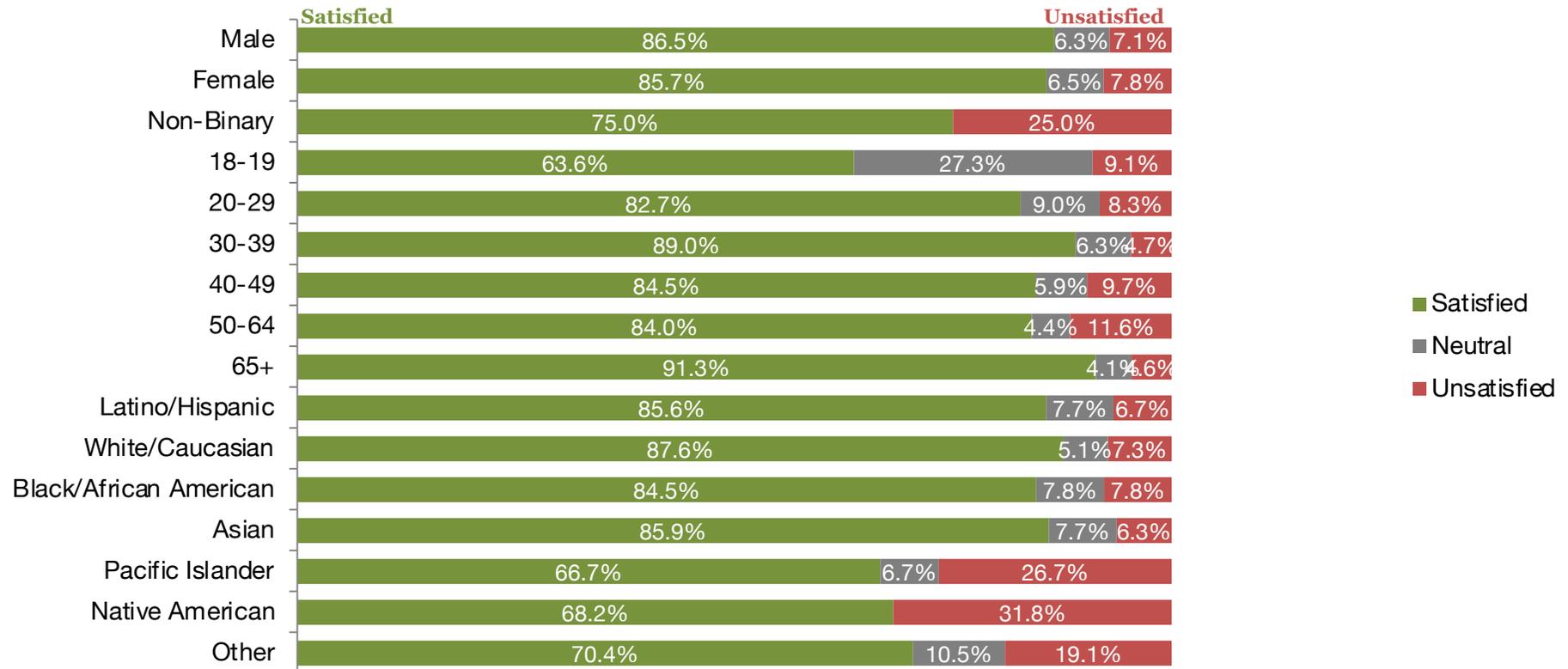


Total



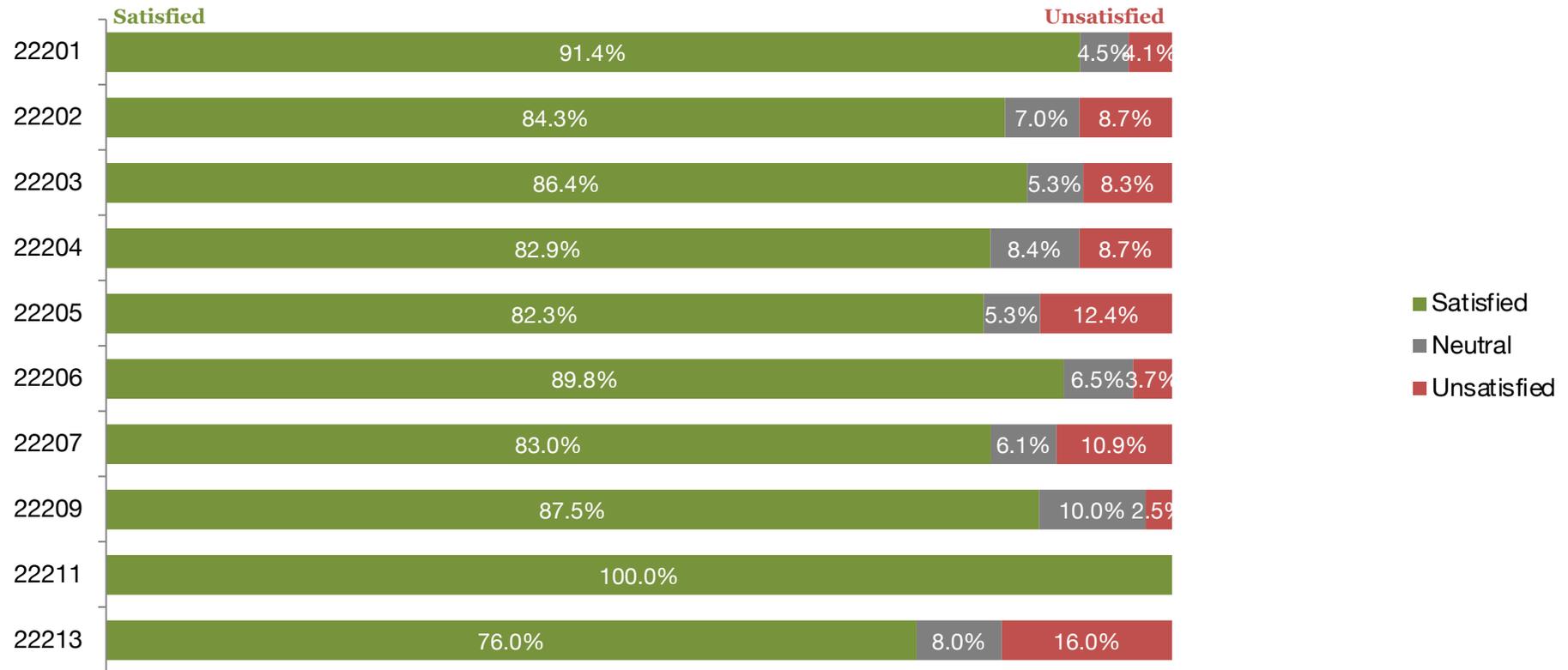
Results by gender, age group and ethnicity

Question 3_B: Please indicate how satisfied or unsatisfied you are with the quality of life in Arlington County



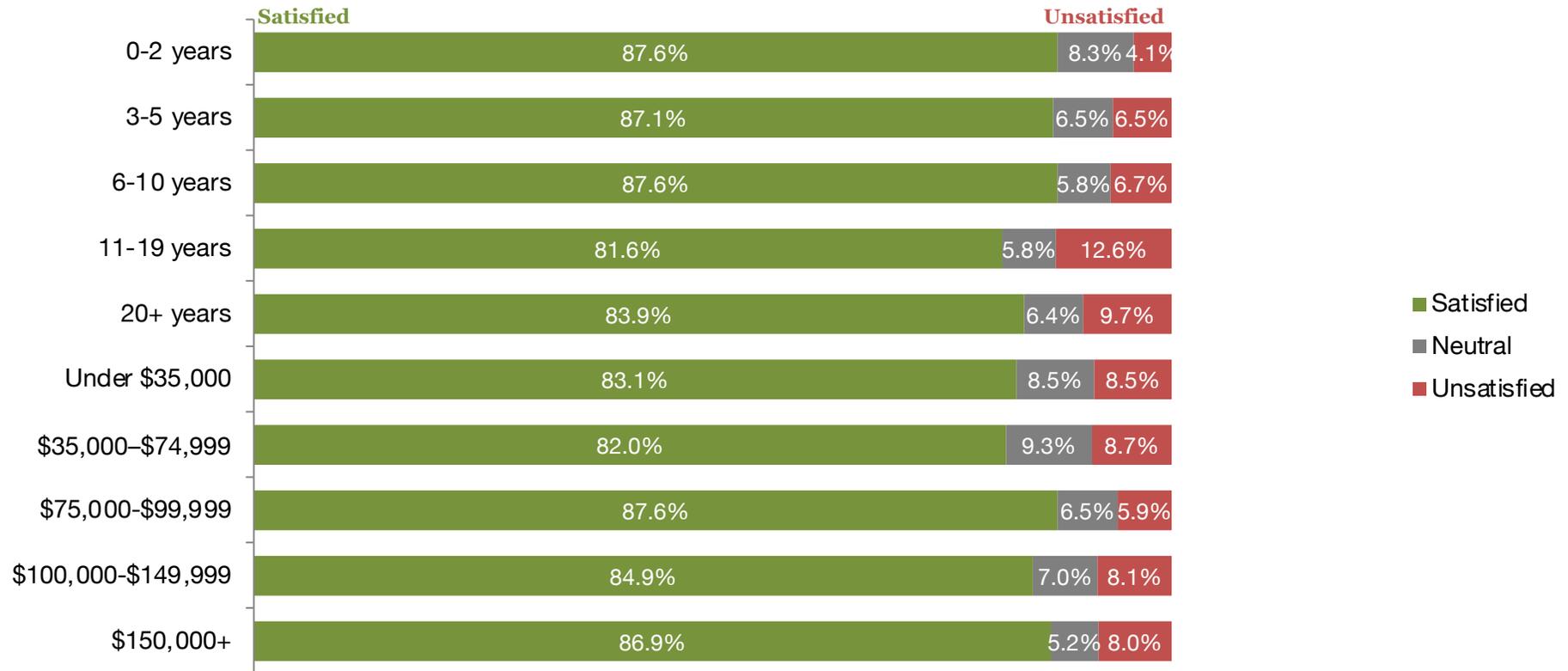
Results by zip code

Question 3_B: Please indicate how satisfied or unsatisfied you are with the quality of life in Arlington County



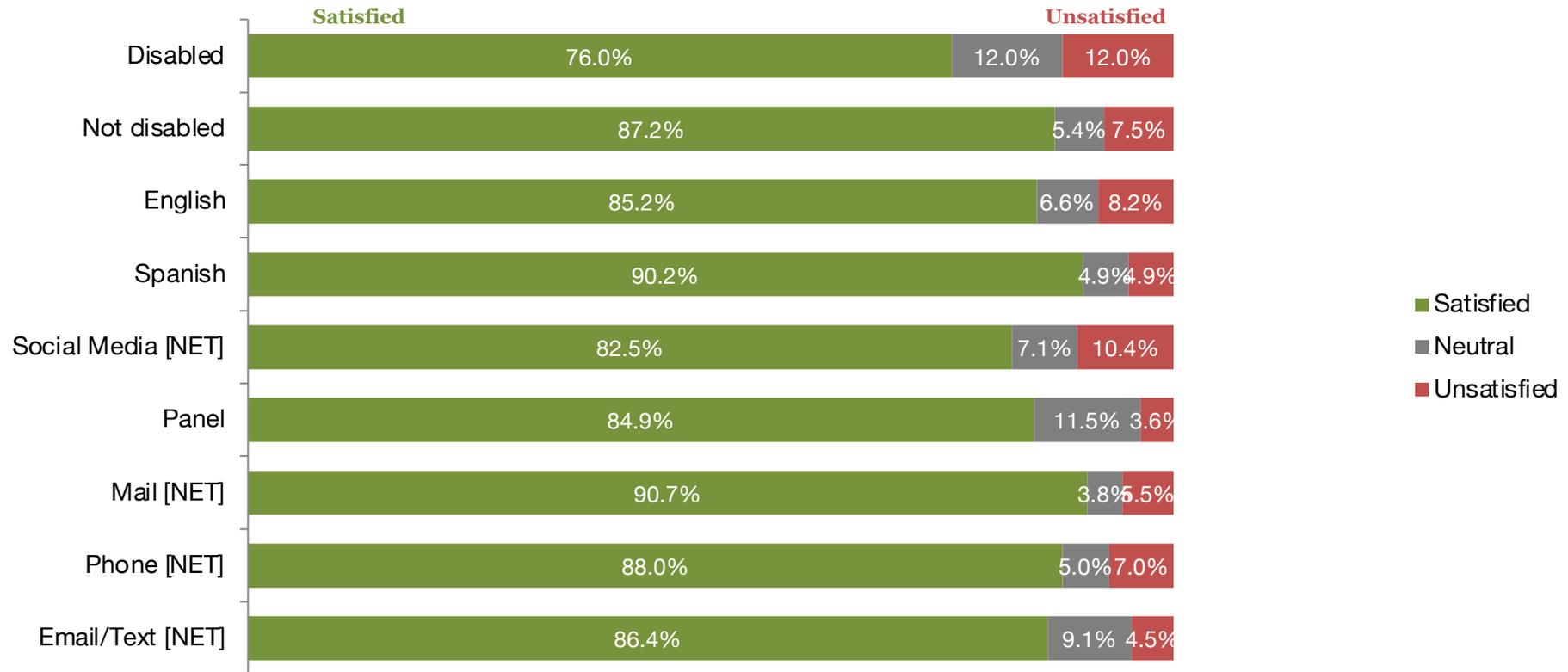
Results by years of residency and household income

Question 3_B: Please indicate how satisfied or unsatisfied you are with the quality of life in Arlington County



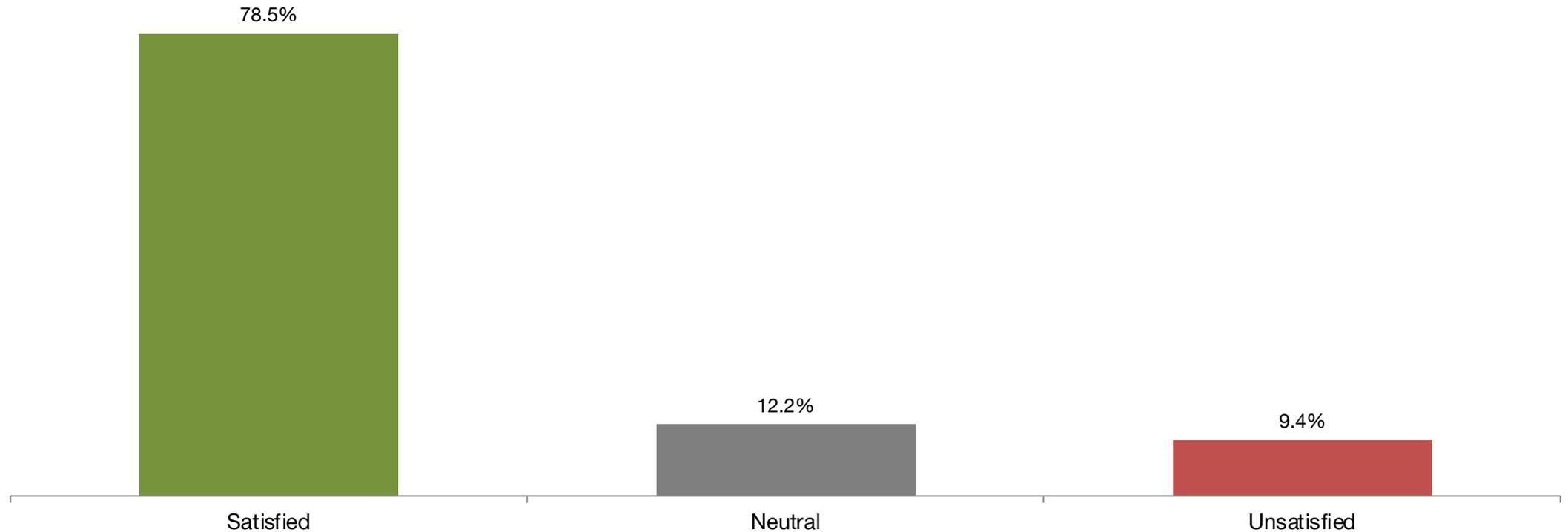
Results by disability status, survey language and survey mode

Question 3_B: Please indicate how satisfied or unsatisfied you are with the quality of life in Arlington County



79% are satisfied with the overall quality of services provided by Arlington County

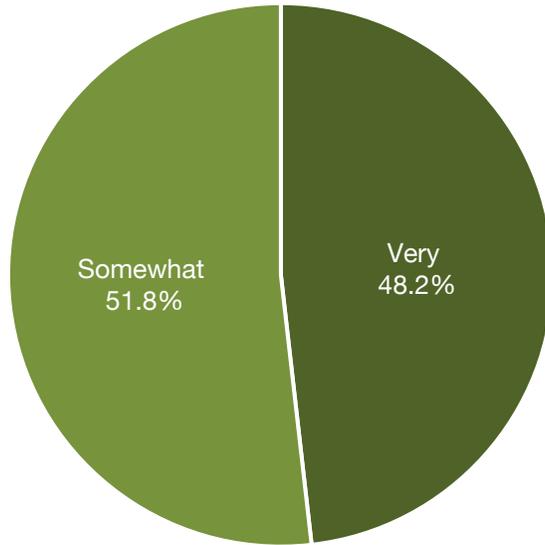
Question 3_C: Please indicate how satisfied or unsatisfied you are with overall quality of services provided by Arlington County



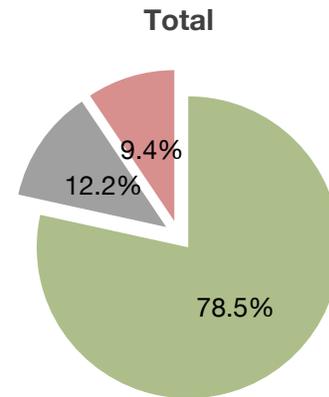
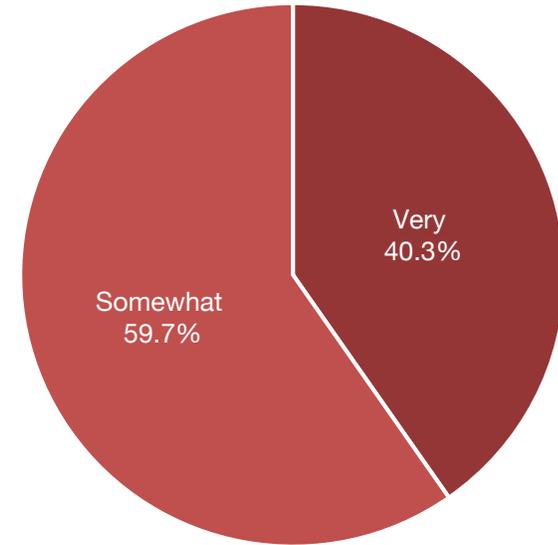
Among those who said satisfied, 48% are very satisfied

Question 3_C: Please indicate how satisfied or unsatisfied you are with overall quality of services provided by Arlington County

Among those who said satisfied

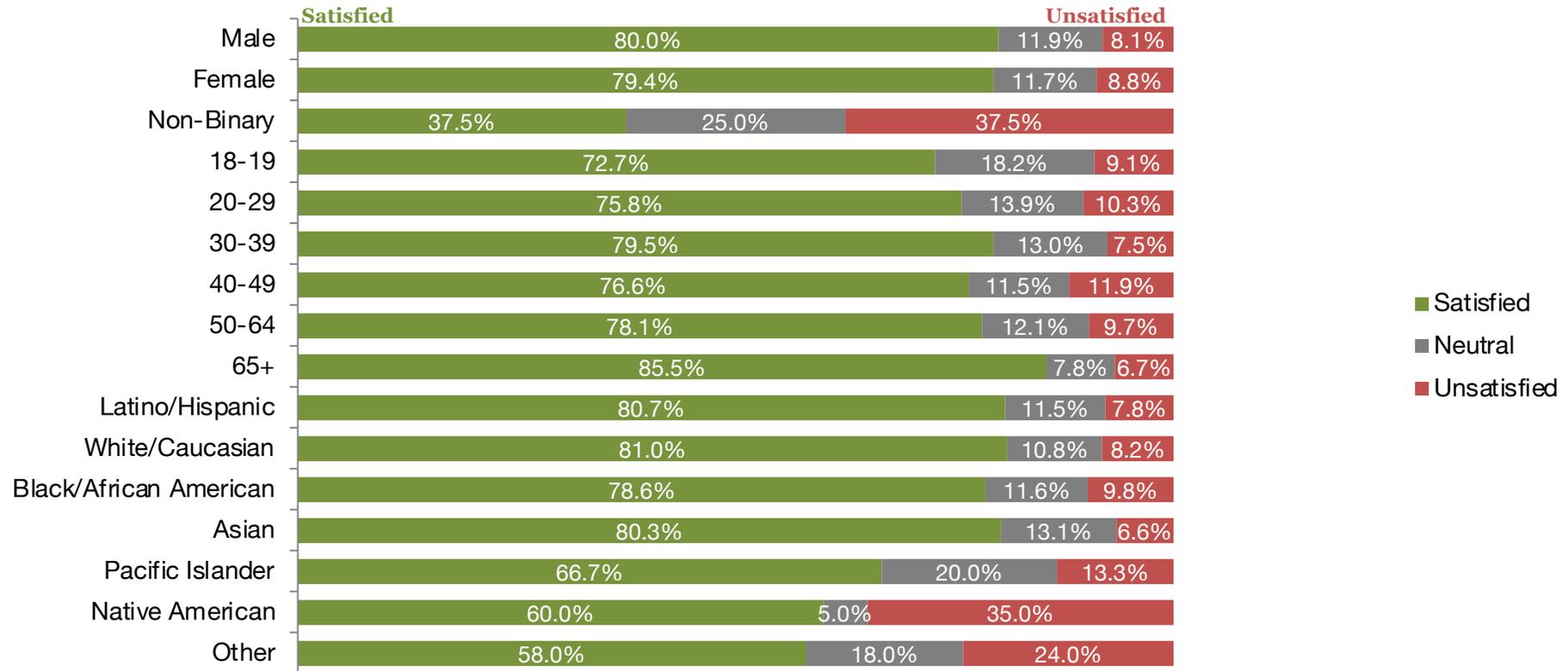


Among those who said unsatisfied



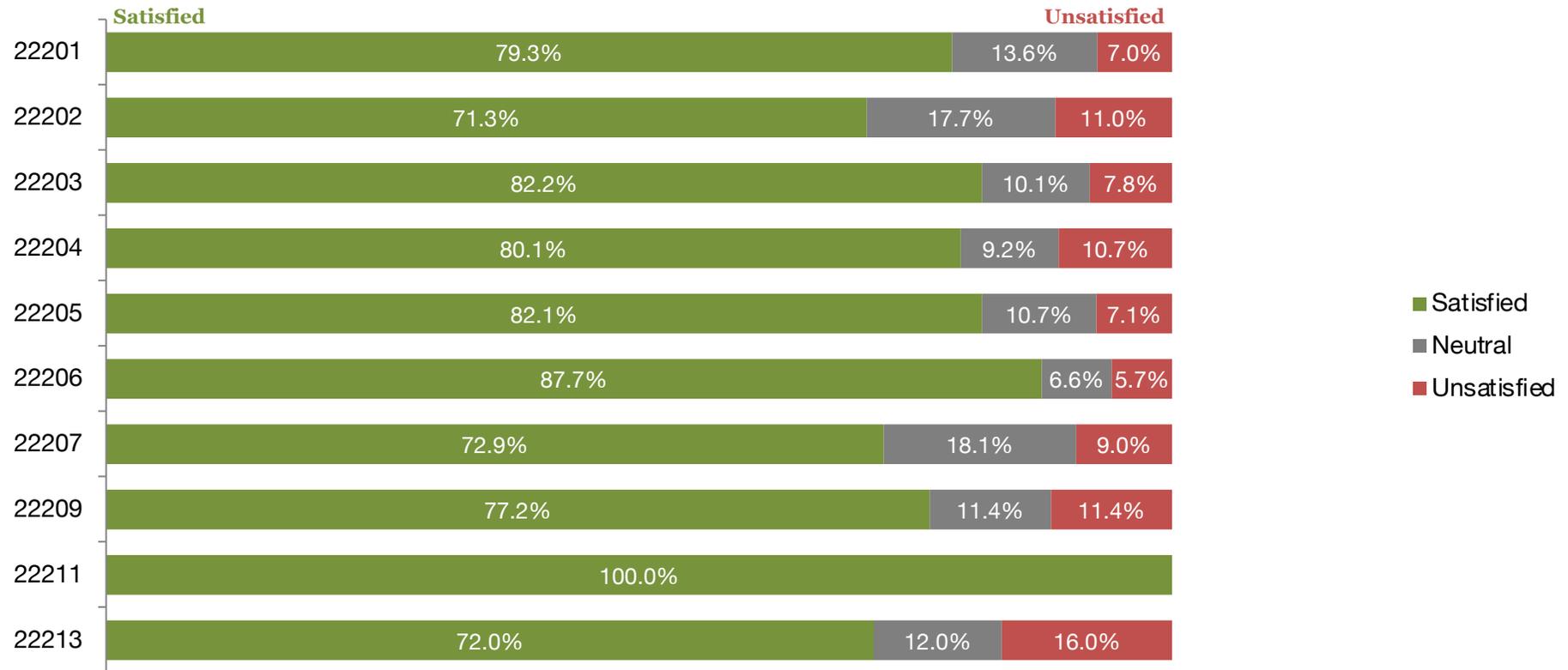
Results by gender, age group and ethnicity

Question 3_C: Please indicate how satisfied or unsatisfied you are with overall quality of services provided by Arlington County



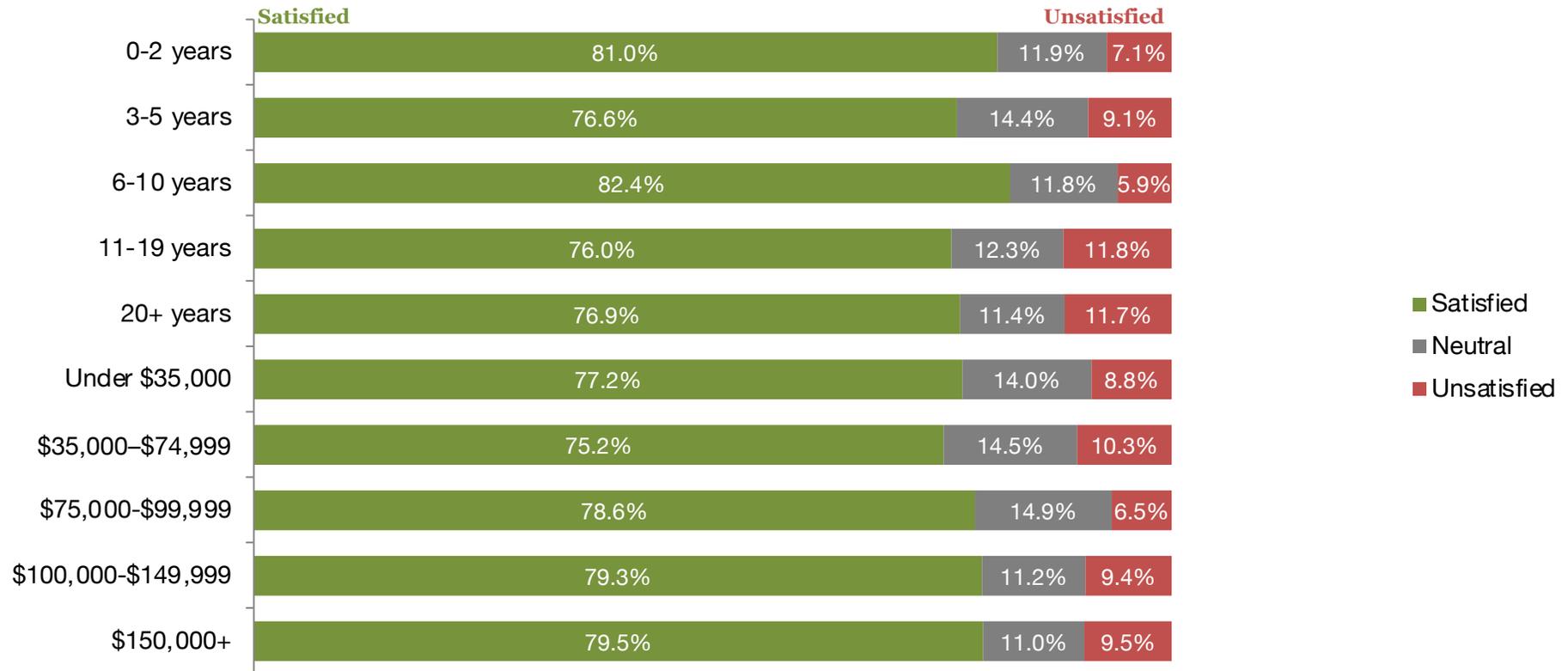
Results by zip code

Question 3_C: Please indicate how satisfied or unsatisfied you are with overall quality of services provided by Arlington County



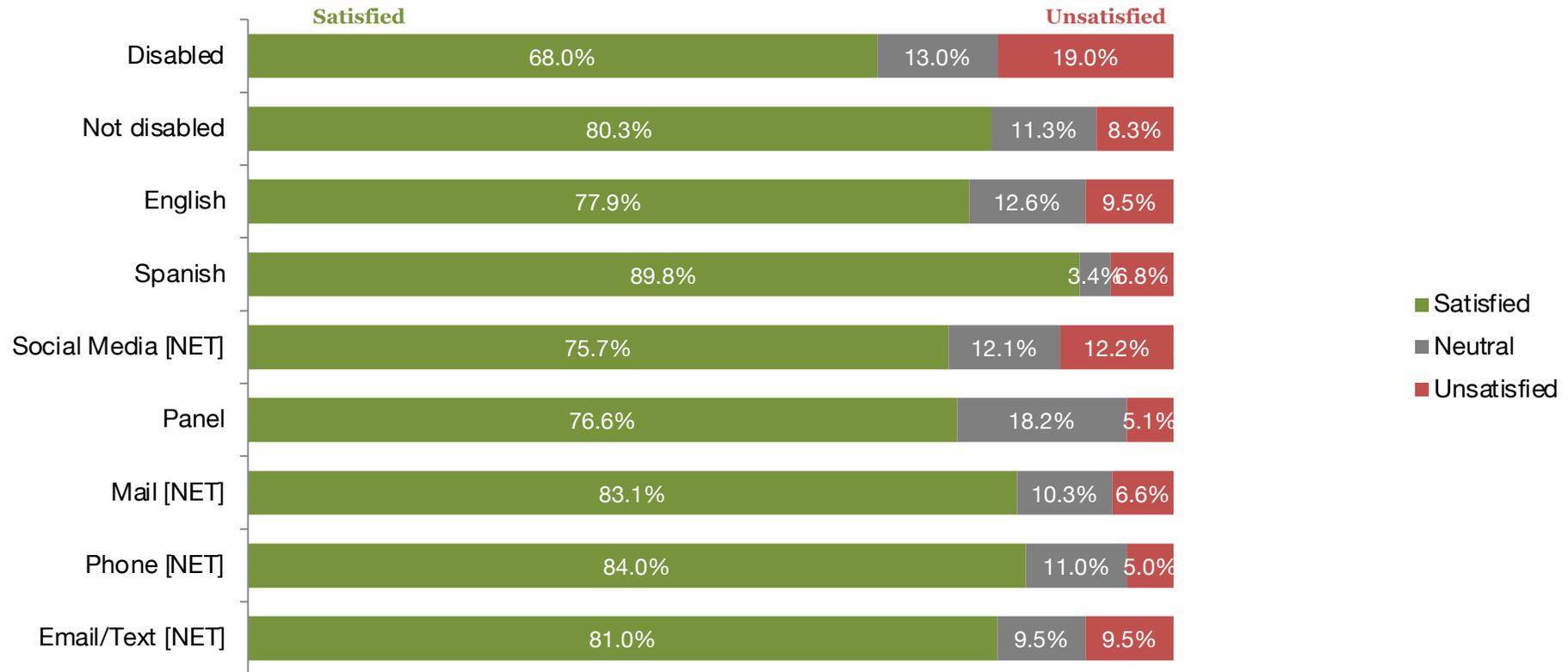
Results by years of residency and household income

Question 3_C: Please indicate how satisfied or unsatisfied you are with overall quality of services provided by Arlington County



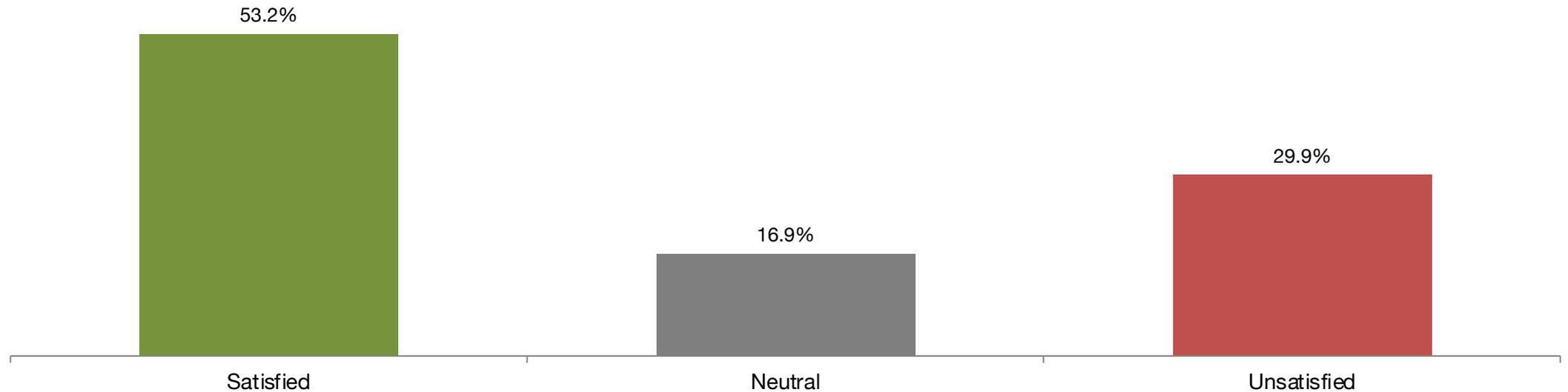
Results by disability status, survey language and survey mode

Question 3_C: Please indicate how satisfied or unsatisfied you are with overall quality of services provided by Arlington County



53% are satisfied with the value they receive for their County taxes

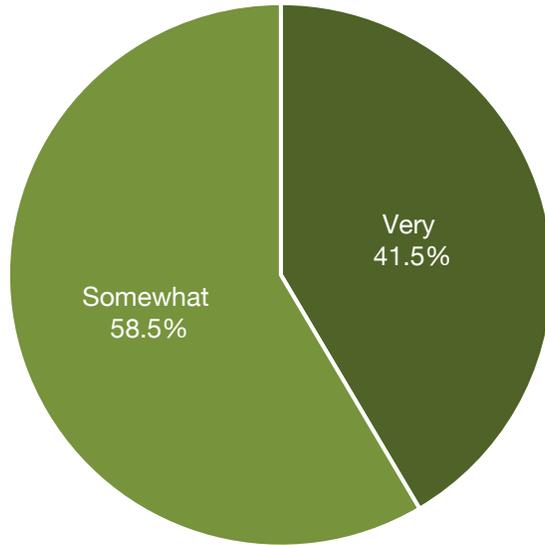
Question 3_D: Please indicate how satisfied or unsatisfied you are with value you receive for your County taxes



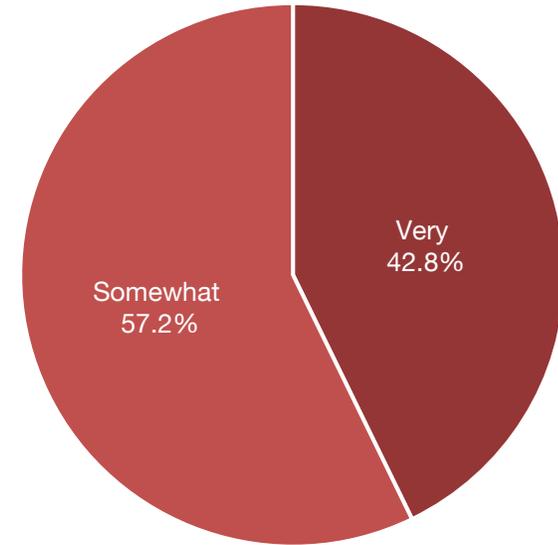
Among those who said satisfied, 42% are very satisfied

Question 3_D: Please indicate how satisfied or unsatisfied you are with value you receive for your County taxes

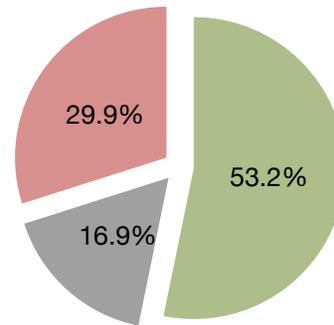
Among those who said satisfied



Among those who said unsatisfied

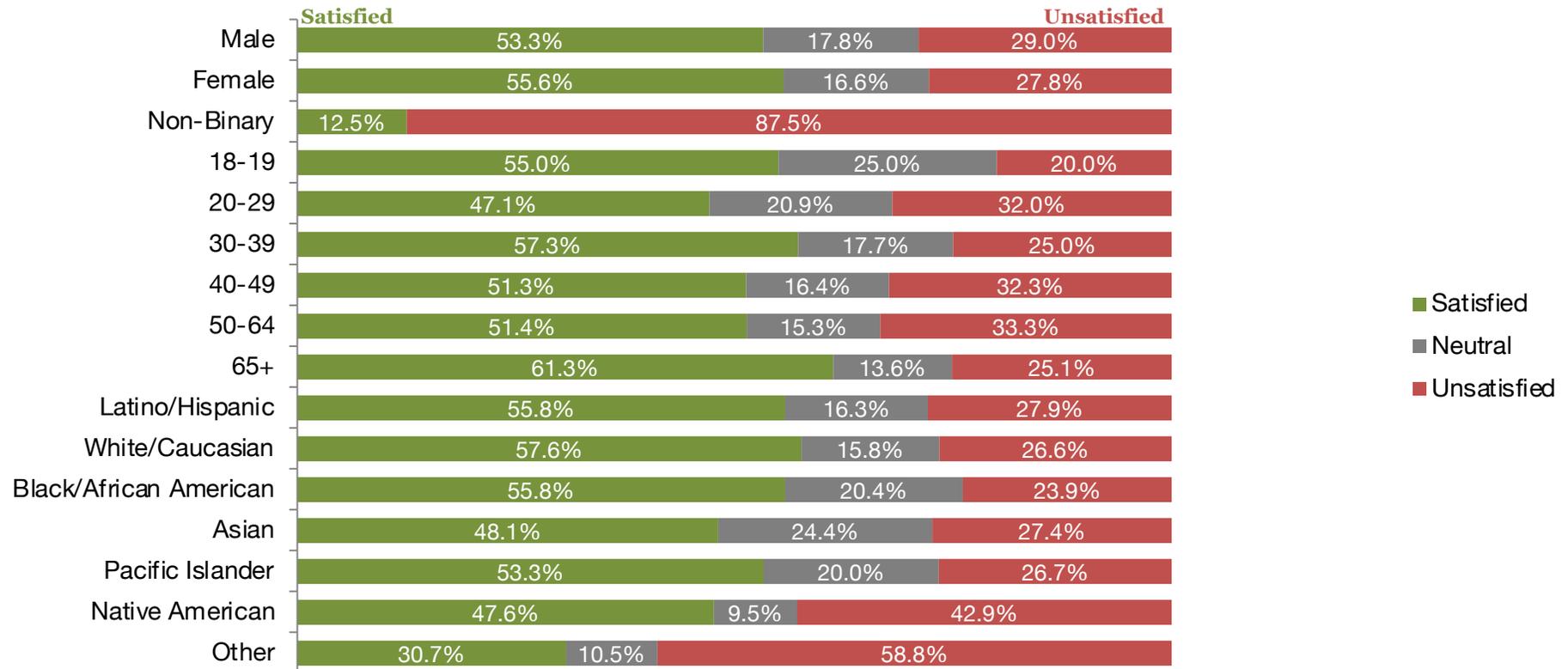


Total



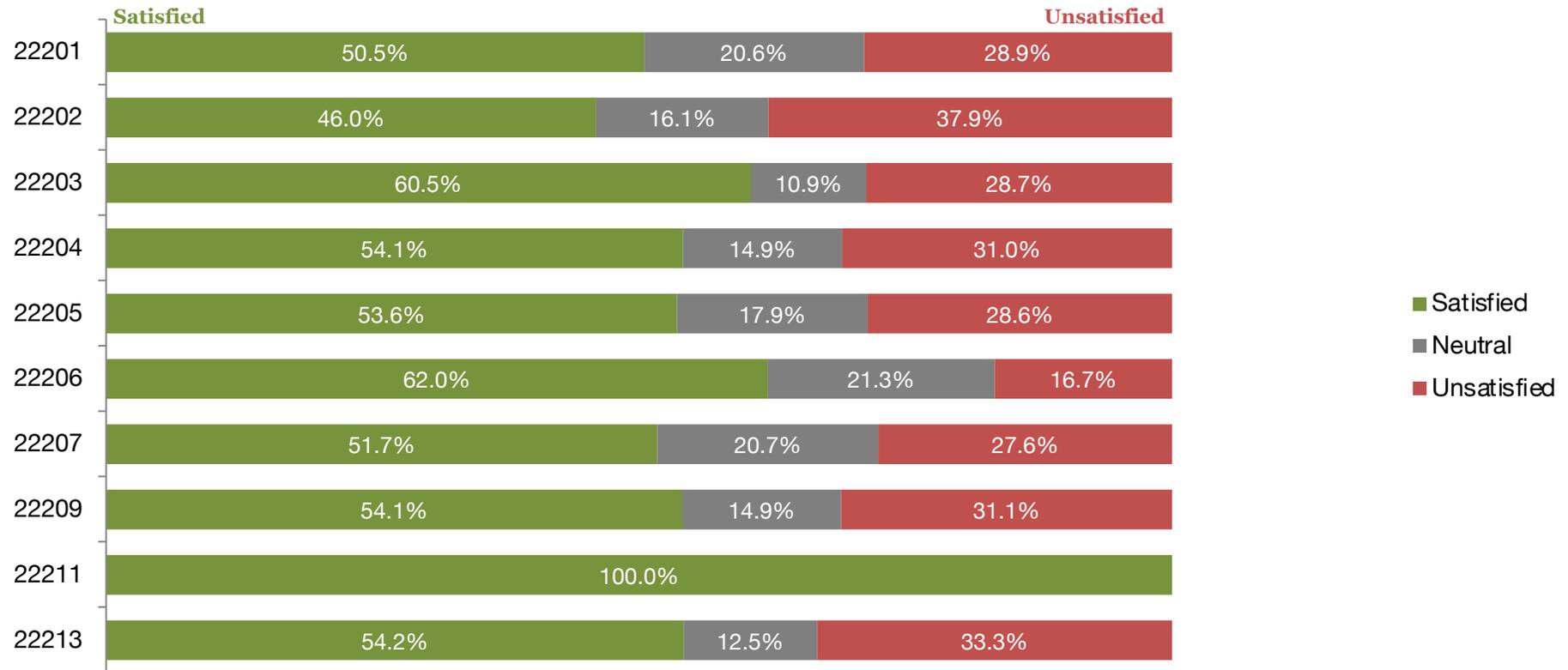
Results by gender, age group and ethnicity

Question 3_D: Please indicate how satisfied or unsatisfied you are with value you receive for your County taxes



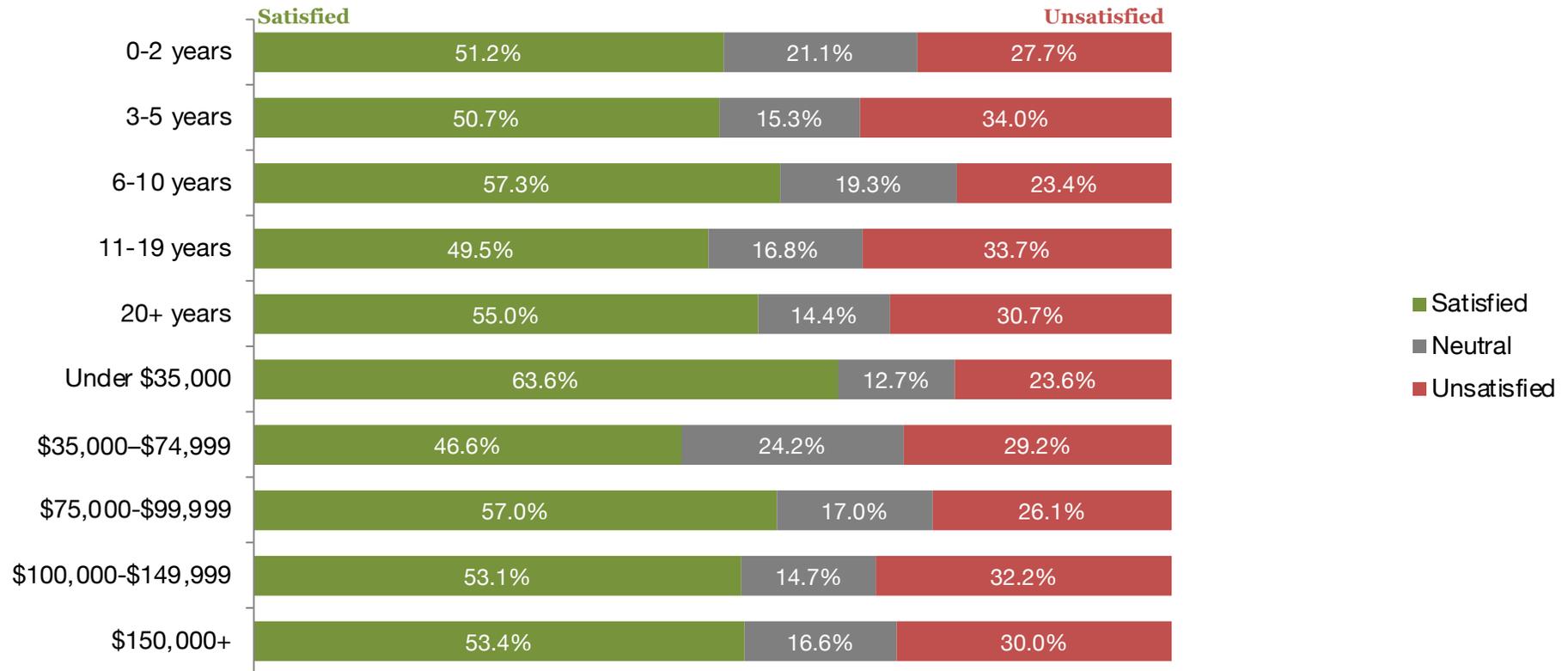
Results by zip code

Question 3_D: Please indicate how satisfied or unsatisfied you are with value you receive for your County taxes



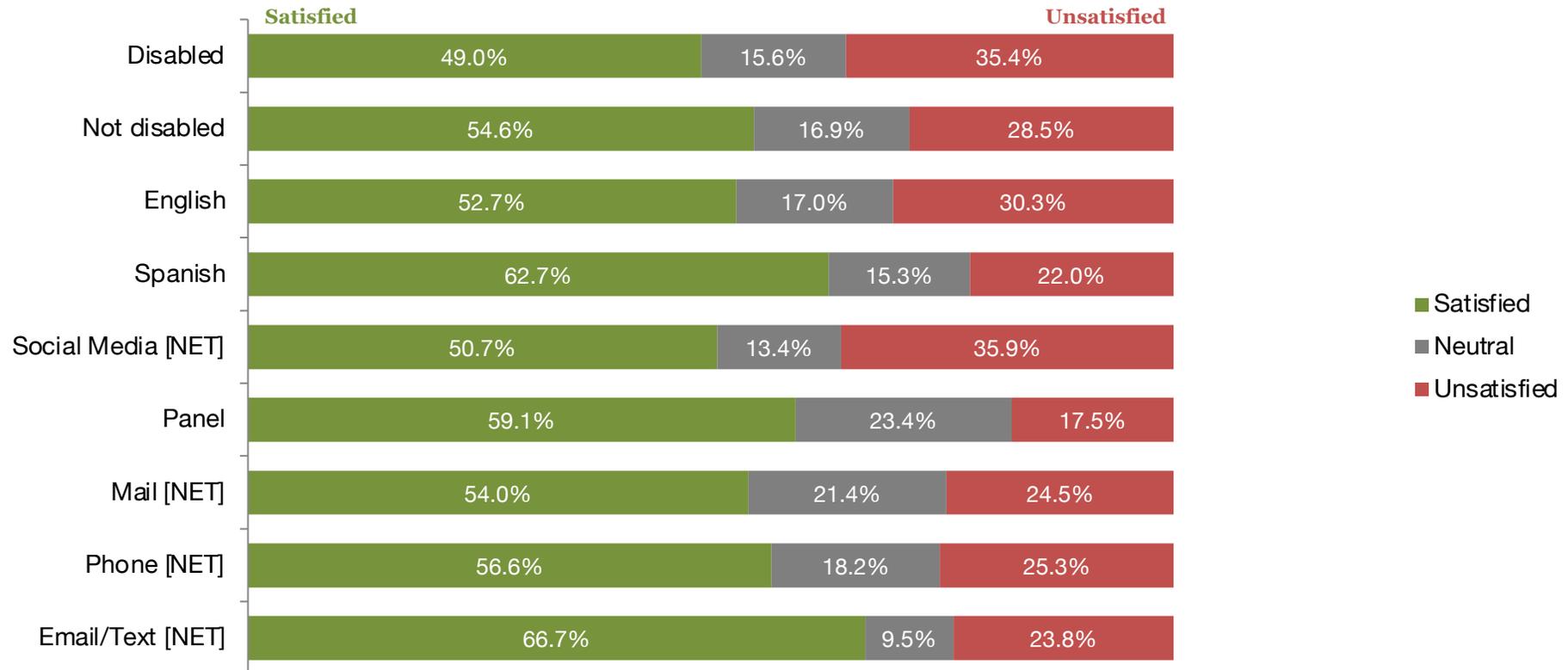
Results by years of residency and household income

Question 3_D: Please indicate how satisfied or unsatisfied you are with value you receive for your County taxes



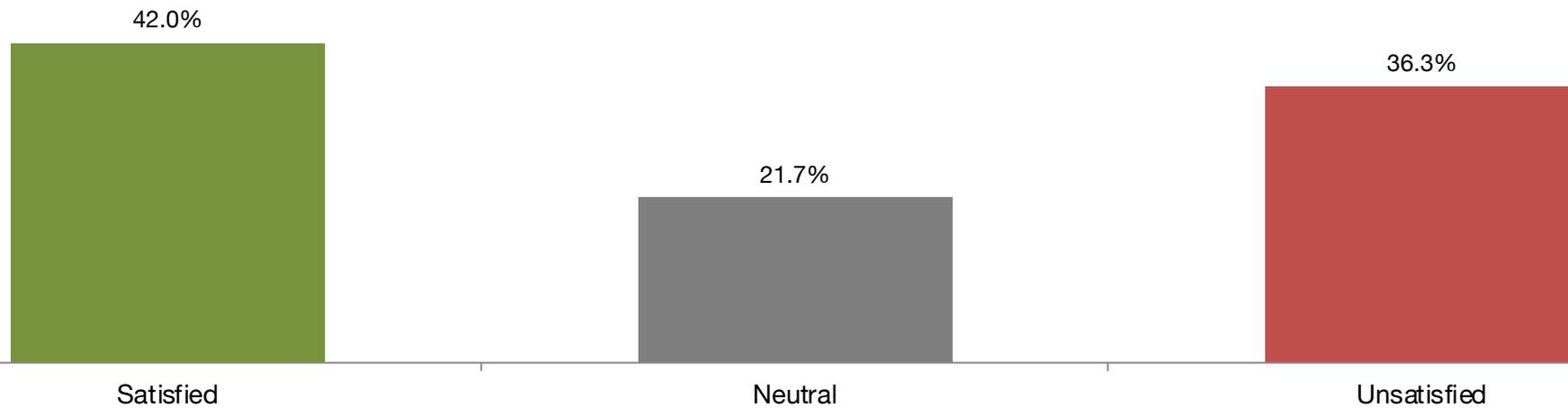
Results by disability status, survey language and survey mode

Question 3_D: Please indicate how satisfied or unsatisfied you are with value you receive for your County taxes



42% are satisfied with the transparency of the County's decision-making process

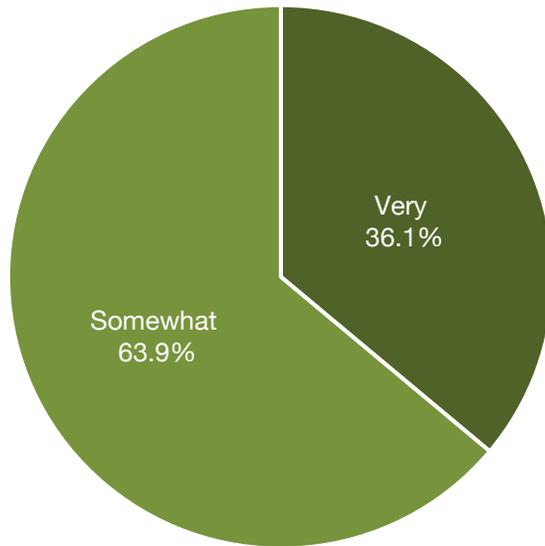
Question 3_E: Please indicate how satisfied or unsatisfied you are with the transparency of the County's decision-making process



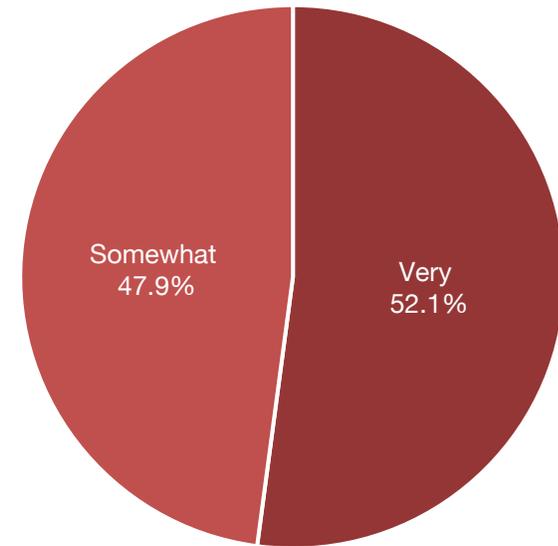
Among those who said satisfied, 36% are very satisfied

Question 3_E: Please indicate how satisfied or unsatisfied you are with the transparency of the County's decision-making process

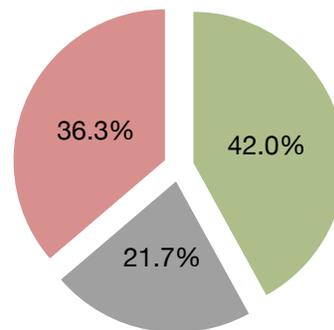
Among those who said satisfied



Among those who said unsatisfied

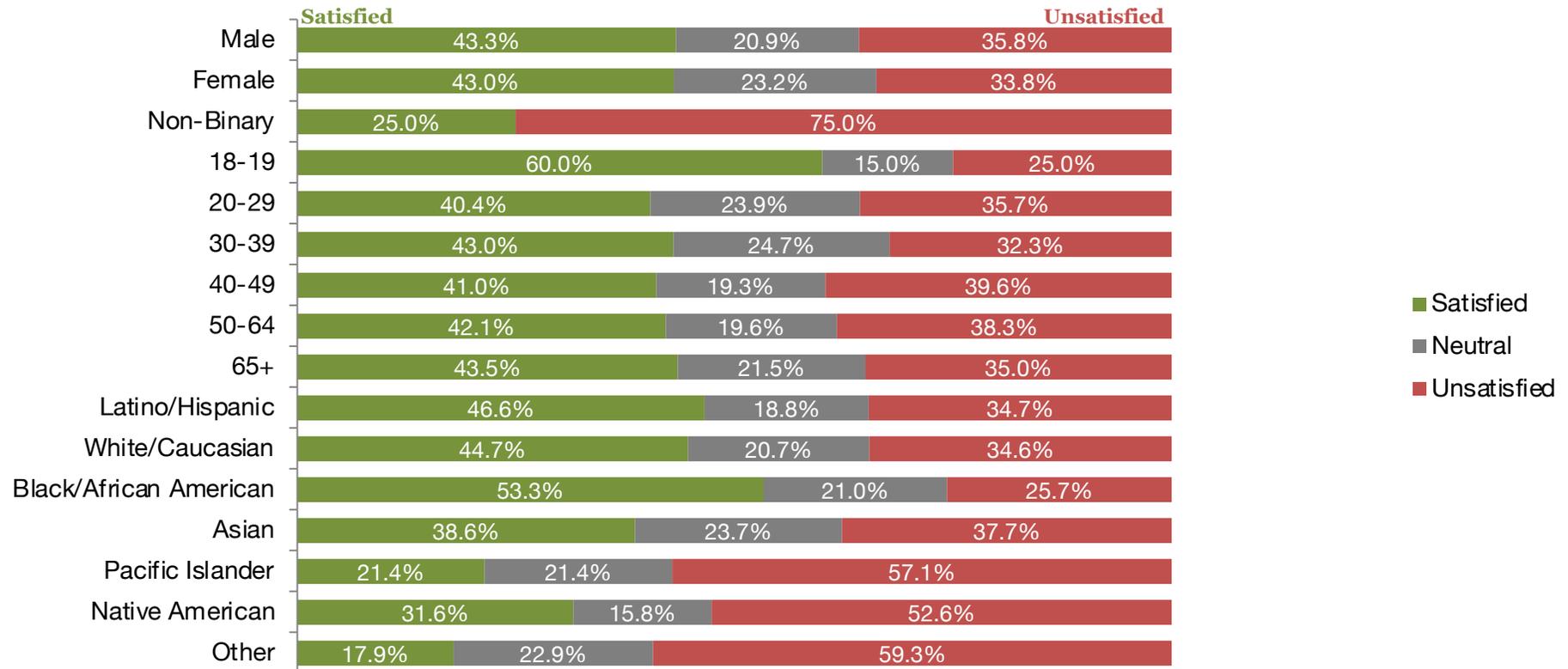


Total



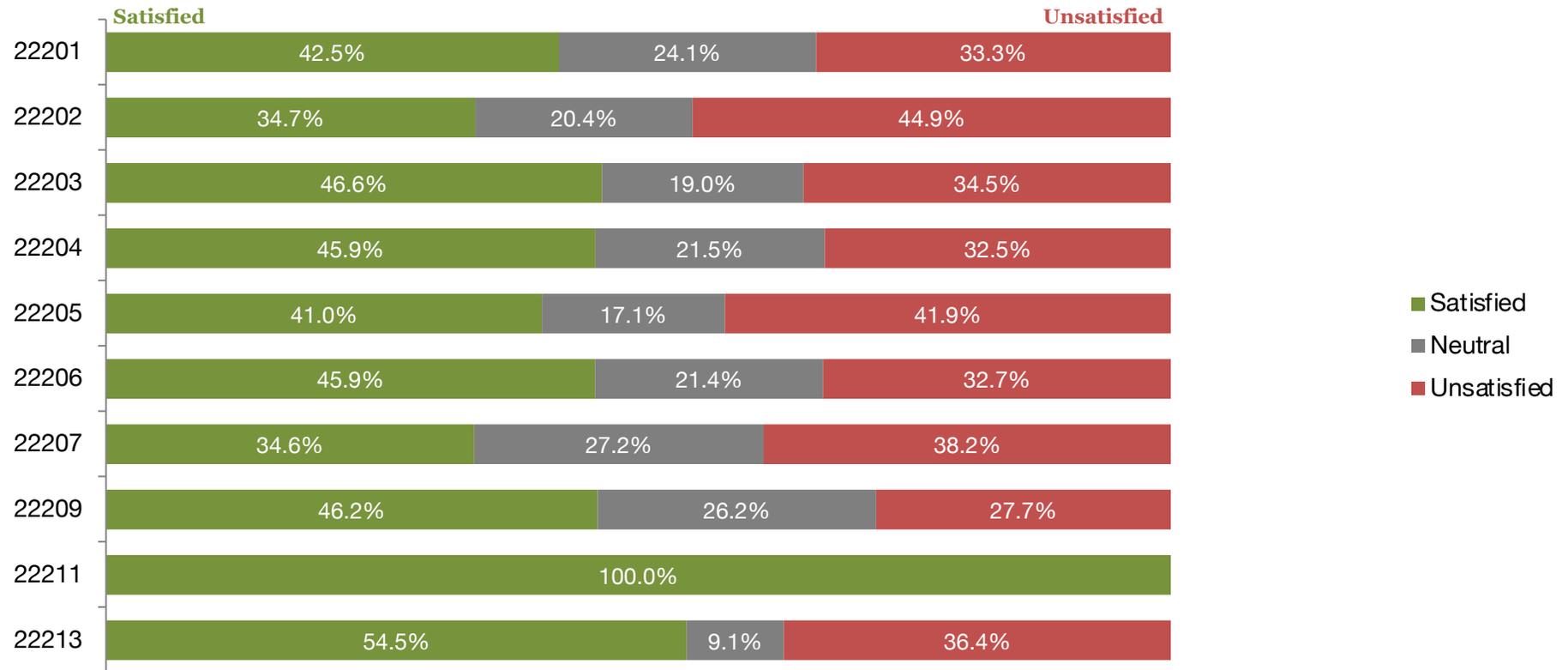
Results by gender, age group and ethnicity

Question 3_E: Please indicate how satisfied or unsatisfied you are with the transparency of the County's decision-making process



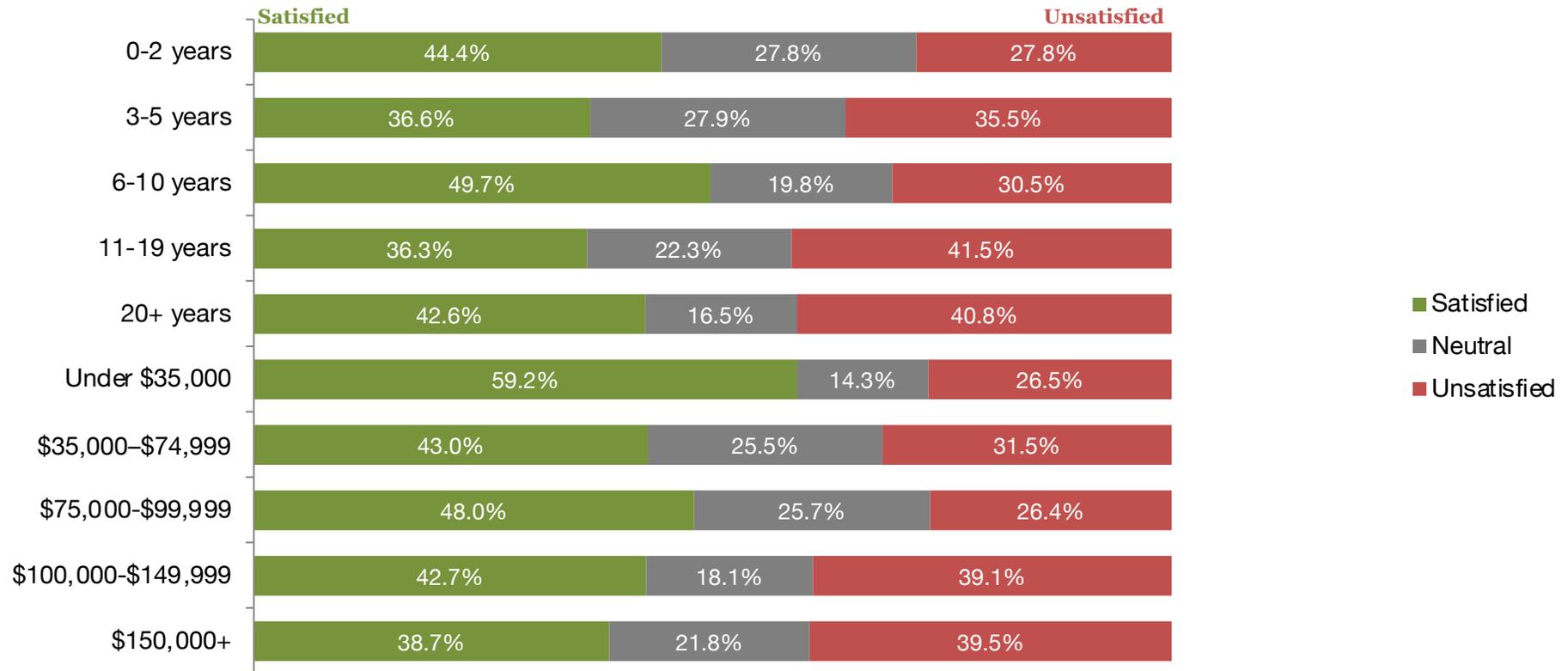
Results by zip code

Question 3_E: Please indicate how satisfied or unsatisfied you are with the transparency of the County's decision-making process



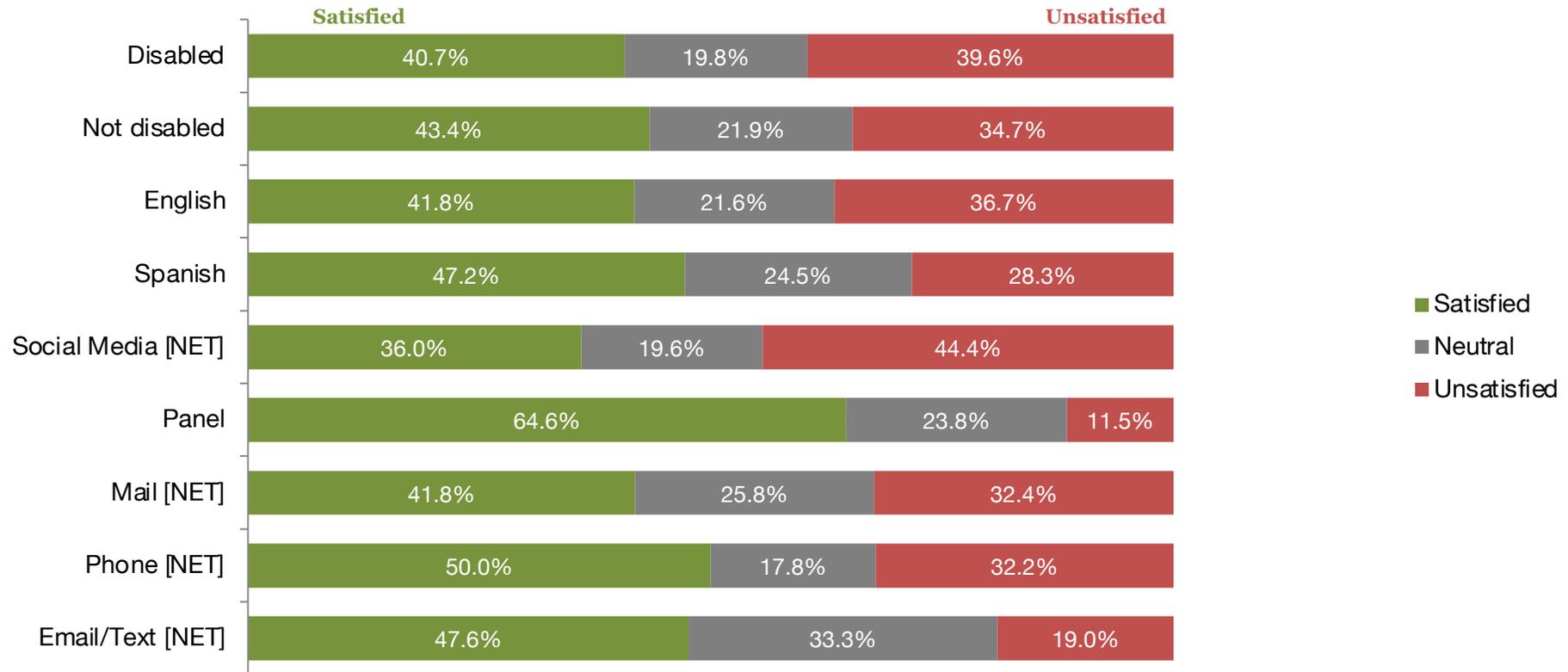
Results by years of residency and household income

Question 3_E: Please indicate how satisfied or unsatisfied you are with the transparency of the County's decision-making process



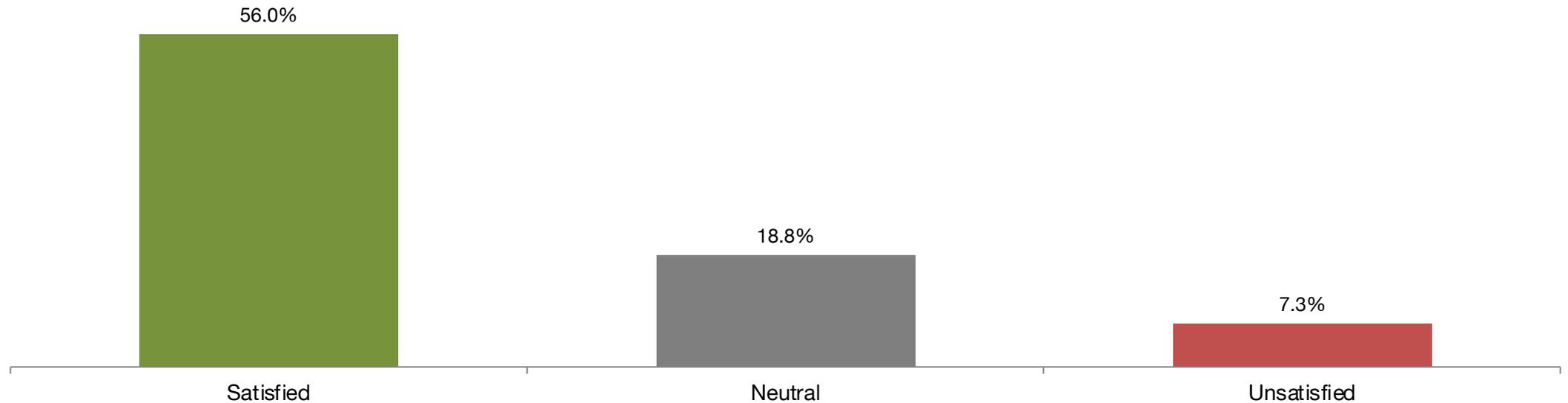
Results by disability status, survey language and survey mode

Question 3_E: Please indicate how satisfied or unsatisfied you are with the transparency of the County's decision-making process



56% are satisfied with the physical accessibilities of County facilities

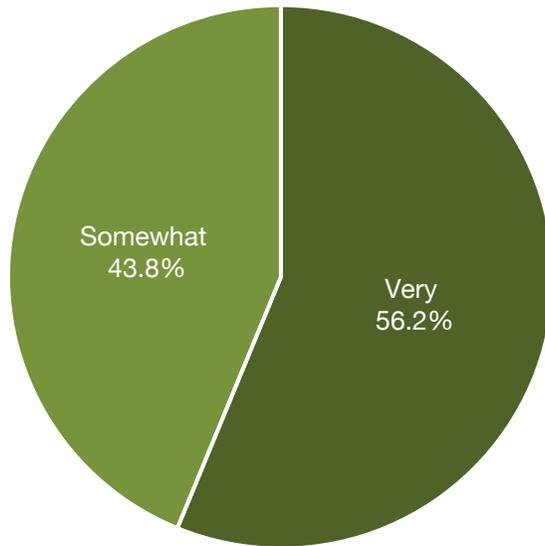
Question 3_F: Please indicate how satisfied or unsatisfied you are with physical accessibility of County facilities



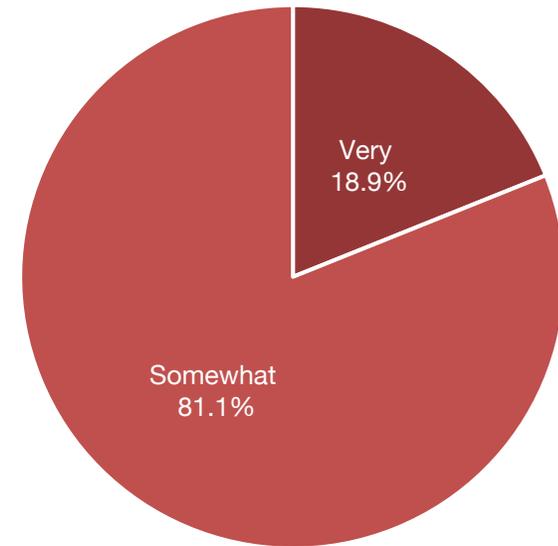
Among those who said satisfied, 56% are very satisfied

Question 3_F: Please indicate how satisfied or unsatisfied you are with physical accessibility of County facilities

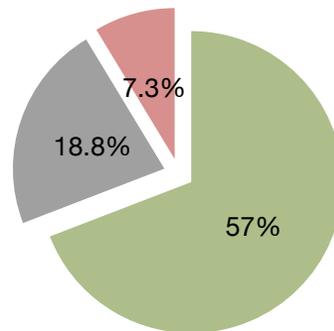
Among those who said satisfied



Among those who said unsatisfied

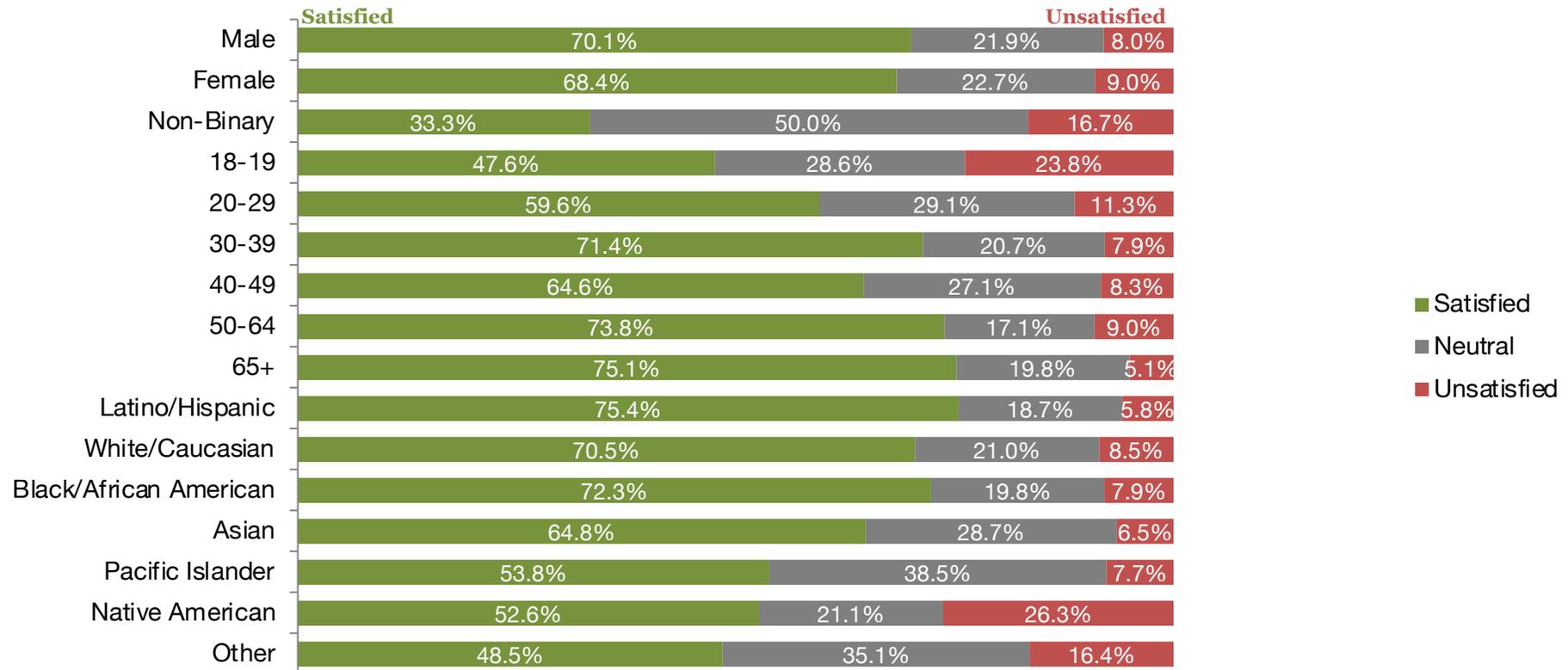


Total



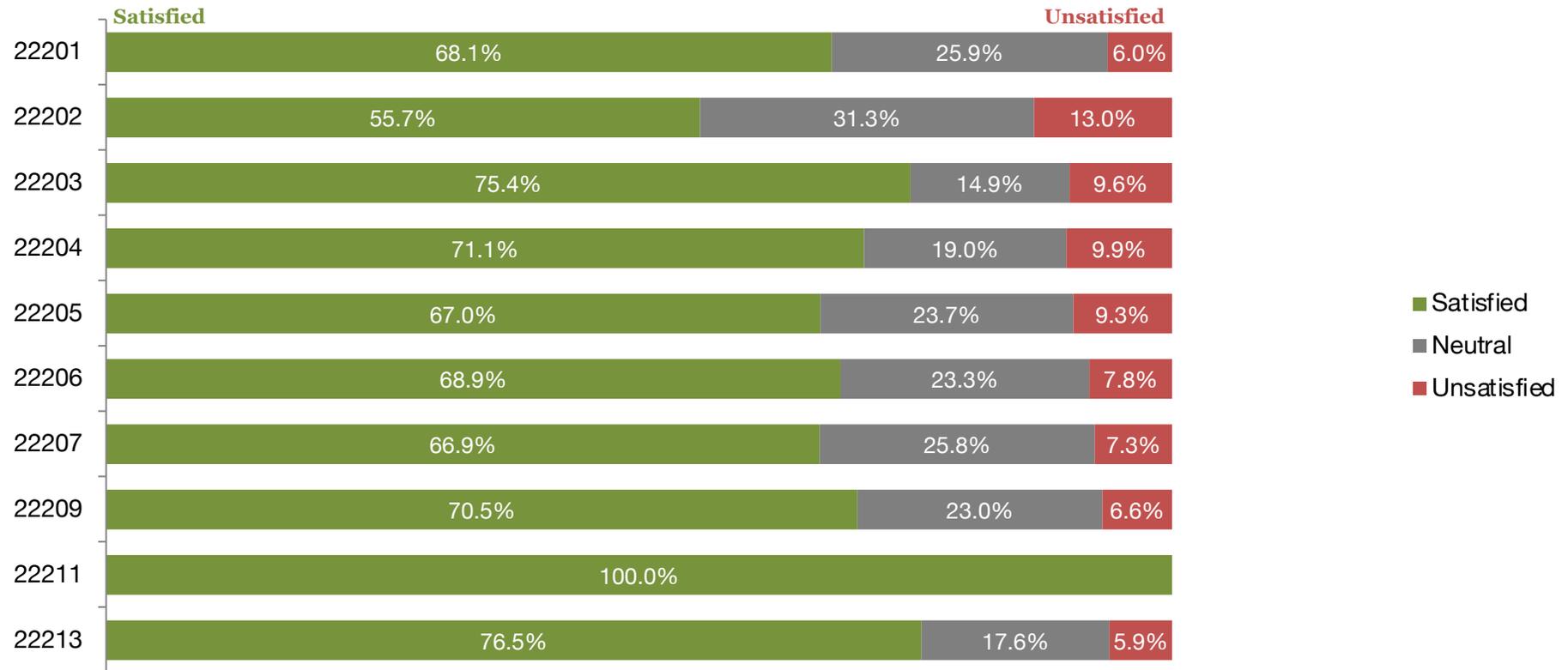
Results by gender, age group and ethnicity

Question 3_F: Please indicate how satisfied or unsatisfied you are with physical accessibility of County facilities



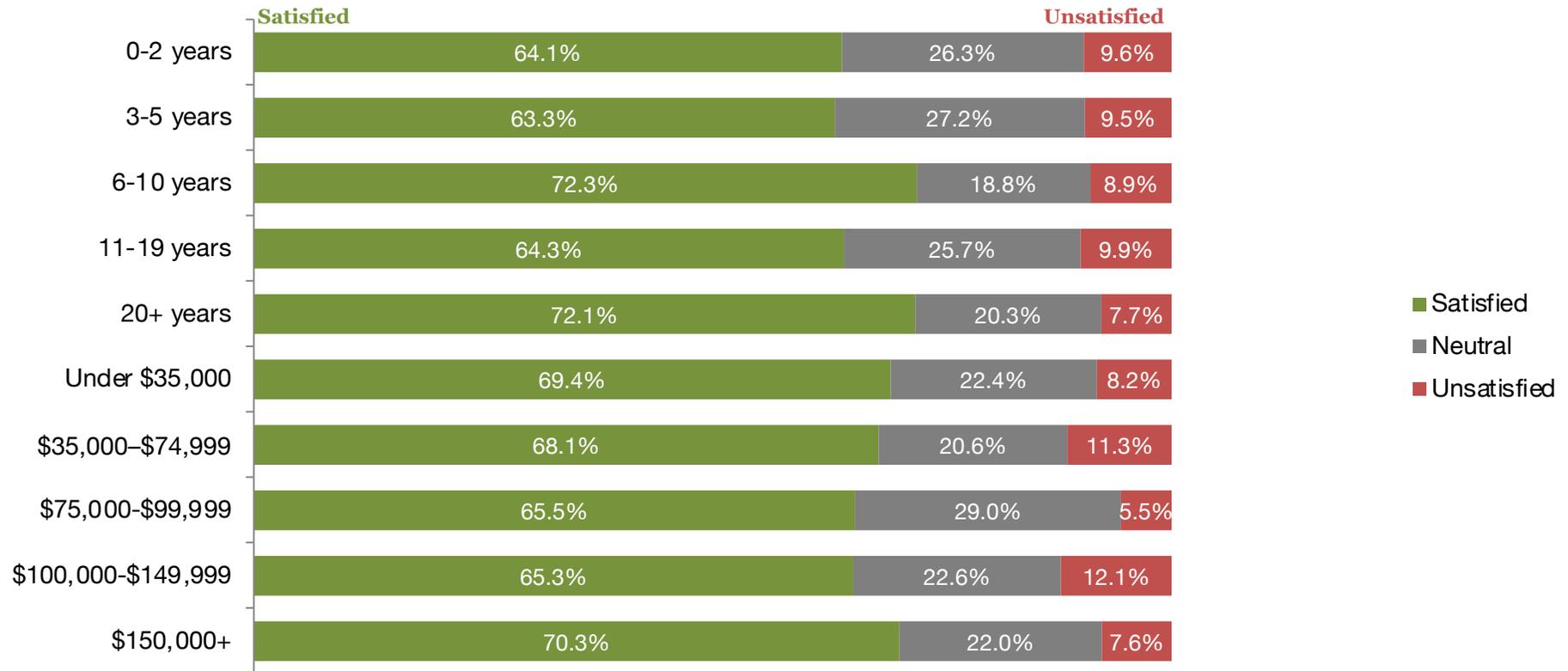
Results by zip code

Question 3_F: Please indicate how satisfied or unsatisfied you are with physical accessibility of County facilities



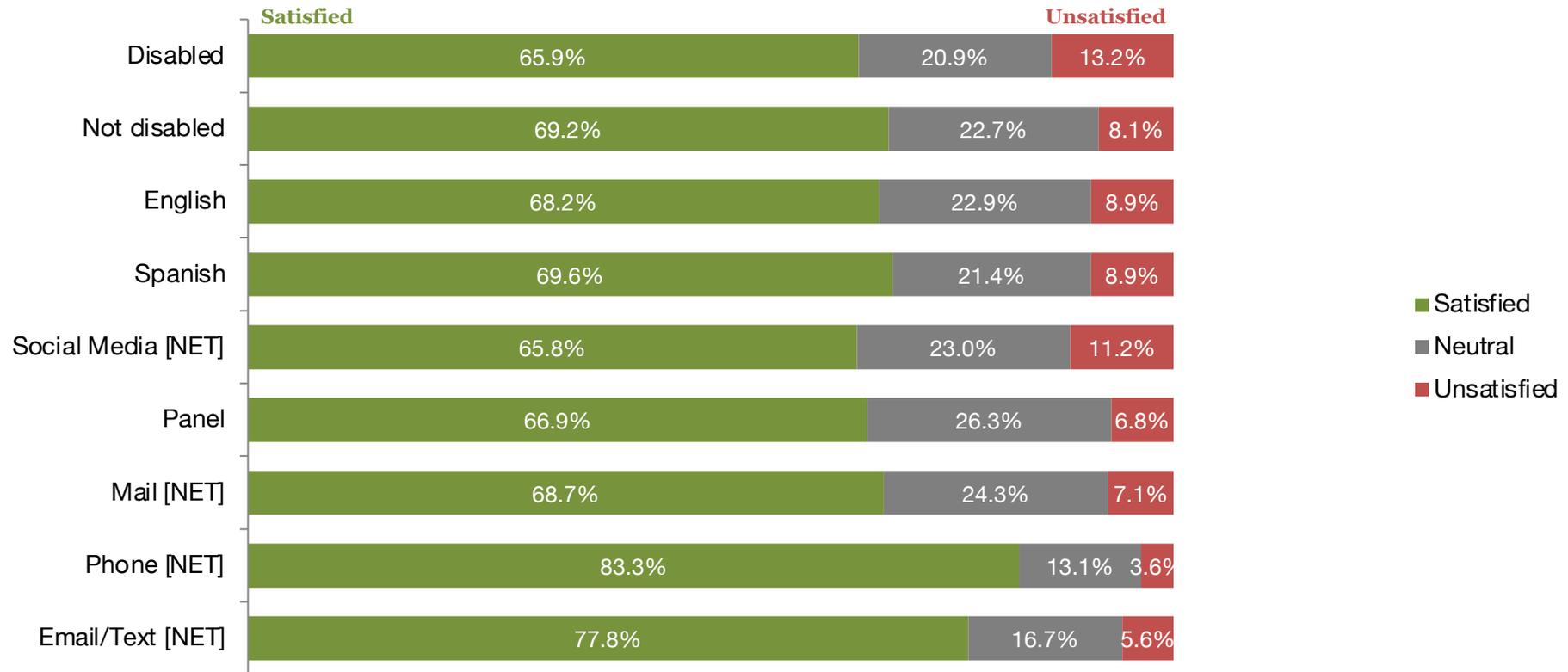
Results by years of residency and household income

Question 3_F: Please indicate how satisfied or unsatisfied you are with physical accessibility of County facilities



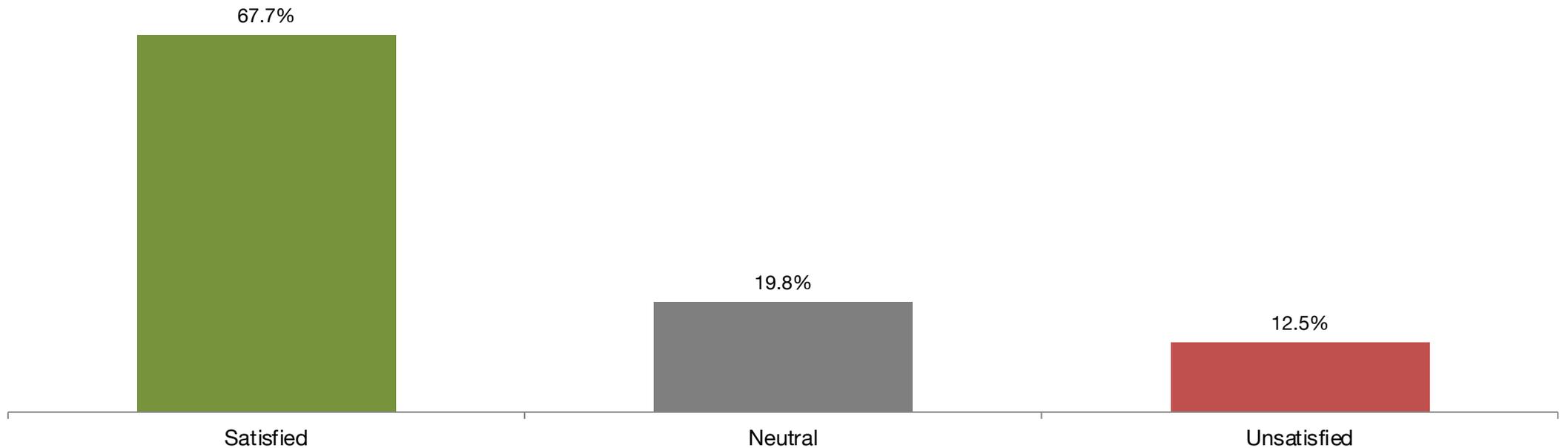
Results by disability status, survey language and survey mode

Question 3_F: Please indicate how satisfied or unsatisfied you are with physical accessibility of County facilities



68% are satisfied with the quality of customer service they receive from County employees

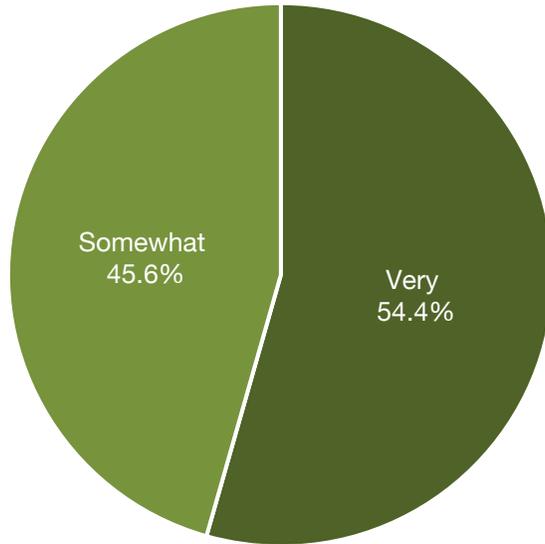
Question 3_G: Please indicate how satisfied or unsatisfied you are with quality of customer service you receive from County employees



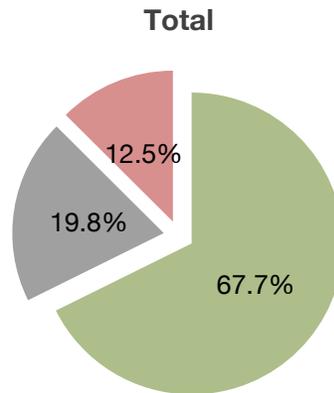
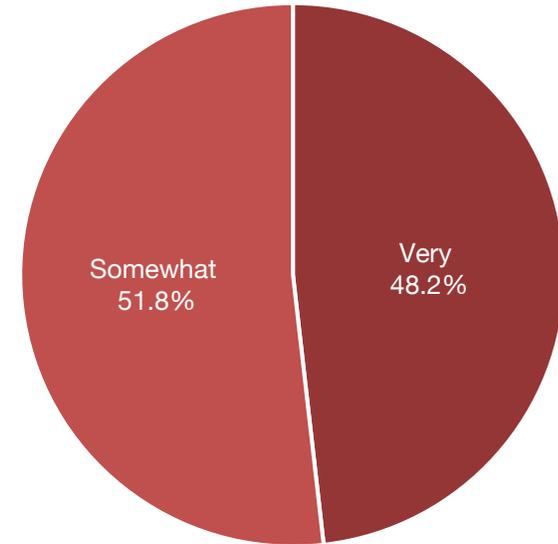
Among those who said they are satisfied, 54% are very satisfied

Question 3_G: Please indicate how satisfied or unsatisfied you are with quality of customer service you receive from County employees

Among those who said satisfied

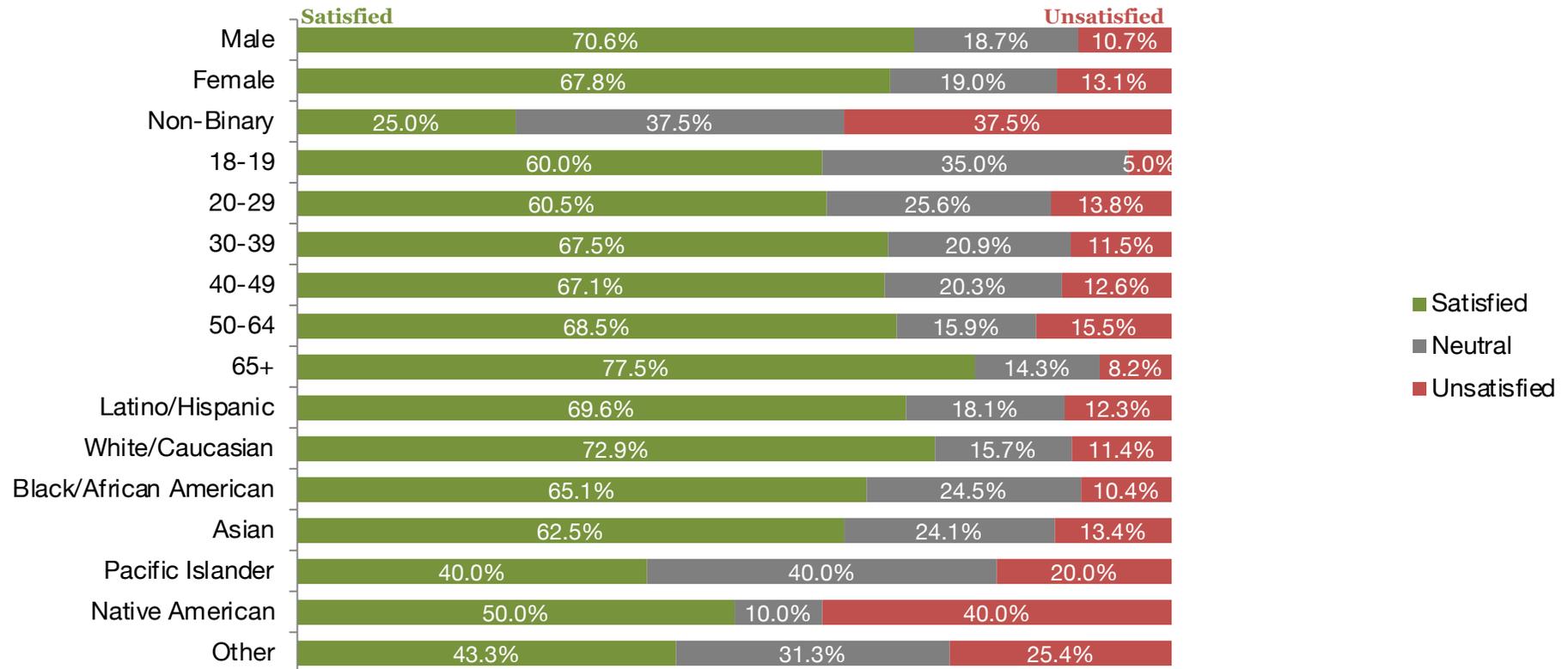


Among those who said unsatisfied



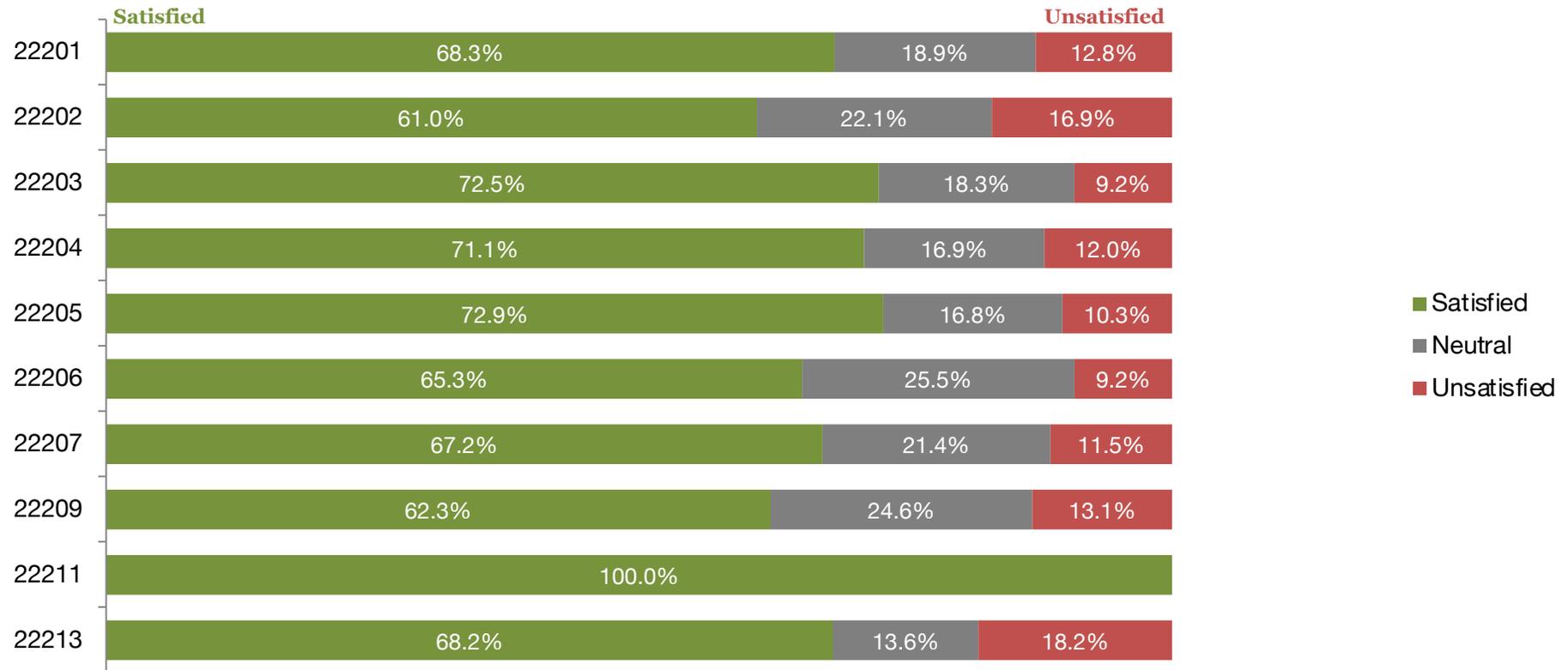
Results by gender, age group and ethnicity

Question 3_G: Please indicate how satisfied or unsatisfied you are with quality of customer service you receive from County employees



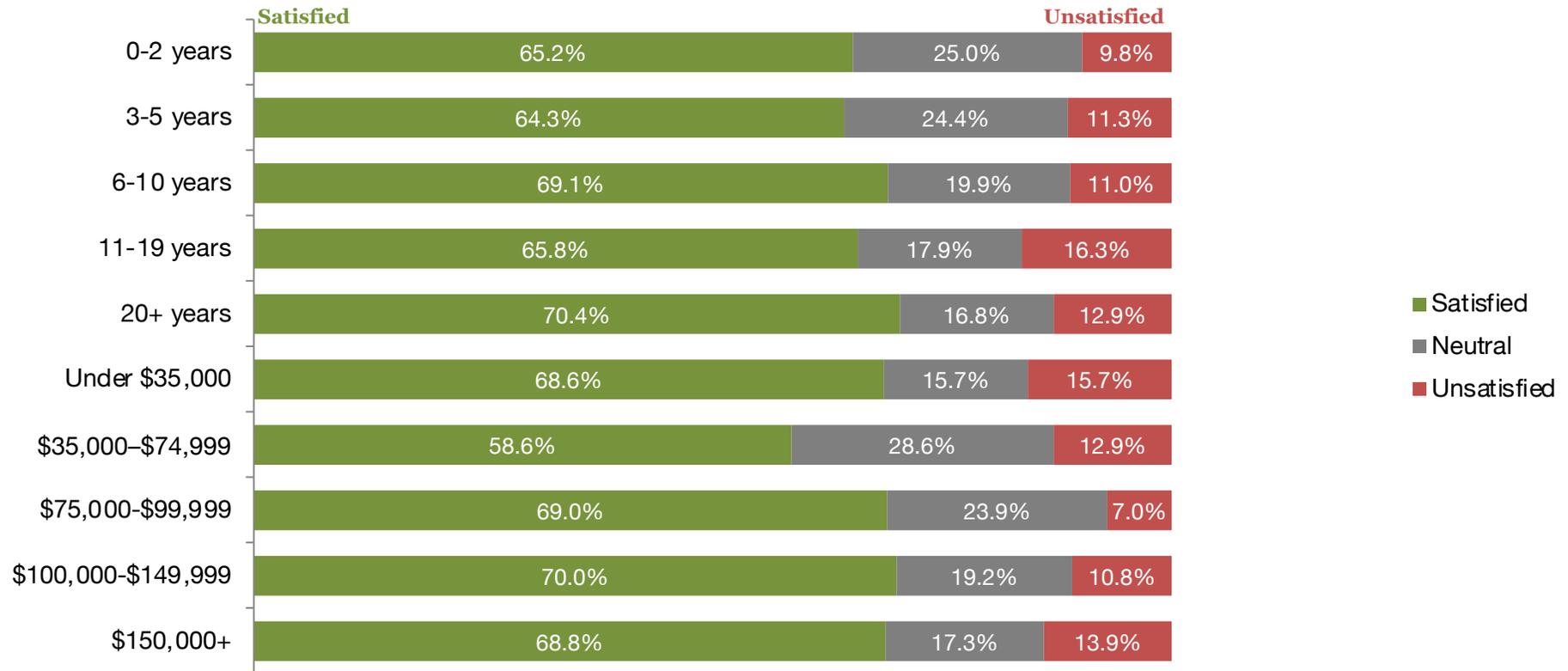
Results by zip code

Question 3_G: Please indicate how satisfied or unsatisfied you are with quality of customer service you receive from County employees



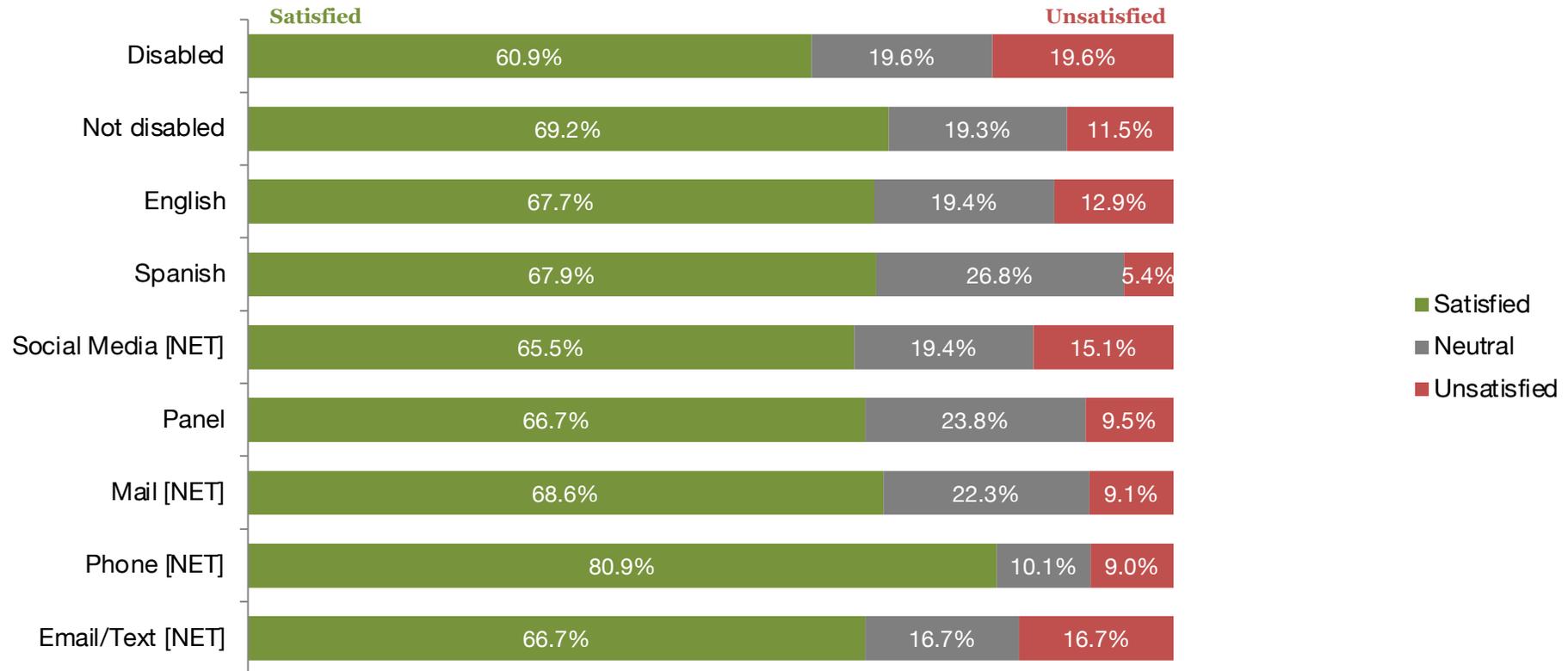
Results by years of residency and household income

Question 3_G: Please indicate how satisfied or unsatisfied you are with quality of customer service you receive from County employees



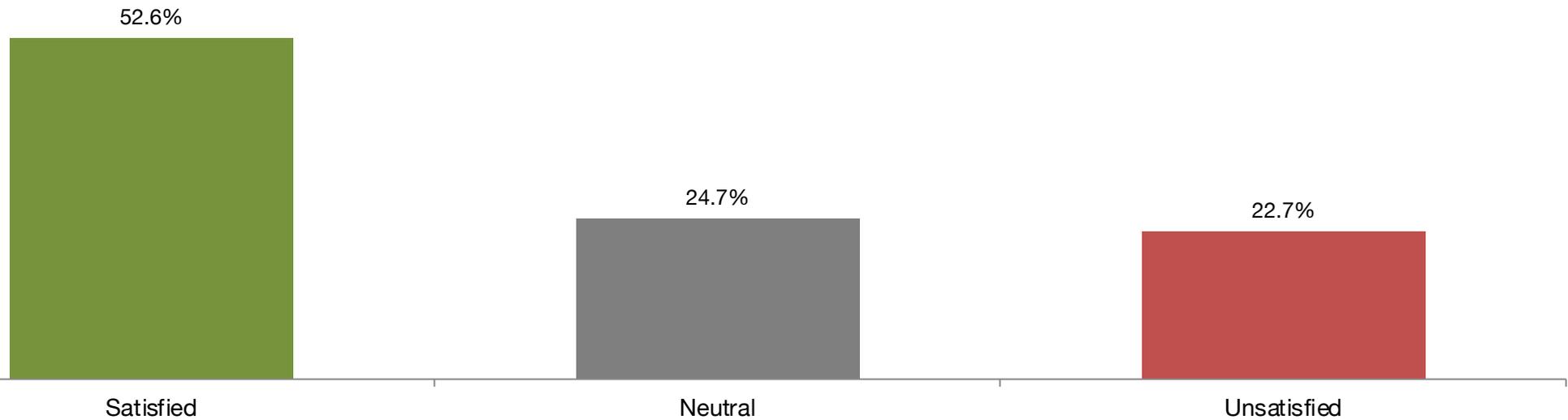
Results by disability status, survey language and survey mode

Question 3_G: Please indicate how satisfied or unsatisfied you are with quality of customer service you receive from County employees



53% are satisfied with the opportunities for public engagement with the County

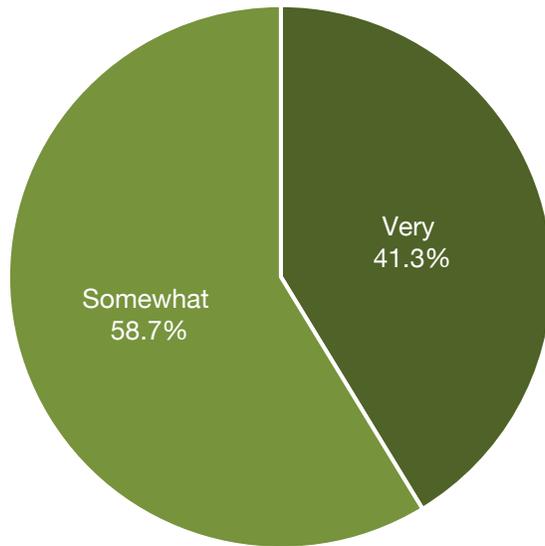
Question 3_H: Please indicate how satisfied or unsatisfied you are with opportunities for public engagement with the County



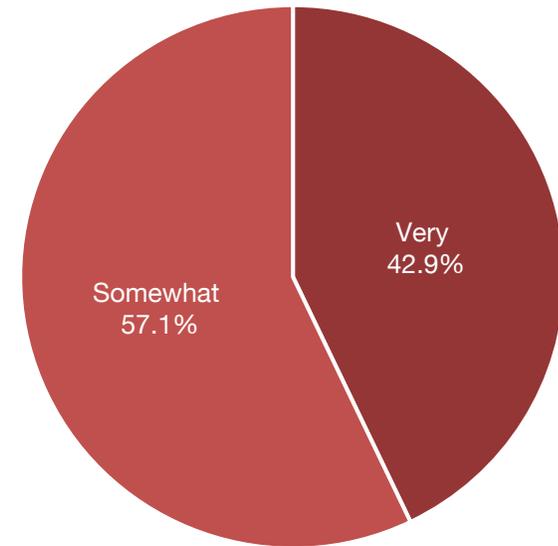
Among those who said satisfied, 41% said very satisfied

Question 3_H: Please indicate how satisfied or unsatisfied you are with opportunities for public engagement with the County

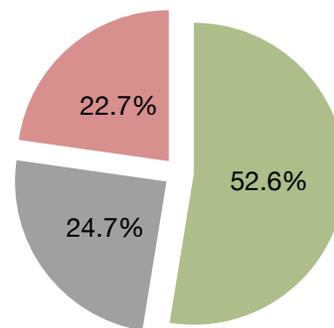
Among those who said satisfied



Among those who said unsatisfied

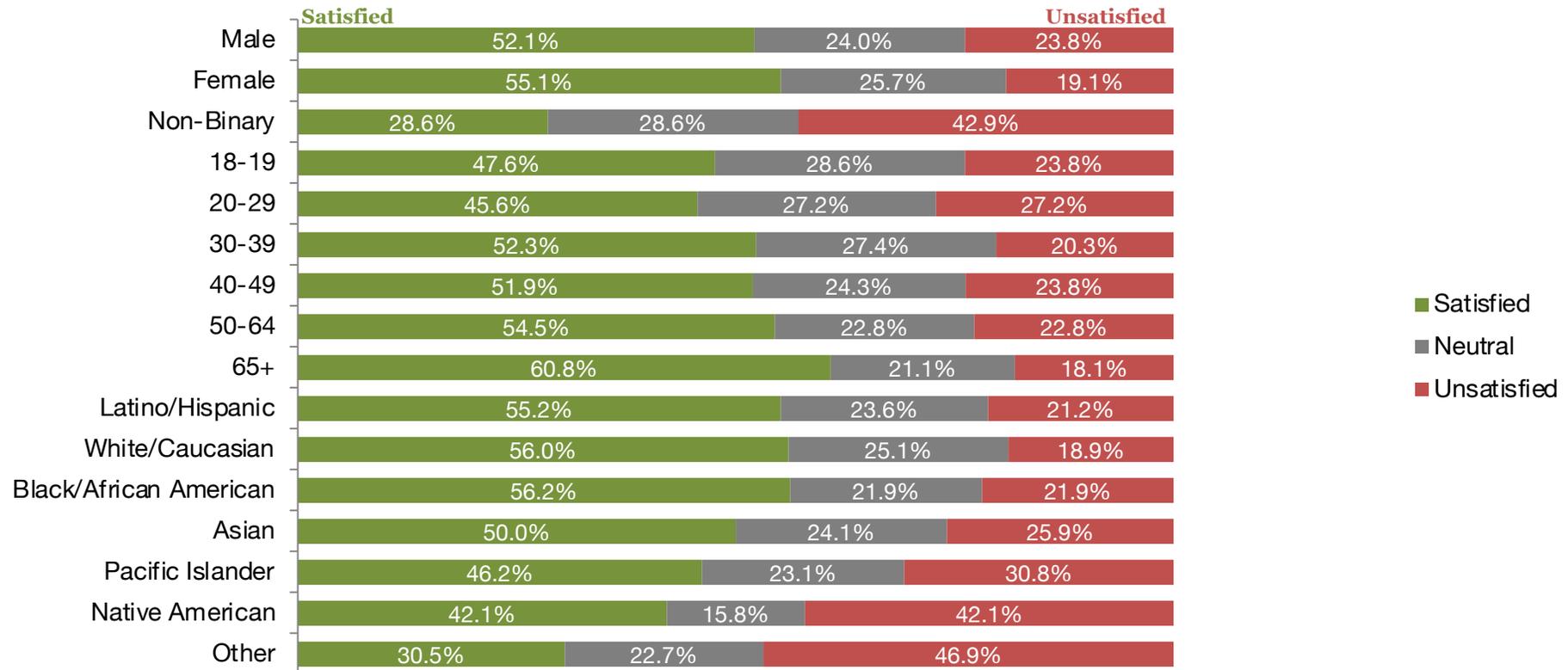


Total



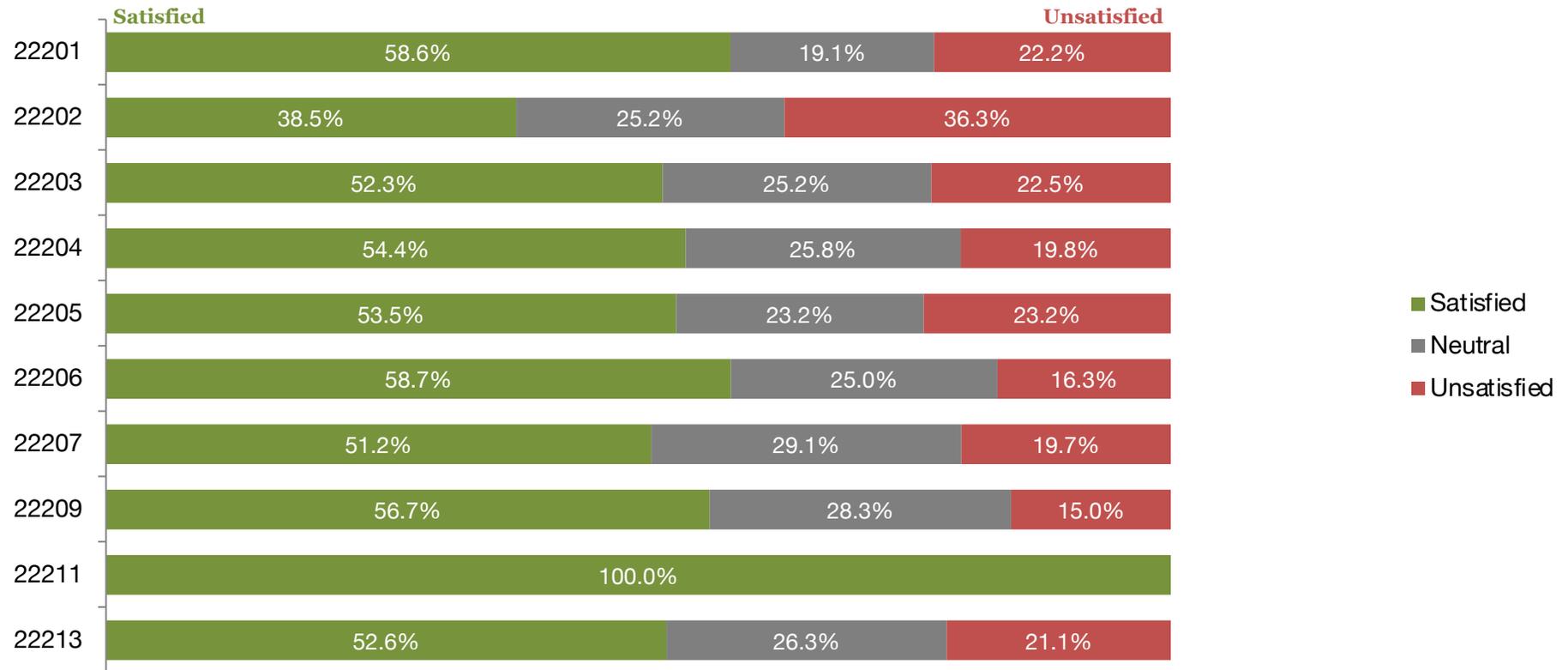
Results by gender, age group and ethnicity

Question 3_H: Please indicate how satisfied or unsatisfied you are with opportunities for public engagement with the County



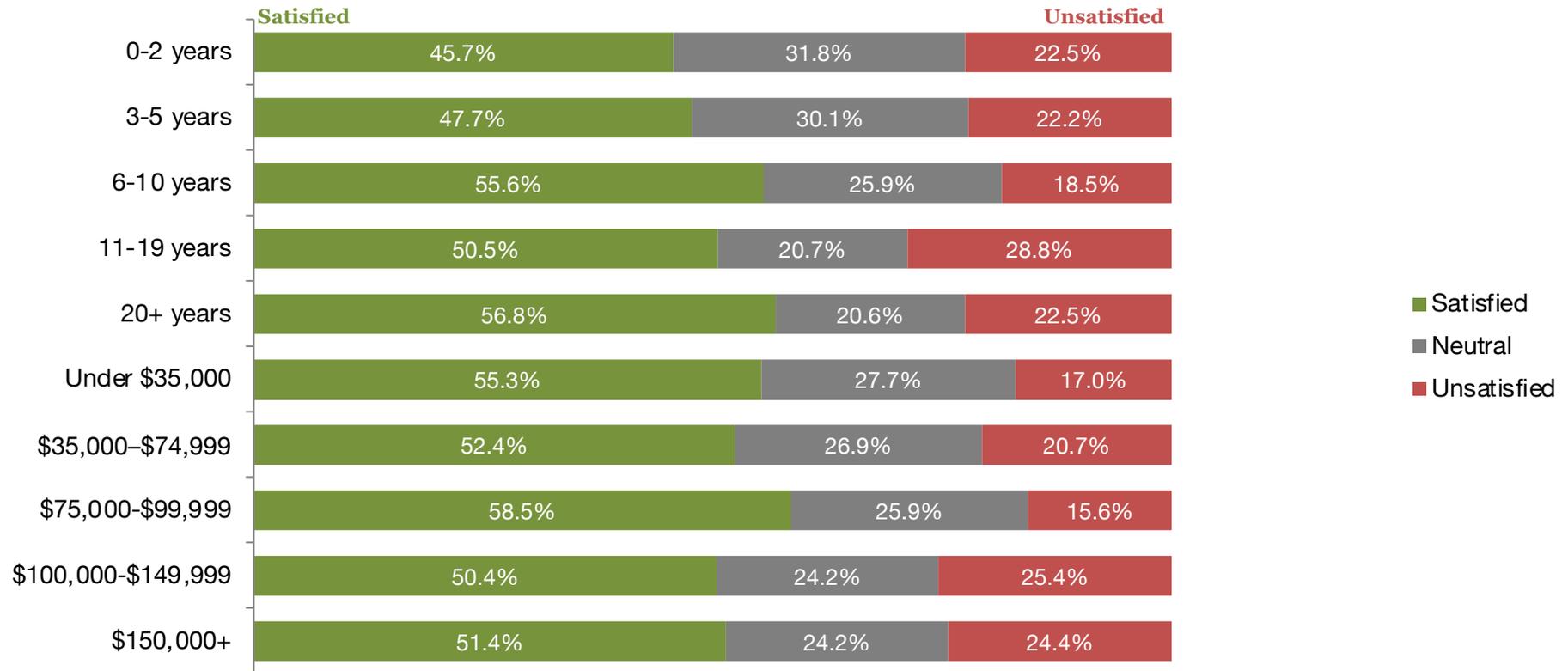
Results by zip code

Question 3_H: Please indicate how satisfied or unsatisfied you are with opportunities for public engagement with the County



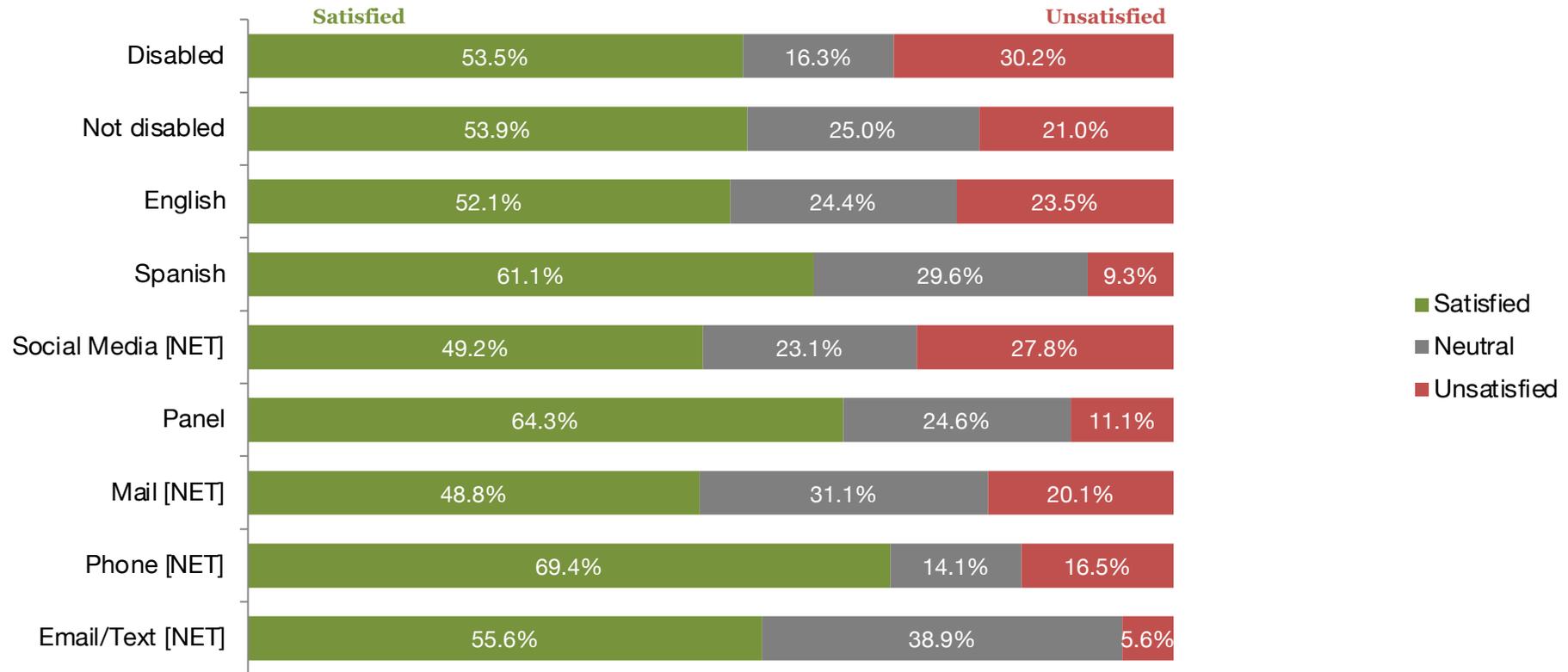
Results by years of residency and household income

Question 3_H: Please indicate how satisfied or unsatisfied you are with opportunities for public engagement with the County



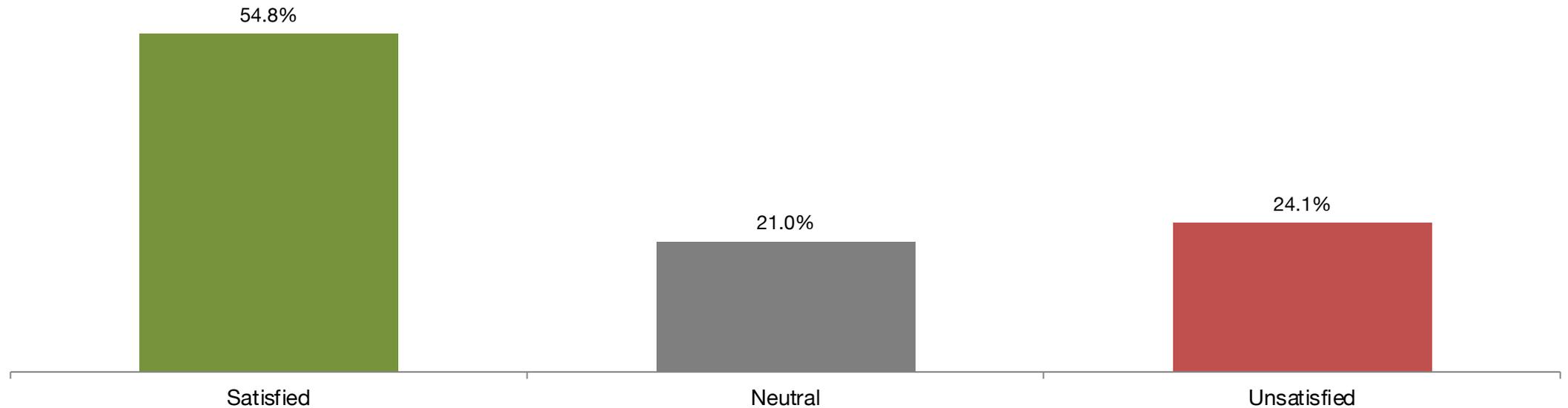
Results by disability status, survey language and survey mode

Question 3_H: Please indicate how satisfied or unsatisfied you are with opportunities for public engagement with the County



55% are satisfied with the effectiveness of County communication with the public

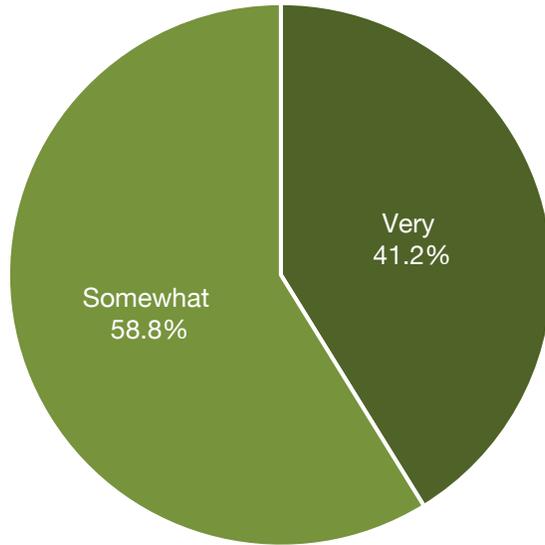
Question 3_I: Please indicate how satisfied or unsatisfied you are with effectiveness of County communication with the public



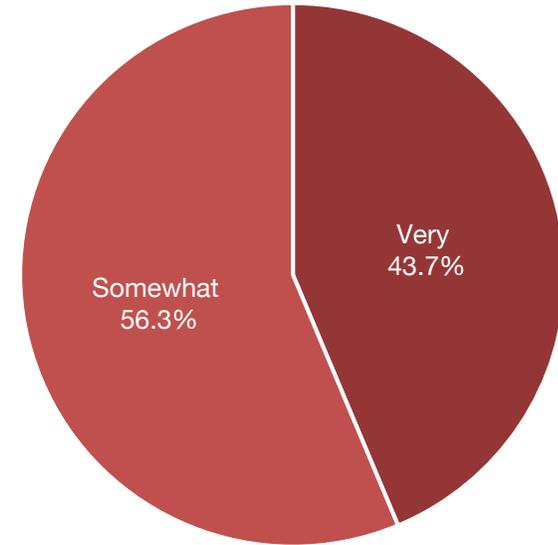
Among those who said satisfied, 41% are very satisfied

Question 3_I: Please indicate how satisfied or unsatisfied you are with effectiveness of County communication with the public

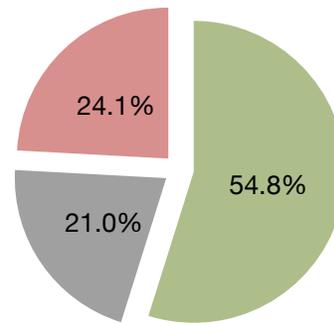
Among those who said satisfied



Among those who said unsatisfied

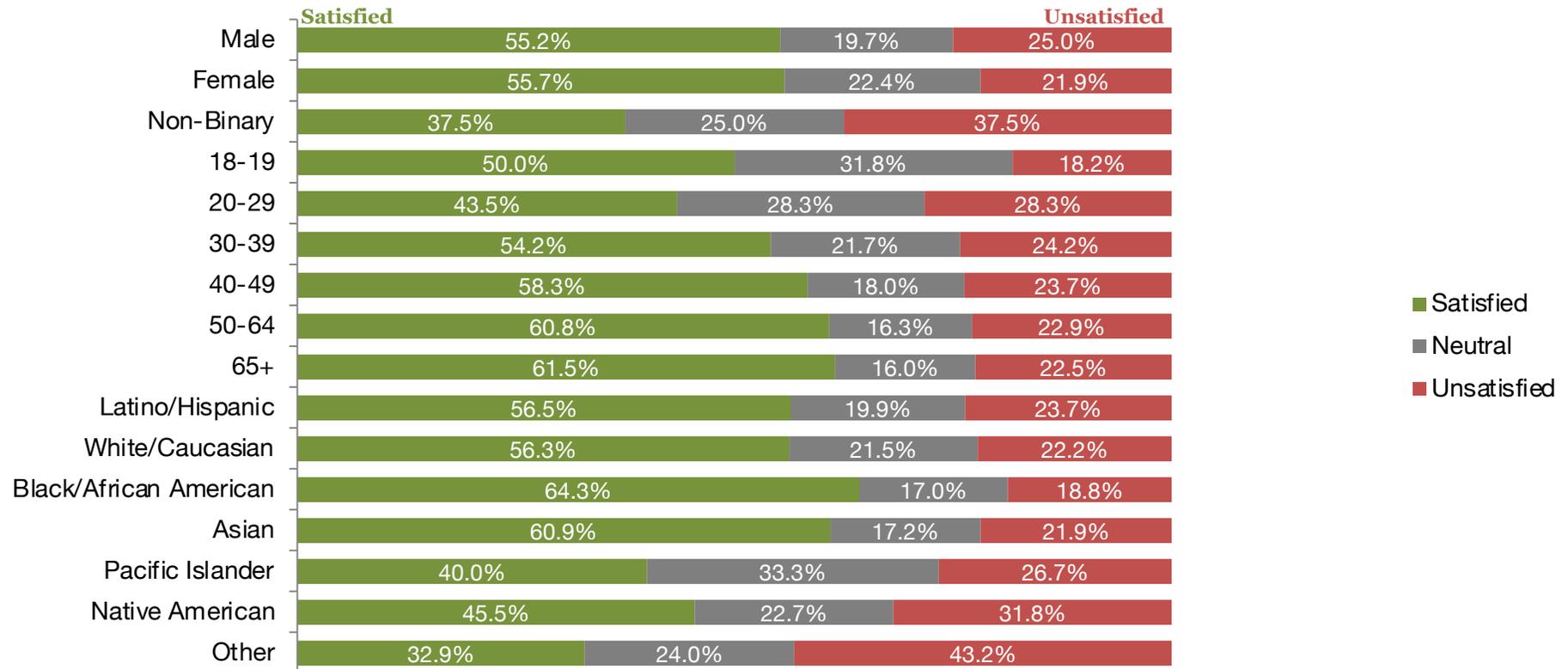


Total



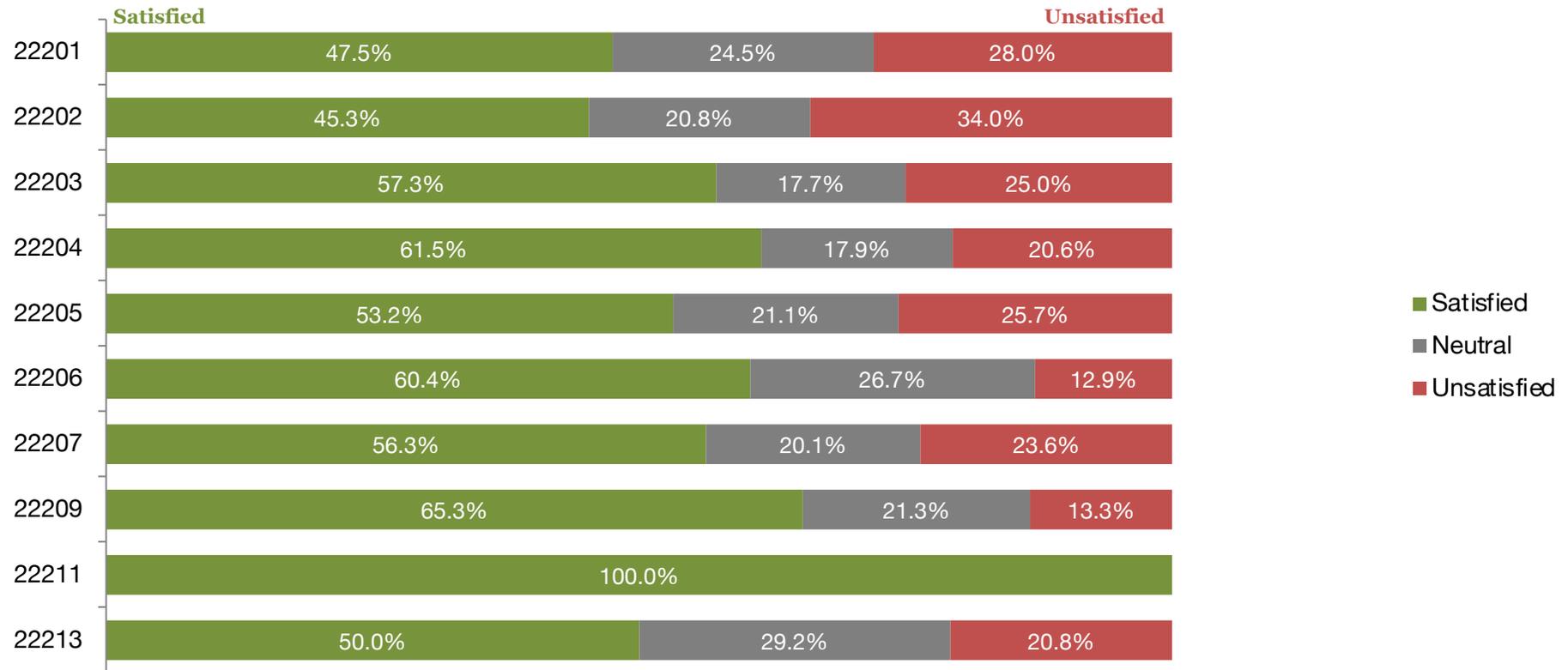
Results by gender, age group and ethnicity

Question 3_I: Please indicate how satisfied or unsatisfied you are with effectiveness of County communication with the public



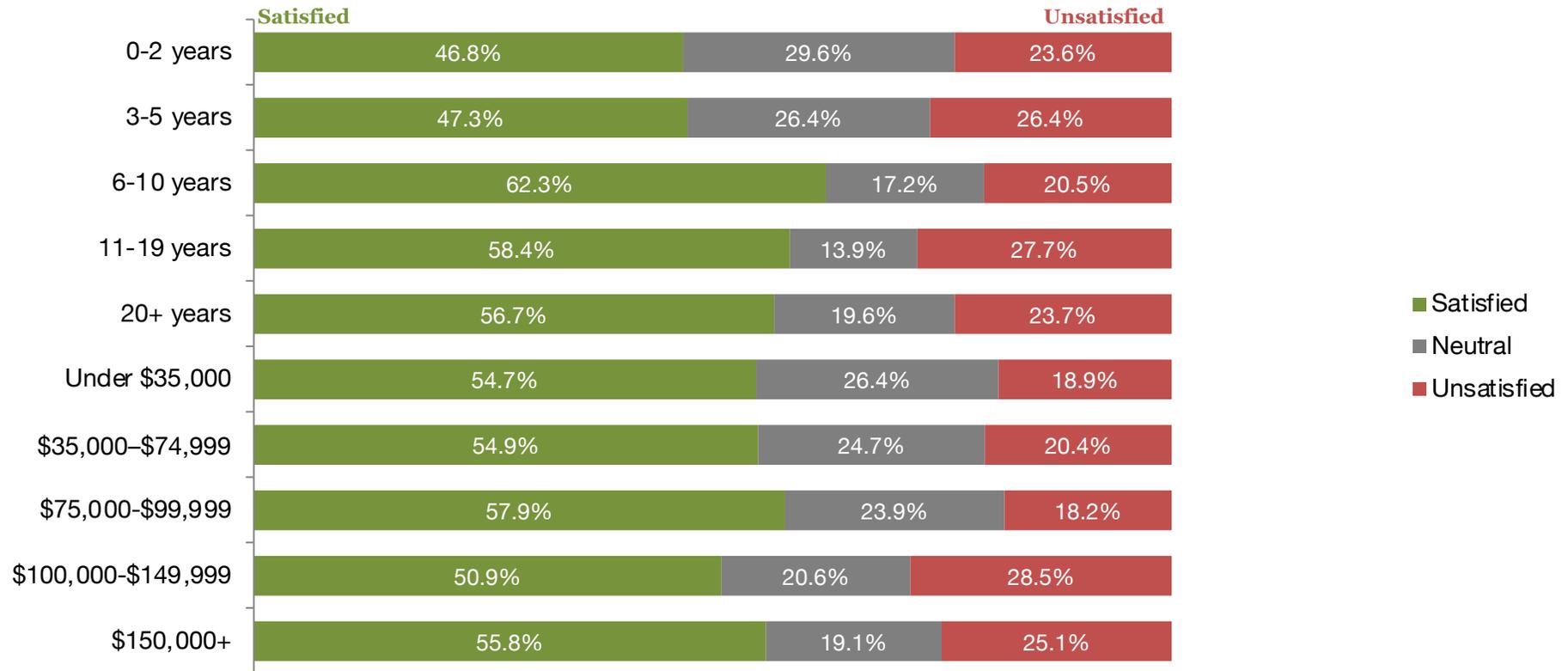
Results by zip code

Question 3_I: Please indicate how satisfied or unsatisfied you are with effectiveness of County communication with the public



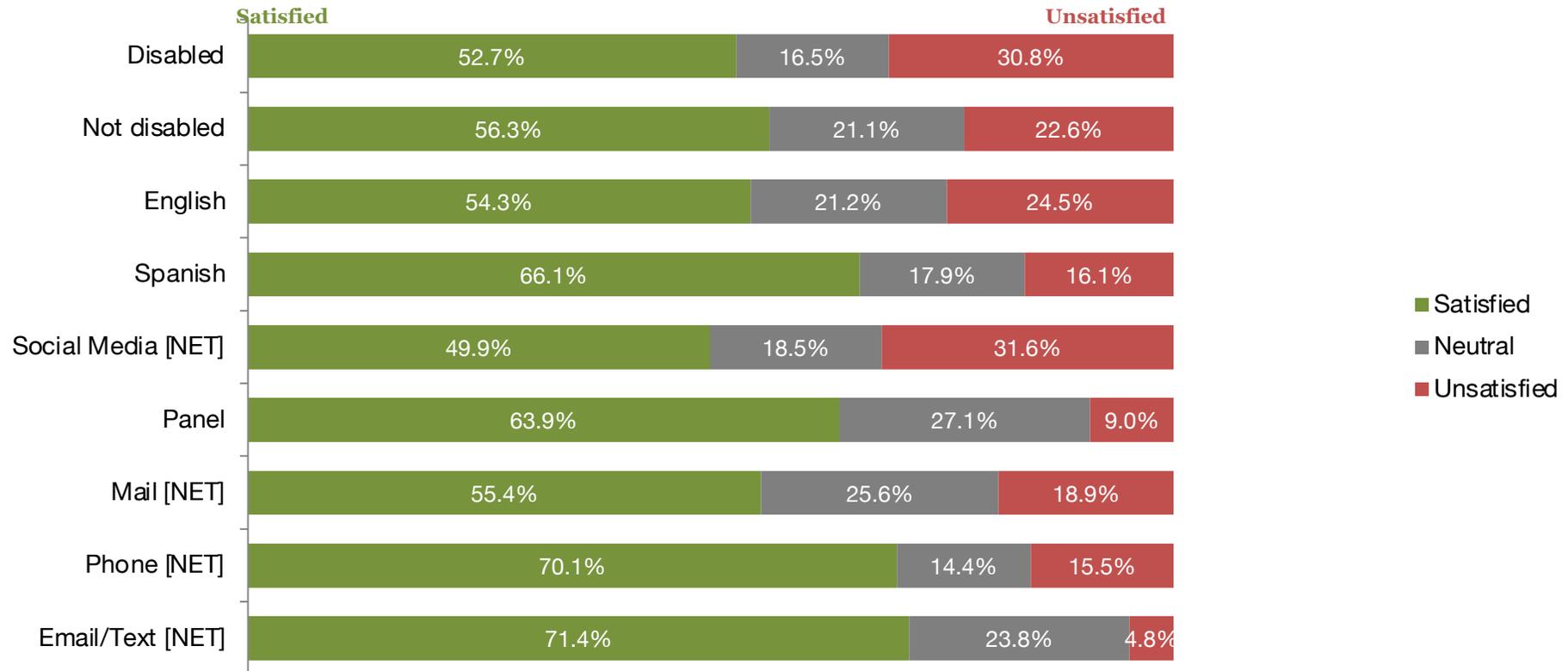
Results by years of residency and household income

Question 3_I: Please indicate how satisfied or unsatisfied you are with effectiveness of County communication with the public



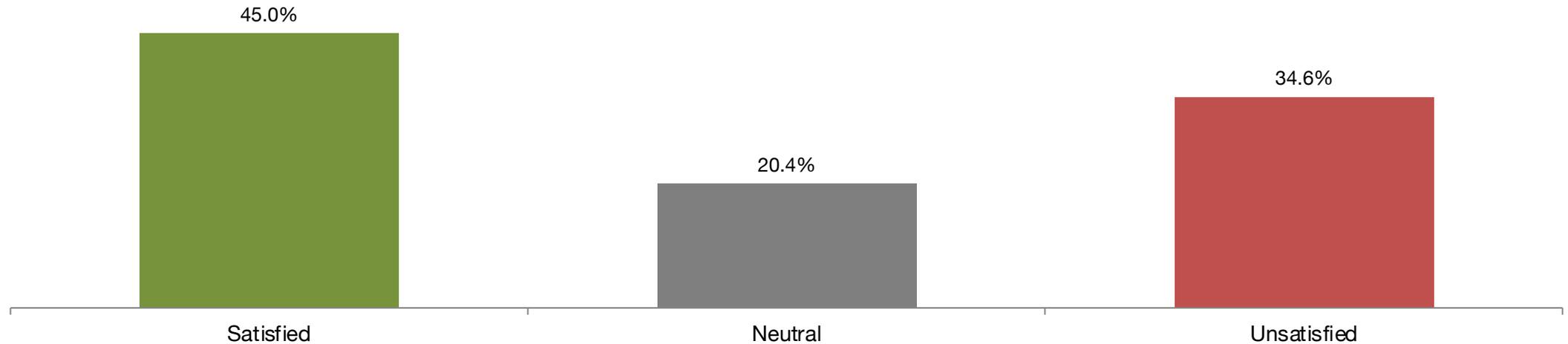
Results by disability status, survey language and survey mode

Question 3_I: Please indicate how satisfied or unsatisfied you are with effectiveness of County communication with the public



45% are satisfied with the efforts to manage and plan for growth/development

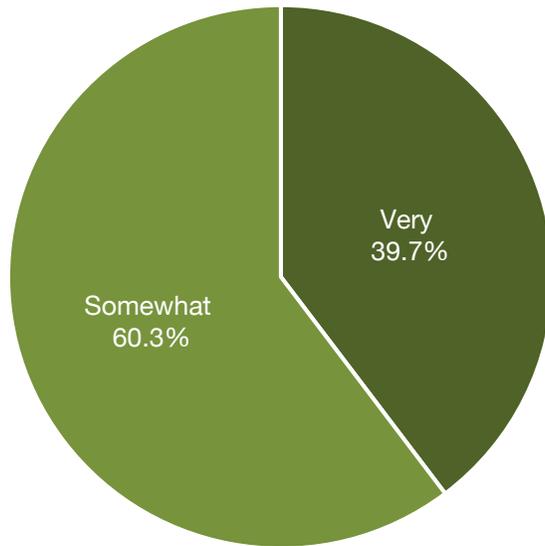
Question 3_J: Please indicate how satisfied or unsatisfied you are with efforts to manage and plan for growth/development



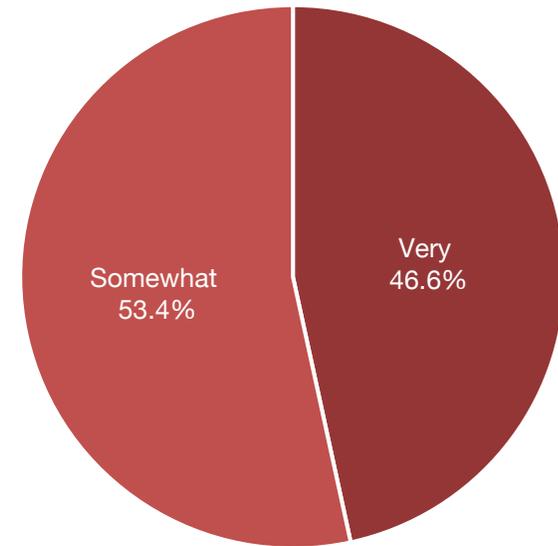
Among those who said satisfied, 40% are very satisfied

Question 3_J: Please indicate how satisfied or unsatisfied you are with efforts to manage and plan for growth/development

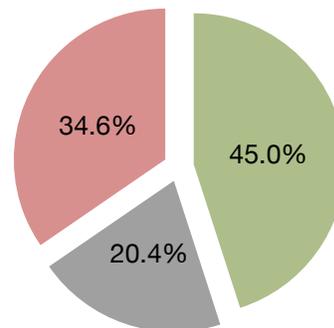
Among those who said satisfied



Among those who said unsatisfied

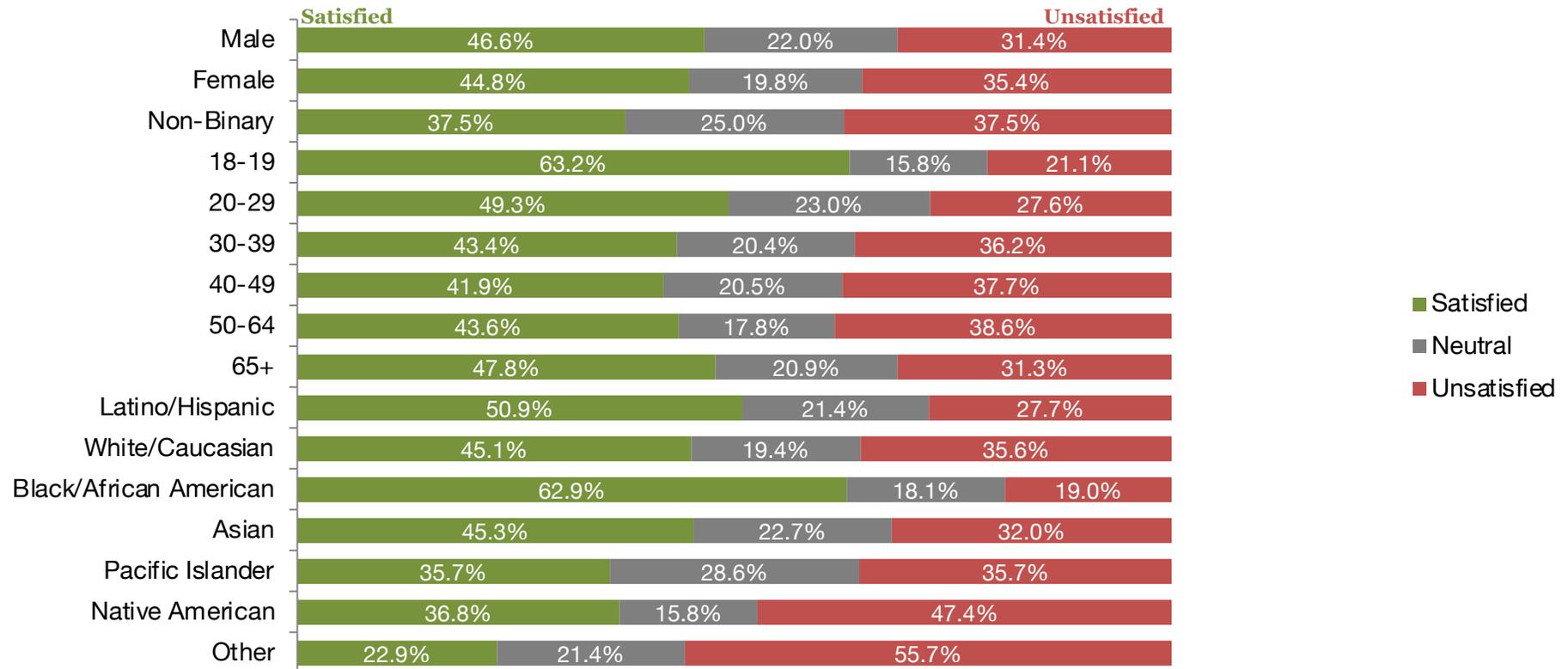


Total



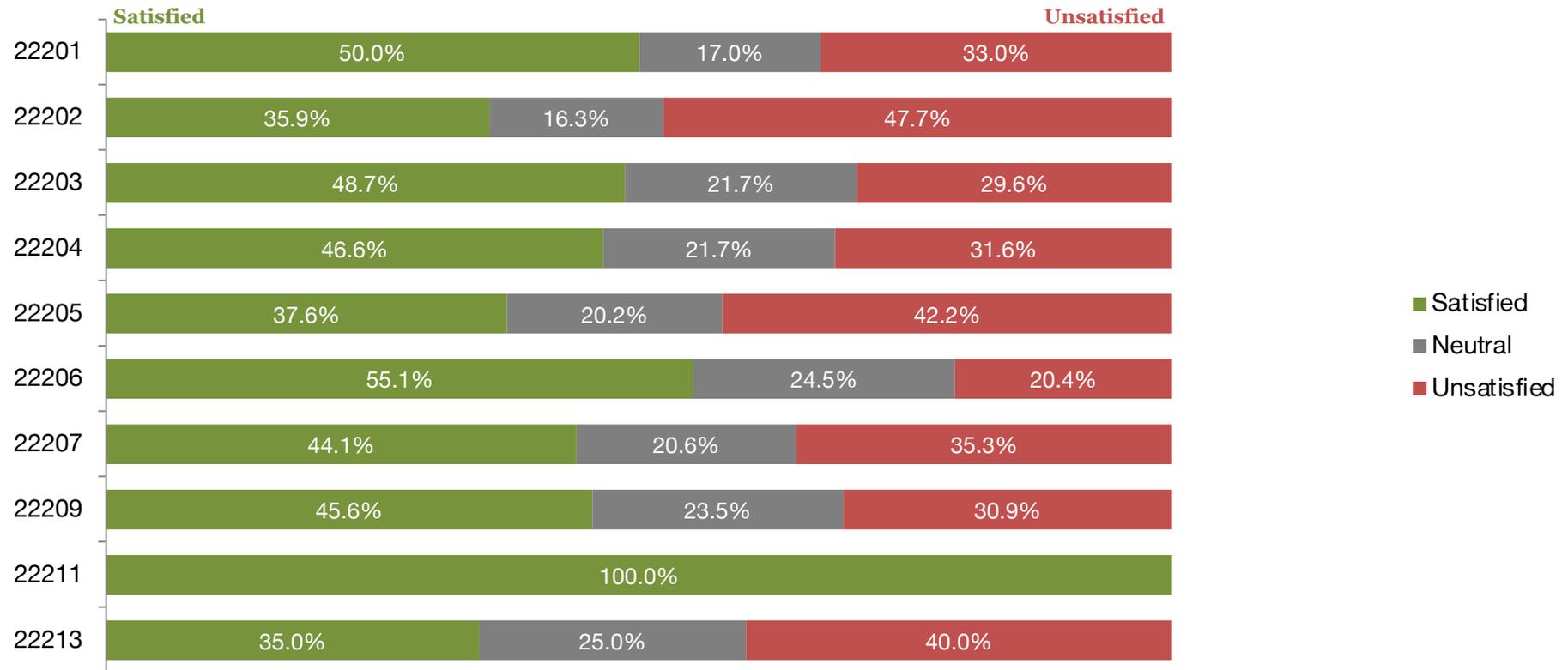
Results by gender, age group and ethnicity

Question 3_J: Please indicate how satisfied or unsatisfied you are with efforts to manage and plan for growth/development



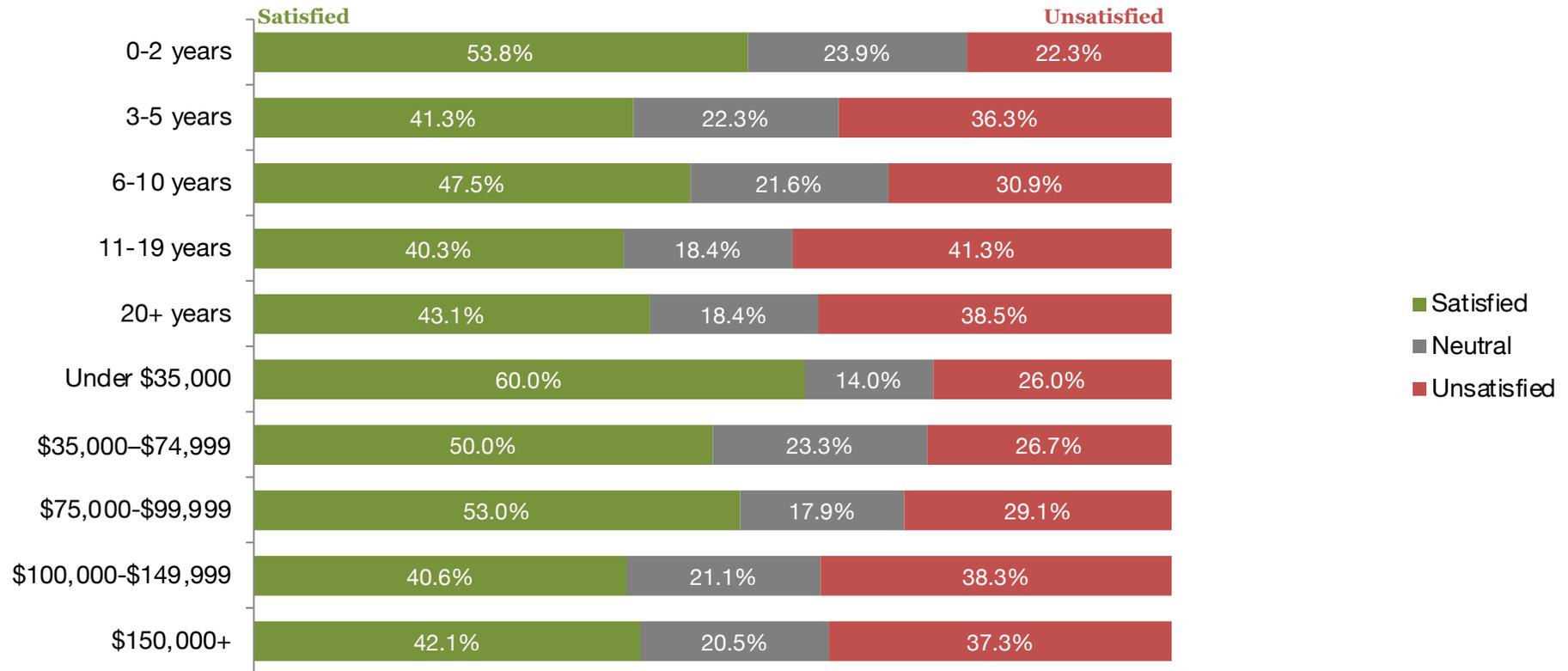
Results by zip code

Question 3_J: Please indicate how satisfied or unsatisfied you are with efforts to manage and plan for growth/development



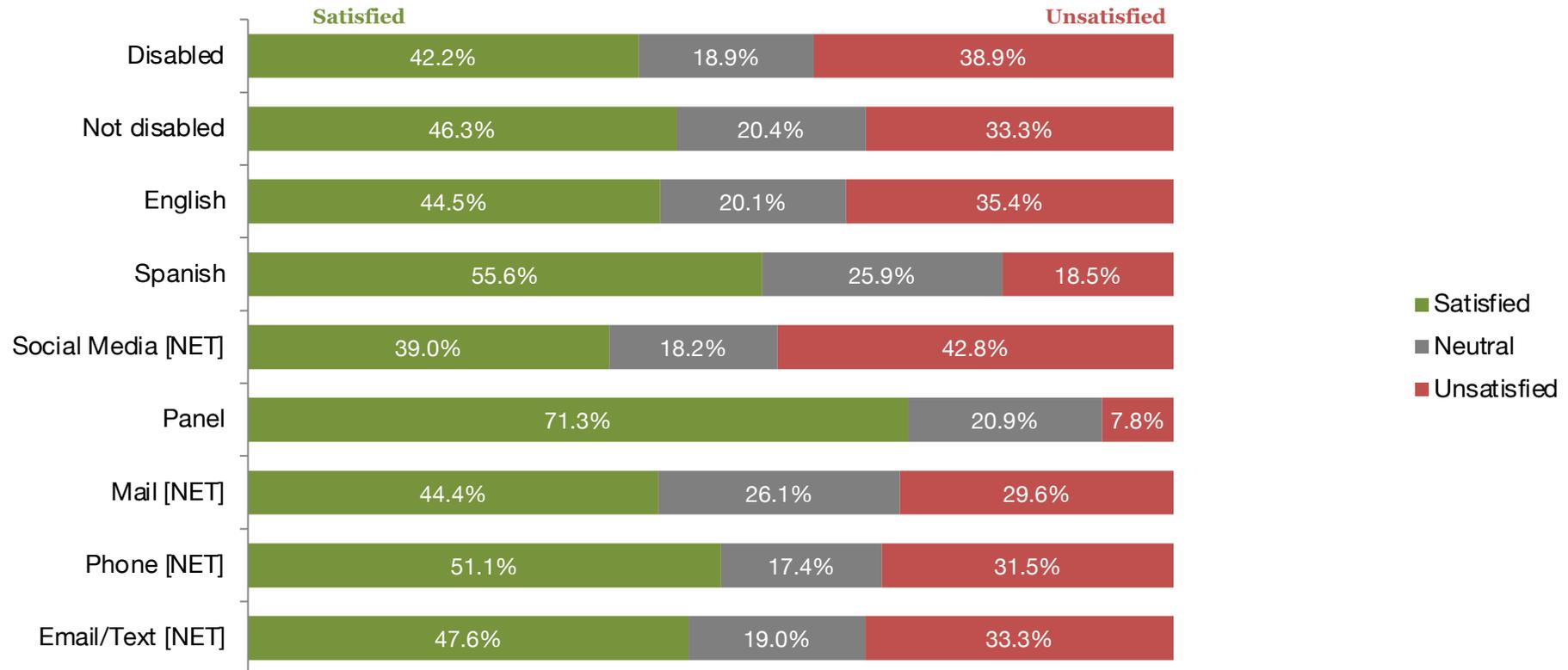
Results by years of residency and household income

Question 3_J: Please indicate how satisfied or unsatisfied you are with efforts to manage and plan for growth/development



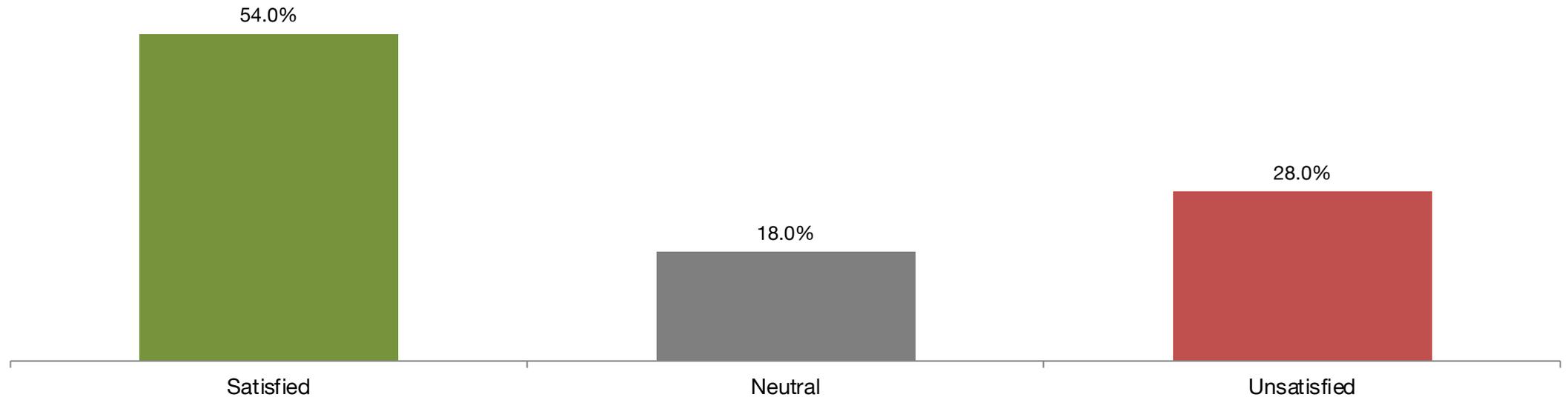
Results by disability status, survey language and survey mode

Question 3_J: Please indicate how satisfied or unsatisfied you are with efforts to manage and plan for growth/development



54% are satisfied with the efforts to maintain the quality of Arlington's neighborhoods

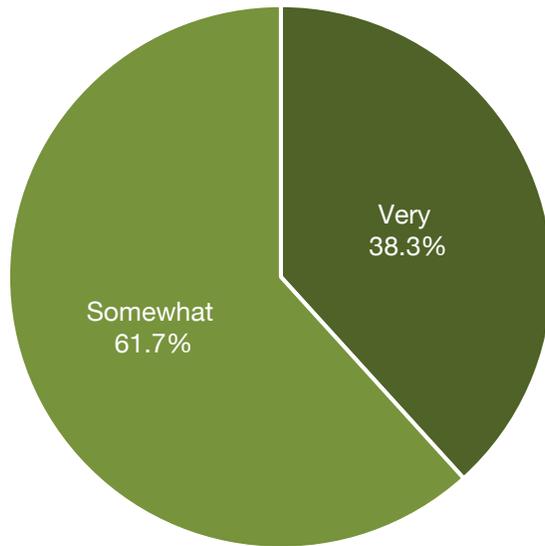
Question 3_K: Please indicate how satisfied or unsatisfied you are with efforts to maintain the quality of Arlington's neighborhoods



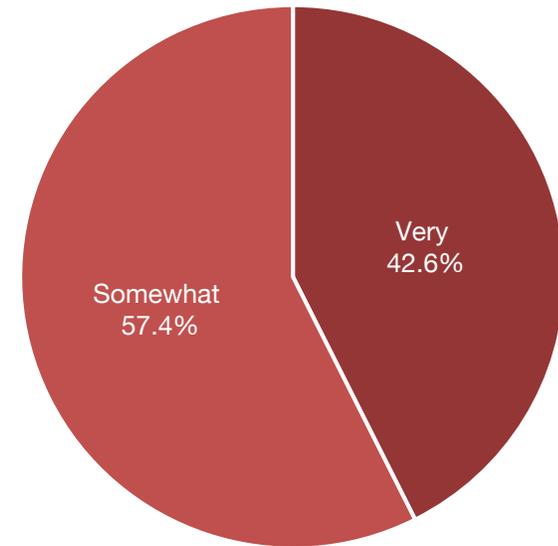
Among those who said satisfied, 38% are very satisfied

Question 3_K: Please indicate how satisfied or unsatisfied you are with efforts to maintain the quality of Arlington's neighborhoods

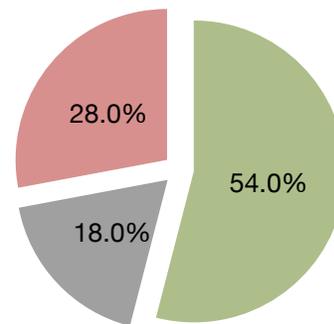
Among those who said satisfied



Among those who said unsatisfied

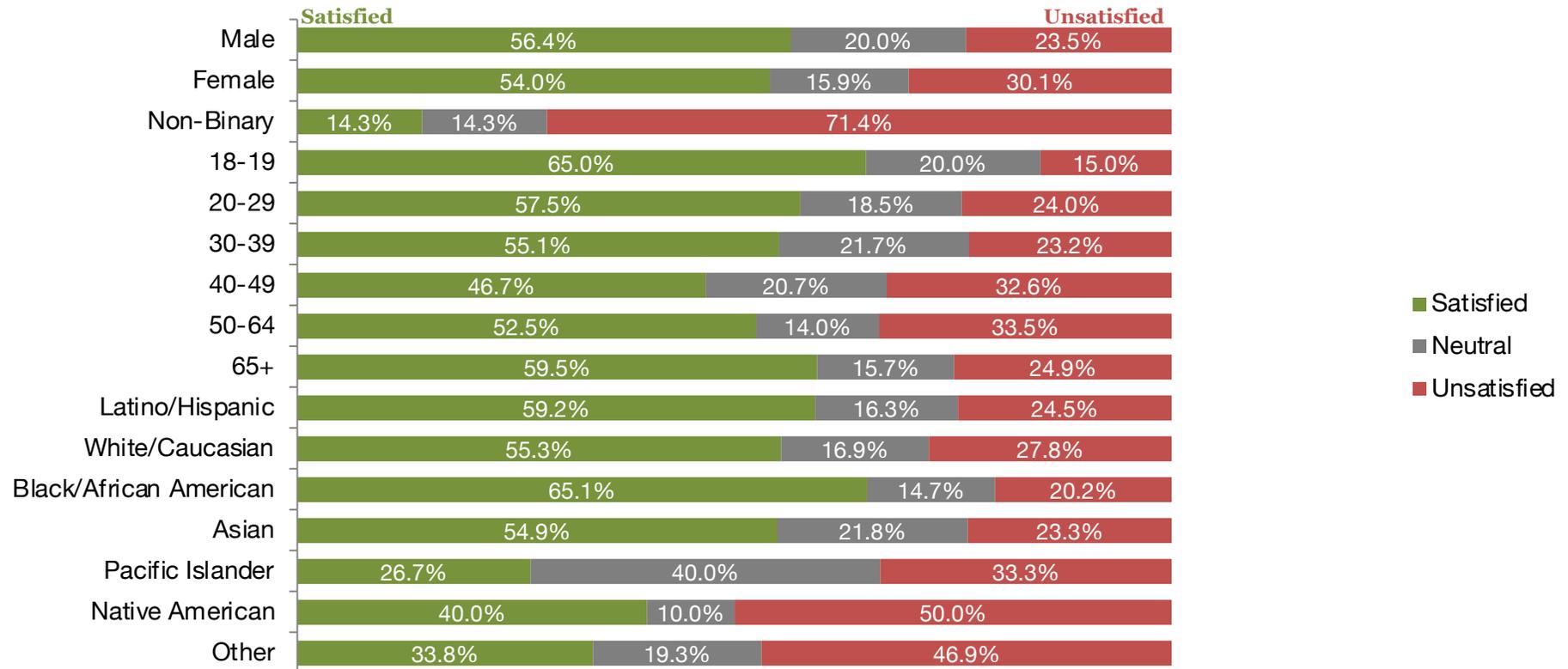


Total



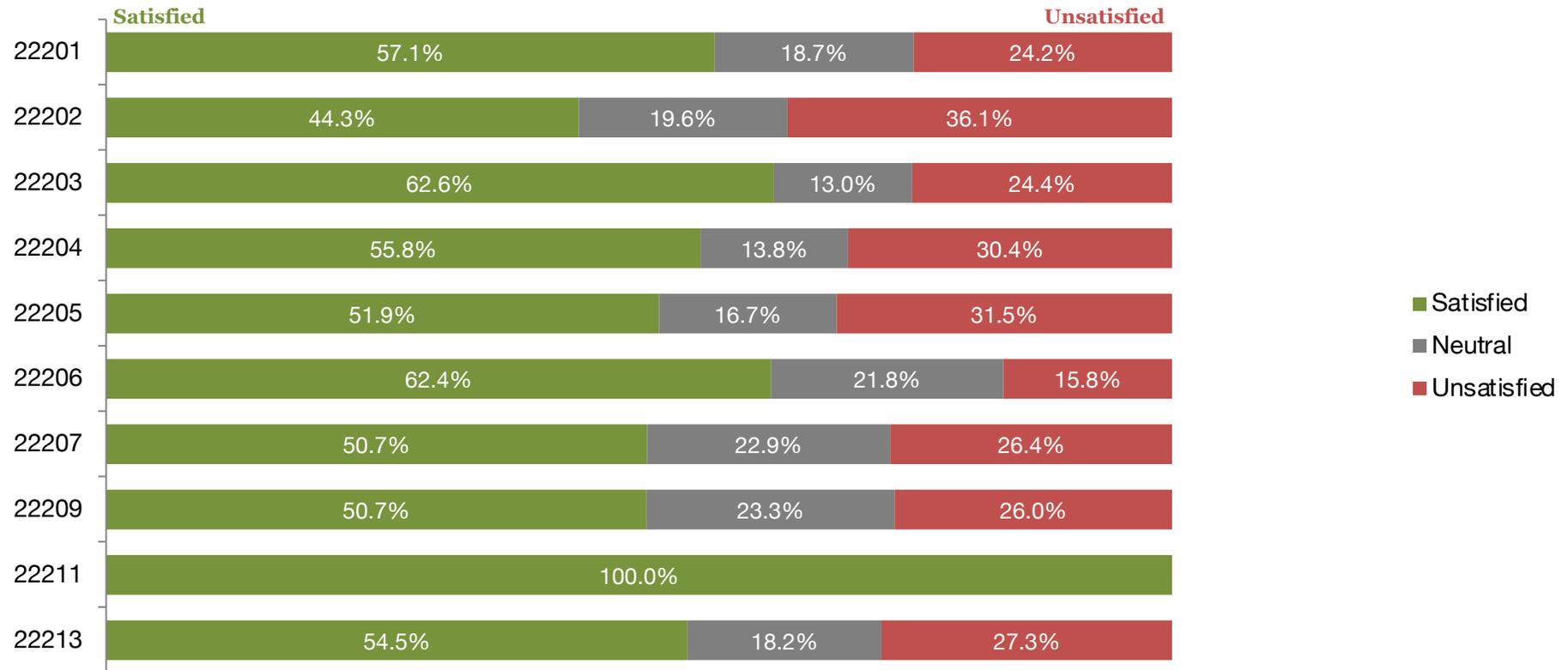
Results by gender, age group and ethnicity

Question 3_K: Please indicate how satisfied or unsatisfied you are with efforts to maintain the quality of Arlington's neighborhoods



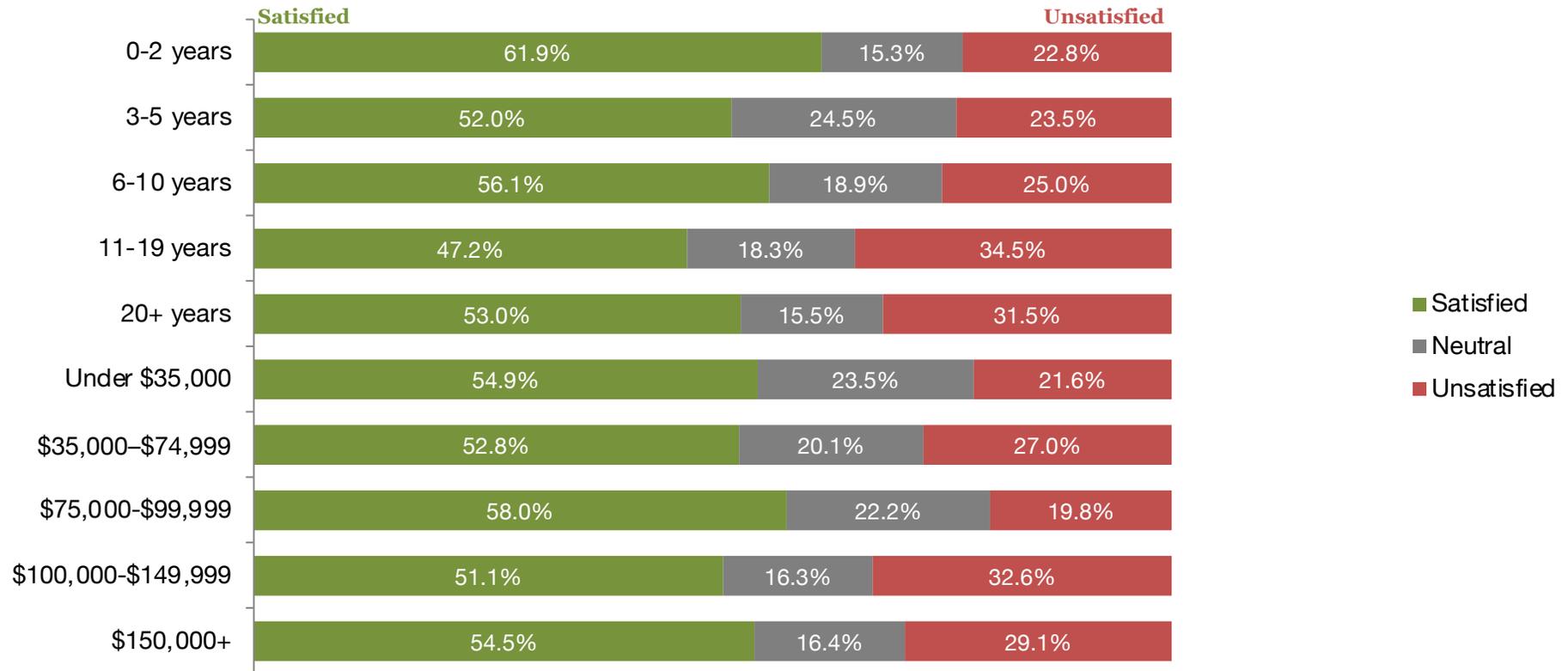
Results by zip code

Question 3_K: Please indicate how satisfied or unsatisfied you are with efforts to maintain the quality of Arlington's neighborhoods



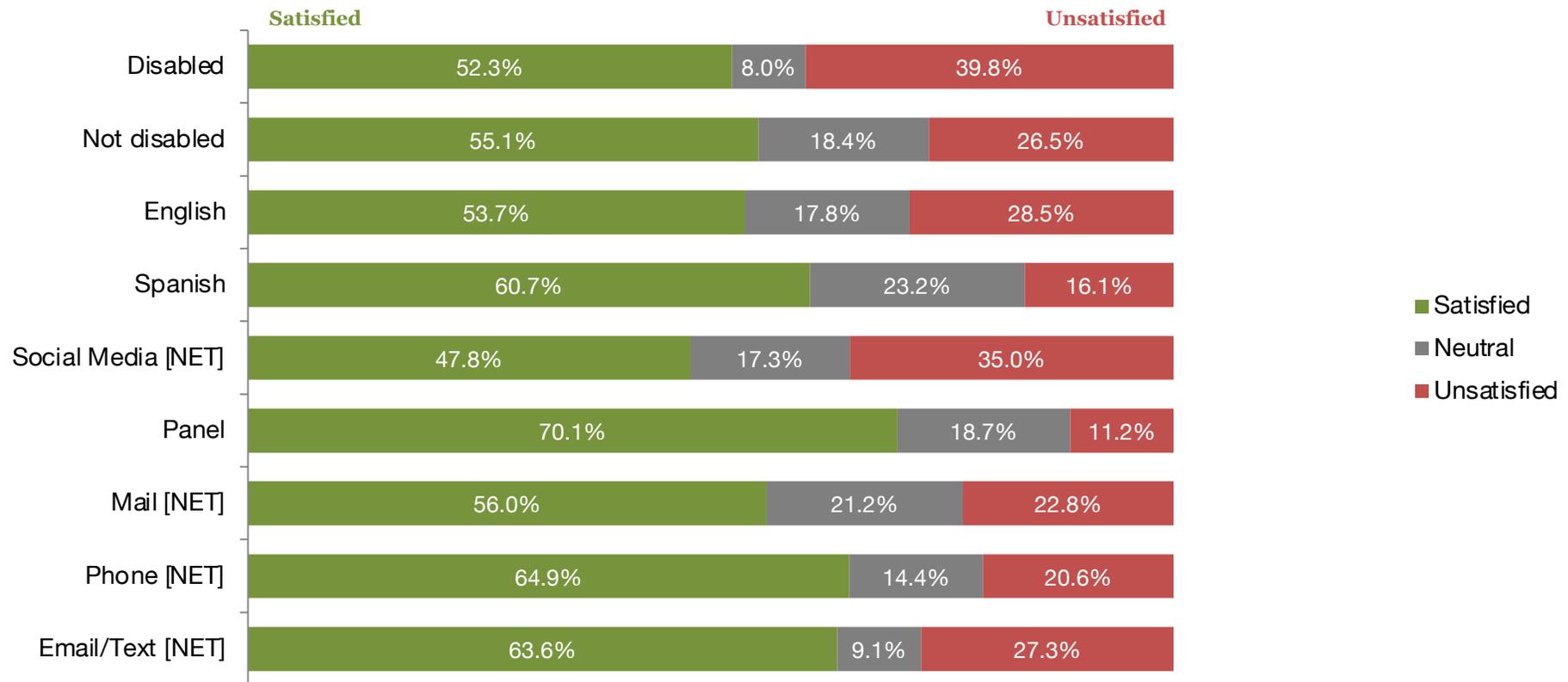
Results by years of residency and household income

Question 3_K: Please indicate how satisfied or unsatisfied you are with efforts to maintain the quality of Arlington's neighborhoods



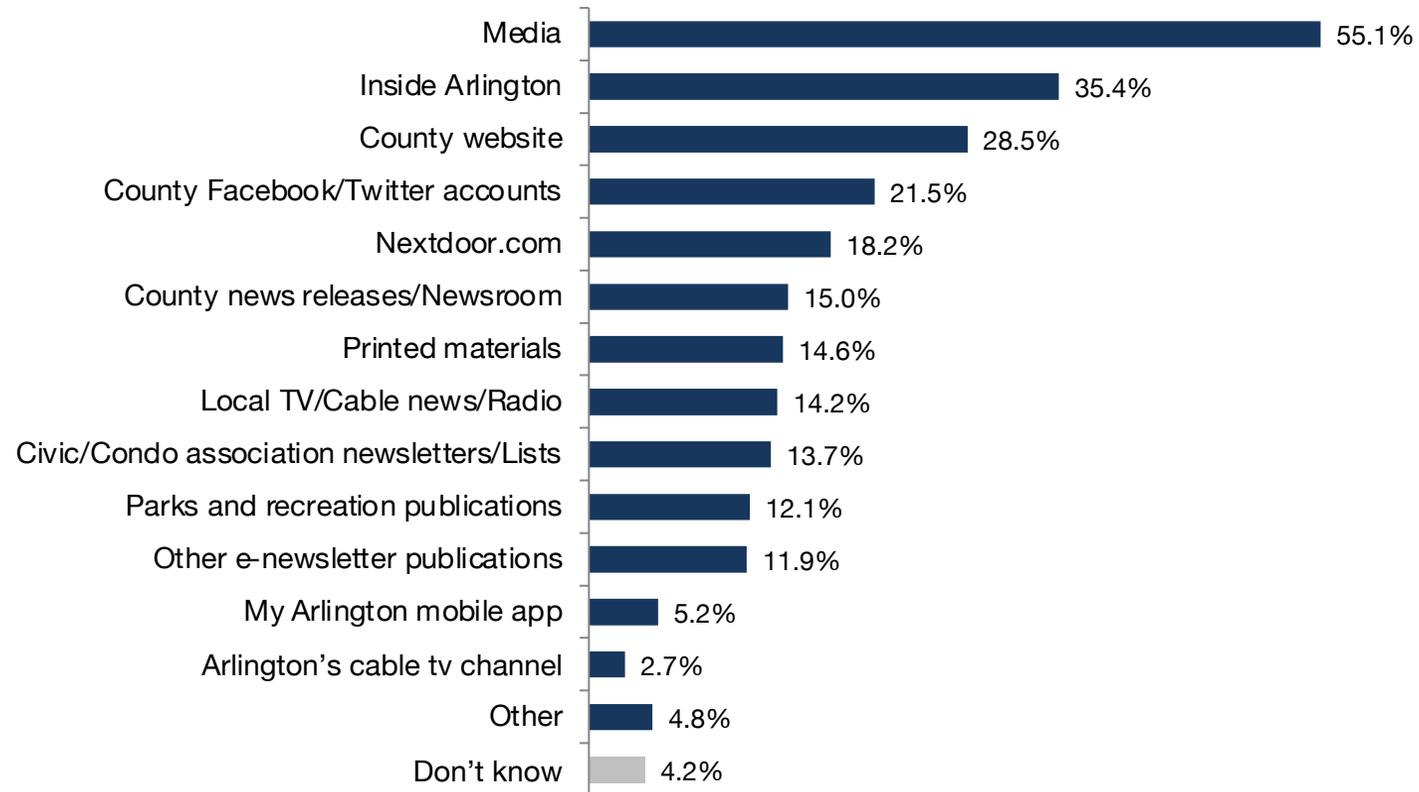
Results by disability status, survey language and survey mode

Question 3_K: Please indicate how satisfied or unsatisfied you are with efforts to maintain the quality of Arlington's neighborhoods



55% say Media is their primary source of information about County issues and events

Question 3A: Which are currently your PRIMARY SOURCES of information about County issues, services, and events? Pick three.



Customer Service

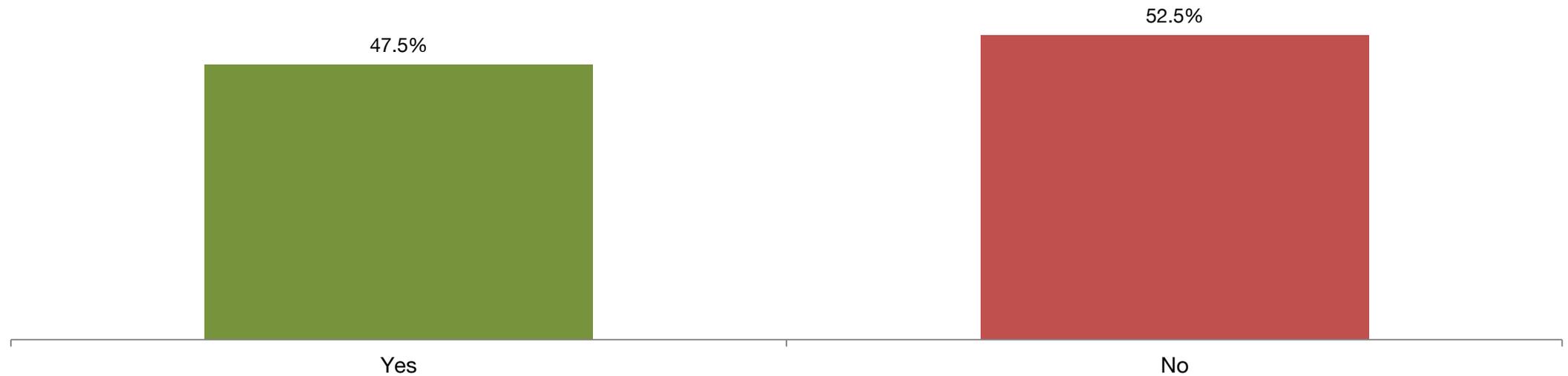
Key Findings

53% of residents have not contacted the County with a question, service request, or complaint within the past year

Among those who did contact the County – most did so by either phone or email

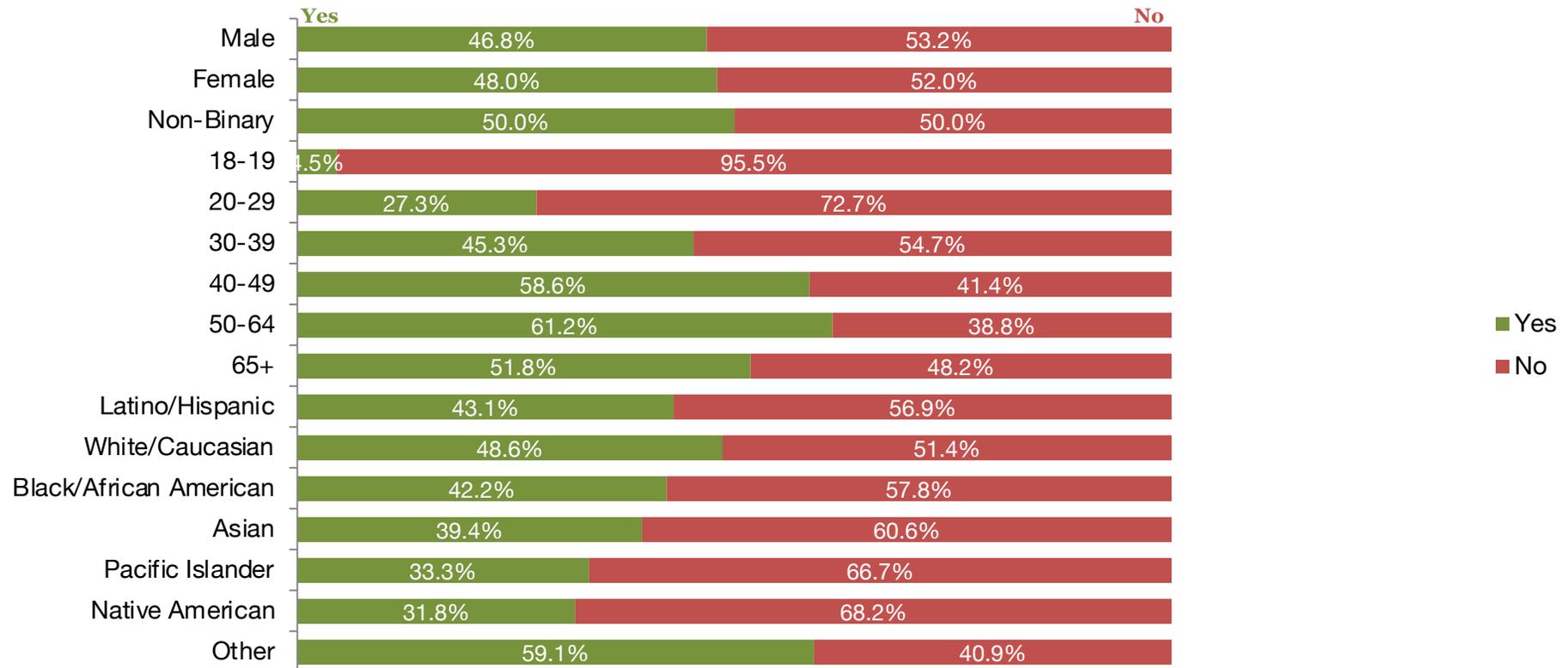
53% have not contacted the County with a question, service request, or complaint during the past year

Question 3B: Have you contacted the County with a question, service request, or complain during the past year?



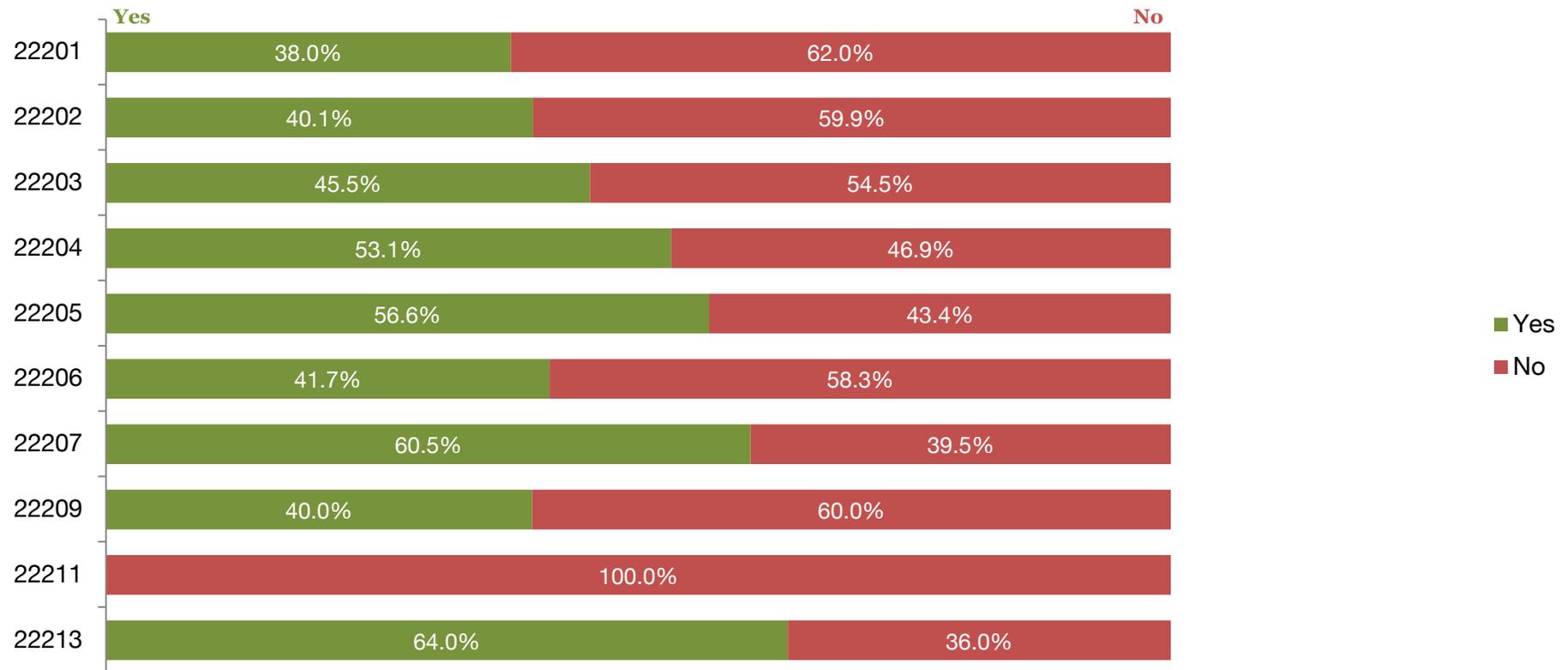
Results by gender, age group and ethnicity

Question 3B: Have you contacted the County with a question, service request, or complain during the past year?



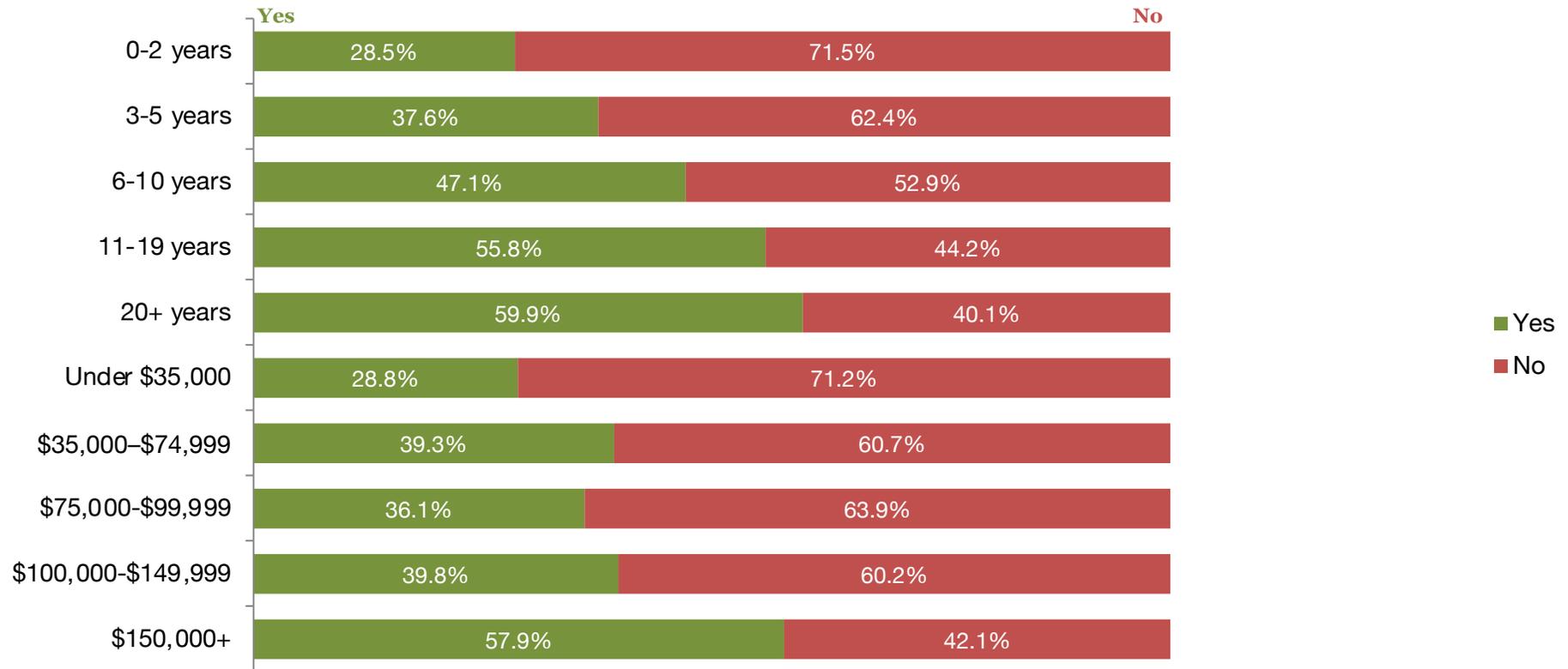
Results by zip code

Question 3B: Have you contacted the County with a question, service request, or complain during the past year?



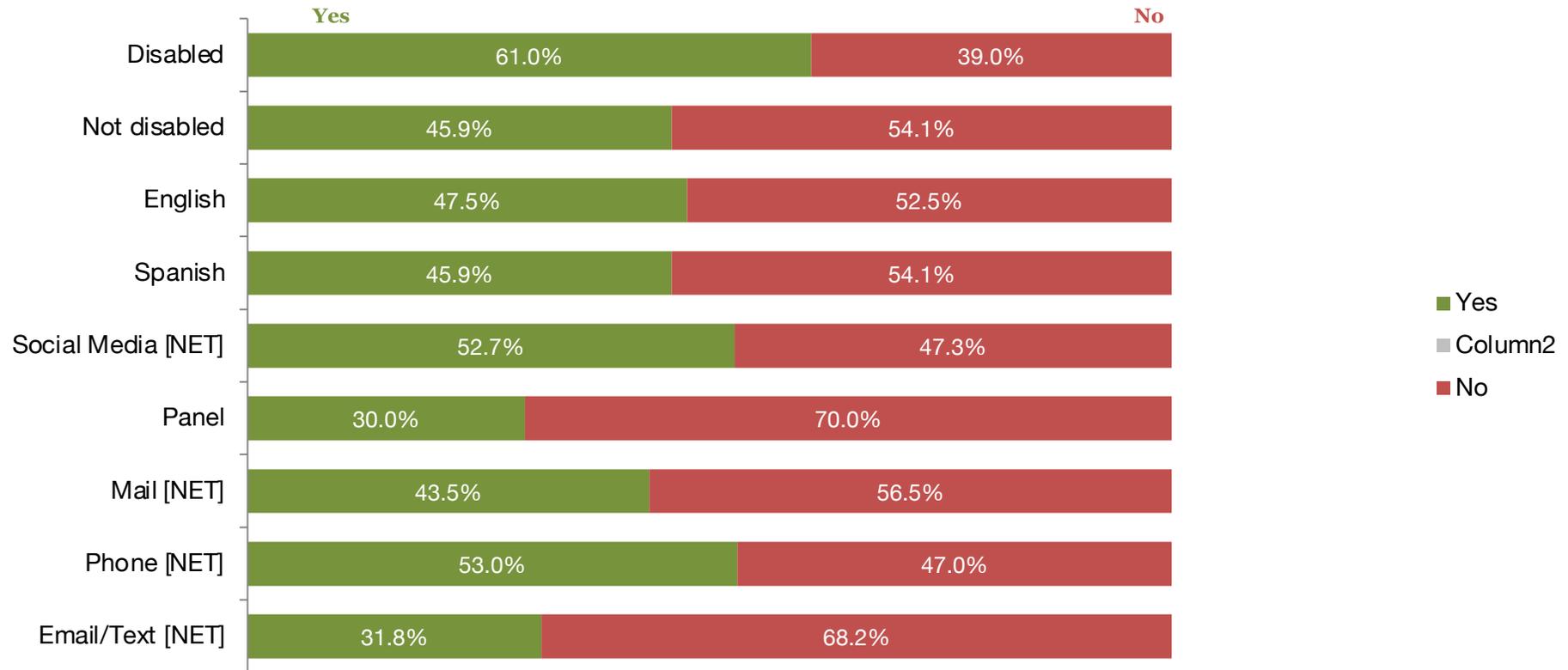
Results by years of residency and household income

Question 3B: Have you contacted the County with a question, service request, or complain during the past year?



Results by disability status, survey language and survey mode

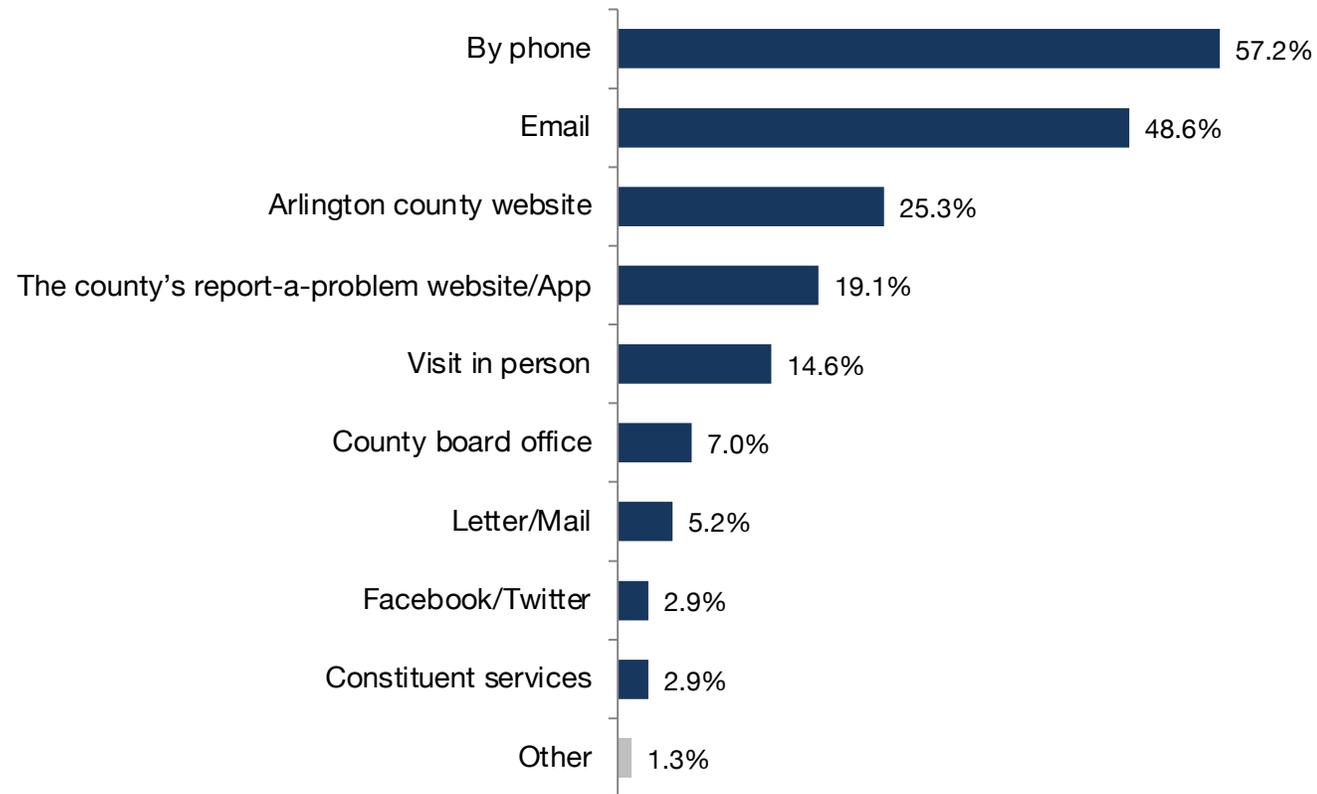
Question 3B: Have you contacted the County with a question, service request, or complain during the past year?



Phone is the top mode for contacting the county among those who have

Question 3C: How have you contacted the County during the past year?

[IF ANSWERED "YES" TO Q3B]



Trust of Local Government

Key Findings

Residents trust information provided by Arlington County and the County Manager and County employees the most

- 75% trust information that is provided by Arlington County – among those who trust information, 47% strongly trust the information
- 64% trust the County Manager and County employees – among those who trust them, 44% are very satisfied

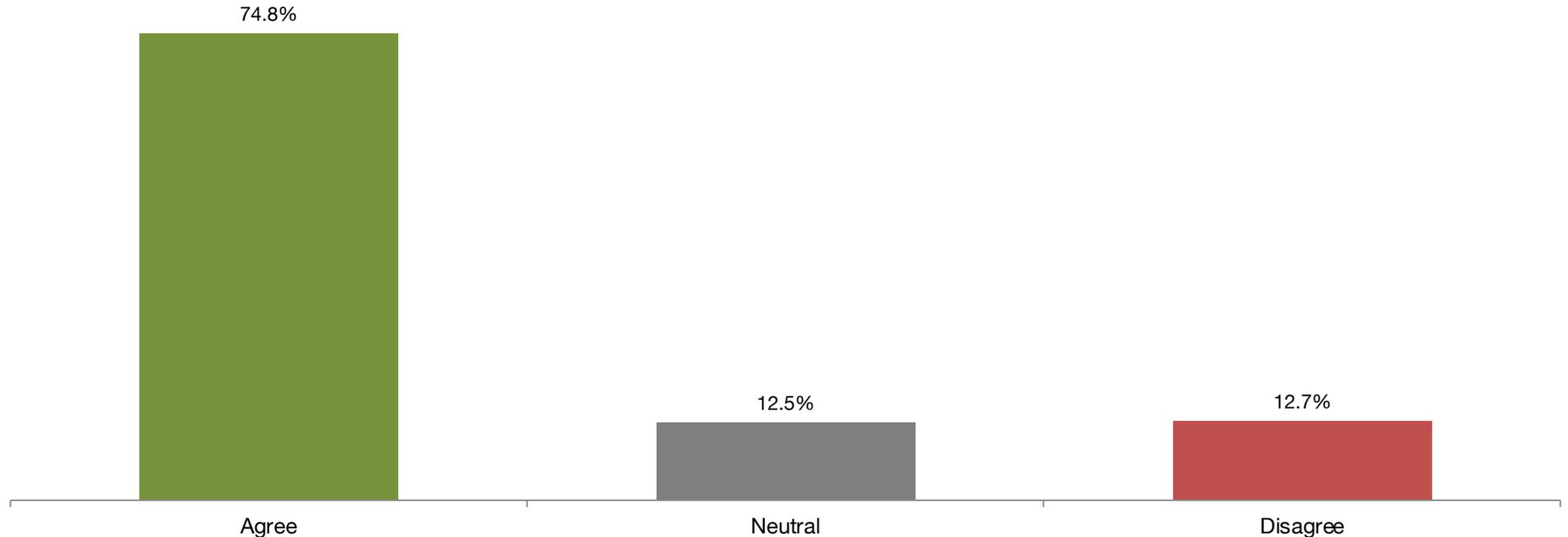
Areas of Opportunity

- Trust of Arlington County's elected officials

75% trust information that is provided by Arlington County

Question 4_A: Please indicate if you agree or disagree with each of the following.

I trust information that is provided by Arlington County.

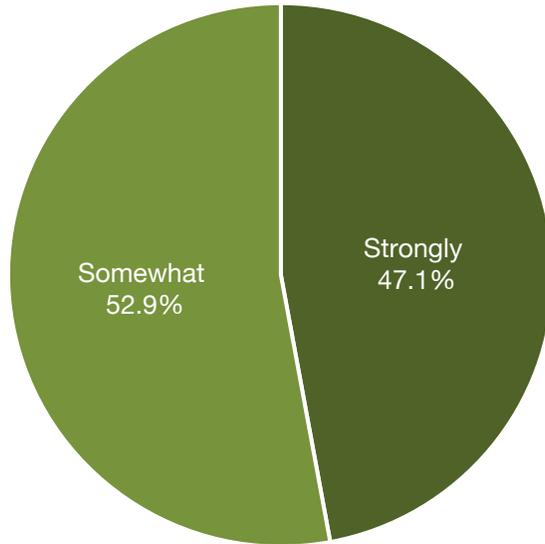


Among those who said agree, 47% strongly agree

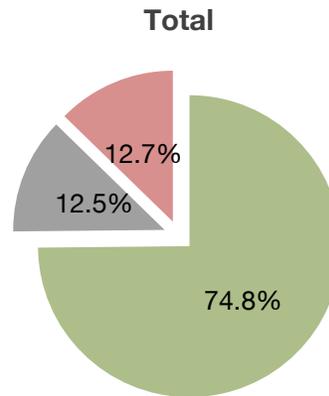
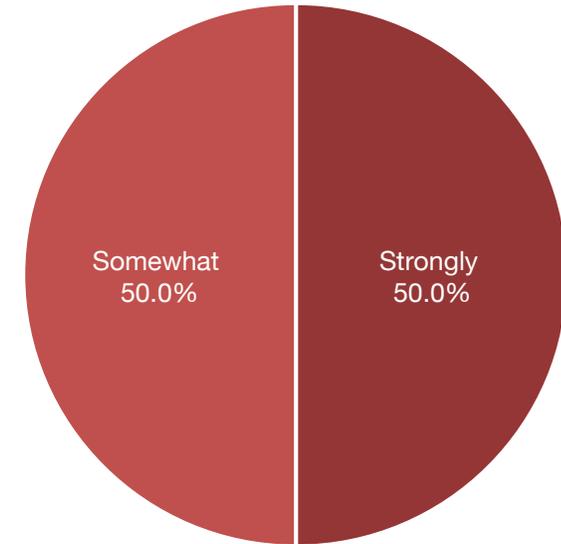
Question 4_A: Please indicate if you agree or disagree with each of the following.

I trust information that is provided by Arlington County.

Among those who said agree



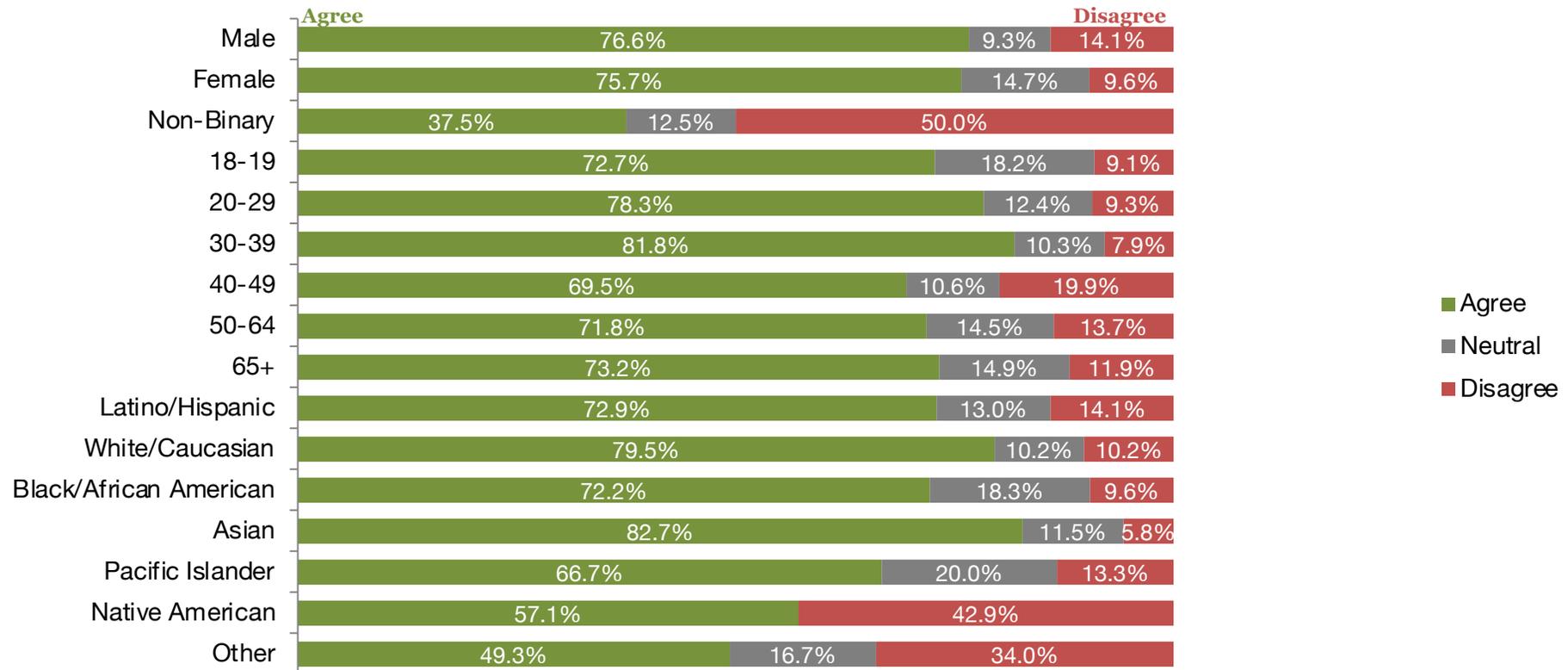
Among those who said disagree



Results by gender, age group and ethnicity

Question 4_A: Please indicate if you agree or disagree with each of the following.

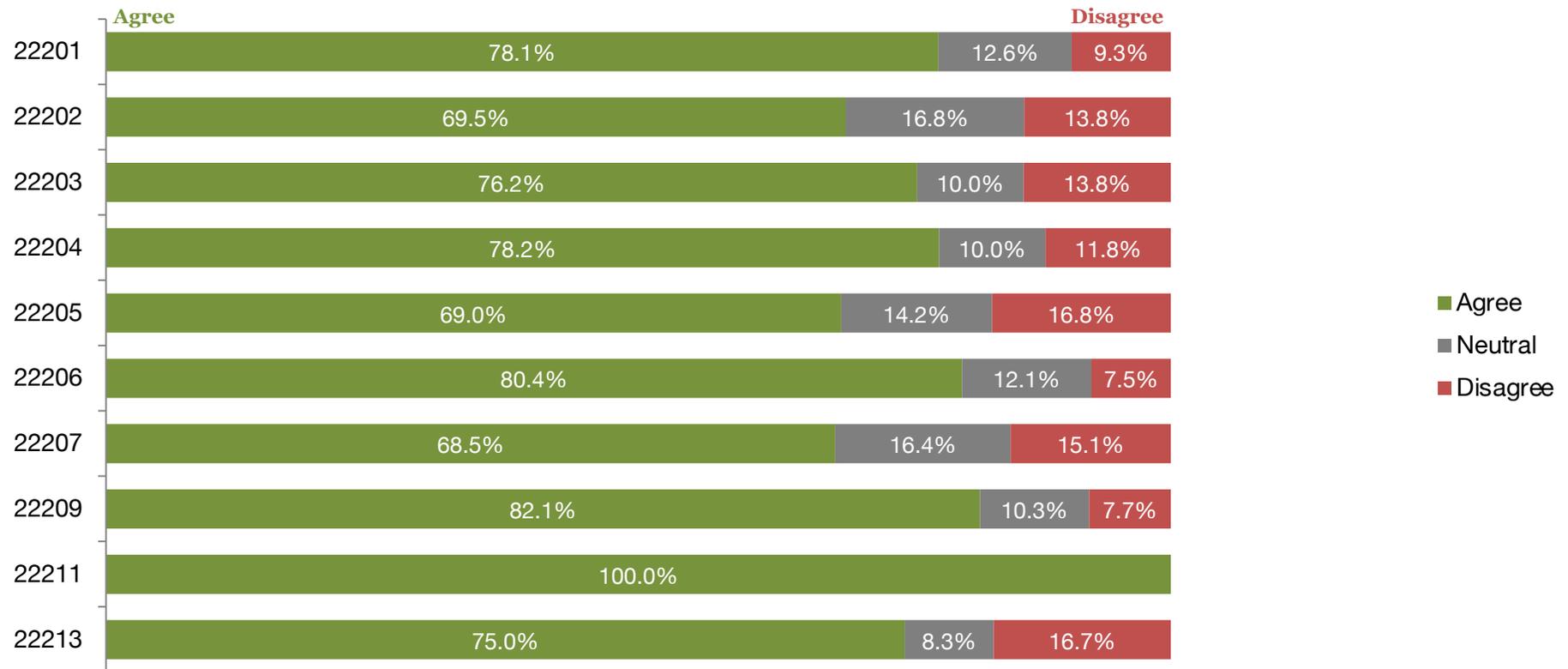
I trust information that is provided by Arlington County.



Results by zip code

Question 4_A: Please indicate if you agree or disagree with each of the following.

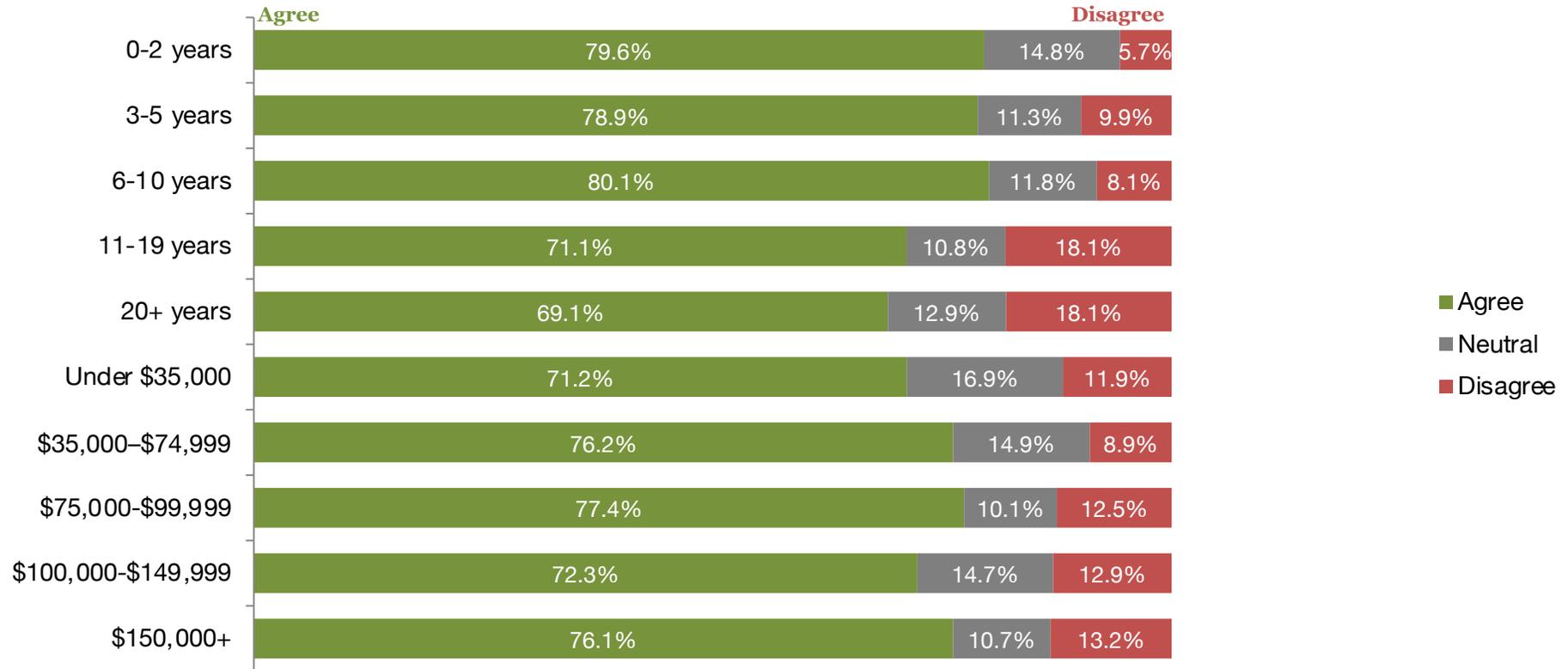
I trust information that is provided by Arlington County.



Results by years of residency and household income

Question 4_A: Please indicate if you agree or disagree with each of the following.

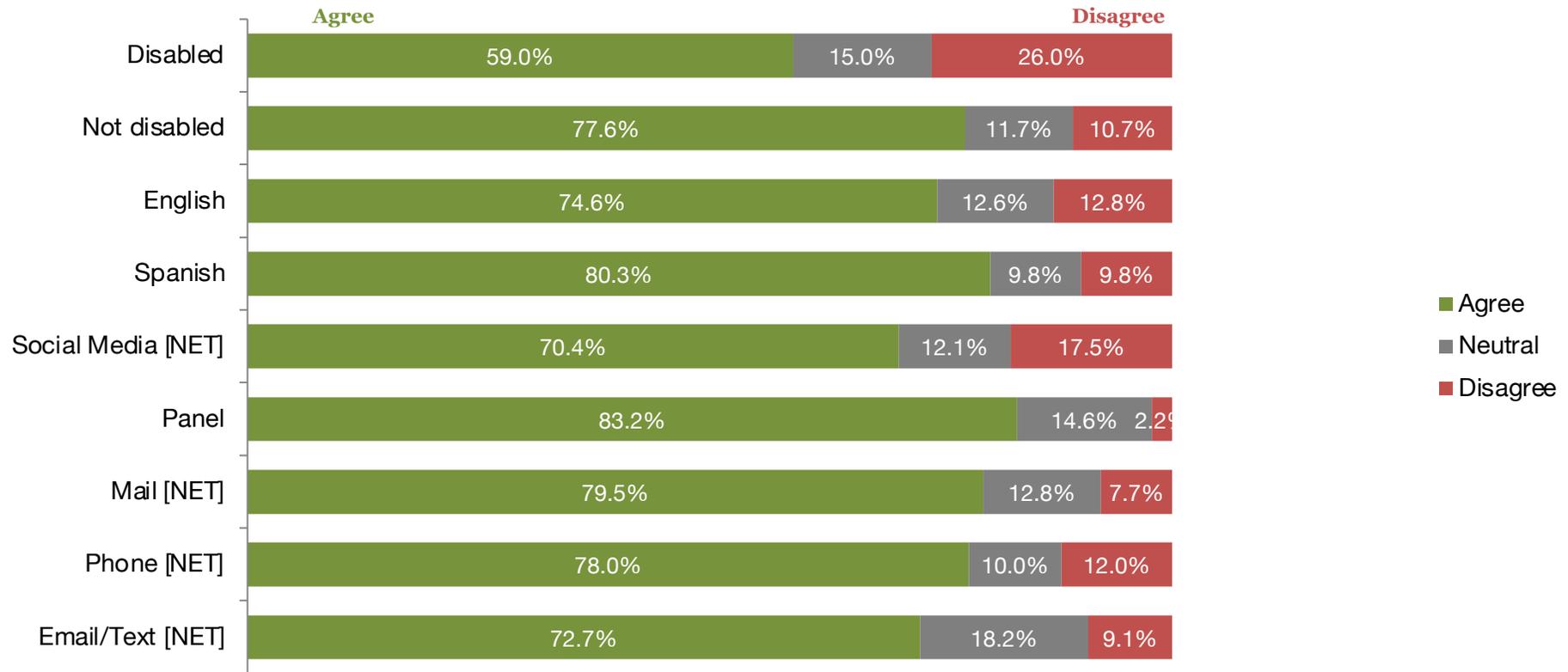
I trust information that is provided by Arlington County.



Results by disability status, survey language and survey mode

Question 4_A: Please indicate if you agree or disagree with each of the following.

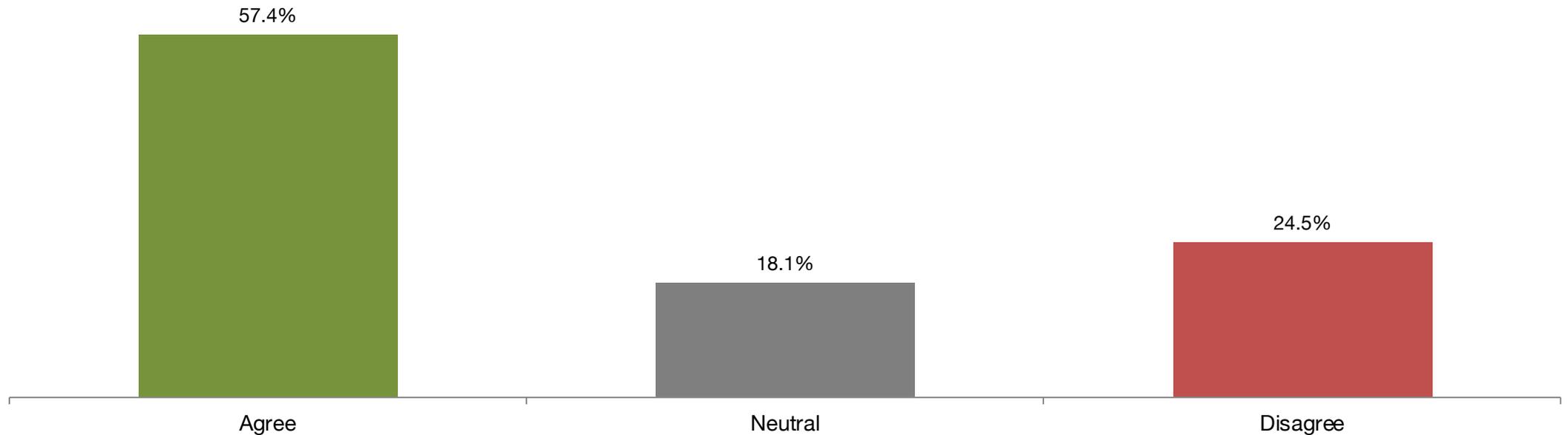
I trust information that is provided by Arlington County.



57% trust Arlington County's elected officials

Question 4_B: Please indicate if you agree or disagree with each of the following.

I trust Arlington County's elected officials.

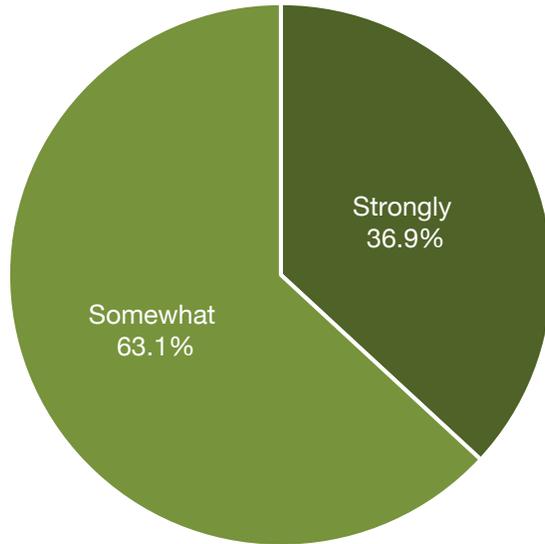


Among those who agree, 37% strongly agree

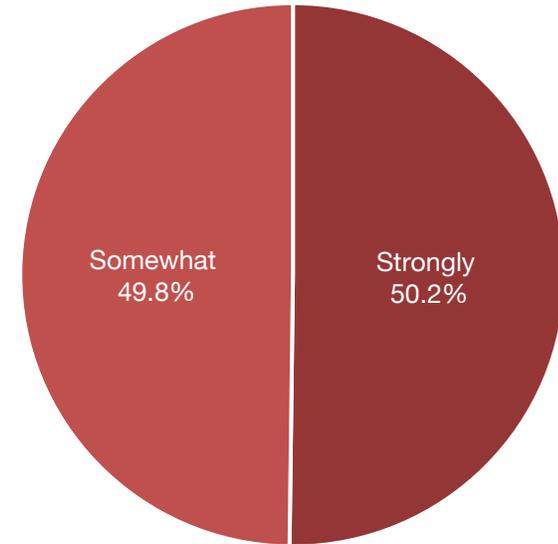
Question 4_B: Please indicate if you agree or disagree with each of the following.

I trust Arlington County's elected officials.

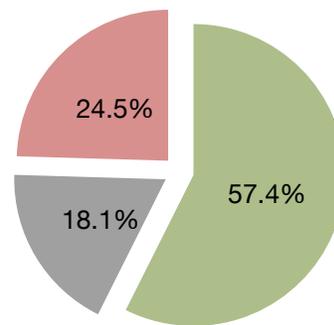
Among those who said agree



Among those who said disagree



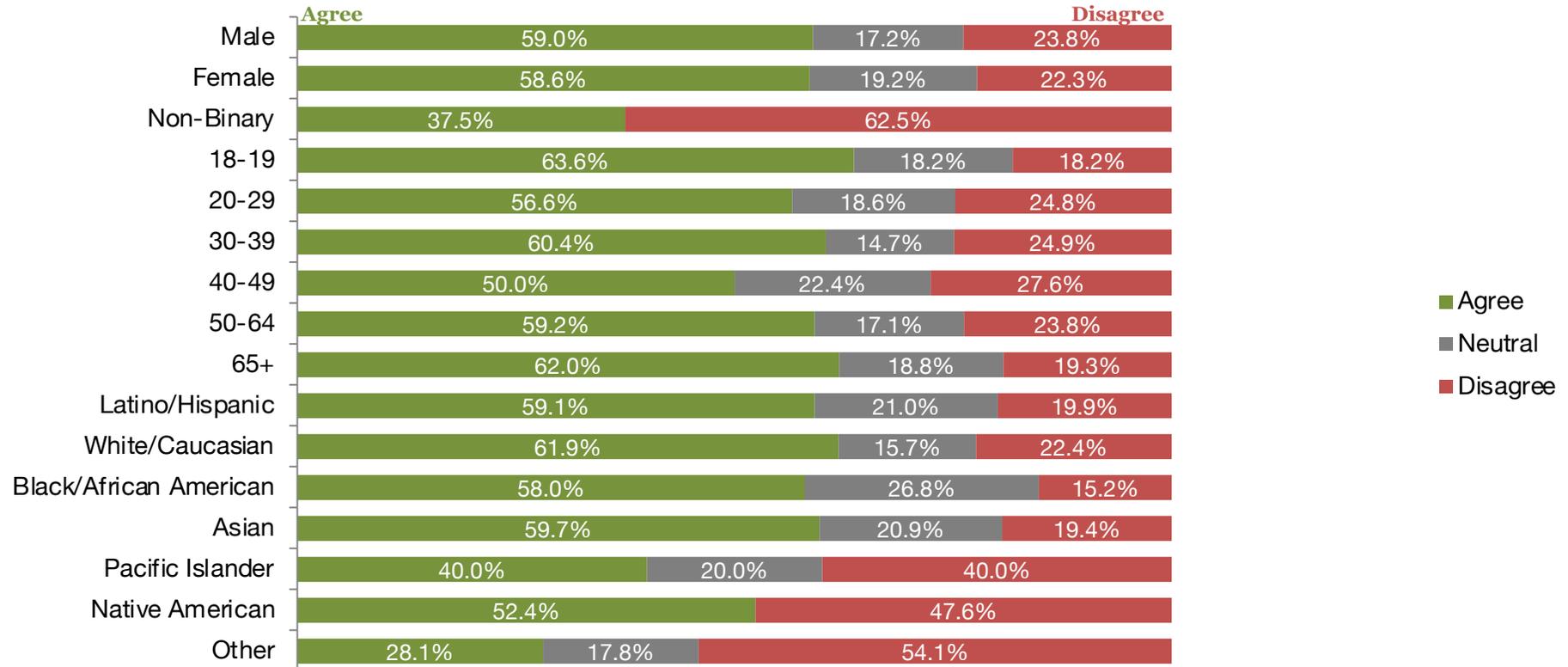
Total



Results by gender, age group and ethnicity

Question 4_B: Please indicate if you agree or disagree with each of the following.

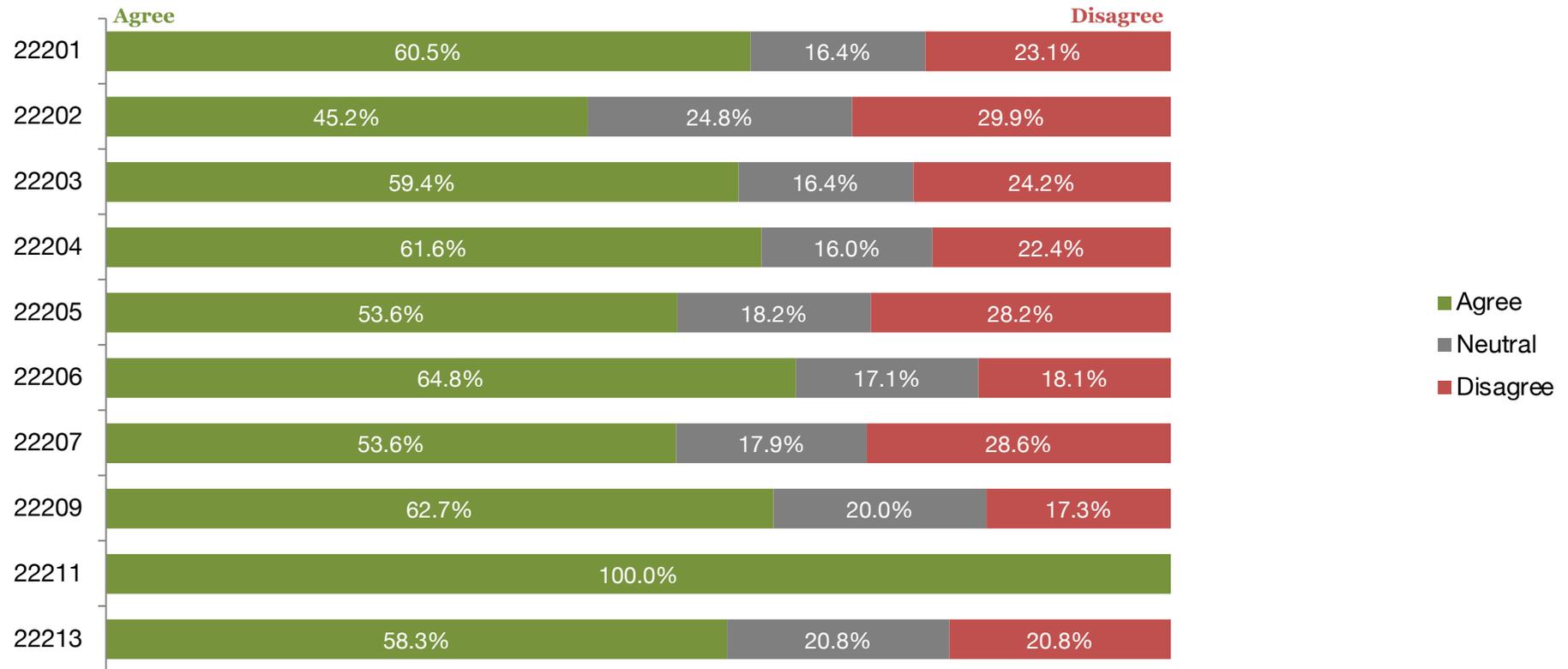
I trust Arlington County's elected officials.



Results by zip code

Question 4_B: Please indicate if you agree or disagree with each of the following.

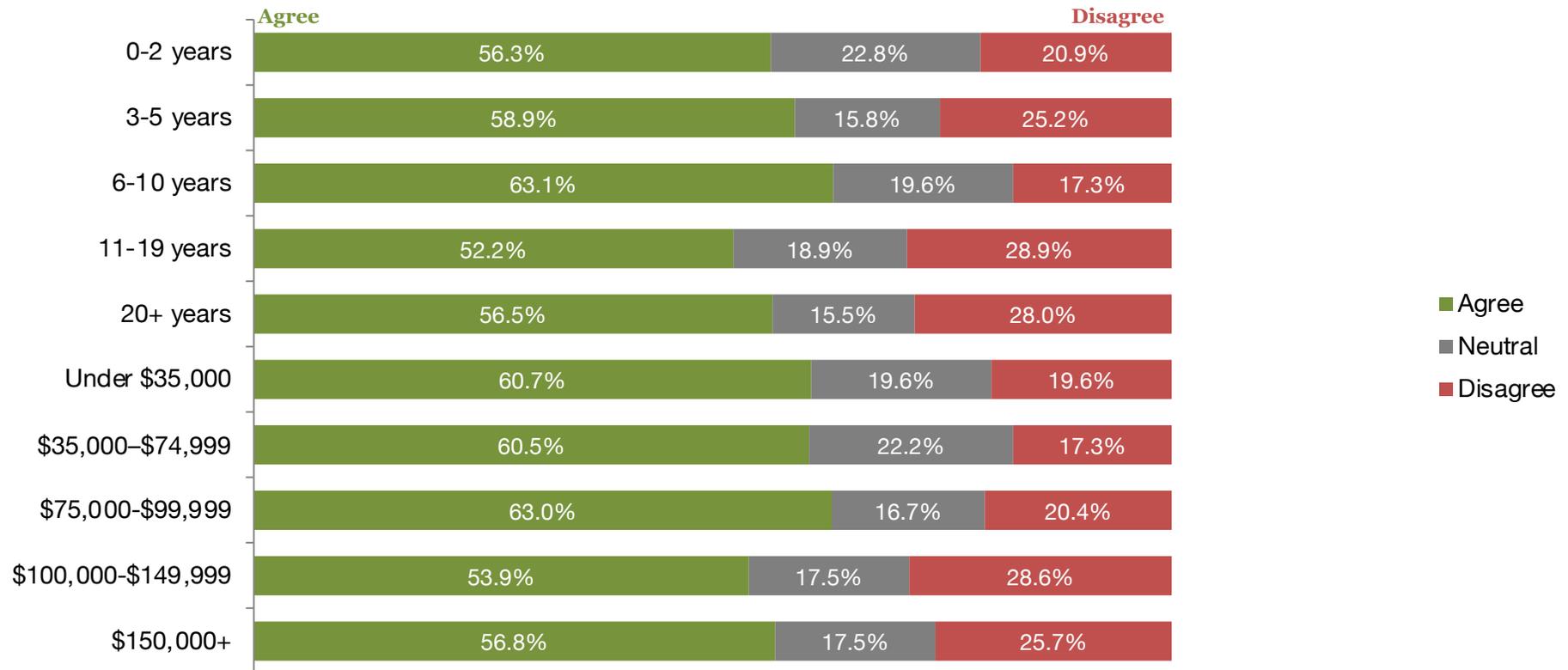
I trust Arlington County's elected officials.



Results by years of residency and household income

Question 4_B: Please indicate if you agree or disagree with each of the following.

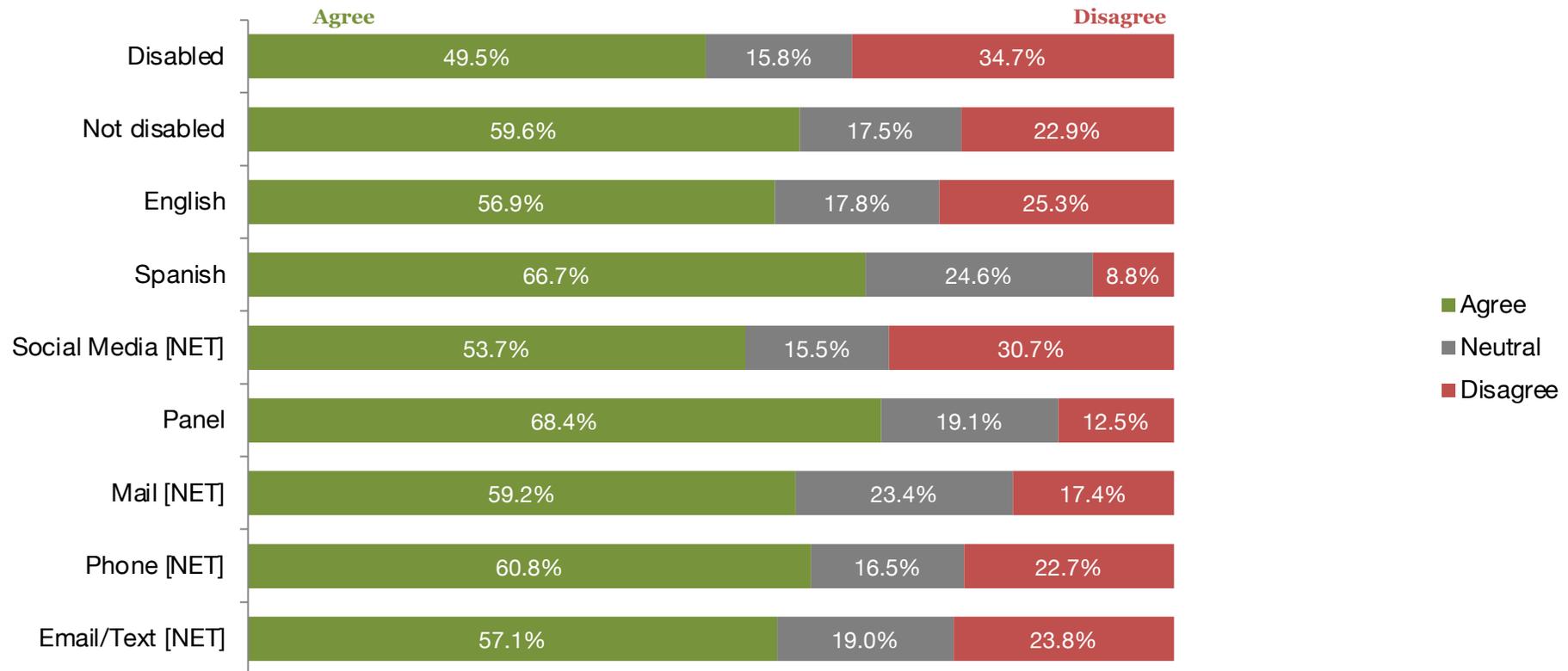
I trust Arlington County's elected officials.



Results by disability status, survey language and survey mode

Question 4_B: Please indicate if you agree or disagree with each of the following.

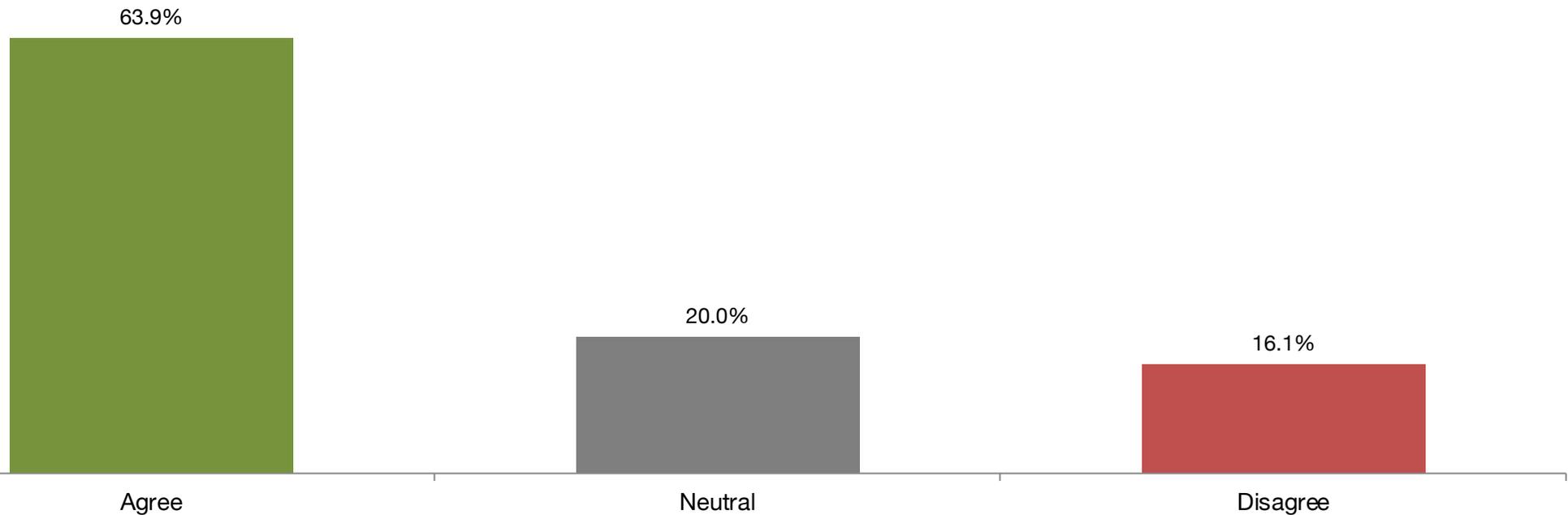
I trust Arlington County's elected officials.



64% trust the County Manager and County employees

Question 4_C: Please indicate if you agree or disagree with each of the following.

I trust the County Manager and County employees.

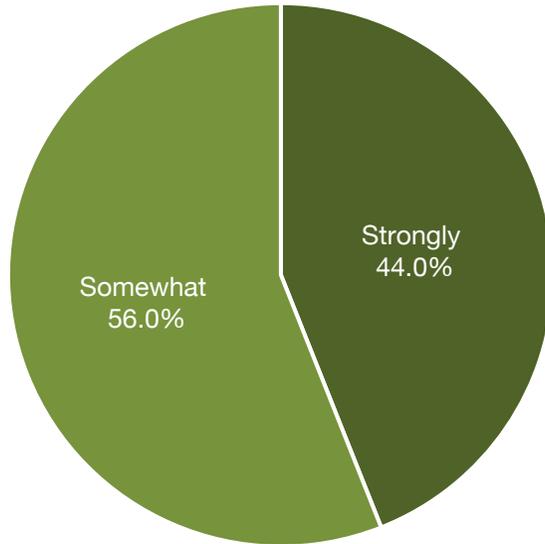


Among those who agree, 44% strongly agree

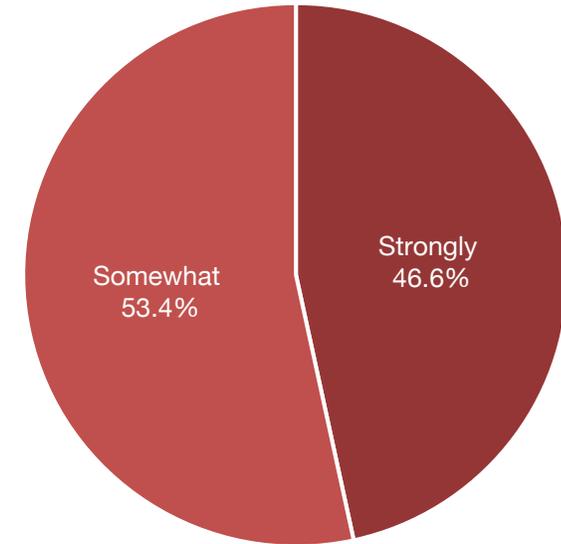
Question 4_C: Please indicate if you agree or disagree with each of the following.

I trust the County Manager and County employees.

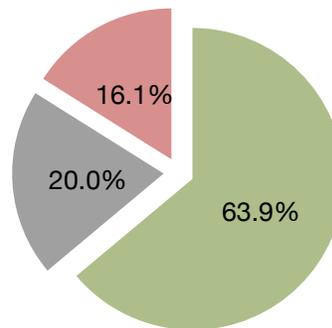
Among those who said agree



Among those who said disagree



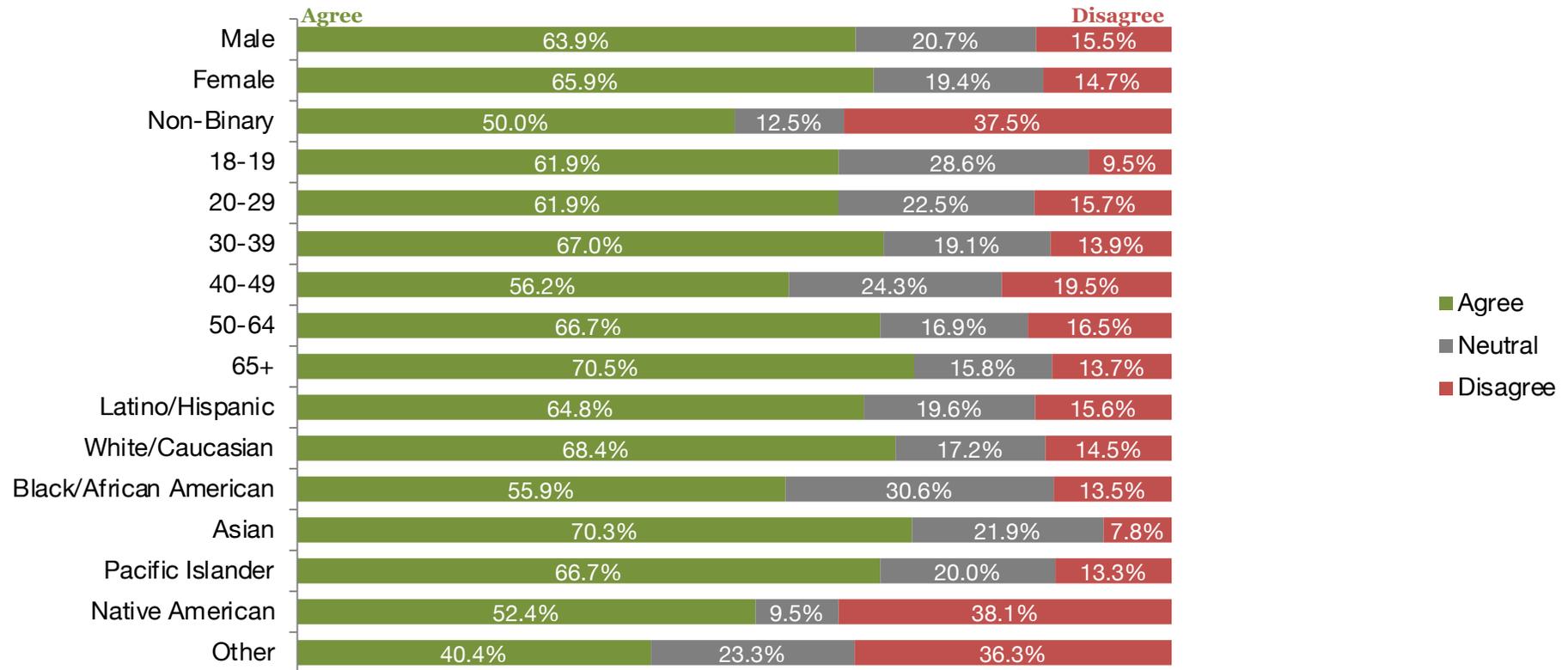
Total



Results by gender, age group and ethnicity

Question 4_C: Please indicate if you agree or disagree with each of the following.

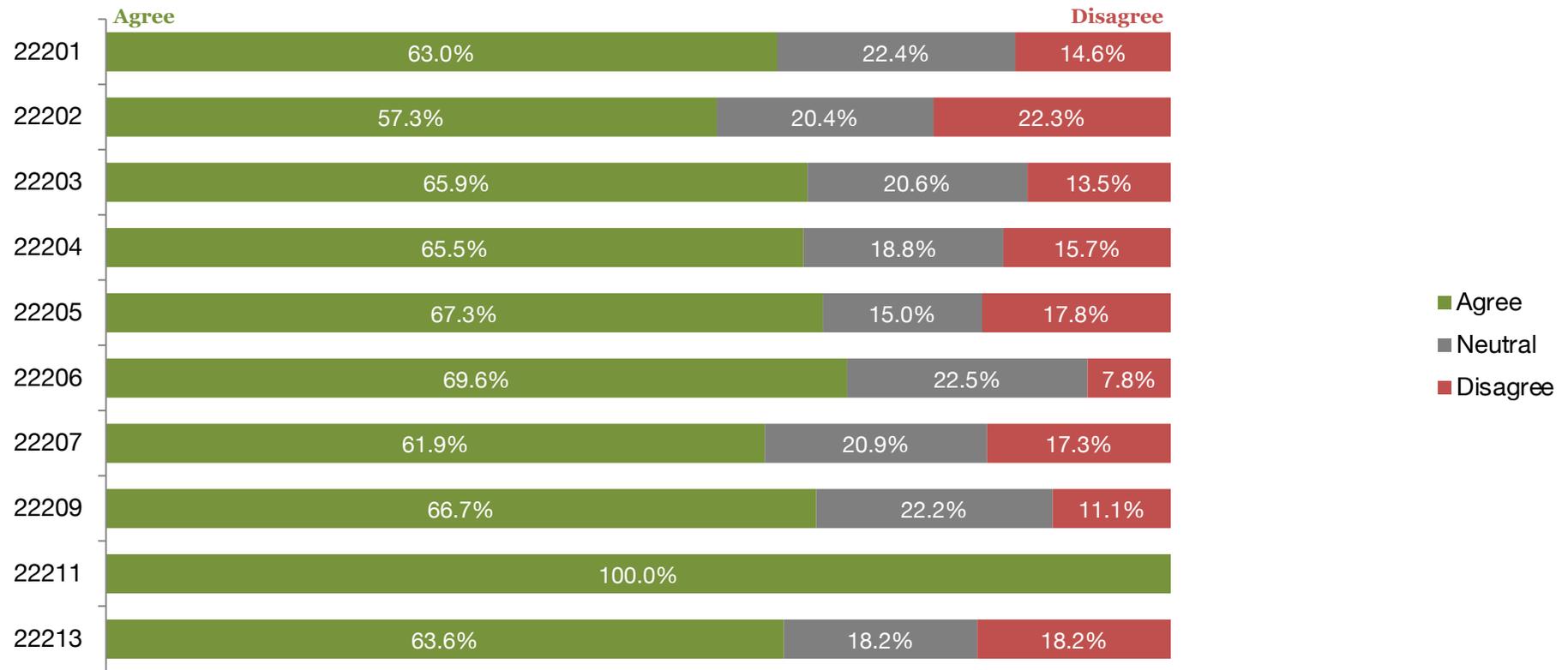
I trust the County Manager and County employees.



Results by zip code

Question 4_C: Please indicate if you agree or disagree with each of the following.

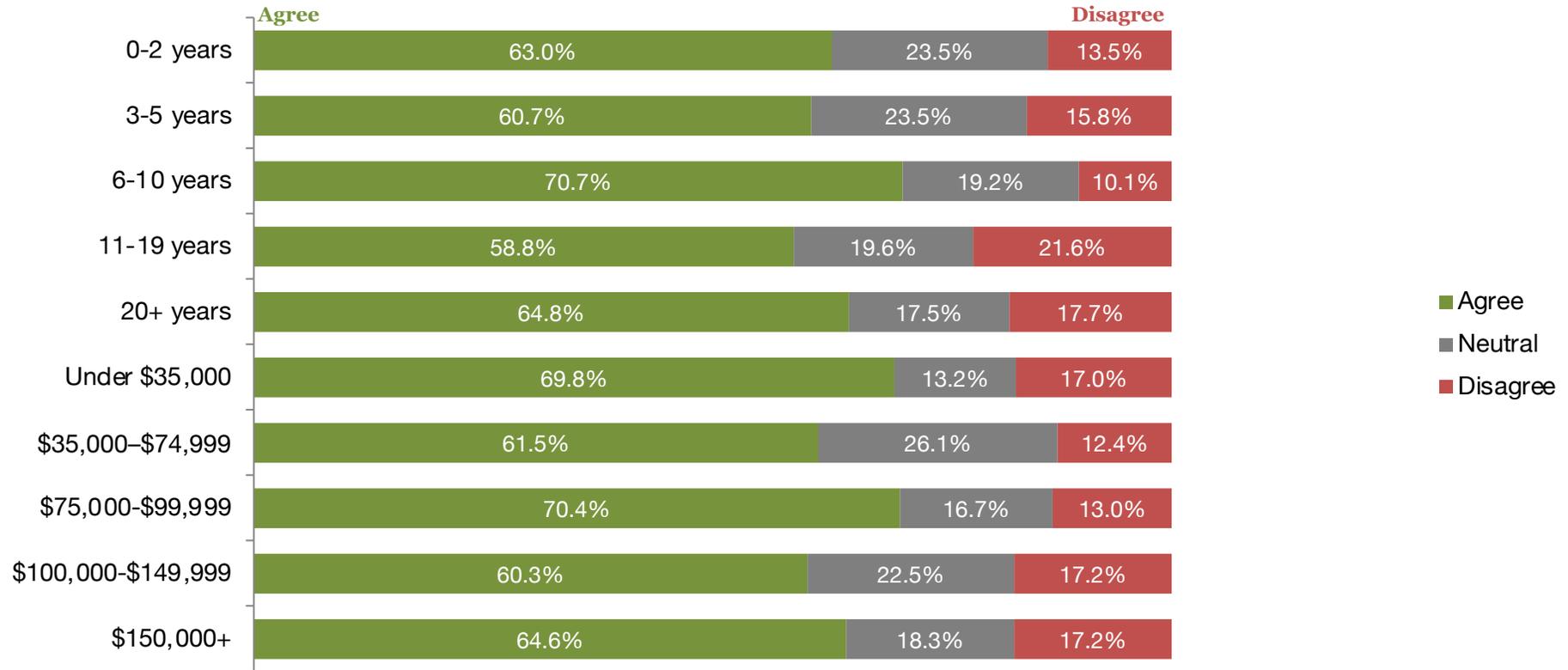
I trust the County Manager and County employees.



Results by years of residency and household income

Question 4_C: Please indicate if you agree or disagree with each of the following.

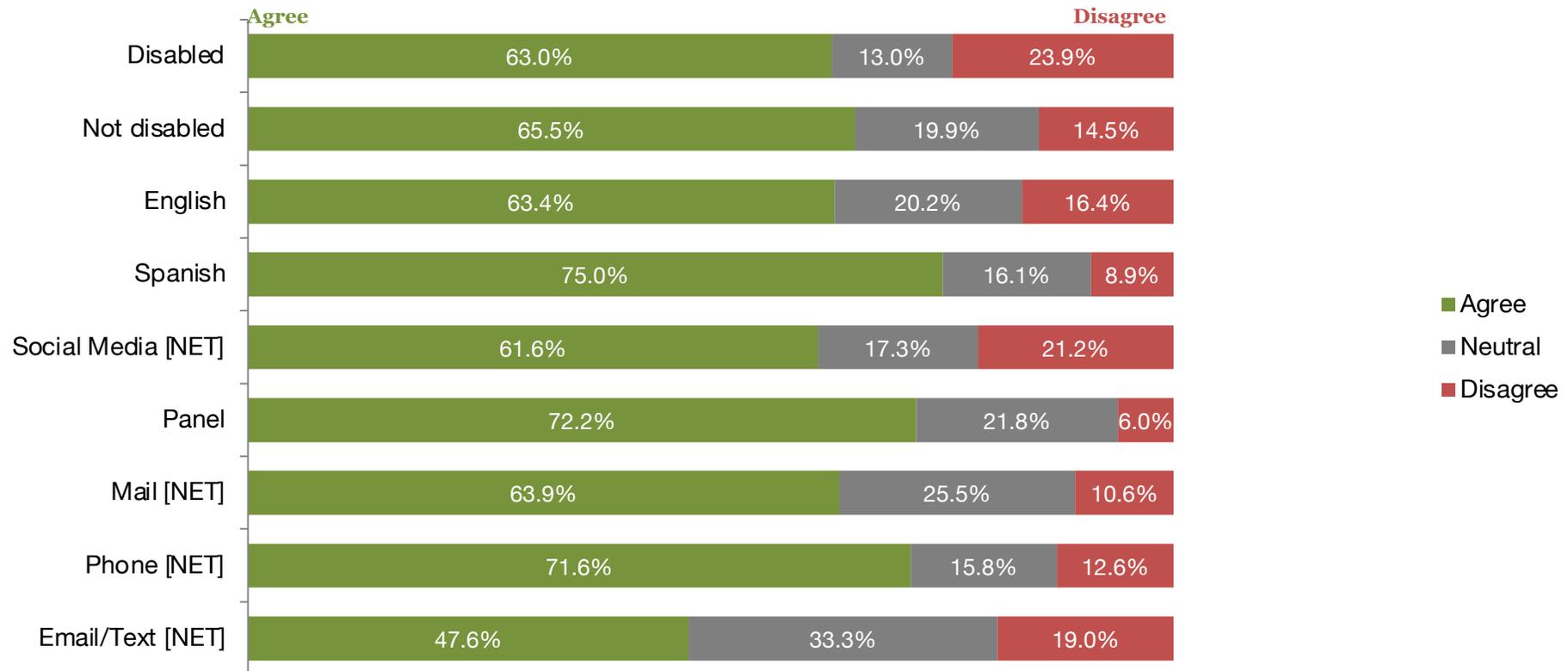
I trust the County Manager and County employees.



Results by disability status, survey language and survey mode

Question 4_CA: Please indicate if you agree or disagree with each of the following.

I trust the County Manager and County employees.



Race and Equity

Key Findings

Residents are most satisfied with County efforts to ensure all residents have equitable access to fire, emergency, and rescue services; library services; and

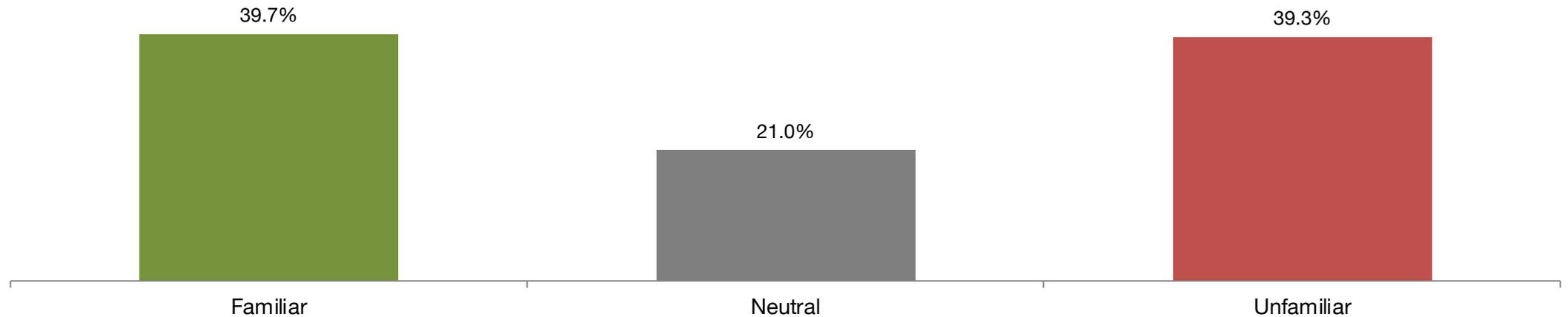
- 77% are satisfied with County efforts to ensure all residents have equitable access to fire, emergency, and rescue services – among those satisfied, 67% are very satisfied
- 76% are satisfied with County efforts to ensure all residents have equitable access to library services – among those satisfied, 63% are very satisfied
- 73% are satisfied with County efforts to ensure all residents have equitable access to parks and recreation programs – among those satisfied, 56% are very satisfied

Areas of Opportunity

- Overall familiarity with County efforts to advance racial equity
- Ensuring equitable access related to housing options
- Ensuring equitable access related to development of the County's budget

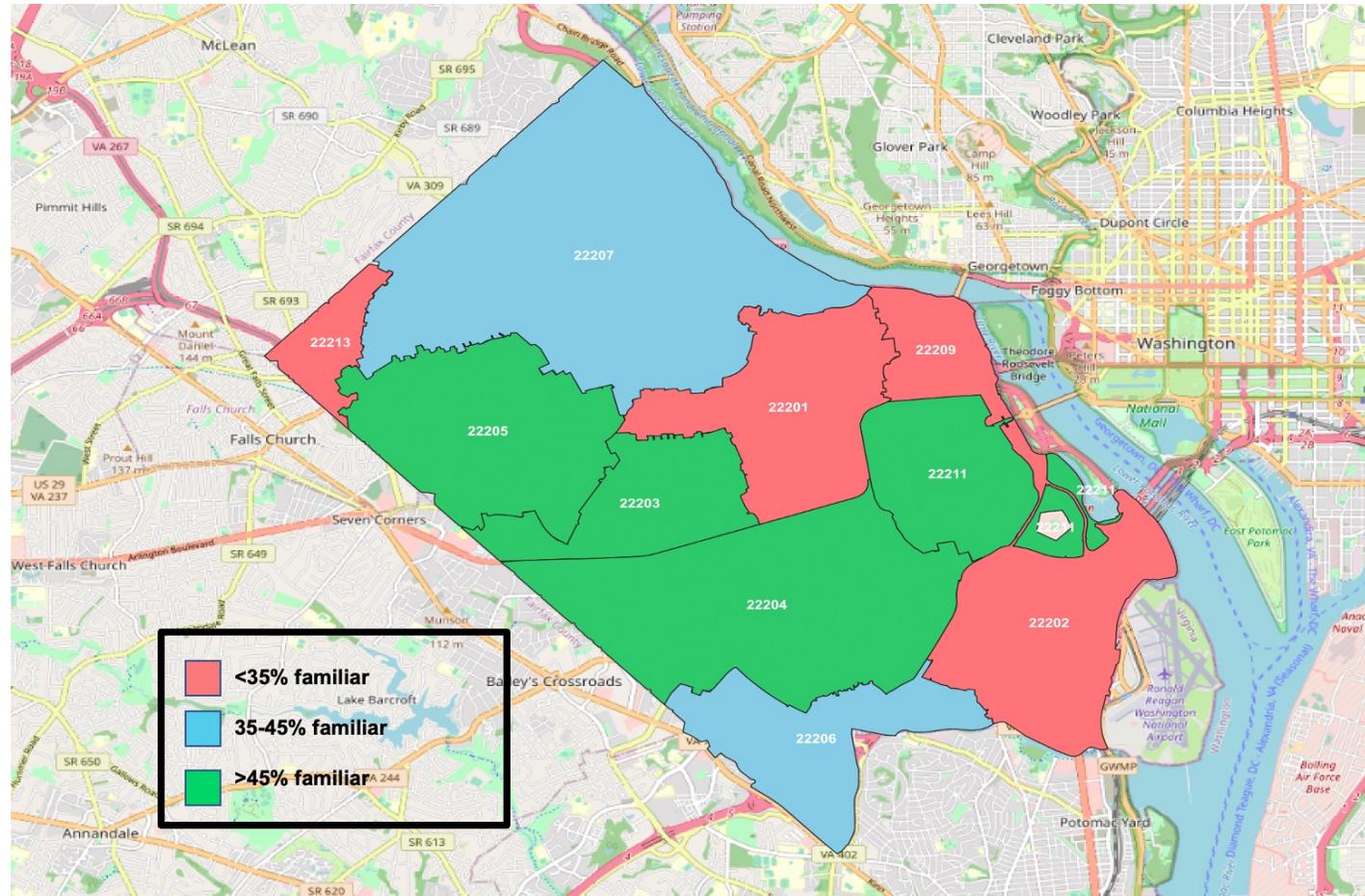
40% are familiar with the County's efforts to advance racial equity

Question 5: Please indicate how familiar you are with the County's efforts to advance racial equity



Familiarity with the County's efforts to advance racial equity by zip code

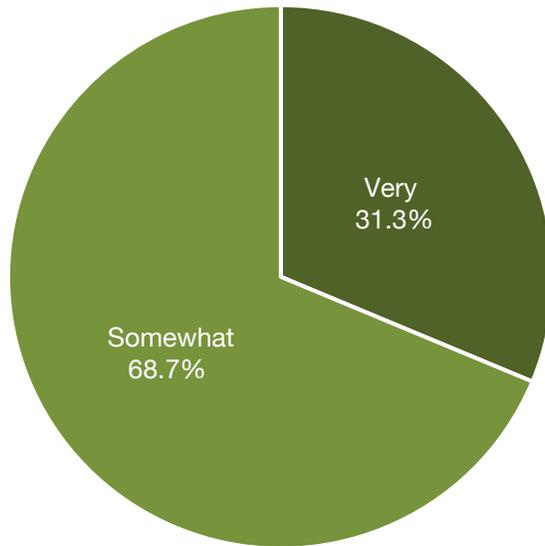
How familiar are you with the County's efforts to advance racial equity?



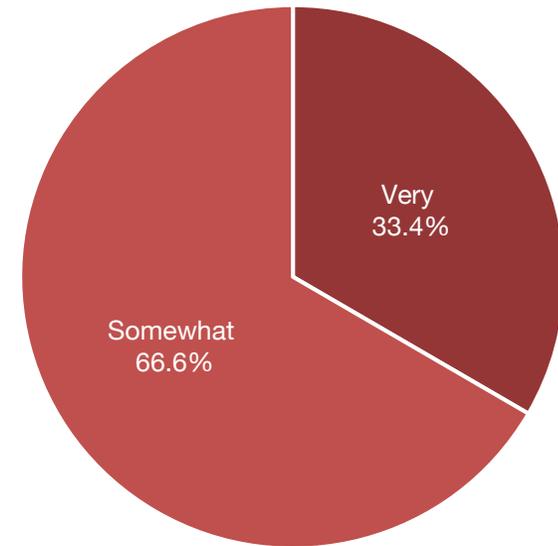
Among those who said familiar, 31% are very familiar

Question 5: Please indicate how familiar you are with the County's efforts to advance racial equity

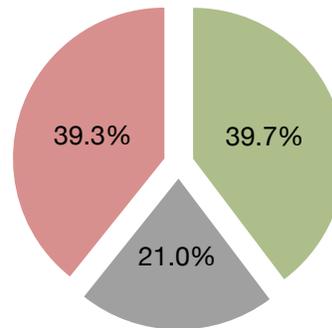
Among those who said familiar



Among those who said unfamiliar

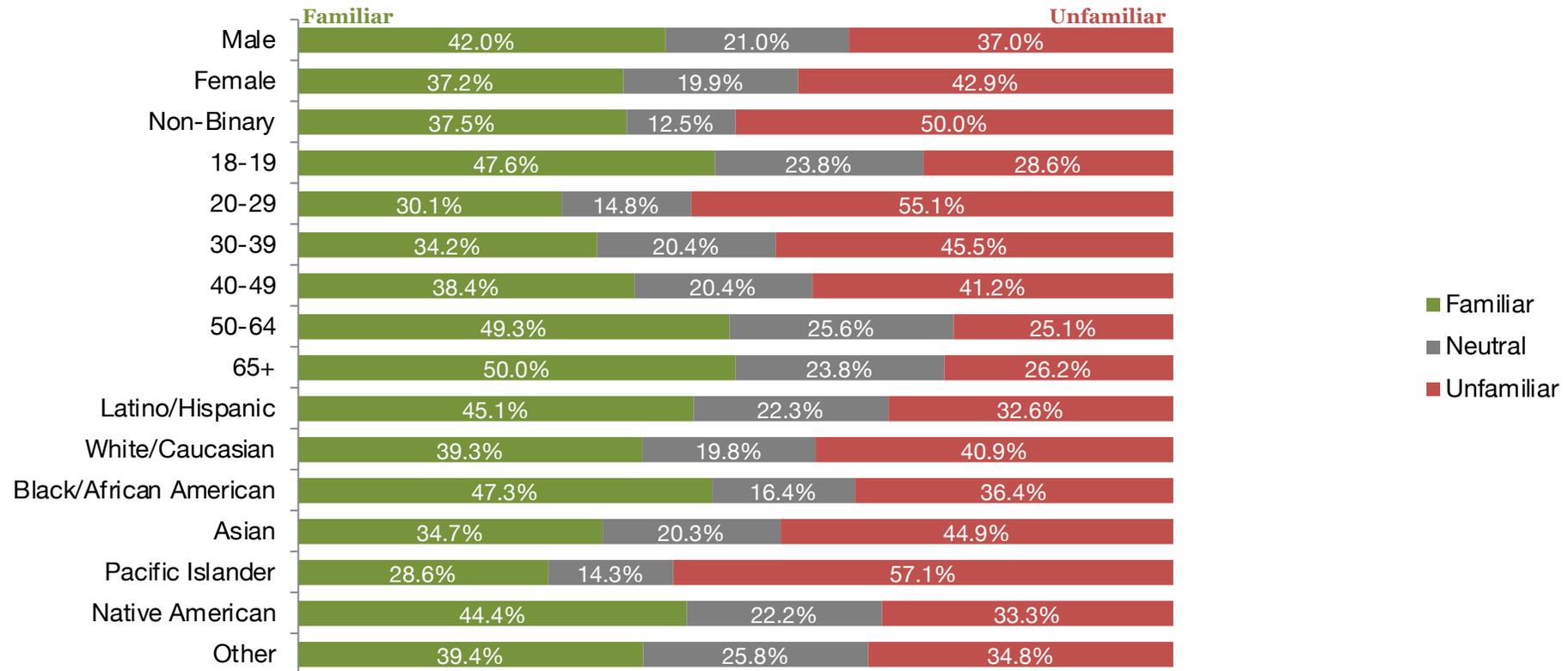


Total



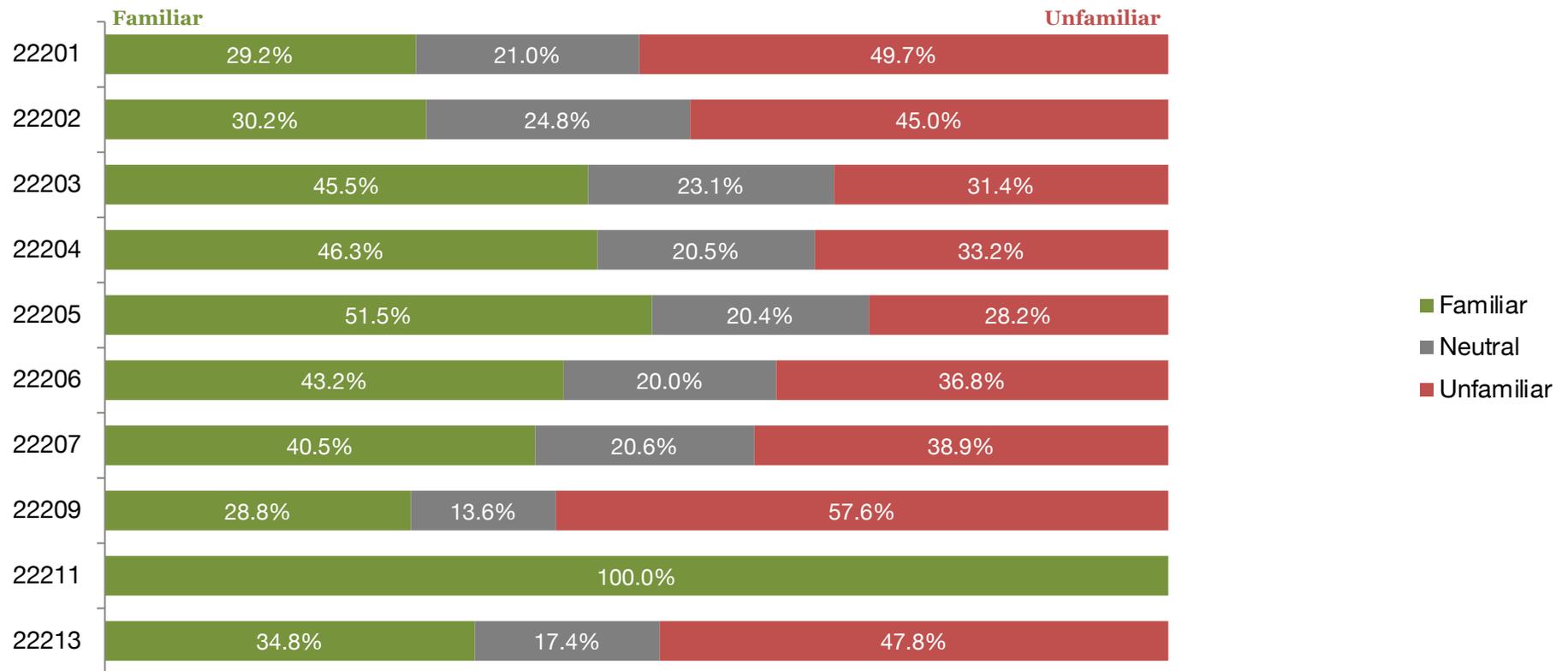
Results by gender, age group and ethnicity

Question 5: Please indicate how familiar you are with the County's efforts to advance racial equity



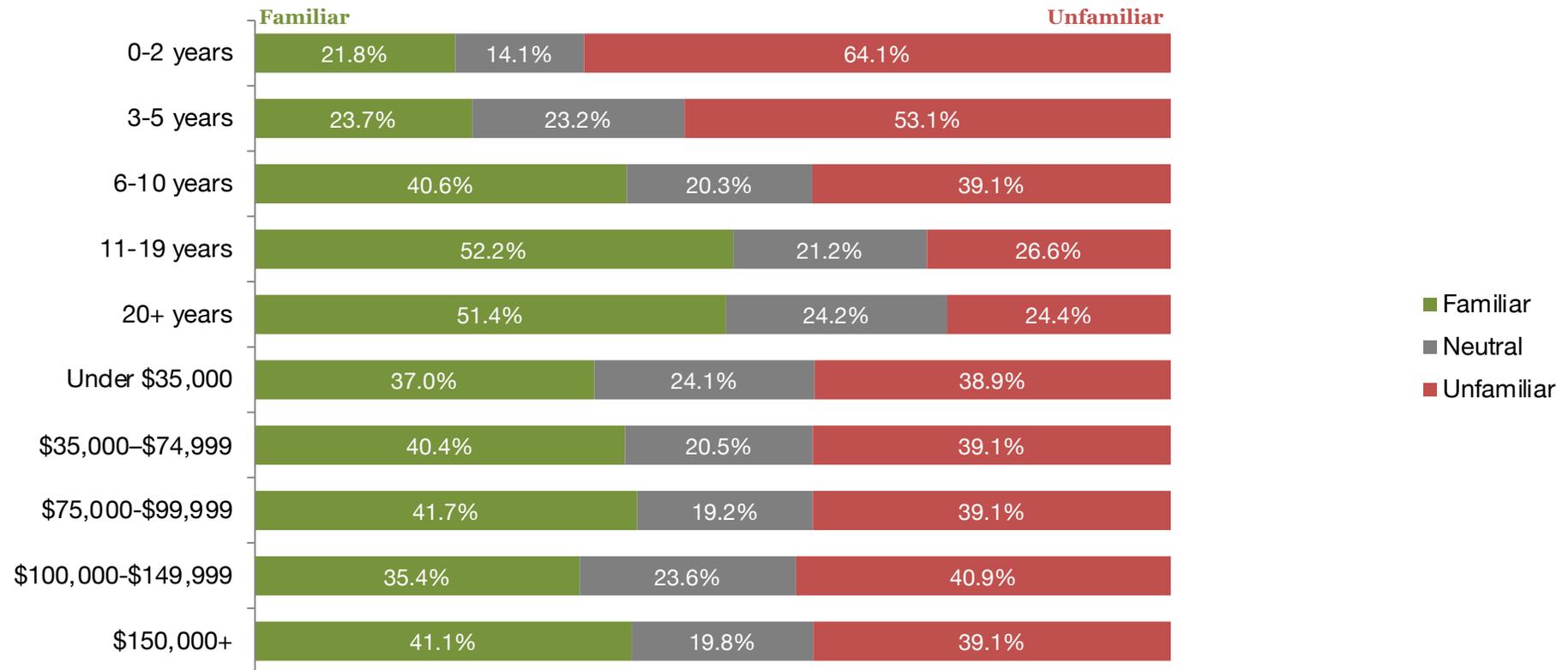
Results by zip code

Question 5: Please indicate how familiar you are with the County's efforts to advance racial equity



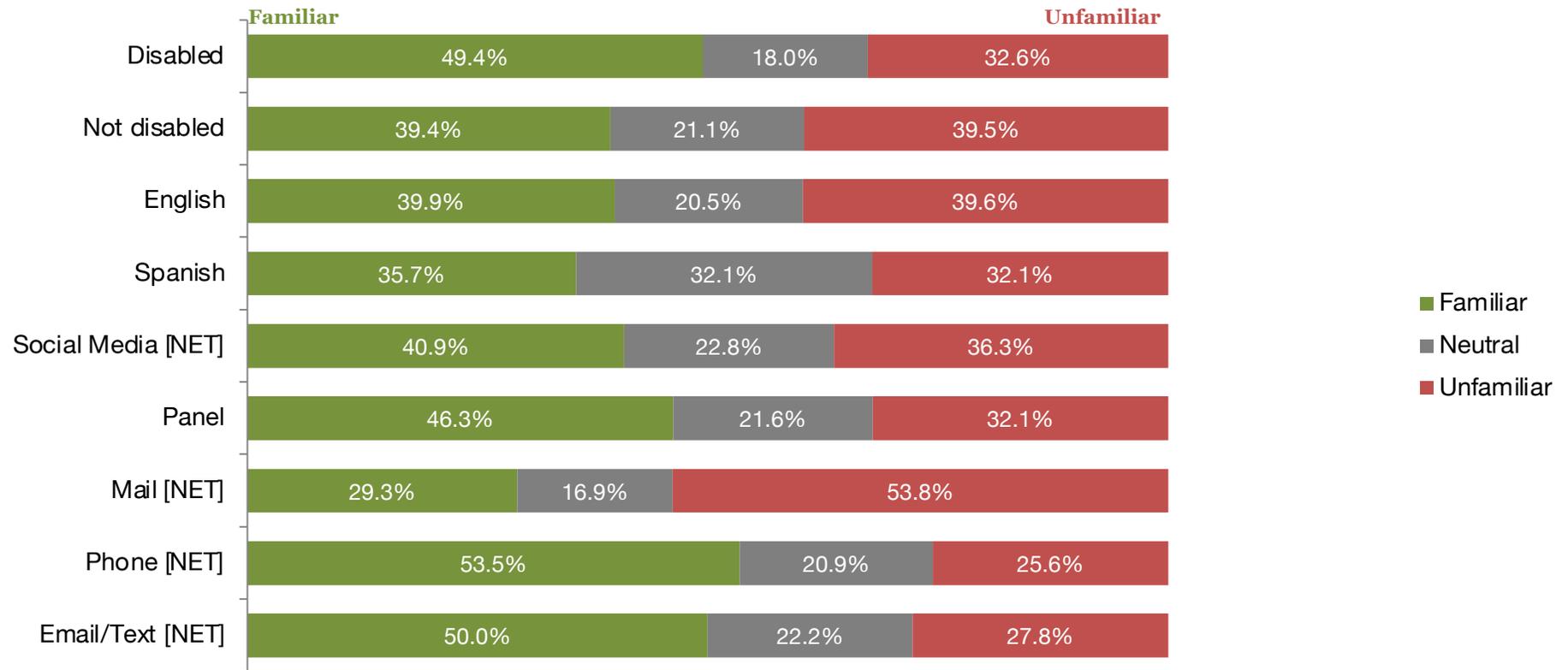
Results by years of residency and household income

Question 5: Please indicate how familiar you are with the County's efforts to advance racial equity



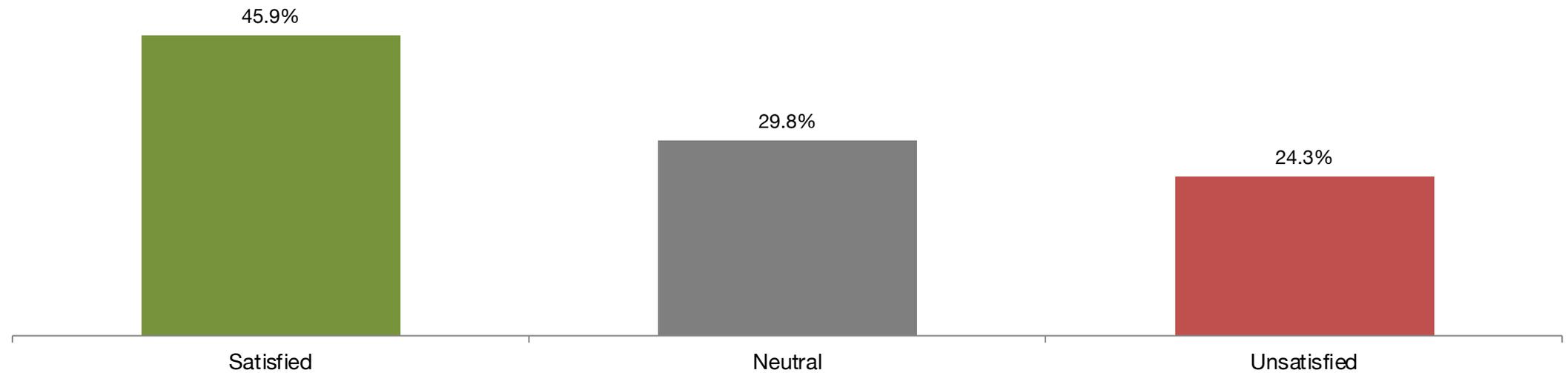
Results by disability status, survey language and survey mode

Question 5: Please indicate how familiar you are with the County's efforts to advance racial equity



46% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to the development of County's budget

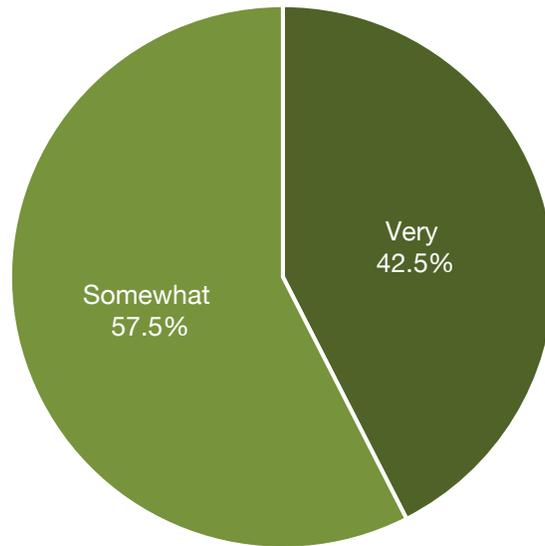
Question 5A_A: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's budget?



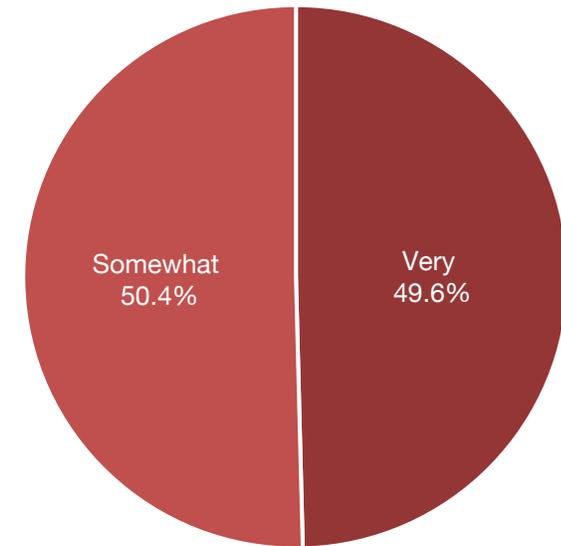
Among those who said satisfied, 43% are very satisfied

Question 5A_A: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's budget?

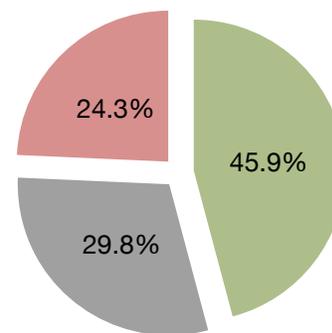
Among those who said satisfied



Among those who said unsatisfied

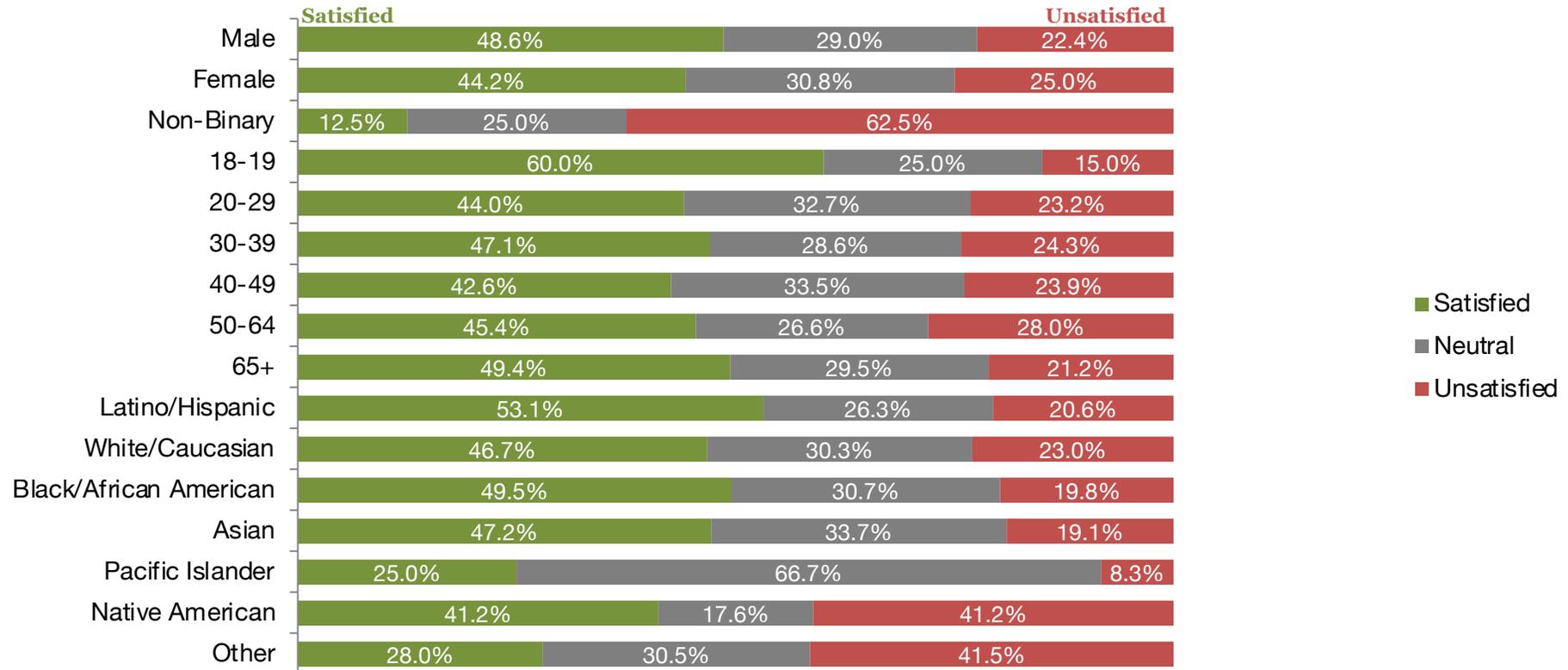


Total



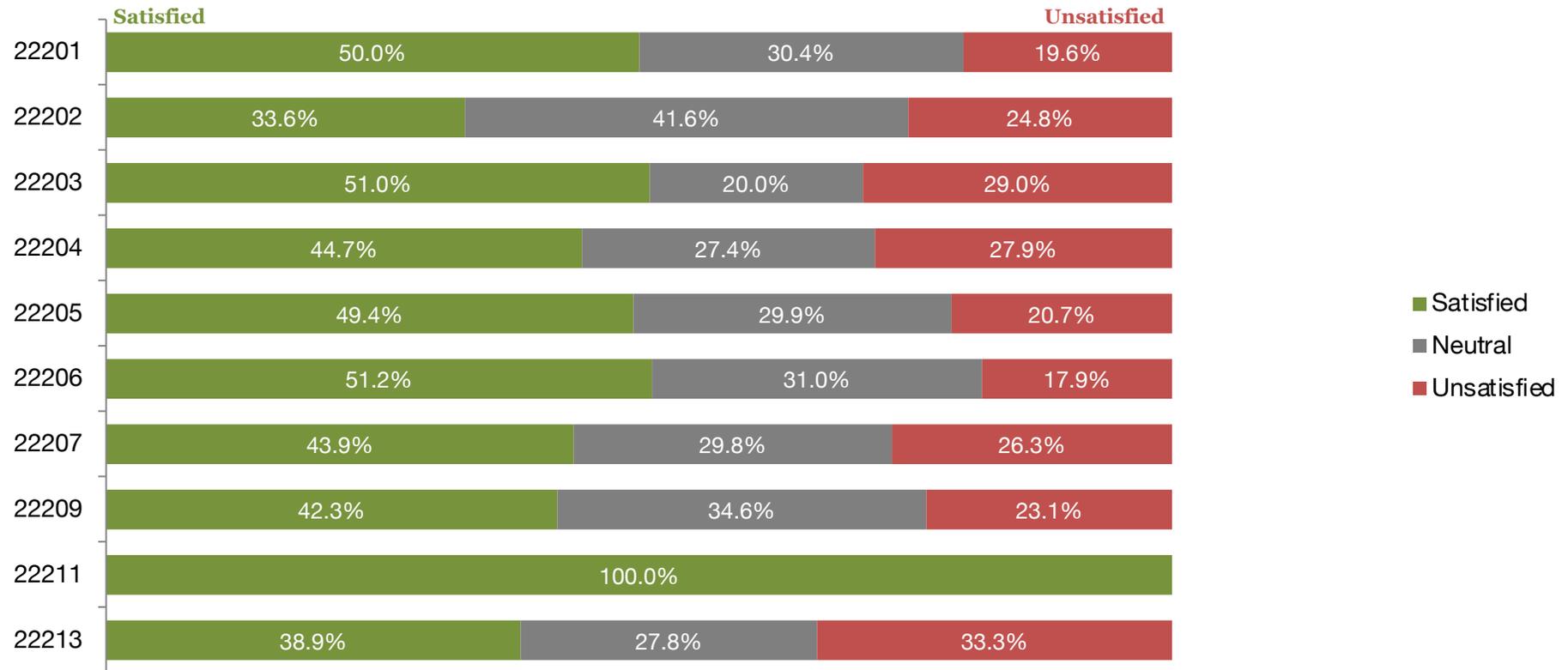
Results by gender, age group and ethnicity

Question 5A_A: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's budget?



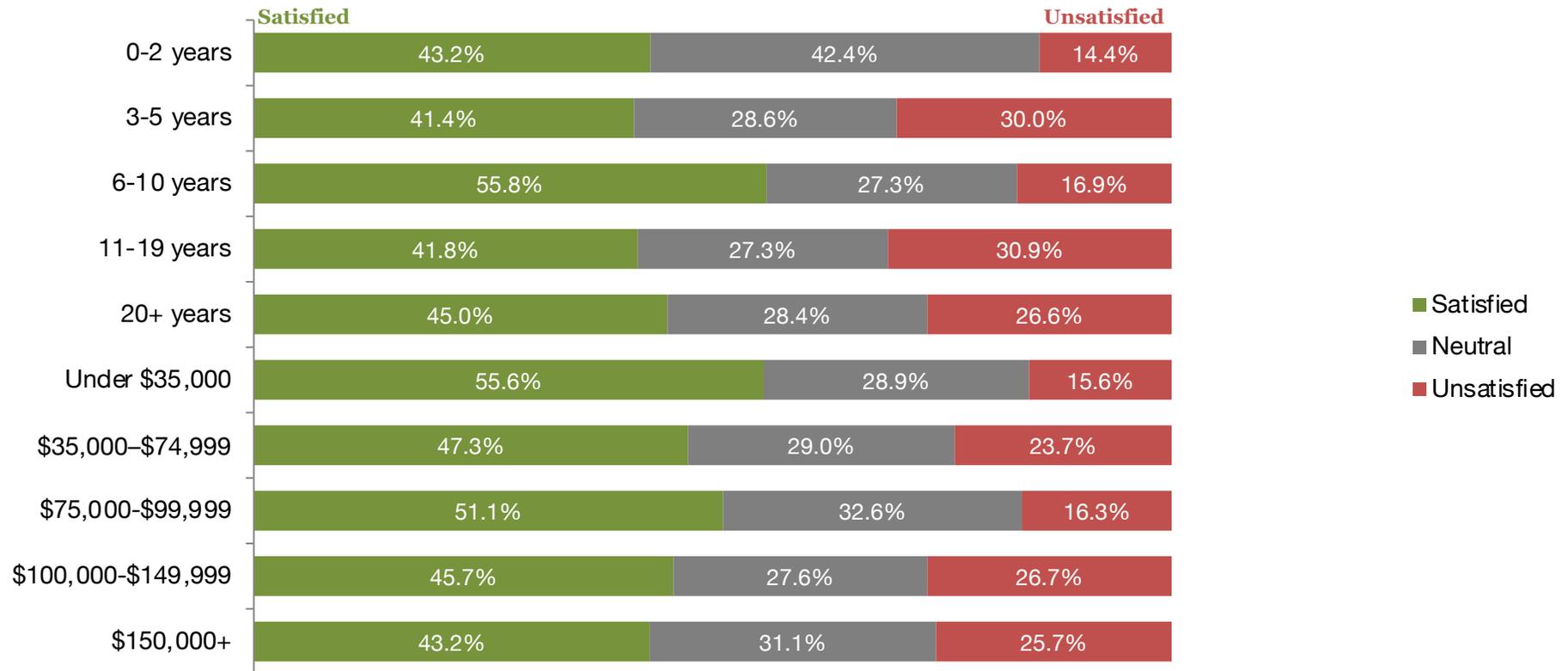
Results by zip code

Question 5A_A: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's budget?



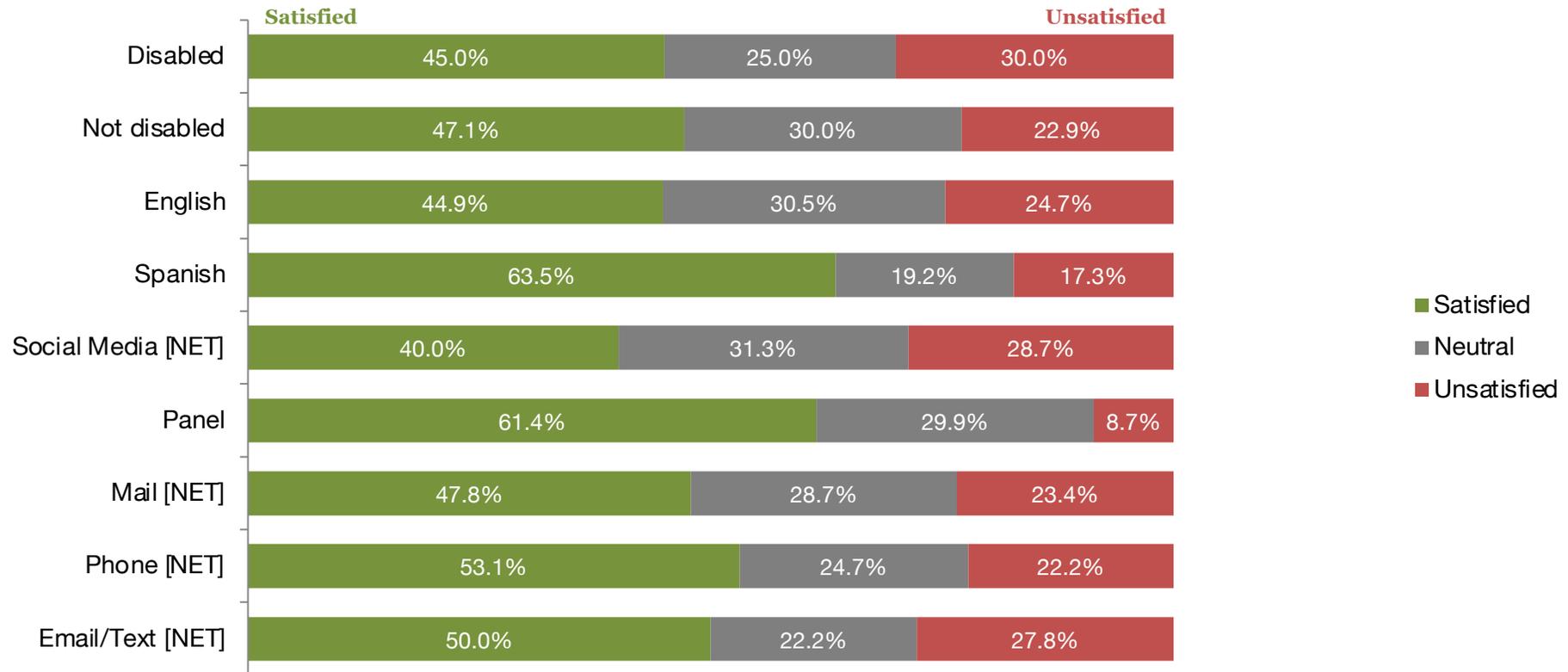
Results by years of residency and household income

Question 5A_A: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's budget?



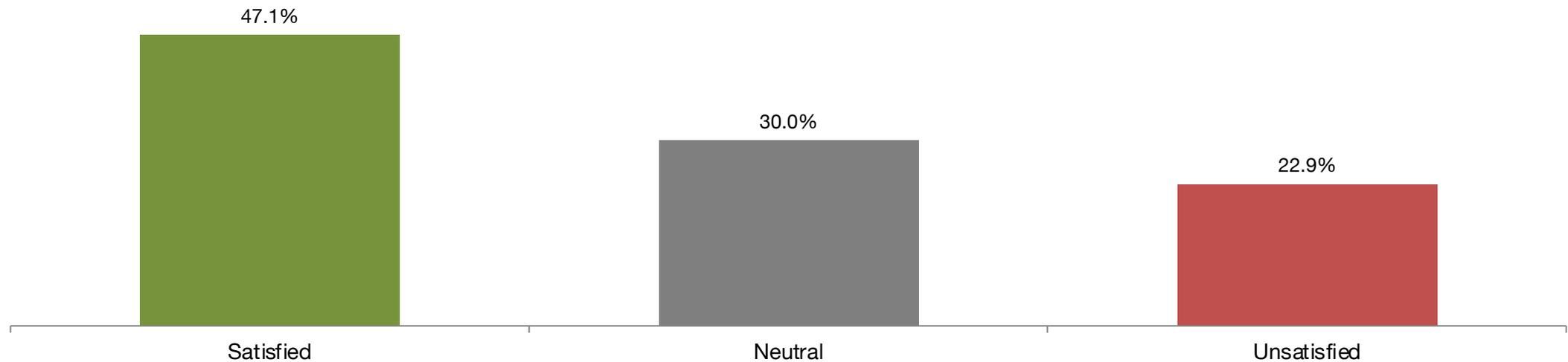
Results by disability status, survey language and survey mode

Question 5A_A: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's budget?



47% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to the development of the County's policies

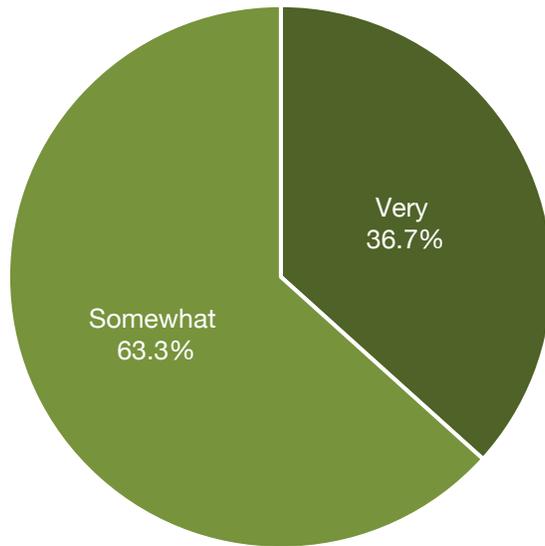
Question 5A_B: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's policies?



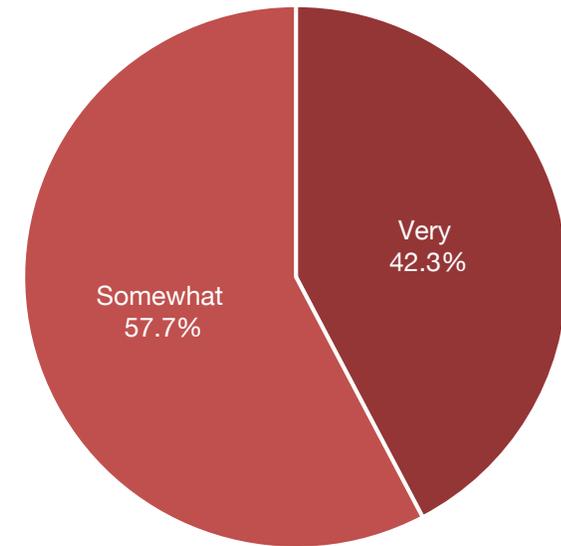
Among those who said satisfied, 37% are very satisfied

Question 5A_B: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's policies?

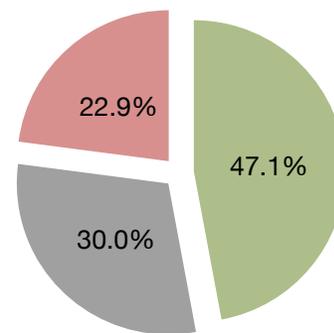
Among those who said satisfied



Among those who said unsatisfied

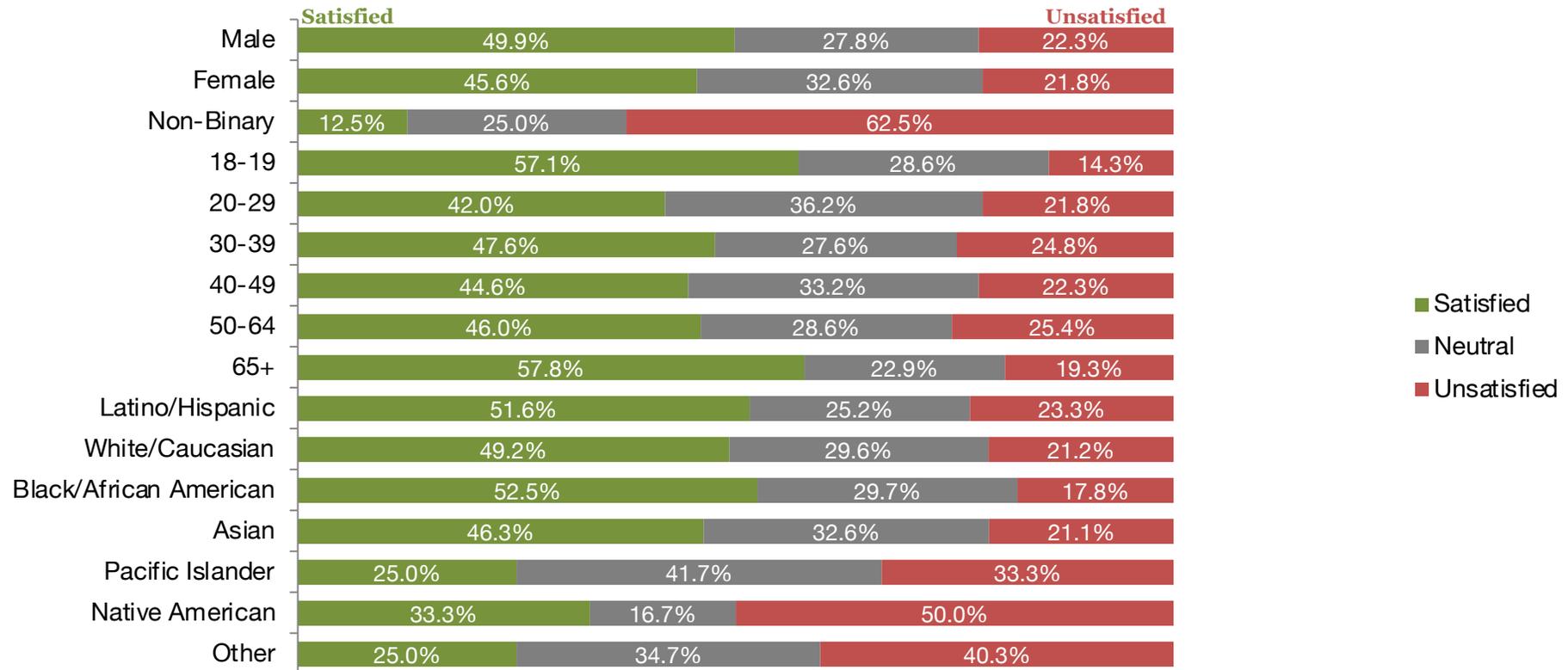


Total



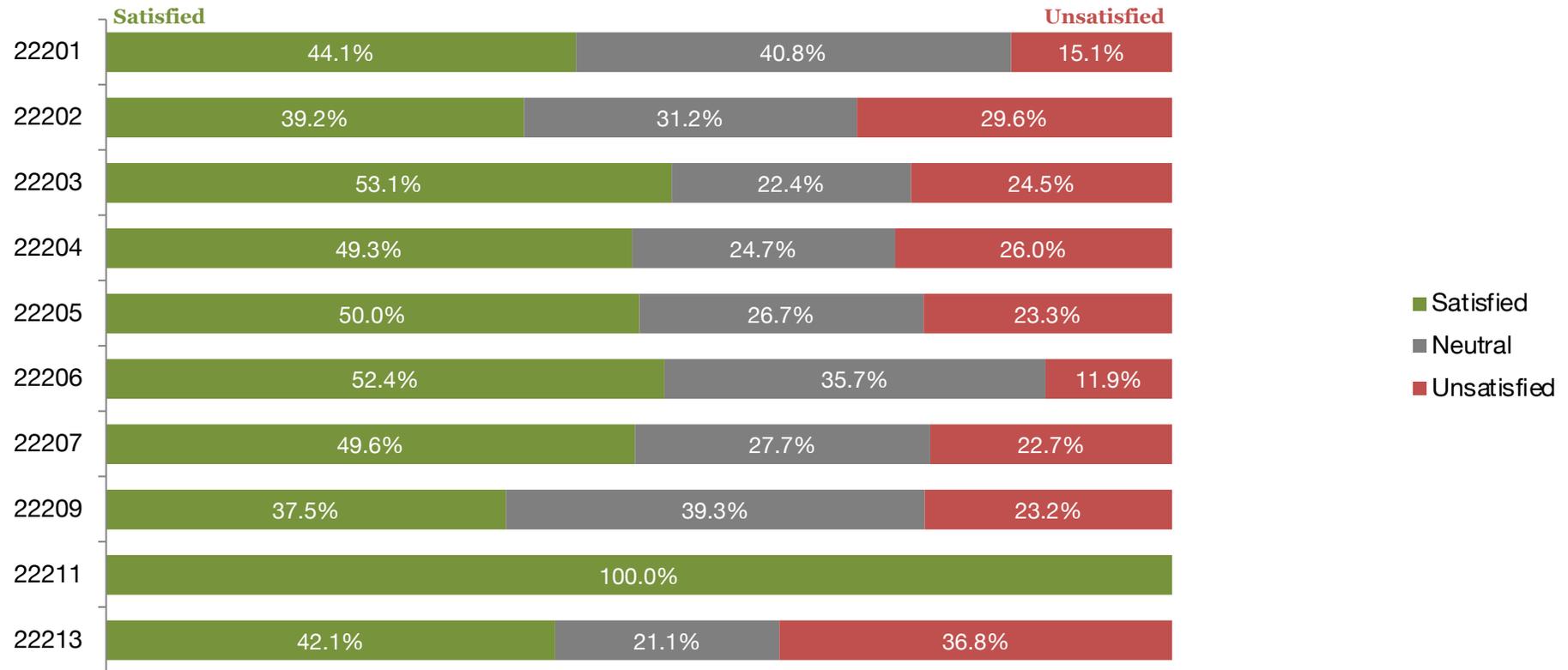
Results by gender, age group and ethnicity

Question 5A_B: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's policies?



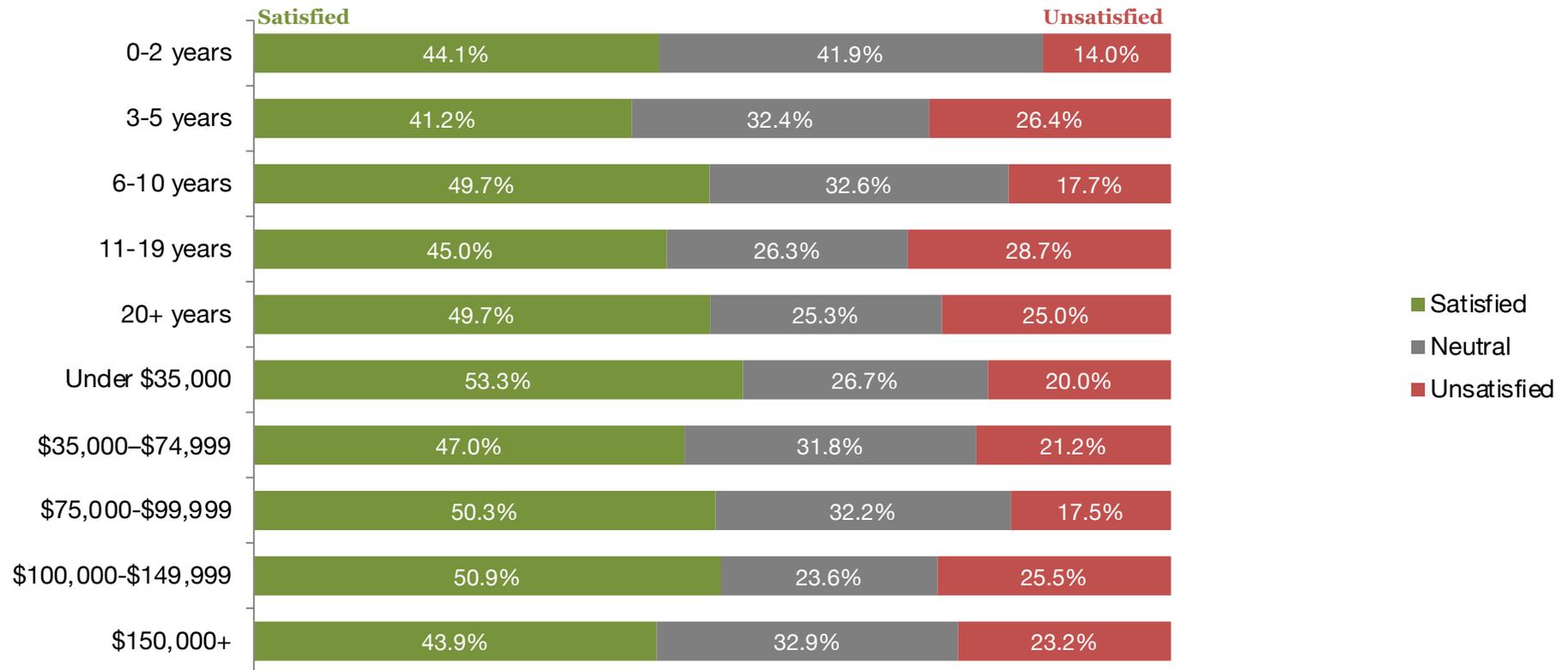
Results by zip code

Question 5A_B: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's policies?



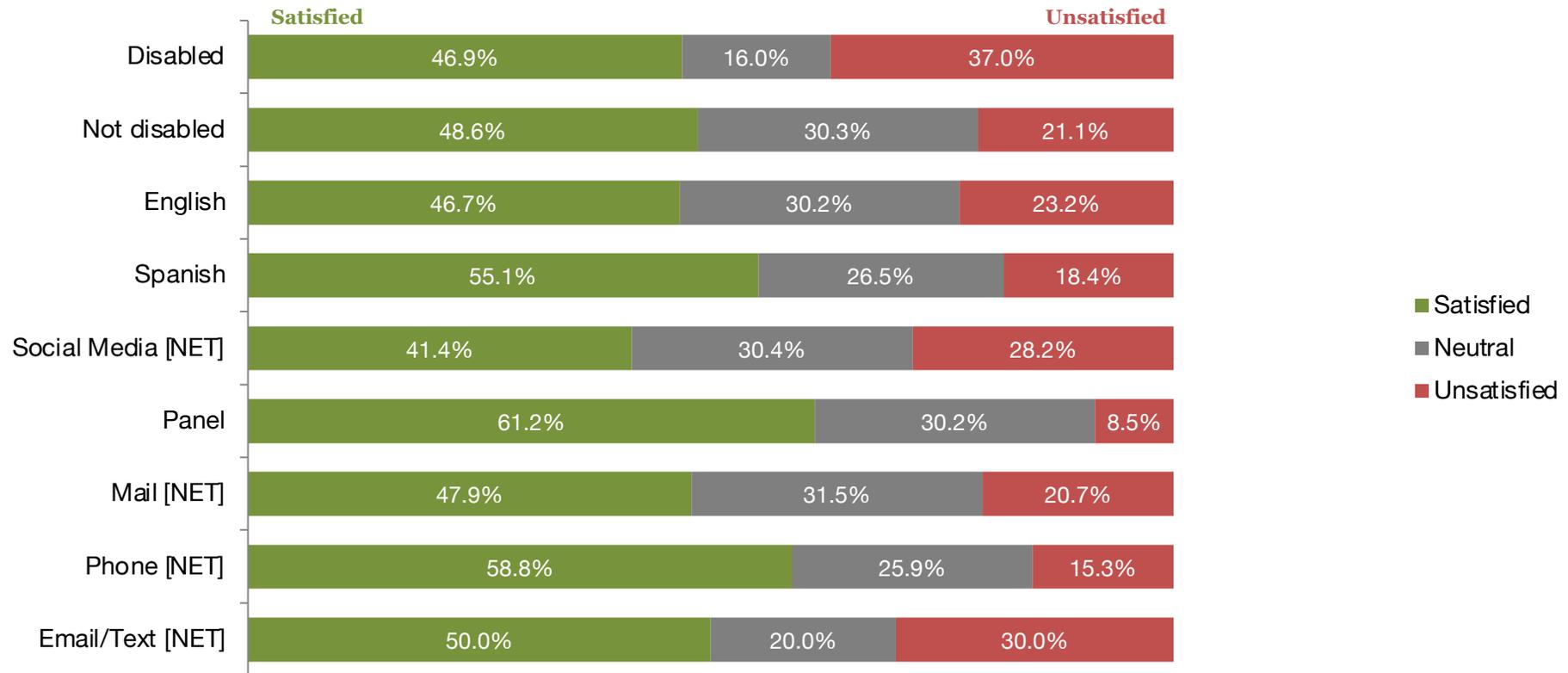
Results by years of residency and household income

Question 5A_B: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's policies?



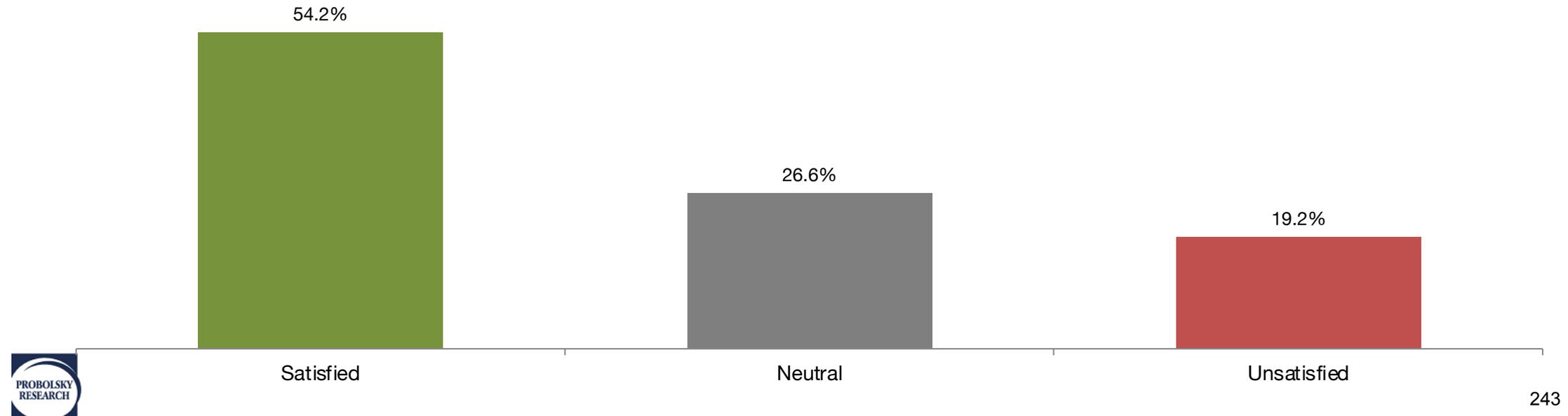
Results by disability status, survey language and survey mode

Question 5A_B: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the development of the County's policies?



54% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to the County's communications and engagement efforts

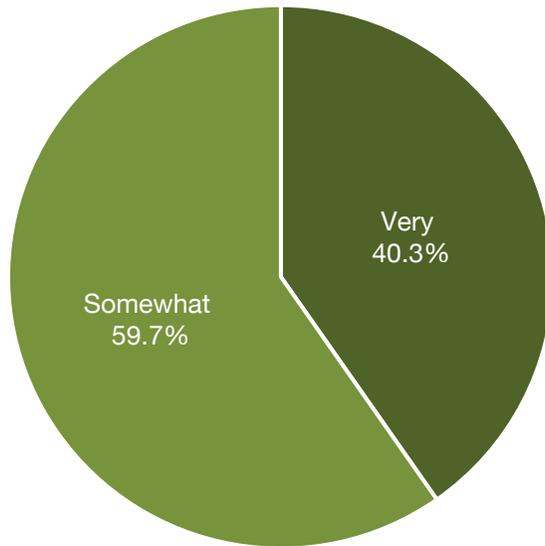
Question 5A_C: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the County's communications and engagement efforts?



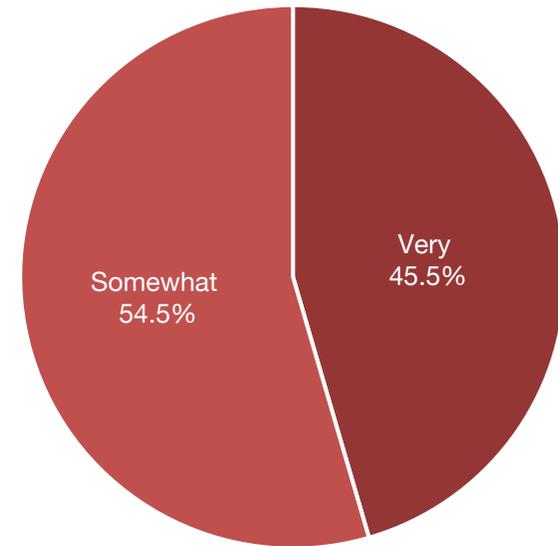
Among those who said satisfied, 40% are very satisfied

Question 5A_C: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the County's communications and engagement efforts?

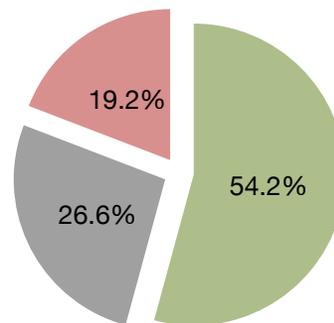
Among those who said satisfied



Among those who said unsatisfied

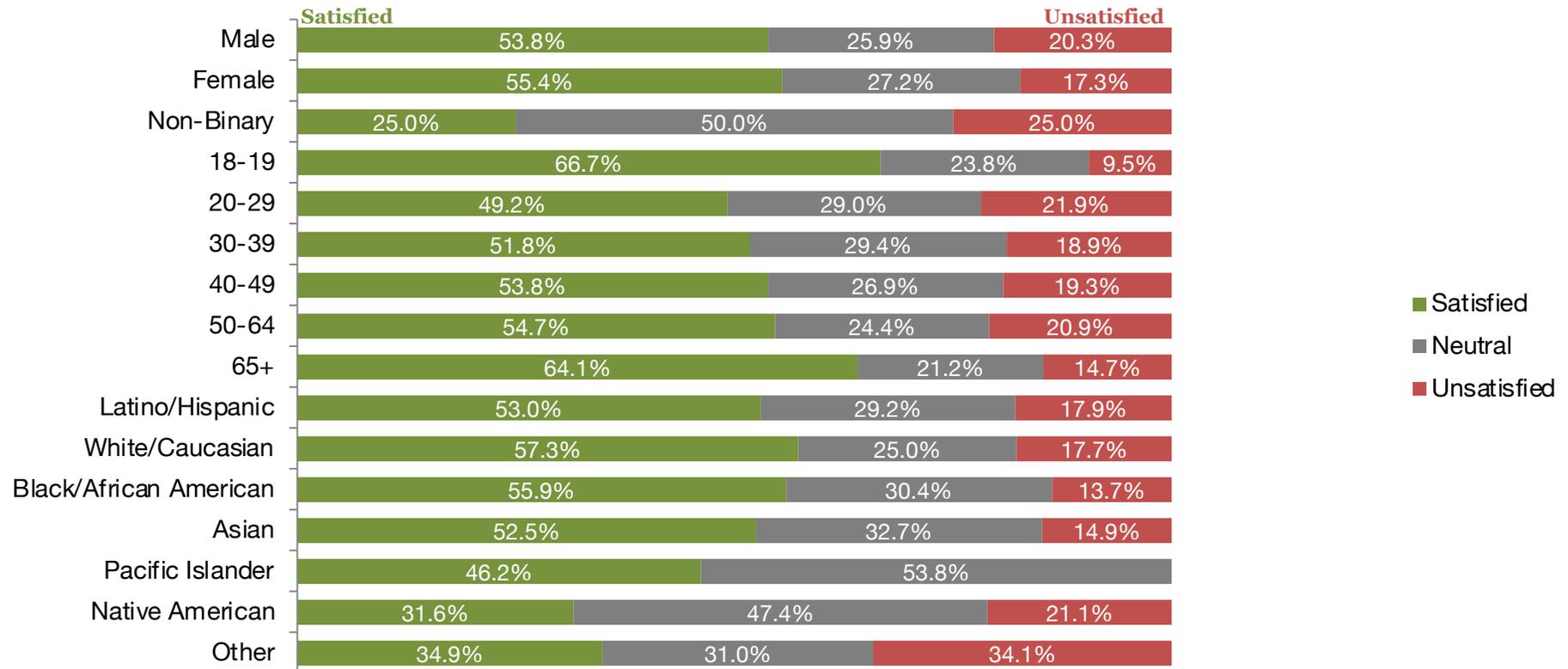


Total



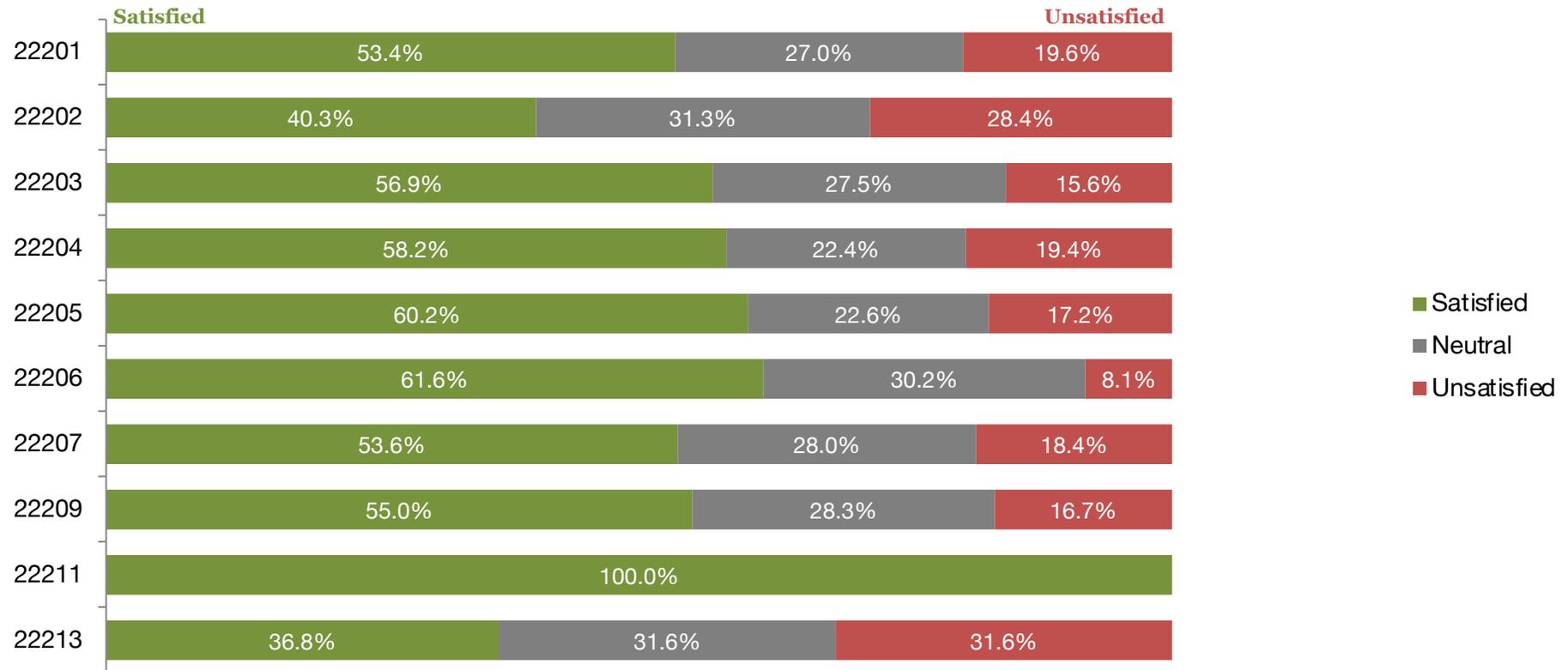
Results by gender, age group and ethnicity

Question 5A_C: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the County's communications and engagement efforts?



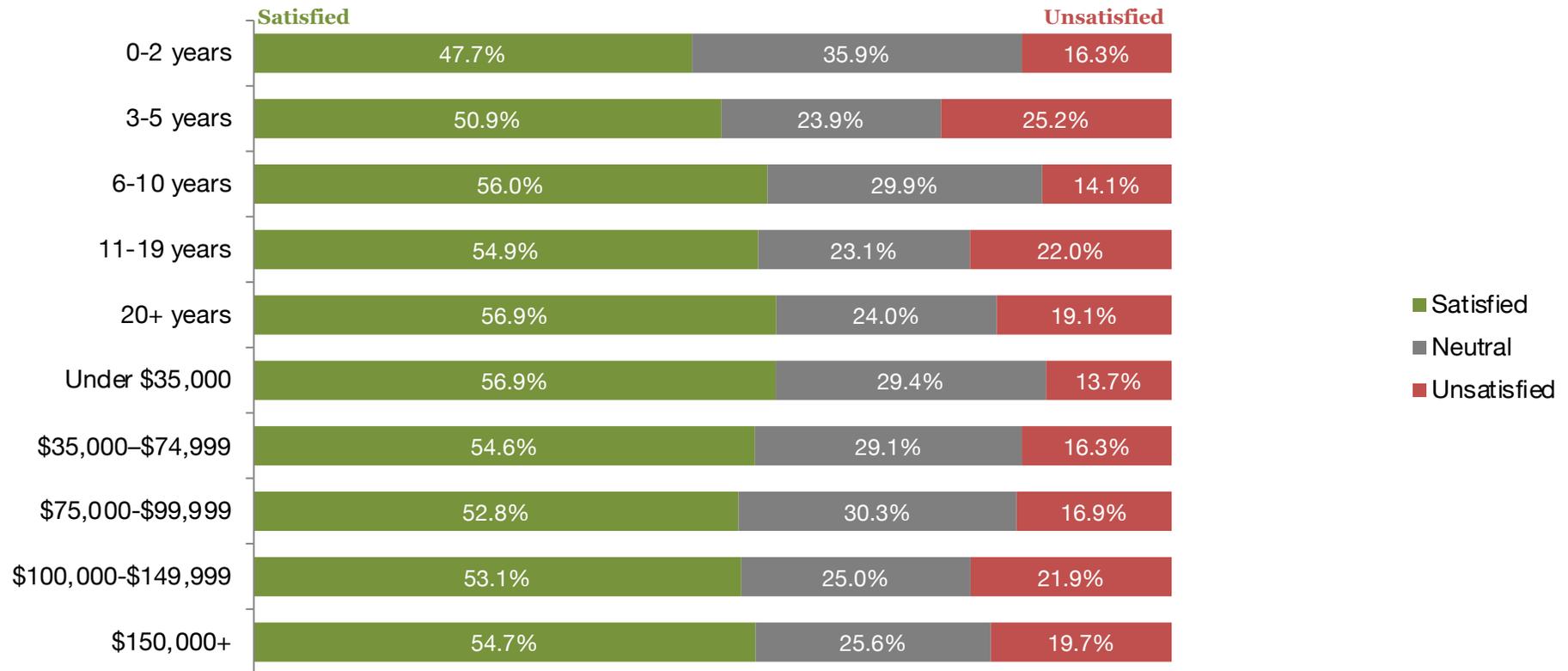
Results by zip code

Question 5A_C: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the County's communications and engagement efforts?



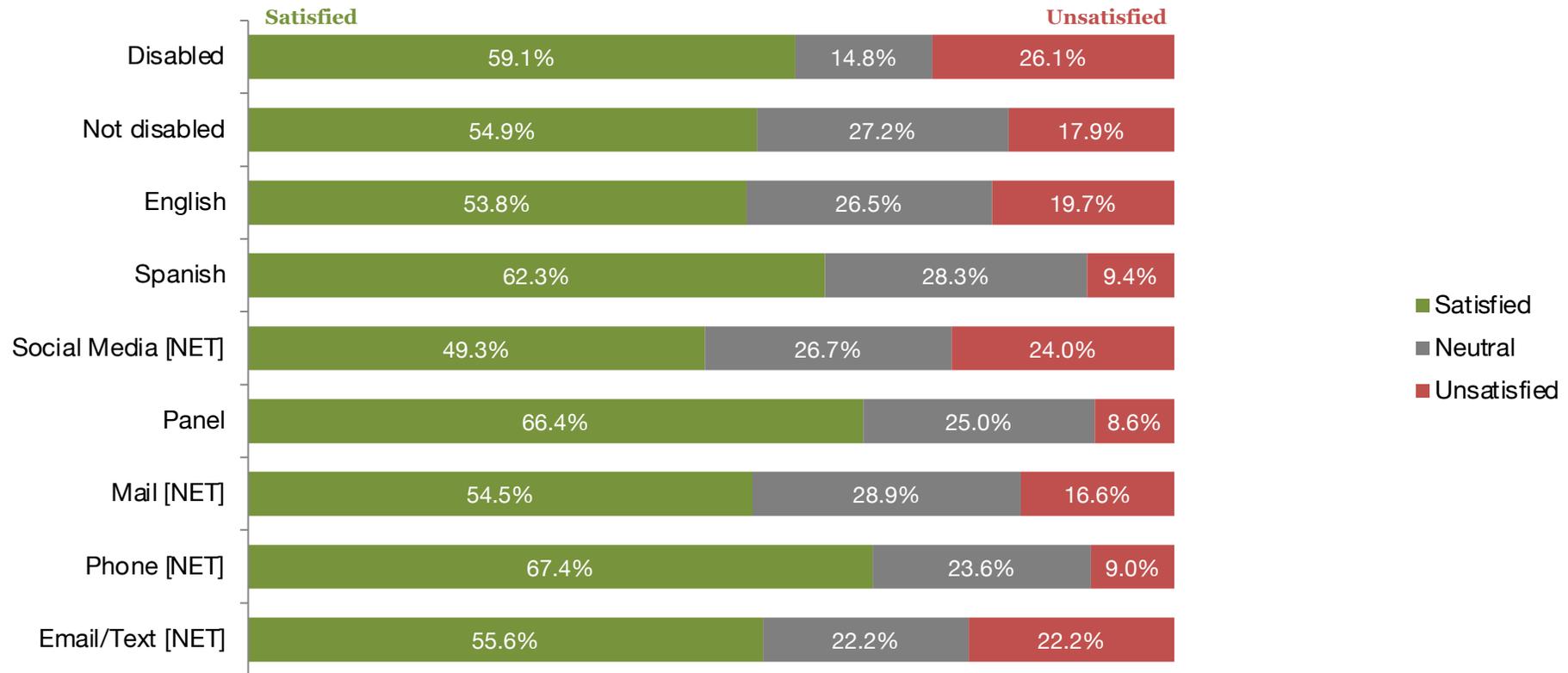
Results by years of residency and household income

Question 5A_C: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the County's communications and engagement efforts?



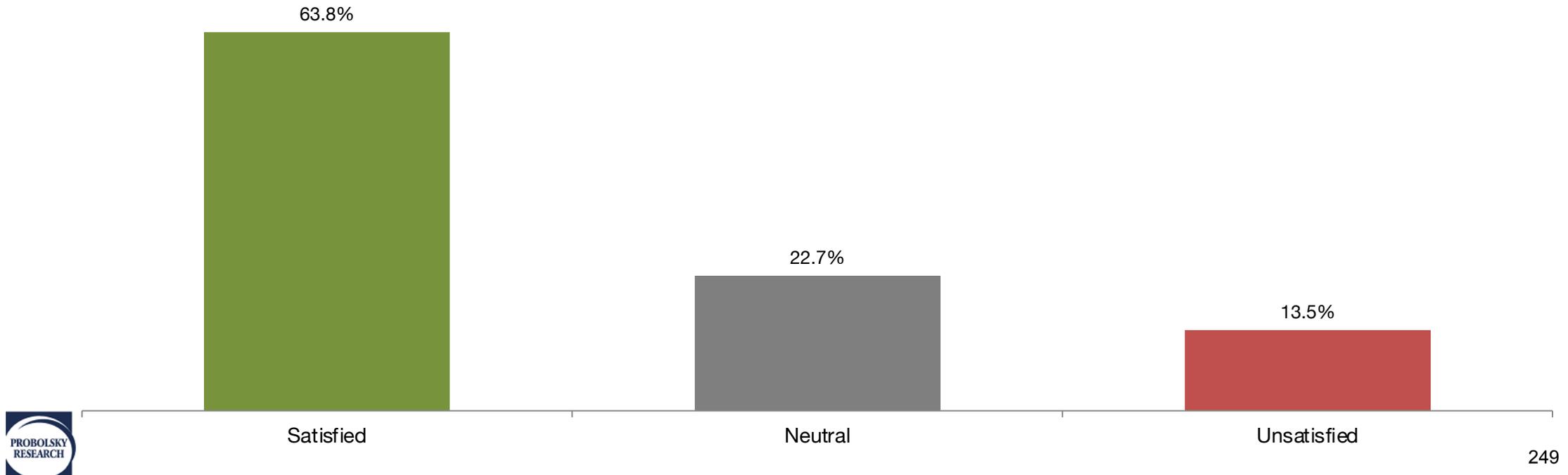
Results by disability status, survey language and survey mode

Question 5A_C: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to the County's communications and engagement efforts?



64% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to police services

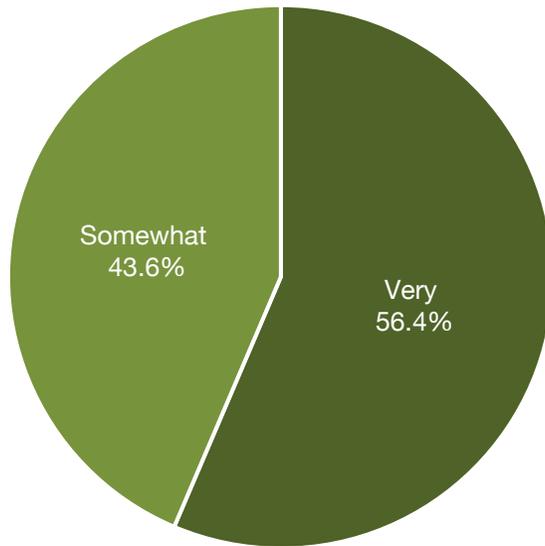
Question 5A_D: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to police services?



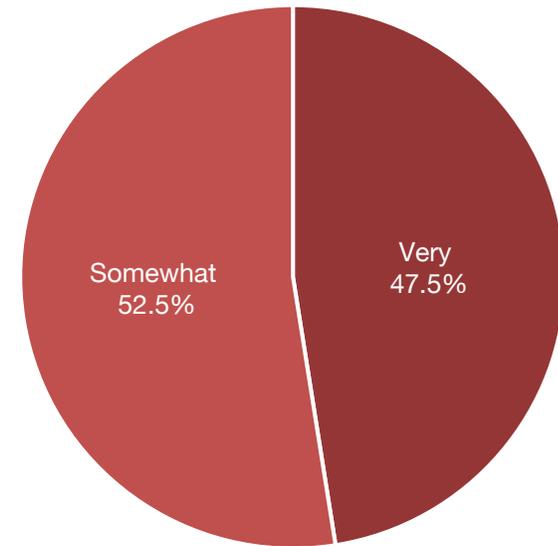
Among those who said satisfied, 56% are very satisfied

Question 5A_D: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to police services?

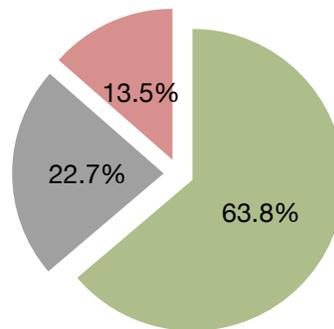
Among those who said satisfied



Among those who said unsatisfied

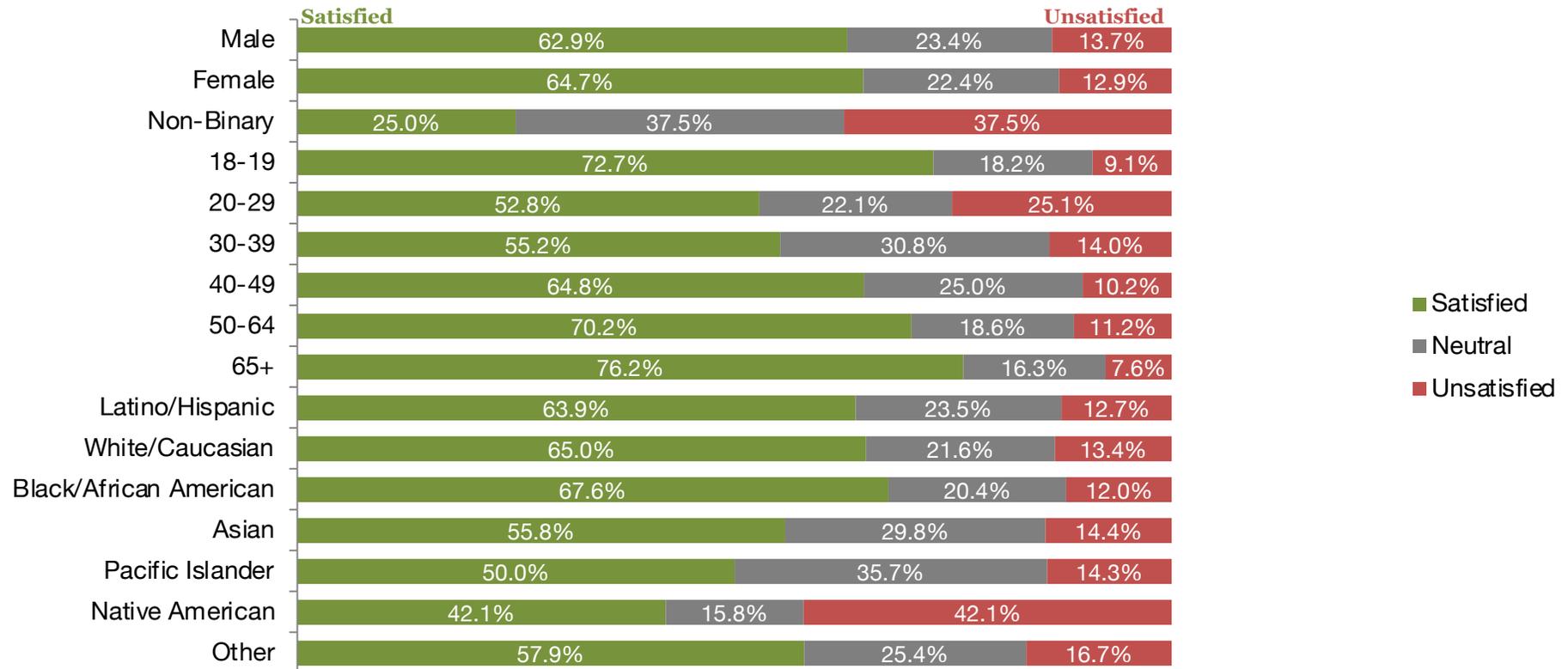


Total



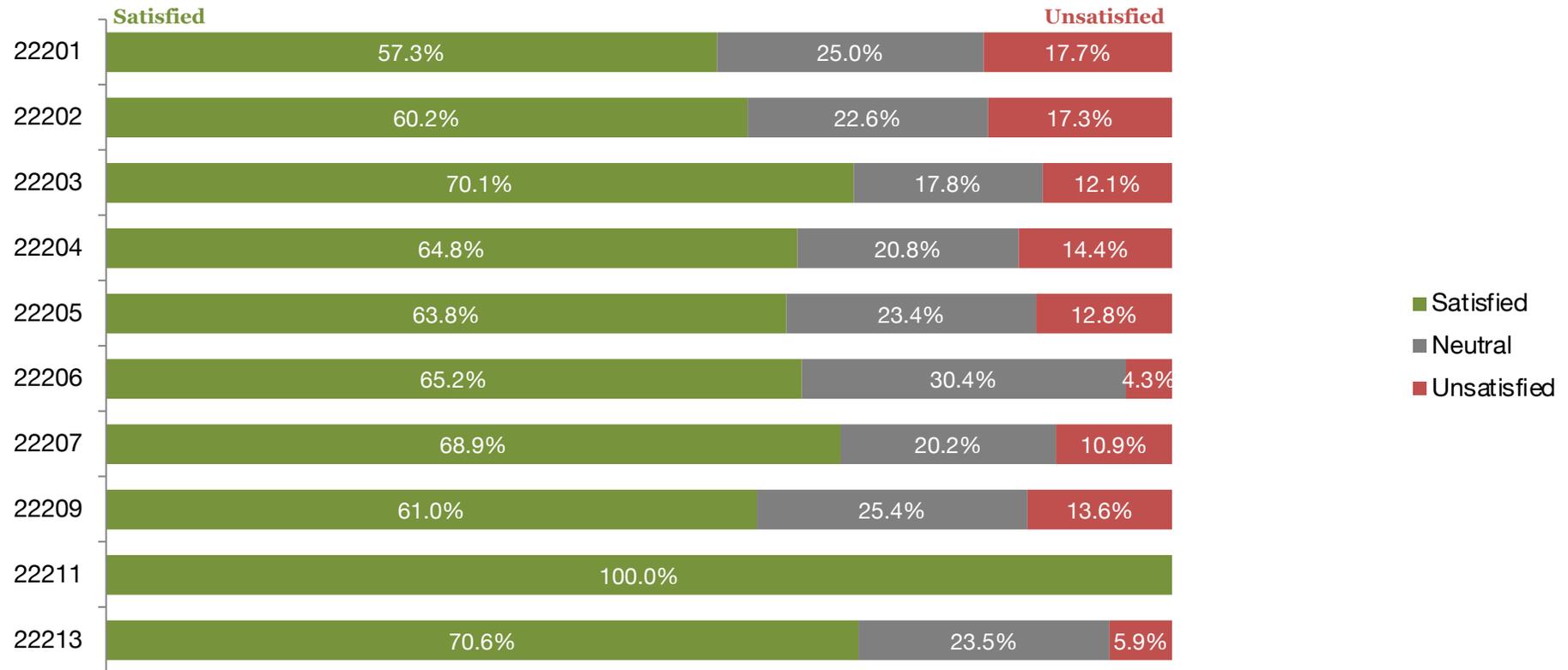
Results by gender, age group and ethnicity

Question 5A_D: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to police services?



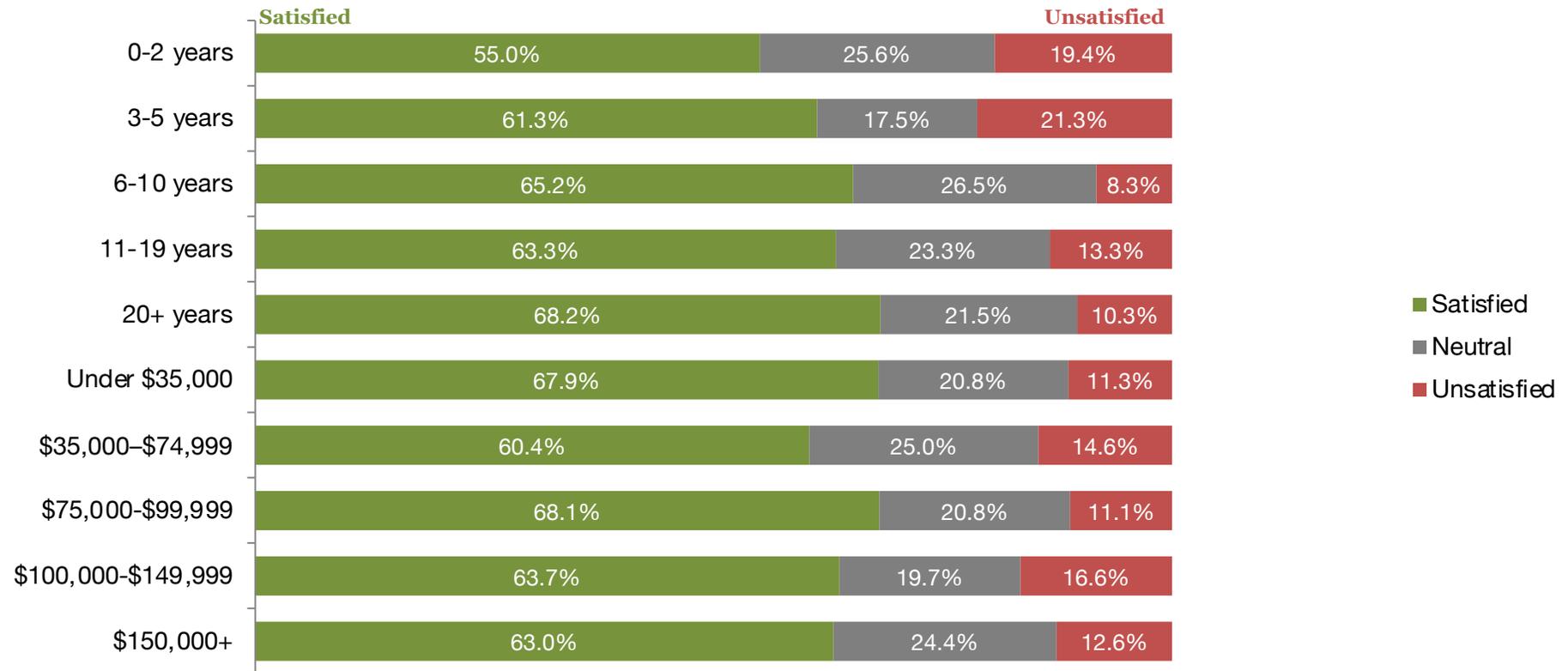
Results by zip code

Question 5A_D: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to police services?



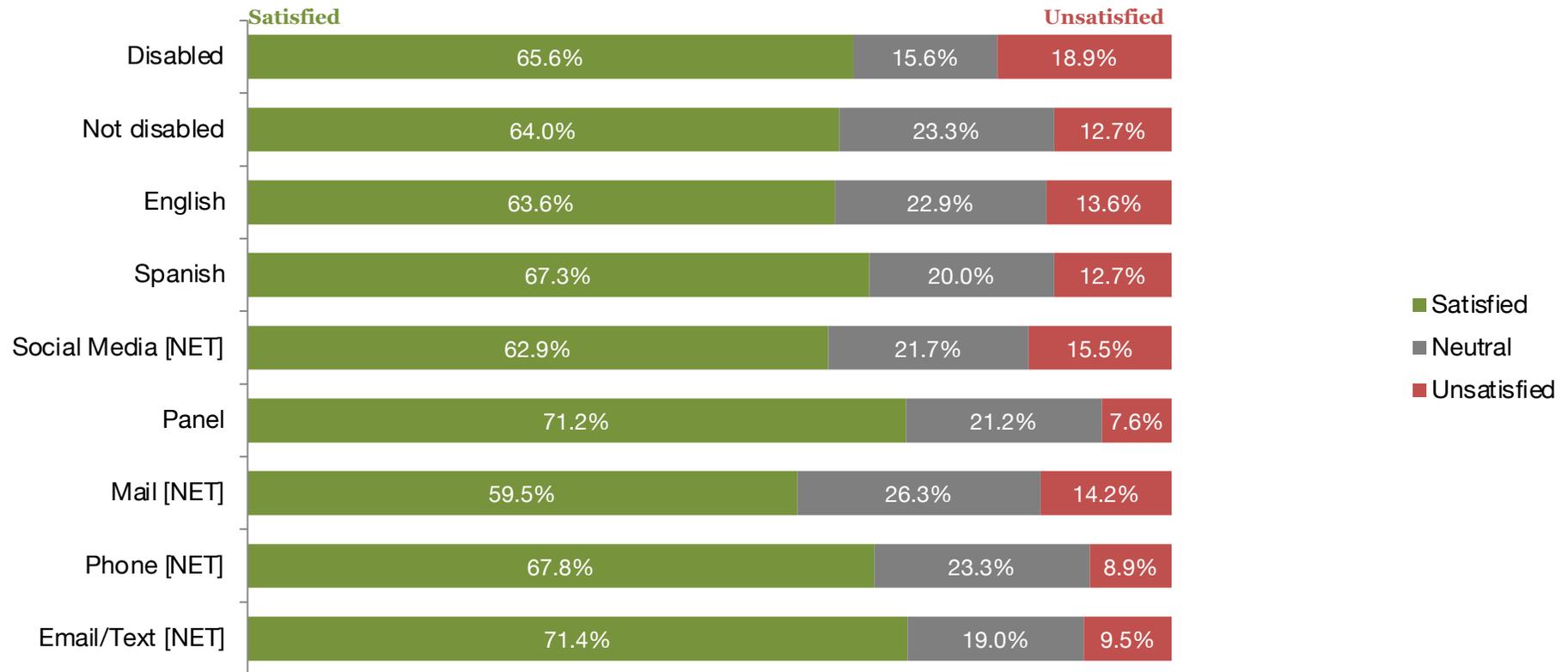
Results by years of residency and household income

Question 5A_D: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to police services?



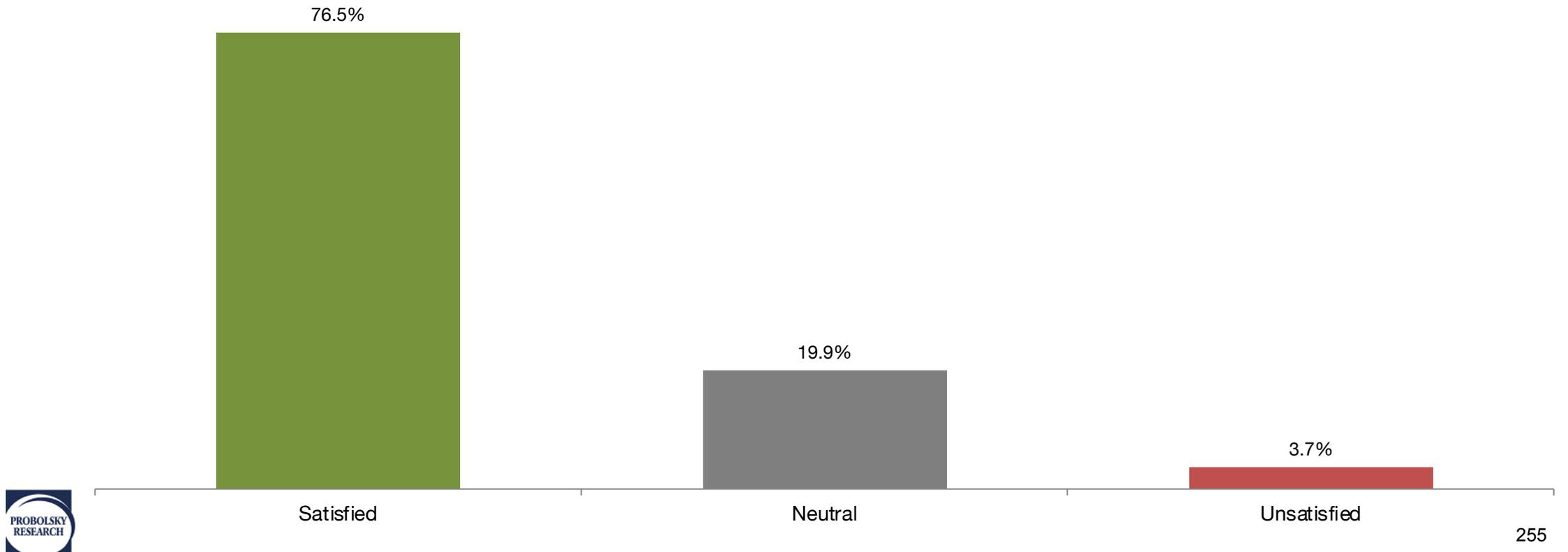
Results by disability status, survey language and survey mode

Question 5A_D: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to police services?



77% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to fire, emergency, and rescue services

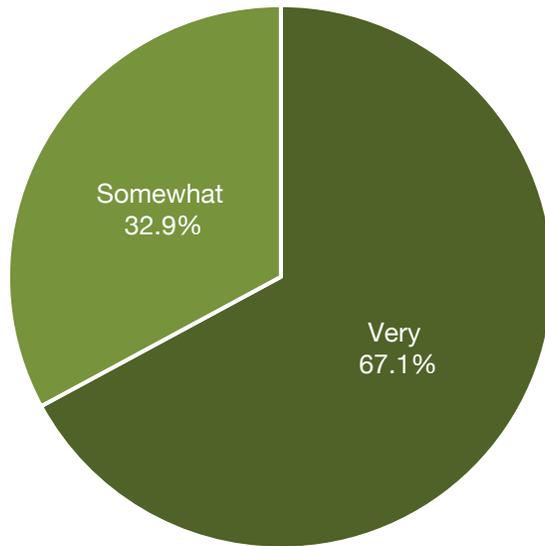
Question 5A_E: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to fire, emergency, and rescue services?



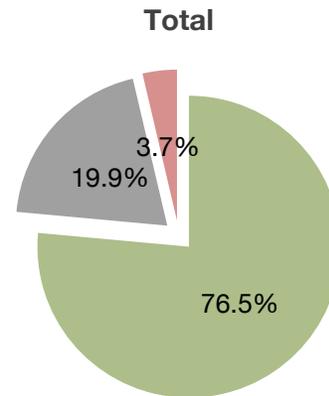
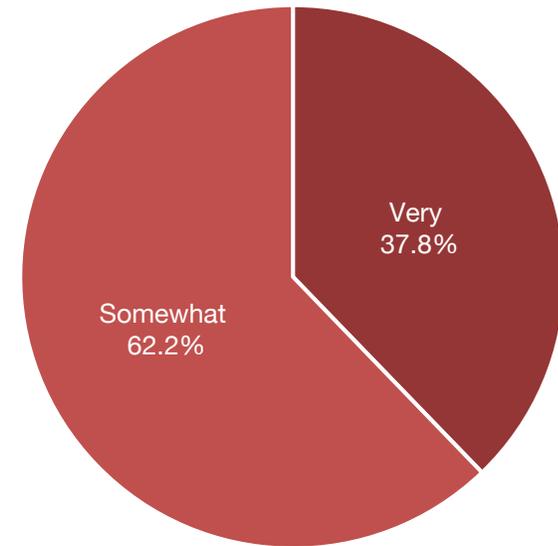
Among those who said satisfied, 67% are very satisfied

Question 5A_E: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to fire, emergency, and rescue services?

Among those who said satisfied

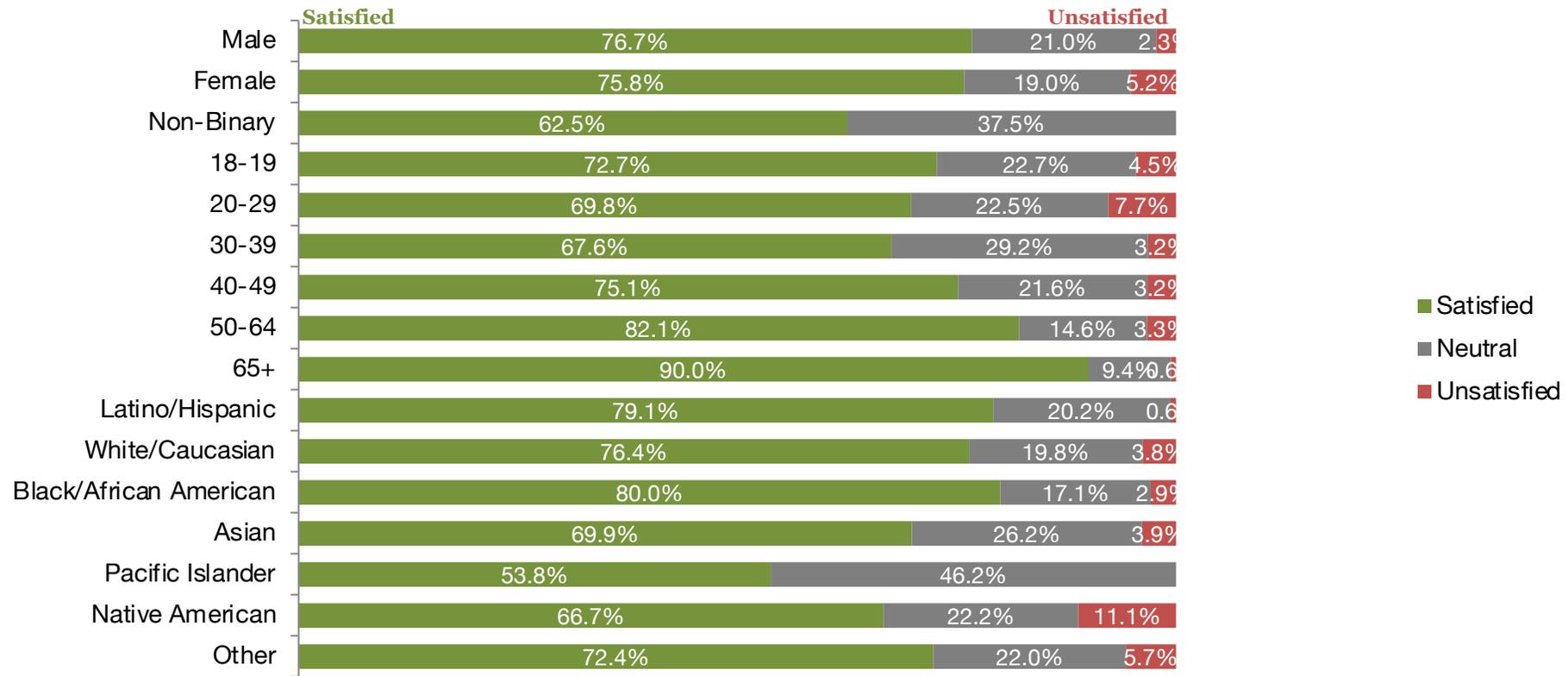


Among those who said unsatisfied



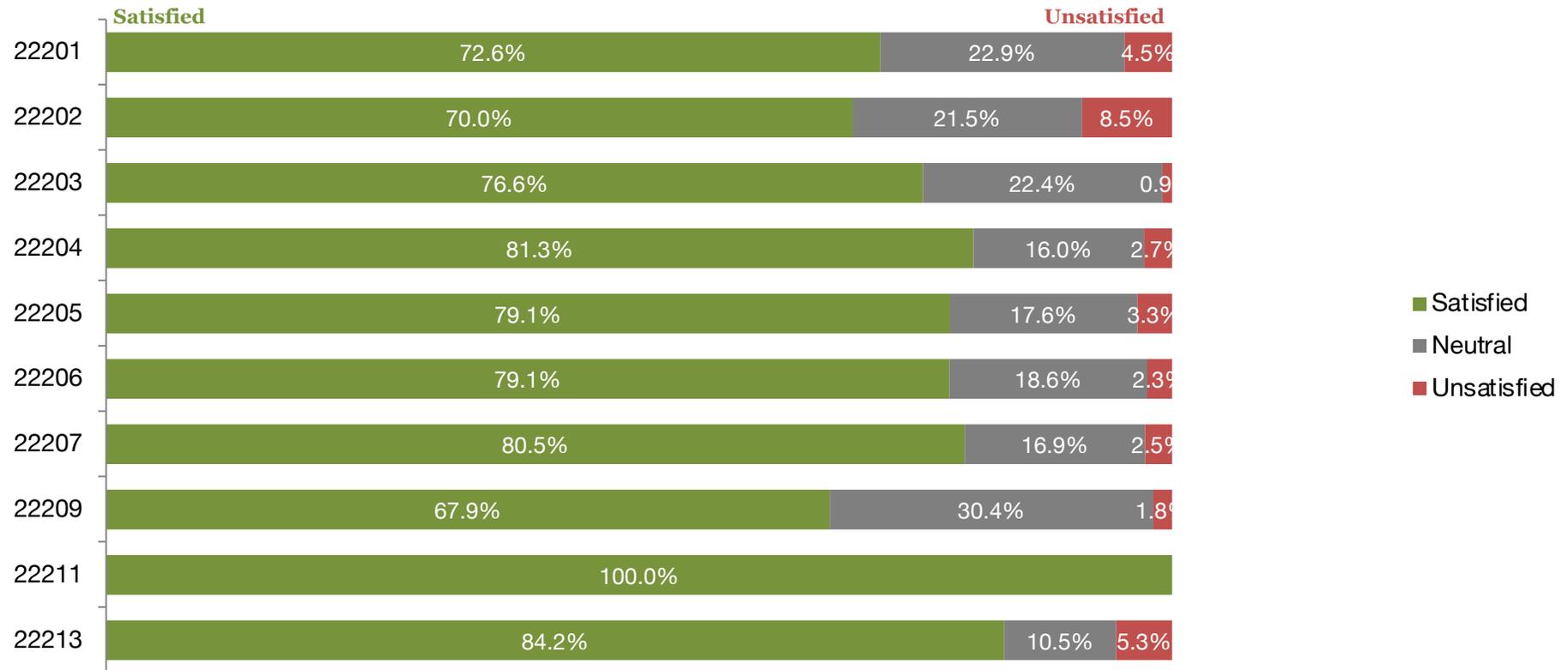
Results by gender, age group and ethnicity

Question 5A_E: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to fire, emergency, and rescue services?



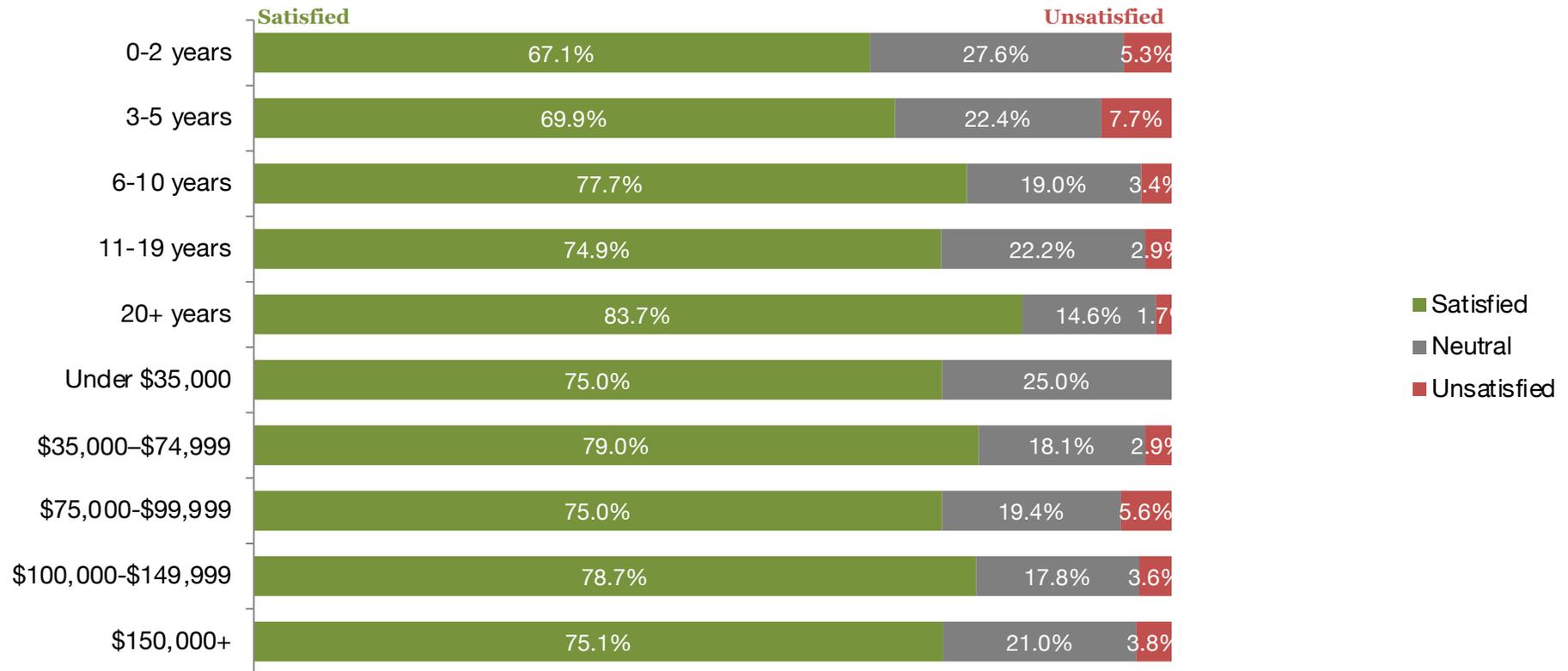
Results by zip code

Question 5A_E: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to fire, emergency, and rescue services?



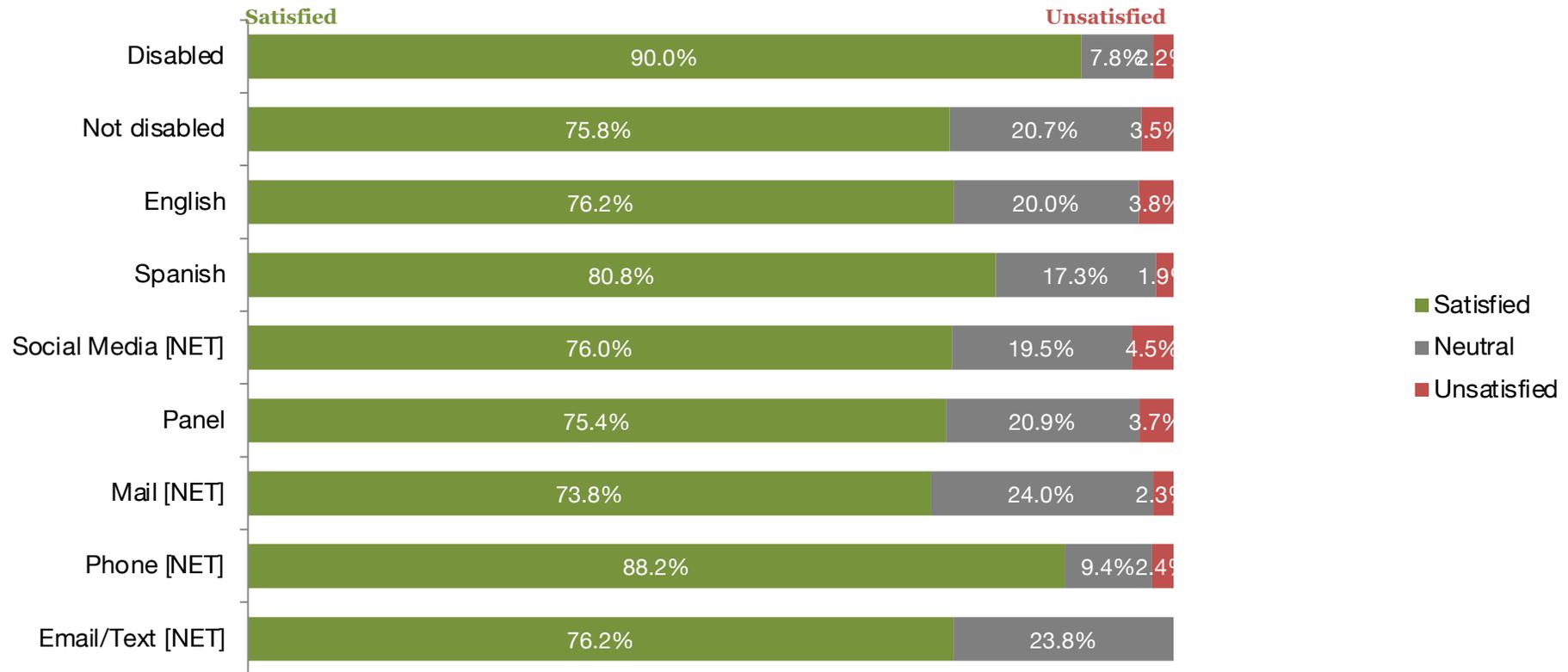
Results by years of residency and household income

Question 5A_E: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to fire, emergency, and rescue services?



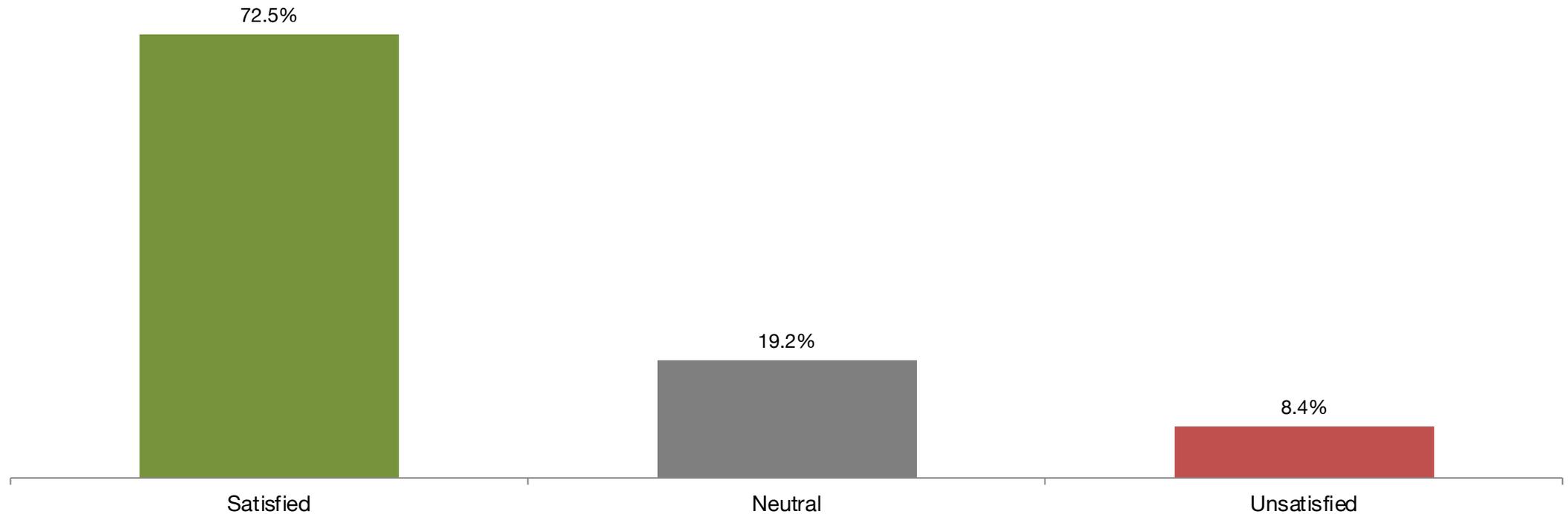
Results by disability status, survey language and survey mode

Question 5A_E: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to fire, emergency, and rescue services?



73% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to parks and recreation programs

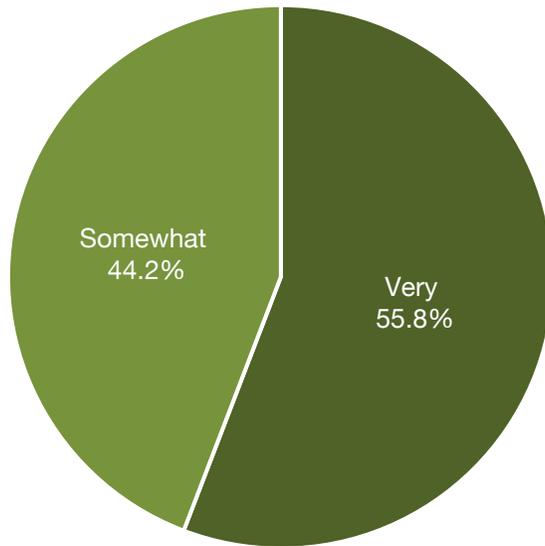
Question 5A_F: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to parks and recreation program?



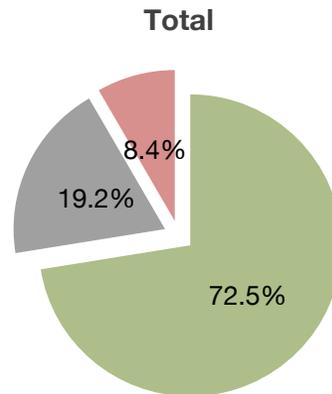
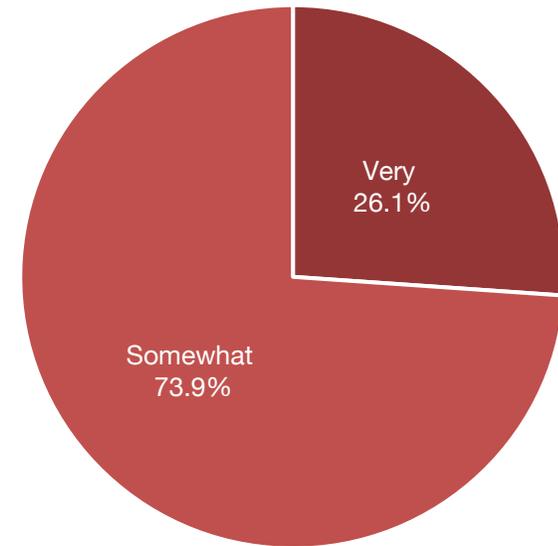
Among those who said satisfied, 56% are very satisfied

Question 5A_F: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to parks and recreation program?

Among those who said satisfied

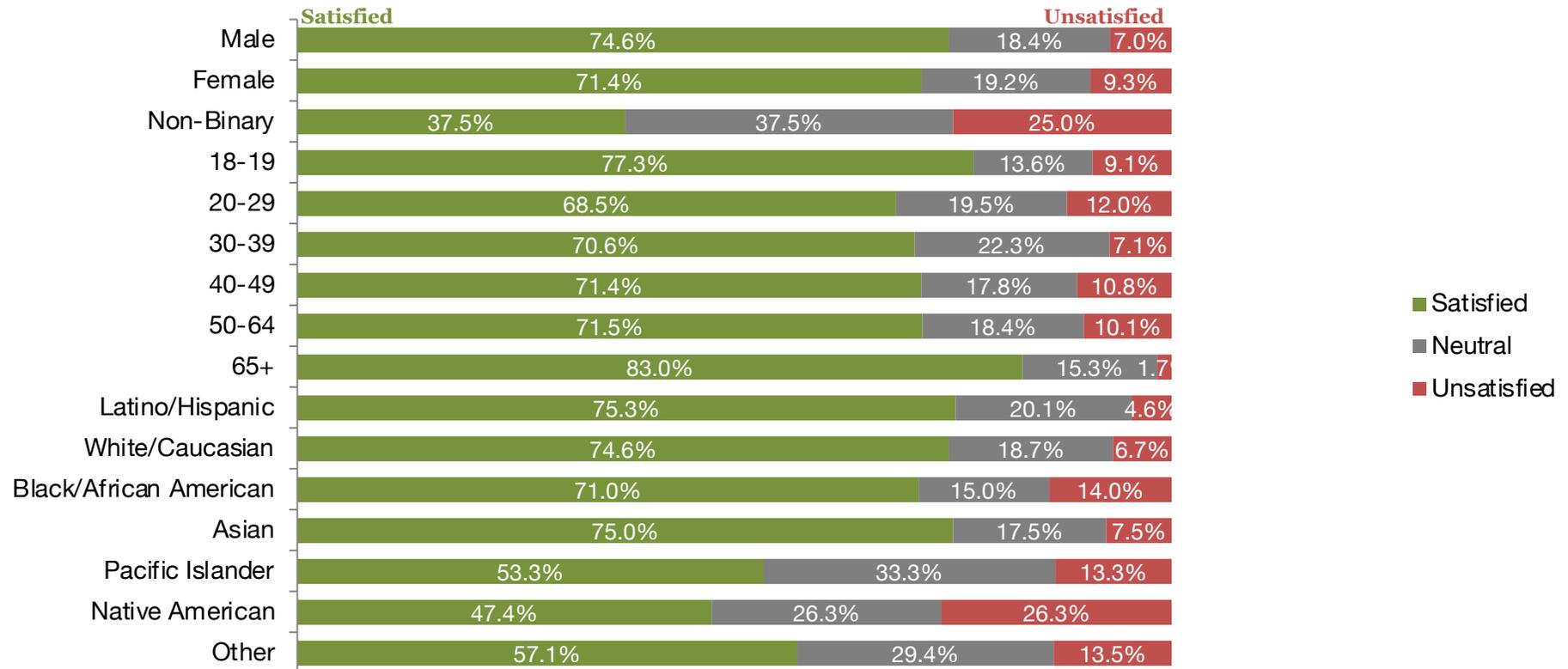


Among those who said unsatisfied



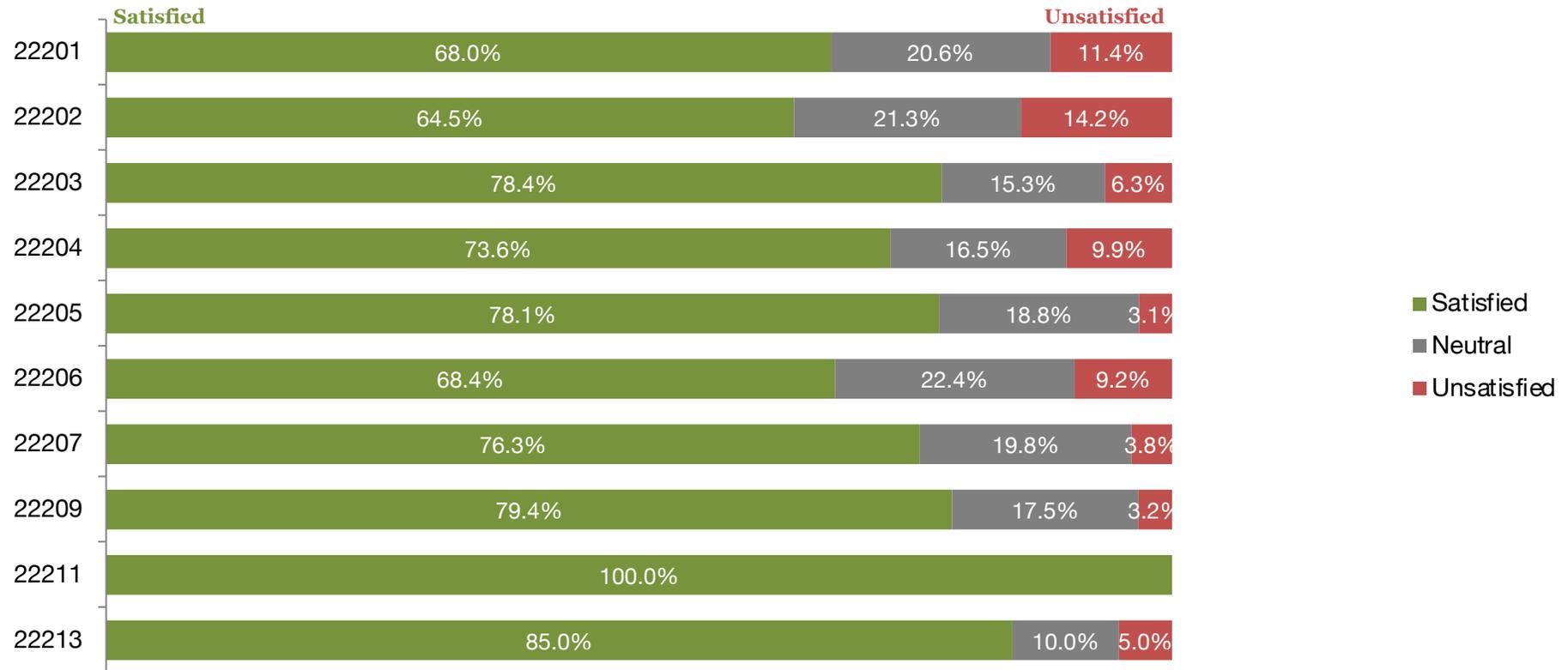
Results by gender, age group and ethnicity

Question 5A_F: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to parks and recreation program?



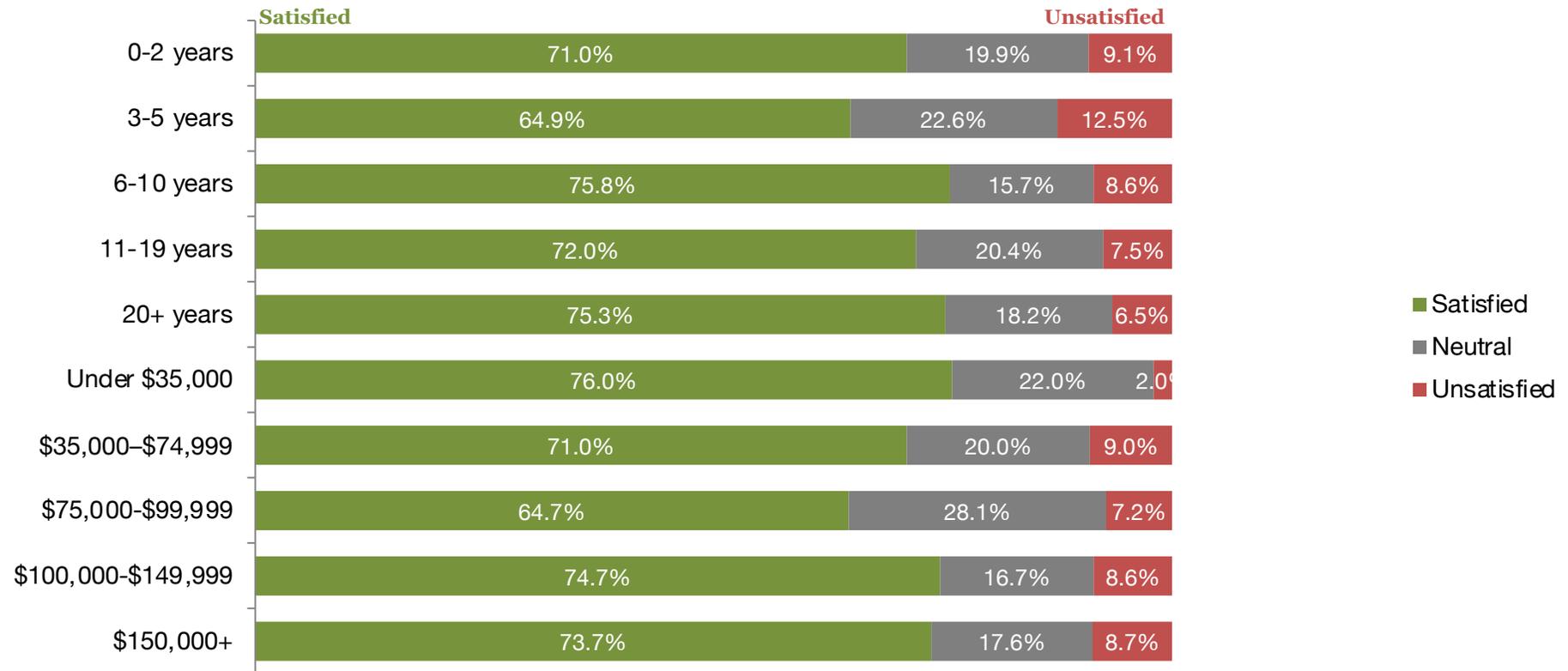
Results by zip code

Question 5A_F: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to parks and recreation program?



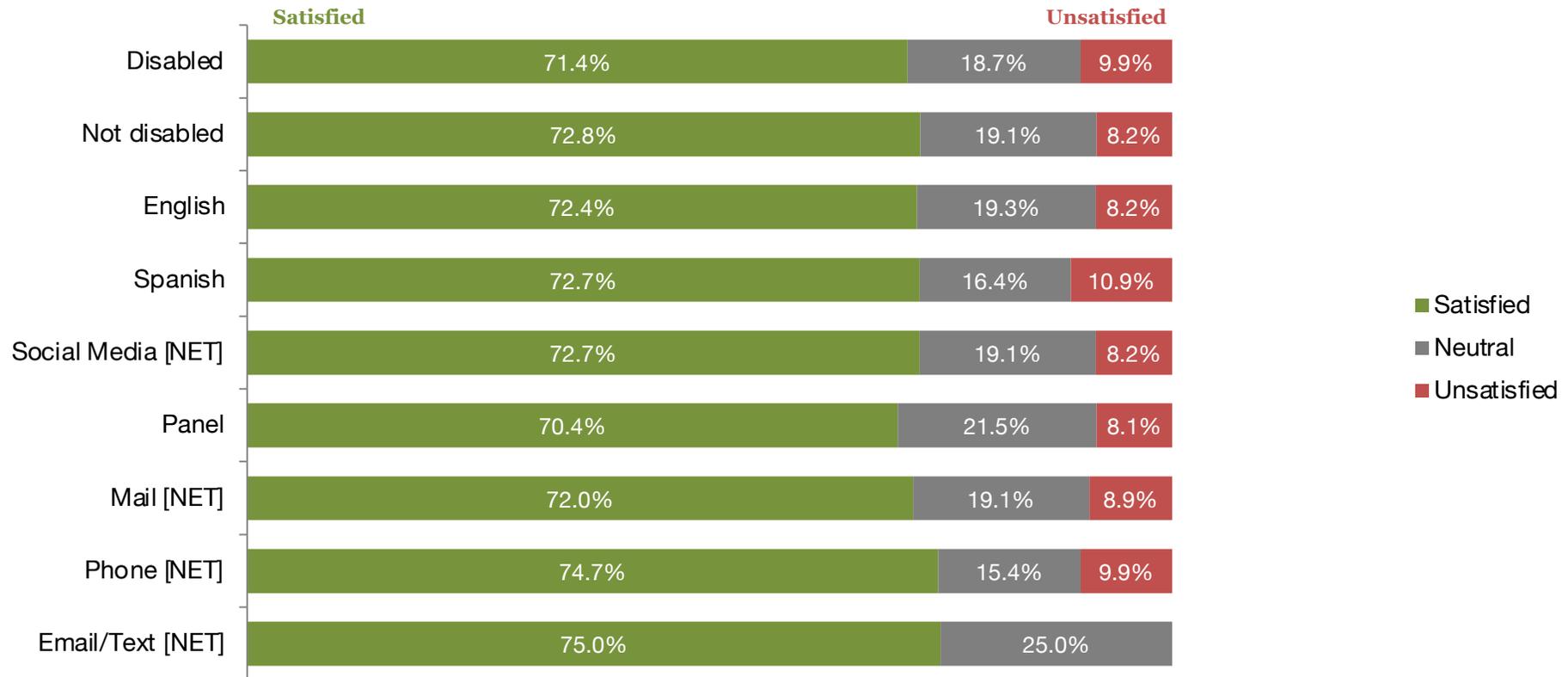
Results by years of residency and household income

Question 5A_F: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to parks and recreation program?



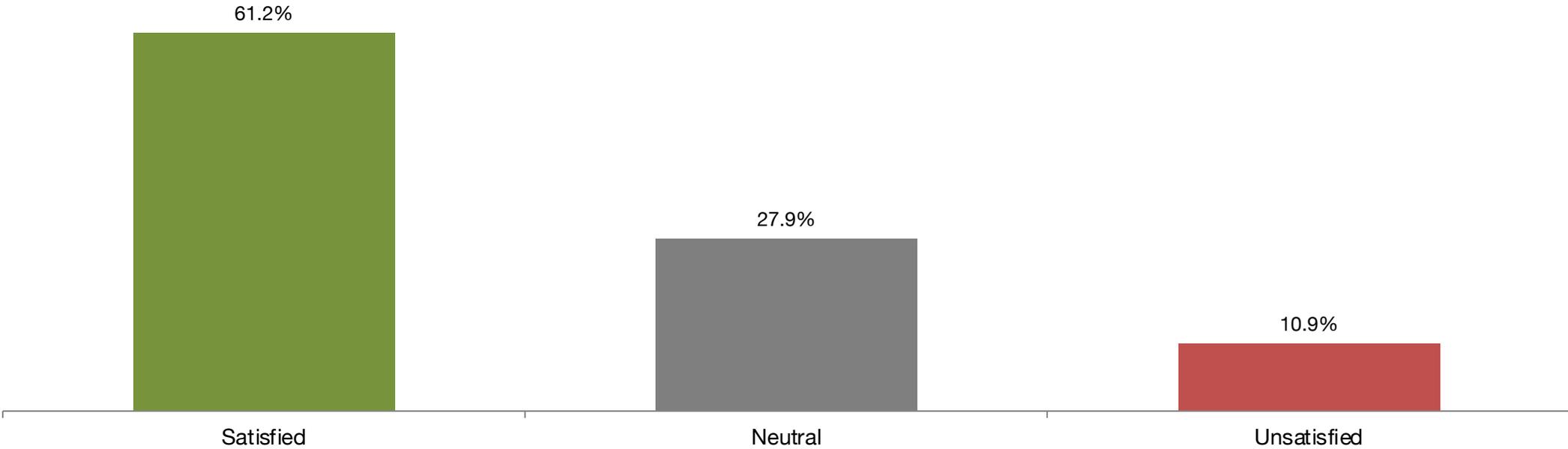
Results by disability status, survey language and survey mode

Question 5A_F: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to parks and recreation program?



61% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to health and human services

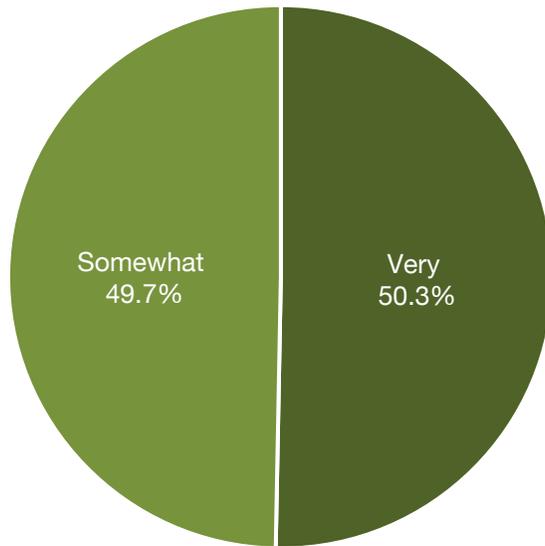
Question 5A_G: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to health and human services?



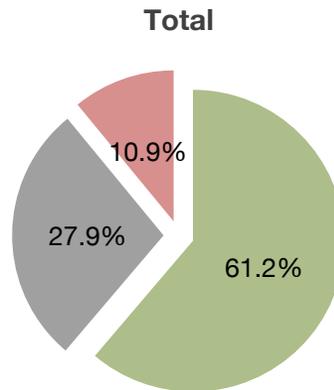
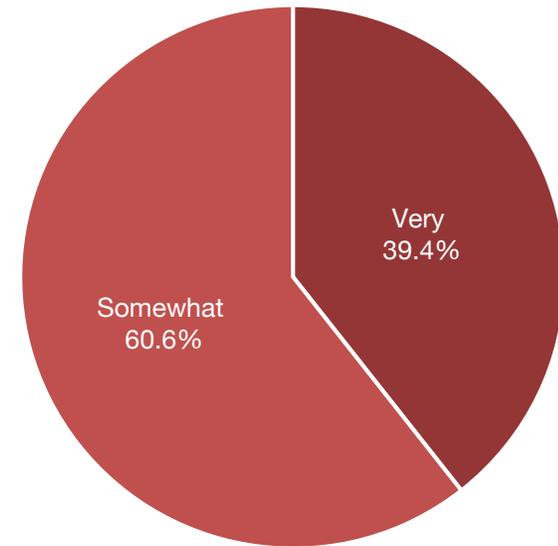
Among those who said satisfied, 50% are very satisfied

Question 5A_G: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to health and human services?

Among those who said satisfied

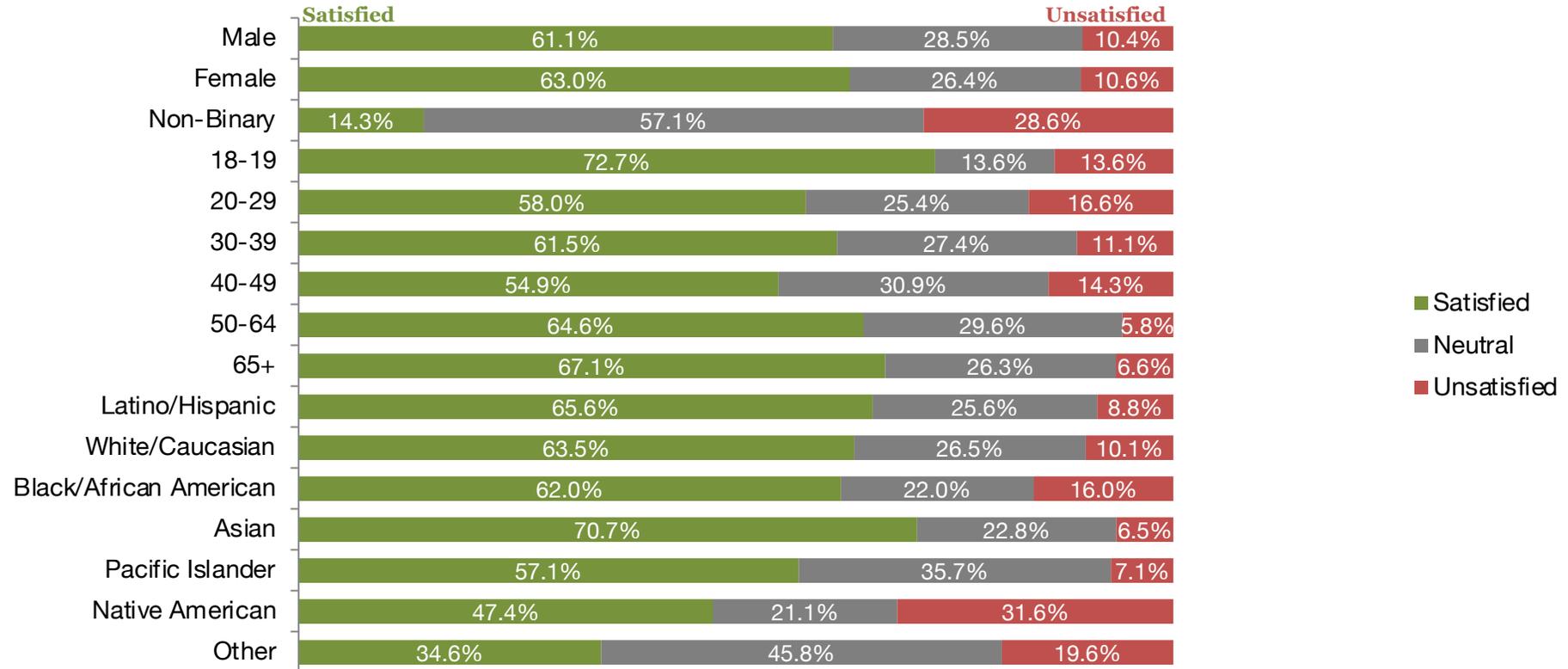


Among those who said unsatisfied



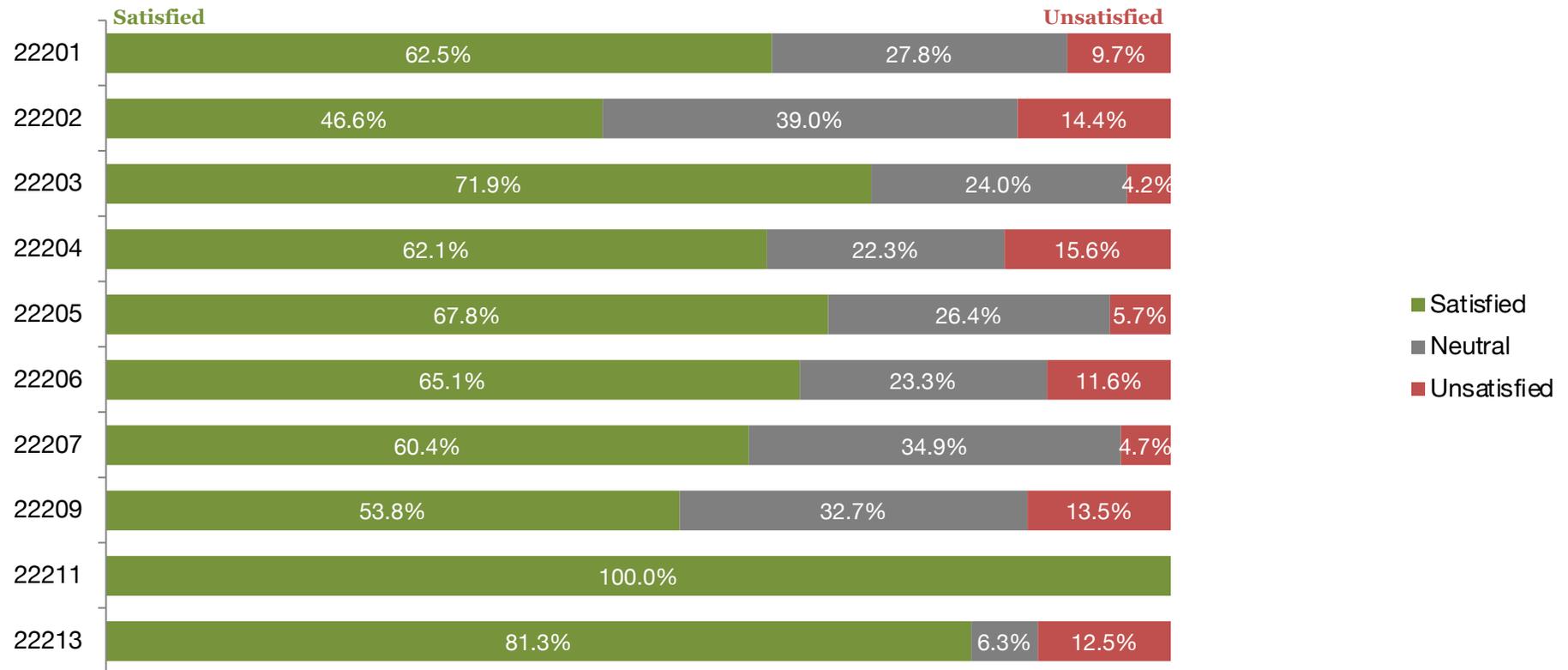
Results by gender, age group and ethnicity

Question 5A_G: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to health and human services?



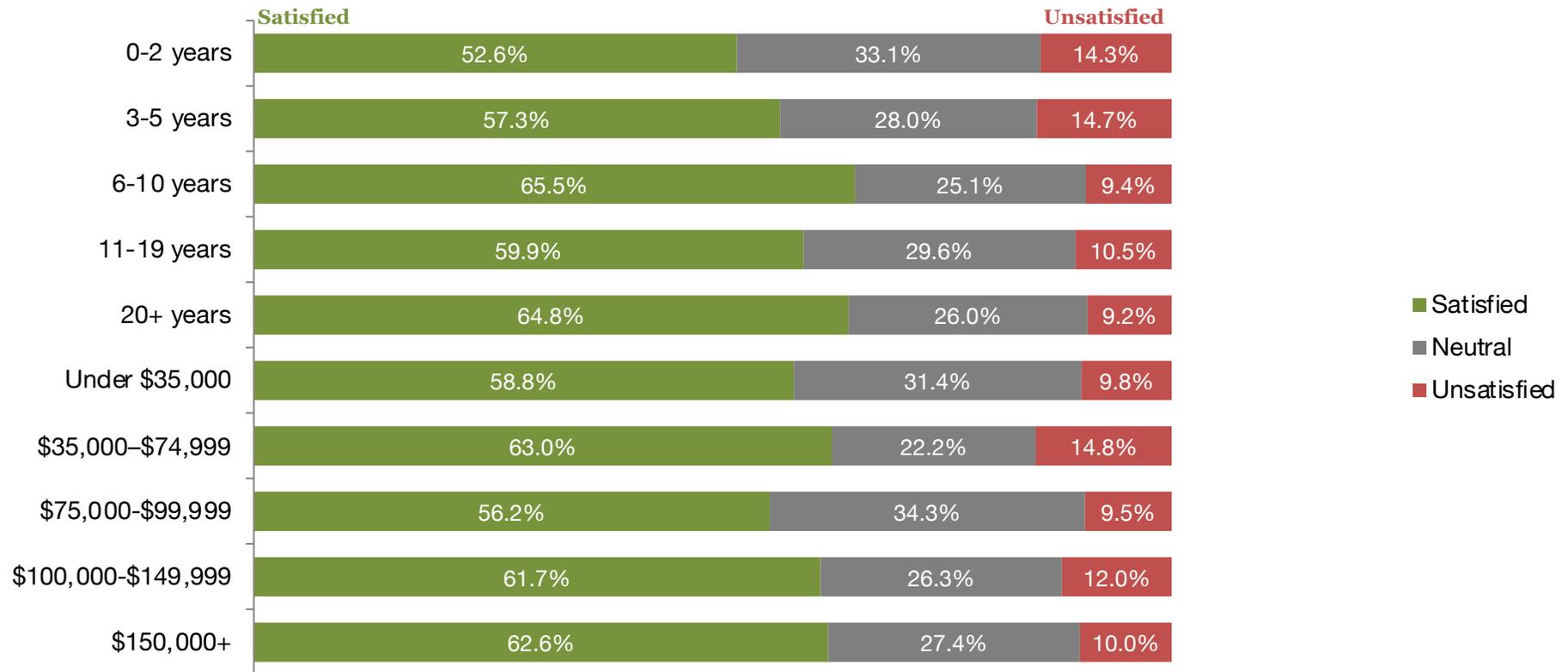
Results by zip code

Question 5A_G: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to health and human services?



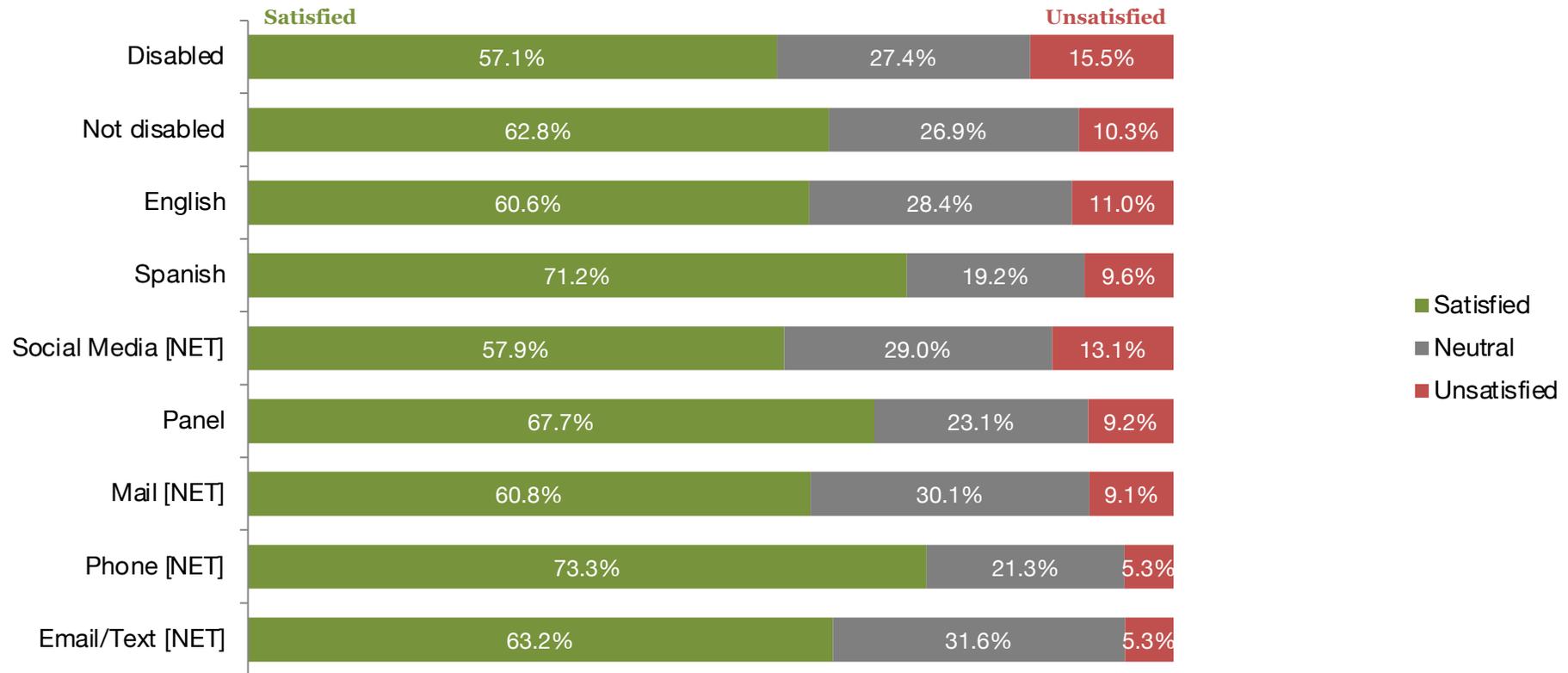
Results by years of residency and household income

Question 5A_G: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to health and human services?



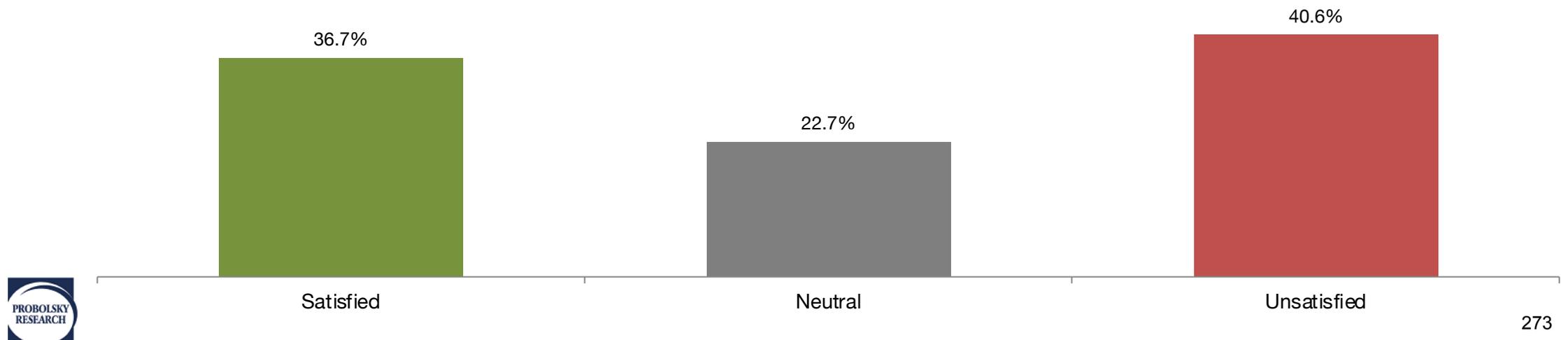
Results by disability status, survey language and survey mode

Question 5A_G: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to health and human services?



41% are unsatisfied with the County's efforts to ensure all residents have equitable access in Arlington related to housing options

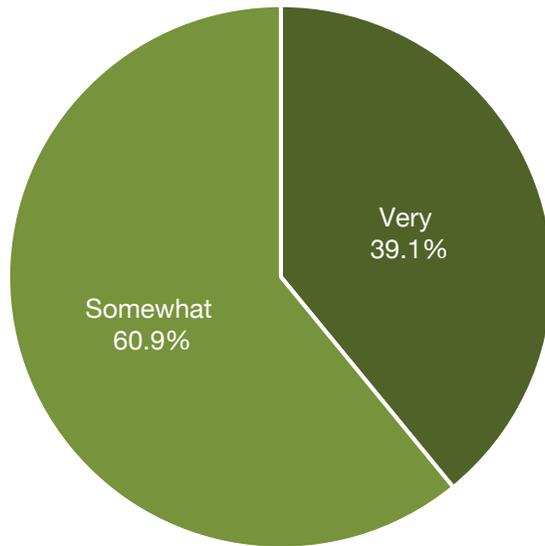
Question 5A_H: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to housing options?



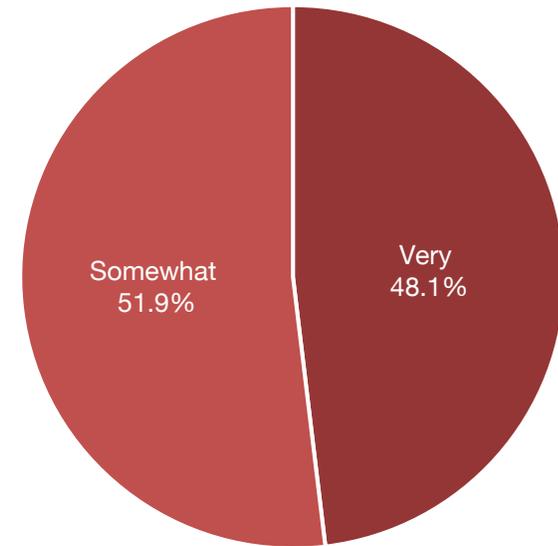
Among those who said satisfied, 39% are very satisfied

Question 5A_H: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to housing options?

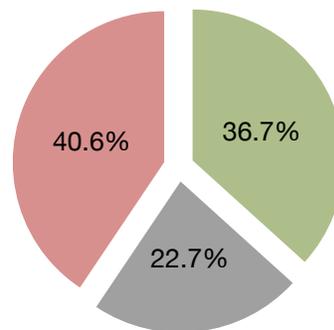
Among those who said satisfied



Among those who said unsatisfied

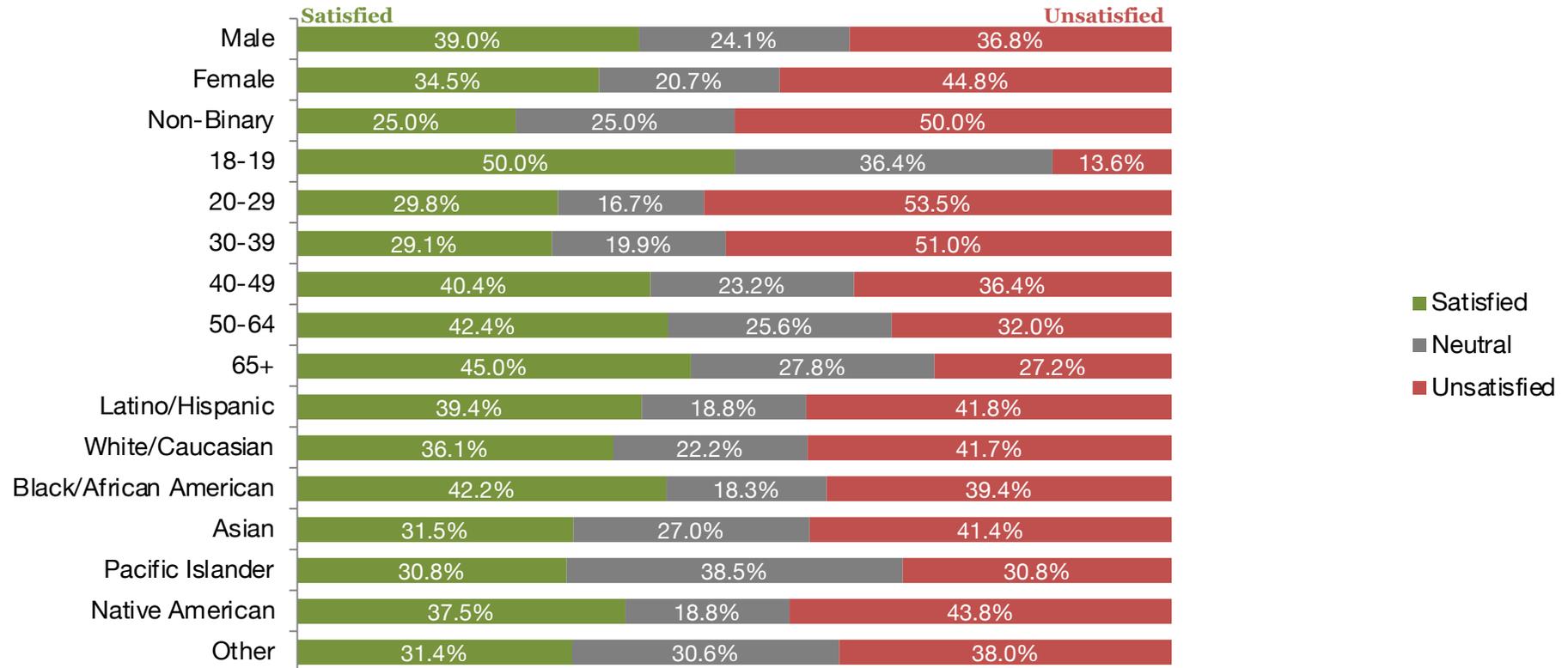


Total



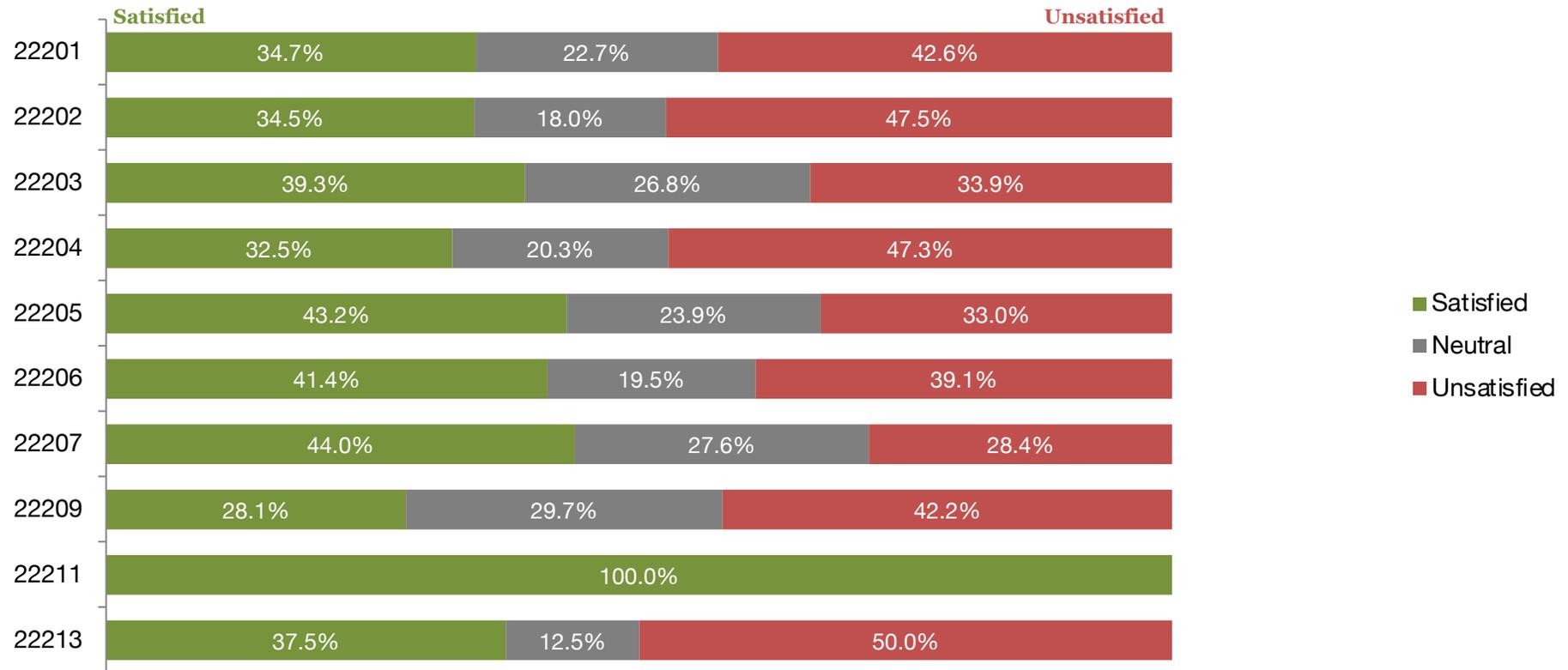
Results by gender, age group and ethnicity

Question 5A_H: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to housing options?



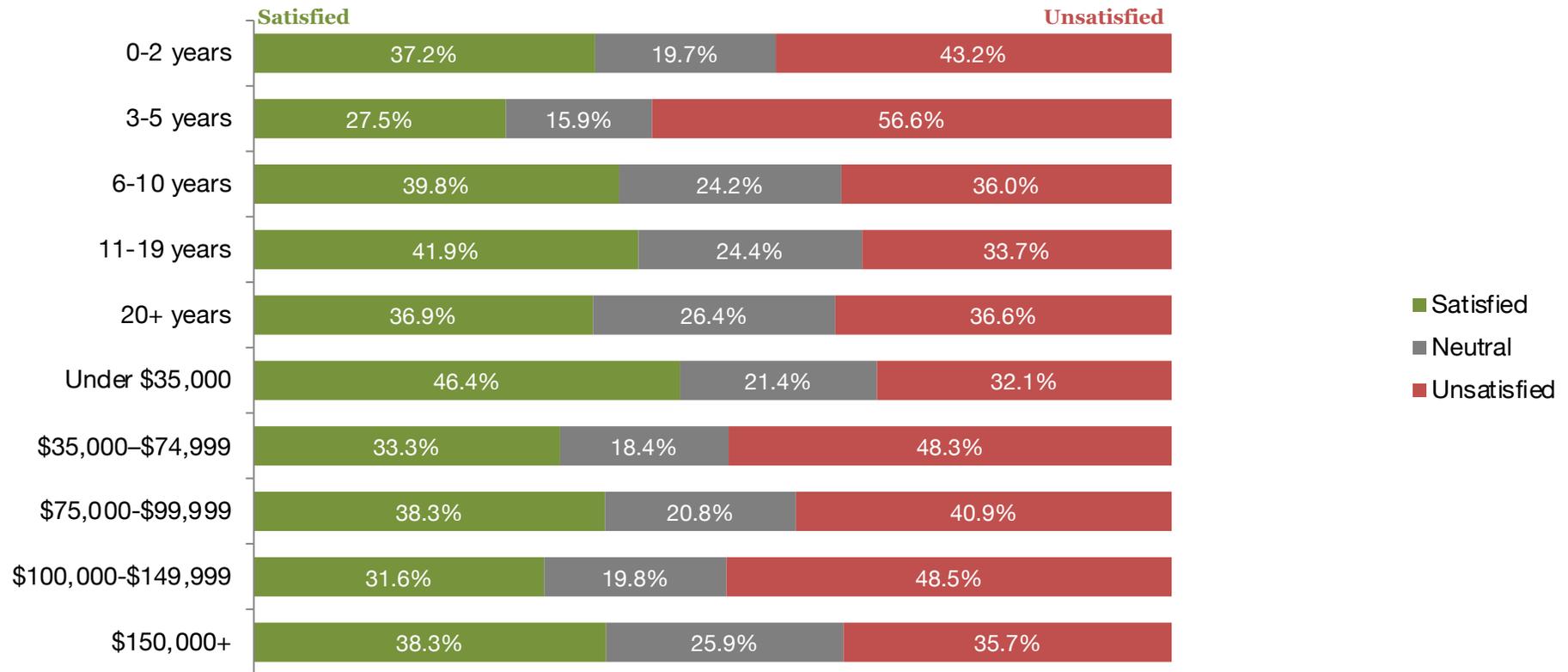
Results by zip code

Question 5A_H: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to housing options?



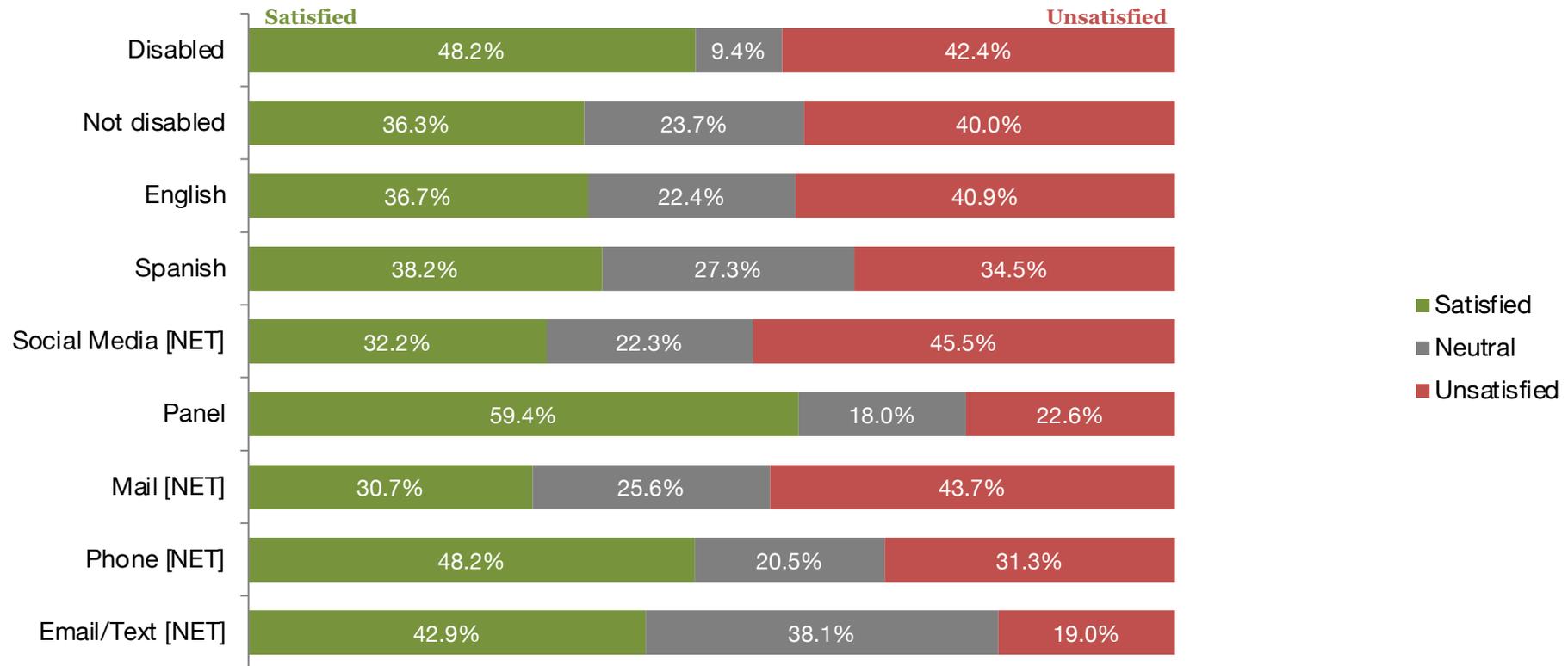
Results by years of residency and household income

Question 5A_H: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to housing options?



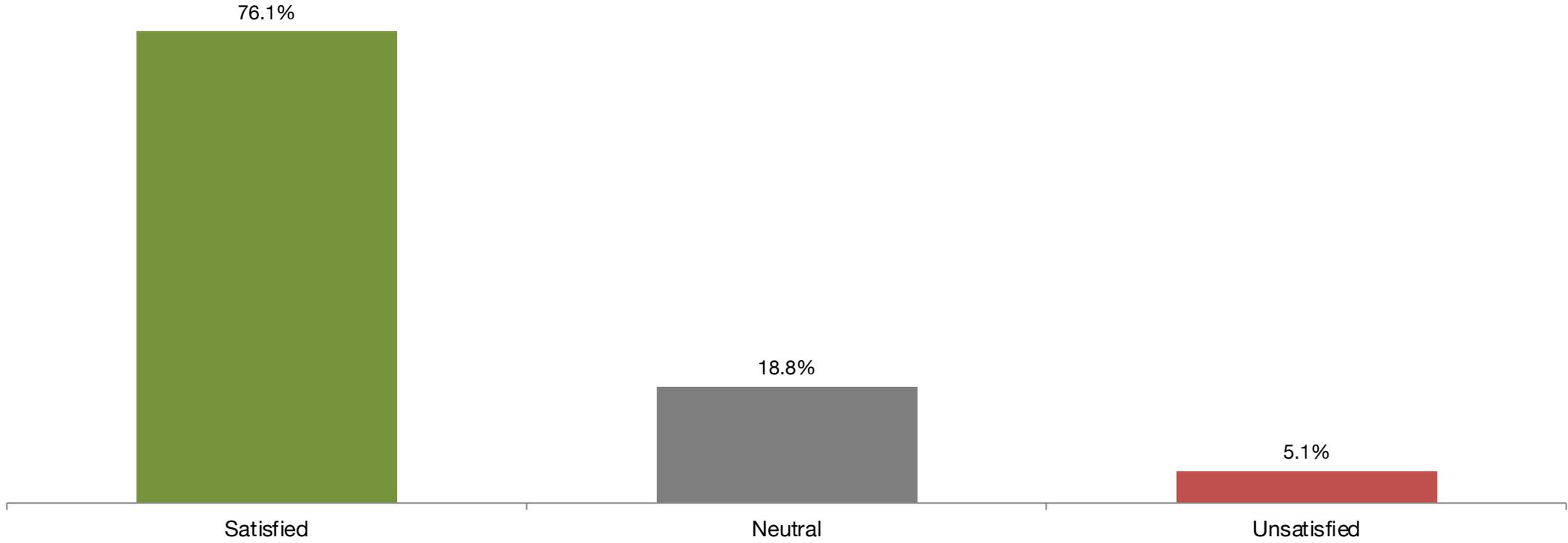
Results by disability status, survey language and survey mode

Question 5A_H: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to housing options?



76% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to library services

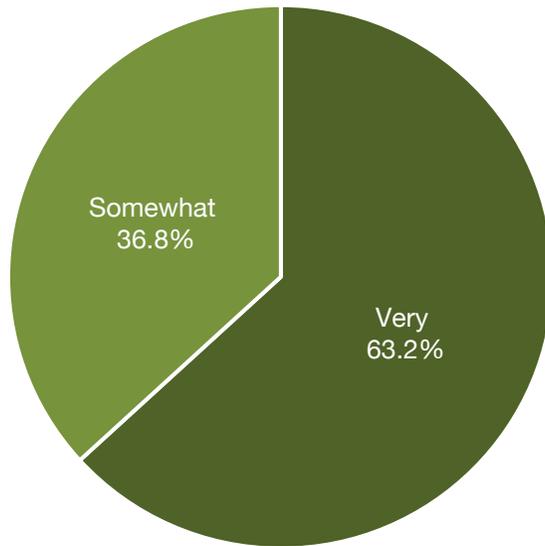
Question 5A_I: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to library services?



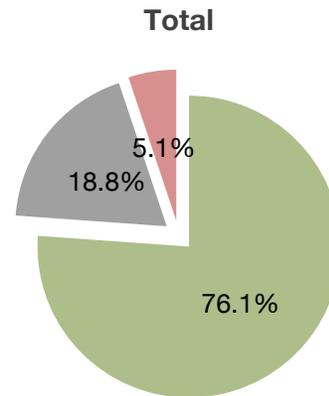
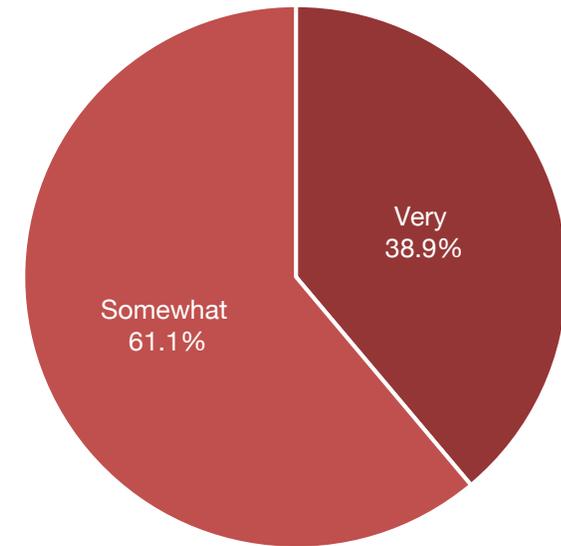
Among those who are satisfied, 63% are very satisfied

Question 5A_1: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to library services?

Among those who said satisfied

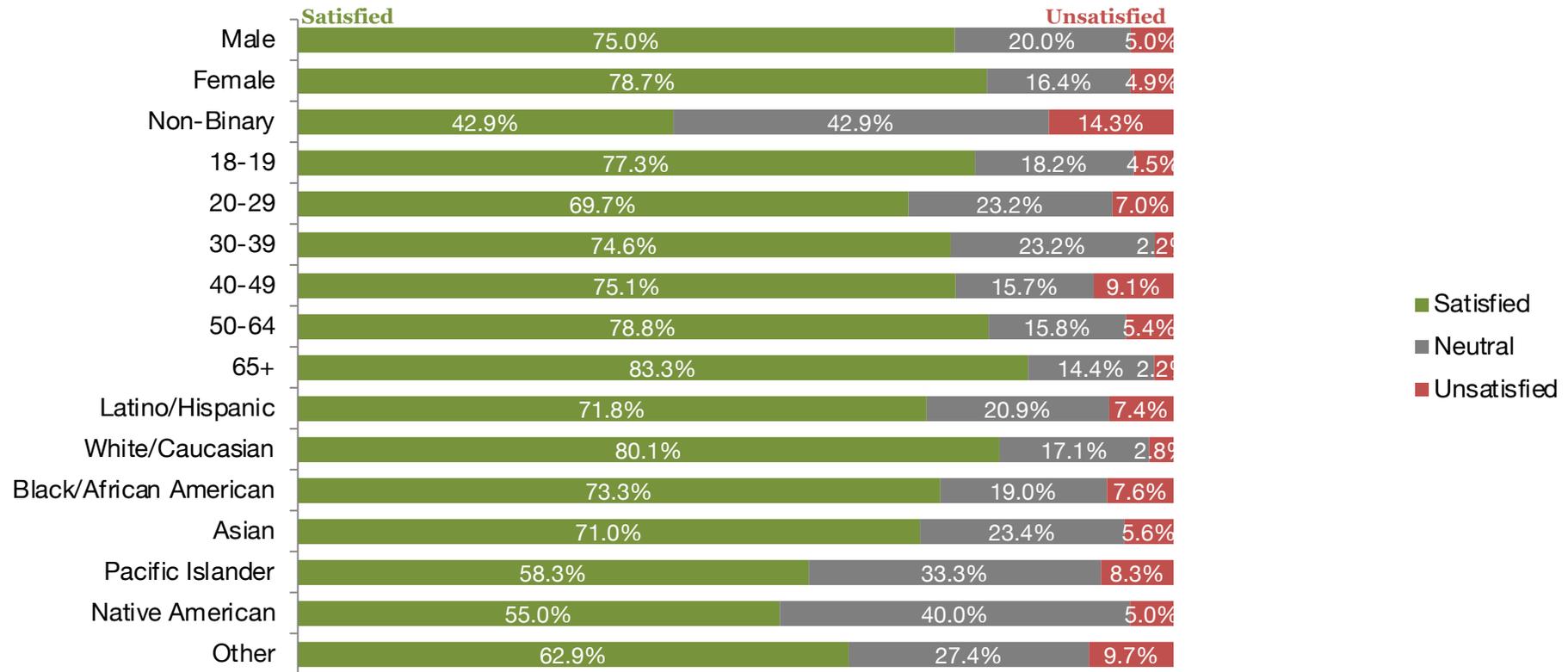


Among those who said unsatisfied



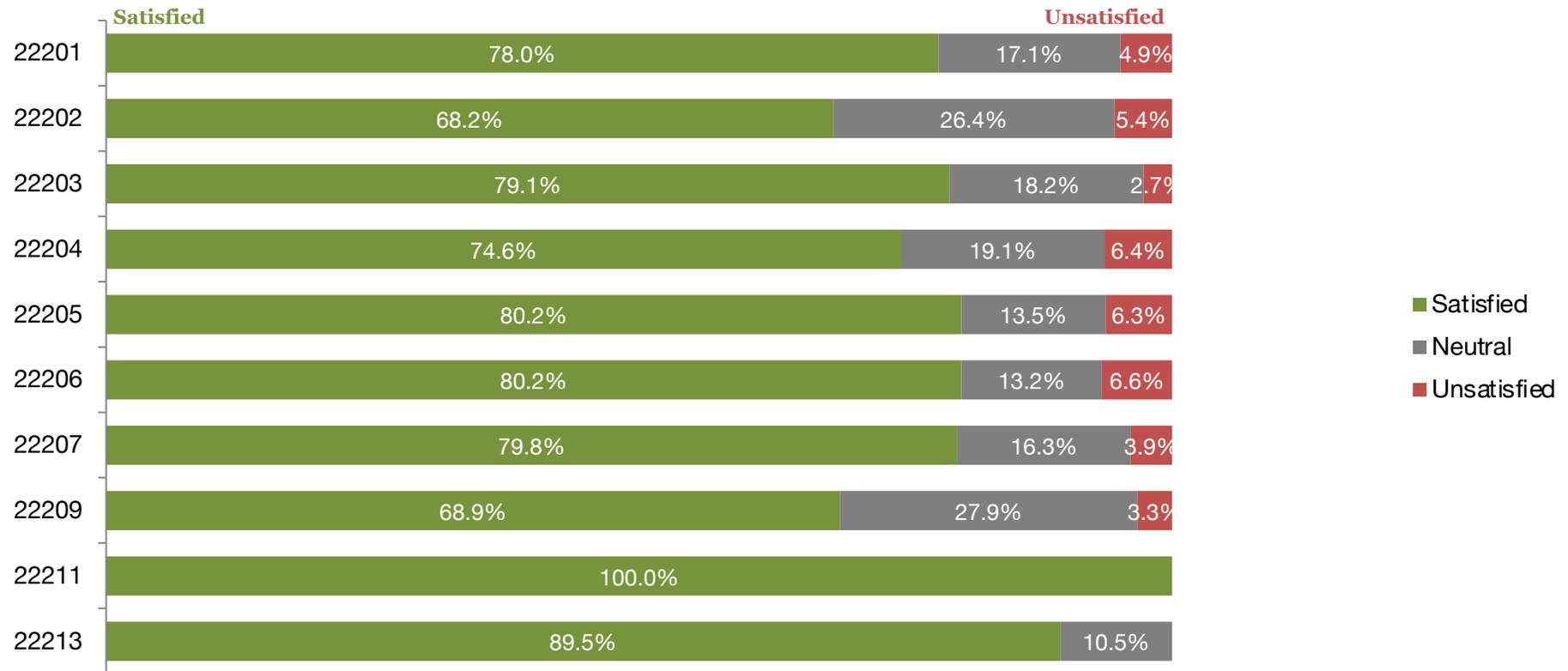
Results by gender, age group and ethnicity

Question 5A_I: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to library services?



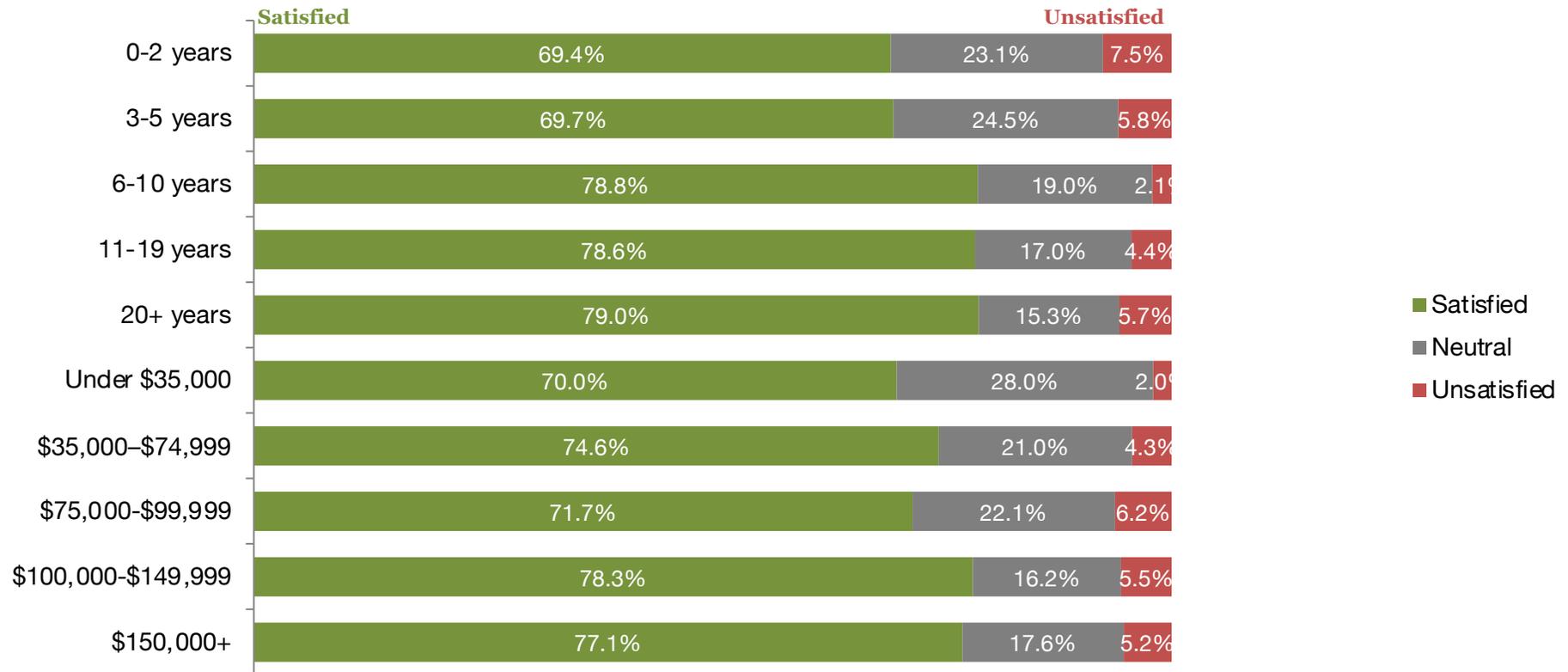
Results by zip code

Question 5A_I: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to library services?



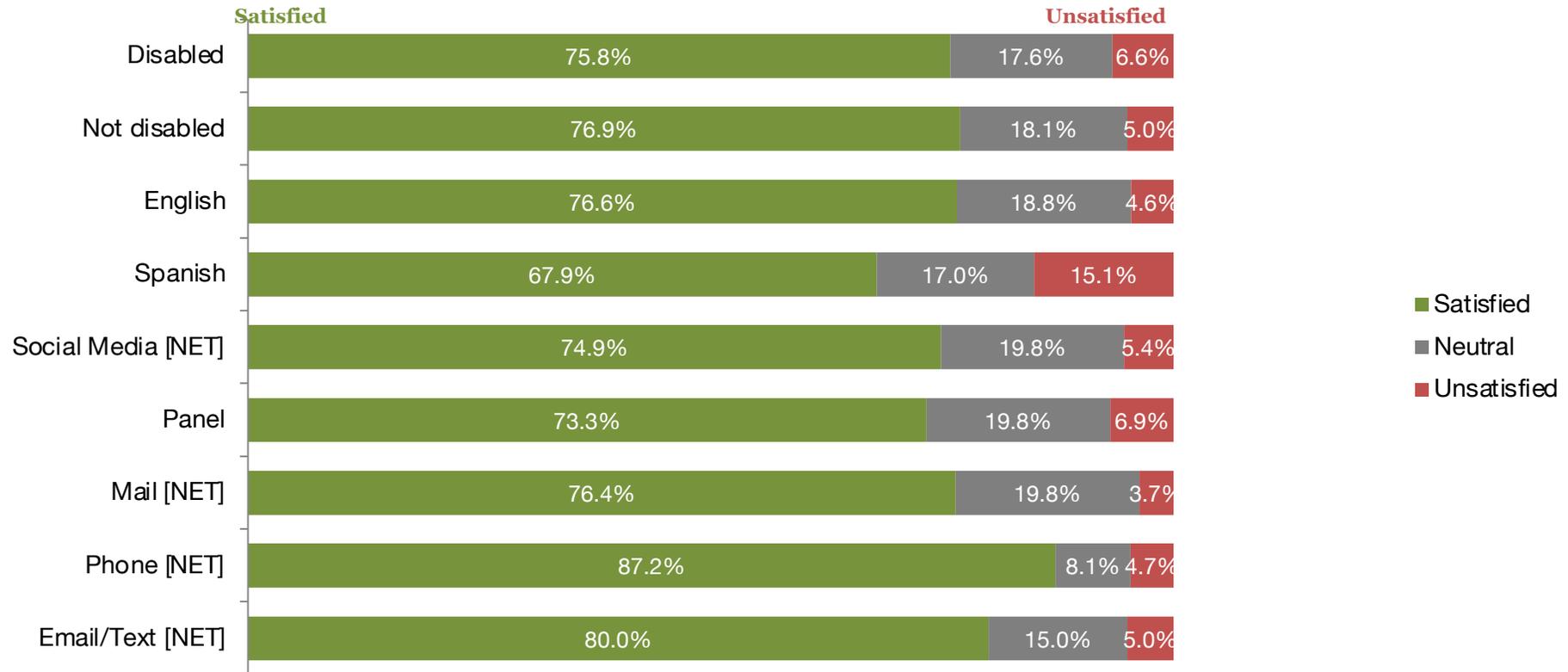
Results by years of residency and household income

Question 5A_I: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to library services?



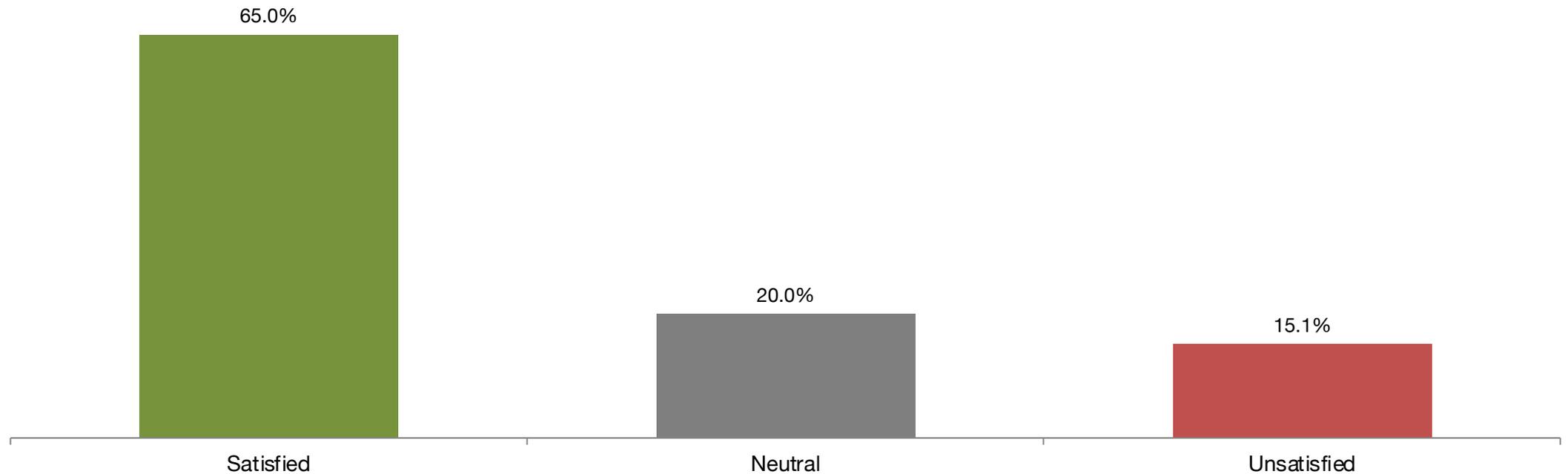
Results by disability status, survey language and survey mode

Question 5A_I: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to library services?



65% are satisfied with the County's efforts to ensure all residents have equitable access in Arlington related to transportation

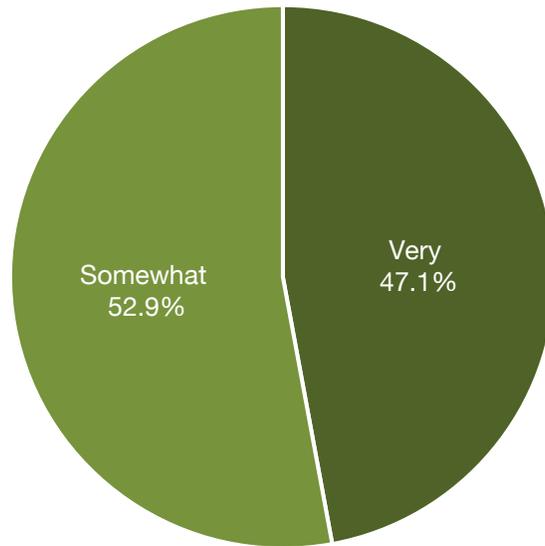
Question 5A_J: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to transportation?



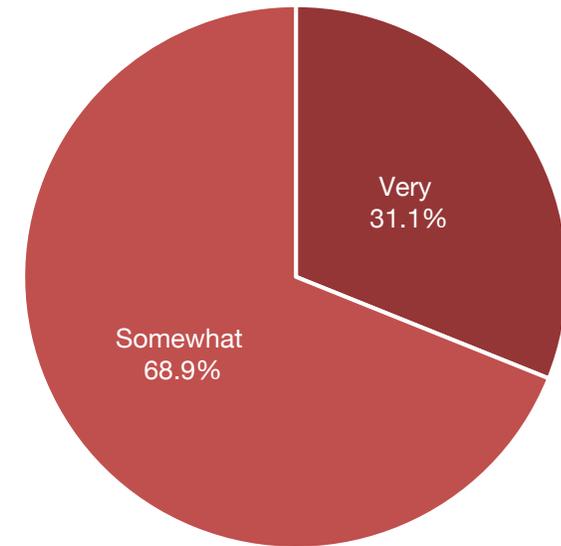
Among those who said satisfied, 47% are very satisfied

Question 5A_J: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to transportation?

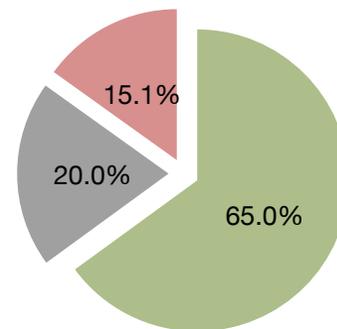
Among those who said satisfied



Among those who said unsatisfied

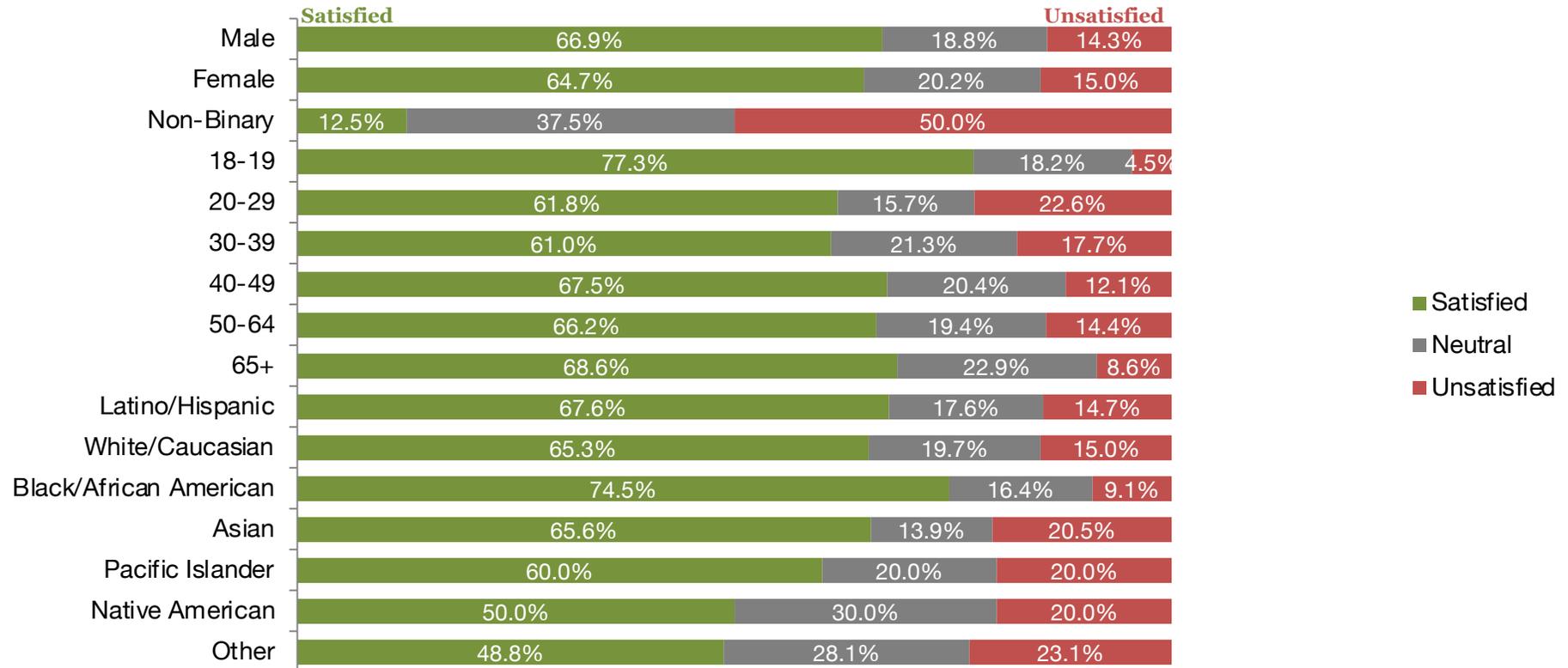


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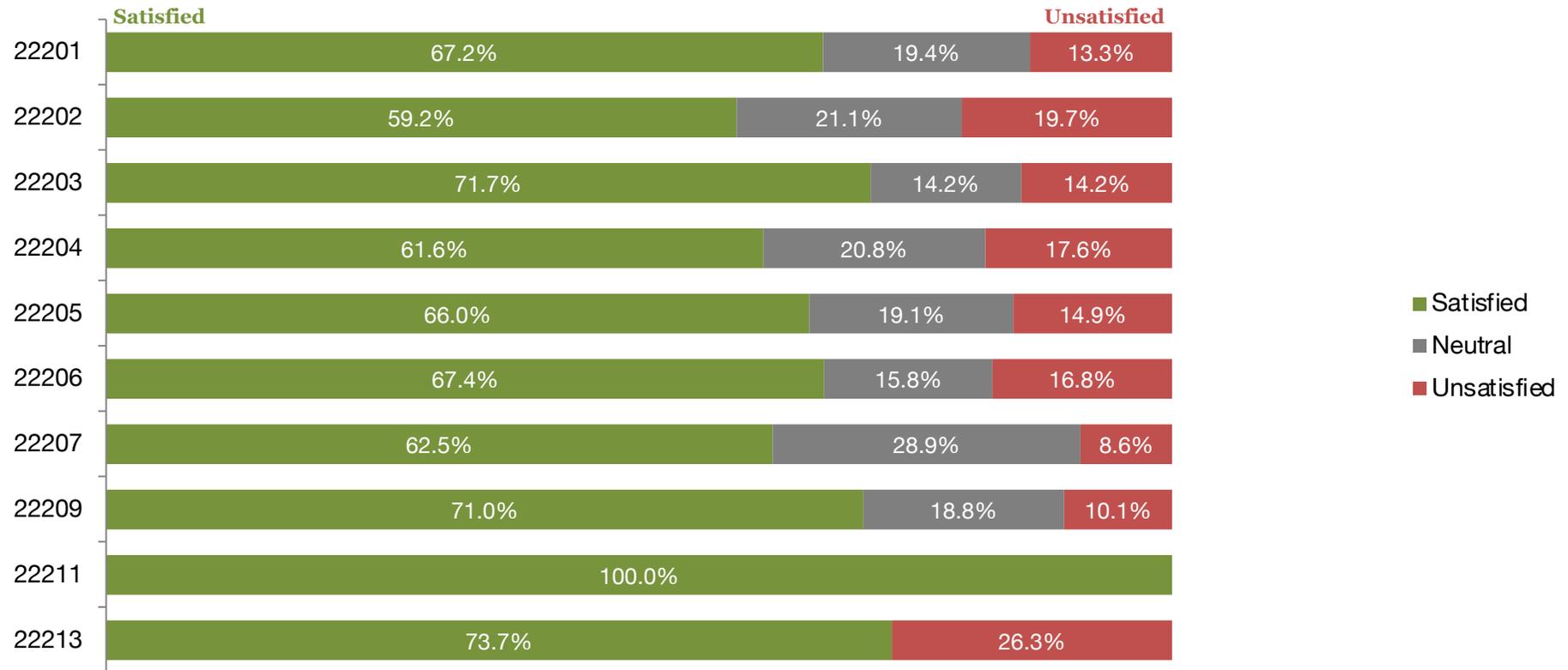
Results by gender, age group and ethnicity

Question 5A_J: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to transportation?



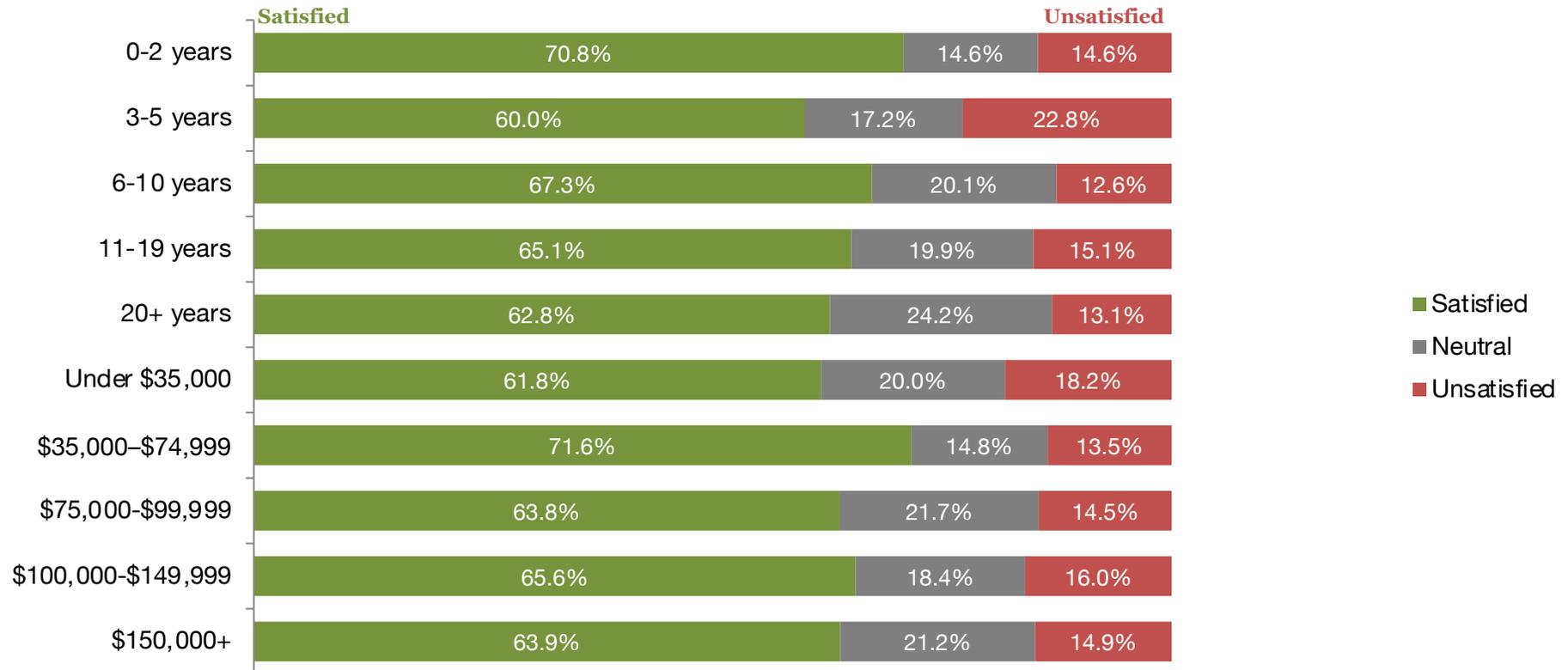
Results by zip code

Question 5A_J: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to transportation?



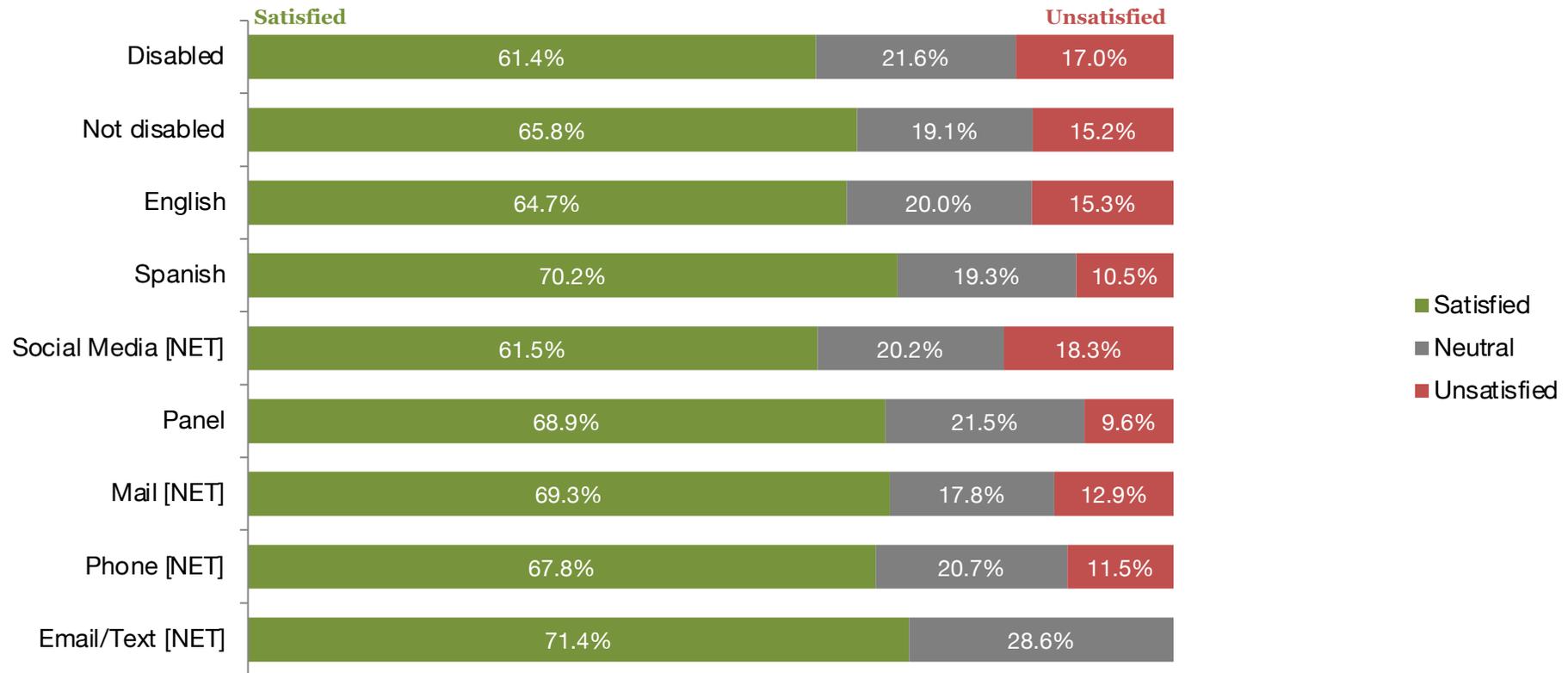
Results by years of residency and household income

Question 5A_J: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to transportation?



Results by disability status, survey language and survey mode

Question 5A_J: How satisfied are you with the County's efforts to ensure all residents (e.g., race, ethnicity, religion, disability, gender, sexuality, income) have equitable access in Arlington related to transportation?



Safety

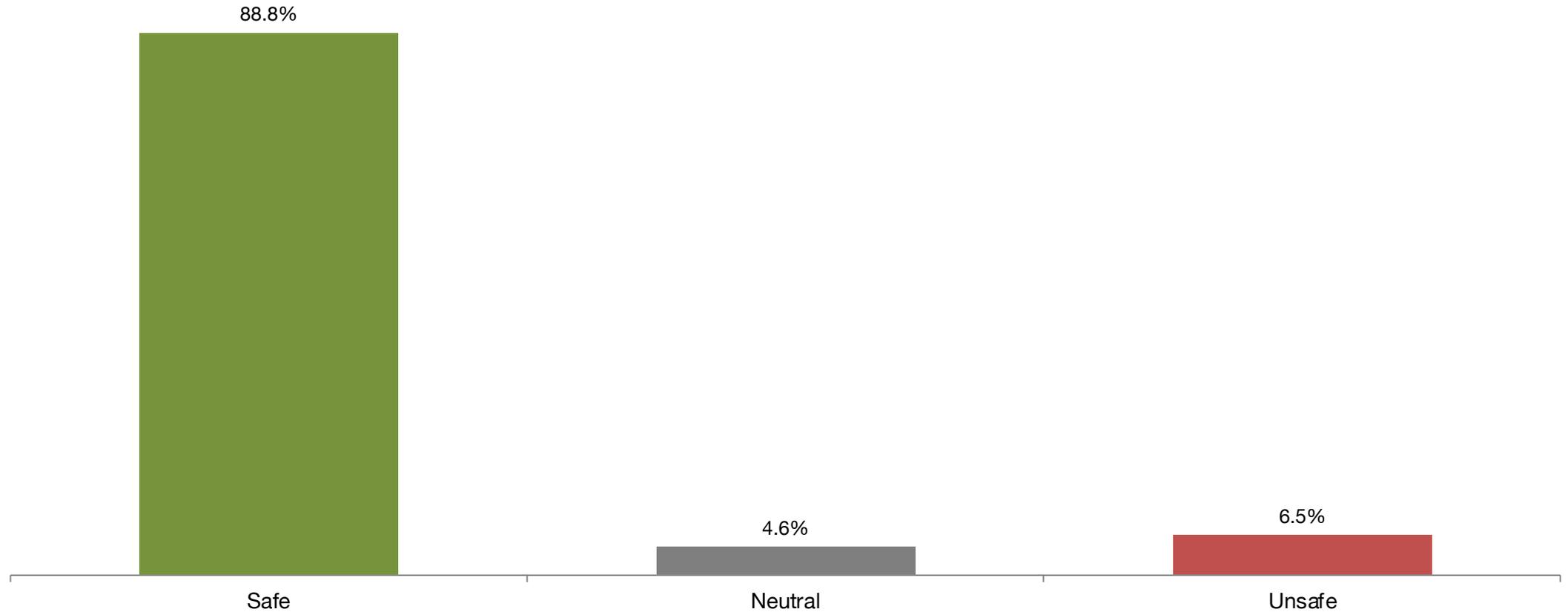
Key Findings

Residents feel safe in their neighborhood; commercial/retail areas; areas with nightlife activity; and in the County overall

- 89% feel safe in their neighborhood – among those who feel safe, 63% feel very safe
- 83% feel safe in their commercial/retail areas – among those who feel safe, 55% feel very safe
- 76% feel safe in areas with nightlife activity – among those who feel safe, 50% feel very safe
- **89% feel safe overall in Arlington County – among those who feel safe, 56% feel very safe**

89% feel safe in their neighborhood

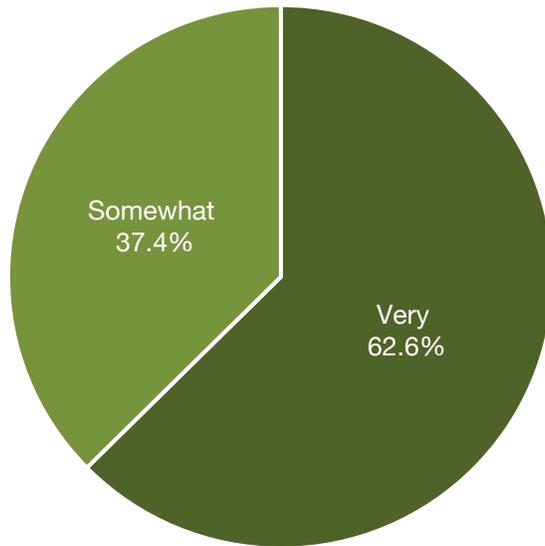
Question 6_A: Please indicate how safe or unsafe you feel in your neighborhood



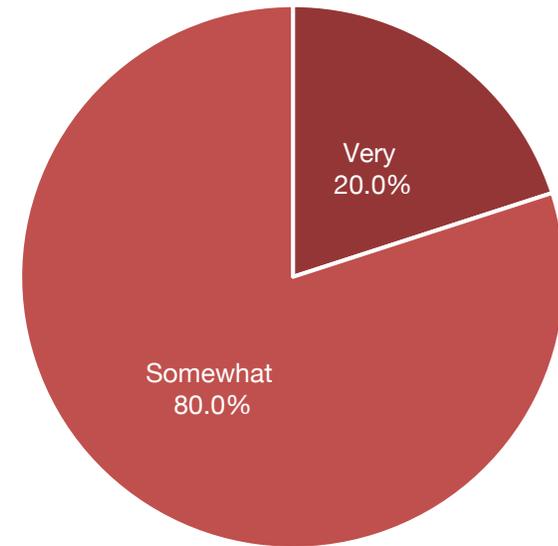
Among those who said safe, 63% said very safe

Question 6_A: Please indicate how safe or unsafe you feel in your neighborhood

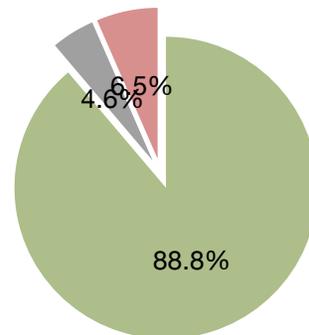
Among those who said safe



Among those who said unsafe

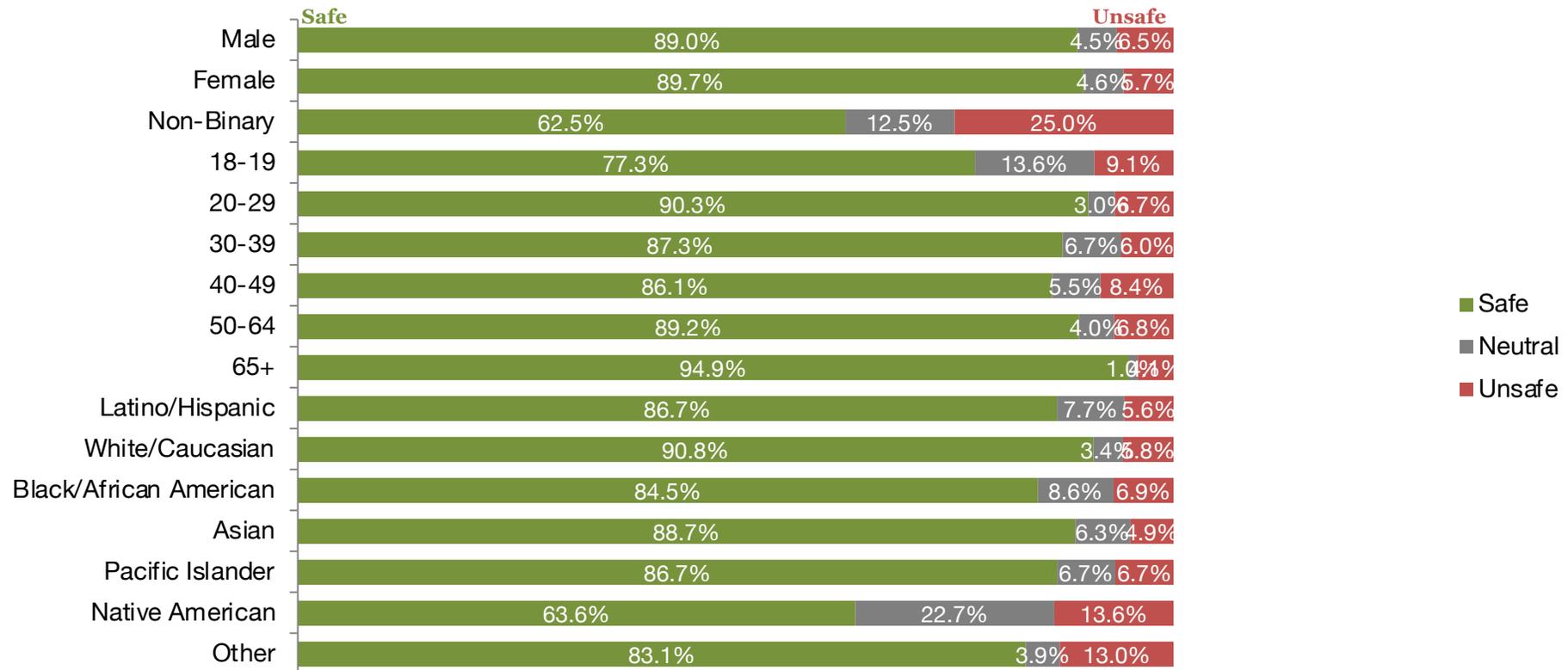


Total



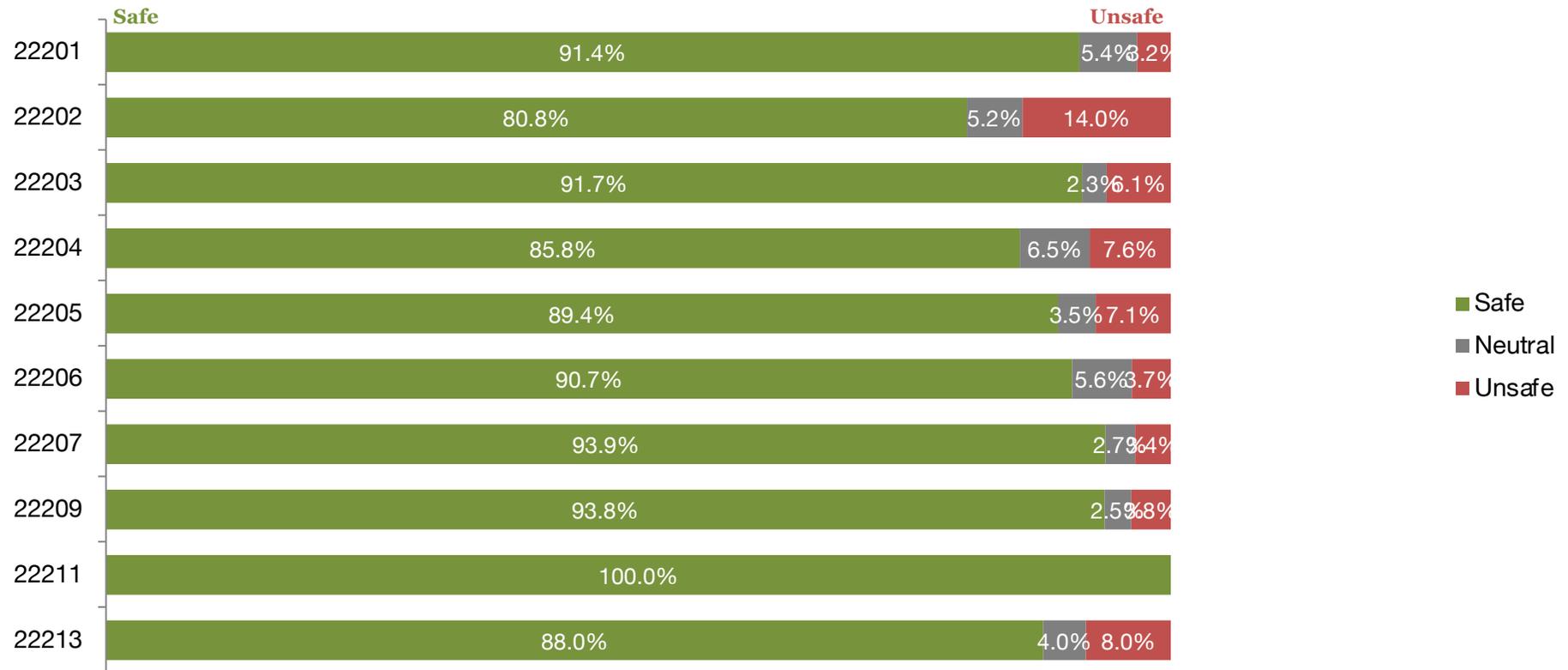
Results by gender, age group and ethnicity

Question 6_A: Please indicate how safe or unsafe you feel in your neighborhood



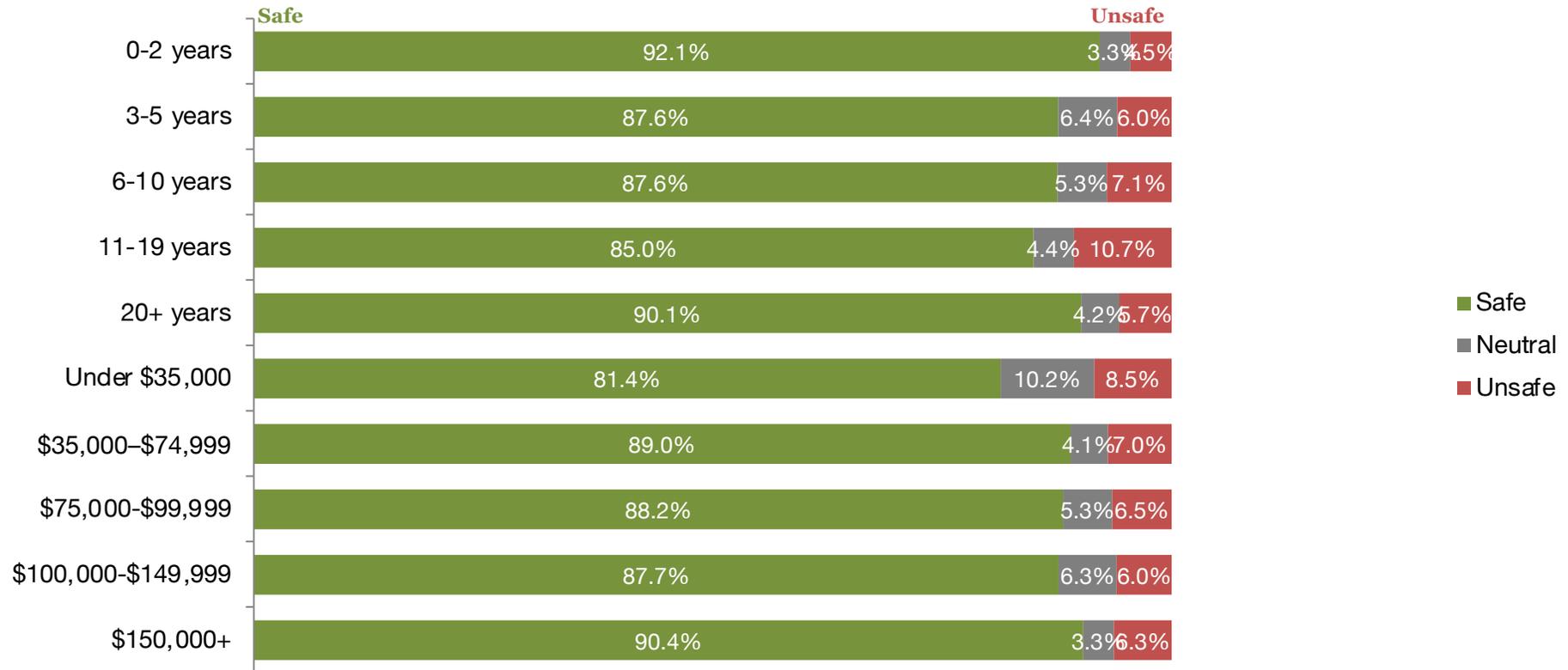
Results by zip code

Question 6_A: Please indicate how safe or unsafe you feel in your neighborhood



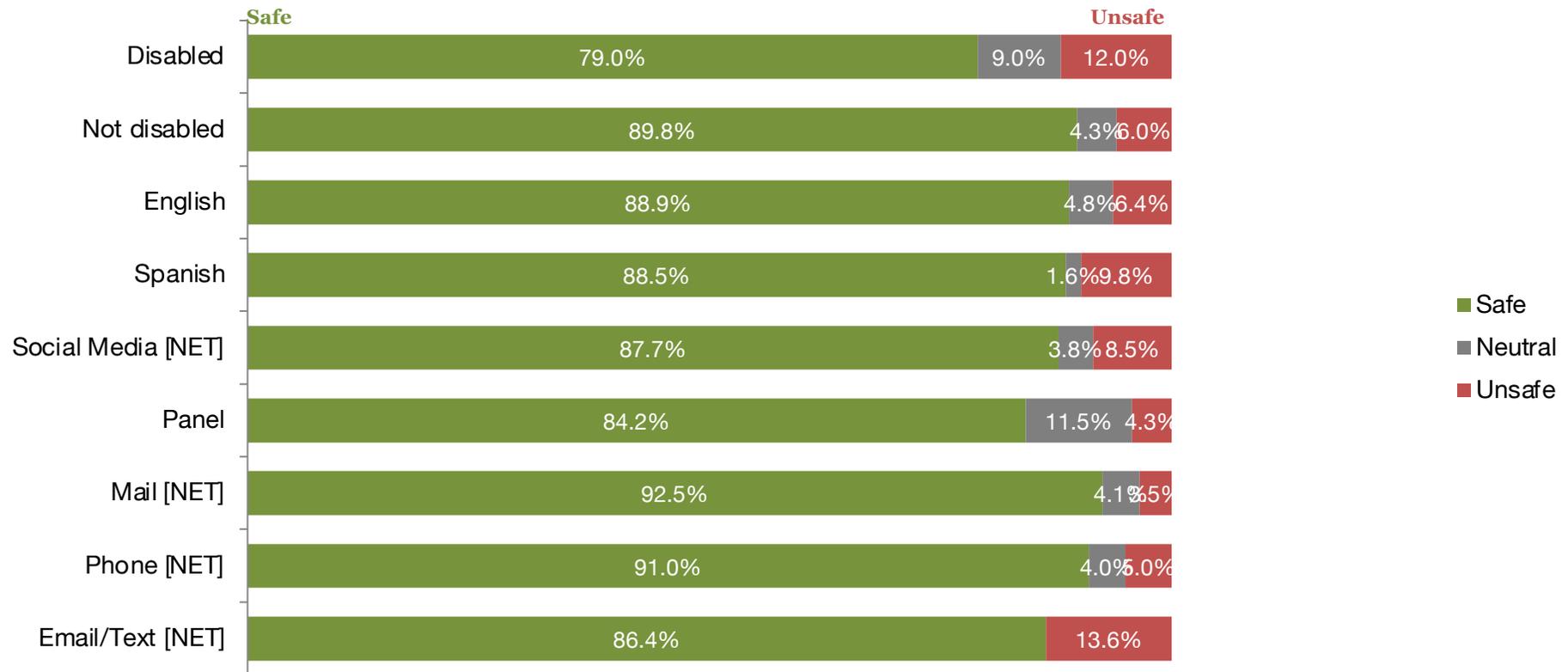
Results by years of residency and household income

Question 6_A: Please indicate how safe or unsafe you feel in your neighborhood



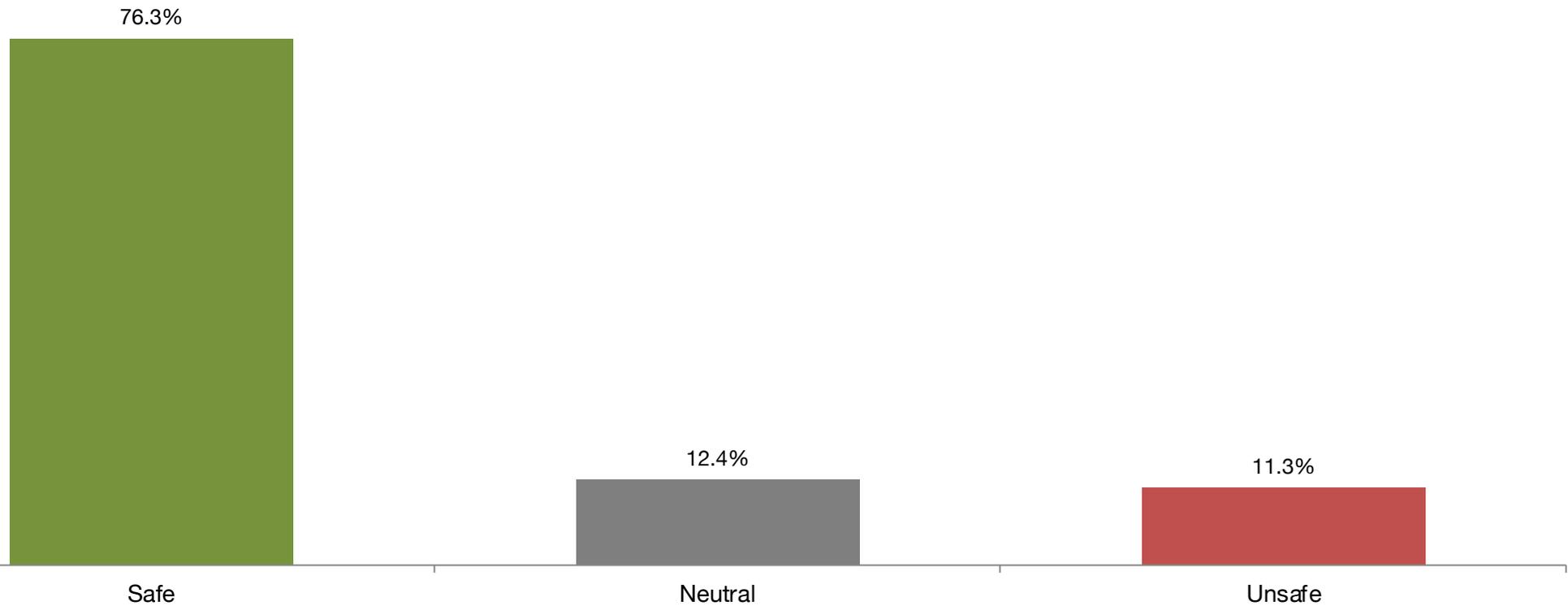
Results by disability status, survey language and survey mode

Question 6_A: Please indicate how safe or unsafe you feel in your neighborhood



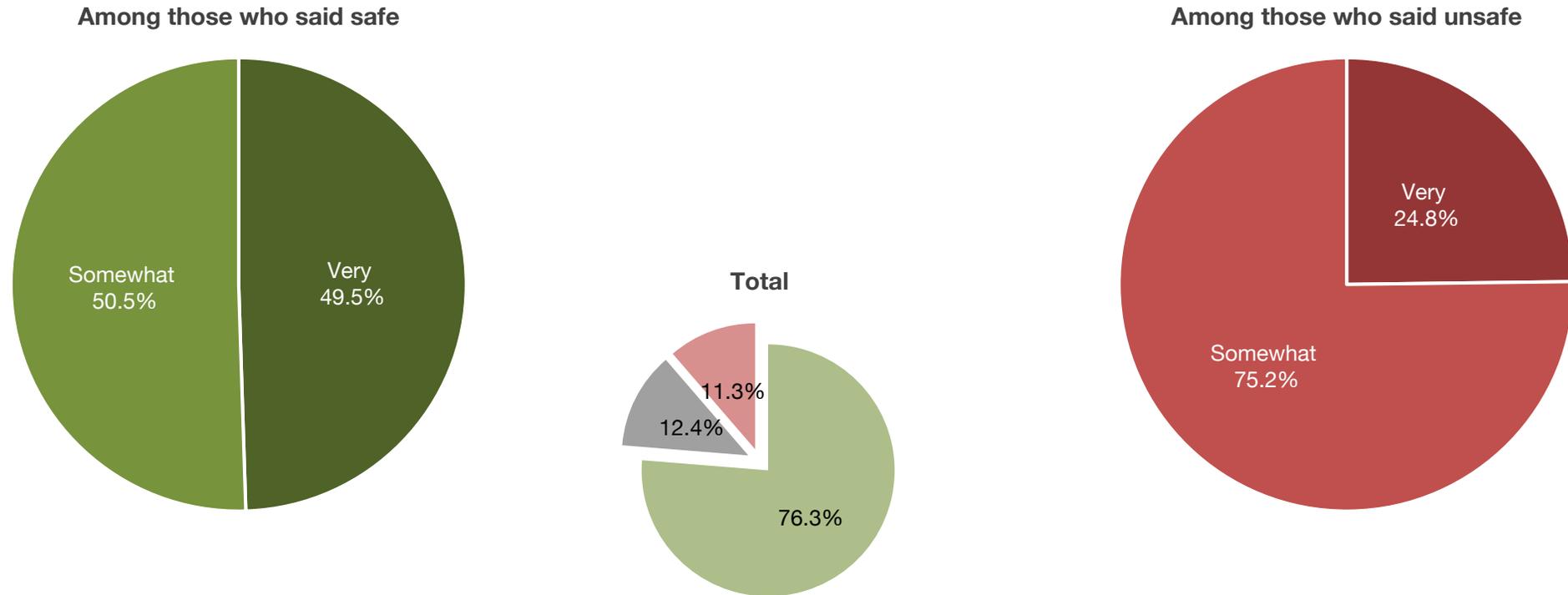
76% feel safe in areas with nightlife activity

Question 6_B: Please indicate how safe or unsafe you feel in areas with nightlife activity (Clarendon, Ballston, Crystal City)



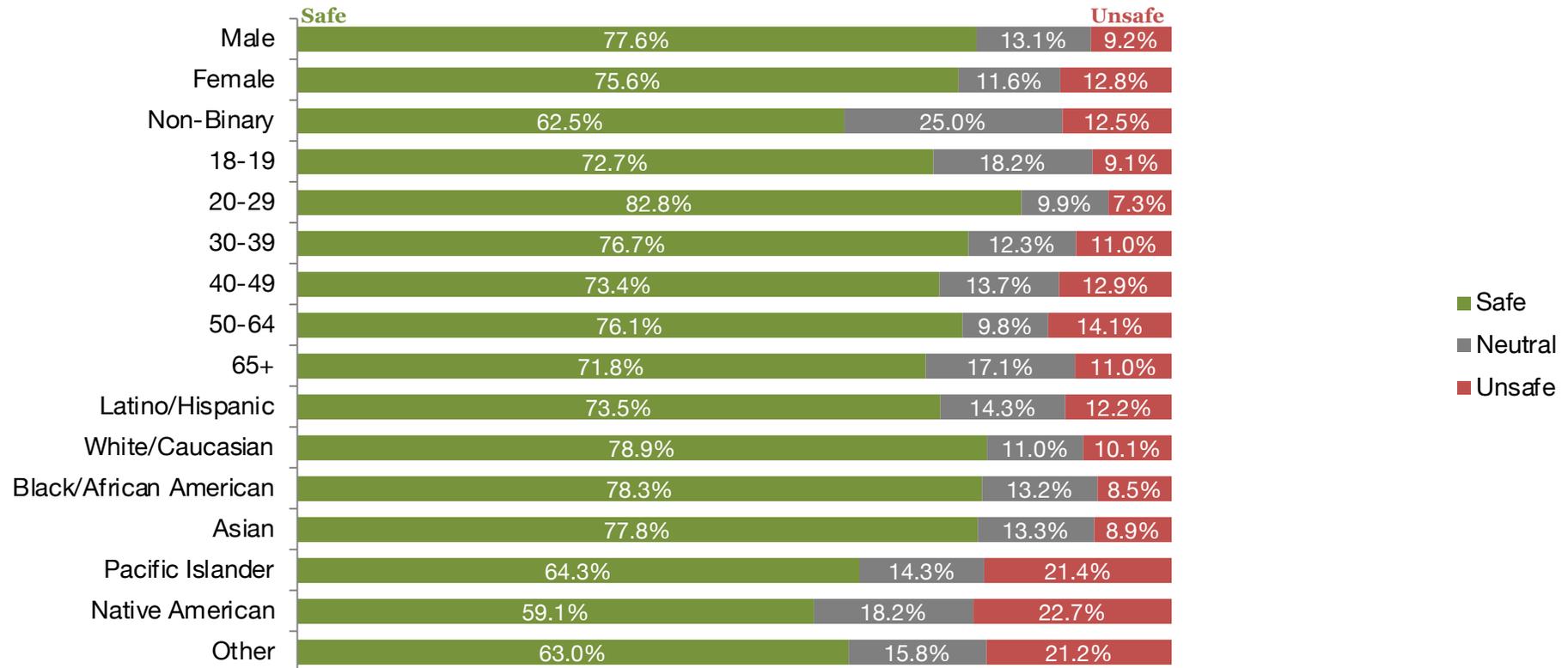
Among those who said safe, 50% said very safe

Question 6_B: Please indicate how safe or unsafe you feel in areas with nightlife activity (Clarendon, Ballston, Crystal City)



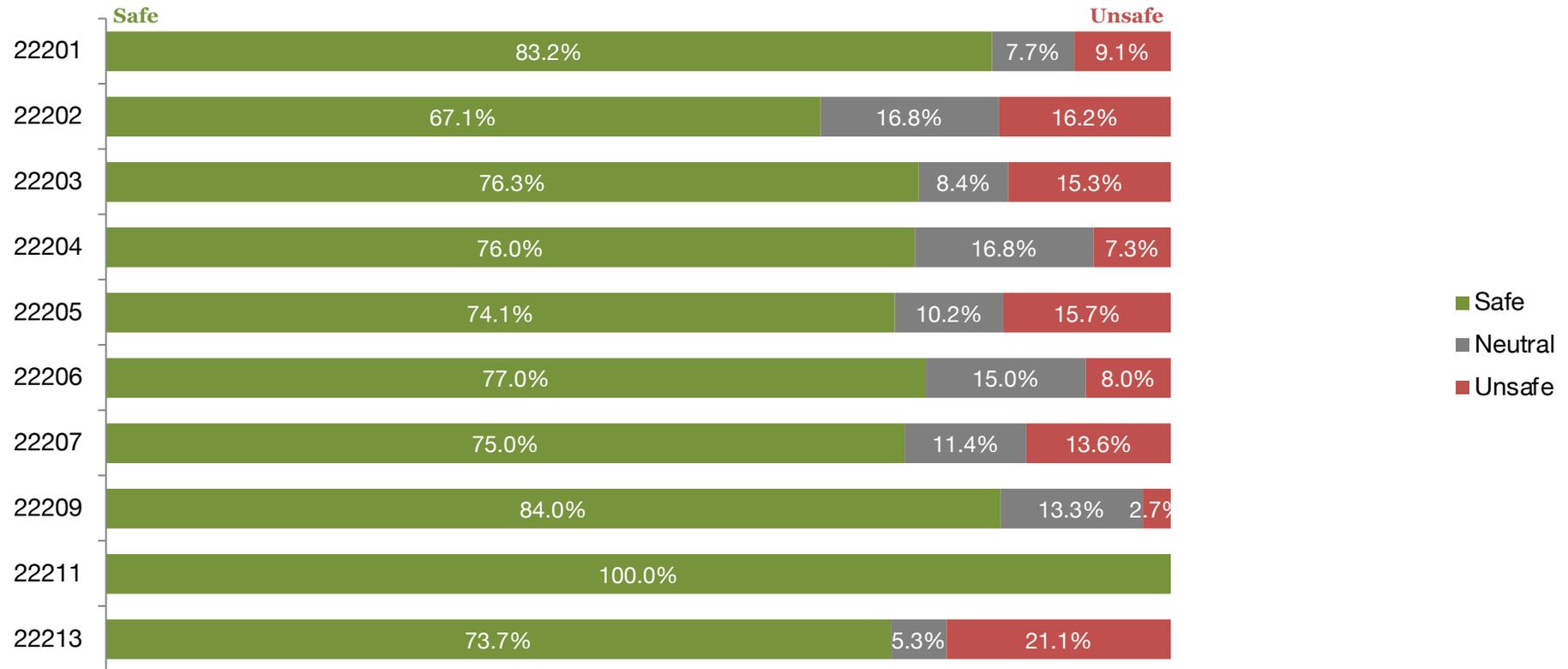
Results by gender, age group and ethnicity

Question 6_B: Please indicate how safe or unsafe you feel in areas with nightlife activity (Clarendon, Ballston, Crystal City)



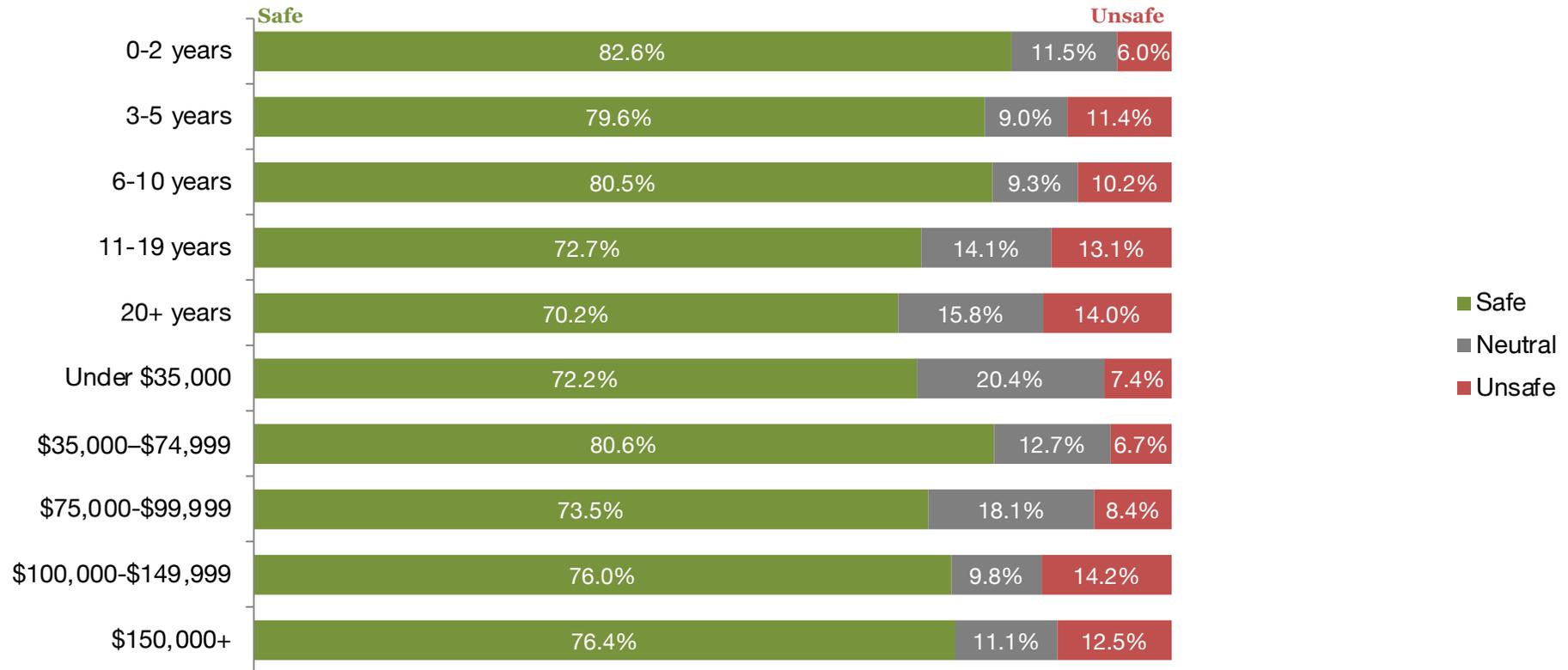
Results by zip code

Question 6_B: Please indicate how safe or unsafe you feel in areas with nightlife activity (Clarendon, Ballston, Crystal City)



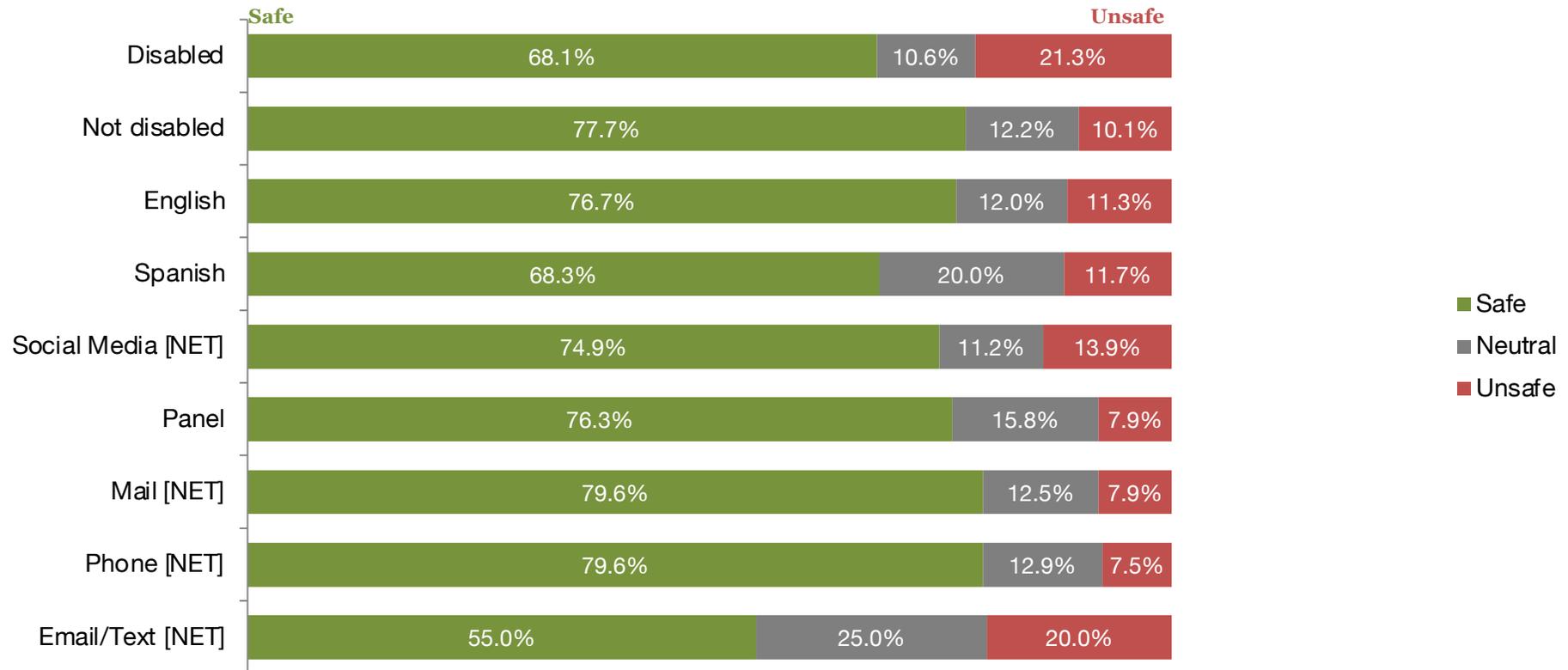
Results by years of residency and household income

Question 6_B: Please indicate how safe or unsafe you feel in areas with nightlife activity (Clarendon, Ballston, Crystal City)



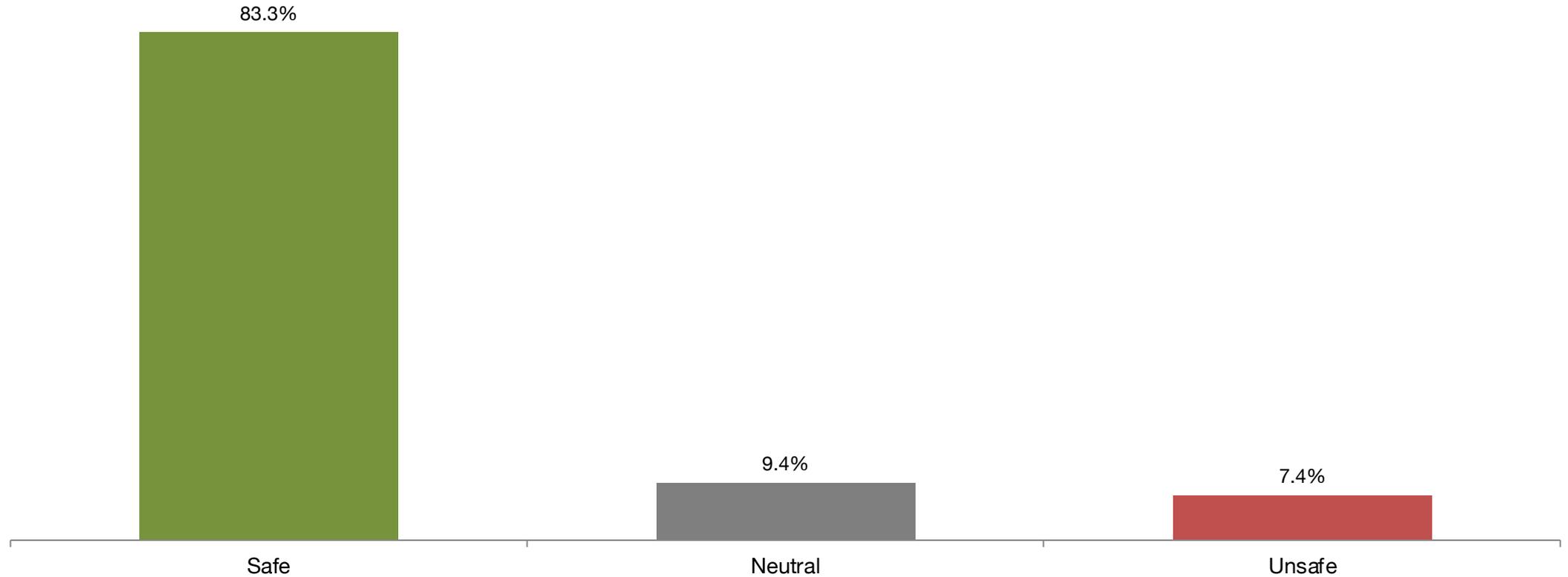
Results by disability status, survey language and survey mode

Question 6_B: Please indicate how safe or unsafe you feel in areas with nightlife activity (Clarendon, Ballston, Crystal City)



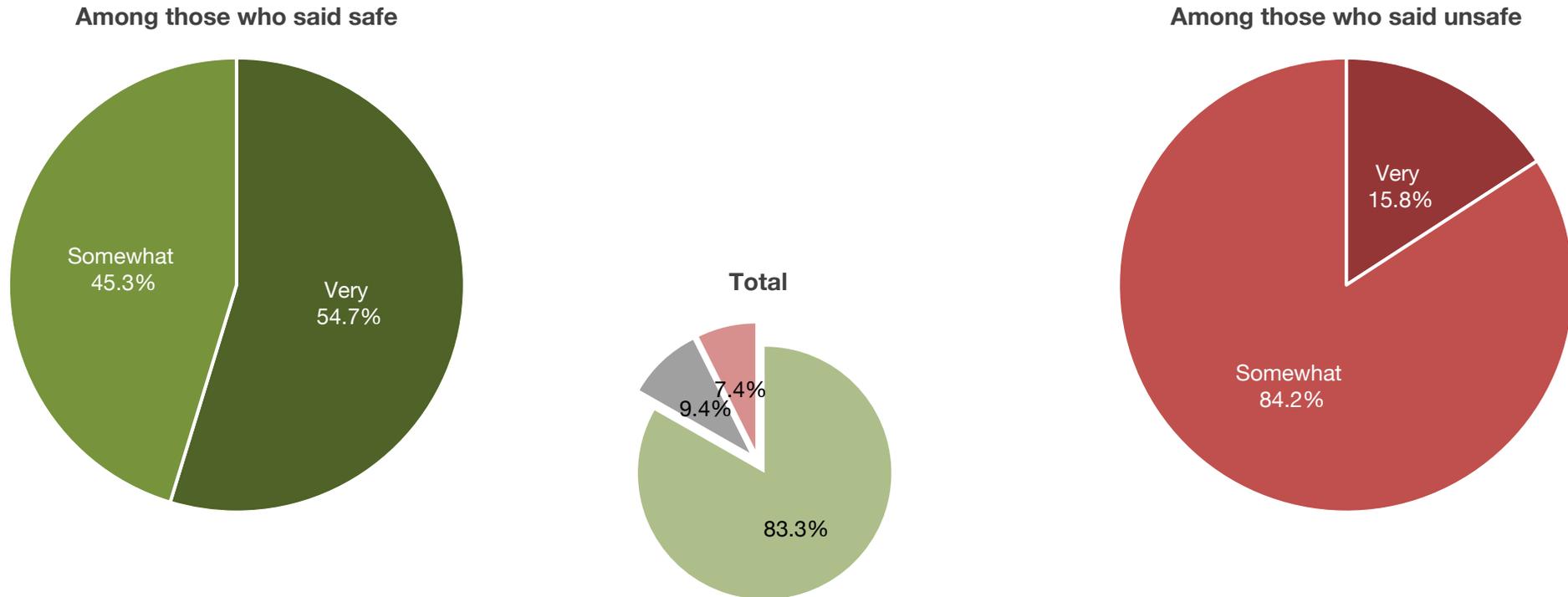
83% feel safe in commercial/retail areas

Question 6_C: Please indicate how safe or unsafe you feel in commercial/retail areas



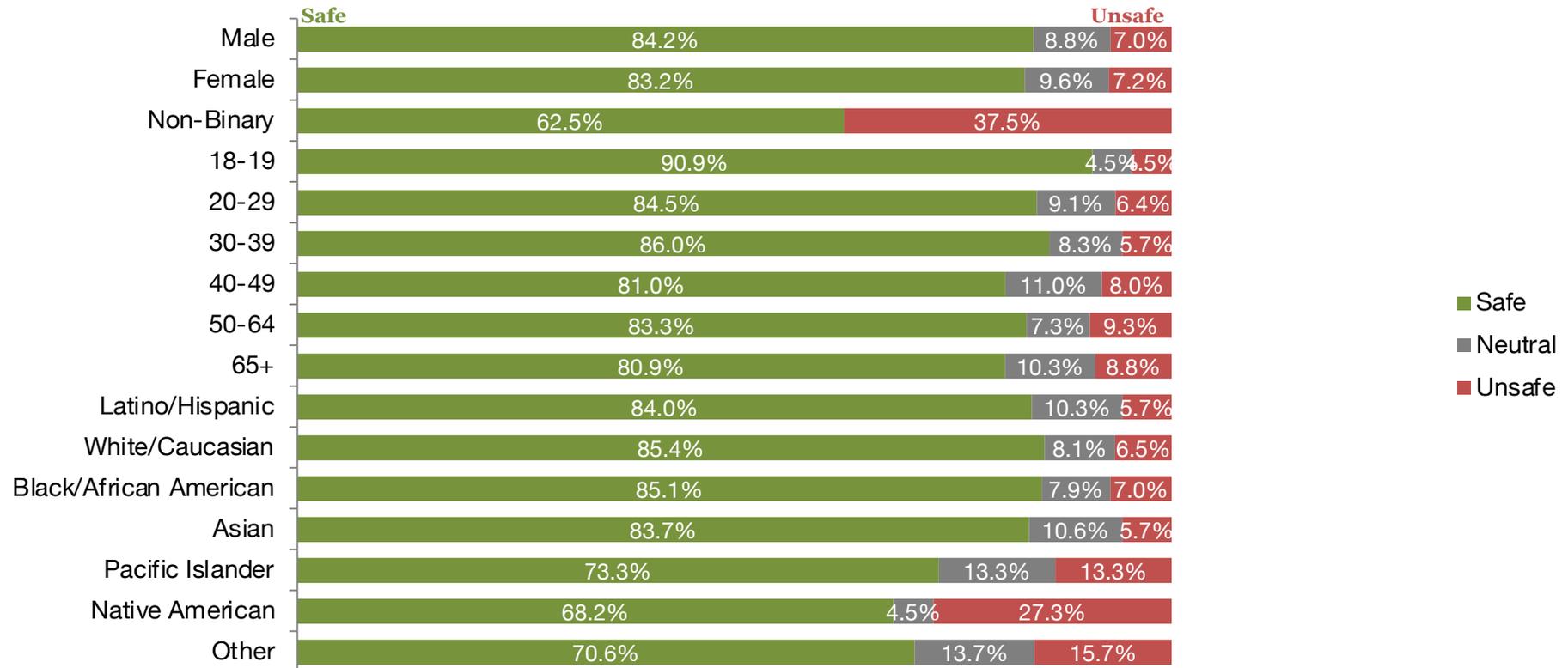
Among those who said safe, 55% said very safe

Question 6_C: Please indicate how safe or unsafe you feel in commercial/retail areas



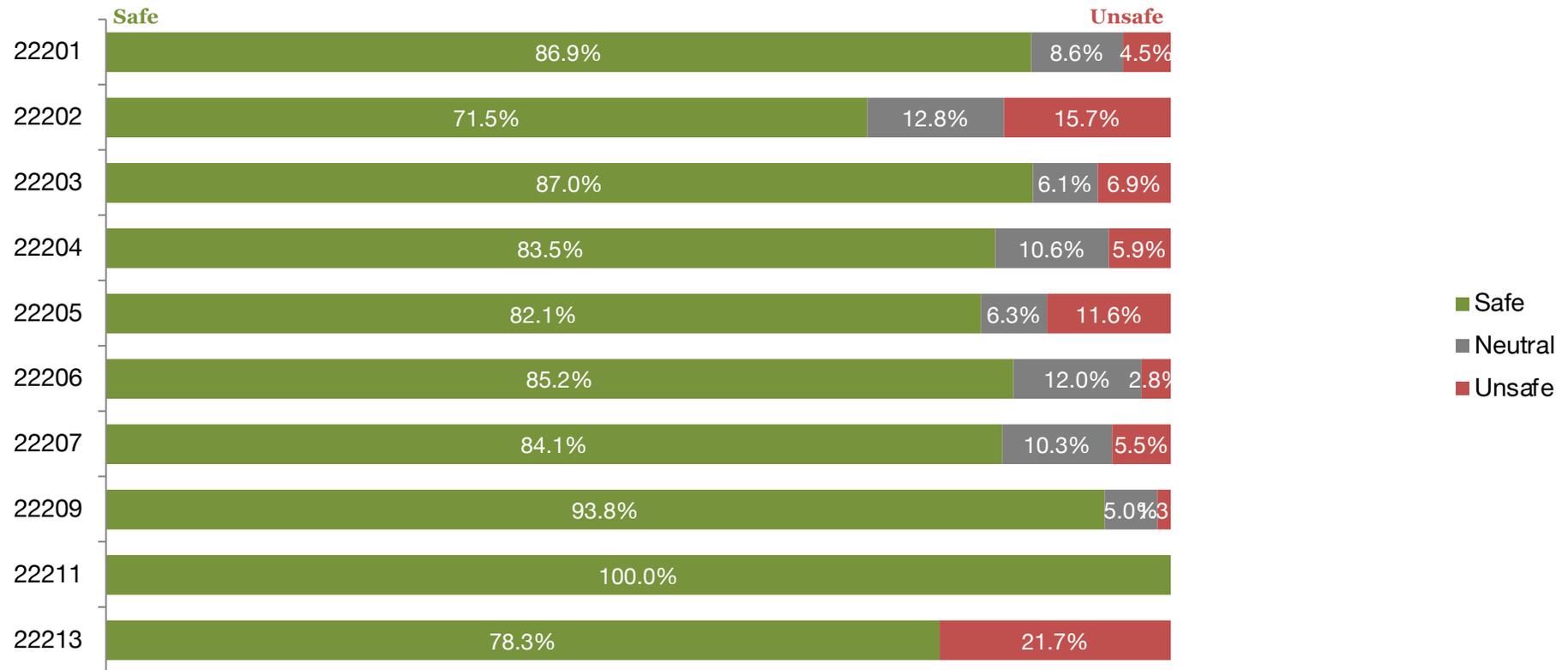
Results by gender, age group and ethnicity

Question 6_C: Please indicate how safe or unsafe you feel in commercial/retail areas



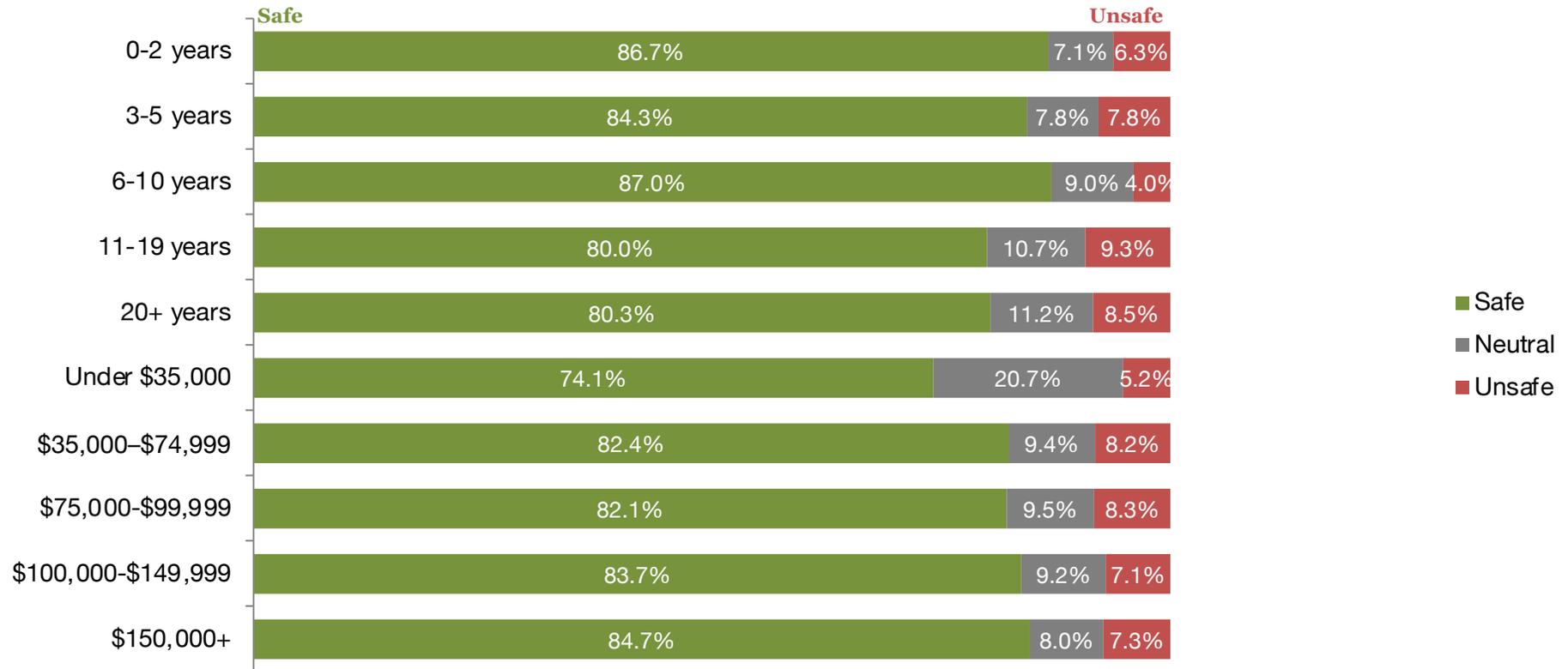
Results by zip code

Question 6_C: Please indicate how safe or unsafe you feel in commercial/retail areas



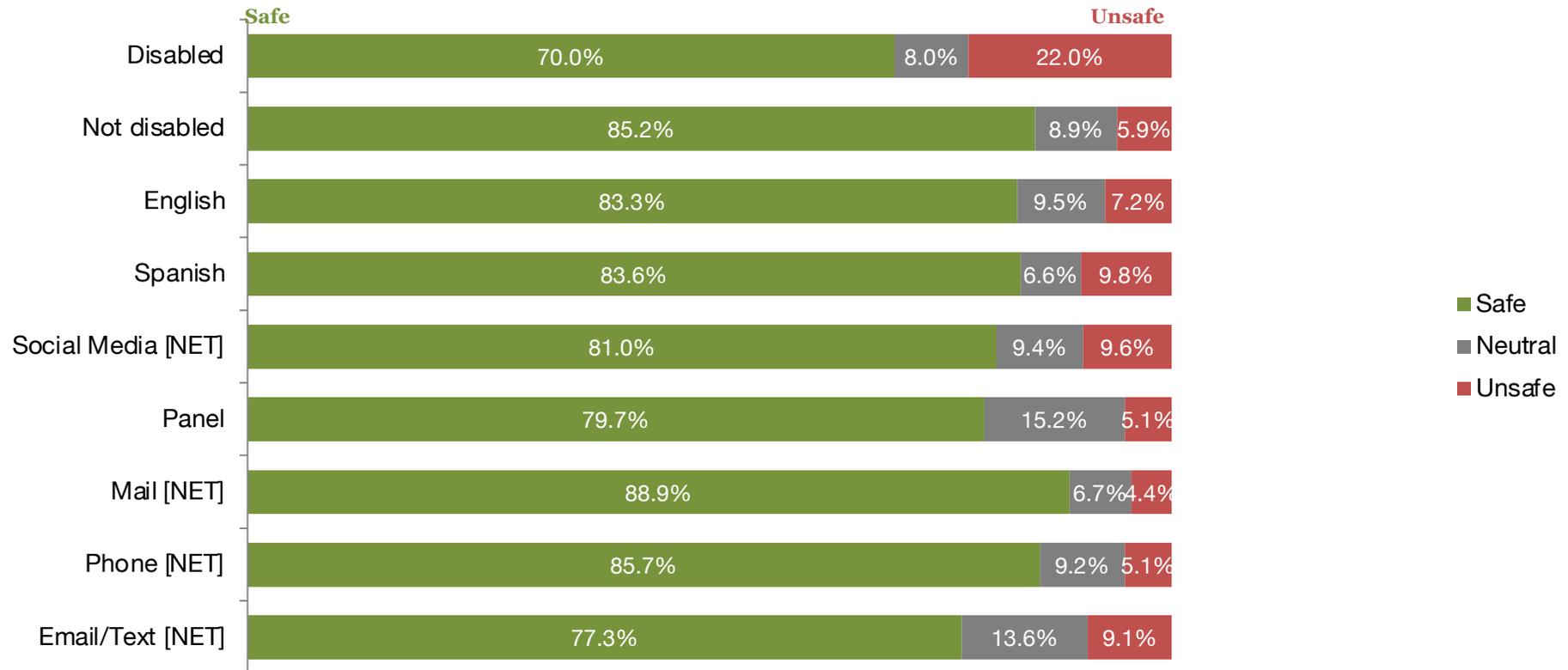
Results by years of residency and household income

Question 6_C: Please indicate how safe or unsafe you feel in commercial/retail areas



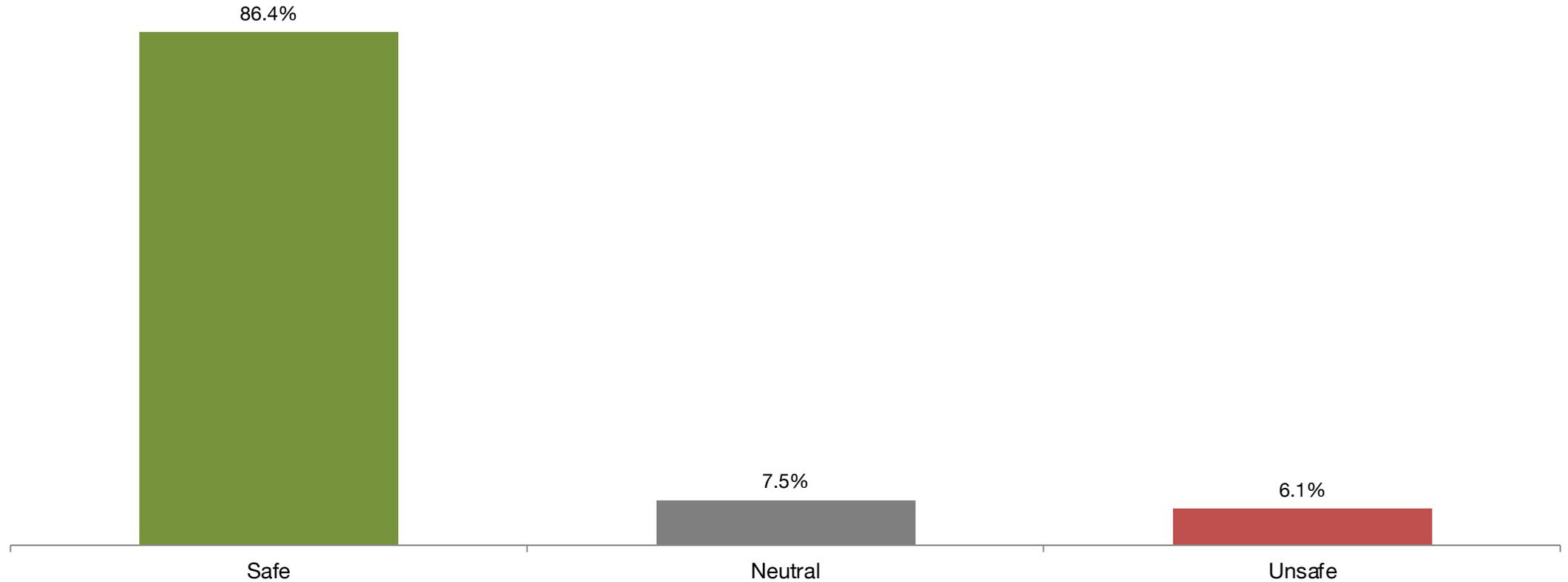
Results by disability status, survey language and survey mode

Question 6_C: Please indicate how safe or unsafe you feel in commercial/retail areas



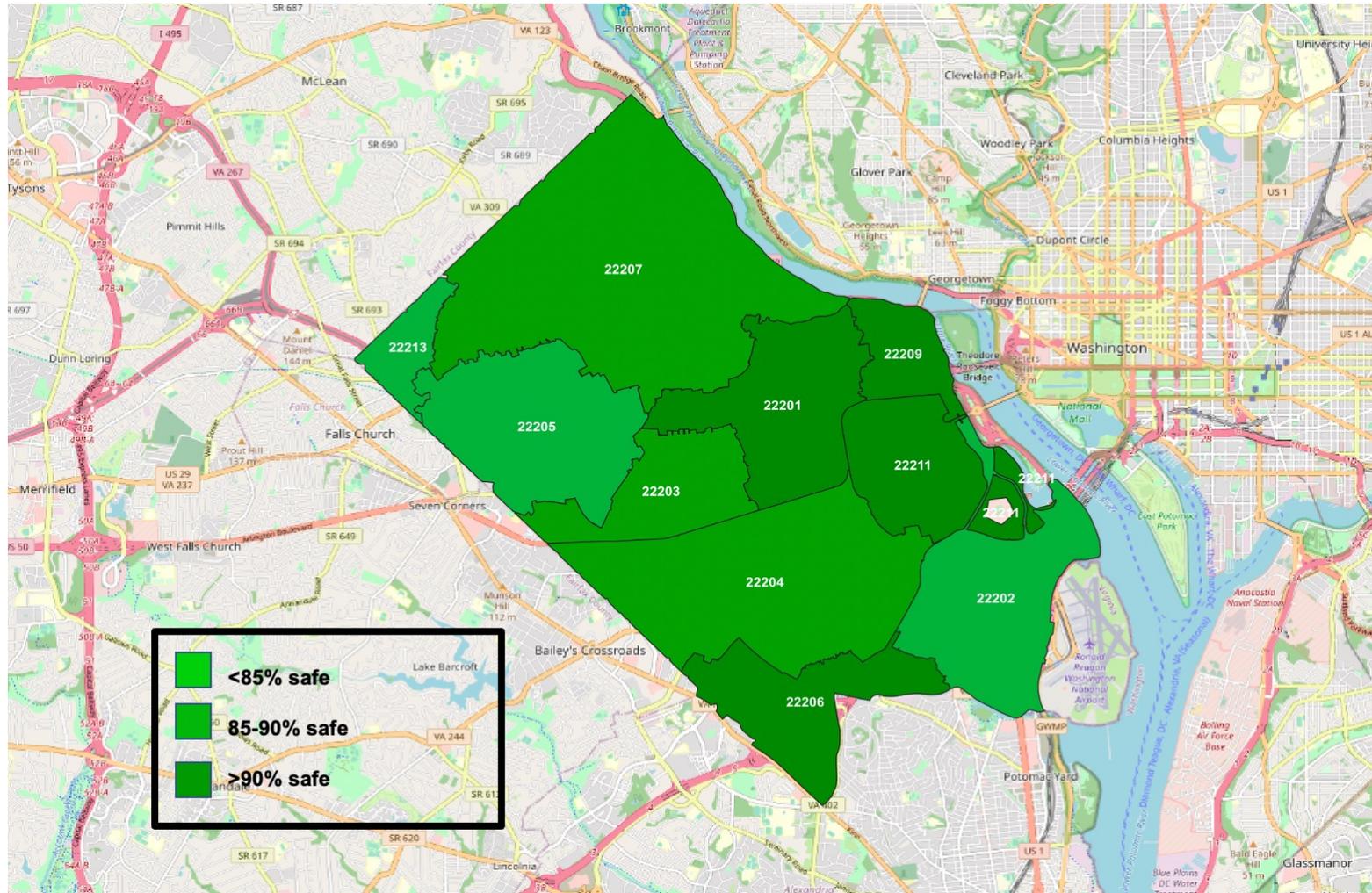
86% feel overall safety in the County

Question 6_D: Please indicate your overall feeling of safety in the County



Overall feeling of safety in Arlington County by zip code

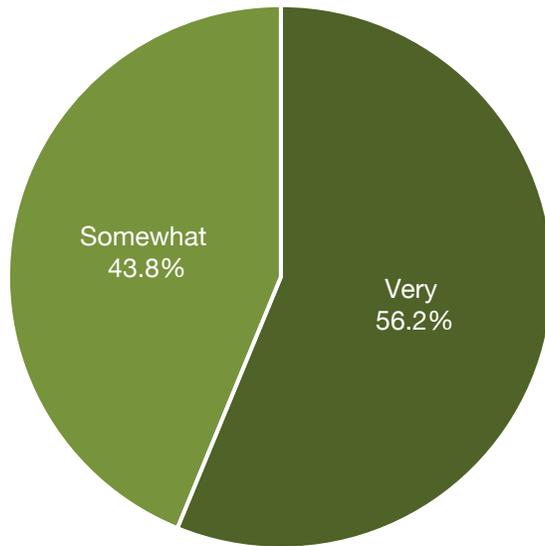
How safe do you feel overall in Arlington County?



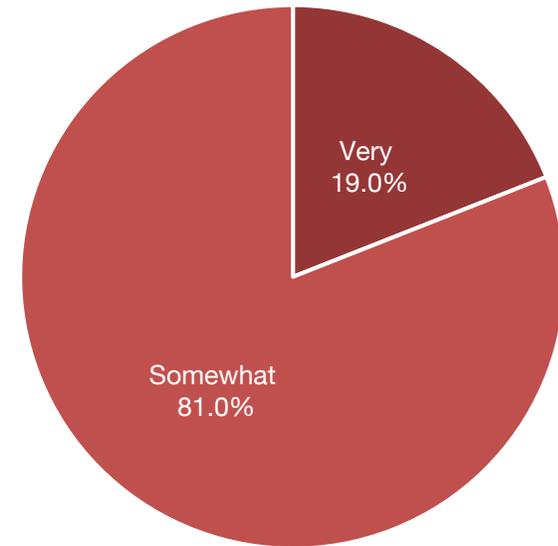
Among those who said safe, 56% said very safe

Question 6_D: Please indicate your overall feeling of safety in the County

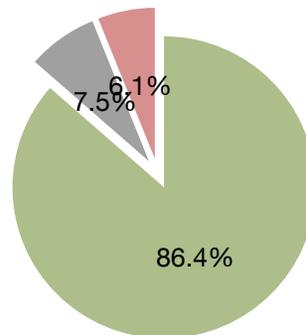
Among those who said safe



Among those who said unsafe

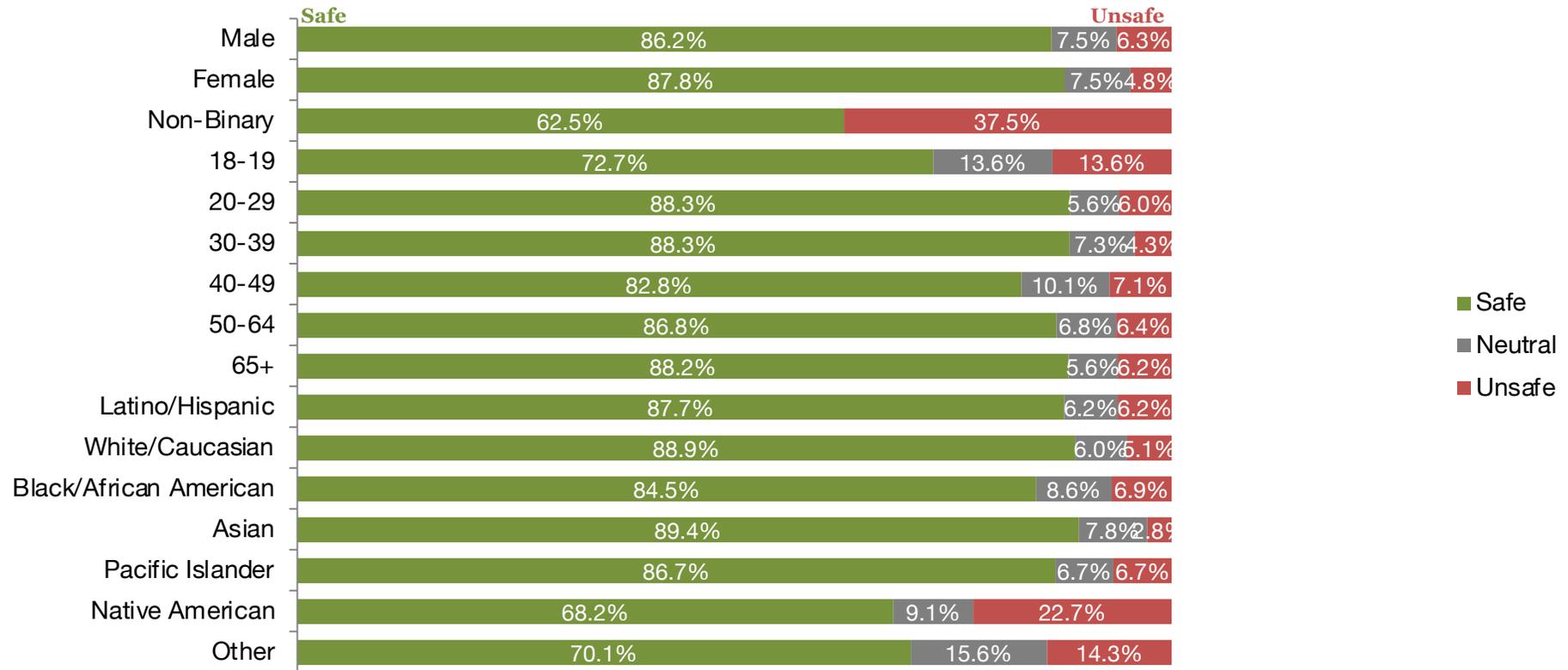


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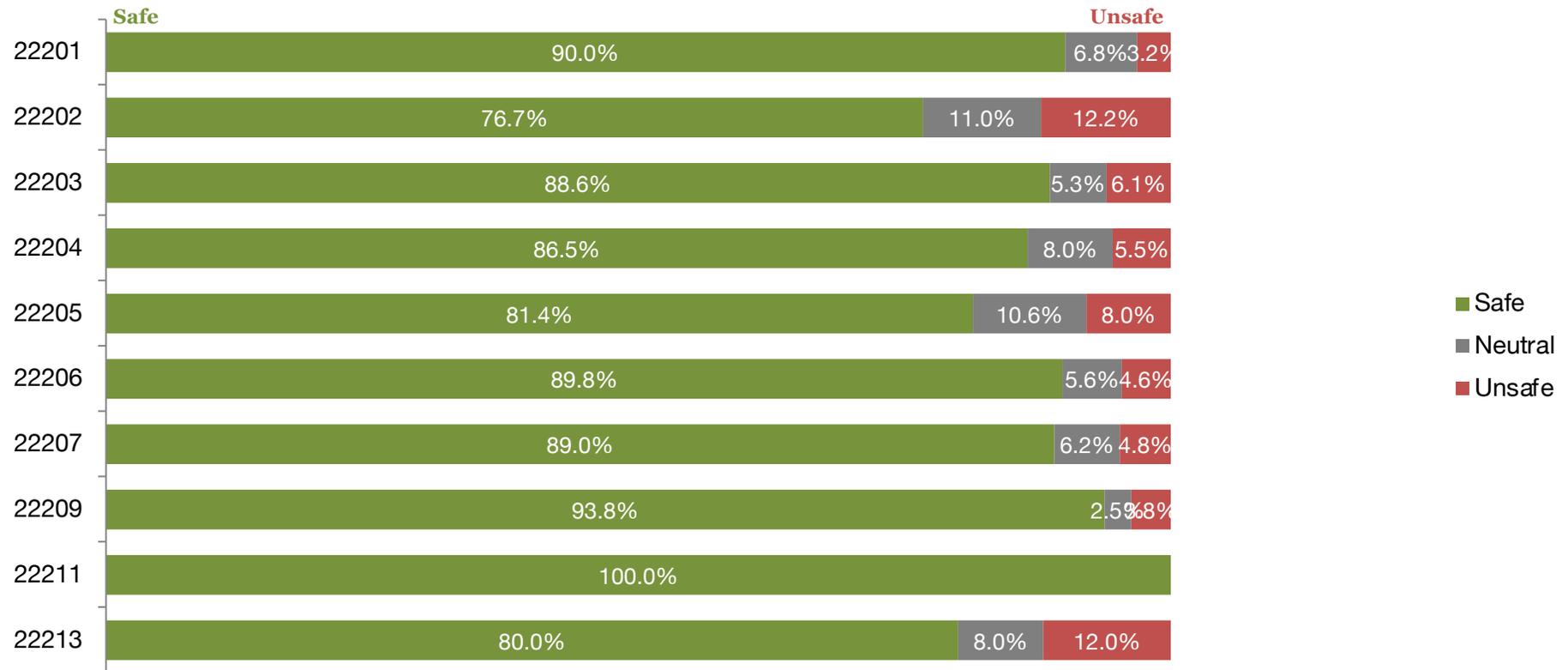
Results by gender, age group and ethnicity

Question 6_D: Please indicate your overall feeling of safety in the County



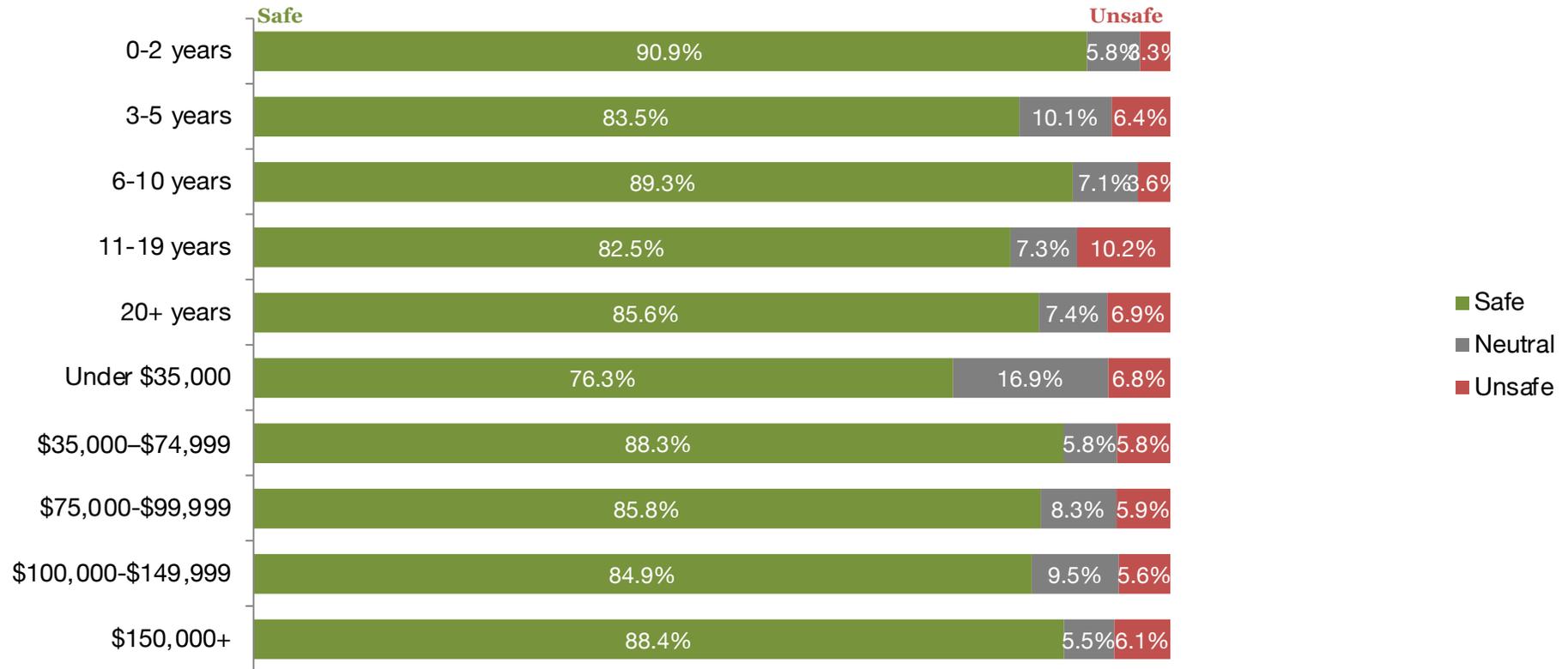
Results by zip code

Question 6_D: Please indicate your overall feeling of safety in the County



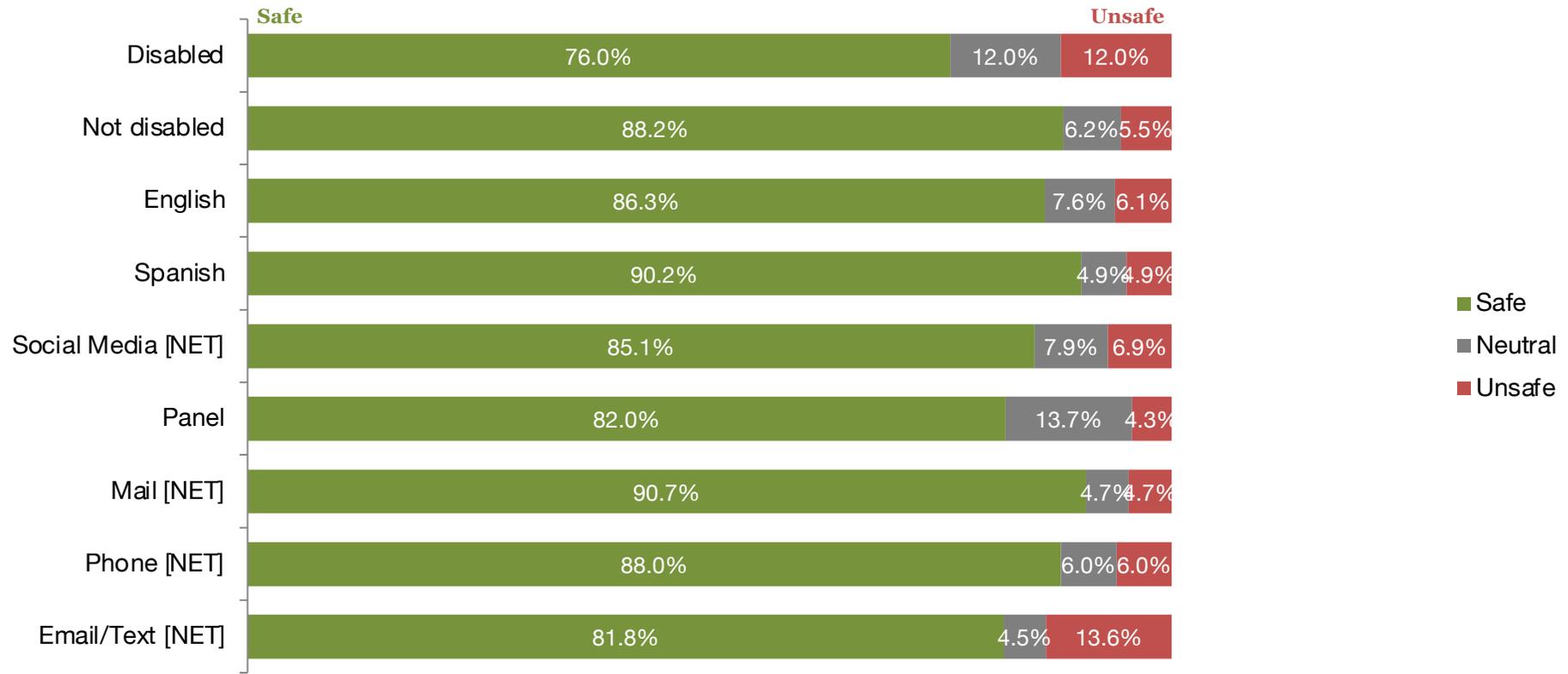
Results by years of residency and household income

Question 6_D: Please indicate your overall feeling of safety in the County



Results by disability status, survey language and survey mode

Question 6_D: Please indicate your overall feeling of safety in the County



Emergency Preparedness Services

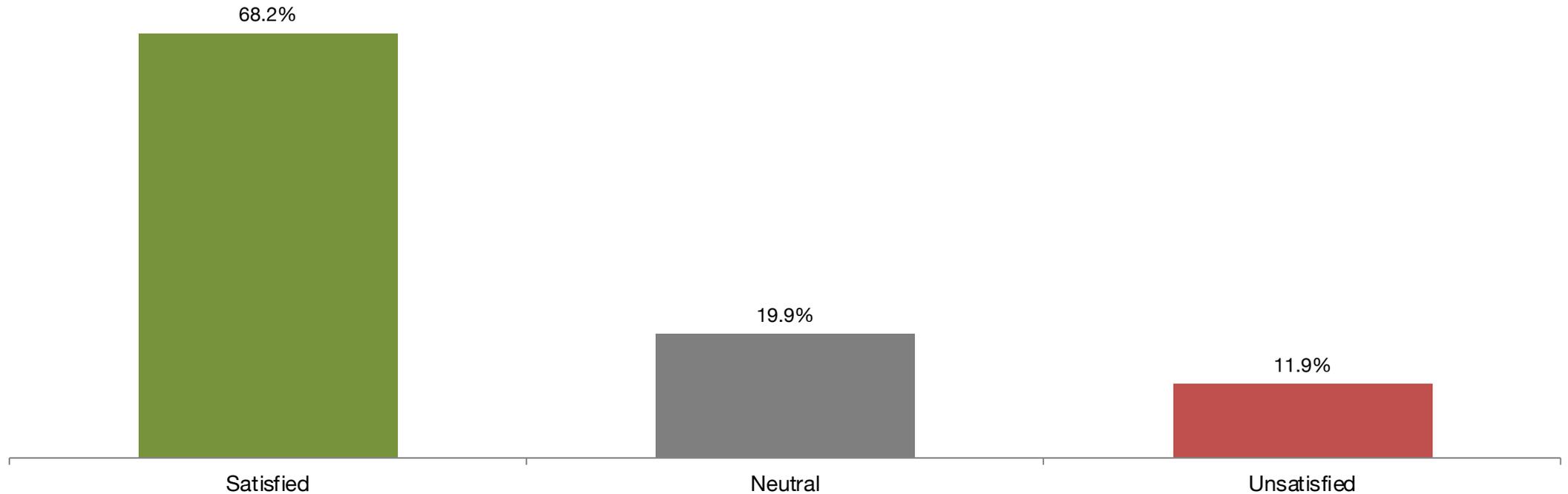
Key Findings

Residents are most satisfied with the County's COVID-19 services; frequency and content of COVID-19 information; and alerts shared during emergencies

- 78% are satisfied with the County's COVID-19 services, including testing and vaccines– among those satisfied, 65% are very satisfied
- 77% are satisfied with the frequency and content of COVID-19 information including updates on vaccines, boosters, and general pandemic related questions – among those satisfied, 61% are very satisfied
- 76% are satisfied with Arlington County's emergency alerts shared during emergencies – among those satisfied, 58% are very satisfied

68% are satisfied with the information and directions provided by the County related to natural or man-made public safety emergencies

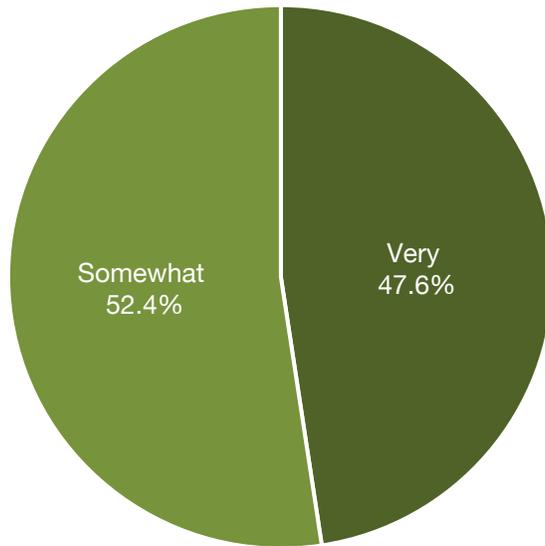
Question 7_A: Please indicate how satisfied or unsatisfied you are with the information and directions provided by the County related to natural or man-made public safety emergencies



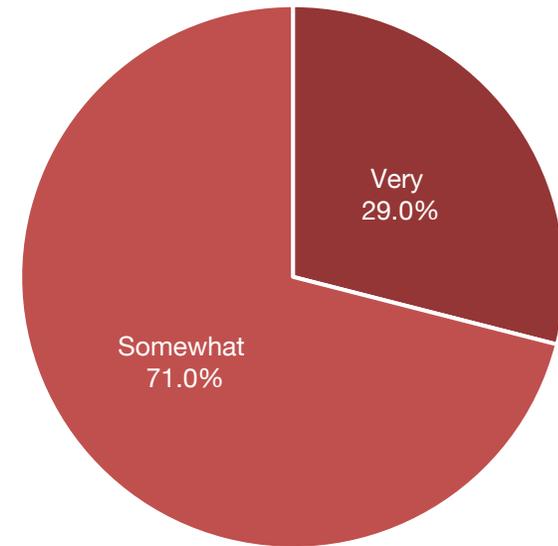
Among those who said satisfied, 48% are very satisfied

Question 7_A: Please indicate how satisfied or unsatisfied you are with the information and directions provided by the County related to natural or man-made public safety emergencies

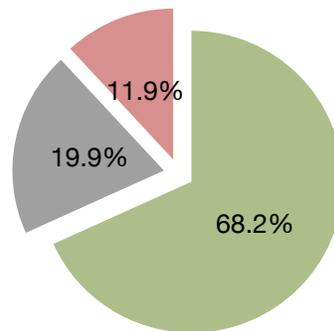
Among those who said satisfied



Among those who said unsatisfied

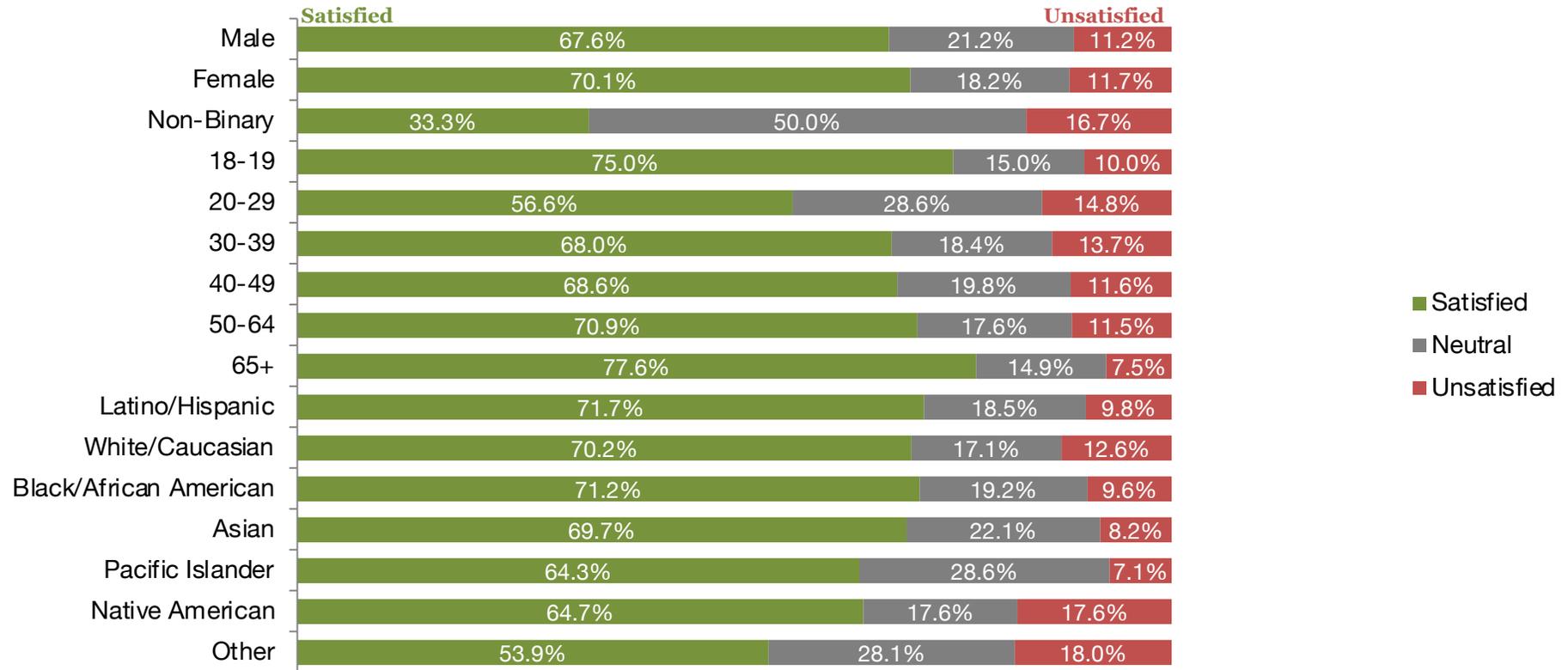


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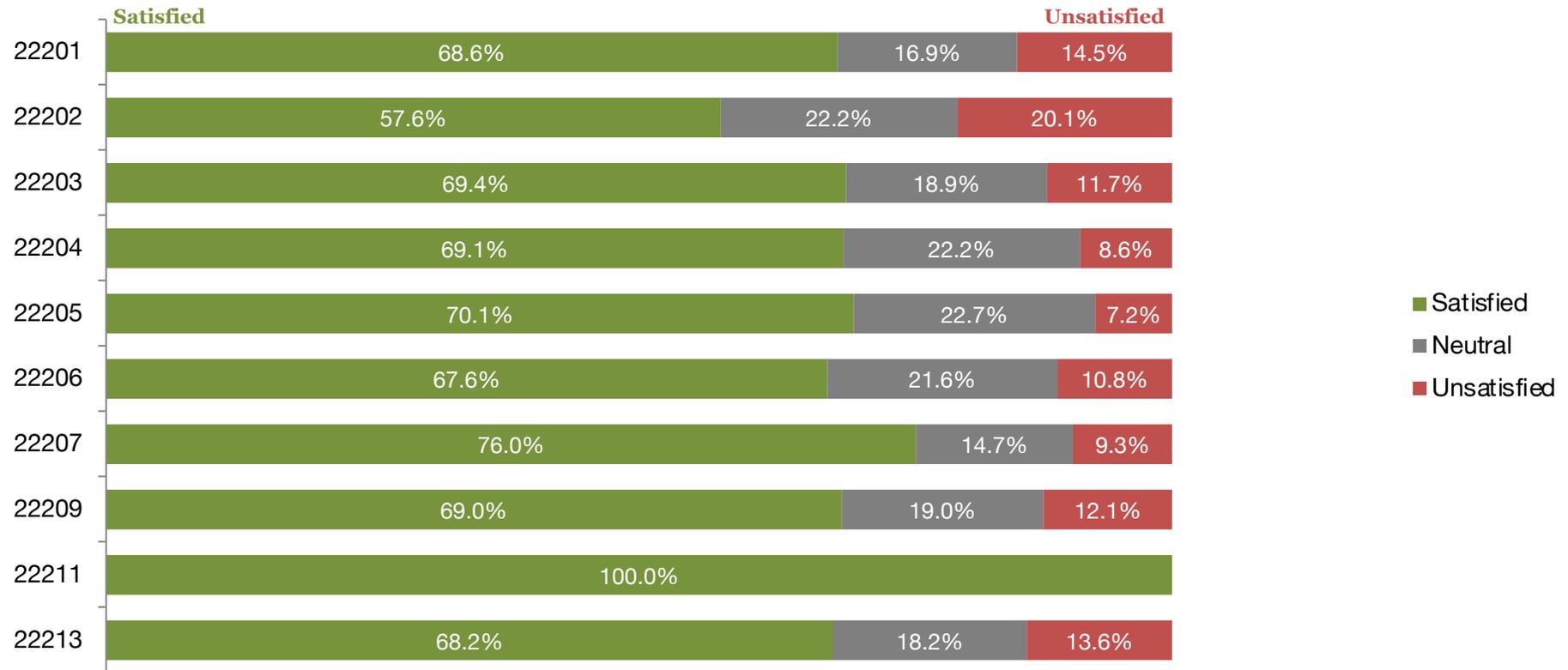
Results by gender, age group and ethnicity

Question 7_A: Please indicate how satisfied or unsatisfied you are with the information and directions provided by the County related to natural or man-made public safety emergencies



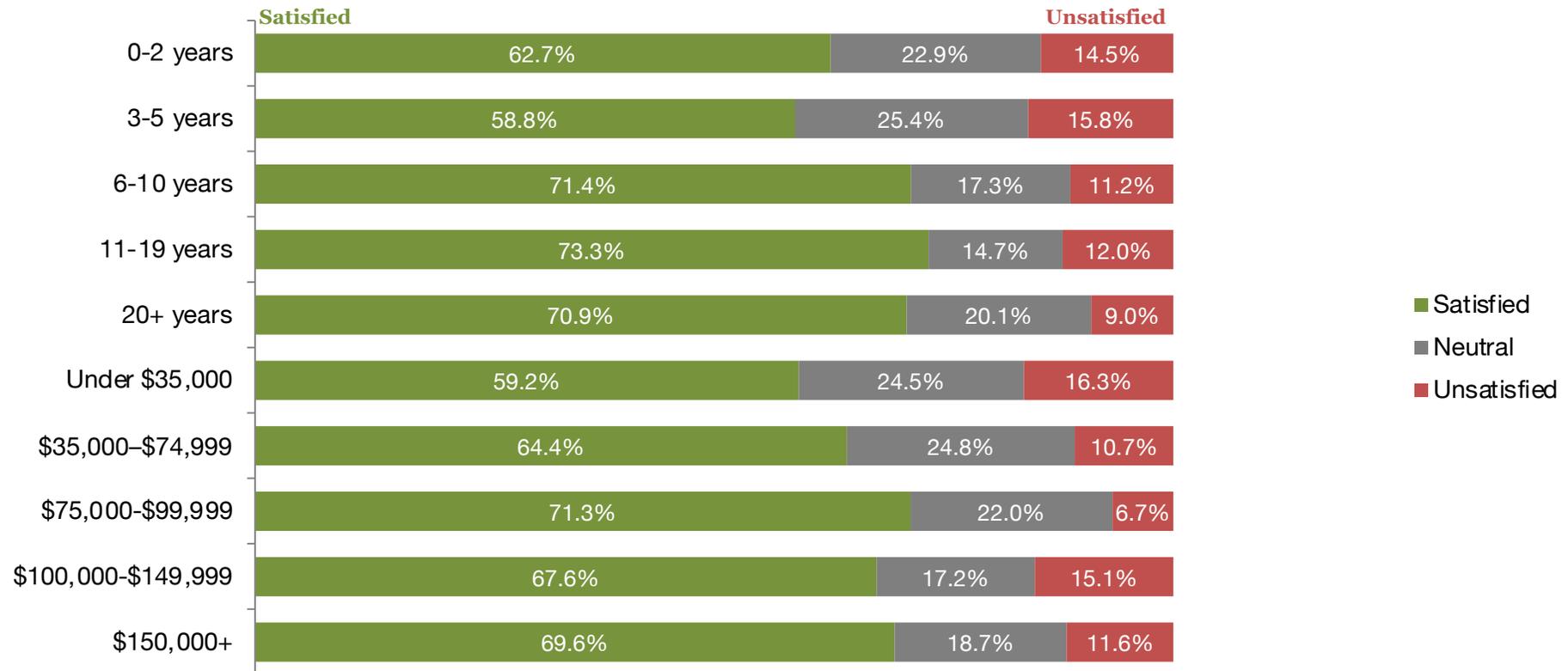
Results by zip code

Question 7_A: Please indicate how satisfied or unsatisfied you are with the information and directions provided by the County related to natural or man-made public safety emergencies



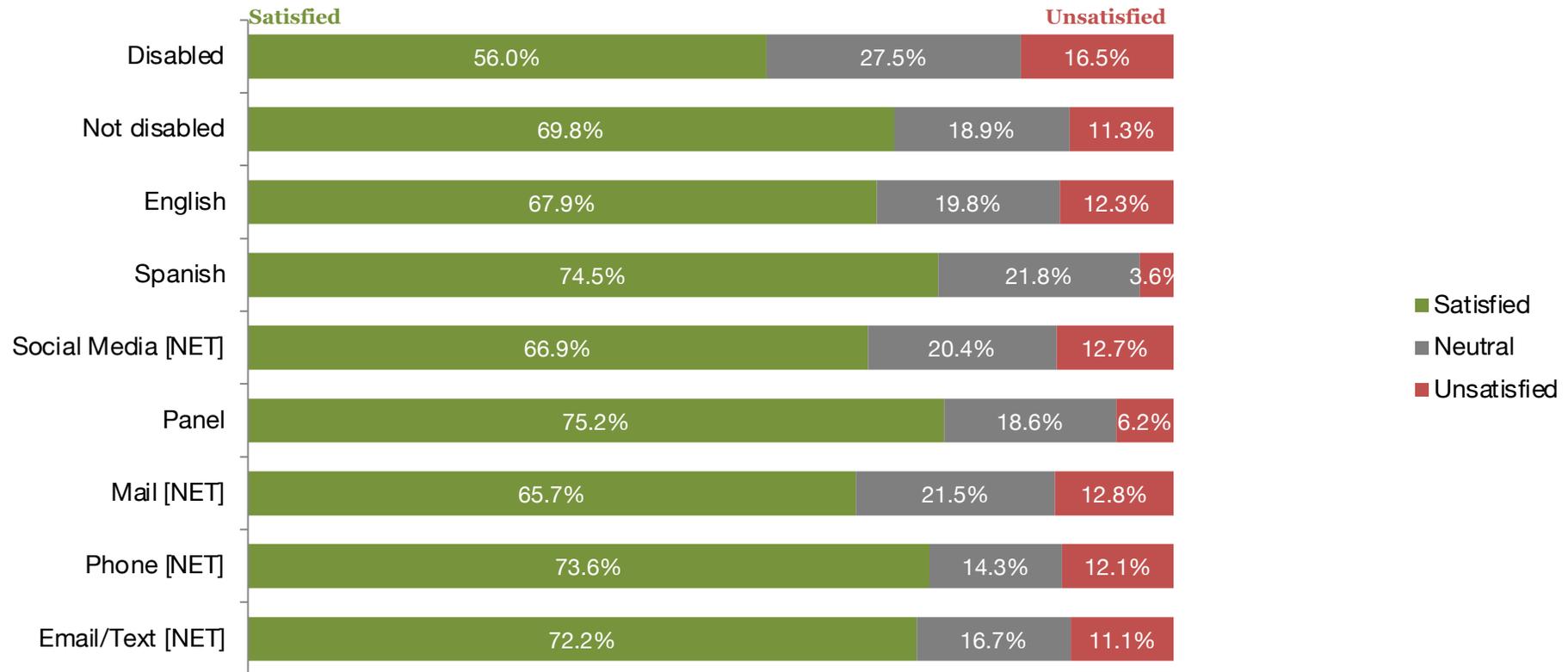
Results by years of residency and household income

Question 7_A: Please indicate how satisfied or unsatisfied you are with the information and directions provided by the County related to natural or man-made public safety emergencies



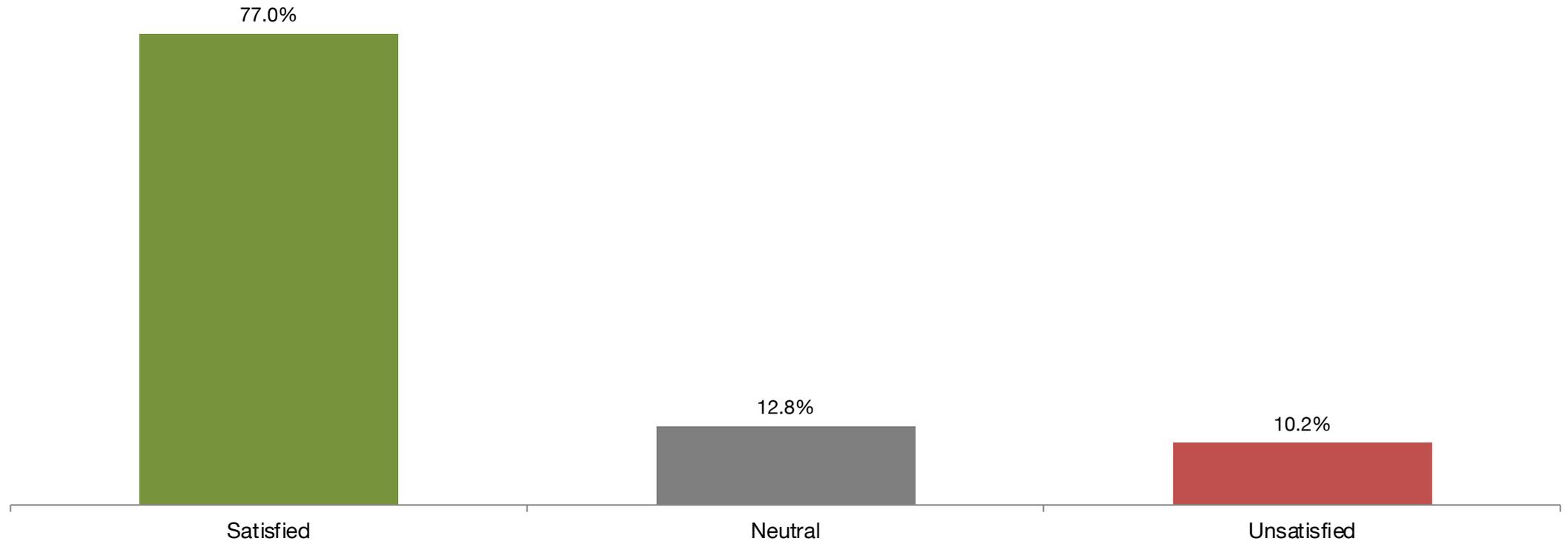
Results by disability status, survey language and survey mode

Question 7_A: Please indicate how satisfied or unsatisfied you are with the information and directions provided by the County related to natural or man-made public safety emergencies



77% are satisfied with the frequency and content of COVID-19 information including updates on vaccines, boosters, and general pandemic related questions

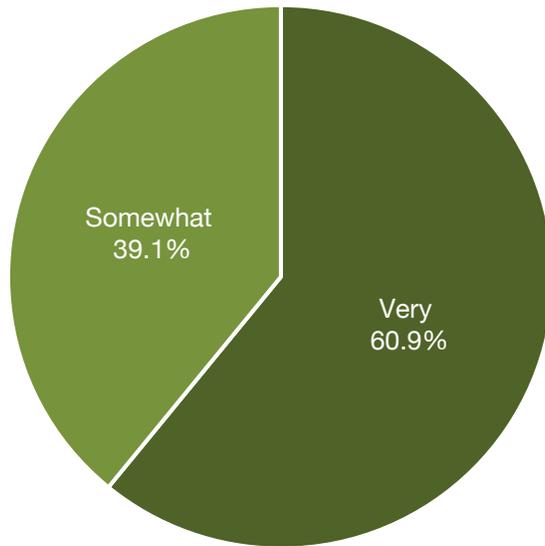
Question 7_B: Please indicate how satisfied or unsatisfied you are with the frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions



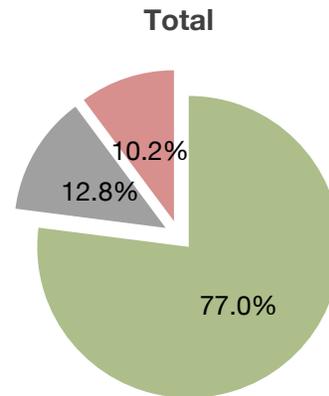
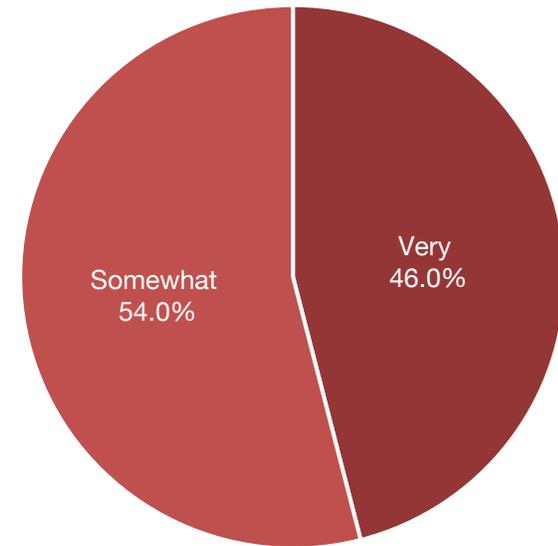
Among those who said satisfied, 61% are very satisfied

Question 7_B: Please indicate how satisfied or unsatisfied you are with the frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions

Among those who said satisfied

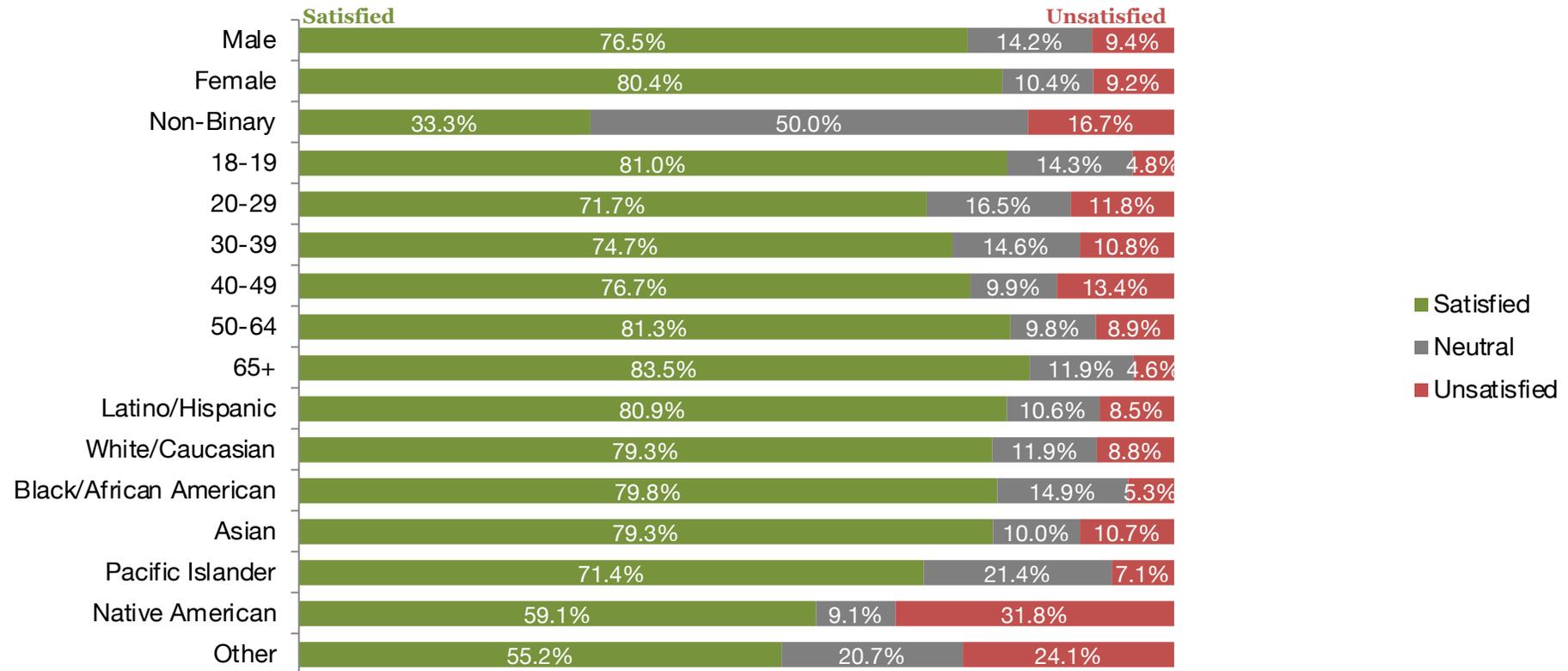


Among those who said unsatisfied



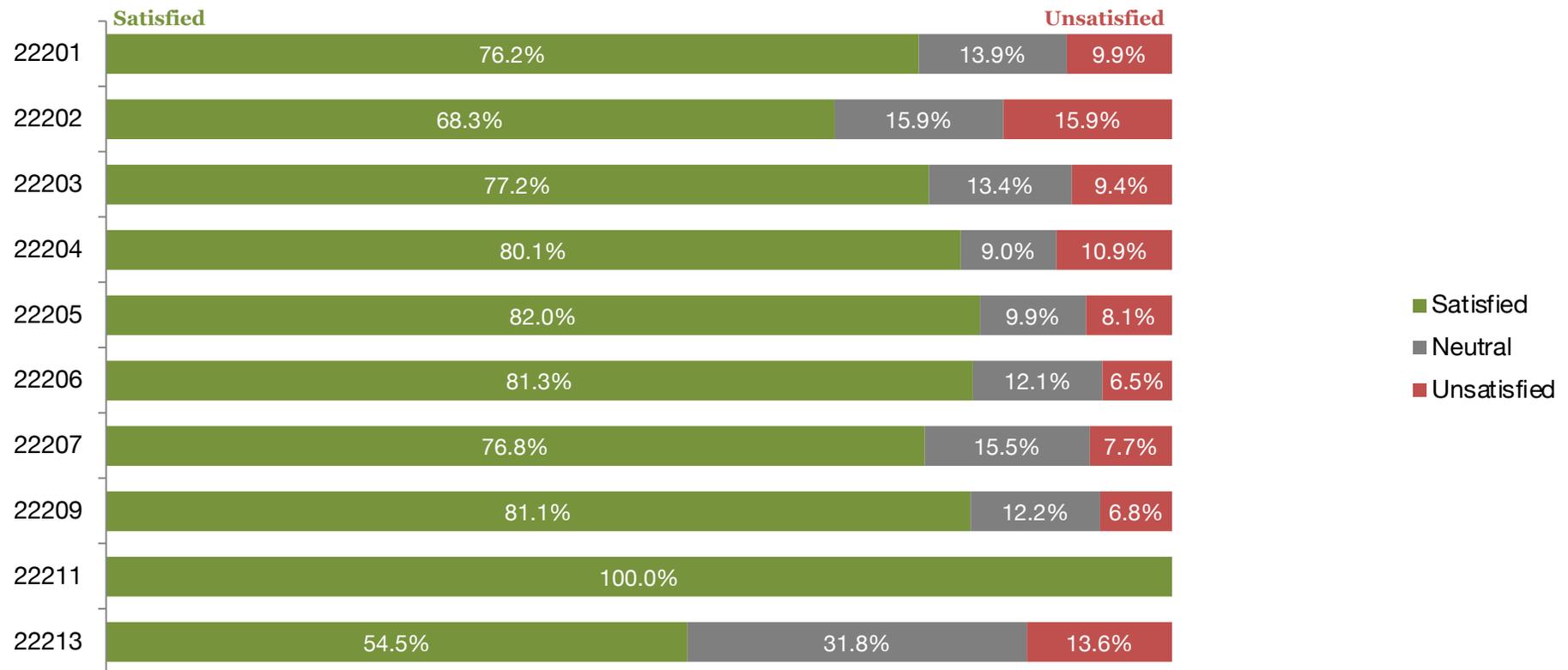
Results by gender, age group and ethnicity

Question 7_B: Please indicate how satisfied or unsatisfied you are with the frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions



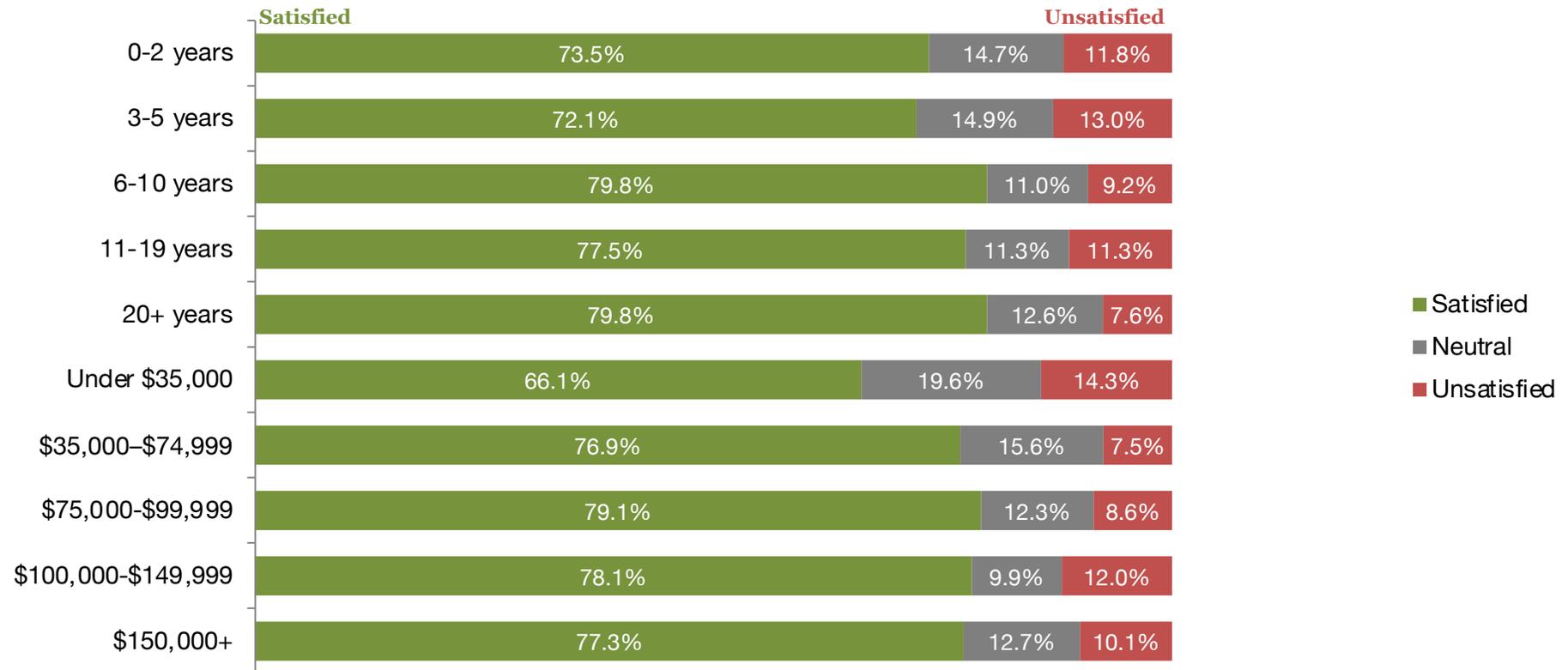
Results by zip code

Question 7_B: Please indicate how satisfied or unsatisfied you are with the frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions



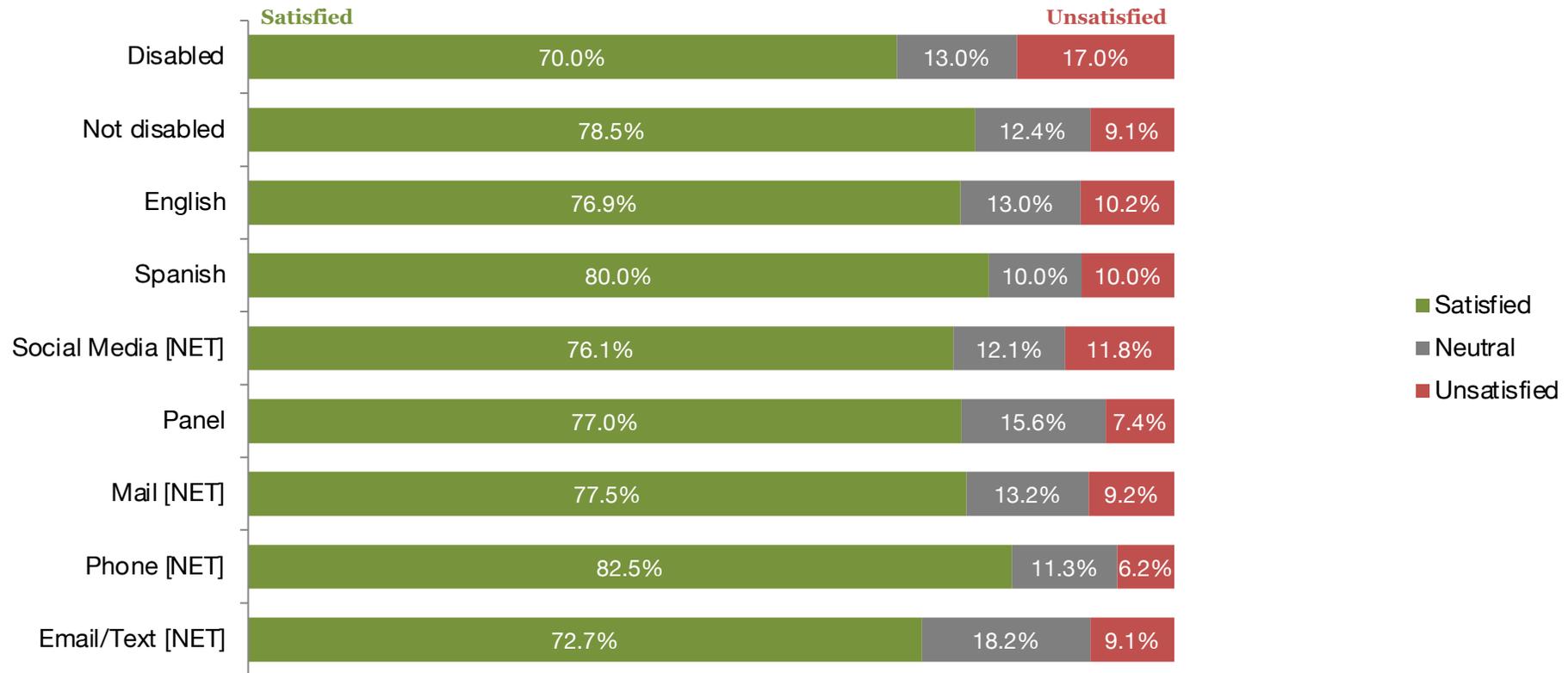
Results by years of residency and household income

Question 7_B: Please indicate how satisfied or unsatisfied you are with the frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions



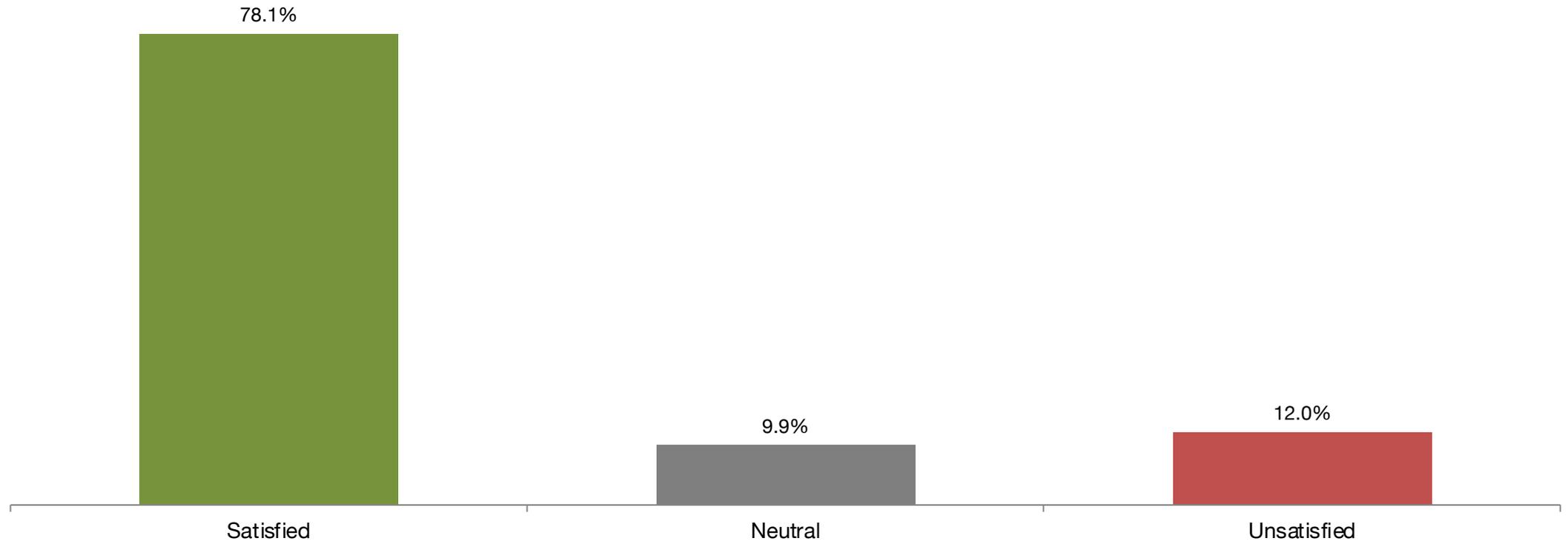
Results by disability status, survey language and survey mode

Question 7_B: Please indicate how satisfied or unsatisfied you are with the frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions



78% are satisfied with the County's COVID-19 services, including testing and vaccinations

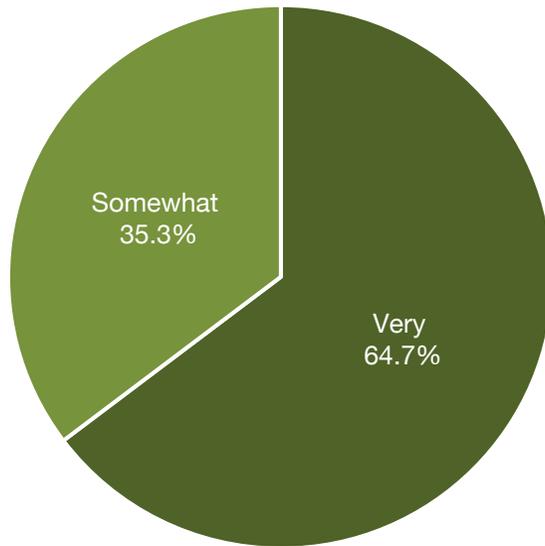
Question 7_C: Please indicate how satisfied or unsatisfied you are with the County's COVID-19 services, including testing and vaccinations



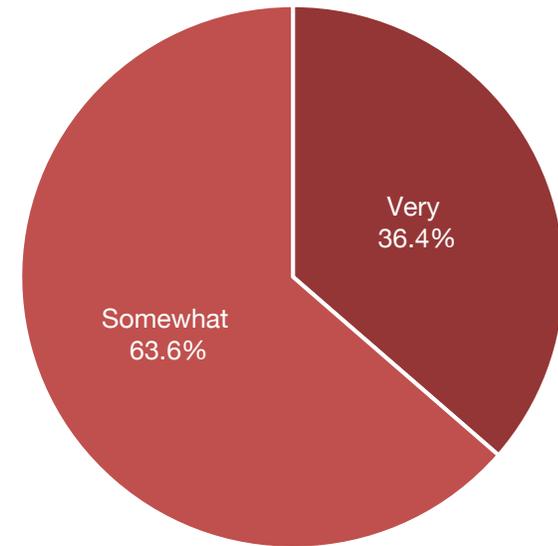
Among those who said satisfied, 65% are very satisfied

Question 7_C: Please indicate how satisfied or unsatisfied you are with the County's COVID-19 services, including testing and vaccinations

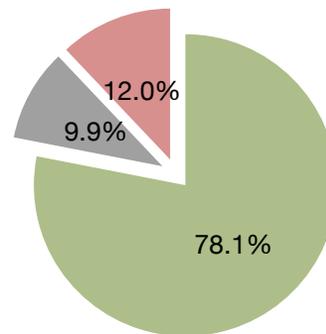
Among those who said satisfied



Among those who said unsatisfied

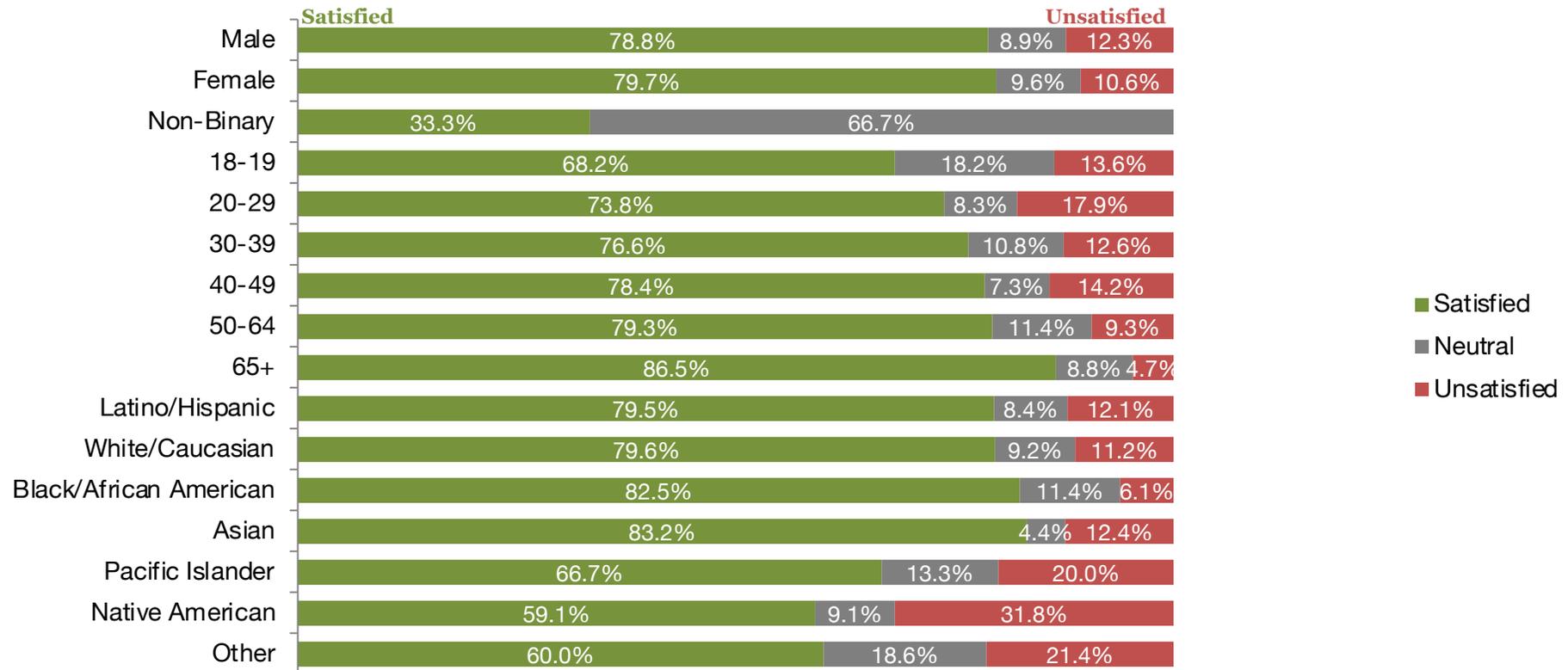


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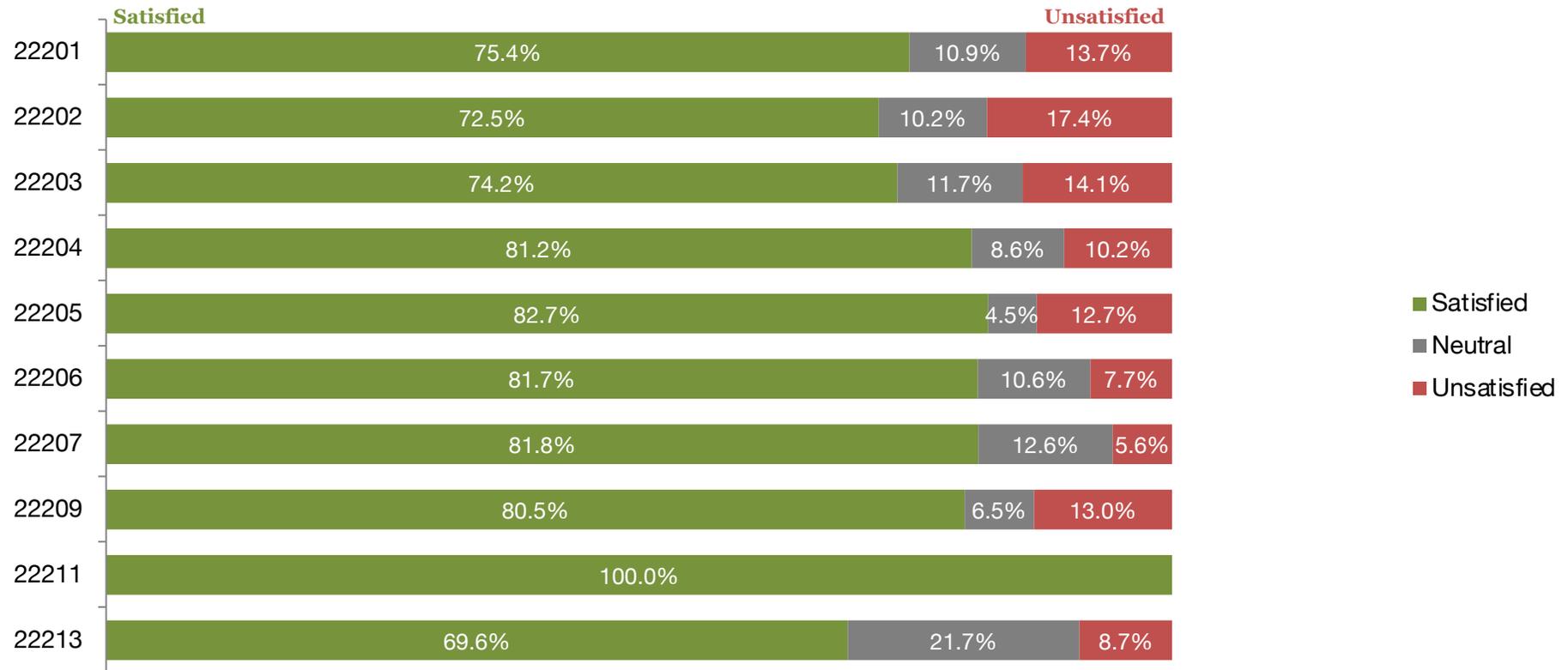
Results by gender, age group and ethnicity

Question 7_C: Please indicate how satisfied or unsatisfied you are with the County's COVID-19 services, including testing and vaccinations



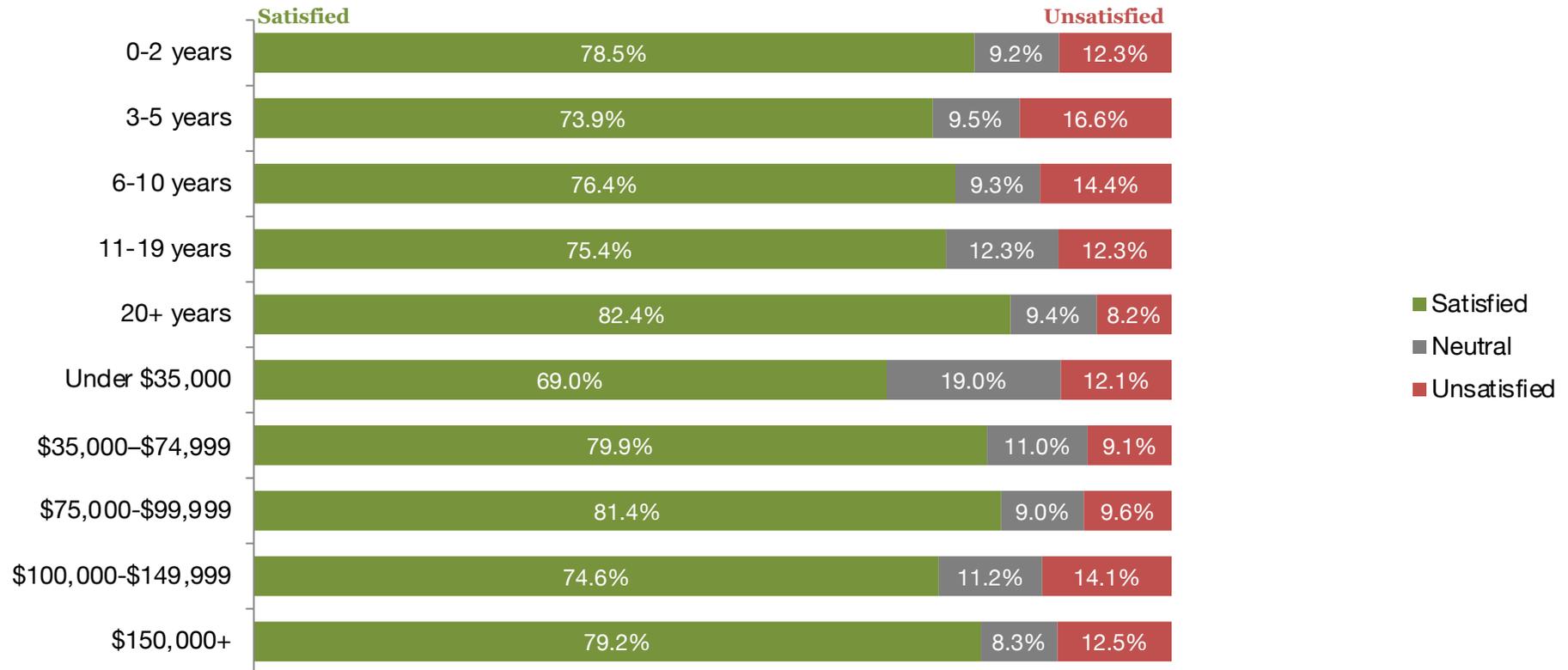
Results by zip code

Question 7_C: Please indicate how satisfied or unsatisfied you are with the County's COVID-19 services, including testing and vaccinations



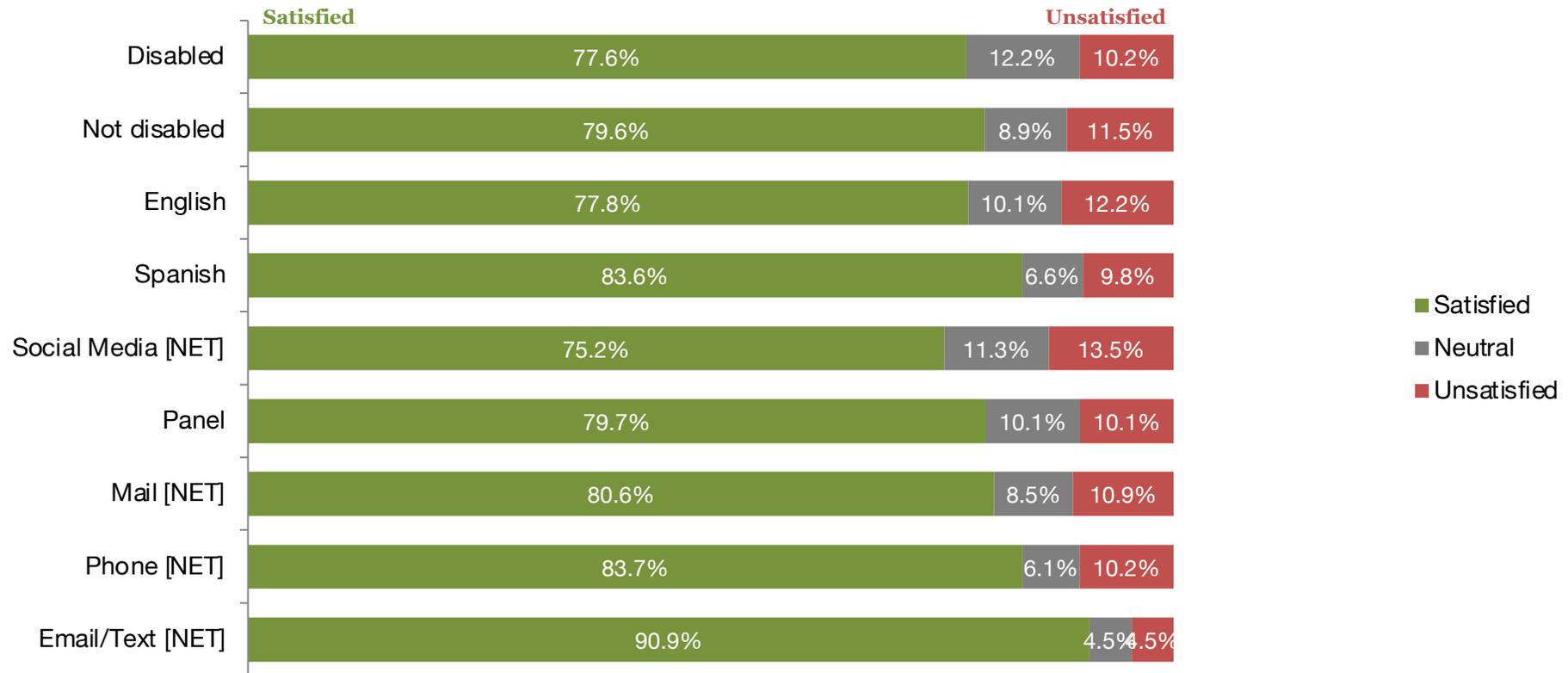
Results by years of residency and household income

Question 7_C: Please indicate how satisfied or unsatisfied you are with the County's COVID-19 services, including testing and vaccinations



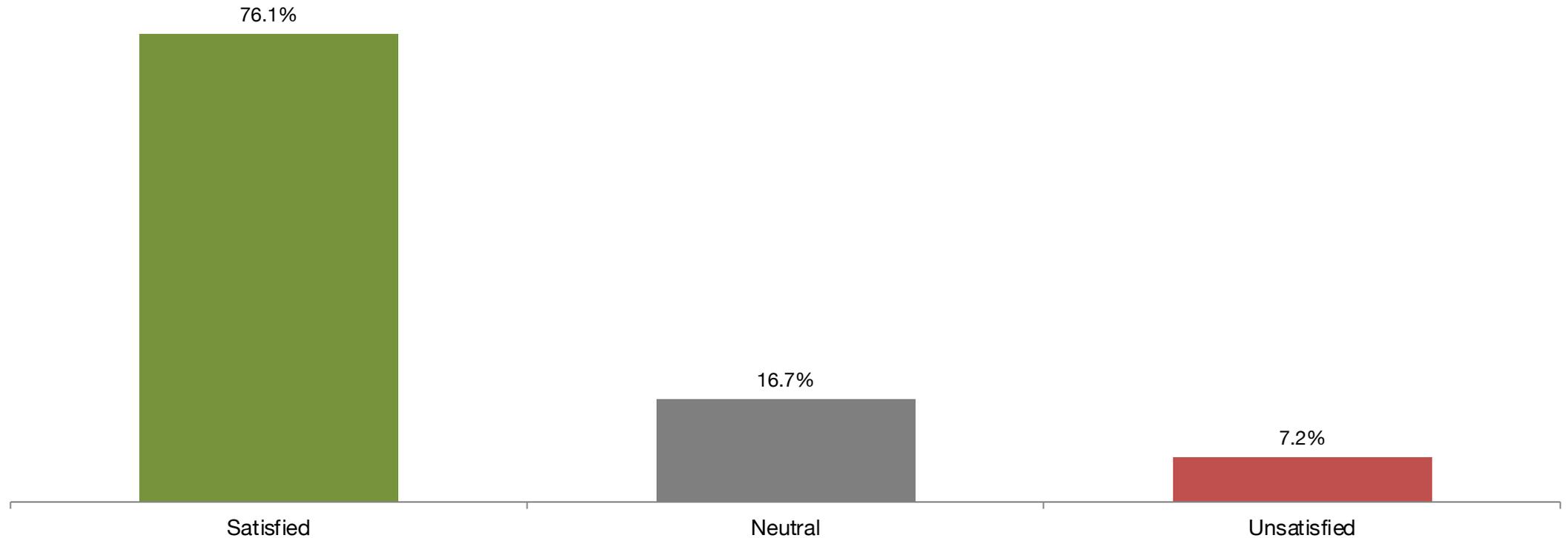
Results by disability status, survey language and survey mode

Question 7_C: Please indicate how satisfied or unsatisfied you are with the County's COVID-19 services, including testing and vaccinations



76% are satisfied with Arlington County's emergency alerts shared during emergencies

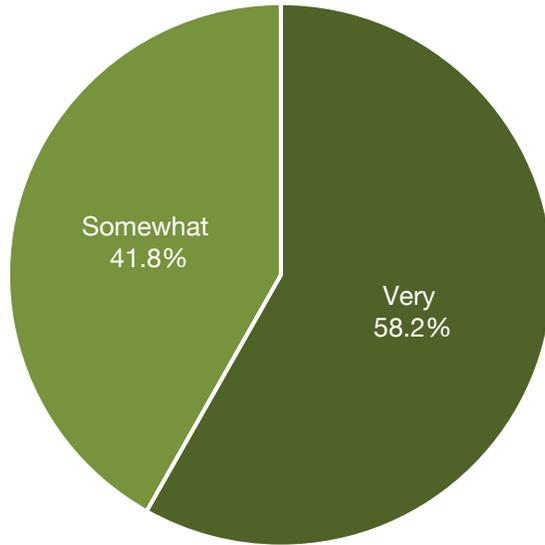
Question 7_D: Please indicate how satisfied or unsatisfied you are with Arlington County's emergency alerts shared during emergencies



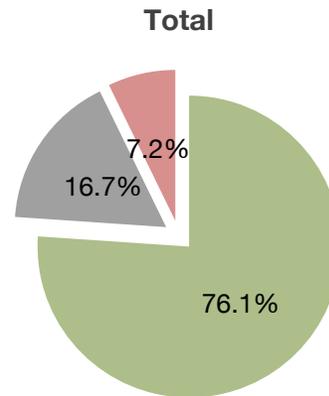
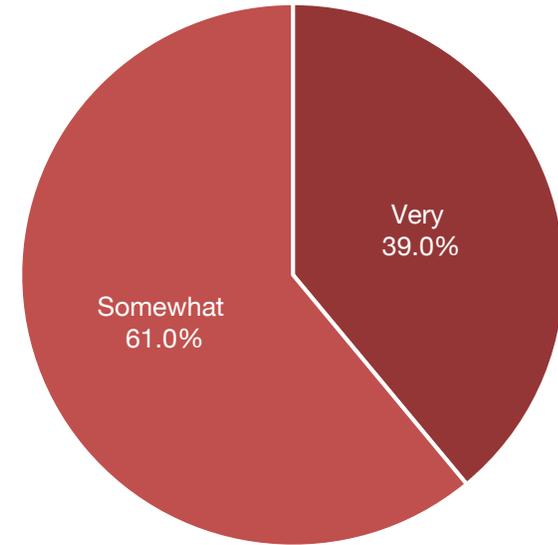
Among those who said satisfied, 58% are very satisfied

Question 7_D: Please indicate how satisfied or unsatisfied you are with Arlington County's emergency alerts shared during emergencies

Among those who said satisfied

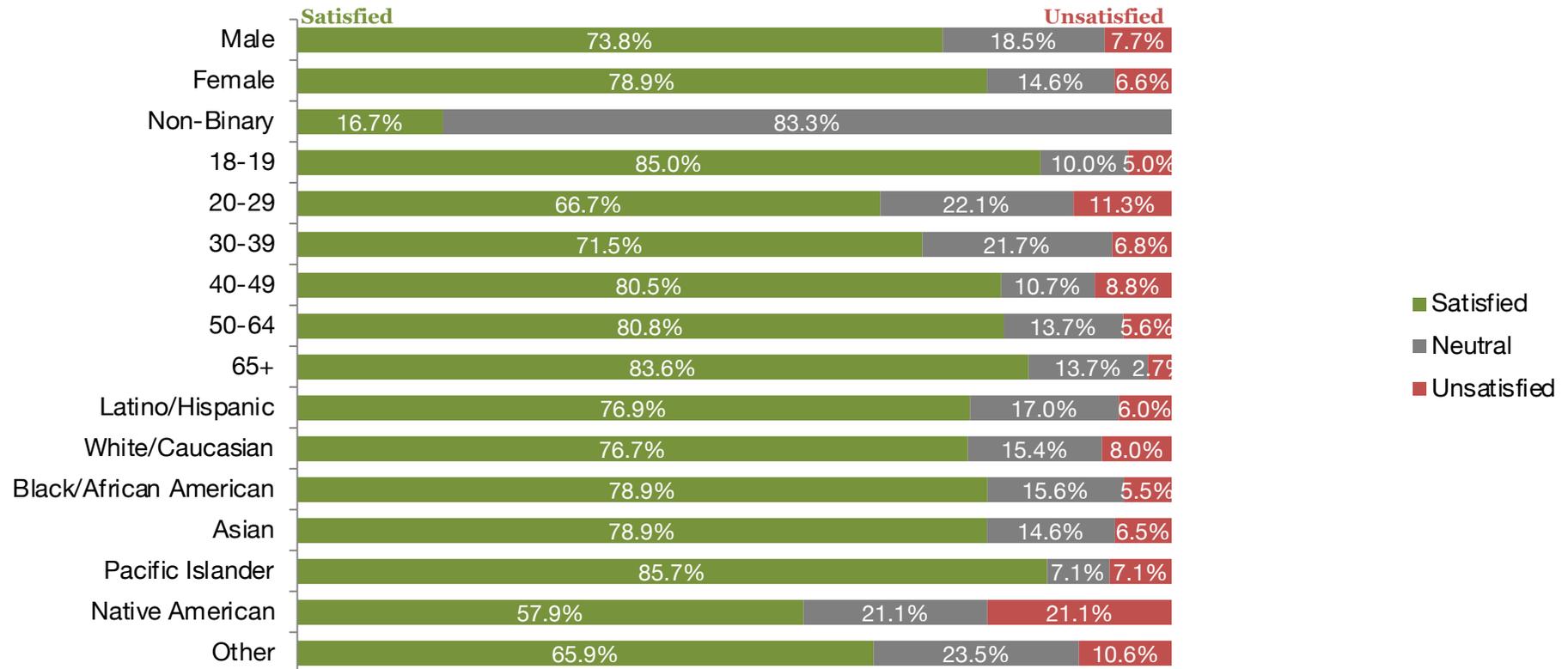


Among those who said unsatisfied



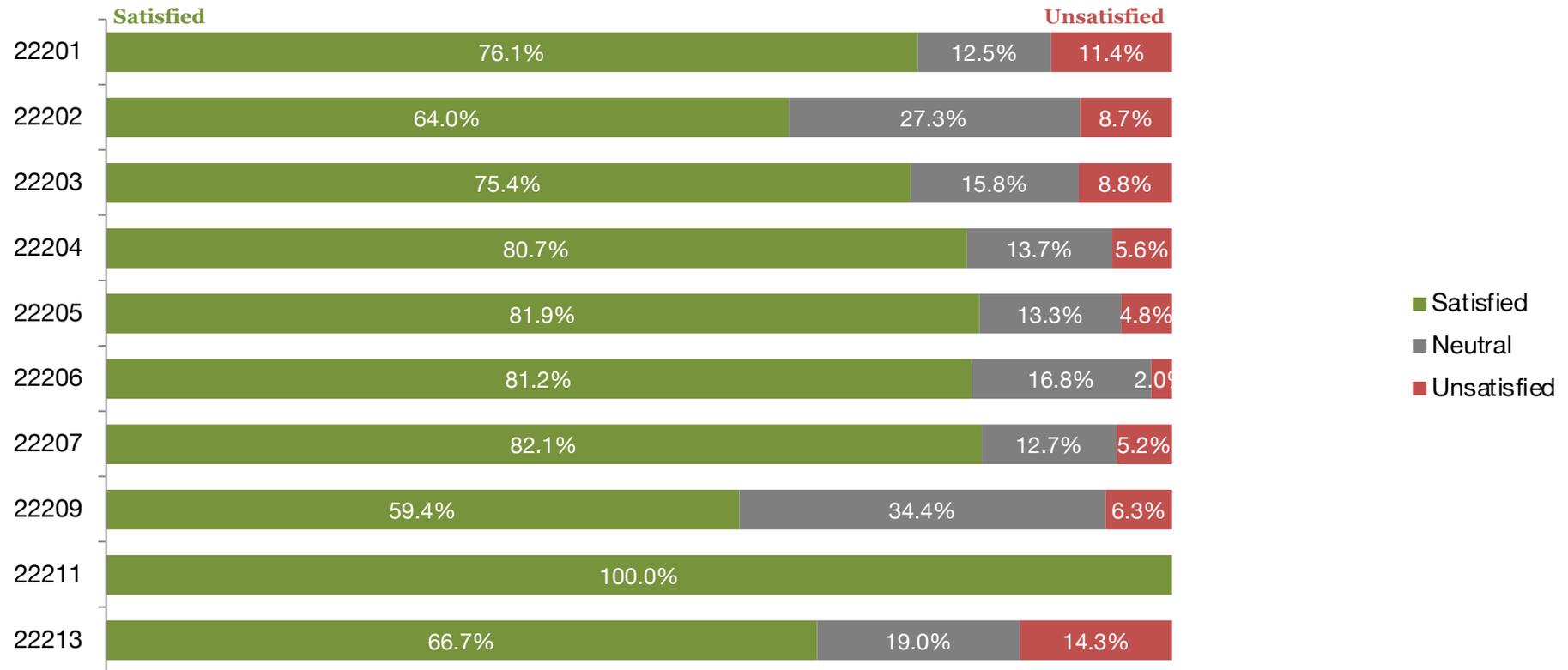
Results by gender, age group and ethnicity

Question 7_D: Please indicate how satisfied or unsatisfied you are with Arlington County's emergency alerts shared during emergencies



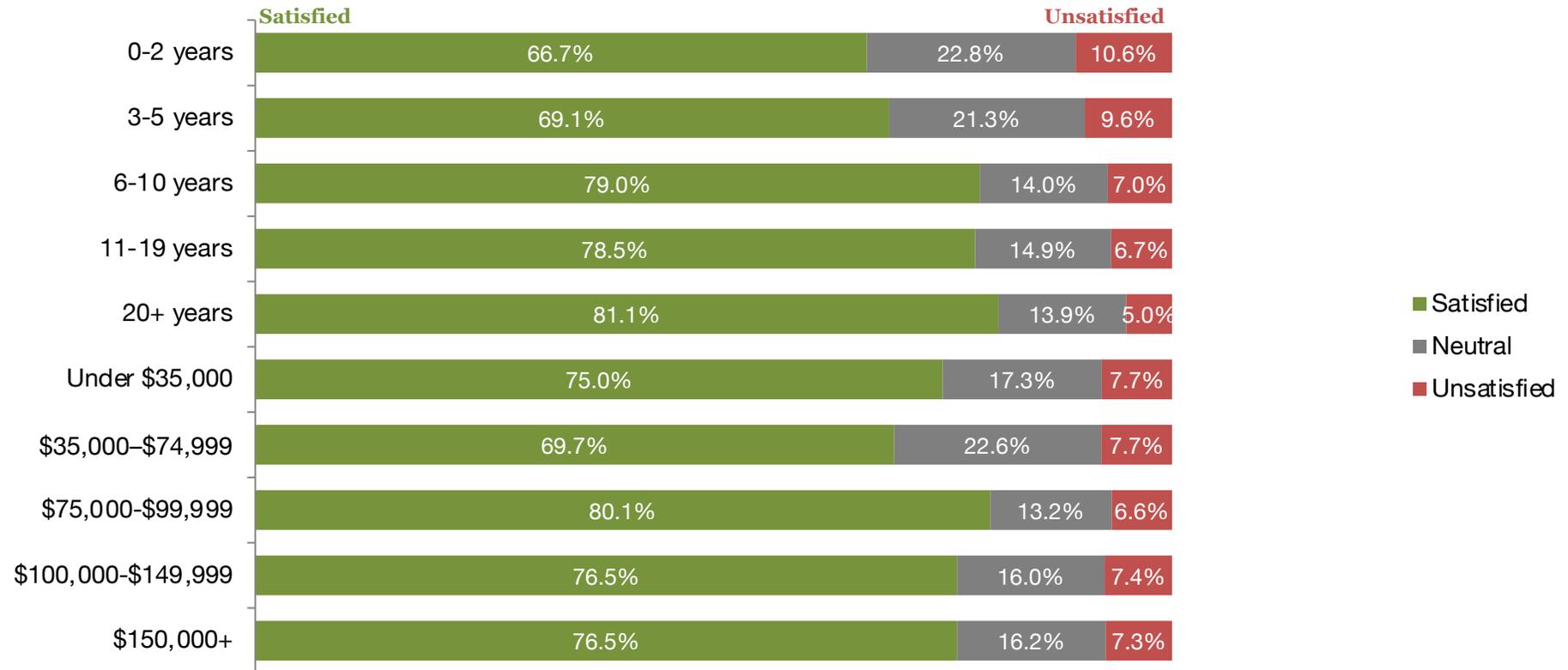
Results by zip code

Question 7_D: Please indicate how satisfied or unsatisfied you are with Arlington County's emergency alerts shared during emergencies



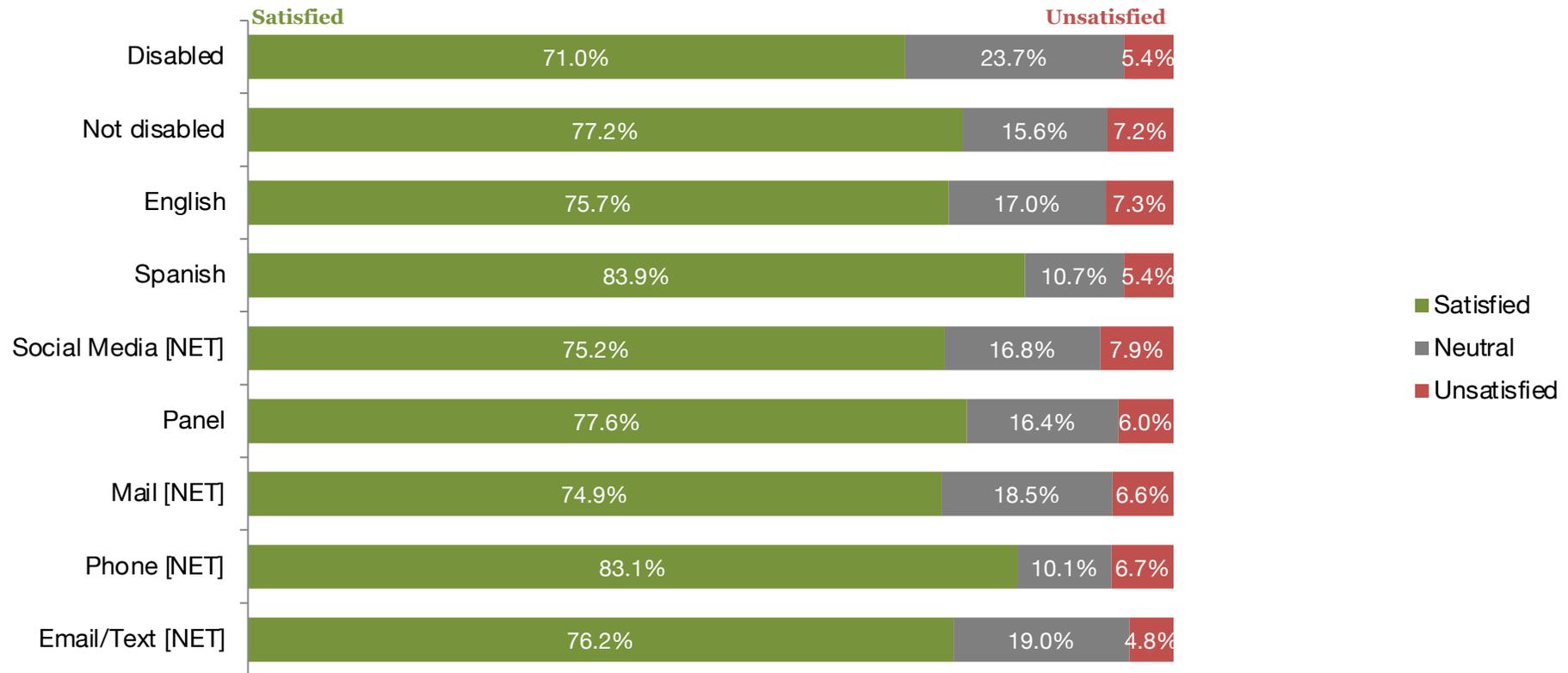
Results by years of residency and household income

Question 7_D: Please indicate how satisfied or unsatisfied you are with Arlington County's emergency alerts shared during emergencies



Results by disability status, survey language and survey mode

Question 7_D: Please indicate how satisfied or unsatisfied you are with Arlington County's emergency alerts shared during emergencies



Public Works Services

Key Findings

Residents are most satisfied with street lighting in commercial/retail areas; cleanliness of County streets and public areas; and the maintenance of County facilities

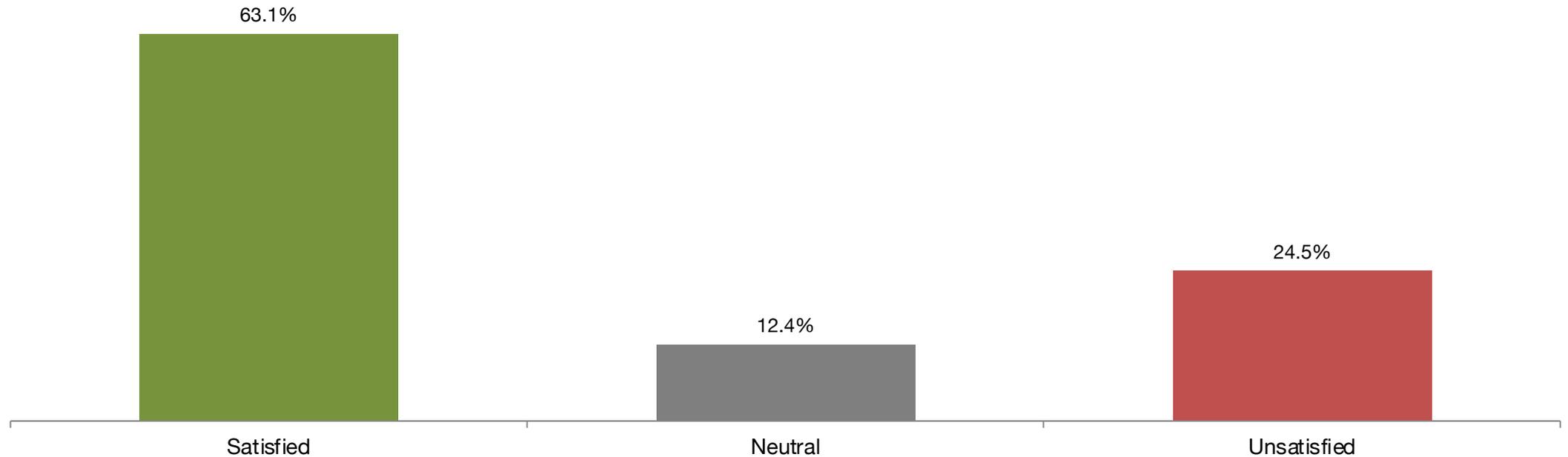
- 78% are satisfied with the adequacy of street lighting in commercial/retail areas – among those satisfied, 56% are very satisfied
- 75% are satisfied with the cleanliness of County streets and other public areas – among those satisfied, 48% are very satisfied
- 72% are satisfied with the maintenance of County facilities – among those satisfied, 49% are very satisfied

Areas of Opportunity

- Snow removal on Arlington County trails, not including W&OD

63% are satisfied with overall maintenance of major streets in Arlington County not including Interstates

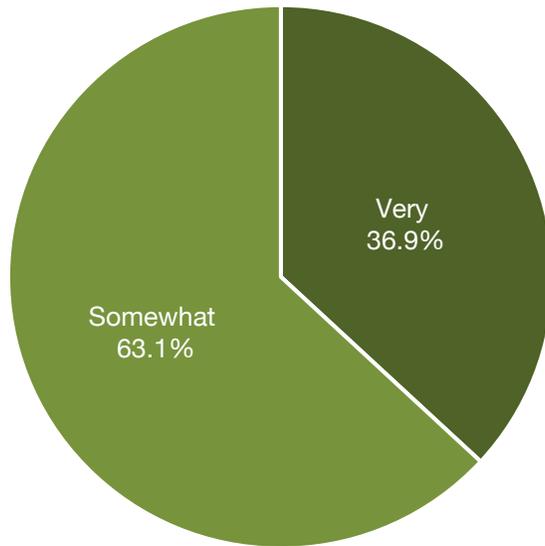
Question 8_A: Please indicate how satisfied or unsatisfied you are with the overall maintenance of major streets in Arlington County not including Interstates



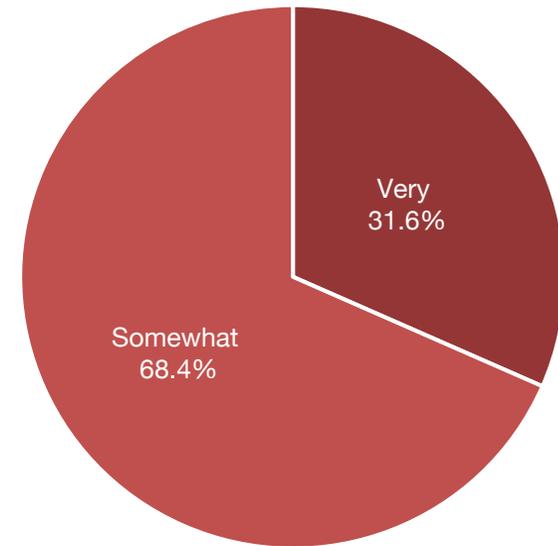
Among those who said satisfied, 37% are very satisfied

Question 8_A: Please indicate how satisfied or unsatisfied you are with the overall maintenance of major streets in Arlington County not including Interstates

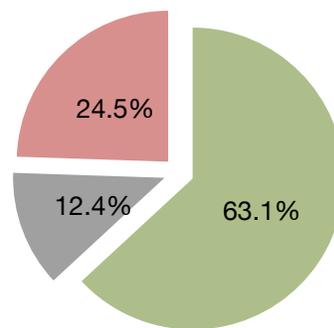
Among those who said satisfied



Among those who said unsatisfied

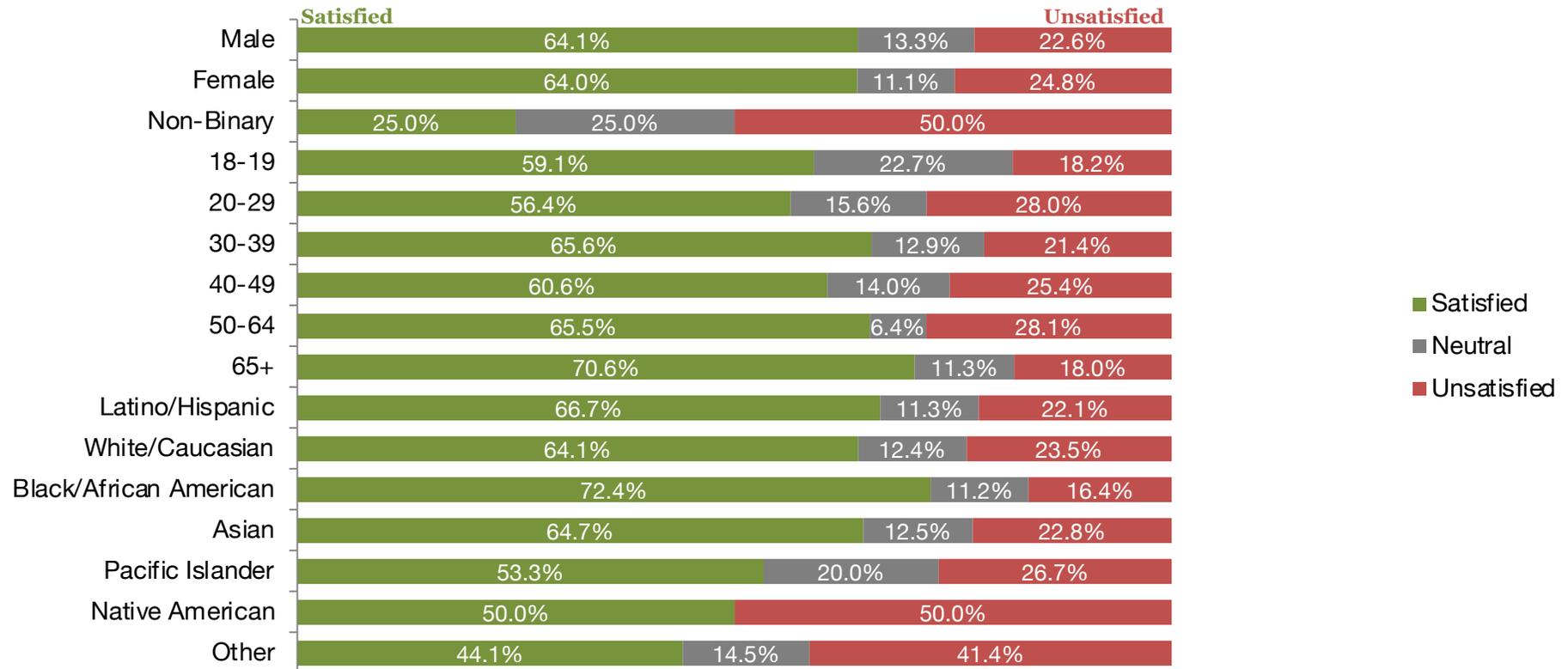


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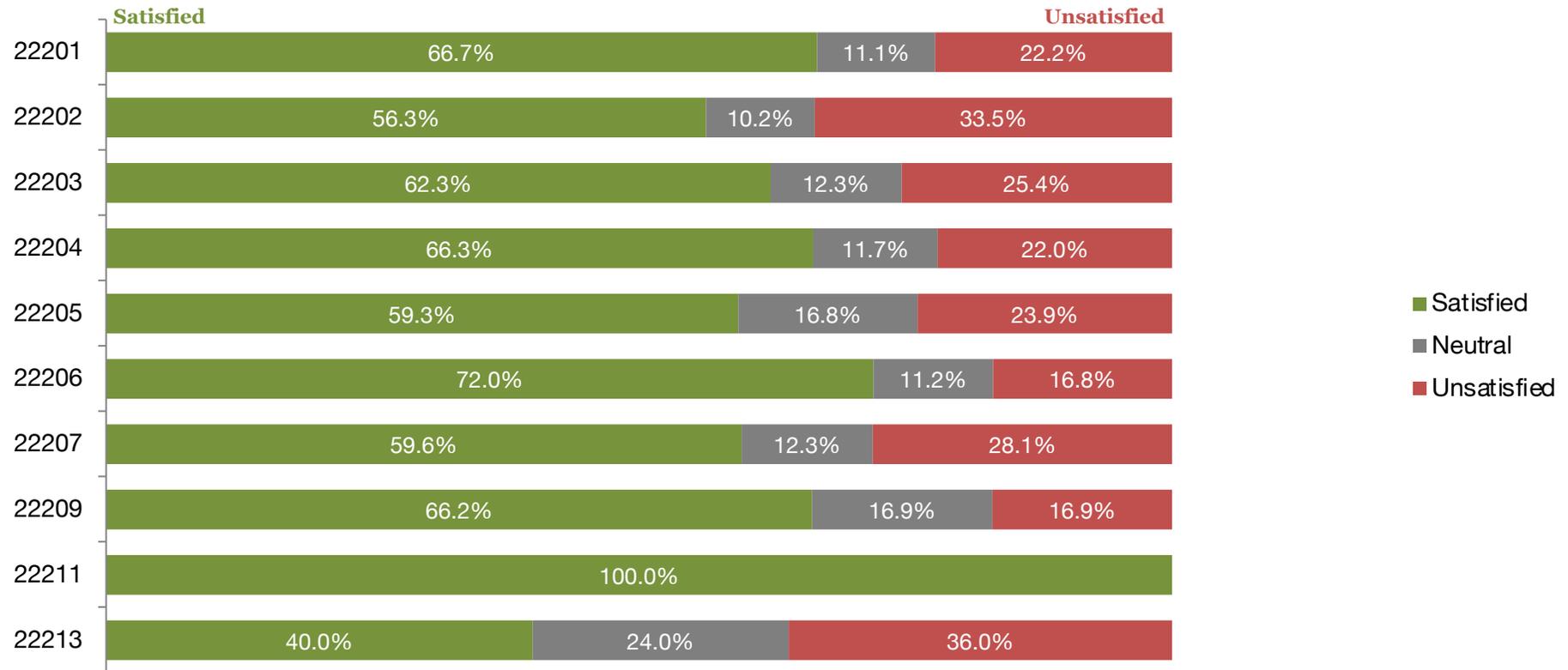
Results by gender, age group and ethnicity

Question 8_A: Please indicate how satisfied or unsatisfied you are with the overall maintenance of major streets in Arlington County not including Interstates



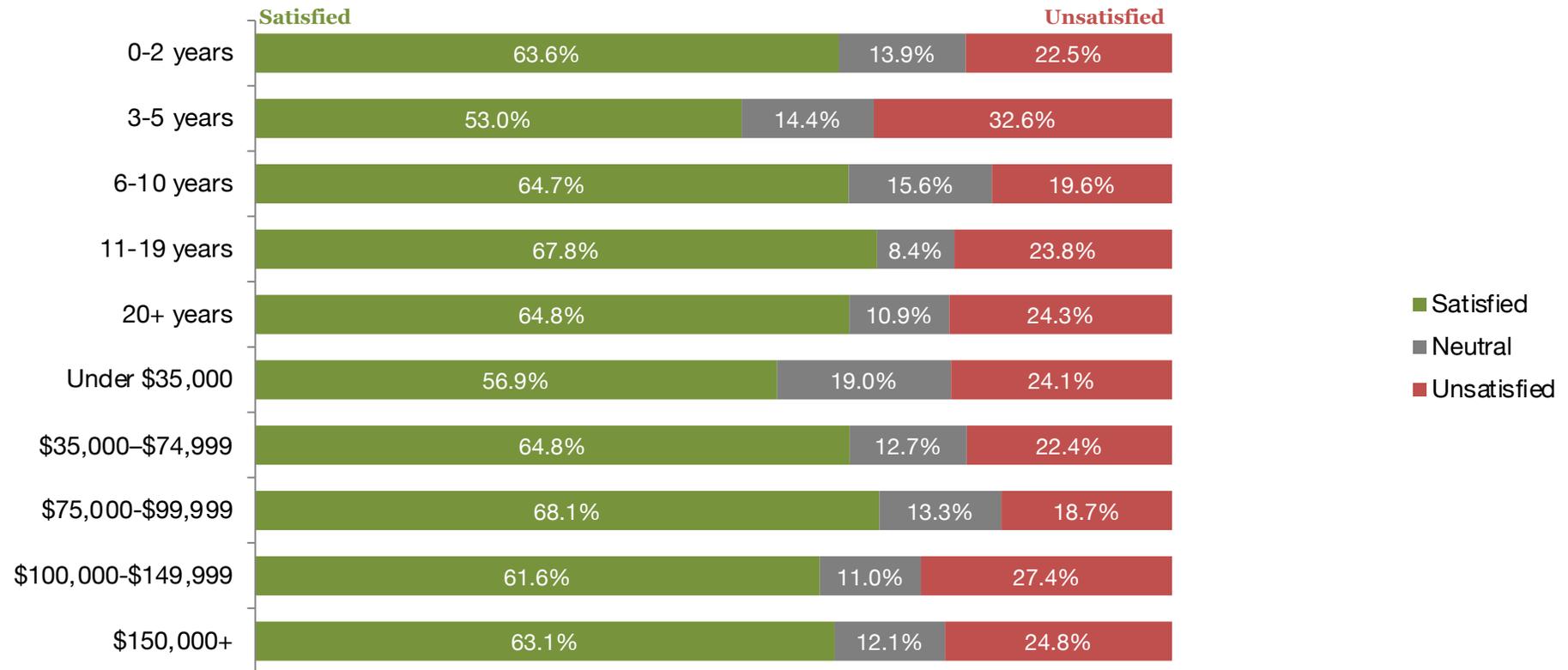
Results by zip code

Question 8_A: Please indicate how satisfied or unsatisfied you are with the overall maintenance of major streets in Arlington County not including Interstates



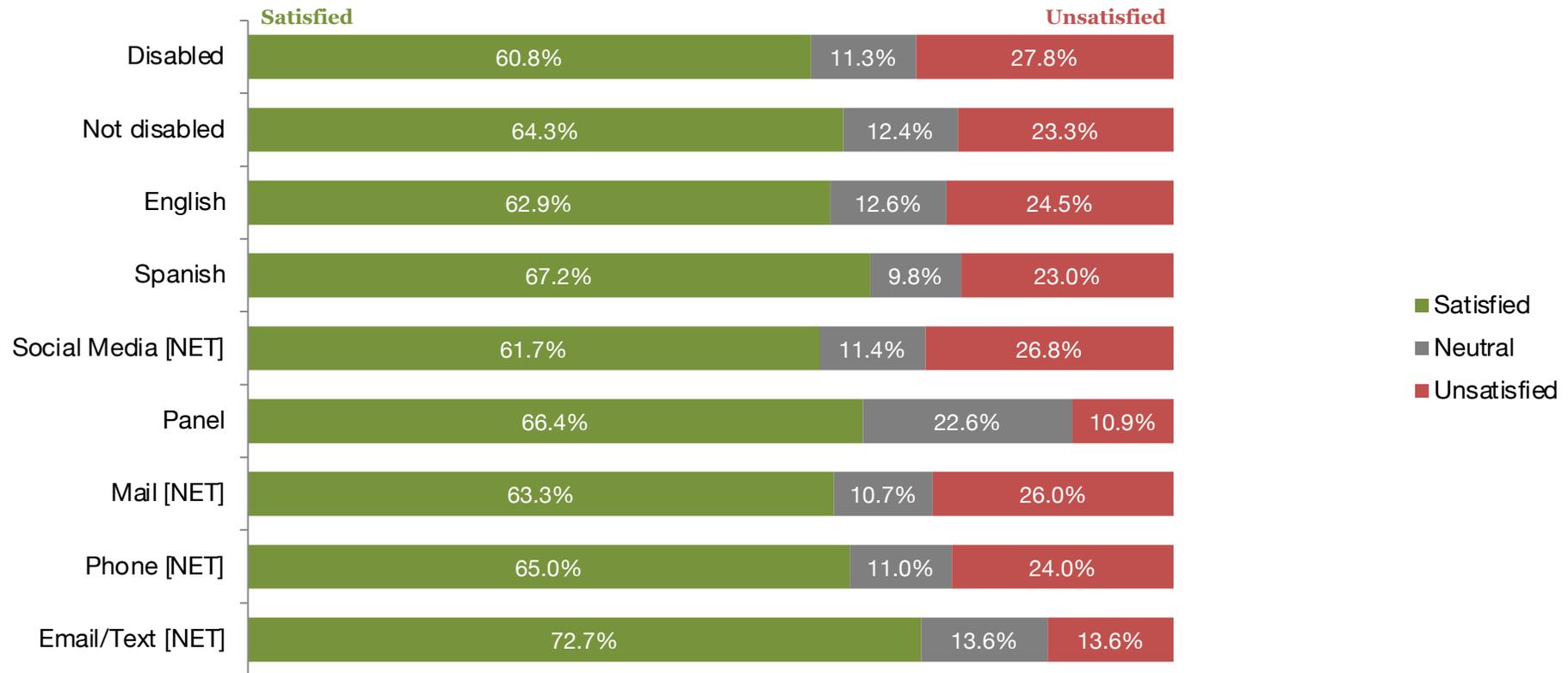
Results by years of residency and household income

Question 8_A: Please indicate how satisfied or unsatisfied you are with the overall maintenance of major streets in Arlington County not including Interstates



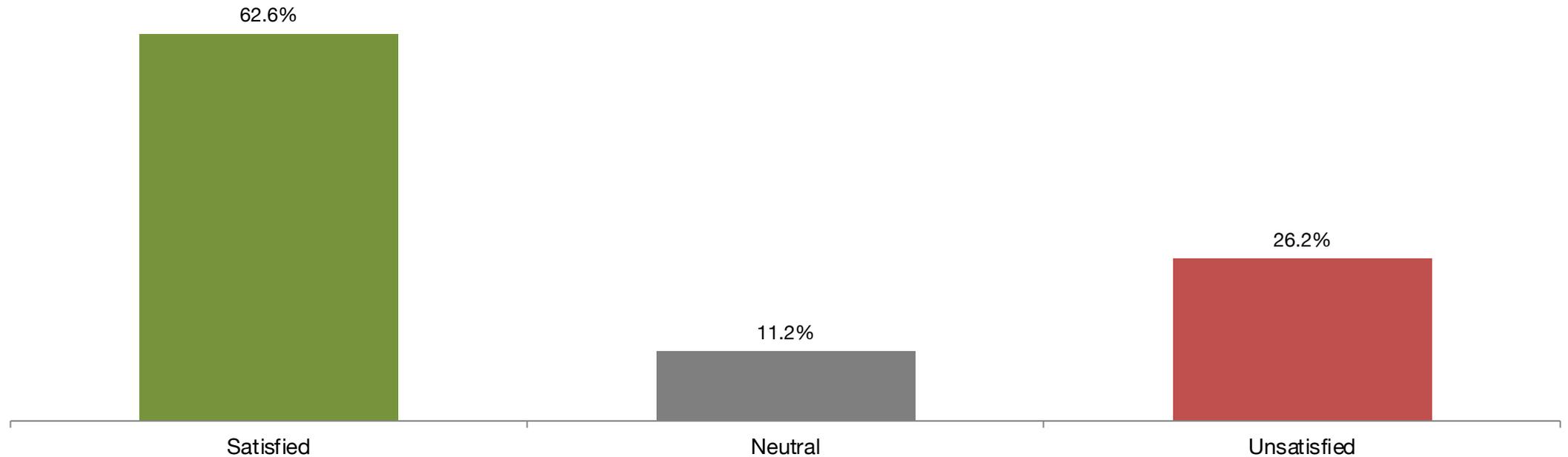
Results by disability status, survey language and survey mode

Question 8_A: Please indicate how satisfied or unsatisfied you are with the overall maintenance of major streets in Arlington County not including Interstates



63% are satisfied with maintenance of streets in their neighborhood

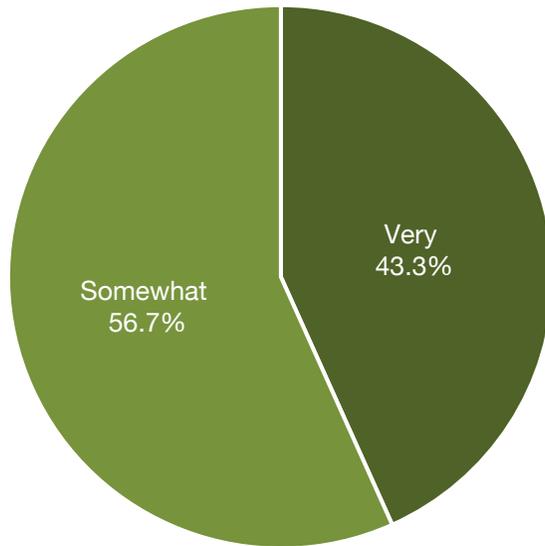
Question 8_B: Please indicate how satisfied or unsatisfied you are with the maintenance of streets in your neighborhood



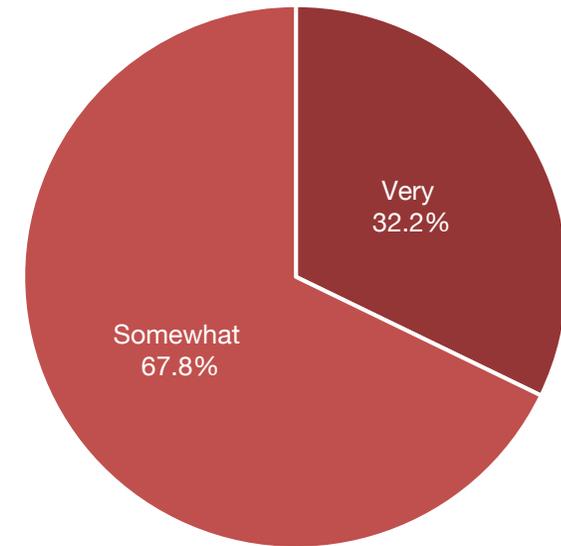
Among those who said satisfied, 43% are very satisfied

Question 8_B: Please indicate how satisfied or unsatisfied you are with the maintenance of streets in your neighborhood

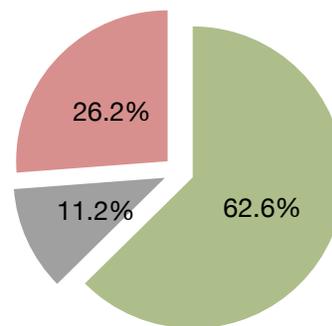
Among those who said satisfied



Among those who said unsatisfied

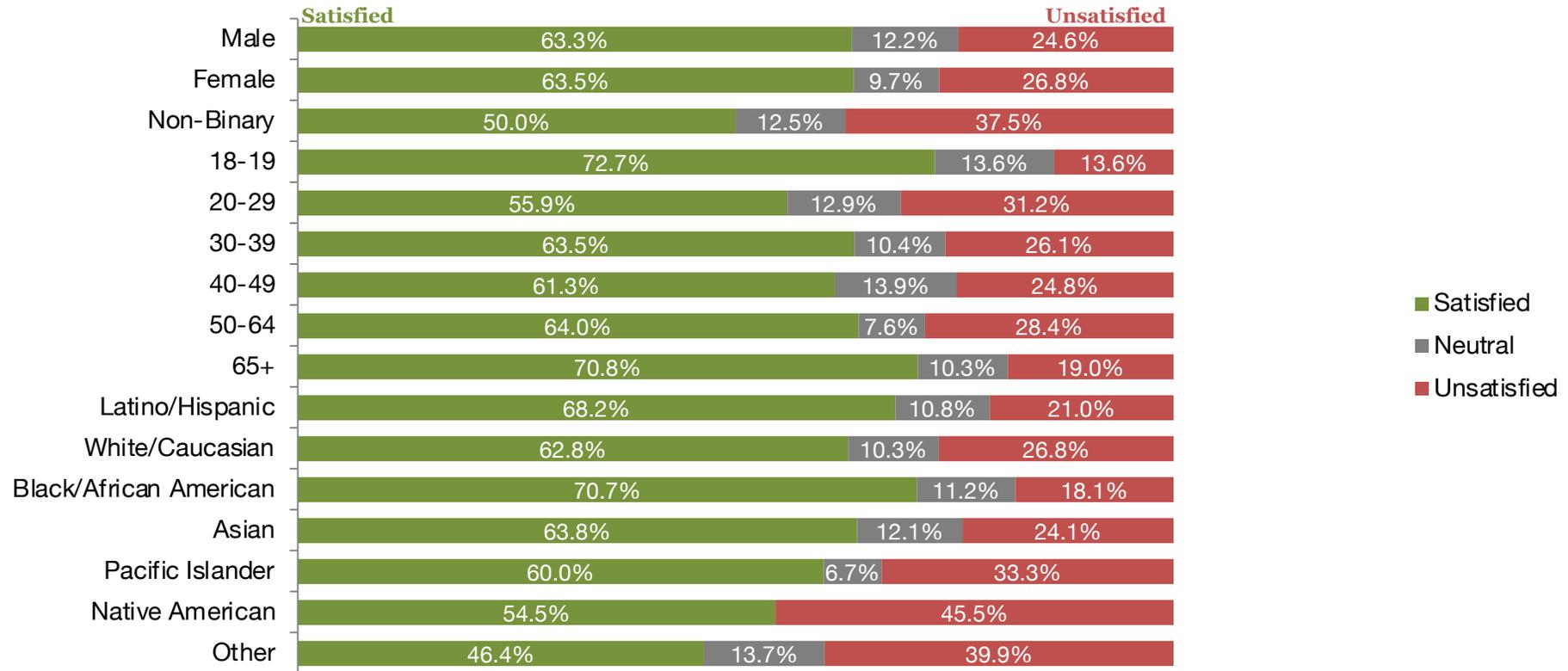


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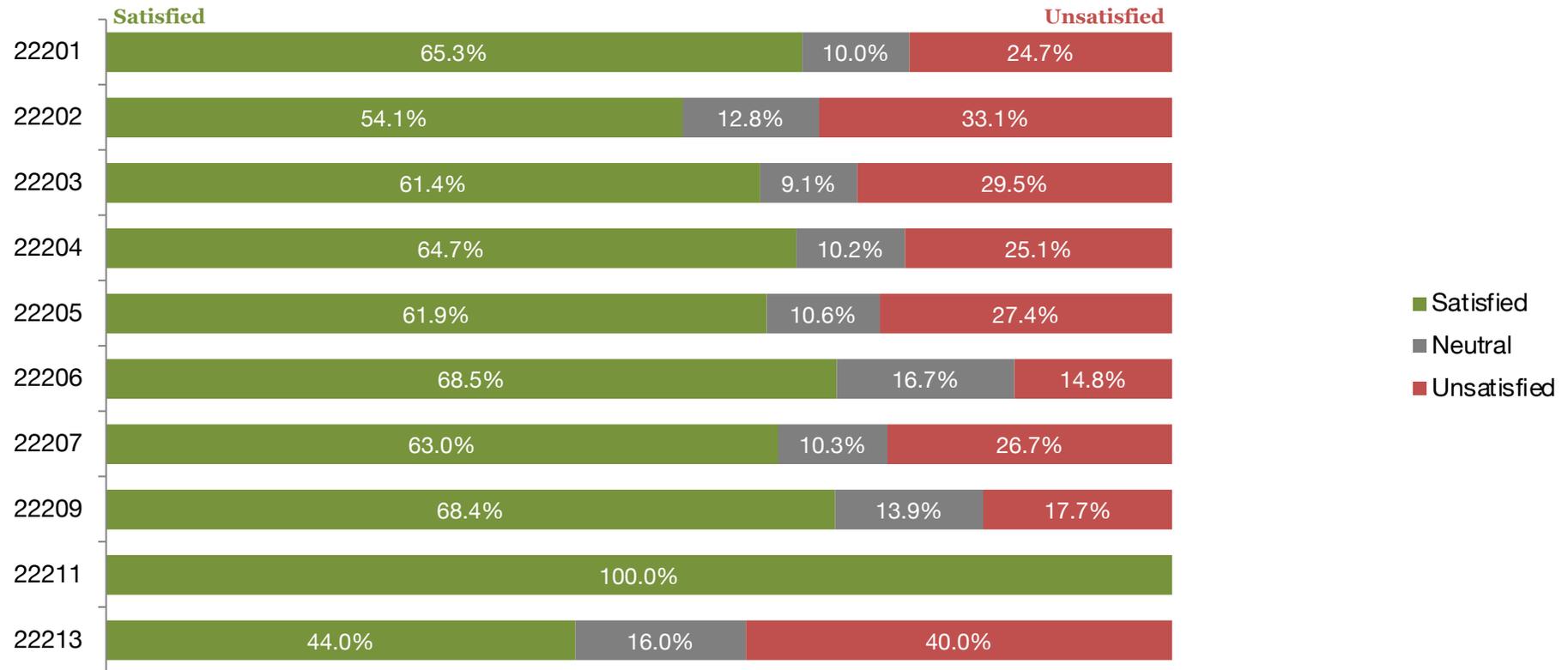
Results by gender, age group and ethnicity

Question 8_B: Please indicate how satisfied or unsatisfied you are with the maintenance of streets in your neighborhood



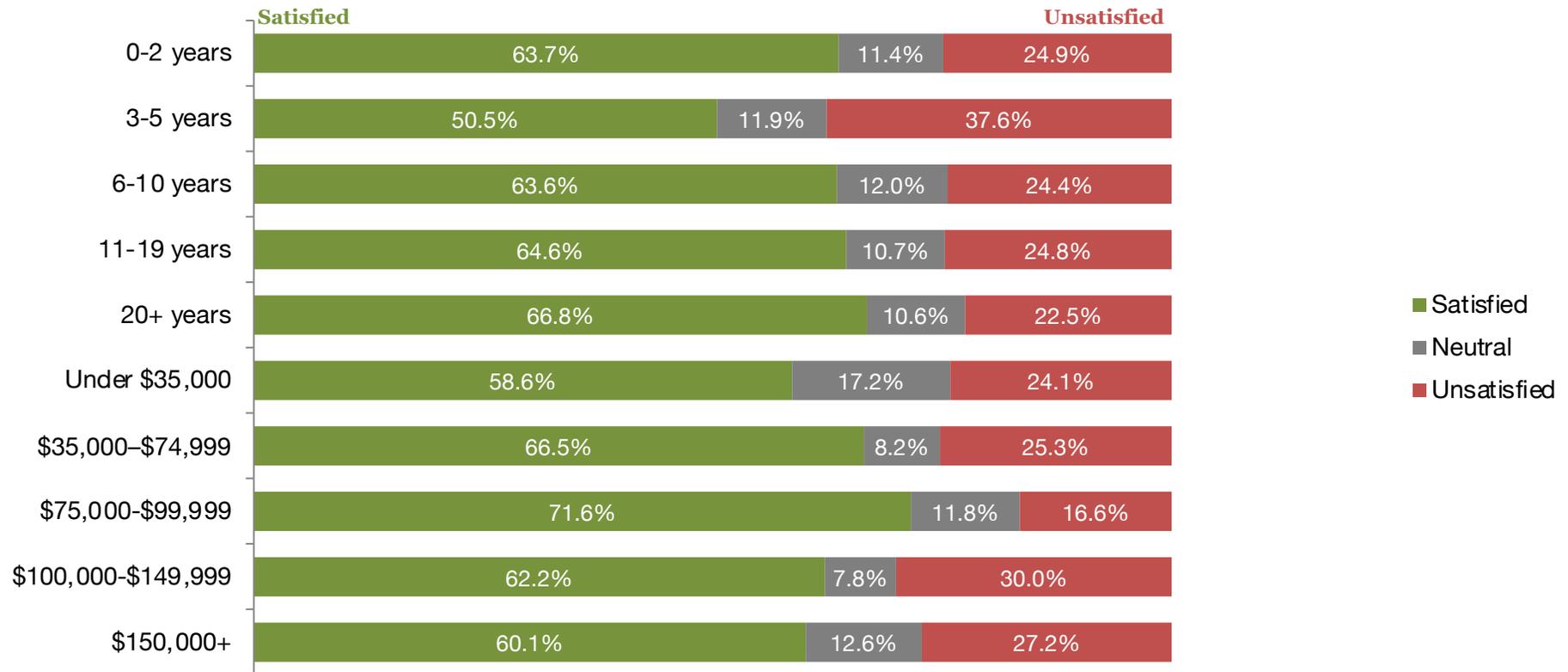
Results by zip code

Question 8_B: Please indicate how satisfied or unsatisfied you are with the maintenance of streets in your neighborhood



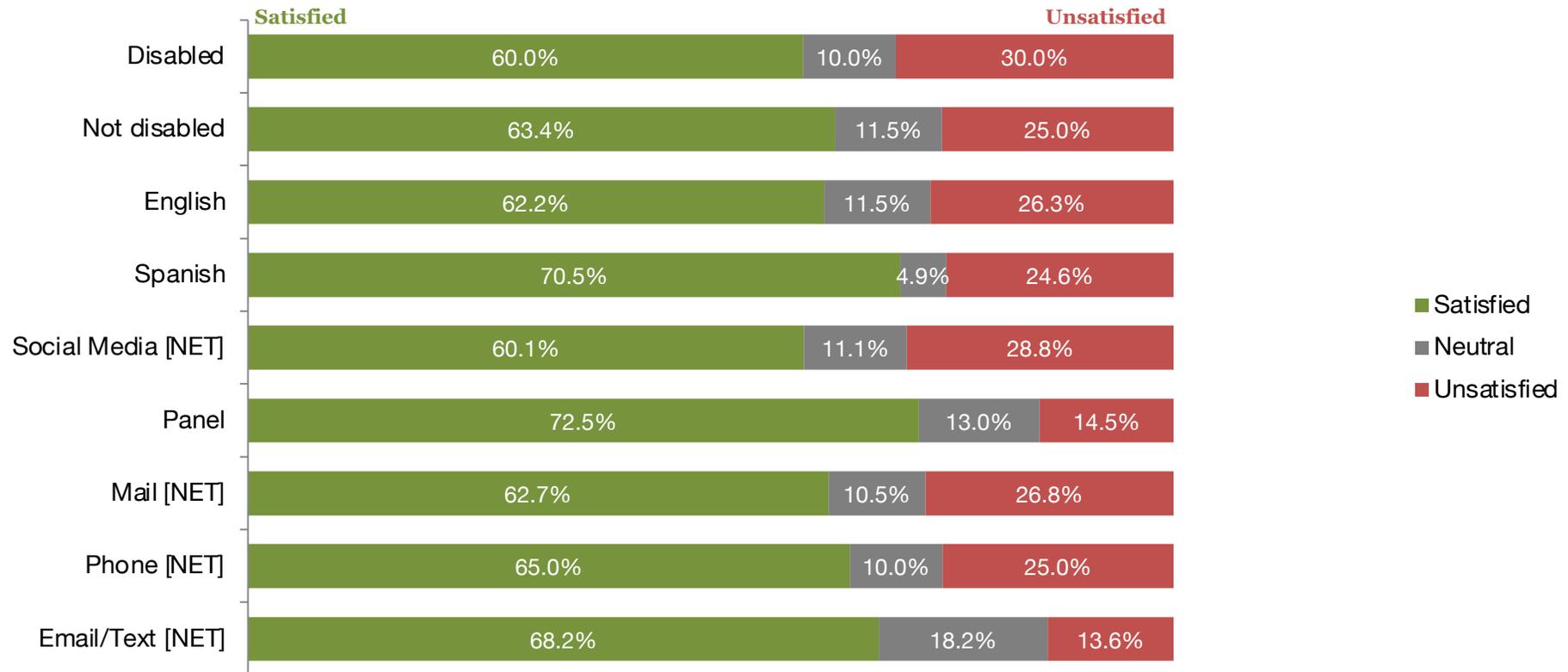
Results by years of residency and household income

Question 8_B: Please indicate how satisfied or unsatisfied you are with the maintenance of streets in your neighborhood



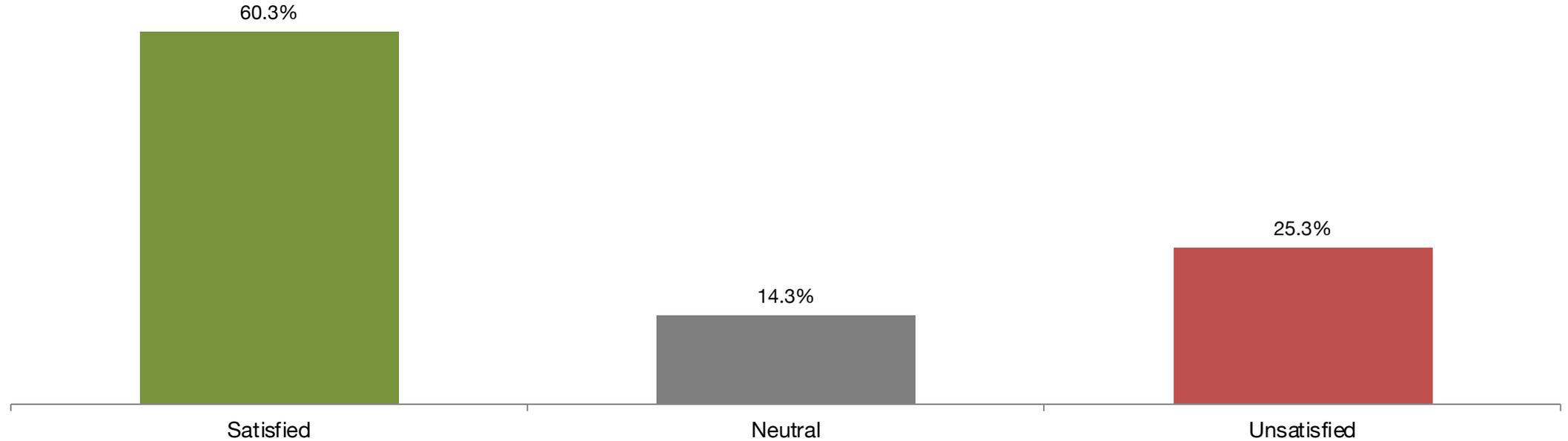
Results by disability status, survey language and survey mode

Question 8_B: Please indicate how satisfied or unsatisfied you are with the maintenance of streets in your neighborhood



60% are satisfied with maintenance of public sidewalks

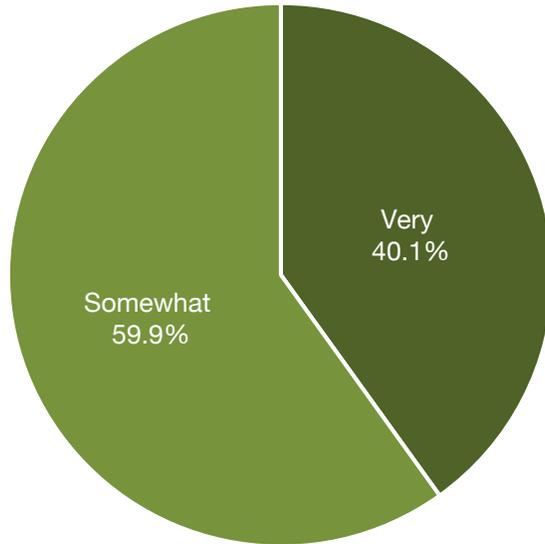
Question 8_C: Please indicate how satisfied or unsatisfied you are with the maintenance of public sidewalks



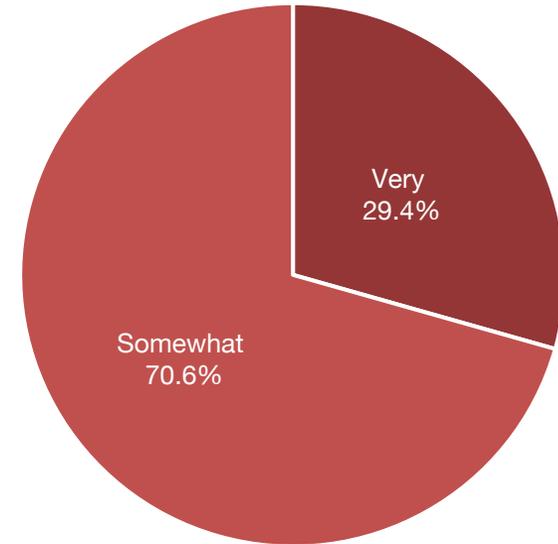
Among those who said satisfied, 40% are very satisfied

Question 8_C: Please indicate how satisfied or unsatisfied you are with the maintenance of public sidewalks

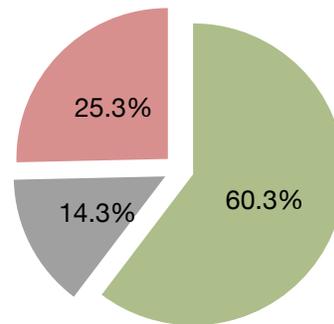
Among those who said satisfied



Among those who said unsatisfied

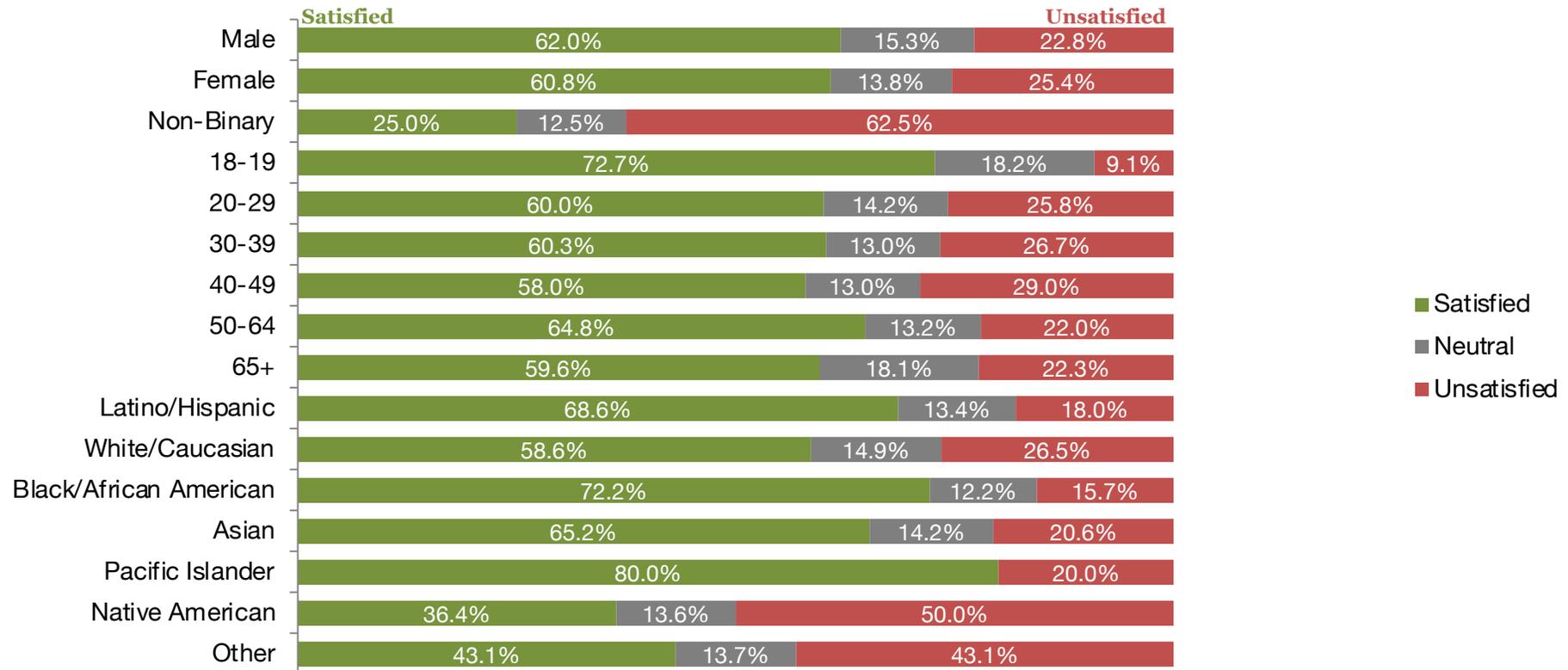


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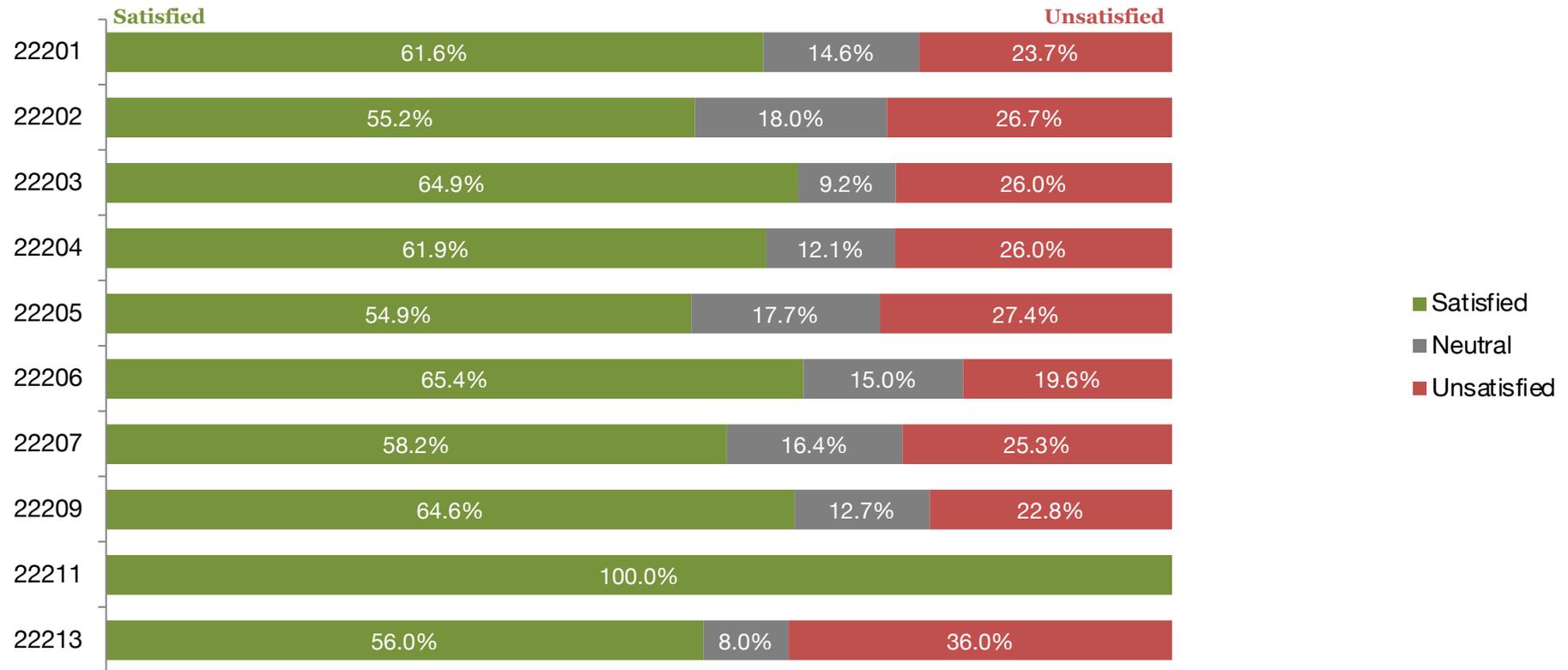
Results by gender, age group and ethnicity

Question 8_C: Please indicate how satisfied or unsatisfied you are with the maintenance of public sidewalks



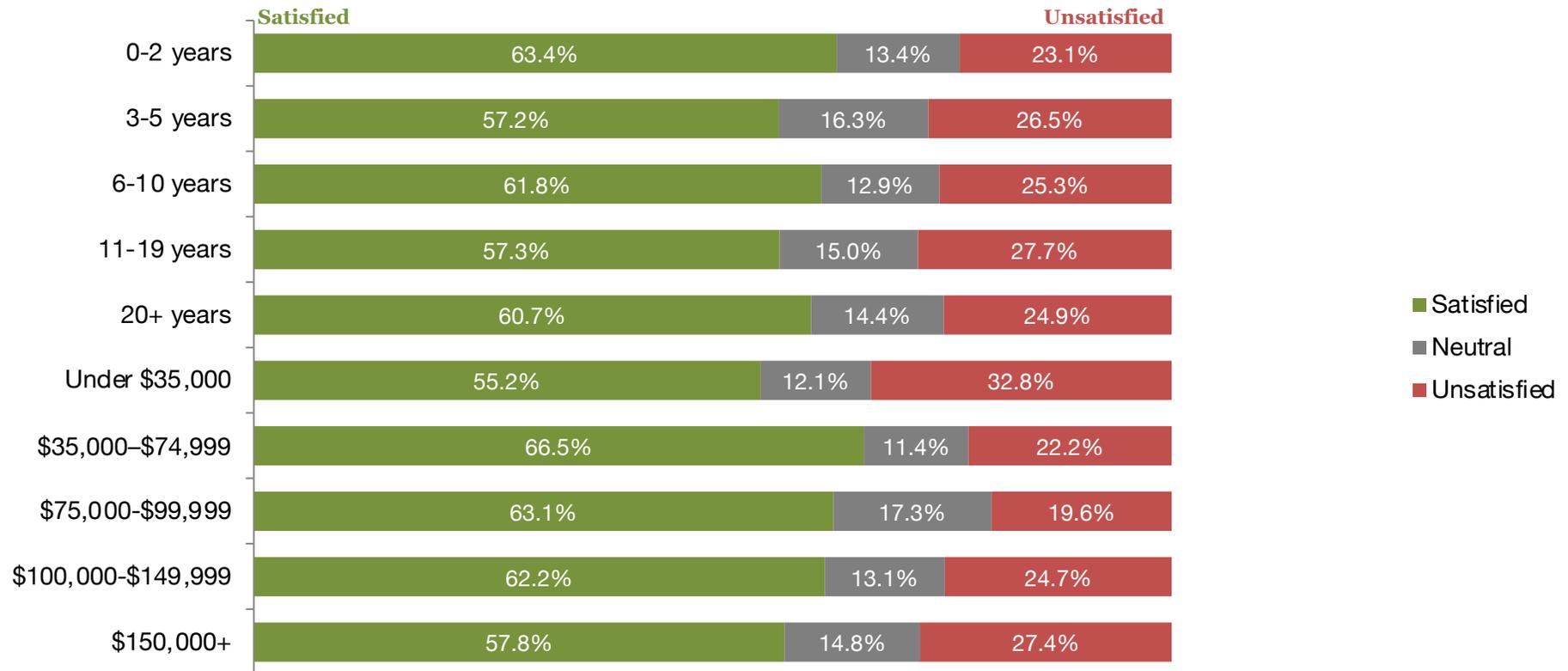
Results by zip code

Question 8_C: Please indicate how satisfied or unsatisfied you are with the maintenance of public sidewalks



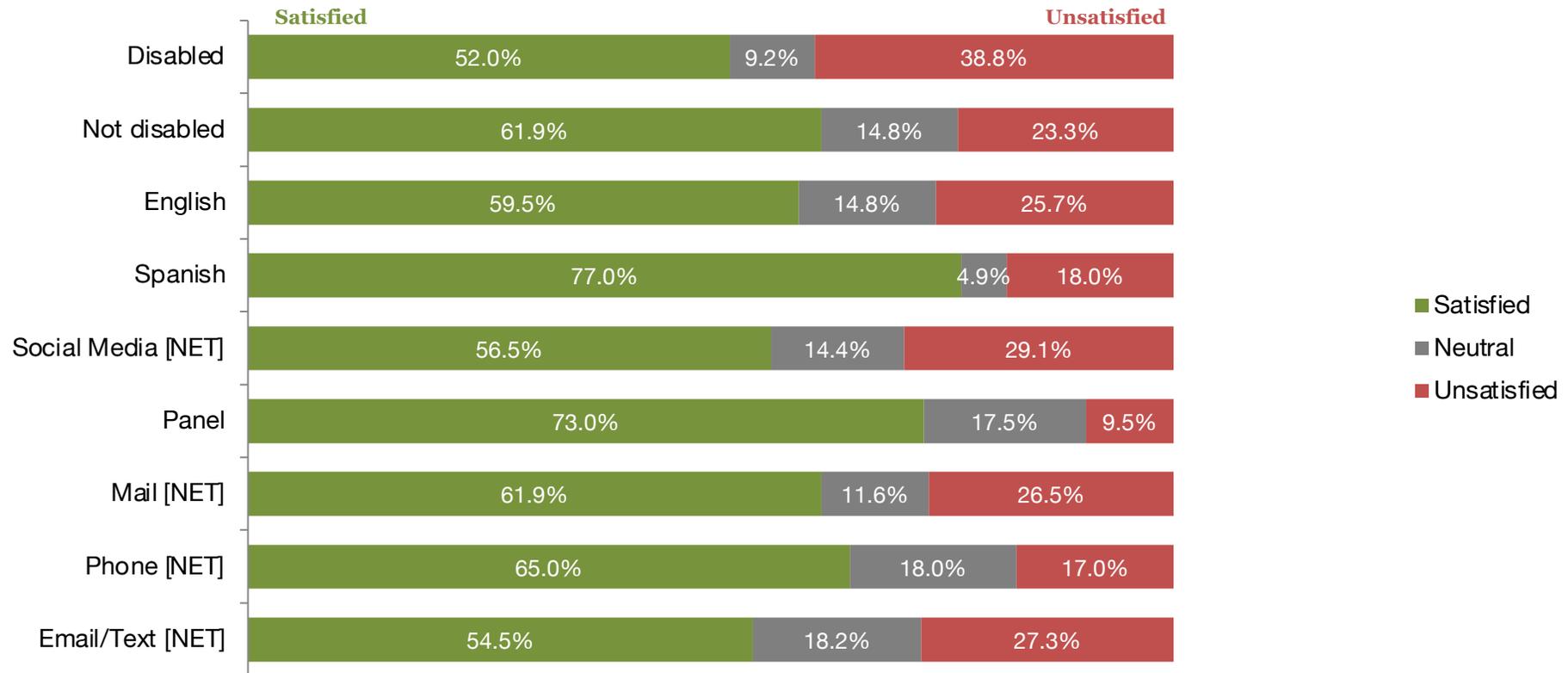
Results by years of residency and household income

Question 8_C: Please indicate how satisfied or unsatisfied you are with the maintenance of public sidewalks



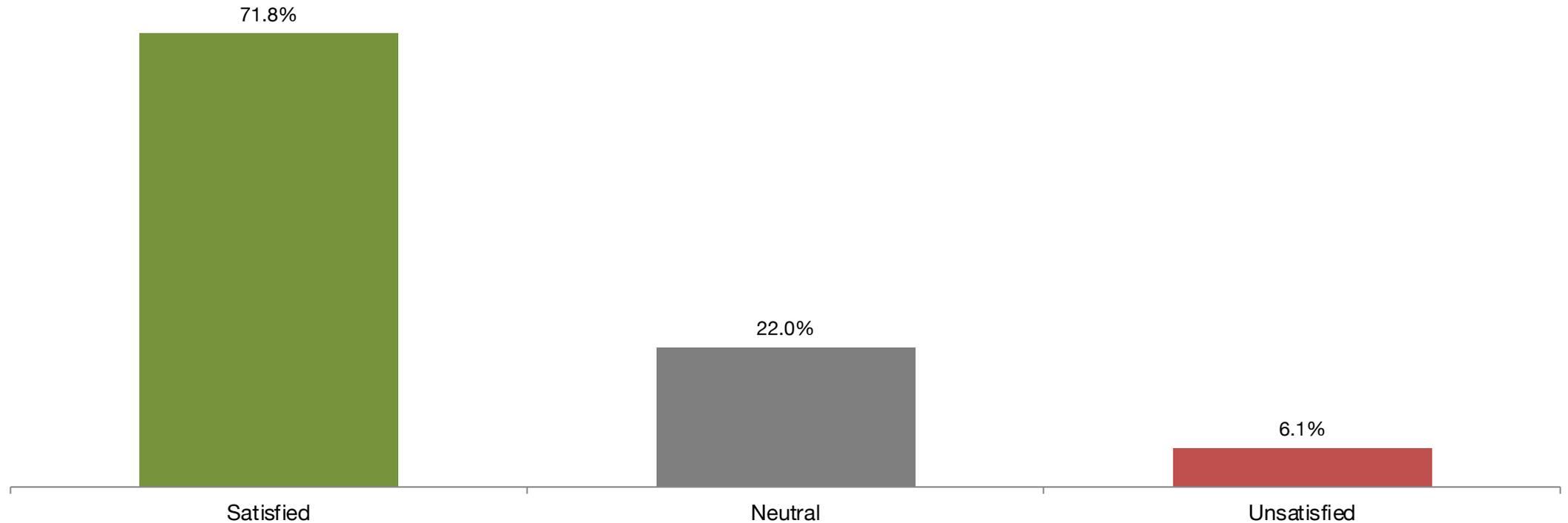
Results by disability status, survey language and survey mode

Question 8_C: Please indicate how satisfied or unsatisfied you are with the maintenance of public sidewalks



72% are satisfied with maintenance of County facilities

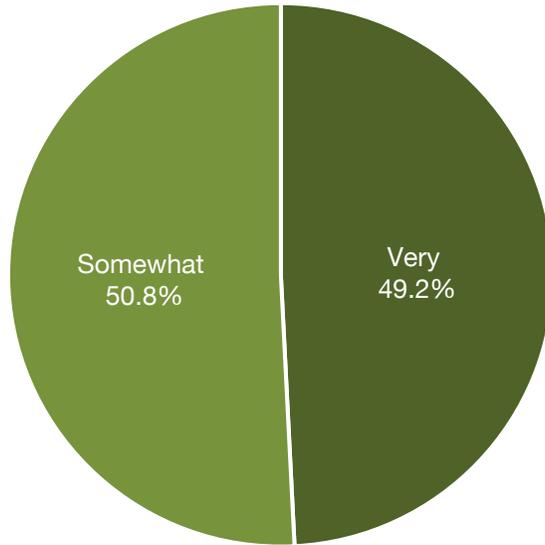
Question 8_D: Please indicate how satisfied or unsatisfied you are with the maintenance of County facilities



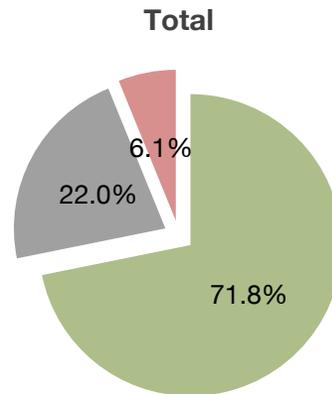
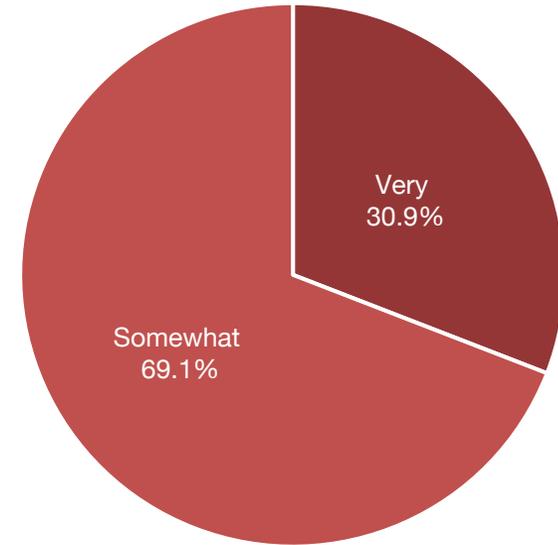
Among those who said satisfied, 49% are very satisfied

Question 8_D: Please indicate how satisfied or unsatisfied you are with the maintenance of County facilities

Among those who said satisfied

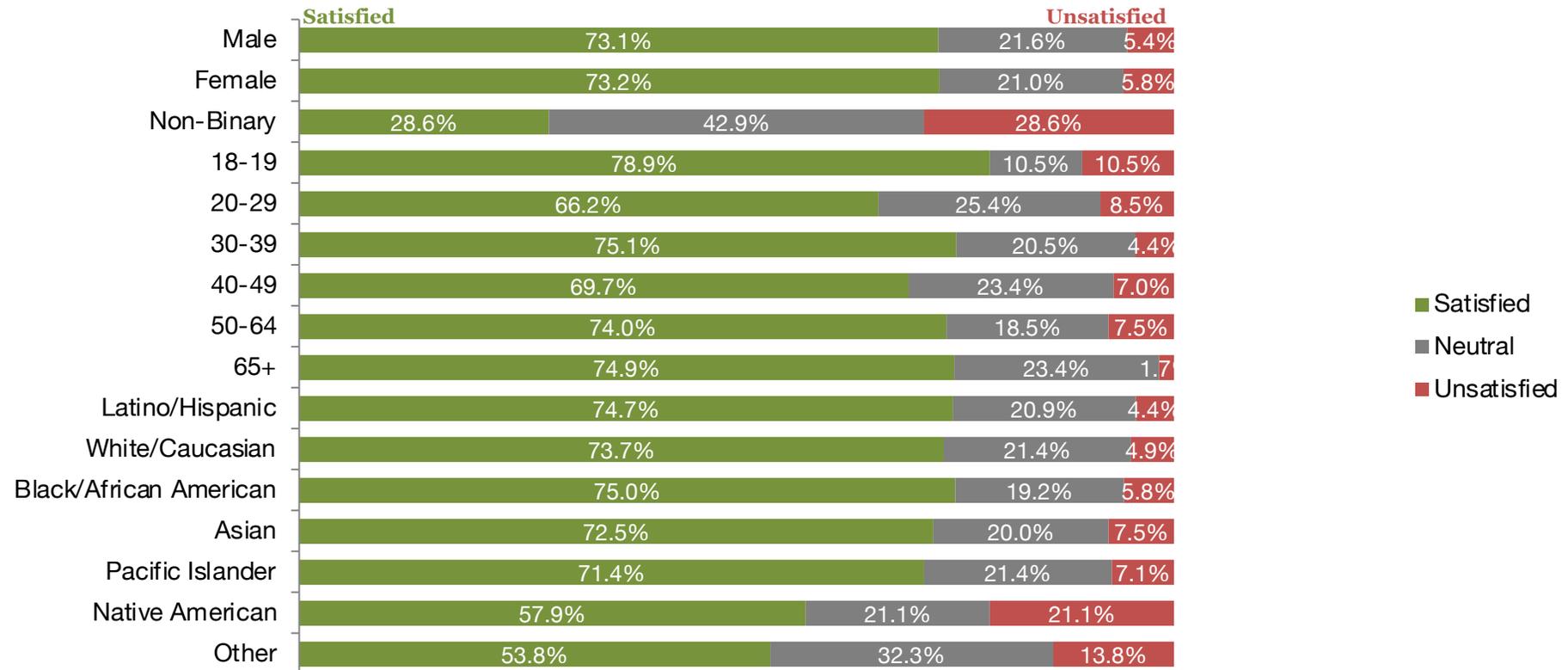


Among those who said unsatisfied



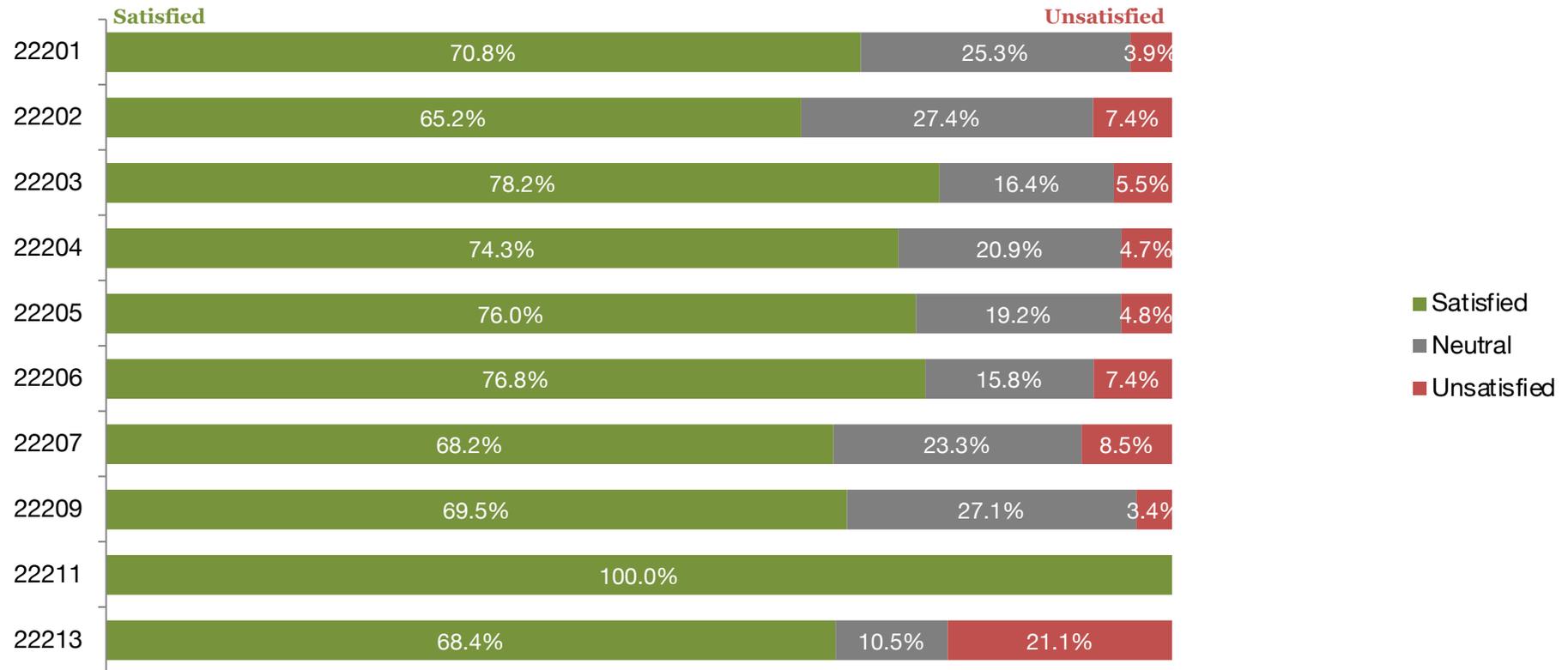
Results by gender, age group and ethnicity

Question 8_D: Please indicate how satisfied or unsatisfied you are with the maintenance of County facilities



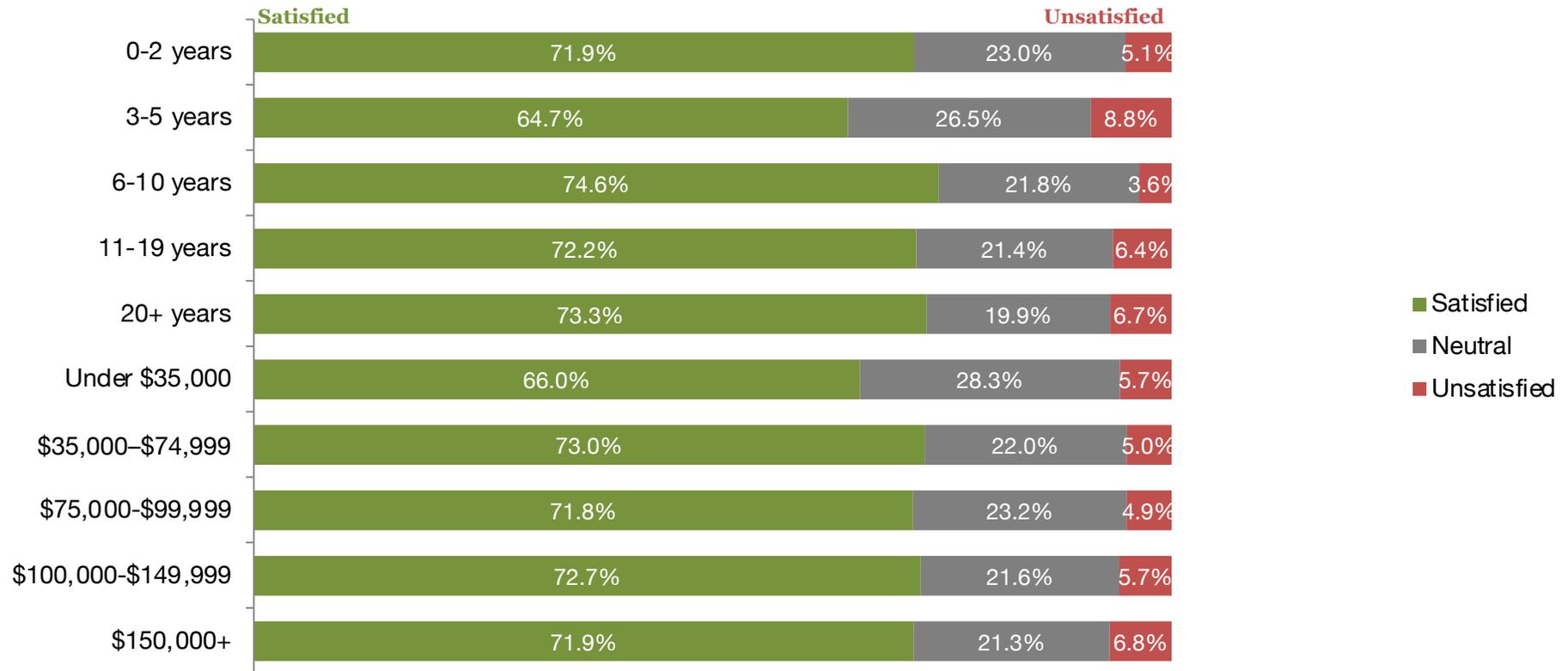
Results by zip code

Question 8_D: Please indicate how satisfied or unsatisfied you are with the maintenance of County facilities



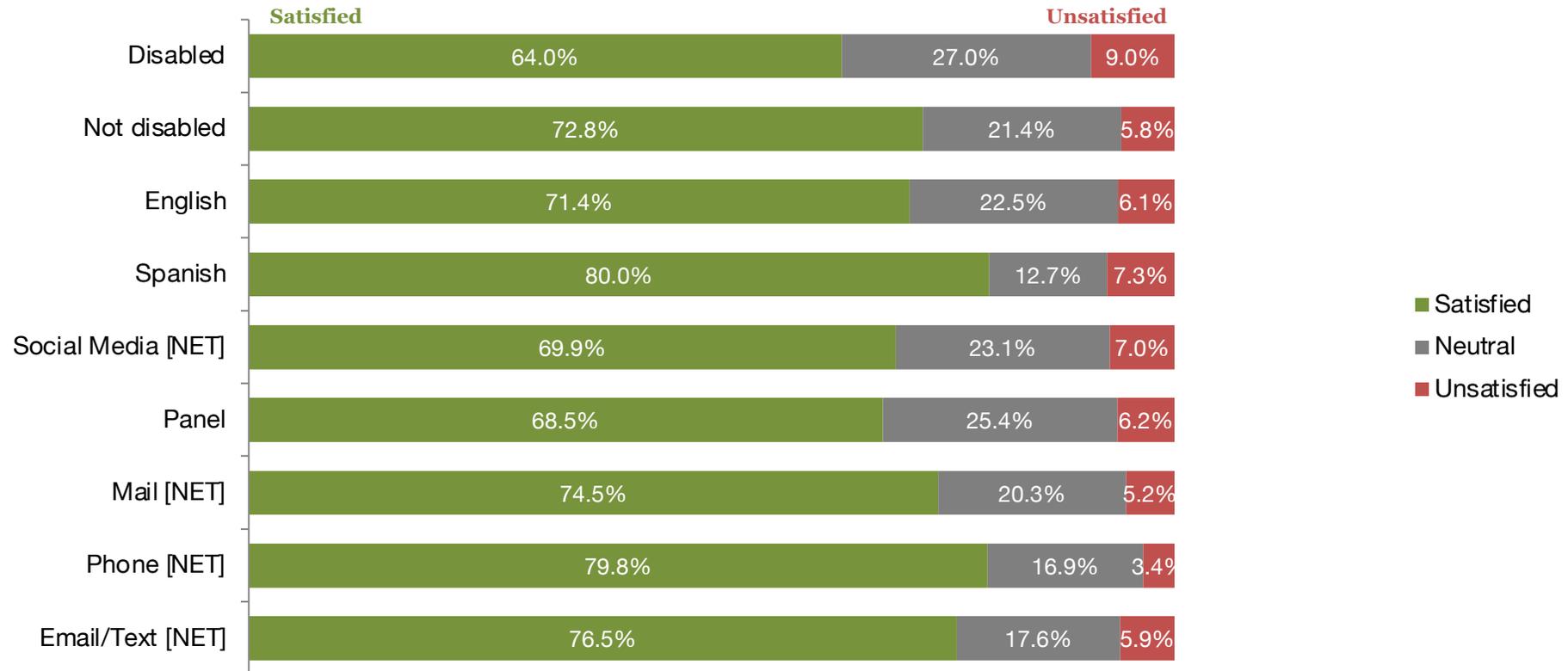
Results by years of residency and household income

Question 8_D: Please indicate how satisfied or unsatisfied you are with the maintenance of County facilities



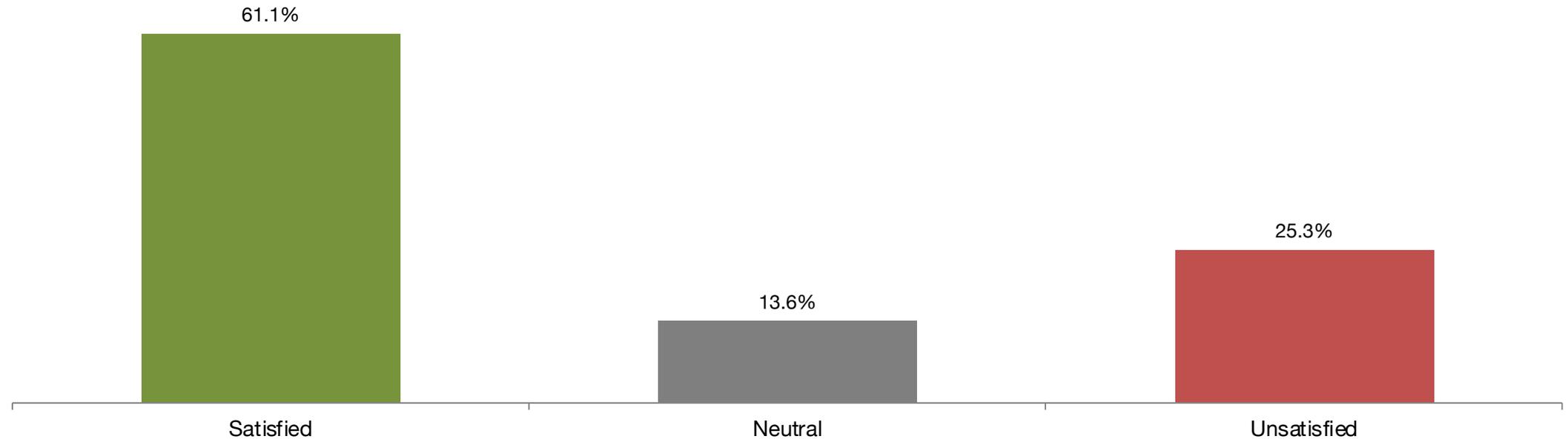
Results by disability status, survey language and survey mode

Question 8_D: Please indicate how satisfied or unsatisfied you are with the maintenance of County facilities



61% are satisfied with snow removal on Arlington County streets not including interstates

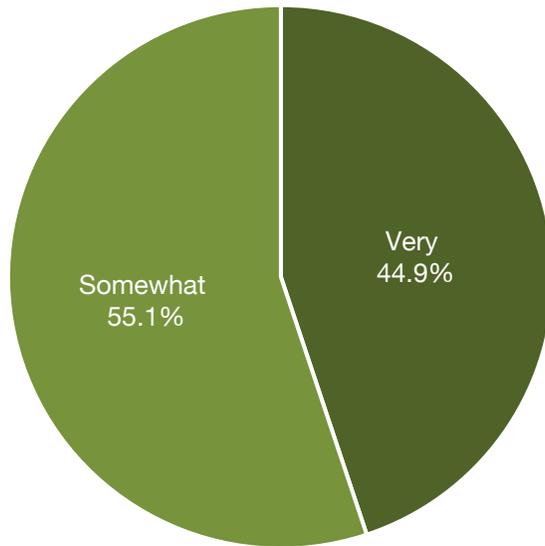
Question 8_E: Please indicate how satisfied or unsatisfied you are with the snow removal on Arlington County streets not including Interstates



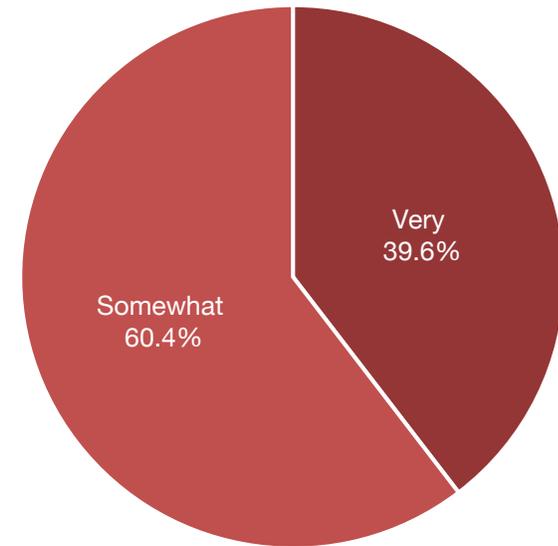
Among those who said satisfied, 45% are very satisfied

Question 8_E: Please indicate how satisfied or unsatisfied you are with the snow removal on Arlington County streets not including Interstates

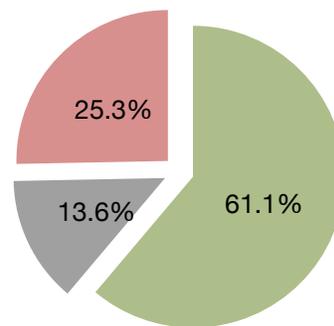
Among those who said satisfied



Among those who said unsatisfied

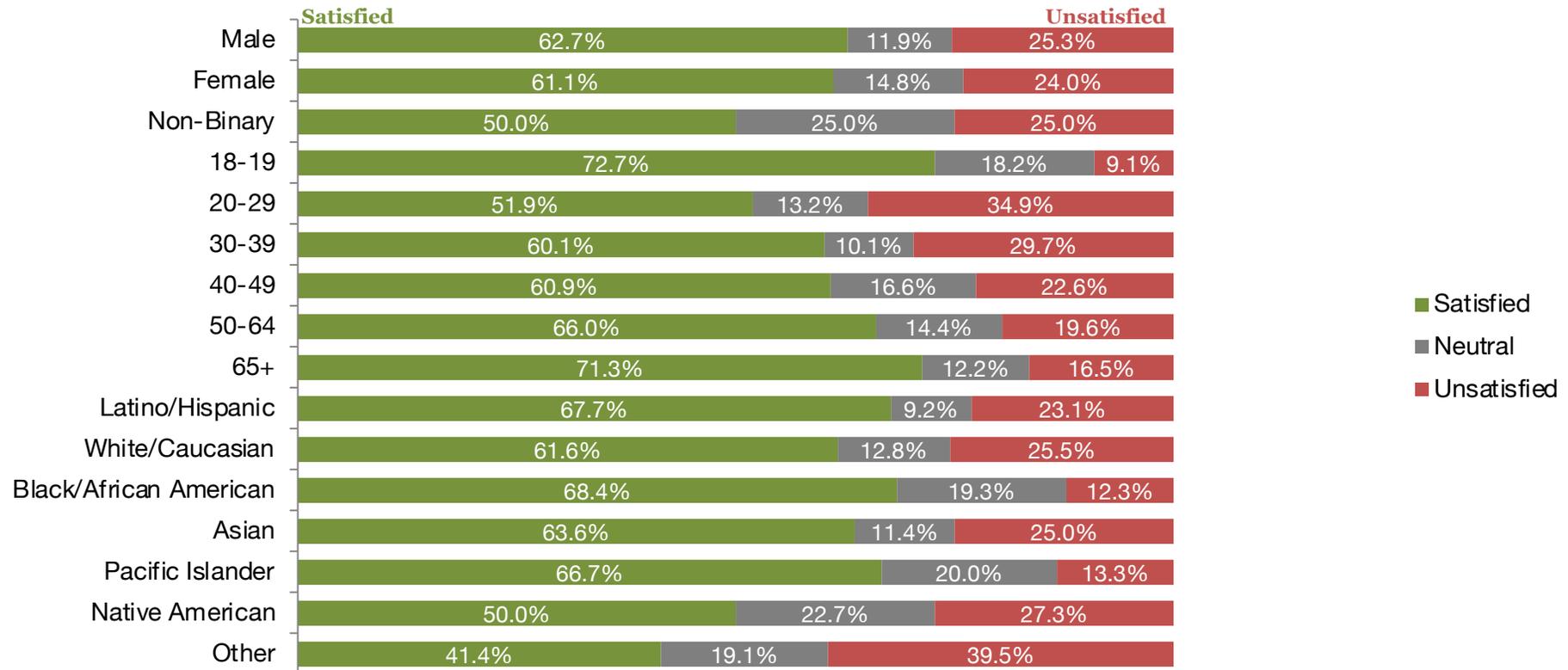


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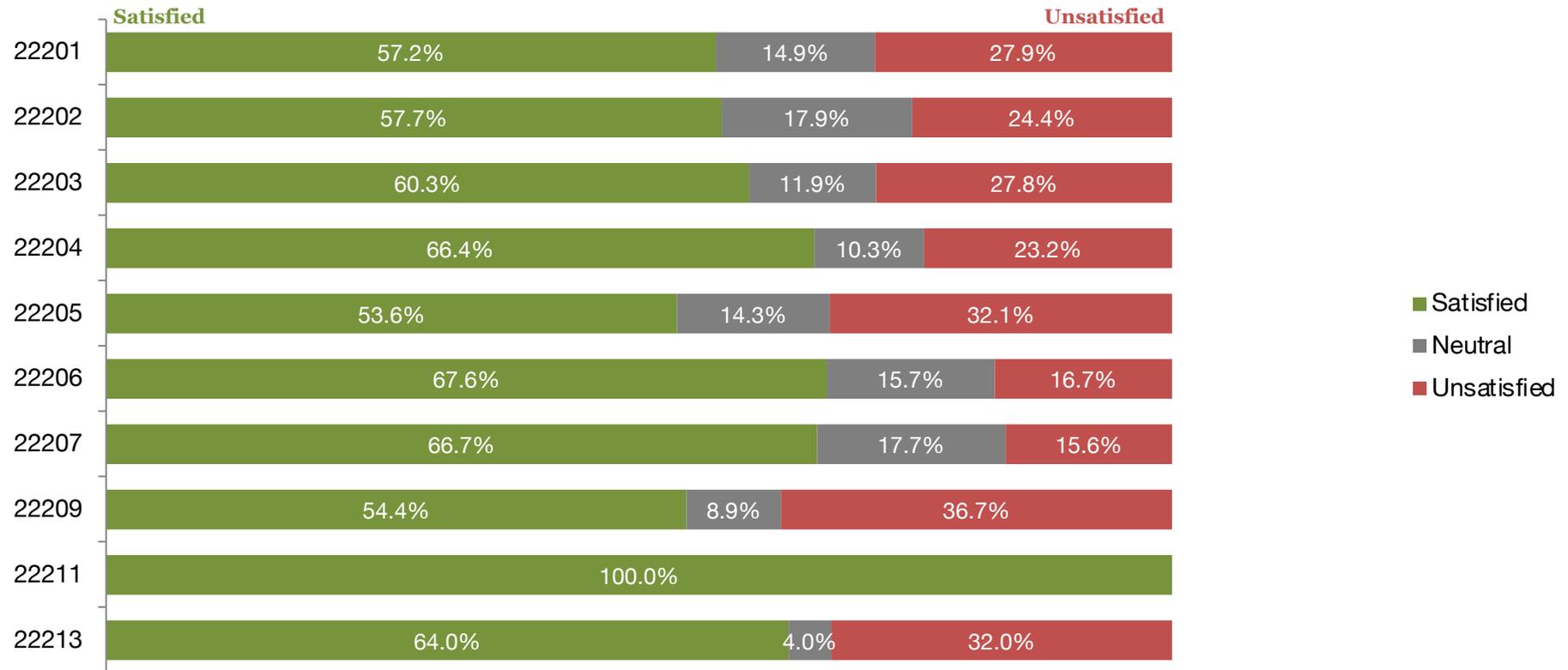
Results by gender, age group and ethnicity

Question 8_E: Please indicate how satisfied or unsatisfied you are with the snow removal on Arlington County streets not including Interstates



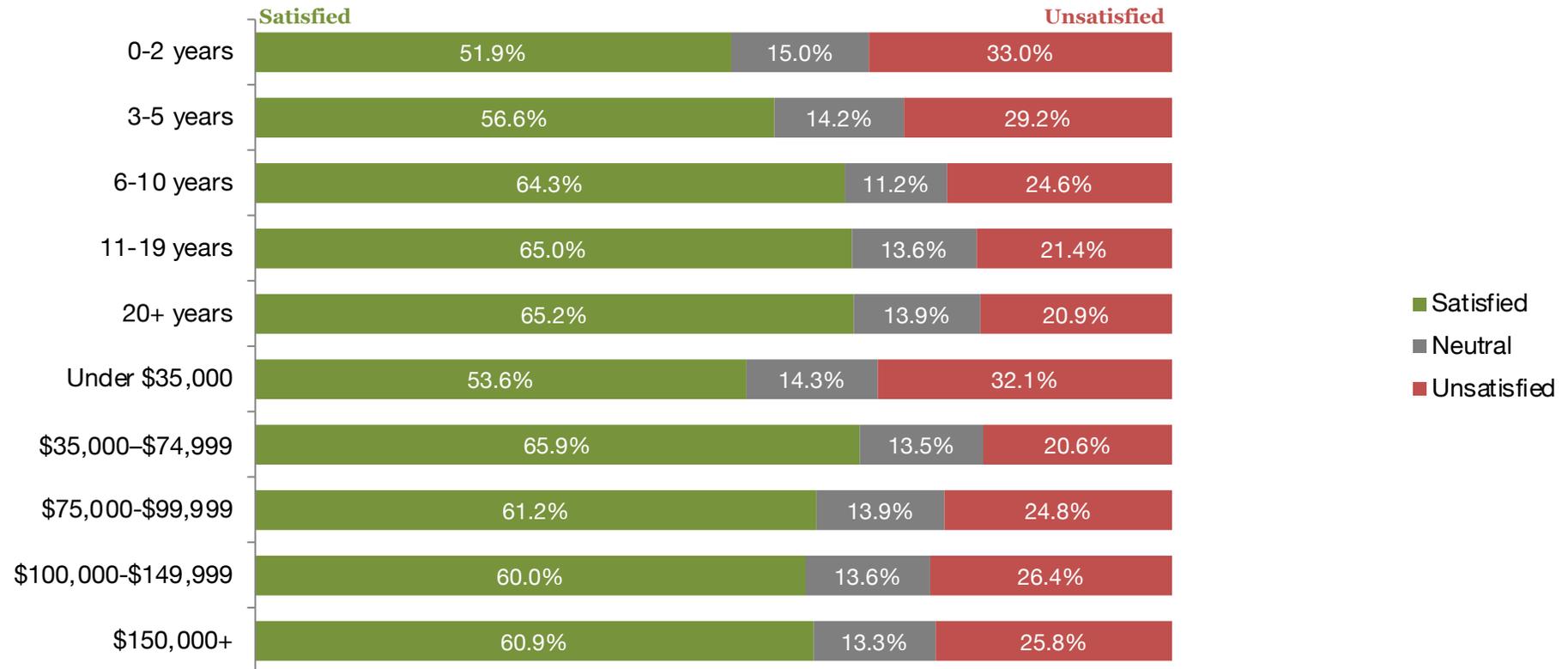
Results by zip code

Question 8_E: Please indicate how satisfied or unsatisfied you are with the snow removal on Arlington County streets not including Interstates



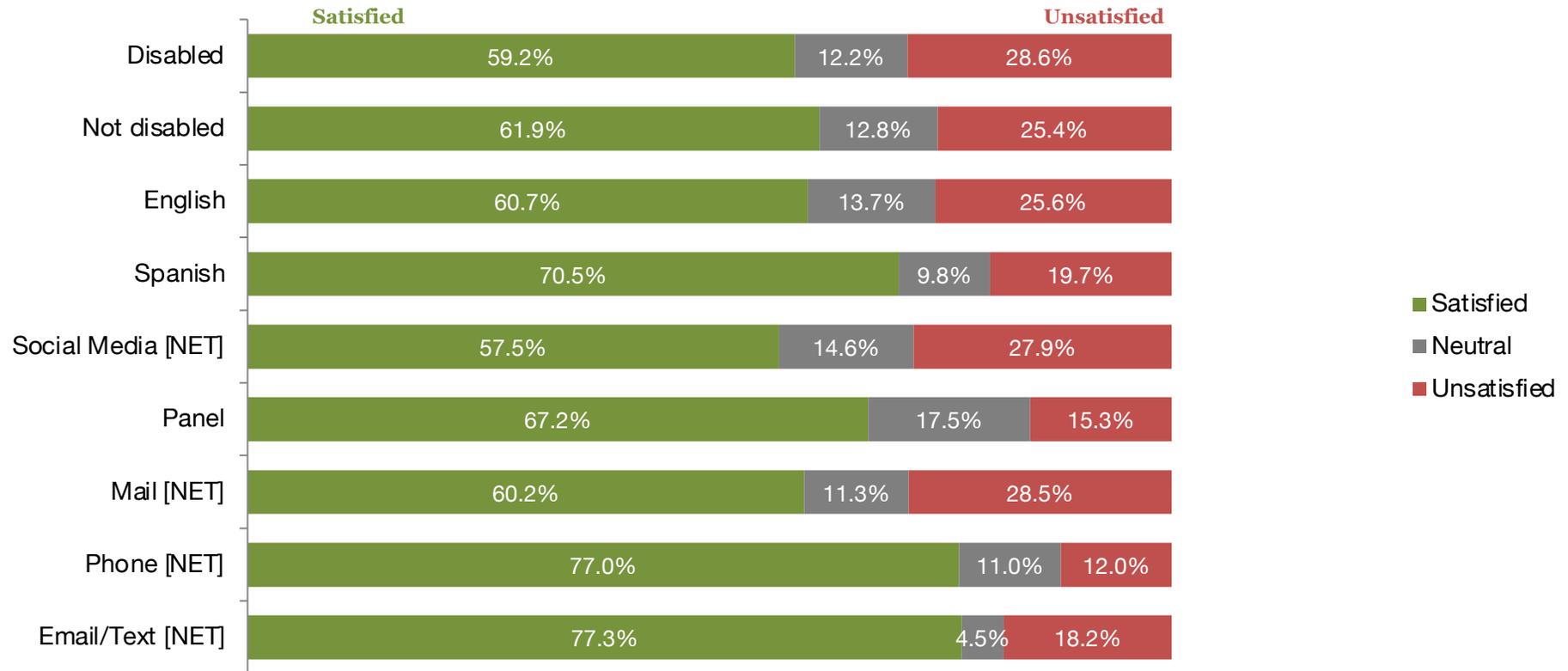
Results by years of residency and household income

Question 8_E: Please indicate how satisfied or unsatisfied you are with the snow removal on Arlington County streets not including Interstates



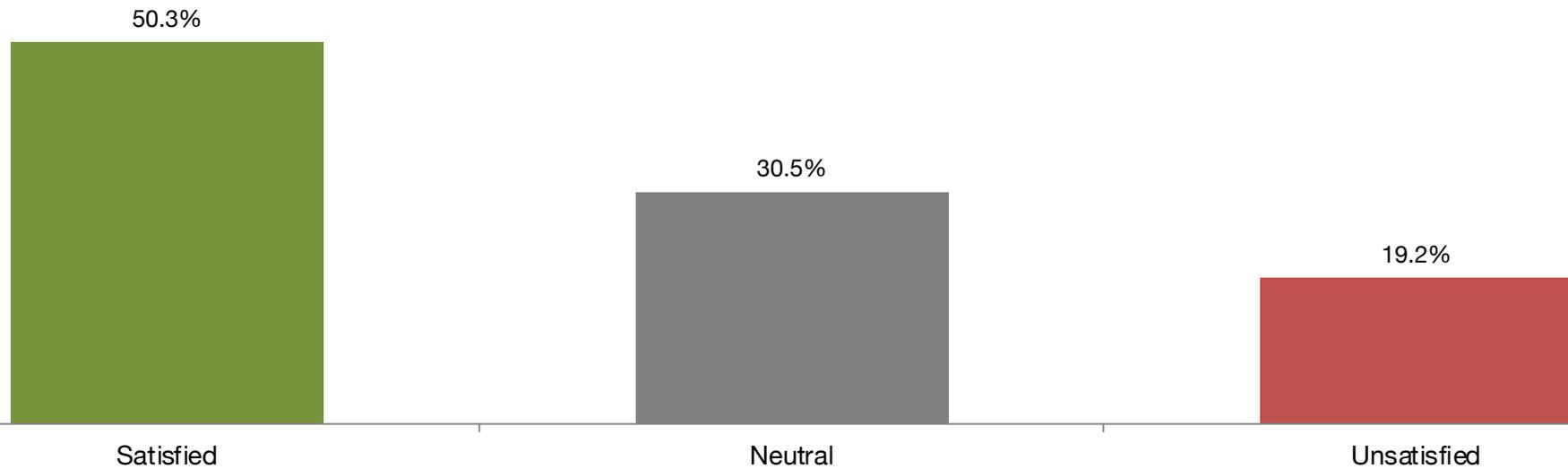
Results by disability status, survey language and survey mode

Question 8_E: Please indicate how satisfied or unsatisfied you are with the snow removal on Arlington County streets not including Interstates



50% are satisfied with snow removal on Arlington County trails not including W&OD

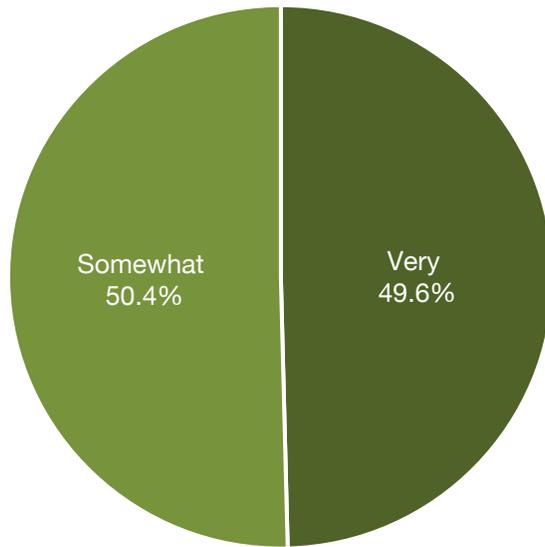
Question 8_F: Please indicate how satisfied or unsatisfied you are the with snow removal on Arlington County trails not including W&OD



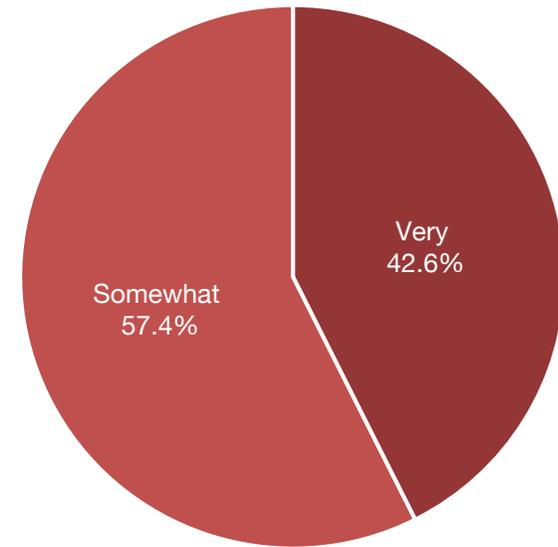
Among those who said satisfied, 50% are very satisfied

Question 8_F: Please indicate how satisfied or unsatisfied you are the with snow removal on Arlington County trails not including W&OD

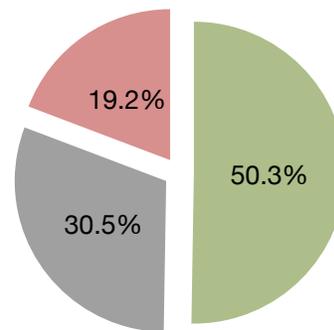
Among those who said satisfied



Among those who said unsatisfied

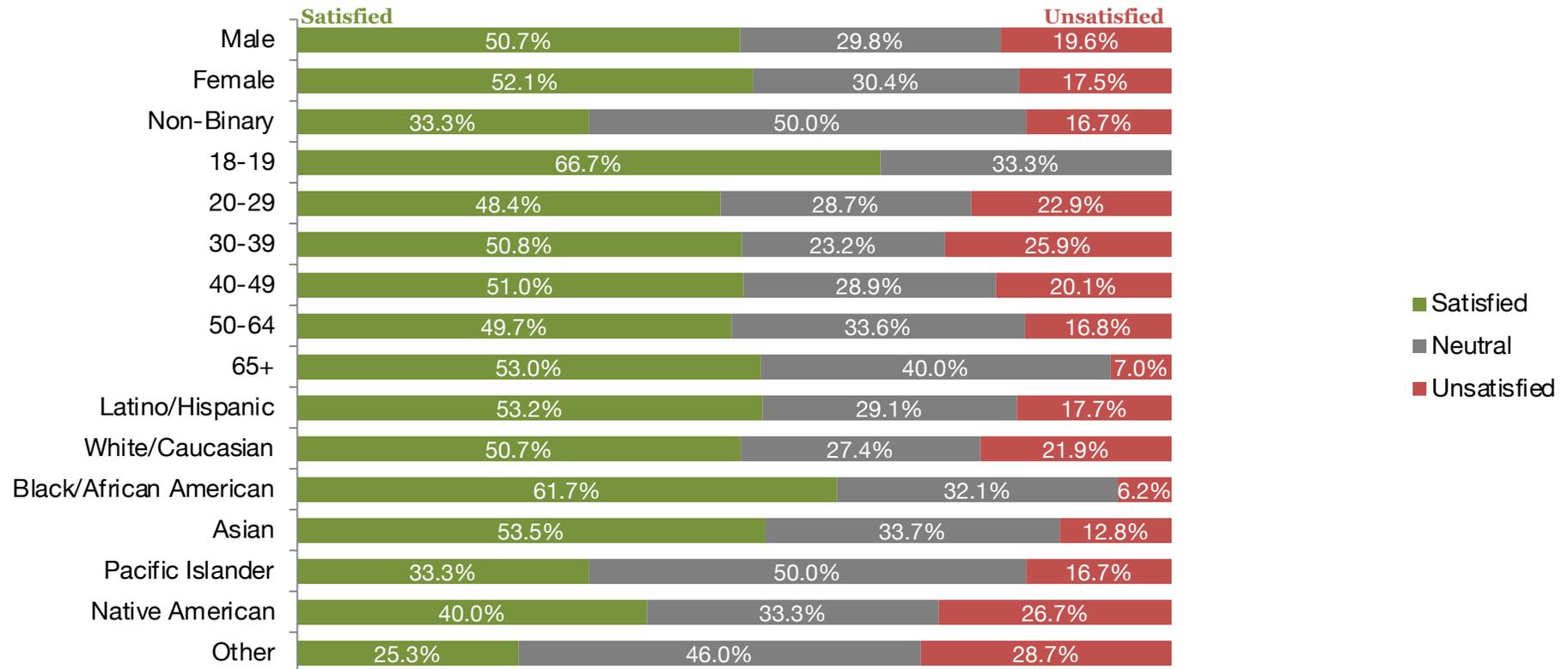


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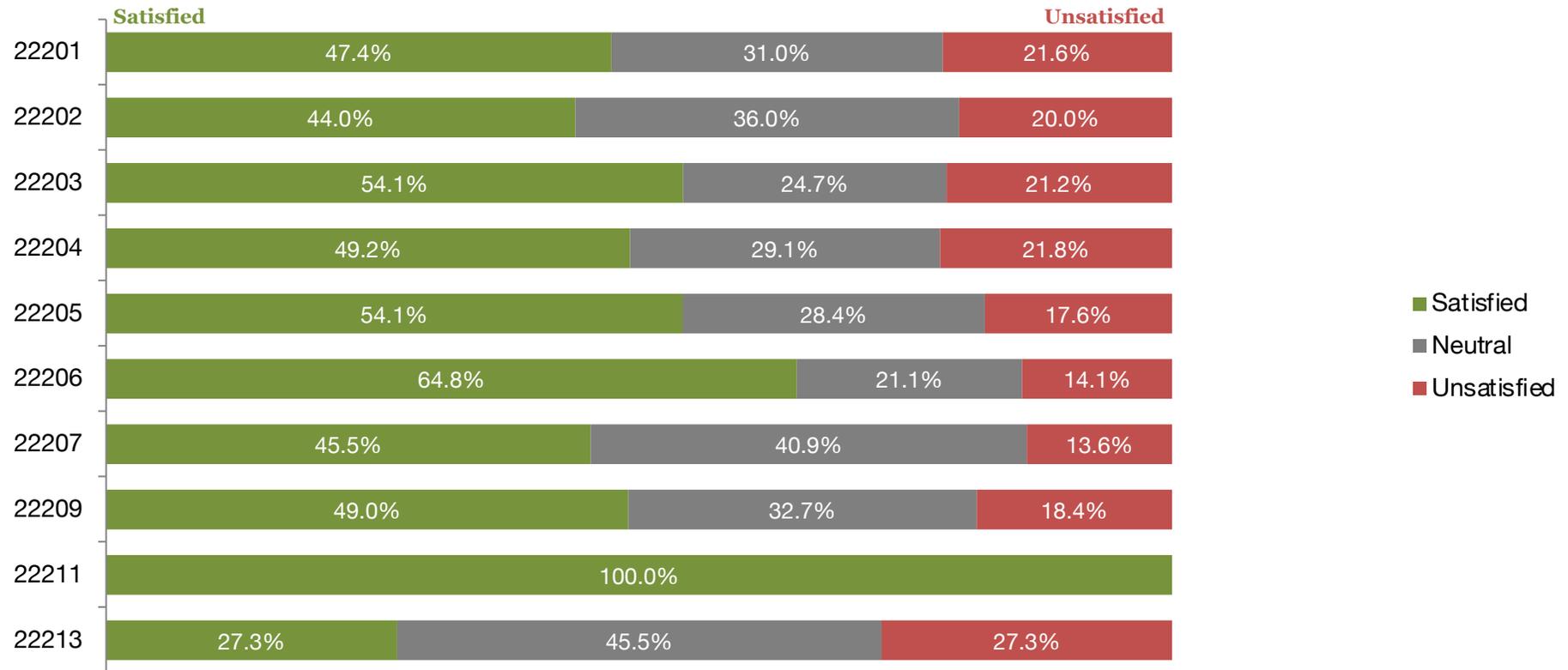
Results by gender, age group and ethnicity

Question 8_F: Please indicate how satisfied or unsatisfied you are the with snow removal on Arlington County trails not including W&OD



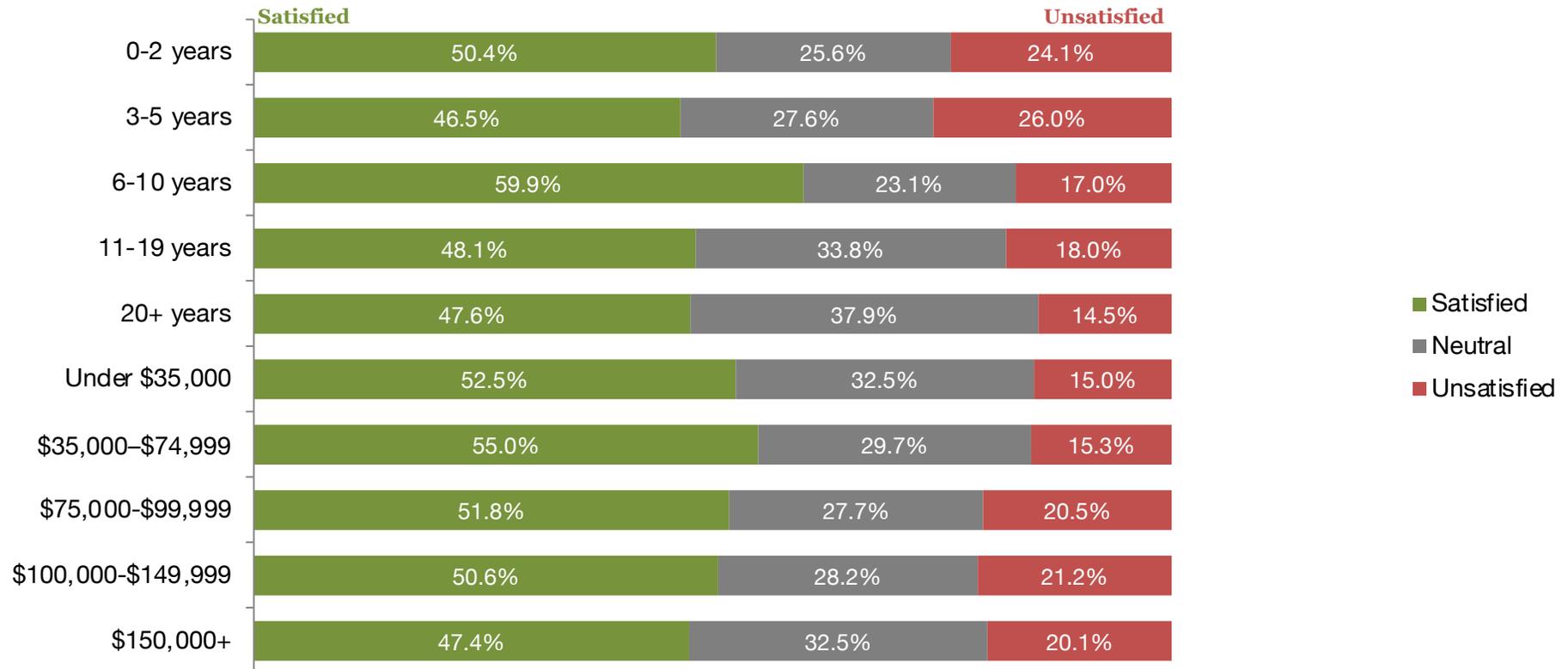
Results by zip code

Question 8_F: Please indicate how satisfied or unsatisfied you are the with snow removal on Arlington County trails not including W&OD



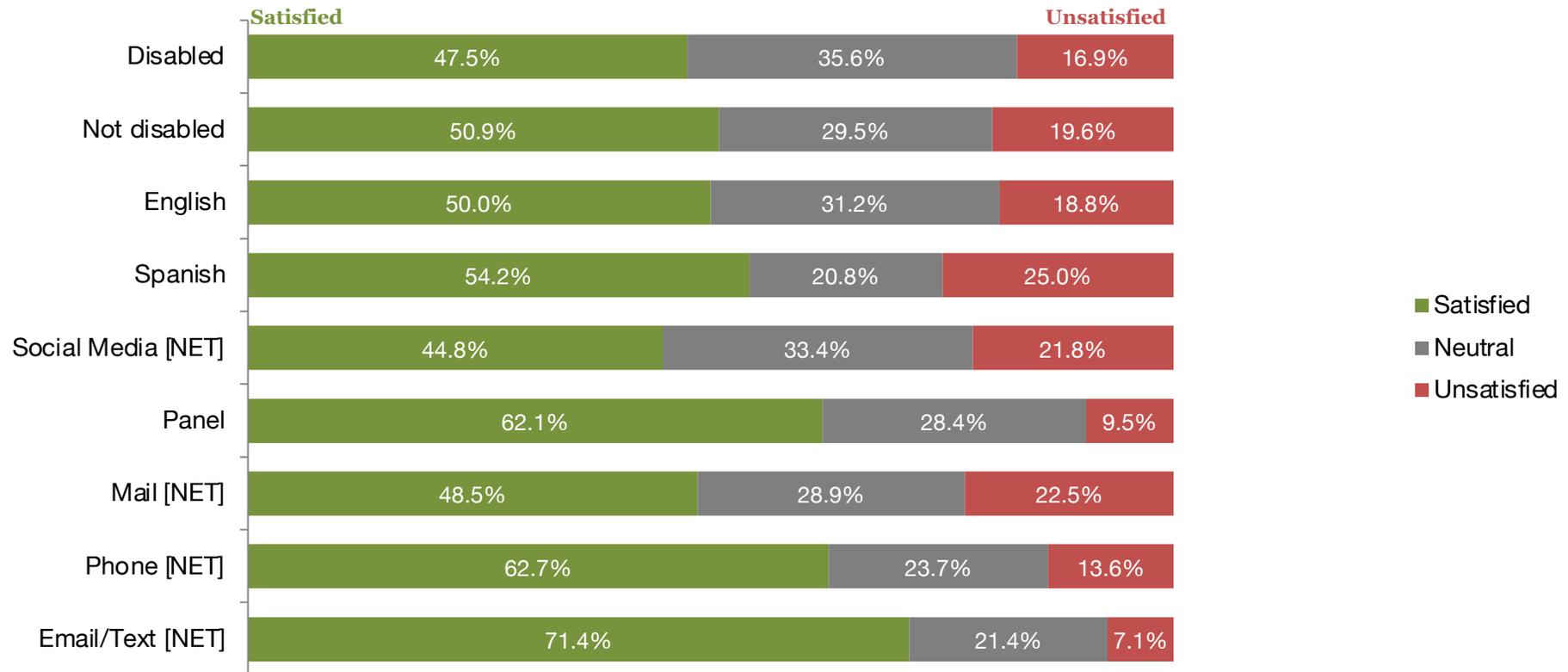
Results by years of residency and household income

Question 8_F: Please indicate how satisfied or unsatisfied you are the with snow removal on Arlington County trails not including W&OD



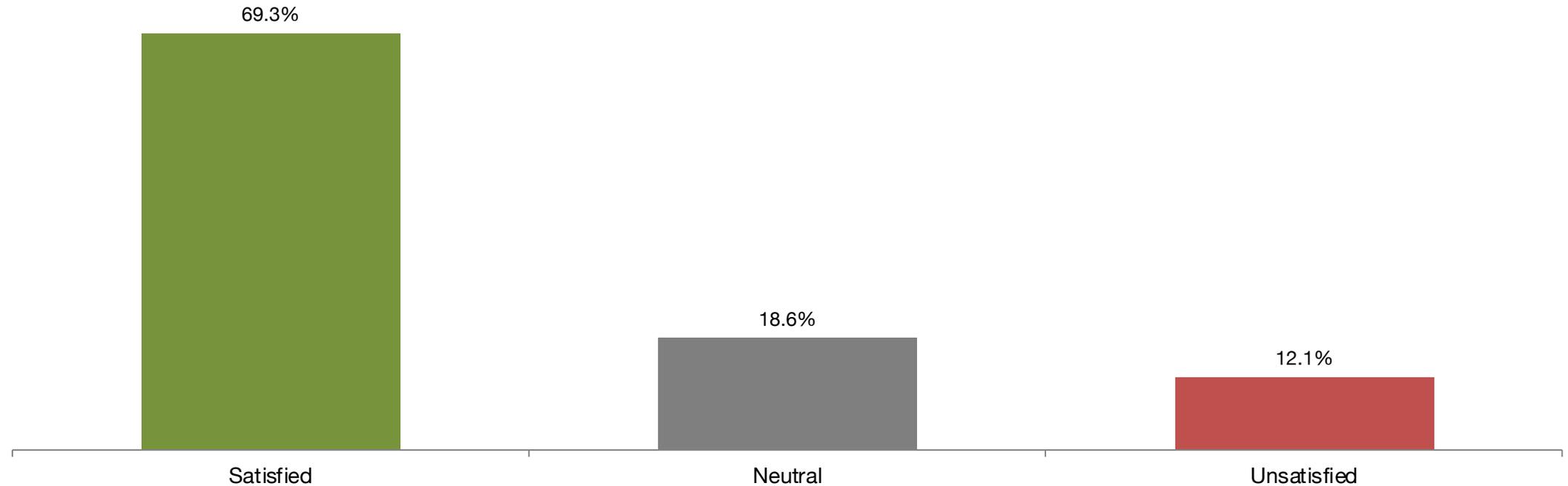
Results by disability status, survey language and survey mode

Question 8_F: Please indicate how satisfied or unsatisfied you are the with snow removal on Arlington County trails not including W&OD



69% are satisfied with mowing and trimming of County land along County streets and public areas

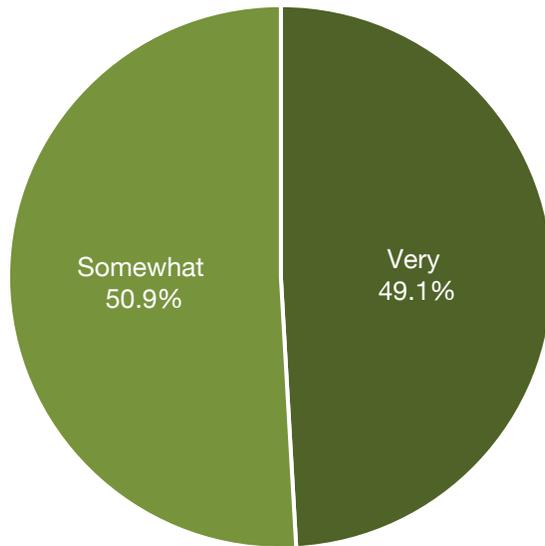
Question 8_G: Please indicate how satisfied or unsatisfied you are the mowing and trimming of County land along County streets and public areas



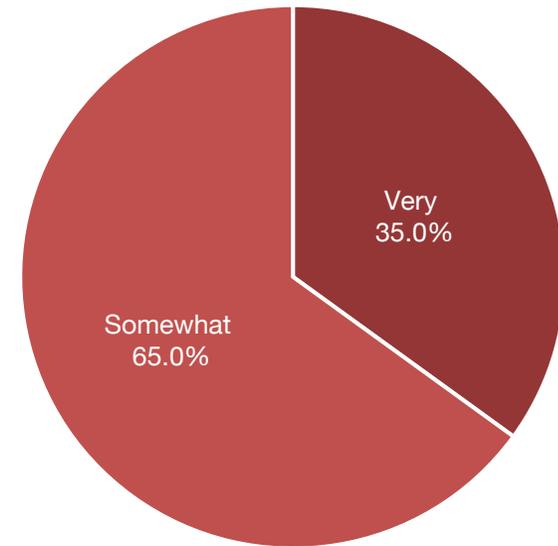
Among those who are satisfied, 49% are very satisfied

Question 8_G: Please indicate how satisfied or unsatisfied you are the mowing and trimming of County land along County streets and public areas

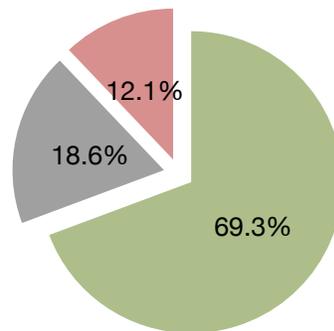
Among those who said satisfied



Among those who said unsatisfied

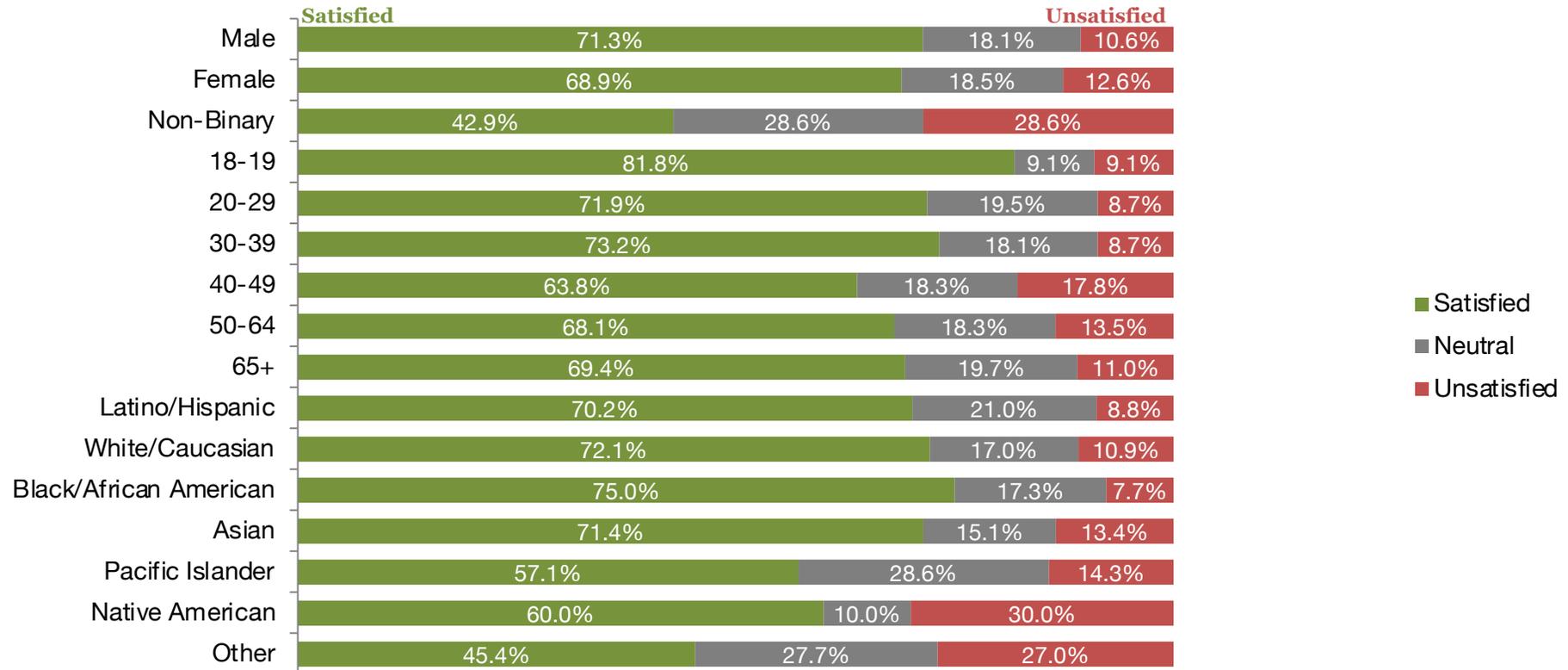


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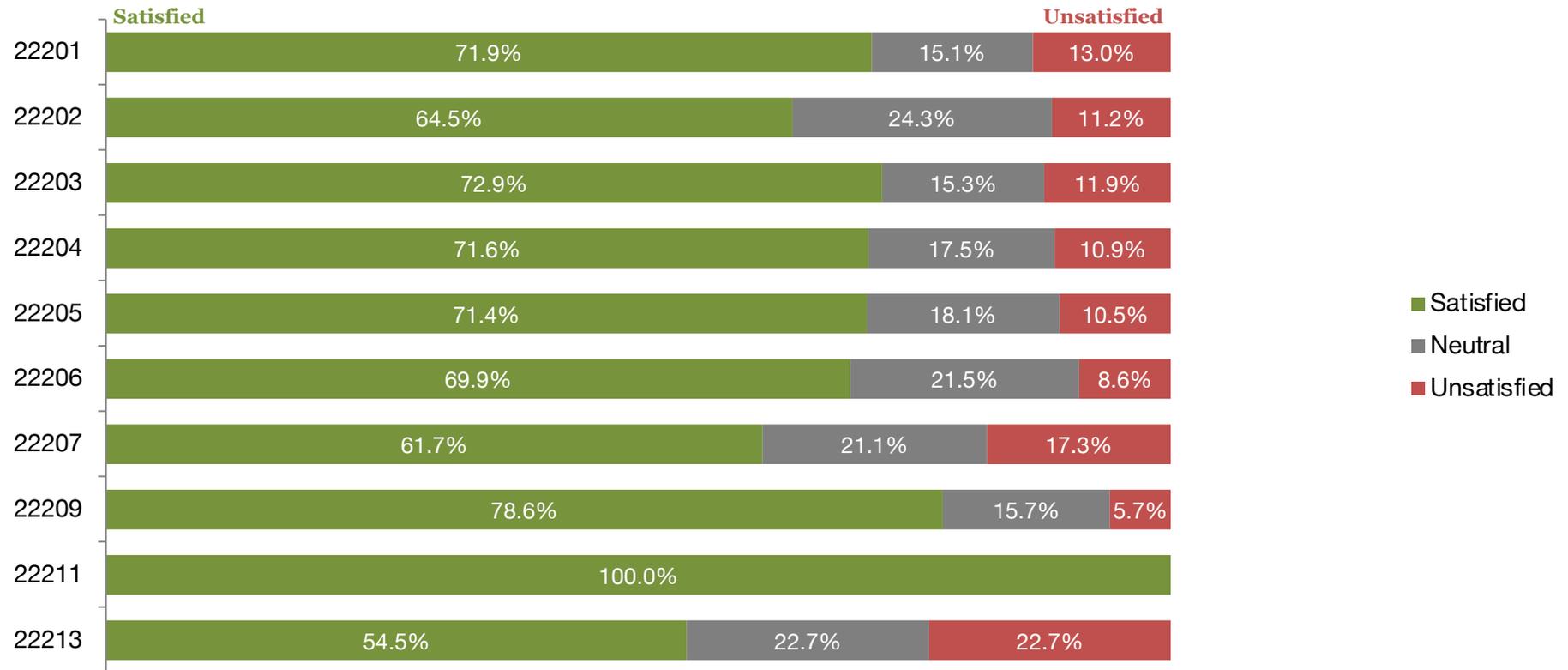
Results by gender, age group and ethnicity

Question 8_G: Please indicate how satisfied or unsatisfied you are the mowing and trimming of County land along County streets and public areas



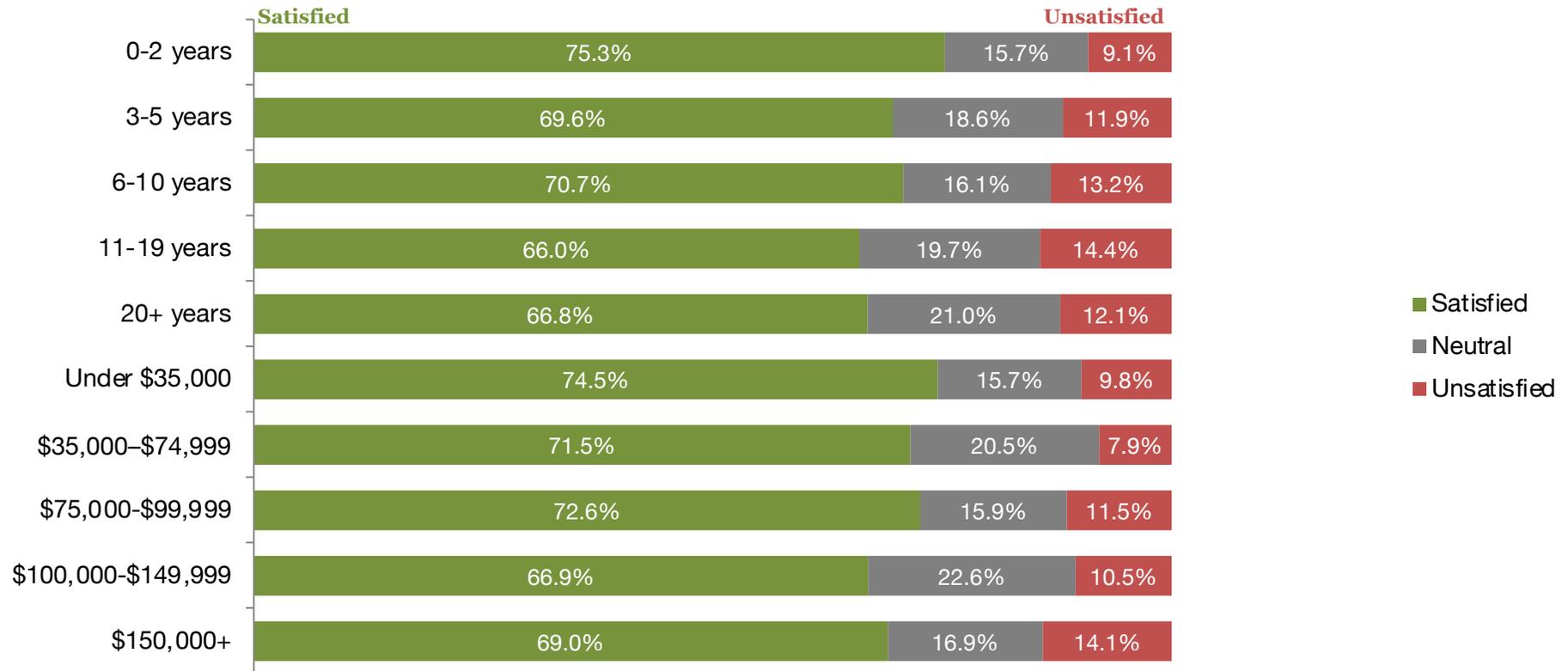
Results by zip code

Question 8_G: Please indicate how satisfied or unsatisfied you are the mowing and trimming of County land along County streets and public areas



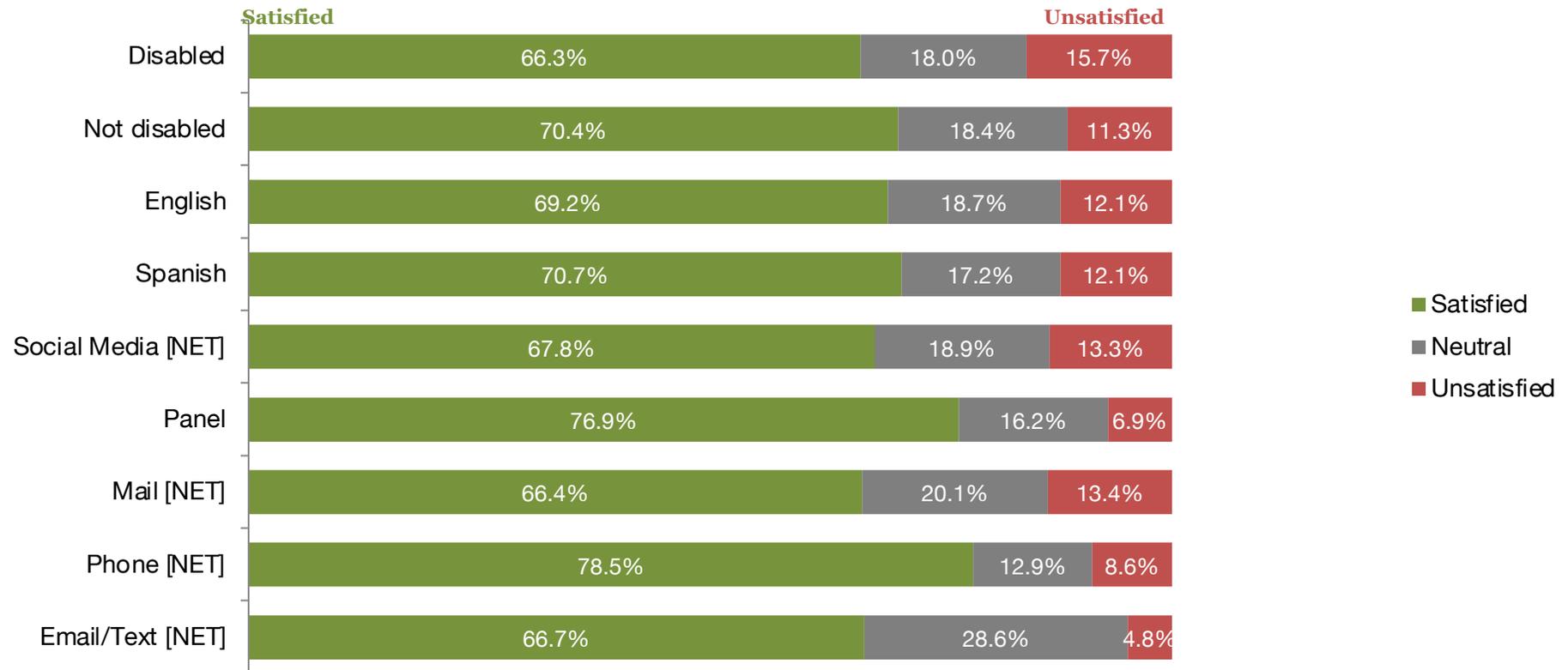
Results by years of residency and household income

Question 8_G: Please indicate how satisfied or unsatisfied you are the mowing and trimming of County land along County streets and public areas



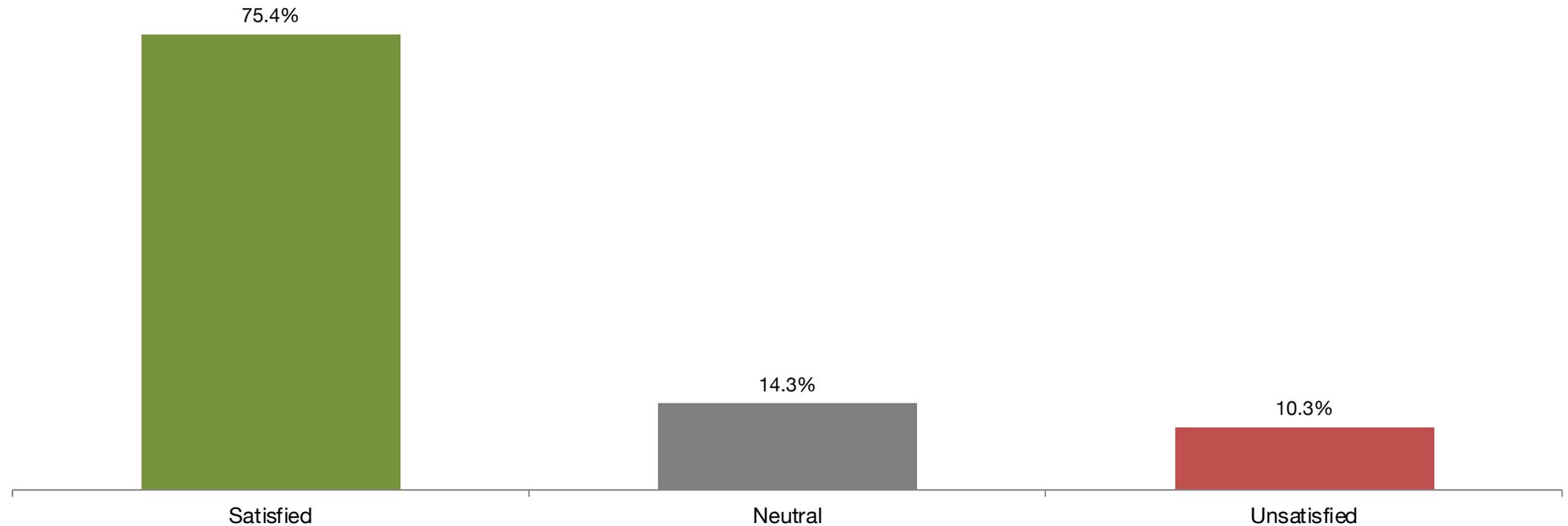
Results by disability status, survey language and survey mode

Question 8_G: Please indicate how satisfied or unsatisfied you are the mowing and trimming of County land along County streets and public areas



75% are satisfied with overall cleanliness of County streets and other public areas

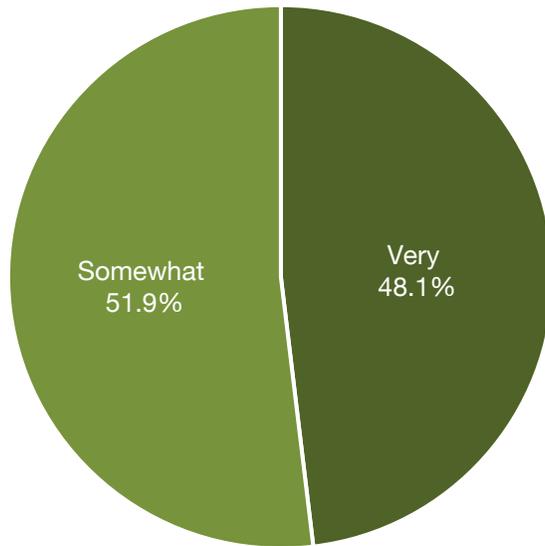
Question 8_H: Please indicate how satisfied or unsatisfied you are with the overall cleanliness of County streets and other public areas



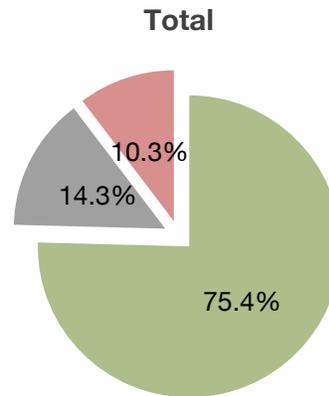
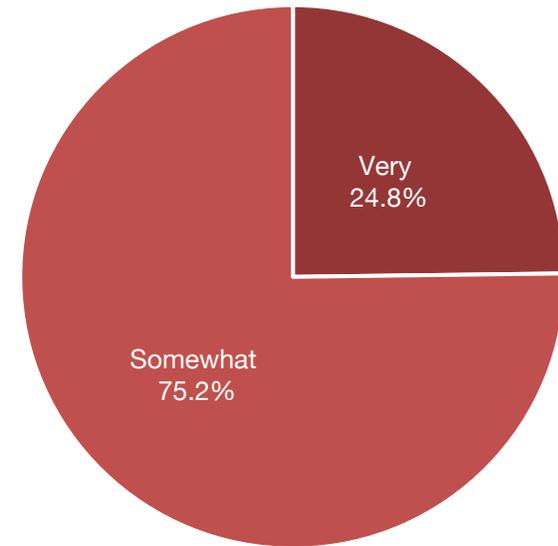
Among those who said satisfied, 48% are very satisfied

Question 8_H: Please indicate how satisfied or unsatisfied you are with the overall cleanliness of County streets and other public areas

Among those who said satisfied

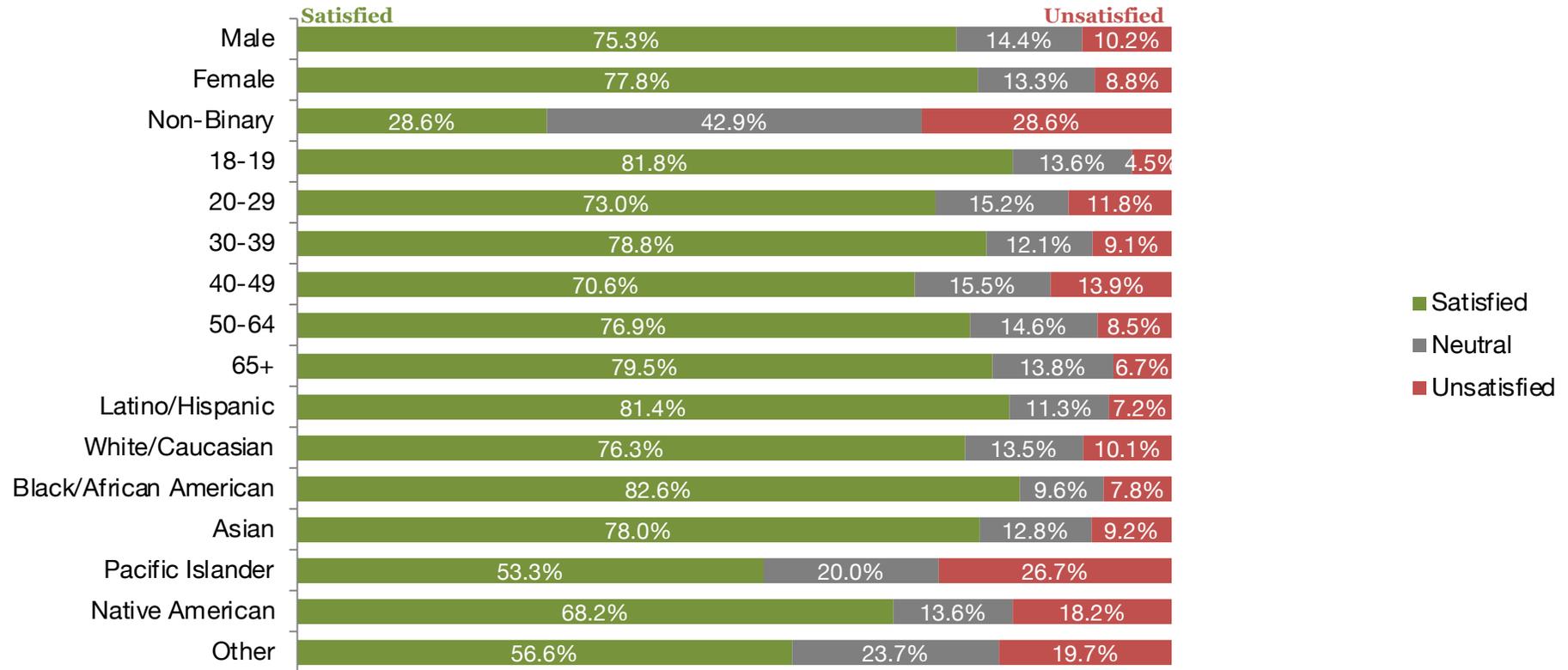


Among those who said unsatisfied



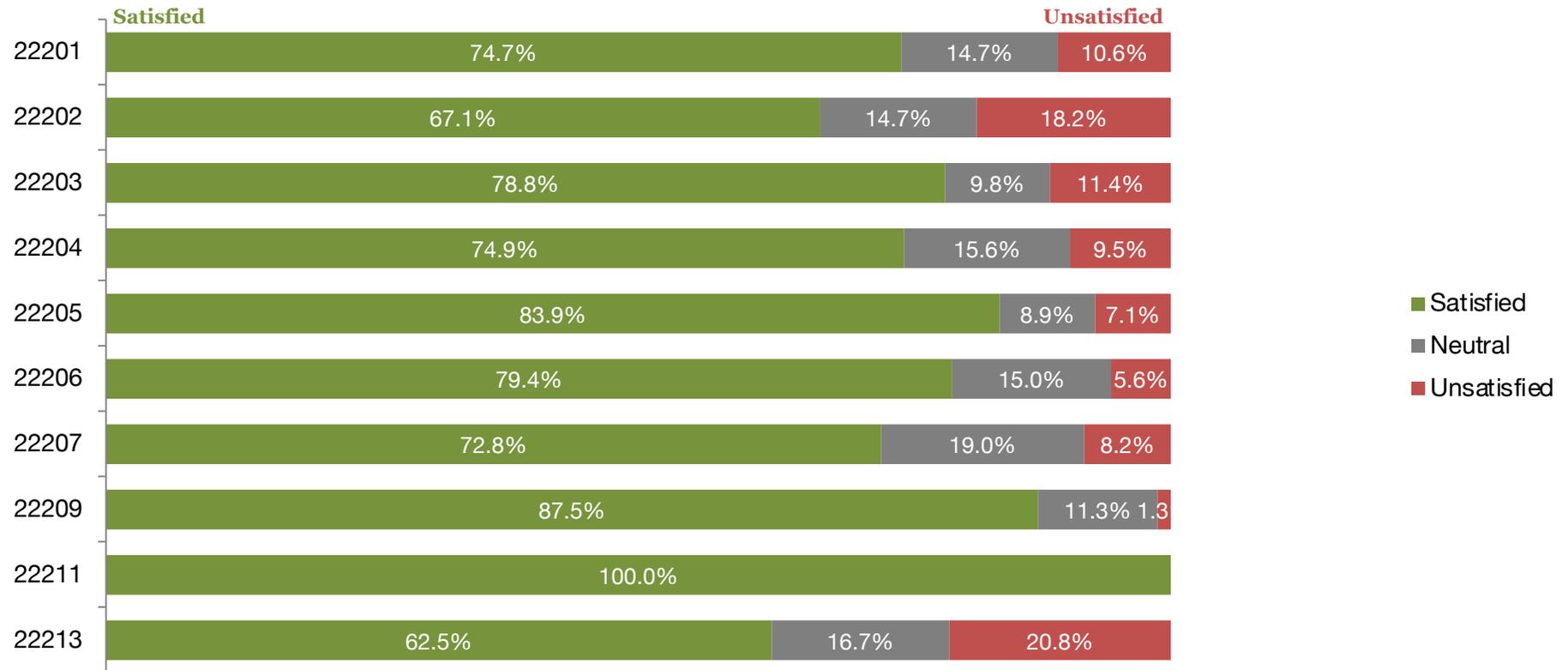
Results by gender, age group and ethnicity

Question 8_H: Please indicate how satisfied or unsatisfied you are with the overall cleanliness of County streets and other public areas



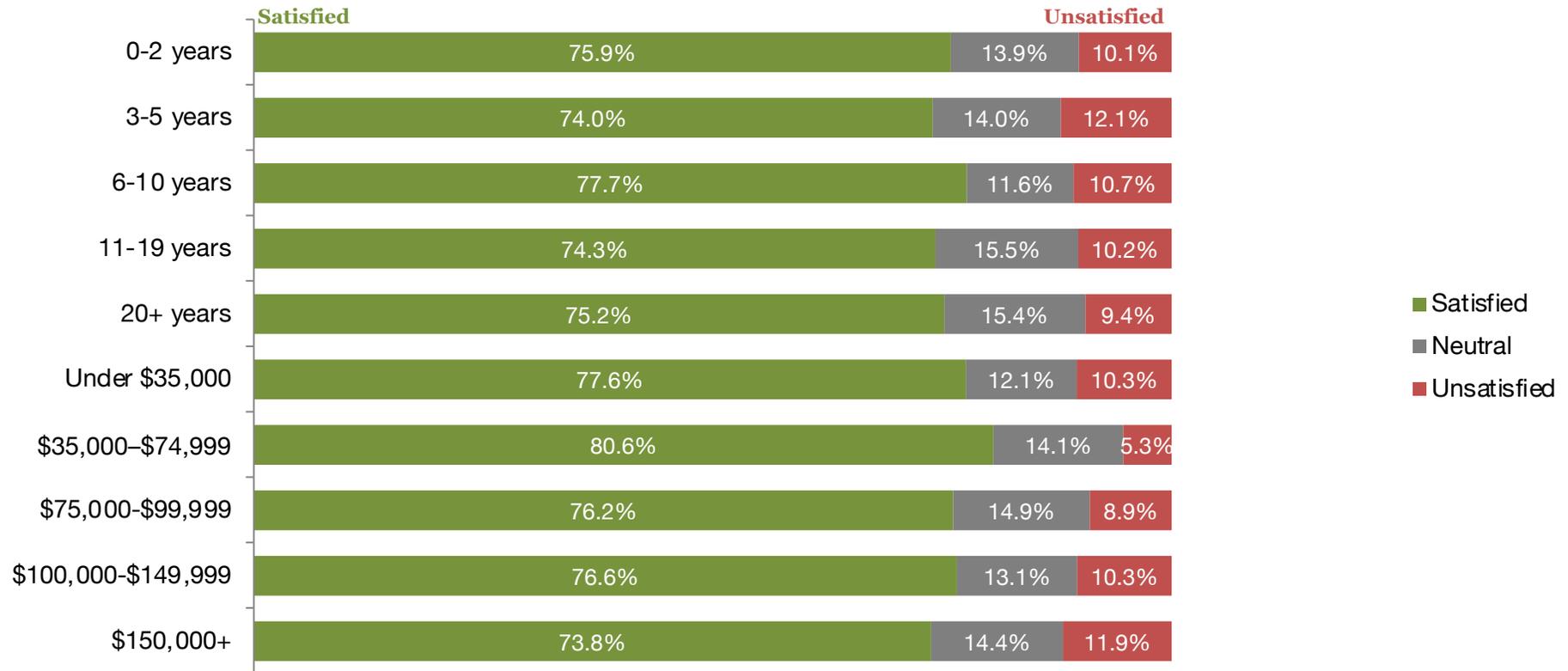
Results by zip code

Question 8_H: Please indicate how satisfied or unsatisfied you are with the overall cleanliness of County streets and other public areas



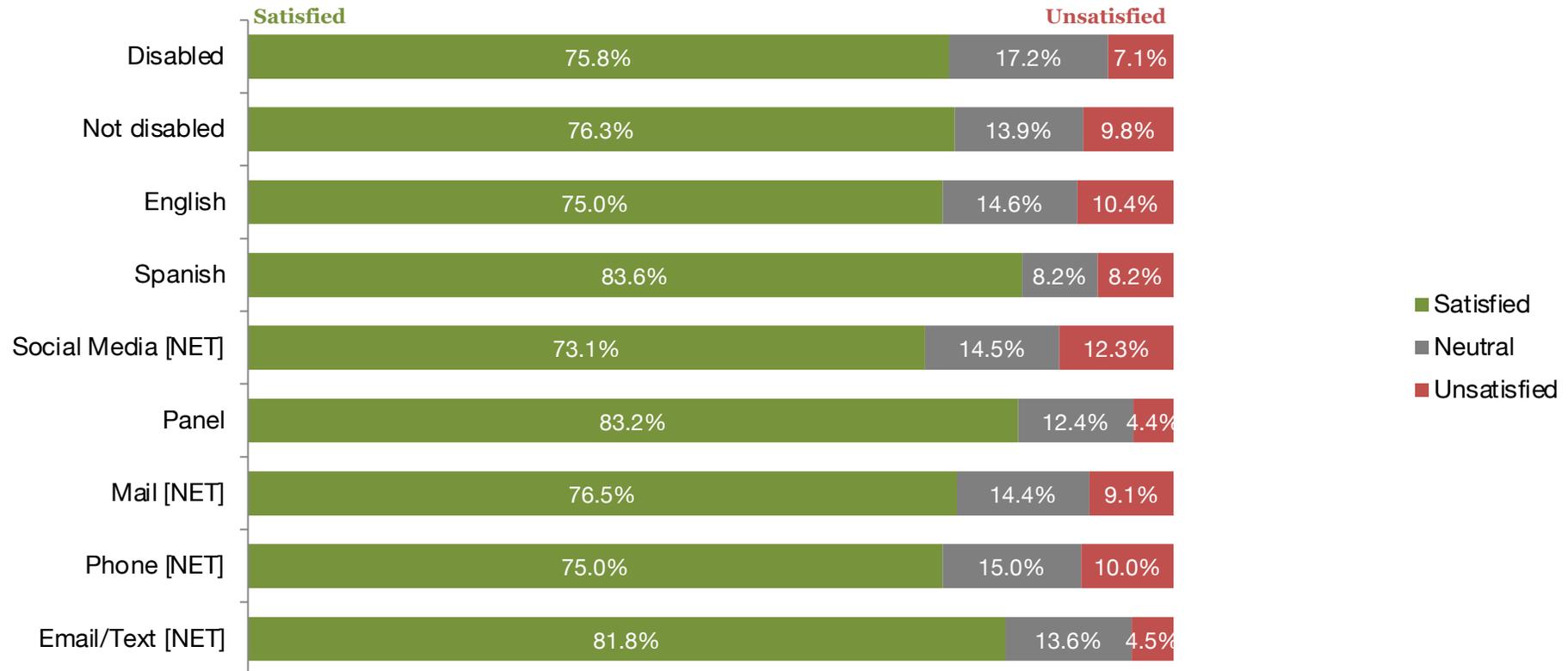
Results by years of residency and household income

Question 8_H: Please indicate how satisfied or unsatisfied you are with the overall cleanliness of County streets and other public areas



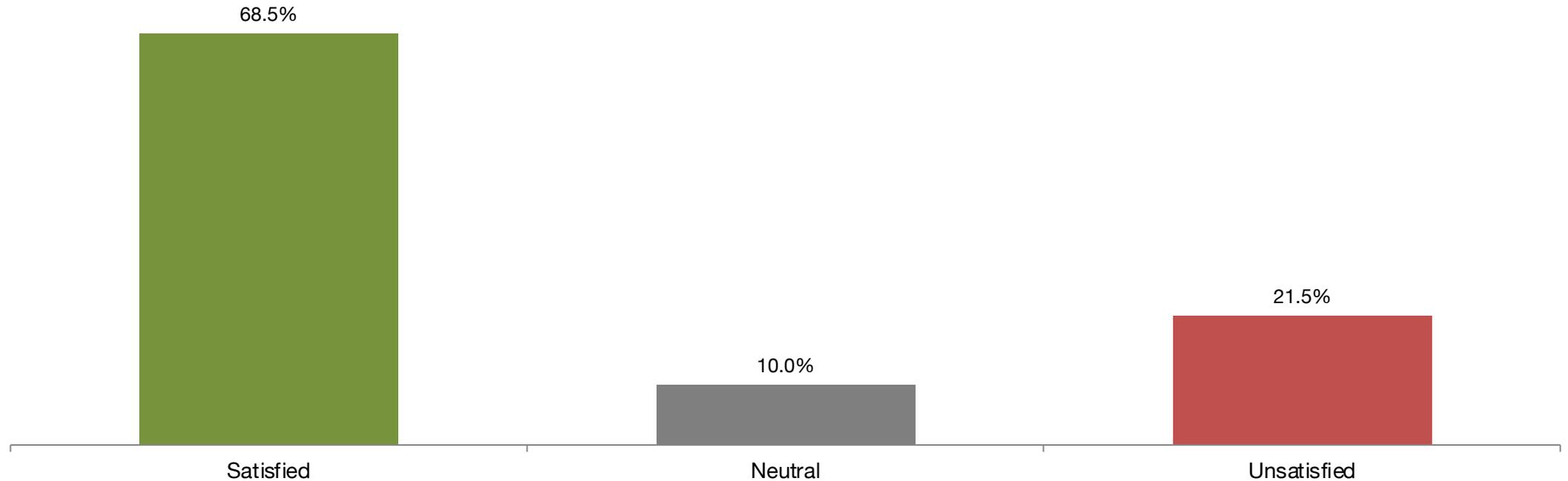
Results by disability status, survey language and survey mode

Question 8_H: Please indicate how satisfied or unsatisfied you are with the overall cleanliness of County streets and other public areas



69% are satisfied with adequacy of street lighting in your neighborhood

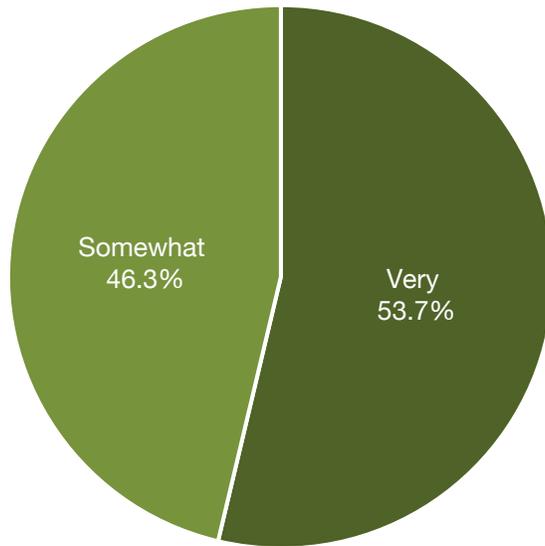
Question 8_1: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in your neighborhood



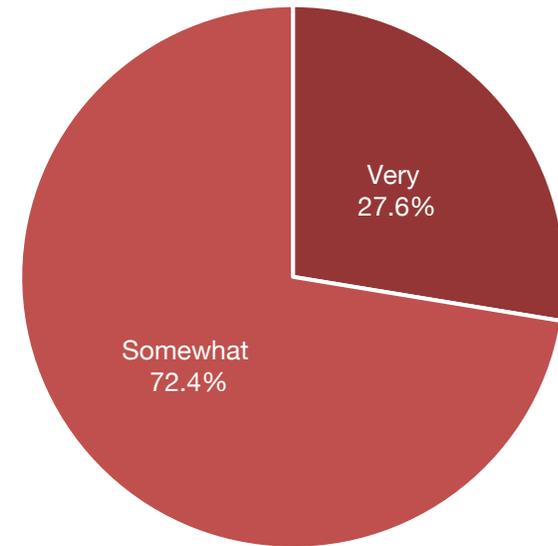
Among those who said satisfied, 54% are very satisfied

Question 8_1: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in your neighborhood

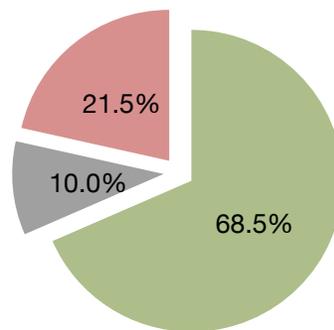
Among those who said satisfied



Among those who said unsatisfied

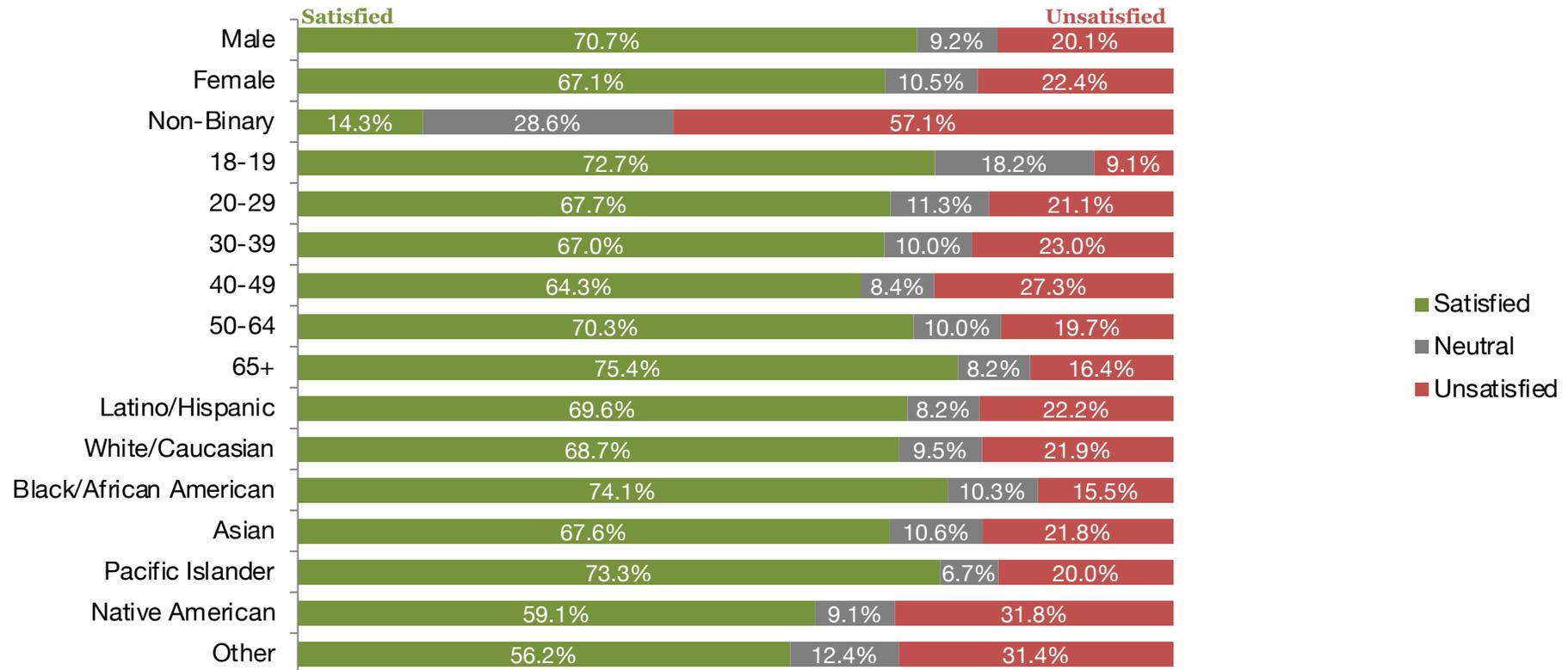


Total



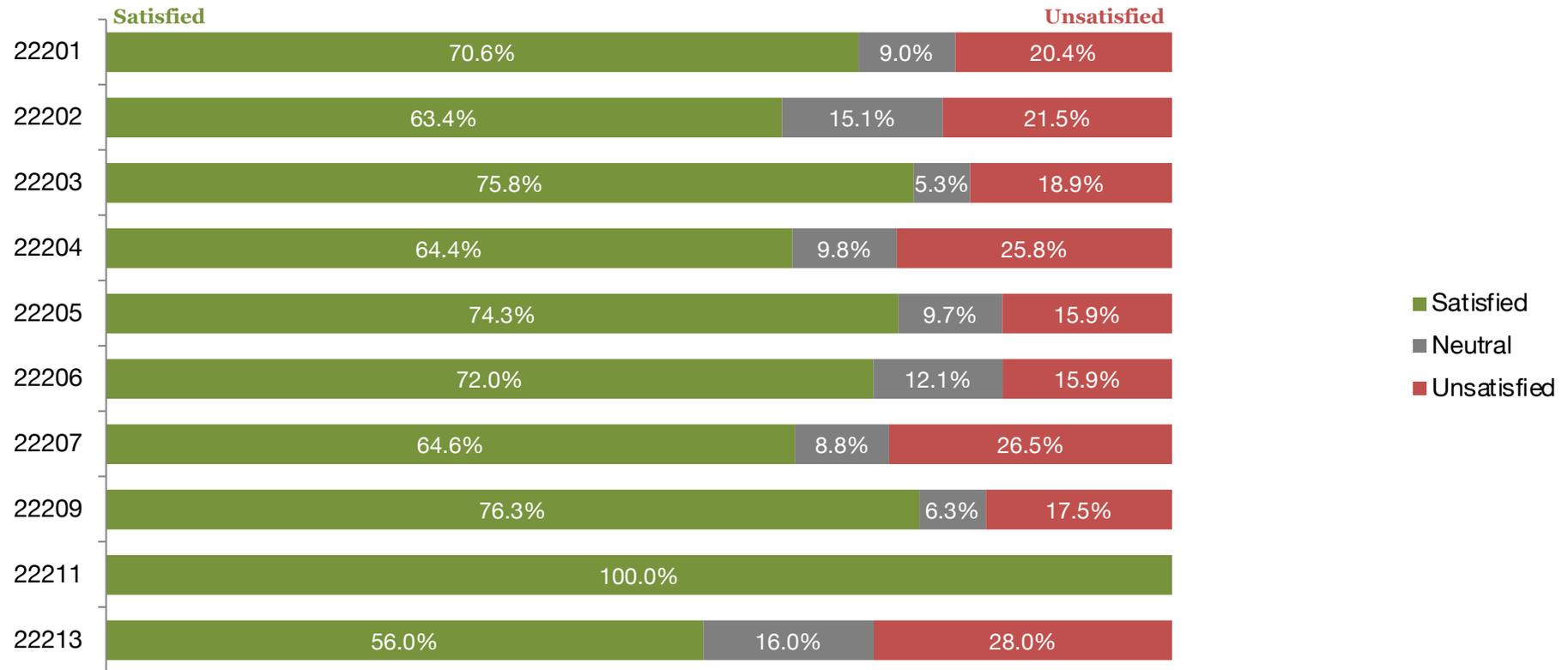
Results by gender, age group and ethnicity

Question 8_I: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in your neighborhood



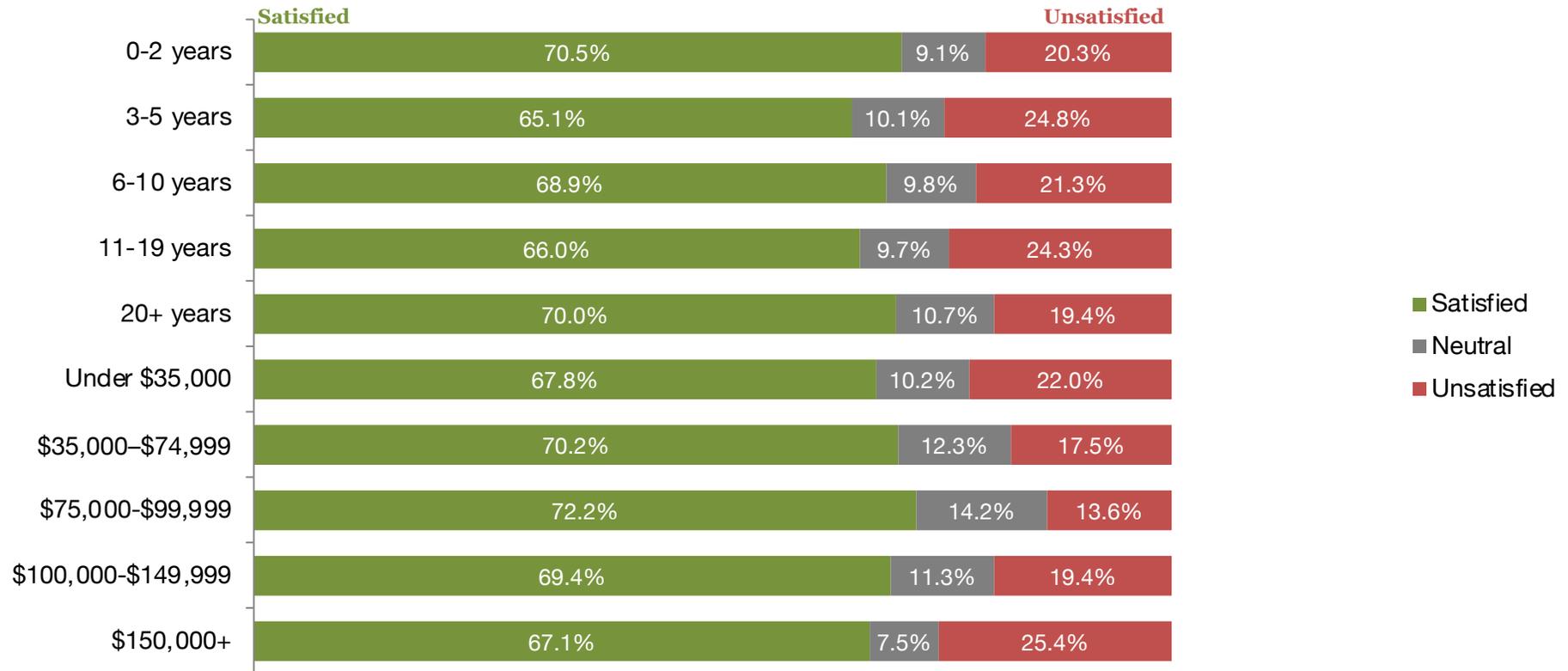
Results by zip code

Question 8_I: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in your neighborhood



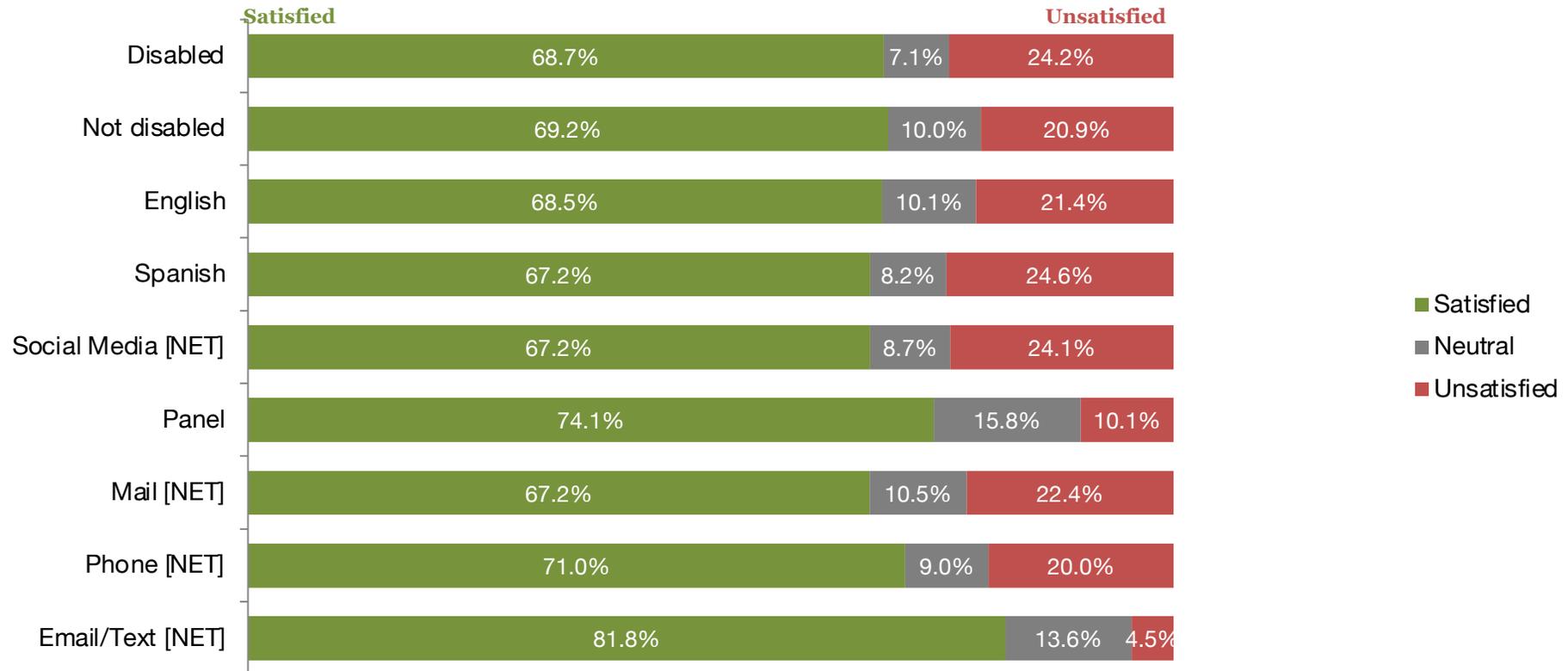
Results by years of residency and household income

Question 8_I: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in your neighborhood



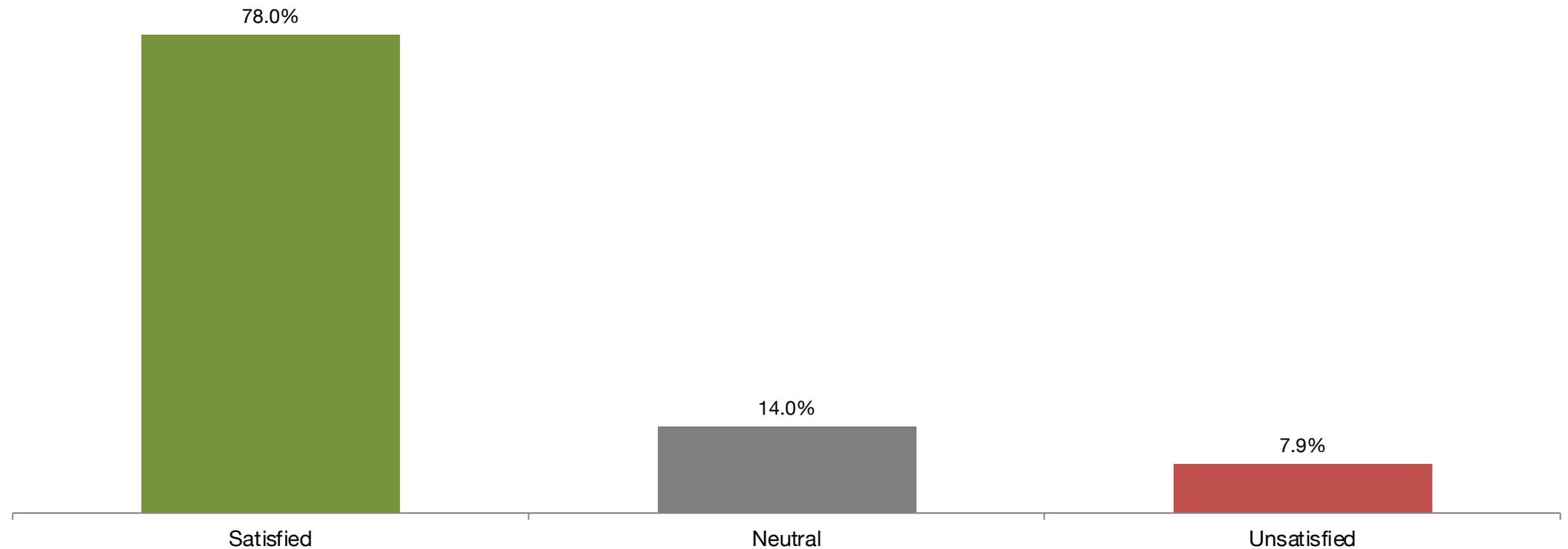
Results by disability status, survey language and survey mode

Question 8_I: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in your neighborhood



78% are satisfied with the adequacy of street lighting in commercial/retail areas of the County

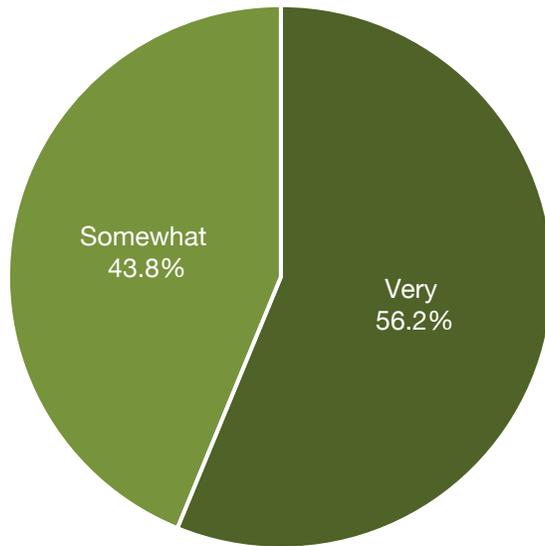
Question 8_J: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in commercial/retail areas of the County



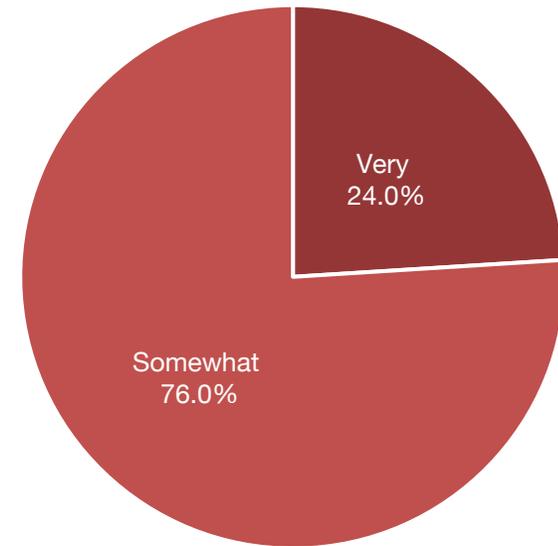
Among those who said satisfied, 56% are very satisfied

Question 8_J: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in commercial/retail areas of the County

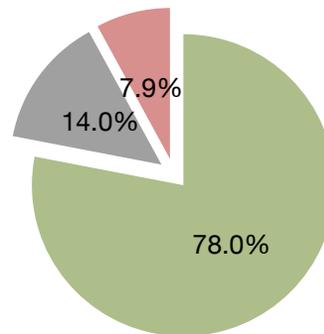
Among those who said satisfied



Among those who said unsatisfied

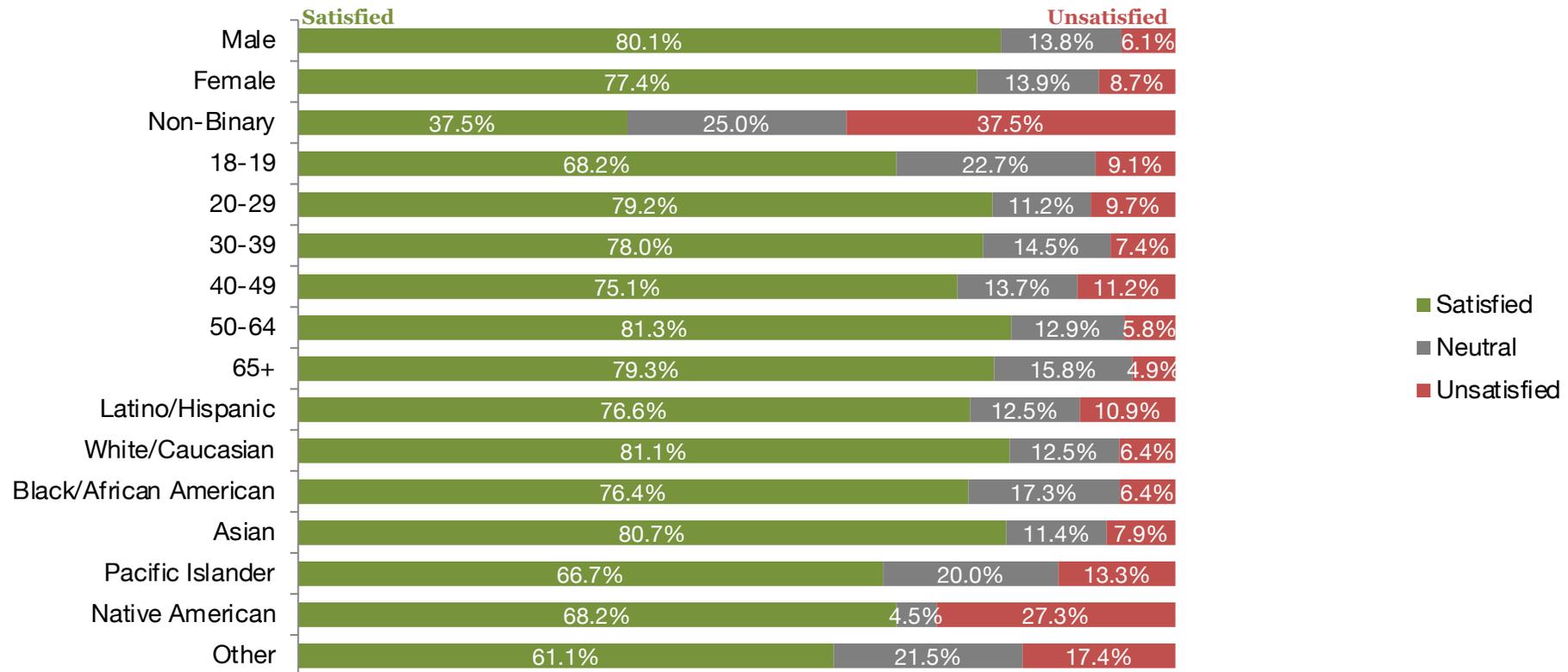


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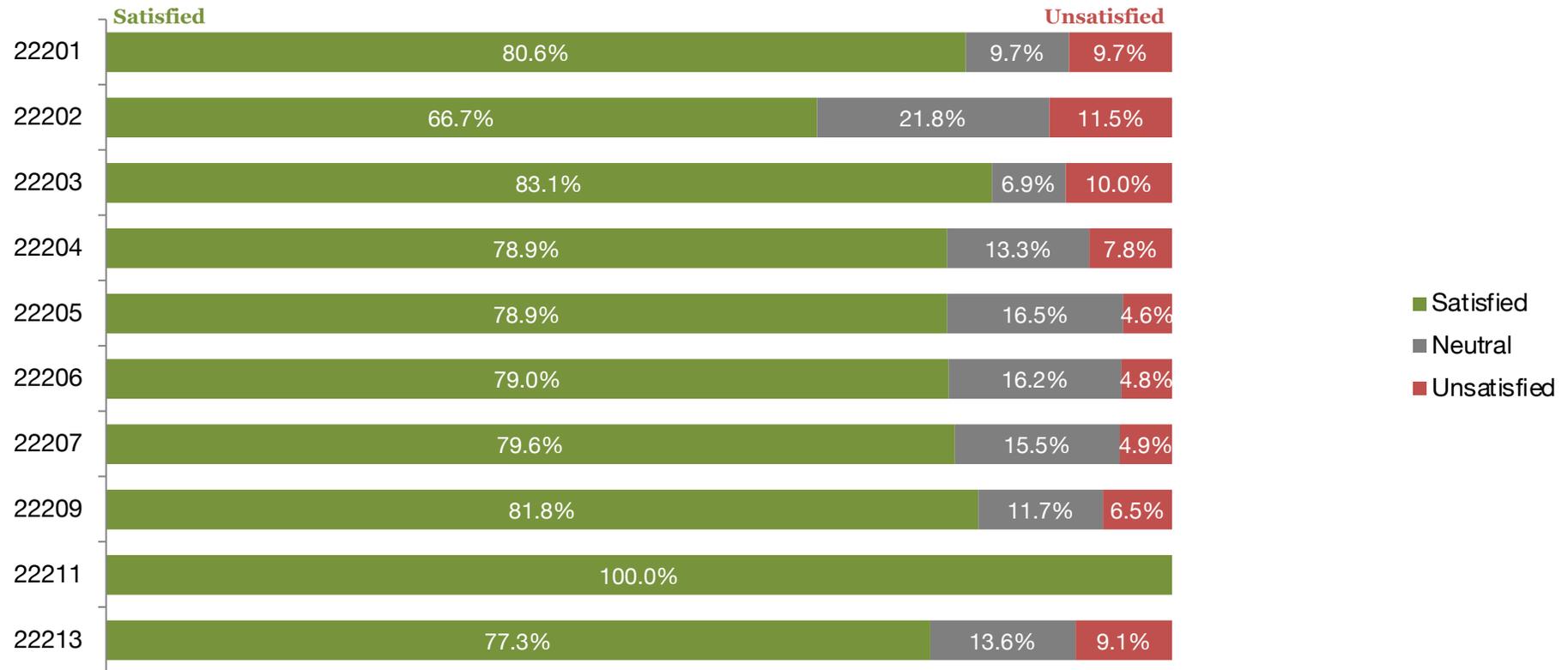
Results by gender, age group and ethnicity

Question 8_J: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in commercial/retail areas of the County



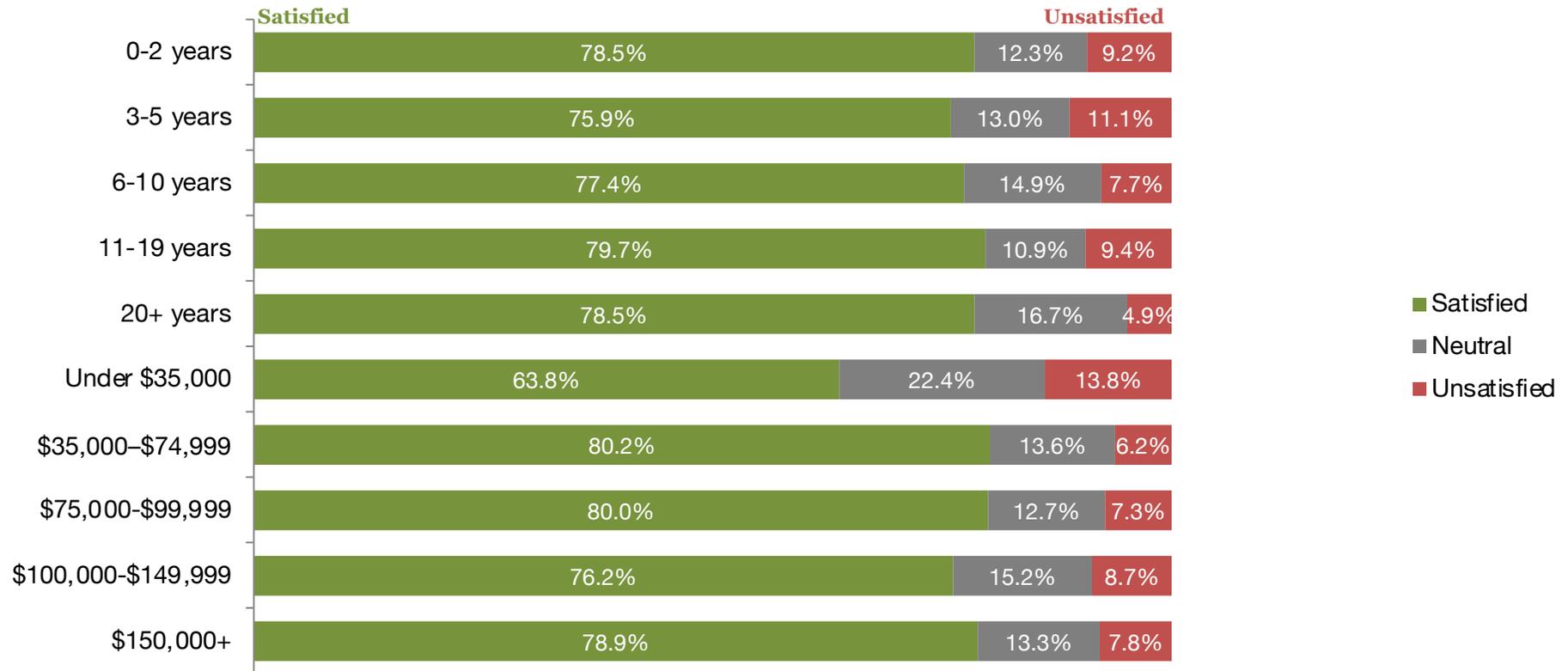
Results by zip code

Question 8_J: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in commercial/retail areas of the County



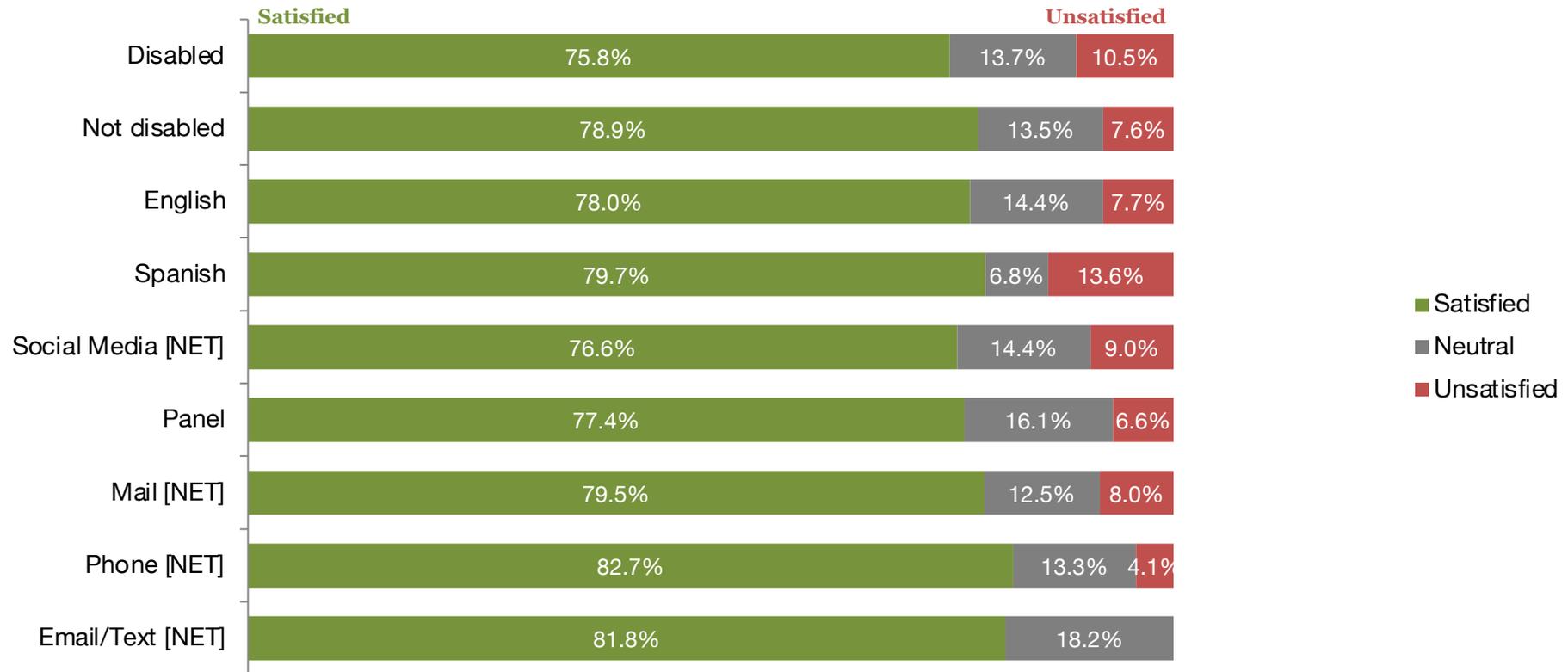
Results by years of residency and household income

Question 8_J: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in commercial/retail areas of the County



Results by disability status, survey language and survey mode

Question 8_J: Please indicate how satisfied or unsatisfied you are with the adequacy of street lighting in commercial/retail areas of the County



Police Services

Key Findings

Residents are most satisfied with the overall quality of local police service and the overall competence of police department employees

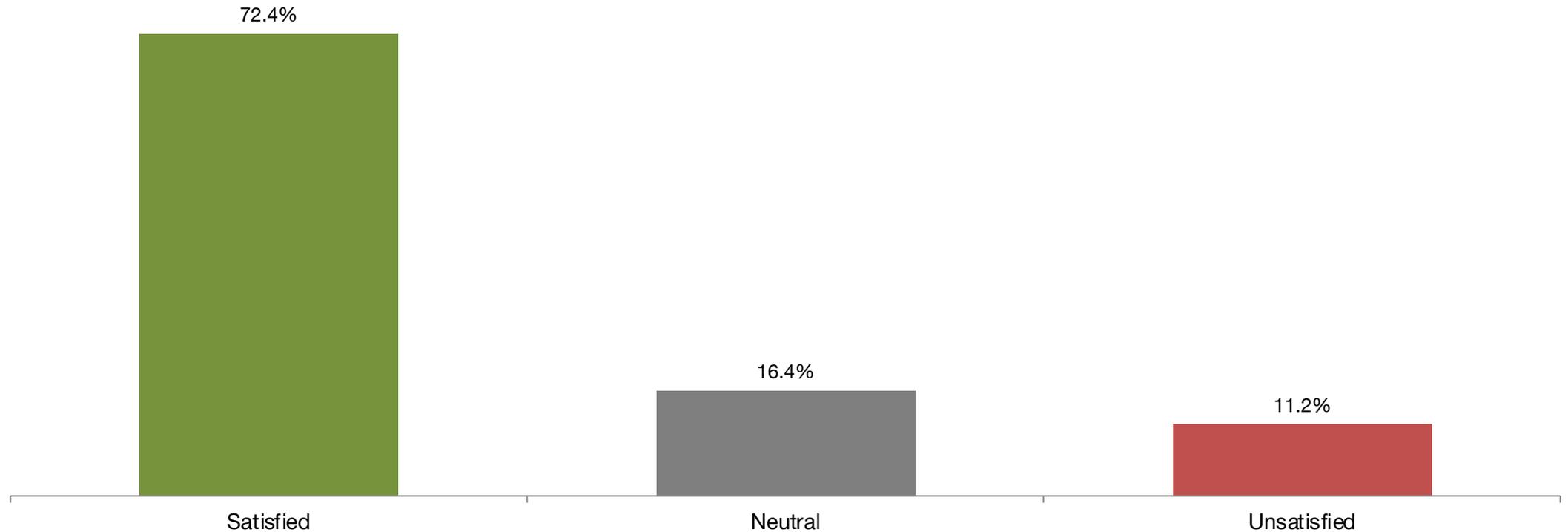
- 72% are satisfied with the overall quality of local police service – among those satisfied, 61% are very satisfied
- 69% are satisfied with the overall competence of police department employees – among those satisfied, 61% are very satisfied

Areas of Opportunity

- Safety/enforcing laws
- Traffic/street noise

72% are satisfied with the overall quality of local police service

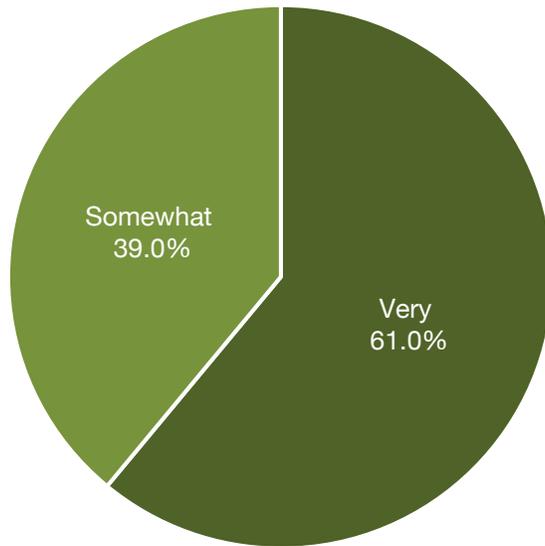
Question 9_A: Please indicate how satisfied or unsatisfied you are with the overall quality of local police service



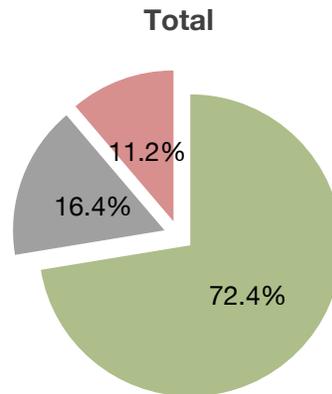
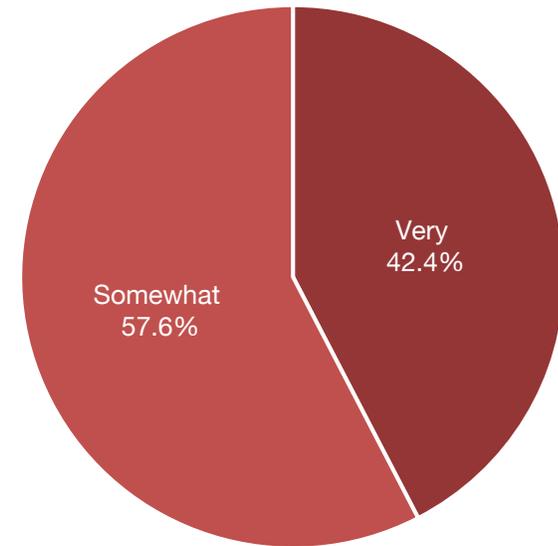
Among those who are satisfied, 61% are very satisfied

Question 9_A: Please indicate how satisfied or unsatisfied you are with the overall quality of local police service

Among those who said satisfied

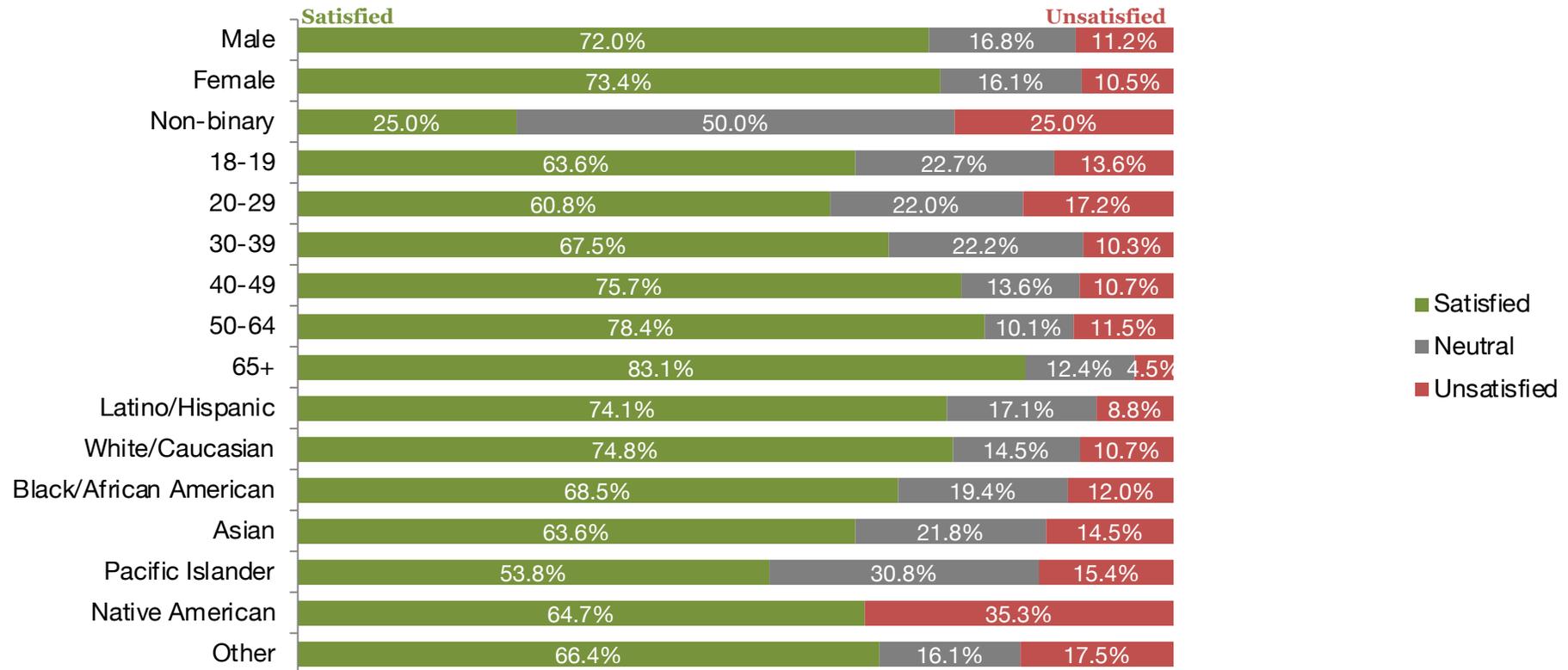


Among those who said unsatisfied



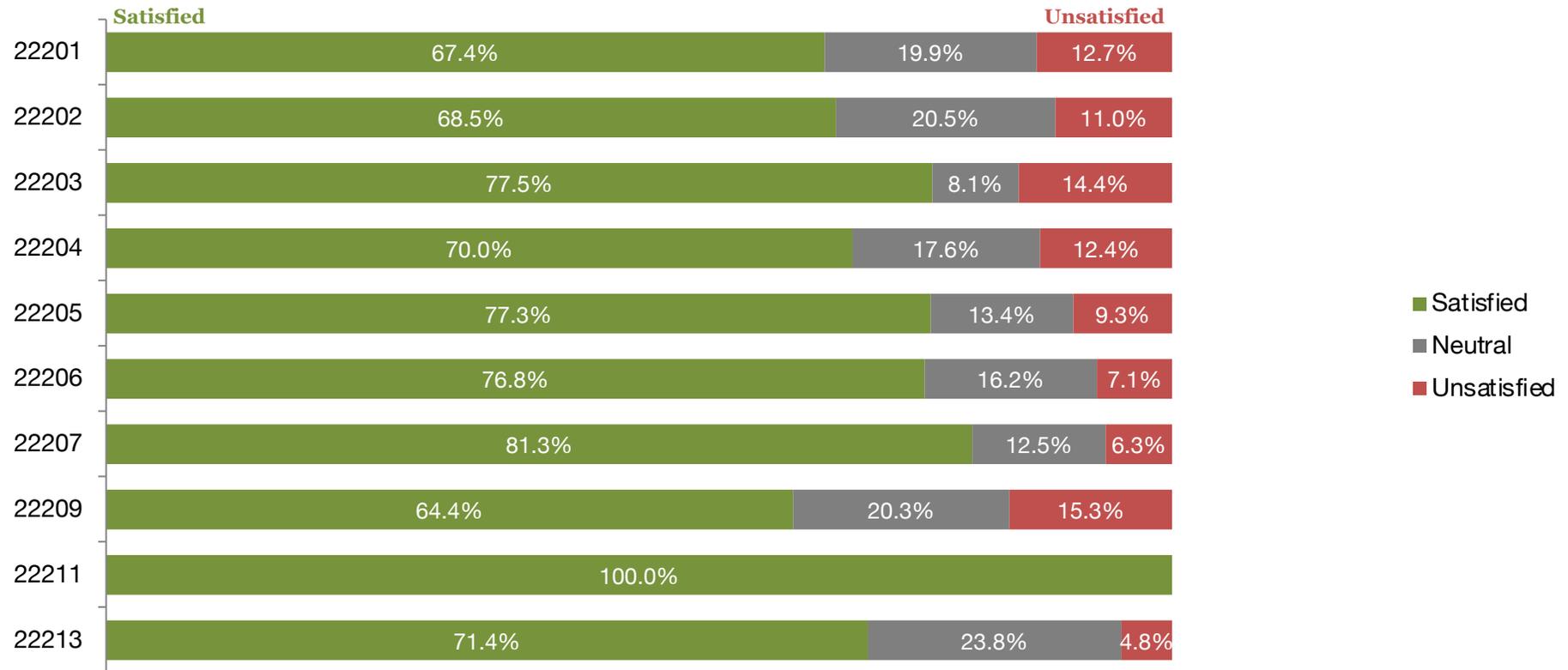
Results by gender, age group, and ethnicity

Question 9_A: Please indicate how satisfied or unsatisfied you are with the overall quality of local police service



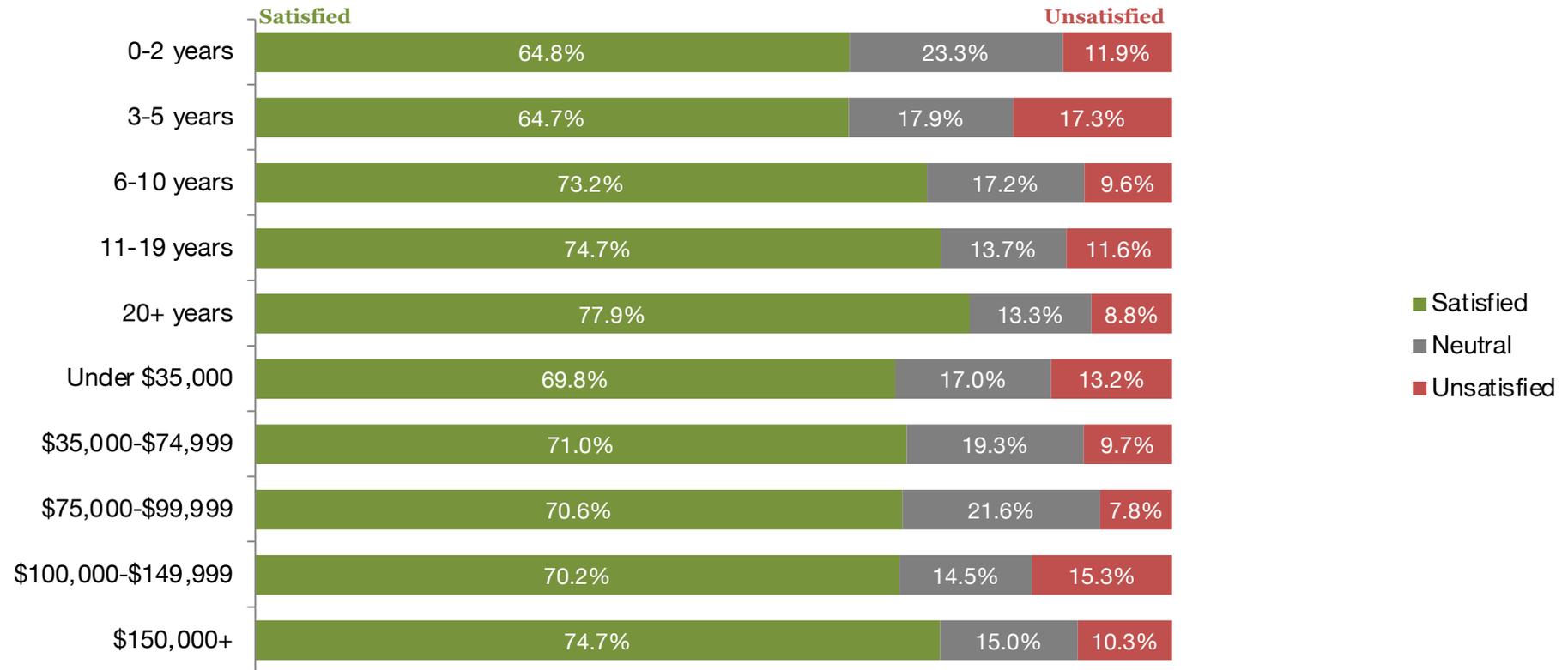
Results by zip code

Question 9_A: Please indicate how satisfied or unsatisfied you are with the overall quality of local police service



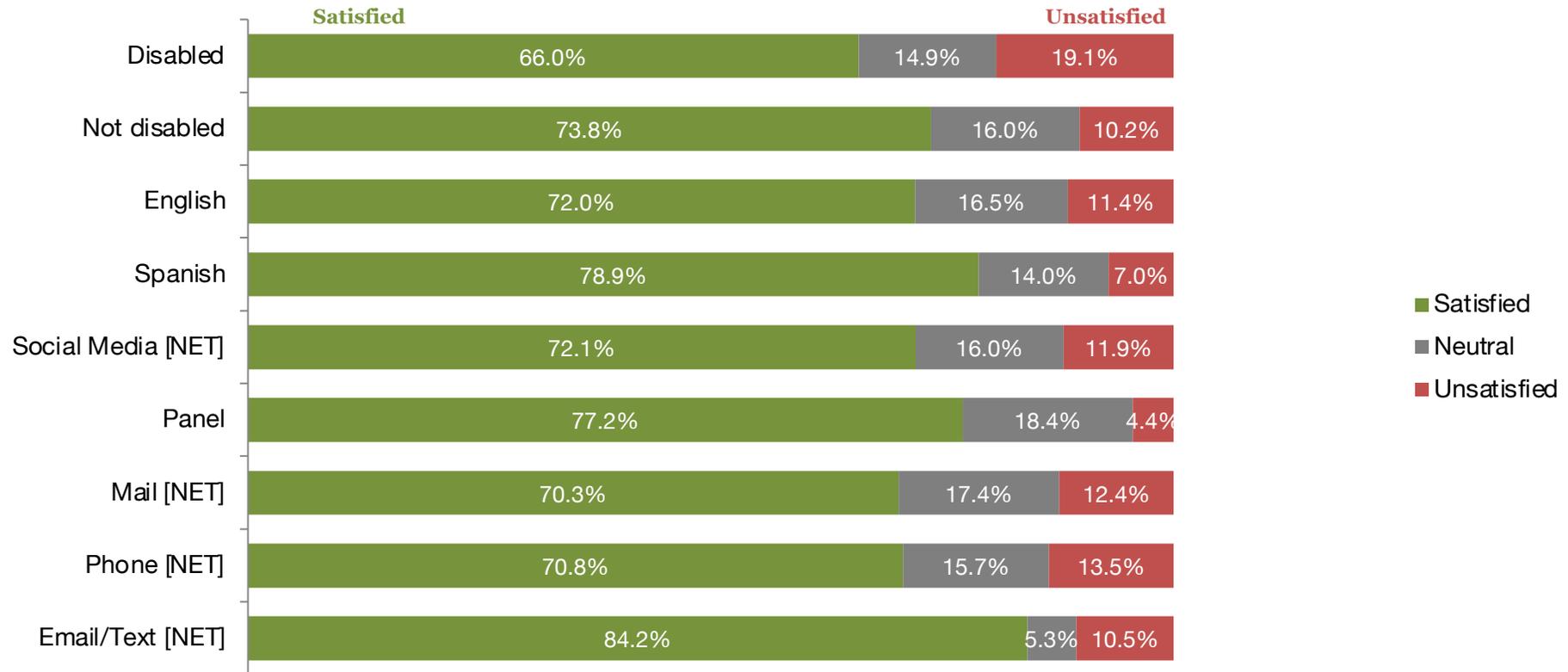
Results by years of residency and household income

Question 9_A: Please indicate how satisfied or unsatisfied you are with the overall quality of local police service



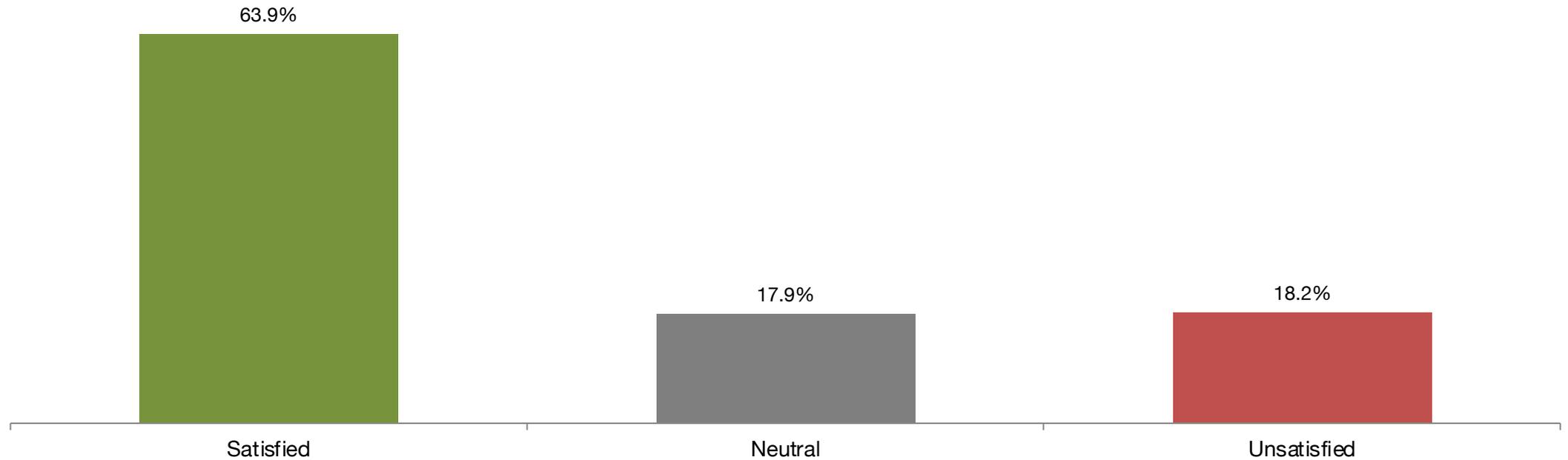
Results by disability status, survey language, and survey mode

Question 9_A: Please indicate how satisfied or unsatisfied you are with the overall quality of local police service



64% are satisfied with the County's efforts to prevent crime

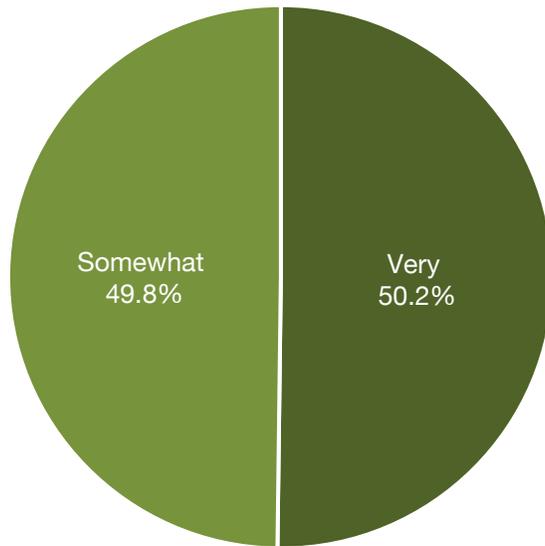
Question 9_B: Please indicate how satisfied or unsatisfied you are with the County's efforts to prevent crime



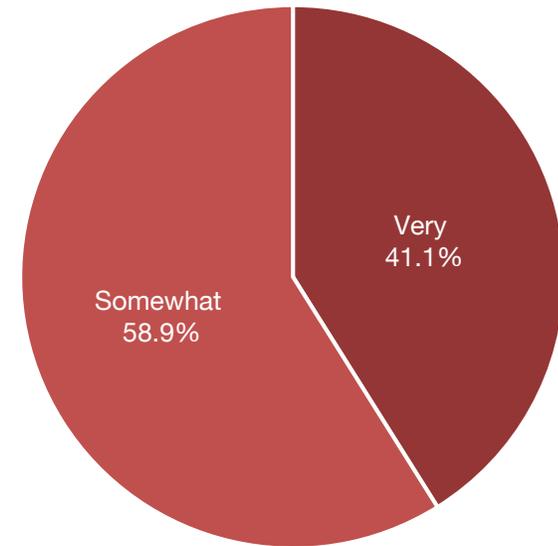
Among those who are satisfied, 50% are very satisfied

Question 9_B: Please indicate how satisfied or unsatisfied you are with the County's efforts to prevent crime

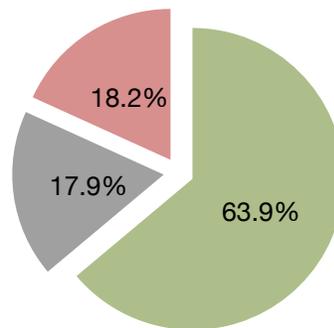
Among those who said satisfied



Among those who said unsatisfied

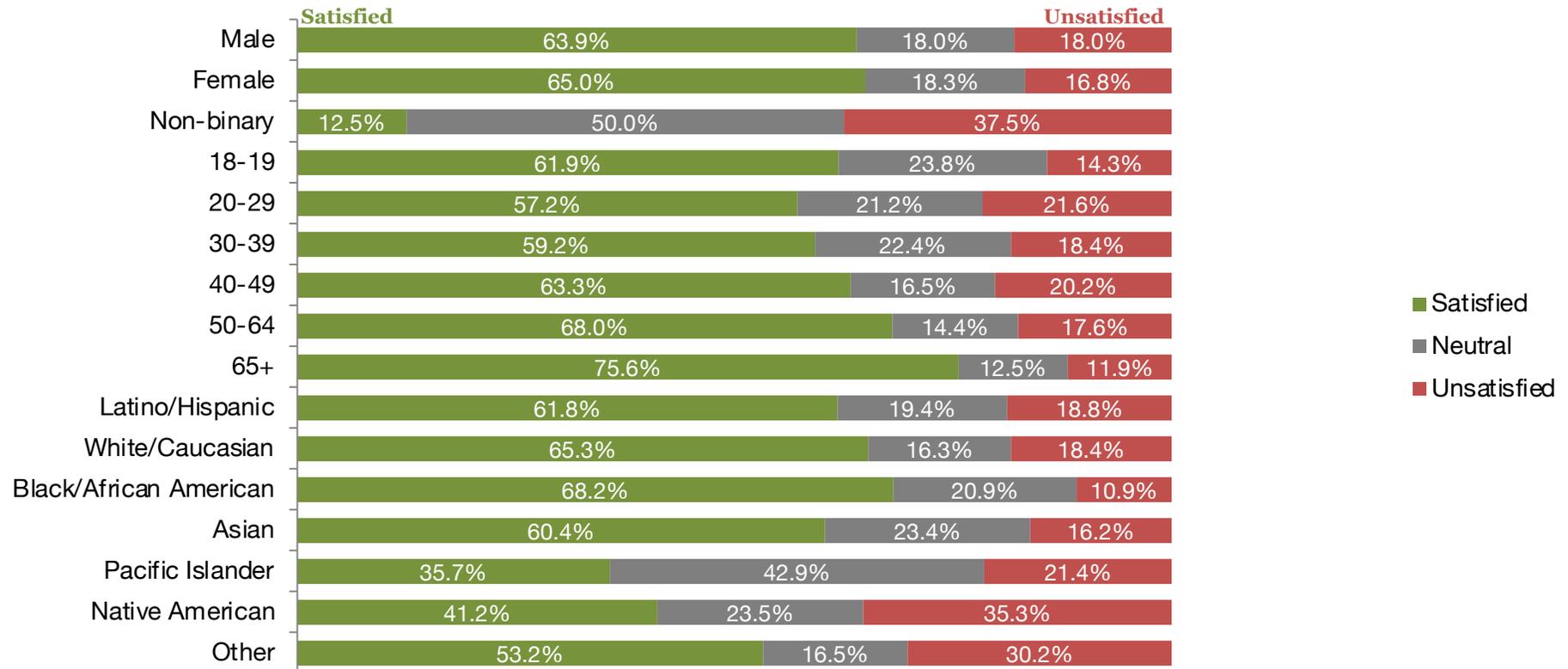


Total



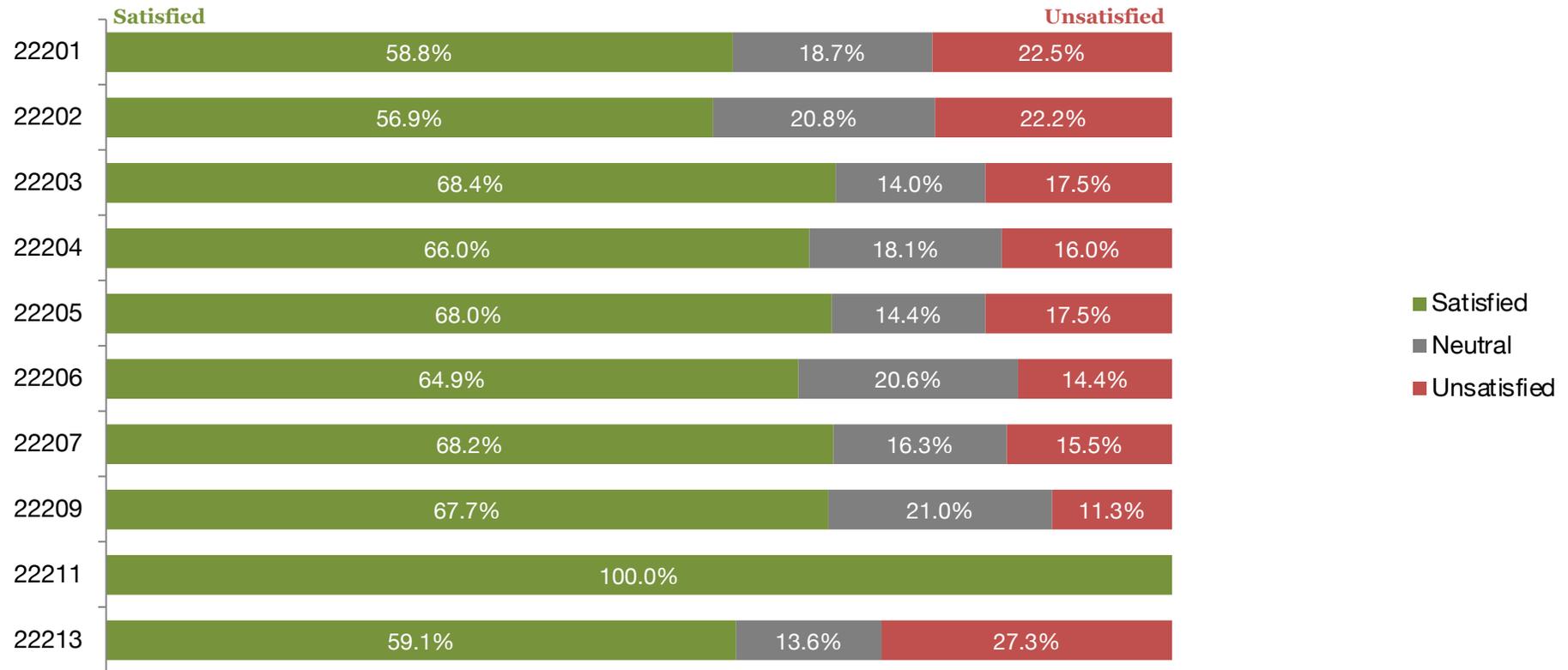
Results by gender, age group, and ethnicity

Question 9_B: Please indicate how satisfied or unsatisfied you are with the County's efforts to prevent crime



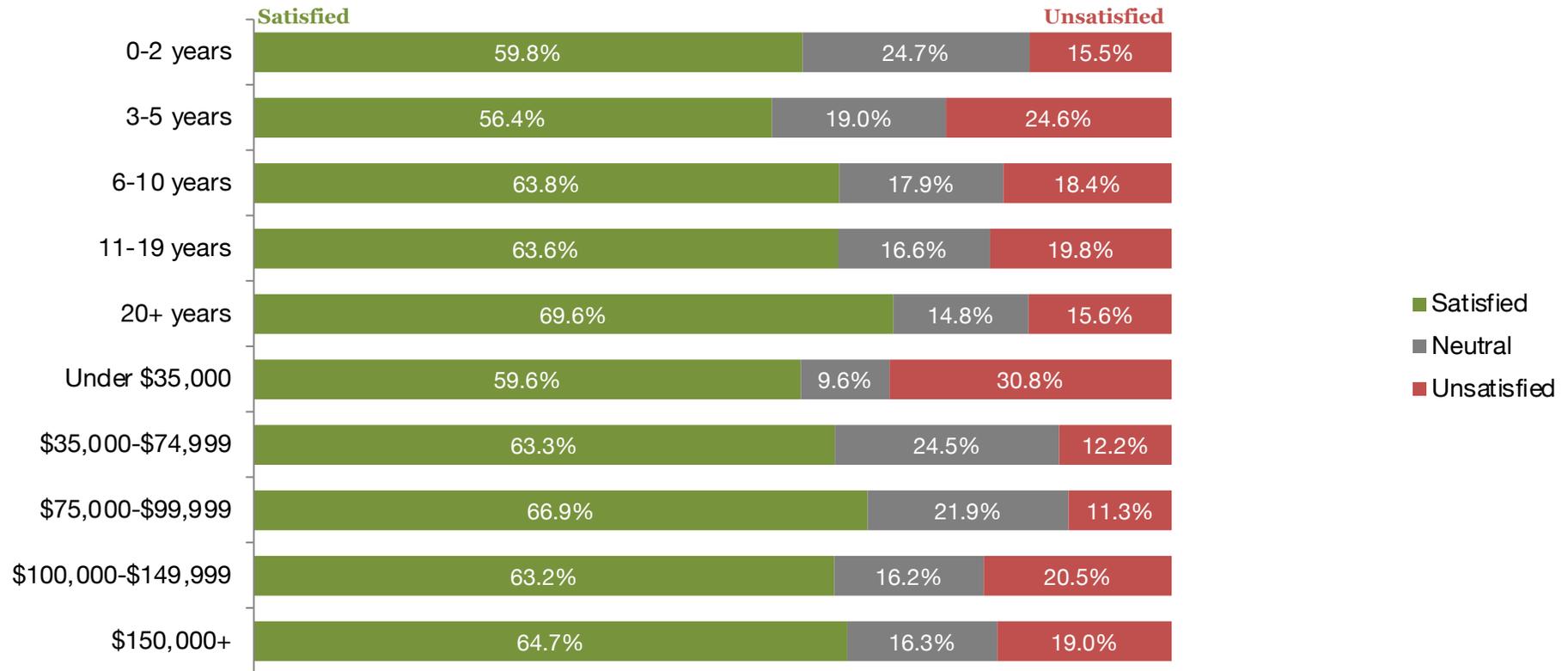
Results by zip code

Question 9_B: Please indicate how satisfied or unsatisfied you are with the County's efforts to prevent crime



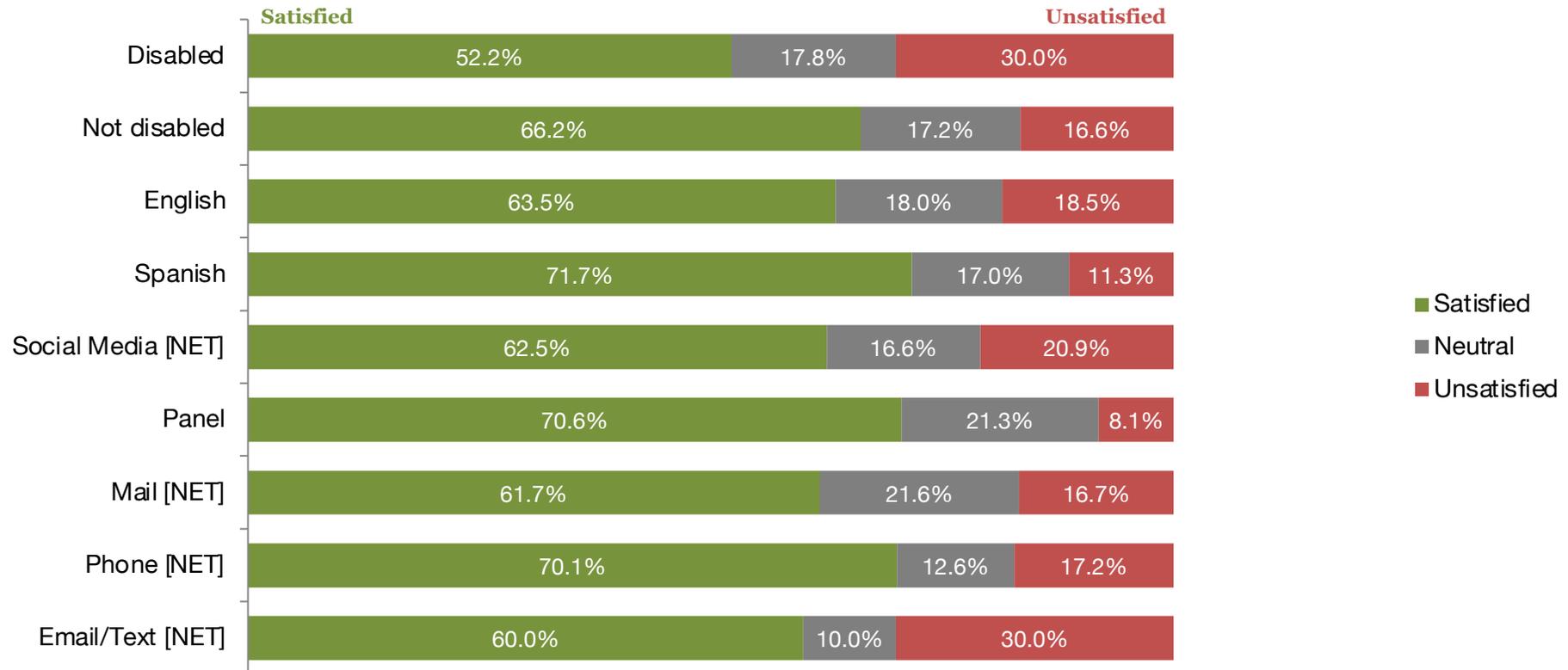
Results by years of residency and household income

Question 9_B: Please indicate how satisfied or unsatisfied you are with the County's efforts to prevent crime



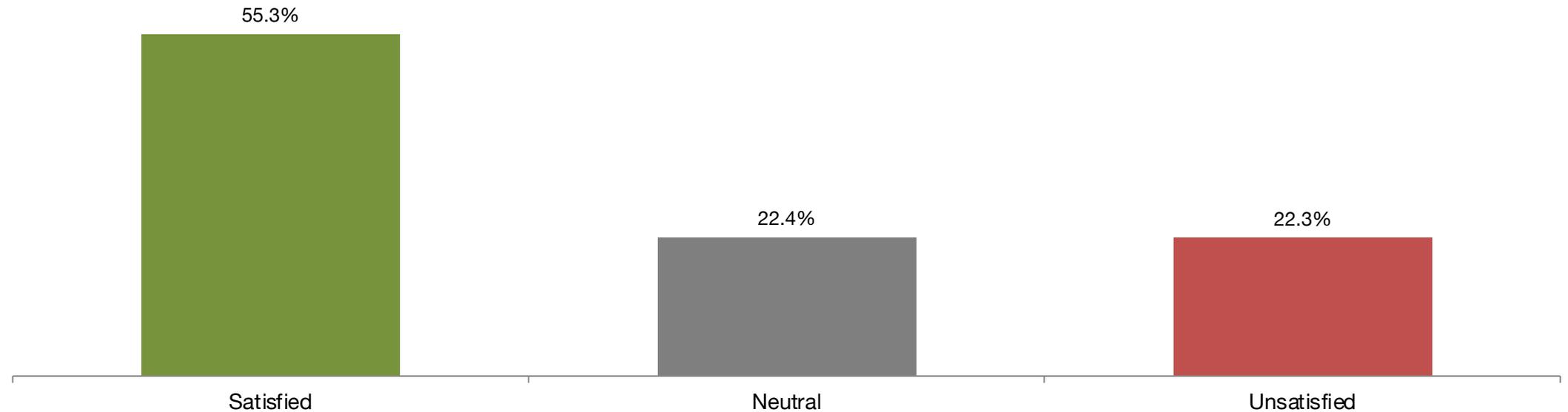
Results by disability status, survey language, and survey mode

Question 9_B: Please indicate how satisfied or unsatisfied you are with the County's efforts to prevent crime



55% are satisfied with the enforcement of local traffic laws

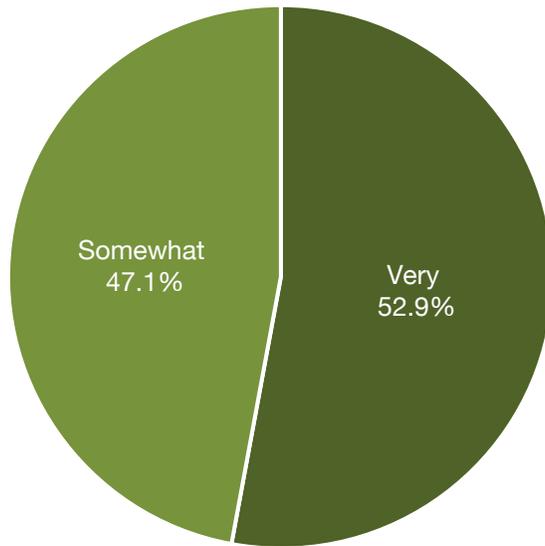
Question 9_C: Please indicate how satisfied or unsatisfied you are with the enforcement of local traffic laws



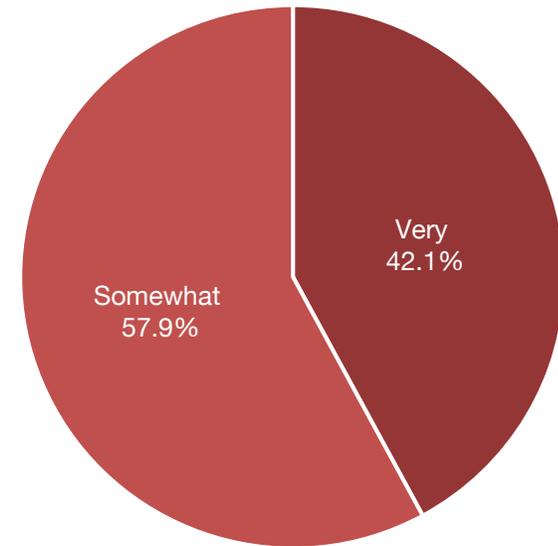
Among those who are satisfied, 53% are very satisfied

Question 9_C: Please indicate how satisfied or unsatisfied you are with the enforcement of local traffic laws

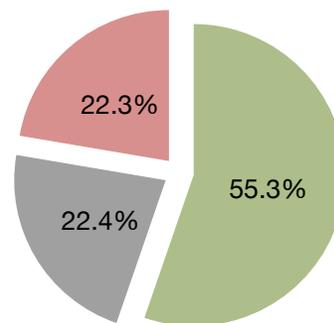
Among those who said satisfied



Among those who said unsatisfied

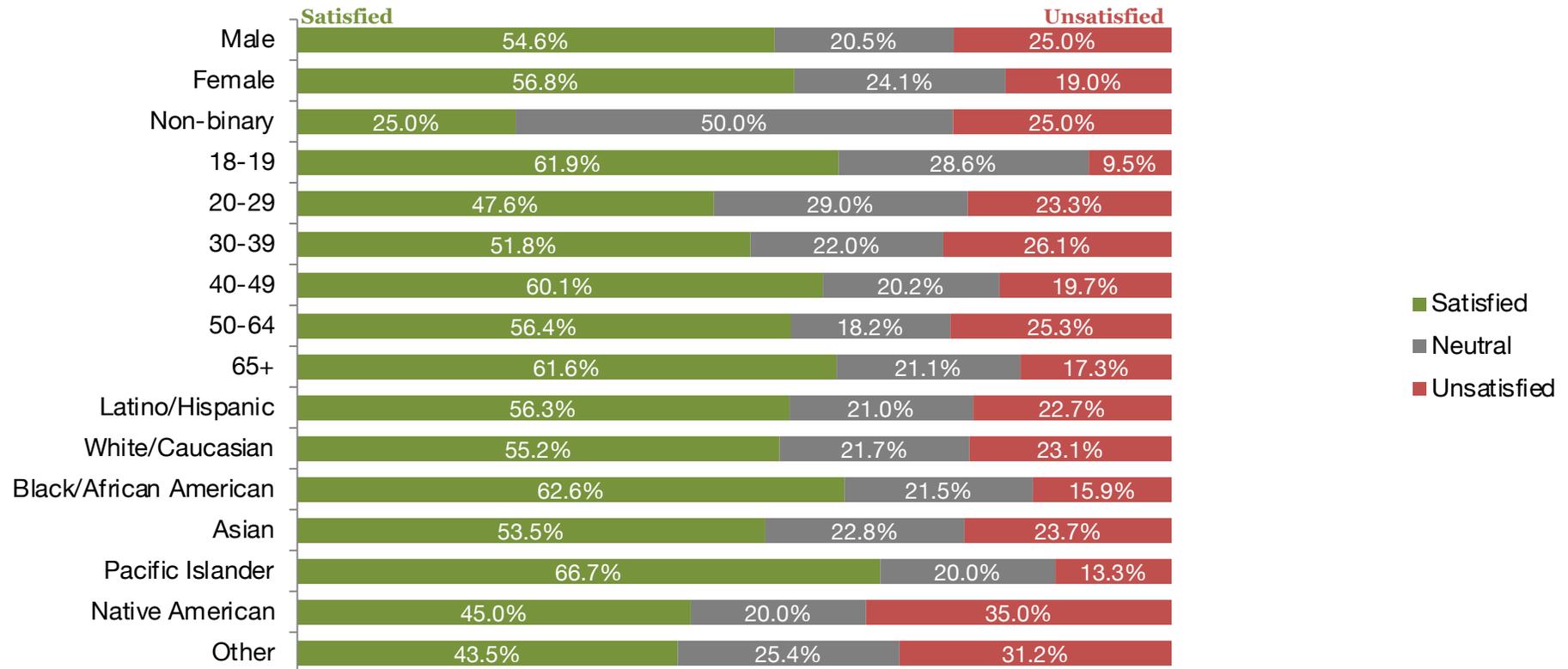


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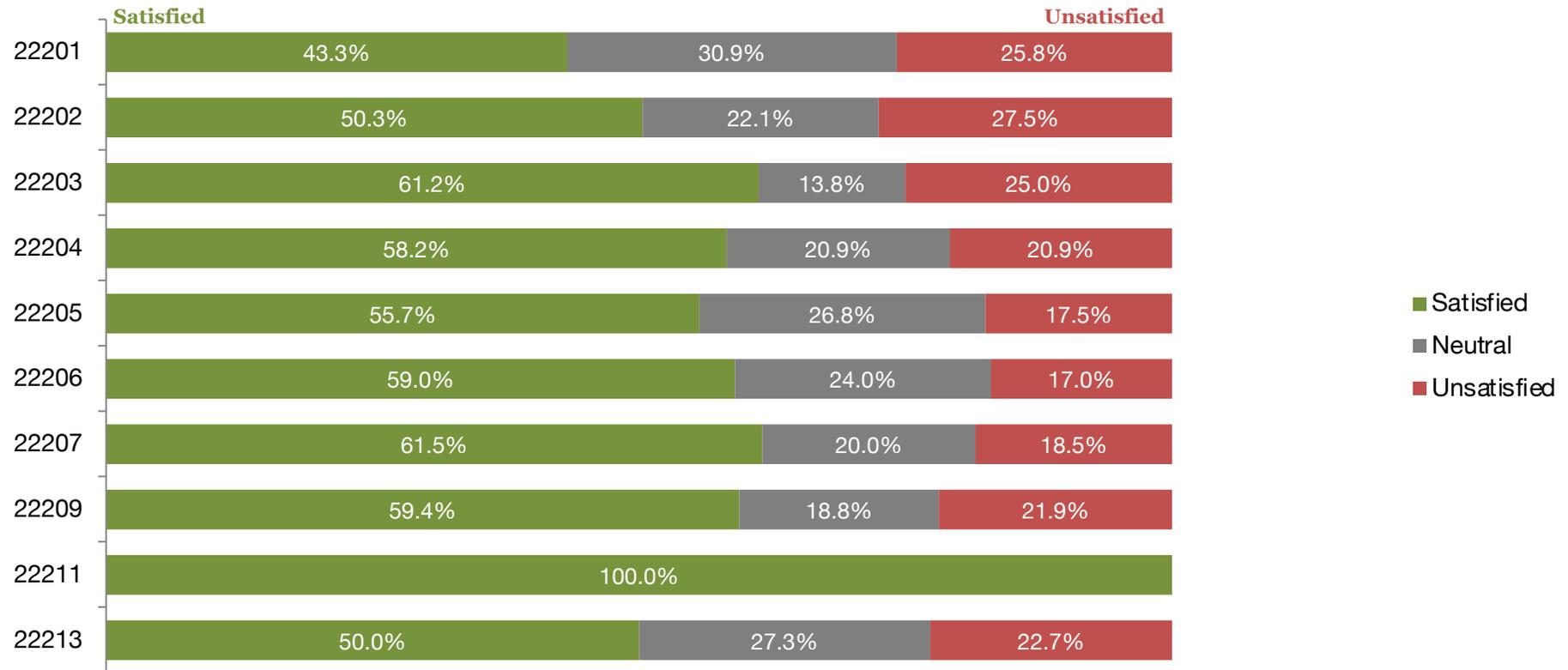
Results by gender, age group, and ethnicity

Question 9_C: Please indicate how satisfied or unsatisfied you are with the enforcement of local traffic laws



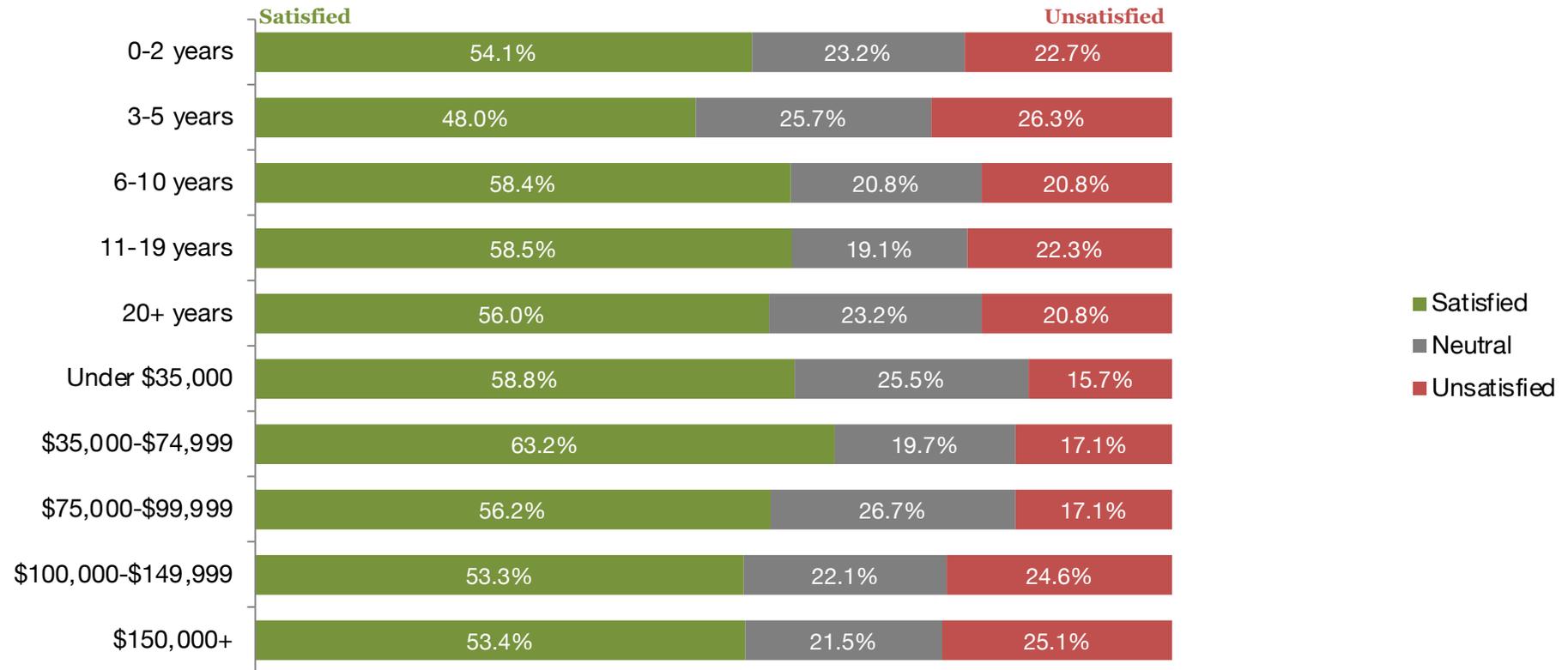
Results by zip code

Question 9_C: Please indicate how satisfied or unsatisfied you are with the enforcement of local traffic laws



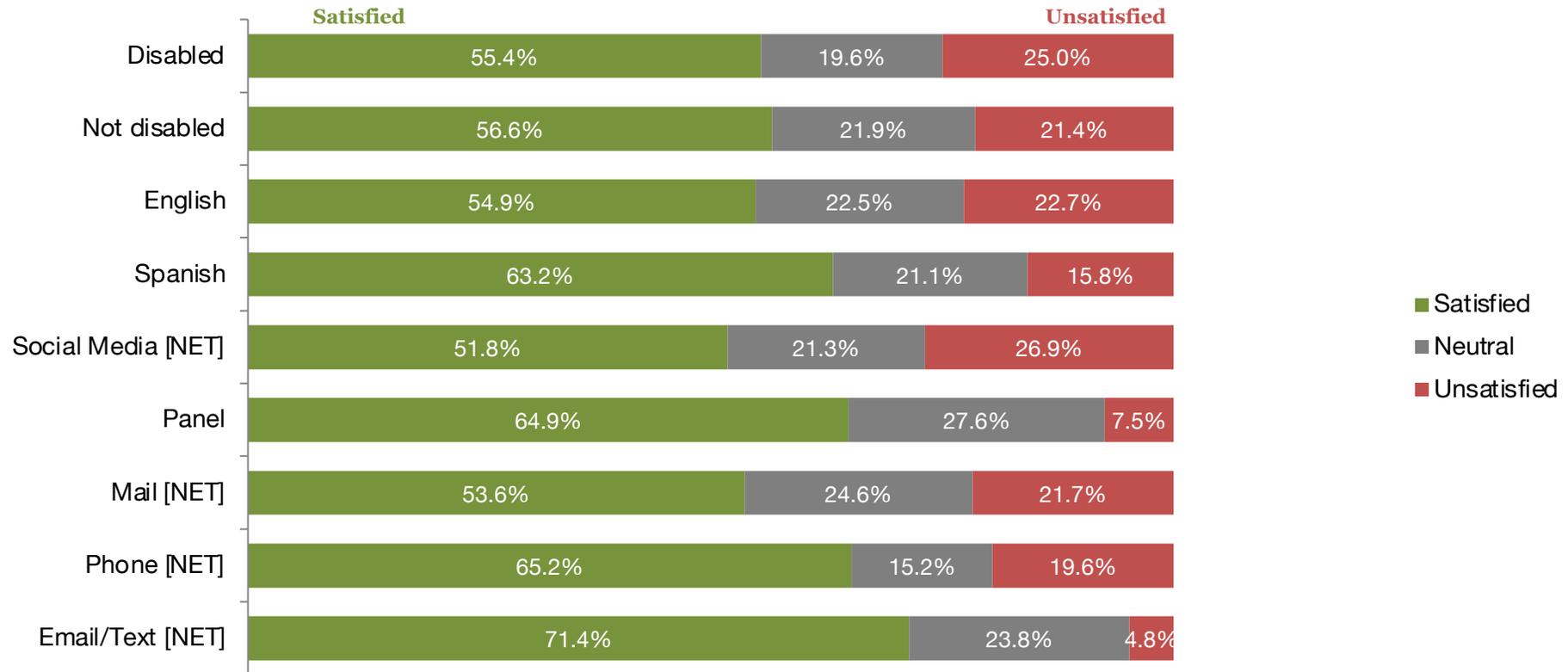
Results by years of residency and household income

Question 9_C: Please indicate how satisfied or unsatisfied you are with the enforcement of local traffic laws



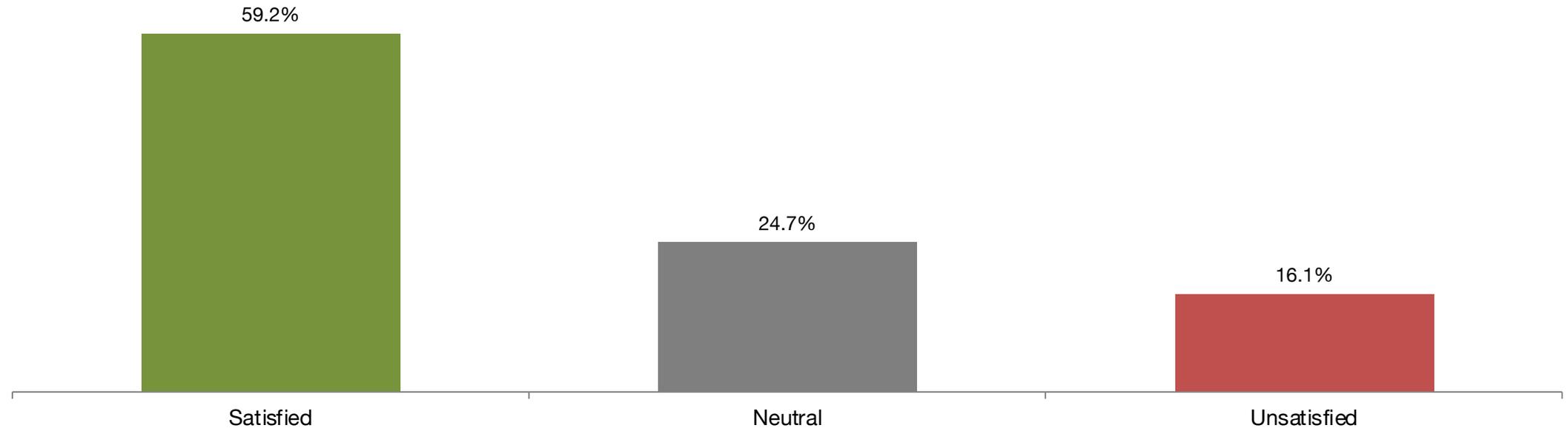
Results by disability status, survey language, and survey mode

Question 9_C: Please indicate how satisfied or unsatisfied you are with the enforcement of local traffic laws



59% are satisfied with the Police Department's proactive community engagement efforts

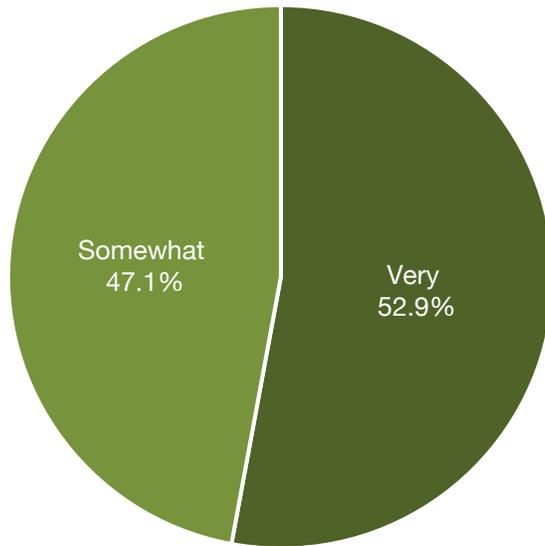
Question 9_D: Please indicate how satisfied or unsatisfied you are with the Police Department's proactive community engagement efforts



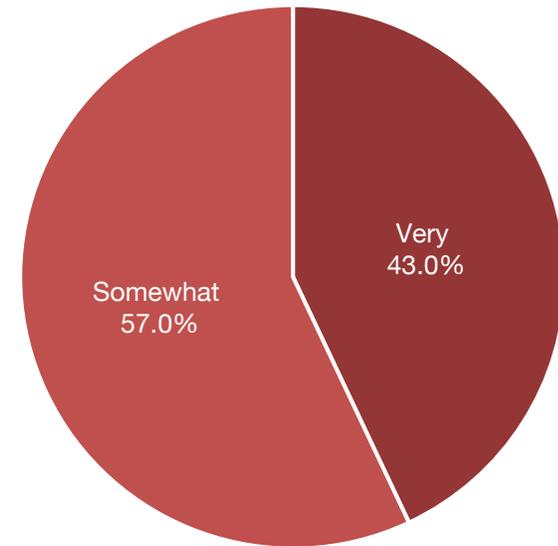
Among those who are satisfied, 53% are very satisfied

Question 9_D: Please indicate how satisfied or unsatisfied you are with the Police Department's proactive community engagement efforts

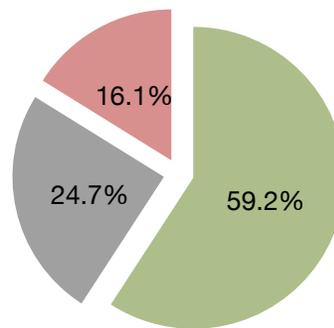
Among those who said satisfied



Among those who said unsatisfied

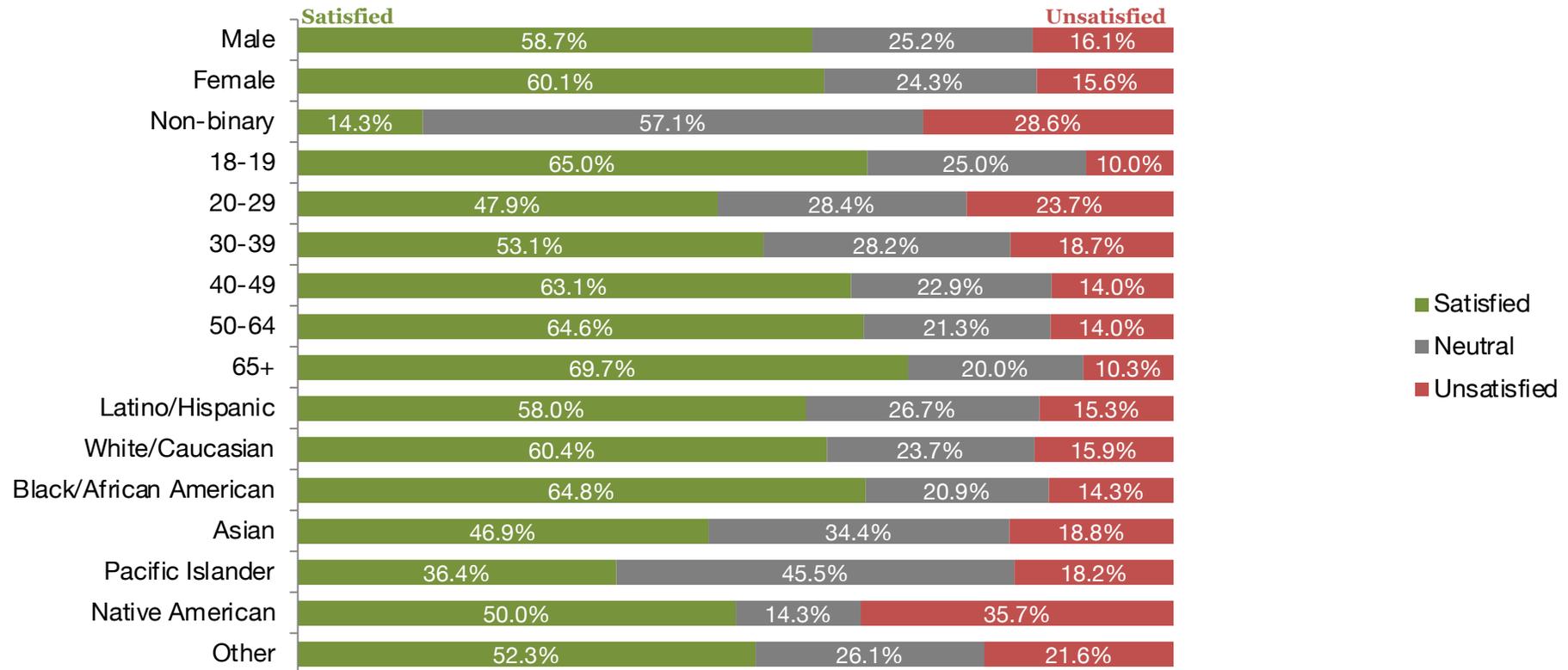


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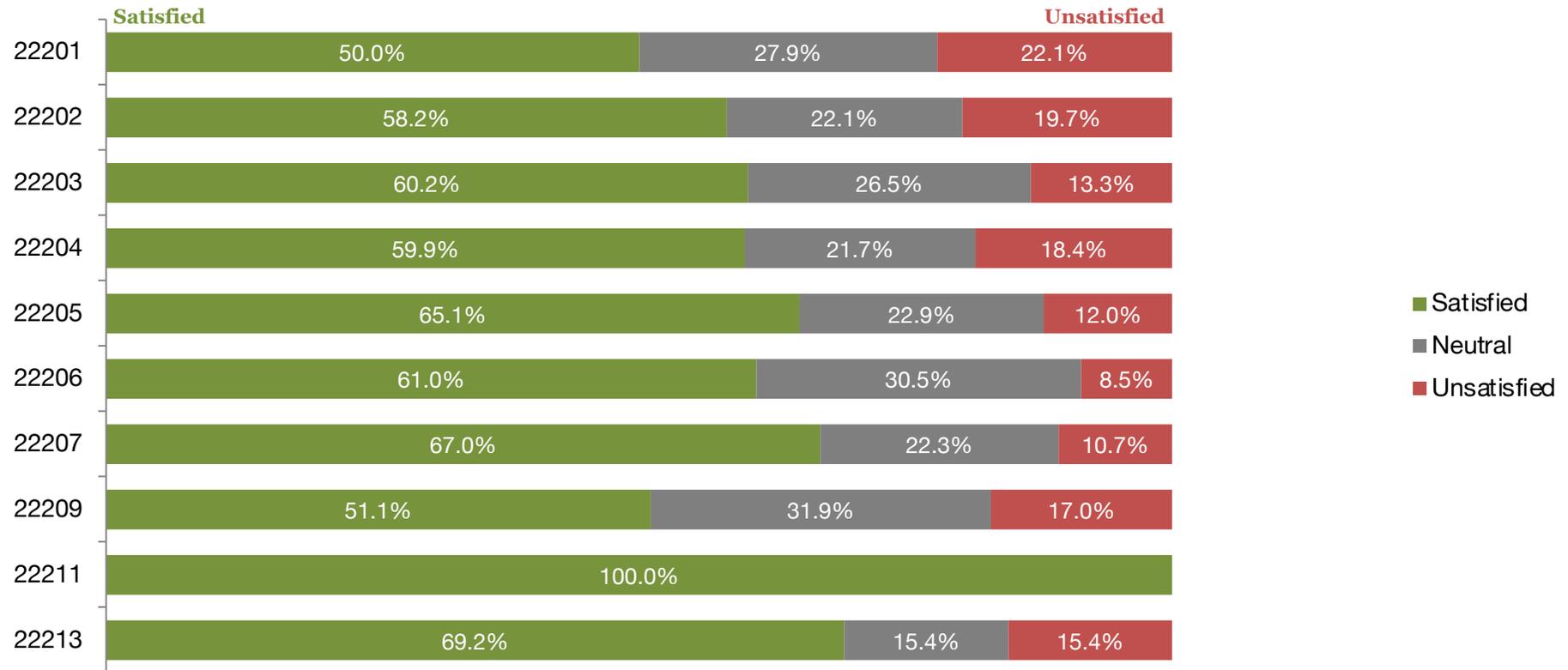
Results by gender, age group, and ethnicity

Question 9_D: Please indicate how satisfied or unsatisfied you are with the Police Department's proactive community engagement efforts



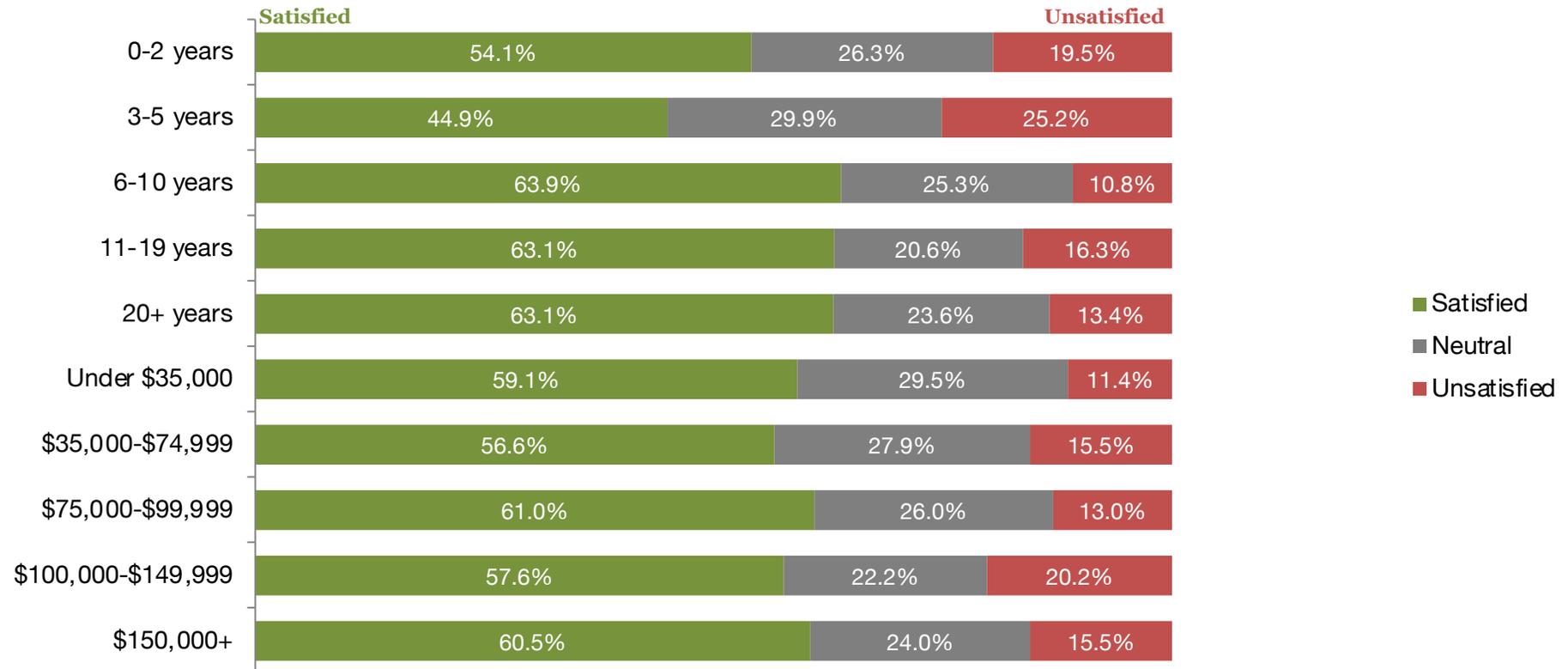
Results by zip code

Question 9_D: Please indicate how satisfied or unsatisfied you are with the Police Department's proactive community engagement efforts



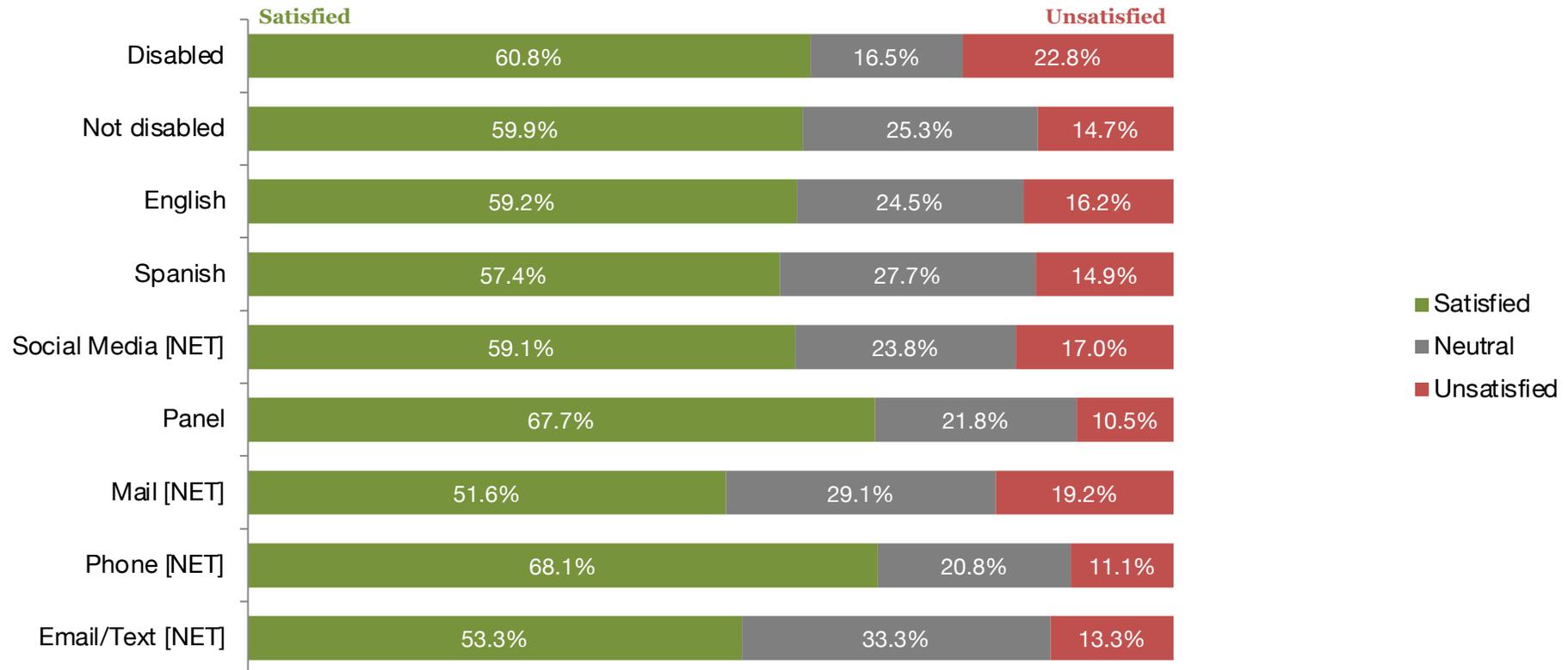
Results by years of residency and household income

Question 9_D: Please indicate how satisfied or unsatisfied you are with the Police Department's proactive community engagement efforts



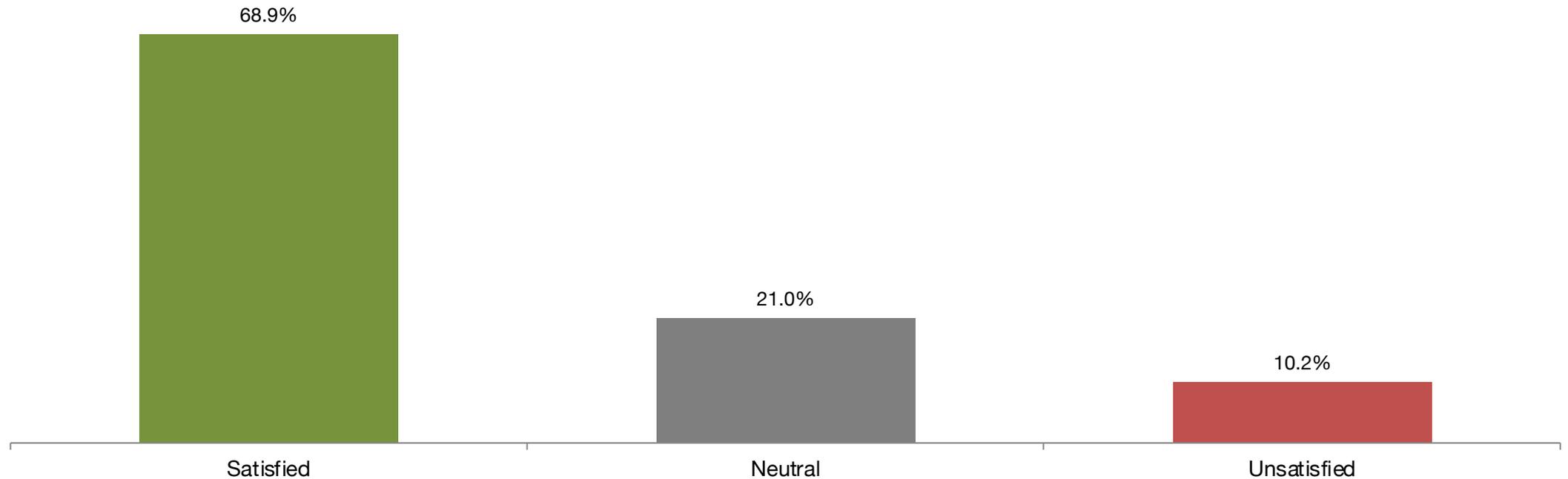
Results by disability status, survey language, and survey mode

Question 9_D: Please indicate how satisfied or unsatisfied you are with the Police Department's proactive community engagement efforts



69% are satisfied with the overall competence of police department employees

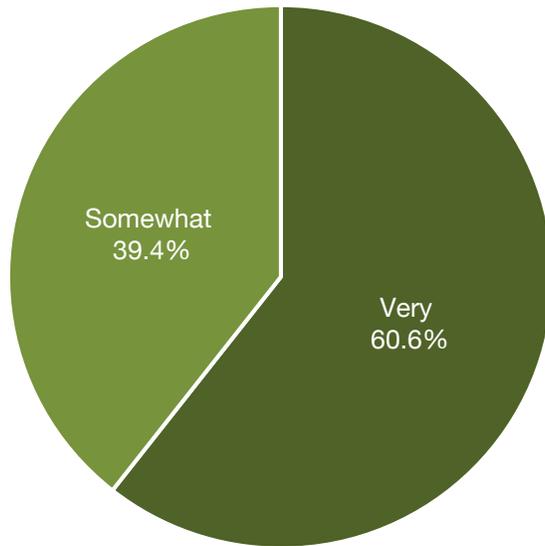
Question 9_E: Please indicate how satisfied or unsatisfied you are with the overall competence of police department employees



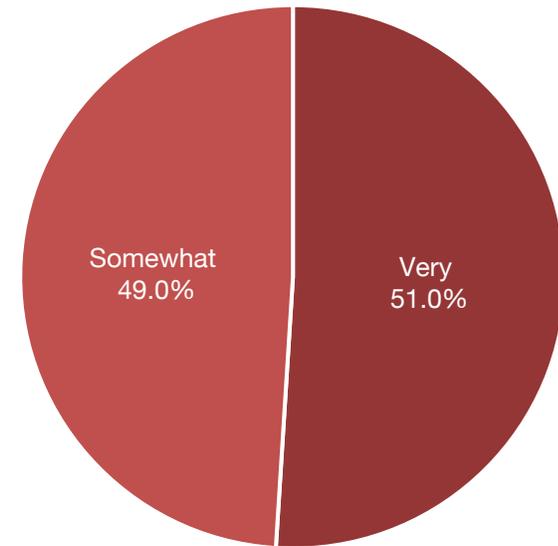
Among those who are satisfied, 61% are very satisfied

Question 9_E: Please indicate how satisfied or unsatisfied you are with the overall competence of police department employees

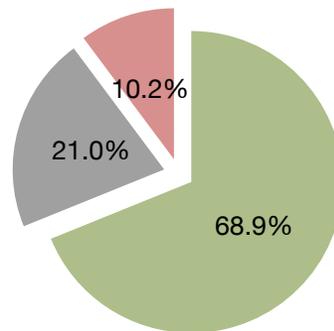
Among those who said satisfied



Among those who said unsatisfied

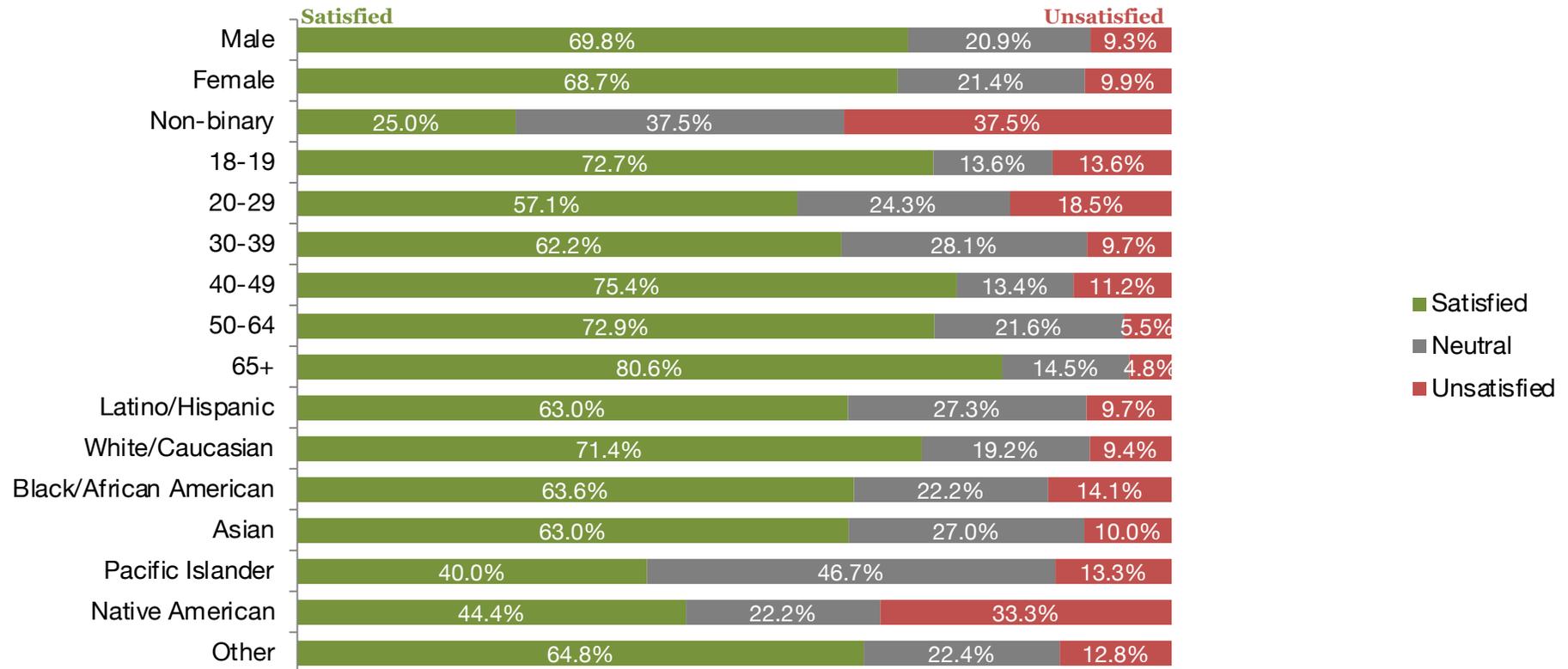


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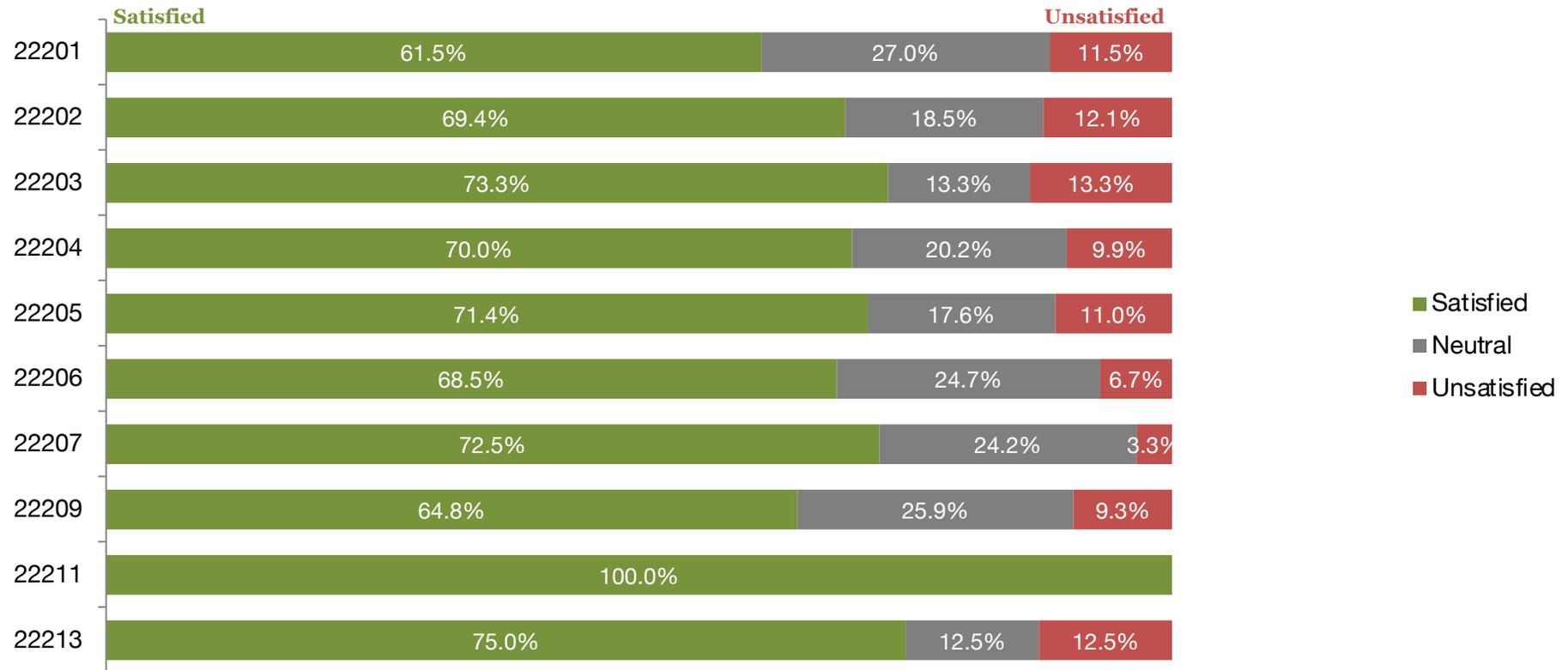
Results by gender, age group, and ethnicity

Question 9_E: Please indicate how satisfied or unsatisfied you are with the overall competence of police department employees



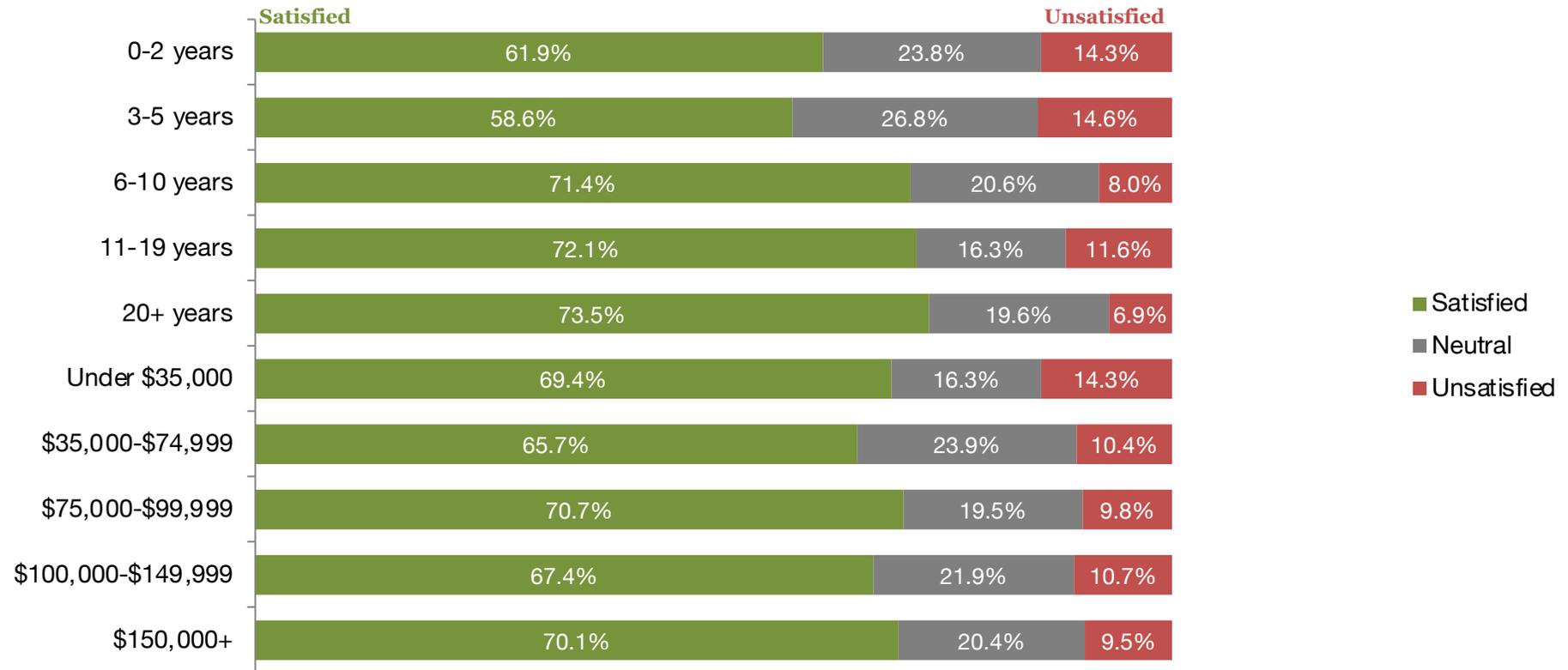
Results by zip code

Question 9_E: Please indicate how satisfied or unsatisfied you are with the overall competence of police department employees



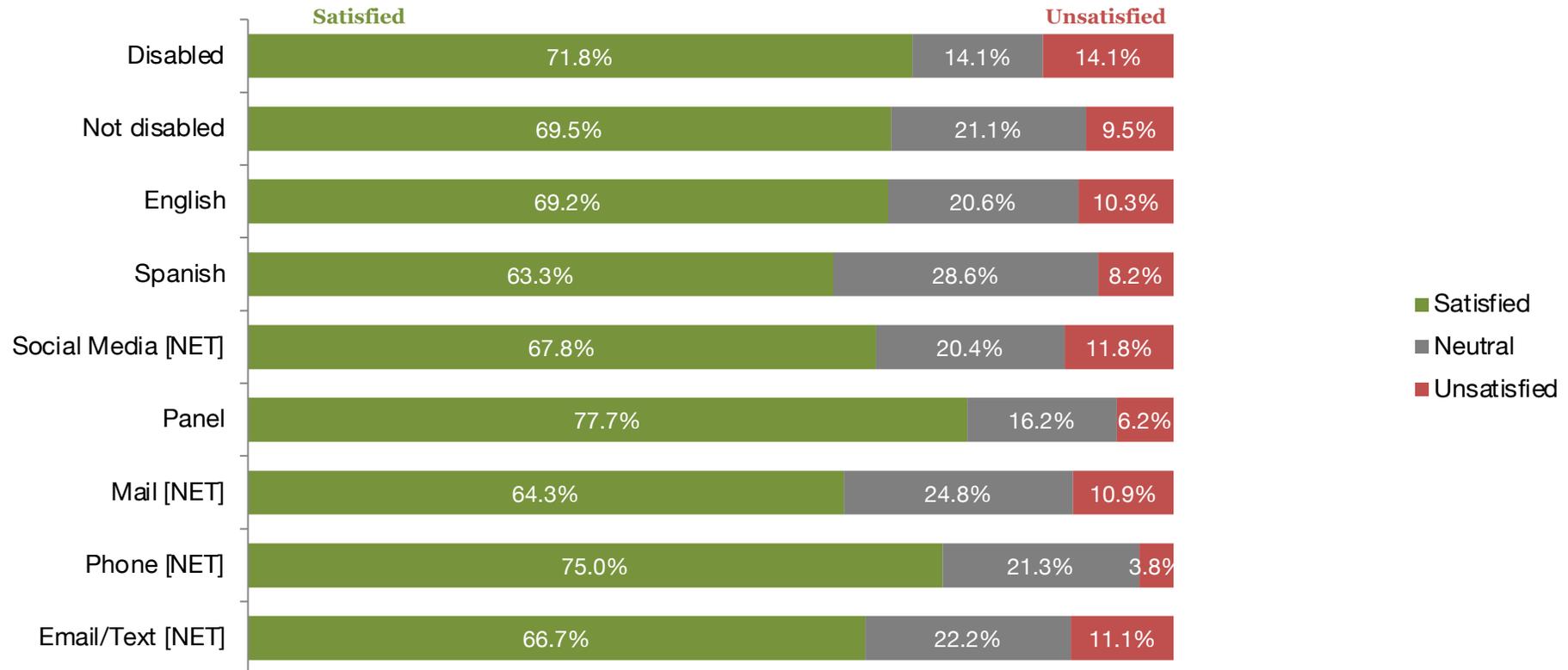
Results by years of residency and household income

Question 9_E: Please indicate how satisfied or unsatisfied you are with the overall competence of police department employees



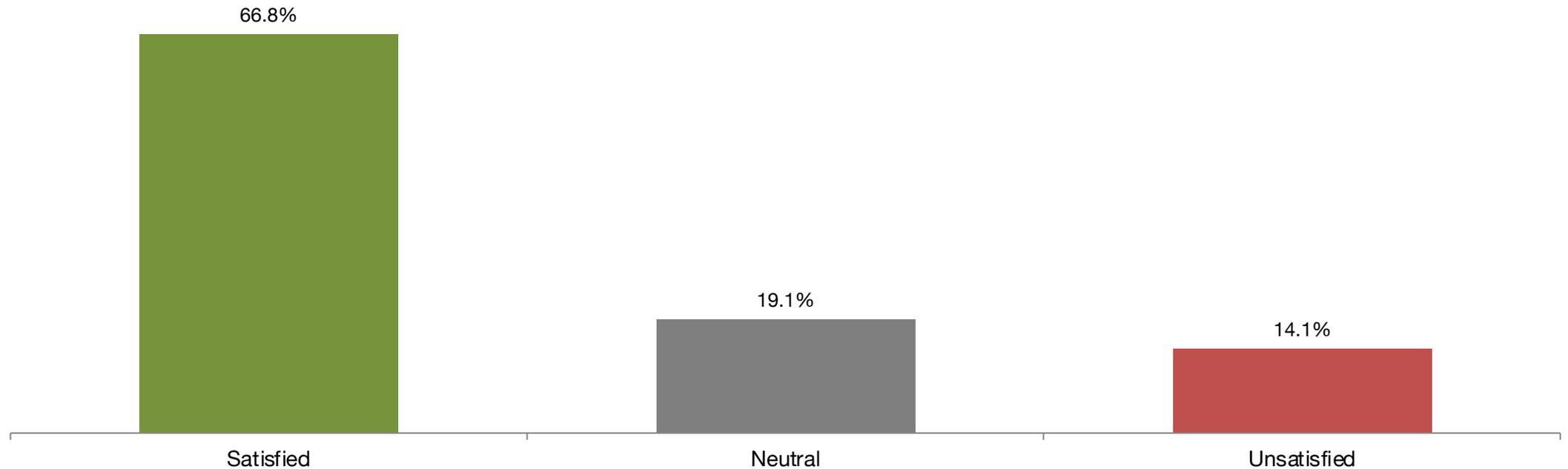
Results by disability status, survey language, and survey mode

Question 9_E: Please indicate how satisfied or unsatisfied you are with the overall competence of police department employees



67% are satisfied with policer officers' attitudes/behaviors towards community members

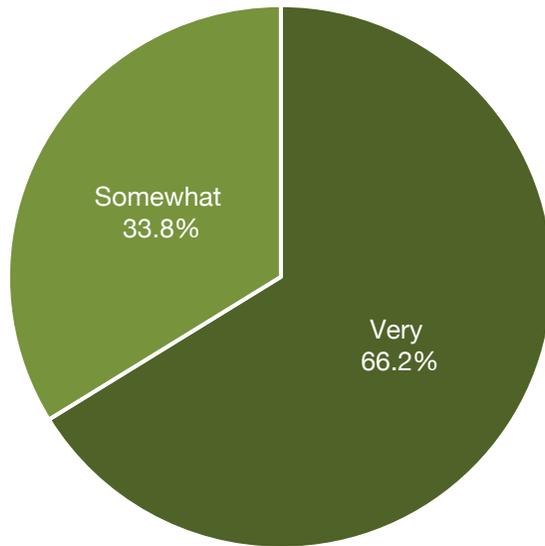
Question 9_F: Please indicate how satisfied or unsatisfied you are with policer officers' attitudes/behavior towards community members and those they interact with



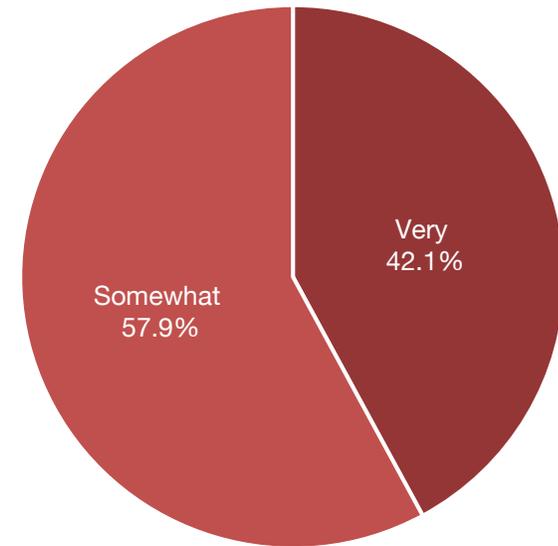
Among those who are satisfied, 66% are very satisfied

Question 9_F: Please indicate how satisfied or unsatisfied you are with policer officers attitudes/behavior towards community members and those they interact with

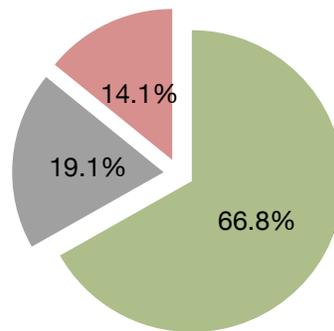
Among those who said satisfied



Among those who said unsatisfied

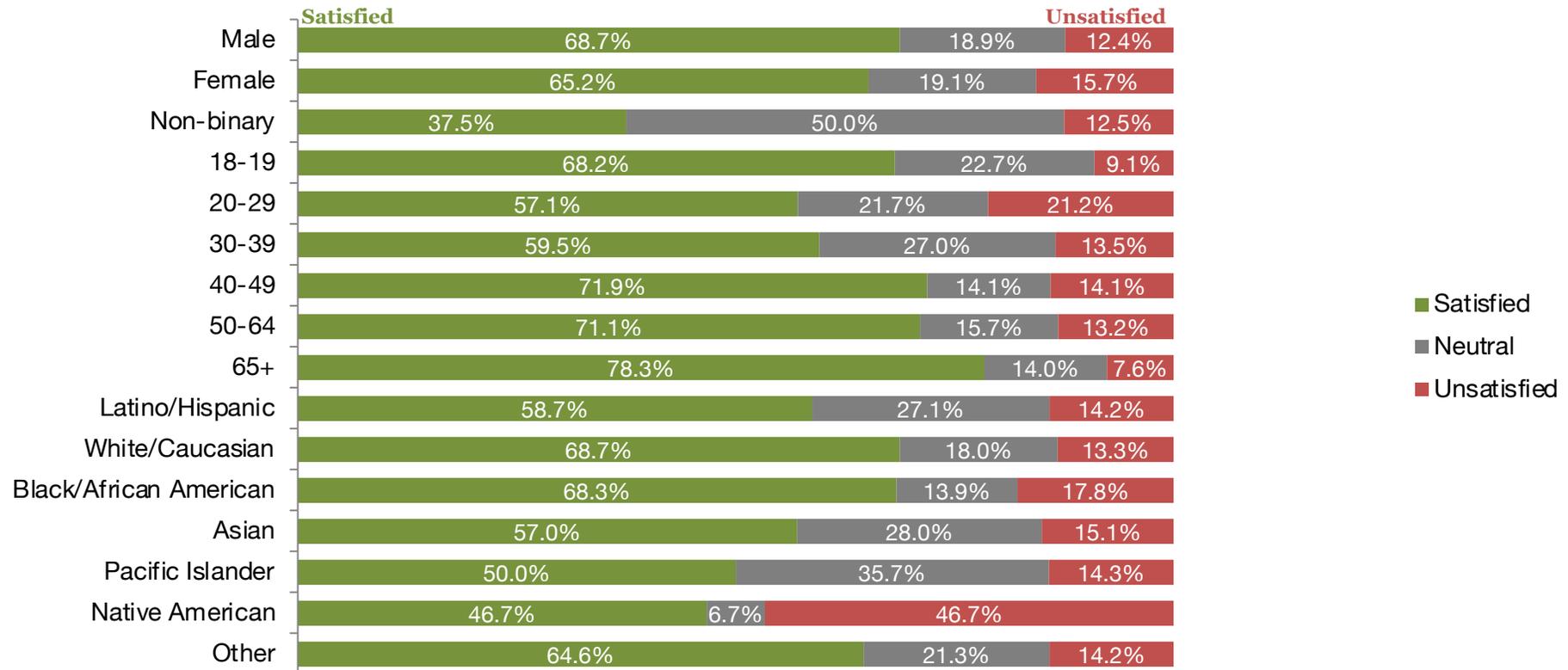


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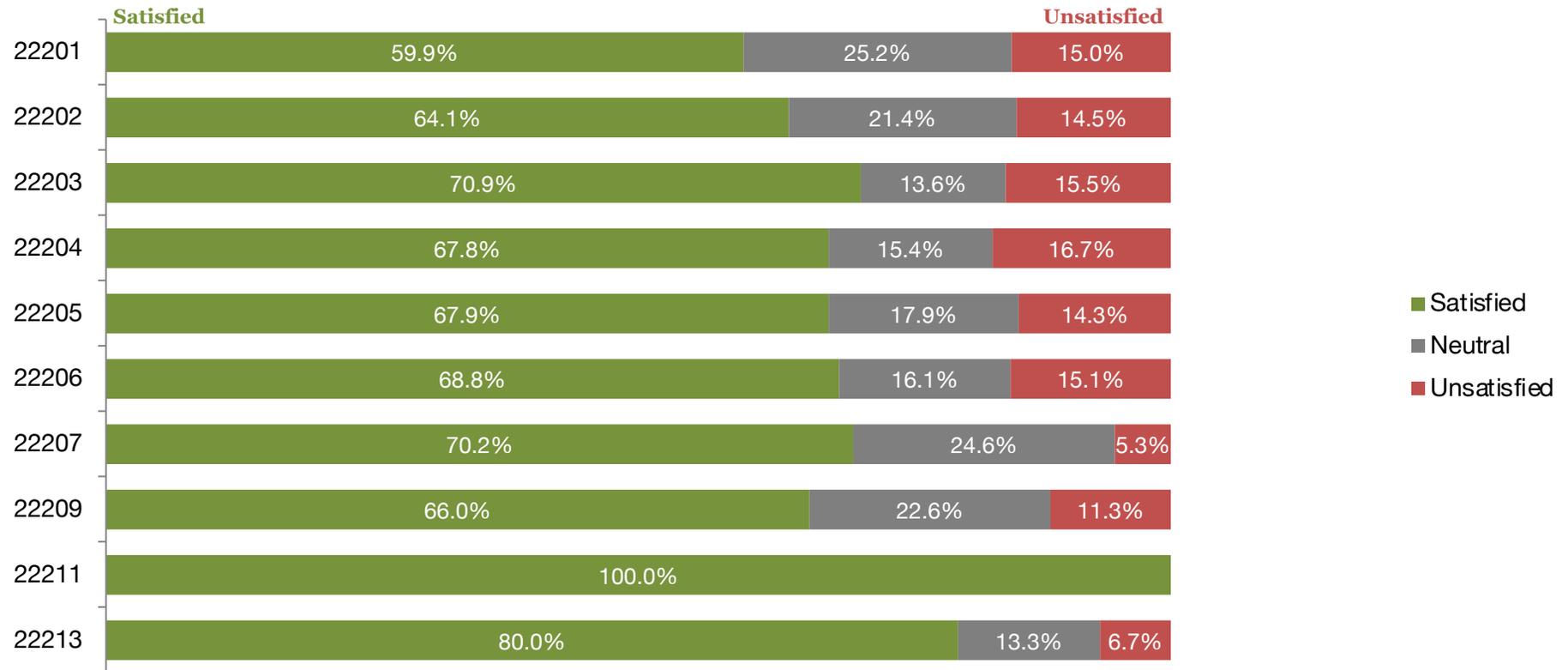
Results by gender, age group, and ethnicity

Question 9_F: Please indicate how satisfied or unsatisfied you are with policer officers attitudes/behavior towards community members and those they interact with



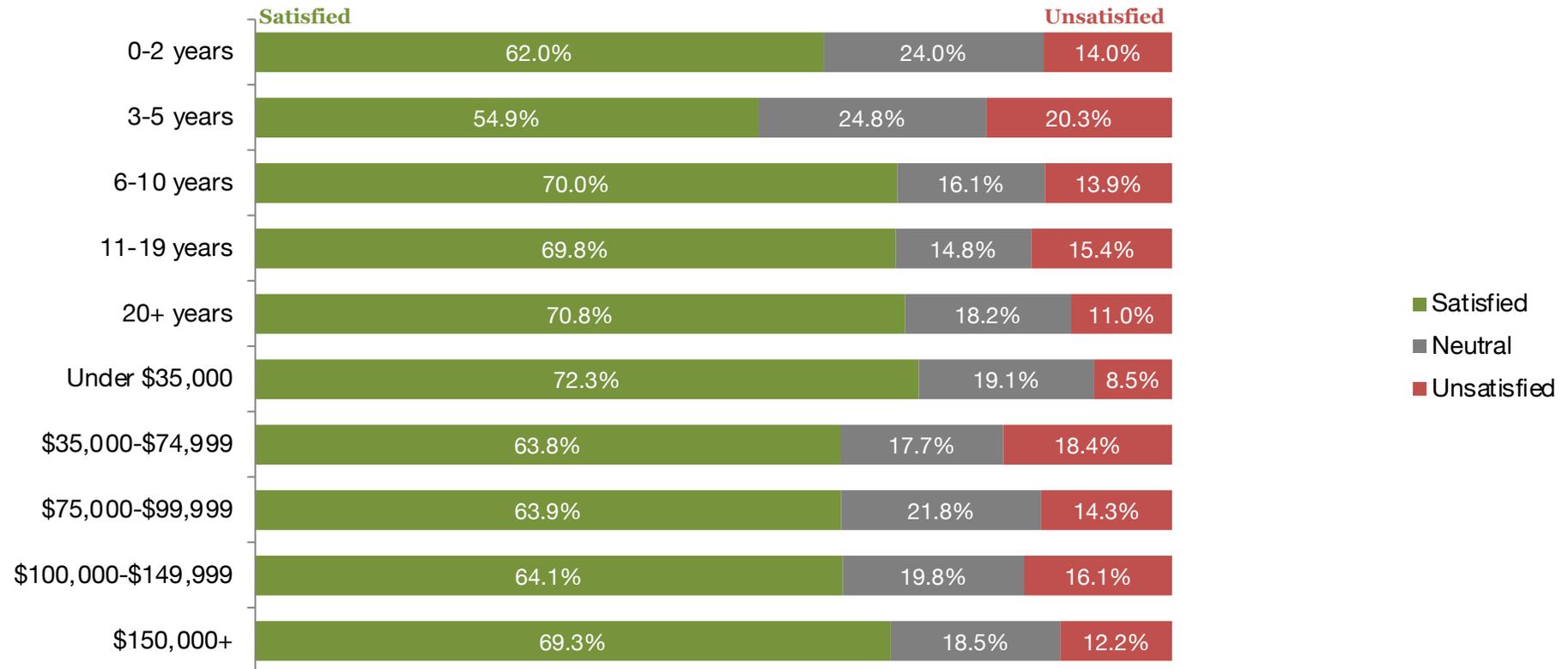
Results by zip code

Question 9_F: Please indicate how satisfied or unsatisfied you are with policer officers attitudes/behavior towards community members and those they interact with



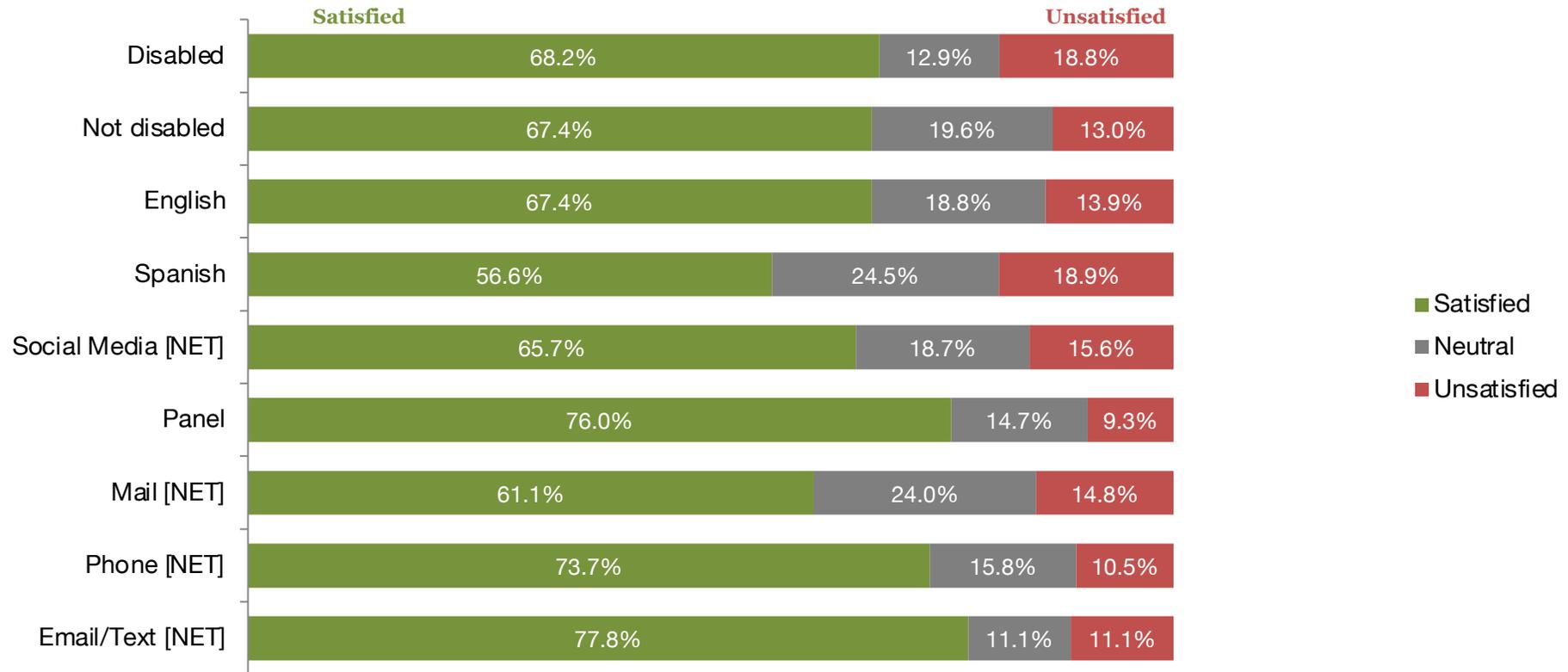
Results by years of residency and household income

Question 9_F: Please indicate how satisfied or unsatisfied you are with policer officers attitudes/behavior towards community members and those they interact with



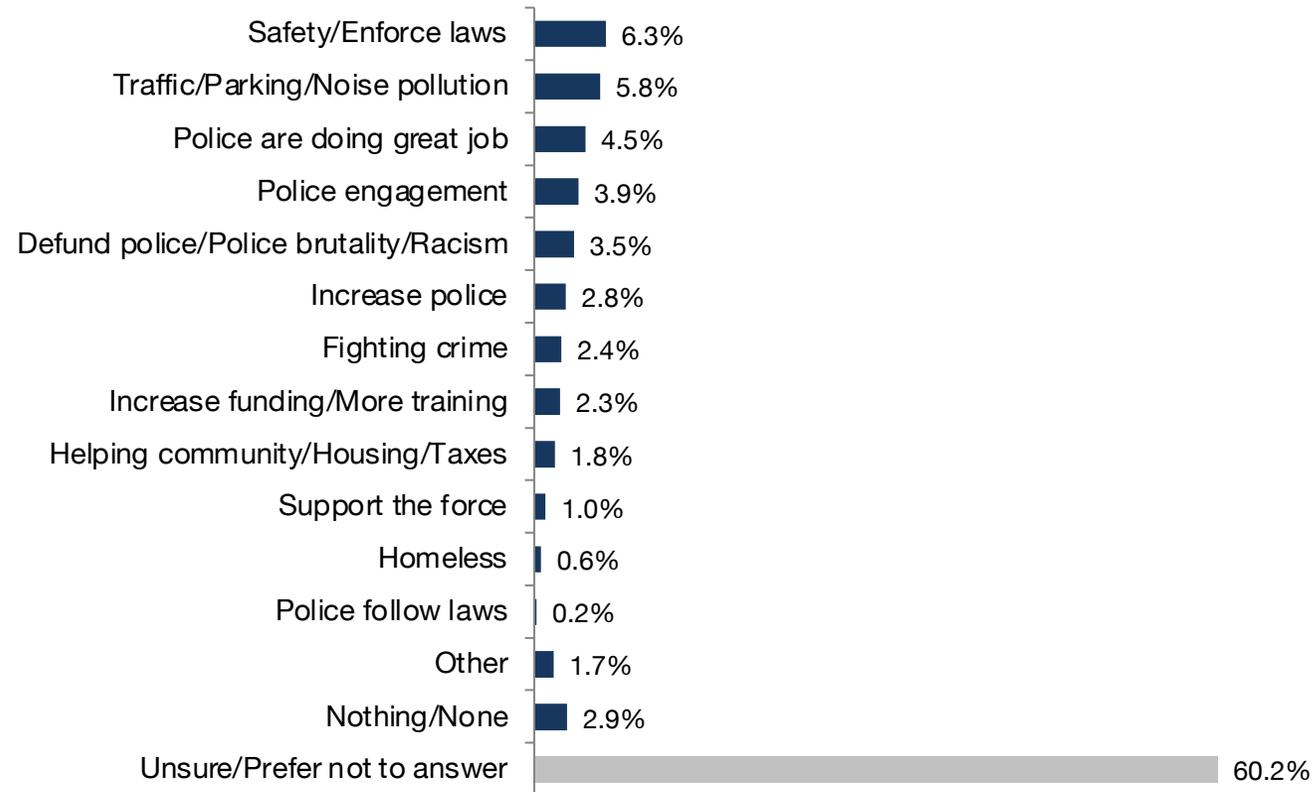
Results by disability status, survey language, and survey mode

Question 9_F: Please indicate how satisfied or unsatisfied you are with policer officers attitudes/behavior towards community members and those they interact with



60% are unsure about how to improve policing in Arlington

Question 9A: Please share any recommendations/suggestions for improvements to policing in Arlington.



Health and Human Services

Key Findings

Residents are most satisfied with County efforts to help meet their basic needs and enabling senior adults to age in place

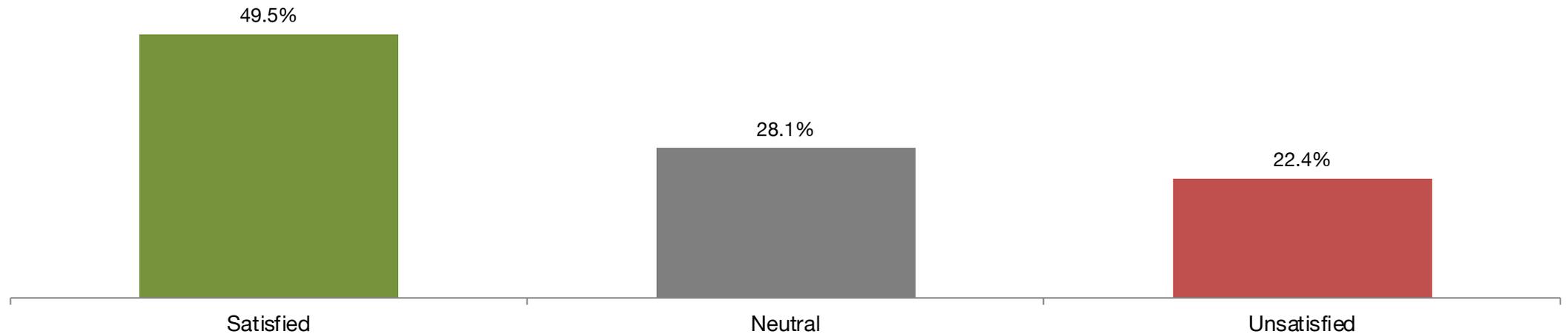
- 57% are satisfied with County efforts to help residents meet their basic needs – among those satisfied, 44% are very satisfied
- 55% are satisfied with County efforts to enable senior adults to age in place in Arlington – among those satisfied, 46% are very satisfied

Areas of Opportunity

- Promoting availability, accessibility, and quality of affordable childcare
- Combatting opioid addiction

50% are satisfied with County efforts to enable people with mental, developmental, or substance abuse needs to thrive in the community

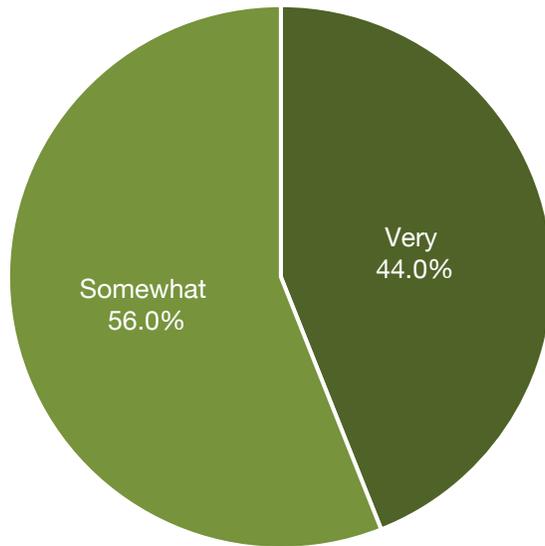
Question 10_A: Please indicate how satisfied or unsatisfied you are with County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community



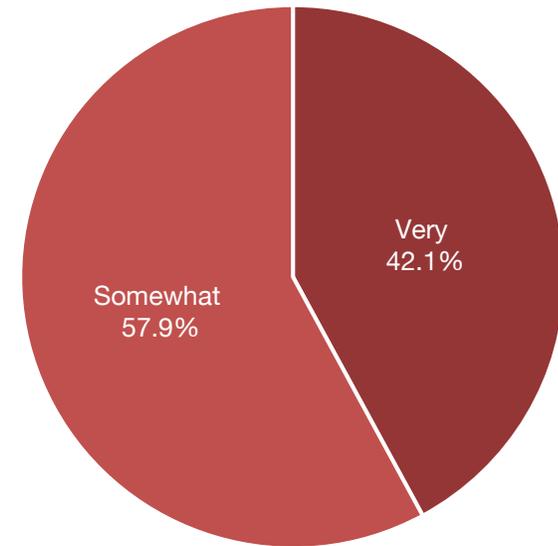
Among those who are satisfied, 56% are somewhat satisfied

Question 10_A: Please indicate how satisfied or unsatisfied you are with County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community

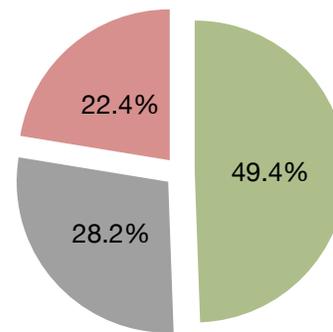
Among those who said satisfied



Among those who said unsatisfied

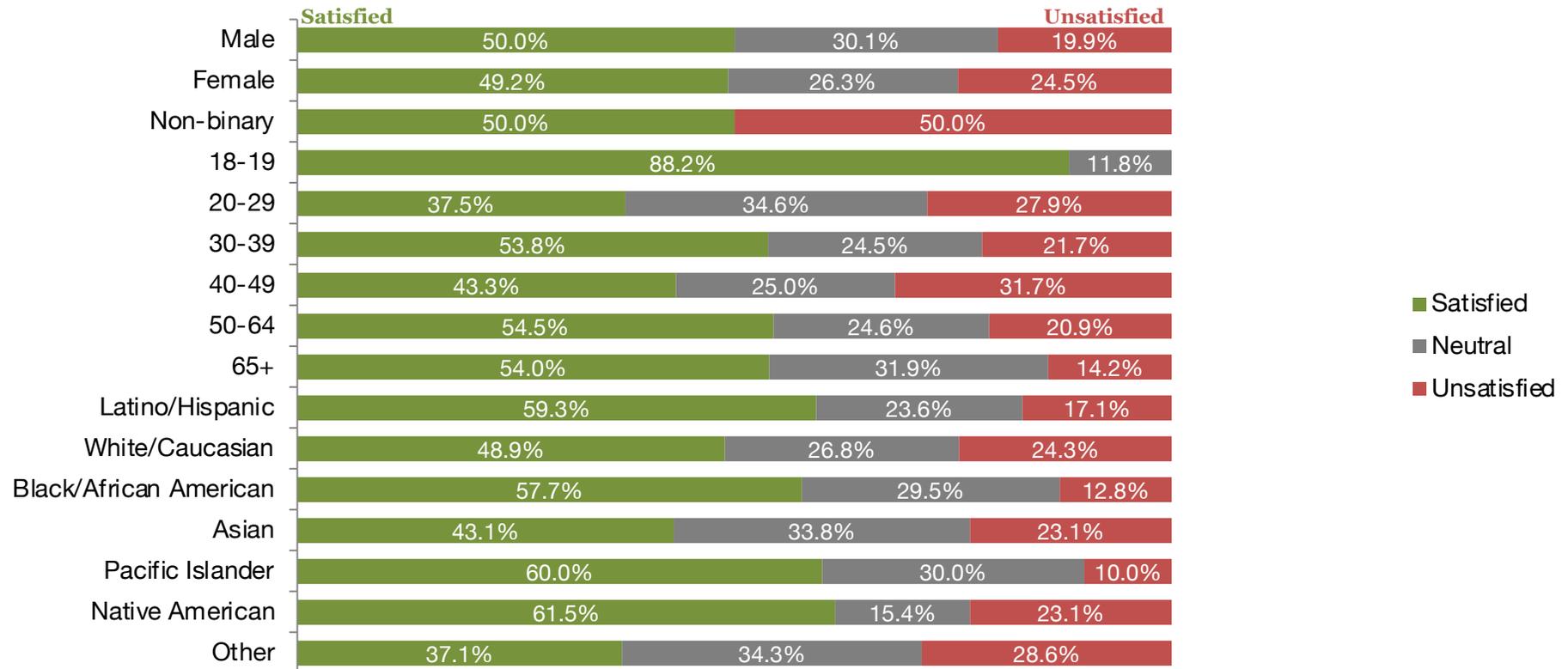


Total



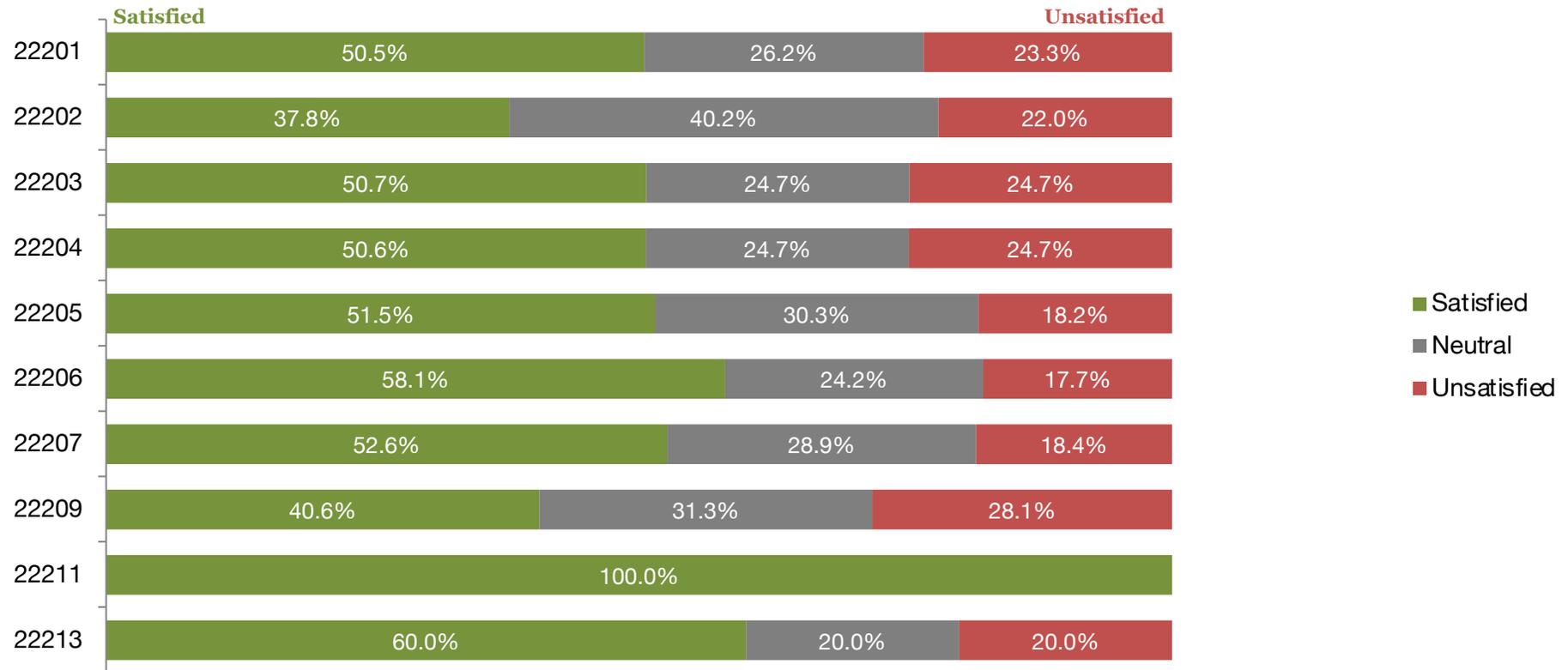
Results by gender, age group, and ethnicity

Question 10_A: Please indicate how satisfied or unsatisfied you are with County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community



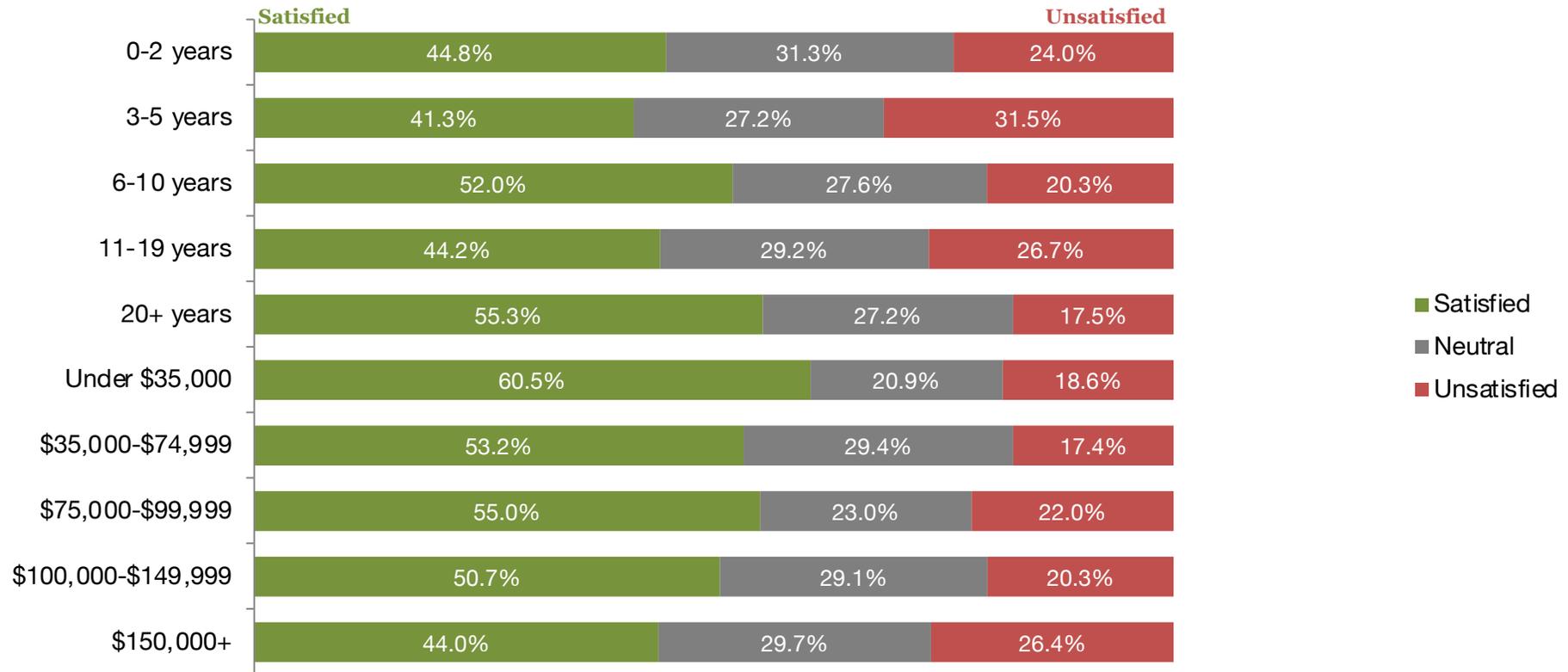
Results by zip code

Question 10_A: Please indicate how satisfied or unsatisfied you are with County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community



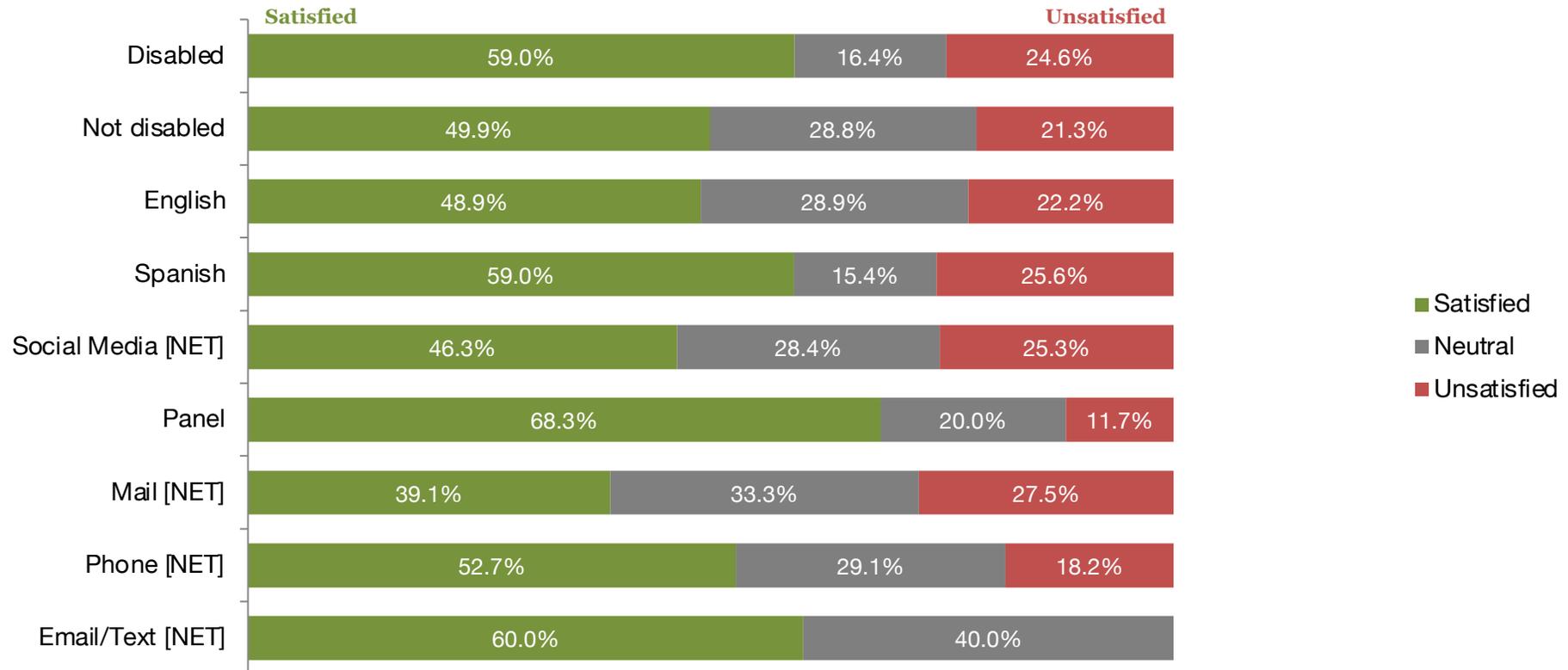
Results by years of residency and household income

Question 10_A: Please indicate how satisfied or unsatisfied you are with County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community



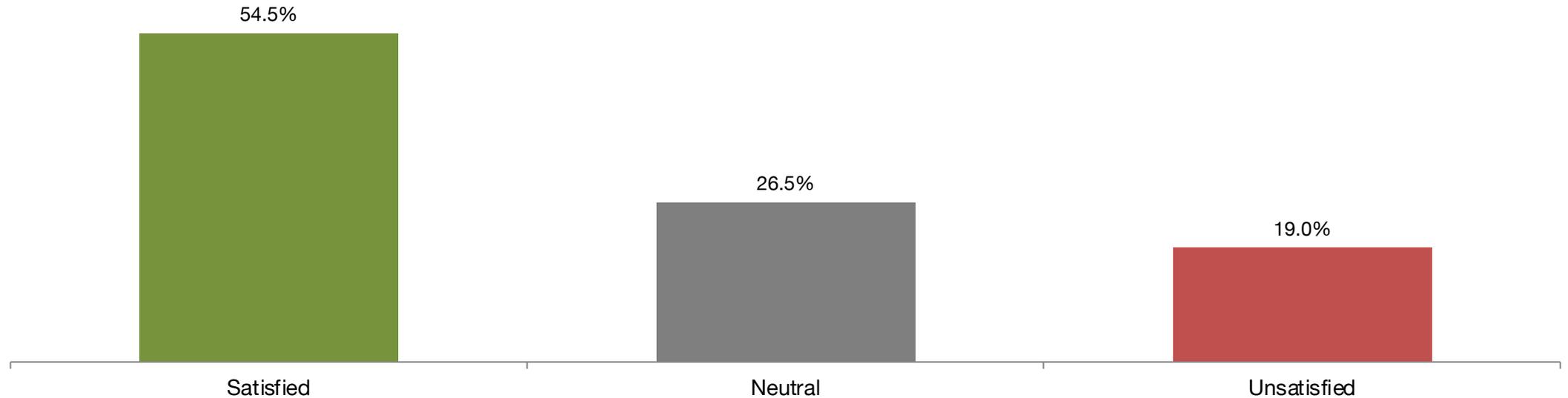
Results by disability status, survey language, and survey mode

Question 10_A: Please indicate how satisfied or unsatisfied you are with County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community



55% are satisfied with County efforts to enable senior adults to age in place in Arlington

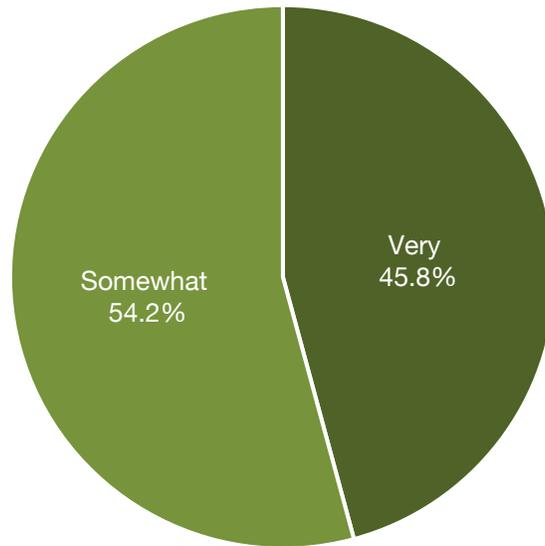
Question 10_B: Please indicate how satisfied or unsatisfied you are with County efforts to enable senior adults to age in place in Arlington



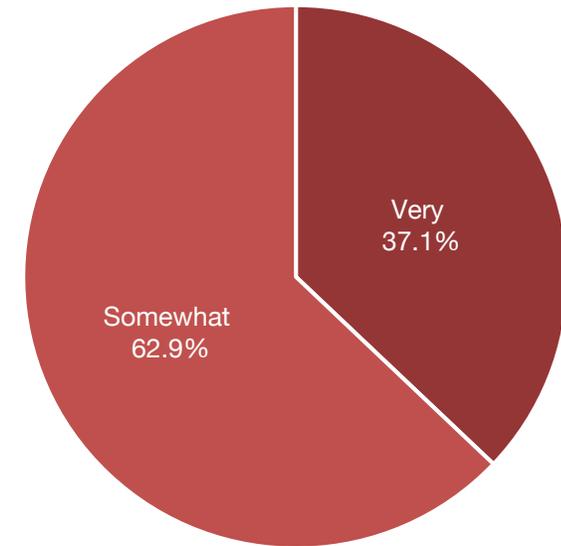
Among those who are satisfied, 54% are somewhat satisfied

Question 10_B: Please indicate how satisfied or unsatisfied you are with County efforts to enable senior adults to age in place in Arlington

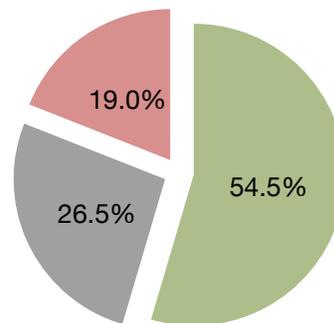
Among those who said satisfied



Among those who said unsatisfied

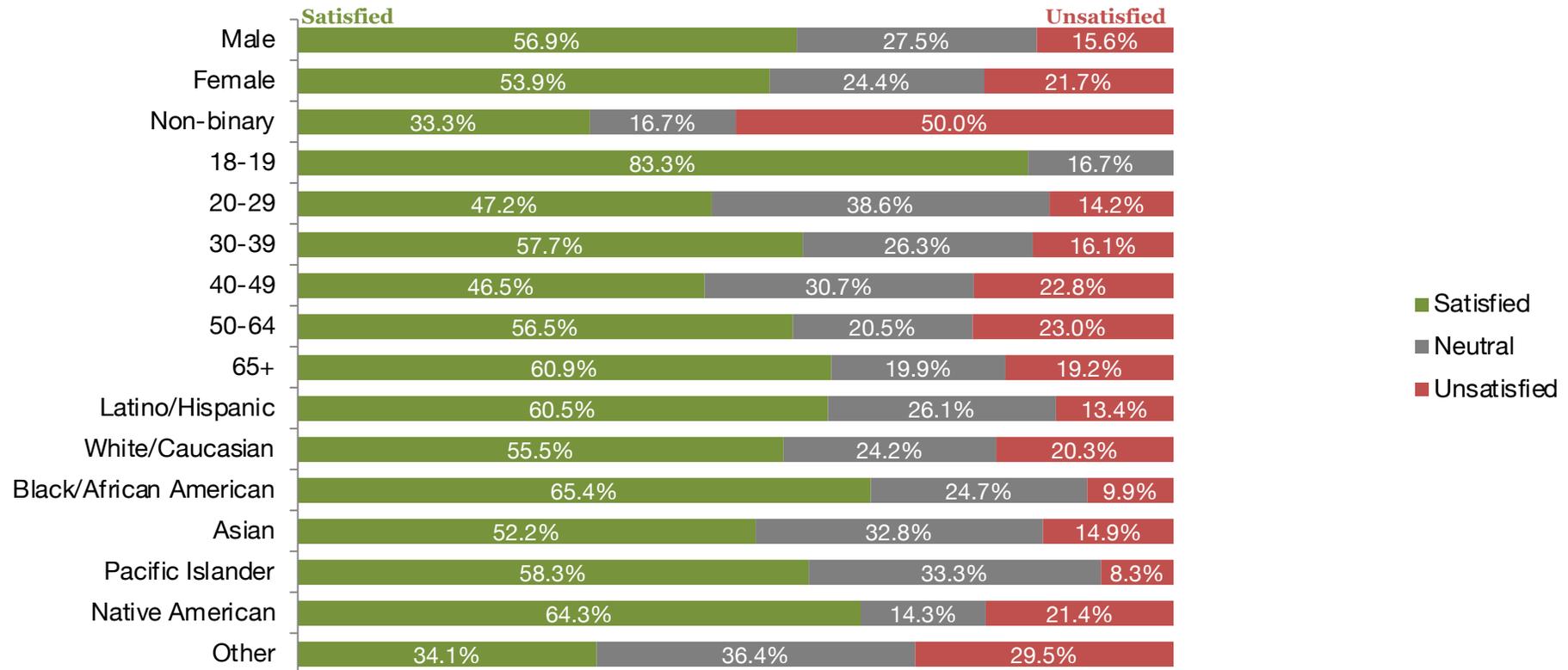


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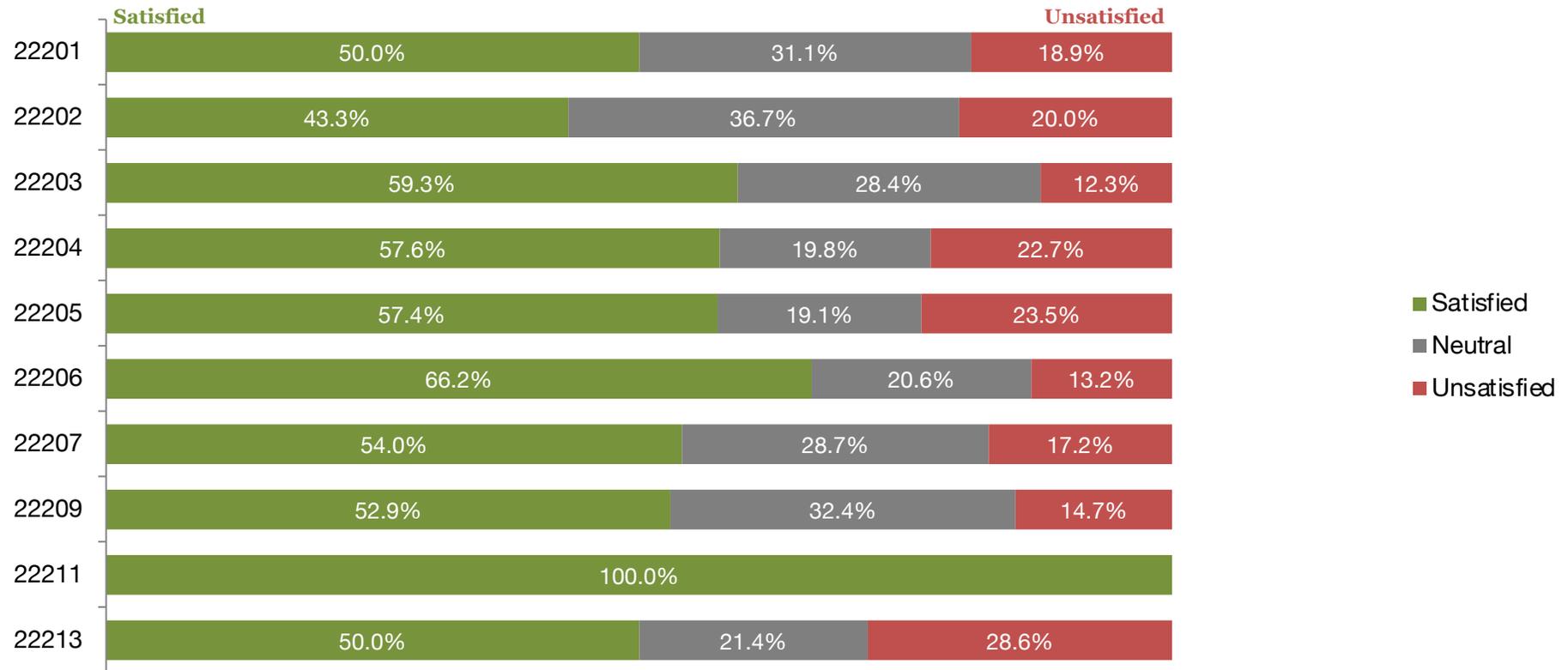
Results by gender, age group, and ethnicity

Question 10_B: Please indicate how satisfied or unsatisfied you are with County efforts to enable senior adults to age in place in Arlington



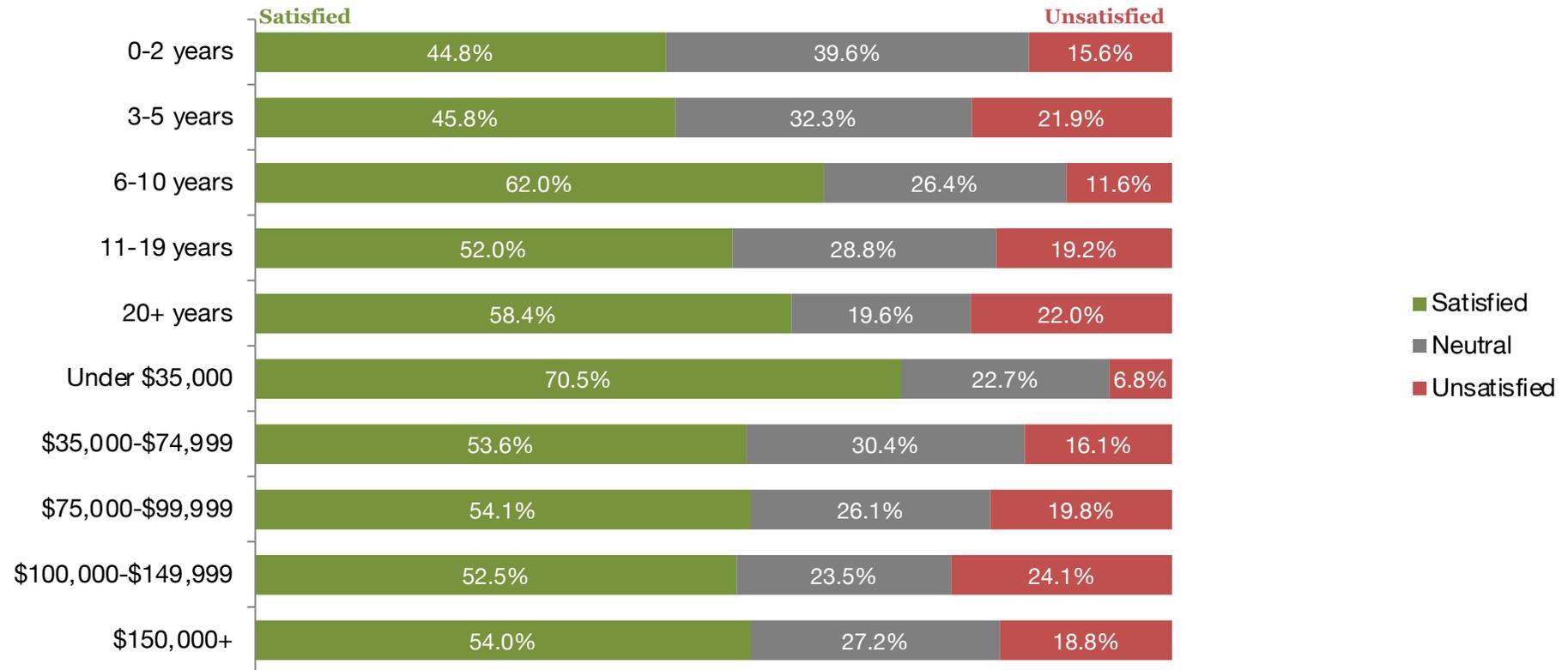
Results by zip code

Question 10_B: Please indicate how satisfied or unsatisfied you are with County efforts to enable senior adults to age in place in Arlington



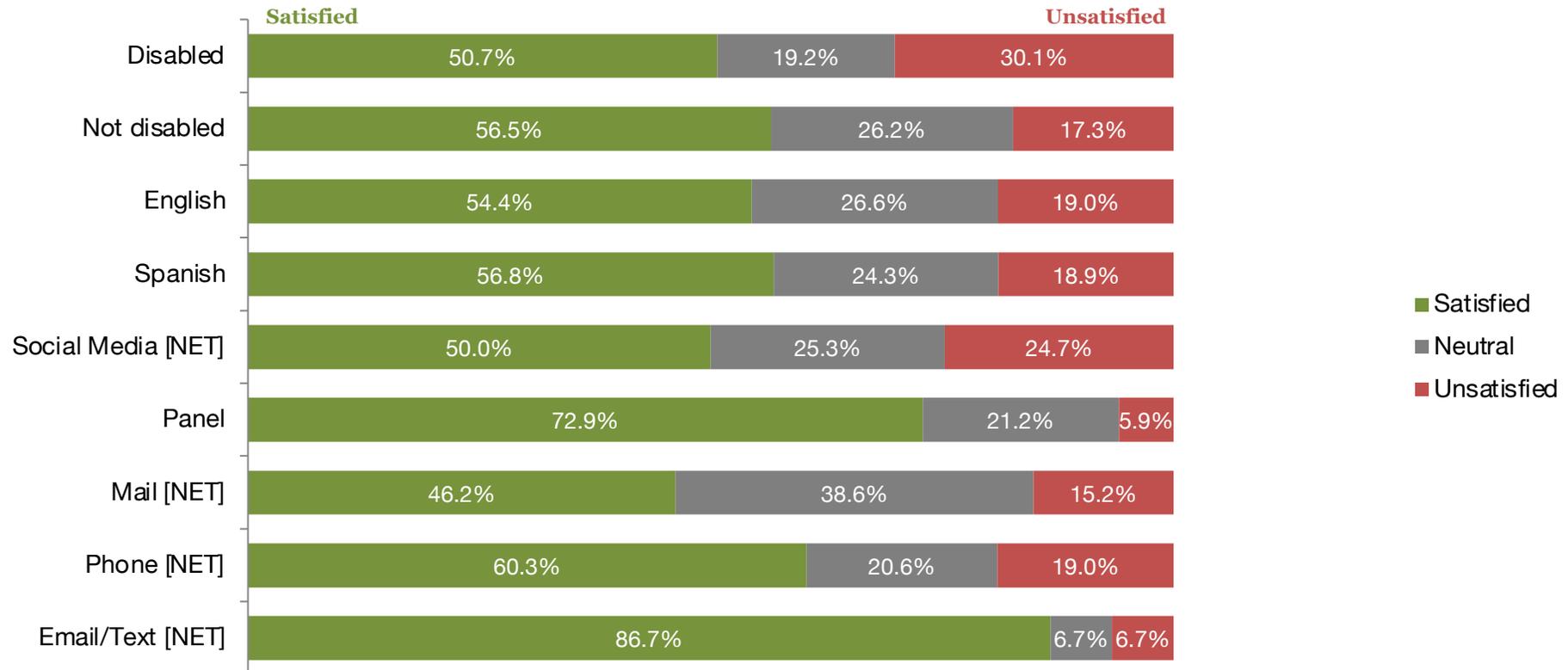
Results by years of residency and household income

Question 10_B: Please indicate how satisfied or unsatisfied you are with County efforts to enable senior adults to age in place in Arlington



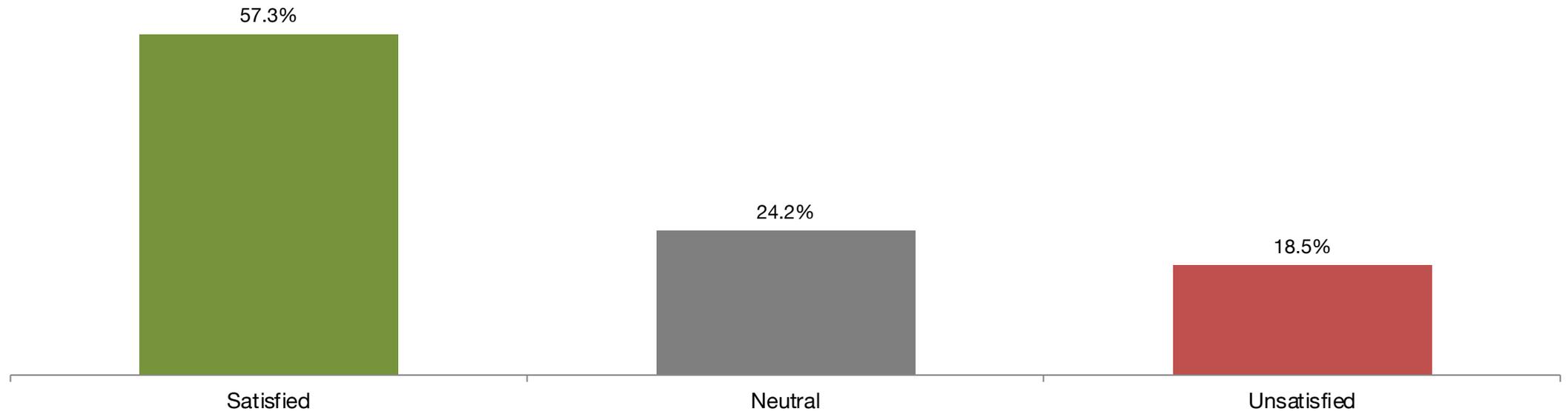
Results by disability status, survey language, and survey mode

Question 10_B: Please indicate how satisfied or unsatisfied you are with County efforts to enable senior adults to age in place in Arlington



57% are satisfied with County efforts to help residents meet their basic needs

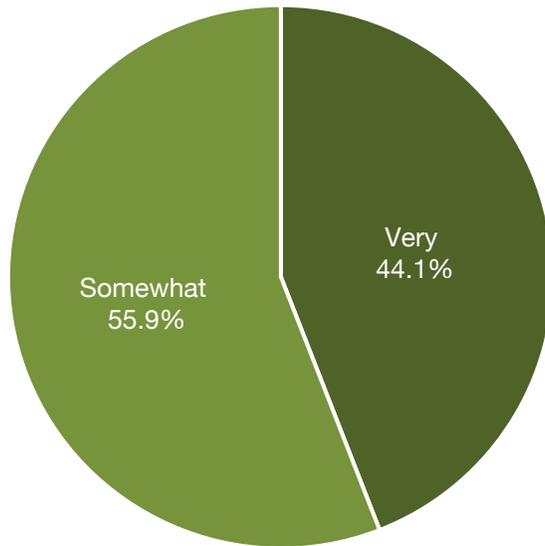
Question 10_C: Please indicate how satisfied or unsatisfied you are with County efforts to help residents meet their basic needs



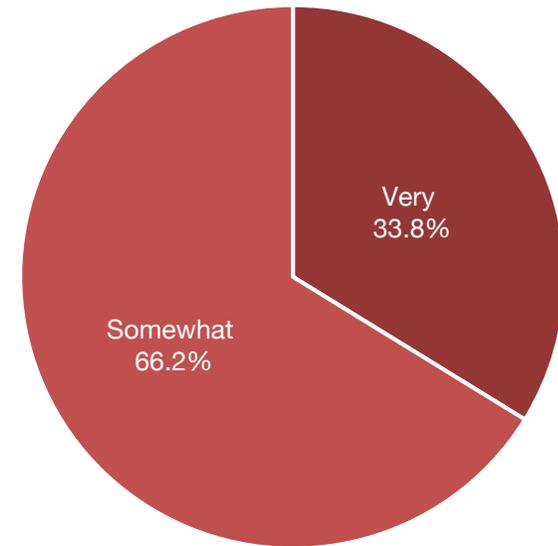
Among those who are satisfied, 56% are somewhat satisfied

Question 10_C: Please indicate how satisfied or unsatisfied you are with County efforts to help residents meet their basic needs

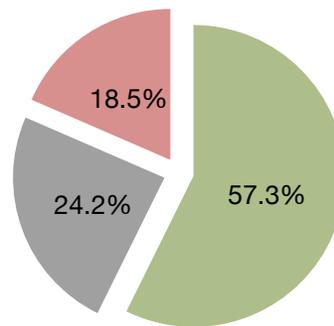
Among those who said satisfied



Among those who said unsatisfied

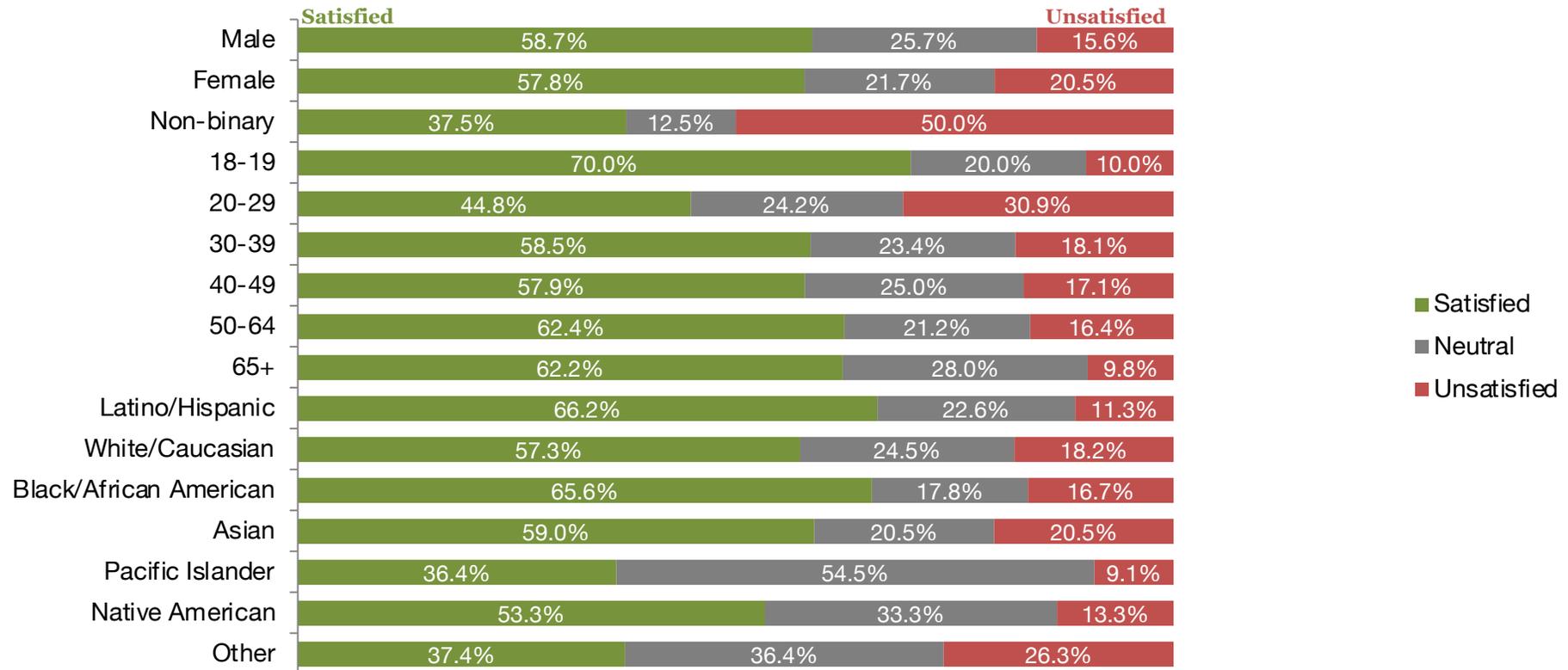


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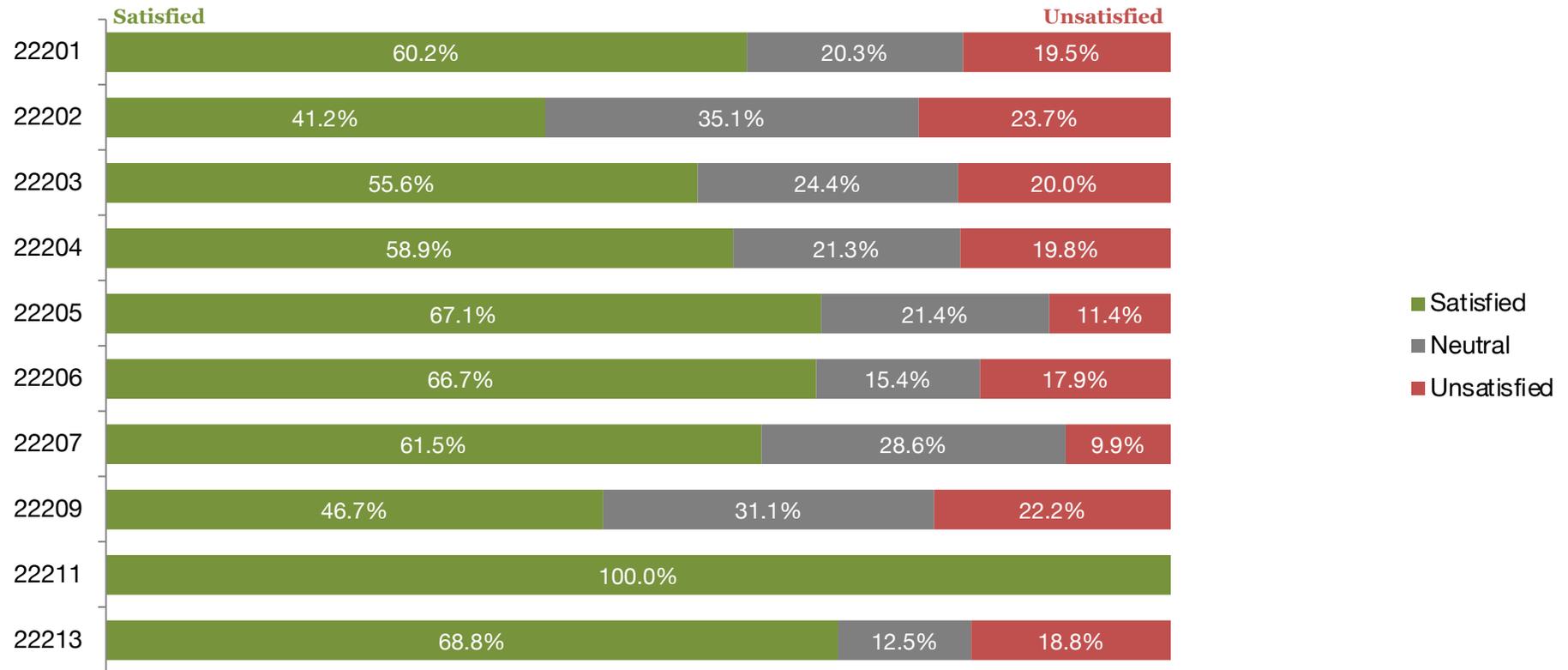
Results by gender, age group, and ethnicity

Question 10_C: Please indicate how satisfied or unsatisfied you are with County efforts to help residents meet their basic needs



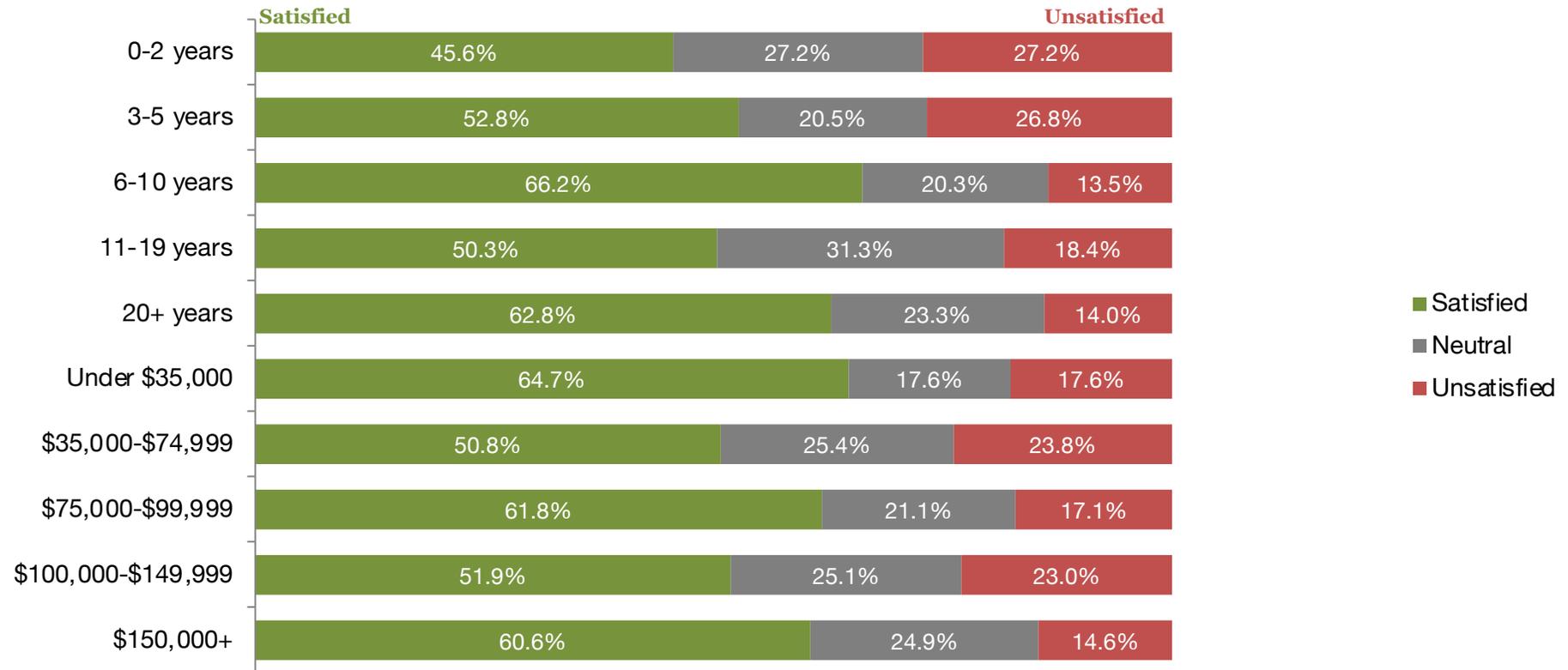
Results by zip code

Question 10_C: Please indicate how satisfied or unsatisfied you are with County efforts to help residents meet their basic needs



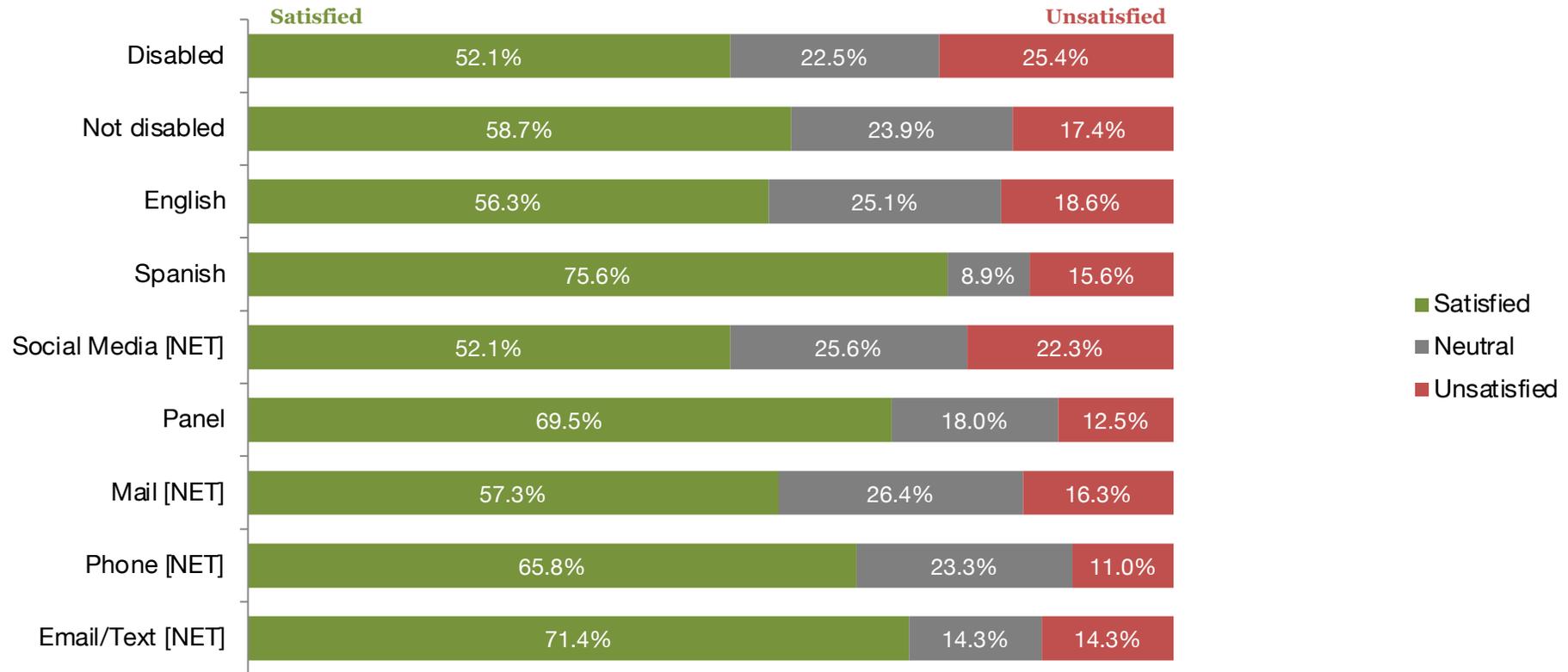
Results by years of residency and household income

Question 10_C: Please indicate how satisfied or unsatisfied you are with County efforts to help residents meet their basic needs



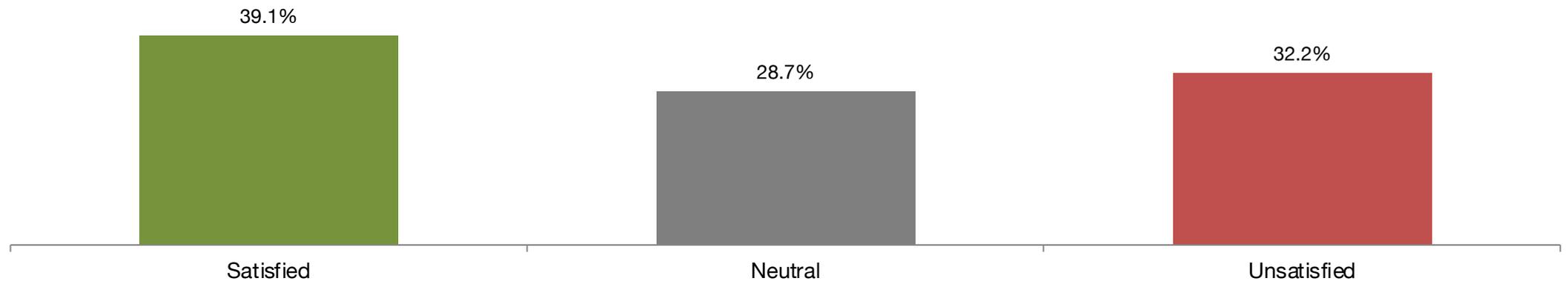
Results by disability status, survey language, and survey mode

Question 10_C: Please indicate how satisfied or unsatisfied you are with County efforts to help residents meet their basic needs



39% are satisfied with County efforts to promote availability, accessibility, and quality of affordable childcare

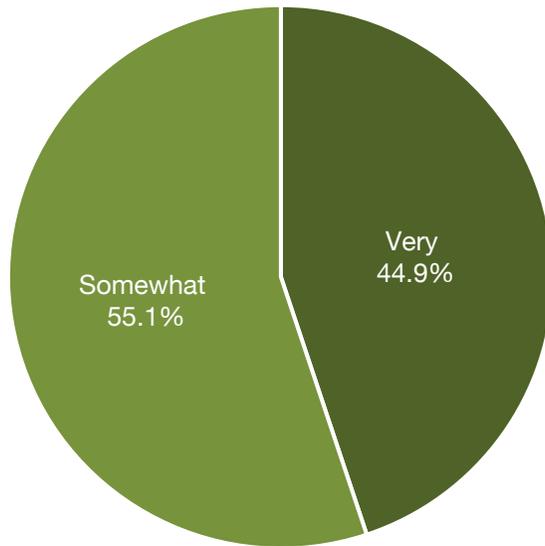
Question 10_D: Please indicate how satisfied or unsatisfied you are with County efforts to promote availability, accessibility, and quality of affordable childcare



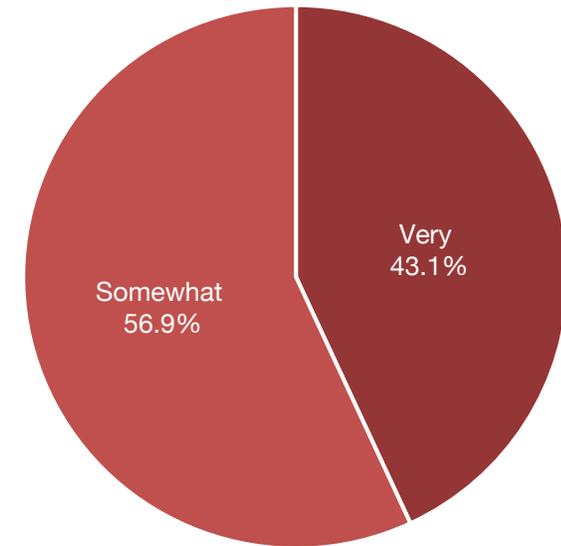
Among those who are satisfied, 55% are somewhat satisfied

Question 10_D: Please indicate how satisfied or unsatisfied you are with County efforts to promote availability, accessibility, and quality of affordable childcare

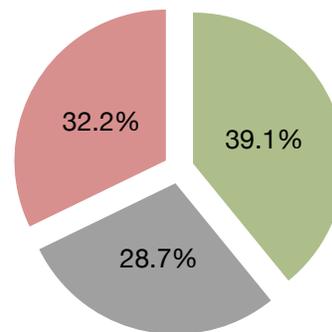
Among those who said satisfied



Among those who said unsatisfied

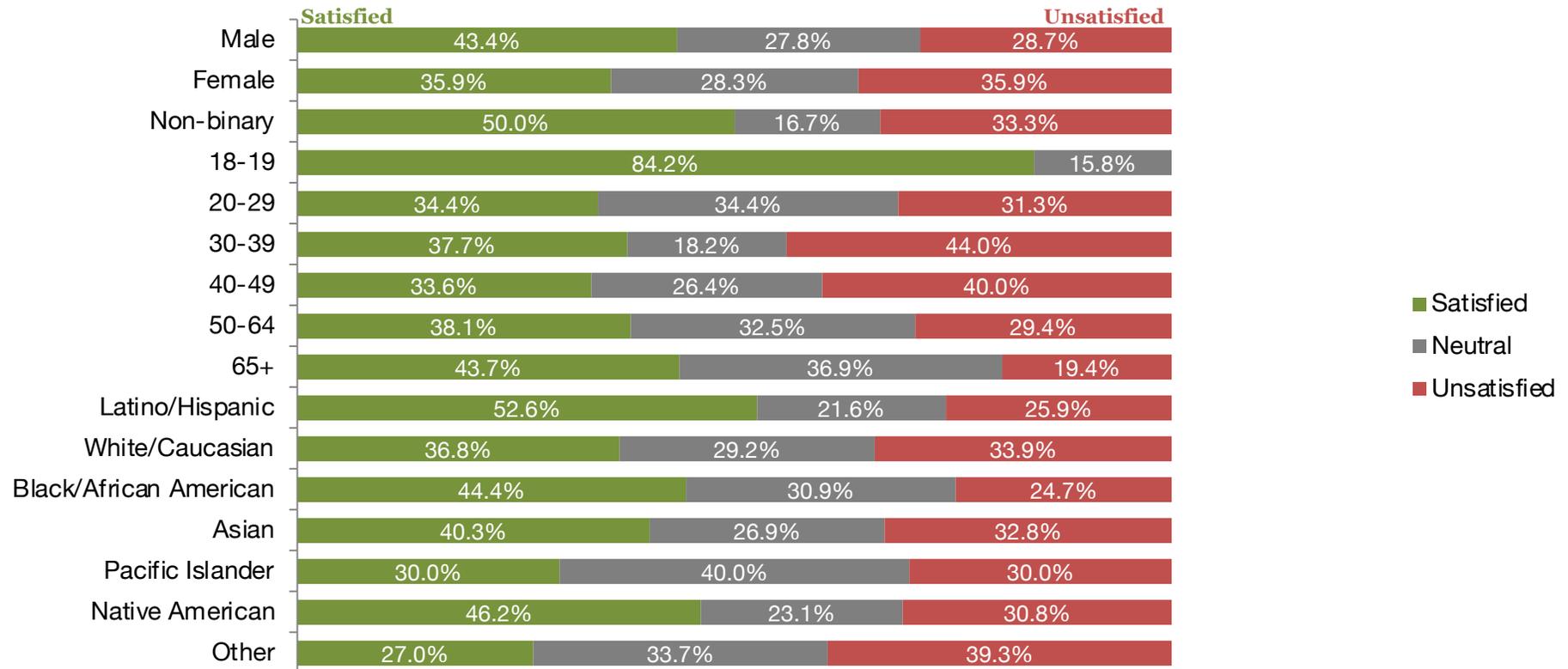


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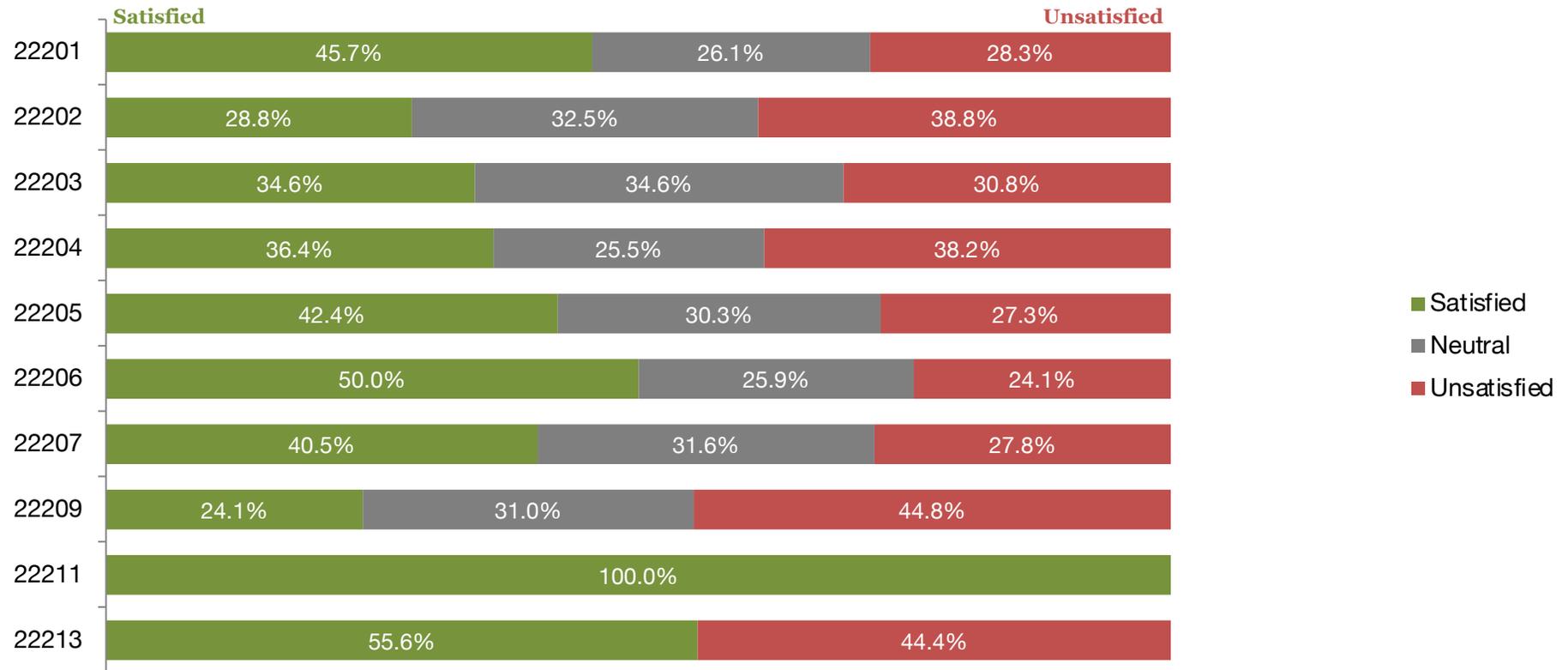
Results by gender, age group, and ethnicity

Question 10_D: Please indicate how satisfied or unsatisfied you are with County efforts to promote availability, accessibility, and quality of affordable childcare



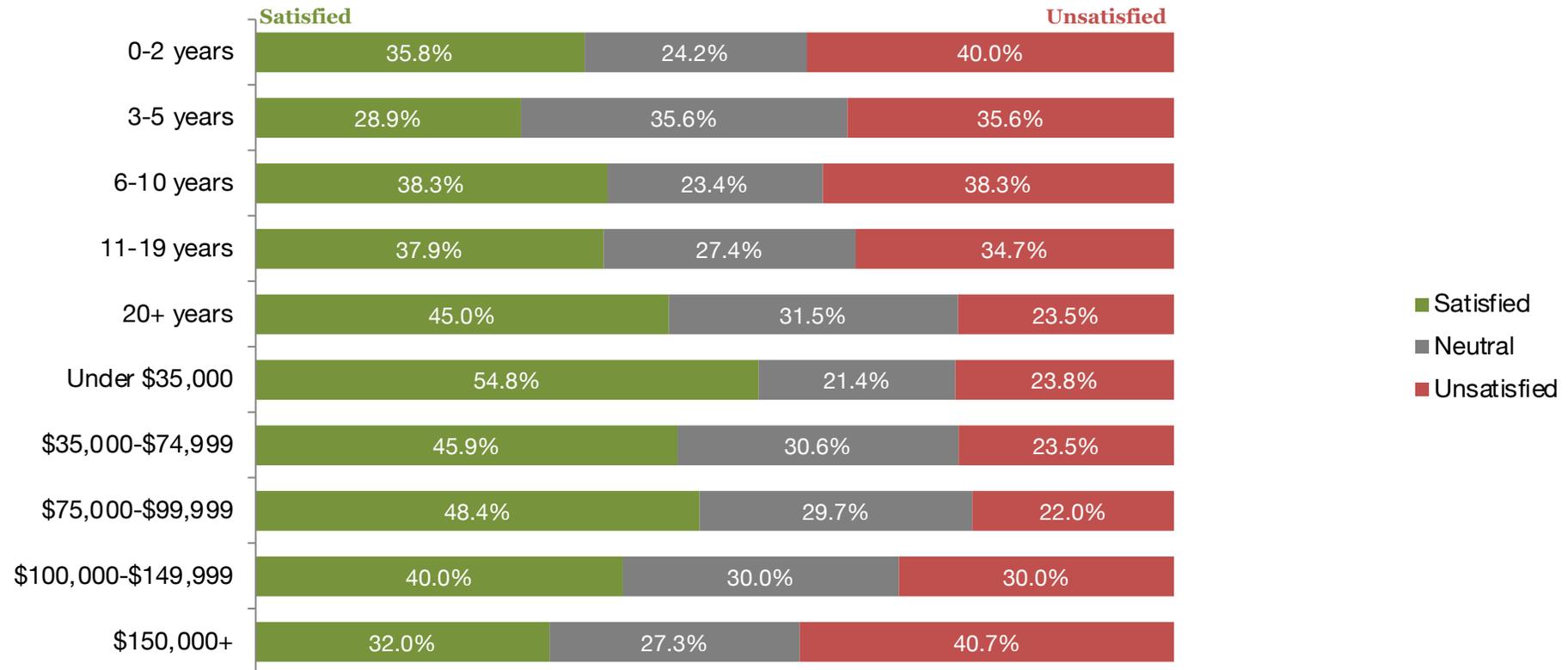
Results by zip code

Question 10_D: Please indicate how satisfied or unsatisfied you are with County efforts to promote availability, accessibility, and quality of affordable childcare



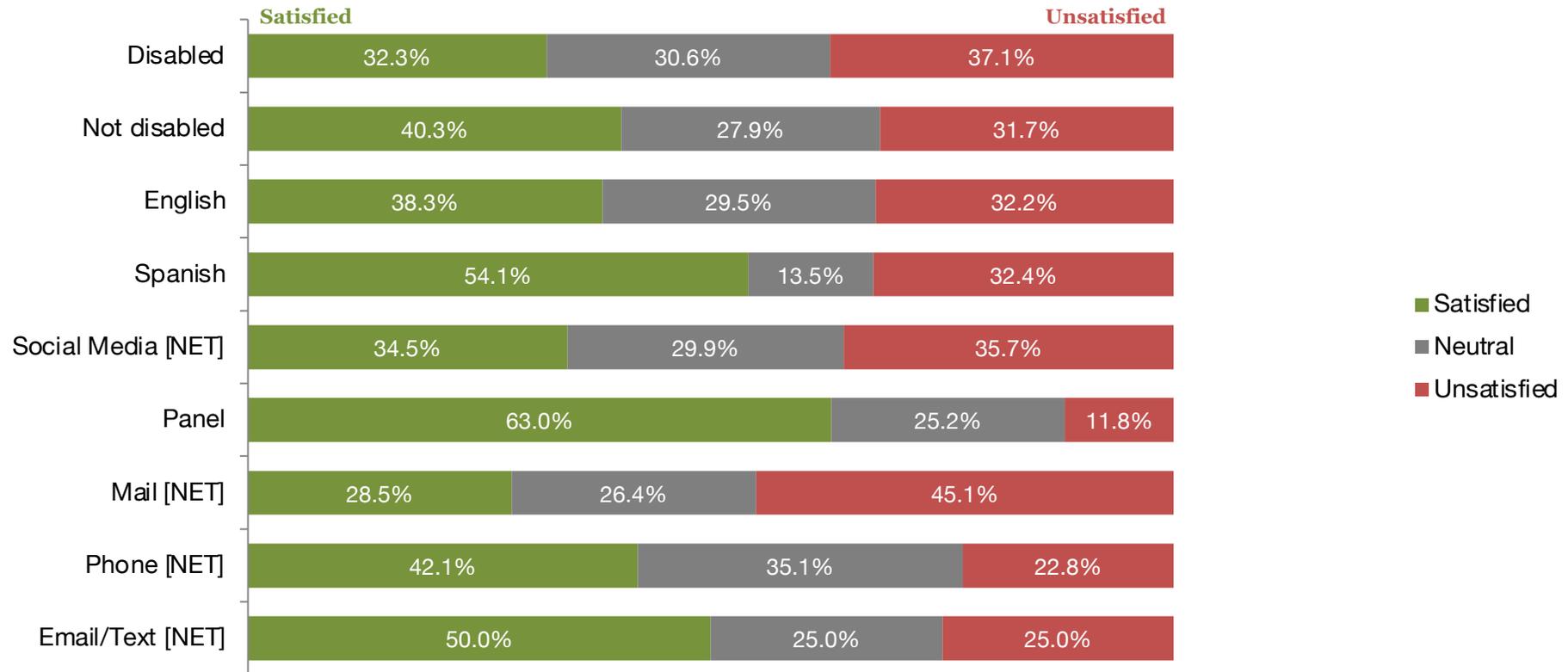
Results by years of residency and household income

Question 10_D: Please indicate how satisfied or unsatisfied you are with County efforts to promote availability, accessibility, and quality of affordable childcare



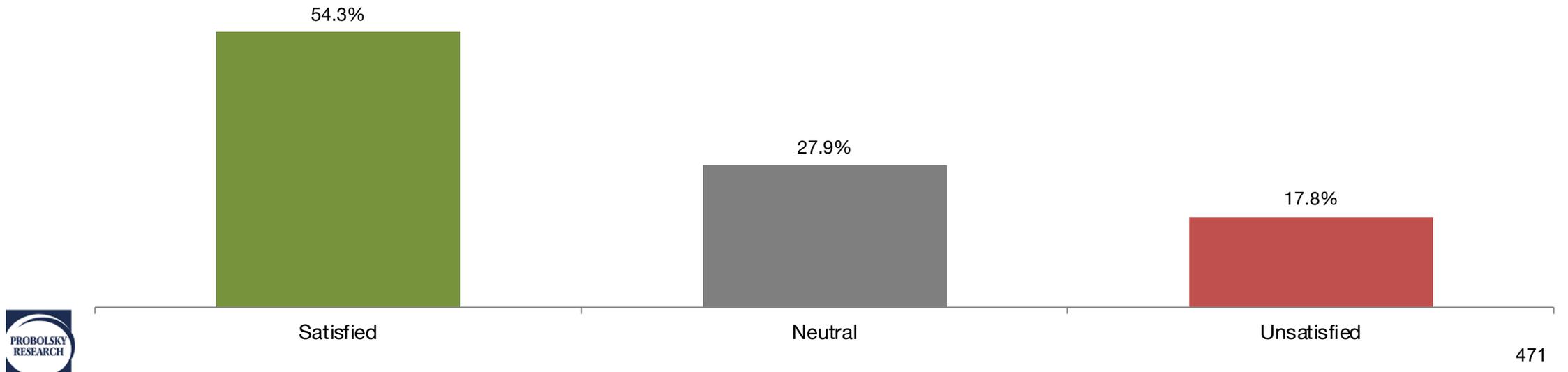
Results by disability status, survey language, and survey mode

Question 10_D: Please indicate how satisfied or unsatisfied you are with County efforts to promote availability, accessibility, and quality of affordable childcare



54% are satisfied with County efforts to promote positive physical and mental health for infants, children, and youth

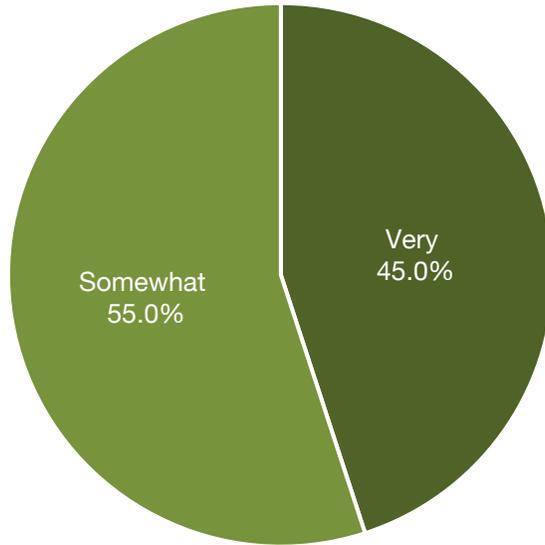
Question 10_E: Please indicate how satisfied or unsatisfied you are with County efforts to promote positive physical and mental health for infants, children and youth



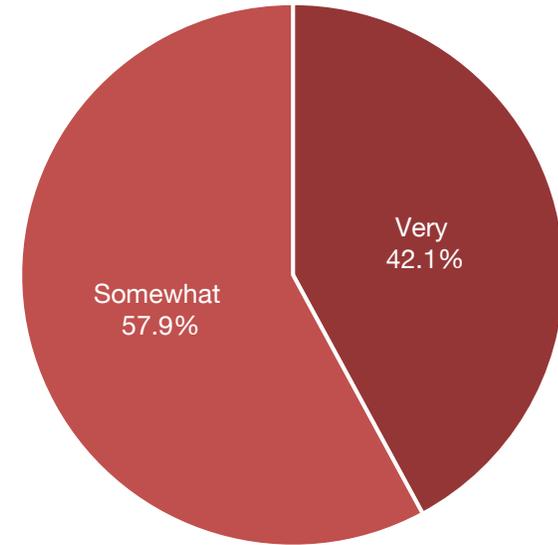
Among those who are satisfied, 55% are somewhat satisfied

Question 10_E: Please indicate how satisfied or unsatisfied you are with County efforts to promote positive physical and mental health for infants, children and youth

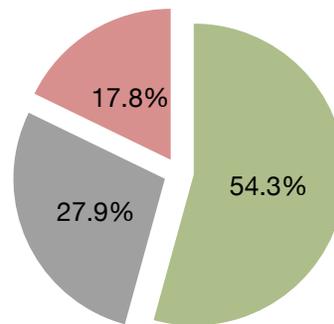
Among those who said satisfied



Among those who said unsatisfied

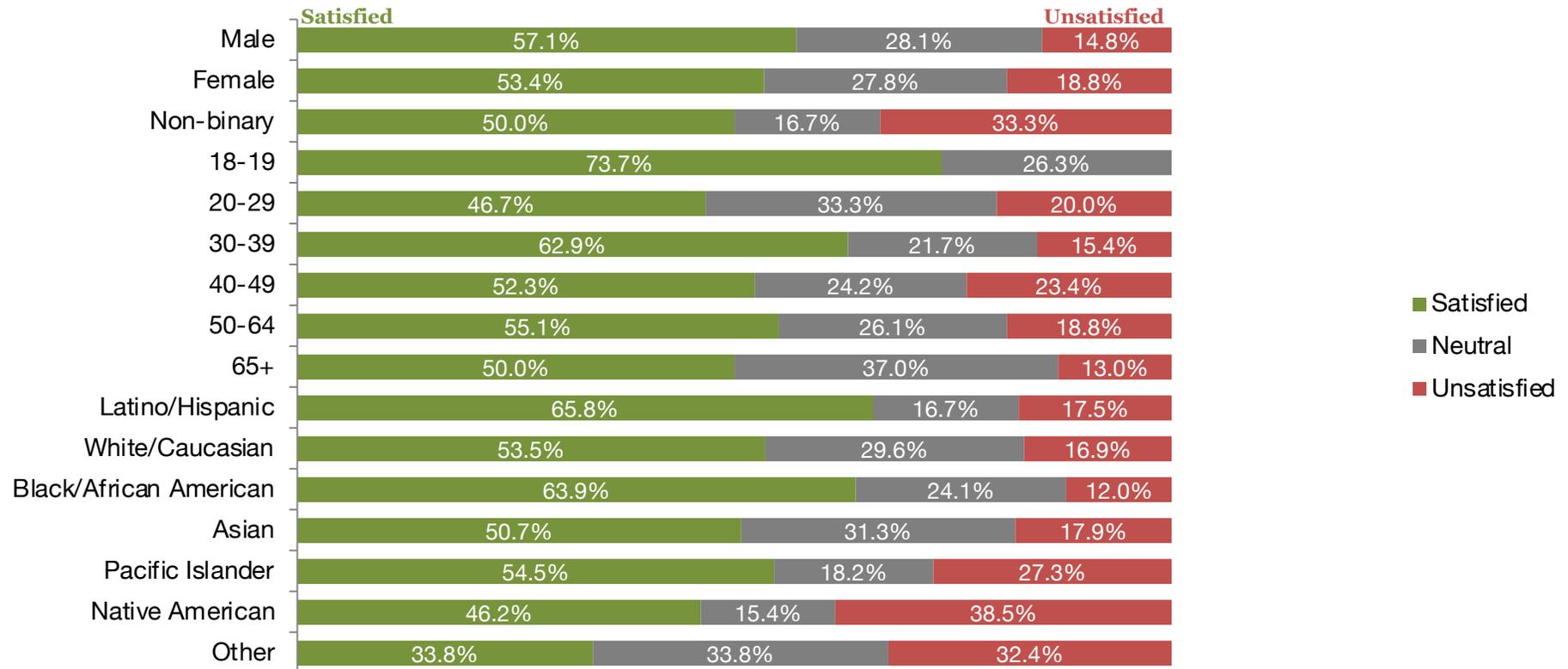


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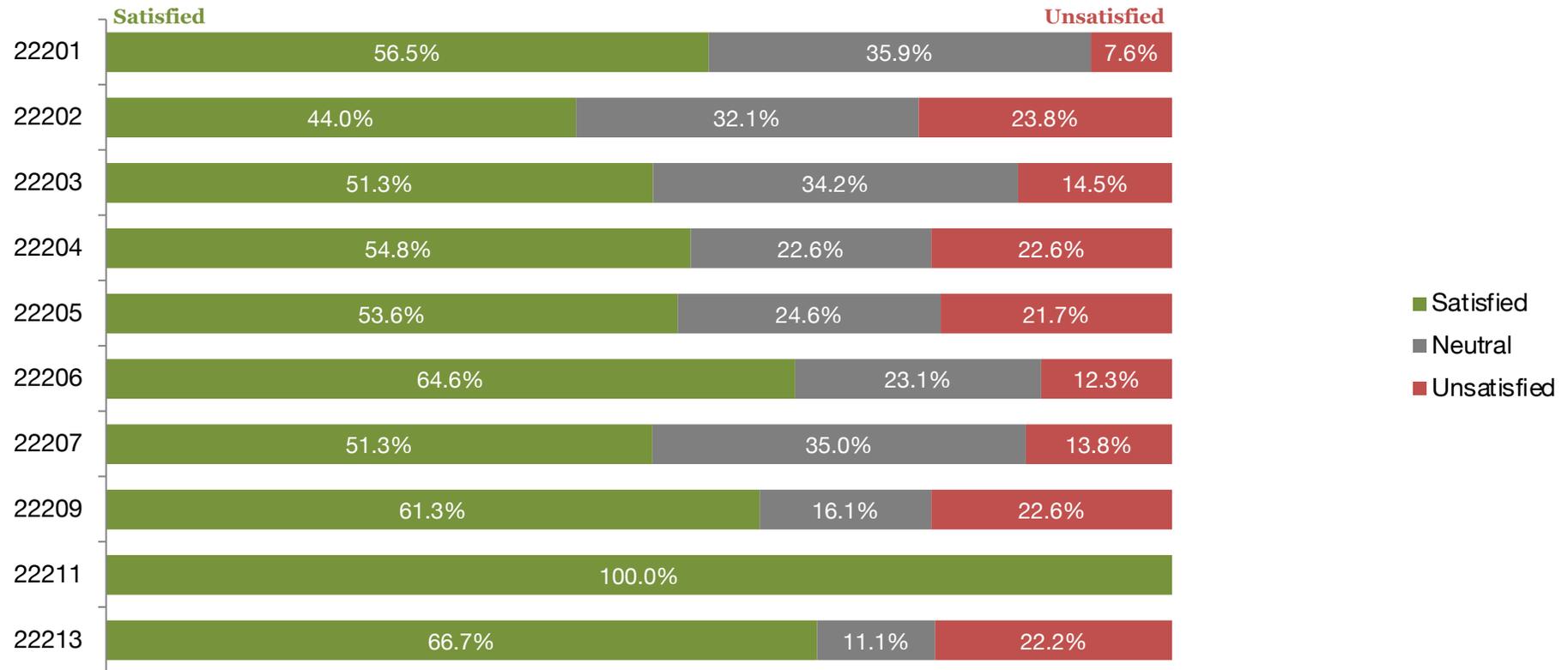
Results by gender, age group, and ethnicity

Question 10_E: Please indicate how satisfied or unsatisfied you are with County efforts to promote positive physical and mental health for infants, children and youth



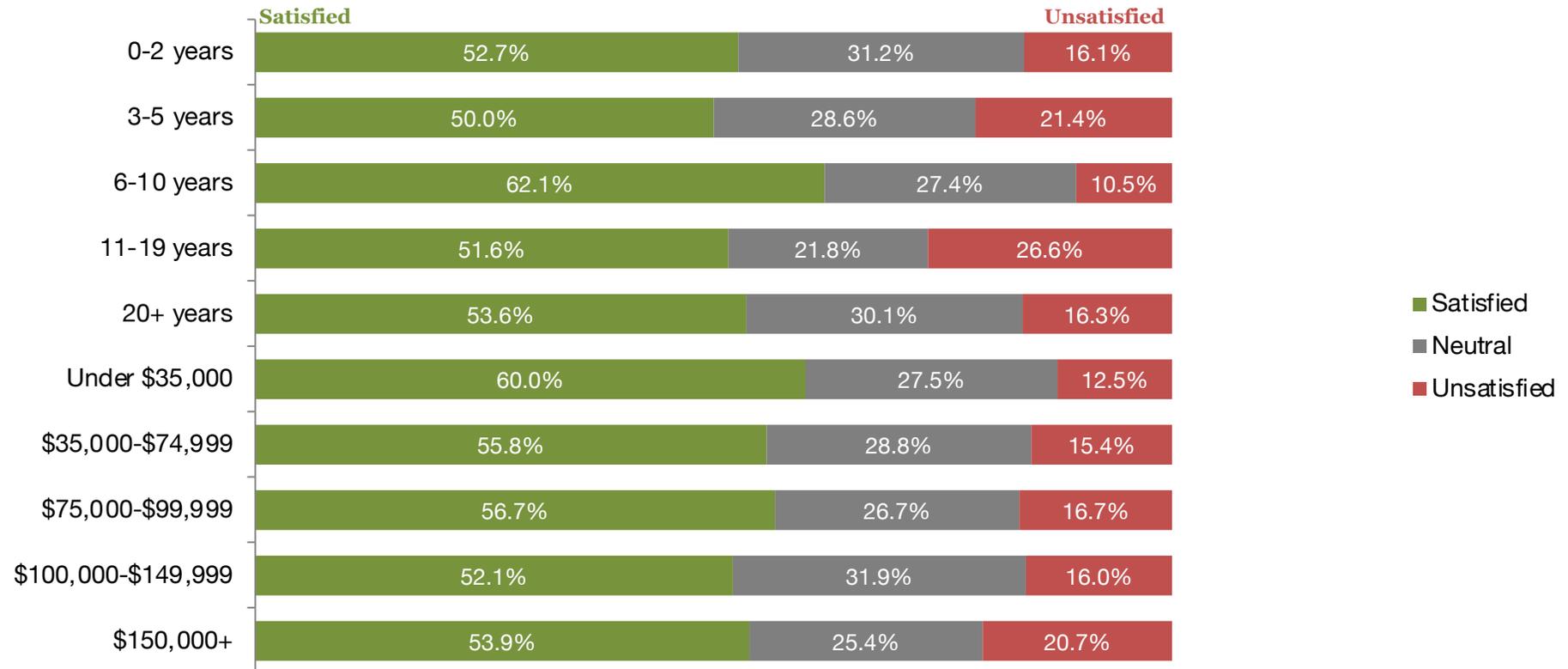
Results by zip code

Question 10_E: Please indicate how satisfied or unsatisfied you are with County efforts to promote positive physical and mental health for infants, children and youth



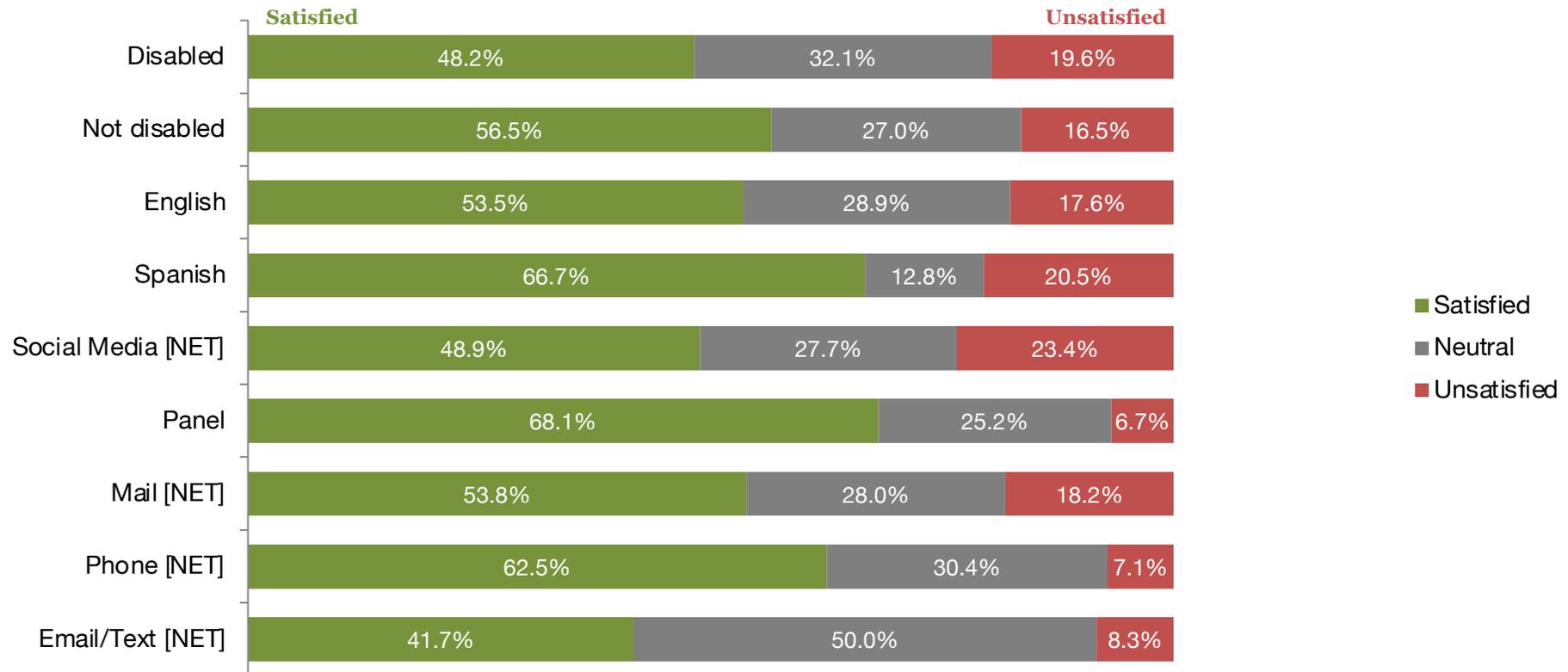
Results by years of residency and household income

Question 10_E: Please indicate how satisfied or unsatisfied you are with County efforts to promote positive physical and mental health for infants, children and youth



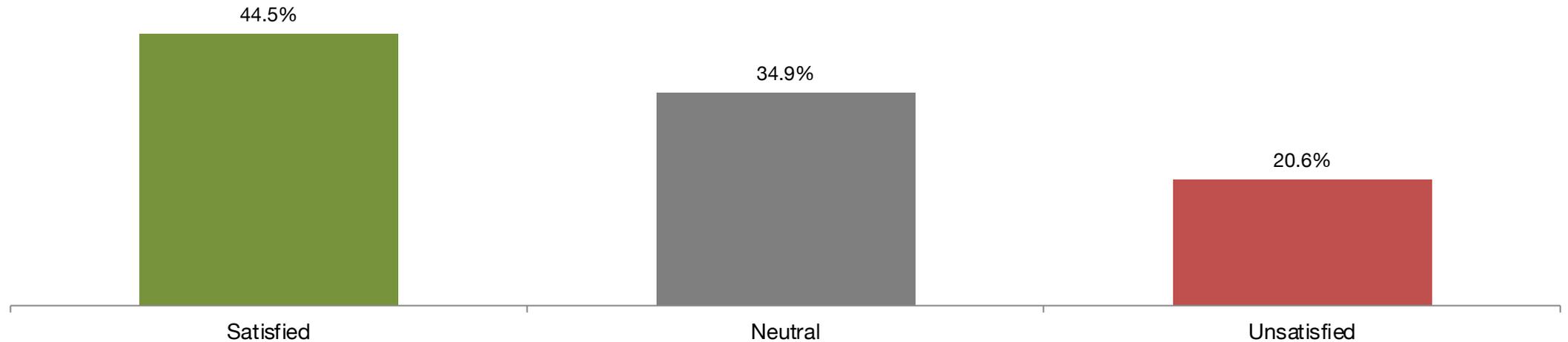
Results by disability status, survey language, and survey mode

Question 10_E: Please indicate how satisfied or unsatisfied you are with County efforts to promote positive physical and mental health for infants, children and youth



45% are satisfied with County efforts to combat opioid addiction

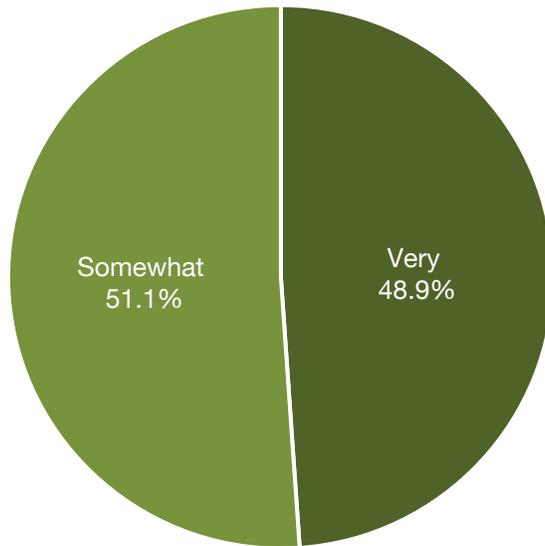
Question 10_F: Please indicate how satisfied or unsatisfied you are with County efforts to combat opioid addiction



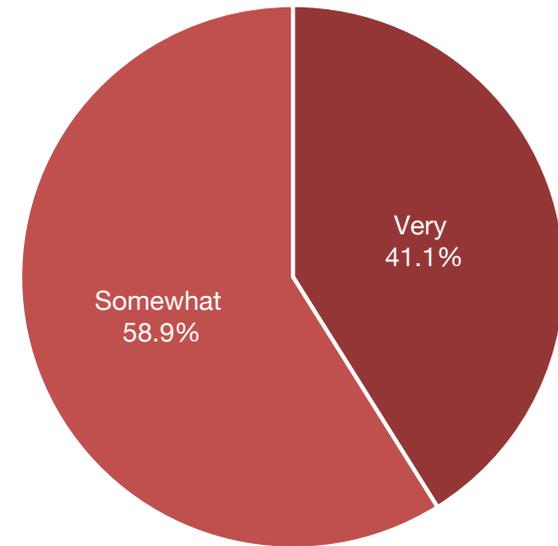
Among those who are satisfied, 51% are somewhat satisfied

Question 10_F: Please indicate how satisfied or unsatisfied you are with County efforts to combat opioid addiction

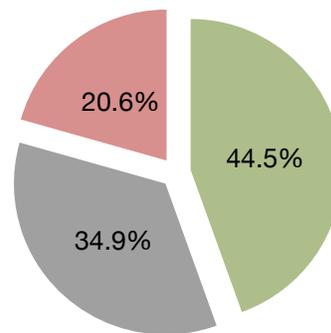
Among those who said satisfied



Among those who said unsatisfied

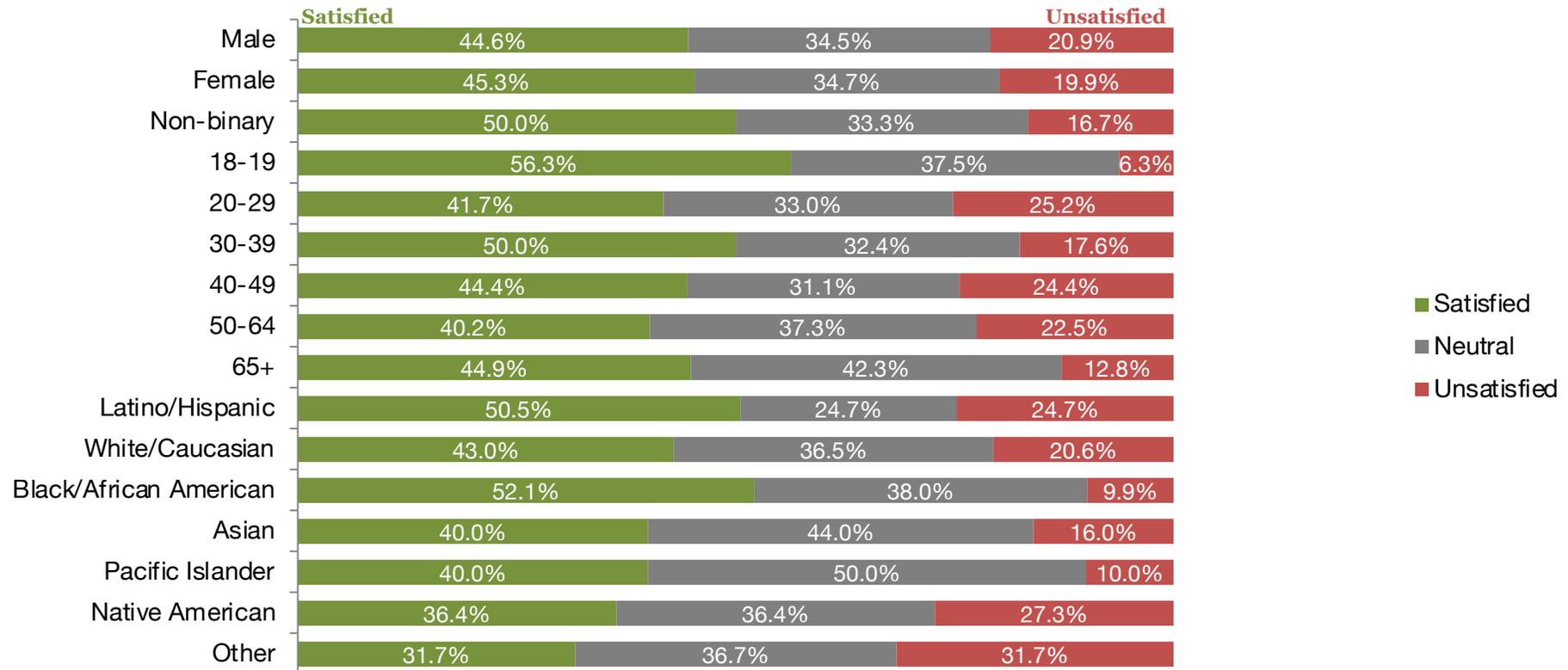


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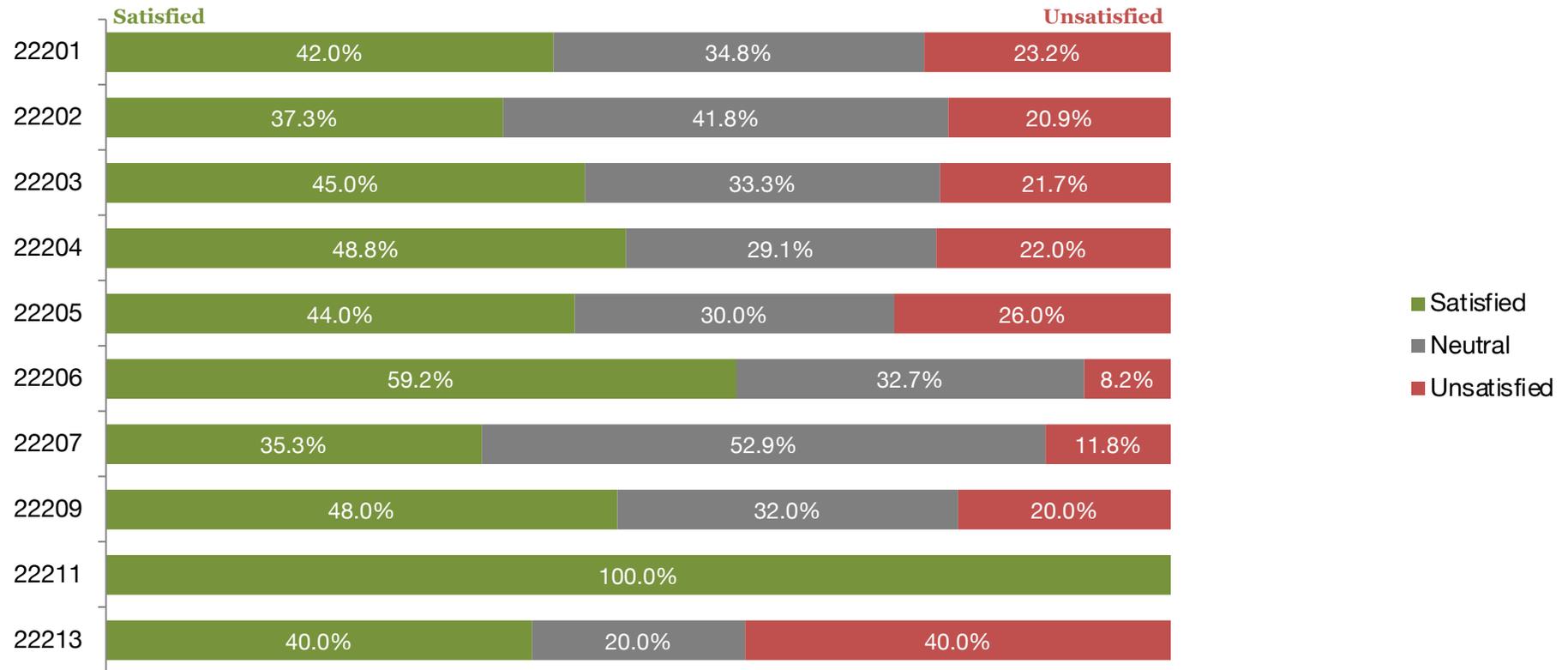
Results by gender, age group, and ethnicity

Question 10_F: Please indicate how satisfied or unsatisfied you are with County efforts to combat opioid addiction



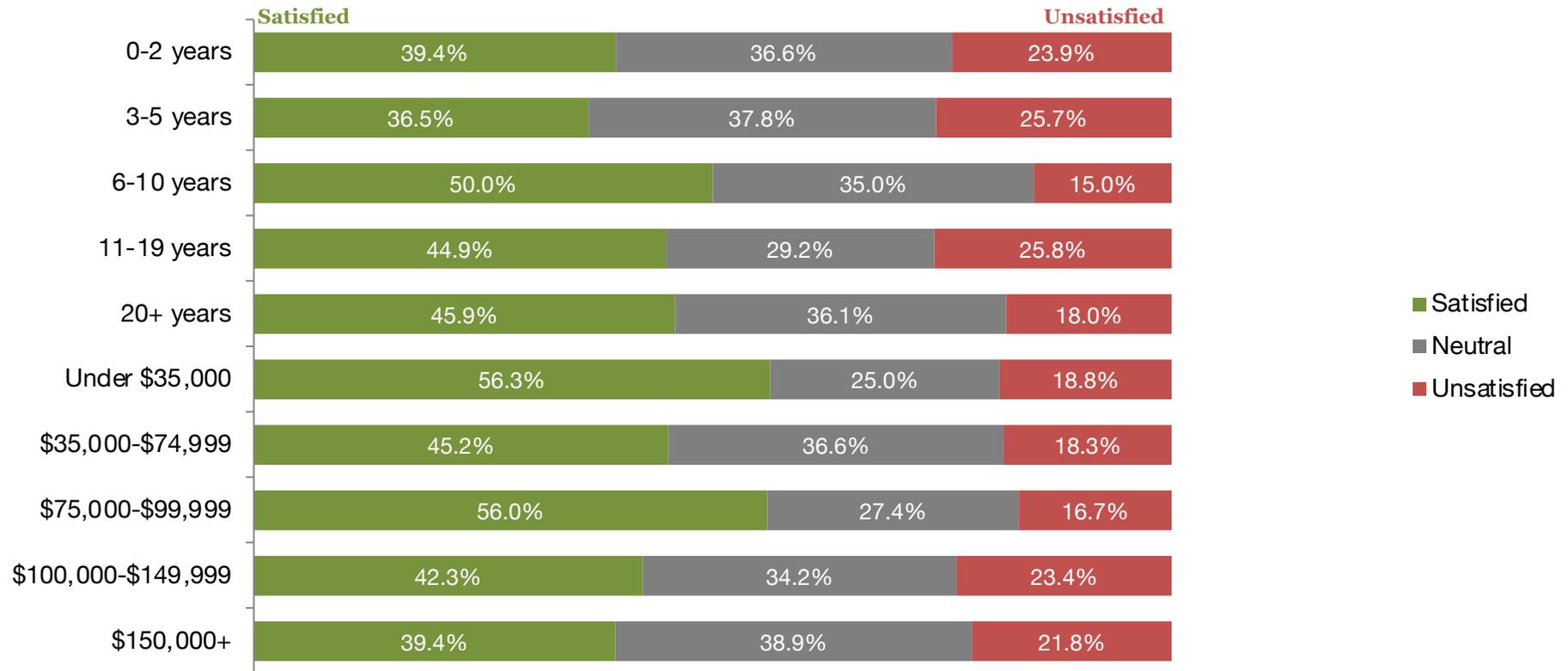
Results by zip code

Question 10_F: Please indicate how satisfied or unsatisfied you are with County efforts to combat opioid addiction



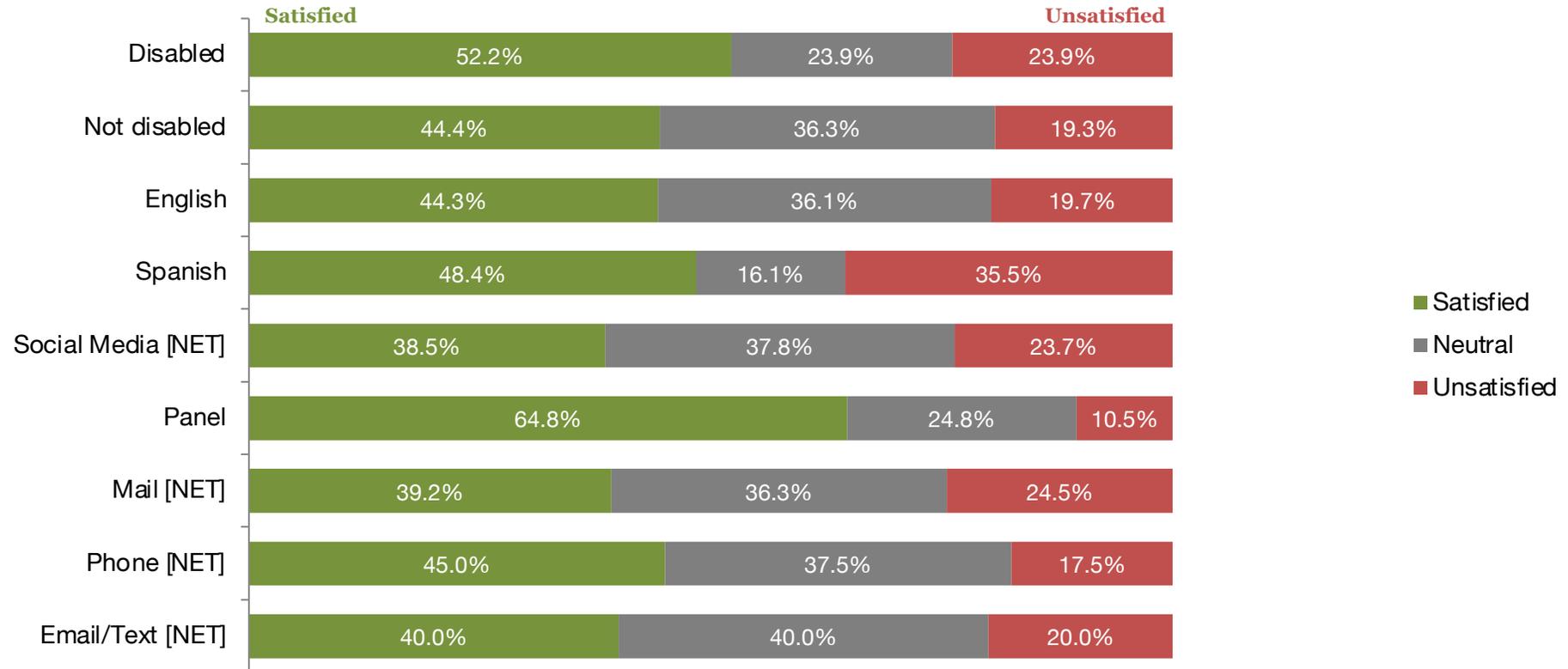
Results by years of residency and household income

Question 10_F: Please indicate how satisfied or unsatisfied you are with County efforts to combat opioid addiction



Results by disability status, survey language, and survey mode

Question 10_F: Please indicate how satisfied or unsatisfied you are with County efforts to combat opioid addiction



Parks, Recreation, Sports, and Arts

Key Findings

Residents are most satisfied with the maintenance of County parks; walking and biking trails; and outdoor athletic fields

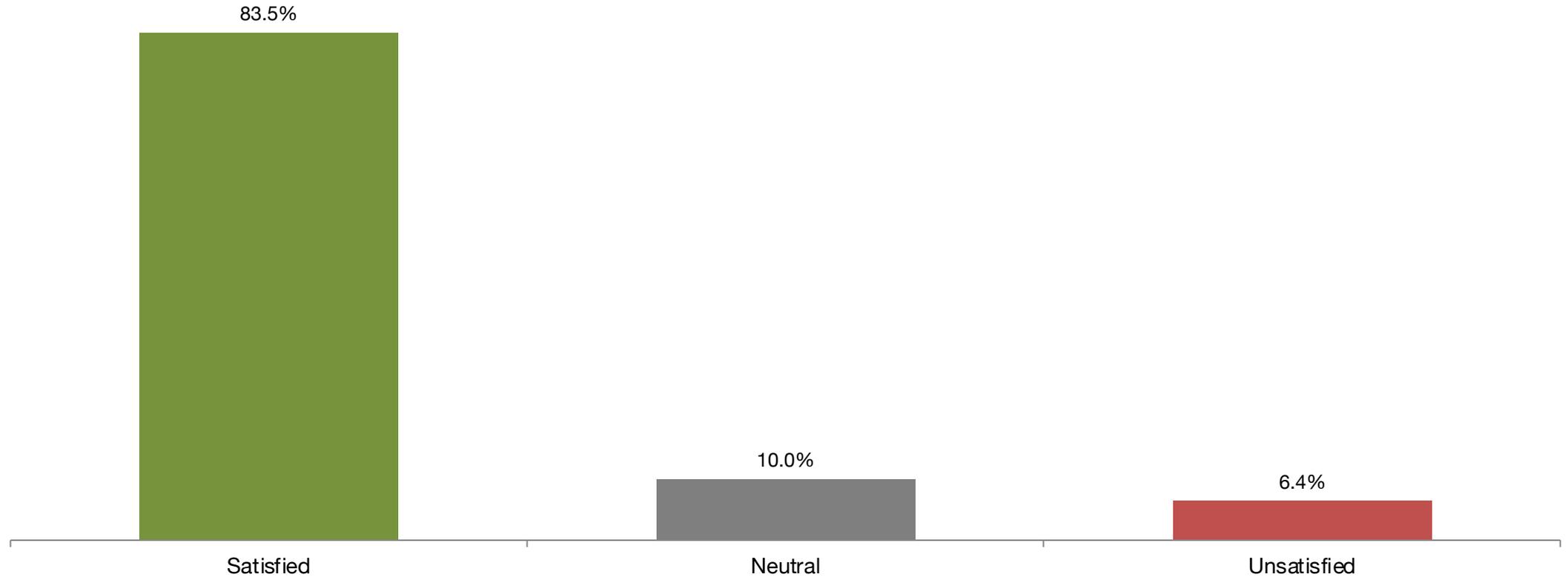
- 84% are satisfied with the maintenance of County parks – among those satisfied, 58% are very satisfied
- 84% are satisfied with walking and biking trails in the County – among those satisfied, 60% are very satisfied
- 80% are satisfied with outdoor athletic fields – among those satisfied, 58% are very satisfied

Areas of Opportunity

- Off-leash dog areas

84% are satisfied with the maintenance of County parks

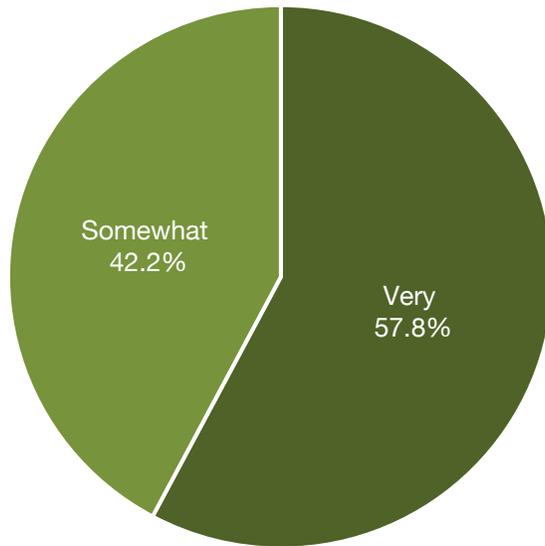
Question 11_A: Please indicate how satisfied or unsatisfied you are with the maintenance of County parks



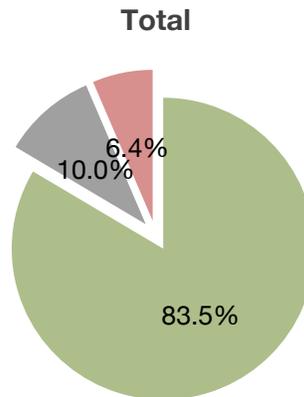
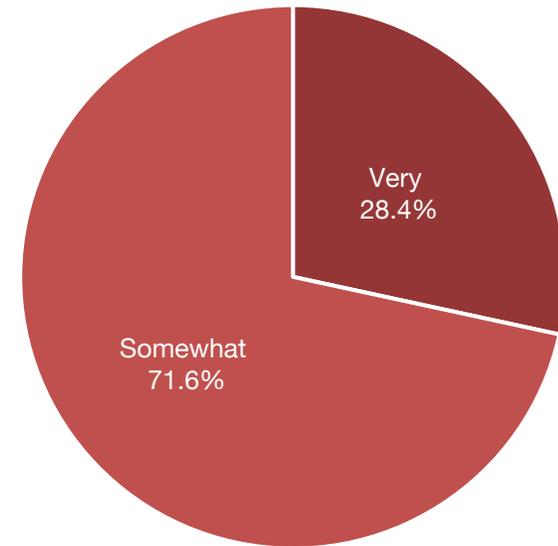
Among those who are satisfied, 58% are very satisfied

Question 11_A: Please indicate how satisfied or unsatisfied you are with the maintenance of County parks

Among those who said satisfied

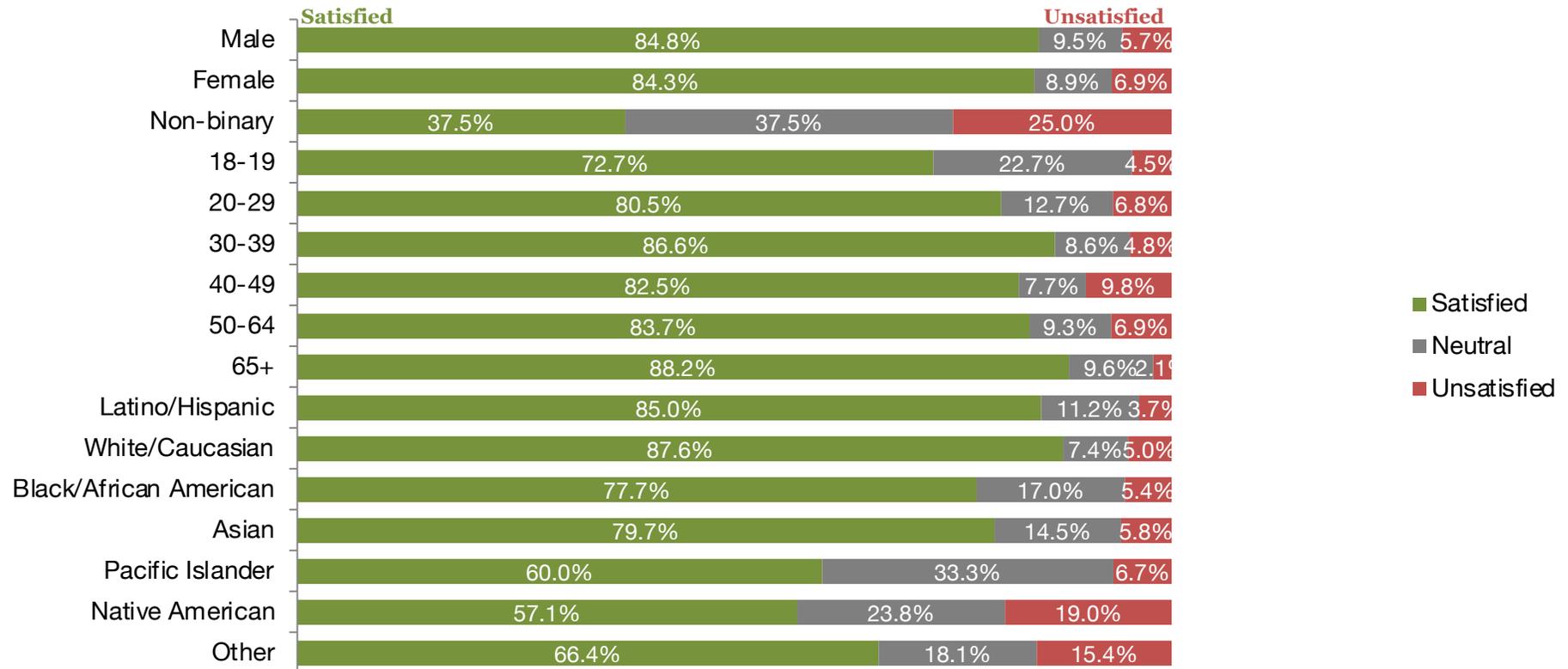


Among those who said unsatisfied



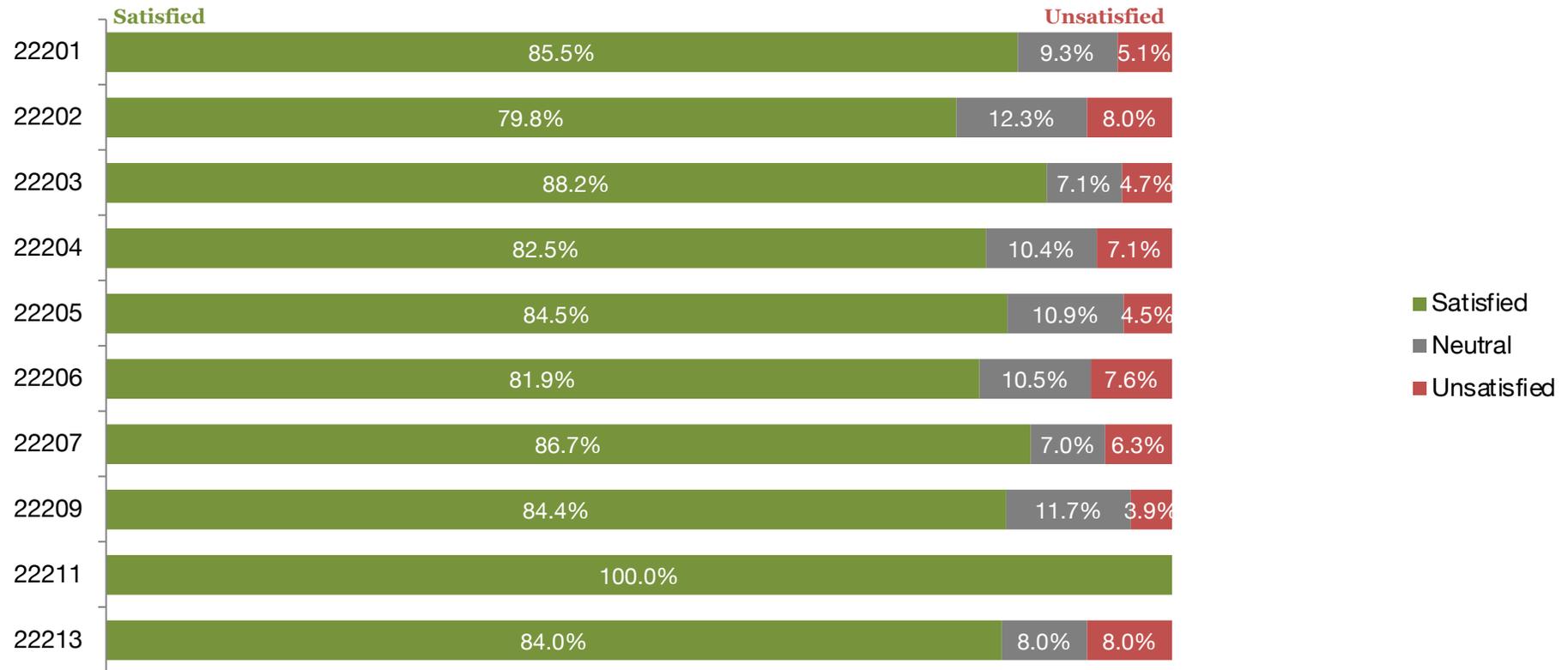
Results by gender, age group, and ethnicity

Question 11_A: Please indicate how satisfied or unsatisfied you are with the maintenance of County parks



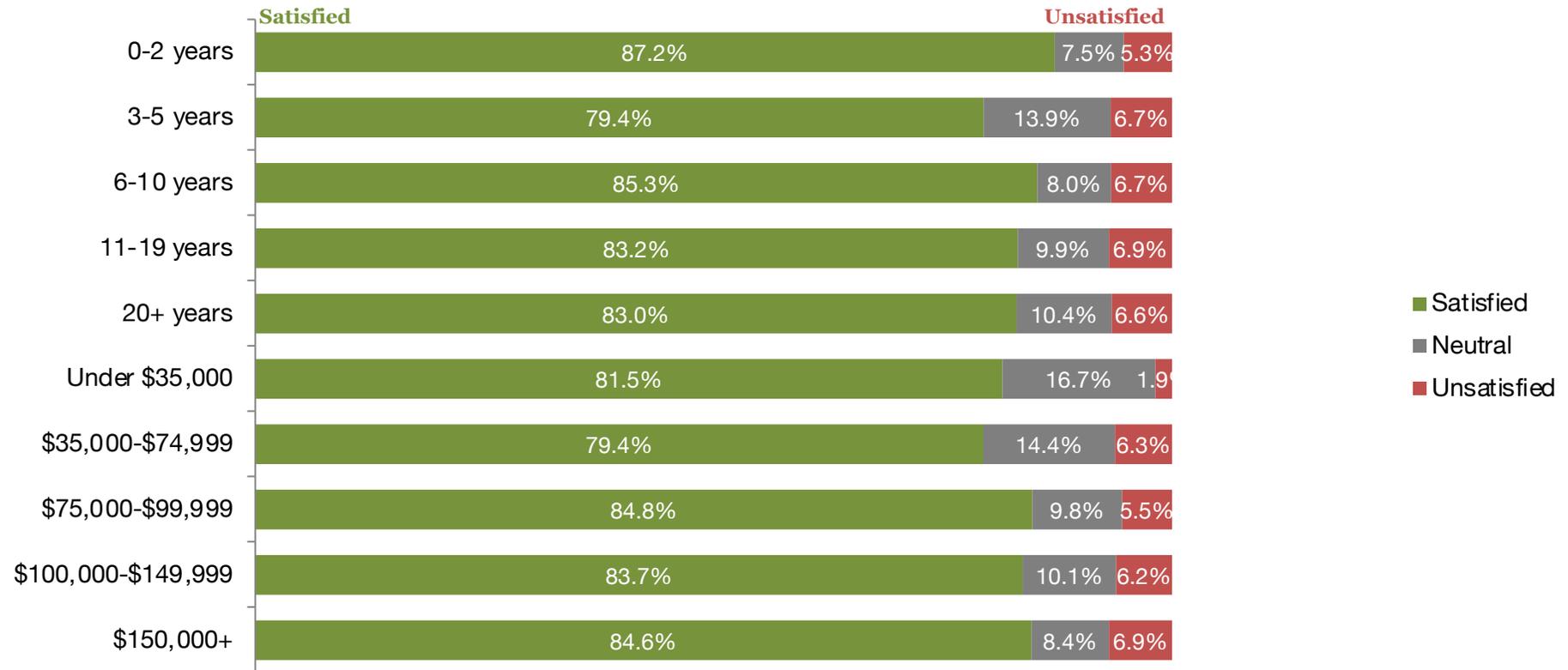
Results by zip code

Question 11_A: Please indicate how satisfied or unsatisfied you are with the maintenance of County parks



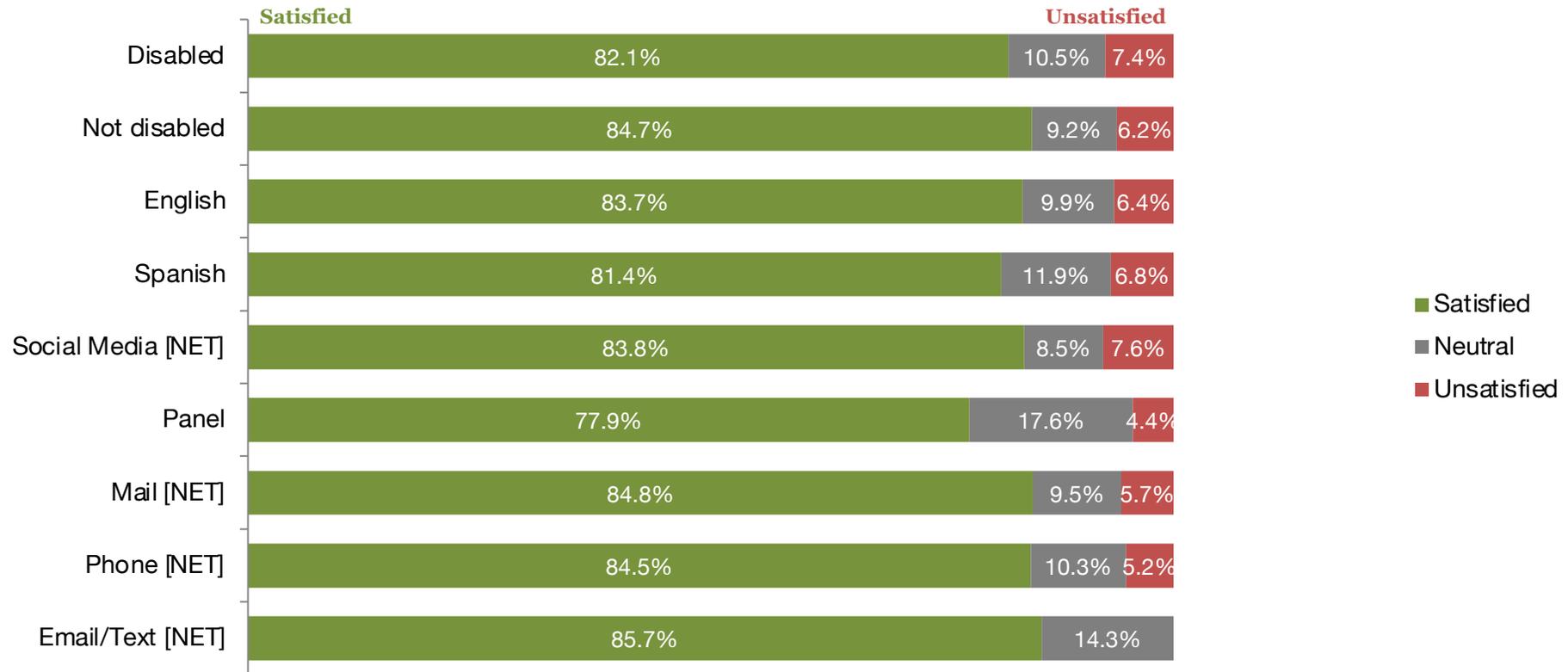
Results by years of residency and household income

Question 11_A: Please indicate how satisfied or unsatisfied you are with the maintenance of County parks



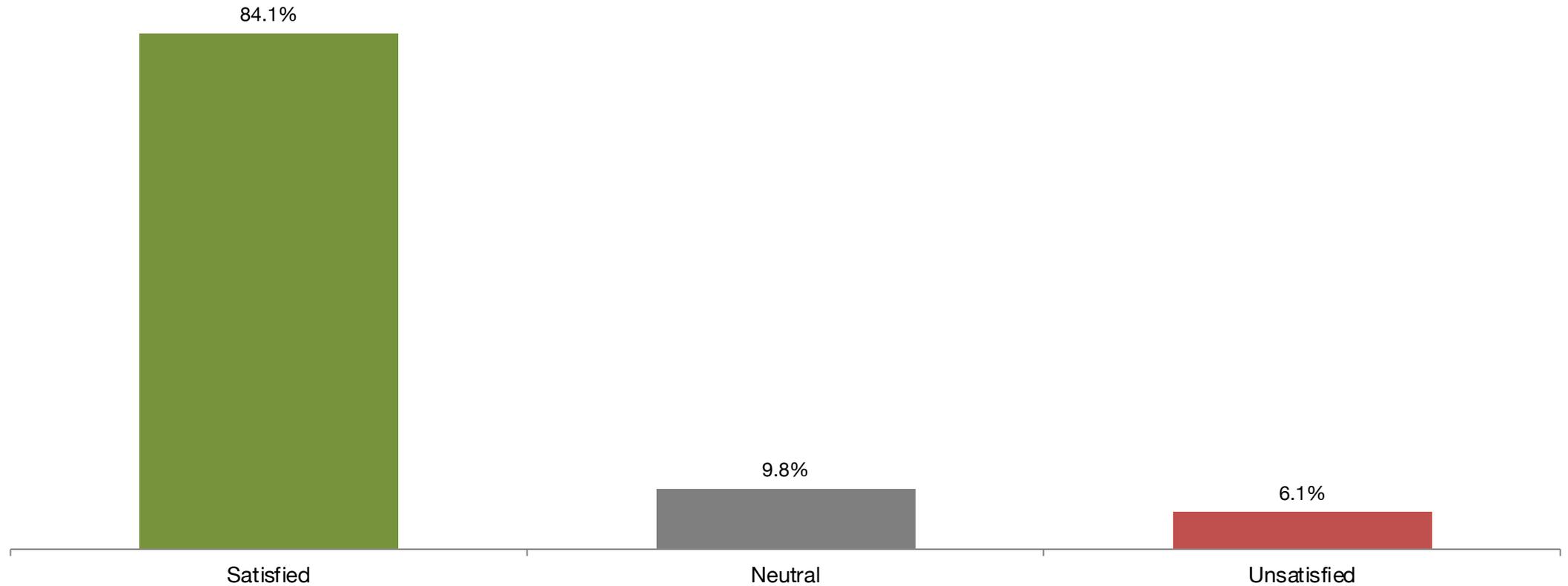
Results by disability status, survey language, and survey mode

Question 11_A: Please indicate how satisfied or unsatisfied you are with the maintenance of County parks



84% are satisfied with walking and biking trails in the County

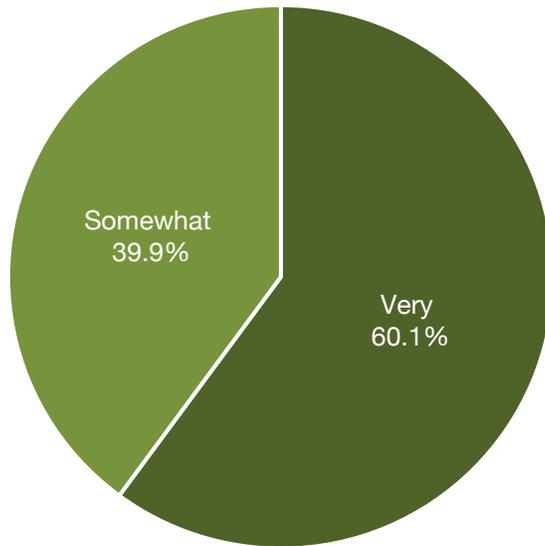
Question 11_B: Please indicate how satisfied or unsatisfied you are with walking and biking trails in the County



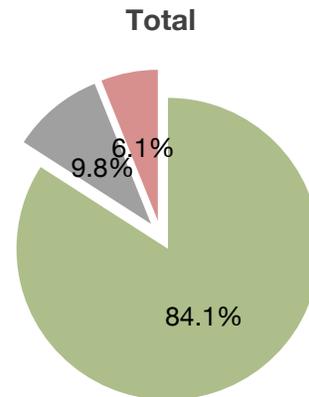
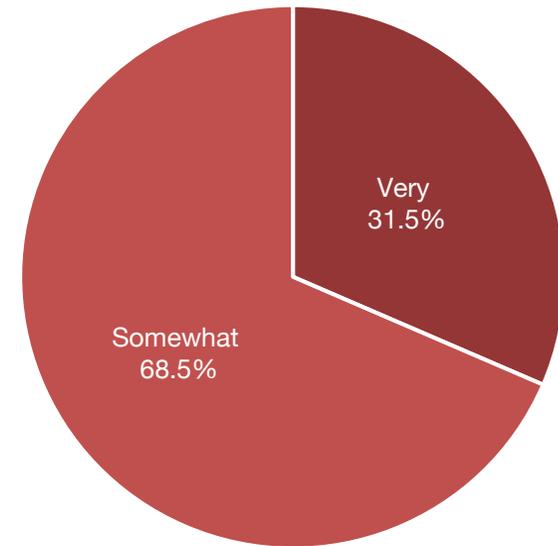
Among those who are satisfied, 60% are very satisfied

Question 11_B: Please indicate how satisfied or unsatisfied you are with walking and biking trails in the County

Among those who said satisfied

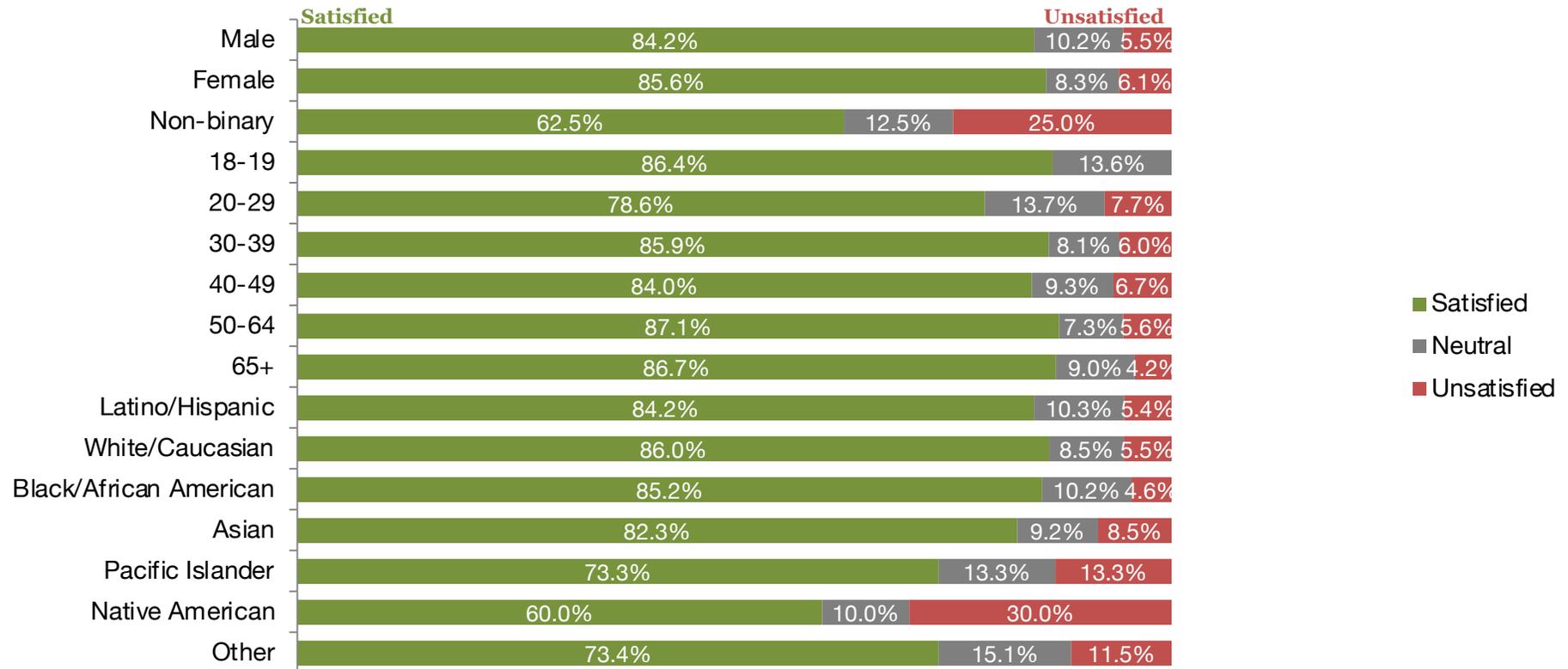


Among those who said unsatisfied



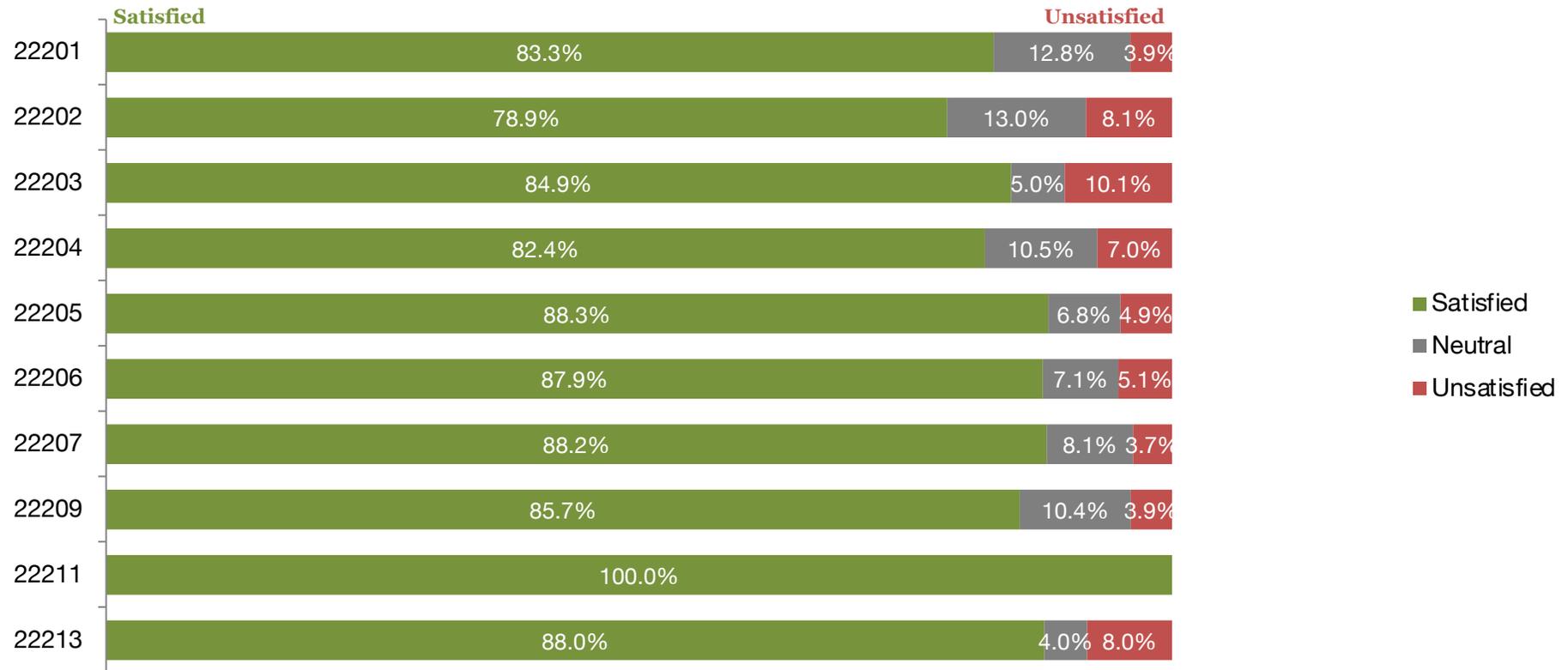
Results by gender, age group, and ethnicity

Question 11_B: Please indicate how satisfied or unsatisfied you are with walking and biking trails in the County



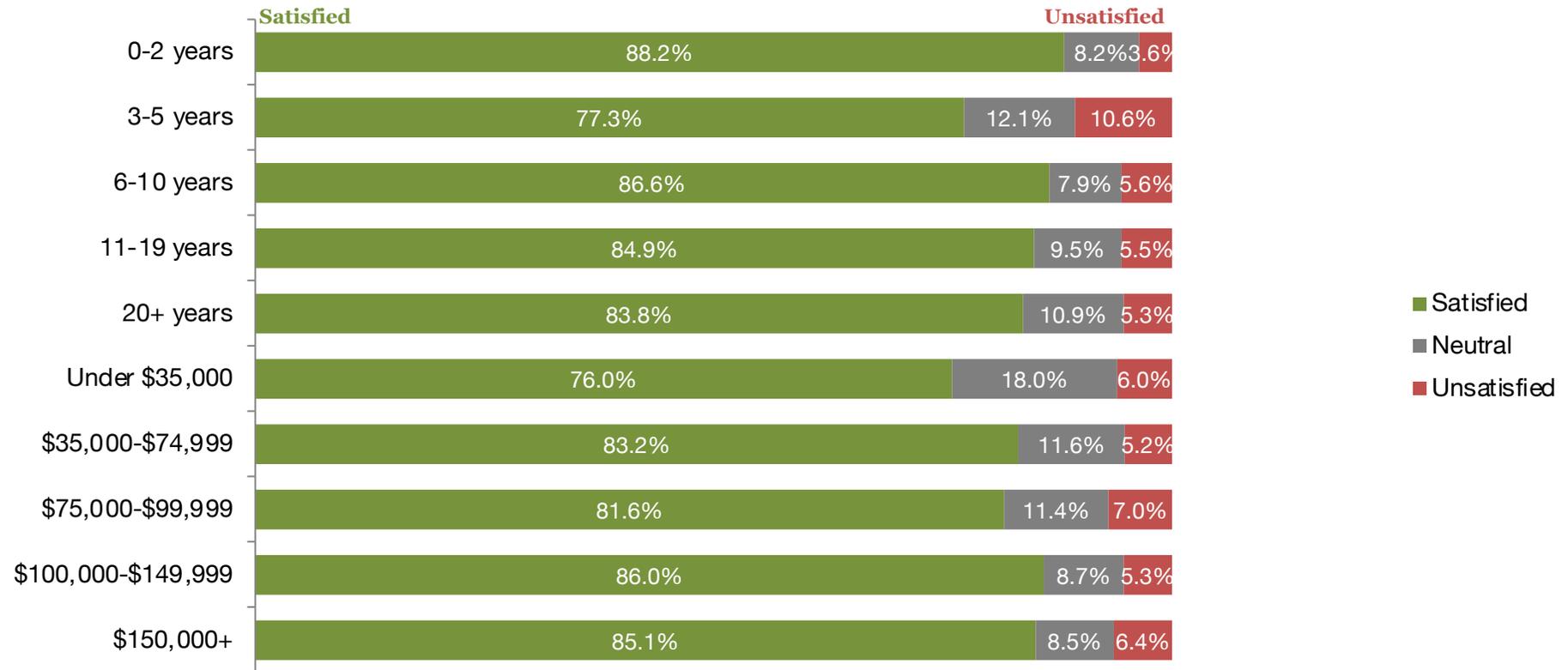
Results by zip code

Question 11_B: Please indicate how satisfied or unsatisfied you are with walking and biking trails in the County



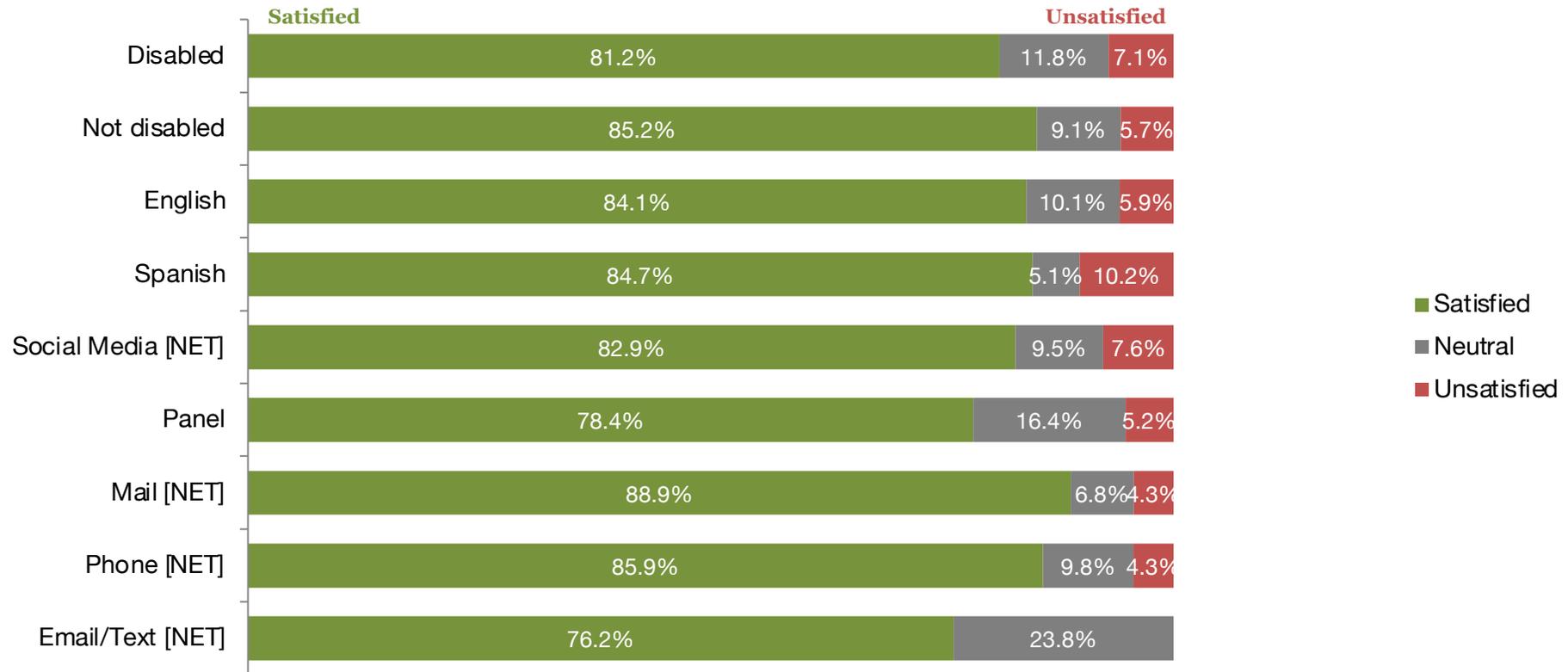
Results by years of residency and household income

Question 11_B: Please indicate how satisfied or unsatisfied you are with walking and biking trails in the County



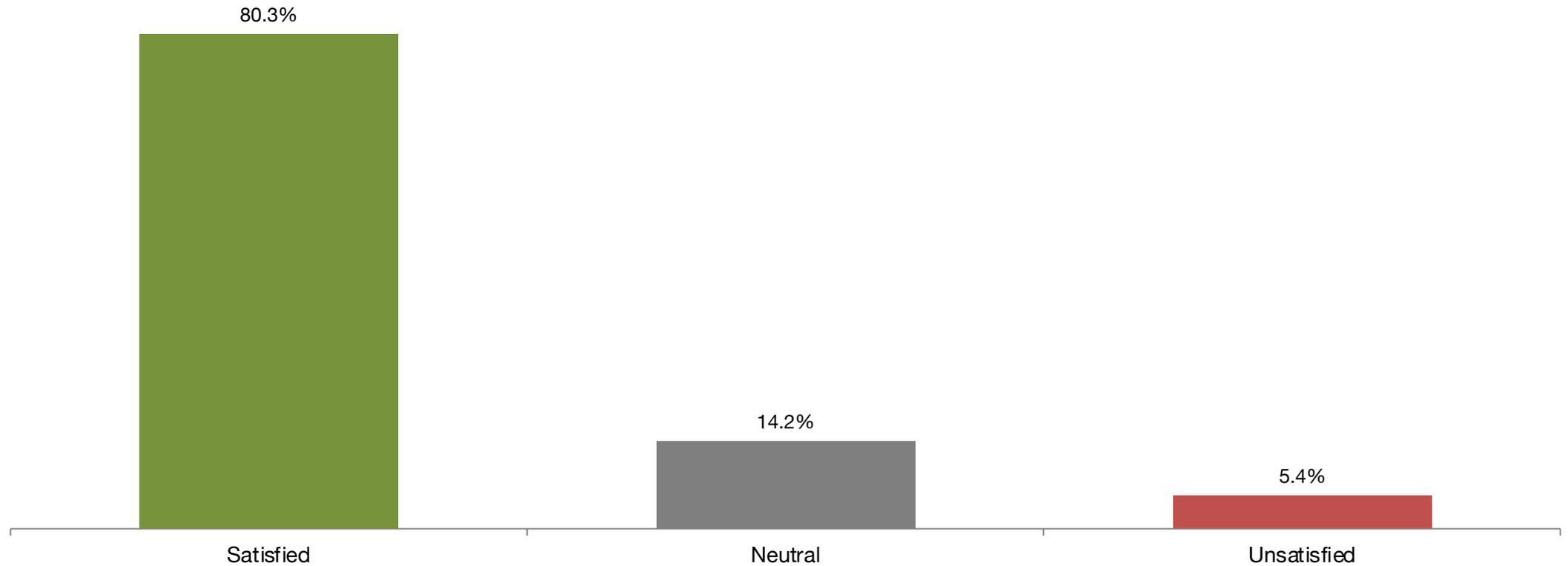
Results by disability status, survey language, and survey mode

Question 11_B: Please indicate how satisfied or unsatisfied you are with walking and biking trails in the County



80% are satisfied with outdoor athletic fields

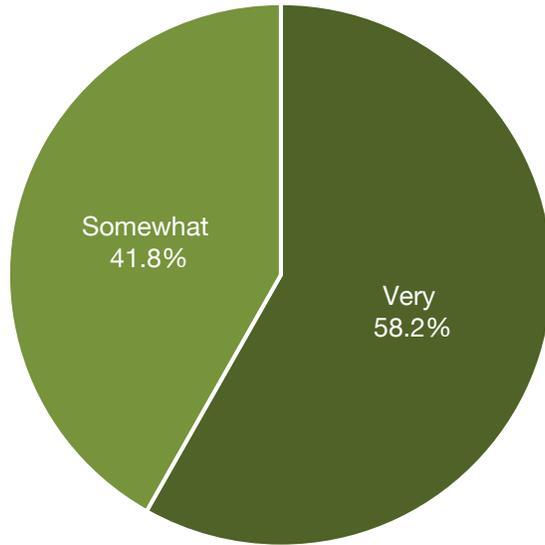
Question 11_C: Please indicate how satisfied or unsatisfied you are with outdoor athletic fields



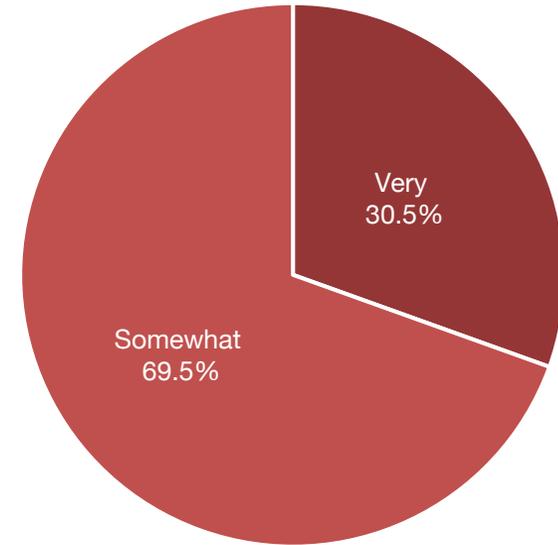
Among those who are satisfied, 58% are very satisfied

Question 11_C: Please indicate how satisfied or unsatisfied you are with outdoor athletic fields

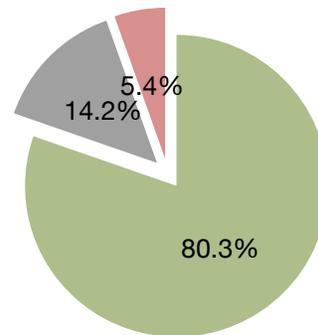
Among those who said satisfied



Among those who said unsatisfied

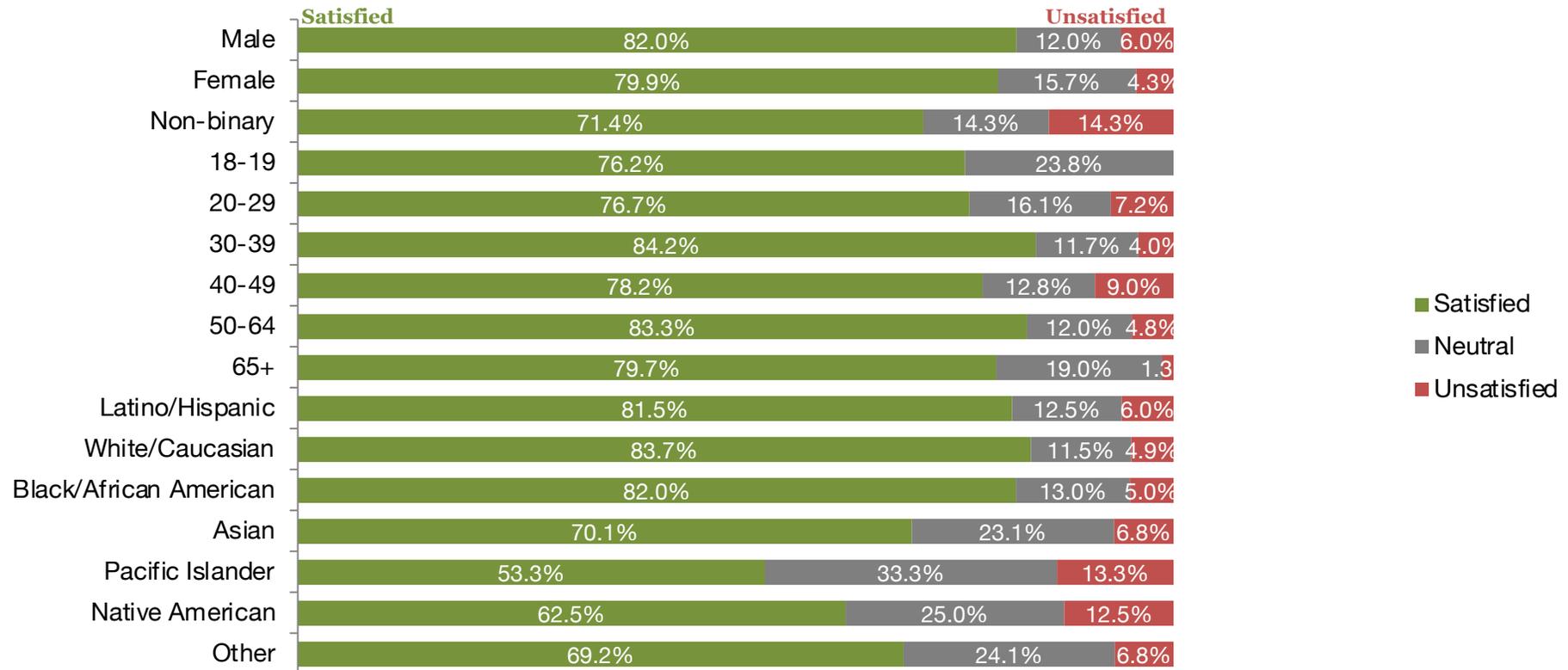


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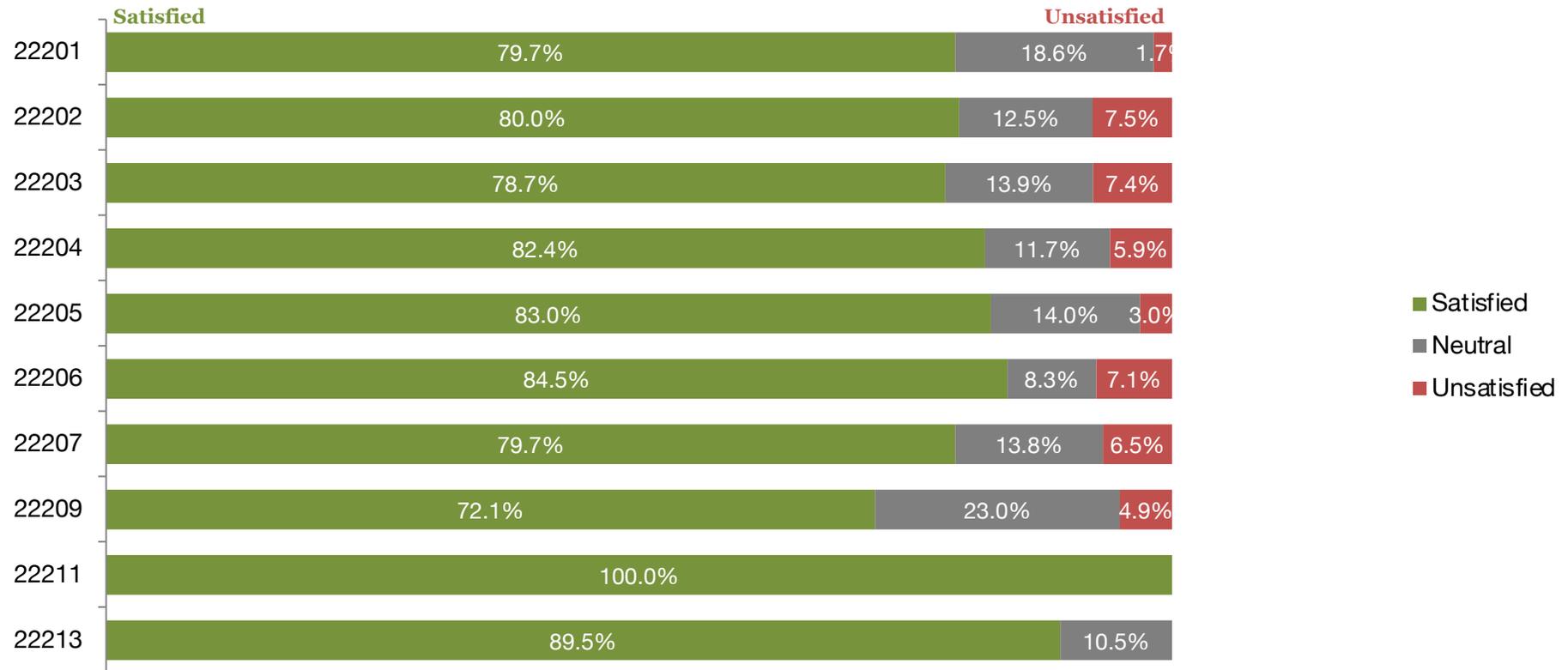
Results by gender, age group, and ethnicity

Question 11_C: Please indicate how satisfied or unsatisfied you are with outdoor athletic fields



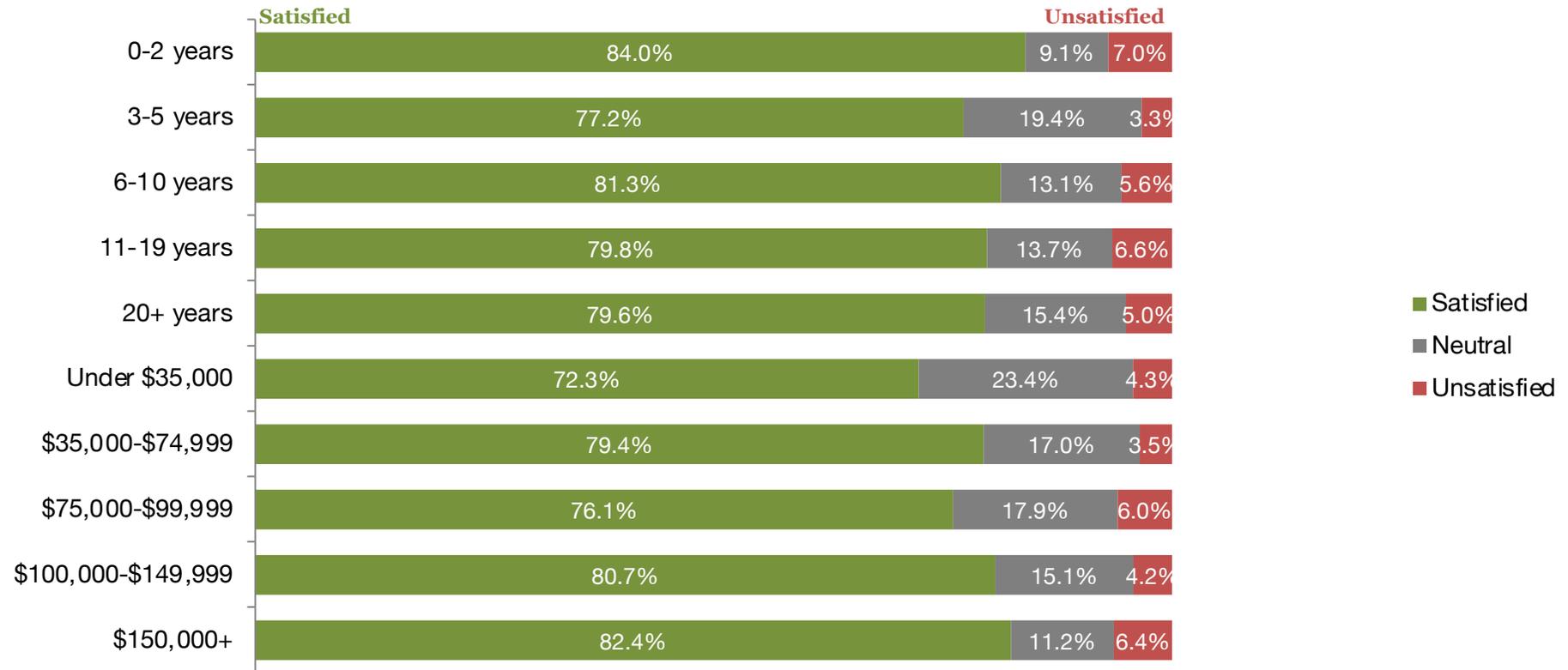
Results by zip code

Question 11_C: Please indicate how satisfied or unsatisfied you are with outdoor athletic fields



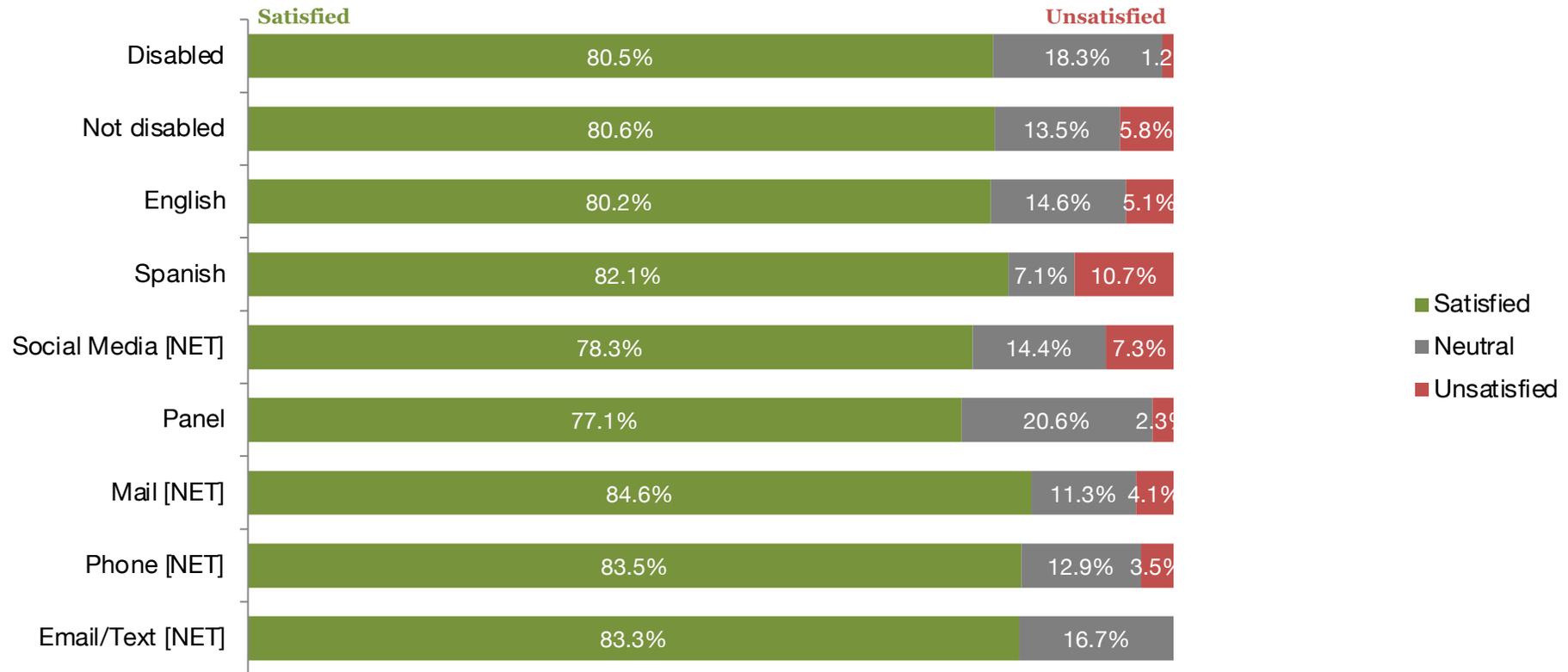
Results by years of residency and household income

Question 11_C: Please indicate how satisfied or unsatisfied you are with outdoor athletic fields



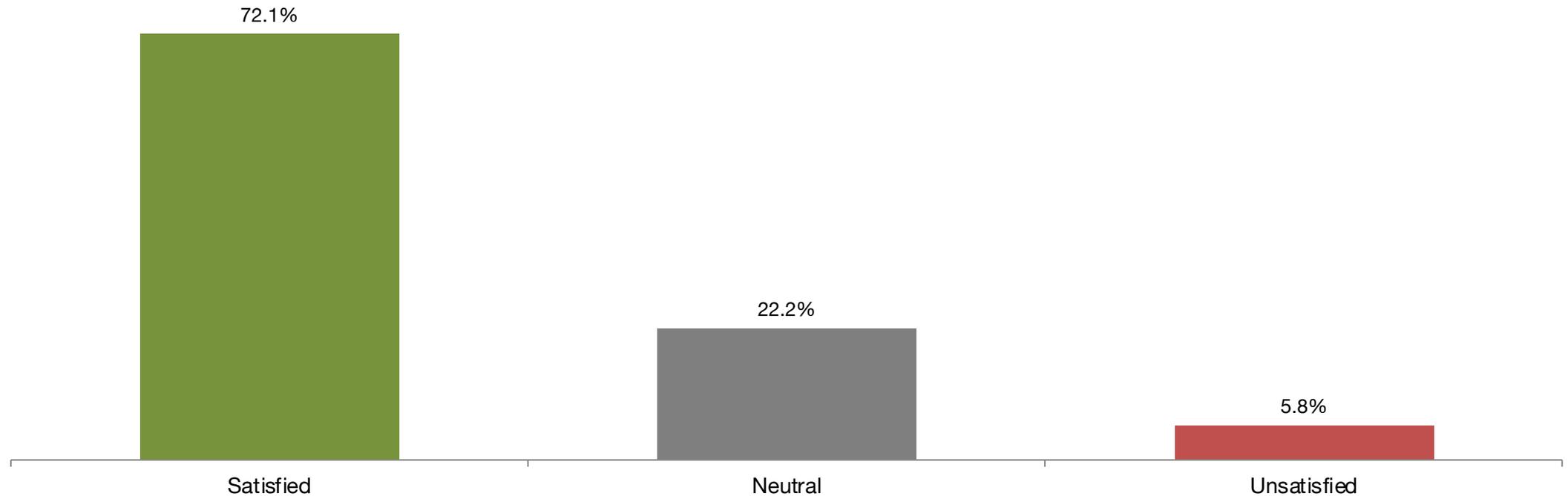
Results by disability status, survey language, and survey mode

Question 11_C: Please indicate how satisfied or unsatisfied you are with outdoor athletic fields



72% are satisfied with sports programs

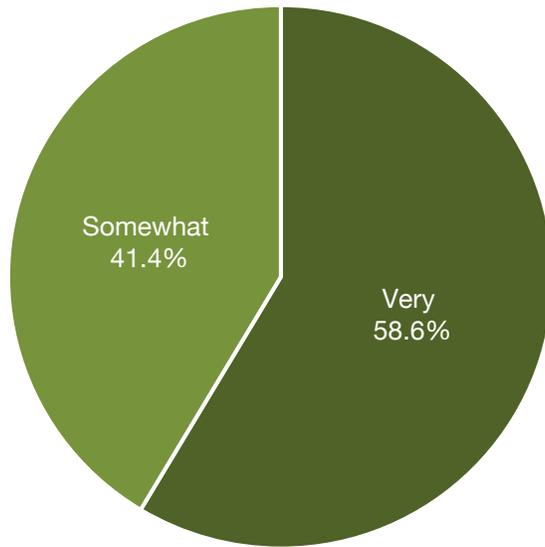
Question 11_D: Please indicate how satisfied or unsatisfied you are with sports programs



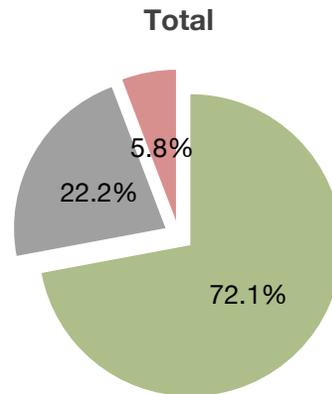
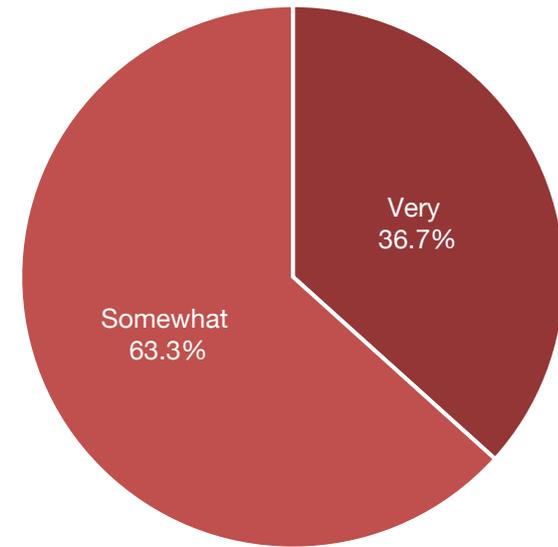
Among those who are satisfied, 59% are very satisfied

Question 11_D: Please indicate how satisfied or unsatisfied you are with sports programs

Among those who said satisfied

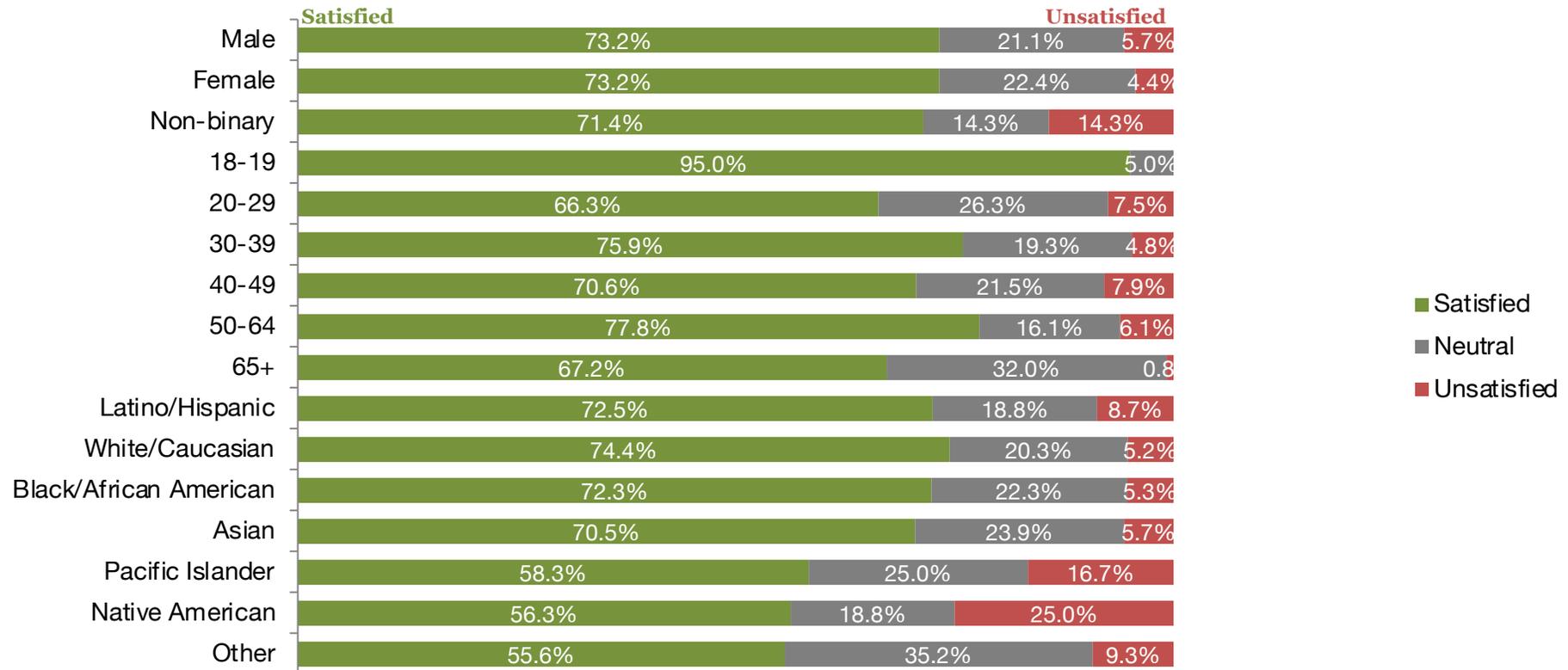


Among those who said unsatisfied



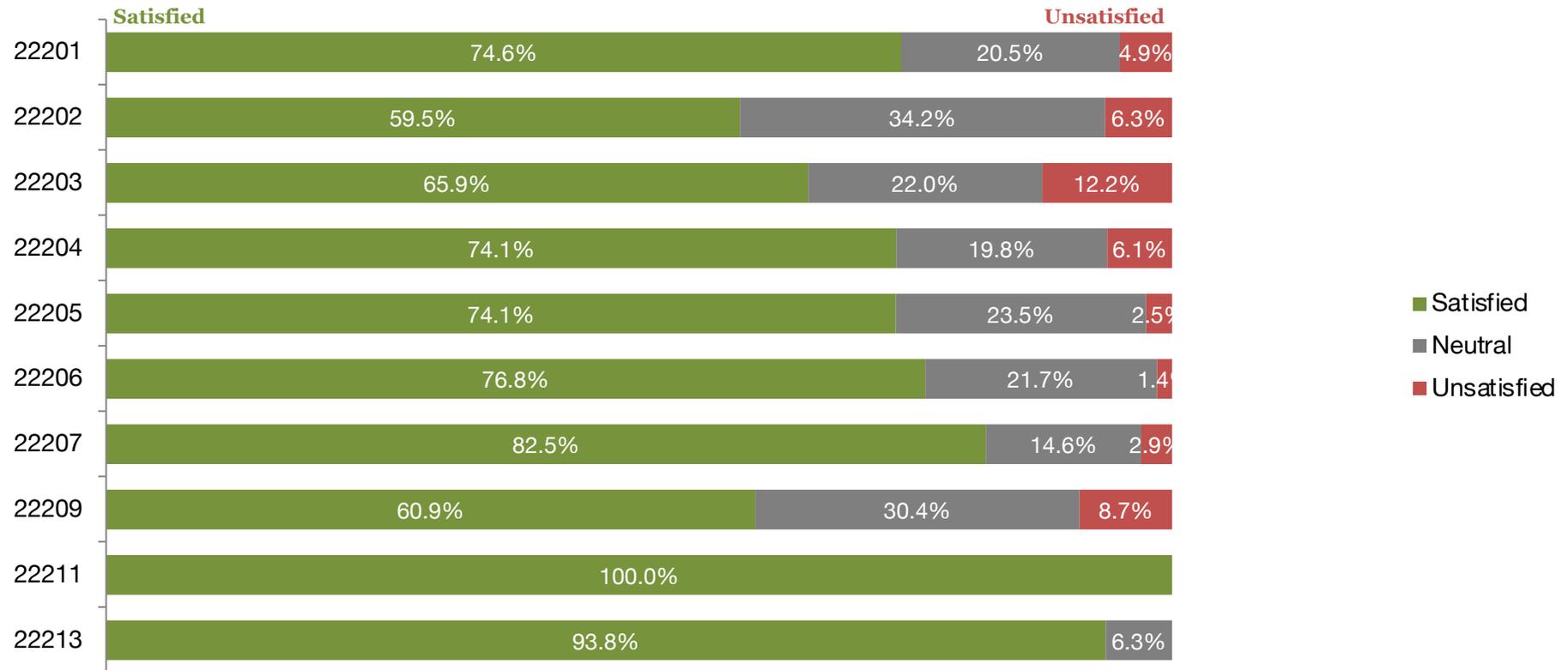
Results by gender, age group, and ethnicity

Question 11_D: Please indicate how satisfied or unsatisfied you are with sports programs



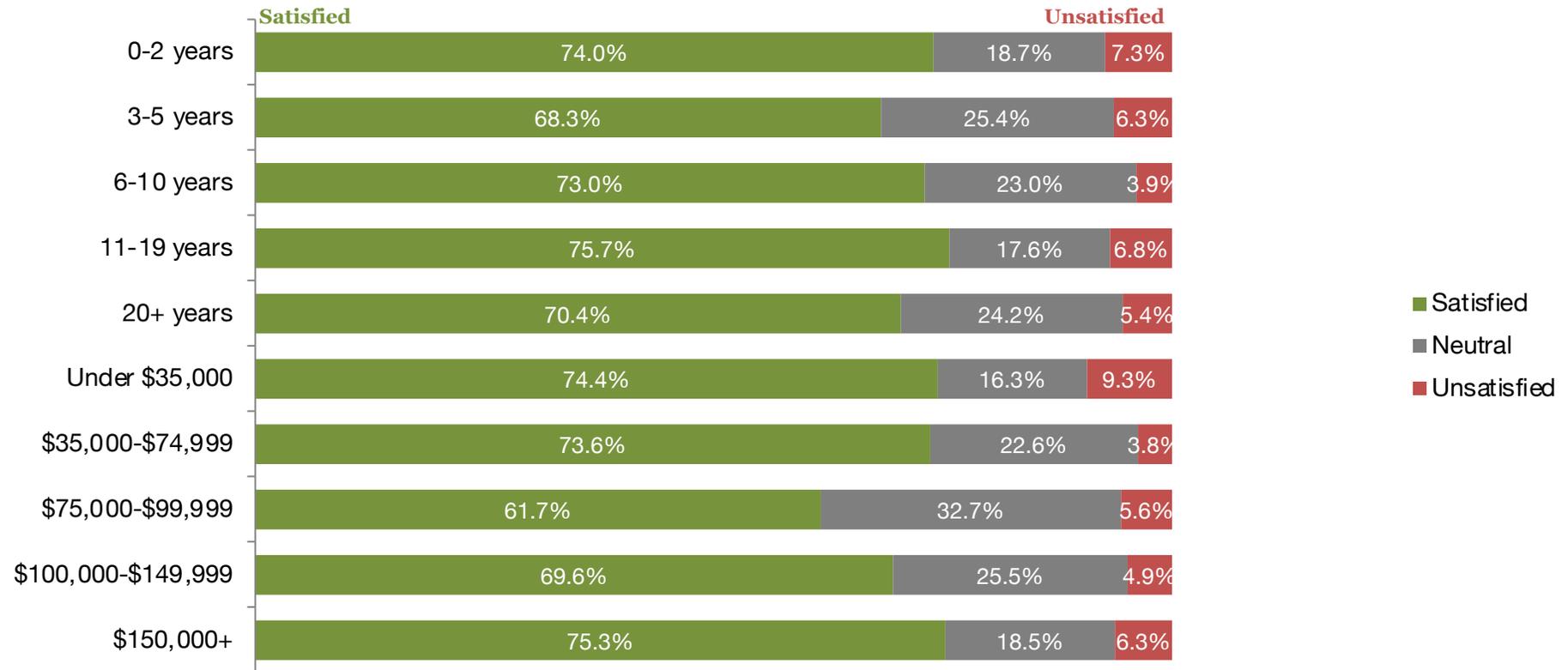
Results by zip code

Question 11_D: Please indicate how satisfied or unsatisfied you are with sports programs



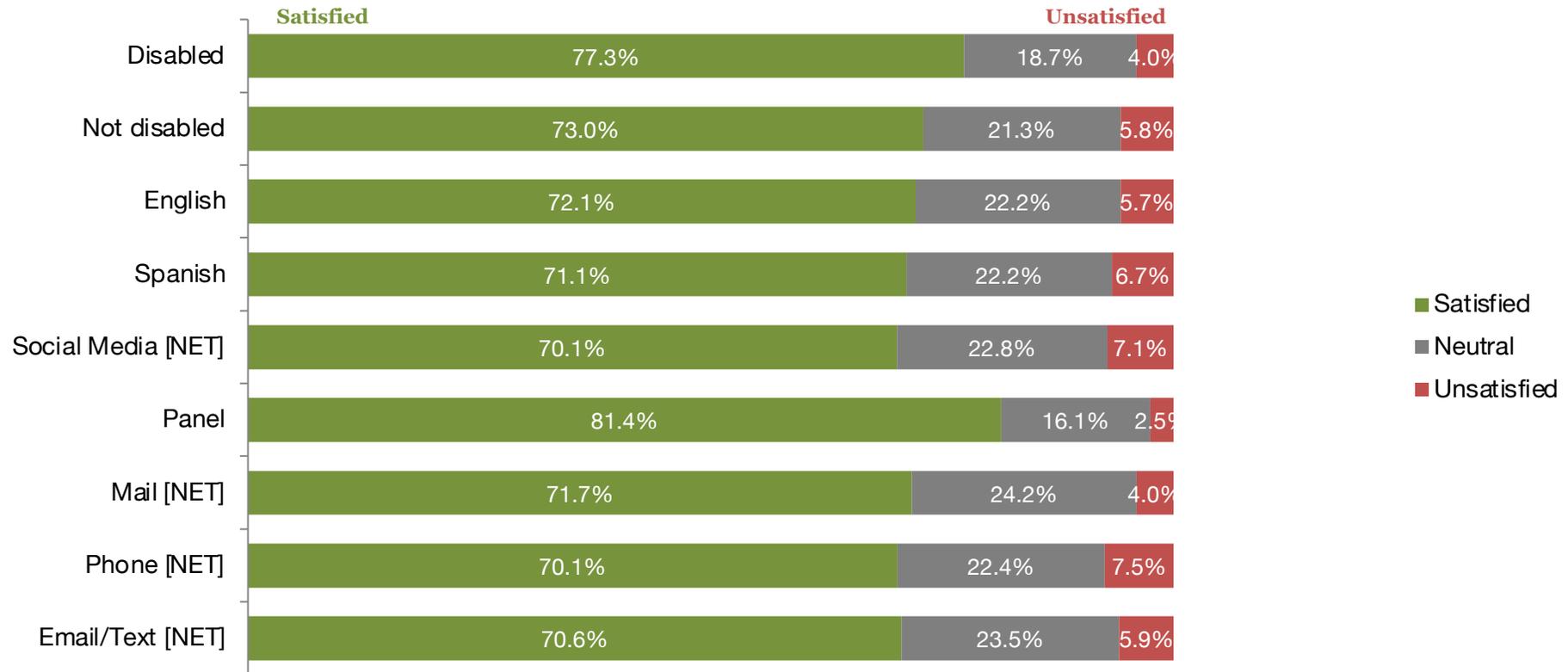
Results by years of residency and household income

Question 11_D: Please indicate how satisfied or unsatisfied you are with sports programs



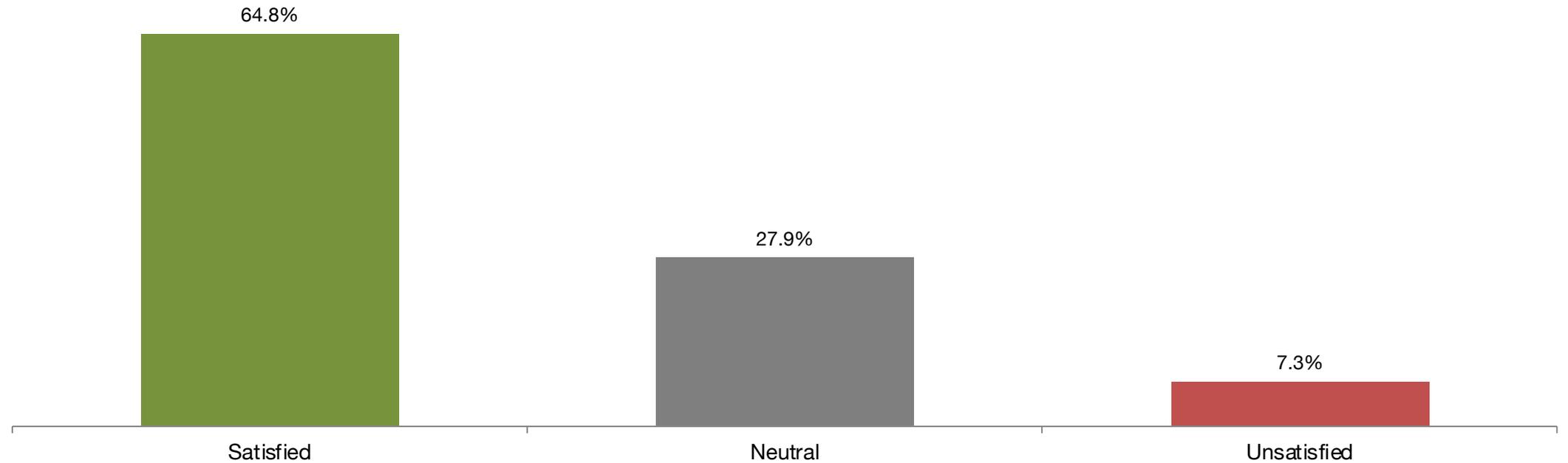
Results by disability status, survey language, and survey mode

Question 11_D: Please indicate how satisfied or unsatisfied you are with sports programs



65% are satisfied with special events

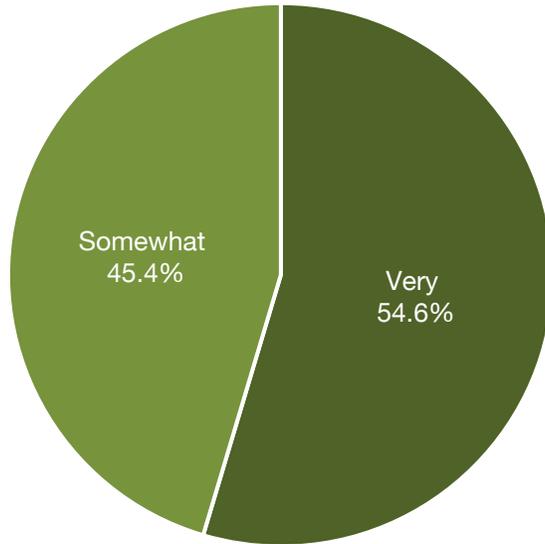
Question 11_E: Please indicate how satisfied or unsatisfied you are with special events



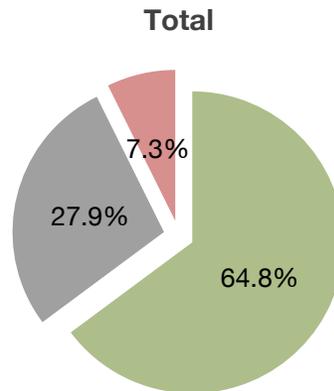
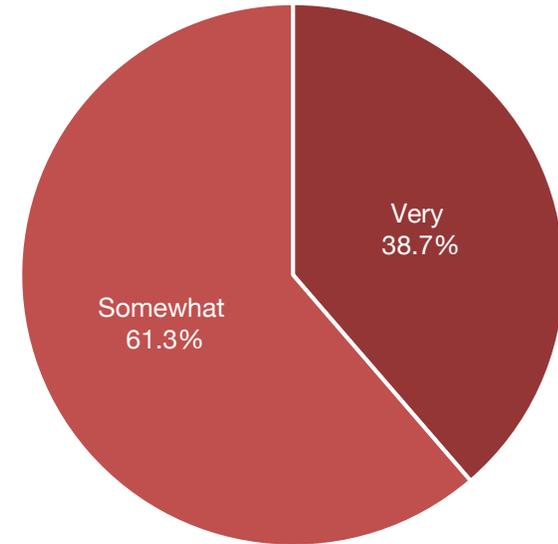
Among those who are satisfied, 55% are very satisfied

Question 11_E: Please indicate how satisfied or unsatisfied you are with special events

Among those who said satisfied

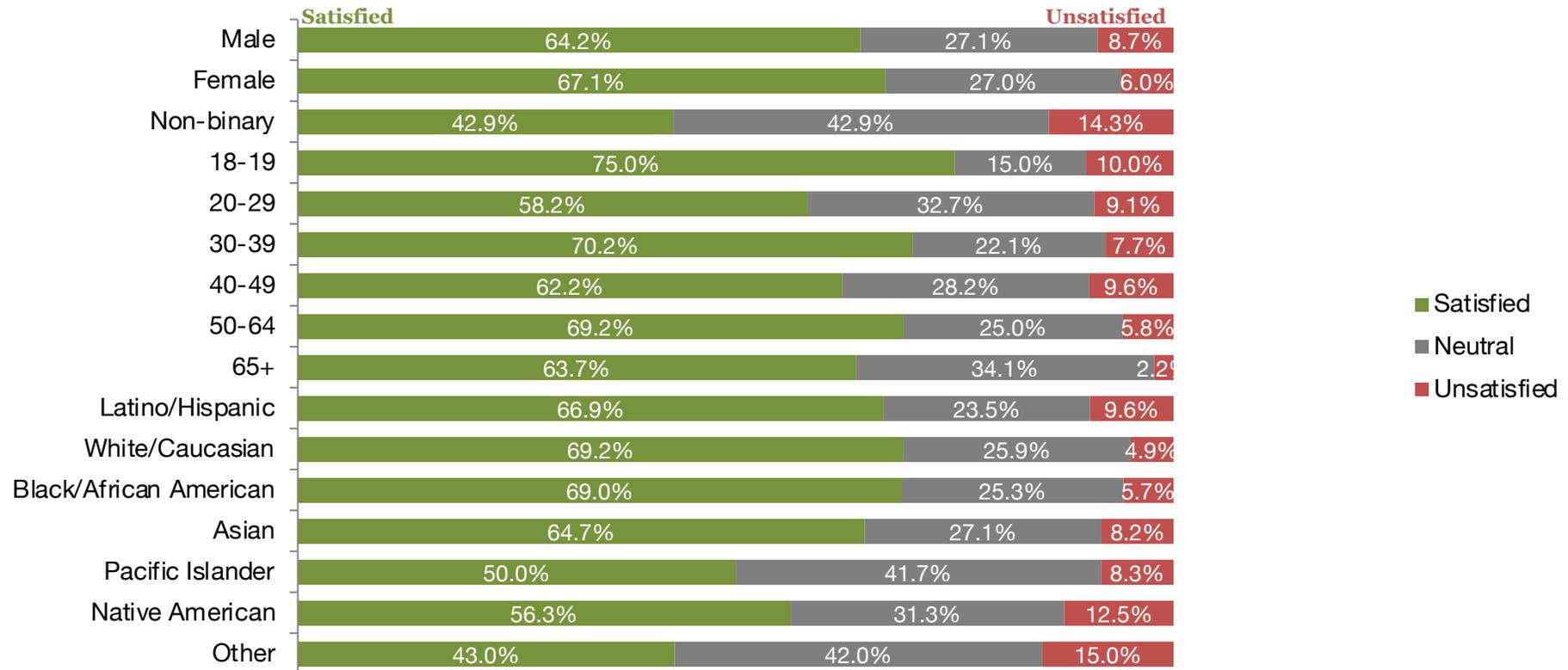


Among those who said unsatisfied



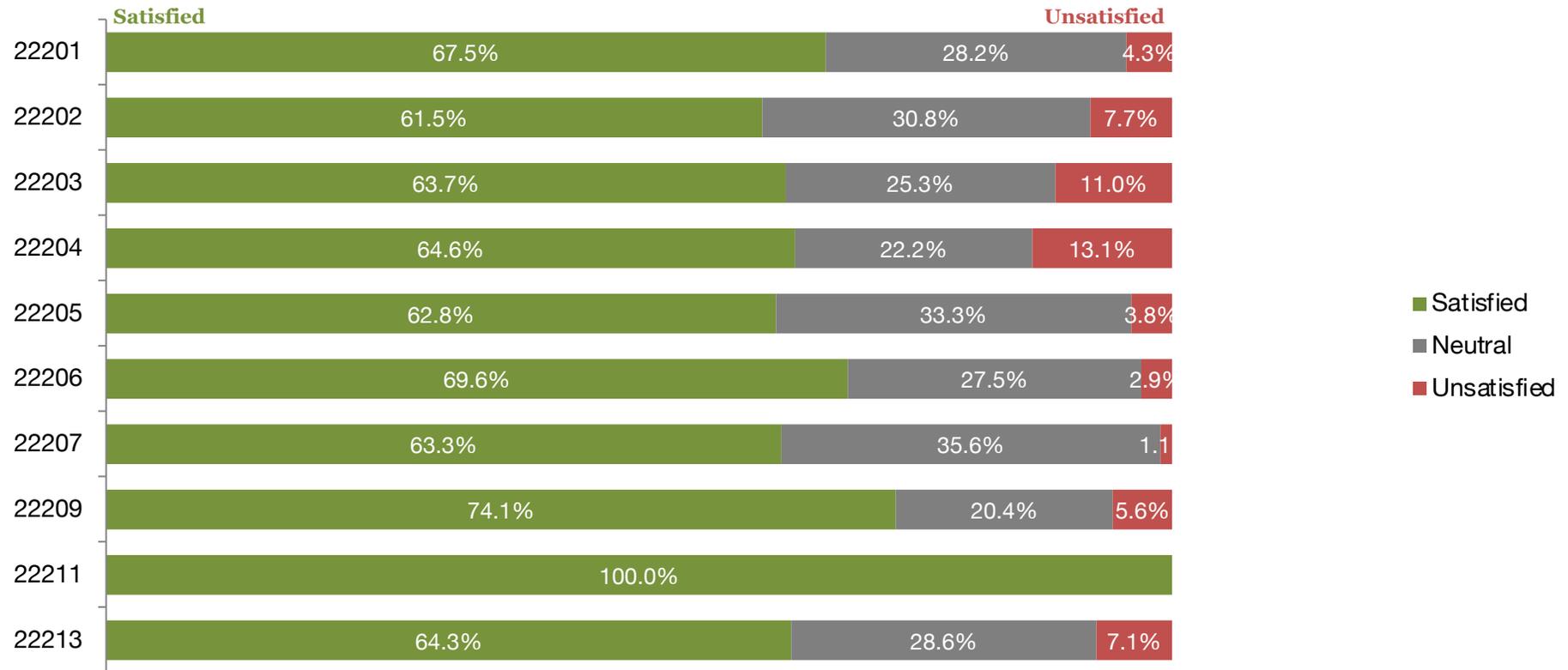
Results by gender, age group, and ethnicity

Question 11_E: Please indicate how satisfied or unsatisfied you are with special events



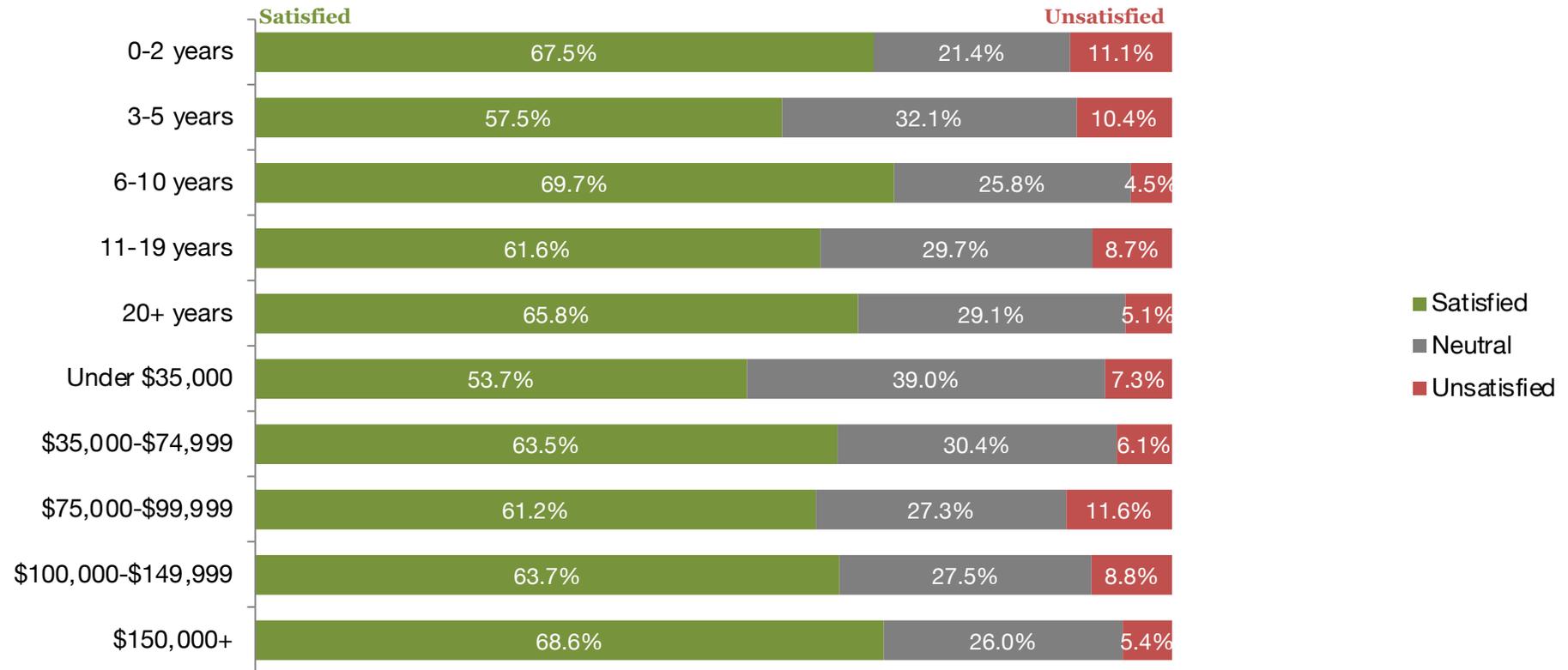
Results by zip code

Question 11_E: Please indicate how satisfied or unsatisfied you are with special events



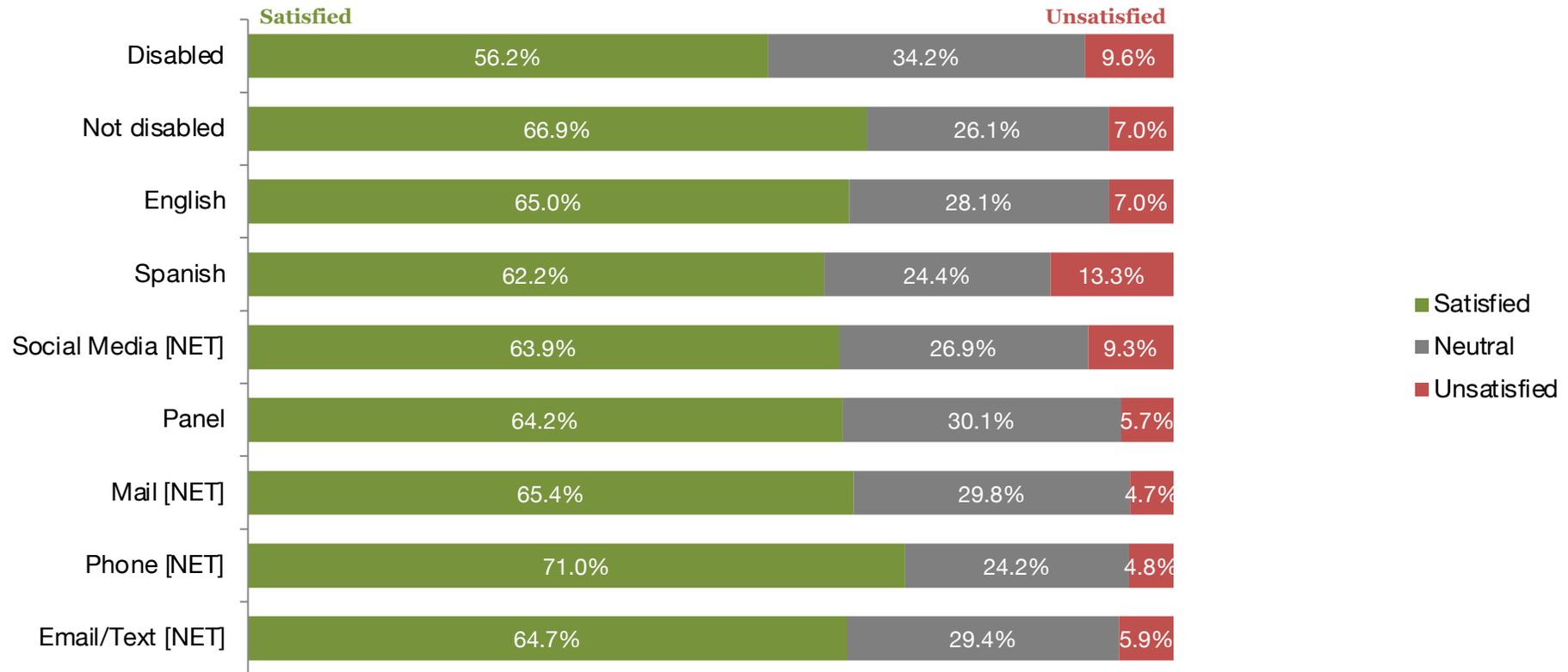
Results by years of residency and household income

Question 11_E: Please indicate how satisfied or unsatisfied you are with special events



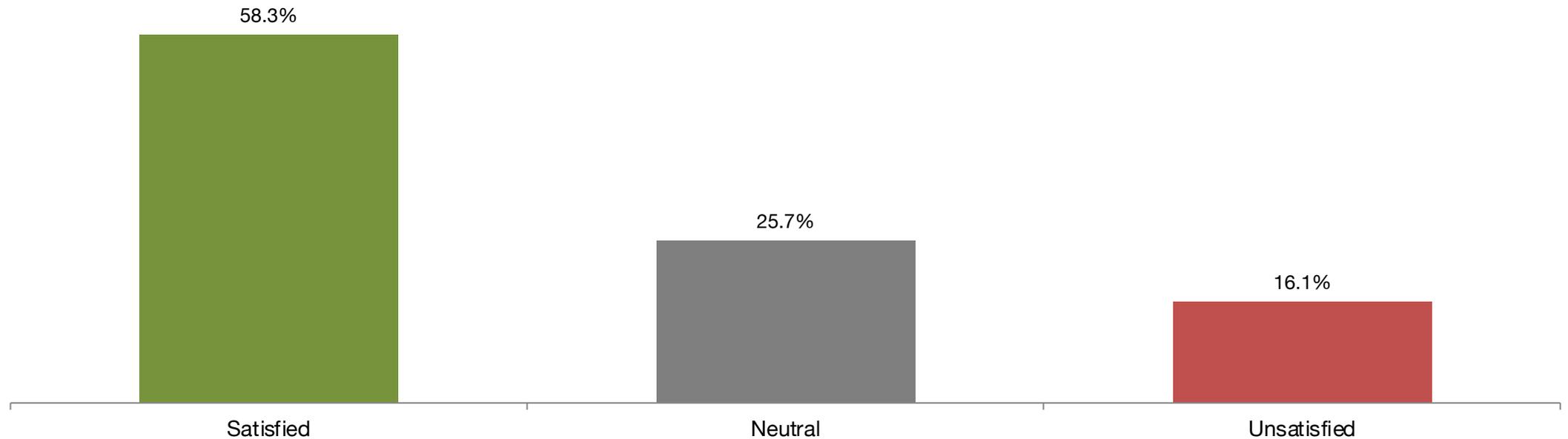
Results by disability status, survey language, and survey mode

Question 11_E: Please indicate how satisfied or unsatisfied you are with special events



58% are satisfied with off-leash dog areas

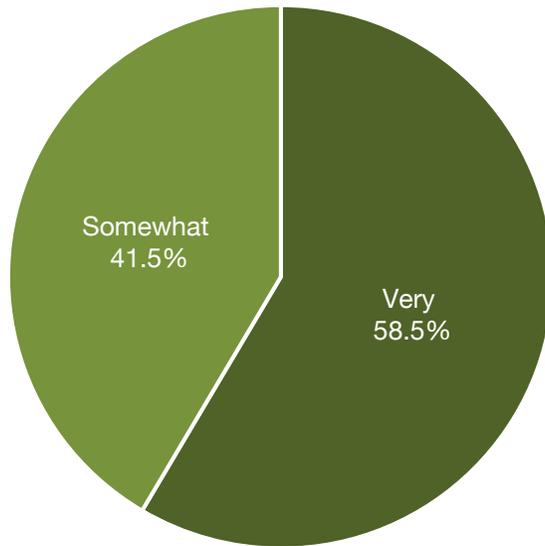
Question 11_F: Please indicate how satisfied or unsatisfied you are with off-leash dog areas



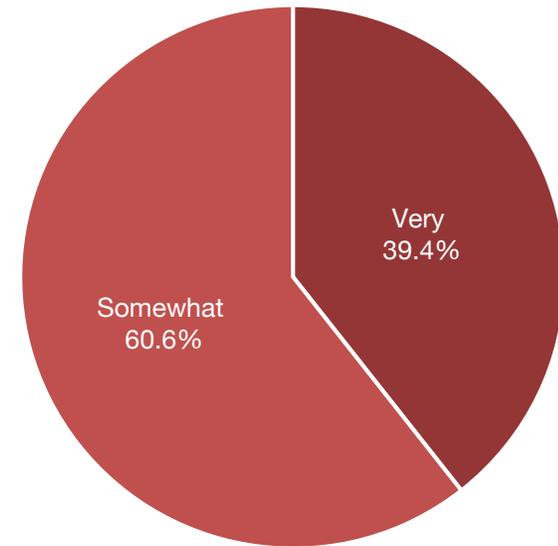
Among those who are satisfied, 59% are very satisfied

Question 11_F: Please indicate how satisfied or unsatisfied you are with off-leash dog areas

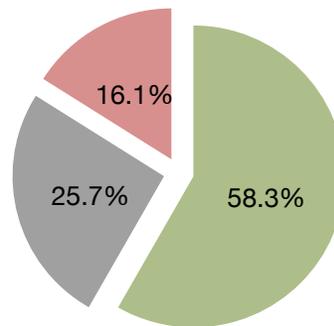
Among those who said satisfied



Among those who said unsatisfied

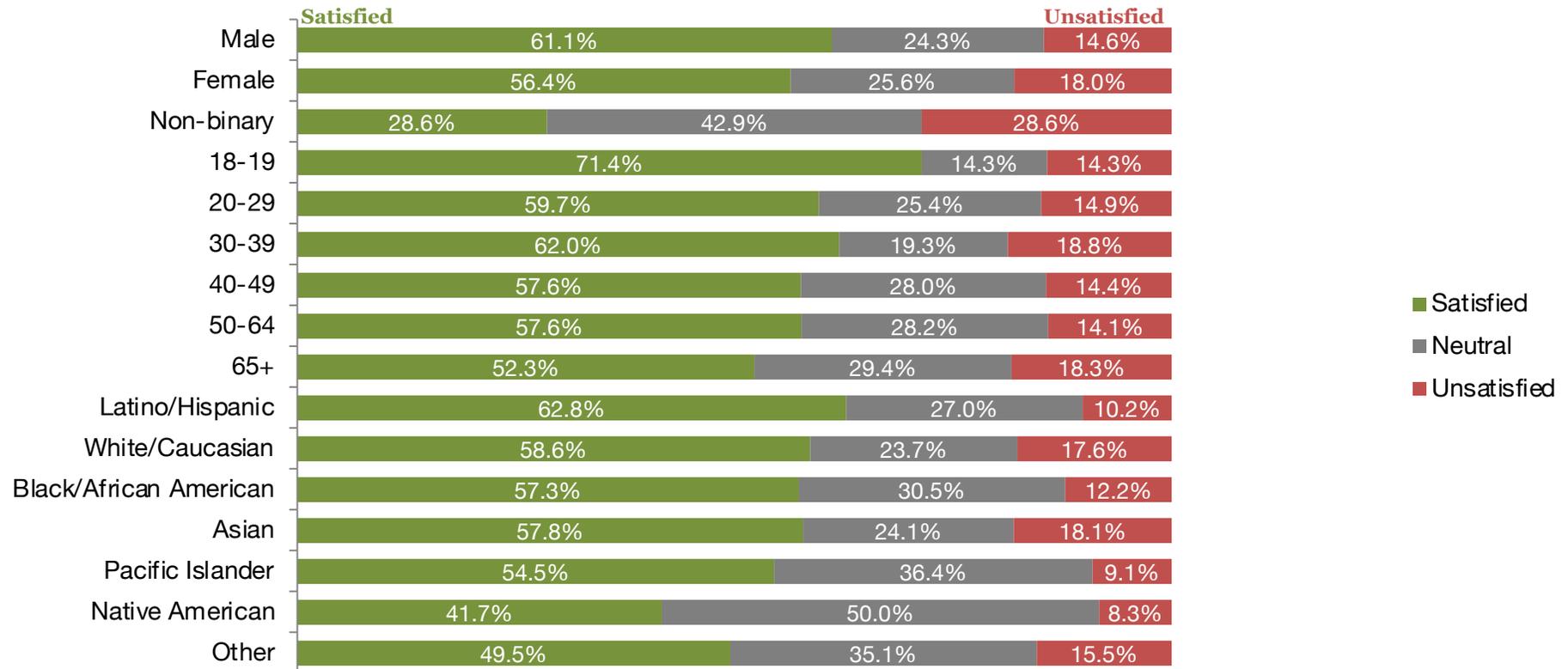


Total



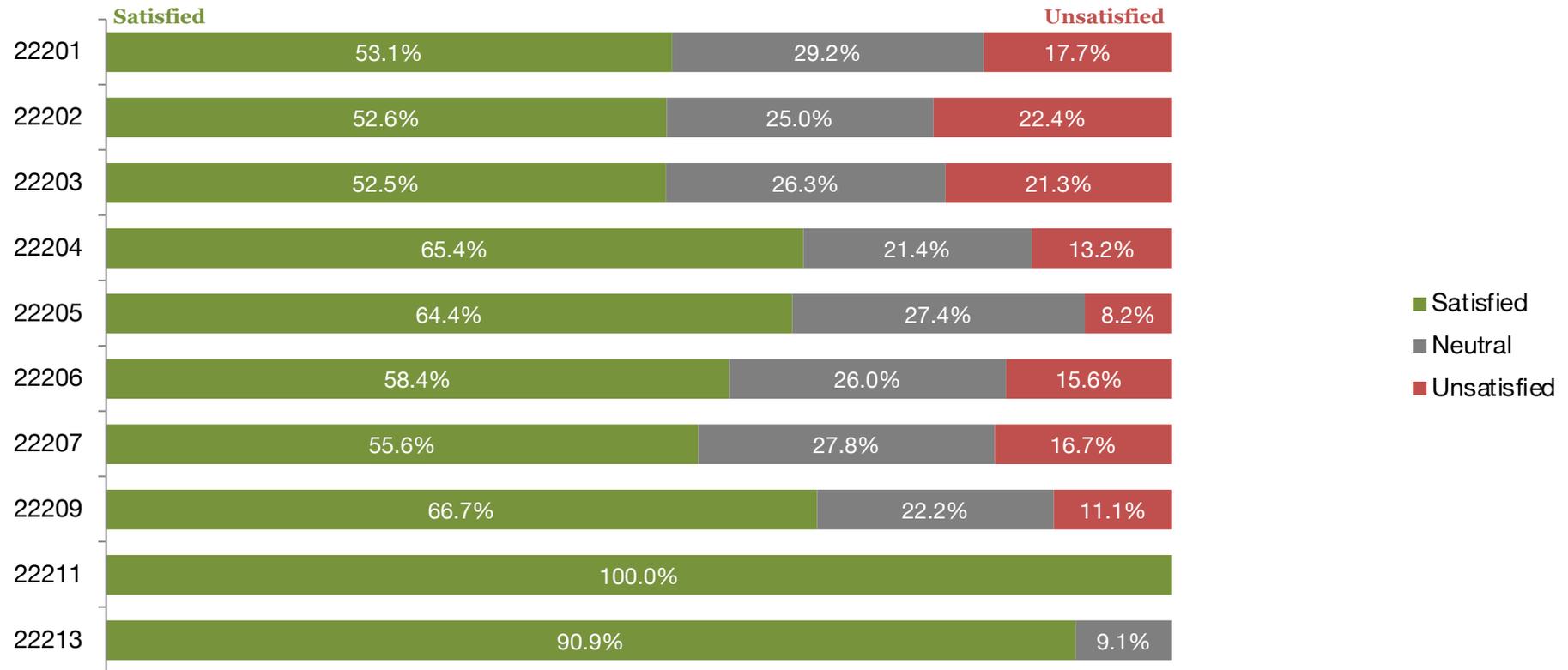
Results by gender, age group, and ethnicity

Question 11_F: Please indicate how satisfied or unsatisfied you are with off-leash dog areas



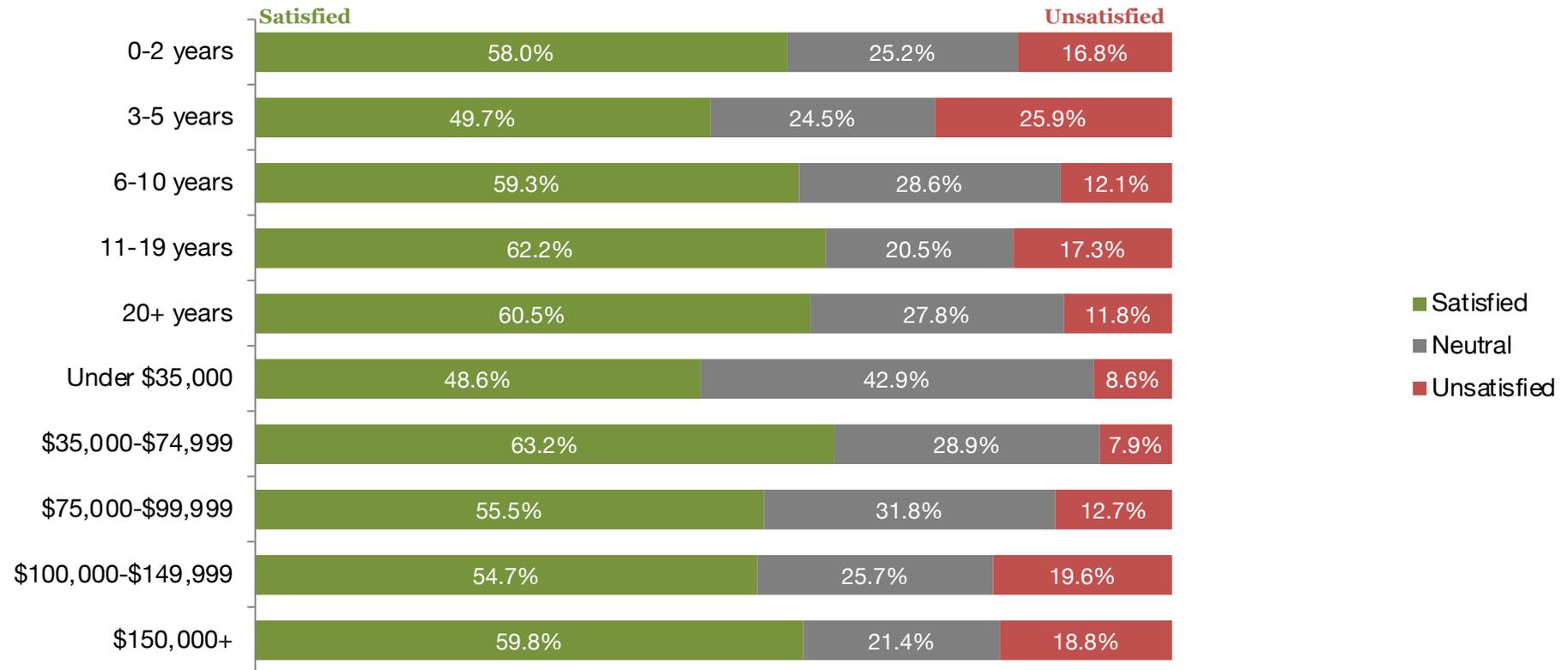
Results by zip code

Question 11_F: Please indicate how satisfied or unsatisfied you are with off-leash dog areas



Results by years of residency and household income

Question 11_F: Please indicate how satisfied or unsatisfied you are with off-leash dog areas



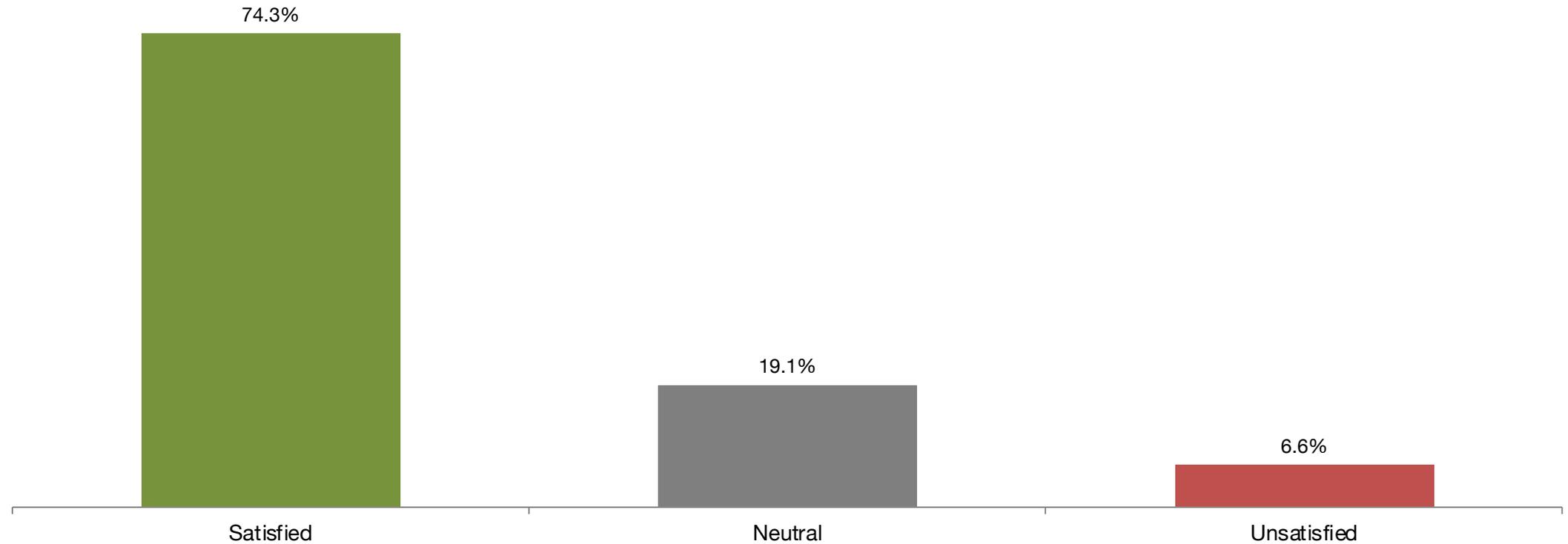
Results by disability status, survey language, and survey mode

Question 11_F: Please indicate how satisfied or unsatisfied you are with off-leash dog areas



74% are satisfied with recreation programs

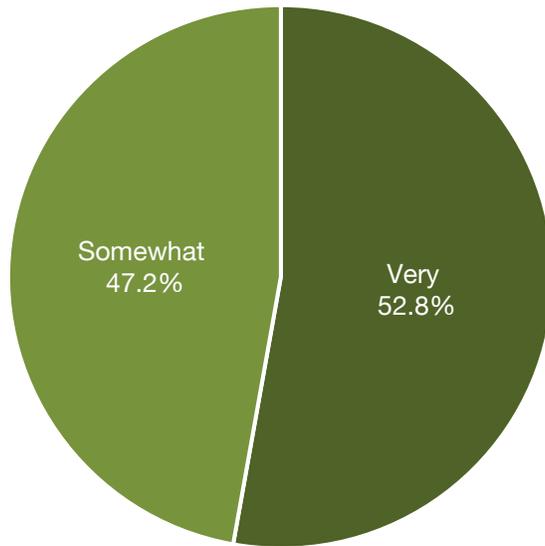
Question 11_G: Please indicate how satisfied or unsatisfied you are with recreation programs



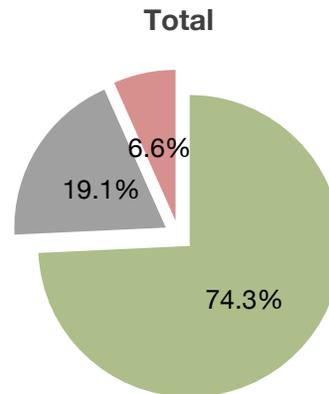
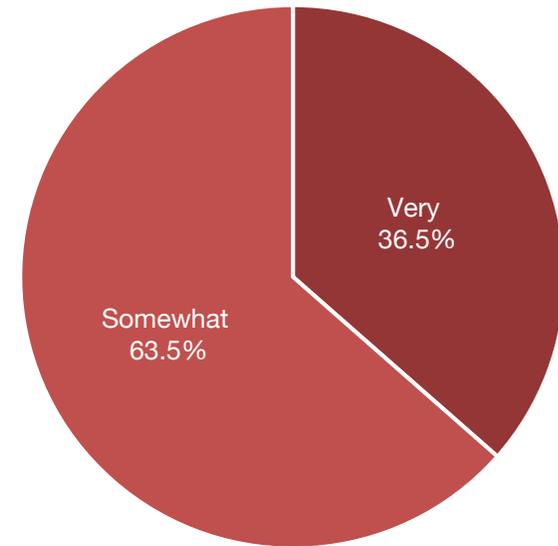
Among those who are satisfied, 53% are very satisfied

Question 11_G: Please indicate how satisfied or unsatisfied you are with recreation programs

Among those who said satisfied

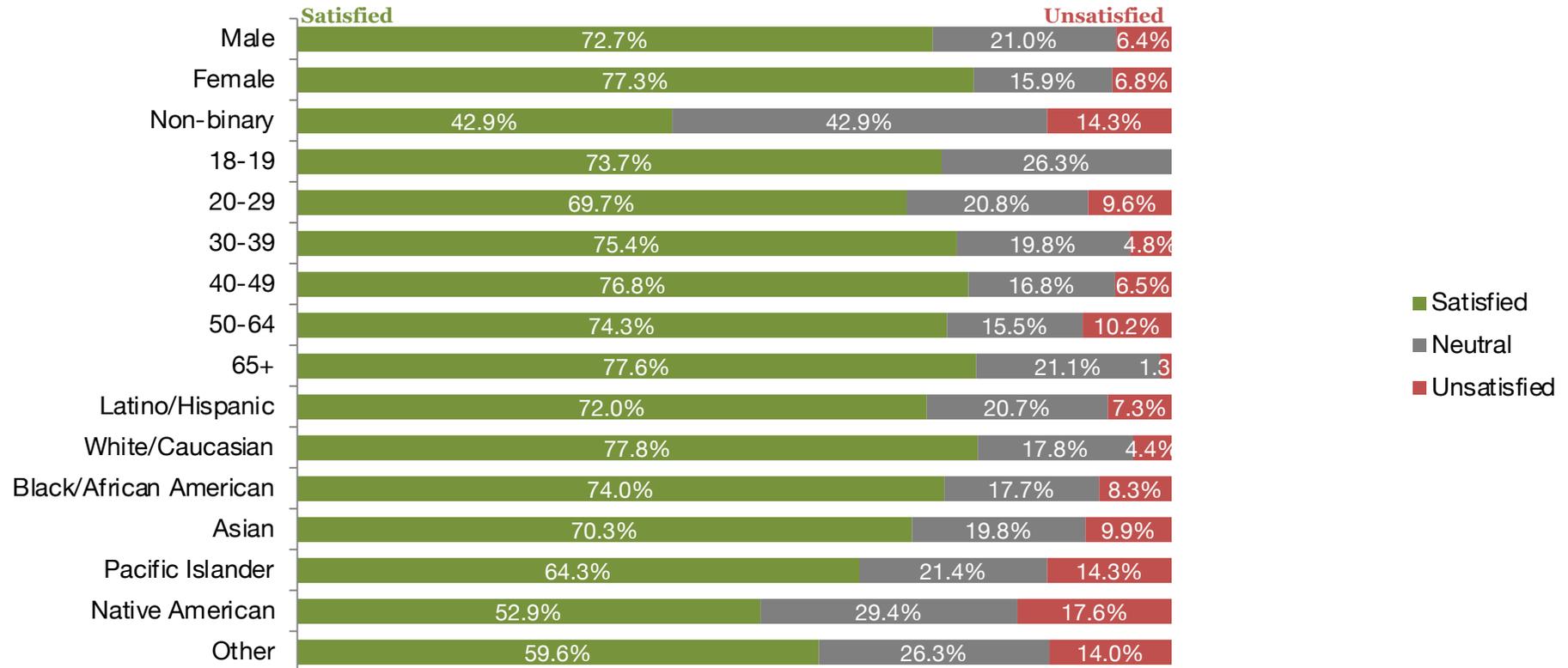


Among those who said unsatisfied



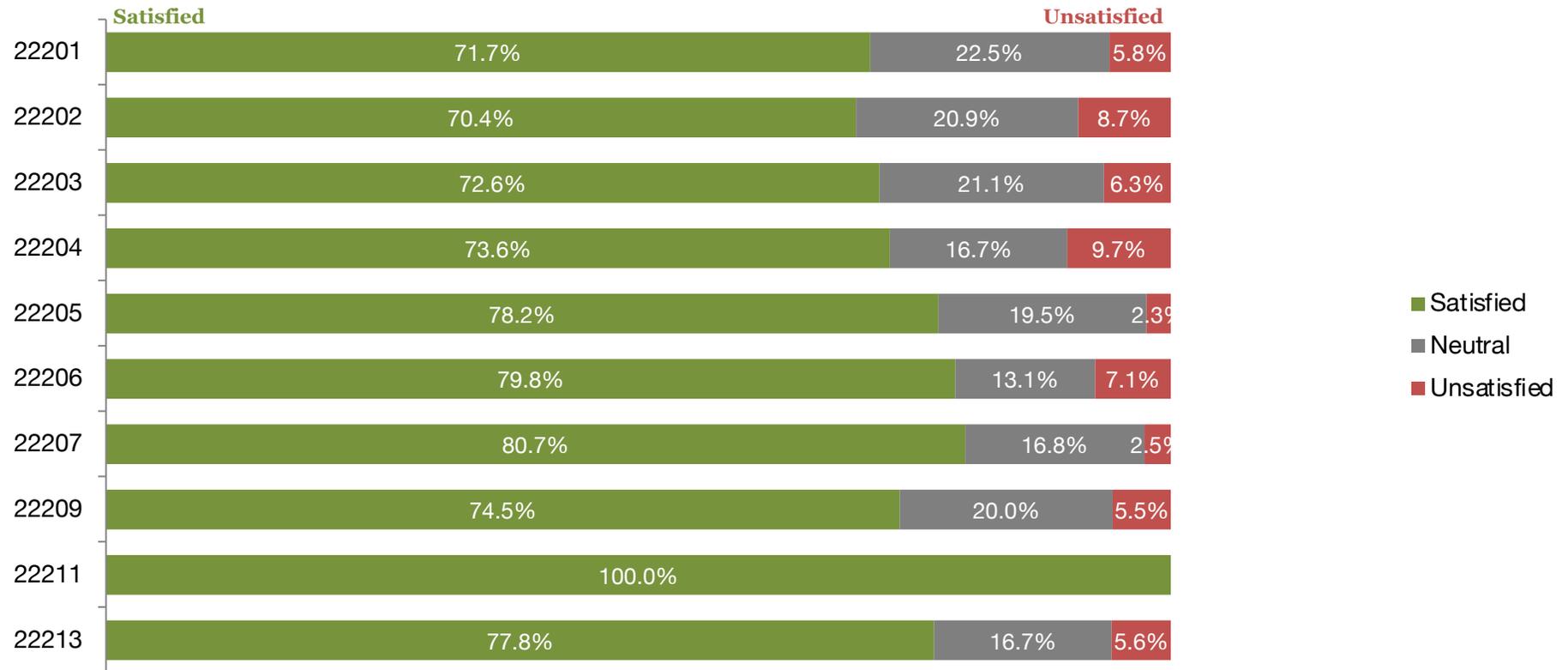
Results by gender, age group, and ethnicity

Question 11_G: Please indicate how satisfied or unsatisfied you are with recreation programs



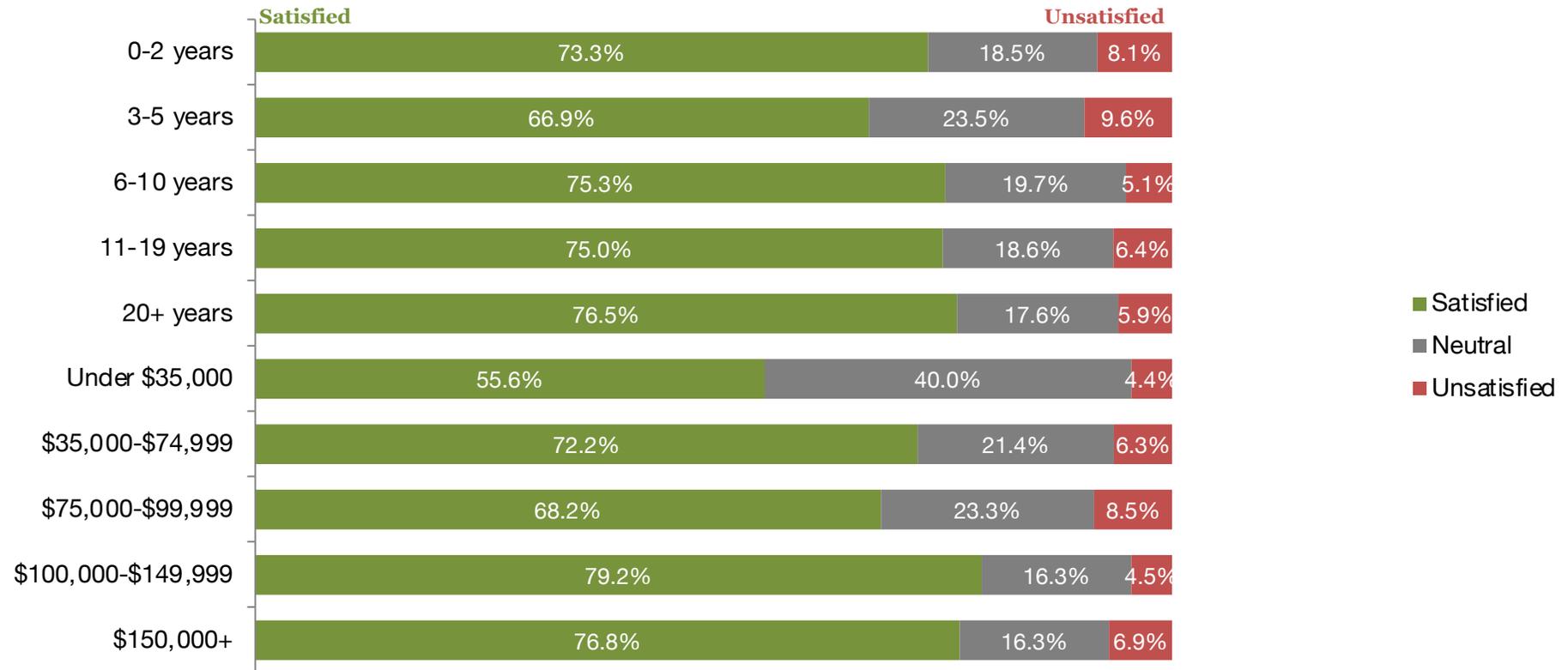
Results by zip code

Question 11_G: Please indicate how satisfied or unsatisfied you are with recreation programs



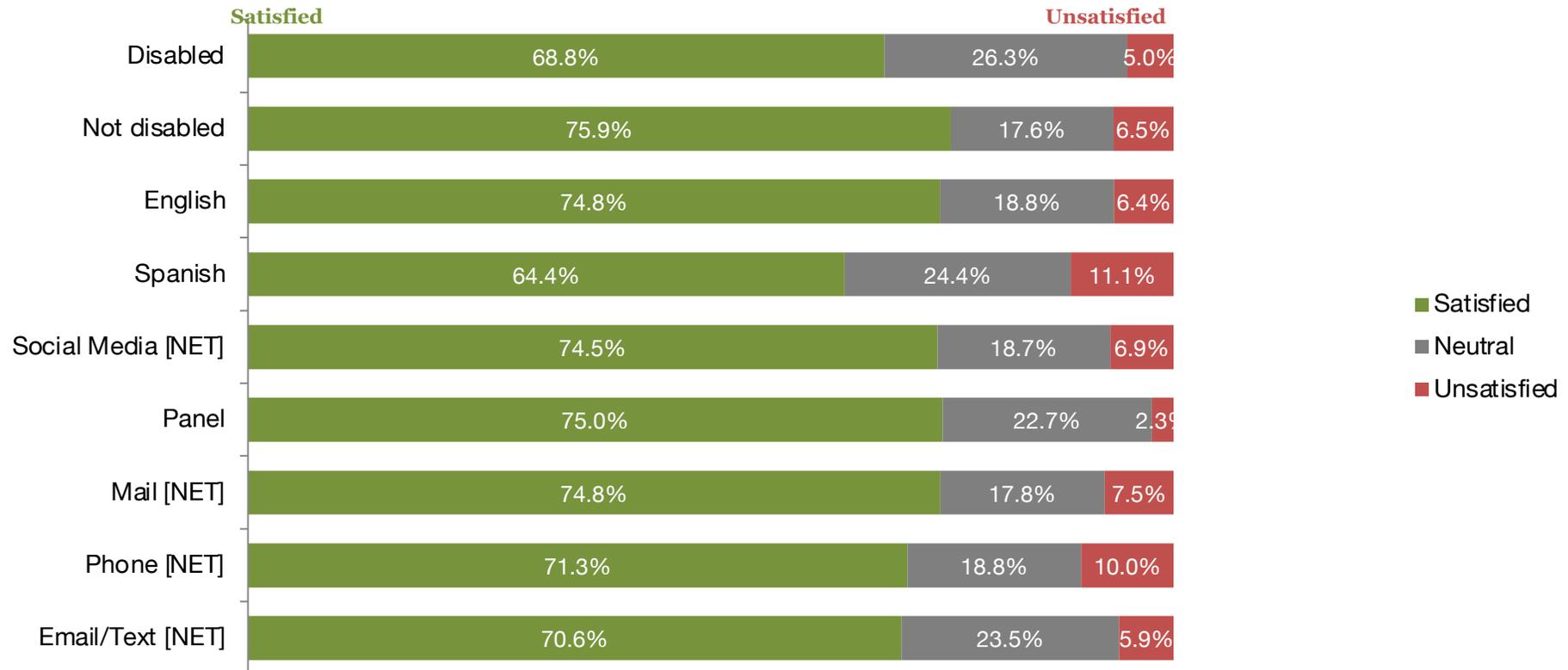
Results by years of residency and household income

Question 11_G: Please indicate how satisfied or unsatisfied you are with recreation programs



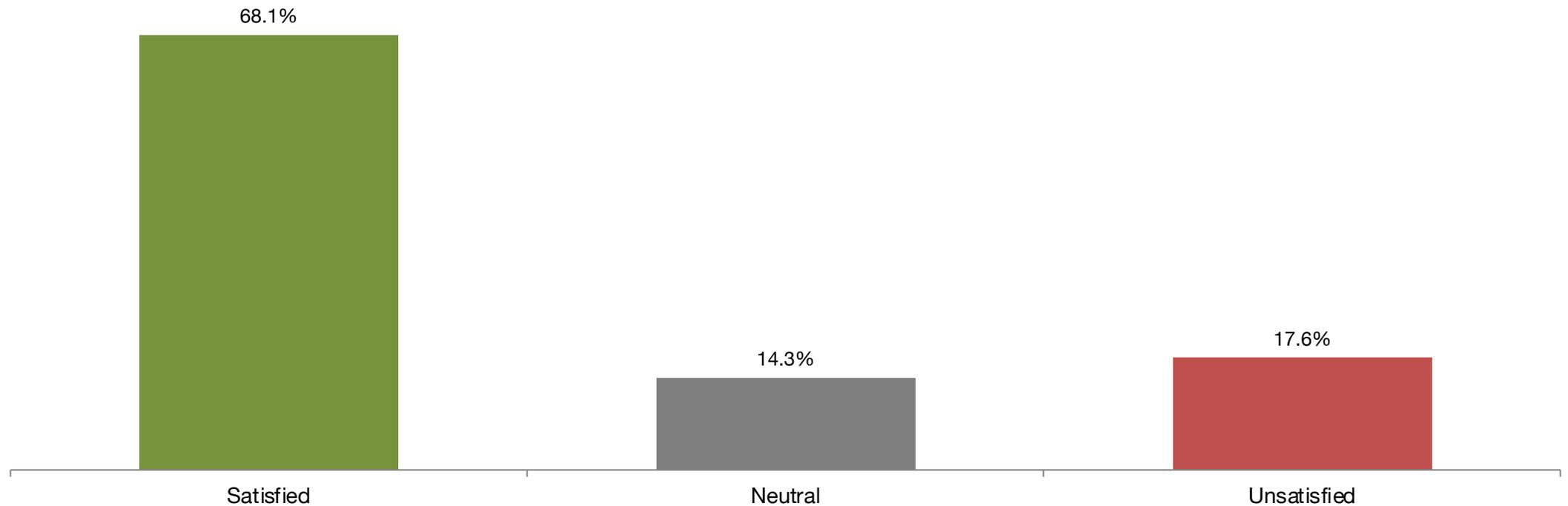
Results by disability status, survey language, and survey mode

Question 11_G: Please indicate how satisfied or unsatisfied you are with recreation programs



68% are satisfied with efforts to preserve nature in the County

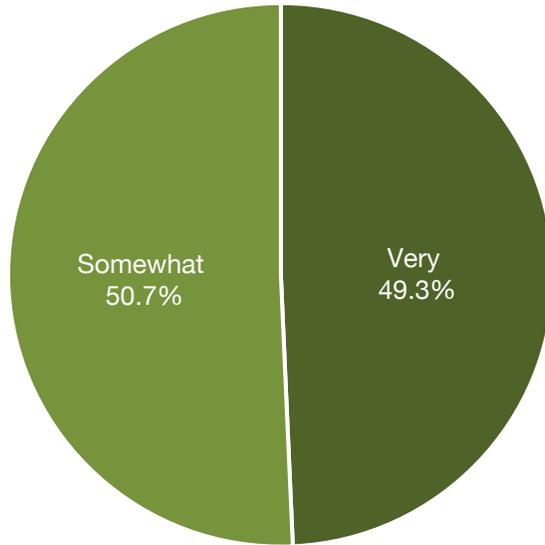
Question 11_H: Please indicate how satisfied or unsatisfied you are with efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources



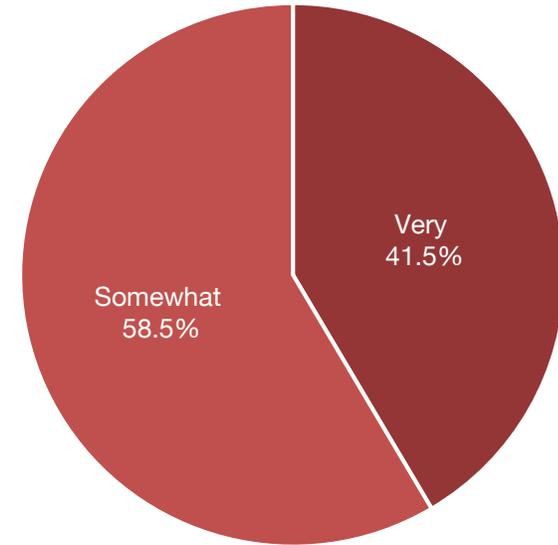
Among those who are satisfied, 51% are somewhat satisfied

Question 11_H: Please indicate how satisfied or unsatisfied you are with efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources

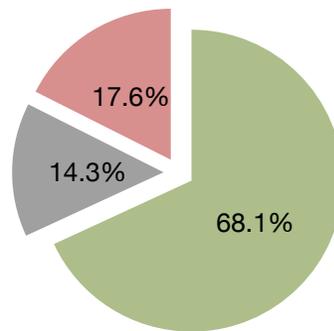
Among those who said satisfied



Among those who said unsatisfied

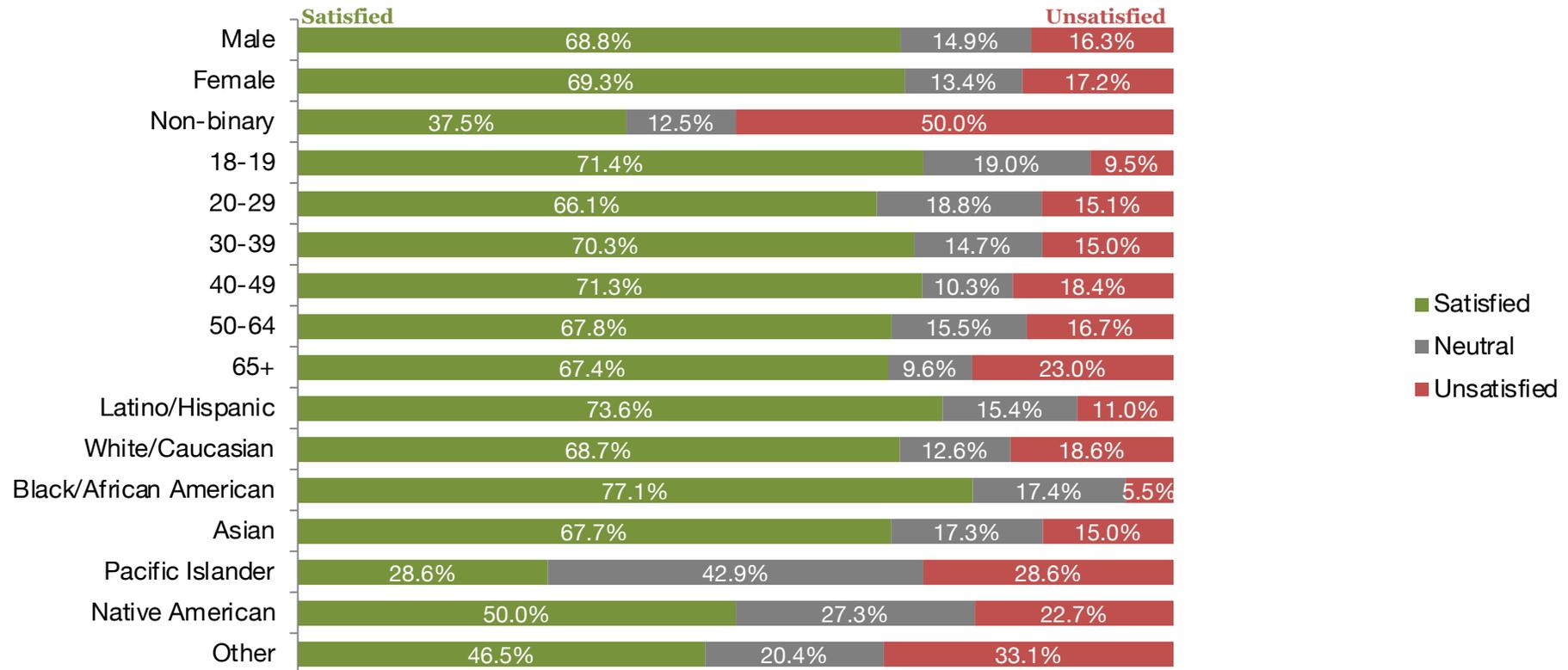


Total



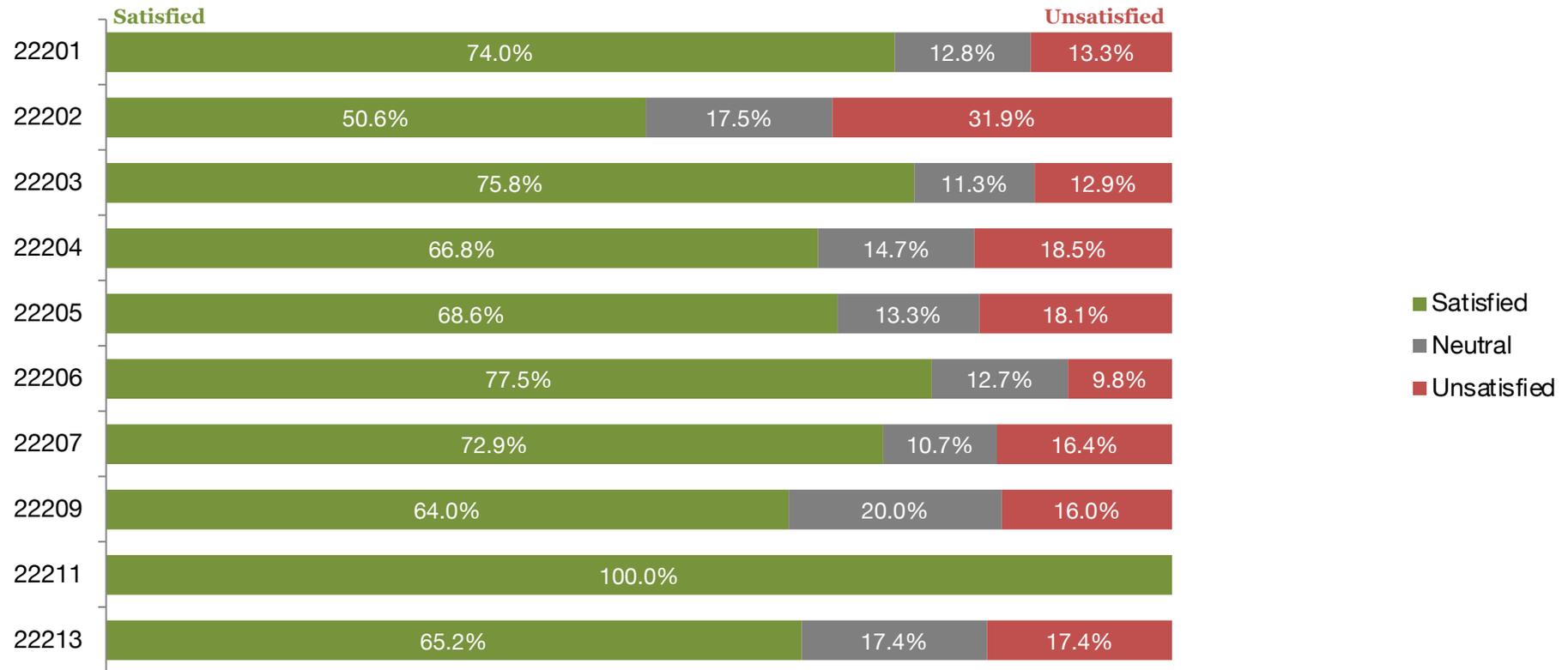
Results by gender, age group, and ethnicity

Question 11_H: Please indicate how satisfied or unsatisfied you are with efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources



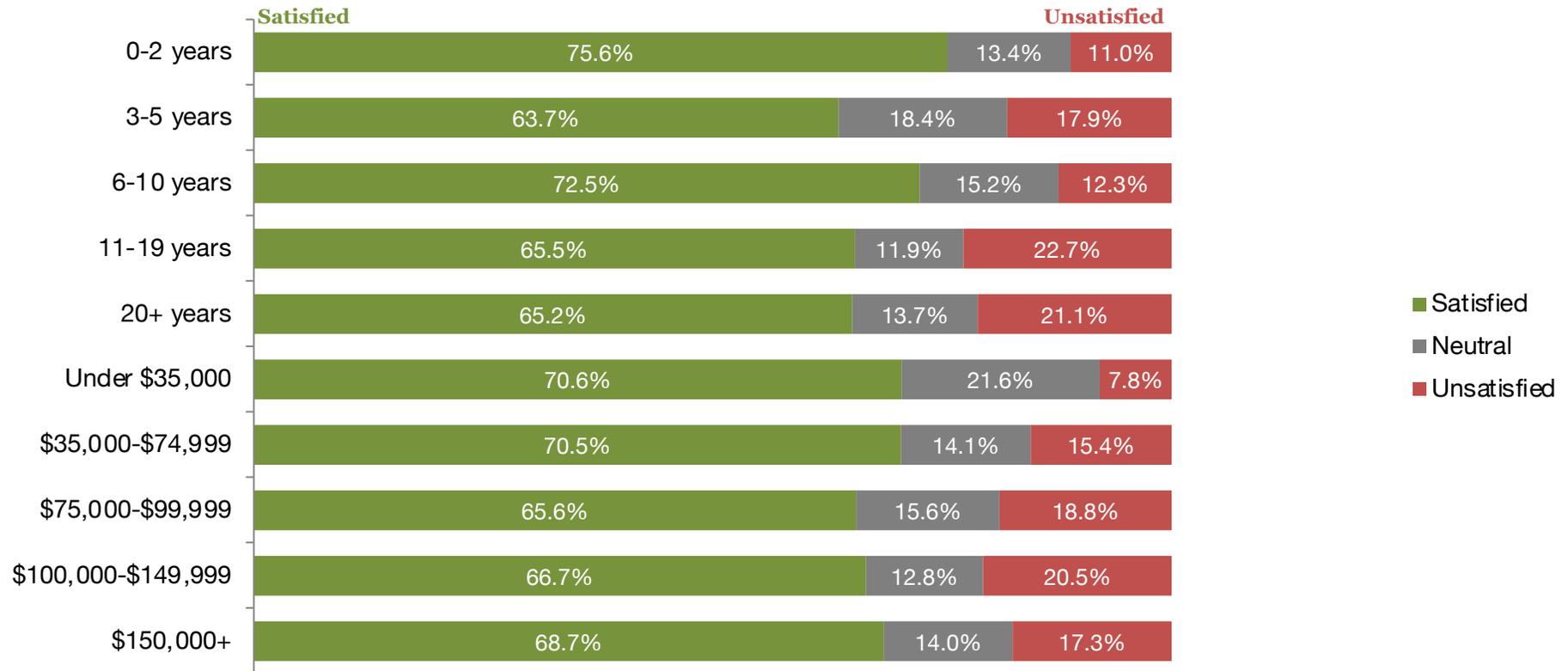
Results by zip code

Question 11_H: Please indicate how satisfied or unsatisfied you are with efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources



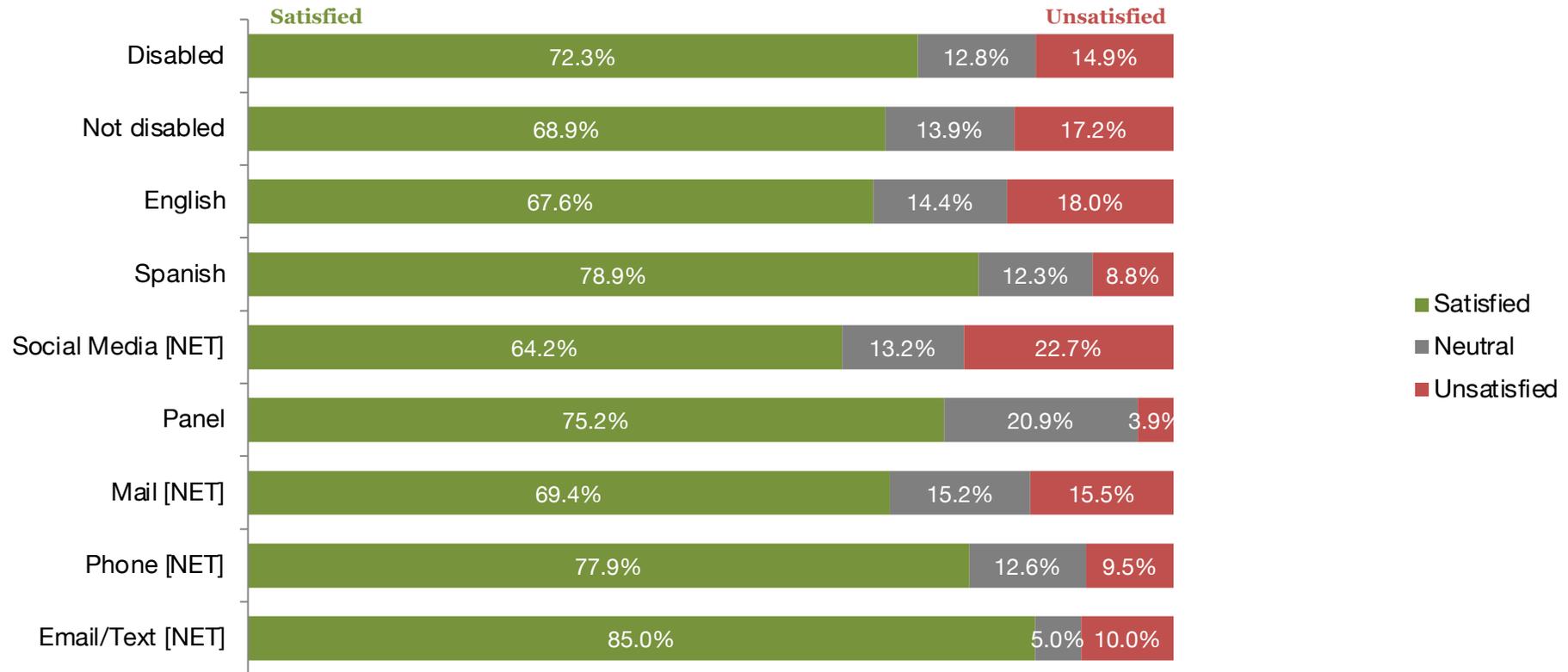
Results by years of residency and household income

Question 11_H: Please indicate how satisfied or unsatisfied you are with efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources



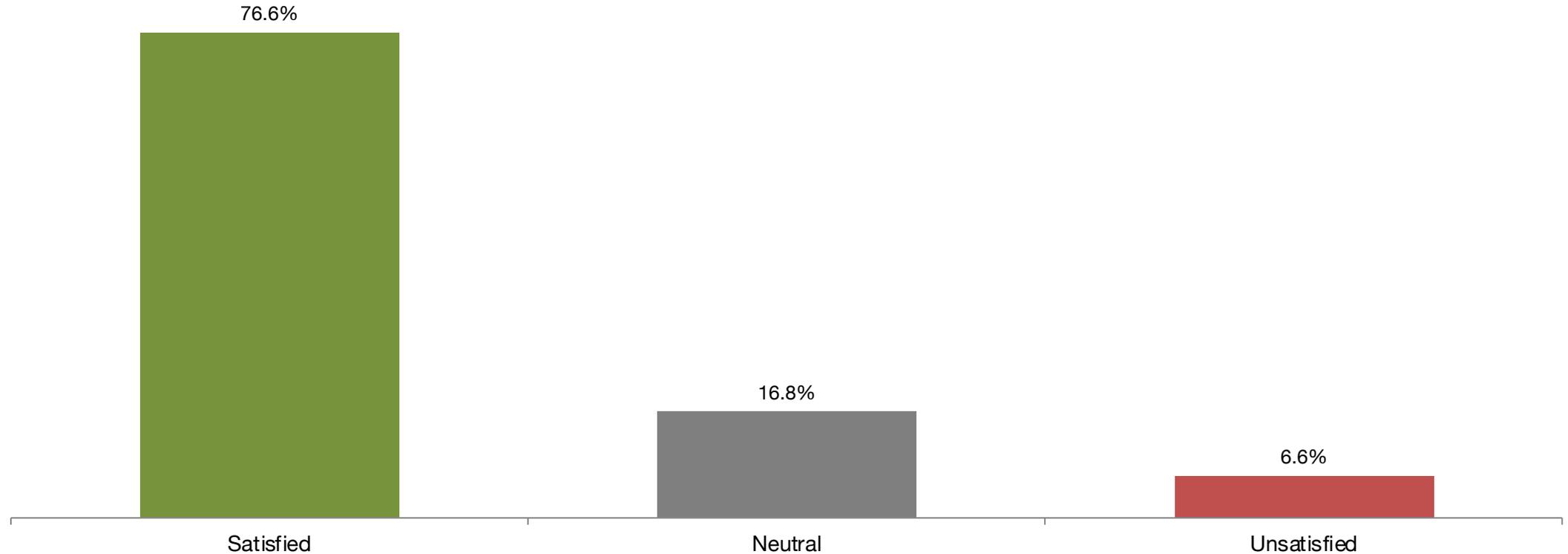
Results by disability status, survey language, and survey mode

Question 11_H: Please indicate how satisfied or unsatisfied you are with efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources



77% are satisfied with community and nature centers

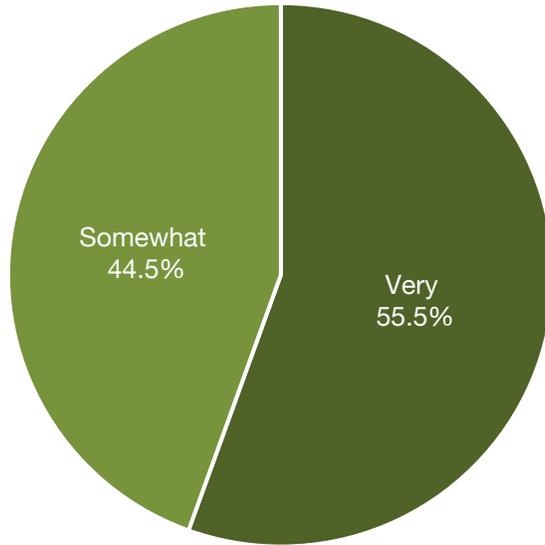
Question 11_I: Please indicate how satisfied or unsatisfied you are with community and nature centers



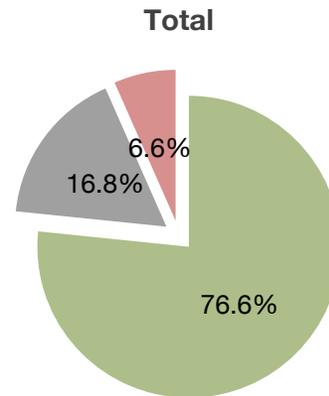
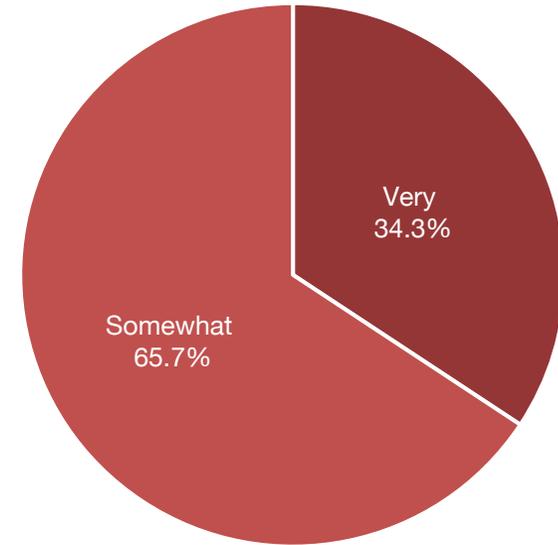
Among those who are satisfied, 56% are very satisfied

Question 11_I: Please indicate how satisfied or unsatisfied you are with community and nature centers

Among those who said satisfied

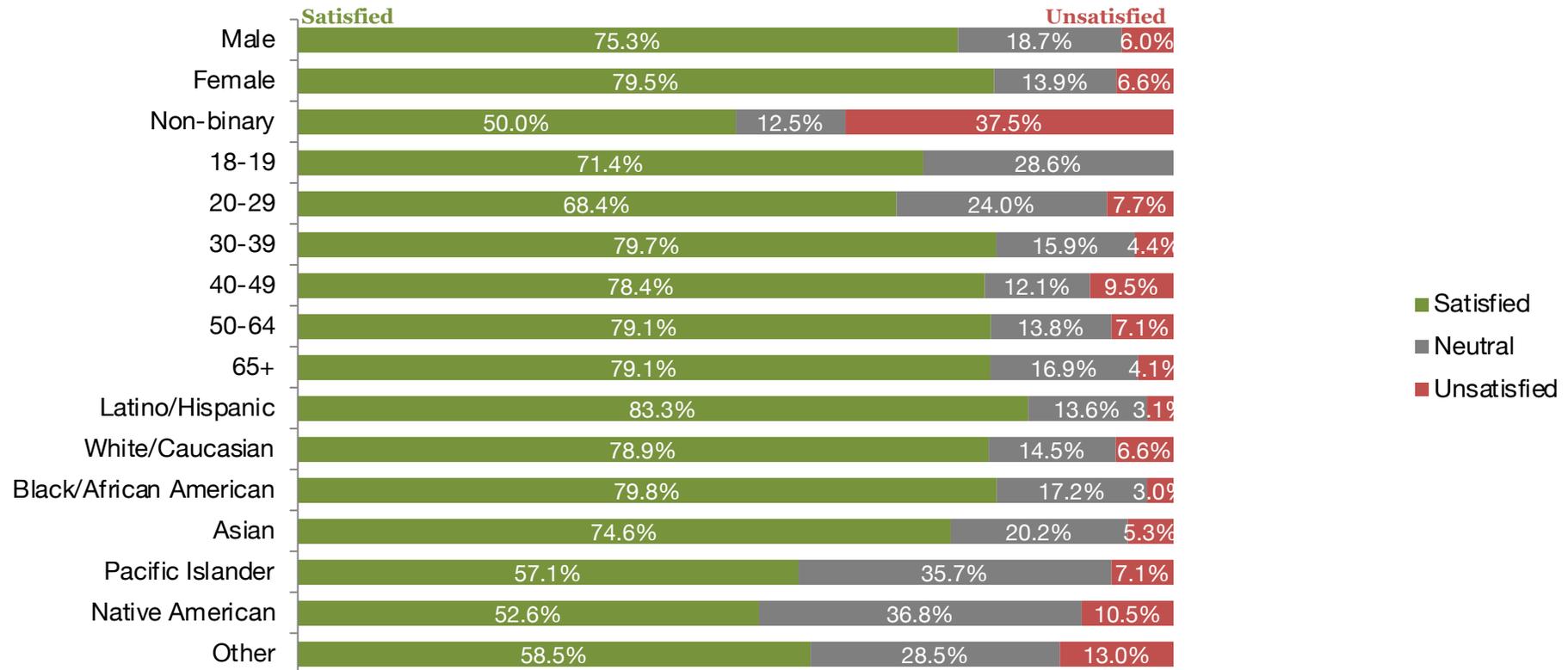


Among those who said unsatisfied



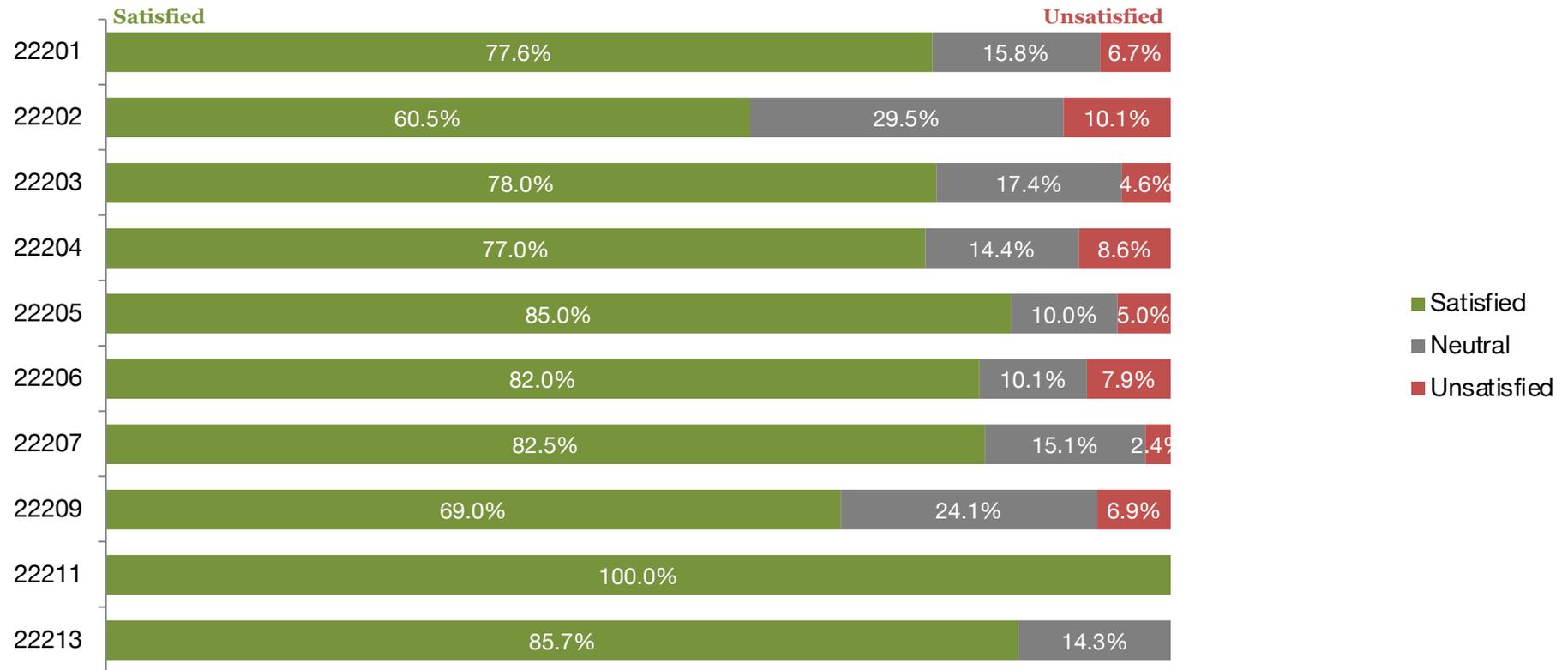
Results by gender, age group, and ethnicity

Question 11_I: Please indicate how satisfied or unsatisfied you are with community and nature centers



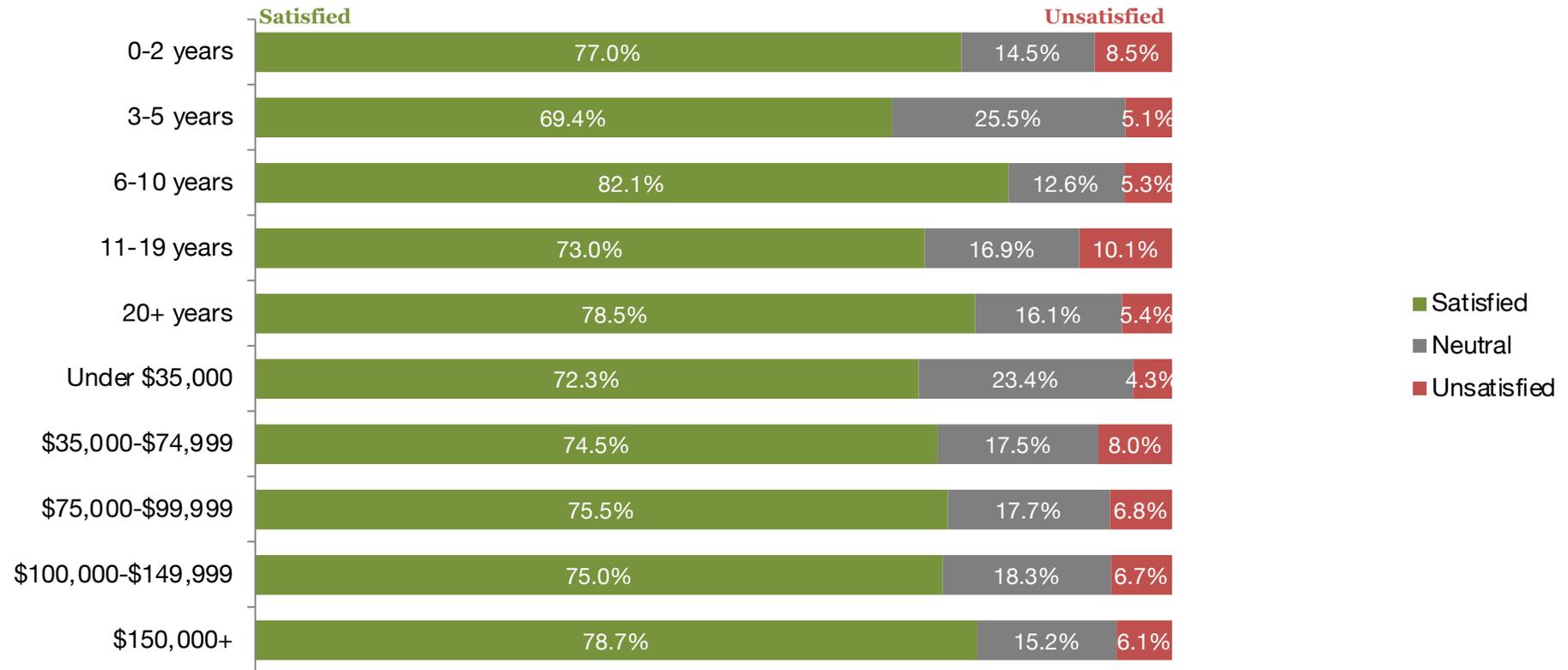
Results by zip code

Question 11_I: Please indicate how satisfied or unsatisfied you are with community and nature centers



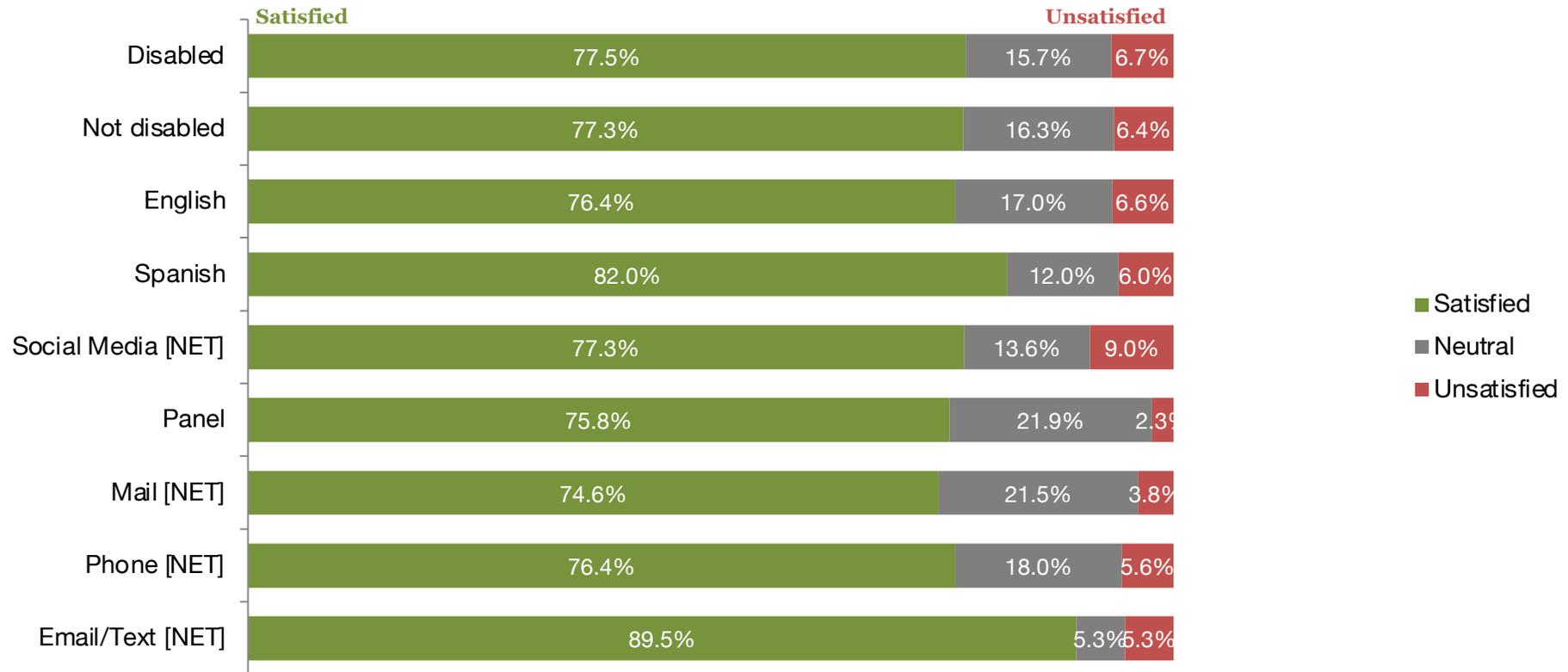
Results by years of residency and household income

Question 11_I: Please indicate how satisfied or unsatisfied you are with community and nature centers



Results by disability status, survey language, and survey mode

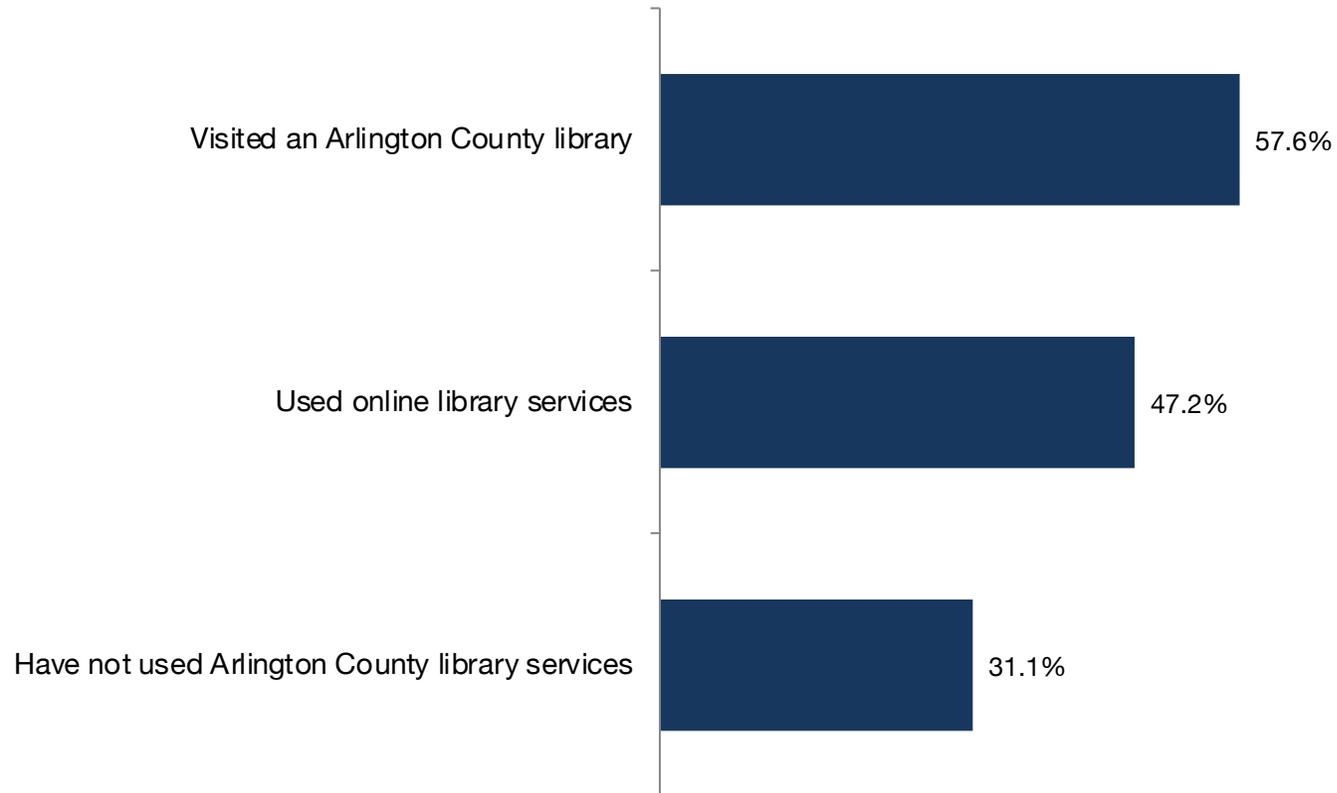
Question 11_I: Please indicate how satisfied or unsatisfied you are with community and nature centers



Library Services

58% have visited an Arlington County library

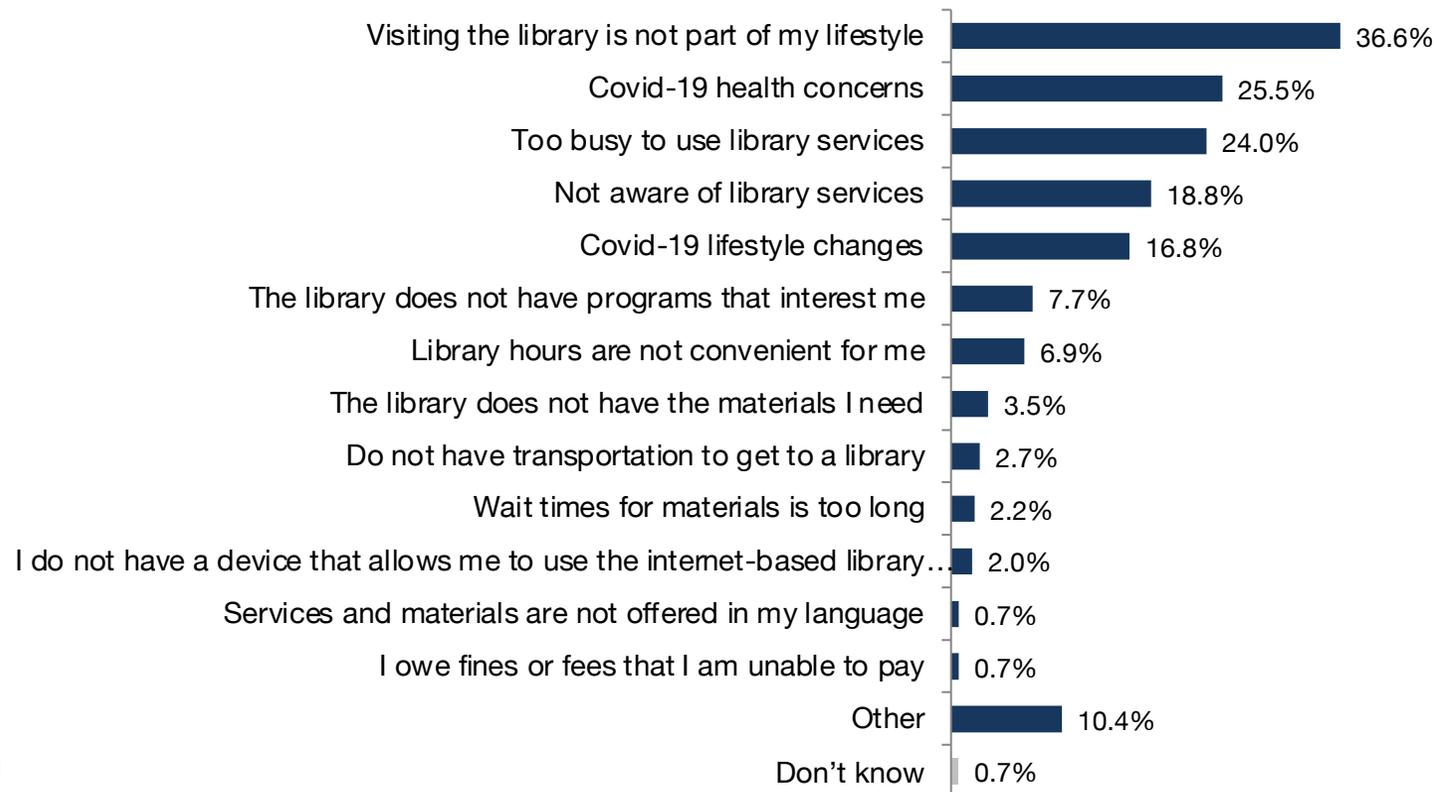
Question 12: How have you or other members of your household used Arlington County library services during the past year? Select all that apply.



37% haven't used County library services in the past year because visiting the library isn't part of their lifestyle

Question 12A: Why haven't you used Arlington County library services in the past year? Select all that apply.

[ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12]



Transportation

Key Findings

Residents are most satisfied with the ease of traveling within Arlington County and the availability of sidewalks for pedestrians

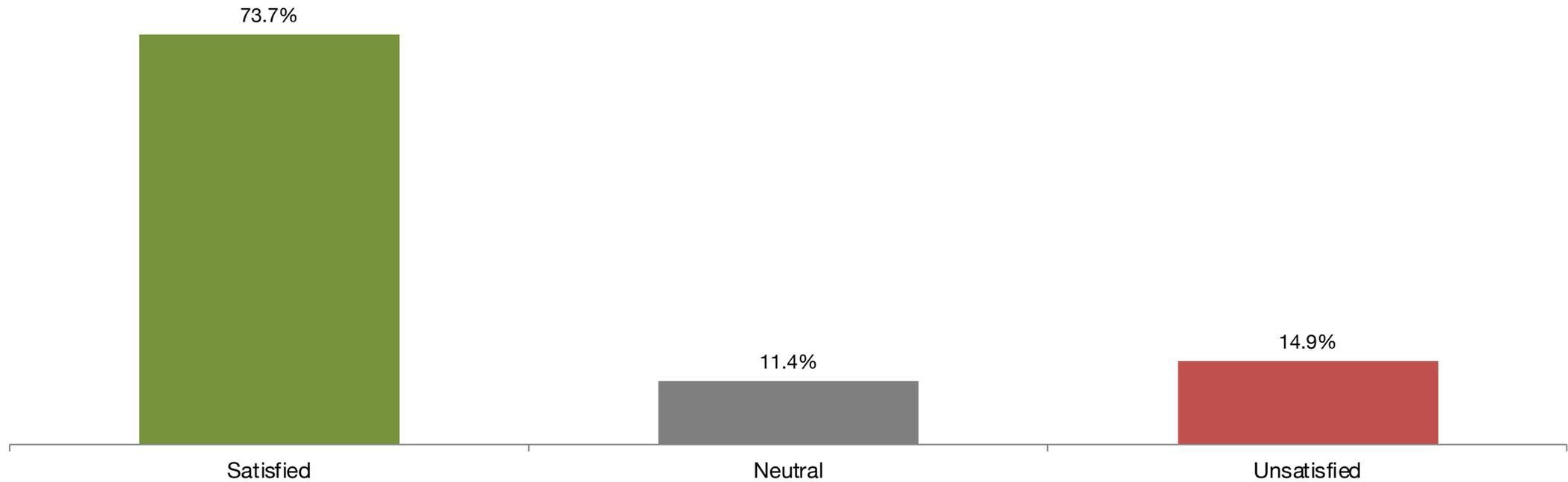
- 74% are satisfied with the ease of traveling within Arlington County – among those satisfied, 45% are very satisfied
- 69% are satisfied with the availability of sidewalks for pedestrians – among those satisfied, 43% are very satisfied

Areas of Opportunity

- Bicycle safety
- Transportation for persons with disabilities

74% are satisfied with the ease of traveling in Arlington County

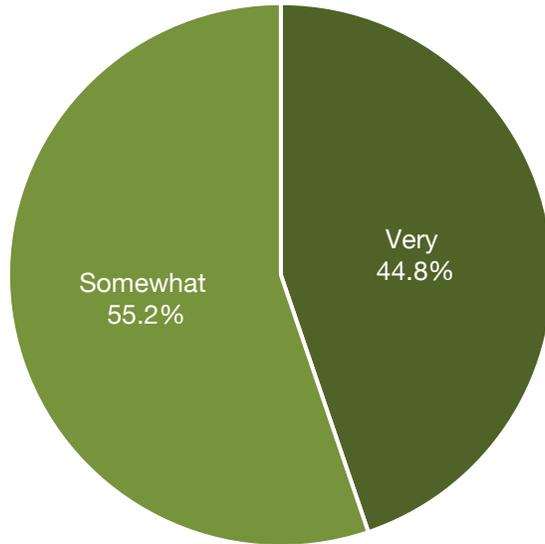
Question 13_A: Please indicate how satisfied or unsatisfied you are with the ease of traveling within Arlington County



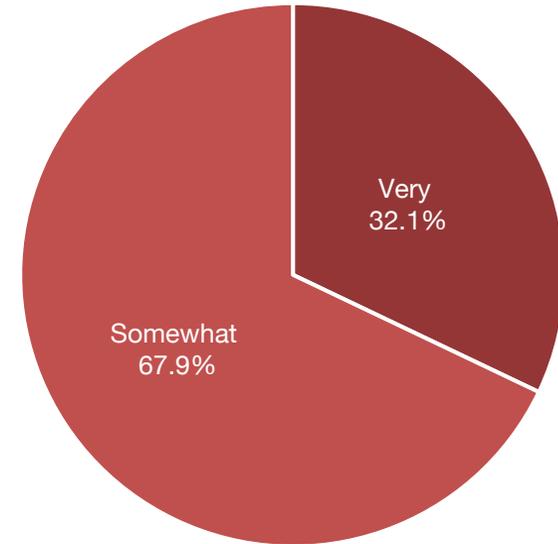
Among those who are satisfied, 55% are somewhat satisfied

Question 13_A: Please indicate how satisfied or unsatisfied you are with the ease of traveling within Arlington County

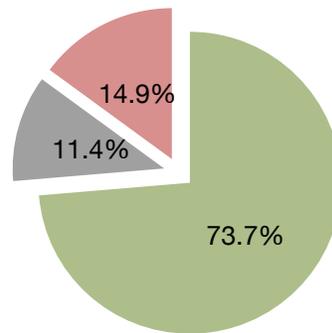
Among those who said satisfied



Among those who said unsatisfied

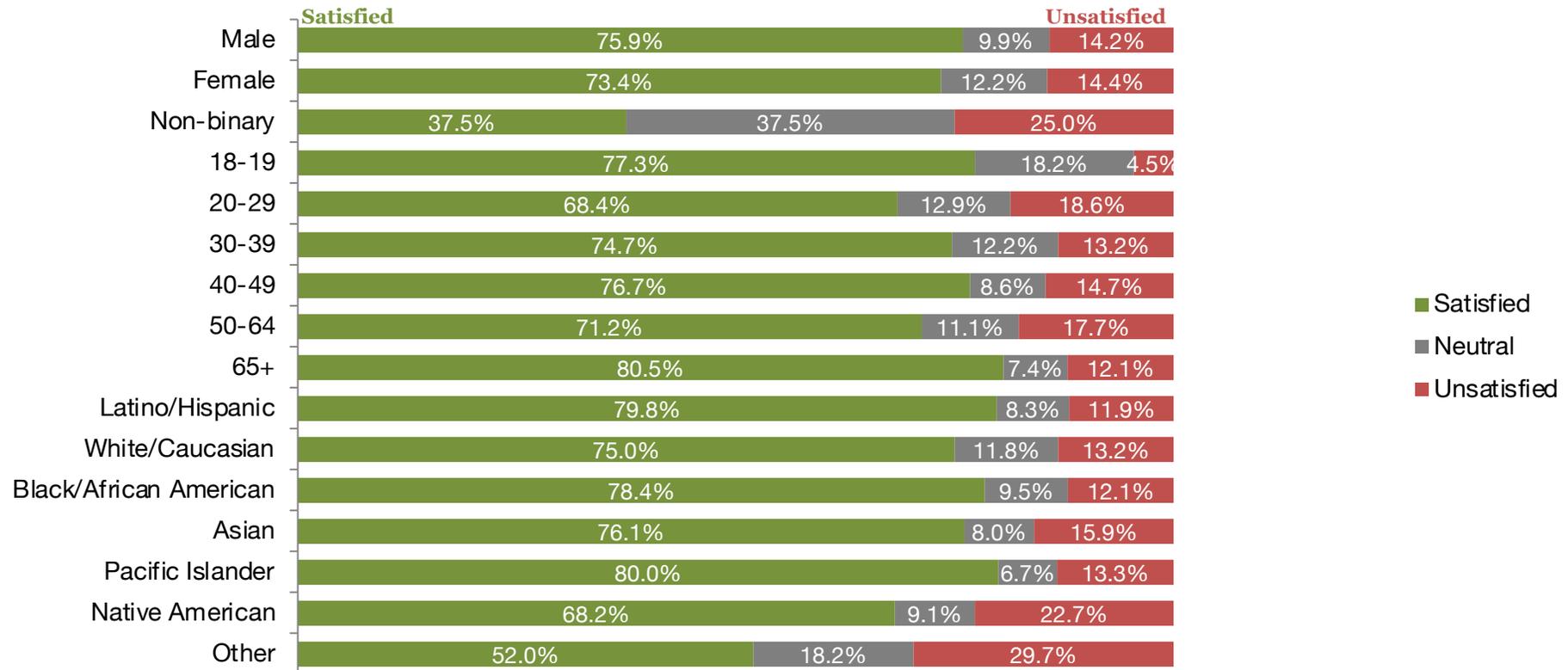


Total



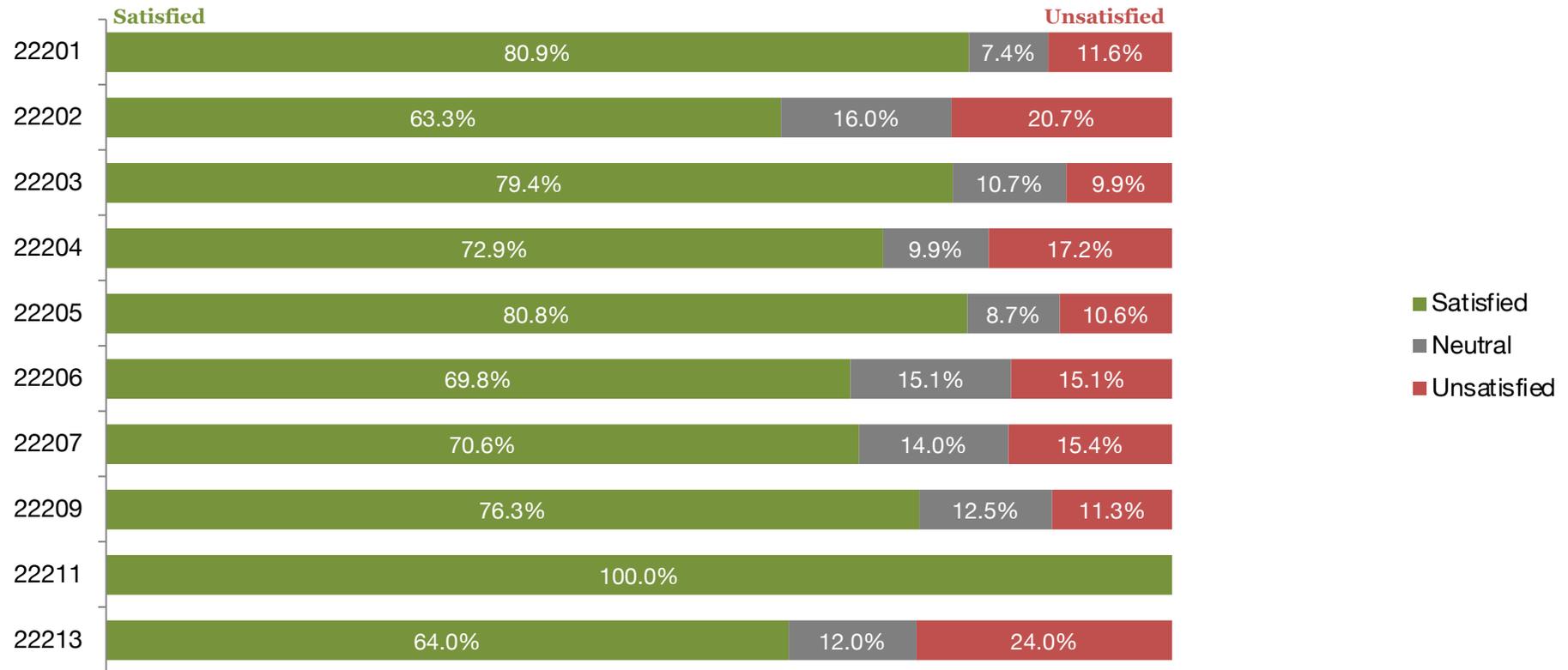
Results by gender, age group, and ethnicity

Question 13_A: Please indicate how satisfied or unsatisfied you are with the ease of traveling within Arlington County



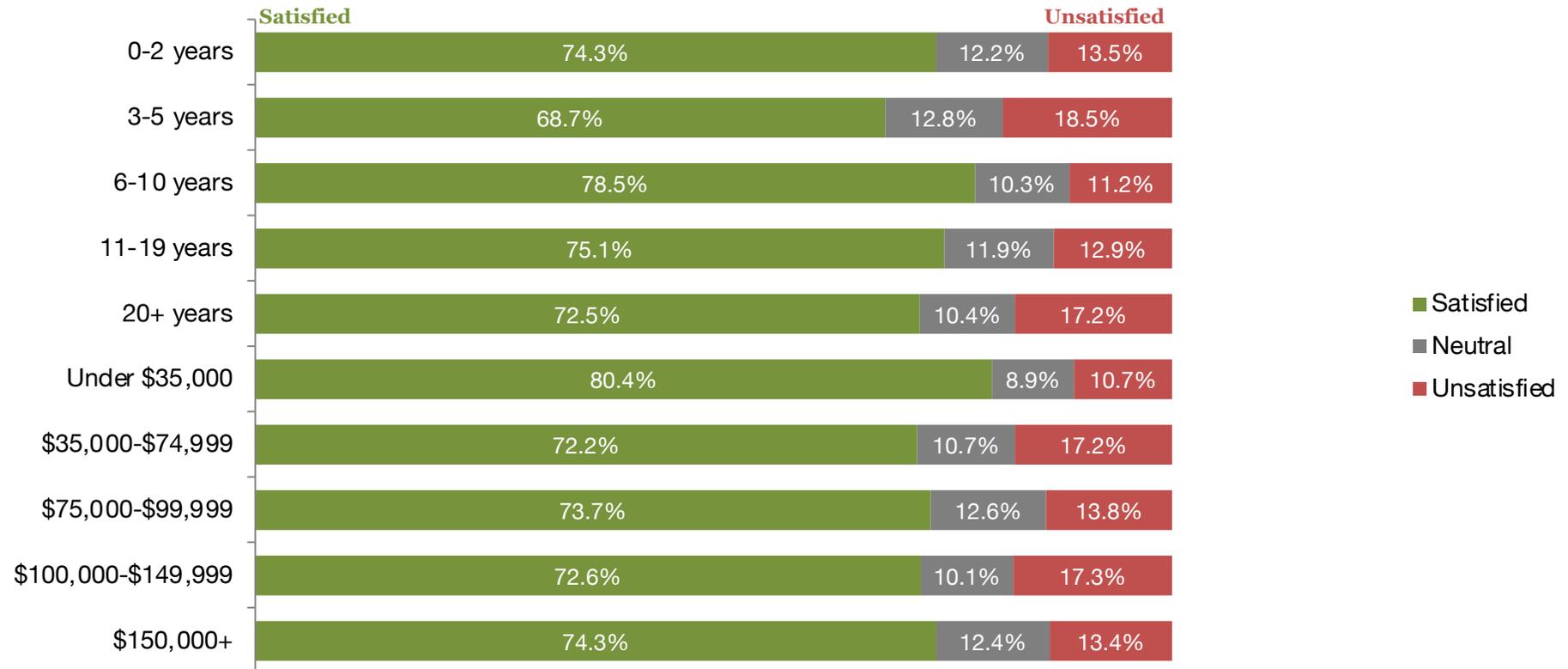
Results by zip code

Question 13_A: Please indicate how satisfied or unsatisfied you are with the ease of traveling within Arlington County



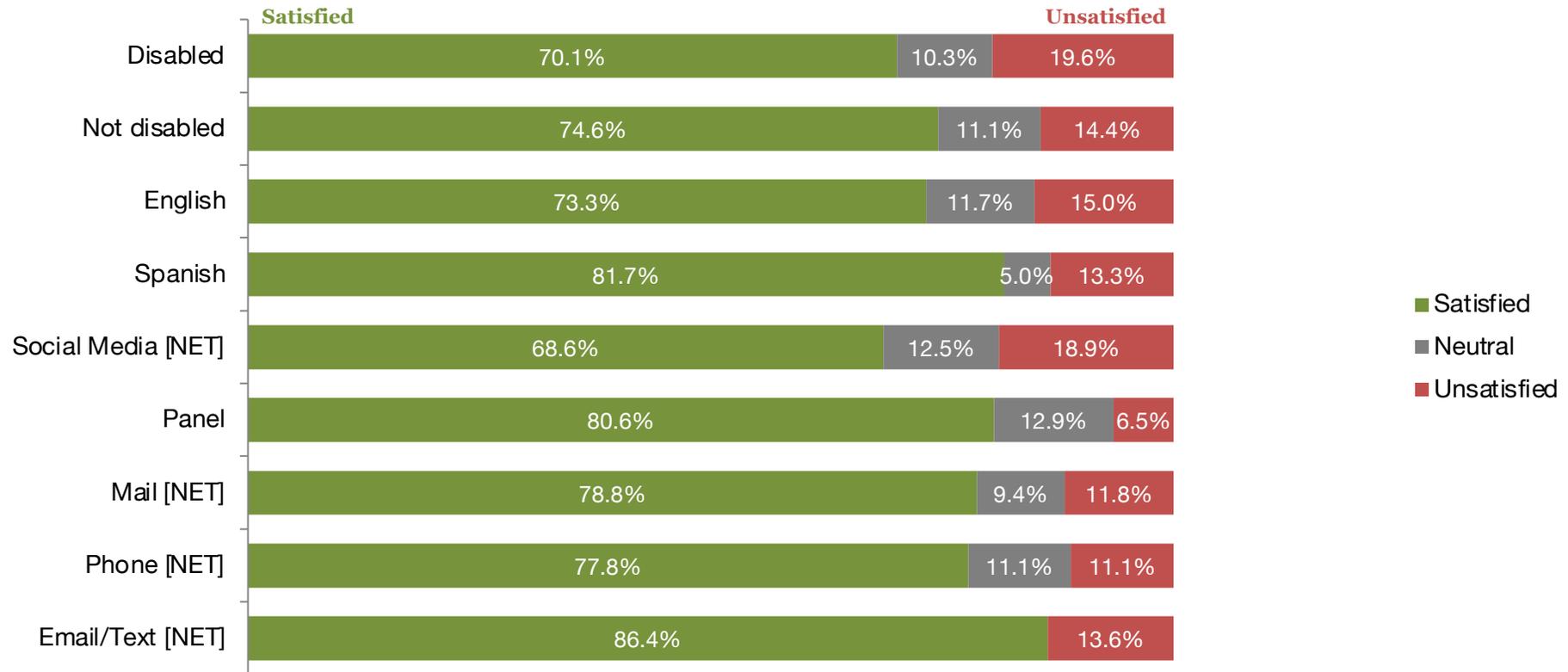
Results by years of residency and household income

Question 13_A: Please indicate how satisfied or unsatisfied you are with the ease of traveling within Arlington County



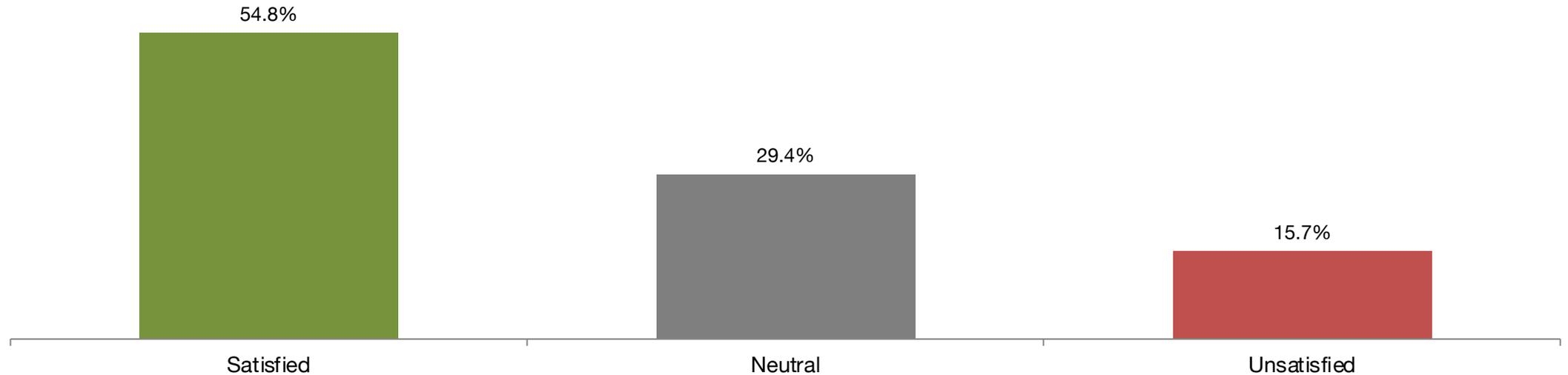
Results by disability status, survey language, and survey mode

Question 13_A: Please indicate how satisfied or unsatisfied you are with the ease of traveling within Arlington County



55% are satisfied with the availability of transportation for persons with disabilities

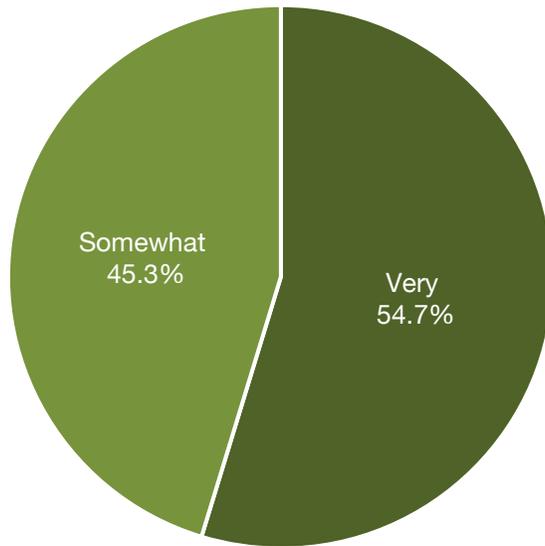
Question 13_B: Please indicate how satisfied or unsatisfied you are with the availability of transportation for persons with disabilities



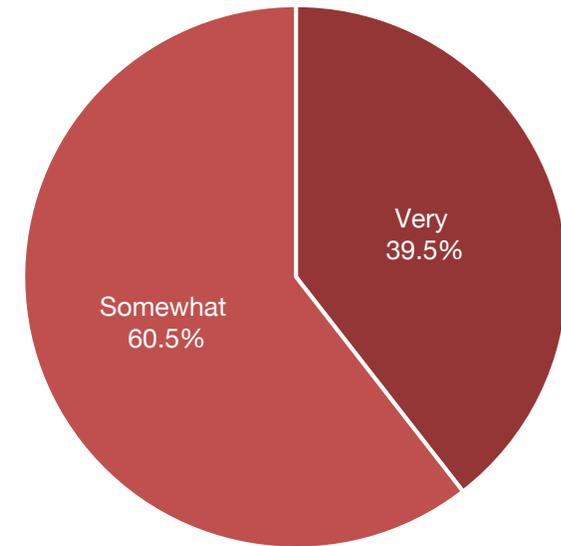
Among those who are satisfied, 55% are very satisfied

Question 13_B: Please indicate how satisfied or unsatisfied you are with the availability of transportation for persons with disabilities

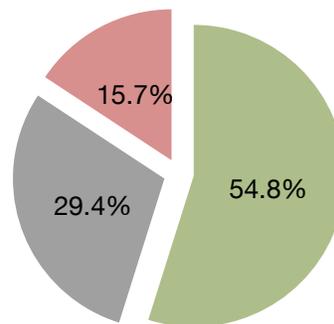
Among those who said satisfied



Among those who said unsatisfied

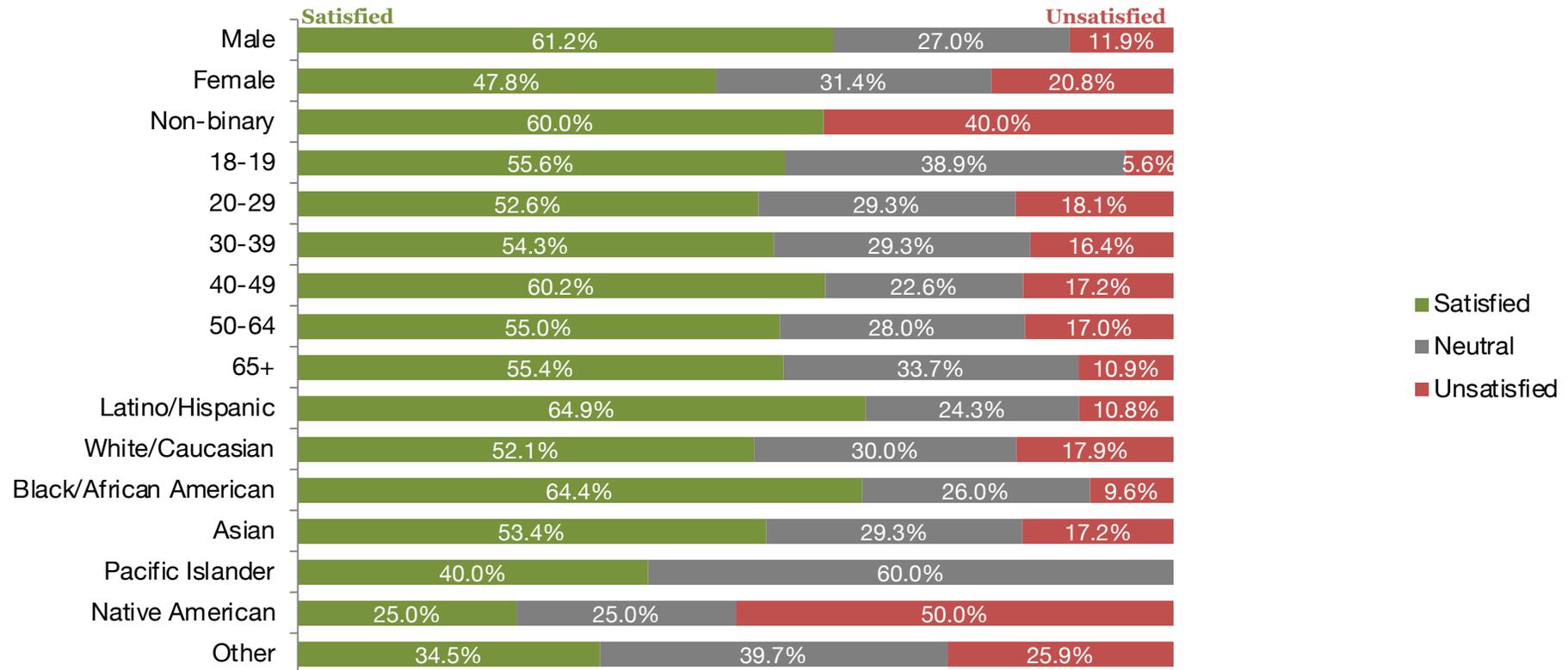


Total



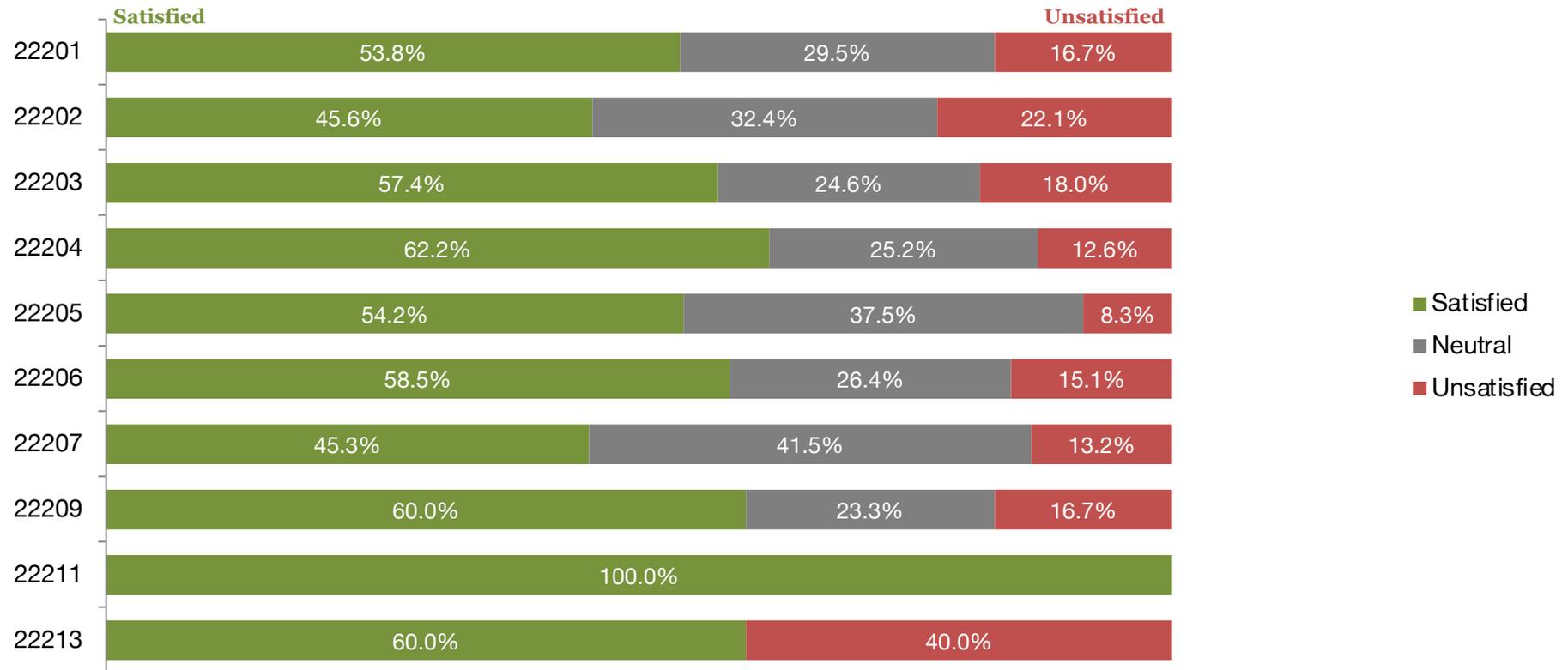
Results by gender, age group, and ethnicity

Question 13_B: Please indicate how satisfied or unsatisfied you are with the availability of transportation for persons with disabilities



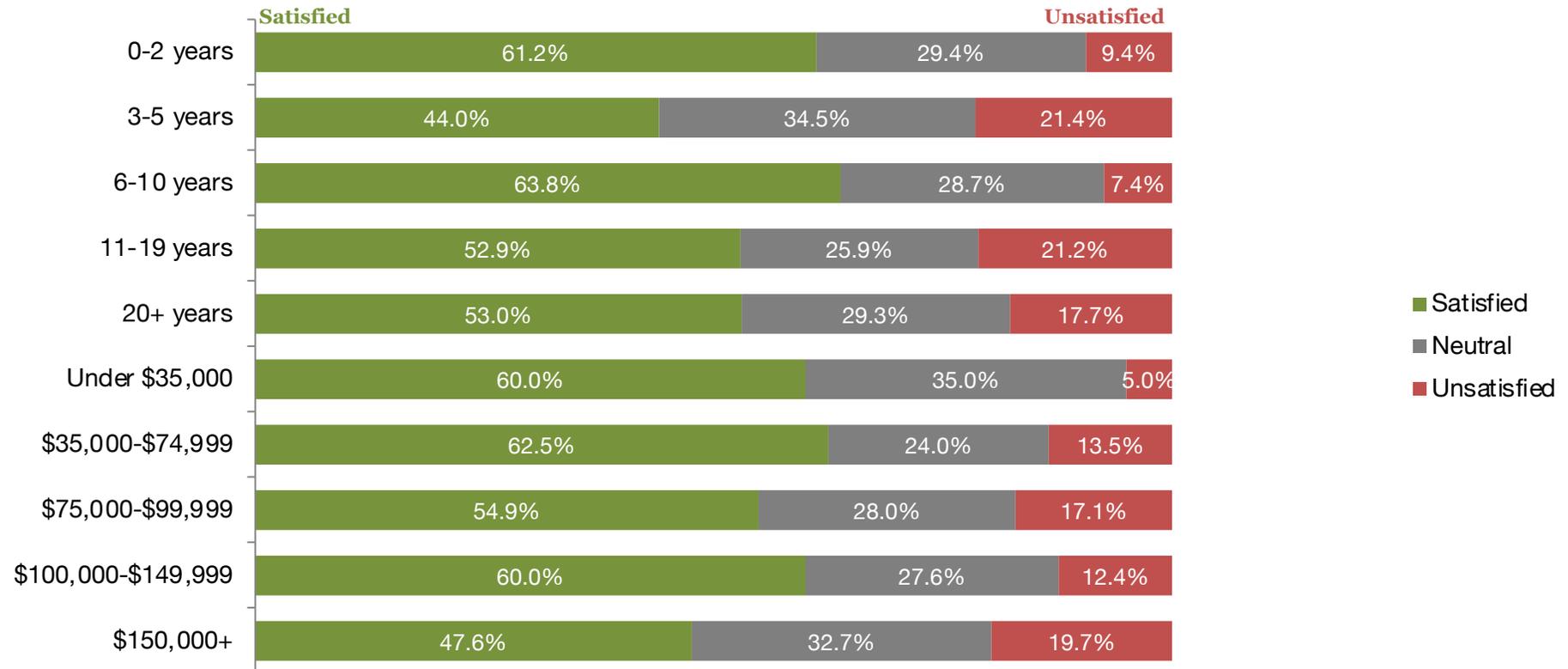
Results by zip code

Question 13_B: Please indicate how satisfied or unsatisfied you are with the availability of transportation for persons with disabilities



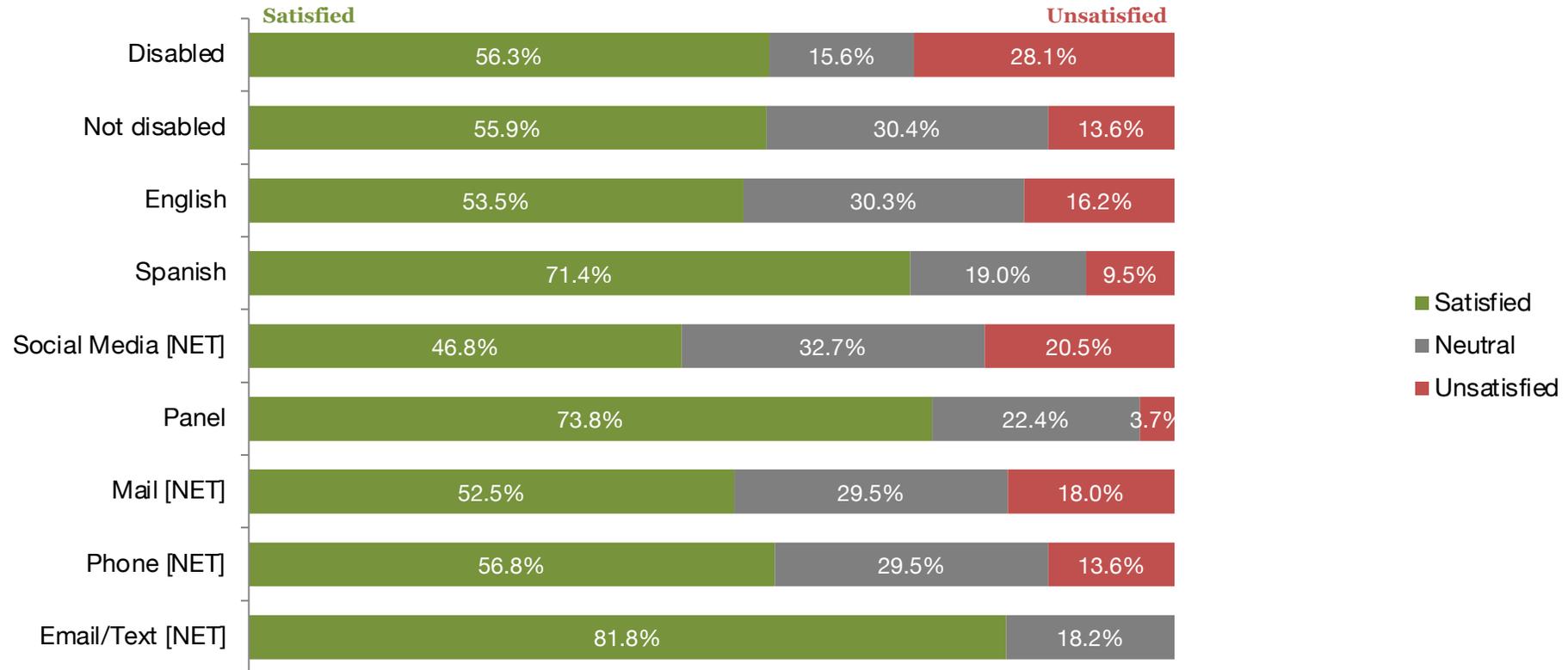
Results by years of residency and household income

Question 13_B: Please indicate how satisfied or unsatisfied you are with the availability of transportation for persons with disabilities



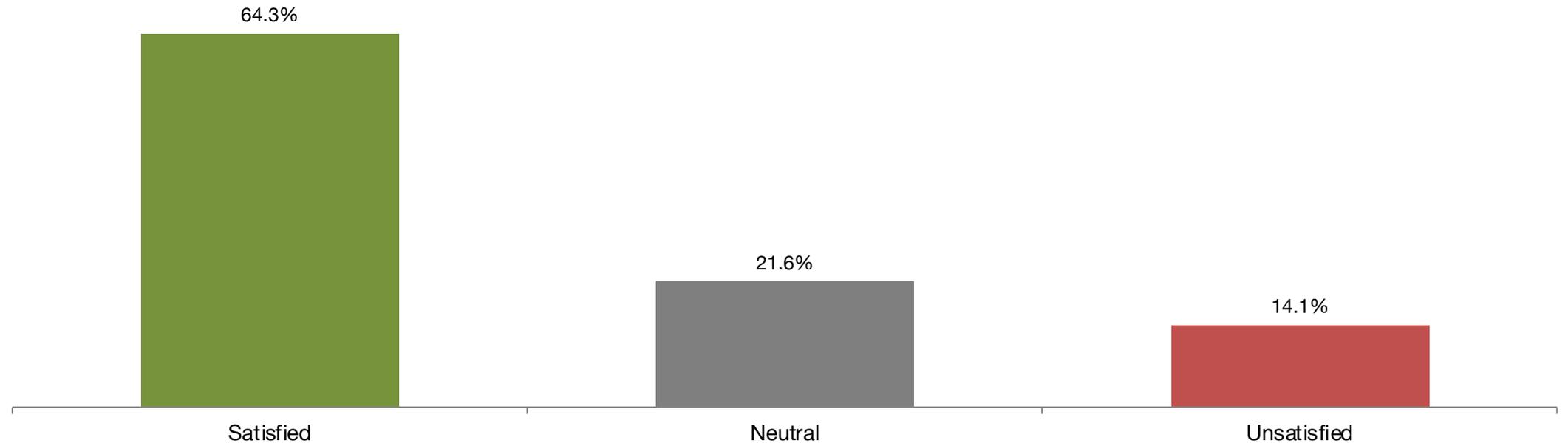
Results by disability status, survey language, and survey mode

Question 13_B: Please indicate how satisfied or unsatisfied you are with the availability of transportation for persons with disabilities



64% are satisfied with the quality of Arlington's transit system

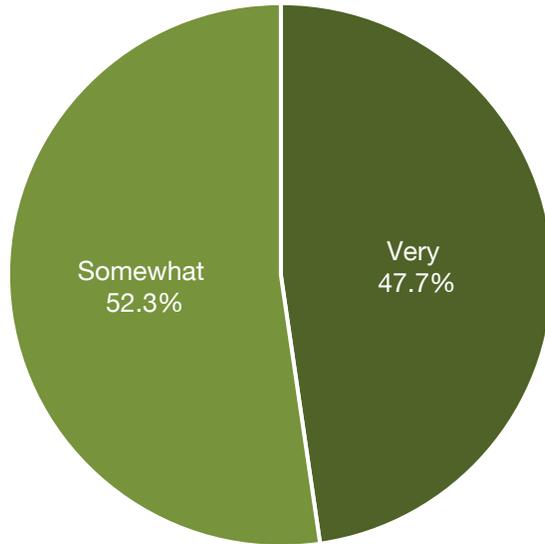
Question 13_C: Please indicate how satisfied or unsatisfied you are with the quality of Arlington's transit system (ART)



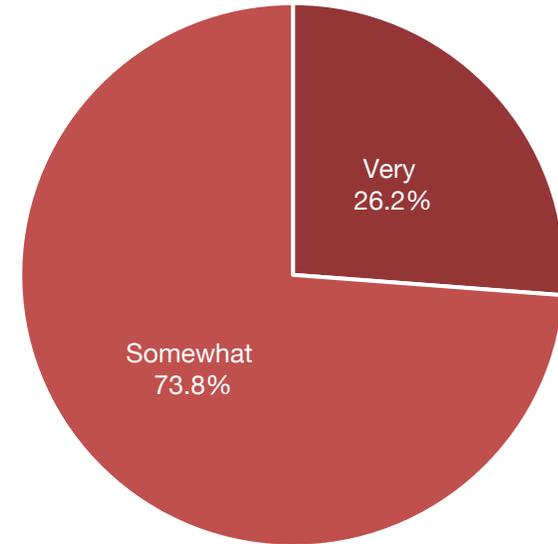
Among those who are satisfied, 52% are somewhat satisfied

Question 13_C: Please indicate how satisfied or unsatisfied you are with the quality of Arlington's transit system (ART)

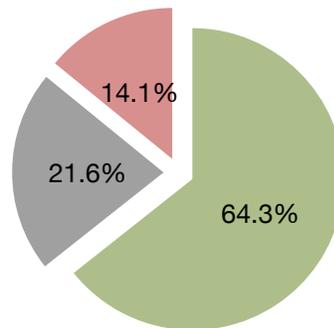
Among those who said satisfied



Among those who said unsatisfied

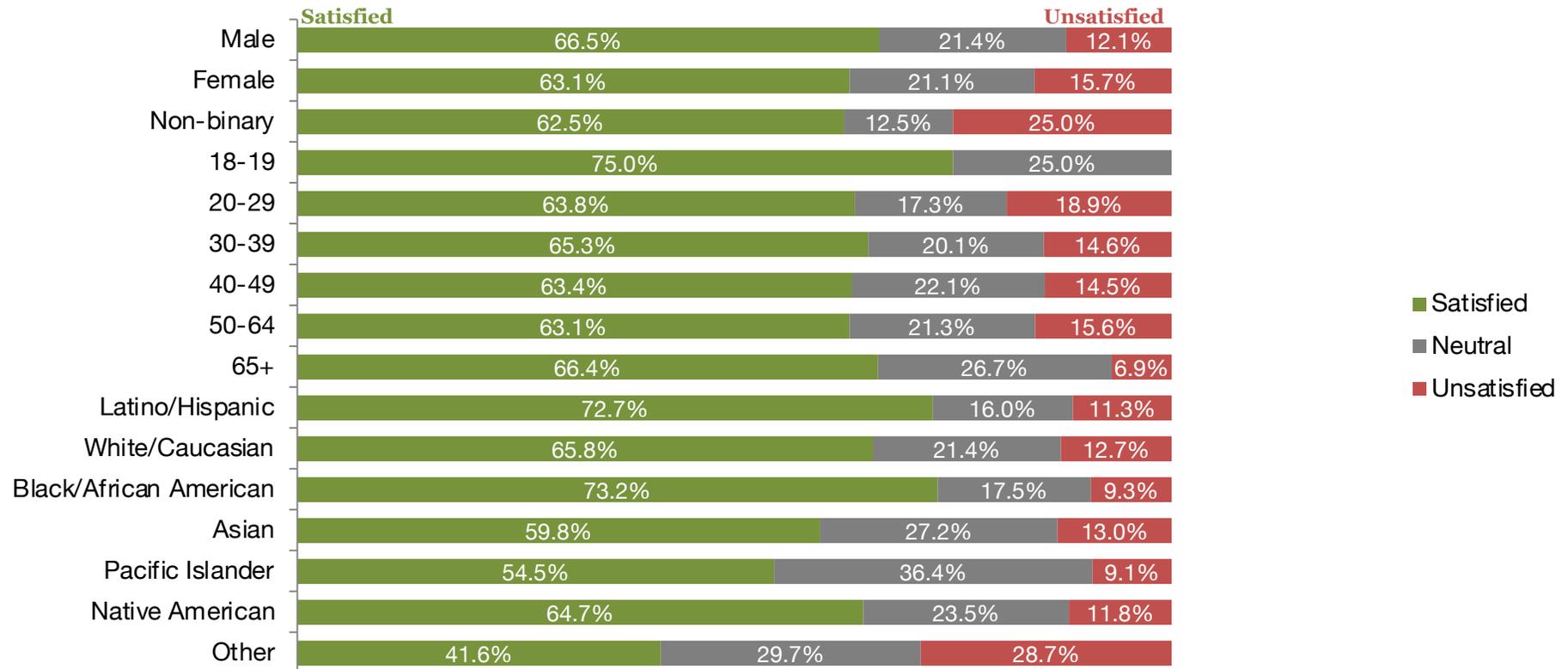


Total



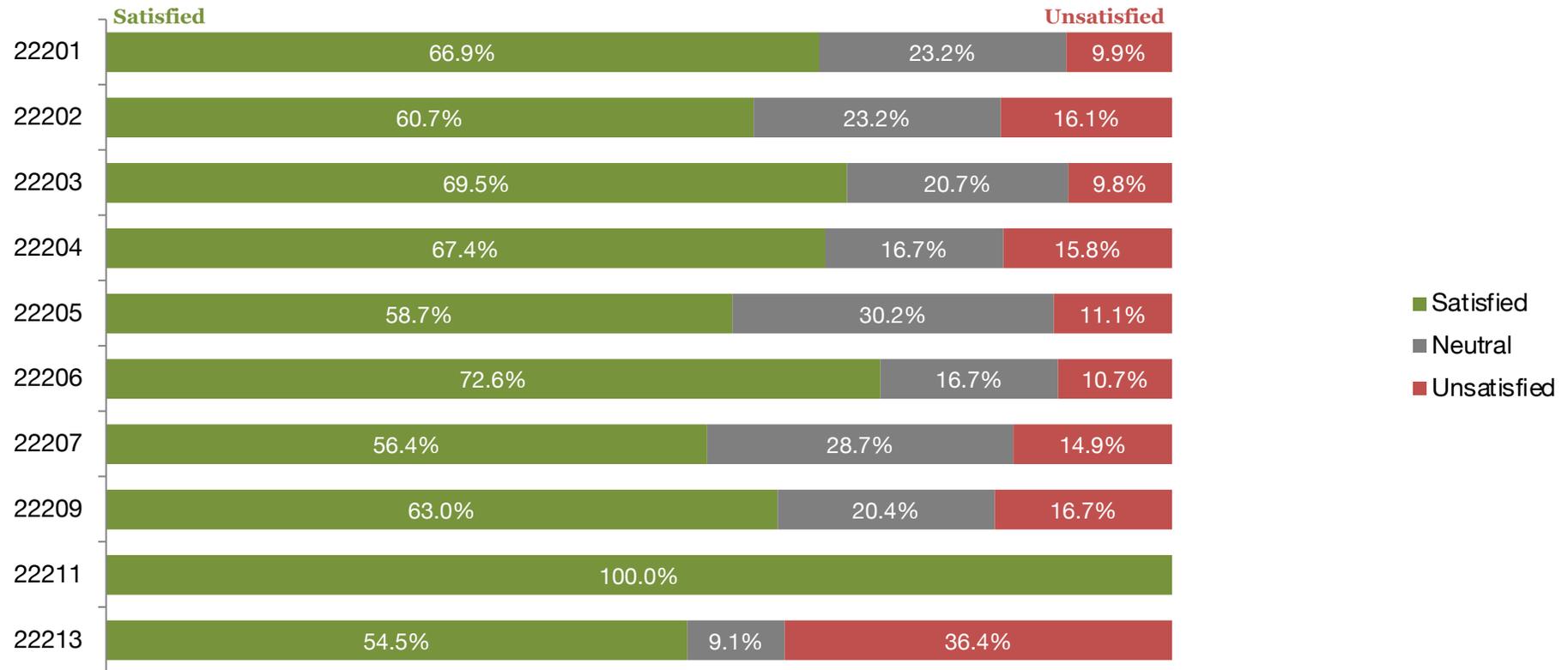
Results by gender, age group, and ethnicity

Question 13_C: Please indicate how satisfied or unsatisfied you are with the quality of Arlington's transit system (ART)



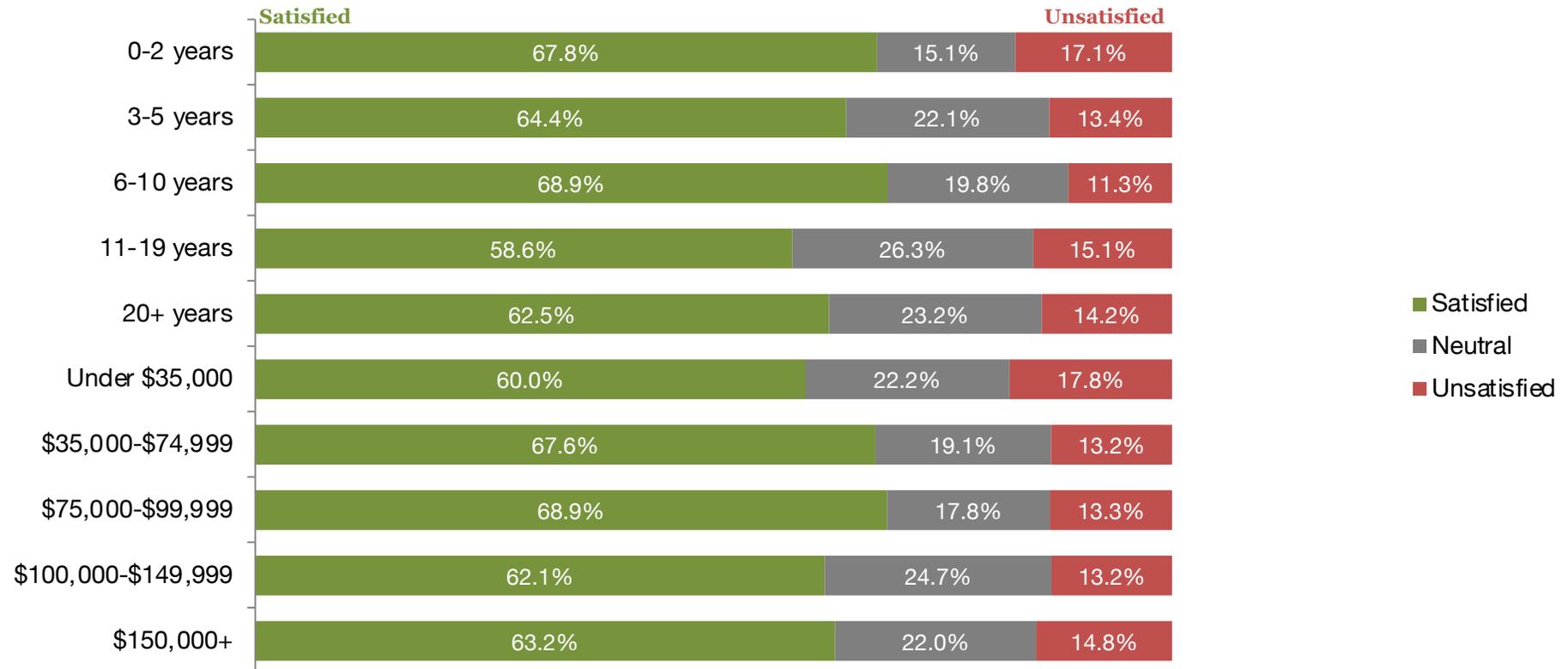
Results by zip code

Question 13_C: Please indicate how satisfied or unsatisfied you are with the quality of Arlington's transit system (ART)



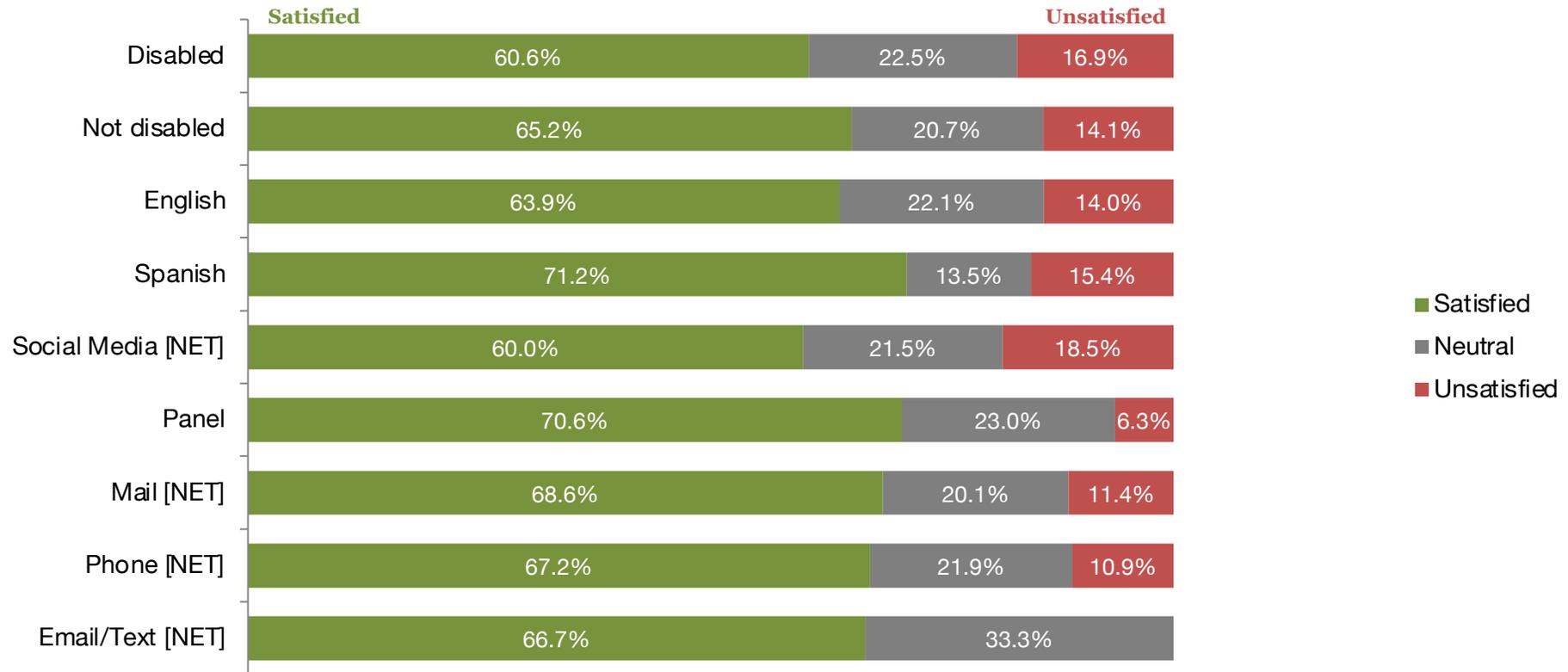
Results by years of residency and household income

Question 13_C: Please indicate how satisfied or unsatisfied you are with the quality of Arlington's transit system (ART)



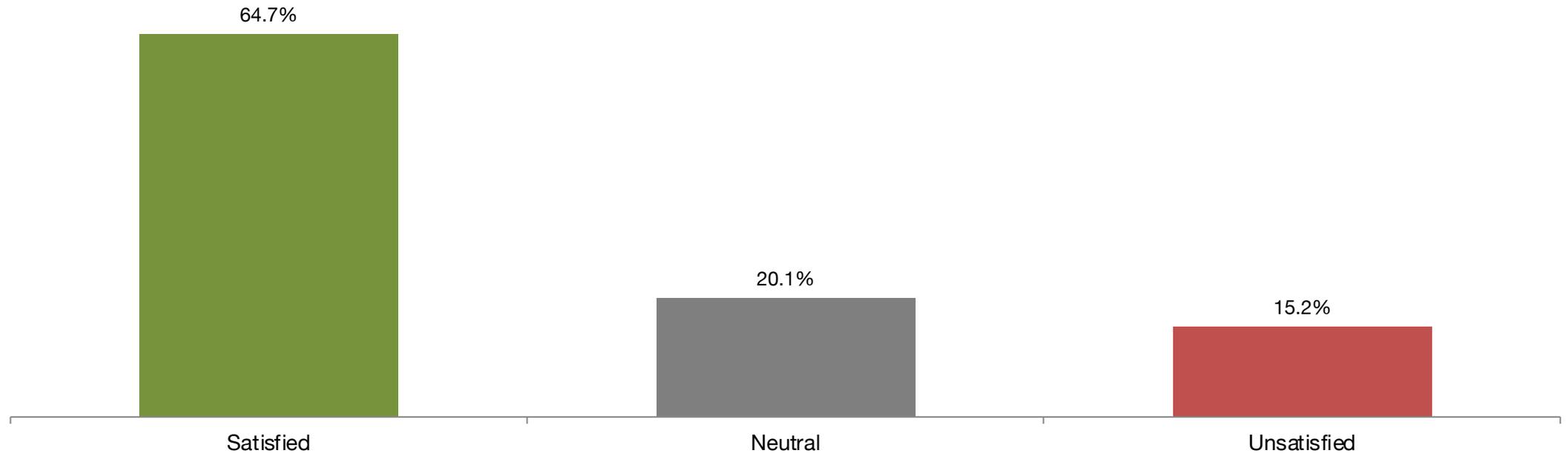
Results by disability status, survey language, and survey mode

Question 13_C: Please indicate how satisfied or unsatisfied you are with the quality of Arlington's transit system (ART)



65% are satisfied with the quality of Metro bus services in Arlington

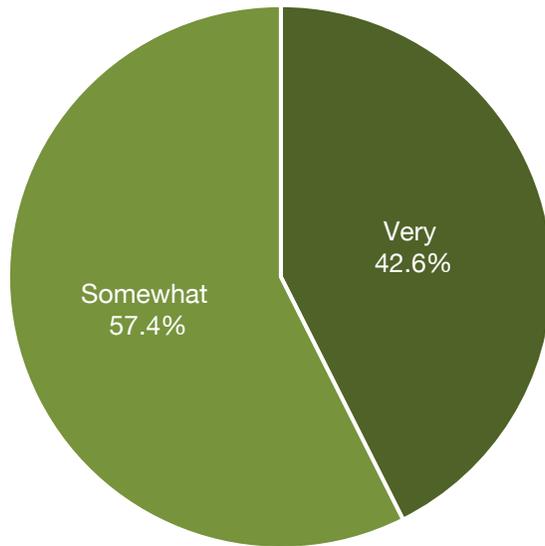
Question 13_D: Please indicate how satisfied or unsatisfied you are with the quality of Metro bus services in Arlington



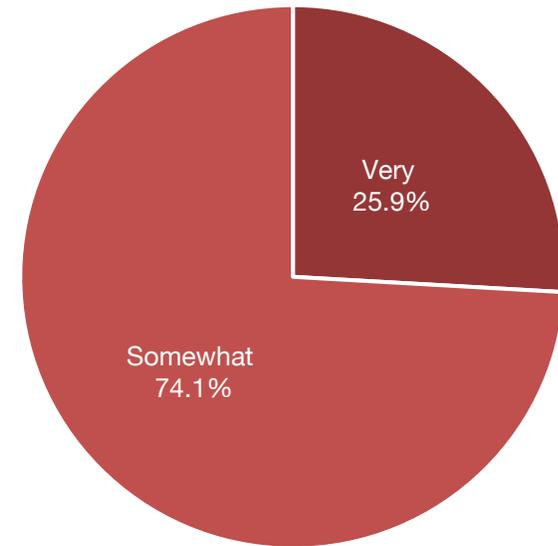
Among those who are satisfied, 57% are somewhat satisfied

Question 13_D: Please indicate how satisfied or unsatisfied you are with the quality of Metro bus services in Arlington

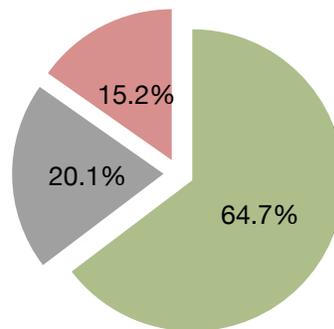
Among those who said satisfied



Among those who said unsatisfied

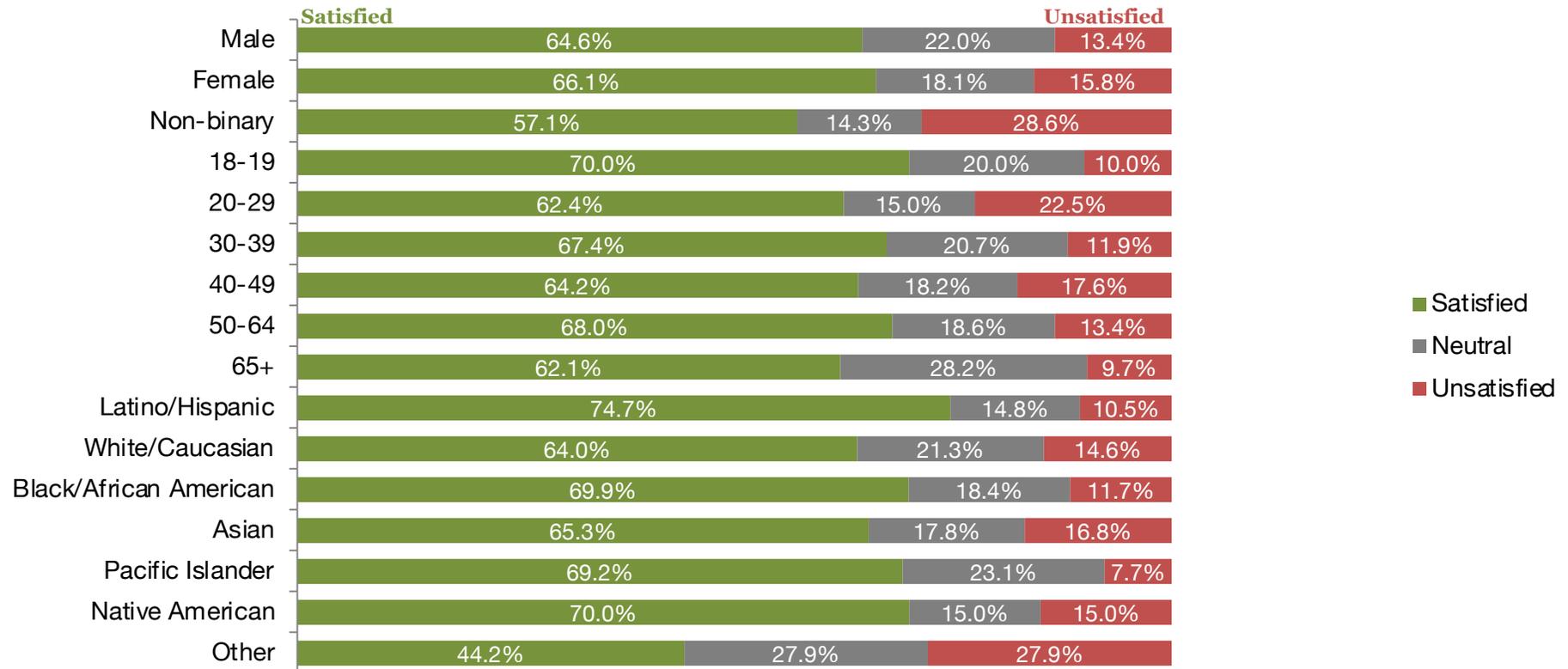


Total



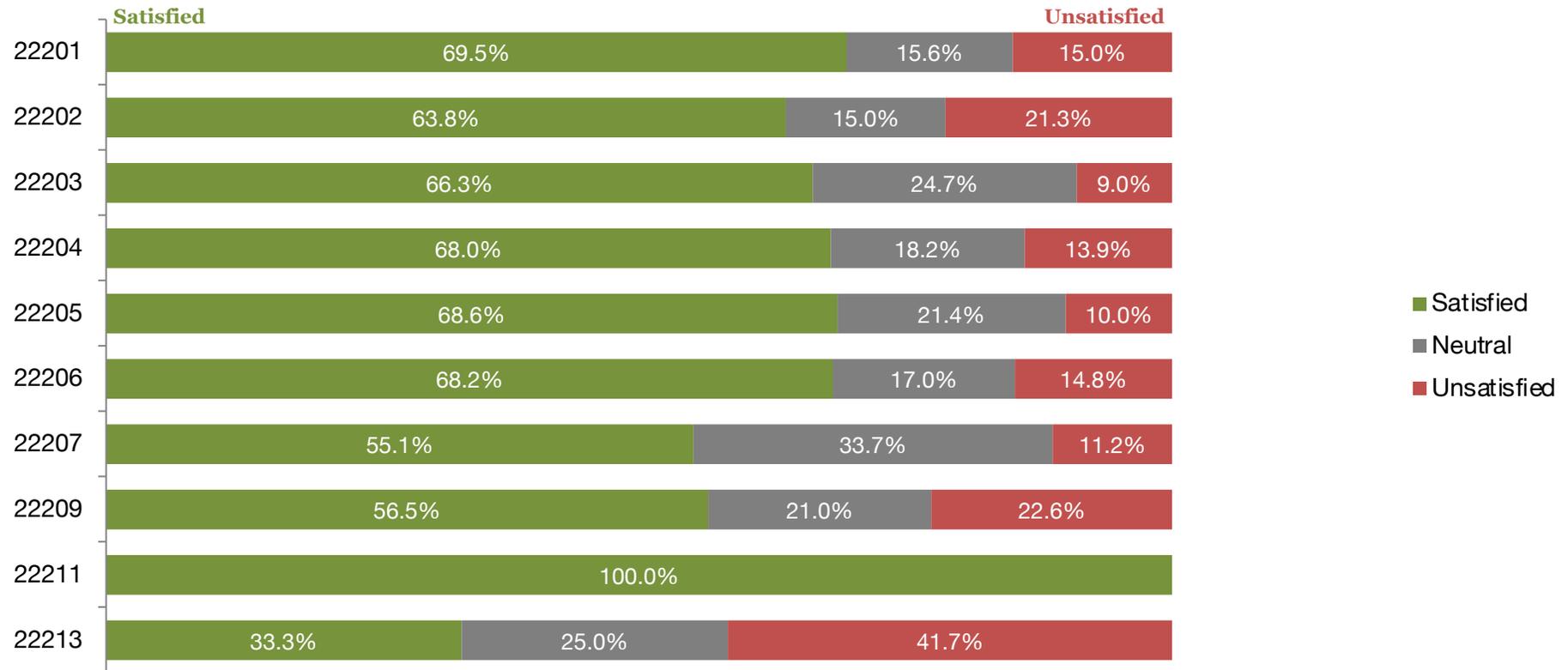
Results by gender, age group, and ethnicity

Question 13_D: Please indicate how satisfied or unsatisfied you are with the quality of Metro bus services in Arlington



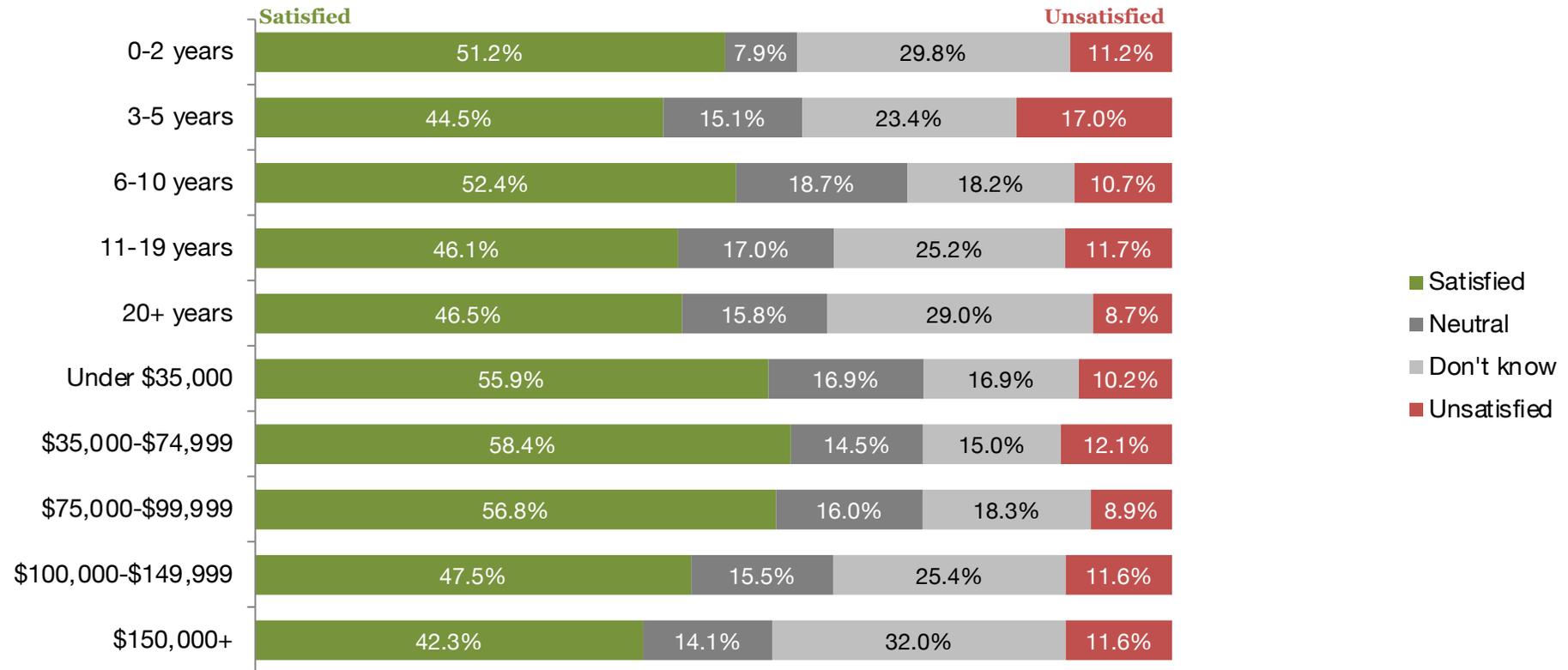
Results by zip code

Question 13_D: Please indicate how satisfied or unsatisfied you are with the quality of Metro bus services in Arlington



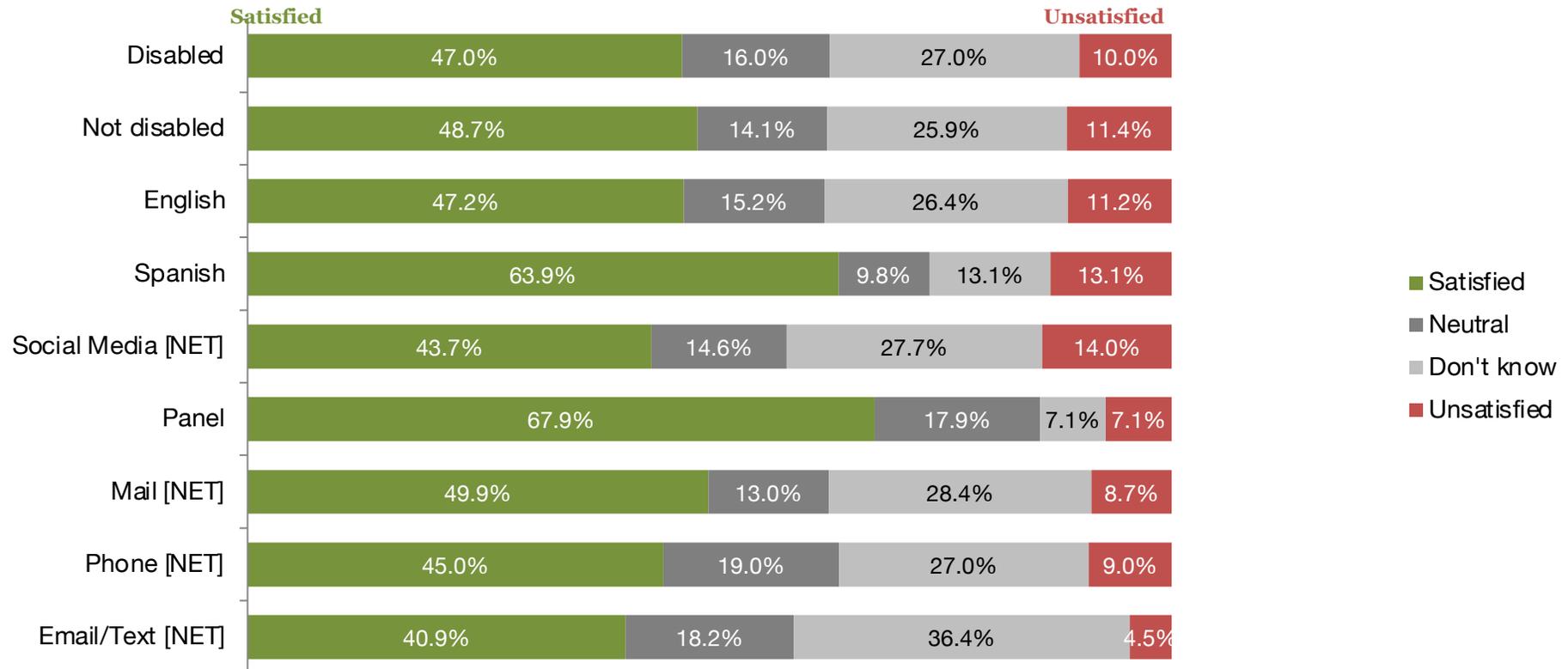
Results by years of residency and household income

Question 13_D: Please indicate how satisfied or unsatisfied you are with the quality of Metro bus services in Arlington



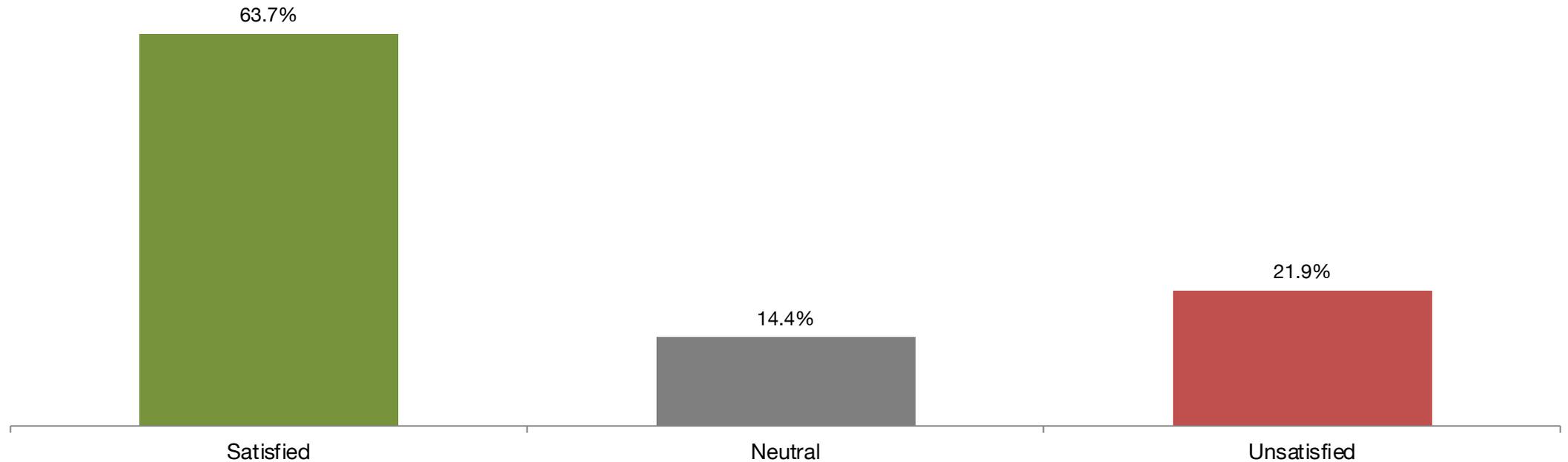
Results by disability status, survey language, and survey mode

Question 13_D: Please indicate how satisfied or unsatisfied you are with the quality of Metro bus services in Arlington



64% are satisfied with the quality of Metro rail services in Arlington

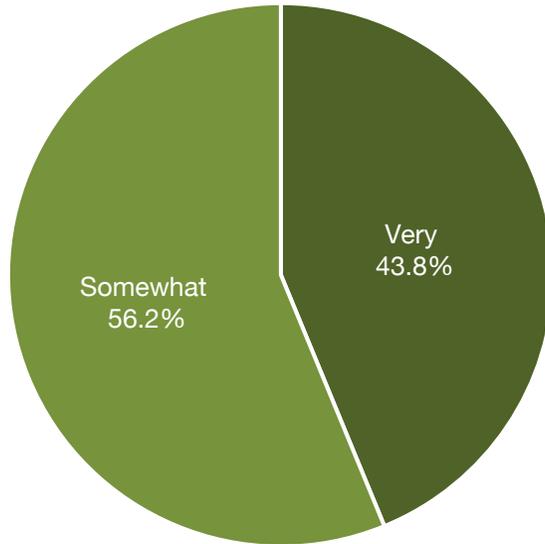
Question 13_E: Please indicate how satisfied or unsatisfied you are with the quality of Metro rail services in Arlington



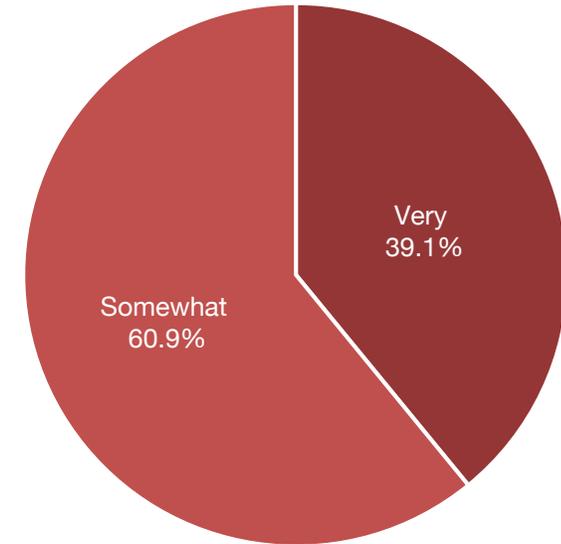
Among those who are satisfied, 56% are somewhat satisfied

Question 13_E: Please indicate how satisfied or unsatisfied you are with the quality of Metro rail services in Arlington

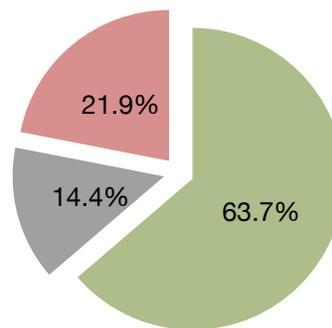
Among those who said satisfied



Among those who said unsatisfied

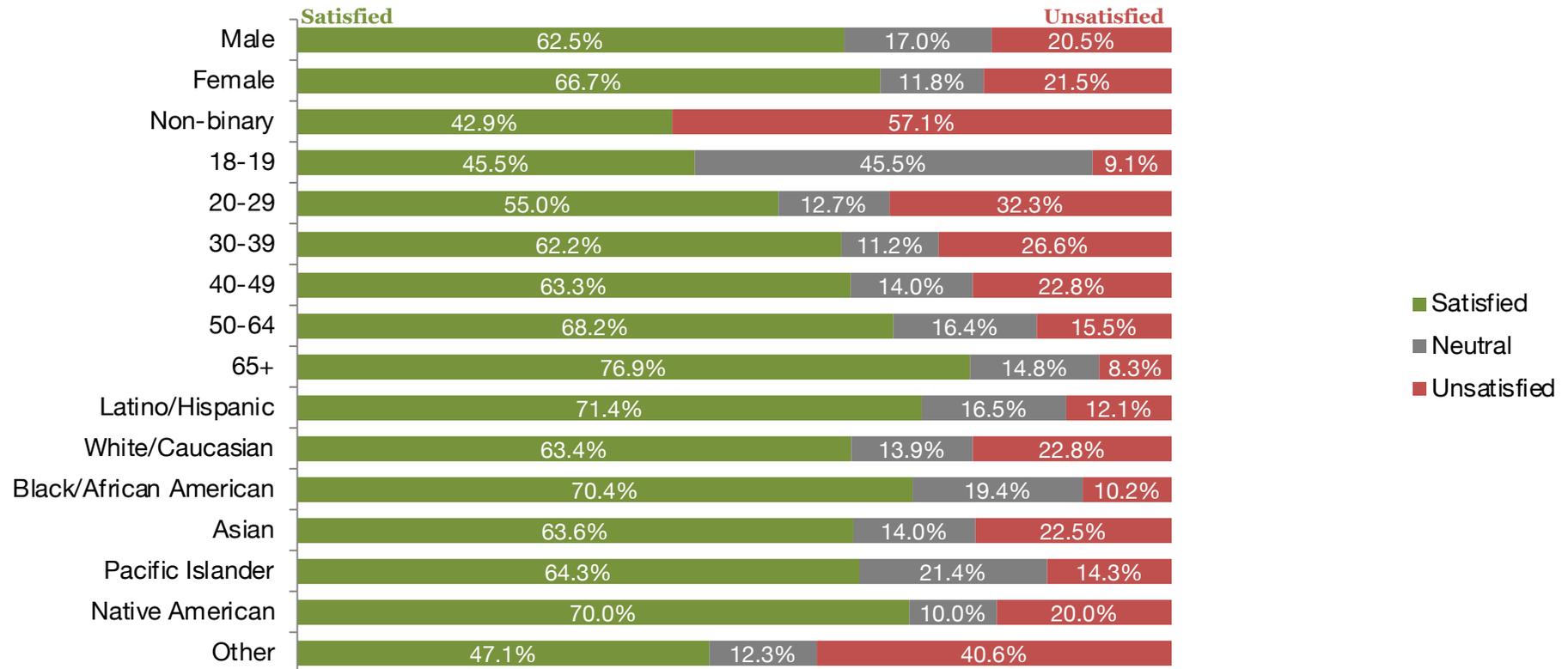


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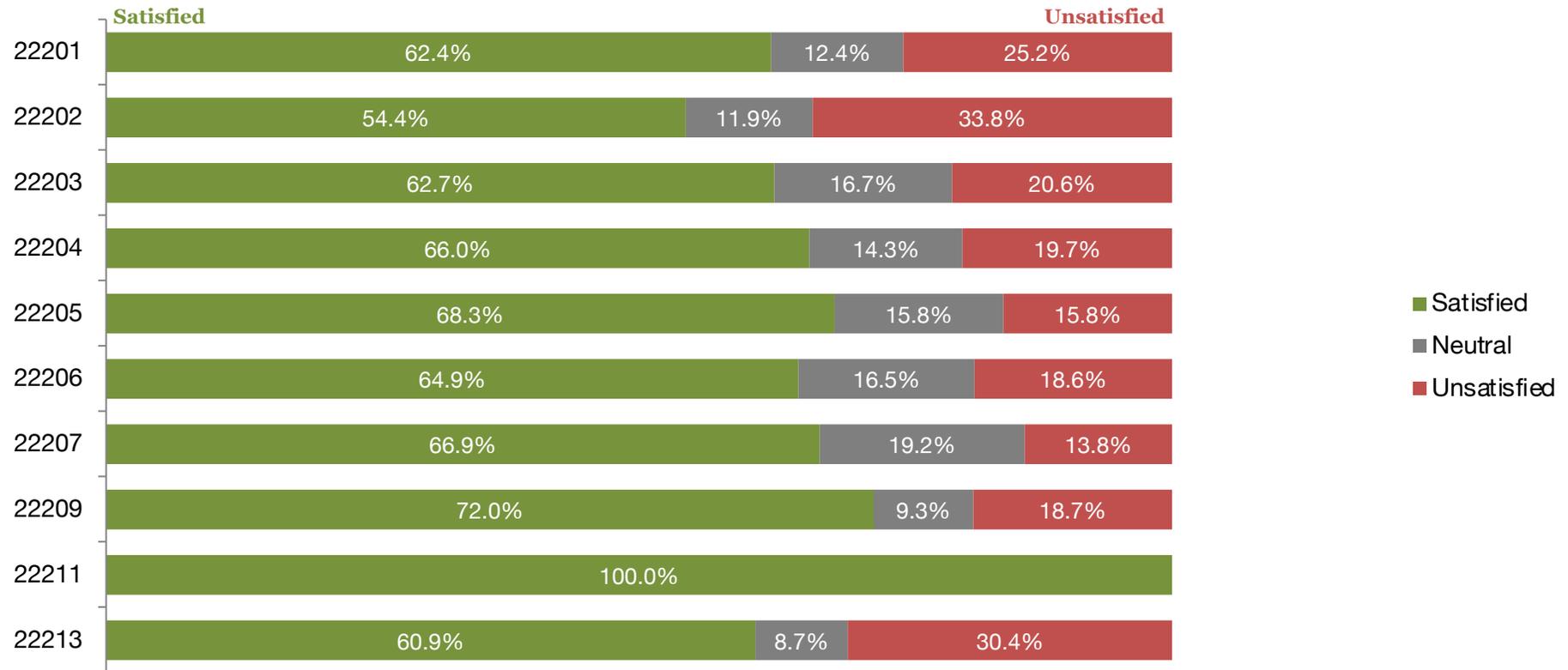
Results by gender, age group, and ethnicity

Question 13_E: Please indicate how satisfied or unsatisfied you are with the quality of Metro rail services in Arlington



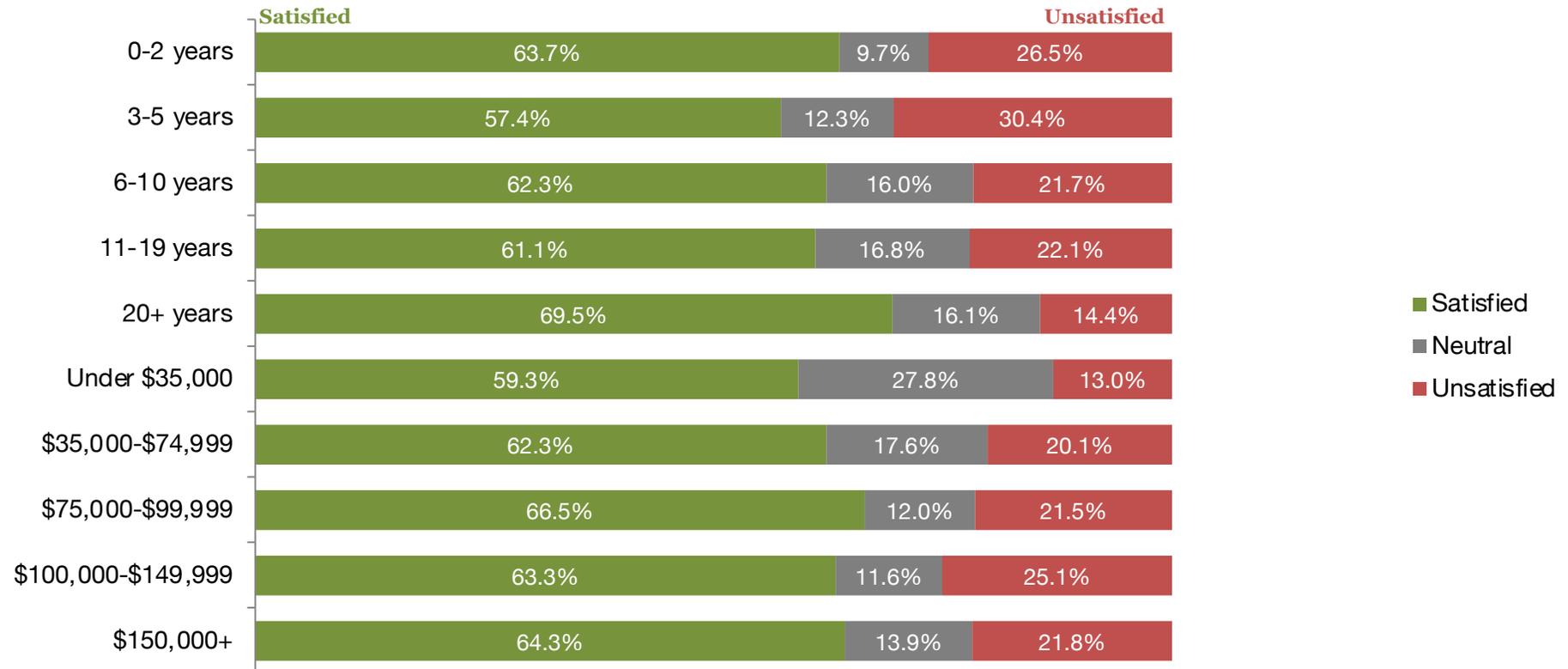
Results by zip code

Question 13_E: Please indicate how satisfied or unsatisfied you are with the quality of Metro rail services in Arlington



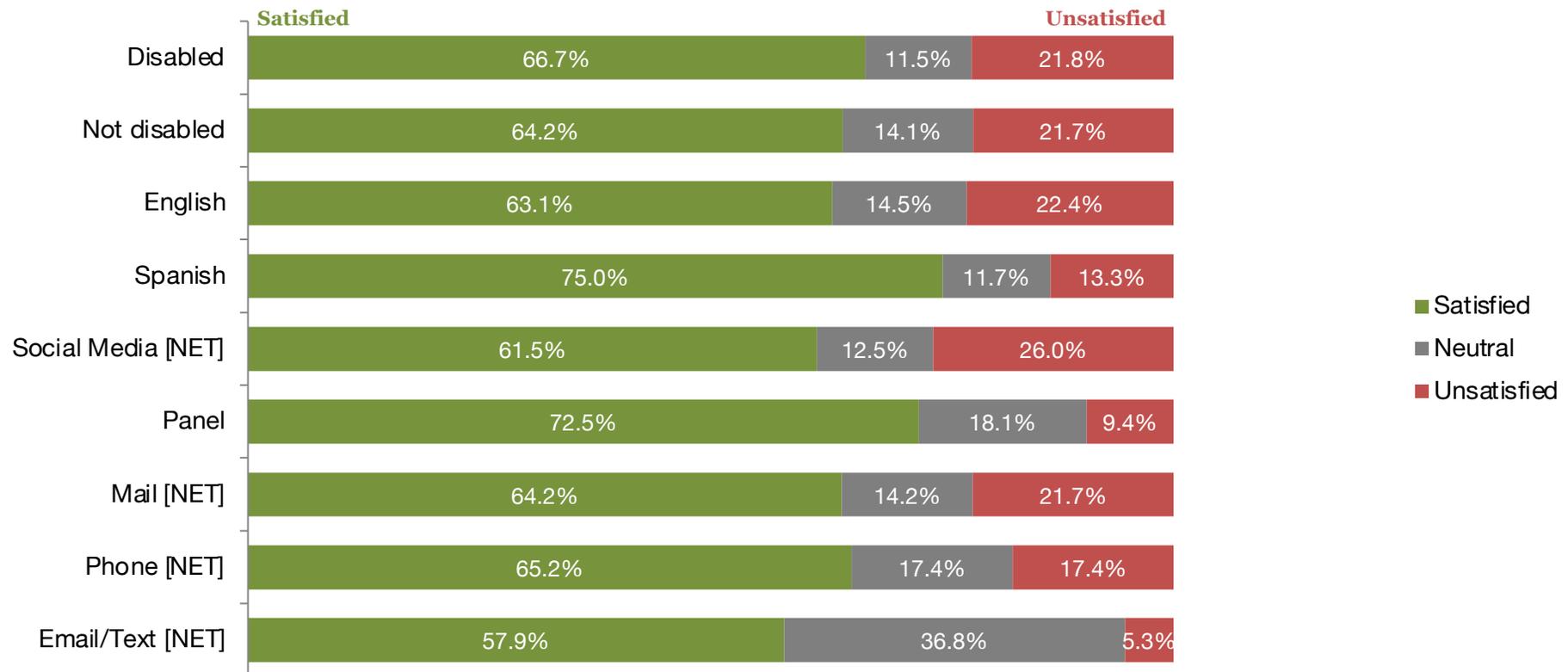
Results by years of residency and household income

Question 13_E: Please indicate how satisfied or unsatisfied you are with the quality of Metro rail services in Arlington



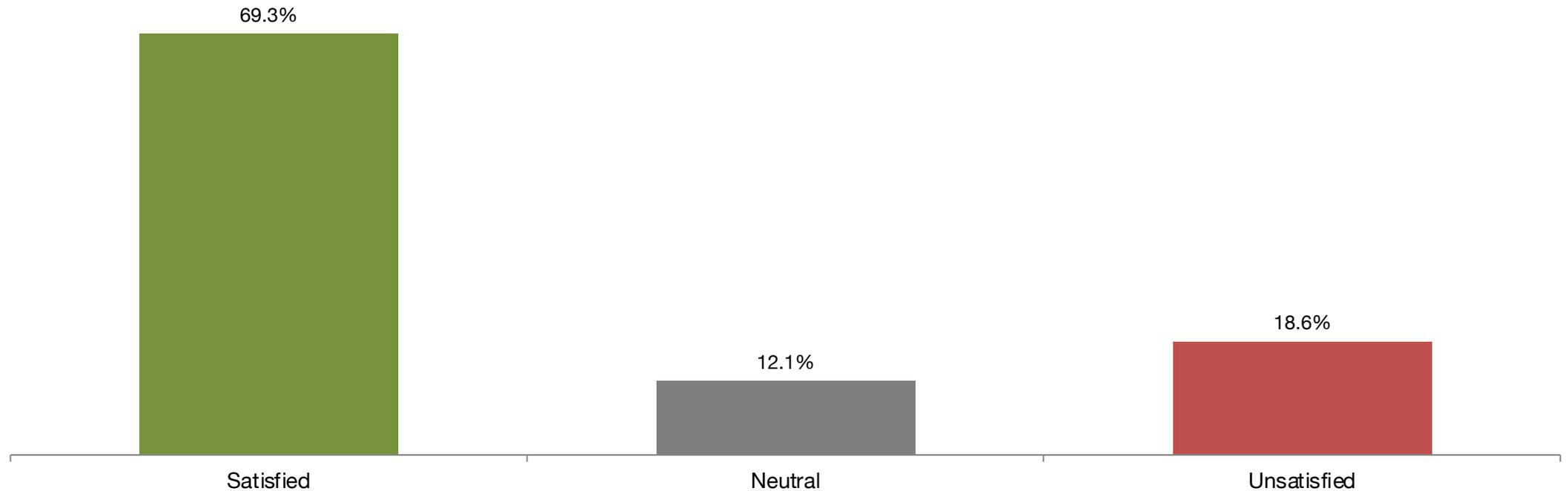
Results by disability status, survey language, and survey mode

Question 13_E: Please indicate how satisfied or unsatisfied you are with the quality of Metro rail services in Arlington



69% are satisfied with the availability of sidewalks for pedestrians

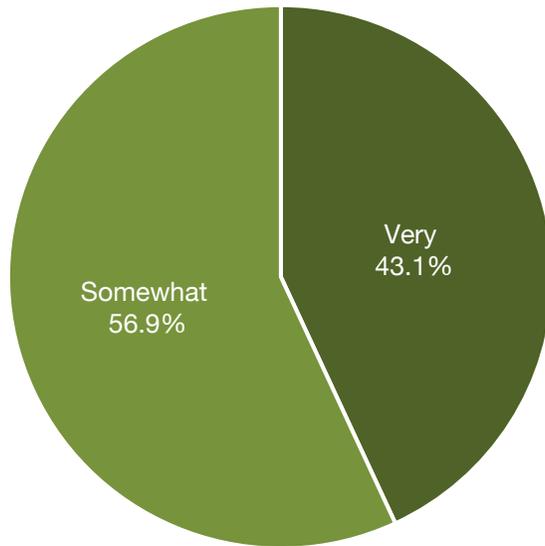
Question 13_F: Please indicate how satisfied or unsatisfied you are with the availability of sidewalks for pedestrians



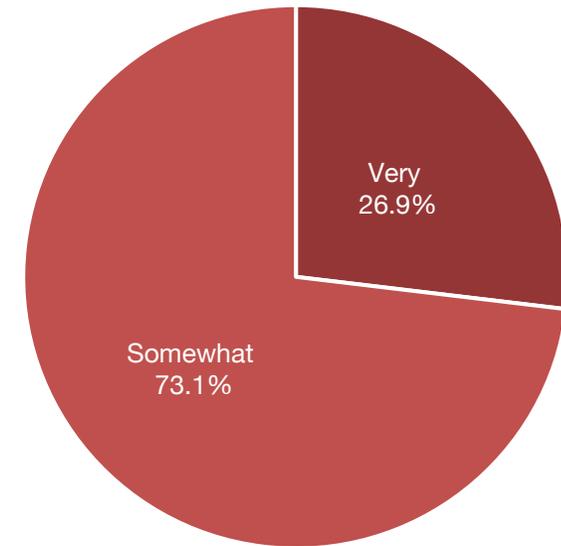
Among those who are satisfied, 57% are somewhat satisfied

Question 13_F: Please indicate how satisfied or unsatisfied you are with the availability of sidewalks for pedestrians

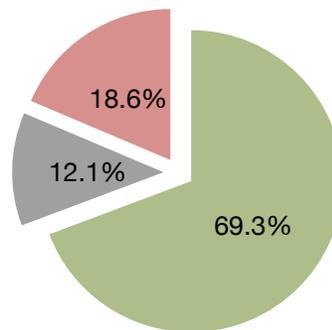
Among those who said satisfied



Among those who said unsatisfied

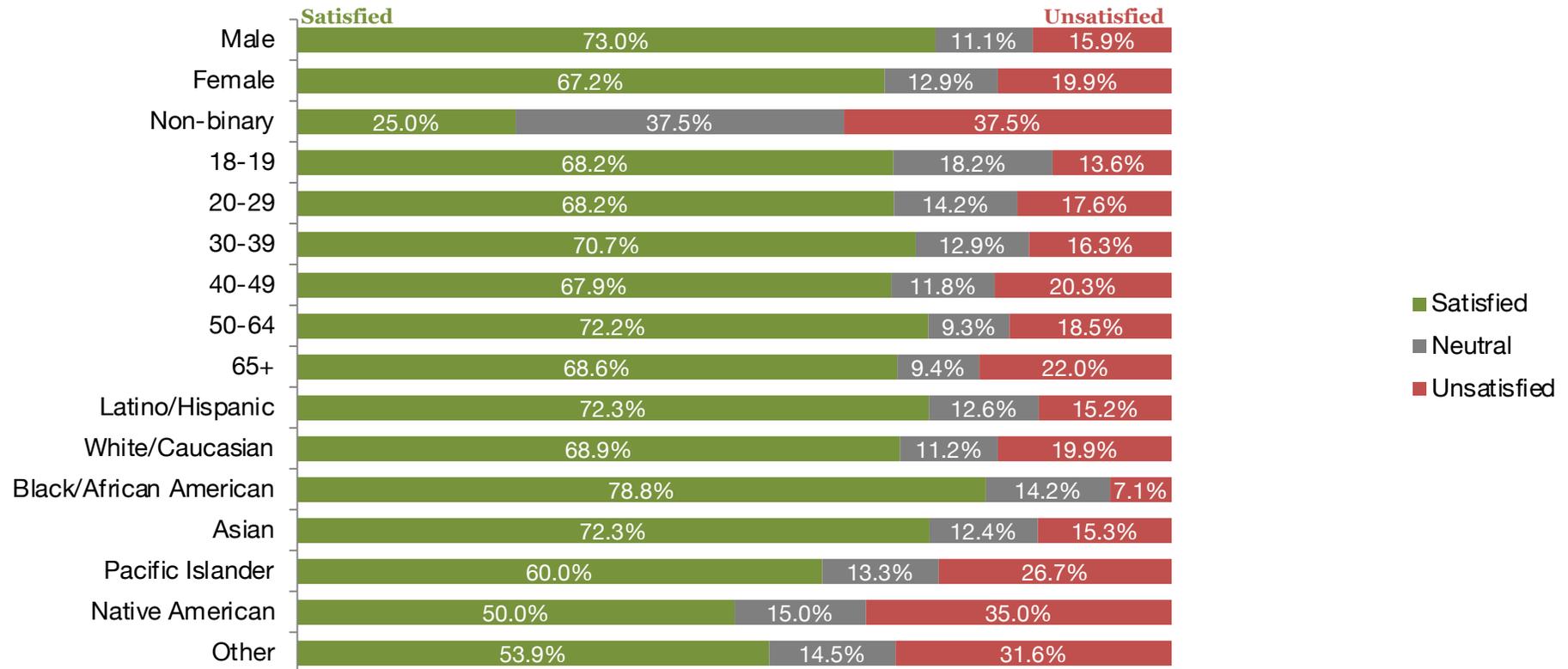


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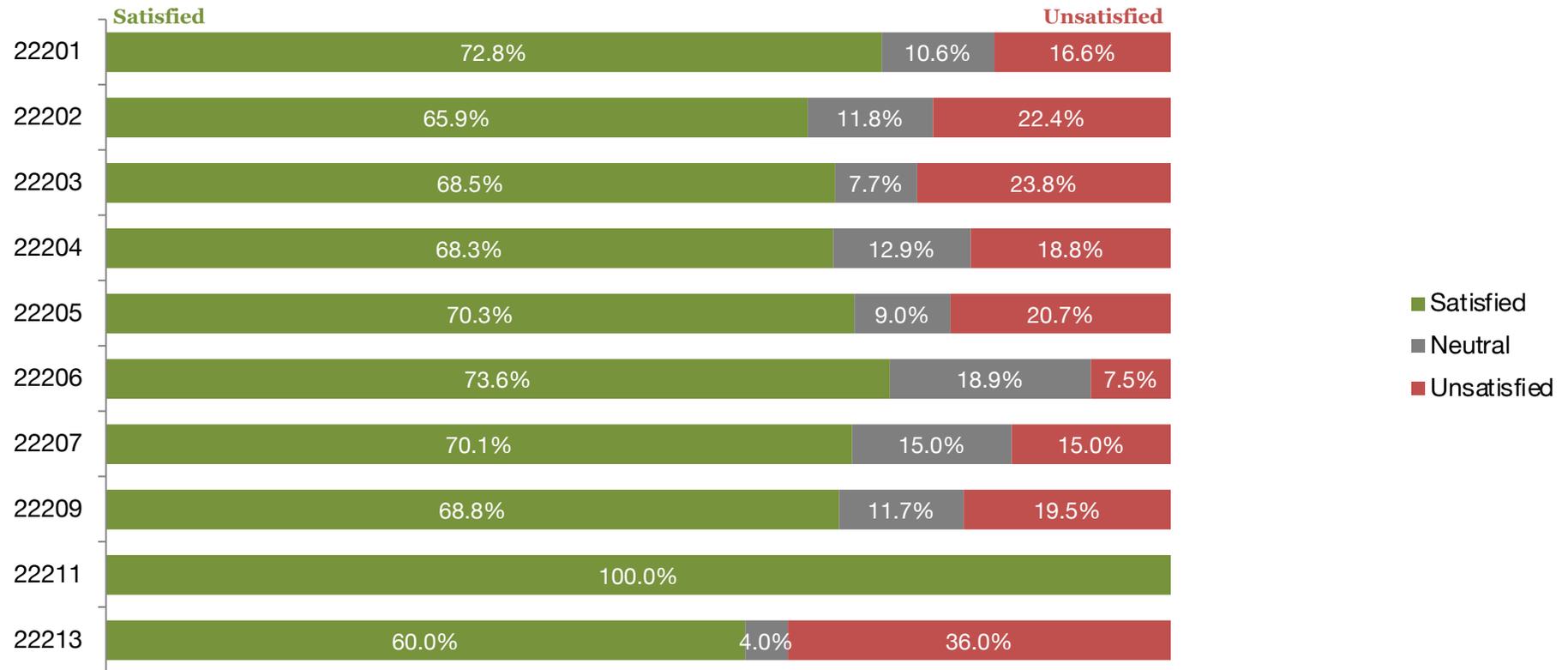
Results by gender, age group, and ethnicity

Question 13_F: Please indicate how satisfied or unsatisfied you are with the availability of sidewalks for pedestrians



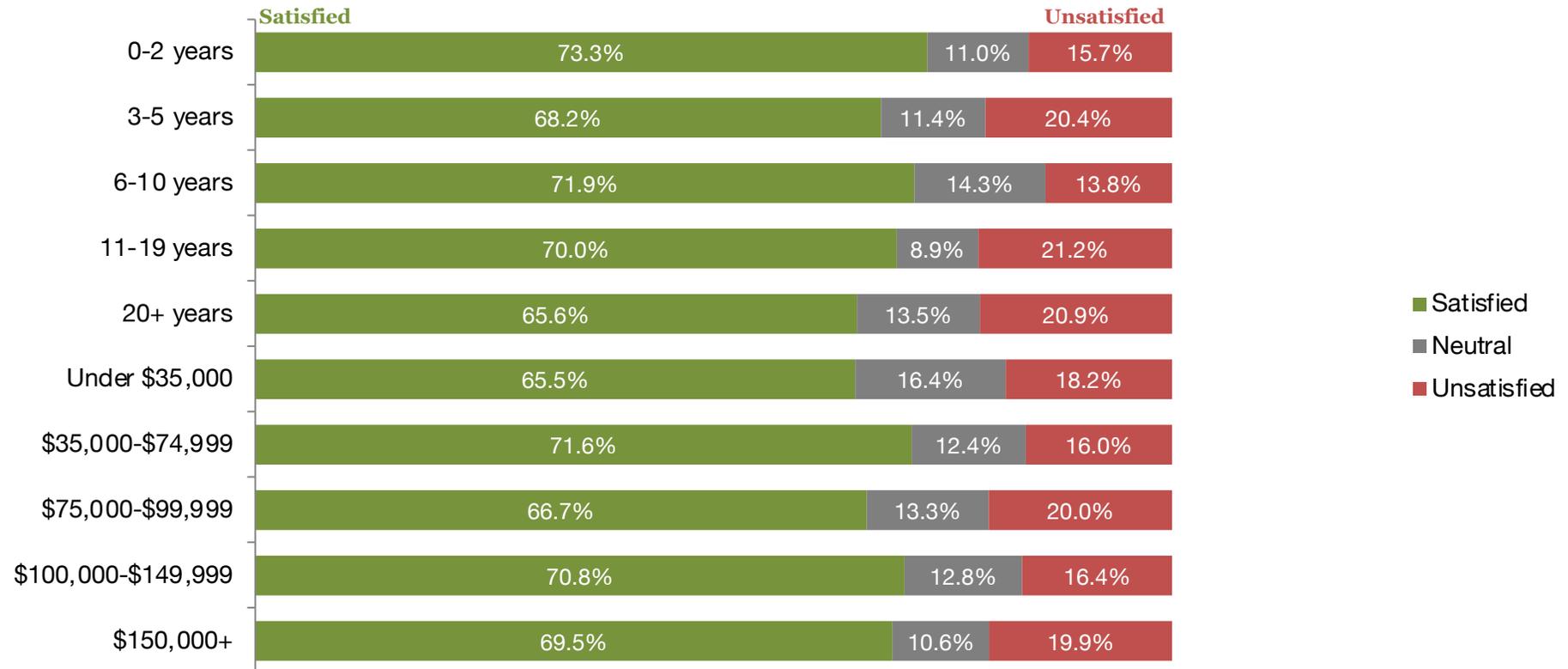
Results by zip code

Question 13_F: Please indicate how satisfied or unsatisfied you are with the availability of sidewalks for pedestrians



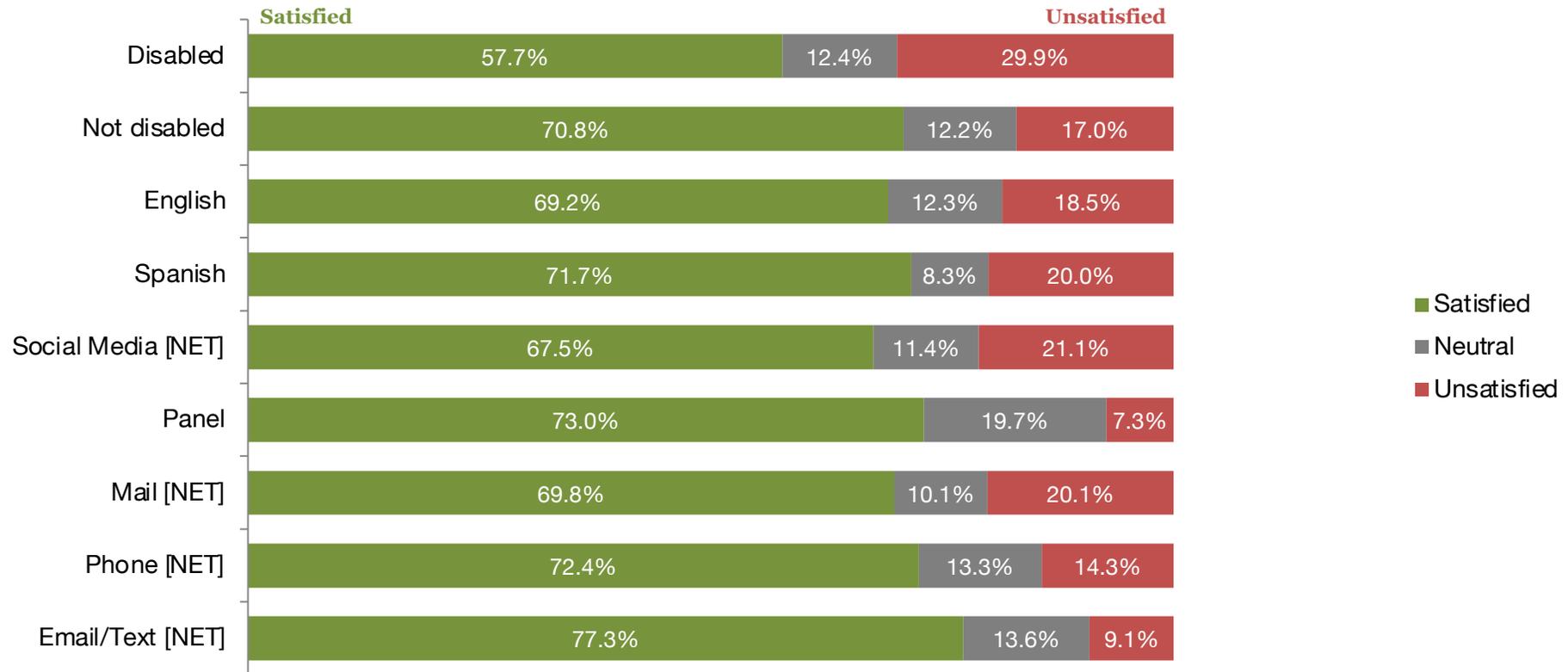
Results by years of residency and household income

Question 13_F: Please indicate how satisfied or unsatisfied you are with the availability of sidewalks for pedestrians



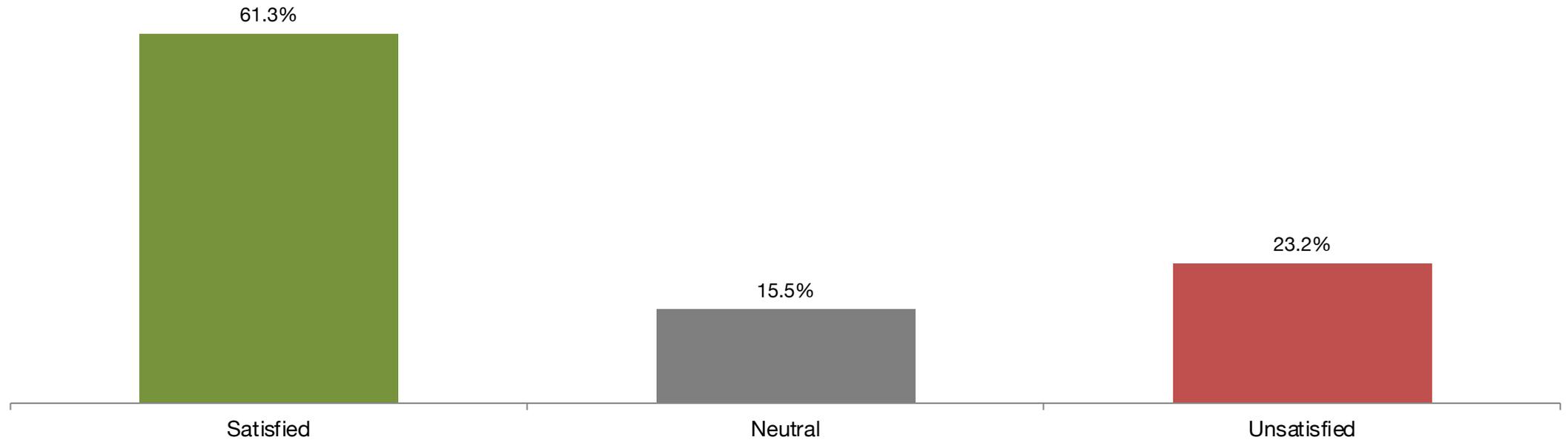
Results by disability status, survey language, and survey mode

Question 13_F: Please indicate how satisfied or unsatisfied you are with the availability of sidewalks for pedestrians



61% are satisfied with pedestrian safety

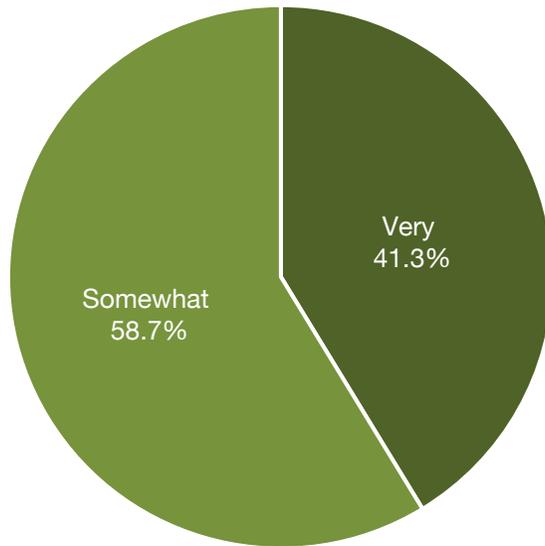
Question 13_G: Please indicate how satisfied or unsatisfied you are with pedestrian safety



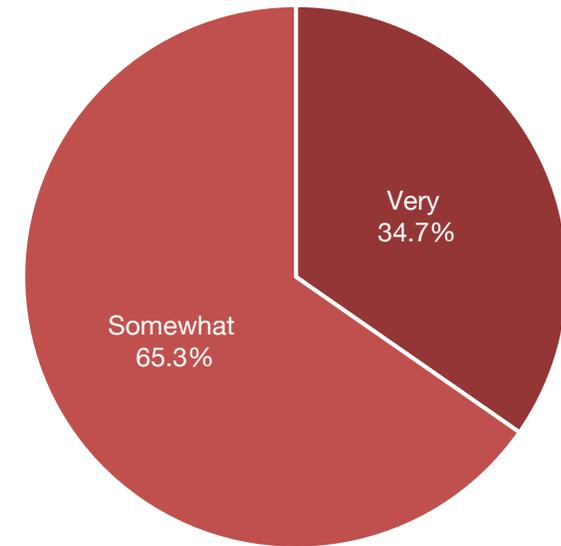
Among those who are satisfied, 59% are somewhat satisfied

Question 13_G: Please indicate how satisfied or unsatisfied you are with pedestrian safety

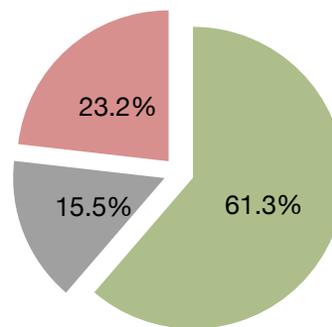
Among those who said satisfied



Among those who said unsatisfied

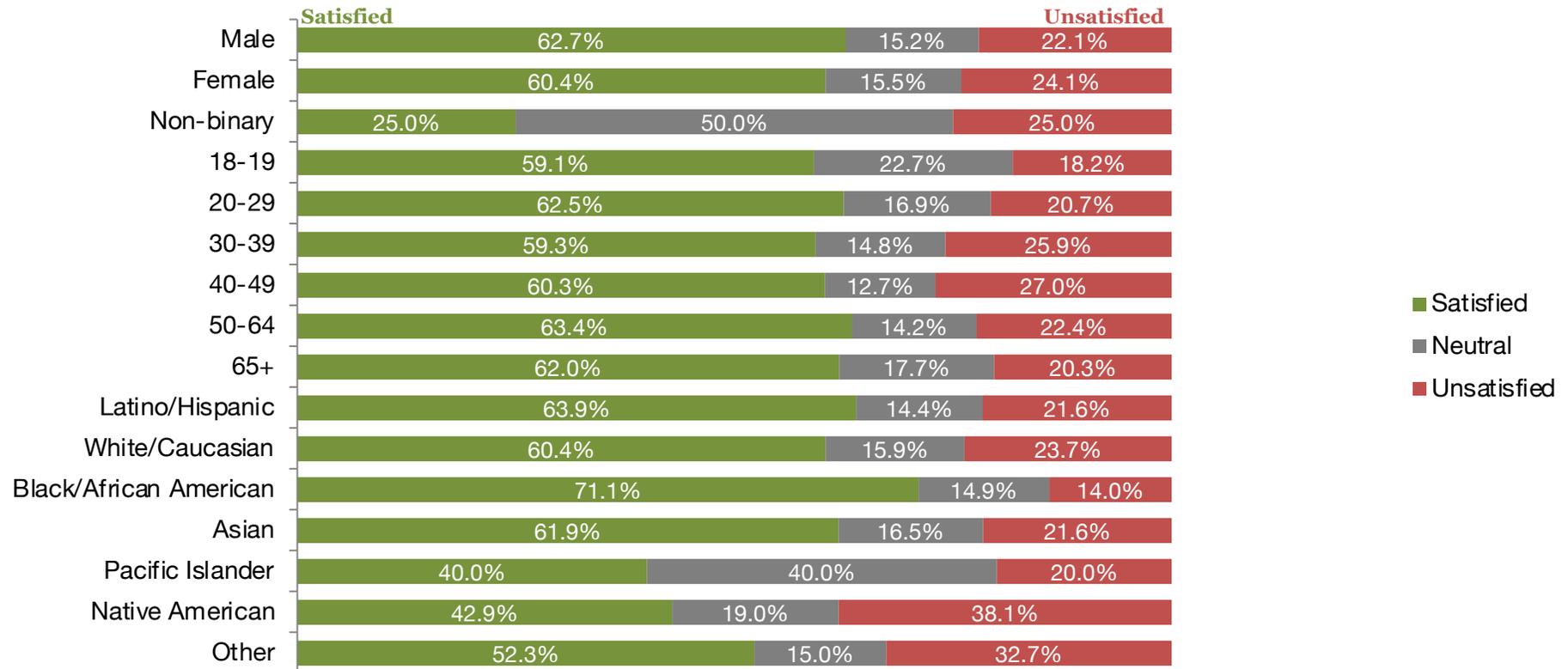


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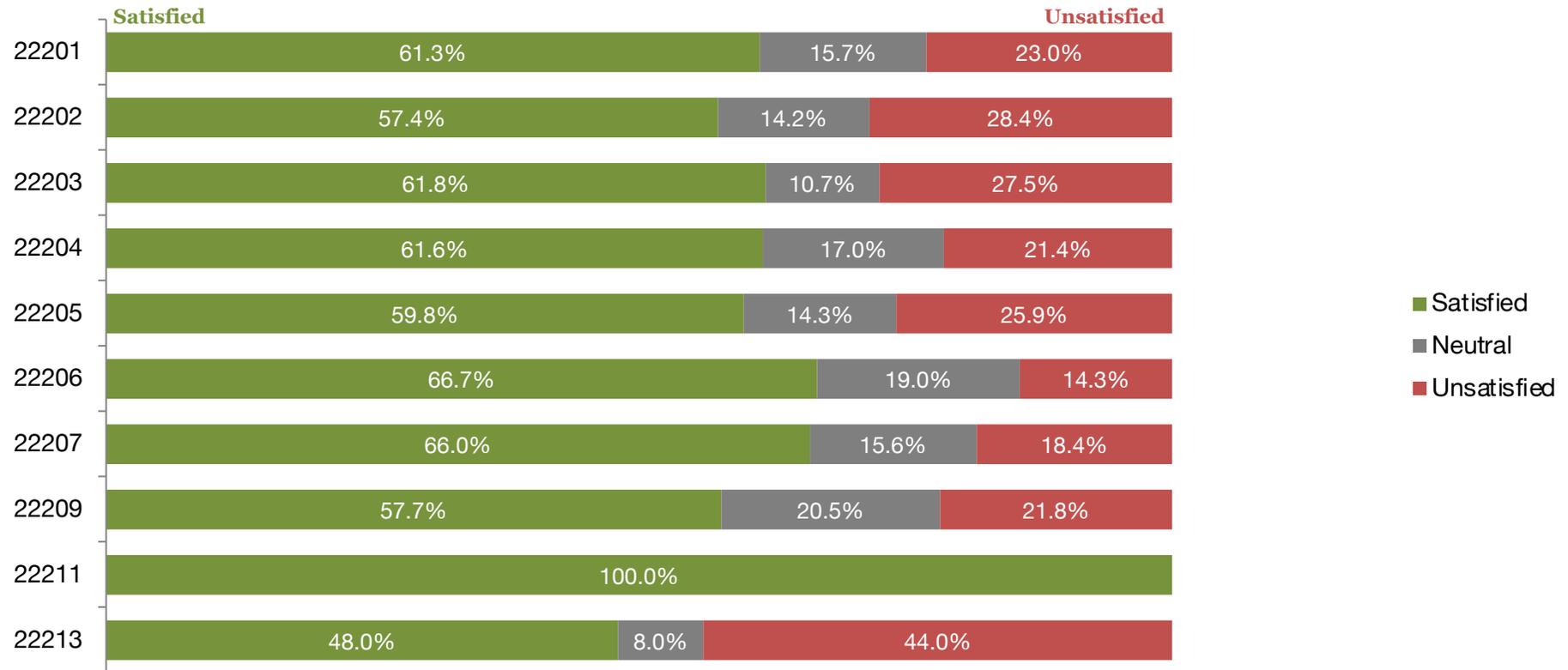
Results by gender, age group, and ethnicity

Question 13_G: Please indicate how satisfied or unsatisfied you are with pedestrian safety



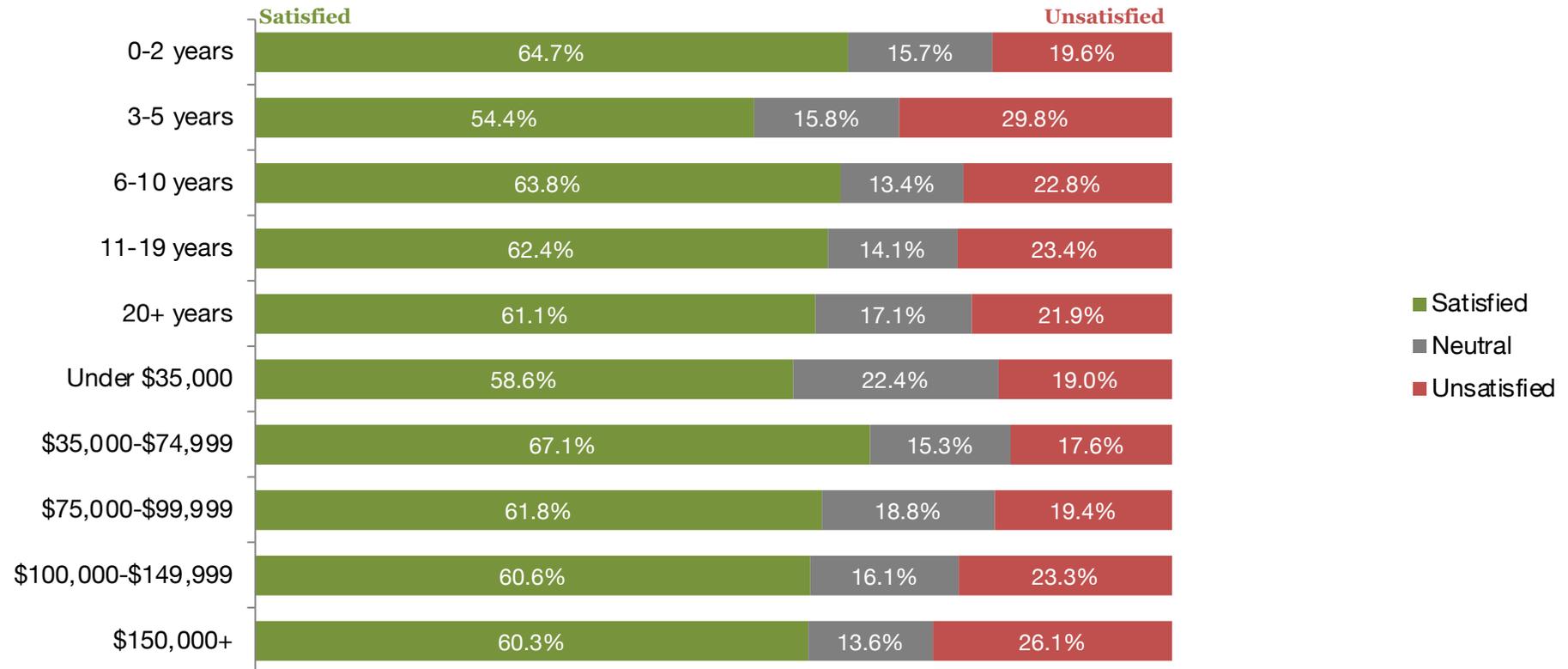
Results by zip code

Question 13_G: Please indicate how satisfied or unsatisfied you are with pedestrian safety



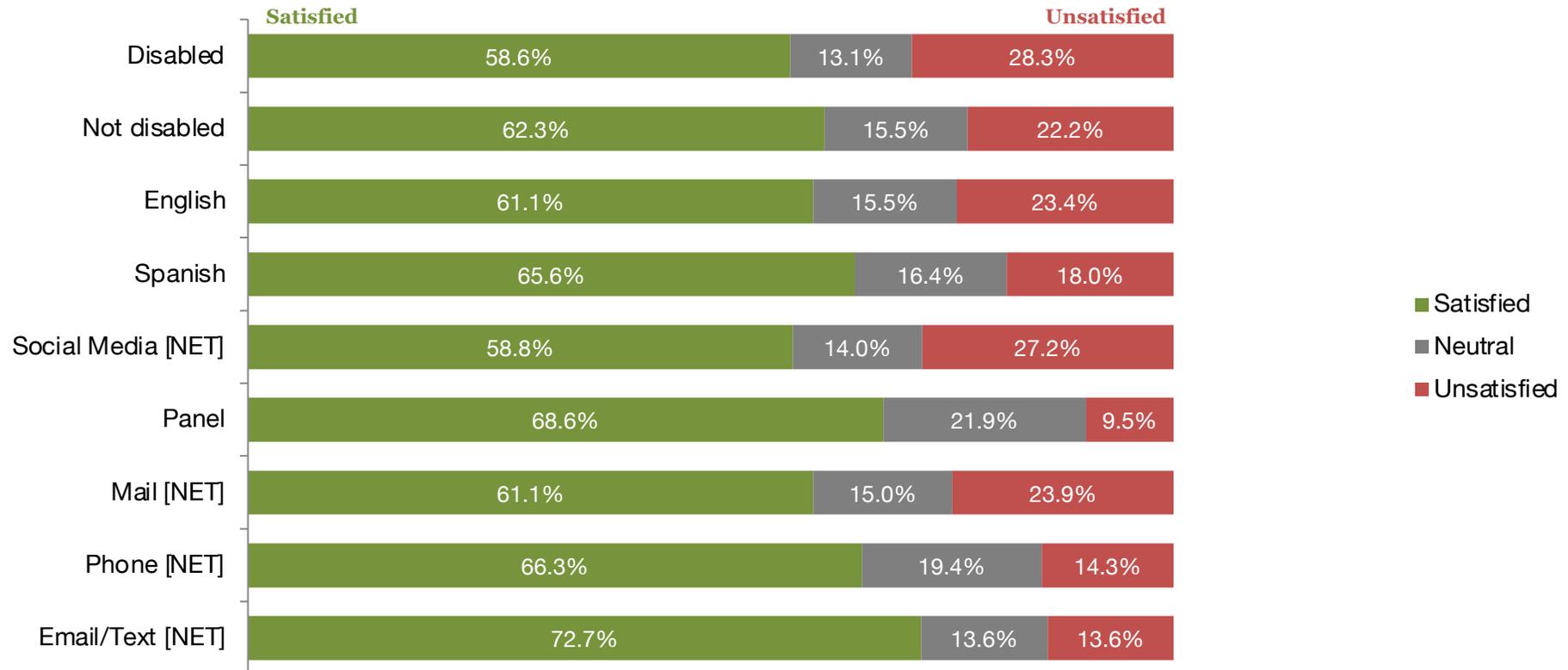
Results by years of residency and household income

Question 13_G: Please indicate how satisfied or unsatisfied you are with pedestrian safety



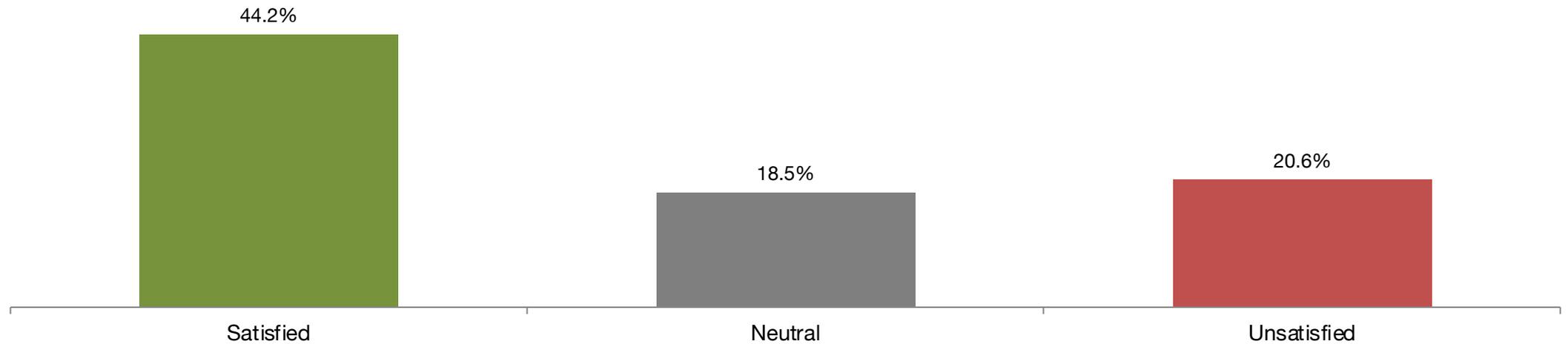
Results by disability status, survey language, and survey mode

Question 13_G: Please indicate how satisfied or unsatisfied you are with pedestrian safety



44% are satisfied with bicycle safety

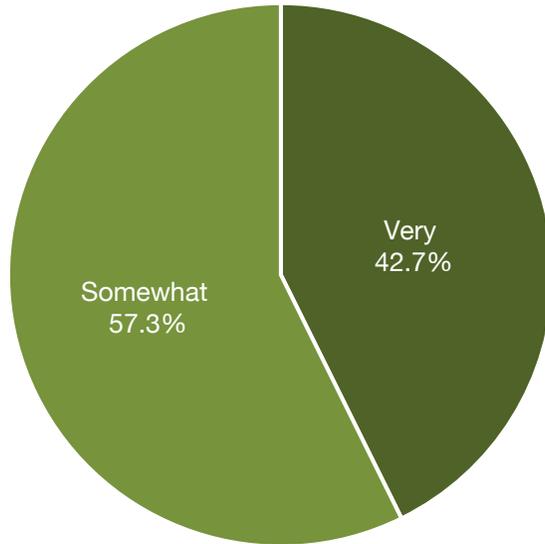
Question 13_H: Please indicate how satisfied or unsatisfied you are with bicycle safety



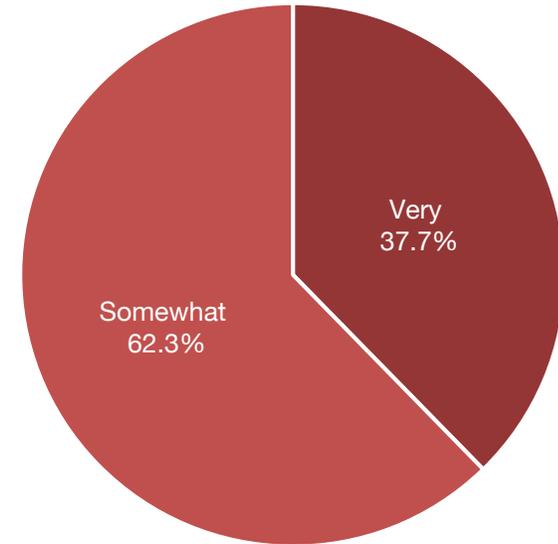
Among those who are satisfied, 57% are somewhat satisfied

Question 13_H: Please indicate how satisfied or unsatisfied you are with bicycle safety

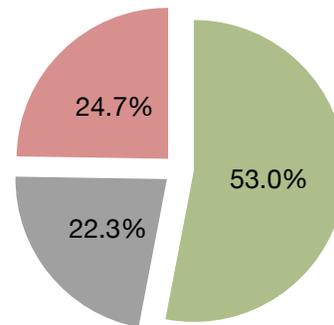
Among those who said satisfied



Among those who said unsatisfied

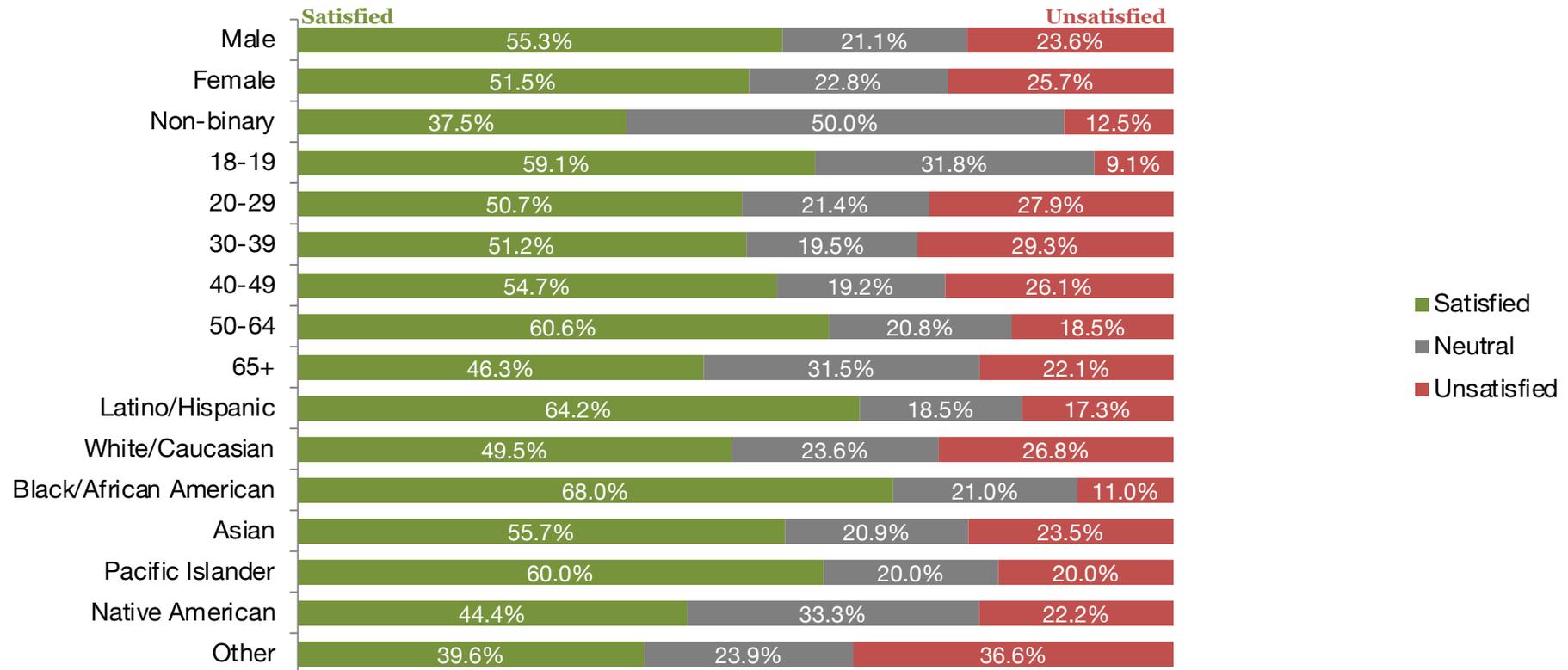


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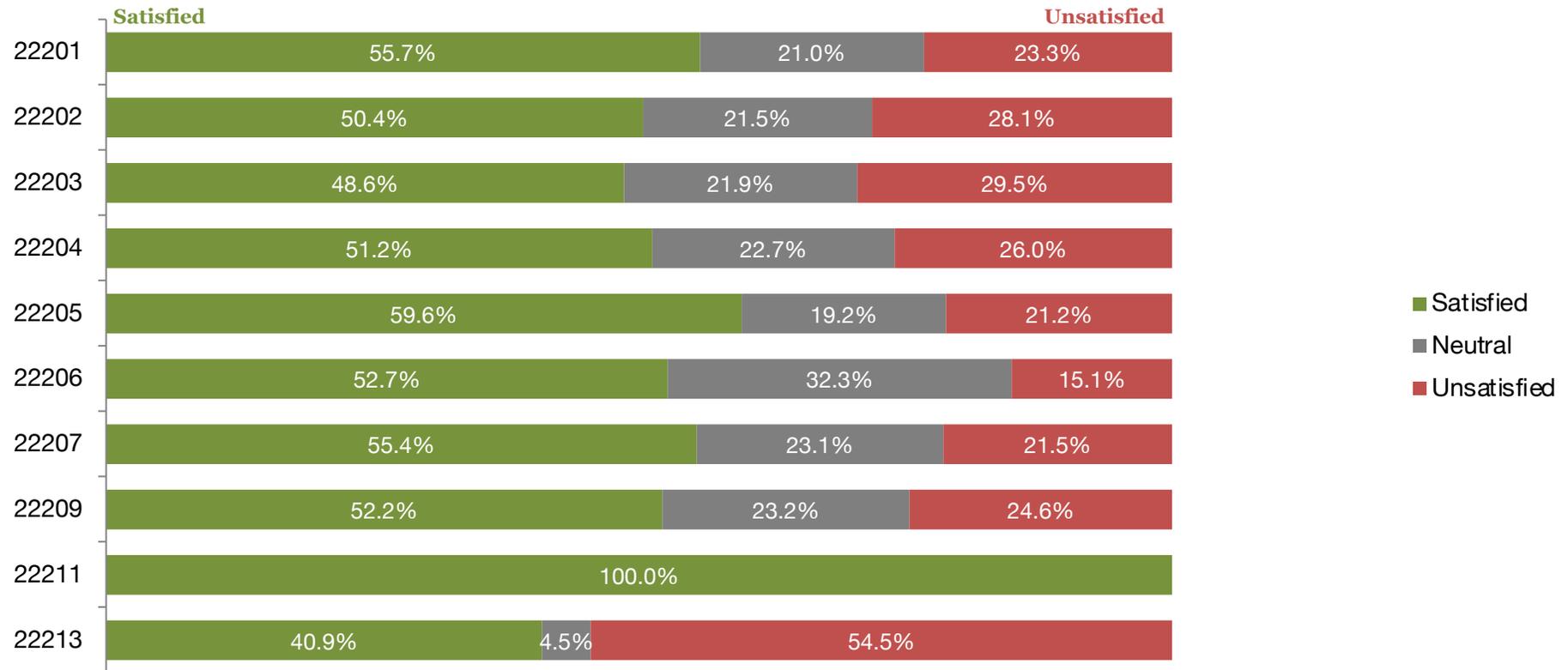
Results by gender, age group, and ethnicity

Question 13_H: Please indicate how satisfied or unsatisfied you are with bicycle safety



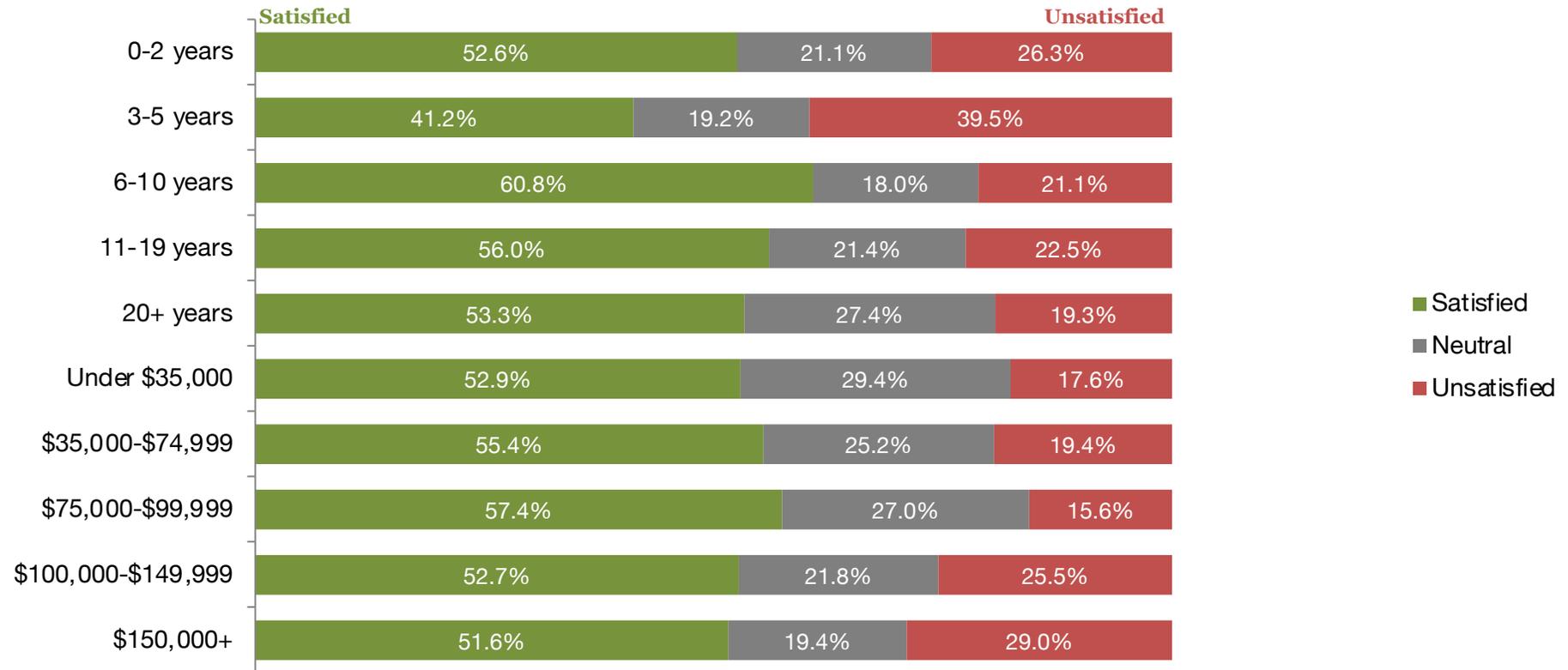
Results by zip code

Question 13_H: Please indicate how satisfied or unsatisfied you are with bicycle safety



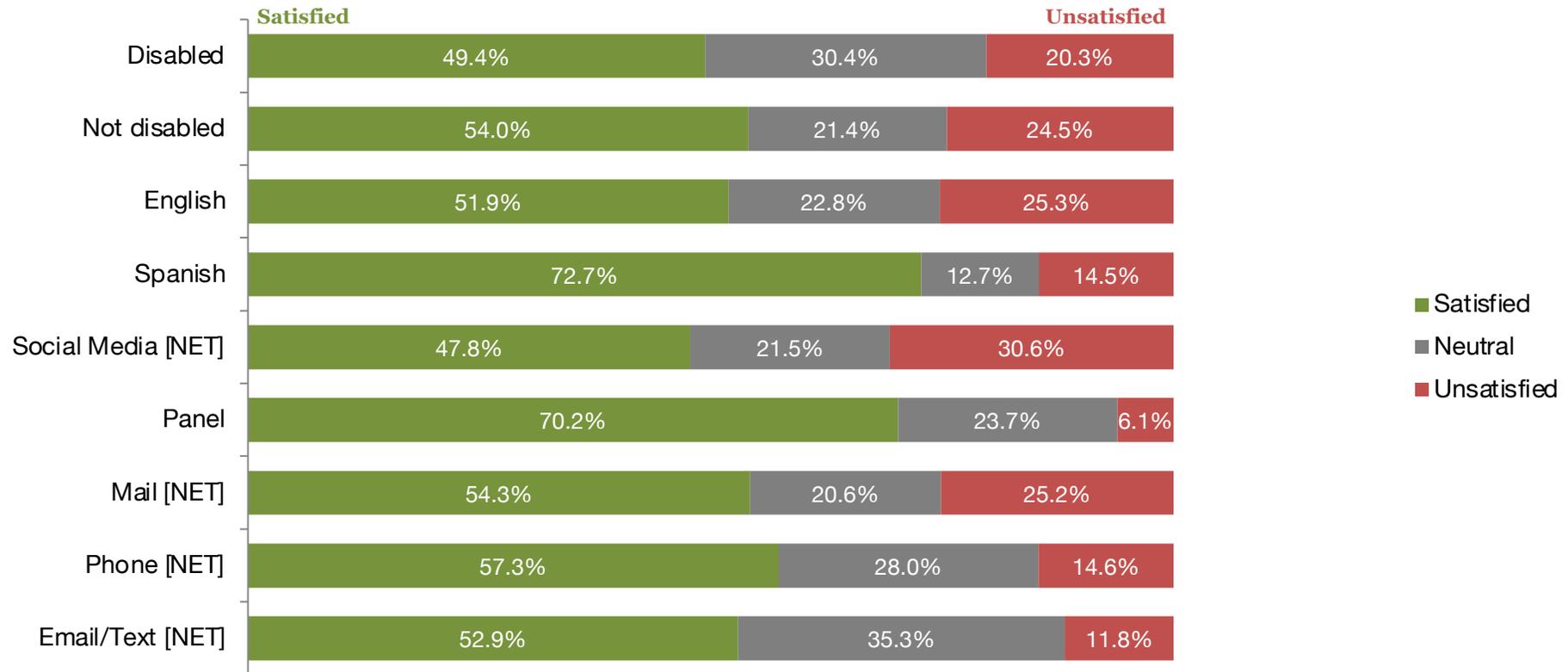
Results by years of residency and household income

Question 13_H: Please indicate how satisfied or unsatisfied you are with bicycle safety



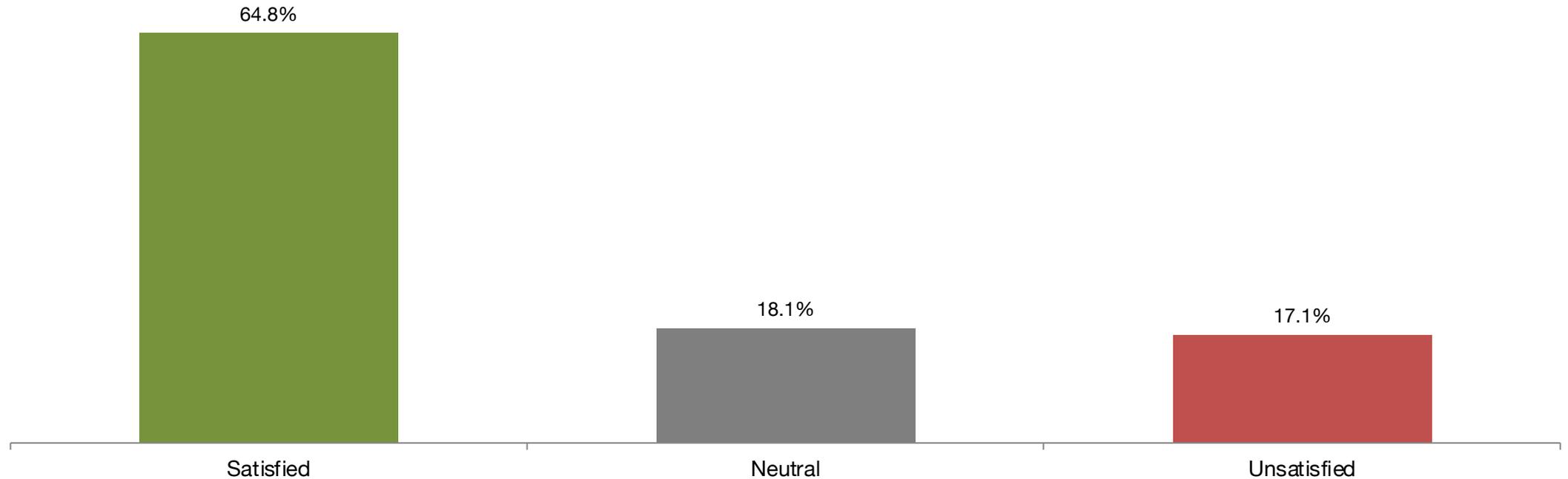
Results by disability status, survey language, and survey mode

Question 13_H: Please indicate how satisfied or unsatisfied you are with bicycle safety



65% are satisfied with the availability of bike trails and bike lanes

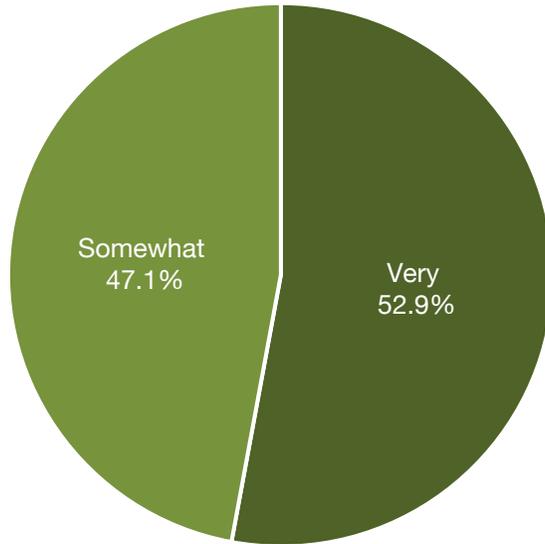
Question 13_I: Please indicate how satisfied or unsatisfied you are with the availability of bike trails and bike lanes



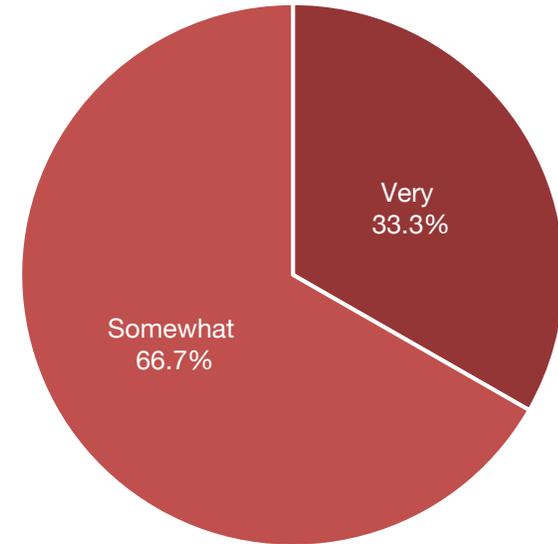
Among those who are satisfied, 53% are very satisfied

Question 13_I: Please indicate how satisfied or unsatisfied you are with the availability of bike trails and bike lanes

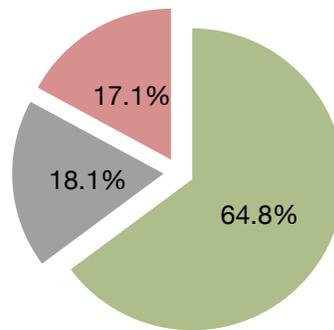
Among those who said satisfied



Among those who said unsatisfied

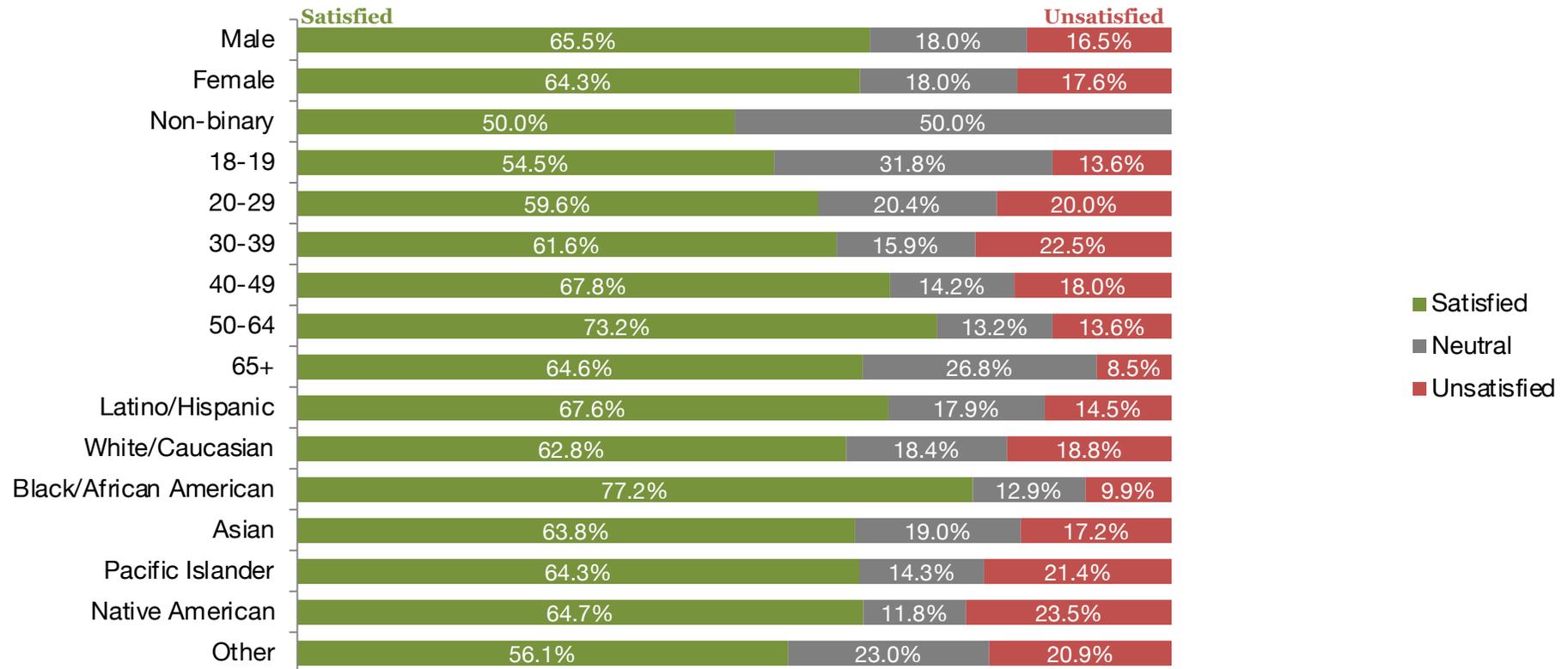


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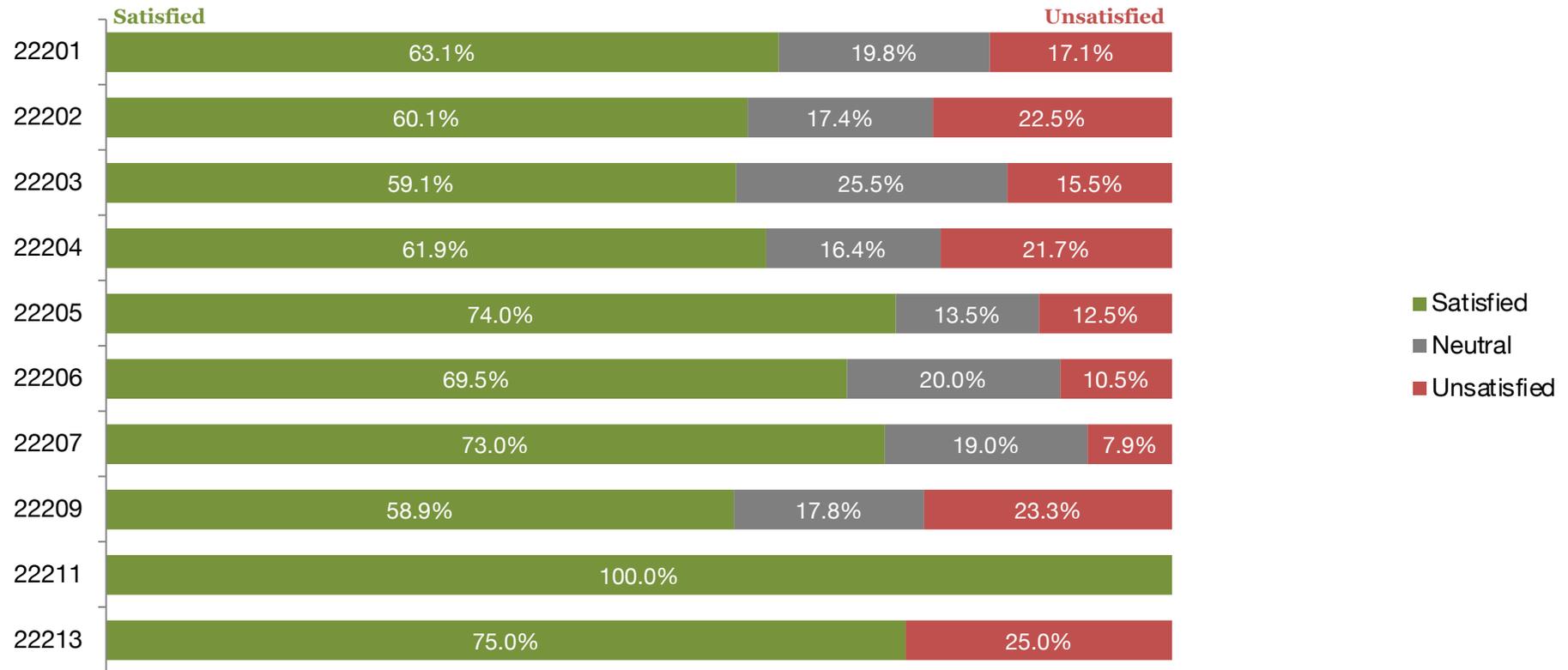
Results by gender, age group, and ethnicity

Question 13_I: Please indicate how satisfied or unsatisfied you are with the availability of bike trails and bike lanes



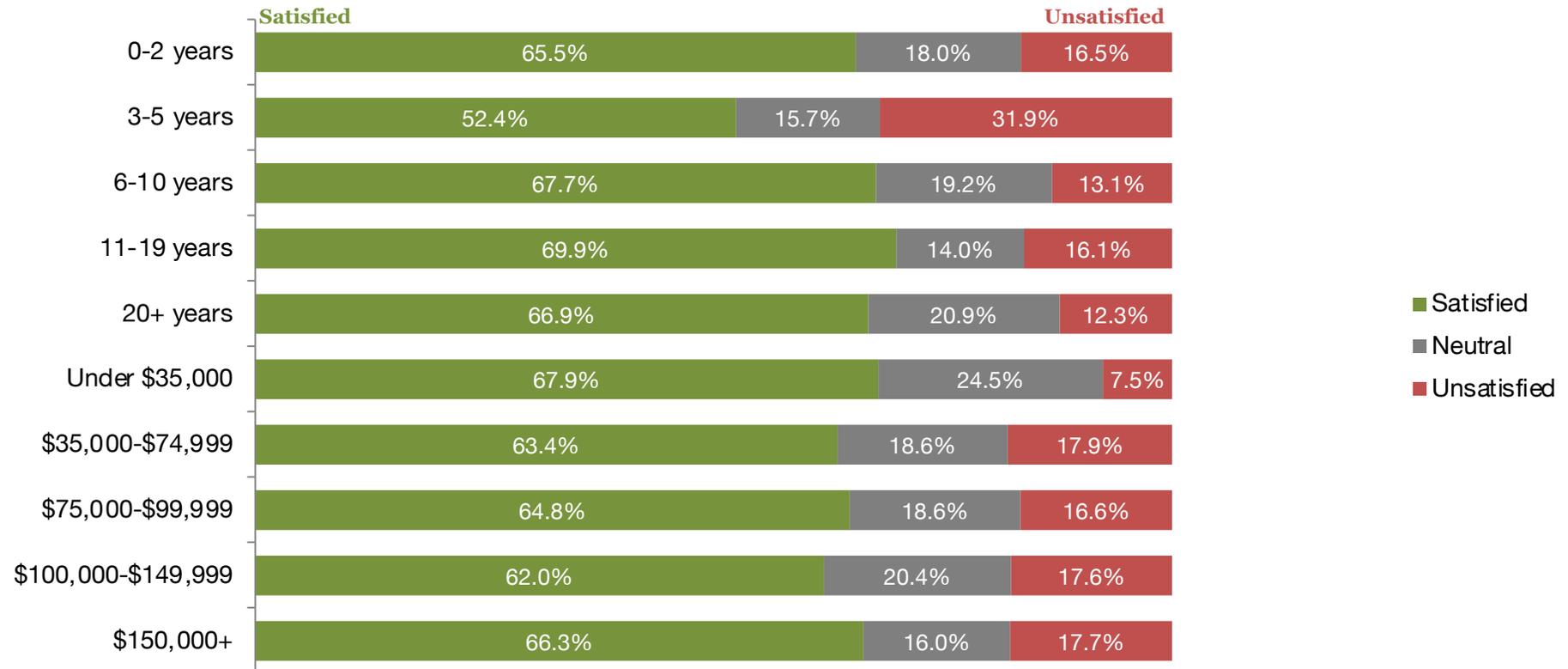
Results by zip code

Question 13_I: Please indicate how satisfied or unsatisfied you are with the availability of bike trails and bike lanes



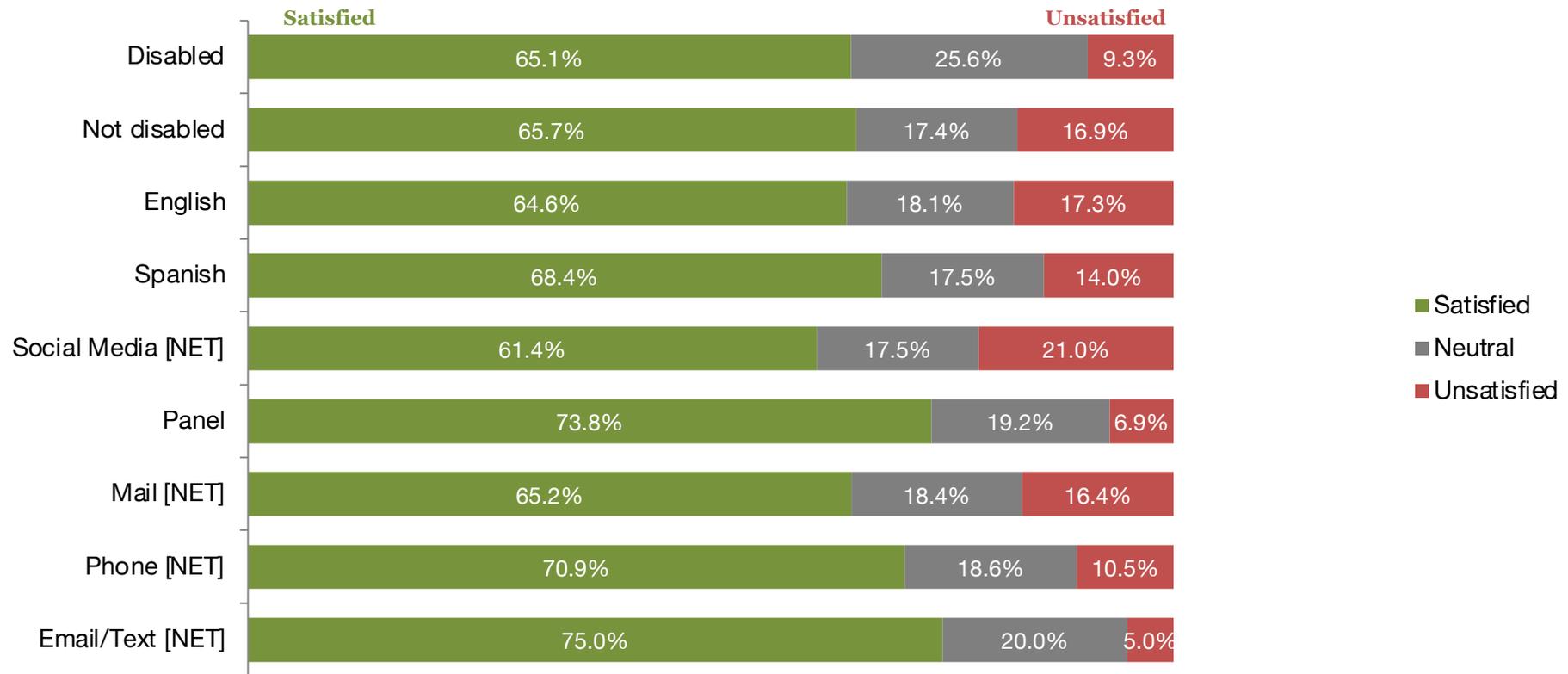
Results by years of residency and household income

Question 13_I: Please indicate how satisfied or unsatisfied you are with the availability of bike trails and bike lanes



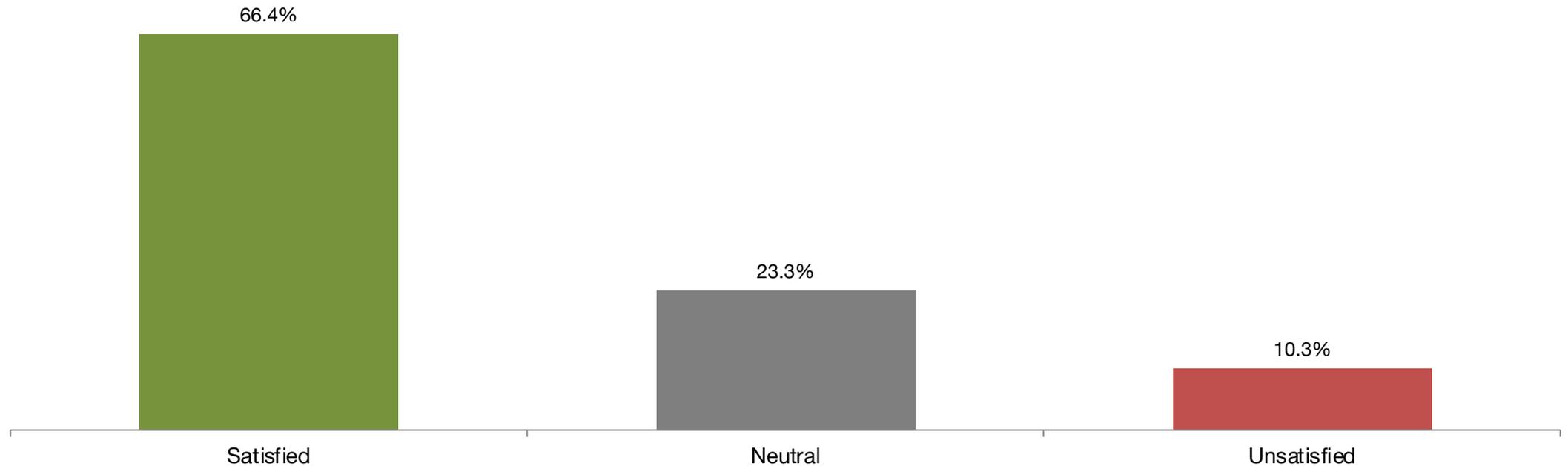
Results by disability status, survey language, and survey mode

Question 13_I: Please indicate how satisfied or unsatisfied you are with the availability of bike trails and bike lanes



66% are satisfied with the availability of bikeshare, e-bikes, and scooters

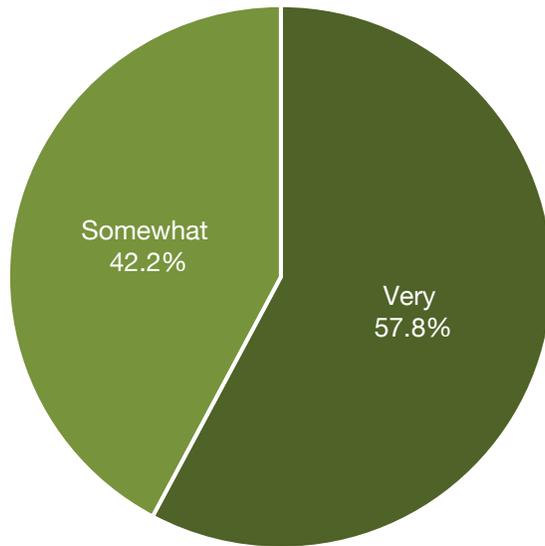
Question 13_J: Please indicate how satisfied or unsatisfied you are with the availability of bikeshare, e-bikes, and scooters



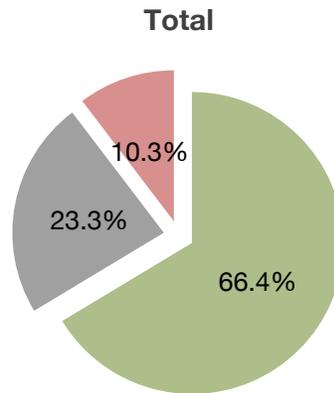
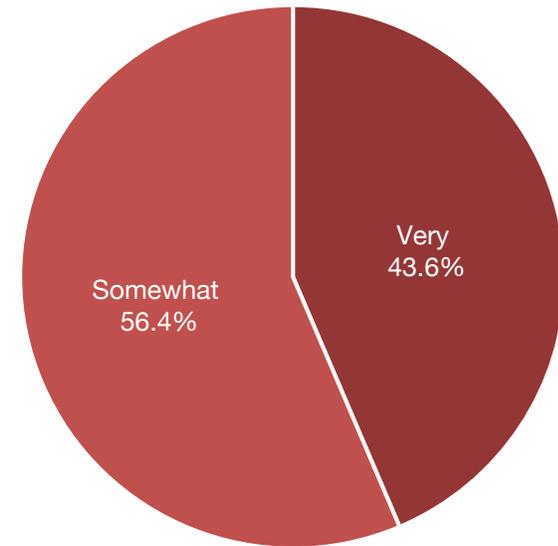
Among those who are satisfied, 58% are very satisfied

Question 13_J: Please indicate how satisfied or unsatisfied you are with the availability of bikeshare, e-bikes, and scooters

Among those who said satisfied

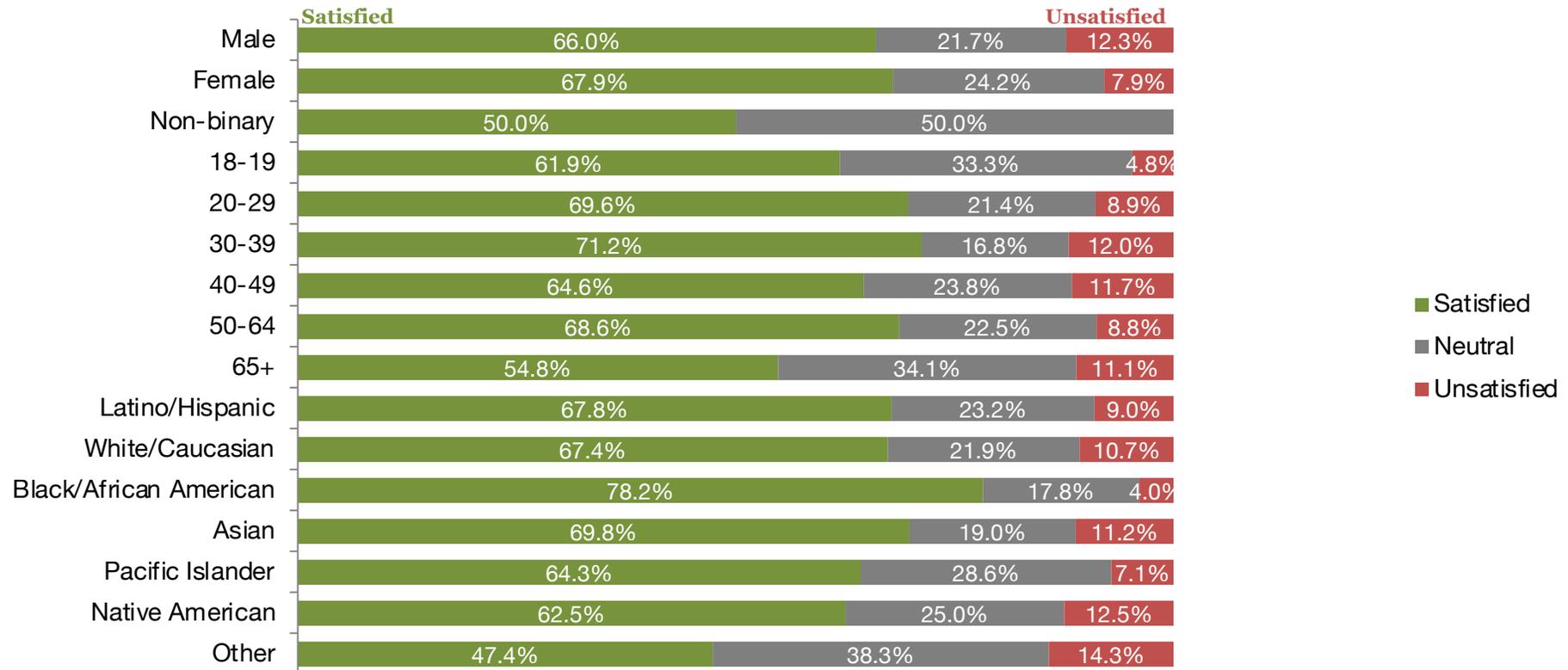


Among those who said unsatisfied



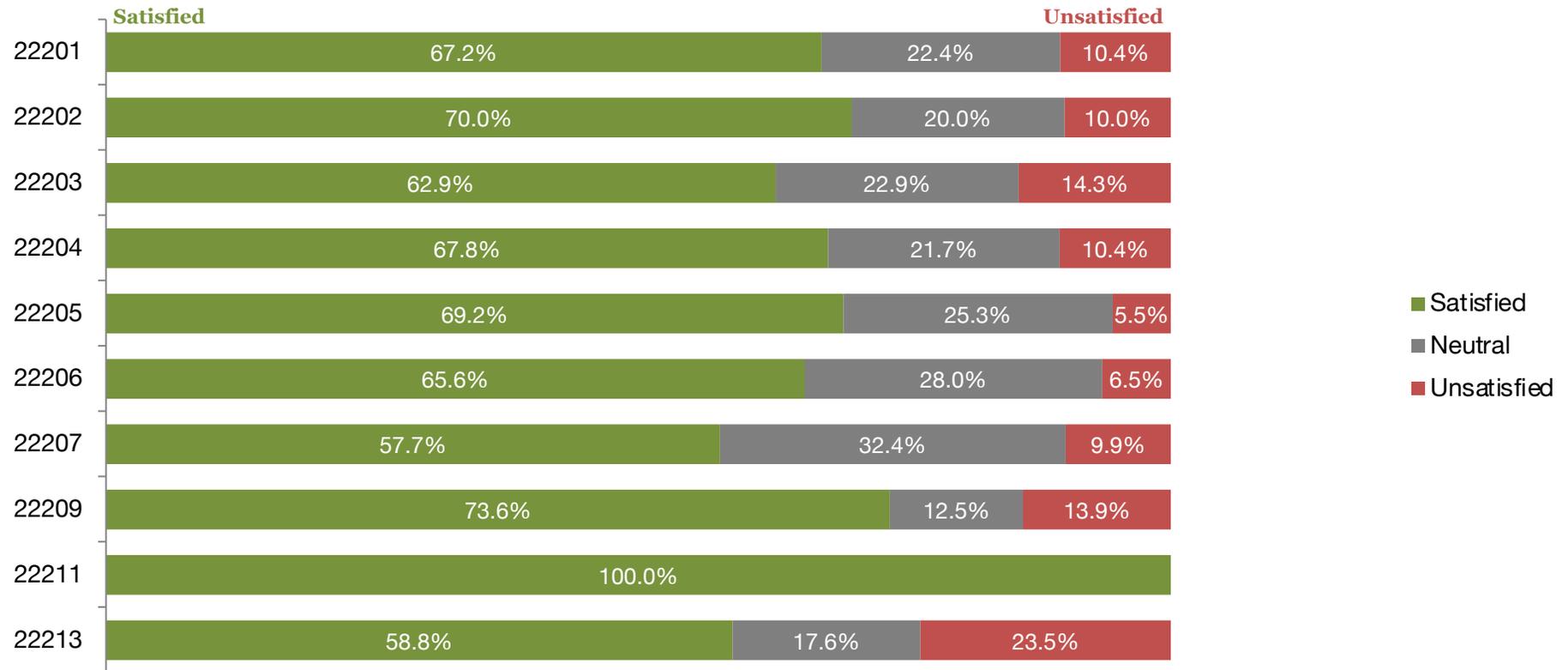
Results by gender, age group, and ethnicity

Question 13_J: Please indicate how satisfied or unsatisfied you are with the availability of bikeshare, e-bikes, and scooters



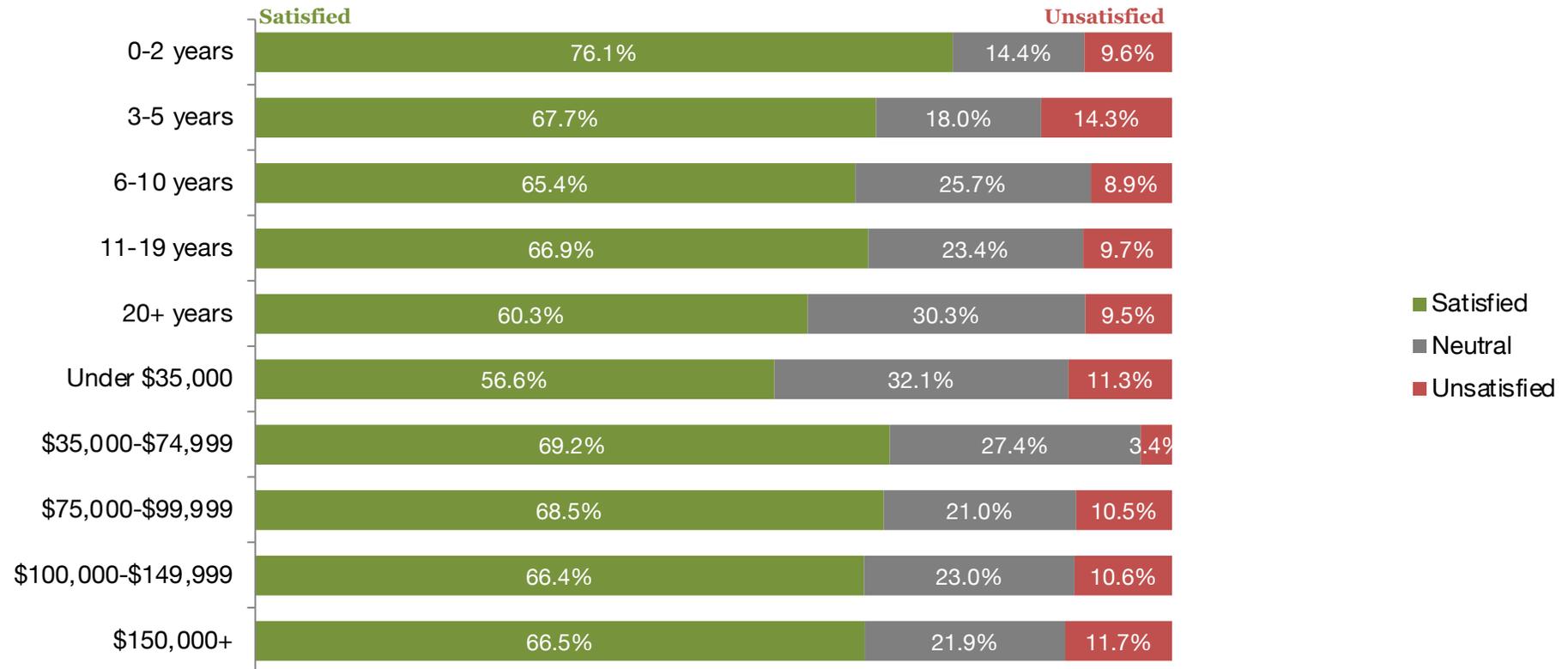
Results by zip code

Question 13_J: Please indicate how satisfied or unsatisfied you are with the availability of bikeshare, e-bikes, and scooters



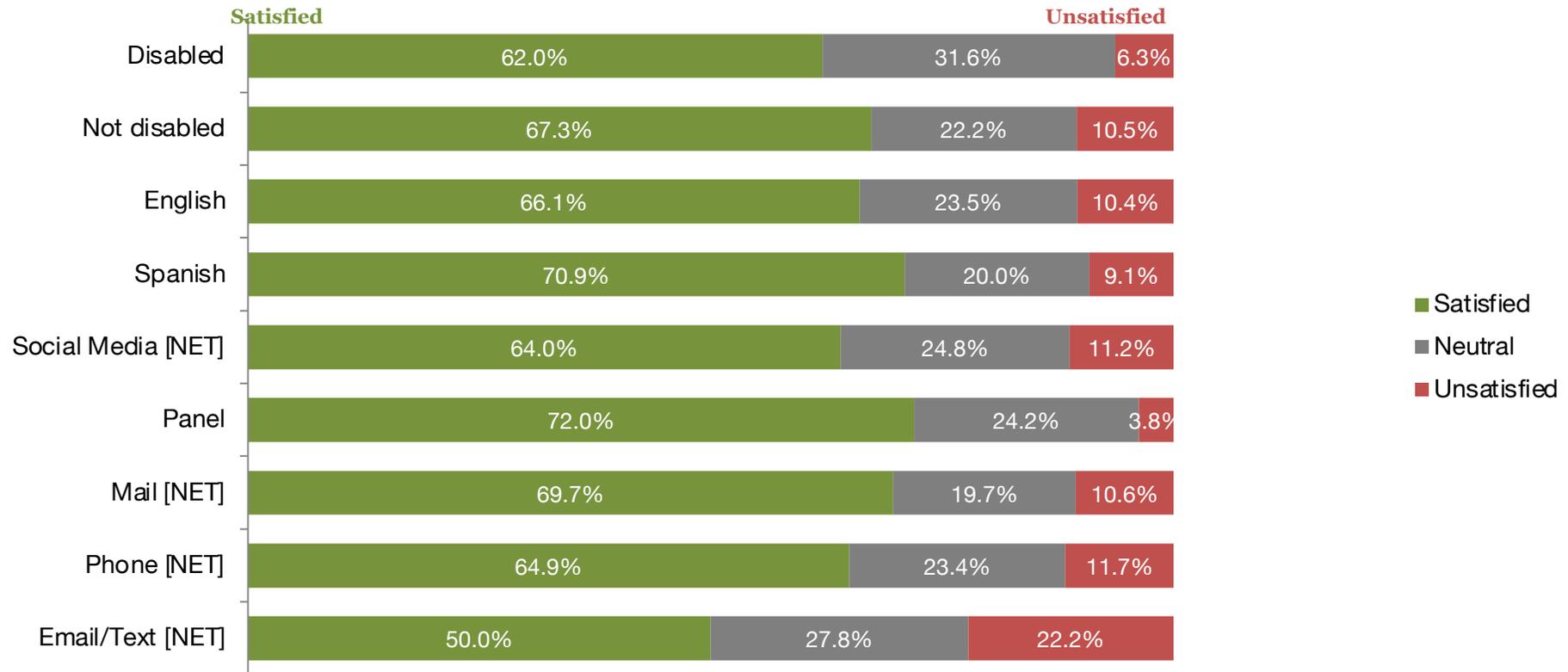
Results by years of residency and household income

Question 13_J: Please indicate how satisfied or unsatisfied you are with the availability of bikeshare, e-bikes, and scooters



Results by disability status, survey language, and survey mode

Question 13_J: Please indicate how satisfied or unsatisfied you are with the availability of bikeshare, e-bikes, and scooters



Economic Development and Planning

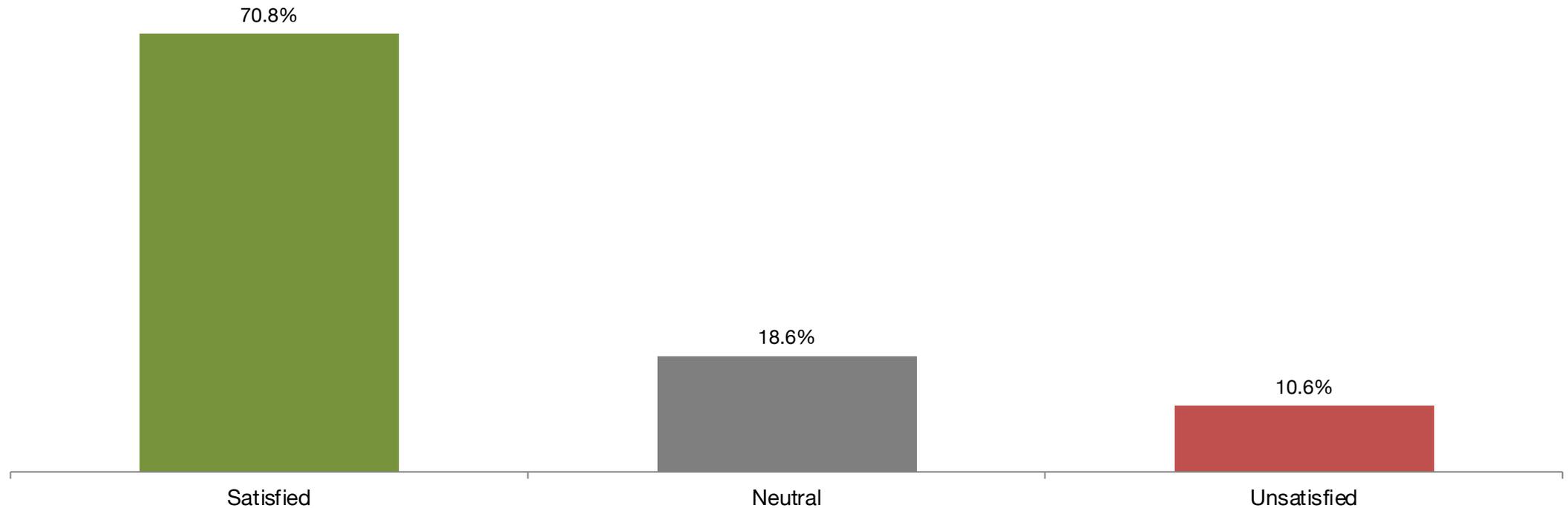
Key Findings

Residents are most satisfied with the ability to attract and retain private sector jobs; promote businesses; and promote the County

- 71% are satisfied with the ability to attract and retain full-time private sector jobs – among those satisfied, 59% are very satisfied
- 70% are satisfied with the ability to attract and promote businesses – among those satisfied, 54% are very satisfied
- 68% are satisfied with the ability to attract visitors and promote Arlington County – among those satisfied, 54% are very satisfied

71% are satisfied with the ability to attract and retain full-time private sector jobs

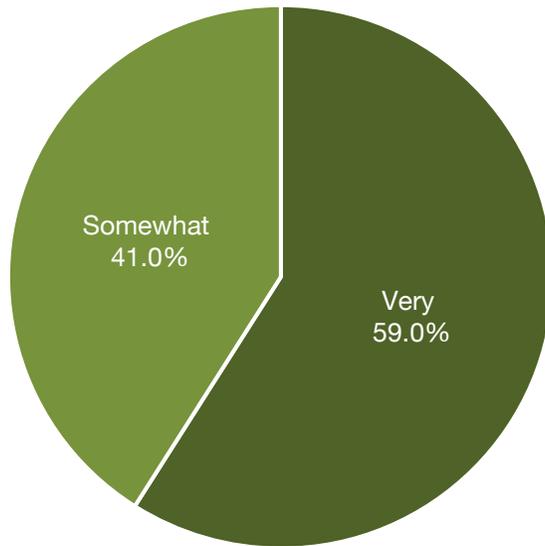
Question 14_A: Please indicate how satisfied or unsatisfied you are with the ability to attract and retain full-time private sector jobs



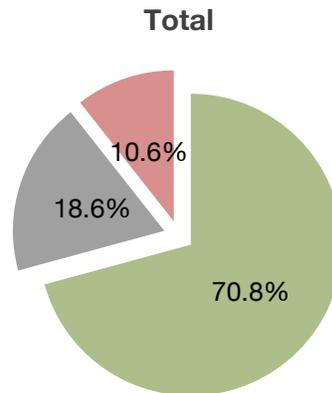
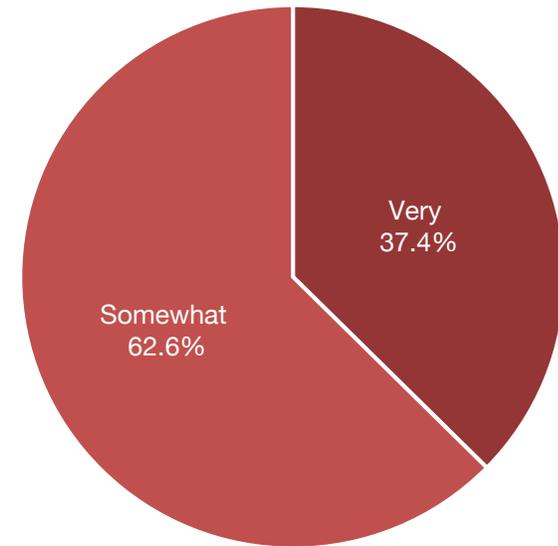
Among those who are satisfied, 59% are very satisfied

Question 14_A: Please indicate how satisfied or unsatisfied you are with the ability to attract and retain full-time private sector jobs

Among those who said satisfied

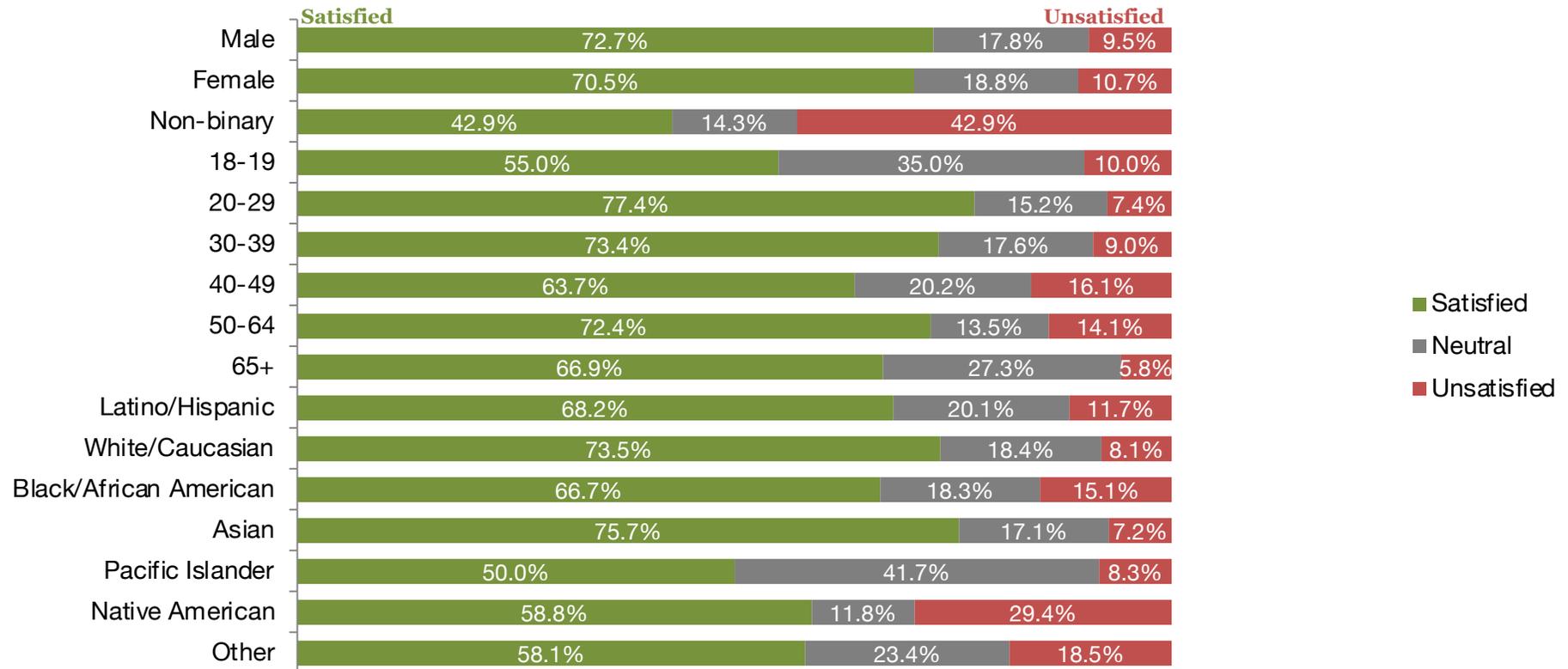


Among those who said unsatisfied



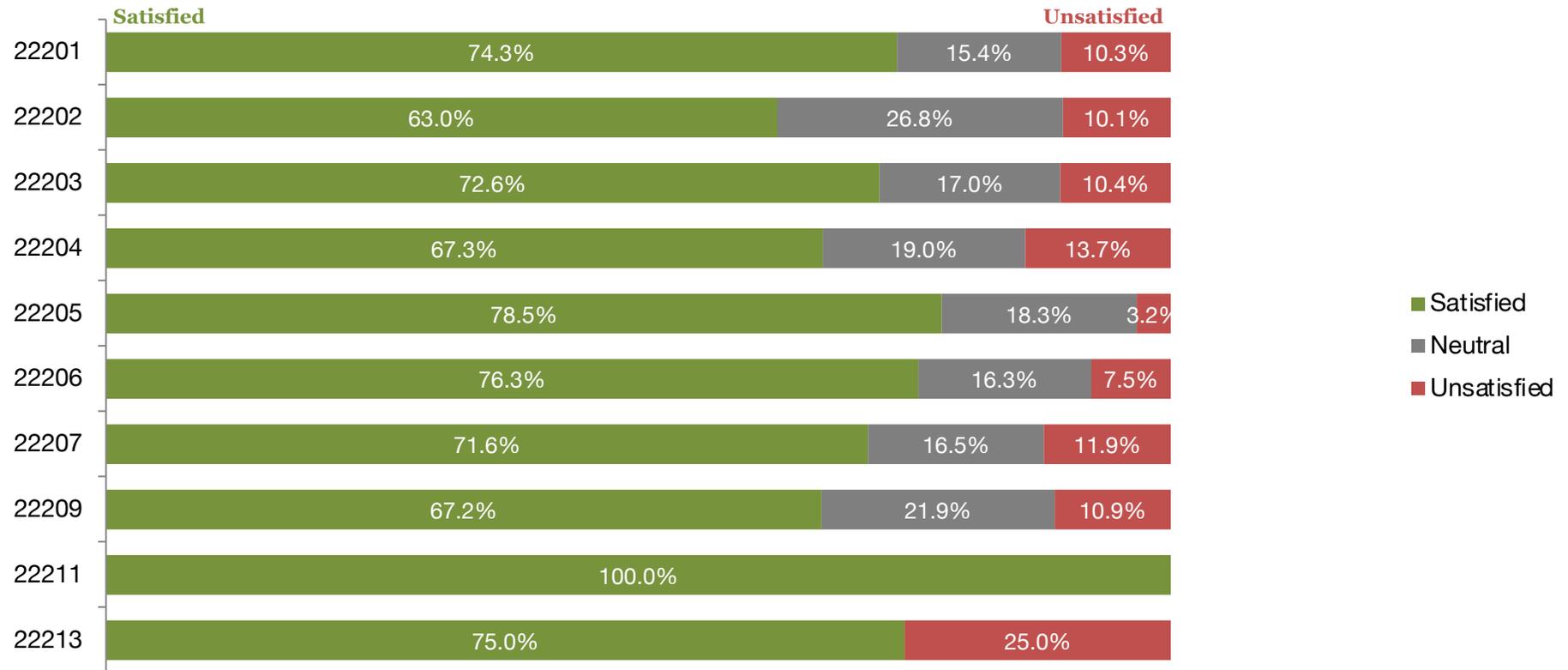
Results by gender, age group, and ethnicity

Question 14_A: Please indicate how satisfied or unsatisfied you are with the ability to attract and retain full-time private sector jobs



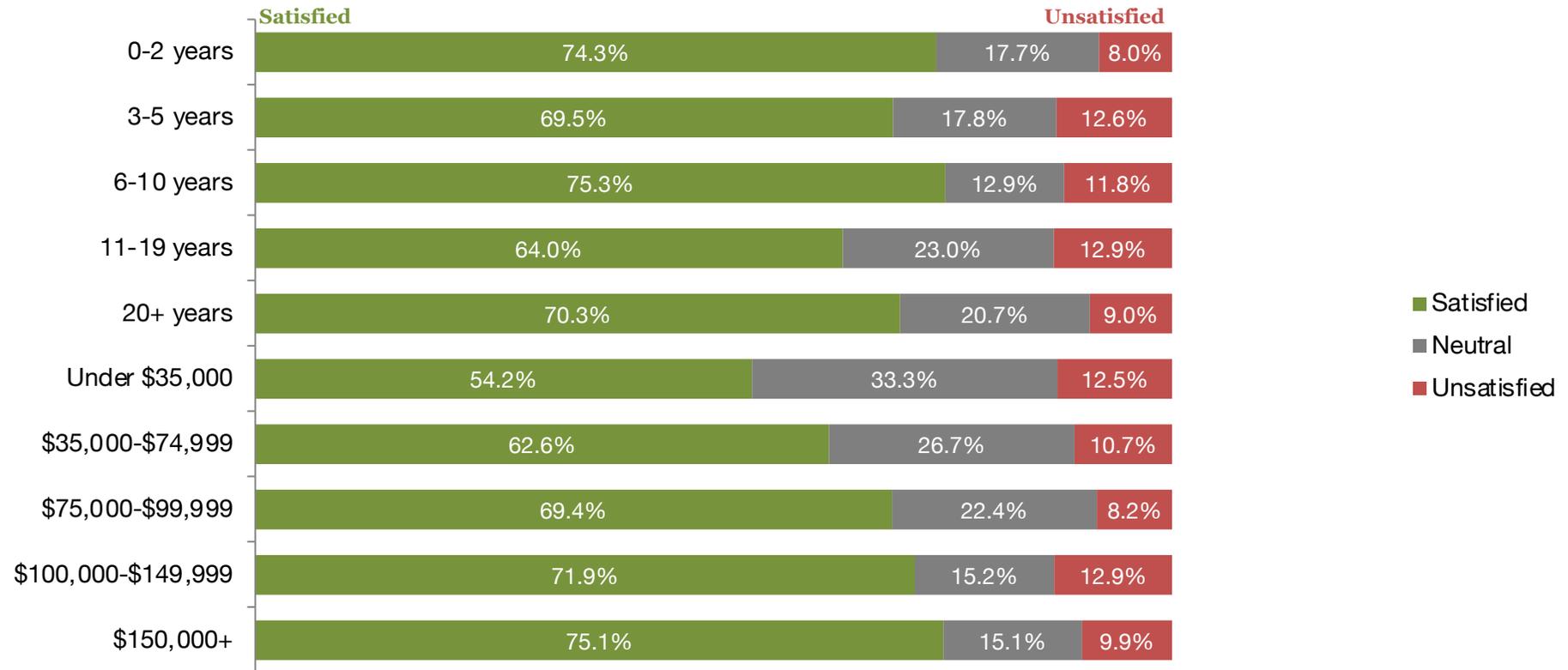
Results by zip code

Question 14_A: Please indicate how satisfied or unsatisfied you are with the ability to attract and retain full-time private sector jobs



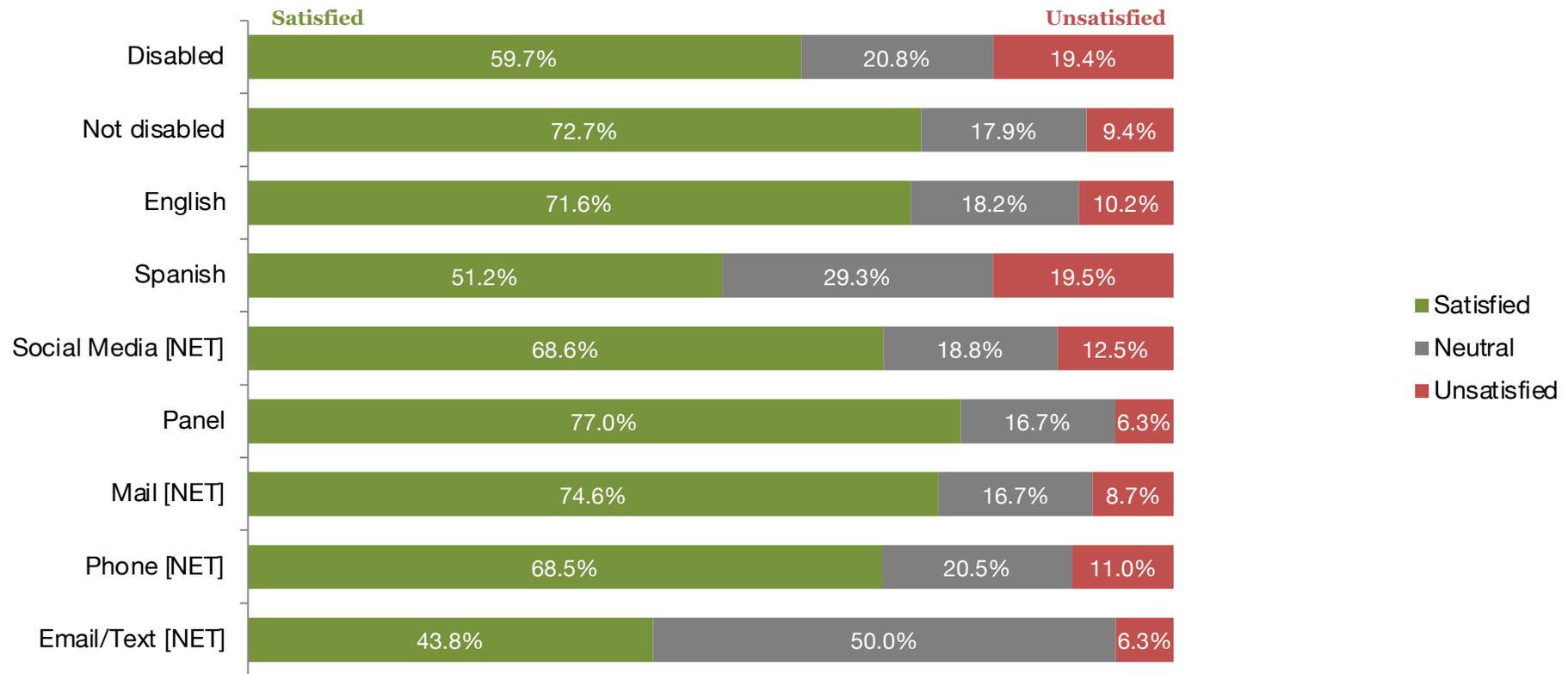
Results by years of residency and household income

Question 14_A: Please indicate how satisfied or unsatisfied you are with the ability to attract and retain full-time private sector jobs



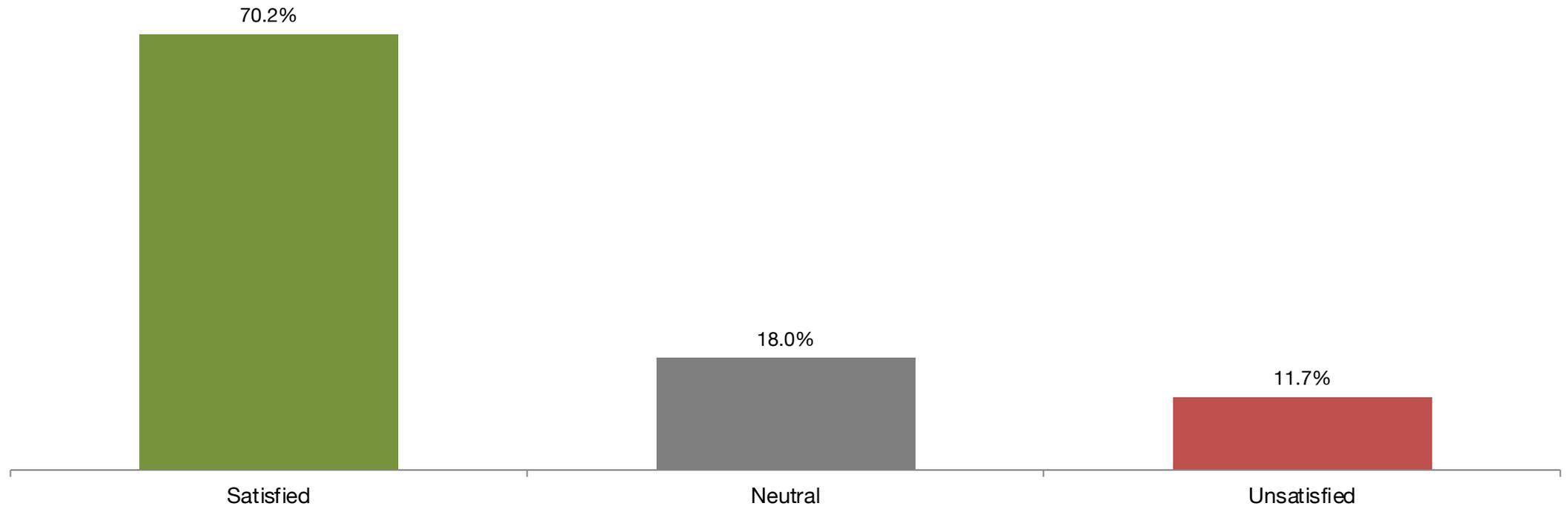
Results by disability status, survey language, and survey mode

Question 14_A: Please indicate how satisfied or unsatisfied you are with the ability to attract and retain full-time private sector jobs



70% are satisfied with the ability to attract and promote businesses

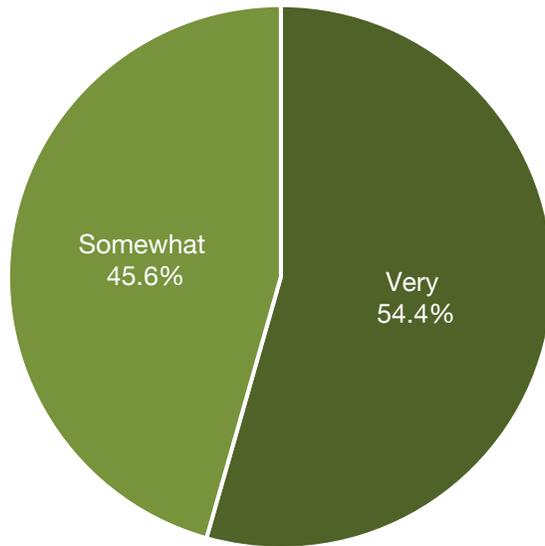
Question 14_B: Please indicate how satisfied or unsatisfied you are with the ability to attract and promote businesses



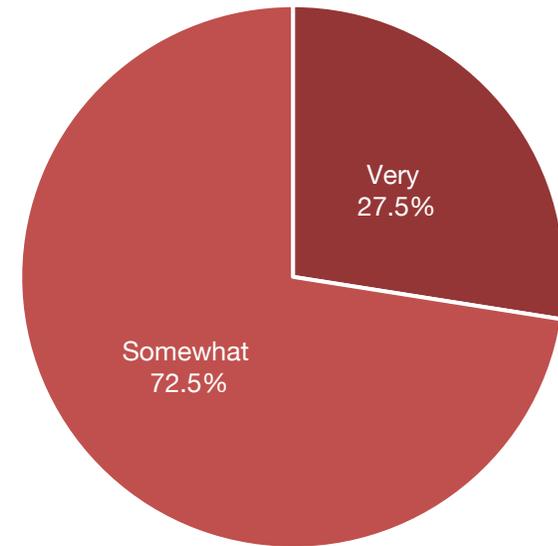
Among those who are satisfied, 54% are very satisfied

Question 14_B: Please indicate how satisfied or unsatisfied you are with the ability to attract and promote businesses

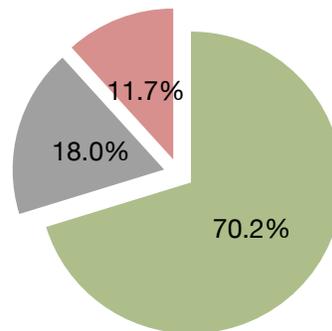
Among those who said satisfied



Among those who said unsatisfied

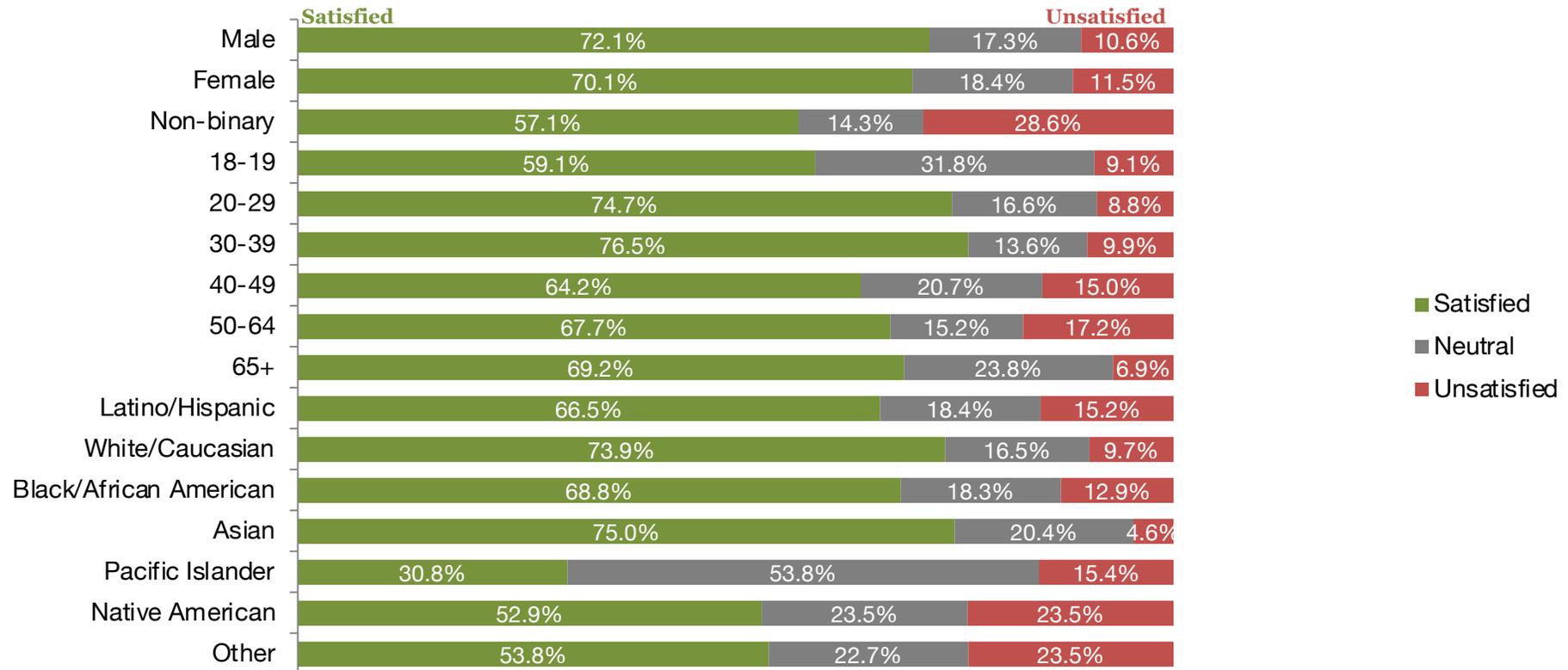


Total



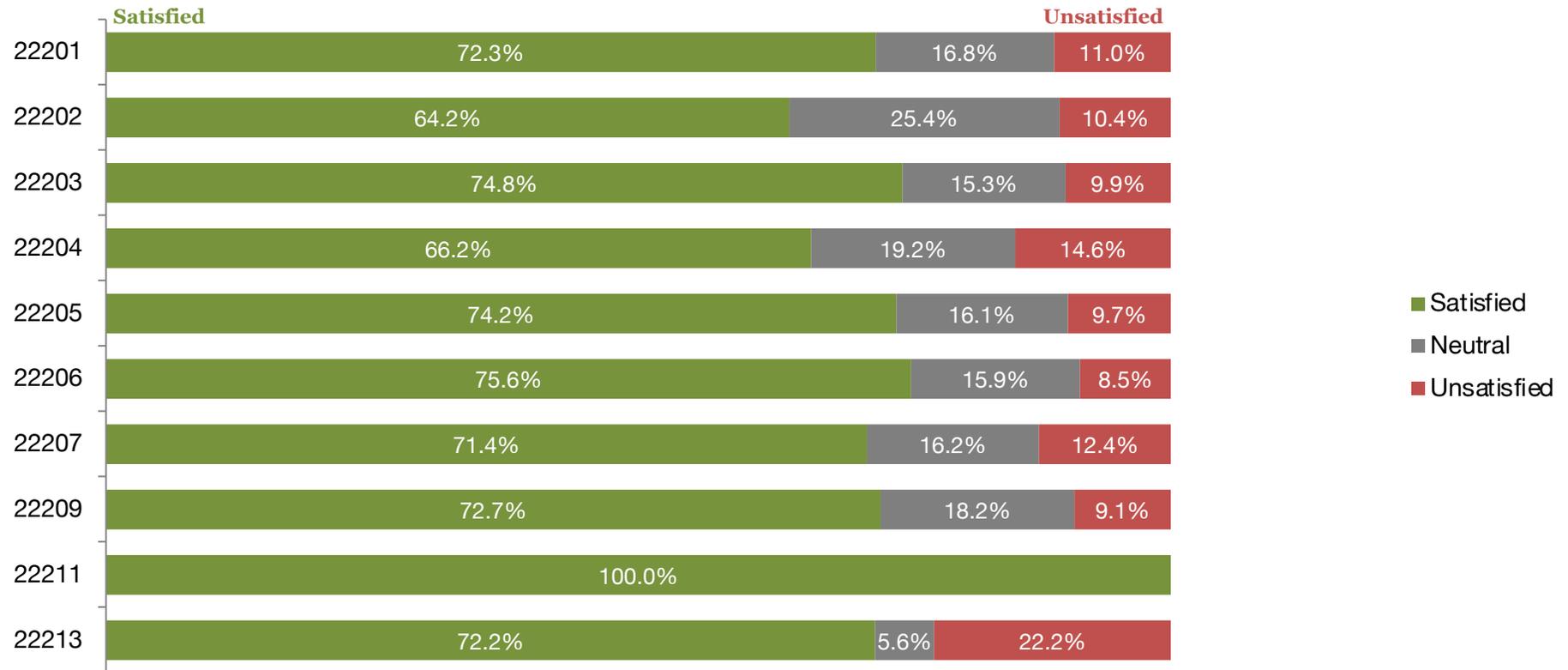
Results by gender, age group, and ethnicity

Question 14_B: Please indicate how satisfied or unsatisfied you are with the ability to attract and promote businesses



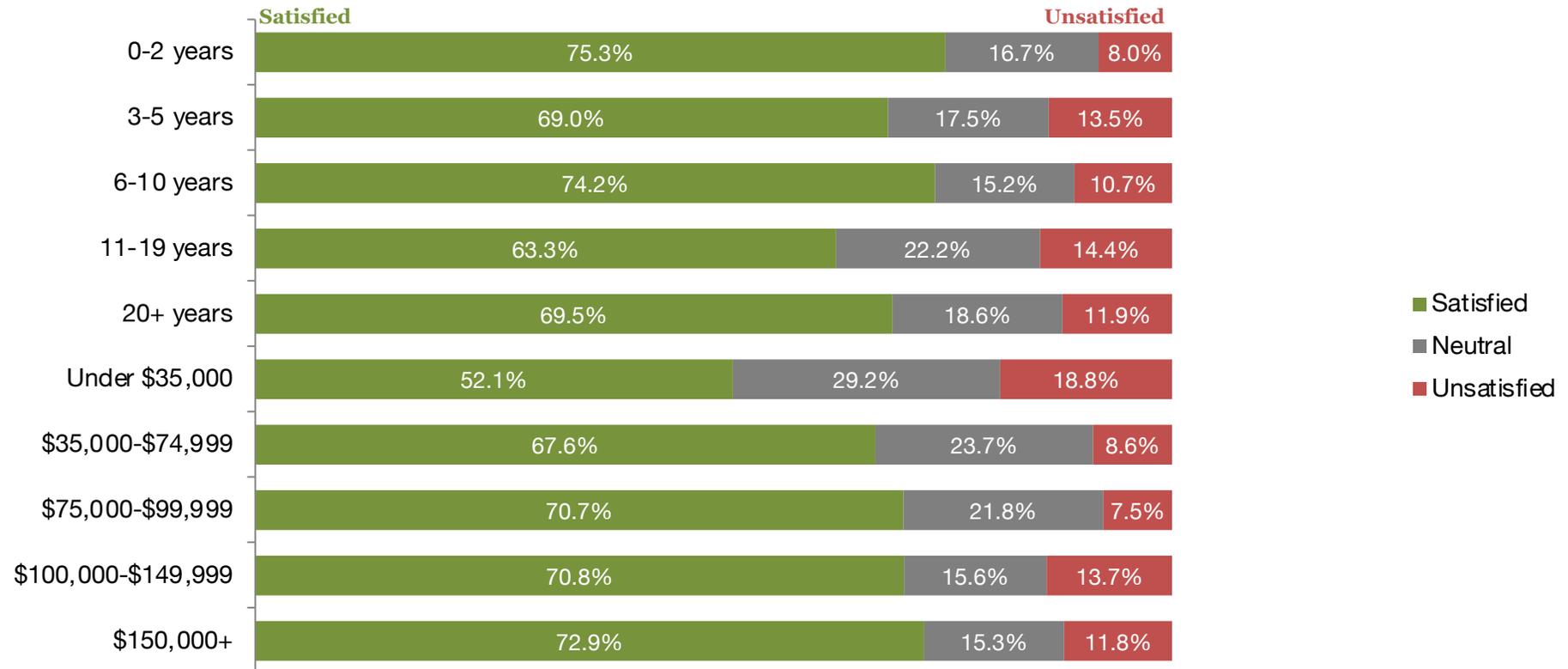
Results by zip code

Question 14_B: Please indicate how satisfied or unsatisfied you are with the ability to attract and promote businesses



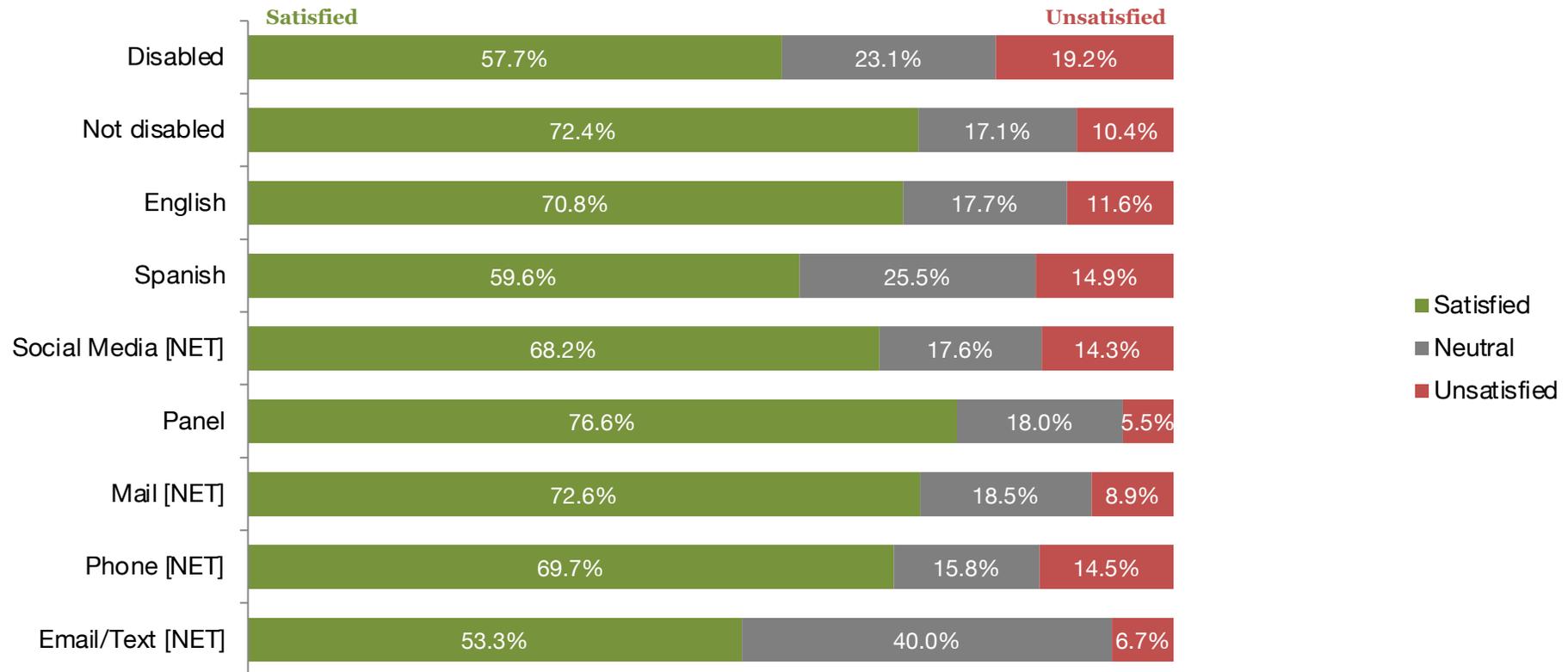
Results by years of residency and household income

Question 14_B: Please indicate how satisfied or unsatisfied you are with the ability to attract and promote businesses



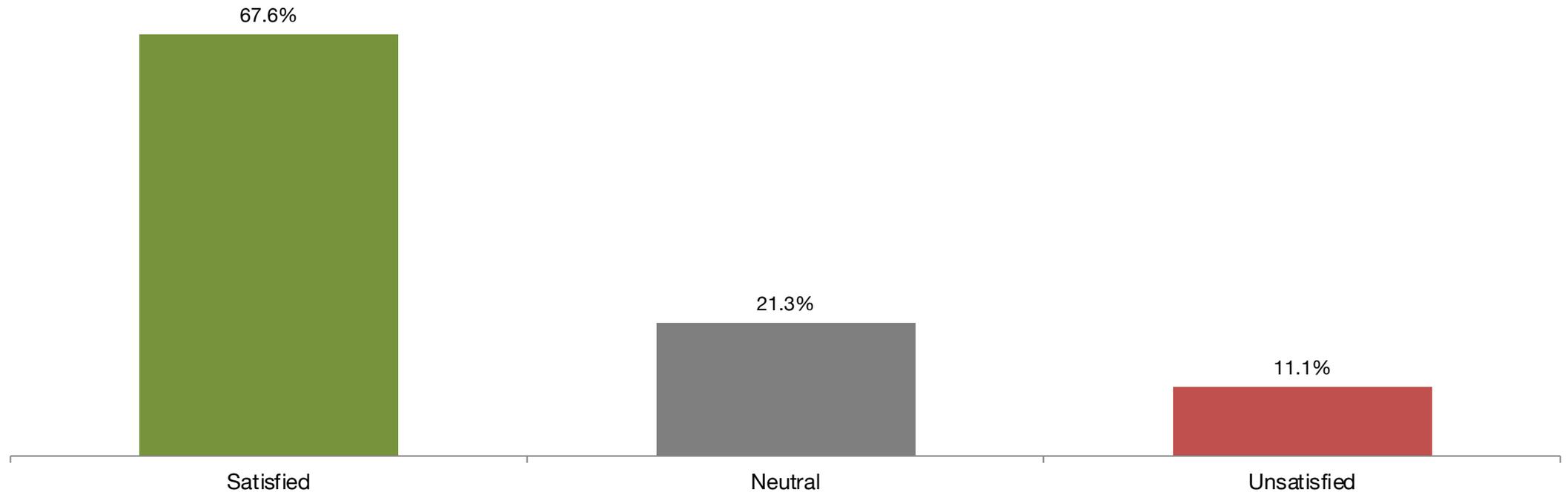
Results by disability status, survey language, and survey mode

Question 14_B: Please indicate how satisfied or unsatisfied you are with the ability to attract and promote businesses



68% are satisfied with the ability to attract visitors and promote Arlington County

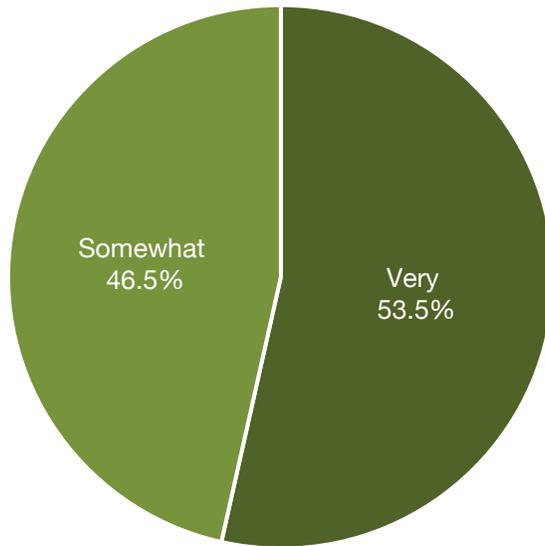
Question 14_C: Please indicate how satisfied or unsatisfied you are with the ability to attract visitors and promote Arlington County



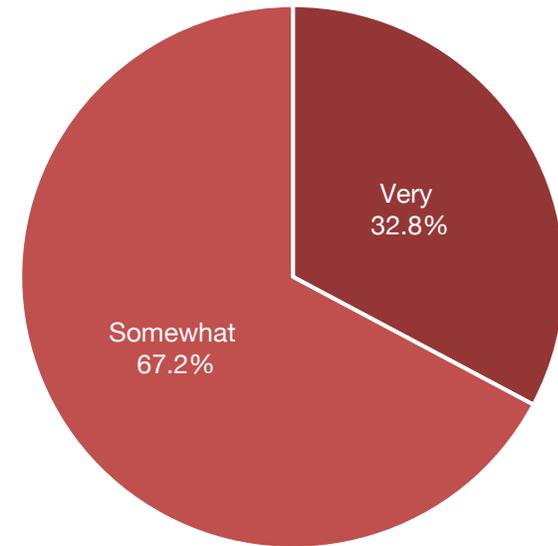
Among those who are satisfied, 54% are very satisfied

Question 14_C: Please indicate how satisfied or unsatisfied you are with the ability to attract visitors and promote Arlington County

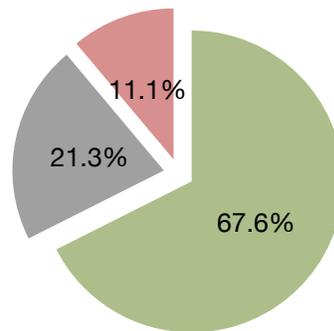
Among those who said satisfied



Among those who said unsatisfied

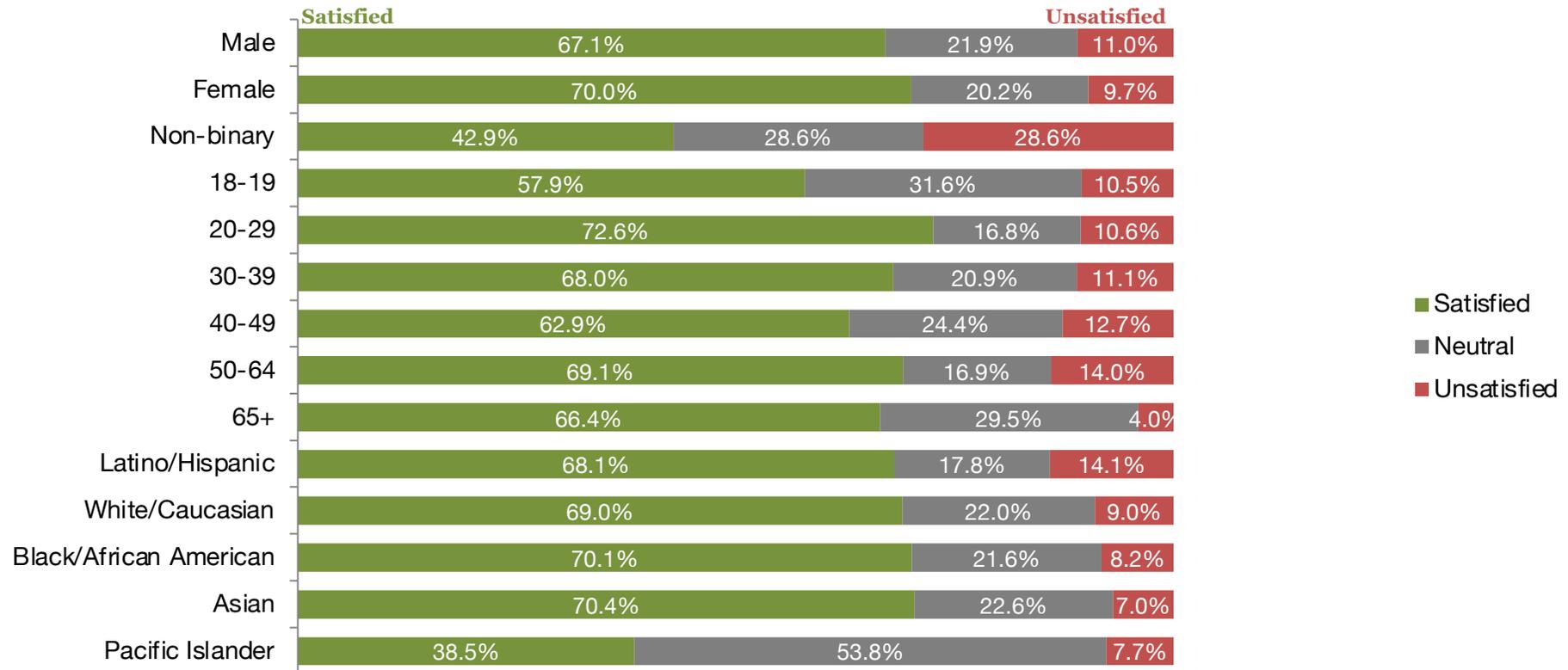


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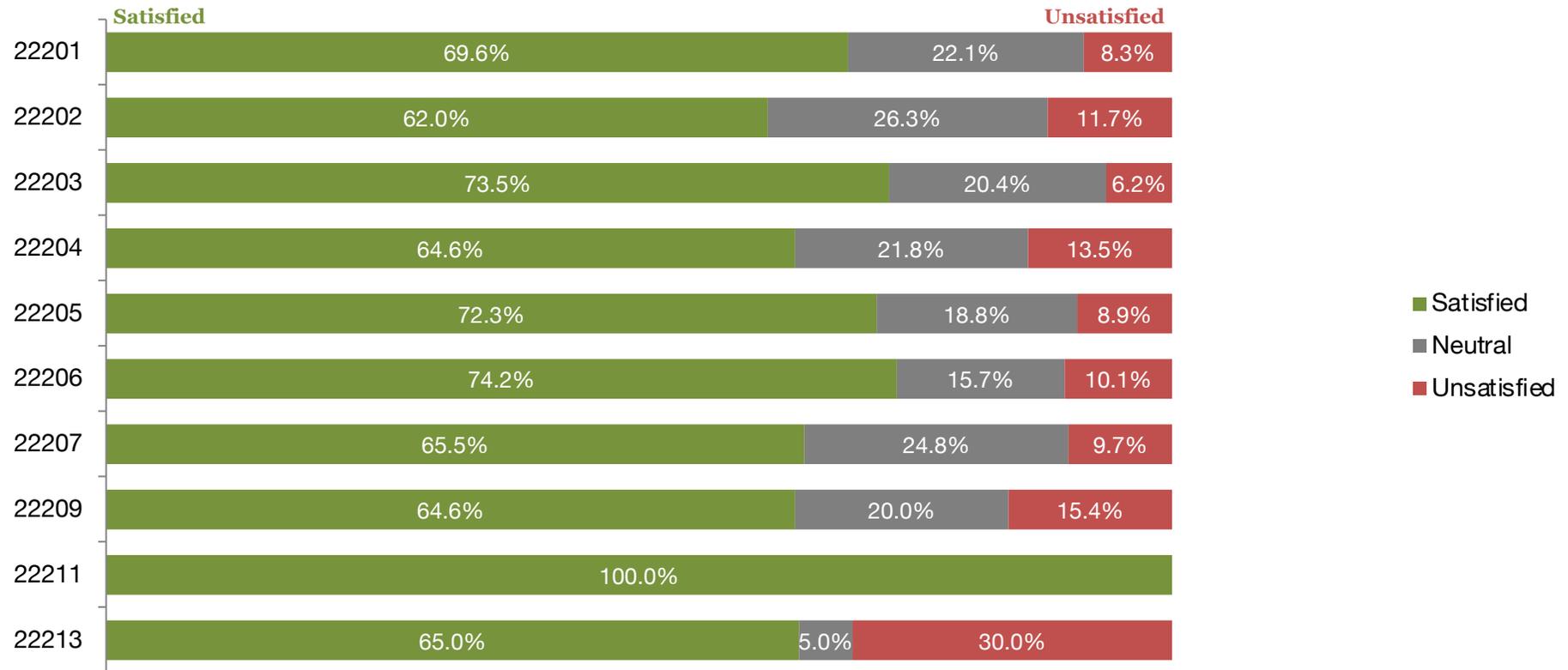
Results by gender, age group, and ethnicity

Question 14_C: Please indicate how satisfied or unsatisfied you are with the ability to attract visitors and promote Arlington County



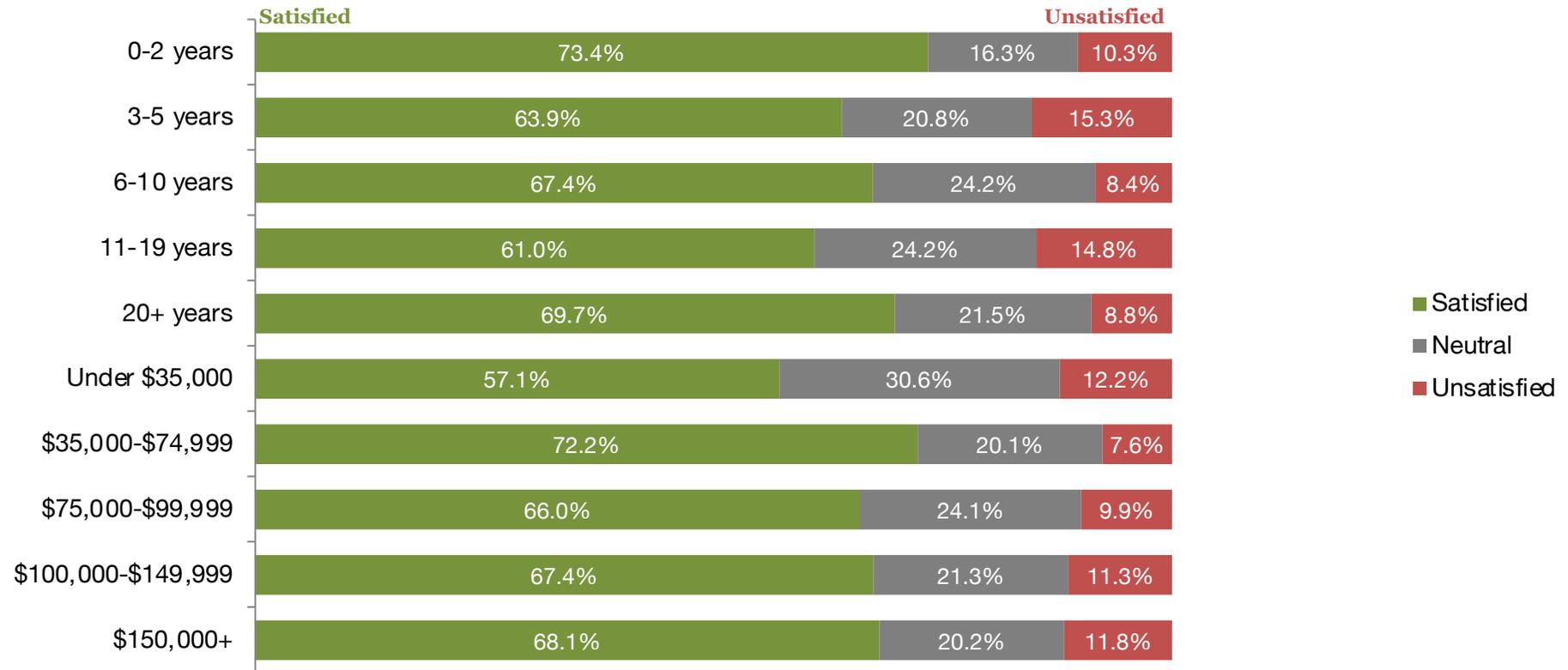
Results by zip code

Question 14_C: Please indicate how satisfied or unsatisfied you are with the ability to attract visitors and promote Arlington County



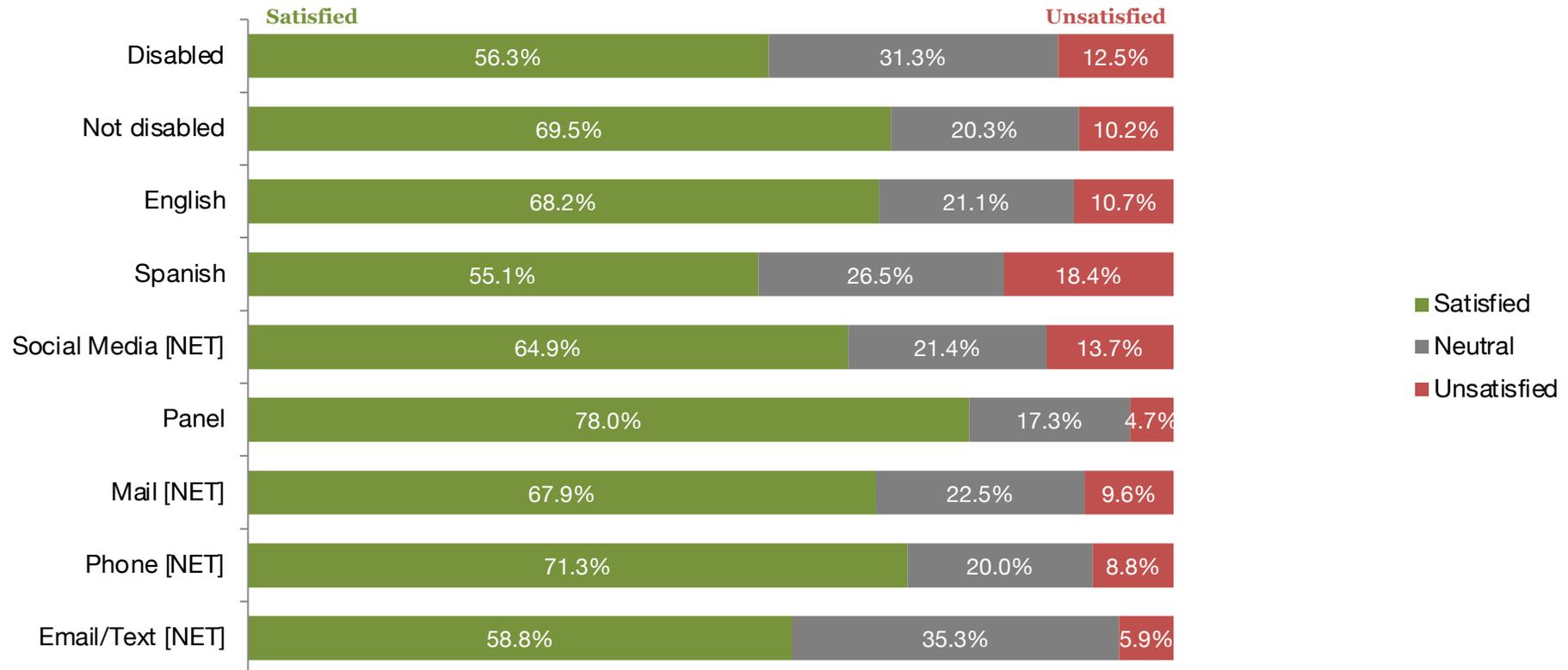
Results by years of residency and household income

Question 14_C: Please indicate how satisfied or unsatisfied you are with the ability to attract visitors and promote Arlington County



Results by disability status, survey language, and survey mode

Question 14_C: Please indicate how satisfied or unsatisfied you are with the ability to attract visitors and promote Arlington County



Code Enforcement

Key Findings

Residents are most satisfied with the cleanliness and safety of food in restaurants

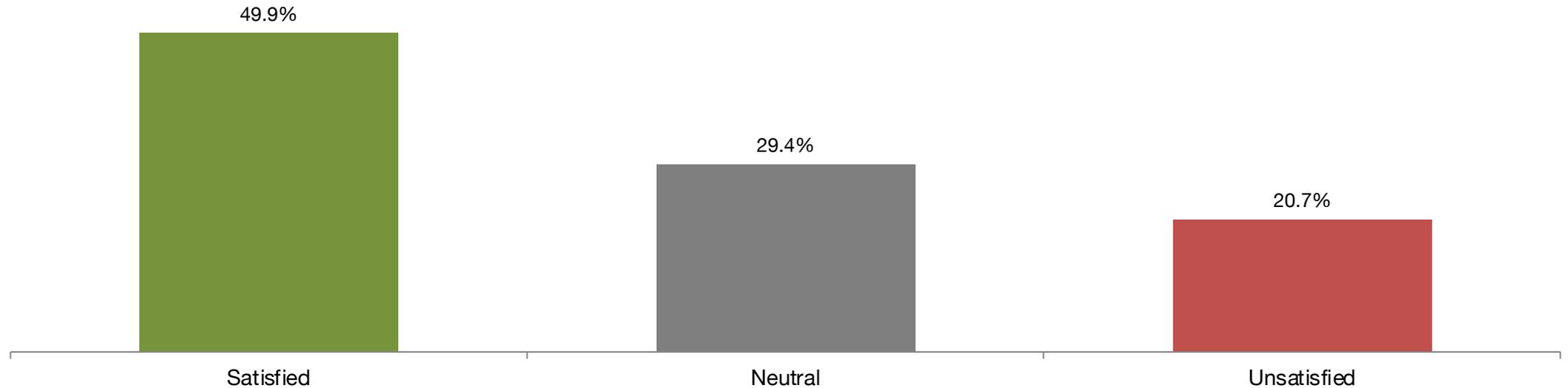
- 78% are satisfied with the cleanliness and safety of food in restaurants – among those satisfied, 55% are very satisfied

Areas of Opportunity

- Enforcement of construction site conditions
- Enforcement of noise regulations

50% are satisfied with the enforcement of property maintenance

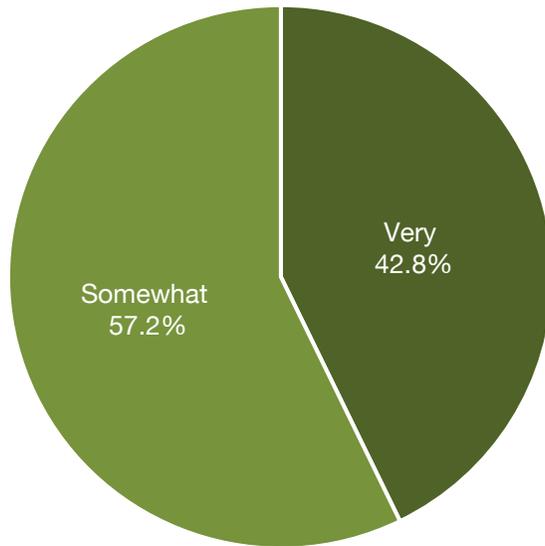
Question 15_A: Please indicate how satisfied or unsatisfied you are with the enforcement of property maintenance



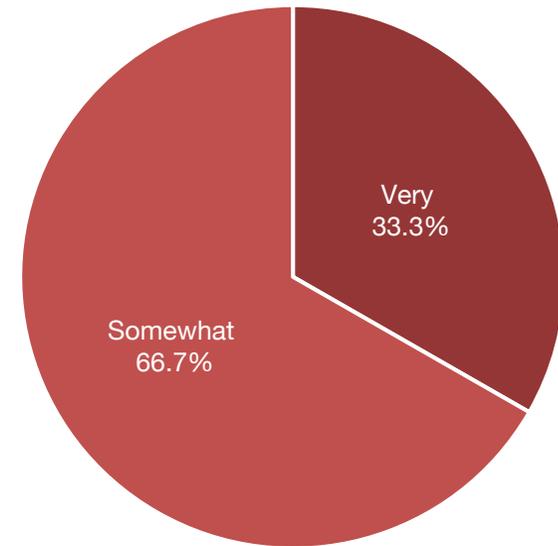
Among those who are satisfied, 57% are somewhat satisfied

Question 15_A: Please indicate how satisfied or unsatisfied you are with the enforcement of property maintenance

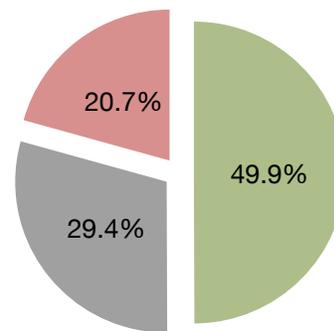
Among those who said satisfied



Among those who said unsatisfied

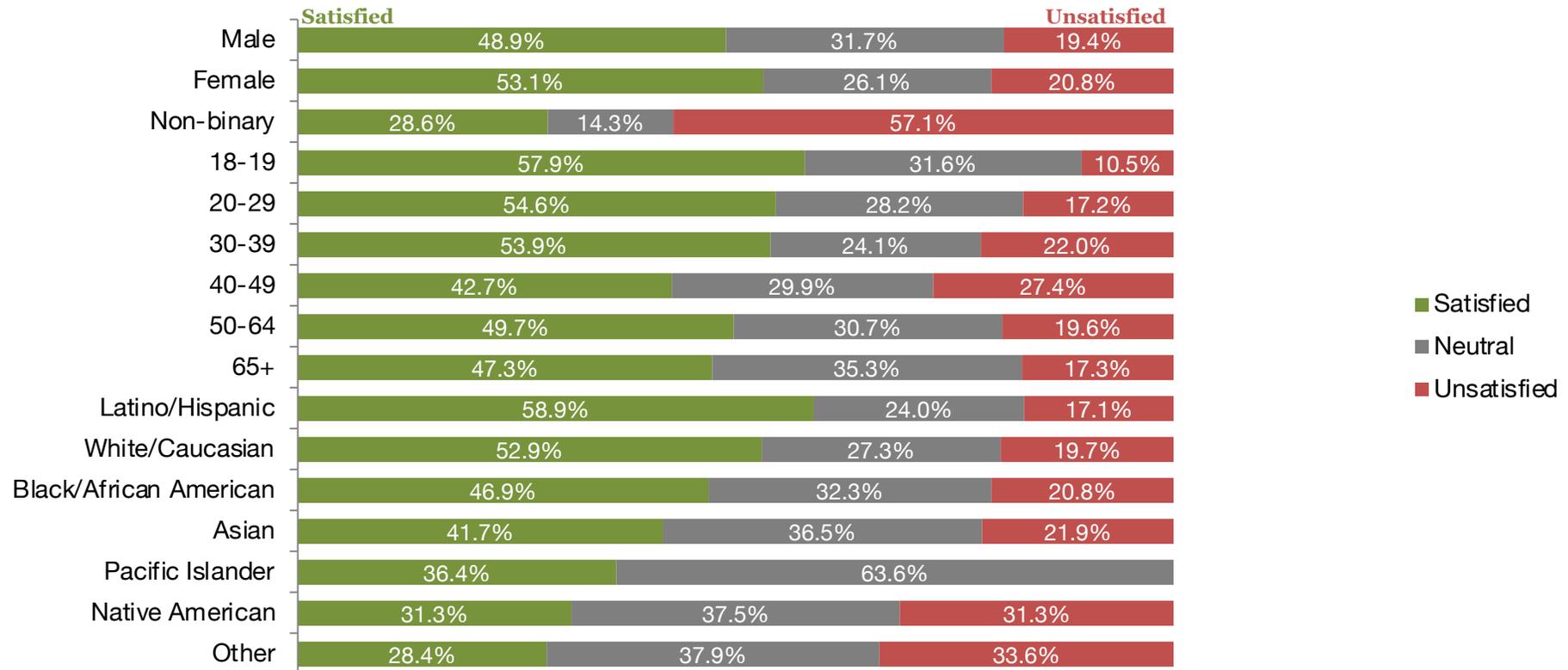


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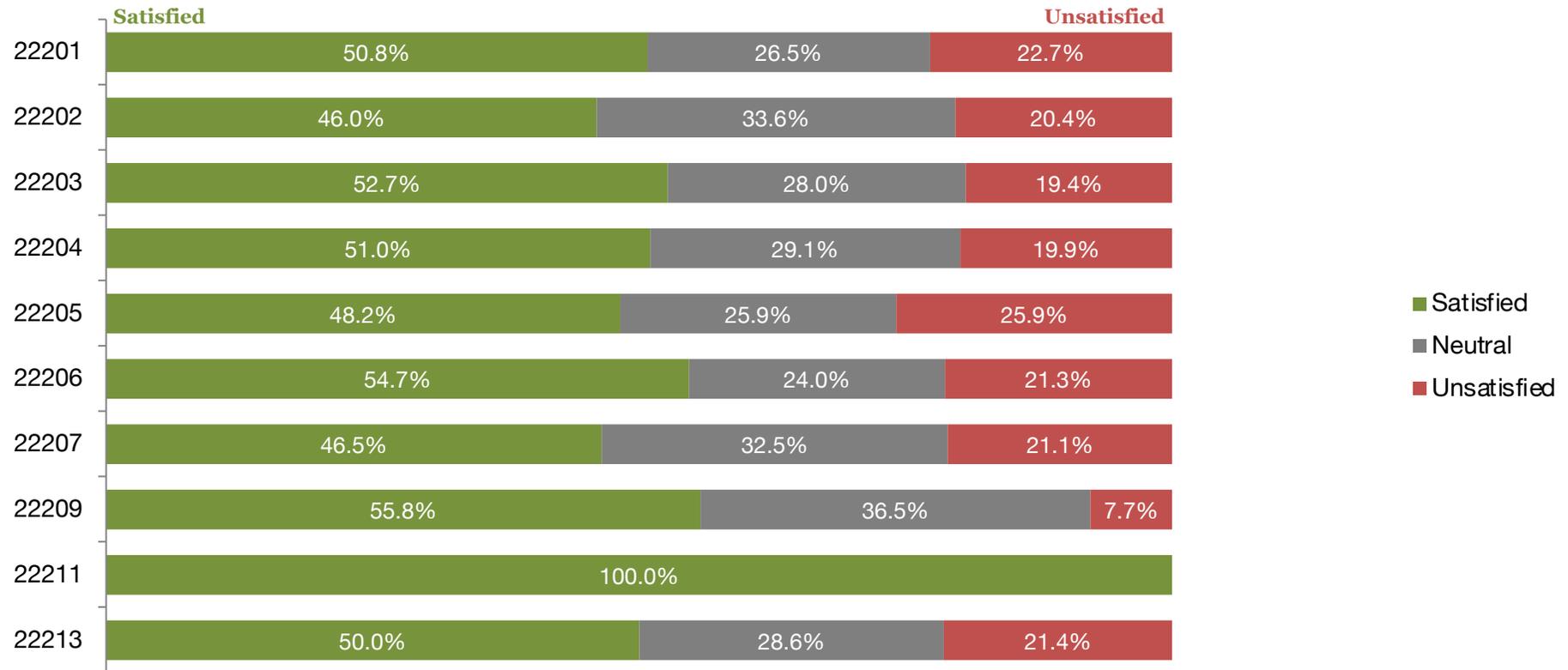
Results by gender, age group, and ethnicity

Question 15_A: Please indicate how satisfied or unsatisfied you are with the enforcement of property maintenance



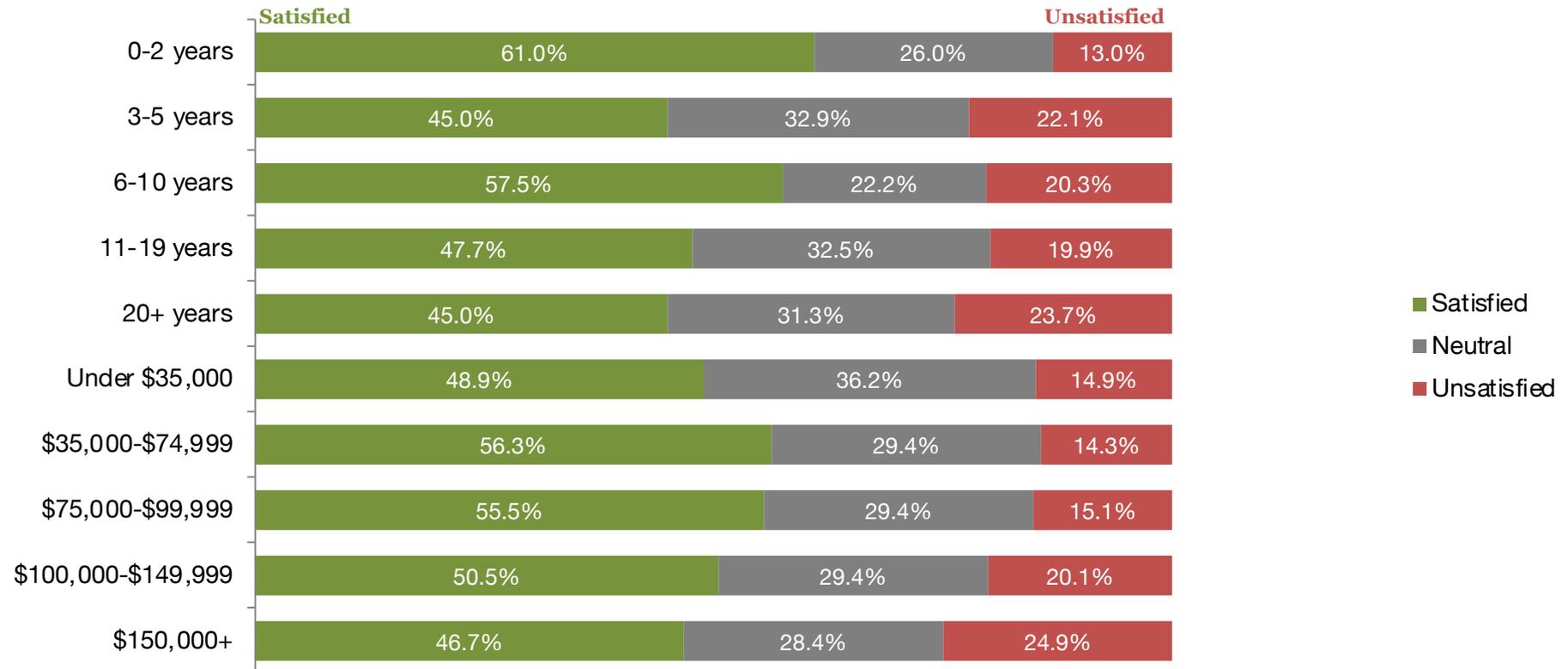
Results by zip code

Question 15_A: Please indicate how satisfied or unsatisfied you are with the enforcement of property maintenance



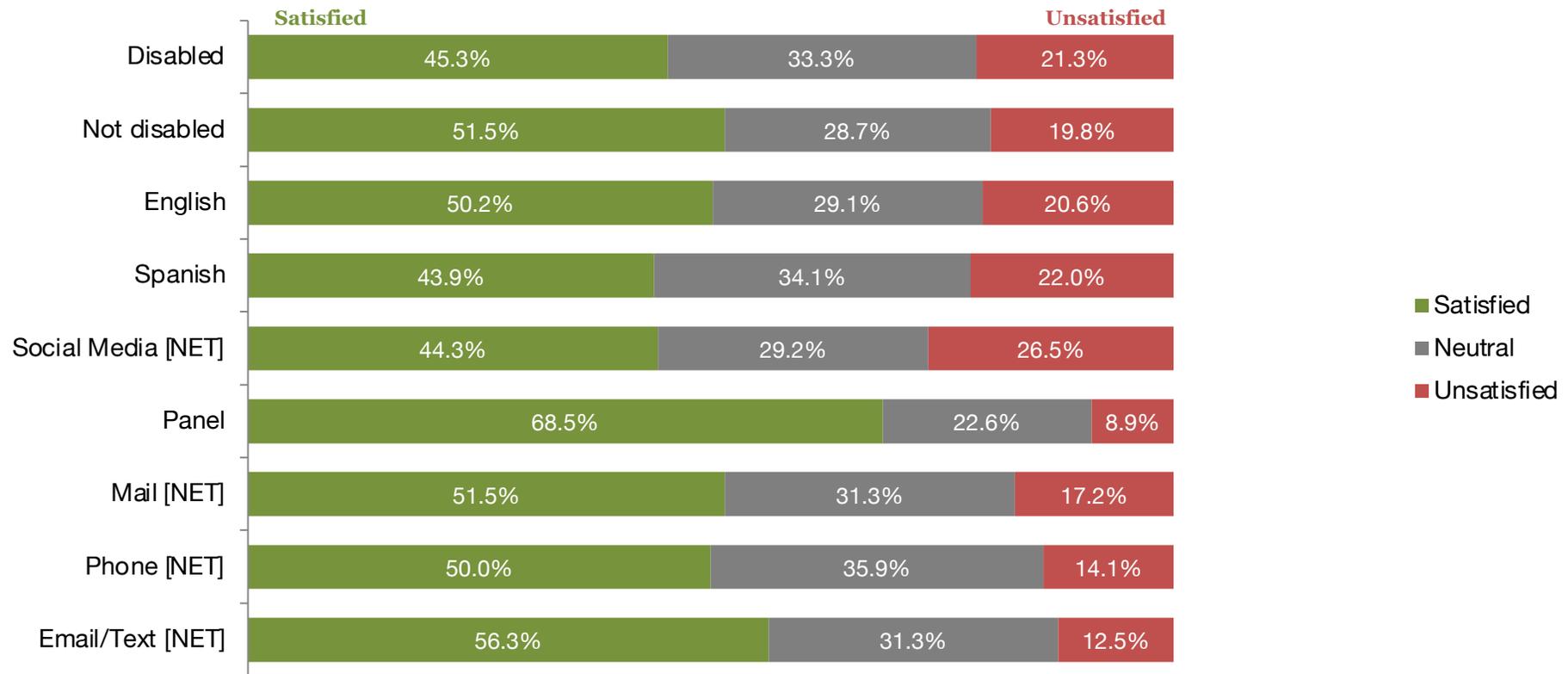
Results by years of residency and household income

Question 15_A: Please indicate how satisfied or unsatisfied you are with the enforcement of property maintenance



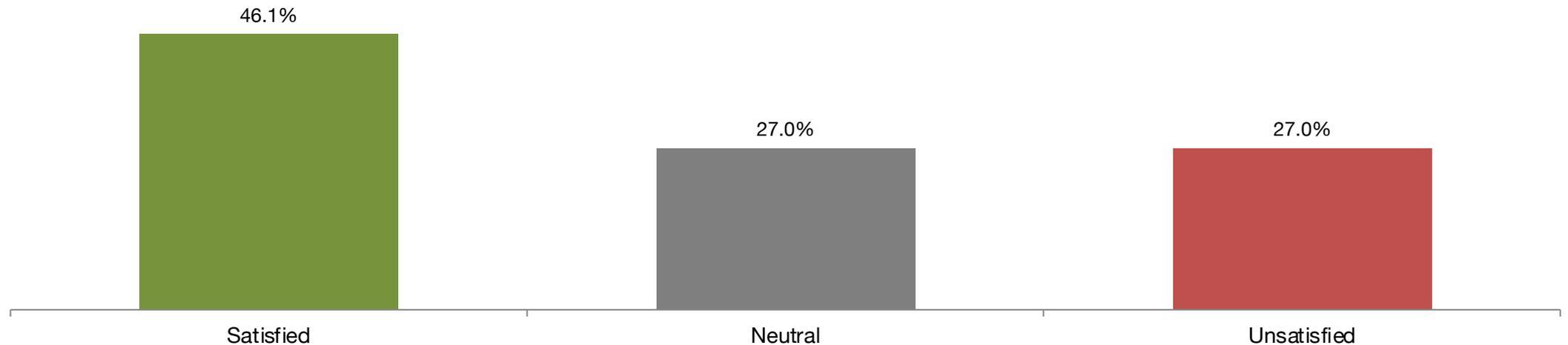
Results by disability status, survey language, and survey mode

Question 15_A: Please indicate how satisfied or unsatisfied you are with the enforcement of property maintenance



46% are satisfied with the enforcement of construction site conditions

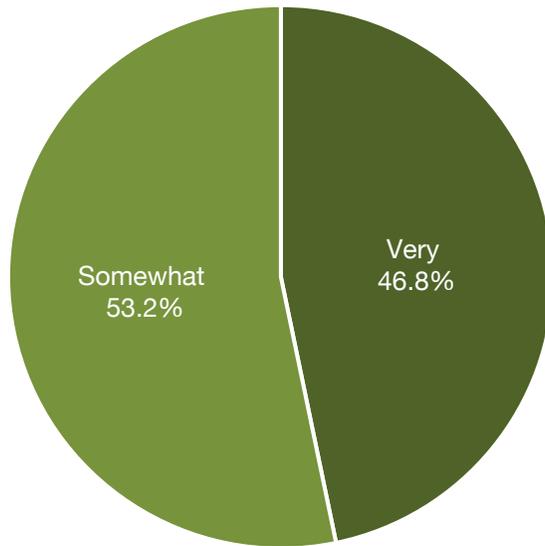
Question 15_B: Please indicate how satisfied or unsatisfied you are with the enforcement of construction site conditions



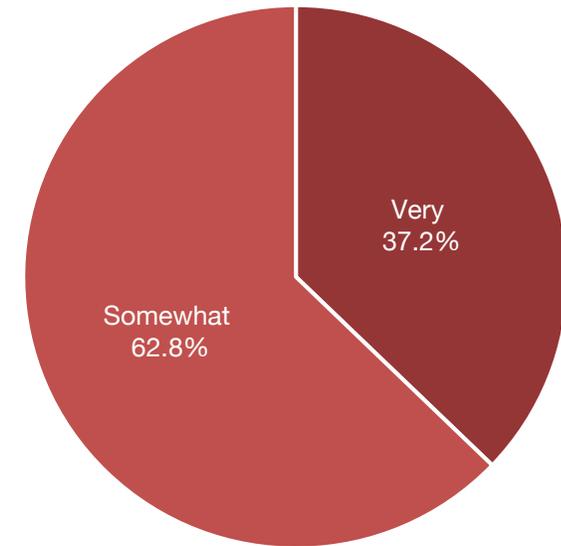
Among those who are satisfied, 53% are somewhat satisfied

Question 15_B: Please indicate how satisfied or unsatisfied you are with the enforcement of construction site conditions

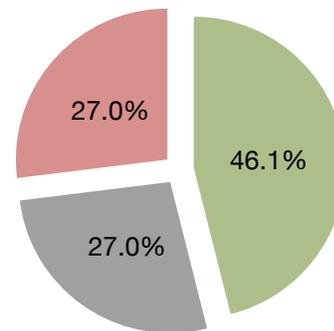
Among those who said satisfied



Among those who said unsatisfied

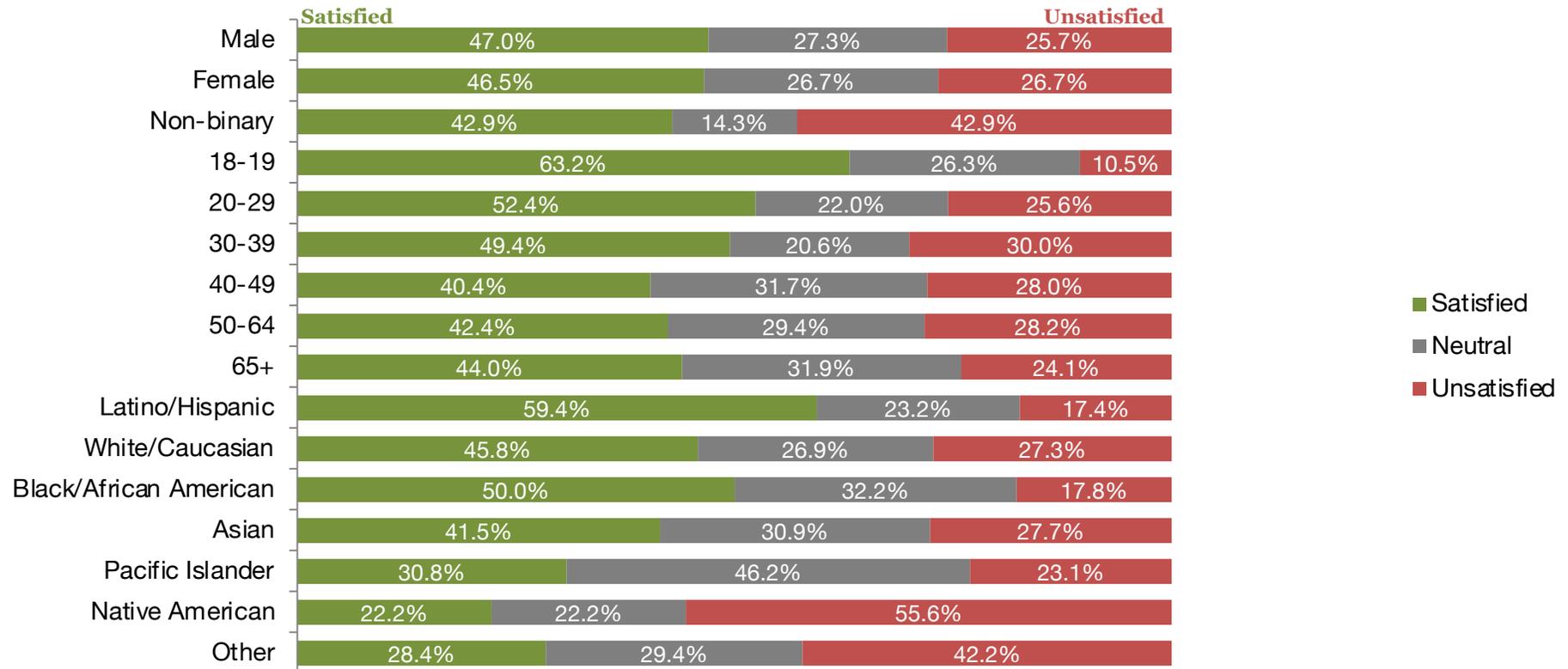


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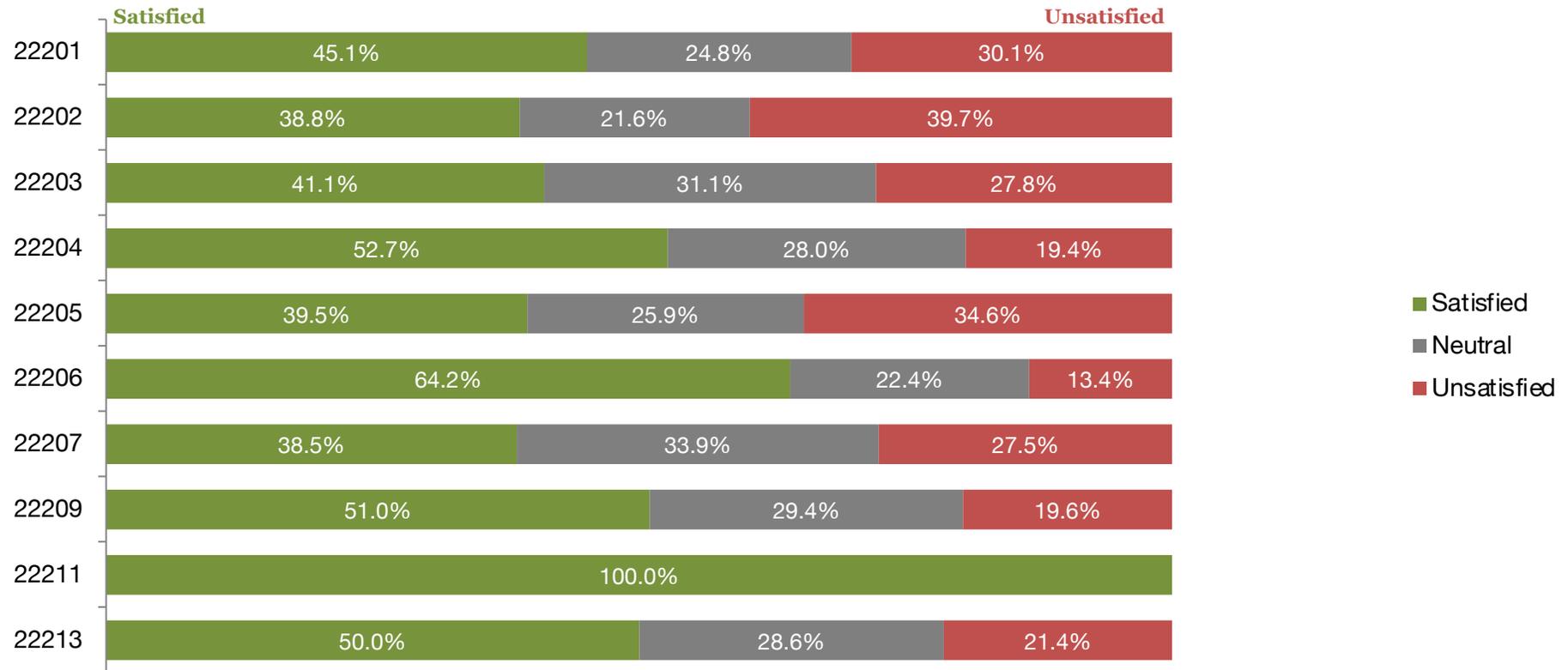
Results by gender, age group, and ethnicity

Question 15_B: Please indicate how satisfied or unsatisfied you are with the enforcement of construction site conditions



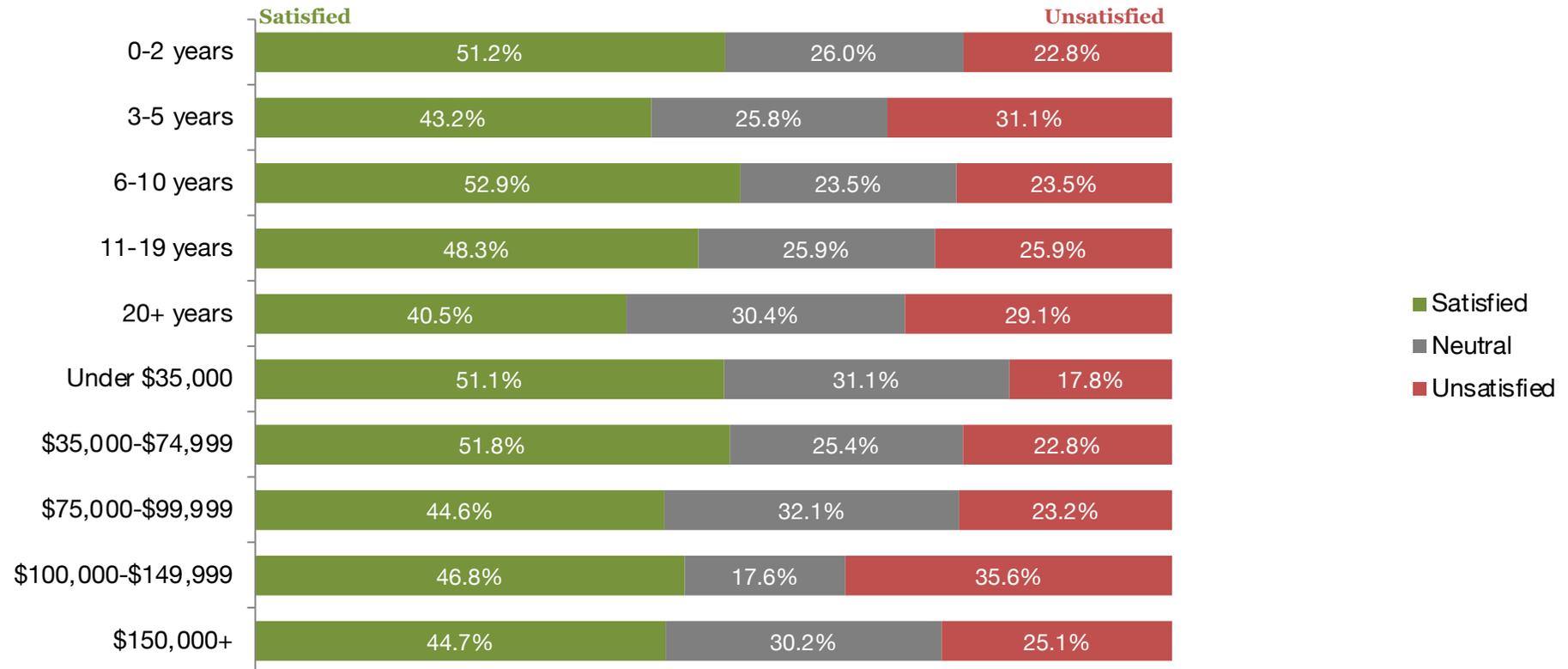
Results by zip code

Question 15_B: Please indicate how satisfied or unsatisfied you are with the enforcement of construction site conditions



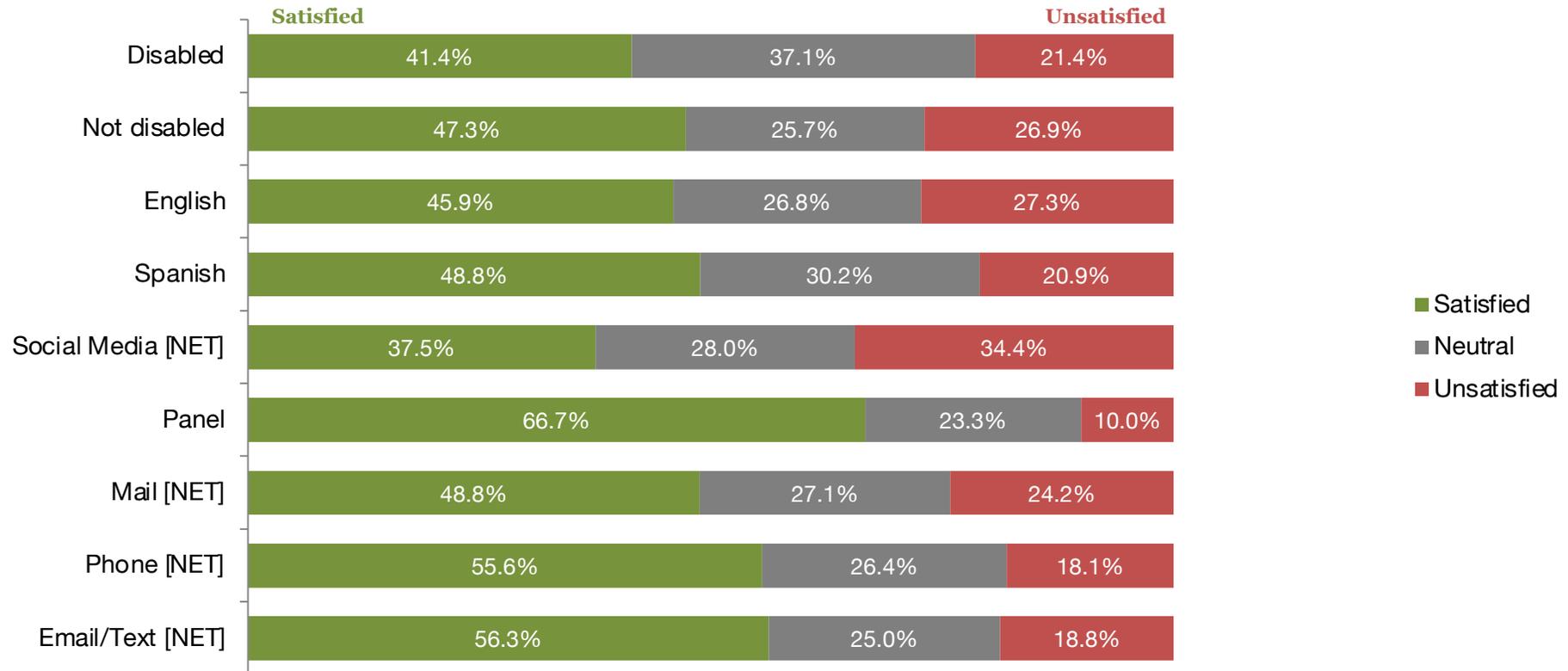
Results by years of residency and household income

Question 15_B: Please indicate how satisfied or unsatisfied you are with the enforcement of construction site conditions



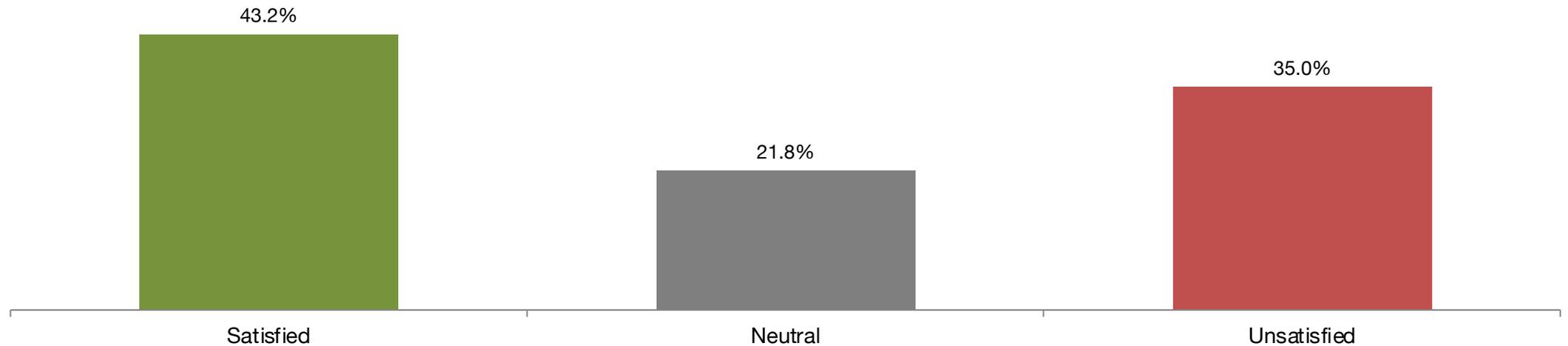
Results by disability status, survey language, and survey mode

Question 15_B: Please indicate how satisfied or unsatisfied you are with the enforcement of construction site conditions



43% are satisfied with the enforcement of noise regulations

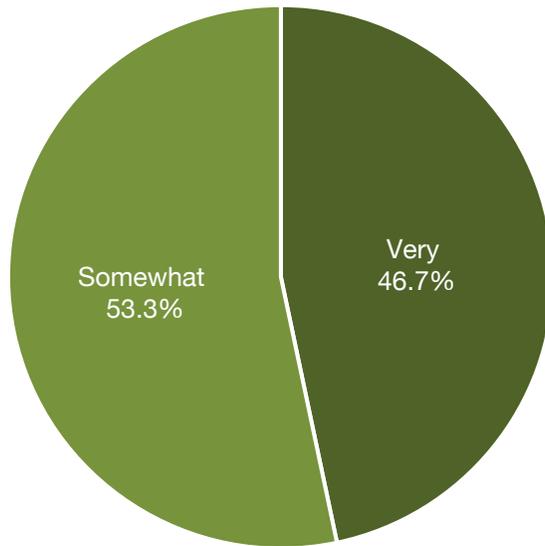
Question 15_C: Please indicate how satisfied or unsatisfied you are with the enforcement of noise regulations



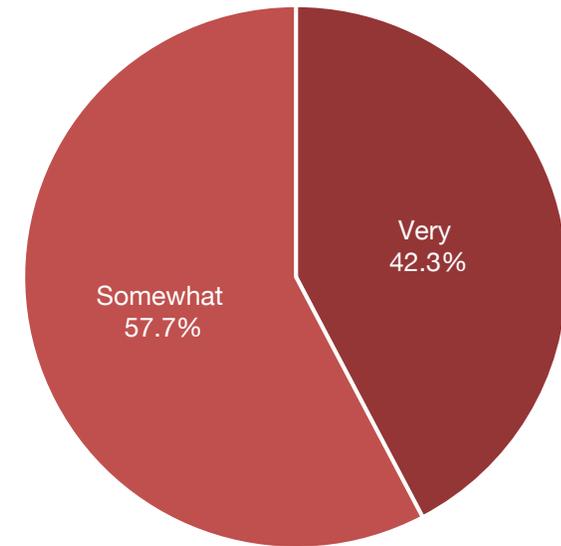
Among those who are satisfied, 53% are somewhat satisfied

Question 15_C: Please indicate how satisfied or unsatisfied you are with the enforcement of noise regulations

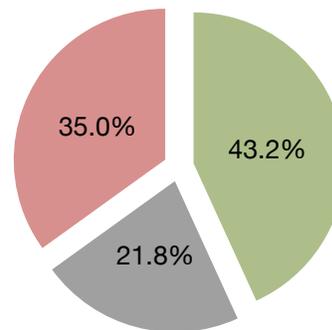
Among those who said satisfied



Among those who said unsatisfied

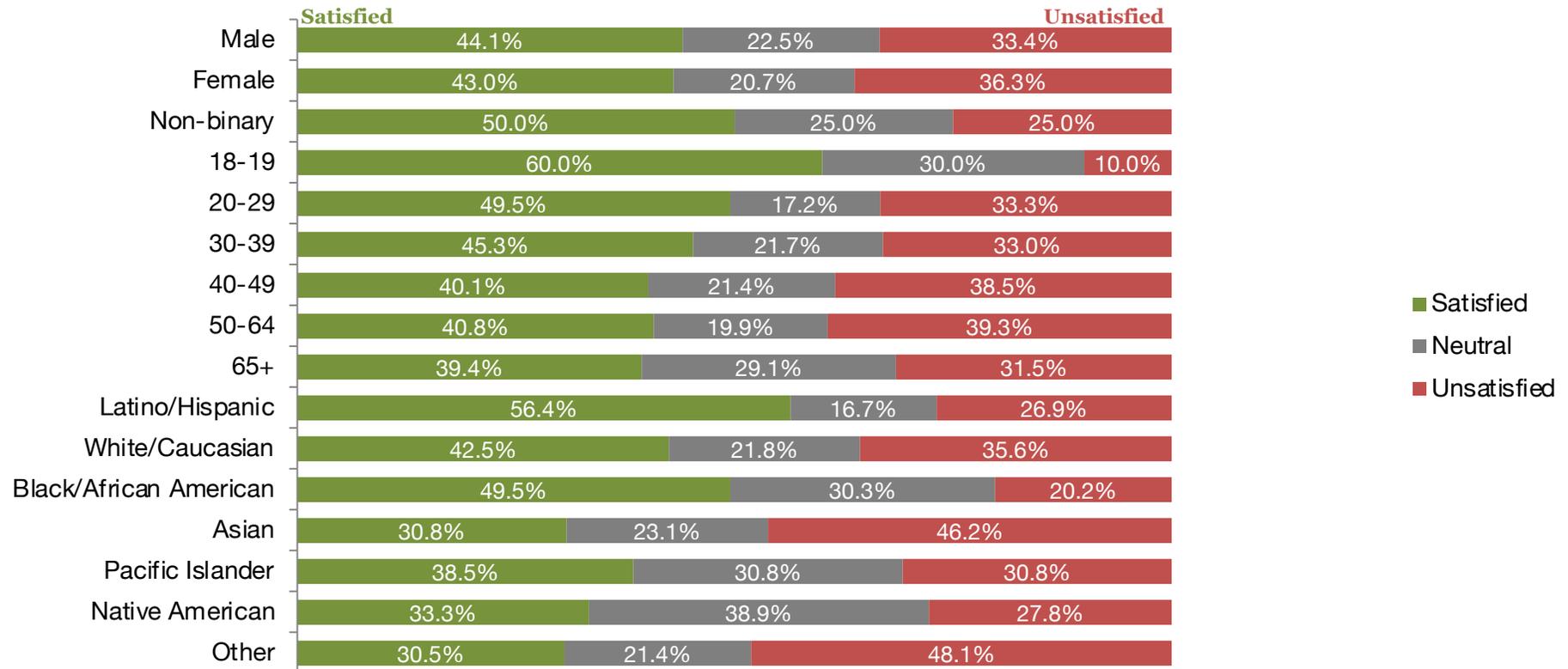


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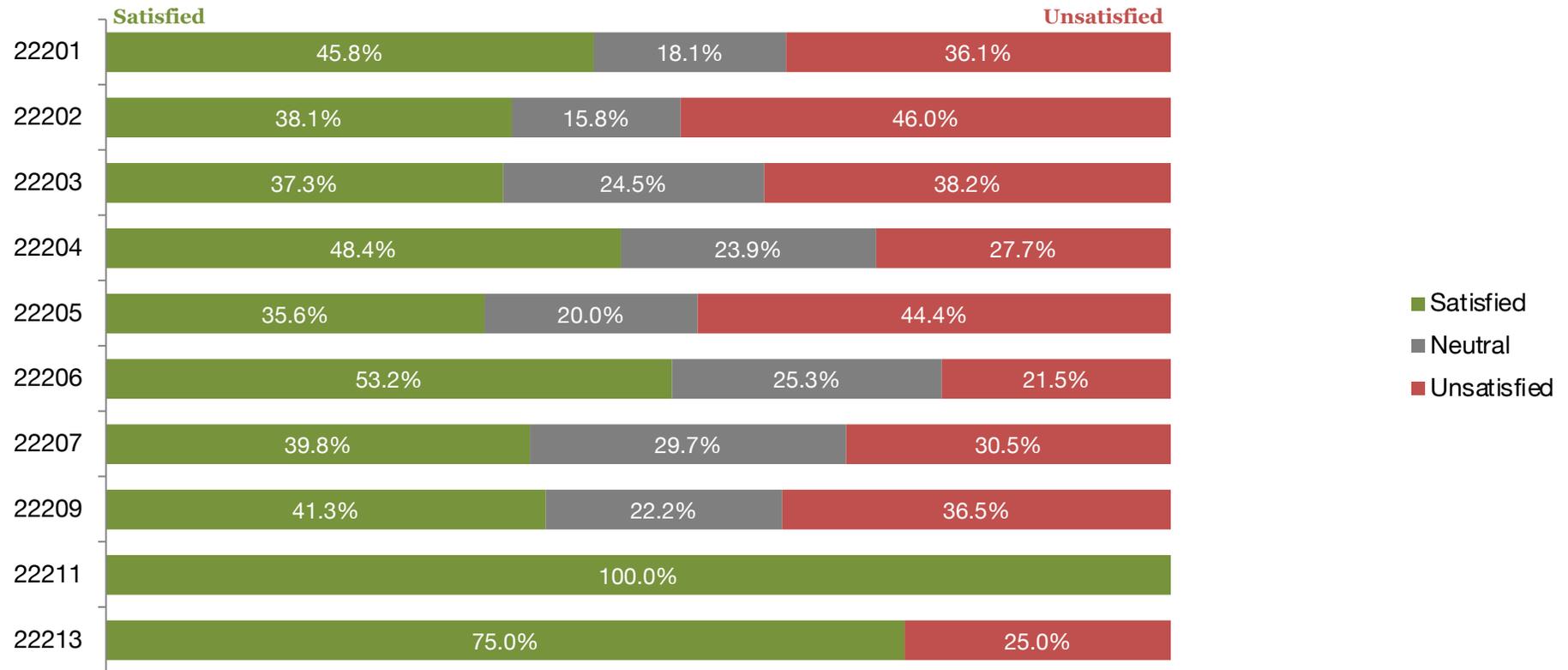
Results by gender, age group, and ethnicity

Question 15_C: Please indicate how satisfied or unsatisfied you are with the enforcement of noise regulations



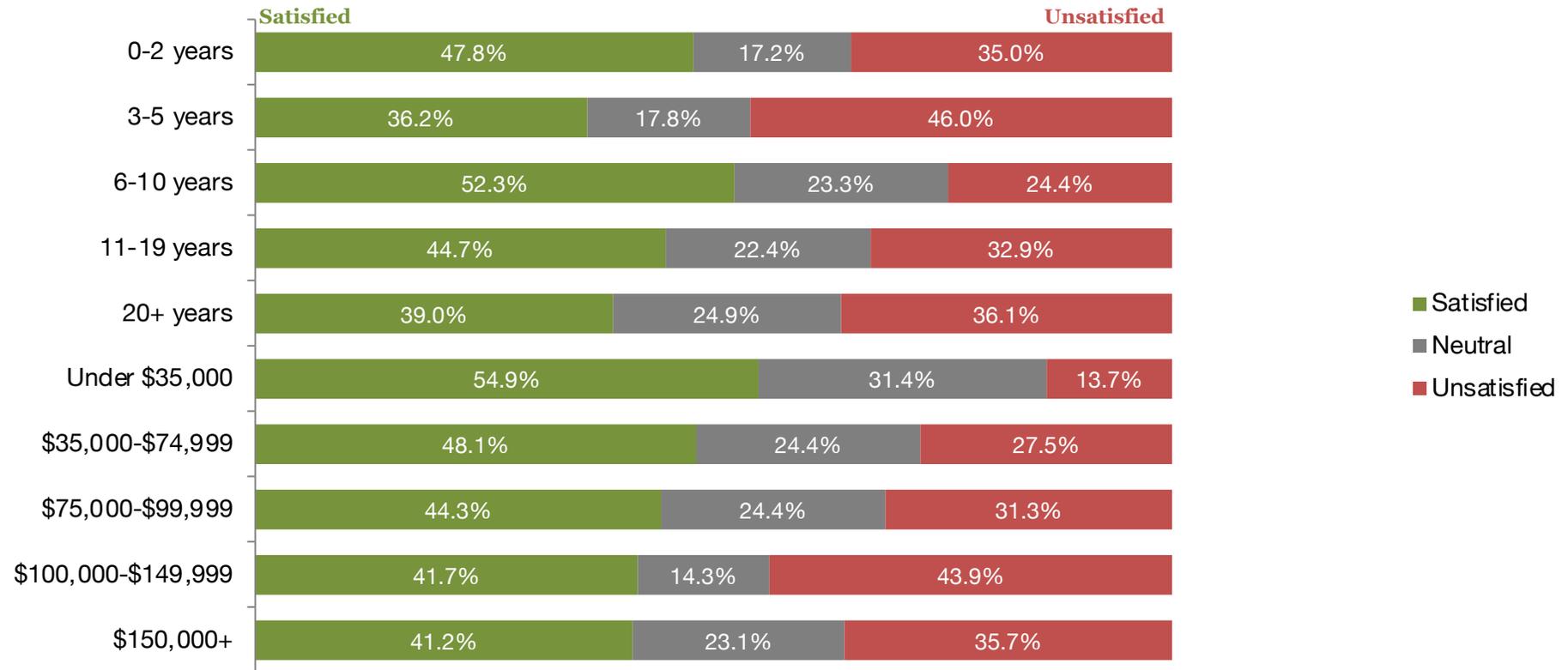
Results by zip code

Question 15_C: Please indicate how satisfied or unsatisfied you are with the enforcement of noise regulations



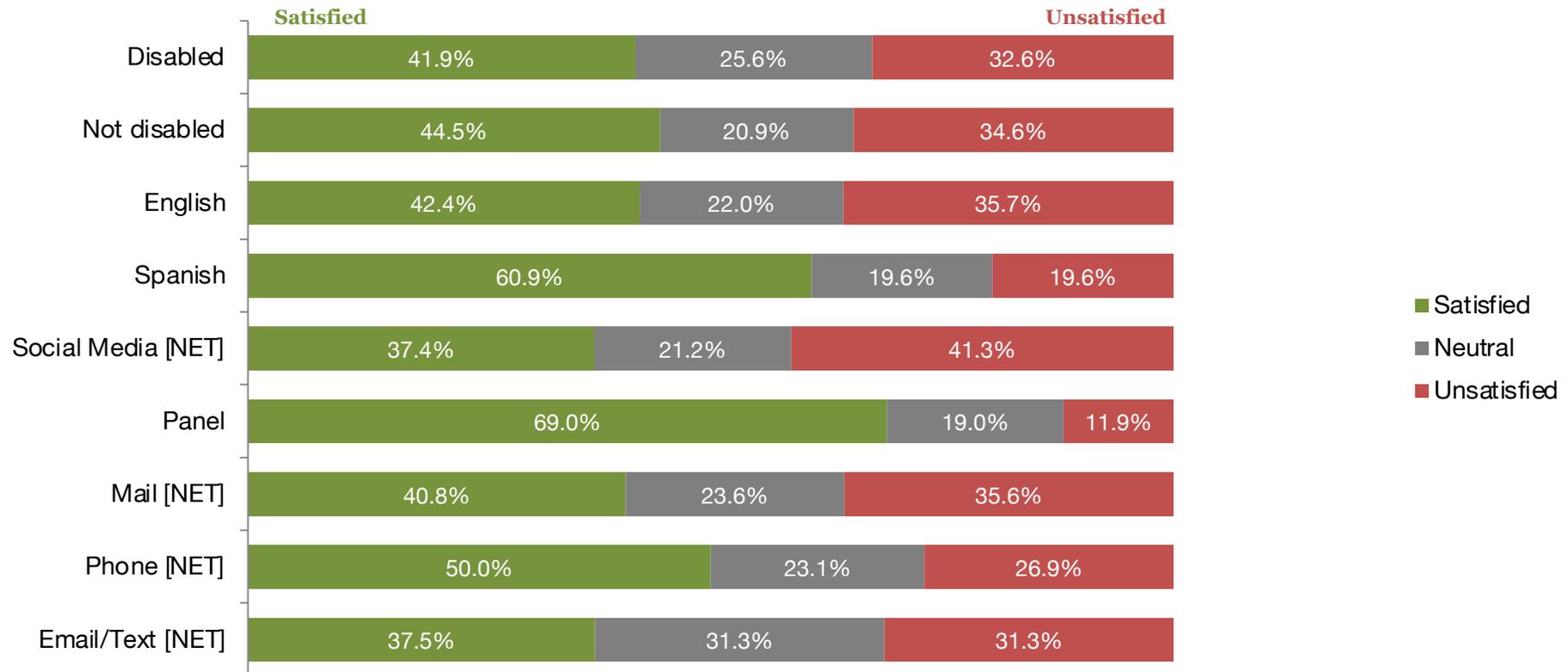
Results by years of residency and household income

Question 15_C: Please indicate how satisfied or unsatisfied you are with the enforcement of noise regulations



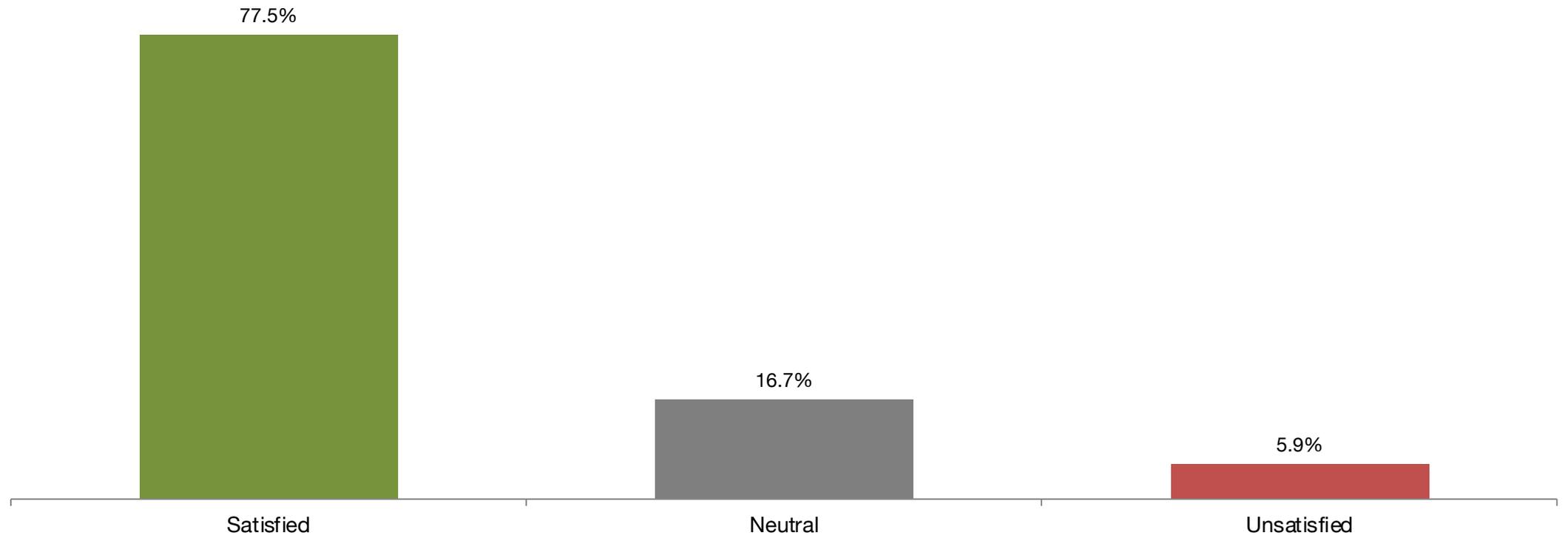
Results by disability status, survey language, and survey mode

Question 15_C: Please indicate how satisfied or unsatisfied you are with the enforcement of noise regulations



78% are satisfied with the cleanliness and safety of food in restaurants

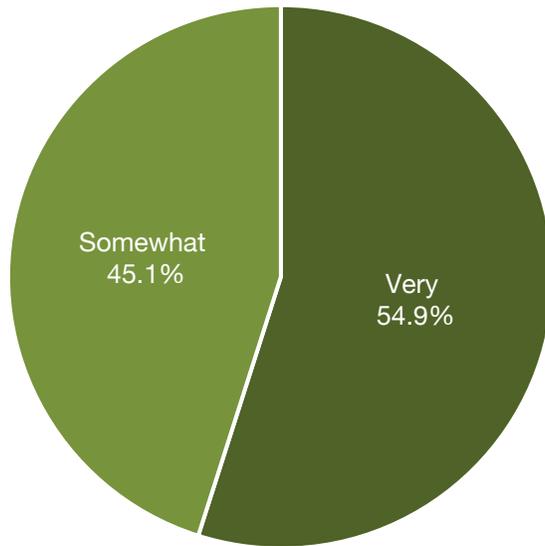
Question 15_D: Please indicate how satisfied or unsatisfied you are with the cleanliness and safety of food in restaurants



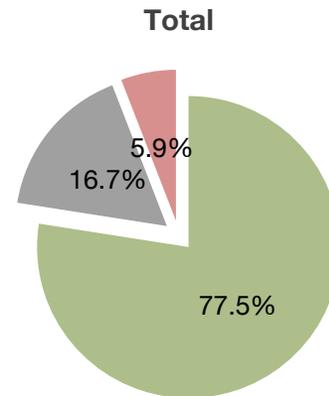
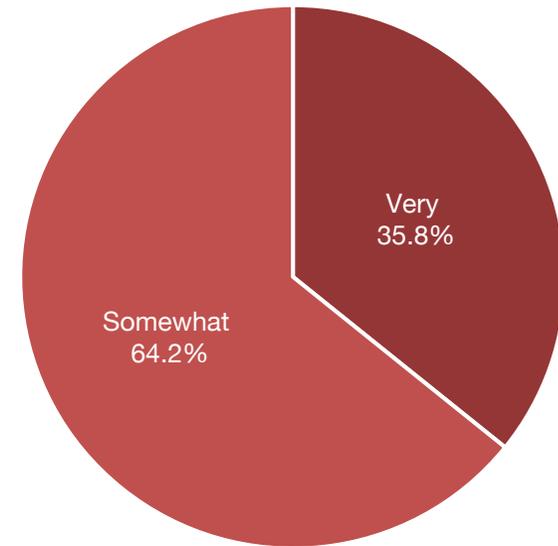
Among those who are satisfied, 55% are very satisfied

Question 15_D: Please indicate how satisfied or unsatisfied you are with the cleanliness and safety of food in restaurants

Among those who said satisfied

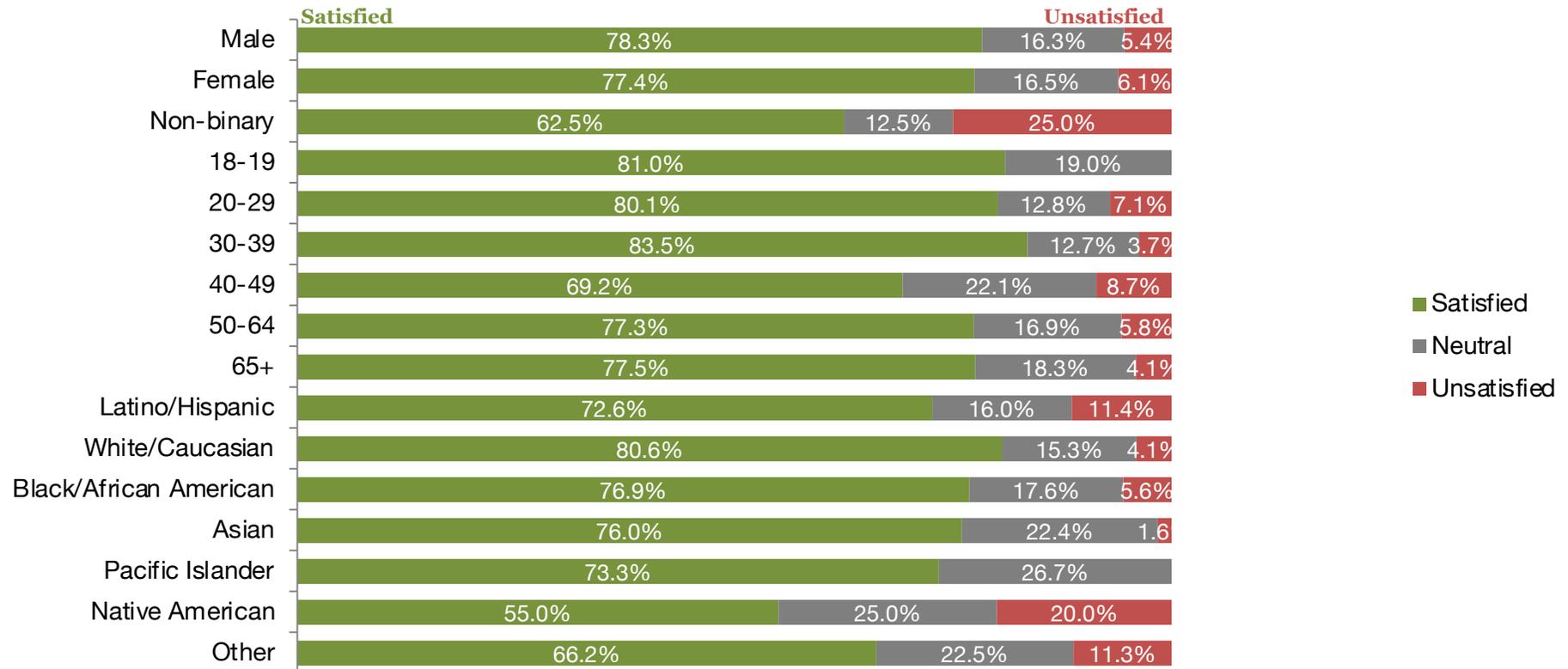


Among those who said unsatisfied



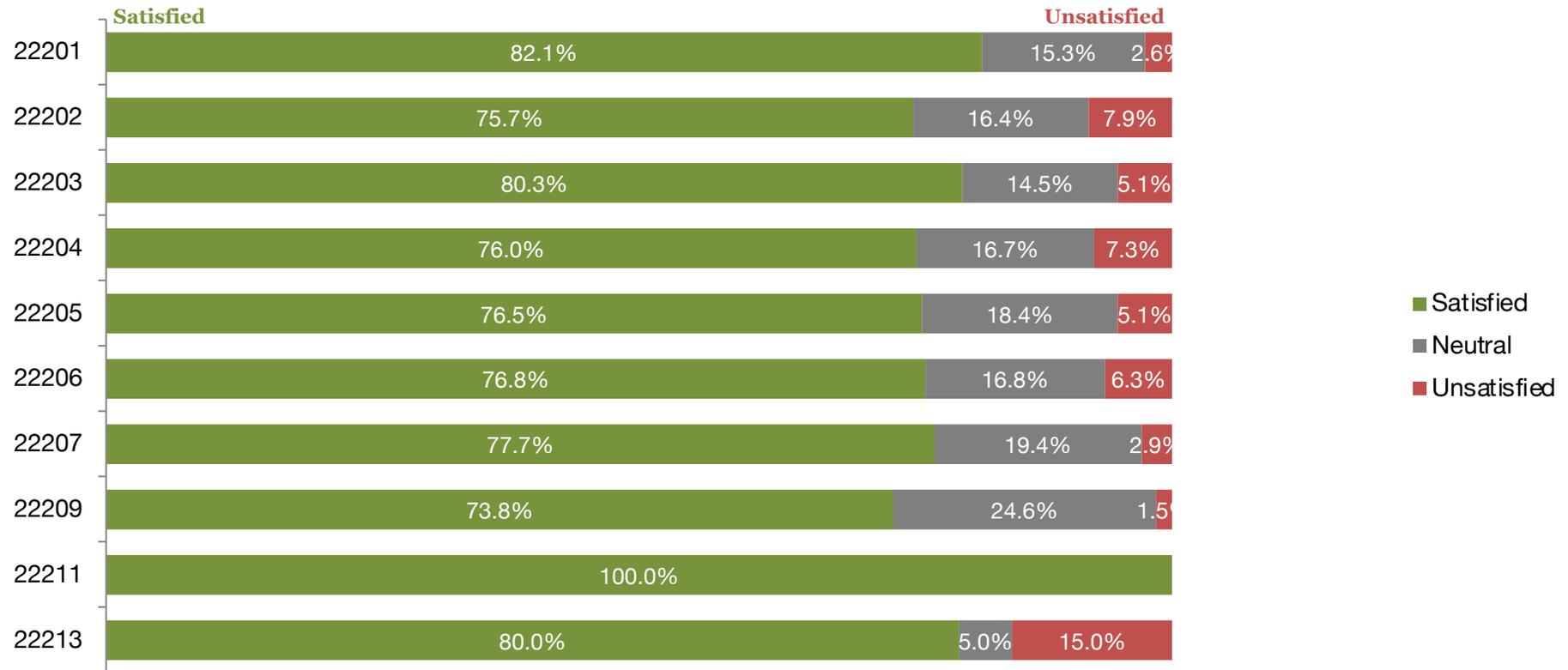
Results by gender, age group, and ethnicity

Question 15_D: Please indicate how satisfied or unsatisfied you are with the cleanliness and safety of food in restaurants



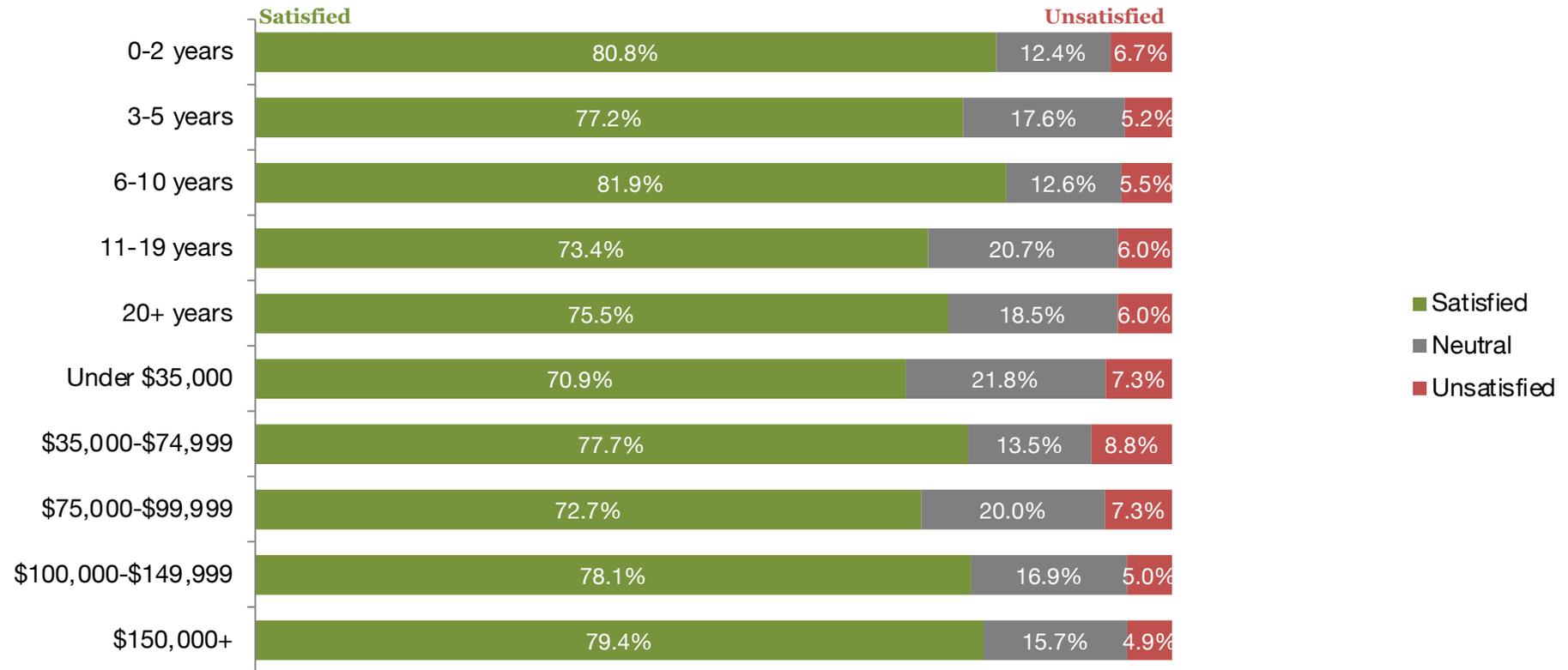
Results by zip code

Question 15_D: Please indicate how satisfied or unsatisfied you are with the cleanliness and safety of food in restaurants



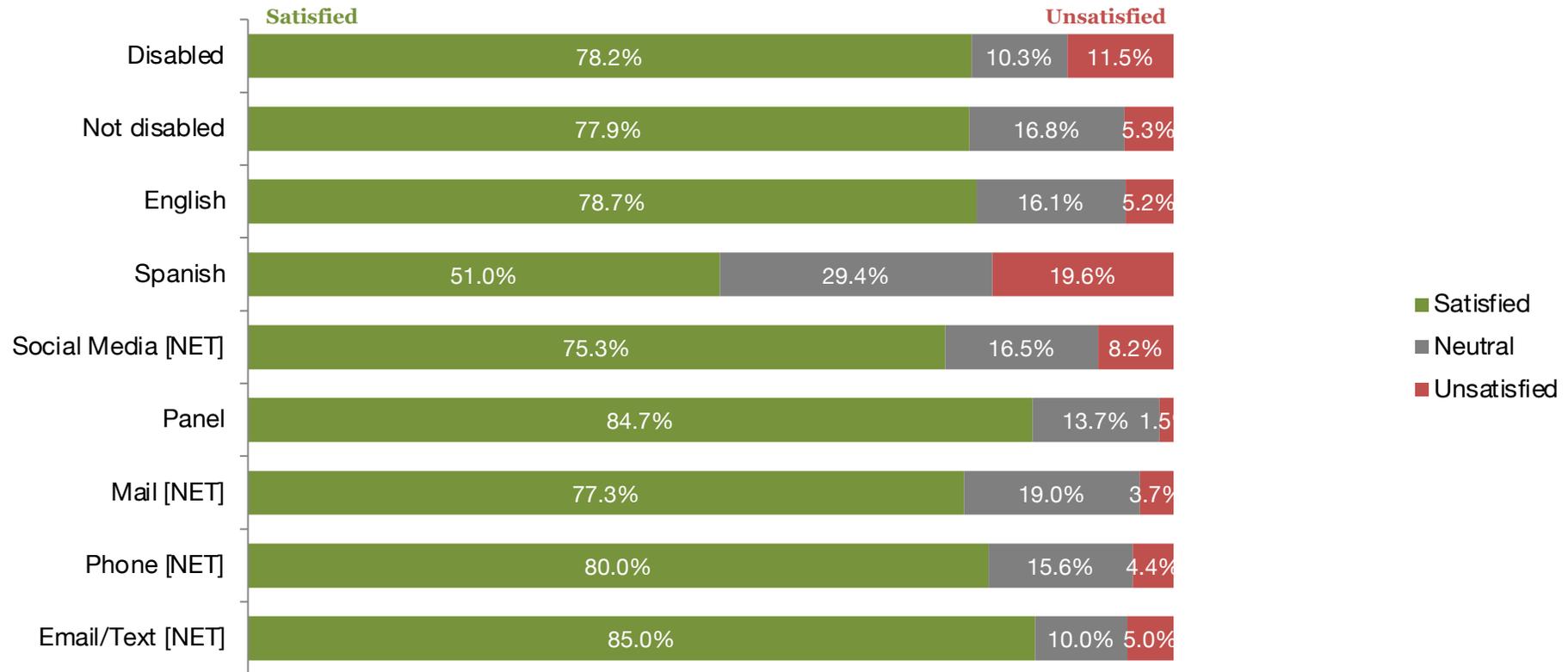
Results by years of residency and household income

Question 15_D: Please indicate how satisfied or unsatisfied you are with the cleanliness and safety of food in restaurants



Results by disability status, survey language, and survey mode

Question 15_D: Please indicate how satisfied or unsatisfied you are with the cleanliness and safety of food in restaurants



Utility Services

Key Findings

Residents are most satisfied with residential trash collection, drinking water, and yardwaste removal services

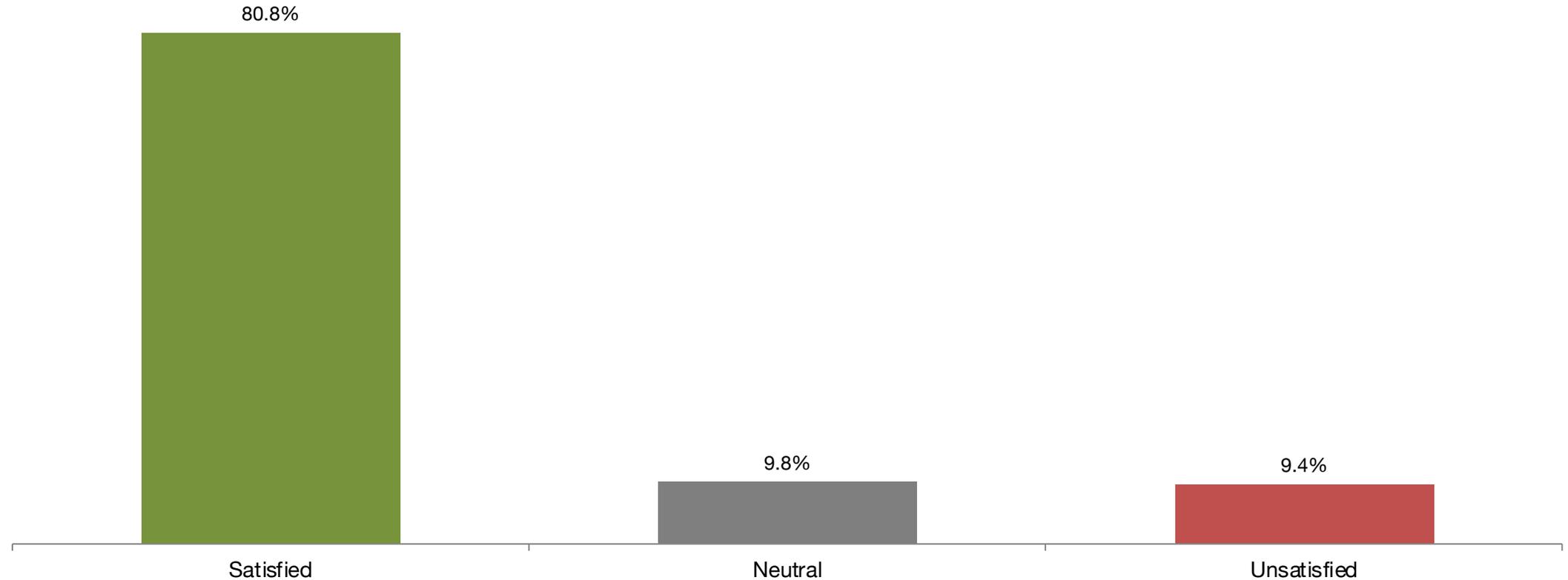
- 81% are satisfied with residential trash collection services – among those satisfied, 67% are very satisfied
- 76% are satisfied with drinking water services– among those satisfied, 62% are very satisfied
- 74% are satisfied with yardwaste removal services– among those satisfied, 70% are very satisfied

Areas of Opportunity

- Stormwater infrastructure

81% are satisfied with residential trash collection services

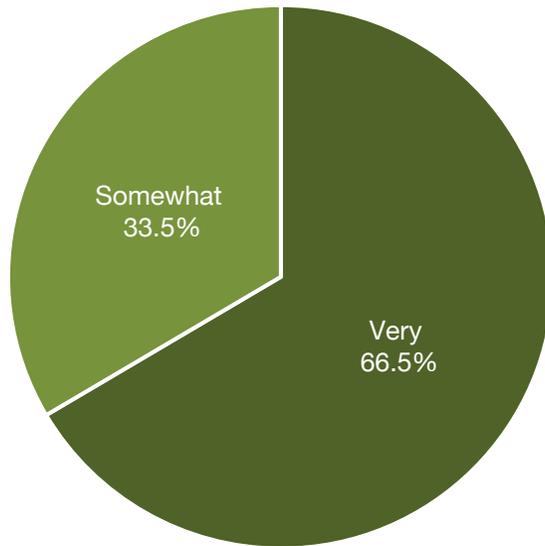
Question 16_A: Please indicate how satisfied or unsatisfied you are with residential trash collection services



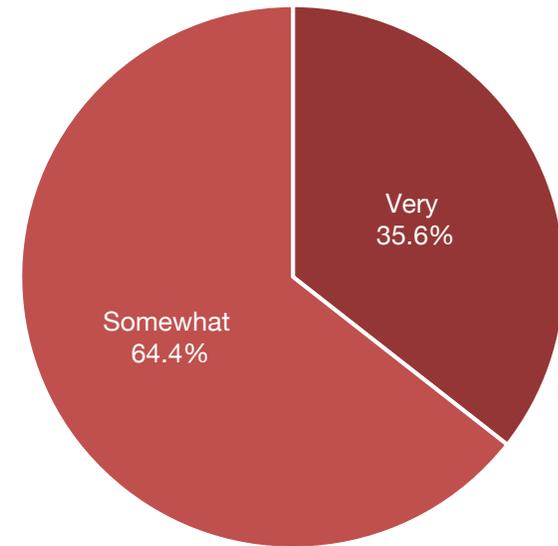
Among those who are satisfied, 67% are very satisfied

Question 16_A: Please indicate how satisfied or unsatisfied you are with residential trash collection services

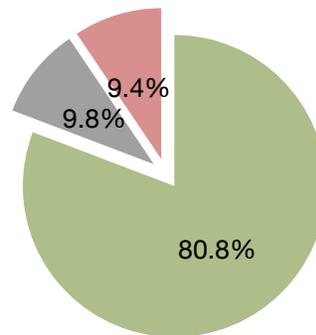
Among those who said satisfied



Among those who said unsatisfied

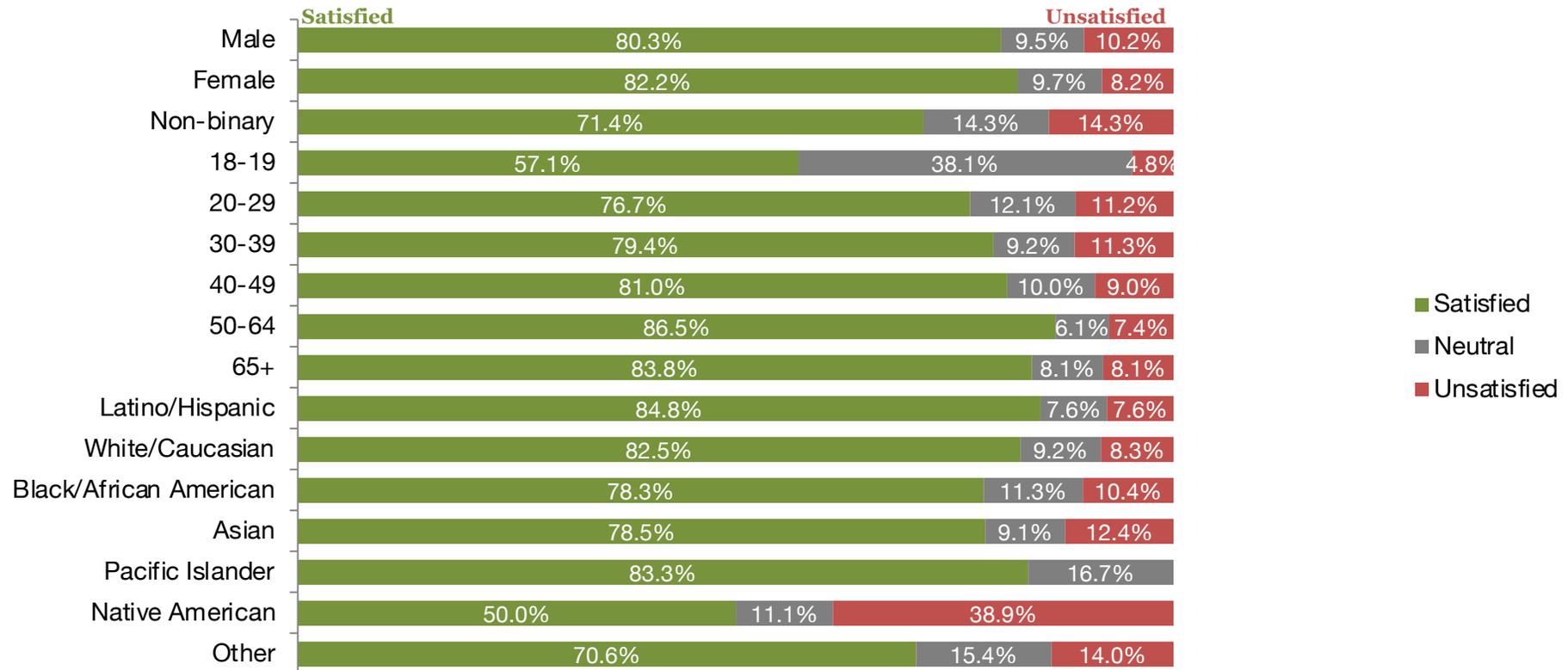


Total



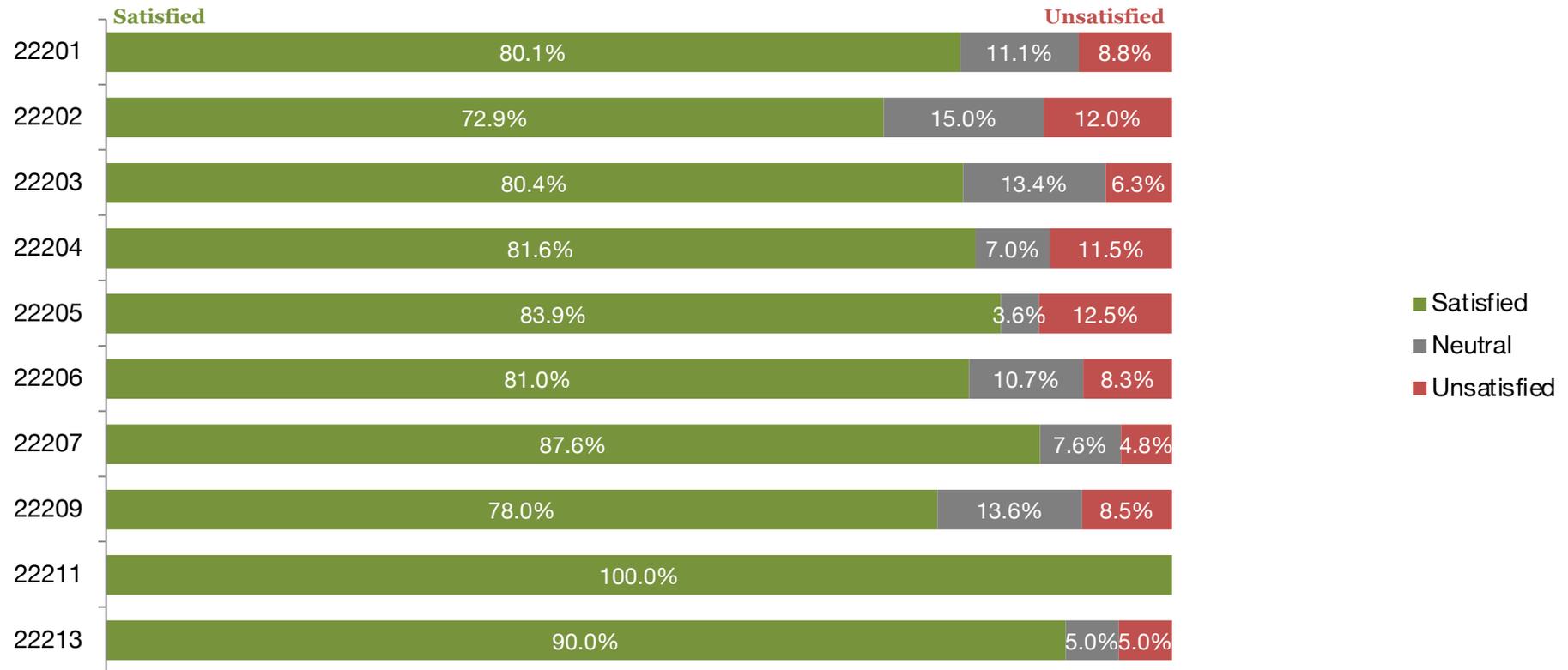
Results by gender, age group, and ethnicity

Question 16_A: Please indicate how satisfied or unsatisfied you are with residential trash collection services



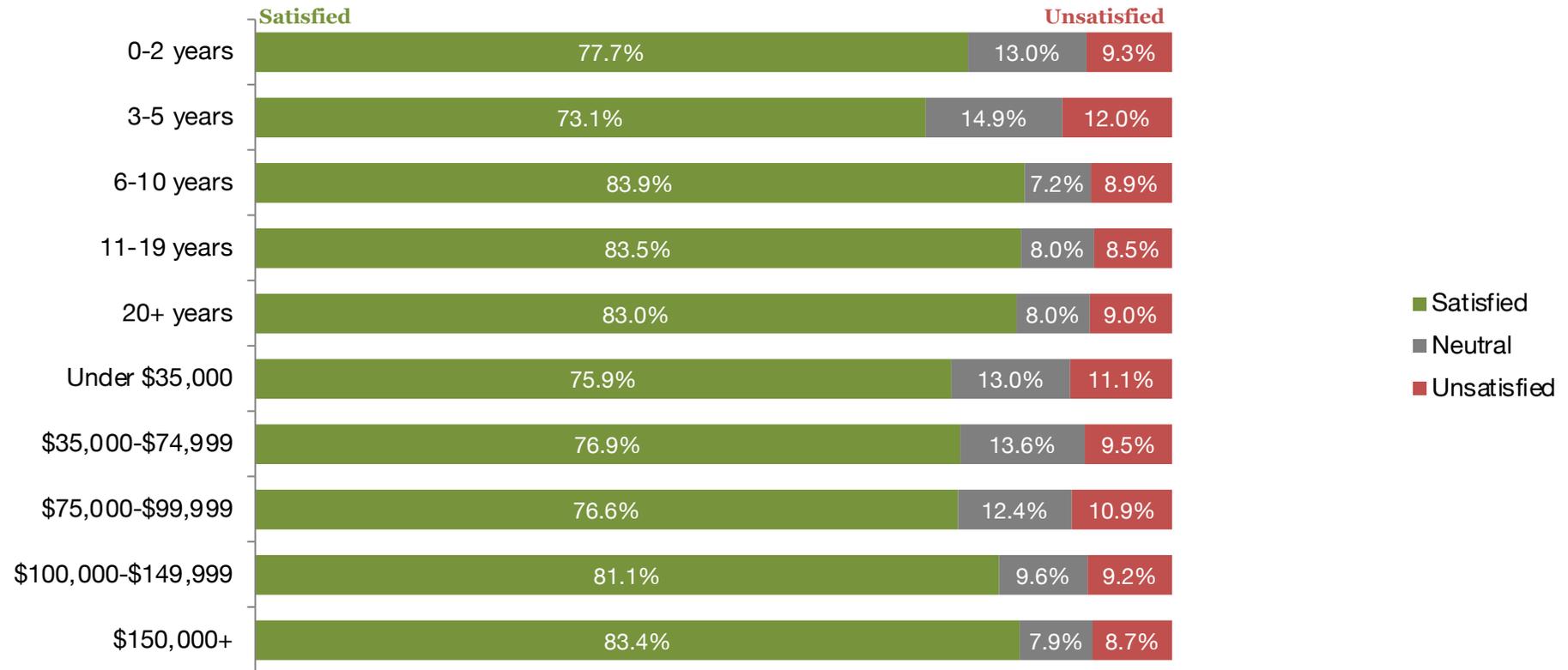
Results by zip code

Question 16_A: Please indicate how satisfied or unsatisfied you are with residential trash collection services



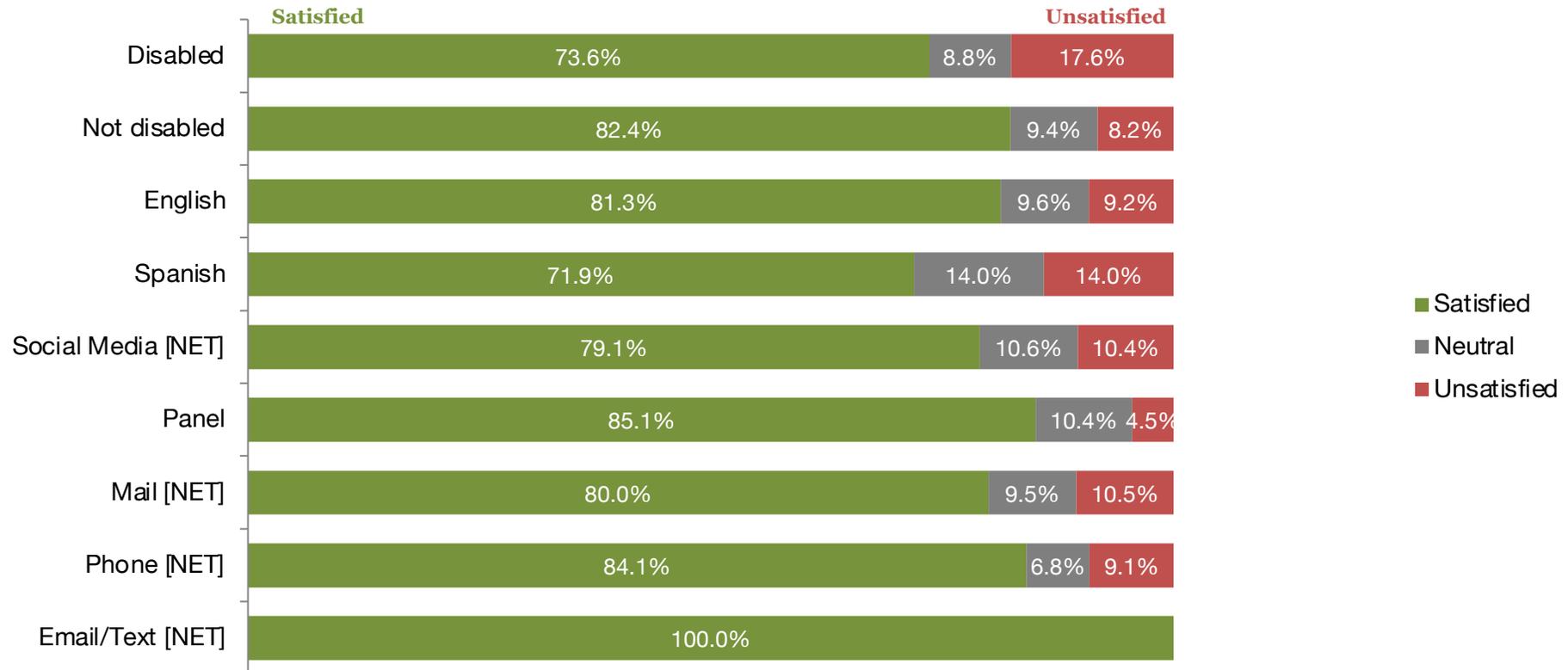
Results by years of residency and household income

Question 16_A: Please indicate how satisfied or unsatisfied you are with residential trash collection services



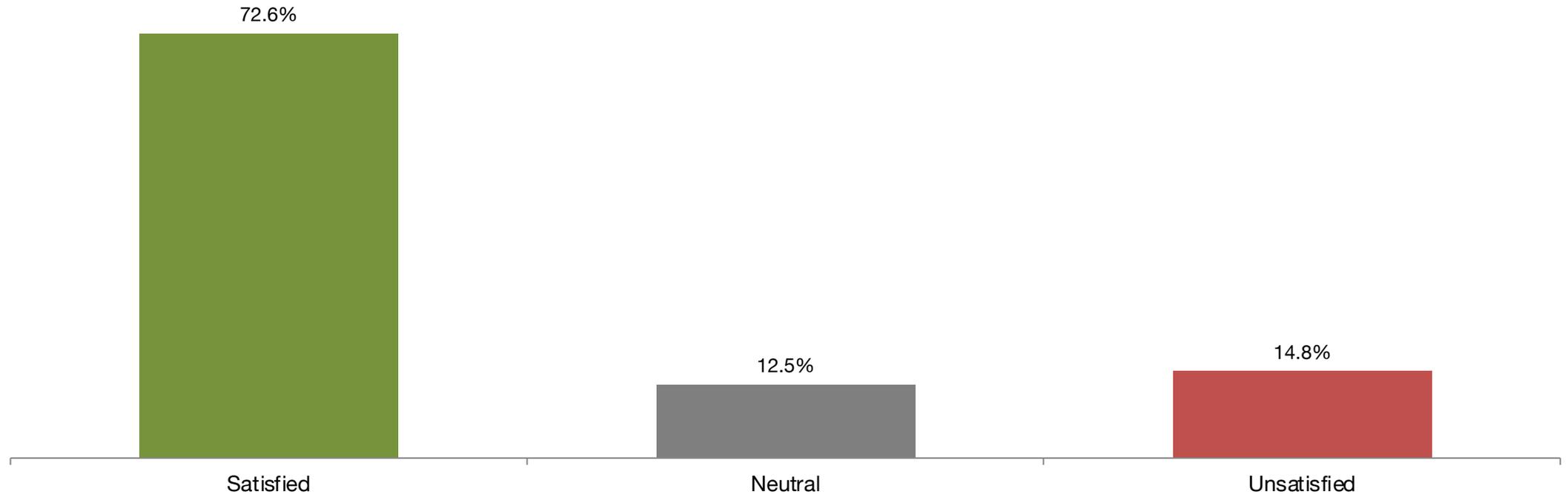
Results by disability status, survey language, and survey mode

Question 16_A: Please indicate how satisfied or unsatisfied you are with residential trash collection services



73% are satisfied with curbside recycling services

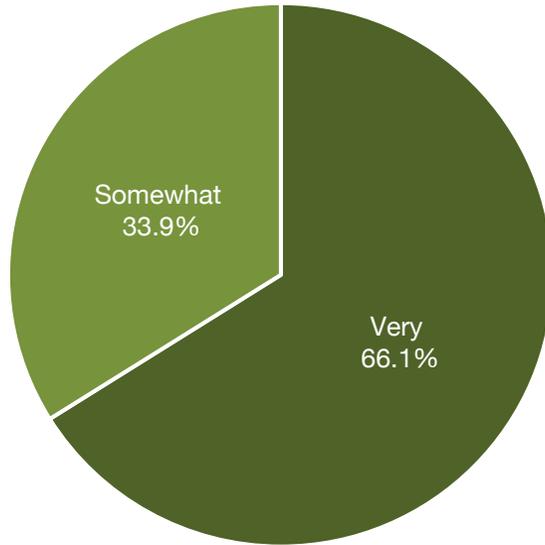
Question 16_B: Please indicate how satisfied or unsatisfied you are with curbside recycling services



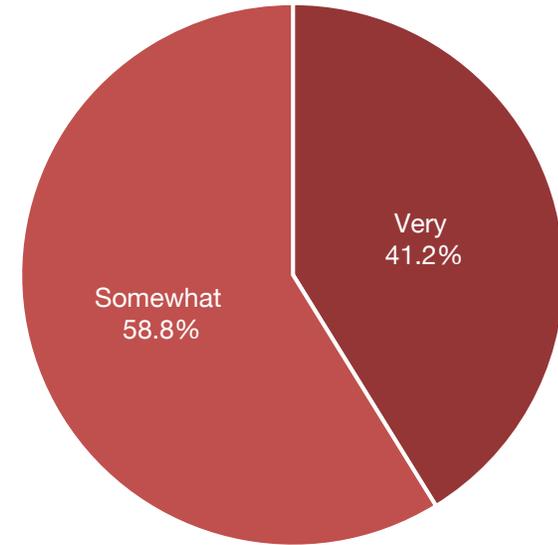
Among those who are satisfied, 66% are very satisfied

Question 16_B: Please indicate how satisfied or unsatisfied you are with curbside recycling services

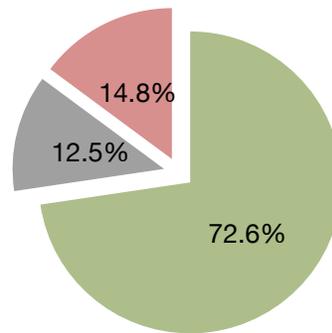
Among those who said satisfied



Among those who said unsatisfied

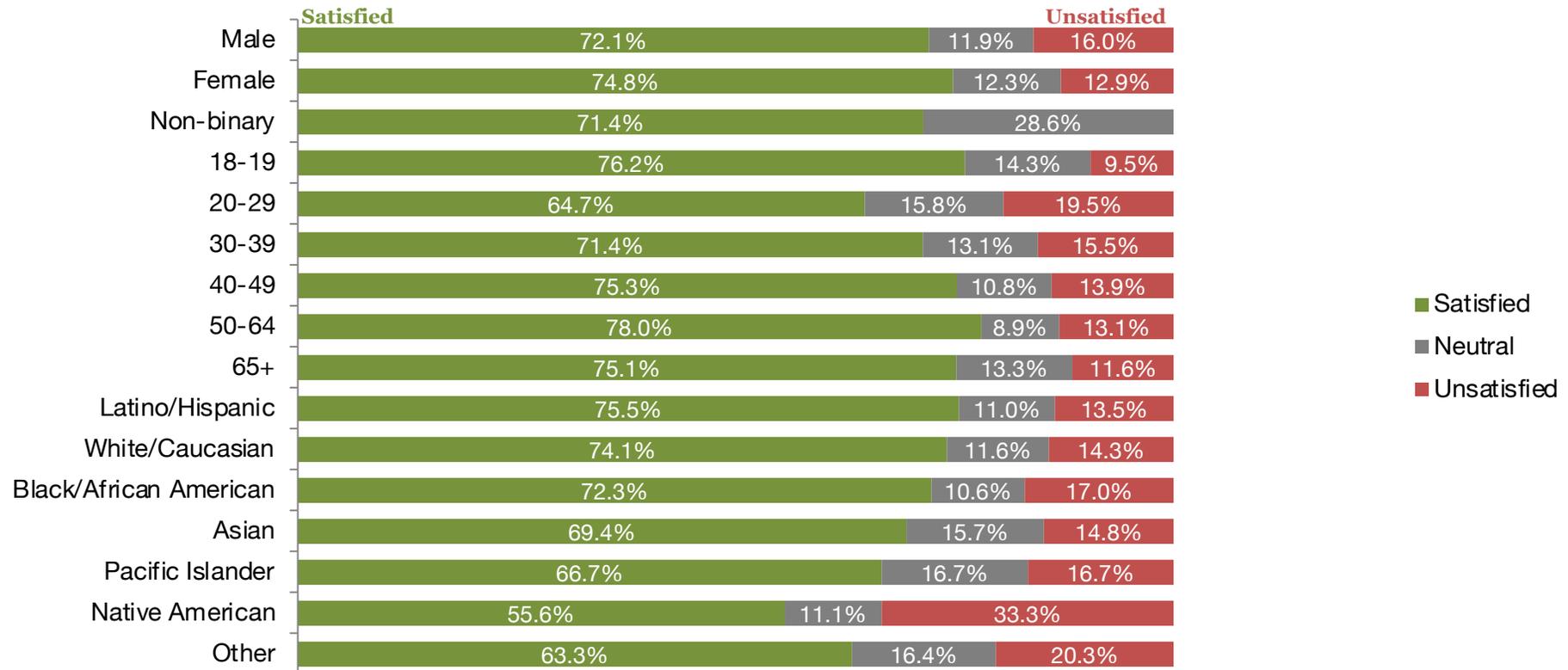


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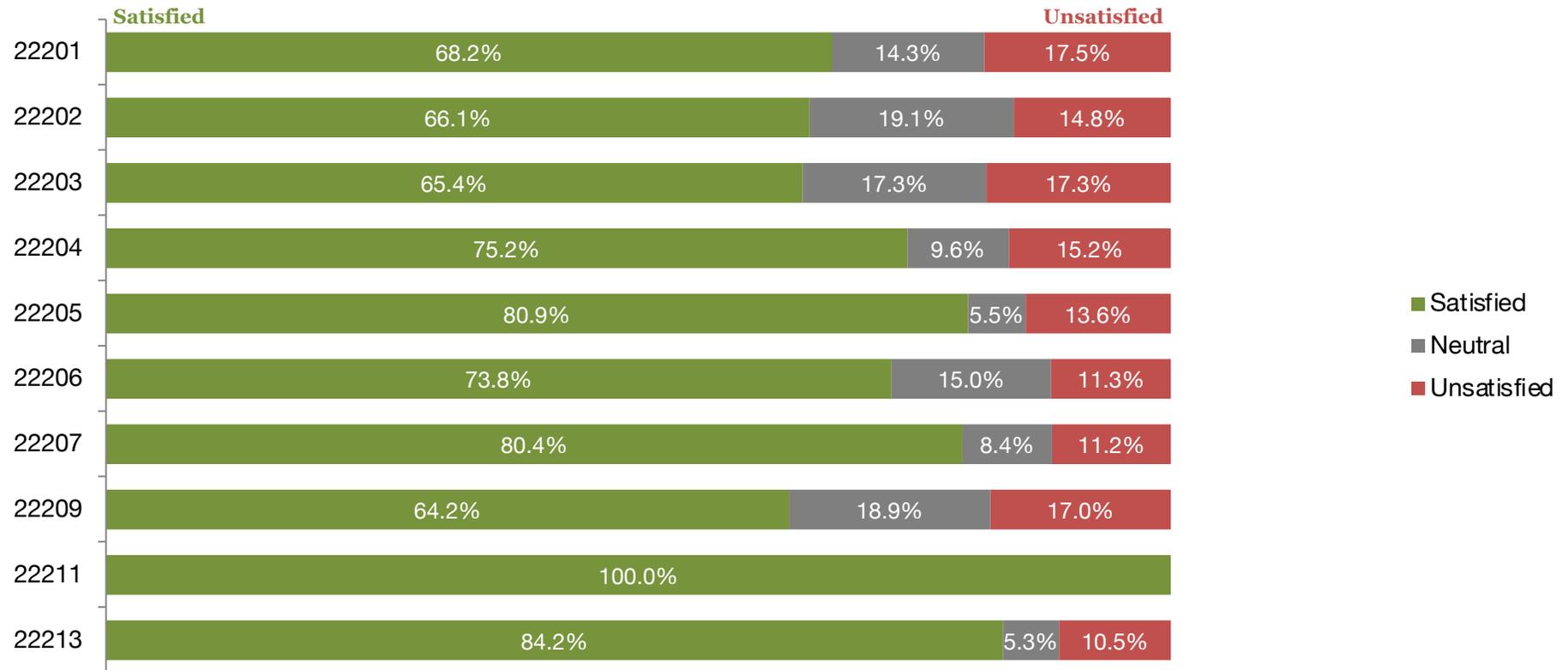
Results by gender, age group, and ethnicity

Question 16_B: Please indicate how satisfied or unsatisfied you are with curbside recycling services



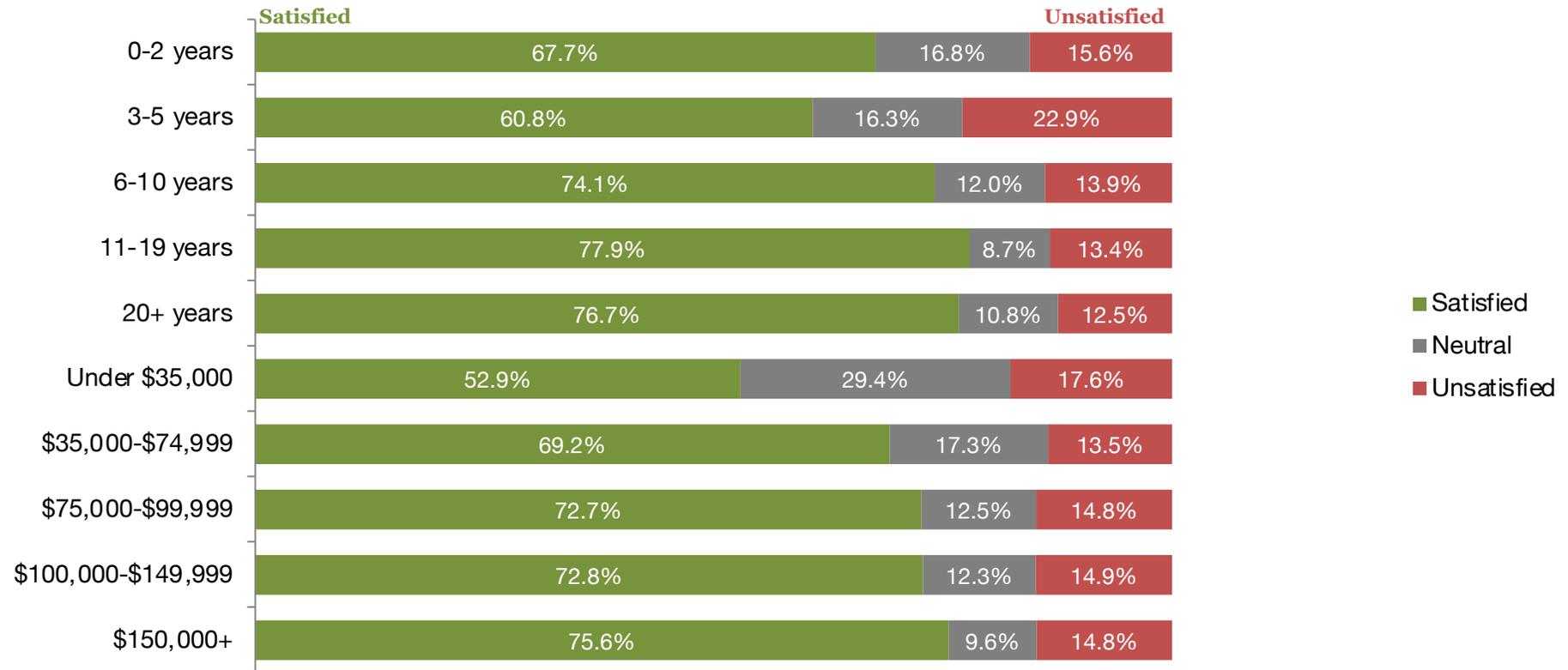
Results by zip code

Question 16_B: Please indicate how satisfied or unsatisfied you are with curbside recycling services



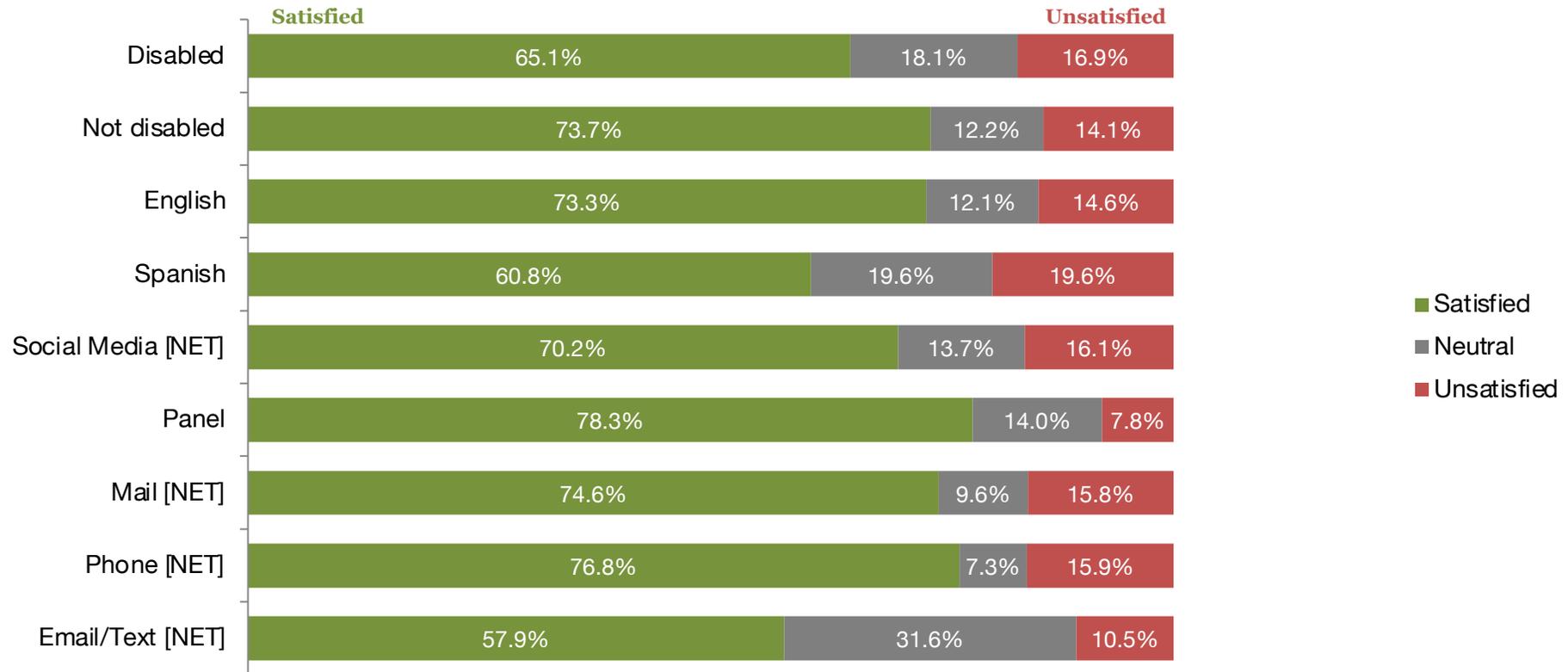
Results by years of residency and household income

Question 16_B: Please indicate how satisfied or unsatisfied you are with curbside recycling services



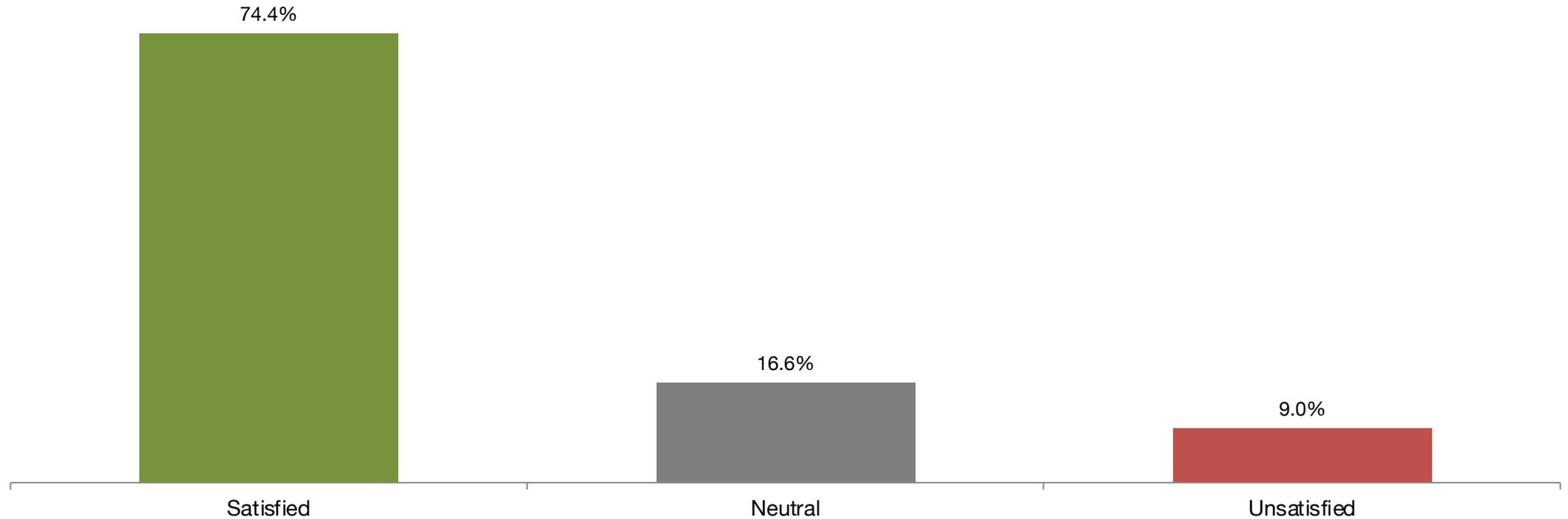
Results by disability status, survey language, and survey mode

Question 16_B: Please indicate how satisfied or unsatisfied you are with curbside recycling services



74% are satisfied with yard waste removal services

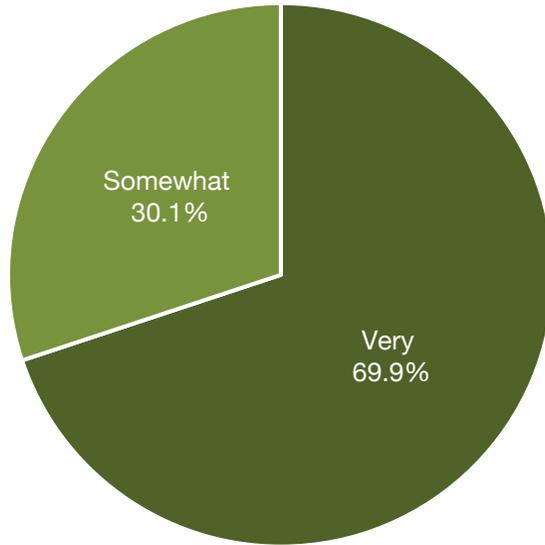
Question 16_C: Please indicate how satisfied or unsatisfied you are with yardwaste removal services



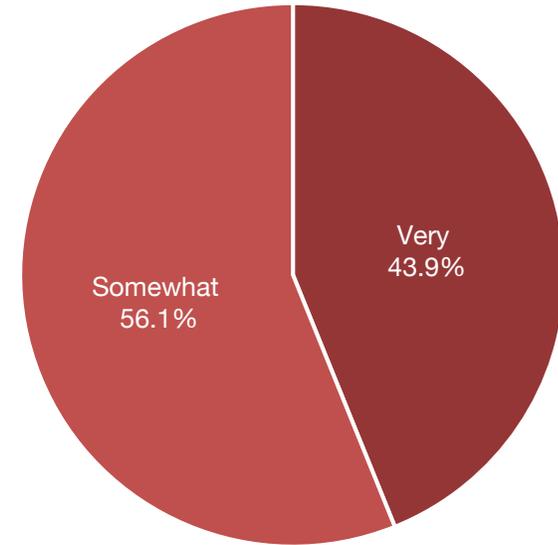
Among those who are satisfied, 70% are very satisfied

Question 16_C: Please indicate how satisfied or unsatisfied you are with yardwaste removal services

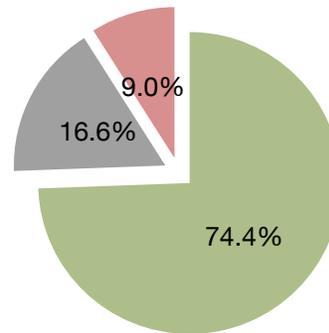
Among those who said satisfied



Among those who said unsatisfied

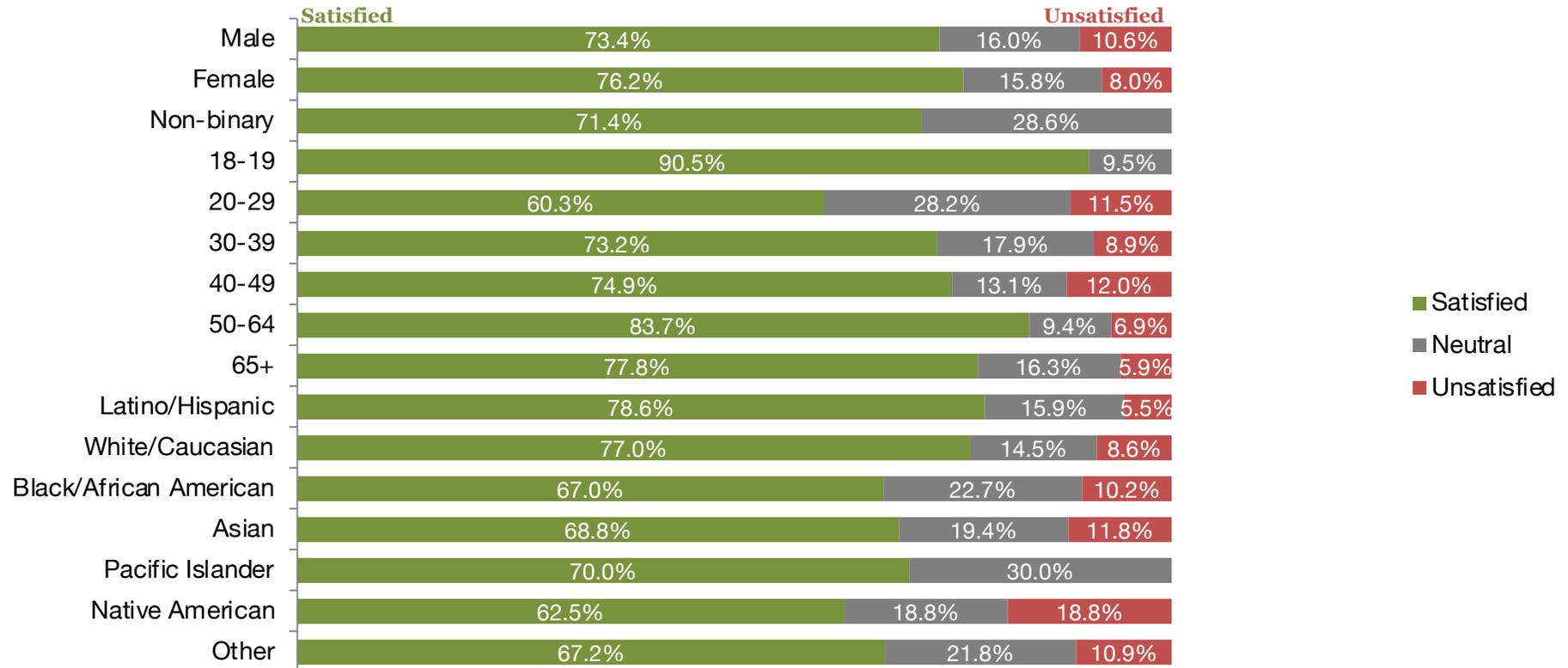


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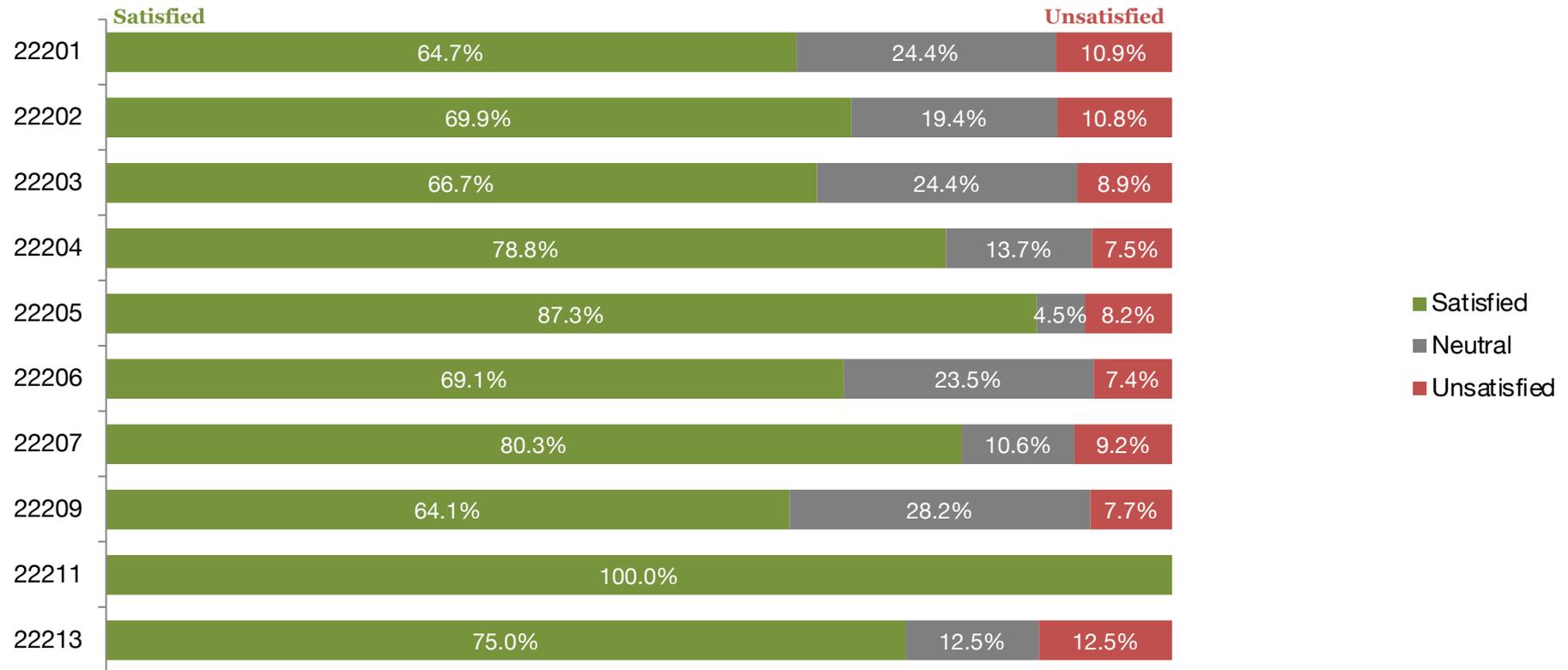
Results by gender, age group, and ethnicity

Question 16_C: Please indicate how satisfied or unsatisfied you are with yardwaste removal services



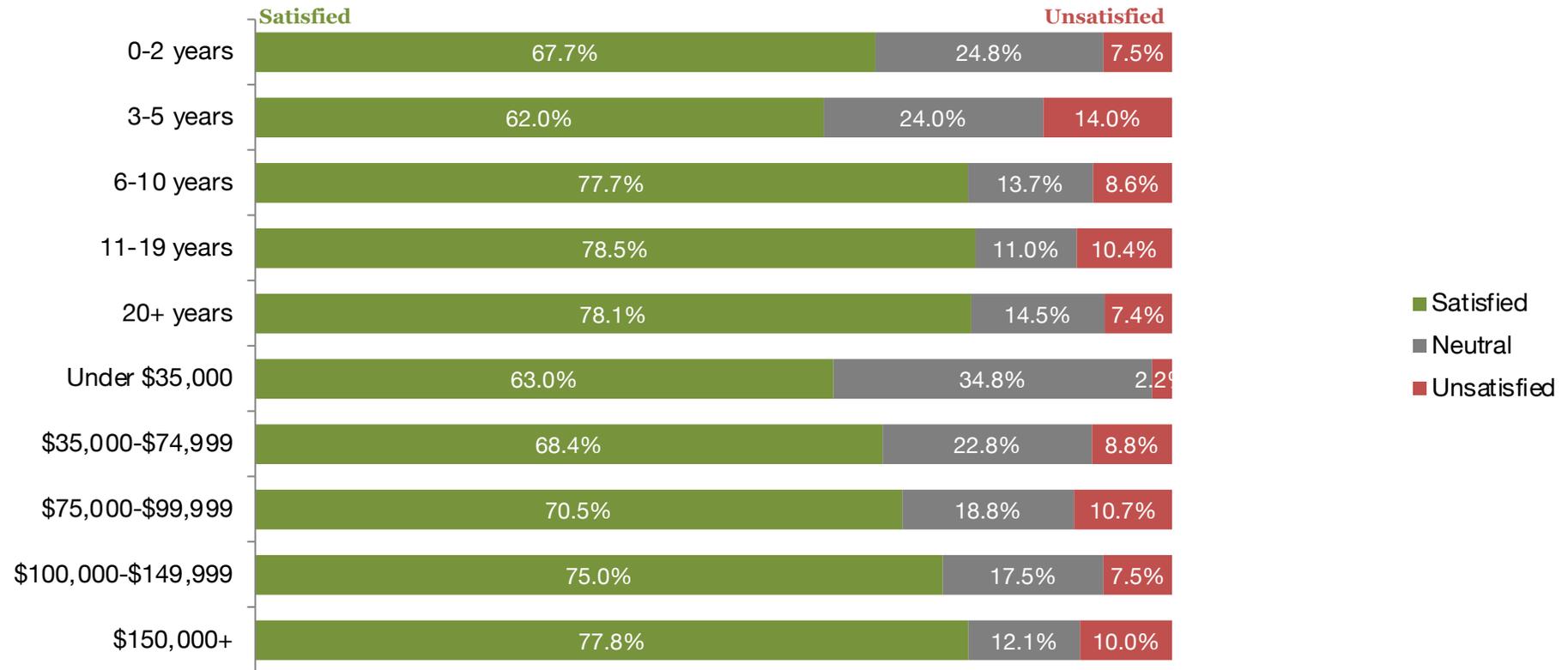
Results by zip code

Question 16_C: Please indicate how satisfied or unsatisfied you are with yardwaste removal services



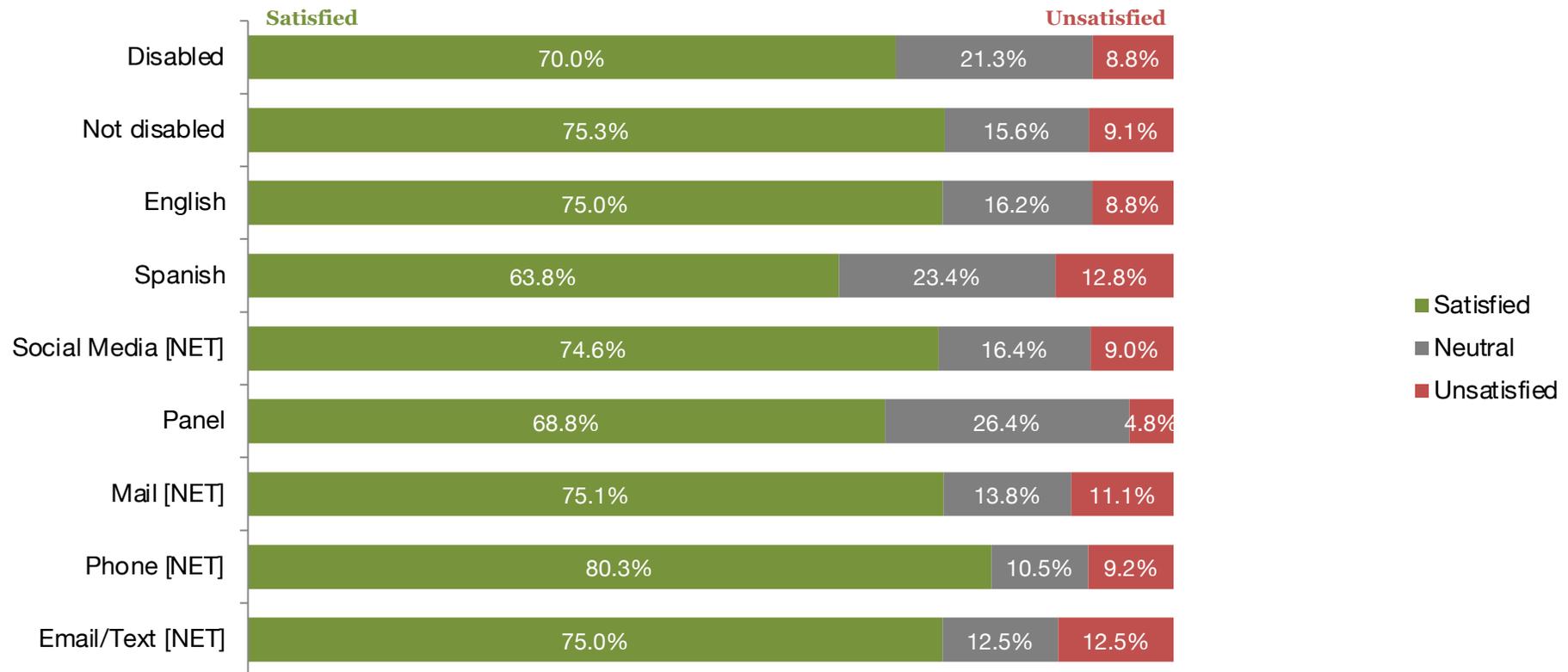
Results by years of residency and household income

Question 16_C: Please indicate how satisfied or unsatisfied you are with yardwaste removal services



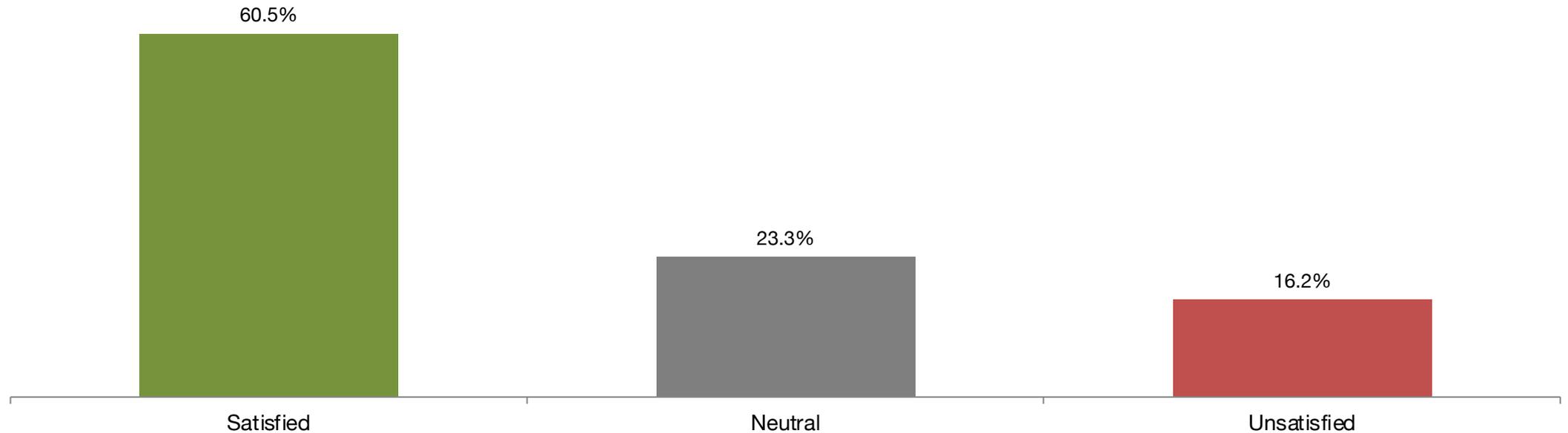
Results by disability status, survey language, and survey mode

Question 16_C: Please indicate how satisfied or unsatisfied you are with yardwaste removal services



61% are satisfied with food waste recycling services

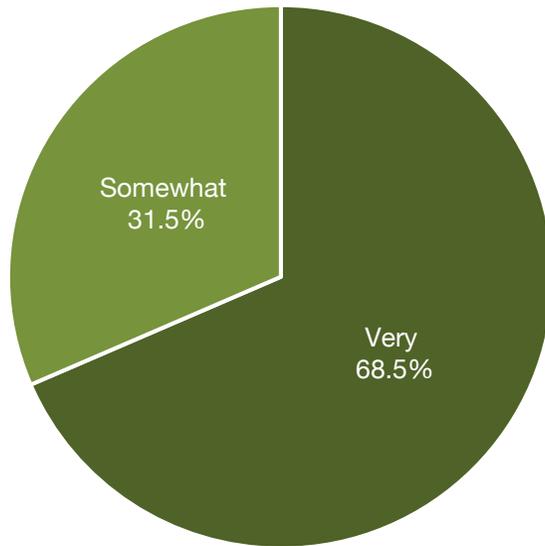
Question 16_D: Please indicate how satisfied or unsatisfied you are with foodwaste recycling services



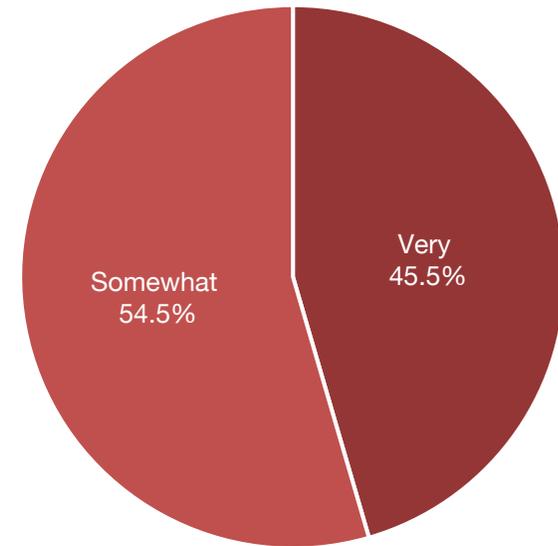
Among those who are satisfied, 69% are very satisfied

Question 16_D: Please indicate how satisfied or unsatisfied you are with foodwaste recycling services

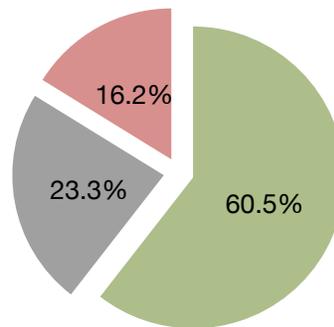
Among those who said satisfied



Among those who said unsatisfied

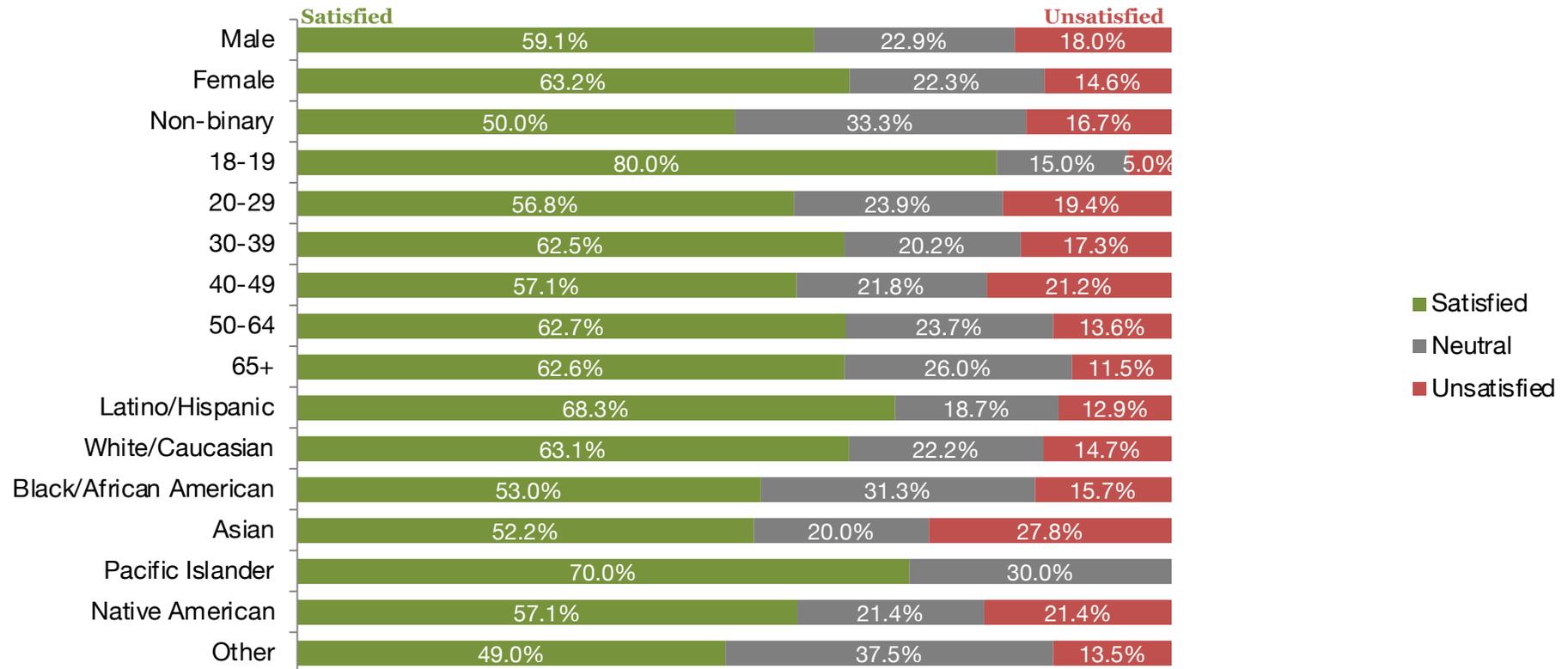


Total



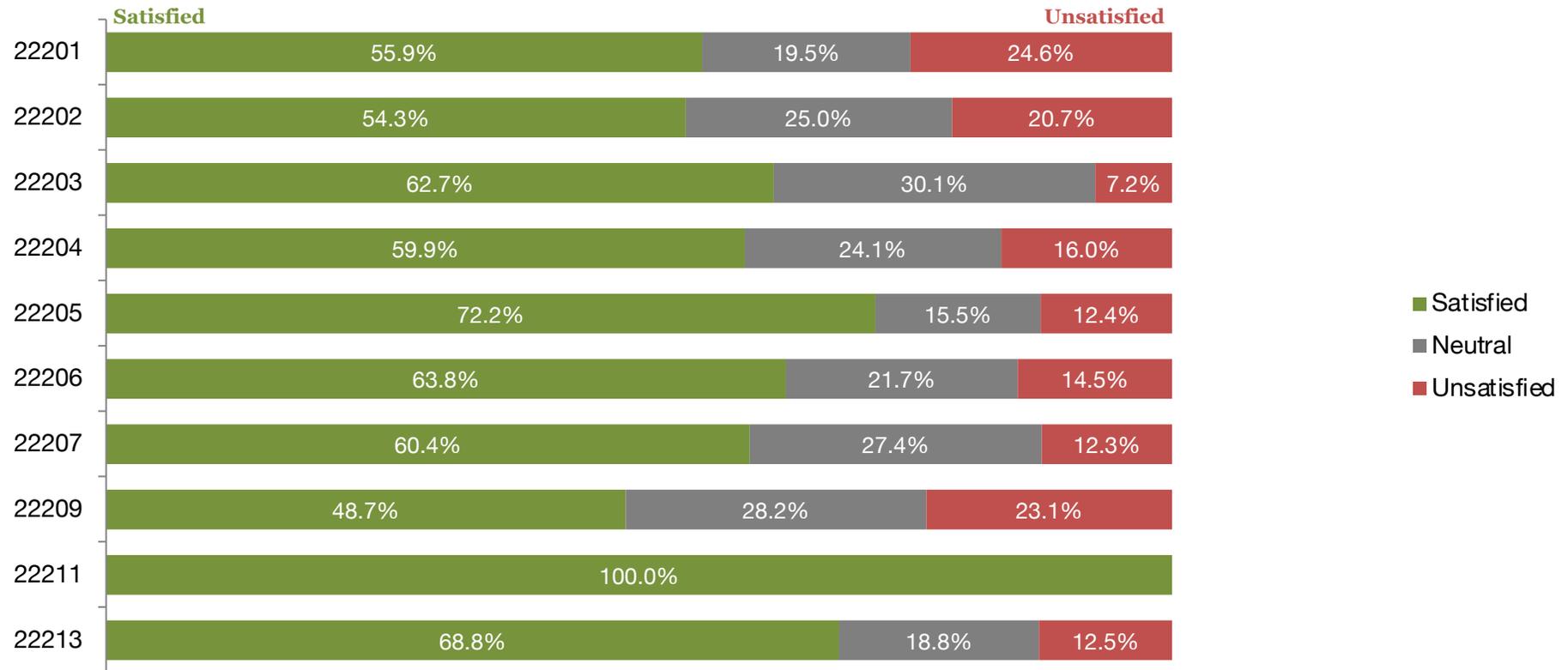
Results by gender, age group, and ethnicity

Question 16_D: Please indicate how satisfied or unsatisfied you are with foodwaste recycling services



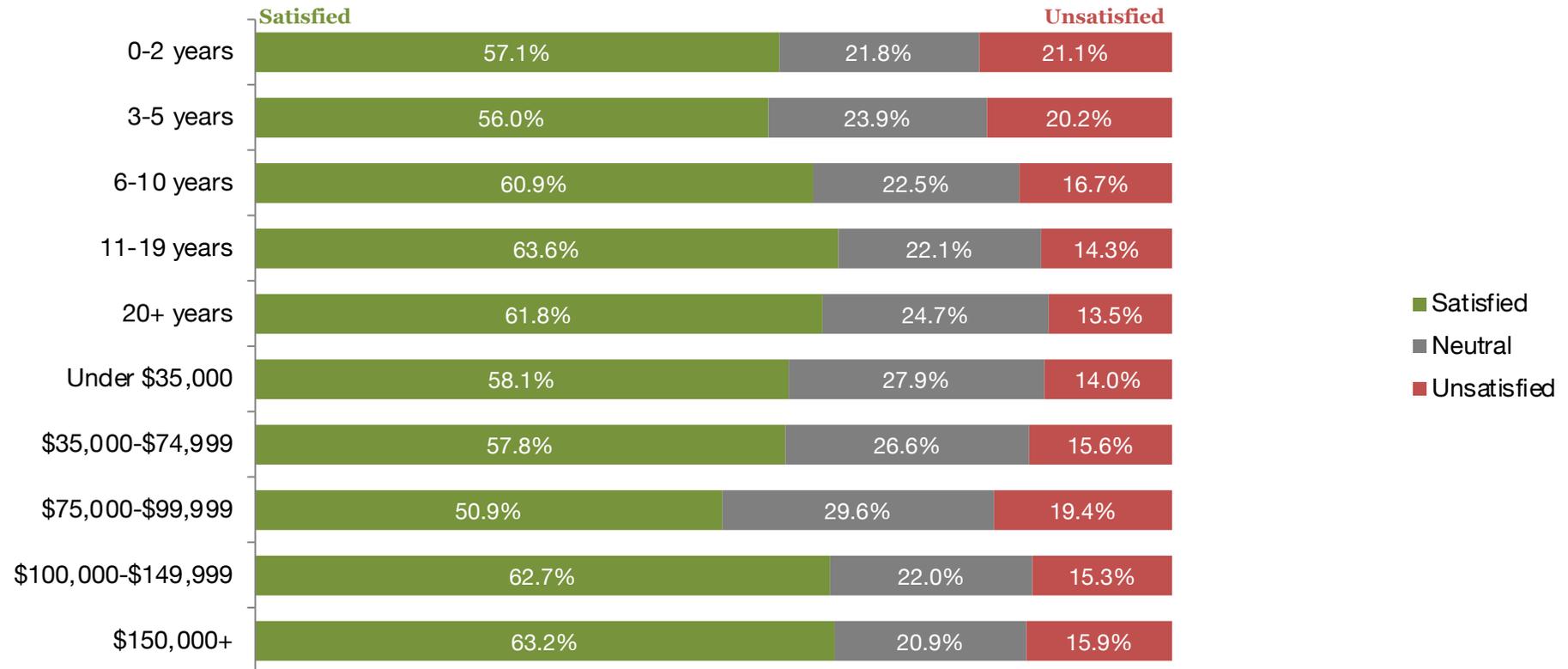
Results by zip code

Question 16_D: Please indicate how satisfied or unsatisfied you are with foodwaste recycling services



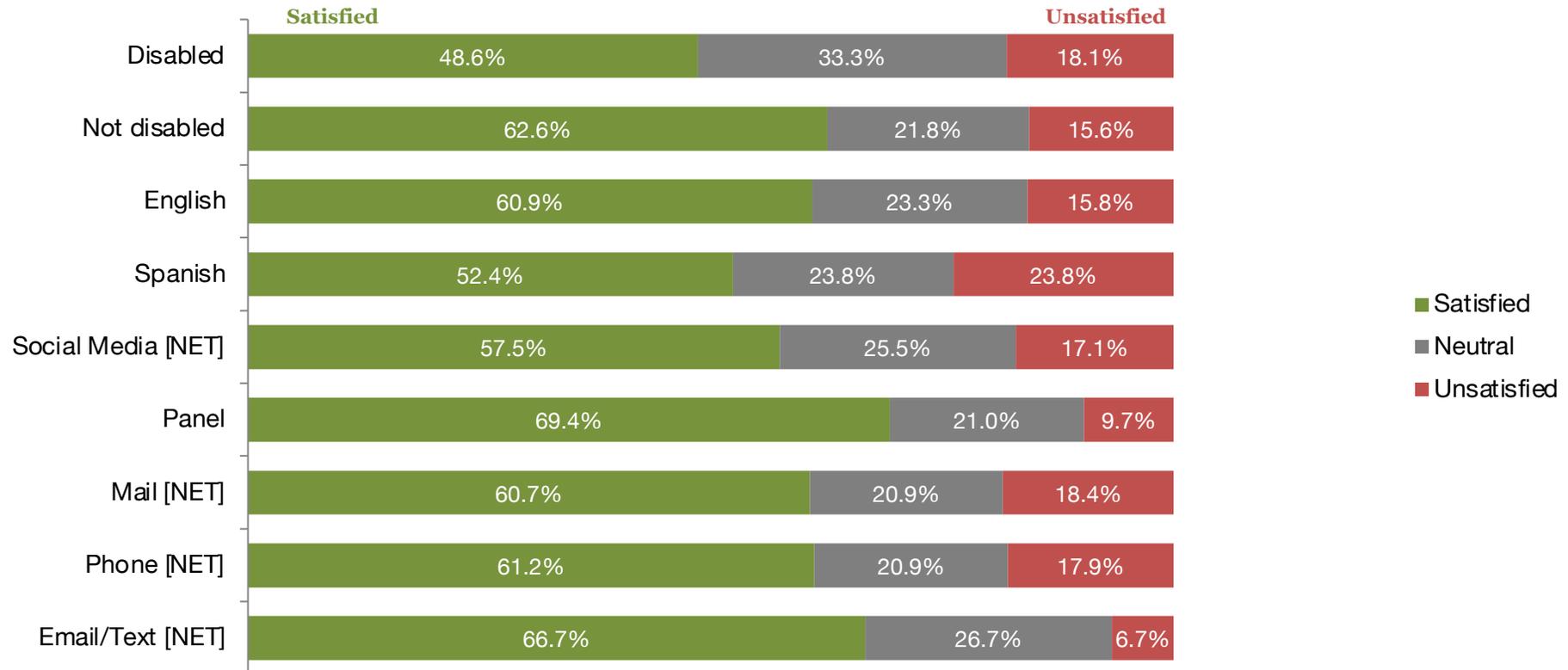
Results by years of residency and household income

Question 16_D: Please indicate how satisfied or unsatisfied you are with foodwaste recycling services



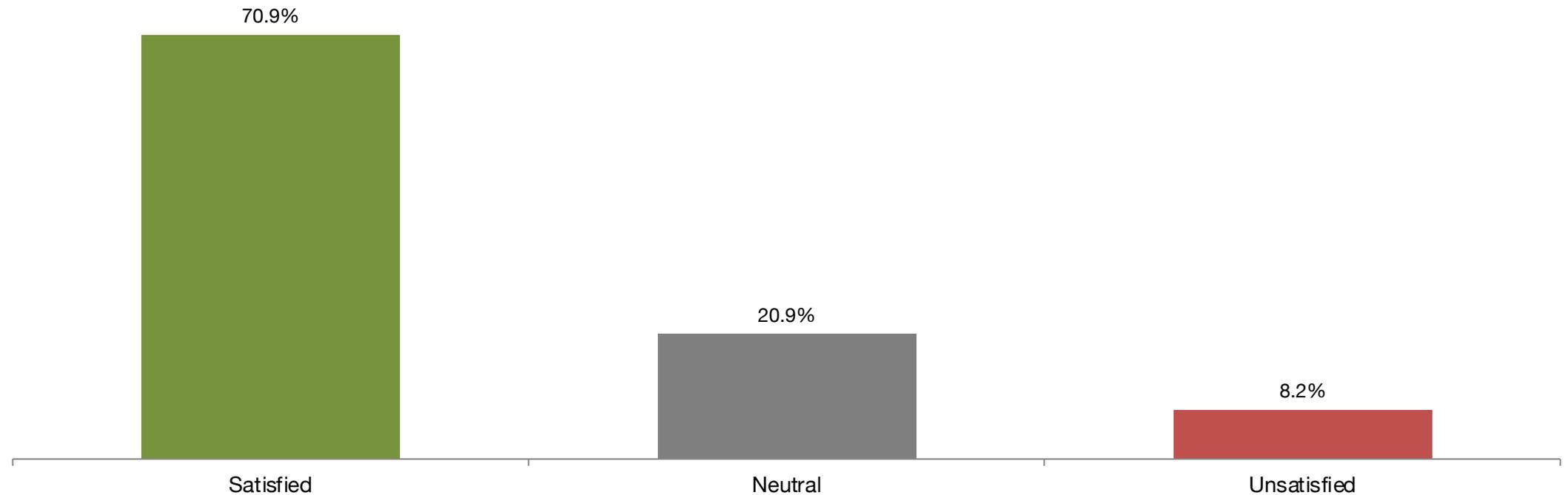
Results by disability status, survey language, and survey mode

Question 16_D: Please indicate how satisfied or unsatisfied you are with foodwaste recycling services



71% are satisfied with wastewater and sewage treatment services

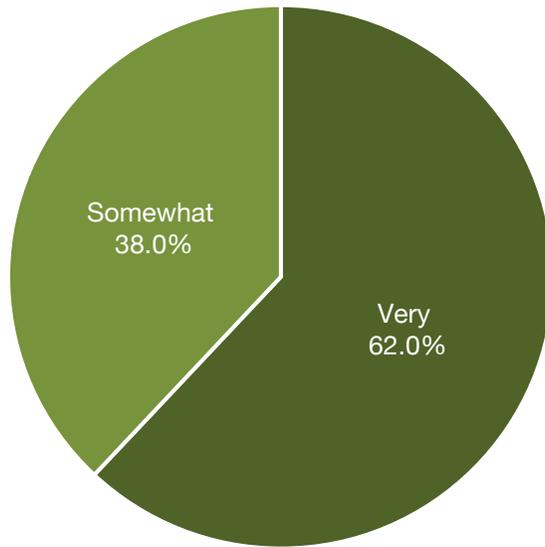
Question 16_E: Please indicate how satisfied or unsatisfied you are with wastewater and sewage treatment services



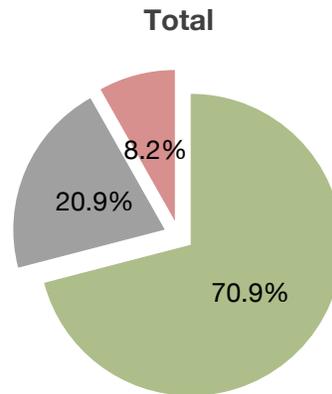
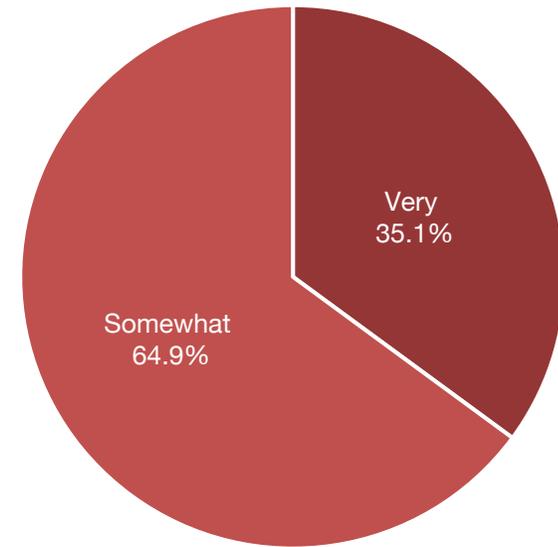
Among those who are satisfied, 62% are very satisfied

Question 16_E: Please indicate how satisfied or unsatisfied you are with wastewater and sewage treatment services

Among those who said satisfied

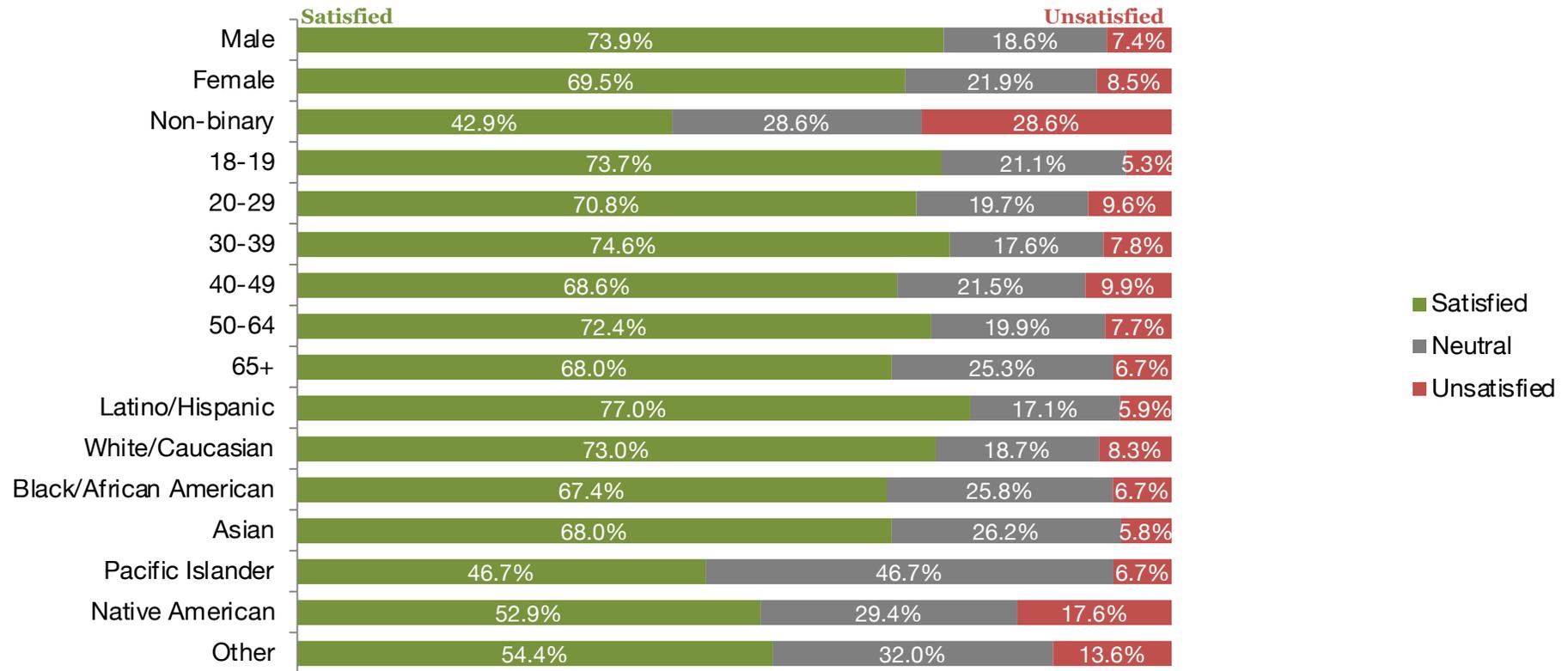


Among those who said unsatisfied



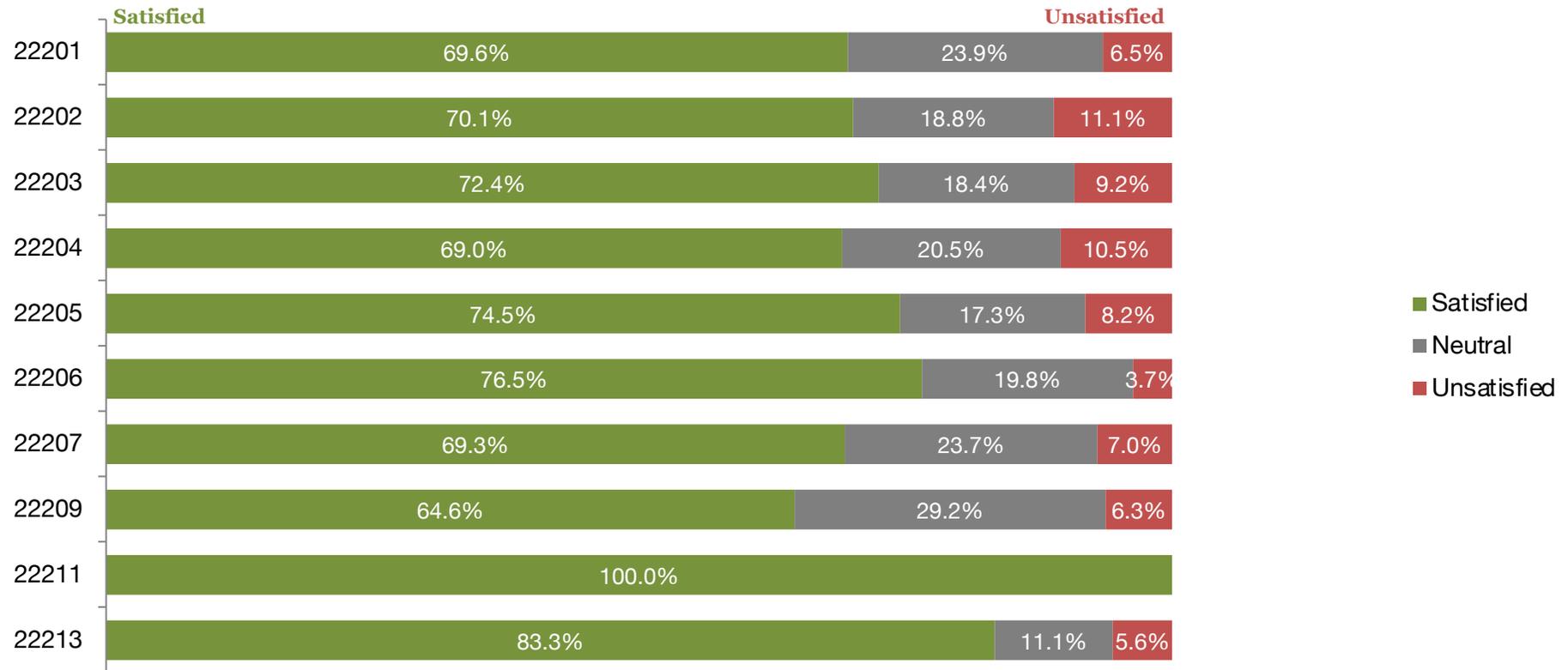
Results by gender, age group, and ethnicity

Question 16_E: Please indicate how satisfied or unsatisfied you are with wastewater and sewage treatment services



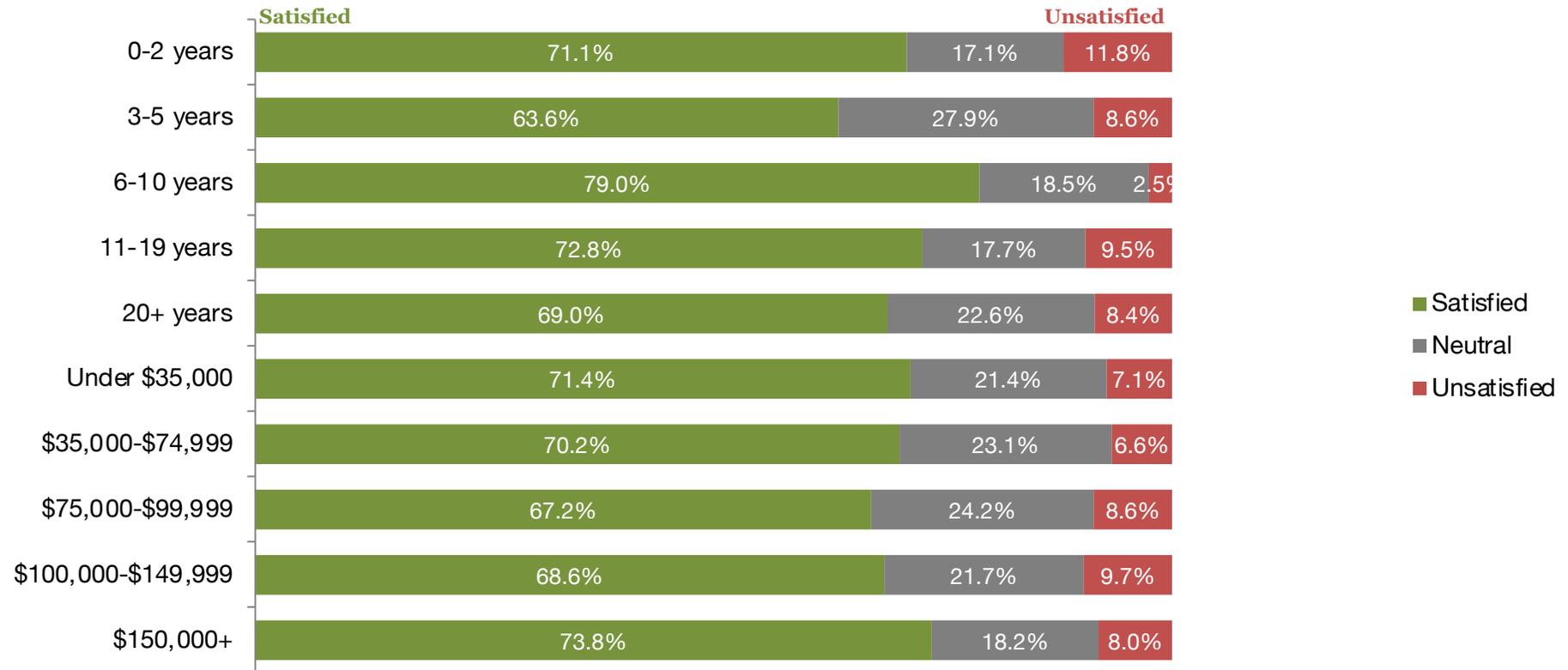
Results by zip code

Question 16_E: Please indicate how satisfied or unsatisfied you are with wastewater and sewage treatment services



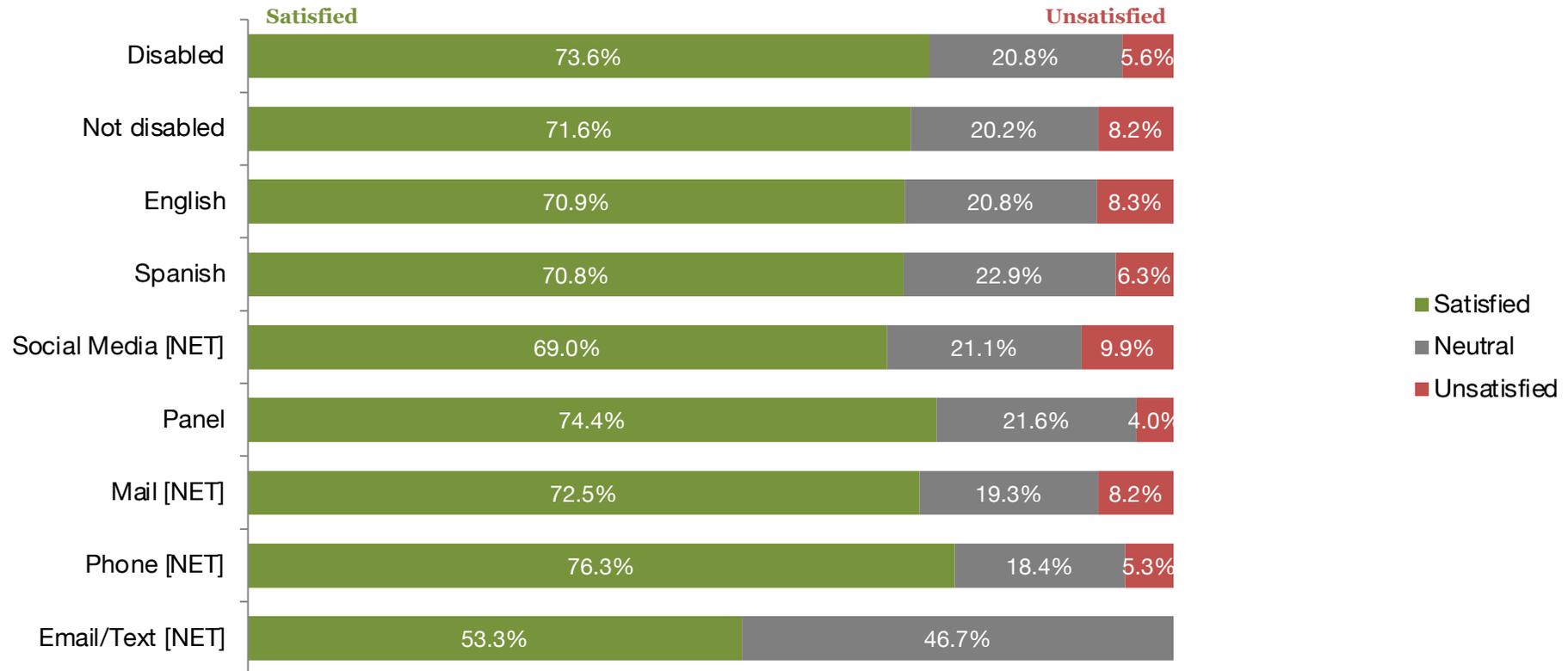
Results by years of residency and household income

Question 16_E: Please indicate how satisfied or unsatisfied you are with wastewater and sewage treatment services



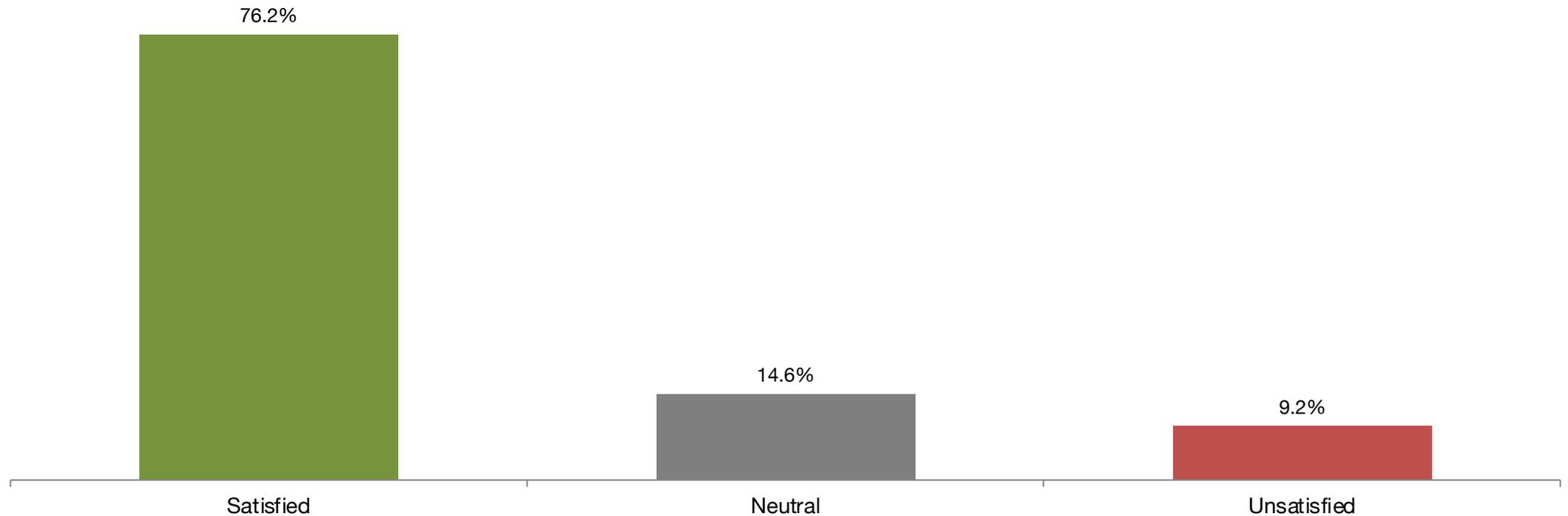
Results by disability status, survey language, and survey mode

Question 16_E: Please indicate how satisfied or unsatisfied you are with wastewater and sewage treatment services



76% are satisfied with drinking water services

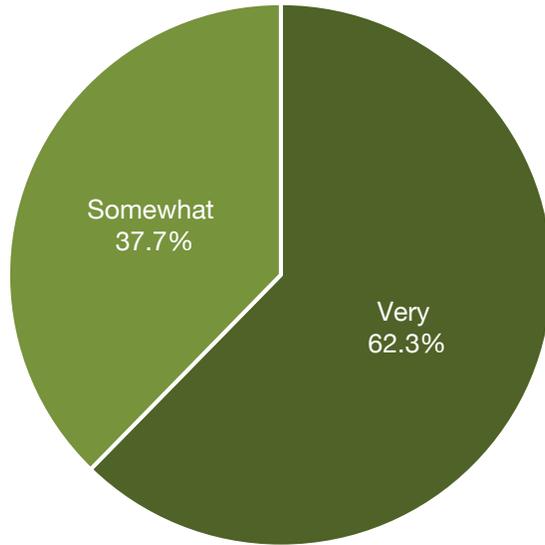
Question 16_F: Please indicate how satisfied or unsatisfied you are with drinking water services



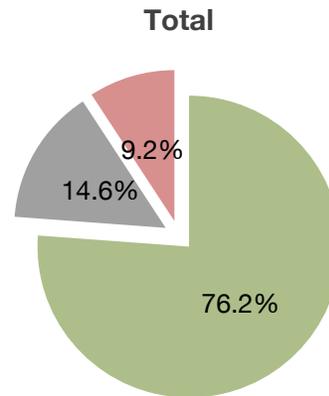
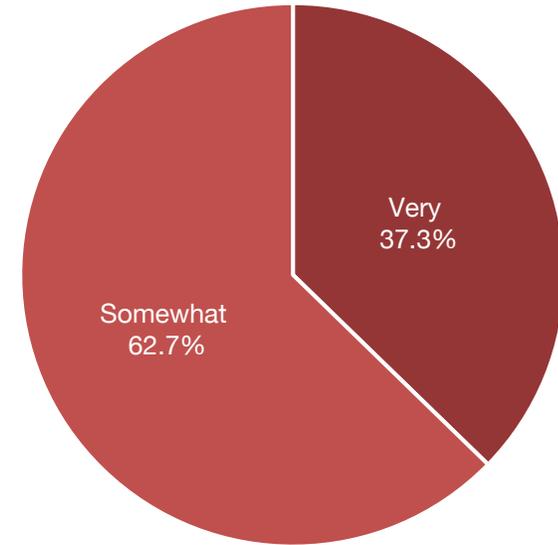
Among those who are satisfied, 62% are very satisfied

Question 16_F: Please indicate how satisfied or unsatisfied you are with drinking water services

Among those who said satisfied

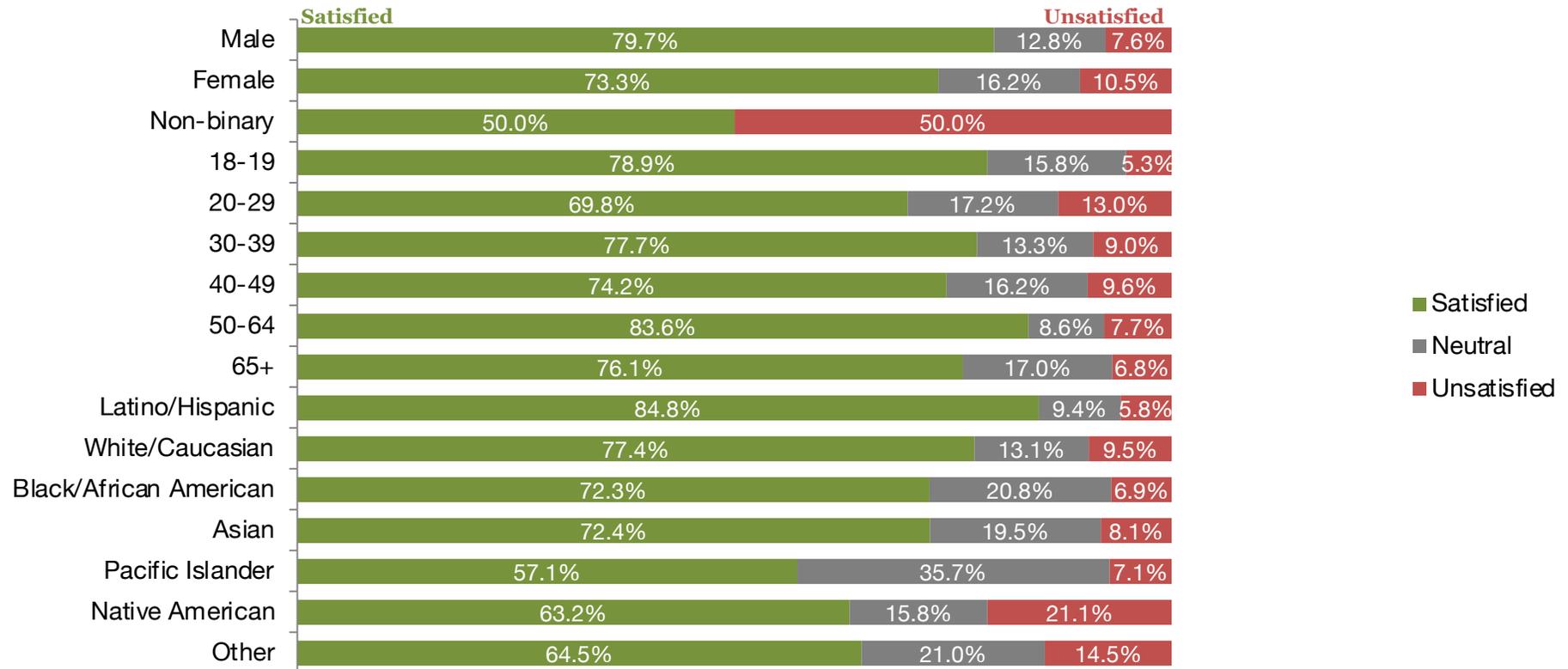


Among those who said unsatisfied



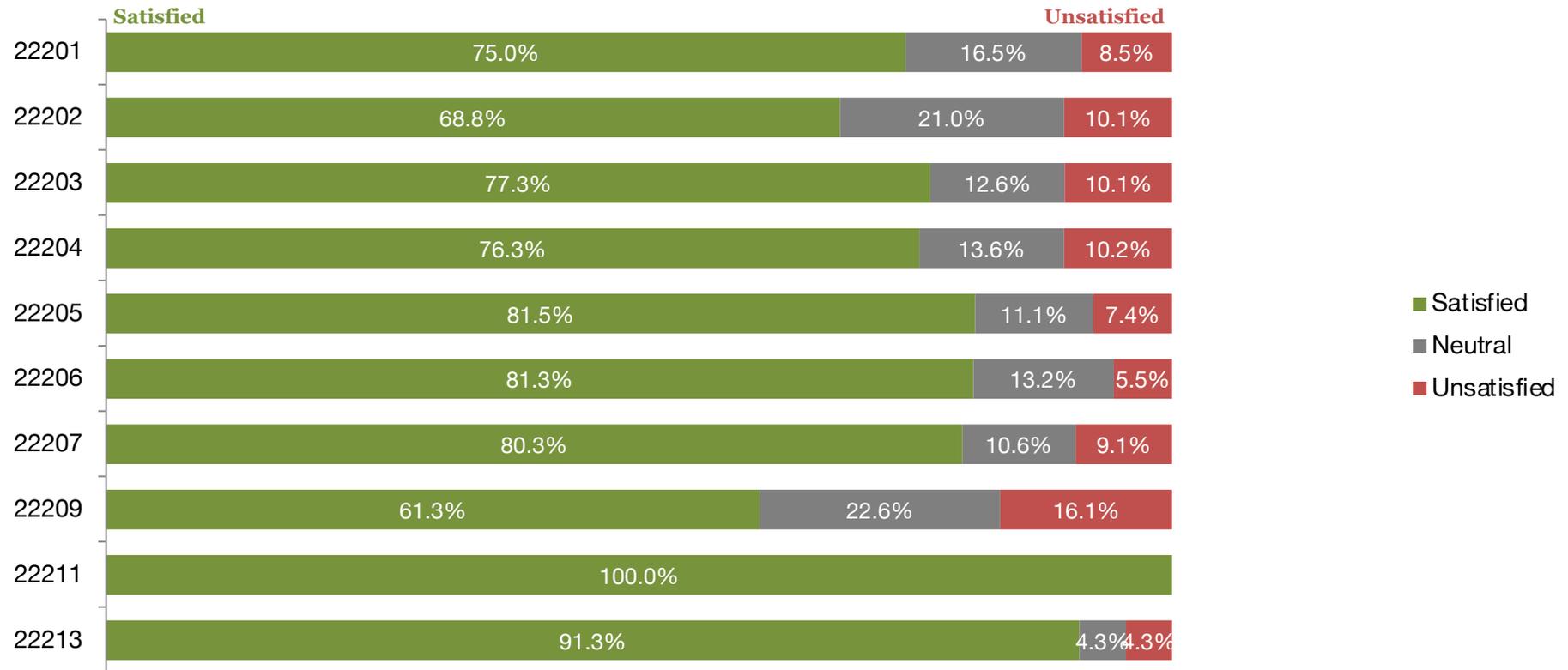
Results by gender, age group, and ethnicity

Question 16_F: Please indicate how satisfied or unsatisfied you are with drinking water services



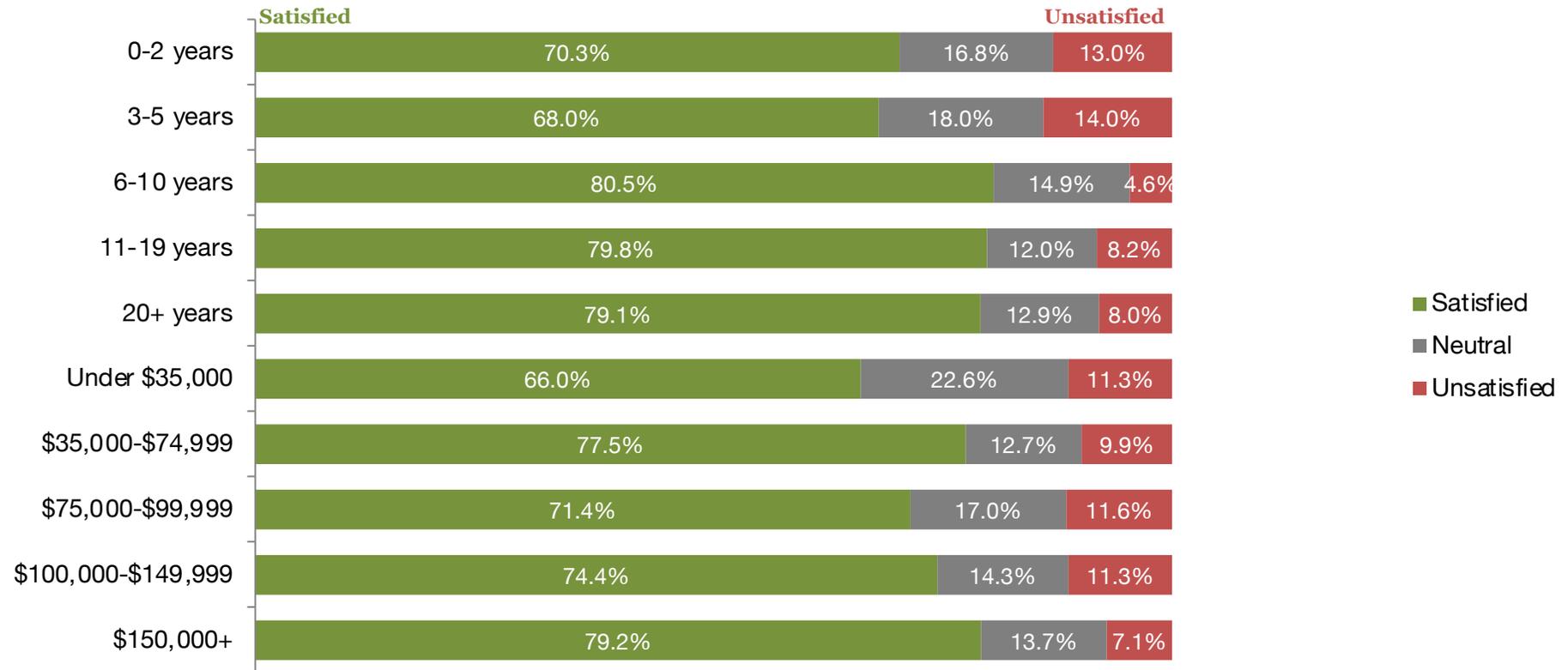
Results by zip code

Question 16_F: Please indicate how satisfied or unsatisfied you are with drinking water services



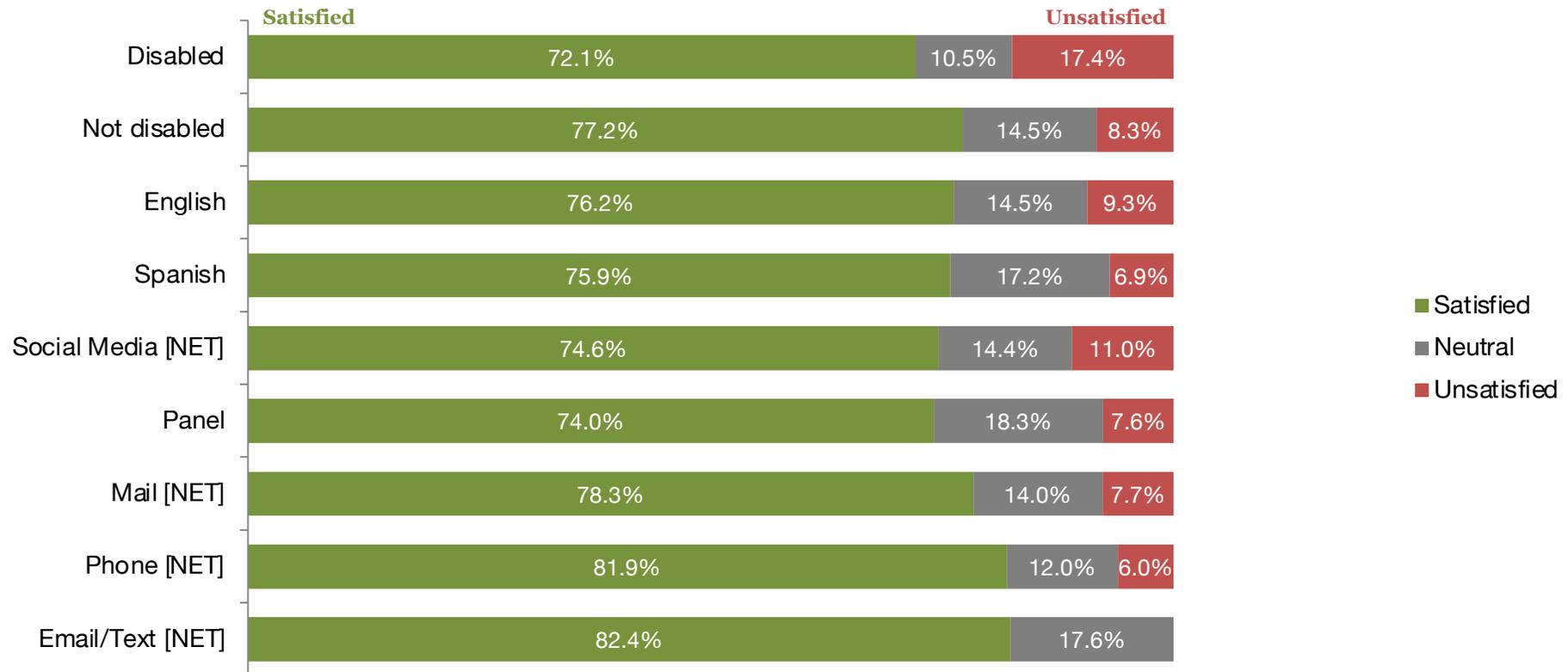
Results by years of residency and household income

Question 16_F: Please indicate how satisfied or unsatisfied you are with drinking water services



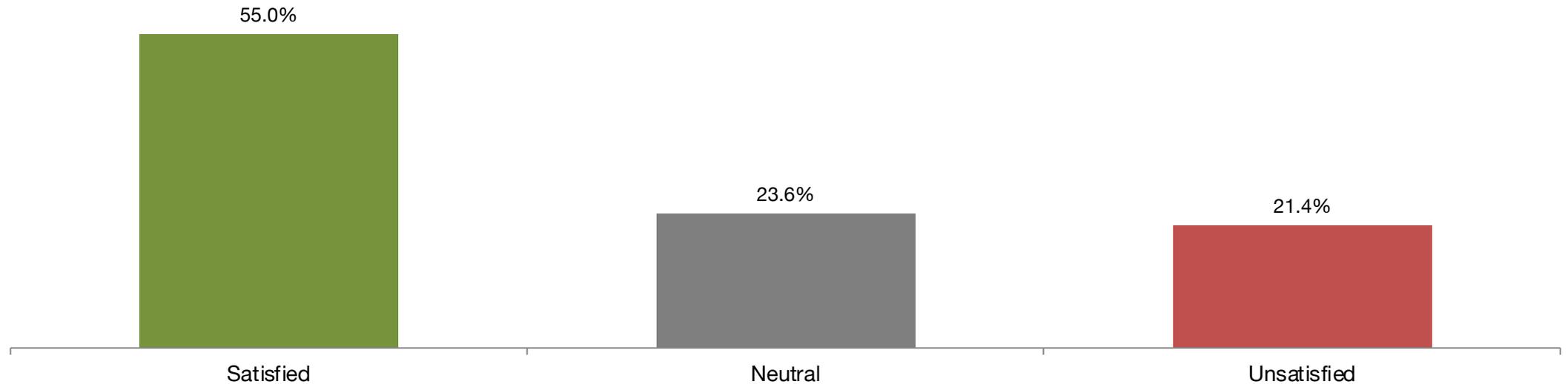
Results by disability status, survey language, and survey mode

Question 16_F: Please indicate how satisfied or unsatisfied you are with drinking water services



55% are satisfied with stormwater infrastructure

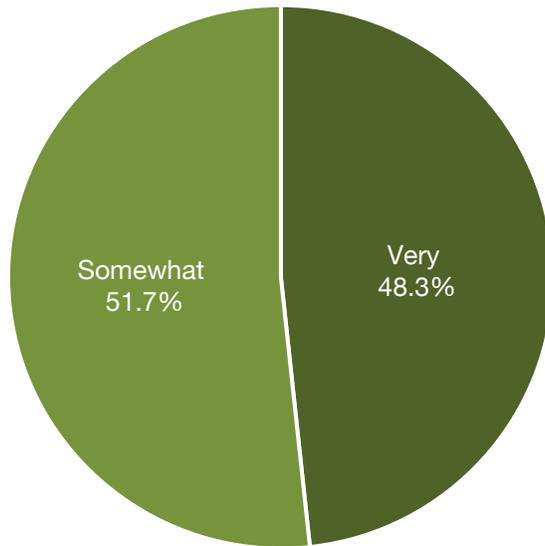
Question 16_G: Please indicate how satisfied or unsatisfied you are with stormwater infrastructure



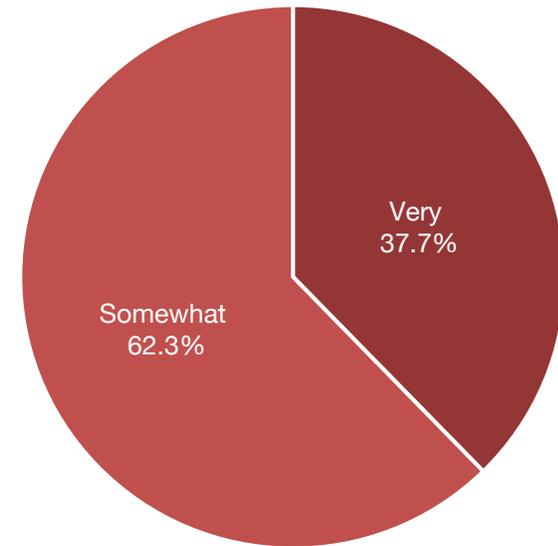
Among those who are satisfied, 52% are somewhat satisfied

Question 16_G: Please indicate how satisfied or unsatisfied you are with stormwater infrastructure

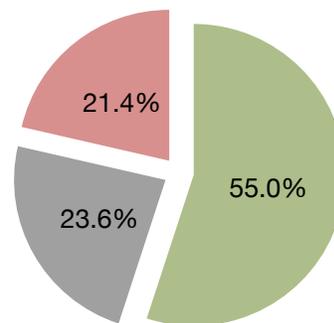
Among those who said satisfied



Among those who said unsatisfied

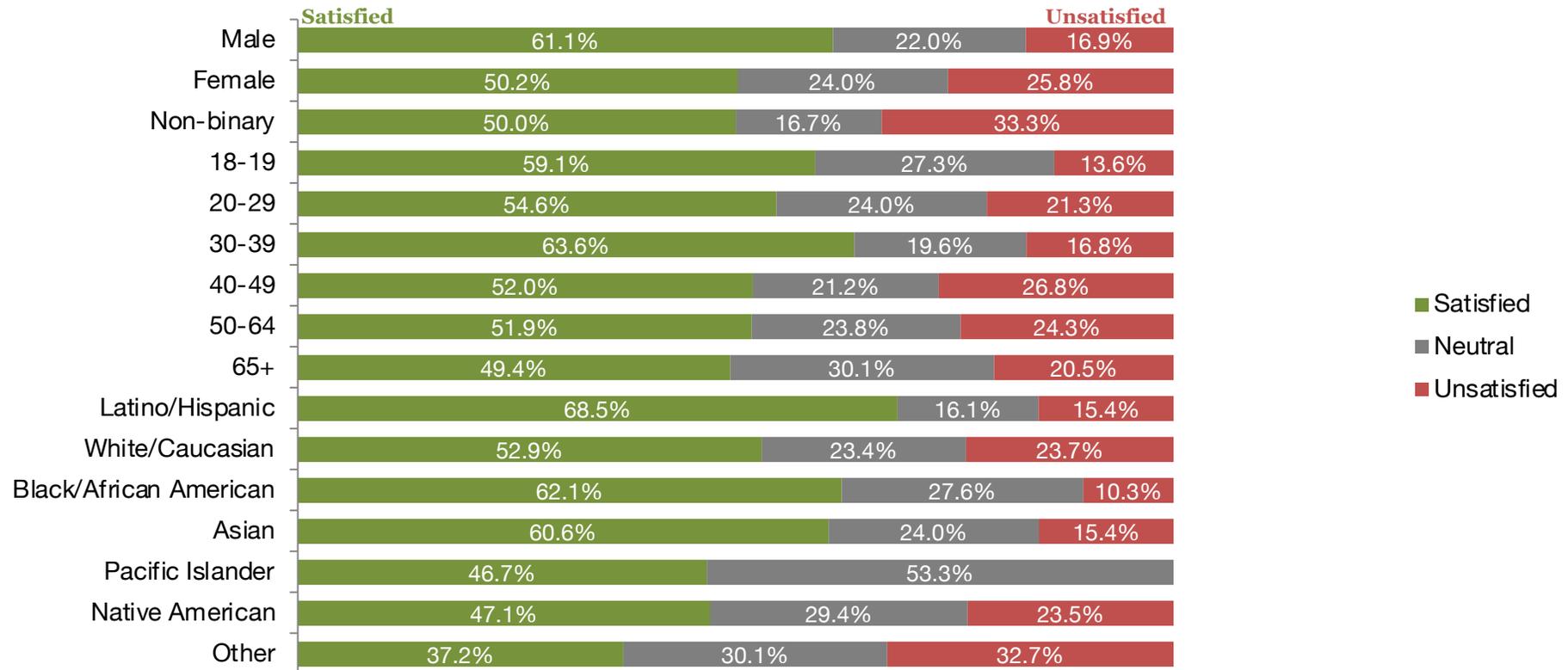


Total



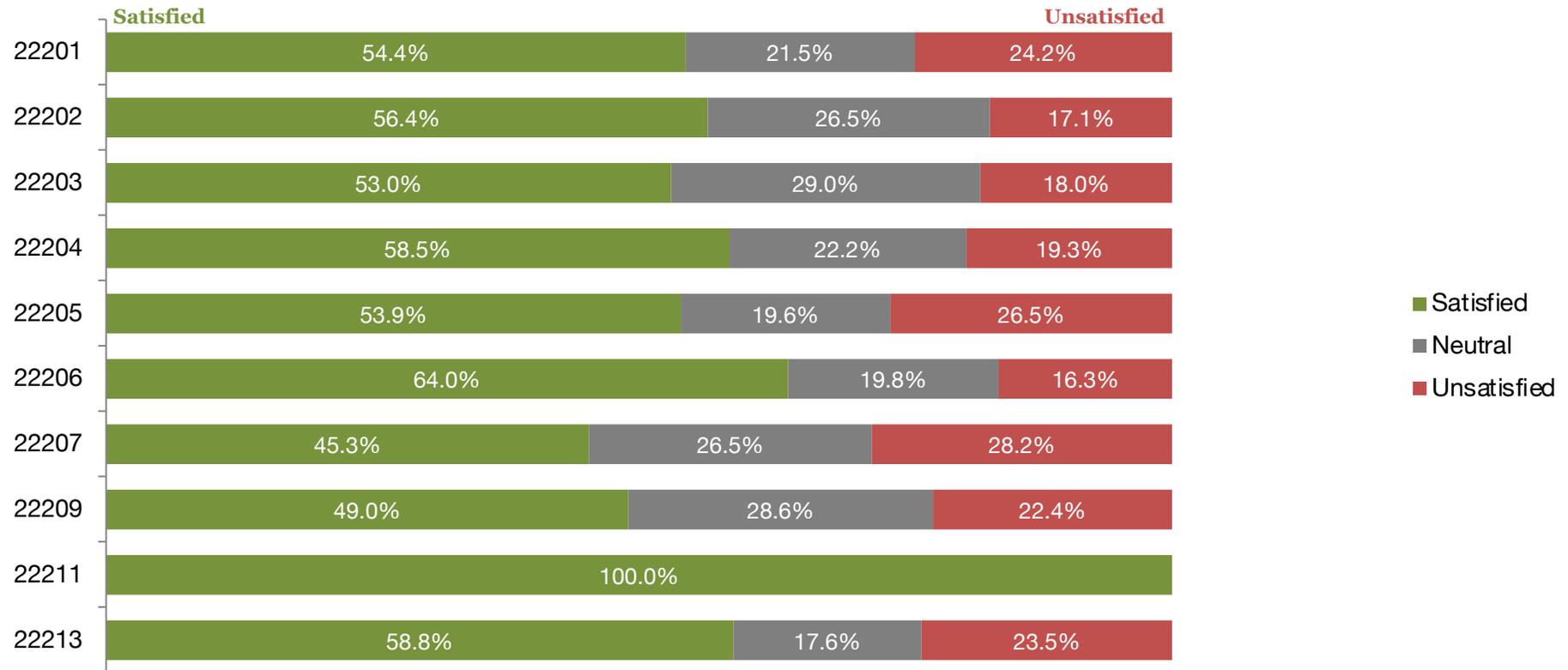
Results by gender, age group, and ethnicity

Question 16_G: Please indicate how satisfied or unsatisfied you are with stormwater infrastructure



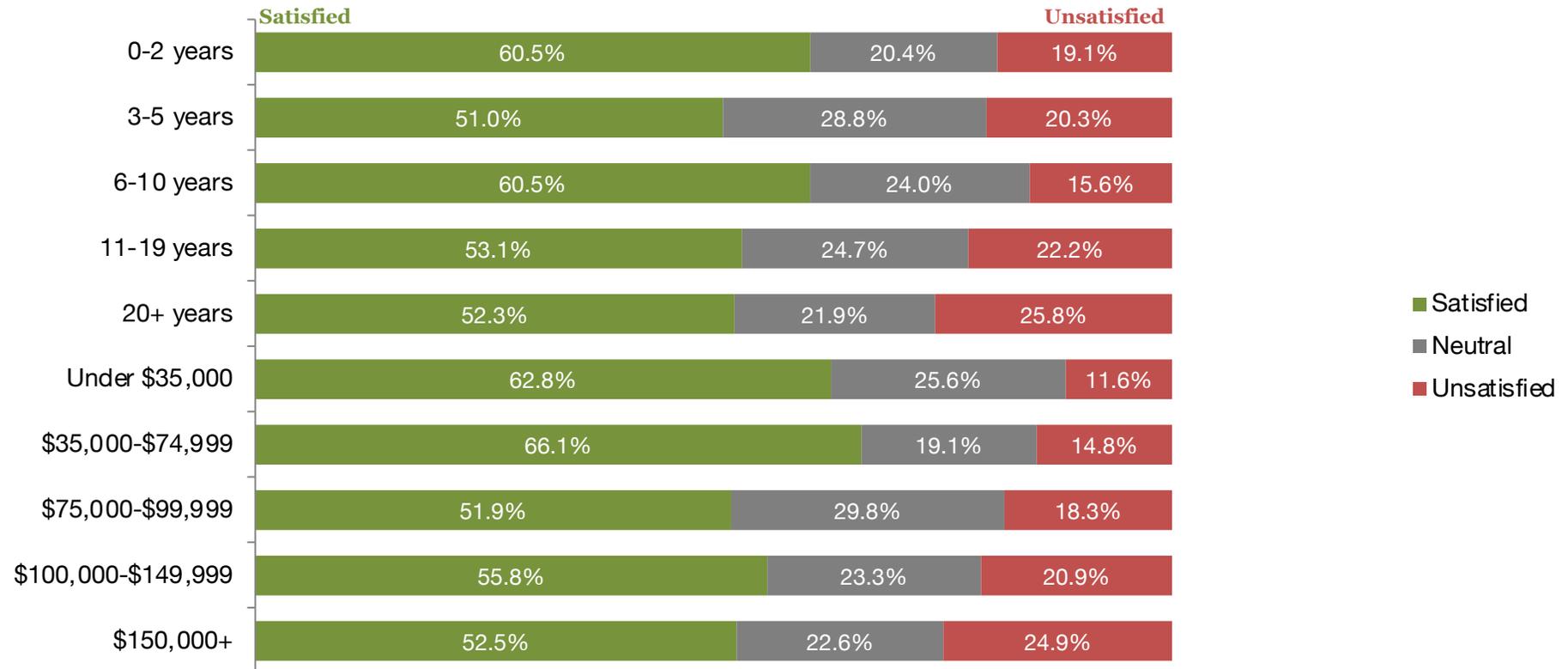
Results by zip code

Question 16_G: Please indicate how satisfied or unsatisfied you are with stormwater infrastructure



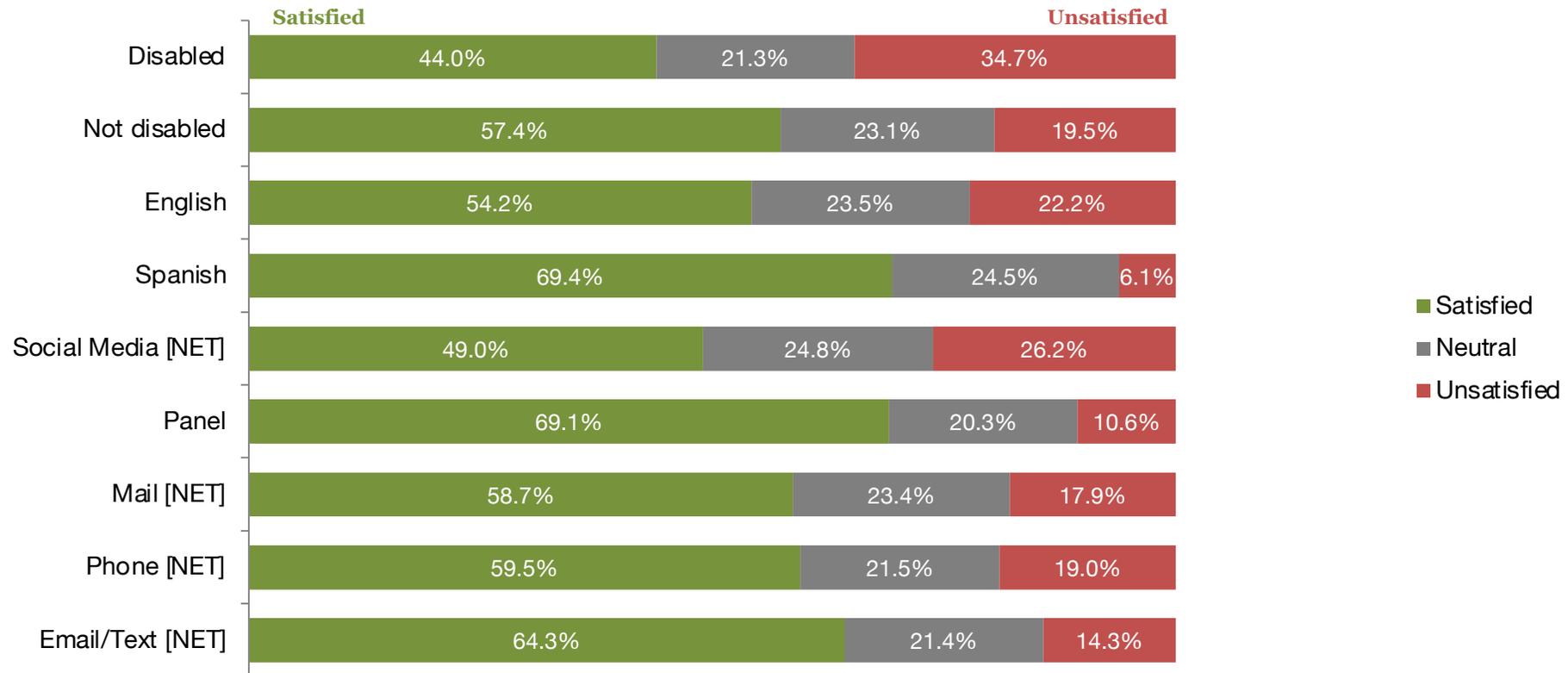
Results by years of residency and household income

Question 16_G: Please indicate how satisfied or unsatisfied you are with stormwater infrastructure



Results by disability status, survey language, and survey mode

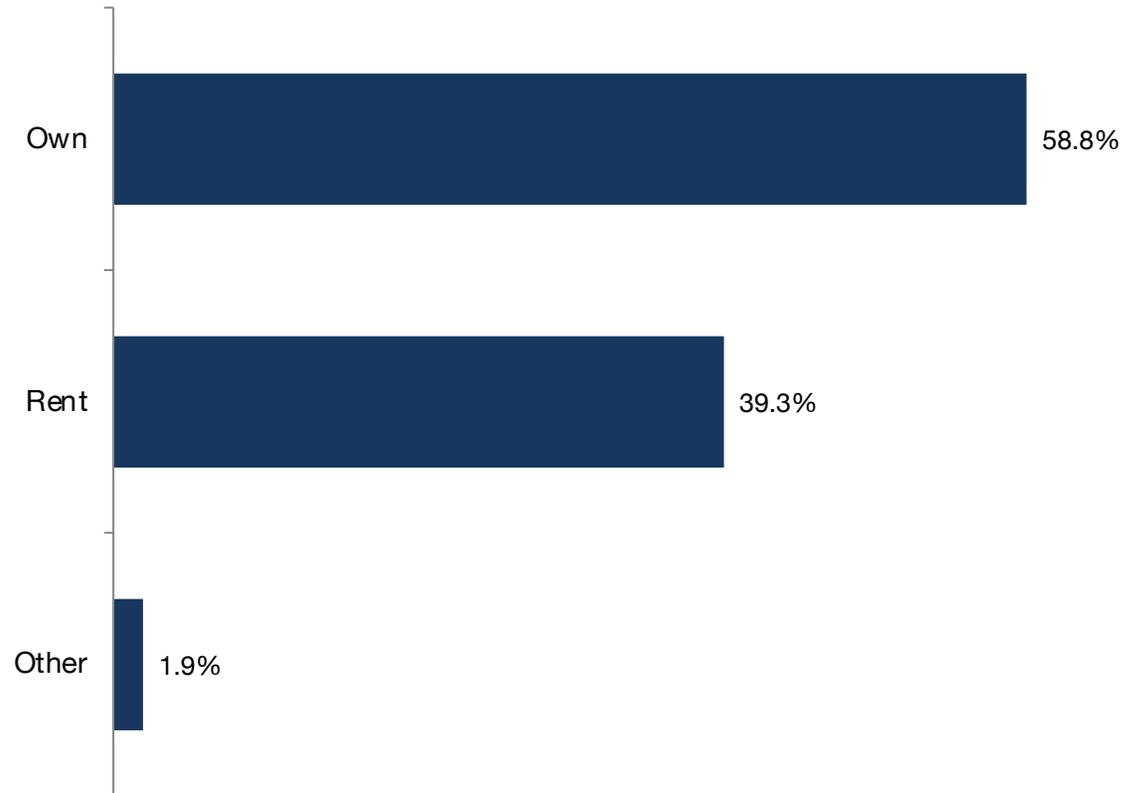
Question 16_G: Please indicate how satisfied or unsatisfied you are with stormwater infrastructure



Demographics

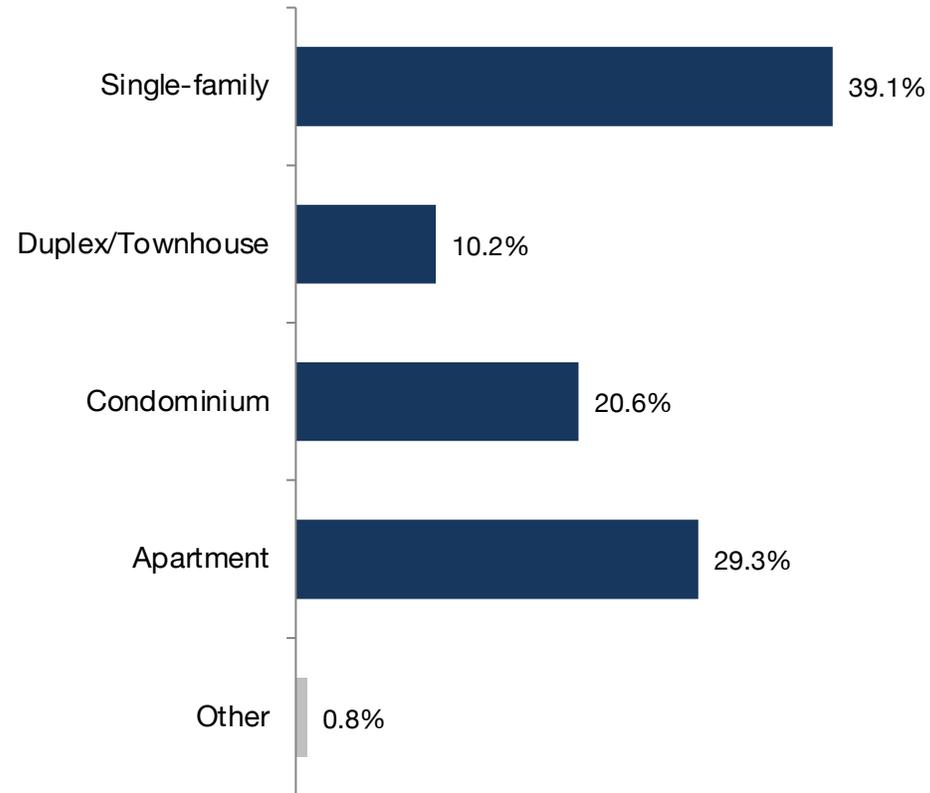
59% own their home

Question 17: Do you own or rent your home?



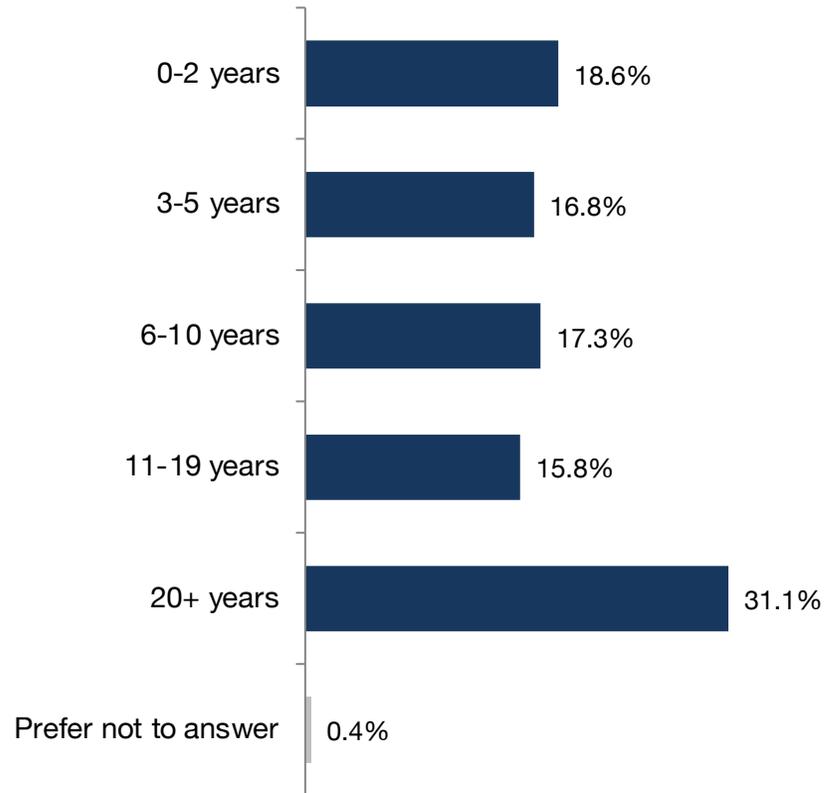
39% say single-family best describes their home

Question 18: Which of the following best describes your home?



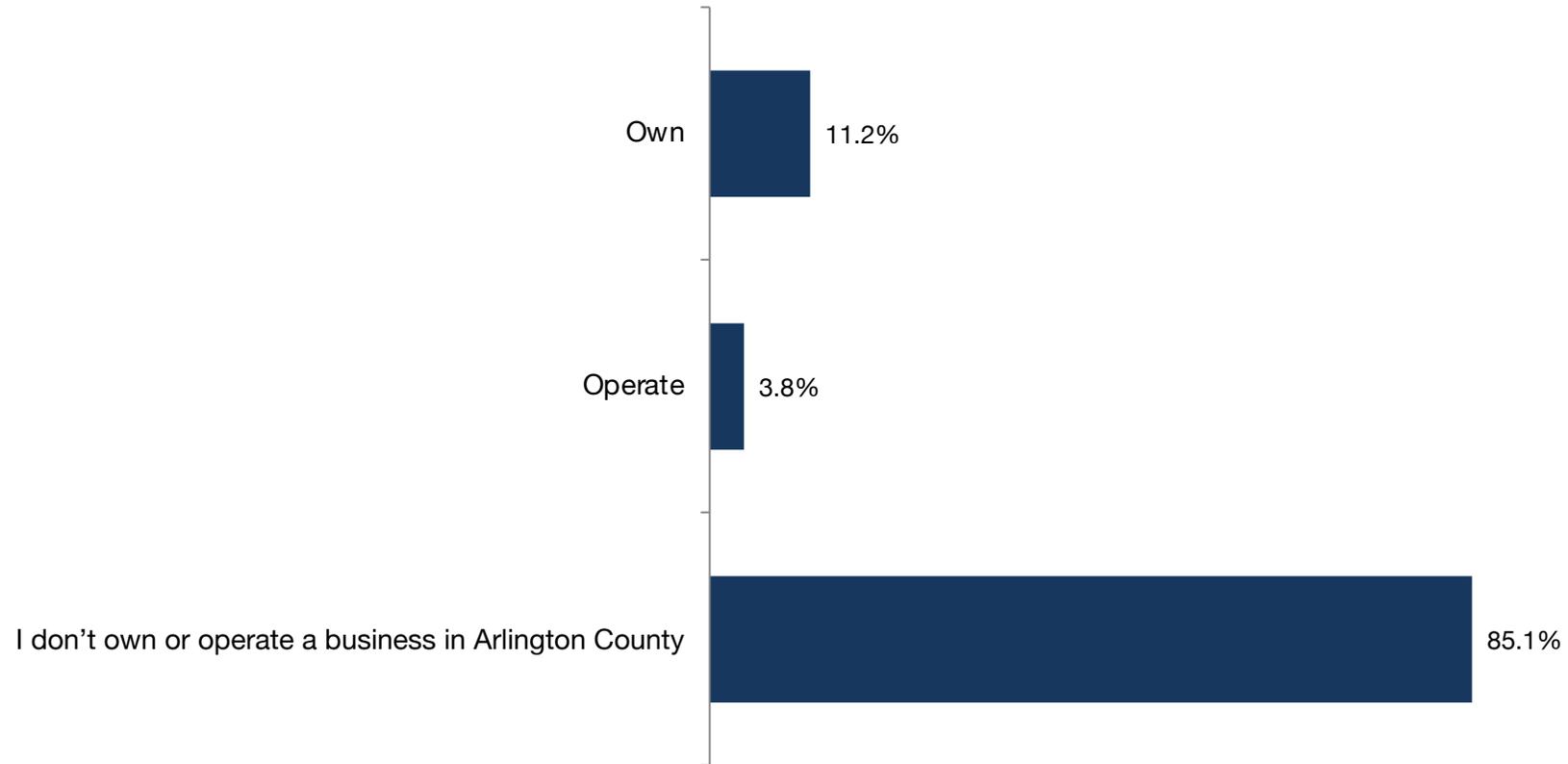
Years of residency in Arlington County

Question 19: How long have you lived in Arlington County?



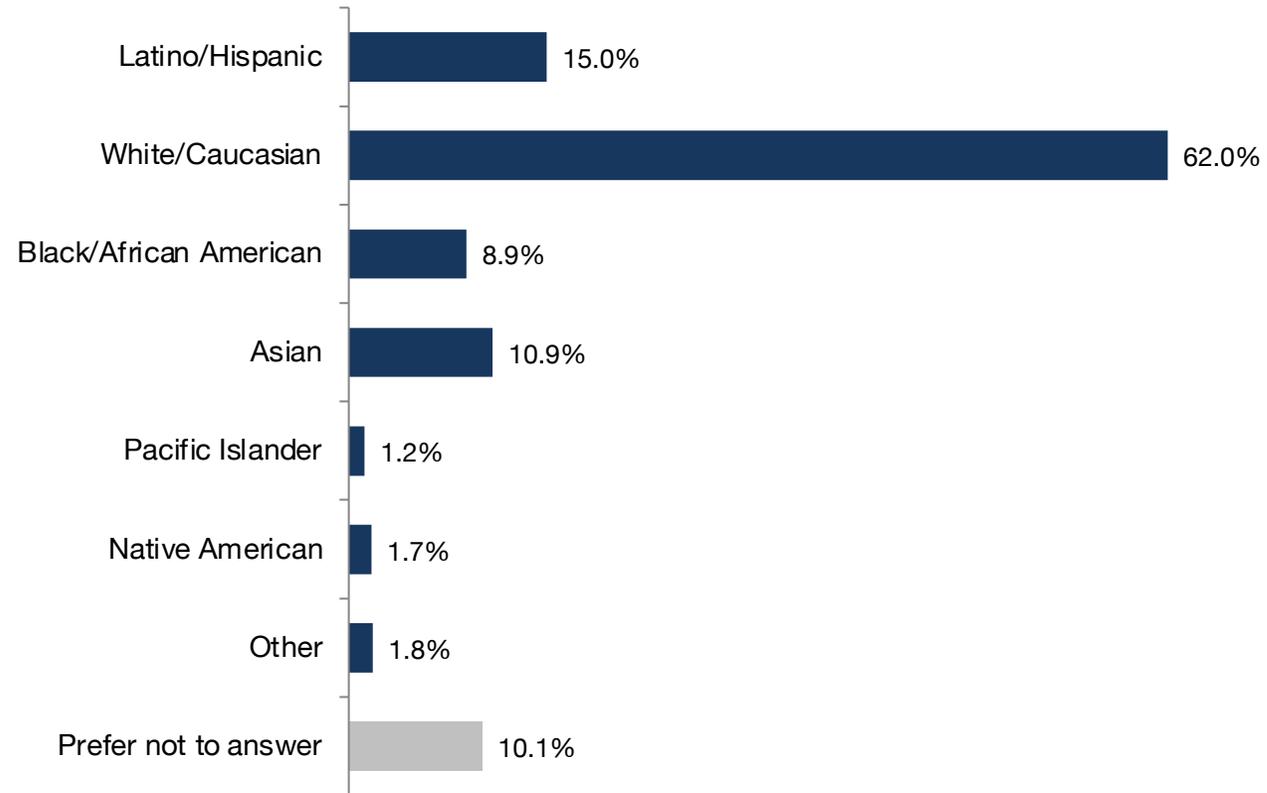
85% don't own or operate a business in Arlington County

Question 20: Do you own or operate a business in Arlington County?



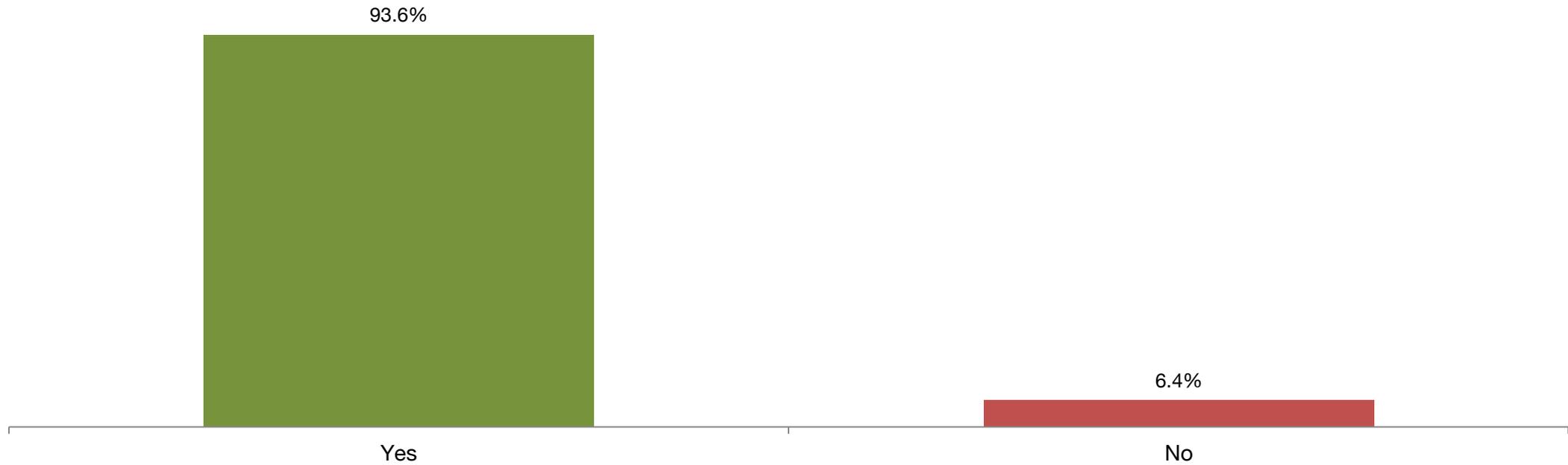
Ethnicity

Question 21: For demographic purposes only, which of the following best describes your ethnic background? Select all that apply.



94% primarily speak language in their home

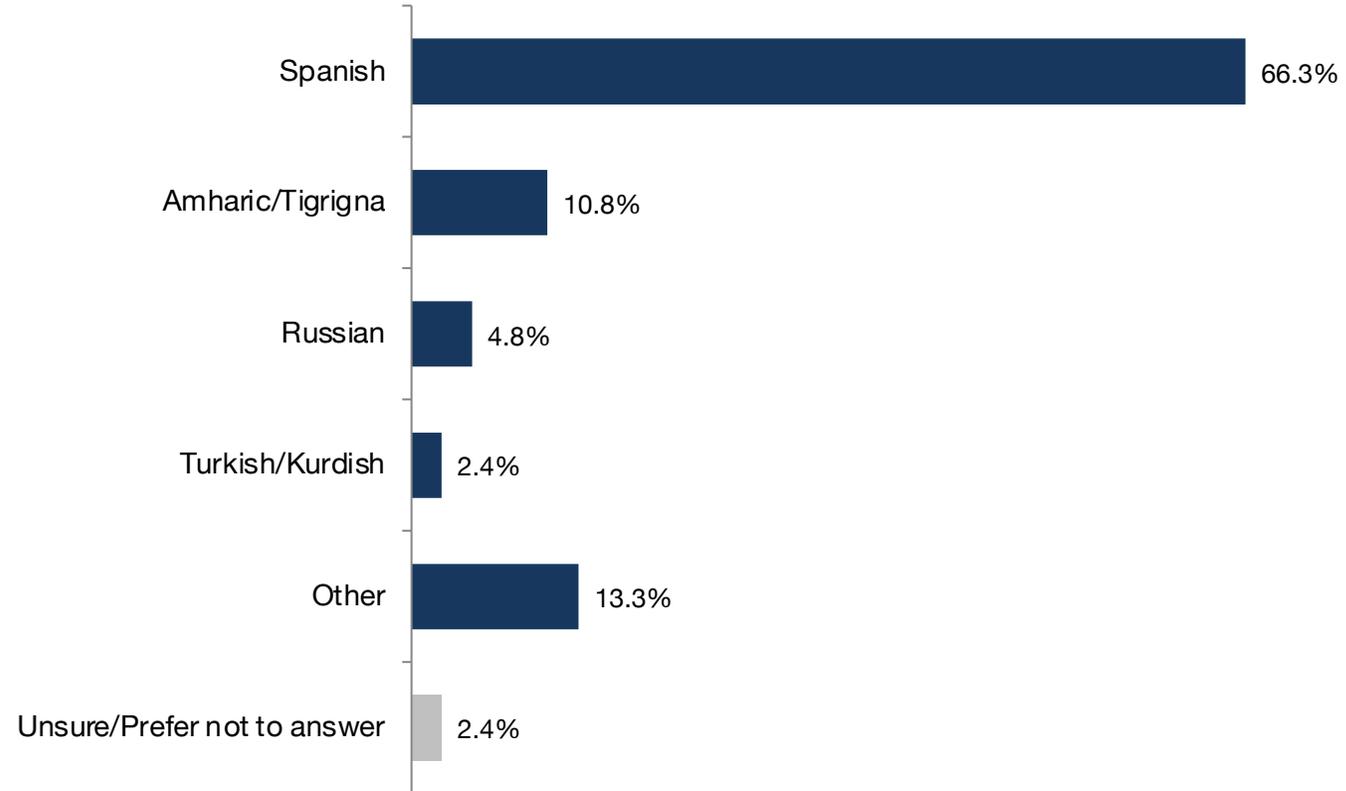
Question 22: Is English the primary language spoken in your home?



Of those who don't primarily speak English in their home, 66% speak Spanish

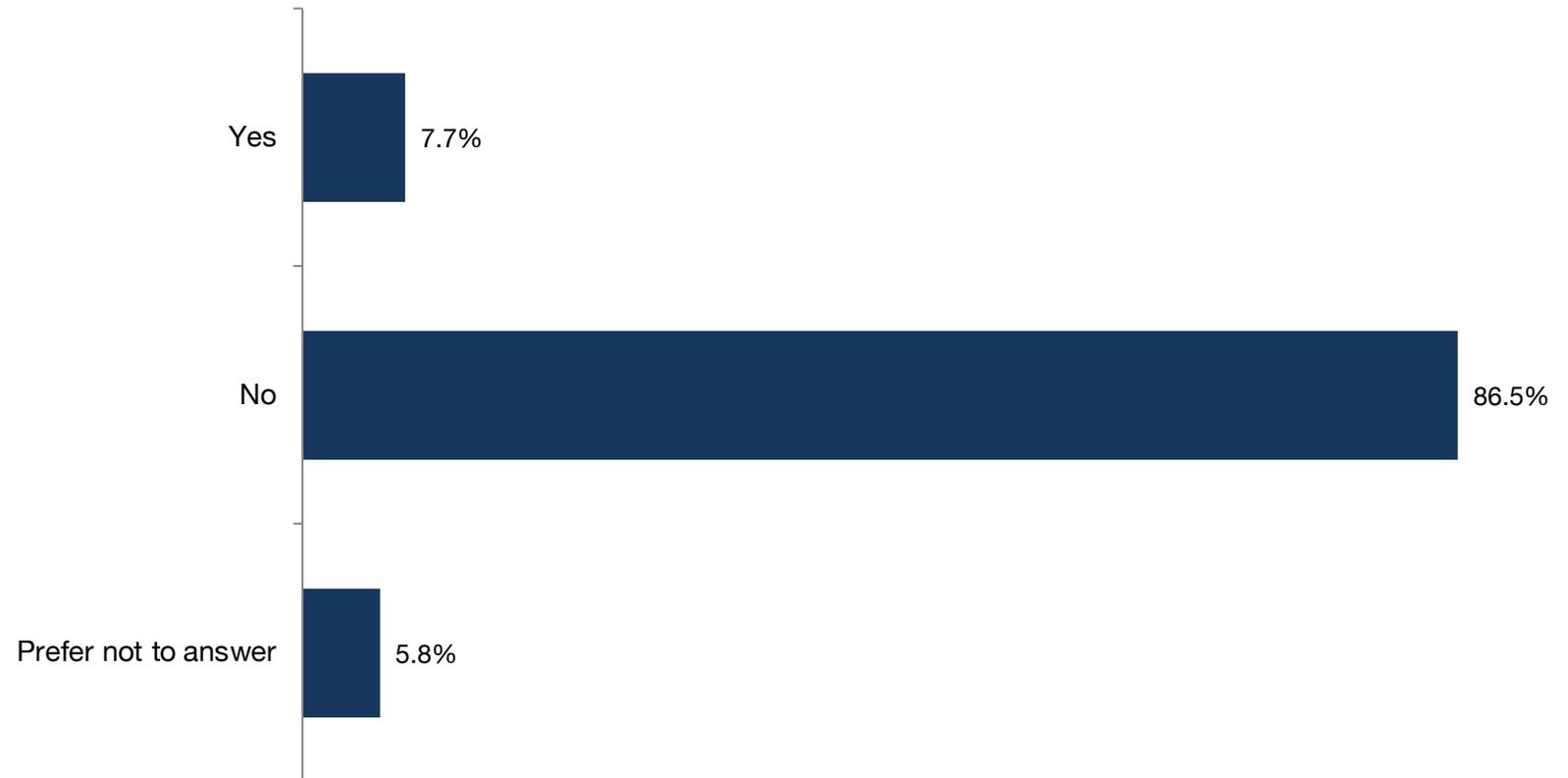
Question 22A: What is the primary language spoken in your home?

[IF ANSWERED NO TO Q22]



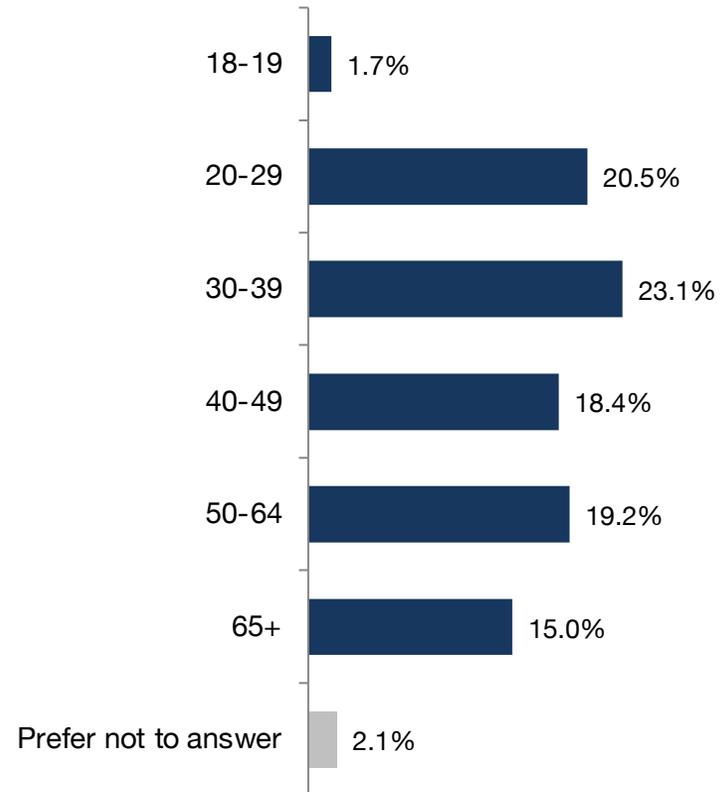
Disability status

Question 23: Do you have a disability?



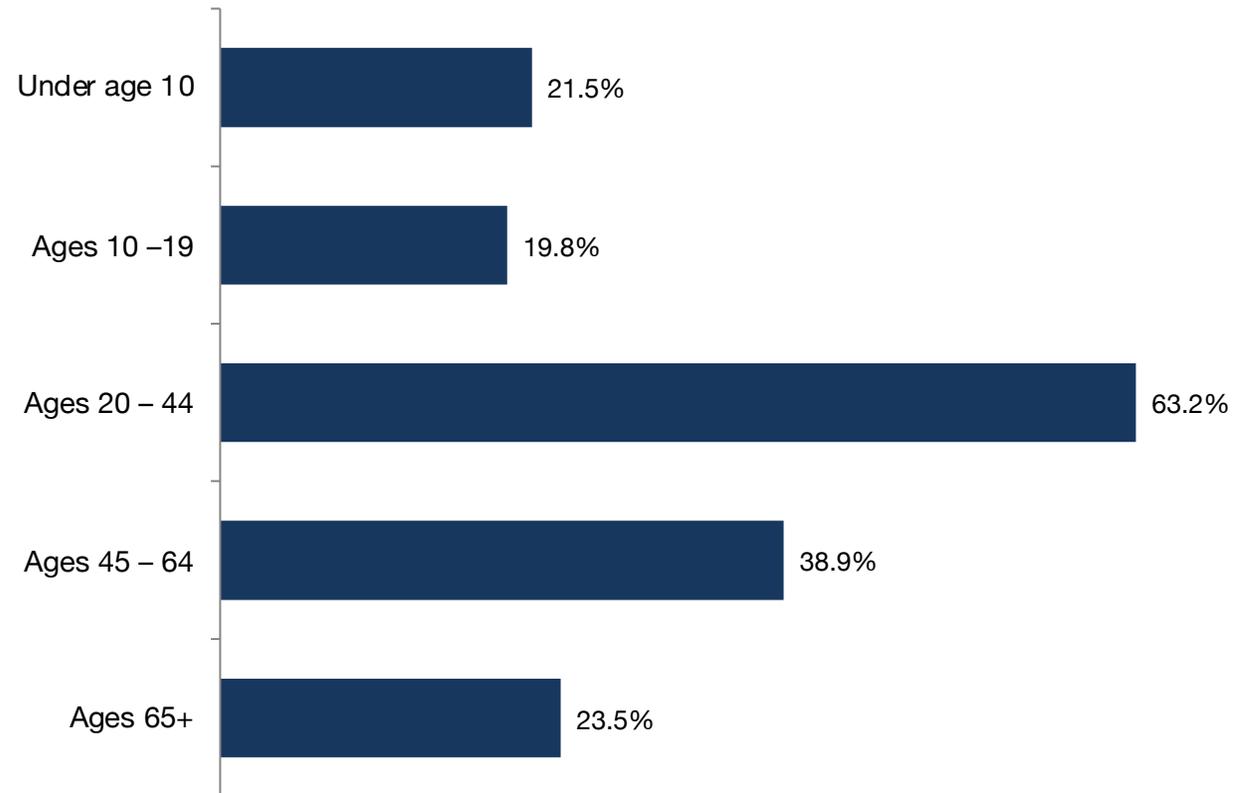
Age groupings

Question 24: Which category best describes your age?



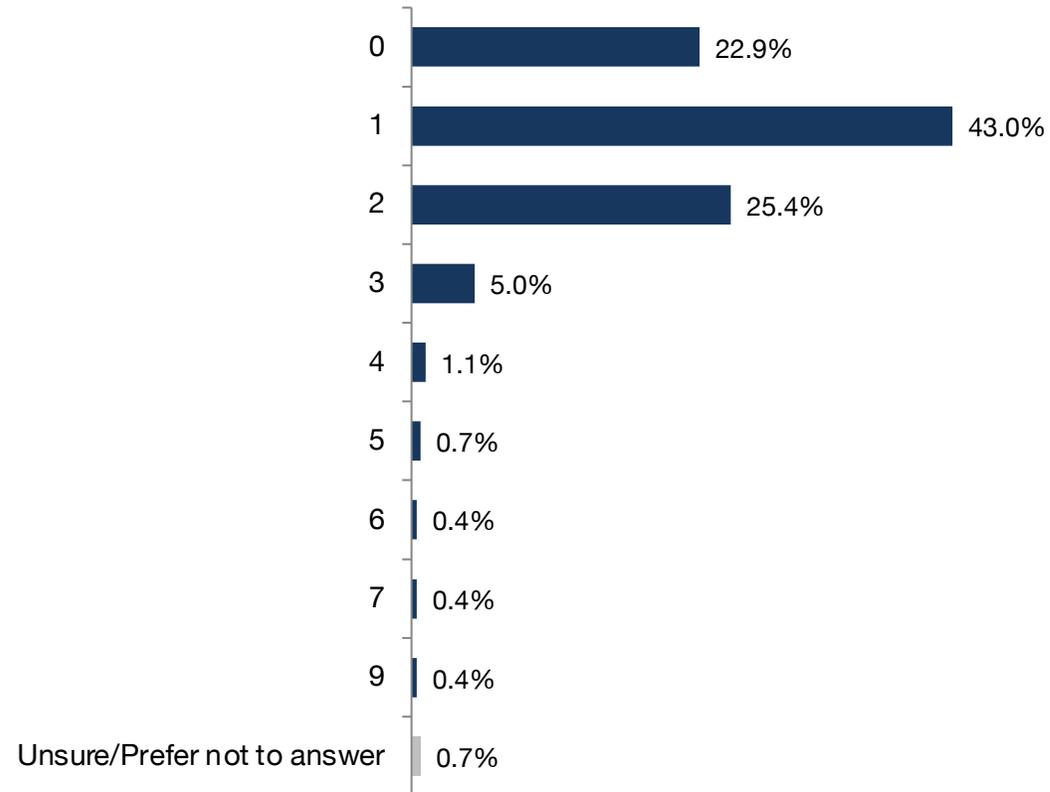
Household member age profile

Question 25: Including yourself, how many persons in each of the following age groups are currently living in your household?



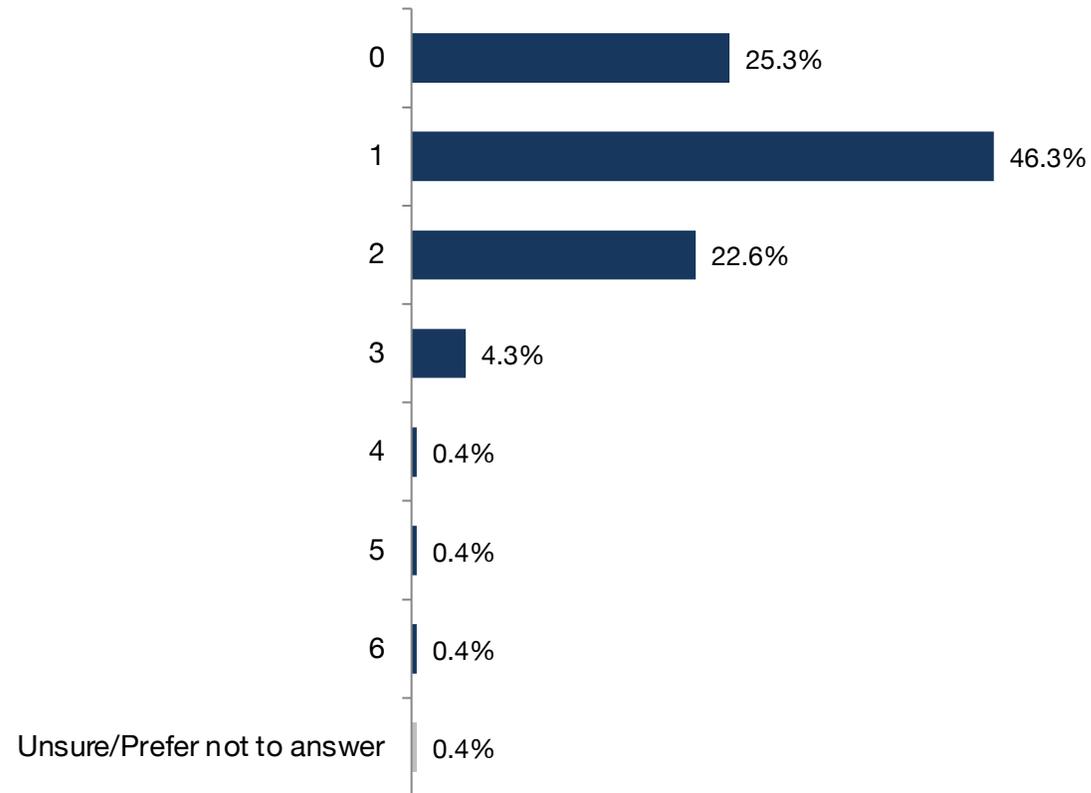
Household size profile

Question 25A: Including yourself, how many persons in each of the following age groups are currently living in your household? [IF ANSWERED "UNDER 10" TO Q25]



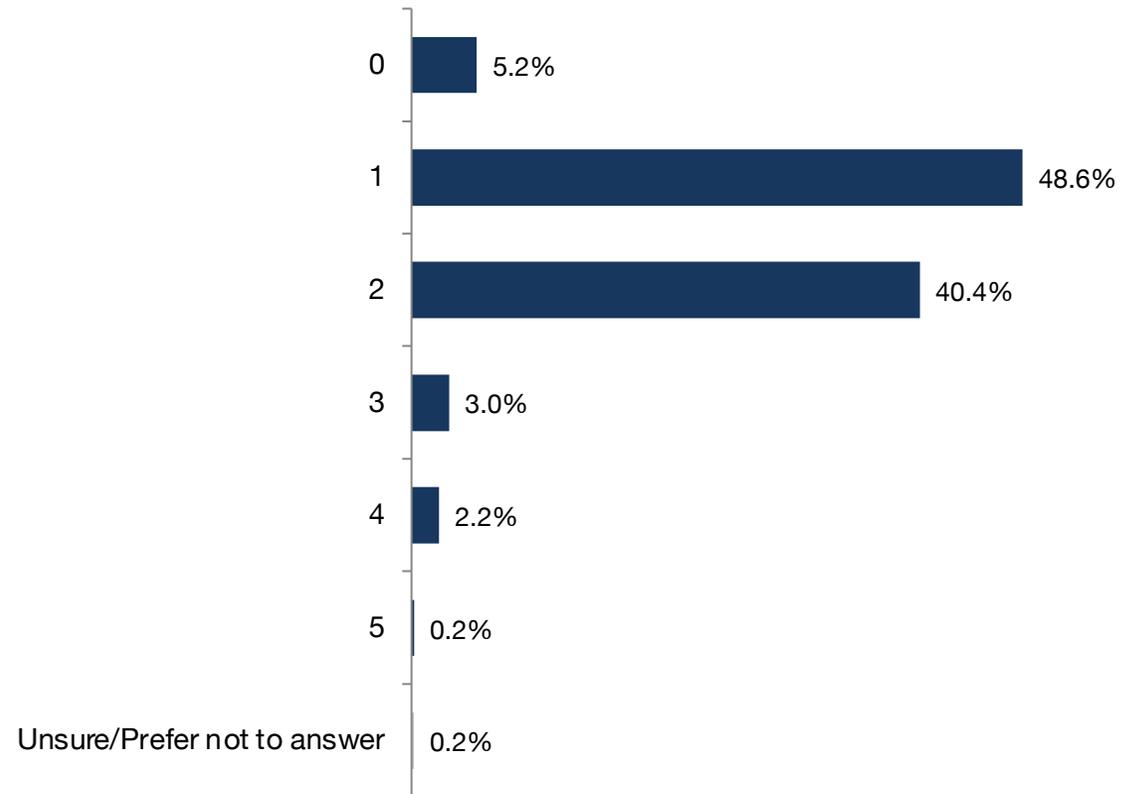
Household size by age profile 11-19

Question 25B: Including yourself, how many persons in each of the following age groups are currently living in your household? [IF ANSWERED "11-19" TO Q25]



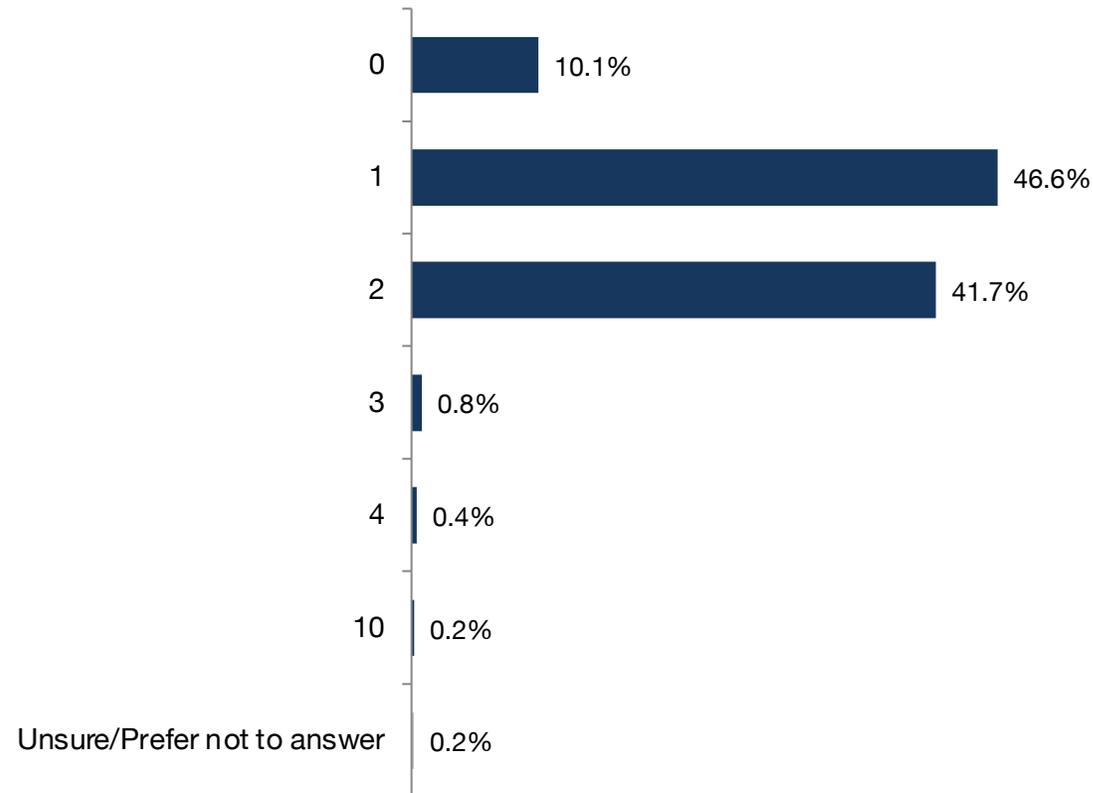
Household size by age profile 20-44

Question 25C: Including yourself, how many persons in each of the following age groups are currently living in your household? [IF ANSWERED "20-44" TO Q25]



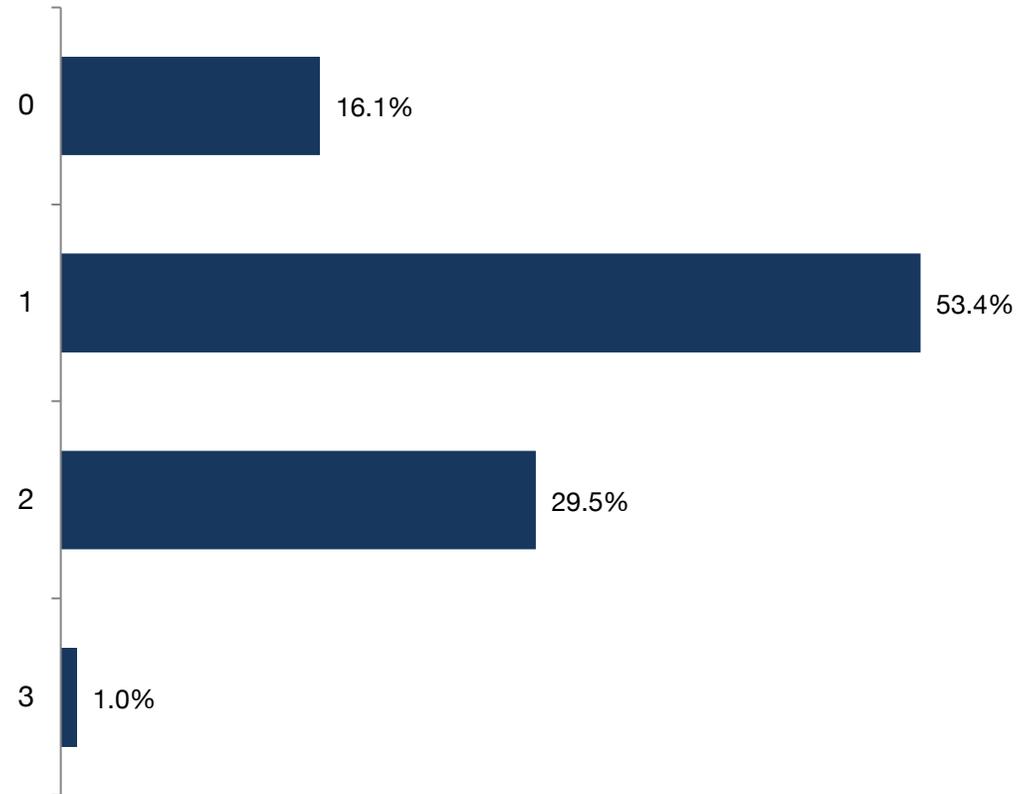
Household size by age profile 45-64

Question 25D: Including yourself, how many persons in each of the following age groups are currently living in your household? [IF ANSWERED "45-64" TO Q25]



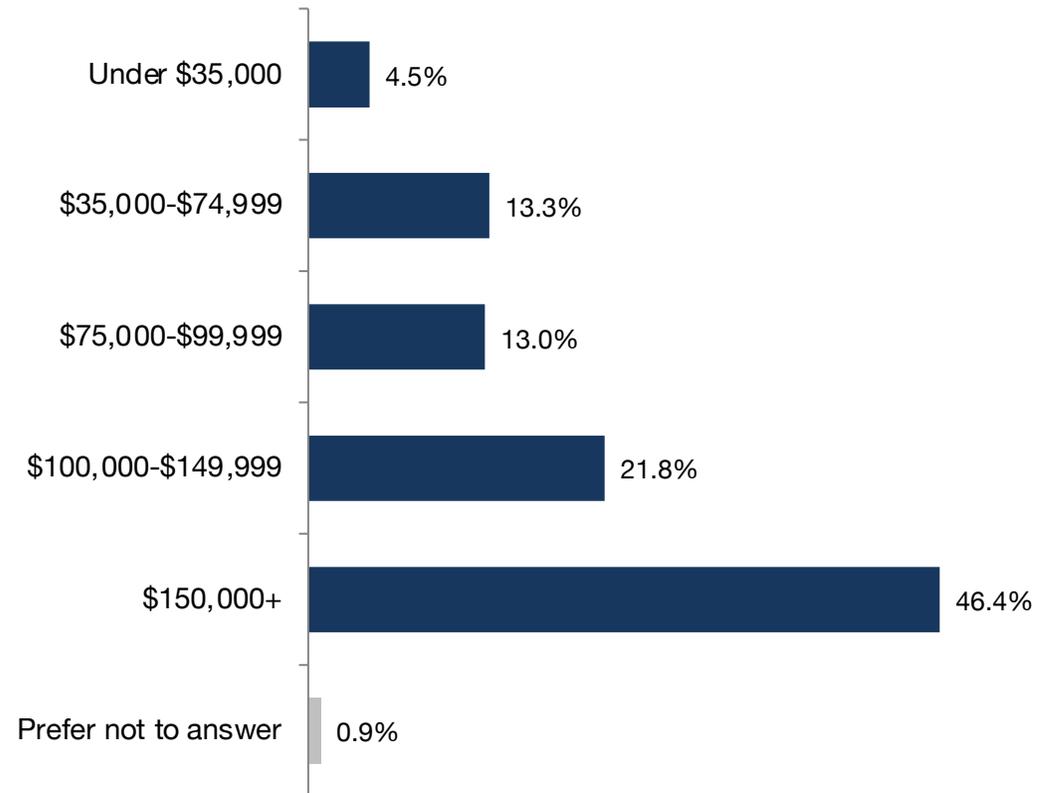
Household size by age profile 65 and over

Question 25E: Including yourself, how many persons in each of the following age groups are currently living in your household? [IF ANSWERED "OVER 65" TO Q25]



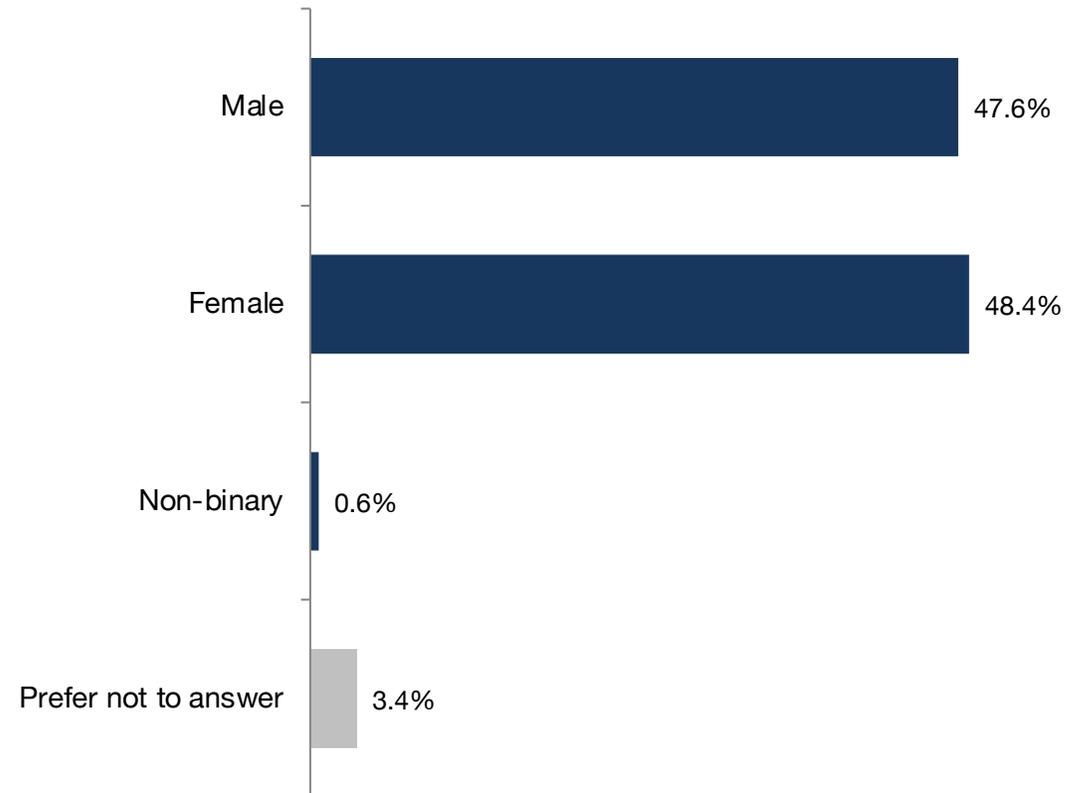
Annual household income

Question 26: What category best describes your total annual household income?



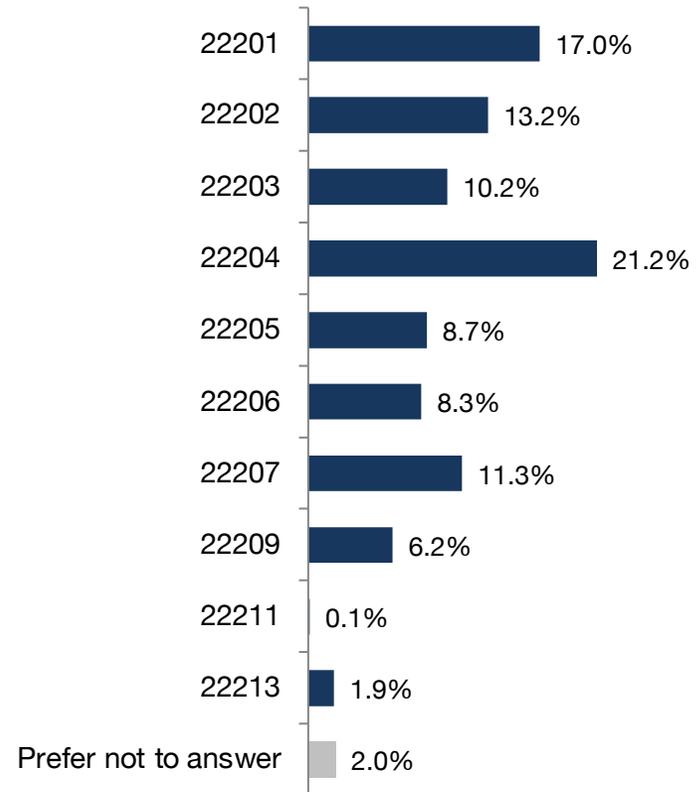
Gender

Question 27: What best describes your gender?



Zip code

Question 28: Please select the zip Code where you live?



Cross-tabulations

Q1_A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1155	546	558	8	22	220	252	222	232	180	175	704	109	118	13	19	143
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	811	390	390	3	15	133	157	165	178	146	124	505	79	80	7	10	88
=====	70.2%	71%	69.9%	37.5%	68.2%	60.5%	62.3%	74.3%	76.7%	81%	70.9%	71.7%	72.5%	67.8%	53.8%	52.6%	61.5%
Very Satisfied	505	247	242	1	6	67	91	106	110	113	70	321	49	46	4	7	52
	43.7%	45%	43.4%	12.5%	27.3%	30.5%	36.1%	47.7%	47.4%	63%	40.0%	45.6%	45.0%	39.0%	30.8%	36.8%	36.4%
Somewhat Satisfied	306	143	148	2	9	66	66	59	68	33	54	184	30	34	3	3	36
	26.5%	26%	26.5%	25.0%	40.9%	30.0%	26.2%	26.6%	29.3%	18%	30.9%	26.1%	27.5%	28.8%	23.1%	15.8%	25.2%
Neutral	223	97	117	2	5	50	68	35	36	22	36	127	18	22	4	3	32
	19.3%	18%	21.0%	25.0%	22.7%	22.7%	27.0%	15.8%	15.5%	12%	20.6%	18.0%	16.5%	18.6%	30.8%	15.8%	22.4%
Unsatisfied [NET]	121	59	51	3	2	37	27	22	18	12	15	72	12	16	2	6	23
=====	10.5%	11%	9.1%	37.5%	9.1%	16.8%	10.7%	9.9%	7.8%	6.7%	8.6%	10.2%	11.0%	13.6%	15.4%	31.6%	16.1%
Somewhat Unsatisfied	66	29	30	2	-	24	17	6	12	6	7	40	7	10	1	3	10
	5.7%	5.3%	5.4%	25.0%		10.9%	6.7%	2.7%	5.2%	3.3%	4.0%	5.7%	6.4%	8.5%	7.7%	15.8%	7.0%
Very Unsatisfied	55	30	21	1	2	13	10	16	6	6	8	32	5	6	1	3	13
	4.8%	5.5%	3.8%	12.5%	9.1%	5.9%	4.0%	7.2%	2.6%	3.3%	4.6%	4.5%	4.6%	5.1%	7.7%	15.8%	9.1%



Q1.A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1155	187	149	117	254	99	100	136	66	1	23	190	181	203	196	381	55	154	154	253	529
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	811	128	99	83	180	76	72	98	44	1	15	117	114	150	140	287	39	100	109	173	384
=====	70.2%	68.4%	66.4%	70.9%	70.9%	76.8%	72.0%	72.1%	66.7%	100%	65.2%	61.6%	63.0%	73.9%	71.4%	75.3%	70.9%	64.9%	70.8%	68.4%	72.6%
Very Satisfied	505	64	63	52	107	48	49	70	29	1	11	71	57	86	89	200	26	62	78	103	231
	43.7%	34.2%	42.3%	44.4%	42.1%	48.5%	49.0%	51.5%	43.9%	100%	47.8%	37.4%	31.5%	42.4%	45.4%	52.5%	47.3%	40.3%	50.6%	40.7%	43.7%
Somewhat Satisfied	306	64	36	31	73	28	23	28	15	-	4	46	57	64	51	87	13	38	31	70	153
	26.5%	34.2%	24.2%	26.5%	28.7%	28.3%	23.0%	20.6%	22.7%	-	17.4%	24.2%	31.5%	31.5%	26.0%	22.8%	23.6%	24.7%	20.1%	27.7%	28.9%
Neutral	223	41	29	19	48	14	19	28	15	-	7	49	41	37	34	61	8	38	32	47	96
	19.3%	21.9%	19.5%	16.2%	18.9%	14.1%	19.0%	20.6%	22.7%	-	30.4%	25.8%	22.7%	18.2%	17.3%	16.0%	14.5%	24.7%	20.8%	18.6%	18.1%
Unsatisfied [NET]	121	18	21	15	26	9	9	10	7	-	1	24	26	16	22	33	8	16	13	33	49
=====	10.5%	9.6%	14.1%	12.8%	10.2%	9.1%	9.0%	7.4%	10.6%	-	4.3%	12.6%	14.4%	7.9%	11.2%	8.7%	14.5%	10.4%	8.4%	13.0%	9.3%
Somewhat Unsatisfied	66	8	13	8	14	4	7	6	3	-	-	15	13	11	7	20	5	8	7	20	25
	5.7%	4.3%	8.7%	6.8%	5.5%	4.0%	7.0%	4.4%	4.5%	-	-	7.9%	7.2%	5.4%	3.6%	5.2%	9.1%	5.2%	4.5%	7.9%	4.7%
Very Unsatisfied	55	10	8	7	12	5	2	4	4	-	1	9	13	5	15	13	3	8	6	13	24
	4.8%	5.3%	5.4%	6.0%	4.7%	5.1%	2.0%	2.9%	6.1%	-	4.3%	4.7%	7.2%	2.5%	7.7%	3.4%	5.5%	5.2%	3.9%	5.1%	4.5%



Q1_A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1155	95	989	1098	57	633	599	34	136	271	61	192	18	94	31	63	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	811	62	703	765	46	441	415	26	110	177	39	123	15	67	23	44	16	8	8
=====	70.2%	65.3%	71.1%	69.7%	80.7%	69.7%	69.3%	76.5%	80.9%	65.3%	63.9%	64.1%	83.3%	71.3%	74.2%	69.8%	76.2%	67%	88.9%
Very Satisfied	505	44	440	472	33	278	259	19	63	107	22	73	12	48	18	30	9	4	5
	43.7%	46.3%	44.5%	43.0%	57.9%	43.9%	43.2%	55.9%	46.3%	39.5%	36.1%	38.0%	66.7%	51.1%	58.1%	47.6%	42.9%	33%	55.6%
Somewhat Satisfied	306	18	263	293	13	163	156	7	47	70	17	50	3	19	5	14	7	4	3
	26.5%	18.9%	26.6%	26.7%	22.8%	25.8%	26.0%	20.6%	34.6%	25.8%	27.9%	26.0%	16.7%	20.2%	16.1%	22.2%	33.3%	33%	33.3%
Neutral	223	15	192	216	7	119	114	5	20	61	17	42	2	19	5	14	4	4	-
	19.3%	15.8%	19.4%	19.7%	12.3%	18.8%	19.0%	14.7%	14.7%	22.5%	27.9%	21.9%	11.1%	20.2%	16.1%	22.2%	19.0%	33%	
Unsatisfied [NET]	121	18	94	117	4	73	70	3	6	33	5	27	1	8	3	5	1	-	1
=====	10.5%	18.9%	9.5%	10.7%	7.0%	11.5%	11.7%	8.8%	4.4%	12.2%	8.2%	14.1%	5.6%	8.5%	9.7%	7.9%	4.8%		11.1%
Somewhat Unsatisfied	66	11	54	64	2	37	36	1	4	20	3	16	1	5	3	2	-	-	-
	5.7%	11.6%	5.5%	5.8%	3.5%	5.8%	6.0%	2.9%	2.9%	7.4%	4.9%	8.3%	5.6%	5.3%	9.7%	3.2%			
Very Unsatisfied	55	7	40	53	2	36	34	2	2	13	2	11	-	3	-	3	1	-	1
	4.8%	7.4%	4.0%	4.8%	3.5%	5.7%	5.7%	5.9%	1.5%	4.8%	3.3%	5.7%		3.2%		4.8%	4.8%		11.1%



Q1_A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	94	48	46	-	7	7	7	18	34	21	13	68	10	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	67	33	34	-	6	5	3	13	24	16	10	49	8	4	-	1	3	
=====	71.3%	69%	73.9%		85.7%	71.4%	42.9%	72.2%	70.6%	76%	76.9%	72.1%	80.0%	80.0%		100.0%	60.0%	
Very Satisfied	48	22	26	-	2	4	1	11	17	13	6	33	8	4	-	1	3	
	51.1%	46%	56.5%		28.6%	57.1%	14.3%	61.1%	50.0%	62%	46.2%	48.5%	80.0%	80.0%		100.0%	60.0%	
Somewhat Satisfied	19	11	8	-	4	1	2	2	7	3	4	16	-	-	-	-	-	
	20.2%	23%	17.4%		57.1%	14.3%	28.6%	11.1%	20.6%	14%	30.8%	23.5%						
Neutral	19	11	8	-	1	1	4	3	6	4	2	13	2	1	-	-	1	
	20.2%	23%	17.4%		14.3%	14.3%	57.1%	16.7%	17.6%	19%	15.4%	19.1%	20.0%	20.0%			20.0%	
Unsatisfied [NET]	8	4	4	-	-	1	-	2	4	1	1	6	-	-	-	-	1	
=====	8.5%	8.3%	8.7%			14.3%		11.1%	11.8%	4.8%	7.7%	8.8%					20.0%	
Somewhat Unsatisfied	5	2	3	-	-	-	-	2	3	-	-	4	-	-	-	-	1	
	5.3%	4.2%	6.5%					11.1%	8.8%			5.9%					20.0%	
Very Unsatisfied	3	2	1	-	-	1	-	-	1	1	1	2	-	-	-	-	-	
	3.2%	4.2%	2.2%			14.3%			2.9%	4.8%	7.7%	2.9%						



Q1_A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	31	16	15	-	3	1	2	6	14	5	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	12	11	-	3	-	2	5	9	4	3	17	4	3	-	1	1	
=====	74.2%	75%	73.3%		100%		100%	83.3%	64.3%	80%	100.0%	77.3%	80.0%	75.0%		100.0%	50.0%	
Very Satisfied	18	8	10	-	2	-	-	5	7	4	3	12	4	3	-	1	1	
	58.1%	50%	66.7%		66.7%			83.3%	50.0%	80%	100.0%	54.5%	80.0%	75.0%		100.0%	50.0%	
Somewhat Satisfied	5	4	1	-	1	-	2	-	2	-	-	5	-	-	-	-	-	
	16.1%	25%	6.7%		33.3%		100%		14.3%			22.7%						
Neutral	5	3	2	-	-	1	-	1	2	1	-	3	1	1	-	-	-	
	16.1%	19%	13.3%			100%		16.7%	14.3%	20%		13.6%	20.0%	25.0%				
Unsatisfied [NET]	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
=====	9.7%	6.2%	13.3%						21.4%			9.1%					50.0%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
	9.7%	6.2%	13.3%						21.4%			9.1%					50.0%	



Q1_A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	63	32	31	-	4	6	5	12	20	16	10	46	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	21	23	-	3	5	1	8	15	12	7	32	4	1	-	-	2	
=====	69.8%	66%	74.2%		75.0%	83.3%	20.0%	66.7%	75.0%	75%	70.0%	69.6%	80.0%	100%			66.7%	
Very Satisfied	30	14	16	-	-	4	1	6	10	9	3	21	4	1	-	-	2	
	47.6%	44%	51.6%			66.7%	20.0%	50.0%	50.0%	56%	30.0%	45.7%	80.0%	100%			66.7%	
Somewhat Satisfied	14	7	7	-	3	1	-	2	5	3	4	11	-	-	-	-	-	
	22.2%	22%	22.6%		75.0%	16.7%		16.7%	25.0%	19%	40.0%	23.9%						
Neutral	14	8	6	-	1	-	4	2	4	3	2	10	1	-	-	-	1	
	22.2%	25%	19.4%		25.0%		80.0%	16.7%	20.0%	19%	20.0%	21.7%	20.0%				33.3%	
Unsatisfied [NET]	5	3	2	-	-	1	-	2	1	1	1	4	-	-	-	-	-	
=====	7.9%	9.4%	6.5%			16.7%		16.7%	5.0%	6.2%	10.0%	8.7%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	2	-	-	-	2	-	-	-	-	-	
	3.2%	3.1%	3.2%					16.7%				4.3%						
Very Unsatisfied	3	2	1	-	-	1	-	-	1	1	1	2	-	-	-	-	-	
	4.8%	6.2%	3.2%			16.7%			5.0%	6.2%	10.0%	4.3%						



Q1_A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	16	12	3	-	-	-	-	2	7	5	5	8	2	-	-	-	1	
=====	76.2%	80%	60.0%					66.7%	100%	71%	83.3%	80.0%	100.0%				50.0%	
Very Satisfied	9	6	3	-	-	-	-	2	3	4	1	7	-	-	-	-	1	
	42.9%	40%	60.0%					66.7%	42.9%	57%	16.7%	70.0%					50.0%	
Somewhat Satisfied	7	6	-	-	-	-	-	-	4	1	4	1	2	-	-	-	-	
	33.3%	40%							57.1%	14%	66.7%	10.0%	100.0%					
Neutral	4	2	2	-	1	1	-	1	-	1	-	2	-	1	-	-	1	
	19.0%	13%	40.0%		100%	100%		33.3%		14%		20.0%		100%			50.0%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	4.8%	6.7%								14%	16.7%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	4.8%	6.7%								14%	16.7%							



Q1_A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER				AGE GROUP						TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	7	-	-	-	-	-	1	5	2	4	3	1	-	-	-	-
=====	66.7%	78%						50.0%	100%	67%	100.0%	60.0%	100.0%				
Very Satisfied	4	4	-	-	-	-	-	1	2	1	1	3	-	-	-	-	-
	33.3%	44%						50.0%	40.0%	33%	25.0%	60.0%					
Somewhat Satisfied	4	3	-	-	-	-	-	-	3	1	3	-	1	-	-	-	-
	33.3%	33%							60.0%	33%	75.0%		100.0%				
Neutral	4	2	2	-	1	1	-	1	-	1	-	2	-	1	-	-	1
	33.3%	22%	100.0%		100%	100%		50.0%		33%		40.0%		100%			100%



Q1_A. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	-	1	2	3	1	5	1	-	-	-	1	
=====	88.9%	83%	100.0%					100%	100%	75%	50.0%	100%	100.0%				100%	
Very Satisfied	5	2	3	-	-	-	-	1	1	3	-	4	-	-	-	-	1	
	55.6%	33%	100.0%					100%	50.0%	75%		80.0%					100%	
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	-	1	1	1	-	-	-	-	
	33.3%	50%							50.0%		50.0%	20.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	11.1%	17%								25%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	11.1%	17%								25%	50.0%							



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1155	546	558	8	22	220	252	222	232	180	175	704	109	118	13	19	143
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	811	390	390	3	15	133	157	165	178	146	124	505	79	80	7	10	88
=====	70.2%	71%	69.9%	37.5%	68.2%	60.5%	62.3%	74.3%	76.7%	81%	70.9%	71.7%	72.5%	67.8%	53.8%	52.6%	61.5%
Very Satisfied	505	247	242	1	6	67	91	106	110	113	70	321	49	46	4	7	52
	62.3%	63%	62.1%	33.3%	40.0%	50.4%	58.0%	64.2%	61.8%	77%	56.5%	63.6%	62.0%	57.5%	57.1%	70.0%	59.1%
Somewhat Satisfied	306	143	148	2	9	66	66	59	68	33	54	184	30	34	3	3	36
	37.7%	37%	37.9%	66.7%	60.0%	49.6%	42.0%	35.8%	38.2%	23%	43.5%	36.4%	38.0%	42.5%	42.9%	30.0%	40.9%
Neutral	223	97	117	2	5	50	68	35	36	22	36	127	18	22	4	3	32
	19.3%	18%	21.0%	25.0%	22.7%	22.7%	27.0%	15.8%	15.5%	12%	20.6%	18.0%	16.5%	18.6%	30.8%	15.8%	22.4%
Unsatisfied [NET]	121	59	51	3	2	37	27	22	18	12	15	72	12	16	2	6	23
=====	10.5%	11%	9.1%	37.5%	9.1%	16.8%	10.7%	9.9%	7.8%	6.7%	8.6%	10.2%	11.0%	13.6%	15.4%	31.6%	16.1%
Somewhat Unsatisfied	66	29	30	2	-	24	17	6	12	6	7	40	7	10	1	3	10
	54.5%	49%	58.8%	66.7%		64.9%	63.0%	27.3%	66.7%	50%	46.7%	55.6%	58.3%	62.5%	50.0%	50.0%	43.5%
Very Unsatisfied	55	30	21	1	2	13	10	16	6	6	8	32	5	6	1	3	13
	45.5%	51%	41.2%	33.3%	100%	35.1%	37.0%	72.7%	33.3%	50%	53.3%	44.4%	41.7%	37.5%	50.0%	50.0%	56.5%



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1155 100%	187 100%	149 100%	117 100%	254 100%	99 100%	100 100%	136 100%	66 100%	1 100%	23 100%	190 100%	181 100%	203 100%	196 100%	381 100%	55 100.0%	154 100.0%	154 100.0%	253 100.0%	529 100.0%
Satisfied [NET] =====	811 70.2%	128 68.4%	99 66.4%	83 70.9%	180 70.9%	76 76.8%	72 72.0%	98 72.1%	44 66.7%	1 100%	15 65.2%	117 61.6%	114 63.0%	150 73.9%	140 71.4%	287 75.3%	39 70.9%	100 64.9%	109 70.8%	173 68.4%	384 72.6%
Very Satisfied	505 62.3%	64 50.0%	63 63.6%	52 62.7%	107 59.4%	48 63.2%	49 68.1%	70 71.4%	29 65.9%	1 100%	11 73.3%	71 60.7%	57 50.0%	86 57.3%	89 63.6%	200 69.7%	26 66.7%	62 62.0%	78 71.6%	103 59.5%	231 60.2%
Somewhat Satisfied	306 37.7%	64 50.0%	36 36.4%	31 37.3%	73 40.6%	28 36.8%	23 31.9%	28 28.6%	15 34.1%	- 26.7%	4 39.3%	46 50.0%	57 42.7%	64 36.4%	51 30.3%	87 33.3%	13 38.0%	38 28.4%	31 40.5%	70 40.5%	153 39.8%
Neutral	223 19.3%	41 21.9%	29 19.5%	19 16.2%	48 18.9%	14 14.1%	19 19.0%	28 20.6%	15 22.7%	- 30.4%	7 25.8%	49 22.7%	41 18.2%	37 17.3%	61 16.0%	8 14.5%	8 24.7%	32 20.8%	47 18.6%	96 18.1%	
Unsatisfied [NET] =====	121 10.5%	18 9.6%	21 14.1%	15 12.8%	26 10.2%	9 9.1%	9 9.0%	10 7.4%	7 10.6%	- 4.3%	1 12.6%	24 14.4%	26 14.4%	16 7.9%	22 11.2%	33 8.7%	8 14.5%	16 10.4%	13 8.4%	33 13.0%	49 9.3%
Somewhat Unsatisfied	66 54.5%	8 44.4%	13 61.9%	8 53.3%	14 53.8%	4 44.4%	7 77.8%	6 60.0%	3 42.9%	- 62.5%	- 50.0%	15 68.8%	13 31.8%	11 31.8%	7 60.6%	20 62.5%	5 62.5%	8 50.0%	7 53.8%	20 60.6%	25 51.0%
Very Unsatisfied	55 45.5%	10 55.6%	8 38.1%	7 46.7%	12 46.2%	5 55.6%	2 22.2%	4 40.0%	4 57.1%	- 100%	1 37.5%	9 50.0%	13 31.2%	5 68.2%	15 39.4%	13 37.5%	3 37.5%	8 50.0%	6 46.2%	13 39.4%	24 49.0%



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1155	95	989	1098	57	633	599	34	136	271	61	192	18	94	31	63	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	811	62	703	765	46	441	415	26	110	177	39	123	15	67	23	44	16	8	8
=====	70.2%	65.3%	71.1%	69.7%	80.7%	69.7%	69.3%	76.5%	80.9%	65.3%	63.9%	64.1%	83.3%	71.3%	74.2%	69.8%	76.2%	67%	88.9%
Very Satisfied	505	44	440	472	33	278	259	19	63	107	22	73	12	48	18	30	9	4	5
	62.3%	71.0%	62.6%	61.7%	71.7%	63.0%	62.4%	73.1%	57.3%	60.5%	56.4%	59.3%	80.0%	71.6%	78.3%	68.2%	56.2%	50%	62.5%
Somewhat Satisfied	306	18	263	293	13	163	156	7	47	70	17	50	3	19	5	14	7	4	3
	37.7%	29.0%	37.4%	38.3%	28.3%	37.0%	37.6%	26.9%	42.7%	39.5%	43.6%	40.7%	20.0%	28.4%	21.7%	31.8%	43.8%	50%	37.5%
Neutral	223	15	192	216	7	119	114	5	20	61	17	42	2	19	5	14	4	4	-
	19.3%	15.8%	19.4%	19.7%	12.3%	18.8%	19.0%	14.7%	14.7%	22.5%	27.9%	21.9%	11.1%	20.2%	16.1%	22.2%	19.0%	33%	
Unsatisfied [NET]	121	18	94	117	4	73	70	3	6	33	5	27	1	8	3	5	1	-	1
=====	10.5%	18.9%	9.5%	10.7%	7.0%	11.5%	11.7%	8.8%	4.4%	12.2%	8.2%	14.1%	5.6%	8.5%	9.7%	7.9%	4.8%		11.1%
Somewhat Unsatisfied	66	11	54	64	2	37	36	1	4	20	3	16	1	5	3	2	-	-	-
	54.5%	61.1%	57.4%	54.7%	50.0%	50.7%	51.4%	33.3%	66.7%	60.6%	60.0%	59.3%	100.0%	62.5%	100.0%	40.0%			
Very Unsatisfied	55	7	40	53	2	36	34	2	2	13	2	11	-	3	-	3	1	-	1
	45.5%	38.9%	42.6%	45.3%	50.0%	49.3%	48.6%	66.7%	33.3%	39.4%	40.0%	40.7%		37.5%		60.0%	100.0%		100%



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	94	48	46	-	7	7	7	18	34	21	13	68	10	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	67	33	34	-	6	5	3	13	24	16	10	49	8	4	-	1	3	
=====	71.3%	69%	73.9%		85.7%	71.4%	42.9%	72.2%	70.6%	76%	76.9%	72.1%	80.0%	80.0%		100.0%	60.0%	
Very Satisfied	48	22	26	-	2	4	1	11	17	13	6	33	8	4	-	1	3	
	71.6%	67%	76.5%		33.3%	80.0%	33.3%	84.6%	70.8%	81%	60.0%	67.3%	100.0%	100%		100.0%	100%	
Somewhat Satisfied	19	11	8	-	4	1	2	2	7	3	4	16	-	-	-	-	-	
	28.4%	33%	23.5%		66.7%	20.0%	66.7%	15.4%	29.2%	19%	40.0%	32.7%						
Neutral	19	11	8	-	1	1	4	3	6	4	2	13	2	1	-	-	1	
	20.2%	23%	17.4%		14.3%	14.3%	57.1%	16.7%	17.6%	19%	15.4%	19.1%	20.0%	20.0%			20.0%	
Unsatisfied [NET]	8	4	4	-	-	1	-	2	4	1	1	6	-	-	-	-	1	
=====	8.5%	8.3%	8.7%			14.3%		11.1%	11.8%	4.8%	7.7%	8.8%					20.0%	
Somewhat Unsatisfied	5	2	3	-	-	-	-	2	3	-	-	4	-	-	-	-	1	
	62.5%	50%	75.0%					100%	75.0%			66.7%					100%	
Very Unsatisfied	3	2	1	-	-	1	-	-	1	1	1	2	-	-	-	-	-	
	37.5%	50%	25.0%			100%			25.0%	100%	100.0%	33.3%						



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	31	16	15	-	3	1	2	6	14	5	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	12	11	-	3	-	2	5	9	4	3	17	4	3	-	1	1	
=====	74.2%	75%	73.3%		100%		100%	83.3%	64.3%	80%	100.0%	77.3%	80.0%	75.0%		100.0%	50.0%	
Very Satisfied	18	8	10	-	2	-	-	5	7	4	3	12	4	3	-	1	1	
	78.3%	67%	90.9%		66.7%			100%	77.8%	100%	100.0%	70.6%	100.0%	100%		100.0%	100%	
Somewhat Satisfied	5	4	1	-	1	-	2	-	2	-	-	5	-	-	-	-	-	
	21.7%	33%	9.1%		33.3%		100%		22.2%			29.4%						
Neutral	5	3	2	-	-	1	-	1	2	1	-	3	1	1	-	-	-	
	16.1%	19%	13.3%			100%		16.7%	14.3%	20%		13.6%	20.0%	25.0%				
Unsatisfied [NET]	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
=====	9.7%	6.2%	13.3%						21.4%			9.1%					50.0%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
	100%	100%	100.0%						100%			100%					100%	



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	63	32	31	-	4	6	5	12	20	16	10	46	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	21	23	-	3	5	1	8	15	12	7	32	4	1	-	-	2	
=====	69.8%	66%	74.2%		75.0%	83.3%	20.0%	66.7%	75.0%	75%	70.0%	69.6%	80.0%	100%			66.7%	
Very Satisfied	30	14	16	-	-	4	1	6	10	9	3	21	4	1	-	-	2	
	68.2%	67%	69.6%			80.0%	100%	75.0%	66.7%	75%	42.9%	65.6%	100.0%	100%			100%	
Somewhat Satisfied	14	7	7	-	3	1	-	2	5	3	4	11	-	-	-	-	-	
	31.8%	33%	30.4%		100%	20.0%		25.0%	33.3%	25%	57.1%	34.4%						
Neutral	14	8	6	-	1	-	4	2	4	3	2	10	1	-	-	-	1	
	22.2%	25%	19.4%		25.0%		80.0%	16.7%	20.0%	19%	20.0%	21.7%	20.0%				33.3%	
Unsatisfied [NET]	5	3	2	-	-	1	-	2	1	1	1	4	-	-	-	-	-	
=====	7.9%	9.4%	6.5%			16.7%		16.7%	5.0%	6.2%	10.0%	8.7%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	2	-	-	-	2	-	-	-	-	-	
	40.0%	33%	50.0%					100%				50.0%						
Very Unsatisfied	3	2	1	-	-	1	-	-	1	1	1	2	-	-	-	-	-	
	60.0%	67%	50.0%			100%			100%	100%	100.0%	50.0%						



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	16	12	3	-	-	-	-	2	7	5	5	8	2	-	-	-	1	
=====	76.2%	80%	60.0%					66.7%	100%	71%	83.3%	80.0%	100.0%				50.0%	
Very Satisfied	9	6	3	-	-	-	-	2	3	4	1	7	-	-	-	-	1	
	56.2%	50%	100.0%					100%	42.9%	80%	20.0%	87.5%					100%	
Somewhat Satisfied	7	6	-	-	-	-	-	-	4	1	4	1	2	-	-	-	-	
	43.8%	50%							57.1%	20%	80.0%	12.5%	100.0%					
Neutral	4	2	2	-	1	1	-	1	-	1	-	2	-	1	-	-	1	
	19.0%	13%	40.0%		100%	100%		33.3%		14%		20.0%		100%			50.0%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	4.8%	6.7%								14%	16.7%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	7	-	-	-	-	-	1	5	2	4	3	1	-	-	-	-
=====	66.7%	78%						50.0%	100%	67%	100.0%	60.0%	100.0%				
Very Satisfied	4	4	-	-	-	-	-	1	2	1	1	3	-	-	-	-	-
	50.0%	57%						100%	40.0%	50%	25.0%	100%					
Somewhat Satisfied	4	3	-	-	-	-	-	-	3	1	3	-	1	-	-	-	-
	50.0%	43%							60.0%	50%	75.0%		100.0%				
Neutral	4	2	2	-	1	1	-	1	-	1	-	2	-	1	-	-	1
	33.3%	22%	100.0%		100%	100%		50.0%		33%		40.0%		100%			100%



Q1_AA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of police services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	-	1	2	3	1	5	1	-	-	-	1	
=====	88.9%	83%	100.0%					100%	100%	75%	50.0%	100%	100.0%				100%	
Very Satisfied	5	2	3	-	-	-	-	1	1	3	-	4	-	-	-	-	1	
	62.5%	40%	100.0%					100%	50.0%	100%		80.0%					100%	
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	-	1	1	1	-	-	-	-	
	37.5%	60%							50.0%		100.0%	20.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	11.1%	17%								25%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1070	510	511	7	22	198	229	197	221	180	167	641	109	107	15	21	133
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	894	435	421	5	21	153	186	163	187	167	142	545	91	82	10	15	102
=====	83.6%	85%	82.4%	71.4%	95.5%	77.3%	81.2%	82.7%	84.6%	93%	85.0%	85.0%	83.5%	76.6%	66.7%	71.4%	76.7%
Very Satisfied	697	341	328	5	11	106	131	131	154	150	115	422	69	65	7	11	83
	65.1%	67%	64.2%	71.4%	50.0%	53.5%	57.2%	66.5%	69.7%	83%	68.9%	65.8%	63.3%	60.7%	46.7%	52.4%	62.4%
Somewhat Satisfied	197	94	93	-	10	47	55	32	33	17	27	123	22	17	3	4	19
	18.4%	18%	18.2%		45.5%	23.7%	24.0%	16.2%	14.9%	9.4%	16.2%	19.2%	20.2%	15.9%	20.0%	19.0%	14.3%
Neutral	141	65	71	1	1	38	38	29	21	10	21	81	15	20	4	3	18
	13.2%	13%	13.9%	14.3%	4.5%	19.2%	16.6%	14.7%	9.5%	5.6%	12.6%	12.6%	13.8%	18.7%	26.7%	14.3%	13.5%
Unsatisfied [NET]	35	10	19	1	-	7	5	5	13	3	4	15	3	5	1	3	13
=====	3.3%	2.0%	3.7%	14.3%		3.5%	2.2%	2.5%	5.9%	1.7%	2.4%	2.3%	2.8%	4.7%	6.7%	14.3%	9.8%
Somewhat Unsatisfied	21	4	15	-	-	6	3	3	7	2	2	9	2	4	-	-	6
	2.0%	0.8%	2.9%			3.0%	1.3%	1.5%	3.2%	1.1%	1.2%	1.4%	1.8%	3.7%			4.5%
Very Unsatisfied	14	6	4	1	-	1	2	2	6	1	2	6	1	1	1	3	7
	1.3%	1.2%	0.8%	14.3%		0.5%	0.9%	1.0%	2.7%	0.6%	1.2%	0.9%	0.9%	0.9%	6.7%	14.3%	5.3%



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1070	164	140	110	239	92	88	125	64	1	23	171	162	187	176	371	55	147	148	230	479
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	894	134	110	91	206	79	78	104	53	1	19	129	128	163	146	325	46	129	125	189	398
=====	83.6%	81.7%	78.6%	82.7%	86.2%	85.9%	88.6%	83.2%	82.8%	100%	82.6%	75.4%	79.0%	87.2%	83.0%	87.6%	83.6%	87.8%	84.5%	82.2%	83.1%
Very Satisfied	697	92	92	73	158	57	63	89	40	1	15	93	82	127	119	273	35	105	90	147	313
	65.1%	56.1%	65.7%	66.4%	66.1%	62.0%	71.6%	71.2%	62.5%	100%	65.2%	54.4%	50.6%	67.9%	67.6%	73.6%	63.6%	71.4%	60.8%	63.9%	65.3%
Somewhat Satisfied	197	42	18	18	48	22	15	15	13	-	4	36	46	36	27	52	11	24	35	42	85
	18.4%	25.6%	12.9%	16.4%	20.1%	23.9%	17.0%	12.0%	20.3%	-	17.4%	21.1%	28.4%	19.3%	15.3%	14.0%	20.0%	16.3%	23.6%	18.3%	17.7%
Neutral	141	26	21	16	29	11	9	15	9	-	3	36	28	20	21	36	8	16	18	32	65
	13.2%	15.9%	15.0%	14.5%	12.1%	12.0%	10.2%	12.0%	14.1%	-	13.0%	21.1%	17.3%	10.7%	11.9%	9.7%	14.5%	10.9%	12.2%	13.9%	13.6%
Unsatisfied [NET]	35	4	9	3	4	2	1	6	2	-	1	6	6	4	9	10	1	2	5	9	16
=====	3.3%	2.4%	6.4%	2.7%	1.7%	2.2%	1.1%	4.8%	3.1%	-	4.3%	3.5%	3.7%	2.1%	5.1%	2.7%	1.8%	1.4%	3.4%	3.9%	3.3%
Somewhat Unsatisfied	21	4	4	1	4	1	1	3	1	-	1	5	4	4	3	5	-	-	2	8	9
	2.0%	2.4%	2.9%	0.9%	1.7%	1.1%	1.1%	2.4%	1.6%	-	4.3%	2.9%	2.5%	2.1%	1.7%	1.3%	-	-	1.4%	3.5%	1.9%
Very Unsatisfied	14	-	5	2	-	1	-	3	1	-	-	1	2	-	6	5	1	2	3	1	7
	1.3%	-	3.6%	1.8%	-	1.1%	-	2.4%	1.6%	-	-	0.6%	1.2%	-	3.4%	1.3%	1.8%	1.4%	2.0%	0.4%	1.5%



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1070	93	914	1012	58	587	553	34	133	244	52	172	20	86	31	55	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	894	80	762	843	51	489	458	31	115	199	43	140	16	74	26	48	17	9	8
=====	83.6%	86.0%	83.4%	83.3%	87.9%	83.3%	82.8%	91.2%	86.5%	81.6%	82.7%	81.4%	80.0%	86.0%	83.9%	87.3%	85.0%	82%	88.9%
Very Satisfied	697	66	594	654	43	394	367	27	67	160	35	113	12	61	22	39	15	8	7
	65.1%	71.0%	65.0%	64.6%	74.1%	67.1%	66.4%	79.4%	50.4%	65.6%	67.3%	65.7%	60.0%	70.9%	71.0%	70.9%	75.0%	73%	77.8%
Somewhat Satisfied	197	14	168	189	8	95	91	4	48	39	8	27	4	13	4	9	2	1	1
	18.4%	15.1%	18.4%	18.7%	13.8%	16.2%	16.5%	11.8%	36.1%	16.0%	15.4%	15.7%	20.0%	15.1%	12.9%	16.4%	10.0%	9.1%	11.1%
Neutral	141	8	128	136	5	75	74	1	15	39	8	27	4	10	4	6	2	2	-
	13.2%	8.6%	14.0%	13.4%	8.6%	12.8%	13.4%	2.9%	11.3%	16.0%	15.4%	15.7%	20.0%	11.6%	12.9%	10.9%	10.0%	18%	
Unsatisfied [NET]	35	5	24	33	2	23	21	2	3	6	1	5	-	2	1	1	1	-	1
=====	3.3%	5.4%	2.6%	3.3%	3.4%	3.9%	3.8%	5.9%	2.3%	2.5%	1.9%	2.9%		2.3%	3.2%	1.8%	5.0%		11.1%
Somewhat Unsatisfied	21	2	15	20	1	14	13	1	3	2	-	2	-	1	1	-	1	-	1
	2.0%	2.2%	1.6%	2.0%	1.7%	2.4%	2.4%	2.9%	2.3%	0.8%		1.2%		1.2%	3.2%		5.0%		11.1%
Very Unsatisfied	14	3	9	13	1	9	8	1	-	4	1	3	-	1	-	1	-	-	-
	1.3%	3.2%	1.0%	1.3%	1.7%	1.5%	1.4%	2.9%		1.6%	1.9%	1.7%		1.2%		1.8%			



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	86	46	40	-	7	7	7	14	31	20	12	61	10	5	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	74	39	35	-	7	7	3	12	26	19	10	53	9	5	-	1	4
=====	86.0%	85%	87.5%		100%	100%	42.9%	85.7%	83.9%	95%	83.3%	86.9%	90.0%	100%		100.0%	80.0%
Very Satisfied	61	31	30	-	3	6	2	10	24	16	10	40	9	5	-	1	4
	70.9%	67%	75.0%		42.9%	85.7%	28.6%	71.4%	77.4%	80%	83.3%	65.6%	90.0%	100%		100.0%	80.0%
Somewhat Satisfied	13	8	5	-	4	1	1	2	2	3	-	13	-	-	-	-	-
	15.1%	17%	12.5%		57.1%	14.3%	14.3%	14.3%	6.5%	15%		21.3%					
Neutral	10	6	4	-	-	-	4	2	3	1	2	6	1	-	-	-	1
	11.6%	13%	10.0%				57.1%	14.3%	9.7%	5.0%	16.7%	9.8%	10.0%				20.0%
Unsatisfied [NET]	2	1	1	-	-	-	-	-	2	-	-	2	-	-	-	-	-
=====	2.3%	2.2%	2.5%						6.5%			3.3%					
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	1.2%		2.5%						3.2%			1.6%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	1.2%	2.2%							3.2%			1.6%					



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	31	17	14	-	3	1	2	5	14	6	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	26	16	10	-	3	1	2	4	11	5	3	19	4	4	-	1	1	
=====	83.9%	94%	71.4%		100%	100%	100%	80.0%	78.6%	83%	100.0%	86.4%	80.0%	100%		100.0%	50.0%	
Very Satisfied	22	13	9	-	2	1	1	3	10	5	3	15	4	4	-	1	1	
	71.0%	76%	64.3%		66.7%	100%	50.0%	60.0%	71.4%	83%	100.0%	68.2%	80.0%	100%		100.0%	50.0%	
Somewhat Satisfied	4	3	1	-	1	-	1	1	1	-	-	4	-	-	-	-	-	
	12.9%	18%	7.1%		33.3%		50.0%	20.0%	7.1%			18.2%						
Neutral	4	1	3	-	-	-	-	1	2	1	-	2	1	-	-	-	1	
	12.9%	5.9%	21.4%					20.0%	14.3%	17%		9.1%	20.0%				50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.2%		7.1%						7.1%			4.5%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	3.2%		7.1%						7.1%			4.5%						



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	55	29	26	-	4	6	5	9	17	14	9	39	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	48	23	25	-	4	6	1	8	15	14	7	34	5	1	-	-	3	
=====	87.3%	79%	96.2%		100%	100%	20.0%	88.9%	88.2%	100%	77.8%	87.2%	100.0%	100%			100%	
Very Satisfied	39	18	21	-	1	5	1	7	14	11	7	25	5	1	-	-	3	
	70.9%	62%	80.8%		25.0%	83.3%	20.0%	77.8%	82.4%	79%	77.8%	64.1%	100.0%	100%			100%	
Somewhat Satisfied	9	5	4	-	3	1	-	1	1	3	-	9	-	-	-	-	-	
	16.4%	17%	15.4%		75.0%	16.7%		11.1%	5.9%	21%		23.1%						
Neutral	6	5	1	-	-	-	4	1	1	-	2	4	-	-	-	-	-	
	10.9%	17%	3.8%				80.0%	11.1%	5.9%		22.2%	10.3%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	1.8%	3.4%							5.9%			2.6%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.8%	3.4%							5.9%			2.6%						



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	20	14	5	-	1	1	-	2	7	7	6	9	2	1	-	-	2	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	17	12	4	-	1	-	-	2	7	5	5	8	2	-	-	-	2	
=====	85.0%	86%	80.0%	-	100%	-	-	100%	100%	71%	83.3%	88.9%	100.0%	-	-	-	100%	
Very Satisfied	15	10	4	-	-	-	-	2	7	5	4	7	2	-	-	-	2	
	75.0%	71%	80.0%	-	-	-	-	100%	100%	71%	66.7%	77.8%	100.0%	-	-	-	100%	
Somewhat Satisfied	2	2	-	-	1	-	-	-	-	-	1	1	-	-	-	-	-	
	10.0%	14%	-	-	100%	-	-	-	-	-	16.7%	11.1%	-	-	-	-	-	
Neutral	2	1	1	-	-	1	-	-	-	1	-	1	-	1	-	-	-	
	10.0%	7.1%	20.0%	-	-	100%	-	-	-	14%	-	11.1%	-	100%	-	-	-	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	5.0%	7.1%	-	-	-	-	-	-	-	14%	16.7%	-	-	-	-	-	-	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	5.0%	7.1%	-	-	-	-	-	-	-	14%	16.7%	-	-	-	-	-	-	



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	1	5	3	4	4	1	1	-	-	1	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	9	7	1	-	1	-	-	1	5	2	4	3	1	-	-	-	1	
=====	81.8%	88%	50.0%	-	100%	-	-	100%	100%	67%	100.0%	75.0%	100.0%	-	-	-	100%	
Very Satisfied	8	6	1	-	-	-	-	1	5	2	4	2	1	-	-	-	1	
	72.7%	75%	50.0%	-	-	-	-	100%	100%	67%	100.0%	50.0%	100.0%	-	-	-	100%	
Somewhat Satisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	9.1%	12%	-	-	100%	-	-	-	-	-	-	25.0%	-	-	-	-	-	
Neutral	2	1	1	-	-	1	-	-	-	1	-	1	-	1	-	-	-	
	18.2%	12%	50.0%	-	-	100%	-	-	-	33%	-	25.0%	-	100%	-	-	-	



Q1_B. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	-	1	2	3	1	5	1	-	-	-	1	
=====	88.9%	83%	100.0%					100%	100%	75%	50.0%	100%	100.0%				100%	
Very Satisfied	7	4	3	-	-	-	-	1	2	3	-	5	1	-	-	-	1	
	77.8%	67%	100.0%					100%	100%	75%		100%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	11.1%	17%									50.0%							
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	11.1%	17%								25%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	11.1%	17%								25%	50.0%							



Q1_BA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1070	510	511	7	22	198	229	197	221	180	167	641	109	107	15	21	133
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	894	435	421	5	21	153	186	163	187	167	142	545	91	82	10	15	102
=====	83.6%	85%	82.4%	71.4%	95.5%	77.3%	81.2%	82.7%	84.6%	93%	85.0%	85.0%	83.5%	76.6%	66.7%	71.4%	76.7%
Very Satisfied	697	341	328	5	11	106	131	131	154	150	115	422	69	65	7	11	83
	78.0%	78%	77.9%	100.0%	52.4%	69.3%	70.4%	80.4%	82.4%	90%	81.0%	77.4%	75.8%	79.3%	70.0%	73.3%	81.4%
Somewhat Satisfied	197	94	93	-	10	47	55	32	33	17	27	123	22	17	3	4	19
	22.0%	22%	22.1%		47.6%	30.7%	29.6%	19.6%	17.6%	10%	19.0%	22.6%	24.2%	20.7%	30.0%	26.7%	18.6%
Neutral	141	65	71	1	1	38	38	29	21	10	21	81	15	20	4	3	18
	13.2%	13%	13.9%	14.3%	4.5%	19.2%	16.6%	14.7%	9.5%	5.6%	12.6%	12.6%	13.8%	18.7%	26.7%	14.3%	13.5%
Unsatisfied [NET]	35	10	19	1	-	7	5	5	13	3	4	15	3	5	1	3	13
=====	3.3%	2.0%	3.7%	14.3%		3.5%	2.2%	2.5%	5.9%	1.7%	2.4%	2.3%	2.8%	4.7%	6.7%	14.3%	9.8%
Somewhat Unsatisfied	21	4	15	-	-	6	3	3	7	2	2	9	2	4	-	-	6
	60.0%	40%	78.9%			85.7%	60.0%	60.0%	53.8%	67%	50.0%	60.0%	66.7%	80.0%			46.2%
Very Unsatisfied	14	6	4	1	-	1	2	2	6	1	2	6	1	1	1	3	7
	40.0%	60%	21.1%	100.0%		14.3%	40.0%	40.0%	46.2%	33%	50.0%	40.0%	33.3%	20.0%	100.0%	100.0%	53.8%



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 Quality of fire, rescue, and emergency medical services
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1070	164	140	110	239	92	88	125	64	1	23	171	162	187	176	371	55	147	148	230	479
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	894	134	110	91	206	79	78	104	53	1	19	129	128	163	146	325	46	129	125	189	398
=====	83.6%	81.7%	78.6%	82.7%	86.2%	85.9%	88.6%	83.2%	82.8%	100%	82.6%	75.4%	79.0%	87.2%	83.0%	87.6%	83.6%	87.8%	84.5%	82.2%	83.1%
Very Satisfied	697	92	92	73	158	57	63	89	40	1	15	93	82	127	119	273	35	105	90	147	313
	78.0%	68.7%	83.6%	80.2%	76.7%	72.2%	80.8%	85.6%	75.5%	100%	78.9%	72.1%	64.1%	77.9%	81.5%	84.0%	76.1%	81.4%	72.0%	77.8%	78.6%
Somewhat Satisfied	197	42	18	18	48	22	15	15	13	-	4	36	46	36	27	52	11	24	35	42	85
	22.0%	31.3%	16.4%	19.8%	23.3%	27.8%	19.2%	14.4%	24.5%	-	21.1%	27.9%	35.9%	22.1%	18.5%	16.0%	23.9%	18.6%	28.0%	22.2%	21.4%
Neutral	141	26	21	16	29	11	9	15	9	-	3	36	28	20	21	36	8	16	18	32	65
	13.2%	15.9%	15.0%	14.5%	12.1%	12.0%	10.2%	12.0%	14.1%	-	13.0%	21.1%	17.3%	10.7%	11.9%	9.7%	14.5%	10.9%	12.2%	13.9%	13.6%
Unsatisfied [NET]	35	4	9	3	4	2	1	6	2	-	1	6	6	4	9	10	1	2	5	9	16
=====	3.3%	2.4%	6.4%	2.7%	1.7%	2.2%	1.1%	4.8%	3.1%	-	4.3%	3.5%	3.7%	2.1%	5.1%	2.7%	1.8%	1.4%	3.4%	3.9%	3.3%
Somewhat Unsatisfied	21	4	4	1	4	1	1	3	1	-	1	5	4	4	3	5	-	-	2	8	9
	60.0%	100%	44.4%	33.3%	100%	50.0%	100%	50.0%	50.0%	-	100%	83.3%	66.7%	100%	33.3%	50.0%	-	-	40.0%	88.9%	56.2%
Very Unsatisfied	14	-	5	2	-	1	-	3	1	-	-	1	2	-	6	5	1	2	3	1	7
	40.0%	-	55.6%	66.7%	-	50.0%	-	50.0%	50.0%	-	-	16.7%	33.3%	-	66.7%	50.0%	100.0%	100.0%	60.0%	11.1%	43.8%



Q1_BA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1070	93	914	1012	58	587	553	34	133	244	52	172	20	86	31	55	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	894	80	762	843	51	489	458	31	115	199	43	140	16	74	26	48	17	9	8
=====	83.6%	86.0%	83.4%	83.3%	87.9%	83.3%	82.8%	91.2%	86.5%	81.6%	82.7%	81.4%	80.0%	86.0%	83.9%	87.3%	85.0%	82%	88.9%
Very Satisfied	697	66	594	654	43	394	367	27	67	160	35	113	12	61	22	39	15	8	7
	78.0%	82.5%	78.0%	77.6%	84.3%	80.6%	80.1%	87.1%	58.3%	80.4%	81.4%	80.7%	75.0%	82.4%	84.6%	81.2%	88.2%	89%	87.5%
Somewhat Satisfied	197	14	168	189	8	95	91	4	48	39	8	27	4	13	4	9	2	1	1
	22.0%	17.5%	22.0%	22.4%	15.7%	19.4%	19.9%	12.9%	41.7%	19.6%	18.6%	19.3%	25.0%	17.6%	15.4%	18.8%	11.8%	11%	12.5%
Neutral	141	8	128	136	5	75	74	1	15	39	8	27	4	10	4	6	2	2	-
	13.2%	8.6%	14.0%	13.4%	8.6%	12.8%	13.4%	2.9%	11.3%	16.0%	15.4%	15.7%	20.0%	11.6%	12.9%	10.9%	10.0%	18%	
Unsatisfied [NET]	35	5	24	33	2	23	21	2	3	6	1	5	-	2	1	1	1	-	1
=====	3.3%	5.4%	2.6%	3.3%	3.4%	3.9%	3.8%	5.9%	2.3%	2.5%	1.9%	2.9%		2.3%	3.2%	1.8%	5.0%		11.1%
Somewhat Unsatisfied	21	2	15	20	1	14	13	1	3	2	-	2	-	1	1	-	1	-	1
	60.0%	40.0%	62.5%	60.6%	50.0%	60.9%	61.9%	50.0%	100%	33.3%		40.0%		50.0%	100.0%		100.0%		100%
Very Unsatisfied	14	3	9	13	1	9	8	1	-	4	1	3	-	1	-	1	-	-	-
	40.0%	60.0%	37.5%	39.4%	50.0%	39.1%	38.1%	50.0%		66.7%	100%	60.0%		50.0%		100.0%			



Q1_BA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	86	46	40	-	7	7	7	14	31	20	12	61	10	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	74	39	35	-	7	7	3	12	26	19	10	53	9	5	-	1	4	
=====	86.0%	85%	87.5%		100%	100%	42.9%	85.7%	83.9%	95%	83.3%	86.9%	90.0%	100%		100.0%	80.0%	
Very Satisfied	61	31	30	-	3	6	2	10	24	16	10	40	9	5	-	1	4	
	82.4%	79%	85.7%		42.9%	85.7%	66.7%	83.3%	92.3%	84%	100.0%	75.5%	100.0%	100%		100.0%	100%	
Somewhat Satisfied	13	8	5	-	4	1	1	2	2	3	-	13	-	-	-	-	-	
	17.6%	21%	14.3%		57.1%	14.3%	33.3%	16.7%	7.7%	16%		24.5%						
Neutral	10	6	4	-	-	-	4	2	3	1	2	6	1	-	-	-	1	
	11.6%	13%	10.0%				57.1%	14.3%	9.7%	5.0%	16.7%	9.8%	10.0%				20.0%	
Unsatisfied [NET]	2	1	1	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
=====	2.3%	2.2%	2.5%						6.5%			3.3%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%		100.0%						50.0%			50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	100%							50.0%			50.0%						



Q1_BA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	31	17	14	-	3	1	2	5	14	6	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	26	16	10	-	3	1	2	4	11	5	3	19	4	4	-	1	1	
=====	83.9%	94%	71.4%		100%	100%	100%	80.0%	78.6%	83%	100.0%	86.4%	80.0%	100%		100.0%	50.0%	
Very Satisfied	22	13	9	-	2	1	1	3	10	5	3	15	4	4	-	1	1	
	84.6%	81%	90.0%		66.7%	100%	50.0%	75.0%	90.9%	100%	100.0%	78.9%	100.0%	100%		100.0%	100%	
Somewhat Satisfied	4	3	1	-	1	-	1	1	1	-	-	4	-	-	-	-	-	
	15.4%	19%	10.0%		33.3%		50.0%	25.0%	9.1%			21.1%						
Neutral	4	1	3	-	-	-	-	1	2	1	-	2	1	-	-	-	1	
	12.9%	5.9%	21.4%					20.0%	14.3%	17%		9.1%	20.0%				50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.2%		7.1%						7.1%			4.5%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%		100.0%						100%			100%						



Q1_BA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	55	29	26	-	4	6	5	9	17	14	9	39	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	48	23	25	-	4	6	1	8	15	14	7	34	5	1	-	-	3	
=====	87.3%	79%	96.2%		100%	100%	20.0%	88.9%	88.2%	100%	77.8%	87.2%	100.0%	100%			100%	
Very Satisfied	39	18	21	-	1	5	1	7	14	11	7	25	5	1	-	-	3	
	81.2%	78%	84.0%		25.0%	83.3%	100%	87.5%	93.3%	79%	100.0%	73.5%	100.0%	100%			100%	
Somewhat Satisfied	9	5	4	-	3	1	-	1	1	3	-	9	-	-	-	-	-	
	18.8%	22%	16.0%		75.0%	16.7%		12.5%	6.7%	21%		26.5%						
Neutral	6	5	1	-	-	-	4	1	1	-	2	4	-	-	-	-	-	
	10.9%	17%	3.8%				80.0%	11.1%	5.9%		22.2%	10.3%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	1.8%	3.4%							5.9%			2.6%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%	100%							100%			100%						



Q1_BA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	20	14	5	-	1	1	-	2	7	7	6	9	2	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	17	12	4	-	1	-	-	2	7	5	5	8	2	-	-	-	2
=====	85.0%	86%	80.0%		100%			100%	100%	71%	83.3%	88.9%	100.0%				100%
Very Satisfied	15	10	4	-	-	-	-	2	7	5	4	7	2	-	-	-	2
	88.2%	83%	100.0%					100%	100%	100%	80.0%	87.5%	100.0%				100%
Somewhat Satisfied	2	2	-	-	1	-	-	-	-	-	1	1	-	-	-	-	-
	11.8%	17%			100%						20.0%	12.5%					
Neutral	2	1	1	-	-	1	-	-	-	1	-	1	-	1	-	-	-
	10.0%	7.1%	20.0%			100%				14%		11.1%		100%			
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
=====	5.0%	7.1%								14%	16.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	100%	100%								100%	100.0%						



Q1_BA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	1	5	3	4	4	1	1	-	-	1	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	9	7	1	-	1	-	-	1	5	2	4	3	1	-	-	-	1	
=====	81.8%	88%	50.0%	-	100%	-	-	100%	100%	67%	100.0%	75.0%	100.0%	-	-	-	100%	
Very Satisfied	8	6	1	-	-	-	-	1	5	2	4	2	1	-	-	-	1	
	88.9%	86%	100.0%	-	-	-	-	100%	100%	100%	100.0%	66.7%	100.0%	-	-	-	100%	
Somewhat Satisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	11.1%	14%	-	-	100%	-	-	-	-	-	-	33.3%	-	-	-	-	-	
Neutral	2	1	1	-	-	1	-	-	-	1	-	1	-	1	-	-	-	
	18.2%	12%	50.0%	-	-	100%	-	-	-	33%	-	25.0%	-	100%	-	-	-	



Q1_BA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of fire, rescue, and emergency medical services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	-	1	2	3	1	5	1	-	-	-	1	
=====	88.9%	83%	100.0%					100%	100%	75%	50.0%	100%	100.0%				100%	
Very Satisfied	7	4	3	-	-	-	-	1	2	3	-	5	1	-	-	-	1	
	87.5%	80%	100.0%					100%	100%	100%		100%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	12.5%	20%									100.0%							
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	11.1%	17%								25%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	978	464	472	6	21	190	219	185	199	144	164	581	101	97	12	17	115
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	687	339	322	3	16	105	158	127	155	115	116	420	72	64	6	9	70
=====	70.2%	73%	68.2%	50.0%	76.2%	55.3%	72.1%	68.6%	77.9%	80%	70.7%	72.3%	71.3%	66.0%	50.0%	52.9%	60.9%
Very Satisfied	400	210	181	2	8	55	80	74	90	89	72	251	45	33	4	6	32
	40.9%	45%	38.3%	33.3%	38.1%	28.9%	36.5%	40.0%	45.2%	62%	43.9%	43.2%	44.6%	34.0%	33.3%	35.3%	27.8%
Somewhat Satisfied	287	129	141	1	8	50	78	53	65	26	44	169	27	31	2	3	38
	29.3%	28%	29.9%	16.7%	38.1%	26.3%	35.6%	28.6%	32.7%	18%	26.8%	29.1%	26.7%	32.0%	16.7%	17.6%	33.0%
Neutral	200	86	104	2	4	51	47	39	28	26	32	106	22	27	5	2	26
	20.4%	19%	22.0%	33.3%	19.0%	26.8%	21.5%	21.1%	14.1%	18%	19.5%	18.2%	21.8%	27.8%	41.7%	11.8%	22.6%
Unsatisfied [NET]	91	39	46	1	1	34	14	19	16	3	16	55	7	6	1	6	19
=====	9.3%	8.4%	9.7%	16.7%	4.8%	17.9%	6.4%	10.3%	8.0%	2.1%	9.8%	9.5%	6.9%	6.2%	8.3%	35.3%	16.5%
Somewhat Unsatisfied	58	25	32	1	1	26	10	9	9	1	8	39	6	3	-	1	8
	5.9%	5.4%	6.8%	16.7%	4.8%	13.7%	4.6%	4.9%	4.5%	0.7%	4.9%	6.7%	5.9%	3.1%		5.9%	7.0%
Very Unsatisfied	33	14	14	-	-	8	4	10	7	2	8	16	1	3	1	5	11
	3.4%	3.0%	3.0%			4.2%	1.8%	5.4%	3.5%	1.4%	4.9%	2.8%	1.0%	3.1%	8.3%	29.4%	9.6%



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	978	152	123	102	217	82	88	113	57	1	20	155	158	173	172	316	50	138	135	208	437
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	687	100	77	71	167	61	63	80	38	1	14	98	100	128	121	237	36	93	98	145	310
=====	70.2%	65.8%	62.6%	69.6%	77.0%	74.4%	71.6%	70.8%	66.7%	100%	70.0%	63.2%	63.3%	74.0%	70.3%	75.0%	72.0%	67.4%	72.6%	69.7%	70.9%
Very Satisfied	400	53	45	46	87	35	40	53	24	1	7	55	42	73	71	157	25	58	63	72	179
	40.9%	34.9%	36.6%	45.1%	40.1%	42.7%	45.5%	46.9%	42.1%	100%	35.0%	35.5%	26.6%	42.2%	41.3%	49.7%	50.0%	42.0%	46.7%	34.6%	41.0%
Somewhat Satisfied	287	47	32	25	80	26	23	27	14	-	7	43	58	55	50	80	11	35	35	73	131
	29.3%	30.9%	26.0%	24.5%	36.9%	31.7%	26.1%	23.9%	24.6%	-	35.0%	27.7%	36.7%	31.8%	29.1%	25.3%	22.0%	25.4%	25.9%	35.1%	30.0%
Neutral	200	36	31	23	36	13	16	23	15	-	3	33	38	36	36	56	11	29	23	43	90
	20.4%	23.7%	25.2%	22.5%	16.6%	15.9%	18.2%	20.4%	26.3%	-	15.0%	21.3%	24.1%	20.8%	20.9%	17.7%	22.0%	21.0%	17.0%	20.7%	20.6%
Unsatisfied [NET]	91	16	15	8	14	8	9	10	4	-	3	24	20	9	15	23	3	16	14	20	37
=====	9.3%	10.5%	12.2%	7.8%	6.5%	9.8%	10.2%	8.8%	7.0%	-	15.0%	15.5%	12.7%	5.2%	8.7%	7.3%	6.0%	11.6%	10.4%	9.6%	8.5%
Somewhat Unsatisfied	58	13	7	6	8	6	8	6	1	-	2	21	11	6	6	14	2	12	10	11	22
	5.9%	8.6%	5.7%	5.9%	3.7%	7.3%	9.1%	5.3%	1.8%	-	10.0%	13.5%	7.0%	3.5%	3.5%	4.4%	4.0%	8.7%	7.4%	5.3%	5.0%
Very Unsatisfied	33	3	8	2	6	2	1	4	3	-	1	3	9	3	9	9	1	4	4	9	15
	3.4%	2.0%	6.5%	2.0%	2.8%	2.4%	1.1%	3.5%	5.3%	-	5.0%	1.9%	5.7%	1.7%	5.2%	2.8%	2.0%	2.9%	3.0%	4.3%	3.4%



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	978	79	845	922	56	531	500	31	133	222	52	150	20	74	22	52	18	11	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	687	56	597	646	41	368	347	21	95	153	37	101	15	59	18	41	12	8	4
=====	70.2%	70.9%	70.7%	70.1%	73.2%	69.3%	69.4%	67.7%	71.4%	68.9%	71.2%	67.3%	75.0%	79.7%	81.8%	78.8%	66.7%	73%	57.1%
Very Satisfied	400	35	350	374	26	201	190	11	57	92	24	58	10	41	11	30	9	6	3
	40.9%	44.3%	41.4%	40.6%	46.4%	37.9%	38.0%	35.5%	42.9%	41.4%	46.2%	38.7%	50.0%	55.4%	50.0%	57.7%	50.0%	55%	42.9%
Somewhat Satisfied	287	21	247	272	15	167	157	10	38	61	13	43	5	18	7	11	3	2	1
	29.3%	26.6%	29.2%	29.5%	26.8%	31.5%	31.4%	32.3%	28.6%	27.5%	25.0%	28.7%	25.0%	24.3%	31.8%	21.2%	16.7%	18%	14.3%
Neutral	200	12	176	190	10	104	99	5	26	53	12	36	5	12	3	9	5	3	2
	20.4%	15.2%	20.8%	20.6%	17.9%	19.6%	19.8%	16.1%	19.5%	23.9%	23.1%	24.0%	25.0%	16.2%	13.6%	17.3%	27.8%	27%	28.6%
Unsatisfied [NET]	91	11	72	86	5	59	54	5	12	16	3	13	-	3	1	2	1	-	1
=====	9.3%	13.9%	8.5%	9.3%	8.9%	11.1%	10.8%	16.1%	9.0%	7.2%	5.8%	8.7%		4.1%	4.5%	3.8%	5.6%		14.3%
Somewhat Unsatisfied	58	6	49	56	2	34	32	2	11	10	2	8	-	2	1	1	1	-	1
	5.9%	7.6%	5.8%	6.1%	3.6%	6.4%	6.4%	6.5%	8.3%	4.5%	3.8%	5.3%		2.7%	4.5%	1.9%	5.6%		14.3%
Very Unsatisfied	33	5	23	30	3	25	22	3	1	6	1	5	-	1	-	1	-	-	-
	3.4%	6.3%	2.7%	3.3%	5.4%	4.7%	4.4%	9.7%	0.8%	2.7%	1.9%	3.3%		1.4%		1.9%			



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	74	39	35	-	6	7	6	13	26	16	12	53	8	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	59	31	28	-	4	6	4	8	22	15	10	41	8	4	-	1	3	
=====	79.7%	79%	80.0%		66.7%	85.7%	66.7%	61.5%	84.6%	94%	83.3%	77.4%	100.0%	100%		100.0%	75.0%	
Very Satisfied	41	21	20	-	3	4	1	6	14	13	7	26	6	3	-	1	3	
	55.4%	54%	57.1%		50.0%	57.1%	16.7%	46.2%	53.8%	81%	58.3%	49.1%	75.0%	75.0%		100.0%	75.0%	
Somewhat Satisfied	18	10	8	-	1	2	3	2	8	2	3	15	2	1	-	-	-	
	24.3%	26%	22.9%		16.7%	28.6%	50.0%	15.4%	30.8%	12%	25.0%	28.3%	25.0%	25.0%				
Neutral	12	6	6	-	2	1	2	4	2	1	2	9	-	-	-	-	1	
	16.2%	15%	17.1%		33.3%	14.3%	33.3%	30.8%	7.7%	6.2%	16.7%	17.0%					25.0%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
=====	4.1%	5.1%	2.9%					7.7%	7.7%			5.7%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	2.7%	2.6%	2.9%					7.7%	3.8%			3.8%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.4%	2.6%							3.8%			1.9%						



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	22	11	11	-	2	1	1	5	11	2	3	16	4	3	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	11	7	-	2	1	1	3	9	2	3	13	4	3	-	1	-	
=====	81.8%	100%	63.6%		100%	100%	100%	60.0%	81.8%	100%	100.0%	81.2%	100.0%	100%		100.0%		
Very Satisfied	11	7	4	-	2	1	-	1	5	2	2	8	2	2	-	1	-	
	50.0%	64%	36.4%		100%	100%		20.0%	45.5%	100%	66.7%	50.0%	50.0%	66.7%		100.0%		
Somewhat Satisfied	7	4	3	-	-	-	1	2	4	-	1	5	2	1	-	-	-	
	31.8%	36%	27.3%				100%	40.0%	36.4%		33.3%	31.2%	50.0%	33.3%				
Neutral	3	-	3	-	-	-	-	2	1	-	-	2	-	-	-	-	1	
	13.6%		27.3%					40.0%	9.1%			12.5%					100%	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	4.5%		9.1%						9.1%			6.2%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	4.5%		9.1%						9.1%			6.2%						



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	52	28	24	-	4	6	5	8	15	14	9	37	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	20	21	-	2	5	3	5	13	13	7	28	4	1	-	-	3	
=====	78.8%	71%	87.5%		50.0%	83.3%	60.0%	62.5%	86.7%	93%	77.8%	75.7%	100.0%	100%			100%	
Very Satisfied	30	14	16	-	1	3	1	5	9	11	5	18	4	1	-	-	3	
	57.7%	50%	66.7%		25.0%	50.0%	20.0%	62.5%	60.0%	79%	55.6%	48.6%	100.0%	100%			100%	
Somewhat Satisfied	11	6	5	-	1	2	2	-	4	2	2	10	-	-	-	-	-	
	21.2%	21%	20.8%		25.0%	33.3%	40.0%		26.7%	14%	22.2%	27.0%						
Neutral	9	6	3	-	2	1	2	2	1	1	2	7	-	-	-	-	-	
	17.3%	21%	12.5%		50.0%	16.7%	40.0%	25.0%	6.7%	7.1%	22.2%	18.9%						
Unsatisfied [NET]	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
=====	3.8%	7.1%						12.5%	6.7%			5.4%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	1.9%	3.6%						12.5%				2.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.9%	3.6%							6.7%			2.7%						



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	13	4	-	1	1	-	3	5	6	6	7	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	9	2	-	1	-	-	-	5	5	5	5	1	1	-	-	-	
=====	66.7%	69%	50.0%		100%				100%	83%	83.3%	71.4%	50.0%	100%				
Very Satisfied	9	6	2	-	-	-	-	-	5	4	3	4	1	1	-	-	-	
	50.0%	46%	50.0%						100%	67%	50.0%	57.1%	50.0%	100%				
Somewhat Satisfied	3	3	-	-	1	-	-	-	-	1	2	1	-	-	-	-	-	
	16.7%	23%			100%					17%	33.3%	14.3%						
Neutral	5	3	2	-	-	1	-	3	-	1	1	2	-	-	-	-	2	
	27.8%	23%	50.0%			100%		100%		17%	16.7%	28.6%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
=====	5.6%	7.7%											50.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	5.6%	7.7%											50.0%					



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	11	8	2	-	1	1	-	2	4	3	4	4	1	1	-	-	1	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	8	6	1	-	1	-	-	-	4	3	4	2	1	1	-	-	-	
=====	72.7%	75%	50.0%	-	100%	-	-	-	100%	100%	100.0%	50.0%	100.0%	100%	-	-	-	
Very Satisfied	6	4	1	-	-	-	-	-	4	2	3	1	1	1	-	-	-	
	54.5%	50%	50.0%	-	-	-	-	-	100%	67%	75.0%	25.0%	100.0%	100%	-	-	-	
Somewhat Satisfied	2	2	-	-	1	-	-	-	-	1	1	1	-	-	-	-	-	
	18.2%	25%	-	-	100%	-	-	-	-	33%	25.0%	25.0%	-	-	-	-	-	
Neutral	3	2	1	-	-	1	-	2	-	-	-	2	-	-	-	-	1	
	27.3%	25%	50.0%	-	-	100%	-	100%	-	-	-	50.0%	-	-	-	-	100%	



Q1_C. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	1	2	1	3	-	-	-	-	-	
=====	57.1%	60%	50.0%						100%	67%	50.0%	100%						
Very Satisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	42.9%	40%	50.0%						100%	67%		100%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	14.3%	20%									50.0%							
Neutral	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	28.6%	20%	50.0%					100%		33%	50.0%						100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
=====	14.3%	20%											100.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	14.3%	20%											100.0%					



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	978	464	472	6	21	190	219	185	199	144	164	581	101	97	12	17	115	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	687	339	322	3	16	105	158	127	155	115	116	420	72	64	6	9	70	
=====	70.2%	73%	68.2%	50.0%	76.2%	55.3%	72.1%	68.6%	77.9%	80%	70.7%	72.3%	71.3%	66.0%	50.0%	52.9%	60.9%	
Very Satisfied	400	210	181	2	8	55	80	74	90	89	72	251	45	33	4	6	32	
	58.2%	62%	56.2%	66.7%	50.0%	52.4%	50.6%	58.3%	58.1%	77%	62.1%	59.8%	62.5%	51.6%	66.7%	66.7%	45.7%	
Somewhat Satisfied	287	129	141	1	8	50	78	53	65	26	44	169	27	31	2	3	38	
	41.8%	38%	43.8%	33.3%	50.0%	47.6%	49.4%	41.7%	41.9%	23%	37.9%	40.2%	37.5%	48.4%	33.3%	33.3%	54.3%	
Neutral	200	86	104	2	4	51	47	39	28	26	32	106	22	27	5	2	26	
	20.4%	19%	22.0%	33.3%	19.0%	26.8%	21.5%	21.1%	14.1%	18%	19.5%	18.2%	21.8%	27.8%	41.7%	11.8%	22.6%	
Unsatisfied [NET]	91	39	46	1	1	34	14	19	16	3	16	55	7	6	1	6	19	
=====	9.3%	8.4%	9.7%	16.7%	4.8%	17.9%	6.4%	10.3%	8.0%	2.1%	9.8%	9.5%	6.9%	6.2%	8.3%	35.3%	16.5%	
Somewhat Unsatisfied	58	25	32	1	1	26	10	9	9	1	8	39	6	3	-	1	8	
	63.7%	64%	69.6%	100.0%	100%	76.5%	71.4%	47.4%	56.2%	33%	50.0%	70.9%	85.7%	50.0%		16.7%	42.1%	
Very Unsatisfied	33	14	14	-	-	8	4	10	7	2	8	16	1	3	1	5	11	
	36.3%	36%	30.4%			23.5%	28.6%	52.6%	43.8%	67%	50.0%	29.1%	14.3%	50.0%	100.0%	83.3%	57.9%	



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	978	152	123	102	217	82	88	113	57	1	20	155	158	173	172	316	50	138	135	208	437
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	687	100	77	71	167	61	63	80	38	1	14	98	100	128	121	237	36	93	98	145	310
=====	70.2%	65.8%	62.6%	69.6%	77.0%	74.4%	71.6%	70.8%	66.7%	100%	70.0%	63.2%	63.3%	74.0%	70.3%	75.0%	72.0%	67.4%	72.6%	69.7%	70.9%
Very Satisfied	400	53	45	46	87	35	40	53	24	1	7	55	42	73	71	157	25	58	63	72	179
	58.2%	53.0%	58.4%	64.8%	52.1%	57.4%	63.5%	66.2%	63.2%	100%	50.0%	56.1%	42.0%	57.0%	58.7%	66.2%	69.4%	62.4%	64.3%	49.7%	57.7%
Somewhat Satisfied	287	47	32	25	80	26	23	27	14	-	7	43	58	55	50	80	11	35	35	73	131
	41.8%	47.0%	41.6%	35.2%	47.9%	42.6%	36.5%	33.8%	36.8%	-	50.0%	43.9%	58.0%	43.0%	41.3%	33.8%	30.6%	37.6%	35.7%	50.3%	42.3%
Neutral	200	36	31	23	36	13	16	23	15	-	3	33	38	36	36	56	11	29	23	43	90
	20.4%	23.7%	25.2%	22.5%	16.6%	15.9%	18.2%	20.4%	26.3%	-	15.0%	21.3%	24.1%	20.8%	20.9%	17.7%	22.0%	21.0%	17.0%	20.7%	20.6%
Unsatisfied [NET]	91	16	15	8	14	8	9	10	4	-	3	24	20	9	15	23	3	16	14	20	37
=====	9.3%	10.5%	12.2%	7.8%	6.5%	9.8%	10.2%	8.8%	7.0%	-	15.0%	15.5%	12.7%	5.2%	8.7%	7.3%	6.0%	11.6%	10.4%	9.6%	8.5%
Somewhat Unsatisfied	58	13	7	6	8	6	8	6	1	-	2	21	11	6	6	14	2	12	10	11	22
	63.7%	81.2%	46.7%	75.0%	57.1%	75.0%	88.9%	60.0%	25.0%	-	66.7%	87.5%	55.0%	66.7%	40.0%	60.9%	66.7%	75.0%	71.4%	55.0%	59.5%
Very Unsatisfied	33	3	8	2	6	2	1	4	3	-	1	3	9	3	9	9	1	4	4	9	15
	36.3%	18.8%	53.3%	25.0%	42.9%	25.0%	11.1%	40.0%	75.0%	-	33.3%	12.5%	45.0%	33.3%	60.0%	39.1%	33.3%	25.0%	28.6%	45.0%	40.5%



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	978	79	845	922	56	531	500	31	133	222	52	150	20	74	22	52	18	11	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	687	56	597	646	41	368	347	21	95	153	37	101	15	59	18	41	12	8	4
=====	70.2%	70.9%	70.7%	70.1%	73.2%	69.3%	69.4%	67.7%	71.4%	68.9%	71.2%	67.3%	75.0%	79.7%	81.8%	78.8%	66.7%	73%	57.1%
Very Satisfied	400	35	350	374	26	201	190	11	57	92	24	58	10	41	11	30	9	6	3
	58.2%	62.5%	58.6%	57.9%	63.4%	54.6%	54.8%	52.4%	60.0%	60.1%	64.9%	57.4%	66.7%	69.5%	61.1%	73.2%	75.0%	75%	75.0%
Somewhat Satisfied	287	21	247	272	15	167	157	10	38	61	13	43	5	18	7	11	3	2	1
	41.8%	37.5%	41.4%	42.1%	36.6%	45.4%	45.2%	47.6%	40.0%	39.9%	35.1%	42.6%	33.3%	30.5%	38.9%	26.8%	25.0%	25%	25.0%
Neutral	200	12	176	190	10	104	99	5	26	53	12	36	5	12	3	9	5	3	2
	20.4%	15.2%	20.8%	20.6%	17.9%	19.6%	19.8%	16.1%	19.5%	23.9%	23.1%	24.0%	25.0%	16.2%	13.6%	17.3%	27.8%	27%	28.6%
Unsatisfied [NET]	91	11	72	86	5	59	54	5	12	16	3	13	-	3	1	2	1	-	1
=====	9.3%	13.9%	8.5%	9.3%	8.9%	11.1%	10.8%	16.1%	9.0%	7.2%	5.8%	8.7%		4.1%	4.5%	3.8%	5.6%		14.3%
Somewhat Unsatisfied	58	6	49	56	2	34	32	2	11	10	2	8	-	2	1	1	1	-	1
	63.7%	54.5%	68.1%	65.1%	40.0%	57.6%	59.3%	40.0%	91.7%	62.5%	66.7%	61.5%		66.7%	100.0%	50.0%	100.0%		100%
Very Unsatisfied	33	5	23	30	3	25	22	3	1	6	1	5	-	1	-	1	-	-	-
	36.3%	45.5%	31.9%	34.9%	60.0%	42.4%	40.7%	60.0%	8.3%	37.5%	33.3%	38.5%		33.3%		50.0%			



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	74	39	35	-	6	7	6	13	26	16	12	53	8	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	59	31	28	-	4	6	4	8	22	15	10	41	8	4	-	1	3	
=====	79.7%	79%	80.0%		66.7%	85.7%	66.7%	61.5%	84.6%	94%	83.3%	77.4%	100.0%	100%		100.0%	75.0%	
Very Satisfied	41	21	20	-	3	4	1	6	14	13	7	26	6	3	-	1	3	
	69.5%	68%	71.4%		75.0%	66.7%	25.0%	75.0%	63.6%	87%	70.0%	63.4%	75.0%	75.0%		100.0%	100%	
Somewhat Satisfied	18	10	8	-	1	2	3	2	8	2	3	15	2	1	-	-	-	
	30.5%	32%	28.6%		25.0%	33.3%	75.0%	25.0%	36.4%	13%	30.0%	36.6%	25.0%	25.0%				
Neutral	12	6	6	-	2	1	2	4	2	1	2	9	-	-	-	-	1	
	16.2%	15%	17.1%		33.3%	14.3%	33.3%	30.8%	7.7%	6.2%	16.7%	17.0%					25.0%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
=====	4.1%	5.1%	2.9%					7.7%	7.7%			5.7%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	66.7%	50%	100.0%					100%	50.0%			66.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							50.0%			33.3%						



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	22	11	11	-	2	1	1	5	11	2	3	16	4	3	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	11	7	-	2	1	1	3	9	2	3	13	4	3	-	1	-	
=====	81.8%	100%	63.6%		100%	100%	100%	60.0%	81.8%	100%	100.0%	81.2%	100.0%	100%		100.0%		
Very Satisfied	11	7	4	-	2	1	-	1	5	2	2	8	2	2	-	1	-	
	61.1%	64%	57.1%		100%	100%		33.3%	55.6%	100%	66.7%	61.5%	50.0%	66.7%		100.0%		
Somewhat Satisfied	7	4	3	-	-	-	1	2	4	-	1	5	2	1	-	-	-	
	38.9%	36%	42.9%				100%	66.7%	44.4%		33.3%	38.5%	50.0%	33.3%				
Neutral	3	-	3	-	-	-	-	2	1	-	-	2	-	-	-	-	1	
	13.6%		27.3%					40.0%	9.1%			12.5%					100%	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	4.5%		9.1%						9.1%			6.2%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%		100.0%						100%			100%						



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	52	28	24	-	4	6	5	8	15	14	9	37	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	20	21	-	2	5	3	5	13	13	7	28	4	1	-	-	3	
=====	78.8%	71%	87.5%		50.0%	83.3%	60.0%	62.5%	86.7%	93%	77.8%	75.7%	100.0%	100%			100%	
Very Satisfied	30	14	16	-	1	3	1	5	9	11	5	18	4	1	-	-	3	
	73.2%	70%	76.2%		50.0%	60.0%	33.3%	100%	69.2%	85%	71.4%	64.3%	100.0%	100%			100%	
Somewhat Satisfied	11	6	5	-	1	2	2	-	4	2	2	10	-	-	-	-	-	
	26.8%	30%	23.8%		50.0%	40.0%	66.7%		30.8%	15%	28.6%	35.7%						
Neutral	9	6	3	-	2	1	2	2	1	1	2	7	-	-	-	-	-	
	17.3%	21%	12.5%		50.0%	16.7%	40.0%	25.0%	6.7%	7.1%	22.2%	18.9%						
Unsatisfied [NET]	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
=====	3.8%	7.1%						12.5%	6.7%			5.4%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	50.0%	50%						100%				50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	50%							100%			50.0%						



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	13	4	-	1	1	-	3	5	6	6	7	2	1	-	-	2	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	12	9	2	-	1	-	-	-	5	5	5	5	1	1	-	-	-	
=====	66.7%	69%	50.0%	-	100%	-	-	-	100%	83%	83.3%	71.4%	50.0%	100%	-	-	-	
Very Satisfied	9	6	2	-	-	-	-	-	5	4	3	4	1	1	-	-	-	
	75.0%	67%	100.0%	-	-	-	-	-	100%	80%	60.0%	80.0%	100.0%	100%	-	-	-	
Somewhat Satisfied	3	3	-	-	1	-	-	-	-	1	2	1	-	-	-	-	-	
	25.0%	33%	-	-	100%	-	-	-	-	20%	40.0%	20.0%	-	-	-	-	-	
Neutral	5	3	2	-	-	1	-	3	-	1	1	2	-	-	-	-	2	
	27.8%	23%	50.0%	-	-	100%	-	100%	-	17%	16.7%	28.6%	-	-	-	-	100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
=====	5.6%	7.7%	-	-	-	-	-	-	-	-	-	-	50.0%	-	-	-	-	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	100%	100%	-	-	-	-	-	-	-	-	-	-	100.0%	-	-	-	-	



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	4	1	1	-	-	1	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	8	6	1	-	1	-	-	-	4	3	4	2	1	1	-	-	-	
=====	72.7%	75%	50.0%	-	100%	-	-	-	100%	100%	100.0%	50.0%	100.0%	100%	-	-	-	
Very Satisfied	6	4	1	-	-	-	-	-	4	2	3	1	1	1	-	-	-	
	75.0%	67%	100.0%	-	-	-	-	-	100%	67%	75.0%	50.0%	100.0%	100%	-	-	-	
Somewhat Satisfied	2	2	-	-	1	-	-	-	-	1	1	1	-	-	-	-	-	
	25.0%	33%	-	-	100%	-	-	-	-	33%	25.0%	50.0%	-	-	-	-	-	
Neutral	3	2	1	-	-	1	-	2	-	-	-	2	-	-	-	-	1	
	27.3%	25%	50.0%	-	-	100%	-	100%	-	-	-	50.0%	-	-	-	-	100%	



Q1_CA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's emergency preparedness services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	1	2	1	3	-	-	-	-	-	
=====	57.1%	60%	50.0%						100%	67%	50.0%	100%						
Very Satisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	75.0%	67%	100.0%						100%	100%		100%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	25.0%	33%									100.0%							
Neutral	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	28.6%	20%	50.0%					100%		33%	50.0%						100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
=====	14.3%	20%											100.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	100%	100%											100.0%					



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1290	613	625	8	22	266	299	234	248	194	194	800	115	141	15	22	153
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	763	381	365	2	12	139	186	131	155	127	133	467	77	89	9	11	65
=====	59.1%	62%	58.4%	25.0%	54.5%	52.3%	62.2%	56.0%	62.5%	65%	68.6%	58.4%	67.0%	63.1%	60.0%	50.0%	42.5%
Very Satisfied	251	130	117	1	4	53	64	38	50	37	54	144	33	28	1	4	12
	19.5%	21%	18.7%	12.5%	18.2%	19.9%	21.4%	16.2%	20.2%	19%	27.8%	18.0%	28.7%	19.9%	6.7%	18.2%	7.8%
Somewhat Satisfied	512	251	248	1	8	86	122	93	105	90	79	323	44	61	8	7	53
	39.7%	41%	39.7%	12.5%	36.4%	32.3%	40.8%	39.7%	42.3%	46%	40.7%	40.4%	38.3%	43.3%	53.3%	31.8%	34.6%
Neutral	167	79	82	2	6	33	41	33	25	24	19	107	15	14	2	1	22
	12.9%	13%	13.1%	25.0%	27.3%	12.4%	13.7%	14.1%	10.1%	12%	9.8%	13.4%	13.0%	9.9%	13.3%	4.5%	14.4%
Unsatisfied [NET]	360	153	178	4	4	94	72	70	68	43	42	226	23	38	4	10	66
=====	27.9%	25%	28.5%	50.0%	18.2%	35.3%	24.1%	29.9%	27.4%	22%	21.6%	28.2%	20.0%	27.0%	26.7%	45.5%	43.1%
Somewhat Unsatisfied	256	106	132	3	3	68	52	47	47	34	25	173	14	26	1	2	41
	19.8%	17%	21.1%	37.5%	13.6%	25.6%	17.4%	20.1%	19.0%	18%	12.9%	21.6%	12.2%	18.4%	6.7%	9.1%	26.8%
Very Unsatisfied	104	47	46	1	1	26	20	23	21	9	17	53	9	12	3	8	25
	8.1%	7.7%	7.4%	12.5%	4.5%	9.8%	6.7%	9.8%	8.5%	4.6%	8.8%	6.6%	7.8%	8.5%	20.0%	36.4%	16.3%



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1290	221	169	132	271	113	108	147	79	1	25	241	216	222	204	403	58	170	169	283	598
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	763	141	90	75	175	64	64	80	51	1	11	150	113	126	126	246	35	101	115	161	348
=====	59.1%	63.8%	53.3%	56.8%	64.6%	56.6%	59.3%	54.4%	64.6%	100%	44.0%	62.2%	52.3%	56.8%	61.8%	61.0%	60.3%	59.4%	68.0%	56.9%	58.2%
Very Satisfied	251	51	28	26	56	20	20	27	16	1	2	53	41	47	33	76	17	52	36	41	105
	19.5%	23.1%	16.6%	19.7%	20.7%	17.7%	18.5%	18.4%	20.3%	100%	8.0%	22.0%	19.0%	21.2%	16.2%	18.9%	29.3%	30.6%	21.3%	14.5%	17.6%
Somewhat Satisfied	512	90	62	49	119	44	44	53	35	-	9	97	72	79	93	170	18	49	79	120	243
	39.7%	40.7%	36.7%	37.1%	43.9%	38.9%	40.7%	36.1%	44.3%	-	36.0%	40.2%	33.3%	35.6%	45.6%	42.2%	31.0%	28.8%	46.7%	42.4%	40.6%
Neutral	167	29	22	13	28	21	17	22	10	-	3	24	26	33	27	56	8	21	20	39	76
	12.9%	13.1%	13.0%	9.8%	10.3%	18.6%	15.7%	15.0%	12.7%	-	12.0%	10.0%	12.0%	14.9%	13.2%	13.9%	13.8%	12.4%	11.8%	13.8%	12.7%
Unsatisfied [NET]	360	51	57	44	68	28	27	45	18	-	11	67	77	63	51	101	15	48	34	83	174
=====	27.9%	23.1%	33.7%	33.3%	25.1%	24.8%	25.0%	30.6%	22.8%	-	44.0%	27.8%	35.6%	28.4%	25.0%	25.1%	25.9%	28.2%	20.1%	29.3%	29.1%
Somewhat Unsatisfied	256	36	39	34	47	22	21	30	15	-	7	50	48	53	32	73	11	34	22	56	130
	19.8%	16.3%	23.1%	25.8%	17.3%	19.5%	19.4%	20.4%	19.0%	-	28.0%	20.7%	22.2%	23.9%	15.7%	18.1%	19.0%	20.0%	13.0%	19.8%	21.7%
Very Unsatisfied	104	15	18	10	21	6	6	15	3	-	4	17	29	10	19	28	4	14	12	27	44
	8.1%	6.8%	10.7%	7.6%	7.7%	5.3%	5.6%	10.2%	3.8%	-	16.0%	7.1%	13.4%	4.5%	9.3%	6.9%	6.9%	8.2%	7.1%	9.5%	7.4%



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1290	98	1116	1229	61	690	656	34	137	341	85	234	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	763	54	674	719	44	389	364	25	95	199	51	134	14	62	18	44	18	10	8
=====	59.1%	55.1%	60.4%	58.5%	72.1%	56.4%	55.5%	73.5%	69.3%	58.4%	60.0%	57.3%	63.6%	62.0%	51.4%	67.7%	81.8%	83%	80.0%
Very Satisfied	251	17	226	228	23	124	110	14	44	57	10	42	5	22	4	18	4	3	1
	19.5%	17.3%	20.3%	18.6%	37.7%	18.0%	16.8%	41.2%	32.1%	16.7%	11.8%	17.9%	22.7%	22.0%	11.4%	27.7%	18.2%	25%	10.0%
Somewhat Satisfied	512	37	448	491	21	265	254	11	51	142	41	92	9	40	14	26	14	7	7
	39.7%	37.8%	40.1%	40.0%	34.4%	38.4%	38.7%	32.4%	37.2%	41.6%	48.2%	39.3%	40.9%	40.0%	40.0%	40.0%	63.6%	58%	70.0%
Neutral	167	14	137	162	5	85	82	3	19	48	10	36	2	14	4	10	1	-	1
	12.9%	14.3%	12.3%	13.2%	8.2%	12.3%	12.5%	8.8%	13.9%	14.1%	11.8%	15.4%	9.1%	14.0%	11.4%	15.4%	4.5%	-	10.0%
Unsatisfied [NET]	360	30	305	348	12	216	210	6	23	94	24	64	6	24	13	11	3	2	1
=====	27.9%	30.6%	27.3%	28.3%	19.7%	31.3%	32.0%	17.6%	16.8%	27.6%	28.2%	27.4%	27.3%	24.0%	37.1%	16.9%	13.6%	17%	10.0%
Somewhat Unsatisfied	256	20	220	249	7	149	147	2	20	66	20	41	5	18	9	9	3	2	1
	19.8%	20.4%	19.7%	20.3%	11.5%	21.6%	22.4%	5.9%	14.6%	19.4%	23.5%	17.5%	22.7%	18.0%	25.7%	13.8%	13.6%	17%	10.0%
Very Unsatisfied	104	10	85	99	5	67	63	4	3	28	4	23	1	6	4	2	-	-	-
	8.1%	10.2%	7.6%	8.1%	8.2%	9.7%	9.6%	11.8%	2.2%	8.2%	4.7%	9.8%	4.5%	6.0%	11.4%	3.1%	-	-	-



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	62	34	28	-	2	4	3	13	21	19	10	45	7	5	-	1	1	
=====	62.0%	64%	59.6%		28.6%	50.0%	42.9%	68.4%	58.3%	83%	76.9%	62.5%	70.0%	71.4%		100.0%	20.0%	
Very Satisfied	22	13	9	-	-	2	1	4	8	7	2	14	4	3	-	-	-	
	22.0%	25%	19.1%			25.0%	14.3%	21.1%	22.2%	30%	15.4%	19.4%	40.0%	42.9%				
Somewhat Satisfied	40	21	19	-	2	2	2	9	13	12	8	31	3	2	-	1	1	
	40.0%	40%	40.4%		28.6%	25.0%	28.6%	47.4%	36.1%	52%	61.5%	43.1%	30.0%	28.6%		100.0%	20.0%	
Neutral	14	9	5	-	4	2	2	-	4	2	1	12	1	1	-	-	-	
	14.0%	17%	10.6%		57.1%	25.0%	28.6%		11.1%	8.7%	7.7%	16.7%	10.0%	14.3%				
Unsatisfied [NET]	24	10	14	-	1	2	2	6	11	2	2	15	2	1	-	-	4	
=====	24.0%	19%	29.8%		14.3%	25.0%	28.6%	31.6%	30.6%	8.7%	15.4%	20.8%	20.0%	14.3%			80.0%	
Somewhat Unsatisfied	18	9	9	-	1	2	2	4	8	1	2	12	2	-	-	-	2	
	18.0%	17%	19.1%		14.3%	25.0%	28.6%	21.1%	22.2%	4.3%	15.4%	16.7%	20.0%				40.0%	
Very Unsatisfied	6	1	5	-	-	-	-	2	3	1	-	3	-	1	-	-	2	
	6.0%	1.9%	10.6%					10.5%	8.3%	4.3%		4.2%		14.3%			40.0%	



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	11	7	-	1	1	1	3	7	5	3	12	4	3	-	1	-	
=====	51.4%	58%	43.8%		33.3%	100%	50.0%	42.9%	46.7%	71%	100.0%	48.0%	80.0%	60.0%		100.0%		
Very Satisfied	4	4	-	-	-	1	-	1	1	1	-	3	1	1	-	-	-	
	11.4%	21%				100%		14.3%	6.7%	14%		12.0%	20.0%	20.0%				
Somewhat Satisfied	14	7	7	-	1	-	1	2	6	4	3	9	3	2	-	1	-	
	40.0%	37%	43.8%		33.3%		50.0%	28.6%	40.0%	57%	100.0%	36.0%	60.0%	40.0%		100.0%		
Neutral	4	3	1	-	1	-	-	-	2	1	-	4	-	1	-	-	-	
	11.4%	16%	6.2%		33.3%				13.3%	14%		16.0%		20.0%				
Unsatisfied [NET]	13	5	8	-	1	-	1	4	6	1	-	9	1	1	-	-	2	
=====	37.1%	26%	50.0%		33.3%		50.0%	57.1%	40.0%	14%		36.0%	20.0%	20.0%			100%	
Somewhat Unsatisfied	9	5	4	-	1	-	1	2	4	1	-	7	1	-	-	-	1	
	25.7%	26%	25.0%		33.3%		50.0%	28.6%	26.7%	14%		28.0%	20.0%				50.0%	
Very Unsatisfied	4	-	4	-	-	-	-	2	2	-	-	2	-	1	-	-	1	
	11.4%		25.0%					28.6%	13.3%			8.0%		20.0%			50.0%	



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	23	21	-	1	3	2	10	14	14	7	33	3	2	-	-	1	
=====	67.7%	68%	67.7%		25.0%	42.9%	40.0%	83.3%	66.7%	88%	70.0%	70.2%	60.0%	100%			33.3%	
Very Satisfied	18	9	9	-	-	1	1	3	7	6	2	11	3	2	-	-	-	
	27.7%	26%	29.0%			14.3%	20.0%	25.0%	33.3%	38%	20.0%	23.4%	60.0%	100%				
Somewhat Satisfied	26	14	12	-	1	2	1	7	7	8	5	22	-	-	-	-	1	
	40.0%	41%	38.7%		25.0%	28.6%	20.0%	58.3%	33.3%	50%	50.0%	46.8%					33.3%	
Neutral	10	6	4	-	3	2	2	-	2	1	1	8	1	-	-	-	-	
	15.4%	18%	12.9%		75.0%	28.6%	40.0%		9.5%	6.2%	10.0%	17.0%	20.0%					
Unsatisfied [NET]	11	5	6	-	-	2	1	2	5	1	2	6	1	-	-	-	2	
=====	16.9%	15%	19.4%			28.6%	20.0%	16.7%	23.8%	6.2%	20.0%	12.8%	20.0%				66.7%	
Somewhat Unsatisfied	9	4	5	-	-	2	1	2	4	-	2	5	1	-	-	-	1	
	13.8%	12%	16.1%			28.6%	20.0%	16.7%	19.0%		20.0%	10.6%	20.0%				33.3%	
Very Unsatisfied	2	1	1	-	-	-	-	-	1	1	-	1	-	-	-	-	1	
	3.1%	2.9%	3.2%						4.8%	6.2%		2.1%					33.3%	



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	18	12	5	-	-	-	-	3	6	7	6	7	2	1	-	-	2	
=====	81.8%	80%	83.3%					100%	85.7%	100%	100.0%	63.6%	100.0%	100%			100%	
Very Satisfied	4	3	-	-	-	-	-	-	3	-	2	1	1	-	-	-	-	
	18.2%	20%							42.9%		33.3%	9.1%	50.0%					
Somewhat Satisfied	14	9	5	-	-	-	-	3	3	7	4	6	1	1	-	-	2	
	63.6%	60%	83.3%					100%	42.9%	100%	66.7%	54.5%	50.0%	100%			100%	
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	4.5%	6.7%							14.3%			9.1%						
Unsatisfied [NET]	3	2	1	-	1	1	1	-	-	-	-	3	-	-	-	-	-	
=====	13.6%	13%	16.7%		100%	100%	100%					27.3%						
Somewhat Unsatisfied	3	2	1	-	1	1	1	-	-	-	-	3	-	-	-	-	-	
	13.6%	13%	16.7%		100%	100%	100%					27.3%						



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON- BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	7	2	-	-	-	-	2	5	3	4	3	1	1	-	-	1	
=====	83.3%	78%	100.0%					100%	100%	100%	100.0%	60.0%	100.0%	100%			100%	
Very Satisfied	3	2	-	-	-	-	-	3	-	-	2	1	-	-	-	-	-	
	25.0%	22%						60.0%			50.0%	20.0%						
Somewhat Satisfied	7	5	2	-	-	-	-	2	2	3	2	2	1	1	-	-	1	
	58.3%	56%	100.0%					100%	40.0%	100%	50.0%	40.0%	100.0%	100%			100%	
Unsatisfied [NET]	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-	
=====	16.7%	22%			100%	100%						40.0%						
Somewhat Unsatisfied	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-	
	16.7%	22%			100%	100%						40.0%						



Q1_D. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	1	1	4	2	4	1	-	-	-	-	1	
=====	80.0%	83%	75.0%				100%	50.0%	100%	100.0%	66.7%	100.0%					100%	
Very Satisfied	1	1	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	
	10.0%	17%										100.0%						
Somewhat Satisfied	7	4	3	-	-	-	1	1	4	2	4	-	-	-	-	-	1	
	70.0%	67%	75.0%				100%	50.0%	100%	100.0%	66.7%						100%	
Neutral	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	-	
	10.0%	17%						50.0%			16.7%							
Unsatisfied [NET]	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
=====	10.0%		25.0%				100%				16.7%							
Somewhat Unsatisfied	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
	10.0%		25.0%				100%				16.7%							



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1290	613	625	8	22	266	299	234	248	194	194	800	115	141	15	22	153
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	763	381	365	2	12	139	186	131	155	127	133	467	77	89	9	11	65
=====	59.1%	62%	58.4%	25.0%	54.5%	52.3%	62.2%	56.0%	62.5%	65%	68.6%	58.4%	67.0%	63.1%	60.0%	50.0%	42.5%
Very Satisfied	251	130	117	1	4	53	64	38	50	37	54	144	33	28	1	4	12
	32.9%	34%	32.1%	50.0%	33.3%	38.1%	34.4%	29.0%	32.3%	29%	40.6%	30.8%	42.9%	31.5%	11.1%	36.4%	18.5%
Somewhat Satisfied	512	251	248	1	8	86	122	93	105	90	79	323	44	61	8	7	53
	67.1%	66%	67.9%	50.0%	66.7%	61.9%	65.6%	71.0%	67.7%	71%	59.4%	69.2%	57.1%	68.5%	88.9%	63.6%	81.5%
Neutral	167	79	82	2	6	33	41	33	25	24	19	107	15	14	2	1	22
	12.9%	13%	13.1%	25.0%	27.3%	12.4%	13.7%	14.1%	10.1%	12%	9.8%	13.4%	13.0%	9.9%	13.3%	4.5%	14.4%
Unsatisfied [NET]	360	153	178	4	4	94	72	70	68	43	42	226	23	38	4	10	66
=====	27.9%	25%	28.5%	50.0%	18.2%	35.3%	24.1%	29.9%	27.4%	22%	21.6%	28.2%	20.0%	27.0%	26.7%	45.5%	43.1%
Somewhat Unsatisfied	256	106	132	3	3	68	52	47	47	34	25	173	14	26	1	2	41
	71.1%	69%	74.2%	75.0%	75.0%	72.3%	72.2%	67.1%	69.1%	79%	59.5%	76.5%	60.9%	68.4%	25.0%	20.0%	62.1%
Very Unsatisfied	104	47	46	1	1	26	20	23	21	9	17	53	9	12	3	8	25
	28.9%	31%	25.8%	25.0%	25.0%	27.7%	27.8%	32.9%	30.9%	21%	40.5%	23.5%	39.1%	31.6%	75.0%	80.0%	37.9%



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1290	221	169	132	271	113	108	147	79	1	25	241	216	222	204	403	58	170	169	283	598
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	763	141	90	75	175	64	64	80	51	1	11	150	113	126	126	246	35	101	115	161	348
=====	59.1%	63.8%	53.3%	56.8%	64.6%	56.6%	59.3%	54.4%	64.6%	100%	44.0%	62.2%	52.3%	56.8%	61.8%	61.0%	60.3%	59.4%	68.0%	56.9%	58.2%
Very Satisfied	251	51	28	26	56	20	20	27	16	1	2	53	41	47	33	76	17	52	36	41	105
	32.9%	36.2%	31.1%	34.7%	32.0%	31.2%	31.2%	33.8%	31.4%	100%	18.2%	35.3%	36.3%	37.3%	26.2%	30.9%	48.6%	51.5%	31.3%	25.5%	30.2%
Somewhat Satisfied	512	90	62	49	119	44	44	53	35	-	9	97	72	79	93	170	18	49	79	120	243
	67.1%	63.8%	68.9%	65.3%	68.0%	68.8%	68.8%	66.2%	68.6%	-	81.8%	64.7%	63.7%	62.7%	73.8%	69.1%	51.4%	48.5%	68.7%	74.5%	69.8%
Neutral	167	29	22	13	28	21	17	22	10	-	3	24	26	33	27	56	8	21	20	39	76
	12.9%	13.1%	13.0%	9.8%	10.3%	18.6%	15.7%	15.0%	12.7%	-	12.0%	10.0%	12.0%	14.9%	13.2%	13.9%	13.8%	12.4%	11.8%	13.8%	12.7%
Unsatisfied [NET]	360	51	57	44	68	28	27	45	18	-	11	67	77	63	51	101	15	48	34	83	174
=====	27.9%	23.1%	33.7%	33.3%	25.1%	24.8%	25.0%	30.6%	22.8%	-	44.0%	27.8%	35.6%	28.4%	25.0%	25.1%	25.9%	28.2%	20.1%	29.3%	29.1%
Somewhat Unsatisfied	256	36	39	34	47	22	21	30	15	-	7	50	48	53	32	73	11	34	22	56	130
	71.1%	70.6%	68.4%	77.3%	69.1%	78.6%	77.8%	66.7%	83.3%	-	63.6%	74.6%	62.3%	84.1%	62.7%	72.3%	73.3%	70.8%	64.7%	67.5%	74.7%
Very Unsatisfied	104	15	18	10	21	6	6	15	3	-	4	17	29	10	19	28	4	14	12	27	44
	28.9%	29.4%	31.6%	22.7%	30.9%	21.4%	22.2%	33.3%	16.7%	-	36.4%	25.4%	37.7%	15.9%	37.3%	27.7%	26.7%	29.2%	35.3%	32.5%	25.3%



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1290	98	1116	1229	61	690	656	34	137	341	85	234	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	763	54	674	719	44	389	364	25	95	199	51	134	14	62	18	44	18	10	8
=====	59.1%	55.1%	60.4%	58.5%	72.1%	56.4%	55.5%	73.5%	69.3%	58.4%	60.0%	57.3%	63.6%	62.0%	51.4%	67.7%	81.8%	83%	80.0%
Very Satisfied	251	17	226	228	23	124	110	14	44	57	10	42	5	22	4	18	4	3	1
	32.9%	31.5%	33.5%	31.7%	52.3%	31.9%	30.2%	56.0%	46.3%	28.6%	19.6%	31.3%	35.7%	35.5%	22.2%	40.9%	22.2%	30%	12.5%
Somewhat Satisfied	512	37	448	491	21	265	254	11	51	142	41	92	9	40	14	26	14	7	7
	67.1%	68.5%	66.5%	68.3%	47.7%	68.1%	69.8%	44.0%	53.7%	71.4%	80.4%	68.7%	64.3%	64.5%	77.8%	59.1%	77.8%	70%	87.5%
Neutral	167	14	137	162	5	85	82	3	19	48	10	36	2	14	4	10	1	-	1
	12.9%	14.3%	12.3%	13.2%	8.2%	12.3%	12.5%	8.8%	13.9%	14.1%	11.8%	15.4%	9.1%	14.0%	11.4%	15.4%	4.5%	-	10.0%
Unsatisfied [NET]	360	30	305	348	12	216	210	6	23	94	24	64	6	24	13	11	3	2	1
=====	27.9%	30.6%	27.3%	28.3%	19.7%	31.3%	32.0%	17.6%	16.8%	27.6%	28.2%	27.4%	27.3%	24.0%	37.1%	16.9%	13.6%	17%	10.0%
Somewhat Unsatisfied	256	20	220	249	7	149	147	2	20	66	20	41	5	18	9	9	3	2	1
	71.1%	66.7%	72.1%	71.6%	58.3%	69.0%	70.0%	33.3%	87.0%	70.2%	83.3%	64.1%	83.3%	75.0%	69.2%	81.8%	100.0%	100%	100%
Very Unsatisfied	104	10	85	99	5	67	63	4	3	28	4	23	1	6	4	2	-	-	-
	28.9%	33.3%	27.9%	28.4%	41.7%	31.0%	30.0%	66.7%	13.0%	29.8%	16.7%	35.9%	16.7%	25.0%	30.8%	18.2%	-	-	-



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	62	34	28	-	2	4	3	13	21	19	10	45	7	5	-	1	1	
=====	62.0%	64%	59.6%		28.6%	50.0%	42.9%	68.4%	58.3%	83%	76.9%	62.5%	70.0%	71.4%		100.0%	20.0%	
Very Satisfied	22	13	9	-	-	2	1	4	8	7	2	14	4	3	-	-	-	
	35.5%	38%	32.1%			50.0%	33.3%	30.8%	38.1%	37%	20.0%	31.1%	57.1%	60.0%				
Somewhat Satisfied	40	21	19	-	2	2	2	9	13	12	8	31	3	2	-	1	1	
	64.5%	62%	67.9%		100%	50.0%	66.7%	69.2%	61.9%	63%	80.0%	68.9%	42.9%	40.0%		100.0%	100%	
Neutral	14	9	5	-	4	2	2	-	4	2	1	12	1	1	-	-	-	
	14.0%	17%	10.6%		57.1%	25.0%	28.6%		11.1%	8.7%	7.7%	16.7%	10.0%	14.3%				
Unsatisfied [NET]	24	10	14	-	1	2	2	6	11	2	2	15	2	1	-	-	4	
=====	24.0%	19%	29.8%		14.3%	25.0%	28.6%	31.6%	30.6%	8.7%	15.4%	20.8%	20.0%	14.3%			80.0%	
Somewhat Unsatisfied	18	9	9	-	1	2	2	4	8	1	2	12	2	-	-	-	2	
	75.0%	90%	64.3%		100%	100%	100%	66.7%	72.7%	50%	100.0%	80.0%	100.0%				50.0%	
Very Unsatisfied	6	1	5	-	-	-	-	2	3	1	-	3	-	1	-	-	2	
	25.0%	10%	35.7%					33.3%	27.3%	50%		20.0%		100%			50.0%	



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	11	7	-	1	1	1	3	7	5	3	12	4	3	-	1	-	
=====	51.4%	58%	43.8%		33.3%	100%	50.0%	42.9%	46.7%	71%	100.0%	48.0%	80.0%	60.0%		100.0%		
Very Satisfied	4	4	-	-	-	1	-	1	1	1	-	3	1	1	-	-	-	
	22.2%	36%				100%		33.3%	14.3%	20%		25.0%	25.0%	33.3%				
Somewhat Satisfied	14	7	7	-	1	-	1	2	6	4	3	9	3	2	-	1	-	
	77.8%	64%	100.0%		100%		100%	66.7%	85.7%	80%	100.0%	75.0%	75.0%	66.7%		100.0%		
Neutral	4	3	1	-	1	-	-	-	2	1	-	4	-	1	-	-	-	
	11.4%	16%	6.2%		33.3%				13.3%	14%		16.0%		20.0%				
Unsatisfied [NET]	13	5	8	-	1	-	1	4	6	1	-	9	1	1	-	-	2	
=====	37.1%	26%	50.0%		33.3%		50.0%	57.1%	40.0%	14%		36.0%	20.0%	20.0%			100%	
Somewhat Unsatisfied	9	5	4	-	1	-	1	2	4	1	-	7	1	-	-	-	1	
	69.2%	100%	50.0%		100%		100%	50.0%	66.7%	100%		77.8%	100.0%				50.0%	
Very Unsatisfied	4	-	4	-	-	-	-	2	2	-	-	2	-	1	-	-	1	
	30.8%		50.0%					50.0%	33.3%			22.2%		100%			50.0%	



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	23	21	-	1	3	2	10	14	14	7	33	3	2	-	-	1	
=====	67.7%	68%	67.7%		25.0%	42.9%	40.0%	83.3%	66.7%	88%	70.0%	70.2%	60.0%	100%			33.3%	
Very Satisfied	18	9	9	-	-	1	1	3	7	6	2	11	3	2	-	-	-	
	40.9%	39%	42.9%			33.3%	50.0%	30.0%	50.0%	43%	28.6%	33.3%	100.0%	100%				
Somewhat Satisfied	26	14	12	-	1	2	1	7	7	8	5	22	-	-	-	-	1	
	59.1%	61%	57.1%		100%	66.7%	50.0%	70.0%	50.0%	57%	71.4%	66.7%					100%	
Neutral	10	6	4	-	3	2	2	-	2	1	1	8	1	-	-	-	-	
	15.4%	18%	12.9%		75.0%	28.6%	40.0%		9.5%	6.2%	10.0%	17.0%	20.0%					
Unsatisfied [NET]	11	5	6	-	-	2	1	2	5	1	2	6	1	-	-	-	2	
=====	16.9%	15%	19.4%			28.6%	20.0%	16.7%	23.8%	6.2%	20.0%	12.8%	20.0%				66.7%	
Somewhat Unsatisfied	9	4	5	-	-	2	1	2	4	-	2	5	1	-	-	-	1	
	81.8%	80%	83.3%			100%	100%	100%	80.0%		100.0%	83.3%	100.0%				50.0%	
Very Unsatisfied	2	1	1	-	-	-	-	-	1	1	-	1	-	-	-	-	1	
	18.2%	20%	16.7%						20.0%	100%		16.7%					50.0%	



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	18	12	5	-	-	-	-	3	6	7	6	7	2	1	-	-	2	
=====	81.8%	80%	83.3%					100%	85.7%	100%	100.0%	63.6%	100.0%	100%			100%	
Very Satisfied	4	3	-	-	-	-	-	-	3	-	2	1	1	-	-	-	-	
	22.2%	25%							50.0%		33.3%	14.3%	50.0%					
Somewhat Satisfied	14	9	5	-	-	-	-	3	3	7	4	6	1	1	-	-	2	
	77.8%	75%	100.0%					100%	50.0%	100%	66.7%	85.7%	50.0%	100%			100%	
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	4.5%	6.7%							14.3%			9.1%						
Unsatisfied [NET]	3	2	1	-	1	1	1	-	-	-	-	3	-	-	-	-	-	
=====	13.6%	13%	16.7%		100%	100%	100%					27.3%						
Somewhat Unsatisfied	3	2	1	-	1	1	1	-	-	-	-	3	-	-	-	-	-	
	100%	100%	100.0%		100%	100%	100%					100%						



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	7	2	-	-	-	-	2	5	3	4	3	1	1	-	-	1	
=====	83.3%	78%	100.0%					100%	100%	100%	100.0%	60.0%	100.0%	100%			100%	
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-	-	
	30.0%	29%							60.0%		50.0%	33.3%						
Somewhat Satisfied	7	5	2	-	-	-	-	2	2	3	2	2	1	1	-	-	1	
	70.0%	71%	100.0%					100%	40.0%	100%	50.0%	66.7%	100.0%	100%			100%	
Unsatisfied [NET]	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-	
=====	16.7%	22%			100%	100%						40.0%						
Somewhat Unsatisfied	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-	
	100%	100%			100%	100%						100%						



Q1_DA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County streets
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	1	1	4	2	4	1	-	-	-	-	1	
=====	80.0%	83%	75.0%				100%	50.0%	100%	100.0%	66.7%	100.0%					100%	
Very Satisfied	1	1	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	
	12.5%	20%										100.0%						
Somewhat Satisfied	7	4	3	-	-	-	1	1	4	2	4	-	-	-	-	-	1	
	87.5%	80%	100.0%				100%	100%	100%	100.0%	100%						100%	
Neutral	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	-	
	10.0%	17%						50.0%			16.7%							
Unsatisfied [NET]	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
=====	10.0%		25.0%				100%				16.7%							
Somewhat Unsatisfied	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
	100%		100.0%				100%				100%							



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1100	532	522	7	21	219	245	201	218	171	171	673	98	114	13	18	130	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	582	318	246	4	12	117	149	94	113	86	110	342	65	66	9	9	48	
=====	52.9%	60%	47.1%	57.1%	57.1%	53.4%	60.8%	46.8%	51.8%	50%	64.3%	50.8%	66.3%	57.9%	69.2%	50.0%	36.9%	
Very Satisfied	249	160	84	1	3	52	64	39	52	34	51	137	30	28	4	5	19	
	22.6%	30%	16.1%	14.3%	14.3%	23.7%	26.1%	19.4%	23.9%	20%	29.8%	20.4%	30.6%	24.6%	30.8%	27.8%	14.6%	
Somewhat Satisfied	333	158	162	3	9	65	85	55	61	52	59	205	35	38	5	4	29	
	30.3%	30%	31.0%	42.9%	42.9%	29.7%	34.7%	27.4%	28.0%	30%	34.5%	30.5%	35.7%	33.3%	38.5%	22.2%	22.3%	
Neutral	257	109	137	1	8	53	48	43	50	46	28	156	22	27	1	2	40	
	23.4%	20%	26.2%	14.3%	38.1%	24.2%	19.6%	21.4%	22.9%	27%	16.4%	23.2%	22.4%	23.7%	7.7%	11.1%	30.8%	
Unsatisfied [NET]	261	105	139	2	1	49	48	64	55	39	33	175	11	21	3	7	42	
=====	23.7%	20%	26.6%	28.6%	4.8%	22.4%	19.6%	31.8%	25.2%	23%	19.3%	26.0%	11.2%	18.4%	23.1%	38.9%	32.3%	
Somewhat Unsatisfied	171	74	87	-	1	34	37	37	37	23	23	113	7	18	2	4	22	
	15.5%	14%	16.7%		4.8%	15.5%	15.1%	18.4%	17.0%	13%	13.5%	16.8%	7.1%	15.8%	15.4%	22.2%	16.9%	
Very Unsatisfied	90	31	52	2	-	15	11	27	18	16	10	62	4	3	1	3	20	
	8.2%	5.8%	10.0%	28.6%		6.8%	4.5%	13.4%	8.3%	9.4%	5.8%	9.2%	4.1%	2.6%	7.7%	16.7%	15.4%	



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1100 100%	173 100%	143 100%	114 100%	233 100%	103 100%	96 100%	134 100%	62 100%	1 100%	19 100%	184 100%	181 100%	187 100%	180 100%	365 100%	50 100.0%	145 100.0%	142 100.0%	243 100.0%	509 100.0%
Satisfied [NET] =====	582 52.9%	101 58.4%	75 52.4%	62 54.4%	123 52.8%	47 45.6%	64 66.7%	55 41.0%	33 53.2%	1 100%	9 47.4%	102 55.4%	109 60.2%	105 56.1%	86 47.8%	178 48.8%	32 64.0%	86 59.3%	78 54.9%	131 53.9%	252 49.5%
Very Satisfied	249 22.6%	43 24.9%	37 25.9%	29 25.4%	51 21.9%	17 16.5%	28 29.2%	21 15.7%	12 19.4%	1 100%	5 26.3%	45 24.5%	45 24.9%	48 25.7%	35 19.4%	75 20.5%	18 36.0%	43 29.7%	33 23.2%	58 23.9%	97 19.1%
Somewhat Satisfied	333 30.3%	58 33.5%	38 26.6%	33 28.9%	72 30.9%	30 29.1%	36 37.5%	34 25.4%	21 33.9%	- 21.1%	4 31.0%	57 35.4%	64 30.5%	57 28.3%	51 28.2%	103 28.0%	14 28.0%	43 29.7%	45 31.7%	73 30.0%	155 30.5%
Neutral	257 23.4%	32 18.5%	35 24.5%	27 23.7%	57 24.5%	25 24.3%	18 18.8%	35 26.1%	18 29.0%	- 21.1%	4 22.8%	42 19.9%	36 24.1%	45 25.0%	45 24.1%	88 20.0%	10 20.0%	35 24.1%	39 27.5%	56 23.0%	111 21.8%
Unsatisfied [NET] =====	261 23.7%	40 23.1%	33 23.1%	25 21.9%	53 22.7%	31 30.1%	14 14.6%	44 32.8%	11 17.7%	- 31.6%	6 21.7%	40 19.9%	36 19.8%	37 27.2%	49 27.1%	99 27.1%	8 16.0%	24 16.6%	25 17.6%	56 23.0%	146 28.7%
Somewhat Unsatisfied	171 15.5%	28 16.2%	22 15.4%	16 14.0%	39 16.7%	20 19.4%	9 9.4%	24 17.9%	7 11.3%	- 10.5%	2 15.8%	29 13.8%	25 13.4%	25 17.8%	32 16.4%	60 16.4%	5 10.0%	18 12.4%	17 12.0%	36 14.8%	95 18.7%
Very Unsatisfied	90 8.2%	12 6.9%	11 7.7%	9 7.9%	14 6.0%	11 10.7%	5 5.2%	20 14.9%	4 6.5%	- 21.1%	4 6.0%	11 6.1%	11 6.4%	12 6.4%	17 9.4%	39 10.7%	3 6.0%	6 4.1%	8 5.6%	20 8.2%	51 10.0%



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1100	87	952	1045	55	587	554	33	127	276	62	196	18	90	31	59	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	582	42	517	543	39	281	255	26	81	153	35	109	9	53	15	38	14	7	7
=====	52.9%	48.3%	54.3%	52.0%	70.9%	47.9%	46.0%	78.8%	63.8%	55.4%	56.5%	55.6%	50.0%	58.9%	48.4%	64.4%	70.0%	64%	77.8%
Very Satisfied	249	21	217	227	22	94	78	16	42	82	18	60	4	25	7	18	6	3	3
	22.6%	24.1%	22.8%	21.7%	40.0%	16.0%	14.1%	48.5%	33.1%	29.7%	29.0%	30.6%	22.2%	27.8%	22.6%	30.5%	30.0%	27%	33.3%
Somewhat Satisfied	333	21	300	316	17	187	177	10	39	71	17	49	5	28	8	20	8	4	4
	30.3%	24.1%	31.5%	30.2%	30.9%	31.9%	31.9%	30.3%	30.7%	25.7%	27.4%	25.0%	27.8%	31.1%	25.8%	33.9%	40.0%	36%	44.4%
Neutral	257	14	223	251	6	132	130	2	35	66	17	45	4	20	9	11	4	3	1
	23.4%	16.1%	23.4%	24.0%	10.9%	22.5%	23.5%	6.1%	27.6%	23.9%	27.4%	23.0%	22.2%	22.2%	29.0%	18.6%	20.0%	27%	11.1%
Unsatisfied [NET]	261	31	212	251	10	174	169	5	11	57	10	42	5	17	7	10	2	1	1
=====	23.7%	35.6%	22.3%	24.0%	18.2%	29.6%	30.5%	15.2%	8.7%	20.7%	16.1%	21.4%	27.8%	18.9%	22.6%	16.9%	10.0%	9.1%	11.1%
Somewhat Unsatisfied	171	18	143	164	7	111	109	2	9	38	5	28	5	12	3	9	1	1	-
	15.5%	20.7%	15.0%	15.7%	12.7%	18.9%	19.7%	6.1%	7.1%	13.8%	8.1%	14.3%	27.8%	13.3%	9.7%	15.3%	5.0%	9.1%	
Very Unsatisfied	90	13	69	87	3	63	60	3	2	19	5	14	-	5	4	1	1	-	1
	8.2%	14.9%	7.2%	8.3%	5.5%	10.7%	10.8%	9.1%	1.6%	6.9%	8.1%	7.1%		5.6%	12.9%	1.7%	5.0%		11.1%



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	90	50	40	-	6	8	7	16	32	21	13	65	9	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	53	34	19	-	3	6	5	7	18	14	10	35	8	3	-	1	2	
=====	58.9%	68%	47.5%		50.0%	75.0%	71.4%	43.8%	56.2%	67%	76.9%	53.8%	88.9%	60.0%		100.0%	40.0%	
Very Satisfied	25	16	9	-	-	4	2	3	11	5	5	13	6	3	-	1	1	
	27.8%	32%	22.5%			50.0%	28.6%	18.8%	34.4%	24%	38.5%	20.0%	66.7%	60.0%		100.0%	20.0%	
Somewhat Satisfied	28	18	10	-	3	2	3	4	7	9	5	22	2	-	-	-	1	
	31.1%	36%	25.0%		50.0%	25.0%	42.9%	25.0%	21.9%	43%	38.5%	33.8%	22.2%				20.0%	
Neutral	20	8	12	-	3	-	1	5	7	4	1	15	-	2	-	-	3	
	22.2%	16%	30.0%		50.0%		14.3%	31.2%	21.9%	19%	7.7%	23.1%		40.0%			60.0%	
Unsatisfied [NET]	17	8	9	-	-	2	1	4	7	3	2	15	1	-	-	-	-	
=====	18.9%	16%	22.5%			25.0%	14.3%	25.0%	21.9%	14%	15.4%	23.1%	11.1%					
Somewhat Unsatisfied	12	6	6	-	-	2	1	2	5	2	2	11	-	-	-	-	-	
	13.3%	12%	15.0%			25.0%	14.3%	12.5%	15.6%	9.5%	15.4%	16.9%						
Very Unsatisfied	5	2	3	-	-	-	-	2	2	1	-	4	1	-	-	-	-	
	5.6%	4.0%	7.5%					12.5%	6.2%	4.8%		6.2%	11.1%					



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	2	1	2	6	13	7	3	23	5	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	15	10	5	-	1	1	2	2	6	3	3	10	4	1	-	1	1	
=====	48.4%	59%	35.7%		50.0%	100%	100%	33.3%	46.2%	43%	100.0%	43.5%	80.0%	33.3%		100.0%	50.0%	
Very Satisfied	7	5	2	-	-	1	1	1	3	1	1	5	2	1	-	1	1	
	22.6%	29%	14.3%			100%	50.0%	16.7%	23.1%	14%	33.3%	21.7%	40.0%	33.3%		100.0%	50.0%	
Somewhat Satisfied	8	5	3	-	1	-	1	1	3	2	2	5	2	-	-	-	-	
	25.8%	29%	21.4%		50.0%		50.0%	16.7%	23.1%	29%	66.7%	21.7%	40.0%					
Neutral	9	4	5	-	1	-	-	2	4	2	-	7	-	2	-	-	1	
	29.0%	24%	35.7%		50.0%			33.3%	30.8%	29%		30.4%		66.7%			50.0%	
Unsatisfied [NET]	7	3	4	-	-	-	-	2	3	2	-	6	1	-	-	-	-	
=====	22.6%	18%	28.6%					33.3%	23.1%	29%		26.1%	20.0%					
Somewhat Unsatisfied	3	2	1	-	-	-	-	2	1	1	-	3	-	-	-	-	-	
	9.7%	12%	7.1%					15.4%	14%	14%		13.0%						
Very Unsatisfied	4	1	3	-	-	-	-	2	1	1	-	3	1	-	-	-	-	
	12.9%	5.9%	21.4%					33.3%	7.7%	14%		13.0%	20.0%					



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	59	33	26	-	4	7	5	10	19	14	10	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	38	24	14	-	2	5	3	5	12	11	7	25	4	2	-	-	1	
=====	64.4%	73%	53.8%		50.0%	71.4%	60.0%	50.0%	63.2%	79%	70.0%	59.5%	100.0%	100%			33.3%	
Very Satisfied	18	11	7	-	-	3	1	2	8	4	4	8	4	2	-	-	-	
	30.5%	33%	26.9%			42.9%	20.0%	20.0%	42.1%	29%	40.0%	19.0%	100.0%	100%				
Somewhat Satisfied	20	13	7	-	2	2	2	3	4	7	3	17	-	-	-	-	1	
	33.9%	39%	26.9%		50.0%	28.6%	40.0%	30.0%	21.1%	50%	30.0%	40.5%					33.3%	
Neutral	11	4	7	-	2	-	1	3	3	2	1	8	-	-	-	-	2	
	18.6%	12%	26.9%		50.0%		20.0%	30.0%	15.8%	14%	10.0%	19.0%					66.7%	
Unsatisfied [NET]	10	5	5	-	-	2	1	2	4	1	2	9	-	-	-	-	-	
=====	16.9%	15%	19.2%			28.6%	20.0%	20.0%	21.1%	7.1%	20.0%	21.4%						
Somewhat Unsatisfied	9	4	5	-	-	2	1	2	3	1	2	8	-	-	-	-	-	
	15.3%	12%	19.2%			28.6%	20.0%	20.0%	15.8%	7.1%	20.0%	19.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.7%	3.0%							5.3%			2.4%						



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	20	13	6	-	1	1	1	3	5	7	5	10	2	1	-	-	2	
	100%	100%	100.0%	-	100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	14	8	5	-	1	-	1	1	4	6	4	6	2	1	-	-	1	
=====	70.0%	62%	83.3%	-	100%	-	100%	33.3%	80.0%	86%	80.0%	60.0%	100.0%	100%	-	-	50.0%	
Very Satisfied	6	4	1	-	-	-	1	3	1	2	2	1	-	-	-	-	1	
	30.0%	31%	16.7%	-	-	-	33.3%	60.0%	14%	40.0%	20.0%	50.0%	-	-	-	-	50.0%	
Somewhat Satisfied	8	4	4	-	1	-	1	-	1	5	2	4	1	1	-	-	-	
	40.0%	31%	66.7%	-	100%	-	100%	-	20.0%	71%	40.0%	40.0%	50.0%	100%	-	-	-	
Neutral	4	4	-	-	-	1	-	-	1	1	1	3	-	-	-	-	-	
	20.0%	31%	-	-	-	100%	-	-	20.0%	14%	20.0%	30.0%	-	-	-	-	-	
Unsatisfied [NET]	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1	
=====	10.0%	7.7%	16.7%	-	-	-	-	66.7%	-	-	-	10.0%	-	-	-	-	50.0%	
Somewhat Unsatisfied	1	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
	5.0%	7.7%	-	-	-	-	33.3%	-	-	-	10.0%	-	-	-	-	-	-	
Very Unsatisfied	1	-	1	-	-	-	1	-	-	-	-	-	-	-	-	-	1	
	5.0%	-	16.7%	-	-	-	33.3%	-	-	-	-	-	-	-	-	-	50.0%	



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	11	8	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	4	2	-	1	-	-	1	3	2	3	1	1	1	-	-	1
=====	63.6%	50%	100.0%		100%			50.0%	75.0%	67%	100.0%	20.0%	100.0%	100%			100%
Very Satisfied	3	1	1	-	-	-	-	1	2	-	2	-	-	-	-	-	1
	27.3%	12%	50.0%					50.0%	50.0%		66.7%						100%
Somewhat Satisfied	4	3	1	-	1	-	-	-	1	2	1	1	1	1	-	-	-
	36.4%	38%	50.0%		100%				25.0%	67%	33.3%	20.0%	100.0%	100%			
Neutral	3	3	-	-	-	1	-	-	1	1	-	3	-	-	-	-	-
	27.3%	38%				100%			25.0%	33%		60.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-
=====	9.1%	12%						50.0%				20.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-
	9.1%	12%						50.0%				20.0%					



Q1_E. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	-	1	4	1	5	1	-	-	-	-	
=====	77.8%	80%	75.0%				100%		100%	100%	50.0%	100%	100.0%					
Very Satisfied	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	33.3%	60%							100%	25%		40.0%	100.0%					
Somewhat Satisfied	4	1	3	-	-	-	1	-	-	3	1	3	-	-	-	-	-	
	44.4%	20%	75.0%				100%			75%	50.0%	60.0%						
Neutral	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	11.1%	20%									50.0%							
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%		25.0%					100%									100%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	11.1%		25.0%					100%									100%	



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1100	532	522	7	21	219	245	201	218	171	171	673	98	114	13	18	130
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	582	318	246	4	12	117	149	94	113	86	110	342	65	66	9	9	48
=====	52.9%	60%	47.1%	57.1%	57.1%	53.4%	60.8%	46.8%	51.8%	50%	64.3%	50.8%	66.3%	57.9%	69.2%	50.0%	36.9%
Very Satisfied	249	160	84	1	3	52	64	39	52	34	51	137	30	28	4	5	19
	42.8%	50%	34.1%	25.0%	25.0%	44.4%	43.0%	41.5%	46.0%	40%	46.4%	40.1%	46.2%	42.4%	44.4%	55.6%	39.6%
Somewhat Satisfied	333	158	162	3	9	65	85	55	61	52	59	205	35	38	5	4	29
	57.2%	50%	65.9%	75.0%	75.0%	55.6%	57.0%	58.5%	54.0%	60%	53.6%	59.9%	53.8%	57.6%	55.6%	44.4%	60.4%
Neutral	257	109	137	1	8	53	48	43	50	46	28	156	22	27	1	2	40
	23.4%	20%	26.2%	14.3%	38.1%	24.2%	19.6%	21.4%	22.9%	27%	16.4%	23.2%	22.4%	23.7%	7.7%	11.1%	30.8%
Unsatisfied [NET]	261	105	139	2	1	49	48	64	55	39	33	175	11	21	3	7	42
=====	23.7%	20%	26.6%	28.6%	4.8%	22.4%	19.6%	31.8%	25.2%	23%	19.3%	26.0%	11.2%	18.4%	23.1%	38.9%	32.3%
Somewhat Unsatisfied	171	74	87	-	1	34	37	37	37	23	23	113	7	18	2	4	22
	65.5%	70%	62.6%	100%	69.4%	77.1%	57.8%	67.3%	59%	69.7%	64.6%	63.6%	85.7%	66.7%	57.1%	52.4%	
Very Unsatisfied	90	31	52	2	-	15	11	27	18	16	10	62	4	3	1	3	20
	34.5%	30%	37.4%	100.0%	30.6%	22.9%	42.2%	32.7%	41%	30.3%	35.4%	36.4%	14.3%	33.3%	42.9%	47.6%	



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1100 100%	173 100%	143 100%	114 100%	233 100%	103 100%	96 100%	134 100%	62 100%	1 100%	19 100%	184 100%	181 100%	187 100%	180 100%	365 100%	50 100.0%	145 100.0%	142 100.0%	243 100.0%	509 100.0%
Satisfied [NET] =====	582 52.9%	101 58.4%	75 52.4%	62 54.4%	123 52.8%	47 45.6%	64 66.7%	55 41.0%	33 53.2%	1 100%	9 47.4%	102 55.4%	109 60.2%	105 56.1%	86 47.8%	178 48.8%	32 64.0%	86 59.3%	78 54.9%	131 53.9%	252 49.5%
Very Satisfied	249 42.8%	43 42.6%	37 49.3%	29 46.8%	51 41.5%	17 36.2%	28 43.8%	21 38.2%	12 36.4%	1 100%	5 55.6%	45 44.1%	45 41.3%	48 45.7%	35 40.7%	75 42.1%	18 56.2%	43 50.0%	33 42.3%	58 44.3%	97 38.5%
Somewhat Satisfied	333 57.2%	58 57.4%	38 50.7%	33 53.2%	72 58.5%	30 63.8%	36 56.2%	34 61.8%	21 63.6%	- -	4 44.4%	57 55.9%	64 58.7%	57 54.3%	51 59.3%	103 57.9%	14 43.8%	43 50.0%	45 57.7%	73 55.7%	155 61.5%
Neutral	257 23.4%	32 18.5%	35 24.5%	27 23.7%	57 24.5%	25 24.3%	18 18.8%	35 26.1%	18 29.0%	- -	4 21.1%	42 22.8%	36 19.9%	45 24.1%	45 25.0%	88 24.1%	10 20.0%	35 24.1%	39 27.5%	56 23.0%	111 21.8%
Unsatisfied [NET] =====	261 23.7%	40 23.1%	33 23.1%	25 21.9%	53 22.7%	31 30.1%	14 14.6%	44 32.8%	11 17.7%	- -	6 31.6%	40 21.7%	36 19.9%	37 19.8%	49 27.2%	99 27.1%	8 16.0%	24 16.6%	25 17.6%	56 23.0%	146 28.7%
Somewhat Unsatisfied	171 65.5%	28 70.0%	22 66.7%	16 64.0%	39 73.6%	20 64.5%	9 64.3%	24 54.5%	7 63.6%	- -	2 33.3%	29 72.5%	25 69.4%	25 67.6%	32 65.3%	60 60.6%	5 62.5%	18 75.0%	17 68.0%	36 64.3%	95 65.1%
Very Unsatisfied	90 34.5%	12 30.0%	11 33.3%	9 36.0%	14 26.4%	11 35.5%	5 35.7%	20 45.5%	4 36.4%	- -	4 66.7%	11 27.5%	11 30.6%	12 32.4%	17 34.7%	39 39.4%	3 37.5%	6 25.0%	8 32.0%	20 35.7%	51 34.9%



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	LINK	MAIL ENGLISH	QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1100	87	952	1045	55	587	554	33	127	276	62	196	18	90	31	59	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	582	42	517	543	39	281	255	26	81	153	35	109	9	53	15	38	14	7	7
=====	52.9%	48.3%	54.3%	52.0%	70.9%	47.9%	46.0%	78.8%	63.8%	55.4%	56.5%	55.6%	50.0%	58.9%	48.4%	64.4%	70.0%	64%	77.8%
Very Satisfied	249	21	217	227	22	94	78	16	42	82	18	60	4	25	7	18	6	3	3
	42.8%	50.0%	42.0%	41.8%	56.4%	33.5%	30.6%	61.5%	51.9%	53.6%	51.4%	55.0%	44.4%	47.2%	46.7%	47.4%	42.9%	43%	42.9%
Somewhat Satisfied	333	21	300	316	17	187	177	10	39	71	17	49	5	28	8	20	8	4	4
	57.2%	50.0%	58.0%	58.2%	43.6%	66.5%	69.4%	38.5%	48.1%	46.4%	48.6%	45.0%	55.6%	52.8%	53.3%	52.6%	57.1%	57%	57.1%
Neutral	257	14	223	251	6	132	130	2	35	66	17	45	4	20	9	11	4	3	1
	23.4%	16.1%	23.4%	24.0%	10.9%	22.5%	23.5%	6.1%	27.6%	23.9%	27.4%	23.0%	22.2%	22.2%	29.0%	18.6%	20.0%	27%	11.1%
Unsatisfied [NET]	261	31	212	251	10	174	169	5	11	57	10	42	5	17	7	10	2	1	1
=====	23.7%	35.6%	22.3%	24.0%	18.2%	29.6%	30.5%	15.2%	8.7%	20.7%	16.1%	21.4%	27.8%	18.9%	22.6%	16.9%	10.0%	9.1%	11.1%
Somewhat Unsatisfied	171	18	143	164	7	111	109	2	9	38	5	28	5	12	3	9	1	1	-
	65.5%	58.1%	67.5%	65.3%	70.0%	63.8%	64.5%	40.0%	81.8%	66.7%	50.0%	66.7%	100.0%	70.6%	42.9%	90.0%	50.0%	100%	
Very Unsatisfied	90	13	69	87	3	63	60	3	2	19	5	14	-	5	4	1	1	-	1
	34.5%	41.9%	32.5%	34.7%	30.0%	36.2%	35.5%	60.0%	18.2%	33.3%	50.0%	33.3%		29.4%	57.1%	10.0%	50.0%		100%



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-			PHONE MODE [NET]				BLACK/AFRICAN				PACIFIC NATIVE		
				BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	AMERICAN	ASIAN	ISLANDER	AMERICAN	OTHER
Total	90	50	40	-	6	8	7	16	32	21	13	65	9	5	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	53	34	19	-	3	6	5	7	18	14	10	35	8	3	-	1	2
=====	58.9%	68%	47.5%		50.0%	75.0%	71.4%	43.8%	56.2%	67%	76.9%	53.8%	88.9%	60.0%		100.0%	40.0%
Very Satisfied	25	16	9	-	-	4	2	3	11	5	5	13	6	3	-	1	1
	47.2%	47%	47.4%			66.7%	40.0%	42.9%	61.1%	36%	50.0%	37.1%	75.0%	100%		100.0%	50.0%
Somewhat Satisfied	28	18	10	-	3	2	3	4	7	9	5	22	2	-	-	-	1
	52.8%	53%	52.6%		100%	33.3%	60.0%	57.1%	38.9%	64%	50.0%	62.9%	25.0%				50.0%
Neutral	20	8	12	-	3	-	1	5	7	4	1	15	-	2	-	-	3
	22.2%	16%	30.0%		50.0%		14.3%	31.2%	21.9%	19%	7.7%	23.1%		40.0%			60.0%
Unsatisfied [NET]	17	8	9	-	-	2	1	4	7	3	2	15	1	-	-	-	-
=====	18.9%	16%	22.5%			25.0%	14.3%	25.0%	21.9%	14%	15.4%	23.1%	11.1%				
Somewhat Unsatisfied	12	6	6	-	-	2	1	2	5	2	2	11	-	-	-	-	-
	70.6%	75%	66.7%			100%	100%	50.0%	71.4%	67%	100.0%	73.3%					
Very Unsatisfied	5	2	3	-	-	-	-	2	2	1	-	4	1	-	-	-	-
	29.4%	25%	33.3%					50.0%	28.6%	33%		26.7%	100.0%				



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	2	1	2	6	13	7	3	23	5	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	15	10	5	-	1	1	2	2	6	3	3	10	4	1	-	1	1	
=====	48.4%	59%	35.7%		50.0%	100%	100%	33.3%	46.2%	43%	100.0%	43.5%	80.0%	33.3%		100.0%	50.0%	
Very Satisfied	7	5	2	-	-	1	1	1	3	1	1	5	2	1	-	1	1	
	46.7%	50%	40.0%			100%	50.0%	50.0%	50.0%	33%	33.3%	50.0%	50.0%	100%		100.0%	100%	
Somewhat Satisfied	8	5	3	-	1	-	1	1	3	2	2	5	2	-	-	-	-	
	53.3%	50%	60.0%		100%		50.0%	50.0%	50.0%	67%	66.7%	50.0%	50.0%					
Neutral	9	4	5	-	1	-	-	2	4	2	-	7	-	2	-	-	1	
	29.0%	24%	35.7%		50.0%			33.3%	30.8%	29%		30.4%		66.7%			50.0%	
Unsatisfied [NET]	7	3	4	-	-	-	-	2	3	2	-	6	1	-	-	-	-	
=====	22.6%	18%	28.6%					33.3%	23.1%	29%		26.1%	20.0%					
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	42.9%	67%	25.0%						66.7%	50%		50.0%						
Very Unsatisfied	4	1	3	-	-	-	-	2	1	1	-	3	1	-	-	-	-	
	57.1%	33%	75.0%					100%	33.3%	50%		50.0%	100.0%					



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	59	33	26	-	4	7	5	10	19	14	10	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	38	24	14	-	2	5	3	5	12	11	7	25	4	2	-	-	1	
=====	64.4%	73%	53.8%		50.0%	71.4%	60.0%	50.0%	63.2%	79%	70.0%	59.5%	100.0%	100%			33.3%	
Very Satisfied	18	11	7	-	-	3	1	2	8	4	4	8	4	2	-	-	-	
	47.4%	46%	50.0%			60.0%	33.3%	40.0%	66.7%	36%	57.1%	32.0%	100.0%	100%				
Somewhat Satisfied	20	13	7	-	2	2	2	3	4	7	3	17	-	-	-	-	1	
	52.6%	54%	50.0%		100%	40.0%	66.7%	60.0%	33.3%	64%	42.9%	68.0%					100%	
Neutral	11	4	7	-	2	-	1	3	3	2	1	8	-	-	-	-	2	
	18.6%	12%	26.9%		50.0%		20.0%	30.0%	15.8%	14%	10.0%	19.0%					66.7%	
Unsatisfied [NET]	10	5	5	-	-	2	1	2	4	1	2	9	-	-	-	-	-	
=====	16.9%	15%	19.2%			28.6%	20.0%	20.0%	21.1%	7.1%	20.0%	21.4%						
Somewhat Unsatisfied	9	4	5	-	-	2	1	2	3	1	2	8	-	-	-	-	-	
	90.0%	80%	100.0%			100%	100%	100%	75.0%	100%	100.0%	88.9%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	10.0%	20%							25.0%			11.1%						



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER						
				BINARY									AMERICAN									
Total	20	13	6	-	1	1	1	3	5	7	5	10	2	1	-	-	2					
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	14	8	5	-	1	-	1	1	4	6	4	6	2	1	-	-	1					
=====	70.0%	62%	83.3%		100%		100%	33.3%	80.0%	86%	80.0%	60.0%	100.0%	100%			50.0%					
Very Satisfied	6	4	1	-	-	-	-	1	3	1	2	2	1	-	-	-	1					
	42.9%	50%	20.0%					100%	75.0%	17%	50.0%	33.3%	50.0%				100%					
Somewhat Satisfied	8	4	4	-	1	-	1	-	1	5	2	4	1	1	-	-	-					
	57.1%	50%	80.0%		100%		100%		25.0%	83%	50.0%	66.7%	50.0%	100%								
Neutral	4	4	-	-	-	1	-	-	1	1	1	3	-	-	-	-	-					
	20.0%	31%				100%			20.0%	14%	20.0%	30.0%										
Unsatisfied [NET]	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1					
=====	10.0%	7.7%	16.7%					66.7%				10.0%					50.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-					
	50.0%	100%						50.0%				100%										
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1					
	50.0%		100.0%					50.0%									100%					



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	11	8	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	4	2	-	1	-	-	1	3	2	3	1	1	1	-	-	1
=====	63.6%	50%	100.0%		100%			50.0%	75.0%	67%	100.0%	20.0%	100.0%	100%			100%
Very Satisfied	3	1	1	-	-	-	-	1	2	-	2	-	-	-	-	-	1
	42.9%	25%	50.0%					100%	66.7%		66.7%						100%
Somewhat Satisfied	4	3	1	-	1	-	-	-	1	2	1	1	1	1	-	-	-
	57.1%	75%	50.0%		100%				33.3%	100%	33.3%	100%	100.0%	100%			
Neutral	3	3	-	-	-	1	-	-	1	1	-	3	-	-	-	-	-
	27.3%	38%				100%			25.0%	33%		60.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-
=====	9.1%	12%						50.0%				20.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-
	100%	100%						100%				100%					



Q1_EA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality and capacity of County stormwater runoff system
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	-	1	4	1	5	1	-	-	-	-	
=====	77.8%	80%	75.0%				100%		100%	100%	50.0%	100%	100.0%					
Very Satisfied	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	42.9%	75%							100%	25%		40.0%	100.0%					
Somewhat Satisfied	4	1	3	-	-	-	1	-	-	3	1	3	-	-	-	-	-	
	57.1%	25%	100.0%				100%			75%	100.0%	60.0%						
Neutral	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	11.1%	20%									50.0%							
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%		25.0%					100%									100%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q1_F. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1031	515	471	7	20	184	230	193	214	164	155	615	105	103	15	16	133	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	479	255	210	5	12	85	120	79	93	80	91	288	58	53	7	8	30	
=====	46.5%	50%	44.6%	71.4%	60.0%	46.2%	52.2%	40.9%	43.5%	49%	58.7%	46.8%	55.2%	51.5%	46.7%	50.0%	22.6%	
Very Satisfied	194	112	78	1	4	44	40	32	43	28	37	112	27	24	6	4	9	
	18.8%	22%	16.6%	14.3%	20.0%	23.9%	17.4%	16.6%	20.1%	17%	23.9%	18.2%	25.7%	23.3%	40.0%	25.0%	6.8%	
Somewhat Satisfied	285	143	132	4	8	41	80	47	50	52	54	176	31	29	1	4	21	
	27.6%	28%	28.0%	57.1%	40.0%	22.3%	34.8%	24.4%	23.4%	32%	34.8%	28.6%	29.5%	28.2%	6.7%	25.0%	15.8%	
Neutral	309	144	155	-	7	57	72	58	65	44	36	194	21	31	7	3	42	
	30.0%	28%	32.9%		35.0%	31.0%	31.3%	30.1%	30.4%	27%	23.2%	31.5%	20.0%	30.1%	46.7%	18.8%	31.6%	
Unsatisfied [NET]	243	116	106	2	1	42	38	56	56	40	28	133	26	19	1	5	61	
=====	23.6%	23%	22.5%	28.6%	5.0%	22.8%	16.5%	29.0%	26.2%	24%	18.1%	21.6%	24.8%	18.4%	6.7%	31.2%	45.9%	
Somewhat Unsatisfied	157	77	68	-	1	28	26	34	34	30	17	94	17	11	-	1	30	
	15.2%	15%	14.4%		5.0%	15.2%	11.3%	17.6%	15.9%	18%	11.0%	15.3%	16.2%	10.7%		6.2%	22.6%	
Very Unsatisfied	86	39	38	2	-	14	12	22	22	10	11	39	9	8	1	4	31	
	8.3%	7.6%	8.1%	28.6%		7.6%	5.2%	11.4%	10.3%	6.1%	7.1%	6.3%	8.6%	7.8%	6.7%	25.0%	23.3%	



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 Enforcement of County codes and ordinances
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1031	147	138	108	222	98	95	121	62	1	16	161	162	180	176	348	48	133	134	230	475
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	479	64	58	47	116	40	59	46	29	1	9	85	66	97	81	148	31	79	67	109	192
=====	46.5%	43.5%	42.0%	43.5%	52.3%	40.8%	62.1%	38.0%	46.8%	100%	56.2%	52.8%	40.7%	53.9%	46.0%	42.5%	64.6%	59.4%	50.0%	47.4%	40.4%
Very Satisfied	194	25	30	21	41	13	23	19	9	1	6	41	23	39	34	56	18	40	24	45	66
	18.8%	17.0%	21.7%	19.4%	18.5%	13.3%	24.2%	15.7%	14.5%	100%	37.5%	25.5%	14.2%	21.7%	19.3%	16.1%	37.5%	30.1%	17.9%	19.6%	13.9%
Somewhat Satisfied	285	39	28	26	75	27	36	27	20	-	3	44	43	58	47	92	13	39	43	64	126
	27.6%	26.5%	20.3%	24.1%	33.8%	27.6%	37.9%	22.3%	32.3%	-	18.8%	27.3%	26.5%	32.2%	26.7%	26.4%	27.1%	29.3%	32.1%	27.8%	26.5%
Neutral	309	50	45	31	60	31	22	41	23	-	1	48	57	49	58	95	8	32	45	62	157
	30.0%	34.0%	32.6%	28.7%	27.0%	31.6%	23.2%	33.9%	37.1%	-	6.2%	29.8%	35.2%	27.2%	33.0%	27.3%	16.7%	24.1%	33.6%	27.0%	33.1%
Unsatisfied [NET]	243	33	35	30	46	27	14	34	10	-	6	28	39	34	37	105	9	22	22	59	126
=====	23.6%	22.4%	25.4%	27.8%	20.7%	27.6%	14.7%	28.1%	16.1%	-	37.5%	17.4%	24.1%	18.9%	21.0%	30.2%	18.8%	16.5%	16.4%	25.7%	26.5%
Somewhat Unsatisfied	157	23	20	16	32	19	9	23	9	-	3	19	26	25	23	64	8	12	15	39	81
	15.2%	15.6%	14.5%	14.8%	14.4%	19.4%	9.5%	19.0%	14.5%	-	18.8%	11.8%	16.0%	13.9%	13.1%	18.4%	16.7%	9.0%	11.2%	17.0%	17.1%
Very Unsatisfied	86	10	15	14	14	8	5	11	1	-	3	9	13	9	14	41	1	10	7	20	45
	8.3%	6.8%	10.9%	13.0%	6.3%	8.2%	5.3%	9.1%	1.6%	-	18.8%	5.6%	8.0%	5.0%	8.0%	11.8%	2.1%	7.5%	5.2%	8.7%	9.5%



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 Enforcement of County codes and ordinances
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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1031	86	884	981	50	551	523	28	129	249	57	173	19	83	29	54	19	11	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	479	39	423	450	29	218	203	15	85	122	25	86	11	43	12	31	11	8	3
=====	46.5%	45.3%	47.9%	45.9%	58.0%	39.6%	38.8%	53.6%	65.9%	49.0%	43.9%	49.7%	57.9%	51.8%	41.4%	57.4%	57.9%	73%	37.5%
Very Satisfied	194	23	166	179	15	79	72	7	42	52	13	34	5	17	4	13	4	4	-
	18.8%	26.7%	18.8%	18.2%	30.0%	14.3%	13.8%	25.0%	32.6%	20.9%	22.8%	19.7%	26.3%	20.5%	13.8%	24.1%	21.1%	36%	
Somewhat Satisfied	285	16	257	271	14	139	131	8	43	70	12	52	6	26	8	18	7	4	3
	27.6%	18.6%	29.1%	27.6%	28.0%	25.2%	25.0%	28.6%	33.3%	28.1%	21.1%	30.1%	31.6%	31.3%	27.6%	33.3%	36.8%	36%	37.5%
Neutral	309	21	265	297	12	170	163	7	30	80	19	56	5	24	8	16	5	3	2
	30.0%	24.4%	30.0%	30.3%	24.0%	30.9%	31.2%	25.0%	23.3%	32.1%	33.3%	32.4%	26.3%	28.9%	27.6%	29.6%	26.3%	27%	25.0%
Unsatisfied [NET]	243	26	196	234	9	163	157	6	14	47	13	31	3	16	9	7	3	-	3
=====	23.6%	30.2%	22.2%	23.9%	18.0%	29.6%	30.0%	21.4%	10.9%	18.9%	22.8%	17.9%	15.8%	19.3%	31.0%	13.0%	15.8%		37.5%
Somewhat Unsatisfied	157	13	132	153	4	102	100	2	10	34	8	24	2	9	7	2	2	-	2
	15.2%	15.1%	14.9%	15.6%	8.0%	18.5%	19.1%	7.1%	7.8%	13.7%	14.0%	13.9%	10.5%	10.8%	24.1%	3.7%	10.5%		25.0%
Very Unsatisfied	86	13	64	81	5	61	57	4	4	13	5	7	1	7	2	5	1	-	1
	8.3%	15.1%	7.2%	8.3%	10.0%	11.1%	10.9%	14.3%	3.1%	5.2%	8.8%	4.0%	5.3%	8.4%	6.9%	9.3%	5.3%		12.5%



Q1_F. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	83	45	38	-	6	7	7	15	30	18	10	59	9	5	-	-	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	43	28	15	-	3	6	3	6	14	11	6	30	5	4	-	-	1
=====	51.8%	62%	39.5%		50.0%	85.7%	42.9%	40.0%	46.7%	61%	60.0%	50.8%	55.6%	80.0%			20.0%
Very Satisfied	17	13	4	-	1	4	-	2	7	3	3	9	3	3	-	-	-
	20.5%	29%	10.5%		16.7%	57.1%		13.3%	23.3%	17%	30.0%	15.3%	33.3%	60.0%			
Somewhat Satisfied	26	15	11	-	2	2	3	4	7	8	3	21	2	1	-	-	1
	31.3%	33%	28.9%		33.3%	28.6%	42.9%	26.7%	23.3%	44%	30.0%	35.6%	22.2%	20.0%			20.0%
Neutral	24	10	14	-	3	1	3	4	9	4	3	18	1	1	-	-	2
	28.9%	22%	36.8%		50.0%	14.3%	42.9%	26.7%	30.0%	22%	30.0%	30.5%	11.1%	20.0%			40.0%
Unsatisfied [NET]	16	7	9	-	-	-	1	5	7	3	1	11	3	-	-	-	2
=====	19.3%	16%	23.7%				14.3%	33.3%	23.3%	17%	10.0%	18.6%	33.3%				40.0%
Somewhat Unsatisfied	9	4	5	-	-	-	1	3	2	3	1	6	3	-	-	-	-
	10.8%	8.9%	13.2%				14.3%	20.0%	6.7%	17%	10.0%	10.2%	33.3%				
Very Unsatisfied	7	3	4	-	-	-	-	2	5	-	-	5	-	-	-	-	2
	8.4%	6.7%	10.5%					13.3%	16.7%			8.5%					40.0%



Q1_F. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	15	14	-	2	1	2	6	13	5	2	20	5	3	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	9	3	-	1	1	1	2	5	2	1	9	2	2	-	-	-	
=====	41.4%	60%	21.4%		50.0%	100%	50.0%	33.3%	38.5%	40%	50.0%	45.0%	40.0%	66.7%				
Very Satisfied	4	4	-	-	-	1	-	1	2	-	-	3	1	1	-	-	-	
	13.8%	27%				100%		16.7%	15.4%			15.0%	20.0%	33.3%				
Somewhat Satisfied	8	5	3	-	1	-	1	1	3	2	1	6	1	1	-	-	-	
	27.6%	33%	21.4%		50.0%		50.0%	16.7%	23.1%	40%	50.0%	30.0%	20.0%	33.3%				
Neutral	8	2	6	-	1	-	-	1	4	2	-	6	-	1	-	-	1	
	27.6%	13%	42.9%		50.0%			16.7%	30.8%	40%		30.0%		33.3%			50.0%	
Unsatisfied [NET]	9	4	5	-	-	-	1	3	4	1	1	5	3	-	-	-	1	
=====	31.0%	27%	35.7%				50.0%	50.0%	30.8%	20%	50.0%	25.0%	60.0%				50.0%	
Somewhat Unsatisfied	7	3	4	-	-	-	1	3	2	1	1	4	3	-	-	-	-	
	24.1%	20%	28.6%				50.0%	50.0%	15.4%	20%	50.0%	20.0%	60.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	6.9%	6.7%	7.1%						15.4%			5.0%					50.0%	



Q1_F. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	54	30	24	-	4	6	5	9	17	13	8	39	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	31	19	12	-	2	5	2	4	9	9	5	21	3	2	-	-	1	
=====	57.4%	63%	50.0%		50.0%	83.3%	40.0%	44.4%	52.9%	69%	62.5%	53.8%	75.0%	100%			33.3%	
Very Satisfied	13	9	4	-	1	3	-	1	5	3	3	6	2	2	-	-	-	
	24.1%	30%	16.7%		25.0%	50.0%		11.1%	29.4%	23%	37.5%	15.4%	50.0%	100%				
Somewhat Satisfied	18	10	8	-	1	2	2	3	4	6	2	15	1	-	-	-	1	
	33.3%	33%	33.3%		25.0%	33.3%	40.0%	33.3%	23.5%	46%	25.0%	38.5%	25.0%				33.3%	
Neutral	16	8	8	-	2	1	3	3	5	2	3	12	1	-	-	-	1	
	29.6%	27%	33.3%		50.0%	16.7%	60.0%	33.3%	29.4%	15%	37.5%	30.8%	25.0%				33.3%	
Unsatisfied [NET]	7	3	4	-	-	-	-	2	3	2	-	6	-	-	-	-	1	
=====	13.0%	10%	16.7%					22.2%	17.6%	15%		15.4%					33.3%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	2	-	2	-	-	-	-	-	-	
	3.7%	3.3%	4.2%						15%		5.1%							
Very Unsatisfied	5	2	3	-	-	-	-	2	3	-	-	4	-	-	-	-	1	
	9.3%	6.7%	12.5%					22.2%	17.6%			10.3%					33.3%	



Q1_F. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	19	13	5	-	1	1	1	3	5	6	5	9	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	7	3	-	-	-	1	2	4	3	3	5	2	-	-	-	1	
=====	57.9%	54%	60.0%				100%	66.7%	80.0%	50%	60.0%	55.6%	100.0%				50.0%	
Very Satisfied	4	3	1	-	-	-	-	1	2	1	1	1	1	-	-	-	1	
	21.1%	23%	20.0%					33.3%	40.0%	17%	20.0%	11.1%	50.0%				50.0%	
Somewhat Satisfied	7	4	2	-	-	-	1	1	2	2	2	4	1	-	-	-	-	
	36.8%	31%	40.0%				100%	33.3%	40.0%	33%	40.0%	44.4%	50.0%					
Neutral	5	4	1	-	1	1	-	-	1	2	-	4	-	1	-	-	-	
	26.3%	31%	20.0%		100%	100%			20.0%	33%		44.4%		100%				
Unsatisfied [NET]	3	2	1	-	-	-	-	1	-	1	2	-	-	-	-	-	1	
=====	15.8%	15%	20.0%					33.3%		17%	40.0%						50.0%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	10.5%	15%								17%	40.0%							
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	5.3%		20.0%					33.3%									50.0%	



Q1_F. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	6	1	-	-	-	-	2	4	2	3	3	1	-	-	-	1	
=====	72.7%	75%	50.0%					100%	100%	67%	100.0%	60.0%	100.0%				100%	
Very Satisfied	4	3	1	-	-	-	-	1	2	1	1	1	1	-	-	-	1	
	36.4%	38%	50.0%					50.0%	50.0%	33%	33.3%	20.0%	100.0%				100%	
Somewhat Satisfied	4	3	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-	
	36.4%	38%						50.0%	50.0%	33%	66.7%	40.0%						
Neutral	3	2	1	-	1	1	-	-	-	1	-	2	-	1	-	-	-	
	27.3%	25%	50.0%		100%	100%				33%		40.0%		100%				



Q1_F. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	-	1	-	2	1	-	-	-	-	
=====	37.5%	20%	66.7%				100%			33%		50.0%	100.0%					
Somewhat Satisfied	3	1	2	-	-	-	1	-	-	1	-	2	1	-	-	-	-	
	37.5%	20%	66.7%				100%			33%		50.0%	100.0%					
Neutral	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	25.0%	40%							100%	33%		50.0%						
Unsatisfied [NET]	3	2	1	-	-	-	-	1	-	1	2	-	-	-	-	-	1	
=====	37.5%	40%	33.3%					100%		33%	100.0%						100%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	25.0%	40%								33%	100.0%							
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	12.5%		33.3%					100%									100%	



Q1_FA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1031	515	471	7	20	184	230	193	214	164	155	615	105	103	15	16	133
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	479	255	210	5	12	85	120	79	93	80	91	288	58	53	7	8	30
=====	46.5%	50%	44.6%	71.4%	60.0%	46.2%	52.2%	40.9%	43.5%	49%	58.7%	46.8%	55.2%	51.5%	46.7%	50.0%	22.6%
Very Satisfied	194	112	78	1	4	44	40	32	43	28	37	112	27	24	6	4	9
	40.5%	44%	37.1%	20.0%	33.3%	51.8%	33.3%	40.5%	46.2%	35%	40.7%	38.9%	46.6%	45.3%	85.7%	50.0%	30.0%
Somewhat Satisfied	285	143	132	4	8	41	80	47	50	52	54	176	31	29	1	4	21
	59.5%	56%	62.9%	80.0%	66.7%	48.2%	66.7%	59.5%	53.8%	65%	59.3%	61.1%	53.4%	54.7%	14.3%	50.0%	70.0%
Neutral	309	144	155	-	7	57	72	58	65	44	36	194	21	31	7	3	42
	30.0%	28%	32.9%		35.0%	31.0%	31.3%	30.1%	30.4%	27%	23.2%	31.5%	20.0%	30.1%	46.7%	18.8%	31.6%
Unsatisfied [NET]	243	116	106	2	1	42	38	56	56	40	28	133	26	19	1	5	61
=====	23.6%	23%	22.5%	28.6%	5.0%	22.8%	16.5%	29.0%	26.2%	24%	18.1%	21.6%	24.8%	18.4%	6.7%	31.2%	45.9%
Somewhat Unsatisfied	157	77	68	-	1	28	26	34	34	30	17	94	17	11	-	1	30
	64.6%	66%	64.2%		100%	66.7%	68.4%	60.7%	60.7%	75%	60.7%	70.7%	65.4%	57.9%		20.0%	49.2%
Very Unsatisfied	86	39	38	2	-	14	12	22	22	10	11	39	9	8	1	4	31
	35.4%	34%	35.8%	100.0%		33.3%	31.6%	39.3%	39.3%	25%	39.3%	29.3%	34.6%	42.1%	100.0%	80.0%	50.8%



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 Enforcement of County codes and ordinances
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1031	147	138	108	222	98	95	121	62	1	16	161	162	180	176	348	48	133	134	230	475
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	479	64	58	47	116	40	59	46	29	1	9	85	66	97	81	148	31	79	67	109	192
=====	46.5%	43.5%	42.0%	43.5%	52.3%	40.8%	62.1%	38.0%	46.8%	100%	56.2%	52.8%	40.7%	53.9%	46.0%	42.5%	64.6%	59.4%	50.0%	47.4%	40.4%
Very Satisfied	194	25	30	21	41	13	23	19	9	1	6	41	23	39	34	56	18	40	24	45	66
	40.5%	39.1%	51.7%	44.7%	35.3%	32.5%	39.0%	41.3%	31.0%	100%	66.7%	48.2%	34.8%	40.2%	42.0%	37.8%	58.1%	50.6%	35.8%	41.3%	34.4%
Somewhat Satisfied	285	39	28	26	75	27	36	27	20	-	3	44	43	58	47	92	13	39	43	64	126
	59.5%	60.9%	48.3%	55.3%	64.7%	67.5%	61.0%	58.7%	69.0%	-	33.3%	51.8%	65.2%	59.8%	58.0%	62.2%	41.9%	49.4%	64.2%	58.7%	65.6%
Neutral	309	50	45	31	60	31	22	41	23	-	1	48	57	49	58	95	8	32	45	62	157
	30.0%	34.0%	32.6%	28.7%	27.0%	31.6%	23.2%	33.9%	37.1%	-	6.2%	29.8%	35.2%	27.2%	33.0%	27.3%	16.7%	24.1%	33.6%	27.0%	33.1%
Unsatisfied [NET]	243	33	35	30	46	27	14	34	10	-	6	28	39	34	37	105	9	22	22	59	126
=====	23.6%	22.4%	25.4%	27.8%	20.7%	27.6%	14.7%	28.1%	16.1%	-	37.5%	17.4%	24.1%	18.9%	21.0%	30.2%	18.8%	16.5%	16.4%	25.7%	26.5%
Somewhat Unsatisfied	157	23	20	16	32	19	9	23	9	-	3	19	26	25	23	64	8	12	15	39	81
	64.6%	69.7%	57.1%	53.3%	69.6%	70.4%	64.3%	67.6%	90.0%	-	50.0%	67.9%	66.7%	73.5%	62.2%	61.0%	88.9%	54.5%	68.2%	66.1%	64.3%
Very Unsatisfied	86	10	15	14	14	8	5	11	1	-	3	9	13	9	14	41	1	10	7	20	45
	35.4%	30.3%	42.9%	46.7%	30.4%	29.6%	35.7%	32.4%	10.0%	-	50.0%	32.1%	33.3%	26.5%	37.8%	39.0%	11.1%	45.5%	31.8%	33.9%	35.7%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1031	86	884	981	50	551	523	28	129	249	57	173	19	83	29	54	19	11	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	479	39	423	450	29	218	203	15	85	122	25	86	11	43	12	31	11	8	3
=====	46.5%	45.3%	47.9%	45.9%	58.0%	39.6%	38.8%	53.6%	65.9%	49.0%	43.9%	49.7%	57.9%	51.8%	41.4%	57.4%	57.9%	73%	37.5%
Very Satisfied	194	23	166	179	15	79	72	7	42	52	13	34	5	17	4	13	4	4	-
	40.5%	59.0%	39.2%	39.8%	51.7%	36.2%	35.5%	46.7%	49.4%	42.6%	52.0%	39.5%	45.5%	39.5%	33.3%	41.9%	36.4%	50%	
Somewhat Satisfied	285	16	257	271	14	139	131	8	43	70	12	52	6	26	8	18	7	4	3
	59.5%	41.0%	60.8%	60.2%	48.3%	63.8%	64.5%	53.3%	50.6%	57.4%	48.0%	60.5%	54.5%	60.5%	66.7%	58.1%	63.6%	50%	100%
Neutral	309	21	265	297	12	170	163	7	30	80	19	56	5	24	8	16	5	3	2
	30.0%	24.4%	30.0%	30.3%	24.0%	30.9%	31.2%	25.0%	23.3%	32.1%	33.3%	32.4%	26.3%	28.9%	27.6%	29.6%	26.3%	27%	25.0%
Unsatisfied [NET]	243	26	196	234	9	163	157	6	14	47	13	31	3	16	9	7	3	-	3
=====	23.6%	30.2%	22.2%	23.9%	18.0%	29.6%	30.0%	21.4%	10.9%	18.9%	22.8%	17.9%	15.8%	19.3%	31.0%	13.0%	15.8%		37.5%
Somewhat Unsatisfied	157	13	132	153	4	102	100	2	10	34	8	24	2	9	7	2	2	-	2
	64.6%	50.0%	67.3%	65.4%	44.4%	62.6%	63.7%	33.3%	71.4%	72.3%	61.5%	77.4%	66.7%	56.2%	77.8%	28.6%	66.7%		66.7%
Very Unsatisfied	86	13	64	81	5	61	57	4	4	13	5	7	1	7	2	5	1	-	1
	35.4%	50.0%	32.7%	34.6%	55.6%	37.4%	36.3%	66.7%	28.6%	27.7%	38.5%	22.6%	33.3%	43.8%	22.2%	71.4%	33.3%		33.3%



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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	83	45	38	-	6	7	7	15	30	18	10	59	9	5	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	43	28	15	-	3	6	3	6	14	11	6	30	5	4	-	-	1	
=====	51.8%	62%	39.5%		50.0%	85.7%	42.9%	40.0%	46.7%	61%	60.0%	50.8%	55.6%	80.0%			20.0%	
Very Satisfied	17	13	4	-	1	4	-	2	7	3	3	9	3	3	-	-	-	
	39.5%	46%	26.7%		33.3%	66.7%		33.3%	50.0%	27%	50.0%	30.0%	60.0%	75.0%				
Somewhat Satisfied	26	15	11	-	2	2	3	4	7	8	3	21	2	1	-	-	1	
	60.5%	54%	73.3%		66.7%	33.3%	100%	66.7%	50.0%	73%	50.0%	70.0%	40.0%	25.0%			100%	
Neutral	24	10	14	-	3	1	3	4	9	4	3	18	1	1	-	-	2	
	28.9%	22%	36.8%		50.0%	14.3%	42.9%	26.7%	30.0%	22%	30.0%	30.5%	11.1%	20.0%			40.0%	
Unsatisfied [NET]	16	7	9	-	-	-	1	5	7	3	1	11	3	-	-	-	2	
=====	19.3%	16%	23.7%				14.3%	33.3%	23.3%	17%	10.0%	18.6%	33.3%				40.0%	
Somewhat Unsatisfied	9	4	5	-	-	-	1	3	2	3	1	6	3	-	-	-	-	
	56.2%	57%	55.6%				100%	60.0%	28.6%	100%	100.0%	54.5%	100.0%					
Very Unsatisfied	7	3	4	-	-	-	-	2	5	-	-	5	-	-	-	-	2	
	43.8%	43%	44.4%					40.0%	71.4%			45.5%					100%	



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 Enforcement of County codes and ordinances
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	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	15	14	-	2	1	2	6	13	5	2	20	5	3	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	9	3	-	1	1	1	2	5	2	1	9	2	2	-	-	-	
=====	41.4%	60%	21.4%		50.0%	100%	50.0%	33.3%	38.5%	40%	50.0%	45.0%	40.0%	66.7%				
Very Satisfied	4	4	-	-	-	1	-	1	2	-	-	3	1	1	-	-	-	
	33.3%	44%				100%		50.0%	40.0%			33.3%	50.0%	50.0%				
Somewhat Satisfied	8	5	3	-	1	-	1	1	3	2	1	6	1	1	-	-	-	
	66.7%	56%	100.0%		100%		100%	50.0%	60.0%	100%	100.0%	66.7%	50.0%	50.0%				
Neutral	8	2	6	-	1	-	-	1	4	2	-	6	-	1	-	-	1	
	27.6%	13%	42.9%		50.0%			16.7%	30.8%	40%		30.0%		33.3%			50.0%	
Unsatisfied [NET]	9	4	5	-	-	-	1	3	4	1	1	5	3	-	-	-	1	
=====	31.0%	27%	35.7%				50.0%	50.0%	30.8%	20%	50.0%	25.0%	60.0%				50.0%	
Somewhat Unsatisfied	7	3	4	-	-	-	1	3	2	1	1	4	3	-	-	-	-	
	77.8%	75%	80.0%				100%	100%	50.0%	100%	100.0%	80.0%	100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	22.2%	25%	20.0%						50.0%			20.0%					100%	



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 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	54	30	24	-	4	6	5	9	17	13	8	39	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	31	19	12	-	2	5	2	4	9	9	5	21	3	2	-	-	1	
=====	57.4%	63%	50.0%		50.0%	83.3%	40.0%	44.4%	52.9%	69%	62.5%	53.8%	75.0%	100%			33.3%	
Very Satisfied	13	9	4	-	1	3	-	1	5	3	3	6	2	2	-	-	-	
	41.9%	47%	33.3%		50.0%	60.0%		25.0%	55.6%	33%	60.0%	28.6%	66.7%	100%				
Somewhat Satisfied	18	10	8	-	1	2	2	3	4	6	2	15	1	-	-	-	1	
	58.1%	53%	66.7%		50.0%	40.0%	100%	75.0%	44.4%	67%	40.0%	71.4%	33.3%				100%	
Neutral	16	8	8	-	2	1	3	3	5	2	3	12	1	-	-	-	1	
	29.6%	27%	33.3%		50.0%	16.7%	60.0%	33.3%	29.4%	15%	37.5%	30.8%	25.0%				33.3%	
Unsatisfied [NET]	7	3	4	-	-	-	-	2	3	2	-	6	-	-	-	-	1	
=====	13.0%	10%	16.7%					22.2%	17.6%	15%		15.4%					33.3%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	28.6%	33%	25.0%						100%			33.3%						
Very Unsatisfied	5	2	3	-	-	-	-	2	3	-	-	4	-	-	-	-	1	
	71.4%	67%	75.0%					100%	100%			66.7%					100%	



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	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	19	13	5	-	1	1	1	3	5	6	5	9	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	7	3	-	-	-	1	2	4	3	3	5	2	-	-	-	1	
=====	57.9%	54%	60.0%				100%	66.7%	80.0%	50%	60.0%	55.6%	100.0%				50.0%	
Very Satisfied	4	3	1	-	-	-	-	1	2	1	1	1	1	-	-	-	1	
	36.4%	43%	33.3%					50.0%	50.0%	33%	33.3%	20.0%	50.0%				100%	
Somewhat Satisfied	7	4	2	-	-	-	1	1	2	2	2	4	1	-	-	-	-	
	63.6%	57%	66.7%				100%	50.0%	50.0%	67%	66.7%	80.0%	50.0%					
Neutral	5	4	1	-	1	1	-	-	1	2	-	4	-	1	-	-	-	
	26.3%	31%	20.0%		100%	100%			20.0%	33%		44.4%		100%				
Unsatisfied [NET]	3	2	1	-	-	-	-	1	-	1	2	-	-	-	-	-	1	
=====	15.8%	15%	20.0%					33.3%		17%	40.0%						50.0%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	66.7%	100%								100%	100.0%							
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	33.3%		100.0%					100%									100%	



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 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	11	8	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	6	1	-	-	-	-	2	4	2	3	3	1	-	-	-	1
=====	72.7%	75%	50.0%					100%	100%	67%	100.0%	60.0%	100.0%				100%
Very Satisfied	4	3	1	-	-	-	-	1	2	1	1	1	1	-	-	-	1
	50.0%	50%	100.0%					50.0%	50.0%	50%	33.3%	33.3%	100.0%				100%
Somewhat Satisfied	4	3	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-
	50.0%	50%						50.0%	50.0%	50%	66.7%	66.7%					
Neutral	3	2	1	-	1	1	-	-	-	1	-	2	-	1	-	-	-
	27.3%	25%	50.0%		100%	100%				33%		40.0%		100%			



Q1_FA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of County codes and ordinances
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	-	1	-	2	1	-	-	-	-	
=====	37.5%	20%	66.7%				100%			33%		50.0%	100.0%					
Somewhat Satisfied	3	1	2	-	-	-	1	-	-	1	-	2	1	-	-	-	-	
	100%	100%	100.0%				100%			100%		100%	100.0%					
Neutral	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	25.0%	40%							100%	33%		50.0%						
Unsatisfied [NET]	3	2	1	-	-	-	-	1	-	1	2	-	-	-	-	-	1	
=====	37.5%	40%	33.3%					100%		33%	100.0%						100%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	66.7%	100%								100%	100.0%							
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	33.3%		100.0%					100%									100%	



Q1_G. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1112	538	525	7	21	203	253	213	218	180	173	677	103	112	13	18	134
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	631	317	300	1	12	107	146	119	126	110	116	383	72	66	6	10	40
=====	56.7%	59%	57.1%	14.3%	57.1%	52.7%	57.7%	55.9%	57.8%	61%	67.1%	56.6%	69.9%	58.9%	46.2%	55.6%	29.9%
Very Satisfied	274	152	116	1	3	36	67	55	62	42	54	160	38	32	3	5	16
	24.6%	28%	22.1%	14.3%	14.3%	17.7%	26.5%	25.8%	28.4%	23%	31.2%	23.6%	36.9%	28.6%	23.1%	27.8%	11.9%
Somewhat Satisfied	357	165	184	-	9	71	79	64	64	68	62	223	34	34	3	5	24
	32.1%	31%	35.0%		42.9%	35.0%	31.2%	30.0%	29.4%	38%	35.8%	32.9%	33.0%	30.4%	23.1%	27.8%	17.9%
Neutral	244	121	109	3	6	52	50	47	43	39	32	140	22	26	4	3	43
	21.9%	22%	20.8%	42.9%	28.6%	25.6%	19.8%	22.1%	19.7%	22%	18.5%	20.7%	21.4%	23.2%	30.8%	16.7%	32.1%
Unsatisfied [NET]	237	100	116	3	3	44	57	47	49	31	25	154	9	20	3	5	51
=====	21.3%	19%	22.1%	42.9%	14.3%	21.7%	22.5%	22.1%	22.5%	17%	14.5%	22.7%	8.7%	17.9%	23.1%	27.8%	38.1%
Somewhat Unsatisfied	135	54	72	1	1	22	45	26	23	14	16	94	3	9	-	2	24
	12.1%	10%	13.7%	14.3%	4.8%	10.8%	17.8%	12.2%	10.6%	7.8%	9.2%	13.9%	2.9%	8.0%		11.1%	17.9%
Very Unsatisfied	102	46	44	2	2	22	12	21	26	17	9	60	6	11	3	3	27
	9.2%	8.6%	8.4%	28.6%	9.5%	10.8%	4.7%	9.9%	11.9%	9.4%	5.2%	8.9%	5.8%	9.8%	23.1%	16.7%	20.1%



Q1_G. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1112	174	144	116	246	99	98	132	59	1	19	172	175	199	189	373	51	148	144	248	510
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	631	98	66	70	156	49	66	69	35	1	10	97	94	115	109	214	31	88	84	145	279
=====	56.7%	56.3%	45.8%	60.3%	63.4%	49.5%	67.3%	52.3%	59.3%	100%	52.6%	56.4%	53.7%	57.8%	57.7%	57.4%	60.8%	59.5%	58.3%	58.5%	54.7%
Very Satisfied	274	36	34	34	60	18	33	31	12	1	5	35	40	57	52	88	21	40	35	46	132
	24.6%	20.7%	23.6%	29.3%	24.4%	18.2%	33.7%	23.5%	20.3%	100%	26.3%	20.3%	22.9%	28.6%	27.5%	23.6%	41.2%	27.0%	24.3%	18.5%	25.9%
Somewhat Satisfied	357	62	32	36	96	31	33	38	23	-	5	62	54	58	57	126	10	48	49	99	147
	32.1%	35.6%	22.2%	31.0%	39.0%	31.3%	33.7%	28.8%	39.0%	-	26.3%	36.0%	30.9%	29.1%	30.2%	33.8%	19.6%	32.4%	34.0%	39.9%	28.8%
Neutral	244	41	38	21	44	23	16	40	9	-	3	41	41	43	39	78	12	32	35	46	115
	21.9%	23.6%	26.4%	18.1%	17.9%	23.2%	16.3%	30.3%	15.3%	-	15.8%	23.8%	23.4%	21.6%	20.6%	20.9%	23.5%	21.6%	24.3%	18.5%	22.5%
Unsatisfied [NET]	237	35	40	25	46	27	16	23	15	-	6	34	40	41	41	81	8	28	25	57	116
=====	21.3%	20.1%	27.8%	21.6%	18.7%	27.3%	16.3%	17.4%	25.4%	-	31.6%	19.8%	22.9%	20.6%	21.7%	21.7%	15.7%	18.9%	17.4%	23.0%	22.7%
Somewhat Unsatisfied	135	18	25	14	25	17	11	12	8	-	2	23	22	31	26	33	5	16	17	35	62
	12.1%	10.3%	17.4%	12.1%	10.2%	17.2%	11.2%	9.1%	13.6%	-	10.5%	13.4%	12.6%	15.6%	13.8%	8.8%	9.8%	10.8%	11.8%	14.1%	12.2%
Very Unsatisfied	102	17	15	11	21	10	5	11	7	-	4	11	18	10	15	48	3	12	8	22	54
	9.2%	9.8%	10.4%	9.5%	8.5%	10.1%	5.1%	8.3%	11.9%	-	21.1%	6.4%	10.3%	5.0%	7.9%	12.9%	5.9%	8.1%	5.6%	8.9%	10.6%



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 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1112	91	957	1054	58	599	568	31	134	268	59	187	22	91	32	59	20	12	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	631	50	558	592	39	324	300	24	93	140	31	97	12	60	19	41	14	8	6
=====	56.7%	54.9%	58.3%	56.2%	67.2%	54.1%	52.8%	77.4%	69.4%	52.2%	52.5%	51.9%	54.5%	65.9%	59.4%	69.5%	70.0%	67%	75.0%
Very Satisfied	274	30	236	254	20	133	120	13	45	63	15	42	6	27	8	19	6	4	2
	24.6%	33.0%	24.7%	24.1%	34.5%	22.2%	21.1%	41.9%	33.6%	23.5%	25.4%	22.5%	27.3%	29.7%	25.0%	32.2%	30.0%	33%	25.0%
Somewhat Satisfied	357	20	322	338	19	191	180	11	48	77	16	55	6	33	11	22	8	4	4
	32.1%	22.0%	33.6%	32.1%	32.8%	31.9%	31.7%	35.5%	35.8%	28.7%	27.1%	29.4%	27.3%	36.3%	34.4%	37.3%	40.0%	33%	50.0%
Neutral	244	25	198	235	9	121	118	3	30	70	17	48	5	19	7	12	4	3	1
	21.9%	27.5%	20.7%	22.3%	15.5%	20.2%	20.8%	9.7%	22.4%	26.1%	28.8%	25.7%	22.7%	20.9%	21.9%	20.3%	20.0%	25%	12.5%
Unsatisfied [NET]	237	16	201	227	10	154	150	4	11	58	11	42	5	12	6	6	2	1	1
=====	21.3%	17.6%	21.0%	21.5%	17.2%	25.7%	26.4%	12.9%	8.2%	21.6%	18.6%	22.5%	22.7%	13.2%	18.8%	10.2%	10.0%	8.3%	12.5%
Somewhat Unsatisfied	135	7	122	128	7	84	82	2	7	38	5	29	4	6	2	4	-	-	-
	12.1%	7.7%	12.7%	12.1%	12.1%	14.0%	14.4%	6.5%	5.2%	14.2%	8.5%	15.5%	18.2%	6.6%	6.2%	6.8%			
Very Unsatisfied	102	9	79	99	3	70	68	2	4	20	6	13	1	6	4	2	2	1	1
	9.2%	9.9%	8.3%	9.4%	5.2%	11.7%	12.0%	6.5%	3.0%	7.5%	10.2%	7.0%	4.5%	6.6%	12.5%	3.4%	10.0%	8.3%	12.5%



Q1_G. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	91	51	40	-	7	8	6	16	32	22	13	65	9	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	37	23	-	2	7	3	10	23	15	9	42	8	5	-	1	1	
=====	65.9%	73%	57.5%		28.6%	87.5%	50.0%	62.5%	71.9%	68%	69.2%	64.6%	88.9%	100%		100.0%	20.0%	
Very Satisfied	27	16	11	-	-	2	3	7	10	5	4	16	6	4	-	-	-	
	29.7%	31%	27.5%			25.0%	50.0%	43.8%	31.2%	23%	30.8%	24.6%	66.7%	80.0%				
Somewhat Satisfied	33	21	12	-	2	5	-	3	13	10	5	26	2	1	-	1	1	
	36.3%	41%	30.0%		28.6%	62.5%		18.8%	40.6%	45%	38.5%	40.0%	22.2%	20.0%		100.0%	20.0%	
Neutral	19	10	9	-	5	1	3	2	3	5	3	16	-	-	-	-	1	
	20.9%	20%	22.5%		71.4%	12.5%	50.0%	12.5%	9.4%	23%	23.1%	24.6%					20.0%	
Unsatisfied [NET]	12	4	8	-	-	-	-	4	6	2	1	7	1	-	-	-	3	
=====	13.2%	7.8%	20.0%					25.0%	18.8%	9.1%	7.7%	10.8%	11.1%				60.0%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	2	2	2	1	5	-	-	-	-	-	
	6.6%	3.9%	10.0%					12.5%	6.2%	9.1%	7.7%	7.7%						
Very Unsatisfied	6	2	4	-	-	-	-	2	4	-	-	2	1	-	-	-	3	
	6.6%	3.9%	10.0%					12.5%	12.5%		3.1%	11.1%					60.0%	



Q1_G. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	32	18	14	-	3	1	2	6	13	7	3	23	5	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	13	6	-	1	1	1	2	7	7	2	14	4	3	-	1	-	
=====	59.4%	72%	42.9%		33.3%	100%	50.0%	33.3%	53.8%	100%	66.7%	60.9%	80.0%	100%		100.0%		
Very Satisfied	8	5	3	-	-	-	1	2	5	-	1	5	3	2	-	-	-	
	25.0%	28%	21.4%				50.0%	33.3%	38.5%		33.3%	21.7%	60.0%	66.7%				
Somewhat Satisfied	11	8	3	-	1	1	-	-	2	7	1	9	1	1	-	1	-	
	34.4%	44%	21.4%		33.3%	100%			15.4%	100%	33.3%	39.1%	20.0%	33.3%		100.0%		
Neutral	7	4	3	-	2	-	1	1	3	-	1	6	-	-	-	-	-	
	21.9%	22%	21.4%		66.7%		50.0%	16.7%	23.1%		33.3%	26.1%						
Unsatisfied [NET]	6	1	5	-	-	-	-	3	3	-	-	3	1	-	-	-	2	
=====	18.8%	5.6%	35.7%					50.0%	23.1%			13.0%	20.0%				100%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	6.2%		14.3%					16.7%	7.7%			8.7%						
Very Unsatisfied	4	1	3	-	-	-	-	2	2	-	-	1	1	-	-	-	2	
	12.5%	5.6%	21.4%					33.3%	15.4%			4.3%	20.0%				100%	



Q1_G. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	59	33	26	-	4	7	4	10	19	15	10	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	24	17	-	1	6	2	8	16	8	7	28	4	2	-	-	1	
=====	69.5%	73%	65.4%		25.0%	85.7%	50.0%	80.0%	84.2%	53%	70.0%	66.7%	100.0%	100%			33.3%	
Very Satisfied	19	11	8	-	-	2	2	5	5	5	3	11	3	2	-	-	-	
	32.2%	33%	30.8%			28.6%	50.0%	50.0%	26.3%	33%	30.0%	26.2%	75.0%	100%				
Somewhat Satisfied	22	13	9	-	1	4	-	3	11	3	4	17	1	-	-	-	1	
	37.3%	39%	34.6%		25.0%	57.1%		30.0%	57.9%	20%	40.0%	40.5%	25.0%				33.3%	
Neutral	12	6	6	-	3	1	2	1	-	5	2	10	-	-	-	-	1	
	20.3%	18%	23.1%		75.0%	14.3%	50.0%	10.0%		33%	20.0%	23.8%					33.3%	
Unsatisfied [NET]	6	3	3	-	-	-	-	1	3	2	1	4	-	-	-	-	1	
=====	10.2%	9.1%	11.5%					10.0%	15.8%	13%	10.0%	9.5%					33.3%	
Somewhat Unsatisfied	4	2	2	-	-	-	-	1	1	2	1	3	-	-	-	-	-	
	6.8%	6.1%	7.7%					10.0%	5.3%	13%	10.0%	7.1%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	3.4%	3.0%	3.8%						10.5%			2.4%					33.3%	



Q1_G. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	20	14	5	-	1	1	1	3	6	6	6	9	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	11	3	-	-	-	1	1	5	5	5	6	2	1	-	-	-	
=====	70.0%	79%	60.0%				100%	33.3%	83.3%	83%	83.3%	66.7%	100.0%	100%				
Very Satisfied	6	6	-	-	-	-	-	-	3	1	2	2	2	-	-	-	-	
	30.0%	43%							50.0%	17%	33.3%	22.2%	100.0%					
Somewhat Satisfied	8	5	3	-	-	-	1	1	2	4	3	4	-	1	-	-	-	
	40.0%	36%	60.0%				100%	33.3%	33.3%	67%	50.0%	44.4%		100%				
Neutral	4	2	1	-	-	1	-	1	1	1	1	2	-	-	-	-	1	
	20.0%	14%	20.0%			100%		33.3%	16.7%	17%	16.7%	22.2%					50.0%	
Unsatisfied [NET]	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
=====	10.0%	7.1%	20.0%		100%			33.3%				11.1%					50.0%	
Very Unsatisfied	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	10.0%	7.1%	20.0%		100%			33.3%				11.1%					50.0%	



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 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	7	1	-	-	-	-	1	4	3	3	3	1	1	-	-	-	
=====	66.7%	78%	50.0%					50.0%	80.0%	100%	75.0%	60.0%	100.0%	100%				
Very Satisfied	4	4	-	-	-	-	-	-	3	1	1	2	1	-	-	-	-	
	33.3%	44%							60.0%	33%	25.0%	40.0%	100.0%					
Somewhat Satisfied	4	3	1	-	-	-	-	1	1	2	2	1	-	1	-	-	-	
	33.3%	33%	50.0%					50.0%	20.0%	67%	50.0%	20.0%		100%				
Neutral	3	1	1	-	-	1	-	1	1	-	1	1	-	-	-	-	1	
	25.0%	11%	50.0%			100%		50.0%	20.0%		25.0%	20.0%					100%	
Unsatisfied [NET]	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
=====	8.3%	11%			100%							20.0%						
Very Unsatisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	8.3%	11%			100%							20.0%						



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	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	1	-	1	2	2	3	1	-	-	-	-	
=====	75.0%	80%	66.7%				100%		100%	67%	100.0%	75.0%	100.0%					
Very Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	25.0%	40%									50.0%		100.0%					
Somewhat Satisfied	4	2	2	-	-	-	1	-	1	2	1	3	-	-	-	-	-	
	50.0%	40%	66.7%				100%		100%	67%	50.0%	75.0%						
Neutral	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%	20%								33%		25.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	12.5%		33.3%					100%									100%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	12.5%		33.3%					100%									100%	



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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1112	538	525	7	21	203	253	213	218	180	173	677	103	112	13	18	134
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	631	317	300	1	12	107	146	119	126	110	116	383	72	66	6	10	40
=====	56.7%	59%	57.1%	14.3%	57.1%	52.7%	57.7%	55.9%	57.8%	61%	67.1%	56.6%	69.9%	58.9%	46.2%	55.6%	29.9%
Very Satisfied	274	152	116	1	3	36	67	55	62	42	54	160	38	32	3	5	16
	43.4%	48%	38.7%	100.0%	25.0%	33.6%	45.9%	46.2%	49.2%	38%	46.6%	41.8%	52.8%	48.5%	50.0%	50.0%	40.0%
Somewhat Satisfied	357	165	184	-	9	71	79	64	64	68	62	223	34	34	3	5	24
	56.6%	52%	61.3%		75.0%	66.4%	54.1%	53.8%	50.8%	62%	53.4%	58.2%	47.2%	51.5%	50.0%	50.0%	60.0%
Neutral	244	121	109	3	6	52	50	47	43	39	32	140	22	26	4	3	43
	21.9%	22%	20.8%	42.9%	28.6%	25.6%	19.8%	22.1%	19.7%	22%	18.5%	20.7%	21.4%	23.2%	30.8%	16.7%	32.1%
Unsatisfied [NET]	237	100	116	3	3	44	57	47	49	31	25	154	9	20	3	5	51
=====	21.3%	19%	22.1%	42.9%	14.3%	21.7%	22.5%	22.1%	22.5%	17%	14.5%	22.7%	8.7%	17.9%	23.1%	27.8%	38.1%
Somewhat Unsatisfied	135	54	72	1	1	22	45	26	23	14	16	94	3	9	-	2	24
	57.0%	54%	62.1%	33.3%	33.3%	50.0%	78.9%	55.3%	46.9%	45%	64.0%	61.0%	33.3%	45.0%		40.0%	47.1%
Very Unsatisfied	102	46	44	2	2	22	12	21	26	17	9	60	6	11	3	3	27
	43.0%	46%	37.9%	66.7%	66.7%	50.0%	21.1%	44.7%	53.1%	55%	36.0%	39.0%	66.7%	55.0%	100.0%	60.0%	52.9%



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1112 100%	174 100%	144 100%	116 100%	246 100%	99 100%	98 100%	132 100%	59 100%	1 100%	19 100%	172 100%	175 100%	199 100%	189 100%	373 100%	51 100.0%	148 100.0%	144 100.0%	248 100.0%	510 100.0%
Satisfied [NET] =====	631 56.7%	98 56.3%	66 45.8%	70 60.3%	156 63.4%	49 49.5%	66 67.3%	69 52.3%	35 59.3%	1 100%	10 52.6%	97 56.4%	94 53.7%	115 57.8%	109 57.7%	214 57.4%	31 60.8%	88 59.5%	84 58.3%	145 58.5%	279 54.7%
Very Satisfied	274 43.4%	36 36.7%	34 51.5%	34 48.6%	60 38.5%	18 36.7%	33 50.0%	31 44.9%	12 34.3%	1 100%	5 50.0%	35 36.1%	40 42.6%	57 49.6%	52 47.7%	88 41.1%	21 67.7%	40 45.5%	35 41.7%	46 31.7%	132 47.3%
Somewhat Satisfied	357 56.6%	62 63.3%	32 48.5%	36 51.4%	96 61.5%	31 63.3%	33 50.0%	38 55.1%	23 65.7%	- 50.0%	5 63.9%	62 57.4%	54 50.4%	58 52.3%	57 58.9%	126 32.3%	10 32.3%	48 54.5%	49 58.3%	99 68.3%	147 52.7%
Neutral	244 21.9%	41 23.6%	38 26.4%	21 18.1%	44 17.9%	23 23.2%	16 16.3%	40 30.3%	9 15.3%	- 15.8%	3 23.8%	41 23.4%	41 21.6%	43 20.6%	39 20.9%	78 23.5%	12 23.5%	32 21.6%	35 24.3%	46 18.5%	115 22.5%
Unsatisfied [NET] =====	237 21.3%	35 20.1%	40 27.8%	25 21.6%	46 18.7%	27 27.3%	16 16.3%	23 17.4%	15 25.4%	- 31.6%	6 19.8%	34 22.9%	40 20.6%	41 21.7%	41 21.7%	81 21.7%	8 15.7%	28 18.9%	25 17.4%	57 23.0%	116 22.7%
Somewhat Unsatisfied	135 57.0%	18 51.4%	25 62.5%	14 56.0%	25 54.3%	17 63.0%	11 68.8%	12 52.2%	8 53.3%	- 33.3%	2 67.6%	23 55.0%	22 75.6%	31 63.4%	26 40.7%	33 40.7%	5 62.5%	16 57.1%	17 68.0%	35 61.4%	62 53.4%
Very Unsatisfied	102 43.0%	17 48.6%	15 37.5%	11 44.0%	21 45.7%	10 37.0%	5 31.2%	11 47.8%	7 46.7%	- 66.7%	4 32.4%	11 45.0%	18 24.4%	10 36.6%	15 59.3%	48 37.5%	3 37.5%	12 42.9%	8 32.0%	22 38.6%	54 46.6%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1112	91	957	1054	58	599	568	31	134	268	59	187	22	91	32	59	20	12	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	631	50	558	592	39	324	300	24	93	140	31	97	12	60	19	41	14	8	6
=====	56.7%	54.9%	58.3%	56.2%	67.2%	54.1%	52.8%	77.4%	69.4%	52.2%	52.5%	51.9%	54.5%	65.9%	59.4%	69.5%	70.0%	67%	75.0%
Very Satisfied	274	30	236	254	20	133	120	13	45	63	15	42	6	27	8	19	6	4	2
	43.4%	60.0%	42.3%	42.9%	51.3%	41.0%	40.0%	54.2%	48.4%	45.0%	48.4%	43.3%	50.0%	45.0%	42.1%	46.3%	42.9%	50%	33.3%
Somewhat Satisfied	357	20	322	338	19	191	180	11	48	77	16	55	6	33	11	22	8	4	4
	56.6%	40.0%	57.7%	57.1%	48.7%	59.0%	60.0%	45.8%	51.6%	55.0%	51.6%	56.7%	50.0%	55.0%	57.9%	53.7%	57.1%	50%	66.7%
Neutral	244	25	198	235	9	121	118	3	30	70	17	48	5	19	7	12	4	3	1
	21.9%	27.5%	20.7%	22.3%	15.5%	20.2%	20.8%	9.7%	22.4%	26.1%	28.8%	25.7%	22.7%	20.9%	21.9%	20.3%	20.0%	25%	12.5%
Unsatisfied [NET]	237	16	201	227	10	154	150	4	11	58	11	42	5	12	6	6	2	1	1
=====	21.3%	17.6%	21.0%	21.5%	17.2%	25.7%	26.4%	12.9%	8.2%	21.6%	18.6%	22.5%	22.7%	13.2%	18.8%	10.2%	10.0%	8.3%	12.5%
Somewhat Unsatisfied	135	7	122	128	7	84	82	2	7	38	5	29	4	6	2	4	-	-	-
	57.0%	43.8%	60.7%	56.4%	70.0%	54.5%	54.7%	50.0%	63.6%	65.5%	45.5%	69.0%	80.0%	50.0%	33.3%	66.7%			
Very Unsatisfied	102	9	79	99	3	70	68	2	4	20	6	13	1	6	4	2	2	1	1
	43.0%	56.2%	39.3%	43.6%	30.0%	45.5%	45.3%	50.0%	36.4%	34.5%	54.5%	31.0%	20.0%	50.0%	66.7%	33.3%	100.0%	100%	100%



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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	91	51	40	-	7	8	6	16	32	22	13	65	9	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	37	23	-	2	7	3	10	23	15	9	42	8	5	-	1	1	
=====	65.9%	73%	57.5%		28.6%	87.5%	50.0%	62.5%	71.9%	68%	69.2%	64.6%	88.9%	100%		100.0%	20.0%	
Very Satisfied	27	16	11	-	-	2	3	7	10	5	4	16	6	4	-	-	-	
	45.0%	43%	47.8%			28.6%	100%	70.0%	43.5%	33%	44.4%	38.1%	75.0%	80.0%				
Somewhat Satisfied	33	21	12	-	2	5	-	3	13	10	5	26	2	1	-	1	1	
	55.0%	57%	52.2%		100%	71.4%		30.0%	56.5%	67%	55.6%	61.9%	25.0%	20.0%		100.0%	100%	
Neutral	19	10	9	-	5	1	3	2	3	5	3	16	-	-	-	-	1	
	20.9%	20%	22.5%		71.4%	12.5%	50.0%	12.5%	9.4%	23%	23.1%	24.6%					20.0%	
Unsatisfied [NET]	12	4	8	-	-	-	-	4	6	2	1	7	1	-	-	-	3	
=====	13.2%	7.8%	20.0%					25.0%	18.8%	9.1%	7.7%	10.8%	11.1%				60.0%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	2	2	2	1	5	-	-	-	-	-	
	50.0%	50%	50.0%					50.0%	33.3%	100%	100.0%	71.4%						
Very Unsatisfied	6	2	4	-	-	-	-	2	4	-	-	2	1	-	-	-	3	
	50.0%	50%	50.0%					50.0%	66.7%			28.6%	100.0%				100%	



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	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	32	18	14	-	3	1	2	6	13	7	3	23	5	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	13	6	-	1	1	1	2	7	7	2	14	4	3	-	1	-	
=====	59.4%	72%	42.9%		33.3%	100%	50.0%	33.3%	53.8%	100%	66.7%	60.9%	80.0%	100%		100.0%		
Very Satisfied	8	5	3	-	-	-	1	2	5	-	1	5	3	2	-	-	-	
	42.1%	38%	50.0%				100%	100%	71.4%		50.0%	35.7%	75.0%	66.7%				
Somewhat Satisfied	11	8	3	-	1	1	-	-	2	7	1	9	1	1	-	1	-	
	57.9%	62%	50.0%		100%	100%			28.6%	100%	50.0%	64.3%	25.0%	33.3%		100.0%		
Neutral	7	4	3	-	2	-	1	1	3	-	1	6	-	-	-	-	-	
	21.9%	22%	21.4%		66.7%		50.0%	16.7%	23.1%		33.3%	26.1%						
Unsatisfied [NET]	6	1	5	-	-	-	-	3	3	-	-	3	1	-	-	-	2	
=====	18.8%	5.6%	35.7%					50.0%	23.1%			13.0%	20.0%				100%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	33.3%		40.0%					33.3%	33.3%			66.7%						
Very Unsatisfied	4	1	3	-	-	-	-	2	2	-	-	1	1	-	-	-	2	
	66.7%	100%	60.0%					66.7%	66.7%			33.3%	100.0%				100%	



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	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	59	33	26	-	4	7	4	10	19	15	10	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	24	17	-	1	6	2	8	16	8	7	28	4	2	-	-	1	
=====	69.5%	73%	65.4%		25.0%	85.7%	50.0%	80.0%	84.2%	53%	70.0%	66.7%	100.0%	100%			33.3%	
Very Satisfied	19	11	8	-	-	2	2	5	5	5	3	11	3	2	-	-	-	
	46.3%	46%	47.1%			33.3%	100%	62.5%	31.2%	62%	42.9%	39.3%	75.0%	100%				
Somewhat Satisfied	22	13	9	-	1	4	-	3	11	3	4	17	1	-	-	-	1	
	53.7%	54%	52.9%		100%	66.7%		37.5%	68.8%	38%	57.1%	60.7%	25.0%				100%	
Neutral	12	6	6	-	3	1	2	1	-	5	2	10	-	-	-	-	1	
	20.3%	18%	23.1%		75.0%	14.3%	50.0%	10.0%		33%	20.0%	23.8%					33.3%	
Unsatisfied [NET]	6	3	3	-	-	-	-	1	3	2	1	4	-	-	-	-	1	
=====	10.2%	9.1%	11.5%					10.0%	15.8%	13%	10.0%	9.5%					33.3%	
Somewhat Unsatisfied	4	2	2	-	-	-	-	1	1	2	1	3	-	-	-	-	-	
	66.7%	67%	66.7%					100%	33.3%	100%	100.0%	75.0%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	33.3%	33%	33.3%						66.7%			25.0%					100%	



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	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY													
Total	20	14	5	-	1	1	1	3	6	6	6	9	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	14	11	3	-	-	-	1	1	5	5	5	6	2	1	-	-	-
=====	70.0%	79%	60.0%				100%	33.3%	83.3%	83%	83.3%	66.7%	100.0%	100%			
Very Satisfied	6	6	-	-	-	-	-	-	3	1	2	2	2	-	-	-	-
	42.9%	55%							60.0%	20%	40.0%	33.3%	100.0%				
Somewhat Satisfied	8	5	3	-	-	-	1	1	2	4	3	4	-	1	-	-	-
	57.1%	45%	100.0%				100%	100%	40.0%	80%	60.0%	66.7%		100%			
Neutral	4	2	1	-	-	1	-	1	1	1	1	2	-	-	-	-	1
	20.0%	14%	20.0%			100%		33.3%	16.7%	17%	16.7%	22.2%					50.0%
Unsatisfied [NET]	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1
=====	10.0%	7.1%	20.0%		100%			33.3%				11.1%					50.0%
Very Unsatisfied	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1
	100%	100%	100.0%		100%			100%				100%					100%



Q1_GA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	7	1	-	-	-	-	1	4	3	3	3	1	1	-	-	-	
=====	66.7%	78%	50.0%					50.0%	80.0%	100%	75.0%	60.0%	100.0%	100%				
Very Satisfied	4	4	-	-	-	-	-	-	3	1	1	2	1	-	-	-	-	
	50.0%	57%							75.0%	33%	33.3%	66.7%	100.0%					
Somewhat Satisfied	4	3	1	-	-	-	-	1	1	2	2	1	-	1	-	-	-	
	50.0%	43%	100.0%					100%	25.0%	67%	66.7%	33.3%	100%					
Neutral	3	1	1	-	-	1	-	1	1	-	1	1	-	-	-	-	1	
	25.0%	11%	50.0%			100%		50.0%	20.0%		25.0%	20.0%					100%	
Unsatisfied [NET]	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
=====	8.3%	11%			100%							20.0%						
Very Unsatisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	100%	100%			100%							100%						



Q1_GA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Satisfied [NET]	6	4	2	-	-	-	1	-	1	2	2	3	1	-	-	-	-
=====	75.0%	80%	66.7%				100%		100%	67%	100.0%	75.0%	100.0%				
Very Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-
	33.3%	50%									50.0%		100.0%				
Somewhat Satisfied	4	2	2	-	-	-	1	-	1	2	1	3	-	-	-	-	-
	66.7%	50%	100.0%				100%		100%	100%	50.0%	100%					
Neutral	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	12.5%	20%								33%		25.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	12.5%		33.3%					100%									100%
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	100%		100.0%					100%									100%



Q1_H. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1262	598	614	7	22	256	290	235	246	187	188	786	114	133	14	21	147
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	1027	497	502	3	15	203	250	186	200	157	153	658	90	106	10	11	93
=====	81.4%	83%	81.8%	42.9%	68.2%	79.3%	86.2%	79.1%	81.3%	84%	81.4%	83.7%	78.9%	79.7%	71.4%	52.4%	63.3%
Very Satisfied	613	286	317	2	4	107	140	107	137	110	99	390	57	61	4	10	49
	48.6%	48%	51.6%	28.6%	18.2%	41.8%	48.3%	45.5%	55.7%	59%	52.7%	49.6%	50.0%	45.9%	28.6%	47.6%	33.3%
Somewhat Satisfied	414	211	185	1	11	96	110	79	63	47	54	268	33	45	6	1	44
	32.8%	35%	30.1%	14.3%	50.0%	37.5%	37.9%	33.6%	25.6%	25%	28.7%	34.1%	28.9%	33.8%	42.9%	4.8%	29.9%
Neutral	120	53	55	2	5	33	19	16	23	20	19	65	11	14	1	3	26
	9.5%	8.9%	9.0%	28.6%	22.7%	12.9%	6.6%	6.8%	9.3%	11%	10.1%	8.3%	9.6%	10.5%	7.1%	14.3%	17.7%
Unsatisfied [NET]	115	48	57	2	2	20	21	33	23	10	16	63	13	13	3	7	28
=====	9.1%	8.0%	9.3%	28.6%	9.1%	7.8%	7.2%	14.0%	9.3%	5.3%	8.5%	8.0%	11.4%	9.8%	21.4%	33.3%	19.0%
Somewhat Unsatisfied	84	35	43	1	2	16	16	20	19	6	10	47	9	11	2	4	20
	6.7%	5.9%	7.0%	14.3%	9.1%	6.2%	5.5%	8.5%	7.7%	3.2%	5.3%	6.0%	7.9%	8.3%	14.3%	19.0%	13.6%
Very Unsatisfied	31	13	14	1	-	4	5	13	4	4	6	16	4	2	1	3	8
	2.5%	2.2%	2.3%	14.3%		1.6%	1.7%	5.5%	1.6%	2.1%	3.2%	2.0%	3.5%	1.5%	7.1%	14.3%	5.4%



Q1_H. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1262	212	165	130	267	112	105	144	79	1	24	229	209	223	204	394	56	167	166	274	587
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1027	167	124	110	220	92	90	122	64	1	22	192	165	188	157	322	44	128	132	226	489
=====	81.4%	78.8%	75.2%	84.6%	82.4%	82.1%	85.7%	84.7%	81.0%	100%	91.7%	83.8%	78.9%	84.3%	77.0%	81.7%	78.6%	76.6%	79.5%	82.5%	83.3%
Very Satisfied	613	92	66	68	137	56	53	77	37	1	16	104	81	112	96	217	28	80	72	134	299
	48.6%	43.4%	40.0%	52.3%	51.3%	50.0%	50.5%	53.5%	46.8%	100%	66.7%	45.4%	38.8%	50.2%	47.1%	55.1%	50.0%	47.9%	43.4%	48.9%	50.9%
Somewhat Satisfied	414	75	58	42	83	36	37	45	27	-	6	88	84	76	61	105	16	48	60	92	190
	32.8%	35.4%	35.2%	32.3%	31.1%	32.1%	35.2%	31.2%	34.2%	-	25.0%	38.4%	40.2%	34.1%	29.9%	26.6%	28.6%	28.7%	36.1%	33.6%	32.4%
Neutral	120	20	20	9	21	15	8	11	9	-	1	18	23	18	19	42	9	25	25	20	39
	9.5%	9.4%	12.1%	6.9%	7.9%	13.4%	7.6%	7.6%	11.4%	-	4.2%	7.9%	11.0%	8.1%	9.3%	10.7%	16.1%	15.0%	15.1%	7.3%	6.6%
Unsatisfied [NET]	115	25	21	11	26	5	7	11	6	-	1	19	21	17	28	30	3	14	9	28	59
=====	9.1%	11.8%	12.7%	8.5%	9.7%	4.5%	6.7%	7.6%	7.6%	-	4.2%	8.3%	10.0%	7.6%	13.7%	7.6%	5.4%	8.4%	5.4%	10.2%	10.1%
Somewhat Unsatisfied	84	22	12	8	19	4	5	9	3	-	1	13	18	15	18	20	3	12	6	21	41
	6.7%	10.4%	7.3%	6.2%	7.1%	3.6%	4.8%	6.2%	3.8%	-	4.2%	5.7%	8.6%	6.7%	8.8%	5.1%	5.4%	7.2%	3.6%	7.7%	7.0%
Very Unsatisfied	31	3	9	3	7	1	2	2	3	-	-	6	3	2	10	10	-	2	3	7	18
	2.5%	1.4%	5.5%	2.3%	2.6%	0.9%	1.9%	1.4%	3.8%	-	-	2.6%	1.4%	0.9%	4.9%	2.5%	-	1.2%	1.8%	2.6%	3.1%



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 Quality of County parks/recreation/sports programs and facilities
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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1262	97	1095	1202	60	674	641	33	136	331	80	229	22	99	35	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1027	79	902	977	50	530	504	26	113	283	68	196	19	80	28	52	21	11	10
=====	81.4%	81.4%	82.4%	81.3%	83.3%	78.6%	78.6%	78.8%	83.1%	85.5%	85.0%	85.6%	86.4%	80.8%	80.0%	81.2%	95.5%	92%	100%
Very Satisfied	613	50	540	580	33	331	313	18	64	153	35	108	10	51	17	34	14	9	5
	48.6%	51.5%	49.3%	48.3%	55.0%	49.1%	48.8%	54.5%	47.1%	46.2%	43.8%	47.2%	45.5%	51.5%	48.6%	53.1%	63.6%	75%	50.0%
Somewhat Satisfied	414	29	362	397	17	199	191	8	49	130	33	88	9	29	11	18	7	2	5
	32.8%	29.9%	33.1%	33.0%	28.3%	29.5%	29.8%	24.2%	36.0%	39.3%	41.2%	38.4%	40.9%	29.3%	31.4%	28.1%	31.8%	17%	50.0%
Neutral	120	10	99	116	4	73	72	1	17	20	7	10	3	9	3	6	1	1	-
	9.5%	10.3%	9.0%	9.7%	6.7%	10.8%	11.2%	3.0%	12.5%	6.0%	8.8%	4.4%	13.6%	9.1%	8.6%	9.4%	4.5%	8.3%	
Unsatisfied [NET]	115	8	94	109	6	71	65	6	6	28	5	23	-	10	4	6	-	-	-
=====	9.1%	8.2%	8.6%	9.1%	10.0%	10.5%	10.1%	18.2%	4.4%	8.5%	6.2%	10.0%		10.1%	11.4%	9.4%			
Somewhat Unsatisfied	84	4	70	81	3	49	46	3	5	22	4	18	-	8	4	4	-	-	-
	6.7%	4.1%	6.4%	6.7%	5.0%	7.3%	7.2%	9.1%	3.7%	6.6%	5.0%	7.9%		8.1%	11.4%	6.2%			
Very Unsatisfied	31	4	24	28	3	22	19	3	1	6	1	5	-	2	-	2	-	-	-
	2.5%	4.1%	2.2%	2.3%	5.0%	3.3%	3.0%	9.1%	0.7%	1.8%	1.2%	2.2%		2.0%		3.1%			



Q1_H. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	99	53	46	-	7	8	7	18	36	23	13	71	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	80	46	34	-	3	8	6	11	31	21	12	59	7	6	-	1	2	
=====	80.8%	87%	73.9%		42.9%	100%	85.7%	61.1%	86.1%	91%	92.3%	83.1%	70.0%	85.7%		100.0%	40.0%	
Very Satisfied	51	28	23	-	1	5	4	6	21	14	9	35	6	6	-	1	1	
	51.5%	53%	50.0%		14.3%	62.5%	57.1%	33.3%	58.3%	61%	69.2%	49.3%	60.0%	85.7%		100.0%	20.0%	
Somewhat Satisfied	29	18	11	-	2	3	2	5	10	7	3	24	1	-	-	-	1	
	29.3%	34%	23.9%		28.6%	37.5%	28.6%	27.8%	27.8%	30%	23.1%	33.8%	10.0%				20.0%	
Neutral	9	2	7	-	4	-	1	2	1	1	1	7	1	-	-	-	1	
	9.1%	3.8%	15.2%		57.1%		14.3%	11.1%	2.8%	4.3%	7.7%	9.9%	10.0%				20.0%	
Unsatisfied [NET]	10	5	5	-	-	-	-	5	4	1	-	5	2	1	-	-	2	
=====	10.1%	9.4%	10.9%					27.8%	11.1%	4.3%		7.0%	20.0%	14.3%			40.0%	
Somewhat Unsatisfied	8	4	4	-	-	-	-	5	2	1	-	4	2	1	-	-	1	
	8.1%	7.5%	8.7%					27.8%	5.6%	4.3%		5.6%	20.0%	14.3%			20.0%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	2.0%	1.9%	2.2%						5.6%			1.4%					20.0%	



Q1_H. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	28	18	10	-	2	1	2	4	12	7	2	22	3	4	-	1	1	
=====	80.0%	95%	62.5%		66.7%	100%	100%	57.1%	80.0%	100%	66.7%	88.0%	60.0%	80.0%		100.0%	50.0%	
Very Satisfied	17	10	7	-	1	1	1	2	8	4	2	12	3	4	-	1	-	
	48.6%	53%	43.8%		33.3%	100%	50.0%	28.6%	53.3%	57%	66.7%	48.0%	60.0%	80.0%		100.0%		
Somewhat Satisfied	11	8	3	-	1	-	1	2	4	3	-	10	-	-	-	-	1	
	31.4%	42%	18.8%		33.3%		50.0%	28.6%	26.7%	43%		40.0%					50.0%	
Neutral	3	-	3	-	1	-	-	1	1	-	1	2	1	-	-	-	-	
	8.6%		18.8%		33.3%			14.3%	6.7%		33.3%	8.0%	20.0%					
Unsatisfied [NET]	4	1	3	-	-	-	-	2	2	-	-	1	1	1	-	-	1	
=====	11.4%	5.3%	18.8%					28.6%	13.3%			4.0%	20.0%	20.0%			50.0%	
Somewhat Unsatisfied	4	1	3	-	-	-	-	2	2	-	-	1	1	1	-	-	1	
	11.4%	5.3%	18.8%					28.6%	13.3%			4.0%	20.0%	20.0%			50.0%	



Q1_H. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	34	30	-	4	7	5	11	21	16	10	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	52	28	24	-	1	7	4	7	19	14	10	37	4	2	-	-	1	
=====	81.2%	82%	80.0%		25.0%	100%	80.0%	63.6%	90.5%	88%	100.0%	80.4%	80.0%	100%			33.3%	
Very Satisfied	34	18	16	-	-	4	3	4	13	10	7	23	3	2	-	-	1	
	53.1%	53%	53.3%			57.1%	60.0%	36.4%	61.9%	62%	70.0%	50.0%	60.0%	100%			33.3%	
Somewhat Satisfied	18	10	8	-	1	3	1	3	6	4	3	14	1	-	-	-	-	
	28.1%	29%	26.7%		25.0%	42.9%	20.0%	27.3%	28.6%	25%	30.0%	30.4%	20.0%					
Neutral	6	2	4	-	3	-	1	1	-	1	-	5	-	-	-	-	1	
	9.4%	5.9%	13.3%		75.0%		20.0%	9.1%		6.2%		10.9%					33.3%	
Unsatisfied [NET]	6	4	2	-	-	-	-	3	2	1	-	4	1	-	-	-	1	
=====	9.4%	12%	6.7%					27.3%	9.5%	6.2%		8.7%	20.0%				33.3%	
Somewhat Unsatisfied	4	3	1	-	-	-	-	3	-	1	-	3	1	-	-	-	-	
	6.2%	8.8%	3.3%					27.3%		6.2%		6.5%	20.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	3.1%	2.9%	3.3%						9.5%			2.2%					33.3%	



Q1_H. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	21	15	6	-	1	1	1	3	6	7	5	11	2	1	-	-	2
=====	95.5%	100%	100.0%		100%	100%	100%	100%	85.7%	100%	83.3%	100%	100.0%	100%			100%
Very Satisfied	14	10	4	-	-	-	-	2	6	5	4	7	1	1	-	-	1
	63.6%	67%	66.7%					66.7%	85.7%	71%	66.7%	63.6%	50.0%	100%			50.0%
Somewhat Satisfied	7	5	2	-	1	1	1	1	-	2	1	4	1	-	-	-	1
	31.8%	33%	33.3%		100%	100%	100%	33.3%		29%	16.7%	36.4%	50.0%				50.0%
Neutral	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-
	4.5%									14.3%		16.7%					



Q1_H. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
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	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	11	9	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1
=====	91.7%	100%	100.0%		100%	100%		100%	80.0%	100%	75.0%	100%	100.0%	100%			100%
Very Satisfied	9	7	2	-	-	-	-	2	4	3	3	3	1	1	-	-	1
	75.0%	78%	100.0%					100%	80.0%	100%	75.0%	60.0%	100.0%	100%			100%
Somewhat Satisfied	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-
	16.7%	22%			100%	100%						40.0%					
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	8.3%								20.0%		25.0%						



Q1_H. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
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	GENDER			AGE GROUP								ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Satisfied [NET]	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1
=====	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Very Satisfied	5	3	2	-	-	-	-	-	2	2	1	4	-	-	-	-	-
	50.0%	50%	50.0%						100%	50%	50.0%	66.7%					
Somewhat Satisfied	5	3	2	-	-	-	1	1	-	2	1	2	1	-	-	-	1
	50.0%	50%	50.0%				100%	100%		50%	50.0%	33.3%	100.0%				100%



Q1_HA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
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	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1262	598	614	7	22	256	290	235	246	187	188	786	114	133	14	21	147	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	1027	497	502	3	15	203	250	186	200	157	153	658	90	106	10	11	93	
=====	81.4%	83%	81.8%	42.9%	68.2%	79.3%	86.2%	79.1%	81.3%	84%	81.4%	83.7%	78.9%	79.7%	71.4%	52.4%	63.3%	
Very Satisfied	613	286	317	2	4	107	140	107	137	110	99	390	57	61	4	10	49	
	59.7%	58%	63.1%	66.7%	26.7%	52.7%	56.0%	57.5%	68.5%	70%	64.7%	59.3%	63.3%	57.5%	40.0%	90.9%	52.7%	
Somewhat Satisfied	414	211	185	1	11	96	110	79	63	47	54	268	33	45	6	1	44	
	40.3%	42%	36.9%	33.3%	73.3%	47.3%	44.0%	42.5%	31.5%	30%	35.3%	40.7%	36.7%	42.5%	60.0%	9.1%	47.3%	
Neutral	120	53	55	2	5	33	19	16	23	20	19	65	11	14	1	3	26	
	9.5%	8.9%	9.0%	28.6%	22.7%	12.9%	6.6%	6.8%	9.3%	11%	10.1%	8.3%	9.6%	10.5%	7.1%	14.3%	17.7%	
Unsatisfied [NET]	115	48	57	2	2	20	21	33	23	10	16	63	13	13	3	7	28	
=====	9.1%	8.0%	9.3%	28.6%	9.1%	7.8%	7.2%	14.0%	9.3%	5.3%	8.5%	8.0%	11.4%	9.8%	21.4%	33.3%	19.0%	
Somewhat Unsatisfied	84	35	43	1	2	16	16	20	19	6	10	47	9	11	2	4	20	
	73.0%	73%	75.4%	50.0%	100%	80.0%	76.2%	60.6%	82.6%	60%	62.5%	74.6%	69.2%	84.6%	66.7%	57.1%	71.4%	
Very Unsatisfied	31	13	14	1	-	4	5	13	4	4	6	16	4	2	1	3	8	
	27.0%	27%	24.6%	50.0%		20.0%	23.8%	39.4%	17.4%	40%	37.5%	25.4%	30.8%	15.4%	33.3%	42.9%	28.6%	



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1262	212	165	130	267	112	105	144	79	1	24	229	209	223	204	394	56	167	166	274	587
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1027	167	124	110	220	92	90	122	64	1	22	192	165	188	157	322	44	128	132	226	489
=====	81.4%	78.8%	75.2%	84.6%	82.4%	82.1%	85.7%	84.7%	81.0%	100%	91.7%	83.8%	78.9%	84.3%	77.0%	81.7%	78.6%	76.6%	79.5%	82.5%	83.3%
Very Satisfied	613	92	66	68	137	56	53	77	37	1	16	104	81	112	96	217	28	80	72	134	299
	59.7%	55.1%	53.2%	61.8%	62.3%	60.9%	58.9%	63.1%	57.8%	100%	72.7%	54.2%	49.1%	59.6%	61.1%	67.4%	63.6%	62.5%	54.5%	59.3%	61.1%
Somewhat Satisfied	414	75	58	42	83	36	37	45	27	-	6	88	84	76	61	105	16	48	60	92	190
	40.3%	44.9%	46.8%	38.2%	37.7%	39.1%	41.1%	36.9%	42.2%	-	27.3%	45.8%	50.9%	40.4%	38.9%	32.6%	36.4%	37.5%	45.5%	40.7%	38.9%
Neutral	120	20	20	9	21	15	8	11	9	-	1	18	23	18	19	42	9	25	25	20	39
	9.5%	9.4%	12.1%	6.9%	7.9%	13.4%	7.6%	7.6%	11.4%	-	4.2%	7.9%	11.0%	8.1%	9.3%	10.7%	16.1%	15.0%	15.1%	7.3%	6.6%
Unsatisfied [NET]	115	25	21	11	26	5	7	11	6	-	1	19	21	17	28	30	3	14	9	28	59
=====	9.1%	11.8%	12.7%	8.5%	9.7%	4.5%	6.7%	7.6%	7.6%	-	4.2%	8.3%	10.0%	7.6%	13.7%	7.6%	5.4%	8.4%	5.4%	10.2%	10.1%
Somewhat Unsatisfied	84	22	12	8	19	4	5	9	3	-	1	13	18	15	18	20	3	12	6	21	41
	73.0%	88.0%	57.1%	72.7%	73.1%	80.0%	71.4%	81.8%	50.0%	-	100%	68.4%	85.7%	88.2%	64.3%	66.7%	100.0%	85.7%	66.7%	75.0%	69.5%
Very Unsatisfied	31	3	9	3	7	1	2	2	3	-	-	6	3	2	10	10	-	2	3	7	18
	27.0%	12.0%	42.9%	27.3%	26.9%	20.0%	28.6%	18.2%	50.0%	-	-	31.6%	14.3%	11.8%	35.7%	33.3%	-	14.3%	33.3%	25.0%	30.5%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1262	97	1095	1202	60	674	641	33	136	331	80	229	22	99	35	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1027	79	902	977	50	530	504	26	113	283	68	196	19	80	28	52	21	11	10
=====	81.4%	81.4%	82.4%	81.3%	83.3%	78.6%	78.6%	78.8%	83.1%	85.5%	85.0%	85.6%	86.4%	80.8%	80.0%	81.2%	95.5%	92%	100%
Very Satisfied	613	50	540	580	33	331	313	18	64	153	35	108	10	51	17	34	14	9	5
	59.7%	63.3%	59.9%	59.4%	66.0%	62.5%	62.1%	69.2%	56.6%	54.1%	51.5%	55.1%	52.6%	63.8%	60.7%	65.4%	66.7%	82%	50.0%
Somewhat Satisfied	414	29	362	397	17	199	191	8	49	130	33	88	9	29	11	18	7	2	5
	40.3%	36.7%	40.1%	40.6%	34.0%	37.5%	37.9%	30.8%	43.4%	45.9%	48.5%	44.9%	47.4%	36.2%	39.3%	34.6%	33.3%	18%	50.0%
Neutral	120	10	99	116	4	73	72	1	17	20	7	10	3	9	3	6	1	1	-
	9.5%	10.3%	9.0%	9.7%	6.7%	10.8%	11.2%	3.0%	12.5%	6.0%	8.8%	4.4%	13.6%	9.1%	8.6%	9.4%	4.5%	8.3%	
Unsatisfied [NET]	115	8	94	109	6	71	65	6	6	28	5	23	-	10	4	6	-	-	-
=====	9.1%	8.2%	8.6%	9.1%	10.0%	10.5%	10.1%	18.2%	4.4%	8.5%	6.2%	10.0%		10.1%	11.4%	9.4%			
Somewhat Unsatisfied	84	4	70	81	3	49	46	3	5	22	4	18	-	8	4	4	-	-	-
	73.0%	50.0%	74.5%	74.3%	50.0%	69.0%	70.8%	50.0%	83.3%	78.6%	80.0%	78.3%		80.0%	100.0%	66.7%			
Very Unsatisfied	31	4	24	28	3	22	19	3	1	6	1	5	-	2	-	2	-	-	-
	27.0%	50.0%	25.5%	25.7%	50.0%	31.0%	29.2%	50.0%	16.7%	21.4%	20.0%	21.7%		20.0%		33.3%			



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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	99	53	46	-	7	8	7	18	36	23	13	71	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	80	46	34	-	3	8	6	11	31	21	12	59	7	6	-	1	2	
=====	80.8%	87%	73.9%		42.9%	100%	85.7%	61.1%	86.1%	91%	92.3%	83.1%	70.0%	85.7%		100.0%	40.0%	
Very Satisfied	51	28	23	-	1	5	4	6	21	14	9	35	6	6	-	1	1	
	63.8%	61%	67.6%		33.3%	62.5%	66.7%	54.5%	67.7%	67%	75.0%	59.3%	85.7%	100%		100.0%	50.0%	
Somewhat Satisfied	29	18	11	-	2	3	2	5	10	7	3	24	1	-	-	-	1	
	36.2%	39%	32.4%		66.7%	37.5%	33.3%	45.5%	32.3%	33%	25.0%	40.7%	14.3%				50.0%	
Neutral	9	2	7	-	4	-	1	2	1	1	1	7	1	-	-	-	1	
	9.1%	3.8%	15.2%		57.1%		14.3%	11.1%	2.8%	4.3%	7.7%	9.9%	10.0%				20.0%	
Unsatisfied [NET]	10	5	5	-	-	-	-	5	4	1	-	5	2	1	-	-	2	
=====	10.1%	9.4%	10.9%					27.8%	11.1%	4.3%		7.0%	20.0%	14.3%			40.0%	
Somewhat Unsatisfied	8	4	4	-	-	-	-	5	2	1	-	4	2	1	-	-	1	
	80.0%	80%	80.0%					100%	50.0%	100%		80.0%	100.0%	100%			50.0%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	20.0%	20%	20.0%						50.0%			20.0%					50.0%	



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 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	28	18	10	-	2	1	2	4	12	7	2	22	3	4	-	1	1	
=====	80.0%	95%	62.5%		66.7%	100%	100%	57.1%	80.0%	100%	66.7%	88.0%	60.0%	80.0%		100.0%	50.0%	
Very Satisfied	17	10	7	-	1	1	1	2	8	4	2	12	3	4	-	1	-	
	60.7%	56%	70.0%		50.0%	100%	50.0%	50.0%	66.7%	57%	100.0%	54.5%	100.0%	100%		100.0%		
Somewhat Satisfied	11	8	3	-	1	-	1	2	4	3	-	10	-	-	-	-	1	
	39.3%	44%	30.0%		50.0%		50.0%	50.0%	33.3%	43%		45.5%					100%	
Neutral	3	-	3	-	1	-	-	1	1	-	1	2	1	-	-	-	-	
	8.6%		18.8%		33.3%			14.3%	6.7%		33.3%	8.0%	20.0%					
Unsatisfied [NET]	4	1	3	-	-	-	-	2	2	-	-	1	1	1	-	-	1	
=====	11.4%	5.3%	18.8%					28.6%	13.3%			4.0%	20.0%	20.0%			50.0%	
Somewhat Unsatisfied	4	1	3	-	-	-	-	2	2	-	-	1	1	1	-	-	1	
	100%	100%	100.0%					100%	100%			100%	100.0%	100%			100%	



Q1_HA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	64	34	30	-	4	7	5	11	21	16	10	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	52	28	24	-	1	7	4	7	19	14	10	37	4	2	-	-	1	
=====	81.2%	82%	80.0%		25.0%	100%	80.0%	63.6%	90.5%	88%	100.0%	80.4%	80.0%	100%			33.3%	
Very Satisfied	34	18	16	-	-	4	3	4	13	10	7	23	3	2	-	-	1	
	65.4%	64%	66.7%			57.1%	75.0%	57.1%	68.4%	71%	70.0%	62.2%	75.0%	100%			100%	
Somewhat Satisfied	18	10	8	-	1	3	1	3	6	4	3	14	1	-	-	-	-	
	34.6%	36%	33.3%		100%	42.9%	25.0%	42.9%	31.6%	29%	30.0%	37.8%	25.0%					
Neutral	6	2	4	-	3	-	1	1	-	1	-	5	-	-	-	-	1	
	9.4%	5.9%	13.3%		75.0%		20.0%	9.1%		6.2%		10.9%					33.3%	
Unsatisfied [NET]	6	4	2	-	-	-	-	3	2	1	-	4	1	-	-	-	1	
=====	9.4%	12%	6.7%					27.3%	9.5%	6.2%		8.7%	20.0%				33.3%	
Somewhat Unsatisfied	4	3	1	-	-	-	-	3	-	1	-	3	1	-	-	-	-	
	66.7%	75%	50.0%					100%		100%		75.0%	100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	33.3%	25%	50.0%						100%			25.0%					100%	



Q1_HA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	21	15	6	-	1	1	1	3	6	7	5	11	2	1	-	-	2
=====	95.5%	100%	100.0%		100%	100%	100%	100%	85.7%	100%	83.3%	100%	100.0%	100%			100%
Very Satisfied	14	10	4	-	-	-	-	2	6	5	4	7	1	1	-	-	1
	66.7%	67%	66.7%					66.7%	100%	71%	80.0%	63.6%	50.0%	100%			50.0%
Somewhat Satisfied	7	5	2	-	1	1	1	1	-	2	1	4	1	-	-	-	1
	33.3%	33%	33.3%		100%	100%	100%	33.3%		29%	20.0%	36.4%	50.0%				50.0%
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	4.5%								14.3%		16.7%						



Q1_HA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	9	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1	
=====	91.7%	100%	100.0%		100%	100%		100%	80.0%	100%	75.0%	100%	100.0%	100%			100%	
Very Satisfied	9	7	2	-	-	-	-	2	4	3	3	3	1	1	-	-	1	
	81.8%	78%	100.0%					100%	100%	100%	100.0%	60.0%	100.0%	100%			100%	
Somewhat Satisfied	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-	
	18.2%	22%			100%	100%						40.0%						
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	8.3%								20.0%		25.0%							



Q1_HA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County parks/recreation/sports programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
=====	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Very Satisfied	5	3	2	-	-	-	-	-	2	2	1	4	-	-	-	-	-	
	50.0%	50%	50.0%						100%	50%	50.0%	66.7%						
Somewhat Satisfied	5	3	2	-	-	-	1	1	-	2	1	2	1	-	-	-	1	
	50.0%	50%	50.0%				100%	100%		50%	50.0%	33.3%	100.0%				100%	



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1085	501	541	7	20	206	236	198	222	179	172	661	105	116	14	19	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	721	333	373	2	14	119	171	133	148	124	114	468	68	75	7	9	54
=====	66.5%	66%	68.9%	28.6%	70.0%	57.8%	72.5%	67.2%	66.7%	69%	66.3%	70.8%	64.8%	64.7%	50.0%	47.4%	43.5%
Very Satisfied	386	168	210	1	6	58	87	63	85	79	63	247	42	40	3	8	25
	35.6%	34%	38.8%	14.3%	30.0%	28.2%	36.9%	31.8%	38.3%	44%	36.6%	37.4%	40.0%	34.5%	21.4%	42.1%	20.2%
Somewhat Satisfied	335	165	163	1	8	61	84	70	63	45	51	221	26	35	4	1	29
	30.9%	33%	30.1%	14.3%	40.0%	29.6%	35.6%	35.4%	28.4%	25%	29.7%	33.4%	24.8%	30.2%	28.6%	5.3%	23.4%
Neutral	256	116	125	1	5	59	42	48	49	44	39	144	23	26	4	4	49
	23.6%	23%	23.1%	14.3%	25.0%	28.6%	17.8%	24.2%	22.1%	25%	22.7%	21.8%	21.9%	22.4%	28.6%	21.1%	39.5%
Unsatisfied [NET]	108	52	43	4	1	28	23	17	25	11	19	49	14	15	3	6	21
=====	10.0%	10%	7.9%	57.1%	5.0%	13.6%	9.7%	8.6%	11.3%	6.1%	11.0%	7.4%	13.3%	12.9%	21.4%	31.6%	16.9%
Somewhat Unsatisfied	68	31	31	1	-	22	17	8	14	5	11	31	7	9	1	1	14
	6.3%	6.2%	5.7%	14.3%		10.7%	7.2%	4.0%	6.3%	2.8%	6.4%	4.7%	6.7%	7.8%	7.1%	5.3%	11.3%
Very Unsatisfied	40	21	12	3	1	6	6	9	11	6	8	18	7	6	2	5	7
	3.7%	4.2%	2.2%	42.9%	5.0%	2.9%	2.5%	4.5%	5.0%	3.4%	4.7%	2.7%	6.7%	5.2%	14.3%	26.3%	5.6%



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1085	179	136	110	245	97	88	123	64	1	21	179	164	188	178	373	53	148	143	247	483
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	721	111	80	76	171	72	69	78	41	1	13	117	98	138	122	244	31	89	96	169	331
=====	66.5%	62.0%	58.8%	69.1%	69.8%	74.2%	78.4%	63.4%	64.1%	100%	61.9%	65.4%	59.8%	73.4%	68.5%	65.4%	58.5%	60.1%	67.1%	68.4%	68.5%
Very Satisfied	386	57	43	45	87	36	34	49	17	1	11	59	37	70	66	152	22	52	55	85	171
	35.6%	31.8%	31.6%	40.9%	35.5%	37.1%	38.6%	39.8%	26.6%	100%	52.4%	33.0%	22.6%	37.2%	37.1%	40.8%	41.5%	35.1%	38.5%	34.4%	35.4%
Somewhat Satisfied	335	54	37	31	84	36	35	29	24	-	2	58	61	68	56	92	9	37	41	84	160
	30.9%	30.2%	27.2%	28.2%	34.3%	37.1%	39.8%	23.6%	37.5%	-	9.5%	32.4%	37.2%	36.2%	31.5%	24.7%	17.0%	25.0%	28.7%	34.0%	33.1%
Neutral	256	50	33	26	47	19	13	39	13	-	6	34	49	38	32	102	17	38	31	56	110
	23.6%	27.9%	24.3%	23.6%	19.2%	19.6%	14.8%	31.7%	20.3%	-	28.6%	19.0%	29.9%	20.2%	18.0%	27.3%	32.1%	25.7%	21.7%	22.7%	22.8%
Unsatisfied [NET]	108	18	23	8	27	6	6	6	10	-	2	28	17	12	24	27	5	21	16	22	42
=====	10.0%	10.1%	16.9%	7.3%	11.0%	6.2%	6.8%	4.9%	15.6%	-	9.5%	15.6%	10.4%	6.4%	13.5%	7.2%	9.4%	14.2%	11.2%	8.9%	8.7%
Somewhat Unsatisfied	68	14	12	5	16	3	3	6	7	-	1	22	13	10	8	15	5	15	9	11	26
	6.3%	7.8%	8.8%	4.5%	6.5%	3.1%	3.4%	4.9%	10.9%	-	4.8%	12.3%	7.9%	5.3%	4.5%	4.0%	9.4%	10.1%	6.3%	4.5%	5.4%
Very Unsatisfied	40	4	11	3	11	3	3	-	3	-	1	6	4	2	16	12	-	6	7	11	16
	3.7%	2.2%	8.1%	2.7%	4.5%	3.1%	3.4%	-	4.7%	-	4.8%	3.4%	2.4%	1.1%	9.0%	3.2%	-	4.1%	4.9%	4.5%	3.3%



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1085	93	930	1026	59	591	559	32	132	259	60	177	22	84	29	55	19	11	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	721	53	640	681	40	386	364	22	88	178	44	120	14	58	19	39	11	7	4
=====	66.5%	57.0%	68.8%	66.4%	67.8%	65.3%	65.1%	68.8%	66.7%	68.7%	73.3%	67.8%	63.6%	69.0%	65.5%	70.9%	57.9%	64%	50.0%
Very Satisfied	386	32	337	364	22	202	190	12	58	85	18	59	8	33	13	20	8	5	3
	35.6%	34.4%	36.2%	35.5%	37.3%	34.2%	34.0%	37.5%	43.9%	32.8%	30.0%	33.3%	36.4%	39.3%	44.8%	36.4%	42.1%	45%	37.5%
Somewhat Satisfied	335	21	303	317	18	184	174	10	30	93	26	61	6	25	6	19	3	2	1
	30.9%	22.6%	32.6%	30.9%	30.5%	31.1%	31.1%	31.2%	22.7%	35.9%	43.3%	34.5%	27.3%	29.8%	20.7%	34.5%	15.8%	18%	12.5%
Neutral	256	28	208	242	14	140	134	6	31	59	9	43	7	19	8	11	7	4	3
	23.6%	30.1%	22.4%	23.6%	23.7%	23.7%	24.0%	18.8%	23.5%	22.8%	15.0%	24.3%	31.8%	22.6%	27.6%	20.0%	36.8%	36%	37.5%
Unsatisfied [NET]	108	12	82	103	5	65	61	4	13	22	7	14	1	7	2	5	1	-	1
=====	10.0%	12.9%	8.8%	10.0%	8.5%	11.0%	10.9%	12.5%	9.8%	8.5%	11.7%	7.9%	4.5%	8.3%	6.9%	9.1%	5.3%	-	12.5%
Somewhat Unsatisfied	68	9	48	65	3	36	34	2	11	16	4	11	1	4	1	3	1	-	1
	6.3%	9.7%	5.2%	6.3%	5.1%	6.1%	6.1%	6.2%	8.3%	6.2%	6.7%	6.2%	4.5%	4.8%	3.4%	5.5%	5.3%	-	12.5%
Very Unsatisfied	40	3	34	38	2	29	27	2	2	6	3	3	-	3	1	2	-	-	-
	3.7%	3.2%	3.7%	3.7%	3.4%	4.9%	4.8%	6.2%	1.5%	2.3%	5.0%	1.7%	-	3.6%	3.4%	3.6%	-	-	-



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	84	45	39	-	6	7	7	15	29	20	11	60	9	4	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	58	33	25	-	4	6	6	9	18	15	9	42	9	2	-	1	1
=====	69.0%	73%	64.1%		66.7%	85.7%	85.7%	60.0%	62.1%	75%	81.8%	70.0%	100.0%	50.0%		100.0%	20.0%
Very Satisfied	33	15	18	-	2	3	2	4	15	7	6	22	7	2	-	1	-
	39.3%	33%	46.2%		33.3%	42.9%	28.6%	26.7%	51.7%	35%	54.5%	36.7%	77.8%	50.0%		100.0%	
Somewhat Satisfied	25	18	7	-	2	3	4	5	3	8	3	20	2	-	-	-	1
	29.8%	40%	17.9%		33.3%	42.9%	57.1%	33.3%	10.3%	40%	27.3%	33.3%	22.2%				20.0%
Neutral	19	8	11	-	2	1	-	6	5	5	-	15	-	2	-	-	2
	22.6%	18%	28.2%		33.3%	14.3%		40.0%	17.2%	25%		25.0%		50.0%			40.0%
Unsatisfied [NET]	7	4	3	-	-	-	1	-	6	-	2	3	-	-	-	-	2
=====	8.3%	8.9%	7.7%				14.3%		20.7%		18.2%	5.0%					40.0%
Somewhat Unsatisfied	4	1	3	-	-	-	1	-	3	-	1	2	-	-	-	-	1
	4.8%	2.2%	7.7%				14.3%		10.3%		9.1%	3.3%					20.0%
Very Unsatisfied	3	3	-	-	-	-	-	-	3	-	1	1	-	-	-	-	1
	3.6%	6.7%							10.3%		9.1%	1.7%					20.0%



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	15	14	-	2	1	2	5	13	6	2	21	4	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	12	7	-	1	1	2	3	6	6	2	15	4	1	-	1	-	
=====	65.5%	80%	50.0%		50.0%	100%	100%	60.0%	46.2%	100%	100.0%	71.4%	100.0%	33.3%		100.0%		
Very Satisfied	13	8	5	-	1	1	1	2	5	3	2	10	3	1	-	1	-	
	44.8%	53%	35.7%		50.0%	100%	50.0%	40.0%	38.5%	50%	100.0%	47.6%	75.0%	33.3%		100.0%		
Somewhat Satisfied	6	4	2	-	-	-	1	1	1	3	-	5	1	-	-	-	-	
	20.7%	27%	14.3%				50.0%	20.0%	7.7%	50%		23.8%	25.0%					
Neutral	8	2	6	-	1	-	-	2	5	-	-	5	-	2	-	-	1	
	27.6%	13%	42.9%		50.0%			40.0%	38.5%			23.8%		66.7%			50.0%	
Unsatisfied [NET]	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
=====	6.9%	6.7%	7.1%						15.4%			4.8%					50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	3.4%		7.1%						7.7%			4.8%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	1	
	3.4%	6.7%							7.7%								50.0%	



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	55	30	25	-	4	6	5	10	16	14	9	39	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	21	18	-	3	5	4	6	12	9	7	27	5	1	-	-	1	
=====	70.9%	70%	72.0%		75.0%	83.3%	80.0%	60.0%	75.0%	64%	77.8%	69.2%	100.0%	100%			33.3%	
Very Satisfied	20	7	13	-	1	2	1	2	10	4	4	12	4	1	-	-	-	
	36.4%	23%	52.0%		25.0%	33.3%	20.0%	20.0%	62.5%	29%	44.4%	30.8%	80.0%	100%				
Somewhat Satisfied	19	14	5	-	2	3	3	4	2	5	3	15	1	-	-	-	1	
	34.5%	47%	20.0%		50.0%	50.0%	60.0%	40.0%	12.5%	36%	33.3%	38.5%	20.0%				33.3%	
Neutral	11	6	5	-	1	1	-	4	-	5	-	10	-	-	-	-	1	
	20.0%	20%	20.0%		25.0%	16.7%		40.0%		36%		25.6%					33.3%	
Unsatisfied [NET]	5	3	2	-	-	-	1	-	4	-	2	2	-	-	-	-	1	
=====	9.1%	10%	8.0%				20.0%		25.0%		22.2%	5.1%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	-	2	-	1	1	-	-	-	-	1	
	5.5%	3.3%	8.0%				20.0%		12.5%		11.1%	2.6%					33.3%	
Very Unsatisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-	
	3.6%	6.7%							12.5%		11.1%	2.6%						



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	19	13	5	-	1	1	-	3	5	7	6	9	1	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	7	4	-	-	-	-	2	3	5	5	4	-	1	-	-	1	
=====	57.9%	54%	80.0%					66.7%	60.0%	71%	83.3%	44.4%		100%			50.0%	
Very Satisfied	8	5	3	-	-	-	-	2	2	3	3	4	-	-	-	-	1	
	42.1%	38%	60.0%					66.7%	40.0%	43%	50.0%	44.4%					50.0%	
Somewhat Satisfied	3	2	1	-	-	-	-	-	1	2	2	-	-	1	-	-	-	
	15.8%	15%	20.0%						20.0%	29%	33.3%			100%				
Neutral	7	5	1	-	1	1	-	1	2	1	1	4	1	-	-	-	1	
	36.8%	38%	20.0%		100%	100%		33.3%	40.0%	14%	16.7%	44.4%	100.0%				50.0%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	5.3%	7.7%								14%		11.1%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	5.3%	7.7%								14%		11.1%						



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	7	5	2	-	-	-	-	2	3	2	3	2	-	1	-	-	1	
=====	63.6%	62%	100.0%					100%	75.0%	67%	75.0%	40.0%		100%			100%	
Very Satisfied	5	4	1	-	-	-	-	2	2	1	2	2	-	-	-	-	1	
	45.5%	50%	50.0%					100%	50.0%	33%	50.0%	40.0%					100%	
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	1	-	-	1	-	-	-	
	18.2%	12%	50.0%						25.0%	33%	25.0%			100%				
Neutral	4	3	-	-	1	1	-	-	1	1	1	3	-	-	-	-	-	
	36.4%	38%			100%	100%			25.0%	33%	25.0%	60.0%						



Q1_I. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	-	1	1	4	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	-	-	-	3	2	2	-	-	-	-	-	
=====	50.0%	40%	66.7%							75%	100.0%	50.0%						
Very Satisfied	3	1	2	-	-	-	-	-	-	2	1	2	-	-	-	-	-	
	37.5%	20%	66.7%							50%	50.0%	50.0%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	12.5%	20%								25%	50.0%							
Neutral	3	2	1	-	-	-	-	1	1	-	-	1	1	-	-	-	1	
	37.5%	40%	33.3%					100%	100%			25.0%	100.0%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	12.5%	20%								25%		25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%	20%								25%		25.0%						



Q1_IA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1085	501	541	7	20	206	236	198	222	179	172	661	105	116	14	19	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	721	333	373	2	14	119	171	133	148	124	114	468	68	75	7	9	54
=====	66.5%	66%	68.9%	28.6%	70.0%	57.8%	72.5%	67.2%	66.7%	69%	66.3%	70.8%	64.8%	64.7%	50.0%	47.4%	43.5%
Very Satisfied	386	168	210	1	6	58	87	63	85	79	63	247	42	40	3	8	25
	53.5%	50%	56.3%	50.0%	42.9%	48.7%	50.9%	47.4%	57.4%	64%	55.3%	52.8%	61.8%	53.3%	42.9%	88.9%	46.3%
Somewhat Satisfied	335	165	163	1	8	61	84	70	63	45	51	221	26	35	4	1	29
	46.5%	50%	43.7%	50.0%	57.1%	51.3%	49.1%	52.6%	42.6%	36%	44.7%	47.2%	38.2%	46.7%	57.1%	11.1%	53.7%
Neutral	256	116	125	1	5	59	42	48	49	44	39	144	23	26	4	4	49
	23.6%	23%	23.1%	14.3%	25.0%	28.6%	17.8%	24.2%	22.1%	25%	22.7%	21.8%	21.9%	22.4%	28.6%	21.1%	39.5%
Unsatisfied [NET]	108	52	43	4	1	28	23	17	25	11	19	49	14	15	3	6	21
=====	10.0%	10%	7.9%	57.1%	5.0%	13.6%	9.7%	8.6%	11.3%	6.1%	11.0%	7.4%	13.3%	12.9%	21.4%	31.6%	16.9%
Somewhat Unsatisfied	68	31	31	1	-	22	17	8	14	5	11	31	7	9	1	1	14
	63.0%	60%	72.1%	25.0%		78.6%	73.9%	47.1%	56.0%	45%	57.9%	63.3%	50.0%	60.0%	33.3%	16.7%	66.7%
Very Unsatisfied	40	21	12	3	1	6	6	9	11	6	8	18	7	6	2	5	7
	37.0%	40%	27.9%	75.0%	100%	21.4%	26.1%	52.9%	44.0%	55%	42.1%	36.7%	50.0%	40.0%	66.7%	83.3%	33.3%



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1085	179	136	110	245	97	88	123	64	1	21	179	164	188	178	373	53	148	143	247	483
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	721	111	80	76	171	72	69	78	41	1	13	117	98	138	122	244	31	89	96	169	331
=====	66.5%	62.0%	58.8%	69.1%	69.8%	74.2%	78.4%	63.4%	64.1%	100%	61.9%	65.4%	59.8%	73.4%	68.5%	65.4%	58.5%	60.1%	67.1%	68.4%	68.5%
Very Satisfied	386	57	43	45	87	36	34	49	17	1	11	59	37	70	66	152	22	52	55	85	171
	53.5%	51.4%	53.8%	59.2%	50.9%	50.0%	49.3%	62.8%	41.5%	100%	84.6%	50.4%	37.8%	50.7%	54.1%	62.3%	71.0%	58.4%	57.3%	50.3%	51.7%
Somewhat Satisfied	335	54	37	31	84	36	35	29	24	-	2	58	61	68	56	92	9	37	41	84	160
	46.5%	48.6%	46.2%	40.8%	49.1%	50.0%	50.7%	37.2%	58.5%	-	15.4%	49.6%	62.2%	49.3%	45.9%	37.7%	29.0%	41.6%	42.7%	49.7%	48.3%
Neutral	256	50	33	26	47	19	13	39	13	-	6	34	49	38	32	102	17	38	31	56	110
	23.6%	27.9%	24.3%	23.6%	19.2%	19.6%	14.8%	31.7%	20.3%	-	28.6%	19.0%	29.9%	20.2%	18.0%	27.3%	32.1%	25.7%	21.7%	22.7%	22.8%
Unsatisfied [NET]	108	18	23	8	27	6	6	6	10	-	2	28	17	12	24	27	5	21	16	22	42
=====	10.0%	10.1%	16.9%	7.3%	11.0%	6.2%	6.8%	4.9%	15.6%	-	9.5%	15.6%	10.4%	6.4%	13.5%	7.2%	9.4%	14.2%	11.2%	8.9%	8.7%
Somewhat Unsatisfied	68	14	12	5	16	3	3	6	7	-	1	22	13	10	8	15	5	15	9	11	26
	63.0%	77.8%	52.2%	62.5%	59.3%	50.0%	50.0%	100%	70.0%	-	50.0%	78.6%	76.5%	83.3%	33.3%	55.6%	100.0%	71.4%	56.2%	50.0%	61.9%
Very Unsatisfied	40	4	11	3	11	3	3	-	3	-	1	6	4	2	16	12	-	6	7	11	16
	37.0%	22.2%	47.8%	37.5%	40.7%	50.0%	50.0%	-	30.0%	-	50.0%	21.4%	23.5%	16.7%	66.7%	44.4%	-	28.6%	43.8%	50.0%	38.1%



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 Quality of County arts/cultural programs and facilities
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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE		
	TOTAL	YES	NO	ENGLISH	SPANISH												TEXT	EMAIL	
Total	1085	93	930	1026	59	591	559	32	132	259	60	177	22	84	29	55	19	11	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	721	53	640	681	40	386	364	22	88	178	44	120	14	58	19	39	11	7	4
=====	66.5%	57.0%	68.8%	66.4%	67.8%	65.3%	65.1%	68.8%	66.7%	68.7%	73.3%	67.8%	63.6%	69.0%	65.5%	70.9%	57.9%	64%	50.0%
Very Satisfied	386	32	337	364	22	202	190	12	58	85	18	59	8	33	13	20	8	5	3
	53.5%	60.4%	52.7%	53.5%	55.0%	52.3%	52.2%	54.5%	65.9%	47.8%	40.9%	49.2%	57.1%	56.9%	68.4%	51.3%	72.7%	71%	75.0%
Somewhat Satisfied	335	21	303	317	18	184	174	10	30	93	26	61	6	25	6	19	3	2	1
	46.5%	39.6%	47.3%	46.5%	45.0%	47.7%	47.8%	45.5%	34.1%	52.2%	59.1%	50.8%	42.9%	43.1%	31.6%	48.7%	27.3%	29%	25.0%
Neutral	256	28	208	242	14	140	134	6	31	59	9	43	7	19	8	11	7	4	3
	23.6%	30.1%	22.4%	23.6%	23.7%	23.7%	24.0%	18.8%	23.5%	22.8%	15.0%	24.3%	31.8%	22.6%	27.6%	20.0%	36.8%	36%	37.5%
Unsatisfied [NET]	108	12	82	103	5	65	61	4	13	22	7	14	1	7	2	5	1	-	1
=====	10.0%	12.9%	8.8%	10.0%	8.5%	11.0%	10.9%	12.5%	9.8%	8.5%	11.7%	7.9%	4.5%	8.3%	6.9%	9.1%	5.3%	-	12.5%
Somewhat Unsatisfied	68	9	48	65	3	36	34	2	11	16	4	11	1	4	1	3	1	-	1
	63.0%	75.0%	58.5%	63.1%	60.0%	55.4%	55.7%	50.0%	84.6%	72.7%	57.1%	78.6%	100.0%	57.1%	50.0%	60.0%	100.0%	-	100%
Very Unsatisfied	40	3	34	38	2	29	27	2	2	6	3	3	-	3	1	2	-	-	-
	37.0%	25.0%	41.5%	36.9%	40.0%	44.6%	44.3%	50.0%	15.4%	27.3%	42.9%	21.4%	-	42.9%	50.0%	40.0%	-	-	-



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 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	84	45	39	-	6	7	7	15	29	20	11	60	9	4	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	58	33	25	-	4	6	6	9	18	15	9	42	9	2	-	1	1	
=====	69.0%	73%	64.1%		66.7%	85.7%	85.7%	60.0%	62.1%	75%	81.8%	70.0%	100.0%	50.0%		100.0%	20.0%	
Very Satisfied	33	15	18	-	2	3	2	4	15	7	6	22	7	2	-	1	-	
	56.9%	45%	72.0%		50.0%	50.0%	33.3%	44.4%	83.3%	47%	66.7%	52.4%	77.8%	100%		100.0%		
Somewhat Satisfied	25	18	7	-	2	3	4	5	3	8	3	20	2	-	-	-	1	
	43.1%	55%	28.0%		50.0%	50.0%	66.7%	55.6%	16.7%	53%	33.3%	47.6%	22.2%				100%	
Neutral	19	8	11	-	2	1	-	6	5	5	-	15	-	2	-	-	2	
	22.6%	18%	28.2%		33.3%	14.3%		40.0%	17.2%	25%		25.0%		50.0%			40.0%	
Unsatisfied [NET]	7	4	3	-	-	-	1	-	6	-	2	3	-	-	-	-	2	
=====	8.3%	8.9%	7.7%				14.3%		20.7%		18.2%	5.0%					40.0%	
Somewhat Unsatisfied	4	1	3	-	-	-	1	-	3	-	1	2	-	-	-	-	1	
	57.1%	25%	100.0%				100%		50.0%		50.0%	66.7%					50.0%	
Very Unsatisfied	3	3	-	-	-	-	-	-	3	-	1	1	-	-	-	-	1	
	42.9%	75%							50.0%		50.0%	33.3%					50.0%	



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 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	15	14	-	2	1	2	5	13	6	2	21	4	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	12	7	-	1	1	2	3	6	6	2	15	4	1	-	1	-	
=====	65.5%	80%	50.0%		50.0%	100%	100%	60.0%	46.2%	100%	100.0%	71.4%	100.0%	33.3%		100.0%		
Very Satisfied	13	8	5	-	1	1	1	2	5	3	2	10	3	1	-	1	-	
	68.4%	67%	71.4%		100%	100%	50.0%	66.7%	83.3%	50%	100.0%	66.7%	75.0%	100%		100.0%		
Somewhat Satisfied	6	4	2	-	-	-	1	1	1	3	-	5	1	-	-	-	-	
	31.6%	33%	28.6%				50.0%	33.3%	16.7%	50%		33.3%	25.0%					
Neutral	8	2	6	-	1	-	-	2	5	-	-	5	-	2	-	-	1	
	27.6%	13%	42.9%		50.0%			40.0%	38.5%			23.8%		66.7%			50.0%	
Unsatisfied [NET]	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
=====	6.9%	6.7%	7.1%						15.4%			4.8%					50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%		100.0%						50.0%			100%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	1	
	50.0%	100%							50.0%								100%	



Q1_IA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	55	30	25	-	4	6	5	10	16	14	9	39	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	21	18	-	3	5	4	6	12	9	7	27	5	1	-	-	1	
=====	70.9%	70%	72.0%		75.0%	83.3%	80.0%	60.0%	75.0%	64%	77.8%	69.2%	100.0%	100%			33.3%	
Very Satisfied	20	7	13	-	1	2	1	2	10	4	4	12	4	1	-	-	-	
	51.3%	33%	72.2%		33.3%	40.0%	25.0%	33.3%	83.3%	44%	57.1%	44.4%	80.0%	100%				
Somewhat Satisfied	19	14	5	-	2	3	3	4	2	5	3	15	1	-	-	-	1	
	48.7%	67%	27.8%		66.7%	60.0%	75.0%	66.7%	16.7%	56%	42.9%	55.6%	20.0%				100%	
Neutral	11	6	5	-	1	1	-	4	-	5	-	10	-	-	-	-	1	
	20.0%	20%	20.0%		25.0%	16.7%		40.0%		36%		25.6%					33.3%	
Unsatisfied [NET]	5	3	2	-	-	-	1	-	4	-	2	2	-	-	-	-	1	
=====	9.1%	10%	8.0%				20.0%		25.0%		22.2%	5.1%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	-	2	-	1	1	-	-	-	-	1	
	60.0%	33%	100.0%				100%		50.0%		50.0%	50.0%					100%	
Very Unsatisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-	
	40.0%	67%							50.0%		50.0%	50.0%						



Q1_IA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	19	13	5	-	1	1	-	3	5	7	6	9	1	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	7	4	-	-	-	-	2	3	5	5	4	-	1	-	-	1	
=====	57.9%	54%	80.0%					66.7%	60.0%	71%	83.3%	44.4%		100%			50.0%	
Very Satisfied	8	5	3	-	-	-	-	2	2	3	3	4	-	-	-	-	1	
	72.7%	71%	75.0%					100%	66.7%	60%	60.0%	100%					100%	
Somewhat Satisfied	3	2	1	-	-	-	-	-	1	2	2	-	-	1	-	-	-	
	27.3%	29%	25.0%						33.3%	40%	40.0%			100%				
Neutral	7	5	1	-	1	1	-	1	2	1	1	4	1	-	-	-	1	
	36.8%	38%	20.0%		100%	100%		33.3%	40.0%	14%	16.7%	44.4%	100.0%				50.0%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	5.3%	7.7%								14%		11.1%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%	100%								100%		100%						



Q1_IA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	7	5	2	-	-	-	-	2	3	2	3	2	-	1	-	-	1	
=====	63.6%	62%	100.0%					100%	75.0%	67%	75.0%	40.0%		100%			100%	
Very Satisfied	5	4	1	-	-	-	-	2	2	1	2	2	-	-	-	-	1	
	71.4%	80%	50.0%					100%	66.7%	50%	66.7%	100%					100%	
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	1	-	-	1	-	-	-	
	28.6%	20%	50.0%						33.3%	50%	33.3%			100%				
Neutral	4	3	-	-	1	1	-	-	1	1	1	3	-	-	-	-	-	
	36.4%	38%			100%	100%			25.0%	33%	25.0%	60.0%						



Q1_IA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County arts/cultural programs and facilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	-	1	1	4	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	-	-	-	3	2	2	-	-	-	-	-	
=====	50.0%	40%	66.7%							75%	100.0%	50.0%						
Very Satisfied	3	1	2	-	-	-	-	-	-	2	1	2	-	-	-	-	-	
	75.0%	50%	100.0%							67%	50.0%	100%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	25.0%	50%								33%	50.0%							
Neutral	3	2	1	-	-	-	-	1	1	-	-	1	1	-	-	-	1	
	37.5%	40%	33.3%					100%	100%			25.0%	100.0%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	12.5%	20%								25%		25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%	100%								100%		100%						



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1137	524	565	8	21	202	254	216	233	185	171	694	109	121	15	21	138
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	939	426	480	4	16	151	218	178	197	162	133	601	85	91	10	12	102
=====	82.6%	81%	85.0%	50.0%	76.2%	74.8%	85.8%	82.4%	84.5%	88%	77.8%	86.6%	78.0%	75.2%	66.7%	57.1%	73.9%
Very Satisfied	655	284	356	2	7	96	152	118	148	120	91	430	56	60	5	10	63
	57.6%	54%	63.0%	25.0%	33.3%	47.5%	59.8%	54.6%	63.5%	65%	53.2%	62.0%	51.4%	49.6%	33.3%	47.6%	45.7%
Somewhat Satisfied	284	142	124	2	9	55	66	60	49	42	42	171	29	31	5	2	39
	25.0%	27%	21.9%	25.0%	42.9%	27.2%	26.0%	27.8%	21.0%	23%	24.6%	24.6%	26.6%	25.6%	33.3%	9.5%	28.3%
Neutral	131	68	56	1	4	34	29	20	20	17	26	65	13	23	4	4	18
	11.5%	13%	9.9%	12.5%	19.0%	16.8%	11.4%	9.3%	8.6%	9.2%	15.2%	9.4%	11.9%	19.0%	26.7%	19.0%	13.0%
Unsatisfied [NET]	67	30	29	3	1	17	7	18	16	6	12	28	11	7	1	5	18
=====	5.9%	5.7%	5.1%	37.5%	4.8%	8.4%	2.8%	8.3%	6.9%	3.2%	7.0%	4.0%	10.1%	5.8%	6.7%	23.8%	13.0%
Somewhat Unsatisfied	39	17	20	1	-	14	5	9	6	4	6	16	7	4	-	2	7
	3.4%	3.2%	3.5%	12.5%		6.9%	2.0%	4.2%	2.6%	2.2%	3.5%	2.3%	6.4%	3.3%		9.5%	5.1%
Very Unsatisfied	28	13	9	2	1	3	2	9	10	2	6	12	4	3	1	3	11
	2.5%	2.5%	1.6%	25.0%	4.8%	1.5%	0.8%	4.2%	4.3%	1.1%	3.5%	1.7%	3.7%	2.5%	6.7%	14.3%	8.0%



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1137	184	135	116	247	107	99	136	67	1	24	176	172	206	193	387	51	144	152	251	527
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	939	156	103	93	201	91	89	117	53	1	21	135	137	182	164	318	37	113	120	211	448
=====	82.6%	84.8%	76.3%	80.2%	81.4%	85.0%	89.9%	86.0%	79.1%	100%	87.5%	76.7%	79.7%	88.3%	85.0%	82.2%	72.5%	78.5%	78.9%	84.1%	85.0%
Very Satisfied	655	109	66	66	139	64	55	91	36	1	16	90	91	129	105	237	24	83	79	143	321
	57.6%	59.2%	48.9%	56.9%	56.3%	59.8%	55.6%	66.9%	53.7%	100%	66.7%	51.1%	52.9%	62.6%	54.4%	61.2%	47.1%	57.6%	52.0%	57.0%	60.9%
Somewhat Satisfied	284	47	37	27	62	27	34	26	17	-	5	45	46	53	59	81	13	30	41	68	127
	25.0%	25.5%	27.4%	23.3%	25.1%	25.2%	34.3%	19.1%	25.4%	-	20.8%	25.6%	26.7%	25.7%	30.6%	20.9%	25.5%	20.8%	27.0%	27.1%	24.1%
Neutral	131	17	20	15	33	10	6	15	9	-	2	28	22	18	18	45	10	19	21	27	52
	11.5%	9.2%	14.8%	12.9%	13.4%	9.3%	6.1%	11.0%	13.4%	-	8.3%	15.9%	12.8%	8.7%	9.3%	11.6%	19.6%	13.2%	13.8%	10.8%	9.9%
Unsatisfied [NET]	67	11	12	8	13	6	4	4	5	-	1	13	13	6	11	24	4	12	11	13	27
=====	5.9%	6.0%	8.9%	6.9%	5.3%	5.6%	4.0%	2.9%	7.5%	-	4.2%	7.4%	7.6%	2.9%	5.7%	6.2%	7.8%	8.3%	7.2%	5.2%	5.1%
Somewhat Unsatisfied	39	7	7	5	9	1	3	1	4	-	-	9	8	5	6	11	4	8	8	5	14
	3.4%	3.8%	5.2%	4.3%	3.6%	0.9%	3.0%	0.7%	6.0%	-	-	5.1%	4.7%	2.4%	3.1%	2.8%	7.8%	5.6%	5.3%	2.0%	2.7%
Very Unsatisfied	28	4	5	3	4	5	1	3	1	-	1	4	5	1	5	13	-	4	3	8	13
	2.5%	2.2%	3.7%	2.6%	1.6%	4.7%	1.0%	2.2%	1.5%	-	4.2%	2.3%	2.9%	0.5%	2.6%	3.4%	-	2.8%	2.0%	3.2%	2.5%



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1137	92	976	1080	57	602	571	31	132	291	71	199	21	91	31	60	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	939	72	816	893	46	487	465	22	100	254	65	170	19	80	29	51	18	10	8
=====	82.6%	78.3%	83.6%	82.7%	80.7%	80.9%	81.4%	71.0%	75.8%	87.3%	91.5%	85.4%	90.5%	87.9%	93.5%	85.0%	85.7%	83%	88.9%
Very Satisfied	655	50	578	620	35	352	335	17	54	180	44	121	15	54	22	32	15	8	7
	57.6%	54.3%	59.2%	57.4%	61.4%	58.5%	58.7%	54.8%	40.9%	61.9%	62.0%	60.8%	71.4%	59.3%	71.0%	53.3%	71.4%	67%	77.8%
Somewhat Satisfied	284	22	238	273	11	135	130	5	46	74	21	49	4	26	7	19	3	2	1
	25.0%	23.9%	24.4%	25.3%	19.3%	22.4%	22.8%	16.1%	34.8%	25.4%	29.6%	24.6%	19.0%	28.6%	22.6%	31.7%	14.3%	17%	11.1%
Neutral	131	11	108	125	6	72	68	4	20	30	6	22	2	7	1	6	2	2	-
	11.5%	12.0%	11.1%	11.6%	10.5%	12.0%	11.9%	12.9%	15.2%	10.3%	8.5%	11.1%	9.5%	7.7%	3.2%	10.0%	9.5%	17%	
Unsatisfied [NET]	67	9	52	62	5	43	38	5	12	7	-	7	-	4	1	3	1	-	1
=====	5.9%	9.8%	5.3%	5.7%	8.8%	7.1%	6.7%	16.1%	9.1%	2.4%		3.5%		4.4%	3.2%	5.0%	4.8%		11.1%
Somewhat Unsatisfied	39	5	30	36	3	21	18	3	10	4	-	4	-	3	1	2	1	-	1
	3.4%	5.4%	3.1%	3.3%	5.3%	3.5%	3.2%	9.7%	7.6%	1.4%		2.0%		3.3%	3.2%	3.3%	4.8%		11.1%
Very Unsatisfied	28	4	22	26	2	22	20	2	2	3	-	3	-	1	-	1	-	-	-
	2.5%	4.3%	2.3%	2.4%	3.5%	3.7%	3.5%	6.5%	1.5%	1.0%		1.5%		1.1%		1.7%			



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	91	49	42	-	6	6	7	16	34	22	11	65	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	80	43	37	-	4	6	7	13	31	19	11	57	8	7	-	1	3	
=====	87.9%	88%	88.1%		66.7%	100%	100%	81.2%	91.2%	86%	100.0%	87.7%	88.9%	100%		100.0%	60.0%	
Very Satisfied	54	25	29	-	3	3	4	11	21	12	8	39	7	5	-	1	1	
	59.3%	51%	69.0%		50.0%	50.0%	57.1%	68.8%	61.8%	55%	72.7%	60.0%	77.8%	71.4%		100.0%	20.0%	
Somewhat Satisfied	26	18	8	-	1	3	3	2	10	7	3	18	1	2	-	-	2	
	28.6%	37%	19.0%		16.7%	50.0%	42.9%	12.5%	29.4%	32%	27.3%	27.7%	11.1%	28.6%			40.0%	
Neutral	7	3	4	-	2	-	-	1	1	3	-	5	-	-	-	-	2	
	7.7%	6.1%	9.5%		33.3%			6.2%	2.9%	14%		7.7%					40.0%	
Unsatisfied [NET]	4	3	1	-	-	-	-	2	2	-	-	3	1	-	-	-	-	
=====	4.4%	6.1%	2.4%					12.5%	5.9%			4.6%	11.1%					
Somewhat Unsatisfied	3	2	1	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
	3.3%	4.1%	2.4%					12.5%	2.9%			3.1%	11.1%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.1%	2.0%							2.9%			1.5%						



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	16	15	-	2	1	2	6	14	6	2	22	4	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	29	16	13	-	1	1	2	6	13	6	2	20	4	5	-	1	2	
=====	93.5%	100%	86.7%		50.0%	100%	100%	100%	92.9%	100%	100.0%	90.9%	100.0%	100%		100.0%	100%	
Very Satisfied	22	12	10	-	1	1	1	5	10	4	2	15	4	4	-	1	1	
	71.0%	75%	66.7%		50.0%	100%	50.0%	83.3%	71.4%	67%	100.0%	68.2%	100.0%	80.0%		100.0%	50.0%	
Somewhat Satisfied	7	4	3	-	-	-	1	1	3	2	-	5	-	1	-	-	1	
	22.6%	25%	20.0%				50.0%	16.7%	21.4%	33%		22.7%		20.0%			50.0%	
Neutral	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	3.2%		6.7%		50.0%							4.5%						
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.2%		6.7%						7.1%			4.5%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	3.2%		6.7%						7.1%			4.5%						



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	33	27	-	4	5	5	10	20	16	9	43	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	51	27	24	-	3	5	5	7	18	13	9	37	4	2	-	-	1	
=====	85.0%	82%	88.9%		75.0%	100%	100%	70.0%	90.0%	81%	100.0%	86.0%	80.0%	100%			33.3%	
Very Satisfied	32	13	19	-	2	2	3	6	11	8	6	24	3	1	-	-	-	
	53.3%	39%	70.4%		50.0%	40.0%	60.0%	60.0%	55.0%	50%	66.7%	55.8%	60.0%	50.0%				
Somewhat Satisfied	19	14	5	-	1	3	2	1	7	5	3	13	1	1	-	-	1	
	31.7%	42%	18.5%		25.0%	60.0%	40.0%	10.0%	35.0%	31%	33.3%	30.2%	20.0%	50.0%			33.3%	
Neutral	6	3	3	-	1	-	-	1	1	3	-	4	-	-	-	-	2	
	10.0%	9.1%	11.1%		25.0%			10.0%	5.0%	19%		9.3%					66.7%	
Unsatisfied [NET]	3	3	-	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
=====	5.0%	9.1%						20.0%	5.0%			4.7%	20.0%					
Somewhat Unsatisfied	2	2	-	-	-	-	-	2	-	-	-	1	1	-	-	-	-	
	3.3%	6.1%						20.0%				2.3%	20.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.7%	3.0%							5.0%			2.3%						



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	14	6	-	1	1	1	3	6	7	6	10	2	1	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	18	12	6	-	-	1	1	3	5	6	5	8	2	1	-	2	
=====	85.7%	86%	100.0%			100%	100%	100%	83.3%	86%	83.3%	80.0%	100.0%	100%		100%	
Very Satisfied	15	9	6	-	-	1	1	2	4	5	4	7	1	1	-	2	
	71.4%	64%	100.0%			100%	100%	66.7%	66.7%	71%	66.7%	70.0%	50.0%	100%		100%	
Somewhat Satisfied	3	3	-	-	-	-	-	1	1	1	1	1	1	-	-	-	
	14.3%	21%						33.3%	16.7%	14%	16.7%	10.0%	50.0%				
Neutral	2	1	-	-	1	-	-	-	1	-	1	1	-	-	-	-	
	9.5%	7.1%			100%				16.7%		16.7%	10.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
=====	4.8%	7.1%								14%		10.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	4.8%	7.1%								14%		10.0%					



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	2	-	-	1	-	2	4	3	3	4	1	1	-	-	1	
=====	83.3%	89%	100.0%			100%		100%	80.0%	100%	75.0%	80.0%	100.0%	100%			100%	
Very Satisfied	8	6	2	-	-	1	-	1	3	3	3	3	-	1	-	-	1	
	66.7%	67%	100.0%			100%		50.0%	60.0%	100%	75.0%	60.0%		100%			100%	
Somewhat Satisfied	2	2	-	-	-	-	-	1	1	-	-	1	1	-	-	-	-	
	16.7%	22%						50.0%	20.0%			20.0%	100.0%					
Neutral	2	1	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-	
	16.7%	11%			100%				20.0%		25.0%	20.0%						



Q1_J. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	4	4	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
=====	88.9%	80%	100.0%				100%	100%	100%	75%	100.0%	80.0%	100.0%				100%	
Very Satisfied	7	3	4	-	-	-	1	1	1	2	1	4	1	-	-	-	1	
	77.8%	60%	100.0%				100%	100%	100%	50%	50.0%	80.0%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	11.1%	20%								25%	50.0%							
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	11.1%	20%								25%		20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%	20%								25%		20.0%						



Q1_JA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1137	524	565	8	21	202	254	216	233	185	171	694	109	121	15	21	138
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	939	426	480	4	16	151	218	178	197	162	133	601	85	91	10	12	102
=====	82.6%	81%	85.0%	50.0%	76.2%	74.8%	85.8%	82.4%	84.5%	88%	77.8%	86.6%	78.0%	75.2%	66.7%	57.1%	73.9%
Very Satisfied	655	284	356	2	7	96	152	118	148	120	91	430	56	60	5	10	63
	69.8%	67%	74.2%	50.0%	43.8%	63.6%	69.7%	66.3%	75.1%	74%	68.4%	71.5%	65.9%	65.9%	50.0%	83.3%	61.8%
Somewhat Satisfied	284	142	124	2	9	55	66	60	49	42	42	171	29	31	5	2	39
	30.2%	33%	25.8%	50.0%	56.2%	36.4%	30.3%	33.7%	24.9%	26%	31.6%	28.5%	34.1%	34.1%	50.0%	16.7%	38.2%
Neutral	131	68	56	1	4	34	29	20	20	17	26	65	13	23	4	4	18
	11.5%	13%	9.9%	12.5%	19.0%	16.8%	11.4%	9.3%	8.6%	9.2%	15.2%	9.4%	11.9%	19.0%	26.7%	19.0%	13.0%
Unsatisfied [NET]	67	30	29	3	1	17	7	18	16	6	12	28	11	7	1	5	18
=====	5.9%	5.7%	5.1%	37.5%	4.8%	8.4%	2.8%	8.3%	6.9%	3.2%	7.0%	4.0%	10.1%	5.8%	6.7%	23.8%	13.0%
Somewhat Unsatisfied	39	17	20	1	-	14	5	9	6	4	6	16	7	4	-	2	7
	58.2%	57%	69.0%	33.3%		82.4%	71.4%	50.0%	37.5%	67%	50.0%	57.1%	63.6%	57.1%		40.0%	38.9%
Very Unsatisfied	28	13	9	2	1	3	2	9	10	2	6	12	4	3	1	3	11
	41.8%	43%	31.0%	66.7%	100%	17.6%	28.6%	50.0%	62.5%	33%	50.0%	42.9%	36.4%	42.9%	100.0%	60.0%	61.1%



Q1_JA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1137	184	135	116	247	107	99	136	67	1	24	176	172	206	193	387	51	144	152	251	527
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	939	156	103	93	201	91	89	117	53	1	21	135	137	182	164	318	37	113	120	211	448
=====	82.6%	84.8%	76.3%	80.2%	81.4%	85.0%	89.9%	86.0%	79.1%	100%	87.5%	76.7%	79.7%	88.3%	85.0%	82.2%	72.5%	78.5%	78.9%	84.1%	85.0%
Very Satisfied	655	109	66	66	139	64	55	91	36	1	16	90	91	129	105	237	24	83	79	143	321
	69.8%	69.9%	64.1%	71.0%	69.2%	70.3%	61.8%	77.8%	67.9%	100%	76.2%	66.7%	66.4%	70.9%	64.0%	74.5%	64.9%	73.5%	65.8%	67.8%	71.7%
Somewhat Satisfied	284	47	37	27	62	27	34	26	17	-	5	45	46	53	59	81	13	30	41	68	127
	30.2%	30.1%	35.9%	29.0%	30.8%	29.7%	38.2%	22.2%	32.1%	-	23.8%	33.3%	33.6%	29.1%	36.0%	25.5%	35.1%	26.5%	34.2%	32.2%	28.3%
Neutral	131	17	20	15	33	10	6	15	9	-	2	28	22	18	18	45	10	19	21	27	52
	11.5%	9.2%	14.8%	12.9%	13.4%	9.3%	6.1%	11.0%	13.4%	-	8.3%	15.9%	12.8%	8.7%	9.3%	11.6%	19.6%	13.2%	13.8%	10.8%	9.9%
Unsatisfied [NET]	67	11	12	8	13	6	4	4	5	-	1	13	13	6	11	24	4	12	11	13	27
=====	5.9%	6.0%	8.9%	6.9%	5.3%	5.6%	4.0%	2.9%	7.5%	-	4.2%	7.4%	7.6%	2.9%	5.7%	6.2%	7.8%	8.3%	7.2%	5.2%	5.1%
Somewhat Unsatisfied	39	7	7	5	9	1	3	1	4	-	-	9	8	5	6	11	4	8	8	5	14
	58.2%	63.6%	58.3%	62.5%	69.2%	16.7%	75.0%	25.0%	80.0%	-	-	69.2%	61.5%	83.3%	54.5%	45.8%	100.0%	66.7%	72.7%	38.5%	51.9%
Very Unsatisfied	28	4	5	3	4	5	1	3	1	-	1	4	5	1	5	13	-	4	3	8	13
	41.8%	36.4%	41.7%	37.5%	30.8%	83.3%	25.0%	75.0%	20.0%	-	100%	30.8%	38.5%	16.7%	45.5%	54.2%	-	33.3%	27.3%	61.5%	48.1%



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 Quality of the County's library system
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1137	92	976	1080	57	602	571	31	132	291	71	199	21	91	31	60	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	939	72	816	893	46	487	465	22	100	254	65	170	19	80	29	51	18	10	8
=====	82.6%	78.3%	83.6%	82.7%	80.7%	80.9%	81.4%	71.0%	75.8%	87.3%	91.5%	85.4%	90.5%	87.9%	93.5%	85.0%	85.7%	83%	88.9%
Very Satisfied	655	50	578	620	35	352	335	17	54	180	44	121	15	54	22	32	15	8	7
	69.8%	69.4%	70.8%	69.4%	76.1%	72.3%	72.0%	77.3%	54.0%	70.9%	67.7%	71.2%	78.9%	67.5%	75.9%	62.7%	83.3%	80%	87.5%
Somewhat Satisfied	284	22	238	273	11	135	130	5	46	74	21	49	4	26	7	19	3	2	1
	30.2%	30.6%	29.2%	30.6%	23.9%	27.7%	28.0%	22.7%	46.0%	29.1%	32.3%	28.8%	21.1%	32.5%	24.1%	37.3%	16.7%	20%	12.5%
Neutral	131	11	108	125	6	72	68	4	20	30	6	22	2	7	1	6	2	2	-
	11.5%	12.0%	11.1%	11.6%	10.5%	12.0%	11.9%	12.9%	15.2%	10.3%	8.5%	11.1%	9.5%	7.7%	3.2%	10.0%	9.5%	17%	
Unsatisfied [NET]	67	9	52	62	5	43	38	5	12	7	-	7	-	4	1	3	1	-	1
=====	5.9%	9.8%	5.3%	5.7%	8.8%	7.1%	6.7%	16.1%	9.1%	2.4%		3.5%		4.4%	3.2%	5.0%	4.8%		11.1%
Somewhat Unsatisfied	39	5	30	36	3	21	18	3	10	4	-	4	-	3	1	2	1	-	1
	58.2%	55.6%	57.7%	58.1%	60.0%	48.8%	47.4%	60.0%	83.3%	57.1%		57.1%		75.0%	100.0%	66.7%	100.0%		100%
Very Unsatisfied	28	4	22	26	2	22	20	2	2	3	-	3	-	1	-	1	-	-	-
	41.8%	44.4%	42.3%	41.9%	40.0%	51.2%	52.6%	40.0%	16.7%	42.9%		42.9%		25.0%		33.3%			



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 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	91	49	42	-	6	6	7	16	34	22	11	65	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	80	43	37	-	4	6	7	13	31	19	11	57	8	7	-	1	3	
=====	87.9%	88%	88.1%		66.7%	100%	100%	81.2%	91.2%	86%	100.0%	87.7%	88.9%	100%		100.0%	60.0%	
Very Satisfied	54	25	29	-	3	3	4	11	21	12	8	39	7	5	-	1	1	
	67.5%	58%	78.4%		75.0%	50.0%	57.1%	84.6%	67.7%	63%	72.7%	68.4%	87.5%	71.4%		100.0%	33.3%	
Somewhat Satisfied	26	18	8	-	1	3	3	2	10	7	3	18	1	2	-	-	2	
	32.5%	42%	21.6%		25.0%	50.0%	42.9%	15.4%	32.3%	37%	27.3%	31.6%	12.5%	28.6%			66.7%	
Neutral	7	3	4	-	2	-	-	1	1	3	-	5	-	-	-	-	2	
	7.7%	6.1%	9.5%		33.3%			6.2%	2.9%	14%		7.7%					40.0%	
Unsatisfied [NET]	4	3	1	-	-	-	-	2	2	-	-	3	1	-	-	-	-	
=====	4.4%	6.1%	2.4%					12.5%	5.9%			4.6%	11.1%					
Somewhat Unsatisfied	3	2	1	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
	75.0%	67%	100.0%					100%	50.0%			66.7%	100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	33%							50.0%			33.3%						



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	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	16	15	-	2	1	2	6	14	6	2	22	4	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	29	16	13	-	1	1	2	6	13	6	2	20	4	5	-	1	2	
=====	93.5%	100%	86.7%		50.0%	100%	100%	100%	92.9%	100%	100.0%	90.9%	100.0%	100%		100.0%	100%	
Very Satisfied	22	12	10	-	1	1	1	5	10	4	2	15	4	4	-	1	1	
	75.9%	75%	76.9%		100%	100%	50.0%	83.3%	76.9%	67%	100.0%	75.0%	100.0%	80.0%		100.0%	50.0%	
Somewhat Satisfied	7	4	3	-	-	-	1	1	3	2	-	5	-	1	-	-	1	
	24.1%	25%	23.1%				50.0%	16.7%	23.1%	33%		25.0%		20.0%			50.0%	
Neutral	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	3.2%		6.7%		50.0%							4.5%						
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.2%		6.7%						7.1%			4.5%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%		100.0%						100%			100%						



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 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	33	27	-	4	5	5	10	20	16	9	43	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	51	27	24	-	3	5	5	7	18	13	9	37	4	2	-	-	1	
=====	85.0%	82%	88.9%		75.0%	100%	100%	70.0%	90.0%	81%	100.0%	86.0%	80.0%	100%			33.3%	
Very Satisfied	32	13	19	-	2	2	3	6	11	8	6	24	3	1	-	-	-	
	62.7%	48%	79.2%		66.7%	40.0%	60.0%	85.7%	61.1%	62%	66.7%	64.9%	75.0%	50.0%				
Somewhat Satisfied	19	14	5	-	1	3	2	1	7	5	3	13	1	1	-	-	1	
	37.3%	52%	20.8%		33.3%	60.0%	40.0%	14.3%	38.9%	38%	33.3%	35.1%	25.0%	50.0%			100%	
Neutral	6	3	3	-	1	-	-	1	1	3	-	4	-	-	-	-	2	
	10.0%	9.1%	11.1%		25.0%			10.0%	5.0%	19%		9.3%					66.7%	
Unsatisfied [NET]	3	3	-	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
=====	5.0%	9.1%						20.0%	5.0%			4.7%	20.0%					
Somewhat Unsatisfied	2	2	-	-	-	-	-	2	-	-	-	1	1	-	-	-	-	
	66.7%	67%						100%				50.0%	100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	33%							100%			50.0%						



Q1_JA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP								ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER						
				BINARY																			
Total	21	14	6	-	1	1	1	3	6	7	6	10	2	1	-	-	2						
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%						
Satisfied [NET]	18	12	6	-	-	1	1	3	5	6	5	8	2	1	-	-	2						
=====	85.7%	86%	100.0%			100%	100%	100%	83.3%	86%	83.3%	80.0%	100.0%	100%			100%						
Very Satisfied	15	9	6	-	-	1	1	2	4	5	4	7	1	1	-	-	2						
	83.3%	75%	100.0%			100%	100%	66.7%	80.0%	83%	80.0%	87.5%	50.0%	100%			100%						
Somewhat Satisfied	3	3	-	-	-	-	-	1	1	1	1	1	1	-	-	-	-						
	16.7%	25%						33.3%	20.0%	17%	20.0%	12.5%	50.0%										
Neutral	2	1	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-						
	9.5%	7.1%			100%				16.7%		16.7%	10.0%											
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-						
=====	4.8%	7.1%								14%		10.0%											
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-						
	100%	100%								100%		100%											



Q1_JA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	2	-	-	1	-	2	4	3	3	4	1	1	-	-	1	
=====	83.3%	89%	100.0%			100%		100%	80.0%	100%	75.0%	80.0%	100.0%	100%			100%	
Very Satisfied	8	6	2	-	-	1	-	1	3	3	3	3	-	1	-	-	1	
	80.0%	75%	100.0%			100%		50.0%	75.0%	100%	100.0%	75.0%		100%			100%	
Somewhat Satisfied	2	2	-	-	-	-	-	1	1	-	-	1	1	-	-	-	-	
	20.0%	25%						50.0%	25.0%			25.0%	100.0%					
Neutral	2	1	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-	
	16.7%	11%			100%				20.0%		25.0%	20.0%						



Q1_JA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of the County's library system
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	4	4	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
=====	88.9%	80%	100.0%				100%	100%	100%	75%	100.0%	80.0%	100.0%				100%	
Very Satisfied	7	3	4	-	-	-	1	1	1	2	1	4	1	-	-	-	1	
	87.5%	75%	100.0%				100%	100%	100%	67%	50.0%	100%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	12.5%	25%								33%	50.0%							
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	11.1%	20%								25%		20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%	100%								100%		100%						



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	925	427	452	7	21	152	181	184	202	159	155	539	96	92	11	18	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	600	286	297	3	18	83	128	104	138	117	101	381	65	54	6	9	48
=====	64.9%	67%	65.7%	42.9%	85.7%	54.6%	70.7%	56.5%	68.3%	74%	65.2%	70.7%	67.7%	58.7%	54.5%	50.0%	38.7%
Very Satisfied	380	184	185	2	6	51	82	57	100	76	63	242	39	34	3	7	34
	41.1%	43%	40.9%	28.6%	28.6%	33.6%	45.3%	31.0%	49.5%	48%	40.6%	44.9%	40.6%	37.0%	27.3%	38.9%	27.4%
Somewhat Satisfied	220	102	112	1	12	32	46	47	38	41	38	139	26	20	3	2	14
	23.8%	24%	24.8%	14.3%	57.1%	21.1%	25.4%	25.5%	18.8%	26%	24.5%	25.8%	27.1%	21.7%	27.3%	11.1%	11.3%
Neutral	150	72	72	2	2	40	32	23	27	21	28	83	14	16	2	2	21
	16.2%	17%	15.9%	28.6%	9.5%	26.3%	17.7%	12.5%	13.4%	13%	18.1%	15.4%	14.6%	17.4%	18.2%	11.1%	16.9%
Unsatisfied [NET]	175	69	83	2	1	29	21	57	37	21	26	75	17	22	3	7	55
=====	18.9%	16%	18.4%	28.6%	4.8%	19.1%	11.6%	31.0%	18.3%	13%	16.8%	13.9%	17.7%	23.9%	27.3%	38.9%	44.4%
Somewhat Unsatisfied	88	33	44	1	1	15	12	27	15	14	10	42	9	12	-	1	21
	9.5%	7.7%	9.7%	14.3%	4.8%	9.9%	6.6%	14.7%	7.4%	8.8%	6.5%	7.8%	9.4%	13.0%		5.6%	16.9%
Very Unsatisfied	87	36	39	1	-	14	9	30	22	7	16	33	8	10	3	6	34
	9.4%	8.4%	8.6%	14.3%		9.2%	5.0%	16.3%	10.9%	4.4%	10.3%	6.1%	8.3%	10.9%	27.3%	33.3%	27.4%



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	925	136	94	92	214	97	77	130	44	1	20	125	113	160	172	353	47	118	119	193	438
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	600	83	53	54	143	67	60	86	31	1	14	79	69	116	97	237	28	87	72	121	289
=====	64.9%	61.0%	56.4%	58.7%	66.8%	69.1%	77.9%	66.2%	70.5%	100%	70.0%	63.2%	61.1%	72.5%	56.4%	67.1%	59.6%	73.7%	60.5%	62.7%	66.0%
Very Satisfied	380	57	35	37	83	41	37	57	18	1	8	51	37	62	64	165	18	56	46	74	184
	41.1%	41.9%	37.2%	40.2%	38.8%	42.3%	48.1%	43.8%	40.9%	100%	40.0%	40.8%	32.7%	38.8%	37.2%	46.7%	38.3%	47.5%	38.7%	38.3%	42.0%
Somewhat Satisfied	220	26	18	17	60	26	23	29	13	-	6	28	32	54	33	72	10	31	26	47	105
	23.8%	19.1%	19.1%	18.5%	28.0%	26.8%	29.9%	22.3%	29.5%	-	30.0%	22.4%	28.3%	33.8%	19.2%	20.4%	21.3%	26.3%	21.8%	24.4%	24.0%
Neutral	150	32	19	21	29	13	7	15	9	-	2	27	27	24	29	43	11	16	34	31	55
	16.2%	23.5%	20.2%	22.8%	13.6%	13.4%	9.1%	11.5%	20.5%	-	10.0%	21.6%	23.9%	15.0%	16.9%	12.2%	23.4%	13.6%	28.6%	16.1%	12.6%
Unsatisfied [NET]	175	21	22	17	42	17	10	29	4	-	4	19	17	20	46	73	8	15	13	41	94
=====	18.9%	15.4%	23.4%	18.5%	19.6%	17.5%	13.0%	22.3%	9.1%	-	20.0%	15.2%	15.0%	12.5%	26.7%	20.7%	17.0%	12.7%	10.9%	21.2%	21.5%
Somewhat Unsatisfied	88	13	9	6	23	11	3	18	1	-	3	11	7	9	20	41	6	9	5	22	44
	9.5%	9.6%	9.6%	6.5%	10.7%	11.3%	3.9%	13.8%	2.3%	-	15.0%	8.8%	6.2%	5.6%	11.6%	11.6%	12.8%	7.6%	4.2%	11.4%	10.0%
Very Unsatisfied	87	8	13	11	19	6	7	11	3	-	1	8	10	11	26	32	2	6	8	19	50
	9.4%	5.9%	13.8%	12.0%	8.9%	6.2%	9.1%	8.5%	6.8%	-	5.0%	6.4%	8.8%	6.9%	15.1%	9.1%	4.3%	5.1%	6.7%	9.8%	11.4%



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	925	82	786	876	49	505	474	31	129	192	45	133	14	83	30	53	16	10	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	600	51	520	566	34	308	288	20	99	123	30	83	10	55	18	37	15	10	5
=====	64.9%	62.2%	66.2%	64.6%	69.4%	61.0%	60.8%	64.5%	76.7%	64.1%	66.7%	62.4%	71.4%	66.3%	60.0%	69.8%	93.8%	100%	83.3%
Very Satisfied	380	36	328	358	22	205	194	11	58	72	15	49	8	38	12	26	7	5	2
	41.1%	43.9%	41.7%	40.9%	44.9%	40.6%	40.9%	35.5%	45.0%	37.5%	33.3%	36.8%	57.1%	45.8%	40.0%	49.1%	43.8%	50%	33.3%
Somewhat Satisfied	220	15	192	208	12	103	94	9	41	51	15	34	2	17	6	11	8	5	3
	23.8%	18.3%	24.4%	23.7%	24.5%	20.4%	19.8%	29.0%	31.8%	26.6%	33.3%	25.6%	14.3%	20.5%	20.0%	20.8%	50.0%	50%	50.0%
Neutral	150	12	129	142	8	74	69	5	20	39	7	29	3	16	4	12	1	-	1
	16.2%	14.6%	16.4%	16.2%	16.3%	14.7%	14.6%	16.1%	15.5%	20.3%	15.6%	21.8%	21.4%	19.3%	13.3%	22.6%	6.2%	-	16.7%
Unsatisfied [NET]	175	19	137	168	7	123	117	6	10	30	8	21	1	12	8	4	-	-	-
=====	18.9%	23.2%	17.4%	19.2%	14.3%	24.4%	24.7%	19.4%	7.8%	15.6%	17.8%	15.8%	7.1%	14.5%	26.7%	7.5%	-	-	-
Somewhat Unsatisfied	88	9	72	85	3	64	62	2	6	11	1	9	1	7	6	1	-	-	-
	9.5%	11.0%	9.2%	9.7%	6.1%	12.7%	13.1%	6.5%	4.7%	5.7%	2.2%	6.8%	7.1%	8.4%	20.0%	1.9%	-	-	-
Very Unsatisfied	87	10	65	83	4	59	55	4	4	19	7	12	-	5	2	3	-	-	-
	9.4%	12.2%	8.3%	9.5%	8.2%	11.7%	11.6%	12.9%	3.1%	9.9%	15.6%	9.0%	-	6.0%	6.7%	5.7%	-	-	-



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	83	47	36	-	7	7	6	15	29	19	10	58	9	7	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	55	35	20	-	4	5	5	6	20	15	8	37	7	6	-	1	2	
=====	66.3%	74%	55.6%		57.1%	71.4%	83.3%	40.0%	69.0%	79%	80.0%	63.8%	77.8%	85.7%		100.0%	50.0%	
Very Satisfied	38	25	13	-	-	5	3	3	14	13	6	26	5	4	-	1	2	
	45.8%	53%	36.1%			71.4%	50.0%	20.0%	48.3%	68%	60.0%	44.8%	55.6%	57.1%		100.0%	50.0%	
Somewhat Satisfied	17	10	7	-	4	-	2	3	6	2	2	11	2	2	-	-	-	
	20.5%	21%	19.4%		57.1%		33.3%	20.0%	20.7%	11%	20.0%	19.0%	22.2%	28.6%				
Neutral	16	8	8	-	2	1	1	4	6	2	2	13	-	-	-	-	1	
	19.3%	17%	22.2%		28.6%	14.3%	16.7%	26.7%	20.7%	11%	20.0%	22.4%					25.0%	
Unsatisfied [NET]	12	4	8	-	1	1	-	5	3	2	-	8	2	1	-	-	1	
=====	14.5%	8.5%	22.2%		14.3%	14.3%		33.3%	10.3%	11%		13.8%	22.2%	14.3%			25.0%	
Somewhat Unsatisfied	7	2	5	-	1	1	-	2	1	2	-	4	2	1	-	-	-	
	8.4%	4.3%	13.9%		14.3%	14.3%		13.3%	3.4%	11%		6.9%	22.2%	14.3%				
Very Unsatisfied	5	2	3	-	-	-	-	3	2	-	-	4	-	-	-	-	1	
	6.0%	4.3%	8.3%					20.0%	6.9%			6.9%					25.0%	



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	30	16	14	-	3	1	2	6	12	6	2	22	4	5	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	13	5	-	2	1	2	2	8	3	2	14	2	4	-	1	-	
=====	60.0%	81%	35.7%		66.7%	100%	100%	33.3%	66.7%	50%	100.0%	63.6%	50.0%	80.0%		100.0%		
Very Satisfied	12	8	4	-	-	1	1	1	6	3	1	10	2	3	-	1	-	
	40.0%	50%	28.6%			100%	50.0%	16.7%	50.0%	50%	50.0%	45.5%	50.0%	60.0%		100.0%		
Somewhat Satisfied	6	5	1	-	2	-	1	1	2	-	1	4	-	1	-	-	-	
	20.0%	31%	7.1%		66.7%		50.0%	16.7%	16.7%		50.0%	18.2%		20.0%				
Neutral	4	2	2	-	-	-	-	1	2	1	-	4	-	-	-	-	-	
	13.3%	12%	14.3%					16.7%	16.7%	17%		18.2%						
Unsatisfied [NET]	8	1	7	-	1	-	-	3	2	2	-	4	2	1	-	-	1	
=====	26.7%	6.2%	50.0%		33.3%			50.0%	16.7%	33%		18.2%	50.0%	20.0%			100%	
Somewhat Unsatisfied	6	1	5	-	1	-	-	2	1	2	-	3	2	1	-	-	-	
	20.0%	6.2%	35.7%		33.3%			33.3%	8.3%	33%		13.6%	50.0%	20.0%				
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	6.7%		14.3%					16.7%	8.3%			4.5%					100%	



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	53	31	22	-	4	6	4	9	17	13	8	36	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	37	22	15	-	2	4	3	4	12	12	6	23	5	2	-	-	2	
=====	69.8%	71%	68.2%		50.0%	66.7%	75.0%	44.4%	70.6%	92%	75.0%	63.9%	100.0%	100%			66.7%	
Very Satisfied	26	17	9	-	-	4	2	2	8	10	5	16	3	1	-	-	2	
	49.1%	55%	40.9%			66.7%	50.0%	22.2%	47.1%	77%	62.5%	44.4%	60.0%	50.0%			66.7%	
Somewhat Satisfied	11	5	6	-	2	-	1	2	4	2	1	7	2	1	-	-	-	
	20.8%	16%	27.3%		50.0%		25.0%	22.2%	23.5%	15%	12.5%	19.4%	40.0%	50.0%				
Neutral	12	6	6	-	2	1	1	3	4	1	2	9	-	-	-	-	1	
	22.6%	19%	27.3%		50.0%	16.7%	25.0%	33.3%	23.5%	7.7%	25.0%	25.0%					33.3%	
Unsatisfied [NET]	4	3	1	-	-	1	-	2	1	-	-	4	-	-	-	-	-	
=====	7.5%	9.7%	4.5%			16.7%		22.2%	5.9%			11.1%						
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	1.9%	3.2%				16.7%						2.8%						
Very Unsatisfied	3	2	1	-	-	-	-	2	1	-	-	3	-	-	-	-	-	
	5.7%	6.5%	4.5%					22.2%	5.9%			8.3%						



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	16	12	3	-	1	1	-	2	5	5	6	7	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	11	3	-	1	1	-	2	5	4	6	6	1	1	-	-	1	
=====	93.8%	92%	100.0%		100%	100%		100%	100%	80%	100.0%	85.7%	100.0%	100%			100%	
Very Satisfied	7	5	1	-	-	1	-	1	3	1	4	2	-	-	-	-	1	
	43.8%	42%	33.3%			100%		50.0%	60.0%	20%	66.7%	28.6%					100%	
Somewhat Satisfied	8	6	2	-	1	-	-	1	2	3	2	4	1	1	-	-	-	
	50.0%	50%	66.7%		100%			50.0%	40.0%	60%	33.3%	57.1%	100.0%	100%				
Neutral	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	6.2%	8.3%								20%		14.3%						



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	7	2	-	1	1	-	2	4	2	4	4	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	10	7	2	-	1	1	-	2	4	2	4	4	-	1	-	-	1	
=====	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Very Satisfied	5	3	1	-	-	1	-	1	2	1	3	1	-	-	-	-	1	
	50.0%	43%	50.0%			100%		50.0%	50.0%	50%	75.0%	25.0%					100%	
Somewhat Satisfied	5	4	1	-	1	-	-	1	2	1	1	3	-	1	-	-	-	
	50.0%	57%	50.0%		100%			50.0%	50.0%	50%	25.0%	75.0%		100%				



Q1_K. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	5	4	1	-	-	-	-	-	1	2	2	2	1	-	-	-	-	
=====	83.3%	80%	100.0%						100%	67%	100.0%	66.7%	100.0%					
Very Satisfied	2	2	-	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	33.3%	40%							100%		50.0%	33.3%						
Somewhat Satisfied	3	2	1	-	-	-	-	-	-	2	1	1	1	-	-	-	-	
	50.0%	40%	100.0%							67%	50.0%	33.3%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%	20%								33%		33.3%						



Q1_KA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	925	427	452	7	21	152	181	184	202	159	155	539	96	92	11	18	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	600	286	297	3	18	83	128	104	138	117	101	381	65	54	6	9	48
=====	64.9%	67%	65.7%	42.9%	85.7%	54.6%	70.7%	56.5%	68.3%	74%	65.2%	70.7%	67.7%	58.7%	54.5%	50.0%	38.7%
Very Satisfied	380	184	185	2	6	51	82	57	100	76	63	242	39	34	3	7	34
	63.3%	64%	62.3%	66.7%	33.3%	61.4%	64.1%	54.8%	72.5%	65%	62.4%	63.5%	60.0%	63.0%	50.0%	77.8%	70.8%
Somewhat Satisfied	220	102	112	1	12	32	46	47	38	41	38	139	26	20	3	2	14
	36.7%	36%	37.7%	33.3%	66.7%	38.6%	35.9%	45.2%	27.5%	35%	37.6%	36.5%	40.0%	37.0%	50.0%	22.2%	29.2%
Neutral	150	72	72	2	2	40	32	23	27	21	28	83	14	16	2	2	21
	16.2%	17%	15.9%	28.6%	9.5%	26.3%	17.7%	12.5%	13.4%	13%	18.1%	15.4%	14.6%	17.4%	18.2%	11.1%	16.9%
Unsatisfied [NET]	175	69	83	2	1	29	21	57	37	21	26	75	17	22	3	7	55
=====	18.9%	16%	18.4%	28.6%	4.8%	19.1%	11.6%	31.0%	18.3%	13%	16.8%	13.9%	17.7%	23.9%	27.3%	38.9%	44.4%
Somewhat Unsatisfied	88	33	44	1	1	15	12	27	15	14	10	42	9	12	-	1	21
	50.3%	48%	53.0%	50.0%	100%	51.7%	57.1%	47.4%	40.5%	67%	38.5%	56.0%	52.9%	54.5%		14.3%	38.2%
Very Unsatisfied	87	36	39	1	-	14	9	30	22	7	16	33	8	10	3	6	34
	49.7%	52%	47.0%	50.0%		48.3%	42.9%	52.6%	59.5%	33%	61.5%	44.0%	47.1%	45.5%	100.0%	85.7%	61.8%



Q1_KA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	925	136	94	92	214	97	77	130	44	1	20	125	113	160	172	353	47	118	119	193	438
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	600	83	53	54	143	67	60	86	31	1	14	79	69	116	97	237	28	87	72	121	289
=====	64.9%	61.0%	56.4%	58.7%	66.8%	69.1%	77.9%	66.2%	70.5%	100%	70.0%	63.2%	61.1%	72.5%	56.4%	67.1%	59.6%	73.7%	60.5%	62.7%	66.0%
Very Satisfied	380	57	35	37	83	41	37	57	18	1	8	51	37	62	64	165	18	56	46	74	184
	63.3%	68.7%	66.0%	68.5%	58.0%	61.2%	61.7%	66.3%	58.1%	100%	57.1%	64.6%	53.6%	53.4%	66.0%	69.6%	64.3%	64.4%	63.9%	61.2%	63.7%
Somewhat Satisfied	220	26	18	17	60	26	23	29	13	-	6	28	32	54	33	72	10	31	26	47	105
	36.7%	31.3%	34.0%	31.5%	42.0%	38.8%	38.3%	33.7%	41.9%	-	42.9%	35.4%	46.4%	46.6%	34.0%	30.4%	35.7%	35.6%	36.1%	38.8%	36.3%
Neutral	150	32	19	21	29	13	7	15	9	-	2	27	27	24	29	43	11	16	34	31	55
	16.2%	23.5%	20.2%	22.8%	13.6%	13.4%	9.1%	11.5%	20.5%	-	10.0%	21.6%	23.9%	15.0%	16.9%	12.2%	23.4%	13.6%	28.6%	16.1%	12.6%
Unsatisfied [NET]	175	21	22	17	42	17	10	29	4	-	4	19	17	20	46	73	8	15	13	41	94
=====	18.9%	15.4%	23.4%	18.5%	19.6%	17.5%	13.0%	22.3%	9.1%	-	20.0%	15.2%	15.0%	12.5%	26.7%	20.7%	17.0%	12.7%	10.9%	21.2%	21.5%
Somewhat Unsatisfied	88	13	9	6	23	11	3	18	1	-	3	11	7	9	20	41	6	9	5	22	44
	50.3%	61.9%	40.9%	35.3%	54.8%	64.7%	30.0%	62.1%	25.0%	-	75.0%	57.9%	41.2%	45.0%	43.5%	56.2%	75.0%	60.0%	38.5%	53.7%	46.8%
Very Unsatisfied	87	8	13	11	19	6	7	11	3	-	1	8	10	11	26	32	2	6	8	19	50
	49.7%	38.1%	59.1%	64.7%	45.2%	35.3%	70.0%	37.9%	75.0%	-	25.0%	42.1%	58.8%	55.0%	56.5%	43.8%	25.0%	40.0%	61.5%	46.3%	53.2%



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 Quality of public schools in the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	925	82	786	876	49	505	474	31	129	192	45	133	14	83	30	53	16	10	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	600	51	520	566	34	308	288	20	99	123	30	83	10	55	18	37	15	10	5
=====	64.9%	62.2%	66.2%	64.6%	69.4%	61.0%	60.8%	64.5%	76.7%	64.1%	66.7%	62.4%	71.4%	66.3%	60.0%	69.8%	93.8%	100%	83.3%
Very Satisfied	380	36	328	358	22	205	194	11	58	72	15	49	8	38	12	26	7	5	2
	63.3%	70.6%	63.1%	63.3%	64.7%	66.6%	67.4%	55.0%	58.6%	58.5%	50.0%	59.0%	80.0%	69.1%	66.7%	70.3%	46.7%	50%	40.0%
Somewhat Satisfied	220	15	192	208	12	103	94	9	41	51	15	34	2	17	6	11	8	5	3
	36.7%	29.4%	36.9%	36.7%	35.3%	33.4%	32.6%	45.0%	41.4%	41.5%	50.0%	41.0%	20.0%	30.9%	33.3%	29.7%	53.3%	50%	60.0%
Neutral	150	12	129	142	8	74	69	5	20	39	7	29	3	16	4	12	1	-	1
	16.2%	14.6%	16.4%	16.2%	16.3%	14.7%	14.6%	16.1%	15.5%	20.3%	15.6%	21.8%	21.4%	19.3%	13.3%	22.6%	6.2%	-	16.7%
Unsatisfied [NET]	175	19	137	168	7	123	117	6	10	30	8	21	1	12	8	4	-	-	-
=====	18.9%	23.2%	17.4%	19.2%	14.3%	24.4%	24.7%	19.4%	7.8%	15.6%	17.8%	15.8%	7.1%	14.5%	26.7%	7.5%	-	-	-
Somewhat Unsatisfied	88	9	72	85	3	64	62	2	6	11	1	9	1	7	6	1	-	-	-
	50.3%	47.4%	52.6%	50.6%	42.9%	52.0%	53.0%	33.3%	60.0%	36.7%	12.5%	42.9%	100.0%	58.3%	75.0%	25.0%	-	-	-
Very Unsatisfied	87	10	65	83	4	59	55	4	4	19	7	12	-	5	2	3	-	-	-
	49.7%	52.6%	47.4%	49.4%	57.1%	48.0%	47.0%	66.7%	40.0%	63.3%	87.5%	57.1%	-	41.7%	25.0%	75.0%	-	-	-



Q1_KA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	83	47	36	-	7	7	6	15	29	19	10	58	9	7	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	55	35	20	-	4	5	5	6	20	15	8	37	7	6	-	1	2	
=====	66.3%	74%	55.6%		57.1%	71.4%	83.3%	40.0%	69.0%	79%	80.0%	63.8%	77.8%	85.7%		100.0%	50.0%	
Very Satisfied	38	25	13	-	-	5	3	3	14	13	6	26	5	4	-	1	2	
	69.1%	71%	65.0%			100%	60.0%	50.0%	70.0%	87%	75.0%	70.3%	71.4%	66.7%		100.0%	100%	
Somewhat Satisfied	17	10	7	-	4	-	2	3	6	2	2	11	2	2	-	-	-	
	30.9%	29%	35.0%		100%		40.0%	50.0%	30.0%	13%	25.0%	29.7%	28.6%	33.3%				
Neutral	16	8	8	-	2	1	1	4	6	2	2	13	-	-	-	-	1	
	19.3%	17%	22.2%		28.6%	14.3%	16.7%	26.7%	20.7%	11%	20.0%	22.4%					25.0%	
Unsatisfied [NET]	12	4	8	-	1	1	-	5	3	2	-	8	2	1	-	-	1	
=====	14.5%	8.5%	22.2%		14.3%	14.3%		33.3%	10.3%	11%		13.8%	22.2%	14.3%			25.0%	
Somewhat Unsatisfied	7	2	5	-	1	1	-	2	1	2	-	4	2	1	-	-	-	
	58.3%	50%	62.5%		100%	100%		40.0%	33.3%	100%		50.0%	100.0%	100%				
Very Unsatisfied	5	2	3	-	-	-	-	3	2	-	-	4	-	-	-	-	1	
	41.7%	50%	37.5%					60.0%	66.7%			50.0%					100%	



Q1_KA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	30	16	14	-	3	1	2	6	12	6	2	22	4	5	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	13	5	-	2	1	2	2	8	3	2	14	2	4	-	1	-	
=====	60.0%	81%	35.7%		66.7%	100%	100%	33.3%	66.7%	50%	100.0%	63.6%	50.0%	80.0%		100.0%		
Very Satisfied	12	8	4	-	-	1	1	1	6	3	1	10	2	3	-	1	-	
	66.7%	62%	80.0%			100%	50.0%	50.0%	75.0%	100%	50.0%	71.4%	100.0%	75.0%		100.0%		
Somewhat Satisfied	6	5	1	-	2	-	1	1	2	-	1	4	-	1	-	-	-	
	33.3%	38%	20.0%		100%		50.0%	50.0%	25.0%		50.0%	28.6%		25.0%				
Neutral	4	2	2	-	-	-	-	1	2	1	-	4	-	-	-	-	-	
	13.3%	12%	14.3%					16.7%	16.7%	17%		18.2%						
Unsatisfied [NET]	8	1	7	-	1	-	-	3	2	2	-	4	2	1	-	-	1	
=====	26.7%	6.2%	50.0%		33.3%			50.0%	16.7%	33%		18.2%	50.0%	20.0%			100%	
Somewhat Unsatisfied	6	1	5	-	1	-	-	2	1	2	-	3	2	1	-	-	-	
	75.0%	100%	71.4%		100%			66.7%	50.0%	100%		75.0%	100.0%	100%				
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	25.0%		28.6%					33.3%	50.0%			25.0%					100%	



Q1_KA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	53	31	22	-	4	6	4	9	17	13	8	36	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	37	22	15	-	2	4	3	4	12	12	6	23	5	2	-	-	2	
=====	69.8%	71%	68.2%		50.0%	66.7%	75.0%	44.4%	70.6%	92%	75.0%	63.9%	100.0%	100%			66.7%	
Very Satisfied	26	17	9	-	-	4	2	2	8	10	5	16	3	1	-	-	2	
	70.3%	77%	60.0%			100%	66.7%	50.0%	66.7%	83%	83.3%	69.6%	60.0%	50.0%			100%	
Somewhat Satisfied	11	5	6	-	2	-	1	2	4	2	1	7	2	1	-	-	-	
	29.7%	23%	40.0%		100%		33.3%	50.0%	33.3%	17%	16.7%	30.4%	40.0%	50.0%				
Neutral	12	6	6	-	2	1	1	3	4	1	2	9	-	-	-	-	1	
	22.6%	19%	27.3%		50.0%	16.7%	25.0%	33.3%	23.5%	7.7%	25.0%	25.0%					33.3%	
Unsatisfied [NET]	4	3	1	-	-	1	-	2	1	-	-	4	-	-	-	-	-	
=====	7.5%	9.7%	4.5%			16.7%		22.2%	5.9%			11.1%						
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	25.0%	33%				100%						25.0%						
Very Unsatisfied	3	2	1	-	-	-	-	2	1	-	-	3	-	-	-	-	-	
	75.0%	67%	100.0%					100%	100%			75.0%						



Q1_KA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	16	12	3	-	1	1	-	2	5	5	6	7	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	15	11	3	-	1	1	-	2	5	4	6	6	1	1	-	-	1
=====	93.8%	92%	100.0%		100%	100%		100%	100%	80%	100.0%	85.7%	100.0%	100%			100%
Very Satisfied	7	5	1	-	-	1	-	1	3	1	4	2	-	-	-	-	1
	46.7%	45%	33.3%			100%		50.0%	60.0%	25%	66.7%	33.3%					100%
Somewhat Satisfied	8	6	2	-	1	-	-	1	2	3	2	4	1	1	-	-	-
	53.3%	55%	66.7%		100%			50.0%	40.0%	75%	33.3%	66.7%	100.0%	100%			
Neutral	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	6.2%	8.3%								20%		14.3%					



Q1_KA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	7	2	-	1	1	-	2	4	2	4	4	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	10	7	2	-	1	1	-	2	4	2	4	4	-	1	-	-	1	
=====	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Very Satisfied	5	3	1	-	-	1	-	1	2	1	3	1	-	-	-	-	1	
	50.0%	43%	50.0%			100%		50.0%	50.0%	50%	75.0%	25.0%					100%	
Somewhat Satisfied	5	4	1	-	1	-	-	1	2	1	1	3	-	1	-	-	-	
	50.0%	57%	50.0%		100%			50.0%	50.0%	50%	25.0%	75.0%		100%				



Q1_KA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of public schools in the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	5	4	1	-	-	-	-	-	1	2	2	2	1	-	-	-	-	
=====	83.3%	80%	100.0%						100%	67%	100.0%	66.7%	100.0%					
Very Satisfied	2	2	-	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	40.0%	50%							100%		50.0%	50.0%						
Somewhat Satisfied	3	2	1	-	-	-	-	-	-	2	1	1	1	-	-	-	-	
	60.0%	50%	100.0%							100%	50.0%	50.0%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%	20%								33%		33.3%						



Q1.L. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 The availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1236	591	595	7	19	262	289	228	232	181	184	765	114	135	15	20	147
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	395	200	182	1	11	66	72	72	93	71	65	237	45	40	4	7	40
=====	32.0%	34%	30.6%	14.3%	57.9%	25.2%	24.9%	31.6%	40.1%	39%	35.3%	31.0%	39.5%	29.6%	26.7%	35.0%	27.2%
Very Satisfied	190	104	79	1	4	25	37	44	48	26	35	104	27	20	2	7	20
	15.4%	18%	13.3%	14.3%	21.1%	9.5%	12.8%	19.3%	20.7%	14%	19.0%	13.6%	23.7%	14.8%	13.3%	35.0%	13.6%
Somewhat Satisfied	205	96	103	-	7	41	35	28	45	45	30	133	18	20	2	-	20
	16.6%	16%	17.3%		36.8%	15.6%	12.1%	12.3%	19.4%	25%	16.3%	17.4%	15.8%	14.8%	13.3%		13.6%
Neutral	212	101	98	1	5	25	35	52	43	48	28	120	15	25	4	4	40
	17.2%	17%	16.5%	14.3%	26.3%	9.5%	12.1%	22.8%	18.5%	27%	15.2%	15.7%	13.2%	18.5%	26.7%	20.0%	27.2%
Unsatisfied [NET]	629	290	315	5	3	171	182	104	96	62	91	408	54	70	7	9	67
=====	50.9%	49%	52.9%	71.4%	15.8%	65.3%	63.0%	45.6%	41.4%	34%	49.5%	53.3%	47.4%	51.9%	46.7%	45.0%	45.6%
Somewhat Unsatisfied	267	115	146	-	2	71	65	47	44	34	38	182	18	35	3	3	17
	21.6%	19%	24.5%		10.5%	27.1%	22.5%	20.6%	19.0%	19%	20.7%	23.8%	15.8%	25.9%	20.0%	15.0%	11.6%
Very Unsatisfied	362	175	169	5	1	100	117	57	52	28	53	226	36	35	4	6	50
	29.3%	30%	28.4%	71.4%	5.3%	38.2%	40.5%	25.0%	22.4%	15%	28.8%	29.5%	31.6%	25.9%	26.7%	30.0%	34.0%



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 The availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1236 100%	210 100%	168 100%	128 100%	261 100%	107 100%	102 100%	137 100%	75 100%	1 100%	22 100%	236 100%	213 100%	211 100%	196 100%	376 100%	58 100.0%	166 100.0%	166 100.0%	272 100.0%	563 100.0%
Satisfied [NET]	395 32.0%	59 28.1%	49 29.2%	46 35.9%	82 31.4%	37 34.6%	34 33.3%	46 33.6%	21 28.0%	1 100%	8 36.4%	62 26.3%	56 26.3%	75 35.5%	74 37.8%	126 33.5%	27 46.6%	49 29.5%	45 27.1%	80 29.4%	190 33.7%
Very Satisfied	190 15.4%	19 9.0%	32 19.0%	19 14.8%	39 14.9%	22 20.6%	17 16.7%	18 13.1%	9 12.0%	1 100%	4 18.2%	26 11.0%	20 9.4%	34 16.1%	46 23.5%	62 16.5%	17 29.3%	29 17.5%	22 13.3%	31 11.4%	89 15.8%
Somewhat Satisfied	205 16.6%	40 19.0%	17 10.1%	27 21.1%	43 16.5%	15 14.0%	17 16.7%	28 20.4%	12 16.0%	- 18.2%	4 15.3%	36 16.9%	36 19.4%	41 14.3%	28 17.0%	64 17.2%	10 12.0%	20 12.0%	23 13.9%	49 18.0%	101 17.9%
Neutral	212 17.2%	27 12.9%	26 15.5%	21 16.4%	39 14.9%	26 24.3%	21 20.6%	37 27.0%	9 12.0%	- 9.1%	2 15.7%	37 8.0%	17 17.1%	36 16.8%	88 23.4%	8 13.8%	8 12.7%	21 17.5%	29 13.6%	37 13.6%	114 20.2%
Unsatisfied [NET]	629 50.9%	124 59.0%	93 55.4%	61 47.7%	140 53.6%	44 41.1%	47 46.1%	54 39.4%	45 60.0%	- 54.5%	12 58.1%	137 65.7%	140 47.4%	100 45.4%	89 43.1%	162 39.7%	23 39.7%	96 57.8%	92 55.4%	155 57.0%	259 46.0%
Somewhat Unsatisfied	267 21.6%	52 24.8%	33 19.6%	22 17.2%	52 19.9%	23 21.5%	29 28.4%	28 20.4%	23 30.7%	- 13.6%	3 28.4%	67 21.6%	46 19.9%	42 18.4%	36 20.2%	76 17.2%	10 17.2%	39 23.5%	39 23.5%	63 23.2%	114 20.2%
Very Unsatisfied	362 29.3%	72 34.3%	60 35.7%	39 30.5%	88 33.7%	21 19.6%	18 17.6%	26 19.0%	22 29.3%	- 40.9%	9 29.7%	70 44.1%	94 27.5%	58 27.0%	53 22.9%	86 22.4%	13 22.4%	57 34.3%	53 31.9%	92 33.8%	145 25.8%



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 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1236	95	1066	1178	58	658	625	33	136	331	80	230	21	93	30	63	18	11	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	395	34	342	374	21	183	170	13	78	86	19	62	5	42	15	27	6	4	2
=====	32.0%	35.8%	32.1%	31.7%	36.2%	27.8%	27.2%	39.4%	57.4%	26.0%	23.8%	27.0%	23.8%	45.2%	50.0%	42.9%	33.3%	36%	28.6%
Very Satisfied	190	19	160	176	14	77	69	8	50	37	6	27	4	22	11	11	4	2	2
	15.4%	20.0%	15.0%	14.9%	24.1%	11.7%	11.0%	24.2%	36.8%	11.2%	7.5%	11.7%	19.0%	23.7%	36.7%	17.5%	22.2%	18%	28.6%
Somewhat Satisfied	205	15	182	198	7	106	101	5	28	49	13	35	1	20	4	16	2	2	-
	16.6%	15.8%	17.1%	16.8%	12.1%	16.1%	16.2%	15.2%	20.6%	14.8%	16.2%	15.2%	4.8%	21.5%	13.3%	25.4%	11.1%	18%	
Neutral	212	15	179	204	8	102	98	4	21	66	20	42	4	19	4	15	4	2	2
	17.2%	15.8%	16.8%	17.3%	13.8%	15.5%	15.7%	12.1%	15.4%	19.9%	25.0%	18.3%	19.0%	20.4%	13.3%	23.8%	22.2%	18%	28.6%
Unsatisfied [NET]	629	46	545	600	29	373	357	16	37	179	41	126	12	32	11	21	8	5	3
=====	50.9%	48.4%	51.1%	50.9%	50.0%	56.7%	57.1%	48.5%	27.2%	54.1%	51.2%	54.8%	57.1%	34.4%	36.7%	33.3%	44.4%	45%	42.9%
Somewhat Unsatisfied	267	18	235	254	13	142	135	7	24	85	21	58	6	12	4	8	4	1	3
	21.6%	18.9%	22.0%	21.6%	22.4%	21.6%	21.6%	21.2%	17.6%	25.7%	26.2%	25.2%	28.6%	12.9%	13.3%	12.7%	22.2%	9.1%	42.9%
Very Unsatisfied	362	28	310	346	16	231	222	9	13	94	20	68	6	20	7	13	4	4	-
	29.3%	29.5%	29.1%	29.4%	27.6%	35.1%	35.5%	27.3%	9.6%	28.4%	25.0%	29.6%	28.6%	21.5%	23.3%	20.6%	22.2%	36%	



Q1.L. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 The availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	93	49	44	-	6	7	7	19	33	21	11	66	10	7	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	19	23	-	3	2	2	9	17	9	6	29	7	1	-	-	2	
=====	45.2%	39%	52.3%		50.0%	28.6%	28.6%	47.4%	51.5%	43%	54.5%	43.9%	70.0%	14.3%			40.0%	
Very Satisfied	22	8	14	-	1	1	2	8	7	3	2	15	5	-	-	-	2	
	23.7%	16%	31.8%		16.7%	14.3%	28.6%	42.1%	21.2%	14%	18.2%	22.7%	50.0%				40.0%	
Somewhat Satisfied	20	11	9	-	2	1	-	1	10	6	4	14	2	1	-	-	-	
	21.5%	22%	20.5%		33.3%	14.3%		5.3%	30.3%	29%	36.4%	21.2%	20.0%	14.3%				
Neutral	19	10	9	-	2	1	1	5	6	4	2	15	-	1	-	-	2	
	20.4%	20%	20.5%		33.3%	14.3%	14.3%	26.3%	18.2%	19%	18.2%	22.7%		14.3%			40.0%	
Unsatisfied [NET]	32	20	12	-	1	4	4	5	10	8	3	22	3	5	-	-	1	
=====	34.4%	41%	27.3%		16.7%	57.1%	57.1%	26.3%	30.3%	38%	27.3%	33.3%	30.0%	71.4%			20.0%	
Somewhat Unsatisfied	12	8	4	-	-	3	3	1	1	4	1	10	1	1	-	-	-	
	12.9%	16%	9.1%			42.9%	42.9%	5.3%	3.0%	19%	9.1%	15.2%	10.0%	14.3%				
Very Unsatisfied	20	12	8	-	1	1	1	4	9	4	2	12	2	4	-	-	1	
	21.5%	24%	18.2%		16.7%	14.3%	14.3%	21.1%	27.3%	19%	18.2%	18.2%	20.0%	57.1%			20.0%	



Q1_L. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 The availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	30	16	14	-	2	-	2	7	14	5	2	20	5	5	-	-	2	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	6	9	-	1	-	-	4	8	2	2	10	4	-	-	-	1	
=====	50.0%	38%	64.3%		50.0%			57.1%	57.1%	40%	100.0%	50.0%	80.0%				50.0%	
Very Satisfied	11	4	7	-	1	-	-	4	5	1	2	6	4	-	-	-	1	
	36.7%	25%	50.0%		50.0%			57.1%	35.7%	20%	100.0%	30.0%	80.0%				50.0%	
Somewhat Satisfied	4	2	2	-	-	-	-	-	3	1	-	4	-	-	-	-	-	
	13.3%	12%	14.3%						21.4%	20%		20.0%						
Neutral	4	3	1	-	-	-	1	1	2	-	-	3	-	1	-	-	1	
	13.3%	19%	7.1%				50.0%	14.3%	14.3%			15.0%		20.0%			50.0%	
Unsatisfied [NET]	11	7	4	-	1	-	1	2	4	3	-	7	1	4	-	-	-	
=====	36.7%	44%	28.6%		50.0%		50.0%	28.6%	28.6%	60%		35.0%	20.0%	80.0%				
Somewhat Unsatisfied	4	3	1	-	-	-	1	1	-	2	-	4	-	1	-	-	-	
	13.3%	19%	7.1%				50.0%	14.3%		40%		20.0%		20.0%				
Very Unsatisfied	7	4	3	-	1	-	-	1	4	1	-	3	1	3	-	-	-	
	23.3%	25%	21.4%		50.0%			14.3%	28.6%	20%		15.0%	20.0%	60.0%				



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	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	63	33	30	-	4	7	5	12	19	16	9	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	27	13	14	-	2	2	2	5	9	7	4	19	3	1	-	-	1	
=====	42.9%	39%	46.7%		50.0%	28.6%	40.0%	41.7%	47.4%	44%	44.4%	41.3%	60.0%	50.0%			33.3%	
Very Satisfied	11	4	7	-	-	1	2	4	2	2	-	9	1	-	-	-	1	
	17.5%	12%	23.3%			14.3%	40.0%	33.3%	10.5%	12%		19.6%	20.0%				33.3%	
Somewhat Satisfied	16	9	7	-	2	1	-	1	7	5	4	10	2	1	-	-	-	
	25.4%	27%	23.3%		50.0%	14.3%		8.3%	36.8%	31%	44.4%	21.7%	40.0%	50.0%				
Neutral	15	7	8	-	2	1	-	4	4	4	2	12	-	-	-	-	1	
	23.8%	21%	26.7%		50.0%	14.3%		33.3%	21.1%	25%	22.2%	26.1%					33.3%	
Unsatisfied [NET]	21	13	8	-	-	4	3	3	6	5	3	15	2	1	-	-	1	
=====	33.3%	39%	26.7%			57.1%	60.0%	25.0%	31.6%	31%	33.3%	32.6%	40.0%	50.0%			33.3%	
Somewhat Unsatisfied	8	5	3	-	-	3	2	-	1	2	1	6	1	-	-	-	-	
	12.7%	15%	10.0%			42.9%	40.0%		5.3%	12%	11.1%	13.0%	20.0%					
Very Unsatisfied	13	8	5	-	-	1	1	3	5	3	2	9	1	1	-	-	1	
	20.6%	24%	16.7%			14.3%	20.0%	25.0%	26.3%	19%	22.2%	19.6%	20.0%	50.0%			33.3%	



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 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	18	12	5	-	1	1	1	3	6	5	5	8	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	6	4	2	-	-	-	-	-	2	4	2	3	-	1	-	-	-	
=====	33.3%	33%	40.0%						33.3%	80%	40.0%	37.5%		100%				
Very Satisfied	4	3	1	-	-	-	-	-	2	2	1	3	-	-	-	-	-	
	22.2%	25%	20.0%						33.3%	40%	20.0%	37.5%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	-	-	1	-	-	-	
	11.1%	8.3%	20.0%							40%	20.0%			100%				
Neutral	4	2	2	-	-	1	1	2	-	-	-	3	-	-	-	-	1	
	22.2%	17%	40.0%			100%	100%	66.7%				37.5%					50.0%	
Unsatisfied [NET]	8	6	1	-	1	-	-	1	4	1	3	2	2	-	-	-	1	
=====	44.4%	50%	20.0%		100%			33.3%	66.7%	20%	60.0%	25.0%	100.0%				50.0%	
Somewhat Unsatisfied	4	4	-	-	1	-	-	-	1	1	1	2	1	-	-	-	-	
	22.2%	33%			100%				16.7%	20%	20.0%	25.0%	50.0%					
Very Unsatisfied	4	2	1	-	-	-	-	1	3	-	2	-	1	-	-	-	1	
	22.2%	17%	20.0%					33.3%	50.0%		40.0%		50.0%				50.0%	



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 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-			LATINO/				BLACK/			PACIFIC		NATIVE	
				BINARY	18-19	20-29	30-39	40-49	50-64	65+	HISPANIC	WHITE	AMERICAN	ASIAN	ISLANDER	AMERICAN	OTHER
Total	11	8	2	-	1	1	-	2	5	2	4	4	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	4	3	1	-	-	-	-	-	2	2	2	1	-	1	-	-	-
=====	36.4%	38%	50.0%						40.0%	100%	50.0%	25.0%		100%			
Very Satisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-
	18.2%	25%							40.0%		25.0%	25.0%					
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	-	-	1	-	-	-
	18.2%	12%	50.0%							100%	25.0%			100%			
Neutral	2	2	-	-	-	1	-	1	-	-	-	2	-	-	-	-	-
	18.2%	25%				100%		50.0%				50.0%					
Unsatisfied [NET]	5	3	1	-	1	-	-	1	3	-	2	1	1	-	-	-	1
=====	45.5%	38%	50.0%		100%			50.0%	60.0%		50.0%	25.0%	100.0%				100%
Somewhat Unsatisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	9.1%	12%			100%							25.0%					
Very Unsatisfied	4	2	1	-	-	-	-	1	3	-	2	-	1	-	-	-	1
	36.4%	25%	50.0%					50.0%	60.0%		50.0%		100.0%				100%



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 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	4	3	-	-	-	1	1	1	3	1	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
=====	28.6%	25%	33.3%							67%		50.0%						
Very Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	28.6%	25%	33.3%							67%		50.0%						
Neutral	2	-	2	-	-	-	1	1	-	-	-	1	-	-	-	-	1	
	28.6%		66.7%				100%	100%				25.0%					100%	
Unsatisfied [NET]	3	3	-	-	-	-	-	-	1	1	1	1	1	-	-	-	-	
=====	42.9%	75%							100%	33%	100.0%	25.0%	100.0%					
Somewhat Unsatisfied	3	3	-	-	-	-	-	-	1	1	1	1	1	-	-	-	-	
	42.9%	75%							100%	33%	100.0%	25.0%	100.0%					



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 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1236	591	595	7	19	262	289	228	232	181	184	765	114	135	15	20	147
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	395	200	182	1	11	66	72	72	93	71	65	237	45	40	4	7	40
=====	32.0%	34%	30.6%	14.3%	57.9%	25.2%	24.9%	31.6%	40.1%	39%	35.3%	31.0%	39.5%	29.6%	26.7%	35.0%	27.2%
Very Satisfied	190	104	79	1	4	25	37	44	48	26	35	104	27	20	2	7	20
	48.1%	52%	43.4%	100.0%	36.4%	37.9%	51.4%	61.1%	51.6%	37%	53.8%	43.9%	60.0%	50.0%	50.0%	100.0%	50.0%
Somewhat Satisfied	205	96	103	-	7	41	35	28	45	45	30	133	18	20	2	-	20
	51.9%	48%	56.6%		63.6%	62.1%	48.6%	38.9%	48.4%	63%	46.2%	56.1%	40.0%	50.0%	50.0%		50.0%
Neutral	212	101	98	1	5	25	35	52	43	48	28	120	15	25	4	4	40
	17.2%	17%	16.5%	14.3%	26.3%	9.5%	12.1%	22.8%	18.5%	27%	15.2%	15.7%	13.2%	18.5%	26.7%	20.0%	27.2%
Unsatisfied [NET]	629	290	315	5	3	171	182	104	96	62	91	408	54	70	7	9	67
=====	50.9%	49%	52.9%	71.4%	15.8%	65.3%	63.0%	45.6%	41.4%	34%	49.5%	53.3%	47.4%	51.9%	46.7%	45.0%	45.6%
Somewhat Unsatisfied	267	115	146	-	2	71	65	47	44	34	38	182	18	35	3	3	17
	42.4%	40%	46.3%		66.7%	41.5%	35.7%	45.2%	45.8%	55%	41.8%	44.6%	33.3%	50.0%	42.9%	33.3%	25.4%
Very Unsatisfied	362	175	169	5	1	100	117	57	52	28	53	226	36	35	4	6	50
	57.6%	60%	53.7%	100.0%	33.3%	58.5%	64.3%	54.8%	54.2%	45%	58.2%	55.4%	66.7%	50.0%	57.1%	66.7%	74.6%



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1236	210	168	128	261	107	102	137	75	1	22	236	213	211	196	376	58	166	166	272	563
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	395	59	49	46	82	37	34	46	21	1	8	62	56	75	74	126	27	49	45	80	190
=====	32.0%	28.1%	29.2%	35.9%	31.4%	34.6%	33.3%	33.6%	28.0%	100%	36.4%	26.3%	26.3%	35.5%	37.8%	33.5%	46.6%	29.5%	27.1%	29.4%	33.7%
Very Satisfied	190	19	32	19	39	22	17	18	9	1	4	26	20	34	46	62	17	29	22	31	89
	48.1%	32.2%	65.3%	41.3%	47.6%	59.5%	50.0%	39.1%	42.9%	100%	50.0%	41.9%	35.7%	45.3%	62.2%	49.2%	63.0%	59.2%	48.9%	38.8%	46.8%
Somewhat Satisfied	205	40	17	27	43	15	17	28	12	-	4	36	36	41	28	64	10	20	23	49	101
	51.9%	67.8%	34.7%	58.7%	52.4%	40.5%	50.0%	60.9%	57.1%	-	50.0%	58.1%	64.3%	54.7%	37.8%	50.8%	37.0%	40.8%	51.1%	61.2%	53.2%
Neutral	212	27	26	21	39	26	21	37	9	-	2	37	17	36	33	88	8	21	29	37	114
	17.2%	12.9%	15.5%	16.4%	14.9%	24.3%	20.6%	27.0%	12.0%	-	9.1%	15.7%	8.0%	17.1%	16.8%	23.4%	13.8%	12.7%	17.5%	13.6%	20.2%
Unsatisfied [NET]	629	124	93	61	140	44	47	54	45	-	12	137	140	100	89	162	23	96	92	155	259
=====	50.9%	59.0%	55.4%	47.7%	53.6%	41.1%	46.1%	39.4%	60.0%	-	54.5%	58.1%	65.7%	47.4%	45.4%	43.1%	39.7%	57.8%	55.4%	57.0%	46.0%
Somewhat Unsatisfied	267	52	33	22	52	23	29	28	23	-	3	67	46	42	36	76	10	39	39	63	114
	42.4%	41.9%	35.5%	36.1%	37.1%	52.3%	61.7%	51.9%	51.1%	-	25.0%	48.9%	32.9%	42.0%	40.4%	46.9%	43.5%	40.6%	42.4%	40.6%	44.0%
Very Unsatisfied	362	72	60	39	88	21	18	26	22	-	9	70	94	58	53	86	13	57	53	92	145
	57.6%	58.1%	64.5%	63.9%	62.9%	47.7%	38.3%	48.1%	48.9%	-	75.0%	51.1%	67.1%	58.0%	59.6%	53.1%	56.5%	59.4%	57.6%	59.4%	56.0%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1236	95	1066	1178	58	658	625	33	136	331	80	230	21	93	30	63	18	11	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	395	34	342	374	21	183	170	13	78	86	19	62	5	42	15	27	6	4	2
=====	32.0%	35.8%	32.1%	31.7%	36.2%	27.8%	27.2%	39.4%	57.4%	26.0%	23.8%	27.0%	23.8%	45.2%	50.0%	42.9%	33.3%	36%	28.6%
Very Satisfied	190	19	160	176	14	77	69	8	50	37	6	27	4	22	11	11	4	2	2
	48.1%	55.9%	46.8%	47.1%	66.7%	42.1%	40.6%	61.5%	64.1%	43.0%	31.6%	43.5%	80.0%	52.4%	73.3%	40.7%	66.7%	50%	100%
Somewhat Satisfied	205	15	182	198	7	106	101	5	28	49	13	35	1	20	4	16	2	2	-
	51.9%	44.1%	53.2%	52.9%	33.3%	57.9%	59.4%	38.5%	35.9%	57.0%	68.4%	56.5%	20.0%	47.6%	26.7%	59.3%	33.3%	50%	
Neutral	212	15	179	204	8	102	98	4	21	66	20	42	4	19	4	15	4	2	2
	17.2%	15.8%	16.8%	17.3%	13.8%	15.5%	15.7%	12.1%	15.4%	19.9%	25.0%	18.3%	19.0%	20.4%	13.3%	23.8%	22.2%	18%	28.6%
Unsatisfied [NET]	629	46	545	600	29	373	357	16	37	179	41	126	12	32	11	21	8	5	3
=====	50.9%	48.4%	51.1%	50.9%	50.0%	56.7%	57.1%	48.5%	27.2%	54.1%	51.2%	54.8%	57.1%	34.4%	36.7%	33.3%	44.4%	45%	42.9%
Somewhat Unsatisfied	267	18	235	254	13	142	135	7	24	85	21	58	6	12	4	8	4	1	3
	42.4%	39.1%	43.1%	42.3%	44.8%	38.1%	37.8%	43.8%	64.9%	47.5%	51.2%	46.0%	50.0%	37.5%	36.4%	38.1%	50.0%	20%	100%
Very Unsatisfied	362	28	310	346	16	231	222	9	13	94	20	68	6	20	7	13	4	4	-
	57.6%	60.9%	56.9%	57.7%	55.2%	61.9%	62.2%	56.2%	35.1%	52.5%	48.8%	54.0%	50.0%	62.5%	63.6%	61.9%	50.0%	80%	



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 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	93	49	44	-	6	7	7	19	33	21	11	66	10	7	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	19	23	-	3	2	2	9	17	9	6	29	7	1	-	-	2	
=====	45.2%	39%	52.3%		50.0%	28.6%	28.6%	47.4%	51.5%	43%	54.5%	43.9%	70.0%	14.3%			40.0%	
Very Satisfied	22	8	14	-	1	1	2	8	7	3	2	15	5	-	-	-	2	
	52.4%	42%	60.9%		33.3%	50.0%	100%	88.9%	41.2%	33%	33.3%	51.7%	71.4%				100%	
Somewhat Satisfied	20	11	9	-	2	1	-	1	10	6	4	14	2	1	-	-	-	
	47.6%	58%	39.1%		66.7%	50.0%		11.1%	58.8%	67%	66.7%	48.3%	28.6%	100%				
Neutral	19	10	9	-	2	1	1	5	6	4	2	15	-	1	-	-	2	
	20.4%	20%	20.5%		33.3%	14.3%	14.3%	26.3%	18.2%	19%	18.2%	22.7%		14.3%			40.0%	
Unsatisfied [NET]	32	20	12	-	1	4	4	5	10	8	3	22	3	5	-	-	1	
=====	34.4%	41%	27.3%		16.7%	57.1%	57.1%	26.3%	30.3%	38%	27.3%	33.3%	30.0%	71.4%			20.0%	
Somewhat Unsatisfied	12	8	4	-	-	3	3	1	1	4	1	10	1	1	-	-	-	
	37.5%	40%	33.3%			75.0%	75.0%	20.0%	10.0%	50%	33.3%	45.5%	33.3%	20.0%				
Very Unsatisfied	20	12	8	-	1	1	1	4	9	4	2	12	2	4	-	-	1	
	62.5%	60%	66.7%		100%	25.0%	25.0%	80.0%	90.0%	50%	66.7%	54.5%	66.7%	80.0%			100%	



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 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	30	16	14	-	2	-	2	7	14	5	2	20	5	5	-	-	2	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	6	9	-	1	-	-	4	8	2	2	10	4	-	-	-	1	
=====	50.0%	38%	64.3%		50.0%			57.1%	57.1%	40%	100.0%	50.0%	80.0%				50.0%	
Very Satisfied	11	4	7	-	1	-	-	4	5	1	2	6	4	-	-	-	1	
	73.3%	67%	77.8%		100%			100%	62.5%	50%	100.0%	60.0%	100.0%				100%	
Somewhat Satisfied	4	2	2	-	-	-	-	-	3	1	-	4	-	-	-	-	-	
	26.7%	33%	22.2%						37.5%	50%		40.0%						
Neutral	4	3	1	-	-	-	1	1	2	-	-	3	-	1	-	-	1	
	13.3%	19%	7.1%				50.0%	14.3%	14.3%			15.0%		20.0%			50.0%	
Unsatisfied [NET]	11	7	4	-	1	-	1	2	4	3	-	7	1	4	-	-	-	
=====	36.7%	44%	28.6%		50.0%		50.0%	28.6%	28.6%	60%		35.0%	20.0%	80.0%				
Somewhat Unsatisfied	4	3	1	-	-	-	1	1	-	2	-	4	-	1	-	-	-	
	36.4%	43%	25.0%				100%	50.0%		67%		57.1%		25.0%				
Very Unsatisfied	7	4	3	-	1	-	-	1	4	1	-	3	1	3	-	-	-	
	63.6%	57%	75.0%		100%			50.0%	100%	33%		42.9%	100.0%	75.0%				



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 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	63	33	30	-	4	7	5	12	19	16	9	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	27	13	14	-	2	2	2	5	9	7	4	19	3	1	-	-	1	
=====	42.9%	39%	46.7%		50.0%	28.6%	40.0%	41.7%	47.4%	44%	44.4%	41.3%	60.0%	50.0%			33.3%	
Very Satisfied	11	4	7	-	-	1	2	4	2	2	-	9	1	-	-	-	1	
	40.7%	31%	50.0%			50.0%	100%	80.0%	22.2%	29%		47.4%	33.3%				100%	
Somewhat Satisfied	16	9	7	-	2	1	-	1	7	5	4	10	2	1	-	-	-	
	59.3%	69%	50.0%		100%	50.0%		20.0%	77.8%	71%	100.0%	52.6%	66.7%	100%				
Neutral	15	7	8	-	2	1	-	4	4	4	2	12	-	-	-	-	1	
	23.8%	21%	26.7%		50.0%	14.3%		33.3%	21.1%	25%	22.2%	26.1%					33.3%	
Unsatisfied [NET]	21	13	8	-	-	4	3	3	6	5	3	15	2	1	-	-	1	
=====	33.3%	39%	26.7%			57.1%	60.0%	25.0%	31.6%	31%	33.3%	32.6%	40.0%	50.0%			33.3%	
Somewhat Unsatisfied	8	5	3	-	-	3	2	-	1	2	1	6	1	-	-	-	-	
	38.1%	38%	37.5%			75.0%	66.7%		16.7%	40%	33.3%	40.0%	50.0%					
Very Unsatisfied	13	8	5	-	-	1	1	3	5	3	2	9	1	1	-	-	1	
	61.9%	62%	62.5%			25.0%	33.3%	100%	83.3%	60%	66.7%	60.0%	50.0%	100%			100%	



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	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	18	12	5	-	1	1	1	3	6	5	5	8	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	6	4	2	-	-	-	-	-	2	4	2	3	-	1	-	-	-	
=====	33.3%	33%	40.0%						33.3%	80%	40.0%	37.5%		100%				
Very Satisfied	4	3	1	-	-	-	-	-	2	2	1	3	-	-	-	-	-	
	66.7%	75%	50.0%						100%	50%	50.0%	100%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	-	-	1	-	-	-	
	33.3%	25%	50.0%							50%	50.0%			100%				
Neutral	4	2	2	-	-	1	1	2	-	-	-	3	-	-	-	-	1	
	22.2%	17%	40.0%			100%	100%	66.7%				37.5%					50.0%	
Unsatisfied [NET]	8	6	1	-	1	-	-	1	4	1	3	2	-	-	-	-	1	
=====	44.4%	50%	20.0%		100%			33.3%	66.7%	20%	60.0%	25.0%					50.0%	
Somewhat Unsatisfied	4	4	-	-	1	-	-	-	1	1	1	2	1	-	-	-	-	
	50.0%	67%			100%				25.0%	100%	33.3%	100%	50.0%					
Very Unsatisfied	4	2	1	-	-	-	-	1	3	-	2	-	1	-	-	-	1	
	50.0%	33%	100.0%					100%	75.0%		66.7%		50.0%				100%	



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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-			TEXT MODE				BLACK/AFRICAN				PACIFIC NATIVE		
				BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	AMERICAN	ASIAN	ISLANDER	AMERICAN	OTHER
Total	11	8	2	-	1	1	-	2	5	2	4	4	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	4	3	1	-	-	-	-	-	2	2	2	1	-	1	-	-	-
=====	36.4%	38%	50.0%						40.0%	100%	50.0%	25.0%		100%			
Very Satisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-
	50.0%	67%							100%		50.0%	100%					
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	-	-	1	-	-	-
	50.0%	33%	100.0%							100%	50.0%			100%			
Neutral	2	2	-	-	-	1	-	1	-	-	-	2	-	-	-	-	-
	18.2%	25%				100%		50.0%				50.0%					
Unsatisfied [NET]	5	3	1	-	1	-	-	1	3	-	2	1	1	-	-	-	1
=====	45.5%	38%	50.0%		100%			50.0%	60.0%		50.0%	25.0%	100.0%				100%
Somewhat Unsatisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	20.0%	33%			100%							100%					
Very Unsatisfied	4	2	1	-	-	-	-	1	3	-	2	-	1	-	-	-	1
	80.0%	67%	100.0%					100%	100%		100.0%		100.0%				100%



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	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	4	3	-	-	-	1	1	1	3	1	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
=====	28.6%	25%	33.3%							67%		50.0%						
Very Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	100%	100%	100.0%							100%		100%						
Neutral	2	-	2	-	-	-	1	1	-	-	-	1	-	-	-	-	1	
	28.6%		66.7%				100%	100%				25.0%					100%	
Unsatisfied [NET]	3	3	-	-	-	-	-	-	1	1	1	1	1	-	-	-	-	
=====	42.9%	75%							100%	33%	100.0%	25.0%	100.0%					
Somewhat Unsatisfied	3	3	-	-	-	-	-	-	1	1	1	1	1	-	-	-	-	
	100%	100%							100%	100%	100.0%	100%	100.0%					



Q1_M. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	742	354	354	7	19	138	148	128	159	131	132	419	90	71	12	14	87	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	359	170	176	2	12	51	73	59	86	71	75	192	56	35	5	5	27	
=====	48.4%	48%	49.7%	28.6%	63.2%	37.0%	49.3%	46.1%	54.1%	54%	56.8%	45.8%	62.2%	49.3%	41.7%	35.7%	31.0%	
Very Satisfied	187	98	79	1	4	27	41	37	46	26	50	85	32	17	2	3	16	
	25.2%	28%	22.3%	14.3%	21.1%	19.6%	27.7%	28.9%	28.9%	20%	37.9%	20.3%	35.6%	23.9%	16.7%	21.4%	18.4%	
Somewhat Satisfied	172	72	97	1	8	24	32	22	40	45	25	107	24	18	3	2	11	
	23.2%	20%	27.4%	14.3%	42.1%	17.4%	21.6%	17.2%	25.2%	34%	18.9%	25.5%	26.7%	25.4%	25.0%	14.3%	12.6%	
Neutral	206	109	87	1	6	48	32	40	39	33	34	118	20	20	4	2	32	
	27.8%	31%	24.6%	14.3%	31.6%	34.8%	21.6%	31.2%	24.5%	25%	25.8%	28.2%	22.2%	28.2%	33.3%	14.3%	36.8%	
Unsatisfied [NET]	177	75	91	4	1	39	43	29	34	27	23	109	14	16	3	7	28	
=====	23.9%	21%	25.7%	57.1%	5.3%	28.3%	29.1%	22.7%	21.4%	21%	17.4%	26.0%	15.6%	22.5%	25.0%	50.0%	32.2%	
Somewhat Unsatisfied	96	42	51	1	1	24	24	11	18	17	11	61	8	12	2	3	8	
	12.9%	12%	14.4%	14.3%	5.3%	17.4%	16.2%	8.6%	11.3%	13%	8.3%	14.6%	8.9%	16.9%	16.7%	21.4%	9.2%	
Very Unsatisfied	81	33	40	3	-	15	19	18	16	10	12	48	6	4	1	4	20	
	10.9%	9.3%	11.3%	42.9%		10.9%	12.8%	14.1%	10.1%	7.6%	9.1%	11.5%	6.7%	5.6%	8.3%	28.6%	23.0%	



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 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	742	105	88	78	179	69	68	83	39	1	12	106	98	127	125	284	51	119	103	160	301
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	359	51	41	38	88	37	39	38	12	1	5	37	42	67	58	153	31	60	50	77	138
=====	48.4%	48.6%	46.6%	48.7%	49.2%	53.6%	57.4%	45.8%	30.8%	100%	41.7%	34.9%	42.9%	52.8%	46.4%	53.9%	60.8%	50.4%	48.5%	48.1%	45.8%
Very Satisfied	187	29	23	16	45	17	19	22	5	1	3	19	24	36	36	70	22	32	23	34	74
	25.2%	27.6%	26.1%	20.5%	25.1%	24.6%	27.9%	26.5%	12.8%	100%	25.0%	17.9%	24.5%	28.3%	28.8%	24.6%	43.1%	26.9%	22.3%	21.2%	24.6%
Somewhat Satisfied	172	22	18	22	43	20	20	16	7	-	2	18	18	31	22	83	9	28	27	43	64
	23.2%	21.0%	20.5%	28.2%	24.0%	29.0%	29.4%	19.3%	17.9%		16.7%	17.0%	18.4%	24.4%	17.6%	29.2%	17.6%	23.5%	26.2%	26.9%	21.3%
Neutral	206	32	25	22	40	20	17	29	10	-	5	37	29	36	35	69	12	28	26	46	91
	27.8%	30.5%	28.4%	28.2%	22.3%	29.0%	25.0%	34.9%	25.6%		41.7%	34.9%	29.6%	28.3%	28.0%	24.3%	23.5%	23.5%	25.2%	28.8%	30.2%
Unsatisfied [NET]	177	22	22	18	51	12	12	16	17	-	2	32	27	24	32	62	8	31	27	37	72
=====	23.9%	21.0%	25.0%	23.1%	28.5%	17.4%	17.6%	19.3%	43.6%		16.7%	30.2%	27.6%	18.9%	25.6%	21.8%	15.7%	26.1%	26.2%	23.1%	23.9%
Somewhat Unsatisfied	96	13	10	10	26	7	8	11	11	-	-	19	16	12	16	33	3	14	18	24	36
	12.9%	12.4%	11.4%	12.8%	14.5%	10.1%	11.8%	13.3%	28.2%			17.9%	16.3%	9.4%	12.8%	11.6%	5.9%	11.8%	17.5%	15.0%	12.0%
Very Unsatisfied	81	9	12	8	25	5	4	5	6	-	2	13	11	12	16	29	5	17	9	13	36
	10.9%	8.6%	13.6%	10.3%	14.0%	7.2%	5.9%	6.0%	15.4%		16.7%	12.3%	11.2%	9.4%	12.8%	10.2%	9.8%	14.3%	8.7%	8.1%	12.0%



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 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK			MODE				ONLINE						
	TOTAL	YES	NO	ENGLISH	SPANISH	TARGETING [NET]	ENGLISH TARGETING	SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	QR ENGLISH	QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	TEXT [NET]	EMAIL	
Total	742	77	619	698	44	394	366	28	123	151	32	107	12	61	21	40	13	8	5
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	359	35	310	334	25	171	154	17	85	63	13	43	7	34	12	22	6	3	3
=====	48.4%	45.5%	50.1%	47.9%	56.8%	43.4%	42.1%	60.7%	69.1%	41.7%	40.6%	40.2%	58.3%	55.7%	57.1%	55.0%	46.2%	38%	60.0%
Very Satisfied	187	21	158	172	15	87	77	10	47	37	7	26	4	14	6	8	2	2	-
	25.2%	27.3%	25.5%	24.6%	34.1%	22.1%	21.0%	35.7%	38.2%	24.5%	21.9%	24.3%	33.3%	23.0%	28.6%	20.0%	15.4%	25%	
Somewhat Satisfied	172	14	152	162	10	84	77	7	38	26	6	17	3	20	6	14	4	1	3
	23.2%	18.2%	24.6%	23.2%	22.7%	21.3%	21.0%	25.0%	30.9%	17.2%	18.8%	15.9%	25.0%	32.8%	28.6%	35.0%	30.8%	12%	60.0%
Neutral	206	14	175	193	13	110	103	7	21	50	10	37	3	20	7	13	5	4	1
	27.8%	18.2%	28.3%	27.7%	29.5%	27.9%	28.1%	25.0%	17.1%	33.1%	31.2%	34.6%	25.0%	32.8%	33.3%	32.5%	38.5%	50%	20.0%
Unsatisfied [NET]	177	28	134	171	6	113	109	4	17	38	9	27	2	7	2	5	2	1	1
=====	23.9%	36.4%	21.6%	24.5%	13.6%	28.7%	29.8%	14.3%	13.8%	25.2%	28.1%	25.2%	16.7%	11.5%	9.5%	12.5%	15.4%	12%	20.0%
Somewhat Unsatisfied	96	11	81	93	3	53	52	1	10	27	6	19	2	5	2	3	1	-	1
	12.9%	14.3%	13.1%	13.3%	6.8%	13.5%	14.2%	3.6%	8.1%	17.9%	18.8%	17.8%	16.7%	8.2%	9.5%	7.5%	7.7%		20.0%
Very Unsatisfied	81	17	53	78	3	60	57	3	7	11	3	8	-	2	-	2	1	1	-
	10.9%	22.1%	8.6%	11.2%	6.8%	15.2%	15.6%	10.7%	5.7%	7.3%	9.4%	7.5%		3.3%	5.0%	7.7%	12%		



Q1_M. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	61	31	30	-	6	5	6	10	20	14	8	40	10	4	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	34	16	18	-	4	3	3	6	11	7	4	22	8	3	-	-	-
=====	55.7%	52%	60.0%		66.7%	60.0%	50.0%	60.0%	55.0%	50%	50.0%	55.0%	80.0%	75.0%			
Very Satisfied	14	8	6	-	1	2	3	4	3	1	3	6	6	-	-	-	-
	23.0%	26%	20.0%		16.7%	40.0%	50.0%	40.0%	15.0%	7.1%	37.5%	15.0%	60.0%				
Somewhat Satisfied	20	8	12	-	3	1	-	2	8	6	1	16	2	3	-	-	-
	32.8%	26%	40.0%		50.0%	20.0%		20.0%	40.0%	43%	12.5%	40.0%	20.0%	75.0%			
Neutral	20	13	7	-	2	2	2	4	5	5	3	13	2	1	-	-	2
	32.8%	42%	23.3%		33.3%	40.0%	33.3%	40.0%	25.0%	36%	37.5%	32.5%	20.0%	25.0%			66.7%
Unsatisfied [NET]	7	2	5	-	-	-	1	-	4	2	1	5	-	-	-	-	1
=====	11.5%	6.5%	16.7%				16.7%		20.0%	14%	12.5%	12.5%					33.3%
Somewhat Unsatisfied	5	1	4	-	-	-	1	-	2	2	1	4	-	-	-	-	-
	8.2%	3.2%	13.3%				16.7%		10.0%	14%	12.5%	10.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1
	3.3%	3.2%	3.3%						10.0%			2.5%					33.3%



Q1_M. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP						LANDLINE MODE		ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	21	7	14	-	2	-	2	6	8	3	2	13	5	3	-	-	1	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	4	8	-	2	-	1	4	4	1	2	7	4	2	-	-	-	
=====	57.1%	57%	57.1%		100%		50.0%	66.7%	50.0%	33%	100.0%	53.8%	80.0%	66.7%				
Very Satisfied	6	2	4	-	1	-	1	3	1	-	2	2	3	-	-	-	-	
	28.6%	29%	28.6%		50.0%		50.0%	50.0%	12.5%		100.0%	15.4%	60.0%					
Somewhat Satisfied	6	2	4	-	1	-	-	1	3	1	-	5	1	2	-	-	-	
	28.6%	29%	28.6%		50.0%			16.7%	37.5%	33%		38.5%	20.0%	66.7%				
Neutral	7	3	4	-	-	-	1	2	3	1	-	4	1	1	-	-	1	
	33.3%	43%	28.6%				50.0%	33.3%	37.5%	33%		30.8%	20.0%	33.3%			100%	
Unsatisfied [NET]	2	-	2	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
=====	9.5%		14.3%						12.5%	33%		15.4%						
Somewhat Unsatisfied	2	-	2	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	9.5%		14.3%						12.5%	33%		15.4%						



Q1_M. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	40	24	16	-	4	5	4	4	12	11	6	27	5	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	22	12	10	-	2	3	2	2	7	6	2	15	4	1	-	-	-	
=====	55.0%	50%	62.5%		50.0%	60.0%	50.0%	50.0%	58.3%	55%	33.3%	55.6%	80.0%	100%				
Very Satisfied	8	6	2	-	-	2	2	1	2	1	1	4	3	-	-	-	-	
	20.0%	25%	12.5%			40.0%	50.0%	25.0%	16.7%	9.1%	16.7%	14.8%	60.0%					
Somewhat Satisfied	14	6	8	-	2	1	-	1	5	5	1	11	1	1	-	-	-	
	35.0%	25%	50.0%		50.0%	20.0%		25.0%	41.7%	45%	16.7%	40.7%	20.0%	100%				
Neutral	13	10	3	-	2	2	1	2	2	4	3	9	1	-	-	-	1	
	32.5%	42%	18.8%		50.0%	40.0%	25.0%	50.0%	16.7%	36%	50.0%	33.3%	20.0%				50.0%	
Unsatisfied [NET]	5	2	3	-	-	-	1	-	3	1	1	3	-	-	-	-	1	
=====	12.5%	8.3%	18.8%				25.0%		25.0%	9.1%	16.7%	11.1%					50.0%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	-	1	1	1	2	-	-	-	-	-	
	7.5%	4.2%	12.5%				25.0%		8.3%	9.1%	16.7%	7.4%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	5.0%	4.2%	6.2%						16.7%			3.7%					50.0%	



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 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
Total	13	9	3	-	1	1	-	1	4	5	5	5	1	1	-	-	1					
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	6	4	2	-	-	-	-	-	2	4	2	3	-	1	-	-	-					
=====	46.2%	44%	66.7%						50.0%	80%	40.0%	60.0%		100%								
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-					
	15.4%	22%							25.0%	20%	40.0%											
Somewhat Satisfied	4	2	2	-	-	-	-	-	1	3	-	3	-	1	-	-	-					
	30.8%	22%	66.7%						25.0%	60%		60.0%		100%								
Neutral	5	4	-	-	1	1	-	-	2	-	2	2	1	-	-	-	-					
	38.5%	44%			100%	100%			50.0%		40.0%	40.0%	100.0%									
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1					
=====	15.4%	11%	33.3%					100%		20%	20.0%						100%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-					
	7.7%	11%								20%	20.0%											
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1					
	7.7%		33.3%					100%									100%					



Q1_M. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	TEXT MODE		BLACK/AFRICAN AMERICAN		PACIFIC ISLANDER	NATIVE AMERICAN	
											LATINO/HISPANIC	WHITE	ASIAN	OTHER			
Total	8	5	2	-	1	1	-	1	3	2	4	2	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	3	2	1	-	-	-	-	-	1	2	2	-	-	1	-	-	-
=====	37.5%	40%	50.0%						33.3%	100%	50.0%			100%			
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	25.0%	40%							33.3%	50%	50.0%						
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	12.5%		50.0%							50%				100%			
Neutral	4	3	-	-	1	1	-	-	2	-	2	2	-	-	-	-	-
	50.0%	60%			100%	100%			66.7%		50.0%	100%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	12.5%		50.0%					100%									100%
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	12.5%		50.0%					100%									100%



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 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	5	4	1	-	-	-	-	-	1	3	1	3	1	-	-	-	-	-
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	-
=====	60.0%	50%	100.0%						100%	67%		100%						
Somewhat Satisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	-
	60.0%	50%	100.0%						100%	67%		100%						
Neutral	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-
	20.0%	25%											100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-
=====	20.0%	25%								33%	100.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-
	20.0%	25%								33%	100.0%							



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 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	742	354	354	7	19	138	148	128	159	131	132	419	90	71	12	14	87	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	359	170	176	2	12	51	73	59	86	71	75	192	56	35	5	5	27	
=====	48.4%	48%	49.7%	28.6%	63.2%	37.0%	49.3%	46.1%	54.1%	54%	56.8%	45.8%	62.2%	49.3%	41.7%	35.7%	31.0%	
Very Satisfied	187	98	79	1	4	27	41	37	46	26	50	85	32	17	2	3	16	
	52.1%	58%	44.9%	50.0%	33.3%	52.9%	56.2%	62.7%	53.5%	37%	66.7%	44.3%	57.1%	48.6%	40.0%	60.0%	59.3%	
Somewhat Satisfied	172	72	97	1	8	24	32	22	40	45	25	107	24	18	3	2	11	
	47.9%	42%	55.1%	50.0%	66.7%	47.1%	43.8%	37.3%	46.5%	63%	33.3%	55.7%	42.9%	51.4%	60.0%	40.0%	40.7%	
Neutral	206	109	87	1	6	48	32	40	39	33	34	118	20	20	4	2	32	
	27.8%	31%	24.6%	14.3%	31.6%	34.8%	21.6%	31.2%	24.5%	25%	25.8%	28.2%	22.2%	28.2%	33.3%	14.3%	36.8%	
Unsatisfied [NET]	177	75	91	4	1	39	43	29	34	27	23	109	14	16	3	7	28	
=====	23.9%	21%	25.7%	57.1%	5.3%	28.3%	29.1%	22.7%	21.4%	21%	17.4%	26.0%	15.6%	22.5%	25.0%	50.0%	32.2%	
Somewhat Unsatisfied	96	42	51	1	1	24	24	11	18	17	11	61	8	12	2	3	8	
	54.2%	56%	56.0%	25.0%	100%	61.5%	55.8%	37.9%	52.9%	63%	47.8%	56.0%	57.1%	75.0%	66.7%	42.9%	28.6%	
Very Unsatisfied	81	33	40	3	-	15	19	18	16	10	12	48	6	4	1	4	20	
	45.8%	44%	44.0%	75.0%		38.5%	44.2%	62.1%	47.1%	37%	52.2%	44.0%	42.9%	25.0%	33.3%	57.1%	71.4%	



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 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	742	105	88	78	179	69	68	83	39	1	12	106	98	127	125	284	51	119	103	160	301
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	359	51	41	38	88	37	39	38	12	1	5	37	42	67	58	153	31	60	50	77	138
=====	48.4%	48.6%	46.6%	48.7%	49.2%	53.6%	57.4%	45.8%	30.8%	100%	41.7%	34.9%	42.9%	52.8%	46.4%	53.9%	60.8%	50.4%	48.5%	48.1%	45.8%
Very Satisfied	187	29	23	16	45	17	19	22	5	1	3	19	24	36	36	70	22	32	23	34	74
	52.1%	56.9%	56.1%	42.1%	51.1%	45.9%	48.7%	57.9%	41.7%	100%	60.0%	51.4%	57.1%	53.7%	62.1%	45.8%	71.0%	53.3%	46.0%	44.2%	53.6%
Somewhat Satisfied	172	22	18	22	43	20	20	16	7	-	2	18	18	31	22	83	9	28	27	43	64
	47.9%	43.1%	43.9%	57.9%	48.9%	54.1%	51.3%	42.1%	58.3%		40.0%	48.6%	42.9%	46.3%	37.9%	54.2%	29.0%	46.7%	54.0%	55.8%	46.4%
Neutral	206	32	25	22	40	20	17	29	10	-	5	37	29	36	35	69	12	28	26	46	91
	27.8%	30.5%	28.4%	28.2%	22.3%	29.0%	25.0%	34.9%	25.6%		41.7%	34.9%	29.6%	28.3%	28.0%	24.3%	23.5%	23.5%	25.2%	28.8%	30.2%
Unsatisfied [NET]	177	22	22	18	51	12	12	16	17	-	2	32	27	24	32	62	8	31	27	37	72
=====	23.9%	21.0%	25.0%	23.1%	28.5%	17.4%	17.6%	19.3%	43.6%		16.7%	30.2%	27.6%	18.9%	25.6%	21.8%	15.7%	26.1%	26.2%	23.1%	23.9%
Somewhat Unsatisfied	96	13	10	10	26	7	8	11	11	-	-	19	16	12	16	33	3	14	18	24	36
	54.2%	59.1%	45.5%	55.6%	51.0%	58.3%	66.7%	68.8%	64.7%			59.4%	59.3%	50.0%	50.0%	53.2%	37.5%	45.2%	66.7%	64.9%	50.0%
Very Unsatisfied	81	9	12	8	25	5	4	5	6	-	2	13	11	12	16	29	5	17	9	13	36
	45.8%	40.9%	54.5%	44.4%	49.0%	41.7%	33.3%	31.2%	35.3%		100%	40.6%	40.7%	50.0%	50.0%	46.8%	62.5%	54.8%	33.3%	35.1%	50.0%



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 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK			MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	742	77	619	698	44	394	366	28	123	151	32	107	12	61	21	40	13	8	5
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	359	35	310	334	25	171	154	17	85	63	13	43	7	34	12	22	6	3	3
=====	48.4%	45.5%	50.1%	47.9%	56.8%	43.4%	42.1%	60.7%	69.1%	41.7%	40.6%	40.2%	58.3%	55.7%	57.1%	55.0%	46.2%	38%	60.0%
Very Satisfied	187	21	158	172	15	87	77	10	47	37	7	26	4	14	6	8	2	2	-
	52.1%	60.0%	51.0%	51.5%	60.0%	50.9%	50.0%	58.8%	55.3%	58.7%	53.8%	60.5%	57.1%	41.2%	50.0%	36.4%	33.3%	67%	
Somewhat Satisfied	172	14	152	162	10	84	77	7	38	26	6	17	3	20	6	14	4	1	3
	47.9%	40.0%	49.0%	48.5%	40.0%	49.1%	50.0%	41.2%	44.7%	41.3%	46.2%	39.5%	42.9%	58.8%	50.0%	63.6%	66.7%	33%	100%
Neutral	206	14	175	193	13	110	103	7	21	50	10	37	3	20	7	13	5	4	1
	27.8%	18.2%	28.3%	27.7%	29.5%	27.9%	28.1%	25.0%	17.1%	33.1%	31.2%	34.6%	25.0%	32.8%	33.3%	32.5%	38.5%	50%	20.0%
Unsatisfied [NET]	177	28	134	171	6	113	109	4	17	38	9	27	2	7	2	5	2	1	1
=====	23.9%	36.4%	21.6%	24.5%	13.6%	28.7%	29.8%	14.3%	13.8%	25.2%	28.1%	25.2%	16.7%	11.5%	9.5%	12.5%	15.4%	12%	20.0%
Somewhat Unsatisfied	96	11	81	93	3	53	52	1	10	27	6	19	2	5	2	3	1	-	1
	54.2%	39.3%	60.4%	54.4%	50.0%	46.9%	47.7%	25.0%	58.8%	71.1%	66.7%	70.4%	100.0%	71.4%	100.0%	60.0%	50.0%		100%
Very Unsatisfied	81	17	53	78	3	60	57	3	7	11	3	8	-	2	-	2	1	1	-
	45.8%	60.7%	39.6%	45.6%	50.0%	53.1%	52.3%	75.0%	41.2%	28.9%	33.3%	29.6%		28.6%		40.0%	50.0%	100%	



Q1_MA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
Total	61	31	30	-	6	5	6	10	20	14	8	40	10	4	-	-	3					
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	34	16	18	-	4	3	3	6	11	7	4	22	8	3	-	-	-					
=====	55.7%	52%	60.0%		66.7%	60.0%	50.0%	60.0%	55.0%	50%	50.0%	55.0%	80.0%	75.0%								
Very Satisfied	14	8	6	-	1	2	3	4	3	1	3	6	6	-	-	-	-					
	41.2%	50%	33.3%		25.0%	66.7%	100%	66.7%	27.3%	14%	75.0%	27.3%	75.0%									
Somewhat Satisfied	20	8	12	-	3	1	-	2	8	6	1	16	2	3	-	-	-					
	58.8%	50%	66.7%		75.0%	33.3%		33.3%	72.7%	86%	25.0%	72.7%	25.0%	100%								
Neutral	20	13	7	-	2	2	2	4	5	5	3	13	2	1	-	-	2					
	32.8%	42%	23.3%		33.3%	40.0%	33.3%	40.0%	25.0%	36%	37.5%	32.5%	20.0%	25.0%			66.7%					
Unsatisfied [NET]	7	2	5	-	-	-	1	-	4	2	1	5	-	-	-	-	1					
=====	11.5%	6.5%	16.7%				16.7%		20.0%	14%	12.5%	12.5%					33.3%					
Somewhat Unsatisfied	5	1	4	-	-	-	1	-	2	2	1	4	-	-	-	-	-					
	71.4%	50%	80.0%				100%		50.0%	100%	100.0%	80.0%										
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1					
	28.6%	50%	20.0%						50.0%			20.0%					100%					



Q1_MA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP						LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	21	7	14	-	2	-	2	6	8	3	2	13	5	3	-	-	1
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	12	4	8	-	2	-	1	4	4	1	2	7	4	2	-	-	-
=====	57.1%	57%	57.1%		100%		50.0%	66.7%	50.0%	33%	100.0%	53.8%	80.0%	66.7%			
Very Satisfied	6	2	4	-	1	-	1	3	1	-	2	2	3	-	-	-	-
	50.0%	50%	50.0%		50.0%		100%	75.0%	25.0%		100.0%	28.6%	75.0%				
Somewhat Satisfied	6	2	4	-	1	-	-	1	3	1	-	5	1	2	-	-	-
	50.0%	50%	50.0%		50.0%			25.0%	75.0%	100%		71.4%	25.0%	100%			
Neutral	7	3	4	-	-	-	1	2	3	1	-	4	1	1	-	-	1
	33.3%	43%	28.6%				50.0%	33.3%	37.5%	33%		30.8%	20.0%	33.3%			100%
Unsatisfied [NET]	2	-	2	-	-	-	-	-	1	1	-	2	-	-	-	-	-
=====	9.5%		14.3%						12.5%	33%		15.4%					
Somewhat Unsatisfied	2	-	2	-	-	-	-	-	1	1	-	2	-	-	-	-	-
	100%		100.0%						100%	100%		100%					



Q1_MA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	40	24	16	-	4	5	4	4	12	11	6	27	5	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	22	12	10	-	2	3	2	2	7	6	2	15	4	1	-	-	-
=====	55.0%	50%	62.5%		50.0%	60.0%	50.0%	50.0%	58.3%	55%	33.3%	55.6%	80.0%	100%			
Very Satisfied	8	6	2	-	-	2	2	1	2	1	1	4	3	-	-	-	-
	36.4%	50%	20.0%			66.7%	100%	50.0%	28.6%	17%	50.0%	26.7%	75.0%				
Somewhat Satisfied	14	6	8	-	2	1	-	1	5	5	1	11	1	1	-	-	-
	63.6%	50%	80.0%		100%	33.3%		50.0%	71.4%	83%	50.0%	73.3%	25.0%	100%			
Neutral	13	10	3	-	2	2	1	2	2	4	3	9	1	-	-	-	1
	32.5%	42%	18.8%		50.0%	40.0%	25.0%	50.0%	16.7%	36%	50.0%	33.3%	20.0%				50.0%
Unsatisfied [NET]	5	2	3	-	-	-	1	-	3	1	1	3	-	-	-	-	1
=====	12.5%	8.3%	18.8%				25.0%		25.0%	9.1%	16.7%	11.1%					50.0%
Somewhat Unsatisfied	3	1	2	-	-	-	1	-	1	1	1	2	-	-	-	-	-
	60.0%	50%	66.7%				100%		33.3%	100%	100.0%	66.7%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1
	40.0%	50%	33.3%						66.7%			33.3%					100%



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 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
Total	13	9	3	-	1	1	-	1	4	5	5	5	1	1	-	-	1					
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	6	4	2	-	-	-	-	-	2	4	2	3	-	1	-	-	-					
=====	46.2%	44%	66.7%						50.0%	80%	40.0%	60.0%		100%								
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-					
	33.3%	50%							50.0%	25%	100.0%											
Somewhat Satisfied	4	2	2	-	-	-	-	-	1	3	-	3	-	1	-	-	-					
	66.7%	50%	100.0%						50.0%	75%		100%		100%								
Neutral	5	4	-	-	1	1	-	-	2	-	2	2	1	-	-	-	-					
	38.5%	44%			100%	100%			50.0%		40.0%	40.0%	100.0%									
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1					
=====	15.4%	11%	33.3%					100%		20%	20.0%						100%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-					
	50.0%	100%								100%	100.0%											
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1					
	50.0%		100.0%					100%									100%					



Q1_MA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	8	5	2	-	1	1	-	1	3	2	4	2	-	1	-	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%				100%
Satisfied [NET]	3	2	1	-	-	-	-	-	1	2	2	-	-	1	-	-	-	-
=====	37.5%	40%	50.0%						33.3%	100%	50.0%			100%				
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-
	66.7%	100%							100%	50%	100.0%							
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	33.3%		100.0%							50%				100%				
Neutral	4	3	-	-	1	1	-	-	2	-	2	2	-	-	-	-	-	-
	50.0%	60%			100%	100%			66.7%		50.0%	100%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	-	1
=====	12.5%		50.0%					100%										100%
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	-	1
	100%		100.0%					100%										100%



Q1_MA. Here are major categories of services provided by Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

BASE: Total Sample

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	5	4	1	-	-	-	-	-	1	3	1	3	1	-	-	-	-	-
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	-
=====	60.0%	50%	100.0%						100%	67%		100%						
Somewhat Satisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	-
	100%	100%	100.0%						100%	100%		100%						
Neutral	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-
	20.0%	25%											100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-
=====	20.0%	25%								33%	100.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-
	100%	100%								100%	100.0%							



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY									
	TOTAL	MALE	FEMALE	NON-			18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
				BINARY	18-19	20-29									AMERICAN	ASIAN		AMERICAN	OTHER	
Total	1294 100%	614 100%	628 100.0%	8 100.0%	19 100%	266 100%	300 100%	239 100%	250 100%	193 100%	193 100.0%	804 100.0%	116 100.0%	141 100%	15 100.0%	22 100.0%	153 100%			
Quality of police services in Arlington County	571 44.1%	281 46%	257 40.9%	3 37.5%	9 47.4%	94 35.3%	105 35.0%	130 54.4%	123 49.2%	95 49%	91 47.2%	346 43.0%	53 45.7%	54 38.3%	5 33.3%	8 36.4%	86 56.2%			
Maintenance of streets in Arlington County	562 43.4%	296 48%	241 38.4%	4 50.0%	11 57.9%	122 45.9%	128 42.7%	93 38.9%	115 46.0%	74 38%	83 43.0%	344 42.8%	50 43.1%	60 42.6%	6 40.0%	15 68.2%	76 49.7%			
Quality of parks/recreation/sports programs and facilities in Arlington County	559 43.2%	288 47%	251 40.0%	5 62.5%	4 21.1%	119 44.7%	146 48.7%	119 49.8%	110 44.0%	54 28%	79 40.9%	355 44.2%	43 37.1%	70 49.6%	7 46.7%	6 27.3%	61 39.9%			
Availability and affordability of different housing types in Arlington	552 42.7%	254 41%	286 45.5%	3 37.5%	3 15.8%	168 63.2%	164 54.7%	77 32.2%	76 30.4%	56 29%	77 39.9%	351 43.7%	54 46.6%	64 45.4%	2 13.3%	8 36.4%	58 37.9%			
Quality of fire and emergency medical services in Arlington County	514 39.7%	246 40%	249 39.6%	3 37.5%	11 57.9%	78 29.3%	90 30.0%	100 41.8%	109 43.6%	111 58%	75 38.9%	314 39.1%	45 38.8%	45 31.9%	7 46.7%	12 54.5%	75 49.0%			
Quality of public schools in the County	496 38.3%	222 36%	247 39.3%	- 26.3%	5 27.8%	74 40.3%	121 48.1%	115 39.2%	98 36%	70 36%	75 38.9%	292 36.3%	45 38.8%	61 43.3%	6 40.0%	7 31.8%	69 45.1%			
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	415 32.1%	190 31%	213 33.9%	1 12.5%	8 42.1%	105 39.5%	96 32.0%	74 31.0%	67 26.8%	58 30%	65 33.7%	281 35.0%	23 19.8%	47 33.3%	6 40.0%	3 13.6%	35 22.9%			
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families	281 21.7%	120 20%	155 24.7%	2 25.0%	2 10.5%	58 21.8%	66 22.0%	42 17.6%	51 20.4%	60 31%	43 22.3%	191 23.8%	21 18.1%	23 16.3%	4 26.7%	6 27.3%	21 13.7%			



(Continued)

Q2. Which areas are most important to you personally?

BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Quality of Arlington County's emergency preparedness services	252	116	127	1	6	51	64	37	52	36	41	157	33	27	5	7	23
	19.5%	19%	20.2%	12.5%	31.6%	19.2%	21.3%	15.5%	20.8%	19%	21.2%	19.5%	28.4%	19.1%	33.3%	31.8%	15.0%
Quality of Arlington County's library system	247	100	138	-	5	53	62	36	47	38	30	169	14	28	4	5	24
	19.1%	16%	22.0%	26.3%	19.9%	20.7%	15.1%	18.8%	20%	15.5%	21.0%	12.1%	19.9%	26.7%	22.7%	15.7%	
Quality of arts/cultural programs in Arlington County	157	77	76	2	2	31	51	21	28	22	27	92	17	24	2	3	12
	12.1%	13%	12.1%	25.0%	10.5%	11.7%	17.0%	8.8%	11.2%	11%	14.0%	11.4%	14.7%	17.0%	13.3%	13.6%	7.8%
Quality of Arlington County's stormwater runoff system	156	64	83	4	-	28	30	35	32	29	12	113	10	10	2	4	20
	12.1%	10%	13.2%	50.0%	10.5%	10.0%	14.6%	12.8%	15%	6.2%	14.1%	8.6%	7.1%	13.3%	18.2%	13.1%	
Enforcement of Arlington County codes and ordinances	125	70	49	1	1	16	26	25	28	25	21	63	16	15	2	-	22
	9.7%	11%	7.8%	12.5%	5.3%	6.0%	8.7%	10.5%	11.2%	13%	10.9%	7.8%	13.8%	10.6%	13.3%	14.4%	
Nothing	3	3	-	-	-	1	1	1	-	-	-	2	-	-	-	-	1
	0.2%	0.5%	-	-	-	0.3%	0.4%	0.4%	-	-	-	0.2%	-	-	-	-	0.7%



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1294	219	172	131	273	113	107	147	80	1	25	242	217	222	206	402	57	171	168	283	603
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Quality of police services in Arlington County	571	87	83	56	113	55	45	70	32	1	13	96	80	106	100	186	30	63	76	131	267
	44.1%	39.7%	48.3%	42.7%	41.4%	48.7%	42.1%	47.6%	40.0%	100%	52.0%	39.7%	36.9%	47.7%	48.5%	46.3%	52.6%	36.8%	45.2%	46.3%	44.3%
Maintenance of streets in Arlington County	562	109	79	57	99	47	45	71	30	1	15	115	108	93	79	165	22	57	68	137	273
	43.4%	49.8%	45.9%	43.5%	36.3%	41.6%	42.1%	48.3%	37.5%	100%	60.0%	47.5%	49.8%	41.9%	38.3%	41.0%	38.6%	33.3%	40.5%	48.4%	45.3%
Quality of parks/recreation/sports programs and facilities in Arlington County	559	113	69	59	108	53	47	59	37	1	7	117	103	104	91	142	14	56	72	115	296
	43.2%	51.6%	40.1%	45.0%	39.6%	46.9%	43.9%	40.1%	46.2%	100%	28.0%	48.3%	47.5%	46.8%	44.2%	35.3%	24.6%	32.7%	42.9%	40.6%	49.1%
Availability and affordability of different housing types in Arlington	552	117	84	53	129	29	43	42	39	-	6	133	126	81	78	133	30	96	84	141	198
	42.7%	53.4%	48.8%	40.5%	47.3%	25.7%	40.2%	28.6%	48.8%	-	24.0%	55.0%	58.1%	36.5%	37.9%	33.1%	52.6%	56.1%	50.0%	49.8%	32.8%
Quality of fire and emergency medical services in Arlington County	514	60	70	48	113	49	41	78	25	1	16	78	66	85	79	204	27	68	63	116	237
	39.7%	27.4%	40.7%	36.6%	41.4%	43.4%	38.3%	53.1%	31.2%	100%	64.0%	32.2%	30.4%	38.3%	38.3%	50.7%	47.4%	39.8%	37.5%	41.0%	39.3%
Quality of public schools in the County	496	66	55	47	114	54	39	79	24	-	7	68	70	93	100	164	16	50	43	89	291
	38.3%	30.1%	32.0%	35.9%	41.8%	47.8%	36.4%	53.7%	30.0%	-	28.0%	28.1%	32.3%	41.9%	48.5%	40.8%	28.1%	29.2%	25.6%	31.4%	48.3%
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	415	79	52	40	90	36	29	45	32	-	8	79	74	76	62	124	10	62	49	84	205
	32.1%	36.1%	30.2%	30.5%	33.0%	31.9%	27.1%	30.6%	40.0%	-	32.0%	32.6%	34.1%	34.2%	30.1%	30.8%	17.5%	36.3%	29.2%	29.7%	34.0%
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families	281	46	30	33	65	20	27	26	22	-	6	51	56	44	35	94	20	54	31	60	112
	21.7%	21.0%	17.4%	25.2%	23.8%	17.7%	25.2%	17.7%	27.5%	-	24.0%	21.1%	25.8%	19.8%	17.0%	23.4%	35.1%	31.6%	18.5%	21.2%	18.6%



(Continued)

Q2. Which areas are most important to you personally?
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Quality of Arlington County's emergency preparedness services	252 19.5%	38 17.4%	29 16.9%	27 20.6%	56 20.5%	17 15.0%	31 29.0%	30 20.4%	9 11.2%	-	5 20.0%	49 20.2%	34 15.7%	50 22.5%	39 18.9%	78 19.4%	14 24.6%	30 17.5%	38 22.6%	59 20.8%	108 17.9%
Quality of Arlington County's library system	247 19.1%	49 22.4%	29 16.9%	23 17.6%	50 18.3%	24 21.2%	19 17.8%	29 19.7%	18 22.5%	-	3 12.0%	51 21.1%	49 22.6%	36 16.2%	29 14.1%	82 20.4%	10 17.5%	29 17.0%	35 20.8%	59 20.8%	113 18.7%
Quality of arts/cultural programs in Arlington County	157 12.1%	22 10.0%	24 14.0%	25 19.1%	39 14.3%	4 3.5%	14 13.1%	8 5.4%	17 21.2%	-	4 16.0%	41 16.9%	22 10.1%	23 10.4%	24 11.7%	47 11.7%	7 12.3%	25 14.6%	27 16.1%	30 10.6%	68 11.3%
Quality of Arlington County's stormwater runoff system	156 12.1%	21 9.6%	15 8.7%	18 13.7%	23 8.4%	27 23.9%	12 11.2%	31 21.1%	8 10.0%	-	1 4.0%	29 12.0%	14 6.5%	25 11.3%	24 11.7%	64 15.9%	4 7.0%	10 5.8%	27 16.1%	31 11.0%	84 13.9%
Enforcement of Arlington County codes and ordinances	125 9.7%	30 13.7%	13 7.6%	10 7.6%	30 11.0%	9 8.0%	11 10.3%	8 5.4%	8 10.0%	-	3 12.0%	12 5.0%	19 8.8%	18 8.1%	29 14.1%	47 11.7%	7 12.3%	20 11.7%	13 7.7%	24 8.5%	56 9.3%
Nothing	3 0.2%	-	1 0.6%	-	-	1 0.9%	-	-	-	-	-	-	1 0.5%	-	1 0.5%	-	-	1 0.6%	1 0.6%	-	1 0.2%



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	1294 100%	99 100%	1120 100%	1234 100.0%	60 100.0%	691 100.0%	658 100.0%	33 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	97 100%	35 100.0%	62 100.0%	21 100.0%	11 100%	10 100%
Quality of police services in Arlington County	571 44.1%	46 46.5%	486 43.4%	541 43.8%	30 50.0%	304 44.0%	284 43.2%	20 60.6%	73 52.1%	135 39.1%	33 38.4%	94 39.7%	8 36.4%	50 51.5%	21 60.0%	29 46.8%	9 42.9%	4 36%	5 50.0%
Maintenance of streets in Arlington County	562 43.4%	36 36.4%	492 43.9%	544 44.1%	18 30.0%	300 43.4%	291 44.2%	9 27.3%	48 34.3%	165 47.8%	43 50.0%	115 48.5%	7 31.8%	41 42.3%	17 48.6%	24 38.7%	8 38.1%	2 18%	6 60.0%
Quality of parks/recreation/sports programs and facilities in Arlington County	559 43.2%	26 26.3%	508 45.4%	538 43.6%	21 35.0%	277 40.1%	266 40.4%	11 33.3%	51 36.4%	184 53.3%	50 58.1%	126 53.2%	8 36.4%	36 37.1%	15 42.9%	21 33.9%	11 52.4%	6 55%	5 50.0%
Availability and affordability of different housing types in Arlington	552 42.7%	45 45.5%	478 42.7%	524 42.5%	28 46.7%	308 44.6%	296 45.0%	12 36.4%	42 30.0%	161 46.7%	38 44.2%	109 46.0%	14 63.6%	34 35.1%	10 28.6%	24 38.7%	7 33.3%	6 55%	1 10.0%
Quality of fire and emergency medical services in Arlington County	514 39.7%	52 52.5%	424 37.9%	489 39.6%	25 41.7%	278 40.2%	264 40.1%	14 42.4%	75 53.6%	113 32.8%	30 34.9%	74 31.2%	9 40.9%	42 43.3%	13 37.1%	29 46.8%	6 28.6%	4 36%	2 20.0%
Quality of public schools in the County	496 38.3%	33 33.3%	440 39.3%	473 38.3%	23 38.3%	278 40.2%	265 40.3%	13 39.4%	36 25.7%	130 37.7%	30 34.9%	91 38.4%	9 40.9%	43 44.3%	15 42.9%	28 45.2%	9 42.9%	5 45%	4 40.0%
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	415 32.1%	19 19.2%	377 33.7%	395 32.0%	20 33.3%	221 32.0%	209 31.8%	12 36.4%	37 26.4%	117 33.9%	31 36.0%	82 34.6%	4 18.2%	32 33.0%	11 31.4%	21 33.9%	8 38.1%	3 27%	5 50.0%
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families	281 21.7%	31 31.3%	229 20.4%	259 21.0%	22 36.7%	157 22.7%	144 21.9%	13 39.4%	24 17.1%	72 20.9%	20 23.3%	45 19.0%	7 31.8%	22 22.7%	6 17.1%	16 25.8%	6 28.6%	3 27%	3 30.0%



(Continued)

Q2. Which areas are most important to you personally?

BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			MAIL ENGLISH	MAIL SPANISH	PHONE [NET]	ONLINE		
	TOTAL	YES	NO	ENGLISH	SPANISH							LANDLINE	MOBILE	TEXT				EMAIL		
Quality of Arlington County's emergency preparedness services	252 19.5%	18 18.2%	217 19.4%	237 19.2%	15 25.0%	118 17.1%	110 16.7%	8 24.2%	57 40.7%	52 15.1%	14 16.3%	32 13.5%	6 27.3%	22 22.7%	6 17.1%	16 25.8%	3 14.3%	1 9.1%	2 20.0%	
Quality of Arlington County's library system	247 19.1%	12 12.1%	221 19.7%	235 19.0%	12 20.0%	133 19.2%	129 19.6%	4 12.1%	19 13.6%	78 22.6%	16 18.6%	55 23.2%	7 31.8%	12 12.4%	6 17.1%	6 9.7%	5 23.8%	2 18%	3 30.0%	
Quality of arts/cultural programs in Arlington County	157 12.1%	13 13.1%	135 12.1%	148 12.0%	9 15.0%	89 12.9%	84 12.8%	5 15.2%	20 14.3%	37 10.7%	9 10.5%	24 10.1%	4 18.2%	10 10.3%	5 14.3%	5 8.1%	1 4.8%	-	1 10.0%	
Quality of Arlington County's stormwater runoff system	156 12.1%	17 17.2%	128 11.4%	155 12.6%	1 1.7%	92 13.3%	91 13.8%	1 3.0%	21 15.0%	34 9.9%	8 9.3%	26 11.0%	-	9 9.3%	5 14.3%	4 6.5%	-	-	-	
Enforcement of Arlington County codes and ordinances	125 9.7%	17 17.2%	103 9.2%	118 9.6%	7 11.7%	65 9.4%	61 9.3%	4 12.1%	15 10.7%	33 9.6%	7 8.1%	23 9.7%	3 13.6%	9 9.3%	2 5.7%	7 11.3%	3 14.3%	-	3 30.0%	
Nothing	3 0.2%	-	3 0.3%	3 0.2%	-	-	-	-	1 0.7%	1 0.3%	-	1 0.4%	-	1 1.0%	-	1 1.6%	-	-	-	



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	97	51	46	-	5	8	7	19	36	22	13	70	10	7	-	1	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Quality of police services in Arlington County	50	25	25	-	4	3	3	10	19	11	5	39	4	2	-	-	3
	51.5%	49%	54.3%		80.0%	37.5%	42.9%	52.6%	52.8%	50%	38.5%	55.7%	40.0%	28.6%			75.0%
Quality of public schools in the County	43	24	19	-	2	4	5	10	11	11	4	31	5	4	-	-	2
	44.3%	47%	41.3%		40.0%	50.0%	71.4%	52.6%	30.6%	50%	30.8%	44.3%	50.0%	57.1%			50.0%
Quality of fire and emergency medical services in Arlington County	42	22	20	-	3	4	2	7	13	13	7	34	2	2	-	-	1
	43.3%	43%	43.5%		60.0%	50.0%	28.6%	36.8%	36.1%	59%	53.8%	48.6%	20.0%	28.6%			25.0%
Maintenance of streets in Arlington County	41	20	21	-	3	3	4	10	14	7	7	30	2	1	-	1	2
	42.3%	39%	45.7%		60.0%	37.5%	57.1%	52.6%	38.9%	32%	53.8%	42.9%	20.0%	14.3%		100.0%	50.0%
Quality of parks/recreation/sports programs and facilities in Arlington County	36	19	17	-	1	2	5	9	13	6	1	26	7	2	-	-	1
	37.1%	37%	37.0%		20.0%	25.0%	71.4%	47.4%	36.1%	27%	7.7%	37.1%	70.0%	28.6%			25.0%
Availability and affordability of different housing types in Arlington	34	18	16	-	1	6	3	6	12	6	3	21	6	4	-	-	1
	35.1%	35%	34.8%		20.0%	75.0%	42.9%	31.6%	33.3%	27%	23.1%	30.0%	60.0%	57.1%			25.0%
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	32	18	14	-	-	3	1	4	16	8	7	22	2	3	-	-	1
	33.0%	35%	30.4%			37.5%	14.3%	21.1%	44.4%	36%	53.8%	31.4%	20.0%	42.9%			25.0%
Quality of Arlington County's emergency preparedness services	22	12	10	-	1	3	-	5	9	4	3	19	1	1	-	-	-
	22.7%	24%	21.7%		20.0%	37.5%		26.3%	25.0%	18%	23.1%	27.1%	10.0%	14.3%			
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families	22	15	7	-	-	3	2	1	10	6	6	13	3	3	-	1	1
	22.7%	29%	15.2%			37.5%	28.6%	5.3%	27.8%	27%	46.2%	18.6%	30.0%	42.9%		100.0%	25.0%



(Continued)

Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Quality of Arlington County's library system	12	3	9	-	1	-	-	3	5	3	1	10	1	1	-	-	-	
	12.4%	5.9%	19.6%		20.0%			15.8%	13.9%	14%	7.7%	14.3%	10.0%	14.3%				
Quality of arts/cultural programs in Arlington County	10	8	2	-	-	-	1	-	5	4	3	6	-	1	-	1	1	
	10.3%	16%	4.3%				14.3%		13.9%	18%	23.1%	8.6%		14.3%		100.0%	25.0%	
Quality of Arlington County's stormwater runoff system	9	4	5	-	-	-	-	4	2	3	1	8	1	-	-	1	-	
	9.3%	7.8%	10.9%					21.1%	5.6%	14%	7.7%	11.4%	10.0%			100.0%		
Enforcement of Arlington County codes and ordinances	9	3	6	-	1	-	1	-	5	2	-	6	1	-	-	-	2	
	9.3%	5.9%	13.0%		20.0%		14.3%		13.9%	9.1%		8.6%	10.0%				50.0%	
Nothing	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.0%	2.0%							2.8%			1.4%						



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER				AGE GROUP						LANDLINE MODE									
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/		BLACK/		PACIFIC	NATIVE				
											HISPANIC	WHITE	AFRICAN	AMERICAN		ISLANDER	AMERICAN	OTHER		
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2			
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%			
Quality of police services in Arlington County	21	11	10	-	3	-	2	3	9	4	1	17	2	1	-	-	2			
	60.0%	58%	62.5%		100%		100%	42.9%	60.0%	57%	33.3%	68.0%	40.0%	20.0%			100%			
Maintenance of streets in Arlington County	17	10	7	-	3	-	1	3	6	4	2	12	2	1	-	1	1			
	48.6%	53%	43.8%		100%		50.0%	42.9%	40.0%	57%	66.7%	48.0%	40.0%	20.0%		100.0%	50.0%			
Quality of parks/recreation/sports programs and facilities in Arlington County	15	7	8	-	-	-	1	4	7	3	1	9	4	2	-	-	-			
	42.9%	37%	50.0%				50.0%	57.1%	46.7%	43%	33.3%	36.0%	80.0%	40.0%						
Quality of public schools in the County	15	7	8	-	2	-	1	5	6	1	-	11	3	2	-	-	1			
	42.9%	37%	50.0%		66.7%		50.0%	71.4%	40.0%	14%		44.0%	60.0%	40.0%			50.0%			
Quality of fire and emergency medical services in Arlington County	13	9	4	-	2	1	1	1	5	3	1	12	-	2	-	-	-			
	37.1%	47%	25.0%		66.7%	100%	50.0%	14.3%	33.3%	43%	33.3%	48.0%		40.0%						
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	11	5	6	-	-	1	1	2	5	2	-	9	-	2	-	-	1			
	31.4%	26%	37.5%			100%	50.0%	28.6%	33.3%	29%		36.0%		40.0%			50.0%			
Availability and affordability of different housing types in Arlington	10	5	5	-	1	1	1	2	3	2	-	6	1	3	-	-	-			
	28.6%	26%	31.2%		33.3%	100%	50.0%	28.6%	20.0%	29%		24.0%	20.0%	60.0%						
Quality of Arlington County's emergency preparedness services	6	5	1	-	-	1	-	1	3	1	-	5	1	1	-	-	-			
	17.1%	26%	6.2%			100%		14.3%	20.0%	14%		20.0%	20.0%	20.0%						
Quality of Arlington County's library system	6	2	4	-	1	-	-	-	3	2	1	4	1	1	-	-	-			
	17.1%	11%	25.0%		33.3%				20.0%	29%	33.3%	16.0%	20.0%	20.0%						



(Continued)

Q2. Which areas are most important to you personally?

BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families	6	4	2	-	-	-	-	1	4	1	1	5	1	3	-	1	-	
	17.1%	21%	12.5%					14.3%	26.7%	14%	33.3%	20.0%	20.0%	60.0%		100.0%		
Quality of arts/cultural programs in Arlington County	5	4	1	-	-	-	-	-	3	2	1	3	-	1	-	1	1	
	14.3%	21%	6.2%						20.0%	29%	33.3%	12.0%		20.0%		100.0%	50.0%	
Quality of Arlington County's stormwater runoff system	5	3	2	-	-	-	-	2	1	2	1	4	1	-	-	1	-	
	14.3%	16%	12.5%					28.6%	6.7%	29%	33.3%	16.0%	20.0%			100.0%		
Enforcement of Arlington County codes and ordinances	2	2	-	-	-	-	-	-	2	-	-	-	1	-	-	-	1	
	5.7%	11%							13.3%				20.0%				50.0%	



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	62	32	30	-	2	7	5	12	21	15	10	45	5	2	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Quality of police services in Arlington County	29	14	15	-	1	3	1	7	10	7	4	22	2	1	-	-	1	
	46.8%	44%	50.0%		50.0%	42.9%	20.0%	58.3%	47.6%	47%	40.0%	48.9%	40.0%	50.0%			50.0%	
Quality of fire and emergency medical services in Arlington County	29	13	16	-	1	3	1	6	8	10	6	22	2	-	-	-	1	
	46.8%	41%	53.3%		50.0%	42.9%	20.0%	50.0%	38.1%	67%	60.0%	48.9%	40.0%				50.0%	
Quality of public schools in the County	28	17	11	-	-	4	4	5	5	10	4	20	2	2	-	-	1	
	45.2%	53%	36.7%			57.1%	80.0%	41.7%	23.8%	67%	40.0%	44.4%	40.0%	100%			50.0%	
Maintenance of streets in Arlington County	24	10	14	-	-	3	3	7	8	3	5	18	-	-	-	-	1	
	38.7%	31%	46.7%			42.9%	60.0%	58.3%	38.1%	20%	50.0%	40.0%					50.0%	
Availability and affordability of different housing types in Arlington	24	13	11	-	-	5	2	4	9	4	3	15	5	1	-	-	1	
	38.7%	41%	36.7%			71.4%	40.0%	33.3%	42.9%	27%	30.0%	33.3%	100.0%	50.0%			50.0%	
Quality of parks/recreation/sports programs and facilities in Arlington County	21	12	9	-	1	2	4	5	6	3	-	17	3	-	-	-	1	
	33.9%	38%	30.0%		50.0%	28.6%	80.0%	41.7%	28.6%	20%		37.8%	60.0%				50.0%	
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	21	13	8	-	-	2	-	2	11	6	7	13	2	1	-	-	-	
	33.9%	41%	26.7%			28.6%		16.7%	52.4%	40%	70.0%	28.9%	40.0%	50.0%				
Quality of Arlington County's emergency preparedness services	16	7	9	-	1	2	-	4	6	3	3	14	-	-	-	-	-	
	25.8%	22%	30.0%		50.0%	28.6%		33.3%	28.6%	20%	30.0%	31.1%						
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families	16	11	5	-	-	3	2	-	6	5	5	8	2	-	-	-	1	
	25.8%	34%	16.7%			42.9%	40.0%		28.6%	33%	50.0%	17.8%	40.0%				50.0%	



(Continued)

Q2. Which areas are most important to you personally?

BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Enforcement of Arlington County codes and ordinances	7 11.3%	1 3.1%	6 20.0%	-	1 50.0%	-	1 20.0%	-	3 14.3%	2 13%	-	6 13.3%	-	-	-	-	1 50.0%	
Quality of Arlington County's library system	6 9.7%	1 3.1%	5 16.7%	-	-	-	-	3 25.0%	2 9.5%	1 6.7%	-	6 13.3%	-	-	-	-	-	
Quality of arts/cultural programs in Arlington County	5 8.1%	4 12%	1 3.3%	-	-	-	1 20.0%	-	2 9.5%	2 13%	2 20.0%	3 6.7%	-	-	-	-	-	
Quality of Arlington County's stormwater runoff system	4 6.5%	1 3.1%	3 10.0%	-	-	-	-	2 16.7%	1 4.8%	1 6.7%	-	4 8.9%	-	-	-	-	-	
Nothing	1 1.6%	1 3.1%	-	-	-	-	-	-	1 4.8%	-	-	1 2.2%	-	-	-	-	-	



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	21 100%	14 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	6 100%	5 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
Quality of parks/ recreation/sports programs and facilities in Arlington County	11 52.4%	7 50%	3 50.0%	-	-	-	1 100%	3 100%	5 71.4%	2 33%	2 40.0%	7 63.6%	-	-	-	-	2 100%
Quality of police services in Arlington County	9 42.9%	6 43%	2 33.3%	-	-	-	-	1 33.3%	2 28.6%	5 83%	3 60.0%	5 45.5%	-	1 100%	-	-	-
Quality of public schools in the County	9 42.9%	6 43%	2 33.3%	-	-	1 100%	-	3 100%	3 42.9%	-	3 60.0%	3 27.3%	1 50.0%	-	-	-	2 100%
Maintenance of streets in Arlington County	8 38.1%	5 36%	3 50.0%	-	-	1 100%	1 100%	1 33.3%	2 28.6%	2 33%	-	6 54.5%	1 50.0%	-	-	-	1 50.0%
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	8 38.1%	5 36%	3 50.0%	-	1 100%	-	1 100%	1 33.3%	1 14.3%	2 33%	3 60.0%	2 18.2%	1 50.0%	1 100%	-	-	1 50.0%
Availability and affordability of different housing types in Arlington	7 33.3%	3 21%	3 50.0%	-	1 100%	-	-	1 33.3%	3 42.9%	2 33%	2 40.0%	2 18.2%	1 50.0%	1 100%	-	-	1 50.0%
Quality of fire and emergency medical services in Arlington County	6 28.6%	5 36%	1 16.7%	-	1 100%	1 100%	-	-	2 28.6%	2 33%	-	5 45.5%	1 50.0%	-	-	-	-
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low- income, older adults, children, and families	6 28.6%	4 29%	2 33.3%	-	1 100%	1 100%	1 100%	1 33.3%	-	2 33%	-	6 54.5%	-	-	-	-	-



(Continued)

Q2. Which areas are most important to you personally?

BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Quality of Arlington County's library system	5 23.8%	3 21%	2 33.3%	-	-	-	-	-	2 28.6%	3 50%	1 20.0%	3 27.3%	-	1 100%	-	-	-	
Quality of Arlington County's emergency preparedness services	3 14.3%	3 21%	-	-	-	-	-	-	-	1 17%	1 20.0%	1 9.1%	1 50.0%	-	-	-	-	
Enforcement of Arlington County codes and ordinances	3 14.3%	1 7.1%	2 33.3%	-	-	-	-	1 33.3%	-	2 33%	1 20.0%	1 9.1%	-	-	-	-	1 50.0%	
Quality of arts/cultural programs in Arlington County	1 4.8%	-	1 16.7%	-	-	-	-	-	-	1 17%	-	1 9.1%	-	-	-	-	-	



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	11 100%	8 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	2 100%	3 100.0%	5 100%	1 100.0%	1 100%	-	-	-	1 100%
Quality of parks/ recreation/sports programs and facilities in Arlington County	6 54.5%	4 50%	1 50.0%	-	-	-	-	2 100%	3 60.0%	1 50%	2 66.7%	3 60.0%	-	-	-	-	-	1 100%
Availability and affordability of different housing types in Arlington	6 54.5%	3 38%	2 100.0%	-	1 100%	-	-	1 50.0%	3 60.0%	1 50%	2 66.7%	1 20.0%	1 100.0%	1 100%	-	-	-	1 100%
Quality of public schools in the County	5 45.5%	3 38%	1 50.0%	-	-	1 100%	-	2 100%	2 40.0%	-	2 66.7%	2 40.0%	-	-	-	-	-	1 100%
Quality of police services in Arlington County	4 36.4%	2 25%	1 50.0%	-	-	-	-	1 50.0%	1 20.0%	2 100%	1 33.3%	2 40.0%	-	1 100%	-	-	-	-
Quality of fire and emergency medical services in Arlington County	4 36.4%	4 50%	-	-	1 100%	1 100%	-	-	1 20.0%	1 50%	-	3 60.0%	1 100.0%	-	-	-	-	-
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	3 27.3%	2 25%	1 50.0%	-	1 100%	-	-	-	1 20.0%	1 50%	1 33.3%	1 20.0%	-	1 100%	-	-	-	-
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low- income, older adults, children, and families	3 27.3%	3 38%	-	-	1 100%	1 100%	-	1 50.0%	-	-	-	3 60.0%	-	-	-	-	-	-



(Continued)

Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Maintenance of streets in Arlington County	2 18.2%	1 12%	1 50.0%	-	-	1 100%	-	1 50.0%	-	-	-	1 20.0%	-	-	-	-	1 100%	
Quality of Arlington County's library system	2 18.2%	1 12%	1 50.0%	-	-	-	-	-	1 20.0%	1 50%	-	1 20.0%	-	1 100%	-	-	-	
Quality of Arlington County's emergency preparedness services	1 9.1%	1 12%	-	-	-	-	-	-	-	1 50%	-	1 20.0%	-	-	-	-	-	



Q2. Which areas are most important to you personally?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Maintenance of streets in Arlington County	6	4	2	-	-	-	1	-	2	2	-	5	1	-	-	-	-	
	60.0%	67%	50.0%				100%		100%	50%		83.3%	100.0%					
Quality of police services in Arlington County	5	4	1	-	-	-	-	-	1	3	2	3	-	-	-	-	-	
	50.0%	67%	25.0%						50.0%	75%	100.0%	50.0%						
Quality of parks/ recreation/sports programs and facilities in Arlington County	5	3	2	-	-	-	1	1	2	1	-	4	-	-	-	-	1	
	50.0%	50%	50.0%				100%	100%	100%	25%		66.7%					100%	
Arlington County's effort to help preserve and protect the environment, including energy planning and energy efficiency	5	3	2	-	-	-	1	1	-	1	2	1	1	-	-	-	1	
	50.0%	50%	50.0%				100%	100%		25%	100.0%	16.7%	100.0%				100%	
Quality of public schools in the County	4	3	1	-	-	-	-	1	1	-	1	1	1	-	-	-	1	
	40.0%	50%	25.0%					100%	50.0%		50.0%	16.7%	100.0%				100%	
Enforcement of Arlington County codes and ordinances	3	1	2	-	-	-	-	1	-	2	1	1	-	-	-	-	1	
	30.0%	17%	50.0%					100%		50%	50.0%	16.7%					100%	
Quality of Arlington County's library system	3	2	1	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	30.0%	33%	25.0%						50.0%	50%	50.0%	33.3%						
Quality of Arlington County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low- income, older adults, children, and families	3	1	2	-	-	-	1	-	-	2	-	3	-	-	-	-	-	
	30.0%	17%	50.0%				100%			50%		50.0%						



(Continued)

Q2. Which areas are most important to you personally?

BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Quality of fire and emergency medical services in Arlington County	2 20.0%	1 17%	1 25.0%	-	-	-	-	-	1 50.0%	1 25%	-	2 33.3%	-	-	-	-	-	
Quality of Arlington County's emergency preparedness services	2 20.0%	2 33%	-	-	-	-	-	-	-	-	1 50.0%	-	1 100.0%	-	-	-	-	
Quality of arts/cultural programs in Arlington County	1 10.0%	-	1 25.0%	-	-	-	-	-	-	1 25%	-	1 16.7%	-	-	-	-	-	
Availability and affordability of different housing types in Arlington	1 10.0%	-	1 25.0%	-	-	-	-	-	-	1 25%	-	1 16.7%	-	-	-	-	-	



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1288	612	625	8	22	262	299	238	248	193	195	802	115	140	15	22	149	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	1017	494	498	4	14	201	254	174	194	164	162	660	89	114	10	14	81	
=====	79.0%	81%	79.7%	50.0%	63.6%	76.7%	84.9%	73.1%	78.2%	85%	83.1%	82.3%	77.4%	81.4%	66.7%	63.6%	54.4%	
Very Satisfied	534	262	264	2	7	100	123	96	102	98	93	350	49	61	3	8	30	
	41.5%	43%	42.2%	25.0%	31.8%	38.2%	41.1%	40.3%	41.1%	51%	47.7%	43.6%	42.6%	43.6%	20.0%	36.4%	20.1%	
Somewhat Satisfied	483	232	234	2	7	101	131	78	92	66	69	310	40	53	7	6	51	
	37.5%	38%	37.4%	25.0%	31.8%	38.5%	43.8%	32.8%	37.1%	34%	35.4%	38.7%	34.8%	37.9%	46.7%	27.3%	34.2%	
Neutral	138	60	72	-	5	35	31	27	20	14	13	76	12	18	1	1	25	
	10.7%	9.8%	11.5%		22.7%	13.4%	10.4%	11.3%	8.1%	7.3%	6.7%	9.5%	10.4%	12.9%	6.7%	4.5%	16.8%	
Unsatisfied [NET]	133	58	55	4	3	26	14	37	34	15	20	66	14	8	4	7	43	
=====	10.3%	9.5%	8.8%	50.0%	13.6%	9.9%	4.7%	15.5%	13.7%	7.8%	10.3%	8.2%	12.2%	5.7%	26.7%	31.8%	28.9%	
Somewhat Unsatisfied	83	41	32	2	1	20	10	21	20	10	13	42	9	2	1	1	24	
	6.4%	6.7%	5.1%	25.0%	4.5%	7.6%	3.3%	8.8%	8.1%	5.2%	6.7%	5.2%	7.8%	1.4%	6.7%	4.5%	16.1%	
Very Unsatisfied	50	17	23	2	2	6	4	16	14	5	7	24	5	6	3	6	19	
	3.9%	2.8%	3.7%	25.0%	9.1%	2.3%	1.3%	6.7%	5.6%	2.6%	3.6%	3.0%	4.3%	4.3%	20.0%	27.3%	12.8%	



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1288	219	172	131	273	112	108	146	77	1	25	237	216	224	205	402	56	169	169	284	598
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1017	184	132	100	213	86	93	107	67	1	18	201	175	186	146	305	44	135	135	221	477
=====	79.0%	84.0%	76.7%	76.3%	78.0%	76.8%	86.1%	73.3%	87.0%	100%	72.0%	84.8%	81.0%	83.0%	71.2%	75.9%	78.6%	79.9%	79.9%	77.8%	79.8%
Very Satisfied	534	90	61	67	107	42	48	63	31	1	13	95	81	107	78	170	27	70	72	103	261
	41.5%	41.1%	35.5%	51.1%	39.2%	37.5%	44.4%	43.2%	40.3%	100%	52.0%	40.1%	37.5%	47.8%	38.0%	42.3%	48.2%	41.4%	42.6%	36.3%	43.6%
Somewhat Satisfied	483	94	71	33	106	44	45	44	36	-	5	106	94	79	68	135	17	65	63	118	216
	37.5%	42.9%	41.3%	25.2%	38.8%	39.3%	41.7%	30.1%	46.8%	-	20.0%	44.7%	43.5%	35.3%	33.2%	33.6%	30.4%	38.5%	37.3%	41.5%	36.1%
Neutral	138	21	21	16	33	11	6	22	3	-	4	27	25	20	27	39	5	19	17	36	61
	10.7%	9.6%	12.2%	12.2%	12.1%	9.8%	5.6%	15.1%	3.9%	-	16.0%	11.4%	11.6%	8.9%	13.2%	9.7%	8.9%	11.2%	10.1%	12.7%	10.2%
Unsatisfied [NET]	133	14	19	15	27	15	9	17	7	-	3	9	16	18	32	58	7	15	17	27	60
=====	10.3%	6.4%	11.0%	11.5%	9.9%	13.4%	8.3%	11.6%	9.1%	-	12.0%	3.8%	7.4%	8.0%	15.6%	14.4%	12.5%	8.9%	10.1%	9.5%	10.0%
Somewhat Unsatisfied	83	10	8	9	20	7	8	11	5	-	1	7	7	16	20	33	3	9	9	19	39
	6.4%	4.6%	4.7%	6.9%	7.3%	6.2%	7.4%	7.5%	6.5%	-	4.0%	3.0%	3.2%	7.1%	9.8%	8.2%	5.4%	5.3%	5.3%	6.7%	6.5%
Very Unsatisfied	50	4	11	6	7	8	1	6	2	-	2	2	9	2	12	25	4	6	8	8	21
	3.9%	1.8%	6.4%	4.6%	2.6%	7.1%	0.9%	4.1%	2.6%	-	8.0%	0.8%	4.2%	0.9%	5.9%	6.2%	7.1%	3.6%	4.7%	2.8%	3.5%



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1288	98	1114	1228	60	687	654	33	138	341	84	235	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1017	69	898	966	51	513	486	27	110	287	74	194	19	88	30	58	19	11	8
=====	79.0%	70.4%	80.6%	78.7%	85.0%	74.7%	74.3%	81.8%	79.7%	84.2%	88.1%	82.6%	86.4%	88.0%	85.7%	89.2%	86.4%	92%	80.0%
Very Satisfied	534	42	468	501	33	264	245	19	72	142	41	92	9	43	12	31	13	7	6
	41.5%	42.9%	42.0%	40.8%	55.0%	38.4%	37.5%	57.6%	52.2%	41.6%	48.8%	39.1%	40.9%	43.0%	34.3%	47.7%	59.1%	58%	60.0%
Somewhat Satisfied	483	27	430	465	18	249	241	8	38	145	33	102	10	45	18	27	6	4	2
	37.5%	27.6%	38.6%	37.9%	30.0%	36.2%	36.9%	24.2%	27.5%	42.5%	39.3%	43.4%	45.5%	45.0%	51.4%	41.5%	27.3%	33%	20.0%
Neutral	138	8	113	134	4	80	77	3	21	34	8	25	1	3	1	2	-	-	-
	10.7%	8.2%	10.1%	10.9%	6.7%	11.6%	11.8%	9.1%	15.2%	10.0%	9.5%	10.6%	4.5%	3.0%	2.9%	3.1%			
Unsatisfied [NET]	133	21	103	128	5	94	91	3	7	20	2	16	2	9	4	5	3	1	2
=====	10.3%	21.4%	9.2%	10.4%	8.3%	13.7%	13.9%	9.1%	5.1%	5.9%	2.4%	6.8%	9.1%	9.0%	11.4%	7.7%	13.6%	8.3%	20.0%
Somewhat Unsatisfied	83	16	64	80	3	58	57	1	4	14	2	10	2	5	3	2	2	-	2
	6.4%	16.3%	5.7%	6.5%	5.0%	8.4%	8.7%	3.0%	2.9%	4.1%	2.4%	4.3%	9.1%	5.0%	8.6%	3.1%	9.1%		20.0%
Very Unsatisfied	50	5	39	48	2	36	34	2	3	6	-	6	-	4	1	3	1	1	-
	3.9%	5.1%	3.5%	3.9%	3.3%	5.2%	5.2%	6.1%	2.2%	1.8%		2.6%		4.0%	2.9%	4.6%	4.5%	8.3%	



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	88	49	39	-	4	8	6	17	30	23	12	63	10	7	-	1	2	
=====	88.0%	92%	83.0%		57.1%	100%	85.7%	89.5%	83.3%	100%	92.3%	87.5%	100.0%	100%		100.0%	40.0%	
Very Satisfied	43	23	20	-	2	4	2	6	14	15	6	33	5	2	-	1	1	
	43.0%	43%	42.6%		28.6%	50.0%	28.6%	31.6%	38.9%	65%	46.2%	45.8%	50.0%	28.6%		100.0%	20.0%	
Somewhat Satisfied	45	26	19	-	2	4	4	11	16	8	6	30	5	5	-	-	1	
	45.0%	49%	40.4%		28.6%	50.0%	57.1%	57.9%	44.4%	35%	46.2%	41.7%	50.0%	71.4%			20.0%	
Neutral	3	2	1	-	2	-	-	-	1	-	-	2	-	-	-	-	1	
	3.0%	3.8%	2.1%		28.6%				2.8%			2.8%					20.0%	
Unsatisfied [NET]	9	2	7	-	1	-	1	2	5	-	1	7	-	-	-	-	2	
=====	9.0%	3.8%	14.9%		14.3%		14.3%	10.5%	13.9%		7.7%	9.7%					40.0%	
Somewhat Unsatisfied	5	1	4	-	1	-	-	1	3	-	1	5	-	-	-	-	-	
	5.0%	1.9%	8.5%		14.3%			5.3%	8.3%		7.7%	6.9%						
Very Unsatisfied	4	1	3	-	-	-	1	1	2	-	-	2	-	-	-	-	2	
	4.0%	1.9%	6.4%				14.3%	5.3%	5.6%			2.8%					40.0%	



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	30	17	13	-	2	1	2	6	12	7	3	22	5	5	-	1	-	
=====	85.7%	89%	81.2%		66.7%	100%	100%	85.7%	80.0%	100%	100.0%	88.0%	100.0%	100%		100.0%		
Very Satisfied	12	7	5	-	1	1	1	2	5	2	1	10	2	2	-	1	-	
	34.3%	37%	31.2%		33.3%	100%	50.0%	28.6%	33.3%	29%	33.3%	40.0%	40.0%	40.0%		100.0%		
Somewhat Satisfied	18	10	8	-	1	-	1	4	7	5	2	12	3	3	-	-	-	
	51.4%	53%	50.0%		33.3%		50.0%	57.1%	46.7%	71%	66.7%	48.0%	60.0%	60.0%				
Neutral	1	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	1	
	2.9%	5.3%							6.7%								50.0%	
Unsatisfied [NET]	4	1	3	-	1	-	-	1	2	-	-	3	-	-	-	-	1	
=====	11.4%	5.3%	18.8%		33.3%			14.3%	13.3%			12.0%					50.0%	
Somewhat Unsatisfied	3	1	2	-	1	-	-	-	2	-	-	3	-	-	-	-	-	
	8.6%	5.3%	12.5%		33.3%				13.3%			12.0%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	2.9%		6.2%					14.3%									50.0%	



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	58	32	26	-	2	7	4	11	18	16	9	41	5	2	-	-	2	
=====	89.2%	94%	83.9%		50.0%	100%	80.0%	91.7%	85.7%	100%	90.0%	87.2%	100.0%	100%			66.7%	
Very Satisfied	31	16	15	-	1	3	1	4	9	13	5	23	3	-	-	-	1	
	47.7%	47%	48.4%		25.0%	42.9%	20.0%	33.3%	42.9%	81%	50.0%	48.9%	60.0%				33.3%	
Somewhat Satisfied	27	16	11	-	1	4	3	7	9	3	4	18	2	2	-	-	1	
	41.5%	47%	35.5%		25.0%	57.1%	60.0%	58.3%	42.9%	19%	40.0%	38.3%	40.0%	100%			33.3%	
Neutral	2	1	1	-	2	-	-	-	-	-	-	2	-	-	-	-	-	
	3.1%	2.9%	3.2%		50.0%							4.3%						
Unsatisfied [NET]	5	1	4	-	-	-	1	1	3	-	1	4	-	-	-	-	1	
=====	7.7%	2.9%	12.9%				20.0%	8.3%	14.3%		10.0%	8.5%					33.3%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	1	2	-	-	-	-	-	
	3.1%		6.5%					8.3%	4.8%		10.0%	4.3%						
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	-	-	-	-	1	
	4.6%	2.9%	6.5%				20.0%		9.5%			4.3%					33.3%	



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
				BINARY																		
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2					
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	19	14	5	-	1	1	1	2	6	6	4	11	2	1	-	-	1					
=====	86.4%	93%	83.3%		100%	100%	100%	66.7%	85.7%	86%	66.7%	100%	100.0%	100%			50.0%					
Very Satisfied	13	10	3	-	-	1	1	1	4	4	4	7	1	1	-	-	-					
	59.1%	67%	50.0%			100%	100%	33.3%	57.1%	57%	66.7%	63.6%	50.0%	100%								
Somewhat Satisfied	6	4	2	-	1	-	-	1	2	2	-	4	1	-	-	-	1					
	27.3%	27%	33.3%		100%			33.3%	28.6%	29%		36.4%	50.0%				50.0%					
Unsatisfied [NET]	3	1	1	-	-	-	-	1	1	1	2	-	-	-	-	-	1					
=====	13.6%	6.7%	16.7%					33.3%	14.3%	14%	33.3%						50.0%					
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1					
	9.1%	6.7%	16.7%					33.3%		14%	16.7%						50.0%					
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-					
	4.5%								14.3%		16.7%											



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	9	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1	
=====	91.7%	100%	100.0%		100%	100%		100%	80.0%	100%	75.0%	100%	100.0%	100%			100%	
Very Satisfied	7	6	1	-	-	1	-	1	2	3	3	3	-	1	-	-	-	
	58.3%	67%	50.0%			100%		50.0%	40.0%	100%	75.0%	60.0%		100%				
Somewhat Satisfied	4	3	1	-	1	-	-	1	2	-	-	2	1	-	-	-	1	
	33.3%	33%	50.0%		100%			50.0%	40.0%			40.0%	100.0%				100%	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	8.3%								20.0%		25.0%							
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	8.3%								20.0%		25.0%							



Q3_A. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	1	-	2	3	1	6	1	-	-	-	-	
=====	80.0%	83%	75.0%				100%		100%	75%	50.0%	100%	100.0%					
Very Satisfied	6	4	2	-	-	-	1	-	2	1	1	4	1	-	-	-	-	
	60.0%	67%	50.0%				100%		100%	25%	50.0%	66.7%	100.0%					
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	20.0%	17%	25.0%							50%		33.3%						
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
=====	20.0%	17%	25.0%					100%		25%	50.0%						100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	20.0%	17%	25.0%					100%		25%	50.0%						100%	



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1288	612	625	8	22	262	299	238	248	193	195	802	115	140	15	22	149
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	1017	494	498	4	14	201	254	174	194	164	162	660	89	114	10	14	81
=====	79.0%	81%	79.7%	50.0%	63.6%	76.7%	84.9%	73.1%	78.2%	85%	83.1%	82.3%	77.4%	81.4%	66.7%	63.6%	54.4%
Very Satisfied	534	262	264	2	7	100	123	96	102	98	93	350	49	61	3	8	30
	52.5%	53%	53.0%	50.0%	50.0%	49.8%	48.4%	55.2%	52.6%	60%	57.4%	53.0%	55.1%	53.5%	30.0%	57.1%	37.0%
Somewhat Satisfied	483	232	234	2	7	101	131	78	92	66	69	310	40	53	7	6	51
	47.5%	47%	47.0%	50.0%	50.0%	50.2%	51.6%	44.8%	47.4%	40%	42.6%	47.0%	44.9%	46.5%	70.0%	42.9%	63.0%
Neutral	138	60	72	-	5	35	31	27	20	14	13	76	12	18	1	1	25
	10.7%	9.8%	11.5%		22.7%	13.4%	10.4%	11.3%	8.1%	7.3%	6.7%	9.5%	10.4%	12.9%	6.7%	4.5%	16.8%
Unsatisfied [NET]	133	58	55	4	3	26	14	37	34	15	20	66	14	8	4	7	43
=====	10.3%	9.5%	8.8%	50.0%	13.6%	9.9%	4.7%	15.5%	13.7%	7.8%	10.3%	8.2%	12.2%	5.7%	26.7%	31.8%	28.9%
Somewhat Unsatisfied	83	41	32	2	1	20	10	21	20	10	13	42	9	2	1	1	24
	62.4%	71%	58.2%	50.0%	33.3%	76.9%	71.4%	56.8%	58.8%	67%	65.0%	63.6%	64.3%	25.0%	25.0%	14.3%	55.8%
Very Unsatisfied	50	17	23	2	2	6	4	16	14	5	7	24	5	6	3	6	19
	37.6%	29%	41.8%	50.0%	66.7%	23.1%	28.6%	43.2%	41.2%	33%	35.0%	36.4%	35.7%	75.0%	75.0%	85.7%	44.2%



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1288	219	172	131	273	112	108	146	77	1	25	237	216	224	205	402	56	169	169	284	598
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1017	184	132	100	213	86	93	107	67	1	18	201	175	186	146	305	44	135	135	221	477
=====	79.0%	84.0%	76.7%	76.3%	78.0%	76.8%	86.1%	73.3%	87.0%	100%	72.0%	84.8%	81.0%	83.0%	71.2%	75.9%	78.6%	79.9%	79.9%	77.8%	79.8%
Very Satisfied	534	90	61	67	107	42	48	63	31	1	13	95	81	107	78	170	27	70	72	103	261
	52.5%	48.9%	46.2%	67.0%	50.2%	48.8%	51.6%	58.9%	46.3%	100%	72.2%	47.3%	46.3%	57.5%	53.4%	55.7%	61.4%	51.9%	53.3%	46.6%	54.7%
Somewhat Satisfied	483	94	71	33	106	44	45	44	36	-	5	106	94	79	68	135	17	65	63	118	216
	47.5%	51.1%	53.8%	33.0%	49.8%	51.2%	48.4%	41.1%	53.7%	-	27.8%	52.7%	53.7%	42.5%	46.6%	44.3%	38.6%	48.1%	46.7%	53.4%	45.3%
Neutral	138	21	21	16	33	11	6	22	3	-	4	27	25	20	27	39	5	19	17	36	61
	10.7%	9.6%	12.2%	12.2%	12.1%	9.8%	5.6%	15.1%	3.9%	-	16.0%	11.4%	11.6%	8.9%	13.2%	9.7%	8.9%	11.2%	10.1%	12.7%	10.2%
Unsatisfied [NET]	133	14	19	15	27	15	9	17	7	-	3	9	16	18	32	58	7	15	17	27	60
=====	10.3%	6.4%	11.0%	11.5%	9.9%	13.4%	8.3%	11.6%	9.1%	-	12.0%	3.8%	7.4%	8.0%	15.6%	14.4%	12.5%	8.9%	10.1%	9.5%	10.0%
Somewhat Unsatisfied	83	10	8	9	20	7	8	11	5	-	1	7	7	16	20	33	3	9	9	19	39
	62.4%	71.4%	42.1%	60.0%	74.1%	46.7%	88.9%	64.7%	71.4%	-	33.3%	77.8%	43.8%	88.9%	62.5%	56.9%	42.9%	60.0%	52.9%	70.4%	65.0%
Very Unsatisfied	50	4	11	6	7	8	1	6	2	-	2	2	9	2	12	25	4	6	8	8	21
	37.6%	28.6%	57.9%	40.0%	25.9%	53.3%	11.1%	35.3%	28.6%	-	66.7%	22.2%	56.2%	11.1%	37.5%	43.1%	57.1%	40.0%	47.1%	29.6%	35.0%



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1288	98	1114	1228	60	687	654	33	138	341	84	235	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1017	69	898	966	51	513	486	27	110	287	74	194	19	88	30	58	19	11	8
=====	79.0%	70.4%	80.6%	78.7%	85.0%	74.7%	74.3%	81.8%	79.7%	84.2%	88.1%	82.6%	86.4%	88.0%	85.7%	89.2%	86.4%	92%	80.0%
Very Satisfied	534	42	468	501	33	264	245	19	72	142	41	92	9	43	12	31	13	7	6
	52.5%	60.9%	52.1%	51.9%	64.7%	51.5%	50.4%	70.4%	65.5%	49.5%	55.4%	47.4%	47.4%	48.9%	40.0%	53.4%	68.4%	64%	75.0%
Somewhat Satisfied	483	27	430	465	18	249	241	8	38	145	33	102	10	45	18	27	6	4	2
	47.5%	39.1%	47.9%	48.1%	35.3%	48.5%	49.6%	29.6%	34.5%	50.5%	44.6%	52.6%	52.6%	51.1%	60.0%	46.6%	31.6%	36%	25.0%
Neutral	138	8	113	134	4	80	77	3	21	34	8	25	1	3	1	2	-	-	-
	10.7%	8.2%	10.1%	10.9%	6.7%	11.6%	11.8%	9.1%	15.2%	10.0%	9.5%	10.6%	4.5%	3.0%	2.9%	3.1%			
Unsatisfied [NET]	133	21	103	128	5	94	91	3	7	20	2	16	2	9	4	5	3	1	2
=====	10.3%	21.4%	9.2%	10.4%	8.3%	13.7%	13.9%	9.1%	5.1%	5.9%	2.4%	6.8%	9.1%	9.0%	11.4%	7.7%	13.6%	8.3%	20.0%
Somewhat Unsatisfied	83	16	64	80	3	58	57	1	4	14	2	10	2	5	3	2	2	-	2
	62.4%	76.2%	62.1%	62.5%	60.0%	61.7%	62.6%	33.3%	57.1%	70.0%	100%	62.5%	100.0%	55.6%	75.0%	40.0%	66.7%		100%
Very Unsatisfied	50	5	39	48	2	36	34	2	3	6	-	6	-	4	1	3	1	1	-
	37.6%	23.8%	37.9%	37.5%	40.0%	38.3%	37.4%	66.7%	42.9%	30.0%		37.5%		44.4%	25.0%	60.0%	33.3%	100%	



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	88	49	39	-	4	8	6	17	30	23	12	63	10	7	-	1	2	
=====	88.0%	92%	83.0%		57.1%	100%	85.7%	89.5%	83.3%	100%	92.3%	87.5%	100.0%	100%		100.0%	40.0%	
Very Satisfied	43	23	20	-	2	4	2	6	14	15	6	33	5	2	-	1	1	
	48.9%	47%	51.3%		50.0%	50.0%	33.3%	35.3%	46.7%	65%	50.0%	52.4%	50.0%	28.6%		100.0%	50.0%	
Somewhat Satisfied	45	26	19	-	2	4	4	11	16	8	6	30	5	5	-	-	1	
	51.1%	53%	48.7%		50.0%	50.0%	66.7%	64.7%	53.3%	35%	50.0%	47.6%	50.0%	71.4%			50.0%	
Neutral	3	2	1	-	2	-	-	-	1	-	-	2	-	-	-	-	1	
	3.0%	3.8%	2.1%		28.6%				2.8%			2.8%					20.0%	
Unsatisfied [NET]	9	2	7	-	1	-	1	2	5	-	1	7	-	-	-	-	2	
=====	9.0%	3.8%	14.9%		14.3%		14.3%	10.5%	13.9%		7.7%	9.7%					40.0%	
Somewhat Unsatisfied	5	1	4	-	1	-	-	1	3	-	1	5	-	-	-	-	-	
	55.6%	50%	57.1%		100%			50.0%	60.0%		100.0%	71.4%						
Very Unsatisfied	4	1	3	-	-	-	1	1	2	-	-	2	-	-	-	-	2	
	44.4%	50%	42.9%				100%	50.0%	40.0%			28.6%					100%	



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	30	17	13	-	2	1	2	6	12	7	3	22	5	5	-	1	-	
=====	85.7%	89%	81.2%		66.7%	100%	100%	85.7%	80.0%	100%	100.0%	88.0%	100.0%	100%		100.0%		
Very Satisfied	12	7	5	-	1	1	1	2	5	2	1	10	2	2	-	1	-	
	40.0%	41%	38.5%		50.0%	100%	50.0%	33.3%	41.7%	29%	33.3%	45.5%	40.0%	40.0%		100.0%		
Somewhat Satisfied	18	10	8	-	1	-	1	4	7	5	2	12	3	3	-	-	-	
	60.0%	59%	61.5%		50.0%		50.0%	66.7%	58.3%	71%	66.7%	54.5%	60.0%	60.0%				
Neutral	1	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	1	
	2.9%	5.3%							6.7%								50.0%	
Unsatisfied [NET]	4	1	3	-	1	-	-	1	2	-	-	3	-	-	-	-	1	
=====	11.4%	5.3%	18.8%		33.3%			14.3%	13.3%			12.0%					50.0%	
Somewhat Unsatisfied	3	1	2	-	1	-	-	-	2	-	-	3	-	-	-	-	-	
	75.0%	100%	66.7%		100%				100%			100%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	25.0%		33.3%					100%									100%	



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	58	32	26	-	2	7	4	11	18	16	9	41	5	2	-	-	2	
=====	89.2%	94%	83.9%		50.0%	100%	80.0%	91.7%	85.7%	100%	90.0%	87.2%	100.0%	100%			66.7%	
Very Satisfied	31	16	15	-	1	3	1	4	9	13	5	23	3	-	-	-	1	
	53.4%	50%	57.7%		50.0%	42.9%	25.0%	36.4%	50.0%	81%	55.6%	56.1%	60.0%				50.0%	
Somewhat Satisfied	27	16	11	-	1	4	3	7	9	3	4	18	2	2	-	-	1	
	46.6%	50%	42.3%		50.0%	57.1%	75.0%	63.6%	50.0%	19%	44.4%	43.9%	40.0%	100%			50.0%	
Neutral	2	1	1	-	2	-	-	-	-	-	-	2	-	-	-	-	-	
	3.1%	2.9%	3.2%		50.0%							4.3%						
Unsatisfied [NET]	5	1	4	-	-	-	1	1	3	-	1	4	-	-	-	-	1	
=====	7.7%	2.9%	12.9%				20.0%	8.3%	14.3%		10.0%	8.5%					33.3%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	1	2	-	-	-	-	-	
	40.0%		50.0%					100%	33.3%		100.0%	50.0%						
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	-	-	-	-	1	
	60.0%	100%	50.0%				100%		66.7%			50.0%					100%	



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
				BINARY																		
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2					
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	19	14	5	-	1	1	1	2	6	6	4	11	2	1	-	-	1					
=====	86.4%	93%	83.3%		100%	100%	100%	66.7%	85.7%	86%	66.7%	100%	100.0%	100%			50.0%					
Very Satisfied	13	10	3	-	-	1	1	1	4	4	4	7	1	1	-	-	-					
	68.4%	71%	60.0%			100%	100%	50.0%	66.7%	67%	100.0%	63.6%	50.0%	100%								
Somewhat Satisfied	6	4	2	-	1	-	-	1	2	2	-	4	1	-	-	-	1					
	31.6%	29%	40.0%		100%			50.0%	33.3%	33%		36.4%	50.0%				100%					
Unsatisfied [NET]	3	1	1	-	-	-	-	1	1	1	2	-	-	-	-	-	1					
=====	13.6%	6.7%	16.7%					33.3%	14.3%	14%	33.3%						50.0%					
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1					
	66.7%	100%	100.0%					100%		100%	50.0%						100%					
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-					
	33.3%								100%		50.0%											



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	9	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1	
=====	91.7%	100%	100.0%		100%	100%		100%	80.0%	100%	75.0%	100%	100.0%	100%			100%	
Very Satisfied	7	6	1	-	-	1	-	1	2	3	3	3	-	1	-	-	-	
	63.6%	67%	50.0%			100%		50.0%	50.0%	100%	100.0%	60.0%		100%				
Somewhat Satisfied	4	3	1	-	1	-	-	1	2	-	-	2	1	-	-	-	1	
	36.4%	33%	50.0%		100%			50.0%	50.0%			40.0%	100.0%				100%	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	8.3%								20.0%		25.0%							
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	100%								100%		100.0%							



Q3_AA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall image of Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	1	-	2	3	1	6	1	-	-	-	-	
=====	80.0%	83%	75.0%				100%		100%	75%	50.0%	100%	100.0%					
Very Satisfied	6	4	2	-	-	-	1	-	2	1	1	4	1	-	-	-	-	
	75.0%	80%	66.7%				100%		100%	33%	100.0%	66.7%	100.0%					
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	25.0%	20%	33.3%							67%		33.3%						
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
=====	20.0%	17%	25.0%					100%		25%	50.0%						100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%						100%	



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1297	616	629	8	22	266	300	238	250	195	195	805	116	142	15	22	152	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	1108	533	539	6	14	220	267	201	210	178	167	705	98	122	10	15	107	
=====	85.4%	87%	85.7%	75.0%	63.6%	82.7%	89.0%	84.5%	84.0%	91%	85.6%	87.6%	84.5%	85.9%	66.7%	68.2%	70.4%	
Very Satisfied	614	295	310	3	6	116	133	110	125	116	98	403	53	68	5	9	41	
	47.3%	48%	49.3%	37.5%	27.3%	43.6%	44.3%	46.2%	50.0%	59%	50.3%	50.1%	45.7%	47.9%	33.3%	40.9%	27.0%	
Somewhat Satisfied	494	238	229	3	8	104	134	91	85	62	69	302	45	54	5	6	66	
	38.1%	39%	36.4%	37.5%	36.4%	39.1%	44.7%	38.2%	34.0%	32%	35.4%	37.5%	38.8%	38.0%	33.3%	27.3%	43.4%	
Neutral	85	39	41	-	6	24	19	14	11	8	15	41	9	11	1	-	16	
	6.6%	6.3%	6.5%		27.3%	9.0%	6.3%	5.9%	4.4%	4.1%	7.7%	5.1%	7.8%	7.7%	6.7%		10.5%	
Unsatisfied [NET]	104	44	49	2	2	22	14	23	29	9	13	59	9	9	4	7	29	
=====	8.0%	7.1%	7.8%	25.0%	9.1%	8.3%	4.7%	9.7%	11.6%	4.6%	6.7%	7.3%	7.8%	6.3%	26.7%	31.8%	19.1%	
Somewhat Unsatisfied	66	29	31	-	-	17	10	12	18	6	8	38	5	6	3	1	17	
	5.1%	4.7%	4.9%			6.4%	3.3%	5.0%	7.2%	3.1%	4.1%	4.7%	4.3%	4.2%	20.0%	4.5%	11.2%	
Very Unsatisfied	38	15	18	2	2	5	4	11	11	3	5	21	4	3	1	6	12	
	2.9%	2.4%	2.9%	25.0%	9.1%	1.9%	1.3%	4.6%	4.4%	1.5%	2.6%	2.6%	3.4%	2.1%	6.7%	27.3%	7.9%	



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1297	220	172	132	275	113	108	147	80	1	25	241	217	225	206	404	59	172	169	284	601
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1108	201	145	114	228	93	97	122	70	1	19	211	189	197	168	339	49	141	148	241	522
=====	85.4%	91.4%	84.3%	86.4%	82.9%	82.3%	89.8%	83.0%	87.5%	100%	76.0%	87.6%	87.1%	87.6%	81.6%	83.9%	83.1%	82.0%	87.6%	84.9%	86.9%
Very Satisfied	614	116	62	72	113	60	49	80	37	1	13	107	96	120	94	195	25	74	72	125	314
	47.3%	52.7%	36.0%	54.5%	41.1%	53.1%	45.4%	54.4%	46.2%	100%	52.0%	44.4%	44.2%	53.3%	45.6%	48.3%	42.4%	43.0%	42.6%	44.0%	52.2%
Somewhat Satisfied	494	85	83	42	115	33	48	42	33	-	6	104	93	77	74	144	24	67	76	116	208
	38.1%	38.6%	48.3%	31.8%	41.8%	29.2%	44.4%	28.6%	41.2%	-	24.0%	43.2%	42.9%	34.2%	35.9%	35.6%	40.7%	39.0%	45.0%	40.8%	34.6%
Neutral	85	10	12	7	23	6	7	9	8	-	2	20	14	13	12	26	5	16	11	20	31
	6.6%	4.5%	7.0%	5.3%	8.4%	5.3%	6.5%	6.1%	10.0%	-	8.0%	8.3%	6.5%	5.8%	5.8%	6.4%	8.5%	9.3%	6.5%	7.0%	5.2%
Unsatisfied [NET]	104	9	15	11	24	14	4	16	2	-	4	10	14	15	26	39	5	15	10	23	48
=====	8.0%	4.1%	8.7%	8.3%	8.7%	12.4%	3.7%	10.9%	2.5%	-	16.0%	4.1%	6.5%	6.7%	12.6%	9.7%	8.5%	8.7%	5.9%	8.1%	8.0%
Somewhat Unsatisfied	66	5	7	8	17	8	3	10	2	-	3	9	8	12	15	22	5	7	5	17	31
	5.1%	2.3%	4.1%	6.1%	6.2%	7.1%	2.8%	6.8%	2.5%	-	12.0%	3.7%	3.7%	5.3%	7.3%	5.4%	8.5%	4.1%	3.0%	6.0%	5.2%
Very Unsatisfied	38	4	8	3	7	6	1	6	-	-	1	1	6	3	11	17	-	8	5	6	17
	2.9%	1.8%	4.7%	2.3%	2.5%	5.3%	0.9%	4.1%	-	-	4.0%	0.4%	2.8%	1.3%	5.3%	4.2%	-	4.7%	3.0%	2.1%	2.8%



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1297	100	1121	1236	61	693	659	34	139	343	84	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1108	76	977	1053	55	572	543	29	118	311	78	212	21	88	30	58	19	10	9
=====	85.4%	76.0%	87.2%	85.2%	90.2%	82.5%	82.4%	85.3%	84.9%	90.7%	92.9%	89.5%	95.5%	88.0%	85.7%	89.2%	86.4%	83%	90.0%
Very Satisfied	614	46	547	580	34	317	297	20	65	169	47	113	9	51	17	34	12	6	6
	47.3%	46.0%	48.8%	46.9%	55.7%	45.7%	45.1%	58.8%	46.8%	49.3%	56.0%	47.7%	40.9%	51.0%	48.6%	52.3%	54.5%	50%	60.0%
Somewhat Satisfied	494	30	430	473	21	255	246	9	53	142	31	99	12	37	13	24	7	4	3
	38.1%	30.0%	38.4%	38.3%	34.4%	36.8%	37.3%	26.5%	38.1%	41.4%	36.9%	41.8%	54.5%	37.0%	37.1%	36.9%	31.8%	33%	30.0%
Neutral	85	12	60	82	3	49	47	2	16	13	4	8	1	5	1	4	2	1	1
	6.6%	12.0%	5.4%	6.6%	4.9%	7.1%	7.1%	5.9%	11.5%	3.8%	4.8%	3.4%	4.5%	5.0%	2.9%	6.2%	9.1%	8.3%	10.0%
Unsatisfied [NET]	104	12	84	101	3	72	69	3	5	19	2	17	-	7	4	3	1	1	-
=====	8.0%	12.0%	7.5%	8.2%	4.9%	10.4%	10.5%	8.8%	3.6%	5.5%	2.4%	7.2%		7.0%	11.4%	4.6%	4.5%	8.3%	
Somewhat Unsatisfied	66	7	54	65	1	46	45	1	4	12	2	10	-	4	2	2	-	-	-
	5.1%	7.0%	4.8%	5.3%	1.6%	6.6%	6.8%	2.9%	2.9%	3.5%	2.4%	4.2%		4.0%	5.7%	3.1%			
Very Unsatisfied	38	5	30	36	2	26	24	2	1	7	-	7	-	3	2	1	1	1	-
	2.9%	5.0%	2.7%	2.9%	3.3%	3.8%	3.6%	5.9%	0.7%	2.0%		3.0%		3.0%	5.7%	1.5%	4.5%	8.3%	



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	88	49	39	-	4	7	6	17	31	23	13	63	10	7	-	1	2
=====	88.0%	92%	83.0%		57.1%	87.5%	85.7%	89.5%	86.1%	100%	100.0%	87.5%	100.0%	100%		100.0%	40.0%
Very Satisfied	51	30	21	-	2	5	4	8	16	16	6	39	6	3	-	1	1
	51.0%	57%	44.7%		28.6%	62.5%	57.1%	42.1%	44.4%	70%	46.2%	54.2%	60.0%	42.9%		100.0%	20.0%
Somewhat Satisfied	37	19	18	-	2	2	2	9	15	7	7	24	4	4	-	-	1
	37.0%	36%	38.3%		28.6%	25.0%	28.6%	47.4%	41.7%	30%	53.8%	33.3%	40.0%	57.1%			20.0%
Neutral	5	2	3	-	2	1	-	-	2	-	-	4	-	-	-	-	1
	5.0%	3.8%	6.4%		28.6%	12.5%			5.6%			5.6%					20.0%
Unsatisfied [NET]	7	2	5	-	1	-	1	2	3	-	-	5	-	-	-	-	2
=====	7.0%	3.8%	10.6%		14.3%		14.3%	10.5%	8.3%			6.9%					40.0%
Somewhat Unsatisfied	4	1	3	-	-	-	1	1	2	-	-	3	-	-	-	-	1
	4.0%	1.9%	6.4%				14.3%	5.3%	5.6%			4.2%					20.0%
Very Unsatisfied	3	1	2	-	1	-	-	1	1	-	-	2	-	-	-	-	1
	3.0%	1.9%	4.3%		14.3%			5.3%	2.8%			2.8%					20.0%



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	30	18	12	-	2	1	2	6	12	7	3	22	5	5	-	1	-	
=====	85.7%	95%	75.0%		66.7%	100%	100%	85.7%	80.0%	100%	100.0%	88.0%	100.0%	100%		100.0%		
Very Satisfied	17	11	6	-	1	1	1	2	7	5	1	14	3	3	-	1	-	
	48.6%	58%	37.5%		33.3%	100%	50.0%	28.6%	46.7%	71%	33.3%	56.0%	60.0%	60.0%		100.0%		
Somewhat Satisfied	13	7	6	-	1	-	1	4	5	2	2	8	2	2	-	-	-	
	37.1%	37%	37.5%		33.3%		50.0%	57.1%	33.3%	29%	66.7%	32.0%	40.0%	40.0%				
Neutral	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.9%		6.2%						6.7%			4.0%						
Unsatisfied [NET]	4	1	3	-	1	-	-	1	2	-	-	2	-	-	-	-	2	
=====	11.4%	5.3%	18.8%		33.3%			14.3%	13.3%			8.0%					100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	5.7%	5.3%	6.2%						13.3%			4.0%					50.0%	
Very Unsatisfied	2	-	2	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	5.7%		12.5%		33.3%			14.3%				4.0%					50.0%	



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	58	31	27	-	2	6	4	11	19	16	10	41	5	2	-	-	2	
=====	89.2%	91%	87.1%		50.0%	85.7%	80.0%	91.7%	90.5%	100%	100.0%	87.2%	100.0%	100%			66.7%	
Very Satisfied	34	19	15	-	1	4	3	6	9	11	5	25	3	-	-	-	1	
	52.3%	56%	48.4%		25.0%	57.1%	60.0%	50.0%	42.9%	69%	50.0%	53.2%	60.0%				33.3%	
Somewhat Satisfied	24	12	12	-	1	2	1	5	10	5	5	16	2	2	-	-	1	
	36.9%	35%	38.7%		25.0%	28.6%	20.0%	41.7%	47.6%	31%	50.0%	34.0%	40.0%	100%			33.3%	
Neutral	4	2	2	-	2	1	-	-	1	-	-	3	-	-	-	-	1	
	6.2%	5.9%	6.5%		50.0%	14.3%			4.8%			6.4%					33.3%	
Unsatisfied [NET]	3	1	2	-	-	-	1	1	1	-	-	3	-	-	-	-	-	
=====	4.6%	2.9%	6.5%				20.0%	8.3%	4.8%			6.4%						
Somewhat Unsatisfied	2	-	2	-	-	-	1	1	-	-	-	2	-	-	-	-	-	
	3.1%		6.5%				20.0%	8.3%				4.3%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.5%	2.9%							4.8%			2.1%						



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	19	13	6	-	-	1	1	3	6	6	4	10	2	1	-	-	2	
=====	86.4%	87%	100.0%			100%	100%	100%	85.7%	86%	66.7%	90.9%	100.0%	100%			100%	
Very Satisfied	12	7	5	-	-	1	1	1	3	5	4	6	-	1	-	-	1	
	54.5%	47%	83.3%			100%	100%	33.3%	42.9%	71%	66.7%	54.5%		100%			50.0%	
Somewhat Satisfied	7	6	1	-	-	-	-	2	3	1	-	4	2	-	-	-	1	
	31.8%	40%	16.7%					66.7%	42.9%	14%		36.4%	100.0%				50.0%	
Neutral	2	2	-	-	1	-	-	-	-	1	1	1	-	-	-	-	-	
	9.1%	13%			100%					14%	16.7%	9.1%						
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	4.5%								14.3%		16.7%							
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	4.5%								14.3%		16.7%							



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	2	-	-	1	-	2	4	3	3	4	1	1	-	-	1	
=====	83.3%	89%	100.0%			100%		100%	80.0%	100%	75.0%	80.0%	100.0%	100%			100%	
Very Satisfied	6	5	1	-	-	1	-	-	2	3	3	2	-	1	-	-	-	
	50.0%	56%	50.0%			100%			40.0%	100%	75.0%	40.0%		100%				
Somewhat Satisfied	4	3	1	-	-	-	-	2	2	-	-	2	1	-	-	-	1	
	33.3%	33%	50.0%					100%	40.0%			40.0%	100.0%				100%	
Neutral	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	8.3%	11%			100%							20.0%						
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	8.3%								20.0%		25.0%							
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	8.3%								20.0%		25.0%							



Q3_B. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	9	5	4	-	-	-	1	1	2	3	1	6	1	-	-	-	1	
=====	90.0%	83%	100.0%				100%	100%	100%	75%	50.0%	100%	100.0%				100%	
Very Satisfied	6	2	4	-	-	-	1	1	1	2	1	4	-	-	-	-	1	
	60.0%	33%	100.0%				100%	100%	50.0%	50%	50.0%	66.7%					100%	
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	30.0%	50%							50.0%	25%		33.3%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	10.0%	17%								25%	50.0%							



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1297	616	629	8	22	266	300	238	250	195	195	805	116	142	15	22	152	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	1108	533	539	6	14	220	267	201	210	178	167	705	98	122	10	15	107	
=====	85.4%	87%	85.7%	75.0%	63.6%	82.7%	89.0%	84.5%	84.0%	91%	85.6%	87.6%	84.5%	85.9%	66.7%	68.2%	70.4%	
Very Satisfied	614	295	310	3	6	116	133	110	125	116	98	403	53	68	5	9	41	
	55.4%	55%	57.5%	50.0%	42.9%	52.7%	49.8%	54.7%	59.5%	65%	58.7%	57.2%	54.1%	55.7%	50.0%	60.0%	38.3%	
Somewhat Satisfied	494	238	229	3	8	104	134	91	85	62	69	302	45	54	5	6	66	
	44.6%	45%	42.5%	50.0%	57.1%	47.3%	50.2%	45.3%	40.5%	35%	41.3%	42.8%	45.9%	44.3%	50.0%	40.0%	61.7%	
Neutral	85	39	41	-	6	24	19	14	11	8	15	41	9	11	1	-	16	
	6.6%	6.3%	6.5%		27.3%	9.0%	6.3%	5.9%	4.4%	4.1%	7.7%	5.1%	7.8%	7.7%	6.7%		10.5%	
Unsatisfied [NET]	104	44	49	2	2	22	14	23	29	9	13	59	9	9	4	7	29	
=====	8.0%	7.1%	7.8%	25.0%	9.1%	8.3%	4.7%	9.7%	11.6%	4.6%	6.7%	7.3%	7.8%	6.3%	26.7%	31.8%	19.1%	
Somewhat Unsatisfied	66	29	31	-	-	17	10	12	18	6	8	38	5	6	3	1	17	
	63.5%	66%	63.3%			77.3%	71.4%	52.2%	62.1%	67%	61.5%	64.4%	55.6%	66.7%	75.0%	14.3%	58.6%	
Very Unsatisfied	38	15	18	2	2	5	4	11	11	3	5	21	4	3	1	6	12	
	36.5%	34%	36.7%	100.0%	100%	22.7%	28.6%	47.8%	37.9%	33%	38.5%	35.6%	44.4%	33.3%	25.0%	85.7%	41.4%	



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1297	220	172	132	275	113	108	147	80	1	25	241	217	225	206	404	59	172	169	284	601
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1108	201	145	114	228	93	97	122	70	1	19	211	189	197	168	339	49	141	148	241	522
=====	85.4%	91.4%	84.3%	86.4%	82.9%	82.3%	89.8%	83.0%	87.5%	100%	76.0%	87.6%	87.1%	87.6%	81.6%	83.9%	83.1%	82.0%	87.6%	84.9%	86.9%
Very Satisfied	614	116	62	72	113	60	49	80	37	1	13	107	96	120	94	195	25	74	72	125	314
	55.4%	57.7%	42.8%	63.2%	49.6%	64.5%	50.5%	65.6%	52.9%	100%	68.4%	50.7%	50.8%	60.9%	56.0%	57.5%	51.0%	52.5%	48.6%	51.9%	60.2%
Somewhat Satisfied	494	85	83	42	115	33	48	42	33	-	6	104	93	77	74	144	24	67	76	116	208
	44.6%	42.3%	57.2%	36.8%	50.4%	35.5%	49.5%	34.4%	47.1%	-	31.6%	49.3%	49.2%	39.1%	44.0%	42.5%	49.0%	47.5%	51.4%	48.1%	39.8%
Neutral	85	10	12	7	23	6	7	9	8	-	2	20	14	13	12	26	5	16	11	20	31
	6.6%	4.5%	7.0%	5.3%	8.4%	5.3%	6.5%	6.1%	10.0%	-	8.0%	8.3%	6.5%	5.8%	5.8%	6.4%	8.5%	9.3%	6.5%	7.0%	5.2%
Unsatisfied [NET]	104	9	15	11	24	14	4	16	2	-	4	10	14	15	26	39	5	15	10	23	48
=====	8.0%	4.1%	8.7%	8.3%	8.7%	12.4%	3.7%	10.9%	2.5%	-	16.0%	4.1%	6.5%	6.7%	12.6%	9.7%	8.5%	8.7%	5.9%	8.1%	8.0%
Somewhat Unsatisfied	66	5	7	8	17	8	3	10	2	-	3	9	8	12	15	22	5	7	5	17	31
	63.5%	55.6%	46.7%	72.7%	70.8%	57.1%	75.0%	62.5%	100%	-	75.0%	90.0%	57.1%	80.0%	57.7%	56.4%	100.0%	46.7%	50.0%	73.9%	64.6%
Very Unsatisfied	38	4	8	3	7	6	1	6	-	-	1	1	6	3	11	17	-	8	5	6	17
	36.5%	44.4%	53.3%	27.3%	29.2%	42.9%	25.0%	37.5%	-	-	25.0%	10.0%	42.9%	20.0%	42.3%	43.6%	-	53.3%	50.0%	26.1%	35.4%



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1297	100	1121	1236	61	693	659	34	139	343	84	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1108	76	977	1053	55	572	543	29	118	311	78	212	21	88	30	58	19	10	9
=====	85.4%	76.0%	87.2%	85.2%	90.2%	82.5%	82.4%	85.3%	84.9%	90.7%	92.9%	89.5%	95.5%	88.0%	85.7%	89.2%	86.4%	83%	90.0%
Very Satisfied	614	46	547	580	34	317	297	20	65	169	47	113	9	51	17	34	12	6	6
	55.4%	60.5%	56.0%	55.1%	61.8%	55.4%	54.7%	69.0%	55.1%	54.3%	60.3%	53.3%	42.9%	58.0%	56.7%	58.6%	63.2%	60%	66.7%
Somewhat Satisfied	494	30	430	473	21	255	246	9	53	142	31	99	12	37	13	24	7	4	3
	44.6%	39.5%	44.0%	44.9%	38.2%	44.6%	45.3%	31.0%	44.9%	45.7%	39.7%	46.7%	57.1%	42.0%	43.3%	41.4%	36.8%	40%	33.3%
Neutral	85	12	60	82	3	49	47	2	16	13	4	8	1	5	1	4	2	1	1
	6.6%	12.0%	5.4%	6.6%	4.9%	7.1%	7.1%	5.9%	11.5%	3.8%	4.8%	3.4%	4.5%	5.0%	2.9%	6.2%	9.1%	8.3%	10.0%
Unsatisfied [NET]	104	12	84	101	3	72	69	3	5	19	2	17	-	7	4	3	1	1	-
=====	8.0%	12.0%	7.5%	8.2%	4.9%	10.4%	10.5%	8.8%	3.6%	5.5%	2.4%	7.2%	7.0%	11.4%	4.6%	4.5%	8.3%		
Somewhat Unsatisfied	66	7	54	65	1	46	45	1	4	12	2	10	-	4	2	2	-	-	-
	63.5%	58.3%	64.3%	64.4%	33.3%	63.9%	65.2%	33.3%	80.0%	63.2%	100%	58.8%	57.1%	50.0%	66.7%				
Very Unsatisfied	38	5	30	36	2	26	24	2	1	7	-	7	-	3	2	1	1	1	-
	36.5%	41.7%	35.7%	35.6%	66.7%	36.1%	34.8%	66.7%	20.0%	36.8%		41.2%	42.9%	50.0%	33.3%	100.0%	100%		



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	88	49	39	-	4	7	6	17	31	23	13	63	10	7	-	1	2	
=====	88.0%	92%	83.0%		57.1%	87.5%	85.7%	89.5%	86.1%	100%	100.0%	87.5%	100.0%	100%		100.0%	40.0%	
Very Satisfied	51	30	21	-	2	5	4	8	16	16	6	39	6	3	-	1	1	
	58.0%	61%	53.8%		50.0%	71.4%	66.7%	47.1%	51.6%	70%	46.2%	61.9%	60.0%	42.9%		100.0%	50.0%	
Somewhat Satisfied	37	19	18	-	2	2	2	9	15	7	7	24	4	4	-	-	1	
	42.0%	39%	46.2%		50.0%	28.6%	33.3%	52.9%	48.4%	30%	53.8%	38.1%	40.0%	57.1%			50.0%	
Neutral	5	2	3	-	2	1	-	-	2	-	-	4	-	-	-	-	1	
	5.0%	3.8%	6.4%		28.6%	12.5%			5.6%			5.6%					20.0%	
Unsatisfied [NET]	7	2	5	-	1	-	1	2	3	-	-	5	-	-	-	-	2	
=====	7.0%	3.8%	10.6%		14.3%		14.3%	10.5%	8.3%			6.9%					40.0%	
Somewhat Unsatisfied	4	1	3	-	-	-	1	1	2	-	-	3	-	-	-	-	1	
	57.1%	50%	60.0%				100%	50.0%	66.7%			60.0%					50.0%	
Very Unsatisfied	3	1	2	-	1	-	-	1	1	-	-	2	-	-	-	-	1	
	42.9%	50%	40.0%		100%			50.0%	33.3%			40.0%					50.0%	



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	30	18	12	-	2	1	2	6	12	7	3	22	5	5	-	1	-	
=====	85.7%	95%	75.0%		66.7%	100%	100%	85.7%	80.0%	100%	100.0%	88.0%	100.0%	100%		100.0%		
Very Satisfied	17	11	6	-	1	1	1	2	7	5	1	14	3	3	-	1	-	
	56.7%	61%	50.0%		50.0%	100%	50.0%	33.3%	58.3%	71%	33.3%	63.6%	60.0%	60.0%		100.0%		
Somewhat Satisfied	13	7	6	-	1	-	1	4	5	2	2	8	2	2	-	-	-	
	43.3%	39%	50.0%		50.0%		50.0%	66.7%	41.7%	29%	66.7%	36.4%	40.0%	40.0%				
Neutral	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.9%		6.2%						6.7%			4.0%						
Unsatisfied [NET]	4	1	3	-	1	-	-	1	2	-	-	2	-	-	-	-	2	
=====	11.4%	5.3%	18.8%		33.3%			14.3%	13.3%			8.0%					100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	50.0%	100%	33.3%						100%			50.0%					50.0%	
Very Unsatisfied	2	-	2	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	50.0%		66.7%		100%			100%				50.0%					50.0%	



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	58	31	27	-	2	6	4	11	19	16	10	41	5	2	-	-	2	
=====	89.2%	91%	87.1%		50.0%	85.7%	80.0%	91.7%	90.5%	100%	100.0%	87.2%	100.0%	100%			66.7%	
Very Satisfied	34	19	15	-	1	4	3	6	9	11	5	25	3	-	-	-	1	
	58.6%	61%	55.6%		50.0%	66.7%	75.0%	54.5%	47.4%	69%	50.0%	61.0%	60.0%				50.0%	
Somewhat Satisfied	24	12	12	-	1	2	1	5	10	5	5	16	2	2	-	-	1	
	41.4%	39%	44.4%		50.0%	33.3%	25.0%	45.5%	52.6%	31%	50.0%	39.0%	40.0%	100%			50.0%	
Neutral	4	2	2	-	2	1	-	-	1	-	-	3	-	-	-	-	1	
	6.2%	5.9%	6.5%		50.0%	14.3%			4.8%			6.4%					33.3%	
Unsatisfied [NET]	3	1	2	-	-	-	1	1	1	-	-	3	-	-	-	-	-	
=====	4.6%	2.9%	6.5%				20.0%	8.3%	4.8%			6.4%						
Somewhat Unsatisfied	2	-	2	-	-	-	1	1	-	-	-	2	-	-	-	-	-	
	66.7%		100.0%				100%	100%				66.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	100%							100%			33.3%						



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP								ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER						
				BINARY																			
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2						
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%						
Satisfied [NET]	19	13	6	-	-	1	1	3	6	6	4	10	2	1	-	-	2						
=====	86.4%	87%	100.0%			100%	100%	100%	85.7%	86%	66.7%	90.9%	100.0%	100%			100%						
Very Satisfied	12	7	5	-	-	1	1	1	3	5	4	6	-	1	-	-	1						
	63.2%	54%	83.3%			100%	100%	33.3%	50.0%	83%	100.0%	60.0%		100%			50.0%						
Somewhat Satisfied	7	6	1	-	-	-	-	2	3	1	-	4	2	-	-	-	1						
	36.8%	46%	16.7%					66.7%	50.0%	17%		40.0%	100.0%				50.0%						
Neutral	2	2	-	-	1	-	-	-	-	1	1	1	-	-	-	-	-						
	9.1%	13%			100%					14%	16.7%	9.1%											
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-						
=====	4.5%								14.3%		16.7%												
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-						
	100%								100%		100.0%												



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	2	-	-	1	-	2	4	3	3	4	1	1	-	-	1	
=====	83.3%	89%	100.0%			100%		100%	80.0%	100%	75.0%	80.0%	100.0%	100%			100%	
Very Satisfied	6	5	1	-	-	1	-	-	2	3	3	2	-	1	-	-	-	
	60.0%	62%	50.0%			100%			50.0%	100%	100.0%	50.0%		100%				
Somewhat Satisfied	4	3	1	-	-	-	-	2	2	-	-	2	1	-	-	-	1	
	40.0%	38%	50.0%					100%	50.0%			50.0%	100.0%				100%	
Neutral	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	8.3%	11%			100%							20.0%						
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	8.3%								20.0%		25.0%							
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	100%								100%		100.0%							



Q3_BA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of life in Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	9	5	4	-	-	-	1	1	2	3	1	6	1	-	-	-	1	
=====	90.0%	83%	100.0%				100%	100%	100%	75%	50.0%	100%	100.0%				100%	
Very Satisfied	6	2	4	-	-	-	1	1	1	2	1	4	-	-	-	-	1	
	66.7%	40%	100.0%				100%	100%	50.0%	67%	100.0%	66.7%					100%	
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	33.3%	60%							50.0%	33%		33.3%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	10.0%	17%								25%	50.0%							



Q3_C. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1267	604	613	8	22	252	292	235	247	193	192	784	112	137	15	20	150
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	994	483	487	3	16	191	232	180	193	165	155	635	88	110	10	12	87
=====	78.5%	80%	79.4%	37.5%	72.7%	75.8%	79.5%	76.6%	78.1%	85%	80.7%	81.0%	78.6%	80.3%	66.7%	60.0%	58.0%
Very Satisfied	479	231	237	1	7	88	93	86	104	94	79	305	50	47	3	7	33
	37.8%	38%	38.7%	12.5%	31.8%	34.9%	31.8%	36.6%	42.1%	49%	41.1%	38.9%	44.6%	34.3%	20.0%	35.0%	22.0%
Somewhat Satisfied	515	252	250	2	9	103	139	94	89	71	76	330	38	63	7	5	54
	40.6%	42%	40.8%	25.0%	40.9%	40.9%	47.6%	40.0%	36.0%	37%	39.6%	42.1%	33.9%	46.0%	46.7%	25.0%	36.0%
Neutral	154	72	72	2	4	35	38	27	30	15	22	85	13	18	3	1	27
	12.2%	12%	11.7%	25.0%	18.2%	13.9%	13.0%	11.5%	12.1%	7.8%	11.5%	10.8%	11.6%	13.1%	20.0%	5.0%	18.0%
Unsatisfied [NET]	119	49	54	3	2	26	22	28	24	13	15	64	11	9	2	7	36
=====	9.4%	8.1%	8.8%	37.5%	9.1%	10.3%	7.5%	11.9%	9.7%	6.7%	7.8%	8.2%	9.8%	6.6%	13.3%	35.0%	24.0%
Somewhat Unsatisfied	71	30	32	1	-	21	18	11	10	10	9	41	5	4	-	1	18
	5.6%	5.0%	5.2%	12.5%		8.3%	6.2%	4.7%	4.0%	5.2%	4.7%	5.2%	4.5%	2.9%		5.0%	12.0%
Very Unsatisfied	48	19	22	2	2	5	4	17	14	3	6	23	6	5	2	6	18
	3.8%	3.1%	3.6%	25.0%	9.1%	2.0%	1.4%	7.2%	5.7%	1.6%	3.1%	2.9%	5.4%	3.6%	13.3%	30.0%	12.0%



Q3_C. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1267	213	164	129	272	112	106	144	79	1	25	226	209	221	204	403	57	165	168	276	589
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	994	169	117	106	218	92	93	105	61	1	18	183	160	182	155	310	44	124	132	219	468
=====	78.5%	79.3%	71.3%	82.2%	80.1%	82.1%	87.7%	72.9%	77.2%	100%	72.0%	81.0%	76.6%	82.4%	76.0%	76.9%	77.2%	75.2%	78.6%	79.3%	79.5%
Very Satisfied	479	77	50	57	103	41	46	54	31	1	11	79	69	91	71	166	27	62	63	93	234
	37.8%	36.2%	30.5%	44.2%	37.9%	36.6%	43.4%	37.5%	39.2%	100%	44.0%	35.0%	33.0%	41.2%	34.8%	41.2%	47.4%	37.6%	37.5%	33.7%	39.7%
Somewhat Satisfied	515	92	67	49	115	51	47	51	30	-	7	104	91	91	84	144	17	62	69	126	234
	40.6%	43.2%	40.9%	38.0%	42.3%	45.5%	44.3%	35.4%	38.0%	-	28.0%	46.0%	43.5%	41.2%	41.2%	35.7%	29.8%	37.6%	41.1%	45.7%	39.7%
Neutral	154	29	29	13	25	12	7	26	9	-	3	27	30	26	25	46	8	24	25	31	65
	12.2%	13.6%	17.7%	10.1%	9.2%	10.7%	6.6%	18.1%	11.4%	-	12.0%	11.9%	14.4%	11.8%	12.3%	11.4%	14.0%	14.5%	14.9%	11.2%	11.0%
Unsatisfied [NET]	119	15	18	10	29	8	6	13	9	-	4	16	19	13	24	47	5	17	11	26	56
=====	9.4%	7.0%	11.0%	7.8%	10.7%	7.1%	5.7%	9.0%	11.4%	-	16.0%	7.1%	9.1%	5.9%	11.8%	11.7%	8.8%	10.3%	6.5%	9.4%	9.5%
Somewhat Unsatisfied	71	12	8	7	19	2	5	6	7	-	3	15	12	9	9	26	4	10	4	17	35
	5.6%	5.6%	4.9%	5.4%	7.0%	1.8%	4.7%	4.2%	8.9%	-	12.0%	6.6%	5.7%	4.1%	4.4%	6.5%	7.0%	6.1%	2.4%	6.2%	5.9%
Very Unsatisfied	48	3	10	3	10	6	1	7	2	-	1	1	7	4	15	21	1	7	7	9	21
	3.8%	1.4%	6.1%	2.3%	3.7%	5.4%	0.9%	4.9%	2.5%	-	4.0%	0.4%	3.3%	1.8%	7.4%	5.2%	1.8%	4.2%	4.2%	3.3%	3.6%



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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1267	100	1093	1208	59	678	645	33	137	331	80	230	21	100	35	65	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	994	68	878	941	53	513	484	29	105	275	68	188	19	84	29	55	17	10	7
=====	78.5%	68.0%	80.3%	77.9%	89.8%	75.7%	75.0%	87.9%	76.6%	83.1%	85.0%	81.7%	90.5%	84.0%	82.9%	84.6%	81.0%	83%	77.8%
Very Satisfied	479	34	427	454	25	246	232	14	56	126	31	88	7	43	12	31	8	7	1
	37.8%	34.0%	39.1%	37.6%	42.4%	36.3%	36.0%	42.4%	40.9%	38.1%	38.8%	38.3%	33.3%	43.0%	34.3%	47.7%	38.1%	58%	11.1%
Somewhat Satisfied	515	34	451	487	28	267	252	15	49	149	37	100	12	41	17	24	9	3	6
	40.6%	34.0%	41.3%	40.3%	47.5%	39.4%	39.1%	45.5%	35.8%	45.0%	46.2%	43.5%	57.1%	41.0%	48.6%	36.9%	42.9%	25%	66.7%
Neutral	154	13	124	152	2	82	81	1	25	34	7	26	1	11	4	7	2	2	-
	12.2%	13.0%	11.3%	12.6%	3.4%	12.1%	12.6%	3.0%	18.2%	10.3%	8.8%	11.3%	4.8%	11.0%	11.4%	10.8%	9.5%	17%	
Unsatisfied [NET]	119	19	91	115	4	83	80	3	7	22	5	16	1	5	2	3	2	-	2
=====	9.4%	19.0%	8.3%	9.5%	6.8%	12.2%	12.4%	9.1%	5.1%	6.6%	6.2%	7.0%	4.8%	5.0%	5.7%	4.6%	9.5%		22.2%
Somewhat Unsatisfied	71	12	54	71	-	51	51	-	5	13	3	10	-	1	-	1	1	-	1
	5.6%	12.0%	4.9%	5.9%		7.5%	7.9%		3.6%	3.9%	3.8%	4.3%		1.0%		1.5%	4.8%		11.1%
Very Unsatisfied	48	7	37	44	4	32	29	3	2	9	2	6	1	4	2	2	1	-	1
	3.8%	7.0%	3.4%	3.6%	6.8%	4.7%	4.5%	9.1%	1.5%	2.7%	2.5%	2.6%	4.8%	4.0%	5.7%	3.1%	4.8%		11.1%



Q3_C. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	84	44	40	-	5	7	4	18	28	22	11	60	10	7	-	1	2	
=====	84.0%	83%	85.1%		71.4%	87.5%	57.1%	94.7%	77.8%	96%	84.6%	83.3%	100.0%	100%		100.0%	40.0%	
Very Satisfied	43	26	17	-	3	4	1	7	13	15	6	31	7	2	-	1	2	
	43.0%	49%	36.2%		42.9%	50.0%	14.3%	36.8%	36.1%	65%	46.2%	43.1%	70.0%	28.6%		100.0%	40.0%	
Somewhat Satisfied	41	18	23	-	2	3	3	11	15	7	5	29	3	5	-	-	-	
	41.0%	34%	48.9%		28.6%	37.5%	42.9%	57.9%	41.7%	30%	38.5%	40.3%	30.0%	71.4%				
Neutral	11	8	3	-	2	1	3	-	4	1	1	9	-	-	-	-	1	
	11.0%	15%	6.4%		28.6%	12.5%	42.9%		11.1%	4.3%	7.7%	12.5%					20.0%	
Unsatisfied [NET]	5	1	4	-	-	-	-	1	4	-	1	3	-	-	-	-	2	
=====	5.0%	1.9%	8.5%					5.3%	11.1%		7.7%	4.2%					40.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	1.0%		2.1%						2.8%		7.7%	1.4%						
Very Unsatisfied	4	1	3	-	-	-	-	1	3	-	-	2	-	-	-	-	2	
	4.0%	1.9%	6.4%					5.3%	8.3%			2.8%					40.0%	



Q3_C. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	29	16	13	-	3	1	1	6	11	7	3	21	5	5	-	1	-	
=====	82.9%	84%	81.2%		100%	100%	50.0%	85.7%	73.3%	100%	100.0%	84.0%	100.0%	100%		100.0%		
Very Satisfied	12	9	3	-	1	1	-	2	4	4	1	10	3	2	-	1	-	
	34.3%	47%	18.8%		33.3%	100%		28.6%	26.7%	57%	33.3%	40.0%	60.0%	40.0%		100.0%		
Somewhat Satisfied	17	7	10	-	2	-	1	4	7	3	2	11	2	3	-	-	-	
	48.6%	37%	62.5%		66.7%		50.0%	57.1%	46.7%	43%	66.7%	44.0%	40.0%	60.0%				
Neutral	4	3	1	-	-	-	1	-	3	-	-	3	-	-	-	-	1	
	11.4%	16%	6.2%				50.0%		20.0%			12.0%					50.0%	
Unsatisfied [NET]	2	-	2	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
=====	5.7%		12.5%					14.3%	6.7%			4.0%					50.0%	
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	5.7%		12.5%					14.3%	6.7%			4.0%					50.0%	



Q3_C. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	55	28	27	-	2	6	3	12	17	15	8	39	5	2	-	-	2	
=====	84.6%	82%	87.1%		50.0%	85.7%	60.0%	100%	81.0%	94%	80.0%	83.0%	100.0%	100%			66.7%	
Very Satisfied	31	17	14	-	2	3	1	5	9	11	5	21	4	-	-	-	2	
	47.7%	50%	45.2%		50.0%	42.9%	20.0%	41.7%	42.9%	69%	50.0%	44.7%	80.0%				66.7%	
Somewhat Satisfied	24	11	13	-	-	3	2	7	8	4	3	18	1	2	-	-	-	
	36.9%	32%	41.9%			42.9%	40.0%	58.3%	38.1%	25%	30.0%	38.3%	20.0%	100%				
Neutral	7	5	2	-	2	1	2	-	1	1	1	6	-	-	-	-	-	
	10.8%	15%	6.5%		50.0%	14.3%	40.0%		4.8%	6.2%	10.0%	12.8%						
Unsatisfied [NET]	3	1	2	-	-	-	-	-	3	-	1	2	-	-	-	-	1	
=====	4.6%	2.9%	6.5%						14.3%		10.0%	4.3%					33.3%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	1.5%		3.2%						4.8%		10.0%	2.1%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	3.1%	2.9%	3.2%						9.5%			2.1%					33.3%	



Q3_C. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	1	3	7	6	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	17	12	4	-	1	1	1	2	5	5	5	9	1	1	-	-	1	
=====	81.0%	80%	80.0%		100%	100%	100%	66.7%	71.4%	83%	83.3%	90.0%	50.0%	100%			50.0%	
Very Satisfied	8	5	2	-	-	1	-	-	3	4	3	4	-	1	-	-	-	
	38.1%	33%	40.0%			100%			42.9%	67%	50.0%	40.0%		100%				
Somewhat Satisfied	9	7	2	-	1	-	1	2	2	1	2	5	1	-	-	-	1	
	42.9%	47%	40.0%		100%		100%	66.7%	28.6%	17%	33.3%	50.0%	50.0%				50.0%	
Neutral	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1	
	9.5%	6.7%	20.0%					33.3%	14.3%				50.0%				50.0%	
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
=====	9.5%	13%							14.3%	17%	16.7%	10.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	4.8%	6.7%							17%		16.7%							
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	4.8%	6.7%							14.3%			10.0%						



Q3_C. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	10	8	1	-	1	1	-	1	4	3	4	5	-	1	-	-	-	
=====	83.3%	89%	50.0%	-	100%	100%	-	50.0%	80.0%	100%	100.0%	100%	100%	100%	-	-	-	
Very Satisfied	7	5	1	-	-	1	-	-	3	3	3	3	-	1	-	-	-	
	58.3%	56%	50.0%	-	-	100%	-	-	60.0%	100%	75.0%	60.0%	-	100%	-	-	-	
Somewhat Satisfied	3	3	-	-	1	-	-	1	1	-	1	2	-	-	-	-	-	
	25.0%	33%	-	-	100%	-	-	50.0%	20.0%	-	25.0%	40.0%	-	-	-	-	-	
Neutral	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1	
	16.7%	11%	50.0%	-	-	-	-	50.0%	20.0%	-	-	-	100.0%	-	-	-	100%	



Q3_C. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	1		
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%			100%		
Satisfied [NET]	7	4	3	-	-	-	1	1	1	2	1	4	1	-	-	1		
=====	77.8%	67%	100.0%				100%	100%	50.0%	67%	50.0%	80.0%	100.0%			100%		
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-		
	11.1%		33.3%							33%		20.0%						
Somewhat Satisfied	6	4	2	-	-	-	1	1	1	1	1	3	1	-	-	1		
	66.7%	67%	66.7%				100%	100%	50.0%	33%	50.0%	60.0%	100.0%			100%		
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-		
=====	22.2%	33%							50.0%	33%	50.0%	20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-		
	11.1%	17%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-		
	11.1%	17%							50.0%			20.0%						



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1267	604	613	8	22	252	292	235	247	193	192	784	112	137	15	20	150
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	994	483	487	3	16	191	232	180	193	165	155	635	88	110	10	12	87
=====	78.5%	80%	79.4%	37.5%	72.7%	75.8%	79.5%	76.6%	78.1%	85%	80.7%	81.0%	78.6%	80.3%	66.7%	60.0%	58.0%
Very Satisfied	479	231	237	1	7	88	93	86	104	94	79	305	50	47	3	7	33
	48.2%	48%	48.7%	33.3%	43.8%	46.1%	40.1%	47.8%	53.9%	57%	51.0%	48.0%	56.8%	42.7%	30.0%	58.3%	37.9%
Somewhat Satisfied	515	252	250	2	9	103	139	94	89	71	76	330	38	63	7	5	54
	51.8%	52%	51.3%	66.7%	56.2%	53.9%	59.9%	52.2%	46.1%	43%	49.0%	52.0%	43.2%	57.3%	70.0%	41.7%	62.1%
Neutral	154	72	72	2	4	35	38	27	30	15	22	85	13	18	3	1	27
	12.2%	12%	11.7%	25.0%	18.2%	13.9%	13.0%	11.5%	12.1%	7.8%	11.5%	10.8%	11.6%	13.1%	20.0%	5.0%	18.0%
Unsatisfied [NET]	119	49	54	3	2	26	22	28	24	13	15	64	11	9	2	7	36
=====	9.4%	8.1%	8.8%	37.5%	9.1%	10.3%	7.5%	11.9%	9.7%	6.7%	7.8%	8.2%	9.8%	6.6%	13.3%	35.0%	24.0%
Somewhat Unsatisfied	71	30	32	1	-	21	18	11	10	10	9	41	5	4	-	1	18
	59.7%	61%	59.3%	33.3%		80.8%	81.8%	39.3%	41.7%	77%	60.0%	64.1%	45.5%	44.4%		14.3%	50.0%
Very Unsatisfied	48	19	22	2	2	5	4	17	14	3	6	23	6	5	2	6	18
	40.3%	39%	40.7%	66.7%	100%	19.2%	18.2%	60.7%	58.3%	23%	40.0%	35.9%	54.5%	55.6%	100.0%	85.7%	50.0%



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1267	213	164	129	272	112	106	144	79	1	25	226	209	221	204	403	57	165	168	276	589
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	994	169	117	106	218	92	93	105	61	1	18	183	160	182	155	310	44	124	132	219	468
=====	78.5%	79.3%	71.3%	82.2%	80.1%	82.1%	87.7%	72.9%	77.2%	100%	72.0%	81.0%	76.6%	82.4%	76.0%	76.9%	77.2%	75.2%	78.6%	79.3%	79.5%
Very Satisfied	479	77	50	57	103	41	46	54	31	1	11	79	69	91	71	166	27	62	63	93	234
	48.2%	45.6%	42.7%	53.8%	47.2%	44.6%	49.5%	51.4%	50.8%	100%	61.1%	43.2%	43.1%	50.0%	45.8%	53.5%	61.4%	50.0%	47.7%	42.5%	50.0%
Somewhat Satisfied	515	92	67	49	115	51	47	51	30	-	7	104	91	91	84	144	17	62	69	126	234
	51.8%	54.4%	57.3%	46.2%	52.8%	55.4%	50.5%	48.6%	49.2%	-	38.9%	56.8%	56.9%	50.0%	54.2%	46.5%	38.6%	50.0%	52.3%	57.5%	50.0%
Neutral	154	29	29	13	25	12	7	26	9	-	3	27	30	26	25	46	8	24	25	31	65
	12.2%	13.6%	17.7%	10.1%	9.2%	10.7%	6.6%	18.1%	11.4%	-	12.0%	11.9%	14.4%	11.8%	12.3%	11.4%	14.0%	14.5%	14.9%	11.2%	11.0%
Unsatisfied [NET]	119	15	18	10	29	8	6	13	9	-	4	16	19	13	24	47	5	17	11	26	56
=====	9.4%	7.0%	11.0%	7.8%	10.7%	7.1%	5.7%	9.0%	11.4%	-	16.0%	7.1%	9.1%	5.9%	11.8%	11.7%	8.8%	10.3%	6.5%	9.4%	9.5%
Somewhat Unsatisfied	71	12	8	7	19	2	5	6	7	-	3	15	12	9	9	26	4	10	4	17	35
	59.7%	80.0%	44.4%	70.0%	65.5%	25.0%	83.3%	46.2%	77.8%	-	75.0%	93.8%	63.2%	69.2%	37.5%	55.3%	80.0%	58.8%	36.4%	65.4%	62.5%
Very Unsatisfied	48	3	10	3	10	6	1	7	2	-	1	1	7	4	15	21	1	7	7	9	21
	40.3%	20.0%	55.6%	30.0%	34.5%	75.0%	16.7%	53.8%	22.2%	-	25.0%	6.2%	36.8%	30.8%	62.5%	44.7%	20.0%	41.2%	63.6%	34.6%	37.5%



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1267	100	1093	1208	59	678	645	33	137	331	80	230	21	100	35	65	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	994	68	878	941	53	513	484	29	105	275	68	188	19	84	29	55	17	10	7
=====	78.5%	68.0%	80.3%	77.9%	89.8%	75.7%	75.0%	87.9%	76.6%	83.1%	85.0%	81.7%	90.5%	84.0%	82.9%	84.6%	81.0%	83%	77.8%
Very Satisfied	479	34	427	454	25	246	232	14	56	126	31	88	7	43	12	31	8	7	1
	48.2%	50.0%	48.6%	48.2%	47.2%	48.0%	47.9%	48.3%	53.3%	45.8%	45.6%	46.8%	36.8%	51.2%	41.4%	56.4%	47.1%	70%	14.3%
Somewhat Satisfied	515	34	451	487	28	267	252	15	49	149	37	100	12	41	17	24	9	3	6
	51.8%	50.0%	51.4%	51.8%	52.8%	52.0%	52.1%	51.7%	46.7%	54.2%	54.4%	53.2%	63.2%	48.8%	58.6%	43.6%	52.9%	30%	85.7%
Neutral	154	13	124	152	2	82	81	1	25	34	7	26	1	11	4	7	2	2	-
	12.2%	13.0%	11.3%	12.6%	3.4%	12.1%	12.6%	3.0%	18.2%	10.3%	8.8%	11.3%	4.8%	11.0%	11.4%	10.8%	9.5%	17%	
Unsatisfied [NET]	119	19	91	115	4	83	80	3	7	22	5	16	1	5	2	3	2	-	2
=====	9.4%	19.0%	8.3%	9.5%	6.8%	12.2%	12.4%	9.1%	5.1%	6.6%	6.2%	7.0%	4.8%	5.0%	5.7%	4.6%	9.5%		22.2%
Somewhat Unsatisfied	71	12	54	71	-	51	51	-	5	13	3	10	-	1	-	1	1	-	1
	59.7%	63.2%	59.3%	61.7%		61.4%	63.8%		71.4%	59.1%	60.0%	62.5%		20.0%		33.3%	50.0%		50.0%
Very Unsatisfied	48	7	37	44	4	32	29	3	2	9	2	6	1	4	2	2	1	-	1
	40.3%	36.8%	40.7%	38.3%	100.0%	38.6%	36.2%	100.0%	28.6%	40.9%	40.0%	37.5%	100.0%	80.0%	100.0%	66.7%	50.0%		50.0%



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	84	44	40	-	5	7	4	18	28	22	11	60	10	7	-	1	2	
=====	84.0%	83%	85.1%		71.4%	87.5%	57.1%	94.7%	77.8%	96%	84.6%	83.3%	100.0%	100%		100.0%	40.0%	
Very Satisfied	43	26	17	-	3	4	1	7	13	15	6	31	7	2	-	1	2	
	51.2%	59%	42.5%		60.0%	57.1%	25.0%	38.9%	46.4%	68%	54.5%	51.7%	70.0%	28.6%		100.0%	100%	
Somewhat Satisfied	41	18	23	-	2	3	3	11	15	7	5	29	3	5	-	-	-	
	48.8%	41%	57.5%		40.0%	42.9%	75.0%	61.1%	53.6%	32%	45.5%	48.3%	30.0%	71.4%				
Neutral	11	8	3	-	2	1	3	-	4	1	1	9	-	-	-	-	1	
	11.0%	15%	6.4%		28.6%	12.5%	42.9%		11.1%	4.3%	7.7%	12.5%					20.0%	
Unsatisfied [NET]	5	1	4	-	-	-	-	1	4	-	1	3	-	-	-	-	2	
=====	5.0%	1.9%	8.5%					5.3%	11.1%		7.7%	4.2%					40.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	20.0%		25.0%						25.0%		100.0%	33.3%						
Very Unsatisfied	4	1	3	-	-	-	-	1	3	-	-	2	-	-	-	-	2	
	80.0%	100%	75.0%					100%	75.0%			66.7%					100%	



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	29	16	13	-	3	1	1	6	11	7	3	21	5	5	-	1	-	
=====	82.9%	84%	81.2%		100%	100%	50.0%	85.7%	73.3%	100%	100.0%	84.0%	100.0%	100%		100.0%		
Very Satisfied	12	9	3	-	1	1	-	2	4	4	1	10	3	2	-	1	-	
	41.4%	56%	23.1%		33.3%	100%		33.3%	36.4%	57%	33.3%	47.6%	60.0%	40.0%		100.0%		
Somewhat Satisfied	17	7	10	-	2	-	1	4	7	3	2	11	2	3	-	-	-	
	58.6%	44%	76.9%		66.7%		100%	66.7%	63.6%	43%	66.7%	52.4%	40.0%	60.0%				
Neutral	4	3	1	-	-	-	1	-	3	-	-	3	-	-	-	-	1	
	11.4%	16%	6.2%				50.0%		20.0%			12.0%					50.0%	
Unsatisfied [NET]	2	-	2	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
=====	5.7%		12.5%					14.3%	6.7%			4.0%					50.0%	
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	100%		100.0%					100%	100%			100%					100%	



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	55	28	27	-	2	6	3	12	17	15	8	39	5	2	-	-	2	
=====	84.6%	82%	87.1%		50.0%	85.7%	60.0%	100%	81.0%	94%	80.0%	83.0%	100.0%	100%			66.7%	
Very Satisfied	31	17	14	-	2	3	1	5	9	11	5	21	4	-	-	-	2	
	56.4%	61%	51.9%		100%	50.0%	33.3%	41.7%	52.9%	73%	62.5%	53.8%	80.0%				100%	
Somewhat Satisfied	24	11	13	-	-	3	2	7	8	4	3	18	1	2	-	-	-	
	43.6%	39%	48.1%			50.0%	66.7%	58.3%	47.1%	27%	37.5%	46.2%	20.0%	100%				
Neutral	7	5	2	-	2	1	2	-	1	1	1	6	-	-	-	-	-	
	10.8%	15%	6.5%		50.0%	14.3%	40.0%		4.8%	6.2%	10.0%	12.8%						
Unsatisfied [NET]	3	1	2	-	-	-	-	-	3	-	1	2	-	-	-	-	1	
=====	4.6%	2.9%	6.5%						14.3%		10.0%	4.3%					33.3%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	33.3%		50.0%						33.3%		100.0%	50.0%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	66.7%	100%	50.0%						66.7%			50.0%					100%	



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	1	3	7	6	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	17	12	4	-	1	1	1	2	5	5	5	9	1	1	-	-	1	
=====	81.0%	80%	80.0%		100%	100%	100%	66.7%	71.4%	83%	83.3%	90.0%	50.0%	100%			50.0%	
Very Satisfied	8	5	2	-	-	1	-	-	3	4	3	4	-	1	-	-	-	
	47.1%	42%	50.0%			100%			60.0%	80%	60.0%	44.4%		100%				
Somewhat Satisfied	9	7	2	-	1	-	1	2	2	1	2	5	1	-	-	-	1	
	52.9%	58%	50.0%		100%		100%	100%	40.0%	20%	40.0%	55.6%	100.0%				100%	
Neutral	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1	
	9.5%	6.7%	20.0%					33.3%	14.3%				50.0%				50.0%	
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
=====	9.5%	13%							14.3%	17%	16.7%	10.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	50.0%	50%							100%		100.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	50%							100%			100%						



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	10	8	1	-	1	1	-	1	4	3	4	5	-	1	-	-	-	
=====	83.3%	89%	50.0%	-	100%	100%	-	50.0%	80.0%	100%	100.0%	100%	-	100%	-	-	-	
Very Satisfied	7	5	1	-	-	1	-	-	3	3	3	3	-	1	-	-	-	
	70.0%	62%	100.0%	-	-	100%	-	-	75.0%	100%	75.0%	60.0%	-	100%	-	-	-	
Somewhat Satisfied	3	3	-	-	1	-	-	1	1	-	1	2	-	-	-	-	-	
	30.0%	38%	-	-	100%	-	-	100%	25.0%	-	25.0%	40.0%	-	-	-	-	-	
Neutral	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1	
	16.7%	11%	50.0%	-	-	-	-	50.0%	20.0%	-	-	-	100.0%	-	-	-	100%	



Q3_CA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of services provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	1		
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%			100%		
Satisfied [NET]	7	4	3	-	-	-	1	1	1	2	1	4	1	-	-	1		
=====	77.8%	67%	100.0%				100%	100%	50.0%	67%	50.0%	80.0%	100.0%			100%		
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-		
	14.3%		33.3%							50%		25.0%						
Somewhat Satisfied	6	4	2	-	-	-	1	1	1	1	1	3	1	-	-	1		
	85.7%	100%	66.7%				100%	100%	100%	50%	100.0%	75.0%	100.0%			100%		
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-		
=====	22.2%	33%							50.0%	33%	50.0%	20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-		
	50.0%	50%								100%	100.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-		
	50.0%	50%							100%			100%						



Q3_D. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Value you receive for your County taxes
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1250	597	601	8	20	244	288	232	249	191	190	767	113	135	15	21	153	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	665	318	334	1	11	115	165	119	128	117	106	442	63	65	8	10	47	
=====	53.2%	53%	55.6%	12.5%	55.0%	47.1%	57.3%	51.3%	51.4%	61%	55.8%	57.6%	55.8%	48.1%	53.3%	47.6%	30.7%	
Very Satisfied	276	137	138	1	3	44	62	45	55	65	44	183	28	24	3	5	14	
	22.1%	23%	23.0%	12.5%	15.0%	18.0%	21.5%	19.4%	22.1%	34%	23.2%	23.9%	24.8%	17.8%	20.0%	23.8%	9.2%	
Somewhat Satisfied	389	181	196	-	8	71	103	74	73	52	62	259	35	41	5	5	33	
	31.1%	30%	32.6%	-	40.0%	29.1%	35.8%	31.9%	29.3%	27%	32.6%	33.8%	31.0%	30.4%	33.3%	23.8%	21.6%	
Neutral	211	106	100	-	5	51	51	38	38	26	31	121	23	33	3	2	16	
	16.9%	18%	16.6%	-	25.0%	20.9%	17.7%	16.4%	15.3%	14%	16.3%	15.8%	20.4%	24.4%	20.0%	9.5%	10.5%	
Unsatisfied [NET]	374	173	167	7	4	78	72	75	83	48	53	204	27	37	4	9	90	
=====	29.9%	29%	27.8%	87.5%	20.0%	32.0%	25.0%	32.3%	33.3%	25%	27.9%	26.6%	23.9%	27.4%	26.7%	42.9%	58.8%	
Somewhat Unsatisfied	214	91	109	3	1	45	47	37	44	32	33	127	14	20	1	1	39	
	17.1%	15%	18.1%	37.5%	5.0%	18.4%	16.3%	15.9%	17.7%	17%	17.4%	16.6%	12.4%	14.8%	6.7%	4.8%	25.5%	
Very Unsatisfied	160	82	58	4	3	33	25	38	39	16	20	77	13	17	3	8	51	
	12.8%	14%	9.7%	50.0%	15.0%	13.5%	8.7%	16.4%	15.7%	8.4%	10.5%	10.0%	11.5%	12.6%	20.0%	38.1%	33.3%	



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1250 100%	204 100%	161 100%	129 100%	268 100%	112 100%	108 100%	145 100%	74 100%	1 100%	24 100%	213 100%	209 100%	218 100%	202 100%	404 100%	55 100.0%	161 100.0%	165 100.0%	273 100.0%	584 100.0%
Satisfied [NET] =====	665 53.2%	103 50.5%	74 46.0%	78 60.5%	145 54.1%	60 53.6%	67 62.0%	75 51.7%	40 54.1%	1 100%	13 54.2%	109 51.2%	106 50.7%	125 57.3%	100 49.5%	222 55.0%	35 63.6%	75 46.6%	94 57.0%	145 53.1%	312 53.4%
Very Satisfied	276 22.1%	39 19.1%	24 14.9%	34 26.4%	54 20.1%	30 26.8%	31 28.7%	35 24.1%	16 21.6%	1 100%	7 29.2%	37 17.4%	29 13.9%	58 26.6%	41 20.3%	109 27.0%	18 32.7%	34 21.1%	40 24.2%	47 17.2%	136 23.3%
Somewhat Satisfied	389 31.1%	64 31.4%	50 31.1%	44 34.1%	91 34.0%	30 26.8%	36 33.3%	40 27.6%	24 32.4%	- 25.0%	6 33.8%	72 36.8%	77 30.7%	67 29.2%	59 28.0%	113 28.0%	17 30.9%	41 25.5%	54 32.7%	98 35.9%	176 30.1%
Neutral	211 16.9%	42 20.6%	26 16.1%	14 10.9%	40 14.9%	20 17.9%	23 21.3%	30 20.7%	11 14.9%	- 12.5%	3 21.1%	45 15.3%	32 19.3%	42 16.8%	34 14.4%	58 14.4%	7 12.7%	39 24.2%	28 17.0%	40 14.7%	97 16.6%
Unsatisfied [NET] =====	374 29.9%	59 28.9%	61 37.9%	37 28.7%	83 31.0%	32 28.6%	18 16.7%	40 27.6%	23 31.1%	- 33.3%	8 27.7%	59 34.0%	71 23.4%	51 33.7%	68 30.7%	124 30.7%	13 23.6%	47 29.2%	43 26.1%	88 32.2%	175 30.0%
Somewhat Unsatisfied	214 17.1%	43 21.1%	38 23.6%	21 16.3%	41 15.3%	15 13.4%	12 11.1%	22 15.2%	17 23.0%	- 8.3%	2 21.6%	46 21.5%	45 14.2%	31 14.9%	30 15.3%	62 15.3%	8 14.5%	28 17.4%	25 15.2%	51 18.7%	100 17.1%
Very Unsatisfied	160 12.8%	16 7.8%	23 14.3%	16 12.4%	42 15.7%	17 15.2%	6 5.6%	18 12.4%	6 8.1%	- 25.0%	6 6.1%	13 12.4%	26 9.2%	20 18.8%	38 15.3%	62 15.3%	5 9.1%	19 11.8%	18 10.9%	37 13.6%	75 12.8%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1250	96	1080	1191	59	671	638	33	137	322	78	223	21	99	35	64	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	665	47	590	628	37	340	320	20	81	174	48	113	13	56	17	39	14	9	5
=====	53.2%	49.0%	54.6%	52.7%	62.7%	50.7%	50.2%	60.6%	59.1%	54.0%	61.5%	50.7%	61.9%	56.6%	48.6%	60.9%	66.7%	75%	55.6%
Very Satisfied	276	24	241	262	14	140	133	7	42	66	22	39	5	22	8	14	6	5	1
	22.1%	25.0%	22.3%	22.0%	23.7%	20.9%	20.8%	21.2%	30.7%	20.5%	28.2%	17.5%	23.8%	22.2%	22.9%	21.9%	28.6%	42%	11.1%
Somewhat Satisfied	389	23	349	366	23	200	187	13	39	108	26	74	8	34	9	25	8	4	4
	31.1%	24.0%	32.3%	30.7%	39.0%	29.8%	29.3%	39.4%	28.5%	33.5%	33.3%	33.2%	38.1%	34.3%	25.7%	39.1%	38.1%	33%	44.4%
Neutral	211	15	182	202	9	90	85	5	32	69	13	53	3	18	8	10	2	1	1
	16.9%	15.6%	16.9%	17.0%	15.3%	13.4%	13.3%	15.2%	23.4%	21.4%	16.7%	23.8%	14.3%	18.2%	22.9%	15.6%	9.5%	8.3%	11.1%
Unsatisfied [NET]	374	34	308	361	13	241	233	8	24	79	17	57	5	25	10	15	5	2	3
=====	29.9%	35.4%	28.5%	30.3%	22.0%	35.9%	36.5%	24.2%	17.5%	24.5%	21.8%	25.6%	23.8%	25.3%	28.6%	23.4%	23.8%	17%	33.3%
Somewhat Unsatisfied	214	16	185	206	8	130	126	4	17	49	9	36	4	14	6	8	4	2	2
	17.1%	16.7%	17.1%	17.3%	13.6%	19.4%	19.7%	12.1%	12.4%	15.2%	11.5%	16.1%	19.0%	14.1%	17.1%	12.5%	19.0%	17%	22.2%
Very Unsatisfied	160	18	123	155	5	111	107	4	7	30	8	21	1	11	4	7	1	-	1
	12.8%	18.8%	11.4%	13.0%	8.5%	16.5%	16.8%	12.1%	5.1%	9.3%	10.3%	9.4%	4.8%	11.1%	11.4%	10.9%	4.8%		11.1%



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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	99	53	46	-	7	8	7	19	35	23	13	72	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	56	31	25	-	4	5	3	11	18	15	8	40	7	5	-	1	-	
=====	56.6%	58%	54.3%		57.1%	62.5%	42.9%	57.9%	51.4%	65%	61.5%	55.6%	77.8%	71.4%		100.0%		
Very Satisfied	22	15	7	-	1	2	3	4	5	7	5	15	4	1	-	1	-	
	22.2%	28%	15.2%		14.3%	25.0%	42.9%	21.1%	14.3%	30%	38.5%	20.8%	44.4%	14.3%		100.0%		
Somewhat Satisfied	34	16	18	-	3	3	-	7	13	8	3	25	3	4	-	-	-	
	34.3%	30%	39.1%		42.9%	37.5%		36.8%	37.1%	35%	23.1%	34.7%	33.3%	57.1%				
Neutral	18	14	4	-	2	1	2	1	6	6	1	15	-	2	-	-	1	
	18.2%	26%	8.7%		28.6%	12.5%	28.6%	5.3%	17.1%	26%	7.7%	20.8%		28.6%			20.0%	
Unsatisfied [NET]	25	8	17	-	1	2	2	7	11	2	4	17	2	-	-	-	4	
=====	25.3%	15%	37.0%		14.3%	25.0%	28.6%	36.8%	31.4%	8.7%	30.8%	23.6%	22.2%				80.0%	
Somewhat Unsatisfied	14	5	9	-	-	1	1	3	7	2	3	9	1	-	-	-	2	
	14.1%	9.4%	19.6%			12.5%	14.3%	15.8%	20.0%	8.7%	23.1%	12.5%	11.1%				40.0%	
Very Unsatisfied	11	3	8	-	1	1	1	4	4	-	1	8	1	-	-	-	2	
	11.1%	5.7%	17.4%		14.3%	12.5%	14.3%	21.1%	11.4%		7.7%	11.1%	11.1%				40.0%	



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	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	17	11	6	-	2	1	1	4	5	4	2	11	4	4	-	1	-	
=====	48.6%	58%	37.5%		66.7%	100%	50.0%	57.1%	33.3%	57%	66.7%	44.0%	80.0%	80.0%		100.0%		
Very Satisfied	8	5	3	-	-	1	1	2	2	2	1	7	2	1	-	1	-	
	22.9%	26%	18.8%			100%	50.0%	28.6%	13.3%	29%	33.3%	28.0%	40.0%	20.0%		100.0%		
Somewhat Satisfied	9	6	3	-	2	-	-	2	3	2	1	4	2	3	-	-	-	
	25.7%	32%	18.8%		66.7%			28.6%	20.0%	29%	33.3%	16.0%	40.0%	60.0%				
Neutral	8	5	3	-	-	-	1	-	5	2	-	7	-	1	-	-	-	
	22.9%	26%	18.8%				50.0%		33.3%	29%		28.0%		20.0%				
Unsatisfied [NET]	10	3	7	-	1	-	-	3	5	1	1	7	1	-	-	-	2	
=====	28.6%	16%	43.8%		33.3%			42.9%	33.3%	14%	33.3%	28.0%	20.0%				100%	
Somewhat Unsatisfied	6	3	3	-	-	-	-	1	4	1	-	5	-	-	-	-	1	
	17.1%	16%	18.8%					14.3%	26.7%	14%		20.0%					50.0%	
Very Unsatisfied	4	-	4	-	1	-	-	2	1	-	1	2	1	-	-	-	1	
	11.4%		25.0%		33.3%			28.6%	6.7%		33.3%	8.0%	20.0%				50.0%	



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	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	34	30	-	4	7	5	12	20	16	10	47	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	20	19	-	2	4	2	7	13	11	6	29	3	1	-	-	-	
=====	60.9%	59%	63.3%		50.0%	57.1%	40.0%	58.3%	65.0%	69%	60.0%	61.7%	75.0%	50.0%				
Very Satisfied	14	10	4	-	1	1	2	2	3	5	4	8	2	-	-	-	-	
	21.9%	29%	13.3%		25.0%	14.3%	40.0%	16.7%	15.0%	31%	40.0%	17.0%	50.0%					
Somewhat Satisfied	25	10	15	-	1	3	-	5	10	6	2	21	1	1	-	-	-	
	39.1%	29%	50.0%		25.0%	42.9%		41.7%	50.0%	38%	20.0%	44.7%	25.0%	50.0%				
Neutral	10	9	1	-	2	1	1	1	1	4	1	8	-	1	-	-	1	
	15.6%	26%	3.3%		50.0%	14.3%	20.0%	8.3%	5.0%	25%	10.0%	17.0%		50.0%			33.3%	
Unsatisfied [NET]	15	5	10	-	-	2	2	4	6	1	3	10	1	-	-	-	2	
=====	23.4%	15%	33.3%			28.6%	40.0%	33.3%	30.0%	6.2%	30.0%	21.3%	25.0%				66.7%	
Somewhat Unsatisfied	8	2	6	-	-	1	1	2	3	1	3	4	1	-	-	-	1	
	12.5%	5.9%	20.0%			14.3%	20.0%	16.7%	15.0%	6.2%	30.0%	8.5%	25.0%				33.3%	
Very Unsatisfied	7	3	4	-	-	1	1	2	3	-	-	6	-	-	-	-	1	
	10.9%	8.8%	13.3%			14.3%	20.0%	16.7%	15.0%			12.8%					33.3%	



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	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	1	3	7	6	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	12	2	-	1	1	-	1	4	5	4	8	1	1	-	-	-	
=====	66.7%	80%	40.0%		100%	100%		33.3%	57.1%	83%	66.7%	80.0%	50.0%	100%				
Very Satisfied	6	5	1	-	-	1	-	-	3	2	3	3	-	-	-	-	-	
	28.6%	33%	20.0%			100%			42.9%	33%	50.0%	30.0%						
Somewhat Satisfied	8	7	1	-	1	-	-	1	1	3	1	5	1	1	-	-	-	
	38.1%	47%	20.0%		100%			33.3%	14.3%	50%	16.7%	50.0%	50.0%	100%				
Neutral	2	1	1	-	-	-	1	-	1	-	-	1	1	-	-	-	-	
	9.5%	6.7%	20.0%				100%		14.3%			10.0%	50.0%					
Unsatisfied [NET]	5	2	2	-	-	-	-	2	2	1	2	1	-	-	-	-	2	
=====	23.8%	13%	40.0%					66.7%	28.6%	17%	33.3%	10.0%					100%	
Somewhat Unsatisfied	4	1	2	-	-	-	-	2	2	-	1	1	-	-	-	-	2	
	19.0%	6.7%	40.0%					66.7%	28.6%		16.7%	10.0%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	4.8%	6.7%								17%	16.7%							



Q3_D. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Value you receive for your County taxes
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	8	1	-	1	1	-	1	3	3	3	5	-	1	-	-	-	
=====	75.0%	89%	50.0%		100%	100%		50.0%	60.0%	100%	75.0%	100%		100%				
Very Satisfied	5	5	-	-	-	1	-	-	3	1	3	2	-	-	-	-	-	
	41.7%	56%				100%			60.0%	33%	75.0%	40.0%						
Somewhat Satisfied	4	3	1	-	1	-	-	1	-	2	-	3	-	1	-	-	-	
	33.3%	33%	50.0%		100%			50.0%		67%		60.0%		100%				
Neutral	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
	8.3%	11%							20.0%				100.0%					
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
=====	16.7%		50.0%					50.0%	20.0%		25.0%						100%	
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	16.7%		50.0%					50.0%	20.0%		25.0%						100%	



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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-							LATINO/	BLACK/		PACIFIC	NATIVE		
				BINARY	18-19	20-29	30-39	40-49	50-64	65+	HISPANIC	WHITE	AFRICAN	ASIAN	ISLANDER	AMERICAN	OTHER
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Satisfied [NET]	5	4	1	-	-	-	-	-	1	2	1	3	1	-	-	-	-
=====	55.6%	67%	33.3%						50.0%	67%	50.0%	60.0%	100.0%				
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	11.1%		33.3%							33%		20.0%					
Somewhat Satisfied	4	4	-	-	-	-	-	-	1	1	1	2	1	-	-	-	-
	44.4%	67%							50.0%	33%	50.0%	40.0%	100.0%				
Neutral	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-
	11.1%		33.3%				100%					20.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1
=====	33.3%	33%	33.3%					100%	50.0%	33%	50.0%	20.0%					100%
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1
	22.2%	17%	33.3%					100%	50.0%			20.0%					100%
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	11.1%	17%								33%	50.0%						



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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1250	597	601	8	20	244	288	232	249	191	190	767	113	135	15	21	153
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	665	318	334	1	11	115	165	119	128	117	106	442	63	65	8	10	47
=====	53.2%	53%	55.6%	12.5%	55.0%	47.1%	57.3%	51.3%	51.4%	61%	55.8%	57.6%	55.8%	48.1%	53.3%	47.6%	30.7%
Very Satisfied	276	137	138	1	3	44	62	45	55	65	44	183	28	24	3	5	14
	41.5%	43%	41.3%	100.0%	27.3%	38.3%	37.6%	37.8%	43.0%	56%	41.5%	41.4%	44.4%	36.9%	37.5%	50.0%	29.8%
Somewhat Satisfied	389	181	196	-	8	71	103	74	73	52	62	259	35	41	5	5	33
	58.5%	57%	58.7%		72.7%	61.7%	62.4%	62.2%	57.0%	44%	58.5%	58.6%	55.6%	63.1%	62.5%	50.0%	70.2%
Neutral	211	106	100	-	5	51	51	38	38	26	31	121	23	33	3	2	16
	16.9%	18%	16.6%		25.0%	20.9%	17.7%	16.4%	15.3%	14%	16.3%	15.8%	20.4%	24.4%	20.0%	9.5%	10.5%
Unsatisfied [NET]	374	173	167	7	4	78	72	75	83	48	53	204	27	37	4	9	90
=====	29.9%	29%	27.8%	87.5%	20.0%	32.0%	25.0%	32.3%	33.3%	25%	27.9%	26.6%	23.9%	27.4%	26.7%	42.9%	58.8%
Somewhat Unsatisfied	214	91	109	3	1	45	47	37	44	32	33	127	14	20	1	1	39
	57.2%	53%	65.3%	42.9%	25.0%	57.7%	65.3%	49.3%	53.0%	67%	62.3%	62.3%	51.9%	54.1%	25.0%	11.1%	43.3%
Very Unsatisfied	160	82	58	4	3	33	25	38	39	16	20	77	13	17	3	8	51
	42.8%	47%	34.7%	57.1%	75.0%	42.3%	34.7%	50.7%	47.0%	33%	37.7%	37.7%	48.1%	45.9%	75.0%	88.9%	56.7%



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1250	204	161	129	268	112	108	145	74	1	24	213	209	218	202	404	55	161	165	273	584
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	665	103	74	78	145	60	67	75	40	1	13	109	106	125	100	222	35	75	94	145	312
=====	53.2%	50.5%	46.0%	60.5%	54.1%	53.6%	62.0%	51.7%	54.1%	100%	54.2%	51.2%	50.7%	57.3%	49.5%	55.0%	63.6%	46.6%	57.0%	53.1%	53.4%
Very Satisfied	276	39	24	34	54	30	31	35	16	1	7	37	29	58	41	109	18	34	40	47	136
	41.5%	37.9%	32.4%	43.6%	37.2%	50.0%	46.3%	46.7%	40.0%	100%	53.8%	33.9%	27.4%	46.4%	41.0%	49.1%	51.4%	45.3%	42.6%	32.4%	43.6%
Somewhat Satisfied	389	64	50	44	91	30	36	40	24	-	6	72	77	67	59	113	17	41	54	98	176
	58.5%	62.1%	67.6%	56.4%	62.8%	50.0%	53.7%	53.3%	60.0%	-	46.2%	66.1%	72.6%	53.6%	59.0%	50.9%	48.6%	54.7%	57.4%	67.6%	56.4%
Neutral	211	42	26	14	40	20	23	30	11	-	3	45	32	42	34	58	7	39	28	40	97
	16.9%	20.6%	16.1%	10.9%	14.9%	17.9%	21.3%	20.7%	14.9%	-	12.5%	21.1%	15.3%	19.3%	16.8%	14.4%	12.7%	24.2%	17.0%	14.7%	16.6%
Unsatisfied [NET]	374	59	61	37	83	32	18	40	23	-	8	59	71	51	68	124	13	47	43	88	175
=====	29.9%	28.9%	37.9%	28.7%	31.0%	28.6%	16.7%	27.6%	31.1%	-	33.3%	27.7%	34.0%	23.4%	33.7%	30.7%	23.6%	29.2%	26.1%	32.2%	30.0%
Somewhat Unsatisfied	214	43	38	21	41	15	12	22	17	-	2	46	45	31	30	62	8	28	25	51	100
	57.2%	72.9%	62.3%	56.8%	49.4%	46.9%	66.7%	55.0%	73.9%	-	25.0%	78.0%	63.4%	60.8%	44.1%	50.0%	61.5%	59.6%	58.1%	58.0%	57.1%
Very Unsatisfied	160	16	23	16	42	17	6	18	6	-	6	13	26	20	38	62	5	19	18	37	75
	42.8%	27.1%	37.7%	43.2%	50.6%	53.1%	33.3%	45.0%	26.1%	-	75.0%	22.0%	36.6%	39.2%	55.9%	50.0%	38.5%	40.4%	41.9%	42.0%	42.9%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1250	96	1080	1191	59	671	638	33	137	322	78	223	21	99	35	64	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	665	47	590	628	37	340	320	20	81	174	48	113	13	56	17	39	14	9	5
=====	53.2%	49.0%	54.6%	52.7%	62.7%	50.7%	50.2%	60.6%	59.1%	54.0%	61.5%	50.7%	61.9%	56.6%	48.6%	60.9%	66.7%	75%	55.6%
Very Satisfied	276	24	241	262	14	140	133	7	42	66	22	39	5	22	8	14	6	5	1
	41.5%	51.1%	40.8%	41.7%	37.8%	41.2%	41.6%	35.0%	51.9%	37.9%	45.8%	34.5%	38.5%	39.3%	47.1%	35.9%	42.9%	56%	20.0%
Somewhat Satisfied	389	23	349	366	23	200	187	13	39	108	26	74	8	34	9	25	8	4	4
	58.5%	48.9%	59.2%	58.3%	62.2%	58.8%	58.4%	65.0%	48.1%	62.1%	54.2%	65.5%	61.5%	60.7%	52.9%	64.1%	57.1%	44%	80.0%
Neutral	211	15	182	202	9	90	85	5	32	69	13	53	3	18	8	10	2	1	1
	16.9%	15.6%	16.9%	17.0%	15.3%	13.4%	13.3%	15.2%	23.4%	21.4%	16.7%	23.8%	14.3%	18.2%	22.9%	15.6%	9.5%	8.3%	11.1%
Unsatisfied [NET]	374	34	308	361	13	241	233	8	24	79	17	57	5	25	10	15	5	2	3
=====	29.9%	35.4%	28.5%	30.3%	22.0%	35.9%	36.5%	24.2%	17.5%	24.5%	21.8%	25.6%	23.8%	25.3%	28.6%	23.4%	23.8%	17%	33.3%
Somewhat Unsatisfied	214	16	185	206	8	130	126	4	17	49	9	36	4	14	6	8	4	2	2
	57.2%	47.1%	60.1%	57.1%	61.5%	53.9%	54.1%	50.0%	70.8%	62.0%	52.9%	63.2%	80.0%	56.0%	60.0%	53.3%	80.0%	100%	66.7%
Very Unsatisfied	160	18	123	155	5	111	107	4	7	30	8	21	1	11	4	7	1	-	1
	42.8%	52.9%	39.9%	42.9%	38.5%	46.1%	45.9%	50.0%	29.2%	38.0%	47.1%	36.8%	20.0%	44.0%	40.0%	46.7%	20.0%		33.3%



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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	99	53	46	-	7	8	7	19	35	23	13	72	9	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	56	31	25	-	4	5	3	11	18	15	8	40	7	5	-	1	-
=====	56.6%	58%	54.3%		57.1%	62.5%	42.9%	57.9%	51.4%	65%	61.5%	55.6%	77.8%	71.4%		100.0%	
Very Satisfied	22	15	7	-	1	2	3	4	5	7	5	15	4	1	-	1	-
	39.3%	48%	28.0%		25.0%	40.0%	100%	36.4%	27.8%	47%	62.5%	37.5%	57.1%	20.0%		100.0%	
Somewhat Satisfied	34	16	18	-	3	3	-	7	13	8	3	25	3	4	-	-	-
	60.7%	52%	72.0%		75.0%	60.0%		63.6%	72.2%	53%	37.5%	62.5%	42.9%	80.0%			
Neutral	18	14	4	-	2	1	2	1	6	6	1	15	-	2	-	-	1
	18.2%	26%	8.7%		28.6%	12.5%	28.6%	5.3%	17.1%	26%	7.7%	20.8%		28.6%			20.0%
Unsatisfied [NET]	25	8	17	-	1	2	2	7	11	2	4	17	2	-	-	-	4
=====	25.3%	15%	37.0%		14.3%	25.0%	28.6%	36.8%	31.4%	8.7%	30.8%	23.6%	22.2%				80.0%
Somewhat Unsatisfied	14	5	9	-	-	1	1	3	7	2	3	9	1	-	-	-	2
	56.0%	62%	52.9%			50.0%	50.0%	42.9%	63.6%	100%	75.0%	52.9%	50.0%				50.0%
Very Unsatisfied	11	3	8	-	1	1	1	4	4	-	1	8	1	-	-	-	2
	44.0%	38%	47.1%		100%	50.0%	50.0%	57.1%	36.4%		25.0%	47.1%	50.0%				50.0%



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	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	17	11	6	-	2	1	1	4	5	4	2	11	4	4	-	1	-	
=====	48.6%	58%	37.5%		66.7%	100%	50.0%	57.1%	33.3%	57%	66.7%	44.0%	80.0%	80.0%		100.0%		
Very Satisfied	8	5	3	-	-	1	1	2	2	2	1	7	2	1	-	1	-	
	47.1%	45%	50.0%			100%	100%	50.0%	40.0%	50%	50.0%	63.6%	50.0%	25.0%		100.0%		
Somewhat Satisfied	9	6	3	-	2	-	-	2	3	2	1	4	2	3	-	-	-	
	52.9%	55%	50.0%		100%			50.0%	60.0%	50%	50.0%	36.4%	50.0%	75.0%				
Neutral	8	5	3	-	-	-	1	-	5	2	-	7	-	1	-	-	-	
	22.9%	26%	18.8%				50.0%		33.3%	29%		28.0%		20.0%				
Unsatisfied [NET]	10	3	7	-	1	-	-	3	5	1	1	7	1	-	-	-	2	
=====	28.6%	16%	43.8%		33.3%			42.9%	33.3%	14%	33.3%	28.0%	20.0%				100%	
Somewhat Unsatisfied	6	3	3	-	-	-	-	1	4	1	-	5	-	-	-	-	1	
	60.0%	100%	42.9%					33.3%	80.0%	100%		71.4%					50.0%	
Very Unsatisfied	4	-	4	-	1	-	-	2	1	-	1	2	1	-	-	-	1	
	40.0%		57.1%		100%			66.7%	20.0%		100.0%	28.6%	100.0%				50.0%	



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	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	34	30	-	4	7	5	12	20	16	10	47	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	20	19	-	2	4	2	7	13	11	6	29	3	1	-	-	-	
=====	60.9%	59%	63.3%		50.0%	57.1%	40.0%	58.3%	65.0%	69%	60.0%	61.7%	75.0%	50.0%				
Very Satisfied	14	10	4	-	1	1	2	2	3	5	4	8	2	-	-	-	-	
	35.9%	50%	21.1%		50.0%	25.0%	100%	28.6%	23.1%	45%	66.7%	27.6%	66.7%					
Somewhat Satisfied	25	10	15	-	1	3	-	5	10	6	2	21	1	1	-	-	-	
	64.1%	50%	78.9%		50.0%	75.0%		71.4%	76.9%	55%	33.3%	72.4%	33.3%	100%				
Neutral	10	9	1	-	2	1	1	1	1	4	1	8	-	1	-	-	1	
	15.6%	26%	3.3%		50.0%	14.3%	20.0%	8.3%	5.0%	25%	10.0%	17.0%		50.0%			33.3%	
Unsatisfied [NET]	15	5	10	-	-	2	2	4	6	1	3	10	1	-	-	-	2	
=====	23.4%	15%	33.3%			28.6%	40.0%	33.3%	30.0%	6.2%	30.0%	21.3%	25.0%				66.7%	
Somewhat Unsatisfied	8	2	6	-	-	1	1	2	3	1	3	4	1	-	-	-	1	
	53.3%	40%	60.0%			50.0%	50.0%	50.0%	50.0%	100%	100.0%	40.0%	100.0%				50.0%	
Very Unsatisfied	7	3	4	-	-	1	1	2	3	-	-	6	-	-	-	-	1	
	46.7%	60%	40.0%			50.0%	50.0%	50.0%	50.0%			60.0%					50.0%	



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	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	15	5	-	1	1	1	3	7	6	6	10	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	14	12	2	-	1	1	-	1	4	5	4	8	1	1	-	-	-
=====	66.7%	80%	40.0%		100%	100%		33.3%	57.1%	83%	66.7%	80.0%	50.0%	100%			
Very Satisfied	6	5	1	-	-	1	-	-	3	2	3	3	-	-	-	-	-
	42.9%	42%	50.0%			100%			75.0%	40%	75.0%	37.5%					
Somewhat Satisfied	8	7	1	-	1	-	-	1	1	3	1	5	1	1	-	-	-
	57.1%	58%	50.0%		100%			100%	25.0%	60%	25.0%	62.5%	100.0%	100%			
Neutral	2	1	1	-	-	-	1	-	1	-	-	1	1	-	-	-	-
	9.5%	6.7%	20.0%				100%		14.3%			10.0%	50.0%				
Unsatisfied [NET]	5	2	2	-	-	-	-	2	2	1	2	1	-	-	-	-	2
=====	23.8%	13%	40.0%					66.7%	28.6%	17%	33.3%	10.0%					100%
Somewhat Unsatisfied	4	1	2	-	-	-	-	2	2	-	1	1	-	-	-	-	2
	80.0%	50%	100.0%					100%	100%		50.0%	100%					100%
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	20.0%	50%								100%	50.0%						



Q3_DA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
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	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	8	1	-	1	1	-	1	3	3	3	5	-	1	-	-	-	
=====	75.0%	89%	50.0%		100%	100%		50.0%	60.0%	100%	75.0%	100%		100%				
Very Satisfied	5	5	-	-	-	1	-	-	3	1	3	2	-	-	-	-	-	
	55.6%	62%				100%			100%	33%	100.0%	40.0%						
Somewhat Satisfied	4	3	1	-	1	-	-	1	-	2	-	3	-	1	-	-	-	
	44.4%	38%	100.0%		100%			100%		67%		60.0%		100%				
Neutral	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
	8.3%	11%							20.0%				100.0%					
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
=====	16.7%		50.0%					50.0%	20.0%		25.0%						100%	
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	100%		100.0%					100%	100%		100.0%						100%	



Q3_DA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Value you receive for your County taxes
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-							LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY	18-19	20-29	30-39	40-49	50-64	65+							
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Satisfied [NET]	5	4	1	-	-	-	-	-	1	2	1	3	1	-	-	-	-
=====	55.6%	67%	33.3%						50.0%	67%	50.0%	60.0%	100.0%				
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	20.0%		100.0%							50%		33.3%					
Somewhat Satisfied	4	4	-	-	-	-	-	-	1	1	1	2	1	-	-	-	-
	80.0%	100%							100%	50%	100.0%	66.7%	100.0%				
Neutral	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-
	11.1%		33.3%				100%					20.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1
=====	33.3%	33%	33.3%					100%	50.0%	33%	50.0%	20.0%					100%
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1
	66.7%	50%	100.0%					100%	100%			100%					100%
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	33.3%	50%								100%	100.0%						



Q3_E. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1133	545	539	8	20	213	251	212	235	177	176	694	105	114	14	19	140
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	476	236	232	2	12	86	108	87	99	77	82	310	56	44	3	6	25
=====	42.0%	43%	43.0%	25.0%	60.0%	40.4%	43.0%	41.0%	42.1%	44%	46.6%	44.7%	53.3%	38.6%	21.4%	31.6%	17.9%
Very Satisfied	172	94	73	2	3	31	36	40	32	28	41	93	26	15	-	5	10
	15.2%	17%	13.5%	25.0%	15.0%	14.6%	14.3%	18.9%	13.6%	16%	23.3%	13.4%	24.8%	13.2%		26.3%	7.1%
Somewhat Satisfied	304	142	159	-	9	55	72	47	67	49	41	217	30	29	3	1	15
	26.8%	26%	29.5%		45.0%	25.8%	28.7%	22.2%	28.5%	28%	23.3%	31.3%	28.6%	25.4%	21.4%	5.3%	10.7%
Neutral	246	114	125	-	3	51	62	41	46	38	33	144	22	27	3	3	32
	21.7%	21%	23.2%		15.0%	23.9%	24.7%	19.3%	19.6%	21%	18.8%	20.7%	21.0%	23.7%	21.4%	15.8%	22.9%
Unsatisfied [NET]	411	195	182	6	5	76	81	84	90	62	61	240	27	43	8	10	83
=====	36.3%	36%	33.8%	75.0%	25.0%	35.7%	32.3%	39.6%	38.3%	35%	34.7%	34.6%	25.7%	37.7%	57.1%	52.6%	59.3%
Somewhat Unsatisfied	197	88	99	1	3	39	40	32	45	33	26	126	10	25	2	2	25
	17.4%	16%	18.4%	12.5%	15.0%	18.3%	15.9%	15.1%	19.1%	19%	14.8%	18.2%	9.5%	21.9%	14.3%	10.5%	17.9%
Very Unsatisfied	214	107	83	5	2	37	41	52	45	29	35	114	17	18	6	8	58
	18.9%	20%	15.4%	62.5%	10.0%	17.4%	16.3%	24.5%	19.1%	16%	19.9%	16.4%	16.2%	15.8%	42.9%	42.1%	41.4%



Q3_E. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1133 100%	174 100%	147 100%	116 100%	246 100%	105 100%	98 100%	136 100%	65 100%	1 100%	22 100%	169 100%	183 100%	197 100%	193 100%	387 100%	49 100.0%	149 100.0%	148 100.0%	248 100.0%	527 100.0%
Satisfied [NET] =====	476 42.0%	74 42.5%	51 34.7%	54 46.6%	113 45.9%	43 41.0%	45 45.9%	47 34.6%	30 46.2%	1 100%	12 54.5%	75 44.4%	67 36.6%	98 49.7%	70 36.3%	165 42.6%	29 59.2%	64 43.0%	71 48.0%	106 42.7%	204 38.7%
Very Satisfied	172 15.2%	24 13.8%	15 10.2%	20 17.2%	38 15.4%	14 13.3%	21 21.4%	16 11.8%	15 23.1%	1 100%	3 13.6%	28 16.6%	20 10.9%	35 17.8%	25 13.0%	63 16.3%	12 24.5%	34 22.8%	22 14.9%	36 14.5%	68 12.9%
Somewhat Satisfied	304 26.8%	50 28.7%	36 24.5%	34 29.3%	75 30.5%	29 27.6%	24 24.5%	31 22.8%	15 23.1%	- 40.9%	9 27.8%	47 25.7%	47 32.0%	63 23.3%	45 26.4%	102 26.4%	17 34.7%	30 20.1%	49 33.1%	70 28.2%	136 25.8%
Neutral	246 21.7%	42 24.1%	30 20.4%	22 19.0%	53 21.5%	18 17.1%	21 21.4%	37 27.2%	17 26.2%	- 9.1%	2 27.8%	47 27.9%	51 19.8%	39 22.3%	43 16.5%	64 16.5%	7 14.3%	38 25.5%	38 25.7%	45 18.1%	115 21.8%
Unsatisfied [NET] =====	411 36.3%	58 33.3%	66 44.9%	40 34.5%	80 32.5%	44 41.9%	32 32.7%	52 38.2%	18 27.7%	- 36.4%	8 27.8%	47 35.5%	65 30.5%	60 41.5%	80 40.8%	158 40.8%	13 26.5%	47 31.5%	39 26.4%	97 39.1%	208 39.5%
Somewhat Unsatisfied	197 17.4%	30 17.2%	28 19.0%	21 18.1%	36 14.6%	20 19.0%	22 22.4%	24 17.6%	11 16.9%	- 18.2%	4 15.4%	26 16.9%	31 18.8%	37 16.6%	32 18.1%	70 18.1%	4 8.2%	24 16.1%	17 11.5%	48 19.4%	101 19.2%
Very Unsatisfied	214 18.9%	28 16.1%	38 25.9%	19 16.4%	44 17.9%	24 22.9%	10 10.2%	28 20.6%	7 10.8%	- 18.2%	4 12.4%	21 18.6%	34 11.7%	23 24.9%	48 22.7%	88 22.7%	9 18.4%	23 15.4%	22 14.9%	49 19.8%	107 20.3%



Q3_E. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1133	91	974	1080	53	617	588	29	130	275	70	186	19	90	34	56	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	476	37	423	451	25	222	209	13	84	115	34	72	9	45	15	30	10	5	5
=====	42.0%	40.7%	43.4%	41.8%	47.2%	36.0%	35.5%	44.8%	64.6%	41.8%	48.6%	38.7%	47.4%	50.0%	44.1%	53.6%	47.6%	42%	55.6%
Very Satisfied	172	16	148	160	12	65	58	7	42	43	14	25	4	19	9	10	3	2	1
	15.2%	17.6%	15.2%	14.8%	22.6%	10.5%	9.9%	24.1%	32.3%	15.6%	20.0%	13.4%	21.1%	21.1%	26.5%	17.9%	14.3%	17%	11.1%
Somewhat Satisfied	304	21	275	291	13	157	151	6	42	72	20	47	5	26	6	20	7	3	4
	26.8%	23.1%	28.2%	26.9%	24.5%	25.4%	25.7%	20.7%	32.3%	26.2%	28.6%	25.3%	26.3%	28.9%	17.6%	35.7%	33.3%	25%	44.4%
Neutral	246	18	213	233	13	121	114	7	31	71	15	52	4	16	4	12	7	6	1
	21.7%	19.8%	21.9%	21.6%	24.5%	19.6%	19.4%	24.1%	23.8%	25.8%	21.4%	28.0%	21.1%	17.8%	11.8%	21.4%	33.3%	50%	11.1%
Unsatisfied [NET]	411	36	338	396	15	274	265	9	15	89	21	62	6	29	15	14	4	1	3
=====	36.3%	39.6%	34.7%	36.7%	28.3%	44.4%	45.1%	31.0%	11.5%	32.4%	30.0%	33.3%	31.6%	32.2%	44.1%	25.0%	19.0%	8.3%	33.3%
Somewhat Unsatisfied	197	8	175	187	10	115	109	6	11	54	15	35	4	15	8	7	2	-	2
	17.4%	8.8%	18.0%	17.3%	18.9%	18.6%	18.5%	20.7%	8.5%	19.6%	21.4%	18.8%	21.1%	16.7%	23.5%	12.5%	9.5%		22.2%
Very Unsatisfied	214	28	163	209	5	159	156	3	4	35	6	27	2	14	7	7	2	1	1
	18.9%	30.8%	16.7%	19.4%	9.4%	25.8%	26.5%	10.3%	3.1%	12.7%	8.6%	14.5%	10.5%	15.6%	20.6%	12.5%	9.5%	8.3%	11.1%



Q3_E. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	90	51	39	-	6	6	7	17	32	22	12	64	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	45	30	15	-	3	4	2	7	16	13	7	31	6	6	-	1	-	
=====	50.0%	59%	38.5%		50.0%	66.7%	28.6%	41.2%	50.0%	59%	58.3%	48.4%	66.7%	85.7%		100.0%		
Very Satisfied	19	15	4	-	1	2	1	3	7	5	4	11	4	3	-	1	-	
	21.1%	29%	10.3%		16.7%	33.3%	14.3%	17.6%	21.9%	23%	33.3%	17.2%	44.4%	42.9%		100.0%		
Somewhat Satisfied	26	15	11	-	2	2	1	4	9	8	3	20	2	3	-	-	-	
	28.9%	29%	28.2%		33.3%	33.3%	14.3%	23.5%	28.1%	36%	25.0%	31.2%	22.2%	42.9%				
Neutral	16	8	8	-	1	1	2	3	7	2	2	11	-	1	-	-	2	
	17.8%	16%	20.5%		16.7%	16.7%	28.6%	17.6%	21.9%	9.1%	16.7%	17.2%		14.3%			40.0%	
Unsatisfied [NET]	29	13	16	-	2	1	3	7	9	7	3	22	3	-	-	-	3	
=====	32.2%	25%	41.0%		33.3%	16.7%	42.9%	41.2%	28.1%	32%	25.0%	34.4%	33.3%				60.0%	
Somewhat Unsatisfied	15	8	7	-	1	-	2	2	4	6	1	11	1	-	-	-	2	
	16.7%	16%	17.9%		16.7%		28.6%	11.8%	12.5%	27%	8.3%	17.2%	11.1%				40.0%	
Very Unsatisfied	14	5	9	-	1	1	1	5	5	1	2	11	2	-	-	-	1	
	15.6%	9.8%	23.1%		16.7%	16.7%	14.3%	29.4%	15.6%	4.5%	16.7%	17.2%	22.2%				20.0%	



Q3_E. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	18	16	-	2	1	2	7	15	7	3	24	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	15	9	6	-	-	1	1	2	8	3	1	12	2	4	-	1	-	
=====	44.1%	50%	37.5%		100%	50.0%	28.6%	53.3%	43%	33.3%	50.0%	40.0%	80.0%		100.0%			
Very Satisfied	9	6	3	-	-	1	-	2	4	2	1	7	2	2	-	1	-	
	26.5%	33%	18.8%		100%		28.6%	26.7%	29%	33.3%	29.2%	40.0%	40.0%		100.0%			
Somewhat Satisfied	6	3	3	-	-	-	1	-	4	1	-	5	-	2	-	-	-	
	17.6%	17%	18.8%				50.0%		26.7%	14%		20.8%		40.0%				
Neutral	4	1	3	-	-	-	-	2	2	-	-	2	-	1	-	-	1	
	11.8%	5.6%	18.8%					28.6%	13.3%			8.3%		20.0%			50.0%	
Unsatisfied [NET]	15	8	7	-	2	-	1	3	5	4	2	10	3	-	-	-	1	
=====	44.1%	44%	43.8%		100%		50.0%	42.9%	33.3%	57%	66.7%	41.7%	60.0%				50.0%	
Somewhat Unsatisfied	8	7	1	-	1	-	-	-	3	4	1	5	1	-	-	-	1	
	23.5%	39%	6.2%		50.0%				20.0%	57%	33.3%	20.8%	20.0%				50.0%	
Very Unsatisfied	7	1	6	-	1	-	1	3	2	-	1	5	2	-	-	-	-	
	20.6%	5.6%	37.5%		50.0%		50.0%	42.9%	13.3%		33.3%	20.8%	40.0%					



Q3_E. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	33	23	-	4	5	5	10	17	15	9	40	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	30	21	9	-	3	3	1	5	8	10	6	19	4	2	-	-	-	
=====	53.6%	64%	39.1%		75.0%	60.0%	20.0%	50.0%	47.1%	67%	66.7%	47.5%	100.0%	100%				
Very Satisfied	10	9	1	-	1	1	1	1	3	3	3	4	2	1	-	-	-	
	17.9%	27%	4.3%		25.0%	20.0%	20.0%	10.0%	17.6%	20%	33.3%	10.0%	50.0%	50.0%				
Somewhat Satisfied	20	12	8	-	2	2	-	4	5	7	3	15	2	1	-	-	-	
	35.7%	36%	34.8%		50.0%	40.0%		40.0%	29.4%	47%	33.3%	37.5%	50.0%	50.0%				
Neutral	12	7	5	-	1	1	2	1	5	2	2	9	-	-	-	-	1	
	21.4%	21%	21.7%		25.0%	20.0%	40.0%	10.0%	29.4%	13%	22.2%	22.5%					33.3%	
Unsatisfied [NET]	14	5	9	-	-	1	2	4	4	3	1	12	-	-	-	-	2	
=====	25.0%	15%	39.1%			20.0%	40.0%	40.0%	23.5%	20%	11.1%	30.0%					66.7%	
Somewhat Unsatisfied	7	1	6	-	-	-	2	2	1	2	-	6	-	-	-	-	1	
	12.5%	3.0%	26.1%				40.0%	20.0%	5.9%	13%		15.0%					33.3%	
Very Unsatisfied	7	4	3	-	-	1	-	2	3	1	1	6	-	-	-	-	1	
	12.5%	12%	13.0%			20.0%		20.0%	17.6%	6.7%	11.1%	15.0%					33.3%	



Q3_E. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	1	3	7	6	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	7	3	-	1	-	1	-	1	5	3	5	1	1	-	-	-	
=====	47.6%	47%	60.0%		100%		100%		14.3%	83%	50.0%	50.0%	50.0%	100%				
Very Satisfied	3	3	-	-	-	-	-	-	1	1	2	-	1	-	-	-	-	
	14.3%	20%							14.3%	17%	33.3%		50.0%					
Somewhat Satisfied	7	4	3	-	1	-	1	-	-	4	1	5	-	1	-	-	-	
	33.3%	27%	60.0%		100%		100%			67%	16.7%	50.0%		100%				
Neutral	7	6	1	-	-	1	-	2	4	-	1	4	1	-	-	-	1	
	33.3%	40%	20.0%			100%		66.7%	57.1%		16.7%	40.0%	50.0%				50.0%	
Unsatisfied [NET]	4	2	1	-	-	-	-	1	2	1	2	1	-	-	-	-	1	
=====	19.0%	13%	20.0%					33.3%	28.6%	17%	33.3%	10.0%					50.0%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	9.5%	13%							14.3%	17%	16.7%	10.0%						
Very Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	9.5%		20.0%					33.3%	14.3%		16.7%						50.0%	



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 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	5	4	1	-	1	-	-	-	1	3	2	2	-	1	-	-	-	
=====	41.7%	44%	50.0%		100%				20.0%	100%	50.0%	40.0%		100%				
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	16.7%	22%							20.0%	33%	50.0%							
Somewhat Satisfied	3	2	1	-	1	-	-	-	-	2	-	2	-	1	-	-	-	
	25.0%	22%	50.0%		100%					67%		40.0%		100%				
Neutral	6	5	1	-	-	1	-	2	3	-	1	3	1	-	-	-	1	
	50.0%	56%	50.0%			100%		100%	60.0%		25.0%	60.0%	100.0%				100%	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	8.3%								20.0%		25.0%							
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	8.3%								20.0%		25.0%							



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 Transparency of the County's decision-making process
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	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	1		
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%			100%		
Satisfied [NET]	5	3	2	-	-	-	1	-	-	2	1	3	1	-	-	-		
=====	55.6%	50%	66.7%				100%			67%	50.0%	60.0%	100.0%					
Very Satisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-		
	11.1%	17%											100.0%					
Somewhat Satisfied	4	2	2	-	-	-	1	-	-	2	1	3	-	-	-	-		
	44.4%	33%	66.7%				100%			67%	50.0%	60.0%						
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-		
	11.1%	17%							50.0%			20.0%						
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	1		
=====	33.3%	33%	33.3%					100%	50.0%	33%	50.0%	20.0%				100%		
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-		
	22.2%	33%							50.0%	33%	50.0%	20.0%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1		
	11.1%		33.3%					100%								100%		



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 Transparency of the County's decision-making process
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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1133	545	539	8	20	213	251	212	235	177	176	694	105	114	14	19	140
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	476	236	232	2	12	86	108	87	99	77	82	310	56	44	3	6	25
=====	42.0%	43%	43.0%	25.0%	60.0%	40.4%	43.0%	41.0%	42.1%	44%	46.6%	44.7%	53.3%	38.6%	21.4%	31.6%	17.9%
Very Satisfied	172	94	73	2	3	31	36	40	32	28	41	93	26	15	-	5	10
	36.1%	40%	31.5%	100.0%	25.0%	36.0%	33.3%	46.0%	32.3%	36%	50.0%	30.0%	46.4%	34.1%		83.3%	40.0%
Somewhat Satisfied	304	142	159	-	9	55	72	47	67	49	41	217	30	29	3	1	15
	63.9%	60%	68.5%		75.0%	64.0%	66.7%	54.0%	67.7%	64%	50.0%	70.0%	53.6%	65.9%	100.0%	16.7%	60.0%
Neutral	246	114	125	-	3	51	62	41	46	38	33	144	22	27	3	3	32
	21.7%	21%	23.2%		15.0%	23.9%	24.7%	19.3%	19.6%	21%	18.8%	20.7%	21.0%	23.7%	21.4%	15.8%	22.9%
Unsatisfied [NET]	411	195	182	6	5	76	81	84	90	62	61	240	27	43	8	10	83
=====	36.3%	36%	33.8%	75.0%	25.0%	35.7%	32.3%	39.6%	38.3%	35%	34.7%	34.6%	25.7%	37.7%	57.1%	52.6%	59.3%
Somewhat Unsatisfied	197	88	99	1	3	39	40	32	45	33	26	126	10	25	2	2	25
	47.9%	45%	54.4%	16.7%	60.0%	51.3%	49.4%	38.1%	50.0%	53%	42.6%	52.5%	37.0%	58.1%	25.0%	20.0%	30.1%
Very Unsatisfied	214	107	83	5	2	37	41	52	45	29	35	114	17	18	6	8	58
	52.1%	55%	45.6%	83.3%	40.0%	48.7%	50.6%	61.9%	50.0%	47%	57.4%	47.5%	63.0%	41.9%	75.0%	80.0%	69.9%



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1133 100%	174 100%	147 100%	116 100%	246 100%	105 100%	98 100%	136 100%	65 100%	1 100%	22 100%	169 100%	183 100%	197 100%	193 100%	387 100%	49 100.0%	149 100.0%	148 100.0%	248 100.0%	527 100.0%
Satisfied [NET] =====	476 42.0%	74 42.5%	51 34.7%	54 46.6%	113 45.9%	43 41.0%	45 45.9%	47 34.6%	30 46.2%	1 100%	12 54.5%	75 44.4%	67 36.6%	98 49.7%	70 36.3%	165 42.6%	29 59.2%	64 43.0%	71 48.0%	106 42.7%	204 38.7%
Very Satisfied	172 36.1%	24 32.4%	15 29.4%	20 37.0%	38 33.6%	14 32.6%	21 46.7%	16 34.0%	15 50.0%	1 100%	3 25.0%	28 37.3%	20 29.9%	35 35.7%	25 35.7%	63 38.2%	12 41.4%	34 53.1%	22 31.0%	36 34.0%	68 33.3%
Somewhat Satisfied	304 63.9%	50 67.6%	36 70.6%	34 63.0%	75 66.4%	29 67.4%	24 53.3%	31 66.0%	15 50.0%	- 75.0%	9 62.7%	47 70.1%	47 64.3%	63 64.3%	45 61.8%	102 61.8%	17 58.6%	30 46.9%	49 69.0%	70 66.0%	136 66.7%
Neutral	246 21.7%	42 24.1%	30 20.4%	22 19.0%	53 21.5%	18 17.1%	21 21.4%	37 27.2%	17 26.2%	- 9.1%	2 27.8%	47 27.9%	51 19.8%	39 22.3%	43 16.5%	64 16.5%	7 14.3%	38 25.5%	38 25.7%	45 18.1%	115 21.8%
Unsatisfied [NET] =====	411 36.3%	58 33.3%	66 44.9%	40 34.5%	80 32.5%	44 41.9%	32 32.7%	52 38.2%	18 27.7%	- 36.4%	8 27.8%	47 35.5%	65 30.5%	60 41.5%	80 40.8%	158 40.8%	13 26.5%	47 31.5%	39 26.4%	97 39.1%	208 39.5%
Somewhat Unsatisfied	197 47.9%	30 51.7%	28 42.4%	21 52.5%	36 45.0%	20 45.5%	22 68.8%	24 46.2%	11 61.1%	- 50.0%	4 55.3%	26 47.7%	31 61.7%	37 40.0%	32 44.3%	70 44.3%	4 30.8%	24 51.1%	17 43.6%	48 49.5%	101 48.6%
Very Unsatisfied	214 52.1%	28 48.3%	38 57.6%	19 47.5%	44 55.0%	24 54.5%	10 31.2%	28 53.8%	7 38.9%	- 50.0%	4 44.7%	21 52.3%	34 38.3%	23 60.0%	48 55.7%	88 55.7%	9 69.2%	23 48.9%	22 56.4%	49 50.5%	107 51.4%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1133	91	974	1080	53	617	588	29	130	275	70	186	19	90	34	56	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	476	37	423	451	25	222	209	13	84	115	34	72	9	45	15	30	10	5	5
=====	42.0%	40.7%	43.4%	41.8%	47.2%	36.0%	35.5%	44.8%	64.6%	41.8%	48.6%	38.7%	47.4%	50.0%	44.1%	53.6%	47.6%	42%	55.6%
Very Satisfied	172	16	148	160	12	65	58	7	42	43	14	25	4	19	9	10	3	2	1
	36.1%	43.2%	35.0%	35.5%	48.0%	29.3%	27.8%	53.8%	50.0%	37.4%	41.2%	34.7%	44.4%	42.2%	60.0%	33.3%	30.0%	40%	20.0%
Somewhat Satisfied	304	21	275	291	13	157	151	6	42	72	20	47	5	26	6	20	7	3	4
	63.9%	56.8%	65.0%	64.5%	52.0%	70.7%	72.2%	46.2%	50.0%	62.6%	58.8%	65.3%	55.6%	57.8%	40.0%	66.7%	70.0%	60%	80.0%
Neutral	246	18	213	233	13	121	114	7	31	71	15	52	4	16	4	12	7	6	1
	21.7%	19.8%	21.9%	21.6%	24.5%	19.6%	19.4%	24.1%	23.8%	25.8%	21.4%	28.0%	21.1%	17.8%	11.8%	21.4%	33.3%	50%	11.1%
Unsatisfied [NET]	411	36	338	396	15	274	265	9	15	89	21	62	6	29	15	14	4	1	3
=====	36.3%	39.6%	34.7%	36.7%	28.3%	44.4%	45.1%	31.0%	11.5%	32.4%	30.0%	33.3%	31.6%	32.2%	44.1%	25.0%	19.0%	8.3%	33.3%
Somewhat Unsatisfied	197	8	175	187	10	115	109	6	11	54	15	35	4	15	8	7	2	-	2
	47.9%	22.2%	51.8%	47.2%	66.7%	42.0%	41.1%	66.7%	73.3%	60.7%	71.4%	56.5%	66.7%	51.7%	53.3%	50.0%	50.0%		66.7%
Very Unsatisfied	214	28	163	209	5	159	156	3	4	35	6	27	2	14	7	7	2	1	1
	52.1%	77.8%	48.2%	52.8%	33.3%	58.0%	58.9%	33.3%	26.7%	39.3%	28.6%	43.5%	33.3%	48.3%	46.7%	50.0%	50.0%	100%	33.3%



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 Transparency of the County's decision-making process
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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	90	51	39	-	6	6	7	17	32	22	12	64	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	45	30	15	-	3	4	2	7	16	13	7	31	6	6	-	1	-	
=====	50.0%	59%	38.5%		50.0%	66.7%	28.6%	41.2%	50.0%	59%	58.3%	48.4%	66.7%	85.7%		100.0%		
Very Satisfied	19	15	4	-	1	2	1	3	7	5	4	11	4	3	-	1	-	
	42.2%	50%	26.7%		33.3%	50.0%	50.0%	42.9%	43.8%	38%	57.1%	35.5%	66.7%	50.0%		100.0%		
Somewhat Satisfied	26	15	11	-	2	2	1	4	9	8	3	20	2	3	-	-	-	
	57.8%	50%	73.3%		66.7%	50.0%	50.0%	57.1%	56.2%	62%	42.9%	64.5%	33.3%	50.0%				
Neutral	16	8	8	-	1	1	2	3	7	2	2	11	-	1	-	-	2	
	17.8%	16%	20.5%		16.7%	16.7%	28.6%	17.6%	21.9%	9.1%	16.7%	17.2%		14.3%			40.0%	
Unsatisfied [NET]	29	13	16	-	2	1	3	7	9	7	3	22	3	-	-	-	3	
=====	32.2%	25%	41.0%		33.3%	16.7%	42.9%	41.2%	28.1%	32%	25.0%	34.4%	33.3%				60.0%	
Somewhat Unsatisfied	15	8	7	-	1	-	2	2	4	6	1	11	1	-	-	-	2	
	51.7%	62%	43.8%		50.0%		66.7%	28.6%	44.4%	86%	33.3%	50.0%	33.3%				66.7%	
Very Unsatisfied	14	5	9	-	1	1	1	5	5	1	2	11	2	-	-	-	1	
	48.3%	38%	56.2%		50.0%	100%	33.3%	71.4%	55.6%	14%	66.7%	50.0%	66.7%				33.3%	



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 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	18	16	-	2	1	2	7	15	7	3	24	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	15	9	6	-	-	1	1	2	8	3	1	12	2	4	-	1	-	
=====	44.1%	50%	37.5%			100%	50.0%	28.6%	53.3%	43%	33.3%	50.0%	40.0%	80.0%		100.0%		
Very Satisfied	9	6	3	-	-	1	-	2	4	2	1	7	2	2	-	1	-	
	60.0%	67%	50.0%			100%		100%	50.0%	67%	100.0%	58.3%	100.0%	50.0%		100.0%		
Somewhat Satisfied	6	3	3	-	-	-	1	-	4	1	-	5	-	2	-	-	-	
	40.0%	33%	50.0%				100%		50.0%	33%		41.7%		50.0%				
Neutral	4	1	3	-	-	-	-	2	2	-	-	2	-	1	-	-	1	
	11.8%	5.6%	18.8%					28.6%	13.3%			8.3%		20.0%			50.0%	
Unsatisfied [NET]	15	8	7	-	2	-	1	3	5	4	2	10	3	-	-	-	1	
=====	44.1%	44%	43.8%		100%		50.0%	42.9%	33.3%	57%	66.7%	41.7%	60.0%				50.0%	
Somewhat Unsatisfied	8	7	1	-	1	-	-	-	3	4	1	5	1	-	-	-	1	
	53.3%	88%	14.3%		50.0%				60.0%	100%	50.0%	50.0%	33.3%				100%	
Very Unsatisfied	7	1	6	-	1	-	1	3	2	-	1	5	2	-	-	-	-	
	46.7%	12%	85.7%		50.0%		100%	100%	40.0%		50.0%	50.0%	66.7%					



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 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	56	33	23	-	4	5	5	10	17	15	9	40	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	30	21	9	-	3	3	1	5	8	10	6	19	4	2	-	-	-	
=====	53.6%	64%	39.1%		75.0%	60.0%	20.0%	50.0%	47.1%	67%	66.7%	47.5%	100.0%	100%				
Very Satisfied	10	9	1	-	1	1	1	1	3	3	3	4	2	1	-	-	-	
	33.3%	43%	11.1%		33.3%	33.3%	100%	20.0%	37.5%	30%	50.0%	21.1%	50.0%	50.0%				
Somewhat Satisfied	20	12	8	-	2	2	-	4	5	7	3	15	2	1	-	-	-	
	66.7%	57%	88.9%		66.7%	66.7%		80.0%	62.5%	70%	50.0%	78.9%	50.0%	50.0%				
Neutral	12	7	5	-	1	1	2	1	5	2	2	9	-	-	-	-	1	
	21.4%	21%	21.7%		25.0%	20.0%	40.0%	10.0%	29.4%	13%	22.2%	22.5%					33.3%	
Unsatisfied [NET]	14	5	9	-	-	1	2	4	4	3	1	12	-	-	-	-	2	
=====	25.0%	15%	39.1%			20.0%	40.0%	40.0%	23.5%	20%	11.1%	30.0%					66.7%	
Somewhat Unsatisfied	7	1	6	-	-	-	2	2	1	2	-	6	-	-	-	-	1	
	50.0%	20%	66.7%				100%	50.0%	25.0%	67%		50.0%					50.0%	
Very Unsatisfied	7	4	3	-	-	1	-	2	3	1	1	6	-	-	-	-	1	
	50.0%	80%	33.3%			100%		50.0%	75.0%	33%	100.0%	50.0%					50.0%	



Q3_EA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-							LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY	18-19	20-29	30-39	40-49	50-64	65+							
Total	21	15	5	-	1	1	1	3	7	6	6	10	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	7	3	-	1	-	1	-	1	5	3	5	1	1	-	-	-
=====	47.6%	47%	60.0%		100%		100%		14.3%	83%	50.0%	50.0%	50.0%	100%			
Very Satisfied	3	3	-	-	-	-	-	-	1	1	2	-	1	-	-	-	-
	30.0%	43%							100%	20%	66.7%		100.0%				
Somewhat Satisfied	7	4	3	-	1	-	1	-	-	4	1	5	-	1	-	-	-
	70.0%	57%	100.0%		100%		100%			80%	33.3%	100%		100%			
Neutral	7	6	1	-	-	1	-	2	4	-	1	4	1	-	-	-	1
	33.3%	40%	20.0%			100%		66.7%	57.1%		16.7%	40.0%	50.0%				50.0%
Unsatisfied [NET]	4	2	1	-	-	-	-	1	2	1	2	1	-	-	-	-	1
=====	19.0%	13%	20.0%					33.3%	28.6%	17%	33.3%	10.0%					50.0%
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	50.0%	100%							50.0%	100%	50.0%	100%					
Very Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
	50.0%		100.0%					100%	50.0%		50.0%						100%



Q3_EA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	5	4	1	-	1	-	-	-	1	3	2	2	-	1	-	-	-	
=====	41.7%	44%	50.0%		100%				20.0%	100%	50.0%	40.0%		100%				
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	40.0%	50%							100%	33%	100.0%							
Somewhat Satisfied	3	2	1	-	1	-	-	-	-	2	-	2	-	1	-	-	-	
	60.0%	50%	100.0%		100%					67%		100%		100%				
Neutral	6	5	1	-	-	1	-	2	3	-	1	3	1	-	-	-	1	
	50.0%	56%	50.0%			100%		100%	60.0%		25.0%	60.0%	100.0%				100%	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	8.3%								20.0%		25.0%							
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	100%								100%		100.0%							



Q3_EA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transparency of the County's decision-making process
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Satisfied [NET]	5	3	2	-	-	-	1	-	-	2	1	3	1	-	-	-	-
=====	55.6%	50%	66.7%				100%			67%	50.0%	60.0%	100.0%				
Very Satisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-
	20.0%	33%											100.0%				
Somewhat Satisfied	4	2	2	-	-	-	1	-	-	2	1	3	-	-	-	-	-
	80.0%	67%	100.0%				100%			100%	100.0%	100%					
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	11.1%	17%							50.0%			20.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1
=====	33.3%	33%	33.3%					100%	50.0%	33%	50.0%	20.0%					100%
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	66.7%	100%							100%	100%	100.0%	100%					
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	33.3%		100.0%					100%									100%



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1067	511	512	6	21	203	241	192	210	177	171	633	101	108	13	19	134	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	728	358	350	2	10	121	172	124	155	133	129	446	73	70	7	10	65	
=====	68.2%	70%	68.4%	33.3%	47.6%	59.6%	71.4%	64.6%	73.8%	75%	75.4%	70.5%	72.3%	64.8%	53.8%	52.6%	48.5%	
Very Satisfied	409	202	197	2	6	67	80	65	101	82	76	253	46	35	3	4	31	
	38.3%	40%	38.5%	33.3%	28.6%	33.0%	33.2%	33.9%	48.1%	46%	44.4%	40.0%	45.5%	32.4%	23.1%	21.1%	23.1%	
Somewhat Satisfied	319	156	153	-	4	54	92	59	54	51	53	193	27	35	4	6	34	
	29.9%	31%	29.9%		19.0%	26.6%	38.2%	30.7%	25.7%	29%	31.0%	30.5%	26.7%	32.4%	30.8%	31.6%	25.4%	
Neutral	244	112	116	3	6	59	50	52	36	35	32	133	20	31	5	4	47	
	22.9%	22%	22.7%	50.0%	28.6%	29.1%	20.7%	27.1%	17.1%	20%	18.7%	21.0%	19.8%	28.7%	38.5%	21.1%	35.1%	
Unsatisfied [NET]	95	41	46	1	5	23	19	16	19	9	10	54	8	7	1	5	22	
=====	8.9%	8.0%	9.0%	16.7%	23.8%	11.3%	7.9%	8.3%	9.0%	5.1%	5.8%	8.5%	7.9%	6.5%	7.7%	26.3%	16.4%	
Somewhat Unsatisfied	77	31	39	1	4	22	16	11	15	7	7	43	7	6	-	3	17	
	7.2%	6.1%	7.6%	16.7%	19.0%	10.8%	6.6%	5.7%	7.1%	4.0%	4.1%	6.8%	6.9%	5.6%		15.8%	12.7%	
Very Unsatisfied	18	10	7	-	1	1	3	5	4	2	3	11	1	1	1	2	5	
	1.7%	2.0%	1.4%		4.8%	0.5%	1.2%	2.6%	1.9%	1.1%	1.8%	1.7%	1.0%	0.9%	7.7%	10.5%	3.7%	



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1067	166	131	114	242	97	90	124	61	1	17	167	169	191	171	365	49	141	145	248	472
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	728	113	73	86	172	65	62	83	43	1	13	107	107	138	110	263	34	96	95	162	332
=====	68.2%	68.1%	55.7%	75.4%	71.1%	67.0%	68.9%	66.9%	70.5%	100%	76.5%	64.1%	63.3%	72.3%	64.3%	72.1%	69.4%	68.1%	65.5%	65.3%	70.3%
Very Satisfied	409	62	44	47	86	40	31	53	26	1	7	58	46	76	65	161	19	62	51	87	185
	38.3%	37.3%	33.6%	41.2%	35.5%	41.2%	34.4%	42.7%	42.6%	100%	41.2%	34.7%	27.2%	39.8%	38.0%	44.1%	38.8%	44.0%	35.2%	35.1%	39.2%
Somewhat Satisfied	319	51	29	39	86	25	31	30	17	-	6	49	61	62	45	102	15	34	44	75	147
	29.9%	30.7%	22.1%	34.2%	35.5%	25.8%	34.4%	24.2%	27.9%	-	35.3%	29.3%	36.1%	32.5%	26.3%	27.9%	30.6%	24.1%	30.3%	30.2%	31.1%
Neutral	244	43	41	17	46	23	21	32	14	-	3	44	46	36	44	74	11	29	42	56	104
	22.9%	25.9%	31.3%	14.9%	19.0%	23.7%	23.3%	25.8%	23.0%	-	17.6%	26.3%	27.2%	18.8%	25.7%	20.3%	22.4%	20.6%	29.0%	22.6%	22.0%
Unsatisfied [NET]	95	10	17	11	24	9	7	9	4	-	1	16	16	17	17	28	4	16	8	30	36
=====	8.9%	6.0%	13.0%	9.6%	9.9%	9.3%	7.8%	7.3%	6.6%	-	5.9%	9.6%	9.5%	8.9%	9.9%	7.7%	8.2%	11.3%	5.5%	12.1%	7.6%
Somewhat Unsatisfied	77	8	11	8	22	6	7	8	4	-	1	14	13	16	13	20	3	15	5	27	26
	7.2%	4.8%	8.4%	7.0%	9.1%	6.2%	7.8%	6.5%	6.6%	-	5.9%	8.4%	7.7%	8.4%	7.6%	5.5%	6.1%	10.6%	3.4%	10.9%	5.5%
Very Unsatisfied	18	2	6	3	2	3	-	1	-	-	-	2	3	1	4	8	1	1	3	3	10
	1.7%	1.2%	4.6%	2.6%	0.8%	3.1%	-	0.8%	-	-	-	1.2%	1.8%	0.5%	2.3%	2.2%	2.0%	0.7%	2.1%	1.2%	2.1%



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1067	91	913	1011	56	564	532	32	133	268	69	180	19	84	29	55	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	728	60	632	689	39	371	347	24	89	184	42	132	10	70	26	44	14	9	5
=====	68.2%	65.9%	69.2%	68.2%	69.6%	65.8%	65.2%	75.0%	66.9%	68.7%	60.9%	73.3%	52.6%	83.3%	89.7%	80.0%	77.8%	90%	62.5%
Very Satisfied	409	32	363	381	28	203	185	18	57	98	27	65	6	41	14	27	10	7	3
	38.3%	35.2%	39.8%	37.7%	50.0%	36.0%	34.8%	56.2%	42.9%	36.6%	39.1%	36.1%	31.6%	48.8%	48.3%	49.1%	55.6%	70%	37.5%
Somewhat Satisfied	319	28	269	308	11	168	162	6	32	86	15	67	4	29	12	17	4	2	2
	29.9%	30.8%	29.5%	30.5%	19.6%	29.8%	30.5%	18.8%	24.1%	32.1%	21.7%	37.2%	21.1%	34.5%	41.4%	30.9%	22.2%	20%	25.0%
Neutral	244	19	207	232	12	130	126	4	35	65	21	36	8	11	2	9	3	1	2
	22.9%	20.9%	22.7%	22.9%	21.4%	23.0%	23.7%	12.5%	26.3%	24.3%	30.4%	20.0%	42.1%	13.1%	6.9%	16.4%	16.7%	10%	25.0%
Unsatisfied [NET]	95	12	74	90	5	63	59	4	9	19	6	12	1	3	1	2	1	-	1
=====	8.9%	13.2%	8.1%	8.9%	8.9%	11.2%	11.1%	12.5%	6.8%	7.1%	8.7%	6.7%	5.3%	3.6%	3.4%	3.6%	5.6%	-	12.5%
Somewhat Unsatisfied	77	11	59	74	3	49	47	2	8	17	5	11	1	2	1	1	1	-	1
	7.2%	12.1%	6.5%	7.3%	5.4%	8.7%	8.8%	6.2%	6.0%	6.3%	7.2%	6.1%	5.3%	2.4%	3.4%	1.8%	5.6%	-	12.5%
Very Unsatisfied	18	1	15	16	2	14	12	2	1	2	1	1	-	1	-	1	-	-	-
	1.7%	1.1%	1.6%	1.6%	3.6%	2.5%	2.3%	6.2%	0.8%	0.7%	1.4%	0.6%	-	1.2%	-	1.8%	-	-	-



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	84	46	38	-	6	7	7	12	29	23	13	57	10	5	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	70	36	34	-	4	4	6	9	27	20	11	47	9	5	-	1	3	
=====	83.3%	78%	89.5%		66.7%	57.1%	85.7%	75.0%	93.1%	87%	84.6%	82.5%	90.0%	100%		100.0%	75.0%	
Very Satisfied	41	20	21	-	2	4	2	3	18	12	8	27	7	2	-	1	2	
	48.8%	43%	55.3%		33.3%	57.1%	28.6%	25.0%	62.1%	52%	61.5%	47.4%	70.0%	40.0%		100.0%	50.0%	
Somewhat Satisfied	29	16	13	-	2	-	4	6	9	8	3	20	2	3	-	-	1	
	34.5%	35%	34.2%		33.3%		57.1%	50.0%	31.0%	35%	23.1%	35.1%	20.0%	60.0%			25.0%	
Neutral	11	8	3	-	2	3	1	2	-	3	1	8	1	-	-	-	1	
	13.1%	17%	7.9%		33.3%	42.9%	14.3%	16.7%		13%	7.7%	14.0%	10.0%				25.0%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	1	2	-	-	-	-	-	
=====	3.6%	4.3%	2.6%					8.3%	6.9%		7.7%	3.5%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	1	1	-	-	-	-	-	
	2.4%	2.2%	2.6%					8.3%	3.4%		7.7%	1.8%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.2%	2.2%							3.4%			1.8%						



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	29	14	15	-	2	1	2	6	11	7	3	20	5	3	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	26	13	13	-	1	1	2	5	11	6	3	17	5	3	-	1	1	
=====	89.7%	93%	86.7%		50.0%	100%	100%	83.3%	100%	86%	100.0%	85.0%	100.0%	100%		100.0%	100%	
Very Satisfied	14	6	8	-	-	1	-	3	6	4	2	9	5	1	-	1	-	
	48.3%	43%	53.3%			100%		50.0%	54.5%	57%	66.7%	45.0%	100.0%	33.3%		100.0%		
Somewhat Satisfied	12	7	5	-	1	-	2	2	5	2	1	8	-	2	-	-	1	
	41.4%	50%	33.3%		50.0%		100%	33.3%	45.5%	29%	33.3%	40.0%		66.7%			100%	
Neutral	2	1	1	-	1	-	-	-	-	1	-	2	-	-	-	-	-	
	6.9%	7.1%	6.7%		50.0%					14%		10.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	3.4%		6.7%					16.7%				5.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	3.4%		6.7%					16.7%				5.0%						



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	55	32	23	-	4	6	5	6	18	16	10	37	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	23	21	-	3	3	4	4	16	14	8	30	4	2	-	-	2	
=====	80.0%	72%	91.3%		75.0%	50.0%	80.0%	66.7%	88.9%	88%	80.0%	81.1%	80.0%	100%			66.7%	
Very Satisfied	27	14	13	-	2	3	2	-	12	8	6	18	2	1	-	-	2	
	49.1%	44%	56.5%		50.0%	50.0%	40.0%		66.7%	50%	60.0%	48.6%	40.0%	50.0%			66.7%	
Somewhat Satisfied	17	9	8	-	1	-	2	4	4	6	2	12	2	1	-	-	-	
	30.9%	28%	34.8%		25.0%		40.0%	66.7%	22.2%	38%	20.0%	32.4%	40.0%	50.0%				
Neutral	9	7	2	-	1	3	1	2	-	2	1	6	1	-	-	-	1	
	16.4%	22%	8.7%		25.0%	50.0%	20.0%	33.3%		12%	10.0%	16.2%	20.0%				33.3%	
Unsatisfied [NET]	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-	
=====	3.6%	6.2%							11.1%		10.0%	2.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	1.8%	3.1%							5.6%		10.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.8%	3.1%							5.6%			2.7%						



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	18	12	5	-	1	1	1	3	5	5	6	8	1	1	-	2		
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%		
Satisfied [NET]	14	9	4	-	1	-	1	2	5	3	5	6	1	1	-	1		
=====	77.8%	75%	80.0%		100%		100%	66.7%	100%	60%	83.3%	75.0%	100.0%	100%		50.0%		
Very Satisfied	10	6	3	-	1	-	1	-	5	3	4	5	-	1	-	-		
	55.6%	50%	60.0%		100%		100%		100%	60%	66.7%	62.5%		100%				
Somewhat Satisfied	4	3	1	-	-	-	-	2	-	-	1	1	1	-	-	1		
	22.2%	25%	20.0%					66.7%			16.7%	12.5%	100.0%			50.0%		
Neutral	3	2	1	-	-	1	-	1	-	1	-	2	-	-	-	1		
	16.7%	17%	20.0%			100%		33.3%		20%		25.0%				50.0%		
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-		
=====	5.6%	8.3%								20%	16.7%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-		
	5.6%	8.3%								20%	16.7%							



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY														
Total	10	7	2	-	1	1	-	2	4	2	4	4	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	9	6	2	-	1	-	-	2	4	2	4	3	-	1	-	-	1	
=====	90.0%	86%	100.0%		100%			100%	100%	100%	100.0%	75.0%		100%			100%	
Very Satisfied	7	5	1	-	1	-	-	-	4	2	4	2	-	1	-	-	-	
	70.0%	71%	50.0%		100%				100%	100%	100.0%	50.0%		100%				
Somewhat Satisfied	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1	
	20.0%	14%	50.0%					100%				25.0%					100%	
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	10.0%	14%				100%						25.0%						



Q3_F. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	1	-	1	1	1	3	1	-	-	-	-	
=====	62.5%	60%	66.7%				100%		100%	33%	50.0%	75.0%	100.0%					
Very Satisfied	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	37.5%	20%	66.7%				100%		100%	33%		75.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	25.0%	40%									50.0%		100.0%					
Neutral	2	1	1	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
	25.0%	20%	33.3%					100%		33%		25.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	12.5%	20%								33%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	12.5%	20%								33%	50.0%							



Q3_FA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1067	511	512	6	21	203	241	192	210	177	171	633	101	108	13	19	134	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	728	358	350	2	10	121	172	124	155	133	129	446	73	70	7	10	65	
=====	68.2%	70%	68.4%	33.3%	47.6%	59.6%	71.4%	64.6%	73.8%	75%	75.4%	70.5%	72.3%	64.8%	53.8%	52.6%	48.5%	
Very Satisfied	409	202	197	2	6	67	80	65	101	82	76	253	46	35	3	4	31	
	56.2%	56%	56.3%	100.0%	60.0%	55.4%	46.5%	52.4%	65.2%	62%	58.9%	56.7%	63.0%	50.0%	42.9%	40.0%	47.7%	
Somewhat Satisfied	319	156	153	-	4	54	92	59	54	51	53	193	27	35	4	6	34	
	43.8%	44%	43.7%		40.0%	44.6%	53.5%	47.6%	34.8%	38%	41.1%	43.3%	37.0%	50.0%	57.1%	60.0%	52.3%	
Neutral	244	112	116	3	6	59	50	52	36	35	32	133	20	31	5	4	47	
	22.9%	22%	22.7%	50.0%	28.6%	29.1%	20.7%	27.1%	17.1%	20%	18.7%	21.0%	19.8%	28.7%	38.5%	21.1%	35.1%	
Unsatisfied [NET]	95	41	46	1	5	23	19	16	19	9	10	54	8	7	1	5	22	
=====	8.9%	8.0%	9.0%	16.7%	23.8%	11.3%	7.9%	8.3%	9.0%	5.1%	5.8%	8.5%	7.9%	6.5%	7.7%	26.3%	16.4%	
Somewhat Unsatisfied	77	31	39	1	4	22	16	11	15	7	7	43	7	6	-	3	17	
	81.1%	76%	84.8%	100.0%	80.0%	95.7%	84.2%	68.8%	78.9%	78%	70.0%	79.6%	87.5%	85.7%		60.0%	77.3%	
Very Unsatisfied	18	10	7	-	1	1	3	5	4	2	3	11	1	1	1	2	5	
	18.9%	24%	15.2%		20.0%	4.3%	15.8%	31.2%	21.1%	22%	30.0%	20.4%	12.5%	14.3%	100.0%	40.0%	22.7%	



Q3_FA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1067	166	131	114	242	97	90	124	61	1	17	167	169	191	171	365	49	141	145	248	472
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	728	113	73	86	172	65	62	83	43	1	13	107	107	138	110	263	34	96	95	162	332
=====	68.2%	68.1%	55.7%	75.4%	71.1%	67.0%	68.9%	66.9%	70.5%	100%	76.5%	64.1%	63.3%	72.3%	64.3%	72.1%	69.4%	68.1%	65.5%	65.3%	70.3%
Very Satisfied	409	62	44	47	86	40	31	53	26	1	7	58	46	76	65	161	19	62	51	87	185
	56.2%	54.9%	60.3%	54.7%	50.0%	61.5%	50.0%	63.9%	60.5%	100%	53.8%	54.2%	43.0%	55.1%	59.1%	61.2%	55.9%	64.6%	53.7%	53.7%	55.7%
Somewhat Satisfied	319	51	29	39	86	25	31	30	17	-	6	49	61	62	45	102	15	34	44	75	147
	43.8%	45.1%	39.7%	45.3%	50.0%	38.5%	50.0%	36.1%	39.5%	-	46.2%	45.8%	57.0%	44.9%	40.9%	38.8%	44.1%	35.4%	46.3%	46.3%	44.3%
Neutral	244	43	41	17	46	23	21	32	14	-	3	44	46	36	44	74	11	29	42	56	104
	22.9%	25.9%	31.3%	14.9%	19.0%	23.7%	23.3%	25.8%	23.0%	-	17.6%	26.3%	27.2%	18.8%	25.7%	20.3%	22.4%	20.6%	29.0%	22.6%	22.0%
Unsatisfied [NET]	95	10	17	11	24	9	7	9	4	-	1	16	16	17	17	28	4	16	8	30	36
=====	8.9%	6.0%	13.0%	9.6%	9.9%	9.3%	7.8%	7.3%	6.6%	-	5.9%	9.6%	9.5%	8.9%	9.9%	7.7%	8.2%	11.3%	5.5%	12.1%	7.6%
Somewhat Unsatisfied	77	8	11	8	22	6	7	8	4	-	1	14	13	16	13	20	3	15	5	27	26
	81.1%	80.0%	64.7%	72.7%	91.7%	66.7%	100%	88.9%	100%	-	100%	87.5%	81.2%	94.1%	76.5%	71.4%	75.0%	93.8%	62.5%	90.0%	72.2%
Very Unsatisfied	18	2	6	3	2	3	-	1	-	-	-	2	3	1	4	8	1	1	3	3	10
	18.9%	20.0%	35.3%	27.3%	8.3%	33.3%	-	11.1%	-	-	-	12.5%	18.8%	5.9%	23.5%	28.6%	25.0%	6.2%	37.5%	10.0%	27.8%



Q3_FA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1067	91	913	1011	56	564	532	32	133	268	69	180	19	84	29	55	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	728	60	632	689	39	371	347	24	89	184	42	132	10	70	26	44	14	9	5
=====	68.2%	65.9%	69.2%	68.2%	69.6%	65.8%	65.2%	75.0%	66.9%	68.7%	60.9%	73.3%	52.6%	83.3%	89.7%	80.0%	77.8%	90%	62.5%
Very Satisfied	409	32	363	381	28	203	185	18	57	98	27	65	6	41	14	27	10	7	3
	56.2%	53.3%	57.4%	55.3%	71.8%	54.7%	53.3%	75.0%	64.0%	53.3%	64.3%	49.2%	60.0%	58.6%	53.8%	61.4%	71.4%	78%	60.0%
Somewhat Satisfied	319	28	269	308	11	168	162	6	32	86	15	67	4	29	12	17	4	2	2
	43.8%	46.7%	42.6%	44.7%	28.2%	45.3%	46.7%	25.0%	36.0%	46.7%	35.7%	50.8%	40.0%	41.4%	46.2%	38.6%	28.6%	22%	40.0%
Neutral	244	19	207	232	12	130	126	4	35	65	21	36	8	11	2	9	3	1	2
	22.9%	20.9%	22.7%	22.9%	21.4%	23.0%	23.7%	12.5%	26.3%	24.3%	30.4%	20.0%	42.1%	13.1%	6.9%	16.4%	16.7%	10%	25.0%
Unsatisfied [NET]	95	12	74	90	5	63	59	4	9	19	6	12	1	3	1	2	1	-	1
=====	8.9%	13.2%	8.1%	8.9%	8.9%	11.2%	11.1%	12.5%	6.8%	7.1%	8.7%	6.7%	5.3%	3.6%	3.4%	3.6%	5.6%	-	12.5%
Somewhat Unsatisfied	77	11	59	74	3	49	47	2	8	17	5	11	1	2	1	1	1	-	1
	81.1%	91.7%	79.7%	82.2%	60.0%	77.8%	79.7%	50.0%	88.9%	89.5%	83.3%	91.7%	100.0%	66.7%	100.0%	50.0%	100.0%	-	100%
Very Unsatisfied	18	1	15	16	2	14	12	2	1	2	1	1	-	1	-	1	-	-	-
	18.9%	8.3%	20.3%	17.8%	40.0%	22.2%	20.3%	50.0%	11.1%	10.5%	16.7%	8.3%	-	33.3%	-	50.0%	-	-	-



Q3_FA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	84	46	38	-	6	7	7	12	29	23	13	57	10	5	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	70	36	34	-	4	4	6	9	27	20	11	47	9	5	-	1	3	
=====	83.3%	78%	89.5%		66.7%	57.1%	85.7%	75.0%	93.1%	87%	84.6%	82.5%	90.0%	100%		100.0%	75.0%	
Very Satisfied	41	20	21	-	2	4	2	3	18	12	8	27	7	2	-	1	2	
	58.6%	56%	61.8%		50.0%	100%	33.3%	33.3%	66.7%	60%	72.7%	57.4%	77.8%	40.0%		100.0%	66.7%	
Somewhat Satisfied	29	16	13	-	2	-	4	6	9	8	3	20	2	3	-	-	1	
	41.4%	44%	38.2%		50.0%		66.7%	66.7%	33.3%	40%	27.3%	42.6%	22.2%	60.0%			33.3%	
Neutral	11	8	3	-	2	3	1	2	-	3	1	8	1	-	-	-	1	
	13.1%	17%	7.9%		33.3%	42.9%	14.3%	16.7%		13%	7.7%	14.0%	10.0%				25.0%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	1	2	-	-	-	-	-	
=====	3.6%	4.3%	2.6%					8.3%	6.9%		7.7%	3.5%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	1	1	-	-	-	-	-	
	66.7%	50%	100.0%					100%	50.0%		100.0%	50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							50.0%			50.0%						



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 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	29	14	15	-	2	1	2	6	11	7	3	20	5	3	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	26	13	13	-	1	1	2	5	11	6	3	17	5	3	-	1	1	
=====	89.7%	93%	86.7%		50.0%	100%	100%	83.3%	100%	86%	100.0%	85.0%	100.0%	100%		100.0%	100%	
Very Satisfied	14	6	8	-	-	1	-	3	6	4	2	9	5	1	-	1	-	
	53.8%	46%	61.5%			100%		60.0%	54.5%	67%	66.7%	52.9%	100.0%	33.3%		100.0%		
Somewhat Satisfied	12	7	5	-	1	-	2	2	5	2	1	8	-	2	-	-	1	
	46.2%	54%	38.5%		100%		100%	40.0%	45.5%	33%	33.3%	47.1%		66.7%			100%	
Neutral	2	1	1	-	1	-	-	-	-	1	-	2	-	-	-	-	-	
	6.9%	7.1%	6.7%		50.0%					14%		10.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	3.4%		6.7%					16.7%				5.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	100%		100.0%					100%				100%						



Q3_FA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	55	32	23	-	4	6	5	6	18	16	10	37	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	23	21	-	3	3	4	4	16	14	8	30	4	2	-	-	2	
=====	80.0%	72%	91.3%		75.0%	50.0%	80.0%	66.7%	88.9%	88%	80.0%	81.1%	80.0%	100%			66.7%	
Very Satisfied	27	14	13	-	2	3	2	-	12	8	6	18	2	1	-	-	2	
	61.4%	61%	61.9%		66.7%	100%	50.0%		75.0%	57%	75.0%	60.0%	50.0%	50.0%			100%	
Somewhat Satisfied	17	9	8	-	1	-	2	4	4	6	2	12	2	1	-	-	-	
	38.6%	39%	38.1%		33.3%		50.0%	100%	25.0%	43%	25.0%	40.0%	50.0%	50.0%				
Neutral	9	7	2	-	1	3	1	2	-	2	1	6	1	-	-	-	1	
	16.4%	22%	8.7%		25.0%	50.0%	20.0%	33.3%		12%	10.0%	16.2%	20.0%				33.3%	
Unsatisfied [NET]	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-	
=====	3.6%	6.2%							11.1%		10.0%	2.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	50.0%	50%							50.0%		100.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	50%							50.0%		100%							



Q3_FA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP								ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER			
				BINARY									AMERICAN						
Total	18	12	5	-	1	1	1	3	5	5	6	8	1	1	-	2			
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%			
Satisfied [NET]	14	9	4	-	1	-	1	2	5	3	5	6	1	1	-	1			
=====	77.8%	75%	80.0%		100%		100%	66.7%	100%	60%	83.3%	75.0%	100.0%	100%		50.0%			
Very Satisfied	10	6	3	-	1	-	1	-	5	3	4	5	-	1	-	-			
	71.4%	67%	75.0%		100%		100%		100%	100%	80.0%	83.3%		100%					
Somewhat Satisfied	4	3	1	-	-	-	-	2	-	-	1	1	1	-	-	1			
	28.6%	33%	25.0%					100%			20.0%	16.7%	100.0%			100%			
Neutral	3	2	1	-	-	1	-	1	-	1	-	2	-	-	-	1			
	16.7%	17%	20.0%			100%		33.3%		20%		25.0%				50.0%			
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-			
=====	5.6%	8.3%								20%	16.7%								
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-			
	100%	100%								100%	100.0%								



Q3_FA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY														
Total	10	7	2	-	1	1	-	2	4	2	4	4	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	9	6	2	-	1	-	-	2	4	2	4	3	-	1	-	-	1	
=====	90.0%	86%	100.0%		100%			100%	100%	100%	100.0%	75.0%		100%			100%	
Very Satisfied	7	5	1	-	1	-	-	-	4	2	4	2	-	1	-	-	-	
	77.8%	83%	50.0%		100%				100%	100%	100.0%	66.7%		100%				
Somewhat Satisfied	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1	
	22.2%	17%	50.0%					100%				33.3%					100%	
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	10.0%	14%				100%						25.0%						



Q3_FA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Physical accessibility of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	1	-	1	1	1	3	1	-	-	-	-	
=====	62.5%	60%	66.7%				100%		100%	33%	50.0%	75.0%	100.0%					
Very Satisfied	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	60.0%	33%	100.0%				100%		100%	100%		100%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	40.0%	67%									100.0%		100.0%					
Neutral	2	1	1	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
	25.0%	20%	33.3%					100%		33%		25.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	12.5%	20%								33%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q3_G. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1095	523	525	8	20	195	234	207	232	182	171	664	106	112	15	20	134	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	741	369	356	2	12	118	158	139	159	141	119	484	69	70	6	10	58	
=====	67.7%	71%	67.8%	25.0%	60.0%	60.5%	67.5%	67.1%	68.5%	77%	69.6%	72.9%	65.1%	62.5%	40.0%	50.0%	43.3%	
Very Satisfied	403	207	186	2	2	64	82	73	92	81	66	260	40	39	3	5	29	
	36.8%	40%	35.4%	25.0%	10.0%	32.8%	35.0%	35.3%	39.7%	45%	38.6%	39.2%	37.7%	34.8%	20.0%	25.0%	21.6%	
Somewhat Satisfied	338	162	170	-	10	54	76	66	67	60	53	224	29	31	3	5	29	
	30.9%	31%	32.4%		50.0%	27.7%	32.5%	31.9%	28.9%	33%	31.0%	33.7%	27.4%	27.7%	20.0%	25.0%	21.6%	
Neutral	217	98	100	3	7	50	49	42	37	26	31	104	26	27	6	2	42	
	19.8%	19%	19.0%	37.5%	35.0%	25.6%	20.9%	20.3%	15.9%	14%	18.1%	15.7%	24.5%	24.1%	40.0%	10.0%	31.3%	
Unsatisfied [NET]	137	56	69	3	1	27	27	26	36	15	21	76	11	15	3	8	34	
=====	12.5%	11%	13.1%	37.5%	5.0%	13.8%	11.5%	12.6%	15.5%	8.2%	12.3%	11.4%	10.4%	13.4%	20.0%	40.0%	25.4%	
Somewhat Unsatisfied	71	32	36	1	1	17	17	11	15	9	13	40	5	9	1	2	12	
	6.5%	6.1%	6.9%	12.5%	5.0%	8.7%	7.3%	5.3%	6.5%	4.9%	7.6%	6.0%	4.7%	8.0%	6.7%	10.0%	9.0%	
Very Unsatisfied	66	24	33	2	-	10	10	15	21	6	8	36	6	6	2	6	22	
	6.0%	4.6%	6.3%	25.0%		5.1%	4.3%	7.2%	9.1%	3.3%	4.7%	5.4%	5.7%	5.4%	13.3%	30.0%	16.4%	



Q3_G. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1095	164	136	109	242	107	98	131	61	1	22	164	168	181	190	388	51	140	142	240	510
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	741	112	83	79	172	78	64	88	38	1	15	107	108	125	125	273	35	82	98	168	351
=====	67.7%	68.3%	61.0%	72.5%	71.1%	72.9%	65.3%	67.2%	62.3%	100%	68.2%	65.2%	64.3%	69.1%	65.8%	70.4%	68.6%	58.6%	69.0%	70.0%	68.8%
Very Satisfied	403	51	49	45	93	42	28	58	21	1	7	60	50	65	64	161	18	54	51	81	198
	36.8%	31.1%	36.0%	41.3%	38.4%	39.3%	28.6%	44.3%	34.4%	100%	31.8%	36.6%	29.8%	35.9%	33.7%	41.5%	35.3%	38.6%	35.9%	33.8%	38.8%
Somewhat Satisfied	338	61	34	34	79	36	36	30	17	-	8	47	58	60	61	112	17	28	47	87	153
	30.9%	37.2%	25.0%	31.2%	32.6%	33.6%	36.7%	22.9%	27.9%	-	36.4%	28.7%	34.5%	33.1%	32.1%	28.9%	33.3%	20.0%	33.1%	36.2%	30.0%
Neutral	217	31	30	20	41	18	25	28	15	-	3	41	41	36	34	65	8	40	34	46	88
	19.8%	18.9%	22.1%	18.3%	16.9%	16.8%	25.5%	21.4%	24.6%	-	13.6%	25.0%	24.4%	19.9%	17.9%	16.8%	15.7%	28.6%	23.9%	19.2%	17.3%
Unsatisfied [NET]	137	21	23	10	29	11	9	15	8	-	4	16	19	20	31	50	8	18	10	26	71
=====	12.5%	12.8%	16.9%	9.2%	12.0%	10.3%	9.2%	11.5%	13.1%	-	18.2%	9.8%	11.3%	11.0%	16.3%	12.9%	15.7%	12.9%	7.0%	10.8%	13.9%
Somewhat Unsatisfied	71	12	11	7	14	5	7	7	5	-	1	12	10	14	11	24	5	10	2	15	38
	6.5%	7.3%	8.1%	6.4%	5.8%	4.7%	7.1%	5.3%	8.2%	-	4.5%	7.3%	6.0%	7.7%	5.8%	6.2%	9.8%	7.1%	1.4%	6.2%	7.5%
Very Unsatisfied	66	9	12	3	15	6	2	8	3	-	3	4	9	6	20	26	3	8	8	11	33
	6.0%	5.5%	8.8%	2.8%	6.2%	5.6%	2.0%	6.1%	4.9%	-	13.6%	2.4%	5.4%	3.3%	10.5%	6.7%	5.9%	5.7%	5.6%	4.6%	6.5%



Q3_G. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1095	92	938	1039	56	588	557	31	126	274	66	187	21	89	32	57	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	741	56	649	703	38	385	367	18	84	188	48	124	16	72	25	47	12	8	4
=====	67.7%	60.9%	69.2%	67.7%	67.9%	65.5%	65.9%	58.1%	66.7%	68.6%	72.7%	66.3%	76.2%	80.9%	78.1%	82.5%	66.7%	80%	50.0%
Very Satisfied	403	30	362	378	25	209	194	15	43	106	23	76	7	35	12	23	10	8	2
	36.8%	32.6%	38.6%	36.4%	44.6%	35.5%	34.8%	48.4%	34.1%	38.7%	34.8%	40.6%	33.3%	39.3%	37.5%	40.4%	55.6%	80%	25.0%
Somewhat Satisfied	338	26	287	325	13	176	173	3	41	82	25	48	9	37	13	24	2	-	2
	30.9%	28.3%	30.6%	31.3%	23.2%	29.9%	31.1%	9.7%	32.5%	29.9%	37.9%	25.7%	42.9%	41.6%	40.6%	42.1%	11.1%	-	25.0%
Neutral	217	18	181	202	15	114	104	10	30	61	12	44	5	9	3	6	3	2	1
	19.8%	19.6%	19.3%	19.4%	26.8%	19.4%	18.7%	32.3%	23.8%	22.3%	18.2%	23.5%	23.8%	10.1%	9.4%	10.5%	16.7%	20%	12.5%
Unsatisfied [NET]	137	18	108	134	3	89	86	3	12	25	6	19	-	8	4	4	3	-	3
=====	12.5%	19.6%	11.5%	12.9%	5.4%	15.1%	15.4%	9.7%	9.5%	9.1%	9.1%	10.2%	-	9.0%	12.5%	7.0%	16.7%	-	37.5%
Somewhat Unsatisfied	71	10	56	71	-	43	43	-	11	14	3	11	-	2	2	-	1	-	1
	6.5%	10.9%	6.0%	6.8%	-	7.3%	7.7%	-	8.7%	5.1%	4.5%	5.9%	-	2.2%	6.2%	-	5.6%	-	12.5%
Very Unsatisfied	66	8	52	63	3	46	43	3	1	11	3	8	-	6	2	4	2	-	2
	6.0%	8.7%	5.5%	6.1%	5.4%	7.8%	7.7%	9.7%	0.8%	4.0%	4.5%	4.3%	-	6.7%	6.2%	7.0%	11.1%	-	25.0%



Q3_G. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	89	48	41	-	6	7	6	16	31	23	12	63	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	72	40	32	-	4	5	5	13	24	21	9	51	9	7	-	-	1	
=====	80.9%	83%	78.0%		66.7%	71.4%	83.3%	81.2%	77.4%	91%	75.0%	81.0%	100.0%	100%			20.0%	
Very Satisfied	35	21	14	-	1	2	4	4	11	13	6	23	6	4	-	-	1	
	39.3%	44%	34.1%		16.7%	28.6%	66.7%	25.0%	35.5%	57%	50.0%	36.5%	66.7%	57.1%			20.0%	
Somewhat Satisfied	37	19	18	-	3	3	1	9	13	8	3	28	3	3	-	-	-	
	41.6%	40%	43.9%		50.0%	42.9%	16.7%	56.2%	41.9%	35%	25.0%	44.4%	33.3%	42.9%			-	
Neutral	9	5	4	-	2	1	1	1	2	2	2	6	-	-	-	1	2	
	10.1%	10%	9.8%		33.3%	14.3%	16.7%	6.2%	6.5%	8.7%	16.7%	9.5%				100.0%	40.0%	
Unsatisfied [NET]	8	3	5	-	-	1	-	2	5	-	1	6	-	-	-	-	2	
=====	9.0%	6.2%	12.2%			14.3%		12.5%	16.1%		8.3%	9.5%					40.0%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	2.2%	2.1%	2.4%					6.2%	3.2%			3.2%					-	
Very Unsatisfied	6	2	4	-	-	1	-	1	4	-	1	4	-	-	-	-	2	
	6.7%	4.2%	9.8%			14.3%		6.2%	12.9%		8.3%	6.3%					40.0%	



Q3_G. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	32	17	15	-	2	1	2	7	13	7	3	22	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	14	11	-	1	1	2	5	10	6	2	17	5	5	-	-	-	
=====	78.1%	82%	73.3%		50.0%	100%	100%	71.4%	76.9%	86%	66.7%	77.3%	100.0%	100%				
Very Satisfied	12	7	5	-	-	1	2	2	5	2	1	9	3	3	-	-	-	
	37.5%	41%	33.3%			100%	100%	28.6%	38.5%	29%	33.3%	40.9%	60.0%	60.0%				
Somewhat Satisfied	13	7	6	-	1	-	-	3	5	4	1	8	2	2	-	-	-	
	40.6%	41%	40.0%		50.0%			42.9%	38.5%	57%	33.3%	36.4%	40.0%	40.0%				
Neutral	3	2	1	-	1	-	-	-	1	1	1	2	-	-	-	1	1	
	9.4%	12%	6.7%		50.0%				7.7%	14%	33.3%	9.1%			100.0%	50.0%		
Unsatisfied [NET]	4	1	3	-	-	-	-	2	2	-	-	3	-	-	-	-	1	
=====	12.5%	5.9%	20.0%					28.6%	15.4%			13.6%					50.0%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	6.2%	5.9%	6.7%					14.3%	7.7%			9.1%						
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	6.2%		13.3%					14.3%	7.7%			4.5%					50.0%	



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 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	57	31	26	-	4	6	4	9	18	16	9	41	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	26	21	-	3	4	3	8	14	15	7	34	4	2	-	-	1	
=====	82.5%	84%	80.8%		75.0%	66.7%	75.0%	88.9%	77.8%	94%	77.8%	82.9%	100.0%	100%			33.3%	
Very Satisfied	23	14	9	-	1	1	2	2	6	11	5	14	3	1	-	-	1	
	40.4%	45%	34.6%		25.0%	16.7%	50.0%	22.2%	33.3%	69%	55.6%	34.1%	75.0%	50.0%			33.3%	
Somewhat Satisfied	24	12	12	-	2	3	1	6	8	4	2	20	1	1	-	-	-	
	42.1%	39%	46.2%		50.0%	50.0%	25.0%	66.7%	44.4%	25%	22.2%	48.8%	25.0%	50.0%			-	
Neutral	6	3	3	-	1	1	1	1	1	1	1	4	-	-	-	-	1	
	10.5%	9.7%	11.5%		25.0%	16.7%	25.0%	11.1%	5.6%	6.2%	11.1%	9.8%					33.3%	
Unsatisfied [NET]	4	2	2	-	-	1	-	-	3	-	1	3	-	-	-	-	1	
=====	7.0%	6.5%	7.7%			16.7%			16.7%		11.1%	7.3%					33.3%	
Very Unsatisfied	4	2	2	-	-	1	-	-	3	-	1	3	-	-	-	-	1	
	7.0%	6.5%	7.7%			16.7%			16.7%		11.1%	7.3%					33.3%	



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 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	18	13	4	-	1	1	-	3	6	5	5	8	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	9	2	-	-	1	-	1	5	4	3	6	2	1	-	-	-	
=====	66.7%	69%	50.0%			100%		33.3%	83.3%	80%	60.0%	75.0%	100.0%	100%				
Very Satisfied	10	7	2	-	-	1	-	1	5	3	3	5	1	1	-	-	-	
	55.6%	54%	50.0%			100%		33.3%	83.3%	60%	60.0%	62.5%	50.0%	100%				
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	11.1%	15%								20%		12.5%	50.0%					
Neutral	3	2	1	-	1	-	-	1	-	-	1	1	-	-	-	-	1	
	16.7%	15%	25.0%		100%			33.3%			20.0%	12.5%					50.0%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
=====	16.7%	15%	25.0%					33.3%	16.7%	20%	20.0%	12.5%					50.0%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	5.6%	7.7%								20%	20.0%							
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	11.1%	7.7%	25.0%					33.3%	16.7%			12.5%					50.0%	



Q3_G. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	10	7	2	-	1	1	-	2	4	2	3	4	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	6	1	-	-	1	-	1	4	2	3	3	1	1	-	-	-
=====	80.0%	86%	50.0%			100%		50.0%	100%	100%	100.0%	75.0%	100.0%	100%			
Very Satisfied	8	6	1	-	-	1	-	1	4	2	3	3	1	1	-	-	-
	80.0%	86%	50.0%			100%		50.0%	100%	100%	100.0%	75.0%	100.0%	100%			
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1
	20.0%	14%	50.0%		100%			50.0%				25.0%					100%



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 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	1	2	-	3	1	-	-	-	-	
=====	50.0%	50%	50.0%						50.0%	67%		75.0%	100.0%					
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	25.0%	17%	50.0%						50.0%	33%		50.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	25.0%	33%								33%		25.0%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	12.5%	17%									50.0%							
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
=====	37.5%	33%	50.0%					100%	50.0%	33%	50.0%	25.0%					100%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	12.5%	17%								33%	50.0%							
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	25.0%	17%	50.0%					100%	50.0%			25.0%					100%	



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	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1095	523	525	8	20	195	234	207	232	182	171	664	106	112	15	20	134	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	741	369	356	2	12	118	158	139	159	141	119	484	69	70	6	10	58	
=====	67.7%	71%	67.8%	25.0%	60.0%	60.5%	67.5%	67.1%	68.5%	77%	69.6%	72.9%	65.1%	62.5%	40.0%	50.0%	43.3%	
Very Satisfied	403	207	186	2	2	64	82	73	92	81	66	260	40	39	3	5	29	
	54.4%	56%	52.2%	100.0%	16.7%	54.2%	51.9%	52.5%	57.9%	57%	55.5%	53.7%	58.0%	55.7%	50.0%	50.0%	50.0%	
Somewhat Satisfied	338	162	170	-	10	54	76	66	67	60	53	224	29	31	3	5	29	
	45.6%	44%	47.8%		83.3%	45.8%	48.1%	47.5%	42.1%	43%	44.5%	46.3%	42.0%	44.3%	50.0%	50.0%	50.0%	
Neutral	217	98	100	3	7	50	49	42	37	26	31	104	26	27	6	2	42	
	19.8%	19%	19.0%	37.5%	35.0%	25.6%	20.9%	20.3%	15.9%	14%	18.1%	15.7%	24.5%	24.1%	40.0%	10.0%	31.3%	
Unsatisfied [NET]	137	56	69	3	1	27	27	26	36	15	21	76	11	15	3	8	34	
=====	12.5%	11%	13.1%	37.5%	5.0%	13.8%	11.5%	12.6%	15.5%	8.2%	12.3%	11.4%	10.4%	13.4%	20.0%	40.0%	25.4%	
Somewhat Unsatisfied	71	32	36	1	1	17	17	11	15	9	13	40	5	9	1	2	12	
	51.8%	57%	52.2%	33.3%	100%	63.0%	63.0%	42.3%	41.7%	60%	61.9%	52.6%	45.5%	60.0%	33.3%	25.0%	35.3%	
Very Unsatisfied	66	24	33	2	-	10	10	15	21	6	8	36	6	6	2	6	22	
	48.2%	43%	47.8%	66.7%		37.0%	37.0%	57.7%	58.3%	40%	38.1%	47.4%	54.5%	40.0%	66.7%	75.0%	64.7%	



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1095	164	136	109	242	107	98	131	61	1	22	164	168	181	190	388	51	140	142	240	510
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	741	112	83	79	172	78	64	88	38	1	15	107	108	125	125	273	35	82	98	168	351
=====	67.7%	68.3%	61.0%	72.5%	71.1%	72.9%	65.3%	67.2%	62.3%	100%	68.2%	65.2%	64.3%	69.1%	65.8%	70.4%	68.6%	58.6%	69.0%	70.0%	68.8%
Very Satisfied	403	51	49	45	93	42	28	58	21	1	7	60	50	65	64	161	18	54	51	81	198
	54.4%	45.5%	59.0%	57.0%	54.1%	53.8%	43.8%	65.9%	55.3%	100%	46.7%	56.1%	46.3%	52.0%	51.2%	59.0%	51.4%	65.9%	52.0%	48.2%	56.4%
Somewhat Satisfied	338	61	34	34	79	36	36	30	17	-	8	47	58	60	61	112	17	28	47	87	153
	45.6%	54.5%	41.0%	43.0%	45.9%	46.2%	56.2%	34.1%	44.7%	-	53.3%	43.9%	53.7%	48.0%	48.8%	41.0%	48.6%	34.1%	48.0%	51.8%	43.6%
Neutral	217	31	30	20	41	18	25	28	15	-	3	41	41	36	34	65	8	40	34	46	88
	19.8%	18.9%	22.1%	18.3%	16.9%	16.8%	25.5%	21.4%	24.6%	-	13.6%	25.0%	24.4%	19.9%	17.9%	16.8%	15.7%	28.6%	23.9%	19.2%	17.3%
Unsatisfied [NET]	137	21	23	10	29	11	9	15	8	-	4	16	19	20	31	50	8	18	10	26	71
=====	12.5%	12.8%	16.9%	9.2%	12.0%	10.3%	9.2%	11.5%	13.1%	-	18.2%	9.8%	11.3%	11.0%	16.3%	12.9%	15.7%	12.9%	7.0%	10.8%	13.9%
Somewhat Unsatisfied	71	12	11	7	14	5	7	7	5	-	1	12	10	14	11	24	5	10	2	15	38
	51.8%	57.1%	47.8%	70.0%	48.3%	45.5%	77.8%	46.7%	62.5%	-	25.0%	75.0%	52.6%	70.0%	35.5%	48.0%	62.5%	55.6%	20.0%	57.7%	53.5%
Very Unsatisfied	66	9	12	3	15	6	2	8	3	-	3	4	9	6	20	26	3	8	8	11	33
	48.2%	42.9%	52.2%	30.0%	51.7%	54.5%	22.2%	53.3%	37.5%	-	75.0%	25.0%	47.4%	30.0%	64.5%	52.0%	37.5%	44.4%	80.0%	42.3%	46.5%



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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1095	92	938	1039	56	588	557	31	126	274	66	187	21	89	32	57	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	741	56	649	703	38	385	367	18	84	188	48	124	16	72	25	47	12	8	4
=====	67.7%	60.9%	69.2%	67.7%	67.9%	65.5%	65.9%	58.1%	66.7%	68.6%	72.7%	66.3%	76.2%	80.9%	78.1%	82.5%	66.7%	80%	50.0%
Very Satisfied	403	30	362	378	25	209	194	15	43	106	23	76	7	35	12	23	10	8	2
	54.4%	53.6%	55.8%	53.8%	65.8%	54.3%	52.9%	83.3%	51.2%	56.4%	47.9%	61.3%	43.8%	48.6%	48.0%	48.9%	83.3%	100%	50.0%
Somewhat Satisfied	338	26	287	325	13	176	173	3	41	82	25	48	9	37	13	24	2	-	2
	45.6%	46.4%	44.2%	46.2%	34.2%	45.7%	47.1%	16.7%	48.8%	43.6%	52.1%	38.7%	56.2%	51.4%	52.0%	51.1%	16.7%	-	50.0%
Neutral	217	18	181	202	15	114	104	10	30	61	12	44	5	9	3	6	3	2	1
	19.8%	19.6%	19.3%	19.4%	26.8%	19.4%	18.7%	32.3%	23.8%	22.3%	18.2%	23.5%	23.8%	10.1%	9.4%	10.5%	16.7%	20%	12.5%
Unsatisfied [NET]	137	18	108	134	3	89	86	3	12	25	6	19	-	8	4	4	3	-	3
=====	12.5%	19.6%	11.5%	12.9%	5.4%	15.1%	15.4%	9.7%	9.5%	9.1%	9.1%	10.2%	-	9.0%	12.5%	7.0%	16.7%	-	37.5%
Somewhat Unsatisfied	71	10	56	71	-	43	43	-	11	14	3	11	-	2	2	-	1	-	1
	51.8%	55.6%	51.9%	53.0%	-	48.3%	50.0%	-	91.7%	56.0%	50.0%	57.9%	-	25.0%	50.0%	-	33.3%	-	33.3%
Very Unsatisfied	66	8	52	63	3	46	43	3	1	11	3	8	-	6	2	4	2	-	2
	48.2%	44.4%	48.1%	47.0%	100.0%	51.7%	50.0%	100.0%	8.3%	44.0%	50.0%	42.1%	-	75.0%	50.0%	100.0%	66.7%	-	66.7%



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 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	89	48	41	-	6	7	6	16	31	23	12	63	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	72	40	32	-	4	5	5	13	24	21	9	51	9	7	-	-	1	
=====	80.9%	83%	78.0%		66.7%	71.4%	83.3%	81.2%	77.4%	91%	75.0%	81.0%	100.0%	100%			20.0%	
Very Satisfied	35	21	14	-	1	2	4	4	11	13	6	23	6	4	-	-	1	
	48.6%	52%	43.8%		25.0%	40.0%	80.0%	30.8%	45.8%	62%	66.7%	45.1%	66.7%	57.1%			100%	
Somewhat Satisfied	37	19	18	-	3	3	1	9	13	8	3	28	3	3	-	-	-	
	51.4%	48%	56.2%		75.0%	60.0%	20.0%	69.2%	54.2%	38%	33.3%	54.9%	33.3%	42.9%			-	
Neutral	9	5	4	-	2	1	1	1	2	2	2	6	-	-	-	1	2	
	10.1%	10%	9.8%		33.3%	14.3%	16.7%	6.2%	6.5%	8.7%	16.7%	9.5%				100.0%	40.0%	
Unsatisfied [NET]	8	3	5	-	-	1	-	2	5	-	1	6	-	-	-	-	2	
=====	9.0%	6.2%	12.2%			14.3%		12.5%	16.1%		8.3%	9.5%					40.0%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	25.0%	33%	20.0%					50.0%	20.0%			33.3%					-	
Very Unsatisfied	6	2	4	-	-	1	-	1	4	-	1	4	-	-	-	-	2	
	75.0%	67%	80.0%			100%		50.0%	80.0%		100.0%	66.7%					100%	



Q3_GA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	32	17	15	-	2	1	2	7	13	7	3	22	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	14	11	-	1	1	2	5	10	6	2	17	5	5	-	-	-	
=====	78.1%	82%	73.3%		50.0%	100%	100%	71.4%	76.9%	86%	66.7%	77.3%	100.0%	100%				
Very Satisfied	12	7	5	-	-	1	2	2	5	2	1	9	3	3	-	-	-	
	48.0%	50%	45.5%			100%	100%	40.0%	50.0%	33%	50.0%	52.9%	60.0%	60.0%				
Somewhat Satisfied	13	7	6	-	1	-	-	3	5	4	1	8	2	2	-	-	-	
	52.0%	50%	54.5%		100%			60.0%	50.0%	67%	50.0%	47.1%	40.0%	40.0%				
Neutral	3	2	1	-	1	-	-	-	1	1	1	2	-	-	-	1	1	
	9.4%	12%	6.7%		50.0%				7.7%	14%	33.3%	9.1%			100.0%	50.0%		
Unsatisfied [NET]	4	1	3	-	-	-	-	2	2	-	-	3	-	-	-	-	1	
=====	12.5%	5.9%	20.0%					28.6%	15.4%			13.6%					50.0%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	50.0%	100%	33.3%					50.0%	50.0%			66.7%						
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	50.0%		66.7%					50.0%	50.0%			33.3%					100%	



Q3_GA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	57	31	26	-	4	6	4	9	18	16	9	41	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	26	21	-	3	4	3	8	14	15	7	34	4	2	-	-	1	
=====	82.5%	84%	80.8%		75.0%	66.7%	75.0%	88.9%	77.8%	94%	77.8%	82.9%	100.0%	100%			33.3%	
Very Satisfied	23	14	9	-	1	1	2	2	6	11	5	14	3	1	-	-	1	
	48.9%	54%	42.9%		33.3%	25.0%	66.7%	25.0%	42.9%	73%	71.4%	41.2%	75.0%	50.0%			100%	
Somewhat Satisfied	24	12	12	-	2	3	1	6	8	4	2	20	1	1	-	-	-	
	51.1%	46%	57.1%		66.7%	75.0%	33.3%	75.0%	57.1%	27%	28.6%	58.8%	25.0%	50.0%			-	
Neutral	6	3	3	-	1	1	1	1	1	1	1	4	-	-	-	-	1	
	10.5%	9.7%	11.5%		25.0%	16.7%	25.0%	11.1%	5.6%	6.2%	11.1%	9.8%					33.3%	
Unsatisfied [NET]	4	2	2	-	-	1	-	-	3	-	1	3	-	-	-	-	1	
=====	7.0%	6.5%	7.7%			16.7%			16.7%		11.1%	7.3%					33.3%	
Very Unsatisfied	4	2	2	-	-	1	-	-	3	-	1	3	-	-	-	-	1	
	100%	100%	100.0%			100%			100%		100.0%	100%					100%	



Q3_GA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	13	4	-	1	1	-	3	6	5	5	8	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	9	2	-	-	1	-	1	5	4	3	6	2	1	-	-	-	
=====	66.7%	69%	50.0%			100%		33.3%	83.3%	80%	60.0%	75.0%	100.0%	100%				
Very Satisfied	10	7	2	-	-	1	-	1	5	3	3	5	1	1	-	-	-	
	83.3%	78%	100.0%			100%		100%	100%	75%	100.0%	83.3%	50.0%	100%				
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	16.7%	22%								25%		16.7%	50.0%					
Neutral	3	2	1	-	1	-	-	1	-	-	1	1	-	-	-	-	1	
	16.7%	15%	25.0%		100%			33.3%			20.0%	12.5%					50.0%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
=====	16.7%	15%	25.0%					33.3%	16.7%	20%	20.0%	12.5%					50.0%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	33.3%	50%								100%	100.0%							
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	66.7%	50%	100.0%					100%	100%			100%					100%	



Q3_GA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	10	7	2	-	1	1	-	2	4	2	3	4	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	6	1	-	-	1	-	1	4	2	3	3	1	1	-	-	-
=====	80.0%	86%	50.0%			100%		50.0%	100%	100%	100.0%	75.0%	100.0%	100%			
Very Satisfied	8	6	1	-	-	1	-	1	4	2	3	3	1	1	-	-	-
	100%	100%	100.0%			100%		100%	100%	100%	100.0%	100%	100.0%	100%			
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1
	20.0%	14%	50.0%		100%			50.0%				25.0%					100%



Q3_GA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of customer service you receive from County employees
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	1	2	-	3	1	-	-	-	-	
=====	50.0%	50%	50.0%						50.0%	67%		75.0%	100.0%					
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	50.0%	33%	100.0%						100%	50%		66.7%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	50.0%	67%								50%		33.3%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	12.5%	17%									50.0%							
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
=====	37.5%	33%	50.0%					100%	50.0%	33%	50.0%	25.0%					100%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	33.3%	50%								100%	100.0%							
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	66.7%	50%	100.0%					100%	100%			100%					100%	



Q3_H. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1077	516	517	7	21	195	237	206	224	171	165	657	105	108	13	19	128
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	566	269	285	2	10	89	124	107	122	104	91	368	59	54	6	8	39
=====	52.6%	52%	55.1%	28.6%	47.6%	45.6%	52.3%	51.9%	54.5%	61%	55.2%	56.0%	56.2%	50.0%	46.2%	42.1%	30.5%
Very Satisfied	234	112	120	1	5	33	42	48	51	52	43	146	31	22	1	5	11
	21.7%	22%	23.2%	14.3%	23.8%	16.9%	17.7%	23.3%	22.8%	30%	26.1%	22.2%	29.5%	20.4%	7.7%	26.3%	8.6%
Somewhat Satisfied	332	157	165	1	5	56	82	59	71	52	48	222	28	32	5	3	28
	30.8%	30%	31.9%	14.3%	23.8%	28.7%	34.6%	28.6%	31.7%	30%	29.1%	33.8%	26.7%	29.6%	38.5%	15.8%	21.9%
Neutral	266	124	133	2	6	53	65	50	51	36	39	165	23	26	3	3	29
	24.7%	24%	25.7%	28.6%	28.6%	27.2%	27.4%	24.3%	22.8%	21%	23.6%	25.1%	21.9%	24.1%	23.1%	15.8%	22.7%
Unsatisfied [NET]	245	123	99	3	5	53	48	49	51	31	35	124	23	28	4	8	60
=====	22.7%	24%	19.1%	42.9%	23.8%	27.2%	20.3%	23.8%	22.8%	18%	21.2%	18.9%	21.9%	25.9%	30.8%	42.1%	46.9%
Somewhat Unsatisfied	140	72	58	1	4	37	29	16	30	21	18	68	15	20	1	2	29
	13.0%	14%	11.2%	14.3%	19.0%	19.0%	12.2%	7.8%	13.4%	12%	10.9%	10.4%	14.3%	18.5%	7.7%	10.5%	22.7%
Very Unsatisfied	105	51	41	2	1	16	19	33	21	10	17	56	8	8	3	6	31
	9.7%	9.9%	7.9%	28.6%	4.8%	8.2%	8.0%	16.0%	9.4%	5.8%	10.3%	8.5%	7.6%	7.4%	23.1%	31.6%	24.2%



Q3_H. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1077	162	135	111	248	99	92	127	60	1	19	151	176	189	184	373	47	145	147	236	492
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	566	95	52	58	135	53	54	65	34	1	10	69	84	105	93	212	26	76	86	119	253
=====	52.6%	58.6%	38.5%	52.3%	54.4%	53.5%	58.7%	51.2%	56.7%	100%	52.6%	45.7%	47.7%	55.6%	50.5%	56.8%	55.3%	52.4%	58.5%	50.4%	51.4%
Very Satisfied	234	31	22	25	50	25	20	32	16	1	6	31	21	44	42	94	14	35	30	45	108
	21.7%	19.1%	16.3%	22.5%	20.2%	25.3%	21.7%	25.2%	26.7%	100%	31.6%	20.5%	11.9%	23.3%	22.8%	25.2%	29.8%	24.1%	20.4%	19.1%	22.0%
Somewhat Satisfied	332	64	30	33	85	28	34	33	18	-	4	38	63	61	51	118	12	41	56	74	145
	30.8%	39.5%	22.2%	29.7%	34.3%	28.3%	37.0%	26.0%	30.0%	-	21.1%	25.2%	35.8%	32.3%	27.7%	31.6%	25.5%	28.3%	38.1%	31.4%	29.5%
Neutral	266	31	34	28	64	23	23	37	17	-	5	48	53	49	38	77	13	39	38	57	119
	24.7%	19.1%	25.2%	25.2%	25.8%	23.2%	25.0%	29.1%	28.3%	-	26.3%	31.8%	30.1%	25.9%	20.7%	20.6%	27.7%	26.9%	25.9%	24.2%	24.2%
Unsatisfied [NET]	245	36	49	25	49	23	15	25	9	-	4	34	39	35	53	84	8	30	23	60	120
=====	22.7%	22.2%	36.3%	22.5%	19.8%	23.2%	16.3%	19.7%	15.0%	-	21.1%	22.5%	22.2%	18.5%	28.8%	22.5%	17.0%	20.7%	15.6%	25.4%	24.4%
Somewhat Unsatisfied	140	23	26	18	22	16	13	13	5	-	1	24	25	20	25	46	3	19	12	42	63
	13.0%	14.2%	19.3%	16.2%	8.9%	16.2%	14.1%	10.2%	8.3%	-	5.3%	15.9%	14.2%	10.6%	13.6%	12.3%	6.4%	13.1%	8.2%	17.8%	12.8%
Very Unsatisfied	105	13	23	7	27	7	2	12	4	-	3	10	14	15	28	38	5	11	11	18	57
	9.7%	8.0%	17.0%	6.3%	10.9%	7.1%	2.2%	9.4%	6.7%	-	15.8%	6.6%	8.0%	7.9%	15.2%	10.2%	10.6%	7.6%	7.5%	7.6%	11.6%



Q3_H. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1077	86	927	1023	54	594	564	30	126	254	60	174	20	85	29	56	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	566	46	500	533	33	292	275	17	81	124	35	75	14	59	19	40	10	6	4
=====	52.6%	53.5%	53.9%	52.1%	61.1%	49.2%	48.8%	56.7%	64.3%	48.8%	58.3%	43.1%	70.0%	69.4%	65.5%	71.4%	55.6%	60%	50.0%
Very Satisfied	234	20	208	220	14	115	106	9	36	52	16	33	3	28	10	18	3	2	1
	21.7%	23.3%	22.4%	21.5%	25.9%	19.4%	18.8%	30.0%	28.6%	20.5%	26.7%	19.0%	15.0%	32.9%	34.5%	32.1%	16.7%	20%	12.5%
Somewhat Satisfied	332	26	292	313	19	177	169	8	45	72	19	42	11	31	9	22	7	4	3
	30.8%	30.2%	31.5%	30.6%	35.2%	29.8%	30.0%	26.7%	35.7%	28.3%	31.7%	24.1%	55.0%	36.5%	31.0%	39.3%	38.9%	40%	37.5%
Neutral	266	14	232	250	16	137	128	9	31	79	15	59	5	12	3	9	7	4	3
	24.7%	16.3%	25.0%	24.4%	29.6%	23.1%	22.7%	30.0%	24.6%	31.1%	25.0%	33.9%	25.0%	14.1%	10.3%	16.1%	38.9%	40%	37.5%
Unsatisfied [NET]	245	26	195	240	5	165	161	4	14	51	10	40	1	14	7	7	1	-	1
=====	22.7%	30.2%	21.0%	23.5%	9.3%	27.8%	28.5%	13.3%	11.1%	20.1%	16.7%	23.0%	5.0%	16.5%	24.1%	12.5%	5.6%	-	12.5%
Somewhat Unsatisfied	140	10	114	138	2	83	82	1	14	36	8	27	1	7	5	2	-	-	-
	13.0%	11.6%	12.3%	13.5%	3.7%	14.0%	14.5%	3.3%	11.1%	14.2%	13.3%	15.5%	5.0%	8.2%	17.2%	3.6%	-	-	-
Very Unsatisfied	105	16	81	102	3	82	79	3	-	15	2	13	-	7	2	5	1	-	1
	9.7%	18.6%	8.7%	10.0%	5.6%	13.8%	14.0%	10.0%	-	5.9%	3.3%	7.5%	-	8.2%	6.9%	8.9%	5.6%	-	12.5%



Q3_H. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	85	48	37	-	6	7	7	15	30	20	12	60	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	59	33	26	-	3	5	5	9	23	14	10	40	8	6	-	1	2	
=====	69.4%	69%	70.3%		50.0%	71.4%	71.4%	60.0%	76.7%	70%	83.3%	66.7%	88.9%	100%		100.0%	40.0%	
Very Satisfied	28	17	11	-	1	4	2	3	12	6	5	18	7	2	-	1	-	
	32.9%	35%	29.7%		16.7%	57.1%	28.6%	20.0%	40.0%	30%	41.7%	30.0%	77.8%	33.3%		100.0%		
Somewhat Satisfied	31	16	15	-	2	1	3	6	11	8	5	22	1	4	-	-	2	
	36.5%	33%	40.5%		33.3%	14.3%	42.9%	40.0%	36.7%	40%	41.7%	36.7%	11.1%	66.7%			40.0%	
Neutral	12	6	6	-	2	1	1	4	1	3	-	11	-	-	-	-	1	
	14.1%	12%	16.2%		33.3%	14.3%	14.3%	26.7%	3.3%	15%		18.3%					20.0%	
Unsatisfied [NET]	14	9	5	-	1	1	1	2	6	3	2	9	1	-	-	-	2	
=====	16.5%	19%	13.5%		16.7%	14.3%	14.3%	13.3%	20.0%	15%	16.7%	15.0%	11.1%				40.0%	
Somewhat Unsatisfied	7	5	2	-	-	-	-	1	3	3	1	4	1	-	-	-	1	
	8.2%	10%	5.4%					6.7%	10.0%	15%	8.3%	6.7%	11.1%				20.0%	
Very Unsatisfied	7	4	3	-	1	1	1	1	3	-	1	5	-	-	-	-	1	
	8.2%	8.3%	8.1%		16.7%	14.3%	14.3%	6.7%	10.0%		8.3%	8.3%					20.0%	



Q3_H. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	16	13	-	2	1	2	6	12	6	3	20	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	10	9	-	1	1	1	4	10	2	3	12	4	4	-	1	1	
=====	65.5%	62%	69.2%		50.0%	100%	50.0%	66.7%	83.3%	33%	100.0%	60.0%	80.0%	100%		100.0%	50.0%	
Very Satisfied	10	5	5	-	-	1	1	1	6	1	2	8	3	1	-	1	-	
	34.5%	31%	38.5%			100%	50.0%	16.7%	50.0%	17%	66.7%	40.0%	60.0%	25.0%		100.0%		
Somewhat Satisfied	9	5	4	-	1	-	-	3	4	1	1	4	1	3	-	-	1	
	31.0%	31%	30.8%		50.0%			50.0%	33.3%	17%	33.3%	20.0%	20.0%	75.0%			50.0%	
Neutral	3	2	1	-	-	-	-	1	-	2	-	3	-	-	-	-	-	
	10.3%	12%	7.7%					16.7%		33%		15.0%						
Unsatisfied [NET]	7	4	3	-	1	-	1	1	2	2	-	5	1	-	-	-	1	
=====	24.1%	25%	23.1%		50.0%		50.0%	16.7%	16.7%	33%		25.0%	20.0%				50.0%	
Somewhat Unsatisfied	5	3	2	-	-	-	-	1	2	2	-	3	1	-	-	-	1	
	17.2%	19%	15.4%					16.7%	16.7%	33%		15.0%	20.0%				50.0%	
Very Unsatisfied	2	1	1	-	1	-	1	-	-	-	-	2	-	-	-	-	-	
	6.9%	6.2%	7.7%		50.0%		50.0%					10.0%						



Q3_H. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	32	24	-	4	6	5	9	18	14	9	40	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	23	17	-	2	4	4	5	13	12	7	28	4	2	-	-	1	
=====	71.4%	72%	70.8%		50.0%	66.7%	80.0%	55.6%	72.2%	86%	77.8%	70.0%	100.0%	100%			33.3%	
Very Satisfied	18	12	6	-	1	3	1	2	6	5	3	10	4	1	-	-	-	
	32.1%	38%	25.0%		25.0%	50.0%	20.0%	22.2%	33.3%	36%	33.3%	25.0%	100.0%	50.0%				
Somewhat Satisfied	22	11	11	-	1	1	3	3	7	7	4	18	-	1	-	-	1	
	39.3%	34%	45.8%		25.0%	16.7%	60.0%	33.3%	38.9%	50%	44.4%	45.0%		50.0%			33.3%	
Neutral	9	4	5	-	2	1	1	3	1	1	-	8	-	-	-	-	1	
	16.1%	12%	20.8%		50.0%	16.7%	20.0%	33.3%	5.6%	7.1%		20.0%					33.3%	
Unsatisfied [NET]	7	5	2	-	-	1	-	1	4	1	2	4	-	-	-	-	1	
=====	12.5%	16%	8.3%			16.7%		11.1%	22.2%	7.1%	22.2%	10.0%					33.3%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	3.6%	6.2%							5.6%	7.1%	11.1%	2.5%						
Very Unsatisfied	5	3	2	-	-	1	-	1	3	-	1	3	-	-	-	-	1	
	8.9%	9.4%	8.3%			16.7%		11.1%	16.7%		11.1%	7.5%					33.3%	



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 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	13	4	-	1	1	-	3	6	5	5	8	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	7	3	-	-	-	-	2	2	5	4	3	1	1	-	-	1	
=====	55.6%	54%	75.0%					66.7%	33.3%	100%	80.0%	37.5%	50.0%	100%			50.0%	
Very Satisfied	3	2	1	-	-	-	-	1	2		2	1	-	-	-	-	-	
	16.7%	15%	25.0%					16.7%	40%		40.0%	12.5%						
Somewhat Satisfied	7	5	2	-	-	-	-	2	1	3	2	2	1	1	-	-	1	
	38.9%	38%	50.0%					66.7%	16.7%	60%	40.0%	25.0%	50.0%	100%			50.0%	
Neutral	7	6	-	-	1	1	-	-	4	-	1	5	1	-	-	-	-	
	38.9%	46%			100%	100%			66.7%		20.0%	62.5%	50.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	5.6%		25.0%					33.3%									50.0%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	5.6%		25.0%					33.3%									50.0%	



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 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	10	7	2	-	1	1	-	2	4	2	3	4	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	6	4	2	-	-	-	-	2	2	2	2	1	1	1	-	-	1	
=====	60.0%	57%	100.0%					100%	50.0%	100%	66.7%	25.0%	100.0%	100%			100%	
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	20.0%	29%							25.0%	50%	66.7%							
Somewhat Satisfied	4	2	2	-	-	-	-	2	1	1	-	1	1	1	-	-	1	
	40.0%	29%	100.0%					100%	25.0%	50%	25.0%	100.0%	100%				100%	
Neutral	4	3	-	-	1	1	-	-	2	-	1	3	-	-	-	-	-	
	40.0%	43%			100%	100%			50.0%		33.3%	75.0%						



Q3_H. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	-	3	2	2	-	-	-	-	-	
=====	50.0%	50%	50.0%							100%	100.0%	50.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%		50.0%							33%		25.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	2	2	1	-	-	-	-	-	
	37.5%	50%								67%	100.0%	25.0%						
Neutral	3	3	-	-	-	-	-	-	2	-	-	2	1	-	-	-	-	
	37.5%	50%							100%			50.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	12.5%		50.0%					100%									100%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	12.5%		50.0%					100%									100%	



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1077	516	517	7	21	195	237	206	224	171	165	657	105	108	13	19	128
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	566	269	285	2	10	89	124	107	122	104	91	368	59	54	6	8	39
=====	52.6%	52%	55.1%	28.6%	47.6%	45.6%	52.3%	51.9%	54.5%	61%	55.2%	56.0%	56.2%	50.0%	46.2%	42.1%	30.5%
Very Satisfied	234	112	120	1	5	33	42	48	51	52	43	146	31	22	1	5	11
	41.3%	42%	42.1%	50.0%	50.0%	37.1%	33.9%	44.9%	41.8%	50%	47.3%	39.7%	52.5%	40.7%	16.7%	62.5%	28.2%
Somewhat Satisfied	332	157	165	1	5	56	82	59	71	52	48	222	28	32	5	3	28
	58.7%	58%	57.9%	50.0%	50.0%	62.9%	66.1%	55.1%	58.2%	50%	52.7%	60.3%	47.5%	59.3%	83.3%	37.5%	71.8%
Neutral	266	124	133	2	6	53	65	50	51	36	39	165	23	26	3	3	29
	24.7%	24%	25.7%	28.6%	28.6%	27.2%	27.4%	24.3%	22.8%	21%	23.6%	25.1%	21.9%	24.1%	23.1%	15.8%	22.7%
Unsatisfied [NET]	245	123	99	3	5	53	48	49	51	31	35	124	23	28	4	8	60
=====	22.7%	24%	19.1%	42.9%	23.8%	27.2%	20.3%	23.8%	22.8%	18%	21.2%	18.9%	21.9%	25.9%	30.8%	42.1%	46.9%
Somewhat Unsatisfied	140	72	58	1	4	37	29	16	30	21	18	68	15	20	1	2	29
	57.1%	59%	58.6%	33.3%	80.0%	69.8%	60.4%	32.7%	58.8%	68%	51.4%	54.8%	65.2%	71.4%	25.0%	25.0%	48.3%
Very Unsatisfied	105	51	41	2	1	16	19	33	21	10	17	56	8	8	3	6	31
	42.9%	41%	41.4%	66.7%	20.0%	30.2%	39.6%	67.3%	41.2%	32%	48.6%	45.2%	34.8%	28.6%	75.0%	75.0%	51.7%



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1077	162	135	111	248	99	92	127	60	1	19	151	176	189	184	373	47	145	147	236	492
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	566	95	52	58	135	53	54	65	34	1	10	69	84	105	93	212	26	76	86	119	253
=====	52.6%	58.6%	38.5%	52.3%	54.4%	53.5%	58.7%	51.2%	56.7%	100%	52.6%	45.7%	47.7%	55.6%	50.5%	56.8%	55.3%	52.4%	58.5%	50.4%	51.4%
Very Satisfied	234	31	22	25	50	25	20	32	16	1	6	31	21	44	42	94	14	35	30	45	108
	41.3%	32.6%	42.3%	43.1%	37.0%	47.2%	37.0%	49.2%	47.1%	100%	60.0%	44.9%	25.0%	41.9%	45.2%	44.3%	53.8%	46.1%	34.9%	37.8%	42.7%
Somewhat Satisfied	332	64	30	33	85	28	34	33	18	-	4	38	63	61	51	118	12	41	56	74	145
	58.7%	67.4%	57.7%	56.9%	63.0%	52.8%	63.0%	50.8%	52.9%	-	40.0%	55.1%	75.0%	58.1%	54.8%	55.7%	46.2%	53.9%	65.1%	62.2%	57.3%
Neutral	266	31	34	28	64	23	23	37	17	-	5	48	53	49	38	77	13	39	38	57	119
	24.7%	19.1%	25.2%	25.2%	25.8%	23.2%	25.0%	29.1%	28.3%	-	26.3%	31.8%	30.1%	25.9%	20.7%	20.6%	27.7%	26.9%	25.9%	24.2%	24.2%
Unsatisfied [NET]	245	36	49	25	49	23	15	25	9	-	4	34	39	35	53	84	8	30	23	60	120
=====	22.7%	22.2%	36.3%	22.5%	19.8%	23.2%	16.3%	19.7%	15.0%	-	21.1%	22.5%	22.2%	18.5%	28.8%	22.5%	17.0%	20.7%	15.6%	25.4%	24.4%
Somewhat Unsatisfied	140	23	26	18	22	16	13	13	5	-	1	24	25	20	25	46	3	19	12	42	63
	57.1%	63.9%	53.1%	72.0%	44.9%	69.6%	86.7%	52.0%	55.6%	-	25.0%	70.6%	64.1%	57.1%	47.2%	54.8%	37.5%	63.3%	52.2%	70.0%	52.5%
Very Unsatisfied	105	13	23	7	27	7	2	12	4	-	3	10	14	15	28	38	5	11	11	18	57
	42.9%	36.1%	46.9%	28.0%	55.1%	30.4%	13.3%	48.0%	44.4%	-	75.0%	29.4%	35.9%	42.9%	52.8%	45.2%	62.5%	36.7%	47.8%	30.0%	47.5%



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1077	86	927	1023	54	594	564	30	126	254	60	174	20	85	29	56	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	566	46	500	533	33	292	275	17	81	124	35	75	14	59	19	40	10	6	4
=====	52.6%	53.5%	53.9%	52.1%	61.1%	49.2%	48.8%	56.7%	64.3%	48.8%	58.3%	43.1%	70.0%	69.4%	65.5%	71.4%	55.6%	60%	50.0%
Very Satisfied	234	20	208	220	14	115	106	9	36	52	16	33	3	28	10	18	3	2	1
	41.3%	43.5%	41.6%	41.3%	42.4%	39.4%	38.5%	52.9%	44.4%	41.9%	45.7%	44.0%	21.4%	47.5%	52.6%	45.0%	30.0%	33%	25.0%
Somewhat Satisfied	332	26	292	313	19	177	169	8	45	72	19	42	11	31	9	22	7	4	3
	58.7%	56.5%	58.4%	58.7%	57.6%	60.6%	61.5%	47.1%	55.6%	58.1%	54.3%	56.0%	78.6%	52.5%	47.4%	55.0%	70.0%	67%	75.0%
Neutral	266	14	232	250	16	137	128	9	31	79	15	59	5	12	3	9	7	4	3
	24.7%	16.3%	25.0%	24.4%	29.6%	23.1%	22.7%	30.0%	24.6%	31.1%	25.0%	33.9%	25.0%	14.1%	10.3%	16.1%	38.9%	40%	37.5%
Unsatisfied [NET]	245	26	195	240	5	165	161	4	14	51	10	40	1	14	7	7	1	-	1
=====	22.7%	30.2%	21.0%	23.5%	9.3%	27.8%	28.5%	13.3%	11.1%	20.1%	16.7%	23.0%	5.0%	16.5%	24.1%	12.5%	5.6%	-	12.5%
Somewhat Unsatisfied	140	10	114	138	2	83	82	1	14	36	8	27	1	7	5	2	-	-	-
	57.1%	38.5%	58.5%	57.5%	40.0%	50.3%	50.9%	25.0%	100%	70.6%	80.0%	67.5%	100.0%	50.0%	71.4%	28.6%			
Very Unsatisfied	105	16	81	102	3	82	79	3	-	15	2	13	-	7	2	5	1	-	1
	42.9%	61.5%	41.5%	42.5%	60.0%	49.7%	49.1%	75.0%	-	29.4%	20.0%	32.5%	-	50.0%	28.6%	71.4%	100.0%	-	100%



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	85	48	37	-	6	7	7	15	30	20	12	60	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	59	33	26	-	3	5	5	9	23	14	10	40	8	6	-	1	2	
=====	69.4%	69%	70.3%		50.0%	71.4%	71.4%	60.0%	76.7%	70%	83.3%	66.7%	88.9%	100%		100.0%	40.0%	
Very Satisfied	28	17	11	-	1	4	2	3	12	6	5	18	7	2	-	1	-	
	47.5%	52%	42.3%		33.3%	80.0%	40.0%	33.3%	52.2%	43%	50.0%	45.0%	87.5%	33.3%		100.0%		
Somewhat Satisfied	31	16	15	-	2	1	3	6	11	8	5	22	1	4	-	-	2	
	52.5%	48%	57.7%		66.7%	20.0%	60.0%	66.7%	47.8%	57%	50.0%	55.0%	12.5%	66.7%			100%	
Neutral	12	6	6	-	2	1	1	4	1	3	-	11	-	-	-	-	1	
	14.1%	12%	16.2%		33.3%	14.3%	14.3%	26.7%	3.3%	15%		18.3%					20.0%	
Unsatisfied [NET]	14	9	5	-	1	1	1	2	6	3	2	9	1	-	-	-	2	
=====	16.5%	19%	13.5%		16.7%	14.3%	14.3%	13.3%	20.0%	15%	16.7%	15.0%	11.1%				40.0%	
Somewhat Unsatisfied	7	5	2	-	-	-	-	1	3	3	1	4	1	-	-	-	1	
	50.0%	56%	40.0%					50.0%	50.0%	100%	50.0%	44.4%	100.0%				50.0%	
Very Unsatisfied	7	4	3	-	1	1	1	1	3	-	1	5	-	-	-	-	1	
	50.0%	44%	60.0%		100%	100%	100%	50.0%	50.0%		50.0%	55.6%					50.0%	



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	16	13	-	2	1	2	6	12	6	3	20	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	10	9	-	1	1	1	4	10	2	3	12	4	4	-	1	1	
=====	65.5%	62%	69.2%		50.0%	100%	50.0%	66.7%	83.3%	33%	100.0%	60.0%	80.0%	100%		100.0%	50.0%	
Very Satisfied	10	5	5	-	-	1	1	1	6	1	2	8	3	1	-	1	-	
	52.6%	50%	55.6%			100%	100%	25.0%	60.0%	50%	66.7%	66.7%	75.0%	25.0%		100.0%		
Somewhat Satisfied	9	5	4	-	1	-	-	3	4	1	1	4	1	3	-	-	1	
	47.4%	50%	44.4%		100%			75.0%	40.0%	50%	33.3%	33.3%	25.0%	75.0%			100%	
Neutral	3	2	1	-	-	-	-	1	-	2	-	3	-	-	-	-	-	
	10.3%	12%	7.7%					16.7%		33%		15.0%						
Unsatisfied [NET]	7	4	3	-	1	-	1	1	2	2	-	5	1	-	-	-	1	
=====	24.1%	25%	23.1%		50.0%		50.0%	16.7%	16.7%	33%		25.0%	20.0%				50.0%	
Somewhat Unsatisfied	5	3	2	-	-	-	-	1	2	2	-	3	1	-	-	-	1	
	71.4%	75%	66.7%					100%	100%	100%		60.0%	100.0%				100%	
Very Unsatisfied	2	1	1	-	1	-	1	-	-	-	-	2	-	-	-	-	-	
	28.6%	25%	33.3%		100%		100%					40.0%						



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	32	24	-	4	6	5	9	18	14	9	40	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	23	17	-	2	4	4	5	13	12	7	28	4	2	-	-	1	
=====	71.4%	72%	70.8%		50.0%	66.7%	80.0%	55.6%	72.2%	86%	77.8%	70.0%	100.0%	100%			33.3%	
Very Satisfied	18	12	6	-	1	3	1	2	6	5	3	10	4	1	-	-	-	
	45.0%	52%	35.3%		50.0%	75.0%	25.0%	40.0%	46.2%	42%	42.9%	35.7%	100.0%	50.0%				
Somewhat Satisfied	22	11	11	-	1	1	3	3	7	7	4	18	-	1	-	-	1	
	55.0%	48%	64.7%		50.0%	25.0%	75.0%	60.0%	53.8%	58%	57.1%	64.3%		50.0%			100%	
Neutral	9	4	5	-	2	1	1	3	1	1	-	8	-	-	-	-	1	
	16.1%	12%	20.8%		50.0%	16.7%	20.0%	33.3%	5.6%	7.1%		20.0%					33.3%	
Unsatisfied [NET]	7	5	2	-	-	1	-	1	4	1	2	4	-	-	-	-	1	
=====	12.5%	16%	8.3%			16.7%		11.1%	22.2%	7.1%	22.2%	10.0%					33.3%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	28.6%	40%							25.0%	100%	50.0%	25.0%						
Very Unsatisfied	5	3	2	-	-	1	-	1	3	-	1	3	-	-	-	-	1	
	71.4%	60%	100.0%			100%		100%	75.0%		50.0%	75.0%					100%	



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	13	4	-	1	1	-	3	6	5	5	8	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	7	3	-	-	-	-	2	2	5	4	3	1	1	-	-	1	
=====	55.6%	54%	75.0%					66.7%	33.3%	100%	80.0%	37.5%	50.0%	100%			50.0%	
Very Satisfied	3	2	1	-	-	-	-	1	2	2	2	1	-	-	-	-	-	
	30.0%	29%	33.3%					50.0%	40%	50.0%	33.3%							
Somewhat Satisfied	7	5	2	-	-	-	-	2	1	3	2	2	1	1	-	-	1	
	70.0%	71%	66.7%					100%	50.0%	60%	50.0%	66.7%	100.0%	100%			100%	
Neutral	7	6	-	-	1	1	-	-	4	-	1	5	1	-	-	-	-	
	38.9%	46%			100%	100%			66.7%		20.0%	62.5%	50.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	5.6%		25.0%					33.3%									50.0%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	10	7	2	-	1	1	-	2	4	2	3	4	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	6	4	2	-	-	-	-	2	2	2	2	1	1	1	-	-	1	
=====	60.0%	57%	100.0%					100%	50.0%	100%	66.7%	25.0%	100.0%	100%			100%	
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	33.3%	50%							50.0%	50%	100.0%							
Somewhat Satisfied	4	2	2	-	-	-	-	2	1	1	-	1	1	1	-	-	1	
	66.7%	50%	100.0%					100%	50.0%	50%		100%	100.0%	100%			100%	
Neutral	4	3	-	-	1	1	-	-	2	-	1	3	-	-	-	-	-	
	40.0%	43%			100%	100%			50.0%		33.3%	75.0%						



Q3_HA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Opportunities for public engagement with the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	-	3	2	2	-	-	-	-	-	
=====	50.0%	50%	50.0%							100%	100.0%	50.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	25.0%		100.0%							33%		50.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	2	2	1	-	-	-	-	-	
	75.0%	100%								67%	100.0%	50.0%						
Neutral	3	3	-	-	-	-	-	-	2	-	-	2	1	-	-	-	-	
	37.5%	50%							100%			50.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	12.5%		50.0%					100%									100%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1222	583	589	8	22	237	277	228	245	187	186	757	112	128	15	22	146
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	670	322	328	3	11	103	150	133	149	115	105	426	72	78	6	10	48
=====	54.8%	55%	55.7%	37.5%	50.0%	43.5%	54.2%	58.3%	60.8%	61%	56.5%	56.3%	64.3%	60.9%	40.0%	45.5%	32.9%
Very Satisfied	276	135	137	1	5	43	60	51	58	57	58	166	34	29	2	3	13
	22.6%	23%	23.3%	12.5%	22.7%	18.1%	21.7%	22.4%	23.7%	30%	31.2%	21.9%	30.4%	22.7%	13.3%	13.6%	8.9%
Somewhat Satisfied	394	187	191	2	6	60	90	82	91	58	47	260	38	49	4	7	35
	32.2%	32%	32.4%	25.0%	27.3%	25.3%	32.5%	36.0%	37.1%	31%	25.3%	34.3%	33.9%	38.3%	26.7%	31.8%	24.0%
Neutral	257	115	132	2	7	67	60	41	40	30	37	163	19	22	5	5	35
	21.0%	20%	22.4%	25.0%	31.8%	28.3%	21.7%	18.0%	16.3%	16%	19.9%	21.5%	17.0%	17.2%	33.3%	22.7%	24.0%
Unsatisfied [NET]	295	146	129	3	4	67	67	54	56	42	44	168	21	28	4	7	63
=====	24.1%	25%	21.9%	37.5%	18.2%	28.3%	24.2%	23.7%	22.9%	22%	23.7%	22.2%	18.8%	21.9%	26.7%	31.8%	43.2%
Somewhat Unsatisfied	166	84	78	-	4	40	42	25	28	27	23	103	10	19	2	2	25
	13.6%	14%	13.2%		18.2%	16.9%	15.2%	11.0%	11.4%	14%	12.4%	13.6%	8.9%	14.8%	13.3%	9.1%	17.1%
Very Unsatisfied	129	62	51	3	-	27	25	29	28	15	21	65	11	9	2	5	38
	10.6%	11%	8.7%	37.5%		11.4%	9.0%	12.7%	11.4%	8.0%	11.3%	8.6%	9.8%	7.0%	13.3%	22.7%	26.0%



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1222	200	159	124	262	109	101	144	75	1	24	203	201	215	202	397	53	162	159	267	570
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	670	95	72	71	161	58	61	81	49	1	12	95	95	134	118	225	29	89	92	136	318
=====	54.8%	47.5%	45.3%	57.3%	61.5%	53.2%	60.4%	56.2%	65.3%	100%	50.0%	46.8%	47.3%	62.3%	58.4%	56.7%	54.7%	54.9%	57.9%	50.9%	55.8%
Very Satisfied	276	42	25	30	63	25	25	33	18	1	7	44	32	52	44	102	15	46	38	53	124
	22.6%	21.0%	15.7%	24.2%	24.0%	22.9%	24.8%	22.9%	24.0%	100%	29.2%	21.7%	15.9%	24.2%	21.8%	25.7%	28.3%	28.4%	23.9%	19.9%	21.8%
Somewhat Satisfied	394	53	47	41	98	33	36	48	31	-	5	51	63	82	74	123	14	43	54	83	194
	32.2%	26.5%	29.6%	33.1%	37.4%	30.3%	35.6%	33.3%	41.3%	-	20.8%	25.1%	31.3%	38.1%	36.6%	31.0%	26.4%	26.5%	34.0%	31.1%	34.0%
Neutral	257	49	33	22	47	23	27	29	16	-	7	60	53	37	28	78	14	40	38	55	109
	21.0%	24.5%	20.8%	17.7%	17.9%	21.1%	26.7%	20.1%	21.3%	-	29.2%	29.6%	26.4%	17.2%	13.9%	19.6%	26.4%	24.7%	23.9%	20.6%	19.1%
Unsatisfied [NET]	295	56	54	31	54	28	13	34	10	-	5	48	53	44	56	94	10	33	29	76	143
=====	24.1%	28.0%	34.0%	25.0%	20.6%	25.7%	12.9%	23.6%	13.3%	-	20.8%	23.6%	26.4%	20.5%	27.7%	23.7%	18.9%	20.4%	18.2%	28.5%	25.1%
Somewhat Unsatisfied	166	34	26	21	25	15	10	23	5	-	3	30	33	28	26	49	5	19	18	42	79
	13.6%	17.0%	16.4%	16.9%	9.5%	13.8%	9.9%	16.0%	6.7%	-	12.5%	14.8%	16.4%	13.0%	12.9%	12.3%	9.4%	11.7%	11.3%	15.7%	13.9%
Very Unsatisfied	129	22	28	10	29	13	3	11	5	-	2	18	20	16	30	45	5	14	11	34	64
	10.6%	11.0%	17.6%	8.1%	11.1%	11.9%	3.0%	7.6%	6.7%	-	8.3%	8.9%	10.0%	7.4%	14.9%	11.3%	9.4%	8.6%	6.9%	12.7%	11.2%



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1222	91	1058	1166	56	659	629	30	133	312	77	214	21	97	33	64	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	670	48	596	633	37	329	310	19	85	173	45	114	14	68	21	47	15	9	6
=====	54.8%	52.7%	56.3%	54.3%	66.1%	49.9%	49.3%	63.3%	63.9%	55.4%	58.4%	53.3%	66.7%	70.1%	63.6%	73.4%	71.4%	75%	66.7%
Very Satisfied	276	23	245	257	19	132	121	11	47	62	19	38	5	31	13	18	4	3	1
	22.6%	25.3%	23.2%	22.0%	33.9%	20.0%	19.2%	36.7%	35.3%	19.9%	24.7%	17.8%	23.8%	32.0%	39.4%	28.1%	19.0%	25%	11.1%
Somewhat Satisfied	394	25	351	376	18	197	189	8	38	111	26	76	9	37	8	29	11	6	5
	32.2%	27.5%	33.2%	32.2%	32.1%	29.9%	30.0%	26.7%	28.6%	35.6%	33.8%	35.5%	42.9%	38.1%	24.2%	45.3%	52.4%	50%	55.6%
Neutral	257	15	223	247	10	122	118	4	36	80	23	52	5	14	5	9	5	3	2
	21.0%	16.5%	21.1%	21.2%	17.9%	18.5%	18.8%	13.3%	27.1%	25.6%	29.9%	24.3%	23.8%	14.4%	15.2%	14.1%	23.8%	25%	22.2%
Unsatisfied [NET]	295	28	239	286	9	208	201	7	12	59	9	48	2	15	7	8	1	-	1
=====	24.1%	30.8%	22.6%	24.5%	16.1%	31.6%	32.0%	23.3%	9.0%	18.9%	11.7%	22.4%	9.5%	15.5%	21.2%	12.5%	4.8%	-	11.1%
Somewhat Unsatisfied	166	12	144	160	6	110	106	4	11	35	4	29	2	9	6	3	1	-	1
	13.6%	13.2%	13.6%	13.7%	10.7%	16.7%	16.9%	13.3%	8.3%	11.2%	5.2%	13.6%	9.5%	9.3%	18.2%	4.7%	4.8%	-	11.1%
Very Unsatisfied	129	16	95	126	3	98	95	3	1	24	5	19	-	6	1	5	-	-	-
	10.6%	17.6%	9.0%	10.8%	5.4%	14.9%	15.1%	10.0%	0.8%	7.7%	6.5%	8.9%	-	6.2%	3.0%	7.8%	-	-	-



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	52	45	-	7	8	7	19	34	22	13	70	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	68	35	33	-	2	5	5	15	24	17	9	50	8	6	-	1	2	
=====	70.1%	67%	73.3%		28.6%	62.5%	71.4%	78.9%	70.6%	77%	69.2%	71.4%	88.9%	85.7%		100.0%	40.0%	
Very Satisfied	31	19	12	-	1	3	2	3	12	10	8	21	5	4	-	1	-	
	32.0%	37%	26.7%		14.3%	37.5%	28.6%	15.8%	35.3%	45%	61.5%	30.0%	55.6%	57.1%		100.0%		
Somewhat Satisfied	37	16	21	-	1	2	3	12	12	7	1	29	3	2	-	-	2	
	38.1%	31%	46.7%		14.3%	25.0%	42.9%	63.2%	35.3%	32%	7.7%	41.4%	33.3%	28.6%			40.0%	
Neutral	14	9	5	-	4	2	1	1	4	2	3	11	-	-	-	-	-	
	14.4%	17%	11.1%		57.1%	25.0%	14.3%	5.3%	11.8%	9.1%	23.1%	15.7%						
Unsatisfied [NET]	15	8	7	-	1	1	1	3	6	3	1	9	1	1	-	-	3	
=====	15.5%	15%	15.6%		14.3%	12.5%	14.3%	15.8%	17.6%	14%	7.7%	12.9%	11.1%	14.3%			60.0%	
Somewhat Unsatisfied	9	4	5	-	1	-	1	2	2	3	-	6	1	1	-	-	1	
	9.3%	7.7%	11.1%		14.3%		14.3%	10.5%	5.9%	14%		8.6%	11.1%	14.3%			20.0%	
Very Unsatisfied	6	4	2	-	-	1	-	1	4	-	1	3	-	-	-	-	2	
	6.2%	7.7%	4.4%			12.5%		5.3%	11.8%		7.7%	4.3%					40.0%	



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	33	18	15	-	3	1	2	7	14	6	3	23	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	10	11	-	-	1	1	5	10	4	2	15	4	4	-	1	1	
=====	63.6%	56%	73.3%			100%	50.0%	71.4%	71.4%	67%	66.7%	65.2%	80.0%	80.0%		100.0%	50.0%	
Very Satisfied	13	8	5	-	-	1	1	3	6	2	2	10	3	3	-	1	-	
	39.4%	44%	33.3%			100%	50.0%	42.9%	42.9%	33%	66.7%	43.5%	60.0%	60.0%		100.0%		
Somewhat Satisfied	8	2	6	-	-	-	-	2	4	2	-	5	1	1	-	-	1	
	24.2%	11%	40.0%					28.6%	28.6%	33%		21.7%	20.0%	20.0%			50.0%	
Neutral	5	5	-	-	2	-	1	-	1	1	1	4	-	-	-	-	-	
	15.2%	28%			66.7%		50.0%		7.1%	17%	33.3%	17.4%						
Unsatisfied [NET]	7	3	4	-	1	-	-	2	3	1	-	4	1	1	-	-	1	
=====	21.2%	17%	26.7%		33.3%			28.6%	21.4%	17%		17.4%	20.0%	20.0%			50.0%	
Somewhat Unsatisfied	6	2	4	-	1	-	-	2	2	1	-	4	1	1	-	-	-	
	18.2%	11%	26.7%		33.3%			28.6%	14.3%	17%		17.4%	20.0%	20.0%				
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	1	
	3.0%	5.6%							7.1%								50.0%	



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	64	34	30	-	4	7	5	12	20	16	10	47	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	25	22	-	2	4	4	10	14	13	7	35	4	2	-	-	1	
=====	73.4%	74%	73.3%		50.0%	57.1%	80.0%	83.3%	70.0%	81%	70.0%	74.5%	100.0%	100%			33.3%	
Very Satisfied	18	11	7	-	1	2	1	-	6	8	6	11	2	1	-	-	-	
	28.1%	32%	23.3%		25.0%	28.6%	20.0%		30.0%	50%	60.0%	23.4%	50.0%	50.0%				
Somewhat Satisfied	29	14	15	-	1	2	3	10	8	5	1	24	2	1	-	-	1	
	45.3%	41%	50.0%		25.0%	28.6%	60.0%	83.3%	40.0%	31%	10.0%	51.1%	50.0%	50.0%			33.3%	
Neutral	9	4	5	-	2	2	-	1	3	1	2	7	-	-	-	-	-	
	14.1%	12%	16.7%		50.0%	28.6%		8.3%	15.0%	6.2%	20.0%	14.9%						
Unsatisfied [NET]	8	5	3	-	-	1	1	1	3	2	1	5	-	-	-	-	2	
=====	12.5%	15%	10.0%			14.3%	20.0%	8.3%	15.0%	12%	10.0%	10.6%					66.7%	
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	-	2	-	2	-	-	-	-	1	
	4.7%	5.9%	3.3%				20.0%			12%		4.3%					33.3%	
Very Unsatisfied	5	3	2	-	-	1	-	1	3	-	1	3	-	-	-	-	1	
	7.8%	8.8%	6.7%			14.3%		8.3%	15.0%		10.0%	6.4%					33.3%	



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	1	3	7	6	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	12	3	-	-	1	1	1	4	6	5	7	2	1	-	-	-	
=====	71.4%	80%	60.0%			100%	100%	33.3%	57.1%	100%	83.3%	70.0%	100.0%	100%				
Very Satisfied	4	3	1	-	-	1	-	-	1	2	2	2	-	-	-	-	-	
	19.0%	20%	20.0%			100%			14.3%	33%	33.3%	20.0%						
Somewhat Satisfied	11	9	2	-	-	-	1	1	3	4	3	5	2	1	-	-	-	
	52.4%	60%	40.0%				100%	33.3%	42.9%	67%	50.0%	50.0%	100.0%	100%				
Neutral	5	3	1	-	1	-	-	1	3	-	1	3	-	-	-	-	1	
	23.8%	20%	20.0%		100%			33.3%	42.9%		16.7%	30.0%					50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	4.8%		20.0%					33.3%									50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	4.8%		20.0%					33.3%									50.0%	



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	8	1	-	-	1	-	1	4	3	3	4	1	1	-	-	-	
=====	75.0%	89%	50.0%			100%		50.0%	80.0%	100%	75.0%	80.0%	100.0%	100%				
Very Satisfied	3	3	-	-	-	1	-	-	1	1	2	1	-	-	-	-	-	
	25.0%	33%				100%			20.0%	33%	50.0%	20.0%						
Somewhat Satisfied	6	5	1	-	-	-	-	1	3	2	1	3	1	1	-	-	-	
	50.0%	56%	50.0%					50.0%	60.0%	67%	25.0%	60.0%	100.0%	100%				
Neutral	3	1	1	-	1	-	-	1	1	-	1	1	-	-	-	-	1	
	25.0%	11%	50.0%		100%			50.0%	20.0%		25.0%	20.0%					100%	



Q3_I. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	1		
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%			100%		
Satisfied [NET]	6	4	2	-	-	-	1	-	-	3	2	3	1	-	-	-		
=====	66.7%	67%	66.7%				100%			100%	100.0%	60.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-		
	11.1%		33.3%							33%		20.0%						
Somewhat Satisfied	5	4	1	-	-	-	1	-	-	2	2	2	1	-	-	-		
	55.6%	67%	33.3%				100%			67%	100.0%	40.0%	100.0%					
Neutral	2	2	-	-	-	-	-	-	2	-	-	2	-	-	-	-		
	22.2%	33%							100%			40.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1		
=====	11.1%		33.3%					100%								100%		
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1		
	11.1%		33.3%					100%								100%		



Q3 IA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1222	583	589	8	22	237	277	228	245	187	186	757	112	128	15	22	146	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	670	322	328	3	11	103	150	133	149	115	105	426	72	78	6	10	48	
=====	54.8%	55%	55.7%	37.5%	50.0%	43.5%	54.2%	58.3%	60.8%	61%	56.5%	56.3%	64.3%	60.9%	40.0%	45.5%	32.9%	
Very Satisfied	276	135	137	1	5	43	60	51	58	57	58	166	34	29	2	3	13	
	41.2%	42%	41.8%	33.3%	45.5%	41.7%	40.0%	38.3%	38.9%	50%	55.2%	39.0%	47.2%	37.2%	33.3%	30.0%	27.1%	
Somewhat Satisfied	394	187	191	2	6	60	90	82	91	58	47	260	38	49	4	7	35	
	58.8%	58%	58.2%	66.7%	54.5%	58.3%	60.0%	61.7%	61.1%	50%	44.8%	61.0%	52.8%	62.8%	66.7%	70.0%	72.9%	
Neutral	257	115	132	2	7	67	60	41	40	30	37	163	19	22	5	5	35	
	21.0%	20%	22.4%	25.0%	31.8%	28.3%	21.7%	18.0%	16.3%	16%	19.9%	21.5%	17.0%	17.2%	33.3%	22.7%	24.0%	
Unsatisfied [NET]	295	146	129	3	4	67	67	54	56	42	44	168	21	28	4	7	63	
=====	24.1%	25%	21.9%	37.5%	18.2%	28.3%	24.2%	23.7%	22.9%	22%	23.7%	22.2%	18.8%	21.9%	26.7%	31.8%	43.2%	
Somewhat Unsatisfied	166	84	78	-	4	40	42	25	28	27	23	103	10	19	2	2	25	
	56.3%	58%	60.5%	100%	59.7%	62.7%	46.3%	50.0%	64%	64%	52.3%	61.3%	47.6%	67.9%	50.0%	28.6%	39.7%	
Very Unsatisfied	129	62	51	3	-	27	25	29	28	15	21	65	11	9	2	5	38	
	43.7%	42%	39.5%	100.0%	40.3%	37.3%	53.7%	50.0%	36%	36%	47.7%	38.7%	52.4%	32.1%	50.0%	71.4%	60.3%	



Q3 IA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1222	200	159	124	262	109	101	144	75	1	24	203	201	215	202	397	53	162	159	267	570
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	670	95	72	71	161	58	61	81	49	1	12	95	95	134	118	225	29	89	92	136	318
=====	54.8%	47.5%	45.3%	57.3%	61.5%	53.2%	60.4%	56.2%	65.3%	100%	50.0%	46.8%	47.3%	62.3%	58.4%	56.7%	54.7%	54.9%	57.9%	50.9%	55.8%
Very Satisfied	276	42	25	30	63	25	25	33	18	1	7	44	32	52	44	102	15	46	38	53	124
	41.2%	44.2%	34.7%	42.3%	39.1%	43.1%	41.0%	40.7%	36.7%	100%	58.3%	46.3%	33.7%	38.8%	37.3%	45.3%	51.7%	51.7%	41.3%	39.0%	39.0%
Somewhat Satisfied	394	53	47	41	98	33	36	48	31	-	5	51	63	82	74	123	14	43	54	83	194
	58.8%	55.8%	65.3%	57.7%	60.9%	56.9%	59.0%	59.3%	63.3%	-	41.7%	53.7%	66.3%	61.2%	62.7%	54.7%	48.3%	48.3%	58.7%	61.0%	61.0%
Neutral	257	49	33	22	47	23	27	29	16	-	7	60	53	37	28	78	14	40	38	55	109
	21.0%	24.5%	20.8%	17.7%	17.9%	21.1%	26.7%	20.1%	21.3%	-	29.2%	29.6%	26.4%	17.2%	13.9%	19.6%	26.4%	24.7%	23.9%	20.6%	19.1%
Unsatisfied [NET]	295	56	54	31	54	28	13	34	10	-	5	48	53	44	56	94	10	33	29	76	143
=====	24.1%	28.0%	34.0%	25.0%	20.6%	25.7%	12.9%	23.6%	13.3%	-	20.8%	23.6%	26.4%	20.5%	27.7%	23.7%	18.9%	20.4%	18.2%	28.5%	25.1%
Somewhat Unsatisfied	166	34	26	21	25	15	10	23	5	-	3	30	33	28	26	49	5	19	18	42	79
	56.3%	60.7%	48.1%	67.7%	46.3%	53.6%	76.9%	67.6%	50.0%	-	60.0%	62.5%	62.3%	63.6%	46.4%	52.1%	50.0%	57.6%	62.1%	55.3%	55.2%
Very Unsatisfied	129	22	28	10	29	13	3	11	5	-	2	18	20	16	30	45	5	14	11	34	64
	43.7%	39.3%	51.9%	32.3%	53.7%	46.4%	23.1%	32.4%	50.0%	-	40.0%	37.5%	37.7%	36.4%	53.6%	47.9%	50.0%	42.4%	37.9%	44.7%	44.8%



Q3_IA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1222	91	1058	1166	56	659	629	30	133	312	77	214	21	97	33	64	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	670	48	596	633	37	329	310	19	85	173	45	114	14	68	21	47	15	9	6
=====	54.8%	52.7%	56.3%	54.3%	66.1%	49.9%	49.3%	63.3%	63.9%	55.4%	58.4%	53.3%	66.7%	70.1%	63.6%	73.4%	71.4%	75%	66.7%
Very Satisfied	276	23	245	257	19	132	121	11	47	62	19	38	5	31	13	18	4	3	1
	41.2%	47.9%	41.1%	40.6%	51.4%	40.1%	39.0%	57.9%	55.3%	35.8%	42.2%	33.3%	35.7%	45.6%	61.9%	38.3%	26.7%	33%	16.7%
Somewhat Satisfied	394	25	351	376	18	197	189	8	38	111	26	76	9	37	8	29	11	6	5
	58.8%	52.1%	58.9%	59.4%	48.6%	59.9%	61.0%	42.1%	44.7%	64.2%	57.8%	66.7%	64.3%	54.4%	38.1%	61.7%	73.3%	67%	83.3%
Neutral	257	15	223	247	10	122	118	4	36	80	23	52	5	14	5	9	5	3	2
	21.0%	16.5%	21.1%	21.2%	17.9%	18.5%	18.8%	13.3%	27.1%	25.6%	29.9%	24.3%	23.8%	14.4%	15.2%	14.1%	23.8%	25%	22.2%
Unsatisfied [NET]	295	28	239	286	9	208	201	7	12	59	9	48	2	15	7	8	1	-	1
=====	24.1%	30.8%	22.6%	24.5%	16.1%	31.6%	32.0%	23.3%	9.0%	18.9%	11.7%	22.4%	9.5%	15.5%	21.2%	12.5%	4.8%	-	11.1%
Somewhat Unsatisfied	166	12	144	160	6	110	106	4	11	35	4	29	2	9	6	3	1	-	1
	56.3%	42.9%	60.3%	55.9%	66.7%	52.9%	52.7%	57.1%	91.7%	59.3%	44.4%	60.4%	100.0%	60.0%	85.7%	37.5%	100.0%	-	100%
Very Unsatisfied	129	16	95	126	3	98	95	3	1	24	5	19	-	6	1	5	-	-	-
	43.7%	57.1%	39.7%	44.1%	33.3%	47.1%	47.3%	42.9%	8.3%	40.7%	55.6%	39.6%	-	40.0%	14.3%	62.5%	-	-	-



Q3_IA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	52	45	-	7	8	7	19	34	22	13	70	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	68	35	33	-	2	5	5	15	24	17	9	50	8	6	-	1	2	
=====	70.1%	67%	73.3%		28.6%	62.5%	71.4%	78.9%	70.6%	77%	69.2%	71.4%	88.9%	85.7%		100.0%	40.0%	
Very Satisfied	31	19	12	-	1	3	2	3	12	10	8	21	5	4	-	1	-	
	45.6%	54%	36.4%		50.0%	60.0%	40.0%	20.0%	50.0%	59%	88.9%	42.0%	62.5%	66.7%		100.0%		
Somewhat Satisfied	37	16	21	-	1	2	3	12	12	7	1	29	3	2	-	-	2	
	54.4%	46%	63.6%		50.0%	40.0%	60.0%	80.0%	50.0%	41%	11.1%	58.0%	37.5%	33.3%			100%	
Neutral	14	9	5	-	4	2	1	1	4	2	3	11	-	-	-	-	-	
	14.4%	17%	11.1%		57.1%	25.0%	14.3%	5.3%	11.8%	9.1%	23.1%	15.7%						
Unsatisfied [NET]	15	8	7	-	1	1	1	3	6	3	1	9	1	1	-	-	3	
=====	15.5%	15%	15.6%		14.3%	12.5%	14.3%	15.8%	17.6%	14%	7.7%	12.9%	11.1%	14.3%			60.0%	
Somewhat Unsatisfied	9	4	5	-	1	-	1	2	2	3	-	6	1	1	-	-	1	
	60.0%	50%	71.4%		100%		100%	66.7%	33.3%	100%		66.7%	100.0%	100%			33.3%	
Very Unsatisfied	6	4	2	-	-	1	-	1	4	-	1	3	-	-	-	-	2	
	40.0%	50%	28.6%			100%		33.3%	66.7%		100.0%	33.3%					66.7%	



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 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	33	18	15	-	3	1	2	7	14	6	3	23	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	10	11	-	-	1	1	5	10	4	2	15	4	4	-	1	1	
=====	63.6%	56%	73.3%			100%	50.0%	71.4%	71.4%	67%	66.7%	65.2%	80.0%	80.0%		100.0%	50.0%	
Very Satisfied	13	8	5	-	-	1	1	3	6	2	2	10	3	3	-	1	-	
	61.9%	80%	45.5%			100%	100%	60.0%	60.0%	50%	100.0%	66.7%	75.0%	75.0%		100.0%		
Somewhat Satisfied	8	2	6	-	-	-	-	2	4	2	-	5	1	1	-	-	1	
	38.1%	20%	54.5%					40.0%	40.0%	50%		33.3%	25.0%	25.0%			100%	
Neutral	5	5	-	-	2	-	1	-	1	1	1	4	-	-	-	-	-	
	15.2%	28%			66.7%		50.0%		7.1%	17%	33.3%	17.4%						
Unsatisfied [NET]	7	3	4	-	1	-	-	2	3	1	-	4	1	1	-	-	1	
=====	21.2%	17%	26.7%		33.3%			28.6%	21.4%	17%		17.4%	20.0%	20.0%			50.0%	
Somewhat Unsatisfied	6	2	4	-	1	-	-	2	2	1	-	4	1	1	-	-	-	
	85.7%	67%	100.0%		100%			100%	66.7%	100%		100%	100.0%	100%				
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	1	
	14.3%	33%							33.3%								100%	



Q3_IA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	64	34	30	-	4	7	5	12	20	16	10	47	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	25	22	-	2	4	4	10	14	13	7	35	4	2	-	-	1	
=====	73.4%	74%	73.3%		50.0%	57.1%	80.0%	83.3%	70.0%	81%	70.0%	74.5%	100.0%	100%			33.3%	
Very Satisfied	18	11	7	-	1	2	1	-	6	8	6	11	2	1	-	-	-	
	38.3%	44%	31.8%		50.0%	50.0%	25.0%		42.9%	62%	85.7%	31.4%	50.0%	50.0%				
Somewhat Satisfied	29	14	15	-	1	2	3	10	8	5	1	24	2	1	-	-	1	
	61.7%	56%	68.2%		50.0%	50.0%	75.0%	100%	57.1%	38%	14.3%	68.6%	50.0%	50.0%			100%	
Neutral	9	4	5	-	2	2	-	1	3	1	2	7	-	-	-	-	-	
	14.1%	12%	16.7%		50.0%	28.6%		8.3%	15.0%	6.2%	20.0%	14.9%						
Unsatisfied [NET]	8	5	3	-	-	1	1	1	3	2	1	5	-	-	-	-	2	
=====	12.5%	15%	10.0%			14.3%	20.0%	8.3%	15.0%	12%	10.0%	10.6%					66.7%	
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	-	2	-	2	-	-	-	-	1	
	37.5%	40%	33.3%				100%			100%		40.0%					50.0%	
Very Unsatisfied	5	3	2	-	-	1	-	1	3	-	1	3	-	-	-	-	1	
	62.5%	60%	66.7%			100%		100%	100%		100.0%	60.0%					50.0%	



Q3_IA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	21	15	5	-	1	1	1	3	7	6	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	12	3	-	-	1	1	1	4	6	5	7	2	1	-	-	-	
=====	71.4%	80%	60.0%			100%	100%	33.3%	57.1%	100%	83.3%	70.0%	100.0%	100%				
Very Satisfied	4	3	1	-	-	1	-	-	1	2	2	2	-	-	-	-	-	
	26.7%	25%	33.3%			100%			25.0%	33%	40.0%	28.6%						
Somewhat Satisfied	11	9	2	-	-	-	1	1	3	4	3	5	2	1	-	-	-	
	73.3%	75%	66.7%				100%	100%	75.0%	67%	60.0%	71.4%	100.0%	100%				
Neutral	5	3	1	-	1	-	-	1	3	-	1	3	-	-	-	-	1	
	23.8%	20%	20.0%		100%			33.3%	42.9%		16.7%	30.0%					50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	4.8%		20.0%					33.3%									50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q3_IA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	8	1	-	-	1	-	1	4	3	3	4	1	1	-	-	-	
=====	75.0%	89%	50.0%			100%		50.0%	80.0%	100%	75.0%	80.0%	100.0%	100%				
Very Satisfied	3	3	-	-	-	1	-	-	1	1	2	1	-	-	-	-	-	
	33.3%	38%				100%			25.0%	33%	66.7%	25.0%						
Somewhat Satisfied	6	5	1	-	-	-	-	1	3	2	1	3	1	1	-	-	-	
	66.7%	62%	100.0%					100%	75.0%	67%	33.3%	75.0%	100.0%	100%				
Neutral	3	1	1	-	1	-	-	1	1	-	1	1	-	-	-	-	1	
	25.0%	11%	50.0%		100%			50.0%	20.0%		25.0%	20.0%					100%	



Q3_IA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Effectiveness of County communication with the public
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	1		
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%			100%		
Satisfied [NET]	6	4	2	-	-	-	1	-	-	3	2	3	1	-	-	-		
=====	66.7%	67%	66.7%				100%			100%	100.0%	60.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-		
	16.7%		50.0%							33%		33.3%						
Somewhat Satisfied	5	4	1	-	-	-	1	-	-	2	2	2	1	-	-	-		
	83.3%	100%	50.0%				100%			67%	100.0%	66.7%	100.0%					
Neutral	2	2	-	-	-	-	-	-	2	-	-	2	-	-	-	-		
	22.2%	33%							100%			40.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1		
=====	11.1%		33.3%					100%								100%		
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1		
	100%		100.0%					100%								100%		



Q3_J. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1159	558	551	8	19	217	265	215	236	182	173	708	105	128	14	19	140
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	522	260	247	3	12	107	115	90	103	87	88	319	66	58	5	7	32
=====	45.0%	47%	44.8%	37.5%	63.2%	49.3%	43.4%	41.9%	43.6%	48%	50.9%	45.1%	62.9%	45.3%	35.7%	36.8%	22.9%
Very Satisfied	207	104	99	2	5	44	41	44	40	31	38	118	32	26	2	4	9
	17.9%	19%	18.0%	25.0%	26.3%	20.3%	15.5%	20.5%	16.9%	17%	22.0%	16.7%	30.5%	20.3%	14.3%	21.1%	6.4%
Somewhat Satisfied	315	156	148	1	7	63	74	46	63	56	50	201	34	32	3	3	23
	27.2%	28%	26.9%	12.5%	36.8%	29.0%	27.9%	21.4%	26.7%	31%	28.9%	28.4%	32.4%	25.0%	21.4%	15.8%	16.4%
Neutral	236	123	109	2	3	50	54	44	42	38	37	137	19	29	4	3	30
	20.4%	22%	19.8%	25.0%	15.8%	23.0%	20.4%	20.5%	17.8%	21%	21.4%	19.4%	18.1%	22.7%	28.6%	15.8%	21.4%
Unsatisfied [NET]	401	175	195	3	4	60	96	81	91	57	48	252	20	41	5	9	78
=====	34.6%	31%	35.4%	37.5%	21.1%	27.6%	36.2%	37.7%	38.6%	31%	27.7%	35.6%	19.0%	32.0%	35.7%	47.4%	55.7%
Somewhat Unsatisfied	214	91	113	-	4	32	57	45	46	26	24	147	10	24	1	2	26
	18.5%	16%	20.5%		21.1%	14.7%	21.5%	20.9%	19.5%	14%	13.9%	20.8%	9.5%	18.8%	7.1%	10.5%	18.6%
Very Unsatisfied	187	84	82	3	-	28	39	36	45	31	24	105	10	17	4	7	52
	16.1%	15%	14.9%	37.5%		12.9%	14.7%	16.7%	19.1%	17%	13.9%	14.8%	9.5%	13.3%	28.6%	36.8%	37.1%



Q3_J. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to manage and plan for growth/development
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1159 100%	182 100%	153 100%	115 100%	253 100%	109 100%	98 100%	136 100%	68 100%	1 100%	20 100%	184 100%	179 100%	204 100%	196 100%	392 100%	50 100.0%	150 100.0%	151 100.0%	256 100.0%	541 100.0%
Satisfied [NET] =====	522 45.0%	91 50.0%	55 35.9%	56 48.7%	118 46.6%	41 37.6%	54 55.1%	60 44.1%	31 45.6%	1 100%	7 35.0%	99 53.8%	74 41.3%	97 47.5%	79 40.3%	169 43.1%	30 60.0%	75 50.0%	80 53.0%	104 40.6%	228 42.1%
Very Satisfied	207 17.9%	33 18.1%	20 13.1%	24 20.9%	44 17.4%	12 11.0%	25 25.5%	23 16.9%	14 20.6%	1 100%	6 30.0%	45 24.5%	22 12.3%	42 20.6%	31 15.8%	66 16.8%	16 32.0%	37 24.7%	33 21.9%	44 17.2%	77 14.2%
Somewhat Satisfied	315 27.2%	58 31.9%	35 22.9%	32 27.8%	74 29.2%	29 26.6%	29 29.6%	37 27.2%	17 25.0%	- 5.0%	1 29.3%	54 29.1%	52 27.0%	55 24.5%	48 26.3%	103 28.0%	14 25.3%	38 31.1%	47 23.4%	60 23.4%	151 27.9%
Neutral	236 20.4%	31 17.0%	25 16.3%	25 21.7%	55 21.7%	22 20.2%	24 24.5%	28 20.6%	16 23.5%	- 25.0%	5 23.9%	44 22.3%	40 21.6%	44 18.4%	36 18.4%	72 18.4%	7 14.0%	35 23.3%	27 17.9%	54 21.1%	111 20.5%
Unsatisfied [NET] =====	401 34.6%	60 33.0%	73 47.7%	34 29.6%	80 31.6%	46 42.2%	20 20.4%	48 35.3%	21 30.9%	- 40.0%	8 22.3%	41 36.3%	65 30.9%	63 41.3%	81 41.3%	151 38.5%	13 26.0%	40 26.7%	44 29.1%	98 38.3%	202 37.3%
Somewhat Unsatisfied	214 18.5%	34 18.7%	34 22.2%	22 19.1%	42 16.6%	22 20.2%	17 17.3%	23 16.9%	9 13.2%	- 25.0%	5 13.0%	24 21.2%	38 19.6%	40 18.9%	37 19.1%	75 19.1%	6 12.0%	20 13.3%	26 17.2%	50 19.5%	109 20.1%
Very Unsatisfied	187 16.1%	26 14.3%	39 25.5%	12 10.4%	38 15.0%	24 22.0%	3 3.1%	25 18.4%	12 17.6%	- 15.0%	3 9.2%	17 15.1%	27 11.3%	23 22.4%	44 22.4%	76 19.4%	7 14.0%	20 13.3%	18 11.9%	48 18.8%	93 17.2%



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 Efforts to manage and plan for growth/development
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1159	90	1004	1105	54	633	604	29	129	284	71	193	20	92	34	58	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	522	38	465	492	30	247	229	18	92	126	29	88	9	47	15	32	10	4	6
=====	45.0%	42.2%	46.3%	44.5%	55.6%	39.0%	37.9%	62.1%	71.3%	44.4%	40.8%	45.6%	45.0%	51.1%	44.1%	55.2%	47.6%	33%	66.7%
Very Satisfied	207	19	182	192	15	84	75	9	50	53	15	34	4	17	7	10	3	2	1
	17.9%	21.1%	18.1%	17.4%	27.8%	13.3%	12.4%	31.0%	38.8%	18.7%	21.1%	17.6%	20.0%	18.5%	20.6%	17.2%	14.3%	17%	11.1%
Somewhat Satisfied	315	19	283	300	15	163	154	9	42	73	14	54	5	30	8	22	7	2	5
	27.2%	21.1%	28.2%	27.1%	27.8%	25.8%	25.5%	31.0%	32.6%	25.7%	19.7%	28.0%	25.0%	32.6%	23.5%	37.9%	33.3%	17%	55.6%
Neutral	236	17	205	222	14	115	108	7	27	74	22	45	7	16	5	11	4	4	-
	20.4%	18.9%	20.4%	20.1%	25.9%	18.2%	17.9%	24.1%	20.9%	26.1%	31.0%	23.3%	35.0%	17.4%	14.7%	19.0%	19.0%	33%	-
Unsatisfied [NET]	401	35	334	391	10	271	267	4	10	84	20	60	4	29	14	15	7	4	3
=====	34.6%	38.9%	33.3%	35.4%	18.5%	42.8%	44.2%	13.8%	7.8%	29.6%	28.2%	31.1%	20.0%	31.5%	41.2%	25.9%	33.3%	33%	33.3%
Somewhat Unsatisfied	214	15	185	206	8	128	126	2	9	54	11	39	4	17	9	8	6	3	3
	18.5%	16.7%	18.4%	18.6%	14.8%	20.2%	20.9%	6.9%	7.0%	19.0%	15.5%	20.2%	20.0%	18.5%	26.5%	13.8%	28.6%	25%	33.3%
Very Unsatisfied	187	20	149	185	2	143	141	2	1	30	9	21	-	12	5	7	1	1	-
	16.1%	22.2%	14.8%	16.7%	3.7%	22.6%	23.3%	6.9%	0.8%	10.6%	12.7%	10.9%	-	13.0%	14.7%	12.1%	4.8%	8.3%	-



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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	92	53	39	-	6	6	7	18	33	22	12	66	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	47	33	14	-	3	4	3	7	17	13	8	30	7	6	-	1	1	
=====	51.1%	62%	35.9%		50.0%	66.7%	42.9%	38.9%	51.5%	59%	66.7%	45.5%	77.8%	85.7%		100.0%	20.0%	
Very Satisfied	17	13	4	-	1	2	1	3	4	6	3	12	3	2	-	1	-	
	18.5%	25%	10.3%		16.7%	33.3%	14.3%	16.7%	12.1%	27%	25.0%	18.2%	33.3%	28.6%		100.0%		
Somewhat Satisfied	30	20	10	-	2	2	2	4	13	7	5	18	4	4	-	-	1	
	32.6%	38%	25.6%		33.3%	33.3%	28.6%	22.2%	39.4%	32%	41.7%	27.3%	44.4%	57.1%			20.0%	
Neutral	16	8	8	-	1	1	1	2	6	5	1	14	-	-	-	-	1	
	17.4%	15%	20.5%		16.7%	16.7%	14.3%	11.1%	18.2%	23%	8.3%	21.2%					20.0%	
Unsatisfied [NET]	29	12	17	-	2	1	3	9	10	4	3	22	2	1	-	-	3	
=====	31.5%	23%	43.6%		33.3%	16.7%	42.9%	50.0%	30.3%	18%	25.0%	33.3%	22.2%	14.3%			60.0%	
Somewhat Unsatisfied	17	6	11	-	2	1	2	6	4	2	2	13	1	1	-	-	1	
	18.5%	11%	28.2%		33.3%	16.7%	28.6%	33.3%	12.1%	9.1%	16.7%	19.7%	11.1%	14.3%			20.0%	
Very Unsatisfied	12	6	6	-	-	-	1	3	6	2	1	9	1	-	-	-	2	
	13.0%	11%	15.4%				14.3%	16.7%	18.2%	9.1%	8.3%	13.6%	11.1%				40.0%	



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 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	19	15	-	2	1	2	7	15	7	3	24	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	15	9	6	-	-	1	1	3	7	3	1	11	3	4	-	1	-	
=====	44.1%	47%	40.0%			100%	50.0%	42.9%	46.7%	43%	33.3%	45.8%	60.0%	80.0%		100.0%		
Very Satisfied	7	4	3	-	-	1	1	2	2	1	1	6	2	1	-	1	-	
	20.6%	21%	20.0%			100%	50.0%	28.6%	13.3%	14%	33.3%	25.0%	40.0%	20.0%		100.0%		
Somewhat Satisfied	8	5	3	-	-	-	-	1	5	2	-	5	1	3	-	-	-	
	23.5%	26%	20.0%					14.3%	33.3%	29%		20.8%	20.0%	60.0%				
Neutral	5	3	2	-	-	-	-	-	3	2	-	5	-	-	-	-	-	
	14.7%	16%	13.3%						20.0%	29%		20.8%						
Unsatisfied [NET]	14	7	7	-	2	-	1	4	5	2	2	8	2	1	-	-	2	
=====	41.2%	37%	46.7%		100%		50.0%	57.1%	33.3%	29%	66.7%	33.3%	40.0%	20.0%			100%	
Somewhat Unsatisfied	9	4	5	-	2	-	-	3	3	1	2	5	1	1	-	-	1	
	26.5%	21%	33.3%		100%			42.9%	20.0%	14%	66.7%	20.8%	20.0%	20.0%			50.0%	
Very Unsatisfied	5	3	2	-	-	-	1	1	2	1	-	3	1	-	-	-	1	
	14.7%	16%	13.3%				50.0%	14.3%	13.3%	14%		12.5%	20.0%				50.0%	



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 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	34	24	-	4	5	5	11	18	15	9	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	32	24	8	-	3	3	2	4	10	10	7	19	4	2	-	-	1	
=====	55.2%	71%	33.3%		75.0%	60.0%	40.0%	36.4%	55.6%	67%	77.8%	45.2%	100.0%	100%			33.3%	
Very Satisfied	10	9	1	-	1	1	-	1	2	5	2	6	1	1	-	-	-	
	17.2%	26%	4.2%		25.0%	20.0%		9.1%	11.1%	33%	22.2%	14.3%	25.0%	50.0%				
Somewhat Satisfied	22	15	7	-	2	2	2	3	8	5	5	13	3	1	-	-	1	
	37.9%	44%	29.2%		50.0%	40.0%	40.0%	27.3%	44.4%	33%	55.6%	31.0%	75.0%	50.0%			33.3%	
Neutral	11	5	6	-	1	1	1	2	3	3	1	9	-	-	-	-	1	
	19.0%	15%	25.0%		25.0%	20.0%	20.0%	18.2%	16.7%	20%	11.1%	21.4%					33.3%	
Unsatisfied [NET]	15	5	10	-	-	1	2	5	5	2	1	14	-	-	-	-	1	
=====	25.9%	15%	41.7%			20.0%	40.0%	45.5%	27.8%	13%	11.1%	33.3%					33.3%	
Somewhat Unsatisfied	8	2	6	-	-	1	2	3	1	1	-	8	-	-	-	-	-	
	13.8%	5.9%	25.0%			20.0%	40.0%	27.3%	5.6%	6.7%		19.0%						
Very Unsatisfied	7	3	4	-	-	-	-	2	4	1	1	6	-	-	-	-	1	
	12.1%	8.8%	16.7%					18.2%	22.2%	6.7%	11.1%	14.3%					33.3%	



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 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	ASIAN	NATIVE AMERICAN	OTHER	
				BINARY														
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	2	-	-	-	-	-	3	5	4	3	2	1	-	-	-	
=====	47.6%	53%	40.0%						42.9%	71%	66.7%	30.0%	100.0%	100%				
Very Satisfied	3	2	1	-	-	-	-	-	1	2	2	1	-	-	-	-	-	
	14.3%	13%	20.0%						14.3%	29%	33.3%	10.0%						
Somewhat Satisfied	7	6	1	-	-	-	-	-	2	3	2	2	2	1	-	-	-	
	33.3%	40%	20.0%						28.6%	43%	33.3%	20.0%	100.0%	100%				
Neutral	4	3	1	-	-	1	-	2	-	1	-	3	-	-	-	-	1	
	19.0%	20%	20.0%			100%		66.7%		14%		30.0%					50.0%	
Unsatisfied [NET]	7	4	2	-	1	-	-	1	4	1	2	4	-	-	-	-	1	
=====	33.3%	27%	40.0%		100%			33.3%	57.1%	14%	33.3%	40.0%					50.0%	
Somewhat Unsatisfied	6	4	2	-	1	-	-	1	3	1	1	4	-	-	-	-	1	
	28.6%	27%	40.0%		100%			33.3%	42.9%	14%	16.7%	40.0%					50.0%	
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	4.8%								14.3%		16.7%							



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 Efforts to manage and plan for growth/development
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	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	2	2	2	-	1	1	-	-	-	
=====	33.3%	33%	50.0%						40.0%	67%	50.0%		100.0%	100%				
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	16.7%	22%							20.0%	33%	50.0%							
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	-	-	1	1	-	-	-	
	16.7%	11%	50.0%						20.0%	33%			100.0%	100%				
Neutral	4	3	1	-	-	1	-	2	-	1	-	3	-	-	-	-	1	
	33.3%	33%	50.0%			100%		100%		33%		60.0%					100%	
Unsatisfied [NET]	4	3	-	-	1	-	-	-	3	-	2	2	-	-	-	-	-	
=====	33.3%	33%			100%				60.0%		50.0%	40.0%						
Somewhat Unsatisfied	3	3	-	-	1	-	-	-	2	-	1	2	-	-	-	-	-	
	25.0%	33%			100%				40.0%		25.0%	40.0%						
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	8.3%								20.0%		25.0%							



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 Efforts to manage and plan for growth/development
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	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
=====	66.7%	83%	33.3%						50.0%	75%	100.0%	60.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%		33.3%							25%		20.0%						
Somewhat Satisfied	5	5	-	-	-	-	-	-	1	2	2	2	1	-	-	-	-	
	55.6%	83%							50.0%	50%	100.0%	40.0%	100.0%					
Unsatisfied [NET]	3	1	2	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
=====	33.3%	17%	66.7%					100%	50.0%	25%		40.0%					100%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	33.3%	17%	66.7%					100%	50.0%	25%		40.0%					100%	



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 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1159	558	551	8	19	217	265	215	236	182	173	708	105	128	14	19	140	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	522	260	247	3	12	107	115	90	103	87	88	319	66	58	5	7	32	
=====	45.0%	47%	44.8%	37.5%	63.2%	49.3%	43.4%	41.9%	43.6%	48%	50.9%	45.1%	62.9%	45.3%	35.7%	36.8%	22.9%	
Very Satisfied	207	104	99	2	5	44	41	44	40	31	38	118	32	26	2	4	9	
	39.7%	40%	40.1%	66.7%	41.7%	41.1%	35.7%	48.9%	38.8%	36%	43.2%	37.0%	48.5%	44.8%	40.0%	57.1%	28.1%	
Somewhat Satisfied	315	156	148	1	7	63	74	46	63	56	50	201	34	32	3	3	23	
	60.3%	60%	59.9%	33.3%	58.3%	58.9%	64.3%	51.1%	61.2%	64%	56.8%	63.0%	51.5%	55.2%	60.0%	42.9%	71.9%	
Neutral	236	123	109	2	3	50	54	44	42	38	37	137	19	29	4	3	30	
	20.4%	22%	19.8%	25.0%	15.8%	23.0%	20.4%	20.5%	17.8%	21%	21.4%	19.4%	18.1%	22.7%	28.6%	15.8%	21.4%	
Unsatisfied [NET]	401	175	195	3	4	60	96	81	91	57	48	252	20	41	5	9	78	
=====	34.6%	31%	35.4%	37.5%	21.1%	27.6%	36.2%	37.7%	38.6%	31%	27.7%	35.6%	19.0%	32.0%	35.7%	47.4%	55.7%	
Somewhat Unsatisfied	214	91	113	-	4	32	57	45	46	26	24	147	10	24	1	2	26	
	53.4%	52%	57.9%	100%	53.3%	59.4%	55.6%	50.5%	46%	50.0%	58.3%	50.0%	58.5%	20.0%	22.2%	33.3%		
Very Unsatisfied	187	84	82	3	-	28	39	36	45	31	24	105	10	17	4	7	52	
	46.6%	48%	42.1%	100.0%	46.7%	40.6%	44.4%	49.5%	54%	50.0%	41.7%	50.0%	41.5%	80.0%	77.8%	66.7%		



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 Efforts to manage and plan for growth/development
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1159 100%	182 100%	153 100%	115 100%	253 100%	109 100%	98 100%	136 100%	68 100%	1 100%	20 100%	184 100%	179 100%	204 100%	196 100%	392 100%	50 100.0%	150 100.0%	151 100.0%	256 100.0%	541 100.0%
Satisfied [NET] =====	522 45.0%	91 50.0%	55 35.9%	56 48.7%	118 46.6%	41 37.6%	54 55.1%	60 44.1%	31 45.6%	1 100%	7 35.0%	99 53.8%	74 41.3%	97 47.5%	79 40.3%	169 43.1%	30 60.0%	75 50.0%	80 53.0%	104 40.6%	228 42.1%
Very Satisfied	207 39.7%	33 36.3%	20 36.4%	24 42.9%	44 37.3%	12 29.3%	25 46.3%	23 38.3%	14 45.2%	1 100%	6 85.7%	45 45.5%	22 29.7%	42 43.3%	31 39.2%	66 39.1%	16 53.3%	37 49.3%	33 41.2%	44 42.3%	77 33.8%
Somewhat Satisfied	315 60.3%	58 63.7%	35 63.6%	32 57.1%	74 62.7%	29 70.7%	29 53.7%	37 61.7%	17 54.8%	- -	1 14.3%	54 54.5%	52 70.3%	55 56.7%	48 60.8%	103 60.9%	14 46.7%	38 50.7%	47 58.8%	60 57.7%	151 66.2%
Neutral	236 20.4%	31 17.0%	25 16.3%	25 21.7%	55 21.7%	22 20.2%	24 24.5%	28 20.6%	16 23.5%	- -	5 25.0%	44 23.9%	40 22.3%	44 21.6%	36 18.4%	72 18.4%	7 14.0%	35 23.3%	27 17.9%	54 21.1%	111 20.5%
Unsatisfied [NET] =====	401 34.6%	60 33.0%	73 47.7%	34 29.6%	80 31.6%	46 42.2%	20 20.4%	48 35.3%	21 30.9%	- -	8 40.0%	41 22.3%	65 36.3%	63 30.9%	81 41.3%	151 38.5%	13 26.0%	40 26.7%	44 29.1%	98 38.3%	202 37.3%
Somewhat Unsatisfied	214 53.4%	34 56.7%	34 46.6%	22 64.7%	42 52.5%	22 47.8%	17 85.0%	23 47.9%	9 42.9%	- -	5 62.5%	24 58.5%	38 58.5%	40 63.5%	37 45.7%	75 49.7%	6 46.2%	20 50.0%	26 59.1%	50 51.0%	109 54.0%
Very Unsatisfied	187 46.6%	26 43.3%	39 53.4%	12 35.3%	38 47.5%	24 52.2%	3 15.0%	25 52.1%	12 57.1%	- -	3 37.5%	17 41.5%	27 41.5%	23 36.5%	44 54.3%	76 50.3%	7 53.8%	20 50.0%	18 40.9%	48 49.0%	93 46.0%



Q3_JA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to manage and plan for growth/development
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1159	90	1004	1105	54	633	604	29	129	284	71	193	20	92	34	58	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	522	38	465	492	30	247	229	18	92	126	29	88	9	47	15	32	10	4	6
=====	45.0%	42.2%	46.3%	44.5%	55.6%	39.0%	37.9%	62.1%	71.3%	44.4%	40.8%	45.6%	45.0%	51.1%	44.1%	55.2%	47.6%	33%	66.7%
Very Satisfied	207	19	182	192	15	84	75	9	50	53	15	34	4	17	7	10	3	2	1
	39.7%	50.0%	39.1%	39.0%	50.0%	34.0%	32.8%	50.0%	54.3%	42.1%	51.7%	38.6%	44.4%	36.2%	46.7%	31.2%	30.0%	50%	16.7%
Somewhat Satisfied	315	19	283	300	15	163	154	9	42	73	14	54	5	30	8	22	7	2	5
	60.3%	50.0%	60.9%	61.0%	50.0%	66.0%	67.2%	50.0%	45.7%	57.9%	48.3%	61.4%	55.6%	63.8%	53.3%	68.8%	70.0%	50%	83.3%
Neutral	236	17	205	222	14	115	108	7	27	74	22	45	7	16	5	11	4	4	-
	20.4%	18.9%	20.4%	20.1%	25.9%	18.2%	17.9%	24.1%	20.9%	26.1%	31.0%	23.3%	35.0%	17.4%	14.7%	19.0%	19.0%	33%	-
Unsatisfied [NET]	401	35	334	391	10	271	267	4	10	84	20	60	4	29	14	15	7	4	3
=====	34.6%	38.9%	33.3%	35.4%	18.5%	42.8%	44.2%	13.8%	7.8%	29.6%	28.2%	31.1%	20.0%	31.5%	41.2%	25.9%	33.3%	33%	33.3%
Somewhat Unsatisfied	214	15	185	206	8	128	126	2	9	54	11	39	4	17	9	8	6	3	3
	53.4%	42.9%	55.4%	52.7%	80.0%	47.2%	47.2%	50.0%	90.0%	64.3%	55.0%	65.0%	100.0%	58.6%	64.3%	53.3%	85.7%	75%	100%
Very Unsatisfied	187	20	149	185	2	143	141	2	1	30	9	21	-	12	5	7	1	1	-
	46.6%	57.1%	44.6%	47.3%	20.0%	52.8%	52.8%	50.0%	10.0%	35.7%	45.0%	35.0%		41.4%	35.7%	46.7%	14.3%	25%	-



Q3_JA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY							
	TOTAL	MALE	FEMALE	NON-							LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
				BINARY	18-19	20-29	30-39	40-49	50-64	65+			AMERICAN	ASIAN		AMERICAN	OTHER	
Total	92	53	39	-	6	6	7	18	33	22	12	66	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	47	33	14	-	3	4	3	7	17	13	8	30	7	6	-	1	1	
=====	51.1%	62%	35.9%		50.0%	66.7%	42.9%	38.9%	51.5%	59%	66.7%	45.5%	77.8%	85.7%		100.0%	20.0%	
Very Satisfied	17	13	4	-	1	2	1	3	4	6	3	12	3	2	-	1	-	
	36.2%	39%	28.6%		33.3%	50.0%	33.3%	42.9%	23.5%	46%	37.5%	40.0%	42.9%	33.3%		100.0%		
Somewhat Satisfied	30	20	10	-	2	2	2	4	13	7	5	18	4	4	-	-	1	
	63.8%	61%	71.4%		66.7%	50.0%	66.7%	57.1%	76.5%	54%	62.5%	60.0%	57.1%	66.7%			100%	
Neutral	16	8	8	-	1	1	1	2	6	5	1	14	-	-	-	-	1	
	17.4%	15%	20.5%		16.7%	16.7%	14.3%	11.1%	18.2%	23%	8.3%	21.2%					20.0%	
Unsatisfied [NET]	29	12	17	-	2	1	3	9	10	4	3	22	2	1	-	-	3	
=====	31.5%	23%	43.6%		33.3%	16.7%	42.9%	50.0%	30.3%	18%	25.0%	33.3%	22.2%	14.3%			60.0%	
Somewhat Unsatisfied	17	6	11	-	2	1	2	6	4	2	2	13	1	1	-	-	1	
	58.6%	50%	64.7%		100%	100%	66.7%	66.7%	40.0%	50%	66.7%	59.1%	50.0%	100%			33.3%	
Very Unsatisfied	12	6	6	-	-	-	1	3	6	2	1	9	1	-	-	-	2	
	41.4%	50%	35.3%				33.3%	33.3%	60.0%	50%	33.3%	40.9%	50.0%				66.7%	



Q3_JA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	19	15	-	2	1	2	7	15	7	3	24	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	15	9	6	-	-	1	1	3	7	3	1	11	3	4	-	1	-	
=====	44.1%	47%	40.0%		100%	50.0%	42.9%	46.7%	43%	33.3%	45.8%	60.0%	80.0%		100.0%			
Very Satisfied	7	4	3	-	-	1	1	2	2	1	1	6	2	1	-	1	-	
	46.7%	44%	50.0%		100%	100%	66.7%	28.6%	33%	100.0%	54.5%	66.7%	25.0%		100.0%			
Somewhat Satisfied	8	5	3	-	-	-	-	1	5	2	-	5	1	3	-	-	-	
	53.3%	56%	50.0%					33.3%	71.4%	67%		45.5%	33.3%	75.0%				
Neutral	5	3	2	-	-	-	-	-	3	2	-	5	-	-	-	-	-	
	14.7%	16%	13.3%						20.0%	29%		20.8%						
Unsatisfied [NET]	14	7	7	-	2	-	1	4	5	2	2	8	2	1	-	-	2	
=====	41.2%	37%	46.7%		100%		50.0%	57.1%	33.3%	29%	66.7%	33.3%	40.0%	20.0%			100%	
Somewhat Unsatisfied	9	4	5	-	2	-	-	3	3	1	2	5	1	1	-	-	1	
	64.3%	57%	71.4%		100%			75.0%	60.0%	50%	100.0%	62.5%	50.0%	100%			50.0%	
Very Unsatisfied	5	3	2	-	-	-	1	1	2	1	-	3	1	-	-	-	1	
	35.7%	43%	28.6%				100%	25.0%	40.0%	50%		37.5%	50.0%				50.0%	



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 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	58	34	24	-	4	5	5	11	18	15	9	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	32	24	8	-	3	3	2	4	10	10	7	19	4	2	-	-	1	
=====	55.2%	71%	33.3%		75.0%	60.0%	40.0%	36.4%	55.6%	67%	77.8%	45.2%	100.0%	100%			33.3%	
Very Satisfied	10	9	1	-	1	1	-	1	2	5	2	6	1	1	-	-	-	
	31.2%	38%	12.5%		33.3%	33.3%		25.0%	20.0%	50%	28.6%	31.6%	25.0%	50.0%				
Somewhat Satisfied	22	15	7	-	2	2	2	3	8	5	5	13	3	1	-	-	1	
	68.8%	62%	87.5%		66.7%	66.7%	100%	75.0%	80.0%	50%	71.4%	68.4%	75.0%	50.0%			100%	
Neutral	11	5	6	-	1	1	1	2	3	3	1	9	-	-	-	-	1	
	19.0%	15%	25.0%		25.0%	20.0%	20.0%	18.2%	16.7%	20%	11.1%	21.4%					33.3%	
Unsatisfied [NET]	15	5	10	-	-	1	2	5	5	2	1	14	-	-	-	-	1	
=====	25.9%	15%	41.7%			20.0%	40.0%	45.5%	27.8%	13%	11.1%	33.3%					33.3%	
Somewhat Unsatisfied	8	2	6	-	-	1	2	3	1	1	-	8	-	-	-	-	-	
	53.3%	40%	60.0%			100%	100%	60.0%	20.0%	50%		57.1%						
Very Unsatisfied	7	3	4	-	-	-	-	2	4	1	1	6	-	-	-	-	1	
	46.7%	60%	40.0%					40.0%	80.0%	50%	100.0%	42.9%					100%	



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 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	2	-	-	-	-	-	3	5	4	3	2	1	-	-	-	
=====	47.6%	53%	40.0%						42.9%	71%	66.7%	30.0%	100.0%	100%				
Very Satisfied	3	2	1	-	-	-	-	-	1	2	2	1	-	-	-	-	-	
	30.0%	25%	50.0%						33.3%	40%	50.0%	33.3%						
Somewhat Satisfied	7	6	1	-	-	-	-	-	2	3	2	2	2	1	-	-	-	
	70.0%	75%	50.0%						66.7%	60%	50.0%	66.7%	100.0%	100%				
Neutral	4	3	1	-	-	1	-	2	-	1	-	3	-	-	-	-	1	
	19.0%	20%	20.0%			100%		66.7%		14%		30.0%					50.0%	
Unsatisfied [NET]	7	4	2	-	1	-	-	1	4	1	2	4	-	-	-	-	1	
=====	33.3%	27%	40.0%		100%			33.3%	57.1%	14%	33.3%	40.0%					50.0%	
Somewhat Unsatisfied	6	4	2	-	1	-	-	1	3	1	1	4	-	-	-	-	1	
	85.7%	100%	100.0%		100%			100%	75.0%	100%	50.0%	100%					100%	
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	14.3%								25.0%		50.0%							



Q3_JA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	4	3	1	-	-	-	-	-	2	2	2	-	1	1	-	-	-
=====	33.3%	33%	50.0%						40.0%	67%	50.0%		100.0%	100%			
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	50.0%	67%							50.0%	50%	100.0%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	-	-	1	1	-	-	-
	50.0%	33%	100.0%						50.0%	50%			100.0%	100%			
Neutral	4	3	1	-	-	1	-	2	-	1	-	3	-	-	-	-	1
	33.3%	33%	50.0%			100%		100%		33%		60.0%					100%
Unsatisfied [NET]	4	3	-	-	1	-	-	-	3	-	2	2	-	-	-	-	-
=====	33.3%	33%			100%				60.0%		50.0%	40.0%					
Somewhat Unsatisfied	3	3	-	-	1	-	-	-	2	-	1	2	-	-	-	-	-
	75.0%	100%			100%				66.7%		50.0%	100%					
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	25.0%								33.3%		50.0%						



Q3_JA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to manage and plan for growth/development
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
=====	66.7%	83%	33.3%						50.0%	75%	100.0%	60.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%		100.0%							33%		33.3%						
Somewhat Satisfied	5	5	-	-	-	-	-	-	1	2	2	2	1	-	-	-	-	
	83.3%	100%							100%	67%	100.0%	66.7%	100.0%					
Unsatisfied [NET]	3	1	2	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
=====	33.3%	17%	66.7%					100%	50.0%	25%		40.0%					100%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%		100%					100%	



Q3_K. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to maintain the quality of Arlington's neighborhoods
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1209	574	585	7	20	233	276	227	242	185	184	741	109	133	15	20	145
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	653	324	316	1	13	134	152	106	127	110	109	410	71	73	4	8	49
=====	54.0%	56%	54.0%	14.3%	65.0%	57.5%	55.1%	46.7%	52.5%	59%	59.2%	55.3%	65.1%	54.9%	26.7%	40.0%	33.8%
Very Satisfied	250	132	116	1	5	57	55	43	45	40	50	150	32	28	1	5	11
	20.7%	23%	19.8%	14.3%	25.0%	24.5%	19.9%	18.9%	18.6%	22%	27.2%	20.2%	29.4%	21.1%	6.7%	25.0%	7.6%
Somewhat Satisfied	403	192	200	-	8	77	97	63	82	70	59	260	39	45	3	3	38
	33.3%	33%	34.2%		40.0%	33.0%	35.1%	27.8%	33.9%	38%	32.1%	35.1%	35.8%	33.8%	20.0%	15.0%	26.2%
Neutral	218	115	93	1	4	43	60	47	34	29	30	125	16	29	6	2	28
	18.0%	20%	15.9%	14.3%	20.0%	18.5%	21.7%	20.7%	14.0%	16%	16.3%	16.9%	14.7%	21.8%	40.0%	10.0%	19.3%
Unsatisfied [NET]	338	135	176	5	3	56	64	74	81	46	45	206	22	31	5	10	68
=====	28.0%	24%	30.1%	71.4%	15.0%	24.0%	23.2%	32.6%	33.5%	25%	24.5%	27.8%	20.2%	23.3%	33.3%	50.0%	46.9%
Somewhat Unsatisfied	194	74	109	1	3	36	41	43	44	22	23	127	10	17	1	3	31
	16.0%	13%	18.6%	14.3%	15.0%	15.5%	14.9%	18.9%	18.2%	12%	12.5%	17.1%	9.2%	12.8%	6.7%	15.0%	21.4%
Very Unsatisfied	144	61	67	4	-	20	23	31	37	24	22	79	12	14	4	7	37
	11.9%	11%	11.5%	57.1%		8.6%	8.3%	13.7%	15.3%	13%	12.0%	10.7%	11.0%	10.5%	26.7%	35.0%	25.5%



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 Efforts to maintain the quality of Arlington's neighborhoods
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1209	198	158	123	260	108	101	140	73	1	22	202	200	212	197	394	51	159	162	264	561
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	653	113	70	77	145	56	63	71	37	1	12	125	104	119	93	209	28	84	94	135	306
=====	54.0%	57.1%	44.3%	62.6%	55.8%	51.9%	62.4%	50.7%	50.7%	100%	54.5%	61.9%	52.0%	56.1%	47.2%	53.0%	54.9%	52.8%	58.0%	51.1%	54.5%
Very Satisfied	250	39	29	34	57	14	20	27	17	1	6	51	38	50	35	75	16	44	44	53	93
	20.7%	19.7%	18.4%	27.6%	21.9%	13.0%	19.8%	19.3%	23.3%	100%	27.3%	25.2%	19.0%	23.6%	17.8%	19.0%	31.4%	27.7%	27.2%	20.1%	16.6%
Somewhat Satisfied	403	74	41	43	88	42	43	44	20	-	6	74	66	69	58	134	12	40	50	82	213
	33.3%	37.4%	25.9%	35.0%	33.8%	38.9%	42.6%	31.4%	27.4%	-	27.3%	36.6%	33.0%	32.5%	29.4%	34.0%	23.5%	25.2%	30.9%	31.1%	38.0%
Neutral	218	37	31	16	36	18	22	32	17	-	4	31	49	40	36	61	12	32	36	43	92
	18.0%	18.7%	19.6%	13.0%	13.8%	16.7%	21.8%	22.9%	23.3%	-	18.2%	15.3%	24.5%	18.9%	18.3%	15.5%	23.5%	20.1%	22.2%	16.3%	16.4%
Unsatisfied [NET]	338	48	57	30	79	34	16	37	19	-	6	46	47	53	68	124	11	43	32	86	163
=====	28.0%	24.2%	36.1%	24.4%	30.4%	31.5%	15.8%	26.4%	26.0%	-	27.3%	22.8%	23.5%	25.0%	34.5%	31.5%	21.6%	27.0%	19.8%	32.6%	29.1%
Somewhat Unsatisfied	194	30	28	21	53	16	9	20	9	-	3	34	27	35	32	66	6	25	19	47	96
	16.0%	15.2%	17.7%	17.1%	20.4%	14.8%	8.9%	14.3%	12.3%	-	13.6%	16.8%	13.5%	16.5%	16.2%	16.8%	11.8%	15.7%	11.7%	17.8%	17.1%
Very Unsatisfied	144	18	29	9	26	18	7	17	10	-	3	12	20	18	36	58	5	18	13	39	67
	11.9%	9.1%	18.4%	7.3%	10.0%	16.7%	6.9%	12.1%	13.7%	-	13.6%	5.9%	10.0%	8.5%	18.3%	14.7%	9.8%	11.3%	8.0%	14.8%	11.9%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1209	88	1050	1153	56	649	617	32	134	307	75	213	19	97	35	62	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	653	46	579	619	34	310	289	21	94	172	41	122	9	63	23	40	14	10	4
=====	54.0%	52.3%	55.1%	53.7%	60.7%	47.8%	46.8%	65.6%	70.1%	56.0%	54.7%	57.3%	47.4%	64.9%	65.7%	64.5%	63.6%	83%	40.0%
Very Satisfied	250	19	224	234	16	107	95	12	51	65	18	44	3	24	9	15	3	1	2
	20.7%	21.6%	21.3%	20.3%	28.6%	16.5%	15.4%	37.5%	38.1%	21.2%	24.0%	20.7%	15.8%	24.7%	25.7%	24.2%	13.6%	8.3%	20.0%
Somewhat Satisfied	403	27	355	385	18	203	194	9	43	107	23	78	6	39	14	25	11	9	2
	33.3%	30.7%	33.8%	33.4%	32.1%	31.3%	31.4%	28.1%	32.1%	34.9%	30.7%	36.6%	31.6%	40.2%	40.0%	40.3%	50.0%	75%	20.0%
Neutral	218	7	193	205	13	112	106	6	25	65	17	42	6	14	3	11	2	1	1
	18.0%	8.0%	18.4%	17.8%	23.2%	17.3%	17.2%	18.8%	18.7%	21.2%	22.7%	19.7%	31.6%	14.4%	8.6%	17.7%	9.1%	8.3%	10.0%
Unsatisfied [NET]	338	35	278	329	9	227	222	5	15	70	17	49	4	20	9	11	6	1	5
=====	28.0%	39.8%	26.5%	28.5%	16.1%	35.0%	36.0%	15.6%	11.2%	22.8%	22.7%	23.0%	21.1%	20.6%	25.7%	17.7%	27.3%	8.3%	50.0%
Somewhat Unsatisfied	194	17	167	188	6	123	120	3	14	42	11	28	3	11	5	6	4	-	4
	16.0%	19.3%	15.9%	16.3%	10.7%	19.0%	19.4%	9.4%	10.4%	13.7%	14.7%	13.1%	15.8%	11.3%	14.3%	9.7%	18.2%		40.0%
Very Unsatisfied	144	18	111	141	3	104	102	2	1	28	6	21	1	9	4	5	2	1	1
	11.9%	20.5%	10.6%	12.2%	5.4%	16.0%	16.5%	6.2%	0.7%	9.1%	8.0%	9.9%	5.3%	9.3%	11.4%	8.1%	9.1%	8.3%	10.0%



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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	53	44	-	7	7	7	19	35	22	12	71	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	63	38	25	-	6	6	2	8	23	18	9	44	7	6	-	1	2	
=====	64.9%	72%	56.8%		85.7%	85.7%	28.6%	42.1%	65.7%	82%	75.0%	62.0%	77.8%	85.7%		100.0%	40.0%	
Very Satisfied	24	16	8	-	3	3	1	3	6	8	3	17	4	3	-	1	-	
	24.7%	30%	18.2%		42.9%	42.9%	14.3%	15.8%	17.1%	36%	25.0%	23.9%	44.4%	42.9%		100.0%		
Somewhat Satisfied	39	22	17	-	3	3	1	5	17	10	6	27	3	3	-	-	2	
	40.2%	42%	38.6%		42.9%	42.9%	14.3%	26.3%	48.6%	45%	50.0%	38.0%	33.3%	42.9%			40.0%	
Neutral	14	8	6	-	1	1	4	3	3	2	1	12	-	1	-	-	-	
	14.4%	15%	13.6%		14.3%	14.3%	57.1%	15.8%	8.6%	9.1%	8.3%	16.9%		14.3%				
Unsatisfied [NET]	20	7	13	-	-	-	1	8	9	2	2	15	2	-	-	-	3	
=====	20.6%	13%	29.5%				14.3%	42.1%	25.7%	9.1%	16.7%	21.1%	22.2%				60.0%	
Somewhat Unsatisfied	11	5	6	-	-	-	1	5	3	2	-	9	1	-	-	-	1	
	11.3%	9.4%	13.6%				14.3%	26.3%	8.6%	9.1%		12.7%	11.1%				20.0%	
Very Unsatisfied	9	2	7	-	-	-	-	3	6	-	2	6	1	-	-	-	2	
	9.3%	3.8%	15.9%					15.8%	17.1%		16.7%	8.5%	11.1%				40.0%	



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	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	13	10	-	3	1	1	3	10	5	2	18	3	4	-	1	-	
=====	65.7%	68%	62.5%		100%	100%	50.0%	42.9%	66.7%	71%	66.7%	72.0%	60.0%	80.0%		100.0%		
Very Satisfied	9	6	3	-	1	1	1	2	2	2	1	8	2	1	-	1	-	
	25.7%	32%	18.8%		33.3%	100%	50.0%	28.6%	13.3%	29%	33.3%	32.0%	40.0%	20.0%		100.0%		
Somewhat Satisfied	14	7	7	-	2	-	-	1	8	3	1	10	1	3	-	-	-	
	40.0%	37%	43.8%		66.7%			14.3%	53.3%	43%	33.3%	40.0%	20.0%	60.0%				
Neutral	3	2	1	-	-	-	-	1	1	1	-	2	-	1	-	-	-	
	8.6%	11%	6.2%					14.3%	6.7%	14%		8.0%		20.0%				
Unsatisfied [NET]	9	4	5	-	-	-	1	3	4	1	1	5	2	-	-	-	2	
=====	25.7%	21%	31.2%				50.0%	42.9%	26.7%	14%	33.3%	20.0%	40.0%				100%	
Somewhat Unsatisfied	5	3	2	-	-	-	1	1	2	1	-	3	1	-	-	-	1	
	14.3%	16%	12.5%				50.0%	14.3%	13.3%	14%		12.0%	20.0%				50.0%	
Very Unsatisfied	4	1	3	-	-	-	-	2	2	-	1	2	1	-	-	-	1	
	11.4%	5.3%	18.8%					28.6%	13.3%		33.3%	8.0%	20.0%				50.0%	



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	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	62	34	28	-	4	6	5	12	20	15	9	46	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	25	15	-	3	5	1	5	13	13	7	26	4	2	-	-	2	
=====	64.5%	74%	53.6%		75.0%	83.3%	20.0%	41.7%	65.0%	87%	77.8%	56.5%	100.0%	100%			66.7%	
Very Satisfied	15	10	5	-	2	2	-	1	4	6	2	9	2	2	-	-	-	
	24.2%	29%	17.9%		50.0%	33.3%		8.3%	20.0%	40%	22.2%	19.6%	50.0%	100%				
Somewhat Satisfied	25	15	10	-	1	3	1	4	9	7	5	17	2	-	-	-	2	
	40.3%	44%	35.7%		25.0%	50.0%	20.0%	33.3%	45.0%	47%	55.6%	37.0%	50.0%				66.7%	
Neutral	11	6	5	-	1	1	4	2	2	1	1	10	-	-	-	-	-	
	17.7%	18%	17.9%		25.0%	16.7%	80.0%	16.7%	10.0%	6.7%	11.1%	21.7%						
Unsatisfied [NET]	11	3	8	-	-	-	-	5	5	1	1	10	-	-	-	-	1	
=====	17.7%	8.8%	28.6%					41.7%	25.0%	6.7%	11.1%	21.7%					33.3%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	4	1	1	-	6	-	-	-	-	-	
	9.7%	5.9%	14.3%					33.3%	5.0%	6.7%		13.0%						
Very Unsatisfied	5	1	4	-	-	-	-	1	4	-	1	4	-	-	-	-	1	
	8.1%	2.9%	14.3%					8.3%	20.0%		11.1%	8.7%					33.3%	



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	GENDER			AGE GROUP							ETHNICITY							
	TOTAL	MALE	FEMALE	NON-			ONLINE MODE [NET]				BLACK/AFRICAN		PACIFIC ISLANDER			NATIVE AMERICAN		OTHER
				BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	AMERICAN	ASIAN	ISLANDER	AMERICAN		
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	10	4	-	1	-	1	2	4	4	4	6	2	1	-	-	1	
=====	63.6%	67%	66.7%		100%		100%	66.7%	57.1%	57%	66.7%	54.5%	100.0%	100%			50.0%	
Very Satisfied	3	2	1	-	-	-	-	-	1	1	2	1	-	-	-	-	-	
	13.6%	13%	16.7%						14.3%	14%	33.3%	9.1%						
Somewhat Satisfied	11	8	3	-	1	-	1	2	3	3	2	5	2	1	-	-	1	
	50.0%	53%	50.0%		100%		100%	66.7%	42.9%	43%	33.3%	45.5%	100.0%	100%			50.0%	
Neutral	2	2	-	-	-	1	-	-	-	1	1	1	-	-	-	-	-	
	9.1%	13%				100%				14%	16.7%	9.1%						
Unsatisfied [NET]	6	3	2	-	-	-	-	1	3	2	1	4	-	-	-	-	1	
=====	27.3%	20%	33.3%					33.3%	42.9%	29%	16.7%	36.4%					50.0%	
Somewhat Unsatisfied	4	3	1	-	-	-	-	-	2	2	-	4	-	-	-	-	-	
	18.2%	20%	16.7%						28.6%	29%		36.4%						
Very Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	9.1%		16.7%					33.3%	14.3%		16.7%						50.0%	



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	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	8	2	-	1	-	-	2	4	3	3	4	1	1	-	-	1
=====	83.3%	89%	100.0%	-	100%	-	-	100%	80.0%	100%	75.0%	80.0%	100.0%	100%	-	-	100%
Very Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	8.3%	11%	-	-	-	-	-	-	20.0%	-	25.0%	-	-	-	-	-	-
Somewhat Satisfied	9	7	2	-	1	-	-	2	3	3	2	4	1	1	-	-	1
	75.0%	78%	100.0%	-	100%	-	-	100%	60.0%	100%	50.0%	80.0%	100.0%	100%	-	-	100%
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%	-	-	-	100%	-	-	-	-	-	20.0%	-	-	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	8.3%	-	-	-	-	-	-	-	20.0%	-	25.0%	-	-	-	-	-	-
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	8.3%	-	-	-	-	-	-	-	20.0%	-	25.0%	-	-	-	-	-	-



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 Efforts to maintain the quality of Arlington's neighborhoods
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	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	1	-	-	1	1	2	1	-	-	-	-	
=====	40.0%	33%	50.0%				100%			25%	50.0%	33.3%	100.0%					
Very Satisfied	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
	20.0%	17%	25.0%							25%	50.0%	16.7%						
Somewhat Satisfied	2	1	1	-	-	-	1	-	-	-	-	1	1	-	-	-	-	
	20.0%	17%	25.0%				100%					16.7%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	10.0%	17%								25%	50.0%							
Unsatisfied [NET]	5	3	2	-	-	-	-	1	2	2	-	4	-	-	-	-	1	
=====	50.0%	50%	50.0%					100%	100%	50%		66.7%					100%	
Somewhat Unsatisfied	4	3	1	-	-	-	-	-	2	2	-	4	-	-	-	-	-	
	40.0%	50%	25.0%						100%	50%		66.7%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	10.0%		25.0%					100%									100%	



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 Efforts to maintain the quality of Arlington's neighborhoods
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1209	574	585	7	20	233	276	227	242	185	184	741	109	133	15	20	145
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	653	324	316	1	13	134	152	106	127	110	109	410	71	73	4	8	49
=====	54.0%	56%	54.0%	14.3%	65.0%	57.5%	55.1%	46.7%	52.5%	59%	59.2%	55.3%	65.1%	54.9%	26.7%	40.0%	33.8%
Very Satisfied	250	132	116	1	5	57	55	43	45	40	50	150	32	28	1	5	11
	38.3%	41%	36.7%	100.0%	38.5%	42.5%	36.2%	40.6%	35.4%	36%	45.9%	36.6%	45.1%	38.4%	25.0%	62.5%	22.4%
Somewhat Satisfied	403	192	200	-	8	77	97	63	82	70	59	260	39	45	3	3	38
	61.7%	59%	63.3%		61.5%	57.5%	63.8%	59.4%	64.6%	64%	54.1%	63.4%	54.9%	61.6%	75.0%	37.5%	77.6%
Neutral	218	115	93	1	4	43	60	47	34	29	30	125	16	29	6	2	28
	18.0%	20%	15.9%	14.3%	20.0%	18.5%	21.7%	20.7%	14.0%	16%	16.3%	16.9%	14.7%	21.8%	40.0%	10.0%	19.3%
Unsatisfied [NET]	338	135	176	5	3	56	64	74	81	46	45	206	22	31	5	10	68
=====	28.0%	24%	30.1%	71.4%	15.0%	24.0%	23.2%	32.6%	33.5%	25%	24.5%	27.8%	20.2%	23.3%	33.3%	50.0%	46.9%
Somewhat Unsatisfied	194	74	109	1	3	36	41	43	44	22	23	127	10	17	1	3	31
	57.4%	55%	61.9%	20.0%	100%	64.3%	64.1%	58.1%	54.3%	48%	51.1%	61.7%	45.5%	54.8%	20.0%	30.0%	45.6%
Very Unsatisfied	144	61	67	4	-	20	23	31	37	24	22	79	12	14	4	7	37
	42.6%	45%	38.1%	80.0%		35.7%	35.9%	41.9%	45.7%	52%	48.9%	38.3%	54.5%	45.2%	80.0%	70.0%	54.4%



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1209	198	158	123	260	108	101	140	73	1	22	202	200	212	197	394	51	159	162	264	561
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	653	113	70	77	145	56	63	71	37	1	12	125	104	119	93	209	28	84	94	135	306
=====	54.0%	57.1%	44.3%	62.6%	55.8%	51.9%	62.4%	50.7%	50.7%	100%	54.5%	61.9%	52.0%	56.1%	47.2%	53.0%	54.9%	52.8%	58.0%	51.1%	54.5%
Very Satisfied	250	39	29	34	57	14	20	27	17	1	6	51	38	50	35	75	16	44	44	53	93
	38.3%	34.5%	41.4%	44.2%	39.3%	25.0%	31.7%	38.0%	45.9%	100%	50.0%	40.8%	36.5%	42.0%	37.6%	35.9%	57.1%	52.4%	46.8%	39.3%	30.4%
Somewhat Satisfied	403	74	41	43	88	42	43	44	20	-	6	74	66	69	58	134	12	40	50	82	213
	61.7%	65.5%	58.6%	55.8%	60.7%	75.0%	68.3%	62.0%	54.1%	-	50.0%	59.2%	63.5%	58.0%	62.4%	64.1%	42.9%	47.6%	53.2%	60.7%	69.6%
Neutral	218	37	31	16	36	18	22	32	17	-	4	31	49	40	36	61	12	32	36	43	92
	18.0%	18.7%	19.6%	13.0%	13.8%	16.7%	21.8%	22.9%	23.3%	-	18.2%	15.3%	24.5%	18.9%	18.3%	15.5%	23.5%	20.1%	22.2%	16.3%	16.4%
Unsatisfied [NET]	338	48	57	30	79	34	16	37	19	-	6	46	47	53	68	124	11	43	32	86	163
=====	28.0%	24.2%	36.1%	24.4%	30.4%	31.5%	15.8%	26.4%	26.0%	-	27.3%	22.8%	23.5%	25.0%	34.5%	31.5%	21.6%	27.0%	19.8%	32.6%	29.1%
Somewhat Unsatisfied	194	30	28	21	53	16	9	20	9	-	3	34	27	35	32	66	6	25	19	47	96
	57.4%	62.5%	49.1%	70.0%	67.1%	47.1%	56.2%	54.1%	47.4%	-	50.0%	73.9%	57.4%	66.0%	47.1%	53.2%	54.5%	58.1%	59.4%	54.7%	58.9%
Very Unsatisfied	144	18	29	9	26	18	7	17	10	-	3	12	20	18	36	58	5	18	13	39	67
	42.6%	37.5%	50.9%	30.0%	32.9%	52.9%	43.8%	45.9%	52.6%	-	50.0%	26.1%	42.6%	34.0%	52.9%	46.8%	45.5%	41.9%	40.6%	45.3%	41.1%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1209	88	1050	1153	56	649	617	32	134	307	75	213	19	97	35	62	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	653	46	579	619	34	310	289	21	94	172	41	122	9	63	23	40	14	10	4
=====	54.0%	52.3%	55.1%	53.7%	60.7%	47.8%	46.8%	65.6%	70.1%	56.0%	54.7%	57.3%	47.4%	64.9%	65.7%	64.5%	63.6%	83%	40.0%
Very Satisfied	250	19	224	234	16	107	95	12	51	65	18	44	3	24	9	15	3	1	2
	38.3%	41.3%	38.7%	37.8%	47.1%	34.5%	32.9%	57.1%	54.3%	37.8%	43.9%	36.1%	33.3%	38.1%	39.1%	37.5%	21.4%	10%	50.0%
Somewhat Satisfied	403	27	355	385	18	203	194	9	43	107	23	78	6	39	14	25	11	9	2
	61.7%	58.7%	61.3%	62.2%	52.9%	65.5%	67.1%	42.9%	45.7%	62.2%	56.1%	63.9%	66.7%	61.9%	60.9%	62.5%	78.6%	90%	50.0%
Neutral	218	7	193	205	13	112	106	6	25	65	17	42	6	14	3	11	2	1	1
	18.0%	8.0%	18.4%	17.8%	23.2%	17.3%	17.2%	18.8%	18.7%	21.2%	22.7%	19.7%	31.6%	14.4%	8.6%	17.7%	9.1%	8.3%	10.0%
Unsatisfied [NET]	338	35	278	329	9	227	222	5	15	70	17	49	4	20	9	11	6	1	5
=====	28.0%	39.8%	26.5%	28.5%	16.1%	35.0%	36.0%	15.6%	11.2%	22.8%	22.7%	23.0%	21.1%	20.6%	25.7%	17.7%	27.3%	8.3%	50.0%
Somewhat Unsatisfied	194	17	167	188	6	123	120	3	14	42	11	28	3	11	5	6	4	-	4
	57.4%	48.6%	60.1%	57.1%	66.7%	54.2%	54.1%	60.0%	93.3%	60.0%	64.7%	57.1%	75.0%	55.0%	55.6%	54.5%	66.7%		80.0%
Very Unsatisfied	144	18	111	141	3	104	102	2	1	28	6	21	1	9	4	5	2	1	1
	42.6%	51.4%	39.9%	42.9%	33.3%	45.8%	45.9%	40.0%	6.7%	40.0%	35.3%	42.9%	25.0%	45.0%	44.4%	45.5%	33.3%	100%	20.0%



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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	53	44	-	7	7	7	19	35	22	12	71	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	63	38	25	-	6	6	2	8	23	18	9	44	7	6	-	1	2	
=====	64.9%	72%	56.8%		85.7%	85.7%	28.6%	42.1%	65.7%	82%	75.0%	62.0%	77.8%	85.7%		100.0%	40.0%	
Very Satisfied	24	16	8	-	3	3	1	3	6	8	3	17	4	3	-	1	-	
	38.1%	42%	32.0%		50.0%	50.0%	50.0%	37.5%	26.1%	44%	33.3%	38.6%	57.1%	50.0%		100.0%		
Somewhat Satisfied	39	22	17	-	3	3	1	5	17	10	6	27	3	3	-	-	2	
	61.9%	58%	68.0%		50.0%	50.0%	50.0%	62.5%	73.9%	56%	66.7%	61.4%	42.9%	50.0%			100%	
Neutral	14	8	6	-	1	1	4	3	3	2	1	12	-	1	-	-	-	
	14.4%	15%	13.6%		14.3%	14.3%	57.1%	15.8%	8.6%	9.1%	8.3%	16.9%		14.3%				
Unsatisfied [NET]	20	7	13	-	-	-	1	8	9	2	2	15	2	-	-	-	3	
=====	20.6%	13%	29.5%				14.3%	42.1%	25.7%	9.1%	16.7%	21.1%	22.2%				60.0%	
Somewhat Unsatisfied	11	5	6	-	-	-	1	5	3	2	-	9	1	-	-	-	1	
	55.0%	71%	46.2%				100%	62.5%	33.3%	100%		60.0%	50.0%				33.3%	
Very Unsatisfied	9	2	7	-	-	-	-	3	6	-	2	6	1	-	-	-	2	
	45.0%	29%	53.8%					37.5%	66.7%		100.0%	40.0%	50.0%				66.7%	



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 Efforts to maintain the quality of Arlington's neighborhoods
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	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	13	10	-	3	1	1	3	10	5	2	18	3	4	-	1	-	
=====	65.7%	68%	62.5%		100%	100%	50.0%	42.9%	66.7%	71%	66.7%	72.0%	60.0%	80.0%		100.0%		
Very Satisfied	9	6	3	-	1	1	1	2	2	2	1	8	2	1	-	1	-	
	39.1%	46%	30.0%		33.3%	100%	100%	66.7%	20.0%	40%	50.0%	44.4%	66.7%	25.0%		100.0%		
Somewhat Satisfied	14	7	7	-	2	-	-	1	8	3	1	10	1	3	-	-	-	
	60.9%	54%	70.0%		66.7%			33.3%	80.0%	60%	50.0%	55.6%	33.3%	75.0%				
Neutral	3	2	1	-	-	-	-	1	1	1	-	2	-	1	-	-	-	
	8.6%	11%	6.2%					14.3%	6.7%	14%		8.0%		20.0%				
Unsatisfied [NET]	9	4	5	-	-	-	1	3	4	1	1	5	2	-	-	-	2	
=====	25.7%	21%	31.2%				50.0%	42.9%	26.7%	14%	33.3%	20.0%	40.0%				100%	
Somewhat Unsatisfied	5	3	2	-	-	-	1	1	2	1	-	3	1	-	-	-	1	
	55.6%	75%	40.0%				100%	33.3%	50.0%	100%		60.0%	50.0%				50.0%	
Very Unsatisfied	4	1	3	-	-	-	-	2	2	-	1	2	1	-	-	-	1	
	44.4%	25%	60.0%					66.7%	50.0%		100.0%	40.0%	50.0%				50.0%	



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	GENDER			AGE GROUP							ETHNICITY							
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	62	34	28	-	4	6	5	12	20	15	9	46	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	25	15	-	3	5	1	5	13	13	7	26	4	2	-	-	2	
=====	64.5%	74%	53.6%		75.0%	83.3%	20.0%	41.7%	65.0%	87%	77.8%	56.5%	100.0%	100%			66.7%	
Very Satisfied	15	10	5	-	2	2	-	1	4	6	2	9	2	2	-	-	-	
	37.5%	40%	33.3%		66.7%	40.0%		20.0%	30.8%	46%	28.6%	34.6%	50.0%	100%				
Somewhat Satisfied	25	15	10	-	1	3	1	4	9	7	5	17	2	-	-	-	2	
	62.5%	60%	66.7%		33.3%	60.0%	100%	80.0%	69.2%	54%	71.4%	65.4%	50.0%				100%	
Neutral	11	6	5	-	1	1	4	2	2	1	1	10	-	-	-	-	-	
	17.7%	18%	17.9%		25.0%	16.7%	80.0%	16.7%	10.0%	6.7%	11.1%	21.7%						
Unsatisfied [NET]	11	3	8	-	-	-	-	5	5	1	1	10	-	-	-	-	1	
=====	17.7%	8.8%	28.6%					41.7%	25.0%	6.7%	11.1%	21.7%					33.3%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	4	1	1	-	6	-	-	-	-	-	
	54.5%	67%	50.0%					80.0%	20.0%	100%		60.0%						
Very Unsatisfied	5	1	4	-	-	-	-	1	4	-	1	4	-	-	-	-	1	
	45.5%	33%	50.0%					20.0%	80.0%		100.0%	40.0%					100%	



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	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	10	4	-	1	-	1	2	4	4	4	6	2	1	-	-	1	
=====	63.6%	67%	66.7%		100%		100%	66.7%	57.1%	57%	66.7%	54.5%	100.0%	100%			50.0%	
Very Satisfied	3	2	1	-	-	-	-	-	1	1	2	1	-	-	-	-	-	
	21.4%	20%	25.0%						25.0%	25%	50.0%	16.7%						
Somewhat Satisfied	11	8	3	-	1	-	1	2	3	3	2	5	2	1	-	-	1	
	78.6%	80%	75.0%		100%		100%	100%	75.0%	75%	50.0%	83.3%	100.0%	100%			100%	
Neutral	2	2	-	-	-	1	-	-	-	1	1	1	-	-	-	-	-	
	9.1%	13%				100%				14%	16.7%	9.1%						
Unsatisfied [NET]	6	3	2	-	-	-	-	1	3	2	1	4	-	-	-	-	1	
=====	27.3%	20%	33.3%					33.3%	42.9%	29%	16.7%	36.4%					50.0%	
Somewhat Unsatisfied	4	3	1	-	-	-	-	-	2	2	-	4	-	-	-	-	-	
	66.7%	100%	50.0%						66.7%	100%		100%						
Very Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	33.3%		50.0%					100%	33.3%		100.0%						100%	



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 Efforts to maintain the quality of Arlington's neighborhoods
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	8	2	-	1	-	-	2	4	3	3	4	1	1	-	-	1
=====	83.3%	89%	100.0%	-	100%	-	-	100%	80.0%	100%	75.0%	80.0%	100.0%	100%	-	-	100%
Very Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	10.0%	12%	-	-	-	-	-	-	25.0%	-	33.3%	-	-	-	-	-	-
Somewhat Satisfied	9	7	2	-	1	-	-	2	3	3	2	4	1	1	-	-	1
	90.0%	88%	100.0%	-	100%	-	-	100%	75.0%	100%	66.7%	100%	100.0%	100%	-	-	100%
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%	-	-	-	100%	-	-	-	-	-	20.0%	-	-	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	8.3%	-	-	-	-	-	-	-	20.0%	-	25.0%	-	-	-	-	-	-
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%	-	-	-	-	-	-	-	100%	-	100.0%	-	-	-	-	-	-



Q3_KA. Here are several items that may influence your overall perception of Arlington County. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to maintain the quality of Arlington's neighborhoods
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	1	-	-	1	1	2	1	-	-	-	-	
=====	40.0%	33%	50.0%				100%			25%	50.0%	33.3%	100.0%					
Very Satisfied	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
	50.0%	50%	50.0%							100%	100.0%	50.0%						
Somewhat Satisfied	2	1	1	-	-	-	1	-	-	-	-	1	1	-	-	-	-	
	50.0%	50%	50.0%				100%				50.0%	100.0%						
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	10.0%	17%								25%	50.0%							
Unsatisfied [NET]	5	3	2	-	-	-	-	1	2	2	-	4	-	-	-	-	1	
=====	50.0%	50%	50.0%					100%	100%	50%		66.7%					100%	
Somewhat Unsatisfied	4	3	1	-	-	-	-	-	2	2	-	4	-	-	-	-	-	
	80.0%	100%	50.0%						100%	100%		100%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	20.0%		50.0%					100%									100%	



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	1246	582	614	8	21	249	287	231	244	191	184	772	111	140	15	21	146	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Media	716	353	335	3	9	136	181	137	132	108	98	481	48	74	11	12	86	
	57.5%	61%	54.6%	37.5%	42.9%	54.6%	63.1%	59.3%	54.1%	57%	53.3%	62.3%	43.2%	52.9%	73.3%	57.1%	58.9%	
Inside Arlington	460	198	241	3	5	47	96	99	110	92	55	278	41	52	9	7	65	
	36.9%	34%	39.3%	37.5%	23.8%	18.9%	33.4%	42.9%	45.1%	48%	29.9%	36.0%	36.9%	37.1%	60.0%	33.3%	44.5%	
County website	371	184	176	2	7	72	75	75	78	57	56	212	33	49	3	4	49	
	29.8%	32%	28.7%	25.0%	33.3%	28.9%	26.1%	32.5%	32.0%	30%	30.4%	27.5%	29.7%	35.0%	20.0%	19.0%	33.6%	
County Facebook/Twitter accounts	280	123	145	1	5	81	89	53	39	11	57	172	23	23	2	1	34	
	22.5%	21%	23.6%	12.5%	23.8%	32.5%	31.0%	22.9%	16.0%	5.8%	31.0%	22.3%	20.7%	16.4%	13.3%	4.8%	23.3%	
Nextdoor.com	236	91	134	2	-	42	49	42	51	49	30	155	14	23	3	4	27	
	18.9%	16%	21.8%	25.0%	-	16.9%	17.1%	18.2%	20.9%	26%	16.3%	20.1%	12.6%	16.4%	20.0%	19.0%	18.5%	
County news releases/newsroom	195	83	102	1	4	34	39	27	49	40	25	119	22	12	2	3	29	
	15.7%	14%	16.6%	12.5%	19.0%	13.7%	13.6%	11.7%	20.1%	21%	13.6%	15.4%	19.8%	8.6%	13.3%	14.3%	19.9%	
Printed materials	190	104	78	3	4	65	46	33	20	20	27	116	21	26	2	5	23	
	15.2%	18%	12.7%	37.5%	19.0%	26.1%	16.0%	14.3%	8.2%	10%	14.7%	15.0%	18.9%	18.6%	13.3%	23.8%	15.8%	
Local TV/cable news/radio	184	107	70	-	2	42	44	35	32	24	28	106	28	19	3	4	18	
	14.8%	18%	11.4%	-	9.5%	16.9%	15.3%	15.2%	13.1%	13%	15.2%	13.7%	25.2%	13.6%	20.0%	19.0%	12.3%	
Civic/Condo Association newsletters/lists	178	66	104	-	-	20	30	36	44	40	24	117	7	19	2	4	33	
	14.3%	11%	16.9%	-	-	8.0%	10.5%	15.6%	18.0%	21%	13.0%	15.2%	6.3%	13.6%	13.3%	19.0%	22.6%	
Parks and Recreation publications	157	49	105	1	3	18	16	45	37	37	19	105	20	16	1	3	12	
	12.6%	8.4%	17.1%	12.5%	14.3%	7.2%	5.6%	19.5%	15.2%	19%	10.3%	13.6%	18.0%	11.4%	6.7%	14.3%	8.2%	
Other E-Newsletter publications	155	65	84	1	4	26	35	20	31	35	25	106	14	15	4	4	7	
	12.4%	11%	13.7%	12.5%	19.0%	10.4%	12.2%	8.7%	12.7%	18%	13.6%	13.7%	12.6%	10.7%	26.7%	19.0%	4.8%	
My Arlington Mobile App	68	40	27	-	1	11	15	12	19	10	20	27	14	8	-	1	3	
	5.5%	6.9%	4.4%	-	4.8%	4.4%	5.2%	5.2%	7.8%	5.2%	10.9%	3.5%	12.6%	5.7%	-	4.8%	2.1%	
Arlington's cable TV channel	35	14	20	1	2	11	7	6	4	4	6	16	11	4	-	2	2	
	2.8%	2.4%	3.3%	12.5%	9.5%	4.4%	2.4%	2.6%	1.6%	2.1%	3.3%	2.1%	9.9%	2.9%	-	9.5%	1.4%	



(Continued)

Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Other	63	31	27	1	1	15	17	11	8	10	9	42	2	6	-	2	9	
	5.1%	5.3%	4.4%	12.5%	4.8%	6.0%	5.9%	4.8%	3.3%	5.2%	4.9%	5.4%	1.8%	4.3%		9.5%	6.2%	



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1246	210	158	128	263	112	104	145	78	1	25	217	210	220	200	395	52	163	165	270	584
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Media	716	120	91	81	144	65	55	84	51	-	14	112	123	143	118	218	24	73	90	163	356
	57.5%	57.1%	57.6%	63.3%	54.8%	58.0%	52.9%	57.9%	65.4%		56.0%	51.6%	58.6%	65.0%	59.0%	55.2%	46.2%	44.8%	54.5%	60.4%	61.0%
Inside Arlington	460	60	46	44	108	54	30	71	31	-	9	33	59	77	96	192	14	51	58	102	232
	36.9%	28.6%	29.1%	34.4%	41.1%	48.2%	28.8%	49.0%	39.7%		36.0%	15.2%	28.1%	35.0%	48.0%	48.6%	26.9%	31.3%	35.2%	37.8%	39.7%
County website	371	65	36	44	77	36	32	42	24	-	7	62	62	49	59	139	18	46	47	73	184
	29.8%	31.0%	22.8%	34.4%	29.3%	32.1%	30.8%	29.0%	30.8%		28.0%	28.6%	29.5%	22.3%	29.5%	35.2%	34.6%	28.2%	28.5%	27.0%	31.5%
County Facebook/Twitter accounts	280	55	37	26	68	15	29	17	22	1	6	71	55	57	39	58	8	51	50	58	113
	22.5%	26.2%	23.4%	20.3%	25.9%	13.4%	27.9%	11.7%	28.2%	100%	24.0%	32.7%	26.2%	25.9%	19.5%	14.7%	15.4%	31.3%	30.3%	21.5%	19.3%
Nextdoor.com	236	37	26	20	40	32	16	47	9	-	7	35	42	38	32	89	5	27	30	50	122
	18.9%	17.6%	16.5%	15.6%	15.2%	28.6%	15.4%	32.4%	11.5%		28.0%	16.1%	20.0%	17.3%	16.0%	22.5%	9.6%	16.6%	18.2%	18.5%	20.9%
County news releases/newsroom	195	22	22	18	53	25	15	30	6	-	3	20	33	33	34	75	9	26	31	40	89
	15.7%	10.5%	13.9%	14.1%	20.2%	22.3%	14.4%	20.7%	7.7%		12.0%	9.2%	15.7%	15.0%	17.0%	19.0%	17.3%	16.0%	18.8%	14.8%	15.2%
Printed materials	190	38	36	27	28	10	13	17	11	1	7	55	38	39	20	38	8	29	29	38	80
	15.2%	18.1%	22.8%	21.1%	10.6%	8.9%	12.5%	11.7%	14.1%	100%	28.0%	25.3%	18.1%	17.7%	10.0%	9.6%	15.4%	17.8%	17.6%	14.1%	13.7%
Local TV/cable news/radio	184	30	24	18	40	16	16	18	11	-	5	37	39	32	27	48	14	30	15	41	81
	14.8%	14.3%	15.2%	14.1%	15.2%	14.3%	15.4%	12.4%	14.1%		20.0%	17.1%	18.6%	14.5%	13.5%	12.2%	26.9%	18.4%	9.1%	15.2%	13.9%
Civic/Condo Association newsletters/lists	178	28	29	21	34	12	24	10	11	-	4	25	23	30	31	67	8	9	21	45	94
	14.3%	13.3%	18.4%	16.4%	12.9%	10.7%	23.1%	6.9%	14.1%		16.0%	11.5%	11.0%	13.6%	15.5%	17.0%	15.4%	5.5%	12.7%	16.7%	16.1%
Parks and Recreation publications	157	14	14	16	34	20	19	28	8	-	1	15	18	24	36	63	4	21	10	35	83
	12.6%	6.7%	8.9%	12.5%	12.9%	17.9%	18.3%	19.3%	10.3%		4.0%	6.9%	8.6%	10.9%	18.0%	15.9%	7.7%	12.9%	6.1%	13.0%	14.2%
Other E-Newsletter publications	155	25	20	19	37	7	11	18	13	-	1	20	21	40	19	54	8	23	30	33	59
	12.4%	11.9%	12.7%	14.8%	14.1%	6.2%	10.6%	12.4%	16.7%		4.0%	9.2%	10.0%	18.2%	9.5%	13.7%	15.4%	14.1%	18.2%	12.2%	10.1%
My Arlington Mobile App	68	13	7	5	19	3	5	8	2	-	2	8	11	12	14	22	5	9	14	12	28
	5.5%	6.2%	4.4%	3.9%	7.2%	2.7%	4.8%	5.5%	2.6%		8.0%	3.7%	5.2%	5.5%	7.0%	5.6%	9.6%	5.5%	8.5%	4.4%	4.8%
Arlington's cable TV channel	35	4	1	8	11	3	4	-	1	1	-	5	5	7	7	10	3	9	8	7	8
	2.8%	1.9%	0.6%	6.2%	4.2%	2.7%	3.8%		1.3%	100%		2.3%	2.4%	3.2%	3.5%	2.5%	5.8%	5.5%	4.8%	2.6%	1.4%



(Continued)

Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Other	63	19	10	5	8	6	4	6	3	-	2	18	8	12	6	19	2	8	7	12	34
	5.1%	9.0%	6.3%	3.9%	3.0%	5.4%	3.8%	4.1%	3.8%		8.0%	8.3%	3.8%	5.5%	3.0%	4.8%	3.8%	4.9%	4.2%	4.4%	5.8%



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	MODE					
	TOTAL	YES	NO	ENGLISH	SPANISH									LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL	
Total	1246	96	1077	1186	60	669	636	33	133	329	82	225	22	95	34	61	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Media	716	50	624	692	24	418	406	12	40	198	55	133	10	53	29	24	7	4	3
	57.5%	52.1%	57.9%	58.3%	40.0%	62.5%	63.8%	36.4%	30.1%	60.2%	67.1%	59.1%	45.5%	55.8%	85.3%	39.3%	35.0%	36%	33.3%
Inside Arlington	460	37	393	440	20	263	252	11	47	112	26	79	7	34	11	23	4	2	2
	36.9%	38.5%	36.5%	37.1%	33.3%	39.3%	39.6%	33.3%	35.3%	34.0%	31.7%	35.1%	31.8%	35.8%	32.4%	37.7%	20.0%	18%	22.2%
County website	371	29	325	349	22	190	176	14	42	101	26	69	6	32	9	23	6	4	2
	29.8%	30.2%	30.2%	29.4%	36.7%	28.4%	27.7%	42.4%	31.6%	30.7%	31.7%	30.7%	27.3%	33.7%	26.5%	37.7%	30.0%	36%	22.2%
County Facebook/Twitter accounts	280	12	253	259	21	180	165	15	38	51	11	34	6	8	3	5	3	3	-
	22.5%	12.5%	23.5%	21.8%	35.0%	26.9%	25.9%	45.5%	28.6%	15.5%	13.4%	15.1%	27.3%	8.4%	8.8%	8.2%	15.0%	27%	
Nextdoor.com	236	21	197	223	13	129	122	7	17	65	10	49	6	21	4	17	4	2	2
	18.9%	21.9%	18.3%	18.8%	21.7%	19.3%	19.2%	21.2%	12.8%	19.8%	12.2%	21.8%	27.3%	22.1%	11.8%	27.9%	20.0%	18%	22.2%
County news releases/ newsroom	195	19	167	190	5	107	106	1	34	39	8	28	3	13	4	9	2	1	1
	15.7%	19.8%	15.5%	16.0%	8.3%	16.0%	16.7%	3.0%	25.6%	11.9%	9.8%	12.4%	13.6%	13.7%	11.8%	14.8%	10.0%	9.1%	11.1%
Printed materials	190	14	166	180	10	68	65	3	22	84	28	49	7	13	6	7	3	2	1
	15.2%	14.6%	15.4%	15.2%	16.7%	10.2%	10.2%	9.1%	16.5%	25.5%	34.1%	21.8%	31.8%	13.7%	17.6%	11.5%	15.0%	18%	11.1%
Local TV/cable news/ radio	184	16	151	178	6	90	85	5	31	45	6	38	1	16	8	8	2	2	-
	14.8%	16.7%	14.0%	15.0%	10.0%	13.5%	13.4%	15.2%	23.3%	13.7%	7.3%	16.9%	4.5%	16.8%	23.5%	13.1%	10.0%	18%	
Civic/Condo Association newsletters/lists	178	9	154	175	3	115	114	1	5	37	12	24	1	15	6	9	6	3	3
	14.3%	9.4%	14.3%	14.8%	5.0%	17.2%	17.9%	3.0%	3.8%	11.2%	14.6%	10.7%	4.5%	15.8%	17.6%	14.8%	30.0%	27%	33.3%
Parks and Recreation publications	157	12	133	150	7	86	82	4	11	37	13	22	2	18	7	11	5	2	3
	12.6%	12.5%	12.3%	12.6%	11.7%	12.9%	12.9%	12.1%	8.3%	11.2%	15.9%	9.8%	9.1%	18.9%	20.6%	18.0%	25.0%	18%	33.3%
Other E-Newsletter publications	155	13	134	142	13	77	73	4	17	39	7	24	8	18	6	12	4	2	2
	12.4%	13.5%	12.4%	12.0%	21.7%	11.5%	11.5%	12.1%	12.8%	11.9%	8.5%	10.7%	36.4%	18.9%	17.6%	19.7%	20.0%	18%	22.2%
My Arlington Mobile App	68	7	61	60	8	24	18	6	21	15	-	15	-	6	-	6	2	1	1
	5.5%	7.3%	5.7%	5.1%	13.3%	3.6%	2.8%	18.2%	15.8%	4.6%		6.7%		6.3%		9.8%	10.0%	9.1%	11.1%
Arlington's cable TV channel	35	4	30	33	2	6	5	1	20	6	1	4	1	2	-	2	1	1	-
	2.8%	4.2%	2.8%	2.8%	3.3%	0.9%	0.8%	3.0%	15.0%	1.8%	1.2%	1.8%	4.5%	2.1%		3.3%	5.0%	9.1%	



(Continued)

Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Other	63	7	50	61	2	42	41	1	4	16	5	10	1	1	-	1	-	-	-
	5.1%	7.3%	4.6%	5.1%	3.3%	6.3%	6.4%	3.0%	3.0%	4.9%	6.1%	4.4%	4.5%	1.1%		1.6%			



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	95	48	47	-	7	8	7	18	33	22	12	70	10	7	-	1	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Media	53	26	27	-	4	4	6	9	15	15	9	41	4	3	-	1	2
	55.8%	54%	57.4%		57.1%	50.0%	85.7%	50.0%	45.5%	68%	75.0%	58.6%	40.0%	42.9%		100.0%	66.7%
Inside Arlington	34	19	15	-	1	3	2	9	11	8	1	27	3	5	-	-	-
	35.8%	40%	31.9%		14.3%	37.5%	28.6%	50.0%	33.3%	36%	8.3%	38.6%	30.0%	71.4%			
County website	32	17	15	-	2	2	3	7	11	7	5	22	6	1	-	-	1
	33.7%	35%	31.9%		28.6%	25.0%	42.9%	38.9%	33.3%	32%	41.7%	31.4%	60.0%	14.3%			33.3%
Nextdoor.com	21	10	11	-	-	2	2	6	5	6	2	17	1	2	-	-	-
	22.1%	21%	23.4%			25.0%	28.6%	33.3%	15.2%	27%	16.7%	24.3%	10.0%	28.6%			
Other E-Newsletter publications	18	8	10	-	2	-	1	5	7	3	6	13	2	-	-	1	-
	18.9%	17%	21.3%		28.6%		14.3%	27.8%	21.2%	14%	50.0%	18.6%	20.0%		100.0%		
Parks and Recreation publications	18	6	12	-	-	2	2	7	6	1	2	12	4	1	-	-	1
	18.9%	12%	25.5%			25.0%	28.6%	38.9%	18.2%	4.5%	16.7%	17.1%	40.0%	14.3%			33.3%
Local TV/cable news/radio	16	9	7	-	1	1	-	1	8	5	2	10	2	-	-	-	2
	16.8%	19%	14.9%		14.3%	12.5%		5.6%	24.2%	23%	16.7%	14.3%	20.0%				66.7%
Civic/Condo Association newsletters/lists	15	6	9	-	-	-	1	2	7	5	-	14	-	2	-	-	-
	15.8%	12%	19.1%				14.3%	11.1%	21.2%	23%		20.0%		28.6%			
County news releases/newsroom	13	9	4	-	1	4	-	1	5	2	3	9	2	-	-	-	-
	13.7%	19%	8.5%		14.3%	50.0%		5.6%	15.2%	9.1%	25.0%	12.9%	20.0%				
Printed materials	13	6	7	-	2	2	1	2	3	3	2	11	-	-	-	1	1
	13.7%	12%	14.9%		28.6%	25.0%	14.3%	11.1%	9.1%	14%	16.7%	15.7%			100.0%	33.3%	
County Facebook/Twitter accounts	8	6	2	-	2	1	-	-	4	1	3	4	2	-	-	-	-
	8.4%	12%	4.3%		28.6%	12.5%			12.1%	4.5%	25.0%	5.7%	20.0%				
My Arlington Mobile App	6	3	3	-	-	-	-	1	3	2	1	4	1	-	-	-	-
	6.3%	6.2%	6.4%					5.6%	9.1%	9.1%	8.3%	5.7%	10.0%				
Arlington's cable TV channel	2	1	1	-	-	-	-	-	-	2	-	1	-	-	-	-	1
	2.1%	2.1%	2.1%							9.1%		1.4%					33.3%



(Continued)

Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Other	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	1.1%	2.1%				12.5%						1.4%						



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	18	16	-	3	1	2	7	14	7	3	25	5	5	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Media	29	15	14	-	3	1	2	6	11	6	3	22	4	3	-	1	1	
	85.3%	83%	87.5%		100%	100%	100%	85.7%	78.6%	86%	100.0%	88.0%	80.0%	60.0%		100.0%	100%	
Inside Arlington	11	6	5	-	-	1	-	3	4	3	-	8	1	4	-	-	-	
	32.4%	33%	31.2%			100%		42.9%	28.6%	43%		32.0%	20.0%	80.0%				
County website	9	5	4	-	1	-	1	3	2	2	1	6	3	1	-	-	-	
	26.5%	28%	25.0%		33.3%		50.0%	42.9%	14.3%	29%	33.3%	24.0%	60.0%	20.0%				
Local TV/cable news/ radio	8	4	4	-	1	-	-	1	5	1	-	6	1	-	-	-	1	
	23.5%	22%	25.0%		33.3%			14.3%	35.7%	14%		24.0%	20.0%				100%	
Parks and Recreation publications	7	2	5	-	-	-	1	3	2	1	1	4	2	1	-	-	-	
	20.6%	11%	31.2%				50.0%	42.9%	14.3%	14%	33.3%	16.0%	40.0%	20.0%				
Other E-Newsletter publications	6	3	3	-	1	-	1	1	2	1	1	6	1	-	-	1	-	
	17.6%	17%	18.8%		33.3%		50.0%	14.3%	14.3%	14%	33.3%	24.0%	20.0%		100.0%			
Printed materials	6	2	4	-	1	-	-	1	2	2	1	5	-	-	-	1	1	
	17.6%	11%	25.0%		33.3%			14.3%	14.3%	29%	33.3%	20.0%			100.0%	100%		
Civic/Condo Association newsletters/lists	6	3	3	-	-	-	1	-	4	1	-	5	-	2	-	-	-	
	17.6%	17%	18.8%				50.0%		28.6%	14%		20.0%		40.0%				
County news releases/ newsroom	4	4	-	-	1	1	-	-	2	-	1	3	-	-	-	-	-	
	11.8%	22%			33.3%	100%			14.3%		33.3%	12.0%						
Nextdoor.com	4	3	1	-	-	-	-	1	2	1	-	3	1	1	-	-	-	
	11.8%	17%	6.2%					14.3%	14.3%	14%		12.0%	20.0%	20.0%				
County Facebook/Twitter accounts	3	2	1	-	1	-	-	-	2	-	1	2	1	-	-	-	-	
	8.8%	11%	6.2%		33.3%				14.3%		33.3%	8.0%	20.0%					



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	61	30	31	-	4	7	5	11	19	15	9	45	5	2	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Media	24	11	13	-	1	3	4	3	4	9	6	19	-	-	-	-	1	
	39.3%	37%	41.9%		25.0%	42.9%	80.0%	27.3%	21.1%	60%	66.7%	42.2%					50.0%	
Inside Arlington	23	13	10	-	1	2	2	6	7	5	1	19	2	1	-	-	-	
	37.7%	43%	32.3%		25.0%	28.6%	40.0%	54.5%	36.8%	33%	11.1%	42.2%	40.0%	50.0%				
County website	23	12	11	-	1	2	2	4	9	5	4	16	3	-	-	-	1	
	37.7%	40%	35.5%		25.0%	28.6%	40.0%	36.4%	47.4%	33%	44.4%	35.6%	60.0%				50.0%	
Nextdoor.com	17	7	10	-	-	2	2	5	3	5	2	14	-	1	-	-	-	
	27.9%	23%	32.3%			28.6%	40.0%	45.5%	15.8%	33%	22.2%	31.1%		50.0%				
Other E-Newsletter publications	12	5	7	-	1	-	-	4	5	2	5	7	1	-	-	-	-	
	19.7%	17%	22.6%		25.0%			36.4%	26.3%	13%	55.6%	15.6%	20.0%					
Parks and Recreation publications	11	4	7	-	-	2	1	4	4	-	1	8	2	-	-	-	1	
	18.0%	13%	22.6%			28.6%	20.0%	36.4%	21.1%		11.1%	17.8%	40.0%				50.0%	
County news releases/newsroom	9	5	4	-	-	3	-	1	3	2	2	6	2	-	-	-	-	
	14.8%	17%	12.9%			42.9%		9.1%	15.8%	13%	22.2%	13.3%	40.0%					
Civic/Condo Association newsletters/lists	9	3	6	-	-	-	-	2	3	4	-	9	-	-	-	-	-	
	14.8%	10%	19.4%					18.2%	15.8%	27%		20.0%						
Local TV/cable news/radio	8	5	3	-	-	1	-	-	3	4	2	4	1	-	-	-	1	
	13.1%	17%	9.7%			14.3%			15.8%	27%	22.2%	8.9%	20.0%				50.0%	
Printed materials	7	4	3	-	1	2	1	1	1	1	1	6	-	-	-	-	-	
	11.5%	13%	9.7%		25.0%	28.6%	20.0%	9.1%	5.3%	6.7%	11.1%	13.3%						
My Arlington Mobile App	6	3	3	-	-	-	-	1	3	2	1	4	1	-	-	-	-	
	9.8%	10%	9.7%					9.1%	15.8%	13%	11.1%	8.9%	20.0%					
County Facebook/Twitter accounts	5	4	1	-	1	1	-	-	2	1	2	2	1	-	-	-	-	
	8.2%	13%	3.2%		25.0%	14.3%			10.5%	6.7%	22.2%	4.4%	20.0%					
Arlington's cable TV channel	2	1	1	-	-	-	-	-	-	2	-	1	-	-	-	-	1	
	3.3%	3.3%	3.2%							13%		2.2%					50.0%	



(Continued)

Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Other	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	1.6%	3.3%				14.3%						2.2%						



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	20	13	6	-	1	1	1	3	7	6	5	11	1	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Media	7	5	1	-	-	1	-	1	2	3	3	4	-	-	-	-	-
	35.0%	38%	16.7%			100%		33.3%	28.6%	50%	60.0%	36.4%					
County website	6	3	2	-	1	-	1	1	2	1	2	2	1	-	-	-	1
	30.0%	23%	33.3%		100%		100%	33.3%	28.6%	17%	40.0%	18.2%	100.0%				50.0%
Civic/Condo Association newsletters/lists	6	3	3	-	-	-	1	-	2	3	-	5	-	1	-	-	-
	30.0%	23%	50.0%				100%		28.6%	50%		45.5%		100%			
Parks and Recreation publications	5	3	2	-	-	-	-	1	1	3	-	5	-	-	-	-	-
	25.0%	23%	33.3%					33.3%	14.3%	50%		45.5%					
Inside Arlington	4	1	3	-	-	1	-	2	-	1	-	2	-	-	-	-	2
	20.0%	7.7%	50.0%			100%		66.7%		17%		18.2%					100%
Other E-Newsletter publications	4	4	-	-	-	-	-	1	-	2	2	2	-	-	-	-	-
	20.0%	31%						33.3%		33%	40.0%	18.2%					
Nextdoor.com	4	3	1	-	-	-	-	-	1	2	1	2	-	1	-	-	-
	20.0%	23%	16.7%						14.3%	33%	20.0%	18.2%		100%			
County Facebook/Twitter accounts	3	3	-	-	1	1	-	-	1	-	-	2	1	-	-	-	-
	15.0%	23%			100%	100%			14.3%			18.2%	100.0%				
Printed materials	3	-	3	-	-	-	-	2	-	1	-	-	-	1	-	-	2
	15.0%		50.0%					66.7%		17%				100%			100%
County news releases/newsroom	2	-	1	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	10.0%		16.7%						14.3%	17%	20.0%	9.1%					
My Arlington Mobile App	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-
	10.0%	15%							28.6%		20.0%	9.1%					
Local TV/cable news/radio	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	10.0%	15%							14.3%	17%	20.0%	9.1%					
Arlington's cable TV channel	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	5.0%	7.7%							14.3%		20.0%						



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	GENDER				AGE GROUP						TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	11	8	2	-	1	1	-	2	5	2	3	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
County website	4	2	1	-	1	-	-	1	2	-	1	1	1	-	-	-	1	
	36.4%	25%	50.0%		100%			50.0%	40.0%		33.3%	20.0%	100.0%				100%	
Media	4	3	-	-	-	1	-	1	2	-	2	2	-	-	-	-	-	
	36.4%	38%				100%		50.0%	40.0%		66.7%	40.0%						
County Facebook/Twitter accounts	3	3	-	-	1	1	-	-	1	-	-	2	1	-	-	-	-	
	27.3%	38%			100%	100%			20.0%			40.0%	100.0%					
Civic/Condo Association newsletters/lists	3	2	1	-	-	-	-	-	1	2	-	2	-	1	-	-	-	
	27.3%	25%	50.0%						20.0%	100%		40.0%		100%				
Inside Arlington	2	1	1	-	-	1	-	1	-	-	-	1	-	-	-	-	1	
	18.2%	12%	50.0%			100%		50.0%				20.0%					100%	
Other E-Newsletter publications	2	2	-	-	-	-	-	1	-	1	-	2	-	-	-	-	-	
	18.2%	25%						50.0%		50%		40.0%						
Printed materials	2	-	2	-	-	-	-	1	-	1	-	-	-	1	-	-	1	
	18.2%		100.0%					50.0%		50%				100%			100%	
Nextdoor.com	2	1	1	-	-	-	-	-	1	1	-	1	-	1	-	-	-	
	18.2%	12%	50.0%						20.0%	50%		20.0%		100%				
Local TV/cable news/radio	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	18.2%	25%							20.0%	50%	33.3%	20.0%						
Parks and Recreation publications	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	18.2%	25%						50.0%	20.0%			40.0%						
County news releases/newsroom	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	9.1%								20.0%		33.3%							
My Arlington Mobile App	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	9.1%	12%							20.0%		33.3%							
Arlington's cable TV channel	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	9.1%	12%							20.0%		33.3%							



Q3A. Which are currently your PRIMARY SOURCES of information about County issues, services, and events?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9 100%	5 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	-	-	-	-	1 100%	
Civic/Condo Association newsletters/lists	3 33.3%	1 20%	2 50.0%	-	-	-	1 100%	-	1 50.0%	1 25%	-	3 50.0%	-	-	-	-	-	
Media	3 33.3%	2 40%	1 25.0%	-	-	-	-	-	-	3 75%	1 50.0%	2 33.3%	-	-	-	-	-	
Parks and Recreation publications	3 33.3%	1 20%	2 50.0%	-	-	-	-	-	-	3 75%	-	3 50.0%	-	-	-	-	-	
Inside Arlington	2 22.2%	-	2 50.0%	-	-	-	-	1 100%	-	1 25%	-	1 16.7%	-	-	-	-	1 100%	
County website	2 22.2%	1 20%	1 25.0%	-	-	-	1 100%	-	-	1 25%	1 50.0%	1 16.7%	-	-	-	-	-	
Other E-Newsletter publications	2 22.2%	2 40%	-	-	-	-	-	-	-	1 25%	2 100.0%	-	-	-	-	-	-	
Nextdoor.com	2 22.2%	2 40%	-	-	-	-	-	-	-	1 25%	1 50.0%	1 16.7%	-	-	-	-	-	
County news releases/newsroom	1 11.1%	-	1 25.0%	-	-	-	-	-	-	1 25%	-	1 16.7%	-	-	-	-	-	
My Arlington Mobile App	1 11.1%	1 20%	-	-	-	-	-	-	1 50.0%	-	-	1 16.7%	-	-	-	-	-	
Printed materials	1 11.1%	-	1 25.0%	-	-	-	-	1 100%	-	-	-	-	-	-	-	-	1 100%	



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Yes	617	290	302	4	1	73	136	140	153	101	84	392	49	56	5	7	91
	47.5%	47%	48.0%	50.0%	4.5%	27.3%	45.3%	58.6%	61.2%	52%	43.1%	48.6%	42.2%	39.4%	33.3%	31.8%	59.1%
No	683	329	327	4	21	194	164	99	97	94	111	414	67	86	10	15	63
	52.5%	53%	52.0%	50.0%	95.5%	72.7%	54.7%	41.4%	38.8%	48%	56.9%	51.4%	57.8%	60.6%	66.7%	68.2%	40.9%



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300	221	172	132	275	113	108	147	80	1	25	242	218	225	206	404	59	173	169	284	603
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	617	84	69	60	146	64	45	89	32	-	16	69	82	106	115	242	17	68	61	113	349
	47.5%	38.0%	40.1%	45.5%	53.1%	56.6%	41.7%	60.5%	40.0%		64.0%	28.5%	37.6%	47.1%	55.8%	59.9%	28.8%	39.3%	36.1%	39.8%	57.9%
No	683	137	103	72	129	49	63	58	48	1	9	173	136	119	91	162	42	105	108	171	254
	52.5%	62.0%	59.9%	54.5%	46.9%	43.4%	58.3%	39.5%	60.0%	100%	36.0%	71.5%	62.4%	52.9%	44.2%	40.1%	71.2%	60.7%	63.9%	60.2%	42.1%



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK			MAIL			PHONE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH	TARGETING [NET]	ENGLISH TARGETING	SPANISH TARGETING	PANEL	[NET]	LINK	ENGLISH	SPANISH	[NET]	LANDLINE	MOBILE	[NET]	TEXT	EMAIL
Total	1300	100	1124	1239	61	693	659	34	140	345	86	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Yes	617	61	516	589	28	365	350	15	42	150	43	96	11	53	21	32	7	3	4
	47.5%	61.0%	45.9%	47.5%	45.9%	52.7%	53.1%	44.1%	30.0%	43.5%	50.0%	40.5%	50.0%	53.0%	60.0%	49.2%	31.8%	25%	40.0%
No	683	39	608	650	33	328	309	19	98	195	43	141	11	47	14	33	15	9	6
	52.5%	39.0%	54.1%	52.5%	54.1%	47.3%	46.9%	55.9%	70.0%	56.5%	50.0%	59.5%	50.0%	47.0%	40.0%	50.8%	68.2%	75%	60.0%



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	GENDER			NON-BINARY	AGE GROUP						PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Yes	53	23	30	-	1	2	4	13	24	9	7	42	4	1	-	-	3	
	53.0%	43%	63.8%		14.3%	25.0%	57.1%	68.4%	66.7%	39%	53.8%	58.3%	40.0%	14.3%			60.0%	
No	47	30	17	-	6	6	3	6	12	14	6	30	6	6	-	1	2	
	47.0%	57%	36.2%		85.7%	75.0%	42.9%	31.6%	33.3%	61%	46.2%	41.7%	60.0%	85.7%		100.0%	40.0%	



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%
Yes	21 60.0%	9 47%	12 75.0%	-	1 33.3%	1 100%	1 50.0%	5 71.4%	10 66.7%	3 43%	-	17 68.0%	3 60.0%	1 20.0%	-	-	2 100%
No	14 40.0%	10 53%	4 25.0%	-	2 66.7%	-	1 50.0%	2 28.6%	5 33.3%	4 57%	3 100.0%	8 32.0%	2 40.0%	4 80.0%	-	1 100.0%	-



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Yes	32	14	18	-	-	1	3	8	14	6	7	25	1	-	-	-	1
	49.2%	41%	58.1%			14.3%	60.0%	66.7%	66.7%	38%	70.0%	53.2%	20.0%				33.3%
No	33	20	13	-	4	6	2	4	7	10	3	22	4	2	-	-	2
	50.8%	59%	41.9%		100%	85.7%	40.0%	33.3%	33.3%	62%	30.0%	46.8%	80.0%	100%			66.7%



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
Yes	7 31.8%	5 33%	2 33.3%	-	-	1 100%	-	1 33.3%	2 28.6%	2 29%	2 33.3%	2 18.2%	1 50.0%	1 100%	-	-	1 50.0%
No	15 68.2%	10 67%	4 66.7%	-	1 100%	-	1 100%	2 66.7%	5 71.4%	5 71%	4 66.7%	9 81.8%	1 50.0%	-	-	-	1 50.0%



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP						TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Yes	3	2	1	-	-	1	-	-	1	1	-	1	1	1	-	-	-
	25.0%	22%	50.0%			100%			20.0%	33%		20.0%	100.0%	100%			
No	9	7	1	-	1	-	-	2	4	2	4	4	-	-	-	-	1
	75.0%	78%	50.0%		100%			100%	80.0%	67%	100.0%	80.0%					100%



Q3B. Have you contacted the County with a question, service request, or complain during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Yes	4	3	1	-	-	-	-	1	1	1	2	1	-	-	-	-	1
	40.0%	50%	25.0%					100%	50.0%	25%	100.0%	16.7%					100%
No	6	3	3	-	-	-	1	-	1	3	-	5	1	-	-	-	-
	60.0%	50%	75.0%				100%		50.0%	75%		83.3%	100.0%				



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	617	290	302	4	1	73	136	140	153	101	84	392	49	56	5	7	91	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
By phone	353	168	169	4	1	44	75	85	74	66	51	225	26	32	2	7	50	
	57.2%	58%	56.0%	100.0%	100%	60.3%	55.1%	60.7%	48.4%	65%	60.7%	57.4%	53.1%	57.1%	40.0%	100.0%	54.9%	
Email	300	138	146	2	-	35	58	74	86	41	46	182	21	23	1	3	56	
	48.6%	48%	48.3%	50.0%	-	47.9%	42.6%	52.9%	56.2%	41%	54.8%	46.4%	42.9%	41.1%	20.0%	42.9%	61.5%	
Arlington County website	156	77	72	-	-	18	28	31	45	28	22	91	10	14	2	3	32	
	25.3%	27%	23.8%	-	-	24.7%	20.6%	22.1%	29.4%	28%	26.2%	23.2%	20.4%	25.0%	40.0%	42.9%	35.2%	
The County's report-a- problem website/app	118	58	55	1	-	9	36	32	31	8	13	76	7	15	1	1	15	
	19.1%	20%	18.2%	25.0%	-	12.3%	26.5%	22.9%	20.3%	7.9%	15.5%	19.4%	14.3%	26.8%	20.0%	14.3%	16.5%	
Visit in person	90	48	41	1	-	12	21	19	19	18	19	53	13	7	1	-	9	
	14.6%	17%	13.6%	25.0%	-	16.4%	15.4%	13.6%	12.4%	18%	22.6%	13.5%	26.5%	12.5%	20.0%	-	9.9%	
County Board Office	43	19	23	1	-	2	2	10	15	13	3	25	4	4	-	3	12	
	7.0%	6.6%	7.6%	25.0%	-	2.7%	1.5%	7.1%	9.8%	13%	3.6%	6.4%	8.2%	7.1%	-	42.9%	13.2%	
Letter/mail	32	14	16	1	-	4	2	10	10	6	3	17	4	1	-	1	8	
	5.2%	4.8%	5.3%	25.0%	-	5.5%	1.5%	7.1%	6.5%	5.9%	3.6%	4.3%	8.2%	1.8%	-	14.3%	8.8%	
Facebook/Twitter	18	9	8	1	-	2	1	9	5	1	6	2	5	3	1	-	5	
	2.9%	3.1%	2.6%	25.0%	-	2.7%	0.7%	6.4%	3.3%	1.0%	7.1%	0.5%	10.2%	5.4%	20.0%	-	5.5%	
Constituent Services	18	5	11	2	-	2	2	6	5	2	1	12	-	2	-	-	6	
	2.9%	1.7%	3.6%	50.0%	-	2.7%	1.5%	4.3%	3.3%	2.0%	1.2%	3.1%	-	3.6%	-	-	6.6%	
Other	8	3	5	-	-	-	1	1	3	3	1	2	2	2	-	-	2	
	1.3%	1.0%	1.7%	-	-	-	0.7%	0.7%	2.0%	3.0%	1.2%	0.5%	4.1%	3.6%	-	-	2.2%	



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	617	84	69	60	146	64	45	89	32	-	16	69	82	106	115	242	17	68	61	113	349
	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
By phone	353	44	36	35	83	36	27	56	16	-	11	47	40	60	62	142	10	48	29	65	195
	57.2%	52.4%	52.2%	58.3%	56.8%	56.2%	60.0%	62.9%	50.0%		68.8%	68.1%	48.8%	56.6%	53.9%	58.7%	58.8%	70.6%	47.5%	57.5%	55.9%
Email	300	51	38	23	74	32	17	43	10	-	5	32	38	47	50	132	8	25	30	49	183
	48.6%	60.7%	55.1%	38.3%	50.7%	50.0%	37.8%	48.3%	31.2%		31.2%	46.4%	46.3%	44.3%	43.5%	54.5%	47.1%	36.8%	49.2%	43.4%	52.4%
Arlington County website	156	22	19	17	31	13	10	29	8	-	4	14	19	19	35	67	2	21	15	29	85
	25.3%	26.2%	27.5%	28.3%	21.2%	20.3%	22.2%	32.6%	25.0%		25.0%	20.3%	23.2%	17.9%	30.4%	27.7%	11.8%	30.9%	24.6%	25.7%	24.4%
The County's report-a-problem website/app	118	14	13	10	30	12	8	18	6	-	4	8	16	31	25	36	2	8	7	20	81
	19.1%	16.7%	18.8%	16.7%	20.5%	18.8%	17.8%	20.2%	18.8%		25.0%	11.6%	19.5%	29.2%	21.7%	14.9%	11.8%	11.8%	11.5%	17.7%	23.2%
Visit in person	90	17	15	8	21	7	4	8	6	-	1	12	9	11	19	38	3	17	8	15	45
	14.6%	20.2%	21.7%	13.3%	14.4%	10.9%	8.9%	9.0%	18.8%		6.2%	17.4%	11.0%	10.4%	16.5%	15.7%	17.6%	25.0%	13.1%	13.3%	12.9%
County Board Office	43	6	11	2	8	6	-	6	1	-	2	-	3	1	11	27	-	7	4	7	22
	7.0%	7.1%	15.9%	3.3%	5.5%	9.4%		6.7%	3.1%		12.5%		3.7%	0.9%	9.6%	11.2%		10.3%	6.6%	6.2%	6.3%
Letter/mail	32	4	7	3	7	1	2	4	2	-	-	3	4	1	5	18	1	5	2	4	18
	5.2%	4.8%	10.1%	5.0%	4.8%	1.6%	4.4%	4.5%	6.2%			4.3%	4.9%	0.9%	4.3%	7.4%	5.9%	7.4%	3.3%	3.5%	5.2%
Facebook/Twitter	18	2	2	1	7	3	-	1	-	-	-	-	-	2	4	11	-	5	1	3	9
	2.9%	2.4%	2.9%	1.7%	4.8%	4.7%		1.1%						1.9%	3.5%	4.5%		7.4%	1.6%	2.7%	2.6%
Constituent Services	18	4	1	1	1	6	1	3	-	-	-	1	1	-	4	11	-	3	4	5	5
	2.9%	4.8%	1.4%	1.7%	0.7%	9.4%	2.2%	3.4%				1.4%	1.2%		3.5%	4.5%		4.4%	6.6%	4.4%	1.4%
Other	8	-	1	2	3	1	-	1	-	-	-	-	1	-	1	6	-	2	-	1	4
	1.3%		1.4%	3.3%	2.1%	1.6%		1.1%					1.2%		0.9%	2.5%		2.9%		0.9%	1.1%



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	DISABILITY		LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	MODE						
	TOTAL	YES	NO	ENGLISH									SPANISH	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL	
Total	617	61	516	589	28	365	350	15	42	150	43	96	11	53	21	32	7	3	4
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100%	100%	100%
By phone	353	44	290	331	22	208	196	12	29	78	21	49	8	33	11	22	5	3	2
	57.2%	72.1%	56.2%	56.2%	78.6%	57.0%	56.0%	80.0%	69.0%	52.0%	48.8%	51.0%	72.7%	62.3%	52.4%	68.8%	71.4%	100%	50.0%
Email	300	36	241	288	12	194	185	9	21	58	14	41	3	24	8	16	3	-	3
	48.6%	59.0%	46.7%	48.9%	42.9%	53.2%	52.9%	60.0%	50.0%	38.7%	32.6%	42.7%	27.3%	45.3%	38.1%	50.0%	42.9%	-	75.0%
Arlington County website	156	17	133	149	7	89	85	4	6	48	13	33	2	12	4	8	1	-	1
	25.3%	27.9%	25.8%	25.3%	25.0%	24.4%	24.3%	26.7%	14.3%	32.0%	30.2%	34.4%	18.2%	22.6%	19.0%	25.0%	14.3%	-	25.0%
The County's report-a- problem website/app	118	8	103	116	2	80	79	1	3	27	11	15	1	8	7	1	-	-	-
	19.1%	13.1%	20.0%	19.7%	7.1%	21.9%	22.6%	6.7%	7.1%	18.0%	25.6%	15.6%	9.1%	15.1%	33.3%	3.1%	-	-	-
Visit in person	90	10	74	85	5	45	42	3	10	25	9	14	2	7	4	3	3	1	2
	14.6%	16.4%	14.3%	14.4%	17.9%	12.3%	12.0%	20.0%	23.8%	16.7%	20.9%	14.6%	18.2%	13.2%	19.0%	9.4%	42.9%	33%	50.0%
County Board Office	43	13	25	42	1	33	32	1	1	5	2	3	-	3	2	1	1	-	1
	7.0%	21.3%	4.8%	7.1%	3.6%	9.0%	9.1%	6.7%	2.4%	3.3%	4.7%	3.1%	-	5.7%	9.5%	3.1%	14.3%	-	25.0%
Letter/mail	32	5	20	31	1	24	23	1	1	4	-	4	-	3	1	2	-	-	-
	5.2%	8.2%	3.9%	5.3%	3.6%	6.6%	6.6%	6.7%	2.4%	2.7%	-	4.2%	-	5.7%	4.8%	6.2%	-	-	-
Facebook/Twitter	18	4	11	18	-	12	12	-	2	3	-	3	-	1	1	-	-	-	-
	2.9%	6.6%	2.1%	3.1%	-	3.3%	3.4%	-	4.8%	2.0%	-	3.1%	-	1.9%	4.8%	-	-	-	-
Constituent Services	18	6	11	18	-	14	14	-	1	1	-	1	-	2	1	1	-	-	-
	2.9%	9.8%	2.1%	3.1%	-	3.8%	4.0%	-	2.4%	0.7%	-	1.0%	-	3.8%	4.8%	3.1%	-	-	-
Other	8	2	4	8	-	7	7	-	-	-	-	-	-	1	-	1	-	-	-
	1.3%	3.3%	0.8%	1.4%	-	1.9%	2.0%	-	-	-	-	-	-	1.9%	-	3.1%	-	-	-



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	GENDER				AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY															
Total	53	23	30	-	1	2	4	13	24	9	7	42	4	1	-	-	3		
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%		
By phone	33	14	19	-	1	1	3	8	13	7	5	27	1	-	-	-	1		
	62.3%	61%	63.3%		100%	50.0%	75.0%	61.5%	54.2%	78%	71.4%	64.3%	25.0%				33.3%		
Email	24	8	16	-	-	-	-	10	11	3	2	18	3	-	-	-	3		
	45.3%	35%	53.3%					76.9%	45.8%	33%	28.6%	42.9%	75.0%				100%		
Arlington County website	12	7	5	-	-	-	2	2	6	2	4	9	-	-	-	-	-		
	22.6%	30%	16.7%				50.0%	15.4%	25.0%	22%	57.1%	21.4%							
The County's report-a-problem website/app	8	5	3	-	-	-	-	2	5	1	1	7	1	1	-	-	-		
	15.1%	22%	10.0%					15.4%	20.8%	11%	14.3%	16.7%	25.0%	100%					
Visit in person	7	1	6	-	-	-	1	1	5	-	2	4	2	-	-	-	-		
	13.2%	4.3%	20.0%				25.0%	7.7%	20.8%		28.6%	9.5%	50.0%						
Letter/mail	3	-	3	-	-	-	-	-	3	-	-	1	1	-	-	-	1		
	5.7%		10.0%						12.5%			2.4%	25.0%				33.3%		
County Board Office	3	-	3	-	-	-	-	-	2	1	-	2	-	-	-	-	1		
	5.7%		10.0%						8.3%	11%		4.8%					33.3%		
Constituent Services	2	1	1	-	-	1	-	-	1	-	-	2	-	-	-	-	-		
	3.8%	4.3%	3.3%			50.0%			4.2%			4.8%							
Facebook/Twitter	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-		
	1.9%		3.3%					7.7%					25.0%						
Other	1	-	1	-	-	-	-	-	1	-	-	-	-	-	-	-	1		
	1.9%		3.3%						4.2%								33.3%		



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	GENDER				AGE GROUP						LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	21 100%	9 100%	12 100.0%	-	1 100%	1 100%	1 100%	5 100%	10 100%	3 100%	-	17 100%	3 100.0%	1 100%	-	-	2 100%
By phone	11 52.4%	2 22%	9 75.0%	-	1 100%	1 100%	1 100%	3 60.0%	4 40.0%	1 33%	-	10 58.8%	-	-	-	-	1 50.0%
Email	8 38.1%	3 33%	5 41.7%	-	-	-	-	2 40.0%	4 40.0%	2 67%	-	5 29.4%	2 66.7%	-	-	-	2 100%
The County's report-a-problem website/app	7 33.3%	5 56%	2 16.7%	-	-	-	-	2 40.0%	4 40.0%	1 33%	-	6 35.3%	1 33.3%	1 100%	-	-	-
Visit in person	4 19.0%	-	4 33.3%	-	-	-	1 100%	1 20.0%	2 20.0%	-	-	3 17.6%	1 33.3%	-	-	-	-
Arlington County website	4 19.0%	1 11%	3 25.0%	-	-	-	1 100%	-	2 20.0%	1 33%	-	4 23.5%	-	-	-	-	-
County Board Office	2 9.5%	-	2 16.7%	-	-	-	-	-	1 10.0%	1 33%	-	2 11.8%	-	-	-	-	-
Letter/mail	1 4.8%	-	1 8.3%	-	-	-	-	-	1 10.0%	-	-	1 5.9%	-	-	-	-	-
Facebook/Twitter	1 4.8%	-	1 8.3%	-	-	-	-	1 20.0%	-	-	-	-	1 33.3%	-	-	-	-
Constituent Services	1 4.8%	-	1 8.3%	-	-	-	-	-	1 10.0%	-	-	1 5.9%	-	-	-	-	-



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	GENDER			AGE GROUP						MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	32 100%	14 100%	18 100.0%	-	-	1 100%	3 100%	8 100%	14 100%	6 100%	7 100.0%	25 100%	1 100.0%	-	-	-	1 100%
By phone	22 68.8%	12 86%	10 55.6%	-	-	-	2 66.7%	5 62.5%	9 64.3%	6 100%	5 71.4%	17 68.0%	1 100.0%	-	-	-	-
Email	16 50.0%	5 36%	11 61.1%	-	-	-	-	8 100%	7 50.0%	1 17%	2 28.6%	13 52.0%	1 100.0%	-	-	-	1 100%
Arlington County website	8 25.0%	6 43%	2 11.1%	-	-	-	1 33.3%	2 25.0%	4 28.6%	1 17%	4 57.1%	5 20.0%	-	-	-	-	-
Visit in person	3 9.4%	1 7.1%	2 11.1%	-	-	-	-	-	3 21.4%	-	2 28.6%	1 4.0%	1 100.0%	-	-	-	-
Letter/mail	2 6.2%	-	2 11.1%	-	-	-	-	-	2 14.3%	-	-	-	1 100.0%	-	-	-	1 100%
The County's report-a- problem website/app	1 3.1%	-	1 5.6%	-	-	-	-	-	1 7.1%	-	1 14.3%	1 4.0%	-	-	-	-	-
Constituent Services	1 3.1%	1 7.1%	-	-	-	1 100%	-	-	-	-	-	1 4.0%	-	-	-	-	-
County Board Office	1 3.1%	-	1 5.6%	-	-	-	-	-	1 7.1%	-	-	-	-	-	-	-	1 100%
Other	1 3.1%	-	1 5.6%	-	-	-	-	-	1 7.1%	-	-	-	-	-	-	-	1 100%



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	7 100%	5 100%	2 100.0%	-	-	1 100%	-	1 100%	2 100%	2 100%	2 100.0%	2 100%	1 100.0%	1 100%	-	-	1 100%
By phone	5 71.4%	4 80%	1 50.0%	-	-	1 100%	-	-	1 50.0%	2 100%	2 100.0%	1 50.0%	1 100.0%	1 100%	-	-	-
Visit in person	3 42.9%	2 40%	1 50.0%	-	-	-	-	-	1 50.0%	2 100%	1 50.0%	1 50.0%	-	1 100%	-	-	-
Email	3 42.9%	2 40%	1 50.0%	-	-	-	-	1 100%	1 50.0%	-	1 50.0%	1 50.0%	-	-	-	-	1 100%
Arlington County website	1 14.3%	1 20%	-	-	-	-	-	-	1 50%	-	1 50.0%	-	-	-	-	-	-
County Board Office	1 14.3%	-	1 50.0%	-	-	-	-	1 100%	-	-	-	-	-	-	-	-	1 100%



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	GENDER			AGE GROUP						TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	3 100%	2 100%	1 100.0%	-	-	1 100%	-	-	1 100%	1 100%	-	1 100%	1 100.0%	1 100%	-	-	-
By phone	3 100%	2 100%	1 100.0%	-	-	1 100%	-	-	1 100%	1 100%	-	1 100%	1 100.0%	1 100%	-	-	-
Visit in person	1 33.3%	-	1 100.0%	-	-	-	-	-	-	1 100%	-	-	-	1 100%	-	-	-



Q3C. How have you contacted the County during the past year?
 BASE: IF ANSWERED "YES" TO Q3B

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	4 100%	3 100%	1 100.0%	-	-	-	-	1 100%	1 100%	1 100%	2 100.0%	1 100%	-	-	-	-	1 100%
Email	3 75.0%	2 67%	1 100.0%	-	-	-	-	1 100%	1 100%	-	1 50.0%	1 100%	-	-	-	-	1 100%
Visit in person	2 50.0%	2 67%	-	-	-	-	-	-	1 100%	1 100%	1 50.0%	1 100%	-	-	-	-	-
By phone	2 50.0%	2 67%	-	-	-	-	-	-	1 100%	1 100%	2 100.0%	-	-	-	-	-	-
Arlington County website	1 25.0%	1 33%	-	-	-	-	-	-	1 100%	1 100%	1 50.0%	-	-	-	-	-	-
County Board Office	1 25.0%	-	1 100.0%	-	-	-	-	1 100%	-	-	-	-	-	-	-	-	1 100%



Q4_A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1276	612	614	8	22	258	291	236	248	194	192	791	115	139	15	21	150	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Agree [NET]	955	469	465	3	16	202	238	164	178	142	140	629	83	115	10	12	74	
=====	74.8%	77%	75.7%	37.5%	72.7%	78.3%	81.8%	69.5%	71.8%	73%	72.9%	79.5%	72.2%	82.7%	66.7%	57.1%	49.3%	
Strongly Agree	450	228	216	2	6	94	107	79	89	69	76	299	36	54	3	5	26	
	35.3%	37%	35.2%	25.0%	27.3%	36.4%	36.8%	33.5%	35.9%	36%	39.6%	37.8%	31.3%	38.8%	20.0%	23.8%	17.3%	
Somewhat Agree	505	241	249	1	10	108	131	85	89	73	64	330	47	61	7	7	48	
	39.6%	39%	40.6%	12.5%	45.5%	41.9%	45.0%	36.0%	35.9%	38%	33.3%	41.7%	40.9%	43.9%	46.7%	33.3%	32.0%	
Neutral	159	57	90	1	4	32	30	25	36	29	25	81	21	16	3	-	25	
	12.5%	9.3%	14.7%	12.5%	18.2%	12.4%	10.3%	10.6%	14.5%	15%	13.0%	10.2%	18.3%	11.5%	20.0%		16.7%	
Disagree [NET]	162	86	59	4	2	24	23	47	34	23	27	81	11	8	2	9	51	
=====	12.7%	14%	9.6%	50.0%	9.1%	9.3%	7.9%	19.9%	13.7%	12%	14.1%	10.2%	9.6%	5.8%	13.3%	42.9%	34.0%	
Somewhat Disagree	81	45	33	1	2	14	16	19	15	12	17	41	5	3	-	1	19	
	6.3%	7.4%	5.4%	12.5%	9.1%	5.4%	5.5%	8.1%	6.0%	6.2%	8.9%	5.2%	4.3%	2.2%		4.8%	12.7%	
Strongly Disagree	81	41	26	3	-	10	7	28	19	11	10	40	6	5	2	8	32	
	6.3%	6.7%	4.2%	37.5%		3.9%	2.4%	11.9%	7.7%	5.7%	5.2%	5.1%	5.2%	3.6%	13.3%	38.1%	21.3%	



Q4 A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1276	215	167	130	271	113	107	146	78	1	24	230	213	221	204	404	59	168	168	278	591
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Agree [NET]	955	168	116	99	212	78	86	100	64	1	18	183	168	177	145	279	42	128	130	201	450
=====	74.8%	78.1%	69.5%	76.2%	78.2%	69.0%	80.4%	68.5%	82.1%	100%	75.0%	79.6%	78.9%	80.1%	71.1%	69.1%	71.2%	76.2%	77.4%	72.3%	76.1%
Strongly Agree	450	83	41	50	93	38	38	56	36	1	10	81	66	89	72	140	18	65	56	87	223
	35.3%	38.6%	24.6%	38.5%	34.3%	33.6%	35.5%	38.4%	46.2%	100%	41.7%	35.2%	31.0%	40.3%	35.3%	34.7%	30.5%	38.7%	33.3%	31.3%	37.7%
Somewhat Agree	505	85	75	49	119	40	48	44	28	-	8	102	102	88	73	139	24	63	74	114	227
	39.6%	39.5%	44.9%	37.7%	43.9%	35.4%	44.9%	30.1%	35.9%	-	33.3%	44.3%	47.9%	39.8%	35.8%	34.4%	40.7%	37.5%	44.0%	41.0%	38.4%
Neutral	159	27	28	13	27	16	13	24	8	-	2	34	24	26	22	52	10	25	17	41	63
	12.5%	12.6%	16.8%	10.0%	10.0%	14.2%	12.1%	16.4%	10.3%	-	8.3%	14.8%	11.3%	11.8%	10.8%	12.9%	16.9%	14.9%	10.1%	14.7%	10.7%
Disagree [NET]	162	20	23	18	32	19	8	22	6	-	4	13	21	18	37	73	7	15	21	36	78
=====	12.7%	9.3%	13.8%	13.8%	11.8%	16.8%	7.5%	15.1%	7.7%	-	16.7%	5.7%	9.9%	8.1%	18.1%	18.1%	11.9%	8.9%	12.5%	12.9%	13.2%
Somewhat Disagree	81	11	7	10	18	10	7	11	4	-	1	11	10	13	12	35	4	9	10	21	35
	6.3%	5.1%	4.2%	7.7%	6.6%	8.8%	6.5%	7.5%	5.1%	-	4.2%	4.8%	4.7%	5.9%	5.9%	8.7%	6.8%	5.4%	6.0%	7.6%	5.9%
Strongly Disagree	81	9	16	8	14	9	1	11	2	-	3	2	11	5	25	38	3	6	11	15	43
	6.3%	4.2%	9.6%	6.2%	5.2%	8.0%	0.9%	7.5%	2.6%	-	12.5%	0.9%	5.2%	2.3%	12.3%	9.4%	5.1%	3.6%	6.5%	5.4%	7.3%



Q4_A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1276	100	1101	1215	61	680	646	34	137	337	82	233	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Agree [NET]	955	59	854	906	49	479	453	26	114	268	64	185	19	78	25	53	16	10	6
=====	74.8%	59.0%	77.6%	74.6%	80.3%	70.4%	70.1%	76.5%	83.2%	79.5%	78.0%	79.4%	86.4%	78.0%	71.4%	81.5%	72.7%	83%	60.0%
Strongly Agree	450	35	396	429	21	226	213	13	52	122	35	82	5	40	17	23	10	7	3
	35.3%	35.0%	36.0%	35.3%	34.4%	33.2%	33.0%	38.2%	38.0%	36.2%	42.7%	35.2%	22.7%	40.0%	48.6%	35.4%	45.5%	58%	30.0%
Somewhat Agree	505	24	458	477	28	253	240	13	62	146	29	103	14	38	8	30	6	3	3
	39.6%	24.0%	41.6%	39.3%	45.9%	37.2%	37.2%	38.2%	45.3%	43.3%	35.4%	44.2%	63.6%	38.0%	22.9%	46.2%	27.3%	25%	30.0%
Neutral	159	15	129	153	6	82	79	3	20	43	13	28	2	10	5	5	4	2	2
	12.5%	15.0%	11.7%	12.6%	9.8%	12.1%	12.2%	8.8%	14.6%	12.8%	15.9%	12.0%	9.1%	10.0%	14.3%	7.7%	18.2%	17%	20.0%
Disagree [NET]	162	26	118	156	6	119	114	5	3	26	5	20	1	12	5	7	2	-	2
=====	12.7%	26.0%	10.7%	12.8%	9.8%	17.5%	17.6%	14.7%	2.2%	7.7%	6.1%	8.6%	4.5%	12.0%	14.3%	10.8%	9.1%	-	20.0%
Somewhat Disagree	81	14	60	79	2	54	53	1	3	15	3	11	1	8	4	4	1	-	1
	6.3%	14.0%	5.4%	6.5%	3.3%	7.9%	8.2%	2.9%	2.2%	4.5%	3.7%	4.7%	4.5%	8.0%	11.4%	6.2%	4.5%	-	10.0%
Strongly Disagree	81	12	58	77	4	65	61	4	-	11	2	9	-	4	1	3	1	-	1
	6.3%	12.0%	5.3%	6.3%	6.6%	9.6%	9.4%	11.8%	-	3.3%	2.4%	3.9%	-	4.0%	2.9%	4.6%	4.5%	-	10.0%



Q4_A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Agree [NET]	78	45	33	-	4	6	7	15	27	19	9	58	10	6	-	1	1
=====	78.0%	85%	70.2%		57.1%	75.0%	100%	78.9%	75.0%	83%	69.2%	80.6%	100.0%	85.7%		100.0%	20.0%
Strongly Agree	40	24	16	-	1	2	3	8	16	10	6	27	8	4	-	1	1
	40.0%	45%	34.0%		14.3%	25.0%	42.9%	42.1%	44.4%	43%	46.2%	37.5%	80.0%	57.1%		100.0%	20.0%
Somewhat Agree	38	21	17	-	3	4	4	7	11	9	3	31	2	2	-	-	-
	38.0%	40%	36.2%		42.9%	50.0%	57.1%	36.8%	30.6%	39%	23.1%	43.1%	20.0%	28.6%			
Neutral	10	6	4	-	3	1	-	-	3	3	3	5	-	-	-	-	2
	10.0%	11%	8.5%		42.9%	12.5%			8.3%	13%	23.1%	6.9%					40.0%
Disagree [NET]	12	2	10	-	-	1	-	4	6	1	1	9	-	1	-	-	2
=====	12.0%	3.8%	21.3%			12.5%		21.1%	16.7%	4.3%	7.7%	12.5%		14.3%			40.0%
Somewhat Disagree	8	-	8	-	-	-	-	3	4	1	1	7	-	1	-	-	-
	8.0%		17.0%					15.8%	11.1%	4.3%	7.7%	9.7%		14.3%			
Strongly Disagree	4	2	2	-	-	1	-	1	2	-	-	2	-	-	-	-	2
	4.0%	3.8%	4.3%			12.5%		5.3%	5.6%			2.8%					40.0%



Q4_A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	25	15	10	-	1	1	2	5	11	5	2	19	5	4	-	1	-	
=====	71.4%	79%	62.5%		33.3%	100%	100%	71.4%	73.3%	71%	66.7%	76.0%	100.0%	80.0%		100.0%		
Strongly Agree	17	10	7	-	1	1	1	3	8	3	2	13	4	3	-	1	-	
	48.6%	53%	43.8%		33.3%	100%	50.0%	42.9%	53.3%	43%	66.7%	52.0%	80.0%	60.0%		100.0%		
Somewhat Agree	8	5	3	-	-	-	1	2	3	2	-	6	1	1	-	-	-	
	22.9%	26%	18.8%				50.0%	28.6%	20.0%	29%		24.0%	20.0%	20.0%				
Neutral	5	4	1	-	2	-	-	-	2	1	1	3	-	-	-	-	1	
	14.3%	21%	6.2%		66.7%				13.3%	14%	33.3%	12.0%					50.0%	
Disagree [NET]	5	-	5	-	-	-	-	2	2	1	-	3	-	1	-	-	1	
=====	14.3%		31.2%					28.6%	13.3%	14%		12.0%		20.0%			50.0%	
Somewhat Disagree	4	-	4	-	-	-	-	1	2	1	-	3	-	1	-	-	-	
	11.4%		25.0%					14.3%	13.3%	14%		12.0%		20.0%				
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	2.9%		6.2%					14.3%									50.0%	



Q4_A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Agree [NET]	53	30	23	-	3	5	5	10	16	14	7	39	5	2	-	-	1
=====	81.5%	88%	74.2%		75.0%	71.4%	100%	83.3%	76.2%	88%	70.0%	83.0%	100.0%	100%			33.3%
Strongly Agree	23	14	9	-	-	1	2	5	8	7	4	14	4	1	-	-	1
	35.4%	41%	29.0%			14.3%	40.0%	41.7%	38.1%	44%	40.0%	29.8%	80.0%	50.0%			33.3%
Somewhat Agree	30	16	14	-	3	4	3	5	8	7	3	25	1	1	-	-	-
	46.2%	47%	45.2%		75.0%	57.1%	60.0%	41.7%	38.1%	44%	30.0%	53.2%	20.0%	50.0%			
Neutral	5	2	3	-	1	1	-	-	1	2	2	2	-	-	-	-	1
	7.7%	5.9%	9.7%		25.0%	14.3%			4.8%	12%	20.0%	4.3%					33.3%
Disagree [NET]	7	2	5	-	-	1	-	2	4	-	1	6	-	-	-	-	1
=====	10.8%	5.9%	16.1%			14.3%		16.7%	19.0%		10.0%	12.8%					33.3%
Somewhat Disagree	4	-	4	-	-	-	-	2	2	-	1	4	-	-	-	-	-
	6.2%		12.9%					16.7%	9.5%		10.0%	8.5%					
Strongly Disagree	3	2	1	-	-	1	-	-	2	-	-	2	-	-	-	-	1
	4.6%	5.9%	3.2%			14.3%			9.5%			4.3%					33.3%



Q4_A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	16	13	3	-	1	1	1	1	5	5	4	9	2	1	-	-	-	
=====	72.7%	87%	50.0%		100%	100%	100%	33.3%	71.4%	71%	66.7%	81.8%	100.0%	100%				
Strongly Agree	10	8	2	-	1	1	-	1	2	3	2	6	1	1	-	-	-	
	45.5%	53%	33.3%		100%	100%		33.3%	28.6%	43%	33.3%	54.5%	50.0%	100%				
Somewhat Agree	6	5	1	-	-	-	1	-	3	2	2	3	1	-	-	-	-	
	27.3%	33%	16.7%				100%		42.9%	29%	33.3%	27.3%	50.0%					
Neutral	4	1	2	-	-	-	-	1	1	2	2	1	-	-	-	-	1	
	18.2%	6.7%	33.3%					33.3%	14.3%	29%	33.3%	9.1%					50.0%	
Disagree [NET]	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
=====	9.1%	6.7%	16.7%					33.3%	14.3%			9.1%					50.0%	
Somewhat Disagree	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	4.5%	6.7%							14.3%			9.1%						
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	4.5%		16.7%					33.3%									50.0%	



Q4_A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Agree [NET]	10	9	1	-	1	1	-	1	4	3	3	5	1	1	-	-	-
=====	83.3%	100%	50.0%		100%	100%		50.0%	80.0%	100%	75.0%	100%	100.0%	100%			
Strongly Agree	7	6	1	-	1	1	-	1	2	2	1	5	-	1	-	-	-
	58.3%	67%	50.0%		100%	100%		50.0%	40.0%	67%	25.0%	100%		100%			
Somewhat Agree	3	3	-	-	-	-	-	-	2	1	2	-	1	-	-	-	-
	25.0%	33%							40.0%	33%	50.0%		100.0%				
Neutral	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
	16.7%		50.0%					50.0%	20.0%		25.0%						100%



Q4_A. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Agree [NET]	6	4	2	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
=====	60.0%	67%	50.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Strongly Agree	3	2	1	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
	30.0%	33%	25.0%							25%	50.0%	16.7%	100.0%					
Somewhat Agree	3	2	1	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	30.0%	33%	25.0%				100%		50.0%	25%		50.0%						
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	20.0%	17%	25.0%							50%	50.0%	16.7%						
Disagree [NET]	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
=====	20.0%	17%	25.0%					100%	50.0%			16.7%					100%	
Somewhat Disagree	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	10.0%	17%							50.0%			16.7%						
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	10.0%		25.0%					100%									100%	



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1276	612	614	8	22	258	291	236	248	194	192	791	115	139	15	21	150	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Agree [NET]	955	469	465	3	16	202	238	164	178	142	140	629	83	115	10	12	74	
=====	74.8%	77%	75.7%	37.5%	72.7%	78.3%	81.8%	69.5%	71.8%	73%	72.9%	79.5%	72.2%	82.7%	66.7%	57.1%	49.3%	
Strongly Agree	450	228	216	2	6	94	107	79	89	69	76	299	36	54	3	5	26	
	47.1%	49%	46.5%	66.7%	37.5%	46.5%	45.0%	48.2%	50.0%	49%	54.3%	47.5%	43.4%	47.0%	30.0%	41.7%	35.1%	
Somewhat Agree	505	241	249	1	10	108	131	85	89	73	64	330	47	61	7	7	48	
	52.9%	51%	53.5%	33.3%	62.5%	53.5%	55.0%	51.8%	50.0%	51%	45.7%	52.5%	56.6%	53.0%	70.0%	58.3%	64.9%	
Neutral	159	57	90	1	4	32	30	25	36	29	25	81	21	16	3	-	25	
	12.5%	9.3%	14.7%	12.5%	18.2%	12.4%	10.3%	10.6%	14.5%	15%	13.0%	10.2%	18.3%	11.5%	20.0%		16.7%	
Disagree [NET]	162	86	59	4	2	24	23	47	34	23	27	81	11	8	2	9	51	
=====	12.7%	14%	9.6%	50.0%	9.1%	9.3%	7.9%	19.9%	13.7%	12%	14.1%	10.2%	9.6%	5.8%	13.3%	42.9%	34.0%	
Somewhat Disagree	81	45	33	1	2	14	16	19	15	12	17	41	5	3	-	1	19	
	50.0%	52%	55.9%	25.0%	100%	58.3%	69.6%	40.4%	44.1%	52%	63.0%	50.6%	45.5%	37.5%		11.1%	37.3%	
Strongly Disagree	81	41	26	3	-	10	7	28	19	11	10	40	6	5	2	8	32	
	50.0%	48%	44.1%	75.0%		41.7%	30.4%	59.6%	55.9%	48%	37.0%	49.4%	54.5%	62.5%	100.0%	88.9%	62.7%	



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1276	215	167	130	271	113	107	146	78	1	24	230	213	221	204	404	59	168	168	278	591
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Agree [NET]	955	168	116	99	212	78	86	100	64	1	18	183	168	177	145	279	42	128	130	201	450
=====	74.8%	78.1%	69.5%	76.2%	78.2%	69.0%	80.4%	68.5%	82.1%	100%	75.0%	79.6%	78.9%	80.1%	71.1%	69.1%	71.2%	76.2%	77.4%	72.3%	76.1%
Strongly Agree	450	83	41	50	93	38	38	56	36	1	10	81	66	89	72	140	18	65	56	87	223
	47.1%	49.4%	35.3%	50.5%	43.9%	48.7%	44.2%	56.0%	56.2%	100%	55.6%	44.3%	39.3%	50.3%	49.7%	50.2%	42.9%	50.8%	43.1%	43.3%	49.6%
Somewhat Agree	505	85	75	49	119	40	48	44	28	-	8	102	102	88	73	139	24	63	74	114	227
	52.9%	50.6%	64.7%	49.5%	56.1%	51.3%	55.8%	44.0%	43.8%	-	44.4%	55.7%	60.7%	49.7%	50.3%	49.8%	57.1%	49.2%	56.9%	56.7%	50.4%
Neutral	159	27	28	13	27	16	13	24	8	-	2	34	24	26	22	52	10	25	17	41	63
	12.5%	12.6%	16.8%	10.0%	10.0%	14.2%	12.1%	16.4%	10.3%	-	8.3%	14.8%	11.3%	11.8%	10.8%	12.9%	16.9%	14.9%	10.1%	14.7%	10.7%
Disagree [NET]	162	20	23	18	32	19	8	22	6	-	4	13	21	18	37	73	7	15	21	36	78
=====	12.7%	9.3%	13.8%	13.8%	11.8%	16.8%	7.5%	15.1%	7.7%	-	16.7%	5.7%	9.9%	8.1%	18.1%	18.1%	11.9%	8.9%	12.5%	12.9%	13.2%
Somewhat Disagree	81	11	7	10	18	10	7	11	4	-	1	11	10	13	12	35	4	9	10	21	35
	50.0%	55.0%	30.4%	55.6%	56.2%	52.6%	87.5%	50.0%	66.7%	-	25.0%	84.6%	47.6%	72.2%	32.4%	47.9%	57.1%	60.0%	47.6%	58.3%	44.9%
Strongly Disagree	81	9	16	8	14	9	1	11	2	-	3	2	11	5	25	38	3	6	11	15	43
	50.0%	45.0%	69.6%	44.4%	43.8%	47.4%	12.5%	50.0%	33.3%	-	75.0%	15.4%	52.4%	27.8%	67.6%	52.1%	42.9%	40.0%	52.4%	41.7%	55.1%



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1276	100	1101	1215	61	680	646	34	137	337	82	233	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Agree [NET]	955	59	854	906	49	479	453	26	114	268	64	185	19	78	25	53	16	10	6
=====	74.8%	59.0%	77.6%	74.6%	80.3%	70.4%	70.1%	76.5%	83.2%	79.5%	78.0%	79.4%	86.4%	78.0%	71.4%	81.5%	72.7%	83%	60.0%
Strongly Agree	450	35	396	429	21	226	213	13	52	122	35	82	5	40	17	23	10	7	3
	47.1%	59.3%	46.4%	47.4%	42.9%	47.2%	47.0%	50.0%	45.6%	45.5%	54.7%	44.3%	26.3%	51.3%	68.0%	43.4%	62.5%	70%	50.0%
Somewhat Agree	505	24	458	477	28	253	240	13	62	146	29	103	14	38	8	30	6	3	3
	52.9%	40.7%	53.6%	52.6%	57.1%	52.8%	53.0%	50.0%	54.4%	54.5%	45.3%	55.7%	73.7%	48.7%	32.0%	56.6%	37.5%	30%	50.0%
Neutral	159	15	129	153	6	82	79	3	20	43	13	28	2	10	5	5	4	2	2
	12.5%	15.0%	11.7%	12.6%	9.8%	12.1%	12.2%	8.8%	14.6%	12.8%	15.9%	12.0%	9.1%	10.0%	14.3%	7.7%	18.2%	17%	20.0%
Disagree [NET]	162	26	118	156	6	119	114	5	3	26	5	20	1	12	5	7	2	-	2
=====	12.7%	26.0%	10.7%	12.8%	9.8%	17.5%	17.6%	14.7%	2.2%	7.7%	6.1%	8.6%	4.5%	12.0%	14.3%	10.8%	9.1%	-	20.0%
Somewhat Disagree	81	14	60	79	2	54	53	1	3	15	3	11	1	8	4	4	1	-	1
	50.0%	53.8%	50.8%	50.6%	33.3%	45.4%	46.5%	20.0%	100%	57.7%	60.0%	55.0%	100.0%	66.7%	80.0%	57.1%	50.0%	-	50.0%
Strongly Disagree	81	12	58	77	4	65	61	4	-	11	2	9	-	4	1	3	1	-	1
	50.0%	46.2%	49.2%	49.4%	66.7%	54.6%	53.5%	80.0%	-	42.3%	40.0%	45.0%	-	33.3%	20.0%	42.9%	50.0%	-	50.0%



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	78	45	33	-	4	6	7	15	27	19	9	58	10	6	-	1	1	
=====	78.0%	85%	70.2%		57.1%	75.0%	100%	78.9%	75.0%	83%	69.2%	80.6%	100.0%	85.7%		100.0%	20.0%	
Strongly Agree	40	24	16	-	1	2	3	8	16	10	6	27	8	4	-	1	1	
	51.3%	53%	48.5%		25.0%	33.3%	42.9%	53.3%	59.3%	53%	66.7%	46.6%	80.0%	66.7%		100.0%	100%	
Somewhat Agree	38	21	17	-	3	4	4	7	11	9	3	31	2	2	-	-	-	
	48.7%	47%	51.5%		75.0%	66.7%	57.1%	46.7%	40.7%	47%	33.3%	53.4%	20.0%	33.3%				
Neutral	10	6	4	-	3	1	-	-	3	3	3	5	-	-	-	-	2	
	10.0%	11%	8.5%		42.9%	12.5%			8.3%	13%	23.1%	6.9%					40.0%	
Disagree [NET]	12	2	10	-	-	1	-	4	6	1	1	9	-	1	-	-	2	
=====	12.0%	3.8%	21.3%			12.5%		21.1%	16.7%	4.3%	7.7%	12.5%		14.3%			40.0%	
Somewhat Disagree	8	-	8	-	-	-	-	3	4	1	1	7	-	1	-	-	-	
	66.7%		80.0%					75.0%	66.7%	100%	100.0%	77.8%		100%				
Strongly Disagree	4	2	2	-	-	1	-	1	2	-	-	2	-	-	-	-	2	
	33.3%	100%	20.0%			100%		25.0%	33.3%			22.2%					100%	



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	25	15	10	-	1	1	2	5	11	5	2	19	5	4	-	1	-	
=====	71.4%	79%	62.5%		33.3%	100%	100%	71.4%	73.3%	71%	66.7%	76.0%	100.0%	80.0%		100.0%		
Strongly Agree	17	10	7	-	1	1	1	3	8	3	2	13	4	3	-	1	-	
	68.0%	67%	70.0%		100%	100%	50.0%	60.0%	72.7%	60%	100.0%	68.4%	80.0%	75.0%		100.0%		
Somewhat Agree	8	5	3	-	-	-	1	2	3	2	-	6	1	1	-	-	-	
	32.0%	33%	30.0%				50.0%	40.0%	27.3%	40%		31.6%	20.0%	25.0%				
Neutral	5	4	1	-	2	-	-	-	2	1	1	3	-	-	-	-	1	
	14.3%	21%	6.2%		66.7%				13.3%	14%	33.3%	12.0%					50.0%	
Disagree [NET]	5	-	5	-	-	-	-	2	2	1	-	3	-	1	-	-	1	
=====	14.3%		31.2%					28.6%	13.3%	14%		12.0%		20.0%			50.0%	
Somewhat Disagree	4	-	4	-	-	-	-	1	2	1	-	3	-	1	-	-	-	
	80.0%		80.0%					50.0%	100%	100%		100%		100%				
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	20.0%		20.0%					50.0%									100%	



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	53	30	23	-	3	5	5	10	16	14	7	39	5	2	-	-	1	
=====	81.5%	88%	74.2%		75.0%	71.4%	100%	83.3%	76.2%	88%	70.0%	83.0%	100.0%	100%			33.3%	
Strongly Agree	23	14	9	-	-	1	2	5	8	7	4	14	4	1	-	-	1	
	43.4%	47%	39.1%			20.0%	40.0%	50.0%	50.0%	50%	57.1%	35.9%	80.0%	50.0%			100%	
Somewhat Agree	30	16	14	-	3	4	3	5	8	7	3	25	1	1	-	-	-	
	56.6%	53%	60.9%		100%	80.0%	60.0%	50.0%	50.0%	50%	42.9%	64.1%	20.0%	50.0%				
Neutral	5	2	3	-	1	1	-	-	1	2	2	2	-	-	-	-	1	
	7.7%	5.9%	9.7%		25.0%	14.3%			4.8%	12%	20.0%	4.3%					33.3%	
Disagree [NET]	7	2	5	-	-	1	-	2	4	-	1	6	-	-	-	-	1	
=====	10.8%	5.9%	16.1%			14.3%		16.7%	19.0%		10.0%	12.8%					33.3%	
Somewhat Disagree	4	-	4	-	-	-	-	2	2	-	1	4	-	-	-	-	-	
	57.1%		80.0%					100%	50.0%		100.0%	66.7%						
Strongly Disagree	3	2	1	-	-	1	-	-	2	-	-	2	-	-	-	-	1	
	42.9%	100%	20.0%			100%			50.0%			33.3%					100%	



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	16	13	3	-	1	1	1	1	5	5	4	9	2	1	-	-	-	
=====	72.7%	87%	50.0%		100%	100%	100%	33.3%	71.4%	71%	66.7%	81.8%	100.0%	100%				
Strongly Agree	10	8	2	-	1	1	-	1	2	3	2	6	1	1	-	-	-	
	62.5%	62%	66.7%		100%	100%		100%	40.0%	60%	50.0%	66.7%	50.0%	100%				
Somewhat Agree	6	5	1	-	-	-	1	-	3	2	2	3	1	-	-	-	-	
	37.5%	38%	33.3%				100%		60.0%	40%	50.0%	33.3%	50.0%					
Neutral	4	1	2	-	-	-	-	1	1	2	2	1	-	-	-	-	1	
	18.2%	6.7%	33.3%					33.3%	14.3%	29%	33.3%	9.1%					50.0%	
Disagree [NET]	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
=====	9.1%	6.7%	16.7%					33.3%	14.3%			9.1%					50.0%	
Somewhat Disagree	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	100%							100%			100%						
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	50.0%		100.0%					100%									100%	



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Agree [NET]	10	9	1	-	1	1	-	1	4	3	3	5	1	1	-	-	-
=====	83.3%	100%	50.0%		100%	100%		50.0%	80.0%	100%	75.0%	100%	100.0%	100%			
Strongly Agree	7	6	1	-	1	1	-	1	2	2	1	5	-	1	-	-	-
	70.0%	67%	100.0%		100%	100%		100%	50.0%	67%	33.3%	100%		100%			
Somewhat Agree	3	3	-	-	-	-	-	-	2	1	2	-	1	-	-	-	-
	30.0%	33%							50.0%	33%	66.7%		100.0%				
Neutral	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
	16.7%		50.0%					50.0%	20.0%		25.0%						100%



Q4_AA. Please indicate if you agree or disagree with each of the following.
 I trust information that is provided by Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Agree [NET]	6	4	2	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
=====	60.0%	67%	50.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Strongly Agree	3	2	1	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
	50.0%	50%	50.0%							50%	100.0%	25.0%	100.0%					
Somewhat Agree	3	2	1	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	50.0%	50%	50.0%				100%		100%	50%		75.0%						
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	20.0%	17%	25.0%							50%	50.0%	16.7%						
Disagree [NET]	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
=====	20.0%	17%	25.0%					100%	50.0%			16.7%					100%	
Somewhat Disagree	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	100%							100%			100%						
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	50.0%		100.0%					100%									100%	



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1227	592	584	8	22	242	273	232	240	192	181	764	112	129	15	21	146	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Agree [NET]	704	349	342	3	14	137	165	116	142	119	107	473	65	77	6	11	41	
=====	57.4%	59%	58.6%	37.5%	63.6%	56.6%	60.4%	50.0%	59.2%	62%	59.1%	61.9%	58.0%	59.7%	40.0%	52.4%	28.1%	
Strongly Agree	260	134	123	2	5	51	57	40	48	55	46	177	26	29	1	3	8	
	21.2%	23%	21.1%	25.0%	22.7%	21.1%	20.9%	17.2%	20.0%	29%	25.4%	23.2%	23.2%	22.5%	6.7%	14.3%	5.5%	
Somewhat Agree	444	215	219	1	9	86	108	76	94	64	61	296	39	48	5	8	33	
	36.2%	36%	37.5%	12.5%	40.9%	35.5%	39.6%	32.8%	39.2%	33%	33.7%	38.7%	34.8%	37.2%	33.3%	38.1%	22.6%	
Neutral	222	102	112	-	4	45	40	52	41	36	38	120	30	27	3	-	26	
	18.1%	17%	19.2%		18.2%	18.6%	14.7%	22.4%	17.1%	19%	21.0%	15.7%	26.8%	20.9%	20.0%		17.8%	
Disagree [NET]	301	141	130	5	4	60	68	64	57	37	36	171	17	25	6	10	79	
=====	24.5%	24%	22.3%	62.5%	18.2%	24.8%	24.9%	27.6%	23.8%	19%	19.9%	22.4%	15.2%	19.4%	40.0%	47.6%	54.1%	
Somewhat Disagree	150	65	77	1	3	36	39	24	24	19	13	91	9	14	2	3	31	
	12.2%	11%	13.2%	12.5%	13.6%	14.9%	14.3%	10.3%	10.0%	9.9%	7.2%	11.9%	8.0%	10.9%	13.3%	14.3%	21.2%	
Strongly Disagree	151	76	53	4	1	24	29	40	33	18	23	80	8	11	4	7	48	
	12.3%	13%	9.1%	50.0%	4.5%	9.9%	10.6%	17.2%	13.8%	9.4%	12.7%	10.5%	7.1%	8.5%	26.7%	33.3%	32.9%	



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1227	195	157	128	268	110	105	140	75	1	24	206	202	214	201	400	56	162	162	269	567
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Agree [NET]	704	118	71	76	165	59	68	75	47	1	14	116	119	135	105	226	34	98	102	145	322
=====	57.4%	60.5%	45.2%	59.4%	61.6%	53.6%	64.8%	53.6%	62.7%	100%	58.3%	56.3%	58.9%	63.1%	52.2%	56.5%	60.7%	60.5%	63.0%	53.9%	56.8%
Strongly Agree	260	38	19	29	57	20	31	31	21	1	8	46	23	54	43	93	15	48	39	53	104
	21.2%	19.5%	12.1%	22.7%	21.3%	18.2%	29.5%	22.1%	28.0%	100%	33.3%	22.3%	11.4%	25.2%	21.4%	23.2%	26.8%	29.6%	24.1%	19.7%	18.3%
Somewhat Agree	444	80	52	47	108	39	37	44	26	-	6	70	96	81	62	133	19	50	63	92	218
	36.2%	41.0%	33.1%	36.7%	40.3%	35.5%	35.2%	31.4%	34.7%	-	25.0%	34.0%	47.5%	37.9%	30.8%	33.2%	33.9%	30.9%	38.9%	34.2%	38.4%
Neutral	222	32	39	21	43	20	18	25	15	-	5	47	32	42	38	62	11	36	27	47	99
	18.1%	16.4%	24.8%	16.4%	16.0%	18.2%	17.1%	17.9%	20.0%	-	20.8%	22.8%	15.8%	19.6%	18.9%	15.5%	19.6%	22.2%	16.7%	17.5%	17.5%
Disagree [NET]	301	45	47	31	60	31	19	40	13	-	5	43	51	37	58	112	11	28	33	77	146
=====	24.5%	23.1%	29.9%	24.2%	22.4%	28.2%	18.1%	28.6%	17.3%	-	20.8%	20.9%	25.2%	17.3%	28.9%	28.0%	19.6%	17.3%	20.4%	28.6%	25.7%
Somewhat Disagree	150	26	22	17	30	17	13	16	8	-	1	33	26	14	24	53	6	18	16	45	65
	12.2%	13.3%	14.0%	13.3%	11.2%	15.5%	12.4%	11.4%	10.7%	-	4.2%	16.0%	12.9%	6.5%	11.9%	13.2%	10.7%	11.1%	9.9%	16.7%	11.5%
Strongly Disagree	151	19	25	14	30	14	6	24	5	-	4	10	25	23	34	59	5	10	17	32	81
	12.3%	9.7%	15.9%	10.9%	11.2%	12.7%	5.7%	17.1%	6.7%	-	16.7%	4.9%	12.4%	10.7%	16.9%	14.8%	8.9%	6.2%	10.5%	11.9%	14.3%



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1227	95	1059	1170	57	657	626	31	136	316	79	216	21	97	34	63	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Agree [NET]	704	47	631	666	38	353	333	20	93	187	50	124	13	59	18	41	12	9	3
=====	57.4%	49.5%	59.6%	56.9%	66.7%	53.7%	53.2%	64.5%	68.4%	59.2%	63.3%	57.4%	61.9%	60.8%	52.9%	65.1%	57.1%	75%	33.3%
Strongly Agree	260	24	227	245	15	120	113	7	49	64	20	38	6	20	8	12	7	5	2
	21.2%	25.3%	21.4%	20.9%	26.3%	18.3%	18.1%	22.6%	36.0%	20.3%	25.3%	17.6%	28.6%	20.6%	23.5%	19.0%	33.3%	42%	22.2%
Somewhat Agree	444	23	404	421	23	233	220	13	44	123	30	86	7	39	10	29	5	4	1
	36.2%	24.2%	38.1%	36.0%	40.4%	35.5%	35.1%	41.9%	32.4%	38.9%	38.0%	39.8%	33.3%	40.2%	29.4%	46.0%	23.8%	33%	11.1%
Neutral	222	15	185	208	14	102	96	6	26	74	19	47	8	16	6	10	4	2	2
	18.1%	15.8%	17.5%	17.8%	24.6%	15.5%	15.3%	19.4%	19.1%	23.4%	24.1%	21.8%	38.1%	16.5%	17.6%	15.9%	19.0%	17%	22.2%
Disagree [NET]	301	33	243	296	5	202	197	5	17	55	10	45	-	22	10	12	5	1	4
=====	24.5%	34.7%	22.9%	25.3%	8.8%	30.7%	31.5%	16.1%	12.5%	17.4%	12.7%	20.8%		22.7%	29.4%	19.0%	23.8%	8.3%	44.4%
Somewhat Disagree	150	12	130	150	-	91	91	-	16	29	6	23	-	11	6	5	3	1	2
	12.2%	12.6%	12.3%	12.8%		13.9%	14.5%		11.8%	9.2%	7.6%	10.6%		11.3%	17.6%	7.9%	14.3%	8.3%	22.2%
Strongly Disagree	151	21	113	146	5	111	106	5	1	26	4	22	-	11	4	7	2	-	2
	12.3%	22.1%	10.7%	12.5%	8.8%	16.9%	16.9%	16.1%	0.7%	8.2%	5.1%	10.2%		11.3%	11.8%	11.1%	9.5%		22.2%



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	53	44	-	7	8	7	18	34	23	13	71	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	59	38	21	-	3	6	4	9	20	17	9	42	8	5	-	1	1	
=====	60.8%	72%	47.7%		42.9%	75.0%	57.1%	50.0%	58.8%	74%	69.2%	59.2%	88.9%	83.3%		100.0%	20.0%	
Strongly Agree	20	13	7	-	-	2	-	4	6	8	4	13	5	2	-	1	1	
	20.6%	25%	15.9%			25.0%		22.2%	17.6%	35%	30.8%	18.3%	55.6%	33.3%		100.0%	20.0%	
Somewhat Agree	39	25	14	-	3	4	4	5	14	9	5	29	3	3	-	-	-	
	40.2%	47%	31.8%		42.9%	50.0%	57.1%	27.8%	41.2%	39%	38.5%	40.8%	33.3%	50.0%				
Neutral	16	7	9	-	1	-	-	3	9	3	1	13	-	-	-	-	2	
	16.5%	13%	20.5%		14.3%			16.7%	26.5%	13%	7.7%	18.3%					40.0%	
Disagree [NET]	22	8	14	-	3	2	3	6	5	3	3	16	1	1	-	-	2	
=====	22.7%	15%	31.8%		42.9%	25.0%	42.9%	33.3%	14.7%	13%	23.1%	22.5%	11.1%	16.7%			40.0%	
Somewhat Disagree	11	5	6	-	2	1	1	3	2	2	3	8	-	1	-	-	-	
	11.3%	9.4%	13.6%		28.6%	12.5%	14.3%	16.7%	5.9%	8.7%	23.1%	11.3%		16.7%				
Strongly Disagree	11	3	8	-	1	1	2	3	3	1	-	8	1	-	-	-	2	
	11.3%	5.7%	18.2%		14.3%	12.5%	28.6%	16.7%	8.8%	4.3%		11.3%	11.1%				40.0%	



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP								LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN						
Total	34	19	15	-	3	1	2	6	15	7	3	25	5	4	-	1	2		
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%		
Agree [NET]	18	12	6	-	-	1	1	3	9	4	2	13	4	4	-	1	-		
=====	52.9%	63%	40.0%			100%	50.0%	50.0%	60.0%	57%	66.7%	52.0%	80.0%	100%		100.0%			
Strongly Agree	8	6	2	-	-	1	-	2	3	2	2	6	3	1	-	1	-		
	23.5%	32%	13.3%			100%		33.3%	20.0%	29%	66.7%	24.0%	60.0%	25.0%		100.0%			
Somewhat Agree	10	6	4	-	-	-	1	1	6	2	-	7	1	3	-	-	-		
	29.4%	32%	26.7%				50.0%	16.7%	40.0%	29%		28.0%	20.0%	75.0%					
Neutral	6	4	2	-	-	-	-	-	4	2	-	5	-	-	-	-	1		
	17.6%	21%	13.3%						26.7%	29%		20.0%					50.0%		
Disagree [NET]	10	3	7	-	3	-	1	3	2	1	1	7	1	-	-	-	1		
=====	29.4%	16%	46.7%		100%		50.0%	50.0%	13.3%	14%	33.3%	28.0%	20.0%				50.0%		
Somewhat Disagree	6	3	3	-	2	-	1	1	1	1	1	5	-	-	-	-	-		
	17.6%	16%	20.0%		66.7%		50.0%	16.7%	6.7%	14%	33.3%	20.0%							
Strongly Disagree	4	-	4	-	1	-	-	2	1	-	-	2	1	-	-	-	1		
	11.8%		26.7%		33.3%			33.3%	6.7%			8.0%	20.0%				50.0%		



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	63	34	29	-	4	7	5	12	19	16	10	46	4	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Agree [NET]	41	26	15	-	3	5	3	6	11	13	7	29	4	1	-	-	1
=====	65.1%	76%	51.7%		75.0%	71.4%	60.0%	50.0%	57.9%	81%	70.0%	63.0%	100.0%	50.0%			33.3%
Strongly Agree	12	7	5	-	-	1	-	2	3	6	2	7	2	1	-	-	1
	19.0%	21%	17.2%			14.3%		16.7%	15.8%	38%	20.0%	15.2%	50.0%	50.0%			33.3%
Somewhat Agree	29	19	10	-	3	4	3	4	8	7	5	22	2	-	-	-	-
	46.0%	56%	34.5%		75.0%	57.1%	60.0%	33.3%	42.1%	44%	50.0%	47.8%	50.0%				
Neutral	10	3	7	-	1	-	-	3	5	1	1	8	-	-	-	-	1
	15.9%	8.8%	24.1%		25.0%			25.0%	26.3%	6.2%	10.0%	17.4%					33.3%
Disagree [NET]	12	5	7	-	-	2	2	3	3	2	2	9	-	1	-	-	1
=====	19.0%	15%	24.1%			28.6%	40.0%	25.0%	15.8%	12%	20.0%	19.6%		50.0%			33.3%
Somewhat Disagree	5	2	3	-	-	1	-	2	1	1	2	3	-	1	-	-	-
	7.9%	5.9%	10.3%			14.3%		16.7%	5.3%	6.2%	20.0%	6.5%		50.0%			
Strongly Disagree	7	3	4	-	-	1	2	1	2	1	-	6	-	-	-	-	1
	11.1%	8.8%	13.8%			14.3%	40.0%	8.3%	10.5%	6.2%		13.0%					33.3%



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	12	10	2	-	1	-	-	1	4	4	4	5	2	1	-	-	-	
=====	57.1%	67%	40.0%		100%			33.3%	57.1%	57%	66.7%	50.0%	100.0%	100%				
Strongly Agree	7	6	1	-	-	-	-	1	2	3	2	4	1	-	-	-	-	
	33.3%	40%	20.0%					33.3%	28.6%	43%	33.3%	40.0%	50.0%					
Somewhat Agree	5	4	1	-	1	-	-	-	2	1	2	1	1	1	-	-	-	
	23.8%	27%	20.0%		100%				28.6%	14%	33.3%	10.0%	50.0%	100%				
Neutral	4	2	1	-	-	1	-	-	1	2	2	2	-	-	-	-	-	
	19.0%	13%	20.0%			100%			14.3%	29%	33.3%	20.0%						
Disagree [NET]	5	3	2	-	-	-	-	2	2	1	-	3	-	-	-	-	2	
=====	23.8%	20%	40.0%					66.7%	28.6%	14%		30.0%					100%	
Somewhat Disagree	3	2	1	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	14.3%	13%	20.0%					33.3%	14.3%	14%		20.0%					50.0%	
Strongly Disagree	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	9.5%	6.7%	20.0%					33.3%	14.3%			10.0%					50.0%	



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	9	8	1	-	1	-	-	1	4	3	3	4	1	1	-	-	-	
=====	75.0%	89%	50.0%		100%			50.0%	80.0%	100%	75.0%	80.0%	100.0%	100%				
Strongly Agree	5	5	-	-	-	-	-	1	2	2	2	3	-	-	-	-	-	
	41.7%	56%						50.0%	40.0%	67%	50.0%	60.0%						
Somewhat Agree	4	3	1	-	1	-	-	-	2	1	1	1	1	1	-	-	-	
	33.3%	33%	50.0%		100%				40.0%	33%	25.0%	20.0%	100.0%	100%				
Neutral	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-	
	16.7%	11%				100%			20.0%		25.0%	20.0%						
Disagree [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	8.3%		50.0%					50.0%									100%	
Somewhat Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	8.3%		50.0%					50.0%									100%	



Q4_B. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Agree [NET]	3	2	1	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
=====	33.3%	33%	33.3%							25%	50.0%	20.0%	100.0%					
Strongly Agree	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	22.2%	17%	33.3%							25%		20.0%	100.0%					
Somewhat Agree	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	11.1%	17%									50.0%							
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	22.2%	17%	33.3%							50%	50.0%	20.0%						
Disagree [NET]	4	3	1	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
=====	44.4%	50%	33.3%					100%	100%	25%		60.0%					100%	
Somewhat Disagree	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	22.2%	33%							50.0%	25%		40.0%						
Strongly Disagree	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	22.2%	17%	33.3%					100%	50.0%			20.0%					100%	



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1227	592	584	8	22	242	273	232	240	192	181	764	112	129	15	21	146	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Agree [NET]	704	349	342	3	14	137	165	116	142	119	107	473	65	77	6	11	41	
=====	57.4%	59%	58.6%	37.5%	63.6%	56.6%	60.4%	50.0%	59.2%	62%	59.1%	61.9%	58.0%	59.7%	40.0%	52.4%	28.1%	
Strongly Agree	260	134	123	2	5	51	57	40	48	55	46	177	26	29	1	3	8	
	36.9%	38%	36.0%	66.7%	35.7%	37.2%	34.5%	34.5%	33.8%	46%	43.0%	37.4%	40.0%	37.7%	16.7%	27.3%	19.5%	
Somewhat Agree	444	215	219	1	9	86	108	76	94	64	61	296	39	48	5	8	33	
	63.1%	62%	64.0%	33.3%	64.3%	62.8%	65.5%	65.5%	66.2%	54%	57.0%	62.6%	60.0%	62.3%	83.3%	72.7%	80.5%	
Neutral	222	102	112	-	4	45	40	52	41	36	38	120	30	27	3	-	26	
	18.1%	17%	19.2%		18.2%	18.6%	14.7%	22.4%	17.1%	19%	21.0%	15.7%	26.8%	20.9%	20.0%		17.8%	
Disagree [NET]	301	141	130	5	4	60	68	64	57	37	36	171	17	25	6	10	79	
=====	24.5%	24%	22.3%	62.5%	18.2%	24.8%	24.9%	27.6%	23.8%	19%	19.9%	22.4%	15.2%	19.4%	40.0%	47.6%	54.1%	
Somewhat Disagree	150	65	77	1	3	36	39	24	24	19	13	91	9	14	2	3	31	
	49.8%	46%	59.2%	20.0%	75.0%	60.0%	57.4%	37.5%	42.1%	51%	36.1%	53.2%	52.9%	56.0%	33.3%	30.0%	39.2%	
Strongly Disagree	151	76	53	4	1	24	29	40	33	18	23	80	8	11	4	7	48	
	50.2%	54%	40.8%	80.0%	25.0%	40.0%	42.6%	62.5%	57.9%	49%	63.9%	46.8%	47.1%	44.0%	66.7%	70.0%	60.8%	



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1227	195	157	128	268	110	105	140	75	1	24	206	202	214	201	400	56	162	162	269	567
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Agree [NET]	704	118	71	76	165	59	68	75	47	1	14	116	119	135	105	226	34	98	102	145	322
=====	57.4%	60.5%	45.2%	59.4%	61.6%	53.6%	64.8%	53.6%	62.7%	100%	58.3%	56.3%	58.9%	63.1%	52.2%	56.5%	60.7%	60.5%	63.0%	53.9%	56.8%
Strongly Agree	260	38	19	29	57	20	31	31	21	1	8	46	23	54	43	93	15	48	39	53	104
	36.9%	32.2%	26.8%	38.2%	34.5%	33.9%	45.6%	41.3%	44.7%	100%	57.1%	39.7%	19.3%	40.0%	41.0%	41.2%	44.1%	49.0%	38.2%	36.6%	32.3%
Somewhat Agree	444	80	52	47	108	39	37	44	26	-	6	70	96	81	62	133	19	50	63	92	218
	63.1%	67.8%	73.2%	61.8%	65.5%	66.1%	54.4%	58.7%	55.3%	-	42.9%	60.3%	80.7%	60.0%	59.0%	58.8%	55.9%	51.0%	61.8%	63.4%	67.7%
Neutral	222	32	39	21	43	20	18	25	15	-	5	47	32	42	38	62	11	36	27	47	99
	18.1%	16.4%	24.8%	16.4%	16.0%	18.2%	17.1%	17.9%	20.0%	-	20.8%	22.8%	15.8%	19.6%	18.9%	15.5%	19.6%	22.2%	16.7%	17.5%	17.5%
Disagree [NET]	301	45	47	31	60	31	19	40	13	-	5	43	51	37	58	112	11	28	33	77	146
=====	24.5%	23.1%	29.9%	24.2%	22.4%	28.2%	18.1%	28.6%	17.3%	-	20.8%	20.9%	25.2%	17.3%	28.9%	28.0%	19.6%	17.3%	20.4%	28.6%	25.7%
Somewhat Disagree	150	26	22	17	30	17	13	16	8	-	1	33	26	14	24	53	6	18	16	45	65
	49.8%	57.8%	46.8%	54.8%	50.0%	54.8%	68.4%	40.0%	61.5%	-	20.0%	76.7%	51.0%	37.8%	41.4%	47.3%	54.5%	64.3%	48.5%	58.4%	44.5%
Strongly Disagree	151	19	25	14	30	14	6	24	5	-	4	10	25	23	34	59	5	10	17	32	81
	50.2%	42.2%	53.2%	45.2%	50.0%	45.2%	31.6%	60.0%	38.5%	-	80.0%	23.3%	49.0%	62.2%	58.6%	52.7%	45.5%	35.7%	51.5%	41.6%	55.5%



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	LINK	MAIL ENGLISH	QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1227	95	1059	1170	57	657	626	31	136	316	79	216	21	97	34	63	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Agree [NET]	704	47	631	666	38	353	333	20	93	187	50	124	13	59	18	41	12	9	3
=====	57.4%	49.5%	59.6%	56.9%	66.7%	53.7%	53.2%	64.5%	68.4%	59.2%	63.3%	57.4%	61.9%	60.8%	52.9%	65.1%	57.1%	75%	33.3%
Strongly Agree	260	24	227	245	15	120	113	7	49	64	20	38	6	20	8	12	7	5	2
	36.9%	51.1%	36.0%	36.8%	39.5%	34.0%	33.9%	35.0%	52.7%	34.2%	40.0%	30.6%	46.2%	33.9%	44.4%	29.3%	58.3%	56%	66.7%
Somewhat Agree	444	23	404	421	23	233	220	13	44	123	30	86	7	39	10	29	5	4	1
	63.1%	48.9%	64.0%	63.2%	60.5%	66.0%	66.1%	65.0%	47.3%	65.8%	60.0%	69.4%	53.8%	66.1%	55.6%	70.7%	41.7%	44%	33.3%
Neutral	222	15	185	208	14	102	96	6	26	74	19	47	8	16	6	10	4	2	2
	18.1%	15.8%	17.5%	17.8%	24.6%	15.5%	15.3%	19.4%	19.1%	23.4%	24.1%	21.8%	38.1%	16.5%	17.6%	15.9%	19.0%	17%	22.2%
Disagree [NET]	301	33	243	296	5	202	197	5	17	55	10	45	-	22	10	12	5	1	4
=====	24.5%	34.7%	22.9%	25.3%	8.8%	30.7%	31.5%	16.1%	12.5%	17.4%	12.7%	20.8%		22.7%	29.4%	19.0%	23.8%	8.3%	44.4%
Somewhat Disagree	150	12	130	150	-	91	91	-	16	29	6	23	-	11	6	5	3	1	2
	49.8%	36.4%	53.5%	50.7%		45.0%	46.2%		94.1%	52.7%	60.0%	51.1%		50.0%	60.0%	41.7%	60.0%	100%	50.0%
Strongly Disagree	151	21	113	146	5	111	106	5	1	26	4	22	-	11	4	7	2	-	2
	50.2%	63.6%	46.5%	49.3%	100.0%	55.0%	53.8%	100.0%	5.9%	47.3%	40.0%	48.9%		50.0%	40.0%	58.3%	40.0%		50.0%



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	53	44	-	7	8	7	18	34	23	13	71	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	59	38	21	-	3	6	4	9	20	17	9	42	8	5	-	1	1	
=====	60.8%	72%	47.7%		42.9%	75.0%	57.1%	50.0%	58.8%	74%	69.2%	59.2%	88.9%	83.3%		100.0%	20.0%	
Strongly Agree	20	13	7	-	-	2	-	4	6	8	4	13	5	2	-	1	1	
	33.9%	34%	33.3%			33.3%		44.4%	30.0%	47%	44.4%	31.0%	62.5%	40.0%		100.0%	100%	
Somewhat Agree	39	25	14	-	3	4	4	5	14	9	5	29	3	3	-	-	-	
	66.1%	66%	66.7%		100%	66.7%	100%	55.6%	70.0%	53%	55.6%	69.0%	37.5%	60.0%				
Neutral	16	7	9	-	1	-	-	3	9	3	1	13	-	-	-	-	2	
	16.5%	13%	20.5%		14.3%			16.7%	26.5%	13%	7.7%	18.3%					40.0%	
Disagree [NET]	22	8	14	-	3	2	3	6	5	3	3	16	1	1	-	-	2	
=====	22.7%	15%	31.8%		42.9%	25.0%	42.9%	33.3%	14.7%	13%	23.1%	22.5%	11.1%	16.7%			40.0%	
Somewhat Disagree	11	5	6	-	2	1	1	3	2	2	3	8	-	1	-	-	-	
	50.0%	62%	42.9%		66.7%	50.0%	33.3%	50.0%	40.0%	67%	100.0%	50.0%		100%				
Strongly Disagree	11	3	8	-	1	1	2	3	3	1	-	8	1	-	-	-	2	
	50.0%	38%	57.1%		33.3%	50.0%	66.7%	50.0%	60.0%	33%		50.0%	100.0%				100%	



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	19	15	-	3	1	2	6	15	7	3	25	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	18	12	6	-	-	1	1	3	9	4	2	13	4	4	-	1	-	
=====	52.9%	63%	40.0%			100%	50.0%	50.0%	60.0%	57%	66.7%	52.0%	80.0%	100%		100.0%		
Strongly Agree	8	6	2	-	-	1	-	2	3	2	2	6	3	1	-	1	-	
	44.4%	50%	33.3%			100%		66.7%	33.3%	50%	100.0%	46.2%	75.0%	25.0%		100.0%		
Somewhat Agree	10	6	4	-	-	-	1	1	6	2	-	7	1	3	-	-	-	
	55.6%	50%	66.7%				100%	33.3%	66.7%	50%		53.8%	25.0%	75.0%				
Neutral	6	4	2	-	-	-	-	-	4	2	-	5	-	-	-	-	1	
	17.6%	21%	13.3%						26.7%	29%		20.0%					50.0%	
Disagree [NET]	10	3	7	-	3	-	1	3	2	1	1	7	1	-	-	-	1	
=====	29.4%	16%	46.7%		100%		50.0%	50.0%	13.3%	14%	33.3%	28.0%	20.0%				50.0%	
Somewhat Disagree	6	3	3	-	2	-	1	1	1	1	1	5	-	-	-	-	-	
	60.0%	100%	42.9%		66.7%		100%	33.3%	50.0%	100%	100.0%	71.4%						
Strongly Disagree	4	-	4	-	1	-	-	2	1	-	-	2	1	-	-	-	1	
	40.0%		57.1%		33.3%			66.7%	50.0%			28.6%	100.0%				100%	



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	63	34	29	-	4	7	5	12	19	16	10	46	4	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Agree [NET]	41	26	15	-	3	5	3	6	11	13	7	29	4	1	-	-	1
=====	65.1%	76%	51.7%		75.0%	71.4%	60.0%	50.0%	57.9%	81%	70.0%	63.0%	100.0%	50.0%			33.3%
Strongly Agree	12	7	5	-	-	1	-	2	3	6	2	7	2	1	-	-	1
	29.3%	27%	33.3%			20.0%		33.3%	27.3%	46%	28.6%	24.1%	50.0%	100%			100%
Somewhat Agree	29	19	10	-	3	4	3	4	8	7	5	22	2	-	-	-	-
	70.7%	73%	66.7%		100%	80.0%	100%	66.7%	72.7%	54%	71.4%	75.9%	50.0%				
Neutral	10	3	7	-	1	-	-	3	5	1	1	8	-	-	-	-	1
	15.9%	8.8%	24.1%		25.0%			25.0%	26.3%	6.2%	10.0%	17.4%					33.3%
Disagree [NET]	12	5	7	-	-	2	2	3	3	2	2	9	-	1	-	-	1
=====	19.0%	15%	24.1%			28.6%	40.0%	25.0%	15.8%	12%	20.0%	19.6%	50.0%				33.3%
Somewhat Disagree	5	2	3	-	-	1	-	2	1	1	2	3	-	1	-	-	-
	41.7%	40%	42.9%			50.0%		66.7%	33.3%	50%	100.0%	33.3%	100%				
Strongly Disagree	7	3	4	-	-	1	2	1	2	1	-	6	-	-	-	-	1
	58.3%	60%	57.1%			50.0%	100%	33.3%	66.7%	50%		66.7%					100%



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	12	10	2	-	1	-	-	1	4	4	4	5	2	1	-	-	-	
=====	57.1%	67%	40.0%		100%			33.3%	57.1%	57%	66.7%	50.0%	100.0%	100%				
Strongly Agree	7	6	1	-	-	-	-	1	2	3	2	4	1	-	-	-	-	
	58.3%	60%	50.0%					100%	50.0%	75%	50.0%	80.0%	50.0%					
Somewhat Agree	5	4	1	-	1	-	-	-	2	1	2	1	1	1	-	-	-	
	41.7%	40%	50.0%		100%				50.0%	25%	50.0%	20.0%	50.0%	100%				
Neutral	4	2	1	-	-	1	-	-	1	2	2	2	-	-	-	-	-	
	19.0%	13%	20.0%			100%			14.3%	29%	33.3%	20.0%						
Disagree [NET]	5	3	2	-	-	-	-	2	2	1	-	3	-	-	-	-	2	
=====	23.8%	20%	40.0%					66.7%	28.6%	14%		30.0%					100%	
Somewhat Disagree	3	2	1	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	60.0%	67%	50.0%					50.0%	50.0%	100%		66.7%					50.0%	
Strongly Disagree	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	40.0%	33%	50.0%					50.0%	50.0%			33.3%					50.0%	



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	9	8	1	-	1	-	-	1	4	3	3	4	1	1	-	-	-	
=====	75.0%	89%	50.0%		100%			50.0%	80.0%	100%	75.0%	80.0%	100.0%	100%				
Strongly Agree	5	5	-	-	-	-	-	1	2	2	2	3	-	-	-	-	-	
	55.6%	62%						100%	50.0%	67%	66.7%	75.0%						
Somewhat Agree	4	3	1	-	1	-	-	-	2	1	1	1	1	1	-	-	-	
	44.4%	38%	100.0%		100%				50.0%	33%	33.3%	25.0%	100.0%	100%				
Neutral	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-	
	16.7%	11%				100%			20.0%		25.0%	20.0%						
Disagree [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	8.3%		50.0%					50.0%									100%	
Somewhat Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q4_BA. Please indicate if you agree or disagree with each of the following.
 I trust Arlington County's elected officials
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Agree [NET]	3	2	1	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
=====	33.3%	33%	33.3%							25%	50.0%	20.0%	100.0%					
Strongly Agree	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	66.7%	50%	100.0%							100%		100%	100.0%					
Somewhat Agree	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	33.3%	50%									100.0%							
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	22.2%	17%	33.3%							50%	50.0%	20.0%						
Disagree [NET]	4	3	1	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
=====	44.4%	50%	33.3%					100%	100%	25%		60.0%					100%	
Somewhat Disagree	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	50.0%	67%							50.0%	100%		66.7%						
Strongly Disagree	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	50.0%	33%	100.0%					100%	50.0%			33.3%					100%	



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1202	581	572	8	21	236	267	226	237	190	179	740	111	128	15	21	146	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Agree [NET]	768	371	377	4	13	146	179	127	158	134	116	506	62	90	10	11	59	
=====	63.9%	64%	65.9%	50.0%	61.9%	61.9%	67.0%	56.2%	66.7%	71%	64.8%	68.4%	55.9%	70.3%	66.7%	52.4%	40.4%	
Strongly Agree	338	167	165	2	7	64	78	57	66	62	58	230	31	39	3	4	13	
	28.1%	29%	28.8%	25.0%	33.3%	27.1%	29.2%	25.2%	27.8%	33%	32.4%	31.1%	27.9%	30.5%	20.0%	19.0%	8.9%	
Somewhat Agree	430	204	212	2	6	82	101	70	92	72	58	276	31	51	7	7	46	
	35.8%	35%	37.1%	25.0%	28.6%	34.7%	37.8%	31.0%	38.8%	38%	32.4%	37.3%	27.9%	39.8%	46.7%	33.3%	31.5%	
Neutral	241	120	111	1	6	53	51	55	40	30	35	127	34	28	3	2	34	
	20.0%	21%	19.4%	12.5%	28.6%	22.5%	19.1%	24.3%	16.9%	16%	19.6%	17.2%	30.6%	21.9%	20.0%	9.5%	23.3%	
Disagree [NET]	193	90	84	3	2	37	37	44	39	26	28	107	15	10	2	8	53	
=====	16.1%	15%	14.7%	37.5%	9.5%	15.7%	13.9%	19.5%	16.5%	14%	15.6%	14.5%	13.5%	7.8%	13.3%	38.1%	36.3%	
Somewhat Disagree	103	52	48	-	2	22	28	18	15	15	16	62	9	4	1	2	19	
	8.6%	9.0%	8.4%		9.5%	9.3%	10.5%	8.0%	6.3%	7.9%	8.9%	8.4%	8.1%	3.1%	6.7%	9.5%	13.0%	
Strongly Disagree	90	38	36	3	-	15	9	26	24	11	12	45	6	6	1	6	34	
	7.5%	6.5%	6.3%	37.5%		6.4%	3.4%	11.5%	10.1%	5.8%	6.7%	6.1%	5.4%	4.7%	6.7%	28.6%	23.3%	



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1202	192	157	126	261	107	102	139	72	1	22	200	196	208	199	395	53	161	162	262	553
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Agree [NET]	768	121	90	83	171	72	71	86	48	1	14	126	119	147	117	256	37	99	114	158	357
=====	63.9%	63.0%	57.3%	65.9%	65.5%	67.3%	69.6%	61.9%	66.7%	100%	63.6%	63.0%	60.7%	70.7%	58.8%	64.8%	69.8%	61.5%	70.4%	60.3%	64.6%
Strongly Agree	338	53	27	41	81	24	30	41	25	1	8	55	39	65	60	117	16	51	55	63	152
	28.1%	27.6%	17.2%	32.5%	31.0%	22.4%	29.4%	29.5%	34.7%	100%	36.4%	27.5%	19.9%	31.2%	30.2%	29.6%	30.2%	31.7%	34.0%	24.0%	27.5%
Somewhat Agree	430	68	63	42	90	48	41	45	23	-	6	71	80	82	57	139	21	48	59	95	205
	35.8%	35.4%	40.1%	33.3%	34.5%	44.9%	40.2%	32.4%	31.9%	-	27.3%	35.5%	40.8%	39.4%	28.6%	35.2%	39.6%	29.8%	36.4%	36.3%	37.1%
Neutral	241	43	32	26	49	16	23	29	16	-	4	47	46	40	39	69	7	42	27	59	101
	20.0%	22.4%	20.4%	20.6%	18.8%	15.0%	22.5%	20.9%	22.2%	-	18.2%	23.5%	23.5%	19.2%	19.6%	17.5%	13.2%	26.1%	16.7%	22.5%	18.3%
Disagree [NET]	193	28	35	17	41	19	8	24	8	-	4	27	31	21	43	70	9	20	21	45	95
=====	16.1%	14.6%	22.3%	13.5%	15.7%	17.8%	7.8%	17.3%	11.1%	-	18.2%	13.5%	15.8%	10.1%	21.6%	17.7%	17.0%	12.4%	13.0%	17.2%	17.2%
Somewhat Disagree	103	20	18	9	23	13	5	7	3	-	1	22	16	9	21	34	6	13	13	28	43
	8.6%	10.4%	11.5%	7.1%	8.8%	12.1%	4.9%	5.0%	4.2%	-	4.5%	11.0%	8.2%	4.3%	10.6%	8.6%	11.3%	8.1%	8.0%	10.7%	7.8%
Strongly Disagree	90	8	17	8	18	6	3	17	5	-	3	5	15	12	22	36	3	7	8	17	52
	7.5%	4.2%	10.8%	6.3%	6.9%	5.6%	2.9%	12.2%	6.9%	-	13.6%	2.5%	7.7%	5.8%	11.1%	9.1%	5.7%	4.3%	4.9%	6.5%	9.4%



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1202	92	1039	1146	56	643	611	32	133	310	79	212	19	95	33	62	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Agree [NET]	768	58	681	726	42	396	374	22	96	198	53	130	15	68	22	46	10	8	2
=====	63.9%	63.0%	65.5%	63.4%	75.0%	61.6%	61.2%	68.8%	72.2%	63.9%	67.1%	61.3%	78.9%	71.6%	66.7%	74.2%	47.6%	67%	22.2%
Strongly Agree	338	29	297	317	21	168	157	11	53	82	21	55	6	29	12	17	6	5	1
	28.1%	31.5%	28.6%	27.7%	37.5%	26.1%	25.7%	34.4%	39.8%	26.5%	26.6%	25.9%	31.6%	30.5%	36.4%	27.4%	28.6%	42%	11.1%
Somewhat Agree	430	29	384	409	21	228	217	11	43	116	32	75	9	39	10	29	4	3	1
	35.8%	31.5%	37.0%	35.7%	37.5%	35.5%	35.5%	34.4%	32.3%	37.4%	40.5%	35.4%	47.4%	41.1%	30.3%	46.8%	19.0%	25%	11.1%
Neutral	241	12	207	232	9	111	106	5	29	79	17	58	4	15	6	9	7	3	4
	20.0%	13.0%	19.9%	20.2%	16.1%	17.3%	17.3%	15.6%	21.8%	25.5%	21.5%	27.4%	21.1%	15.8%	18.2%	14.5%	33.3%	25%	44.4%
Disagree [NET]	193	22	151	188	5	136	131	5	8	33	9	24	-	12	5	7	4	1	3
=====	16.1%	23.9%	14.5%	16.4%	8.9%	21.2%	21.4%	15.6%	6.0%	10.6%	11.4%	11.3%	12.6%	15.2%	11.3%	19.0%	8.3%	33.3%	
Somewhat Disagree	103	10	83	101	2	69	67	2	8	17	4	13	-	6	3	3	3	1	2
	8.6%	10.9%	8.0%	8.8%	3.6%	10.7%	11.0%	6.2%	6.0%	5.5%	5.1%	6.1%	6.3%	9.1%	4.8%	14.3%	8.3%	22.2%	
Strongly Disagree	90	12	68	87	3	67	64	3	-	16	5	11	-	6	2	4	1	-	1
	7.5%	13.0%	6.5%	7.6%	5.4%	10.4%	10.5%	9.4%	5.2%	6.3%	5.2%	6.3%	6.1%	6.5%	6.1%	6.5%	4.8%	11.1%	



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	95	52	43	-	7	8	6	18	33	23	13	69	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	68	41	27	-	4	6	5	12	23	18	9	50	8	6	-	1	1	
=====	71.6%	79%	62.8%		57.1%	75.0%	83.3%	66.7%	69.7%	78%	69.2%	72.5%	88.9%	100%		100.0%	20.0%	
Strongly Agree	29	18	11	-	1	3	1	6	10	8	5	20	6	3	-	1	1	
	30.5%	35%	25.6%		14.3%	37.5%	16.7%	33.3%	30.3%	35%	38.5%	29.0%	66.7%	50.0%		100.0%	20.0%	
Somewhat Agree	39	23	16	-	3	3	4	6	13	10	4	30	2	3	-	-	-	
	41.1%	44%	37.2%		42.9%	37.5%	66.7%	33.3%	39.4%	43%	30.8%	43.5%	22.2%	50.0%				
Neutral	15	7	8	-	2	-	1	4	5	3	1	11	-	-	-	-	3	
	15.8%	13%	18.6%		28.6%		16.7%	22.2%	15.2%	13%	7.7%	15.9%					60.0%	
Disagree [NET]	12	4	8	-	1	2	-	2	5	2	3	8	1	-	-	-	1	
=====	12.6%	7.7%	18.6%		14.3%	25.0%		11.1%	15.2%	8.7%	23.1%	11.6%	11.1%				20.0%	
Somewhat Disagree	6	2	4	-	1	2	-	1	1	1	3	3	1	-	-	-	-	
	6.3%	3.8%	9.3%		14.3%	25.0%		5.6%	3.0%	4.3%	23.1%	4.3%	11.1%					
Strongly Disagree	6	2	4	-	-	-	-	1	4	1	-	5	-	-	-	-	1	
	6.3%	3.8%	9.3%					5.6%	12.1%	4.3%		7.2%					20.0%	



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	33	19	14	-	3	1	2	6	14	7	3	24	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	22	14	8	-	1	1	2	4	10	4	2	17	4	4	-	1	-	
=====	66.7%	74%	57.1%		33.3%	100%	100%	66.7%	71.4%	57%	66.7%	70.8%	80.0%	100%		100.0%		
Strongly Agree	12	8	4	-	1	1	1	3	4	2	2	10	3	2	-	1	-	
	36.4%	42%	28.6%		33.3%	100%	50.0%	50.0%	28.6%	29%	66.7%	41.7%	60.0%	50.0%		100.0%		
Somewhat Agree	10	6	4	-	-	-	1	1	6	2	-	7	1	2	-	-	-	
	30.3%	32%	28.6%				50.0%	16.7%	42.9%	29%		29.2%	20.0%	50.0%				
Neutral	6	4	2	-	1	-	-	1	2	2	-	4	-	-	-	-	2	
	18.2%	21%	14.3%		33.3%			16.7%	14.3%	29%		16.7%					100%	
Disagree [NET]	5	1	4	-	1	-	-	1	2	1	1	3	1	-	-	-	-	
=====	15.2%	5.3%	28.6%		33.3%			16.7%	14.3%	14%	33.3%	12.5%	20.0%					
Somewhat Disagree	3	1	2	-	1	-	-	1	-	1	1	1	1	-	-	-	-	
	9.1%	5.3%	14.3%		33.3%			16.7%		14%	33.3%	4.2%	20.0%					
Strongly Disagree	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	6.1%		14.3%						14.3%			8.3%						



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	62	33	29	-	4	7	4	12	19	16	10	45	4	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Agree [NET]	46	27	19	-	3	5	3	8	13	14	7	33	4	2	-	-	1
=====	74.2%	82%	65.5%		75.0%	71.4%	75.0%	66.7%	68.4%	88%	70.0%	73.3%	100.0%	100%			33.3%
Strongly Agree	17	10	7	-	-	2	-	3	6	6	3	10	3	1	-	-	1
	27.4%	30%	24.1%			28.6%		25.0%	31.6%	38%	30.0%	22.2%	75.0%	50.0%			33.3%
Somewhat Agree	29	17	12	-	3	3	3	5	7	8	4	23	1	1	-	-	-
	46.8%	52%	41.4%		75.0%	42.9%	75.0%	41.7%	36.8%	50%	40.0%	51.1%	25.0%	50.0%			-
Neutral	9	3	6	-	1	-	1	3	3	1	1	7	-	-	-	-	1
	14.5%	9.1%	20.7%		25.0%		25.0%	25.0%	15.8%	6.2%	10.0%	15.6%					33.3%
Disagree [NET]	7	3	4	-	-	2	-	1	3	1	2	5	-	-	-	-	1
=====	11.3%	9.1%	13.8%			28.6%		8.3%	15.8%	6.2%	20.0%	11.1%					33.3%
Somewhat Disagree	3	1	2	-	-	2	-	-	1	-	2	2	-	-	-	-	-
	4.8%	3.0%	6.9%			28.6%			5.3%		20.0%	4.4%					-
Strongly Disagree	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1
	6.5%	6.1%	6.9%					8.3%	10.5%	6.2%		6.7%					33.3%



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	10	9	1	-	1	-	-	1	4	3	4	5	1	-	-	-	-	
=====	47.6%	60%	20.0%		100%			33.3%	57.1%	43%	66.7%	50.0%	50.0%					
Strongly Agree	6	5	1	-	-	-	-	1	2	3	2	4	-	-	-	-	-	
	28.6%	33%	20.0%					33.3%	28.6%	43%	33.3%	40.0%						
Somewhat Agree	4	4	-	-	1	-	-	-	2	-	2	1	1	-	-	-	-	
	19.0%	27%			100%				28.6%		33.3%	10.0%	50.0%					
Neutral	7	4	3	-	-	1	-	1	1	3	1	3	1	1	-	-	1	
	33.3%	27%	60.0%			100%		33.3%	14.3%	43%	16.7%	30.0%	50.0%	100%			50.0%	
Disagree [NET]	4	2	1	-	-	-	-	1	2	1	1	2	-	-	-	-	1	
=====	19.0%	13%	20.0%					33.3%	28.6%	14%	16.7%	20.0%					50.0%	
Somewhat Disagree	3	2	-	-	-	-	-	-	2	1	1	2	-	-	-	-	-	
	14.3%	13%							28.6%	14%	16.7%	20.0%						
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	4.8%		20.0%					33.3%									50.0%	



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	8	8	-	-	1	-	-	1	4	2	3	4	1	-	-	-	-	
=====	66.7%	89%			100%			50.0%	80.0%	67%	75.0%	80.0%	100.0%					
Strongly Agree	5	5	-	-	-	-	-	1	2	2	2	3	-	-	-	-	-	
	41.7%	56%						50.0%	40.0%	67%	50.0%	60.0%						
Somewhat Agree	3	3	-	-	1	-	-	-	2	-	1	1	1	-	-	-	-	
	25.0%	33%			100%				40.0%		25.0%	20.0%	100.0%					
Neutral	3	1	2	-	-	1	-	1	-	1	-	1	-	1	-	-	1	
	25.0%	11%	100.0%			100%		50.0%		33%		20.0%		100%			100%	
Disagree [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	8.3%								20.0%		25.0%							
Somewhat Disagree	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	8.3%								20.0%		25.0%							



Q4_C. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Agree [NET]	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
=====	22.2%	17%	33.3%							25%	50.0%	20.0%						
Strongly Agree	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%		33.3%							25%		20.0%						
Somewhat Agree	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	11.1%	17%									50.0%							
Neutral	4	3	1	-	-	-	-	-	1	2	1	2	1	-	-	-	-	
	44.4%	50%	33.3%						50.0%	50%	50.0%	40.0%	100.0%					
Disagree [NET]	3	2	1	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
=====	33.3%	33%	33.3%					100%	50.0%	25%		40.0%					100%	
Somewhat Disagree	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	22.2%	33%							50.0%	25%		40.0%						
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	11.1%		33.3%					100%									100%	



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1202	581	572	8	21	236	267	226	237	190	179	740	111	128	15	21	146
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Agree [NET]	768	371	377	4	13	146	179	127	158	134	116	506	62	90	10	11	59
=====	63.9%	64%	65.9%	50.0%	61.9%	61.9%	67.0%	56.2%	66.7%	71%	64.8%	68.4%	55.9%	70.3%	66.7%	52.4%	40.4%
Strongly Agree	338	167	165	2	7	64	78	57	66	62	58	230	31	39	3	4	13
	44.0%	45%	43.8%	50.0%	53.8%	43.8%	43.6%	44.9%	41.8%	46%	50.0%	45.5%	50.0%	43.3%	30.0%	36.4%	22.0%
Somewhat Agree	430	204	212	2	6	82	101	70	92	72	58	276	31	51	7	7	46
	56.0%	55%	56.2%	50.0%	46.2%	56.2%	56.4%	55.1%	58.2%	54%	50.0%	54.5%	50.0%	56.7%	70.0%	63.6%	78.0%
Neutral	241	120	111	1	6	53	51	55	40	30	35	127	34	28	3	2	34
	20.0%	21%	19.4%	12.5%	28.6%	22.5%	19.1%	24.3%	16.9%	16%	19.6%	17.2%	30.6%	21.9%	20.0%	9.5%	23.3%
Disagree [NET]	193	90	84	3	2	37	37	44	39	26	28	107	15	10	2	8	53
=====	16.1%	15%	14.7%	37.5%	9.5%	15.7%	13.9%	19.5%	16.5%	14%	15.6%	14.5%	13.5%	7.8%	13.3%	38.1%	36.3%
Somewhat Disagree	103	52	48	-	2	22	28	18	15	15	16	62	9	4	1	2	19
	53.4%	58%	57.1%		100%	59.5%	75.7%	40.9%	38.5%	58%	57.1%	57.9%	60.0%	40.0%	50.0%	25.0%	35.8%
Strongly Disagree	90	38	36	3	-	15	9	26	24	11	12	45	6	6	1	6	34
	46.6%	42%	42.9%	100.0%		40.5%	24.3%	59.1%	61.5%	42%	42.9%	42.1%	40.0%	60.0%	50.0%	75.0%	64.2%



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1202	192	157	126	261	107	102	139	72	1	22	200	196	208	199	395	53	161	162	262	553
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Agree [NET]	768	121	90	83	171	72	71	86	48	1	14	126	119	147	117	256	37	99	114	158	357
=====	63.9%	63.0%	57.3%	65.9%	65.5%	67.3%	69.6%	61.9%	66.7%	100%	63.6%	63.0%	60.7%	70.7%	58.8%	64.8%	69.8%	61.5%	70.4%	60.3%	64.6%
Strongly Agree	338	53	27	41	81	24	30	41	25	1	8	55	39	65	60	117	16	51	55	63	152
	44.0%	43.8%	30.0%	49.4%	47.4%	33.3%	42.3%	47.7%	52.1%	100%	57.1%	43.7%	32.8%	44.2%	51.3%	45.7%	43.2%	51.5%	48.2%	39.9%	42.6%
Somewhat Agree	430	68	63	42	90	48	41	45	23	-	6	71	80	82	57	139	21	48	59	95	205
	56.0%	56.2%	70.0%	50.6%	52.6%	66.7%	57.7%	52.3%	47.9%	-	42.9%	56.3%	67.2%	55.8%	48.7%	54.3%	56.8%	48.5%	51.8%	60.1%	57.4%
Neutral	241	43	32	26	49	16	23	29	16	-	4	47	46	40	39	69	7	42	27	59	101
	20.0%	22.4%	20.4%	20.6%	18.8%	15.0%	22.5%	20.9%	22.2%	-	18.2%	23.5%	23.5%	19.2%	19.6%	17.5%	13.2%	26.1%	16.7%	22.5%	18.3%
Disagree [NET]	193	28	35	17	41	19	8	24	8	-	4	27	31	21	43	70	9	20	21	45	95
=====	16.1%	14.6%	22.3%	13.5%	15.7%	17.8%	7.8%	17.3%	11.1%	-	18.2%	13.5%	15.8%	10.1%	21.6%	17.7%	17.0%	12.4%	13.0%	17.2%	17.2%
Somewhat Disagree	103	20	18	9	23	13	5	7	3	-	1	22	16	9	21	34	6	13	13	28	43
	53.4%	71.4%	51.4%	52.9%	56.1%	68.4%	62.5%	29.2%	37.5%	-	25.0%	81.5%	51.6%	42.9%	48.8%	48.6%	66.7%	65.0%	61.9%	62.2%	45.3%
Strongly Disagree	90	8	17	8	18	6	3	17	5	-	3	5	15	12	22	36	3	7	8	17	52
	46.6%	28.6%	48.6%	47.1%	43.9%	31.6%	37.5%	70.8%	62.5%	-	75.0%	18.5%	48.4%	57.1%	51.2%	51.4%	33.3%	35.0%	38.1%	37.8%	54.7%



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1202	92	1039	1146	56	643	611	32	133	310	79	212	19	95	33	62	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Agree [NET]	768	58	681	726	42	396	374	22	96	198	53	130	15	68	22	46	10	8	2
=====	63.9%	63.0%	65.5%	63.4%	75.0%	61.6%	61.2%	68.8%	72.2%	63.9%	67.1%	61.3%	78.9%	71.6%	66.7%	74.2%	47.6%	67%	22.2%
Strongly Agree	338	29	297	317	21	168	157	11	53	82	21	55	6	29	12	17	6	5	1
	44.0%	50.0%	43.6%	43.7%	50.0%	42.4%	42.0%	50.0%	55.2%	41.4%	39.6%	42.3%	40.0%	42.6%	54.5%	37.0%	60.0%	62%	50.0%
Somewhat Agree	430	29	384	409	21	228	217	11	43	116	32	75	9	39	10	29	4	3	1
	56.0%	50.0%	56.4%	56.3%	50.0%	57.6%	58.0%	50.0%	44.8%	58.6%	60.4%	57.7%	60.0%	57.4%	45.5%	63.0%	40.0%	38%	50.0%
Neutral	241	12	207	232	9	111	106	5	29	79	17	58	4	15	6	9	7	3	4
	20.0%	13.0%	19.9%	20.2%	16.1%	17.3%	17.3%	15.6%	21.8%	25.5%	21.5%	27.4%	21.1%	15.8%	18.2%	14.5%	33.3%	25%	44.4%
Disagree [NET]	193	22	151	188	5	136	131	5	8	33	9	24	-	12	5	7	4	1	3
=====	16.1%	23.9%	14.5%	16.4%	8.9%	21.2%	21.4%	15.6%	6.0%	10.6%	11.4%	11.3%		12.6%	15.2%	11.3%	19.0%	8.3%	33.3%
Somewhat Disagree	103	10	83	101	2	69	67	2	8	17	4	13	-	6	3	3	3	1	2
	53.4%	45.5%	55.0%	53.7%	40.0%	50.7%	51.1%	40.0%	100%	51.5%	44.4%	54.2%		50.0%	60.0%	42.9%	75.0%	100%	66.7%
Strongly Disagree	90	12	68	87	3	67	64	3	-	16	5	11	-	6	2	4	1	-	1
	46.6%	54.5%	45.0%	46.3%	60.0%	49.3%	48.9%	60.0%		48.5%	55.6%	45.8%		50.0%	40.0%	57.1%	25.0%		33.3%



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	95	52	43	-	7	8	6	18	33	23	13	69	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	68	41	27	-	4	6	5	12	23	18	9	50	8	6	-	1	1	
=====	71.6%	79%	62.8%		57.1%	75.0%	83.3%	66.7%	69.7%	78%	69.2%	72.5%	88.9%	100%		100.0%	20.0%	
Strongly Agree	29	18	11	-	1	3	1	6	10	8	5	20	6	3	-	1	1	
	42.6%	44%	40.7%		25.0%	50.0%	20.0%	50.0%	43.5%	44%	55.6%	40.0%	75.0%	50.0%		100.0%	100%	
Somewhat Agree	39	23	16	-	3	3	4	6	13	10	4	30	2	3	-	-	-	
	57.4%	56%	59.3%		75.0%	50.0%	80.0%	50.0%	56.5%	56%	44.4%	60.0%	25.0%	50.0%				
Neutral	15	7	8	-	2	-	1	4	5	3	1	11	-	-	-	-	3	
	15.8%	13%	18.6%		28.6%		16.7%	22.2%	15.2%	13%	7.7%	15.9%					60.0%	
Disagree [NET]	12	4	8	-	1	2	-	2	5	2	3	8	1	-	-	-	1	
=====	12.6%	7.7%	18.6%		14.3%	25.0%		11.1%	15.2%	8.7%	23.1%	11.6%	11.1%				20.0%	
Somewhat Disagree	6	2	4	-	1	2	-	1	1	1	3	3	1	-	-	-	-	
	50.0%	50%	50.0%		100%	100%		50.0%	20.0%	50%	100.0%	37.5%	100.0%					
Strongly Disagree	6	2	4	-	-	-	-	1	4	1	-	5	-	-	-	-	1	
	50.0%	50%	50.0%					50.0%	80.0%	50%		62.5%					100%	



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	33	19	14	-	3	1	2	6	14	7	3	24	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Agree [NET]	22	14	8	-	1	1	2	4	10	4	2	17	4	4	-	1	-	
=====	66.7%	74%	57.1%		33.3%	100%	100%	66.7%	71.4%	57%	66.7%	70.8%	80.0%	100%		100.0%		
Strongly Agree	12	8	4	-	1	1	1	3	4	2	2	10	3	2	-	1	-	
	54.5%	57%	50.0%		100%	100%	50.0%	75.0%	40.0%	50%	100.0%	58.8%	75.0%	50.0%		100.0%		
Somewhat Agree	10	6	4	-	-	-	1	1	6	2	-	7	1	2	-	-	-	
	45.5%	43%	50.0%				50.0%	25.0%	60.0%	50%		41.2%	25.0%	50.0%				
Neutral	6	4	2	-	1	-	-	1	2	2	-	4	-	-	-	-	2	
	18.2%	21%	14.3%		33.3%			16.7%	14.3%	29%		16.7%					100%	
Disagree [NET]	5	1	4	-	1	-	-	1	2	1	1	3	1	-	-	-	-	
=====	15.2%	5.3%	28.6%		33.3%			16.7%	14.3%	14%	33.3%	12.5%	20.0%					
Somewhat Disagree	3	1	2	-	1	-	-	1	-	1	1	1	1	-	-	-	-	
	60.0%	100%	50.0%		100%			100%		100%	100.0%	33.3%	100.0%					
Strongly Disagree	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	40.0%		50.0%						100%			66.7%						



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	62	33	29	-	4	7	4	12	19	16	10	45	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	46	27	19	-	3	5	3	8	13	14	7	33	4	2	-	-	1	
=====	74.2%	82%	65.5%		75.0%	71.4%	75.0%	66.7%	68.4%	88%	70.0%	73.3%	100.0%	100%			33.3%	
Strongly Agree	17	10	7	-	-	2	-	3	6	6	3	10	3	1	-	-	1	
	37.0%	37%	36.8%			40.0%		37.5%	46.2%	43%	42.9%	30.3%	75.0%	50.0%			100%	
Somewhat Agree	29	17	12	-	3	3	3	5	7	8	4	23	1	1	-	-	-	
	63.0%	63%	63.2%		100%	60.0%	100%	62.5%	53.8%	57%	57.1%	69.7%	25.0%	50.0%				
Neutral	9	3	6	-	1	-	1	3	3	1	1	7	-	-	-	-	1	
	14.5%	9.1%	20.7%		25.0%		25.0%	25.0%	15.8%	6.2%	10.0%	15.6%					33.3%	
Disagree [NET]	7	3	4	-	-	2	-	1	3	1	2	5	-	-	-	-	1	
=====	11.3%	9.1%	13.8%			28.6%		8.3%	15.8%	6.2%	20.0%	11.1%					33.3%	
Somewhat Disagree	3	1	2	-	-	2	-	-	1	-	2	2	-	-	-	-	-	
	42.9%	33%	50.0%			100%			33.3%		100.0%	40.0%						
Strongly Disagree	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
	57.1%	67%	50.0%					100%	66.7%	100%		60.0%					100%	



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Agree [NET]	10	9	1	-	1	-	-	1	4	3	4	5	1	-	-	-	-	
=====	47.6%	60%	20.0%		100%			33.3%	57.1%	43%	66.7%	50.0%	50.0%					
Strongly Agree	6	5	1	-	-	-	-	1	2	3	2	4	-	-	-	-	-	
	60.0%	56%	100.0%					100%	50.0%	100%	50.0%	80.0%						
Somewhat Agree	4	4	-	-	1	-	-	-	2	-	2	1	1	-	-	-	-	
	40.0%	44%			100%				50.0%		50.0%	20.0%	100.0%					
Neutral	7	4	3	-	-	1	-	1	1	3	1	3	1	1	-	-	1	
	33.3%	27%	60.0%			100%		33.3%	14.3%	43%	16.7%	30.0%	50.0%	100%			50.0%	
Disagree [NET]	4	2	1	-	-	-	-	1	2	1	1	2	-	-	-	-	1	
=====	19.0%	13%	20.0%					33.3%	28.6%	14%	16.7%	20.0%					50.0%	
Somewhat Disagree	3	2	-	-	-	-	-	-	2	1	1	2	-	-	-	-	-	
	75.0%	100%							100%	100%	100.0%	100%						
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	25.0%		100.0%					100%									100%	



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Agree [NET]	8	8	-	-	1	-	-	1	4	2	3	4	1	-	-	-	-
=====	66.7%	89%			100%			50.0%	80.0%	67%	75.0%	80.0%	100.0%				
Strongly Agree	5	5	-	-	-	-	-	1	2	2	2	3	-	-	-	-	-
	62.5%	62%						100%	50.0%	100%	66.7%	75.0%					
Somewhat Agree	3	3	-	-	1	-	-	-	2	-	1	1	1	-	-	-	-
	37.5%	38%			100%				50.0%		33.3%	25.0%	100.0%				
Neutral	3	1	2	-	-	1	-	1	-	1	-	1	-	1	-	-	1
	25.0%	11%	100.0%			100%		50.0%		33%		20.0%		100%			100%
Disagree [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	8.3%								20.0%		25.0%						
Somewhat Disagree	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%								100%		100.0%						



Q4_CA. Please indicate if you agree or disagree with each of the following.
 I trust the County Manager and County employees
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Agree [NET]	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
=====	22.2%	17%	33.3%							25%	50.0%	20.0%						
Strongly Agree	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	50.0%		100.0%							100%		100%						
Somewhat Agree	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	50.0%	100%									100.0%							
Neutral	4	3	1	-	-	-	-	-	1	2	1	2	1	-	-	-	-	
	44.4%	50%	33.3%						50.0%	50%	50.0%	40.0%	100.0%					
Disagree [NET]	3	2	1	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
=====	33.3%	33%	33.3%					100%	50.0%	25%		40.0%					100%	
Somewhat Disagree	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	66.7%	100%							100%	100%		100%						
Strongly Disagree	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	33.3%		100.0%					100%									100%	



Q5. Please indicate how familiar you are with the following.
 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1151	548	557	8	21	236	275	211	215	168	175	717	110	118	14	18	132	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Familiar [NET]	457	230	207	3	10	71	94	81	106	84	79	282	52	41	4	8	52	
=====	39.7%	42%	37.2%	37.5%	47.6%	30.1%	34.2%	38.4%	49.3%	50%	45.1%	39.3%	47.3%	34.7%	28.6%	44.4%	39.4%	
Very Familiar	143	75	60	1	6	25	28	28	34	19	28	79	22	11	2	3	19	
	12.4%	14%	10.8%	12.5%	28.6%	10.6%	10.2%	13.3%	15.8%	11%	16.0%	11.0%	20.0%	9.3%	14.3%	16.7%	14.4%	
Familiar	314	155	147	2	4	46	66	53	72	65	51	203	30	30	2	5	33	
	27.3%	28%	26.4%	25.0%	19.0%	19.5%	24.0%	25.1%	33.5%	39%	29.1%	28.3%	27.3%	25.4%	14.3%	27.8%	25.0%	
Neutral	242	115	111	1	5	35	56	43	55	40	39	142	18	24	2	4	34	
	21.0%	21%	19.9%	12.5%	23.8%	14.8%	20.4%	20.4%	25.6%	24%	22.3%	19.8%	16.4%	20.3%	14.3%	22.2%	25.8%	
Unfamiliar [NET]	452	203	239	4	6	130	125	87	54	44	57	293	40	53	8	6	46	
=====	39.3%	37%	42.9%	50.0%	28.6%	55.1%	45.5%	41.2%	25.1%	26%	32.6%	40.9%	36.4%	44.9%	57.1%	33.3%	34.8%	
Unfamiliar	301	127	169	2	4	74	84	58	39	40	36	198	22	43	5	2	25	
	26.2%	23%	30.3%	25.0%	19.0%	31.4%	30.5%	27.5%	18.1%	24%	20.6%	27.6%	20.0%	36.4%	35.7%	11.1%	18.9%	
Very Unfamiliar	151	76	70	2	2	56	41	29	15	4	21	95	18	10	3	4	21	
	13.1%	14%	12.6%	25.0%	9.5%	23.7%	14.9%	13.7%	7.0%	2.4%	12.0%	13.2%	16.4%	8.5%	21.4%	22.2%	15.9%	



Q5. Please indicate how familiar you are with the following.
 The County's efforts to advance racial equity
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1151 100%	195 100%	149 100%	121 100%	244 100%	103 100%	95 100%	131 100%	66 100%	1 100%	23 100%	206 100%	194 100%	207 100%	184 100%	356 100%	54 100.0%	151 100.0%	151 100.0%	254 100.0%	530 100.0%
Familiar [NET]	457 39.7%	57 29.2%	45 30.2%	55 45.5%	113 46.3%	53 51.5%	41 43.2%	53 40.5%	19 28.8%	1 100%	8 34.8%	45 21.8%	46 23.7%	84 40.6%	96 52.2%	183 51.4%	20 37.0%	61 40.4%	63 41.7%	90 35.4%	218 41.1%
Very Familiar	143 12.4%	15 7.7%	19 12.8%	15 12.4%	40 16.4%	11 10.7%	13 13.7%	16 12.2%	4 6.1%	1 100%	2 8.7%	15 7.3%	9 4.6%	21 10.1%	35 19.0%	62 17.4%	10 18.5%	23 15.2%	18 11.9%	26 10.2%	63 11.9%
Familiar	314 27.3%	42 21.5%	26 17.4%	40 33.1%	73 29.9%	42 40.8%	28 29.5%	37 28.2%	15 22.7%	- 26.1%	6 14.6%	30 19.1%	37 30.4%	63 33.2%	61 34.0%	121 34.0%	10 18.5%	38 25.2%	45 29.8%	64 25.2%	155 29.2%
Neutral	242 21.0%	41 21.0%	37 24.8%	28 23.1%	50 20.5%	21 20.4%	19 20.0%	27 20.6%	9 13.6%	- 17.4%	4 14.1%	29 23.2%	45 20.3%	42 21.2%	39 24.2%	86 24.1%	13 24.1%	31 20.5%	29 19.2%	60 23.6%	105 19.8%
Unfamiliar [NET]	452 39.3%	97 49.7%	67 45.0%	38 31.4%	81 33.2%	29 28.2%	35 36.8%	51 38.9%	38 57.6%	- 47.8%	11 64.1%	132 53.1%	103 39.1%	81 26.6%	49 24.4%	87 24.4%	21 38.9%	59 39.1%	59 39.1%	104 40.9%	207 39.1%
Unfamiliar	301 26.2%	63 32.3%	35 23.5%	24 19.8%	56 23.0%	24 23.3%	26 27.4%	34 26.0%	27 40.9%	- 39.1%	9 35.4%	73 35.6%	69 27.1%	56 17.4%	32 19.9%	71 19.9%	13 24.1%	42 27.8%	38 25.2%	68 26.8%	138 26.0%
Very Unfamiliar	151 13.1%	34 17.4%	32 21.5%	14 11.6%	25 10.2%	5 4.9%	9 9.5%	17 13.0%	11 16.7%	- 8.7%	2 28.6%	59 17.5%	34 12.1%	25 9.2%	17 4.5%	16 4.5%	8 14.8%	17 11.3%	21 13.9%	36 14.2%	69 13.0%



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 The County's efforts to advance racial equity
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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1151	89	992	1095	56	623	593	30	134	290	71	198	21	86	30	56	18	12	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Familiar [NET]	457	44	391	437	20	255	246	9	62	85	18	59	8	46	17	29	9	5	4
=====	39.7%	49.4%	39.4%	39.9%	35.7%	40.9%	41.5%	30.0%	46.3%	29.3%	25.4%	29.8%	38.1%	53.5%	56.7%	51.8%	50.0%	42%	66.7%
Very Familiar	143	18	119	140	3	77	75	2	27	25	4	21	-	13	7	6	1	1	-
	12.4%	20.2%	12.0%	12.8%	5.4%	12.4%	12.6%	6.7%	20.1%	8.6%	5.6%	10.6%		15.1%	23.3%	10.7%	5.6%	8.3%	
Familiar	314	26	272	297	17	178	171	7	35	60	14	38	8	33	10	23	8	4	4
	27.3%	29.2%	27.4%	27.1%	30.4%	28.6%	28.8%	23.3%	26.1%	20.7%	19.7%	19.2%	38.1%	38.4%	33.3%	41.1%	44.4%	33%	66.7%
Neutral	242	16	209	224	18	142	129	13	29	49	10	36	3	18	6	12	4	3	1
	21.0%	18.0%	21.1%	20.5%	32.1%	22.8%	21.8%	43.3%	21.6%	16.9%	14.1%	18.2%	14.3%	20.9%	20.0%	21.4%	22.2%	25%	16.7%
Unfamiliar [NET]	452	29	392	434	18	226	218	8	43	156	43	103	10	22	7	15	5	4	1
=====	39.3%	32.6%	39.5%	39.6%	32.1%	36.3%	36.8%	26.7%	32.1%	53.8%	60.6%	52.0%	47.6%	25.6%	23.3%	26.8%	27.8%	33%	16.7%
Unfamiliar	301	23	260	285	16	157	151	6	30	93	26	57	10	17	6	11	4	3	1
	26.2%	25.8%	26.2%	26.0%	28.6%	25.2%	25.5%	20.0%	22.4%	32.1%	36.6%	28.8%	47.6%	19.8%	20.0%	19.6%	22.2%	25%	16.7%
Very Unfamiliar	151	6	132	149	2	69	67	2	13	63	17	46	-	5	1	4	1	1	-
	13.1%	6.7%	13.3%	13.6%	3.6%	11.1%	11.3%	6.7%	9.7%	21.7%	23.9%	23.2%		5.8%	3.3%	7.1%	5.6%	8.3%	



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 The County's efforts to advance racial equity
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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	86	46	40	-	7	7	7	16	29	20	13	61	9	5	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Familiar [NET]	46	27	19	-	4	3	4	8	15	12	8	33	7	2	-	1	2	
=====	53.5%	59%	47.5%		57.1%	42.9%	57.1%	50.0%	51.7%	60%	61.5%	54.1%	77.8%	40.0%		100.0%	50.0%	
Very Familiar	13	5	8	-	1	2	1	3	4	2	2	9	4	1	-	1	-	
	15.1%	11%	20.0%		14.3%	28.6%	14.3%	18.8%	13.8%	10%	15.4%	14.8%	44.4%	20.0%		100.0%		
Familiar	33	22	11	-	3	1	3	5	11	10	6	24	3	1	-	-	2	
	38.4%	48%	27.5%		42.9%	14.3%	42.9%	31.2%	37.9%	50%	46.2%	39.3%	33.3%	20.0%			50.0%	
Neutral	18	11	7	-	3	2	-	-	9	4	3	12	1	2	-	-	-	
	20.9%	24%	17.5%		42.9%	28.6%			31.0%	20%	23.1%	19.7%	11.1%	40.0%				
Unfamiliar [NET]	22	8	14	-	-	2	3	8	5	4	2	16	1	1	-	-	2	
=====	25.6%	17%	35.0%			28.6%	42.9%	50.0%	17.2%	20%	15.4%	26.2%	11.1%	20.0%			50.0%	
Unfamiliar	17	5	12	-	-	1	1	8	4	3	1	12	1	1	-	-	2	
	19.8%	11%	30.0%			14.3%	14.3%	50.0%	13.8%	15%	7.7%	19.7%	11.1%	20.0%			50.0%	
Very Unfamiliar	5	3	2	-	-	1	2	-	1	1	1	4	-	-	-	-	-	
	5.8%	6.5%	5.0%			14.3%	28.6%		3.4%	5.0%	7.7%	6.6%						



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 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN				ASIAN	
Total	30	15	15	-	3	1	2	7	12	5	3	21	5	4	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Familiar [NET]	17	9	8	-	2	-	2	4	6	3	2	14	4	1	-	1	-	
=====	56.7%	60%	53.3%		66.7%		100%	57.1%	50.0%	60%	66.7%	66.7%	80.0%	25.0%		100.0%		
Very Familiar	7	3	4	-	1	-	-	2	2	2	2	5	2	1	-	1	-	
	23.3%	20%	26.7%		33.3%			28.6%	16.7%	40%	66.7%	23.8%	40.0%	25.0%		100.0%		
Familiar	10	6	4	-	1	-	2	2	4	1	-	9	2	-	-	-	-	
	33.3%	40%	26.7%		33.3%		100%	28.6%	33.3%	20%		42.9%	40.0%					
Neutral	6	3	3	-	1	-	-	-	4	1	1	2	1	2	-	-	-	
	20.0%	20%	20.0%		33.3%				33.3%	20%	33.3%	9.5%	20.0%	50.0%				
Unfamiliar [NET]	7	3	4	-	-	1	-	3	2	1	-	5	-	1	-	-	1	
=====	23.3%	20%	26.7%			100%		42.9%	16.7%	20%		23.8%		25.0%			100%	
Unfamiliar	6	2	4	-	-	-	-	3	2	1	-	4	-	1	-	-	1	
	20.0%	13%	26.7%					42.9%	16.7%	20%		19.0%		25.0%			100%	
Very Unfamiliar	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	3.3%	6.7%				100%						4.8%						



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 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	31	25	-	4	6	5	9	17	15	10	40	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Familiar [NET]	29	18	11	-	2	3	2	4	9	9	6	19	3	1	-	-	2	
=====	51.8%	58%	44.0%		50.0%	50.0%	40.0%	44.4%	52.9%	60%	60.0%	47.5%	75.0%	100%			66.7%	
Very Familiar	6	2	4	-	-	2	1	1	2	-	-	4	2	-	-	-	-	
	10.7%	6.5%	16.0%			33.3%	20.0%	11.1%	11.8%		10.0%	50.0%						
Familiar	23	16	7	-	2	1	1	3	7	9	6	15	1	1	-	-	2	
	41.1%	52%	28.0%		50.0%	16.7%	20.0%	33.3%	41.2%	60%	60.0%	37.5%	25.0%	100%			66.7%	
Neutral	12	8	4	-	2	2	-	-	5	3	2	10	-	-	-	-	-	
	21.4%	26%	16.0%		50.0%	33.3%			29.4%	20%	20.0%	25.0%						
Unfamiliar [NET]	15	5	10	-	-	1	3	5	3	3	2	11	1	-	-	-	1	
=====	26.8%	16%	40.0%			16.7%	60.0%	55.6%	17.6%	20%	20.0%	27.5%	25.0%				33.3%	
Unfamiliar	11	3	8	-	-	1	1	5	2	2	1	8	1	-	-	-	1	
	19.6%	9.7%	32.0%			16.7%	20.0%	55.6%	11.8%	13%	10.0%	20.0%	25.0%				33.3%	
Very Unfamiliar	4	2	2	-	-	-	2	-	1	1	1	3	-	-	-	-	-	
	7.1%	6.5%	8.0%				40.0%		5.9%	6.7%	10.0%	7.5%						



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 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	13	4	-	1	1	-	3	5	6	6	7	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Familiar [NET]	9	9	-	-	-	1	-	1	2	3	4	4	1	-	-	-	-	
=====	50.0%	69%			100%			33.3%	40.0%	50%	66.7%	57.1%	50.0%					
Very Familiar	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	5.6%	7.7%							20.0%		16.7%							
Familiar	8	8	-	-	-	1	-	1	1	3	3	4	1	-	-	-	-	
	44.4%	62%				100%		33.3%	20.0%	50%	50.0%	57.1%	50.0%					
Neutral	4	3	1	-	-	-	-	1	2	1	1	1	1	-	-	-	1	
	22.2%	23%	25.0%					33.3%	40.0%	17%	16.7%	14.3%	50.0%				50.0%	
Unfamiliar [NET]	5	1	3	-	1	-	-	1	1	2	1	2	-	1	-	-	1	
=====	27.8%	7.7%	75.0%		100%			33.3%	20.0%	33%	16.7%	28.6%		100%			50.0%	
Unfamiliar	4	1	2	-	1	-	-	-	1	2	1	2	-	1	-	-	-	
	22.2%	7.7%	50.0%		100%				20.0%	33%	16.7%	28.6%		100%				
Very Unfamiliar	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	5.6%		25.0%					33.3%									50.0%	



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 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Familiar [NET]	5	5	-	-	-	1	-	1	2	1	2	3	-	-	-	-	-
=====	41.7%	56%			100%			50.0%	40.0%	33%	50.0%	60.0%					
Very Familiar	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	8.3%	11%							20.0%		25.0%						
Familiar	4	4	-	-	-	1	-	1	1	1	1	3	-	-	-	-	-
	33.3%	44%				100%		50.0%	20.0%	33%	25.0%	60.0%					
Neutral	3	3	-	-	-	-	-	-	2	1	1	1	1	-	-	-	-
	25.0%	33%							40.0%	33%	25.0%	20.0%	100.0%				
Unfamiliar [NET]	4	1	2	-	1	-	-	1	1	1	1	1	-	1	-	-	1
=====	33.3%	11%	100.0%		100%			50.0%	20.0%	33%	25.0%	20.0%		100%			100%
Unfamiliar	3	1	1	-	1	-	-	-	1	1	1	1	-	1	-	-	-
	25.0%	11%	50.0%		100%				20.0%	33%	25.0%	20.0%		100%			
Very Unfamiliar	1	-	1	-	-	-	-	-	1	-	-	-	-	-	-	-	1
	8.3%		50.0%						50.0%								100%



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 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	4	2	-	-	-	-	1	-	3	2	2	1	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%	100.0%				100%	
Familiar [NET]	4	4	-	-	-	-	-	-	-	2	2	1	1	-	-	-	-	
=====	66.7%	100%								67%	100.0%	50.0%	100.0%					
Familiar	4	4	-	-	-	-	-	-	-	2	2	1	1	-	-	-	-	
	66.7%	100%								67%	100.0%	50.0%	100.0%					
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	16.7%		50.0%					100%									100%	
Unfamiliar [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	16.7%		50.0%							33%		50.0%						
Unfamiliar	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%		50.0%							33%		50.0%						



Q5A. Please indicate how familiar you are with the following.
 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1151	548	557	8	21	236	275	211	215	168	175	717	110	118	14	18	132
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Familiar [NET]	457	230	207	3	10	71	94	81	106	84	79	282	52	41	4	8	52
=====	39.7%	42%	37.2%	37.5%	47.6%	30.1%	34.2%	38.4%	49.3%	50%	45.1%	39.3%	47.3%	34.7%	28.6%	44.4%	39.4%
Very Familiar	143	75	60	1	6	25	28	28	34	19	28	79	22	11	2	3	19
	31.3%	33%	29.0%	33.3%	60.0%	35.2%	29.8%	34.6%	32.1%	23%	35.4%	28.0%	42.3%	26.8%	50.0%	37.5%	36.5%
Familiar	314	155	147	2	4	46	66	53	72	65	51	203	30	30	2	5	33
	68.7%	67%	71.0%	66.7%	40.0%	64.8%	70.2%	65.4%	67.9%	77%	64.6%	72.0%	57.7%	73.2%	50.0%	62.5%	63.5%
Neutral	242	115	111	1	5	35	56	43	55	40	39	142	18	24	2	4	34
	21.0%	21%	19.9%	12.5%	23.8%	14.8%	20.4%	20.4%	25.6%	24%	22.3%	19.8%	16.4%	20.3%	14.3%	22.2%	25.8%
Unfamiliar [NET]	452	203	239	4	6	130	125	87	54	44	57	293	40	53	8	6	46
=====	39.3%	37%	42.9%	50.0%	28.6%	55.1%	45.5%	41.2%	25.1%	26%	32.6%	40.9%	36.4%	44.9%	57.1%	33.3%	34.8%
Unfamiliar	301	127	169	2	4	74	84	58	39	40	36	198	22	43	5	2	25
	66.6%	63%	70.7%	50.0%	66.7%	56.9%	67.2%	66.7%	72.2%	91%	63.2%	67.6%	55.0%	81.1%	62.5%	33.3%	54.3%
Very Unfamiliar	151	76	70	2	2	56	41	29	15	4	21	95	18	10	3	4	21
	33.4%	37%	29.3%	50.0%	33.3%	43.1%	32.8%	33.3%	27.8%	9.1%	36.8%	32.4%	45.0%	18.9%	37.5%	66.7%	45.7%



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 The County's efforts to advance racial equity
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1151 100%	195 100%	149 100%	121 100%	244 100%	103 100%	95 100%	131 100%	66 100%	1 100%	23 100%	206 100%	194 100%	207 100%	184 100%	356 100%	54 100.0%	151 100.0%	151 100.0%	254 100.0%	530 100.0%
Familiar [NET]	457 39.7%	57 29.2%	45 30.2%	55 45.5%	113 46.3%	53 51.5%	41 43.2%	53 40.5%	19 28.8%	1 100%	8 34.8%	45 21.8%	46 23.7%	84 40.6%	96 52.2%	183 51.4%	20 37.0%	61 40.4%	63 41.7%	90 35.4%	218 41.1%
Very Familiar	143 31.3%	15 26.3%	19 42.2%	15 27.3%	40 35.4%	11 20.8%	13 31.7%	16 30.2%	4 21.1%	1 100%	2 25.0%	15 33.3%	9 19.6%	21 25.0%	35 36.5%	62 33.9%	10 50.0%	23 37.7%	18 28.6%	26 28.9%	63 28.9%
Familiar	314 68.7%	42 73.7%	26 57.8%	40 72.7%	73 64.6%	42 79.2%	28 68.3%	37 69.8%	15 78.9%	- 75.0%	6 66.7%	30 80.4%	37 75.0%	63 63.5%	61 66.1%	121 66.1%	10 50.0%	38 62.3%	45 71.4%	64 71.1%	155 71.1%
Neutral	242 21.0%	41 21.0%	37 24.8%	28 23.1%	50 20.5%	21 20.4%	19 20.0%	27 20.6%	9 13.6%	- 17.4%	4 14.1%	29 23.2%	45 20.3%	42 21.2%	39 24.2%	86 24.1%	13 24.1%	31 20.5%	29 19.2%	60 23.6%	105 19.8%
Unfamiliar [NET]	452 39.3%	97 49.7%	67 45.0%	38 31.4%	81 33.2%	29 28.2%	35 36.8%	51 38.9%	38 57.6%	- 47.8%	11 64.1%	132 53.1%	103 39.1%	81 26.6%	49 24.4%	87 24.4%	21 38.9%	59 39.1%	59 39.1%	104 40.9%	207 39.1%
Unfamiliar	301 66.6%	63 64.9%	35 52.2%	24 63.2%	56 69.1%	24 82.8%	26 74.3%	34 66.7%	27 71.1%	- 81.8%	9 55.3%	73 67.0%	69 69.1%	56 65.3%	32 81.6%	71 81.6%	13 61.9%	42 71.2%	38 64.4%	68 65.4%	138 66.7%
Very Unfamiliar	151 33.4%	34 35.1%	32 47.8%	14 36.8%	25 30.9%	5 17.2%	9 25.7%	17 33.3%	11 28.9%	- 18.2%	2 44.7%	59 33.0%	34 30.9%	25 34.7%	17 18.4%	16 18.4%	8 38.1%	17 28.8%	21 35.6%	36 34.6%	69 33.3%



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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	LINK	MAIL ENGLISH	QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1151	89	992	1095	56	623	593	30	134	290	71	198	21	86	30	56	18	12	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Familiar [NET]	457	44	391	437	20	255	246	9	62	85	18	59	8	46	17	29	9	5	4
=====	39.7%	49.4%	39.4%	39.9%	35.7%	40.9%	41.5%	30.0%	46.3%	29.3%	25.4%	29.8%	38.1%	53.5%	56.7%	51.8%	50.0%	42%	66.7%
Very Familiar	143	18	119	140	3	77	75	2	27	25	4	21	-	13	7	6	1	1	-
	31.3%	40.9%	30.4%	32.0%	15.0%	30.2%	30.5%	22.2%	43.5%	29.4%	22.2%	35.6%		28.3%	41.2%	20.7%	11.1%	20%	
Familiar	314	26	272	297	17	178	171	7	35	60	14	38	8	33	10	23	8	4	4
	68.7%	59.1%	69.6%	68.0%	85.0%	69.8%	69.5%	77.8%	56.5%	70.6%	77.8%	64.4%	100.0%	71.7%	58.8%	79.3%	88.9%	80%	100%
Neutral	242	16	209	224	18	142	129	13	29	49	10	36	3	18	6	12	4	3	1
	21.0%	18.0%	21.1%	20.5%	32.1%	22.8%	21.8%	43.3%	21.6%	16.9%	14.1%	18.2%	14.3%	20.9%	20.0%	21.4%	22.2%	25%	16.7%
Unfamiliar [NET]	452	29	392	434	18	226	218	8	43	156	43	103	10	22	7	15	5	4	1
=====	39.3%	32.6%	39.5%	39.6%	32.1%	36.3%	36.8%	26.7%	32.1%	53.8%	60.6%	52.0%	47.6%	25.6%	23.3%	26.8%	27.8%	33%	16.7%
Unfamiliar	301	23	260	285	16	157	151	6	30	93	26	57	10	17	6	11	4	3	1
	66.6%	79.3%	66.3%	65.7%	88.9%	69.5%	69.3%	75.0%	69.8%	59.6%	60.5%	55.3%	100.0%	77.3%	85.7%	73.3%	80.0%	75%	100%
Very Unfamiliar	151	6	132	149	2	69	67	2	13	63	17	46	-	5	1	4	1	1	-
	33.4%	20.7%	33.7%	34.3%	11.1%	30.5%	30.7%	25.0%	30.2%	40.4%	39.5%	44.7%		22.7%	14.3%	26.7%	20.0%	25%	



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 The County's efforts to advance racial equity
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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	86	46	40	-	7	7	7	16	29	20	13	61	9	5	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Familiar [NET]	46	27	19	-	4	3	4	8	15	12	8	33	7	2	-	1	2	
=====	53.5%	59%	47.5%		57.1%	42.9%	57.1%	50.0%	51.7%	60%	61.5%	54.1%	77.8%	40.0%		100.0%	50.0%	
Very Familiar	13	5	8	-	1	2	1	3	4	2	2	9	4	1	-	1	-	
	28.3%	19%	42.1%		25.0%	66.7%	25.0%	37.5%	26.7%	17%	25.0%	27.3%	57.1%	50.0%		100.0%		
Familiar	33	22	11	-	3	1	3	5	11	10	6	24	3	1	-	-	2	
	71.7%	81%	57.9%		75.0%	33.3%	75.0%	62.5%	73.3%	83%	75.0%	72.7%	42.9%	50.0%			100%	
Neutral	18	11	7	-	3	2	-	-	9	4	3	12	1	2	-	-	-	
	20.9%	24%	17.5%		42.9%	28.6%			31.0%	20%	23.1%	19.7%	11.1%	40.0%				
Unfamiliar [NET]	22	8	14	-	-	2	3	8	5	4	2	16	1	1	-	-	2	
=====	25.6%	17%	35.0%			28.6%	42.9%	50.0%	17.2%	20%	15.4%	26.2%	11.1%	20.0%			50.0%	
Unfamiliar	17	5	12	-	-	1	1	8	4	3	1	12	1	1	-	-	2	
	77.3%	62%	85.7%			50.0%	33.3%	100%	80.0%	75%	50.0%	75.0%	100.0%	100%			100%	
Very Unfamiliar	5	3	2	-	-	1	2	-	1	1	1	4	-	-	-	-	-	
	22.7%	38%	14.3%			50.0%	66.7%		20.0%	25%	50.0%	25.0%						



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 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	30	15	15	-	3	1	2	7	12	5	3	21	5	4	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Familiar [NET]	17	9	8	-	2	-	2	4	6	3	2	14	4	1	-	1	-	
=====	56.7%	60%	53.3%		66.7%		100%	57.1%	50.0%	60%	66.7%	66.7%	80.0%	25.0%		100.0%		
Very Familiar	7	3	4	-	1	-	-	2	2	2	2	5	2	1	-	1	-	
	41.2%	33%	50.0%		50.0%			50.0%	33.3%	67%	100.0%	35.7%	50.0%	100%		100.0%		
Familiar	10	6	4	-	1	-	2	2	4	1	-	9	2	-	-	-	-	
	58.8%	67%	50.0%		50.0%		100%	50.0%	66.7%	33%		64.3%	50.0%					
Neutral	6	3	3	-	1	-	-	-	4	1	1	2	1	2	-	-	-	
	20.0%	20%	20.0%		33.3%				33.3%	20%	33.3%	9.5%	20.0%	50.0%				
Unfamiliar [NET]	7	3	4	-	-	1	-	3	2	1	-	5	-	1	-	-	1	
=====	23.3%	20%	26.7%			100%		42.9%	16.7%	20%		23.8%		25.0%			100%	
Unfamiliar	6	2	4	-	-	-	-	3	2	1	-	4	-	1	-	-	1	
	85.7%	67%	100.0%					100%	100%	100%		80.0%		100%			100%	
Very Unfamiliar	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	14.3%	33%				100%						20.0%						



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 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	31	25	-	4	6	5	9	17	15	10	40	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Familiar [NET]	29	18	11	-	2	3	2	4	9	9	6	19	3	1	-	-	2	
=====	51.8%	58%	44.0%		50.0%	50.0%	40.0%	44.4%	52.9%	60%	60.0%	47.5%	75.0%	100%			66.7%	
Very Familiar	6	2	4	-	-	2	1	1	2	-	-	4	2	-	-	-	-	
	20.7%	11%	36.4%			66.7%	50.0%	25.0%	22.2%			21.1%	66.7%					
Familiar	23	16	7	-	2	1	1	3	7	9	6	15	1	1	-	-	2	
	79.3%	89%	63.6%		100%	33.3%	50.0%	75.0%	77.8%	100%	100.0%	78.9%	33.3%	100%			100%	
Neutral	12	8	4	-	2	2	-	-	5	3	2	10	-	-	-	-	-	
	21.4%	26%	16.0%		50.0%	33.3%			29.4%	20%	20.0%	25.0%						
Unfamiliar [NET]	15	5	10	-	-	1	3	5	3	3	2	11	1	-	-	-	1	
=====	26.8%	16%	40.0%			16.7%	60.0%	55.6%	17.6%	20%	20.0%	27.5%	25.0%				33.3%	
Unfamiliar	11	3	8	-	-	1	1	5	2	2	1	8	1	-	-	-	1	
	73.3%	60%	80.0%			100%	33.3%	100%	66.7%	67%	50.0%	72.7%	100.0%				100%	
Very Unfamiliar	4	2	2	-	-	-	2	-	1	1	1	3	-	-	-	-	-	
	26.7%	40%	20.0%				66.7%		33.3%	33%	50.0%	27.3%						



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 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	13	4	-	1	1	-	3	5	6	6	7	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Familiar [NET]	9	9	-	-	1	-	1	2	3	4	4	1	-	-	-	-	-	
=====	50.0%	69%			100%		33.3%	40.0%	50%	66.7%	57.1%	50.0%						
Very Familiar	1	1	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	
	11.1%	11%						50.0%		25.0%								
Familiar	8	8	-	-	1	-	1	1	3	3	4	1	-	-	-	-	-	
	88.9%	89%			100%		100%	50.0%	100%	75.0%	100%	100.0%						
Neutral	4	3	1	-	-	-	1	2	1	1	1	1	-	-	-	-	1	
	22.2%	23%	25.0%				33.3%	40.0%	17%	16.7%	14.3%	50.0%					50.0%	
Unfamiliar [NET]	5	1	3	-	1	-	1	1	2	1	2	-	1	-	-	-	1	
=====	27.8%	7.7%	75.0%		100%		33.3%	20.0%	33%	16.7%	28.6%		100%				50.0%	
Unfamiliar	4	1	2	-	1	-	-	1	2	1	2	-	1	-	-	-	-	
	80.0%	100%	66.7%		100%			100%	100%	100.0%	100%		100%					
Very Unfamiliar	1	-	1	-	-	-	1	-	-	-	-	-	-	-	-	-	1	
	20.0%		33.3%				100%										100%	



Q5A. Please indicate how familiar you are with the following.
 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Familiar [NET]	5	5	-	-	-	1	-	1	2	1	2	3	-	-	-	-	-
=====	41.7%	56%			100%			50.0%	40.0%	33%	50.0%	60.0%					
Very Familiar	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	20.0%	20%							50.0%		50.0%						
Familiar	4	4	-	-	-	1	-	1	1	1	1	3	-	-	-	-	-
	80.0%	80%				100%		100%	50.0%	100%	50.0%	100%					
Neutral	3	3	-	-	-	-	-	-	2	1	1	1	1	-	-	-	-
	25.0%	33%							40.0%	33%	25.0%	20.0%	100.0%				
Unfamiliar [NET]	4	1	2	-	1	-	-	1	1	1	1	1	-	1	-	-	1
=====	33.3%	11%	100.0%		100%			50.0%	20.0%	33%	25.0%	20.0%		100%			100%
Unfamiliar	3	1	1	-	1	-	-	-	1	1	1	1	-	1	-	-	-
	75.0%	100%	50.0%		100%				100%	100%	100.0%	100%		100%			
Very Unfamiliar	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	25.0%		50.0%					100%									100%



Q5A. Please indicate how familiar you are with the following.
 The County's efforts to advance racial equity
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	4	2	-	-	-	-	1	-	3	2	2	1	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%	100.0%				100%	
Familiar [NET]	4	4	-	-	-	-	-	-	-	2	2	1	1	-	-	-	-	
=====	66.7%	100%								67%	100.0%	50.0%	100.0%					
Familiar	4	4	-	-	-	-	-	-	-	2	2	1	1	-	-	-	-	
	100%	100%								100%	100.0%	100%	100.0%					
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	16.7%		50.0%					100%									100%	
Unfamiliar [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	16.7%		50.0%							33%		50.0%						
Unfamiliar	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%		100.0%							100%		100%						



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	955	459	452	8	20	168	206	176	207	156	160	565	101	89	12	17	118
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	438	223	200	1	12	74	97	75	94	77	85	264	50	42	3	7	33
=====	45.9%	49%	44.2%	12.5%	60.0%	44.0%	47.1%	42.6%	45.4%	49%	53.1%	46.7%	49.5%	47.2%	25.0%	41.2%	28.0%
Very Satisfied	186	104	74	1	5	31	37	41	39	29	32	106	28	19	1	5	14
	19.5%	23%	16.4%	12.5%	25.0%	18.5%	18.0%	23.3%	18.8%	19%	20.0%	18.8%	27.7%	21.3%	8.3%	29.4%	11.9%
Somewhat Satisfied	252	119	126	-	7	43	60	34	55	48	53	158	22	23	2	2	19
	26.4%	26%	27.9%		35.0%	25.6%	29.1%	19.3%	26.6%	31%	33.1%	28.0%	21.8%	25.8%	16.7%	11.8%	16.1%
Neutral	285	133	139	2	5	55	59	59	55	46	42	171	31	30	8	3	36
	29.8%	29%	30.8%	25.0%	25.0%	32.7%	28.6%	33.5%	26.6%	29%	26.2%	30.3%	30.7%	33.7%	66.7%	17.6%	30.5%
Unsatisfied [NET]	232	103	113	5	3	39	50	42	58	33	33	130	20	17	1	7	49
=====	24.3%	22%	25.0%	62.5%	15.0%	23.2%	24.3%	23.9%	28.0%	21%	20.6%	23.0%	19.8%	19.1%	8.3%	41.2%	41.5%
Somewhat Unsatisfied	117	47	69	-	2	18	27	17	28	20	12	75	9	8	-	3	16
	12.3%	10%	15.3%		10.0%	10.7%	13.1%	9.7%	13.5%	13%	7.5%	13.3%	8.9%	9.0%		17.6%	13.6%
Very Unsatisfied	115	56	44	5	1	21	23	25	30	13	21	55	11	9	1	4	33
	12.0%	12%	9.7%	62.5%	5.0%	12.5%	11.2%	14.2%	14.5%	8.3%	13.1%	9.7%	10.9%	10.1%	8.3%	23.5%	28.0%



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	955 100%	148 100%	113 100%	100 100%	215 100%	87 100%	84 100%	114 100%	52 100%	1 100%	18 100%	132 100%	140 100%	172 100%	165 100%	342 100%	45 100.0%	131 100.0%	135 100.0%	210 100.0%	424 100.0%
Satisfied [NET] =====	438 45.9%	74 50.0%	38 33.6%	51 51.0%	96 44.7%	43 49.4%	43 51.2%	50 43.9%	22 42.3%	1 100%	7 38.9%	57 43.2%	58 41.4%	96 55.8%	69 41.8%	154 45.0%	25 55.6%	62 47.3%	69 51.1%	96 45.7%	183 43.2%
Very Satisfied	186 19.5%	28 18.9%	22 19.5%	23 23.0%	36 16.7%	16 18.4%	16 19.0%	26 22.8%	7 13.5%	1 100%	2 11.1%	27 20.5%	20 14.3%	39 22.7%	32 19.4%	66 19.3%	12 26.7%	34 26.0%	30 22.2%	34 16.2%	75 17.7%
Somewhat Satisfied	252 26.4%	46 31.1%	16 14.2%	28 28.0%	60 27.9%	27 31.0%	27 32.1%	24 21.1%	15 28.8%	- 27.8%	5 22.7%	30 27.1%	38 33.1%	57 22.4%	37 25.7%	88 28.9%	13 28.9%	28 21.4%	39 28.9%	62 29.5%	108 25.5%
Neutral	285 29.8%	45 30.4%	47 41.6%	20 20.0%	59 27.4%	26 29.9%	26 31.0%	34 29.8%	18 34.6%	- 27.8%	5 42.4%	56 28.6%	40 27.3%	47 27.3%	45 28.4%	97 28.9%	13 28.9%	38 29.0%	44 32.6%	58 27.6%	132 31.1%
Unsatisfied [NET] =====	232 24.3%	29 19.6%	28 24.8%	29 29.0%	60 27.9%	18 20.7%	15 17.9%	30 26.3%	12 23.1%	- 33.3%	6 14.4%	19 30.0%	42 16.9%	29 30.9%	51 26.6%	91 26.6%	7 15.6%	31 23.7%	22 16.3%	56 26.7%	109 25.7%
Somewhat Unsatisfied	117 12.3%	16 10.8%	12 10.6%	16 16.0%	30 14.0%	9 10.3%	7 8.3%	19 16.7%	4 7.7%	- 16.7%	3 10.6%	14 14.3%	20 9.9%	17 13.3%	22 12.9%	44 12.9%	2 4.4%	20 15.3%	13 9.6%	26 12.4%	54 12.7%
Very Unsatisfied	115 12.0%	13 8.8%	16 14.2%	13 13.0%	30 14.0%	9 10.3%	8 9.5%	11 9.6%	8 15.4%	- 16.7%	3 3.8%	5 15.7%	22 7.0%	12 17.6%	29 13.7%	47 13.7%	5 11.1%	11 8.4%	9 6.7%	30 14.3%	55 13.0%



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	955	80	817	903	52	520	493	27	127	209	46	143	20	81	31	50	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	438	36	385	405	33	208	190	18	78	100	26	64	10	43	10	33	9	6	3
=====	45.9%	45.0%	47.1%	44.9%	63.5%	40.0%	38.5%	66.7%	61.4%	47.8%	56.5%	44.8%	50.0%	53.1%	32.3%	66.0%	50.0%	60%	37.5%
Very Satisfied	186	13	164	172	14	80	72	8	43	40	7	29	4	21	8	13	2	1	1
	19.5%	16.2%	20.1%	19.0%	26.9%	15.4%	14.6%	29.6%	33.9%	19.1%	15.2%	20.3%	20.0%	25.9%	25.8%	26.0%	11.1%	10%	12.5%
Somewhat Satisfied	252	23	221	233	19	128	118	10	35	60	19	35	6	22	2	20	7	5	2
	26.4%	28.8%	27.1%	25.8%	36.5%	24.6%	23.9%	37.0%	27.6%	28.7%	41.3%	24.5%	30.0%	27.2%	6.5%	40.0%	38.9%	50%	25.0%
Neutral	285	20	245	275	10	163	158	5	38	60	10	45	5	20	11	9	4	2	2
	29.8%	25.0%	30.0%	30.5%	19.2%	31.3%	32.0%	18.5%	29.9%	28.7%	21.7%	31.5%	25.0%	24.7%	35.5%	18.0%	22.2%	20%	25.0%
Unsatisfied [NET]	232	24	187	223	9	149	145	4	11	49	10	34	5	18	10	8	5	2	3
=====	24.3%	30.0%	22.9%	24.7%	17.3%	28.7%	29.4%	14.8%	8.7%	23.4%	21.7%	23.8%	25.0%	22.2%	32.3%	16.0%	27.8%	20%	37.5%
Somewhat Unsatisfied	117	9	100	111	6	65	64	1	10	30	6	19	5	9	4	5	3	1	2
	12.3%	11.2%	12.2%	12.3%	11.5%	12.5%	13.0%	3.7%	7.9%	14.4%	13.0%	13.3%	25.0%	11.1%	12.9%	10.0%	16.7%	10%	25.0%
Very Unsatisfied	115	15	87	112	3	84	81	3	1	19	4	15	-	9	6	3	2	1	1
	12.0%	18.8%	10.6%	12.4%	5.8%	16.2%	16.4%	11.1%	0.8%	9.1%	8.7%	10.5%		11.1%	19.4%	6.0%	11.1%	10%	12.5%



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	81	47	34	-	7	7	6	12	28	21	12	56	9	6	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	43	29	14	-	4	6	1	4	16	12	11	29	6	2	-	1	1
=====	53.1%	62%	41.2%		57.1%	85.7%	16.7%	33.3%	57.1%	57%	91.7%	51.8%	66.7%	33.3%		100.0%	20.0%
Very Satisfied	21	14	7	-	1	4	-	4	8	4	5	14	4	2	-	1	-
	25.9%	30%	20.6%		14.3%	57.1%		33.3%	28.6%	19%	41.7%	25.0%	44.4%	33.3%		100.0%	
Somewhat Satisfied	22	15	7	-	3	2	1	-	8	8	6	15	2	-	-	-	1
	27.2%	32%	20.6%		42.9%	28.6%	16.7%		28.6%	38%	50.0%	26.8%	22.2%				20.0%
Neutral	20	13	7	-	1	1	3	4	5	6	-	15	2	3	-	-	1
	24.7%	28%	20.6%		14.3%	14.3%	50.0%	33.3%	17.9%	29%		26.8%	22.2%	50.0%			20.0%
Unsatisfied [NET]	18	5	13	-	2	-	2	4	7	3	1	12	1	1	-	-	3
=====	22.2%	11%	38.2%		28.6%		33.3%	33.3%	25.0%	14%	8.3%	21.4%	11.1%	16.7%			60.0%
Somewhat Unsatisfied	9	4	5	-	1	-	1	2	2	3	1	5	-	1	-	-	2
	11.1%	8.5%	14.7%		14.3%		16.7%	16.7%	7.1%	14%	8.3%	8.9%		16.7%			40.0%
Very Unsatisfied	9	1	8	-	1	-	1	2	5	-	-	7	1	-	-	-	1
	11.1%	2.1%	23.5%		14.3%		16.7%	16.7%	17.9%			12.5%	11.1%				20.0%



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	3	1	2	6	14	5	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	10	7	3	-	-	1	-	2	5	2	2	8	3	1	-	1	-	
=====	32.3%	41%	21.4%			100%		33.3%	35.7%	40%	66.7%	36.4%	60.0%	25.0%		100.0%		
Very Satisfied	8	6	2	-	-	1	-	2	4	1	2	6	3	1	-	1	-	
	25.8%	35%	14.3%			100%		33.3%	28.6%	20%	66.7%	27.3%	60.0%	25.0%		100.0%		
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	6.5%	5.9%	7.1%						7.1%	20%		9.1%						
Neutral	11	8	3	-	1	-	2	1	5	2	-	8	1	3	-	-	-	
	35.5%	47%	21.4%		33.3%		100%	16.7%	35.7%	40%		36.4%	20.0%	75.0%				
Unsatisfied [NET]	10	2	8	-	2	-	-	3	4	1	1	6	1	-	-	-	2	
=====	32.3%	12%	57.1%		66.7%			50.0%	28.6%	20%	33.3%	27.3%	20.0%				100%	
Somewhat Unsatisfied	4	2	2	-	1	-	-	1	1	1	1	1	-	-	-	-	2	
	12.9%	12%	14.3%		33.3%			16.7%	7.1%	20%	33.3%	4.5%					100%	
Very Unsatisfied	6	-	6	-	1	-	-	2	3	-	-	5	1	-	-	-	-	
	19.4%		42.9%		33.3%			33.3%	21.4%			22.7%	20.0%					



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	30	20	-	4	6	4	6	14	16	9	34	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	33	22	11	-	4	5	1	2	11	10	9	21	3	1	-	-	1	
=====	66.0%	73%	55.0%		100%	83.3%	25.0%	33.3%	78.6%	62%	100.0%	61.8%	75.0%	50.0%			33.3%	
Very Satisfied	13	8	5	-	1	3	-	2	4	3	3	8	1	1	-	-	-	
	26.0%	27%	25.0%		25.0%	50.0%		33.3%	28.6%	19%	33.3%	23.5%	25.0%	50.0%				
Somewhat Satisfied	20	14	6	-	3	2	1	-	7	7	6	13	2	-	-	-	1	
	40.0%	47%	30.0%		75.0%	33.3%	25.0%		50.0%	44%	66.7%	38.2%	50.0%				33.3%	
Neutral	9	5	4	-	-	1	1	3	-	4	-	7	1	-	-	-	1	
	18.0%	17%	20.0%			16.7%	25.0%	50.0%		25%		20.6%	25.0%				33.3%	
Unsatisfied [NET]	8	3	5	-	-	-	2	1	3	2	-	6	-	1	-	-	1	
=====	16.0%	10%	25.0%				50.0%	16.7%	21.4%	12%		17.6%		50.0%			33.3%	
Somewhat Unsatisfied	5	2	3	-	-	-	1	1	1	2	-	4	-	1	-	-	-	
	10.0%	6.7%	15.0%				25.0%	16.7%	7.1%	12%		11.8%		50.0%				
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	-	-	-	-	1	
	6.0%	3.3%	10.0%				25.0%		14.3%			5.9%					33.3%	



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	18	13	4	-	1	1	1	2	6	5	6	8	2	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	7	2	-	1	-	1	1	3	2	4	5	-	-	-	-	-	
=====	50.0%	54%	50.0%		100%		100%	50.0%	50.0%	40%	66.7%	62.5%						
Very Satisfied	2	1	1	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	11.1%	7.7%	25.0%						16.7%	20%	16.7%	12.5%						
Somewhat Satisfied	7	6	1	-	1	-	1	1	2	1	3	4	-	-	-	-	-	
	38.9%	46%	25.0%		100%		100%	50.0%	33.3%	20%	50.0%	50.0%						
Neutral	4	3	1	-	-	1	-	-	1	1	-	2	1	1	-	-	-	
	22.2%	23%	25.0%			100%			16.7%	20%		25.0%	50.0%	100%				
Unsatisfied [NET]	5	3	1	-	-	-	-	1	2	2	2	1	1	-	-	-	1	
=====	27.8%	23%	25.0%					50.0%	33.3%	40%	33.3%	12.5%	50.0%				100%	
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	1	1	-	1	1	-	-	-	1	
	16.7%	15%	25.0%					50.0%	16.7%	20%		12.5%	50.0%				100%	
Very Unsatisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	11.1%	7.7%							16.7%	20%	33.3%							



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	10	8	1	-	1	1	-	1	5	2	4	4	1	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	6	6	-	-	1	-	-	1	3	1	3	3	-	-	-	-	-
=====	60.0%	75%			100%			100%	60.0%	50%	75.0%	75.0%					
Very Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	10.0%	12%							20.0%		25.0%						
Somewhat Satisfied	5	5	-	-	1	-	-	1	2	1	2	3	-	-	-	-	-
	50.0%	62%			100%			100%	40.0%	50%	50.0%	75.0%					
Neutral	2	1	1	-	-	1	-	-	-	1	-	1	-	1	-	-	-
	20.0%	12%	100.0%			100%				50%		25.0%		100%			
Unsatisfied [NET]	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-
=====	20.0%	12%							40.0%		25.0%		100.0%				
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	10.0%	12%							20.0%				100.0%				
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	10.0%								20.0%		25.0%						



Q5A_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	-	1	1	2	-	-	-	-	-	
=====	37.5%	20%	66.7%				100%			33%	50.0%	50.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%		33.3%							33%		25.0%						
Somewhat Satisfied	2	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
	25.0%	20%	33.3%				100%				50.0%	25.0%						
Neutral	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	25.0%	40%							100%			25.0%	100.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	-	2	1	1	-	-	-	-	1	
=====	37.5%	40%	33.3%					100%		67%	50.0%	25.0%					100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
	25.0%	20%	33.3%					100%		33%		25.0%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	12.5%	20%								33%	50.0%							



Q5A_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	955	459	452	8	20	168	206	176	207	156	160	565	101	89	12	17	118
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	438	223	200	1	12	74	97	75	94	77	85	264	50	42	3	7	33
=====	45.9%	49%	44.2%	12.5%	60.0%	44.0%	47.1%	42.6%	45.4%	49%	53.1%	46.7%	49.5%	47.2%	25.0%	41.2%	28.0%
Very Satisfied	186	104	74	1	5	31	37	41	39	29	32	106	28	19	1	5	14
	42.5%	47%	37.0%	100.0%	41.7%	41.9%	38.1%	54.7%	41.5%	38%	37.6%	40.2%	56.0%	45.2%	33.3%	71.4%	42.4%
Somewhat Satisfied	252	119	126	-	7	43	60	34	55	48	53	158	22	23	2	2	19
	57.5%	53%	63.0%		58.3%	58.1%	61.9%	45.3%	58.5%	62%	62.4%	59.8%	44.0%	54.8%	66.7%	28.6%	57.6%
Neutral	285	133	139	2	5	55	59	59	55	46	42	171	31	30	8	3	36
	29.8%	29%	30.8%	25.0%	25.0%	32.7%	28.6%	33.5%	26.6%	29%	26.2%	30.3%	30.7%	33.7%	66.7%	17.6%	30.5%
Unsatisfied [NET]	232	103	113	5	3	39	50	42	58	33	33	130	20	17	1	7	49
=====	24.3%	22%	25.0%	62.5%	15.0%	23.2%	24.3%	23.9%	28.0%	21%	20.6%	23.0%	19.8%	19.1%	8.3%	41.2%	41.5%
Somewhat Unsatisfied	117	47	69	-	2	18	27	17	28	20	12	75	9	8	-	3	16
	50.4%	46%	61.1%		66.7%	46.2%	54.0%	40.5%	48.3%	61%	36.4%	57.7%	45.0%	47.1%		42.9%	32.7%
Very Unsatisfied	115	56	44	5	1	21	23	25	30	13	21	55	11	9	1	4	33
	49.6%	54%	38.9%	100.0%	33.3%	53.8%	46.0%	59.5%	51.7%	39%	63.6%	42.3%	55.0%	52.9%	100.0%	57.1%	67.3%



Q5A_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	955 100%	148 100%	113 100%	100 100%	215 100%	87 100%	84 100%	114 100%	52 100%	1 100%	18 100%	132 100%	140 100%	172 100%	165 100%	342 100%	45 100.0%	131 100.0%	135 100.0%	210 100.0%	424 100.0%
Satisfied [NET] =====	438 45.9%	74 50.0%	38 33.6%	51 51.0%	96 44.7%	43 49.4%	43 51.2%	50 43.9%	22 42.3%	1 100%	7 38.9%	57 43.2%	58 41.4%	96 55.8%	69 41.8%	154 45.0%	25 55.6%	62 47.3%	69 51.1%	96 45.7%	183 43.2%
Very Satisfied	186 42.5%	28 37.8%	22 57.9%	23 45.1%	36 37.5%	16 37.2%	16 37.2%	26 52.0%	7 31.8%	1 100%	2 28.6%	27 47.4%	20 34.5%	39 40.6%	32 46.4%	66 42.9%	12 48.0%	34 54.8%	30 43.5%	34 35.4%	75 41.0%
Somewhat Satisfied	252 57.5%	46 62.2%	16 42.1%	28 54.9%	60 62.5%	27 62.8%	27 62.8%	24 48.0%	15 68.2%	-	5 71.4%	30 52.6%	38 65.5%	57 59.4%	37 53.6%	88 57.1%	13 52.0%	28 45.2%	39 56.5%	62 64.6%	108 59.0%
Neutral	285 29.8%	45 30.4%	47 41.6%	20 20.0%	59 27.4%	26 29.9%	26 31.0%	34 29.8%	18 34.6%	-	5 27.8%	56 42.4%	40 28.6%	47 27.3%	45 27.3%	97 28.4%	13 28.9%	38 29.0%	44 32.6%	58 27.6%	132 31.1%
Unsatisfied [NET] =====	232 24.3%	29 19.6%	28 24.8%	29 29.0%	60 27.9%	18 20.7%	15 17.9%	30 26.3%	12 23.1%	-	6 33.3%	19 14.4%	42 30.0%	29 16.9%	51 30.9%	91 26.6%	7 15.6%	31 23.7%	22 16.3%	56 26.7%	109 25.7%
Somewhat Unsatisfied	117 50.4%	16 55.2%	12 42.9%	16 55.2%	30 50.0%	9 50.0%	7 46.7%	19 63.3%	4 33.3%	-	3 50.0%	14 73.7%	20 47.6%	17 58.6%	22 43.1%	44 48.4%	2 28.6%	20 64.5%	13 59.1%	26 46.4%	54 49.5%
Very Unsatisfied	115 49.6%	13 44.8%	16 57.1%	13 44.8%	30 50.0%	9 50.0%	8 53.3%	11 36.7%	8 66.7%	-	3 50.0%	5 26.3%	22 52.4%	12 41.4%	29 56.9%	47 51.6%	5 71.4%	11 35.5%	9 40.9%	30 53.6%	55 50.5%



Q5A_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	955	80	817	903	52	520	493	27	127	209	46	143	20	81	31	50	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	438	36	385	405	33	208	190	18	78	100	26	64	10	43	10	33	9	6	3
=====	45.9%	45.0%	47.1%	44.9%	63.5%	40.0%	38.5%	66.7%	61.4%	47.8%	56.5%	44.8%	50.0%	53.1%	32.3%	66.0%	50.0%	60%	37.5%
Very Satisfied	186	13	164	172	14	80	72	8	43	40	7	29	4	21	8	13	2	1	1
	42.5%	36.1%	42.6%	42.5%	42.4%	38.5%	37.9%	44.4%	55.1%	40.0%	26.9%	45.3%	40.0%	48.8%	80.0%	39.4%	22.2%	17%	33.3%
Somewhat Satisfied	252	23	221	233	19	128	118	10	35	60	19	35	6	22	2	20	7	5	2
	57.5%	63.9%	57.4%	57.5%	57.6%	61.5%	62.1%	55.6%	44.9%	60.0%	73.1%	54.7%	60.0%	51.2%	20.0%	60.6%	77.8%	83%	66.7%
Neutral	285	20	245	275	10	163	158	5	38	60	10	45	5	20	11	9	4	2	2
	29.8%	25.0%	30.0%	30.5%	19.2%	31.3%	32.0%	18.5%	29.9%	28.7%	21.7%	31.5%	25.0%	24.7%	35.5%	18.0%	22.2%	20%	25.0%
Unsatisfied [NET]	232	24	187	223	9	149	145	4	11	49	10	34	5	18	10	8	5	2	3
=====	24.3%	30.0%	22.9%	24.7%	17.3%	28.7%	29.4%	14.8%	8.7%	23.4%	21.7%	23.8%	25.0%	22.2%	32.3%	16.0%	27.8%	20%	37.5%
Somewhat Unsatisfied	117	9	100	111	6	65	64	1	10	30	6	19	5	9	4	5	3	1	2
	50.4%	37.5%	53.5%	49.8%	66.7%	43.6%	44.1%	25.0%	90.9%	61.2%	60.0%	55.9%	100.0%	50.0%	40.0%	62.5%	60.0%	50%	66.7%
Very Unsatisfied	115	15	87	112	3	84	81	3	1	19	4	15	-	9	6	3	2	1	1
	49.6%	62.5%	46.5%	50.2%	33.3%	56.4%	55.9%	75.0%	9.1%	38.8%	40.0%	44.1%		50.0%	60.0%	37.5%	40.0%	50%	33.3%



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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	81	47	34	-	7	7	6	12	28	21	12	56	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	43	29	14	-	4	6	1	4	16	12	11	29	6	2	-	1	1	
=====	53.1%	62%	41.2%		57.1%	85.7%	16.7%	33.3%	57.1%	57%	91.7%	51.8%	66.7%	33.3%		100.0%	20.0%	
Very Satisfied	21	14	7	-	1	4	-	4	8	4	5	14	4	2	-	1	-	
	48.8%	48%	50.0%		25.0%	66.7%		100%	50.0%	33%	45.5%	48.3%	66.7%	100%		100.0%		
Somewhat Satisfied	22	15	7	-	3	2	1	-	8	8	6	15	2	-	-	-	1	
	51.2%	52%	50.0%		75.0%	33.3%	100%		50.0%	67%	54.5%	51.7%	33.3%				100%	
Neutral	20	13	7	-	1	1	3	4	5	6	-	15	2	3	-	-	1	
	24.7%	28%	20.6%		14.3%	14.3%	50.0%	33.3%	17.9%	29%		26.8%	22.2%	50.0%			20.0%	
Unsatisfied [NET]	18	5	13	-	2	-	2	4	7	3	1	12	1	1	-	-	3	
=====	22.2%	11%	38.2%		28.6%		33.3%	33.3%	25.0%	14%	8.3%	21.4%	11.1%	16.7%			60.0%	
Somewhat Unsatisfied	9	4	5	-	1	-	1	2	2	3	1	5	-	1	-	-	2	
	50.0%	80%	38.5%		50.0%		50.0%	50.0%	28.6%	100%	100.0%	41.7%		100%			66.7%	
Very Unsatisfied	9	1	8	-	1	-	1	2	5	-	-	7	1	-	-	-	1	
	50.0%	20%	61.5%		50.0%		50.0%	50.0%	71.4%			58.3%	100.0%				33.3%	



Q5A_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	31	17	14	-	3	1	2	6	14	5	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	10	7	3	-	-	1	-	2	5	2	2	8	3	1	-	1	-	
=====	32.3%	41%	21.4%			100%		33.3%	35.7%	40%	66.7%	36.4%	60.0%	25.0%		100.0%		
Very Satisfied	8	6	2	-	-	1	-	2	4	1	2	6	3	1	-	1	-	
	80.0%	86%	66.7%			100%		100%	80.0%	50%	100.0%	75.0%	100.0%	100%		100.0%		
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	20.0%	14%	33.3%						20.0%	50%		25.0%						
Neutral	11	8	3	-	1	-	2	1	5	2	-	8	1	3	-	-	-	
	35.5%	47%	21.4%		33.3%		100%	16.7%	35.7%	40%		36.4%	20.0%	75.0%				
Unsatisfied [NET]	10	2	8	-	2	-	-	3	4	1	1	6	1	-	-	-	2	
=====	32.3%	12%	57.1%		66.7%			50.0%	28.6%	20%	33.3%	27.3%	20.0%				100%	
Somewhat Unsatisfied	4	2	2	-	1	-	-	1	1	1	1	1	-	-	-	-	2	
	40.0%	100%	25.0%		50.0%			33.3%	25.0%	100%	100.0%	16.7%					100%	
Very Unsatisfied	6	-	6	-	1	-	-	2	3	-	-	5	1	-	-	-	-	
	60.0%		75.0%		50.0%			66.7%	75.0%			83.3%	100.0%					



Q5A_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	30	20	-	4	6	4	6	14	16	9	34	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	33	22	11	-	4	5	1	2	11	10	9	21	3	1	-	-	1	
=====	66.0%	73%	55.0%		100%	83.3%	25.0%	33.3%	78.6%	62%	100.0%	61.8%	75.0%	50.0%			33.3%	
Very Satisfied	13	8	5	-	1	3	-	2	4	3	3	8	1	1	-	-	-	
	39.4%	36%	45.5%		25.0%	60.0%		100%	36.4%	30%	33.3%	38.1%	33.3%	100%				
Somewhat Satisfied	20	14	6	-	3	2	1	-	7	7	6	13	2	-	-	-	1	
	60.6%	64%	54.5%		75.0%	40.0%	100%		63.6%	70%	66.7%	61.9%	66.7%				100%	
Neutral	9	5	4	-	-	1	1	3	-	4	-	7	1	-	-	-	1	
	18.0%	17%	20.0%			16.7%	25.0%	50.0%		25%		20.6%	25.0%				33.3%	
Unsatisfied [NET]	8	3	5	-	-	-	2	1	3	2	-	6	-	1	-	-	1	
=====	16.0%	10%	25.0%				50.0%	16.7%	21.4%	12%		17.6%		50.0%			33.3%	
Somewhat Unsatisfied	5	2	3	-	-	-	1	1	1	2	-	4	-	1	-	-	-	
	62.5%	67%	60.0%				50.0%	100%	33.3%	100%		66.7%		100%				
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	-	-	-	-	1	
	37.5%	33%	40.0%				50.0%		66.7%			33.3%					100%	



Q5A_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
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 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	18	13	4	-	1	1	1	2	6	5	6	8	2	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	7	2	-	1	-	1	1	3	2	4	5	-	-	-	-	-	
=====	50.0%	54%	50.0%		100%		100%	50.0%	50.0%	40%	66.7%	62.5%						
Very Satisfied	2	1	1	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	22.2%	14%	50.0%						33.3%	50%	25.0%	20.0%						
Somewhat Satisfied	7	6	1	-	1	-	1	1	2	1	3	4	-	-	-	-	-	
	77.8%	86%	50.0%		100%		100%	100%	66.7%	50%	75.0%	80.0%						
Neutral	4	3	1	-	-	1	-	-	1	1	-	2	1	1	-	-	-	
	22.2%	23%	25.0%			100%			16.7%	20%		25.0%	50.0%	100%				
Unsatisfied [NET]	5	3	1	-	-	-	-	1	2	2	2	1	1	-	-	-	1	
=====	27.8%	23%	25.0%					50.0%	33.3%	40%	33.3%	12.5%	50.0%				100%	
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	1	1	-	1	1	-	-	-	1	
	60.0%	67%	100.0%					100%	50.0%	50%		100%	100.0%				100%	
Very Unsatisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	40.0%	33%							50.0%	50%	100.0%							



Q5A_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	10	8	1	-	1	1	-	1	5	2	4	4	1	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	6	6	-	-	1	-	-	1	3	1	3	3	-	-	-	-	-
=====	60.0%	75%			100%			100%	60.0%	50%	75.0%	75.0%					
Very Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	16.7%	17%							33.3%		33.3%						
Somewhat Satisfied	5	5	-	-	1	-	-	1	2	1	2	3	-	-	-	-	-
	83.3%	83%			100%			100%	66.7%	100%	66.7%	100%					
Neutral	2	1	1	-	-	1	-	-	-	1	-	1	-	1	-	-	-
	20.0%	12%	100.0%			100%				50%		25.0%		100%			
Unsatisfied [NET]	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-
=====	20.0%	12%							40.0%		25.0%		100.0%				
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	50.0%	100%							50.0%				100.0%				
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	50.0%								50.0%		100.0%						



Q5A_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The development of the County's budget
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	-	1	1	2	-	-	-	-	-	
=====	37.5%	20%	66.7%				100%			33%	50.0%	50.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%		50.0%							100%		50.0%						
Somewhat Satisfied	2	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
	66.7%	100%	50.0%				100%				100.0%	50.0%						
Neutral	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	25.0%	40%							100%			25.0%	100.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	-	2	1	1	-	-	-	-	1	
=====	37.5%	40%	33.3%					100%		67%	50.0%	25.0%					100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
	66.7%	50%	100.0%					100%		50%		100%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	33.3%	50%								50%	100.0%							



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	990	471	476	8	21	174	210	184	213	166	159	591	101	95	12	18	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	466	235	217	1	12	73	100	82	98	96	82	291	53	44	3	6	31
=====	47.1%	50%	45.6%	12.5%	57.1%	42.0%	47.6%	44.6%	46.0%	58%	51.6%	49.2%	52.5%	46.3%	25.0%	33.3%	25.0%
Very Satisfied	171	90	73	1	3	30	31	36	37	33	33	99	21	19	1	4	13
	17.3%	19%	15.3%	12.5%	14.3%	17.2%	14.8%	19.6%	17.4%	20%	20.8%	16.8%	20.8%	20.0%	8.3%	22.2%	10.5%
Somewhat Satisfied	295	145	144	-	9	43	69	46	61	63	49	192	32	25	2	2	18
	29.8%	31%	30.3%		42.9%	24.7%	32.9%	25.0%	28.6%	38%	30.8%	32.5%	31.7%	26.3%	16.7%	11.1%	14.5%
Neutral	297	131	155	2	6	63	58	61	61	38	40	175	30	31	5	3	43
	30.0%	28%	32.6%	25.0%	28.6%	36.2%	27.6%	33.2%	28.6%	23%	25.2%	29.6%	29.7%	32.6%	41.7%	16.7%	34.7%
Unsatisfied [NET]	227	105	104	5	3	38	52	41	54	32	37	125	18	20	4	9	50
=====	22.9%	22%	21.8%	62.5%	14.3%	21.8%	24.8%	22.3%	25.4%	19%	23.3%	21.2%	17.8%	21.1%	33.3%	50.0%	40.3%
Somewhat Unsatisfied	131	59	66	1	2	22	38	22	26	17	18	81	11	12	2	3	20
	13.2%	13%	13.9%	12.5%	9.5%	12.6%	18.1%	12.0%	12.2%	10%	11.3%	13.7%	10.9%	12.6%	16.7%	16.7%	16.1%
Very Unsatisfied	96	46	38	4	1	16	14	19	28	15	19	44	7	8	2	6	30
	9.7%	9.8%	8.0%	50.0%	4.8%	9.2%	6.7%	10.3%	13.1%	9.0%	11.9%	7.4%	6.9%	8.4%	16.7%	33.3%	24.2%



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	990	152	125	98	223	90	84	119	56	1	19	136	148	175	171	356	45	132	143	216	444
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	466	67	49	52	110	45	44	59	21	1	8	60	61	87	77	177	24	62	72	110	195
=====	47.1%	44.1%	39.2%	53.1%	49.3%	50.0%	52.4%	49.6%	37.5%	100%	42.1%	44.1%	41.2%	49.7%	45.0%	49.7%	53.3%	47.0%	50.3%	50.9%	43.9%
Very Satisfied	171	21	22	19	31	12	16	31	9	1	3	27	14	35	29	65	12	25	25	38	70
	17.3%	13.8%	17.6%	19.4%	13.9%	13.3%	19.0%	26.1%	16.1%	100%	15.8%	19.9%	9.5%	20.0%	17.0%	18.3%	26.7%	18.9%	17.5%	17.6%	15.8%
Somewhat Satisfied	295	46	27	33	79	33	28	28	12	-	5	33	47	52	48	112	12	37	47	72	125
	29.8%	30.3%	21.6%	33.7%	35.4%	36.7%	33.3%	23.5%	21.4%	-	26.3%	24.3%	31.8%	29.7%	28.1%	31.5%	26.7%	28.0%	32.9%	33.3%	28.2%
Neutral	297	62	39	22	55	24	30	33	22	-	4	57	48	57	45	90	12	42	46	51	146
	30.0%	40.8%	31.2%	22.4%	24.7%	26.7%	35.7%	27.7%	39.3%	-	21.1%	41.9%	32.4%	32.6%	26.3%	25.3%	26.7%	31.8%	32.2%	23.6%	32.9%
Unsatisfied [NET]	227	23	37	24	58	21	10	27	13	-	7	19	39	31	49	89	9	28	25	55	103
=====	22.9%	15.1%	29.6%	24.5%	26.0%	23.3%	11.9%	22.7%	23.2%	-	36.8%	14.0%	26.4%	17.7%	28.7%	25.0%	20.0%	21.2%	17.5%	25.5%	23.2%
Somewhat Unsatisfied	131	16	20	13	38	12	4	12	10	-	4	16	25	23	25	42	4	19	15	33	58
	13.2%	10.5%	16.0%	13.3%	17.0%	13.3%	4.8%	10.1%	17.9%	-	21.1%	11.8%	16.9%	13.1%	14.6%	11.8%	8.9%	14.4%	10.5%	15.3%	13.1%
Very Unsatisfied	96	7	17	11	20	9	6	15	3	-	3	3	14	8	24	47	5	9	10	22	45
	9.7%	4.6%	13.6%	11.2%	9.0%	10.0%	7.1%	12.6%	5.4%	-	15.8%	2.2%	9.5%	4.6%	14.0%	13.2%	11.1%	6.8%	7.0%	10.2%	10.1%



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	990	81	848	941	49	543	517	26	129	213	45	150	18	85	31	54	20	12	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	466	38	412	439	27	225	212	13	79	102	26	66	10	50	15	35	10	7	3
=====	47.1%	46.9%	48.6%	46.7%	55.1%	41.4%	41.0%	50.0%	61.2%	47.9%	57.8%	44.0%	55.6%	58.8%	48.4%	64.8%	50.0%	58%	37.5%
Very Satisfied	171	10	152	156	15	74	65	9	34	34	5	24	5	26	10	16	3	2	1
	17.3%	12.3%	17.9%	16.6%	30.6%	13.6%	12.6%	34.6%	26.4%	16.0%	11.1%	16.0%	27.8%	30.6%	32.3%	29.6%	15.0%	17%	12.5%
Somewhat Satisfied	295	28	260	283	12	151	147	4	45	68	21	42	5	24	5	19	7	5	2
	29.8%	34.6%	30.7%	30.1%	24.5%	27.8%	28.4%	15.4%	34.9%	31.9%	46.7%	28.0%	27.8%	28.2%	16.1%	35.2%	35.0%	42%	25.0%
Neutral	297	13	257	284	13	165	157	8	39	67	11	52	4	22	9	13	4	3	1
	30.0%	16.0%	30.3%	30.2%	26.5%	30.4%	30.4%	30.8%	30.2%	31.5%	24.4%	34.7%	22.2%	25.9%	29.0%	24.1%	20.0%	25%	12.5%
Unsatisfied [NET]	227	30	179	218	9	153	148	5	11	44	8	32	4	13	7	6	6	2	4
=====	22.9%	37.0%	21.1%	23.2%	18.4%	28.2%	28.6%	19.2%	8.5%	20.7%	17.8%	21.3%	22.2%	15.3%	22.6%	11.1%	30.0%	17%	50.0%
Somewhat Unsatisfied	131	16	104	125	6	81	79	2	10	29	6	19	4	6	3	3	5	1	4
	13.2%	19.8%	12.3%	13.3%	12.2%	14.9%	15.3%	7.7%	7.8%	13.6%	13.3%	12.7%	22.2%	7.1%	9.7%	5.6%	25.0%	8.3%	50.0%
Very Unsatisfied	96	14	75	93	3	72	69	3	1	15	2	13	-	7	4	3	1	1	-
	9.7%	17.3%	8.8%	9.9%	6.1%	13.3%	13.3%	11.5%	0.8%	7.0%	4.4%	8.7%		8.2%	12.9%	5.6%	5.0%	8.3%	



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	85	47	38	-	7	8	6	13	30	21	12	60	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	50	33	17	-	4	6	2	6	16	16	8	33	8	4	-	1	1	
=====	58.8%	70%	44.7%		57.1%	75.0%	33.3%	46.2%	53.3%	76%	66.7%	55.0%	88.9%	66.7%		100.0%	20.0%	
Very Satisfied	26	16	10	-	1	4	-	5	11	5	6	17	5	2	-	1	-	
	30.6%	34%	26.3%		14.3%	50.0%		38.5%	36.7%	24%	50.0%	28.3%	55.6%	33.3%		100.0%		
Somewhat Satisfied	24	17	7	-	3	2	2	1	5	11	2	16	3	2	-	-	1	
	28.2%	36%	18.4%		42.9%	25.0%	33.3%	7.7%	16.7%	52%	16.7%	26.7%	33.3%	33.3%			20.0%	
Neutral	22	10	12	-	1	2	2	4	9	4	3	19	-	2	-	-	1	
	25.9%	21%	31.6%		14.3%	25.0%	33.3%	30.8%	30.0%	19%	25.0%	31.7%		33.3%			20.0%	
Unsatisfied [NET]	13	4	9	-	2	-	2	3	5	1	1	8	1	-	-	-	3	
=====	15.3%	8.5%	23.7%		28.6%		33.3%	23.1%	16.7%	4.8%	8.3%	13.3%	11.1%				60.0%	
Somewhat Unsatisfied	6	3	3	-	1	-	1	2	1	1	1	3	1	-	-	-	1	
	7.1%	6.4%	7.9%		14.3%		16.7%	15.4%	3.3%	4.8%	8.3%	5.0%	11.1%				20.0%	
Very Unsatisfied	7	1	6	-	1	-	1	1	4	-	-	5	-	-	-	-	2	
	8.2%	2.1%	15.8%		14.3%		16.7%	7.7%	13.3%			8.3%					40.0%	



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	31	17	14	-	3	1	2	6	14	5	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	15	10	5	-	-	1	1	3	6	4	2	11	4	2	-	1	-	
=====	48.4%	59%	35.7%			100%	50.0%	50.0%	42.9%	80%	66.7%	50.0%	80.0%	50.0%		100.0%		
Very Satisfied	10	7	3	-	-	1	-	3	4	2	2	8	3	1	-	1	-	
	32.3%	41%	21.4%			100%		50.0%	28.6%	40%	66.7%	36.4%	60.0%	25.0%		100.0%		
Somewhat Satisfied	5	3	2	-	-	-	1	-	2	2	-	3	1	1	-	-	-	
	16.1%	18%	14.3%				50.0%		14.3%	40%		13.6%	20.0%	25.0%				
Neutral	9	5	4	-	1	-	1	1	5	1	-	8	-	2	-	-	-	
	29.0%	29%	28.6%		33.3%		50.0%	16.7%	35.7%	20%		36.4%		50.0%				
Unsatisfied [NET]	7	2	5	-	2	-	-	2	3	-	1	3	1	-	-	-	2	
=====	22.6%	12%	35.7%		66.7%			33.3%	21.4%		33.3%	13.6%	20.0%				100%	
Somewhat Unsatisfied	3	2	1	-	1	-	-	1	1	-	1	-	1	-	-	-	1	
	9.7%	12%	7.1%		33.3%			16.7%	7.1%		33.3%		20.0%				50.0%	
Very Unsatisfied	4	-	4	-	1	-	-	1	2	-	-	3	-	-	-	-	1	
	12.9%		28.6%		33.3%			16.7%	14.3%			13.6%					50.0%	



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	30	24	-	4	7	4	7	16	16	9	38	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	35	23	12	-	4	5	1	3	10	12	6	22	4	2	-	-	1	
=====	64.8%	77%	50.0%		100%	71.4%	25.0%	42.9%	62.5%	75%	66.7%	57.9%	100.0%	100%			33.3%	
Very Satisfied	16	9	7	-	1	3	-	2	7	3	4	9	2	1	-	-	-	
	29.6%	30%	29.2%		25.0%	42.9%		28.6%	43.8%	19%	44.4%	23.7%	50.0%	50.0%				
Somewhat Satisfied	19	14	5	-	3	2	1	1	3	9	2	13	2	1	-	-	1	
	35.2%	47%	20.8%		75.0%	28.6%	25.0%	14.3%	18.8%	56%	22.2%	34.2%	50.0%	50.0%			33.3%	
Neutral	13	5	8	-	-	2	1	3	4	3	3	11	-	-	-	-	1	
	24.1%	17%	33.3%			28.6%	25.0%	42.9%	25.0%	19%	33.3%	28.9%					33.3%	
Unsatisfied [NET]	6	2	4	-	-	-	2	1	2	1	-	5	-	-	-	-	1	
=====	11.1%	6.7%	16.7%				50.0%	14.3%	12.5%	6.2%		13.2%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	1	-	1	-	3	-	-	-	-	-	
	5.6%	3.3%	8.3%				25.0%	14.3%		6.2%		7.9%						
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	-	-	-	-	1	
	5.6%	3.3%	8.3%				25.0%		12.5%			5.3%					33.3%	



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	20	13	6	-	1	1	1	3	5	7	6	9	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	2	-	1	-	1	1	3	3	4	6	-	-	-	-	-	
=====	50.0%	62%	33.3%		100%		100%	33.3%	60.0%	43%	66.7%	66.7%						
Very Satisfied	3	2	1	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	15.0%	15%	16.7%						20.0%	29%	16.7%	22.2%						
Somewhat Satisfied	7	6	1	-	1	-	1	1	2	1	3	4	-	-	-	-	-	
	35.0%	46%	16.7%		100%		100%	33.3%	40.0%	14%	50.0%	44.4%						
Neutral	4	2	2	-	-	1	-	1	-	1	-	1	1	1	-	-	1	
	20.0%	15%	33.3%			100%		33.3%		14%		11.1%	50.0%	100%			50.0%	
Unsatisfied [NET]	6	3	2	-	-	-	-	1	2	3	2	2	1	-	-	-	1	
=====	30.0%	23%	33.3%					33.3%	40.0%	43%	33.3%	22.2%	50.0%				50.0%	
Somewhat Unsatisfied	5	3	2	-	-	-	-	1	1	3	1	2	1	-	-	-	1	
	25.0%	23%	33.3%					33.3%	20.0%	43%	16.7%	22.2%	50.0%				50.0%	
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	5.0%								20.0%		16.7%							



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	7	-	-	1	-	-	1	3	2	3	4	-	-	-	-	-
=====	58.3%	78%			100%			50.0%	60.0%	67%	75.0%	80.0%					
Very Satisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	16.7%	22%							20.0%	33%	25.0%	20.0%					
Somewhat Satisfied	5	5	-	-	1	-	-	1	2	1	2	3	-	-	-	-	-
	41.7%	56%			100%			50.0%	40.0%	33%	50.0%	60.0%					
Neutral	3	1	2	-	-	1	-	1	-	1	-	1	-	1	-	-	1
	25.0%	11%	100.0%			100%		50.0%		33%		20.0%		100%			100%
Unsatisfied [NET]	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-
=====	16.7%	11%							40.0%		25.0%		100.0%				
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	8.3%	11%							20.0%				100.0%				
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	8.3%								20.0%		25.0%						



Q5A_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	4	4	-	-	-	1	1	-	4	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%		100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	-	1	1	2	-	-	-	-	-	
=====	37.5%	25%	50.0%				100%			25%	50.0%	50.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%		25.0%							25%		25.0%						
Somewhat Satisfied	2	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
	25.0%	25%	25.0%				100%				50.0%	25.0%						
Neutral	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	12.5%	25%											100.0%					
Unsatisfied [NET]	4	2	2	-	-	-	-	1	-	3	1	2	-	-	-	-	1	
=====	50.0%	50%	50.0%					100%		75%	50.0%	50.0%					100%	
Somewhat Unsatisfied	4	2	2	-	-	-	-	1	-	3	1	2	-	-	-	-	1	
	50.0%	50%	50.0%					100%		75%	50.0%	50.0%					100%	



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	990	471	476	8	21	174	210	184	213	166	159	591	101	95	12	18	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	466	235	217	1	12	73	100	82	98	96	82	291	53	44	3	6	31
=====	47.1%	50%	45.6%	12.5%	57.1%	42.0%	47.6%	44.6%	46.0%	58%	51.6%	49.2%	52.5%	46.3%	25.0%	33.3%	25.0%
Very Satisfied	171	90	73	1	3	30	31	36	37	33	33	99	21	19	1	4	13
	36.7%	38%	33.6%	100.0%	25.0%	41.1%	31.0%	43.9%	37.8%	34%	40.2%	34.0%	39.6%	43.2%	33.3%	66.7%	41.9%
Somewhat Satisfied	295	145	144	-	9	43	69	46	61	63	49	192	32	25	2	2	18
	63.3%	62%	66.4%		75.0%	58.9%	69.0%	56.1%	62.2%	66%	59.8%	66.0%	60.4%	56.8%	66.7%	33.3%	58.1%
Neutral	297	131	155	2	6	63	58	61	61	38	40	175	30	31	5	3	43
	30.0%	28%	32.6%	25.0%	28.6%	36.2%	27.6%	33.2%	28.6%	23%	25.2%	29.6%	29.7%	32.6%	41.7%	16.7%	34.7%
Unsatisfied [NET]	227	105	104	5	3	38	52	41	54	32	37	125	18	20	4	9	50
=====	22.9%	22%	21.8%	62.5%	14.3%	21.8%	24.8%	22.3%	25.4%	19%	23.3%	21.2%	17.8%	21.1%	33.3%	50.0%	40.3%
Somewhat Unsatisfied	131	59	66	1	2	22	38	22	26	17	18	81	11	12	2	3	20
	57.7%	56%	63.5%	20.0%	66.7%	57.9%	73.1%	53.7%	48.1%	53%	48.6%	64.8%	61.1%	60.0%	50.0%	33.3%	40.0%
Very Unsatisfied	96	46	38	4	1	16	14	19	28	15	19	44	7	8	2	6	30
	42.3%	44%	36.5%	80.0%	33.3%	42.1%	26.9%	46.3%	51.9%	47%	51.4%	35.2%	38.9%	40.0%	50.0%	66.7%	60.0%



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	990	152	125	98	223	90	84	119	56	1	19	136	148	175	171	356	45	132	143	216	444
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	466	67	49	52	110	45	44	59	21	1	8	60	61	87	77	177	24	62	72	110	195
=====	47.1%	44.1%	39.2%	53.1%	49.3%	50.0%	52.4%	49.6%	37.5%	100%	42.1%	44.1%	41.2%	49.7%	45.0%	49.7%	53.3%	47.0%	50.3%	50.9%	43.9%
Very Satisfied	171	21	22	19	31	12	16	31	9	1	3	27	14	35	29	65	12	25	25	38	70
	36.7%	31.3%	44.9%	36.5%	28.2%	26.7%	36.4%	52.5%	42.9%	100%	37.5%	45.0%	23.0%	40.2%	37.7%	36.7%	50.0%	40.3%	34.7%	34.5%	35.9%
Somewhat Satisfied	295	46	27	33	79	33	28	28	12	-	5	33	47	52	48	112	12	37	47	72	125
	63.3%	68.7%	55.1%	63.5%	71.8%	73.3%	63.6%	47.5%	57.1%	-	62.5%	55.0%	77.0%	59.8%	62.3%	63.3%	50.0%	59.7%	65.3%	65.5%	64.1%
Neutral	297	62	39	22	55	24	30	33	22	-	4	57	48	57	45	90	12	42	46	51	146
	30.0%	40.8%	31.2%	22.4%	24.7%	26.7%	35.7%	27.7%	39.3%	-	21.1%	41.9%	32.4%	32.6%	26.3%	25.3%	26.7%	31.8%	32.2%	23.6%	32.9%
Unsatisfied [NET]	227	23	37	24	58	21	10	27	13	-	7	19	39	31	49	89	9	28	25	55	103
=====	22.9%	15.1%	29.6%	24.5%	26.0%	23.3%	11.9%	22.7%	23.2%	-	36.8%	14.0%	26.4%	17.7%	28.7%	25.0%	20.0%	21.2%	17.5%	25.5%	23.2%
Somewhat Unsatisfied	131	16	20	13	38	12	4	12	10	-	4	16	25	23	25	42	4	19	15	33	58
	57.7%	69.6%	54.1%	54.2%	65.5%	57.1%	40.0%	44.4%	76.9%	-	57.1%	84.2%	64.1%	74.2%	51.0%	47.2%	44.4%	67.9%	60.0%	60.0%	56.3%
Very Unsatisfied	96	7	17	11	20	9	6	15	3	-	3	3	14	8	24	47	5	9	10	22	45
	42.3%	30.4%	45.9%	45.8%	34.5%	42.9%	60.0%	55.6%	23.1%	-	42.9%	15.8%	35.9%	25.8%	49.0%	52.8%	55.6%	32.1%	40.0%	40.0%	43.7%



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	990	81	848	941	49	543	517	26	129	213	45	150	18	85	31	54	20	12	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	466	38	412	439	27	225	212	13	79	102	26	66	10	50	15	35	10	7	3
=====	47.1%	46.9%	48.6%	46.7%	55.1%	41.4%	41.0%	50.0%	61.2%	47.9%	57.8%	44.0%	55.6%	58.8%	48.4%	64.8%	50.0%	58%	37.5%
Very Satisfied	171	10	152	156	15	74	65	9	34	34	5	24	5	26	10	16	3	2	1
	36.7%	26.3%	36.9%	35.5%	55.6%	32.9%	30.7%	69.2%	43.0%	33.3%	19.2%	36.4%	50.0%	52.0%	66.7%	45.7%	30.0%	29%	33.3%
Somewhat Satisfied	295	28	260	283	12	151	147	4	45	68	21	42	5	24	5	19	7	5	2
	63.3%	73.7%	63.1%	64.5%	44.4%	67.1%	69.3%	30.8%	57.0%	66.7%	80.8%	63.6%	50.0%	48.0%	33.3%	54.3%	70.0%	71%	66.7%
Neutral	297	13	257	284	13	165	157	8	39	67	11	52	4	22	9	13	4	3	1
	30.0%	16.0%	30.3%	30.2%	26.5%	30.4%	30.4%	30.8%	30.2%	31.5%	24.4%	34.7%	22.2%	25.9%	29.0%	24.1%	20.0%	25%	12.5%
Unsatisfied [NET]	227	30	179	218	9	153	148	5	11	44	8	32	4	13	7	6	6	2	4
=====	22.9%	37.0%	21.1%	23.2%	18.4%	28.2%	28.6%	19.2%	8.5%	20.7%	17.8%	21.3%	22.2%	15.3%	22.6%	11.1%	30.0%	17%	50.0%
Somewhat Unsatisfied	131	16	104	125	6	81	79	2	10	29	6	19	4	6	3	3	5	1	4
	57.7%	53.3%	58.1%	57.3%	66.7%	52.9%	53.4%	40.0%	90.9%	65.9%	75.0%	59.4%	100.0%	46.2%	42.9%	50.0%	83.3%	50%	100%
Very Unsatisfied	96	14	75	93	3	72	69	3	1	15	2	13	-	7	4	3	1	1	-
	42.3%	46.7%	41.9%	42.7%	33.3%	47.1%	46.6%	60.0%	9.1%	34.1%	25.0%	40.6%		53.8%	57.1%	50.0%	16.7%	50%	



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	85	47	38	-	7	8	6	13	30	21	12	60	9	6	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	50	33	17	-	4	6	2	6	16	16	8	33	8	4	-	1	1
=====	58.8%	70%	44.7%		57.1%	75.0%	33.3%	46.2%	53.3%	76%	66.7%	55.0%	88.9%	66.7%		100.0%	20.0%
Very Satisfied	26	16	10	-	1	4	-	5	11	5	6	17	5	2	-	1	-
	52.0%	48%	58.8%		25.0%	66.7%		83.3%	68.8%	31%	75.0%	51.5%	62.5%	50.0%		100.0%	
Somewhat Satisfied	24	17	7	-	3	2	2	1	5	11	2	16	3	2	-	-	1
	48.0%	52%	41.2%		75.0%	33.3%	100%	16.7%	31.2%	69%	25.0%	48.5%	37.5%	50.0%			100%
Neutral	22	10	12	-	1	2	2	4	9	4	3	19	-	2	-	-	1
	25.9%	21%	31.6%		14.3%	25.0%	33.3%	30.8%	30.0%	19%	25.0%	31.7%		33.3%			20.0%
Unsatisfied [NET]	13	4	9	-	2	-	2	3	5	1	1	8	1	-	-	-	3
=====	15.3%	8.5%	23.7%		28.6%		33.3%	23.1%	16.7%	4.8%	8.3%	13.3%	11.1%				60.0%
Somewhat Unsatisfied	6	3	3	-	1	-	1	2	1	1	1	3	1	-	-	-	1
	46.2%	75%	33.3%		50.0%		50.0%	66.7%	20.0%	100%	100.0%	37.5%	100.0%				33.3%
Very Unsatisfied	7	1	6	-	1	-	1	1	4	-	-	5	-	-	-	-	2
	53.8%	25%	66.7%		50.0%		50.0%	33.3%	80.0%			62.5%					66.7%



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	3	1	2	6	14	5	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	15	10	5	-	-	1	1	3	6	4	2	11	4	2	-	1	-	
=====	48.4%	59%	35.7%			100%	50.0%	50.0%	42.9%	80%	66.7%	50.0%	80.0%	50.0%		100.0%		
Very Satisfied	10	7	3	-	-	1	-	3	4	2	2	8	3	1	-	1	-	
	66.7%	70%	60.0%			100%		100%	66.7%	50%	100.0%	72.7%	75.0%	50.0%		100.0%		
Somewhat Satisfied	5	3	2	-	-	-	1	-	2	2	-	3	1	1	-	-	-	
	33.3%	30%	40.0%				100%		33.3%	50%		27.3%	25.0%	50.0%				
Neutral	9	5	4	-	1	-	1	1	5	1	-	8	-	2	-	-	-	
	29.0%	29%	28.6%		33.3%		50.0%	16.7%	35.7%	20%		36.4%		50.0%				
Unsatisfied [NET]	7	2	5	-	2	-	-	2	3	-	1	3	1	-	-	-	2	
=====	22.6%	12%	35.7%		66.7%			33.3%	21.4%		33.3%	13.6%	20.0%				100%	
Somewhat Unsatisfied	3	2	1	-	1	-	-	1	1	-	1	-	1	-	-	-	1	
	42.9%	100%	20.0%		50.0%			50.0%	33.3%		100.0%		100.0%				50.0%	
Very Unsatisfied	4	-	4	-	1	-	-	1	2	-	-	3	-	-	-	-	1	
	57.1%		80.0%		50.0%			50.0%	66.7%			100%					50.0%	



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	30	24	-	4	7	4	7	16	16	9	38	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	35	23	12	-	4	5	1	3	10	12	6	22	4	2	-	-	1	
=====	64.8%	77%	50.0%		100%	71.4%	25.0%	42.9%	62.5%	75%	66.7%	57.9%	100.0%	100%			33.3%	
Very Satisfied	16	9	7	-	1	3	-	2	7	3	4	9	2	1	-	-	-	
	45.7%	39%	58.3%		25.0%	60.0%		66.7%	70.0%	25%	66.7%	40.9%	50.0%	50.0%				
Somewhat Satisfied	19	14	5	-	3	2	1	1	3	9	2	13	2	1	-	-	1	
	54.3%	61%	41.7%		75.0%	40.0%	100%	33.3%	30.0%	75%	33.3%	59.1%	50.0%	50.0%			100%	
Neutral	13	5	8	-	-	2	1	3	4	3	3	11	-	-	-	-	1	
	24.1%	17%	33.3%			28.6%	25.0%	42.9%	25.0%	19%	33.3%	28.9%					33.3%	
Unsatisfied [NET]	6	2	4	-	-	-	2	1	2	1	-	5	-	-	-	-	1	
=====	11.1%	6.7%	16.7%				50.0%	14.3%	12.5%	6.2%		13.2%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	1	-	1	-	3	-	-	-	-	-	
	50.0%	50%	50.0%				50.0%	100%		100%		60.0%						
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	-	-	-	-	1	
	50.0%	50%	50.0%				50.0%		100%			40.0%					100%	



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	20	13	6	-	1	1	1	3	5	7	6	9	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	2	-	1	-	1	1	3	3	4	6	-	-	-	-	-	
=====	50.0%	62%	33.3%		100%		100%	33.3%	60.0%	43%	66.7%	66.7%						
Very Satisfied	3	2	1	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	30.0%	25%	50.0%						33.3%	67%	25.0%	33.3%						
Somewhat Satisfied	7	6	1	-	1	-	1	1	2	1	3	4	-	-	-	-	-	
	70.0%	75%	50.0%		100%		100%	100%	66.7%	33%	75.0%	66.7%						
Neutral	4	2	2	-	-	1	-	1	-	1	-	1	1	1	-	-	1	
	20.0%	15%	33.3%			100%		33.3%		14%		11.1%	50.0%	100%			50.0%	
Unsatisfied [NET]	6	3	2	-	-	-	-	1	2	3	2	2	1	-	-	-	1	
=====	30.0%	23%	33.3%					33.3%	40.0%	43%	33.3%	22.2%	50.0%				50.0%	
Somewhat Unsatisfied	5	3	2	-	-	-	-	1	1	3	1	2	1	-	-	-	1	
	83.3%	100%	100.0%					100%	50.0%	100%	50.0%	100%	100.0%				100%	
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	16.7%								50.0%		50.0%							



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	7	-	-	1	-	-	1	3	2	3	4	-	-	-	-	-
=====	58.3%	78%			100%			50.0%	60.0%	67%	75.0%	80.0%					
Very Satisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	28.6%	29%							33.3%	50%	33.3%	25.0%					
Somewhat Satisfied	5	5	-	-	1	-	-	1	2	1	2	3	-	-	-	-	-
	71.4%	71%			100%			100%	66.7%	50%	66.7%	75.0%					
Neutral	3	1	2	-	-	1	-	1	-	1	-	1	-	1	-	-	1
	25.0%	11%	100.0%			100%		50.0%		33%		20.0%		100%			100%
Unsatisfied [NET]	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-
=====	16.7%	11%							40.0%		25.0%		100.0%				
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	50.0%	100%							50.0%				100.0%				
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	50.0%								50.0%		100.0%						



Q5A_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's policies
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	4	4	-	-	-	1	1	-	4	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%		100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	-	1	1	2	-	-	-	-	-	
=====	37.5%	25%	50.0%				100%			25%	50.0%	50.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%		50.0%							100%		50.0%						
Somewhat Satisfied	2	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
	66.7%	100%	50.0%				100%				100.0%	50.0%						
Neutral	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	12.5%	25%											100.0%					
Unsatisfied [NET]	4	2	2	-	-	-	-	1	-	3	1	2	-	-	-	-	1	
=====	50.0%	50%	50.0%					100%		75%	50.0%	50.0%					100%	
Somewhat Unsatisfied	4	2	2	-	-	-	-	1	-	3	1	2	-	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%					100%	



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1044	487	514	8	21	183	228	197	225	170	168	637	102	101	13	19	126	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	566	262	285	2	14	90	118	106	123	109	89	365	57	53	6	6	44	
=====	54.2%	54%	55.4%	25.0%	66.7%	49.2%	51.8%	53.8%	54.7%	64%	53.0%	57.3%	55.9%	52.5%	46.2%	31.6%	34.9%	
Very Satisfied	228	116	104	1	4	38	47	49	54	35	42	143	27	22	1	5	15	
	21.8%	24%	20.2%	12.5%	19.0%	20.8%	20.6%	24.9%	24.0%	21%	25.0%	22.4%	26.5%	21.8%	7.7%	26.3%	11.9%	
Somewhat Satisfied	338	146	181	1	10	52	71	57	69	74	47	222	30	31	5	1	29	
	32.4%	30%	35.2%	12.5%	47.6%	28.4%	31.1%	28.9%	30.7%	44%	28.0%	34.9%	29.4%	30.7%	38.5%	5.3%	23.0%	
Neutral	278	126	140	4	5	53	67	53	55	36	49	159	31	33	7	9	39	
	26.6%	26%	27.2%	50.0%	23.8%	29.0%	29.4%	26.9%	24.4%	21%	29.2%	25.0%	30.4%	32.7%	53.8%	47.4%	31.0%	
Unsatisfied [NET]	200	99	89	2	2	40	43	38	47	25	30	113	14	15	-	4	43	
=====	19.2%	20%	17.3%	25.0%	9.5%	21.9%	18.9%	19.3%	20.9%	15%	17.9%	17.7%	13.7%	14.9%	-	21.1%	34.1%	
Somewhat Unsatisfied	109	53	52	-	2	24	27	18	22	15	11	66	11	12	-	1	14	
	10.4%	11%	10.1%	-	9.5%	13.1%	11.8%	9.1%	9.8%	8.8%	6.5%	10.4%	10.8%	11.9%	-	5.3%	11.1%	
Very Unsatisfied	91	46	37	2	-	16	16	20	25	10	19	47	3	3	-	3	29	
	8.7%	9.4%	7.2%	25.0%	-	8.7%	7.0%	10.2%	11.1%	5.9%	11.3%	7.4%	2.9%	3.0%	-	15.8%	23.0%	



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1044 100%	163 100%	134 100%	109 100%	232 100%	93 100%	86 100%	125 100%	60 100%	1 100%	19 100%	153 100%	159 100%	184 100%	182 100%	362 100%	51 100.0%	141 100.0%	142 100.0%	228 100.0%	472 100.0%
Satisfied [NET] =====	566 54.2%	87 53.4%	54 40.3%	62 56.9%	135 58.2%	56 60.2%	53 61.6%	67 53.6%	33 55.0%	1 100%	7 36.8%	73 47.7%	81 50.9%	103 56.0%	100 54.9%	206 56.9%	29 56.9%	77 54.6%	75 52.8%	121 53.1%	258 54.7%
Very Satisfied	228 21.8%	34 20.9%	27 20.1%	28 25.7%	45 19.4%	20 21.5%	22 25.6%	27 21.6%	14 23.3%	1 100%	3 15.8%	33 21.6%	29 18.2%	51 27.7%	39 21.4%	75 20.7%	15 29.4%	34 24.1%	31 21.8%	47 20.6%	99 21.0%
Somewhat Satisfied	338 32.4%	53 32.5%	27 20.1%	34 31.2%	90 38.8%	36 38.7%	31 36.0%	40 32.0%	19 31.7%	- 21.1%	4 26.1%	40 32.7%	52 28.3%	52 33.5%	61 36.2%	131 36.2%	14 27.5%	43 30.5%	44 31.0%	74 32.5%	159 33.7%
Neutral	278 26.6%	44 27.0%	42 31.3%	30 27.5%	52 22.4%	21 22.6%	26 30.2%	35 28.0%	17 28.3%	- 31.6%	6 35.9%	55 23.9%	38 29.9%	55 23.1%	42 24.0%	87 24.0%	15 29.4%	41 29.1%	43 30.3%	57 25.0%	121 25.6%
Unsatisfied [NET] =====	200 19.2%	32 19.6%	38 28.4%	17 15.6%	45 19.4%	16 17.2%	7 8.1%	23 18.4%	10 16.7%	- 31.6%	6 16.3%	25 25.2%	40 14.1%	26 22.0%	40 19.1%	69 19.1%	7 13.7%	23 16.3%	24 16.9%	50 21.9%	93 19.7%
Somewhat Unsatisfied	109 10.4%	19 11.7%	16 11.9%	9 8.3%	27 11.6%	7 7.5%	5 5.8%	16 12.8%	6 10.0%	- 21.1%	4 13.7%	21 13.2%	21 9.2%	17 9.3%	17 9.1%	33 9.1%	4 7.8%	13 9.2%	15 10.6%	27 11.8%	48 10.2%
Very Unsatisfied	91 8.7%	13 8.0%	22 16.4%	8 7.3%	18 7.8%	9 9.7%	2 2.3%	7 5.6%	4 6.7%	- 10.5%	2 2.6%	4 11.9%	19 4.9%	9 12.6%	23 9.9%	36 9.9%	3 5.9%	10 7.1%	9 6.3%	23 10.1%	45 9.5%



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1044	88	894	991	53	574	545	29	128	235	49	167	19	89	31	58	18	12	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	566	52	491	533	33	283	265	18	85	128	29	88	11	60	16	44	10	7	3
=====	54.2%	59.1%	54.9%	53.8%	62.3%	49.3%	48.6%	62.1%	66.4%	54.5%	59.2%	52.7%	57.9%	67.4%	51.6%	75.9%	55.6%	58%	50.0%
Very Satisfied	228	14	204	212	16	106	96	10	42	45	7	35	3	32	11	21	3	2	1
	21.8%	15.9%	22.8%	21.4%	30.2%	18.5%	17.6%	34.5%	32.8%	19.1%	14.3%	21.0%	15.8%	36.0%	35.5%	36.2%	16.7%	17%	16.7%
Somewhat Satisfied	338	38	287	321	17	177	169	8	43	83	22	53	8	28	5	23	7	5	2
	32.4%	43.2%	32.1%	32.4%	32.1%	30.8%	31.0%	27.6%	33.6%	35.3%	44.9%	31.7%	42.1%	31.5%	16.1%	39.7%	38.9%	42%	33.3%
Neutral	278	13	243	263	15	153	145	8	32	68	14	48	6	21	11	10	4	3	1
	26.6%	14.8%	27.2%	26.5%	28.3%	26.7%	26.6%	27.6%	25.0%	28.9%	28.6%	28.7%	31.6%	23.6%	35.5%	17.2%	22.2%	25%	16.7%
Unsatisfied [NET]	200	23	160	195	5	138	135	3	11	39	6	31	2	8	4	4	4	2	2
=====	19.2%	26.1%	17.9%	19.7%	9.4%	24.0%	24.8%	10.3%	8.6%	16.6%	12.2%	18.6%	10.5%	9.0%	12.9%	6.9%	22.2%	17%	33.3%
Somewhat Unsatisfied	109	10	91	107	2	71	71	-	10	21	4	15	2	4	2	2	3	1	2
	10.4%	11.4%	10.2%	10.8%	3.8%	12.4%	13.0%		7.8%	8.9%	8.2%	9.0%	10.5%	4.5%	6.5%	3.4%	16.7%	8.3%	33.3%
Very Unsatisfied	91	13	69	88	3	67	64	3	1	18	2	16	-	4	2	2	1	1	-
	8.7%	14.8%	7.7%	8.9%	5.7%	11.7%	11.7%	10.3%	0.8%	7.7%	4.1%	9.6%		4.5%	6.5%	3.4%	5.6%	8.3%	



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	89	49	40	-	7	8	6	15	32	21	12	64	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	35	25	-	4	7	3	11	19	16	9	42	8	4	-	1	1	
=====	67.4%	71%	62.5%		57.1%	87.5%	50.0%	73.3%	59.4%	76%	75.0%	65.6%	88.9%	66.7%		100.0%	20.0%	
Very Satisfied	32	16	16	-	1	5	2	6	12	6	6	22	6	2	-	1	-	
	36.0%	33%	40.0%		14.3%	62.5%	33.3%	40.0%	37.5%	29%	50.0%	34.4%	66.7%	33.3%		100.0%		
Somewhat Satisfied	28	19	9	-	3	2	1	5	7	10	3	20	2	2	-	-	1	
	31.5%	39%	22.5%		42.9%	25.0%	16.7%	33.3%	21.9%	48%	25.0%	31.2%	22.2%	33.3%			20.0%	
Neutral	21	11	10	-	2	1	3	3	8	4	2	17	-	2	-	-	2	
	23.6%	22%	25.0%		28.6%	12.5%	50.0%	20.0%	25.0%	19%	16.7%	26.6%		33.3%			40.0%	
Unsatisfied [NET]	8	3	5	-	1	-	-	1	5	1	1	5	1	-	-	-	2	
=====	9.0%	6.1%	12.5%		14.3%			6.7%	15.6%	4.8%	8.3%	7.8%	11.1%				40.0%	
Somewhat Unsatisfied	4	1	3	-	1	-	-	1	1	1	1	3	1	-	-	-	-	
	4.5%	2.0%	7.5%		14.3%			6.7%	3.1%	4.8%	8.3%	4.7%	11.1%					
Very Unsatisfied	4	2	2	-	-	-	-	-	4	-	-	2	-	-	-	-	2	
	4.5%	4.1%	5.0%						12.5%			3.1%					40.0%	



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	3	1	2	5	15	5	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	16	9	7	-	-	1	1	3	7	4	2	12	4	2	-	1	-	
=====	51.6%	53%	50.0%			100%	50.0%	60.0%	46.7%	80%	66.7%	54.5%	80.0%	50.0%		100.0%		
Very Satisfied	11	6	5	-	-	1	1	3	5	1	2	9	3	1	-	1	-	
	35.5%	35%	35.7%			100%	50.0%	60.0%	33.3%	20%	66.7%	40.9%	60.0%	25.0%		100.0%		
Somewhat Satisfied	5	3	2	-	-	-	-	-	2	3	-	3	1	1	-	-	-	
	16.1%	18%	14.3%						13.3%	60%		13.6%	20.0%	25.0%				
Neutral	11	7	4	-	2	-	1	1	6	1	1	8	-	2	-	-	1	
	35.5%	41%	28.6%		66.7%		50.0%	20.0%	40.0%	20%	33.3%	36.4%		50.0%			50.0%	
Unsatisfied [NET]	4	1	3	-	1	-	-	1	2	-	-	2	1	-	-	-	1	
=====	12.9%	5.9%	21.4%		33.3%			20.0%	13.3%			9.1%	20.0%				50.0%	
Somewhat Unsatisfied	2	-	2	-	1	-	-	1	-	-	-	1	1	-	-	-	-	
	6.5%		14.3%		33.3%			20.0%				4.5%	20.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	6.5%	5.9%	7.1%						13.3%			4.5%					50.0%	



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	32	26	-	4	7	4	10	17	16	9	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	26	18	-	4	6	2	8	12	12	7	30	4	2	-	-	1	
=====	75.9%	81%	69.2%		100%	85.7%	50.0%	80.0%	70.6%	75%	77.8%	71.4%	100.0%	100%			33.3%	
Very Satisfied	21	10	11	-	1	4	1	3	7	5	4	13	3	1	-	-	-	
	36.2%	31%	42.3%		25.0%	57.1%	25.0%	30.0%	41.2%	31%	44.4%	31.0%	75.0%	50.0%				
Somewhat Satisfied	23	16	7	-	3	2	1	5	5	7	3	17	1	1	-	-	1	
	39.7%	50%	26.9%		75.0%	28.6%	25.0%	50.0%	29.4%	44%	33.3%	40.5%	25.0%	50.0%			33.3%	
Neutral	10	4	6	-	-	1	2	2	2	3	1	9	-	-	-	-	1	
	17.2%	12%	23.1%			14.3%	50.0%	20.0%	11.8%	19%	11.1%	21.4%					33.3%	
Unsatisfied [NET]	4	2	2	-	-	-	-	-	3	1	1	3	-	-	-	-	1	
=====	6.9%	6.2%	7.7%						17.6%	6.2%	11.1%	7.1%					33.3%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	1	1	1	2	-	-	-	-	-	
	3.4%	3.1%	3.8%						5.9%	6.2%	11.1%	4.8%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	3.4%	3.1%	3.8%						11.8%			2.4%					33.3%	



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	18	12	5	-	1	1	1	3	5	6	6	8	1	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	7	3	-	1	-	1	1	2	5	3	6	-	1	-	-	-
=====	55.6%	58%	60.0%		100%		100%	33.3%	40.0%	83%	50.0%	75.0%		100%			
Very Satisfied	3	2	1	-	-	-	-	1	1	1	1	2	-	-	-	-	-
	16.7%	17%	20.0%					33.3%	20.0%	17%	16.7%	25.0%					
Somewhat Satisfied	7	5	2	-	1	-	1	-	1	4	2	4	-	1	-	-	-
	38.9%	42%	40.0%		100%		100%		20.0%	67%	33.3%	50.0%		100%			
Neutral	4	3	1	-	-	1	-	1	1	-	2	1	-	-	-	-	1
	22.2%	25%	20.0%			100%		33.3%	20.0%		33.3%	12.5%					50.0%
Unsatisfied [NET]	4	2	1	-	-	-	-	1	2	1	1	1	1	-	-	-	1
=====	22.2%	17%	20.0%					33.3%	40.0%	17%	16.7%	12.5%	100.0%				50.0%
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	1	1	-	1	1	-	-	-	1
	16.7%	17%	20.0%					33.3%	20.0%	17%		12.5%	100.0%				50.0%
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	5.6%								20.0%		16.7%						



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	6	1	-	1	-	-	1	2	3	2	4	-	1	-	-	-
=====	58.3%	67%	50.0%		100%			50.0%	40.0%	100%	50.0%	80.0%		100%			
Very Satisfied	2	2	-	-	-	-	-	1	1	-	1	1	-	-	-	-	-
	16.7%	22%						50.0%	20.0%		25.0%	20.0%					
Somewhat Satisfied	5	4	1	-	1	-	-	-	1	3	1	3	-	1	-	-	-
	41.7%	44%	50.0%		100%				20.0%	100%	25.0%	60.0%		100%			
Neutral	3	2	1	-	-	1	-	1	1	-	1	1	-	-	-	-	1
	25.0%	22%	50.0%			100%		50.0%	20.0%		25.0%	20.0%					100%
Unsatisfied [NET]	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-
=====	16.7%	11%							40.0%		25.0%		100.0%				
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	8.3%	11%							20.0%				100.0%				
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	8.3%								20.0%		25.0%						



Q5A_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	3	3	-	-	-	1	1	-	3	2	3	-	-	-	-	1	
	100%	100%	100.0%				100%	100%		100%	100.0%	100%					100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	-	2	1	2	-	-	-	-	-	
=====	50.0%	33%	66.7%				100%			67%	50.0%	66.7%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%		33.3%							33%		33.3%						
Somewhat Satisfied	2	1	1	-	-	-	1	-	-	1	1	1	-	-	-	-	-	
	33.3%	33%	33.3%				100%			33%	50.0%	33.3%						
Neutral	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	16.7%	33%									50.0%							
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
=====	33.3%	33%	33.3%					100%		33%		33.3%					100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
	33.3%	33%	33.3%					100%		33%		33.3%					100%	



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1044	487	514	8	21	183	228	197	225	170	168	637	102	101	13	19	126
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	566	262	285	2	14	90	118	106	123	109	89	365	57	53	6	6	44
=====	54.2%	54%	55.4%	25.0%	66.7%	49.2%	51.8%	53.8%	54.7%	64%	53.0%	57.3%	55.9%	52.5%	46.2%	31.6%	34.9%
Very Satisfied	228	116	104	1	4	38	47	49	54	35	42	143	27	22	1	5	15
	40.3%	44%	36.5%	50.0%	28.6%	42.2%	39.8%	46.2%	43.9%	32%	47.2%	39.2%	47.4%	41.5%	16.7%	83.3%	34.1%
Somewhat Satisfied	338	146	181	1	10	52	71	57	69	74	47	222	30	31	5	1	29
	59.7%	56%	63.5%	50.0%	71.4%	57.8%	60.2%	53.8%	56.1%	68%	52.8%	60.8%	52.6%	58.5%	83.3%	16.7%	65.9%
Neutral	278	126	140	4	5	53	67	53	55	36	49	159	31	33	7	9	39
	26.6%	26%	27.2%	50.0%	23.8%	29.0%	29.4%	26.9%	24.4%	21%	29.2%	25.0%	30.4%	32.7%	53.8%	47.4%	31.0%
Unsatisfied [NET]	200	99	89	2	2	40	43	38	47	25	30	113	14	15	-	4	43
=====	19.2%	20%	17.3%	25.0%	9.5%	21.9%	18.9%	19.3%	20.9%	15%	17.9%	17.7%	13.7%	14.9%	-	21.1%	34.1%
Somewhat Unsatisfied	109	53	52	-	2	24	27	18	22	15	11	66	11	12	-	1	14
	54.5%	54%	58.4%	100%	60.0%	62.8%	47.4%	46.8%	60%	36.7%	36.7%	58.4%	78.6%	80.0%	-	25.0%	32.6%
Very Unsatisfied	91	46	37	2	-	16	16	20	25	10	19	47	3	3	-	3	29
	45.5%	46%	41.6%	100.0%	40.0%	37.2%	52.6%	53.2%	40%	40%	63.3%	41.6%	21.4%	20.0%	-	75.0%	67.4%



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1044 100%	163 100%	134 100%	109 100%	232 100%	93 100%	86 100%	125 100%	60 100%	1 100%	19 100%	153 100%	159 100%	184 100%	182 100%	362 100%	51 100.0%	141 100.0%	142 100.0%	228 100.0%	472 100.0%
Satisfied [NET] =====	566 54.2%	87 53.4%	54 40.3%	62 56.9%	135 58.2%	56 60.2%	53 61.6%	67 53.6%	33 55.0%	1 100%	7 36.8%	73 47.7%	81 50.9%	103 56.0%	100 54.9%	206 56.9%	29 56.9%	77 54.6%	75 52.8%	121 53.1%	258 54.7%
Very Satisfied	228 40.3%	34 39.1%	27 50.0%	28 45.2%	45 33.3%	20 35.7%	22 41.5%	27 40.3%	14 42.4%	1 100%	3 42.9%	33 45.2%	29 35.8%	51 49.5%	39 39.0%	75 36.4%	15 51.7%	34 44.2%	31 41.3%	47 38.8%	99 38.4%
Somewhat Satisfied	338 59.7%	53 60.9%	27 50.0%	34 54.8%	90 66.7%	36 64.3%	31 58.5%	40 59.7%	19 57.6%	- 57.1%	4 54.8%	40 64.2%	52 50.5%	52 61.0%	61 63.6%	131 48.3%	14 48.3%	43 55.8%	44 58.7%	74 61.2%	159 61.6%
Neutral	278 26.6%	44 27.0%	42 31.3%	30 27.5%	52 22.4%	21 22.6%	26 30.2%	35 28.0%	17 28.3%	- 31.6%	6 35.9%	55 23.9%	38 29.9%	55 23.1%	42 24.0%	87 29.4%	15 29.4%	41 29.1%	43 30.3%	57 25.0%	121 25.6%
Unsatisfied [NET] =====	200 19.2%	32 19.6%	38 28.4%	17 15.6%	45 19.4%	16 17.2%	7 8.1%	23 18.4%	10 16.7%	- 31.6%	6 16.3%	25 25.2%	40 14.1%	26 22.0%	40 19.1%	69 13.7%	7 13.7%	23 16.3%	24 16.9%	50 21.9%	93 19.7%
Somewhat Unsatisfied	109 54.5%	19 59.4%	16 42.1%	9 52.9%	27 60.0%	7 43.8%	5 71.4%	16 69.6%	6 60.0%	- 66.7%	4 84.0%	21 52.5%	21 65.4%	17 42.5%	17 47.8%	33 47.8%	4 57.1%	13 56.5%	15 62.5%	27 54.0%	48 51.6%
Very Unsatisfied	91 45.5%	13 40.6%	22 57.9%	8 47.1%	18 40.0%	9 56.2%	2 28.6%	7 30.4%	4 40.0%	- 33.3%	2 16.0%	4 47.5%	19 34.6%	9 57.5%	23 52.2%	36 42.9%	3 42.9%	10 43.5%	9 37.5%	23 46.0%	45 48.4%



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR	MAIL QR	PHONE	ONLINE [NET]	LANDLINE	MOBILE	TEXT	EMAIL
Total	1044	88	894	991	53	574	545	29	128	235	49	167	19	89	31	58	18	12	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	566	52	491	533	33	283	265	18	85	128	29	88	11	60	16	44	10	7	3
=====	54.2%	59.1%	54.9%	53.8%	62.3%	49.3%	48.6%	62.1%	66.4%	54.5%	59.2%	52.7%	57.9%	67.4%	51.6%	75.9%	55.6%	58%	50.0%
Very Satisfied	228	14	204	212	16	106	96	10	42	45	7	35	3	32	11	21	3	2	1
	40.3%	26.9%	41.5%	39.8%	48.5%	37.5%	36.2%	55.6%	49.4%	35.2%	24.1%	39.8%	27.3%	53.3%	68.8%	47.7%	30.0%	29%	33.3%
Somewhat Satisfied	338	38	287	321	17	177	169	8	43	83	22	53	8	28	5	23	7	5	2
	59.7%	73.1%	58.5%	60.2%	51.5%	62.5%	63.8%	44.4%	50.6%	64.8%	75.9%	60.2%	72.7%	46.7%	31.2%	52.3%	70.0%	71%	66.7%
Neutral	278	13	243	263	15	153	145	8	32	68	14	48	6	21	11	10	4	3	1
	26.6%	14.8%	27.2%	26.5%	28.3%	26.7%	26.6%	27.6%	25.0%	28.9%	28.6%	28.7%	31.6%	23.6%	35.5%	17.2%	22.2%	25%	16.7%
Unsatisfied [NET]	200	23	160	195	5	138	135	3	11	39	6	31	2	8	4	4	4	2	2
=====	19.2%	26.1%	17.9%	19.7%	9.4%	24.0%	24.8%	10.3%	8.6%	16.6%	12.2%	18.6%	10.5%	9.0%	12.9%	6.9%	22.2%	17%	33.3%
Somewhat Unsatisfied	109	10	91	107	2	71	71	-	10	21	4	15	2	4	2	2	3	1	2
	54.5%	43.5%	56.9%	54.9%	40.0%	51.4%	52.6%	90.9%	53.8%	66.7%	48.4%	100.0%	50.0%	50.0%	50.0%	50.0%	75.0%	50%	100%
Very Unsatisfied	91	13	69	88	3	67	64	3	1	18	2	16	-	4	2	2	1	1	-
	45.5%	56.5%	43.1%	45.1%	60.0%	48.6%	47.4%	100.0%	9.1%	46.2%	33.3%	51.6%	50.0%	50.0%	50.0%	50.0%	25.0%	50%	



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	89	49	40	-	7	8	6	15	32	21	12	64	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	35	25	-	4	7	3	11	19	16	9	42	8	4	-	1	1	
=====	67.4%	71%	62.5%		57.1%	87.5%	50.0%	73.3%	59.4%	76%	75.0%	65.6%	88.9%	66.7%		100.0%	20.0%	
Very Satisfied	32	16	16	-	1	5	2	6	12	6	6	22	6	2	-	1	-	
	53.3%	46%	64.0%		25.0%	71.4%	66.7%	54.5%	63.2%	38%	66.7%	52.4%	75.0%	50.0%		100.0%		
Somewhat Satisfied	28	19	9	-	3	2	1	5	7	10	3	20	2	2	-	-	1	
	46.7%	54%	36.0%		75.0%	28.6%	33.3%	45.5%	36.8%	62%	33.3%	47.6%	25.0%	50.0%			100%	
Neutral	21	11	10	-	2	1	3	3	8	4	2	17	-	2	-	-	2	
	23.6%	22%	25.0%		28.6%	12.5%	50.0%	20.0%	25.0%	19%	16.7%	26.6%		33.3%			40.0%	
Unsatisfied [NET]	8	3	5	-	1	-	-	1	5	1	1	5	1	-	-	-	2	
=====	9.0%	6.1%	12.5%		14.3%			6.7%	15.6%	4.8%	8.3%	7.8%	11.1%				40.0%	
Somewhat Unsatisfied	4	1	3	-	1	-	-	1	1	1	1	3	1	-	-	-	-	
	50.0%	33%	60.0%		100%			100%	20.0%	100%	100.0%	60.0%	100.0%					
Very Unsatisfied	4	2	2	-	-	-	-	-	4	-	-	2	-	-	-	-	2	
	50.0%	67%	40.0%						80.0%			40.0%					100%	



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	31	17	14	-	3	1	2	5	15	5	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	16	9	7	-	-	1	1	3	7	4	2	12	4	2	-	1	-	
=====	51.6%	53%	50.0%			100%	50.0%	60.0%	46.7%	80%	66.7%	54.5%	80.0%	50.0%		100.0%		
Very Satisfied	11	6	5	-	-	1	1	3	5	1	2	9	3	1	-	1	-	
	68.8%	67%	71.4%			100%	100%	100%	71.4%	25%	100.0%	75.0%	75.0%	50.0%		100.0%		
Somewhat Satisfied	5	3	2	-	-	-	-	-	2	3	-	3	1	1	-	-	-	
	31.2%	33%	28.6%						28.6%	75%		25.0%	25.0%	50.0%				
Neutral	11	7	4	-	2	-	1	1	6	1	1	8	-	2	-	-	1	
	35.5%	41%	28.6%		66.7%		50.0%	20.0%	40.0%	20%	33.3%	36.4%		50.0%			50.0%	
Unsatisfied [NET]	4	1	3	-	1	-	-	1	2	-	-	2	1	-	-	-	1	
=====	12.9%	5.9%	21.4%		33.3%			20.0%	13.3%			9.1%	20.0%				50.0%	
Somewhat Unsatisfied	2	-	2	-	1	-	-	1	-	-	-	1	1	-	-	-	-	
	50.0%		66.7%		100%			100%				50.0%	100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	50.0%	100%	33.3%						100%			50.0%					100%	



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	32	26	-	4	7	4	10	17	16	9	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	26	18	-	4	6	2	8	12	12	7	30	4	2	-	-	1	
=====	75.9%	81%	69.2%		100%	85.7%	50.0%	80.0%	70.6%	75%	77.8%	71.4%	100.0%	100%			33.3%	
Very Satisfied	21	10	11	-	1	4	1	3	7	5	4	13	3	1	-	-	-	
	47.7%	38%	61.1%		25.0%	66.7%	50.0%	37.5%	58.3%	42%	57.1%	43.3%	75.0%	50.0%				
Somewhat Satisfied	23	16	7	-	3	2	1	5	5	7	3	17	1	1	-	-	1	
	52.3%	62%	38.9%		75.0%	33.3%	50.0%	62.5%	41.7%	58%	42.9%	56.7%	25.0%	50.0%			100%	
Neutral	10	4	6	-	-	1	2	2	2	3	1	9	-	-	-	-	1	
	17.2%	12%	23.1%			14.3%	50.0%	20.0%	11.8%	19%	11.1%	21.4%					33.3%	
Unsatisfied [NET]	4	2	2	-	-	-	-	-	3	1	1	3	-	-	-	-	1	
=====	6.9%	6.2%	7.7%						17.6%	6.2%	11.1%	7.1%					33.3%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	1	1	1	2	-	-	-	-	-	
	50.0%	50%	50.0%						33.3%	100%	100.0%	66.7%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	50.0%	50%	50.0%						66.7%			33.3%					100%	



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY														
Total	18	12	5	-	1	1	1	3	5	6	6	8	1	1	-	2		
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%		
Satisfied [NET]	10	7	3	-	1	-	1	1	2	5	3	6	-	1	-	-		
=====	55.6%	58%	60.0%		100%		100%	33.3%	40.0%	83%	50.0%	75.0%		100%				
Very Satisfied	3	2	1	-	-	-	-	1	1	1	1	2	-	-	-	-		
	30.0%	29%	33.3%					100%	50.0%	20%	33.3%	33.3%						
Somewhat Satisfied	7	5	2	-	1	-	1	-	1	4	2	4	-	1	-	-		
	70.0%	71%	66.7%		100%		100%		50.0%	80%	66.7%	66.7%		100%				
Neutral	4	3	1	-	-	1	-	1	1	-	2	1	-	-	-	1		
	22.2%	25%	20.0%			100%		33.3%	20.0%		33.3%	12.5%				50.0%		
Unsatisfied [NET]	4	2	1	-	-	-	-	1	2	1	1	1	1	-	-	1		
=====	22.2%	17%	20.0%					33.3%	40.0%	17%	16.7%	12.5%		100.0%		50.0%		
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	1	1	-	1	1	-	-	1		
	75.0%	100%	100.0%					100%	50.0%	100%		100%	100.0%			100%		
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
	25.0%								50.0%		100.0%							



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	6	1	-	1	-	-	1	2	3	2	4	-	1	-	-	-
=====	58.3%	67%	50.0%		100%			50.0%	40.0%	100%	50.0%	80.0%		100%			
Very Satisfied	2	2	-	-	-	-	-	1	1	-	1	1	-	-	-	-	-
	28.6%	33%						100%	50.0%		50.0%	25.0%					
Somewhat Satisfied	5	4	1	-	1	-	-	-	1	3	1	3	-	1	-	-	-
	71.4%	67%	100.0%		100%				50.0%	100%	50.0%	75.0%		100%			
Neutral	3	2	1	-	-	1	-	1	1	-	1	1	-	-	-	-	1
	25.0%	22%	50.0%			100%		50.0%	20.0%		25.0%	20.0%					100%
Unsatisfied [NET]	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-
=====	16.7%	11%							40.0%		25.0%		100.0%				
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	50.0%	100%							50.0%				100.0%				
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	50.0%								50.0%		100.0%						



Q5A_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The County's communications and engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	3	3	-	-	-	1	1	-	3	2	3	-	-	-	-	1	
	100%	100%	100.0%				100%	100%		100%	100.0%	100%					100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	-	2	1	2	-	-	-	-	-	
=====	50.0%	33%	66.7%				100%			67%	50.0%	66.7%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%		50.0%							50%		50.0%						
Somewhat Satisfied	2	1	1	-	-	-	1	-	-	1	1	1	-	-	-	-	-	
	66.7%	100%	50.0%				100%			50%	100.0%	50.0%						
Neutral	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	16.7%	33%									50.0%							
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
=====	33.3%	33%	33.3%					100%		33%		33.3%					100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
	100%	100%	100.0%					100%		100%		100%					100%	



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1043	504	496	8	22	195	221	196	215	172	166	629	108	104	14	19	126
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	665	317	321	2	16	103	122	127	151	131	106	409	73	58	7	8	73
=====	63.8%	63%	64.7%	25.0%	72.7%	52.8%	55.2%	64.8%	70.2%	76%	63.9%	65.0%	67.6%	55.8%	50.0%	42.1%	57.9%
Very Satisfied	375	176	184	-	5	54	59	76	86	86	62	226	44	32	2	7	45
	36.0%	35%	37.1%		22.7%	27.7%	26.7%	38.8%	40.0%	50%	37.3%	35.9%	40.7%	30.8%	14.3%	36.8%	35.7%
Somewhat Satisfied	290	141	137	2	11	49	63	51	65	45	44	183	29	26	5	1	28
	27.8%	28%	27.6%	25.0%	50.0%	25.1%	28.5%	26.0%	30.2%	26%	26.5%	29.1%	26.9%	25.0%	35.7%	5.3%	22.2%
Neutral	237	118	111	3	4	43	68	49	40	28	39	136	22	31	5	3	32
	22.7%	23%	22.4%	37.5%	18.2%	22.1%	30.8%	25.0%	18.6%	16%	23.5%	21.6%	20.4%	29.8%	35.7%	15.8%	25.4%
Unsatisfied [NET]	141	69	64	3	2	49	31	20	24	13	21	84	13	15	2	8	21
=====	13.5%	14%	12.9%	37.5%	9.1%	25.1%	14.0%	10.2%	11.2%	7.6%	12.7%	13.4%	12.0%	14.4%	14.3%	42.1%	16.7%
Somewhat Unsatisfied	74	35	38	-	-	28	21	5	13	6	12	47	8	12	2	5	6
	7.1%	6.9%	7.7%			14.4%	9.5%	2.6%	6.0%	3.5%	7.2%	7.5%	7.4%	11.5%	14.3%	26.3%	4.8%
Very Unsatisfied	67	34	26	3	2	21	10	15	11	7	9	37	5	3	-	3	15
	6.4%	6.7%	5.2%	37.5%	9.1%	10.8%	4.5%	7.7%	5.1%	4.1%	5.4%	5.9%	4.6%	2.9%		15.8%	11.9%



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1043 100%	164 100%	133 100%	107 100%	236 100%	94 100%	92 100%	119 100%	59 100%	1 100%	17 100%	160 100%	160 100%	181 100%	180 100%	358 100%	53 100.0%	144 100.0%	144 100.0%	223 100.0%	468 100.0%
Satisfied [NET] =====	665 63.8%	94 57.3%	80 60.2%	75 70.1%	153 64.8%	60 63.8%	60 65.2%	82 68.9%	36 61.0%	1 100%	12 70.6%	88 55.0%	98 61.2%	118 65.2%	114 63.3%	244 68.2%	36 67.9%	87 60.4%	98 68.1%	142 63.7%	295 63.0%
Very Satisfied	375 36.0%	46 28.0%	49 36.8%	48 44.9%	79 33.5%	34 36.2%	29 31.5%	53 44.5%	21 35.6%	1 100%	4 23.5%	45 28.1%	44 27.5%	66 36.5%	64 35.6%	154 43.0%	25 47.2%	49 34.0%	55 38.2%	81 36.3%	161 34.4%
Somewhat Satisfied	290 27.8%	48 29.3%	31 23.3%	27 25.2%	74 31.4%	26 27.7%	31 33.7%	29 24.4%	15 25.4%	- 47.1%	8 26.9%	43 33.8%	54 28.7%	52 27.8%	50 25.1%	90 20.8%	11 20.8%	38 26.4%	43 29.9%	61 27.4%	134 28.6%
Neutral	237 22.7%	41 25.0%	30 22.6%	19 17.8%	49 20.8%	22 23.4%	28 30.4%	24 20.2%	15 25.4%	- 23.5%	4 25.6%	41 17.5%	28 26.5%	48 23.3%	42 21.5%	77 20.8%	11 20.8%	36 25.0%	30 20.8%	44 19.7%	114 24.4%
Unsatisfied [NET] =====	141 13.5%	29 17.7%	23 17.3%	13 12.1%	34 14.4%	12 12.8%	4 4.3%	13 10.9%	8 13.6%	- 5.9%	1 19.4%	31 21.2%	34 8.3%	15 13.3%	24 10.3%	37 11.3%	6 11.3%	21 14.6%	16 11.1%	37 16.6%	59 12.6%
Somewhat Unsatisfied	74 7.1%	19 11.6%	11 8.3%	6 5.6%	18 7.6%	5 5.3%	1 1.1%	7 5.9%	6 10.2%	- 12.5%	- 13.8%	20 4.4%	22 3.9%	8 4.7%	7 4.7%	17 5.7%	3 5.7%	8 5.6%	7 4.9%	23 10.3%	32 6.8%
Very Unsatisfied	67 6.4%	10 6.1%	12 9.0%	7 6.5%	16 6.8%	7 7.4%	3 3.3%	6 5.0%	2 3.4%	- 5.9%	1 6.9%	11 7.5%	12 3.9%	7 9.4%	17 5.6%	20 5.7%	3 5.7%	13 9.0%	9 6.2%	14 6.3%	27 5.8%



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1043	90	889	988	55	568	536	32	132	232	50	164	18	90	30	60	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	665	59	569	628	37	357	336	21	94	138	32	95	11	61	19	42	15	9	6
=====	63.8%	65.6%	64.0%	63.6%	67.3%	62.9%	62.7%	65.6%	71.2%	59.5%	64.0%	57.9%	61.1%	67.8%	63.3%	70.0%	71.4%	75%	66.7%
Very Satisfied	375	36	321	350	25	202	187	15	48	75	12	55	8	40	17	23	10	6	4
	36.0%	40.0%	36.1%	35.4%	45.5%	35.6%	34.9%	46.9%	36.4%	32.3%	24.0%	33.5%	44.4%	44.4%	56.7%	38.3%	47.6%	50%	44.4%
Somewhat Satisfied	290	23	248	278	12	155	149	6	46	63	20	40	3	21	2	19	5	3	2
	27.8%	25.6%	27.9%	28.1%	21.8%	27.3%	27.8%	18.8%	34.8%	27.2%	40.0%	24.4%	16.7%	23.3%	6.7%	31.7%	23.8%	25%	22.2%
Neutral	237	14	207	226	11	123	117	6	28	61	13	43	5	21	6	15	4	2	2
	22.7%	15.6%	23.3%	22.9%	20.0%	21.7%	21.8%	18.8%	21.2%	26.3%	26.0%	26.2%	27.8%	23.3%	20.0%	25.0%	19.0%	17%	22.2%
Unsatisfied [NET]	141	17	113	134	7	88	83	5	10	33	5	26	2	8	5	3	2	1	1
=====	13.5%	18.9%	12.7%	13.6%	12.7%	15.5%	15.5%	15.6%	7.6%	14.2%	10.0%	15.9%	11.1%	8.9%	16.7%	5.0%	9.5%	8.3%	11.1%
Somewhat Unsatisfied	74	10	60	70	4	43	41	2	5	22	4	16	2	4	3	1	-	-	-
	7.1%	11.1%	6.7%	7.1%	7.3%	7.6%	7.6%	6.2%	3.8%	9.5%	8.0%	9.8%	11.1%	4.4%	10.0%	1.7%			
Very Unsatisfied	67	7	53	64	3	45	42	3	5	11	1	10	-	4	2	2	2	1	1
	6.4%	7.8%	6.0%	6.5%	5.5%	7.9%	7.8%	9.4%	3.8%	4.7%	2.0%	6.1%		4.4%	6.7%	3.3%	9.5%	8.3%	11.1%



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	90	48	42	-	7	8	6	17	31	21	13	65	9	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	61	31	30	-	5	7	4	12	18	15	9	43	8	2	-	1	3	
=====	67.8%	65%	71.4%		71.4%	87.5%	66.7%	70.6%	58.1%	71%	69.2%	66.2%	88.9%	40.0%		100.0%	60.0%	
Very Satisfied	40	18	22	-	2	4	2	8	12	12	5	29	6	2	-	1	2	
	44.4%	38%	52.4%		28.6%	50.0%	33.3%	47.1%	38.7%	57%	38.5%	44.6%	66.7%	40.0%		100.0%	40.0%	
Somewhat Satisfied	21	13	8	-	3	3	2	4	6	3	4	14	2	-	-	-	1	
	23.3%	27%	19.0%		42.9%	37.5%	33.3%	23.5%	19.4%	14%	30.8%	21.5%	22.2%				20.0%	
Neutral	21	13	8	-	2	1	2	4	7	5	3	15	1	3	-	-	1	
	23.3%	27%	19.0%		28.6%	12.5%	33.3%	23.5%	22.6%	24%	23.1%	23.1%	11.1%	60.0%			20.0%	
Unsatisfied [NET]	8	4	4	-	-	-	-	1	6	1	1	7	-	-	-	-	1	
=====	8.9%	8.3%	9.5%					5.9%	19.4%	4.8%	7.7%	10.8%					20.0%	
Somewhat Unsatisfied	4	2	2	-	-	-	-	-	4	-	1	3	-	-	-	-	1	
	4.4%	4.2%	4.8%						12.9%		7.7%	4.6%					20.0%	
Very Unsatisfied	4	2	2	-	-	-	-	1	2	1	-	4	-	-	-	-	-	
	4.4%	4.2%	4.8%					5.9%	6.5%	4.8%		6.2%						



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	30	16	14	-	3	1	2	6	13	5	3	22	4	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	10	9	-	2	1	2	4	6	4	3	15	4	1	-	1	-	
=====	63.3%	62%	64.3%		66.7%	100%	100%	66.7%	46.2%	80%	100.0%	68.2%	100.0%	25.0%		100.0%		
Very Satisfied	17	9	8	-	2	1	-	4	6	4	3	13	4	1	-	1	-	
	56.7%	56%	57.1%		66.7%	100%		66.7%	46.2%	80%	100.0%	59.1%	100.0%	25.0%		100.0%		
Somewhat Satisfied	2	1	1	-	-	-	2	-	-	-	-	2	-	-	-	-	-	
	6.7%	6.2%	7.1%				100%					9.1%						
Neutral	6	4	2	-	1	-	-	1	3	1	-	3	-	3	-	-	1	
	20.0%	25%	14.3%		33.3%			16.7%	23.1%	20%		13.6%		75.0%			50.0%	
Unsatisfied [NET]	5	2	3	-	-	-	-	1	4	-	-	4	-	-	-	-	1	
=====	16.7%	12%	21.4%					16.7%	30.8%			18.2%					50.0%	
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
	10.0%	12%	7.1%						23.1%			9.1%					50.0%	
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	6.7%		14.3%					16.7%	7.7%			9.1%						



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	32	28	-	4	7	4	11	18	16	10	43	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	21	21	-	3	6	2	8	12	11	6	28	4	1	-	-	3	
=====	70.0%	66%	75.0%		75.0%	85.7%	50.0%	72.7%	66.7%	69%	60.0%	65.1%	80.0%	100%			100%	
Very Satisfied	23	9	14	-	-	3	2	4	6	8	2	16	2	1	-	-	2	
	38.3%	28%	50.0%			42.9%	50.0%	36.4%	33.3%	50%	20.0%	37.2%	40.0%	100%			66.7%	
Somewhat Satisfied	19	12	7	-	3	3	-	4	6	3	4	12	2	-	-	-	1	
	31.7%	38%	25.0%		75.0%	42.9%		36.4%	33.3%	19%	40.0%	27.9%	40.0%				33.3%	
Neutral	15	9	6	-	1	1	2	3	4	4	3	12	1	-	-	-	-	
	25.0%	28%	21.4%		25.0%	14.3%	50.0%	27.3%	22.2%	25%	30.0%	27.9%	20.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	-	2	1	1	3	-	-	-	-	-	
=====	5.0%	6.2%	3.6%						11.1%	6.2%	10.0%	7.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	1.7%		3.6%						5.6%		10.0%	2.3%						
Very Unsatisfied	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	3.3%	6.2%							5.6%	6.2%		4.7%						



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-			ONLINE MODE [NET]				BLACK/AFRICAN			PACIFIC NATIVE			
				BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	AMERICAN	ASIAN	ISLANDER	AMERICAN	OTHER
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	15	11	4	-	-	-	-	3	5	5	4	6	2	1	-	-	2
=====	71.4%	73%	80.0%					100%	71.4%	71%	66.7%	60.0%	100.0%	100%			100%
Very Satisfied	10	8	2	-	-	-	-	2	4	4	2	6	1	-	-	-	1
	47.6%	53%	40.0%					66.7%	57.1%	57%	33.3%	60.0%	50.0%				50.0%
Somewhat Satisfied	5	3	2	-	-	-	-	1	1	1	2	-	1	1	-	-	1
	23.8%	20%	40.0%					33.3%	14.3%	14%	33.3%		50.0%	100%			50.0%
Neutral	4	3	1	-	1	1	-	-	1	1	-	4	-	-	-	-	-
	19.0%	20%	20.0%		100%	100%			14.3%	14%		40.0%					
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
=====	9.5%	6.7%							14.3%	14%	33.3%						
Very Unsatisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	9.5%	6.7%							14.3%	14%	33.3%						



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	7	2	-	-	-	-	2	4	3	3	3	1	1	-	-	1
=====	75.0%	78%	100.0%					100%	80.0%	100%	75.0%	60.0%	100.0%	100%			100%
Very Satisfied	6	6	-	-	-	-	-	1	3	2	2	3	1	-	-	-	-
	50.0%	67%						50.0%	60.0%	67%	50.0%	60.0%	100.0%				
Somewhat Satisfied	3	1	2	-	-	-	-	1	1	1	1	-	-	1	-	-	1
	25.0%	11%	100.0%					50.0%	20.0%	33%	25.0%			100%			100%
Neutral	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-
	16.7%	22%			100%	100%						40.0%					
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	8.3%								20.0%		25.0%						
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	8.3%								20.0%		25.0%						



Q5A_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	1	1	2	1	3	1	-	-	-	1	
=====	66.7%	67%	66.7%					100%	50.0%	50%	50.0%	60.0%	100.0%				100%	
Very Satisfied	4	2	2	-	-	-	-	1	1	2	-	3	-	-	-	-	1	
	44.4%	33%	66.7%					100%	50.0%	50%		60.0%					100%	
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	22.2%	33%									50.0%		100.0%					
Neutral	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	22.2%	17%	33.3%						50.0%	25%		40.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	11.1%	17%								25%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	11.1%	17%								25%	50.0%							



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1043	504	496	8	22	195	221	196	215	172	166	629	108	104	14	19	126	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	665	317	321	2	16	103	122	127	151	131	106	409	73	58	7	8	73	
=====	63.8%	63%	64.7%	25.0%	72.7%	52.8%	55.2%	64.8%	70.2%	76%	63.9%	65.0%	67.6%	55.8%	50.0%	42.1%	57.9%	
Very Satisfied	375	176	184	-	5	54	59	76	86	86	62	226	44	32	2	7	45	
	56.4%	56%	57.3%		31.2%	52.4%	48.4%	59.8%	57.0%	66%	58.5%	55.3%	60.3%	55.2%	28.6%	87.5%	61.6%	
Somewhat Satisfied	290	141	137	2	11	49	63	51	65	45	44	183	29	26	5	1	28	
	43.6%	44%	42.7%	100.0%	68.8%	47.6%	51.6%	40.2%	43.0%	34%	41.5%	44.7%	39.7%	44.8%	71.4%	12.5%	38.4%	
Neutral	237	118	111	3	4	43	68	49	40	28	39	136	22	31	5	3	32	
	22.7%	23%	22.4%	37.5%	18.2%	22.1%	30.8%	25.0%	18.6%	16%	23.5%	21.6%	20.4%	29.8%	35.7%	15.8%	25.4%	
Unsatisfied [NET]	141	69	64	3	2	49	31	20	24	13	21	84	13	15	2	8	21	
=====	13.5%	14%	12.9%	37.5%	9.1%	25.1%	14.0%	10.2%	11.2%	7.6%	12.7%	13.4%	12.0%	14.4%	14.3%	42.1%	16.7%	
Somewhat Unsatisfied	74	35	38	-	-	28	21	5	13	6	12	47	8	12	2	5	6	
	52.5%	51%	59.4%			57.1%	67.7%	25.0%	54.2%	46%	57.1%	56.0%	61.5%	80.0%	100.0%	62.5%	28.6%	
Very Unsatisfied	67	34	26	3	2	21	10	15	11	7	9	37	5	3	-	3	15	
	47.5%	49%	40.6%	100.0%	100%	42.9%	32.3%	75.0%	45.8%	54%	42.9%	44.0%	38.5%	20.0%		37.5%	71.4%	



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1043	164	133	107	236	94	92	119	59	1	17	160	160	181	180	358	53	144	144	223	468
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	665	94	80	75	153	60	60	82	36	1	12	88	98	118	114	244	36	87	98	142	295
=====	63.8%	57.3%	60.2%	70.1%	64.8%	63.8%	65.2%	68.9%	61.0%	100%	70.6%	55.0%	61.2%	65.2%	63.3%	68.2%	67.9%	60.4%	68.1%	63.7%	63.0%
Very Satisfied	375	46	49	48	79	34	29	53	21	1	4	45	44	66	64	154	25	49	55	81	161
	56.4%	48.9%	61.2%	64.0%	51.6%	56.7%	48.3%	64.6%	58.3%	100%	33.3%	51.1%	44.9%	55.9%	56.1%	63.1%	69.4%	56.3%	56.1%	57.0%	54.6%
Somewhat Satisfied	290	48	31	27	74	26	31	29	15	-	8	43	54	52	50	90	11	38	43	61	134
	43.6%	51.1%	38.8%	36.0%	48.4%	43.3%	51.7%	35.4%	41.7%	-	66.7%	48.9%	55.1%	44.1%	43.9%	36.9%	30.6%	43.7%	43.9%	43.0%	45.4%
Neutral	237	41	30	19	49	22	28	24	15	-	4	41	28	48	42	77	11	36	30	44	114
	22.7%	25.0%	22.6%	17.8%	20.8%	23.4%	30.4%	20.2%	25.4%	-	23.5%	25.6%	17.5%	26.5%	23.3%	21.5%	20.8%	25.0%	20.8%	19.7%	24.4%
Unsatisfied [NET]	141	29	23	13	34	12	4	13	8	-	1	31	34	15	24	37	6	21	16	37	59
=====	13.5%	17.7%	17.3%	12.1%	14.4%	12.8%	4.3%	10.9%	13.6%	-	5.9%	19.4%	21.2%	8.3%	13.3%	10.3%	11.3%	14.6%	11.1%	16.6%	12.6%
Somewhat Unsatisfied	74	19	11	6	18	5	1	7	6	-	-	20	22	8	7	17	3	8	7	23	32
	52.5%	65.5%	47.8%	46.2%	52.9%	41.7%	25.0%	53.8%	75.0%	-	-	64.5%	64.7%	53.3%	29.2%	45.9%	50.0%	38.1%	43.8%	62.2%	54.2%
Very Unsatisfied	67	10	12	7	16	7	3	6	2	-	1	11	12	7	17	20	3	13	9	14	27
	47.5%	34.5%	52.2%	53.8%	47.1%	58.3%	75.0%	46.2%	25.0%	-	100%	35.5%	35.3%	46.7%	70.8%	54.1%	50.0%	61.9%	56.2%	37.8%	45.8%



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1043	90	889	988	55	568	536	32	132	232	50	164	18	90	30	60	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	665	59	569	628	37	357	336	21	94	138	32	95	11	61	19	42	15	9	6
=====	63.8%	65.6%	64.0%	63.6%	67.3%	62.9%	62.7%	65.6%	71.2%	59.5%	64.0%	57.9%	61.1%	67.8%	63.3%	70.0%	71.4%	75%	66.7%
Very Satisfied	375	36	321	350	25	202	187	15	48	75	12	55	8	40	17	23	10	6	4
	56.4%	61.0%	56.4%	55.7%	67.6%	56.6%	55.7%	71.4%	51.1%	54.3%	37.5%	57.9%	72.7%	65.6%	89.5%	54.8%	66.7%	67%	66.7%
Somewhat Satisfied	290	23	248	278	12	155	149	6	46	63	20	40	3	21	2	19	5	3	2
	43.6%	39.0%	43.6%	44.3%	32.4%	43.4%	44.3%	28.6%	48.9%	45.7%	62.5%	42.1%	27.3%	34.4%	10.5%	45.2%	33.3%	33%	33.3%
Neutral	237	14	207	226	11	123	117	6	28	61	13	43	5	21	6	15	4	2	2
	22.7%	15.6%	23.3%	22.9%	20.0%	21.7%	21.8%	18.8%	21.2%	26.3%	26.0%	26.2%	27.8%	23.3%	20.0%	25.0%	19.0%	17%	22.2%
Unsatisfied [NET]	141	17	113	134	7	88	83	5	10	33	5	26	2	8	5	3	2	1	1
=====	13.5%	18.9%	12.7%	13.6%	12.7%	15.5%	15.5%	15.6%	7.6%	14.2%	10.0%	15.9%	11.1%	8.9%	16.7%	5.0%	9.5%	8.3%	11.1%
Somewhat Unsatisfied	74	10	60	70	4	43	41	2	5	22	4	16	2	4	3	1	-	-	-
	52.5%	58.8%	53.1%	52.2%	57.1%	48.9%	49.4%	40.0%	50.0%	66.7%	80.0%	61.5%	100.0%	50.0%	60.0%	33.3%			
Very Unsatisfied	67	7	53	64	3	45	42	3	5	11	1	10	-	4	2	2	2	1	1
	47.5%	41.2%	46.9%	47.8%	42.9%	51.1%	50.6%	60.0%	50.0%	33.3%	20.0%	38.5%		50.0%	40.0%	66.7%	100.0%	100%	100%



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	90	48	42	-	7	8	6	17	31	21	13	65	9	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	61	31	30	-	5	7	4	12	18	15	9	43	8	2	-	1	3	
=====	67.8%	65%	71.4%		71.4%	87.5%	66.7%	70.6%	58.1%	71%	69.2%	66.2%	88.9%	40.0%		100.0%	60.0%	
Very Satisfied	40	18	22	-	2	4	2	8	12	12	5	29	6	2	-	1	2	
	65.6%	58%	73.3%		40.0%	57.1%	50.0%	66.7%	66.7%	80%	55.6%	67.4%	75.0%	100%		100.0%	66.7%	
Somewhat Satisfied	21	13	8	-	3	3	2	4	6	3	4	14	2	-	-	-	1	
	34.4%	42%	26.7%		60.0%	42.9%	50.0%	33.3%	33.3%	20%	44.4%	32.6%	25.0%				33.3%	
Neutral	21	13	8	-	2	1	2	4	7	5	3	15	1	3	-	-	1	
	23.3%	27%	19.0%		28.6%	12.5%	33.3%	23.5%	22.6%	24%	23.1%	23.1%	11.1%	60.0%			20.0%	
Unsatisfied [NET]	8	4	4	-	-	-	-	1	6	1	1	7	-	-	-	-	1	
=====	8.9%	8.3%	9.5%					5.9%	19.4%	4.8%	7.7%	10.8%					20.0%	
Somewhat Unsatisfied	4	2	2	-	-	-	-	-	4	-	1	3	-	-	-	-	1	
	50.0%	50%	50.0%						66.7%		100.0%	42.9%					100%	
Very Unsatisfied	4	2	2	-	-	-	-	1	2	1	-	4	-	-	-	-	-	
	50.0%	50%	50.0%					100%	33.3%	100%		57.1%						



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	30	16	14	-	3	1	2	6	13	5	3	22	4	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	10	9	-	2	1	2	4	6	4	3	15	4	1	-	1	-	
=====	63.3%	62%	64.3%		66.7%	100%	100%	66.7%	46.2%	80%	100.0%	68.2%	100.0%	25.0%		100.0%		
Very Satisfied	17	9	8	-	2	1	-	4	6	4	3	13	4	1	-	1	-	
	89.5%	90%	88.9%		100%	100%		100%	100%	100%	100.0%	86.7%	100.0%	100%		100.0%		
Somewhat Satisfied	2	1	1	-	-	-	2	-	-	-	-	2	-	-	-	-	-	
	10.5%	10%	11.1%				100%					13.3%						
Neutral	6	4	2	-	1	-	-	1	3	1	-	3	-	3	-	-	1	
	20.0%	25%	14.3%		33.3%			16.7%	23.1%	20%		13.6%		75.0%			50.0%	
Unsatisfied [NET]	5	2	3	-	-	-	-	1	4	-	-	4	-	-	-	-	1	
=====	16.7%	12%	21.4%					16.7%	30.8%			18.2%					50.0%	
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
	60.0%	100%	33.3%						75.0%			50.0%					100%	
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	40.0%		66.7%					100%	25.0%			50.0%						



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	32	28	-	4	7	4	11	18	16	10	43	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	21	21	-	3	6	2	8	12	11	6	28	4	1	-	-	3	
=====	70.0%	66%	75.0%		75.0%	85.7%	50.0%	72.7%	66.7%	69%	60.0%	65.1%	80.0%	100%			100%	
Very Satisfied	23	9	14	-	-	3	2	4	6	8	2	16	2	1	-	-	2	
	54.8%	43%	66.7%			50.0%	100%	50.0%	50.0%	73%	33.3%	57.1%	50.0%	100%			66.7%	
Somewhat Satisfied	19	12	7	-	3	3	-	4	6	3	4	12	2	-	-	-	1	
	45.2%	57%	33.3%		100%	50.0%		50.0%	50.0%	27%	66.7%	42.9%	50.0%				33.3%	
Neutral	15	9	6	-	1	1	2	3	4	4	3	12	1	-	-	-	-	
	25.0%	28%	21.4%		25.0%	14.3%	50.0%	27.3%	22.2%	25%	30.0%	27.9%	20.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	-	2	1	1	3	-	-	-	-	-	
=====	5.0%	6.2%	3.6%						11.1%	6.2%	10.0%	7.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	33.3%		100.0%						50.0%		100.0%	33.3%						
Very Unsatisfied	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	66.7%	100%							50.0%	100%		66.7%						



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
				BINARY																		
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2					
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	15	11	4	-	-	-	-	3	5	5	4	6	2	1	-	-	2					
=====	71.4%	73%	80.0%					100%	71.4%	71%	66.7%	60.0%	100.0%	100%			100%					
Very Satisfied	10	8	2	-	-	-	-	2	4	4	2	6	1	-	-	-	1					
	66.7%	73%	50.0%					66.7%	80.0%	80%	50.0%	100%	50.0%				50.0%					
Somewhat Satisfied	5	3	2	-	-	-	-	1	1	1	2	-	1	1	-	-	1					
	33.3%	27%	50.0%					33.3%	20.0%	20%	50.0%		50.0%	100%			50.0%					
Neutral	4	3	1	-	1	1	-	-	1	1	-	4	-	-	-	-	-					
	19.0%	20%	20.0%		100%	100%			14.3%	14%		40.0%										
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-					
=====	9.5%	6.7%							14.3%	14%	33.3%											
Very Unsatisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-					
	100%	100%							100%	100%	100.0%											



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	7	2	-	-	-	-	2	4	3	3	3	1	1	-	-	1
=====	75.0%	78%	100.0%					100%	80.0%	100%	75.0%	60.0%	100.0%	100%			100%
Very Satisfied	6	6	-	-	-	-	-	1	3	2	2	3	1	-	-	-	-
	66.7%	86%						50.0%	75.0%	67%	66.7%	100%	100.0%				
Somewhat Satisfied	3	1	2	-	-	-	-	1	1	1	1	-	-	1	-	-	1
	33.3%	14%	100.0%					50.0%	25.0%	33%	33.3%			100%			100%
Neutral	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-
	16.7%	22%			100%	100%						40.0%					
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	8.3%								20.0%		25.0%						
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%								100%		100.0%						



Q5A_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	1	1	2	1	3	1	-	-	-	1	
=====	66.7%	67%	66.7%					100%	50.0%	50%	50.0%	60.0%	100.0%				100%	
Very Satisfied	4	2	2	-	-	-	-	1	1	2	-	3	-	-	-	-	1	
	66.7%	50%	100.0%					100%	100%	100%		100%					100%	
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	33.3%	50%									100.0%		100.0%					
Neutral	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	22.2%	17%	33.3%						50.0%	25%		40.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	11.1%	17%								25%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1011	486	484	8	22	182	219	185	212	170	163	602	105	103	13	18	123
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	773	373	367	5	16	127	148	139	174	153	129	460	84	72	7	12	89
=====	76.5%	77%	75.8%	62.5%	72.7%	69.8%	67.6%	75.1%	82.1%	90%	79.1%	76.4%	80.0%	69.9%	53.8%	66.7%	72.4%
Very Satisfied	519	257	243	1	7	79	84	98	122	118	93	310	61	45	6	9	56
	51.3%	53%	50.2%	12.5%	31.8%	43.4%	38.4%	53.0%	57.5%	69%	57.1%	51.5%	58.1%	43.7%	46.2%	50.0%	45.5%
Somewhat Satisfied	254	116	124	4	9	48	64	41	52	35	36	150	23	27	1	3	33
	25.1%	24%	25.6%	50.0%	40.9%	26.4%	29.2%	22.2%	24.5%	21%	22.1%	24.9%	21.9%	26.2%	7.7%	16.7%	26.8%
Neutral	201	102	92	3	5	41	64	40	31	16	33	119	18	27	6	4	27
	19.9%	21%	19.0%	37.5%	22.7%	22.5%	29.2%	21.6%	14.6%	9.4%	20.2%	19.8%	17.1%	26.2%	46.2%	22.2%	22.0%
Unsatisfied [NET]	37	11	25	-	1	14	7	6	7	1	1	23	3	4	-	2	7
=====	3.7%	2.3%	5.2%		4.5%	7.7%	3.2%	3.2%	3.3%	0.6%	0.6%	3.8%	2.9%	3.9%		11.1%	5.7%
Somewhat Unsatisfied	23	5	17	-	1	9	6	2	5	-	-	16	2	4	-	-	2
	2.3%	1.0%	3.5%		4.5%	4.9%	2.7%	1.1%	2.4%			2.7%	1.9%	3.9%			1.6%
Very Unsatisfied	14	6	8	-	-	5	1	4	2	1	1	7	1	-	-	2	5
	1.4%	1.2%	1.7%			2.7%	0.5%	2.2%	0.9%	0.6%	0.6%	1.2%	1.0%			11.1%	4.1%



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1011	157	130	107	225	91	86	118	56	1	19	152	156	179	171	349	52	138	144	225	442
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	773	114	91	82	183	72	68	95	38	1	16	102	109	139	128	292	39	109	108	177	332
=====	76.5%	72.6%	70.0%	76.6%	81.3%	79.1%	79.1%	80.5%	67.9%	100%	84.2%	67.1%	69.9%	77.7%	74.9%	83.7%	75.0%	79.0%	75.0%	78.7%	75.1%
Very Satisfied	519	66	68	57	117	43	41	77	27	1	10	66	59	94	83	214	32	78	68	112	223
	51.3%	42.0%	52.3%	53.3%	52.0%	47.3%	47.7%	65.3%	48.2%	100%	52.6%	43.4%	37.8%	52.5%	48.5%	61.3%	61.5%	56.5%	47.2%	49.8%	50.5%
Somewhat Satisfied	254	48	23	25	66	29	27	18	11	-	6	36	50	45	45	78	7	31	40	65	109
	25.1%	30.6%	17.7%	23.4%	29.3%	31.9%	31.4%	15.3%	19.6%	-	31.6%	23.7%	32.1%	25.1%	26.3%	22.3%	13.5%	22.5%	27.8%	28.9%	24.7%
Neutral	201	36	28	24	36	16	16	20	17	-	2	42	35	34	38	51	13	25	28	40	93
	19.9%	22.9%	21.5%	22.4%	16.0%	17.6%	18.6%	16.9%	30.4%	-	10.5%	27.6%	22.4%	19.0%	22.2%	14.6%	25.0%	18.1%	19.4%	17.8%	21.0%
Unsatisfied [NET]	37	7	11	1	6	3	2	3	1	-	1	8	12	6	5	6	-	4	8	8	17
=====	3.7%	4.5%	8.5%	0.9%	2.7%	3.3%	2.3%	2.5%	1.8%	-	5.3%	5.3%	7.7%	3.4%	2.9%	1.7%	-	2.9%	5.6%	3.6%	3.8%
Somewhat Unsatisfied	23	6	4	-	6	2	1	2	1	-	1	6	9	5	1	2	-	1	5	6	11
	2.3%	3.8%	3.1%	-	2.7%	2.2%	1.2%	1.7%	1.8%	-	5.3%	3.9%	5.8%	2.8%	0.6%	0.6%	-	0.7%	3.5%	2.7%	2.5%
Very Unsatisfied	14	1	7	1	-	1	1	1	-	-	-	2	3	1	4	4	-	3	3	2	6
	1.4%	0.6%	5.4%	0.9%	-	1.1%	1.2%	0.8%	-	-	-	1.3%	1.9%	0.6%	2.3%	1.1%	-	2.2%	2.1%	0.9%	1.4%



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1011	90	859	959	52	550	519	31	134	221	50	154	17	85	28	57	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	773	81	651	731	42	418	392	26	101	163	39	112	12	75	22	53	16	10	6
=====	76.5%	90.0%	75.8%	76.2%	80.8%	76.0%	75.5%	83.9%	75.4%	73.8%	78.0%	72.7%	70.6%	88.2%	78.6%	93.0%	76.2%	83%	66.7%
Very Satisfied	519	55	439	483	36	286	263	23	59	106	22	74	10	56	20	36	12	7	5
	51.3%	61.1%	51.1%	50.4%	69.2%	52.0%	50.7%	74.2%	44.0%	48.0%	44.0%	48.1%	58.8%	65.9%	71.4%	63.2%	57.1%	58%	55.6%
Somewhat Satisfied	254	26	212	248	6	132	129	3	42	57	17	38	2	19	2	17	4	3	1
	25.1%	28.9%	24.7%	25.9%	11.5%	24.0%	24.9%	9.7%	31.3%	25.8%	34.0%	24.7%	11.8%	22.4%	7.1%	29.8%	19.0%	25%	11.1%
Neutral	201	7	178	192	9	107	103	4	28	53	11	37	5	8	5	3	5	2	3
	19.9%	7.8%	20.7%	20.0%	17.3%	19.5%	19.8%	12.9%	20.9%	24.0%	22.0%	24.0%	29.4%	9.4%	17.9%	5.3%	23.8%	17%	33.3%
Unsatisfied [NET]	37	2	30	36	1	25	24	1	5	5	-	5	-	2	1	1	-	-	-
=====	3.7%	2.2%	3.5%	3.8%	1.9%	4.5%	4.6%	3.2%	3.7%	2.3%	-	3.2%	-	2.4%	3.6%	1.8%	-	-	-
Somewhat Unsatisfied	23	-	20	23	-	15	15	-	4	3	-	3	-	1	1	-	-	-	-
	2.3%	-	2.3%	2.4%	-	2.7%	2.9%	-	3.0%	1.4%	-	1.9%	-	1.2%	3.6%	-	-	-	-
Very Unsatisfied	14	2	10	13	1	10	9	1	1	2	-	2	-	1	-	1	-	-	-
	1.4%	2.2%	1.2%	1.4%	1.9%	1.8%	1.7%	3.2%	0.7%	0.9%	-	1.3%	-	1.2%	-	1.8%	-	-	-



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	85	46	39	-	7	7	6	14	30	21	13	60	9	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	75	38	37	-	5	7	4	13	26	20	12	52	9	3	-	1	5	
=====	88.2%	83%	94.9%		71.4%	100%	66.7%	92.9%	86.7%	95%	92.3%	86.7%	100.0%	60.0%		100.0%	100%	
Very Satisfied	56	27	29	-	2	5	3	8	22	16	10	37	8	3	-	1	4	
	65.9%	59%	74.4%		28.6%	71.4%	50.0%	57.1%	73.3%	76%	76.9%	61.7%	88.9%	60.0%		100.0%	80.0%	
Somewhat Satisfied	19	11	8	-	3	2	1	5	4	4	2	15	1	-	-	-	1	
	22.4%	24%	20.5%		42.9%	28.6%	16.7%	35.7%	13.3%	19%	15.4%	25.0%	11.1%				20.0%	
Neutral	8	7	1	-	2	-	2	-	3	1	1	6	-	2	-	-	-	
	9.4%	15%	2.6%		28.6%		33.3%		10.0%	4.8%	7.7%	10.0%		40.0%				
Unsatisfied [NET]	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
=====	2.4%	2.2%	2.6%					7.1%	3.3%			3.3%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	1.2%		2.6%					7.1%				1.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.2%	2.2%							3.3%			1.7%						



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	28	16	12	-	3	1	2	5	12	5	3	20	4	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	22	12	10	-	2	1	2	4	9	4	3	15	4	2	-	1	2	
=====	78.6%	75%	83.3%		66.7%	100%	100%	80.0%	75.0%	80%	100.0%	75.0%	100.0%	50.0%		100.0%	100%	
Very Satisfied	20	11	9	-	2	1	1	3	9	4	3	14	4	2	-	1	1	
	71.4%	69%	75.0%		66.7%	100%	50.0%	60.0%	75.0%	80%	100.0%	70.0%	100.0%	50.0%		100.0%	50.0%	
Somewhat Satisfied	2	1	1	-	-	-	1	1	-	-	-	1	-	-	-	-	1	
	7.1%	6.2%	8.3%				50.0%	20.0%				5.0%					50.0%	
Neutral	5	4	1	-	1	-	-	-	3	1	-	4	-	2	-	-	-	
	17.9%	25%	8.3%		33.3%				25.0%	20%		20.0%		50.0%				
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	3.6%		8.3%					20.0%				5.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	3.6%		8.3%					20.0%				5.0%						



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	57	30	27	-	4	6	4	9	18	16	10	40	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	26	27	-	3	6	2	9	17	16	9	37	5	1	-	-	3	
=====	93.0%	87%	100.0%		75.0%	100%	50.0%	100%	94.4%	100%	90.0%	92.5%	100.0%	100%			100%	
Very Satisfied	36	16	20	-	-	4	2	5	13	12	7	23	4	1	-	-	3	
	63.2%	53%	74.1%			66.7%	50.0%	55.6%	72.2%	75%	70.0%	57.5%	80.0%	100%			100%	
Somewhat Satisfied	17	10	7	-	3	2	-	4	4	4	2	14	1	-	-	-	-	
	29.8%	33%	25.9%		75.0%	33.3%		44.4%	22.2%	25%	20.0%	35.0%	20.0%					
Neutral	3	3	-	-	1	-	2	-	-	-	1	2	-	-	-	-	-	
	5.3%	10%			25.0%		50.0%				10.0%	5.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	1.8%	3.3%							5.6%			2.5%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.8%	3.3%							5.6%			2.5%						



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	16	11	4	-	1	-	-	2	6	5	5	6	2	1	-	-	2
=====	76.2%	73%	80.0%		100%			66.7%	85.7%	71%	83.3%	60.0%	100.0%	100%			100%
Very Satisfied	12	8	3	-	-	-	-	1	5	5	3	5	2	1	-	-	1
	57.1%	53%	60.0%					33.3%	71.4%	71%	50.0%	50.0%	100.0%	100%			50.0%
Somewhat Satisfied	4	3	1	-	1	-	-	1	1	-	2	1	-	-	-	-	1
	19.0%	20%	20.0%		100%			33.3%	14.3%		33.3%	10.0%					50.0%
Neutral	5	4	1	-	-	1	-	1	1	2	1	4	-	-	-	-	-
	23.8%	27%	20.0%			100%		33.3%	14.3%	29%	16.7%	40.0%					



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	7	2	-	1	-	-	1	5	3	4	3	1	1	-	-	1
=====	83.3%	78%	100.0%	-	100%	-	-	50.0%	100%	100%	100.0%	60.0%	100.0%	100%	-	-	100%
Very Satisfied	7	5	1	-	-	-	-	4	3	3	2	1	1	-	-	-	-
	58.3%	56%	50.0%	-	-	-	-	80.0%	100%	75.0%	40.0%	100.0%	100%	-	-	-	-
Somewhat Satisfied	3	2	1	-	1	-	-	1	1	-	1	1	-	-	-	-	1
	25.0%	22%	50.0%	-	100%	-	-	50.0%	20.0%	-	25.0%	20.0%	-	-	-	-	100%
Neutral	2	2	-	-	-	1	-	1	-	-	-	2	-	-	-	-	-
	16.7%	22%	-	-	-	100%	-	50.0%	-	-	-	40.0%	-	-	-	-	-



Q5A_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	1	1	2	1	3	1	-	-	-	1	
=====	66.7%	67%	66.7%					100%	50.0%	50%	50.0%	60.0%	100.0%				100%	
Very Satisfied	5	3	2	-	-	-	-	1	1	2	-	3	1	-	-	-	1	
	55.6%	50%	66.7%					100%	50.0%	50%		60.0%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	11.1%	17%									50.0%							
Neutral	3	2	1	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	33.3%	33%	33.3%						50.0%	50%	50.0%	40.0%						



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1011	486	484	8	22	182	219	185	212	170	163	602	105	103	13	18	123	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	773	373	367	5	16	127	148	139	174	153	129	460	84	72	7	12	89	
=====	76.5%	77%	75.8%	62.5%	72.7%	69.8%	67.6%	75.1%	82.1%	90%	79.1%	76.4%	80.0%	69.9%	53.8%	66.7%	72.4%	
Very Satisfied	519	257	243	1	7	79	84	98	122	118	93	310	61	45	6	9	56	
	67.1%	69%	66.2%	20.0%	43.8%	62.2%	56.8%	70.5%	70.1%	77%	72.1%	67.4%	72.6%	62.5%	85.7%	75.0%	62.9%	
Somewhat Satisfied	254	116	124	4	9	48	64	41	52	35	36	150	23	27	1	3	33	
	32.9%	31%	33.8%	80.0%	56.2%	37.8%	43.2%	29.5%	29.9%	23%	27.9%	32.6%	27.4%	37.5%	14.3%	25.0%	37.1%	
Neutral	201	102	92	3	5	41	64	40	31	16	33	119	18	27	6	4	27	
	19.9%	21%	19.0%	37.5%	22.7%	22.5%	29.2%	21.6%	14.6%	9.4%	20.2%	19.8%	17.1%	26.2%	46.2%	22.2%	22.0%	
Unsatisfied [NET]	37	11	25	-	1	14	7	6	7	1	1	23	3	4	-	2	7	
=====	3.7%	2.3%	5.2%		4.5%	7.7%	3.2%	3.2%	3.3%	0.6%	0.6%	3.8%	2.9%	3.9%		11.1%	5.7%	
Somewhat Unsatisfied	23	5	17	-	1	9	6	2	5	-	-	16	2	4	-	-	2	
	62.2%	45%	68.0%		100%	64.3%	85.7%	33.3%	71.4%			69.6%	66.7%	100%			28.6%	
Very Unsatisfied	14	6	8	-	-	5	1	4	2	1	1	7	1	-	-	2	5	
	37.8%	55%	32.0%			35.7%	14.3%	66.7%	28.6%	100%	100.0%	30.4%	33.3%			100.0%	71.4%	



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1011	157	130	107	225	91	86	118	56	1	19	152	156	179	171	349	52	138	144	225	442
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	773	114	91	82	183	72	68	95	38	1	16	102	109	139	128	292	39	109	108	177	332
=====	76.5%	72.6%	70.0%	76.6%	81.3%	79.1%	79.1%	80.5%	67.9%	100%	84.2%	67.1%	69.9%	77.7%	74.9%	83.7%	75.0%	79.0%	75.0%	78.7%	75.1%
Very Satisfied	519	66	68	57	117	43	41	77	27	1	10	66	59	94	83	214	32	78	68	112	223
	67.1%	57.9%	74.7%	69.5%	63.9%	59.7%	60.3%	81.1%	71.1%	100%	62.5%	64.7%	54.1%	67.6%	64.8%	73.3%	82.1%	71.6%	63.0%	63.3%	67.2%
Somewhat Satisfied	254	48	23	25	66	29	27	18	11	-	6	36	50	45	45	78	7	31	40	65	109
	32.9%	42.1%	25.3%	30.5%	36.1%	40.3%	39.7%	18.9%	28.9%	-	37.5%	35.3%	45.9%	32.4%	35.2%	26.7%	17.9%	28.4%	37.0%	36.7%	32.8%
Neutral	201	36	28	24	36	16	16	20	17	-	2	42	35	34	38	51	13	25	28	40	93
	19.9%	22.9%	21.5%	22.4%	16.0%	17.6%	18.6%	16.9%	30.4%	-	10.5%	27.6%	22.4%	19.0%	22.2%	14.6%	25.0%	18.1%	19.4%	17.8%	21.0%
Unsatisfied [NET]	37	7	11	1	6	3	2	3	1	-	1	8	12	6	5	6	-	4	8	8	17
=====	3.7%	4.5%	8.5%	0.9%	2.7%	3.3%	2.3%	2.5%	1.8%	-	5.3%	5.3%	7.7%	3.4%	2.9%	1.7%	-	2.9%	5.6%	3.6%	3.8%
Somewhat Unsatisfied	23	6	4	-	6	2	1	2	1	-	1	6	9	5	1	2	-	1	5	6	11
	62.2%	85.7%	36.4%	-	100%	66.7%	50.0%	66.7%	100%	-	100%	75.0%	75.0%	83.3%	20.0%	33.3%	-	25.0%	62.5%	75.0%	64.7%
Very Unsatisfied	14	1	7	1	-	1	1	1	-	-	-	2	3	1	4	4	-	3	3	2	6
	37.8%	14.3%	63.6%	100%	-	33.3%	50.0%	33.3%	-	-	-	25.0%	25.0%	16.7%	80.0%	66.7%	-	75.0%	37.5%	25.0%	35.3%



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1011	90	859	959	52	550	519	31	134	221	50	154	17	85	28	57	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	773	81	651	731	42	418	392	26	101	163	39	112	12	75	22	53	16	10	6
=====	76.5%	90.0%	75.8%	76.2%	80.8%	76.0%	75.5%	83.9%	75.4%	73.8%	78.0%	72.7%	70.6%	88.2%	78.6%	93.0%	76.2%	83%	66.7%
Very Satisfied	519	55	439	483	36	286	263	23	59	106	22	74	10	56	20	36	12	7	5
	67.1%	67.9%	67.4%	66.1%	85.7%	68.4%	67.1%	88.5%	58.4%	65.0%	56.4%	66.1%	83.3%	74.7%	90.9%	67.9%	75.0%	70%	83.3%
Somewhat Satisfied	254	26	212	248	6	132	129	3	42	57	17	38	2	19	2	17	4	3	1
	32.9%	32.1%	32.6%	33.9%	14.3%	31.6%	32.9%	11.5%	41.6%	35.0%	43.6%	33.9%	16.7%	25.3%	9.1%	32.1%	25.0%	30%	16.7%
Neutral	201	7	178	192	9	107	103	4	28	53	11	37	5	8	5	3	5	2	3
	19.9%	7.8%	20.7%	20.0%	17.3%	19.5%	19.8%	12.9%	20.9%	24.0%	22.0%	24.0%	29.4%	9.4%	17.9%	5.3%	23.8%	17%	33.3%
Unsatisfied [NET]	37	2	30	36	1	25	24	1	5	5	-	5	-	2	1	1	-	-	-
=====	3.7%	2.2%	3.5%	3.8%	1.9%	4.5%	4.6%	3.2%	3.7%	2.3%	-	3.2%	-	2.4%	3.6%	1.8%	-	-	-
Somewhat Unsatisfied	23	-	20	23	-	15	15	-	4	3	-	3	-	1	1	-	-	-	-
	62.2%	-	66.7%	63.9%	-	60.0%	62.5%	-	80.0%	60.0%	-	60.0%	-	50.0%	100.0%	-	-	-	-
Very Unsatisfied	14	2	10	13	1	10	9	1	1	2	-	2	-	1	-	1	-	-	-
	37.8%	100%	33.3%	36.1%	100.0%	40.0%	37.5%	100.0%	20.0%	40.0%	-	40.0%	-	50.0%	-	100.0%	-	-	-



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	85	46	39	-	7	7	6	14	30	21	13	60	9	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	75	38	37	-	5	7	4	13	26	20	12	52	9	3	-	1	5	
=====	88.2%	83%	94.9%		71.4%	100%	66.7%	92.9%	86.7%	95%	92.3%	86.7%	100.0%	60.0%		100.0%	100%	
Very Satisfied	56	27	29	-	2	5	3	8	22	16	10	37	8	3	-	1	4	
	74.7%	71%	78.4%		40.0%	71.4%	75.0%	61.5%	84.6%	80%	83.3%	71.2%	88.9%	100%		100.0%	80.0%	
Somewhat Satisfied	19	11	8	-	3	2	1	5	4	4	2	15	1	-	-	-	1	
	25.3%	29%	21.6%		60.0%	28.6%	25.0%	38.5%	15.4%	20%	16.7%	28.8%	11.1%				20.0%	
Neutral	8	7	1	-	2	-	2	-	3	1	1	6	-	2	-	-	-	
	9.4%	15%	2.6%		28.6%		33.3%		10.0%	4.8%	7.7%	10.0%		40.0%				
Unsatisfied [NET]	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
=====	2.4%	2.2%	2.6%					7.1%	3.3%			3.3%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	50.0%		100.0%					100%				50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	100%							100%			50.0%						



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	28	16	12	-	3	1	2	5	12	5	3	20	4	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	22	12	10	-	2	1	2	4	9	4	3	15	4	2	-	1	2	
=====	78.6%	75%	83.3%		66.7%	100%	100%	80.0%	75.0%	80%	100.0%	75.0%	100.0%	50.0%		100.0%	100%	
Very Satisfied	20	11	9	-	2	1	1	3	9	4	3	14	4	2	-	1	1	
	90.9%	92%	90.0%		100%	100%	50.0%	75.0%	100%	100%	100.0%	93.3%	100.0%	100%		100.0%	50.0%	
Somewhat Satisfied	2	1	1	-	-	-	1	1	-	-	-	1	-	-	-	-	1	
	9.1%	8.3%	10.0%				50.0%	25.0%				6.7%					50.0%	
Neutral	5	4	1	-	1	-	-	-	3	1	-	4	-	2	-	-	-	
	17.9%	25%	8.3%		33.3%				25.0%	20%		20.0%		50.0%				
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	3.6%		8.3%					20.0%				5.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	100%		100.0%					100%				100%						



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	57	30	27	-	4	6	4	9	18	16	10	40	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	26	27	-	3	6	2	9	17	16	9	37	5	1	-	-	3	
=====	93.0%	87%	100.0%		75.0%	100%	50.0%	100%	94.4%	100%	90.0%	92.5%	100.0%	100%			100%	
Very Satisfied	36	16	20	-	-	4	2	5	13	12	7	23	4	1	-	-	3	
	67.9%	62%	74.1%			66.7%	100%	55.6%	76.5%	75%	77.8%	62.2%	80.0%	100%			100%	
Somewhat Satisfied	17	10	7	-	3	2	-	4	4	4	2	14	1	-	-	-	-	
	32.1%	38%	25.9%		100%	33.3%		44.4%	23.5%	25%	22.2%	37.8%	20.0%					
Neutral	3	3	-	-	1	-	2	-	-	-	1	2	-	-	-	-	-	
	5.3%	10%			25.0%		50.0%				10.0%	5.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	1.8%	3.3%							5.6%			2.5%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%	100%							100%			100%						



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	16	11	4	-	1	-	-	2	6	5	5	6	2	1	-	-	2
=====	76.2%	73%	80.0%		100%			66.7%	85.7%	71%	83.3%	60.0%	100.0%	100%			100%
Very Satisfied	12	8	3	-	-	-	-	1	5	5	3	5	2	1	-	-	1
	75.0%	73%	75.0%					50.0%	83.3%	100%	60.0%	83.3%	100.0%	100%			50.0%
Somewhat Satisfied	4	3	1	-	1	-	-	1	1	-	2	1	-	-	-	-	1
	25.0%	27%	25.0%		100%			50.0%	16.7%		40.0%	16.7%					50.0%
Neutral	5	4	1	-	-	1	-	1	1	2	1	4	-	-	-	-	-
	23.8%	27%	20.0%			100%		33.3%	14.3%	29%	16.7%	40.0%					



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	7	2	-	1	-	-	1	5	3	4	3	1	1	-	-	1	
=====	83.3%	78%	100.0%		100%			50.0%	100%	100%	100.0%	60.0%	100.0%	100%			100%	
Very Satisfied	7	5	1	-	-	-	-	-	4	3	3	2	1	1	-	-	-	
	70.0%	71%	50.0%						80.0%	100%	75.0%	66.7%	100.0%	100%				
Somewhat Satisfied	3	2	1	-	1	-	-	1	1	-	1	1	-	-	-	-	1	
	30.0%	29%	50.0%		100%			100%	20.0%		25.0%	33.3%					100%	
Neutral	2	2	-	-	-	1	-	1	-	-	-	2	-	-	-	-	-	
	16.7%	22%				100%		50.0%				40.0%						



Q5A_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Fire, emergency, and rescue services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	1	1	2	1	3	1	-	-	-	1	
=====	66.7%	67%	66.7%					100%	50.0%	50%	50.0%	60.0%	100.0%				100%	
Very Satisfied	5	3	2	-	-	-	-	1	1	2	-	3	1	-	-	-	1	
	83.3%	75%	100.0%					100%	100%	100%		100%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	16.7%	25%									100.0%							
Neutral	3	2	1	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	33.3%	33%	33.3%						50.0%	50%	50.0%	40.0%						



Q5A_F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1100	511	546	8	22	200	238	213	228	176	174	668	107	120	15	19	126
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	797	381	390	3	17	137	168	152	163	146	131	498	76	90	8	9	72
=====	72.5%	75%	71.4%	37.5%	77.3%	68.5%	70.6%	71.4%	71.5%	83%	75.3%	74.6%	71.0%	75.0%	53.3%	47.4%	57.1%
Very Satisfied	445	208	227	2	7	81	80	79	101	91	83	276	46	47	2	5	32
	40.5%	41%	41.6%	25.0%	31.8%	40.5%	33.6%	37.1%	44.3%	52%	47.7%	41.3%	43.0%	39.2%	13.3%	26.3%	25.4%
Somewhat Satisfied	352	173	163	1	10	56	88	73	62	55	48	222	30	43	6	4	40
	32.0%	34%	29.9%	12.5%	45.5%	28.0%	37.0%	34.3%	27.2%	31%	27.6%	33.2%	28.0%	35.8%	40.0%	21.1%	31.7%
Neutral	211	94	105	3	3	39	53	38	42	27	35	125	16	21	5	5	37
	19.2%	18%	19.2%	37.5%	13.6%	19.5%	22.3%	17.8%	18.4%	15%	20.1%	18.7%	15.0%	17.5%	33.3%	26.3%	29.4%
Unsatisfied [NET]	92	36	51	2	2	24	17	23	23	3	8	45	15	9	2	5	17
=====	8.4%	7.0%	9.3%	25.0%	9.1%	12.0%	7.1%	10.8%	10.1%	1.7%	4.6%	6.7%	14.0%	7.5%	13.3%	26.3%	13.5%
Somewhat Unsatisfied	68	27	37	1	2	19	14	15	17	1	7	34	10	8	2	4	11
	6.2%	5.3%	6.8%	12.5%	9.1%	9.5%	5.9%	7.0%	7.5%	0.6%	4.0%	5.1%	9.3%	6.7%	13.3%	21.1%	8.7%
Very Unsatisfied	24	9	14	1	-	5	3	8	6	2	1	11	5	1	-	1	6
	2.2%	1.8%	2.6%	12.5%		2.5%	1.3%	3.8%	2.6%	1.1%	0.6%	1.6%	4.7%	0.8%		5.3%	4.8%



Q5A.F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1100 100%	175 100%	141 100%	111 100%	242 100%	96 100%	98 100%	131 100%	63 100%	1 100%	20 100%	176 100%	168 100%	198 100%	186 100%	368 100%	50 100.0%	145 100.0%	153 100.0%	245 100.0%	495 100.0%
Satisfied [NET] =====	797 72.5%	119 68.0%	91 64.5%	87 78.4%	178 73.6%	75 78.1%	67 68.4%	100 76.3%	50 79.4%	1 100%	17 85.0%	125 71.0%	109 64.9%	150 75.8%	134 72.0%	277 75.3%	38 76.0%	103 71.0%	99 64.7%	183 74.7%	365 73.7%
Very Satisfied	445 40.5%	57 32.6%	52 36.9%	50 45.0%	97 40.1%	41 42.7%	39 39.8%	61 46.6%	24 38.1%	1 100%	12 60.0%	71 40.3%	47 28.0%	85 42.9%	71 38.2%	169 45.9%	22 44.0%	66 45.5%	52 34.0%	101 41.2%	202 40.8%
Somewhat Satisfied	352 32.0%	62 35.4%	39 27.7%	37 33.3%	81 33.5%	34 35.4%	28 28.6%	39 29.8%	26 41.3%	- 25.0%	5 30.7%	54 36.9%	62 32.8%	65 33.9%	63 29.3%	108 29.3%	16 32.0%	37 25.5%	47 30.7%	82 33.5%	163 32.9%
Neutral	211 19.2%	36 20.6%	30 21.3%	17 15.3%	40 16.5%	18 18.8%	22 22.4%	26 19.8%	11 17.5%	- 10.0%	2 19.9%	35 22.6%	38 15.7%	31 20.4%	38 18.2%	67 18.2%	11 22.0%	29 20.0%	43 28.1%	41 16.7%	87 17.6%
Unsatisfied [NET] =====	92 8.4%	20 11.4%	20 14.2%	7 6.3%	24 9.9%	3 3.1%	9 9.2%	5 3.8%	2 3.2%	- 5.0%	1 9.1%	16 12.5%	21 8.6%	17 7.5%	14 6.5%	24 6.5%	1 2.0%	13 9.0%	11 7.2%	21 8.6%	43 8.7%
Somewhat Unsatisfied	68 6.2%	16 9.1%	11 7.8%	6 5.4%	20 8.3%	3 3.1%	5 5.1%	3 2.3%	2 3.2%	- 5.0%	1 7.4%	13 10.1%	17 7.1%	14 4.3%	8 4.3%	16 4.3%	1 2.0%	12 8.3%	8 5.2%	17 6.9%	28 5.7%
Very Unsatisfied	24 2.2%	4 2.3%	9 6.4%	1 0.9%	4 1.7%	- 4.1%	4 1.5%	2 1.5%	- 1.5%	- 1.7%	- 2.4%	3 1.5%	4 1.5%	3 3.2%	6 2.2%	8 2.2%	- 0.7%	1 2.0%	3 2.0%	4 1.6%	15 3.0%



Q5A_F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1100	91	944	1045	55	597	566	31	135	257	56	182	19	91	31	60	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	797	65	687	757	40	434	412	22	95	185	48	124	13	68	20	48	15	9	6
=====	72.5%	71.4%	72.8%	72.4%	72.7%	72.7%	72.8%	71.0%	70.4%	72.0%	85.7%	68.1%	68.4%	74.7%	64.5%	80.0%	75.0%	82%	66.7%
Very Satisfied	445	30	398	420	25	235	224	11	57	103	20	74	9	40	13	27	10	8	2
	40.5%	33.0%	42.2%	40.2%	45.5%	39.4%	39.6%	35.5%	42.2%	40.1%	35.7%	40.7%	47.4%	44.0%	41.9%	45.0%	50.0%	73%	22.2%
Somewhat Satisfied	352	35	289	337	15	199	188	11	38	82	28	50	4	28	7	21	5	1	4
	32.0%	38.5%	30.6%	32.2%	27.3%	33.3%	33.2%	35.5%	28.1%	31.9%	50.0%	27.5%	21.1%	30.8%	22.6%	35.0%	25.0%	9.1%	44.4%
Neutral	211	17	180	202	9	114	109	5	29	49	5	40	4	14	5	9	5	2	3
	19.2%	18.7%	19.1%	19.3%	16.4%	19.1%	19.3%	16.1%	21.5%	19.1%	8.9%	22.0%	21.1%	15.4%	16.1%	15.0%	25.0%	18%	33.3%
Unsatisfied [NET]	92	9	77	86	6	49	45	4	11	23	3	18	2	9	6	3	-	-	-
=====	8.4%	9.9%	8.2%	8.2%	10.9%	8.2%	8.0%	12.9%	8.1%	8.9%	5.4%	9.9%	10.5%	9.9%	19.4%	5.0%			
Somewhat Unsatisfied	68	8	56	63	5	34	31	3	10	18	1	15	2	6	5	1	-	-	-
	6.2%	8.8%	5.9%	6.0%	9.1%	5.7%	5.5%	9.7%	7.4%	7.0%	1.8%	8.2%	10.5%	6.6%	16.1%	1.7%			
Very Unsatisfied	24	1	21	23	1	15	14	1	1	5	2	3	-	3	1	2	-	-	-
	2.2%	1.1%	2.2%	2.2%	1.8%	2.5%	2.5%	3.2%	0.7%	1.9%	3.6%	1.6%		3.3%	3.2%	3.3%			



Q5A_F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	91	49	42	-	7	8	6	17	31	22	13	63	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	68	38	30	-	5	8	5	12	21	17	12	49	7	4	-	1	2	
=====	74.7%	78%	71.4%		71.4%	100%	83.3%	70.6%	67.7%	77%	92.3%	77.8%	70.0%	57.1%		100.0%	40.0%	
Very Satisfied	40	19	21	-	3	6	3	5	15	8	9	28	6	2	-	1	-	
	44.0%	39%	50.0%		42.9%	75.0%	50.0%	29.4%	48.4%	36%	69.2%	44.4%	60.0%	28.6%		100.0%		
Somewhat Satisfied	28	19	9	-	2	2	2	7	6	9	3	21	1	2	-	-	2	
	30.8%	39%	21.4%		28.6%	25.0%	33.3%	41.2%	19.4%	41%	23.1%	33.3%	10.0%	28.6%			40.0%	
Neutral	14	8	6	-	2	-	1	1	5	5	1	10	1	2	-	-	1	
	15.4%	16%	14.3%		28.6%		16.7%	5.9%	16.1%	23%	7.7%	15.9%	10.0%	28.6%			20.0%	
Unsatisfied [NET]	9	3	6	-	-	-	-	4	5	-	-	4	2	1	-	-	2	
=====	9.9%	6.1%	14.3%					23.5%	16.1%			6.3%	20.0%	14.3%			40.0%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	4	2	-	-	2	2	1	-	-	1	
	6.6%	4.1%	9.5%					23.5%	6.5%			3.2%	20.0%	14.3%			20.0%	
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
	3.3%	2.0%	4.8%						9.7%			3.2%					20.0%	



Q5A_F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	16	15	-	3	1	2	7	12	6	3	21	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	20	12	8	-	2	1	2	4	6	5	3	15	3	2	-	1	1	
=====	64.5%	75%	53.3%		66.7%	100%	100%	57.1%	50.0%	83%	100.0%	71.4%	60.0%	40.0%		100.0%	50.0%	
Very Satisfied	13	7	6	-	2	1	1	2	5	2	3	10	3	1	-	1	-	
	41.9%	44%	40.0%		66.7%	100%	50.0%	28.6%	41.7%	33%	100.0%	47.6%	60.0%	20.0%		100.0%		
Somewhat Satisfied	7	5	2	-	-	-	1	2	1	3	-	5	-	1	-	-	1	
	22.6%	31%	13.3%				50.0%	28.6%	8.3%	50%		23.8%		20.0%			50.0%	
Neutral	5	3	2	-	1	-	-	-	3	1	-	3	1	2	-	-	-	
	16.1%	19%	13.3%		33.3%				25.0%	17%		14.3%	20.0%	40.0%				
Unsatisfied [NET]	6	1	5	-	-	-	-	3	3	-	-	3	1	1	-	-	1	
=====	19.4%	6.2%	33.3%					42.9%	25.0%			14.3%	20.0%	20.0%			50.0%	
Somewhat Unsatisfied	5	1	4	-	-	-	-	3	2	-	-	2	1	1	-	-	1	
	16.1%	6.2%	26.7%					42.9%	16.7%			9.5%	20.0%	20.0%			50.0%	
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	3.2%		6.7%						8.3%			4.8%						



Q5A_F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	60	33	27	-	4	7	4	10	19	16	10	42	5	2	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	48	26	22	-	3	7	3	8	15	12	9	34	4	2	-	1	
=====	80.0%	79%	81.5%		75.0%	100%	75.0%	80.0%	78.9%	75%	90.0%	81.0%	80.0%	100%		33.3%	
Very Satisfied	27	12	15	-	1	5	2	3	10	6	6	18	3	1	-	-	
	45.0%	36%	55.6%		25.0%	71.4%	50.0%	30.0%	52.6%	38%	60.0%	42.9%	60.0%	50.0%			
Somewhat Satisfied	21	14	7	-	2	2	1	5	5	6	3	16	1	1	-	1	
	35.0%	42%	25.9%		50.0%	28.6%	25.0%	50.0%	26.3%	38%	30.0%	38.1%	20.0%	50.0%		33.3%	
Neutral	9	5	4	-	1	-	1	1	2	4	1	7	-	-	-	1	
	15.0%	15%	14.8%		25.0%		25.0%	10.0%	10.5%	25%	10.0%	16.7%				33.3%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	1	1	-	-	1	
=====	5.0%	6.1%	3.7%					10.0%	10.5%			2.4%	20.0%			33.3%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	
	1.7%	3.0%						10.0%					20.0%				
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	1	
	3.3%	3.0%	3.7%						10.5%			2.4%				33.3%	



Q5A_F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	20	14	5	-	1	1	-	3	6	7	6	10	1	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	15	11	4	-	1	-	-	3	4	6	5	7	-	1	-	-	2
=====	75.0%	79%	80.0%		100%			100%	66.7%	86%	83.3%	70.0%		100%			100%
Very Satisfied	10	8	2	-	1	-	-	1	4	4	3	6	-	1	-	-	-
	50.0%	57%	40.0%		100%			33.3%	66.7%	57%	50.0%	60.0%		100%			
Somewhat Satisfied	5	3	2	-	-	-	-	2	-	2	2	1	-	-	-	-	2
	25.0%	21%	40.0%					66.7%		29%	33.3%	10.0%					100%
Neutral	5	3	1	-	-	1	-	-	2	1	1	3	1	-	-	-	-
	25.0%	21%	20.0%			100%			33.3%	14%	16.7%	30.0%	100.0%				



Q5A_F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	9	7	2	-	1	-	-	2	3	3	3	4	-	1	-	-	1
=====	81.8%	88%	100.0%		100%			100%	75.0%	100%	75.0%	80.0%		100%			100%
Very Satisfied	8	7	1	-	1	-	-	1	3	3	3	4	-	1	-	-	-
	72.7%	88%	50.0%		100%			50.0%	75.0%	100%	75.0%	80.0%		100%			
Somewhat Satisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	9.1%		50.0%					50.0%									100%
Neutral	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-
	18.2%	12%				100%			25.0%		25.0%	20.0%					



Q5A_F. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%
Satisfied [NET]	6	4	2	-	-	-	-	1	1	3	2	3	-	-	-	-	1
=====	66.7%	67%	66.7%					100%	50.0%	75%	100.0%	60.0%					100%
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-
	22.2%	17%	33.3%						50.0%	25%		40.0%					
Somewhat Satisfied	4	3	1	-	-	-	-	1	-	2	2	1	-	-	-	-	1
	44.4%	50%	33.3%					100%		50%	100.0%	20.0%					100%
Neutral	3	2	1	-	-	-	-	-	1	1	-	2	1	-	-	-	-
	33.3%	33%	33.3%						50.0%	25%		40.0%	100.0%				



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1100	511	546	8	22	200	238	213	228	176	174	668	107	120	15	19	126
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	797	381	390	3	17	137	168	152	163	146	131	498	76	90	8	9	72
=====	72.5%	75%	71.4%	37.5%	77.3%	68.5%	70.6%	71.4%	71.5%	83%	75.3%	74.6%	71.0%	75.0%	53.3%	47.4%	57.1%
Very Satisfied	445	208	227	2	7	81	80	79	101	91	83	276	46	47	2	5	32
	55.8%	55%	58.2%	66.7%	41.2%	59.1%	47.6%	52.0%	62.0%	62%	63.4%	55.4%	60.5%	52.2%	25.0%	55.6%	44.4%
Somewhat Satisfied	352	173	163	1	10	56	88	73	62	55	48	222	30	43	6	4	40
	44.2%	45%	41.8%	33.3%	58.8%	40.9%	52.4%	48.0%	38.0%	38%	36.6%	44.6%	39.5%	47.8%	75.0%	44.4%	55.6%
Neutral	211	94	105	3	3	39	53	38	42	27	35	125	16	21	5	5	37
	19.2%	18%	19.2%	37.5%	13.6%	19.5%	22.3%	17.8%	18.4%	15%	20.1%	18.7%	15.0%	17.5%	33.3%	26.3%	29.4%
Unsatisfied [NET]	92	36	51	2	2	24	17	23	23	3	8	45	15	9	2	5	17
=====	8.4%	7.0%	9.3%	25.0%	9.1%	12.0%	7.1%	10.8%	10.1%	1.7%	4.6%	6.7%	14.0%	7.5%	13.3%	26.3%	13.5%
Somewhat Unsatisfied	68	27	37	1	2	19	14	15	17	1	7	34	10	8	2	4	11
	73.9%	75%	72.5%	50.0%	100%	79.2%	82.4%	65.2%	73.9%	33%	87.5%	75.6%	66.7%	88.9%	100.0%	80.0%	64.7%
Very Unsatisfied	24	9	14	1	-	5	3	8	6	2	1	11	5	1	-	1	6
	26.1%	25%	27.5%	50.0%		20.8%	17.6%	34.8%	26.1%	67%	12.5%	24.4%	33.3%	11.1%		20.0%	35.3%



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Parks and recreation programs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1100 100%	175 100%	141 100%	111 100%	242 100%	96 100%	98 100%	131 100%	63 100%	1 100%	20 100%	176 100%	168 100%	198 100%	186 100%	368 100%	50 100.0%	145 100.0%	153 100.0%	245 100.0%	495 100.0%
Satisfied [NET] =====	797 72.5%	119 68.0%	91 64.5%	87 78.4%	178 73.6%	75 78.1%	67 68.4%	100 76.3%	50 79.4%	1 100%	17 85.0%	125 71.0%	109 64.9%	150 75.8%	134 72.0%	277 75.3%	38 76.0%	103 71.0%	99 64.7%	183 74.7%	365 73.7%
Very Satisfied	445 55.8%	57 47.9%	52 57.1%	50 57.5%	97 54.5%	41 54.7%	39 58.2%	61 61.0%	24 48.0%	1 100%	12 70.6%	71 56.8%	47 43.1%	85 56.7%	71 53.0%	169 61.0%	22 57.9%	66 64.1%	52 52.5%	101 55.2%	202 55.3%
Somewhat Satisfied	352 44.2%	62 52.1%	39 42.9%	37 42.5%	81 45.5%	34 45.3%	28 41.8%	39 39.0%	26 52.0%	- -	5 29.4%	54 43.2%	62 56.9%	65 43.3%	63 47.0%	108 39.0%	16 42.1%	37 35.9%	47 47.5%	82 44.8%	163 44.7%
Neutral	211 19.2%	36 20.6%	30 21.3%	17 15.3%	40 16.5%	18 18.8%	22 22.4%	26 19.8%	11 17.5%	- -	2 10.0%	35 19.9%	38 22.6%	31 15.7%	38 20.4%	67 18.2%	11 22.0%	29 20.0%	43 28.1%	41 16.7%	87 17.6%
Unsatisfied [NET] =====	92 8.4%	20 11.4%	20 14.2%	7 6.3%	24 9.9%	3 3.1%	9 9.2%	5 3.8%	2 3.2%	- -	1 5.0%	16 9.1%	21 12.5%	17 8.6%	14 7.5%	24 6.5%	1 2.0%	13 9.0%	11 7.2%	21 8.6%	43 8.7%
Somewhat Unsatisfied	68 73.9%	16 80.0%	11 55.0%	6 85.7%	20 83.3%	3 100%	5 55.6%	3 60.0%	2 100%	- -	1 100%	13 81.2%	17 81.0%	14 82.4%	8 57.1%	16 66.7%	1 100.0%	12 92.3%	8 72.7%	17 81.0%	28 65.1%
Very Unsatisfied	24 26.1%	4 20.0%	9 45.0%	1 14.3%	4 16.7%	- -	4 44.4%	2 40.0%	- -	- -	- -	3 18.8%	4 19.0%	3 17.6%	6 42.9%	8 33.3%	- -	1 7.7%	3 27.3%	4 19.0%	15 34.9%



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1100	91	944	1045	55	597	566	31	135	257	56	182	19	91	31	60	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	797	65	687	757	40	434	412	22	95	185	48	124	13	68	20	48	15	9	6
=====	72.5%	71.4%	72.8%	72.4%	72.7%	72.7%	72.8%	71.0%	70.4%	72.0%	85.7%	68.1%	68.4%	74.7%	64.5%	80.0%	75.0%	82%	66.7%
Very Satisfied	445	30	398	420	25	235	224	11	57	103	20	74	9	40	13	27	10	8	2
	55.8%	46.2%	57.9%	55.5%	62.5%	54.1%	54.4%	50.0%	60.0%	55.7%	41.7%	59.7%	69.2%	58.8%	65.0%	56.2%	66.7%	89%	33.3%
Somewhat Satisfied	352	35	289	337	15	199	188	11	38	82	28	50	4	28	7	21	5	1	4
	44.2%	53.8%	42.1%	44.5%	37.5%	45.9%	45.6%	50.0%	40.0%	44.3%	58.3%	40.3%	30.8%	41.2%	35.0%	43.8%	33.3%	11%	66.7%
Neutral	211	17	180	202	9	114	109	5	29	49	5	40	4	14	5	9	5	2	3
	19.2%	18.7%	19.1%	19.3%	16.4%	19.1%	19.3%	16.1%	21.5%	19.1%	8.9%	22.0%	21.1%	15.4%	16.1%	15.0%	25.0%	18%	33.3%
Unsatisfied [NET]	92	9	77	86	6	49	45	4	11	23	3	18	2	9	6	3	-	-	-
=====	8.4%	9.9%	8.2%	8.2%	10.9%	8.2%	8.0%	12.9%	8.1%	8.9%	5.4%	9.9%	10.5%	9.9%	19.4%	5.0%			
Somewhat Unsatisfied	68	8	56	63	5	34	31	3	10	18	1	15	2	6	5	1	-	-	-
	73.9%	88.9%	72.7%	73.3%	83.3%	69.4%	68.9%	75.0%	90.9%	78.3%	33.3%	83.3%	100.0%	66.7%	83.3%	33.3%			
Very Unsatisfied	24	1	21	23	1	15	14	1	1	5	2	3	-	3	1	2	-	-	-
	26.1%	11.1%	27.3%	26.7%	16.7%	30.6%	31.1%	25.0%	9.1%	21.7%	66.7%	16.7%		33.3%	16.7%	66.7%			



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	91	49	42	-	7	8	6	17	31	22	13	63	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	68	38	30	-	5	8	5	12	21	17	12	49	7	4	-	1	2	
=====	74.7%	78%	71.4%		71.4%	100%	83.3%	70.6%	67.7%	77%	92.3%	77.8%	70.0%	57.1%		100.0%	40.0%	
Very Satisfied	40	19	21	-	3	6	3	5	15	8	9	28	6	2	-	1	-	
	58.8%	50%	70.0%		60.0%	75.0%	60.0%	41.7%	71.4%	47%	75.0%	57.1%	85.7%	50.0%		100.0%		
Somewhat Satisfied	28	19	9	-	2	2	2	7	6	9	3	21	1	2	-	-	2	
	41.2%	50%	30.0%		40.0%	25.0%	40.0%	58.3%	28.6%	53%	25.0%	42.9%	14.3%	50.0%			100%	
Neutral	14	8	6	-	2	-	1	1	5	5	1	10	1	2	-	-	1	
	15.4%	16%	14.3%		28.6%		16.7%	5.9%	16.1%	23%	7.7%	15.9%	10.0%	28.6%			20.0%	
Unsatisfied [NET]	9	3	6	-	-	-	-	4	5	-	-	4	2	1	-	-	2	
=====	9.9%	6.1%	14.3%					23.5%	16.1%			6.3%	20.0%	14.3%			40.0%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	4	2	-	-	2	2	1	-	-	1	
	66.7%	67%	66.7%					100%	40.0%			50.0%	100.0%	100%			50.0%	
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
	33.3%	33%	33.3%						60.0%			50.0%					50.0%	



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Parks and recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	16	15	-	3	1	2	7	12	6	3	21	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	20	12	8	-	2	1	2	4	6	5	3	15	3	2	-	1	1	
=====	64.5%	75%	53.3%		66.7%	100%	100%	57.1%	50.0%	83%	100.0%	71.4%	60.0%	40.0%		100.0%	50.0%	
Very Satisfied	13	7	6	-	2	1	1	2	5	2	3	10	3	1	-	1	-	
	65.0%	58%	75.0%		100%	100%	50.0%	50.0%	83.3%	40%	100.0%	66.7%	100.0%	50.0%		100.0%		
Somewhat Satisfied	7	5	2	-	-	-	1	2	1	3	-	5	-	1	-	-	1	
	35.0%	42%	25.0%				50.0%	50.0%	16.7%	60%		33.3%		50.0%			100%	
Neutral	5	3	2	-	1	-	-	-	3	1	-	3	1	2	-	-	-	
	16.1%	19%	13.3%		33.3%				25.0%	17%		14.3%	20.0%	40.0%				
Unsatisfied [NET]	6	1	5	-	-	-	-	3	3	-	-	3	1	1	-	-	1	
=====	19.4%	6.2%	33.3%					42.9%	25.0%			14.3%	20.0%	20.0%			50.0%	
Somewhat Unsatisfied	5	1	4	-	-	-	-	3	2	-	-	2	1	1	-	-	1	
	83.3%	100%	80.0%					100%	66.7%			66.7%	100.0%	100%			100%	
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	16.7%		20.0%						33.3%			33.3%						



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	33	27	-	4	7	4	10	19	16	10	42	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	48	26	22	-	3	7	3	8	15	12	9	34	4	2	-	-	1	
=====	80.0%	79%	81.5%		75.0%	100%	75.0%	80.0%	78.9%	75%	90.0%	81.0%	80.0%	100%			33.3%	
Very Satisfied	27	12	15	-	1	5	2	3	10	6	6	18	3	1	-	-	-	
	56.2%	46%	68.2%		33.3%	71.4%	66.7%	37.5%	66.7%	50%	66.7%	52.9%	75.0%	50.0%				
Somewhat Satisfied	21	14	7	-	2	2	1	5	5	6	3	16	1	1	-	-	1	
	43.8%	54%	31.8%		66.7%	28.6%	33.3%	62.5%	33.3%	50%	33.3%	47.1%	25.0%	50.0%			100%	
Neutral	9	5	4	-	1	-	1	1	2	4	1	7	-	-	-	-	1	
	15.0%	15%	14.8%		25.0%		25.0%	10.0%	10.5%	25%	10.0%	16.7%					33.3%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	1	1	-	-	-	1	
=====	5.0%	6.1%	3.7%					10.0%	10.5%			2.4%	20.0%				33.3%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	33.3%	50%						100%					100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	66.7%	50%	100.0%						100%			100%					100%	



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
Parks and recreation programs
BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	20	14	5	-	1	1	-	3	6	7	6	10	1	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	15	11	4	-	1	-	-	3	4	6	5	7	-	1	-	-	2
=====	75.0%	79%	80.0%		100%			100%	66.7%	86%	83.3%	70.0%		100%			100%
Very Satisfied	10	8	2	-	1	-	-	1	4	4	3	6	-	1	-	-	-
	66.7%	73%	50.0%		100%			33.3%	100%	67%	60.0%	85.7%		100%			
Somewhat Satisfied	5	3	2	-	-	-	-	2	-	2	2	1	-	-	-	-	2
	33.3%	27%	50.0%					66.7%		33%	40.0%	14.3%					100%
Neutral	5	3	1	-	-	1	-	-	2	1	1	3	1	-	-	-	-
	25.0%	21%	20.0%			100%			33.3%	14%	16.7%	30.0%	100.0%				



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Parks and recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	9	7	2	-	1	-	-	2	3	3	3	4	-	1	-	-	1
=====	81.8%	88%	100.0%		100%			100%	75.0%	100%	75.0%	80.0%		100%			100%
Very Satisfied	8	7	1	-	1	-	-	1	3	3	3	4	-	1	-	-	-
	88.9%	100%	50.0%		100%			50.0%	100%	100%	100.0%	100%		100%			
Somewhat Satisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	11.1%		50.0%					50.0%									100%
Neutral	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-
	18.2%	12%				100%			25.0%		25.0%	20.0%					



Q5A_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Parks and recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	1	1	3	2	3	-	-	-	-	1	
=====	66.7%	67%	66.7%					100%	50.0%	75%	100.0%	60.0%					100%	
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	33.3%	25%	50.0%						100%	33%		66.7%						
Somewhat Satisfied	4	3	1	-	-	-	-	1	-	2	2	1	-	-	-	-	1	
	66.7%	75%	50.0%					100%		67%	100.0%	33.3%					100%	
Neutral	3	2	1	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	33.3%	33%	33.3%						50.0%	25%		40.0%	100.0%					



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	951	452	462	7	22	169	208	175	189	167	160	567	100	92	14	19	107
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	582	276	291	1	16	98	128	96	122	112	105	360	62	65	8	9	37
=====	61.2%	61%	63.0%	14.3%	72.7%	58.0%	61.5%	54.9%	64.6%	67%	65.6%	63.5%	62.0%	70.7%	57.1%	47.4%	34.6%
Very Satisfied	293	144	139	1	7	43	58	57	61	60	58	173	38	33	1	5	22
	30.8%	32%	30.1%	14.3%	31.8%	25.4%	27.9%	32.6%	32.3%	36%	36.2%	30.5%	38.0%	35.9%	7.1%	26.3%	20.6%
Somewhat Satisfied	289	132	152	-	9	55	70	39	61	52	47	187	24	32	7	4	15
	30.4%	29%	32.9%		40.9%	32.5%	33.7%	22.3%	32.3%	31%	29.4%	33.0%	24.0%	34.8%	50.0%	21.1%	14.0%
Neutral	265	129	122	4	3	43	57	54	56	44	41	150	22	21	5	4	49
	27.9%	29%	26.4%	57.1%	13.6%	25.4%	27.4%	30.9%	29.6%	26%	25.6%	26.5%	22.0%	22.8%	35.7%	21.1%	45.8%
Unsatisfied [NET]	104	47	49	2	3	28	23	25	11	11	14	57	16	6	1	6	21
=====	10.9%	10%	10.6%	28.6%	13.6%	16.6%	11.1%	14.3%	5.8%	6.6%	8.8%	10.1%	16.0%	6.5%	7.1%	31.6%	19.6%
Somewhat Unsatisfied	63	29	32	1	3	20	15	14	4	5	11	33	12	5	1	2	9
	6.6%	6.4%	6.9%	14.3%	13.6%	11.8%	7.2%	8.0%	2.1%	3.0%	6.9%	5.8%	12.0%	5.4%	7.1%	10.5%	8.4%
Very Unsatisfied	41	18	17	1	-	8	8	11	7	6	3	24	4	1	-	4	12
	4.3%	4.0%	3.7%	14.3%		4.7%	3.8%	6.3%	3.7%	3.6%	1.9%	4.2%	4.0%	1.1%		21.1%	11.2%



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	951	144	118	96	224	87	86	106	52	1	16	133	143	171	162	338	51	135	137	209	409
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	582	90	55	69	139	59	56	64	28	1	13	70	82	112	97	219	30	85	77	129	256
=====	61.2%	62.5%	46.6%	71.9%	62.1%	67.8%	65.1%	60.4%	53.8%	100%	81.2%	52.6%	57.3%	65.5%	59.9%	64.8%	58.8%	63.0%	56.2%	61.7%	62.6%
Very Satisfied	293	43	34	33	67	27	26	35	12	1	8	35	25	62	49	120	22	38	47	61	124
	30.8%	29.9%	28.8%	34.4%	29.9%	31.0%	30.2%	33.0%	23.1%	100%	50.0%	26.3%	17.5%	36.3%	30.2%	35.5%	43.1%	28.1%	34.3%	29.2%	30.3%
Somewhat Satisfied	289	47	21	36	72	32	30	29	16	-	5	35	57	50	48	99	8	47	30	68	132
	30.4%	32.6%	17.8%	37.5%	32.1%	36.8%	34.9%	27.4%	30.8%	-	31.2%	26.3%	39.9%	29.2%	29.6%	29.3%	15.7%	34.8%	21.9%	32.5%	32.3%
Neutral	265	40	46	23	50	23	20	37	17	-	1	44	40	43	48	88	16	30	47	55	112
	27.9%	27.8%	39.0%	24.0%	22.3%	26.4%	23.3%	34.9%	32.7%	-	6.2%	33.1%	28.0%	25.1%	29.6%	26.0%	31.4%	22.2%	34.3%	26.3%	27.4%
Unsatisfied [NET]	104	14	17	4	35	5	10	5	7	-	2	19	21	16	17	31	5	20	13	25	41
=====	10.9%	9.7%	14.4%	4.2%	15.6%	5.7%	11.6%	4.7%	13.5%	-	12.5%	14.3%	14.7%	9.4%	10.5%	9.2%	9.8%	14.8%	9.5%	12.0%	10.0%
Somewhat Unsatisfied	63	11	8	4	20	2	7	3	5	-	-	15	14	12	8	14	3	16	7	14	23
	6.6%	7.6%	6.8%	4.2%	8.9%	2.3%	8.1%	2.8%	9.6%	-	11.3%	9.8%	7.0%	4.9%	4.1%	5.9%	11.9%	5.1%	6.7%	5.6%	
Very Unsatisfied	41	3	9	-	15	3	3	2	2	-	2	4	7	4	9	17	2	4	6	11	18
	4.3%	2.1%	7.6%	-	6.7%	3.4%	3.5%	1.9%	3.8%	-	12.5%	3.0%	4.9%	2.3%	5.6%	5.0%	3.9%	3.0%	4.4%	5.3%	4.4%



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	951	84	809	899	52	518	488	30	130	209	49	143	17	75	26	49	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	582	48	508	545	37	300	281	19	88	127	33	81	13	55	18	37	12	8	4
=====	61.2%	57.1%	62.8%	60.6%	71.2%	57.9%	57.6%	63.3%	67.7%	60.8%	67.3%	56.6%	76.5%	73.3%	69.2%	75.5%	63.2%	80%	44.4%
Very Satisfied	293	22	257	271	22	149	136	13	47	60	10	42	8	31	10	21	6	5	1
	30.8%	26.2%	31.8%	30.1%	42.3%	28.8%	27.9%	43.3%	36.2%	28.7%	20.4%	29.4%	47.1%	41.3%	38.5%	42.9%	31.6%	50%	11.1%
Somewhat Satisfied	289	26	251	274	15	151	145	6	41	67	23	39	5	24	8	16	6	3	3
	30.4%	31.0%	31.0%	30.5%	28.8%	29.2%	29.7%	20.0%	31.5%	32.1%	46.9%	27.3%	29.4%	32.0%	30.8%	32.7%	31.6%	30%	33.3%
Neutral	265	23	218	255	10	150	144	6	30	63	11	48	4	16	6	10	6	2	4
	27.9%	27.4%	26.9%	28.4%	19.2%	29.0%	29.5%	20.0%	23.1%	30.1%	22.4%	33.6%	23.5%	21.3%	23.1%	20.4%	31.6%	20%	44.4%
Unsatisfied [NET]	104	13	83	99	5	68	63	5	12	19	5	14	-	4	2	2	1	-	1
=====	10.9%	15.5%	10.3%	11.0%	9.6%	13.1%	12.9%	16.7%	9.2%	9.1%	10.2%	9.8%	5.3%	7.7%	4.1%	5.3%			11.1%
Somewhat Unsatisfied	63	6	54	60	3	35	32	3	12	14	2	12	-	1	-	1	1	-	1
	6.6%	7.1%	6.7%	6.7%	5.8%	6.8%	6.6%	10.0%	9.2%	6.7%	4.1%	8.4%	1.3%		2.0%	5.3%			11.1%
Very Unsatisfied	41	7	29	39	2	33	31	2	-	5	3	2	-	3	2	1	-	-	-
	4.3%	8.3%	3.6%	4.3%	3.8%	6.4%	6.4%	6.7%	2.4%	6.1%		1.4%	4.0%	7.7%	2.0%				



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	75	42	33	-	7	8	4	12	22	22	11	51	10	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	55	32	23	-	5	8	3	7	17	15	11	36	8	3	-	1	2	
=====	73.3%	76%	69.7%		71.4%	100%	75.0%	58.3%	77.3%	68%	100.0%	70.6%	80.0%	75.0%		100.0%	50.0%	
Very Satisfied	31	16	15	-	2	6	2	5	9	7	8	20	6	1	-	1	1	
	41.3%	38%	45.5%		28.6%	75.0%	50.0%	41.7%	40.9%	32%	72.7%	39.2%	60.0%	25.0%		100.0%	25.0%	
Somewhat Satisfied	24	16	8	-	3	2	1	2	8	8	3	16	2	2	-	-	1	
	32.0%	38%	24.2%		42.9%	25.0%	25.0%	16.7%	36.4%	36%	27.3%	31.4%	20.0%	50.0%			25.0%	
Neutral	16	8	8	-	2	-	1	3	3	7	-	12	1	1	-	-	2	
	21.3%	19%	24.2%		28.6%		25.0%	25.0%	13.6%	32%		23.5%	10.0%	25.0%			50.0%	
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	3	1	-	-	-	-	
=====	5.3%	4.8%	6.1%					16.7%	9.1%			5.9%	10.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	1.3%	2.4%						8.3%					10.0%					
Very Unsatisfied	3	1	2	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	4.0%	2.4%	6.1%					8.3%	9.1%			5.9%						



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	26	13	13	-	3	1	2	6	8	6	3	18	5	3	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	9	9	-	2	1	2	4	6	3	3	13	4	2	-	1	-	
=====	69.2%	69%	69.2%		66.7%	100%	100%	66.7%	75.0%	50%	100.0%	72.2%	80.0%	66.7%		100.0%		
Very Satisfied	10	6	4	-	1	1	1	3	3	1	3	7	3	1	-	1	-	
	38.5%	46%	30.8%		33.3%	100%	50.0%	50.0%	37.5%	17%	100.0%	38.9%	60.0%	33.3%		100.0%		
Somewhat Satisfied	8	3	5	-	1	-	1	1	3	2	-	6	1	1	-	-	-	
	30.8%	23%	38.5%		33.3%		50.0%	16.7%	37.5%	33%		33.3%	20.0%	33.3%				
Neutral	6	4	2	-	1	-	-	1	1	3	-	3	1	1	-	-	1	
	23.1%	31%	15.4%		33.3%			16.7%	12.5%	50%		16.7%	20.0%	33.3%			100%	
Unsatisfied [NET]	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
=====	7.7%		15.4%					16.7%	12.5%			11.1%						
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	7.7%		15.4%					16.7%	12.5%			11.1%						



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	49	29	20	-	4	7	2	6	14	16	8	33	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	37	23	14	-	3	7	1	3	11	12	8	23	4	1	-	-	2	
=====	75.5%	79%	70.0%		75.0%	100%	50.0%	50.0%	78.6%	75%	100.0%	69.7%	80.0%	100%			66.7%	
Very Satisfied	21	10	11	-	1	5	1	2	6	6	5	13	3	-	-	-	1	
	42.9%	34%	55.0%		25.0%	71.4%	50.0%	33.3%	42.9%	38%	62.5%	39.4%	60.0%				33.3%	
Somewhat Satisfied	16	13	3	-	2	2	-	1	5	6	3	10	1	1	-	-	1	
	32.7%	45%	15.0%		50.0%	28.6%		16.7%	35.7%	38%	37.5%	30.3%	20.0%	100%			33.3%	
Neutral	10	4	6	-	1	-	1	2	2	4	-	9	-	-	-	-	1	
	20.4%	14%	30.0%		25.0%		50.0%	33.3%	14.3%	25%		27.3%					33.3%	
Unsatisfied [NET]	2	2	-	-	-	-	-	1	1	-	-	1	1	-	-	-	-	
=====	4.1%	6.9%						16.7%	7.1%			3.0%	20.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	2.0%	3.4%						16.7%					20.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.0%	3.4%							7.1%			3.0%						



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	19	13	5	-	1	1	-	2	6	7	6	9	1	1	-	-	2
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	12	9	2	-	1	-	-	-	4	6	6	5	-	1	-	-	-
=====	63.2%	69%	40.0%	-	100%	-	-	-	66.7%	86%	100.0%	55.6%	-	100%	-	-	-
Very Satisfied	6	4	1	-	1	-	-	-	3	2	2	4	-	-	-	-	-
	31.6%	31%	20.0%	-	100%	-	-	-	50.0%	29%	33.3%	44.4%	-	-	-	-	-
Somewhat Satisfied	6	5	1	-	-	-	-	-	1	4	4	1	-	1	-	-	-
	31.6%	38%	20.0%	-	-	-	-	-	16.7%	57%	66.7%	11.1%	-	100%	-	-	-
Neutral	6	3	3	-	-	1	-	2	2	1	-	4	-	-	-	-	2
	31.6%	23%	60.0%	-	-	100%	-	100%	33.3%	14%	-	44.4%	-	-	-	-	100%
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-
=====	5.3%	7.7%	-	-	-	-	-	-	-	-	-	-	100.0%	-	-	-	-
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-
	5.3%	7.7%	-	-	-	-	-	-	-	-	-	-	100.0%	-	-	-	-



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	10	7	2	-	1	1	-	1	4	3	4	4	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	8	6	1	-	1	-	-	-	4	3	4	3	-	1	-	-	-
=====	80.0%	86%	50.0%		100%				100%	100%	100.0%	75.0%		100%			
Very Satisfied	5	4	-	-	1	-	-	-	3	1	2	3	-	-	-	-	-
	50.0%	57%			100%				75.0%	33%	50.0%	75.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	-	1	2	2	-	-	1	-	-	-
	30.0%	29%	50.0%						25.0%	67%	50.0%			100%			
Neutral	2	1	1	-	-	1	-	1	-	-	-	1	-	-	-	-	1
	20.0%	14%	50.0%			100%		100%				25.0%					100%



Q5A_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	-	3	2	2	-	-	-	-	-	
=====	44.4%	50%	33.3%							75%	100.0%	40.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%		33.3%							25%		20.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	2	2	1	-	-	-	-	-	
	33.3%	50%								50%	100.0%	20.0%						
Neutral	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
	44.4%	33%	66.7%					100%	100%	25%		60.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
=====	11.1%	17%											100.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	11.1%	17%											100.0%					



Q5A_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	951	452	462	7	22	169	208	175	189	167	160	567	100	92	14	19	107	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	582	276	291	1	16	98	128	96	122	112	105	360	62	65	8	9	37	
=====	61.2%	61%	63.0%	14.3%	72.7%	58.0%	61.5%	54.9%	64.6%	67%	65.6%	63.5%	62.0%	70.7%	57.1%	47.4%	34.6%	
Very Satisfied	293	144	139	1	7	43	58	57	61	60	58	173	38	33	1	5	22	
	50.3%	52%	47.8%	100.0%	43.8%	43.9%	45.3%	59.4%	50.0%	54%	55.2%	48.1%	61.3%	50.8%	12.5%	55.6%	59.5%	
Somewhat Satisfied	289	132	152	-	9	55	70	39	61	52	47	187	24	32	7	4	15	
	49.7%	48%	52.2%		56.2%	56.1%	54.7%	40.6%	50.0%	46%	44.8%	51.9%	38.7%	49.2%	87.5%	44.4%	40.5%	
Neutral	265	129	122	4	3	43	57	54	56	44	41	150	22	21	5	4	49	
	27.9%	29%	26.4%	57.1%	13.6%	25.4%	27.4%	30.9%	29.6%	26%	25.6%	26.5%	22.0%	22.8%	35.7%	21.1%	45.8%	
Unsatisfied [NET]	104	47	49	2	3	28	23	25	11	11	14	57	16	6	1	6	21	
=====	10.9%	10%	10.6%	28.6%	13.6%	16.6%	11.1%	14.3%	5.8%	6.6%	8.8%	10.1%	16.0%	6.5%	7.1%	31.6%	19.6%	
Somewhat Unsatisfied	63	29	32	1	3	20	15	14	4	5	11	33	12	5	1	2	9	
	60.6%	62%	65.3%	50.0%	100%	71.4%	65.2%	56.0%	36.4%	45%	78.6%	57.9%	75.0%	83.3%	100.0%	33.3%	42.9%	
Very Unsatisfied	41	18	17	1	-	8	8	11	7	6	3	24	4	1	-	4	12	
	39.4%	38%	34.7%	50.0%		28.6%	34.8%	44.0%	63.6%	55%	21.4%	42.1%	25.0%	16.7%		66.7%	57.1%	



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 Health and human services
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	951	144	118	96	224	87	86	106	52	1	16	133	143	171	162	338	51	135	137	209	409
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	582	90	55	69	139	59	56	64	28	1	13	70	82	112	97	219	30	85	77	129	256
=====	61.2%	62.5%	46.6%	71.9%	62.1%	67.8%	65.1%	60.4%	53.8%	100%	81.2%	52.6%	57.3%	65.5%	59.9%	64.8%	58.8%	63.0%	56.2%	61.7%	62.6%
Very Satisfied	293	43	34	33	67	27	26	35	12	1	8	35	25	62	49	120	22	38	47	61	124
	50.3%	47.8%	61.8%	47.8%	48.2%	45.8%	46.4%	54.7%	42.9%	100%	61.5%	50.0%	30.5%	55.4%	50.5%	54.8%	73.3%	44.7%	61.0%	47.3%	48.4%
Somewhat Satisfied	289	47	21	36	72	32	30	29	16	-	5	35	57	50	48	99	8	47	30	68	132
	49.7%	52.2%	38.2%	52.2%	51.8%	54.2%	53.6%	45.3%	57.1%	-	38.5%	50.0%	69.5%	44.6%	49.5%	45.2%	26.7%	55.3%	39.0%	52.7%	51.6%
Neutral	265	40	46	23	50	23	20	37	17	-	1	44	40	43	48	88	16	30	47	55	112
	27.9%	27.8%	39.0%	24.0%	22.3%	26.4%	23.3%	34.9%	32.7%	-	6.2%	33.1%	28.0%	25.1%	29.6%	26.0%	31.4%	22.2%	34.3%	26.3%	27.4%
Unsatisfied [NET]	104	14	17	4	35	5	10	5	7	-	2	19	21	16	17	31	5	20	13	25	41
=====	10.9%	9.7%	14.4%	4.2%	15.6%	5.7%	11.6%	4.7%	13.5%	-	12.5%	14.3%	14.7%	9.4%	10.5%	9.2%	9.8%	14.8%	9.5%	12.0%	10.0%
Somewhat Unsatisfied	63	11	8	4	20	2	7	3	5	-	-	15	14	12	8	14	3	16	7	14	23
	60.6%	78.6%	47.1%	100%	57.1%	40.0%	70.0%	60.0%	71.4%	-	78.9%	66.7%	75.0%	47.1%	45.2%	60.0%	80.0%	53.8%	56.0%	56.1%	56.1%
Very Unsatisfied	41	3	9	-	15	3	3	2	2	-	2	4	7	4	9	17	2	4	6	11	18
	39.4%	21.4%	52.9%	-	42.9%	60.0%	30.0%	40.0%	28.6%	-	100%	21.1%	33.3%	25.0%	52.9%	54.8%	40.0%	20.0%	46.2%	44.0%	43.9%



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 Health and human services
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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	951	84	809	899	52	518	488	30	130	209	49	143	17	75	26	49	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	582	48	508	545	37	300	281	19	88	127	33	81	13	55	18	37	12	8	4
=====	61.2%	57.1%	62.8%	60.6%	71.2%	57.9%	57.6%	63.3%	67.7%	60.8%	67.3%	56.6%	76.5%	73.3%	69.2%	75.5%	63.2%	80%	44.4%
Very Satisfied	293	22	257	271	22	149	136	13	47	60	10	42	8	31	10	21	6	5	1
	50.3%	45.8%	50.6%	49.7%	59.5%	49.7%	48.4%	68.4%	53.4%	47.2%	30.3%	51.9%	61.5%	56.4%	55.6%	56.8%	50.0%	62%	25.0%
Somewhat Satisfied	289	26	251	274	15	151	145	6	41	67	23	39	5	24	8	16	6	3	3
	49.7%	54.2%	49.4%	50.3%	40.5%	50.3%	51.6%	31.6%	46.6%	52.8%	69.7%	48.1%	38.5%	43.6%	44.4%	43.2%	50.0%	38%	75.0%
Neutral	265	23	218	255	10	150	144	6	30	63	11	48	4	16	6	10	6	2	4
	27.9%	27.4%	26.9%	28.4%	19.2%	29.0%	29.5%	20.0%	23.1%	30.1%	22.4%	33.6%	23.5%	21.3%	23.1%	20.4%	31.6%	20%	44.4%
Unsatisfied [NET]	104	13	83	99	5	68	63	5	12	19	5	14	-	4	2	2	1	-	1
=====	10.9%	15.5%	10.3%	11.0%	9.6%	13.1%	12.9%	16.7%	9.2%	9.1%	10.2%	9.8%	5.3%	7.7%	4.1%	5.3%			11.1%
Somewhat Unsatisfied	63	6	54	60	3	35	32	3	12	14	2	12	-	1	-	1	1	-	1
	60.6%	46.2%	65.1%	60.6%	60.0%	51.5%	50.8%	60.0%	100%	73.7%	40.0%	85.7%	25.0%		50.0%	100.0%			100%
Very Unsatisfied	41	7	29	39	2	33	31	2	-	5	3	2	-	3	2	1	-	-	-
	39.4%	53.8%	34.9%	39.4%	40.0%	48.5%	49.2%	40.0%	26.3%	60.0%	14.3%	75.0%	100.0%	50.0%					



Q5A_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	75	42	33	-	7	8	4	12	22	22	11	51	10	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	55	32	23	-	5	8	3	7	17	15	11	36	8	3	-	1	2	
=====	73.3%	76%	69.7%		71.4%	100%	75.0%	58.3%	77.3%	68%	100.0%	70.6%	80.0%	75.0%		100.0%	50.0%	
Very Satisfied	31	16	15	-	2	6	2	5	9	7	8	20	6	1	-	1	1	
	56.4%	50%	65.2%		40.0%	75.0%	66.7%	71.4%	52.9%	47%	72.7%	55.6%	75.0%	33.3%		100.0%	50.0%	
Somewhat Satisfied	24	16	8	-	3	2	1	2	8	8	3	16	2	2	-	-	1	
	43.6%	50%	34.8%		60.0%	25.0%	33.3%	28.6%	47.1%	53%	27.3%	44.4%	25.0%	66.7%			50.0%	
Neutral	16	8	8	-	2	-	1	3	3	7	-	12	1	1	-	-	2	
	21.3%	19%	24.2%		28.6%		25.0%	25.0%	13.6%	32%		23.5%	10.0%	25.0%			50.0%	
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	3	1	-	-	-	-	
=====	5.3%	4.8%	6.1%					16.7%	9.1%			5.9%	10.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	25.0%	50%						50.0%					100.0%					
Very Unsatisfied	3	1	2	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	75.0%	50%	100.0%					50.0%	100%			100%						



Q5A_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	26	13	13	-	3	1	2	6	8	6	3	18	5	3	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	9	9	-	2	1	2	4	6	3	3	13	4	2	-	1	-	
=====	69.2%	69%	69.2%		66.7%	100%	100%	66.7%	75.0%	50%	100.0%	72.2%	80.0%	66.7%		100.0%		
Very Satisfied	10	6	4	-	1	1	1	3	3	1	3	7	3	1	-	1	-	
	55.6%	67%	44.4%		50.0%	100%	50.0%	75.0%	50.0%	33%	100.0%	53.8%	75.0%	50.0%		100.0%		
Somewhat Satisfied	8	3	5	-	1	-	1	1	3	2	-	6	1	1	-	-	-	
	44.4%	33%	55.6%		50.0%		50.0%	25.0%	50.0%	67%		46.2%	25.0%	50.0%				
Neutral	6	4	2	-	1	-	-	1	1	3	-	3	1	1	-	-	1	
	23.1%	31%	15.4%		33.3%			16.7%	12.5%	50%		16.7%	20.0%	33.3%			100%	
Unsatisfied [NET]	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
=====	7.7%		15.4%					16.7%	12.5%			11.1%						
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	100%		100.0%					100%	100%			100%						



Q5A_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	49	29	20	-	4	7	2	6	14	16	8	33	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	37	23	14	-	3	7	1	3	11	12	8	23	4	1	-	-	2	
=====	75.5%	79%	70.0%		75.0%	100%	50.0%	50.0%	78.6%	75%	100.0%	69.7%	80.0%	100%			66.7%	
Very Satisfied	21	10	11	-	1	5	1	2	6	6	5	13	3	-	-	-	1	
	56.8%	43%	78.6%		33.3%	71.4%	100%	66.7%	54.5%	50%	62.5%	56.5%	75.0%				50.0%	
Somewhat Satisfied	16	13	3	-	2	2	-	1	5	6	3	10	1	1	-	-	1	
	43.2%	57%	21.4%		66.7%	28.6%		33.3%	45.5%	50%	37.5%	43.5%	25.0%	100%			50.0%	
Neutral	10	4	6	-	1	-	1	2	2	4	-	9	-	-	-	-	1	
	20.4%	14%	30.0%		25.0%		50.0%	33.3%	14.3%	25%		27.3%					33.3%	
Unsatisfied [NET]	2	2	-	-	-	-	-	1	1	-	-	1	1	-	-	-	-	
=====	4.1%	6.9%						16.7%	7.1%			3.0%	20.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	50.0%	50%						100%					100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	50%							100%			100%						



Q5A_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	19	13	5	-	1	1	-	2	6	7	6	9	1	1	-	2	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	100%	
Satisfied [NET]	12	9	2	-	1	-	-	-	4	6	6	5	-	1	-	-	
=====	63.2%	69%	40.0%	-	100%	-	-	-	66.7%	86%	100.0%	55.6%	-	100%	-	-	
Very Satisfied	6	4	1	-	1	-	-	-	3	2	2	4	-	-	-	-	
	50.0%	44%	50.0%	-	100%	-	-	-	75.0%	33%	33.3%	80.0%	-	-	-	-	
Somewhat Satisfied	6	5	1	-	-	-	-	-	1	4	4	1	-	1	-	-	
	50.0%	56%	50.0%	-	-	-	-	-	25.0%	67%	66.7%	20.0%	-	100%	-	-	
Neutral	6	3	3	-	-	1	-	2	2	1	-	4	-	-	-	2	
	31.6%	23%	60.0%	-	-	100%	-	100%	33.3%	14%	-	44.4%	-	-	-	100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	
=====	5.3%	7.7%	-	-	-	-	-	-	-	-	-	-	100.0%	-	-	-	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	
	100%	100%	-	-	-	-	-	-	-	-	-	-	100.0%	-	-	-	



Q5A_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10	7	2	-	1	1	-	1	4	3	4	4	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	8	6	1	-	1	-	-	-	4	3	4	3	-	1	-	-	-
=====	80.0%	86%	50.0%		100%				100%	100%	100.0%	75.0%		100%			
Very Satisfied	5	4	-	-	1	-	-	-	3	1	2	3	-	-	-	-	-
	62.5%	67%			100%				75.0%	33%	50.0%	100%					
Somewhat Satisfied	3	2	1	-	-	-	-	-	1	2	2	-	-	1	-	-	-
	37.5%	33%	100.0%						25.0%	67%	50.0%			100%			
Neutral	2	1	1	-	-	1	-	1	-	-	-	1	-	-	-	-	1
	20.0%	14%	50.0%			100%		100%				25.0%					100%



Q5A_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Health and human services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	-	3	2	2	-	-	-	-	-	
=====	44.4%	50%	33.3%							75%	100.0%	40.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	25.0%		100.0%							33%		50.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	2	2	1	-	-	-	-	-	
	75.0%	100%								67%	100.0%	50.0%						
Neutral	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
	44.4%	33%	66.7%					100%	100%	25%		60.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
=====	11.1%	17%											100.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	100%	100%											100.0%					



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
Housing options
BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1059	497	522	8	22	215	251	198	203	151	165	648	109	111	13	16	121
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	389	194	180	2	11	64	73	80	86	68	65	234	46	35	4	6	38
=====	36.7%	39%	34.5%	25.0%	50.0%	29.8%	29.1%	40.4%	42.4%	45%	39.4%	36.1%	42.2%	31.5%	30.8%	37.5%	31.4%
Very Satisfied	152	85	60	1	5	22	32	35	34	21	27	82	22	12	1	4	16
	14.4%	17%	11.5%	12.5%	22.7%	10.2%	12.7%	17.7%	16.7%	14%	16.4%	12.7%	20.2%	10.8%	7.7%	25.0%	13.2%
Somewhat Satisfied	237	109	120	1	6	42	41	45	52	47	38	152	24	23	3	2	22
	22.4%	22%	23.0%	12.5%	27.3%	19.5%	16.3%	22.7%	25.6%	31%	23.0%	23.5%	22.0%	20.7%	23.1%	12.5%	18.2%
Neutral	240	120	108	2	8	36	50	46	52	42	31	144	20	30	5	3	37
	22.7%	24%	20.7%	25.0%	36.4%	16.7%	19.9%	23.2%	25.6%	28%	18.8%	22.2%	18.3%	27.0%	38.5%	18.8%	30.6%
Unsatisfied [NET]	430	183	234	4	3	115	128	72	65	41	69	270	43	46	4	7	46
=====	40.6%	37%	44.8%	50.0%	13.6%	53.5%	51.0%	36.4%	32.0%	27%	41.8%	41.7%	39.4%	41.4%	30.8%	43.8%	38.0%
Somewhat Unsatisfied	223	81	138	1	2	56	71	34	31	27	38	139	22	31	2	1	15
	21.1%	16%	26.4%	12.5%	9.1%	26.0%	28.3%	17.2%	15.3%	18%	23.0%	21.5%	20.2%	27.9%	15.4%	6.2%	12.4%
Very Unsatisfied	207	102	96	3	1	59	57	38	34	14	31	131	21	15	2	6	31
	19.5%	21%	18.4%	37.5%	4.5%	27.4%	22.7%	19.2%	16.7%	9.3%	18.8%	20.2%	19.3%	13.5%	15.4%	37.5%	25.6%



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1059	176	139	112	237	88	87	116	64	1	16	183	182	186	172	333	56	147	149	237	459
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	389	61	48	44	77	38	36	51	18	1	6	68	50	74	72	123	26	49	57	75	176
=====	36.7%	34.7%	34.5%	39.3%	32.5%	43.2%	41.4%	44.0%	28.1%	100%	37.5%	37.2%	27.5%	39.8%	41.9%	36.9%	46.4%	33.3%	38.3%	31.6%	38.3%
Very Satisfied	152	24	22	16	26	15	14	17	6	1	3	24	17	29	36	44	15	23	17	29	65
	14.4%	13.6%	15.8%	14.3%	11.0%	17.0%	16.1%	14.7%	9.4%	100%	18.8%	13.1%	9.3%	15.6%	20.9%	13.2%	26.8%	15.6%	11.4%	12.2%	14.2%
Somewhat Satisfied	237	37	26	28	51	23	22	34	12	-	3	44	33	45	36	79	11	26	40	46	111
	22.4%	21.0%	18.7%	25.0%	21.5%	26.1%	25.3%	29.3%	18.8%	-	18.8%	24.0%	18.1%	24.2%	20.9%	23.7%	19.6%	17.7%	26.8%	19.4%	24.2%
Neutral	240	40	25	30	48	21	17	32	19	-	2	36	29	45	42	88	12	27	31	47	119
	22.7%	22.7%	18.0%	26.8%	20.3%	23.9%	19.5%	27.6%	29.7%	-	12.5%	19.7%	15.9%	24.2%	24.4%	26.4%	21.4%	18.4%	20.8%	19.8%	25.9%
Unsatisfied [NET]	430	75	66	38	112	29	34	33	27	-	8	79	103	67	58	122	18	71	61	115	164
=====	40.6%	42.6%	47.5%	33.9%	47.3%	33.0%	39.1%	28.4%	42.2%	-	50.0%	43.2%	56.6%	36.0%	33.7%	36.6%	32.1%	48.3%	40.9%	48.5%	35.7%
Somewhat Unsatisfied	223	42	29	20	54	22	20	19	14	-	2	43	45	40	28	67	7	32	36	59	89
	21.1%	23.9%	20.9%	17.9%	22.8%	25.0%	23.0%	16.4%	21.9%	-	12.5%	23.5%	24.7%	21.5%	16.3%	20.1%	12.5%	21.8%	24.2%	24.9%	19.4%
Very Unsatisfied	207	33	37	18	58	7	14	14	13	-	6	36	58	27	30	55	11	39	25	56	75
	19.5%	18.8%	26.6%	16.1%	24.5%	8.0%	16.1%	12.1%	20.3%	-	37.5%	19.7%	31.9%	14.5%	17.4%	16.5%	19.6%	26.5%	16.8%	23.6%	16.3%



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1059	85	910	1004	55	584	552	32	133	238	50	169	19	83	27	56	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	389	41	330	368	21	188	176	12	79	73	16	50	7	40	14	26	9	4	5
=====	36.7%	48.2%	36.3%	36.7%	38.2%	32.2%	31.9%	37.5%	59.4%	30.7%	32.0%	29.6%	36.8%	48.2%	51.9%	46.4%	42.9%	36%	50.0%
Very Satisfied	152	22	122	142	10	66	61	5	34	28	4	20	4	19	10	9	5	2	3
	14.4%	25.9%	13.4%	14.1%	18.2%	11.3%	11.1%	15.6%	25.6%	11.8%	8.0%	11.8%	21.1%	22.9%	37.0%	16.1%	23.8%	18%	30.0%
Somewhat Satisfied	237	19	208	226	11	122	115	7	45	45	12	30	3	21	4	17	4	2	2
	22.4%	22.4%	22.9%	22.5%	20.0%	20.9%	20.8%	21.9%	33.8%	18.9%	24.0%	17.8%	15.8%	25.3%	14.8%	30.4%	19.0%	18%	20.0%
Neutral	240	8	216	225	15	130	123	7	24	61	16	39	6	17	6	11	8	3	5
	22.7%	9.4%	23.7%	22.4%	27.3%	22.3%	22.3%	21.9%	18.0%	25.6%	32.0%	23.1%	31.6%	20.5%	22.2%	19.6%	38.1%	27%	50.0%
Unsatisfied [NET]	430	36	364	411	19	266	253	13	30	104	18	80	6	26	7	19	4	4	-
=====	40.6%	42.4%	40.0%	40.9%	34.5%	45.5%	45.8%	40.6%	22.6%	43.7%	36.0%	47.3%	31.6%	31.3%	25.9%	33.9%	19.0%	36%	
Somewhat Unsatisfied	223	14	193	213	10	131	124	7	21	55	8	44	3	15	4	11	1	1	-
	21.1%	16.5%	21.2%	21.2%	18.2%	22.4%	22.5%	21.9%	15.8%	23.1%	16.0%	26.0%	15.8%	18.1%	14.8%	19.6%	4.8%	9.1%	
Very Unsatisfied	207	22	171	198	9	135	129	6	9	49	10	36	3	11	3	8	3	3	-
	19.5%	25.9%	18.8%	19.7%	16.4%	23.1%	23.4%	18.8%	6.8%	20.6%	20.0%	21.3%	15.8%	13.3%	11.1%	14.3%	14.3%	27%	



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	83	43	40	-	7	7	7	16	28	18	10	58	10	5	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	19	21	-	4	3	1	7	16	9	7	26	7	1	-	-	2	
=====	48.2%	44%	52.5%		57.1%	42.9%	14.3%	43.8%	57.1%	50%	70.0%	44.8%	70.0%	20.0%			40.0%	
Very Satisfied	19	5	14	-	2	1	1	6	6	3	3	14	4	-	-	-	-	
	22.9%	12%	35.0%		28.6%	14.3%	14.3%	37.5%	21.4%	17%	30.0%	24.1%	40.0%					
Somewhat Satisfied	21	14	7	-	2	2	-	1	10	6	4	12	3	1	-	-	2	
	25.3%	33%	17.5%		28.6%	28.6%		6.2%	35.7%	33%	40.0%	20.7%	30.0%	20.0%			40.0%	
Neutral	17	9	8	-	3	1	2	4	3	4	-	14	-	1	-	-	2	
	20.5%	21%	20.0%		42.9%	14.3%	28.6%	25.0%	10.7%	22%		24.1%		20.0%			40.0%	
Unsatisfied [NET]	26	15	11	-	-	3	4	5	9	5	3	18	3	3	-	-	1	
=====	31.3%	35%	27.5%			42.9%	57.1%	31.2%	32.1%	28%	30.0%	31.0%	30.0%	60.0%			20.0%	
Somewhat Unsatisfied	15	9	6	-	-	2	3	3	2	5	3	11	2	1	-	-	-	
	18.1%	21%	15.0%			28.6%	42.9%	18.8%	7.1%	28%	30.0%	19.0%	20.0%	20.0%				
Very Unsatisfied	11	6	5	-	-	1	1	2	7	-	-	7	1	2	-	-	1	
	13.3%	14%	12.5%			14.3%	14.3%	12.5%	25.0%			12.1%	10.0%	40.0%			20.0%	



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	27	13	14	-	3	-	2	6	12	4	2	18	5	3	-	-	2	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	5	9	-	2	-	-	4	7	1	2	9	4	-	-	-	1	
=====	51.9%	38%	64.3%		66.7%			66.7%	58.3%	25%	100.0%	50.0%	80.0%				50.0%	
Very Satisfied	10	2	8	-	2	-	-	3	4	1	2	7	3	-	-	-	-	
	37.0%	15%	57.1%		66.7%			50.0%	33.3%	25%	100.0%	38.9%	60.0%					
Somewhat Satisfied	4	3	1	-	-	-	-	1	3	-	-	2	1	-	-	-	1	
	14.8%	23%	7.1%					16.7%	25.0%			11.1%	20.0%				50.0%	
Neutral	6	4	2	-	1	-	1	1	1	2	-	4	-	1	-	-	1	
	22.2%	31%	14.3%		33.3%		50.0%	16.7%	8.3%	50%		22.2%		33.3%			50.0%	
Unsatisfied [NET]	7	4	3	-	-	-	1	1	4	1	-	5	1	2	-	-	-	
=====	25.9%	31%	21.4%				50.0%	16.7%	33.3%	25%		27.8%	20.0%	66.7%				
Somewhat Unsatisfied	4	3	1	-	-	-	1	1	1	1	-	3	1	1	-	-	-	
	14.8%	23%	7.1%				50.0%	16.7%	8.3%	25%		16.7%	20.0%	33.3%				
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	2	-	1	-	-	-	
	11.1%	7.7%	14.3%						25.0%			11.1%		33.3%				



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	30	26	-	4	7	5	10	16	14	8	40	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	26	14	12	-	2	3	1	3	9	8	5	17	3	1	-	-	1	
=====	46.4%	47%	46.2%		50.0%	42.9%	20.0%	30.0%	56.2%	57%	62.5%	42.5%	60.0%	50.0%			33.3%	
Very Satisfied	9	3	6	-	-	1	1	3	2	2	1	7	1	-	-	-	-	
	16.1%	10%	23.1%			14.3%	20.0%	30.0%	12.5%	14%	12.5%	17.5%	20.0%					
Somewhat Satisfied	17	11	6	-	2	2	-	-	7	6	4	10	2	1	-	-	1	
	30.4%	37%	23.1%		50.0%	28.6%			43.8%	43%	50.0%	25.0%	40.0%	50.0%			33.3%	
Neutral	11	5	6	-	2	1	1	3	2	2	-	10	-	-	-	-	1	
	19.6%	17%	23.1%		50.0%	14.3%	20.0%	30.0%	12.5%	14%		25.0%					33.3%	
Unsatisfied [NET]	19	11	8	-	-	3	3	4	5	4	3	13	2	1	-	-	1	
=====	33.9%	37%	30.8%			42.9%	60.0%	40.0%	31.2%	29%	37.5%	32.5%	40.0%	50.0%			33.3%	
Somewhat Unsatisfied	11	6	5	-	-	2	2	2	1	4	3	8	1	-	-	-	-	
	19.6%	20%	19.2%			28.6%	40.0%	20.0%	6.2%	29%	37.5%	20.0%	20.0%					
Very Unsatisfied	8	5	3	-	-	1	1	2	4	-	-	5	1	1	-	-	1	
	14.3%	17%	11.5%			14.3%	20.0%	20.0%	25.0%			12.5%	20.0%	50.0%			33.3%	



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
Housing options
BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	21	14	6	-	1	1	1	3	7	6	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	7	2	-	-	-	-	-	4	4	3	5	-	1	-	-	-	
=====	42.9%	50%	33.3%						57.1%	67%	50.0%	50.0%		100%				
Very Satisfied	5	4	1	-	-	-	-	-	3	2	1	4	-	-	-	-	-	
	23.8%	29%	16.7%						42.9%	33%	16.7%	40.0%						
Somewhat Satisfied	4	3	1	-	-	-	-	-	1	2	2	1	-	1	-	-	-	
	19.0%	21%	16.7%						14.3%	33%	33.3%	10.0%		100%				
Neutral	8	5	3	-	-	1	1	2	1	2	2	4	1	-	-	-	1	
	38.1%	36%	50.0%			100%	100%	66.7%	14.3%	33%	33.3%	40.0%	50.0%				50.0%	
Unsatisfied [NET]	4	2	1	-	1	-	-	1	2	-	1	1	1	-	-	-	1	
=====	19.0%	14%	16.7%		100%			33.3%	28.6%		16.7%	10.0%	50.0%				50.0%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
	4.8%	7.1%							14.3%				50.0%					
Very Unsatisfied	3	1	1	-	1	-	-	1	1	-	1	1	-	-	-	-	1	
	14.3%	7.1%	16.7%		100%			33.3%	14.3%		16.7%	10.0%					50.0%	



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
Housing options
BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	11	8	2	-	1	1	-	2	5	2	4	4	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	4	3	1	-	-	-	-	-	2	2	2	1	-	1	-	-	-
=====	36.4%	38%	50.0%						40.0%	100%	50.0%	25.0%		100%			
Very Satisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-
	18.2%	25%							40.0%		25.0%	25.0%					
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	-	-	1	-	-	-
	18.2%	12%	50.0%							100%	25.0%			100%			
Neutral	3	3	-	-	-	1	-	1	1	-	1	2	-	-	-	-	-
	27.3%	38%				100%		50.0%	20.0%		25.0%	50.0%					
Unsatisfied [NET]	4	2	1	-	1	-	-	1	2	-	1	1	1	-	-	-	1
=====	36.4%	25%	50.0%		100%			50.0%	40.0%		25.0%	25.0%	100.0%				100%
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	9.1%	12%							20.0%				100.0%				
Very Unsatisfied	3	1	1	-	1	-	-	1	1	-	1	1	-	-	-	-	1
	27.3%	12%	50.0%		100%			50.0%	20.0%		25.0%	25.0%					100%



Q5A_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	4	1	-	-	-	-	-	2	2	1	4	-	-	-	-	-	
=====	50.0%	67%	25.0%						100%	50%	50.0%	66.7%						
Very Satisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	30.0%	33%	25.0%						50.0%	50%		50.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	20.0%	33%							50.0%		50.0%	16.7%						
Neutral	5	2	3	-	-	-	1	1	-	2	1	2	1	-	-	-	1	
	50.0%	33%	75.0%				100%	100%		50%	50.0%	33.3%	100.0%				100%	



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1059	497	522	8	22	215	251	198	203	151	165	648	109	111	13	16	121
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	389	194	180	2	11	64	73	80	86	68	65	234	46	35	4	6	38
=====	36.7%	39%	34.5%	25.0%	50.0%	29.8%	29.1%	40.4%	42.4%	45%	39.4%	36.1%	42.2%	31.5%	30.8%	37.5%	31.4%
Very Satisfied	152	85	60	1	5	22	32	35	34	21	27	82	22	12	1	4	16
	39.1%	44%	33.3%	50.0%	45.5%	34.4%	43.8%	43.8%	39.5%	31%	41.5%	35.0%	47.8%	34.3%	25.0%	66.7%	42.1%
Somewhat Satisfied	237	109	120	1	6	42	41	45	52	47	38	152	24	23	3	2	22
	60.9%	56%	66.7%	50.0%	54.5%	65.6%	56.2%	56.2%	60.5%	69%	58.5%	65.0%	52.2%	65.7%	75.0%	33.3%	57.9%
Neutral	240	120	108	2	8	36	50	46	52	42	31	144	20	30	5	3	37
	22.7%	24%	20.7%	25.0%	36.4%	16.7%	19.9%	23.2%	25.6%	28%	18.8%	22.2%	18.3%	27.0%	38.5%	18.8%	30.6%
Unsatisfied [NET]	430	183	234	4	3	115	128	72	65	41	69	270	43	46	4	7	46
=====	40.6%	37%	44.8%	50.0%	13.6%	53.5%	51.0%	36.4%	32.0%	27%	41.8%	41.7%	39.4%	41.4%	30.8%	43.8%	38.0%
Somewhat Unsatisfied	223	81	138	1	2	56	71	34	31	27	38	139	22	31	2	1	15
	51.9%	44%	59.0%	25.0%	66.7%	48.7%	55.5%	47.2%	47.7%	66%	55.1%	51.5%	51.2%	67.4%	50.0%	14.3%	32.6%
Very Unsatisfied	207	102	96	3	1	59	57	38	34	14	31	131	21	15	2	6	31
	48.1%	56%	41.0%	75.0%	33.3%	51.3%	44.5%	52.8%	52.3%	34%	44.9%	48.5%	48.8%	32.6%	50.0%	85.7%	67.4%



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1059	176	139	112	237	88	87	116	64	1	16	183	182	186	172	333	56	147	149	237	459
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	389	61	48	44	77	38	36	51	18	1	6	68	50	74	72	123	26	49	57	75	176
=====	36.7%	34.7%	34.5%	39.3%	32.5%	43.2%	41.4%	44.0%	28.1%	100%	37.5%	37.2%	27.5%	39.8%	41.9%	36.9%	46.4%	33.3%	38.3%	31.6%	38.3%
Very Satisfied	152	24	22	16	26	15	14	17	6	1	3	24	17	29	36	44	15	23	17	29	65
	39.1%	39.3%	45.8%	36.4%	33.8%	39.5%	38.9%	33.3%	33.3%	100%	50.0%	35.3%	34.0%	39.2%	50.0%	35.8%	57.7%	46.9%	29.8%	38.7%	36.9%
Somewhat Satisfied	237	37	26	28	51	23	22	34	12	-	3	44	33	45	36	79	11	26	40	46	111
	60.9%	60.7%	54.2%	63.6%	66.2%	60.5%	61.1%	66.7%	66.7%	-	50.0%	64.7%	66.0%	60.8%	50.0%	64.2%	42.3%	53.1%	70.2%	61.3%	63.1%
Neutral	240	40	25	30	48	21	17	32	19	-	2	36	29	45	42	88	12	27	31	47	119
	22.7%	22.7%	18.0%	26.8%	20.3%	23.9%	19.5%	27.6%	29.7%	-	12.5%	19.7%	15.9%	24.2%	24.4%	26.4%	21.4%	18.4%	20.8%	19.8%	25.9%
Unsatisfied [NET]	430	75	66	38	112	29	34	33	27	-	8	79	103	67	58	122	18	71	61	115	164
=====	40.6%	42.6%	47.5%	33.9%	47.3%	33.0%	39.1%	28.4%	42.2%	-	50.0%	43.2%	56.6%	36.0%	33.7%	36.6%	32.1%	48.3%	40.9%	48.5%	35.7%
Somewhat Unsatisfied	223	42	29	20	54	22	20	19	14	-	2	43	45	40	28	67	7	32	36	59	89
	51.9%	56.0%	43.9%	52.6%	48.2%	75.9%	58.8%	57.6%	51.9%	-	25.0%	54.4%	43.7%	59.7%	48.3%	54.9%	38.9%	45.1%	59.0%	51.3%	54.3%
Very Unsatisfied	207	33	37	18	58	7	14	14	13	-	6	36	58	27	30	55	11	39	25	56	75
	48.1%	44.0%	56.1%	47.4%	51.8%	24.1%	41.2%	42.4%	48.1%	-	75.0%	45.6%	56.3%	40.3%	51.7%	45.1%	61.1%	54.9%	41.0%	48.7%	45.7%



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1059	85	910	1004	55	584	552	32	133	238	50	169	19	83	27	56	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	389	41	330	368	21	188	176	12	79	73	16	50	7	40	14	26	9	4	5
=====	36.7%	48.2%	36.3%	36.7%	38.2%	32.2%	31.9%	37.5%	59.4%	30.7%	32.0%	29.6%	36.8%	48.2%	51.9%	46.4%	42.9%	36%	50.0%
Very Satisfied	152	22	122	142	10	66	61	5	34	28	4	20	4	19	10	9	5	2	3
	39.1%	53.7%	37.0%	38.6%	47.6%	35.1%	34.7%	41.7%	43.0%	38.4%	25.0%	40.0%	57.1%	47.5%	71.4%	34.6%	55.6%	50%	60.0%
Somewhat Satisfied	237	19	208	226	11	122	115	7	45	45	12	30	3	21	4	17	4	2	2
	60.9%	46.3%	63.0%	61.4%	52.4%	64.9%	65.3%	58.3%	57.0%	61.6%	75.0%	60.0%	42.9%	52.5%	28.6%	65.4%	44.4%	50%	40.0%
Neutral	240	8	216	225	15	130	123	7	24	61	16	39	6	17	6	11	8	3	5
	22.7%	9.4%	23.7%	22.4%	27.3%	22.3%	22.3%	21.9%	18.0%	25.6%	32.0%	23.1%	31.6%	20.5%	22.2%	19.6%	38.1%	27%	50.0%
Unsatisfied [NET]	430	36	364	411	19	266	253	13	30	104	18	80	6	26	7	19	4	4	-
=====	40.6%	42.4%	40.0%	40.9%	34.5%	45.5%	45.8%	40.6%	22.6%	43.7%	36.0%	47.3%	31.6%	31.3%	25.9%	33.9%	19.0%	36%	-
Somewhat Unsatisfied	223	14	193	213	10	131	124	7	21	55	8	44	3	15	4	11	1	1	-
	51.9%	38.9%	53.0%	51.8%	52.6%	49.2%	49.0%	53.8%	70.0%	52.9%	44.4%	55.0%	50.0%	57.7%	57.1%	57.9%	25.0%	25%	-
Very Unsatisfied	207	22	171	198	9	135	129	6	9	49	10	36	3	11	3	8	3	3	-
	48.1%	61.1%	47.0%	48.2%	47.4%	50.8%	51.0%	46.2%	30.0%	47.1%	55.6%	45.0%	50.0%	42.3%	42.9%	42.1%	75.0%	75%	-



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	83	43	40	-	7	7	7	16	28	18	10	58	10	5	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	19	21	-	4	3	1	7	16	9	7	26	7	1	-	-	2	
=====	48.2%	44%	52.5%		57.1%	42.9%	14.3%	43.8%	57.1%	50%	70.0%	44.8%	70.0%	20.0%			40.0%	
Very Satisfied	19	5	14	-	2	1	1	6	6	3	3	14	4	-	-	-	-	
	47.5%	26%	66.7%		50.0%	33.3%	100%	85.7%	37.5%	33%	42.9%	53.8%	57.1%					
Somewhat Satisfied	21	14	7	-	2	2	-	1	10	6	4	12	3	1	-	-	2	
	52.5%	74%	33.3%		50.0%	66.7%		14.3%	62.5%	67%	57.1%	46.2%	42.9%	100%			100%	
Neutral	17	9	8	-	3	1	2	4	3	4	-	14	-	1	-	-	2	
	20.5%	21%	20.0%		42.9%	14.3%	28.6%	25.0%	10.7%	22%		24.1%		20.0%			40.0%	
Unsatisfied [NET]	26	15	11	-	-	3	4	5	9	5	3	18	3	3	-	-	1	
=====	31.3%	35%	27.5%			42.9%	57.1%	31.2%	32.1%	28%	30.0%	31.0%	30.0%	60.0%			20.0%	
Somewhat Unsatisfied	15	9	6	-	-	2	3	3	2	5	3	11	2	1	-	-	-	
	57.7%	60%	54.5%			66.7%	75.0%	60.0%	22.2%	100%	100.0%	61.1%	66.7%	33.3%				
Very Unsatisfied	11	6	5	-	-	1	1	2	7	-	-	7	1	2	-	-	1	
	42.3%	40%	45.5%			33.3%	25.0%	40.0%	77.8%			38.9%	33.3%	66.7%			100%	



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	27	13	14	-	3	-	2	6	12	4	2	18	5	3	-	-	2
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	14	5	9	-	2	-	-	4	7	1	2	9	4	-	-	-	1
=====	51.9%	38%	64.3%		66.7%			66.7%	58.3%	25%	100.0%	50.0%	80.0%				50.0%
Very Satisfied	10	2	8	-	2	-	-	3	4	1	2	7	3	-	-	-	-
	71.4%	40%	88.9%		100%			75.0%	57.1%	100%	100.0%	77.8%	75.0%				
Somewhat Satisfied	4	3	1	-	-	-	-	1	3	-	-	2	1	-	-	-	1
	28.6%	60%	11.1%					25.0%	42.9%			22.2%	25.0%				100%
Neutral	6	4	2	-	1	-	1	1	1	2	-	4	-	1	-	-	1
	22.2%	31%	14.3%		33.3%		50.0%	16.7%	8.3%	50%		22.2%		33.3%			50.0%
Unsatisfied [NET]	7	4	3	-	-	-	1	1	4	1	-	5	1	2	-	-	-
=====	25.9%	31%	21.4%				50.0%	16.7%	33.3%	25%		27.8%	20.0%	66.7%			
Somewhat Unsatisfied	4	3	1	-	-	-	1	1	1	1	-	3	1	1	-	-	-
	57.1%	75%	33.3%				100%	100%	25.0%	100%		60.0%	100.0%	50.0%			
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	2	-	1	-	-	-
	42.9%	25%	66.7%						75.0%			40.0%		50.0%			



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
Housing options
BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	30	26	-	4	7	5	10	16	14	8	40	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	26	14	12	-	2	3	1	3	9	8	5	17	3	1	-	-	1	
=====	46.4%	47%	46.2%		50.0%	42.9%	20.0%	30.0%	56.2%	57%	62.5%	42.5%	60.0%	50.0%			33.3%	
Very Satisfied	9	3	6	-	-	1	1	3	2	2	1	7	1	-	-	-	-	
	34.6%	21%	50.0%			33.3%	100%	100%	22.2%	25%	20.0%	41.2%	33.3%					
Somewhat Satisfied	17	11	6	-	2	2	-	-	7	6	4	10	2	1	-	-	1	
	65.4%	79%	50.0%		100%	66.7%			77.8%	75%	80.0%	58.8%	66.7%	100%			100%	
Neutral	11	5	6	-	2	1	1	3	2	2	-	10	-	-	-	-	1	
	19.6%	17%	23.1%		50.0%	14.3%	20.0%	30.0%	12.5%	14%		25.0%					33.3%	
Unsatisfied [NET]	19	11	8	-	-	3	3	4	5	4	3	13	2	1	-	-	1	
=====	33.9%	37%	30.8%			42.9%	60.0%	40.0%	31.2%	29%	37.5%	32.5%	40.0%	50.0%			33.3%	
Somewhat Unsatisfied	11	6	5	-	-	2	2	2	1	4	3	8	1	-	-	-	-	
	57.9%	55%	62.5%			66.7%	66.7%	50.0%	20.0%	100%	100.0%	61.5%	50.0%					
Very Unsatisfied	8	5	3	-	-	1	1	2	4	-	-	5	1	1	-	-	1	
	42.1%	45%	37.5%			33.3%	33.3%	50.0%	80.0%			38.5%	50.0%	100%			100%	



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	21	14	6	-	1	1	1	3	7	6	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	7	2	-	-	-	-	-	4	4	3	5	-	1	-	-	-	
=====	42.9%	50%	33.3%						57.1%	67%	50.0%	50.0%		100%				
Very Satisfied	5	4	1	-	-	-	-	-	3	2	1	4	-	-	-	-	-	
	55.6%	57%	50.0%						75.0%	50%	33.3%	80.0%						
Somewhat Satisfied	4	3	1	-	-	-	-	-	1	2	2	1	-	1	-	-	-	
	44.4%	43%	50.0%						25.0%	50%	66.7%	20.0%		100%				
Neutral	8	5	3	-	-	1	1	2	1	2	2	4	1	-	-	-	1	
	38.1%	36%	50.0%			100%	100%	66.7%	14.3%	33%	33.3%	40.0%	50.0%				50.0%	
Unsatisfied [NET]	4	2	1	-	1	-	-	1	2	-	1	1	1	-	-	-	1	
=====	19.0%	14%	16.7%		100%			33.3%	28.6%		16.7%	10.0%	50.0%				50.0%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
	25.0%	50%							50.0%				100.0%					
Very Unsatisfied	3	1	1	-	1	-	-	1	1	-	1	1	-	-	-	-	1	
	75.0%	50%	100.0%		100%			100%	50.0%		100.0%	100%					100%	



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	11	8	2	-	1	1	-	2	5	2	4	4	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	4	3	1	-	-	-	-	-	2	2	2	1	-	1	-	-	-
=====	36.4%	38%	50.0%						40.0%	100%	50.0%	25.0%		100%			
Very Satisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-
	50.0%	67%							100%		50.0%	100%					
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	-	-	1	-	-	-
	50.0%	33%	100.0%							100%	50.0%			100%			
Neutral	3	3	-	-	-	1	-	1	1	-	1	2	-	-	-	-	-
	27.3%	38%				100%		50.0%	20.0%		25.0%	50.0%					
Unsatisfied [NET]	4	2	1	-	1	-	-	1	2	-	1	1	1	-	-	-	1
=====	36.4%	25%	50.0%		100%			50.0%	40.0%		25.0%	25.0%	100.0%				100%
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	25.0%	50%							50.0%				100.0%				
Very Unsatisfied	3	1	1	-	1	-	-	1	1	-	1	1	-	-	-	-	1
	75.0%	50%	100.0%		100%			100%	50.0%		100.0%	100%					100%



Q5A_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Housing options
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	4	1	-	-	-	-	-	2	2	1	4	-	-	-	-	-	
=====	50.0%	67%	25.0%						100%	50%	50.0%	66.7%						
Very Satisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	60.0%	50%	100.0%						50.0%	100%		75.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	40.0%	50%							50.0%		100.0%	25.0%						
Neutral	5	2	3	-	-	-	1	1	-	2	1	2	1	-	-	-	1	
	50.0%	33%	75.0%				100%	100%		50%	50.0%	33.3%	100.0%				100%	



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1056	484	530	7	22	185	228	197	222	180	163	644	105	107	12	20	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	804	363	417	3	17	129	170	148	175	150	117	516	77	76	7	11	78
=====	76.1%	75%	78.7%	42.9%	77.3%	69.7%	74.6%	75.1%	78.8%	83%	71.8%	80.1%	73.3%	71.0%	58.3%	55.0%	62.9%
Very Satisfied	508	225	266	2	8	82	95	97	118	97	82	324	52	43	3	8	48
	48.1%	46%	50.2%	28.6%	36.4%	44.3%	41.7%	49.2%	53.2%	54%	50.3%	50.3%	49.5%	40.2%	25.0%	40.0%	38.7%
Somewhat Satisfied	296	138	151	1	9	47	75	51	57	53	35	192	25	33	4	3	30
	28.0%	29%	28.5%	14.3%	40.9%	25.4%	32.9%	25.9%	25.7%	29%	21.5%	29.8%	23.8%	30.8%	33.3%	15.0%	24.2%
Neutral	198	97	87	3	4	43	53	31	35	26	34	110	20	25	4	8	34
	18.8%	20%	16.4%	42.9%	18.2%	23.2%	23.2%	15.7%	15.8%	14%	20.9%	17.1%	19.0%	23.4%	33.3%	40.0%	27.4%
Unsatisfied [NET]	54	24	26	1	1	13	5	18	12	4	12	18	8	6	1	1	12
=====	5.1%	5.0%	4.9%	14.3%	4.5%	7.0%	2.2%	9.1%	5.4%	2.2%	7.4%	2.8%	7.6%	5.6%	8.3%	5.0%	9.7%
Somewhat Unsatisfied	33	13	16	1	1	7	4	11	6	4	6	11	7	4	1	-	6
	3.1%	2.7%	3.0%	14.3%	4.5%	3.8%	1.8%	5.6%	2.7%	2.2%	3.7%	1.7%	6.7%	3.7%	8.3%	-	4.8%
Very Unsatisfied	21	11	10	-	-	6	1	7	6	-	6	7	1	2	-	1	6
	2.0%	2.3%	1.9%	-	-	3.2%	0.4%	3.6%	2.7%	-	3.7%	1.1%	1.0%	1.9%	-	5.0%	4.8%



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1056	164	129	110	236	96	91	129	61	1	19	160	155	189	182	366	50	138	145	235	477
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	804	128	88	87	176	77	73	103	42	1	17	111	108	149	143	289	35	103	104	184	368
=====	76.1%	78.0%	68.2%	79.1%	74.6%	80.2%	80.2%	79.8%	68.9%	100%	89.5%	69.4%	69.7%	78.8%	78.6%	79.0%	70.0%	74.6%	71.7%	78.3%	77.1%
Very Satisfied	508	76	52	62	107	51	38	68	27	1	15	67	57	93	90	199	25	70	59	116	234
	48.1%	46.3%	40.3%	56.4%	45.3%	53.1%	41.8%	52.7%	44.3%	100%	78.9%	41.9%	36.8%	49.2%	49.5%	54.4%	50.0%	50.7%	40.7%	49.4%	49.1%
Somewhat Satisfied	296	52	36	25	69	26	35	35	15	-	2	44	51	56	53	90	10	33	45	68	134
	28.0%	31.7%	27.9%	22.7%	29.2%	27.1%	38.5%	27.1%	24.6%	-	10.5%	27.5%	32.9%	29.6%	29.1%	24.6%	20.0%	23.9%	31.0%	28.9%	28.1%
Neutral	198	28	34	20	45	13	12	21	17	-	2	37	38	36	31	56	14	29	32	38	84
	18.8%	17.1%	26.4%	18.2%	19.1%	13.5%	13.2%	16.3%	27.9%	-	10.5%	23.1%	24.5%	19.0%	17.0%	15.3%	28.0%	21.0%	22.1%	16.2%	17.6%
Unsatisfied [NET]	54	8	7	3	15	6	6	5	2	-	-	12	9	4	8	21	1	6	9	13	25
=====	5.1%	4.9%	5.4%	2.7%	6.4%	6.2%	6.6%	3.9%	3.3%	-	-	7.5%	5.8%	2.1%	4.4%	5.7%	2.0%	4.3%	6.2%	5.5%	5.2%
Somewhat Unsatisfied	33	4	2	2	11	4	4	2	2	-	-	6	6	4	5	12	1	5	6	6	15
	3.1%	2.4%	1.6%	1.8%	4.7%	4.2%	4.4%	1.6%	3.3%	-	-	3.8%	3.9%	2.1%	2.7%	3.3%	2.0%	3.6%	4.1%	2.6%	3.1%
Very Unsatisfied	21	4	5	1	4	2	2	3	-	-	-	6	3	-	3	9	-	1	3	7	10
	2.0%	2.4%	3.9%	0.9%	1.7%	2.1%	2.2%	2.3%	-	-	-	3.8%	1.9%	-	1.6%	2.5%	-	0.7%	2.1%	3.0%	2.1%



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1056	91	900	1003	53	577	547	30	131	242	54	170	18	86	29	57	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	804	69	692	768	36	432	414	18	96	185	46	126	13	75	27	48	16	10	6
=====	76.1%	75.8%	76.9%	76.6%	67.9%	74.9%	75.7%	60.0%	73.3%	76.4%	85.2%	74.1%	72.2%	87.2%	93.1%	84.2%	80.0%	91%	66.7%
Very Satisfied	508	41	443	481	27	272	259	13	57	123	26	87	10	46	17	29	10	5	5
	48.1%	45.1%	49.2%	48.0%	50.9%	47.1%	47.3%	43.3%	43.5%	50.8%	48.1%	51.2%	55.6%	53.5%	58.6%	50.9%	50.0%	45%	55.6%
Somewhat Satisfied	296	28	249	287	9	160	155	5	39	62	20	39	3	29	10	19	6	5	1
	28.0%	30.8%	27.7%	28.6%	17.0%	27.7%	28.3%	16.7%	29.8%	25.6%	37.0%	22.9%	16.7%	33.7%	34.5%	33.3%	30.0%	45%	11.1%
Neutral	198	16	163	189	9	114	109	5	26	48	6	38	4	7	1	6	3	1	2
	18.8%	17.6%	18.1%	18.8%	17.0%	19.8%	19.9%	16.7%	19.8%	19.8%	11.1%	22.4%	22.2%	8.1%	3.4%	10.5%	15.0%	9.1%	22.2%
Unsatisfied [NET]	54	6	45	46	8	31	24	7	9	9	2	6	1	4	1	3	1	-	1
=====	5.1%	6.6%	5.0%	4.6%	15.1%	5.4%	4.4%	23.3%	6.9%	3.7%	3.7%	3.5%	5.6%	4.7%	3.4%	5.3%	5.0%	-	11.1%
Somewhat Unsatisfied	33	5	27	29	4	16	13	3	6	7	2	4	1	3	1	2	1	-	1
	3.1%	5.5%	3.0%	2.9%	7.5%	2.8%	2.4%	10.0%	4.6%	2.9%	3.7%	2.4%	5.6%	3.5%	3.4%	3.5%	5.0%	-	11.1%
Very Unsatisfied	21	1	18	17	4	15	11	4	3	2	-	2	-	1	-	1	-	-	-
	2.0%	1.1%	2.0%	1.7%	7.5%	2.6%	2.0%	13.3%	2.3%	0.8%	-	1.2%	-	1.2%	-	1.8%	-	-	-



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	86	46	40	-	7	7	7	14	30	21	13	60	10	4	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	75	39	36	-	5	7	5	12	26	20	12	53	9	4	-	1	3	
=====	87.2%	85%	90.0%		71.4%	100%	71.4%	85.7%	86.7%	95%	92.3%	88.3%	90.0%	100%		100.0%	60.0%	
Very Satisfied	46	21	25	-	1	4	3	9	17	12	10	31	8	2	-	1	1	
	53.5%	46%	62.5%		14.3%	57.1%	42.9%	64.3%	56.7%	57%	76.9%	51.7%	80.0%	50.0%		100.0%	20.0%	
Somewhat Satisfied	29	18	11	-	4	3	2	3	9	8	2	22	1	2	-	-	2	
	33.7%	39%	27.5%		57.1%	42.9%	28.6%	21.4%	30.0%	38%	15.4%	36.7%	10.0%	50.0%			40.0%	
Neutral	7	4	3	-	2	-	2	-	2	1	1	4	-	-	-	-	2	
	8.1%	8.7%	7.5%		28.6%		28.6%		6.7%	4.8%	7.7%	6.7%					40.0%	
Unsatisfied [NET]	4	3	1	-	-	-	-	2	2	-	-	3	1	-	-	-	-	
=====	4.7%	6.5%	2.5%					14.3%	6.7%			5.0%	10.0%					
Somewhat Unsatisfied	3	2	1	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
	3.5%	4.3%	2.5%					14.3%	3.3%			3.3%	10.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.2%	2.2%							3.3%			1.7%						



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	14	15	-	3	1	2	6	12	5	3	20	5	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	27	13	14	-	2	1	2	6	11	5	3	18	5	3	-	1	2	
=====	93.1%	93%	93.3%		66.7%	100%	100%	100%	91.7%	100%	100.0%	90.0%	100.0%	100%		100.0%	100%	
Very Satisfied	17	9	8	-	1	1	1	5	6	3	3	11	5	1	-	1	1	
	58.6%	64%	53.3%		33.3%	100%	50.0%	83.3%	50.0%	60%	100.0%	55.0%	100.0%	33.3%		100.0%	50.0%	
Somewhat Satisfied	10	4	6	-	1	-	1	1	5	2	-	7	-	2	-	-	1	
	34.5%	29%	40.0%		33.3%		50.0%	16.7%	41.7%	40%		35.0%		66.7%			50.0%	
Neutral	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	3.4%	7.1%			33.3%							5.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.4%		6.7%						8.3%			5.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	3.4%		6.7%						8.3%			5.0%						



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	57	32	25	-	4	6	5	8	18	16	10	40	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	48	26	22	-	3	6	3	6	15	15	9	35	4	1	-	-	1	
=====	84.2%	81%	88.0%		75.0%	100%	60.0%	75.0%	83.3%	94%	90.0%	87.5%	80.0%	100%			33.3%	
Very Satisfied	29	12	17	-	-	3	2	4	11	9	7	20	3	1	-	-	-	
	50.9%	38%	68.0%			50.0%	40.0%	50.0%	61.1%	56%	70.0%	50.0%	60.0%	100%				
Somewhat Satisfied	19	14	5	-	3	3	1	2	4	6	2	15	1	-	-	-	1	
	33.3%	44%	20.0%		75.0%	50.0%	20.0%	25.0%	22.2%	38%	20.0%	37.5%	20.0%				33.3%	
Neutral	6	3	3	-	1	-	2	-	2	1	1	3	-	-	-	-	2	
	10.5%	9.4%	12.0%		25.0%		40.0%		11.1%	6.2%	10.0%	7.5%					66.7%	
Unsatisfied [NET]	3	3	-	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
=====	5.3%	9.4%						25.0%	5.6%			5.0%	20.0%					
Somewhat Unsatisfied	2	2	-	-	-	-	-	2	-	-	-	1	1	-	-	-	-	
	3.5%	6.2%						25.0%				2.5%	20.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.8%	3.1%							5.6%			2.5%						



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	20	13	6	-	1	1	1	3	5	7	6	10	1	1	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	16	11	5	-	1	1	1	3	4	5	4	8	1	1	-	2	
=====	80.0%	85%	83.3%		100%	100%	100%	100%	80.0%	71%	66.7%	80.0%	100.0%	100%		100%	
Very Satisfied	10	6	4	-	-	1	1	1	4	2	2	5	1	1	-	1	
	50.0%	46%	66.7%			100%	100%	33.3%	80.0%	29%	33.3%	50.0%	100.0%	100%		50.0%	
Somewhat Satisfied	6	5	1	-	1	-	-	2	-	3	2	3	-	-	-	1	
	30.0%	38%	16.7%		100%			66.7%		43%	33.3%	30.0%				50.0%	
Neutral	3	1	1	-	-	-	-	-	1	1	2	1	-	-	-	-	
	15.0%	7.7%	16.7%						20.0%	14%	33.3%	10.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
=====	5.0%	7.7%								14%		10.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	5.0%	7.7%								14%		10.0%					



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	10	8	2	-	1	1	-	2	3	3	3	5	-	1	-	-	1
=====	90.9%	100%	100.0%		100%	100%		100%	75.0%	100%	75.0%	100%		100%			100%
Very Satisfied	5	4	1	-	-	1	-	-	3	1	2	2	-	1	-	-	-
	45.5%	50%	50.0%			100%			75.0%	33%	50.0%	40.0%		100%			
Somewhat Satisfied	5	4	1	-	1	-	-	2	-	2	1	3	-	-	-	-	1
	45.5%	50%	50.0%		100%			100%		67%	25.0%	60.0%					100%
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	9.1%								25.0%		25.0%						



Q5A_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	3	3	-	-	-	1	1	1	2	1	3	1	-	-	-	1	
=====	66.7%	60%	75.0%				100%	100%	100%	50%	50.0%	60.0%	100.0%				100%	
Very Satisfied	5	2	3	-	-	-	1	1	1	1	-	3	1	-	-	-	1	
	55.6%	40%	75.0%				100%	100%	100%	25%		60.0%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	11.1%	20%								25%	50.0%							
Neutral	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
	22.2%	20%	25.0%							25%	50.0%	20.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	11.1%	20%								25%		20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%	20%								25%		20.0%						



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1056	484	530	7	22	185	228	197	222	180	163	644	105	107	12	20	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	804	363	417	3	17	129	170	148	175	150	117	516	77	76	7	11	78
=====	76.1%	75%	78.7%	42.9%	77.3%	69.7%	74.6%	75.1%	78.8%	83%	71.8%	80.1%	73.3%	71.0%	58.3%	55.0%	62.9%
Very Satisfied	508	225	266	2	8	82	95	97	118	97	82	324	52	43	3	8	48
	63.2%	62%	63.8%	66.7%	47.1%	63.6%	55.9%	65.5%	67.4%	65%	70.1%	62.8%	67.5%	56.6%	42.9%	72.7%	61.5%
Somewhat Satisfied	296	138	151	1	9	47	75	51	57	53	35	192	25	33	4	3	30
	36.8%	38%	36.2%	33.3%	52.9%	36.4%	44.1%	34.5%	32.6%	35%	29.9%	37.2%	32.5%	43.4%	57.1%	27.3%	38.5%
Neutral	198	97	87	3	4	43	53	31	35	26	34	110	20	25	4	8	34
	18.8%	20%	16.4%	42.9%	18.2%	23.2%	23.2%	15.7%	15.8%	14%	20.9%	17.1%	19.0%	23.4%	33.3%	40.0%	27.4%
Unsatisfied [NET]	54	24	26	1	1	13	5	18	12	4	12	18	8	6	1	1	12
=====	5.1%	5.0%	4.9%	14.3%	4.5%	7.0%	2.2%	9.1%	5.4%	2.2%	7.4%	2.8%	7.6%	5.6%	8.3%	5.0%	9.7%
Somewhat Unsatisfied	33	13	16	1	1	7	4	11	6	4	6	11	7	4	1	-	6
	61.1%	54%	61.5%	100.0%	100%	53.8%	80.0%	61.1%	50.0%	100%	50.0%	61.1%	87.5%	66.7%	100.0%	-	50.0%
Very Unsatisfied	21	11	10	-	-	6	1	7	6	-	6	7	1	2	-	1	6
	38.9%	46%	38.5%	-	-	46.2%	20.0%	38.9%	50.0%	-	50.0%	38.9%	12.5%	33.3%	-	100.0%	50.0%



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1056	164	129	110	236	96	91	129	61	1	19	160	155	189	182	366	50	138	145	235	477
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	804	128	88	87	176	77	73	103	42	1	17	111	108	149	143	289	35	103	104	184	368
=====	76.1%	78.0%	68.2%	79.1%	74.6%	80.2%	80.2%	79.8%	68.9%	100%	89.5%	69.4%	69.7%	78.8%	78.6%	79.0%	70.0%	74.6%	71.7%	78.3%	77.1%
Very Satisfied	508	76	52	62	107	51	38	68	27	1	15	67	57	93	90	199	25	70	59	116	234
	63.2%	59.4%	59.1%	71.3%	60.8%	66.2%	52.1%	66.0%	64.3%	100%	88.2%	60.4%	52.8%	62.4%	62.9%	68.9%	71.4%	68.0%	56.7%	63.0%	63.6%
Somewhat Satisfied	296	52	36	25	69	26	35	35	15	-	2	44	51	56	53	90	10	33	45	68	134
	36.8%	40.6%	40.9%	28.7%	39.2%	33.8%	47.9%	34.0%	35.7%	-	11.8%	39.6%	47.2%	37.6%	37.1%	31.1%	28.6%	32.0%	43.3%	37.0%	36.4%
Neutral	198	28	34	20	45	13	12	21	17	-	2	37	38	36	31	56	14	29	32	38	84
	18.8%	17.1%	26.4%	18.2%	19.1%	13.5%	13.2%	16.3%	27.9%	-	10.5%	23.1%	24.5%	19.0%	17.0%	15.3%	28.0%	21.0%	22.1%	16.2%	17.6%
Unsatisfied [NET]	54	8	7	3	15	6	6	5	2	-	-	12	9	4	8	21	1	6	9	13	25
=====	5.1%	4.9%	5.4%	2.7%	6.4%	6.2%	6.6%	3.9%	3.3%	-	-	7.5%	5.8%	2.1%	4.4%	5.7%	2.0%	4.3%	6.2%	5.5%	5.2%
Somewhat Unsatisfied	33	4	2	2	11	4	4	2	2	-	-	6	6	4	5	12	1	5	6	6	15
	61.1%	50.0%	28.6%	66.7%	73.3%	66.7%	66.7%	40.0%	100%	-	-	50.0%	66.7%	100%	62.5%	57.1%	100.0%	83.3%	66.7%	46.2%	60.0%
Very Unsatisfied	21	4	5	1	4	2	2	3	-	-	-	6	3	-	3	9	-	1	3	7	10
	38.9%	50.0%	71.4%	33.3%	26.7%	33.3%	33.3%	60.0%	-	-	-	50.0%	33.3%	-	37.5%	42.9%	-	16.7%	33.3%	53.8%	40.0%



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1056	91	900	1003	53	577	547	30	131	242	54	170	18	86	29	57	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	804	69	692	768	36	432	414	18	96	185	46	126	13	75	27	48	16	10	6
=====	76.1%	75.8%	76.9%	76.6%	67.9%	74.9%	75.7%	60.0%	73.3%	76.4%	85.2%	74.1%	72.2%	87.2%	93.1%	84.2%	80.0%	91%	66.7%
Very Satisfied	508	41	443	481	27	272	259	13	57	123	26	87	10	46	17	29	10	5	5
	63.2%	59.4%	64.0%	62.6%	75.0%	63.0%	62.6%	72.2%	59.4%	66.5%	56.5%	69.0%	76.9%	61.3%	63.0%	60.4%	62.5%	50%	83.3%
Somewhat Satisfied	296	28	249	287	9	160	155	5	39	62	20	39	3	29	10	19	6	5	1
	36.8%	40.6%	36.0%	37.4%	25.0%	37.0%	37.4%	27.8%	40.6%	33.5%	43.5%	31.0%	23.1%	38.7%	37.0%	39.6%	37.5%	50%	16.7%
Neutral	198	16	163	189	9	114	109	5	26	48	6	38	4	7	1	6	3	1	2
	18.8%	17.6%	18.1%	18.8%	17.0%	19.8%	19.9%	16.7%	19.8%	19.8%	11.1%	22.4%	22.2%	8.1%	3.4%	10.5%	15.0%	9.1%	22.2%
Unsatisfied [NET]	54	6	45	46	8	31	24	7	9	9	2	6	1	4	1	3	1	-	1
=====	5.1%	6.6%	5.0%	4.6%	15.1%	5.4%	4.4%	23.3%	6.9%	3.7%	3.7%	3.5%	5.6%	4.7%	3.4%	5.3%	5.0%	-	11.1%
Somewhat Unsatisfied	33	5	27	29	4	16	13	3	6	7	2	4	1	3	1	2	1	-	1
	61.1%	83.3%	60.0%	63.0%	50.0%	51.6%	54.2%	42.9%	66.7%	77.8%	100%	66.7%	100.0%	75.0%	100.0%	66.7%	100.0%	-	100%
Very Unsatisfied	21	1	18	17	4	15	11	4	3	2	-	2	-	1	-	1	-	-	-
	38.9%	16.7%	40.0%	37.0%	50.0%	48.4%	45.8%	57.1%	33.3%	22.2%	-	33.3%	-	25.0%	-	33.3%	-	-	-



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	86	46	40	-	7	7	7	14	30	21	13	60	10	4	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	75	39	36	-	5	7	5	12	26	20	12	53	9	4	-	1	3	
=====	87.2%	85%	90.0%		71.4%	100%	71.4%	85.7%	86.7%	95%	92.3%	88.3%	90.0%	100%		100.0%	60.0%	
Very Satisfied	46	21	25	-	1	4	3	9	17	12	10	31	8	2	-	1	1	
	61.3%	54%	69.4%		20.0%	57.1%	60.0%	75.0%	65.4%	60%	83.3%	58.5%	88.9%	50.0%		100.0%	33.3%	
Somewhat Satisfied	29	18	11	-	4	3	2	3	9	8	2	22	1	2	-	-	2	
	38.7%	46%	30.6%		80.0%	42.9%	40.0%	25.0%	34.6%	40%	16.7%	41.5%	11.1%	50.0%			66.7%	
Neutral	7	4	3	-	2	-	2	-	2	1	1	4	-	-	-	-	2	
	8.1%	8.7%	7.5%		28.6%		28.6%		6.7%	4.8%	7.7%	6.7%					40.0%	
Unsatisfied [NET]	4	3	1	-	-	-	-	2	2	-	-	3	1	-	-	-	-	
=====	4.7%	6.5%	2.5%					14.3%	6.7%			5.0%	10.0%					
Somewhat Unsatisfied	3	2	1	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
	75.0%	67%	100.0%					100%	50.0%			66.7%	100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	33%							50.0%			33.3%						



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	14	15	-	3	1	2	6	12	5	3	20	5	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	27	13	14	-	2	1	2	6	11	5	3	18	5	3	-	1	2	
=====	93.1%	93%	93.3%		66.7%	100%	100%	100%	91.7%	100%	100.0%	90.0%	100.0%	100%		100.0%	100%	
Very Satisfied	17	9	8	-	1	1	1	5	6	3	3	11	5	1	-	1	1	
	63.0%	69%	57.1%		50.0%	100%	50.0%	83.3%	54.5%	60%	100.0%	61.1%	100.0%	33.3%		100.0%	50.0%	
Somewhat Satisfied	10	4	6	-	1	-	1	1	5	2	-	7	-	2	-	-	1	
	37.0%	31%	42.9%		50.0%		50.0%	16.7%	45.5%	40%		38.9%		66.7%			50.0%	
Neutral	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	3.4%	7.1%			33.3%							5.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.4%		6.7%						8.3%			5.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%		100.0%						100%			100%						



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	57	32	25	-	4	6	5	8	18	16	10	40	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	48	26	22	-	3	6	3	6	15	15	9	35	4	1	-	-	1	
=====	84.2%	81%	88.0%		75.0%	100%	60.0%	75.0%	83.3%	94%	90.0%	87.5%	80.0%	100%			33.3%	
Very Satisfied	29	12	17	-	-	3	2	4	11	9	7	20	3	1	-	-	-	
	60.4%	46%	77.3%			50.0%	66.7%	66.7%	73.3%	60%	77.8%	57.1%	75.0%	100%				
Somewhat Satisfied	19	14	5	-	3	3	1	2	4	6	2	15	1	-	-	-	1	
	39.6%	54%	22.7%		100%	50.0%	33.3%	33.3%	26.7%	40%	22.2%	42.9%	25.0%				100%	
Neutral	6	3	3	-	1	-	2	-	2	1	1	3	-	-	-	-	2	
	10.5%	9.4%	12.0%		25.0%		40.0%		11.1%	6.2%	10.0%	7.5%					66.7%	
Unsatisfied [NET]	3	3	-	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
=====	5.3%	9.4%						25.0%	5.6%			5.0%	20.0%					
Somewhat Unsatisfied	2	2	-	-	-	-	-	2	-	-	-	1	1	-	-	-	-	
	66.7%	67%						100%				50.0%	100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	33%							100%			50.0%						



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	20	13	6	-	1	1	1	3	5	7	6	10	1	1	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	16	11	5	-	1	1	1	3	4	5	4	8	1	1	-	2	
=====	80.0%	85%	83.3%		100%	100%	100%	100%	80.0%	71%	66.7%	80.0%	100.0%	100%		100%	
Very Satisfied	10	6	4	-	-	1	1	1	4	2	2	5	1	1	-	1	
	62.5%	55%	80.0%			100%	100%	33.3%	100%	40%	50.0%	62.5%	100.0%	100%		50.0%	
Somewhat Satisfied	6	5	1	-	1	-	-	2	-	3	2	3	-	-	-	1	
	37.5%	45%	20.0%		100%			66.7%		60%	50.0%	37.5%				50.0%	
Neutral	3	1	1	-	-	-	-	-	1	1	2	1	-	-	-	-	
	15.0%	7.7%	16.7%						20.0%	14%	33.3%	10.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
=====	5.0%	7.7%								14%		10.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	100%	100%								100%		100%					



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	10	8	2	-	1	1	-	2	3	3	3	5	-	1	-	-	1
=====	90.9%	100%	100.0%		100%	100%		100%	75.0%	100%	75.0%	100%		100%			100%
Very Satisfied	5	4	1	-	-	1	-	-	3	1	2	2	-	1	-	-	-
	50.0%	50%	50.0%			100%			100%	33%	66.7%	40.0%		100%			
Somewhat Satisfied	5	4	1	-	1	-	-	2	-	2	1	3	-	-	-	-	1
	50.0%	50%	50.0%		100%			100%		67%	33.3%	60.0%					100%
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	9.1%								25.0%		25.0%						



Q5A_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Library services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	3	3	-	-	-	1	1	1	2	1	3	1	-	-	-	1	
=====	66.7%	60%	75.0%				100%	100%	100%	50%	50.0%	60.0%	100.0%				100%	
Very Satisfied	5	2	3	-	-	-	1	1	1	1	-	3	1	-	-	-	1	
	83.3%	67%	100.0%				100%	100%	100%	50%		100%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	16.7%	33%								50%	100.0%							
Neutral	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
	22.2%	20%	25.0%							25%	50.0%	20.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	11.1%	20%								25%		20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%	100%								100%		100%						



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1107	526	539	8	22	217	249	206	216	175	170	681	110	122	15	20	121
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	719	352	349	1	17	134	152	139	143	120	115	445	82	80	9	10	59
=====	65.0%	67%	64.7%	12.5%	77.3%	61.8%	61.0%	67.5%	66.2%	69%	67.6%	65.3%	74.5%	65.6%	60.0%	50.0%	48.8%
Very Satisfied	339	167	159	1	5	62	66	71	74	54	54	203	44	32	3	8	31
	30.6%	32%	29.5%	12.5%	22.7%	28.6%	26.5%	34.5%	34.3%	31%	31.8%	29.8%	40.0%	26.2%	20.0%	40.0%	25.6%
Somewhat Satisfied	380	185	190	-	12	72	86	68	69	66	61	242	38	48	6	2	28
	34.3%	35%	35.3%		54.5%	33.2%	34.5%	33.0%	31.9%	38%	35.9%	35.5%	34.5%	39.3%	40.0%	10.0%	23.1%
Neutral	221	99	109	3	4	34	53	42	42	40	30	134	18	17	3	6	34
	20.0%	19%	20.2%	37.5%	18.2%	15.7%	21.3%	20.4%	19.4%	23%	17.6%	19.7%	16.4%	13.9%	20.0%	30.0%	28.1%
Unsatisfied [NET]	167	75	81	4	1	49	44	25	31	15	25	102	10	25	3	4	28
=====	15.1%	14%	15.0%	50.0%	4.5%	22.6%	17.7%	12.1%	14.4%	8.6%	14.7%	15.0%	9.1%	20.5%	20.0%	20.0%	23.1%
Somewhat Unsatisfied	115	53	54	2	-	31	34	18	21	9	18	77	4	18	2	2	16
	10.4%	10%	10.0%	25.0%		14.3%	13.7%	8.7%	9.7%	5.1%	10.6%	11.3%	3.6%	14.8%	13.3%	10.0%	13.2%
Very Unsatisfied	52	22	27	2	1	18	10	7	10	6	7	25	6	7	1	2	12
	4.7%	4.2%	5.0%	25.0%	4.5%	8.3%	4.0%	3.4%	4.6%	3.4%	4.1%	3.7%	5.5%	5.7%	6.7%	10.0%	9.9%



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1107	180	142	113	245	94	95	128	69	1	19	178	180	199	186	360	55	155	152	244	490
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	719	121	84	81	151	62	64	80	49	1	14	126	108	134	121	226	34	111	97	160	313
=====	65.0%	67.2%	59.2%	71.7%	61.6%	66.0%	67.4%	62.5%	71.0%	100%	73.7%	70.8%	60.0%	67.3%	65.1%	62.8%	61.8%	71.6%	63.8%	65.6%	63.9%
Very Satisfied	339	59	41	51	62	27	24	42	18	1	6	61	44	62	55	115	20	54	45	72	147
	30.6%	32.8%	28.9%	45.1%	25.3%	28.7%	25.3%	32.8%	26.1%	100%	31.6%	34.3%	24.4%	31.2%	29.6%	31.9%	36.4%	34.8%	29.6%	29.5%	30.0%
Somewhat Satisfied	380	62	43	30	89	35	40	38	31	-	8	65	64	72	66	111	14	57	52	88	166
	34.3%	34.4%	30.3%	26.5%	36.3%	37.2%	42.1%	29.7%	44.9%	-	42.1%	36.5%	35.6%	36.2%	35.5%	30.8%	25.5%	36.8%	34.2%	36.1%	33.9%
Neutral	221	35	30	16	51	18	15	37	13	-	-	26	31	40	37	87	11	23	33	45	104
	20.0%	19.4%	21.1%	14.2%	20.8%	19.1%	15.8%	28.9%	18.8%	-	-	14.6%	17.2%	20.1%	19.9%	24.2%	20.0%	14.8%	21.7%	18.4%	21.2%
Unsatisfied [NET]	167	24	28	16	43	14	16	11	7	-	5	26	41	25	28	47	10	21	22	39	73
=====	15.1%	13.3%	19.7%	14.2%	17.6%	14.9%	16.8%	8.6%	10.1%	-	26.3%	14.6%	22.8%	12.6%	15.1%	13.1%	18.2%	13.5%	14.5%	16.0%	14.9%
Somewhat Unsatisfied	115	15	15	9	31	11	13	8	6	-	4	17	27	19	20	32	6	12	15	27	54
	10.4%	8.3%	10.6%	8.0%	12.7%	11.7%	13.7%	6.2%	8.7%	-	21.1%	9.6%	15.0%	9.5%	10.8%	8.9%	10.9%	7.7%	9.9%	11.1%	11.0%
Very Unsatisfied	52	9	13	7	12	3	3	3	1	-	1	9	14	6	8	15	4	9	7	12	19
	4.7%	5.0%	9.2%	6.2%	4.9%	3.2%	3.2%	2.3%	1.4%	-	5.3%	5.1%	7.8%	3.0%	4.3%	4.2%	7.3%	5.8%	4.6%	4.9%	3.9%



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1107	88	955	1050	57	600	568	32	135	264	60	184	20	87	27	60	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	719	54	628	679	40	369	346	23	93	183	43	126	14	59	17	42	15	9	6
=====	65.0%	61.4%	65.8%	64.7%	70.2%	61.5%	60.9%	71.9%	68.9%	69.3%	71.7%	68.5%	70.0%	67.8%	63.0%	70.0%	71.4%	82%	60.0%
Very Satisfied	339	23	301	319	20	176	162	14	51	76	15	57	4	29	10	19	7	4	3
	30.6%	26.1%	31.5%	30.4%	35.1%	29.3%	28.5%	43.8%	37.8%	28.8%	25.0%	31.0%	20.0%	33.3%	37.0%	31.7%	33.3%	36%	30.0%
Somewhat Satisfied	380	31	327	360	20	193	184	9	42	107	28	69	10	30	7	23	8	5	3
	34.3%	35.2%	34.2%	34.3%	35.1%	32.2%	32.4%	28.1%	31.1%	40.5%	46.7%	37.5%	50.0%	34.5%	25.9%	38.3%	38.1%	45%	30.0%
Neutral	221	19	182	210	11	121	116	5	29	47	11	31	5	18	7	11	6	2	4
	20.0%	21.6%	19.1%	20.0%	19.3%	20.2%	20.4%	15.6%	21.5%	17.8%	18.3%	16.8%	25.0%	20.7%	25.9%	18.3%	28.6%	18%	40.0%
Unsatisfied [NET]	167	15	145	161	6	110	106	4	13	34	6	27	1	10	3	7	-	-	-
=====	15.1%	17.0%	15.2%	15.3%	10.5%	18.3%	18.7%	12.5%	9.6%	12.9%	10.0%	14.7%	5.0%	11.5%	11.1%	11.7%			
Somewhat Unsatisfied	115	10	100	112	3	73	72	1	11	24	4	19	1	7	3	4	-	-	-
	10.4%	11.4%	10.5%	10.7%	5.3%	12.2%	12.7%	3.1%	8.1%	9.1%	6.7%	10.3%	5.0%	8.0%	11.1%	6.7%			
Very Unsatisfied	52	5	45	49	3	37	34	3	2	10	2	8	-	3	-	3	-	-	-
	4.7%	5.7%	4.7%	4.7%	5.3%	6.2%	6.0%	9.4%	1.5%	3.8%	3.3%	4.3%		3.4%		5.0%			



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	87	47	40	-	7	8	7	15	30	20	13	61	9	5	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	59	34	25	-	4	8	3	9	20	15	10	41	7	5	-	1	2
=====	67.8%	72%	62.5%		57.1%	100%	42.9%	60.0%	66.7%	75%	76.9%	67.2%	77.8%	100%		100.0%	40.0%
Very Satisfied	29	14	15	-	-	4	1	7	10	7	5	18	6	3	-	1	1
	33.3%	30%	37.5%			50.0%	14.3%	46.7%	33.3%	35%	38.5%	29.5%	66.7%	60.0%		100.0%	20.0%
Somewhat Satisfied	30	20	10	-	4	4	2	2	10	8	5	23	1	2	-	-	1
	34.5%	43%	25.0%		57.1%	50.0%	28.6%	13.3%	33.3%	40%	38.5%	37.7%	11.1%	40.0%			20.0%
Neutral	18	9	9	-	3	-	2	5	4	4	2	12	1	-	-	-	3
	20.7%	19%	22.5%		42.9%		28.6%	33.3%	13.3%	20%	15.4%	19.7%	11.1%				60.0%
Unsatisfied [NET]	10	4	6	-	-	-	2	1	6	1	1	8	1	-	-	-	-
=====	11.5%	8.5%	15.0%				28.6%	6.7%	20.0%	5.0%	7.7%	13.1%	11.1%				
Somewhat Unsatisfied	7	3	4	-	-	-	1	1	4	1	1	6	-	-	-	-	-
	8.0%	6.4%	10.0%				14.3%	6.7%	13.3%	5.0%	7.7%	9.8%					
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	1	-	-	-	-
	3.4%	2.1%	5.0%				14.3%		6.7%			3.3%	11.1%				



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	27	13	14	-	3	1	2	6	11	4	3	19	4	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	17	10	7	-	1	1	1	4	8	2	3	10	4	3	-	1	1	
=====	63.0%	77%	50.0%		33.3%	100%	50.0%	66.7%	72.7%	50%	100.0%	52.6%	100.0%	100%		100.0%	50.0%	
Very Satisfied	10	5	5	-	-	1	-	4	4	1	2	6	4	1	-	1	1	
	37.0%	38%	35.7%			100%		66.7%	36.4%	25%	66.7%	31.6%	100.0%	33.3%		100.0%	50.0%	
Somewhat Satisfied	7	5	2	-	1	-	1	-	4	1	1	4	-	2	-	-	-	
	25.9%	38%	14.3%		33.3%		50.0%		36.4%	25%	33.3%	21.1%		66.7%				
Neutral	7	3	4	-	2	-	1	2	-	2	-	6	-	-	-	-	1	
	25.9%	23%	28.6%		66.7%		50.0%	33.3%		50%		31.6%					50.0%	
Unsatisfied [NET]	3	-	3	-	-	-	-	-	3	-	-	3	-	-	-	-	-	
=====	11.1%		21.4%						27.3%			15.8%						
Somewhat Unsatisfied	3	-	3	-	-	-	-	-	3	-	-	3	-	-	-	-	-	
	11.1%		21.4%						27.3%			15.8%						



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	60	34	26	-	4	7	5	9	19	16	10	42	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	42	24	18	-	3	7	2	5	12	13	7	31	3	2	-	-	1
=====	70.0%	71%	69.2%		75.0%	100%	40.0%	55.6%	63.2%	81%	70.0%	73.8%	60.0%	100%			33.3%
Very Satisfied	19	9	10	-	-	3	1	3	6	6	3	12	2	2	-	-	-
	31.7%	26%	38.5%			42.9%	20.0%	33.3%	31.6%	38%	30.0%	28.6%	40.0%	100%			
Somewhat Satisfied	23	15	8	-	3	4	1	2	6	7	4	19	1	-	-	-	1
	38.3%	44%	30.8%		75.0%	57.1%	20.0%	22.2%	31.6%	44%	40.0%	45.2%	20.0%				33.3%
Neutral	11	6	5	-	1	-	1	3	4	2	2	6	1	-	-	-	2
	18.3%	18%	19.2%		25.0%		20.0%	33.3%	21.1%	12%	20.0%	14.3%	20.0%				66.7%
Unsatisfied [NET]	7	4	3	-	-	-	2	1	3	1	1	5	1	-	-	-	-
=====	11.7%	12%	11.5%				40.0%	11.1%	15.8%	6.2%	10.0%	11.9%	20.0%				
Somewhat Unsatisfied	4	3	1	-	-	-	1	1	1	1	1	3	-	-	-	-	-
	6.7%	8.8%	3.8%				20.0%	11.1%	5.3%	6.2%	10.0%	7.1%					
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	1	-	-	-	-
	5.0%	2.9%	7.7%				20.0%		10.5%			4.8%	20.0%				



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	15	5	-	1	1	1	2	7	7	6	11	2	1	-	-	1
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	15	11	3	-	1	-	1	-	7	5	6	7	1	1	-	-	-
=====	71.4%	73%	60.0%		100%		100%		100%	71%	100.0%	63.6%	50.0%	100%			
Very Satisfied	7	5	1	-	-	-	-	-	5	2	3	4	-	-	-	-	-
	33.3%	33%	20.0%						71.4%	29%	50.0%	36.4%					
Somewhat Satisfied	8	6	2	-	1	-	1	-	2	3	3	3	1	1	-	-	-
	38.1%	40%	40.0%		100%		100%		28.6%	43%	50.0%	27.3%	50.0%	100%			
Neutral	6	4	2	-	-	1	-	2	-	2	-	4	1	-	-	-	1
	28.6%	27%	40.0%			100%		100%		29%		36.4%	50.0%				100%



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	11	9	1	-	1	1	-	1	5	3	4	5	1	1	-	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%				
Satisfied [NET]	9	7	1	-	1	-	-	-	5	3	4	3	1	1	-	-	-	
=====	81.8%	78%	100.0%		100%				100%	100%	100.0%	60.0%	100.0%	100%				
Very Satisfied	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-	
	36.4%	33%							60.0%	33%	75.0%	20.0%						
Somewhat Satisfied	5	4	1	-	1	-	-	-	2	2	1	2	1	1	-	-	-	
	45.5%	44%	100.0%		100%				40.0%	67%	25.0%	40.0%	100.0%	100%				
Neutral	2	2	-	-	-	1	-	1	-	-	-	2	-	-	-	-	-	
	18.2%	22%				100%		100%				40.0%						



Q5A_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	1	-	2	2	2	4	-	-	-	-	-	
=====	60.0%	67%	50.0%				100%		100%	50%	100.0%	66.7%						
Very Satisfied	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	30.0%	33%	25.0%						100%	25%		50.0%						
Somewhat Satisfied	3	2	1	-	-	-	1	-	-	1	2	1	-	-	-	-	-	
	30.0%	33%	25.0%				100%			25%	100.0%	16.7%						
Neutral	4	2	2	-	-	-	-	1	-	2	-	2	1	-	-	-	1	
	40.0%	33%	50.0%					100%		50%		33.3%	100.0%				100%	



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1107	526	539	8	22	217	249	206	216	175	170	681	110	122	15	20	121
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	719	352	349	1	17	134	152	139	143	120	115	445	82	80	9	10	59
=====	65.0%	67%	64.7%	12.5%	77.3%	61.8%	61.0%	67.5%	66.2%	69%	67.6%	65.3%	74.5%	65.6%	60.0%	50.0%	48.8%
Very Satisfied	339	167	159	1	5	62	66	71	74	54	54	203	44	32	3	8	31
	47.1%	47%	45.6%	100.0%	29.4%	46.3%	43.4%	51.1%	51.7%	45%	47.0%	45.6%	53.7%	40.0%	33.3%	80.0%	52.5%
Somewhat Satisfied	380	185	190	-	12	72	86	68	69	66	61	242	38	48	6	2	28
	52.9%	53%	54.4%		70.6%	53.7%	56.6%	48.9%	48.3%	55%	53.0%	54.4%	46.3%	60.0%	66.7%	20.0%	47.5%
Neutral	221	99	109	3	4	34	53	42	42	40	30	134	18	17	3	6	34
	20.0%	19%	20.2%	37.5%	18.2%	15.7%	21.3%	20.4%	19.4%	23%	17.6%	19.7%	16.4%	13.9%	20.0%	30.0%	28.1%
Unsatisfied [NET]	167	75	81	4	1	49	44	25	31	15	25	102	10	25	3	4	28
=====	15.1%	14%	15.0%	50.0%	4.5%	22.6%	17.7%	12.1%	14.4%	8.6%	14.7%	15.0%	9.1%	20.5%	20.0%	20.0%	23.1%
Somewhat Unsatisfied	115	53	54	2	-	31	34	18	21	9	18	77	4	18	2	2	16
	68.9%	71%	66.7%	50.0%		63.3%	77.3%	72.0%	67.7%	60%	72.0%	75.5%	40.0%	72.0%	66.7%	50.0%	57.1%
Very Unsatisfied	52	22	27	2	1	18	10	7	10	6	7	25	6	7	1	2	12
	31.1%	29%	33.3%	50.0%	100%	36.7%	22.7%	28.0%	32.3%	40%	28.0%	24.5%	60.0%	28.0%	33.3%	50.0%	42.9%



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1107	180	142	113	245	94	95	128	69	1	19	178	180	199	186	360	55	155	152	244	490
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	719	121	84	81	151	62	64	80	49	1	14	126	108	134	121	226	34	111	97	160	313
=====	65.0%	67.2%	59.2%	71.7%	61.6%	66.0%	67.4%	62.5%	71.0%	100%	73.7%	70.8%	60.0%	67.3%	65.1%	62.8%	61.8%	71.6%	63.8%	65.6%	63.9%
Very Satisfied	339	59	41	51	62	27	24	42	18	1	6	61	44	62	55	115	20	54	45	72	147
	47.1%	48.8%	48.8%	63.0%	41.1%	43.5%	37.5%	52.5%	36.7%	100%	42.9%	48.4%	40.7%	46.3%	45.5%	50.9%	58.8%	48.6%	46.4%	45.0%	47.0%
Somewhat Satisfied	380	62	43	30	89	35	40	38	31	-	8	65	64	72	66	111	14	57	52	88	166
	52.9%	51.2%	51.2%	37.0%	58.9%	56.5%	62.5%	47.5%	63.3%	-	57.1%	51.6%	59.3%	53.7%	54.5%	49.1%	41.2%	51.4%	53.6%	55.0%	53.0%
Neutral	221	35	30	16	51	18	15	37	13	-	-	26	31	40	37	87	11	23	33	45	104
	20.0%	19.4%	21.1%	14.2%	20.8%	19.1%	15.8%	28.9%	18.8%	-	-	14.6%	17.2%	20.1%	19.9%	24.2%	20.0%	14.8%	21.7%	18.4%	21.2%
Unsatisfied [NET]	167	24	28	16	43	14	16	11	7	-	5	26	41	25	28	47	10	21	22	39	73
=====	15.1%	13.3%	19.7%	14.2%	17.6%	14.9%	16.8%	8.6%	10.1%	-	26.3%	14.6%	22.8%	12.6%	15.1%	13.1%	18.2%	13.5%	14.5%	16.0%	14.9%
Somewhat Unsatisfied	115	15	15	9	31	11	13	8	6	-	4	17	27	19	20	32	6	12	15	27	54
	68.9%	62.5%	53.6%	56.2%	72.1%	78.6%	81.2%	72.7%	85.7%	-	80.0%	65.4%	65.9%	76.0%	71.4%	68.1%	60.0%	57.1%	68.2%	69.2%	74.0%
Very Unsatisfied	52	9	13	7	12	3	3	3	1	-	1	9	14	6	8	15	4	9	7	12	19
	31.1%	37.5%	46.4%	43.8%	27.9%	21.4%	18.8%	27.3%	14.3%	-	20.0%	34.6%	34.1%	24.0%	28.6%	31.9%	40.0%	42.9%	31.8%	30.8%	26.0%



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1107	88	955	1050	57	600	568	32	135	264	60	184	20	87	27	60	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	719	54	628	679	40	369	346	23	93	183	43	126	14	59	17	42	15	9	6
=====	65.0%	61.4%	65.8%	64.7%	70.2%	61.5%	60.9%	71.9%	68.9%	69.3%	71.7%	68.5%	70.0%	67.8%	63.0%	70.0%	71.4%	82%	60.0%
Very Satisfied	339	23	301	319	20	176	162	14	51	76	15	57	4	29	10	19	7	4	3
	47.1%	42.6%	47.9%	47.0%	50.0%	47.7%	46.8%	60.9%	54.8%	41.5%	34.9%	45.2%	28.6%	49.2%	58.8%	45.2%	46.7%	44%	50.0%
Somewhat Satisfied	380	31	327	360	20	193	184	9	42	107	28	69	10	30	7	23	8	5	3
	52.9%	57.4%	52.1%	53.0%	50.0%	52.3%	53.2%	39.1%	45.2%	58.5%	65.1%	54.8%	71.4%	50.8%	41.2%	54.8%	53.3%	56%	50.0%
Neutral	221	19	182	210	11	121	116	5	29	47	11	31	5	18	7	11	6	2	4
	20.0%	21.6%	19.1%	20.0%	19.3%	20.2%	20.4%	15.6%	21.5%	17.8%	18.3%	16.8%	25.0%	20.7%	25.9%	18.3%	28.6%	18%	40.0%
Unsatisfied [NET]	167	15	145	161	6	110	106	4	13	34	6	27	1	10	3	7	-	-	-
=====	15.1%	17.0%	15.2%	15.3%	10.5%	18.3%	18.7%	12.5%	9.6%	12.9%	10.0%	14.7%	5.0%	11.5%	11.1%	11.7%			
Somewhat Unsatisfied	115	10	100	112	3	73	72	1	11	24	4	19	1	7	3	4	-	-	-
	68.9%	66.7%	69.0%	69.6%	50.0%	66.4%	67.9%	25.0%	84.6%	70.6%	66.7%	70.4%	100.0%	70.0%	100.0%	57.1%			
Very Unsatisfied	52	5	45	49	3	37	34	3	2	10	2	8	-	3	-	3	-	-	-
	31.1%	33.3%	31.0%	30.4%	50.0%	33.6%	32.1%	75.0%	15.4%	29.4%	33.3%	29.6%		30.0%		42.9%			



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	87	47	40	-	7	8	7	15	30	20	13	61	9	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	59	34	25	-	4	8	3	9	20	15	10	41	7	5	-	1	2	
=====	67.8%	72%	62.5%		57.1%	100%	42.9%	60.0%	66.7%	75%	76.9%	67.2%	77.8%	100%		100.0%	40.0%	
Very Satisfied	29	14	15	-	-	4	1	7	10	7	5	18	6	3	-	1	1	
	49.2%	41%	60.0%			50.0%	33.3%	77.8%	50.0%	47%	50.0%	43.9%	85.7%	60.0%		100.0%	50.0%	
Somewhat Satisfied	30	20	10	-	4	4	2	2	10	8	5	23	1	2	-	-	1	
	50.8%	59%	40.0%		100%	50.0%	66.7%	22.2%	50.0%	53%	50.0%	56.1%	14.3%	40.0%			50.0%	
Neutral	18	9	9	-	3	-	2	5	4	4	2	12	1	-	-	-	3	
	20.7%	19%	22.5%		42.9%		28.6%	33.3%	13.3%	20%	15.4%	19.7%	11.1%				60.0%	
Unsatisfied [NET]	10	4	6	-	-	-	2	1	6	1	1	8	1	-	-	-	-	
=====	11.5%	8.5%	15.0%				28.6%	6.7%	20.0%	5.0%	7.7%	13.1%	11.1%					
Somewhat Unsatisfied	7	3	4	-	-	-	1	1	4	1	1	6	-	-	-	-	-	
	70.0%	75%	66.7%				50.0%	100%	66.7%	100%	100.0%	75.0%						
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	1	-	-	-	-	
	30.0%	25%	33.3%				50.0%		33.3%			25.0%	100.0%					



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	27	13	14	-	3	1	2	6	11	4	3	19	4	3	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	17	10	7	-	1	1	1	4	8	2	3	10	4	3	-	1	1	
=====	63.0%	77%	50.0%		33.3%	100%	50.0%	66.7%	72.7%	50%	100.0%	52.6%	100.0%	100%		100.0%	50.0%	
Very Satisfied	10	5	5	-	-	1	-	4	4	1	2	6	4	1	-	1	1	
	58.8%	50%	71.4%			100%		100%	50.0%	50%	66.7%	60.0%	100.0%	33.3%		100.0%	100%	
Somewhat Satisfied	7	5	2	-	1	-	1	-	4	1	1	4	-	2	-	-	-	
	41.2%	50%	28.6%		100%		100%		50.0%	50%	33.3%	40.0%		66.7%				
Neutral	7	3	4	-	2	-	1	2	-	2	-	6	-	-	-	-	1	
	25.9%	23%	28.6%		66.7%		50.0%	33.3%		50%		31.6%					50.0%	
Unsatisfied [NET]	3	-	3	-	-	-	-	-	3	-	-	3	-	-	-	-	-	
=====	11.1%		21.4%						27.3%			15.8%						
Somewhat Unsatisfied	3	-	3	-	-	-	-	-	3	-	-	3	-	-	-	-	-	
	100%		100.0%						100%			100%						



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	34	26	-	4	7	5	9	19	16	10	42	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	24	18	-	3	7	2	5	12	13	7	31	3	2	-	-	1	
=====	70.0%	71%	69.2%		75.0%	100%	40.0%	55.6%	63.2%	81%	70.0%	73.8%	60.0%	100%			33.3%	
Very Satisfied	19	9	10	-	-	3	1	3	6	6	3	12	2	2	-	-	-	
	45.2%	38%	55.6%			42.9%	50.0%	60.0%	50.0%	46%	42.9%	38.7%	66.7%	100%				
Somewhat Satisfied	23	15	8	-	3	4	1	2	6	7	4	19	1	-	-	-	1	
	54.8%	62%	44.4%		100%	57.1%	50.0%	40.0%	50.0%	54%	57.1%	61.3%	33.3%				100%	
Neutral	11	6	5	-	1	-	1	3	4	2	2	6	1	-	-	-	2	
	18.3%	18%	19.2%		25.0%		20.0%	33.3%	21.1%	12%	20.0%	14.3%	20.0%				66.7%	
Unsatisfied [NET]	7	4	3	-	-	-	2	1	3	1	1	5	1	-	-	-	-	
=====	11.7%	12%	11.5%				40.0%	11.1%	15.8%	6.2%	10.0%	11.9%	20.0%					
Somewhat Unsatisfied	4	3	1	-	-	-	1	1	1	1	1	3	-	-	-	-	-	
	57.1%	75%	33.3%				50.0%	100%	33.3%	100%	100.0%	60.0%						
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	2	1	-	-	-	-	
	42.9%	25%	66.7%				50.0%		66.7%			40.0%	100.0%					



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	15	5	-	1	1	1	2	7	7	6	11	2	1	-	-	1
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	15	11	3	-	1	-	1	-	7	5	6	7	1	1	-	-	-
=====	71.4%	73%	60.0%		100%		100%		100%	71%	100.0%	63.6%	50.0%	100%			
Very Satisfied	7	5	1	-	-	-	-	-	5	2	3	4	-	-	-	-	-
	46.7%	45%	33.3%						71.4%	40%	50.0%	57.1%					
Somewhat Satisfied	8	6	2	-	1	-	1	-	2	3	3	3	1	1	-	-	-
	53.3%	55%	66.7%		100%		100%		28.6%	60%	50.0%	42.9%	100.0%	100%			
Neutral	6	4	2	-	-	1	-	2	-	2	-	4	1	-	-	-	1
	28.6%	27%	40.0%			100%		100%		29%		36.4%	50.0%				100%



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	9	1	-	1	1	-	1	5	3	4	5	1	1	-	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%				
Satisfied [NET]	9	7	1	-	1	-	-	-	5	3	4	3	1	1	-	-	-	
=====	81.8%	78%	100.0%		100%				100%	100%	100.0%	60.0%	100.0%	100%				
Very Satisfied	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-	
	44.4%	43%							60.0%	33%	75.0%	33.3%						
Somewhat Satisfied	5	4	1	-	1	-	-	-	2	2	1	2	1	1	-	-	-	
	55.6%	57%	100.0%		100%				40.0%	67%	25.0%	66.7%	100.0%	100%				
Neutral	2	2	-	-	-	1	-	1	-	-	-	2	-	-	-	-	-	
	18.2%	22%				100%		100%				40.0%						



Q5A_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Transportation
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	1	-	2	2	2	4	-	-	-	-	-	
=====	60.0%	67%	50.0%				100%		100%	50%	100.0%	66.7%						
Very Satisfied	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	50.0%	50%	50.0%						100%	50%		75.0%						
Somewhat Satisfied	3	2	1	-	-	-	1	-	-	1	2	1	-	-	-	-	-	
	50.0%	50%	50.0%				100%			50%	100.0%	25.0%						
Neutral	4	2	2	-	-	-	-	1	-	2	-	2	1	-	-	-	1	
	40.0%	33%	50.0%					100%		50%		33.3%	100.0%				100%	



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1299	618	629	8	22	267	300	238	250	195	195	805	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Safe [NET]	1154	550	564	5	17	241	262	205	223	185	169	731	98	126	13	14	128
=====	88.8%	89%	89.7%	62.5%	77.3%	90.3%	87.3%	86.1%	89.2%	95%	86.7%	90.8%	84.5%	88.7%	86.7%	63.6%	83.1%
Very Safe	722	356	347	3	8	154	159	129	135	125	102	479	56	77	6	10	63
	55.6%	58%	55.2%	37.5%	36.4%	57.7%	53.0%	54.2%	54.0%	64%	52.3%	59.5%	48.3%	54.2%	40.0%	45.5%	40.9%
Somewhat Safe	432	194	217	2	9	87	103	76	88	60	67	252	42	49	7	4	65
	33.3%	31%	34.5%	25.0%	40.9%	32.6%	34.3%	31.9%	35.2%	31%	34.4%	31.3%	36.2%	34.5%	46.7%	18.2%	42.2%
Neutral	60	28	29	1	3	8	20	13	10	2	15	27	10	9	1	5	6
	4.6%	4.5%	4.6%	12.5%	13.6%	3.0%	6.7%	5.5%	4.0%	1.0%	7.7%	3.4%	8.6%	6.3%	6.7%	22.7%	3.9%
Unsafe [NET]	85	40	36	2	2	18	18	20	17	8	11	47	8	7	1	3	20
=====	6.5%	6.5%	5.7%	25.0%	9.1%	6.7%	6.0%	8.4%	6.8%	4.1%	5.6%	5.8%	6.9%	4.9%	6.7%	13.6%	13.0%
Somewhat Unsafe	68	31	31	2	2	14	15	17	12	7	6	43	6	4	-	-	15
	5.2%	5.0%	4.9%	25.0%	9.1%	5.2%	5.0%	7.1%	4.8%	3.6%	3.1%	5.3%	5.2%	2.8%			9.7%
Very Unsafe	17	9	5	-	-	4	3	3	5	1	5	4	2	3	1	3	5
	1.3%	1.5%	0.8%			1.5%	1.0%	1.3%	2.0%	0.5%	2.6%	0.5%	1.7%	2.1%	6.7%	13.6%	3.2%



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1299	221	172	132	275	113	108	147	80	1	25	242	218	225	206	404	59	172	169	284	603
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Safe [NET]	1154	202	139	121	236	101	98	138	75	1	22	223	191	197	175	364	48	153	149	249	545
=====	88.8%	91.4%	80.8%	91.7%	85.8%	89.4%	90.7%	93.9%	93.8%	100%	88.0%	92.1%	87.6%	87.6%	85.0%	90.1%	81.4%	89.0%	88.2%	87.7%	90.4%
Very Safe	722	134	64	76	126	77	64	103	47	1	16	136	114	114	114	241	32	98	95	146	347
	55.6%	60.6%	37.2%	57.6%	45.8%	68.1%	59.3%	70.1%	58.8%	100%	64.0%	56.2%	52.3%	50.7%	55.3%	59.7%	54.2%	57.0%	56.2%	51.4%	57.5%
Somewhat Safe	432	68	75	45	110	24	34	35	28	-	6	87	77	83	61	123	16	55	54	103	198
	33.3%	30.8%	43.6%	34.1%	40.0%	21.2%	31.5%	23.8%	35.0%	-	24.0%	36.0%	35.3%	36.9%	29.6%	30.4%	27.1%	32.0%	32.0%	36.3%	32.8%
Neutral	60	12	9	3	18	4	6	4	2	-	1	8	14	12	9	17	6	7	9	18	20
	4.6%	5.4%	5.2%	2.3%	6.5%	3.5%	5.6%	2.7%	2.5%	-	4.0%	3.3%	6.4%	5.3%	4.4%	4.2%	10.2%	4.1%	5.3%	6.3%	3.3%
Unsafe [NET]	85	7	24	8	21	8	4	5	3	-	2	11	13	16	22	23	5	12	11	17	38
=====	6.5%	3.2%	14.0%	6.1%	7.6%	7.1%	3.7%	3.4%	3.8%	-	8.0%	4.5%	6.0%	7.1%	10.7%	5.7%	8.5%	7.0%	6.5%	6.0%	6.3%
Somewhat Unsafe	68	7	19	6	17	7	3	3	2	-	1	10	10	15	15	18	5	9	9	15	29
	5.2%	3.2%	11.0%	4.5%	6.2%	6.2%	2.8%	2.0%	2.5%	-	4.0%	4.1%	4.6%	6.7%	7.3%	4.5%	8.5%	5.2%	5.3%	5.3%	4.8%
Very Unsafe	17	-	5	2	4	1	1	2	1	-	1	1	3	1	7	5	-	3	2	2	9
	1.3%	-	2.9%	1.5%	1.5%	0.9%	0.9%	1.4%	1.2%	-	4.0%	0.4%	1.4%	0.4%	3.4%	1.2%	-	1.7%	1.2%	0.7%	1.5%



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1299	100	1123	1238	61	693	659	34	139	345	86	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Safe [NET]	1154	79	1008	1100	54	608	581	27	117	319	81	216	22	91	32	59	19	12	7
=====	88.8%	79.0%	89.8%	88.9%	88.5%	87.7%	88.2%	79.4%	84.2%	92.5%	94.2%	91.1%	100.0%	91.0%	91.4%	90.8%	86.4%	100%	70.0%
Very Safe	722	48	639	693	29	380	366	14	78	201	48	140	13	52	18	34	11	8	3
	55.6%	48.0%	56.9%	56.0%	47.5%	54.8%	55.5%	41.2%	56.1%	58.3%	55.8%	59.1%	59.1%	52.0%	51.4%	52.3%	50.0%	67%	30.0%
Somewhat Safe	432	31	369	407	25	228	215	13	39	118	33	76	9	39	14	25	8	4	4
	33.3%	31.0%	32.9%	32.9%	41.0%	32.9%	32.6%	38.2%	28.1%	34.2%	38.4%	32.1%	40.9%	39.0%	40.0%	38.5%	36.4%	33%	40.0%
Neutral	60	9	48	59	1	26	25	1	16	14	2	12	-	4	1	3	-	-	-
	4.6%	9.0%	4.3%	4.8%	1.6%	3.8%	3.8%	2.9%	11.5%	4.1%	2.3%	5.1%		4.0%	2.9%	4.6%			
Unsafe [NET]	85	12	67	79	6	59	53	6	6	12	3	9	-	5	2	3	3	-	3
=====	6.5%	12.0%	6.0%	6.4%	9.8%	8.5%	8.0%	17.6%	4.3%	3.5%	3.5%	3.8%		5.0%	5.7%	4.6%	13.6%		30.0%
Somewhat Unsafe	68	10	54	63	5	50	45	5	5	7	3	4	-	4	2	2	2	-	2
	5.2%	10.0%	4.8%	5.1%	8.2%	7.2%	6.8%	14.7%	3.6%	2.0%	3.5%	1.7%		4.0%	5.7%	3.1%	9.1%		20.0%
Very Unsafe	17	2	13	16	1	9	8	1	1	5	-	5	-	1	-	1	1	-	1
	1.3%	2.0%	1.2%	1.3%	1.6%	1.3%	1.2%	2.9%	0.7%	1.4%		2.1%		1.0%		1.5%	4.5%		10.0%



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Safe [NET]	91	47	44	-	6	7	6	17	33	22	13	65	9	6	-	1	5
=====	91.0%	89%	93.6%		85.7%	87.5%	85.7%	89.5%	91.7%	96%	100.0%	90.3%	90.0%	85.7%		100.0%	100%
Very Safe	52	30	22	-	2	6	5	9	14	16	7	36	5	6	-	1	3
	52.0%	57%	46.8%		28.6%	75.0%	71.4%	47.4%	38.9%	70%	53.8%	50.0%	50.0%	85.7%		100.0%	60.0%
Somewhat Safe	39	17	22	-	4	1	1	8	19	6	6	29	4	-	-	-	2
	39.0%	32%	46.8%		57.1%	12.5%	14.3%	42.1%	52.8%	26%	46.2%	40.3%	40.0%				40.0%
Neutral	4	3	1	-	1	1	-	-	2	-	-	2	1	1	-	-	-
	4.0%	5.7%	2.1%		14.3%	12.5%			5.6%			2.8%	10.0%	14.3%			
Unsafe [NET]	5	3	2	-	-	-	1	2	1	1	-	5	-	-	-	-	-
=====	5.0%	5.7%	4.3%				14.3%	10.5%	2.8%	4.3%		6.9%					
Somewhat Unsafe	4	2	2	-	-	-	1	2	-	1	-	4	-	-	-	-	-
	4.0%	3.8%	4.3%				14.3%	10.5%		4.3%		5.6%					
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	1.0%	1.9%							2.8%			1.4%					



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	32	17	15	-	3	1	1	6	14	7	3	23	5	4	-	1	2	
=====	91.4%	89%	93.8%		100%	100%	50.0%	85.7%	93.3%	100%	100.0%	92.0%	100.0%	80.0%		100.0%	100%	
Very Safe	18	12	6	-	2	1	1	3	6	5	2	13	3	4	-	1	-	
	51.4%	63%	37.5%		66.7%	100%	50.0%	42.9%	40.0%	71%	66.7%	52.0%	60.0%	80.0%		100.0%		
Somewhat Safe	14	5	9	-	1	-	-	3	8	2	1	10	2	-	-	-	2	
	40.0%	26%	56.2%		33.3%			42.9%	53.3%	29%	33.3%	40.0%	40.0%				100%	
Neutral	1	1	-	-	-	-	-	-	1	-	-	-	-	1	-	-	-	
	2.9%	5.3%							6.7%					20.0%				
Unsafe [NET]	2	1	1	-	-	-	1	1	-	-	-	2	-	-	-	-	-	
=====	5.7%	5.3%	6.2%				50.0%	14.3%				8.0%						
Somewhat Unsafe	2	1	1	-	-	-	1	1	-	-	-	2	-	-	-	-	-	
	5.7%	5.3%	6.2%				50.0%	14.3%				8.0%						



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	59	30	29	-	3	6	5	11	19	15	10	42	4	2	-	-	3	
=====	90.8%	88%	93.5%		75.0%	85.7%	100%	91.7%	90.5%	94%	100.0%	89.4%	80.0%	100%			100%	
Very Safe	34	18	16	-	-	5	4	6	8	11	5	23	2	2	-	-	3	
	52.3%	53%	51.6%		71.4%	80.0%	50.0%	38.1%	69%	50.0%	48.9%	40.0%	100%			100%		
Somewhat Safe	25	12	13	-	3	1	1	5	11	4	5	19	2	-	-	-	-	
	38.5%	35%	41.9%		75.0%	14.3%	20.0%	41.7%	52.4%	25%	50.0%	40.4%	40.0%					
Neutral	3	2	1	-	1	1	-	-	1	-	-	2	1	-	-	-	-	
	4.6%	5.9%	3.2%		25.0%	14.3%			4.8%			4.3%	20.0%					
Unsafe [NET]	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
=====	4.6%	5.9%	3.2%					8.3%	4.8%	6.2%		6.4%						
Somewhat Unsafe	2	1	1	-	-	-	-	1	-	1	-	2	-	-	-	-	-	
	3.1%	2.9%	3.2%					8.3%		6.2%		4.3%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.5%	2.9%						4.8%				2.1%						



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Safe [NET]	19	13	5	-	1	1	1	2	6	6	5	10	2	1	-	-	1
=====	86.4%	87%	83.3%		100%	100%	100%	66.7%	85.7%	86%	83.3%	90.9%	100.0%	100%			50.0%
Very Safe	11	7	3	-	1	1	1	1	4	3	2	8	-	1	-	-	-
	50.0%	47%	50.0%		100%	100%	100%	33.3%	57.1%	43%	33.3%	72.7%		100%			
Somewhat Safe	8	6	2	-	-	-	-	1	2	3	3	2	2	-	-	-	1
	36.4%	40%	33.3%					33.3%	28.6%	43%	50.0%	18.2%	100.0%				50.0%
Unsafe [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1
=====	13.6%	13%	16.7%					33.3%	14.3%	14%	16.7%	9.1%					50.0%
Somewhat Unsafe	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1
	9.1%	6.7%	16.7%					33.3%	14.3%			9.1%					50.0%
Very Unsafe	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	4.5%	6.7%							14%		16.7%						



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Safe [NET]	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
=====	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Very Safe	8	6	1	-	1	1	-	1	3	2	2	5	-	1	-	-	-
	66.7%	67%	50.0%		100%	100%		50.0%	60.0%	67%	50.0%	100%		100%			
Somewhat Safe	4	3	1	-	-	-	-	1	2	1	2	-	1	-	-	-	1
	33.3%	33%	50.0%					50.0%	40.0%	33%	50.0%		100.0%				100%



Q6_A. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Safe [NET]	7	4	3	-	-	-	1	-	1	3	1	5	1	-	-	-	-	
=====	70.0%	67%	75.0%				100%		50.0%	75%	50.0%	83.3%	100.0%					
Very Safe	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	30.0%	17%	50.0%				100%		50.0%	25%		50.0%						
Somewhat Safe	4	3	1	-	-	-	-	-	-	2	1	2	1	-	-	-	-	
	40.0%	50%	25.0%							50%	50.0%	33.3%	100.0%					
Unsafe [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
=====	30.0%	33%	25.0%					100%	50.0%	25%	50.0%	16.7%					100%	
Somewhat Unsafe	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	20.0%	17%	25.0%					100%	50.0%			16.7%					100%	
Very Unsafe	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	10.0%	17%								25%	50.0%							



Q6_AA. Please indicate how safe or unsafe you feel.
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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1299	618	629	8	22	267	300	238	250	195	195	805	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Safe [NET]	1154	550	564	5	17	241	262	205	223	185	169	731	98	126	13	14	128
=====	88.8%	89%	89.7%	62.5%	77.3%	90.3%	87.3%	86.1%	89.2%	95%	86.7%	90.8%	84.5%	88.7%	86.7%	63.6%	83.1%
Very Safe	722	356	347	3	8	154	159	129	135	125	102	479	56	77	6	10	63
	62.6%	65%	61.5%	60.0%	47.1%	63.9%	60.7%	62.9%	60.5%	68%	60.4%	65.5%	57.1%	61.1%	46.2%	71.4%	49.2%
Somewhat Safe	432	194	217	2	9	87	103	76	88	60	67	252	42	49	7	4	65
	37.4%	35%	38.5%	40.0%	52.9%	36.1%	39.3%	37.1%	39.5%	32%	39.6%	34.5%	42.9%	38.9%	53.8%	28.6%	50.8%
Neutral	60	28	29	1	3	8	20	13	10	2	15	27	10	9	1	5	6
	4.6%	4.5%	4.6%	12.5%	13.6%	3.0%	6.7%	5.5%	4.0%	1.0%	7.7%	3.4%	8.6%	6.3%	6.7%	22.7%	3.9%
Unsafe [NET]	85	40	36	2	2	18	18	20	17	8	11	47	8	7	1	3	20
=====	6.5%	6.5%	5.7%	25.0%	9.1%	6.7%	6.0%	8.4%	6.8%	4.1%	5.6%	5.8%	6.9%	4.9%	6.7%	13.6%	13.0%
Somewhat Unsafe	68	31	31	2	2	14	15	17	12	7	6	43	6	4	-	-	15
	80.0%	78%	86.1%	100.0%	100%	77.8%	83.3%	85.0%	70.6%	88%	54.5%	91.5%	75.0%	57.1%			75.0%
Very Unsafe	17	9	5	-	-	4	3	3	5	1	5	4	2	3	1	3	5
	20.0%	22%	13.9%			22.2%	16.7%	15.0%	29.4%	12%	45.5%	8.5%	25.0%	42.9%	100.0%	100.0%	25.0%



Q6_AA. Please indicate how safe or unsafe you feel.
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1299 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	172 100.0%	169 100.0%	284 100.0%	603 100.0%
Safe [NET] =====	1154 88.8%	202 91.4%	139 80.8%	121 91.7%	236 85.8%	101 89.4%	98 90.7%	138 93.9%	75 93.8%	1 100%	22 88.0%	223 92.1%	191 87.6%	197 87.6%	175 85.0%	364 90.1%	48 81.4%	153 89.0%	149 88.2%	249 87.7%	545 90.4%
Very Safe	722 62.6%	134 66.3%	64 46.0%	76 62.8%	126 53.4%	77 76.2%	64 65.3%	103 74.6%	47 62.7%	1 100%	16 72.7%	136 61.0%	114 59.7%	114 57.9%	114 65.1%	241 66.2%	32 66.7%	98 64.1%	95 63.8%	146 58.6%	347 63.7%
Somewhat Safe	432 37.4%	68 33.7%	75 54.0%	45 37.2%	110 46.6%	24 23.8%	34 34.7%	35 25.4%	28 37.3%	- 27.3%	6 39.0%	87 40.3%	77 42.1%	83 34.9%	61 33.8%	123 33.3%	16 33.3%	55 35.9%	54 36.2%	103 41.4%	198 36.3%
Neutral	60 4.6%	12 5.4%	9 5.2%	3 2.3%	18 6.5%	4 3.5%	6 5.6%	4 2.7%	2 2.5%	- 4.0%	1 3.3%	8 6.4%	14 5.3%	12 4.4%	9 4.2%	17 10.2%	6 10.2%	7 4.1%	9 5.3%	18 6.3%	20 3.3%
Unsafe [NET] =====	85 6.5%	7 3.2%	24 14.0%	8 6.1%	21 7.6%	8 7.1%	4 3.7%	5 3.4%	3 3.8%	- 8.0%	2 4.5%	11 6.0%	13 7.1%	16 10.7%	22 5.7%	23 5.7%	5 8.5%	12 7.0%	11 6.5%	17 6.0%	38 6.3%
Somewhat Unsafe	68 80.0%	7 100%	19 79.2%	6 75.0%	17 81.0%	7 87.5%	3 75.0%	3 60.0%	2 66.7%	- 50.0%	1 90.9%	10 76.9%	10 93.8%	15 68.2%	15 78.3%	18 100.0%	5 100.0%	9 75.0%	9 81.8%	15 88.2%	29 76.3%
Very Unsafe	17 20.0%	- 20.8%	5 25.0%	2 19.0%	4 12.5%	1 25.0%	1 40.0%	2 33.3%	1 33.3%	- 50.0%	1 9.1%	1 23.1%	3 6.2%	1 31.8%	7 21.7%	5 21.7%	- 25.0%	3 25.0%	2 18.2%	2 11.8%	9 23.7%



Q6_AA. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1299	100	1123	1238	61	693	659	34	139	345	86	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Safe [NET]	1154	79	1008	1100	54	608	581	27	117	319	81	216	22	91	32	59	19	12	7
=====	88.8%	79.0%	89.8%	88.9%	88.5%	87.7%	88.2%	79.4%	84.2%	92.5%	94.2%	91.1%	100.0%	91.0%	91.4%	90.8%	86.4%	100%	70.0%
Very Safe	722	48	639	693	29	380	366	14	78	201	48	140	13	52	18	34	11	8	3
	62.6%	60.8%	63.4%	63.0%	53.7%	62.5%	63.0%	51.9%	66.7%	63.0%	59.3%	64.8%	59.1%	57.1%	56.2%	57.6%	57.9%	67%	42.9%
Somewhat Safe	432	31	369	407	25	228	215	13	39	118	33	76	9	39	14	25	8	4	4
	37.4%	39.2%	36.6%	37.0%	46.3%	37.5%	37.0%	48.1%	33.3%	37.0%	40.7%	35.2%	40.9%	42.9%	43.8%	42.4%	42.1%	33%	57.1%
Neutral	60	9	48	59	1	26	25	1	16	14	2	12	-	4	1	3	-	-	-
	4.6%	9.0%	4.3%	4.8%	1.6%	3.8%	3.8%	2.9%	11.5%	4.1%	2.3%	5.1%		4.0%	2.9%	4.6%			
Unsafe [NET]	85	12	67	79	6	59	53	6	6	12	3	9	-	5	2	3	3	-	3
=====	6.5%	12.0%	6.0%	6.4%	9.8%	8.5%	8.0%	17.6%	4.3%	3.5%	3.5%	3.8%		5.0%	5.7%	4.6%	13.6%		30.0%
Somewhat Unsafe	68	10	54	63	5	50	45	5	5	7	3	4	-	4	2	2	2	-	2
	80.0%	83.3%	80.6%	79.7%	83.3%	84.7%	84.9%	83.3%	83.3%	58.3%	100%	44.4%	80.0%	100.0%	66.7%	66.7%			66.7%
Very Unsafe	17	2	13	16	1	9	8	1	1	5	-	5	-	1	-	1	1	-	1
	20.0%	16.7%	19.4%	20.3%	16.7%	15.3%	15.1%	16.7%	16.7%	41.7%		55.6%		20.0%		33.3%	33.3%		33.3%



Q6_AA. Please indicate how safe or unsafe you feel.
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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	91	47	44	-	6	7	6	17	33	22	13	65	9	6	-	1	5	
=====	91.0%	89%	93.6%		85.7%	87.5%	85.7%	89.5%	91.7%	96%	100.0%	90.3%	90.0%	85.7%		100.0%	100%	
Very Safe	52	30	22	-	2	6	5	9	14	16	7	36	5	6	-	1	3	
	57.1%	64%	50.0%		33.3%	85.7%	83.3%	52.9%	42.4%	73%	53.8%	55.4%	55.6%	100%		100.0%	60.0%	
Somewhat Safe	39	17	22	-	4	1	1	8	19	6	6	29	4	-	-	-	2	
	42.9%	36%	50.0%		66.7%	14.3%	16.7%	47.1%	57.6%	27%	46.2%	44.6%	44.4%				40.0%	
Neutral	4	3	1	-	1	1	-	-	2	-	-	2	1	1	-	-	-	
	4.0%	5.7%	2.1%		14.3%	12.5%			5.6%			2.8%	10.0%	14.3%				
Unsafe [NET]	5	3	2	-	-	-	1	2	1	1	-	5	-	-	-	-	-	
=====	5.0%	5.7%	4.3%				14.3%	10.5%	2.8%	4.3%		6.9%						
Somewhat Unsafe	4	2	2	-	-	-	1	2	-	1	-	4	-	-	-	-	-	
	80.0%	67%	100.0%				100%	100%		100%		80.0%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	20.0%	33%							100%			20.0%						



Q6_AA. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN				ASIAN	
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	32	17	15	-	3	1	1	6	14	7	3	23	5	4	-	1	2	
=====	91.4%	89%	93.8%		100%	100%	50.0%	85.7%	93.3%	100%	100.0%	92.0%	100.0%	80.0%		100.0%	100%	
Very Safe	18	12	6	-	2	1	1	3	6	5	2	13	3	4	-	1	-	
	56.2%	71%	40.0%		66.7%	100%	100%	50.0%	42.9%	71%	66.7%	56.5%	60.0%	100%		100.0%		
Somewhat Safe	14	5	9	-	1	-	-	3	8	2	1	10	2	-	-	-	2	
	43.8%	29%	60.0%		33.3%			50.0%	57.1%	29%	33.3%	43.5%	40.0%				100%	
Neutral	1	1	-	-	-	-	-	-	1	-	-	-	-	1	-	-	-	
	2.9%	5.3%							6.7%					20.0%				
Unsafe [NET]	2	1	1	-	-	-	1	1	-	-	-	2	-	-	-	-	-	
=====	5.7%	5.3%	6.2%				50.0%	14.3%				8.0%						
Somewhat Unsafe	2	1	1	-	-	-	1	1	-	-	-	2	-	-	-	-	-	
	100%	100%	100.0%				100%	100%				100%						



Q6_AA. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	59	30	29	-	3	6	5	11	19	15	10	42	4	2	-	-	3	
=====	90.8%	88%	93.5%		75.0%	85.7%	100%	91.7%	90.5%	94%	100.0%	89.4%	80.0%	100%			100%	
Very Safe	34	18	16	-	-	5	4	6	8	11	5	23	2	2	-	-	3	
	57.6%	60%	55.2%			83.3%	80.0%	54.5%	42.1%	73%	50.0%	54.8%	50.0%	100%			100%	
Somewhat Safe	25	12	13	-	3	1	1	5	11	4	5	19	2	-	-	-	-	
	42.4%	40%	44.8%		100%	16.7%	20.0%	45.5%	57.9%	27%	50.0%	45.2%	50.0%					
Neutral	3	2	1	-	1	1	-	-	1	-	-	2	1	-	-	-	-	
	4.6%	5.9%	3.2%		25.0%	14.3%			4.8%			4.3%	20.0%					
Unsafe [NET]	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
=====	4.6%	5.9%	3.2%					8.3%	4.8%	6.2%		6.4%						
Somewhat Unsafe	2	1	1	-	-	-	-	1	-	1	-	2	-	-	-	-	-	
	66.7%	50%	100.0%					100%		100%		66.7%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							100%			33.3%						



Q6_AA. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Safe [NET]	19	13	5	-	1	1	1	2	6	6	5	10	2	1	-	1	
=====	86.4%	87%	83.3%		100%	100%	100%	66.7%	85.7%	86%	83.3%	90.9%	100.0%	100%		50.0%	
Very Safe	11	7	3	-	1	1	1	1	4	3	2	8	-	1	-	-	
	57.9%	54%	60.0%		100%	100%	100%	50.0%	66.7%	50%	40.0%	80.0%		100%			
Somewhat Safe	8	6	2	-	-	-	-	1	2	3	3	2	2	-	-	1	
	42.1%	46%	40.0%					50.0%	33.3%	50%	60.0%	20.0%	100.0%			100%	
Unsafe [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	1	
=====	13.6%	13%	16.7%					33.3%	14.3%	14%	16.7%	9.1%				50.0%	
Somewhat Unsafe	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	1	
	66.7%	50%	100.0%					100%	100%			100%				100%	
Very Unsafe	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%	50%							100%		100.0%						



Q6_AA. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Safe [NET]	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
=====	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Very Safe	8	6	1	-	1	1	-	1	3	2	2	5	-	1	-	-	-
	66.7%	67%	50.0%		100%	100%		50.0%	60.0%	67%	50.0%	100%		100%			
Somewhat Safe	4	3	1	-	-	-	-	1	2	1	2	-	1	-	-	-	1
	33.3%	33%	50.0%					50.0%	40.0%	33%	50.0%		100.0%				100%



Q6_AA. Please indicate how safe or unsafe you feel.
 In your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Safe [NET]	7	4	3	-	-	-	1	-	1	3	1	5	1	-	-	-	-
=====	70.0%	67%	75.0%				100%		50.0%	75%	50.0%	83.3%	100.0%				
Very Safe	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-
	42.9%	25%	66.7%				100%		100%	33%		60.0%					
Somewhat Safe	4	3	1	-	-	-	-	-	-	2	1	2	1	-	-	-	-
	57.1%	75%	33.3%							67%	100.0%	40.0%	100.0%				
Unsafe [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1
=====	30.0%	33%	25.0%					100%	50.0%	25%	50.0%	16.7%					100%
Somewhat Unsafe	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1
	66.7%	50%	100.0%					100%	100%			100%					100%
Very Unsafe	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	33.3%	50%								100%	100.0%						



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1248	595	603	8	22	262	292	233	234	181	189	781	106	135	14	22	146	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Safe [NET]	952	462	456	5	16	217	224	171	178	130	139	616	83	105	9	13	92	
=====	76.3%	78%	75.6%	62.5%	72.7%	82.8%	76.7%	73.4%	76.1%	72%	73.5%	78.9%	78.3%	77.8%	64.3%	59.1%	63.0%	
Very Safe	471	251	209	3	3	111	126	84	83	59	71	305	41	54	1	8	38	
	37.7%	42%	34.7%	37.5%	13.6%	42.4%	43.2%	36.1%	35.5%	33%	37.6%	39.1%	38.7%	40.0%	7.1%	36.4%	26.0%	
Somewhat Safe	481	211	247	2	13	106	98	87	95	71	68	311	42	51	8	5	54	
	38.5%	35%	41.0%	25.0%	59.1%	40.5%	33.6%	37.3%	40.6%	39%	36.0%	39.8%	39.6%	37.8%	57.1%	22.7%	37.0%	
Neutral	155	78	70	2	4	26	36	32	23	31	27	86	14	18	2	4	23	
	12.4%	13%	11.6%	25.0%	18.2%	9.9%	12.3%	13.7%	9.8%	17%	14.3%	11.0%	13.2%	13.3%	14.3%	18.2%	15.8%	
Unsafe [NET]	141	55	77	1	2	19	32	30	33	20	23	79	9	12	3	5	31	
=====	11.3%	9.2%	12.8%	12.5%	9.1%	7.3%	11.0%	12.9%	14.1%	11%	12.2%	10.1%	8.5%	8.9%	21.4%	22.7%	21.2%	
Somewhat Unsafe	106	44	58	-	2	13	27	22	23	17	17	63	6	9	2	2	19	
	8.5%	7.4%	9.6%		9.1%	5.0%	9.2%	9.4%	9.8%	9.4%	9.0%	8.1%	5.7%	6.7%	14.3%	9.1%	13.0%	
Very Unsafe	35	11	19	1	-	6	5	8	10	3	6	16	3	3	1	3	12	
	2.8%	1.8%	3.2%	12.5%		2.3%	1.7%	3.4%	4.3%	1.7%	3.2%	2.0%	2.8%	2.2%	7.1%	13.6%	8.2%	



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1248	220	167	131	262	108	100	140	75	1	19	235	211	215	198	386	54	165	166	275	577
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Safe [NET]	952	183	112	100	199	80	77	105	63	1	14	194	168	173	144	271	39	133	122	209	441
=====	76.3%	83.2%	67.1%	76.3%	76.0%	74.1%	77.0%	75.0%	84.0%	100%	73.7%	82.6%	79.6%	80.5%	72.7%	70.2%	72.2%	80.6%	73.5%	76.0%	76.4%
Very Safe	471	95	49	45	102	40	39	54	33	1	6	98	92	81	76	123	23	65	67	92	222
	37.7%	43.2%	29.3%	34.4%	38.9%	37.0%	39.0%	38.6%	44.0%	100%	31.6%	41.7%	43.6%	37.7%	38.4%	31.9%	42.6%	39.4%	40.4%	33.5%	38.5%
Somewhat Safe	481	88	63	55	97	40	38	51	30	-	8	96	76	92	68	148	16	68	55	117	219
	38.5%	40.0%	37.7%	42.0%	37.0%	37.0%	38.0%	36.4%	40.0%	-	42.1%	40.9%	36.0%	42.8%	34.3%	38.3%	29.6%	41.2%	33.1%	42.5%	38.0%
Neutral	155	17	28	11	44	11	15	16	10	-	1	27	19	20	28	61	11	21	30	27	64
	12.4%	7.7%	16.8%	8.4%	16.8%	10.2%	15.0%	11.4%	13.3%	-	5.3%	11.5%	9.0%	9.3%	14.1%	15.8%	20.4%	12.7%	18.1%	9.8%	11.1%
Unsafe [NET]	141	20	27	20	19	17	8	19	2	-	4	14	24	22	26	54	4	11	14	39	72
=====	11.3%	9.1%	16.2%	15.3%	7.3%	15.7%	8.0%	13.6%	2.7%	-	21.1%	6.0%	11.4%	10.2%	13.1%	14.0%	7.4%	6.7%	8.4%	14.2%	12.5%
Somewhat Unsafe	106	16	19	15	13	14	7	16	1	-	3	10	17	18	22	38	1	7	9	32	56
	8.5%	7.3%	11.4%	11.5%	5.0%	13.0%	7.0%	11.4%	1.3%	-	15.8%	4.3%	8.1%	8.4%	11.1%	9.8%	1.9%	4.2%	5.4%	11.6%	9.7%
Very Unsafe	35	4	8	5	6	3	1	3	1	-	1	4	7	4	4	16	3	4	5	7	16
	2.8%	1.8%	4.8%	3.8%	2.3%	2.8%	1.0%	2.1%	1.3%	-	5.3%	1.7%	3.3%	1.9%	2.0%	4.1%	5.6%	2.4%	3.0%	2.5%	2.8%



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1248	94	1081	1188	60	668	634	34	139	328	78	229	21	93	32	61	20	12	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Safe [NET]	952	64	840	911	41	500	478	22	106	261	65	182	14	74	28	46	11	9	2
=====	76.3%	68.1%	77.7%	76.7%	68.3%	74.9%	75.4%	64.7%	76.3%	79.6%	83.3%	79.5%	66.7%	79.6%	87.5%	75.4%	55.0%	75%	25.0%
Very Safe	471	32	417	447	24	257	241	16	48	131	30	95	6	30	9	21	5	4	1
	37.7%	34.0%	38.6%	37.6%	40.0%	38.5%	38.0%	47.1%	34.5%	39.9%	38.5%	41.5%	28.6%	32.3%	28.1%	34.4%	25.0%	33%	12.5%
Somewhat Safe	481	32	423	464	17	243	237	6	58	130	35	87	8	44	19	25	6	5	1
	38.5%	34.0%	39.1%	39.1%	28.3%	36.4%	37.4%	17.6%	41.7%	39.6%	44.9%	38.0%	38.1%	47.3%	59.4%	41.0%	30.0%	42%	12.5%
Neutral	155	10	132	143	12	75	67	8	22	41	9	28	4	12	2	10	5	3	2
	12.4%	10.6%	12.2%	12.0%	20.0%	11.2%	10.6%	23.5%	15.8%	12.5%	11.5%	12.2%	19.0%	12.9%	6.2%	16.4%	25.0%	25%	25.0%
Unsafe [NET]	141	20	109	134	7	93	89	4	11	26	4	19	3	7	2	5	4	-	4
=====	11.3%	21.3%	10.1%	11.3%	11.7%	13.9%	14.0%	11.8%	7.9%	7.9%	5.1%	8.3%	14.3%	7.5%	6.2%	8.2%	20.0%	-	50.0%
Somewhat Unsafe	106	13	86	101	5	66	64	2	9	21	4	14	3	6	2	4	4	-	4
	8.5%	13.8%	8.0%	8.5%	8.3%	9.9%	10.1%	5.9%	6.5%	6.4%	5.1%	6.1%	14.3%	6.5%	6.2%	6.6%	20.0%	-	50.0%
Very Unsafe	35	7	23	33	2	27	25	2	2	5	-	5	-	1	-	1	-	-	-
	2.8%	7.4%	2.1%	2.8%	3.3%	4.0%	3.9%	5.9%	1.4%	1.5%	-	2.2%	-	1.1%	-	1.6%	-	-	-



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	93	50	43	-	7	7	7	18	34	20	12	69	8	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	74	40	34	-	6	5	5	14	27	17	9	55	7	6	-	1	3	
=====	79.6%	80%	79.1%		85.7%	71.4%	71.4%	77.8%	79.4%	85%	75.0%	79.7%	87.5%	100%		100.0%	60.0%	
Very Safe	30	21	9	-	-	4	4	6	9	7	5	19	6	4	-	1	-	
	32.3%	42%	20.9%			57.1%	57.1%	33.3%	26.5%	35%	41.7%	27.5%	75.0%	66.7%		100.0%		
Somewhat Safe	44	19	25	-	6	1	1	8	18	10	4	36	1	2	-	-	3	
	47.3%	38%	58.1%		85.7%	14.3%	14.3%	44.4%	52.9%	50%	33.3%	52.2%	12.5%	33.3%			60.0%	
Neutral	12	7	5	-	1	2	1	1	5	2	2	8	-	-	-	-	2	
	12.9%	14%	11.6%		14.3%	28.6%	14.3%	5.6%	14.7%	10%	16.7%	11.6%					40.0%	
Unsafe [NET]	7	3	4	-	-	-	1	3	2	1	1	6	1	-	-	-	-	
=====	7.5%	6.0%	9.3%				14.3%	16.7%	5.9%	5.0%	8.3%	8.7%	12.5%					
Somewhat Unsafe	6	2	4	-	-	-	1	3	1	1	1	5	1	-	-	-	-	
	6.5%	4.0%	9.3%				14.3%	16.7%	2.9%	5.0%	8.3%	7.2%	12.5%					
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.1%	2.0%							2.9%			1.4%						



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	32	17	15	-	3	-	2	6	15	6	3	23	5	4	-	1	2	
	100%	100%	100.0%	100%			100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	28	15	13	-	3	-	-	5	14	6	3	20	4	4	-	1	2	
=====	87.5%	88%	86.7%	100%				83.3%	93.3%	100%	100.0%	87.0%	80.0%	100%		100.0%	100%	
Very Safe	9	6	3	-	-	-	-	2	3	4	1	6	3	2	-	1	-	
	28.1%	35%	20.0%					33.3%	20.0%	67%	33.3%	26.1%	60.0%	50.0%		100.0%		
Somewhat Safe	19	9	10	-	3	-	-	3	11	2	2	14	1	2	-	-	2	
	59.4%	53%	66.7%	100%				50.0%	73.3%	33%	66.7%	60.9%	20.0%	50.0%			100%	
Neutral	2	1	1	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
	6.2%	5.9%	6.7%				50.0%		6.7%			8.7%						
Unsafe [NET]	2	1	1	-	-	-	1	1	-	-	-	1	1	-	-	-	-	
=====	6.2%	5.9%	6.7%				50.0%	16.7%				4.3%	20.0%					
Somewhat Unsafe	2	1	1	-	-	-	1	1	-	-	-	1	1	-	-	-	-	
	6.2%	5.9%	6.7%				50.0%	16.7%				4.3%	20.0%					



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	61	33	28	-	4	7	5	12	19	14	9	46	3	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	46	25	21	-	3	5	5	9	13	11	6	35	3	2	-	-	1	
=====	75.4%	76%	75.0%		75.0%	71.4%	100%	75.0%	68.4%	79%	66.7%	76.1%	100.0%	100%			33.3%	
Very Safe	21	15	6	-	-	4	4	4	6	3	4	13	3	2	-	-	-	
	34.4%	45%	21.4%			57.1%	80.0%	33.3%	31.6%	21%	44.4%	28.3%	100.0%	100%				
Somewhat Safe	25	10	15	-	3	1	1	5	7	8	2	22	-	-	-	-	1	
	41.0%	30%	53.6%		75.0%	14.3%	20.0%	41.7%	36.8%	57%	22.2%	47.8%					33.3%	
Neutral	10	6	4	-	1	2	-	1	4	2	2	6	-	-	-	-	2	
	16.4%	18%	14.3%		25.0%	28.6%		8.3%	21.1%	14%	22.2%	13.0%					66.7%	
Unsafe [NET]	5	2	3	-	-	-	-	2	2	1	1	5	-	-	-	-	-	
=====	8.2%	6.1%	10.7%					16.7%	10.5%	7.1%	11.1%	10.9%						
Somewhat Unsafe	4	1	3	-	-	-	-	2	1	1	1	4	-	-	-	-	-	
	6.6%	3.0%	10.7%					16.7%	5.3%	7.1%	11.1%	8.7%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.6%	3.0%							5.3%			2.2%						



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	20	14	5	-	1	1	-	3	7	7	6	10	1	1	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Safe [NET]	11	7	4	-	-	-	-	2	4	5	3	5	1	1	-	1	
=====	55.0%	50%	80.0%					66.7%	57.1%	71%	50.0%	50.0%	100.0%	100%		50.0%	
Very Safe	5	4	1	-	-	-	-	1	2	2	1	4	-	-	-	-	
	25.0%	29%	20.0%					33.3%	28.6%	29%	16.7%	40.0%					
Somewhat Safe	6	3	3	-	-	-	-	1	2	3	2	1	1	1	-	1	
	30.0%	21%	60.0%					33.3%	28.6%	43%	33.3%	10.0%	100.0%	100%		50.0%	
Neutral	5	4	-	-	1	1	-	-	2	1	2	3	-	-	-	-	
	25.0%	29%			100%	100%			28.6%	14%	33.3%	30.0%					
Unsafe [NET]	4	3	1	-	-	-	-	1	1	1	1	2	-	-	-	1	
=====	20.0%	21%	20.0%					33.3%	14.3%	14%	16.7%	20.0%				50.0%	
Somewhat Unsafe	4	3	1	-	-	-	-	1	1	1	1	2	-	-	-	1	
	20.0%	21%	20.0%					33.3%	14.3%	14%	16.7%	20.0%				50.0%	



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	9	7	2	-	-	-	-	2	4	3	3	3	1	1	-	-	1	
=====	75.0%	78%	100.0%					100%	80.0%	100%	75.0%	60.0%	100.0%	100%			100%	
Very Safe	4	4	-	-	-	-	-	1	2	1	1	3	-	-	-	-	-	
	33.3%	44%						50.0%	40.0%	33%	25.0%	60.0%						
Somewhat Safe	5	3	2	-	-	-	-	1	2	2	2	-	1	1	-	-	1	
	41.7%	33%	100.0%					50.0%	40.0%	67%	50.0%		100.0%	100%			100%	
Neutral	3	2	-	-	1	1	-	-	1	-	1	2	-	-	-	-	-	
	25.0%	22%			100%	100%			20.0%		25.0%	40.0%						



Q6_B. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	5	3	-	-	-	-	1	2	4	2	5	-	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%					100%	
Safe [NET]	2	-	2	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
=====	25.0%		66.7%							50%		40.0%						
Very Safe	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%		33.3%							25%		20.0%						
Somewhat Safe	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%		33.3%							25%		20.0%						
Neutral	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	25.0%	40%							50.0%	25%	50.0%	20.0%						
Unsafe [NET]	4	3	1	-	-	-	-	1	1	1	1	2	-	-	-	-	1	
=====	50.0%	60%	33.3%					100%	50.0%	25%	50.0%	40.0%					100%	
Somewhat Unsafe	4	3	1	-	-	-	-	1	1	1	1	2	-	-	-	-	1	
	50.0%	60%	33.3%					100%	50.0%	25%	50.0%	40.0%					100%	



Q6_BA. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1248	595	603	8	22	262	292	233	234	181	189	781	106	135	14	22	146	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Safe [NET]	952	462	456	5	16	217	224	171	178	130	139	616	83	105	9	13	92	
=====	76.3%	78%	75.6%	62.5%	72.7%	82.8%	76.7%	73.4%	76.1%	72%	73.5%	78.9%	78.3%	77.8%	64.3%	59.1%	63.0%	
Very Safe	471	251	209	3	3	111	126	84	83	59	71	305	41	54	1	8	38	
	49.5%	54%	45.8%	60.0%	18.8%	51.2%	56.2%	49.1%	46.6%	45%	51.1%	49.5%	49.4%	51.4%	11.1%	61.5%	41.3%	
Somewhat Safe	481	211	247	2	13	106	98	87	95	71	68	311	42	51	8	5	54	
	50.5%	46%	54.2%	40.0%	81.2%	48.8%	43.8%	50.9%	53.4%	55%	48.9%	50.5%	50.6%	48.6%	88.9%	38.5%	58.7%	
Neutral	155	78	70	2	4	26	36	32	23	31	27	86	14	18	2	4	23	
	12.4%	13%	11.6%	25.0%	18.2%	9.9%	12.3%	13.7%	9.8%	17%	14.3%	11.0%	13.2%	13.3%	14.3%	18.2%	15.8%	
Unsafe [NET]	141	55	77	1	2	19	32	30	33	20	23	79	9	12	3	5	31	
=====	11.3%	9.2%	12.8%	12.5%	9.1%	7.3%	11.0%	12.9%	14.1%	11%	12.2%	10.1%	8.5%	8.9%	21.4%	22.7%	21.2%	
Somewhat Unsafe	106	44	58	-	2	13	27	22	23	17	17	63	6	9	2	2	19	
	75.2%	80%	75.3%		100%	68.4%	84.4%	73.3%	69.7%	85%	73.9%	79.7%	66.7%	75.0%	66.7%	40.0%	61.3%	
Very Unsafe	35	11	19	1	-	6	5	8	10	3	6	16	3	3	1	3	12	
	24.8%	20%	24.7%	100.0%		31.6%	15.6%	26.7%	30.3%	15%	26.1%	20.3%	33.3%	25.0%	33.3%	60.0%	38.7%	



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 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1248	220	167	131	262	108	100	140	75	1	19	235	211	215	198	386	54	165	166	275	577
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Safe [NET]	952	183	112	100	199	80	77	105	63	1	14	194	168	173	144	271	39	133	122	209	441
=====	76.3%	83.2%	67.1%	76.3%	76.0%	74.1%	77.0%	75.0%	84.0%	100%	73.7%	82.6%	79.6%	80.5%	72.7%	70.2%	72.2%	80.6%	73.5%	76.0%	76.4%
Very Safe	471	95	49	45	102	40	39	54	33	1	6	98	92	81	76	123	23	65	67	92	222
	49.5%	51.9%	43.8%	45.0%	51.3%	50.0%	50.6%	51.4%	52.4%	100%	42.9%	50.5%	54.8%	46.8%	52.8%	45.4%	59.0%	48.9%	54.9%	44.0%	50.3%
Somewhat Safe	481	88	63	55	97	40	38	51	30	-	8	96	76	92	68	148	16	68	55	117	219
	50.5%	48.1%	56.2%	55.0%	48.7%	50.0%	49.4%	48.6%	47.6%	-	57.1%	49.5%	45.2%	53.2%	47.2%	54.6%	41.0%	51.1%	45.1%	56.0%	49.7%
Neutral	155	17	28	11	44	11	15	16	10	-	1	27	19	20	28	61	11	21	30	27	64
	12.4%	7.7%	16.8%	8.4%	16.8%	10.2%	15.0%	11.4%	13.3%	-	5.3%	11.5%	9.0%	9.3%	14.1%	15.8%	20.4%	12.7%	18.1%	9.8%	11.1%
Unsafe [NET]	141	20	27	20	19	17	8	19	2	-	4	14	24	22	26	54	4	11	14	39	72
=====	11.3%	9.1%	16.2%	15.3%	7.3%	15.7%	8.0%	13.6%	2.7%	-	21.1%	6.0%	11.4%	10.2%	13.1%	14.0%	7.4%	6.7%	8.4%	14.2%	12.5%
Somewhat Unsafe	106	16	19	15	13	14	7	16	1	-	3	10	17	18	22	38	1	7	9	32	56
	75.2%	80.0%	70.4%	75.0%	68.4%	82.4%	87.5%	84.2%	50.0%	-	75.0%	71.4%	70.8%	81.8%	84.6%	70.4%	25.0%	63.6%	64.3%	82.1%	77.8%
Very Unsafe	35	4	8	5	6	3	1	3	1	-	1	4	7	4	4	16	3	4	5	7	16
	24.8%	20.0%	29.6%	25.0%	31.6%	17.6%	12.5%	15.8%	50.0%	-	25.0%	28.6%	29.2%	18.2%	15.4%	29.6%	75.0%	36.4%	35.7%	17.9%	22.2%



Q6_BA. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1248	94	1081	1188	60	668	634	34	139	328	78	229	21	93	32	61	20	12	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Safe [NET]	952	64	840	911	41	500	478	22	106	261	65	182	14	74	28	46	11	9	2
=====	76.3%	68.1%	77.7%	76.7%	68.3%	74.9%	75.4%	64.7%	76.3%	79.6%	83.3%	79.5%	66.7%	79.6%	87.5%	75.4%	55.0%	75%	25.0%
Very Safe	471	32	417	447	24	257	241	16	48	131	30	95	6	30	9	21	5	4	1
	49.5%	50.0%	49.6%	49.1%	58.5%	51.4%	50.4%	72.7%	45.3%	50.2%	46.2%	52.2%	42.9%	40.5%	32.1%	45.7%	45.5%	44%	50.0%
Somewhat Safe	481	32	423	464	17	243	237	6	58	130	35	87	8	44	19	25	6	5	1
	50.5%	50.0%	50.4%	50.9%	41.5%	48.6%	49.6%	27.3%	54.7%	49.8%	53.8%	47.8%	57.1%	59.5%	67.9%	54.3%	54.5%	56%	50.0%
Neutral	155	10	132	143	12	75	67	8	22	41	9	28	4	12	2	10	5	3	2
	12.4%	10.6%	12.2%	12.0%	20.0%	11.2%	10.6%	23.5%	15.8%	12.5%	11.5%	12.2%	19.0%	12.9%	6.2%	16.4%	25.0%	25%	25.0%
Unsafe [NET]	141	20	109	134	7	93	89	4	11	26	4	19	3	7	2	5	4	-	4
=====	11.3%	21.3%	10.1%	11.3%	11.7%	13.9%	14.0%	11.8%	7.9%	7.9%	5.1%	8.3%	14.3%	7.5%	6.2%	8.2%	20.0%	-	50.0%
Somewhat Unsafe	106	13	86	101	5	66	64	2	9	21	4	14	3	6	2	4	4	-	4
	75.2%	65.0%	78.9%	75.4%	71.4%	71.0%	71.9%	50.0%	81.8%	80.8%	100%	73.7%	100.0%	85.7%	100.0%	80.0%	100.0%	-	100%
Very Unsafe	35	7	23	33	2	27	25	2	2	5	-	5	-	1	-	1	-	-	-
	24.8%	35.0%	21.1%	24.6%	28.6%	29.0%	28.1%	50.0%	18.2%	19.2%	-	26.3%	-	14.3%	-	20.0%	-	-	-



Q6_BA. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	93	50	43	-	7	7	7	18	34	20	12	69	8	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	74	40	34	-	6	5	5	14	27	17	9	55	7	6	-	1	3	
=====	79.6%	80%	79.1%		85.7%	71.4%	71.4%	77.8%	79.4%	85%	75.0%	79.7%	87.5%	100%		100.0%	60.0%	
Very Safe	30	21	9	-	-	4	4	6	9	7	5	19	6	4	-	1	-	
	40.5%	52%	26.5%			80.0%	80.0%	42.9%	33.3%	41%	55.6%	34.5%	85.7%	66.7%		100.0%		
Somewhat Safe	44	19	25	-	6	1	1	8	18	10	4	36	1	2	-	-	3	
	59.5%	48%	73.5%		100%	20.0%	20.0%	57.1%	66.7%	59%	44.4%	65.5%	14.3%	33.3%			100%	
Neutral	12	7	5	-	1	2	1	1	5	2	2	8	-	-	-	-	2	
	12.9%	14%	11.6%		14.3%	28.6%	14.3%	5.6%	14.7%	10%	16.7%	11.6%					40.0%	
Unsafe [NET]	7	3	4	-	-	-	1	3	2	1	1	6	1	-	-	-	-	
=====	7.5%	6.0%	9.3%				14.3%	16.7%	5.9%	5.0%	8.3%	8.7%	12.5%					
Somewhat Unsafe	6	2	4	-	-	-	1	3	1	1	1	5	1	-	-	-	-	
	85.7%	67%	100.0%				100%	100%	50.0%	100%	100.0%	83.3%	100.0%					
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	14.3%	33%							50.0%			16.7%						



Q6_BA. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	32	17	15	-	3	-	2	6	15	6	3	23	5	4	-	1	2	
	100%	100%	100.0%	100%			100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	28	15	13	-	3	-	-	5	14	6	3	20	4	4	-	1	2	
=====	87.5%	88%	86.7%	100%				83.3%	93.3%	100%	100.0%	87.0%	80.0%	100%		100.0%	100%	
Very Safe	9	6	3	-	-	-	-	2	3	4	1	6	3	2	-	1	-	
	32.1%	40%	23.1%					40.0%	21.4%	67%	33.3%	30.0%	75.0%	50.0%		100.0%		
Somewhat Safe	19	9	10	-	3	-	-	3	11	2	2	14	1	2	-	-	2	
	67.9%	60%	76.9%	100%				60.0%	78.6%	33%	66.7%	70.0%	25.0%	50.0%			100%	
Neutral	2	1	1	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
	6.2%	5.9%	6.7%				50.0%		6.7%			8.7%						
Unsafe [NET]	2	1	1	-	-	-	1	1	-	-	-	1	1	-	-	-	-	
=====	6.2%	5.9%	6.7%				50.0%	16.7%				4.3%	20.0%					
Somewhat Unsafe	2	1	1	-	-	-	1	1	-	-	-	1	1	-	-	-	-	
	100%	100%	100.0%				100%	100%				100%	100.0%					



Q6_BA. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	33	28	-	4	7	5	12	19	14	9	46	3	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	46	25	21	-	3	5	5	9	13	11	6	35	3	2	-	-	1	
=====	75.4%	76%	75.0%		75.0%	71.4%	100%	75.0%	68.4%	79%	66.7%	76.1%	100.0%	100%			33.3%	
Very Safe	21	15	6	-	-	4	4	4	6	3	4	13	3	2	-	-	-	
	45.7%	60%	28.6%			80.0%	80.0%	44.4%	46.2%	27%	66.7%	37.1%	100.0%	100%				
Somewhat Safe	25	10	15	-	3	1	1	5	7	8	2	22	-	-	-	-	1	
	54.3%	40%	71.4%		100%	20.0%	20.0%	55.6%	53.8%	73%	33.3%	62.9%					100%	
Neutral	10	6	4	-	1	2	-	1	4	2	2	6	-	-	-	-	2	
	16.4%	18%	14.3%		25.0%	28.6%		8.3%	21.1%	14%	22.2%	13.0%					66.7%	
Unsafe [NET]	5	2	3	-	-	-	-	2	2	1	1	5	-	-	-	-	-	
=====	8.2%	6.1%	10.7%					16.7%	10.5%	7.1%	11.1%	10.9%						
Somewhat Unsafe	4	1	3	-	-	-	-	2	1	1	1	4	-	-	-	-	-	
	80.0%	50%	100.0%					100%	50.0%	100%	100.0%	80.0%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	20.0%	50%							50.0%			20.0%						



Q6_BA. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	20	14	5	-	1	1	-	3	7	7	6	10	1	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	11	7	4	-	-	-	-	2	4	5	3	5	1	1	-	-	1	
=====	55.0%	50%	80.0%					66.7%	57.1%	71%	50.0%	50.0%	100.0%	100%			50.0%	
Very Safe	5	4	1	-	-	-	-	1	2	2	1	4	-	-	-	-	-	
	45.5%	57%	25.0%					50.0%	50.0%	40%	33.3%	80.0%						
Somewhat Safe	6	3	3	-	-	-	-	1	2	3	2	1	1	1	-	-	1	
	54.5%	43%	75.0%					50.0%	50.0%	60%	66.7%	20.0%	100.0%	100%			100%	
Neutral	5	4	-	-	1	1	-	-	2	1	2	3	-	-	-	-	-	
	25.0%	29%			100%	100%			28.6%	14%	33.3%	30.0%						
Unsafe [NET]	4	3	1	-	-	-	-	1	1	1	1	2	-	-	-	-	1	
=====	20.0%	21%	20.0%					33.3%	14.3%	14%	16.7%	20.0%					50.0%	
Somewhat Unsafe	4	3	1	-	-	-	-	1	1	1	1	2	-	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%					100%	



Q6_BA. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	9	7	2	-	-	-	-	2	4	3	3	3	1	1	-	-	1	
=====	75.0%	78%	100.0%					100%	80.0%	100%	75.0%	60.0%	100.0%	100%			100%	
Very Safe	4	4	-	-	-	-	-	1	2	1	1	3	-	-	-	-	-	
	44.4%	57%						50.0%	50.0%	33%	33.3%	100%						
Somewhat Safe	5	3	2	-	-	-	-	1	2	2	2	-	1	1	-	-	1	
	55.6%	43%	100.0%					50.0%	50.0%	67%	66.7%		100.0%	100%			100%	
Neutral	3	2	-	-	1	1	-	-	1	-	1	2	-	-	-	-	-	
	25.0%	22%			100%	100%			20.0%		25.0%	40.0%						



Q6_BA. Please indicate how safe or unsafe you feel.
 In areas with nightlife activity (Clarendon, Ballston, Crystal City)
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	5	3	-	-	-	-	1	2	4	2	5	-	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%					100%	
Safe [NET]	2	-	2	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
=====	25.0%		66.7%							50%		40.0%						
Very Safe	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	50.0%		50.0%							50%		50.0%						
Somewhat Safe	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	50.0%		50.0%							50%		50.0%						
Neutral	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	25.0%	40%							50.0%	25%	50.0%	20.0%						
Unsafe [NET]	4	3	1	-	-	-	-	1	1	1	1	2	-	-	-	-	1	
=====	50.0%	60%	33.3%					100%	50.0%	25%	50.0%	40.0%					100%	
Somewhat Unsafe	4	3	1	-	-	-	-	1	1	1	1	2	-	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%					100%	



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1291	614	625	8	22	265	300	237	246	194	194	802	114	141	15	22	153	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Safe [NET]	1075	517	520	5	20	224	258	192	205	157	163	685	97	118	11	15	108	
=====	83.3%	84%	83.2%	62.5%	90.9%	84.5%	86.0%	81.0%	83.3%	81%	84.0%	85.4%	85.1%	83.7%	73.3%	68.2%	70.6%	
Very Safe	588	307	267	3	6	142	147	101	106	79	88	387	45	70	4	8	51	
	45.5%	50%	42.7%	37.5%	27.3%	53.6%	49.0%	42.6%	43.1%	41%	45.4%	48.3%	39.5%	49.6%	26.7%	36.4%	33.3%	
Somewhat Safe	487	210	253	2	14	82	111	91	99	78	75	298	52	48	7	7	57	
	37.7%	34%	40.5%	25.0%	63.6%	30.9%	37.0%	38.4%	40.2%	40%	38.7%	37.2%	45.6%	34.0%	46.7%	31.8%	37.3%	
Neutral	121	54	60	-	1	24	25	26	18	20	20	65	9	15	2	1	21	
	9.4%	8.8%	9.6%		4.5%	9.1%	8.3%	11.0%	7.3%	10%	10.3%	8.1%	7.9%	10.6%	13.3%	4.5%	13.7%	
Unsafe [NET]	95	43	45	3	1	17	17	19	23	17	11	52	8	8	2	6	24	
=====	7.4%	7.0%	7.2%	37.5%	4.5%	6.4%	5.7%	8.0%	9.3%	8.8%	5.7%	6.5%	7.0%	5.7%	13.3%	27.3%	15.7%	
Somewhat Unsafe	80	38	38	1	1	13	16	14	20	16	9	43	6	6	-	3	19	
	6.2%	6.2%	6.1%	12.5%	4.5%	4.9%	5.3%	5.9%	8.1%	8.2%	4.6%	5.4%	5.3%	4.3%		13.6%	12.4%	
Very Unsafe	15	5	7	2	-	4	1	5	3	1	2	9	2	2	2	3	5	
	1.2%	0.8%	1.1%	25.0%		1.5%	0.3%	2.1%	1.2%	0.5%	1.0%	1.1%	1.8%	1.4%	13.3%	13.6%	3.3%	



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1291	221	172	131	273	112	108	145	80	1	23	240	217	223	205	402	58	170	168	283	600
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Safe [NET]	1075	192	123	114	228	92	92	122	75	1	18	208	183	194	164	323	43	140	138	237	508
=====	83.3%	86.9%	71.5%	87.0%	83.5%	82.1%	85.2%	84.1%	93.8%	100%	78.3%	86.7%	84.3%	87.0%	80.0%	80.3%	74.1%	82.4%	82.1%	83.7%	84.7%
Very Safe	588	120	54	66	117	51	44	70	45	1	8	117	100	107	91	171	22	89	77	114	281
	45.5%	54.3%	31.4%	50.4%	42.9%	45.5%	40.7%	48.3%	56.2%	100%	34.8%	48.8%	46.1%	48.0%	44.4%	42.5%	37.9%	52.4%	45.8%	40.3%	46.8%
Somewhat Safe	487	72	69	48	111	41	48	52	30	-	10	91	83	87	73	152	21	51	61	123	227
	37.7%	32.6%	40.1%	36.6%	40.7%	36.6%	44.4%	35.9%	37.5%	-	43.5%	37.9%	38.2%	39.0%	35.6%	37.8%	36.2%	30.0%	36.3%	43.5%	37.8%
Neutral	121	19	22	8	29	7	13	15	4	-	-	17	17	20	22	45	12	16	16	26	48
	9.4%	8.6%	12.8%	6.1%	10.6%	6.2%	12.0%	10.3%	5.0%	-	-	7.1%	7.8%	9.0%	10.7%	11.2%	20.7%	9.4%	9.5%	9.2%	8.0%
Unsafe [NET]	95	10	27	9	16	13	3	8	1	-	5	15	17	9	19	34	3	14	14	20	44
=====	7.4%	4.5%	15.7%	6.9%	5.9%	11.6%	2.8%	5.5%	1.2%	-	21.7%	6.2%	7.8%	4.0%	9.3%	8.5%	5.2%	8.2%	8.3%	7.1%	7.3%
Somewhat Unsafe	80	10	23	7	14	11	2	5	-	-	5	14	13	9	14	29	2	12	10	19	37
	6.2%	4.5%	13.4%	5.3%	5.1%	9.8%	1.9%	3.4%	-	-	21.7%	5.8%	6.0%	4.0%	6.8%	7.2%	3.4%	7.1%	6.0%	6.7%	6.2%
Very Unsafe	15	-	4	2	2	2	1	3	1	-	-	1	4	-	5	5	1	2	4	1	7
	1.2%	-	2.3%	1.5%	0.7%	1.8%	0.9%	2.1%	1.2%	-	-	0.4%	1.8%	-	2.4%	1.2%	1.7%	1.2%	2.4%	0.4%	1.2%



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1291	100	1115	1230	61	690	656	34	138	343	85	236	22	98	35	63	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Safe [NET]	1075	70	950	1024	51	559	532	27	110	305	78	208	19	84	32	52	17	11	6
=====	83.3%	70.0%	85.2%	83.3%	83.6%	81.0%	81.1%	79.4%	79.7%	88.9%	91.8%	88.1%	86.4%	85.7%	91.4%	82.5%	77.3%	92%	60.0%
Very Safe	588	37	523	557	31	308	291	17	56	177	44	122	11	40	14	26	7	4	3
	45.5%	37.0%	46.9%	45.3%	50.8%	44.6%	44.4%	50.0%	40.6%	51.6%	51.8%	51.7%	50.0%	40.8%	40.0%	41.3%	31.8%	33%	30.0%
Somewhat Safe	487	33	427	467	20	251	241	10	54	128	34	86	8	44	18	26	10	7	3
	37.7%	33.0%	38.3%	38.0%	32.8%	36.4%	36.7%	29.4%	39.1%	37.3%	40.0%	36.4%	36.4%	44.9%	51.4%	41.3%	45.5%	58%	30.0%
Neutral	121	8	99	117	4	65	63	2	21	23	5	16	2	9	1	8	3	1	2
	9.4%	8.0%	8.9%	9.5%	6.6%	9.4%	9.6%	5.9%	15.2%	6.7%	5.9%	6.8%	9.1%	9.2%	2.9%	12.7%	13.6%	8.3%	20.0%
Unsafe [NET]	95	22	66	89	6	66	61	5	7	15	2	12	1	5	2	3	2	-	2
=====	7.4%	22.0%	5.9%	7.2%	9.8%	9.6%	9.3%	14.7%	5.1%	4.4%	2.4%	5.1%	4.5%	5.1%	5.7%	4.8%	9.1%	-	20.0%
Somewhat Unsafe	80	19	55	75	5	57	53	4	6	11	2	8	1	4	2	2	2	-	2
	6.2%	19.0%	4.9%	6.1%	8.2%	8.3%	8.1%	11.8%	4.3%	3.2%	2.4%	3.4%	4.5%	4.1%	5.7%	3.2%	9.1%	-	20.0%
Very Unsafe	15	3	11	14	1	9	8	1	1	4	-	4	-	1	-	1	-	-	-
	1.2%	3.0%	1.0%	1.1%	1.6%	1.3%	1.2%	2.9%	0.7%	1.2%	-	1.7%	-	1.0%	-	1.6%	-	-	-



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	98	52	46	-	7	8	7	19	35	22	12	72	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	84	44	40	-	6	6	6	16	30	20	10	61	9	7	-	1	4	
=====	85.7%	85%	87.0%		85.7%	75.0%	85.7%	84.2%	85.7%	91%	83.3%	84.7%	100.0%	100%		100.0%	80.0%	
Very Safe	40	24	16	-	1	6	4	10	11	8	6	28	4	6	-	1	1	
	40.8%	46%	34.8%		14.3%	75.0%	57.1%	52.6%	31.4%	36%	50.0%	38.9%	44.4%	85.7%		100.0%	20.0%	
Somewhat Safe	44	20	24	-	5	-	2	6	19	12	4	33	5	1	-	-	3	
	44.9%	38%	52.2%		71.4%		28.6%	31.6%	54.3%	55%	33.3%	45.8%	55.6%	14.3%			60.0%	
Neutral	9	4	5	-	1	1	-	3	3	1	1	7	-	-	-	-	1	
	9.2%	7.7%	10.9%		14.3%	12.5%		15.8%	8.6%	4.5%	8.3%	9.7%					20.0%	
Unsafe [NET]	5	4	1	-	-	1	1	-	2	1	1	4	-	-	-	-	-	
=====	5.1%	7.7%	2.2%			12.5%	14.3%		5.7%	4.5%	8.3%	5.6%						
Somewhat Unsafe	4	3	1	-	-	1	1	-	1	1	1	3	-	-	-	-	-	
	4.1%	5.8%	2.2%			12.5%	14.3%		2.9%	4.5%	8.3%	4.2%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.0%	1.9%							2.9%			1.4%						



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	32	16	16	-	3	1	1	7	14	6	3	22	5	5	-	1	2	
=====	91.4%	84%	100.0%		100%	100%	50.0%	100%	93.3%	86%	100.0%	88.0%	100.0%	100%		100.0%	100%	
Very Safe	14	7	7	-	1	1	-	4	5	3	1	10	2	4	-	1	1	
	40.0%	37%	43.8%		33.3%	100%		57.1%	33.3%	43%	33.3%	40.0%	40.0%	80.0%		100.0%	50.0%	
Somewhat Safe	18	9	9	-	2	-	1	3	9	3	2	12	3	1	-	-	1	
	51.4%	47%	56.2%		66.7%		50.0%	42.9%	60.0%	43%	66.7%	48.0%	60.0%	20.0%			50.0%	
Neutral	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	2.9%	5.3%								14%		4.0%						
Unsafe [NET]	2	2	-	-	-	1	-	1	-	-	2	-	-	-	-	-	-	
=====	5.7%	11%				50.0%		6.7%			8.0%							
Somewhat Unsafe	2	2	-	-	-	1	-	1	-	-	2	-	-	-	-	-	-	
	5.7%	11%				50.0%		6.7%			8.0%							



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	63	33	30	-	4	7	5	12	20	15	9	47	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	52	28	24	-	3	5	5	9	16	14	7	39	4	2	-	-	2	
=====	82.5%	85%	80.0%		75.0%	71.4%	100%	75.0%	80.0%	93%	77.8%	83.0%	100.0%	100%			66.7%	
Very Safe	26	17	9	-	-	5	4	6	6	5	5	18	2	2	-	-	-	
	41.3%	52%	30.0%			71.4%	80.0%	50.0%	30.0%	33%	55.6%	38.3%	50.0%	100%				
Somewhat Safe	26	11	15	-	3	-	1	3	10	9	2	21	2	-	-	-	2	
	41.3%	33%	50.0%		75.0%		20.0%	25.0%	50.0%	60%	22.2%	44.7%	50.0%				66.7%	
Neutral	8	3	5	-	1	1	-	3	3	-	1	6	-	-	-	-	1	
	12.7%	9.1%	16.7%		25.0%	14.3%		25.0%	15.0%		11.1%	12.8%					33.3%	
Unsafe [NET]	3	2	1	-	-	1	-	-	1	1	1	2	-	-	-	-	-	
=====	4.8%	6.1%	3.3%			14.3%			5.0%	6.7%	11.1%	4.3%						
Somewhat Unsafe	2	1	1	-	-	1	-	-	-	1	1	1	-	-	-	-	-	
	3.2%	3.0%	3.3%			14.3%				6.7%	11.1%	2.1%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.6%	3.0%							5.0%			2.1%						



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	17	11	5	-	1	1	1	2	5	5	5	9	1	1	-	-	1	
=====	77.3%	73%	83.3%		100%	100%	100%	66.7%	71.4%	71%	83.3%	81.8%	50.0%	100%			50.0%	
Very Safe	7	5	2	-	-	1	1	1	3	1	1	6	-	-	-	-	-	
	31.8%	33%	33.3%			100%	100%	33.3%	42.9%	14%	16.7%	54.5%						
Somewhat Safe	10	6	3	-	1	-	-	1	2	4	4	3	1	1	-	-	1	
	45.5%	40%	50.0%		100%			33.3%	28.6%	57%	66.7%	27.3%	50.0%	100%			50.0%	
Neutral	3	2	1	-	-	-	-	1	1	1	1	-	1	-	-	-	1	
	13.6%	13%	16.7%					33.3%	14.3%	14%	16.7%		50.0%				50.0%	
Unsafe [NET]	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
=====	9.1%	13%							14.3%	14%		18.2%						
Somewhat Unsafe	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	9.1%	13%							14.3%	14%		18.2%						



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
=====	91.7%	89%	100.0%		100%	100%		100%	80.0%	100%	100.0%	100%		100%			100%	
Very Safe	4	4	-	-	-	1	-	1	2	-	1	3	-	-	-	-	-	
	33.3%	44%				100%		50.0%	40.0%		25.0%	60.0%						
Somewhat Safe	7	4	2	-	1	-	-	1	2	3	3	2	-	1	-	-	1	
	58.3%	44%	100.0%		100%			50.0%	40.0%	100%	75.0%	40.0%		100%			100%	
Neutral	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
	8.3%	11%							20.0%				100.0%					



Q6_C. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Safe [NET]	6	3	3	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
=====	60.0%	50%	75.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Very Safe	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	30.0%	17%	50.0%				100%		50.0%	25%		50.0%						
Somewhat Safe	3	2	1	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
	30.0%	33%	25.0%							25%	50.0%	16.7%	100.0%					
Neutral	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	20.0%	17%	25.0%					100%		25%	50.0%						100%	
Unsafe [NET]	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
=====	20.0%	33%							50.0%	25%		33.3%						
Somewhat Unsafe	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	20.0%	33%							50.0%	25%		33.3%						



Q6_CA. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
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	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1291	614	625	8	22	265	300	237	246	194	194	802	114	141	15	22	153	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Safe [NET]	1075	517	520	5	20	224	258	192	205	157	163	685	97	118	11	15	108	
=====	83.3%	84%	83.2%	62.5%	90.9%	84.5%	86.0%	81.0%	83.3%	81%	84.0%	85.4%	85.1%	83.7%	73.3%	68.2%	70.6%	
Very Safe	588	307	267	3	6	142	147	101	106	79	88	387	45	70	4	8	51	
	54.7%	59%	51.3%	60.0%	30.0%	63.4%	57.0%	52.6%	51.7%	50%	54.0%	56.5%	46.4%	59.3%	36.4%	53.3%	47.2%	
Somewhat Safe	487	210	253	2	14	82	111	91	99	78	75	298	52	48	7	7	57	
	45.3%	41%	48.7%	40.0%	70.0%	36.6%	43.0%	47.4%	48.3%	50%	46.0%	43.5%	53.6%	40.7%	63.6%	46.7%	52.8%	
Neutral	121	54	60	-	1	24	25	26	18	20	20	65	9	15	2	1	21	
	9.4%	8.8%	9.6%		4.5%	9.1%	8.3%	11.0%	7.3%	10%	10.3%	8.1%	7.9%	10.6%	13.3%	4.5%	13.7%	
Unsafe [NET]	95	43	45	3	1	17	17	19	23	17	11	52	8	8	2	6	24	
=====	7.4%	7.0%	7.2%	37.5%	4.5%	6.4%	5.7%	8.0%	9.3%	8.8%	5.7%	6.5%	7.0%	5.7%	13.3%	27.3%	15.7%	
Somewhat Unsafe	80	38	38	1	1	13	16	14	20	16	9	43	6	6	-	3	19	
	84.2%	88%	84.4%	33.3%	100%	76.5%	94.1%	73.7%	87.0%	94%	81.8%	82.7%	75.0%	75.0%		50.0%	79.2%	
Very Unsafe	15	5	7	2	-	4	1	5	3	1	2	9	2	2	2	3	5	
	15.8%	12%	15.6%	66.7%		23.5%	5.9%	26.3%	13.0%	5.9%	18.2%	17.3%	25.0%	25.0%	100.0%	50.0%	20.8%	



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1291	221	172	131	273	112	108	145	80	1	23	240	217	223	205	402	58	170	168	283	600
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Safe [NET]	1075	192	123	114	228	92	92	122	75	1	18	208	183	194	164	323	43	140	138	237	508
=====	83.3%	86.9%	71.5%	87.0%	83.5%	82.1%	85.2%	84.1%	93.8%	100%	78.3%	86.7%	84.3%	87.0%	80.0%	80.3%	74.1%	82.4%	82.1%	83.7%	84.7%
Very Safe	588	120	54	66	117	51	44	70	45	1	8	117	100	107	91	171	22	89	77	114	281
	54.7%	62.5%	43.9%	57.9%	51.3%	55.4%	47.8%	57.4%	60.0%	100%	44.4%	56.2%	54.6%	55.2%	55.5%	52.9%	51.2%	63.6%	55.8%	48.1%	55.3%
Somewhat Safe	487	72	69	48	111	41	48	52	30	-	10	91	83	87	73	152	21	51	61	123	227
	45.3%	37.5%	56.1%	42.1%	48.7%	44.6%	52.2%	42.6%	40.0%	-	55.6%	43.8%	45.4%	44.8%	44.5%	47.1%	48.8%	36.4%	44.2%	51.9%	44.7%
Neutral	121	19	22	8	29	7	13	15	4	-	-	17	17	20	22	45	12	16	16	26	48
	9.4%	8.6%	12.8%	6.1%	10.6%	6.2%	12.0%	10.3%	5.0%	-	-	7.1%	7.8%	9.0%	10.7%	11.2%	20.7%	9.4%	9.5%	9.2%	8.0%
Unsafe [NET]	95	10	27	9	16	13	3	8	1	-	5	15	17	9	19	34	3	14	14	20	44
=====	7.4%	4.5%	15.7%	6.9%	5.9%	11.6%	2.8%	5.5%	1.2%	-	21.7%	6.2%	7.8%	4.0%	9.3%	8.5%	5.2%	8.2%	8.3%	7.1%	7.3%
Somewhat Unsafe	80	10	23	7	14	11	2	5	-	-	5	14	13	9	14	29	2	12	10	19	37
	84.2%	100%	85.2%	77.8%	87.5%	84.6%	66.7%	62.5%	-	-	100%	93.3%	76.5%	100%	73.7%	85.3%	66.7%	85.7%	71.4%	95.0%	84.1%
Very Unsafe	15	-	4	2	2	2	1	3	1	-	-	1	4	-	5	5	1	2	4	1	7
	15.8%	-	14.8%	22.2%	12.5%	15.4%	33.3%	37.5%	100%	-	-	6.7%	23.5%	-	26.3%	14.7%	33.3%	14.3%	28.6%	5.0%	15.9%



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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	LINK	MAIL ENGLISH	QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1291	100	1115	1230	61	690	656	34	138	343	85	236	22	98	35	63	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Safe [NET]	1075	70	950	1024	51	559	532	27	110	305	78	208	19	84	32	52	17	11	6
=====	83.3%	70.0%	85.2%	83.3%	83.6%	81.0%	81.1%	79.4%	79.7%	88.9%	91.8%	88.1%	86.4%	85.7%	91.4%	82.5%	77.3%	92%	60.0%
Very Safe	588	37	523	557	31	308	291	17	56	177	44	122	11	40	14	26	7	4	3
	54.7%	52.9%	55.1%	54.4%	60.8%	55.1%	54.7%	63.0%	50.9%	58.0%	56.4%	58.7%	57.9%	47.6%	43.8%	50.0%	41.2%	36%	50.0%
Somewhat Safe	487	33	427	467	20	251	241	10	54	128	34	86	8	44	18	26	10	7	3
	45.3%	47.1%	44.9%	45.6%	39.2%	44.9%	45.3%	37.0%	49.1%	42.0%	43.6%	41.3%	42.1%	52.4%	56.2%	50.0%	58.8%	64%	50.0%
Neutral	121	8	99	117	4	65	63	2	21	23	5	16	2	9	1	8	3	1	2
	9.4%	8.0%	8.9%	9.5%	6.6%	9.4%	9.6%	5.9%	15.2%	6.7%	5.9%	6.8%	9.1%	9.2%	2.9%	12.7%	13.6%	8.3%	20.0%
Unsafe [NET]	95	22	66	89	6	66	61	5	7	15	2	12	1	5	2	3	2	-	2
=====	7.4%	22.0%	5.9%	7.2%	9.8%	9.6%	9.3%	14.7%	5.1%	4.4%	2.4%	5.1%	4.5%	5.1%	5.7%	4.8%	9.1%	-	20.0%
Somewhat Unsafe	80	19	55	75	5	57	53	4	6	11	2	8	1	4	2	2	2	-	2
	84.2%	86.4%	83.3%	84.3%	83.3%	86.4%	86.9%	80.0%	85.7%	73.3%	100%	66.7%	100.0%	80.0%	100.0%	66.7%	100.0%	-	100%
Very Unsafe	15	3	11	14	1	9	8	1	1	4	-	4	-	1	-	1	-	-	-
	15.8%	13.6%	16.7%	15.7%	16.7%	13.6%	13.1%	20.0%	14.3%	26.7%	-	33.3%	-	20.0%	-	33.3%	-	-	-



Q6_CA. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	98	52	46	-	7	8	7	19	35	22	12	72	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	84	44	40	-	6	6	6	16	30	20	10	61	9	7	-	1	4	
=====	85.7%	85%	87.0%		85.7%	75.0%	85.7%	84.2%	85.7%	91%	83.3%	84.7%	100.0%	100%		100.0%	80.0%	
Very Safe	40	24	16	-	1	6	4	10	11	8	6	28	4	6	-	1	1	
	47.6%	55%	40.0%		16.7%	100%	66.7%	62.5%	36.7%	40%	60.0%	45.9%	44.4%	85.7%		100.0%	25.0%	
Somewhat Safe	44	20	24	-	5	-	2	6	19	12	4	33	5	1	-	-	3	
	52.4%	45%	60.0%		83.3%		33.3%	37.5%	63.3%	60%	40.0%	54.1%	55.6%	14.3%			75.0%	
Neutral	9	4	5	-	1	1	-	3	3	1	1	7	-	-	-	-	1	
	9.2%	7.7%	10.9%		14.3%	12.5%		15.8%	8.6%	4.5%	8.3%	9.7%					20.0%	
Unsafe [NET]	5	4	1	-	-	1	1	-	2	1	1	4	-	-	-	-	-	
=====	5.1%	7.7%	2.2%			12.5%	14.3%		5.7%	4.5%	8.3%	5.6%						
Somewhat Unsafe	4	3	1	-	-	1	1	-	1	1	1	3	-	-	-	-	-	
	80.0%	75%	100.0%			100%	100%		50.0%	100%	100.0%	75.0%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	20.0%	25%							50.0%			25.0%						



Q6_CA. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	32	16	16	-	3	1	1	7	14	6	3	22	5	5	-	1	2	
=====	91.4%	84%	100.0%		100%	100%	50.0%	100%	93.3%	86%	100.0%	88.0%	100.0%	100%		100.0%	100%	
Very Safe	14	7	7	-	1	1	-	4	5	3	1	10	2	4	-	1	1	
	43.8%	44%	43.8%		33.3%	100%		57.1%	35.7%	50%	33.3%	45.5%	40.0%	80.0%		100.0%	50.0%	
Somewhat Safe	18	9	9	-	2	-	1	3	9	3	2	12	3	1	-	-	1	
	56.2%	56%	56.2%		66.7%		100%	42.9%	64.3%	50%	66.7%	54.5%	60.0%	20.0%			50.0%	
Neutral	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	2.9%	5.3%								14%		4.0%						
Unsafe [NET]	2	2	-	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
=====	5.7%	11%					50.0%		6.7%			8.0%						
Somewhat Unsafe	2	2	-	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
	100%	100%					100%		100%			100%						



Q6_CA. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	63	33	30	-	4	7	5	12	20	15	9	47	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	52	28	24	-	3	5	5	9	16	14	7	39	4	2	-	-	2	
=====	82.5%	85%	80.0%		75.0%	71.4%	100%	75.0%	80.0%	93%	77.8%	83.0%	100.0%	100%			66.7%	
Very Safe	26	17	9	-	-	5	4	6	6	5	5	18	2	2	-	-	-	
	50.0%	61%	37.5%			100%	80.0%	66.7%	37.5%	36%	71.4%	46.2%	50.0%	100%				
Somewhat Safe	26	11	15	-	3	-	1	3	10	9	2	21	2	-	-	-	2	
	50.0%	39%	62.5%		100%		20.0%	33.3%	62.5%	64%	28.6%	53.8%	50.0%				100%	
Neutral	8	3	5	-	1	1	-	3	3	-	1	6	-	-	-	-	1	
	12.7%	9.1%	16.7%		25.0%	14.3%		25.0%	15.0%		11.1%	12.8%					33.3%	
Unsafe [NET]	3	2	1	-	-	1	-	-	1	1	1	2	-	-	-	-	-	
=====	4.8%	6.1%	3.3%			14.3%			5.0%	6.7%	11.1%	4.3%						
Somewhat Unsafe	2	1	1	-	-	1	-	-	-	1	1	1	-	-	-	-	-	
	66.7%	50%	100.0%			100%				100%	100.0%	50.0%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							100%			50.0%						



Q6_CA. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	17	11	5	-	1	1	1	2	5	5	5	9	1	1	-	-	1	
=====	77.3%	73%	83.3%		100%	100%	100%	66.7%	71.4%	71%	83.3%	81.8%	50.0%	100%			50.0%	
Very Safe	7	5	2	-	-	1	1	1	3	1	1	6	-	-	-	-	-	
	41.2%	45%	40.0%			100%	100%	50.0%	60.0%	20%	20.0%	66.7%						
Somewhat Safe	10	6	3	-	1	-	-	1	2	4	4	3	1	1	-	-	1	
	58.8%	55%	60.0%		100%			50.0%	40.0%	80%	80.0%	33.3%	100.0%	100%			100%	
Neutral	3	2	1	-	-	-	-	1	1	1	1	-	1	-	-	-	1	
	13.6%	13%	16.7%					33.3%	14.3%	14%	16.7%		50.0%				50.0%	
Unsafe [NET]	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
=====	9.1%	13%							14.3%	14%		18.2%						
Somewhat Unsafe	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	100%	100%							100%	100%		100%						



Q6_CA. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Safe [NET]	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1
=====	91.7%	89%	100.0%		100%	100%		100%	80.0%	100%	100.0%	100%		100%			100%
Very Safe	4	4	-	-	-	1	-	1	2	-	1	3	-	-	-	-	-
	36.4%	50%				100%		50.0%	50.0%		25.0%	60.0%					
Somewhat Safe	7	4	2	-	1	-	-	1	2	3	3	2	-	1	-	-	1
	63.6%	50%	100.0%		100%			50.0%	50.0%	100%	75.0%	40.0%		100%			100%
Neutral	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	8.3%	11%							20.0%				100.0%				



Q6_CA. Please indicate how safe or unsafe you feel.
 In commercial/retail areas
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Safe [NET]	6	3	3	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
=====	60.0%	50%	75.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Very Safe	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	50.0%	33%	66.7%				100%		100%	50%		75.0%						
Somewhat Safe	3	2	1	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
	50.0%	67%	33.3%							50%	100.0%	25.0%	100.0%					
Neutral	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	20.0%	17%	25.0%					100%		25%	50.0%						100%	
Unsafe [NET]	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
=====	20.0%	33%							50.0%	25%		33.3%						
Somewhat Unsafe	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	100%	100%							100%	100%		100%						



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1298	617	629	8	22	266	300	238	250	195	195	805	116	141	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Safe [NET]	1122	532	552	5	16	235	265	197	217	172	171	716	98	126	13	15	108
=====	86.4%	86%	87.8%	62.5%	72.7%	88.3%	88.3%	82.8%	86.8%	88%	87.7%	88.9%	84.5%	89.4%	86.7%	68.2%	70.1%
Very Safe	631	309	307	2	6	136	155	111	124	92	95	412	53	64	6	8	51
	48.6%	50%	48.8%	25.0%	27.3%	51.1%	51.7%	46.6%	49.6%	47%	48.7%	51.2%	45.7%	45.4%	40.0%	36.4%	33.1%
Somewhat Safe	491	223	245	3	10	99	110	86	93	80	76	304	45	62	7	7	57
	37.8%	36%	39.0%	37.5%	45.5%	37.2%	36.7%	36.1%	37.2%	41%	39.0%	37.8%	38.8%	44.0%	46.7%	31.8%	37.0%
Neutral	97	46	47	-	3	15	22	24	17	11	12	48	10	11	1	2	24
	7.5%	7.5%	7.5%		13.6%	5.6%	7.3%	10.1%	6.8%	5.6%	6.2%	6.0%	8.6%	7.8%	6.7%	9.1%	15.6%
Unsafe [NET]	79	39	30	3	3	16	13	17	16	12	12	41	8	4	1	5	22
=====	6.1%	6.3%	4.8%	37.5%	13.6%	6.0%	4.3%	7.1%	6.4%	6.2%	6.2%	5.1%	6.9%	2.8%	6.7%	22.7%	14.3%
Somewhat Unsafe	64	31	24	3	3	12	12	13	11	12	8	37	6	2	-	3	17
	4.9%	5.0%	3.8%	37.5%	13.6%	4.5%	4.0%	5.5%	4.4%	6.2%	4.1%	4.6%	5.2%	1.4%		13.6%	11.0%
Very Unsafe	15	8	6	-	-	4	1	4	5	-	4	4	2	2	1	2	5
	1.2%	1.3%	1.0%			1.5%	0.3%	1.7%	2.0%		2.1%	0.5%	1.7%	1.4%	6.7%	9.1%	3.2%



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1298 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	146 100%	80 100%	1 100%	25 100%	241 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	171 100.0%	169 100.0%	284 100.0%	603 100.0%
Safe [NET] =====	1122 86.4%	199 90.0%	132 76.7%	117 88.6%	238 86.5%	92 81.4%	97 89.8%	130 89.0%	75 93.8%	1 100%	20 80.0%	219 90.9%	182 83.5%	201 89.3%	170 82.5%	346 85.6%	45 76.3%	151 88.3%	145 85.8%	241 84.9%	533 88.4%
Very Safe	631 48.6%	128 57.9%	56 32.6%	64 48.5%	123 44.7%	61 54.0%	48 44.4%	80 54.8%	47 58.8%	1 100%	12 48.0%	121 50.2%	104 47.7%	109 48.4%	97 47.1%	198 49.0%	27 45.8%	93 54.4%	84 49.7%	118 41.5%	306 50.7%
Somewhat Safe	491 37.8%	71 32.1%	76 44.2%	53 40.2%	115 41.8%	31 27.4%	49 45.4%	50 34.2%	28 35.0%	- 32.0%	8 40.7%	98 35.8%	78 40.9%	92 35.4%	73 36.6%	148 30.5%	18 30.5%	58 33.9%	61 36.1%	123 43.3%	227 37.6%
Neutral	97 7.5%	15 6.8%	19 11.0%	7 5.3%	22 8.0%	12 10.6%	6 5.6%	9 6.2%	2 2.5%	- 8.0%	2 5.8%	14 10.1%	22 10.1%	16 7.1%	15 7.3%	30 7.4%	10 16.9%	10 5.8%	14 8.3%	27 9.5%	33 5.5%
Unsafe [NET] =====	79 6.1%	7 3.2%	21 12.2%	8 6.1%	15 5.5%	9 8.0%	5 4.6%	7 4.8%	3 3.8%	- 12.0%	3 3.3%	8 6.4%	14 3.6%	8 10.2%	21 6.9%	28 6.8%	4 6.8%	10 5.8%	10 5.9%	16 5.6%	37 6.1%
Somewhat Unsafe	64 4.9%	7 3.2%	15 8.7%	7 5.3%	14 5.1%	8 7.1%	4 3.7%	5 3.4%	2 2.5%	- 8.0%	2 2.9%	7 5.0%	11 3.6%	8 7.8%	16 5.4%	22 6.8%	4 6.8%	7 4.1%	7 4.1%	15 5.3%	29 4.8%
Very Unsafe	15 1.2%	- 3.5%	6 3.5%	1 0.8%	1 0.4%	1 0.9%	1 0.9%	2 1.4%	1 1.2%	- 4.0%	1 0.4%	1 0.4%	3 1.4%	- 2.4%	5 1.5%	6 1.5%	- 6.8%	3 1.8%	3 1.8%	1 0.4%	8 1.3%



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1298	100	1122	1237	61	693	659	34	139	344	86	236	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Safe [NET]	1122	76	990	1067	55	590	561	29	114	312	78	213	21	88	31	57	18	12	6
=====	86.4%	76.0%	88.2%	86.3%	90.2%	85.1%	85.1%	85.3%	82.0%	90.7%	90.7%	90.3%	95.5%	88.0%	88.6%	87.7%	81.8%	100%	60.0%
Very Safe	631	42	562	600	31	334	316	18	67	174	41	123	10	47	15	32	9	5	4
	48.6%	42.0%	50.1%	48.5%	50.8%	48.2%	48.0%	52.9%	48.2%	50.6%	47.7%	52.1%	45.5%	47.0%	42.9%	49.2%	40.9%	42%	40.0%
Somewhat Safe	491	34	428	467	24	256	245	11	47	138	37	90	11	41	16	25	9	7	2
	37.8%	34.0%	38.1%	37.8%	39.3%	36.9%	37.2%	32.4%	33.8%	40.1%	43.0%	38.1%	50.0%	41.0%	45.7%	38.5%	40.9%	58%	20.0%
Neutral	97	12	70	94	3	55	53	2	19	16	6	9	1	6	1	5	1	-	1
	7.5%	12.0%	6.2%	7.6%	4.9%	7.9%	8.0%	5.9%	13.7%	4.7%	7.0%	3.8%	4.5%	6.0%	2.9%	7.7%	4.5%	-	10.0%
Unsafe [NET]	79	12	62	76	3	48	45	3	6	16	2	14	-	6	3	3	3	-	3
=====	6.1%	12.0%	5.5%	6.1%	4.9%	6.9%	6.8%	8.8%	4.3%	4.7%	2.3%	5.9%	-	6.0%	8.6%	4.6%	13.6%	-	30.0%
Somewhat Unsafe	64	10	50	63	1	39	38	1	6	11	2	9	-	5	3	2	3	-	3
	4.9%	10.0%	4.5%	5.1%	1.6%	5.6%	5.8%	2.9%	4.3%	3.2%	2.3%	3.8%	-	5.0%	8.6%	3.1%	13.6%	-	30.0%
Very Unsafe	15	2	12	13	2	9	7	2	-	5	-	5	-	1	-	1	-	-	-
	1.2%	2.0%	1.1%	1.1%	3.3%	1.3%	1.1%	5.9%	-	1.5%	-	2.1%	-	1.0%	-	1.5%	-	-	-



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	88	47	41	-	5	7	6	16	32	22	11	63	10	7	-	1	3	
=====	88.0%	89%	87.2%		71.4%	87.5%	85.7%	84.2%	88.9%	96%	84.6%	87.5%	100.0%	100%		100.0%	60.0%	
Very Safe	47	28	19	-	1	6	5	9	12	14	6	32	7	6	-	1	1	
	47.0%	53%	40.4%		14.3%	75.0%	71.4%	47.4%	33.3%	61%	46.2%	44.4%	70.0%	85.7%		100.0%	20.0%	
Somewhat Safe	41	19	22	-	4	1	1	7	20	8	5	31	3	1	-	-	2	
	41.0%	36%	46.8%		57.1%	12.5%	14.3%	36.8%	55.6%	35%	38.5%	43.1%	30.0%	14.3%			40.0%	
Neutral	6	3	3	-	1	1	-	1	3	-	2	3	-	-	-	-	2	
	6.0%	5.7%	6.4%		14.3%	12.5%		5.3%	8.3%		15.4%	4.2%					40.0%	
Unsafe [NET]	6	3	3	-	1	-	1	2	1	1	-	6	-	-	-	-	-	
=====	6.0%	5.7%	6.4%		14.3%		14.3%	10.5%	2.8%	4.3%		8.3%						
Somewhat Unsafe	5	2	3	-	1	-	1	2	-	1	-	5	-	-	-	-	-	
	5.0%	3.8%	6.4%		14.3%		14.3%	10.5%		4.3%		6.9%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.0%	1.9%							2.8%			1.4%						



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN				ASIAN	
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	31	18	13	-	2	1	1	5	15	7	3	22	5	5	-	1	1	
=====	88.6%	95%	81.2%		66.7%	100%	50.0%	71.4%	100%	100%	100.0%	88.0%	100.0%	100%		100.0%	50.0%	
Very Safe	15	9	6	-	1	1	1	3	4	5	1	11	3	4	-	1	-	
	42.9%	47%	37.5%		33.3%	100%	50.0%	42.9%	26.7%	71%	33.3%	44.0%	60.0%	80.0%		100.0%		
Somewhat Safe	16	9	7	-	1	-	-	2	11	2	2	11	2	1	-	-	1	
	45.7%	47%	43.8%		33.3%			28.6%	73.3%	29%	66.7%	44.0%	40.0%	20.0%			50.0%	
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	2.9%		6.2%					14.3%									50.0%	
Unsafe [NET]	3	1	2	-	1	-	1	1	-	-	-	3	-	-	-	-	-	
=====	8.6%	5.3%	12.5%		33.3%		50.0%	14.3%				12.0%						
Somewhat Unsafe	3	1	2	-	1	-	1	1	-	-	-	3	-	-	-	-	-	
	8.6%	5.3%	12.5%		33.3%		50.0%	14.3%				12.0%						



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	57	29	28	-	3	6	5	11	17	15	8	41	5	2	-	-	2	
=====	87.7%	85%	90.3%		75.0%	85.7%	100%	91.7%	81.0%	94%	80.0%	87.2%	100.0%	100%			66.7%	
Very Safe	32	19	13	-	-	5	4	6	8	9	5	21	4	2	-	-	1	
	49.2%	56%	41.9%			71.4%	80.0%	50.0%	38.1%	56%	50.0%	44.7%	80.0%	100%			33.3%	
Somewhat Safe	25	10	15	-	3	1	1	5	9	6	3	20	1	-	-	-	1	
	38.5%	29%	48.4%		75.0%	14.3%	20.0%	41.7%	42.9%	38%	30.0%	42.6%	20.0%				33.3%	
Neutral	5	3	2	-	1	1	-	-	3	-	2	3	-	-	-	-	1	
	7.7%	8.8%	6.5%		25.0%	14.3%			14.3%		20.0%	6.4%					33.3%	
Unsafe [NET]	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
=====	4.6%	5.9%	3.2%					8.3%	4.8%	6.2%		6.4%						
Somewhat Unsafe	2	1	1	-	-	-	-	1	-	1	-	2	-	-	-	-	-	
	3.1%	2.9%	3.2%					8.3%		6.2%		4.3%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.5%	2.9%							4.8%			2.1%						



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	18	12	5	-	1	1	1	2	6	5	5	9	2	1	-	-	1	
=====	81.8%	80%	83.3%		100%	100%	100%	66.7%	85.7%	71%	83.3%	81.8%	100.0%	100%			50.0%	
Very Safe	9	7	2	-	-	1	1	1	3	2	1	7	1	-	-	-	-	
	40.9%	47%	33.3%			100%	100%	33.3%	42.9%	29%	16.7%	63.6%	50.0%					
Somewhat Safe	9	5	3	-	1	-	-	1	3	3	4	2	1	1	-	-	1	
	40.9%	33%	50.0%		100%			33.3%	42.9%	43%	66.7%	18.2%	50.0%	100%			50.0%	
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	4.5%		16.7%					33.3%									50.0%	
Unsafe [NET]	3	3	-	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
=====	13.6%	20%							14.3%	29%	16.7%	18.2%						
Somewhat Unsafe	3	3	-	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	13.6%	20%							14.3%	29%	16.7%	18.2%						



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Safe [NET]	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
=====	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Very Safe	5	5	-	-	-	1	-	1	2	1	1	4	-	-	-	-	-
	41.7%	56%				100%		50.0%	40.0%	33%	25.0%	80.0%					
Somewhat Safe	7	4	2	-	1	-	-	1	3	2	3	1	1	1	-	-	1
	58.3%	44%	100.0%		100%			50.0%	60.0%	67%	75.0%	20.0%	100.0%	100%			100%



Q6_D. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Safe [NET]	6	3	3	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
=====	60.0%	50%	75.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Very Safe	4	2	2	-	-	-	1	-	1	1	-	3	1	-	-	-	-	
	40.0%	33%	50.0%				100%		50.0%	25%		50.0%	100.0%					
Somewhat Safe	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
	20.0%	17%	25.0%							25%	50.0%	16.7%						
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	10.0%		25.0%					100%									100%	
Unsafe [NET]	3	3	-	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
=====	30.0%	50%							50.0%	50%	50.0%	33.3%						
Somewhat Unsafe	3	3	-	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	30.0%	50%							50.0%	50%	50.0%	33.3%						



Q6_DA. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1298	617	629	8	22	266	300	238	250	195	195	805	116	141	15	22	154	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Safe [NET]	1122	532	552	5	16	235	265	197	217	172	171	716	98	126	13	15	108	
=====	86.4%	86%	87.8%	62.5%	72.7%	88.3%	88.3%	82.8%	86.8%	88%	87.7%	88.9%	84.5%	89.4%	86.7%	68.2%	70.1%	
Very Safe	631	309	307	2	6	136	155	111	124	92	95	412	53	64	6	8	51	
	56.2%	58%	55.6%	40.0%	37.5%	57.9%	58.5%	56.3%	57.1%	53%	55.6%	57.5%	54.1%	50.8%	46.2%	53.3%	47.2%	
Somewhat Safe	491	223	245	3	10	99	110	86	93	80	76	304	45	62	7	7	57	
	43.8%	42%	44.4%	60.0%	62.5%	42.1%	41.5%	43.7%	42.9%	47%	44.4%	42.5%	45.9%	49.2%	53.8%	46.7%	52.8%	
Neutral	97	46	47	-	3	15	22	24	17	11	12	48	10	11	1	2	24	
	7.5%	7.5%	7.5%		13.6%	5.6%	7.3%	10.1%	6.8%	5.6%	6.2%	6.0%	8.6%	7.8%	6.7%	9.1%	15.6%	
Unsafe [NET]	79	39	30	3	3	16	13	17	16	12	12	41	8	4	1	5	22	
=====	6.1%	6.3%	4.8%	37.5%	13.6%	6.0%	4.3%	7.1%	6.4%	6.2%	6.2%	5.1%	6.9%	2.8%	6.7%	22.7%	14.3%	
Somewhat Unsafe	64	31	24	3	3	12	12	13	11	12	8	37	6	2	-	3	17	
	81.0%	79%	80.0%	100.0%	100%	75.0%	92.3%	76.5%	68.8%	100%	66.7%	90.2%	75.0%	50.0%		60.0%	77.3%	
Very Unsafe	15	8	6	-	-	4	1	4	5	-	4	4	2	2	1	2	5	
	19.0%	21%	20.0%			25.0%	7.7%	23.5%	31.2%		33.3%	9.8%	25.0%	50.0%	100.0%	40.0%	22.7%	



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1298	221	172	132	275	113	108	146	80	1	25	241	218	225	206	404	59	171	169	284	603
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Safe [NET]	1122	199	132	117	238	92	97	130	75	1	20	219	182	201	170	346	45	151	145	241	533
=====	86.4%	90.0%	76.7%	88.6%	86.5%	81.4%	89.8%	89.0%	93.8%	100%	80.0%	90.9%	83.5%	89.3%	82.5%	85.6%	76.3%	88.3%	85.8%	84.9%	88.4%
Very Safe	631	128	56	64	123	61	48	80	47	1	12	121	104	109	97	198	27	93	84	118	306
	56.2%	64.3%	42.4%	54.7%	51.7%	66.3%	49.5%	61.5%	62.7%	100%	60.0%	55.3%	57.1%	54.2%	57.1%	57.2%	60.0%	61.6%	57.9%	49.0%	57.4%
Somewhat Safe	491	71	76	53	115	31	49	50	28	-	8	98	78	92	73	148	18	58	61	123	227
	43.8%	35.7%	57.6%	45.3%	48.3%	33.7%	50.5%	38.5%	37.3%	-	40.0%	44.7%	42.9%	45.8%	42.9%	42.8%	40.0%	38.4%	42.1%	51.0%	42.6%
Neutral	97	15	19	7	22	12	6	9	2	-	2	14	22	16	15	30	10	10	14	27	33
	7.5%	6.8%	11.0%	5.3%	8.0%	10.6%	5.6%	6.2%	2.5%	-	8.0%	5.8%	10.1%	7.1%	7.3%	7.4%	16.9%	5.8%	8.3%	9.5%	5.5%
Unsafe [NET]	79	7	21	8	15	9	5	7	3	-	3	8	14	8	21	28	4	10	10	16	37
=====	6.1%	3.2%	12.2%	6.1%	5.5%	8.0%	4.6%	4.8%	3.8%	-	12.0%	3.3%	6.4%	3.6%	10.2%	6.9%	6.8%	5.8%	5.9%	5.6%	6.1%
Somewhat Unsafe	64	7	15	7	14	8	4	5	2	-	2	7	11	8	16	22	4	7	7	15	29
	81.0%	100%	71.4%	87.5%	93.3%	88.9%	80.0%	71.4%	66.7%	-	66.7%	87.5%	78.6%	100%	76.2%	78.6%	100.0%	70.0%	70.0%	93.8%	78.4%
Very Unsafe	15	-	6	1	1	1	1	2	1	-	1	1	3	-	5	6	-	3	3	1	8
	19.0%	-	28.6%	12.5%	6.7%	11.1%	20.0%	28.6%	33.3%	-	33.3%	12.5%	21.4%	-	23.8%	21.4%	-	30.0%	30.0%	6.2%	21.6%



Q6_DA. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1298	100	1122	1237	61	693	659	34	139	344	86	236	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Safe [NET]	1122	76	990	1067	55	590	561	29	114	312	78	213	21	88	31	57	18	12	6
=====	86.4%	76.0%	88.2%	86.3%	90.2%	85.1%	85.1%	85.3%	82.0%	90.7%	90.7%	90.3%	95.5%	88.0%	88.6%	87.7%	81.8%	100%	60.0%
Very Safe	631	42	562	600	31	334	316	18	67	174	41	123	10	47	15	32	9	5	4
	56.2%	55.3%	56.8%	56.2%	56.4%	56.6%	56.3%	62.1%	58.8%	55.8%	52.6%	57.7%	47.6%	53.4%	48.4%	56.1%	50.0%	42%	66.7%
Somewhat Safe	491	34	428	467	24	256	245	11	47	138	37	90	11	41	16	25	9	7	2
	43.8%	44.7%	43.2%	43.8%	43.6%	43.4%	43.7%	37.9%	41.2%	44.2%	47.4%	42.3%	52.4%	46.6%	51.6%	43.9%	50.0%	58%	33.3%
Neutral	97	12	70	94	3	55	53	2	19	16	6	9	1	6	1	5	1	-	1
	7.5%	12.0%	6.2%	7.6%	4.9%	7.9%	8.0%	5.9%	13.7%	4.7%	7.0%	3.8%	4.5%	6.0%	2.9%	7.7%	4.5%	-	10.0%
Unsafe [NET]	79	12	62	76	3	48	45	3	6	16	2	14	-	6	3	3	3	-	3
=====	6.1%	12.0%	5.5%	6.1%	4.9%	6.9%	6.8%	8.8%	4.3%	4.7%	2.3%	5.9%	-	6.0%	8.6%	4.6%	13.6%	-	30.0%
Somewhat Unsafe	64	10	50	63	1	39	38	1	6	11	2	9	-	5	3	2	3	-	3
	81.0%	83.3%	80.6%	82.9%	33.3%	81.2%	84.4%	33.3%	100%	68.8%	100%	64.3%	83.3%	100.0%	66.7%	100.0%	100%	-	100%
Very Unsafe	15	2	12	13	2	9	7	2	-	5	-	5	-	1	-	1	-	-	-
	19.0%	16.7%	19.4%	17.1%	66.7%	18.8%	15.6%	66.7%	-	31.2%	-	35.7%	-	16.7%	-	33.3%	-	-	-



Q6_DA. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safe [NET]	88	47	41	-	5	7	6	16	32	22	11	63	10	7	-	1	3	
=====	88.0%	89%	87.2%		71.4%	87.5%	85.7%	84.2%	88.9%	96%	84.6%	87.5%	100.0%	100%		100.0%	60.0%	
Very Safe	47	28	19	-	1	6	5	9	12	14	6	32	7	6	-	1	1	
	53.4%	60%	46.3%		20.0%	85.7%	83.3%	56.2%	37.5%	64%	54.5%	50.8%	70.0%	85.7%		100.0%	33.3%	
Somewhat Safe	41	19	22	-	4	1	1	7	20	8	5	31	3	1	-	-	2	
	46.6%	40%	53.7%		80.0%	14.3%	16.7%	43.8%	62.5%	36%	45.5%	49.2%	30.0%	14.3%			66.7%	
Neutral	6	3	3	-	1	1	-	1	3	-	2	3	-	-	-	-	2	
	6.0%	5.7%	6.4%		14.3%	12.5%		5.3%	8.3%		15.4%	4.2%					40.0%	
Unsafe [NET]	6	3	3	-	1	-	1	2	1	1	-	6	-	-	-	-	-	
=====	6.0%	5.7%	6.4%		14.3%		14.3%	10.5%	2.8%	4.3%		8.3%						
Somewhat Unsafe	5	2	3	-	1	-	1	2	-	1	-	5	-	-	-	-	-	
	83.3%	67%	100.0%		100%		100%	100%		100%		83.3%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	16.7%	33%							100%			16.7%						



Q6_DA. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP								LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER			
				BINARY									AMERICAN						
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2		
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%		
Safe [NET]	31	18	13	-	2	1	1	5	15	7	3	22	5	5	-	1	1		
=====	88.6%	95%	81.2%		66.7%	100%	50.0%	71.4%	100%	100%	100.0%	88.0%	100.0%	100%		100.0%	50.0%		
Very Safe	15	9	6	-	1	1	1	3	4	5	1	11	3	4	-	1	-		
	48.4%	50%	46.2%		50.0%	100%	100%	60.0%	26.7%	71%	33.3%	50.0%	60.0%	80.0%		100.0%			
Somewhat Safe	16	9	7	-	1	-	-	2	11	2	2	11	2	1	-	-	1		
	51.6%	50%	53.8%		50.0%			40.0%	73.3%	29%	66.7%	50.0%	40.0%	20.0%			100%		
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1		
	2.9%		6.2%					14.3%									50.0%		
Unsafe [NET]	3	1	2	-	1	-	1	1	-	-	-	3	-	-	-	-	-		
=====	8.6%	5.3%	12.5%		33.3%		50.0%	14.3%				12.0%							
Somewhat Unsafe	3	1	2	-	1	-	1	1	-	-	-	3	-	-	-	-	-		
	100%	100%	100.0%		100%		100%	100%				100%							



Q6_DA. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	57	29	28	-	3	6	5	11	17	15	8	41	5	2	-	-	2	
=====	87.7%	85%	90.3%		75.0%	85.7%	100%	91.7%	81.0%	94%	80.0%	87.2%	100.0%	100%			66.7%	
Very Safe	32	19	13	-	-	5	4	6	8	9	5	21	4	2	-	-	1	
	56.1%	66%	46.4%			83.3%	80.0%	54.5%	47.1%	60%	62.5%	51.2%	80.0%	100%			50.0%	
Somewhat Safe	25	10	15	-	3	1	1	5	9	6	3	20	1	-	-	-	1	
	43.9%	34%	53.6%		100%	16.7%	20.0%	45.5%	52.9%	40%	37.5%	48.8%	20.0%				50.0%	
Neutral	5	3	2	-	1	1	-	-	3	-	2	3	-	-	-	-	1	
	7.7%	8.8%	6.5%		25.0%	14.3%			14.3%		20.0%	6.4%					33.3%	
Unsafe [NET]	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
=====	4.6%	5.9%	3.2%					8.3%	4.8%	6.2%		6.4%						
Somewhat Unsafe	2	1	1	-	-	-	-	1	-	1	-	2	-	-	-	-	-	
	66.7%	50%	100.0%					100%		100%		66.7%						
Very Unsafe	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							100%			33.3%						



Q6_DA. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safe [NET]	18	12	5	-	1	1	1	2	6	5	5	9	2	1	-	-	1	
=====	81.8%	80%	83.3%		100%	100%	100%	66.7%	85.7%	71%	83.3%	81.8%	100.0%	100%			50.0%	
Very Safe	9	7	2	-	-	1	1	1	3	2	1	7	1	-	-	-	-	
	50.0%	58%	40.0%			100%	100%	50.0%	50.0%	40%	20.0%	77.8%	50.0%					
Somewhat Safe	9	5	3	-	1	-	-	1	3	3	4	2	1	1	-	-	1	
	50.0%	42%	60.0%		100%			50.0%	50.0%	60%	80.0%	22.2%	50.0%	100%			100%	
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	4.5%		16.7%					33.3%									50.0%	
Unsafe [NET]	3	3	-	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
=====	13.6%	20%							14.3%	29%	16.7%	18.2%						
Somewhat Unsafe	3	3	-	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	100%	100%							100%	100%	100.0%	100%						



Q6_DA. Please indicate how safe or unsafe you feel.
 Overall feeling of safety in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Safe [NET]	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
=====	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Very Safe	5	5	-	-	-	1	-	1	2	1	1	4	-	-	-	-	-
	41.7%	56%				100%		50.0%	40.0%	33%	25.0%	80.0%					
Somewhat Safe	7	4	2	-	1	-	-	1	3	2	3	1	1	1	-	-	1
	58.3%	44%	100.0%		100%			50.0%	60.0%	67%	75.0%	20.0%	100.0%	100%			100%



Q6_DA. Please indicate how safe or unsafe you feel.
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	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Safe [NET]	6	3	3	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
=====	60.0%	50%	75.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Very Safe	4	2	2	-	-	-	1	-	1	1	-	3	1	-	-	-	-	
	66.7%	67%	66.7%				100%		100%	50%		75.0%	100.0%					
Somewhat Safe	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
	33.3%	33%	33.3%							50%	100.0%	25.0%						
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	10.0%		25.0%					100%									100%	
Unsafe [NET]	3	3	-	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
=====	30.0%	50%							50.0%	50%	50.0%	33.3%						
Somewhat Unsafe	3	3	-	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	100%	100%							100%	100%	100.0%	100%						



Q7_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1102	519	538	6	20	196	256	207	227	174	173	672	104	122	14	17	128
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	752	351	377	2	15	111	174	142	161	135	124	472	74	85	9	11	69
=====	68.2%	68%	70.1%	33.3%	75.0%	56.6%	68.0%	68.6%	70.9%	78%	71.7%	70.2%	71.2%	69.7%	64.3%	64.7%	53.9%
Very Satisfied	358	168	180	1	3	52	79	75	82	64	64	225	40	40	4	5	23
	32.5%	32%	33.5%	16.7%	15.0%	26.5%	30.9%	36.2%	36.1%	37%	37.0%	33.5%	38.5%	32.8%	28.6%	29.4%	18.0%
Somewhat Satisfied	394	183	197	1	12	59	95	67	79	71	60	247	34	45	5	6	46
	35.8%	35%	36.6%	16.7%	60.0%	30.1%	37.1%	32.4%	34.8%	41%	34.7%	36.8%	32.7%	36.9%	35.7%	35.3%	35.9%
Neutral	219	110	98	3	3	56	47	41	40	26	32	115	20	27	4	3	36
	19.9%	21%	18.2%	50.0%	15.0%	28.6%	18.4%	19.8%	17.6%	15%	18.5%	17.1%	19.2%	22.1%	28.6%	17.6%	28.1%
Unsatisfied [NET]	131	58	63	1	2	29	35	24	26	13	17	85	10	10	1	3	23
=====	11.9%	11%	11.7%	16.7%	10.0%	14.8%	13.7%	11.6%	11.5%	7.5%	9.8%	12.6%	9.6%	8.2%	7.1%	17.6%	18.0%
Somewhat Unsatisfied	93	42	45	1	1	20	29	17	17	9	13	65	7	7	-	-	11
	8.4%	8.1%	8.4%	16.7%	5.0%	10.2%	11.3%	8.2%	7.5%	5.2%	7.5%	9.7%	6.7%	5.7%			8.6%
Very Unsatisfied	38	16	18	-	1	9	6	7	9	4	4	20	3	3	1	3	12
	3.4%	3.1%	3.3%		5.0%	4.6%	2.3%	3.4%	4.0%	2.3%	2.3%	3.0%	2.9%	2.5%	7.1%	17.6%	9.4%



Q7 A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1102	172	144	111	243	97	102	129	58	1	22	166	177	196	191	368	49	149	150	238	507
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	752	118	83	77	168	68	69	98	40	1	15	104	104	140	140	261	29	96	107	161	353
=====	68.2%	68.6%	57.6%	69.4%	69.1%	70.1%	67.6%	76.0%	69.0%	100%	68.2%	62.7%	58.8%	71.4%	73.3%	70.9%	59.2%	64.4%	71.3%	67.6%	69.6%
Very Satisfied	358	49	39	45	71	35	38	48	17	1	9	46	45	63	67	135	20	45	57	68	166
	32.5%	28.5%	27.1%	40.5%	29.2%	36.1%	37.3%	37.2%	29.3%	100%	40.9%	27.7%	25.4%	32.1%	35.1%	36.7%	40.8%	30.2%	38.0%	28.6%	32.7%
Somewhat Satisfied	394	69	44	32	97	33	31	50	23	-	6	58	59	77	73	126	9	51	50	93	187
	35.8%	40.1%	30.6%	28.8%	39.9%	34.0%	30.4%	38.8%	39.7%	-	27.3%	34.9%	33.3%	39.3%	38.2%	34.2%	18.4%	34.2%	33.3%	39.1%	36.9%
Neutral	219	29	32	21	54	22	22	19	11	-	4	38	45	34	28	74	12	37	33	41	95
	19.9%	16.9%	22.2%	18.9%	22.2%	22.7%	21.6%	14.7%	19.0%	-	18.2%	22.9%	25.4%	17.3%	14.7%	20.1%	24.5%	24.8%	22.0%	17.2%	18.7%
Unsatisfied [NET]	131	25	29	13	21	7	11	12	7	-	3	24	28	22	23	33	8	16	10	36	59
=====	11.9%	14.5%	20.1%	11.7%	8.6%	7.2%	10.8%	9.3%	12.1%	-	13.6%	14.5%	15.8%	11.2%	12.0%	9.0%	16.3%	10.7%	6.7%	15.1%	11.6%
Somewhat Unsatisfied	93	19	16	11	15	5	10	8	7	-	1	20	19	19	15	19	7	12	8	26	39
	8.4%	11.0%	11.1%	9.9%	6.2%	5.2%	9.8%	6.2%	12.1%	-	4.5%	12.0%	10.7%	9.7%	7.9%	5.2%	14.3%	8.1%	5.3%	10.9%	7.7%
Very Unsatisfied	38	6	13	2	6	2	1	4	-	-	2	4	9	3	8	14	1	4	2	10	20
	3.4%	3.5%	9.0%	1.8%	2.5%	2.1%	1.0%	3.1%	-	-	9.1%	2.4%	5.1%	1.5%	4.2%	3.8%	2.0%	2.7%	1.3%	4.2%	3.9%



Q7_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1102	91	950	1047	55	599	567	32	129	265	65	181	19	91	30	61	18	11	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	752	51	663	711	41	401	377	24	97	174	49	112	13	67	25	42	13	8	5
=====	68.2%	56.0%	69.8%	67.9%	74.5%	66.9%	66.5%	75.0%	75.2%	65.7%	75.4%	61.9%	68.4%	73.6%	83.3%	68.9%	72.2%	73%	71.4%
Very Satisfied	358	24	322	334	24	193	177	16	54	76	23	47	6	31	11	20	4	3	1
	32.5%	26.4%	33.9%	31.9%	43.6%	32.2%	31.2%	50.0%	41.9%	28.7%	35.4%	26.0%	31.6%	34.1%	36.7%	32.8%	22.2%	27%	14.3%
Somewhat Satisfied	394	27	341	377	17	208	200	8	43	98	26	65	7	36	14	22	9	5	4
	35.8%	29.7%	35.9%	36.0%	30.9%	34.7%	35.3%	25.0%	33.3%	37.0%	40.0%	35.9%	36.8%	39.6%	46.7%	36.1%	50.0%	45%	57.1%
Neutral	219	25	180	207	12	122	116	6	24	57	11	40	6	13	2	11	3	2	1
	19.9%	27.5%	18.9%	19.8%	21.8%	20.4%	20.5%	18.8%	18.6%	21.5%	16.9%	22.1%	31.6%	14.3%	6.7%	18.0%	16.7%	18%	14.3%
Unsatisfied [NET]	131	15	107	129	2	76	74	2	8	34	5	29	-	11	3	8	2	1	1
=====	11.9%	16.5%	11.3%	12.3%	3.6%	12.7%	13.1%	6.2%	6.2%	12.8%	7.7%	16.0%		12.1%	10.0%	13.1%	11.1%	9.1%	14.3%
Somewhat Unsatisfied	93	10	78	92	1	47	46	1	8	27	5	22	-	9	2	7	2	1	1
	8.4%	11.0%	8.2%	8.8%	1.8%	7.8%	8.1%	3.1%	6.2%	10.2%	7.7%	12.2%		9.9%	6.7%	11.5%	11.1%	9.1%	14.3%
Very Unsatisfied	38	5	29	37	1	29	28	1	-	7	-	7	-	2	1	1	-	-	-
	3.4%	5.5%	3.1%	3.5%	1.8%	4.8%	4.9%	3.1%		2.6%		3.9%		2.2%	3.3%	1.6%			



Q7_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	91	50	41	-	6	8	7	16	32	22	12	65	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	67	37	30	-	4	6	3	10	26	18	10	46	9	6	-	1	2	
=====	73.6%	74%	73.2%		66.7%	75.0%	42.9%	62.5%	81.2%	82%	83.3%	70.8%	100.0%	100%		100.0%	40.0%	
Very Satisfied	31	16	15	-	-	4	2	5	12	8	3	23	6	3	-	1	-	
	34.1%	32%	36.6%			50.0%	28.6%	31.2%	37.5%	36%	25.0%	35.4%	66.7%	50.0%		100.0%		
Somewhat Satisfied	36	21	15	-	4	2	1	5	14	10	7	23	3	3	-	-	2	
	39.6%	42%	36.6%		66.7%	25.0%	14.3%	31.2%	43.8%	45%	58.3%	35.4%	33.3%	50.0%			40.0%	
Neutral	13	7	6	-	1	1	2	4	2	3	1	9	-	-	-	-	3	
	14.3%	14%	14.6%		16.7%	12.5%	28.6%	25.0%	6.2%	14%	8.3%	13.8%					60.0%	
Unsatisfied [NET]	11	6	5	-	1	1	2	2	4	1	1	10	-	-	-	-	-	
=====	12.1%	12%	12.2%		16.7%	12.5%	28.6%	12.5%	12.5%	4.5%	8.3%	15.4%						
Somewhat Unsatisfied	9	5	4	-	-	1	2	2	3	1	1	8	-	-	-	-	-	
	9.9%	10%	9.8%			12.5%	28.6%	12.5%	9.4%	4.5%	8.3%	12.3%						
Very Unsatisfied	2	1	1	-	1	-	-	-	1	-	-	2	-	-	-	-	-	
	2.2%	2.0%	2.4%		16.7%				3.1%			3.1%						



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 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	30	16	14	-	2	1	2	6	13	6	3	21	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	14	11	-	1	1	2	4	11	6	3	18	5	4	-	1	-	
=====	83.3%	88%	78.6%		50.0%	100%	100%	66.7%	84.6%	100%	100.0%	85.7%	100.0%	100%		100.0%		
Very Satisfied	11	6	5	-	-	1	1	1	5	3	1	9	3	2	-	1	-	
	36.7%	38%	35.7%			100%	50.0%	16.7%	38.5%	50%	33.3%	42.9%	60.0%	50.0%		100.0%		
Somewhat Satisfied	14	8	6	-	1	-	1	3	6	3	2	9	2	2	-	-	-	
	46.7%	50%	42.9%		50.0%		50.0%	50.0%	46.2%	50%	66.7%	42.9%	40.0%	50.0%				
Neutral	2	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	2	
	6.7%	6.2%	7.1%					16.7%	7.7%								100%	
Unsatisfied [NET]	3	1	2	-	1	-	-	1	1	-	-	3	-	-	-	-	-	
=====	10.0%	6.2%	14.3%		50.0%			16.7%	7.7%			14.3%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	6.7%	6.2%	7.1%					16.7%	7.7%			9.5%						
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	3.3%		7.1%		50.0%							4.8%						



Q7_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	34	27	-	4	7	5	10	19	16	9	44	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	23	19	-	3	5	1	6	15	12	7	28	4	2	-	-	2	
=====	68.9%	68%	70.4%		75.0%	71.4%	20.0%	60.0%	78.9%	75%	77.8%	63.6%	100.0%	100%			66.7%	
Very Satisfied	20	10	10	-	-	3	1	4	7	5	2	14	3	1	-	-	-	
	32.8%	29%	37.0%			42.9%	20.0%	40.0%	36.8%	31%	22.2%	31.8%	75.0%	50.0%				
Somewhat Satisfied	22	13	9	-	3	2	-	2	8	7	5	14	1	1	-	-	2	
	36.1%	38%	33.3%		75.0%	28.6%		20.0%	42.1%	44%	55.6%	31.8%	25.0%	50.0%			66.7%	
Neutral	11	6	5	-	1	1	2	3	1	3	1	9	-	-	-	-	1	
	18.0%	18%	18.5%		25.0%	14.3%	40.0%	30.0%	5.3%	19%	11.1%	20.5%					33.3%	
Unsatisfied [NET]	8	5	3	-	-	1	2	1	3	1	1	7	-	-	-	-	-	
=====	13.1%	15%	11.1%			14.3%	40.0%	10.0%	15.8%	6.2%	11.1%	15.9%						
Somewhat Unsatisfied	7	4	3	-	-	1	2	1	2	1	1	6	-	-	-	-	-	
	11.5%	12%	11.1%			14.3%	40.0%	10.0%	10.5%	6.2%	11.1%	13.6%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.6%	2.9%							5.3%			2.3%						



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 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER						
				BINARY									AMERICAN									
Total	18	13	4	-	1	1	1	2	5	6	5	9	2	1	-	-	1					
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	13	9	4	-	1	-	1	2	2	5	3	7	1	1	-	-	1					
=====	72.2%	69%	100.0%		100%		100%	100%	40.0%	83%	60.0%	77.8%	50.0%	100%			100%					
Very Satisfied	4	2	2	-	-	-	-	-	1	3	1	2	-	1	-	-	-					
	22.2%	15%	50.0%						20.0%	50%	20.0%	22.2%		100%								
Somewhat Satisfied	9	7	2	-	1	-	1	2	1	2	2	5	1	-	-	-	1					
	50.0%	54%	50.0%		100%		100%	100%	20.0%	33%	40.0%	55.6%	50.0%				100%					
Neutral	3	2	-	-	-	1	-	-	2	-	1	2	-	-	-	-	-					
	16.7%	15%				100%			40.0%		20.0%	22.2%										
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	-	1	-	-	-	-					
=====	11.1%	15%							20.0%	17%	20.0%		50.0%									
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	-	1	-	-	-	-					
	11.1%	15%							20.0%	17%	20.0%		50.0%									



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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	11	8	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	6	2	-	1	-	-	2	2	3	2	4	-	1	-	-	1
=====	72.7%	75%	100.0%		100%			100%	50.0%	100%	66.7%	80.0%		100%			100%
Very Satisfied	3	2	1	-	-	-	-	-	1	2	1	1	-	1	-	-	-
	27.3%	25%	50.0%						25.0%	67%	33.3%	20.0%		100%			
Somewhat Satisfied	5	4	1	-	1	-	-	2	1	1	1	3	-	-	-	-	1
	45.5%	50%	50.0%		100%			100%	25.0%	33%	33.3%	60.0%					100%
Neutral	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-
	18.2%	12%				100%			25.0%		33.3%	20.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
=====	9.1%	12%							25.0%				100.0%				
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	9.1%	12%							25.0%				100.0%				



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	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	5	2	-	-	-	1	-	1	3	2	4	1	-	-	-	-	
	100%	100%	100.0%				100%		100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	5	3	2	-	-	-	1	-	-	2	1	3	1	-	-	-	-	
=====	71.4%	60%	100.0%				100%			67%	50.0%	75.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	14.3%		50.0%							33%		25.0%						
Somewhat Satisfied	4	3	1	-	-	-	1	-	-	1	1	2	1	-	-	-	-	
	57.1%	60%	50.0%				100%			33%	50.0%	50.0%	100.0%					
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	14.3%	20%							100%			25.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	14.3%	20%								33%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	14.3%	20%								33%	50.0%							



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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1102	519	538	6	20	196	256	207	227	174	173	672	104	122	14	17	128
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	752	351	377	2	15	111	174	142	161	135	124	472	74	85	9	11	69
=====	68.2%	68%	70.1%	33.3%	75.0%	56.6%	68.0%	68.6%	70.9%	78%	71.7%	70.2%	71.2%	69.7%	64.3%	64.7%	53.9%
Very Satisfied	358	168	180	1	3	52	79	75	82	64	64	225	40	40	4	5	23
	47.6%	48%	47.7%	50.0%	20.0%	46.8%	45.4%	52.8%	50.9%	47%	51.6%	47.7%	54.1%	47.1%	44.4%	45.5%	33.3%
Somewhat Satisfied	394	183	197	1	12	59	95	67	79	71	60	247	34	45	5	6	46
	52.4%	52%	52.3%	50.0%	80.0%	53.2%	54.6%	47.2%	49.1%	53%	48.4%	52.3%	45.9%	52.9%	55.6%	54.5%	66.7%
Neutral	219	110	98	3	3	56	47	41	40	26	32	115	20	27	4	3	36
	19.9%	21%	18.2%	50.0%	15.0%	28.6%	18.4%	19.8%	17.6%	15%	18.5%	17.1%	19.2%	22.1%	28.6%	17.6%	28.1%
Unsatisfied [NET]	131	58	63	1	2	29	35	24	26	13	17	85	10	10	1	3	23
=====	11.9%	11%	11.7%	16.7%	10.0%	14.8%	13.7%	11.6%	11.5%	7.5%	9.8%	12.6%	9.6%	8.2%	7.1%	17.6%	18.0%
Somewhat Unsatisfied	93	42	45	1	1	20	29	17	17	9	13	65	7	7	-	-	11
	71.0%	72%	71.4%	100.0%	50.0%	69.0%	82.9%	70.8%	65.4%	69%	76.5%	76.5%	70.0%	70.0%			47.8%
Very Unsatisfied	38	16	18	-	1	9	6	7	9	4	4	20	3	3	1	3	12
	29.0%	28%	28.6%		50.0%	31.0%	17.1%	29.2%	34.6%	31%	23.5%	23.5%	30.0%	30.0%	100.0%	100.0%	52.2%



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1102	172	144	111	243	97	102	129	58	1	22	166	177	196	191	368	49	149	150	238	507
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	752	118	83	77	168	68	69	98	40	1	15	104	104	140	140	261	29	96	107	161	353
=====	68.2%	68.6%	57.6%	69.4%	69.1%	70.1%	67.6%	76.0%	69.0%	100%	68.2%	62.7%	58.8%	71.4%	73.3%	70.9%	59.2%	64.4%	71.3%	67.6%	69.6%
Very Satisfied	358	49	39	45	71	35	38	48	17	1	9	46	45	63	67	135	20	45	57	68	166
	47.6%	41.5%	47.0%	58.4%	42.3%	51.5%	55.1%	49.0%	42.5%	100%	60.0%	44.2%	43.3%	45.0%	47.9%	51.7%	69.0%	46.9%	53.3%	42.2%	47.0%
Somewhat Satisfied	394	69	44	32	97	33	31	50	23	-	6	58	59	77	73	126	9	51	50	93	187
	52.4%	58.5%	53.0%	41.6%	57.7%	48.5%	44.9%	51.0%	57.5%	-	40.0%	55.8%	56.7%	55.0%	52.1%	48.3%	31.0%	53.1%	46.7%	57.8%	53.0%
Neutral	219	29	32	21	54	22	22	19	11	-	4	38	45	34	28	74	12	37	33	41	95
	19.9%	16.9%	22.2%	18.9%	22.2%	22.7%	21.6%	14.7%	19.0%	-	18.2%	22.9%	25.4%	17.3%	14.7%	20.1%	24.5%	24.8%	22.0%	17.2%	18.7%
Unsatisfied [NET]	131	25	29	13	21	7	11	12	7	-	3	24	28	22	23	33	8	16	10	36	59
=====	11.9%	14.5%	20.1%	11.7%	8.6%	7.2%	10.8%	9.3%	12.1%	-	13.6%	14.5%	15.8%	11.2%	12.0%	9.0%	16.3%	10.7%	6.7%	15.1%	11.6%
Somewhat Unsatisfied	93	19	16	11	15	5	10	8	7	-	1	20	19	19	15	19	7	12	8	26	39
	71.0%	76.0%	55.2%	84.6%	71.4%	71.4%	90.9%	66.7%	100%	-	33.3%	83.3%	67.9%	86.4%	65.2%	57.6%	87.5%	75.0%	80.0%	72.2%	66.1%
Very Unsatisfied	38	6	13	2	6	2	1	4	-	-	2	4	9	3	8	14	1	4	2	10	20
	29.0%	24.0%	44.8%	15.4%	28.6%	28.6%	9.1%	33.3%	-	-	66.7%	16.7%	32.1%	13.6%	34.8%	42.4%	12.5%	25.0%	20.0%	27.8%	33.9%



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	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	LINK	MAIL ENGLISH	QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1102	91	950	1047	55	599	567	32	129	265	65	181	19	91	30	61	18	11	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	752	51	663	711	41	401	377	24	97	174	49	112	13	67	25	42	13	8	5
=====	68.2%	56.0%	69.8%	67.9%	74.5%	66.9%	66.5%	75.0%	75.2%	65.7%	75.4%	61.9%	68.4%	73.6%	83.3%	68.9%	72.2%	73%	71.4%
Very Satisfied	358	24	322	334	24	193	177	16	54	76	23	47	6	31	11	20	4	3	1
	47.6%	47.1%	48.6%	47.0%	58.5%	48.1%	46.9%	66.7%	55.7%	43.7%	46.9%	42.0%	46.2%	46.3%	44.0%	47.6%	30.8%	38%	20.0%
Somewhat Satisfied	394	27	341	377	17	208	200	8	43	98	26	65	7	36	14	22	9	5	4
	52.4%	52.9%	51.4%	53.0%	41.5%	51.9%	53.1%	33.3%	44.3%	56.3%	53.1%	58.0%	53.8%	53.7%	56.0%	52.4%	69.2%	62%	80.0%
Neutral	219	25	180	207	12	122	116	6	24	57	11	40	6	13	2	11	3	2	1
	19.9%	27.5%	18.9%	19.8%	21.8%	20.4%	20.5%	18.8%	18.6%	21.5%	16.9%	22.1%	31.6%	14.3%	6.7%	18.0%	16.7%	18%	14.3%
Unsatisfied [NET]	131	15	107	129	2	76	74	2	8	34	5	29	-	11	3	8	2	1	1
=====	11.9%	16.5%	11.3%	12.3%	3.6%	12.7%	13.1%	6.2%	6.2%	12.8%	7.7%	16.0%		12.1%	10.0%	13.1%	11.1%	9.1%	14.3%
Somewhat Unsatisfied	93	10	78	92	1	47	46	1	8	27	5	22	-	9	2	7	2	1	1
	71.0%	66.7%	72.9%	71.3%	50.0%	61.8%	62.2%	50.0%	100%	79.4%	100%	75.9%		81.8%	66.7%	87.5%	100.0%	100%	100%
Very Unsatisfied	38	5	29	37	1	29	28	1	-	7	-	7	-	2	1	1	-	-	-
	29.0%	33.3%	27.1%	28.7%	50.0%	38.2%	37.8%	50.0%		20.6%		24.1%		18.2%	33.3%	12.5%			



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 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	91	50	41	-	6	8	7	16	32	22	12	65	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	67	37	30	-	4	6	3	10	26	18	10	46	9	6	-	1	2	
=====	73.6%	74%	73.2%		66.7%	75.0%	42.9%	62.5%	81.2%	82%	83.3%	70.8%	100.0%	100%		100.0%	40.0%	
Very Satisfied	31	16	15	-	-	4	2	5	12	8	3	23	6	3	-	1	-	
	46.3%	43%	50.0%			66.7%	66.7%	50.0%	46.2%	44%	30.0%	50.0%	66.7%	50.0%		100.0%		
Somewhat Satisfied	36	21	15	-	4	2	1	5	14	10	7	23	3	3	-	-	2	
	53.7%	57%	50.0%		100%	33.3%	33.3%	50.0%	53.8%	56%	70.0%	50.0%	33.3%	50.0%			100%	
Neutral	13	7	6	-	1	1	2	4	2	3	1	9	-	-	-	-	3	
	14.3%	14%	14.6%		16.7%	12.5%	28.6%	25.0%	6.2%	14%	8.3%	13.8%					60.0%	
Unsatisfied [NET]	11	6	5	-	1	1	2	2	4	1	1	10	-	-	-	-	-	
=====	12.1%	12%	12.2%		16.7%	12.5%	28.6%	12.5%	12.5%	4.5%	8.3%	15.4%						
Somewhat Unsatisfied	9	5	4	-	-	1	2	2	3	1	1	8	-	-	-	-	-	
	81.8%	83%	80.0%			100%	100%	100%	75.0%	100%	100.0%	80.0%						
Very Unsatisfied	2	1	1	-	1	-	-	-	1	-	-	2	-	-	-	-	-	
	18.2%	17%	20.0%		100%				25.0%			20.0%						



Q7_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	30	16	14	-	2	1	2	6	13	6	3	21	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	14	11	-	1	1	2	4	11	6	3	18	5	4	-	1	-	
=====	83.3%	88%	78.6%		50.0%	100%	100%	66.7%	84.6%	100%	100.0%	85.7%	100.0%	100%		100.0%		
Very Satisfied	11	6	5	-	-	1	1	1	5	3	1	9	3	2	-	1	-	
	44.0%	43%	45.5%			100%	50.0%	25.0%	45.5%	50%	33.3%	50.0%	60.0%	50.0%		100.0%		
Somewhat Satisfied	14	8	6	-	1	-	1	3	6	3	2	9	2	2	-	-	-	
	56.0%	57%	54.5%		100%		50.0%	75.0%	54.5%	50%	66.7%	50.0%	40.0%	50.0%				
Neutral	2	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	2	
	6.7%	6.2%	7.1%					16.7%	7.7%								100%	
Unsatisfied [NET]	3	1	2	-	1	-	-	1	1	-	-	3	-	-	-	-	-	
=====	10.0%	6.2%	14.3%		50.0%			16.7%	7.7%			14.3%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	66.7%	100%	50.0%					100%	100%			66.7%						
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	33.3%		50.0%		100%							33.3%						



Q7_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	61	34	27	-	4	7	5	10	19	16	9	44	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	23	19	-	3	5	1	6	15	12	7	28	4	2	-	-	2	
=====	68.9%	68%	70.4%		75.0%	71.4%	20.0%	60.0%	78.9%	75%	77.8%	63.6%	100.0%	100%			66.7%	
Very Satisfied	20	10	10	-	-	3	1	4	7	5	2	14	3	1	-	-	-	
	47.6%	43%	52.6%			60.0%	100%	66.7%	46.7%	42%	28.6%	50.0%	75.0%	50.0%				
Somewhat Satisfied	22	13	9	-	3	2	-	2	8	7	5	14	1	1	-	-	2	
	52.4%	57%	47.4%		100%	40.0%		33.3%	53.3%	58%	71.4%	50.0%	25.0%	50.0%			100%	
Neutral	11	6	5	-	1	1	2	3	1	3	1	9	-	-	-	-	1	
	18.0%	18%	18.5%		25.0%	14.3%	40.0%	30.0%	5.3%	19%	11.1%	20.5%					33.3%	
Unsatisfied [NET]	8	5	3	-	-	1	2	1	3	1	1	7	-	-	-	-	-	
=====	13.1%	15%	11.1%			14.3%	40.0%	10.0%	15.8%	6.2%	11.1%	15.9%						
Somewhat Unsatisfied	7	4	3	-	-	1	2	1	2	1	1	6	-	-	-	-	-	
	87.5%	80%	100.0%			100%	100%	100%	66.7%	100%	100.0%	85.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	12.5%	20%							33.3%			14.3%						



Q7_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY													
Total	18	13	4	-	1	1	1	2	5	6	5	9	2	1	-	-	1
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	13	9	4	-	1	-	1	2	2	5	3	7	1	1	-	-	1
=====	72.2%	69%	100.0%		100%		100%	100%	40.0%	83%	60.0%	77.8%	50.0%	100%			100%
Very Satisfied	4	2	2	-	-	-	-	-	1	3	1	2	-	1	-	-	-
	30.8%	22%	50.0%						50.0%	60%	33.3%	28.6%		100%			
Somewhat Satisfied	9	7	2	-	1	-	1	2	1	2	2	5	1	-	-	-	1
	69.2%	78%	50.0%		100%		100%	100%	50.0%	40%	66.7%	71.4%	100.0%				100%
Neutral	3	2	-	-	-	1	-	-	2	-	1	2	-	-	-	-	-
	16.7%	15%				100%			40.0%		20.0%	22.2%					
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	-	1	-	-	-	-
=====	11.1%	15%							20.0%	17%	20.0%		50.0%				
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	-	1	-	-	-	-
	100%	100%							100%	100%	100.0%		100.0%				



Q7_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	11	8	2	-	1	1	-	2	4	3	3	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	6	2	-	1	-	-	2	2	3	2	4	-	1	-	-	1
=====	72.7%	75%	100.0%		100%			100%	50.0%	100%	66.7%	80.0%		100%			100%
Very Satisfied	3	2	1	-	-	-	-	-	1	2	1	1	-	1	-	-	-
	37.5%	33%	50.0%						50.0%	67%	50.0%	25.0%		100%			
Somewhat Satisfied	5	4	1	-	1	-	-	2	1	1	1	3	-	-	-	-	1
	62.5%	67%	50.0%		100%			100%	50.0%	33%	50.0%	75.0%					100%
Neutral	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-
	18.2%	12%				100%			25.0%		33.3%	20.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
=====	9.1%	12%							25.0%				100.0%				
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	100%	100%							100%				100.0%				



Q7_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Information and directions provided by the County related to natural or man-made public safety emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	5	2	-	-	-	1	-	1	3	2	4	1	-	-	-	-	
	100%	100%	100.0%				100%		100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	5	3	2	-	-	-	1	-	-	2	1	3	1	-	-	-	-	
=====	71.4%	60%	100.0%				100%			67%	50.0%	75.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	20.0%		50.0%							50%		33.3%						
Somewhat Satisfied	4	3	1	-	-	-	1	-	-	1	1	2	1	-	-	-	-	
	80.0%	100%	50.0%				100%			50%	100.0%	66.7%	100.0%					
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	14.3%	20%							100%			25.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	14.3%	20%								33%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q7_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1241	586	607	6	21	237	288	232	246	194	188	762	114	140	14	22	145
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	956	448	488	2	17	170	215	178	200	162	152	604	91	111	10	13	80
=====	77.0%	76%	80.4%	33.3%	81.0%	71.7%	74.7%	76.7%	81.3%	84%	80.9%	79.3%	79.8%	79.3%	71.4%	59.1%	55.2%
Very Satisfied	582	265	303	2	7	91	121	107	135	114	96	365	59	68	4	7	42
	46.9%	45%	49.9%	33.3%	33.3%	38.4%	42.0%	46.1%	54.9%	59%	51.1%	47.9%	51.8%	48.6%	28.6%	31.8%	29.0%
Somewhat Satisfied	374	183	185	-	10	79	94	71	65	48	56	239	32	43	6	6	38
	30.1%	31%	30.5%		47.6%	33.3%	32.6%	30.6%	26.4%	25%	29.8%	31.4%	28.1%	30.7%	42.9%	27.3%	26.2%
Neutral	159	83	63	3	3	39	42	23	24	23	20	91	17	14	3	2	30
	12.8%	14%	10.4%	50.0%	14.3%	16.5%	14.6%	9.9%	9.8%	12%	10.6%	11.9%	14.9%	10.0%	21.4%	9.1%	20.7%
Unsatisfied [NET]	126	55	56	1	1	28	31	31	22	9	16	67	6	15	1	7	35
=====	10.2%	9.4%	9.2%	16.7%	4.8%	11.8%	10.8%	13.4%	8.9%	4.6%	8.5%	8.8%	5.3%	10.7%	7.1%	31.8%	24.1%
Somewhat Unsatisfied	68	28	36	-	-	16	21	16	6	7	6	39	3	11	-	1	15
	5.5%	4.8%	5.9%			6.8%	7.3%	6.9%	2.4%	3.6%	3.2%	5.1%	2.6%	7.9%		4.5%	10.3%
Very Unsatisfied	58	27	20	1	1	12	10	15	16	2	10	28	3	4	1	6	20
	4.7%	4.6%	3.3%	16.7%	4.8%	5.1%	3.5%	6.5%	6.5%	1.0%	5.3%	3.7%	2.6%	2.9%	7.1%	27.3%	13.8%



Q7_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1241	202	164	127	267	111	107	142	74	1	22	211	208	218	204	396	56	160	163	274	576
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	956	154	112	98	214	91	87	109	60	1	12	155	150	174	158	316	37	123	129	214	445
=====	77.0%	76.2%	68.3%	77.2%	80.1%	82.0%	81.3%	76.8%	81.1%	100%	54.5%	73.5%	72.1%	79.8%	77.5%	79.8%	66.1%	76.9%	79.1%	78.1%	77.3%
Very Satisfied	582	84	71	59	136	60	48	77	23	1	10	84	77	102	102	214	27	75	70	123	283
	46.9%	41.6%	43.3%	46.5%	50.9%	54.1%	44.9%	54.2%	31.1%	100%	45.5%	39.8%	37.0%	46.8%	50.0%	54.0%	48.2%	46.9%	42.9%	44.9%	49.1%
Somewhat Satisfied	374	70	41	39	78	31	39	32	37	-	2	71	73	72	56	102	10	48	59	91	162
	30.1%	34.7%	25.0%	30.7%	29.2%	27.9%	36.4%	22.5%	50.0%	-	9.1%	33.6%	35.1%	33.0%	27.5%	25.8%	17.9%	30.0%	36.2%	33.2%	28.1%
Neutral	159	28	26	17	24	11	13	22	9	-	7	31	31	24	23	50	11	25	20	27	73
	12.8%	13.9%	15.9%	13.4%	9.0%	9.9%	12.1%	15.5%	12.2%	-	31.8%	14.7%	14.9%	11.0%	11.3%	12.6%	19.6%	15.6%	12.3%	9.9%	12.7%
Unsatisfied [NET]	126	20	26	12	29	9	7	11	5	-	3	25	27	20	23	30	8	12	14	33	58
=====	10.2%	9.9%	15.9%	9.4%	10.9%	8.1%	6.5%	7.7%	6.8%	-	13.6%	11.8%	13.0%	9.2%	11.3%	7.6%	14.3%	7.5%	8.6%	12.0%	10.1%
Somewhat Unsatisfied	68	13	12	7	15	4	4	6	2	-	2	17	15	11	11	14	5	9	5	18	31
	5.5%	6.4%	7.3%	5.5%	5.6%	3.6%	3.7%	4.2%	2.7%	-	9.1%	8.1%	7.2%	5.0%	5.4%	3.5%	8.9%	5.6%	3.1%	6.6%	5.4%
Very Unsatisfied	58	7	14	5	14	5	3	5	3	-	1	8	12	9	12	16	3	3	9	15	27
	4.7%	3.5%	8.5%	3.9%	5.2%	4.5%	2.8%	3.5%	4.1%	-	4.5%	3.8%	5.8%	4.1%	5.9%	4.0%	5.4%	1.9%	5.5%	5.5%	4.7%



Q7_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1241	100	1070	1181	60	662	629	33	135	325	82	221	22	97	33	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	956	70	840	908	48	504	477	27	104	252	62	174	16	80	27	53	16	11	5
=====	77.0%	70.0%	78.5%	76.9%	80.0%	76.1%	75.8%	81.8%	77.0%	77.5%	75.6%	78.7%	72.7%	82.5%	81.8%	82.8%	72.7%	92%	50.0%
Very Satisfied	582	43	516	552	30	314	294	20	63	138	41	91	6	56	21	35	11	9	2
	46.9%	43.0%	48.2%	46.7%	50.0%	47.4%	46.7%	60.6%	46.7%	42.5%	50.0%	41.2%	27.3%	57.7%	63.6%	54.7%	50.0%	75%	20.0%
Somewhat Satisfied	374	27	324	356	18	190	183	7	41	114	21	83	10	24	6	18	5	2	3
	30.1%	27.0%	30.3%	30.1%	30.0%	28.7%	29.1%	21.2%	30.4%	35.1%	25.6%	37.6%	45.5%	24.7%	18.2%	28.1%	22.7%	17%	30.0%
Neutral	159	13	133	153	6	80	79	1	21	43	13	25	5	11	4	7	4	-	4
	12.8%	13.0%	12.4%	13.0%	10.0%	12.1%	12.6%	3.0%	15.6%	13.2%	15.9%	11.3%	22.7%	11.3%	12.1%	10.9%	18.2%	-	40.0%
Unsatisfied [NET]	126	17	97	120	6	78	73	5	10	30	7	22	1	6	2	4	2	1	1
=====	10.2%	17.0%	9.1%	10.2%	10.0%	11.8%	11.6%	15.2%	7.4%	9.2%	8.5%	10.0%	4.5%	6.2%	6.1%	6.2%	9.1%	8.3%	10.0%
Somewhat Unsatisfied	68	7	55	66	2	36	35	1	9	20	5	14	1	1	-	1	2	1	1
	5.5%	7.0%	5.1%	5.6%	3.3%	5.4%	5.6%	3.0%	6.7%	6.2%	6.1%	6.3%	4.5%	1.0%	1.6%	1.6%	9.1%	8.3%	10.0%
Very Unsatisfied	58	10	42	54	4	42	38	4	1	10	2	8	-	5	2	3	-	-	-
	4.7%	10.0%	3.9%	4.6%	6.7%	6.3%	6.0%	12.1%	0.7%	3.1%	2.4%	3.6%	-	5.2%	6.1%	4.7%	-	-	-



Q7_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
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	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	52	45	-	7	8	7	18	34	23	13	69	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	80	43	37	-	5	8	4	13	29	21	11	56	10	7	-	1	3	
=====	82.5%	83%	82.2%		71.4%	100%	57.1%	72.2%	85.3%	91%	84.6%	81.2%	100.0%	100%		100.0%	60.0%	
Very Satisfied	56	26	30	-	2	5	2	8	23	16	7	40	8	7	-	1	1	
	57.7%	50%	66.7%		28.6%	62.5%	28.6%	44.4%	67.6%	70%	53.8%	58.0%	80.0%	100%		100.0%	20.0%	
Somewhat Satisfied	24	17	7	-	3	3	2	5	6	5	4	16	2	-	-	-	2	
	24.7%	33%	15.6%		42.9%	37.5%	28.6%	27.8%	17.6%	22%	30.8%	23.2%	20.0%				40.0%	
Neutral	11	7	4	-	1	-	3	2	3	2	2	7	-	-	-	-	2	
	11.3%	13%	8.9%		14.3%		42.9%	11.1%	8.8%	8.7%	15.4%	10.1%					40.0%	
Unsatisfied [NET]	6	2	4	-	1	-	-	3	2	-	-	6	-	-	-	-	-	
=====	6.2%	3.8%	8.9%		14.3%			16.7%	5.9%			8.7%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	1.0%		2.2%					5.6%				1.4%						
Very Unsatisfied	5	2	3	-	1	-	-	2	2	-	-	5	-	-	-	-	-	
	5.2%	3.8%	6.7%		14.3%			11.1%	5.9%			7.2%						



Q7_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	33	18	15	-	3	1	2	7	13	7	3	23	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	27	15	12	-	2	1	2	5	11	6	3	19	5	5	-	1	-	
=====	81.8%	83%	80.0%		66.7%	100%	100%	71.4%	84.6%	86%	100.0%	82.6%	100.0%	100%		100.0%		
Very Satisfied	21	10	11	-	1	1	1	4	9	5	2	15	4	5	-	1	-	
	63.6%	56%	73.3%		33.3%	100%	50.0%	57.1%	69.2%	71%	66.7%	65.2%	80.0%	100%		100.0%		
Somewhat Satisfied	6	5	1	-	1	-	1	1	2	1	1	4	1	-	-	-	-	
	18.2%	28%	6.7%		33.3%		50.0%	14.3%	15.4%	14%	33.3%	17.4%	20.0%					
Neutral	4	3	1	-	-	-	-	1	2	1	-	2	-	-	-	-	2	
	12.1%	17%	6.7%					14.3%	15.4%	14%		8.7%					100%	
Unsatisfied [NET]	2	-	2	-	1	-	-	1	-	-	-	2	-	-	-	-	-	
=====	6.1%		13.3%		33.3%			14.3%				8.7%						
Very Unsatisfied	2	-	2	-	1	-	-	1	-	-	-	2	-	-	-	-	-	
	6.1%		13.3%		33.3%			14.3%				8.7%						



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 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	34	30	-	4	7	5	11	21	16	10	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	28	25	-	3	7	2	8	18	15	8	37	5	2	-	-	3	
=====	82.8%	82%	83.3%		75.0%	100%	40.0%	72.7%	85.7%	94%	80.0%	80.4%	100.0%	100%			100%	
Very Satisfied	35	16	19	-	1	4	1	4	14	11	5	25	4	2	-	-	1	
	54.7%	47%	63.3%		25.0%	57.1%	20.0%	36.4%	66.7%	69%	50.0%	54.3%	80.0%	100%			33.3%	
Somewhat Satisfied	18	12	6	-	2	3	1	4	4	4	3	12	1	-	-	-	2	
	28.1%	35%	20.0%		50.0%	42.9%	20.0%	36.4%	19.0%	25%	30.0%	26.1%	20.0%				66.7%	
Neutral	7	4	3	-	1	-	3	1	1	1	2	5	-	-	-	-	-	
	10.9%	12%	10.0%		25.0%		60.0%	9.1%	4.8%	6.2%	20.0%	10.9%						
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	4	-	-	-	-	-	
=====	6.2%	5.9%	6.7%					18.2%	9.5%			8.7%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	1.6%		3.3%					9.1%				2.2%						
Very Unsatisfied	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	4.7%	5.9%	3.3%					9.1%	9.5%			6.5%						



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	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
				BINARY																		
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2					
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	16	11	4	-	1	1	1	1	5	6	5	7	2	1	-	-	1					
=====	72.7%	73%	66.7%		100%	100%	100%	33.3%	71.4%	86%	83.3%	63.6%	100.0%	100%			50.0%					
Very Satisfied	11	8	2	-	1	1	-	-	4	4	4	5	1	1	-	-	-					
	50.0%	53%	33.3%		100%	100%			57.1%	57%	66.7%	45.5%	50.0%	100%								
Somewhat Satisfied	5	3	2	-	-	-	1	1	1	2	1	2	1	-	-	-	1					
	22.7%	20%	33.3%				100%	33.3%	14.3%	29%	16.7%	18.2%	50.0%				50.0%					
Neutral	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1					
	18.2%	13%	33.3%					33.3%	28.6%	14%		27.3%					50.0%					
Unsatisfied [NET]	2	2	-	-	-	-	-	1	-	-	1	1	-	-	-	-	-					
=====	9.1%	13%						33.3%			16.7%	9.1%										
Somewhat Unsatisfied	2	2	-	-	-	-	1	-	-	-	1	1	-	-	-	-	-					
	9.1%	13%					33.3%				16.7%	9.1%										



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 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	8	2	-	1	1	-	1	5	3	4	4	1	1	-	-	1	
=====	91.7%	89%	100.0%		100%	100%		50.0%	100%	100%	100.0%	80.0%	100.0%	100%			100%	
Very Satisfied	9	7	1	-	1	1	-	-	4	3	4	4	-	1	-	-	-	
	75.0%	78%	50.0%		100%	100%			80.0%	100%	100.0%	80.0%		100%				
Somewhat Satisfied	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1	
	16.7%	11%	50.0%					50.0%	20.0%				100.0%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	8.3%	11%						50.0%				20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	8.3%	11%						50.0%				20.0%						



Q7_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	1	-	-	3	1	3	1	-	-	-	-	
=====	50.0%	50%	50.0%				100%			75%	50.0%	50.0%	100.0%					
Very Satisfied	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	20.0%	17%	25.0%							25%		16.7%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	1	-	-	2	1	2	-	-	-	-	-	
	30.0%	33%	25.0%				100%			50%	50.0%	33.3%						
Neutral	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
	40.0%	33%	50.0%					100%	100%	25%		50.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	10.0%	17%									50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	10.0%	17%									50.0%							



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 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
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	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1241	586	607	6	21	237	288	232	246	194	188	762	114	140	14	22	145
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	956	448	488	2	17	170	215	178	200	162	152	604	91	111	10	13	80
=====	77.0%	76%	80.4%	33.3%	81.0%	71.7%	74.7%	76.7%	81.3%	84%	80.9%	79.3%	79.8%	79.3%	71.4%	59.1%	55.2%
Very Satisfied	582	265	303	2	7	91	121	107	135	114	96	365	59	68	4	7	42
	60.9%	59%	62.1%	100.0%	41.2%	53.5%	56.3%	60.1%	67.5%	70%	63.2%	60.4%	64.8%	61.3%	40.0%	53.8%	52.5%
Somewhat Satisfied	374	183	185	-	10	79	94	71	65	48	56	239	32	43	6	6	38
	39.1%	41%	37.9%		58.8%	46.5%	43.7%	39.9%	32.5%	30%	36.8%	39.6%	35.2%	38.7%	60.0%	46.2%	47.5%
Neutral	159	83	63	3	3	39	42	23	24	23	20	91	17	14	3	2	30
	12.8%	14%	10.4%	50.0%	14.3%	16.5%	14.6%	9.9%	9.8%	12%	10.6%	11.9%	14.9%	10.0%	21.4%	9.1%	20.7%
Unsatisfied [NET]	126	55	56	1	1	28	31	31	22	9	16	67	6	15	1	7	35
=====	10.2%	9.4%	9.2%	16.7%	4.8%	11.8%	10.8%	13.4%	8.9%	4.6%	8.5%	8.8%	5.3%	10.7%	7.1%	31.8%	24.1%
Somewhat Unsatisfied	68	28	36	-	-	16	21	16	6	7	6	39	3	11	-	1	15
	54.0%	51%	64.3%			57.1%	67.7%	51.6%	27.3%	78%	37.5%	58.2%	50.0%	73.3%		14.3%	42.9%
Very Unsatisfied	58	27	20	1	1	12	10	15	16	2	10	28	3	4	1	6	20
	46.0%	49%	35.7%	100.0%	100%	42.9%	32.3%	48.4%	72.7%	22%	62.5%	41.8%	50.0%	26.7%	100.0%	85.7%	57.1%



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1241	202	164	127	267	111	107	142	74	1	22	211	208	218	204	396	56	160	163	274	576
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	956	154	112	98	214	91	87	109	60	1	12	155	150	174	158	316	37	123	129	214	445
=====	77.0%	76.2%	68.3%	77.2%	80.1%	82.0%	81.3%	76.8%	81.1%	100%	54.5%	73.5%	72.1%	79.8%	77.5%	79.8%	66.1%	76.9%	79.1%	78.1%	77.3%
Very Satisfied	582	84	71	59	136	60	48	77	23	1	10	84	77	102	102	214	27	75	70	123	283
	60.9%	54.5%	63.4%	60.2%	63.6%	65.9%	55.2%	70.6%	38.3%	100%	83.3%	54.2%	51.3%	58.6%	64.6%	67.7%	73.0%	61.0%	54.3%	57.5%	63.6%
Somewhat Satisfied	374	70	41	39	78	31	39	32	37	-	2	71	73	72	56	102	10	48	59	91	162
	39.1%	45.5%	36.6%	39.8%	36.4%	34.1%	44.8%	29.4%	61.7%	-	16.7%	45.8%	48.7%	41.4%	35.4%	32.3%	27.0%	39.0%	45.7%	42.5%	36.4%
Neutral	159	28	26	17	24	11	13	22	9	-	7	31	31	24	23	50	11	25	20	27	73
	12.8%	13.9%	15.9%	13.4%	9.0%	9.9%	12.1%	15.5%	12.2%	-	31.8%	14.7%	14.9%	11.0%	11.3%	12.6%	19.6%	15.6%	12.3%	9.9%	12.7%
Unsatisfied [NET]	126	20	26	12	29	9	7	11	5	-	3	25	27	20	23	30	8	12	14	33	58
=====	10.2%	9.9%	15.9%	9.4%	10.9%	8.1%	6.5%	7.7%	6.8%	-	13.6%	11.8%	13.0%	9.2%	11.3%	7.6%	14.3%	7.5%	8.6%	12.0%	10.1%
Somewhat Unsatisfied	68	13	12	7	15	4	4	6	2	-	2	17	15	11	11	14	5	9	5	18	31
	54.0%	65.0%	46.2%	58.3%	51.7%	44.4%	57.1%	54.5%	40.0%	-	66.7%	68.0%	55.6%	55.0%	47.8%	46.7%	62.5%	75.0%	35.7%	54.5%	53.4%
Very Unsatisfied	58	7	14	5	14	5	3	5	3	-	1	8	12	9	12	16	3	3	9	15	27
	46.0%	35.0%	53.8%	41.7%	48.3%	55.6%	42.9%	45.5%	60.0%	-	33.3%	32.0%	44.4%	45.0%	52.2%	53.3%	37.5%	25.0%	64.3%	45.5%	46.6%



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	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1241	100	1070	1181	60	662	629	33	135	325	82	221	22	97	33	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	956	70	840	908	48	504	477	27	104	252	62	174	16	80	27	53	16	11	5
=====	77.0%	70.0%	78.5%	76.9%	80.0%	76.1%	75.8%	81.8%	77.0%	77.5%	75.6%	78.7%	72.7%	82.5%	81.8%	82.8%	72.7%	92%	50.0%
Very Satisfied	582	43	516	552	30	314	294	20	63	138	41	91	6	56	21	35	11	9	2
	60.9%	61.4%	61.4%	60.8%	62.5%	62.3%	61.6%	74.1%	60.6%	54.8%	66.1%	52.3%	37.5%	70.0%	77.8%	66.0%	68.8%	82%	40.0%
Somewhat Satisfied	374	27	324	356	18	190	183	7	41	114	21	83	10	24	6	18	5	2	3
	39.1%	38.6%	38.6%	39.2%	37.5%	37.7%	38.4%	25.9%	39.4%	45.2%	33.9%	47.7%	62.5%	30.0%	22.2%	34.0%	31.2%	18%	60.0%
Neutral	159	13	133	153	6	80	79	1	21	43	13	25	5	11	4	7	4	-	4
	12.8%	13.0%	12.4%	13.0%	10.0%	12.1%	12.6%	3.0%	15.6%	13.2%	15.9%	11.3%	22.7%	11.3%	12.1%	10.9%	18.2%	-	40.0%
Unsatisfied [NET]	126	17	97	120	6	78	73	5	10	30	7	22	1	6	2	4	2	1	1
=====	10.2%	17.0%	9.1%	10.2%	10.0%	11.8%	11.6%	15.2%	7.4%	9.2%	8.5%	10.0%	4.5%	6.2%	6.1%	6.2%	9.1%	8.3%	10.0%
Somewhat Unsatisfied	68	7	55	66	2	36	35	1	9	20	5	14	1	1	-	1	2	1	1
	54.0%	41.2%	56.7%	55.0%	33.3%	46.2%	47.9%	20.0%	90.0%	66.7%	71.4%	63.6%	100.0%	16.7%	-	25.0%	100.0%	100%	100%
Very Unsatisfied	58	10	42	54	4	42	38	4	1	10	2	8	-	5	2	3	-	-	-
	46.0%	58.8%	43.3%	45.0%	66.7%	53.8%	52.1%	80.0%	10.0%	33.3%	28.6%	36.4%	-	83.3%	100.0%	75.0%	-	-	-



Q7_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	52	45	-	7	8	7	18	34	23	13	69	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	80	43	37	-	5	8	4	13	29	21	11	56	10	7	-	1	3	
=====	82.5%	83%	82.2%		71.4%	100%	57.1%	72.2%	85.3%	91%	84.6%	81.2%	100.0%	100%		100.0%	60.0%	
Very Satisfied	56	26	30	-	2	5	2	8	23	16	7	40	8	7	-	1	1	
	70.0%	60%	81.1%		40.0%	62.5%	50.0%	61.5%	79.3%	76%	63.6%	71.4%	80.0%	100%		100.0%	33.3%	
Somewhat Satisfied	24	17	7	-	3	3	2	5	6	5	4	16	2	-	-	-	2	
	30.0%	40%	18.9%		60.0%	37.5%	50.0%	38.5%	20.7%	24%	36.4%	28.6%	20.0%				66.7%	
Neutral	11	7	4	-	1	-	3	2	3	2	2	7	-	-	-	-	2	
	11.3%	13%	8.9%		14.3%		42.9%	11.1%	8.8%	8.7%	15.4%	10.1%					40.0%	
Unsatisfied [NET]	6	2	4	-	1	-	-	3	2	-	-	6	-	-	-	-	-	
=====	6.2%	3.8%	8.9%		14.3%			16.7%	5.9%			8.7%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	16.7%		25.0%					33.3%				16.7%						
Very Unsatisfied	5	2	3	-	1	-	-	2	2	-	-	5	-	-	-	-	-	
	83.3%	100%	75.0%		100%			66.7%	100%			83.3%						



Q7_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	33	18	15	-	3	1	2	7	13	7	3	23	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	27	15	12	-	2	1	2	5	11	6	3	19	5	5	-	1	-	
=====	81.8%	83%	80.0%		66.7%	100%	100%	71.4%	84.6%	86%	100.0%	82.6%	100.0%	100%		100.0%		
Very Satisfied	21	10	11	-	1	1	1	4	9	5	2	15	4	5	-	1	-	
	77.8%	67%	91.7%		50.0%	100%	50.0%	80.0%	81.8%	83%	66.7%	78.9%	80.0%	100%		100.0%		
Somewhat Satisfied	6	5	1	-	1	-	1	1	2	1	1	4	1	-	-	-	-	
	22.2%	33%	8.3%		50.0%		50.0%	20.0%	18.2%	17%	33.3%	21.1%	20.0%					
Neutral	4	3	1	-	-	-	-	1	2	1	-	2	-	-	-	-	2	
	12.1%	17%	6.7%					14.3%	15.4%	14%		8.7%					100%	
Unsatisfied [NET]	2	-	2	-	1	-	-	1	-	-	-	2	-	-	-	-	-	
=====	6.1%		13.3%		33.3%			14.3%				8.7%						
Very Unsatisfied	2	-	2	-	1	-	-	1	-	-	-	2	-	-	-	-	-	
	100%		100.0%		100%			100%				100%						



Q7_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	34	30	-	4	7	5	11	21	16	10	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	28	25	-	3	7	2	8	18	15	8	37	5	2	-	-	3	
=====	82.8%	82%	83.3%		75.0%	100%	40.0%	72.7%	85.7%	94%	80.0%	80.4%	100.0%	100%			100%	
Very Satisfied	35	16	19	-	1	4	1	4	14	11	5	25	4	2	-	-	1	
	66.0%	57%	76.0%		33.3%	57.1%	50.0%	50.0%	77.8%	73%	62.5%	67.6%	80.0%	100%			33.3%	
Somewhat Satisfied	18	12	6	-	2	3	1	4	4	4	3	12	1	-	-	-	2	
	34.0%	43%	24.0%		66.7%	42.9%	50.0%	50.0%	22.2%	27%	37.5%	32.4%	20.0%				66.7%	
Neutral	7	4	3	-	1	-	3	1	1	1	2	5	-	-	-	-	-	
	10.9%	12%	10.0%		25.0%		60.0%	9.1%	4.8%	6.2%	20.0%	10.9%						
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	4	-	-	-	-	-	
=====	6.2%	5.9%	6.7%					18.2%	9.5%			8.7%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	25.0%		50.0%					50.0%				25.0%						
Very Unsatisfied	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	75.0%	100%	50.0%					50.0%	100%			75.0%						



Q7_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	16	11	4	-	1	1	1	1	5	6	5	7	2	1	-	-	1	
=====	72.7%	73%	66.7%		100%	100%	100%	33.3%	71.4%	86%	83.3%	63.6%	100.0%	100%			50.0%	
Very Satisfied	11	8	2	-	1	1	-	-	4	4	4	5	1	1	-	-	-	
	68.8%	73%	50.0%		100%	100%			80.0%	67%	80.0%	71.4%	50.0%	100%				
Somewhat Satisfied	5	3	2	-	-	-	1	1	1	2	1	2	1	-	-	-	1	
	31.2%	27%	50.0%				100%	100%	20.0%	33%	20.0%	28.6%	50.0%				100%	
Neutral	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
	18.2%	13%	33.3%					33.3%	28.6%	14%		27.3%					50.0%	
Unsatisfied [NET]	2	2	-	-	-	-	-	1	-	-	1	1	-	-	-	-	-	
=====	9.1%	13%						33.3%			16.7%	9.1%						
Somewhat Unsatisfied	2	2	-	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
	100%	100%					100%				100.0%	100%						



Q7_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	8	2	-	1	1	-	1	5	3	4	4	1	1	-	-	1	
=====	91.7%	89%	100.0%		100%	100%		50.0%	100%	100%	100.0%	80.0%	100.0%	100%			100%	
Very Satisfied	9	7	1	-	1	1	-	-	4	3	4	4	-	1	-	-	-	
	81.8%	88%	50.0%		100%	100%			80.0%	100%	100.0%	100%		100%				
Somewhat Satisfied	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1	
	18.2%	12%	50.0%					100%	20.0%				100.0%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	8.3%	11%						50.0%				20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	100%	100%						100%				100%						



Q7_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Frequency and content of COVID-19 information including updates on vaccines, boosters, testing, and general pandemic related questions
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	1	-	-	3	1	3	1	-	-	-	-	
=====	50.0%	50%	50.0%				100%			75%	50.0%	50.0%	100.0%					
Very Satisfied	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	40.0%	33%	50.0%							33%		33.3%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	1	-	-	2	1	2	-	-	-	-	-	
	60.0%	67%	50.0%				100%			67%	100.0%	66.7%						
Neutral	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
	40.0%	33%	50.0%					100%	100%	25%		50.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	10.0%	17%									50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	100%	100%									100.0%							



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1254	594	612	6	22	252	286	232	246	193	190	775	114	137	15	22	145	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	979	468	488	2	15	186	219	182	195	167	151	617	94	114	10	13	87	
=====	78.1%	79%	79.7%	33.3%	68.2%	73.8%	76.6%	78.4%	79.3%	87%	79.5%	79.6%	82.5%	83.2%	66.7%	59.1%	60.0%	
Very Satisfied	633	304	313	2	6	103	141	108	137	128	103	412	56	69	5	8	50	
	50.5%	51%	51.1%	33.3%	27.3%	40.9%	49.3%	46.6%	55.7%	66%	54.2%	53.2%	49.1%	50.4%	33.3%	36.4%	34.5%	
Somewhat Satisfied	346	164	175	-	9	83	78	74	58	39	48	205	38	45	5	5	37	
	27.6%	28%	28.6%		40.9%	32.9%	27.3%	31.9%	23.6%	20%	25.3%	26.5%	33.3%	32.8%	33.3%	22.7%	25.5%	
Neutral	124	53	59	4	4	21	31	17	28	17	16	71	13	6	2	2	27	
	9.9%	8.9%	9.6%	66.7%	18.2%	8.3%	10.8%	7.3%	11.4%	8.8%	8.4%	9.2%	11.4%	4.4%	13.3%	9.1%	18.6%	
Unsatisfied [NET]	151	73	65	-	3	45	36	33	23	9	23	87	7	17	3	7	31	
=====	12.0%	12%	10.6%		13.6%	17.9%	12.6%	14.2%	9.3%	4.7%	12.1%	11.2%	6.1%	12.4%	20.0%	31.8%	21.4%	
Somewhat Unsatisfied	96	42	44	-	3	26	29	18	13	7	11	58	4	11	2	1	19	
	7.7%	7.1%	7.2%		13.6%	10.3%	10.1%	7.8%	5.3%	3.6%	5.8%	7.5%	3.5%	8.0%	13.3%	4.5%	13.1%	
Very Unsatisfied	55	31	21	-	-	19	7	15	10	2	12	29	3	6	1	6	12	
	4.4%	5.2%	3.4%			7.5%	2.4%	6.5%	4.1%	1.0%	6.3%	3.7%	2.6%	4.4%	6.7%	27.3%	8.3%	



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1254 100%	211 100%	167 100%	128 100%	266 100%	110 100%	104 100%	143 100%	77 100%	1 100%	23 100%	228 100%	211 100%	216 100%	203 100%	392 100%	58 100.0%	164 100.0%	167 100.0%	276 100.0%	577 100.0%
Satisfied [NET] =====	979 78.1%	159 75.4%	121 72.5%	95 74.2%	216 81.2%	91 82.7%	85 81.7%	117 81.8%	62 80.5%	1 100%	16 69.6%	179 78.5%	156 73.9%	165 76.4%	153 75.4%	323 82.4%	40 69.0%	131 79.9%	136 81.4%	206 74.6%	457 79.2%
Very Satisfied	633 50.5%	99 46.9%	81 48.5%	61 47.7%	147 55.3%	63 57.3%	44 42.3%	81 56.6%	30 39.0%	1 100%	13 56.5%	103 45.2%	91 43.1%	110 50.9%	96 47.3%	230 58.7%	29 50.0%	82 50.0%	84 50.3%	136 49.3%	298 51.6%
Somewhat Satisfied	346 27.6%	60 28.4%	40 24.0%	34 26.6%	69 25.9%	28 25.5%	41 39.4%	36 25.2%	32 41.6%	- 13.0%	3 33.3%	76 30.8%	65 25.5%	55 28.1%	57 23.7%	93 19.0%	11 29.9%	49 31.1%	52 25.4%	70 25.4%	159 27.6%
Neutral	124 9.9%	23 10.9%	17 10.2%	15 11.7%	23 8.6%	5 4.5%	11 10.6%	18 12.6%	5 6.5%	- 21.7%	5 9.2%	21 9.5%	20 9.3%	20 12.3%	25 9.4%	37 19.0%	11 19.0%	18 11.0%	15 9.0%	31 11.2%	48 8.3%
Unsatisfied [NET] =====	151 12.0%	29 13.7%	29 17.4%	18 14.1%	27 10.2%	14 12.7%	8 7.7%	8 5.6%	10 13.0%	- 8.7%	2 12.3%	28 16.6%	35 14.4%	31 12.3%	25 8.2%	32 12.1%	7 12.1%	15 9.1%	16 9.6%	39 14.1%	72 12.5%
Somewhat Unsatisfied	96 7.7%	19 9.0%	16 9.6%	9 7.0%	18 6.8%	9 8.2%	8 7.7%	4 2.8%	7 9.1%	- 8.7%	2 8.8%	20 10.4%	22 10.6%	23 6.9%	14 4.3%	17 4.3%	4 6.9%	12 7.3%	9 5.4%	27 9.8%	43 7.5%
Very Unsatisfied	55 4.4%	10 4.7%	13 7.8%	9 7.0%	9 3.4%	5 4.5%	- 2.8%	4 3.9%	3 3.9%	- 3.5%	- 6.2%	8 3.7%	13 5.4%	8 3.8%	11 3.8%	15 3.8%	3 5.2%	3 1.8%	7 4.2%	12 4.3%	29 5.0%



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1254	98	1083	1193	61	666	632	34	138	330	81	227	22	98	33	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	979	76	862	928	51	501	474	27	110	266	60	187	19	82	24	58	20	12	8
=====	78.1%	77.6%	79.6%	77.8%	83.6%	75.2%	75.0%	79.4%	79.7%	80.6%	74.1%	82.4%	86.4%	83.7%	72.7%	89.2%	90.9%	100%	80.0%
Very Satisfied	633	50	560	594	39	340	318	22	63	160	44	103	13	58	19	39	12	10	2
	50.5%	51.0%	51.7%	49.8%	63.9%	51.1%	50.3%	64.7%	45.7%	48.5%	54.3%	45.4%	59.1%	59.2%	57.6%	60.0%	54.5%	83%	20.0%
Somewhat Satisfied	346	26	302	334	12	161	156	5	47	106	16	84	6	24	5	19	8	2	6
	27.6%	26.5%	27.9%	28.0%	19.7%	24.2%	24.7%	14.7%	34.1%	32.1%	19.8%	37.0%	27.3%	24.5%	15.2%	29.2%	36.4%	17%	60.0%
Neutral	124	12	96	120	4	75	73	2	14	28	12	14	2	6	3	3	1	-	1
	9.9%	12.2%	8.9%	10.1%	6.6%	11.3%	11.6%	5.9%	10.1%	8.5%	14.8%	6.2%	9.1%	6.1%	9.1%	4.6%	4.5%	-	10.0%
Unsatisfied [NET]	151	10	125	145	6	90	85	5	14	36	9	26	1	10	6	4	1	-	1
=====	12.0%	10.2%	11.5%	12.2%	9.8%	13.5%	13.4%	14.7%	10.1%	10.9%	11.1%	11.5%	4.5%	10.2%	18.2%	6.2%	4.5%	-	10.0%
Somewhat Unsatisfied	96	4	80	94	2	57	56	1	11	24	7	16	1	4	3	1	-	-	-
	7.7%	4.1%	7.4%	7.9%	3.3%	8.6%	8.9%	2.9%	8.0%	7.3%	8.6%	7.0%	4.5%	4.1%	9.1%	1.5%	-	-	-
Very Unsatisfied	55	6	45	51	4	33	29	4	3	12	2	10	-	6	3	3	1	-	1
	4.4%	6.1%	4.2%	4.3%	6.6%	5.0%	4.6%	11.8%	2.2%	3.6%	2.5%	4.4%	-	6.1%	9.1%	4.6%	4.5%	-	10.0%



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	98	52	46	-	7	8	7	19	34	23	13	70	10	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	82	43	39	-	6	8	6	14	28	20	13	57	9	6	-	1	3	
=====	83.7%	83%	84.8%		85.7%	100%	85.7%	73.7%	82.4%	87%	100.0%	81.4%	90.0%	100%		100.0%	60.0%	
Very Satisfied	58	27	31	-	1	7	3	8	22	17	8	40	8	6	-	1	2	
	59.2%	52%	67.4%		14.3%	87.5%	42.9%	42.1%	64.7%	74%	61.5%	57.1%	80.0%	100%		100.0%	40.0%	
Somewhat Satisfied	24	16	8	-	5	1	3	6	6	3	5	17	1	-	-	-	1	
	24.5%	31%	17.4%		71.4%	12.5%	42.9%	31.6%	17.6%	13%	38.5%	24.3%	10.0%				20.0%	
Neutral	6	5	1	-	-	-	1	-	2	3	-	5	-	-	-	-	1	
	6.1%	9.6%	2.2%				14.3%		5.9%	13%		7.1%					20.0%	
Unsatisfied [NET]	10	4	6	-	1	-	-	5	4	-	-	8	1	-	-	-	1	
=====	10.2%	7.7%	13.0%		14.3%			26.3%	11.8%			11.4%	10.0%				20.0%	
Somewhat Unsatisfied	4	2	2	-	1	-	-	1	2	-	-	4	-	-	-	-	-	
	4.1%	3.8%	4.3%		14.3%			5.3%	5.9%			5.7%						
Very Unsatisfied	6	2	4	-	-	-	-	4	2	-	-	4	1	-	-	-	1	
	6.1%	3.8%	8.7%					21.1%	5.9%			5.7%	10.0%				20.0%	



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	33	18	15	-	3	1	2	7	13	7	3	23	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	24	13	11	-	2	1	2	4	9	6	3	17	4	4	-	1	-	
=====	72.7%	72%	73.3%		66.7%	100%	100%	57.1%	69.2%	86%	100.0%	73.9%	80.0%	100%		100.0%		
Very Satisfied	19	9	10	-	1	1	1	4	7	5	2	13	4	4	-	1	-	
	57.6%	50%	66.7%		33.3%	100%	50.0%	57.1%	53.8%	71%	66.7%	56.5%	80.0%	100%		100.0%		
Somewhat Satisfied	5	4	1	-	1	-	1	-	2	1	1	4	-	-	-	-	-	
	15.2%	22%	6.7%		33.3%		50.0%		15.4%	14%	33.3%	17.4%						
Neutral	3	3	-	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	9.1%	17%							15.4%	14%		8.7%					50.0%	
Unsatisfied [NET]	6	2	4	-	1	-	-	3	2	-	-	4	1	-	-	-	1	
=====	18.2%	11%	26.7%		33.3%			42.9%	15.4%			17.4%	20.0%				50.0%	
Somewhat Unsatisfied	3	2	1	-	1	-	-	-	2	-	-	3	-	-	-	-	-	
	9.1%	11%	6.7%		33.3%				15.4%			13.0%						
Very Unsatisfied	3	-	3	-	-	-	-	3	-	-	-	1	1	-	-	-	1	
	9.1%		20.0%					42.9%				4.3%	20.0%				50.0%	



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	58	30	28	-	4	7	4	10	19	14	10	40	5	2	-	-	3	
=====	89.2%	88%	90.3%		100%	100%	80.0%	83.3%	90.5%	88%	100.0%	85.1%	100.0%	100%			100%	
Very Satisfied	39	18	21	-	-	6	2	4	15	12	6	27	4	2	-	-	2	
	60.0%	53%	67.7%			85.7%	40.0%	33.3%	71.4%	75%	60.0%	57.4%	80.0%	100%			66.7%	
Somewhat Satisfied	19	12	7	-	4	1	2	6	4	2	4	13	1	-	-	-	1	
	29.2%	35%	22.6%		100%	14.3%	40.0%	50.0%	19.0%	12%	40.0%	27.7%	20.0%				33.3%	
Neutral	3	2	1	-	-	-	1	-	-	2	-	3	-	-	-	-	-	
	4.6%	5.9%	3.2%				20.0%			12%		6.4%						
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	4	-	-	-	-	-	
=====	6.2%	5.9%	6.5%					16.7%	9.5%			8.5%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	1.5%		3.2%					8.3%				2.1%						
Very Unsatisfied	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	4.6%	5.9%	3.2%					8.3%	9.5%			6.4%						



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	20	13	6	-	1	1	1	3	5	7	6	9	2	1	-	-	2
=====	90.9%	87%	100.0%		100%	100%	100%	100%	71.4%	100%	100.0%	81.8%	100.0%	100%			100%
Very Satisfied	12	9	2	-	1	1	-	1	4	4	4	6	1	1	-	-	-
	54.5%	60%	33.3%		100%	100%		33.3%	57.1%	57%	66.7%	54.5%	50.0%	100%			
Somewhat Satisfied	8	4	4	-	-	-	1	2	1	3	2	3	1	-	-	-	2
	36.4%	27%	66.7%				100%	66.7%	14.3%	43%	33.3%	27.3%	50.0%				100%
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	4.5%	6.7%							14.3%			9.1%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
=====	4.5%	6.7%							14.3%			9.1%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	4.5%	6.7%							14.3%			9.1%					



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
=====	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Very Satisfied	10	8	1	-	1	1	-	1	4	3	4	5	-	1	-	-	-
	83.3%	89%	50.0%		100%	100%		50.0%	80.0%	100%	100.0%	100%		100%			
Somewhat Satisfied	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1
	16.7%	11%	50.0%					50.0%	20.0%				100.0%				100%



Q7_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	4	4	-	-	-	1	1	-	4	2	4	1	-	-	-	1	
=====	80.0%	67%	100.0%				100%	100%		100%	100.0%	66.7%	100.0%				100%	
Very Satisfied	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	20.0%	17%	25.0%							25%		16.7%	100.0%					
Somewhat Satisfied	6	3	3	-	-	-	1	1	-	3	2	3	-	-	-	-	1	
	60.0%	50%	75.0%				100%	100%		75%	100.0%	50.0%					100%	
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	10.0%	17%							50.0%			16.7%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	10.0%	17%							50.0%			16.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	10.0%	17%							50.0%			16.7%						



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1254	594	612	6	22	252	286	232	246	193	190	775	114	137	15	22	145	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	979	468	488	2	15	186	219	182	195	167	151	617	94	114	10	13	87	
=====	78.1%	79%	79.7%	33.3%	68.2%	73.8%	76.6%	78.4%	79.3%	87%	79.5%	79.6%	82.5%	83.2%	66.7%	59.1%	60.0%	
Very Satisfied	633	304	313	2	6	103	141	108	137	128	103	412	56	69	5	8	50	
	64.7%	65%	64.1%	100.0%	40.0%	55.4%	64.4%	59.3%	70.3%	77%	68.2%	66.8%	59.6%	60.5%	50.0%	61.5%	57.5%	
Somewhat Satisfied	346	164	175	-	9	83	78	74	58	39	48	205	38	45	5	5	37	
	35.3%	35%	35.9%		60.0%	44.6%	35.6%	40.7%	29.7%	23%	31.8%	33.2%	40.4%	39.5%	50.0%	38.5%	42.5%	
Neutral	124	53	59	4	4	21	31	17	28	17	16	71	13	6	2	2	27	
	9.9%	8.9%	9.6%	66.7%	18.2%	8.3%	10.8%	7.3%	11.4%	8.8%	8.4%	9.2%	11.4%	4.4%	13.3%	9.1%	18.6%	
Unsatisfied [NET]	151	73	65	-	3	45	36	33	23	9	23	87	7	17	3	7	31	
=====	12.0%	12%	10.6%		13.6%	17.9%	12.6%	14.2%	9.3%	4.7%	12.1%	11.2%	6.1%	12.4%	20.0%	31.8%	21.4%	
Somewhat Unsatisfied	96	42	44	-	3	26	29	18	13	7	11	58	4	11	2	1	19	
	63.6%	58%	67.7%		100%	57.8%	80.6%	54.5%	56.5%	78%	47.8%	66.7%	57.1%	64.7%	66.7%	14.3%	61.3%	
Very Unsatisfied	55	31	21	-	-	19	7	15	10	2	12	29	3	6	1	6	12	
	36.4%	42%	32.3%			42.2%	19.4%	45.5%	43.5%	22%	52.2%	33.3%	42.9%	35.3%	33.3%	85.7%	38.7%	



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1254 100%	211 100%	167 100%	128 100%	266 100%	110 100%	104 100%	143 100%	77 100%	1 100%	23 100%	228 100%	211 100%	216 100%	203 100%	392 100%	58 100.0%	164 100.0%	167 100.0%	276 100.0%	577 100.0%
Satisfied [NET] =====	979 78.1%	159 75.4%	121 72.5%	95 74.2%	216 81.2%	91 82.7%	85 81.7%	117 81.8%	62 80.5%	1 100%	16 69.6%	179 78.5%	156 73.9%	165 76.4%	153 75.4%	323 82.4%	40 69.0%	131 79.9%	136 81.4%	206 74.6%	457 79.2%
Very Satisfied	633 64.7%	99 62.3%	81 66.9%	61 64.2%	147 68.1%	63 69.2%	44 51.8%	81 69.2%	30 48.4%	1 100%	13 81.2%	103 57.5%	91 58.3%	110 66.7%	96 62.7%	230 71.2%	29 72.5%	82 62.6%	84 61.8%	136 66.0%	298 65.2%
Somewhat Satisfied	346 35.3%	60 37.7%	40 33.1%	34 35.8%	69 31.9%	28 30.8%	41 48.2%	36 30.8%	32 51.6%	- -	3 18.8%	76 42.5%	65 41.7%	55 33.3%	57 37.3%	93 28.8%	11 27.5%	49 37.4%	52 38.2%	70 34.0%	159 34.8%
Neutral	124 9.9%	23 10.9%	17 10.2%	15 11.7%	23 8.6%	5 4.5%	11 10.6%	18 12.6%	5 6.5%	- -	5 21.7%	21 9.2%	20 9.5%	20 9.3%	25 12.3%	37 9.4%	11 19.0%	18 11.0%	15 9.0%	31 11.2%	48 8.3%
Unsatisfied [NET] =====	151 12.0%	29 13.7%	29 17.4%	18 14.1%	27 10.2%	14 12.7%	8 7.7%	8 5.6%	10 13.0%	- -	2 8.7%	28 12.3%	35 16.6%	31 14.4%	25 12.3%	32 8.2%	7 12.1%	15 9.1%	16 9.6%	39 14.1%	72 12.5%
Somewhat Unsatisfied	96 63.6%	19 65.5%	16 55.2%	9 50.0%	18 66.7%	9 64.3%	8 100%	4 50.0%	7 70.0%	- -	2 100%	20 71.4%	22 62.9%	23 74.2%	14 56.0%	17 53.1%	4 57.1%	12 80.0%	9 56.2%	27 69.2%	43 59.7%
Very Unsatisfied	55 36.4%	10 34.5%	13 44.8%	9 50.0%	9 33.3%	5 35.7%	- -	4 50.0%	3 30.0%	- -	- -	8 28.6%	13 37.1%	8 25.8%	11 44.0%	15 46.9%	3 42.9%	3 20.0%	7 43.8%	12 30.8%	29 40.3%



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1254	98	1083	1193	61	666	632	34	138	330	81	227	22	98	33	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	979	76	862	928	51	501	474	27	110	266	60	187	19	82	24	58	20	12	8
=====	78.1%	77.6%	79.6%	77.8%	83.6%	75.2%	75.0%	79.4%	79.7%	80.6%	74.1%	82.4%	86.4%	83.7%	72.7%	89.2%	90.9%	100%	80.0%
Very Satisfied	633	50	560	594	39	340	318	22	63	160	44	103	13	58	19	39	12	10	2
	64.7%	65.8%	65.0%	64.0%	76.5%	67.9%	67.1%	81.5%	57.3%	60.2%	73.3%	55.1%	68.4%	70.7%	79.2%	67.2%	60.0%	83%	25.0%
Somewhat Satisfied	346	26	302	334	12	161	156	5	47	106	16	84	6	24	5	19	8	2	6
	35.3%	34.2%	35.0%	36.0%	23.5%	32.1%	32.9%	18.5%	42.7%	39.8%	26.7%	44.9%	31.6%	29.3%	20.8%	32.8%	40.0%	17%	75.0%
Neutral	124	12	96	120	4	75	73	2	14	28	12	14	2	6	3	3	1	-	1
	9.9%	12.2%	8.9%	10.1%	6.6%	11.3%	11.6%	5.9%	10.1%	8.5%	14.8%	6.2%	9.1%	6.1%	9.1%	4.6%	4.5%	-	10.0%
Unsatisfied [NET]	151	10	125	145	6	90	85	5	14	36	9	26	1	10	6	4	1	-	1
=====	12.0%	10.2%	11.5%	12.2%	9.8%	13.5%	13.4%	14.7%	10.1%	10.9%	11.1%	11.5%	4.5%	10.2%	18.2%	6.2%	4.5%	-	10.0%
Somewhat Unsatisfied	96	4	80	94	2	57	56	1	11	24	7	16	1	4	3	1	-	-	-
	63.6%	40.0%	64.0%	64.8%	33.3%	63.3%	65.9%	20.0%	78.6%	66.7%	77.8%	61.5%	100.0%	40.0%	50.0%	25.0%	-	-	-
Very Unsatisfied	55	6	45	51	4	33	29	4	3	12	2	10	-	6	3	3	1	-	1
	36.4%	60.0%	36.0%	35.2%	66.7%	36.7%	34.1%	80.0%	21.4%	33.3%	22.2%	38.5%	-	60.0%	50.0%	75.0%	100.0%	-	100%



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	98	52	46	-	7	8	7	19	34	23	13	70	10	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	82	43	39	-	6	8	6	14	28	20	13	57	9	6	-	1	3	
=====	83.7%	83%	84.8%		85.7%	100%	85.7%	73.7%	82.4%	87%	100.0%	81.4%	90.0%	100%		100.0%	60.0%	
Very Satisfied	58	27	31	-	1	7	3	8	22	17	8	40	8	6	-	1	2	
	70.7%	63%	79.5%		16.7%	87.5%	50.0%	57.1%	78.6%	85%	61.5%	70.2%	88.9%	100%		100.0%	66.7%	
Somewhat Satisfied	24	16	8	-	5	1	3	6	6	3	5	17	1	-	-	-	1	
	29.3%	37%	20.5%		83.3%	12.5%	50.0%	42.9%	21.4%	15%	38.5%	29.8%	11.1%				33.3%	
Neutral	6	5	1	-	-	-	1	-	2	3	-	5	-	-	-	-	1	
	6.1%	9.6%	2.2%				14.3%		5.9%	13%		7.1%					20.0%	
Unsatisfied [NET]	10	4	6	-	1	-	-	5	4	-	-	8	1	-	-	-	1	
=====	10.2%	7.7%	13.0%		14.3%			26.3%	11.8%			11.4%	10.0%				20.0%	
Somewhat Unsatisfied	4	2	2	-	1	-	-	1	2	-	-	4	-	-	-	-	-	
	40.0%	50%	33.3%		100%			20.0%	50.0%			50.0%						
Very Unsatisfied	6	2	4	-	-	-	-	4	2	-	-	4	1	-	-	-	1	
	60.0%	50%	66.7%					80.0%	50.0%			50.0%	100.0%				100%	



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	33	18	15	-	3	1	2	7	13	7	3	23	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	24	13	11	-	2	1	2	4	9	6	3	17	4	4	-	1	-	
=====	72.7%	72%	73.3%		66.7%	100%	100%	57.1%	69.2%	86%	100.0%	73.9%	80.0%	100%		100.0%		
Very Satisfied	19	9	10	-	1	1	1	4	7	5	2	13	4	4	-	1	-	
	79.2%	69%	90.9%		50.0%	100%	50.0%	100%	77.8%	83%	66.7%	76.5%	100.0%	100%		100.0%		
Somewhat Satisfied	5	4	1	-	1	-	1	-	2	1	1	4	-	-	-	-	-	
	20.8%	31%	9.1%		50.0%		50.0%		22.2%	17%	33.3%	23.5%						
Neutral	3	3	-	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	9.1%	17%							15.4%	14%		8.7%					50.0%	
Unsatisfied [NET]	6	2	4	-	1	-	-	3	2	-	-	4	1	-	-	-	1	
=====	18.2%	11%	26.7%		33.3%			42.9%	15.4%			17.4%	20.0%				50.0%	
Somewhat Unsatisfied	3	2	1	-	1	-	-	-	2	-	-	3	-	-	-	-	-	
	50.0%	100%	25.0%		100%				100%			75.0%						
Very Unsatisfied	3	-	3	-	-	-	-	3	-	-	-	1	1	-	-	-	1	
	50.0%		75.0%					100%				25.0%	100.0%				100%	



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	58	30	28	-	4	7	4	10	19	14	10	40	5	2	-	-	3	
=====	89.2%	88%	90.3%		100%	100%	80.0%	83.3%	90.5%	88%	100.0%	85.1%	100.0%	100%			100%	
Very Satisfied	39	18	21	-	-	6	2	4	15	12	6	27	4	2	-	-	2	
	67.2%	60%	75.0%			85.7%	50.0%	40.0%	78.9%	86%	60.0%	67.5%	80.0%	100%			66.7%	
Somewhat Satisfied	19	12	7	-	4	1	2	6	4	2	4	13	1	-	-	-	1	
	32.8%	40%	25.0%		100%	14.3%	50.0%	60.0%	21.1%	14%	40.0%	32.5%	20.0%				33.3%	
Neutral	3	2	1	-	-	-	1	-	-	2	-	3	-	-	-	-	-	
	4.6%	5.9%	3.2%				20.0%			12%		6.4%						
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	4	-	-	-	-	-	
=====	6.2%	5.9%	6.5%					16.7%	9.5%			8.5%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	25.0%		50.0%					50.0%				25.0%						
Very Unsatisfied	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	75.0%	100%	50.0%					50.0%	100%			75.0%						



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	20	13	6	-	1	1	1	3	5	7	6	9	2	1	-	-	2	
=====	90.9%	87%	100.0%		100%	100%	100%	100%	71.4%	100%	100.0%	81.8%	100.0%	100%			100%	
Very Satisfied	12	9	2	-	1	1	-	1	4	4	4	6	1	1	-	-	-	
	60.0%	69%	33.3%		100%	100%		33.3%	80.0%	57%	66.7%	66.7%	50.0%	100%				
Somewhat Satisfied	8	4	4	-	-	-	1	2	1	3	2	3	1	-	-	-	2	
	40.0%	31%	66.7%				100%	66.7%	20.0%	43%	33.3%	33.3%	50.0%				100%	
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	4.5%	6.7%							14.3%			9.1%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	4.5%	6.7%							14.3%			9.1%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%	100%							100%			100%						



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
=====	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Very Satisfied	10	8	1	-	1	1	-	1	4	3	4	5	-	1	-	-	-
	83.3%	89%	50.0%		100%	100%		50.0%	80.0%	100%	100.0%	100%		100%			
Somewhat Satisfied	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1
	16.7%	11%	50.0%					50.0%	20.0%				100.0%				100%



Q7_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's COVID-19 services, including testing and vaccinations
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	4	4	-	-	-	1	1	-	4	2	4	1	-	-	-	1	
=====	80.0%	67%	100.0%				100%	100%		100%	100.0%	66.7%	100.0%				100%	
Very Satisfied	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	25.0%	25%	25.0%							25%		25.0%	100.0%					
Somewhat Satisfied	6	3	3	-	-	-	1	1	-	3	2	3	-	-	-	-	1	
	75.0%	75%	75.0%				100%	100%		75%	100.0%	75.0%					100%	
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	10.0%	17%							50.0%			16.7%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	10.0%	17%							50.0%			16.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%	100%							100%			100%						



Q7_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1137	546	549	6	20	213	249	215	234	183	182	690	109	123	14	19	132	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	865	403	433	1	17	142	178	173	189	153	140	529	86	97	12	11	87	
=====	76.1%	74%	78.9%	16.7%	85.0%	66.7%	71.5%	80.5%	80.8%	84%	76.9%	76.7%	78.9%	78.9%	85.7%	57.9%	65.9%	
Very Satisfied	503	230	262	1	5	67	104	96	121	104	90	313	54	56	3	6	34	
	44.2%	42%	47.7%	16.7%	25.0%	31.5%	41.8%	44.7%	51.7%	57%	49.5%	45.4%	49.5%	45.5%	21.4%	31.6%	25.8%	
Somewhat Satisfied	362	173	171	-	12	75	74	77	68	49	50	216	32	41	9	5	53	
	31.8%	32%	31.1%	-	60.0%	35.2%	29.7%	35.8%	29.1%	27%	27.5%	31.3%	29.4%	33.3%	64.3%	26.3%	40.2%	
Neutral	190	101	80	5	2	47	54	23	32	25	31	106	17	18	1	4	31	
	16.7%	18%	14.6%	83.3%	10.0%	22.1%	21.7%	10.7%	13.7%	14%	17.0%	15.4%	15.6%	14.6%	7.1%	21.1%	23.5%	
Unsatisfied [NET]	82	42	36	-	1	24	17	19	13	5	11	55	6	8	1	4	14	
=====	7.2%	7.7%	6.6%	-	5.0%	11.3%	6.8%	8.8%	5.6%	2.7%	6.0%	8.0%	5.5%	6.5%	7.1%	21.1%	10.6%	
Somewhat Unsatisfied	50	25	23	-	1	16	11	9	7	5	5	36	3	6	-	1	6	
	4.4%	4.6%	4.2%	-	5.0%	7.5%	4.4%	4.2%	3.0%	2.7%	2.7%	5.2%	2.8%	4.9%	-	5.3%	4.5%	
Very Unsatisfied	32	17	13	-	-	8	6	10	6	-	6	19	3	2	1	3	8	
	2.8%	3.1%	2.4%	-	-	3.8%	2.4%	4.7%	2.6%	-	3.3%	2.8%	2.8%	1.6%	7.1%	15.8%	6.1%	



Q7_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1137	176	150	114	249	105	101	134	64	1	21	180	178	200	195	380	52	155	151	243	524
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	865	134	96	86	201	86	82	110	38	1	14	120	123	158	153	308	39	108	121	186	401
=====	76.1%	76.1%	64.0%	75.4%	80.7%	81.9%	81.2%	82.1%	59.4%	100%	66.7%	66.7%	69.1%	79.0%	78.5%	81.1%	75.0%	69.7%	80.1%	76.5%	76.5%
Very Satisfied	503	72	53	52	116	56	44	71	19	1	9	58	59	88	89	206	24	65	67	109	234
	44.2%	40.9%	35.3%	45.6%	46.6%	53.3%	43.6%	53.0%	29.7%	100%	42.9%	32.2%	33.1%	44.0%	45.6%	54.2%	46.2%	41.9%	44.4%	44.9%	44.7%
Somewhat Satisfied	362	62	43	34	85	30	38	39	19	-	5	62	64	70	64	102	15	43	54	77	167
	31.8%	35.2%	28.7%	29.8%	34.1%	28.6%	37.6%	29.1%	29.7%	-	23.8%	34.4%	36.0%	35.0%	32.8%	26.8%	28.8%	27.7%	35.8%	31.7%	31.9%
Neutral	190	22	41	18	34	14	17	17	22	-	4	41	38	28	29	53	9	35	20	39	85
	16.7%	12.5%	27.3%	15.8%	13.7%	13.3%	16.8%	12.7%	34.4%	-	19.0%	22.8%	21.3%	14.0%	14.9%	13.9%	17.3%	22.6%	13.2%	16.0%	16.2%
Unsatisfied [NET]	82	20	13	10	14	5	2	7	4	-	3	19	17	14	13	19	4	12	10	18	38
=====	7.2%	11.4%	8.7%	8.8%	5.6%	4.8%	2.0%	5.2%	6.2%	-	14.3%	10.6%	9.6%	7.0%	6.7%	5.0%	7.7%	7.7%	6.6%	7.4%	7.3%
Somewhat Unsatisfied	50	13	6	6	7	3	2	6	3	-	2	12	11	11	5	11	2	7	6	11	24
	4.4%	7.4%	4.0%	5.3%	2.8%	2.9%	2.0%	4.5%	4.7%	-	9.5%	6.7%	6.2%	5.5%	2.6%	2.9%	3.8%	4.5%	4.0%	4.5%	4.6%
Very Unsatisfied	32	7	7	4	7	2	-	1	1	-	1	7	6	3	8	8	2	5	4	7	14
	2.8%	4.0%	4.7%	3.5%	2.8%	1.9%	-	0.7%	1.6%	-	4.8%	3.9%	3.4%	1.5%	4.1%	2.1%	3.8%	3.2%	2.6%	2.9%	2.7%



Q7_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1137	93	979	1081	56	606	574	32	134	287	71	197	19	89	31	58	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	865	66	756	818	47	456	429	27	104	215	53	147	15	74	23	51	16	11	5
=====	76.1%	71.0%	77.2%	75.7%	83.9%	75.2%	74.7%	84.4%	77.6%	74.9%	74.6%	74.6%	78.9%	83.1%	74.2%	87.9%	76.2%	92%	55.6%
Very Satisfied	503	43	441	469	34	273	254	19	60	112	29	73	10	49	17	32	9	7	2
	44.2%	46.2%	45.0%	43.4%	60.7%	45.0%	44.3%	59.4%	44.8%	39.0%	40.8%	37.1%	52.6%	55.1%	54.8%	55.2%	42.9%	58%	22.2%
Somewhat Satisfied	362	23	315	349	13	183	175	8	44	103	24	74	5	25	6	19	7	4	3
	31.8%	24.7%	32.2%	32.3%	23.2%	30.2%	30.5%	25.0%	32.8%	35.9%	33.8%	37.6%	26.3%	28.1%	19.4%	32.8%	33.3%	33%	33.3%
Neutral	190	22	153	184	6	102	100	2	22	53	13	36	4	9	5	4	4	1	3
	16.7%	23.7%	15.6%	17.0%	10.7%	16.8%	17.4%	6.2%	16.4%	18.5%	18.3%	18.3%	21.1%	10.1%	16.1%	6.9%	19.0%	8.3%	33.3%
Unsatisfied [NET]	82	5	70	79	3	48	45	3	8	19	5	14	-	6	3	3	1	-	1
=====	7.2%	5.4%	7.2%	7.3%	5.4%	7.9%	7.8%	9.4%	6.0%	6.6%	7.0%	7.1%		6.7%	9.7%	5.2%	4.8%		11.1%
Somewhat Unsatisfied	50	3	44	50	-	27	27	-	7	10	4	6	-	5	3	2	1	-	1
	4.4%	3.2%	4.5%	4.6%		4.5%	4.7%		5.2%	3.5%	5.6%	3.0%		5.6%	9.7%	3.4%	4.8%		11.1%
Very Unsatisfied	32	2	26	29	3	21	18	3	1	9	1	8	-	1	-	1	-	-	-
	2.8%	2.2%	2.7%	2.7%	5.4%	3.5%	3.1%	9.4%	0.7%	3.1%	1.4%	4.1%		1.1%		1.7%			



Q7_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	89	47	42	-	6	8	6	16	31	22	13	62	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	74	36	38	-	6	8	3	13	26	18	11	52	9	6	-	1	3	
=====	83.1%	77%	90.5%		100%	100%	50.0%	81.2%	83.9%	82%	84.6%	83.9%	100.0%	85.7%		100.0%	60.0%	
Very Satisfied	49	22	27	-	-	3	3	8	21	14	8	34	7	5	-	1	2	
	55.1%	47%	64.3%			37.5%	50.0%	50.0%	67.7%	64%	61.5%	54.8%	77.8%	71.4%		100.0%	40.0%	
Somewhat Satisfied	25	14	11	-	6	5	-	5	5	4	3	18	2	1	-	-	1	
	28.1%	30%	26.2%		100%	62.5%		31.2%	16.1%	18%	23.1%	29.0%	22.2%	14.3%			20.0%	
Neutral	9	7	2	-	-	-	3	1	2	3	1	5	-	1	-	-	2	
	10.1%	15%	4.8%				50.0%	6.2%	6.5%	14%	7.7%	8.1%		14.3%			40.0%	
Unsatisfied [NET]	6	4	2	-	-	-	-	2	3	1	1	5	-	-	-	-	-	
=====	6.7%	8.5%	4.8%					12.5%	9.7%	4.5%	7.7%	8.1%						
Somewhat Unsatisfied	5	3	2	-	-	-	-	2	2	1	1	4	-	-	-	-	-	
	5.6%	6.4%	4.8%					12.5%	6.5%	4.5%	7.7%	6.5%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.1%	2.1%							3.2%			1.6%						



Q7_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	31	16	15	-	2	1	2	7	13	6	3	21	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	10	13	-	2	1	1	5	10	4	3	16	5	4	-	1	-	
=====	74.2%	62%	86.7%		100%	100%	50.0%	71.4%	76.9%	67%	100.0%	76.2%	100.0%	80.0%		100.0%		
Very Satisfied	17	7	10	-	-	1	1	4	8	3	2	13	4	3	-	1	-	
	54.8%	44%	66.7%			100%	50.0%	57.1%	61.5%	50%	66.7%	61.9%	80.0%	60.0%		100.0%		
Somewhat Satisfied	6	3	3	-	2	-	-	1	2	1	1	3	1	1	-	-	-	
	19.4%	19%	20.0%		100%			14.3%	15.4%	17%	33.3%	14.3%	20.0%	20.0%				
Neutral	5	4	1	-	-	-	1	1	2	1	-	2	-	1	-	-	2	
	16.1%	25%	6.7%				50.0%	14.3%	15.4%	17%		9.5%		20.0%			100%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
=====	9.7%	12%	6.7%					14.3%	7.7%	17%		14.3%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	9.7%	12%	6.7%					14.3%	7.7%	17%		14.3%						



Q7_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	31	27	-	4	7	4	9	18	16	10	41	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	51	26	25	-	4	7	2	8	16	14	8	36	4	2	-	-	3	
=====	87.9%	84%	92.6%		100%	100%	50.0%	88.9%	88.9%	88%	80.0%	87.8%	100.0%	100%			100%	
Very Satisfied	32	15	17	-	-	2	2	4	13	11	6	21	3	2	-	-	2	
	55.2%	48%	63.0%			28.6%	50.0%	44.4%	72.2%	69%	60.0%	51.2%	75.0%	100%			66.7%	
Somewhat Satisfied	19	11	8	-	4	5	-	4	3	3	2	15	1	-	-	-	1	
	32.8%	35%	29.6%		100%	71.4%		44.4%	16.7%	19%	20.0%	36.6%	25.0%				33.3%	
Neutral	4	3	1	-	-	-	2	-	-	2	1	3	-	-	-	-	-	
	6.9%	9.7%	3.7%				50.0%			12%	10.0%	7.3%						
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	1	2	-	-	-	-	-	
=====	5.2%	6.5%	3.7%					11.1%	11.1%		10.0%	4.9%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	1	1	-	-	-	-	-	
	3.4%	3.2%	3.7%					11.1%	5.6%		10.0%	2.4%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.7%	3.2%							5.6%			2.4%						



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 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	16	11	4	-	1	-	-	3	6	5	5	6	2	1	-	-	2
=====	76.2%	73%	80.0%		100%			100%	85.7%	71%	83.3%	60.0%	100.0%	100%			100%
Very Satisfied	9	6	2	-	-	-	-	-	4	4	4	3	1	1	-	-	-
	42.9%	40%	40.0%						57.1%	57%	66.7%	30.0%	50.0%	100%			
Somewhat Satisfied	7	5	2	-	1	-	-	3	2	1	1	3	1	-	-	-	2
	33.3%	33%	40.0%		100%			100%	28.6%	14%	16.7%	30.0%	50.0%				100%
Neutral	4	3	1	-	-	1	-	-	1	2	-	4	-	-	-	-	-
	19.0%	20%	20.0%			100%			14.3%	29%		40.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
=====	4.8%	6.7%									16.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
	4.8%	6.7%									16.7%						



Q7_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	11	8	2	-	1	-	-	2	5	3	4	4	1	1	-	-	1
=====	91.7%	89%	100.0%		100%			100%	100%	100%	100.0%	80.0%	100.0%	100%			100%
Very Satisfied	7	5	1	-	-	-	-	4	3		4	2	-	1	-	-	-
	58.3%	56%	50.0%					80.0%	100%		100.0%	40.0%		100%			
Somewhat Satisfied	4	3	1	-	1	-	-	2	1	-	-	2	1	-	-	-	1
	33.3%	33%	50.0%		100%			100%	20.0%			40.0%	100.0%				100%
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%				100%						20.0%					



Q7_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	1	1	2	1	2	1	-	-	-	1	
=====	55.6%	50%	66.7%					100%	50.0%	50%	50.0%	40.0%	100.0%				100%	
Very Satisfied	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	22.2%	17%	33.3%							25%		20.0%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
	33.3%	33%	33.3%					100%	50.0%	25%	50.0%	20.0%					100%	
Neutral	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	33.3%	33%	33.3%						50.0%	50%		60.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	11.1%	17%									50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	11.1%	17%									50.0%							



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 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1137	546	549	6	20	213	249	215	234	183	182	690	109	123	14	19	132	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	865	403	433	1	17	142	178	173	189	153	140	529	86	97	12	11	87	
=====	76.1%	74%	78.9%	16.7%	85.0%	66.7%	71.5%	80.5%	80.8%	84%	76.9%	76.7%	78.9%	78.9%	85.7%	57.9%	65.9%	
Very Satisfied	503	230	262	1	5	67	104	96	121	104	90	313	54	56	3	6	34	
	58.2%	57%	60.5%	100.0%	29.4%	47.2%	58.4%	55.5%	64.0%	68%	64.3%	59.2%	62.8%	57.7%	25.0%	54.5%	39.1%	
Somewhat Satisfied	362	173	171	-	12	75	74	77	68	49	50	216	32	41	9	5	53	
	41.8%	43%	39.5%		70.6%	52.8%	41.6%	44.5%	36.0%	32%	35.7%	40.8%	37.2%	42.3%	75.0%	45.5%	60.9%	
Neutral	190	101	80	5	2	47	54	23	32	25	31	106	17	18	1	4	31	
	16.7%	18%	14.6%	83.3%	10.0%	22.1%	21.7%	10.7%	13.7%	14%	17.0%	15.4%	15.6%	14.6%	7.1%	21.1%	23.5%	
Unsatisfied [NET]	82	42	36	-	1	24	17	19	13	5	11	55	6	8	1	4	14	
=====	7.2%	7.7%	6.6%		5.0%	11.3%	6.8%	8.8%	5.6%	2.7%	6.0%	8.0%	5.5%	6.5%	7.1%	21.1%	10.6%	
Somewhat Unsatisfied	50	25	23	-	1	16	11	9	7	5	5	36	3	6	-	1	6	
	61.0%	60%	63.9%		100%	66.7%	64.7%	47.4%	53.8%	100%	45.5%	65.5%	50.0%	75.0%		25.0%	42.9%	
Very Unsatisfied	32	17	13	-	-	8	6	10	6	-	6	19	3	2	1	3	8	
	39.0%	40%	36.1%			33.3%	35.3%	52.6%	46.2%		54.5%	34.5%	50.0%	25.0%	100.0%	75.0%	57.1%	



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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1137	176	150	114	249	105	101	134	64	1	21	180	178	200	195	380	52	155	151	243	524
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	865	134	96	86	201	86	82	110	38	1	14	120	123	158	153	308	39	108	121	186	401
=====	76.1%	76.1%	64.0%	75.4%	80.7%	81.9%	81.2%	82.1%	59.4%	100%	66.7%	66.7%	69.1%	79.0%	78.5%	81.1%	75.0%	69.7%	80.1%	76.5%	76.5%
Very Satisfied	503	72	53	52	116	56	44	71	19	1	9	58	59	88	89	206	24	65	67	109	234
	58.2%	53.7%	55.2%	60.5%	57.7%	65.1%	53.7%	64.5%	50.0%	100%	64.3%	48.3%	48.0%	55.7%	58.2%	66.9%	61.5%	60.2%	55.4%	58.6%	58.4%
Somewhat Satisfied	362	62	43	34	85	30	38	39	19	-	5	62	64	70	64	102	15	43	54	77	167
	41.8%	46.3%	44.8%	39.5%	42.3%	34.9%	46.3%	35.5%	50.0%	-	35.7%	51.7%	52.0%	44.3%	41.8%	33.1%	38.5%	39.8%	44.6%	41.4%	41.6%
Neutral	190	22	41	18	34	14	17	17	22	-	4	41	38	28	29	53	9	35	20	39	85
	16.7%	12.5%	27.3%	15.8%	13.7%	13.3%	16.8%	12.7%	34.4%	-	19.0%	22.8%	21.3%	14.0%	14.9%	13.9%	17.3%	22.6%	13.2%	16.0%	16.2%
Unsatisfied [NET]	82	20	13	10	14	5	2	7	4	-	3	19	17	14	13	19	4	12	10	18	38
=====	7.2%	11.4%	8.7%	8.8%	5.6%	4.8%	2.0%	5.2%	6.2%	-	14.3%	10.6%	9.6%	7.0%	6.7%	5.0%	7.7%	7.7%	6.6%	7.4%	7.3%
Somewhat Unsatisfied	50	13	6	6	7	3	2	6	3	-	2	12	11	11	5	11	2	7	6	11	24
	61.0%	65.0%	46.2%	60.0%	50.0%	60.0%	100%	85.7%	75.0%	-	66.7%	63.2%	64.7%	78.6%	38.5%	57.9%	50.0%	58.3%	60.0%	61.1%	63.2%
Very Unsatisfied	32	7	7	4	7	2	-	1	1	-	1	7	6	3	8	8	2	5	4	7	14
	39.0%	35.0%	53.8%	40.0%	50.0%	40.0%	-	14.3%	25.0%	-	33.3%	36.8%	35.3%	21.4%	61.5%	42.1%	50.0%	41.7%	40.0%	38.9%	36.8%



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 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1137	93	979	1081	56	606	574	32	134	287	71	197	19	89	31	58	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	865	66	756	818	47	456	429	27	104	215	53	147	15	74	23	51	16	11	5
=====	76.1%	71.0%	77.2%	75.7%	83.9%	75.2%	74.7%	84.4%	77.6%	74.9%	74.6%	74.6%	78.9%	83.1%	74.2%	87.9%	76.2%	92%	55.6%
Very Satisfied	503	43	441	469	34	273	254	19	60	112	29	73	10	49	17	32	9	7	2
	58.2%	65.2%	58.3%	57.3%	72.3%	59.9%	59.2%	70.4%	57.7%	52.1%	54.7%	49.7%	66.7%	66.2%	73.9%	62.7%	56.2%	64%	40.0%
Somewhat Satisfied	362	23	315	349	13	183	175	8	44	103	24	74	5	25	6	19	7	4	3
	41.8%	34.8%	41.7%	42.7%	27.7%	40.1%	40.8%	29.6%	42.3%	47.9%	45.3%	50.3%	33.3%	33.8%	26.1%	37.3%	43.8%	36%	60.0%
Neutral	190	22	153	184	6	102	100	2	22	53	13	36	4	9	5	4	4	1	3
	16.7%	23.7%	15.6%	17.0%	10.7%	16.8%	17.4%	6.2%	16.4%	18.5%	18.3%	18.3%	21.1%	10.1%	16.1%	6.9%	19.0%	8.3%	33.3%
Unsatisfied [NET]	82	5	70	79	3	48	45	3	8	19	5	14	-	6	3	3	1	-	1
=====	7.2%	5.4%	7.2%	7.3%	5.4%	7.9%	7.8%	9.4%	6.0%	6.6%	7.0%	7.1%	6.7%	9.7%	5.2%	4.8%	-	-	11.1%
Somewhat Unsatisfied	50	3	44	50	-	27	27	-	7	10	4	6	-	5	3	2	1	-	1
	61.0%	60.0%	62.9%	63.3%		56.2%	60.0%		87.5%	52.6%	80.0%	42.9%	83.3%	100.0%	66.7%	100.0%			100%
Very Unsatisfied	32	2	26	29	3	21	18	3	1	9	1	8	-	1	-	1	-	-	-
	39.0%	40.0%	37.1%	36.7%	100.0%	43.8%	40.0%	100.0%	12.5%	47.4%	20.0%	57.1%	16.7%			33.3%			



Q7_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	89	47	42	-	6	8	6	16	31	22	13	62	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	74	36	38	-	6	8	3	13	26	18	11	52	9	6	-	1	3	
=====	83.1%	77%	90.5%		100%	100%	50.0%	81.2%	83.9%	82%	84.6%	83.9%	100.0%	85.7%		100.0%	60.0%	
Very Satisfied	49	22	27	-	-	3	3	8	21	14	8	34	7	5	-	1	2	
	66.2%	61%	71.1%			37.5%	100%	61.5%	80.8%	78%	72.7%	65.4%	77.8%	83.3%		100.0%	66.7%	
Somewhat Satisfied	25	14	11	-	6	5	-	5	5	4	3	18	2	1	-	-	1	
	33.8%	39%	28.9%		100%	62.5%		38.5%	19.2%	22%	27.3%	34.6%	22.2%	16.7%			33.3%	
Neutral	9	7	2	-	-	-	3	1	2	3	1	5	-	1	-	-	2	
	10.1%	15%	4.8%				50.0%	6.2%	6.5%	14%	7.7%	8.1%		14.3%			40.0%	
Unsatisfied [NET]	6	4	2	-	-	-	-	2	3	1	1	5	-	-	-	-	-	
=====	6.7%	8.5%	4.8%					12.5%	9.7%	4.5%	7.7%	8.1%						
Somewhat Unsatisfied	5	3	2	-	-	-	-	2	2	1	1	4	-	-	-	-	-	
	83.3%	75%	100.0%					100%	66.7%	100%	100.0%	80.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	16.7%	25%							33.3%			20.0%						



Q7_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	31	16	15	-	2	1	2	7	13	6	3	21	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	10	13	-	2	1	1	5	10	4	3	16	5	4	-	1	-	
=====	74.2%	62%	86.7%		100%	100%	50.0%	71.4%	76.9%	67%	100.0%	76.2%	100.0%	80.0%		100.0%		
Very Satisfied	17	7	10	-	-	1	1	4	8	3	2	13	4	3	-	1	-	
	73.9%	70%	76.9%			100%	100%	80.0%	80.0%	75%	66.7%	81.2%	80.0%	75.0%		100.0%		
Somewhat Satisfied	6	3	3	-	2	-	-	1	2	1	1	3	1	1	-	-	-	
	26.1%	30%	23.1%		100%			20.0%	20.0%	25%	33.3%	18.8%	20.0%	25.0%				
Neutral	5	4	1	-	-	-	1	1	2	1	-	2	-	1	-	-	2	
	16.1%	25%	6.7%				50.0%	14.3%	15.4%	17%		9.5%		20.0%			100%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
=====	9.7%	12%	6.7%					14.3%	7.7%	17%		14.3%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	100%	100%	100.0%					100%	100%	100%		100%						



Q7_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	31	27	-	4	7	4	9	18	16	10	41	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	51	26	25	-	4	7	2	8	16	14	8	36	4	2	-	-	3	
=====	87.9%	84%	92.6%		100%	100%	50.0%	88.9%	88.9%	88%	80.0%	87.8%	100.0%	100%			100%	
Very Satisfied	32	15	17	-	-	2	2	4	13	11	6	21	3	2	-	-	2	
	62.7%	58%	68.0%			28.6%	100%	50.0%	81.2%	79%	75.0%	58.3%	75.0%	100%			66.7%	
Somewhat Satisfied	19	11	8	-	4	5	-	4	3	3	2	15	1	-	-	-	1	
	37.3%	42%	32.0%		100%	71.4%		50.0%	18.8%	21%	25.0%	41.7%	25.0%				33.3%	
Neutral	4	3	1	-	-	-	2	-	-	2	1	3	-	-	-	-	-	
	6.9%	9.7%	3.7%				50.0%			12%	10.0%	7.3%						
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	1	2	-	-	-	-	-	
=====	5.2%	6.5%	3.7%					11.1%	11.1%		10.0%	4.9%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	1	1	-	-	-	-	-	
	66.7%	50%	100.0%					100%	50.0%		100.0%	50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							50.0%			50.0%						



Q7_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	16	11	4	-	1	-	-	3	6	5	5	6	2	1	-	-	2	
=====	76.2%	73%	80.0%		100%			100%	85.7%	71%	83.3%	60.0%	100.0%	100%			100%	
Very Satisfied	9	6	2	-	-	-	-	4	4	4	3	1	1	-	-	-	-	
	56.2%	55%	50.0%					66.7%	80%	80.0%	50.0%	50.0%	100%					
Somewhat Satisfied	7	5	2	-	1	-	-	3	2	1	1	3	1	-	-	-	2	
	43.8%	45%	50.0%		100%			100%	33.3%	20%	20.0%	50.0%	50.0%				100%	
Neutral	4	3	1	-	-	1	-	-	1	2	-	4	-	-	-	-	-	
	19.0%	20%	20.0%			100%			14.3%	29%		40.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	4.8%	6.7%									16.7%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	100%	100%									100.0%							



Q7_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	11	8	2	-	1	-	-	2	5	3	4	4	1	1	-	-	1
=====	91.7%	89%	100.0%		100%			100%	100%	100%	100.0%	80.0%	100.0%	100%			100%
Very Satisfied	7	5	1	-	-	-	-	4	3		4	2	-	1	-	-	-
	63.6%	62%	50.0%					80.0%	100%		100.0%	50.0%		100%			
Somewhat Satisfied	4	3	1	-	1	-	-	2	1	-	-	2	1	-	-	-	1
	36.4%	38%	50.0%		100%			100%	20.0%			50.0%	100.0%				100%
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%				100%						20.0%					



Q7_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Arlington County's emergency alerts shared during emergencies
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	1	1	2	1	2	1	-	-	-	1	
=====	55.6%	50%	66.7%					100%	50.0%	50%	50.0%	40.0%	100.0%				100%	
Very Satisfied	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	40.0%	33%	50.0%							50%		50.0%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
	60.0%	67%	50.0%					100%	100%	50%	100.0%	50.0%					100%	
Neutral	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	33.3%	33%	33.3%						50.0%	50%		60.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	11.1%	17%									50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	100%	100%									100.0%							



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1279	607	620	8	22	257	294	236	249	194	195	792	116	136	15	22	152
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	807	389	397	2	13	145	193	143	163	137	130	508	84	88	8	11	67
=====	63.1%	64%	64.0%	25.0%	59.1%	56.4%	65.6%	60.6%	65.5%	71%	66.7%	64.1%	72.4%	64.7%	53.3%	50.0%	44.1%
Very Satisfied	298	157	134	1	6	62	70	51	62	43	60	178	30	29	1	5	18
	23.3%	26%	21.6%	12.5%	27.3%	24.1%	23.8%	21.6%	24.9%	22%	30.8%	22.5%	25.9%	21.3%	6.7%	22.7%	11.8%
Somewhat Satisfied	509	232	263	1	7	83	123	92	101	94	70	330	54	59	7	6	49
	39.8%	38%	42.4%	12.5%	31.8%	32.3%	41.8%	39.0%	40.6%	48%	35.9%	41.7%	46.6%	43.4%	46.7%	27.3%	32.2%
Neutral	159	81	69	2	5	40	38	33	16	22	22	98	13	17	3	-	22
	12.4%	13%	11.1%	25.0%	22.7%	15.6%	12.9%	14.0%	6.4%	11%	11.3%	12.4%	11.2%	12.5%	20.0%		14.5%
Unsatisfied [NET]	313	137	154	4	4	72	63	60	70	35	43	186	19	31	4	11	63
=====	24.5%	23%	24.8%	50.0%	18.2%	28.0%	21.4%	25.4%	28.1%	18%	22.1%	23.5%	16.4%	22.8%	26.7%	50.0%	41.4%
Somewhat Unsatisfied	214	84	116	3	3	47	47	43	44	25	27	139	11	19	2	4	39
	16.7%	14%	18.7%	37.5%	13.6%	18.3%	16.0%	18.2%	17.7%	13%	13.8%	17.6%	9.5%	14.0%	13.3%	18.2%	25.7%
Very Unsatisfied	99	53	38	1	1	25	16	17	26	10	16	47	8	12	2	7	24
	7.7%	8.7%	6.1%	12.5%	4.5%	9.7%	5.4%	7.2%	10.4%	5.2%	8.2%	5.9%	6.9%	8.8%	13.3%	31.8%	15.8%



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1279	216	167	130	273	113	107	146	77	1	25	231	215	224	202	403	58	165	166	281	597
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	807	144	94	81	181	67	77	87	51	1	10	147	114	145	137	261	33	107	113	173	377
=====	63.1%	66.7%	56.3%	62.3%	66.3%	59.3%	72.0%	59.6%	66.2%	100%	40.0%	63.6%	53.0%	64.7%	67.8%	64.8%	56.9%	64.8%	68.1%	61.6%	63.1%
Very Satisfied	298	58	33	26	67	24	29	36	16	1	4	57	45	55	44	96	19	45	44	59	131
	23.3%	26.9%	19.8%	20.0%	24.5%	21.2%	27.1%	24.7%	20.8%	100%	16.0%	24.7%	20.9%	24.6%	21.8%	23.8%	32.8%	27.3%	26.5%	21.0%	21.9%
Somewhat Satisfied	509	86	61	55	114	43	48	51	35	-	6	90	69	90	93	165	14	62	69	114	246
	39.8%	39.8%	36.5%	42.3%	41.8%	38.1%	44.9%	34.9%	45.5%	-	24.0%	39.0%	32.1%	40.2%	46.0%	40.9%	24.1%	37.6%	41.6%	40.6%	41.2%
Neutral	159	24	17	16	32	19	12	18	13	-	6	32	31	35	17	44	11	21	22	31	72
	12.4%	11.1%	10.2%	12.3%	11.7%	16.8%	11.2%	12.3%	16.9%	-	24.0%	13.9%	14.4%	15.6%	8.4%	10.9%	19.0%	12.7%	13.3%	11.0%	12.1%
Unsatisfied [NET]	313	48	56	33	60	27	18	41	13	-	9	52	70	44	48	98	14	37	31	77	148
=====	24.5%	22.2%	33.5%	25.4%	22.0%	23.9%	16.8%	28.1%	16.9%	-	36.0%	22.5%	32.6%	19.6%	23.8%	24.3%	24.1%	22.4%	18.7%	27.4%	24.8%
Somewhat Unsatisfied	214	32	39	24	44	17	13	25	11	-	5	35	49	35	30	65	9	24	20	50	107
	16.7%	14.8%	23.4%	18.5%	16.1%	15.0%	12.1%	17.1%	14.3%	-	20.0%	15.2%	22.8%	15.6%	14.9%	16.1%	15.5%	14.5%	12.0%	17.8%	17.9%
Very Unsatisfied	99	16	17	9	16	10	5	16	2	-	4	17	21	9	18	33	5	13	11	27	41
	7.7%	7.4%	10.2%	6.9%	5.9%	8.8%	4.7%	11.0%	2.6%	-	16.0%	7.4%	9.8%	4.0%	8.9%	8.2%	8.6%	7.9%	6.6%	9.6%	6.9%



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1279	97	1106	1218	61	682	648	34	137	338	84	232	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	807	59	711	766	41	421	401	20	91	214	52	146	16	65	22	43	16	9	7
=====	63.1%	60.8%	64.3%	62.9%	67.2%	61.7%	61.9%	58.8%	66.4%	63.3%	61.9%	62.9%	72.7%	65.0%	62.9%	66.2%	72.7%	75%	70.0%
Very Satisfied	298	19	269	277	21	148	135	13	47	75	21	50	4	23	3	20	5	3	2
	23.3%	19.6%	24.3%	22.7%	34.4%	21.7%	20.8%	38.2%	34.3%	22.2%	25.0%	21.6%	18.2%	23.0%	8.6%	30.8%	22.7%	25%	20.0%
Somewhat Satisfied	509	40	442	489	20	273	266	7	44	139	31	96	12	42	19	23	11	6	5
	39.8%	41.2%	40.0%	40.1%	32.8%	40.0%	41.0%	20.6%	32.1%	41.1%	36.9%	41.4%	54.5%	42.0%	54.3%	35.4%	50.0%	50%	50.0%
Neutral	159	11	137	153	6	78	72	6	31	36	12	24	-	11	3	8	3	2	1
	12.4%	11.3%	12.4%	12.6%	9.8%	11.4%	11.1%	17.6%	22.6%	10.7%	14.3%	10.3%	11.0%	8.6%	12.3%	13.6%	17%	10.0%	
Unsatisfied [NET]	313	27	258	299	14	183	175	8	15	88	20	62	6	24	10	14	3	1	2
=====	24.5%	27.8%	23.3%	24.5%	23.0%	26.8%	27.0%	23.5%	10.9%	26.0%	23.8%	26.7%	27.3%	24.0%	28.6%	21.5%	13.6%	8.3%	20.0%
Somewhat Unsatisfied	214	18	177	203	11	121	115	6	14	60	13	42	5	16	7	9	3	1	2
	16.7%	18.6%	16.0%	16.7%	18.0%	17.7%	17.7%	17.6%	10.2%	17.8%	15.5%	18.1%	22.7%	16.0%	20.0%	13.8%	13.6%	8.3%	20.0%
Very Unsatisfied	99	9	81	96	3	62	60	2	1	28	7	20	1	8	3	5	-	-	-
	7.7%	9.3%	7.3%	7.9%	4.9%	9.1%	9.3%	5.9%	0.7%	8.3%	8.3%	8.6%	4.5%	8.0%	8.6%	7.7%			



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	65	34	31	-	5	3	4	13	21	19	9	46	9	6	-	1	-	
=====	65.0%	64%	66.0%		71.4%	37.5%	57.1%	68.4%	58.3%	83%	69.2%	63.9%	90.0%	85.7%		100.0%		
Very Satisfied	23	16	7	-	-	2	2	4	8	7	4	14	3	2	-	-	-	
	23.0%	30%	14.9%			25.0%	28.6%	21.1%	22.2%	30%	30.8%	19.4%	30.0%	28.6%				
Somewhat Satisfied	42	18	24	-	5	1	2	9	13	12	5	32	6	4	-	1	-	
	42.0%	34%	51.1%		71.4%	12.5%	28.6%	47.4%	36.1%	52%	38.5%	44.4%	60.0%	57.1%		100.0%		
Neutral	11	9	2	-	-	2	2	1	3	3	-	8	1	-	-	-	2	
	11.0%	17%	4.3%			25.0%	28.6%	5.3%	8.3%	13%		11.1%	10.0%				40.0%	
Unsatisfied [NET]	24	10	14	-	2	3	1	5	12	1	4	18	-	1	-	-	3	
=====	24.0%	19%	29.8%		28.6%	37.5%	14.3%	26.3%	33.3%	4.3%	30.8%	25.0%		14.3%			60.0%	
Somewhat Unsatisfied	16	8	8	-	2	2	1	4	7	-	2	14	-	1	-	-	1	
	16.0%	15%	17.0%		28.6%	25.0%	14.3%	21.1%	19.4%		15.4%	19.4%		14.3%			20.0%	
Very Unsatisfied	8	2	6	-	-	1	-	1	5	1	2	4	-	-	-	-	2	
	8.0%	3.8%	12.8%			12.5%		5.3%	13.9%	4.3%	15.4%	5.6%					40.0%	



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	22	12	10	-	1	1	1	5	8	6	3	14	5	4	-	1	-	
=====	62.9%	63%	62.5%		33.3%	100%	50.0%	71.4%	53.3%	86%	100.0%	56.0%	100.0%	80.0%		100.0%		
Very Satisfied	3	3	-	-	-	1	-	-	1	1	-	2	1	-	-	-	-	
	8.6%	16%				100%			6.7%	14%		8.0%	20.0%					
Somewhat Satisfied	19	9	10	-	1	-	1	5	7	5	3	12	4	4	-	1	-	
	54.3%	47%	62.5%		33.3%		50.0%	71.4%	46.7%	71%	100.0%	48.0%	80.0%	80.0%		100.0%		
Neutral	3	3	-	-	-	-	1	-	1	1	-	2	-	-	-	-	1	
	8.6%	16%					50.0%		6.7%	14%		8.0%					50.0%	
Unsatisfied [NET]	10	4	6	-	2	-	-	2	6	-	-	9	-	1	-	-	1	
=====	28.6%	21%	37.5%		66.7%			28.6%	40.0%			36.0%		20.0%			50.0%	
Somewhat Unsatisfied	7	4	3	-	2	-	-	1	4	-	-	7	-	1	-	-	-	
	20.0%	21%	18.8%		66.7%			14.3%	26.7%			28.0%		20.0%				
Very Unsatisfied	3	-	3	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
	8.6%		18.8%					14.3%	13.3%			8.0%					50.0%	



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	43	22	21	-	4	2	3	8	13	13	6	32	4	2	-	-	-	
=====	66.2%	65%	67.7%		100%	28.6%	60.0%	66.7%	61.9%	81%	60.0%	68.1%	80.0%	100%				
Very Satisfied	20	13	7	-	-	1	2	4	7	6	4	12	2	2	-	-	-	
	30.8%	38%	22.6%			14.3%	40.0%	33.3%	33.3%	38%	40.0%	25.5%	40.0%	100%				
Somewhat Satisfied	23	9	14	-	4	1	1	4	6	7	2	20	2	-	-	-	-	
	35.4%	26%	45.2%		100%	14.3%	20.0%	33.3%	28.6%	44%	20.0%	42.6%	40.0%					
Neutral	8	6	2	-	-	2	1	1	2	2	-	6	1	-	-	-	1	
	12.3%	18%	6.5%			28.6%	20.0%	8.3%	9.5%	12%		12.8%	20.0%				33.3%	
Unsatisfied [NET]	14	6	8	-	-	3	1	3	6	1	4	9	-	-	-	-	2	
=====	21.5%	18%	25.8%			42.9%	20.0%	25.0%	28.6%	6.2%	40.0%	19.1%					66.7%	
Somewhat Unsatisfied	9	4	5	-	-	2	1	3	3	-	2	7	-	-	-	-	1	
	13.8%	12%	16.1%			28.6%	20.0%	25.0%	14.3%		20.0%	14.9%					33.3%	
Very Unsatisfied	5	2	3	-	-	1	-	-	3	1	2	2	-	-	-	-	1	
	7.7%	5.9%	9.7%			14.3%			14.3%	6.2%	20.0%	4.3%					33.3%	



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	16	11	4	-	-	-	-	2	7	6	4	8	2	1	-	1	
=====	72.7%	73%	66.7%					66.7%	100%	86%	66.7%	72.7%	100.0%	100%		50.0%	
Very Satisfied	5	3	1	-	-	-	-	-	3	1	2	2	1	-	-	-	
	22.7%	20%	16.7%						42.9%	14%	33.3%	18.2%	50.0%				
Somewhat Satisfied	11	8	3	-	-	-	-	2	4	5	2	6	1	1	-	1	
	50.0%	53%	50.0%					66.7%	57.1%	71%	33.3%	54.5%	50.0%	100%		50.0%	
Neutral	3	2	1	-	1	-	-	1	-	1	1	1	-	-	-	1	
	13.6%	13%	16.7%		100%			33.3%		14%	16.7%	9.1%				50.0%	
Unsatisfied [NET]	3	2	1	-	-	1	1	-	-	-	1	2	-	-	-	-	
=====	13.6%	13%	16.7%			100%	100%				16.7%	18.2%					
Somewhat Unsatisfied	3	2	1	-	-	1	1	-	-	-	1	2	-	-	-	-	
	13.6%	13%	16.7%			100%	100%				16.7%	18.2%					



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	7	1	-	-	-	-	1	5	3	4	3	1	1	-	-	-
=====	75.0%	78%	50.0%					50.0%	100%	100%	100.0%	60.0%	100.0%	100%			
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-	-
	25.0%	22%							60.0%		50.0%	20.0%					
Somewhat Satisfied	6	5	1	-	-	-	-	1	2	3	2	2	1	1	-	-	-
	50.0%	56%	50.0%					50.0%	40.0%	100%	50.0%	40.0%	100.0%	100%			
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1
	16.7%	11%	50.0%		100%			50.0%				20.0%					100%
Unsatisfied [NET]	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
=====	8.3%	11%				100%						20.0%					
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%				100%						20.0%					



Q8_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	1	2	3	-	5	1	-	-	-	1	
=====	70.0%	67%	75.0%				100%	100%	75%			83.3%	100.0%				100%	
Very Satisfied	2	1	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	20.0%	17%	25.0%						25%		16.7%	100.0%						
Somewhat Satisfied	5	3	2	-	-	-	1	2	2	-	4	-	-	-	-	-	1	
	50.0%	50%	50.0%				100%	100%	50%		66.7%						100%	
Neutral	1	1	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	
	10.0%	17%							25%	50.0%								
Unsatisfied [NET]	2	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
=====	20.0%	17%	25.0%				100%				50.0%	16.7%						
Somewhat Unsatisfied	2	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
	20.0%	17%	25.0%				100%				50.0%	16.7%						



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1279	607	620	8	22	257	294	236	249	194	195	792	116	136	15	22	152
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	807	389	397	2	13	145	193	143	163	137	130	508	84	88	8	11	67
=====	63.1%	64%	64.0%	25.0%	59.1%	56.4%	65.6%	60.6%	65.5%	71%	66.7%	64.1%	72.4%	64.7%	53.3%	50.0%	44.1%
Very Satisfied	298	157	134	1	6	62	70	51	62	43	60	178	30	29	1	5	18
	36.9%	40%	33.8%	50.0%	46.2%	42.8%	36.3%	35.7%	38.0%	31%	46.2%	35.0%	35.7%	33.0%	12.5%	45.5%	26.9%
Somewhat Satisfied	509	232	263	1	7	83	123	92	101	94	70	330	54	59	7	6	49
	63.1%	60%	66.2%	50.0%	53.8%	57.2%	63.7%	64.3%	62.0%	69%	53.8%	65.0%	64.3%	67.0%	87.5%	54.5%	73.1%
Neutral	159	81	69	2	5	40	38	33	16	22	22	98	13	17	3	-	22
	12.4%	13%	11.1%	25.0%	22.7%	15.6%	12.9%	14.0%	6.4%	11%	11.3%	12.4%	11.2%	12.5%	20.0%		14.5%
Unsatisfied [NET]	313	137	154	4	4	72	63	60	70	35	43	186	19	31	4	11	63
=====	24.5%	23%	24.8%	50.0%	18.2%	28.0%	21.4%	25.4%	28.1%	18%	22.1%	23.5%	16.4%	22.8%	26.7%	50.0%	41.4%
Somewhat Unsatisfied	214	84	116	3	3	47	47	43	44	25	27	139	11	19	2	4	39
	68.4%	61%	75.3%	75.0%	75.0%	65.3%	74.6%	71.7%	62.9%	71%	62.8%	74.7%	57.9%	61.3%	50.0%	36.4%	61.9%
Very Unsatisfied	99	53	38	1	1	25	16	17	26	10	16	47	8	12	2	7	24
	31.6%	39%	24.7%	25.0%	25.0%	34.7%	25.4%	28.3%	37.1%	29%	37.2%	25.3%	42.1%	38.7%	50.0%	63.6%	38.1%



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1279	216	167	130	273	113	107	146	77	1	25	231	215	224	202	403	58	165	166	281	597
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	807	144	94	81	181	67	77	87	51	1	10	147	114	145	137	261	33	107	113	173	377
=====	63.1%	66.7%	56.3%	62.3%	66.3%	59.3%	72.0%	59.6%	66.2%	100%	40.0%	63.6%	53.0%	64.7%	67.8%	64.8%	56.9%	64.8%	68.1%	61.6%	63.1%
Very Satisfied	298	58	33	26	67	24	29	36	16	1	4	57	45	55	44	96	19	45	44	59	131
	36.9%	40.3%	35.1%	32.1%	37.0%	35.8%	37.7%	41.4%	31.4%	100%	40.0%	38.8%	39.5%	37.9%	32.1%	36.8%	57.6%	42.1%	38.9%	34.1%	34.7%
Somewhat Satisfied	509	86	61	55	114	43	48	51	35	-	6	90	69	90	93	165	14	62	69	114	246
	63.1%	59.7%	64.9%	67.9%	63.0%	64.2%	62.3%	58.6%	68.6%	-	60.0%	61.2%	60.5%	62.1%	67.9%	63.2%	42.4%	57.9%	61.1%	65.9%	65.3%
Neutral	159	24	17	16	32	19	12	18	13	-	6	32	31	35	17	44	11	21	22	31	72
	12.4%	11.1%	10.2%	12.3%	11.7%	16.8%	11.2%	12.3%	16.9%	-	24.0%	13.9%	14.4%	15.6%	8.4%	10.9%	19.0%	12.7%	13.3%	11.0%	12.1%
Unsatisfied [NET]	313	48	56	33	60	27	18	41	13	-	9	52	70	44	48	98	14	37	31	77	148
=====	24.5%	22.2%	33.5%	25.4%	22.0%	23.9%	16.8%	28.1%	16.9%	-	36.0%	22.5%	32.6%	19.6%	23.8%	24.3%	24.1%	22.4%	18.7%	27.4%	24.8%
Somewhat Unsatisfied	214	32	39	24	44	17	13	25	11	-	5	35	49	35	30	65	9	24	20	50	107
	68.4%	66.7%	69.6%	72.7%	73.3%	63.0%	72.2%	61.0%	84.6%	-	55.6%	67.3%	70.0%	79.5%	62.5%	66.3%	64.3%	64.9%	64.5%	64.9%	72.3%
Very Unsatisfied	99	16	17	9	16	10	5	16	2	-	4	17	21	9	18	33	5	13	11	27	41
	31.6%	33.3%	30.4%	27.3%	26.7%	37.0%	27.8%	39.0%	15.4%	-	44.4%	32.7%	30.0%	20.5%	37.5%	33.7%	35.7%	35.1%	35.5%	35.1%	27.7%



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1279	97	1106	1218	61	682	648	34	137	338	84	232	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	807	59	711	766	41	421	401	20	91	214	52	146	16	65	22	43	16	9	7
=====	63.1%	60.8%	64.3%	62.9%	67.2%	61.7%	61.9%	58.8%	66.4%	63.3%	61.9%	62.9%	72.7%	65.0%	62.9%	66.2%	72.7%	75%	70.0%
Very Satisfied	298	19	269	277	21	148	135	13	47	75	21	50	4	23	3	20	5	3	2
	36.9%	32.2%	37.8%	36.2%	51.2%	35.2%	33.7%	65.0%	51.6%	35.0%	40.4%	34.2%	25.0%	35.4%	13.6%	46.5%	31.2%	33%	28.6%
Somewhat Satisfied	509	40	442	489	20	273	266	7	44	139	31	96	12	42	19	23	11	6	5
	63.1%	67.8%	62.2%	63.8%	48.8%	64.8%	66.3%	35.0%	48.4%	65.0%	59.6%	65.8%	75.0%	64.6%	86.4%	53.5%	68.8%	67%	71.4%
Neutral	159	11	137	153	6	78	72	6	31	36	12	24	-	11	3	8	3	2	1
	12.4%	11.3%	12.4%	12.6%	9.8%	11.4%	11.1%	17.6%	22.6%	10.7%	14.3%	10.3%	11.0%	8.6%	12.3%	13.6%	17%	10.0%	
Unsatisfied [NET]	313	27	258	299	14	183	175	8	15	88	20	62	6	24	10	14	3	1	2
=====	24.5%	27.8%	23.3%	24.5%	23.0%	26.8%	27.0%	23.5%	10.9%	26.0%	23.8%	26.7%	27.3%	24.0%	28.6%	21.5%	13.6%	8.3%	20.0%
Somewhat Unsatisfied	214	18	177	203	11	121	115	6	14	60	13	42	5	16	7	9	3	1	2
	68.4%	66.7%	68.6%	67.9%	78.6%	66.1%	65.7%	75.0%	93.3%	68.2%	65.0%	67.7%	83.3%	66.7%	70.0%	64.3%	100.0%	100%	100%
Very Unsatisfied	99	9	81	96	3	62	60	2	1	28	7	20	1	8	3	5	-	-	-
	31.6%	33.3%	31.4%	32.1%	21.4%	33.9%	34.3%	25.0%	6.7%	31.8%	35.0%	32.3%	16.7%	33.3%	30.0%	35.7%			



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	65	34	31	-	5	3	4	13	21	19	9	46	9	6	-	1	-
=====	65.0%	64%	66.0%		71.4%	37.5%	57.1%	68.4%	58.3%	83%	69.2%	63.9%	90.0%	85.7%		100.0%	
Very Satisfied	23	16	7	-	-	2	2	4	8	7	4	14	3	2	-	-	-
	35.4%	47%	22.6%			66.7%	50.0%	30.8%	38.1%	37%	44.4%	30.4%	33.3%	33.3%			
Somewhat Satisfied	42	18	24	-	5	1	2	9	13	12	5	32	6	4	-	1	-
	64.6%	53%	77.4%		100%	33.3%	50.0%	69.2%	61.9%	63%	55.6%	69.6%	66.7%	66.7%		100.0%	
Neutral	11	9	2	-	-	2	2	1	3	3	-	8	1	-	-	-	2
	11.0%	17%	4.3%			25.0%	28.6%	5.3%	8.3%	13%		11.1%	10.0%				40.0%
Unsatisfied [NET]	24	10	14	-	2	3	1	5	12	1	4	18	-	1	-	-	3
=====	24.0%	19%	29.8%		28.6%	37.5%	14.3%	26.3%	33.3%	4.3%	30.8%	25.0%		14.3%			60.0%
Somewhat Unsatisfied	16	8	8	-	2	2	1	4	7	-	2	14	-	1	-	-	1
	66.7%	80%	57.1%		100%	66.7%	100%	80.0%	58.3%		50.0%	77.8%		100%			33.3%
Very Unsatisfied	8	2	6	-	-	1	-	1	5	1	2	4	-	-	-	-	2
	33.3%	20%	42.9%			33.3%		20.0%	41.7%	100%	50.0%	22.2%					66.7%



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	22	12	10	-	1	1	1	5	8	6	3	14	5	4	-	1	-	
=====	62.9%	63%	62.5%		33.3%	100%	50.0%	71.4%	53.3%	86%	100.0%	56.0%	100.0%	80.0%		100.0%		
Very Satisfied	3	3	-	-	-	1	-	-	1	1	-	2	1	-	-	-	-	
	13.6%	25%				100%			12.5%	17%		14.3%	20.0%					
Somewhat Satisfied	19	9	10	-	1	-	1	5	7	5	3	12	4	4	-	1	-	
	86.4%	75%	100.0%		100%		100%	100%	87.5%	83%	100.0%	85.7%	80.0%	100%		100.0%		
Neutral	3	3	-	-	-	-	1	-	1	1	-	2	-	-	-	-	1	
	8.6%	16%					50.0%		6.7%	14%		8.0%					50.0%	
Unsatisfied [NET]	10	4	6	-	2	-	-	2	6	-	-	9	-	1	-	-	1	
=====	28.6%	21%	37.5%		66.7%			28.6%	40.0%			36.0%		20.0%			50.0%	
Somewhat Unsatisfied	7	4	3	-	2	-	-	1	4	-	-	7	-	1	-	-	-	
	70.0%	100%	50.0%		100%			50.0%	66.7%			77.8%		100%				
Very Unsatisfied	3	-	3	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
	30.0%		50.0%					50.0%	33.3%			22.2%					100%	



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	43	22	21	-	4	2	3	8	13	13	6	32	4	2	-	-	-	
=====	66.2%	65%	67.7%		100%	28.6%	60.0%	66.7%	61.9%	81%	60.0%	68.1%	80.0%	100%				
Very Satisfied	20	13	7	-	-	1	2	4	7	6	4	12	2	2	-	-	-	
	46.5%	59%	33.3%			50.0%	66.7%	50.0%	53.8%	46%	66.7%	37.5%	50.0%	100%				
Somewhat Satisfied	23	9	14	-	4	1	1	4	6	7	2	20	2	-	-	-	-	
	53.5%	41%	66.7%		100%	50.0%	33.3%	50.0%	46.2%	54%	33.3%	62.5%	50.0%					
Neutral	8	6	2	-	-	2	1	1	2	2	-	6	1	-	-	-	1	
	12.3%	18%	6.5%			28.6%	20.0%	8.3%	9.5%	12%		12.8%	20.0%				33.3%	
Unsatisfied [NET]	14	6	8	-	-	3	1	3	6	1	4	9	-	-	-	-	2	
=====	21.5%	18%	25.8%			42.9%	20.0%	25.0%	28.6%	6.2%	40.0%	19.1%					66.7%	
Somewhat Unsatisfied	9	4	5	-	-	2	1	3	3	-	2	7	-	-	-	-	1	
	64.3%	67%	62.5%			66.7%	100%	100%	50.0%		50.0%	77.8%					50.0%	
Very Unsatisfied	5	2	3	-	-	1	-	-	3	1	2	2	-	-	-	-	1	
	35.7%	33%	37.5%			33.3%			50.0%	100%	50.0%	22.2%					50.0%	



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	16	11	4	-	-	-	-	2	7	6	4	8	2	1	-	-	1
=====	72.7%	73%	66.7%					66.7%	100%	86%	66.7%	72.7%	100.0%	100%			50.0%
Very Satisfied	5	3	1	-	-	-	-	-	3	1	2	2	1	-	-	-	-
	31.2%	27%	25.0%						42.9%	17%	50.0%	25.0%	50.0%				
Somewhat Satisfied	11	8	3	-	-	-	-	2	4	5	2	6	1	1	-	-	1
	68.8%	73%	75.0%					100%	57.1%	83%	50.0%	75.0%	50.0%	100%			100%
Neutral	3	2	1	-	1	-	-	1	-	1	1	1	-	-	-	-	1
	13.6%	13%	16.7%		100%			33.3%		14%	16.7%	9.1%					50.0%
Unsatisfied [NET]	3	2	1	-	-	1	1	-	-	-	1	2	-	-	-	-	-
=====	13.6%	13%	16.7%			100%	100%				16.7%	18.2%					
Somewhat Unsatisfied	3	2	1	-	-	1	1	-	-	-	1	2	-	-	-	-	-
	100%	100%	100.0%			100%	100%				100.0%	100%					



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	7	1	-	-	-	-	1	5	3	4	3	1	1	-	-	-	
=====	75.0%	78%	50.0%					50.0%	100%	100%	100.0%	60.0%	100.0%	100%				
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-	-	
	33.3%	29%							60.0%		50.0%	33.3%						
Somewhat Satisfied	6	5	1	-	-	-	-	1	2	3	2	2	1	1	-	-	-	
	66.7%	71%	100.0%					100%	40.0%	100%	50.0%	66.7%	100.0%	100%				
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	16.7%	11%	50.0%		100%			50.0%				20.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
=====	8.3%	11%				100%						20.0%						
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	100%	100%				100%						100%						



Q8_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall maintenance of major streets in Arlington County not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	1	2	3	-	5	1	-	-	-	1	
=====	70.0%	67%	75.0%				100%	100%	75%			83.3%	100.0%				100%	
Very Satisfied	2	1	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	28.6%	25%	33.3%						33%		20.0%	100.0%						
Somewhat Satisfied	5	3	2	-	-	-	1	2	2	-	4	-	-	-	-	-	1	
	71.4%	75%	66.7%				100%	100%	67%		80.0%						100%	
Neutral	1	1	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	
	10.0%	17%							25%	50.0%								
Unsatisfied [NET]	2	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
=====	20.0%	17%	25.0%				100%				50.0%	16.7%						
Somewhat Unsatisfied	2	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	
	100%	100%	100.0%				100%				100.0%	100%						



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1294	615	627	8	22	263	299	238	250	195	195	802	116	141	15	22	153	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	810	389	398	4	16	147	190	146	160	138	133	504	82	90	9	12	71	
=====	62.6%	63%	63.5%	50.0%	72.7%	55.9%	63.5%	61.3%	64.0%	71%	68.2%	62.8%	70.7%	63.8%	60.0%	54.5%	46.4%	
Very Satisfied	351	178	164	3	5	80	85	56	70	50	59	219	36	43	1	4	23	
	27.1%	29%	26.2%	37.5%	22.7%	30.4%	28.4%	23.5%	28.0%	26%	30.3%	27.3%	31.0%	30.5%	6.7%	18.2%	15.0%	
Somewhat Satisfied	459	211	234	1	11	67	105	90	90	88	74	285	46	47	8	8	48	
	35.5%	34%	37.3%	12.5%	50.0%	25.5%	35.1%	37.8%	36.0%	45%	37.9%	35.5%	39.7%	33.3%	53.3%	36.4%	31.4%	
Neutral	145	75	61	1	3	34	31	33	19	20	21	83	13	17	1	-	21	
	11.2%	12%	9.7%	12.5%	13.6%	12.9%	10.4%	13.9%	7.6%	10%	10.8%	10.3%	11.2%	12.1%	6.7%		13.7%	
Unsatisfied [NET]	339	151	168	3	3	82	78	59	71	37	41	215	21	34	5	10	61	
=====	26.2%	25%	26.8%	37.5%	13.6%	31.2%	26.1%	24.8%	28.4%	19%	21.0%	26.8%	18.1%	24.1%	33.3%	45.5%	39.9%	
Somewhat Unsatisfied	230	89	133	1	2	54	58	40	47	24	25	156	16	24	4	2	32	
	17.8%	14%	21.2%	12.5%	9.1%	20.5%	19.4%	16.8%	18.8%	12%	12.8%	19.5%	13.8%	17.0%	26.7%	9.1%	20.9%	
Very Unsatisfied	109	62	35	2	1	28	20	19	24	13	16	59	5	10	1	8	29	
	8.4%	10%	5.6%	25.0%	4.5%	10.6%	6.7%	8.0%	9.6%	6.7%	8.2%	7.4%	4.3%	7.1%	6.7%	36.4%	19.0%	



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1294	219	172	132	275	113	108	146	79	1	25	237	218	225	206	404	58	170	169	283	602
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	810	143	93	81	178	70	74	92	54	1	11	151	110	143	133	270	34	113	121	176	362
=====	62.6%	65.3%	54.1%	61.4%	64.7%	61.9%	68.5%	63.0%	68.4%	100%	44.0%	63.7%	50.5%	63.6%	64.6%	66.8%	58.6%	66.5%	71.6%	62.2%	60.1%
Very Satisfied	351	63	38	37	63	34	35	45	25	1	7	73	54	63	48	112	17	52	49	73	159
	27.1%	28.8%	22.1%	28.0%	22.9%	30.1%	32.4%	30.8%	31.6%	100%	28.0%	30.8%	24.8%	28.0%	23.3%	27.7%	29.3%	30.6%	29.0%	25.8%	26.4%
Somewhat Satisfied	459	80	55	44	115	36	39	47	29	-	4	78	56	80	85	158	17	61	72	103	203
	35.5%	36.5%	32.0%	33.3%	41.8%	31.9%	36.1%	32.2%	36.7%	-	16.0%	32.9%	25.7%	35.6%	41.3%	39.1%	29.3%	35.9%	42.6%	36.4%	33.7%
Neutral	145	22	22	12	28	12	18	15	11	-	4	27	26	27	22	43	10	14	20	22	76
	11.2%	10.0%	12.8%	9.1%	10.2%	10.6%	16.7%	10.3%	13.9%	-	16.0%	11.4%	11.9%	12.0%	10.7%	10.6%	17.2%	8.2%	11.8%	7.8%	12.6%
Unsatisfied [NET]	339	54	57	39	69	31	16	39	14	-	10	59	82	55	51	91	14	43	28	85	164
=====	26.2%	24.7%	33.1%	29.5%	25.1%	27.4%	14.8%	26.7%	17.7%	-	40.0%	24.9%	37.6%	24.4%	24.8%	22.5%	24.1%	25.3%	16.6%	30.0%	27.2%
Somewhat Unsatisfied	230	38	39	27	46	20	11	27	12	-	5	43	56	42	35	53	9	29	18	52	119
	17.8%	17.4%	22.7%	20.5%	16.7%	17.7%	10.2%	18.5%	15.2%	-	20.0%	18.1%	25.7%	18.7%	17.0%	13.1%	15.5%	17.1%	10.7%	18.4%	19.8%
Very Unsatisfied	109	16	18	12	23	11	5	12	2	-	5	16	26	13	16	38	5	14	10	33	45
	8.4%	7.3%	10.5%	9.1%	8.4%	9.7%	4.6%	8.2%	2.5%	-	20.0%	6.8%	11.9%	5.8%	7.8%	9.4%	8.6%	8.2%	5.9%	11.7%	7.5%



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1294	100	1118	1233	61	691	657	34	138	343	85	236	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	810	60	709	767	43	415	392	23	100	215	49	151	15	65	21	44	15	8	7
=====	62.6%	60.0%	63.4%	62.2%	70.5%	60.1%	59.7%	67.6%	72.5%	62.7%	57.6%	64.0%	68.2%	65.0%	60.0%	67.7%	68.2%	67%	70.0%
Very Satisfied	351	24	315	334	17	174	164	10	50	90	23	63	4	32	8	24	5	3	2
	27.1%	24.0%	28.2%	27.1%	27.9%	25.2%	25.0%	29.4%	36.2%	26.2%	27.1%	26.7%	18.2%	32.0%	22.9%	36.9%	22.7%	25%	20.0%
Somewhat Satisfied	459	36	394	433	26	241	228	13	50	125	26	88	11	33	13	20	10	5	5
	35.5%	36.0%	35.2%	35.1%	42.6%	34.9%	34.7%	38.2%	36.2%	36.4%	30.6%	37.3%	50.0%	33.0%	37.1%	30.8%	45.5%	42%	50.0%
Neutral	145	10	129	142	3	77	74	3	18	36	12	24	-	10	4	6	4	3	1
	11.2%	10.0%	11.5%	11.5%	4.9%	11.1%	11.3%	8.8%	13.0%	10.5%	14.1%	10.2%	10.0%	11.4%	9.2%	18.2%	25%	10.0%	
Unsatisfied [NET]	339	30	280	324	15	199	191	8	20	92	24	61	7	25	10	15	3	1	2
=====	26.2%	30.0%	25.0%	26.3%	24.6%	28.8%	29.1%	23.5%	14.5%	26.8%	28.2%	25.8%	31.8%	25.0%	28.6%	23.1%	13.6%	8.3%	20.0%
Somewhat Unsatisfied	230	20	193	220	10	131	126	5	20	58	16	37	5	18	7	11	3	1	2
	17.8%	20.0%	17.3%	17.8%	16.4%	19.0%	19.2%	14.7%	14.5%	16.9%	18.8%	15.7%	22.7%	18.0%	20.0%	16.9%	13.6%	8.3%	20.0%
Very Unsatisfied	109	10	87	104	5	68	65	3	-	34	8	24	2	7	3	4	-	-	-
	8.4%	10.0%	7.8%	8.4%	8.2%	9.8%	9.9%	8.8%	9.9%	9.4%	10.2%	10.2%	9.1%	7.0%	8.6%	6.2%			



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	65	35	30	-	6	4	3	14	20	18	10	46	8	5	-	1	2	
=====	65.0%	66%	63.8%		85.7%	50.0%	42.9%	73.7%	55.6%	78%	76.9%	63.9%	80.0%	71.4%		100.0%	40.0%	
Very Satisfied	32	22	10	-	2	3	2	5	11	9	4	21	4	5	-	-	-	
	32.0%	42%	21.3%		28.6%	37.5%	28.6%	26.3%	30.6%	39%	30.8%	29.2%	40.0%	71.4%				
Somewhat Satisfied	33	13	20	-	4	1	1	9	9	9	6	25	4	-	-	1	2	
	33.0%	25%	42.6%		57.1%	12.5%	14.3%	47.4%	25.0%	39%	46.2%	34.7%	40.0%		100.0%	40.0%		
Neutral	10	8	2	-	-	2	2	1	3	2	-	6	2	1	-	-	1	
	10.0%	15%	4.3%			25.0%	28.6%	5.3%	8.3%	8.7%		8.3%	20.0%	14.3%			20.0%	
Unsatisfied [NET]	25	10	15	-	1	2	2	4	13	3	3	20	-	1	-	-	2	
=====	25.0%	19%	31.9%		14.3%	25.0%	28.6%	21.1%	36.1%	13%	23.1%	27.8%		14.3%			40.0%	
Somewhat Unsatisfied	18	8	10	-	1	2	2	3	8	2	2	16	-	1	-	-	-	
	18.0%	15%	21.3%		14.3%	25.0%	28.6%	15.8%	22.2%	8.7%	15.4%	22.2%		14.3%				
Very Unsatisfied	7	2	5	-	-	-	-	1	5	1	1	4	-	-	-	-	2	
	7.0%	3.8%	10.6%					5.3%	13.9%	4.3%	7.7%	5.6%					40.0%	



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	11	10	-	2	1	1	5	7	5	3	13	5	3	-	1	2	
=====	60.0%	58%	62.5%		66.7%	100%	50.0%	71.4%	46.7%	71%	100.0%	52.0%	100.0%	60.0%		100.0%	100%	
Very Satisfied	8	5	3	-	1	1	-	2	3	1	-	5	2	3	-	-	-	
	22.9%	26%	18.8%		33.3%	100%		28.6%	20.0%	14%		20.0%	40.0%	60.0%				
Somewhat Satisfied	13	6	7	-	1	-	1	3	4	4	3	8	3	-	-	1	2	
	37.1%	32%	43.8%		33.3%		50.0%	42.9%	26.7%	57%	100.0%	32.0%	60.0%		100.0%	100%		
Neutral	4	4	-	-	-	-	1	-	2	1	-	3	-	1	-	-	-	
	11.4%	21%					50.0%		13.3%	14%		12.0%		20.0%				
Unsatisfied [NET]	10	4	6	-	1	-	-	2	6	1	-	9	-	1	-	-	-	
=====	28.6%	21%	37.5%		33.3%			28.6%	40.0%	14%		36.0%		20.0%				
Somewhat Unsatisfied	7	4	3	-	1	-	-	1	4	1	-	6	-	1	-	-	-	
	20.0%	21%	18.8%		33.3%			14.3%	26.7%	14%		24.0%		20.0%				
Very Unsatisfied	3	-	3	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	8.6%		18.8%					14.3%	13.3%			12.0%						



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	44	24	20	-	4	3	2	9	13	13	7	33	3	2	-	-	-
=====	67.7%	71%	64.5%		100%	42.9%	40.0%	75.0%	61.9%	81%	70.0%	70.2%	60.0%	100%			
Very Satisfied	24	17	7	-	1	2	2	3	8	8	4	16	2	2	-	-	-
	36.9%	50%	22.6%		25.0%	28.6%	40.0%	25.0%	38.1%	50%	40.0%	34.0%	40.0%	100%			
Somewhat Satisfied	20	7	13	-	3	1	-	6	5	5	3	17	1	-	-	-	-
	30.8%	21%	41.9%		75.0%	14.3%		50.0%	23.8%	31%	30.0%	36.2%	20.0%				
Neutral	6	4	2	-	-	2	1	1	1	1	-	3	2	-	-	-	1
	9.2%	12%	6.5%			28.6%	20.0%	8.3%	4.8%	6.2%		6.4%	40.0%				33.3%
Unsatisfied [NET]	15	6	9	-	-	2	2	2	7	2	3	11	-	-	-	-	2
=====	23.1%	18%	29.0%			28.6%	40.0%	16.7%	33.3%	12%	30.0%	23.4%					66.7%
Somewhat Unsatisfied	11	4	7	-	-	2	2	2	4	1	2	10	-	-	-	-	-
	16.9%	12%	22.6%			28.6%	40.0%	16.7%	19.0%	6.2%	20.0%	21.3%					
Very Unsatisfied	4	2	2	-	-	-	-	-	3	1	1	1	-	-	-	-	2
	6.2%	5.9%	6.5%						14.3%	6.2%	10.0%	2.1%					66.7%



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	10	4	-	-	-	-	1	7	6	4	7	2	1	-	-	1	
=====	68.2%	67%	66.7%					33.3%	100%	86%	66.7%	63.6%	100.0%	100%			50.0%	
Very Satisfied	5	3	1	-	-	-	-	-	3	1	2	2	1	-	-	-	-	
	22.7%	20%	16.7%						42.9%	14%	33.3%	18.2%	50.0%					
Somewhat Satisfied	10	7	3	-	-	-	-	1	4	5	2	5	1	1	-	-	1	
	45.5%	47%	50.0%					33.3%	57.1%	71%	33.3%	45.5%	50.0%	100%			50.0%	
Neutral	4	3	1	-	1	-	-	2	-	1	1	2	-	-	-	-	1	
	18.2%	20%	16.7%		100%			66.7%		14%	16.7%	18.2%					50.0%	
Unsatisfied [NET]	3	2	1	-	-	1	1	-	-	-	1	2	-	-	-	-	-	
=====	13.6%	13%	16.7%			100%	100%				16.7%	18.2%						
Somewhat Unsatisfied	3	2	1	-	-	1	1	-	-	-	1	2	-	-	-	-	-	
	13.6%	13%	16.7%			100%	100%				16.7%	18.2%						



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	6	1	-	-	-	-	-	5	3	4	2	1	1	-	-	-	
=====	66.7%	67%	50.0%						100%	100%	100.0%	40.0%	100.0%	100%				
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-	-	
	25.0%	22%							60.0%		50.0%	20.0%						
Somewhat Satisfied	5	4	1	-	-	-	-	-	2	3	2	1	1	1	-	-	-	
	41.7%	44%	50.0%						40.0%	100%	50.0%	20.0%	100.0%	100%				
Neutral	3	2	1	-	1	-	-	2	-	-	-	2	-	-	-	-	1	
	25.0%	22%	50.0%		100%			100%				40.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
=====	8.3%	11%				100%						20.0%						
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	8.3%	11%				100%						20.0%						



Q8_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	2	3	-	5	1	-	-	-	1		
=====	70.0%	67%	75.0%				100%	100%	75%		83.3%	100.0%				100%		
Very Satisfied	2	1	1	-	-	-	-	-	1	-	1	1	-	-	-	-		
	20.0%	17%	25.0%						25%		16.7%	100.0%						
Somewhat Satisfied	5	3	2	-	-	-	1	2	2	-	4	-	-	-	-	1		
	50.0%	50%	50.0%				100%	100%	50%		66.7%					100%		
Neutral	1	1	-	-	-	-	-	-	1	1	-	-	-	-	-	-		
	10.0%	17%							25%	50.0%								
Unsatisfied [NET]	2	1	1	-	-	-	1	-	-	1	1	-	-	-	-	-		
=====	20.0%	17%	25.0%				100%			50.0%	16.7%							
Somewhat Unsatisfied	2	1	1	-	-	-	1	-	-	1	1	-	-	-	-	-		
	20.0%	17%	25.0%				100%			50.0%	16.7%							



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1294	615	627	8	22	263	299	238	250	195	195	802	116	141	15	22	153
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	810	389	398	4	16	147	190	146	160	138	133	504	82	90	9	12	71
=====	62.6%	63%	63.5%	50.0%	72.7%	55.9%	63.5%	61.3%	64.0%	71%	68.2%	62.8%	70.7%	63.8%	60.0%	54.5%	46.4%
Very Satisfied	351	178	164	3	5	80	85	56	70	50	59	219	36	43	1	4	23
	43.3%	46%	41.2%	75.0%	31.2%	54.4%	44.7%	38.4%	43.8%	36%	44.4%	43.5%	43.9%	47.8%	11.1%	33.3%	32.4%
Somewhat Satisfied	459	211	234	1	11	67	105	90	90	88	74	285	46	47	8	8	48
	56.7%	54%	58.8%	25.0%	68.8%	45.6%	55.3%	61.6%	56.2%	64%	55.6%	56.5%	56.1%	52.2%	88.9%	66.7%	67.6%
Neutral	145	75	61	1	3	34	31	33	19	20	21	83	13	17	1	-	21
	11.2%	12%	9.7%	12.5%	13.6%	12.9%	10.4%	13.9%	7.6%	10%	10.8%	10.3%	11.2%	12.1%	6.7%		13.7%
Unsatisfied [NET]	339	151	168	3	3	82	78	59	71	37	41	215	21	34	5	10	61
=====	26.2%	25%	26.8%	37.5%	13.6%	31.2%	26.1%	24.8%	28.4%	19%	21.0%	26.8%	18.1%	24.1%	33.3%	45.5%	39.9%
Somewhat Unsatisfied	230	89	133	1	2	54	58	40	47	24	25	156	16	24	4	2	32
	67.8%	59%	79.2%	33.3%	66.7%	65.9%	74.4%	67.8%	66.2%	65%	61.0%	72.6%	76.2%	70.6%	80.0%	20.0%	52.5%
Very Unsatisfied	109	62	35	2	1	28	20	19	24	13	16	59	5	10	1	8	29
	32.2%	41%	20.8%	66.7%	33.3%	34.1%	25.6%	32.2%	33.8%	35%	39.0%	27.4%	23.8%	29.4%	20.0%	80.0%	47.5%



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1294	219	172	132	275	113	108	146	79	1	25	237	218	225	206	404	58	170	169	283	602
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	810	143	93	81	178	70	74	92	54	1	11	151	110	143	133	270	34	113	121	176	362
=====	62.6%	65.3%	54.1%	61.4%	64.7%	61.9%	68.5%	63.0%	68.4%	100%	44.0%	63.7%	50.5%	63.6%	64.6%	66.8%	58.6%	66.5%	71.6%	62.2%	60.1%
Very Satisfied	351	63	38	37	63	34	35	45	25	1	7	73	54	63	48	112	17	52	49	73	159
	43.3%	44.1%	40.9%	45.7%	35.4%	48.6%	47.3%	48.9%	46.3%	100%	63.6%	48.3%	49.1%	44.1%	36.1%	41.5%	50.0%	46.0%	40.5%	41.5%	43.9%
Somewhat Satisfied	459	80	55	44	115	36	39	47	29	-	4	78	56	80	85	158	17	61	72	103	203
	56.7%	55.9%	59.1%	54.3%	64.6%	51.4%	52.7%	51.1%	53.7%	-	36.4%	51.7%	50.9%	55.9%	63.9%	58.5%	50.0%	54.0%	59.5%	58.5%	56.1%
Neutral	145	22	22	12	28	12	18	15	11	-	4	27	26	27	22	43	10	14	20	22	76
	11.2%	10.0%	12.8%	9.1%	10.2%	10.6%	16.7%	10.3%	13.9%	-	16.0%	11.4%	11.9%	12.0%	10.7%	10.6%	17.2%	8.2%	11.8%	7.8%	12.6%
Unsatisfied [NET]	339	54	57	39	69	31	16	39	14	-	10	59	82	55	51	91	14	43	28	85	164
=====	26.2%	24.7%	33.1%	29.5%	25.1%	27.4%	14.8%	26.7%	17.7%	-	40.0%	24.9%	37.6%	24.4%	24.8%	22.5%	24.1%	25.3%	16.6%	30.0%	27.2%
Somewhat Unsatisfied	230	38	39	27	46	20	11	27	12	-	5	43	56	42	35	53	9	29	18	52	119
	67.8%	70.4%	68.4%	69.2%	66.7%	64.5%	68.8%	69.2%	85.7%	-	50.0%	72.9%	68.3%	76.4%	68.6%	58.2%	64.3%	67.4%	64.3%	61.2%	72.6%
Very Unsatisfied	109	16	18	12	23	11	5	12	2	-	5	16	26	13	16	38	5	14	10	33	45
	32.2%	29.6%	31.6%	30.8%	33.3%	35.5%	31.2%	30.8%	14.3%	-	50.0%	27.1%	31.7%	23.6%	31.4%	41.8%	35.7%	32.6%	35.7%	38.8%	27.4%



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1294	100	1118	1233	61	691	657	34	138	343	85	236	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	810	60	709	767	43	415	392	23	100	215	49	151	15	65	21	44	15	8	7
=====	62.6%	60.0%	63.4%	62.2%	70.5%	60.1%	59.7%	67.6%	72.5%	62.7%	57.6%	64.0%	68.2%	65.0%	60.0%	67.7%	68.2%	67%	70.0%
Very Satisfied	351	24	315	334	17	174	164	10	50	90	23	63	4	32	8	24	5	3	2
	43.3%	40.0%	44.4%	43.5%	39.5%	41.9%	41.8%	43.5%	50.0%	41.9%	46.9%	41.7%	26.7%	49.2%	38.1%	54.5%	33.3%	38%	28.6%
Somewhat Satisfied	459	36	394	433	26	241	228	13	50	125	26	88	11	33	13	20	10	5	5
	56.7%	60.0%	55.6%	56.5%	60.5%	58.1%	58.2%	56.5%	50.0%	58.1%	53.1%	58.3%	73.3%	50.8%	61.9%	45.5%	66.7%	62%	71.4%
Neutral	145	10	129	142	3	77	74	3	18	36	12	24	-	10	4	6	4	3	1
	11.2%	10.0%	11.5%	11.5%	4.9%	11.1%	11.3%	8.8%	13.0%	10.5%	14.1%	10.2%	10.0%	11.4%	9.2%	18.2%	25%	10.0%	
Unsatisfied [NET]	339	30	280	324	15	199	191	8	20	92	24	61	7	25	10	15	3	1	2
=====	26.2%	30.0%	25.0%	26.3%	24.6%	28.8%	29.1%	23.5%	14.5%	26.8%	28.2%	25.8%	31.8%	25.0%	28.6%	23.1%	13.6%	8.3%	20.0%
Somewhat Unsatisfied	230	20	193	220	10	131	126	5	20	58	16	37	5	18	7	11	3	1	2
	67.8%	66.7%	68.9%	67.9%	66.7%	65.8%	66.0%	62.5%	100%	63.0%	66.7%	60.7%	71.4%	72.0%	70.0%	73.3%	100.0%	100%	100%
Very Unsatisfied	109	10	87	104	5	68	65	3	-	34	8	24	2	7	3	4	-	-	-
	32.2%	33.3%	31.1%	32.1%	33.3%	34.2%	34.0%	37.5%	37.0%	33.3%	39.3%	28.6%	28.0%	30.0%	26.7%				



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	65	35	30	-	6	4	3	14	20	18	10	46	8	5	-	1	2
=====	65.0%	66%	63.8%		85.7%	50.0%	42.9%	73.7%	55.6%	78%	76.9%	63.9%	80.0%	71.4%		100.0%	40.0%
Very Satisfied	32	22	10	-	2	3	2	5	11	9	4	21	4	5	-	-	-
	49.2%	63%	33.3%		33.3%	75.0%	66.7%	35.7%	55.0%	50%	40.0%	45.7%	50.0%	100%			
Somewhat Satisfied	33	13	20	-	4	1	1	9	9	9	6	25	4	-	-	1	2
	50.8%	37%	66.7%		66.7%	25.0%	33.3%	64.3%	45.0%	50%	60.0%	54.3%	50.0%		100.0%	100%	
Neutral	10	8	2	-	-	2	2	1	3	2	-	6	2	1	-	-	1
	10.0%	15%	4.3%			25.0%	28.6%	5.3%	8.3%	8.7%		8.3%	20.0%	14.3%			20.0%
Unsatisfied [NET]	25	10	15	-	1	2	2	4	13	3	3	20	-	1	-	-	2
=====	25.0%	19%	31.9%		14.3%	25.0%	28.6%	21.1%	36.1%	13%	23.1%	27.8%		14.3%			40.0%
Somewhat Unsatisfied	18	8	10	-	1	2	2	3	8	2	2	16	-	1	-	-	-
	72.0%	80%	66.7%		100%	100%	100%	75.0%	61.5%	67%	66.7%	80.0%		100%			
Very Unsatisfied	7	2	5	-	-	-	-	1	5	1	1	4	-	-	-	-	2
	28.0%	20%	33.3%					25.0%	38.5%	33%	33.3%	20.0%					100%



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	11	10	-	2	1	1	5	7	5	3	13	5	3	-	1	2	
=====	60.0%	58%	62.5%		66.7%	100%	50.0%	71.4%	46.7%	71%	100.0%	52.0%	100.0%	60.0%		100.0%	100%	
Very Satisfied	8	5	3	-	1	1	-	2	3	1	-	5	2	3	-	-	-	
	38.1%	45%	30.0%		50.0%	100%		40.0%	42.9%	20%		38.5%	40.0%	100%				
Somewhat Satisfied	13	6	7	-	1	-	1	3	4	4	3	8	3	-	-	1	2	
	61.9%	55%	70.0%		50.0%		100%	60.0%	57.1%	80%	100.0%	61.5%	60.0%		100.0%	100%		
Neutral	4	4	-	-	-	-	1	-	2	1	-	3	-	1	-	-	-	
	11.4%	21%					50.0%		13.3%	14%		12.0%		20.0%				
Unsatisfied [NET]	10	4	6	-	1	-	-	2	6	1	-	9	-	1	-	-	-	
=====	28.6%	21%	37.5%		33.3%			28.6%	40.0%	14%		36.0%		20.0%				
Somewhat Unsatisfied	7	4	3	-	1	-	-	1	4	1	-	6	-	1	-	-	-	
	70.0%	100%	50.0%		100%			50.0%	66.7%	100%		66.7%		100%				
Very Unsatisfied	3	-	3	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	30.0%		50.0%					50.0%	33.3%			33.3%						



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	44	24	20	-	4	3	2	9	13	13	7	33	3	2	-	-	-	
=====	67.7%	71%	64.5%		100%	42.9%	40.0%	75.0%	61.9%	81%	70.0%	70.2%	60.0%	100%				
Very Satisfied	24	17	7	-	1	2	2	3	8	8	4	16	2	2	-	-	-	
	54.5%	71%	35.0%		25.0%	66.7%	100%	33.3%	61.5%	62%	57.1%	48.5%	66.7%	100%				
Somewhat Satisfied	20	7	13	-	3	1	-	6	5	5	3	17	1	-	-	-	-	
	45.5%	29%	65.0%		75.0%	33.3%		66.7%	38.5%	38%	42.9%	51.5%	33.3%					
Neutral	6	4	2	-	-	2	1	1	1	1	-	3	2	-	-	-	1	
	9.2%	12%	6.5%			28.6%	20.0%	8.3%	4.8%	6.2%		6.4%	40.0%				33.3%	
Unsatisfied [NET]	15	6	9	-	-	2	2	2	7	2	3	11	-	-	-	-	2	
=====	23.1%	18%	29.0%			28.6%	40.0%	16.7%	33.3%	12%	30.0%	23.4%					66.7%	
Somewhat Unsatisfied	11	4	7	-	-	2	2	2	4	1	2	10	-	-	-	-	-	
	73.3%	67%	77.8%			100%	100%	100%	57.1%	50%	66.7%	90.9%						
Very Unsatisfied	4	2	2	-	-	-	-	-	3	1	1	1	-	-	-	-	2	
	26.7%	33%	22.2%						42.9%	50%	33.3%	9.1%					100%	



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	15	10	4	-	-	-	-	1	7	6	4	7	2	1	-	-	1
=====	68.2%	67%	66.7%					33.3%	100%	86%	66.7%	63.6%	100.0%	100%			50.0%
Very Satisfied	5	3	1	-	-	-	-	-	3	1	2	2	1	-	-	-	-
	33.3%	30%	25.0%						42.9%	17%	50.0%	28.6%	50.0%				
Somewhat Satisfied	10	7	3	-	-	-	-	1	4	5	2	5	1	1	-	-	1
	66.7%	70%	75.0%					100%	57.1%	83%	50.0%	71.4%	50.0%	100%			100%
Neutral	4	3	1	-	1	-	-	2	-	1	1	2	-	-	-	-	1
	18.2%	20%	16.7%		100%			66.7%		14%	16.7%	18.2%					50.0%
Unsatisfied [NET]	3	2	1	-	-	1	1	-	-	-	1	2	-	-	-	-	-
=====	13.6%	13%	16.7%			100%	100%				16.7%	18.2%					
Somewhat Unsatisfied	3	2	1	-	-	1	1	-	-	-	1	2	-	-	-	-	-
	100%	100%	100.0%			100%	100%				100.0%	100%					



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	6	1	-	-	-	-	-	5	3	4	2	1	1	-	-	-	
=====	66.7%	67%	50.0%						100%	100%	100.0%	40.0%	100.0%	100%				
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-	-	
	37.5%	33%							60.0%		50.0%	50.0%						
Somewhat Satisfied	5	4	1	-	-	-	-	-	2	3	2	1	1	1	-	-	-	
	62.5%	67%	100.0%						40.0%	100%	50.0%	50.0%	100.0%	100%				
Neutral	3	2	1	-	1	-	-	2	-	-	-	2	-	-	-	-	1	
	25.0%	22%	50.0%		100%			100%				40.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
=====	8.3%	11%				100%						20.0%						
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	100%	100%				100%						100%						



Q8_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of streets in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	2	3	-	5	1	-	-	-	-	1	
=====	70.0%	67%	75.0%				100%	100%	75%		83.3%	100.0%					100%	
Very Satisfied	2	1	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	28.6%	25%	33.3%						33%		20.0%	100.0%						
Somewhat Satisfied	5	3	2	-	-	-	1	2	2	-	4	-	-	-	-	-	1	
	71.4%	75%	66.7%				100%	100%	67%		80.0%						100%	
Neutral	1	1	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	
	10.0%	17%							25%	50.0%								
Unsatisfied [NET]	2	1	1	-	-	-	1	-	-	1	1	-	-	-	-	-	-	
=====	20.0%	17%	25.0%				100%			50.0%	16.7%							
Somewhat Unsatisfied	2	1	1	-	-	-	1	-	-	1	1	-	-	-	-	-	-	
	100%	100%	100.0%				100%			100.0%	100%							



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1290	615	623	8	22	260	300	238	250	193	194	799	115	141	15	22	153	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	778	381	379	2	16	156	181	138	162	115	133	468	83	92	12	8	66	
=====	60.3%	62%	60.8%	25.0%	72.7%	60.0%	60.3%	58.0%	64.8%	60%	68.6%	58.6%	72.2%	65.2%	80.0%	36.4%	43.1%	
Very Satisfied	312	171	134	1	4	72	68	57	65	41	53	178	38	38	1	4	20	
	24.2%	28%	21.5%	12.5%	18.2%	27.7%	22.7%	23.9%	26.0%	21%	27.3%	22.3%	33.0%	27.0%	6.7%	18.2%	13.1%	
Somewhat Satisfied	466	210	245	1	12	84	113	81	97	74	80	290	45	54	11	4	46	
	36.1%	34%	39.3%	12.5%	54.5%	32.3%	37.7%	34.0%	38.8%	38%	41.2%	36.3%	39.1%	38.3%	73.3%	18.2%	30.1%	
Neutral	185	94	86	1	4	37	39	31	33	35	26	119	14	20	-	3	21	
	14.3%	15%	13.8%	12.5%	18.2%	14.2%	13.0%	13.0%	13.2%	18%	13.4%	14.9%	12.2%	14.2%		13.6%	13.7%	
Unsatisfied [NET]	327	140	158	5	2	67	80	69	55	43	35	212	18	29	3	11	66	
=====	25.3%	23%	25.4%	62.5%	9.1%	25.8%	26.7%	29.0%	22.0%	22%	18.0%	26.5%	15.7%	20.6%	20.0%	50.0%	43.1%	
Somewhat Unsatisfied	231	97	112	3	2	43	65	44	35	34	23	151	16	23	1	4	40	
	17.9%	16%	18.0%	37.5%	9.1%	16.5%	21.7%	18.5%	14.0%	18%	11.9%	18.9%	13.9%	16.3%	6.7%	18.2%	26.1%	
Very Unsatisfied	96	43	46	2	-	24	15	25	20	9	12	61	2	6	2	7	26	
	7.4%	7.0%	7.4%	25.0%		9.2%	5.0%	10.5%	8.0%	4.7%	6.2%	7.6%	1.7%	4.3%	13.3%	31.8%	17.0%	



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1290 100%	219 100%	172 100%	131 100%	273 100%	113 100%	107 100%	146 100%	79 100%	1 100%	25 100%	238 100%	215 100%	225 100%	206 100%	402 100%	58 100.0%	167 100.0%	168 100.0%	283 100.0%	602 100.0%
Satisfied [NET] =====	778 60.3%	135 61.6%	95 55.2%	85 64.9%	169 61.9%	62 54.9%	70 65.4%	85 58.2%	51 64.6%	1 100%	14 56.0%	151 63.4%	123 57.2%	139 61.8%	118 57.3%	244 60.7%	32 55.2%	111 66.5%	106 63.1%	176 62.2%	348 57.8%
Very Satisfied	312 24.2%	57 26.0%	34 19.8%	29 22.1%	61 22.3%	26 23.0%	31 29.0%	37 25.3%	24 30.4%	1 100%	6 24.0%	75 31.5%	51 23.7%	52 23.1%	39 18.9%	93 23.1%	16 27.6%	54 32.3%	42 25.0%	67 23.7%	132 21.9%
Somewhat Satisfied	466 36.1%	78 35.6%	61 35.5%	56 42.7%	108 39.6%	36 31.9%	39 36.4%	48 32.9%	27 34.2%	- 32.0%	8 31.9%	76 33.5%	72 38.7%	87 38.3%	79 37.6%	151 37.6%	16 27.6%	57 34.1%	64 38.1%	109 38.5%	216 35.9%
Neutral	185 14.3%	32 14.6%	31 18.0%	12 9.2%	33 12.1%	20 17.7%	16 15.0%	24 16.4%	10 12.7%	- 8.0%	2 13.4%	32 16.3%	35 12.9%	29 15.0%	31 14.4%	58 14.4%	7 12.1%	19 11.4%	29 17.3%	37 13.1%	89 14.8%
Unsatisfied [NET] =====	327 25.3%	52 23.7%	46 26.7%	34 26.0%	71 26.0%	31 27.4%	21 19.6%	37 25.3%	18 22.8%	- 36.0%	9 23.1%	55 26.5%	57 25.3%	57 27.7%	100 24.9%	19 32.8%	37 22.2%	33 19.6%	70 24.7%	165 27.4%	
Somewhat Unsatisfied	231 17.9%	34 15.5%	35 20.3%	23 17.6%	49 17.9%	24 21.2%	16 15.0%	24 16.4%	16 20.3%	- 16.0%	4 16.4%	39 18.1%	39 19.6%	44 18.9%	39 17.2%	69 17.2%	15 25.9%	26 15.6%	20 11.9%	52 18.4%	117 19.4%
Very Unsatisfied	96 7.4%	18 8.2%	11 6.4%	11 8.4%	22 8.1%	7 6.2%	5 4.7%	13 8.9%	2 2.5%	- 20.0%	5 6.7%	16 8.4%	18 5.8%	13 8.7%	18 7.7%	31 7.7%	4 6.9%	11 6.6%	13 7.7%	18 6.4%	48 8.0%



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1290	98	1116	1229	61	687	653	34	137	344	85	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	778	51	691	731	47	388	362	26	100	213	46	150	17	65	18	47	12	7	5
=====	60.3%	52.0%	61.9%	59.5%	77.0%	56.5%	55.4%	76.5%	73.0%	61.9%	54.1%	63.3%	77.3%	65.0%	51.4%	72.3%	54.5%	58%	50.0%
Very Satisfied	312	22	282	295	17	141	130	11	46	90	23	63	4	29	6	23	6	3	3
	24.2%	22.4%	25.3%	24.0%	27.9%	20.5%	19.9%	32.4%	33.6%	26.2%	27.1%	26.6%	18.2%	29.0%	17.1%	35.4%	27.3%	25%	30.0%
Somewhat Satisfied	466	29	409	436	30	247	232	15	54	123	23	87	13	36	12	24	6	4	2
	36.1%	29.6%	36.6%	35.5%	49.2%	36.0%	35.5%	44.1%	39.4%	35.8%	27.1%	36.7%	59.1%	36.0%	34.3%	36.9%	27.3%	33%	20.0%
Neutral	185	9	165	182	3	99	97	2	24	40	11	28	1	18	8	10	4	2	2
	14.3%	9.2%	14.8%	14.8%	4.9%	14.4%	14.9%	5.9%	17.5%	11.6%	12.9%	11.8%	4.5%	18.0%	22.9%	15.4%	18.2%	17%	20.0%
Unsatisfied [NET]	327	38	260	316	11	200	194	6	13	91	28	59	4	17	9	8	6	3	3
=====	25.3%	38.8%	23.3%	25.7%	18.0%	29.1%	29.7%	17.6%	9.5%	26.5%	32.9%	24.9%	18.2%	17.0%	25.7%	12.3%	27.3%	25%	30.0%
Somewhat Unsatisfied	231	24	188	225	6	139	137	2	11	63	19	41	3	13	7	6	5	2	3
	17.9%	24.5%	16.8%	18.3%	9.8%	20.2%	21.0%	5.9%	8.0%	18.3%	22.4%	17.3%	13.6%	13.0%	20.0%	9.2%	22.7%	17%	30.0%
Very Unsatisfied	96	14	72	91	5	61	57	4	2	28	9	18	1	4	2	2	1	1	-
	7.4%	14.3%	6.5%	7.4%	8.2%	8.9%	8.7%	11.8%	1.5%	8.1%	10.6%	7.6%	4.5%	4.0%	5.7%	3.1%	4.5%	8.3%	



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	65	35	30	-	5	7	5	11	20	17	9	47	8	6	-	1	1	
=====	65.0%	66%	63.8%		71.4%	87.5%	71.4%	57.9%	55.6%	74%	69.2%	65.3%	80.0%	85.7%		100.0%	20.0%	
Very Satisfied	29	21	8	-	2	5	1	5	10	6	4	18	4	4	-	-	-	
	29.0%	40%	17.0%		28.6%	62.5%	14.3%	26.3%	27.8%	26%	30.8%	25.0%	40.0%	57.1%				
Somewhat Satisfied	36	14	22	-	3	2	4	6	10	11	5	29	4	2	-	1	1	
	36.0%	26%	46.8%		42.9%	25.0%	57.1%	31.6%	27.8%	48%	38.5%	40.3%	40.0%	28.6%		100.0%	20.0%	
Neutral	18	10	8	-	2	1	2	4	5	4	3	10	2	1	-	-	3	
	18.0%	19%	17.0%		28.6%	12.5%	28.6%	21.1%	13.9%	17%	23.1%	13.9%	20.0%	14.3%			60.0%	
Unsatisfied [NET]	17	8	9	-	-	-	-	4	11	2	1	15	-	-	-	-	1	
=====	17.0%	15%	19.1%					21.1%	30.6%	8.7%	7.7%	20.8%					20.0%	
Somewhat Unsatisfied	13	7	6	-	-	-	-	4	7	2	1	12	-	-	-	-	-	
	13.0%	13%	12.8%					21.1%	19.4%	8.7%	7.7%	16.7%						
Very Unsatisfied	4	1	3	-	-	-	-	-	4	-	-	3	-	-	-	-	1	
	4.0%	1.9%	6.4%						11.1%			4.2%					20.0%	



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	9	9	-	2	1	1	3	7	4	2	11	4	4	-	1	1	
=====	51.4%	47%	56.2%		66.7%	100%	50.0%	42.9%	46.7%	57%	66.7%	44.0%	80.0%	80.0%		100.0%	50.0%	
Very Satisfied	6	4	2	-	1	1	-	1	2	1	-	4	1	2	-	-	-	
	17.1%	21%	12.5%		33.3%	100%		14.3%	13.3%	14%		16.0%	20.0%	40.0%				
Somewhat Satisfied	12	5	7	-	1	-	1	2	5	3	2	7	3	2	-	1	1	
	34.3%	26%	43.8%		33.3%		50.0%	28.6%	33.3%	43%	66.7%	28.0%	60.0%	40.0%		100.0%	50.0%	
Neutral	8	5	3	-	1	-	1	3	2	1	1	5	1	1	-	-	1	
	22.9%	26%	18.8%		33.3%		50.0%	42.9%	13.3%	14%	33.3%	20.0%	20.0%	20.0%			50.0%	
Unsatisfied [NET]	9	5	4	-	-	-	-	1	6	2	-	9	-	-	-	-	-	
=====	25.7%	26%	25.0%					14.3%	40.0%	29%		36.0%						
Somewhat Unsatisfied	7	5	2	-	-	-	-	1	4	2	-	7	-	-	-	-	-	
	20.0%	26%	12.5%					14.3%	26.7%	29%		28.0%						
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	5.7%		12.5%						13.3%			8.0%						



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	26	21	-	3	6	4	8	13	13	7	36	4	2	-	-	-	
=====	72.3%	76%	67.7%		75.0%	85.7%	80.0%	66.7%	61.9%	81%	70.0%	76.6%	80.0%	100%				
Very Satisfied	23	17	6	-	1	4	1	4	8	5	4	14	3	2	-	-	-	
	35.4%	50%	19.4%		25.0%	57.1%	20.0%	33.3%	38.1%	31%	40.0%	29.8%	60.0%	100%				
Somewhat Satisfied	24	9	15	-	2	2	3	4	5	8	3	22	1	-	-	-	-	
	36.9%	26%	48.4%		50.0%	28.6%	60.0%	33.3%	23.8%	50%	30.0%	46.8%	20.0%					
Neutral	10	5	5	-	1	1	1	1	3	3	2	5	1	-	-	-	2	
	15.4%	15%	16.1%		25.0%	14.3%	20.0%	8.3%	14.3%	19%	20.0%	10.6%	20.0%				66.7%	
Unsatisfied [NET]	8	3	5	-	-	-	-	3	5	-	1	6	-	-	-	-	1	
=====	12.3%	8.8%	16.1%					25.0%	23.8%		10.0%	12.8%					33.3%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	3	3	-	1	5	-	-	-	-	-	
	9.2%	5.9%	12.9%					25.0%	14.3%		10.0%	10.6%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	3.1%	2.9%	3.2%						9.5%			2.1%					33.3%	



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	10	2	-	-	-	-	1	5	5	3	7	2	-	-	-	-	
=====	54.5%	67%	33.3%					33.3%	71.4%	71%	50.0%	63.6%	100.0%					
Very Satisfied	6	5	1	-	-	-	-	-	3	2	2	3	1	-	-	-	-	
	27.3%	33%	16.7%						42.9%	29%	33.3%	27.3%	50.0%					
Somewhat Satisfied	6	5	1	-	-	-	-	1	2	3	1	4	1	-	-	-	-	
	27.3%	33%	16.7%					33.3%	28.6%	43%	16.7%	36.4%	50.0%					
Neutral	4	2	2	-	-	-	-	1	1	2	1	1	-	1	-	-	1	
	18.2%	13%	33.3%					33.3%	14.3%	29%	16.7%	9.1%	100%				50.0%	
Unsatisfied [NET]	6	3	2	-	1	1	1	1	1	-	2	3	-	-	-	-	1	
=====	27.3%	20%	33.3%		100%	100%	100%	33.3%	14.3%		33.3%	27.3%					50.0%	
Somewhat Unsatisfied	5	2	2	-	1	-	1	1	1	-	2	2	-	-	-	-	1	
	22.7%	13%	33.3%		100%		100%	33.3%	14.3%		33.3%	18.2%					50.0%	
Very Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	4.5%	6.7%				100%						9.1%						



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	7	-	-	-	-	-	1	4	2	3	3	1	-	-	-	-
=====	58.3%	78%						50.0%	80.0%	67%	75.0%	60.0%	100.0%				
Very Satisfied	3	3	-	-	-	-	-	-	2	1	2	1	-	-	-	-	-
	25.0%	33%							40.0%	33%	50.0%	20.0%					
Somewhat Satisfied	4	4	-	-	-	-	-	1	2	1	1	2	1	-	-	-	-
	33.3%	44%						50.0%	40.0%	33%	25.0%	40.0%	100.0%				
Neutral	2	-	2	-	-	-	-	1	-	1	-	-	-	1	-	-	1
	16.7%		100.0%					50.0%		33%				100%			100%
Unsatisfied [NET]	3	2	-	-	1	1	-	-	1	-	1	2	-	-	-	-	-
=====	25.0%	22%			100%	100%			20.0%		25.0%	40.0%					
Somewhat Unsatisfied	2	1	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-
	16.7%	11%			100%				20.0%		25.0%	20.0%					
Very Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%				100%						20.0%					



Q8_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	-	1	3	-	4	1	-	-	-	-	
=====	50.0%	50%	50.0%						50.0%	75%		66.7%	100.0%					
Very Satisfied	3	2	1	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	30.0%	33%	25.0%						50.0%	25%		33.3%	100.0%					
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	20.0%	17%	25.0%							50%		33.3%						
Neutral	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	20.0%	33%							50.0%	25%	50.0%	16.7%						
Unsatisfied [NET]	3	1	2	-	-	-	1	1	-	-	1	1	-	-	-	-	1	
=====	30.0%	17%	50.0%				100%	100%			50.0%	16.7%					100%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	1	-	-	1	1	-	-	-	-	1	
	30.0%	17%	50.0%				100%	100%			50.0%	16.7%					100%	



Q8_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1290	615	623	8	22	260	300	238	250	193	194	799	115	141	15	22	153	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	778	381	379	2	16	156	181	138	162	115	133	468	83	92	12	8	66	
=====	60.3%	62%	60.8%	25.0%	72.7%	60.0%	60.3%	58.0%	64.8%	60%	68.6%	58.6%	72.2%	65.2%	80.0%	36.4%	43.1%	
Very Satisfied	312	171	134	1	4	72	68	57	65	41	53	178	38	38	1	4	20	
	40.1%	45%	35.4%	50.0%	25.0%	46.2%	37.6%	41.3%	40.1%	36%	39.8%	38.0%	45.8%	41.3%	8.3%	50.0%	30.3%	
Somewhat Satisfied	466	210	245	1	12	84	113	81	97	74	80	290	45	54	11	4	46	
	59.9%	55%	64.6%	50.0%	75.0%	53.8%	62.4%	58.7%	59.9%	64%	60.2%	62.0%	54.2%	58.7%	91.7%	50.0%	69.7%	
Neutral	185	94	86	1	4	37	39	31	33	35	26	119	14	20	-	3	21	
	14.3%	15%	13.8%	12.5%	18.2%	14.2%	13.0%	13.0%	13.2%	18%	13.4%	14.9%	12.2%	14.2%		13.6%	13.7%	
Unsatisfied [NET]	327	140	158	5	2	67	80	69	55	43	35	212	18	29	3	11	66	
=====	25.3%	23%	25.4%	62.5%	9.1%	25.8%	26.7%	29.0%	22.0%	22%	18.0%	26.5%	15.7%	20.6%	20.0%	50.0%	43.1%	
Somewhat Unsatisfied	231	97	112	3	2	43	65	44	35	34	23	151	16	23	1	4	40	
	70.6%	69%	70.9%	60.0%	100%	64.2%	81.2%	63.8%	63.6%	79%	65.7%	71.2%	88.9%	79.3%	33.3%	36.4%	60.6%	
Very Unsatisfied	96	43	46	2	-	24	15	25	20	9	12	61	2	6	2	7	26	
	29.4%	31%	29.1%	40.0%		35.8%	18.8%	36.2%	36.4%	21%	34.3%	28.8%	11.1%	20.7%	66.7%	63.6%	39.4%	



Q8_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1290	219	172	131	273	113	107	146	79	1	25	238	215	225	206	402	58	167	168	283	602
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	778	135	95	85	169	62	70	85	51	1	14	151	123	139	118	244	32	111	106	176	348
=====	60.3%	61.6%	55.2%	64.9%	61.9%	54.9%	65.4%	58.2%	64.6%	100%	56.0%	63.4%	57.2%	61.8%	57.3%	60.7%	55.2%	66.5%	63.1%	62.2%	57.8%
Very Satisfied	312	57	34	29	61	26	31	37	24	1	6	75	51	52	39	93	16	54	42	67	132
	40.1%	42.2%	35.8%	34.1%	36.1%	41.9%	44.3%	43.5%	47.1%	100%	42.9%	49.7%	41.5%	37.4%	33.1%	38.1%	50.0%	48.6%	39.6%	38.1%	37.9%
Somewhat Satisfied	466	78	61	56	108	36	39	48	27	-	8	76	72	87	79	151	16	57	64	109	216
	59.9%	57.8%	64.2%	65.9%	63.9%	58.1%	55.7%	56.5%	52.9%	-	57.1%	50.3%	58.5%	62.6%	66.9%	61.9%	50.0%	51.4%	60.4%	61.9%	62.1%
Neutral	185	32	31	12	33	20	16	24	10	-	2	32	35	29	31	58	7	19	29	37	89
	14.3%	14.6%	18.0%	9.2%	12.1%	17.7%	15.0%	16.4%	12.7%	-	8.0%	13.4%	16.3%	12.9%	15.0%	14.4%	12.1%	11.4%	17.3%	13.1%	14.8%
Unsatisfied [NET]	327	52	46	34	71	31	21	37	18	-	9	55	57	57	57	100	19	37	33	70	165
=====	25.3%	23.7%	26.7%	26.0%	26.0%	27.4%	19.6%	25.3%	22.8%	-	36.0%	23.1%	26.5%	25.3%	27.7%	24.9%	32.8%	22.2%	19.6%	24.7%	27.4%
Somewhat Unsatisfied	231	34	35	23	49	24	16	24	16	-	4	39	39	44	39	69	15	26	20	52	117
	70.6%	65.4%	76.1%	67.6%	69.0%	77.4%	76.2%	64.9%	88.9%	-	44.4%	70.9%	68.4%	77.2%	68.4%	69.0%	78.9%	70.3%	60.6%	74.3%	70.9%
Very Unsatisfied	96	18	11	11	22	7	5	13	2	-	5	16	18	13	18	31	4	11	13	18	48
	29.4%	34.6%	23.9%	32.4%	31.0%	22.6%	23.8%	35.1%	11.1%	-	55.6%	29.1%	31.6%	22.8%	31.6%	31.0%	21.1%	29.7%	39.4%	25.7%	29.1%



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 Maintenance of public sidewalks
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1290	98	1116	1229	61	687	653	34	137	344	85	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	778	51	691	731	47	388	362	26	100	213	46	150	17	65	18	47	12	7	5
=====	60.3%	52.0%	61.9%	59.5%	77.0%	56.5%	55.4%	76.5%	73.0%	61.9%	54.1%	63.3%	77.3%	65.0%	51.4%	72.3%	54.5%	58%	50.0%
Very Satisfied	312	22	282	295	17	141	130	11	46	90	23	63	4	29	6	23	6	3	3
	40.1%	43.1%	40.8%	40.4%	36.2%	36.3%	35.9%	42.3%	46.0%	42.3%	50.0%	42.0%	23.5%	44.6%	33.3%	48.9%	50.0%	43%	60.0%
Somewhat Satisfied	466	29	409	436	30	247	232	15	54	123	23	87	13	36	12	24	6	4	2
	59.9%	56.9%	59.2%	59.6%	63.8%	63.7%	64.1%	57.7%	54.0%	57.7%	50.0%	58.0%	76.5%	55.4%	66.7%	51.1%	50.0%	57%	40.0%
Neutral	185	9	165	182	3	99	97	2	24	40	11	28	1	18	8	10	4	2	2
	14.3%	9.2%	14.8%	14.8%	4.9%	14.4%	14.9%	5.9%	17.5%	11.6%	12.9%	11.8%	4.5%	18.0%	22.9%	15.4%	18.2%	17%	20.0%
Unsatisfied [NET]	327	38	260	316	11	200	194	6	13	91	28	59	4	17	9	8	6	3	3
=====	25.3%	38.8%	23.3%	25.7%	18.0%	29.1%	29.7%	17.6%	9.5%	26.5%	32.9%	24.9%	18.2%	17.0%	25.7%	12.3%	27.3%	25%	30.0%
Somewhat Unsatisfied	231	24	188	225	6	139	137	2	11	63	19	41	3	13	7	6	5	2	3
	70.6%	63.2%	72.3%	71.2%	54.5%	69.5%	70.6%	33.3%	84.6%	69.2%	67.9%	69.5%	75.0%	76.5%	77.8%	75.0%	83.3%	67%	100%
Very Unsatisfied	96	14	72	91	5	61	57	4	2	28	9	18	1	4	2	2	1	1	-
	29.4%	36.8%	27.7%	28.8%	45.5%	30.5%	29.4%	66.7%	15.4%	30.8%	32.1%	30.5%	25.0%	23.5%	22.2%	25.0%	16.7%	33%	



Q8_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	65	35	30	-	5	7	5	11	20	17	9	47	8	6	-	1	1	
=====	65.0%	66%	63.8%		71.4%	87.5%	71.4%	57.9%	55.6%	74%	69.2%	65.3%	80.0%	85.7%		100.0%	20.0%	
Very Satisfied	29	21	8	-	2	5	1	5	10	6	4	18	4	4	-	-	-	
	44.6%	60%	26.7%		40.0%	71.4%	20.0%	45.5%	50.0%	35%	44.4%	38.3%	50.0%	66.7%				
Somewhat Satisfied	36	14	22	-	3	2	4	6	10	11	5	29	4	2	-	1	1	
	55.4%	40%	73.3%		60.0%	28.6%	80.0%	54.5%	50.0%	65%	55.6%	61.7%	50.0%	33.3%		100.0%	100%	
Neutral	18	10	8	-	2	1	2	4	5	4	3	10	2	1	-	-	3	
	18.0%	19%	17.0%		28.6%	12.5%	28.6%	21.1%	13.9%	17%	23.1%	13.9%	20.0%	14.3%			60.0%	
Unsatisfied [NET]	17	8	9	-	-	-	-	4	11	2	1	15	-	-	-	-	1	
=====	17.0%	15%	19.1%					21.1%	30.6%	8.7%	7.7%	20.8%					20.0%	
Somewhat Unsatisfied	13	7	6	-	-	-	-	4	7	2	1	12	-	-	-	-	-	
	76.5%	88%	66.7%					100%	63.6%	100%	100.0%	80.0%						
Very Unsatisfied	4	1	3	-	-	-	-	-	4	-	-	3	-	-	-	-	1	
	23.5%	12%	33.3%						36.4%			20.0%					100%	



Q8_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	9	9	-	2	1	1	3	7	4	2	11	4	4	-	1	1	
=====	51.4%	47%	56.2%		66.7%	100%	50.0%	42.9%	46.7%	57%	66.7%	44.0%	80.0%	80.0%		100.0%	50.0%	
Very Satisfied	6	4	2	-	1	1	-	1	2	1	-	4	1	2	-	-	-	
	33.3%	44%	22.2%		50.0%	100%		33.3%	28.6%	25%		36.4%	25.0%	50.0%				
Somewhat Satisfied	12	5	7	-	1	-	1	2	5	3	2	7	3	2	-	1	1	
	66.7%	56%	77.8%		50.0%		100%	66.7%	71.4%	75%	100.0%	63.6%	75.0%	50.0%		100.0%	100%	
Neutral	8	5	3	-	1	-	1	3	2	1	1	5	1	1	-	-	1	
	22.9%	26%	18.8%		33.3%		50.0%	42.9%	13.3%	14%	33.3%	20.0%	20.0%	20.0%			50.0%	
Unsatisfied [NET]	9	5	4	-	-	-	-	1	6	2	-	9	-	-	-	-	-	
=====	25.7%	26%	25.0%					14.3%	40.0%	29%		36.0%						
Somewhat Unsatisfied	7	5	2	-	-	-	-	1	4	2	-	7	-	-	-	-	-	
	77.8%	100%	50.0%					100%	66.7%	100%		77.8%						
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	22.2%		50.0%						33.3%			22.2%						



Q8_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	26	21	-	3	6	4	8	13	13	7	36	4	2	-	-	-	
=====	72.3%	76%	67.7%		75.0%	85.7%	80.0%	66.7%	61.9%	81%	70.0%	76.6%	80.0%	100%				
Very Satisfied	23	17	6	-	1	4	1	4	8	5	4	14	3	2	-	-	-	
	48.9%	65%	28.6%		33.3%	66.7%	25.0%	50.0%	61.5%	38%	57.1%	38.9%	75.0%	100%				
Somewhat Satisfied	24	9	15	-	2	2	3	4	5	8	3	22	1	-	-	-	-	
	51.1%	35%	71.4%		66.7%	33.3%	75.0%	50.0%	38.5%	62%	42.9%	61.1%	25.0%					
Neutral	10	5	5	-	1	1	1	1	3	3	2	5	1	-	-	-	2	
	15.4%	15%	16.1%		25.0%	14.3%	20.0%	8.3%	14.3%	19%	20.0%	10.6%	20.0%				66.7%	
Unsatisfied [NET]	8	3	5	-	-	-	-	3	5	-	1	6	-	-	-	-	1	
=====	12.3%	8.8%	16.1%					25.0%	23.8%		10.0%	12.8%					33.3%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	3	3	-	1	5	-	-	-	-	-	
	75.0%	67%	80.0%					100%	60.0%		100.0%	83.3%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	25.0%	33%	20.0%						40.0%			16.7%					100%	



Q8_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	10	2	-	-	-	-	1	5	5	3	7	2	-	-	-	-	
=====	54.5%	67%	33.3%					33.3%	71.4%	71%	50.0%	63.6%	100.0%					
Very Satisfied	6	5	1	-	-	-	-	-	3	2	2	3	1	-	-	-	-	
	50.0%	50%	50.0%						60.0%	40%	66.7%	42.9%	50.0%					
Somewhat Satisfied	6	5	1	-	-	-	-	1	2	3	1	4	1	-	-	-	-	
	50.0%	50%	50.0%					100%	40.0%	60%	33.3%	57.1%	50.0%					
Neutral	4	2	2	-	-	-	-	1	1	2	1	1	-	1	-	-	1	
	18.2%	13%	33.3%					33.3%	14.3%	29%	16.7%	9.1%		100%			50.0%	
Unsatisfied [NET]	6	3	2	-	1	1	1	1	1	-	2	3	-	-	-	-	1	
=====	27.3%	20%	33.3%		100%	100%	100%	33.3%	14.3%		33.3%	27.3%					50.0%	
Somewhat Unsatisfied	5	2	2	-	1	-	1	1	1	-	2	2	-	-	-	-	1	
	83.3%	67%	100.0%		100%		100%	100%	100%		100.0%	66.7%					100%	
Very Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	16.7%	33%				100%						33.3%						



Q8_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	7	-	-	-	-	-	1	4	2	3	3	1	-	-	-	-
=====	58.3%	78%						50.0%	80.0%	67%	75.0%	60.0%	100.0%				
Very Satisfied	3	3	-	-	-	-	-	2	1		2	1	-	-	-	-	-
	42.9%	43%						50.0%	50%		66.7%	33.3%					
Somewhat Satisfied	4	4	-	-	-	-	-	1	2	1	1	2	1	-	-	-	-
	57.1%	57%						100%	50.0%	50%	33.3%	66.7%	100.0%				
Neutral	2	-	2	-	-	-	-	1	-	1	-	-	-	1	-	-	1
	16.7%		100.0%					50.0%		33%				100%			100%
Unsatisfied [NET]	3	2	-	-	1	1	-	-	1	-	1	2	-	-	-	-	-
=====	25.0%	22%			100%	100%			20.0%		25.0%	40.0%					
Somewhat Unsatisfied	2	1	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-
	66.7%	50%			100%				100%		100.0%	50.0%					
Very Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	33.3%	50%				100%						50.0%					



Q8_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of public sidewalks
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	-	1	3	-	4	1	-	-	-	-	
=====	50.0%	50%	50.0%						50.0%	75%		66.7%	100.0%					
Very Satisfied	3	2	1	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	60.0%	67%	50.0%						100%	33%		50.0%	100.0%					
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	40.0%	33%	50.0%							67%		50.0%						
Neutral	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	20.0%	33%							50.0%	25%	50.0%	16.7%						
Unsatisfied [NET]	3	1	2	-	-	-	1	1	-	-	1	1	-	-	-	-	1	
=====	30.0%	17%	50.0%				100%	100%			50.0%	16.7%					100%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	1	-	-	1	1	-	-	-	-	1	
	100%	100%	100.0%				100%	100%			100.0%	100%					100%	



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1107	542	518	7	19	213	249	201	227	175	182	669	104	120	14	19	130
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	795	396	379	2	15	141	187	140	168	131	136	493	78	87	10	11	70
=====	71.8%	73%	73.2%	28.6%	78.9%	66.2%	75.1%	69.7%	74.0%	75%	74.7%	73.7%	75.0%	72.5%	71.4%	57.9%	53.8%
Very Satisfied	391	197	181	2	4	72	92	64	86	66	70	242	35	43	2	7	28
	35.3%	36%	34.9%	28.6%	21.1%	33.8%	36.9%	31.8%	37.9%	38%	38.5%	36.2%	33.7%	35.8%	14.3%	36.8%	21.5%
Somewhat Satisfied	404	199	198	-	11	69	95	76	82	65	66	251	43	44	8	4	42
	36.5%	37%	38.2%		57.9%	32.4%	38.2%	37.8%	36.1%	37%	36.3%	37.5%	41.3%	36.7%	57.1%	21.1%	32.3%
Neutral	244	117	109	3	2	54	51	47	42	41	38	143	20	24	3	4	42
	22.0%	22%	21.0%	42.9%	10.5%	25.4%	20.5%	23.4%	18.5%	23%	20.9%	21.4%	19.2%	20.0%	21.4%	21.1%	32.3%
Unsatisfied [NET]	68	29	30	2	2	18	11	14	17	3	8	33	6	9	1	4	18
=====	6.1%	5.4%	5.8%	28.6%	10.5%	8.5%	4.4%	7.0%	7.5%	1.7%	4.4%	4.9%	5.8%	7.5%	7.1%	21.1%	13.8%
Somewhat Unsatisfied	47	18	22	1	2	15	6	7	13	3	4	21	5	6	-	1	13
	4.2%	3.3%	4.2%	14.3%	10.5%	7.0%	2.4%	3.5%	5.7%	1.7%	2.2%	3.1%	4.8%	5.0%		5.3%	10.0%
Very Unsatisfied	21	11	8	1	-	3	5	7	4	-	4	12	1	3	1	3	5
	1.9%	2.0%	1.5%	14.3%		1.4%	2.0%	3.5%	1.8%		2.2%	1.8%	1.0%	2.5%	7.1%	15.8%	3.8%



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1107	178	135	110	253	104	95	129	59	1	19	178	170	197	187	371	53	141	142	245	516
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	795	126	88	86	188	79	73	88	41	1	13	128	110	147	135	272	35	103	102	178	371
=====	71.8%	70.8%	65.2%	78.2%	74.3%	76.0%	76.8%	68.2%	69.5%	100%	68.4%	71.9%	64.7%	74.6%	72.2%	73.3%	66.0%	73.0%	71.8%	72.7%	71.9%
Very Satisfied	391	60	45	41	90	34	36	49	21	1	8	63	45	75	60	146	20	61	47	87	176
	35.3%	33.7%	33.3%	37.3%	35.6%	32.7%	37.9%	38.0%	35.6%	100%	42.1%	35.4%	26.5%	38.1%	32.1%	39.4%	37.7%	43.3%	33.1%	35.5%	34.1%
Somewhat Satisfied	404	66	43	45	98	45	37	39	20	-	5	65	65	72	75	126	15	42	55	91	195
	36.5%	37.1%	31.9%	40.9%	38.7%	43.3%	38.9%	30.2%	33.9%	-	26.3%	36.5%	38.2%	36.5%	40.1%	34.0%	28.3%	29.8%	38.7%	37.1%	37.8%
Neutral	244	45	37	18	53	20	15	30	16	-	2	41	45	43	40	74	15	31	33	53	110
	22.0%	25.3%	27.4%	16.4%	20.9%	19.2%	15.8%	23.3%	27.1%	-	10.5%	23.0%	26.5%	21.8%	21.4%	19.9%	28.3%	22.0%	23.2%	21.6%	21.3%
Unsatisfied [NET]	68	7	10	6	12	5	7	11	2	-	4	9	15	7	12	25	3	7	7	14	35
=====	6.1%	3.9%	7.4%	5.5%	4.7%	4.8%	7.4%	8.5%	3.4%	-	21.1%	5.1%	8.8%	3.6%	6.4%	6.7%	5.7%	5.0%	4.9%	5.7%	6.8%
Somewhat Unsatisfied	47	6	5	5	7	5	6	8	1	-	3	7	11	6	5	18	3	5	3	11	24
	4.2%	3.4%	3.7%	4.5%	2.8%	4.8%	6.3%	6.2%	1.7%	-	15.8%	3.9%	6.5%	3.0%	2.7%	4.9%	5.7%	3.5%	2.1%	4.5%	4.7%
Very Unsatisfied	21	1	5	1	5	-	1	3	1	-	1	2	4	1	7	7	-	2	4	3	11
	1.9%	0.6%	3.7%	0.9%	2.0%	-	1.1%	2.3%	1.7%	-	5.3%	1.1%	2.4%	0.5%	3.7%	1.9%	-	1.4%	2.8%	1.2%	2.1%



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1107	89	953	1052	55	585	553	32	130	286	68	200	18	89	29	60	17	11	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	795	57	694	751	44	409	383	26	89	213	53	147	13	71	21	50	13	9	4
=====	71.8%	64.0%	72.8%	71.4%	80.0%	69.9%	69.3%	81.2%	68.5%	74.5%	77.9%	73.5%	72.2%	79.8%	72.4%	83.3%	76.5%	82%	66.7%
Very Satisfied	391	31	345	368	23	201	186	15	49	101	26	70	5	35	10	25	5	3	2
	35.3%	34.8%	36.2%	35.0%	41.8%	34.4%	33.6%	46.9%	37.7%	35.3%	38.2%	35.0%	27.8%	39.3%	34.5%	41.7%	29.4%	27%	33.3%
Somewhat Satisfied	404	26	349	383	21	208	197	11	40	112	27	77	8	36	11	25	8	6	2
	36.5%	29.2%	36.6%	36.4%	38.2%	35.6%	35.6%	34.4%	30.8%	39.2%	39.7%	38.5%	44.4%	40.4%	37.9%	41.7%	47.1%	55%	33.3%
Neutral	244	24	204	237	7	135	131	4	33	58	14	41	3	15	7	8	3	1	2
	22.0%	27.0%	21.4%	22.5%	12.7%	23.1%	23.7%	12.5%	25.4%	20.3%	20.6%	20.5%	16.7%	16.9%	24.1%	13.3%	17.6%	9.1%	33.3%
Unsatisfied [NET]	68	8	55	64	4	41	39	2	8	15	1	12	2	3	1	2	1	1	-
=====	6.1%	9.0%	5.8%	6.1%	7.3%	7.0%	7.1%	6.2%	6.2%	5.2%	1.5%	6.0%	11.1%	3.4%	3.4%	3.3%	5.9%	9.1%	
Somewhat Unsatisfied	47	7	38	46	1	30	30	-	6	9	1	7	1	1	1	-	1	1	-
	4.2%	7.9%	4.0%	4.4%	1.8%	5.1%	5.4%		4.6%	3.1%	1.5%	3.5%	5.6%	1.1%	3.4%		5.9%	9.1%	
Very Unsatisfied	21	1	17	18	3	11	9	2	2	6	-	5	1	2	-	2	-	-	-
	1.9%	1.1%	1.8%	1.7%	5.5%	1.9%	1.6%	6.2%	1.5%	2.1%		2.5%	5.6%	2.2%		3.3%			



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	89	49	40	-	5	8	7	16	31	22	13	61	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	71	40	31	-	5	7	6	13	23	17	11	49	9	6	-	1	2	
=====	79.8%	82%	77.5%		100%	87.5%	85.7%	81.2%	74.2%	77%	84.6%	80.3%	90.0%	85.7%		100.0%	40.0%	
Very Satisfied	35	22	13	-	1	5	3	4	13	9	7	22	5	5	-	1	-	
	39.3%	45%	32.5%		20.0%	62.5%	42.9%	25.0%	41.9%	41%	53.8%	36.1%	50.0%	71.4%		100.0%		
Somewhat Satisfied	36	18	18	-	4	2	3	9	10	8	4	27	4	1	-	-	2	
	40.4%	37%	45.0%		80.0%	25.0%	42.9%	56.2%	32.3%	36%	30.8%	44.3%	40.0%	14.3%			40.0%	
Neutral	15	8	7	-	-	1	1	3	5	5	2	10	1	1	-	-	2	
	16.9%	16%	17.5%			12.5%	14.3%	18.8%	16.1%	23%	15.4%	16.4%	10.0%	14.3%			40.0%	
Unsatisfied [NET]	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
=====	3.4%	2.0%	5.0%						9.7%			3.3%					20.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.1%		2.5%						3.2%			1.6%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	2.2%	2.0%	2.5%						6.5%			1.6%					20.0%	



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	29	16	13	-	1	1	2	7	12	6	3	19	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	11	10	-	1	1	2	5	8	4	2	14	4	4	-	1	1	
=====	72.4%	69%	76.9%		100%	100%	100%	71.4%	66.7%	67%	66.7%	73.7%	80.0%	80.0%		100.0%	50.0%	
Very Satisfied	10	6	4	-	-	1	1	2	4	2	1	7	2	3	-	1	-	
	34.5%	38%	30.8%			100%	50.0%	28.6%	33.3%	33%	33.3%	36.8%	40.0%	60.0%		100.0%		
Somewhat Satisfied	11	5	6	-	1	-	1	3	4	2	1	7	2	1	-	-	1	
	37.9%	31%	46.2%		100%		50.0%	42.9%	33.3%	33%	33.3%	36.8%	40.0%	20.0%			50.0%	
Neutral	7	5	2	-	-	-	-	2	3	2	1	4	1	1	-	-	1	
	24.1%	31%	15.4%					28.6%	25.0%	33%	33.3%	21.1%	20.0%	20.0%			50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.4%		7.7%						8.3%			5.3%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	3.4%		7.7%						8.3%			5.3%						



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	60	33	27	-	4	7	5	9	19	16	10	42	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	50	29	21	-	4	6	4	8	15	13	9	35	5	2	-	-	1
=====	83.3%	88%	77.8%		100%	85.7%	80.0%	88.9%	78.9%	81%	90.0%	83.3%	100.0%	100%			33.3%
Very Satisfied	25	16	9	-	1	4	2	2	9	7	6	15	3	2	-	-	-
	41.7%	48%	33.3%		25.0%	57.1%	40.0%	22.2%	47.4%	44%	60.0%	35.7%	60.0%	100%			
Somewhat Satisfied	25	13	12	-	3	2	2	6	6	6	3	20	2	-	-	-	1
	41.7%	39%	44.4%		75.0%	28.6%	40.0%	66.7%	31.6%	38%	30.0%	47.6%	40.0%				33.3%
Neutral	8	3	5	-	-	1	1	1	2	3	1	6	-	-	-	-	1
	13.3%	9.1%	18.5%			14.3%	20.0%	11.1%	10.5%	19%	10.0%	14.3%					33.3%
Unsatisfied [NET]	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1
=====	3.3%	3.0%	3.7%						10.5%			2.4%					33.3%
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1
	3.3%	3.0%	3.7%						10.5%			2.4%					33.3%



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	17	13	3	-	1	1	-	2	6	5	6	7	2	1	-	-	1
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	13	10	3	-	1	-	-	2	5	4	5	5	1	1	-	-	1
=====	76.5%	77%	100.0%	-	100%	-	-	100%	83.3%	80%	83.3%	71.4%	50.0%	100%	-	-	100%
Very Satisfied	5	4	1	-	-	-	-	1	2	2	2	3	-	-	-	-	-
	29.4%	31%	33.3%	-	-	-	-	50.0%	33.3%	40%	33.3%	42.9%	-	-	-	-	-
Somewhat Satisfied	8	6	2	-	1	-	-	1	3	2	3	2	1	1	-	-	1
	47.1%	46%	66.7%	-	100%	-	-	50.0%	50.0%	40%	50.0%	28.6%	50.0%	100%	-	-	100%
Neutral	3	3	-	-	-	1	-	-	-	1	-	2	1	-	-	-	-
	17.6%	23%	-	-	-	100%	-	-	-	20%	-	28.6%	50.0%	-	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	5.9%	-	-	-	-	-	-	-	16.7%	-	16.7%	-	-	-	-	-	-
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	5.9%	-	-	-	-	-	-	-	16.7%	-	16.7%	-	-	-	-	-	-



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	11	8	2	-	1	1	-	2	5	2	4	4	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	7	2	-	1	-	-	2	4	2	3	3	1	1	-	-	1
=====	81.8%	88%	100.0%		100%			100%	80.0%	100%	75.0%	75.0%	100.0%	100%			100%
Very Satisfied	3	3	-	-	-	-	-	1	1	1	2	1	-	-	-	-	-
	27.3%	38%						50.0%	20.0%	50%	50.0%	25.0%					
Somewhat Satisfied	6	4	2	-	1	-	-	1	3	1	1	2	1	1	-	-	1
	54.5%	50%	100.0%		100%			50.0%	60.0%	50%	25.0%	50.0%	100.0%	100%			100%
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	9.1%	12%				100%						25.0%					
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	9.1%								20.0%		25.0%						
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	9.1%								20.0%		25.0%						



Q8_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC	NATIVE	OTHER	
				BINARY									AMERICAN		ISLANDER	AMERICAN		
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	4	3	1	-	-	-	-	-	1	2	2	2	-	-	-	-	-	
=====	66.7%	60%	100.0%						100%	67%	100.0%	66.7%						
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	33.3%	20%	100.0%						100%	33%		66.7%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	33.3%	40%								33%	100.0%							
Neutral	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	33.3%	40%								33%		33.3%	100.0%					



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1107	542	518	7	19	213	249	201	227	175	182	669	104	120	14	19	130
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	795	396	379	2	15	141	187	140	168	131	136	493	78	87	10	11	70
=====	71.8%	73%	73.2%	28.6%	78.9%	66.2%	75.1%	69.7%	74.0%	75%	74.7%	73.7%	75.0%	72.5%	71.4%	57.9%	53.8%
Very Satisfied	391	197	181	2	4	72	92	64	86	66	70	242	35	43	2	7	28
	49.2%	50%	47.8%	100.0%	26.7%	51.1%	49.2%	45.7%	51.2%	50%	51.5%	49.1%	44.9%	49.4%	20.0%	63.6%	40.0%
Somewhat Satisfied	404	199	198	-	11	69	95	76	82	65	66	251	43	44	8	4	42
	50.8%	50%	52.2%		73.3%	48.9%	50.8%	54.3%	48.8%	50%	48.5%	50.9%	55.1%	50.6%	80.0%	36.4%	60.0%
Neutral	244	117	109	3	2	54	51	47	42	41	38	143	20	24	3	4	42
	22.0%	22%	21.0%	42.9%	10.5%	25.4%	20.5%	23.4%	18.5%	23%	20.9%	21.4%	19.2%	20.0%	21.4%	21.1%	32.3%
Unsatisfied [NET]	68	29	30	2	2	18	11	14	17	3	8	33	6	9	1	4	18
=====	6.1%	5.4%	5.8%	28.6%	10.5%	8.5%	4.4%	7.0%	7.5%	1.7%	4.4%	4.9%	5.8%	7.5%	7.1%	21.1%	13.8%
Somewhat Unsatisfied	47	18	22	1	2	15	6	7	13	3	4	21	5	6	-	1	13
	69.1%	62%	73.3%	50.0%	100%	83.3%	54.5%	50.0%	76.5%	100%	50.0%	63.6%	83.3%	66.7%		25.0%	72.2%
Very Unsatisfied	21	11	8	1	-	3	5	7	4	-	4	12	1	3	1	3	5
	30.9%	38%	26.7%	50.0%		16.7%	45.5%	50.0%	23.5%		50.0%	36.4%	16.7%	33.3%	100.0%	75.0%	27.8%



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1107	178	135	110	253	104	95	129	59	1	19	178	170	197	187	371	53	141	142	245	516
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	795	126	88	86	188	79	73	88	41	1	13	128	110	147	135	272	35	103	102	178	371
=====	71.8%	70.8%	65.2%	78.2%	74.3%	76.0%	76.8%	68.2%	69.5%	100%	68.4%	71.9%	64.7%	74.6%	72.2%	73.3%	66.0%	73.0%	71.8%	72.7%	71.9%
Very Satisfied	391	60	45	41	90	34	36	49	21	1	8	63	45	75	60	146	20	61	47	87	176
	49.2%	47.6%	51.1%	47.7%	47.9%	43.0%	49.3%	55.7%	51.2%	100%	61.5%	49.2%	40.9%	51.0%	44.4%	53.7%	57.1%	59.2%	46.1%	48.9%	47.4%
Somewhat Satisfied	404	66	43	45	98	45	37	39	20	-	5	65	65	72	75	126	15	42	55	91	195
	50.8%	52.4%	48.9%	52.3%	52.1%	57.0%	50.7%	44.3%	48.8%	-	38.5%	50.8%	59.1%	49.0%	55.6%	46.3%	42.9%	40.8%	53.9%	51.1%	52.6%
Neutral	244	45	37	18	53	20	15	30	16	-	2	41	45	43	40	74	15	31	33	53	110
	22.0%	25.3%	27.4%	16.4%	20.9%	19.2%	15.8%	23.3%	27.1%	-	10.5%	23.0%	26.5%	21.8%	21.4%	19.9%	28.3%	22.0%	23.2%	21.6%	21.3%
Unsatisfied [NET]	68	7	10	6	12	5	7	11	2	-	4	9	15	7	12	25	3	7	7	14	35
=====	6.1%	3.9%	7.4%	5.5%	4.7%	4.8%	7.4%	8.5%	3.4%	-	21.1%	5.1%	8.8%	3.6%	6.4%	6.7%	5.7%	5.0%	4.9%	5.7%	6.8%
Somewhat Unsatisfied	47	6	5	5	7	5	6	8	1	-	3	7	11	6	5	18	3	5	3	11	24
	69.1%	85.7%	50.0%	83.3%	58.3%	100%	85.7%	72.7%	50.0%	-	75.0%	77.8%	73.3%	85.7%	41.7%	72.0%	100.0%	71.4%	42.9%	78.6%	68.6%
Very Unsatisfied	21	1	5	1	5	-	1	3	1	-	1	2	4	1	7	7	-	2	4	3	11
	30.9%	14.3%	50.0%	16.7%	41.7%	-	14.3%	27.3%	50.0%	-	25.0%	22.2%	26.7%	14.3%	58.3%	28.0%	-	28.6%	57.1%	21.4%	31.4%



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1107	89	953	1052	55	585	553	32	130	286	68	200	18	89	29	60	17	11	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	795	57	694	751	44	409	383	26	89	213	53	147	13	71	21	50	13	9	4
=====	71.8%	64.0%	72.8%	71.4%	80.0%	69.9%	69.3%	81.2%	68.5%	74.5%	77.9%	73.5%	72.2%	79.8%	72.4%	83.3%	76.5%	82%	66.7%
Very Satisfied	391	31	345	368	23	201	186	15	49	101	26	70	5	35	10	25	5	3	2
	49.2%	54.4%	49.7%	49.0%	52.3%	49.1%	48.6%	57.7%	55.1%	47.4%	49.1%	47.6%	38.5%	49.3%	47.6%	50.0%	38.5%	33%	50.0%
Somewhat Satisfied	404	26	349	383	21	208	197	11	40	112	27	77	8	36	11	25	8	6	2
	50.8%	45.6%	50.3%	51.0%	47.7%	50.9%	51.4%	42.3%	44.9%	52.6%	50.9%	52.4%	61.5%	50.7%	52.4%	50.0%	61.5%	67%	50.0%
Neutral	244	24	204	237	7	135	131	4	33	58	14	41	3	15	7	8	3	1	2
	22.0%	27.0%	21.4%	22.5%	12.7%	23.1%	23.7%	12.5%	25.4%	20.3%	20.6%	20.5%	16.7%	16.9%	24.1%	13.3%	17.6%	9.1%	33.3%
Unsatisfied [NET]	68	8	55	64	4	41	39	2	8	15	1	12	2	3	1	2	1	1	-
=====	6.1%	9.0%	5.8%	6.1%	7.3%	7.0%	7.1%	6.2%	6.2%	5.2%	1.5%	6.0%	11.1%	3.4%	3.4%	3.3%	5.9%	9.1%	
Somewhat Unsatisfied	47	7	38	46	1	30	30	-	6	9	1	7	1	1	1	-	1	1	-
	69.1%	87.5%	69.1%	71.9%	25.0%	73.2%	76.9%		75.0%	60.0%	100%	58.3%	50.0%	33.3%	100.0%		100.0%	100%	
Very Unsatisfied	21	1	17	18	3	11	9	2	2	6	-	5	1	2	-	2	-	-	-
	30.9%	12.5%	30.9%	28.1%	75.0%	26.8%	23.1%	100.0%	25.0%	40.0%		41.7%	50.0%	66.7%		100.0%			



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	89	49	40	-	5	8	7	16	31	22	13	61	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	71	40	31	-	5	7	6	13	23	17	11	49	9	6	-	1	2	
=====	79.8%	82%	77.5%		100%	87.5%	85.7%	81.2%	74.2%	77%	84.6%	80.3%	90.0%	85.7%		100.0%	40.0%	
Very Satisfied	35	22	13	-	1	5	3	4	13	9	7	22	5	5	-	1	-	
	49.3%	55%	41.9%		20.0%	71.4%	50.0%	30.8%	56.5%	53%	63.6%	44.9%	55.6%	83.3%		100.0%		
Somewhat Satisfied	36	18	18	-	4	2	3	9	10	8	4	27	4	1	-	-	2	
	50.7%	45%	58.1%		80.0%	28.6%	50.0%	69.2%	43.5%	47%	36.4%	55.1%	44.4%	16.7%			100%	
Neutral	15	8	7	-	-	1	1	3	5	5	2	10	1	1	-	-	2	
	16.9%	16%	17.5%			12.5%	14.3%	18.8%	16.1%	23%	15.4%	16.4%	10.0%	14.3%			40.0%	
Unsatisfied [NET]	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
=====	3.4%	2.0%	5.0%						9.7%			3.3%					20.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%		50.0%						33.3%			50.0%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	66.7%	100%	50.0%						66.7%			50.0%					100%	



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	29	16	13	-	1	1	2	7	12	6	3	19	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	11	10	-	1	1	2	5	8	4	2	14	4	4	-	1	1	
=====	72.4%	69%	76.9%		100%	100%	100%	71.4%	66.7%	67%	66.7%	73.7%	80.0%	80.0%		100.0%	50.0%	
Very Satisfied	10	6	4	-	-	1	1	2	4	2	1	7	2	3	-	1	-	
	47.6%	55%	40.0%			100%	50.0%	40.0%	50.0%	50%	50.0%	50.0%	50.0%	75.0%		100.0%		
Somewhat Satisfied	11	5	6	-	1	-	1	3	4	2	1	7	2	1	-	-	1	
	52.4%	45%	60.0%		100%		50.0%	60.0%	50.0%	50%	50.0%	50.0%	50.0%	25.0%			100%	
Neutral	7	5	2	-	-	-	-	2	3	2	1	4	1	1	-	-	1	
	24.1%	31%	15.4%					28.6%	25.0%	33%	33.3%	21.1%	20.0%	20.0%			50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.4%		7.7%						8.3%			5.3%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%		100.0%						100%			100%						



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	33	27	-	4	7	5	9	19	16	10	42	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	50	29	21	-	4	6	4	8	15	13	9	35	5	2	-	-	1	
=====	83.3%	88%	77.8%		100%	85.7%	80.0%	88.9%	78.9%	81%	90.0%	83.3%	100.0%	100%			33.3%	
Very Satisfied	25	16	9	-	1	4	2	2	9	7	6	15	3	2	-	-	-	
	50.0%	55%	42.9%		25.0%	66.7%	50.0%	25.0%	60.0%	54%	66.7%	42.9%	60.0%	100%				
Somewhat Satisfied	25	13	12	-	3	2	2	6	6	6	3	20	2	-	-	-	1	
	50.0%	45%	57.1%		75.0%	33.3%	50.0%	75.0%	40.0%	46%	33.3%	57.1%	40.0%				100%	
Neutral	8	3	5	-	-	1	1	1	2	3	1	6	-	-	-	-	1	
	13.3%	9.1%	18.5%			14.3%	20.0%	11.1%	10.5%	19%	10.0%	14.3%					33.3%	
Unsatisfied [NET]	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
=====	3.3%	3.0%	3.7%						10.5%			2.4%					33.3%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	100%	100%	100.0%						100%			100%					100%	



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	17	13	3	-	1	1	-	2	6	5	6	7	2	1	-	-	1
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	13	10	3	-	1	-	-	2	5	4	5	5	1	1	-	-	1
=====	76.5%	77%	100.0%	-	100%	-	-	100%	83.3%	80%	83.3%	71.4%	50.0%	100%	-	-	100%
Very Satisfied	5	4	1	-	-	-	-	1	2	2	2	3	-	-	-	-	-
	38.5%	40%	33.3%	-	-	-	-	50.0%	40.0%	50%	40.0%	60.0%	-	-	-	-	-
Somewhat Satisfied	8	6	2	-	1	-	-	1	3	2	3	2	1	1	-	-	1
	61.5%	60%	66.7%	-	100%	-	-	50.0%	60.0%	50%	60.0%	40.0%	100.0%	100%	-	-	100%
Neutral	3	3	-	-	-	1	-	-	-	1	-	2	1	-	-	-	-
	17.6%	23%	-	-	-	100%	-	-	-	20%	-	28.6%	50.0%	-	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	5.9%	-	-	-	-	-	-	-	16.7%	-	16.7%	-	-	-	-	-	-
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%	-	-	-	-	-	-	-	100%	-	100.0%	-	-	-	-	-	-



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	11	8	2	-	1	1	-	2	5	2	4	4	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	7	2	-	1	-	-	2	4	2	3	3	1	1	-	-	1
=====	81.8%	88%	100.0%		100%			100%	80.0%	100%	75.0%	75.0%	100.0%	100%			100%
Very Satisfied	3	3	-	-	-	-	-	1	1	1	2	1	-	-	-	-	-
	33.3%	43%						50.0%	25.0%	50%	66.7%	33.3%					
Somewhat Satisfied	6	4	2	-	1	-	-	1	3	1	1	2	1	1	-	-	1
	66.7%	57%	100.0%		100%			50.0%	75.0%	50%	33.3%	66.7%	100.0%	100%			100%
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	9.1%	12%				100%						25.0%					
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	9.1%								20.0%		25.0%						
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%								100%		100.0%						



Q8_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County facilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC	NATIVE	OTHER	
				BINARY									AMERICAN		ISLANDER	AMERICAN		
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	4	3	1	-	-	-	-	-	1	2	2	2	-	-	-	-	-	
=====	66.7%	60%	100.0%						100%	67%	100.0%	66.7%						
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	50.0%	33%	100.0%						100%	50%		100%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	50.0%	67%								50%	100.0%							
Neutral	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	33.3%	40%								33%		33.3%	100.0%					



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1276	604	620	8	22	258	296	235	250	188	195	787	114	140	15	22	152
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	780	379	379	4	16	134	178	143	165	134	132	485	78	89	10	11	63
=====	61.1%	63%	61.1%	50.0%	72.7%	51.9%	60.1%	60.9%	66.0%	71%	67.7%	61.6%	68.4%	63.6%	66.7%	50.0%	41.4%
Very Satisfied	350	167	176	1	5	64	84	61	78	56	67	203	44	42	4	4	22
	27.4%	28%	28.4%	12.5%	22.7%	24.8%	28.4%	26.0%	31.2%	30%	34.4%	25.8%	38.6%	30.0%	26.7%	18.2%	14.5%
Somewhat Satisfied	430	212	203	3	11	70	94	82	87	78	65	282	34	47	6	7	41
	33.7%	35%	32.7%	37.5%	50.0%	27.1%	31.8%	34.9%	34.8%	41%	33.3%	35.8%	29.8%	33.6%	40.0%	31.8%	27.0%
Neutral	173	72	92	2	4	34	30	39	36	23	18	101	22	16	3	5	29
	13.6%	12%	14.8%	25.0%	18.2%	13.2%	10.1%	16.6%	14.4%	12%	9.2%	12.8%	19.3%	11.4%	20.0%	22.7%	19.1%
Unsatisfied [NET]	323	153	149	2	2	90	88	53	49	31	45	201	14	35	2	6	60
=====	25.3%	25%	24.0%	25.0%	9.1%	34.9%	29.7%	22.6%	19.6%	16%	23.1%	25.5%	12.3%	25.0%	13.3%	27.3%	39.5%
Somewhat Unsatisfied	195	93	94	1	1	48	54	28	32	26	27	117	8	20	-	1	36
	15.3%	15%	15.2%	12.5%	4.5%	18.6%	18.2%	11.9%	12.8%	14%	13.8%	14.9%	7.0%	14.3%		4.5%	23.7%
Very Unsatisfied	128	60	55	1	1	42	34	25	17	5	18	84	6	15	2	5	24
	10.0%	9.9%	8.9%	12.5%	4.5%	16.3%	11.5%	10.6%	6.8%	2.7%	9.2%	10.7%	5.3%	10.7%	13.3%	22.7%	15.8%



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1276	215	168	126	271	112	108	147	79	1	25	233	212	224	206	397	56	170	165	280	593
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	780	123	97	76	180	60	73	98	43	1	16	121	120	144	134	259	30	112	101	168	361
=====	61.1%	57.2%	57.7%	60.3%	66.4%	53.6%	67.6%	66.7%	54.4%	100%	64.0%	51.9%	56.6%	64.3%	65.0%	65.2%	53.6%	65.9%	61.2%	60.0%	60.9%
Very Satisfied	350	51	38	39	80	27	32	44	22	1	9	55	56	71	59	107	21	60	42	75	151
	27.4%	23.7%	22.6%	31.0%	29.5%	24.1%	29.6%	29.9%	27.8%	100%	36.0%	23.6%	26.4%	31.7%	28.6%	27.0%	37.5%	35.3%	25.5%	26.8%	25.5%
Somewhat Satisfied	430	72	59	37	100	33	41	54	21	-	7	66	64	73	75	152	9	52	59	93	210
	33.7%	33.5%	35.1%	29.4%	36.9%	29.5%	38.0%	36.7%	26.6%	-	28.0%	28.3%	30.2%	32.6%	36.4%	38.3%	16.1%	30.6%	35.8%	33.2%	35.4%
Neutral	173	32	30	15	28	16	17	26	7	-	1	35	30	25	28	55	8	23	23	38	79
	13.6%	14.9%	17.9%	11.9%	10.3%	14.3%	15.7%	17.7%	8.9%	-	4.0%	15.0%	14.2%	11.2%	13.6%	13.9%	14.3%	13.5%	13.9%	13.6%	13.3%
Unsatisfied [NET]	323	60	41	35	63	36	18	23	29	-	8	77	62	55	44	83	18	35	41	74	153
=====	25.3%	27.9%	24.4%	27.8%	23.2%	32.1%	16.7%	15.6%	36.7%	-	32.0%	33.0%	29.2%	24.6%	21.4%	20.9%	32.1%	20.6%	24.8%	26.4%	25.8%
Somewhat Unsatisfied	195	37	19	20	37	27	12	18	18	-	3	46	27	40	22	58	9	25	24	42	94
	15.3%	17.2%	11.3%	15.9%	13.7%	24.1%	11.1%	12.2%	22.8%	-	12.0%	19.7%	12.7%	17.9%	10.7%	14.6%	16.1%	14.7%	14.5%	15.0%	15.9%
Very Unsatisfied	128	23	22	15	26	9	6	5	11	-	5	31	35	15	22	25	9	10	17	32	59
	10.0%	10.7%	13.1%	11.9%	9.6%	8.0%	5.6%	3.4%	13.9%	-	20.0%	13.3%	16.5%	6.7%	10.7%	6.3%	16.1%	5.9%	10.3%	11.4%	9.9%



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1276	98	1104	1215	61	680	646	34	137	337	83	232	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	780	58	683	737	43	391	367	24	92	203	47	142	14	77	24	53	17	8	9
=====	61.1%	59.2%	61.9%	60.7%	70.5%	57.5%	56.8%	70.6%	67.2%	60.2%	56.6%	61.2%	63.6%	77.0%	68.6%	81.5%	77.3%	67%	90.0%
Very Satisfied	350	26	309	329	21	174	161	13	51	81	17	59	5	36	8	28	8	5	3
	27.4%	26.5%	28.0%	27.1%	34.4%	25.6%	24.9%	38.2%	37.2%	24.0%	20.5%	25.4%	22.7%	36.0%	22.9%	43.1%	36.4%	42%	30.0%
Somewhat Satisfied	430	32	374	408	22	217	206	11	41	122	30	83	9	41	16	25	9	3	6
	33.7%	32.7%	33.9%	33.6%	36.1%	31.9%	31.9%	32.4%	29.9%	36.2%	36.1%	35.8%	40.9%	41.0%	45.7%	38.5%	40.9%	25%	60.0%
Neutral	173	12	141	167	6	99	96	3	24	38	11	24	3	11	6	5	1	1	-
	13.6%	12.2%	12.8%	13.7%	9.8%	14.6%	14.9%	8.8%	17.5%	11.3%	13.3%	10.3%	13.6%	11.0%	17.1%	7.7%	4.5%	8.3%	
Unsatisfied [NET]	323	28	280	311	12	190	183	7	21	96	25	66	5	12	5	7	4	3	1
=====	25.3%	28.6%	25.4%	25.6%	19.7%	27.9%	28.3%	20.6%	15.3%	28.5%	30.1%	28.4%	22.7%	12.0%	14.3%	10.8%	18.2%	25%	10.0%
Somewhat Unsatisfied	195	21	167	188	7	106	102	4	12	64	17	44	3	9	3	6	4	3	1
	15.3%	21.4%	15.1%	15.5%	11.5%	15.6%	15.8%	11.8%	8.8%	19.0%	20.5%	19.0%	13.6%	9.0%	8.6%	9.2%	18.2%	25%	10.0%
Very Unsatisfied	128	7	113	123	5	84	81	3	9	32	8	22	2	3	2	1	-	-	-
	10.0%	7.1%	10.2%	10.1%	8.2%	12.4%	12.5%	8.8%	6.6%	9.5%	9.6%	9.5%	9.1%	3.0%	5.7%	1.5%			



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	77	43	34	-	6	7	6	17	23	18	11	52	10	7	-	1	4
=====	77.0%	81%	72.3%		85.7%	87.5%	85.7%	89.5%	63.9%	78%	84.6%	72.2%	100.0%	100%		100.0%	80.0%
Very Satisfied	36	17	19	-	1	4	3	5	14	9	6	20	7	4	-	-	3
	36.0%	32%	40.4%		14.3%	50.0%	42.9%	26.3%	38.9%	39%	46.2%	27.8%	70.0%	57.1%			60.0%
Somewhat Satisfied	41	26	15	-	5	3	3	12	9	9	5	32	3	3	-	1	1
	41.0%	49%	31.9%		71.4%	37.5%	42.9%	63.2%	25.0%	39%	38.5%	44.4%	30.0%	42.9%		100.0%	20.0%
Neutral	11	4	7	-	-	-	1	1	6	3	-	10	-	-	-	-	1
	11.0%	7.5%	14.9%				14.3%	5.3%	16.7%	13%		13.9%					20.0%
Unsatisfied [NET]	12	6	6	-	1	1	-	1	7	2	2	10	-	-	-	-	-
=====	12.0%	11%	12.8%		14.3%	12.5%		5.3%	19.4%	8.7%	15.4%	13.9%					
Somewhat Unsatisfied	9	5	4	-	1	1	-	1	4	2	2	7	-	-	-	-	-
	9.0%	9.4%	8.5%		14.3%	12.5%		5.3%	11.1%	8.7%	15.4%	9.7%					
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	3	-	-	-	-	-
	3.0%	1.9%	4.3%						8.3%			4.2%					



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	24	14	10	-	2	1	2	6	9	4	3	14	5	5	-	1	2	
=====	68.6%	74%	62.5%		66.7%	100%	100%	85.7%	60.0%	57%	100.0%	56.0%	100.0%	100%		100.0%	100%	
Very Satisfied	8	4	4	-	-	-	1	2	4	1	1	4	3	2	-	-	1	
	22.9%	21%	25.0%				50.0%	28.6%	26.7%	14%	33.3%	16.0%	60.0%	40.0%			50.0%	
Somewhat Satisfied	16	10	6	-	2	1	1	4	5	3	2	10	2	3	-	1	1	
	45.7%	53%	37.5%		66.7%	100%	50.0%	57.1%	33.3%	43%	66.7%	40.0%	40.0%	60.0%		100.0%	50.0%	
Neutral	6	3	3	-	-	-	-	1	2	3	-	6	-	-	-	-	-	
	17.1%	16%	18.8%					14.3%	13.3%	43%		24.0%						
Unsatisfied [NET]	5	2	3	-	1	-	-	-	4	-	-	5	-	-	-	-	-	
=====	14.3%	11%	18.8%		33.3%				26.7%			20.0%						
Somewhat Unsatisfied	3	2	1	-	1	-	-	-	2	-	-	3	-	-	-	-	-	
	8.6%	11%	6.2%		33.3%				13.3%			12.0%						
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	5.7%		12.5%						13.3%			8.0%						



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	29	24	-	4	6	4	11	14	14	8	38	5	2	-	-	2	
=====	81.5%	85%	77.4%		100%	85.7%	80.0%	91.7%	66.7%	88%	80.0%	80.9%	100.0%	100%			66.7%	
Very Satisfied	28	13	15	-	1	4	2	3	10	8	5	16	4	2	-	-	2	
	43.1%	38%	48.4%		25.0%	57.1%	40.0%	25.0%	47.6%	50%	50.0%	34.0%	80.0%	100%			66.7%	
Somewhat Satisfied	25	16	9	-	3	2	2	8	4	6	3	22	1	-	-	-	-	
	38.5%	47%	29.0%		75.0%	28.6%	40.0%	66.7%	19.0%	38%	30.0%	46.8%	20.0%					
Neutral	5	1	4	-	-	-	1	-	4	-	-	4	-	-	-	-	1	
	7.7%	2.9%	12.9%				20.0%		19.0%			8.5%					33.3%	
Unsatisfied [NET]	7	4	3	-	-	1	-	1	3	2	2	5	-	-	-	-	-	
=====	10.8%	12%	9.7%			14.3%		8.3%	14.3%	12%	20.0%	10.6%						
Somewhat Unsatisfied	6	3	3	-	-	1	-	1	2	2	2	4	-	-	-	-	-	
	9.2%	8.8%	9.7%			14.3%		8.3%	9.5%	12%	20.0%	8.5%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.5%	2.9%							4.8%			2.1%						



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	17	13	4	-	-	-	-	2	6	7	5	8	2	1	-	-	1
=====	77.3%	87%	66.7%					66.7%	85.7%	100%	83.3%	72.7%	100.0%	100%			50.0%
Very Satisfied	8	7	1	-	-	-	-	1	4	3	3	5	-	-	-	-	-
	36.4%	47%	16.7%					33.3%	57.1%	43%	50.0%	45.5%					
Somewhat Satisfied	9	6	3	-	-	-	-	1	2	4	2	3	2	1	-	-	1
	40.9%	40%	50.0%					33.3%	28.6%	57%	33.3%	27.3%	100.0%	100%			50.0%
Neutral	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	4.5%	6.7%			100%							9.1%					
Unsatisfied [NET]	4	1	2	-	-	1	1	1	1	-	1	2	-	-	-	-	1
=====	18.2%	6.7%	33.3%			100%	100%	33.3%	14.3%		16.7%	18.2%					50.0%
Somewhat Unsatisfied	4	1	2	-	-	1	1	1	1	-	1	2	-	-	-	-	1
	18.2%	6.7%	33.3%			100%	100%	33.3%	14.3%		16.7%	18.2%					50.0%



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	7	1	-	-	-	-	1	4	3	3	3	1	1	-	-	-	
=====	66.7%	78%	50.0%					50.0%	80.0%	100%	75.0%	60.0%	100.0%	100%				
Very Satisfied	5	5	-	-	-	-	-	1	2	2	3	2	-	-	-	-	-	
	41.7%	56%						50.0%	40.0%	67%	75.0%	40.0%						
Somewhat Satisfied	3	2	1	-	-	-	-	-	2	1	-	1	1	1	-	-	-	
	25.0%	22%	50.0%						40.0%	33%	20.0%	100.0%	100%					
Neutral	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	8.3%	11%			100%							20.0%						
Unsatisfied [NET]	3	1	1	-	-	1	-	1	1	-	1	1	-	-	-	-	1	
=====	25.0%	11%	50.0%			100%		50.0%	20.0%		25.0%	20.0%					100%	
Somewhat Unsatisfied	3	1	1	-	-	1	-	1	1	-	1	1	-	-	-	-	1	
	25.0%	11%	50.0%			100%		50.0%	20.0%		25.0%	20.0%					100%	



Q8_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	9	6	3	-	-	-	1	2	4	2	5	1	-	-	-	1		
=====	90.0%	100%	75.0%				100%	100%	100%	100.0%	83.3%	100.0%				100%		
Very Satisfied	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-		
	30.0%	33%	25.0%						100%	25%		50.0%						
Somewhat Satisfied	6	4	2	-	-	-	1	-	3	2	2	1	-	-	-	1		
	60.0%	67%	50.0%				100%		75%	100.0%	33.3%	100.0%				100%		
Unsatisfied [NET]	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-		
=====	10.0%		25.0%				100%				16.7%							
Somewhat Unsatisfied	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-		
	10.0%		25.0%				100%				16.7%							



Q8_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1276	604	620	8	22	258	296	235	250	188	195	787	114	140	15	22	152
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	780	379	379	4	16	134	178	143	165	134	132	485	78	89	10	11	63
=====	61.1%	63%	61.1%	50.0%	72.7%	51.9%	60.1%	60.9%	66.0%	71%	67.7%	61.6%	68.4%	63.6%	66.7%	50.0%	41.4%
Very Satisfied	350	167	176	1	5	64	84	61	78	56	67	203	44	42	4	4	22
	44.9%	44%	46.4%	25.0%	31.2%	47.8%	47.2%	42.7%	47.3%	42%	50.8%	41.9%	56.4%	47.2%	40.0%	36.4%	34.9%
Somewhat Satisfied	430	212	203	3	11	70	94	82	87	78	65	282	34	47	6	7	41
	55.1%	56%	53.6%	75.0%	68.8%	52.2%	52.8%	57.3%	52.7%	58%	49.2%	58.1%	43.6%	52.8%	60.0%	63.6%	65.1%
Neutral	173	72	92	2	4	34	30	39	36	23	18	101	22	16	3	5	29
	13.6%	12%	14.8%	25.0%	18.2%	13.2%	10.1%	16.6%	14.4%	12%	9.2%	12.8%	19.3%	11.4%	20.0%	22.7%	19.1%
Unsatisfied [NET]	323	153	149	2	2	90	88	53	49	31	45	201	14	35	2	6	60
=====	25.3%	25%	24.0%	25.0%	9.1%	34.9%	29.7%	22.6%	19.6%	16%	23.1%	25.5%	12.3%	25.0%	13.3%	27.3%	39.5%
Somewhat Unsatisfied	195	93	94	1	1	48	54	28	32	26	27	117	8	20	-	1	36
	60.4%	61%	63.1%	50.0%	50.0%	53.3%	61.4%	52.8%	65.3%	84%	60.0%	58.2%	57.1%	57.1%		16.7%	60.0%
Very Unsatisfied	128	60	55	1	1	42	34	25	17	5	18	84	6	15	2	5	24
	39.6%	39%	36.9%	50.0%	50.0%	46.7%	38.6%	47.2%	34.7%	16%	40.0%	41.8%	42.9%	42.9%	100.0%	83.3%	40.0%



Q8_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1276	215	168	126	271	112	108	147	79	1	25	233	212	224	206	397	56	170	165	280	593
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	780	123	97	76	180	60	73	98	43	1	16	121	120	144	134	259	30	112	101	168	361
=====	61.1%	57.2%	57.7%	60.3%	66.4%	53.6%	67.6%	66.7%	54.4%	100%	64.0%	51.9%	56.6%	64.3%	65.0%	65.2%	53.6%	65.9%	61.2%	60.0%	60.9%
Very Satisfied	350	51	38	39	80	27	32	44	22	1	9	55	56	71	59	107	21	60	42	75	151
	44.9%	41.5%	39.2%	51.3%	44.4%	45.0%	43.8%	44.9%	51.2%	100%	56.2%	45.5%	46.7%	49.3%	44.0%	41.3%	70.0%	53.6%	41.6%	44.6%	41.8%
Somewhat Satisfied	430	72	59	37	100	33	41	54	21	-	7	66	64	73	75	152	9	52	59	93	210
	55.1%	58.5%	60.8%	48.7%	55.6%	55.0%	56.2%	55.1%	48.8%	-	43.8%	54.5%	53.3%	50.7%	56.0%	58.7%	30.0%	46.4%	58.4%	55.4%	58.2%
Neutral	173	32	30	15	28	16	17	26	7	-	1	35	30	25	28	55	8	23	23	38	79
	13.6%	14.9%	17.9%	11.9%	10.3%	14.3%	15.7%	17.7%	8.9%	-	4.0%	15.0%	14.2%	11.2%	13.6%	13.9%	14.3%	13.5%	13.9%	13.6%	13.3%
Unsatisfied [NET]	323	60	41	35	63	36	18	23	29	-	8	77	62	55	44	83	18	35	41	74	153
=====	25.3%	27.9%	24.4%	27.8%	23.2%	32.1%	16.7%	15.6%	36.7%	-	32.0%	33.0%	29.2%	24.6%	21.4%	20.9%	32.1%	20.6%	24.8%	26.4%	25.8%
Somewhat Unsatisfied	195	37	19	20	37	27	12	18	18	-	3	46	27	40	22	58	9	25	24	42	94
	60.4%	61.7%	46.3%	57.1%	58.7%	75.0%	66.7%	78.3%	62.1%	-	37.5%	59.7%	43.5%	72.7%	50.0%	69.9%	50.0%	71.4%	58.5%	56.8%	61.4%
Very Unsatisfied	128	23	22	15	26	9	6	5	11	-	5	31	35	15	22	25	9	10	17	32	59
	39.6%	38.3%	53.7%	42.9%	41.3%	25.0%	33.3%	21.7%	37.9%	-	62.5%	40.3%	56.5%	27.3%	50.0%	30.1%	50.0%	28.6%	41.5%	43.2%	38.6%



Q8_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1276	98	1104	1215	61	680	646	34	137	337	83	232	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	780	58	683	737	43	391	367	24	92	203	47	142	14	77	24	53	17	8	9
=====	61.1%	59.2%	61.9%	60.7%	70.5%	57.5%	56.8%	70.6%	67.2%	60.2%	56.6%	61.2%	63.6%	77.0%	68.6%	81.5%	77.3%	67%	90.0%
Very Satisfied	350	26	309	329	21	174	161	13	51	81	17	59	5	36	8	28	8	5	3
	44.9%	44.8%	45.2%	44.6%	48.8%	44.5%	43.9%	54.2%	55.4%	39.9%	36.2%	41.5%	35.7%	46.8%	33.3%	52.8%	47.1%	62%	33.3%
Somewhat Satisfied	430	32	374	408	22	217	206	11	41	122	30	83	9	41	16	25	9	3	6
	55.1%	55.2%	54.8%	55.4%	51.2%	55.5%	56.1%	45.8%	44.6%	60.1%	63.8%	58.5%	64.3%	53.2%	66.7%	47.2%	52.9%	38%	66.7%
Neutral	173	12	141	167	6	99	96	3	24	38	11	24	3	11	6	5	1	1	-
	13.6%	12.2%	12.8%	13.7%	9.8%	14.6%	14.9%	8.8%	17.5%	11.3%	13.3%	10.3%	13.6%	11.0%	17.1%	7.7%	4.5%	8.3%	
Unsatisfied [NET]	323	28	280	311	12	190	183	7	21	96	25	66	5	12	5	7	4	3	1
=====	25.3%	28.6%	25.4%	25.6%	19.7%	27.9%	28.3%	20.6%	15.3%	28.5%	30.1%	28.4%	22.7%	12.0%	14.3%	10.8%	18.2%	25%	10.0%
Somewhat Unsatisfied	195	21	167	188	7	106	102	4	12	64	17	44	3	9	3	6	4	3	1
	60.4%	75.0%	59.6%	60.5%	58.3%	55.8%	55.7%	57.1%	57.1%	66.7%	68.0%	66.7%	60.0%	75.0%	60.0%	85.7%	100.0%	100%	100%
Very Unsatisfied	128	7	113	123	5	84	81	3	9	32	8	22	2	3	2	1	-	-	-
	39.6%	25.0%	40.4%	39.5%	41.7%	44.2%	44.3%	42.9%	42.9%	33.3%	32.0%	33.3%	40.0%	25.0%	40.0%	14.3%			



Q8_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	77	43	34	-	6	7	6	17	23	18	11	52	10	7	-	1	4	
=====	77.0%	81%	72.3%		85.7%	87.5%	85.7%	89.5%	63.9%	78%	84.6%	72.2%	100.0%	100%		100.0%	80.0%	
Very Satisfied	36	17	19	-	1	4	3	5	14	9	6	20	7	4	-	-	3	
	46.8%	40%	55.9%		16.7%	57.1%	50.0%	29.4%	60.9%	50%	54.5%	38.5%	70.0%	57.1%			75.0%	
Somewhat Satisfied	41	26	15	-	5	3	3	12	9	9	5	32	3	3	-	1	1	
	53.2%	60%	44.1%		83.3%	42.9%	50.0%	70.6%	39.1%	50%	45.5%	61.5%	30.0%	42.9%		100.0%	25.0%	
Neutral	11	4	7	-	-	-	1	1	6	3	-	10	-	-	-	-	1	
	11.0%	7.5%	14.9%				14.3%	5.3%	16.7%	13%		13.9%					20.0%	
Unsatisfied [NET]	12	6	6	-	1	1	-	1	7	2	2	10	-	-	-	-	-	
=====	12.0%	11%	12.8%		14.3%	12.5%		5.3%	19.4%	8.7%	15.4%	13.9%						
Somewhat Unsatisfied	9	5	4	-	1	1	-	1	4	2	2	7	-	-	-	-	-	
	75.0%	83%	66.7%		100%	100%		100%	57.1%	100%	100.0%	70.0%						
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	3	-	-	-	-	-	
	25.0%	17%	33.3%						42.9%			30.0%						



Q8_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	24	14	10	-	2	1	2	6	9	4	3	14	5	5	-	1	2	
=====	68.6%	74%	62.5%		66.7%	100%	100%	85.7%	60.0%	57%	100.0%	56.0%	100.0%	100%		100.0%	100%	
Very Satisfied	8	4	4	-	-	-	1	2	4	1	1	4	3	2	-	-	1	
	33.3%	29%	40.0%				50.0%	33.3%	44.4%	25%	33.3%	28.6%	60.0%	40.0%			50.0%	
Somewhat Satisfied	16	10	6	-	2	1	1	4	5	3	2	10	2	3	-	1	1	
	66.7%	71%	60.0%		100%	100%	50.0%	66.7%	55.6%	75%	66.7%	71.4%	40.0%	60.0%		100.0%	50.0%	
Neutral	6	3	3	-	-	-	-	1	2	3	-	6	-	-	-	-	-	
	17.1%	16%	18.8%					14.3%	13.3%	43%		24.0%						
Unsatisfied [NET]	5	2	3	-	1	-	-	-	4	-	-	5	-	-	-	-	-	
=====	14.3%	11%	18.8%		33.3%				26.7%			20.0%						
Somewhat Unsatisfied	3	2	1	-	1	-	-	-	2	-	-	3	-	-	-	-	-	
	60.0%	100%	33.3%		100%				50.0%			60.0%						
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	40.0%		66.7%						50.0%			40.0%						



Q8_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	29	24	-	4	6	4	11	14	14	8	38	5	2	-	-	2	
=====	81.5%	85%	77.4%		100%	85.7%	80.0%	91.7%	66.7%	88%	80.0%	80.9%	100.0%	100%			66.7%	
Very Satisfied	28	13	15	-	1	4	2	3	10	8	5	16	4	2	-	-	2	
	52.8%	45%	62.5%		25.0%	66.7%	50.0%	27.3%	71.4%	57%	62.5%	42.1%	80.0%	100%			100%	
Somewhat Satisfied	25	16	9	-	3	2	2	8	4	6	3	22	1	-	-	-	-	
	47.2%	55%	37.5%		75.0%	33.3%	50.0%	72.7%	28.6%	43%	37.5%	57.9%	20.0%					
Neutral	5	1	4	-	-	-	1	-	4	-	-	4	-	-	-	-	1	
	7.7%	2.9%	12.9%				20.0%		19.0%			8.5%					33.3%	
Unsatisfied [NET]	7	4	3	-	-	1	-	1	3	2	2	5	-	-	-	-	-	
=====	10.8%	12%	9.7%			14.3%		8.3%	14.3%	12%	20.0%	10.6%						
Somewhat Unsatisfied	6	3	3	-	-	1	-	1	2	2	2	4	-	-	-	-	-	
	85.7%	75%	100.0%			100%		100%	66.7%	100%	100.0%	80.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	14.3%	25%							33.3%			20.0%						



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 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	17	13	4	-	-	-	-	2	6	7	5	8	2	1	-	1	
=====	77.3%	87%	66.7%					66.7%	85.7%	100%	83.3%	72.7%	100.0%	100%		50.0%	
Very Satisfied	8	7	1	-	-	-	-	1	4	3	3	5	-	-	-	-	
	47.1%	54%	25.0%					50.0%	66.7%	43%	60.0%	62.5%					
Somewhat Satisfied	9	6	3	-	-	-	-	1	2	4	2	3	2	1	-	1	
	52.9%	46%	75.0%					50.0%	33.3%	57%	40.0%	37.5%	100.0%	100%		100%	
Neutral	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	
	4.5%	6.7%			100%							9.1%					
Unsatisfied [NET]	4	1	2	-	-	1	1	1	1	-	1	2	-	-	-	1	
=====	18.2%	6.7%	33.3%			100%	100%	33.3%	14.3%		16.7%	18.2%				50.0%	
Somewhat Unsatisfied	4	1	2	-	-	1	1	1	1	-	1	2	-	-	-	1	
	100%	100%	100.0%			100%	100%	100%	100%		100.0%	100%				100%	



Q8_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	7	1	-	-	-	-	1	4	3	3	3	1	1	-	-	-	
=====	66.7%	78%	50.0%					50.0%	80.0%	100%	75.0%	60.0%	100.0%	100%				
Very Satisfied	5	5	-	-	-	-	-	1	2	2	3	2	-	-	-	-	-	
	62.5%	71%						100%	50.0%	67%	100.0%	66.7%						
Somewhat Satisfied	3	2	1	-	-	-	-	-	2	1	-	1	1	1	-	-	-	
	37.5%	29%	100.0%						50.0%	33%		33.3%	100.0%	100%				
Neutral	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	8.3%	11%			100%							20.0%						
Unsatisfied [NET]	3	1	1	-	-	1	-	1	1	-	1	1	-	-	-	-	1	
=====	25.0%	11%	50.0%			100%		50.0%	20.0%		25.0%	20.0%					100%	
Somewhat Unsatisfied	3	1	1	-	-	1	-	1	1	-	1	1	-	-	-	-	1	
	100%	100%	100.0%			100%		100%	100%		100.0%	100%					100%	



Q8_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County streets not including Interstates
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	1		
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%			100%		
Satisfied [NET]	9	6	3	-	-	-	1	2	4	2	5	1	-	-	-	1		
=====	90.0%	100%	75.0%				100%	100%	100%	100.0%	83.3%	100.0%				100%		
Very Satisfied	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-		
	33.3%	33%	33.3%						100%	25%		60.0%						
Somewhat Satisfied	6	4	2	-	-	-	-	1	-	3	2	2	1	-	-	1		
	66.7%	67%	66.7%				100%		75%	100.0%	40.0%	100.0%				100%		
Unsatisfied [NET]	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-		
=====	10.0%		25.0%				100%				16.7%							
Somewhat Unsatisfied	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-		
	100%		100.0%				100%				100%							



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	770	383	355	6	18	157	185	149	143	100	141	434	81	86	12	15	87
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	387	194	185	2	12	76	94	76	71	53	75	220	50	46	4	6	22
=====	50.3%	51%	52.1%	33.3%	66.7%	48.4%	50.8%	51.0%	49.7%	53%	53.2%	50.7%	61.7%	53.5%	33.3%	40.0%	25.3%
Very Satisfied	192	101	87	1	3	38	44	35	47	24	38	105	30	23	1	4	10
	24.9%	26%	24.5%	16.7%	16.7%	24.2%	23.8%	23.5%	32.9%	24%	27.0%	24.2%	37.0%	26.7%	8.3%	26.7%	11.5%
Somewhat Satisfied	195	93	98	1	9	38	50	41	24	29	37	115	20	23	3	2	12
	25.3%	24%	27.6%	16.7%	50.0%	24.2%	27.0%	27.5%	16.8%	29%	26.2%	26.5%	24.7%	26.7%	25.0%	13.3%	13.8%
Neutral	235	114	108	3	6	45	43	43	48	40	41	119	26	29	6	5	40
	30.5%	30%	30.4%	50.0%	33.3%	28.7%	23.2%	28.9%	33.6%	40%	29.1%	27.4%	32.1%	33.7%	50.0%	33.3%	46.0%
Unsatisfied [NET]	148	75	62	1	-	36	48	30	24	7	25	95	5	11	2	4	25
=====	19.2%	20%	17.5%	16.7%		22.9%	25.9%	20.1%	16.8%	7.0%	17.7%	21.9%	6.2%	12.8%	16.7%	26.7%	28.7%
Somewhat Unsatisfied	85	44	37	-	-	19	26	17	17	6	15	55	3	8	1	-	11
	11.0%	11%	10.4%			12.1%	14.1%	11.4%	11.9%	6.0%	10.6%	12.7%	3.7%	9.3%	8.3%		12.6%
Very Unsatisfied	63	31	25	1	-	17	22	13	7	1	10	40	2	3	1	4	14
	8.2%	8.1%	7.0%	16.7%		10.8%	11.9%	8.7%	4.9%	1.0%	7.1%	9.2%	2.5%	3.5%	8.3%	26.7%	16.1%



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	770	116	100	85	179	74	71	66	49	1	11	133	127	147	133	227	40	111	112	170	329
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	387	55	44	46	88	40	46	30	24	1	3	67	59	88	64	108	21	61	58	86	156
=====	50.3%	47.4%	44.0%	54.1%	49.2%	54.1%	64.8%	45.5%	49.0%	100%	27.3%	50.4%	46.5%	59.9%	48.1%	47.6%	52.5%	55.0%	51.8%	50.6%	47.4%
Very Satisfied	192	30	23	25	37	24	17	14	14	1	2	36	23	47	30	55	12	37	22	37	84
	24.9%	25.9%	23.0%	29.4%	20.7%	32.4%	23.9%	21.2%	28.6%	100%	18.2%	27.1%	18.1%	32.0%	22.6%	24.2%	30.0%	33.3%	19.6%	21.8%	25.5%
Somewhat Satisfied	195	25	21	21	51	16	29	16	10	-	1	31	36	41	34	53	9	24	36	49	72
	25.3%	21.6%	21.0%	24.7%	28.5%	21.6%	40.8%	24.2%	20.4%	-	9.1%	23.3%	28.3%	27.9%	25.6%	23.3%	22.5%	21.6%	32.1%	28.8%	21.9%
Neutral	235	36	36	21	52	21	15	27	16	-	5	34	35	34	45	86	13	33	31	48	107
	30.5%	31.0%	36.0%	24.7%	29.1%	28.4%	21.1%	40.9%	32.7%	-	45.5%	25.6%	27.6%	23.1%	33.8%	37.9%	32.5%	29.7%	27.7%	28.2%	32.5%
Unsatisfied [NET]	148	25	20	18	39	13	10	9	9	-	3	32	33	25	24	33	6	17	23	36	66
=====	19.2%	21.6%	20.0%	21.2%	21.8%	17.6%	14.1%	13.6%	18.4%	-	27.3%	24.1%	26.0%	17.0%	18.0%	14.5%	15.0%	15.3%	20.5%	21.2%	20.1%
Somewhat Unsatisfied	85	19	10	9	22	5	6	5	5	-	3	19	17	17	12	20	3	14	13	23	32
	11.0%	16.4%	10.0%	10.6%	12.3%	6.8%	8.5%	7.6%	10.2%	-	27.3%	14.3%	13.4%	11.6%	9.0%	8.8%	7.5%	12.6%	11.6%	13.5%	9.7%
Very Unsatisfied	63	6	10	9	17	8	4	4	4	-	-	13	16	8	12	13	3	3	10	13	34
	8.2%	5.2%	10.0%	10.6%	9.5%	10.8%	5.6%	6.1%	8.2%	-	-	9.8%	12.6%	5.4%	9.0%	5.7%	7.5%	2.7%	8.9%	7.6%	10.3%



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	770	59	674	722	48	377	345	32	116	204	50	142	12	59	19	40	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	387	28	343	361	26	169	152	17	72	99	23	70	6	37	8	29	10	6	4
=====	50.3%	47.5%	50.9%	50.0%	54.2%	44.8%	44.1%	53.1%	62.1%	48.5%	46.0%	49.3%	50.0%	62.7%	42.1%	72.5%	71.4%	75%	66.7%
Very Satisfied	192	17	168	182	10	83	76	7	42	44	9	33	2	18	4	14	5	4	1
	24.9%	28.8%	24.9%	25.2%	20.8%	22.0%	22.0%	21.9%	36.2%	21.6%	18.0%	23.2%	16.7%	30.5%	21.1%	35.0%	35.7%	50%	16.7%
Somewhat Satisfied	195	11	175	179	16	86	76	10	30	55	14	37	4	19	4	15	5	2	3
	25.3%	18.6%	26.0%	24.8%	33.3%	22.8%	22.0%	31.2%	25.9%	27.0%	28.0%	26.1%	33.3%	32.2%	21.1%	37.5%	35.7%	25%	50.0%
Neutral	235	21	199	225	10	126	119	7	33	59	16	40	3	14	7	7	3	1	2
	30.5%	35.6%	29.5%	31.2%	20.8%	33.4%	34.5%	21.9%	28.4%	28.9%	32.0%	28.2%	25.0%	23.7%	36.8%	17.5%	21.4%	12%	33.3%
Unsatisfied [NET]	148	10	132	136	12	82	74	8	11	46	11	32	3	8	4	4	1	1	-
=====	19.2%	16.9%	19.6%	18.8%	25.0%	21.8%	21.4%	25.0%	9.5%	22.5%	22.0%	22.5%	25.0%	13.6%	21.1%	10.0%	7.1%	12%	-
Somewhat Unsatisfied	85	6	76	79	6	46	42	4	6	27	8	18	1	5	2	3	1	1	-
	11.0%	10.2%	11.3%	10.9%	12.5%	12.2%	12.2%	12.5%	5.2%	13.2%	16.0%	12.7%	8.3%	8.5%	10.5%	7.5%	7.1%	12%	-
Very Unsatisfied	63	4	56	57	6	36	32	4	5	19	3	14	2	3	2	1	-	-	-
	8.2%	6.8%	8.3%	7.9%	12.5%	9.5%	9.3%	12.5%	4.3%	9.3%	6.0%	9.9%	16.7%	5.1%	10.5%	2.5%	-	-	-



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	59	32	27	-	5	4	5	11	23	11	7	39	7	3	-	-	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	37	20	17	-	5	4	2	7	12	7	5	23	6	1	-	-	4
=====	62.7%	62%	63.0%		100%	100%	40.0%	63.6%	52.2%	64%	71.4%	59.0%	85.7%	33.3%			80.0%
Very Satisfied	18	9	9	-	-	1	1	3	8	5	2	10	5	1	-	-	2
	30.5%	28%	33.3%			25.0%	20.0%	27.3%	34.8%	45%	28.6%	25.6%	71.4%	33.3%			40.0%
Somewhat Satisfied	19	11	8	-	5	3	1	4	4	2	3	13	1	-	-	-	2
	32.2%	34%	29.6%		100%	75.0%	20.0%	36.4%	17.4%	18%	42.9%	33.3%	14.3%				40.0%
Neutral	14	7	7	-	-	-	3	2	6	3	1	10	1	1	-	-	1
	23.7%	22%	25.9%				60.0%	18.2%	26.1%	27%	14.3%	25.6%	14.3%	33.3%			20.0%
Unsatisfied [NET]	8	5	3	-	-	-	-	2	5	1	1	6	-	1	-	-	-
=====	13.6%	16%	11.1%					18.2%	21.7%	9.1%	14.3%	15.4%		33.3%			
Somewhat Unsatisfied	5	4	1	-	-	-	-	1	3	1	1	3	-	1	-	-	-
	8.5%	12%	3.7%					9.1%	13.0%	9.1%	14.3%	7.7%		33.3%			
Very Unsatisfied	3	1	2	-	-	-	-	1	2	-	-	3	-	-	-	-	-
	5.1%	3.1%	7.4%					9.1%	8.7%			7.7%					



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	19	9	10	-	1	-	2	4	10	2	2	11	4	2	-	-	2	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	8	3	5	-	1	-	-	3	4	-	2	2	4	-	-	-	2	
=====	42.1%	33%	50.0%	-	100%	-	-	75.0%	40.0%	-	100.0%	18.2%	100.0%	-	-	-	100%	
Very Satisfied	4	2	2	-	-	-	-	1	3	-	1	1	3	-	-	-	1	
	21.1%	22%	20.0%	-	-	-	-	25.0%	30.0%	-	50.0%	9.1%	75.0%	-	-	-	50.0%	
Somewhat Satisfied	4	1	3	-	1	-	-	2	1	-	1	1	1	-	-	-	1	
	21.1%	11%	30.0%	-	100%	-	-	50.0%	10.0%	-	50.0%	9.1%	25.0%	-	-	-	50.0%	
Neutral	7	4	3	-	-	-	2	-	3	2	-	6	-	1	-	-	-	
	36.8%	44%	30.0%	-	-	-	100%	-	30.0%	100%	-	54.5%	-	50.0%	-	-	-	
Unsatisfied [NET]	4	2	2	-	-	-	-	1	3	-	-	3	-	1	-	-	-	
=====	21.1%	22%	20.0%	-	-	-	-	25.0%	30.0%	-	-	27.3%	-	50.0%	-	-	-	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	10.5%	22%	-	-	-	-	-	-	20.0%	-	-	9.1%	-	50.0%	-	-	-	
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	10.5%	-	20.0%	-	-	-	-	25.0%	10.0%	-	-	18.2%	-	-	-	-	-	



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	40	23	17	-	4	4	3	7	13	9	5	28	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	29	17	12	-	4	4	2	4	8	7	3	21	2	1	-	-	2	
=====	72.5%	74%	70.6%		100%	100%	66.7%	57.1%	61.5%	78%	60.0%	75.0%	66.7%	100%			66.7%	
Very Satisfied	14	7	7	-	-	1	1	2	5	5	1	9	2	1	-	-	1	
	35.0%	30%	41.2%			25.0%	33.3%	28.6%	38.5%	56%	20.0%	32.1%	66.7%	100%			33.3%	
Somewhat Satisfied	15	10	5	-	4	3	1	2	3	2	2	12	-	-	-	-	1	
	37.5%	43%	29.4%		100%	75.0%	33.3%	28.6%	23.1%	22%	40.0%	42.9%					33.3%	
Neutral	7	3	4	-	-	-	1	2	3	1	1	4	1	-	-	-	1	
	17.5%	13%	23.5%				33.3%	28.6%	23.1%	11%	20.0%	14.3%	33.3%				33.3%	
Unsatisfied [NET]	4	3	1	-	-	-	-	1	2	1	1	3	-	-	-	-	-	
=====	10.0%	13%	5.9%					14.3%	15.4%	11%	20.0%	10.7%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	1	1	1	2	-	-	-	-	-	
	7.5%	8.7%	5.9%					14.3%	7.7%	11%	20.0%	7.1%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.5%	4.3%							7.7%			3.6%						



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	14	10	3	-	1	-	-	1	4	6	5	6	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	7	2	-	1	-	-	-	2	5	5	3	1	1	-	-	-
=====	71.4%	70%	66.7%	-	100%	-	-	-	50.0%	83%	100.0%	50.0%	100.0%	100%	-	-	-
Very Satisfied	5	3	1	-	-	-	-	-	2	3	3	2	-	-	-	-	-
	35.7%	30%	33.3%	-	-	-	-	-	50.0%	50%	60.0%	33.3%	-	-	-	-	-
Somewhat Satisfied	5	4	1	-	1	-	-	-	-	2	2	1	1	1	-	-	-
	35.7%	40%	33.3%	-	100%	-	-	-	-	33%	40.0%	16.7%	100.0%	100%	-	-	-
Neutral	3	3	-	-	-	-	-	-	2	1	-	3	-	-	-	-	-
	21.4%	30%	-	-	-	-	-	-	50.0%	17%	-	50.0%	-	-	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	7.1%	-	33.3%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	7.1%	-	33.3%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY													
Total	8	5	2	-	1	-	-	1	3	3	3	3	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	6	4	1	-	1	-	-	-	2	3	3	2	-	1	-	-	-
=====	75.0%	80%	50.0%	-	100%	-	-	-	66.7%	100%	100.0%	66.7%	-	100%	-	-	-
Very Satisfied	4	3	-	-	-	-	-	-	2	2	3	1	-	-	-	-	-
	50.0%	60%	-	-	-	-	-	-	66.7%	67%	100.0%	33.3%	-	-	-	-	-
Somewhat Satisfied	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	-
	25.0%	20%	50.0%	-	100%	-	-	-	-	33%	-	33.3%	-	100%	-	-	-
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	12.5%	20%	-	-	-	-	-	-	33.3%	-	-	33.3%	-	-	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	12.5%	-	50.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	12.5%	-	50.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%



Q8_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	4	3	1	-	-	-	-	-	-	2	2	1	1	-	-	-	-	
=====	66.7%	60%	100.0%							67%	100.0%	33.3%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%		100.0%							33%		33.3%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	1	2	-	1	-	-	-	-	
	50.0%	60%								33%	100.0%		100.0%					
Neutral	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	33.3%	40%							100%	33%		66.7%						



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	770	383	355	6	18	157	185	149	143	100	141	434	81	86	12	15	87	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	387	194	185	2	12	76	94	76	71	53	75	220	50	46	4	6	22	
=====	50.3%	51%	52.1%	33.3%	66.7%	48.4%	50.8%	51.0%	49.7%	53%	53.2%	50.7%	61.7%	53.5%	33.3%	40.0%	25.3%	
Very Satisfied	192	101	87	1	3	38	44	35	47	24	38	105	30	23	1	4	10	
	49.6%	52%	47.0%	50.0%	25.0%	50.0%	46.8%	46.1%	66.2%	45%	50.7%	47.7%	60.0%	50.0%	25.0%	66.7%	45.5%	
Somewhat Satisfied	195	93	98	1	9	38	50	41	24	29	37	115	20	23	3	2	12	
	50.4%	48%	53.0%	50.0%	75.0%	50.0%	53.2%	53.9%	33.8%	55%	49.3%	52.3%	40.0%	50.0%	75.0%	33.3%	54.5%	
Neutral	235	114	108	3	6	45	43	43	48	40	41	119	26	29	6	5	40	
	30.5%	30%	30.4%	50.0%	33.3%	28.7%	23.2%	28.9%	33.6%	40%	29.1%	27.4%	32.1%	33.7%	50.0%	33.3%	46.0%	
Unsatisfied [NET]	148	75	62	1	-	36	48	30	24	7	25	95	5	11	2	4	25	
=====	19.2%	20%	17.5%	16.7%		22.9%	25.9%	20.1%	16.8%	7.0%	17.7%	21.9%	6.2%	12.8%	16.7%	26.7%	28.7%	
Somewhat Unsatisfied	85	44	37	-	-	19	26	17	17	6	15	55	3	8	1	-	11	
	57.4%	59%	59.7%			52.8%	54.2%	56.7%	70.8%	86%	60.0%	57.9%	60.0%	72.7%	50.0%		44.0%	
Very Unsatisfied	63	31	25	1	-	17	22	13	7	1	10	40	2	3	1	4	14	
	42.6%	41%	40.3%	100.0%		47.2%	45.8%	43.3%	29.2%	14%	40.0%	42.1%	40.0%	27.3%	50.0%	100.0%	56.0%	



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	770	116	100	85	179	74	71	66	49	1	11	133	127	147	133	227	40	111	112	170	329
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	387	55	44	46	88	40	46	30	24	1	3	67	59	88	64	108	21	61	58	86	156
=====	50.3%	47.4%	44.0%	54.1%	49.2%	54.1%	64.8%	45.5%	49.0%	100%	27.3%	50.4%	46.5%	59.9%	48.1%	47.6%	52.5%	55.0%	51.8%	50.6%	47.4%
Very Satisfied	192	30	23	25	37	24	17	14	14	1	2	36	23	47	30	55	12	37	22	37	84
	49.6%	54.5%	52.3%	54.3%	42.0%	60.0%	37.0%	46.7%	58.3%	100%	66.7%	53.7%	39.0%	53.4%	46.9%	50.9%	57.1%	60.7%	37.9%	43.0%	53.8%
Somewhat Satisfied	195	25	21	21	51	16	29	16	10	-	1	31	36	41	34	53	9	24	36	49	72
	50.4%	45.5%	47.7%	45.7%	58.0%	40.0%	63.0%	53.3%	41.7%	-	33.3%	46.3%	61.0%	46.6%	53.1%	49.1%	42.9%	39.3%	62.1%	57.0%	46.2%
Neutral	235	36	36	21	52	21	15	27	16	-	5	34	35	34	45	86	13	33	31	48	107
	30.5%	31.0%	36.0%	24.7%	29.1%	28.4%	21.1%	40.9%	32.7%	-	45.5%	25.6%	27.6%	23.1%	33.8%	37.9%	32.5%	29.7%	27.7%	28.2%	32.5%
Unsatisfied [NET]	148	25	20	18	39	13	10	9	9	-	3	32	33	25	24	33	6	17	23	36	66
=====	19.2%	21.6%	20.0%	21.2%	21.8%	17.6%	14.1%	13.6%	18.4%	-	27.3%	24.1%	26.0%	17.0%	18.0%	14.5%	15.0%	15.3%	20.5%	21.2%	20.1%
Somewhat Unsatisfied	85	19	10	9	22	5	6	5	5	-	3	19	17	17	12	20	3	14	13	23	32
	57.4%	76.0%	50.0%	50.0%	56.4%	38.5%	60.0%	55.6%	55.6%	-	100%	59.4%	51.5%	68.0%	50.0%	60.6%	50.0%	82.4%	56.5%	63.9%	48.5%
Very Unsatisfied	63	6	10	9	17	8	4	4	4	-	-	13	16	8	12	13	3	3	10	13	34
	42.6%	24.0%	50.0%	50.0%	43.6%	61.5%	40.0%	44.4%	44.4%	-	-	40.6%	48.5%	32.0%	50.0%	39.4%	50.0%	17.6%	43.5%	36.1%	51.5%



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	770	59	674	722	48	377	345	32	116	204	50	142	12	59	19	40	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	387	28	343	361	26	169	152	17	72	99	23	70	6	37	8	29	10	6	4
=====	50.3%	47.5%	50.9%	50.0%	54.2%	44.8%	44.1%	53.1%	62.1%	48.5%	46.0%	49.3%	50.0%	62.7%	42.1%	72.5%	71.4%	75%	66.7%
Very Satisfied	192	17	168	182	10	83	76	7	42	44	9	33	2	18	4	14	5	4	1
	49.6%	60.7%	49.0%	50.4%	38.5%	49.1%	50.0%	41.2%	58.3%	44.4%	39.1%	47.1%	33.3%	48.6%	50.0%	48.3%	50.0%	67%	25.0%
Somewhat Satisfied	195	11	175	179	16	86	76	10	30	55	14	37	4	19	4	15	5	2	3
	50.4%	39.3%	51.0%	49.6%	61.5%	50.9%	50.0%	58.8%	41.7%	55.6%	60.9%	52.9%	66.7%	51.4%	50.0%	51.7%	50.0%	33%	75.0%
Neutral	235	21	199	225	10	126	119	7	33	59	16	40	3	14	7	7	3	1	2
	30.5%	35.6%	29.5%	31.2%	20.8%	33.4%	34.5%	21.9%	28.4%	28.9%	32.0%	28.2%	25.0%	23.7%	36.8%	17.5%	21.4%	12%	33.3%
Unsatisfied [NET]	148	10	132	136	12	82	74	8	11	46	11	32	3	8	4	4	1	1	-
=====	19.2%	16.9%	19.6%	18.8%	25.0%	21.8%	21.4%	25.0%	9.5%	22.5%	22.0%	22.5%	25.0%	13.6%	21.1%	10.0%	7.1%	12%	-
Somewhat Unsatisfied	85	6	76	79	6	46	42	4	6	27	8	18	1	5	2	3	1	1	-
	57.4%	60.0%	57.6%	58.1%	50.0%	56.1%	56.8%	50.0%	54.5%	58.7%	72.7%	56.2%	33.3%	62.5%	50.0%	75.0%	100.0%	100%	-
Very Unsatisfied	63	4	56	57	6	36	32	4	5	19	3	14	2	3	2	1	-	-	-
	42.6%	40.0%	42.4%	41.9%	50.0%	43.9%	43.2%	50.0%	45.5%	41.3%	27.3%	43.8%	66.7%	37.5%	50.0%	25.0%	-	-	-



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	59	32	27	-	5	4	5	11	23	11	7	39	7	3	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	37	20	17	-	5	4	2	7	12	7	5	23	6	1	-	-	4	
=====	62.7%	62%	63.0%		100%	100%	40.0%	63.6%	52.2%	64%	71.4%	59.0%	85.7%	33.3%			80.0%	
Very Satisfied	18	9	9	-	-	1	1	3	8	5	2	10	5	1	-	-	2	
	48.6%	45%	52.9%			25.0%	50.0%	42.9%	66.7%	71%	40.0%	43.5%	83.3%	100%			50.0%	
Somewhat Satisfied	19	11	8	-	5	3	1	4	4	2	3	13	1	-	-	-	2	
	51.4%	55%	47.1%		100%	75.0%	50.0%	57.1%	33.3%	29%	60.0%	56.5%	16.7%				50.0%	
Neutral	14	7	7	-	-	-	3	2	6	3	1	10	1	1	-	-	1	
	23.7%	22%	25.9%				60.0%	18.2%	26.1%	27%	14.3%	25.6%	14.3%	33.3%			20.0%	
Unsatisfied [NET]	8	5	3	-	-	-	-	2	5	1	1	6	-	1	-	-	-	
=====	13.6%	16%	11.1%					18.2%	21.7%	9.1%	14.3%	15.4%		33.3%				
Somewhat Unsatisfied	5	4	1	-	-	-	-	1	3	1	1	3	-	1	-	-	-	
	62.5%	80%	33.3%					50.0%	60.0%	100%	100.0%	50.0%		100%				
Very Unsatisfied	3	1	2	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	37.5%	20%	66.7%					50.0%	40.0%			50.0%						



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	19	9	10	-	1	-	2	4	10	2	2	11	4	2	-	-	2	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	3	5	-	1	-	-	3	4	-	2	2	4	-	-	-	2	
=====	42.1%	33%	50.0%		100%			75.0%	40.0%		100.0%	18.2%	100.0%				100%	
Very Satisfied	4	2	2	-	-	-	-	1	3	-	1	1	3	-	-	-	1	
	50.0%	67%	40.0%					33.3%	75.0%		50.0%	50.0%	75.0%				50.0%	
Somewhat Satisfied	4	1	3	-	1	-	-	2	1	-	1	1	1	-	-	-	1	
	50.0%	33%	60.0%		100%			66.7%	25.0%		50.0%	50.0%	25.0%				50.0%	
Neutral	7	4	3	-	-	-	2	-	3	2	-	6	-	1	-	-	-	
	36.8%	44%	30.0%				100%		30.0%	100%		54.5%		50.0%				
Unsatisfied [NET]	4	2	2	-	-	-	-	1	3	-	-	3	-	1	-	-	-	
=====	21.1%	22%	20.0%					25.0%	30.0%			27.3%		50.0%				
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	50.0%	100%							66.7%			33.3%		100%				
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	50.0%		100.0%					100%	33.3%			66.7%						



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	40	23	17	-	4	4	3	7	13	9	5	28	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	29	17	12	-	4	4	2	4	8	7	3	21	2	1	-	-	2	
=====	72.5%	74%	70.6%		100%	100%	66.7%	57.1%	61.5%	78%	60.0%	75.0%	66.7%	100%			66.7%	
Very Satisfied	14	7	7	-	-	1	1	2	5	5	1	9	2	1	-	-	1	
	48.3%	41%	58.3%			25.0%	50.0%	50.0%	62.5%	71%	33.3%	42.9%	100.0%	100%			50.0%	
Somewhat Satisfied	15	10	5	-	4	3	1	2	3	2	2	12	-	-	-	-	1	
	51.7%	59%	41.7%		100%	75.0%	50.0%	50.0%	37.5%	29%	66.7%	57.1%					50.0%	
Neutral	7	3	4	-	-	-	1	2	3	1	1	4	1	-	-	-	1	
	17.5%	13%	23.5%				33.3%	28.6%	23.1%	11%	20.0%	14.3%	33.3%				33.3%	
Unsatisfied [NET]	4	3	1	-	-	-	-	1	2	1	1	3	-	-	-	-	-	
=====	10.0%	13%	5.9%					14.3%	15.4%	11%	20.0%	10.7%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	1	1	1	2	-	-	-	-	-	
	75.0%	67%	100.0%					100%	50.0%	100%	100.0%	66.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	33%							50.0%			33.3%						



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	14	10	3	-	1	-	-	1	4	6	5	6	1	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	10	7	2	-	1	-	-	-	2	5	5	3	1	1	-	-	-	
=====	71.4%	70%	66.7%	-	100%	-	-	-	50.0%	83%	100.0%	50.0%	100.0%	100%	-	-	-	
Very Satisfied	5	3	1	-	-	-	-	-	2	3	3	2	-	-	-	-	-	
	50.0%	43%	50.0%	-	-	-	-	-	100%	60%	60.0%	66.7%	-	-	-	-	-	
Somewhat Satisfied	5	4	1	-	1	-	-	-	-	2	2	1	1	1	-	-	-	
	50.0%	57%	50.0%	-	100%	-	-	-	-	40%	40.0%	33.3%	100.0%	100%	-	-	-	
Neutral	3	3	-	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	21.4%	30%	-	-	-	-	-	-	50.0%	17%	-	50.0%	-	-	-	-	-	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	7.1%	-	33.3%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%	-	100.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%	



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	5	2	-	1	-	-	1	3	3	3	3	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	6	4	1	-	1	-	-	-	2	3	3	2	-	1	-	-	-	
=====	75.0%	80%	50.0%	-	100%	-	-	-	66.7%	100%	100.0%	66.7%	-	100%	-	-	-	
Very Satisfied	4	3	-	-	-	-	-	-	2	2	3	1	-	-	-	-	-	
	66.7%	75%	-	-	-	-	-	-	100%	67%	100.0%	50.0%	-	-	-	-	-	
Somewhat Satisfied	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	-	
	33.3%	25%	100.0%	-	100%	-	-	-	-	33%	-	50.0%	-	100%	-	-	-	
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	12.5%	20%	-	-	-	-	-	-	33.3%	-	-	33.3%	-	-	-	-	-	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	12.5%	-	50.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%	-	100.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%	



Q8_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Snow removal on Arlington County trails not including W&OD
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%				
Satisfied [NET]	4	3	1	-	-	-	-	-	-	2	2	1	1	-	-	-	-
=====	66.7%	60%	100.0%							67%	100.0%	33.3%	100.0%				
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	25.0%		100.0%							50%		100%					
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	1	2	-	1	-	-	-	-
	75.0%	100%								50%	100.0%		100.0%				
Neutral	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-
	33.3%	40%							100%	33%		66.7%					



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1160	565	547	7	22	231	265	213	229	173	181	707	104	119	14	20	141
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	804	403	377	3	18	166	194	136	156	120	127	510	78	85	8	12	64
=====	69.3%	71%	68.9%	42.9%	81.8%	71.9%	73.2%	63.8%	68.1%	69%	70.2%	72.1%	75.0%	71.4%	57.1%	60.0%	45.4%
Very Satisfied	395	185	201	2	5	82	89	73	81	58	68	250	43	43	2	5	25
	34.1%	33%	36.7%	28.6%	22.7%	35.5%	33.6%	34.3%	35.4%	34%	37.6%	35.4%	41.3%	36.1%	14.3%	25.0%	17.7%
Somewhat Satisfied	409	218	176	1	13	84	105	63	75	62	59	260	35	42	6	7	39
	35.3%	39%	32.2%	14.3%	59.1%	36.4%	39.6%	29.6%	32.8%	36%	32.6%	36.8%	33.7%	35.3%	42.9%	35.0%	27.7%
Neutral	216	102	101	2	2	45	48	39	42	34	38	120	18	18	4	2	39
	18.6%	18%	18.5%	28.6%	9.1%	19.5%	18.1%	18.3%	18.3%	20%	21.0%	17.0%	17.3%	15.1%	28.6%	10.0%	27.7%
Unsatisfied [NET]	140	60	69	2	2	20	23	38	31	19	16	77	8	16	2	6	38
=====	12.1%	11%	12.6%	28.6%	9.1%	8.7%	8.7%	17.8%	13.5%	11%	8.8%	10.9%	7.7%	13.4%	14.3%	30.0%	27.0%
Somewhat Unsatisfied	91	36	48	2	2	12	14	25	19	17	13	51	5	12	1	3	22
	7.8%	6.4%	8.8%	28.6%	9.1%	5.2%	5.3%	11.7%	8.3%	9.8%	7.2%	7.2%	4.8%	10.1%	7.1%	15.0%	15.6%
Very Unsatisfied	49	24	21	-	-	8	9	13	12	2	3	26	3	4	1	3	16
	4.2%	4.2%	3.8%			3.5%	3.4%	6.1%	5.2%	1.2%	1.7%	3.7%	2.9%	3.4%	7.1%	15.0%	11.3%



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1160 100%	185 100%	152 100%	118 100%	257 100%	105 100%	93 100%	133 100%	70 100%	1 100%	22 100%	198 100%	194 100%	205 100%	188 100%	371 100%	51 100.0%	151 100.0%	157 100.0%	257 100.0%	533 100.0%
Satisfied [NET] =====	804 69.3%	133 71.9%	98 64.5%	86 72.9%	184 71.6%	75 71.4%	65 69.9%	82 61.7%	55 78.6%	1 100%	12 54.5%	149 75.3%	135 69.6%	145 70.7%	124 66.0%	248 66.8%	38 74.5%	108 71.5%	114 72.6%	172 66.9%	368 69.0%
Very Satisfied	395 34.1%	58 31.4%	47 30.9%	54 45.8%	86 33.5%	36 34.3%	25 26.9%	44 33.1%	27 38.6%	1 100%	6 27.3%	75 37.9%	49 25.3%	83 40.5%	64 34.0%	121 32.6%	19 37.3%	57 37.7%	57 36.3%	89 34.6%	172 32.3%
Somewhat Satisfied	409 35.3%	75 40.5%	51 33.6%	32 27.1%	98 38.1%	39 37.1%	40 43.0%	38 28.6%	28 40.0%	- -	6 27.3%	74 37.4%	86 44.3%	62 30.2%	60 31.9%	127 34.2%	19 37.3%	51 33.8%	57 36.3%	83 32.3%	196 36.8%
Neutral	216 18.6%	28 15.1%	37 24.3%	18 15.3%	45 17.5%	19 18.1%	20 21.5%	28 21.1%	11 15.7%	- -	5 22.7%	31 15.7%	36 18.6%	33 16.1%	37 19.7%	78 21.0%	8 15.7%	31 20.5%	25 15.9%	58 22.6%	90 16.9%
Unsatisfied [NET] =====	140 12.1%	24 13.0%	17 11.2%	14 11.9%	28 10.9%	11 10.5%	8 8.6%	23 17.3%	4 5.7%	- -	5 22.7%	18 9.1%	23 11.9%	27 13.2%	27 14.4%	45 12.1%	5 9.8%	12 7.9%	18 11.5%	27 10.5%	75 14.1%
Somewhat Unsatisfied	91 7.8%	16 8.6%	10 6.6%	10 8.5%	18 7.0%	9 8.6%	3 3.2%	18 13.5%	2 2.9%	- -	2 9.1%	9 4.5%	11 5.7%	19 9.3%	17 9.0%	35 9.4%	5 9.8%	7 4.6%	12 7.6%	20 7.8%	45 8.4%
Very Unsatisfied	49 4.2%	8 4.3%	7 4.6%	4 3.4%	10 3.9%	2 1.9%	5 5.4%	5 3.8%	2 2.9%	- -	3 13.6%	9 4.5%	12 6.2%	8 3.9%	10 5.3%	10 2.7%	- -	5 3.3%	6 3.8%	7 2.7%	30 5.6%



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1160	89	1002	1102	58	618	584	34	130	298	76	203	19	93	32	61	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	804	59	705	763	41	419	394	25	100	198	52	135	11	73	23	50	14	8	6
=====	69.3%	66.3%	70.4%	69.2%	70.7%	67.8%	67.5%	73.5%	76.9%	66.4%	68.4%	66.5%	57.9%	78.5%	71.9%	82.0%	66.7%	73%	60.0%
Very Satisfied	395	31	344	372	23	202	187	15	53	93	21	67	5	40	14	26	7	4	3
	34.1%	34.8%	34.3%	33.8%	39.7%	32.7%	32.0%	44.1%	40.8%	31.2%	27.6%	33.0%	26.3%	43.0%	43.8%	42.6%	33.3%	36%	30.0%
Somewhat Satisfied	409	28	361	391	18	217	207	10	47	105	31	68	6	33	9	24	7	4	3
	35.3%	31.5%	36.0%	35.5%	31.0%	35.1%	35.4%	29.4%	36.2%	35.2%	40.8%	33.5%	31.6%	35.5%	28.1%	39.3%	33.3%	36%	30.0%
Neutral	216	16	184	206	10	117	113	4	21	60	16	38	6	12	5	7	6	3	3
	18.6%	18.0%	18.4%	18.7%	17.2%	18.9%	19.3%	11.8%	16.2%	20.1%	21.1%	18.7%	31.6%	12.9%	15.6%	11.5%	28.6%	27%	30.0%
Unsatisfied [NET]	140	14	113	133	7	82	77	5	9	40	8	30	2	8	4	4	1	-	1
=====	12.1%	15.7%	11.3%	12.1%	12.1%	13.3%	13.2%	14.7%	6.9%	13.4%	10.5%	14.8%	10.5%	8.6%	12.5%	6.6%	4.8%	-	10.0%
Somewhat Unsatisfied	91	8	73	86	5	55	52	3	5	25	3	20	2	5	2	3	1	-	1
	7.8%	9.0%	7.3%	7.8%	8.6%	8.9%	8.9%	8.8%	3.8%	8.4%	3.9%	9.9%	10.5%	5.4%	6.2%	4.9%	4.8%	-	10.0%
Very Unsatisfied	49	6	40	47	2	27	25	2	4	15	5	10	-	3	2	1	-	-	-
	4.2%	6.7%	4.0%	4.3%	3.4%	4.4%	4.3%	5.9%	3.1%	5.0%	6.6%	4.9%	-	3.2%	6.2%	1.6%	-	-	-



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	GENDER			AGE GROUP								PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY															
Total	93	51	42	-	7	7	7	16	34	22	13	68	9	6	-	1	4		
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%		
Satisfied [NET]	73	40	33	-	6	7	6	13	23	18	11	52	8	6	-	1	3		
=====	78.5%	78%	78.6%		85.7%	100%	85.7%	81.2%	67.6%	82%	84.6%	76.5%	88.9%	100%		100.0%	75.0%		
Very Satisfied	40	16	24	-	1	2	4	8	14	11	7	27	6	5	-	1	2		
	43.0%	31%	57.1%		14.3%	28.6%	57.1%	50.0%	41.2%	50%	53.8%	39.7%	66.7%	83.3%		100.0%	50.0%		
Somewhat Satisfied	33	24	9	-	5	5	2	5	9	7	4	25	2	1	-	-	1		
	35.5%	47%	21.4%		71.4%	71.4%	28.6%	31.2%	26.5%	32%	30.8%	36.8%	22.2%	16.7%			25.0%		
Neutral	12	7	5	-	1	-	1	2	6	2	2	9	1	-	-	-	-		
	12.9%	14%	11.9%		14.3%		14.3%	12.5%	17.6%	9.1%	15.4%	13.2%	11.1%						
Unsatisfied [NET]	8	4	4	-	-	-	-	1	5	2	-	7	-	-	-	-	1		
=====	8.6%	7.8%	9.5%					6.2%	14.7%	9.1%		10.3%					25.0%		
Somewhat Unsatisfied	5	3	2	-	-	-	-	1	2	2	-	4	-	-	-	-	1		
	5.4%	5.9%	4.8%					6.2%	5.9%	9.1%		5.9%					25.0%		
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	3	-	-	-	-	-		
	3.2%	2.0%	4.8%						8.8%			4.4%							



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	32	18	14	-	3	1	2	6	13	7	3	24	5	4	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	13	10	-	2	1	1	6	8	5	3	15	5	4	-	1	1	
=====	71.9%	72%	71.4%		66.7%	100%	50.0%	100%	61.5%	71%	100.0%	62.5%	100.0%	100%		100.0%	100%	
Very Satisfied	14	6	8	-	-	1	1	5	4	3	2	10	4	3	-	1	-	
	43.8%	33%	57.1%			100%	50.0%	83.3%	30.8%	43%	66.7%	41.7%	80.0%	75.0%		100.0%		
Somewhat Satisfied	9	7	2	-	2	-	-	1	4	2	1	5	1	1	-	-	1	
	28.1%	39%	14.3%		66.7%			16.7%	30.8%	29%	33.3%	20.8%	20.0%	25.0%			100%	
Neutral	5	3	2	-	1	-	1	-	2	1	-	5	-	-	-	-	-	
	15.6%	17%	14.3%		33.3%		50.0%		15.4%	14%		20.8%						
Unsatisfied [NET]	4	2	2	-	-	-	-	-	3	1	-	4	-	-	-	-	-	
=====	12.5%	11%	14.3%						23.1%	14%		16.7%						
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	6.2%	11%							7.7%	14%		8.3%						
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	6.2%		14.3%						15.4%			8.3%						



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	33	28	-	4	6	5	10	21	15	10	44	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	50	27	23	-	4	6	5	7	15	13	8	37	3	2	-	-	2	
=====	82.0%	82%	82.1%		100%	100%	100%	70.0%	71.4%	87%	80.0%	84.1%	75.0%	100%			66.7%	
Very Satisfied	26	10	16	-	1	1	3	3	10	8	5	17	2	2	-	-	2	
	42.6%	30%	57.1%		25.0%	16.7%	60.0%	30.0%	47.6%	53%	50.0%	38.6%	50.0%	100%			66.7%	
Somewhat Satisfied	24	17	7	-	3	5	2	4	5	5	3	20	1	-	-	-	-	
	39.3%	52%	25.0%		75.0%	83.3%	40.0%	40.0%	23.8%	33%	30.0%	45.5%	25.0%					
Neutral	7	4	3	-	-	-	-	2	4	1	2	4	1	-	-	-	-	
	11.5%	12%	10.7%					20.0%	19.0%	6.7%	20.0%	9.1%	25.0%					
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
=====	6.6%	6.1%	7.1%					10.0%	9.5%	6.7%		6.8%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	4.9%	3.0%	7.1%					10.0%	4.8%	6.7%		4.5%					33.3%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.6%	3.0%							4.8%			2.3%						



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
				BINARY									AMERICAN									
Total	21	14	6	-	1	1	1	3	6	7	6	11	1	1	-	-	2					
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%					
Satisfied [NET]	14	10	3	-	-	-	1	1	5	5	5	7	1	1	-	-	-					
=====	66.7%	71%	50.0%				100%	33.3%	83.3%	71%	83.3%	63.6%	100.0%	100%								
Very Satisfied	7	4	2	-	-	-	1	-	4	2	3	4	-	-	-	-	-					
	33.3%	29%	33.3%				100%		66.7%	29%	50.0%	36.4%										
Somewhat Satisfied	7	6	1	-	-	-	-	1	1	3	2	3	1	1	-	-	-					
	33.3%	43%	16.7%					33.3%	16.7%	43%	33.3%	27.3%	100.0%	100%								
Neutral	6	3	3	-	1	1	-	2	1	1	-	4	-	-	-	-	2					
	28.6%	21%	50.0%		100%	100%		66.7%	16.7%	14%		36.4%					100%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-					
=====	4.8%	7.1%								14%	16.7%											
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-					
	4.8%	7.1%								14%	16.7%											



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	8	6	1	-	-	-	-	1	4	3	4	3	-	1	-	-	-	
=====	72.7%	75%	50.0%	-	-	-	-	50.0%	100%	100%	100.0%	60.0%	-	100%	-	-	-	
Very Satisfied	4	3	-	-	-	-	-	3	1	3	1	-	-	-	-	-	-	
	36.4%	38%	-	-	-	-	-	75.0%	33%	75.0%	20.0%	-	-	-	-	-	-	
Somewhat Satisfied	4	3	1	-	-	-	-	1	1	2	1	2	-	1	-	-	-	
	36.4%	38%	50.0%	-	-	-	-	50.0%	25.0%	67%	25.0%	40.0%	-	100%	-	-	-	
Neutral	3	2	1	-	1	1	-	1	-	-	-	2	-	-	-	-	1	
	27.3%	25%	50.0%	-	100%	100%	-	50.0%	-	-	-	40.0%	-	-	-	-	100%	



Q8_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
=====	60.0%	67%	50.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Very Satisfied	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	30.0%	17%	50.0%				100%		50.0%	25%		50.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
	30.0%	50%								25%	50.0%	16.7%	100.0%					
Neutral	3	1	2	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	30.0%	17%	50.0%					100%	50.0%	25%		33.3%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	10.0%	17%								25%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	10.0%	17%								25%	50.0%							



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1160	565	547	7	22	231	265	213	229	173	181	707	104	119	14	20	141	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	804	403	377	3	18	166	194	136	156	120	127	510	78	85	8	12	64	
=====	69.3%	71%	68.9%	42.9%	81.8%	71.9%	73.2%	63.8%	68.1%	69%	70.2%	72.1%	75.0%	71.4%	57.1%	60.0%	45.4%	
Very Satisfied	395	185	201	2	5	82	89	73	81	58	68	250	43	43	2	5	25	
	49.1%	46%	53.3%	66.7%	27.8%	49.4%	45.9%	53.7%	51.9%	48%	53.5%	49.0%	55.1%	50.6%	25.0%	41.7%	39.1%	
Somewhat Satisfied	409	218	176	1	13	84	105	63	75	62	59	260	35	42	6	7	39	
	50.9%	54%	46.7%	33.3%	72.2%	50.6%	54.1%	46.3%	48.1%	52%	46.5%	51.0%	44.9%	49.4%	75.0%	58.3%	60.9%	
Neutral	216	102	101	2	2	45	48	39	42	34	38	120	18	18	4	2	39	
	18.6%	18%	18.5%	28.6%	9.1%	19.5%	18.1%	18.3%	18.3%	20%	21.0%	17.0%	17.3%	15.1%	28.6%	10.0%	27.7%	
Unsatisfied [NET]	140	60	69	2	2	20	23	38	31	19	16	77	8	16	2	6	38	
=====	12.1%	11%	12.6%	28.6%	9.1%	8.7%	8.7%	17.8%	13.5%	11%	8.8%	10.9%	7.7%	13.4%	14.3%	30.0%	27.0%	
Somewhat Unsatisfied	91	36	48	2	2	12	14	25	19	17	13	51	5	12	1	3	22	
	65.0%	60%	69.6%	100.0%	100%	60.0%	60.9%	65.8%	61.3%	89%	81.2%	66.2%	62.5%	75.0%	50.0%	50.0%	57.9%	
Very Unsatisfied	49	24	21	-	-	8	9	13	12	2	3	26	3	4	1	3	16	
	35.0%	40%	30.4%			40.0%	39.1%	34.2%	38.7%	11%	18.8%	33.8%	37.5%	25.0%	50.0%	50.0%	42.1%	



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1160 100%	185 100%	152 100%	118 100%	257 100%	105 100%	93 100%	133 100%	70 100%	1 100%	22 100%	198 100%	194 100%	205 100%	188 100%	371 100%	51 100.0%	151 100.0%	157 100.0%	257 100.0%	533 100.0%
Satisfied [NET] =====	804 69.3%	133 71.9%	98 64.5%	86 72.9%	184 71.6%	75 71.4%	65 69.9%	82 61.7%	55 78.6%	1 100%	12 54.5%	149 75.3%	135 69.6%	145 70.7%	124 66.0%	248 66.8%	38 74.5%	108 71.5%	114 72.6%	172 66.9%	368 69.0%
Very Satisfied	395 49.1%	58 43.6%	47 48.0%	54 62.8%	86 46.7%	36 48.0%	25 38.5%	44 53.7%	27 49.1%	1 100%	6 50.0%	75 50.3%	49 36.3%	83 57.2%	64 51.6%	121 48.8%	19 50.0%	57 52.8%	57 50.0%	89 51.7%	172 46.7%
Somewhat Satisfied	409 50.9%	75 56.4%	51 52.0%	32 37.2%	98 53.3%	39 52.0%	40 61.5%	38 46.3%	28 50.9%	- 50.0%	6 49.7%	74 63.7%	86 42.8%	62 48.4%	60 51.2%	127 50.0%	19 47.2%	51 50.0%	57 50.0%	83 48.3%	196 53.3%
Neutral	216 18.6%	28 15.1%	37 24.3%	18 15.3%	45 17.5%	19 18.1%	20 21.5%	28 21.1%	11 15.7%	- 22.7%	5 15.7%	31 18.6%	36 16.1%	33 19.7%	37 21.0%	78 21.0%	8 15.7%	31 20.5%	25 15.9%	58 22.6%	90 16.9%
Unsatisfied [NET] =====	140 12.1%	24 13.0%	17 11.2%	14 11.9%	28 10.9%	11 10.5%	8 8.6%	23 17.3%	4 5.7%	- 22.7%	5 9.1%	18 11.9%	23 13.2%	27 14.4%	27 12.1%	45 12.1%	5 9.8%	12 7.9%	18 11.5%	27 10.5%	75 14.1%
Somewhat Unsatisfied	91 65.0%	16 66.7%	10 58.8%	10 71.4%	18 64.3%	9 81.8%	3 37.5%	18 78.3%	2 50.0%	- 40.0%	2 50.0%	9 47.8%	11 70.4%	19 63.0%	17 77.8%	35 100.0%	5 58.3%	7 66.7%	12 74.1%	20 74.1%	45 60.0%
Very Unsatisfied	49 35.0%	8 33.3%	7 41.2%	4 28.6%	10 35.7%	2 18.2%	5 62.5%	5 21.7%	2 50.0%	- 60.0%	3 50.0%	9 52.2%	12 29.6%	8 37.0%	10 22.2%	10 22.2%	- 41.7%	5 33.3%	6 33.3%	7 25.9%	30 40.0%



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1160	89	1002	1102	58	618	584	34	130	298	76	203	19	93	32	61	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	804	59	705	763	41	419	394	25	100	198	52	135	11	73	23	50	14	8	6
=====	69.3%	66.3%	70.4%	69.2%	70.7%	67.8%	67.5%	73.5%	76.9%	66.4%	68.4%	66.5%	57.9%	78.5%	71.9%	82.0%	66.7%	73%	60.0%
Very Satisfied	395	31	344	372	23	202	187	15	53	93	21	67	5	40	14	26	7	4	3
	49.1%	52.5%	48.8%	48.8%	56.1%	48.2%	47.5%	60.0%	53.0%	47.0%	40.4%	49.6%	45.5%	54.8%	60.9%	52.0%	50.0%	50%	50.0%
Somewhat Satisfied	409	28	361	391	18	217	207	10	47	105	31	68	6	33	9	24	7	4	3
	50.9%	47.5%	51.2%	51.2%	43.9%	51.8%	52.5%	40.0%	47.0%	53.0%	59.6%	50.4%	54.5%	45.2%	39.1%	48.0%	50.0%	50%	50.0%
Neutral	216	16	184	206	10	117	113	4	21	60	16	38	6	12	5	7	6	3	3
	18.6%	18.0%	18.4%	18.7%	17.2%	18.9%	19.3%	11.8%	16.2%	20.1%	21.1%	18.7%	31.6%	12.9%	15.6%	11.5%	28.6%	27%	30.0%
Unsatisfied [NET]	140	14	113	133	7	82	77	5	9	40	8	30	2	8	4	4	1	-	1
=====	12.1%	15.7%	11.3%	12.1%	12.1%	13.3%	13.2%	14.7%	6.9%	13.4%	10.5%	14.8%	10.5%	8.6%	12.5%	6.6%	4.8%	-	10.0%
Somewhat Unsatisfied	91	8	73	86	5	55	52	3	5	25	3	20	2	5	2	3	1	-	1
	65.0%	57.1%	64.6%	64.7%	71.4%	67.1%	67.5%	60.0%	55.6%	62.5%	37.5%	66.7%	100.0%	62.5%	50.0%	75.0%	100.0%	-	100%
Very Unsatisfied	49	6	40	47	2	27	25	2	4	15	5	10	-	3	2	1	-	-	-
	35.0%	42.9%	35.4%	35.3%	28.6%	32.9%	32.5%	40.0%	44.4%	37.5%	62.5%	33.3%	-	37.5%	50.0%	25.0%	-	-	-



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	GENDER			AGE GROUP								ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER	
				BINARY							HISPANIC		AFRICAN		ISLANDER			AMERICAN
Total	93	51	42	-	7	7	7	16	34	22	13	68	9	6	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	73	40	33	-	6	7	6	13	23	18	11	52	8	6	-	1	3	
=====	78.5%	78%	78.6%		85.7%	100%	85.7%	81.2%	67.6%	82%	84.6%	76.5%	88.9%	100%		100.0%	75.0%	
Very Satisfied	40	16	24	-	1	2	4	8	14	11	7	27	6	5	-	1	2	
	54.8%	40%	72.7%		16.7%	28.6%	66.7%	61.5%	60.9%	61%	63.6%	51.9%	75.0%	83.3%		100.0%	66.7%	
Somewhat Satisfied	33	24	9	-	5	5	2	5	9	7	4	25	2	1	-	-	1	
	45.2%	60%	27.3%		83.3%	71.4%	33.3%	38.5%	39.1%	39%	36.4%	48.1%	25.0%	16.7%			33.3%	
Neutral	12	7	5	-	1	-	1	2	6	2	2	9	1	-	-	-	-	
	12.9%	14%	11.9%		14.3%		14.3%	12.5%	17.6%	9.1%	15.4%	13.2%	11.1%					
Unsatisfied [NET]	8	4	4	-	-	-	-	1	5	2	-	7	-	-	-	-	1	
=====	8.6%	7.8%	9.5%					6.2%	14.7%	9.1%		10.3%					25.0%	
Somewhat Unsatisfied	5	3	2	-	-	-	-	1	2	2	-	4	-	-	-	-	1	
	62.5%	75%	50.0%					100%	40.0%	100%		57.1%					100%	
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	3	-	-	-	-	-	
	37.5%	25%	50.0%						60.0%			42.9%						



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	32	18	14	-	3	1	2	6	13	7	3	24	5	4	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	13	10	-	2	1	1	6	8	5	3	15	5	4	-	1	1	
=====	71.9%	72%	71.4%		66.7%	100%	50.0%	100%	61.5%	71%	100.0%	62.5%	100.0%	100%		100.0%	100%	
Very Satisfied	14	6	8	-	-	1	1	5	4	3	2	10	4	3	-	1	-	
	60.9%	46%	80.0%			100%	100%	83.3%	50.0%	60%	66.7%	66.7%	80.0%	75.0%		100.0%		
Somewhat Satisfied	9	7	2	-	2	-	-	1	4	2	1	5	1	1	-	-	1	
	39.1%	54%	20.0%		100%			16.7%	50.0%	40%	33.3%	33.3%	20.0%	25.0%			100%	
Neutral	5	3	2	-	1	-	1	-	2	1	-	5	-	-	-	-	-	
	15.6%	17%	14.3%		33.3%		50.0%		15.4%	14%		20.8%						
Unsatisfied [NET]	4	2	2	-	-	-	-	-	3	1	-	4	-	-	-	-	-	
=====	12.5%	11%	14.3%						23.1%	14%		16.7%						
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	50.0%	100%							33.3%	100%		50.0%						
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	50.0%		100.0%						66.7%			50.0%						



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	33	28	-	4	6	5	10	21	15	10	44	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	50	27	23	-	4	6	5	7	15	13	8	37	3	2	-	-	2	
=====	82.0%	82%	82.1%		100%	100%	100%	70.0%	71.4%	87%	80.0%	84.1%	75.0%	100%			66.7%	
Very Satisfied	26	10	16	-	1	1	3	3	10	8	5	17	2	2	-	-	2	
	52.0%	37%	69.6%		25.0%	16.7%	60.0%	42.9%	66.7%	62%	62.5%	45.9%	66.7%	100%			100%	
Somewhat Satisfied	24	17	7	-	3	5	2	4	5	5	3	20	1	-	-	-	-	
	48.0%	63%	30.4%		75.0%	83.3%	40.0%	57.1%	33.3%	38%	37.5%	54.1%	33.3%					
Neutral	7	4	3	-	-	-	-	2	4	1	2	4	1	-	-	-	-	
	11.5%	12%	10.7%					20.0%	19.0%	6.7%	20.0%	9.1%	25.0%					
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
=====	6.6%	6.1%	7.1%					10.0%	9.5%	6.7%		6.8%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	75.0%	50%	100.0%					100%	50.0%	100%		66.7%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	50%							50.0%			33.3%						



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
Mowing and trimming of County land along County streets and public areas
BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	14	6	-	1	1	1	3	6	7	6	11	1	1	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	14	10	3	-	-	-	1	1	5	5	5	7	1	1	-	-	
=====	66.7%	71%	50.0%				100%	33.3%	83.3%	71%	83.3%	63.6%	100.0%	100%			
Very Satisfied	7	4	2	-	-	-	1	-	4	2	3	4	-	-	-	-	
	50.0%	40%	66.7%				100%		80.0%	40%	60.0%	57.1%					
Somewhat Satisfied	7	6	1	-	-	-	-	1	1	3	2	3	1	1	-	-	
	50.0%	60%	33.3%					100%	20.0%	60%	40.0%	42.9%	100.0%	100%			
Neutral	6	3	3	-	1	1	-	2	1	1	-	4	-	-	-	2	
	28.6%	21%	50.0%		100%	100%		66.7%	16.7%	14%		36.4%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	
=====	4.8%	7.1%								14%	16.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	
	100%	100%								100%	100.0%						



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	8	6	1	-	-	-	-	1	4	3	4	3	-	1	-	-	-	
=====	72.7%	75%	50.0%					50.0%	100%	100%	100.0%	60.0%		100%				
Very Satisfied	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-	
	50.0%	50%							75.0%	33%	75.0%	33.3%						
Somewhat Satisfied	4	3	1	-	-	-	-	1	1	2	1	2	-	1	-	-	-	
	50.0%	50%	100.0%					100%	25.0%	67%	25.0%	66.7%		100%				
Neutral	3	2	1	-	1	1	-	1	-	-	-	2	-	-	-	-	1	
	27.3%	25%	50.0%		100%	100%		50.0%				40.0%					100%	



Q8_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Mowing and trimming of County land along County streets and public areas
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
=====	60.0%	67%	50.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Very Satisfied	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	50.0%	25%	100.0%				100%		100%	50%		75.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
	50.0%	75%								50%	100.0%	25.0%	100.0%					
Neutral	3	1	2	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	30.0%	17%	50.0%					100%	50.0%	25%		33.3%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	10.0%	17%								25%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1289	616	622	7	22	263	297	238	247	195	194	799	115	141	15	22	152	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	972	464	484	2	18	192	234	168	190	155	158	610	95	110	8	15	86	
=====	75.4%	75%	77.8%	28.6%	81.8%	73.0%	78.8%	70.6%	76.9%	79%	81.4%	76.3%	82.6%	78.0%	53.3%	68.2%	56.6%	
Very Satisfied	468	223	235	2	5	99	100	79	102	75	75	300	51	50	1	5	28	
	36.3%	36%	37.8%	28.6%	22.7%	37.6%	33.7%	33.2%	41.3%	38%	38.7%	37.5%	44.3%	35.5%	6.7%	22.7%	18.4%	
Somewhat Satisfied	504	241	249	-	13	93	134	89	88	80	83	310	44	60	7	10	58	
	39.1%	39%	40.0%		59.1%	35.4%	45.1%	37.4%	35.6%	41%	42.8%	38.8%	38.3%	42.6%	46.7%	45.5%	38.2%	
Neutral	184	89	83	3	3	40	36	37	36	27	22	108	11	18	3	3	36	
	14.3%	14%	13.3%	42.9%	13.6%	15.2%	12.1%	15.5%	14.6%	14%	11.3%	13.5%	9.6%	12.8%	20.0%	13.6%	23.7%	
Unsatisfied [NET]	133	63	55	2	1	31	27	33	21	13	14	81	9	13	4	4	30	
=====	10.3%	10%	8.8%	28.6%	4.5%	11.8%	9.1%	13.9%	8.5%	6.7%	7.2%	10.1%	7.8%	9.2%	26.7%	18.2%	19.7%	
Somewhat Unsatisfied	100	46	43	1	1	26	22	22	15	11	11	62	7	10	3	1	21	
	7.8%	7.5%	6.9%	14.3%	4.5%	9.9%	7.4%	9.2%	6.1%	5.6%	5.7%	7.8%	6.1%	7.1%	20.0%	4.5%	13.8%	
Very Unsatisfied	33	17	12	1	-	5	5	11	6	2	3	19	2	3	1	3	9	
	2.6%	2.8%	1.9%	14.3%		1.9%	1.7%	4.6%	2.4%	1.0%	1.5%	2.4%	1.7%	2.1%	6.7%	13.6%	5.9%	



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1289	217	170	132	275	112	107	147	80	1	24	237	215	224	206	403	58	170	168	282	599
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	972	162	114	104	206	94	85	107	70	1	15	180	159	174	153	303	45	137	128	216	442
=====	75.4%	74.7%	67.1%	78.8%	74.9%	83.9%	79.4%	72.8%	87.5%	100%	62.5%	75.9%	74.0%	77.7%	74.3%	75.2%	77.6%	80.6%	76.2%	76.6%	73.8%
Very Satisfied	468	73	49	50	92	47	39	63	36	1	10	81	66	88	77	154	19	73	60	105	210
	36.3%	33.6%	28.8%	37.9%	33.5%	42.0%	36.4%	42.9%	45.0%	100%	41.7%	34.2%	30.7%	39.3%	37.4%	38.2%	32.8%	42.9%	35.7%	37.2%	35.1%
Somewhat Satisfied	504	89	65	54	114	47	46	44	34	-	5	99	93	86	76	149	26	64	68	111	232
	39.1%	41.0%	38.2%	40.9%	41.5%	42.0%	43.0%	29.9%	42.5%	-	20.8%	41.8%	43.3%	38.4%	36.9%	37.0%	44.8%	37.6%	40.5%	39.4%	38.7%
Neutral	184	32	25	13	43	10	16	28	9	-	4	33	30	26	32	62	7	24	25	37	86
	14.3%	14.7%	14.7%	9.8%	15.6%	8.9%	15.0%	19.0%	11.2%	-	16.7%	13.9%	14.0%	11.6%	15.5%	15.4%	12.1%	14.1%	14.9%	13.1%	14.4%
Unsatisfied [NET]	133	23	31	15	26	8	6	12	1	-	5	24	26	24	21	38	6	9	15	29	71
=====	10.3%	10.6%	18.2%	11.4%	9.5%	7.1%	5.6%	8.2%	1.2%	-	20.8%	10.1%	12.1%	10.7%	10.2%	9.4%	10.3%	5.3%	8.9%	10.3%	11.9%
Somewhat Unsatisfied	100	15	27	12	17	7	4	9	-	-	4	19	21	19	15	26	5	8	9	22	54
	7.8%	6.9%	15.9%	9.1%	6.2%	6.2%	3.7%	6.1%	-	-	16.7%	8.0%	9.8%	8.5%	7.3%	6.5%	8.6%	4.7%	5.4%	7.8%	9.0%
Very Unsatisfied	33	8	4	3	9	1	2	3	1	-	1	5	5	5	6	12	1	1	6	7	17
	2.6%	3.7%	2.4%	2.3%	3.3%	0.9%	1.9%	2.0%	1.2%	-	4.2%	2.1%	2.3%	2.2%	2.9%	3.0%	1.7%	0.6%	3.6%	2.5%	2.8%



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1289	99	1115	1228	61	689	655	34	137	341	85	234	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	972	75	851	921	51	504	478	26	114	261	61	179	21	75	22	53	18	10	8
=====	75.4%	75.8%	76.3%	75.0%	83.6%	73.1%	73.0%	76.5%	83.2%	76.5%	71.8%	76.5%	95.5%	75.0%	62.9%	81.5%	81.8%	83%	80.0%
Very Satisfied	468	40	411	441	27	238	224	14	61	115	31	75	9	43	12	31	11	6	5
	36.3%	40.4%	36.9%	35.9%	44.3%	34.5%	34.2%	41.2%	44.5%	33.7%	36.5%	32.1%	40.9%	43.0%	34.3%	47.7%	50.0%	50%	50.0%
Somewhat Satisfied	504	35	440	480	24	266	254	12	53	146	30	104	12	32	10	22	7	4	3
	39.1%	35.4%	39.5%	39.1%	39.3%	38.6%	38.8%	35.3%	38.7%	42.8%	35.3%	44.4%	54.5%	32.0%	28.6%	33.8%	31.8%	33%	30.0%
Neutral	184	17	155	179	5	100	96	4	17	49	15	33	1	15	10	5	3	1	2
	14.3%	17.2%	13.9%	14.6%	8.2%	14.5%	14.7%	11.8%	12.4%	14.4%	17.6%	14.1%	4.5%	15.0%	28.6%	7.7%	13.6%	8.3%	20.0%
Unsatisfied [NET]	133	7	109	128	5	85	81	4	6	31	9	22	-	10	3	7	1	1	-
=====	10.3%	7.1%	9.8%	10.4%	8.2%	12.3%	12.4%	11.8%	4.4%	9.1%	10.6%	9.4%	10.0%	8.6%	10.8%	4.5%	8.3%		
Somewhat Unsatisfied	100	4	83	97	3	66	64	2	6	22	5	17	-	5	1	4	1	1	-
	7.8%	4.0%	7.4%	7.9%	4.9%	9.6%	9.8%	5.9%	4.4%	6.5%	5.9%	7.3%	5.0%	2.9%	6.2%	4.5%	8.3%		
Very Unsatisfied	33	3	26	31	2	19	17	2	-	9	4	5	-	5	2	3	-	-	-
	2.6%	3.0%	2.3%	2.5%	3.3%	2.8%	2.6%	5.9%	2.6%	4.7%	2.1%	5.0%	5.0%	5.7%	4.6%				



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	75	38	37	-	5	6	5	15	25	19	10	52	10	7	-	1	3	
=====	75.0%	72%	78.7%		71.4%	75.0%	71.4%	78.9%	69.4%	83%	76.9%	72.2%	100.0%	100%		100.0%	60.0%	
Very Satisfied	43	23	20	-	1	4	3	6	16	13	7	27	8	6	-	1	1	
	43.0%	43%	42.6%		14.3%	50.0%	42.9%	31.6%	44.4%	57%	53.8%	37.5%	80.0%	85.7%		100.0%	20.0%	
Somewhat Satisfied	32	15	17	-	4	2	2	9	9	6	3	25	2	1	-	-	2	
	32.0%	28%	36.2%		57.1%	25.0%	28.6%	47.4%	25.0%	26%	23.1%	34.7%	20.0%	14.3%			40.0%	
Neutral	15	7	8	-	2	1	-	3	6	3	1	12	-	-	-	-	2	
	15.0%	13%	17.0%		28.6%	12.5%		15.8%	16.7%	13%	7.7%	16.7%					40.0%	
Unsatisfied [NET]	10	8	2	-	-	1	2	1	5	1	2	8	-	-	-	-	-	
=====	10.0%	15%	4.3%			12.5%	28.6%	5.3%	13.9%	4.3%	15.4%	11.1%						
Somewhat Unsatisfied	5	5	-	-	-	1	2	-	2	-	2	3	-	-	-	-	-	
	5.0%	9.4%				12.5%	28.6%		5.6%		15.4%	4.2%						
Very Unsatisfied	5	3	2	-	-	-	-	1	3	1	-	5	-	-	-	-	-	
	5.0%	5.7%	4.3%					5.3%	8.3%	4.3%		6.9%						



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	22	13	9	-	1	1	1	5	9	5	3	13	5	5	-	1	1	
=====	62.9%	68%	56.2%		33.3%	100%	50.0%	71.4%	60.0%	71%	100.0%	52.0%	100.0%	100%		100.0%	50.0%	
Very Satisfied	12	8	4	-	-	1	-	2	5	4	2	7	4	4	-	1	-	
	34.3%	42%	25.0%			100%		28.6%	33.3%	57%	66.7%	28.0%	80.0%	80.0%		100.0%		
Somewhat Satisfied	10	5	5	-	1	-	1	3	4	1	1	6	1	1	-	-	1	
	28.6%	26%	31.2%		33.3%		50.0%	42.9%	26.7%	14%	33.3%	24.0%	20.0%	20.0%			50.0%	
Neutral	10	5	5	-	2	-	-	2	4	2	-	9	-	-	-	-	1	
	28.6%	26%	31.2%		66.7%			28.6%	26.7%	29%		36.0%					50.0%	
Unsatisfied [NET]	3	1	2	-	-	-	1	-	2	-	-	3	-	-	-	-	-	
=====	8.6%	5.3%	12.5%				50.0%		13.3%			12.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	2.9%	5.3%					50.0%					4.0%						
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	5.7%		12.5%						13.3%			8.0%						



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	25	28	-	4	5	4	10	16	14	7	39	5	2	-	-	2	
=====	81.5%	74%	90.3%		100%	71.4%	80.0%	83.3%	76.2%	88%	70.0%	83.0%	100.0%	100%			66.7%	
Very Satisfied	31	15	16	-	1	3	3	4	11	9	5	20	4	2	-	-	1	
	47.7%	44%	51.6%		25.0%	42.9%	60.0%	33.3%	52.4%	56%	50.0%	42.6%	80.0%	100%			33.3%	
Somewhat Satisfied	22	10	12	-	3	2	1	6	5	5	2	19	1	-	-	-	1	
	33.8%	29%	38.7%		75.0%	28.6%	20.0%	50.0%	23.8%	31%	20.0%	40.4%	20.0%				33.3%	
Neutral	5	2	3	-	-	1	-	1	2	1	1	3	-	-	-	-	1	
	7.7%	5.9%	9.7%			14.3%		8.3%	9.5%	6.2%	10.0%	6.4%					33.3%	
Unsatisfied [NET]	7	7	-	-	-	1	1	1	3	1	2	5	-	-	-	-	-	
=====	10.8%	21%				14.3%	20.0%	8.3%	14.3%	6.2%	20.0%	10.6%						
Somewhat Unsatisfied	4	4	-	-	-	1	1	-	2	-	2	2	-	-	-	-	-	
	6.2%	12%				14.3%	20.0%		9.5%		20.0%	4.3%						
Very Unsatisfied	3	3	-	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	4.6%	8.8%						8.3%	4.8%	6.2%		6.4%						



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-							LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY	18-19	20-29	30-39	40-49	50-64	65+							
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	18	12	5	-	-	-	1	2	6	7	6	8	2	1	-	-	1
=====	81.8%	80%	83.3%				100%	66.7%	85.7%	100%	100.0%	72.7%	100.0%	100%			50.0%
Very Satisfied	11	8	2	-	-	-	1	1	5	2	5	5	1	-	-	-	-
	50.0%	53%	33.3%				100%	33.3%	71.4%	29%	83.3%	45.5%	50.0%				
Somewhat Satisfied	7	4	3	-	-	-	-	1	1	5	1	3	1	1	-	-	1
	31.8%	27%	50.0%					33.3%	14.3%	71%	16.7%	27.3%	50.0%	100%			50.0%
Neutral	3	2	1	-	-	1	-	1	1	-	-	2	-	-	-	-	1
	13.6%	13%	16.7%			100%		33.3%	14.3%			18.2%					50.0%
Unsatisfied [NET]	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
=====	4.5%	6.7%			100%							9.1%					
Somewhat Unsatisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	4.5%	6.7%			100%							9.1%					



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	7	2	-	-	-	-	2	5	3	4	3	1	1	-	-	1
=====	83.3%	78%	100.0%					100%	100%	100%	100.0%	60.0%	100.0%	100%			100%
Very Satisfied	6	5	-	-	-	-	-	1	4	1	4	2	-	-	-	-	-
	50.0%	56%						50.0%	80.0%	33%	100.0%	40.0%					
Somewhat Satisfied	4	2	2	-	-	-	-	1	1	2	-	1	1	1	-	-	1
	33.3%	22%	100.0%					50.0%	20.0%	67%	20.0%	100.0%	100%				100%
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%				100%						20.0%					
Unsatisfied [NET]	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
=====	8.3%	11%			100%							20.0%					
Somewhat Unsatisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%			100%							20.0%					



Q8_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	1	-	1	4	2	5	1	-	-	-	-	
=====	80.0%	83%	75.0%				100%		50.0%	100%	100.0%	83.3%	100.0%					
Very Satisfied	5	3	2	-	-	-	1	-	1	1	1	3	1	-	-	-	-	
	50.0%	50%	50.0%				100%		50.0%	25%	50.0%	50.0%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	-	-	3	1	2	-	-	-	-	-	
	30.0%	33%	25.0%							75%	50.0%	33.3%						
Neutral	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	20.0%	17%	25.0%					100%	50.0%			16.7%					100%	



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1289	616	622	7	22	263	297	238	247	195	194	799	115	141	15	22	152	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	972	464	484	2	18	192	234	168	190	155	158	610	95	110	8	15	86	
=====	75.4%	75%	77.8%	28.6%	81.8%	73.0%	78.8%	70.6%	76.9%	79%	81.4%	76.3%	82.6%	78.0%	53.3%	68.2%	56.6%	
Very Satisfied	468	223	235	2	5	99	100	79	102	75	75	300	51	50	1	5	28	
	48.1%	48%	48.6%	100.0%	27.8%	51.6%	42.7%	47.0%	53.7%	48%	47.5%	49.2%	53.7%	45.5%	12.5%	33.3%	32.6%	
Somewhat Satisfied	504	241	249	-	13	93	134	89	88	80	83	310	44	60	7	10	58	
	51.9%	52%	51.4%		72.2%	48.4%	57.3%	53.0%	46.3%	52%	52.5%	50.8%	46.3%	54.5%	87.5%	66.7%	67.4%	
Neutral	184	89	83	3	3	40	36	37	36	27	22	108	11	18	3	3	36	
	14.3%	14%	13.3%	42.9%	13.6%	15.2%	12.1%	15.5%	14.6%	14%	11.3%	13.5%	9.6%	12.8%	20.0%	13.6%	23.7%	
Unsatisfied [NET]	133	63	55	2	1	31	27	33	21	13	14	81	9	13	4	4	30	
=====	10.3%	10%	8.8%	28.6%	4.5%	11.8%	9.1%	13.9%	8.5%	6.7%	7.2%	10.1%	7.8%	9.2%	26.7%	18.2%	19.7%	
Somewhat Unsatisfied	100	46	43	1	1	26	22	22	15	11	11	62	7	10	3	1	21	
	75.2%	73%	78.2%	50.0%	100%	83.9%	81.5%	66.7%	71.4%	85%	78.6%	76.5%	77.8%	76.9%	75.0%	25.0%	70.0%	
Very Unsatisfied	33	17	12	1	-	5	5	11	6	2	3	19	2	3	1	3	9	
	24.8%	27%	21.8%	50.0%		16.1%	18.5%	33.3%	28.6%	15%	21.4%	23.5%	22.2%	23.1%	25.0%	75.0%	30.0%	



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1289	217	170	132	275	112	107	147	80	1	24	237	215	224	206	403	58	170	168	282	599
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	972	162	114	104	206	94	85	107	70	1	15	180	159	174	153	303	45	137	128	216	442
=====	75.4%	74.7%	67.1%	78.8%	74.9%	83.9%	79.4%	72.8%	87.5%	100%	62.5%	75.9%	74.0%	77.7%	74.3%	75.2%	77.6%	80.6%	76.2%	76.6%	73.8%
Very Satisfied	468	73	49	50	92	47	39	63	36	1	10	81	66	88	77	154	19	73	60	105	210
	48.1%	45.1%	43.0%	48.1%	44.7%	50.0%	45.9%	58.9%	51.4%	100%	66.7%	45.0%	41.5%	50.6%	50.3%	50.8%	42.2%	53.3%	46.9%	48.6%	47.5%
Somewhat Satisfied	504	89	65	54	114	47	46	44	34	-	5	99	93	86	76	149	26	64	68	111	232
	51.9%	54.9%	57.0%	51.9%	55.3%	50.0%	54.1%	41.1%	48.6%	-	33.3%	55.0%	58.5%	49.4%	49.7%	49.2%	57.8%	46.7%	53.1%	51.4%	52.5%
Neutral	184	32	25	13	43	10	16	28	9	-	4	33	30	26	32	62	7	24	25	37	86
	14.3%	14.7%	14.7%	9.8%	15.6%	8.9%	15.0%	19.0%	11.2%	-	16.7%	13.9%	14.0%	11.6%	15.5%	15.4%	12.1%	14.1%	14.9%	13.1%	14.4%
Unsatisfied [NET]	133	23	31	15	26	8	6	12	1	-	5	24	26	24	21	38	6	9	15	29	71
=====	10.3%	10.6%	18.2%	11.4%	9.5%	7.1%	5.6%	8.2%	1.2%	-	20.8%	10.1%	12.1%	10.7%	10.2%	9.4%	10.3%	5.3%	8.9%	10.3%	11.9%
Somewhat Unsatisfied	100	15	27	12	17	7	4	9	-	-	4	19	21	19	15	26	5	8	9	22	54
	75.2%	65.2%	87.1%	80.0%	65.4%	87.5%	66.7%	75.0%	-	-	80.0%	79.2%	80.8%	79.2%	71.4%	68.4%	83.3%	88.9%	60.0%	75.9%	76.1%
Very Unsatisfied	33	8	4	3	9	1	2	3	1	-	1	5	5	5	6	12	1	1	6	7	17
	24.8%	34.8%	12.9%	20.0%	34.6%	12.5%	33.3%	25.0%	100%	-	20.0%	20.8%	19.2%	20.8%	28.6%	31.6%	16.7%	11.1%	40.0%	24.1%	23.9%



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1289	99	1115	1228	61	689	655	34	137	341	85	234	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	972	75	851	921	51	504	478	26	114	261	61	179	21	75	22	53	18	10	8
=====	75.4%	75.8%	76.3%	75.0%	83.6%	73.1%	73.0%	76.5%	83.2%	76.5%	71.8%	76.5%	95.5%	75.0%	62.9%	81.5%	81.8%	83%	80.0%
Very Satisfied	468	40	411	441	27	238	224	14	61	115	31	75	9	43	12	31	11	6	5
	48.1%	53.3%	48.3%	47.9%	52.9%	47.2%	46.9%	53.8%	53.5%	44.1%	50.8%	41.9%	42.9%	57.3%	54.5%	58.5%	61.1%	60%	62.5%
Somewhat Satisfied	504	35	440	480	24	266	254	12	53	146	30	104	12	32	10	22	7	4	3
	51.9%	46.7%	51.7%	52.1%	47.1%	52.8%	53.1%	46.2%	46.5%	55.9%	49.2%	58.1%	57.1%	42.7%	45.5%	41.5%	38.9%	40%	37.5%
Neutral	184	17	155	179	5	100	96	4	17	49	15	33	1	15	10	5	3	1	2
	14.3%	17.2%	13.9%	14.6%	8.2%	14.5%	14.7%	11.8%	12.4%	14.4%	17.6%	14.1%	4.5%	15.0%	28.6%	7.7%	13.6%	8.3%	20.0%
Unsatisfied [NET]	133	7	109	128	5	85	81	4	6	31	9	22	-	10	3	7	1	1	-
=====	10.3%	7.1%	9.8%	10.4%	8.2%	12.3%	12.4%	11.8%	4.4%	9.1%	10.6%	9.4%	10.0%	8.6%	10.8%	4.5%	8.3%		
Somewhat Unsatisfied	100	4	83	97	3	66	64	2	6	22	5	17	-	5	1	4	1	1	-
	75.2%	57.1%	76.1%	75.8%	60.0%	77.6%	79.0%	50.0%	100%	71.0%	55.6%	77.3%	50.0%	33.3%	57.1%	100.0%	100%		
Very Unsatisfied	33	3	26	31	2	19	17	2	-	9	4	5	-	5	2	3	-	-	-
	24.8%	42.9%	23.9%	24.2%	40.0%	22.4%	21.0%	50.0%	29.0%	44.4%	22.7%	50.0%	50.0%	66.7%	42.9%				



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	75	38	37	-	5	6	5	15	25	19	10	52	10	7	-	1	3	
=====	75.0%	72%	78.7%		71.4%	75.0%	71.4%	78.9%	69.4%	83%	76.9%	72.2%	100.0%	100%		100.0%	60.0%	
Very Satisfied	43	23	20	-	1	4	3	6	16	13	7	27	8	6	-	1	1	
	57.3%	61%	54.1%		20.0%	66.7%	60.0%	40.0%	64.0%	68%	70.0%	51.9%	80.0%	85.7%		100.0%	33.3%	
Somewhat Satisfied	32	15	17	-	4	2	2	9	9	6	3	25	2	1	-	-	2	
	42.7%	39%	45.9%		80.0%	33.3%	40.0%	60.0%	36.0%	32%	30.0%	48.1%	20.0%	14.3%			66.7%	
Neutral	15	7	8	-	2	1	-	3	6	3	1	12	-	-	-	-	2	
	15.0%	13%	17.0%		28.6%	12.5%		15.8%	16.7%	13%	7.7%	16.7%					40.0%	
Unsatisfied [NET]	10	8	2	-	-	1	2	1	5	1	2	8	-	-	-	-	-	
=====	10.0%	15%	4.3%			12.5%	28.6%	5.3%	13.9%	4.3%	15.4%	11.1%						
Somewhat Unsatisfied	5	5	-	-	-	1	2	-	2	-	2	3	-	-	-	-	-	
	50.0%	62%				100%	100%		40.0%		100.0%	37.5%						
Very Unsatisfied	5	3	2	-	-	-	-	1	3	1	-	5	-	-	-	-	-	
	50.0%	38%	100.0%					100%	60.0%	100%		62.5%						



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	22	13	9	-	1	1	1	5	9	5	3	13	5	5	-	1	1	
=====	62.9%	68%	56.2%		33.3%	100%	50.0%	71.4%	60.0%	71%	100.0%	52.0%	100.0%	100%		100.0%	50.0%	
Very Satisfied	12	8	4	-	-	1	-	2	5	4	2	7	4	4	-	1	-	
	54.5%	62%	44.4%			100%		40.0%	55.6%	80%	66.7%	53.8%	80.0%	80.0%		100.0%		
Somewhat Satisfied	10	5	5	-	1	-	1	3	4	1	1	6	1	1	-	-	1	
	45.5%	38%	55.6%		100%		100%	60.0%	44.4%	20%	33.3%	46.2%	20.0%	20.0%			100%	
Neutral	10	5	5	-	2	-	-	2	4	2	-	9	-	-	-	-	1	
	28.6%	26%	31.2%		66.7%			28.6%	26.7%	29%		36.0%					50.0%	
Unsatisfied [NET]	3	1	2	-	-	-	1	-	2	-	-	3	-	-	-	-	-	
=====	8.6%	5.3%	12.5%				50.0%		13.3%			12.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	33.3%	100%					100%					33.3%						
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	66.7%		100.0%						100%			66.7%						



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	25	28	-	4	5	4	10	16	14	7	39	5	2	-	-	2	
=====	81.5%	74%	90.3%		100%	71.4%	80.0%	83.3%	76.2%	88%	70.0%	83.0%	100.0%	100%			66.7%	
Very Satisfied	31	15	16	-	1	3	3	4	11	9	5	20	4	2	-	-	1	
	58.5%	60%	57.1%		25.0%	60.0%	75.0%	40.0%	68.8%	64%	71.4%	51.3%	80.0%	100%			50.0%	
Somewhat Satisfied	22	10	12	-	3	2	1	6	5	5	2	19	1	-	-	-	1	
	41.5%	40%	42.9%		75.0%	40.0%	25.0%	60.0%	31.2%	36%	28.6%	48.7%	20.0%				50.0%	
Neutral	5	2	3	-	-	1	-	1	2	1	1	3	-	-	-	-	1	
	7.7%	5.9%	9.7%			14.3%		8.3%	9.5%	6.2%	10.0%	6.4%					33.3%	
Unsatisfied [NET]	7	7	-	-	-	1	1	1	3	1	2	5	-	-	-	-	-	
=====	10.8%	21%				14.3%	20.0%	8.3%	14.3%	6.2%	20.0%	10.6%						
Somewhat Unsatisfied	4	4	-	-	-	1	1	-	2	-	2	2	-	-	-	-	-	
	57.1%	57%				100%	100%		66.7%		100.0%	40.0%						
Very Unsatisfied	3	3	-	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	42.9%	43%						100%	33.3%	100%		60.0%						



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	18	12	5	-	-	-	1	2	6	7	6	8	2	1	-	-	1
=====	81.8%	80%	83.3%				100%	66.7%	85.7%	100%	100.0%	72.7%	100.0%	100%			50.0%
Very Satisfied	11	8	2	-	-	-	1	1	5	2	5	5	1	-	-	-	-
	61.1%	67%	40.0%				100%	50.0%	83.3%	29%	83.3%	62.5%	50.0%				
Somewhat Satisfied	7	4	3	-	-	-	-	1	1	5	1	3	1	1	-	-	1
	38.9%	33%	60.0%					50.0%	16.7%	71%	16.7%	37.5%	50.0%	100%			100%
Neutral	3	2	1	-	-	1	-	1	1	-	-	2	-	-	-	-	1
	13.6%	13%	16.7%			100%		33.3%	14.3%			18.2%					50.0%
Unsatisfied [NET]	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
=====	4.5%	6.7%			100%							9.1%					
Somewhat Unsatisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	100%	100%			100%							100%					



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	7	2	-	-	-	-	2	5	3	4	3	1	1	-	-	1
=====	83.3%	78%	100.0%					100%	100%	100%	100.0%	60.0%	100.0%	100%			100%
Very Satisfied	6	5	-	-	-	-	-	1	4	1	4	2	-	-	-	-	-
	60.0%	71%						50.0%	80.0%	33%	100.0%	66.7%					
Somewhat Satisfied	4	2	2	-	-	-	-	1	1	2	-	1	1	1	-	-	1
	40.0%	29%	100.0%					50.0%	20.0%	67%		33.3%	100.0%	100%			100%
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%				100%						20.0%					
Unsatisfied [NET]	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
=====	8.3%	11%			100%							20.0%					
Somewhat Unsatisfied	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	100%	100%			100%							100%					



Q8_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall cleanliness of County streets and other public areas
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	1	-	1	4	2	5	1	-	-	-	-	
=====	80.0%	83%	75.0%				100%		50.0%	100%	100.0%	83.3%	100.0%					
Very Satisfied	5	3	2	-	-	-	1	-	1	1	1	3	1	-	-	-	-	
	62.5%	60%	66.7%				100%		100%	25%	50.0%	60.0%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	-	-	3	1	2	-	-	-	-	-	
	37.5%	40%	33.3%							75%	50.0%	40.0%						
Neutral	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	20.0%	17%	25.0%					100%	50.0%			16.7%					100%	



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1297	617	629	7	22	266	300	238	249	195	194	804	116	142	15	22	153
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	888	436	422	1	16	180	201	153	175	147	135	552	86	96	11	13	86
=====	68.5%	71%	67.1%	14.3%	72.7%	67.7%	67.0%	64.3%	70.3%	75%	69.6%	68.7%	74.1%	67.6%	73.3%	59.1%	56.2%
Very Satisfied	477	241	223	1	5	99	112	73	100	80	70	291	46	52	5	5	46
	36.8%	39%	35.5%	14.3%	22.7%	37.2%	37.3%	30.7%	40.2%	41%	36.1%	36.2%	39.7%	36.6%	33.3%	22.7%	30.1%
Somewhat Satisfied	411	195	199	-	11	81	89	80	75	67	65	261	40	44	6	8	40
	31.7%	32%	31.6%		50.0%	30.5%	29.7%	33.6%	30.1%	34%	33.5%	32.5%	34.5%	31.0%	40.0%	36.4%	26.1%
Neutral	130	57	66	2	4	30	30	20	25	16	16	76	12	15	1	2	19
	10.0%	9.2%	10.5%	28.6%	18.2%	11.3%	10.0%	8.4%	10.0%	8.2%	8.2%	9.5%	10.3%	10.6%	6.7%	9.1%	12.4%
Unsatisfied [NET]	279	124	141	4	2	56	69	65	49	32	43	176	18	31	3	7	48
=====	21.5%	20%	22.4%	57.1%	9.1%	21.1%	23.0%	27.3%	19.7%	16%	22.2%	21.9%	15.5%	21.8%	20.0%	31.8%	31.4%
Somewhat Unsatisfied	202	86	110	-	2	44	54	39	31	28	31	128	13	21	2	2	33
	15.6%	14%	17.5%		9.1%	16.5%	18.0%	16.4%	12.4%	14%	16.0%	15.9%	11.2%	14.8%	13.3%	9.1%	21.6%
Very Unsatisfied	77	38	31	4	-	12	15	26	18	4	12	48	5	10	1	5	15
	5.9%	6.2%	4.9%	57.1%		4.5%	5.0%	10.9%	7.2%	2.1%	6.2%	6.0%	4.3%	7.0%	6.7%	22.7%	9.8%



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1297	221	172	132	275	113	107	147	80	1	25	241	218	225	206	403	59	171	169	284	602
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	888	156	109	100	177	84	77	95	61	1	14	170	142	155	136	282	40	120	122	197	404
=====	68.5%	70.6%	63.4%	75.8%	64.4%	74.3%	72.0%	64.6%	76.2%	100%	56.0%	70.5%	65.1%	68.9%	66.0%	70.0%	67.8%	70.2%	72.2%	69.4%	67.1%
Very Satisfied	477	84	53	52	91	48	43	53	36	1	9	85	73	83	75	158	23	67	68	99	218
	36.8%	38.0%	30.8%	39.4%	33.1%	42.5%	40.2%	36.1%	45.0%	100%	36.0%	35.3%	33.5%	36.9%	36.4%	39.2%	39.0%	39.2%	40.2%	34.9%	36.2%
Somewhat Satisfied	411	72	56	48	86	36	34	42	25	-	5	85	69	72	61	124	17	53	54	98	186
	31.7%	32.6%	32.6%	36.4%	31.3%	31.9%	31.8%	28.6%	31.2%	-	20.0%	35.3%	31.7%	32.0%	29.6%	30.8%	28.8%	31.0%	32.0%	34.5%	30.9%
Neutral	130	20	26	7	27	11	13	13	5	-	4	22	22	22	20	43	6	21	24	32	45
	10.0%	9.0%	15.1%	5.3%	9.8%	9.7%	12.1%	8.8%	6.2%	-	16.0%	9.1%	10.1%	9.8%	9.7%	10.7%	10.2%	12.3%	14.2%	11.3%	7.5%
Unsatisfied [NET]	279	45	37	25	71	18	17	39	14	-	7	49	54	48	50	78	13	30	23	55	153
=====	21.5%	20.4%	21.5%	18.9%	25.8%	15.9%	15.9%	26.5%	17.5%	-	28.0%	20.3%	24.8%	21.3%	24.3%	19.4%	22.0%	17.5%	13.6%	19.4%	25.4%
Somewhat Unsatisfied	202	35	25	20	51	12	12	27	11	-	3	35	42	34	35	56	9	23	17	40	109
	15.6%	15.8%	14.5%	15.2%	18.5%	10.6%	11.2%	18.4%	13.8%	-	12.0%	14.5%	19.3%	15.1%	17.0%	13.9%	15.3%	13.5%	10.1%	14.1%	18.1%
Very Unsatisfied	77	10	12	5	20	6	5	12	3	-	4	14	12	14	15	22	4	7	6	15	44
	5.9%	4.5%	7.0%	3.8%	7.3%	5.3%	4.7%	8.2%	3.8%	-	16.0%	5.8%	5.5%	6.2%	7.3%	5.5%	6.8%	4.1%	3.6%	5.3%	7.3%



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1297	99	1122	1236	61	692	658	34	139	344	85	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	888	68	776	847	41	465	443	22	103	231	58	159	14	71	24	47	18	11	7
=====	68.5%	68.7%	69.2%	68.5%	67.2%	67.2%	67.3%	64.7%	74.1%	67.2%	68.2%	67.1%	63.6%	71.0%	68.6%	72.3%	81.8%	92%	70.0%
Very Satisfied	477	37	422	459	18	247	236	11	54	125	32	89	4	39	13	26	12	6	6
	36.8%	37.4%	37.6%	37.1%	29.5%	35.7%	35.9%	32.4%	38.8%	36.3%	37.6%	37.6%	18.2%	39.0%	37.1%	40.0%	54.5%	50%	60.0%
Somewhat Satisfied	411	31	354	388	23	218	207	11	49	106	26	70	10	32	11	21	6	5	1
	31.7%	31.3%	31.6%	31.4%	37.7%	31.5%	31.5%	32.4%	35.3%	30.8%	30.6%	29.5%	45.5%	32.0%	31.4%	32.3%	27.3%	42%	10.0%
Neutral	130	7	112	125	5	60	58	2	22	36	7	26	3	9	2	7	3	1	2
	10.0%	7.1%	10.0%	10.1%	8.2%	8.7%	8.8%	5.9%	15.8%	10.5%	8.2%	11.0%	13.6%	9.0%	5.7%	10.8%	13.6%	8.3%	20.0%
Unsatisfied [NET]	279	24	234	264	15	167	157	10	14	77	20	52	5	20	9	11	1	-	1
=====	21.5%	24.2%	20.9%	21.4%	24.6%	24.1%	23.9%	29.4%	10.1%	22.4%	23.5%	21.9%	22.7%	20.0%	25.7%	16.9%	4.5%	-	10.0%
Somewhat Unsatisfied	202	14	171	191	11	122	115	7	8	60	17	39	4	11	5	6	1	-	1
	15.6%	14.1%	15.2%	15.5%	18.0%	17.6%	17.5%	20.6%	5.8%	17.4%	20.0%	16.5%	18.2%	11.0%	14.3%	9.2%	4.5%	-	10.0%
Very Unsatisfied	77	10	63	73	4	45	42	3	6	17	3	13	1	9	4	5	-	-	-
	5.9%	10.1%	5.6%	5.9%	6.6%	6.5%	6.4%	8.8%	4.3%	4.9%	3.5%	5.5%	4.5%	9.0%	11.4%	7.7%	-	-	-



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	71	41	30	-	4	6	6	12	24	19	8	48	8	7	-	1	4
=====	71.0%	77%	63.8%		57.1%	75.0%	85.7%	63.2%	66.7%	83%	61.5%	66.7%	80.0%	100%		100.0%	80.0%
Very Satisfied	39	20	19	-	1	5	3	8	14	8	4	23	4	6	-	-	4
	39.0%	38%	40.4%		14.3%	62.5%	42.9%	42.1%	38.9%	35%	30.8%	31.9%	40.0%	85.7%			80.0%
Somewhat Satisfied	32	21	11	-	3	1	3	4	10	11	4	25	4	1	-	1	-
	32.0%	40%	23.4%		42.9%	12.5%	42.9%	21.1%	27.8%	48%	30.8%	34.7%	40.0%	14.3%		100.0%	
Neutral	9	4	5	-	2	1	-	3	2	1	2	7	1	-	-	-	-
	9.0%	7.5%	10.6%		28.6%	12.5%		15.8%	5.6%	4.3%	15.4%	9.7%	10.0%				
Unsatisfied [NET]	20	8	12	-	1	1	1	4	10	3	3	17	1	-	-	-	1
=====	20.0%	15%	25.5%		14.3%	12.5%	14.3%	21.1%	27.8%	13%	23.1%	23.6%	10.0%				20.0%
Somewhat Unsatisfied	11	4	7	-	1	1	1	1	5	2	1	9	1	-	-	-	1
	11.0%	7.5%	14.9%		14.3%	12.5%	14.3%	5.3%	13.9%	8.7%	7.7%	12.5%	10.0%				20.0%
Very Unsatisfied	9	4	5	-	-	-	-	3	5	1	2	8	-	-	-	-	-
	9.0%	7.5%	10.6%					15.8%	13.9%	4.3%	15.4%	11.1%					



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	24	14	10	-	2	1	2	5	9	5	2	15	3	5	-	1	2	
=====	68.6%	74%	62.5%		66.7%	100%	100%	71.4%	60.0%	71%	66.7%	60.0%	60.0%	100%		100.0%	100%	
Very Satisfied	13	6	7	-	1	1	1	4	5	1	1	7	1	4	-	-	2	
	37.1%	32%	43.8%		33.3%	100%	50.0%	57.1%	33.3%	14%	33.3%	28.0%	20.0%	80.0%			100%	
Somewhat Satisfied	11	8	3	-	1	-	1	1	4	4	1	8	2	1	-	1	-	
	31.4%	42%	18.8%		33.3%		50.0%	14.3%	26.7%	57%	33.3%	32.0%	40.0%	20.0%		100.0%		
Neutral	2	1	1	-	-	-	-	1	1	-	1	1	1	-	-	-	-	
	5.7%	5.3%	6.2%					14.3%	6.7%		33.3%	4.0%	20.0%					
Unsatisfied [NET]	9	4	5	-	1	-	-	1	5	2	-	9	1	-	-	-	-	
=====	25.7%	21%	31.2%		33.3%			14.3%	33.3%	29%		36.0%	20.0%					
Somewhat Unsatisfied	5	3	2	-	1	-	-	-	3	1	-	5	1	-	-	-	-	
	14.3%	16%	12.5%		33.3%				20.0%	14%		20.0%	20.0%					
Very Unsatisfied	4	1	3	-	-	-	-	1	2	1	-	4	-	-	-	-	-	
	11.4%	5.3%	18.8%					14.3%	13.3%	14%		16.0%						



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	27	20	-	2	5	4	7	15	14	6	33	5	2	-	-	2	
=====	72.3%	79%	64.5%		50.0%	71.4%	80.0%	58.3%	71.4%	88%	60.0%	70.2%	100.0%	100%			66.7%	
Very Satisfied	26	14	12	-	-	4	2	4	9	7	3	16	3	2	-	-	2	
	40.0%	41%	38.7%			57.1%	40.0%	33.3%	42.9%	44%	30.0%	34.0%	60.0%	100%			66.7%	
Somewhat Satisfied	21	13	8	-	2	1	2	3	6	7	3	17	2	-	-	-	-	
	32.3%	38%	25.8%		50.0%	14.3%	40.0%	25.0%	28.6%	44%	30.0%	36.2%	40.0%					
Neutral	7	3	4	-	2	1	-	2	1	1	1	6	-	-	-	-	-	
	10.8%	8.8%	12.9%		50.0%	14.3%		16.7%	4.8%	6.2%	10.0%	12.8%						
Unsatisfied [NET]	11	4	7	-	-	1	1	3	5	1	3	8	-	-	-	-	1	
=====	16.9%	12%	22.6%			14.3%	20.0%	25.0%	23.8%	6.2%	30.0%	17.0%					33.3%	
Somewhat Unsatisfied	6	1	5	-	-	1	1	1	2	1	1	4	-	-	-	-	1	
	9.2%	2.9%	16.1%			14.3%	20.0%	8.3%	9.5%	6.2%	10.0%	8.5%					33.3%	
Very Unsatisfied	5	3	2	-	-	-	-	2	3	-	2	4	-	-	-	-	-	
	7.7%	8.8%	6.5%					16.7%	14.3%		20.0%	8.5%						



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	18	13	4	-	1	1	1	1	6	6	5	10	2	1	-	-	-
=====	81.8%	87%	66.7%		100%	100%	100%	33.3%	85.7%	86%	83.3%	90.9%	100.0%	100%			
Very Satisfied	12	8	3	-	-	-	1	1	4	4	4	7	1	-	-	-	-
	54.5%	53%	50.0%				100%	33.3%	57.1%	57%	66.7%	63.6%	50.0%				
Somewhat Satisfied	6	5	1	-	1	1	-	-	2	2	1	3	1	1	-	-	-
	27.3%	33%	16.7%		100%	100%			28.6%	29%	16.7%	27.3%	50.0%	100%			
Neutral	3	1	2	-	-	-	-	2	1	-	-	1	-	-	-	-	2
	13.6%	6.7%	33.3%					66.7%	14.3%			9.1%					100%
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
=====	4.5%	6.7%								14%	16.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	-
	4.5%	6.7%							14%	16.7%							



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	9	1	-	1	1	-	1	5	3	4	5	1	1	-	-	-	
=====	91.7%	100%	50.0%		100%	100%		50.0%	100%	100%	100.0%	100%	100.0%	100%				
Very Satisfied	6	5	-	-	-	-	-	1	3	2	3	3	-	-	-	-	-	
	50.0%	56%						50.0%	60.0%	67%	75.0%	60.0%						
Somewhat Satisfied	5	4	1	-	1	1	-	-	2	1	1	2	1	1	-	-	-	
	41.7%	44%	50.0%		100%	100%			40.0%	33%	25.0%	40.0%	100.0%	100%				
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	8.3%		50.0%					50.0%									100%	



Q8_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	-	1	3	1	5	1	-	-	-	-	
=====	70.0%	67%	75.0%				100%		50.0%	75%	50.0%	83.3%	100.0%					
Very Satisfied	6	3	3	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
	60.0%	50%	75.0%				100%		50.0%	50%	50.0%	66.7%	100.0%					
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	10.0%	17%								25%		16.7%						
Neutral	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	20.0%	17%	25.0%					100%	50.0%			16.7%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	10.0%	17%								25%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	10.0%	17%								25%	50.0%							



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1297	617	629	7	22	266	300	238	249	195	194	804	116	142	15	22	153	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	888	436	422	1	16	180	201	153	175	147	135	552	86	96	11	13	86	
=====	68.5%	71%	67.1%	14.3%	72.7%	67.7%	67.0%	64.3%	70.3%	75%	69.6%	68.7%	74.1%	67.6%	73.3%	59.1%	56.2%	
Very Satisfied	477	241	223	1	5	99	112	73	100	80	70	291	46	52	5	5	46	
	53.7%	55%	52.8%	100.0%	31.2%	55.0%	55.7%	47.7%	57.1%	54%	51.9%	52.7%	53.5%	54.2%	45.5%	38.5%	53.5%	
Somewhat Satisfied	411	195	199	-	11	81	89	80	75	67	65	261	40	44	6	8	40	
	46.3%	45%	47.2%		68.8%	45.0%	44.3%	52.3%	42.9%	46%	48.1%	47.3%	46.5%	45.8%	54.5%	61.5%	46.5%	
Neutral	130	57	66	2	4	30	30	20	25	16	16	76	12	15	1	2	19	
	10.0%	9.2%	10.5%	28.6%	18.2%	11.3%	10.0%	8.4%	10.0%	8.2%	8.2%	9.5%	10.3%	10.6%	6.7%	9.1%	12.4%	
Unsatisfied [NET]	279	124	141	4	2	56	69	65	49	32	43	176	18	31	3	7	48	
=====	21.5%	20%	22.4%	57.1%	9.1%	21.1%	23.0%	27.3%	19.7%	16%	22.2%	21.9%	15.5%	21.8%	20.0%	31.8%	31.4%	
Somewhat Unsatisfied	202	86	110	-	2	44	54	39	31	28	31	128	13	21	2	2	33	
	72.4%	69%	78.0%		100%	78.6%	78.3%	60.0%	63.3%	88%	72.1%	72.7%	72.2%	67.7%	66.7%	28.6%	68.8%	
Very Unsatisfied	77	38	31	4	-	12	15	26	18	4	12	48	5	10	1	5	15	
	27.6%	31%	22.0%	100.0%		21.4%	21.7%	40.0%	36.7%	12%	27.9%	27.3%	27.8%	32.3%	33.3%	71.4%	31.2%	



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
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	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1297	221	172	132	275	113	107	147	80	1	25	241	218	225	206	403	59	171	169	284	602
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	888	156	109	100	177	84	77	95	61	1	14	170	142	155	136	282	40	120	122	197	404
=====	68.5%	70.6%	63.4%	75.8%	64.4%	74.3%	72.0%	64.6%	76.2%	100%	56.0%	70.5%	65.1%	68.9%	66.0%	70.0%	67.8%	70.2%	72.2%	69.4%	67.1%
Very Satisfied	477	84	53	52	91	48	43	53	36	1	9	85	73	83	75	158	23	67	68	99	218
	53.7%	53.8%	48.6%	52.0%	51.4%	57.1%	55.8%	55.8%	59.0%	100%	64.3%	50.0%	51.4%	53.5%	55.1%	56.0%	57.5%	55.8%	55.7%	50.3%	54.0%
Somewhat Satisfied	411	72	56	48	86	36	34	42	25	-	5	85	69	72	61	124	17	53	54	98	186
	46.3%	46.2%	51.4%	48.0%	48.6%	42.9%	44.2%	44.2%	41.0%	-	35.7%	50.0%	48.6%	46.5%	44.9%	44.0%	42.5%	44.2%	44.3%	49.7%	46.0%
Neutral	130	20	26	7	27	11	13	13	5	-	4	22	22	22	20	43	6	21	24	32	45
	10.0%	9.0%	15.1%	5.3%	9.8%	9.7%	12.1%	8.8%	6.2%	-	16.0%	9.1%	10.1%	9.8%	9.7%	10.7%	10.2%	12.3%	14.2%	11.3%	7.5%
Unsatisfied [NET]	279	45	37	25	71	18	17	39	14	-	7	49	54	48	50	78	13	30	23	55	153
=====	21.5%	20.4%	21.5%	18.9%	25.8%	15.9%	15.9%	26.5%	17.5%	-	28.0%	20.3%	24.8%	21.3%	24.3%	19.4%	22.0%	17.5%	13.6%	19.4%	25.4%
Somewhat Unsatisfied	202	35	25	20	51	12	12	27	11	-	3	35	42	34	35	56	9	23	17	40	109
	72.4%	77.8%	67.6%	80.0%	71.8%	66.7%	70.6%	69.2%	78.6%	-	42.9%	71.4%	77.8%	70.8%	70.0%	71.8%	69.2%	76.7%	73.9%	72.7%	71.2%
Very Unsatisfied	77	10	12	5	20	6	5	12	3	-	4	14	12	14	15	22	4	7	6	15	44
	27.6%	22.2%	32.4%	20.0%	28.2%	33.3%	29.4%	30.8%	21.4%	-	57.1%	28.6%	22.2%	29.2%	30.0%	28.2%	30.8%	23.3%	26.1%	27.3%	28.8%



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1297	99	1122	1236	61	692	658	34	139	344	85	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	888	68	776	847	41	465	443	22	103	231	58	159	14	71	24	47	18	11	7
=====	68.5%	68.7%	69.2%	68.5%	67.2%	67.2%	67.3%	64.7%	74.1%	67.2%	68.2%	67.1%	63.6%	71.0%	68.6%	72.3%	81.8%	92%	70.0%
Very Satisfied	477	37	422	459	18	247	236	11	54	125	32	89	4	39	13	26	12	6	6
	53.7%	54.4%	54.4%	54.2%	43.9%	53.1%	53.3%	50.0%	52.4%	54.1%	55.2%	56.0%	28.6%	54.9%	54.2%	55.3%	66.7%	55%	85.7%
Somewhat Satisfied	411	31	354	388	23	218	207	11	49	106	26	70	10	32	11	21	6	5	1
	46.3%	45.6%	45.6%	45.8%	56.1%	46.9%	46.7%	50.0%	47.6%	45.9%	44.8%	44.0%	71.4%	45.1%	45.8%	44.7%	33.3%	45%	14.3%
Neutral	130	7	112	125	5	60	58	2	22	36	7	26	3	9	2	7	3	1	2
	10.0%	7.1%	10.0%	10.1%	8.2%	8.7%	8.8%	5.9%	15.8%	10.5%	8.2%	11.0%	13.6%	9.0%	5.7%	10.8%	13.6%	8.3%	20.0%
Unsatisfied [NET]	279	24	234	264	15	167	157	10	14	77	20	52	5	20	9	11	1	-	1
=====	21.5%	24.2%	20.9%	21.4%	24.6%	24.1%	23.9%	29.4%	10.1%	22.4%	23.5%	21.9%	22.7%	20.0%	25.7%	16.9%	4.5%	-	10.0%
Somewhat Unsatisfied	202	14	171	191	11	122	115	7	8	60	17	39	4	11	5	6	1	-	1
	72.4%	58.3%	73.1%	72.3%	73.3%	73.1%	73.2%	70.0%	57.1%	77.9%	85.0%	75.0%	80.0%	55.0%	55.6%	54.5%	100.0%	-	100%
Very Unsatisfied	77	10	63	73	4	45	42	3	6	17	3	13	1	9	4	5	-	-	-
	27.6%	41.7%	26.9%	27.7%	26.7%	26.9%	26.8%	30.0%	42.9%	22.1%	15.0%	25.0%	20.0%	45.0%	44.4%	45.5%	-	-	-



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	71	41	30	-	4	6	6	12	24	19	8	48	8	7	-	1	4	
=====	71.0%	77%	63.8%		57.1%	75.0%	85.7%	63.2%	66.7%	83%	61.5%	66.7%	80.0%	100%		100.0%	80.0%	
Very Satisfied	39	20	19	-	1	5	3	8	14	8	4	23	4	6	-	-	4	
	54.9%	49%	63.3%		25.0%	83.3%	50.0%	66.7%	58.3%	42%	50.0%	47.9%	50.0%	85.7%			100%	
Somewhat Satisfied	32	21	11	-	3	1	3	4	10	11	4	25	4	1	-	1	-	
	45.1%	51%	36.7%		75.0%	16.7%	50.0%	33.3%	41.7%	58%	50.0%	52.1%	50.0%	14.3%		100.0%		
Neutral	9	4	5	-	2	1	-	3	2	1	2	7	1	-	-	-	-	
	9.0%	7.5%	10.6%		28.6%	12.5%		15.8%	5.6%	4.3%	15.4%	9.7%	10.0%					
Unsatisfied [NET]	20	8	12	-	1	1	1	4	10	3	3	17	1	-	-	-	1	
=====	20.0%	15%	25.5%		14.3%	12.5%	14.3%	21.1%	27.8%	13%	23.1%	23.6%	10.0%				20.0%	
Somewhat Unsatisfied	11	4	7	-	1	1	1	1	5	2	1	9	1	-	-	-	1	
	55.0%	50%	58.3%		100%	100%	100%	25.0%	50.0%	67%	33.3%	52.9%	100.0%				100%	
Very Unsatisfied	9	4	5	-	-	-	-	3	5	1	2	8	-	-	-	-	-	
	45.0%	50%	41.7%					75.0%	50.0%	33%	66.7%	47.1%						



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	24	14	10	-	2	1	2	5	9	5	2	15	3	5	-	1	2	
=====	68.6%	74%	62.5%		66.7%	100%	100%	71.4%	60.0%	71%	66.7%	60.0%	60.0%	100%		100.0%	100%	
Very Satisfied	13	6	7	-	1	1	1	4	5	1	1	7	1	4	-	-	2	
	54.2%	43%	70.0%		50.0%	100%	50.0%	80.0%	55.6%	20%	50.0%	46.7%	33.3%	80.0%			100%	
Somewhat Satisfied	11	8	3	-	1	-	1	1	4	4	1	8	2	1	-	1	-	
	45.8%	57%	30.0%		50.0%		50.0%	20.0%	44.4%	80%	50.0%	53.3%	66.7%	20.0%		100.0%		
Neutral	2	1	1	-	-	-	-	1	1	-	1	1	1	-	-	-	-	
	5.7%	5.3%	6.2%					14.3%	6.7%		33.3%	4.0%	20.0%					
Unsatisfied [NET]	9	4	5	-	1	-	-	1	5	2	-	9	1	-	-	-	-	
=====	25.7%	21%	31.2%		33.3%			14.3%	33.3%	29%		36.0%	20.0%					
Somewhat Unsatisfied	5	3	2	-	1	-	-	-	3	1	-	5	1	-	-	-	-	
	55.6%	75%	40.0%		100%				60.0%	50%		55.6%	100.0%					
Very Unsatisfied	4	1	3	-	-	-	-	1	2	1	-	4	-	-	-	-	-	
	44.4%	25%	60.0%					100%	40.0%	50%		44.4%						



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	27	20	-	2	5	4	7	15	14	6	33	5	2	-	-	2	
=====	72.3%	79%	64.5%		50.0%	71.4%	80.0%	58.3%	71.4%	88%	60.0%	70.2%	100.0%	100%			66.7%	
Very Satisfied	26	14	12	-	-	4	2	4	9	7	3	16	3	2	-	-	2	
	55.3%	52%	60.0%			80.0%	50.0%	57.1%	60.0%	50%	50.0%	48.5%	60.0%	100%			100%	
Somewhat Satisfied	21	13	8	-	2	1	2	3	6	7	3	17	2	-	-	-	-	
	44.7%	48%	40.0%		100%	20.0%	50.0%	42.9%	40.0%	50%	50.0%	51.5%	40.0%					
Neutral	7	3	4	-	2	1	-	2	1	1	1	6	-	-	-	-	-	
	10.8%	8.8%	12.9%		50.0%	14.3%		16.7%	4.8%	6.2%	10.0%	12.8%						
Unsatisfied [NET]	11	4	7	-	-	1	1	3	5	1	3	8	-	-	-	-	1	
=====	16.9%	12%	22.6%			14.3%	20.0%	25.0%	23.8%	6.2%	30.0%	17.0%					33.3%	
Somewhat Unsatisfied	6	1	5	-	-	1	1	1	2	1	1	4	-	-	-	-	1	
	54.5%	25%	71.4%			100%	100%	33.3%	40.0%	100%	33.3%	50.0%					100%	
Very Unsatisfied	5	3	2	-	-	-	-	2	3	-	2	4	-	-	-	-	-	
	45.5%	75%	28.6%					66.7%	60.0%		66.7%	50.0%						



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	18	13	4	-	1	1	1	1	6	6	5	10	2	1	-	-	-	
=====	81.8%	87%	66.7%		100%	100%	100%	33.3%	85.7%	86%	83.3%	90.9%	100.0%	100%				
Very Satisfied	12	8	3	-	-	-	1	1	4	4	4	7	1	-	-	-	-	
	66.7%	62%	75.0%				100%	100%	66.7%	67%	80.0%	70.0%	50.0%					
Somewhat Satisfied	6	5	1	-	1	1	-	-	2	2	1	3	1	1	-	-	-	
	33.3%	38%	25.0%		100%	100%			33.3%	33%	20.0%	30.0%	50.0%	100%				
Neutral	3	1	2	-	-	-	-	2	1	-	-	1	-	-	-	-	2	
	13.6%	6.7%	33.3%					66.7%	14.3%			9.1%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	4.5%	6.7%								14%	16.7%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	
	100%	100%							100%	100.0%								



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	9	1	-	1	1	-	1	5	3	4	5	1	1	-	-	-	
=====	91.7%	100%	50.0%		100%	100%		50.0%	100%	100%	100.0%	100%	100.0%	100%				
Very Satisfied	6	5	-	-	-	-	-	1	3	2	3	3	-	-	-	-	-	
	54.5%	56%						100%	60.0%	67%	75.0%	60.0%						
Somewhat Satisfied	5	4	1	-	1	1	-	-	2	1	1	2	1	1	-	-	-	
	45.5%	44%	100.0%		100%	100%			40.0%	33%	25.0%	40.0%	100.0%	100%				
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	8.3%		50.0%					50.0%									100%	



Q8_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in your neighborhood
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	-	1	3	1	5	1	-	-	-	-	
=====	70.0%	67%	75.0%				100%		50.0%	75%	50.0%	83.3%	100.0%					
Very Satisfied	6	3	3	-	-	-	1	-	1	2	1	4	1	-	-	-	-	
	85.7%	75%	100.0%				100%		100%	67%	100.0%	80.0%	100.0%					
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	14.3%	25%								33%		20.0%						
Neutral	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	20.0%	17%	25.0%					100%	50.0%			16.7%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	10.0%	17%								25%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1261	603	606	8	22	259	296	233	240	184	192	782	110	140	15	22	149
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	984	483	469	3	15	205	231	175	195	146	147	634	84	113	10	15	91
=====	78.0%	80%	77.4%	37.5%	68.2%	79.2%	78.0%	75.1%	81.2%	79%	76.6%	81.1%	76.4%	80.7%	66.7%	68.2%	61.1%
Very Satisfied	553	279	260	2	5	116	125	99	117	81	84	362	46	54	5	8	48
	43.9%	46%	42.9%	25.0%	22.7%	44.8%	42.2%	42.5%	48.8%	44%	43.8%	46.3%	41.8%	38.6%	33.3%	36.4%	32.2%
Somewhat Satisfied	431	204	209	1	10	89	106	76	78	65	63	272	38	59	5	7	43
	34.2%	34%	34.5%	12.5%	45.5%	34.4%	35.8%	32.6%	32.5%	35%	32.8%	34.8%	34.5%	42.1%	33.3%	31.8%	28.9%
Neutral	177	83	84	2	5	29	43	32	31	29	24	98	19	16	3	1	32
	14.0%	14%	13.9%	25.0%	22.7%	11.2%	14.5%	13.7%	12.9%	16%	12.5%	12.5%	17.3%	11.4%	20.0%	4.5%	21.5%
Unsatisfied [NET]	100	37	53	3	2	25	22	26	14	9	21	50	7	11	2	6	26
=====	7.9%	6.1%	8.7%	37.5%	9.1%	9.7%	7.4%	11.2%	5.8%	4.9%	10.9%	6.4%	6.4%	7.9%	13.3%	27.3%	17.4%
Somewhat Unsatisfied	76	28	43	-	2	19	18	19	9	8	17	35	4	7	1	2	20
	6.0%	4.6%	7.1%		9.1%	7.3%	6.1%	8.2%	3.8%	4.3%	8.9%	4.5%	3.6%	5.0%	6.7%	9.1%	13.4%
Very Unsatisfied	24	9	10	3	-	6	4	7	5	1	4	15	3	4	1	4	6
	1.9%	1.5%	1.7%	37.5%		2.3%	1.4%	3.0%	2.1%	0.5%	2.1%	1.9%	2.7%	2.9%	6.7%	18.2%	4.0%



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1261	217	165	130	270	109	105	142	77	1	22	228	216	221	202	390	58	162	165	277	587
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	984	175	110	108	213	86	83	113	63	1	17	179	164	171	161	306	37	130	132	211	463
=====	78.0%	80.6%	66.7%	83.1%	78.9%	78.9%	79.0%	79.6%	81.8%	100%	77.3%	78.5%	75.9%	77.4%	79.7%	78.5%	63.8%	80.2%	80.0%	76.2%	78.9%
Very Satisfied	553	105	51	58	112	55	48	66	40	1	9	101	81	99	89	181	23	79	70	109	269
	43.9%	48.4%	30.9%	44.6%	41.5%	50.5%	45.7%	46.5%	51.9%	100%	40.9%	44.3%	37.5%	44.8%	44.1%	46.4%	39.7%	48.8%	42.4%	39.4%	45.8%
Somewhat Satisfied	431	70	59	50	101	31	35	47	23	-	8	78	83	72	72	125	14	51	62	102	194
	34.2%	32.3%	35.8%	38.5%	37.4%	28.4%	33.3%	33.1%	29.9%	-	36.4%	34.2%	38.4%	32.6%	35.6%	32.1%	24.1%	31.5%	37.6%	36.8%	33.0%
Neutral	177	21	36	9	36	18	17	22	9	-	3	28	28	33	22	65	13	22	21	42	78
	14.0%	9.7%	21.8%	6.9%	13.3%	16.5%	16.2%	15.5%	11.7%	-	13.6%	12.3%	13.0%	14.9%	10.9%	16.7%	22.4%	13.6%	12.7%	15.2%	13.3%
Unsatisfied [NET]	100	21	19	13	21	5	5	7	5	-	2	21	24	17	19	19	8	10	12	24	46
=====	7.9%	9.7%	11.5%	10.0%	7.8%	4.6%	4.8%	4.9%	6.5%	-	9.1%	9.2%	11.1%	7.7%	9.4%	4.9%	13.8%	6.2%	7.3%	8.7%	7.8%
Somewhat Unsatisfied	76	18	13	9	16	3	3	6	4	-	2	16	19	14	13	14	8	6	7	19	36
	6.0%	8.3%	7.9%	6.9%	5.9%	2.8%	2.9%	4.2%	5.2%	-	9.1%	7.0%	8.8%	6.3%	6.4%	3.6%	13.8%	3.7%	4.2%	6.9%	6.1%
Very Unsatisfied	24	3	6	4	5	2	2	1	1	-	-	5	5	3	6	5	-	4	5	5	10
	1.9%	1.4%	3.6%	3.1%	1.9%	1.8%	1.9%	0.7%	1.3%	-	-	2.2%	2.3%	1.4%	3.0%	1.3%	-	2.5%	3.0%	1.8%	1.7%



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1261	95	1090	1202	59	667	634	33	137	337	83	233	21	98	35	63	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	984	72	860	937	47	511	486	25	106	268	66	185	17	81	31	50	18	10	8
=====	78.0%	75.8%	78.9%	78.0%	79.7%	76.6%	76.7%	75.8%	77.4%	79.5%	79.5%	79.4%	81.0%	82.7%	88.6%	79.4%	81.8%	83%	80.0%
Very Satisfied	553	41	491	535	18	291	283	8	56	148	37	104	7	47	17	30	11	6	5
	43.9%	43.2%	45.0%	44.5%	30.5%	43.6%	44.6%	24.2%	40.9%	43.9%	44.6%	44.6%	33.3%	48.0%	48.6%	47.6%	50.0%	50%	50.0%
Somewhat Satisfied	431	31	369	402	29	220	203	17	50	120	29	81	10	34	14	20	7	4	3
	34.2%	32.6%	33.9%	33.4%	49.2%	33.0%	32.0%	51.5%	36.5%	35.6%	34.9%	34.8%	47.6%	34.7%	40.0%	31.7%	31.8%	33%	30.0%
Neutral	177	13	147	173	4	96	93	3	22	42	11	30	1	13	3	10	4	2	2
	14.0%	13.7%	13.5%	14.4%	6.8%	14.4%	14.7%	9.1%	16.1%	12.5%	13.3%	12.9%	4.8%	13.3%	8.6%	15.9%	18.2%	17%	20.0%
Unsatisfied [NET]	100	10	83	92	8	60	55	5	9	27	6	18	3	4	1	3	-	-	-
=====	7.9%	10.5%	7.6%	7.7%	13.6%	9.0%	8.7%	15.2%	6.6%	8.0%	7.2%	7.7%	14.3%	4.1%	2.9%	4.8%			
Somewhat Unsatisfied	76	7	63	70	6	43	40	3	7	23	6	14	3	3	1	2	-	-	-
	6.0%	7.4%	5.8%	5.8%	10.2%	6.4%	6.3%	9.1%	5.1%	6.8%	7.2%	6.0%	14.3%	3.1%	2.9%	3.2%			
Very Unsatisfied	24	3	20	22	2	17	15	2	2	4	-	4	-	1	-	1	-	-	-
	1.9%	3.2%	1.8%	1.8%	3.4%	2.5%	2.4%	6.1%	1.5%	1.2%		1.7%		1.0%		1.6%			



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	98	51	47	-	7	8	7	19	36	21	12	71	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	81	45	36	-	5	6	5	16	29	20	9	59	9	7	-	1	3	
=====	82.7%	88%	76.6%		71.4%	75.0%	71.4%	84.2%	80.6%	95%	75.0%	83.1%	90.0%	100%		100.0%	60.0%	
Very Satisfied	47	25	22	-	1	5	4	10	17	10	7	29	6	7	-	1	3	
	48.0%	49%	46.8%		14.3%	62.5%	57.1%	52.6%	47.2%	48%	58.3%	40.8%	60.0%	100%		100.0%	60.0%	
Somewhat Satisfied	34	20	14	-	4	1	1	6	12	10	2	30	3	-	-	-	-	
	34.7%	39%	29.8%		57.1%	12.5%	14.3%	31.6%	33.3%	48%	16.7%	42.3%	30.0%					
Neutral	13	4	9	-	2	1	2	2	5	1	2	9	1	-	-	-	2	
	13.3%	7.8%	19.1%		28.6%	12.5%	28.6%	10.5%	13.9%	4.8%	16.7%	12.7%	10.0%				40.0%	
Unsatisfied [NET]	4	2	2	-	-	1	-	1	2	-	1	3	-	-	-	-	-	
=====	4.1%	3.9%	4.3%			12.5%		5.3%	5.6%		8.3%	4.2%						
Somewhat Unsatisfied	3	1	2	-	-	1	-	1	1	-	1	2	-	-	-	-	-	
	3.1%	2.0%	4.3%			12.5%		5.3%	2.8%		8.3%	2.8%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.0%	2.0%							2.8%			1.4%						



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	31	17	14	-	3	1	2	6	12	7	2	22	4	5	-	1	2	
=====	88.6%	89%	87.5%		100%	100%	100%	85.7%	80.0%	100%	66.7%	88.0%	80.0%	100%		100.0%	100%	
Very Satisfied	17	9	8	-	1	1	1	5	6	3	2	9	2	5	-	1	2	
	48.6%	47%	50.0%		33.3%	100%	50.0%	71.4%	40.0%	43%	66.7%	36.0%	40.0%	100%		100.0%	100%	
Somewhat Satisfied	14	8	6	-	2	-	1	1	6	4	-	13	2	-	-	-	-	
	40.0%	42%	37.5%		66.7%		50.0%	14.3%	40.0%	57%		52.0%	40.0%					
Neutral	3	1	2	-	-	-	-	1	2	-	1	2	1	-	-	-	-	
	8.6%	5.3%	12.5%					14.3%	13.3%		33.3%	8.0%	20.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	2.9%	5.3%							6.7%			4.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.9%	5.3%							6.7%			4.0%						



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	63	32	31	-	4	7	5	12	21	14	9	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	50	28	22	-	2	5	3	10	17	13	7	37	5	2	-	-	1	
=====	79.4%	88%	71.0%		50.0%	71.4%	60.0%	83.3%	81.0%	93%	77.8%	80.4%	100.0%	100%			33.3%	
Very Satisfied	30	16	14	-	-	4	3	5	11	7	5	20	4	2	-	-	1	
	47.6%	50%	45.2%			57.1%	60.0%	41.7%	52.4%	50%	55.6%	43.5%	80.0%	100%			33.3%	
Somewhat Satisfied	20	12	8	-	2	1	-	5	6	6	2	17	1	-	-	-	-	
	31.7%	38%	25.8%		50.0%	14.3%		41.7%	28.6%	43%	22.2%	37.0%	20.0%					
Neutral	10	3	7	-	2	1	2	1	3	1	1	7	-	-	-	-	2	
	15.9%	9.4%	22.6%		50.0%	14.3%	40.0%	8.3%	14.3%	7.1%	11.1%	15.2%					66.7%	
Unsatisfied [NET]	3	1	2	-	-	1	-	1	1	-	1	2	-	-	-	-	-	
=====	4.8%	3.1%	6.5%			14.3%		8.3%	4.8%		11.1%	4.3%						
Somewhat Unsatisfied	2	-	2	-	-	1	-	1	-	-	1	1	-	-	-	-	-	
	3.2%		6.5%			14.3%		8.3%			11.1%	2.2%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.6%	3.1%							4.8%			2.2%						



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	18	12	5	-	1	1	1	2	5	7	6	10	-	1	-	-	1
=====	81.8%	80%	83.3%		100%	100%	100%	66.7%	71.4%	100%	100.0%	90.9%	100%				50.0%
Very Satisfied	11	7	3	-	-	-	1	1	4	4	4	7	-	-	-	-	-
	50.0%	47%	50.0%				100%	33.3%	57.1%	57%	66.7%	63.6%					
Somewhat Satisfied	7	5	2	-	1	1	-	1	1	3	2	3	-	1	-	-	1
	31.8%	33%	33.3%		100%	100%		33.3%	14.3%	43%	33.3%	27.3%	100%				50.0%
Neutral	4	3	1	-	-	-	-	1	2	-	-	1	2	-	-	-	1
	18.2%	20%	16.7%					33.3%	28.6%			9.1%	100.0%				50.0%



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	1	-	1	1	-	1	4	3	4	5	-	1	-	-	-	
=====	83.3%	89%	50.0%		100%	100%		50.0%	80.0%	100%	100.0%	100%		100%				
Very Satisfied	6	5	-	-	-	-	-	1	3	2	3	3	-	-	-	-	-	
	50.0%	56%						50.0%	60.0%	67%	75.0%	60.0%						
Somewhat Satisfied	4	3	1	-	1	1	-	-	1	1	1	2	-	1	-	-	-	
	33.3%	33%	50.0%		100%	100%			20.0%	33%	25.0%	40.0%		100%				
Neutral	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1	
	16.7%	11%	50.0%					50.0%	20.0%				100.0%				100%	



Q8_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	4	4	-	-	-	1	1	1	4	2	5	-	-	-	-	1	
=====	80.0%	67%	100.0%				100%	100%	50.0%	100%	100.0%	83.3%					100%	
Very Satisfied	5	2	3	-	-	-	1	-	1	2	1	4	-	-	-	-	-	
	50.0%	33%	75.0%				100%		50.0%	50%	50.0%	66.7%						
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	2	1	1	-	-	-	-	1	
	30.0%	33%	25.0%					100%		50%	50.0%	16.7%					100%	
Neutral	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	20.0%	33%							50.0%			16.7%	100.0%					



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1261	603	606	8	22	259	296	233	240	184	192	782	110	140	15	22	149	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	984	483	469	3	15	205	231	175	195	146	147	634	84	113	10	15	91	
=====	78.0%	80%	77.4%	37.5%	68.2%	79.2%	78.0%	75.1%	81.2%	79%	76.6%	81.1%	76.4%	80.7%	66.7%	68.2%	61.1%	
Very Satisfied	553	279	260	2	5	116	125	99	117	81	84	362	46	54	5	8	48	
	56.2%	58%	55.4%	66.7%	33.3%	56.6%	54.1%	56.6%	60.0%	55%	57.1%	57.1%	54.8%	47.8%	50.0%	53.3%	52.7%	
Somewhat Satisfied	431	204	209	1	10	89	106	76	78	65	63	272	38	59	5	7	43	
	43.8%	42%	44.6%	33.3%	66.7%	43.4%	45.9%	43.4%	40.0%	45%	42.9%	42.9%	45.2%	52.2%	50.0%	46.7%	47.3%	
Neutral	177	83	84	2	5	29	43	32	31	29	24	98	19	16	3	1	32	
	14.0%	14%	13.9%	25.0%	22.7%	11.2%	14.5%	13.7%	12.9%	16%	12.5%	12.5%	17.3%	11.4%	20.0%	4.5%	21.5%	
Unsatisfied [NET]	100	37	53	3	2	25	22	26	14	9	21	50	7	11	2	6	26	
=====	7.9%	6.1%	8.7%	37.5%	9.1%	9.7%	7.4%	11.2%	5.8%	4.9%	10.9%	6.4%	6.4%	7.9%	13.3%	27.3%	17.4%	
Somewhat Unsatisfied	76	28	43	-	2	19	18	19	9	8	17	35	4	7	1	2	20	
	76.0%	76%	81.1%		100%	76.0%	81.8%	73.1%	64.3%	89%	81.0%	70.0%	57.1%	63.6%	50.0%	33.3%	76.9%	
Very Unsatisfied	24	9	10	3	-	6	4	7	5	1	4	15	3	4	1	4	6	
	24.0%	24%	18.9%	100.0%		24.0%	18.2%	26.9%	35.7%	11%	19.0%	30.0%	42.9%	36.4%	50.0%	66.7%	23.1%	



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1261	217	165	130	270	109	105	142	77	1	22	228	216	221	202	390	58	162	165	277	587
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	984	175	110	108	213	86	83	113	63	1	17	179	164	171	161	306	37	130	132	211	463
=====	78.0%	80.6%	66.7%	83.1%	78.9%	78.9%	79.0%	79.6%	81.8%	100%	77.3%	78.5%	75.9%	77.4%	79.7%	78.5%	63.8%	80.2%	80.0%	76.2%	78.9%
Very Satisfied	553	105	51	58	112	55	48	66	40	1	9	101	81	99	89	181	23	79	70	109	269
	56.2%	60.0%	46.4%	53.7%	52.6%	64.0%	57.8%	58.4%	63.5%	100%	52.9%	56.4%	49.4%	57.9%	55.3%	59.2%	62.2%	60.8%	53.0%	51.7%	58.1%
Somewhat Satisfied	431	70	59	50	101	31	35	47	23	-	8	78	83	72	72	125	14	51	62	102	194
	43.8%	40.0%	53.6%	46.3%	47.4%	36.0%	42.2%	41.6%	36.5%	-	47.1%	43.6%	50.6%	42.1%	44.7%	40.8%	37.8%	39.2%	47.0%	48.3%	41.9%
Neutral	177	21	36	9	36	18	17	22	9	-	3	28	28	33	22	65	13	22	21	42	78
	14.0%	9.7%	21.8%	6.9%	13.3%	16.5%	16.2%	15.5%	11.7%	-	13.6%	12.3%	13.0%	14.9%	10.9%	16.7%	22.4%	13.6%	12.7%	15.2%	13.3%
Unsatisfied [NET]	100	21	19	13	21	5	5	7	5	-	2	21	24	17	19	19	8	10	12	24	46
=====	7.9%	9.7%	11.5%	10.0%	7.8%	4.6%	4.8%	4.9%	6.5%	-	9.1%	9.2%	11.1%	7.7%	9.4%	4.9%	13.8%	6.2%	7.3%	8.7%	7.8%
Somewhat Unsatisfied	76	18	13	9	16	3	3	6	4	-	2	16	19	14	13	14	8	6	7	19	36
	76.0%	85.7%	68.4%	69.2%	76.2%	60.0%	60.0%	85.7%	80.0%	-	100%	76.2%	79.2%	82.4%	68.4%	73.7%	100.0%	60.0%	58.3%	79.2%	78.3%
Very Unsatisfied	24	3	6	4	5	2	2	1	1	-	-	5	5	3	6	5	-	4	5	5	10
	24.0%	14.3%	31.6%	30.8%	23.8%	40.0%	40.0%	14.3%	20.0%	-	-	23.8%	20.8%	17.6%	31.6%	26.3%	-	40.0%	41.7%	20.8%	21.7%



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1261	95	1090	1202	59	667	634	33	137	337	83	233	21	98	35	63	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	984	72	860	937	47	511	486	25	106	268	66	185	17	81	31	50	18	10	8
=====	78.0%	75.8%	78.9%	78.0%	79.7%	76.6%	76.7%	75.8%	77.4%	79.5%	79.5%	79.4%	81.0%	82.7%	88.6%	79.4%	81.8%	83%	80.0%
Very Satisfied	553	41	491	535	18	291	283	8	56	148	37	104	7	47	17	30	11	6	5
	56.2%	56.9%	57.1%	57.1%	38.3%	56.9%	58.2%	32.0%	52.8%	55.2%	56.1%	56.2%	41.2%	58.0%	54.8%	60.0%	61.1%	60%	62.5%
Somewhat Satisfied	431	31	369	402	29	220	203	17	50	120	29	81	10	34	14	20	7	4	3
	43.8%	43.1%	42.9%	42.9%	61.7%	43.1%	41.8%	68.0%	47.2%	44.8%	43.9%	43.8%	58.8%	42.0%	45.2%	40.0%	38.9%	40%	37.5%
Neutral	177	13	147	173	4	96	93	3	22	42	11	30	1	13	3	10	4	2	2
	14.0%	13.7%	13.5%	14.4%	6.8%	14.4%	14.7%	9.1%	16.1%	12.5%	13.3%	12.9%	4.8%	13.3%	8.6%	15.9%	18.2%	17%	20.0%
Unsatisfied [NET]	100	10	83	92	8	60	55	5	9	27	6	18	3	4	1	3	-	-	-
=====	7.9%	10.5%	7.6%	7.7%	13.6%	9.0%	8.7%	15.2%	6.6%	8.0%	7.2%	7.7%	14.3%	4.1%	2.9%	4.8%			
Somewhat Unsatisfied	76	7	63	70	6	43	40	3	7	23	6	14	3	3	1	2	-	-	-
	76.0%	70.0%	75.9%	76.1%	75.0%	71.7%	72.7%	60.0%	77.8%	85.2%	100%	77.8%	100.0%	75.0%	100.0%	66.7%			
Very Unsatisfied	24	3	20	22	2	17	15	2	2	4	-	4	-	1	-	1	-	-	-
	24.0%	30.0%	24.1%	23.9%	25.0%	28.3%	27.3%	40.0%	22.2%	14.8%		22.2%		25.0%		33.3%			



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	98	51	47	-	7	8	7	19	36	21	12	71	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	81	45	36	-	5	6	5	16	29	20	9	59	9	7	-	1	3	
=====	82.7%	88%	76.6%		71.4%	75.0%	71.4%	84.2%	80.6%	95%	75.0%	83.1%	90.0%	100%		100.0%	60.0%	
Very Satisfied	47	25	22	-	1	5	4	10	17	10	7	29	6	7	-	1	3	
	58.0%	56%	61.1%		20.0%	83.3%	80.0%	62.5%	58.6%	50%	77.8%	49.2%	66.7%	100%		100.0%	100%	
Somewhat Satisfied	34	20	14	-	4	1	1	6	12	10	2	30	3	-	-	-	-	
	42.0%	44%	38.9%		80.0%	16.7%	20.0%	37.5%	41.4%	50%	22.2%	50.8%	33.3%					
Neutral	13	4	9	-	2	1	2	2	5	1	2	9	1	-	-	-	2	
	13.3%	7.8%	19.1%		28.6%	12.5%	28.6%	10.5%	13.9%	4.8%	16.7%	12.7%	10.0%				40.0%	
Unsatisfied [NET]	4	2	2	-	-	1	-	1	2	-	1	3	-	-	-	-	-	
=====	4.1%	3.9%	4.3%			12.5%		5.3%	5.6%		8.3%	4.2%						
Somewhat Unsatisfied	3	1	2	-	-	1	-	1	1	-	1	2	-	-	-	-	-	
	75.0%	50%	100.0%			100%		100%	50.0%		100.0%	66.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	50%							50.0%			33.3%						



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	31	17	14	-	3	1	2	6	12	7	2	22	4	5	-	1	2	
=====	88.6%	89%	87.5%		100%	100%	100%	85.7%	80.0%	100%	66.7%	88.0%	80.0%	100%		100.0%	100%	
Very Satisfied	17	9	8	-	1	1	1	5	6	3	2	9	2	5	-	1	2	
	54.8%	53%	57.1%		33.3%	100%	50.0%	83.3%	50.0%	43%	100.0%	40.9%	50.0%	100%		100.0%	100%	
Somewhat Satisfied	14	8	6	-	2	-	1	1	6	4	-	13	2	-	-	-	-	
	45.2%	47%	42.9%		66.7%		50.0%	16.7%	50.0%	57%		59.1%	50.0%					
Neutral	3	1	2	-	-	-	-	1	2	-	1	2	1	-	-	-	-	
	8.6%	5.3%	12.5%					14.3%	13.3%		33.3%	8.0%	20.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	2.9%	5.3%							6.7%			4.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%	100%							100%			100%						



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	63	32	31	-	4	7	5	12	21	14	9	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	50	28	22	-	2	5	3	10	17	13	7	37	5	2	-	-	1	
=====	79.4%	88%	71.0%		50.0%	71.4%	60.0%	83.3%	81.0%	93%	77.8%	80.4%	100.0%	100%			33.3%	
Very Satisfied	30	16	14	-	-	4	3	5	11	7	5	20	4	2	-	-	1	
	60.0%	57%	63.6%			80.0%	100%	50.0%	64.7%	54%	71.4%	54.1%	80.0%	100%			100%	
Somewhat Satisfied	20	12	8	-	2	1	-	5	6	6	2	17	1	-	-	-	-	
	40.0%	43%	36.4%		100%	20.0%		50.0%	35.3%	46%	28.6%	45.9%	20.0%					
Neutral	10	3	7	-	2	1	2	1	3	1	1	7	-	-	-	-	2	
	15.9%	9.4%	22.6%		50.0%	14.3%	40.0%	8.3%	14.3%	7.1%	11.1%	15.2%					66.7%	
Unsatisfied [NET]	3	1	2	-	-	1	-	1	1	-	1	2	-	-	-	-	-	
=====	4.8%	3.1%	6.5%			14.3%		8.3%	4.8%		11.1%	4.3%						
Somewhat Unsatisfied	2	-	2	-	-	1	-	1	-	-	1	1	-	-	-	-	-	
	66.7%		100.0%			100%		100%			100.0%	50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	100%							100%			50.0%						



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	18	12	5	-	1	1	1	2	5	7	6	10	-	1	-	-	1
=====	81.8%	80%	83.3%		100%	100%	100%	66.7%	71.4%	100%	100.0%	90.9%		100%			50.0%
Very Satisfied	11	7	3	-	-	-	1	1	4	4	4	7	-	-	-	-	-
	61.1%	58%	60.0%				100%	50.0%	80.0%	57%	66.7%	70.0%					
Somewhat Satisfied	7	5	2	-	1	1	-	1	1	3	2	3	-	1	-	-	1
	38.9%	42%	40.0%		100%	100%		50.0%	20.0%	43%	33.3%	30.0%		100%			100%
Neutral	4	3	1	-	-	-	-	1	2	-	-	1	2	-	-	-	1
	18.2%	20%	16.7%					33.3%	28.6%			9.1%	100.0%				50.0%



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	8	1	-	1	1	-	1	4	3	4	5	-	1	-	-	-	
=====	83.3%	89%	50.0%		100%	100%		50.0%	80.0%	100%	100.0%	100%		100%				
Very Satisfied	6	5	-	-	-	-	-	1	3	2	3	3	-	-	-	-	-	
	60.0%	62%						100%	75.0%	67%	75.0%	60.0%						
Somewhat Satisfied	4	3	1	-	1	1	-	-	1	1	1	2	-	1	-	-	-	
	40.0%	38%	100.0%		100%	100%			25.0%	33%	25.0%	40.0%		100%				
Neutral	2	1	1	-	-	-	-	1	1	-	-	-	1	-	-	-	1	
	16.7%	11%	50.0%					50.0%	20.0%				100.0%				100%	



Q8_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Adequacy of street lighting in commercial/retail areas of the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	4	4	-	-	-	1	1	1	4	2	5	-	-	-	-	1	
=====	80.0%	67%	100.0%				100%	100%	50.0%	100%	100.0%	83.3%					100%	
Very Satisfied	5	2	3	-	-	-	1	-	1	2	1	4	-	-	-	-	-	
	62.5%	50%	75.0%				100%		100%	50%	50.0%	80.0%						
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	2	1	1	-	-	-	-	1	
	37.5%	50%	25.0%					100%		50%	50.0%	20.0%					100%	
Neutral	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	20.0%	33%							50.0%			16.7%	100.0%					



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1116	536	533	8	22	209	243	214	227	177	170	682	108	110	13	17	137	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	808	386	391	2	14	127	164	162	178	147	126	510	74	70	7	11	91	
=====	72.4%	72%	73.4%	25.0%	63.6%	60.8%	67.5%	75.7%	78.4%	83%	74.1%	74.8%	68.5%	63.6%	53.8%	64.7%	66.4%	
Very Satisfied	493	239	235	-	6	65	85	104	117	106	70	308	48	46	3	4	58	
	44.2%	45%	44.1%		27.3%	31.1%	35.0%	48.6%	51.5%	60%	41.2%	45.2%	44.4%	41.8%	23.1%	23.5%	42.3%	
Somewhat Satisfied	315	147	156	2	8	62	79	58	61	41	56	202	26	24	4	7	33	
	28.2%	27%	29.3%	25.0%	36.4%	29.7%	32.5%	27.1%	26.9%	23%	32.9%	29.6%	24.1%	21.8%	30.8%	41.2%	24.1%	
Neutral	183	90	86	4	5	46	54	29	23	22	29	99	21	24	4	-	22	
	16.4%	17%	16.1%	50.0%	22.7%	22.0%	22.2%	13.6%	10.1%	12%	17.1%	14.5%	19.4%	21.8%	30.8%		16.1%	
Unsatisfied [NET]	125	60	56	2	3	36	25	23	26	8	15	73	13	16	2	6	24	
=====	11.2%	11%	10.5%	25.0%	13.6%	17.2%	10.3%	10.7%	11.5%	4.5%	8.8%	10.7%	12.0%	14.5%	15.4%	35.3%	17.5%	
Somewhat Unsatisfied	72	31	37	-	1	21	17	9	18	3	10	42	7	12	1	2	12	
	6.5%	5.8%	6.9%		4.5%	10.0%	7.0%	4.2%	7.9%	1.7%	5.9%	6.2%	6.5%	10.9%	7.7%	11.8%	8.8%	
Very Unsatisfied	53	29	19	2	2	15	8	14	8	5	5	31	6	4	1	4	12	
	4.7%	5.4%	3.6%	25.0%	9.1%	7.2%	3.3%	6.5%	3.5%	2.8%	2.9%	4.5%	5.6%	3.6%	7.7%	23.5%	8.8%	



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1116	181	146	111	250	97	99	128	59	1	21	176	173	198	190	375	53	145	153	242	513
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	808	122	100	86	175	75	76	104	38	1	15	114	112	145	142	292	37	103	108	170	383
=====	72.4%	67.4%	68.5%	77.5%	70.0%	77.3%	76.8%	81.2%	64.4%	100%	71.4%	64.8%	64.7%	73.2%	74.7%	77.9%	69.8%	71.0%	70.6%	70.2%	74.7%
Very Satisfied	493	64	62	53	104	50	41	69	27	1	9	65	59	83	87	196	25	68	69	97	228
	44.2%	35.4%	42.5%	47.7%	41.6%	51.5%	41.4%	53.9%	45.8%	100%	42.9%	36.9%	34.1%	41.9%	45.8%	52.3%	47.2%	46.9%	45.1%	40.1%	44.4%
Somewhat Satisfied	315	58	38	33	71	25	35	35	11	-	6	49	53	62	55	96	12	35	39	73	155
	28.2%	32.0%	26.0%	29.7%	28.4%	25.8%	35.4%	27.3%	18.6%	-	28.6%	27.8%	30.6%	31.3%	28.9%	25.6%	22.6%	24.1%	25.5%	30.2%	30.2%
Neutral	183	36	30	9	44	13	16	16	12	-	5	41	31	34	26	50	9	28	33	35	77
	16.4%	19.9%	20.5%	8.1%	17.6%	13.4%	16.2%	12.5%	20.3%	-	23.8%	23.3%	17.9%	17.2%	13.7%	13.3%	17.0%	19.3%	21.6%	14.5%	15.0%
Unsatisfied [NET]	125	23	16	16	31	9	7	8	9	-	1	21	30	19	22	33	7	14	12	37	53
=====	11.2%	12.7%	11.0%	14.4%	12.4%	9.3%	7.1%	6.2%	15.3%	-	4.8%	11.9%	17.3%	9.6%	11.6%	8.8%	13.2%	9.7%	7.8%	15.3%	10.3%
Somewhat Unsatisfied	72	15	7	8	17	6	4	5	6	-	-	13	18	14	9	18	4	4	6	24	34
	6.5%	8.3%	4.8%	7.2%	6.8%	6.2%	4.0%	3.9%	10.2%	-	-	7.4%	10.4%	7.1%	4.7%	4.8%	7.5%	2.8%	3.9%	9.9%	6.6%
Very Unsatisfied	53	8	9	8	14	3	3	3	3	-	1	8	12	5	13	15	3	10	6	13	19
	4.7%	4.4%	6.2%	7.2%	5.6%	3.1%	3.0%	2.3%	5.1%	-	4.8%	4.5%	6.9%	2.5%	6.8%	4.0%	5.7%	6.9%	3.9%	5.4%	3.7%



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1116	94	954	1059	57	613	580	33	136	259	65	175	19	89	29	60	19	11	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	808	62	704	763	45	442	416	26	105	182	49	118	15	63	22	41	16	10	6
=====	72.4%	66.0%	73.8%	72.0%	78.9%	72.1%	71.7%	78.8%	77.2%	70.3%	75.4%	67.4%	78.9%	70.8%	75.9%	68.3%	84.2%	91%	75.0%
Very Satisfied	493	43	427	462	31	277	258	19	62	99	22	67	10	44	18	26	11	6	5
	44.2%	45.7%	44.8%	43.6%	54.4%	45.2%	44.5%	57.6%	45.6%	38.2%	33.8%	38.3%	52.6%	49.4%	62.1%	43.3%	57.9%	55%	62.5%
Somewhat Satisfied	315	19	277	301	14	165	158	7	43	83	27	51	5	19	4	15	5	4	1
	28.2%	20.2%	29.0%	28.4%	24.6%	26.9%	27.2%	21.2%	31.6%	32.0%	41.5%	29.1%	26.3%	21.3%	13.8%	25.0%	26.3%	36%	12.5%
Neutral	183	14	153	175	8	98	94	4	25	45	10	32	3	14	2	12	1	1	-
	16.4%	14.9%	16.0%	16.5%	14.0%	16.0%	16.2%	12.1%	18.4%	17.4%	15.4%	18.3%	15.8%	15.7%	6.9%	20.0%	5.3%	9.1%	
Unsatisfied [NET]	125	18	97	121	4	73	70	3	6	32	6	25	1	12	5	7	2	-	2
=====	11.2%	19.1%	10.2%	11.4%	7.0%	11.9%	12.1%	9.1%	4.4%	12.4%	9.2%	14.3%	5.3%	13.5%	17.2%	11.7%	10.5%		25.0%
Somewhat Unsatisfied	72	9	58	69	3	39	37	2	4	22	5	16	1	6	3	3	1	-	1
	6.5%	9.6%	6.1%	6.5%	5.3%	6.4%	6.4%	6.1%	2.9%	8.5%	7.7%	9.1%	5.3%	6.7%	10.3%	5.0%	5.3%		12.5%
Very Unsatisfied	53	9	39	52	1	34	33	1	2	10	1	9	-	6	2	4	1	-	1
	4.7%	9.6%	4.1%	4.9%	1.8%	5.5%	5.7%	3.0%	1.5%	3.9%	1.5%	5.1%		6.7%	6.9%	6.7%	5.3%		12.5%



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	89	45	44	-	7	8	6	17	32	19	12	63	10	5	-	-	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	63	31	32	-	6	6	3	12	21	15	8	47	6	4	-	-	3
=====	70.8%	69%	72.7%		85.7%	75.0%	50.0%	70.6%	65.6%	79%	66.7%	74.6%	60.0%	80.0%			60.0%
Very Satisfied	44	19	25	-	3	3	2	9	15	12	4	32	6	4	-	-	3
	49.4%	42%	56.8%		42.9%	37.5%	33.3%	52.9%	46.9%	63%	33.3%	50.8%	60.0%	80.0%			60.0%
Somewhat Satisfied	19	12	7	-	3	3	1	3	6	3	4	15	-	-	-	-	-
	21.3%	27%	15.9%		42.9%	37.5%	16.7%	17.6%	18.8%	16%	33.3%	23.8%					
Neutral	14	9	5	-	1	1	3	2	4	3	2	8	3	-	-	-	1
	15.7%	20%	11.4%		14.3%	12.5%	50.0%	11.8%	12.5%	16%	16.7%	12.7%	30.0%				20.0%
Unsatisfied [NET]	12	5	7	-	-	1	-	3	7	1	2	8	1	1	-	-	1
=====	13.5%	11%	15.9%			12.5%		17.6%	21.9%	5.3%	16.7%	12.7%	10.0%	20.0%			20.0%
Somewhat Unsatisfied	6	3	3	-	-	-	-	2	4	-	1	4	-	1	-	-	1
	6.7%	6.7%	6.8%					11.8%	12.5%		8.3%	6.3%		20.0%			20.0%
Very Unsatisfied	6	2	4	-	-	1	-	1	3	1	1	4	1	-	-	-	-
	6.7%	4.4%	9.1%			12.5%		5.9%	9.4%	5.3%	8.3%	6.3%	10.0%				



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	15	14	-	3	1	2	6	13	4	2	20	5	4	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	22	11	11	-	3	1	1	5	9	3	2	16	4	3	-	-	1	
=====	75.9%	73%	78.6%		100%	100%	50.0%	83.3%	69.2%	75%	100.0%	80.0%	80.0%	75.0%			50.0%	
Very Satisfied	18	8	10	-	3	-	-	5	8	2	2	12	4	3	-	-	1	
	62.1%	53%	71.4%		100%			83.3%	61.5%	50%	100.0%	60.0%	80.0%	75.0%			50.0%	
Somewhat Satisfied	4	3	1	-	-	1	1	-	1	1	-	4	-	-	-	-	-	
	13.8%	20%	7.1%			100%	50.0%		7.7%	25%		20.0%						
Neutral	2	2	-	-	-	-	1	-	-	1	-	1	1	-	-	-	-	
	6.9%	13%					50.0%			25%		5.0%	20.0%					
Unsatisfied [NET]	5	2	3	-	-	-	-	1	4	-	-	3	-	1	-	-	1	
=====	17.2%	13%	21.4%					16.7%	30.8%			15.0%		25.0%			50.0%	
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	3	-	-	1	-	1	-	-	1	
	10.3%	13%	7.1%						23.1%			5.0%		25.0%			50.0%	
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	6.9%		14.3%					16.7%	7.7%			10.0%						



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	30	30	-	4	7	4	11	19	15	10	43	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	20	21	-	3	5	2	7	12	12	6	31	2	1	-	-	2	
=====	68.3%	67%	70.0%		75.0%	71.4%	50.0%	63.6%	63.2%	80%	60.0%	72.1%	40.0%	100%			66.7%	
Very Satisfied	26	11	15	-	-	3	2	4	7	10	2	20	2	1	-	-	2	
	43.3%	37%	50.0%			42.9%	50.0%	36.4%	36.8%	67%	20.0%	46.5%	40.0%	100%			66.7%	
Somewhat Satisfied	15	9	6	-	3	2	-	3	5	2	4	11	-	-	-	-	-	
	25.0%	30%	20.0%		75.0%	28.6%		27.3%	26.3%	13%	40.0%	25.6%						
Neutral	12	7	5	-	1	1	2	2	4	2	2	7	2	-	-	-	1	
	20.0%	23%	16.7%		25.0%	14.3%	50.0%	18.2%	21.1%	13%	20.0%	16.3%	40.0%				33.3%	
Unsatisfied [NET]	7	3	4	-	-	1	-	2	3	1	2	5	1	-	-	-	-	
=====	11.7%	10%	13.3%			14.3%		18.2%	15.8%	6.7%	20.0%	11.6%	20.0%					
Somewhat Unsatisfied	3	1	2	-	-	-	-	2	1	-	1	3	-	-	-	-	-	
	5.0%	3.3%	6.7%					18.2%	5.3%		10.0%	7.0%						
Very Unsatisfied	4	2	2	-	-	1	-	-	2	1	1	2	1	-	-	-	-	
	6.7%	6.7%	6.7%			14.3%			10.5%	6.7%	10.0%	4.7%	20.0%					



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY								
	TOTAL	MALE	FEMALE	NON-BINARY	ONLINE MODE [NET]							BLACK/AFRICAN			PACIFIC ISLANDER		NATIVE AMERICAN		OTHER
					18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	AMERICAN	ASIAN	ISLANDER	AMERICAN	OTHER		
Total	19	15	3	-	1	1	-	2	7	6	6	9	2	1	-	-	1		
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%		
Satisfied [NET]	16	12	3	-	1	-	-	2	6	5	5	7	2	1	-	-	1		
=====	84.2%	80%	100.0%	-	100%	-	-	100%	85.7%	83%	83.3%	77.8%	100.0%	100%	-	-	100%		
Very Satisfied	11	8	3	-	-	-	-	2	3	5	2	6	1	1	-	-	1		
	57.9%	53%	100.0%	-	-	-	-	100%	42.9%	83%	33.3%	66.7%	50.0%	100%	-	-	100%		
Somewhat Satisfied	5	4	-	-	1	-	-	-	3	-	3	1	1	-	-	-	-		
	26.3%	27%	-	-	100%	-	-	-	42.9%	-	50.0%	11.1%	50.0%	-	-	-	-		
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-		
	5.3%	6.7%	-	-	-	100%	-	-	-	-	-	11.1%	-	-	-	-	-		
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-		
=====	10.5%	13%	-	-	-	-	-	-	14.3%	17%	16.7%	11.1%	-	-	-	-	-		
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-		
	5.3%	6.7%	-	-	-	-	-	-	14.3%	-	-	11.1%	-	-	-	-	-		
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-		
	5.3%	6.7%	-	-	-	-	-	-	-	17%	16.7%	-	-	-	-	-	-		



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	9	1	-	1	1	-	1	5	3	4	5	1	1	-	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%				
Satisfied [NET]	10	8	1	-	1	-	-	1	5	3	4	4	1	1	-	-	-	
=====	90.9%	89%	100.0%		100%			100%	100%	100%	100.0%	80.0%	100.0%	100%				
Very Satisfied	6	5	1	-	-	-	-	1	2	3	2	3	-	1	-	-	-	
	54.5%	56%	100.0%					100%	40.0%	100%	50.0%	60.0%		100%				
Somewhat Satisfied	4	3	-	-	1	-	-	-	3	-	2	1	1	-	-	-	-	
	36.4%	33%			100%				60.0%		50.0%	20.0%	100.0%					
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	9.1%	11%				100%						20.0%						



Q9_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	1	1	2	1	3	1	-	-	-	1	
=====	75.0%	67%	100.0%					100%	50.0%	67%	50.0%	75.0%	100.0%				100%	
Very Satisfied	5	3	2	-	-	-	-	1	1	2	-	3	1	-	-	-	1	
	62.5%	50%	100.0%					100%	50.0%	67%		75.0%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	12.5%	17%									50.0%							
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
=====	25.0%	33%							50.0%	33%	50.0%	25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	12.5%	17%							50.0%			25.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	12.5%	17%								33%	50.0%							



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1116	536	533	8	22	209	243	214	227	177	170	682	108	110	13	17	137
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	808	386	391	2	14	127	164	162	178	147	126	510	74	70	7	11	91
=====	72.4%	72%	73.4%	25.0%	63.6%	60.8%	67.5%	75.7%	78.4%	83%	74.1%	74.8%	68.5%	63.6%	53.8%	64.7%	66.4%
Very Satisfied	493	239	235	-	6	65	85	104	117	106	70	308	48	46	3	4	58
	61.0%	62%	60.1%		42.9%	51.2%	51.8%	64.2%	65.7%	72%	55.6%	60.4%	64.9%	65.7%	42.9%	36.4%	63.7%
Somewhat Satisfied	315	147	156	2	8	62	79	58	61	41	56	202	26	24	4	7	33
	39.0%	38%	39.9%	100.0%	57.1%	48.8%	48.2%	35.8%	34.3%	28%	44.4%	39.6%	35.1%	34.3%	57.1%	63.6%	36.3%
Neutral	183	90	86	4	5	46	54	29	23	22	29	99	21	24	4	-	22
	16.4%	17%	16.1%	50.0%	22.7%	22.0%	22.2%	13.6%	10.1%	12%	17.1%	14.5%	19.4%	21.8%	30.8%		16.1%
Unsatisfied [NET]	125	60	56	2	3	36	25	23	26	8	15	73	13	16	2	6	24
=====	11.2%	11%	10.5%	25.0%	13.6%	17.2%	10.3%	10.7%	11.5%	4.5%	8.8%	10.7%	12.0%	14.5%	15.4%	35.3%	17.5%
Somewhat Unsatisfied	72	31	37	-	1	21	17	9	18	3	10	42	7	12	1	2	12
	57.6%	52%	66.1%		33.3%	58.3%	68.0%	39.1%	69.2%	38%	66.7%	57.5%	53.8%	75.0%	50.0%	33.3%	50.0%
Very Unsatisfied	53	29	19	2	2	15	8	14	8	5	5	31	6	4	1	4	12
	42.4%	48%	33.9%	100.0%	66.7%	41.7%	32.0%	60.9%	30.8%	62%	33.3%	42.5%	46.2%	25.0%	50.0%	66.7%	50.0%



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1116	181	146	111	250	97	99	128	59	1	21	176	173	198	190	375	53	145	153	242	513
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	808	122	100	86	175	75	76	104	38	1	15	114	112	145	142	292	37	103	108	170	383
=====	72.4%	67.4%	68.5%	77.5%	70.0%	77.3%	76.8%	81.2%	64.4%	100%	71.4%	64.8%	64.7%	73.2%	74.7%	77.9%	69.8%	71.0%	70.6%	70.2%	74.7%
Very Satisfied	493	64	62	53	104	50	41	69	27	1	9	65	59	83	87	196	25	68	69	97	228
	61.0%	52.5%	62.0%	61.6%	59.4%	66.7%	53.9%	66.3%	71.1%	100%	60.0%	57.0%	52.7%	57.2%	61.3%	67.1%	67.6%	66.0%	63.9%	57.1%	59.5%
Somewhat Satisfied	315	58	38	33	71	25	35	35	11	-	6	49	53	62	55	96	12	35	39	73	155
	39.0%	47.5%	38.0%	38.4%	40.6%	33.3%	46.1%	33.7%	28.9%	-	40.0%	43.0%	47.3%	42.8%	38.7%	32.9%	32.4%	34.0%	36.1%	42.9%	40.5%
Neutral	183	36	30	9	44	13	16	16	12	-	5	41	31	34	26	50	9	28	33	35	77
	16.4%	19.9%	20.5%	8.1%	17.6%	13.4%	16.2%	12.5%	20.3%	-	23.8%	23.3%	17.9%	17.2%	13.7%	13.3%	17.0%	19.3%	21.6%	14.5%	15.0%
Unsatisfied [NET]	125	23	16	16	31	9	7	8	9	-	1	21	30	19	22	33	7	14	12	37	53
=====	11.2%	12.7%	11.0%	14.4%	12.4%	9.3%	7.1%	6.2%	15.3%	-	4.8%	11.9%	17.3%	9.6%	11.6%	8.8%	13.2%	9.7%	7.8%	15.3%	10.3%
Somewhat Unsatisfied	72	15	7	8	17	6	4	5	6	-	-	13	18	14	9	18	4	4	6	24	34
	57.6%	65.2%	43.8%	50.0%	54.8%	66.7%	57.1%	62.5%	66.7%	-	-	61.9%	60.0%	73.7%	40.9%	54.5%	57.1%	28.6%	50.0%	64.9%	64.2%
Very Unsatisfied	53	8	9	8	14	3	3	3	3	-	1	8	12	5	13	15	3	10	6	13	19
	42.4%	34.8%	56.2%	50.0%	45.2%	33.3%	42.9%	37.5%	33.3%	-	100%	38.1%	40.0%	26.3%	59.1%	45.5%	42.9%	71.4%	50.0%	35.1%	35.8%



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1116	94	954	1059	57	613	580	33	136	259	65	175	19	89	29	60	19	11	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	808	62	704	763	45	442	416	26	105	182	49	118	15	63	22	41	16	10	6
=====	72.4%	66.0%	73.8%	72.0%	78.9%	72.1%	71.7%	78.8%	77.2%	70.3%	75.4%	67.4%	78.9%	70.8%	75.9%	68.3%	84.2%	91%	75.0%
Very Satisfied	493	43	427	462	31	277	258	19	62	99	22	67	10	44	18	26	11	6	5
	61.0%	69.4%	60.7%	60.6%	68.9%	62.7%	62.0%	73.1%	59.0%	54.4%	44.9%	56.8%	66.7%	69.8%	81.8%	63.4%	68.8%	60%	83.3%
Somewhat Satisfied	315	19	277	301	14	165	158	7	43	83	27	51	5	19	4	15	5	4	1
	39.0%	30.6%	39.3%	39.4%	31.1%	37.3%	38.0%	26.9%	41.0%	45.6%	55.1%	43.2%	33.3%	30.2%	18.2%	36.6%	31.2%	40%	16.7%
Neutral	183	14	153	175	8	98	94	4	25	45	10	32	3	14	2	12	1	1	-
	16.4%	14.9%	16.0%	16.5%	14.0%	16.0%	16.2%	12.1%	18.4%	17.4%	15.4%	18.3%	15.8%	15.7%	6.9%	20.0%	5.3%	9.1%	
Unsatisfied [NET]	125	18	97	121	4	73	70	3	6	32	6	25	1	12	5	7	2	-	2
=====	11.2%	19.1%	10.2%	11.4%	7.0%	11.9%	12.1%	9.1%	4.4%	12.4%	9.2%	14.3%	5.3%	13.5%	17.2%	11.7%	10.5%		25.0%
Somewhat Unsatisfied	72	9	58	69	3	39	37	2	4	22	5	16	1	6	3	3	1	-	1
	57.6%	50.0%	59.8%	57.0%	75.0%	53.4%	52.9%	66.7%	66.7%	68.8%	83.3%	64.0%	100.0%	50.0%	60.0%	42.9%	50.0%		50.0%
Very Unsatisfied	53	9	39	52	1	34	33	1	2	10	1	9	-	6	2	4	1	-	1
	42.4%	50.0%	40.2%	43.0%	25.0%	46.6%	47.1%	33.3%	33.3%	31.2%	16.7%	36.0%		50.0%	40.0%	57.1%	50.0%		50.0%



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	89	45	44	-	7	8	6	17	32	19	12	63	10	5	-	-	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	63	31	32	-	6	6	3	12	21	15	8	47	6	4	-	-	3
=====	70.8%	69%	72.7%		85.7%	75.0%	50.0%	70.6%	65.6%	79%	66.7%	74.6%	60.0%	80.0%			60.0%
Very Satisfied	44	19	25	-	3	3	2	9	15	12	4	32	6	4	-	-	3
	69.8%	61%	78.1%		50.0%	50.0%	66.7%	75.0%	71.4%	80%	50.0%	68.1%	100.0%	100%			100%
Somewhat Satisfied	19	12	7	-	3	3	1	3	6	3	4	15	-	-	-	-	-
	30.2%	39%	21.9%		50.0%	50.0%	33.3%	25.0%	28.6%	20%	50.0%	31.9%					
Neutral	14	9	5	-	1	1	3	2	4	3	2	8	3	-	-	-	1
	15.7%	20%	11.4%		14.3%	12.5%	50.0%	11.8%	12.5%	16%	16.7%	12.7%	30.0%				20.0%
Unsatisfied [NET]	12	5	7	-	-	1	-	3	7	1	2	8	1	1	-	-	1
=====	13.5%	11%	15.9%			12.5%		17.6%	21.9%	5.3%	16.7%	12.7%	10.0%	20.0%			20.0%
Somewhat Unsatisfied	6	3	3	-	-	-	-	2	4	-	1	4	-	1	-	-	1
	50.0%	60%	42.9%					66.7%	57.1%		50.0%	50.0%		100%			100%
Very Unsatisfied	6	2	4	-	-	1	-	1	3	1	1	4	1	-	-	-	-
	50.0%	40%	57.1%			100%		33.3%	42.9%	100%	50.0%	50.0%	100.0%				



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	15	14	-	3	1	2	6	13	4	2	20	5	4	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	22	11	11	-	3	1	1	5	9	3	2	16	4	3	-	-	1	
=====	75.9%	73%	78.6%		100%	100%	50.0%	83.3%	69.2%	75%	100.0%	80.0%	80.0%	75.0%			50.0%	
Very Satisfied	18	8	10	-	3	-	-	5	8	2	2	12	4	3	-	-	1	
	81.8%	73%	90.9%		100%			100%	88.9%	67%	100.0%	75.0%	100.0%	100%			100%	
Somewhat Satisfied	4	3	1	-	-	1	1	-	1	1	-	4	-	-	-	-	-	
	18.2%	27%	9.1%			100%	100%		11.1%	33%		25.0%						
Neutral	2	2	-	-	-	-	1	-	-	1	-	1	1	-	-	-	-	
	6.9%	13%					50.0%			25%		5.0%	20.0%					
Unsatisfied [NET]	5	2	3	-	-	-	-	1	4	-	-	3	-	1	-	-	1	
=====	17.2%	13%	21.4%					16.7%	30.8%			15.0%		25.0%			50.0%	
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	3	-	-	1	-	1	-	-	1	
	60.0%	100%	33.3%						75.0%			33.3%		100%			100%	
Very Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	40.0%		66.7%					100%	25.0%			66.7%						



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	60	30	30	-	4	7	4	11	19	15	10	43	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	20	21	-	3	5	2	7	12	12	6	31	2	1	-	-	2	
=====	68.3%	67%	70.0%		75.0%	71.4%	50.0%	63.6%	63.2%	80%	60.0%	72.1%	40.0%	100%			66.7%	
Very Satisfied	26	11	15	-	-	3	2	4	7	10	2	20	2	1	-	-	2	
	63.4%	55%	71.4%			60.0%	100%	57.1%	58.3%	83%	33.3%	64.5%	100.0%	100%			100%	
Somewhat Satisfied	15	9	6	-	3	2	-	3	5	2	4	11	-	-	-	-	-	
	36.6%	45%	28.6%		100%	40.0%		42.9%	41.7%	17%	66.7%	35.5%						
Neutral	12	7	5	-	1	1	2	2	4	2	2	7	2	-	-	-	1	
	20.0%	23%	16.7%		25.0%	14.3%	50.0%	18.2%	21.1%	13%	20.0%	16.3%	40.0%				33.3%	
Unsatisfied [NET]	7	3	4	-	-	1	-	2	3	1	2	5	1	-	-	-	-	
=====	11.7%	10%	13.3%			14.3%		18.2%	15.8%	6.7%	20.0%	11.6%	20.0%					
Somewhat Unsatisfied	3	1	2	-	-	-	-	2	1	-	1	3	-	-	-	-	-	
	42.9%	33%	50.0%					100%	33.3%		50.0%	60.0%						
Very Unsatisfied	4	2	2	-	-	1	-	-	2	1	1	2	1	-	-	-	-	
	57.1%	67%	50.0%			100%			66.7%	100%	50.0%	40.0%	100.0%					



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	19	15	3	-	1	1	-	2	7	6	6	9	2	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	16	12	3	-	1	-	-	2	6	5	5	7	2	1	-	-	1
=====	84.2%	80%	100.0%		100%			100%	85.7%	83%	83.3%	77.8%	100.0%	100%			100%
Very Satisfied	11	8	3	-	-	-	-	2	3	5	2	6	1	1	-	-	1
	68.8%	67%	100.0%					100%	50.0%	100%	40.0%	85.7%	50.0%	100%			100%
Somewhat Satisfied	5	4	-	-	1	-	-	-	3	-	3	1	1	-	-	-	-
	31.2%	33%			100%				50.0%		60.0%	14.3%	50.0%				
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	5.3%	6.7%				100%						11.1%					
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-
=====	10.5%	13%							14.3%	17%	16.7%	11.1%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	50.0%	50%							100%			100%					
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	50.0%	50%								100%	100.0%						



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	11	9	1	-	1	1	-	1	5	3	4	5	1	1	-	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%				
Satisfied [NET]	10	8	1	-	1	-	-	1	5	3	4	4	1	1	-	-	-	
=====	90.9%	89%	100.0%		100%			100%	100%	100%	100.0%	80.0%	100.0%	100%				
Very Satisfied	6	5	1	-	-	-	-	1	2	3	2	3	-	1	-	-	-	
	60.0%	62%	100.0%					100%	40.0%	100%	50.0%	75.0%		100%				
Somewhat Satisfied	4	3	-	-	1	-	-	-	3	-	2	1	1	-	-	-	-	
	40.0%	38%			100%				60.0%		50.0%	25.0%	100.0%					
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	9.1%	11%				100%						20.0%						



Q9_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall quality of local police service
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	1	1	2	1	3	1	-	-	-	1	
=====	75.0%	67%	100.0%					100%	50.0%	67%	50.0%	75.0%	100.0%				100%	
Very Satisfied	5	3	2	-	-	-	-	1	1	2	-	3	1	-	-	-	1	
	83.3%	75%	100.0%					100%	100%	100%		100%	100.0%				100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	16.7%	25%									100.0%							
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
=====	25.0%	33%							50.0%	33%	50.0%	25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	50%							100%			100%						
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	50.0%	50%								100%	100.0%							



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1110	538	525	8	21	208	250	218	222	168	170	674	110	111	14	17	139
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	709	344	341	1	13	119	148	138	151	127	105	440	75	67	5	7	74
=====	63.9%	64%	65.0%	12.5%	61.9%	57.2%	59.2%	63.3%	68.0%	76%	61.8%	65.3%	68.2%	60.4%	35.7%	41.2%	53.2%
Very Satisfied	356	175	168	1	5	53	74	68	78	73	57	217	39	41	2	3	33
	32.1%	33%	32.0%	12.5%	23.8%	25.5%	29.6%	31.2%	35.1%	43%	33.5%	32.2%	35.5%	36.9%	14.3%	17.6%	23.7%
Somewhat Satisfied	353	169	173	-	8	66	74	70	73	54	48	223	36	26	3	4	41
	31.8%	31%	33.0%		38.1%	31.7%	29.6%	32.1%	32.9%	32%	28.2%	33.1%	32.7%	23.4%	21.4%	23.5%	29.5%
Neutral	199	97	96	4	5	44	56	36	32	21	33	110	23	26	6	4	23
	17.9%	18%	18.3%	50.0%	23.8%	21.2%	22.4%	16.5%	14.4%	12%	19.4%	16.3%	20.9%	23.4%	42.9%	23.5%	16.5%
Unsatisfied [NET]	202	97	88	3	3	45	46	44	39	20	32	124	12	18	3	6	42
=====	18.2%	18%	16.8%	37.5%	14.3%	21.6%	18.4%	20.2%	17.6%	12%	18.8%	18.4%	10.9%	16.2%	21.4%	35.3%	30.2%
Somewhat Unsatisfied	119	54	56	1	2	25	29	22	26	14	17	82	6	14	1	1	15
	10.7%	10%	10.7%	12.5%	9.5%	12.0%	11.6%	10.1%	11.7%	8.3%	10.0%	12.2%	5.5%	12.6%	7.1%	5.9%	10.8%
Very Unsatisfied	83	43	32	2	1	20	17	22	13	6	15	42	6	4	2	5	27
	7.5%	8.0%	6.1%	25.0%	4.8%	9.6%	6.8%	10.1%	5.9%	3.6%	8.8%	6.2%	5.5%	3.6%	14.3%	29.4%	19.4%



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1110 100%	182 100%	144 100%	114 100%	238 100%	97 100%	97 100%	129 100%	62 100%	1 100%	22 100%	174 100%	179 100%	207 100%	187 100%	359 100%	52 100.0%	147 100.0%	151 100.0%	234 100.0%	515 100.0%
Satisfied [NET] =====	709 63.9%	107 58.8%	82 56.9%	78 68.4%	157 66.0%	66 68.0%	63 64.9%	88 68.2%	42 67.7%	1 100%	13 59.1%	104 59.8%	101 56.4%	132 63.8%	119 63.6%	250 69.6%	31 59.6%	93 63.3%	101 66.9%	148 63.2%	333 64.7%
Very Satisfied	356 32.1%	55 30.2%	39 27.1%	43 37.7%	66 27.7%	30 30.9%	35 36.1%	46 35.7%	22 35.5%	1 100%	10 45.5%	53 30.5%	43 24.0%	71 34.3%	64 34.2%	122 34.0%	18 34.6%	57 38.8%	53 35.1%	62 26.5%	164 31.8%
Somewhat Satisfied	353 31.8%	52 28.6%	43 29.9%	35 30.7%	91 38.2%	36 37.1%	28 28.9%	42 32.6%	20 32.3%	- -	3 13.6%	51 29.3%	58 32.4%	61 29.5%	55 29.4%	128 35.7%	13 25.0%	36 24.5%	48 31.8%	86 36.8%	169 32.8%
Neutral	199 17.9%	34 18.7%	30 20.8%	16 14.0%	43 18.1%	14 14.4%	20 20.6%	21 16.3%	13 21.0%	- -	3 13.6%	43 24.7%	34 19.0%	37 17.9%	31 16.6%	53 14.8%	5 9.6%	36 24.5%	33 21.9%	38 16.2%	84 16.3%
Unsatisfied [NET] =====	202 18.2%	41 22.5%	32 22.2%	20 17.5%	38 16.0%	17 17.5%	14 14.4%	20 15.5%	7 11.3%	- -	6 27.3%	27 15.5%	44 24.6%	38 18.4%	37 19.8%	56 15.6%	16 30.8%	18 12.2%	17 11.3%	48 20.5%	98 19.0%
Somewhat Unsatisfied	119 10.7%	28 15.4%	18 12.5%	11 9.6%	20 8.4%	12 12.4%	10 10.3%	12 9.3%	2 3.2%	- -	3 13.6%	17 9.8%	23 12.8%	26 12.6%	21 11.2%	32 8.9%	9 17.3%	10 6.8%	9 6.0%	31 13.2%	59 11.5%
Very Unsatisfied	83 7.5%	13 7.1%	14 9.7%	9 7.9%	18 7.6%	5 5.2%	4 4.1%	8 6.2%	5 8.1%	- -	3 13.6%	10 5.7%	21 11.7%	12 5.8%	16 8.6%	24 6.7%	7 13.5%	8 5.4%	8 5.3%	17 7.3%	39 7.6%



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL ENGLISH	QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1110	90	953	1057	53	603	571	32	136	264	66	181	17	87	29	58	20	12	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	709	47	631	671	38	377	355	22	96	163	50	101	12	61	20	41	12	8	4
=====	63.9%	52.2%	66.2%	63.5%	71.7%	62.5%	62.2%	68.8%	70.6%	61.7%	75.8%	55.8%	70.6%	70.1%	69.0%	70.7%	60.0%	67%	50.0%
Very Satisfied	356	27	313	330	26	188	174	14	51	80	21	50	9	31	11	20	6	5	1
	32.1%	30.0%	32.8%	31.2%	49.1%	31.2%	30.5%	43.8%	37.5%	30.3%	31.8%	27.6%	52.9%	35.6%	37.9%	34.5%	30.0%	42%	12.5%
Somewhat Satisfied	353	20	318	341	12	189	181	8	45	83	29	51	3	30	9	21	6	3	3
	31.8%	22.2%	33.4%	32.3%	22.6%	31.3%	31.7%	25.0%	33.1%	31.4%	43.9%	28.2%	17.6%	34.5%	31.0%	36.2%	30.0%	25%	37.5%
Neutral	199	16	164	190	9	100	95	5	29	57	7	46	4	11	2	9	2	2	-
	17.9%	17.8%	17.2%	18.0%	17.0%	16.6%	16.6%	15.6%	21.3%	21.6%	10.6%	25.4%	23.5%	12.6%	6.9%	15.5%	10.0%	17%	
Unsatisfied [NET]	202	27	158	196	6	126	121	5	11	44	9	34	1	15	7	8	6	2	4
=====	18.2%	30.0%	16.6%	18.5%	11.3%	20.9%	21.2%	15.6%	8.1%	16.7%	13.6%	18.8%	5.9%	17.2%	24.1%	13.8%	30.0%	17%	50.0%
Somewhat Unsatisfied	119	16	96	116	3	76	74	2	8	24	5	18	1	7	4	3	4	2	2
	10.7%	17.8%	10.1%	11.0%	5.7%	12.6%	13.0%	6.2%	5.9%	9.1%	7.6%	9.9%	5.9%	8.0%	13.8%	5.2%	20.0%	17%	25.0%
Very Unsatisfied	83	11	62	80	3	50	47	3	3	20	4	16	-	8	3	5	2	-	2
	7.5%	12.2%	6.5%	7.6%	5.7%	8.3%	8.2%	9.4%	2.2%	7.6%	6.1%	8.8%		9.2%	10.3%	8.6%	10.0%		25.0%



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	87	44	43	-	7	7	6	18	31	18	11	62	9	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	61	30	31	-	4	5	4	13	19	16	8	42	8	4	-	1	4
=====	70.1%	68%	72.1%		57.1%	71.4%	66.7%	72.2%	61.3%	89%	72.7%	67.7%	88.9%	57.1%		100.0%	80.0%
Very Satisfied	31	18	13	-	1	2	2	4	11	11	5	18	5	4	-	1	2
	35.6%	41%	30.2%		14.3%	28.6%	33.3%	22.2%	35.5%	61%	45.5%	29.0%	55.6%	57.1%		100.0%	40.0%
Somewhat Satisfied	30	12	18	-	3	3	2	9	8	5	3	24	3	-	-	-	2
	34.5%	27%	41.9%		42.9%	42.9%	33.3%	50.0%	25.8%	28%	27.3%	38.7%	33.3%				40.0%
Neutral	11	8	3	-	1	1	2	1	6	-	1	7	1	2	-	-	1
	12.6%	18%	7.0%		14.3%	14.3%	33.3%	5.6%	19.4%		9.1%	11.3%	11.1%	28.6%			20.0%
Unsatisfied [NET]	15	6	9	-	2	1	-	4	6	2	2	13	-	1	-	-	-
=====	17.2%	14%	20.9%		28.6%	14.3%		22.2%	19.4%	11%	18.2%	21.0%		14.3%			
Somewhat Unsatisfied	7	3	4	-	1	-	-	2	3	1	-	6	-	1	-	-	-
	8.0%	6.8%	9.3%		14.3%			11.1%	9.7%	5.6%		9.7%		14.3%			
Very Unsatisfied	8	3	5	-	1	1	-	2	3	1	2	7	-	-	-	-	-
	9.2%	6.8%	11.6%		14.3%	14.3%		11.1%	9.7%	5.6%	18.2%	11.3%					



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	14	15	-	3	1	2	7	13	3	3	20	4	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	20	10	10	-	1	1	2	5	8	3	3	13	4	2	-	1	2	
=====	69.0%	71%	66.7%		33.3%	100%	100%	71.4%	61.5%	100%	100.0%	65.0%	100.0%	40.0%		100.0%	100%	
Very Satisfied	11	5	6	-	-	-	-	3	6	2	1	7	3	2	-	1	1	
	37.9%	36%	40.0%					42.9%	46.2%	67%	33.3%	35.0%	75.0%	40.0%		100.0%	50.0%	
Somewhat Satisfied	9	5	4	-	1	1	2	2	2	1	2	6	1	-	-	-	1	
	31.0%	36%	26.7%		33.3%	100%	100%	28.6%	15.4%	33%	66.7%	30.0%	25.0%				50.0%	
Neutral	2	2	-	-	-	-	-	-	2	-	-	1	-	2	-	-	-	
	6.9%	14%							15.4%			5.0%		40.0%				
Unsatisfied [NET]	7	2	5	-	2	-	-	2	3	-	-	6	-	1	-	-	-	
=====	24.1%	14%	33.3%		66.7%			28.6%	23.1%			30.0%		20.0%				
Somewhat Unsatisfied	4	2	2	-	1	-	-	1	2	-	-	3	-	1	-	-	-	
	13.8%	14%	13.3%		33.3%			14.3%	15.4%			15.0%		20.0%				
Very Unsatisfied	3	-	3	-	1	-	-	1	1	-	-	3	-	-	-	-	-	
	10.3%		20.0%		33.3%			14.3%	7.7%			15.0%						



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	58	30	28	-	4	6	4	11	18	15	8	42	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	20	21	-	3	4	2	8	11	13	5	29	4	2	-	-	2	
=====	70.7%	67%	75.0%		75.0%	66.7%	50.0%	72.7%	61.1%	87%	62.5%	69.0%	80.0%	100%			66.7%	
Very Satisfied	20	13	7	-	1	2	2	1	5	9	4	11	2	2	-	-	1	
	34.5%	43%	25.0%		25.0%	33.3%	50.0%	9.1%	27.8%	60%	50.0%	26.2%	40.0%	100%			33.3%	
Somewhat Satisfied	21	7	14	-	2	2	-	7	6	4	1	18	2	-	-	-	1	
	36.2%	23%	50.0%		50.0%	33.3%		63.6%	33.3%	27%	12.5%	42.9%	40.0%				33.3%	
Neutral	9	6	3	-	1	1	2	1	4	-	1	6	1	-	-	-	1	
	15.5%	20%	10.7%		25.0%	16.7%	50.0%	9.1%	22.2%		12.5%	14.3%	20.0%				33.3%	
Unsatisfied [NET]	8	4	4	-	-	1	-	2	3	2	2	7	-	-	-	-	-	
=====	13.8%	13%	14.3%			16.7%		18.2%	16.7%	13%	25.0%	16.7%						
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	5.2%	3.3%	7.1%					9.1%	5.6%	6.7%		7.1%						
Very Unsatisfied	5	3	2	-	-	1	-	1	2	1	2	4	-	-	-	-	-	
	8.6%	10%	7.1%			16.7%		9.1%	11.1%	6.7%	25.0%	9.5%						



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	20	15	4	-	1	1	-	3	7	6	6	9	2	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	10	2	-	1	-	-	1	4	4	4	6	1	1	-	-	-	
=====	60.0%	67%	50.0%		100%			33.3%	57.1%	67%	66.7%	66.7%	50.0%	100%				
Very Satisfied	6	5	1	-	-	-	-	1	2	3	2	4	-	-	-	-	-	
	30.0%	33%	25.0%					33.3%	28.6%	50%	33.3%	44.4%						
Somewhat Satisfied	6	5	1	-	1	-	-	-	2	1	2	2	1	1	-	-	-	
	30.0%	33%	25.0%		100%				28.6%	17%	33.3%	22.2%	50.0%	100%				
Neutral	2	1	1	-	-	1	-	1	-	-	-	1	-	-	-	-	1	
	10.0%	6.7%	25.0%			100%		33.3%				11.1%					50.0%	
Unsatisfied [NET]	6	4	1	-	-	-	-	1	3	2	2	2	1	-	-	-	1	
=====	30.0%	27%	25.0%					33.3%	42.9%	33%	33.3%	22.2%	50.0%				50.0%	
Somewhat Unsatisfied	4	3	-	-	-	-	-	-	3	1	1	2	1	-	-	-	-	
	20.0%	20%							42.9%	17%	16.7%	22.2%	50.0%					
Very Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	10.0%	6.7%	25.0%					33.3%		17%	16.7%						50.0%	



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	7	1	-	1	-	-	1	3	3	3	4	-	1	-	-	-	
=====	66.7%	78%	50.0%		100%			50.0%	60.0%	100%	75.0%	80.0%		100%				
Very Satisfied	5	5	-	-	-	-	-	1	2	2	2	3	-	-	-	-	-	
	41.7%	56%						50.0%	40.0%	67%	50.0%	60.0%						
Somewhat Satisfied	3	2	1	-	1	-	-	-	1	1	1	1	-	1	-	-	-	
	25.0%	22%	50.0%		100%				20.0%	33%	25.0%	20.0%		100%				
Neutral	2	1	1	-	-	1	-	1	-	-	-	1	-	-	-	-	1	
	16.7%	11%	50.0%			100%		50.0%				20.0%					100%	
Unsatisfied [NET]	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-	
=====	16.7%	11%							40.0%		25.0%		100.0%					
Somewhat Unsatisfied	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-	
	16.7%	11%							40.0%		25.0%		100.0%					



Q9_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	1	1	1	2	1	-	-	-	-	
=====	50.0%	50%	50.0%						50.0%	33%	50.0%	50.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%		50.0%							33%		25.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	-	1	1	1	-	-	-	-	
	37.5%	50%							50.0%		50.0%	25.0%	100.0%					
Unsatisfied [NET]	4	3	1	-	-	-	-	1	1	2	1	2	-	-	-	-	1	
=====	50.0%	50%	50.0%					100%	50.0%	67%	50.0%	50.0%					100%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	25.0%	33%							50.0%	33%		50.0%						
Very Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	25.0%	17%	50.0%					100%		33%	50.0%						100%	



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1110	538	525	8	21	208	250	218	222	168	170	674	110	111	14	17	139
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	709	344	341	1	13	119	148	138	151	127	105	440	75	67	5	7	74
=====	63.9%	64%	65.0%	12.5%	61.9%	57.2%	59.2%	63.3%	68.0%	76%	61.8%	65.3%	68.2%	60.4%	35.7%	41.2%	53.2%
Very Satisfied	356	175	168	1	5	53	74	68	78	73	57	217	39	41	2	3	33
	50.2%	51%	49.3%	100.0%	38.5%	44.5%	50.0%	49.3%	51.7%	57%	54.3%	49.3%	52.0%	61.2%	40.0%	42.9%	44.6%
Somewhat Satisfied	353	169	173	-	8	66	74	70	73	54	48	223	36	26	3	4	41
	49.8%	49%	50.7%		61.5%	55.5%	50.0%	50.7%	48.3%	43%	45.7%	50.7%	48.0%	38.8%	60.0%	57.1%	55.4%
Neutral	199	97	96	4	5	44	56	36	32	21	33	110	23	26	6	4	23
	17.9%	18%	18.3%	50.0%	23.8%	21.2%	22.4%	16.5%	14.4%	12%	19.4%	16.3%	20.9%	23.4%	42.9%	23.5%	16.5%
Unsatisfied [NET]	202	97	88	3	3	45	46	44	39	20	32	124	12	18	3	6	42
=====	18.2%	18%	16.8%	37.5%	14.3%	21.6%	18.4%	20.2%	17.6%	12%	18.8%	18.4%	10.9%	16.2%	21.4%	35.3%	30.2%
Somewhat Unsatisfied	119	54	56	1	2	25	29	22	26	14	17	82	6	14	1	1	15
	58.9%	56%	63.6%	33.3%	66.7%	55.6%	63.0%	50.0%	66.7%	70%	53.1%	66.1%	50.0%	77.8%	33.3%	16.7%	35.7%
Very Unsatisfied	83	43	32	2	1	20	17	22	13	6	15	42	6	4	2	5	27
	41.1%	44%	36.4%	66.7%	33.3%	44.4%	37.0%	50.0%	33.3%	30%	46.9%	33.9%	50.0%	22.2%	66.7%	83.3%	64.3%



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1110 100%	182 100%	144 100%	114 100%	238 100%	97 100%	97 100%	129 100%	62 100%	1 100%	22 100%	174 100%	179 100%	207 100%	187 100%	359 100%	52 100.0%	147 100.0%	151 100.0%	234 100.0%	515 100.0%
Satisfied [NET] =====	709 63.9%	107 58.8%	82 56.9%	78 68.4%	157 66.0%	66 68.0%	63 64.9%	88 68.2%	42 67.7%	1 100%	13 59.1%	104 59.8%	101 56.4%	132 63.8%	119 63.6%	250 69.6%	31 59.6%	93 63.3%	101 66.9%	148 63.2%	333 64.7%
Very Satisfied	356 50.2%	55 51.4%	39 47.6%	43 55.1%	66 42.0%	30 45.5%	35 55.6%	46 52.3%	22 52.4%	1 100%	10 76.9%	53 51.0%	43 42.6%	71 53.8%	64 53.8%	122 48.8%	18 58.1%	57 61.3%	53 52.5%	62 41.9%	164 49.2%
Somewhat Satisfied	353 49.8%	52 48.6%	43 52.4%	35 44.9%	91 58.0%	36 54.5%	28 44.4%	42 47.7%	20 47.6%	- 23.1%	3 49.0%	51 57.4%	58 46.2%	61 46.2%	55 51.2%	128 41.9%	13 41.9%	36 38.7%	48 47.5%	86 58.1%	169 50.8%
Neutral	199 17.9%	34 18.7%	30 20.8%	16 14.0%	43 18.1%	14 14.4%	20 20.6%	21 16.3%	13 21.0%	- 13.6%	3 24.7%	43 19.0%	34 17.9%	37 16.6%	31 14.8%	53 14.8%	5 9.6%	36 24.5%	33 21.9%	38 16.2%	84 16.3%
Unsatisfied [NET] =====	202 18.2%	41 22.5%	32 22.2%	20 17.5%	38 16.0%	17 17.5%	14 14.4%	20 15.5%	7 11.3%	- 27.3%	6 15.5%	27 24.6%	44 18.4%	38 19.8%	37 15.6%	56 15.6%	16 30.8%	18 12.2%	17 11.3%	48 20.5%	98 19.0%
Somewhat Unsatisfied	119 58.9%	28 68.3%	18 56.2%	11 55.0%	20 52.6%	12 70.6%	10 71.4%	12 60.0%	2 28.6%	- 50.0%	3 63.0%	17 52.3%	23 68.4%	26 56.8%	21 57.1%	32 57.1%	9 56.2%	10 55.6%	9 52.9%	31 64.6%	59 60.2%
Very Unsatisfied	83 41.1%	13 31.7%	14 43.8%	9 45.0%	18 47.4%	5 29.4%	4 28.6%	8 40.0%	5 71.4%	- 50.0%	3 37.0%	10 47.7%	21 31.6%	12 43.2%	16 42.9%	24 42.9%	7 43.8%	8 44.4%	8 47.1%	17 35.4%	39 39.8%



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1110	90	953	1057	53	603	571	32	136	264	66	181	17	87	29	58	20	12	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	709	47	631	671	38	377	355	22	96	163	50	101	12	61	20	41	12	8	4
=====	63.9%	52.2%	66.2%	63.5%	71.7%	62.5%	62.2%	68.8%	70.6%	61.7%	75.8%	55.8%	70.6%	70.1%	69.0%	70.7%	60.0%	67%	50.0%
Very Satisfied	356	27	313	330	26	188	174	14	51	80	21	50	9	31	11	20	6	5	1
	50.2%	57.4%	49.6%	49.2%	68.4%	49.9%	49.0%	63.6%	53.1%	49.1%	42.0%	49.5%	75.0%	50.8%	55.0%	48.8%	50.0%	62%	25.0%
Somewhat Satisfied	353	20	318	341	12	189	181	8	45	83	29	51	3	30	9	21	6	3	3
	49.8%	42.6%	50.4%	50.8%	31.6%	50.1%	51.0%	36.4%	46.9%	50.9%	58.0%	50.5%	25.0%	49.2%	45.0%	51.2%	50.0%	38%	75.0%
Neutral	199	16	164	190	9	100	95	5	29	57	7	46	4	11	2	9	2	2	-
	17.9%	17.8%	17.2%	18.0%	17.0%	16.6%	16.6%	15.6%	21.3%	21.6%	10.6%	25.4%	23.5%	12.6%	6.9%	15.5%	10.0%	17%	
Unsatisfied [NET]	202	27	158	196	6	126	121	5	11	44	9	34	1	15	7	8	6	2	4
=====	18.2%	30.0%	16.6%	18.5%	11.3%	20.9%	21.2%	15.6%	8.1%	16.7%	13.6%	18.8%	5.9%	17.2%	24.1%	13.8%	30.0%	17%	50.0%
Somewhat Unsatisfied	119	16	96	116	3	76	74	2	8	24	5	18	1	7	4	3	4	2	2
	58.9%	59.3%	60.8%	59.2%	50.0%	60.3%	61.2%	40.0%	72.7%	54.5%	55.6%	52.9%	100.0%	46.7%	57.1%	37.5%	66.7%	100%	50.0%
Very Unsatisfied	83	11	62	80	3	50	47	3	3	20	4	16	-	8	3	5	2	-	2
	41.1%	40.7%	39.2%	40.8%	50.0%	39.7%	38.8%	60.0%	27.3%	45.5%	44.4%	47.1%		53.3%	42.9%	62.5%	33.3%		50.0%



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	87	44	43	-	7	7	6	18	31	18	11	62	9	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	61	30	31	-	4	5	4	13	19	16	8	42	8	4	-	1	4
=====	70.1%	68%	72.1%		57.1%	71.4%	66.7%	72.2%	61.3%	89%	72.7%	67.7%	88.9%	57.1%		100.0%	80.0%
Very Satisfied	31	18	13	-	1	2	2	4	11	11	5	18	5	4	-	1	2
	50.8%	60%	41.9%		25.0%	40.0%	50.0%	30.8%	57.9%	69%	62.5%	42.9%	62.5%	100%		100.0%	50.0%
Somewhat Satisfied	30	12	18	-	3	3	2	9	8	5	3	24	3	-	-	-	2
	49.2%	40%	58.1%		75.0%	60.0%	50.0%	69.2%	42.1%	31%	37.5%	57.1%	37.5%				50.0%
Neutral	11	8	3	-	1	1	2	1	6	-	1	7	1	2	-	-	1
	12.6%	18%	7.0%		14.3%	14.3%	33.3%	5.6%	19.4%		9.1%	11.3%	11.1%	28.6%			20.0%
Unsatisfied [NET]	15	6	9	-	2	1	-	4	6	2	2	13	-	1	-	-	-
=====	17.2%	14%	20.9%		28.6%	14.3%		22.2%	19.4%	11%	18.2%	21.0%		14.3%			
Somewhat Unsatisfied	7	3	4	-	1	-	-	2	3	1	-	6	-	1	-	-	-
	46.7%	50%	44.4%		50.0%			50.0%	50.0%	50%		46.2%		100%			
Very Unsatisfied	8	3	5	-	1	1	-	2	3	1	2	7	-	-	-	-	-
	53.3%	50%	55.6%		50.0%	100%		50.0%	50.0%	50%	100.0%	53.8%					



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	14	15	-	3	1	2	7	13	3	3	20	4	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	20	10	10	-	1	1	2	5	8	3	3	13	4	2	-	1	2	
=====	69.0%	71%	66.7%		33.3%	100%	100%	71.4%	61.5%	100%	100.0%	65.0%	100.0%	40.0%		100.0%	100%	
Very Satisfied	11	5	6	-	-	-	-	3	6	2	1	7	3	2	-	1	1	
	55.0%	50%	60.0%					60.0%	75.0%	67%	33.3%	53.8%	75.0%	100%		100.0%	50.0%	
Somewhat Satisfied	9	5	4	-	1	1	2	2	2	1	2	6	1	-	-	-	1	
	45.0%	50%	40.0%		100%	100%	100%	40.0%	25.0%	33%	66.7%	46.2%	25.0%				50.0%	
Neutral	2	2	-	-	-	-	-	-	2	-	-	1	-	2	-	-	-	
	6.9%	14%							15.4%			5.0%		40.0%				
Unsatisfied [NET]	7	2	5	-	2	-	-	2	3	-	-	6	-	1	-	-	-	
=====	24.1%	14%	33.3%		66.7%			28.6%	23.1%			30.0%		20.0%				
Somewhat Unsatisfied	4	2	2	-	1	-	-	1	2	-	-	3	-	1	-	-	-	
	57.1%	100%	40.0%		50.0%			50.0%	66.7%			50.0%		100%				
Very Unsatisfied	3	-	3	-	1	-	-	1	1	-	-	3	-	-	-	-	-	
	42.9%		60.0%		50.0%			50.0%	33.3%			50.0%						



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	30	28	-	4	6	4	11	18	15	8	42	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	20	21	-	3	4	2	8	11	13	5	29	4	2	-	-	2	
=====	70.7%	67%	75.0%		75.0%	66.7%	50.0%	72.7%	61.1%	87%	62.5%	69.0%	80.0%	100%			66.7%	
Very Satisfied	20	13	7	-	1	2	2	1	5	9	4	11	2	2	-	-	1	
	48.8%	65%	33.3%		33.3%	50.0%	100%	12.5%	45.5%	69%	80.0%	37.9%	50.0%	100%			50.0%	
Somewhat Satisfied	21	7	14	-	2	2	-	7	6	4	1	18	2	-	-	-	1	
	51.2%	35%	66.7%		66.7%	50.0%		87.5%	54.5%	31%	20.0%	62.1%	50.0%				50.0%	
Neutral	9	6	3	-	1	1	2	1	4	-	1	6	1	-	-	-	1	
	15.5%	20%	10.7%		25.0%	16.7%	50.0%	9.1%	22.2%		12.5%	14.3%	20.0%				33.3%	
Unsatisfied [NET]	8	4	4	-	-	1	-	2	3	2	2	7	-	-	-	-	-	
=====	13.8%	13%	14.3%			16.7%		18.2%	16.7%	13%	25.0%	16.7%						
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	37.5%	25%	50.0%					50.0%	33.3%	50%		42.9%						
Very Unsatisfied	5	3	2	-	-	1	-	1	2	1	2	4	-	-	-	-	-	
	62.5%	75%	50.0%			100%		50.0%	66.7%	50%	100.0%	57.1%						



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	20	15	4	-	1	1	-	3	7	6	6	9	2	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	12	10	2	-	1	-	-	1	4	4	4	6	1	1	-	-	-
=====	60.0%	67%	50.0%		100%			33.3%	57.1%	67%	66.7%	66.7%	50.0%	100%			
Very Satisfied	6	5	1	-	-	-	-	1	2	3	2	4	-	-	-	-	-
	50.0%	50%	50.0%					100%	50.0%	75%	50.0%	66.7%					
Somewhat Satisfied	6	5	1	-	1	-	-	-	2	1	2	2	1	1	-	-	-
	50.0%	50%	50.0%		100%				50.0%	25%	50.0%	33.3%	100.0%	100%			
Neutral	2	1	1	-	-	1	-	1	-	-	-	1	-	-	-	-	1
	10.0%	6.7%	25.0%			100%		33.3%				11.1%					50.0%
Unsatisfied [NET]	6	4	1	-	-	-	-	1	3	2	2	2	1	-	-	-	1
=====	30.0%	27%	25.0%					33.3%	42.9%	33%	33.3%	22.2%	50.0%				50.0%
Somewhat Unsatisfied	4	3	-	-	-	-	-	-	3	1	1	2	1	-	-	-	-
	66.7%	75%							100%	50%	50.0%	100%	100.0%				
Very Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1
	33.3%	25%	100.0%					100%		50%	50.0%						100%



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	7	1	-	1	-	-	1	3	3	3	4	-	1	-	-	-
=====	66.7%	78%	50.0%		100%			50.0%	60.0%	100%	75.0%	80.0%		100%			
Very Satisfied	5	5	-	-	-	-	-	1	2	2	2	3	-	-	-	-	-
	62.5%	71%						100%	66.7%	67%	66.7%	75.0%					
Somewhat Satisfied	3	2	1	-	1	-	-	-	1	1	1	1	-	1	-	-	-
	37.5%	29%	100.0%		100%				33.3%	33%	33.3%	25.0%		100%			
Neutral	2	1	1	-	-	1	-	1	-	-	-	1	-	-	-	-	1
	16.7%	11%	50.0%			100%		50.0%				20.0%					100%
Unsatisfied [NET]	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-
=====	16.7%	11%							40.0%		25.0%		100.0%				
Somewhat Unsatisfied	2	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-	-
	100%	100%							100%		100.0%		100.0%				



Q9_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County's efforts to prevent crime
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	1	1	1	2	1	-	-	-	-	
=====	50.0%	50%	50.0%						50.0%	33%	50.0%	50.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	25.0%		100.0%							100%		50.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	-	1	1	1	-	-	-	-	
	75.0%	100%							100%		100.0%	50.0%	100.0%					
Unsatisfied [NET]	4	3	1	-	-	-	-	1	1	2	1	2	-	-	-	-	1	
=====	50.0%	50%	50.0%					100%	50.0%	67%	50.0%	50.0%					100%	
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	50.0%	67%							100%	50%		100%						
Very Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	50.0%	33%	100.0%					100%		50%	100.0%						100%	



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1129	557	526	8	21	210	245	218	225	185	176	687	107	114	15	20	138	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	624	304	299	2	13	100	127	131	127	114	99	379	67	61	10	9	60	
=====	55.3%	55%	56.8%	25.0%	61.9%	47.6%	51.8%	60.1%	56.4%	62%	56.2%	55.2%	62.6%	53.5%	66.7%	45.0%	43.5%	
Very Satisfied	330	167	148	2	4	59	66	69	71	55	59	194	39	36	6	6	30	
	29.2%	30%	28.1%	25.0%	19.0%	28.1%	26.9%	31.7%	31.6%	30%	33.5%	28.2%	36.4%	31.6%	40.0%	30.0%	21.7%	
Somewhat Satisfied	294	137	151	-	9	41	61	62	56	59	40	185	28	25	4	3	30	
	26.0%	25%	28.7%		42.9%	19.5%	24.9%	28.4%	24.9%	32%	22.7%	26.9%	26.2%	21.9%	26.7%	15.0%	21.7%	
Neutral	253	114	127	4	6	61	54	44	41	39	37	149	23	26	3	4	35	
	22.4%	20%	24.1%	50.0%	28.6%	29.0%	22.0%	20.2%	18.2%	21%	21.0%	21.7%	21.5%	22.8%	20.0%	20.0%	25.4%	
Unsatisfied [NET]	252	139	100	2	2	49	64	43	57	32	40	159	17	27	2	7	43	
=====	22.3%	25%	19.0%	25.0%	9.5%	23.3%	26.1%	19.7%	25.3%	17%	22.7%	23.1%	15.9%	23.7%	13.3%	35.0%	31.2%	
Somewhat Unsatisfied	146	69	68	1	1	25	39	22	33	24	27	91	8	19	-	4	20	
	12.9%	12%	12.9%	12.5%	4.8%	11.9%	15.9%	10.1%	14.7%	13%	15.3%	13.2%	7.5%	16.7%		20.0%	14.5%	
Very Unsatisfied	106	70	32	1	1	24	25	21	24	8	13	68	9	8	2	3	23	
	9.4%	13%	6.1%	12.5%	4.8%	11.4%	10.2%	9.6%	10.7%	4.3%	7.4%	9.9%	8.4%	7.0%	13.3%	15.0%	16.7%	



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1129	178	149	116	249	97	100	130	64	1	22	181	179	202	188	375	51	152	146	244	526
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	624	77	75	71	145	54	59	80	38	1	11	98	86	118	110	210	30	96	82	130	281
=====	55.3%	43.3%	50.3%	61.2%	58.2%	55.7%	59.0%	61.5%	59.4%	100%	50.0%	54.1%	48.0%	58.4%	58.5%	56.0%	58.8%	63.2%	56.2%	53.3%	53.4%
Very Satisfied	330	40	45	38	79	25	28	43	17	1	7	51	41	65	55	116	22	50	53	64	139
	29.2%	22.5%	30.2%	32.8%	31.7%	25.8%	28.0%	33.1%	26.6%	100%	31.8%	28.2%	22.9%	32.2%	29.3%	30.9%	43.1%	32.9%	36.3%	26.2%	26.4%
Somewhat Satisfied	294	37	30	33	66	29	31	37	21	-	4	47	45	53	55	94	8	46	29	66	142
	26.0%	20.8%	20.1%	28.4%	26.5%	29.9%	31.0%	28.5%	32.8%	-	18.2%	26.0%	25.1%	26.2%	29.3%	25.1%	15.7%	30.3%	19.9%	27.0%	27.0%
Neutral	253	55	33	16	52	26	24	26	12	-	6	42	46	42	36	87	13	30	39	54	113
	22.4%	30.9%	22.1%	13.8%	20.9%	26.8%	24.0%	20.0%	18.8%	-	27.3%	23.2%	25.7%	20.8%	19.1%	23.2%	25.5%	19.7%	26.7%	22.1%	21.5%
Unsatisfied [NET]	252	46	41	29	52	17	17	24	14	-	5	41	47	42	42	78	8	26	25	60	132
=====	22.3%	25.8%	27.5%	25.0%	20.9%	17.5%	17.0%	18.5%	21.9%	-	22.7%	22.7%	26.3%	20.8%	22.3%	20.8%	15.7%	17.1%	17.1%	24.6%	25.1%
Somewhat Unsatisfied	146	27	19	17	33	7	12	19	7	-	2	24	22	24	22	53	5	15	15	31	80
	12.9%	15.2%	12.8%	14.7%	13.3%	7.2%	12.0%	14.6%	10.9%	-	9.1%	13.3%	12.3%	11.9%	11.7%	14.1%	9.8%	9.9%	10.3%	12.7%	15.2%
Very Unsatisfied	106	19	22	12	19	10	5	5	7	-	3	17	25	18	20	25	3	11	10	29	52
	9.4%	10.7%	14.8%	10.3%	7.6%	10.3%	5.0%	3.8%	10.9%	-	13.6%	9.4%	14.0%	8.9%	10.6%	6.7%	5.9%	7.2%	6.8%	11.9%	9.9%



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1129	92	966	1072	57	606	573	33	134	276	66	191	19	92	31	61	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	624	51	547	588	36	314	291	23	87	148	38	100	10	60	21	39	15	10	5
=====	55.3%	55.4%	56.6%	54.9%	63.2%	51.8%	50.8%	69.7%	64.9%	53.6%	57.6%	52.4%	52.6%	65.2%	67.7%	63.9%	71.4%	83%	55.6%
Very Satisfied	330	30	287	310	20	163	149	14	48	73	16	52	5	39	15	24	7	4	3
	29.2%	32.6%	29.7%	28.9%	35.1%	26.9%	26.0%	42.4%	35.8%	26.4%	24.2%	27.2%	26.3%	42.4%	48.4%	39.3%	33.3%	33%	33.3%
Somewhat Satisfied	294	21	260	278	16	151	142	9	39	75	22	48	5	21	6	15	8	6	2
	26.0%	22.8%	26.9%	25.9%	28.1%	24.9%	24.8%	27.3%	29.1%	27.2%	33.3%	25.1%	26.3%	22.8%	19.4%	24.6%	38.1%	50%	22.2%
Neutral	253	18	212	241	12	129	123	6	37	68	9	54	5	14	3	11	5	2	3
	22.4%	19.6%	21.9%	22.5%	21.1%	21.3%	21.5%	18.2%	27.6%	24.6%	13.6%	28.3%	26.3%	15.2%	9.7%	18.0%	23.8%	17%	33.3%
Unsatisfied [NET]	252	23	207	243	9	163	159	4	10	60	19	37	4	18	7	11	1	-	1
=====	22.3%	25.0%	21.4%	22.7%	15.8%	26.9%	27.7%	12.1%	7.5%	21.7%	28.8%	19.4%	21.1%	19.6%	22.6%	18.0%	4.8%	-	11.1%
Somewhat Unsatisfied	146	16	117	142	4	93	91	2	10	34	12	20	2	8	3	5	1	-	1
	12.9%	17.4%	12.1%	13.2%	7.0%	15.3%	15.9%	6.1%	7.5%	12.3%	18.2%	10.5%	10.5%	8.7%	9.7%	8.2%	4.8%	-	11.1%
Very Unsatisfied	106	7	90	101	5	70	68	2	-	26	7	17	2	10	4	6	-	-	-
	9.4%	7.6%	9.3%	9.4%	8.8%	11.6%	11.9%	6.1%	-	9.4%	10.6%	8.9%	10.5%	10.9%	12.9%	9.8%	-	-	-



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	92	49	43	-	6	8	6	17	33	22	13	66	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	29	31	-	4	7	3	12	20	14	6	43	8	5	-	1	3	
=====	65.2%	59%	72.1%		66.7%	87.5%	50.0%	70.6%	60.6%	64%	46.2%	65.2%	88.9%	83.3%		100.0%	60.0%	
Very Satisfied	39	20	19	-	1	5	3	8	12	10	3	26	7	5	-	-	2	
	42.4%	41%	44.2%		16.7%	62.5%	50.0%	47.1%	36.4%	45%	23.1%	39.4%	77.8%	83.3%			40.0%	
Somewhat Satisfied	21	9	12	-	3	2	-	4	8	4	3	17	1	-	-	1	1	
	22.8%	18%	27.9%		50.0%	25.0%		23.5%	24.2%	18%	23.1%	25.8%	11.1%			100.0%	20.0%	
Neutral	14	8	6	-	2	-	2	2	4	4	3	10	1	-	-	-	1	
	15.2%	16%	14.0%		33.3%		33.3%	11.8%	12.1%	18%	23.1%	15.2%	11.1%				20.0%	
Unsatisfied [NET]	18	12	6	-	-	1	1	3	9	4	4	13	-	1	-	-	1	
=====	19.6%	24%	14.0%			12.5%	16.7%	17.6%	27.3%	18%	30.8%	19.7%		16.7%			20.0%	
Somewhat Unsatisfied	8	6	2	-	-	1	1	-	3	3	2	5	-	1	-	-	-	
	8.7%	12%	4.7%			12.5%	16.7%		9.1%	14%	15.4%	7.6%		16.7%				
Very Unsatisfied	10	6	4	-	-	-	-	3	6	1	2	8	-	-	-	-	1	
	10.9%	12%	9.3%					17.6%	18.2%	4.5%	15.4%	12.1%					20.0%	



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	2	1	2	6	14	6	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	10	11	-	1	1	1	5	9	4	3	15	4	3	-	1	1	
=====	67.7%	59%	78.6%		50.0%	100%	50.0%	83.3%	64.3%	67%	100.0%	68.2%	80.0%	75.0%		100.0%	50.0%	
Very Satisfied	15	7	8	-	-	1	1	4	6	3	1	11	4	3	-	-	-	
	48.4%	41%	57.1%			100%	50.0%	66.7%	42.9%	50%	33.3%	50.0%	80.0%	75.0%				
Somewhat Satisfied	6	3	3	-	1	-	-	1	3	1	2	4	-	-	-	1	1	
	19.4%	18%	21.4%		50.0%			16.7%	21.4%	17%	66.7%	18.2%			100.0%	50.0%		
Neutral	3	2	1	-	1	-	1	-	-	1	-	2	1	-	-	-	-	
	9.7%	12%	7.1%		50.0%		50.0%			17%		9.1%	20.0%					
Unsatisfied [NET]	7	5	2	-	-	-	-	1	5	1	-	5	-	1	-	-	1	
=====	22.6%	29%	14.3%					16.7%	35.7%	17%		22.7%		25.0%			50.0%	
Somewhat Unsatisfied	3	3	-	-	-	-	-	-	2	1	-	2	-	1	-	-	-	
	9.7%	18%							14.3%	17%		9.1%		25.0%				
Very Unsatisfied	4	2	2	-	-	-	-	1	3	-	-	3	-	-	-	-	1	
	12.9%	12%	14.3%					16.7%	21.4%			13.6%					50.0%	



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	32	29	-	4	7	4	11	19	16	10	44	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	19	20	-	3	6	2	7	11	10	3	28	4	2	-	-	2	
=====	63.9%	59%	69.0%		75.0%	85.7%	50.0%	63.6%	57.9%	62%	30.0%	63.6%	100.0%	100%			66.7%	
Very Satisfied	24	13	11	-	1	4	2	4	6	7	2	15	3	2	-	-	2	
	39.3%	41%	37.9%		25.0%	57.1%	50.0%	36.4%	31.6%	44%	20.0%	34.1%	75.0%	100%			66.7%	
Somewhat Satisfied	15	6	9	-	2	2	-	3	5	3	1	13	1	-	-	-	-	
	24.6%	19%	31.0%		50.0%	28.6%		27.3%	26.3%	19%	10.0%	29.5%	25.0%					
Neutral	11	6	5	-	1	-	1	2	4	3	3	8	-	-	-	-	1	
	18.0%	19%	17.2%		25.0%		25.0%	18.2%	21.1%	19%	30.0%	18.2%					33.3%	
Unsatisfied [NET]	11	7	4	-	-	1	1	2	4	3	4	8	-	-	-	-	-	
=====	18.0%	22%	13.8%			14.3%	25.0%	18.2%	21.1%	19%	40.0%	18.2%						
Somewhat Unsatisfied	5	3	2	-	-	1	1	-	1	2	2	3	-	-	-	-	-	
	8.2%	9.4%	6.9%			14.3%	25.0%		5.3%	12%	20.0%	6.8%						
Very Unsatisfied	6	4	2	-	-	-	-	2	3	1	2	5	-	-	-	-	-	
	9.8%	12%	6.9%					18.2%	15.8%	6.2%	20.0%	11.4%						



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	15	11	3	-	-	-	-	2	7	4	5	6	2	1	-	1	
=====	71.4%	73%	60.0%					66.7%	100%	57%	83.3%	60.0%	100.0%	100%		50.0%	
Very Satisfied	7	5	1	-	-	-	-	-	5	2	3	4	-	-	-	-	
	33.3%	33%	20.0%						71.4%	29%	50.0%	40.0%					
Somewhat Satisfied	8	6	2	-	-	-	-	2	2	2	2	2	2	1	-	1	
	38.1%	40%	40.0%					66.7%	28.6%	29%	33.3%	20.0%	100.0%	100%		50.0%	
Neutral	5	3	2	-	1	1	-	1	-	2	1	3	-	-	-	1	
	23.8%	20%	40.0%		100%	100%		33.3%		29%	16.7%	30.0%				50.0%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
=====	4.8%	6.7%								14%		10.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	4.8%	6.7%								14%		10.0%					



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	7	2	-	-	-	-	2	5	3	4	3	1	1	-	-	1
=====	83.3%	78%	100.0%					100%	100%	100%	100.0%	60.0%	100.0%	100%			100%
Very Satisfied	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-
	33.3%	33%							60.0%	33%	75.0%	20.0%					
Somewhat Satisfied	6	4	2	-	-	-	-	2	2	2	1	2	1	1	-	-	1
	50.0%	44%	100.0%					100%	40.0%	67%	25.0%	40.0%	100.0%	100%			100%
Neutral	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-
	16.7%	22%			100%	100%						40.0%					



Q9_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	4	1	-	-	-	-	2	1	1	3	1	-	-	-	-	-	
=====	55.6%	67%	33.3%					100%	25%	50.0%	60.0%	100.0%						
Very Satisfied	3	2	1	-	-	-	-	2	1	-	3	-	-	-	-	-	-	
	33.3%	33%	33.3%					100%	25%		60.0%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	22.2%	33%								50.0%		100.0%						
Neutral	3	1	2	-	-	-	-	1	2	1	1	-	-	-	-	-	1	
	33.3%	17%	66.7%					100%	50%	50.0%	20.0%						100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	11.1%	17%							25%		20.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	11.1%	17%							25%		20.0%							



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1129	557	526	8	21	210	245	218	225	185	176	687	107	114	15	20	138	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	624	304	299	2	13	100	127	131	127	114	99	379	67	61	10	9	60	
=====	55.3%	55%	56.8%	25.0%	61.9%	47.6%	51.8%	60.1%	56.4%	62%	56.2%	55.2%	62.6%	53.5%	66.7%	45.0%	43.5%	
Very Satisfied	330	167	148	2	4	59	66	69	71	55	59	194	39	36	6	6	30	
	52.9%	55%	49.5%	100.0%	30.8%	59.0%	52.0%	52.7%	55.9%	48%	59.6%	51.2%	58.2%	59.0%	60.0%	66.7%	50.0%	
Somewhat Satisfied	294	137	151	-	9	41	61	62	56	59	40	185	28	25	4	3	30	
	47.1%	45%	50.5%		69.2%	41.0%	48.0%	47.3%	44.1%	52%	40.4%	48.8%	41.8%	41.0%	40.0%	33.3%	50.0%	
Neutral	253	114	127	4	6	61	54	44	41	39	37	149	23	26	3	4	35	
	22.4%	20%	24.1%	50.0%	28.6%	29.0%	22.0%	20.2%	18.2%	21%	21.0%	21.7%	21.5%	22.8%	20.0%	20.0%	25.4%	
Unsatisfied [NET]	252	139	100	2	2	49	64	43	57	32	40	159	17	27	2	7	43	
=====	22.3%	25%	19.0%	25.0%	9.5%	23.3%	26.1%	19.7%	25.3%	17%	22.7%	23.1%	15.9%	23.7%	13.3%	35.0%	31.2%	
Somewhat Unsatisfied	146	69	68	1	1	25	39	22	33	24	27	91	8	19	-	4	20	
	57.9%	50%	68.0%	50.0%	50.0%	51.0%	60.9%	51.2%	57.9%	75%	67.5%	57.2%	47.1%	70.4%		57.1%	46.5%	
Very Unsatisfied	106	70	32	1	1	24	25	21	24	8	13	68	9	8	2	3	23	
	42.1%	50%	32.0%	50.0%	50.0%	49.0%	39.1%	48.8%	42.1%	25%	32.5%	42.8%	52.9%	29.6%	100.0%	42.9%	53.5%	



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1129 100%	178 100%	149 100%	116 100%	249 100%	97 100%	100 100%	130 100%	64 100%	1 100%	22 100%	181 100%	179 100%	202 100%	188 100%	375 100%	51 100.0%	152 100.0%	146 100.0%	244 100.0%	526 100.0%
Satisfied [NET] =====	624 55.3%	77 43.3%	75 50.3%	71 61.2%	145 58.2%	54 55.7%	59 59.0%	80 61.5%	38 59.4%	1 100%	11 50.0%	98 54.1%	86 48.0%	118 58.4%	110 58.5%	210 56.0%	30 58.8%	96 63.2%	82 56.2%	130 53.3%	281 53.4%
Very Satisfied	330 52.9%	40 51.9%	45 60.0%	38 53.5%	79 54.5%	25 46.3%	28 47.5%	43 53.8%	17 44.7%	1 100%	7 63.6%	51 52.0%	41 47.7%	65 55.1%	55 50.0%	116 55.2%	22 73.3%	50 52.1%	53 64.6%	64 49.2%	139 49.5%
Somewhat Satisfied	294 47.1%	37 48.1%	30 40.0%	33 46.5%	66 45.5%	29 53.7%	31 52.5%	37 46.2%	21 55.3%	- 36.4%	4 48.0%	47 52.3%	45 44.9%	53 50.0%	55 44.8%	94 26.7%	8 47.9%	46 35.4%	29 50.8%	66 50.8%	142 50.5%
Neutral	253 22.4%	55 30.9%	33 22.1%	16 13.8%	52 20.9%	26 26.8%	24 24.0%	26 20.0%	12 18.8%	- 27.3%	6 23.2%	42 25.7%	46 20.8%	42 19.1%	36 23.2%	87 25.5%	13 25.5%	30 19.7%	39 26.7%	54 22.1%	113 21.5%
Unsatisfied [NET] =====	252 22.3%	46 25.8%	41 27.5%	29 25.0%	52 20.9%	17 17.5%	17 17.0%	24 18.5%	14 21.9%	- 22.7%	5 22.7%	41 26.3%	47 20.8%	42 22.3%	78 20.8%	8 15.7%	26 17.1%	25 17.1%	60 24.6%	132 25.1%	
Somewhat Unsatisfied	146 57.9%	27 58.7%	19 46.3%	17 58.6%	33 63.5%	7 41.2%	12 70.6%	19 79.2%	7 50.0%	- 40.0%	2 58.5%	24 46.8%	22 57.1%	24 52.4%	22 67.9%	53 37.5%	5 62.5%	15 57.7%	15 60.0%	31 51.7%	80 60.6%
Very Unsatisfied	106 42.1%	19 41.3%	22 53.7%	12 41.4%	19 36.5%	10 58.8%	5 29.4%	5 20.8%	7 50.0%	- 60.0%	3 41.5%	17 53.2%	25 42.9%	18 47.6%	20 32.1%	25 37.5%	3 37.5%	11 42.3%	10 40.0%	29 48.3%	52 39.4%



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1129	92	966	1072	57	606	573	33	134	276	66	191	19	92	31	61	21	12	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	624	51	547	588	36	314	291	23	87	148	38	100	10	60	21	39	15	10	5
=====	55.3%	55.4%	56.6%	54.9%	63.2%	51.8%	50.8%	69.7%	64.9%	53.6%	57.6%	52.4%	52.6%	65.2%	67.7%	63.9%	71.4%	83%	55.6%
Very Satisfied	330	30	287	310	20	163	149	14	48	73	16	52	5	39	15	24	7	4	3
	52.9%	58.8%	52.5%	52.7%	55.6%	51.9%	51.2%	60.9%	55.2%	49.3%	42.1%	52.0%	50.0%	65.0%	71.4%	61.5%	46.7%	40%	60.0%
Somewhat Satisfied	294	21	260	278	16	151	142	9	39	75	22	48	5	21	6	15	8	6	2
	47.1%	41.2%	47.5%	47.3%	44.4%	48.1%	48.8%	39.1%	44.8%	50.7%	57.9%	48.0%	50.0%	35.0%	28.6%	38.5%	53.3%	60%	40.0%
Neutral	253	18	212	241	12	129	123	6	37	68	9	54	5	14	3	11	5	2	3
	22.4%	19.6%	21.9%	22.5%	21.1%	21.3%	21.5%	18.2%	27.6%	24.6%	13.6%	28.3%	26.3%	15.2%	9.7%	18.0%	23.8%	17%	33.3%
Unsatisfied [NET]	252	23	207	243	9	163	159	4	10	60	19	37	4	18	7	11	1	-	1
=====	22.3%	25.0%	21.4%	22.7%	15.8%	26.9%	27.7%	12.1%	7.5%	21.7%	28.8%	19.4%	21.1%	19.6%	22.6%	18.0%	4.8%	-	11.1%
Somewhat Unsatisfied	146	16	117	142	4	93	91	2	10	34	12	20	2	8	3	5	1	-	1
	57.9%	69.6%	56.5%	58.4%	44.4%	57.1%	57.2%	50.0%	100%	56.7%	63.2%	54.1%	50.0%	44.4%	42.9%	45.5%	100.0%	-	100%
Very Unsatisfied	106	7	90	101	5	70	68	2	-	26	7	17	2	10	4	6	-	-	-
	42.1%	30.4%	43.5%	41.6%	55.6%	42.9%	42.8%	50.0%	-	43.3%	36.8%	45.9%	50.0%	55.6%	57.1%	54.5%	-	-	-



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	92	49	43	-	6	8	6	17	33	22	13	66	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	29	31	-	4	7	3	12	20	14	6	43	8	5	-	1	3	
=====	65.2%	59%	72.1%		66.7%	87.5%	50.0%	70.6%	60.6%	64%	46.2%	65.2%	88.9%	83.3%		100.0%	60.0%	
Very Satisfied	39	20	19	-	1	5	3	8	12	10	3	26	7	5	-	-	2	
	65.0%	69%	61.3%		25.0%	71.4%	100%	66.7%	60.0%	71%	50.0%	60.5%	87.5%	100%			66.7%	
Somewhat Satisfied	21	9	12	-	3	2	-	4	8	4	3	17	1	-	-	1	1	
	35.0%	31%	38.7%		75.0%	28.6%		33.3%	40.0%	29%	50.0%	39.5%	12.5%		100.0%	33.3%		
Neutral	14	8	6	-	2	-	2	2	4	4	3	10	1	-	-	-	1	
	15.2%	16%	14.0%		33.3%		33.3%	11.8%	12.1%	18%	23.1%	15.2%	11.1%				20.0%	
Unsatisfied [NET]	18	12	6	-	-	1	1	3	9	4	4	13	-	1	-	-	1	
=====	19.6%	24%	14.0%			12.5%	16.7%	17.6%	27.3%	18%	30.8%	19.7%		16.7%			20.0%	
Somewhat Unsatisfied	8	6	2	-	-	1	1	-	3	3	2	5	-	1	-	-	-	
	44.4%	50%	33.3%			100%	100%		33.3%	75%	50.0%	38.5%		100%				
Very Unsatisfied	10	6	4	-	-	-	-	3	6	1	2	8	-	-	-	-	1	
	55.6%	50%	66.7%					100%	66.7%	25%	50.0%	61.5%					100%	



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	2	1	2	6	14	6	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	10	11	-	1	1	1	5	9	4	3	15	4	3	-	1	1	
=====	67.7%	59%	78.6%		50.0%	100%	50.0%	83.3%	64.3%	67%	100.0%	68.2%	80.0%	75.0%		100.0%	50.0%	
Very Satisfied	15	7	8	-	-	1	1	4	6	3	1	11	4	3	-	-	-	
	71.4%	70%	72.7%			100%	100%	80.0%	66.7%	75%	33.3%	73.3%	100.0%	100%				
Somewhat Satisfied	6	3	3	-	1	-	-	1	3	1	2	4	-	-	-	1	1	
	28.6%	30%	27.3%		100%			20.0%	33.3%	25%	66.7%	26.7%			100.0%	100%		
Neutral	3	2	1	-	1	-	1	-	-	1	-	2	1	-	-	-	-	
	9.7%	12%	7.1%		50.0%		50.0%			17%		9.1%	20.0%					
Unsatisfied [NET]	7	5	2	-	-	-	-	1	5	1	-	5	-	1	-	-	1	
=====	22.6%	29%	14.3%					16.7%	35.7%	17%		22.7%		25.0%			50.0%	
Somewhat Unsatisfied	3	3	-	-	-	-	-	-	2	1	-	2	-	1	-	-	-	
	42.9%	60%							40.0%	100%		40.0%		100%				
Very Unsatisfied	4	2	2	-	-	-	-	1	3	-	-	3	-	-	-	-	1	
	57.1%	40%	100.0%					100%	60.0%			60.0%					100%	



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	61	32	29	-	4	7	4	11	19	16	10	44	4	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	39	19	20	-	3	6	2	7	11	10	3	28	4	2	-	-	2
=====	63.9%	59%	69.0%		75.0%	85.7%	50.0%	63.6%	57.9%	62%	30.0%	63.6%	100.0%	100%			66.7%
Very Satisfied	24	13	11	-	1	4	2	4	6	7	2	15	3	2	-	-	2
	61.5%	68%	55.0%		33.3%	66.7%	100%	57.1%	54.5%	70%	66.7%	53.6%	75.0%	100%			100%
Somewhat Satisfied	15	6	9	-	2	2	-	3	5	3	1	13	1	-	-	-	-
	38.5%	32%	45.0%		66.7%	33.3%		42.9%	45.5%	30%	33.3%	46.4%	25.0%				
Neutral	11	6	5	-	1	-	1	2	4	3	3	8	-	-	-	-	1
	18.0%	19%	17.2%		25.0%		25.0%	18.2%	21.1%	19%	30.0%	18.2%					33.3%
Unsatisfied [NET]	11	7	4	-	-	1	1	2	4	3	4	8	-	-	-	-	-
=====	18.0%	22%	13.8%			14.3%	25.0%	18.2%	21.1%	19%	40.0%	18.2%					
Somewhat Unsatisfied	5	3	2	-	-	1	1	-	1	2	2	3	-	-	-	-	-
	45.5%	43%	50.0%			100%	100%		25.0%	67%	50.0%	37.5%					
Very Unsatisfied	6	4	2	-	-	-	-	2	3	1	2	5	-	-	-	-	-
	54.5%	57%	50.0%					100%	75.0%	33%	50.0%	62.5%					



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	15	5	-	1	1	-	3	7	7	6	10	2	1	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	15	11	3	-	-	-	-	2	7	4	5	6	2	1	-	1	
=====	71.4%	73%	60.0%					66.7%	100%	57%	83.3%	60.0%	100.0%	100%		50.0%	
Very Satisfied	7	5	1	-	-	-	-	-	5	2	3	4	-	-	-	-	
	46.7%	45%	33.3%						71.4%	50%	60.0%	66.7%					
Somewhat Satisfied	8	6	2	-	-	-	-	2	2	2	2	2	2	1	-	1	
	53.3%	55%	66.7%					100%	28.6%	50%	40.0%	33.3%	100.0%	100%		100%	
Neutral	5	3	2	-	1	1	-	1	-	2	1	3	-	-	-	1	
	23.8%	20%	40.0%		100%	100%		33.3%		29%	16.7%	30.0%				50.0%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
=====	4.8%	6.7%								14%		10.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	100%	100%								100%		100%					



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	7	2	-	-	-	-	2	5	3	4	3	1	1	-	-	1	
=====	83.3%	78%	100.0%					100%	100%	100%	100.0%	60.0%	100.0%	100%			100%	
Very Satisfied	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-	
	40.0%	43%							60.0%	33%	75.0%	33.3%						
Somewhat Satisfied	6	4	2	-	-	-	-	2	2	2	1	2	1	1	-	-	1	
	60.0%	57%	100.0%					100%	40.0%	67%	25.0%	66.7%	100.0%	100%			100%	
Neutral	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-	
	16.7%	22%			100%	100%						40.0%						



Q9_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of local traffic laws
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	4	1	-	-	-	-	-	2	1	1	3	1	-	-	-	-	
=====	55.6%	67%	33.3%						100%	25%	50.0%	60.0%	100.0%					
Very Satisfied	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	60.0%	50%	100.0%						100%	100%		100%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	40.0%	50%									100.0%		100.0%					
Neutral	3	1	2	-	-	-	-	1	-	2	1	1	-	-	-	-	1	
	33.3%	17%	66.7%					100%		50%	50.0%	20.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	11.1%	17%								25%		20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%	100%								100%		100%						



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	923	441	441	7	20	169	209	179	178	145	150	553	91	96	11	14	111
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	546	259	265	1	13	81	111	113	115	101	87	334	59	45	4	7	58
=====	59.2%	59%	60.1%	14.3%	65.0%	47.9%	53.1%	63.1%	64.6%	70%	58.0%	60.4%	64.8%	46.9%	36.4%	50.0%	52.3%
Very Satisfied	289	137	140	1	4	45	48	61	74	53	42	173	30	26	1	4	32
	31.3%	31%	31.7%	14.3%	20.0%	26.6%	23.0%	34.1%	41.6%	37%	28.0%	31.3%	33.0%	27.1%	9.1%	28.6%	28.8%
Somewhat Satisfied	257	122	125	-	9	36	63	52	41	48	45	161	29	19	3	3	26
	27.8%	28%	28.3%		45.0%	21.3%	30.1%	29.1%	23.0%	33%	30.0%	29.1%	31.9%	19.8%	27.3%	21.4%	23.4%
Neutral	228	111	107	4	5	48	59	41	38	29	40	131	19	33	5	2	29
	24.7%	25%	24.3%	57.1%	25.0%	28.4%	28.2%	22.9%	21.3%	20%	26.7%	23.7%	20.9%	34.4%	45.5%	14.3%	26.1%
Unsatisfied [NET]	149	71	69	2	2	40	39	25	25	15	23	88	13	18	2	5	24
=====	16.1%	16%	15.6%	28.6%	10.0%	23.7%	18.7%	14.0%	14.0%	10%	15.3%	15.9%	14.3%	18.8%	18.2%	35.7%	21.6%
Somewhat Unsatisfied	85	38	42	-	2	21	24	11	15	11	12	51	6	13	-	-	11
	9.2%	8.6%	9.5%		10.0%	12.4%	11.5%	6.1%	8.4%	7.6%	8.0%	9.2%	6.6%	13.5%			9.9%
Very Unsatisfied	64	33	27	2	-	19	15	14	10	4	11	37	7	5	2	5	13
	6.9%	7.5%	6.1%	28.6%		11.2%	7.2%	7.8%	5.6%	2.8%	7.3%	6.7%	7.7%	5.2%	18.2%	35.7%	11.7%



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	923 100%	136 100%	122 100%	98 100%	217 100%	83 100%	82 100%	103 100%	47 100%	1 100%	13 100%	133 100%	147 100%	166 100%	160 100%	314 100%	44 100.0%	129 100.0%	123 100.0%	203 100.0%	413 100.0%
Satisfied [NET]	546 59.2%	68 50.0%	71 58.2%	59 60.2%	130 59.9%	54 65.1%	50 61.0%	69 67.0%	24 51.1%	1 100%	9 69.2%	72 54.1%	66 44.9%	106 63.9%	101 63.1%	198 63.1%	26 59.1%	73 56.6%	75 61.0%	117 57.6%	250 60.5%
Very Satisfied	289 31.3%	33 24.3%	44 36.1%	29 29.6%	58 26.7%	31 37.3%	24 29.3%	42 40.8%	18 38.3%	1 100%	3 23.1%	39 29.3%	31 21.1%	55 33.1%	58 36.2%	105 33.4%	15 34.1%	39 30.2%	41 33.3%	57 28.1%	134 32.4%
Somewhat Satisfied	257 27.8%	35 25.7%	27 22.1%	30 30.6%	72 33.2%	23 27.7%	26 31.7%	27 26.2%	6 12.8%	- 46.2%	6 24.8%	33 23.8%	35 30.7%	51 26.9%	43 29.6%	93 29.6%	11 25.0%	34 26.4%	34 27.6%	60 29.6%	116 28.1%
Neutral	228 24.7%	38 27.9%	27 22.1%	26 26.5%	47 21.7%	19 22.9%	25 30.5%	23 22.3%	15 31.9%	- 15.4%	2 26.3%	35 29.9%	44 25.3%	42 20.6%	33 23.6%	74 23.6%	13 29.5%	36 27.9%	32 26.0%	45 22.2%	99 24.0%
Unsatisfied [NET]	149 16.1%	30 22.1%	24 19.7%	13 13.3%	40 18.4%	10 12.0%	7 8.5%	11 10.7%	8 17.0%	- 15.4%	2 19.5%	26 25.2%	37 10.8%	18 16.2%	26 13.4%	42 13.4%	5 11.4%	20 15.5%	16 13.0%	41 20.2%	64 15.5%
Somewhat Unsatisfied	85 9.2%	15 11.0%	18 14.8%	7 7.1%	20 9.2%	7 8.4%	5 6.1%	5 4.9%	5 10.6%	- 15.4%	2 9.8%	13 15.6%	23 7.2%	12 7.5%	12 8.0%	25 8.0%	3 6.8%	9 7.0%	10 8.1%	24 11.8%	39 9.4%
Very Unsatisfied	64 6.9%	15 11.0%	6 4.9%	6 6.1%	20 9.2%	3 3.6%	2 2.4%	6 5.8%	3 6.4%	- 9.8%	- 9.5%	13 9.5%	14 3.6%	6 8.8%	14 5.4%	17 5.4%	2 4.5%	11 8.5%	6 4.9%	17 8.4%	25 6.1%



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	923	79	789	876	47	499	470	29	124	213	52	146	15	72	24	48	15	8	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	546	48	473	519	27	295	279	16	84	110	31	71	8	49	19	30	8	5	3
=====	59.2%	60.8%	59.9%	59.2%	57.4%	59.1%	59.4%	55.2%	67.7%	51.6%	59.6%	48.6%	53.3%	68.1%	79.2%	62.5%	53.3%	62%	42.9%
Very Satisfied	289	25	252	275	14	159	150	9	44	54	15	36	3	27	13	14	5	4	1
	31.3%	31.6%	31.9%	31.4%	29.8%	31.9%	31.9%	31.0%	35.5%	25.4%	28.8%	24.7%	20.0%	37.5%	54.2%	29.2%	33.3%	50%	14.3%
Somewhat Satisfied	257	23	221	244	13	136	129	7	40	56	16	35	5	22	6	16	3	1	2
	27.8%	29.1%	28.0%	27.9%	27.7%	27.3%	27.4%	24.1%	32.3%	26.3%	30.8%	24.0%	33.3%	30.6%	25.0%	33.3%	20.0%	12%	28.6%
Neutral	228	13	200	215	13	119	112	7	27	62	13	43	6	15	3	12	5	2	3
	24.7%	16.5%	25.3%	24.5%	27.7%	23.8%	23.8%	24.1%	21.8%	29.1%	25.0%	29.5%	40.0%	20.8%	12.5%	25.0%	33.3%	25%	42.9%
Unsatisfied [NET]	149	18	116	142	7	85	79	6	13	41	8	32	1	8	2	6	2	1	1
=====	16.1%	22.8%	14.7%	16.2%	14.9%	17.0%	16.8%	20.7%	10.5%	19.2%	15.4%	21.9%	6.7%	11.1%	8.3%	12.5%	13.3%	12%	14.3%
Somewhat Unsatisfied	85	8	69	81	4	50	47	3	9	21	4	16	1	4	1	3	1	1	-
	9.2%	10.1%	8.7%	9.2%	8.5%	10.0%	10.0%	10.3%	7.3%	9.9%	7.7%	11.0%	6.7%	5.6%	4.2%	6.2%	6.7%	12%	
Very Unsatisfied	64	10	47	61	3	35	32	3	4	20	4	16	-	4	1	3	1	-	1
	6.9%	12.7%	6.0%	7.0%	6.4%	7.0%	6.8%	10.3%	3.2%	9.4%	7.7%	11.0%		5.6%	4.2%	6.2%	6.7%		14.3%



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	72	36	36	-	6	7	5	14	24	16	10	51	7	5	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	49	28	21	-	4	5	2	9	16	13	6	34	7	4	-	1	2	
=====	68.1%	78%	58.3%		66.7%	71.4%	40.0%	64.3%	66.7%	81%	60.0%	66.7%	100.0%	80.0%		100.0%	50.0%	
Very Satisfied	27	11	16	-	2	2	1	6	10	6	1	21	4	3	-	-	-	
	37.5%	31%	44.4%		33.3%	28.6%	20.0%	42.9%	41.7%	38%	10.0%	41.2%	57.1%	60.0%				
Somewhat Satisfied	22	17	5	-	2	3	1	3	6	7	5	13	3	1	-	1	2	
	30.6%	47%	13.9%		33.3%	42.9%	20.0%	21.4%	25.0%	44%	50.0%	25.5%	42.9%	20.0%		100.0%	50.0%	
Neutral	15	5	10	-	2	2	1	4	4	2	3	10	-	1	-	-	1	
	20.8%	14%	27.8%		33.3%	28.6%	20.0%	28.6%	16.7%	12%	30.0%	19.6%		20.0%			25.0%	
Unsatisfied [NET]	8	3	5	-	-	-	2	1	4	1	1	7	-	-	-	-	1	
=====	11.1%	8.3%	13.9%				40.0%	7.1%	16.7%	6.2%	10.0%	13.7%					25.0%	
Somewhat Unsatisfied	4	2	2	-	-	-	2	1	-	1	-	4	-	-	-	-	-	
	5.6%	5.6%	5.6%				40.0%	7.1%		6.2%		7.8%						
Very Unsatisfied	4	1	3	-	-	-	-	-	4	-	1	3	-	-	-	-	1	
	5.6%	2.8%	8.3%						16.7%		10.0%	5.9%					25.0%	



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	24	10	14	-	2	1	2	6	10	3	2	17	3	4	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	9	10	-	2	1	1	4	8	3	2	13	3	3	-	1	1	
=====	79.2%	90%	71.4%		100%	100%	50.0%	66.7%	80.0%	100%	100.0%	76.5%	100.0%	75.0%		100.0%	100%	
Very Satisfied	13	5	8	-	1	-	-	3	7	2	-	10	3	2	-	-	-	
	54.2%	50%	57.1%		50.0%			50.0%	70.0%	67%		58.8%	100.0%	50.0%				
Somewhat Satisfied	6	4	2	-	1	1	1	1	1	1	2	3	-	1	-	1	1	
	25.0%	40%	14.3%		50.0%	100%	50.0%	16.7%	10.0%	33%	100.0%	17.6%		25.0%		100.0%	100%	
Neutral	3	-	3	-	-	-	-	2	1	-	-	2	-	1	-	-	-	
	12.5%		21.4%					33.3%	10.0%			11.8%		25.0%				
Unsatisfied [NET]	2	1	1	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
=====	8.3%	10%	7.1%				50.0%		10.0%			11.8%						
Somewhat Unsatisfied	1	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	4.2%	10%					50.0%					5.9%						
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	4.2%		7.1%						10.0%			5.9%						



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	48	26	22	-	4	6	3	8	14	13	8	34	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	30	19	11	-	2	4	1	5	8	10	4	21	4	1	-	-	1	
=====	62.5%	73%	50.0%		50.0%	66.7%	33.3%	62.5%	57.1%	77%	50.0%	61.8%	100.0%	100%			33.3%	
Very Satisfied	14	6	8	-	1	2	1	3	3	4	1	11	1	1	-	-	-	
	29.2%	23%	36.4%		25.0%	33.3%	33.3%	37.5%	21.4%	31%	12.5%	32.4%	25.0%	100%				
Somewhat Satisfied	16	13	3	-	1	2	-	2	5	6	3	10	3	-	-	-	1	
	33.3%	50%	13.6%		25.0%	33.3%		25.0%	35.7%	46%	37.5%	29.4%	75.0%				33.3%	
Neutral	12	5	7	-	2	2	1	2	3	2	3	8	-	-	-	-	1	
	25.0%	19%	31.8%		50.0%	33.3%	33.3%	25.0%	21.4%	15%	37.5%	23.5%					33.3%	
Unsatisfied [NET]	6	2	4	-	-	-	1	1	3	1	1	5	-	-	-	-	1	
=====	12.5%	7.7%	18.2%				33.3%	12.5%	21.4%	7.7%	12.5%	14.7%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	1	-	1	-	3	-	-	-	-	-	
	6.2%	3.8%	9.1%				33.3%	12.5%		7.7%		8.8%						
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	1	2	-	-	-	-	1	
	6.2%	3.8%	9.1%						21.4%		12.5%	5.9%					33.3%	



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	15	10	4	-	1	-	-	3	4	5	5	6	1	1	-	-	2	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	8	6	2	-	-	-	-	1	2	3	3	3	1	1	-	-	-	
=====	53.3%	60%	50.0%	-	-	-	-	33.3%	50.0%	60%	60.0%	50.0%	100.0%	100%	-	-	-	
Very Satisfied	5	4	1	-	-	-	-	1	2	2	2	3	-	-	-	-	-	
	33.3%	40%	25.0%	-	-	-	-	33.3%	50.0%	40%	40.0%	50.0%	-	-	-	-	-	
Somewhat Satisfied	3	2	1	-	-	-	-	-	-	1	1	-	1	1	-	-	-	
	20.0%	20%	25.0%	-	-	-	-	-	-	20%	20.0%	-	100.0%	100%	-	-	-	
Neutral	5	3	2	-	1	-	-	2	1	1	-	3	-	-	-	-	2	
	33.3%	30%	50.0%	-	100%	-	-	66.7%	25.0%	20%	-	50.0%	-	-	-	-	100%	
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
=====	13.3%	10%	-	-	-	-	-	-	25.0%	20%	40.0%	-	-	-	-	-	-	
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	6.7%	-	-	-	-	-	-	-	25.0%	-	20.0%	-	-	-	-	-	-	
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	6.7%	10%	-	-	-	-	-	-	-	20%	20.0%	-	-	-	-	-	-	



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	8	5	2	-	1	-	-	2	3	2	3	3	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	5	4	1	-	-	-	-	1	2	2	2	2	-	1	-	-	-
=====	62.5%	80%	50.0%	-	-	-	-	50.0%	66.7%	100%	66.7%	66.7%	-	100%	-	-	-
Very Satisfied	4	4	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-
	50.0%	80%	-	-	-	-	-	50.0%	66.7%	50%	66.7%	66.7%	-	-	-	-	-
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	12.5%	-	50.0%	-	-	-	-	-	-	50%	-	-	-	100%	-	-	-
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1
	25.0%	20%	50.0%	-	100%	-	-	50.0%	-	-	-	33.3%	-	-	-	-	100%
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	12.5%	-	-	-	-	-	-	-	33.3%	-	33.3%	-	-	-	-	-	-
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	12.5%	-	-	-	-	-	-	-	33.3%	-	33.3%	-	-	-	-	-	-



Q9_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
=====	42.9%	40%	50.0%							33%	50.0%	33.3%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	14.3%		50.0%							33%		33.3%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	28.6%	40%									50.0%		100.0%					
Neutral	3	2	1	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	42.9%	40%	50.0%					100%	100%	33%		66.7%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	14.3%	20%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	14.3%	20%								33%	50.0%							



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	923	441	441	7	20	169	209	179	178	145	150	553	91	96	11	14	111	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	546	259	265	1	13	81	111	113	115	101	87	334	59	45	4	7	58	
=====	59.2%	59%	60.1%	14.3%	65.0%	47.9%	53.1%	63.1%	64.6%	70%	58.0%	60.4%	64.8%	46.9%	36.4%	50.0%	52.3%	
Very Satisfied	289	137	140	1	4	45	48	61	74	53	42	173	30	26	1	4	32	
	52.9%	53%	52.8%	100.0%	30.8%	55.6%	43.2%	54.0%	64.3%	52%	48.3%	51.8%	50.8%	57.8%	25.0%	57.1%	55.2%	
Somewhat Satisfied	257	122	125	-	9	36	63	52	41	48	45	161	29	19	3	3	26	
	47.1%	47%	47.2%		69.2%	44.4%	56.8%	46.0%	35.7%	48%	51.7%	48.2%	49.2%	42.2%	75.0%	42.9%	44.8%	
Neutral	228	111	107	4	5	48	59	41	38	29	40	131	19	33	5	2	29	
	24.7%	25%	24.3%	57.1%	25.0%	28.4%	28.2%	22.9%	21.3%	20%	26.7%	23.7%	20.9%	34.4%	45.5%	14.3%	26.1%	
Unsatisfied [NET]	149	71	69	2	2	40	39	25	25	15	23	88	13	18	2	5	24	
=====	16.1%	16%	15.6%	28.6%	10.0%	23.7%	18.7%	14.0%	14.0%	10%	15.3%	15.9%	14.3%	18.8%	18.2%	35.7%	21.6%	
Somewhat Unsatisfied	85	38	42	-	2	21	24	11	15	11	12	51	6	13	-	-	11	
	57.0%	54%	60.9%		100%	52.5%	61.5%	44.0%	60.0%	73%	52.2%	58.0%	46.2%	72.2%			45.8%	
Very Unsatisfied	64	33	27	2	-	19	15	14	10	4	11	37	7	5	2	5	13	
	43.0%	46%	39.1%	100.0%		47.5%	38.5%	56.0%	40.0%	27%	47.8%	42.0%	53.8%	27.8%	100.0%	100.0%	54.2%	



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	923	136	122	98	217	83	82	103	47	1	13	133	147	166	160	314	44	129	123	203	413
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	546	68	71	59	130	54	50	69	24	1	9	72	66	106	101	198	26	73	75	117	250
=====	59.2%	50.0%	58.2%	60.2%	59.9%	65.1%	61.0%	67.0%	51.1%	100%	69.2%	54.1%	44.9%	63.9%	63.1%	63.1%	59.1%	56.6%	61.0%	57.6%	60.5%
Very Satisfied	289	33	44	29	58	31	24	42	18	1	3	39	31	55	58	105	15	39	41	57	134
	52.9%	48.5%	62.0%	49.2%	44.6%	57.4%	48.0%	60.9%	75.0%	100%	33.3%	54.2%	47.0%	51.9%	57.4%	53.0%	57.7%	53.4%	54.7%	48.7%	53.6%
Somewhat Satisfied	257	35	27	30	72	23	26	27	6	-	6	33	35	51	43	93	11	34	34	60	116
	47.1%	51.5%	38.0%	50.8%	55.4%	42.6%	52.0%	39.1%	25.0%	-	66.7%	45.8%	53.0%	48.1%	42.6%	47.0%	42.3%	46.6%	45.3%	51.3%	46.4%
Neutral	228	38	27	26	47	19	25	23	15	-	2	35	44	42	33	74	13	36	32	45	99
	24.7%	27.9%	22.1%	26.5%	21.7%	22.9%	30.5%	22.3%	31.9%	-	15.4%	26.3%	29.9%	25.3%	20.6%	23.6%	29.5%	27.9%	26.0%	22.2%	24.0%
Unsatisfied [NET]	149	30	24	13	40	10	7	11	8	-	2	26	37	18	26	42	5	20	16	41	64
=====	16.1%	22.1%	19.7%	13.3%	18.4%	12.0%	8.5%	10.7%	17.0%	-	15.4%	19.5%	25.2%	10.8%	16.2%	13.4%	11.4%	15.5%	13.0%	20.2%	15.5%
Somewhat Unsatisfied	85	15	18	7	20	7	5	5	5	-	2	13	23	12	12	25	3	9	10	24	39
	57.0%	50.0%	75.0%	53.8%	50.0%	70.0%	71.4%	45.5%	62.5%	-	100%	50.0%	62.2%	66.7%	46.2%	59.5%	60.0%	45.0%	62.5%	58.5%	60.9%
Very Unsatisfied	64	15	6	6	20	3	2	6	3	-	-	13	14	6	14	17	2	11	6	17	25
	43.0%	50.0%	25.0%	46.2%	50.0%	30.0%	28.6%	54.5%	37.5%	-	-	50.0%	37.8%	33.3%	53.8%	40.5%	40.0%	55.0%	37.5%	41.5%	39.1%



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	923	79	789	876	47	499	470	29	124	213	52	146	15	72	24	48	15	8	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	546	48	473	519	27	295	279	16	84	110	31	71	8	49	19	30	8	5	3
=====	59.2%	60.8%	59.9%	59.2%	57.4%	59.1%	59.4%	55.2%	67.7%	51.6%	59.6%	48.6%	53.3%	68.1%	79.2%	62.5%	53.3%	62%	42.9%
Very Satisfied	289	25	252	275	14	159	150	9	44	54	15	36	3	27	13	14	5	4	1
	52.9%	52.1%	53.3%	53.0%	51.9%	53.9%	53.8%	56.2%	52.4%	49.1%	48.4%	50.7%	37.5%	55.1%	68.4%	46.7%	62.5%	80%	33.3%
Somewhat Satisfied	257	23	221	244	13	136	129	7	40	56	16	35	5	22	6	16	3	1	2
	47.1%	47.9%	46.7%	47.0%	48.1%	46.1%	46.2%	43.8%	47.6%	50.9%	51.6%	49.3%	62.5%	44.9%	31.6%	53.3%	37.5%	20%	66.7%
Neutral	228	13	200	215	13	119	112	7	27	62	13	43	6	15	3	12	5	2	3
	24.7%	16.5%	25.3%	24.5%	27.7%	23.8%	23.8%	24.1%	21.8%	29.1%	25.0%	29.5%	40.0%	20.8%	12.5%	25.0%	33.3%	25%	42.9%
Unsatisfied [NET]	149	18	116	142	7	85	79	6	13	41	8	32	1	8	2	6	2	1	1
=====	16.1%	22.8%	14.7%	16.2%	14.9%	17.0%	16.8%	20.7%	10.5%	19.2%	15.4%	21.9%	6.7%	11.1%	8.3%	12.5%	13.3%	12%	14.3%
Somewhat Unsatisfied	85	8	69	81	4	50	47	3	9	21	4	16	1	4	1	3	1	1	-
	57.0%	44.4%	59.5%	57.0%	57.1%	58.8%	59.5%	50.0%	69.2%	51.2%	50.0%	50.0%	100.0%	50.0%	50.0%	50.0%	50.0%	100%	
Very Unsatisfied	64	10	47	61	3	35	32	3	4	20	4	16	-	4	1	3	1	-	1
	43.0%	55.6%	40.5%	43.0%	42.9%	41.2%	40.5%	50.0%	30.8%	48.8%	50.0%	50.0%		50.0%	50.0%	50.0%	50.0%		100%



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	72	36	36	-	6	7	5	14	24	16	10	51	7	5	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	49	28	21	-	4	5	2	9	16	13	6	34	7	4	-	1	2	
=====	68.1%	78%	58.3%		66.7%	71.4%	40.0%	64.3%	66.7%	81%	60.0%	66.7%	100.0%	80.0%		100.0%	50.0%	
Very Satisfied	27	11	16	-	2	2	1	6	10	6	1	21	4	3	-	-	-	
	55.1%	39%	76.2%		50.0%	40.0%	50.0%	66.7%	62.5%	46%	16.7%	61.8%	57.1%	75.0%				
Somewhat Satisfied	22	17	5	-	2	3	1	3	6	7	5	13	3	1	-	1	2	
	44.9%	61%	23.8%		50.0%	60.0%	50.0%	33.3%	37.5%	54%	83.3%	38.2%	42.9%	25.0%		100.0%	100%	
Neutral	15	5	10	-	2	2	1	4	4	2	3	10	-	1	-	-	1	
	20.8%	14%	27.8%		33.3%	28.6%	20.0%	28.6%	16.7%	12%	30.0%	19.6%		20.0%			25.0%	
Unsatisfied [NET]	8	3	5	-	-	-	2	1	4	1	1	7	-	-	-	-	1	
=====	11.1%	8.3%	13.9%				40.0%	7.1%	16.7%	6.2%	10.0%	13.7%					25.0%	
Somewhat Unsatisfied	4	2	2	-	-	-	2	1	-	1	-	4	-	-	-	-	-	
	50.0%	67%	40.0%				100%	100%		100%		57.1%						
Very Unsatisfied	4	1	3	-	-	-	-	-	4	-	1	3	-	-	-	-	1	
	50.0%	33%	60.0%						100%		100.0%	42.9%					100%	



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	24	10	14	-	2	1	2	6	10	3	2	17	3	4	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	9	10	-	2	1	1	4	8	3	2	13	3	3	-	1	1	
=====	79.2%	90%	71.4%		100%	100%	50.0%	66.7%	80.0%	100%	100.0%	76.5%	100.0%	75.0%		100.0%	100%	
Very Satisfied	13	5	8	-	1	-	-	3	7	2	-	10	3	2	-	-	-	
	68.4%	56%	80.0%		50.0%			75.0%	87.5%	67%		76.9%	100.0%	66.7%				
Somewhat Satisfied	6	4	2	-	1	1	1	1	1	1	2	3	-	1	-	1	1	
	31.6%	44%	20.0%		50.0%	100%	100%	25.0%	12.5%	33%	100.0%	23.1%		33.3%		100.0%	100%	
Neutral	3	-	3	-	-	-	-	2	1	-	-	2	-	1	-	-	-	
	12.5%		21.4%					33.3%	10.0%			11.8%		25.0%				
Unsatisfied [NET]	2	1	1	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
=====	8.3%	10%	7.1%				50.0%		10.0%			11.8%						
Somewhat Unsatisfied	1	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	50.0%	100%					100%					50.0%						
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%		100.0%						100%			50.0%						



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	48	26	22	-	4	6	3	8	14	13	8	34	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	30	19	11	-	2	4	1	5	8	10	4	21	4	1	-	-	1	
=====	62.5%	73%	50.0%		50.0%	66.7%	33.3%	62.5%	57.1%	77%	50.0%	61.8%	100.0%	100%			33.3%	
Very Satisfied	14	6	8	-	1	2	1	3	3	4	1	11	1	1	-	-	-	
	46.7%	32%	72.7%		50.0%	50.0%	100%	60.0%	37.5%	40%	25.0%	52.4%	25.0%	100%				
Somewhat Satisfied	16	13	3	-	1	2	-	2	5	6	3	10	3	-	-	-	1	
	53.3%	68%	27.3%		50.0%	50.0%		40.0%	62.5%	60%	75.0%	47.6%	75.0%				100%	
Neutral	12	5	7	-	2	2	1	2	3	2	3	8	-	-	-	-	1	
	25.0%	19%	31.8%		50.0%	33.3%	33.3%	25.0%	21.4%	15%	37.5%	23.5%					33.3%	
Unsatisfied [NET]	6	2	4	-	-	-	1	1	3	1	1	5	-	-	-	-	1	
=====	12.5%	7.7%	18.2%				33.3%	12.5%	21.4%	7.7%	12.5%	14.7%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	1	1	-	1	-	3	-	-	-	-	-	
	50.0%	50%	50.0%				100%	100%		100%		60.0%						
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	1	2	-	-	-	-	1	
	50.0%	50%	50.0%						100%		100.0%	40.0%					100%	



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	15	10	4	-	1	-	-	3	4	5	5	6	1	1	-	2	
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	8	6	2	-	-	-	-	1	2	3	3	3	1	1	-	-	
=====	53.3%	60%	50.0%					33.3%	50.0%	60%	60.0%	50.0%	100.0%	100%			
Very Satisfied	5	4	1	-	-	-	-	1	2	2	2	3	-	-	-	-	
	62.5%	67%	50.0%					100%	100%	67%	66.7%	100%					
Somewhat Satisfied	3	2	1	-	-	-	-	-	-	1	1	-	1	1	-	-	
	37.5%	33%	50.0%							33%	33.3%		100.0%	100%			
Neutral	5	3	2	-	1	-	-	2	1	1	-	3	-	-	-	2	
	33.3%	30%	50.0%		100%			66.7%	25.0%	20%		50.0%				100%	
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	
=====	13.3%	10%							25.0%	20%	40.0%						
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	50.0%								100%		50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	
	50.0%	100%								100%	50.0%						



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	5	2	-	1	-	-	2	3	2	3	3	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	5	4	1	-	-	-	-	1	2	2	2	2	-	1	-	-	-	
=====	62.5%	80%	50.0%	-	-	-	-	50.0%	66.7%	100%	66.7%	66.7%	-	100%	-	-	-	
Very Satisfied	4	4	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-	
	80.0%	100%	-	-	-	-	-	100%	100%	50%	100.0%	100%	-	-	-	-	-	
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	20.0%	-	100.0%	-	-	-	-	-	-	50%	-	-	-	100%	-	-	-	
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	25.0%	20%	50.0%	-	100%	-	-	50.0%	-	-	-	33.3%	-	-	-	-	100%	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	12.5%	-	-	-	-	-	-	-	33.3%	-	33.3%	-	-	-	-	-	-	
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	100%	-	-	-	-	-	-	-	100%	-	100.0%	-	-	-	-	-	-	



Q9_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 The Police Department's proactive community engagement efforts
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
=====	42.9%	40%	50.0%							33%	50.0%	33.3%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%		100.0%							100%		100%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	
	66.7%	100%									100.0%		100.0%					
Neutral	3	2	1	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	42.9%	40%	50.0%					100%	100%	33%		66.7%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	14.3%	20%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1002	494	463	8	22	189	217	187	199	165	154	608	99	100	15	18	125	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	690	345	318	2	16	108	135	141	145	133	97	434	63	63	6	8	81	
=====	68.9%	70%	68.7%	25.0%	72.7%	57.1%	62.2%	75.4%	72.9%	81%	63.0%	71.4%	63.6%	63.0%	40.0%	44.4%	64.8%	
Very Satisfied	418	211	188	1	6	59	61	87	103	96	57	261	39	35	2	6	52	
	41.7%	43%	40.6%	12.5%	27.3%	31.2%	28.1%	46.5%	51.8%	58%	37.0%	42.9%	39.4%	35.0%	13.3%	33.3%	41.6%	
Somewhat Satisfied	272	134	130	1	10	49	74	54	42	37	40	173	24	28	4	2	29	
	27.1%	27%	28.1%	12.5%	45.5%	25.9%	34.1%	28.9%	21.1%	22%	26.0%	28.5%	24.2%	28.0%	26.7%	11.1%	23.2%	
Neutral	210	103	99	3	3	46	61	25	43	24	42	117	22	27	7	4	28	
	21.0%	21%	21.4%	37.5%	13.6%	24.3%	28.1%	13.4%	21.6%	15%	27.3%	19.2%	22.2%	27.0%	46.7%	22.2%	22.4%	
Unsatisfied [NET]	102	46	46	3	3	35	21	21	11	8	15	57	14	10	2	6	16	
=====	10.2%	9.3%	9.9%	37.5%	13.6%	18.5%	9.7%	11.2%	5.5%	4.8%	9.7%	9.4%	14.1%	10.0%	13.3%	33.3%	12.8%	
Somewhat Unsatisfied	50	20	25	-	-	19	11	8	6	4	6	27	9	4	1	3	8	
	5.0%	4.0%	5.4%			10.1%	5.1%	4.3%	3.0%	2.4%	3.9%	4.4%	9.1%	4.0%	6.7%	16.7%	6.4%	
Very Unsatisfied	52	26	21	3	3	16	10	13	5	4	9	30	5	6	1	3	8	
	5.2%	5.3%	4.5%	37.5%	13.6%	8.5%	4.6%	7.0%	2.5%	2.4%	5.8%	4.9%	5.1%	6.0%	6.7%	16.7%	6.4%	



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1002	148	124	105	233	91	89	120	54	1	16	147	157	175	172	347	49	134	133	224	452
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	690	91	86	77	163	65	61	87	35	1	12	91	92	125	124	255	34	88	94	151	317
=====	68.9%	61.5%	69.4%	73.3%	70.0%	71.4%	68.5%	72.5%	64.8%	100%	75.0%	61.9%	58.6%	71.4%	72.1%	73.5%	69.4%	65.7%	70.7%	67.4%	70.1%
Very Satisfied	418	48	53	47	88	44	38	61	24	1	4	53	49	70	73	170	20	57	51	90	196
	41.7%	32.4%	42.7%	44.8%	37.8%	48.4%	42.7%	50.8%	44.4%	100%	25.0%	36.1%	31.2%	40.0%	42.4%	49.0%	40.8%	42.5%	38.3%	40.2%	43.4%
Somewhat Satisfied	272	43	33	30	75	21	23	26	11	-	8	38	43	55	51	85	14	31	43	61	121
	27.1%	29.1%	26.6%	28.6%	32.2%	23.1%	25.8%	21.7%	20.4%	-	50.0%	25.9%	27.4%	31.4%	29.7%	24.5%	28.6%	23.1%	32.3%	27.2%	26.8%
Neutral	210	40	23	14	47	16	22	29	14	-	2	35	42	36	28	68	8	32	26	49	92
	21.0%	27.0%	18.5%	13.3%	20.2%	17.6%	24.7%	24.2%	25.9%	-	12.5%	23.8%	26.8%	20.6%	16.3%	19.6%	16.3%	23.9%	19.5%	21.9%	20.4%
Unsatisfied [NET]	102	17	15	14	23	10	6	4	5	-	2	21	23	14	20	24	7	14	13	24	43
=====	10.2%	11.5%	12.1%	13.3%	9.9%	11.0%	6.7%	3.3%	9.3%	-	12.5%	14.3%	14.6%	8.0%	11.6%	6.9%	14.3%	10.4%	9.8%	10.7%	9.5%
Somewhat Unsatisfied	50	8	8	6	13	4	3	3	-	-	1	10	11	7	10	12	4	6	8	10	22
	5.0%	5.4%	6.5%	5.7%	5.6%	4.4%	3.4%	2.5%	-	-	6.2%	6.8%	7.0%	4.0%	5.8%	3.5%	8.2%	4.5%	6.0%	4.5%	4.9%
Very Unsatisfied	52	9	7	8	10	6	3	1	5	-	1	11	12	7	10	12	3	8	5	14	21
	5.2%	6.1%	5.6%	7.6%	4.3%	6.6%	3.4%	0.8%	9.3%	-	6.2%	7.5%	7.6%	4.0%	5.8%	3.5%	6.1%	6.0%	3.8%	6.2%	4.6%



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1002	85	855	953	49	544	515	29	130	230	55	159	16	80	28	52	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	690	61	594	659	31	369	350	19	101	148	36	102	10	60	22	38	12	7	5
=====	68.9%	71.8%	69.5%	69.2%	63.3%	67.8%	68.0%	65.5%	77.7%	64.3%	65.5%	64.2%	62.5%	75.0%	78.6%	73.1%	66.7%	70%	62.5%
Very Satisfied	418	41	355	398	20	234	223	11	52	83	17	59	7	40	17	23	9	6	3
	41.7%	48.2%	41.5%	41.8%	40.8%	43.0%	43.3%	37.9%	40.0%	36.1%	30.9%	37.1%	43.8%	50.0%	60.7%	44.2%	50.0%	60%	37.5%
Somewhat Satisfied	272	20	239	261	11	135	127	8	49	65	19	43	3	20	5	15	3	1	2
	27.1%	23.5%	28.0%	27.4%	22.4%	24.8%	24.7%	27.6%	37.7%	28.3%	34.5%	27.0%	18.8%	25.0%	17.9%	28.8%	16.7%	10%	25.0%
Neutral	210	12	180	196	14	111	105	6	21	57	16	35	6	17	5	12	4	2	2
	21.0%	14.1%	21.1%	20.6%	28.6%	20.4%	20.4%	20.7%	16.2%	24.8%	29.1%	22.0%	37.5%	21.2%	17.9%	23.1%	22.2%	20%	25.0%
Unsatisfied [NET]	102	12	81	98	4	64	60	4	8	25	3	22	-	3	1	2	2	1	1
=====	10.2%	14.1%	9.5%	10.3%	8.2%	11.8%	11.7%	13.8%	6.2%	10.9%	5.5%	13.8%		3.8%	3.6%	3.8%	11.1%	10%	12.5%
Somewhat Unsatisfied	50	4	41	49	1	33	32	1	4	11	2	9	-	1	-	1	1	1	-
	5.0%	4.7%	4.8%	5.1%	2.0%	6.1%	6.2%	3.4%	3.1%	4.8%	3.6%	5.7%		1.2%	1.9%	5.6%	10%		
Very Unsatisfied	52	8	40	49	3	31	28	3	4	14	1	13	-	2	1	1	1	-	1
	5.2%	9.4%	4.7%	5.1%	6.1%	5.7%	5.4%	10.3%	3.1%	6.1%	1.8%	8.2%		2.5%	3.6%	1.9%	5.6%		12.5%



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	80	43	37	-	7	7	5	13	29	19	11	57	8	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	31	29	-	6	6	4	10	18	16	6	45	7	4	-	1	3	
=====	75.0%	72%	78.4%		85.7%	85.7%	80.0%	76.9%	62.1%	84%	54.5%	78.9%	87.5%	80.0%		100.0%	60.0%	
Very Satisfied	40	19	21	-	2	3	2	6	14	13	3	31	5	4	-	1	2	
	50.0%	44%	56.8%		28.6%	42.9%	40.0%	46.2%	48.3%	68%	27.3%	54.4%	62.5%	80.0%		100.0%	40.0%	
Somewhat Satisfied	20	12	8	-	4	3	2	4	4	3	3	14	2	-	-	-	1	
	25.0%	28%	21.6%		57.1%	42.9%	40.0%	30.8%	13.8%	16%	27.3%	24.6%	25.0%				20.0%	
Neutral	17	11	6	-	1	1	1	1	10	3	5	9	1	1	-	-	2	
	21.2%	26%	16.2%		14.3%	14.3%	20.0%	7.7%	34.5%	16%	45.5%	15.8%	12.5%	20.0%			40.0%	
Unsatisfied [NET]	3	1	2	-	-	-	-	2	1	-	-	3	-	-	-	-	-	
=====	3.8%	2.3%	5.4%					15.4%	3.4%			5.3%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	1.2%		2.7%					7.7%				1.8%						
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	2.5%	2.3%	2.7%					7.7%	3.4%			3.5%						



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	28	16	12	-	3	1	2	5	12	5	2	20	4	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	22	12	10	-	3	1	2	4	8	4	2	17	3	3	-	1	1	
=====	78.6%	75%	83.3%		100%	100%	100%	80.0%	66.7%	80%	100.0%	85.0%	75.0%	75.0%		100.0%	50.0%	
Very Satisfied	17	9	8	-	2	-	-	3	8	4	1	14	3	3	-	1	-	
	60.7%	56%	66.7%		66.7%			60.0%	66.7%	80%	50.0%	70.0%	75.0%	75.0%		100.0%		
Somewhat Satisfied	5	3	2	-	1	1	2	1	-	-	1	3	-	-	-	-	1	
	17.9%	19%	16.7%		33.3%	100%	100%	20.0%			50.0%	15.0%					50.0%	
Neutral	5	4	1	-	-	-	-	-	4	1	-	2	1	1	-	-	1	
	17.9%	25%	8.3%						33.3%	20%		10.0%	25.0%	25.0%			50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	3.6%		8.3%					20.0%				5.0%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	3.6%		8.3%					20.0%				5.0%						



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	52	27	25	-	4	6	3	8	17	14	9	37	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	38	19	19	-	3	5	2	6	10	12	4	28	4	1	-	-	2	
=====	73.1%	70%	76.0%		75.0%	83.3%	66.7%	75.0%	58.8%	86%	44.4%	75.7%	100.0%	100%			66.7%	
Very Satisfied	23	10	13	-	-	3	2	3	6	9	2	17	2	1	-	-	2	
	44.2%	37%	52.0%			50.0%	66.7%	37.5%	35.3%	64%	22.2%	45.9%	50.0%	100%			66.7%	
Somewhat Satisfied	15	9	6	-	3	2	-	3	4	3	2	11	2	-	-	-	-	
	28.8%	33%	24.0%		75.0%	33.3%		37.5%	23.5%	21%	22.2%	29.7%	50.0%					
Neutral	12	7	5	-	1	1	1	1	6	2	5	7	-	-	-	-	1	
	23.1%	26%	20.0%		25.0%	16.7%	33.3%	12.5%	35.3%	14%	55.6%	18.9%					33.3%	
Unsatisfied [NET]	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
=====	3.8%	3.7%	4.0%					12.5%	5.9%			5.4%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	1.9%		4.0%					12.5%				2.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.9%	3.7%							5.9%			2.7%						



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	18	14	3	-	1	1	-	2	6	6	5	9	2	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	9	3	-	-	-	-	2	4	5	3	6	1	1	-	-	1	
=====	66.7%	64%	100.0%					100%	66.7%	83%	60.0%	66.7%	50.0%	100%			100%	
Very Satisfied	9	7	2	-	-	-	-	2	3	4	2	5	1	-	-	-	1	
	50.0%	50%	66.7%					100%	50.0%	67%	40.0%	55.6%	50.0%				100%	
Somewhat Satisfied	3	2	1	-	-	-	-	-	1	1	1	1	-	1	-	-	-	
	16.7%	14%	33.3%						16.7%	17%	20.0%	11.1%		100%				
Neutral	4	4	-	-	1	1	-	-	1	-	-	3	1	-	-	-	-	
	22.2%	29%			100%	100%			16.7%			33.3%	50.0%					
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
=====	11.1%	7.1%							16.7%	17%	40.0%							
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	5.6%								16.7%		20.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	5.6%	7.1%								17%	20.0%							



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10	8	1	-	1	1	-	1	4	3	3	5	1	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	7	6	1	-	-	-	-	1	3	3	2	3	1	1	-	-	-
=====	70.0%	75%	100.0%					100%	75.0%	100%	66.7%	60.0%	100.0%	100%			
Very Satisfied	6	6	-	-	-	-	-	1	3	2	2	3	1	-	-	-	-
	60.0%	75%						100%	75.0%	67%	66.7%	60.0%	100.0%				
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	10.0%		100.0%							33%				100%			
Neutral	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-
	20.0%	25%			100%	100%						40.0%					
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	10.0%								25.0%		33.3%						
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	10.0%								25.0%		33.3%						



Q9_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	1	1	2	1	3	-	-	-	-	1	
=====	62.5%	50%	100.0%					100%	50.0%	67%	50.0%	75.0%					100%	
Very Satisfied	3	1	2	-	-	-	-	1	-	2	-	2	-	-	-	-	1	
	37.5%	17%	100.0%					100%		67%		50.0%					100%	
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	25.0%	33%							50.0%		50.0%	25.0%						
Neutral	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	25.0%	33%							50.0%			25.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	12.5%	17%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	12.5%	17%								33%	50.0%							



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1002	494	463	8	22	189	217	187	199	165	154	608	99	100	15	18	125
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	690	345	318	2	16	108	135	141	145	133	97	434	63	63	6	8	81
=====	68.9%	70%	68.7%	25.0%	72.7%	57.1%	62.2%	75.4%	72.9%	81%	63.0%	71.4%	63.6%	63.0%	40.0%	44.4%	64.8%
Very Satisfied	418	211	188	1	6	59	61	87	103	96	57	261	39	35	2	6	52
	60.6%	61%	59.1%	50.0%	37.5%	54.6%	45.2%	61.7%	71.0%	72%	58.8%	60.1%	61.9%	55.6%	33.3%	75.0%	64.2%
Somewhat Satisfied	272	134	130	1	10	49	74	54	42	37	40	173	24	28	4	2	29
	39.4%	39%	40.9%	50.0%	62.5%	45.4%	54.8%	38.3%	29.0%	28%	41.2%	39.9%	38.1%	44.4%	66.7%	25.0%	35.8%
Neutral	210	103	99	3	3	46	61	25	43	24	42	117	22	27	7	4	28
	21.0%	21%	21.4%	37.5%	13.6%	24.3%	28.1%	13.4%	21.6%	15%	27.3%	19.2%	22.2%	27.0%	46.7%	22.2%	22.4%
Unsatisfied [NET]	102	46	46	3	3	35	21	21	11	8	15	57	14	10	2	6	16
=====	10.2%	9.3%	9.9%	37.5%	13.6%	18.5%	9.7%	11.2%	5.5%	4.8%	9.7%	9.4%	14.1%	10.0%	13.3%	33.3%	12.8%
Somewhat Unsatisfied	50	20	25	-	-	19	11	8	6	4	6	27	9	4	1	3	8
	49.0%	43%	54.3%			54.3%	52.4%	38.1%	54.5%	50%	40.0%	47.4%	64.3%	40.0%	50.0%	50.0%	50.0%
Very Unsatisfied	52	26	21	3	3	16	10	13	5	4	9	30	5	6	1	3	8
	51.0%	57%	45.7%	100.0%	100%	45.7%	47.6%	61.9%	45.5%	50%	60.0%	52.6%	35.7%	60.0%	50.0%	50.0%	50.0%



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1002	148	124	105	233	91	89	120	54	1	16	147	157	175	172	347	49	134	133	224	452
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	690	91	86	77	163	65	61	87	35	1	12	91	92	125	124	255	34	88	94	151	317
=====	68.9%	61.5%	69.4%	73.3%	70.0%	71.4%	68.5%	72.5%	64.8%	100%	75.0%	61.9%	58.6%	71.4%	72.1%	73.5%	69.4%	65.7%	70.7%	67.4%	70.1%
Very Satisfied	418	48	53	47	88	44	38	61	24	1	4	53	49	70	73	170	20	57	51	90	196
	60.6%	52.7%	61.6%	61.0%	54.0%	67.7%	62.3%	70.1%	68.6%	100%	33.3%	58.2%	53.3%	56.0%	58.9%	66.7%	58.8%	64.8%	54.3%	59.6%	61.8%
Somewhat Satisfied	272	43	33	30	75	21	23	26	11	-	8	38	43	55	51	85	14	31	43	61	121
	39.4%	47.3%	38.4%	39.0%	46.0%	32.3%	37.7%	29.9%	31.4%	-	66.7%	41.8%	46.7%	44.0%	41.1%	33.3%	41.2%	35.2%	45.7%	40.4%	38.2%
Neutral	210	40	23	14	47	16	22	29	14	-	2	35	42	36	28	68	8	32	26	49	92
	21.0%	27.0%	18.5%	13.3%	20.2%	17.6%	24.7%	24.2%	25.9%	-	12.5%	23.8%	26.8%	20.6%	16.3%	19.6%	16.3%	23.9%	19.5%	21.9%	20.4%
Unsatisfied [NET]	102	17	15	14	23	10	6	4	5	-	2	21	23	14	20	24	7	14	13	24	43
=====	10.2%	11.5%	12.1%	13.3%	9.9%	11.0%	6.7%	3.3%	9.3%	-	12.5%	14.3%	14.6%	8.0%	11.6%	6.9%	14.3%	10.4%	9.8%	10.7%	9.5%
Somewhat Unsatisfied	50	8	8	6	13	4	3	3	-	-	1	10	11	7	10	12	4	6	8	10	22
	49.0%	47.1%	53.3%	42.9%	56.5%	40.0%	50.0%	75.0%	-	-	50.0%	47.6%	47.8%	50.0%	50.0%	50.0%	57.1%	42.9%	61.5%	41.7%	51.2%
Very Unsatisfied	52	9	7	8	10	6	3	1	5	-	1	11	12	7	10	12	3	8	5	14	21
	51.0%	52.9%	46.7%	57.1%	43.5%	60.0%	50.0%	25.0%	100%	-	50.0%	52.4%	52.2%	50.0%	50.0%	50.0%	42.9%	57.1%	38.5%	58.3%	48.8%



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1002	85	855	953	49	544	515	29	130	230	55	159	16	80	28	52	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	690	61	594	659	31	369	350	19	101	148	36	102	10	60	22	38	12	7	5
=====	68.9%	71.8%	69.5%	69.2%	63.3%	67.8%	68.0%	65.5%	77.7%	64.3%	65.5%	64.2%	62.5%	75.0%	78.6%	73.1%	66.7%	70%	62.5%
Very Satisfied	418	41	355	398	20	234	223	11	52	83	17	59	7	40	17	23	9	6	3
	60.6%	67.2%	59.8%	60.4%	64.5%	63.4%	63.7%	57.9%	51.5%	56.1%	47.2%	57.8%	70.0%	66.7%	77.3%	60.5%	75.0%	86%	60.0%
Somewhat Satisfied	272	20	239	261	11	135	127	8	49	65	19	43	3	20	5	15	3	1	2
	39.4%	32.8%	40.2%	39.6%	35.5%	36.6%	36.3%	42.1%	48.5%	43.9%	52.8%	42.2%	30.0%	33.3%	22.7%	39.5%	25.0%	14%	40.0%
Neutral	210	12	180	196	14	111	105	6	21	57	16	35	6	17	5	12	4	2	2
	21.0%	14.1%	21.1%	20.6%	28.6%	20.4%	20.4%	20.7%	16.2%	24.8%	29.1%	22.0%	37.5%	21.2%	17.9%	23.1%	22.2%	20%	25.0%
Unsatisfied [NET]	102	12	81	98	4	64	60	4	8	25	3	22	-	3	1	2	2	1	1
=====	10.2%	14.1%	9.5%	10.3%	8.2%	11.8%	11.7%	13.8%	6.2%	10.9%	5.5%	13.8%		3.8%	3.6%	3.8%	11.1%	10%	12.5%
Somewhat Unsatisfied	50	4	41	49	1	33	32	1	4	11	2	9	-	1	-	1	1	1	-
	49.0%	33.3%	50.6%	50.0%	25.0%	51.6%	53.3%	25.0%	50.0%	44.0%	66.7%	40.9%		33.3%		50.0%	50.0%	100%	
Very Unsatisfied	52	8	40	49	3	31	28	3	4	14	1	13	-	2	1	1	1	-	1
	51.0%	66.7%	49.4%	50.0%	75.0%	48.4%	46.7%	75.0%	50.0%	56.0%	33.3%	59.1%		66.7%	100.0%	50.0%	50.0%		100%



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	80	43	37	-	7	7	5	13	29	19	11	57	8	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	31	29	-	6	6	4	10	18	16	6	45	7	4	-	1	3	
=====	75.0%	72%	78.4%		85.7%	85.7%	80.0%	76.9%	62.1%	84%	54.5%	78.9%	87.5%	80.0%		100.0%	60.0%	
Very Satisfied	40	19	21	-	2	3	2	6	14	13	3	31	5	4	-	1	2	
	66.7%	61%	72.4%		33.3%	50.0%	50.0%	60.0%	77.8%	81%	50.0%	68.9%	71.4%	100%		100.0%	66.7%	
Somewhat Satisfied	20	12	8	-	4	3	2	4	4	3	3	14	2	-	-	-	1	
	33.3%	39%	27.6%		66.7%	50.0%	50.0%	40.0%	22.2%	19%	50.0%	31.1%	28.6%				33.3%	
Neutral	17	11	6	-	1	1	1	1	10	3	5	9	1	1	-	-	2	
	21.2%	26%	16.2%		14.3%	14.3%	20.0%	7.7%	34.5%	16%	45.5%	15.8%	12.5%	20.0%			40.0%	
Unsatisfied [NET]	3	1	2	-	-	-	-	2	1	-	-	3	-	-	-	-	-	
=====	3.8%	2.3%	5.4%					15.4%	3.4%			5.3%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	33.3%		50.0%					50.0%				33.3%						
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	66.7%	100%	50.0%					50.0%	100%			66.7%						



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	28	16	12	-	3	1	2	5	12	5	2	20	4	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	22	12	10	-	3	1	2	4	8	4	2	17	3	3	-	1	1	
=====	78.6%	75%	83.3%		100%	100%	100%	80.0%	66.7%	80%	100.0%	85.0%	75.0%	75.0%		100.0%	50.0%	
Very Satisfied	17	9	8	-	2	-	-	3	8	4	1	14	3	3	-	1	-	
	77.3%	75%	80.0%		66.7%			75.0%	100%	100%	50.0%	82.4%	100.0%	100%		100.0%		
Somewhat Satisfied	5	3	2	-	1	1	2	1	-	-	1	3	-	-	-	-	1	
	22.7%	25%	20.0%		33.3%	100%	100%	25.0%			50.0%	17.6%					100%	
Neutral	5	4	1	-	-	-	-	-	4	1	-	2	1	1	-	-	1	
	17.9%	25%	8.3%						33.3%	20%		10.0%	25.0%	25.0%			50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	3.6%		8.3%					20.0%				5.0%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	100%		100.0%					100%				100%						



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	52	27	25	-	4	6	3	8	17	14	9	37	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	38	19	19	-	3	5	2	6	10	12	4	28	4	1	-	-	2	
=====	73.1%	70%	76.0%		75.0%	83.3%	66.7%	75.0%	58.8%	86%	44.4%	75.7%	100.0%	100%			66.7%	
Very Satisfied	23	10	13	-	-	3	2	3	6	9	2	17	2	1	-	-	2	
	60.5%	53%	68.4%			60.0%	100%	50.0%	60.0%	75%	50.0%	60.7%	50.0%	100%			100%	
Somewhat Satisfied	15	9	6	-	3	2	-	3	4	3	2	11	2	-	-	-	-	
	39.5%	47%	31.6%		100%	40.0%		50.0%	40.0%	25%	50.0%	39.3%	50.0%					
Neutral	12	7	5	-	1	1	1	1	6	2	5	7	-	-	-	-	1	
	23.1%	26%	20.0%		25.0%	16.7%	33.3%	12.5%	35.3%	14%	55.6%	18.9%					33.3%	
Unsatisfied [NET]	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
=====	3.8%	3.7%	4.0%					12.5%	5.9%			5.4%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	50.0%		100.0%					100%				50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	100%							100%			50.0%						



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	18	14	3	-	1	1	-	2	6	6	5	9	2	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	12	9	3	-	-	-	-	2	4	5	3	6	1	1	-	-	1
=====	66.7%	64%	100.0%					100%	66.7%	83%	60.0%	66.7%	50.0%	100%			100%
Very Satisfied	9	7	2	-	-	-	-	2	3	4	2	5	1	-	-	-	1
	75.0%	78%	66.7%					100%	75.0%	80%	66.7%	83.3%	100.0%				100%
Somewhat Satisfied	3	2	1	-	-	-	-	-	1	1	1	1	-	1	-	-	-
	25.0%	22%	33.3%						25.0%	20%	33.3%	16.7%		100%			
Neutral	4	4	-	-	1	1	-	-	1	-	-	3	1	-	-	-	-
	22.2%	29%			100%	100%			16.7%			33.3%	50.0%				
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
=====	11.1%	7.1%							16.7%	17%	40.0%						
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	50.0%								100%		50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	50.0%	100%								100%	50.0%						



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	8	1	-	1	1	-	1	4	3	3	5	1	1	-	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%				
Satisfied [NET]	7	6	1	-	-	-	-	1	3	3	2	3	1	1	-	-	-	
=====	70.0%	75%	100.0%					100%	75.0%	100%	66.7%	60.0%	100.0%	100%				
Very Satisfied	6	6	-	-	-	-	-	1	3	2	2	3	1	-	-	-	-	
	85.7%	100%						100%	100%	67%	100.0%	100%	100.0%					
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	14.3%		100.0%							33%				100%				
Neutral	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-	-	
	20.0%	25%			100%	100%						40.0%						
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	10.0%								25.0%		33.3%							
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	100%								100%		100.0%							



Q9_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Overall competence of police department employees
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	1	1	2	1	3	-	-	-	-	1	
=====	62.5%	50%	100.0%					100%	50.0%	67%	50.0%	75.0%					100%	
Very Satisfied	3	1	2	-	-	-	-	1	-	2	-	2	-	-	-	-	1	
	60.0%	33%	100.0%					100%		100%		66.7%					100%	
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	40.0%	67%							100%		100.0%	33.3%						
Neutral	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	25.0%	33%							50.0%			25.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	12.5%	17%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	991	476	471	8	22	184	215	192	197	157	155	595	101	93	14	15	127	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	662	327	307	3	15	105	128	138	140	123	91	409	69	53	7	7	82	
=====	66.8%	69%	65.2%	37.5%	68.2%	57.1%	59.5%	71.9%	71.1%	78%	58.7%	68.7%	68.3%	57.0%	50.0%	46.7%	64.6%	
Very Satisfied	438	214	204	2	7	61	69	97	104	93	57	276	40	34	3	6	57	
	44.2%	45%	43.3%	25.0%	31.8%	33.2%	32.1%	50.5%	52.8%	59%	36.8%	46.4%	39.6%	36.6%	21.4%	40.0%	44.9%	
Somewhat Satisfied	224	113	103	1	8	44	59	41	36	30	34	133	29	19	4	1	25	
	22.6%	24%	21.9%	12.5%	36.4%	23.9%	27.4%	21.4%	18.3%	19%	21.9%	22.4%	28.7%	20.4%	28.6%	6.7%	19.7%	
Neutral	189	90	90	4	5	40	58	27	31	22	42	107	14	26	5	1	27	
	19.1%	19%	19.1%	50.0%	22.7%	21.7%	27.0%	14.1%	15.7%	14%	27.1%	18.0%	13.9%	28.0%	35.7%	6.7%	21.3%	
Unsatisfied [NET]	140	59	74	1	2	39	29	27	26	12	22	79	18	14	2	7	18	
=====	14.1%	12%	15.7%	12.5%	9.1%	21.2%	13.5%	14.1%	13.2%	7.6%	14.2%	13.3%	17.8%	15.1%	14.3%	46.7%	14.2%	
Somewhat Unsatisfied	81	29	47	-	1	19	14	13	20	10	13	46	9	6	1	3	12	
	8.2%	6.1%	10.0%		4.5%	10.3%	6.5%	6.8%	10.2%	6.4%	8.4%	7.7%	8.9%	6.5%	7.1%	20.0%	9.4%	
Very Unsatisfied	59	30	27	1	1	20	15	14	6	2	9	33	9	8	1	4	6	
	6.0%	6.3%	5.7%	12.5%	4.5%	10.9%	7.0%	7.3%	3.0%	1.3%	5.8%	5.5%	8.9%	8.6%	7.1%	26.7%	4.7%	



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	991	147	131	103	227	84	93	114	53	1	15	150	153	180	169	336	47	141	133	217	443
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	662	88	84	73	154	57	64	80	35	1	12	93	84	126	118	238	34	90	85	139	307
=====	66.8%	59.9%	64.1%	70.9%	67.8%	67.9%	68.8%	70.2%	66.0%	100%	80.0%	62.0%	54.9%	70.0%	69.8%	70.8%	72.3%	63.8%	63.9%	64.1%	69.3%
Very Satisfied	438	55	58	45	87	48	39	63	27	1	5	60	54	77	75	169	20	63	54	88	207
	44.2%	37.4%	44.3%	43.7%	38.3%	57.1%	41.9%	55.3%	50.9%	100%	33.3%	40.0%	35.3%	42.8%	44.4%	50.3%	42.6%	44.7%	40.6%	40.6%	46.7%
Somewhat Satisfied	224	33	26	28	67	9	25	17	8	-	7	33	30	49	43	69	14	27	31	51	100
	22.6%	22.4%	19.8%	27.2%	29.5%	10.7%	26.9%	14.9%	15.1%	-	46.7%	22.0%	19.6%	27.2%	25.4%	20.5%	29.8%	19.1%	23.3%	23.5%	22.6%
Neutral	189	37	28	14	35	15	15	28	12	-	2	36	38	29	25	61	9	25	29	43	82
	19.1%	25.2%	21.4%	13.6%	15.4%	17.9%	16.1%	24.6%	22.6%	-	13.3%	24.0%	24.8%	16.1%	14.8%	18.2%	19.1%	17.7%	21.8%	19.8%	18.5%
Unsatisfied [NET]	140	22	19	16	38	12	14	6	6	-	1	21	31	25	26	37	4	26	19	35	54
=====	14.1%	15.0%	14.5%	15.5%	16.7%	14.3%	15.1%	5.3%	11.3%	-	6.7%	14.0%	20.3%	13.9%	15.4%	11.0%	8.5%	18.4%	14.3%	16.1%	12.2%
Somewhat Unsatisfied	81	13	10	6	25	8	8	4	2	-	1	10	12	17	16	26	3	14	14	18	31
	8.2%	8.8%	7.6%	5.8%	11.0%	9.5%	8.6%	3.5%	3.8%	-	6.7%	6.7%	7.8%	9.4%	9.5%	7.7%	6.4%	9.9%	10.5%	8.3%	7.0%
Very Unsatisfied	59	9	9	10	13	4	6	2	4	-	-	11	19	8	10	11	1	12	5	17	23
	6.0%	6.1%	6.9%	9.7%	5.7%	4.8%	6.5%	1.8%	7.5%	-	-	7.3%	12.4%	4.4%	5.9%	3.3%	2.1%	8.5%	3.8%	7.8%	5.2%



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	991	85	843	938	53	539	508	31	129	229	56	155	18	76	26	50	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	662	58	568	632	30	354	335	19	98	140	36	95	9	56	22	34	14	7	7
=====	66.8%	68.2%	67.4%	67.4%	56.6%	65.7%	65.9%	61.3%	76.0%	61.1%	64.3%	61.3%	50.0%	73.7%	84.6%	68.0%	77.8%	70%	87.5%
Very Satisfied	438	47	368	416	22	253	239	14	51	81	16	58	7	40	18	22	13	6	7
	44.2%	55.3%	43.7%	44.3%	41.5%	46.9%	47.0%	45.2%	39.5%	35.4%	28.6%	37.4%	38.9%	52.6%	69.2%	44.0%	72.2%	60%	87.5%
Somewhat Satisfied	224	11	200	216	8	101	96	5	47	59	20	37	2	16	4	12	1	1	-
	22.6%	12.9%	23.7%	23.0%	15.1%	18.7%	18.9%	16.1%	36.4%	25.8%	35.7%	23.9%	11.1%	21.1%	15.4%	24.0%	5.6%	10%	
Neutral	189	11	165	176	13	101	96	5	19	55	15	33	7	12	1	11	2	2	-
	19.1%	12.9%	19.6%	18.8%	24.5%	18.7%	18.9%	16.1%	14.7%	24.0%	26.8%	21.3%	38.9%	15.8%	3.8%	22.0%	11.1%	20%	
Unsatisfied [NET]	140	16	110	130	10	84	77	7	12	34	5	27	2	8	3	5	2	1	1
=====	14.1%	18.8%	13.0%	13.9%	18.9%	15.6%	15.2%	22.6%	9.3%	14.8%	8.9%	17.4%	11.1%	10.5%	11.5%	10.0%	11.1%	10%	12.5%
Somewhat Unsatisfied	81	7	66	74	7	50	46	4	5	19	5	12	2	6	2	4	1	1	-
	8.2%	8.2%	7.8%	7.9%	13.2%	9.3%	9.1%	12.9%	3.9%	8.3%	8.9%	7.7%	11.1%	7.9%	7.7%	8.0%	5.6%	10%	
Very Unsatisfied	59	9	44	56	3	34	31	3	7	15	-	15	-	2	1	1	1	-	1
	6.0%	10.6%	5.2%	6.0%	5.7%	6.3%	6.1%	9.7%	5.4%	6.6%		9.7%		2.6%	3.8%	2.0%	5.6%		12.5%



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	76	39	37	-	7	8	5	14	28	14	12	52	8	4	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	56	29	27	-	5	6	3	10	18	14	7	38	8	3	-	-	4	
=====	73.7%	74%	73.0%		71.4%	75.0%	60.0%	71.4%	64.3%	100%	58.3%	73.1%	100.0%	75.0%			80.0%	
Very Satisfied	40	17	23	-	3	3	2	8	14	10	3	29	6	2	-	-	3	
	52.6%	44%	62.2%		42.9%	37.5%	40.0%	57.1%	50.0%	71%	25.0%	55.8%	75.0%	50.0%			60.0%	
Somewhat Satisfied	16	12	4	-	2	3	1	2	4	4	4	9	2	1	-	-	1	
	21.1%	31%	10.8%		28.6%	37.5%	20.0%	14.3%	14.3%	29%	33.3%	17.3%	25.0%	25.0%			20.0%	
Neutral	12	7	5	-	2	2	2	1	5	-	4	9	-	-	-	-	-	
	15.8%	18%	13.5%		28.6%	25.0%	40.0%	7.1%	17.9%		33.3%	17.3%						
Unsatisfied [NET]	8	3	5	-	-	-	-	3	5	-	1	5	-	1	-	-	1	
=====	10.5%	7.7%	13.5%					21.4%	17.9%		8.3%	9.6%		25.0%			20.0%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	2	4	-	1	3	-	1	-	-	1	
	7.9%	5.1%	10.8%					14.3%	14.3%		8.3%	5.8%		25.0%			20.0%	
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	2.6%	2.6%	2.7%					7.1%	3.6%			3.8%						



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	26	12	14	-	3	1	2	6	11	3	2	18	4	3	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	22	10	12	-	3	-	2	5	9	3	2	15	4	2	-	-	2	
=====	84.6%	83%	85.7%		100%		100%	83.3%	81.8%	100%	100.0%	83.3%	100.0%	66.7%			100%	
Very Satisfied	18	7	11	-	3	-	1	5	7	2	2	13	4	1	-	-	1	
	69.2%	58%	78.6%		100%		50.0%	83.3%	63.6%	67%	100.0%	72.2%	100.0%	33.3%			50.0%	
Somewhat Satisfied	4	3	1	-	-	-	1	-	2	1	-	2	-	1	-	-	1	
	15.4%	25%	7.1%				50.0%		18.2%	33%		11.1%		33.3%			50.0%	
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	3.8%	8.3%				100%						5.6%						
Unsatisfied [NET]	3	1	2	-	-	-	-	1	2	-	-	2	-	1	-	-	-	
=====	11.5%	8.3%	14.3%					16.7%	18.2%			11.1%		33.3%				
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	7.7%	8.3%	7.1%						18.2%			5.6%		33.3%				
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	3.8%		7.1%					16.7%				5.6%						



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	27	23	-	4	7	3	8	17	11	10	34	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	34	19	15	-	2	6	1	5	9	11	5	23	4	1	-	-	2	
=====	68.0%	70%	65.2%		50.0%	85.7%	33.3%	62.5%	52.9%	100%	50.0%	67.6%	100.0%	100%			66.7%	
Very Satisfied	22	10	12	-	-	3	1	3	7	8	1	16	2	1	-	-	2	
	44.0%	37%	52.2%			42.9%	33.3%	37.5%	41.2%	73%	10.0%	47.1%	50.0%	100%			66.7%	
Somewhat Satisfied	12	9	3	-	2	3	-	2	2	3	4	7	2	-	-	-	-	
	24.0%	33%	13.0%		50.0%	42.9%		25.0%	11.8%	27%	40.0%	20.6%	50.0%					
Neutral	11	6	5	-	2	1	2	1	5	-	4	8	-	-	-	-	-	
	22.0%	22%	21.7%		50.0%	14.3%	66.7%	12.5%	29.4%		40.0%	23.5%						
Unsatisfied [NET]	5	2	3	-	-	-	-	2	3	-	1	3	-	-	-	-	1	
=====	10.0%	7.4%	13.0%					25.0%	17.6%		10.0%	8.8%					33.3%	
Somewhat Unsatisfied	4	1	3	-	-	-	-	2	2	-	1	2	-	-	-	-	1	
	8.0%	3.7%	13.0%					25.0%	11.8%		10.0%	5.9%					33.3%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.0%	3.7%							5.9%			2.9%						



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	18	13	4	-	1	-	-	3	6	6	5	8	2	1	-	-	2	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	14	11	3	-	-	-	-	2	5	5	3	7	2	1	-	-	1	
=====	77.8%	85%	75.0%	-	-	-	-	66.7%	83.3%	83%	60.0%	87.5%	100.0%	100%	-	-	50.0%	
Very Satisfied	13	11	2	-	-	-	-	2	5	4	3	7	2	-	-	-	1	
	72.2%	85%	50.0%	-	-	-	-	66.7%	83.3%	67%	60.0%	87.5%	100.0%	-	-	-	50.0%	
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	5.6%	-	25.0%	-	-	-	-	-	-	17%	-	-	-	100%	-	-	-	
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	11.1%	7.7%	25.0%	-	100%	-	-	33.3%	-	-	-	12.5%	-	-	-	-	50.0%	
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
=====	11.1%	7.7%	-	-	-	-	-	-	16.7%	17%	40.0%	-	-	-	-	-	-	
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	5.6%	-	-	-	-	-	-	-	16.7%	-	20.0%	-	-	-	-	-	-	
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	5.6%	7.7%	-	-	-	-	-	-	-	17%	20.0%	-	-	-	-	-	-	



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	7	2	-	1	-	-	2	4	3	3	4	1	1	-	-	1	
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	7	6	1	-	-	-	-	1	3	3	2	3	1	1	-	-	-	
=====	70.0%	86%	50.0%					50.0%	75.0%	100%	66.7%	75.0%	100.0%	100%				
Very Satisfied	6	6	-	-	-	-	-	1	3	2	2	3	1	-	-	-	-	
	60.0%	86%						50.0%	75.0%	67%	66.7%	75.0%	100.0%					
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	10.0%		50.0%							33%				100%				
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	20.0%	14%	50.0%		100%			50.0%				25.0%					100%	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	10.0%								25.0%		33.3%							
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	10.0%								25.0%		33.3%							



Q9_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	5	2	-	-	-	-	1	2	2	1	4	1	-	-	-	1	
=====	87.5%	83%	100.0%					100%	100%	67%	50.0%	100%	100.0%				100%	
Very Satisfied	7	5	2	-	-	-	-	1	2	2	1	4	1	-	-	-	1	
	87.5%	83%	100.0%					100%	100%	67%	50.0%	100%	100.0%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	12.5%	17%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	12.5%	17%								33%	50.0%							



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	991	476	471	8	22	184	215	192	197	157	155	595	101	93	14	15	127
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	662	327	307	3	15	105	128	138	140	123	91	409	69	53	7	7	82
=====	66.8%	69%	65.2%	37.5%	68.2%	57.1%	59.5%	71.9%	71.1%	78%	58.7%	68.7%	68.3%	57.0%	50.0%	46.7%	64.6%
Very Satisfied	438	214	204	2	7	61	69	97	104	93	57	276	40	34	3	6	57
	66.2%	65%	66.4%	66.7%	46.7%	58.1%	53.9%	70.3%	74.3%	76%	62.6%	67.5%	58.0%	64.2%	42.9%	85.7%	69.5%
Somewhat Satisfied	224	113	103	1	8	44	59	41	36	30	34	133	29	19	4	1	25
	33.8%	35%	33.6%	33.3%	53.3%	41.9%	46.1%	29.7%	25.7%	24%	37.4%	32.5%	42.0%	35.8%	57.1%	14.3%	30.5%
Neutral	189	90	90	4	5	40	58	27	31	22	42	107	14	26	5	1	27
	19.1%	19%	19.1%	50.0%	22.7%	21.7%	27.0%	14.1%	15.7%	14%	27.1%	18.0%	13.9%	28.0%	35.7%	6.7%	21.3%
Unsatisfied [NET]	140	59	74	1	2	39	29	27	26	12	22	79	18	14	2	7	18
=====	14.1%	12%	15.7%	12.5%	9.1%	21.2%	13.5%	14.1%	13.2%	7.6%	14.2%	13.3%	17.8%	15.1%	14.3%	46.7%	14.2%
Somewhat Unsatisfied	81	29	47	-	1	19	14	13	20	10	13	46	9	6	1	3	12
	57.9%	49%	63.5%	50.0%	48.7%	48.3%	48.1%	76.9%	83%	59.1%	59.1%	58.2%	50.0%	42.9%	50.0%	42.9%	66.7%
Very Unsatisfied	59	30	27	1	1	20	15	14	6	2	9	33	9	8	1	4	6
	42.1%	51%	36.5%	100.0%	50.0%	51.3%	51.7%	51.9%	23.1%	17%	40.9%	41.8%	50.0%	57.1%	50.0%	57.1%	33.3%



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	991	147	131	103	227	84	93	114	53	1	15	150	153	180	169	336	47	141	133	217	443
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	662	88	84	73	154	57	64	80	35	1	12	93	84	126	118	238	34	90	85	139	307
=====	66.8%	59.9%	64.1%	70.9%	67.8%	67.9%	68.8%	70.2%	66.0%	100%	80.0%	62.0%	54.9%	70.0%	69.8%	70.8%	72.3%	63.8%	63.9%	64.1%	69.3%
Very Satisfied	438	55	58	45	87	48	39	63	27	1	5	60	54	77	75	169	20	63	54	88	207
	66.2%	62.5%	69.0%	61.6%	56.5%	84.2%	60.9%	78.8%	77.1%	100%	41.7%	64.5%	64.3%	61.1%	63.6%	71.0%	58.8%	70.0%	63.5%	63.3%	67.4%
Somewhat Satisfied	224	33	26	28	67	9	25	17	8	-	7	33	30	49	43	69	14	27	31	51	100
	33.8%	37.5%	31.0%	38.4%	43.5%	15.8%	39.1%	21.2%	22.9%	-	58.3%	35.5%	35.7%	38.9%	36.4%	29.0%	41.2%	30.0%	36.5%	36.7%	32.6%
Neutral	189	37	28	14	35	15	15	28	12	-	2	36	38	29	25	61	9	25	29	43	82
	19.1%	25.2%	21.4%	13.6%	15.4%	17.9%	16.1%	24.6%	22.6%	-	13.3%	24.0%	24.8%	16.1%	14.8%	18.2%	19.1%	17.7%	21.8%	19.8%	18.5%
Unsatisfied [NET]	140	22	19	16	38	12	14	6	6	-	1	21	31	25	26	37	4	26	19	35	54
=====	14.1%	15.0%	14.5%	15.5%	16.7%	14.3%	15.1%	5.3%	11.3%	-	6.7%	14.0%	20.3%	13.9%	15.4%	11.0%	8.5%	18.4%	14.3%	16.1%	12.2%
Somewhat Unsatisfied	81	13	10	6	25	8	8	4	2	-	1	10	12	17	16	26	3	14	14	18	31
	57.9%	59.1%	52.6%	37.5%	65.8%	66.7%	57.1%	66.7%	33.3%	-	100%	47.6%	38.7%	68.0%	61.5%	70.3%	75.0%	53.8%	73.7%	51.4%	57.4%
Very Unsatisfied	59	9	9	10	13	4	6	2	4	-	-	11	19	8	10	11	1	12	5	17	23
	42.1%	40.9%	47.4%	62.5%	34.2%	33.3%	42.9%	33.3%	66.7%	-	-	52.4%	61.3%	32.0%	38.5%	29.7%	25.0%	46.2%	26.3%	48.6%	42.6%



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	991	85	843	938	53	539	508	31	129	229	56	155	18	76	26	50	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	662	58	568	632	30	354	335	19	98	140	36	95	9	56	22	34	14	7	7
=====	66.8%	68.2%	67.4%	67.4%	56.6%	65.7%	65.9%	61.3%	76.0%	61.1%	64.3%	61.3%	50.0%	73.7%	84.6%	68.0%	77.8%	70%	87.5%
Very Satisfied	438	47	368	416	22	253	239	14	51	81	16	58	7	40	18	22	13	6	7
	66.2%	81.0%	64.8%	65.8%	73.3%	71.5%	71.3%	73.7%	52.0%	57.9%	44.4%	61.1%	77.8%	71.4%	81.8%	64.7%	92.9%	86%	100%
Somewhat Satisfied	224	11	200	216	8	101	96	5	47	59	20	37	2	16	4	12	1	1	-
	33.8%	19.0%	35.2%	34.2%	26.7%	28.5%	28.7%	26.3%	48.0%	42.1%	55.6%	38.9%	22.2%	28.6%	18.2%	35.3%	7.1%	14%	
Neutral	189	11	165	176	13	101	96	5	19	55	15	33	7	12	1	11	2	2	-
	19.1%	12.9%	19.6%	18.8%	24.5%	18.7%	18.9%	16.1%	14.7%	24.0%	26.8%	21.3%	38.9%	15.8%	3.8%	22.0%	11.1%	20%	
Unsatisfied [NET]	140	16	110	130	10	84	77	7	12	34	5	27	2	8	3	5	2	1	1
=====	14.1%	18.8%	13.0%	13.9%	18.9%	15.6%	15.2%	22.6%	9.3%	14.8%	8.9%	17.4%	11.1%	10.5%	11.5%	10.0%	11.1%	10%	12.5%
Somewhat Unsatisfied	81	7	66	74	7	50	46	4	5	19	5	12	2	6	2	4	1	1	-
	57.9%	43.8%	60.0%	56.9%	70.0%	59.5%	59.7%	57.1%	41.7%	55.9%	100%	44.4%	100.0%	75.0%	66.7%	80.0%	50.0%	100%	
Very Unsatisfied	59	9	44	56	3	34	31	3	7	15	-	15	-	2	1	1	1	-	1
	42.1%	56.2%	40.0%	43.1%	30.0%	40.5%	40.3%	42.9%	58.3%	44.1%		55.6%		25.0%	33.3%	20.0%	50.0%		100%



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	76	39	37	-	7	8	5	14	28	14	12	52	8	4	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	56	29	27	-	5	6	3	10	18	14	7	38	8	3	-	-	4	
=====	73.7%	74%	73.0%		71.4%	75.0%	60.0%	71.4%	64.3%	100%	58.3%	73.1%	100.0%	75.0%			80.0%	
Very Satisfied	40	17	23	-	3	3	2	8	14	10	3	29	6	2	-	-	3	
	71.4%	59%	85.2%		60.0%	50.0%	66.7%	80.0%	77.8%	71%	42.9%	76.3%	75.0%	66.7%			75.0%	
Somewhat Satisfied	16	12	4	-	2	3	1	2	4	4	4	9	2	1	-	-	1	
	28.6%	41%	14.8%		40.0%	50.0%	33.3%	20.0%	22.2%	29%	57.1%	23.7%	25.0%	33.3%			25.0%	
Neutral	12	7	5	-	2	2	2	1	5	-	4	9	-	-	-	-	-	
	15.8%	18%	13.5%		28.6%	25.0%	40.0%	7.1%	17.9%		33.3%	17.3%						
Unsatisfied [NET]	8	3	5	-	-	-	-	3	5	-	1	5	-	1	-	-	1	
=====	10.5%	7.7%	13.5%					21.4%	17.9%		8.3%	9.6%		25.0%			20.0%	
Somewhat Unsatisfied	6	2	4	-	-	-	-	2	4	-	1	3	-	1	-	-	1	
	75.0%	67%	80.0%					66.7%	80.0%		100.0%	60.0%		100%			100%	
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	25.0%	33%	20.0%					33.3%	20.0%			40.0%						



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	26	12	14	-	3	1	2	6	11	3	2	18	4	3	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	22	10	12	-	3	-	2	5	9	3	2	15	4	2	-	-	2	
=====	84.6%	83%	85.7%		100%		100%	83.3%	81.8%	100%	100.0%	83.3%	100.0%	66.7%			100%	
Very Satisfied	18	7	11	-	3	-	1	5	7	2	2	13	4	1	-	-	1	
	81.8%	70%	91.7%		100%		50.0%	100%	77.8%	67%	100.0%	86.7%	100.0%	50.0%			50.0%	
Somewhat Satisfied	4	3	1	-	-	-	1	-	2	1	-	2	-	1	-	-	1	
	18.2%	30%	8.3%				50.0%		22.2%	33%		13.3%		50.0%			50.0%	
Neutral	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	3.8%	8.3%				100%						5.6%						
Unsatisfied [NET]	3	1	2	-	-	-	-	1	2	-	-	2	-	1	-	-	-	
=====	11.5%	8.3%	14.3%					16.7%	18.2%			11.1%		33.3%				
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	66.7%	100%	50.0%						100%			50.0%		100%				
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	33.3%		50.0%					100%				50.0%						



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	27	23	-	4	7	3	8	17	11	10	34	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	34	19	15	-	2	6	1	5	9	11	5	23	4	1	-	-	2	
=====	68.0%	70%	65.2%		50.0%	85.7%	33.3%	62.5%	52.9%	100%	50.0%	67.6%	100.0%	100%			66.7%	
Very Satisfied	22	10	12	-	-	3	1	3	7	8	1	16	2	1	-	-	2	
	64.7%	53%	80.0%			50.0%	100%	60.0%	77.8%	73%	20.0%	69.6%	50.0%	100%			100%	
Somewhat Satisfied	12	9	3	-	2	3	-	2	2	3	4	7	2	-	-	-	-	
	35.3%	47%	20.0%		100%	50.0%		40.0%	22.2%	27%	80.0%	30.4%	50.0%					
Neutral	11	6	5	-	2	1	2	1	5	-	4	8	-	-	-	-	-	
	22.0%	22%	21.7%		50.0%	14.3%	66.7%	12.5%	29.4%		40.0%	23.5%						
Unsatisfied [NET]	5	2	3	-	-	-	-	2	3	-	1	3	-	-	-	-	1	
=====	10.0%	7.4%	13.0%					25.0%	17.6%		10.0%	8.8%					33.3%	
Somewhat Unsatisfied	4	1	3	-	-	-	-	2	2	-	1	2	-	-	-	-	1	
	80.0%	50%	100.0%					100%	66.7%		100.0%	66.7%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	20.0%	50%							33.3%			33.3%						



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	13	4	-	1	-	-	3	6	6	5	8	2	1	-	-	2	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	14	11	3	-	-	-	-	2	5	5	3	7	2	1	-	-	1	
=====	77.8%	85%	75.0%	-	-	-	-	66.7%	83.3%	83%	60.0%	87.5%	100.0%	100%	-	-	50.0%	
Very Satisfied	13	11	2	-	-	-	-	2	5	4	3	7	2	-	-	-	1	
	92.9%	100%	66.7%	-	-	-	-	100%	100%	80%	100.0%	100%	100.0%	-	-	-	100%	
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	7.1%	-	33.3%	-	-	-	-	-	-	20%	-	-	-	100%	-	-	-	
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	11.1%	7.7%	25.0%	-	100%	-	-	33.3%	-	-	-	12.5%	-	-	-	-	50.0%	
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
=====	11.1%	7.7%	-	-	-	-	-	-	16.7%	17%	40.0%	-	-	-	-	-	-	
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	50.0%	-	-	-	-	-	-	-	100%	-	50.0%	-	-	-	-	-	-	
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	50.0%	100%	-	-	-	-	-	-	-	100%	50.0%	-	-	-	-	-	-	



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	7	2	-	1	-	-	2	4	3	3	4	1	1	-	-	1	
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	7	6	1	-	-	-	-	1	3	3	2	3	1	1	-	-	-	
=====	70.0%	86%	50.0%					50.0%	75.0%	100%	66.7%	75.0%	100.0%	100%				
Very Satisfied	6	6	-	-	-	-	-	1	3	2	2	3	1	-	-	-	-	
	85.7%	100%						100%	100%	67%	100.0%	100%	100.0%					
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	14.3%		100.0%							33%				100%				
Neutral	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	20.0%	14%	50.0%		100%			50.0%				25.0%					100%	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	10.0%								25.0%		33.3%							
Somewhat Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	100%								100%		100.0%							



Q9_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Police officers' attitudes/behavior towards community members and those they interact with
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	5	2	-	-	-	-	1	2	2	1	4	1	-	-	-	1	
=====	87.5%	83%	100.0%					100%	100%	67%	50.0%	100%	100.0%				100%	
Very Satisfied	7	5	2	-	-	-	-	1	2	2	1	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	12.5%	17%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Safety/Enforce Laws	82	41	35	2	1	17	16	17	15	14	16	47	11	11	1	7	11	
	6.3%	6.6%	5.6%	25.0%	4.5%	6.4%	5.3%	7.1%	6.0%	7.2%	8.2%	5.8%	9.5%	7.7%	6.7%	31.8%	7.1%	
Traffic/Parking/Noise Pollution	75	40	33	-	-	17	14	13	19	10	6	52	6	5	1	-	11	
	5.8%	6.5%	5.2%			6.4%	4.7%	5.4%	7.6%	5.1%	3.1%	6.5%	5.2%	3.5%	6.7%		7.1%	
Police Are Doing Great Job	58	24	31	-	1	6	16	10	15	7	12	34	4	4	-	3	10	
	4.5%	3.9%	4.9%		4.5%	2.2%	5.3%	4.2%	6.0%	3.6%	6.2%	4.2%	3.4%	2.8%		13.6%	6.5%	
Police Engagement	51	27	22	1	2	7	6	13	17	5	12	25	7	3	-	2	4	
	3.9%	4.4%	3.5%	12.5%	9.1%	2.6%	2.0%	5.4%	6.8%	2.6%	6.2%	3.1%	6.0%	2.1%		9.1%	2.6%	
Defund Police/Police Brutality/Racism	45	17	27	-	1	13	11	4	7	9	2	33	5	2	1	-	3	
	3.5%	2.7%	4.3%		4.5%	4.9%	3.7%	1.7%	2.8%	4.6%	1.0%	4.1%	4.3%	1.4%	6.7%		1.9%	
Increase Police	37	23	11	1	-	9	8	7	10	3	12	20	3	-	-	-	6	
	2.8%	3.7%	1.7%	12.5%		3.4%	2.7%	2.9%	4.0%	1.5%	6.2%	2.5%	2.6%				3.9%	
Fighting Crime	31	14	16	-	1	5	8	7	8	2	5	22	2	3	-	1	3	
	2.4%	2.3%	2.5%		4.5%	1.9%	2.7%	2.9%	3.2%	1.0%	2.6%	2.7%	1.7%	2.1%		4.5%	1.9%	
Increase Funding/More Training	30	17	11	-	2	7	4	4	7	4	5	18	2	2	2	-	4	
	2.3%	2.7%	1.7%		9.1%	2.6%	1.3%	1.7%	2.8%	2.1%	2.6%	2.2%	1.7%	1.4%	13.3%		2.6%	
Helping Community/ Housing/Taxes	24	16	7	-	-	5	6	3	7	3	3	13	2	1	-	-	5	
	1.8%	2.6%	1.1%			1.9%	2.0%	1.3%	2.8%	1.5%	1.5%	1.6%	1.7%	0.7%			3.2%	
Support The Force	13	8	2	1	-	-	2	3	6	1	-	7	-	-	-	-	7	
	1.0%	1.3%	0.3%	12.5%			0.7%	1.3%	2.4%	0.5%		0.9%					4.5%	
Homeless	8	4	4	-	-	3	1	2	2	-	2	6	-	1	-	1	-	
	0.6%	0.6%	0.6%			1.1%	0.3%	0.8%	0.8%		1.0%	0.7%		0.7%		4.5%		
Police Follow Laws	3	2	1	-	-	1	1	1	-	-	-	3	-	-	-	-	-	
	0.2%	0.3%	0.2%			0.4%	0.3%	0.4%				0.4%						
Other	22	8	14	-	1	5	2	4	6	4	3	11	4	1	1	-	3	
	1.7%	1.3%	2.2%		4.5%	1.9%	0.7%	1.7%	2.4%	2.1%	1.5%	1.4%	3.4%	0.7%	6.7%		1.9%	



(Continued)

Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.

BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Nothing/None	38	20	18	-	3	9	5	5	6	8	4	21	11	4	-	1	1	
	2.9%	3.2%	2.9%		13.6%	3.4%	1.7%	2.1%	2.4%	4.1%	2.1%	2.6%	9.5%	2.8%		4.5%	0.6%	
Unsure/Prefer not to answer	783	358	397	3	10	163	200	146	125	125	113	494	59	105	9	7	86	
	60.2%	58%	63.1%	37.5%	45.5%	61.0%	66.7%	61.1%	50.0%	64%	57.9%	61.3%	50.9%	73.9%	60.0%	31.8%	55.8%	



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total	1300	221	172	132	275	113	108	147	80	1	25	242	218	225	206	404	59	173	169	284	603
Safety/Enforce Laws	82	9	8	10	15	8	10	11	7	-	2	10	10	15	17	30	4	11	9	15	36
Traffic/Parking/Noise Pollution	75	12	12	16	11	8	4	2	7	-	1	8	14	16	11	25	2	7	10	18	37
Police Are Doing Great Job	58	8	8	4	12	6	3	8	3	-	4	8	8	12	15	15	3	10	8	9	26
Police Engagement	51	6	7	3	11	6	5	10	1	-	-	5	5	9	6	26	1	5	7	18	20
Defund Police/Police Brutality/Racism	45	10	3	3	13	1	6	6	1	-	1	10	7	3	9	16	3	15	8	10	9
Increase Police	37	3	5	7	8	5	1	7	-	-	-	6	1	10	3	17	1	9	2	9	16
Fighting Crime	31	8	4	1	10	2	-	5	1	-	-	4	4	9	9	5	1	3	2	10	14
Increase Funding/More Training	30	4	5	3	8	1	4	2	1	-	2	6	5	5	5	9	-	2	4	9	15
Helping Community/ Housing/Taxes	24	2	6	-	7	2	-	2	3	-	-	3	5	5	1	10	-	5	3	3	13
Support The Force	13	-	1	2	1	5	1	2	1	-	-	2	1	1	4	5	-	1	2	2	8
Homeless	8	3	-	1	-	1	-	-	3	-	-	3	2	2	1	-	-	-	1	2	5
Police Follow Laws	3	2	-	-	-	1	-	-	-	-	-	1	-	1	1	-	-	-	-	-	3
Other	22	1	5	3	3	2	3	3	1	-	-	1	7	3	3	7	3	5	3	5	6



(Continued)

Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.

BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Nothing/None	38 2.9%	6 2.7%	3 1.7%	4 3.0%	10 3.6%	2 1.8%	4 3.7%	6 4.1%	1 1.2%	-	1 4.0%	5 2.1%	3 1.4%	7 3.1%	2 1.0%	21 5.2%	3 5.1%	8 4.6%	1 0.6%	9 3.2%	17 2.8%
Unsure/Prefer not to answer	783 60.2%	147 66.5%	105 61.0%	75 56.8%	166 60.4%	63 55.8%	67 62.0%	83 56.5%	50 62.5%	1 100%	14 56.0%	170 70.2%	146 67.0%	127 56.4%	119 57.8%	218 54.0%	38 64.4%	92 53.2%	109 64.5%	165 58.1%	378 62.7%



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	1300 100%	100 100%	1124 100%	1239 100.0%	61 100.0%	693 100.0%	659 100.0%	34 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	100 100%	35 100.0%	65 100.0%	22 100.0%	12 100%	10 100%
Safety/Enforce Laws	82 6.3%	9 9.0%	67 6.0%	76 6.1%	6 9.8%	28 4.0%	25 3.8%	3 8.8%	12 8.6%	21 6.1%	5 5.8%	15 6.3%	1 4.5%	16 16.0%	6 17.1%	10 15.4%	5 22.7%	2 17%	3 30.0%
Traffic/Parking/Noise Pollution	75 5.8%	3 3.0%	66 5.9%	73 5.9%	2 3.3%	42 6.1%	41 6.2%	1 2.9%	6 4.3%	20 5.8%	5 5.8%	14 5.9%	1 4.5%	6 6.0%	2 5.7%	4 6.2%	1 4.5%	- 10.0%	1 10.0%
Police Are Doing Great Job	58 4.5%	4 4.0%	52 4.6%	55 4.4%	3 4.9%	25 3.6%	22 3.3%	3 8.8%	13 9.3%	6 1.7%	3 3.5%	3 1.3%	- 11.0%	11 11.0%	5 14.3%	6 9.2%	3 13.6%	3 25%	-
Police Engagement	51 3.9%	7 7.0%	43 3.8%	48 3.9%	3 4.9%	23 3.3%	22 3.3%	1 2.9%	13 9.3%	9 2.6%	1 1.2%	6 2.5%	2 9.1%	4 4.0%	1 2.9%	3 4.6%	2 9.1%	1 8.3%	1 10.0%
Defund Police/Police Brutality/Racism	45 3.5%	7 7.0%	36 3.2%	43 3.5%	2 3.3%	19 2.7%	18 2.7%	1 2.9%	6 4.3%	11 3.2%	2 2.3%	8 3.4%	1 4.5%	8 8.0%	4 11.4%	4 6.2%	1 4.5%	1 8.3%	-
Increase Police	37 2.8%	3 3.0%	34 3.0%	37 3.0%	-	13 1.9%	13 2.0%	-	8 5.7%	6 1.7%	-	6 2.5%	-	9 9.0%	3 8.6%	6 9.2%	1 4.5%	1 8.3%	-
Fighting Crime	31 2.4%	2 2.0%	28 2.5%	30 2.4%	1 1.6%	16 2.3%	16 2.4%	-	2 1.4%	5 1.4%	1 1.2%	4 1.7%	-	7 7.0%	3 8.6%	4 6.2%	1 4.5%	-	1 10.0%
Increase Funding/More Training	30 2.3%	4 4.0%	24 2.1%	30 2.4%	-	12 1.7%	12 1.8%	-	3 2.1%	8 2.3%	4 4.7%	4 1.7%	-	4 4.0%	2 5.7%	2 3.1%	3 13.6%	-	3 30.0%
Helping Community/ Housing/Taxes	24 1.8%	4 4.0%	18 1.6%	23 1.9%	1 1.6%	23 3.3%	22 3.3%	1 2.9%	-	1 0.3%	-	1 0.4%	-	-	-	-	-	-	-
Support The Force	13 1.0%	4 4.0%	7 0.6%	13 1.0%	-	9 1.3%	9 1.4%	-	1 0.7%	1 0.3%	-	1 0.4%	-	1 1.0%	-	1 1.5%	1 4.5%	-	1 10.0%
Homeless	8 0.6%	-	7 0.6%	8 0.6%	-	5 0.7%	5 0.8%	-	-	2 0.6%	-	2 0.8%	-	1 1.0%	-	1 1.5%	-	-	-
Police Follow Laws	3 0.2%	-	3 0.3%	3 0.2%	-	3 0.4%	3 0.5%	-	-	-	-	-	-	-	-	-	-	-	-
Other	22 1.7%	3 3.0%	18 1.6%	20 1.6%	2 3.3%	15 2.2%	13 2.0%	2 5.9%	3 2.1%	1 0.3%	1 1.2%	-	-	3 3.0%	-	3 4.6%	-	-	-



(Continued)

Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Nothing/None	38	4	33	37	1	5	5	-	15	3	1	2	-	14	4	10	1	1	-
	2.9%	4.0%	2.9%	3.0%	1.6%	0.7%	0.8%		10.7%	0.9%	1.2%	0.8%		14.0%	11.4%	15.4%	4.5%	8.3%	
Unsure/Prefer not to answer	783	46	688	743	40	455	433	22	58	251	63	171	17	16	5	11	3	3	-
	60.2%	46.0%	61.2%	60.0%	65.6%	65.7%	65.7%	64.7%	41.4%	72.8%	73.3%	72.2%	77.3%	16.0%	14.3%	16.9%	13.6%	25%	



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Safety/Enforce Laws	16	6	10	-	-	2	1	5	4	4	3	10	1	1	-	1	3
	16.0%	11%	21.3%			25.0%	14.3%	26.3%	11.1%	17%	23.1%	13.9%	10.0%	14.3%		100.0%	60.0%
Police Are Doing Great Job	11	2	9	-	1	-	-	3	5	2	-	6	3	2	-	-	1
	11.0%	3.8%	19.1%		14.3%			15.8%	13.9%	8.7%		8.3%	30.0%	28.6%			20.0%
Increase Police	9	4	5	-	-	-	2	1	4	2	2	8	-	-	-	-	-
	9.0%	7.5%	10.6%				28.6%	5.3%	11.1%	8.7%	15.4%	11.1%					
Defund Police/Police Brutality/Racism	8	5	3	-	-	-	1	1	3	3	-	6	2	-	-	-	-
	8.0%	9.4%	6.4%				14.3%	5.3%	8.3%	13%		8.3%	20.0%				
Fighting Crime	7	3	4	-	-	-	-	1	5	1	1	6	-	-	-	-	-
	7.0%	5.7%	8.5%					5.3%	13.9%	4.3%	7.7%	8.3%					
Traffic/Parking/Noise Pollution	6	3	3	-	-	-	-	1	3	2	1	4	-	-	-	-	1
	6.0%	5.7%	6.4%					5.3%	8.3%	8.7%	7.7%	5.6%					20.0%
Police Engagement	4	2	2	-	-	-	-	-	3	1	1	2	-	1	-	-	-
	4.0%	3.8%	4.3%						8.3%	4.3%	7.7%	2.8%		14.3%			
Increase Funding/More Training	4	3	1	-	1	1	-	-	1	1	2	2	-	-	-	-	-
	4.0%	5.7%	2.1%		14.3%	12.5%			2.8%	4.3%	15.4%	2.8%					
Support The Force	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	1.0%	1.9%							2.8%			1.4%					
Homeless	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	1.0%		2.1%						2.8%			1.4%					
Other	3	2	1	-	-	1	-	-	2	-	-	2	1	-	-	-	-
	3.0%	3.8%	2.1%			12.5%			5.6%			2.8%	10.0%				
Nothing/None	14	9	5	-	2	1	1	4	2	4	2	10	2	1	-	-	-
	14.0%	17%	10.6%		28.6%	12.5%	14.3%	21.1%	5.6%	17%	15.4%	13.9%	20.0%	14.3%			
Unsure/Prefer not to answer	16	13	3	-	3	3	2	3	2	3	1	14	1	2	-	-	-
	16.0%	25%	6.4%		42.9%	37.5%	28.6%	15.8%	5.6%	13%	7.7%	19.4%	10.0%	28.6%			



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Safety/Enforce Laws	6	3	3	-	-	1	-	2	1	2	2	4	1	1	-	1	-	
	17.1%	16%	18.8%			100%		28.6%	6.7%	29%	66.7%	16.0%	20.0%	20.0%		100.0%		
Police Are Doing Great Job	5	-	5	-	1	-	-	2	2	-	-	4	1	-	-	-	1	
	14.3%		31.2%		33.3%			28.6%	13.3%			16.0%	20.0%				50.0%	
Defund Police/Police Brutality/Racism	4	2	2	-	-	1	-	2	1	-	-	3	1	-	-	-	-	
	11.4%	11%	12.5%			50.0%		13.3%	14%			12.0%	20.0%					
Increase Police	3	2	1	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	8.6%	11%	6.2%				50.0%		6.7%	14%		12.0%						
Fighting Crime	3	1	2	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	8.6%	5.3%	12.5%					14.3%	13.3%			12.0%						
Traffic/Parking/Noise Pollution	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	5.7%	5.3%	6.2%						13.3%			4.0%					50.0%	
Increase Funding/More Training	2	2	-	-	1	-	-	-	-	1	-	2	-	-	-	-	-	
	5.7%	11%			33.3%					14%		8.0%						
Police Engagement	1	1	-	-	-	-	-	-	1	-	-	-	-	1	-	-	-	
	2.9%	5.3%							6.7%					20.0%				
Nothing/None	4	2	2	-	-	-	-	1	2	1	-	2	1	1	-	-	-	
	11.4%	11%	12.5%					14.3%	13.3%	14%		8.0%	20.0%	20.0%				
Unsure/Prefer not to answer	5	5	-	-	1	-	-	1	2	1	1	3	1	2	-	-	-	
	14.3%	26%			33.3%			14.3%	13.3%	14%	33.3%	12.0%	20.0%	40.0%				



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Safety/Enforce Laws	10	3	7	-	-	1	1	3	3	2	1	6	-	-	-	-	3	
	15.4%	8.8%	22.6%			14.3%	20.0%	25.0%	14.3%	12%	10.0%	12.8%					100%	
Increase Police	6	2	4	-	-	-	1	1	3	1	2	5	-	-	-	-	-	
	9.2%	5.9%	12.9%				20.0%	8.3%	14.3%	6.2%	20.0%	10.6%						
Police Are Doing Great Job	6	2	4	-	-	-	1	3	2	-	2	2	2	-	-	-	-	
	9.2%	5.9%	12.9%				8.3%	14.3%	12%		4.3%	40.0%	100%					
Traffic/Parking/Noise Pollution	4	2	2	-	-	-	1	1	2	-	3	-	-	-	-	-	-	
	6.2%	5.9%	6.5%				8.3%	4.8%	12%		10.0%	6.4%						
Defund Police/Police Brutality/Racism	4	3	1	-	-	-	1	1	2	-	3	1	-	-	-	-	-	
	6.2%	8.8%	3.2%				8.3%	4.8%	12%		6.4%	20.0%						
Fighting Crime	4	2	2	-	-	-	-	3	1	-	3	-	-	-	-	-	-	
	6.2%	5.9%	6.5%					14.3%	6.2%		10.0%	6.4%						
Police Engagement	3	1	2	-	-	-	-	2	1	-	2	-	-	-	-	-	-	
	4.6%	2.9%	6.5%					9.5%	6.2%		10.0%	4.3%						
Increase Funding/More Training	2	1	1	-	-	1	-	1	-	-	2	-	-	-	-	-	-	
	3.1%	2.9%	3.2%			14.3%		4.8%			20.0%							
Support The Force	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	-	
	1.5%	2.9%						4.8%			2.1%							
Homeless	1	-	1	-	-	-	-	1	-	-	1	-	-	-	-	-	-	
	1.5%		3.2%					4.8%			2.1%							
Other	3	2	1	-	-	1	-	2	-	-	2	1	-	-	-	-	-	
	4.6%	5.9%	3.2%			14.3%		9.5%			4.3%	20.0%						
Nothing/None	10	7	3	-	2	1	1	3	-	3	2	8	1	-	-	-	-	
	15.4%	21%	9.7%		50.0%	14.3%	20.0%	25.0%		19%	20.0%	17.0%	20.0%					
Unsure/Prefer not to answer	11	8	3	-	2	3	2	2	-	2	-	11	-	-	-	-	-	
	16.9%	24%	9.7%		50.0%	42.9%	40.0%	16.7%		12%		23.4%						



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%	
Safety/Enforce Laws	5 22.7%	4 27%	1 16.7%	-	-	-	1 100%	-	3 42.9%	1 14%	1 16.7%	3 27.3%	1 50.0%	-	-	-	-	
Increase Funding/More Training	3 13.6%	2 13%	1 16.7%	-	-	-	-	-	-	2 29%	-	2 18.2%	1 50.0%	-	-	-	-	
Police Are Doing Great Job	3 13.6%	3 20%	-	-	-	-	-	-	1 14.3%	2 29%	2 33.3%	1 9.1%	-	-	-	-	-	
Police Engagement	2 9.1%	2 13%	-	-	-	-	-	1 33.3%	-	-	1 16.7%	1 9.1%	-	-	-	-	-	
Traffic/Parking/Noise Pollution	1 4.5%	1 6.7%	-	-	-	-	-	-	1 14.3%	-	-	1 9.1%	-	-	-	-	-	
Defund Police/Police Brutality/Racism	1 4.5%	1 6.7%	-	-	1 100%	-	-	-	-	-	-	1 9.1%	-	-	-	-	-	
Increase Police	1 4.5%	-	-	-	-	-	-	-	1 14.3%	-	1 16.7%	-	-	-	-	-	-	
Support The Force	1 4.5%	-	1 16.7%	-	-	-	-	-	-	1 14%	-	1 9.1%	-	-	-	-	-	
Fighting Crime	1 4.5%	-	1 16.7%	-	-	-	-	1 33.3%	-	-	-	-	-	-	-	-	1 50.0%	
Nothing/None	1 4.5%	1 6.7%	-	-	-	-	-	-	1 14.3%	-	1 16.7%	-	-	-	-	-	-	
Unsure/Prefer not to answer	3 13.6%	1 6.7%	2 33.3%	-	-	1 100%	-	1 33.3%	-	1 14%	-	1 9.1%	-	1 100%	-	-	1 50.0%	



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	GENDER				AGE GROUP						TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12 100%	9 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	3 100%	4 100.0%	5 100%	1 100.0%	1 100%	-	-	1 100%	
Police Are Doing Great Job	3 25.0%	3 33%	-	-	-	-	-	-	1 20.0%	2 67%	2 50.0%	1 20.0%	-	-	-	-	-	
Safety/Enforce Laws	2 16.7%	2 22%	-	-	-	-	-	-	2 40.0%	-	-	1 20.0%	1 100.0%	-	-	-	-	
Defund Police/Police Brutality/Racism	1 8.3%	1 11%	-	-	1 100%	-	-	-	-	-	-	1 20.0%	-	-	-	-	-	
Increase Police	1 8.3%	-	-	-	-	-	-	-	1 20.0%	-	1 25.0%	-	-	-	-	-	-	
Police Engagement	1 8.3%	1 11%	-	-	-	-	-	1 50.0%	-	-	-	1 20.0%	-	-	-	-	-	
Nothing/None	1 8.3%	1 11%	-	-	-	-	-	-	1 20.0%	-	1 25.0%	-	-	-	-	-	-	
Unsure/Prefer not to answer	3 25.0%	1 11%	2 100.0%	-	-	1 100%	-	1 50.0%	-	1 33%	-	1 20.0%	-	1 100%	-	-	1 100%	



Q9A. Please share any recommendations/suggestions for improvements to policing in Arlington.
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%	
Safety/Enforce Laws	3 30.0%	2 33%	1 25.0%	-	-	-	1 100%	-	1 50.0%	1 25%	1 50.0%	2 33.3%	-	-	-	-	-	
Increase Funding/More Training	3 30.0%	2 33%	1 25.0%	-	-	-	-	-	-	2 50%	-	2 33.3%	1 100.0%	-	-	-	-	
Traffic/Parking/Noise Pollution	1 10.0%	1 17%	-	-	-	-	-	-	1 50.0%	-	-	1 16.7%	-	-	-	-	-	
Police Engagement	1 10.0%	1 17%	-	-	-	-	-	-	-	-	1 50.0%	-	-	-	-	-	-	
Support The Force	1 10.0%	-	1 25.0%	-	-	-	-	-	-	1 25%	-	1 16.7%	-	-	-	-	-	
Fighting Crime	1 10.0%	-	1 25.0%	-	-	-	-	1 100%	-	-	-	-	-	-	-	-	1 100%	



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	679	322	327	6	17	136	143	120	134	113	123	395	78	65	10	13	70	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	336	161	161	3	15	51	77	52	73	61	73	193	45	28	6	8	26	
=====	49.5%	50%	49.2%	50.0%	88.2%	37.5%	53.8%	43.3%	54.5%	54%	59.3%	48.9%	57.7%	43.1%	60.0%	61.5%	37.1%	
Very Satisfied	148	74	65	3	3	21	27	30	37	25	40	77	25	11	-	4	9	
	21.8%	23%	19.9%	50.0%	17.6%	15.4%	18.9%	25.0%	27.6%	22%	32.5%	19.5%	32.1%	16.9%		30.8%	12.9%	
Somewhat Satisfied	188	87	96	-	12	30	50	22	36	36	33	116	20	17	6	4	17	
	27.7%	27%	29.4%		70.6%	22.1%	35.0%	18.3%	26.9%	32%	26.8%	29.4%	25.6%	26.2%	60.0%	30.8%	24.3%	
Neutral	191	97	86	-	2	47	35	30	33	36	29	106	23	22	3	2	24	
	28.1%	30%	26.3%		11.8%	34.6%	24.5%	25.0%	24.6%	32%	23.6%	26.8%	29.5%	33.8%	30.0%	15.4%	34.3%	
Unsatisfied [NET]	152	64	80	3	-	38	31	38	28	16	21	96	10	15	1	3	20	
=====	22.4%	20%	24.5%	50.0%		27.9%	21.7%	31.7%	20.9%	14%	17.1%	24.3%	12.8%	23.1%	10.0%	23.1%	28.6%	
Somewhat Unsatisfied	88	35	51	-	-	26	18	19	15	10	11	59	6	10	1	1	7	
	13.0%	11%	15.6%			19.1%	12.6%	15.8%	11.2%	8.8%	8.9%	14.9%	7.7%	15.4%	10.0%	7.7%	10.0%	
Very Unsatisfied	64	29	29	3	-	12	13	19	13	6	10	37	4	5	-	2	13	
	9.4%	9.0%	8.9%	50.0%		8.8%	9.1%	15.8%	9.7%	5.3%	8.1%	9.4%	5.1%	7.7%		15.4%	18.6%	



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	679	103	82	73	158	66	62	76	32	1	10	96	92	123	120	246	43	109	100	148	273
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	336	52	31	37	80	34	36	40	13	1	6	43	38	64	53	136	26	58	55	75	120
=====	49.5%	50.5%	37.8%	50.7%	50.6%	51.5%	58.1%	52.6%	40.6%	100%	60.0%	44.8%	41.3%	52.0%	44.2%	55.3%	60.5%	53.2%	55.0%	50.7%	44.0%
Very Satisfied	148	15	16	20	36	15	12	20	5	1	3	14	17	27	31	57	12	29	26	27	54
	21.8%	14.6%	19.5%	27.4%	22.8%	22.7%	19.4%	26.3%	15.6%	100%	30.0%	14.6%	18.5%	22.0%	25.8%	23.2%	27.9%	26.6%	26.0%	18.2%	19.8%
Somewhat Satisfied	188	37	15	17	44	19	24	20	8	-	3	29	21	37	22	79	14	29	29	48	66
	27.7%	35.9%	18.3%	23.3%	27.8%	28.8%	38.7%	26.3%	25.0%	-	30.0%	30.2%	22.8%	30.1%	18.3%	32.1%	32.6%	26.6%	29.0%	32.4%	24.2%
Neutral	191	27	33	18	39	20	15	22	10	-	2	30	25	34	35	67	9	32	23	43	81
	28.1%	26.2%	40.2%	24.7%	24.7%	30.3%	24.2%	28.9%	31.2%	-	20.0%	31.2%	27.2%	27.6%	29.2%	27.2%	20.9%	29.4%	23.0%	29.1%	29.7%
Unsatisfied [NET]	152	24	18	18	39	12	11	14	9	-	2	23	29	25	32	43	8	19	22	30	72
=====	22.4%	23.3%	22.0%	24.7%	24.7%	18.2%	17.7%	18.4%	28.1%	-	20.0%	24.0%	31.5%	20.3%	26.7%	17.5%	18.6%	17.4%	22.0%	20.3%	26.4%
Somewhat Unsatisfied	88	14	11	13	24	5	7	8	4	-	1	16	18	12	22	20	3	12	14	17	41
	13.0%	13.6%	13.4%	17.8%	15.2%	7.6%	11.3%	10.5%	12.5%	-	10.0%	16.7%	19.6%	9.8%	18.3%	8.1%	7.0%	11.0%	14.0%	11.5%	15.0%
Very Unsatisfied	64	10	7	5	15	7	4	6	5	-	1	7	11	13	10	23	5	7	8	13	31
	9.4%	9.7%	8.5%	6.8%	9.5%	10.6%	6.5%	7.9%	15.6%	-	10.0%	7.3%	12.0%	10.6%	8.3%	9.3%	11.6%	6.4%	8.0%	8.8%	11.4%



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	679	61	573	640	39	356	331	25	120	138	29	98	11	55	16	39	10	6	4
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	336	36	286	313	23	165	150	15	82	54	12	37	5	29	8	21	6	4	2
=====	49.5%	59.0%	49.9%	48.9%	59.0%	46.3%	45.3%	60.0%	68.3%	39.1%	41.4%	37.8%	45.5%	52.7%	50.0%	53.8%	60.0%	67%	50.0%
Very Satisfied	148	18	124	135	13	68	60	8	42	26	5	18	3	10	3	7	2	2	-
	21.8%	29.5%	21.6%	21.1%	33.3%	19.1%	18.1%	32.0%	35.0%	18.8%	17.2%	18.4%	27.3%	18.2%	18.8%	17.9%	20.0%	33%	
Somewhat Satisfied	188	18	162	178	10	97	90	7	40	28	7	19	2	19	5	14	4	2	2
	27.7%	29.5%	28.3%	27.8%	25.6%	27.2%	27.2%	28.0%	33.3%	20.3%	24.1%	19.4%	18.2%	34.5%	31.2%	35.9%	40.0%	33%	50.0%
Neutral	191	10	165	185	6	101	99	2	24	46	9	33	4	16	5	11	4	2	2
	28.1%	16.4%	28.8%	28.9%	15.4%	28.4%	29.9%	8.0%	20.0%	33.3%	31.0%	33.7%	36.4%	29.1%	31.2%	28.2%	40.0%	33%	50.0%
Unsatisfied [NET]	152	15	122	142	10	90	82	8	14	38	8	28	2	10	3	7	-	-	-
=====	22.4%	24.6%	21.3%	22.2%	25.6%	25.3%	24.8%	32.0%	11.7%	27.5%	27.6%	28.6%	18.2%	18.2%	18.8%	17.9%			
Somewhat Unsatisfied	88	3	77	84	4	42	40	2	9	31	5	24	2	6	1	5	-	-	-
	13.0%	4.9%	13.4%	13.1%	10.3%	11.8%	12.1%	8.0%	7.5%	22.5%	17.2%	24.5%	18.2%	10.9%	6.2%	12.8%			
Very Unsatisfied	64	12	45	58	6	48	42	6	5	7	3	4	-	4	2	2	-	-	-
	9.4%	19.7%	7.9%	9.1%	15.4%	13.5%	12.7%	24.0%	4.2%	5.1%	10.3%	4.1%		7.3%	12.5%	5.1%			



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	55	32	23	-	6	5	4	10	17	13	7	36	7	4	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	29	20	9	-	5	3	3	4	8	6	5	19	5	2	-	-	1	
=====	52.7%	62%	39.1%		83.3%	60.0%	75.0%	40.0%	47.1%	46%	71.4%	52.8%	71.4%	50.0%			25.0%	
Very Satisfied	10	6	4	-	-	1	1	3	4	1	2	4	4	-	-	-	-	
	18.2%	19%	17.4%			20.0%	25.0%	30.0%	23.5%	7.7%	28.6%	11.1%	57.1%					
Somewhat Satisfied	19	14	5	-	5	2	2	1	4	5	3	15	1	2	-	-	1	
	34.5%	44%	21.7%		83.3%	40.0%	50.0%	10.0%	23.5%	38%	42.9%	41.7%	14.3%	50.0%			25.0%	
Neutral	16	7	9	-	1	1	1	5	3	5	1	10	2	1	-	-	2	
	29.1%	22%	39.1%		16.7%	20.0%	25.0%	50.0%	17.6%	38%	14.3%	27.8%	28.6%	25.0%			50.0%	
Unsatisfied [NET]	10	5	5	-	-	1	-	1	6	2	1	7	-	1	-	-	1	
=====	18.2%	16%	21.7%			20.0%		10.0%	35.3%	15%	14.3%	19.4%		25.0%			25.0%	
Somewhat Unsatisfied	6	2	4	-	-	1	-	-	3	2	1	4	-	-	-	-	1	
	10.9%	6.2%	17.4%			20.0%			17.6%	15%	14.3%	11.1%					25.0%	
Very Unsatisfied	4	3	1	-	-	-	-	1	3	-	-	3	-	1	-	-	-	
	7.3%	9.4%	4.3%					10.0%	17.6%			8.3%		25.0%				



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	16	6	10	-	2	-	2	4	6	2	1	11	2	3	-	-	1	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	8	4	4	-	2	-	1	2	3	-	1	6	2	1	-	-	-	
=====	50.0%	67%	40.0%	-	100%	-	50.0%	50.0%	50.0%	-	100.0%	54.5%	100.0%	33.3%	-	-	-	
Very Satisfied	3	1	2	-	-	-	-	1	2	-	-	2	1	-	-	-	-	
	18.8%	17%	20.0%	-	-	-	-	25.0%	33.3%	-	-	18.2%	50.0%	-	-	-	-	
Somewhat Satisfied	5	3	2	-	2	-	1	1	1	-	1	4	1	1	-	-	-	
	31.2%	50%	20.0%	-	100%	-	50.0%	25.0%	16.7%	-	100.0%	36.4%	50.0%	33.3%	-	-	-	
Neutral	5	1	4	-	-	-	1	2	1	1	-	3	-	1	-	-	1	
	31.2%	17%	40.0%	-	-	-	50.0%	50.0%	16.7%	50%	-	27.3%	-	33.3%	-	-	100%	
Unsatisfied [NET]	3	1	2	-	-	-	-	-	2	1	-	2	-	1	-	-	-	
=====	18.8%	17%	20.0%	-	-	-	-	-	33.3%	50%	-	18.2%	-	33.3%	-	-	-	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	6.2%	-	10.0%	-	-	-	-	-	-	50%	-	9.1%	-	-	-	-	-	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	12.5%	17%	10.0%	-	-	-	-	-	33.3%	-	-	9.1%	-	33.3%	-	-	-	



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-			MOBILE MODE				BLACK/			NATIVE			
				BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	AFRICAN	ASIAN	PACIFIC ISLANDER	AMERICAN	OTHER
Total	39	26	13	-	4	5	2	6	11	11	6	25	5	1	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	21	16	5	-	3	3	2	2	5	6	4	13	3	1	-	-	1
=====	53.8%	62%	38.5%		75.0%	60.0%	100%	33.3%	45.5%	55%	66.7%	52.0%	60.0%	100%			33.3%
Very Satisfied	7	5	2	-	-	1	1	2	2	1	2	2	3	-	-	-	-
	17.9%	19%	15.4%			20.0%	50.0%	33.3%	18.2%	9.1%	33.3%	8.0%	60.0%				
Somewhat Satisfied	14	11	3	-	3	2	1	-	3	5	2	11	-	1	-	-	1
	35.9%	42%	23.1%		75.0%	40.0%	50.0%		27.3%	45%	33.3%	44.0%		100%			33.3%
Neutral	11	6	5	-	1	1	-	3	2	4	1	7	2	-	-	-	1
	28.2%	23%	38.5%		25.0%	20.0%		50.0%	18.2%	36%	16.7%	28.0%	40.0%				33.3%
Unsatisfied [NET]	7	4	3	-	-	1	-	1	4	1	1	5	-	-	-	-	1
=====	17.9%	15%	23.1%			20.0%		16.7%	36.4%	9.1%	16.7%	20.0%					33.3%
Somewhat Unsatisfied	5	2	3	-	-	1	-	-	3	1	1	3	-	-	-	-	1
	12.8%	7.7%	23.1%			20.0%			27.3%	9.1%	16.7%	12.0%					33.3%
Very Unsatisfied	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-
	5.1%	7.7%						16.7%	9.1%			8.0%					



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	10	7	2	-	1	-	-	-	3	5	4	4	1	1	-	-	
	100%	100%	100.0%	-	100%	-	-	-	100%	100%	100.0%	100%	100.0%	100%	-	-	
Satisfied [NET]	6	4	1	-	1	-	-	-	2	3	3	3	-	-	-	-	
=====	60.0%	57%	50.0%	-	100%	-	-	-	66.7%	60%	75.0%	75.0%	-	-	-	-	
Very Satisfied	2	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	20.0%	14%	-	-	-	-	-	-	66.7%	-	50.0%	-	-	-	-	-	
Somewhat Satisfied	4	3	1	-	1	-	-	-	-	3	1	3	-	-	-	-	
	40.0%	43%	50.0%	-	100%	-	-	-	-	60%	25.0%	75.0%	-	-	-	-	
Neutral	4	3	1	-	-	-	-	-	1	2	1	1	1	1	-	-	
	40.0%	43%	50.0%	-	-	-	-	-	33.3%	40%	25.0%	25.0%	100.0%	100%	-	-	



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	4	1	-	1	-	-	-	3	2	3	2	-	1	-	-	-	
	100%	100%	100.0%	-	100%	-	-	-	100%	100%	100.0%	100%	-	100%	-	-	-	
Satisfied [NET]	4	3	-	-	1	-	-	-	2	1	3	1	-	-	-	-	-	
=====	66.7%	75%	-	-	100%	-	-	-	66.7%	50%	100.0%	50.0%	-	-	-	-	-	
Very Satisfied	2	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	-	
	33.3%	25%	-	-	-	-	-	-	66.7%	-	66.7%	-	-	-	-	-	-	
Somewhat Satisfied	2	2	-	-	1	-	-	-	1	1	1	1	-	-	-	-	-	
	33.3%	50%	-	-	100%	-	-	-	50%	33.3%	50.0%	50.0%	-	-	-	-	-	
Neutral	2	1	1	-	-	-	-	-	1	1	-	1	-	1	-	-	-	
	33.3%	25%	100.0%	-	-	-	-	-	33.3%	50%	-	50.0%	-	100%	-	-	-	



Q10_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	4	3	1	-	-	-	-	-	-	3	1	2	1	-	-	-	-	
	100%	100%	100.0%							100%	100.0%	100%	100.0%					
Satisfied [NET]	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
=====	50.0%	33%	100.0%							67%		100%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	50.0%	33%	100.0%							67%		100%						
Neutral	2	2	-	-	-	-	-	-	-	1	1	-	1	-	-	-	-	
	50.0%	67%								33%	100.0%		100.0%					



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	679	322	327	6	17	136	143	120	134	113	123	395	78	65	10	13	70	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	336	161	161	3	15	51	77	52	73	61	73	193	45	28	6	8	26	
=====	49.5%	50%	49.2%	50.0%	88.2%	37.5%	53.8%	43.3%	54.5%	54%	59.3%	48.9%	57.7%	43.1%	60.0%	61.5%	37.1%	
Very Satisfied	148	74	65	3	3	21	27	30	37	25	40	77	25	11	-	4	9	
	44.0%	46%	40.4%	100.0%	20.0%	41.2%	35.1%	57.7%	50.7%	41%	54.8%	39.9%	55.6%	39.3%		50.0%	34.6%	
Somewhat Satisfied	188	87	96	-	12	30	50	22	36	36	33	116	20	17	6	4	17	
	56.0%	54%	59.6%		80.0%	58.8%	64.9%	42.3%	49.3%	59%	45.2%	60.1%	44.4%	60.7%	100.0%	50.0%	65.4%	
Neutral	191	97	86	-	2	47	35	30	33	36	29	106	23	22	3	2	24	
	28.1%	30%	26.3%		11.8%	34.6%	24.5%	25.0%	24.6%	32%	23.6%	26.8%	29.5%	33.8%	30.0%	15.4%	34.3%	
Unsatisfied [NET]	152	64	80	3	-	38	31	38	28	16	21	96	10	15	1	3	20	
=====	22.4%	20%	24.5%	50.0%		27.9%	21.7%	31.7%	20.9%	14%	17.1%	24.3%	12.8%	23.1%	10.0%	23.1%	28.6%	
Somewhat Unsatisfied	88	35	51	-	-	26	18	19	15	10	11	59	6	10	1	1	7	
	57.9%	55%	63.8%			68.4%	58.1%	50.0%	53.6%	62%	52.4%	61.5%	60.0%	66.7%	100.0%	33.3%	35.0%	
Very Unsatisfied	64	29	29	3	-	12	13	19	13	6	10	37	4	5	-	2	13	
	42.1%	45%	36.2%	100.0%		31.6%	41.9%	50.0%	46.4%	38%	47.6%	38.5%	40.0%	33.3%		66.7%	65.0%	



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	679	103	82	73	158	66	62	76	32	1	10	96	92	123	120	246	43	109	100	148	273
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	336	52	31	37	80	34	36	40	13	1	6	43	38	64	53	136	26	58	55	75	120
=====	49.5%	50.5%	37.8%	50.7%	50.6%	51.5%	58.1%	52.6%	40.6%	100%	60.0%	44.8%	41.3%	52.0%	44.2%	55.3%	60.5%	53.2%	55.0%	50.7%	44.0%
Very Satisfied	148	15	16	20	36	15	12	20	5	1	3	14	17	27	31	57	12	29	26	27	54
	44.0%	28.8%	51.6%	54.1%	45.0%	44.1%	33.3%	50.0%	38.5%	100%	50.0%	32.6%	44.7%	42.2%	58.5%	41.9%	46.2%	50.0%	47.3%	36.0%	45.0%
Somewhat Satisfied	188	37	15	17	44	19	24	20	8	-	3	29	21	37	22	79	14	29	29	48	66
	56.0%	71.2%	48.4%	45.9%	55.0%	55.9%	66.7%	50.0%	61.5%	-	50.0%	67.4%	55.3%	57.8%	41.5%	58.1%	53.8%	50.0%	52.7%	64.0%	55.0%
Neutral	191	27	33	18	39	20	15	22	10	-	2	30	25	34	35	67	9	32	23	43	81
	28.1%	26.2%	40.2%	24.7%	24.7%	30.3%	24.2%	28.9%	31.2%	-	20.0%	31.2%	27.2%	27.6%	29.2%	27.2%	20.9%	29.4%	23.0%	29.1%	29.7%
Unsatisfied [NET]	152	24	18	18	39	12	11	14	9	-	2	23	29	25	32	43	8	19	22	30	72
=====	22.4%	23.3%	22.0%	24.7%	24.7%	18.2%	17.7%	18.4%	28.1%	-	20.0%	24.0%	31.5%	20.3%	26.7%	17.5%	18.6%	17.4%	22.0%	20.3%	26.4%
Somewhat Unsatisfied	88	14	11	13	24	5	7	8	4	-	1	16	18	12	22	20	3	12	14	17	41
	57.9%	58.3%	61.1%	72.2%	61.5%	41.7%	63.6%	57.1%	44.4%	-	50.0%	69.6%	62.1%	48.0%	68.8%	46.5%	37.5%	63.2%	63.6%	56.7%	56.9%
Very Unsatisfied	64	10	7	5	15	7	4	6	5	-	1	7	11	13	10	23	5	7	8	13	31
	42.1%	41.7%	38.9%	27.8%	38.5%	58.3%	36.4%	42.9%	55.6%	-	50.0%	30.4%	37.9%	52.0%	31.2%	53.5%	62.5%	36.8%	36.4%	43.3%	43.1%



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	679	61	573	640	39	356	331	25	120	138	29	98	11	55	16	39	10	6	4
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	336	36	286	313	23	165	150	15	82	54	12	37	5	29	8	21	6	4	2
=====	49.5%	59.0%	49.9%	48.9%	59.0%	46.3%	45.3%	60.0%	68.3%	39.1%	41.4%	37.8%	45.5%	52.7%	50.0%	53.8%	60.0%	67%	50.0%
Very Satisfied	148	18	124	135	13	68	60	8	42	26	5	18	3	10	3	7	2	2	-
	44.0%	50.0%	43.4%	43.1%	56.5%	41.2%	40.0%	53.3%	51.2%	48.1%	41.7%	48.6%	60.0%	34.5%	37.5%	33.3%	33.3%	50%	
Somewhat Satisfied	188	18	162	178	10	97	90	7	40	28	7	19	2	19	5	14	4	2	2
	56.0%	50.0%	56.6%	56.9%	43.5%	58.8%	60.0%	46.7%	48.8%	51.9%	58.3%	51.4%	40.0%	65.5%	62.5%	66.7%	66.7%	50%	100%
Neutral	191	10	165	185	6	101	99	2	24	46	9	33	4	16	5	11	4	2	2
	28.1%	16.4%	28.8%	28.9%	15.4%	28.4%	29.9%	8.0%	20.0%	33.3%	31.0%	33.7%	36.4%	29.1%	31.2%	28.2%	40.0%	33%	50.0%
Unsatisfied [NET]	152	15	122	142	10	90	82	8	14	38	8	28	2	10	3	7	-	-	-
=====	22.4%	24.6%	21.3%	22.2%	25.6%	25.3%	24.8%	32.0%	11.7%	27.5%	27.6%	28.6%	18.2%	18.2%	18.8%	17.9%			
Somewhat Unsatisfied	88	3	77	84	4	42	40	2	9	31	5	24	2	6	1	5	-	-	-
	57.9%	20.0%	63.1%	59.2%	40.0%	46.7%	48.8%	25.0%	64.3%	81.6%	62.5%	85.7%	100.0%	60.0%	33.3%	71.4%			
Very Unsatisfied	64	12	45	58	6	48	42	6	5	7	3	4	-	4	2	2	-	-	-
	42.1%	80.0%	36.9%	40.8%	60.0%	53.3%	51.2%	75.0%	35.7%	18.4%	37.5%	14.3%		40.0%	66.7%	28.6%			



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY							
	TOTAL	MALE	FEMALE	NON-BINARY	PHONE MODE [NET]							ETHNICITY						
					18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	55	32	23	-	6	5	4	10	17	13	7	36	7	4	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	29	20	9	-	5	3	3	4	8	6	5	19	5	2	-	-	1	
=====	52.7%	62%	39.1%		83.3%	60.0%	75.0%	40.0%	47.1%	46%	71.4%	52.8%	71.4%	50.0%			25.0%	
Very Satisfied	10	6	4	-	-	1	1	3	4	1	2	4	4	-	-	-	-	
	34.5%	30%	44.4%			33.3%	33.3%	75.0%	50.0%	17%	40.0%	21.1%	80.0%					
Somewhat Satisfied	19	14	5	-	5	2	2	1	4	5	3	15	1	2	-	-	1	
	65.5%	70%	55.6%		100%	66.7%	66.7%	25.0%	50.0%	83%	60.0%	78.9%	20.0%	100%			100%	
Neutral	16	7	9	-	1	1	1	5	3	5	1	10	2	1	-	-	2	
	29.1%	22%	39.1%		16.7%	20.0%	25.0%	50.0%	17.6%	38%	14.3%	27.8%	28.6%	25.0%			50.0%	
Unsatisfied [NET]	10	5	5	-	-	1	-	1	6	2	1	7	-	1	-	-	1	
=====	18.2%	16%	21.7%			20.0%		10.0%	35.3%	15%	14.3%	19.4%		25.0%			25.0%	
Somewhat Unsatisfied	6	2	4	-	-	1	-	-	3	2	1	4	-	-	-	-	1	
	60.0%	40%	80.0%			100%			50.0%	100%	100.0%	57.1%					100%	
Very Unsatisfied	4	3	1	-	-	-	-	1	3	-	-	3	-	1	-	-	-	
	40.0%	60%	20.0%					100%	50.0%			42.9%		100%				



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	16	6	10	-	2	-	2	4	6	2	1	11	2	3	-	-	1	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	4	4	-	2	-	1	2	3	-	1	6	2	1	-	-	-	
=====	50.0%	67%	40.0%		100%		50.0%	50.0%	50.0%		100.0%	54.5%	100.0%	33.3%				
Very Satisfied	3	1	2	-	-	-	-	1	2	-	-	2	1	-	-	-	-	
	37.5%	25%	50.0%					50.0%	66.7%			33.3%	50.0%					
Somewhat Satisfied	5	3	2	-	2	-	1	1	1	-	1	4	1	1	-	-	-	
	62.5%	75%	50.0%		100%		100%	50.0%	33.3%		100.0%	66.7%	50.0%	100%				
Neutral	5	1	4	-	-	-	1	2	1	1	-	3	-	1	-	-	1	
	31.2%	17%	40.0%				50.0%	50.0%	16.7%	50%		27.3%		33.3%			100%	
Unsatisfied [NET]	3	1	2	-	-	-	-	-	2	1	-	2	-	1	-	-	-	
=====	18.8%	17%	20.0%						33.3%	50%		18.2%		33.3%				
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%		50.0%							100%		50.0%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	66.7%	100%	50.0%						100%			50.0%		100%				



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	39	26	13	-	4	5	2	6	11	11	6	25	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	21	16	5	-	3	3	2	2	5	6	4	13	3	1	-	-	1	
=====	53.8%	62%	38.5%		75.0%	60.0%	100%	33.3%	45.5%	55%	66.7%	52.0%	60.0%	100%			33.3%	
Very Satisfied	7	5	2	-	-	1	1	2	2	1	2	2	3	-	-	-	-	
	33.3%	31%	40.0%			33.3%	50.0%	100%	40.0%	17%	50.0%	15.4%	100.0%					
Somewhat Satisfied	14	11	3	-	3	2	1	-	3	5	2	11	-	1	-	-	1	
	66.7%	69%	60.0%		100%	66.7%	50.0%		60.0%	83%	50.0%	84.6%		100%			100%	
Neutral	11	6	5	-	1	1	-	3	2	4	1	7	2	-	-	-	1	
	28.2%	23%	38.5%		25.0%	20.0%		50.0%	18.2%	36%	16.7%	28.0%	40.0%				33.3%	
Unsatisfied [NET]	7	4	3	-	-	1	-	1	4	1	1	5	-	-	-	-	1	
=====	17.9%	15%	23.1%			20.0%		16.7%	36.4%	9.1%	16.7%	20.0%					33.3%	
Somewhat Unsatisfied	5	2	3	-	-	1	-	-	3	1	1	3	-	-	-	-	1	
	71.4%	50%	100.0%			100%			75.0%	100%	100.0%	60.0%					100%	
Very Unsatisfied	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	28.6%	50%						100%	25.0%			40.0%						



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	10	7	2	-	1	-	-	-	3	5	4	4	1	1	-	-	
	100%	100%	100.0%		100%				100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	6	4	1	-	1	-	-	-	2	3	3	3	-	-	-	-	
=====	60.0%	57%	50.0%		100%				66.7%	60%	75.0%	75.0%					
Very Satisfied	2	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	33.3%	25%							100%		66.7%						
Somewhat Satisfied	4	3	1	-	1	-	-	-	3		1	3	-	-	-	-	
	66.7%	75%	100.0%		100%				100%		33.3%	100%					
Neutral	4	3	1	-	-	-	-	-	1	2	1	1	1	1	-	-	
	40.0%	43%	50.0%						33.3%	40%	25.0%	25.0%	100.0%	100%			



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	4	1	-	1	-	-	-	3	2	3	2	-	1	-	-	-	
	100%	100%	100.0%		100%				100%	100%	100.0%	100%		100%				
Satisfied [NET]	4	3	-	-	1	-	-	-	2	1	3	1	-	-	-	-	-	
=====	66.7%	75%			100%				66.7%	50%	100.0%	50.0%						
Very Satisfied	2	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	-	
	50.0%	33%							100%		66.7%							
Somewhat Satisfied	2	2	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-	
	50.0%	67%			100%				100%		33.3%	100%						
Neutral	2	1	1	-	-	-	-	-	1	1	-	1	-	1	-	-	-	
	33.3%	25%	100.0%						33.3%	50%		50.0%		100%				



Q10_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable people with mental, developmental or substance abuse needs to thrive in the community
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	4	3	1	-	-	-	-	-	-	3	1	2	1	-	-	-	-	
	100%	100%	100.0%							100%	100.0%	100%	100.0%					
Satisfied [NET]	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
=====	50.0%	33%	100.0%							67%		100%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	100%	100%	100.0%							100%		100%						
Neutral	2	2	-	-	-	-	-	-	-	1	1	-	1	-	-	-	-	
	50.0%	67%								33%	100.0%		100.0%					



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	737	346	360	6	18	127	137	127	161	151	119	429	81	67	12	14	88	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	402	197	194	2	15	60	79	59	91	92	72	238	53	35	7	9	30	
=====	54.5%	57%	53.9%	33.3%	83.3%	47.2%	57.7%	46.5%	56.5%	61%	60.5%	55.5%	65.4%	52.2%	58.3%	64.3%	34.1%	
Very Satisfied	184	94	81	2	7	25	34	32	44	39	41	104	24	18	1	3	10	
	25.0%	27%	22.5%	33.3%	38.9%	19.7%	24.8%	25.2%	27.3%	26%	34.5%	24.2%	29.6%	26.9%	8.3%	21.4%	11.4%	
Somewhat Satisfied	218	103	113	-	8	35	45	27	47	53	31	134	29	17	6	6	20	
	29.6%	30%	31.4%		44.4%	27.6%	32.8%	21.3%	29.2%	35%	26.1%	31.2%	35.8%	25.4%	50.0%	42.9%	22.7%	
Neutral	195	95	88	1	3	49	36	39	33	30	31	104	20	22	4	2	32	
	26.5%	27%	24.4%	16.7%	16.7%	38.6%	26.3%	30.7%	20.5%	20%	26.1%	24.2%	24.7%	32.8%	33.3%	14.3%	36.4%	
Unsatisfied [NET]	140	54	78	3	-	18	22	29	37	29	16	87	8	10	1	3	26	
=====	19.0%	16%	21.7%	50.0%		14.2%	16.1%	22.8%	23.0%	19%	13.4%	20.3%	9.9%	14.9%	8.3%	21.4%	29.5%	
Somewhat Unsatisfied	88	33	52	1	-	15	16	19	15	19	11	56	4	7	1	2	13	
	11.9%	9.5%	14.4%	16.7%		11.8%	11.7%	15.0%	9.3%	13%	9.2%	13.1%	4.9%	10.4%	8.3%	14.3%	14.8%	
Very Unsatisfied	52	21	26	2	-	3	6	10	22	10	5	31	4	3	-	1	13	
	7.1%	6.1%	7.2%	33.3%		2.4%	4.4%	7.9%	13.7%	6.6%	4.2%	7.2%	4.9%	4.5%		7.1%	14.8%	



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	737	106	90	81	172	68	68	87	34	1	14	96	96	121	125	296	44	112	111	162	298
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	402	53	39	48	99	39	45	47	18	1	7	43	44	75	65	173	31	60	60	85	161
=====	54.5%	50.0%	43.3%	59.3%	57.6%	57.4%	66.2%	54.0%	52.9%	100%	50.0%	44.8%	45.8%	62.0%	52.0%	58.4%	70.5%	53.6%	54.1%	52.5%	54.0%
Very Satisfied	184	25	15	24	37	23	20	27	7	1	1	19	21	29	35	78	16	33	26	32	75
	25.0%	23.6%	16.7%	29.6%	21.5%	33.8%	29.4%	31.0%	20.6%	100%	7.1%	19.8%	21.9%	24.0%	28.0%	26.4%	36.4%	29.5%	23.4%	19.8%	25.2%
Somewhat Satisfied	218	28	24	24	62	16	25	20	11	-	6	24	23	46	30	95	15	27	34	53	86
	29.6%	26.4%	26.7%	29.6%	36.0%	23.5%	36.8%	23.0%	32.4%	-	42.9%	25.0%	24.0%	38.0%	24.0%	32.1%	34.1%	24.1%	30.6%	32.7%	28.9%
Neutral	195	33	33	23	34	13	14	25	11	-	3	38	31	32	36	58	10	34	29	38	81
	26.5%	31.1%	36.7%	28.4%	19.8%	19.1%	20.6%	28.7%	32.4%	-	21.4%	39.6%	32.3%	26.4%	28.8%	19.6%	22.7%	30.4%	26.1%	23.5%	27.2%
Unsatisfied [NET]	140	20	18	10	39	16	9	15	5	-	4	15	21	14	24	65	3	18	22	39	56
=====	19.0%	18.9%	20.0%	12.3%	22.7%	23.5%	13.2%	17.2%	14.7%	-	28.6%	15.6%	21.9%	11.6%	19.2%	22.0%	6.8%	16.1%	19.8%	24.1%	18.8%
Somewhat Unsatisfied	88	15	11	7	21	10	6	8	5	-	2	10	16	11	17	33	3	13	15	25	32
	11.9%	14.2%	12.2%	8.6%	12.2%	14.7%	8.8%	9.2%	14.7%	-	14.3%	10.4%	16.7%	9.1%	13.6%	11.1%	6.8%	11.6%	13.5%	15.4%	10.7%
Very Unsatisfied	52	5	7	3	18	6	3	7	-	-	2	5	5	3	7	32	-	5	7	14	24
	7.1%	4.7%	7.8%	3.7%	10.5%	8.8%	4.4%	8.0%	-	-	14.3%	5.2%	5.2%	2.5%	5.6%	10.8%	-	4.5%	6.3%	8.6%	8.1%



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	737	73	618	700	37	396	373	23	118	145	30	105	10	63	20	43	15	9	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	402	37	349	381	21	198	186	12	86	67	16	45	6	38	10	28	13	8	5
=====	54.5%	50.7%	56.5%	54.4%	56.8%	50.0%	49.9%	52.2%	72.9%	46.2%	53.3%	42.9%	60.0%	60.3%	50.0%	65.1%	86.7%	89%	83.3%
Very Satisfied	184	20	158	172	12	91	84	7	37	31	7	20	4	20	4	16	5	4	1
	25.0%	27.4%	25.6%	24.6%	32.4%	23.0%	22.5%	30.4%	31.4%	21.4%	23.3%	19.0%	40.0%	31.7%	20.0%	37.2%	33.3%	44%	16.7%
Somewhat Satisfied	218	17	191	209	9	107	102	5	49	36	9	25	2	18	6	12	8	4	4
	29.6%	23.3%	30.9%	29.9%	24.3%	27.0%	27.3%	21.7%	41.5%	24.8%	30.0%	23.8%	20.0%	28.6%	30.0%	27.9%	53.3%	44%	66.7%
Neutral	195	14	162	186	9	100	95	5	25	56	8	44	4	13	5	8	1	-	1
	26.5%	19.2%	26.2%	26.6%	24.3%	25.3%	25.5%	21.7%	21.2%	38.6%	26.7%	41.9%	40.0%	20.6%	25.0%	18.6%	6.7%	-	16.7%
Unsatisfied [NET]	140	22	107	133	7	98	92	6	7	22	6	16	-	12	5	7	1	1	-
=====	19.0%	30.1%	17.3%	19.0%	18.9%	24.7%	24.7%	26.1%	5.9%	15.2%	20.0%	15.2%	-	19.0%	25.0%	16.3%	6.7%	11%	-
Somewhat Unsatisfied	88	11	70	85	3	58	56	2	7	15	3	12	-	7	2	5	1	1	-
	11.9%	15.1%	11.3%	12.1%	8.1%	14.6%	15.0%	8.7%	5.9%	10.3%	10.0%	11.4%	-	11.1%	10.0%	11.6%	6.7%	11%	-
Very Unsatisfied	52	11	37	48	4	40	36	4	-	7	3	4	-	5	3	2	-	-	-
	7.1%	15.1%	6.0%	6.9%	10.8%	10.1%	9.7%	17.4%	-	4.8%	10.0%	3.8%	-	7.9%	15.0%	4.7%	-	-	-



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	63	35	28	-	6	5	5	9	18	20	8	45	7	2	-	-	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	38	22	16	-	5	5	3	4	9	12	4	28	6	1	-	-	1
=====	60.3%	63%	57.1%		83.3%	100%	60.0%	44.4%	50.0%	60%	50.0%	62.2%	85.7%	50.0%			25.0%
Very Satisfied	20	10	10	-	1	2	2	4	7	4	3	12	6	1	-	-	-
	31.7%	29%	35.7%		16.7%	40.0%	40.0%	44.4%	38.9%	20%	37.5%	26.7%	85.7%	50.0%			
Somewhat Satisfied	18	12	6	-	4	3	1	-	2	8	1	16	-	-	-	-	1
	28.6%	34%	21.4%		66.7%	60.0%	20.0%		11.1%	40%	12.5%	35.6%					25.0%
Neutral	13	6	7	-	1	-	1	4	2	5	2	9	1	-	-	-	2
	20.6%	17%	25.0%		16.7%		20.0%	44.4%	11.1%	25%	25.0%	20.0%	14.3%				50.0%
Unsatisfied [NET]	12	7	5	-	-	-	1	1	7	3	2	8	-	1	-	-	1
=====	19.0%	20%	17.9%				20.0%	11.1%	38.9%	15%	25.0%	17.8%	50.0%				25.0%
Somewhat Unsatisfied	7	4	3	-	-	-	1	1	3	2	2	5	-	-	-	-	-
	11.1%	11%	10.7%				20.0%	11.1%	16.7%	10%	25.0%	11.1%					
Very Unsatisfied	5	3	2	-	-	-	-	-	4	1	-	3	-	1	-	-	1
	7.9%	8.6%	7.1%						22.2%	5.0%		6.7%		50.0%			25.0%



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	20	9	11	-	2	1	2	4	7	4	1	15	3	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	4	6	-	2	1	-	2	3	2	1	7	3	-	-	-	-	
=====	50.0%	44%	54.5%		100%	100%		50.0%	42.9%	50%	100.0%	46.7%	100.0%					
Very Satisfied	4	1	3	-	-	-	-	2	2	-	-	2	3	-	-	-	-	
	20.0%	11%	27.3%					50.0%	28.6%			13.3%	100.0%					
Somewhat Satisfied	6	3	3	-	2	1	-	-	1	2	1	5	-	-	-	-	-	
	30.0%	33%	27.3%		100%	100%			14.3%	50%	100.0%	33.3%						
Neutral	5	2	3	-	-	-	1	2	1	1	-	4	-	-	-	-	1	
	25.0%	22%	27.3%				50.0%	50.0%	14.3%	25%		26.7%					100%	
Unsatisfied [NET]	5	3	2	-	-	-	1	-	3	1	-	4	-	1	-	-	-	
=====	25.0%	33%	18.2%				50.0%		42.9%	25%		26.7%		100%				
Somewhat Unsatisfied	2	1	1	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
	10.0%	11%	9.1%				50.0%		14.3%			13.3%						
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	1	-	-	-	
	15.0%	22%	9.1%						28.6%	25%		13.3%		100%				



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	43	26	17	-	4	4	3	5	11	16	7	30	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	28	18	10	-	3	4	3	2	6	10	3	21	3	1	-	-	1	
=====	65.1%	69%	58.8%		75.0%	100%	100%	40.0%	54.5%	62%	42.9%	70.0%	75.0%	100%			33.3%	
Very Satisfied	16	9	7	-	1	2	2	2	5	4	3	10	3	1	-	-	-	
	37.2%	35%	41.2%		25.0%	50.0%	66.7%	40.0%	45.5%	25%	42.9%	33.3%	75.0%	100%				
Somewhat Satisfied	12	9	3	-	2	2	1	-	1	6	-	11	-	-	-	-	1	
	27.9%	35%	17.6%		50.0%	50.0%	33.3%		9.1%	38%		36.7%					33.3%	
Neutral	8	4	4	-	1	-	-	2	1	4	2	5	1	-	-	-	1	
	18.6%	15%	23.5%		25.0%			40.0%	9.1%	25%	28.6%	16.7%	25.0%				33.3%	
Unsatisfied [NET]	7	4	3	-	-	-	-	1	4	2	2	4	-	-	-	-	1	
=====	16.3%	15%	17.6%					20.0%	36.4%	12%	28.6%	13.3%					33.3%	
Somewhat Unsatisfied	5	3	2	-	-	-	-	1	2	2	2	3	-	-	-	-	-	
	11.6%	12%	11.8%					20.0%	18.2%	12%	28.6%	10.0%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	4.7%	3.8%	5.9%						18.2%			3.3%					33.3%	



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	15	10	4	-	1	-	-	2	5	6	5	7	1	1	-	-	1
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	13	10	2	-	1	-	-	1	5	5	5	6	1	1	-	-	-
=====	86.7%	100%	50.0%		100%			50.0%	100%	83%	100.0%	85.7%	100.0%	100%			
Very Satisfied	5	4	-	-	1	-	-	1	3	-	2	3	-	-	-	-	-
	33.3%	40%			100%			50.0%	60.0%		40.0%	42.9%					
Somewhat Satisfied	8	6	2	-	-	-	-	-	2	5	3	3	1	1	-	-	-
	53.3%	60%	50.0%						40.0%	83%	60.0%	42.9%	100.0%	100%			
Neutral	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	6.7%		25.0%							17%		14.3%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	6.7%		25.0%					50.0%									100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	6.7%		25.0%					50.0%									100%



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	2	-	1	-	-	2	4	2	4	3	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	8	6	1	-	1	-	-	1	4	2	4	3	-	1	-	-	-	
=====	88.9%	100%	50.0%	-	100%	-	-	50.0%	100%	100%	100.0%	100%	-	100%	-	-	-	
Very Satisfied	4	3	-	-	1	-	-	1	2	-	2	2	-	-	-	-	-	
	44.4%	50%	-	-	100%	-	-	50.0%	50.0%	-	50.0%	66.7%	-	-	-	-	-	
Somewhat Satisfied	4	3	1	-	-	-	-	-	2	2	2	1	-	1	-	-	-	
	44.4%	50%	50.0%	-	-	-	-	-	50.0%	100%	50.0%	33.3%	-	100%	-	-	-	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%	-	50.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	11.1%	-	50.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%	



Q10_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	4	2	-	-	-	-	-	1	4	1	4	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	5	4	1	-	-	-	-	-	1	3	1	3	1	-	-	-	-	
=====	83.3%	100%	50.0%						100%	75%	100.0%	75.0%	100.0%					
Very Satisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	16.7%	25%							100%			25.0%						
Somewhat Satisfied	4	3	1	-	-	-	-	-	3	1	2	1	-	-	-	-	-	
	66.7%	75%	50.0%						75%	100.0%	50.0%	100.0%						
Neutral	1	-	1	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	16.7%		50.0%						25%		25.0%							



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	737	346	360	6	18	127	137	127	161	151	119	429	81	67	12	14	88	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	402	197	194	2	15	60	79	59	91	92	72	238	53	35	7	9	30	
=====	54.5%	57%	53.9%	33.3%	83.3%	47.2%	57.7%	46.5%	56.5%	61%	60.5%	55.5%	65.4%	52.2%	58.3%	64.3%	34.1%	
Very Satisfied	184	94	81	2	7	25	34	32	44	39	41	104	24	18	1	3	10	
	45.8%	48%	41.8%	100.0%	46.7%	41.7%	43.0%	54.2%	48.4%	42%	56.9%	43.7%	45.3%	51.4%	14.3%	33.3%	33.3%	
Somewhat Satisfied	218	103	113	-	8	35	45	27	47	53	31	134	29	17	6	6	20	
	54.2%	52%	58.2%		53.3%	58.3%	57.0%	45.8%	51.6%	58%	43.1%	56.3%	54.7%	48.6%	85.7%	66.7%	66.7%	
Neutral	195	95	88	1	3	49	36	39	33	30	31	104	20	22	4	2	32	
	26.5%	27%	24.4%	16.7%	16.7%	38.6%	26.3%	30.7%	20.5%	20%	26.1%	24.2%	24.7%	32.8%	33.3%	14.3%	36.4%	
Unsatisfied [NET]	140	54	78	3	-	18	22	29	37	29	16	87	8	10	1	3	26	
=====	19.0%	16%	21.7%	50.0%		14.2%	16.1%	22.8%	23.0%	19%	13.4%	20.3%	9.9%	14.9%	8.3%	21.4%	29.5%	
Somewhat Unsatisfied	88	33	52	1	-	15	16	19	15	19	11	56	4	7	1	2	13	
	62.9%	61%	66.7%	33.3%		83.3%	72.7%	65.5%	40.5%	66%	68.8%	64.4%	50.0%	70.0%	100.0%	66.7%	50.0%	
Very Unsatisfied	52	21	26	2	-	3	6	10	22	10	5	31	4	3	-	1	13	
	37.1%	39%	33.3%	66.7%		16.7%	27.3%	34.5%	59.5%	34%	31.2%	35.6%	50.0%	30.0%		33.3%	50.0%	



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	737	106	90	81	172	68	68	87	34	1	14	96	96	121	125	296	44	112	111	162	298
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	402	53	39	48	99	39	45	47	18	1	7	43	44	75	65	173	31	60	60	85	161
=====	54.5%	50.0%	43.3%	59.3%	57.6%	57.4%	66.2%	54.0%	52.9%	100%	50.0%	44.8%	45.8%	62.0%	52.0%	58.4%	70.5%	53.6%	54.1%	52.5%	54.0%
Very Satisfied	184	25	15	24	37	23	20	27	7	1	1	19	21	29	35	78	16	33	26	32	75
	45.8%	47.2%	38.5%	50.0%	37.4%	59.0%	44.4%	57.4%	38.9%	100%	14.3%	44.2%	47.7%	38.7%	53.8%	45.1%	51.6%	55.0%	43.3%	37.6%	46.6%
Somewhat Satisfied	218	28	24	24	62	16	25	20	11	-	6	24	23	46	30	95	15	27	34	53	86
	54.2%	52.8%	61.5%	50.0%	62.6%	41.0%	55.6%	42.6%	61.1%	-	85.7%	55.8%	52.3%	61.3%	46.2%	54.9%	48.4%	45.0%	56.7%	62.4%	53.4%
Neutral	195	33	33	23	34	13	14	25	11	-	3	38	31	32	36	58	10	34	29	38	81
	26.5%	31.1%	36.7%	28.4%	19.8%	19.1%	20.6%	28.7%	32.4%	-	21.4%	39.6%	32.3%	26.4%	28.8%	19.6%	22.7%	30.4%	26.1%	23.5%	27.2%
Unsatisfied [NET]	140	20	18	10	39	16	9	15	5	-	4	15	21	14	24	65	3	18	22	39	56
=====	19.0%	18.9%	20.0%	12.3%	22.7%	23.5%	13.2%	17.2%	14.7%	-	28.6%	15.6%	21.9%	11.6%	19.2%	22.0%	6.8%	16.1%	19.8%	24.1%	18.8%
Somewhat Unsatisfied	88	15	11	7	21	10	6	8	5	-	2	10	16	11	17	33	3	13	15	25	32
	62.9%	75.0%	61.1%	70.0%	53.8%	62.5%	66.7%	53.3%	100%	-	50.0%	66.7%	76.2%	78.6%	70.8%	50.8%	100.0%	72.2%	68.2%	64.1%	57.1%
Very Unsatisfied	52	5	7	3	18	6	3	7	-	-	2	5	5	3	7	32	-	5	7	14	24
	37.1%	25.0%	38.9%	30.0%	46.2%	37.5%	33.3%	46.7%	-	-	50.0%	33.3%	23.8%	21.4%	29.2%	49.2%	-	27.8%	31.8%	35.9%	42.9%



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	737	73	618	700	37	396	373	23	118	145	30	105	10	63	20	43	15	9	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	402	37	349	381	21	198	186	12	86	67	16	45	6	38	10	28	13	8	5
=====	54.5%	50.7%	56.5%	54.4%	56.8%	50.0%	49.9%	52.2%	72.9%	46.2%	53.3%	42.9%	60.0%	60.3%	50.0%	65.1%	86.7%	89%	83.3%
Very Satisfied	184	20	158	172	12	91	84	7	37	31	7	20	4	20	4	16	5	4	1
	45.8%	54.1%	45.3%	45.1%	57.1%	46.0%	45.2%	58.3%	43.0%	46.3%	43.8%	44.4%	66.7%	52.6%	40.0%	57.1%	38.5%	50%	20.0%
Somewhat Satisfied	218	17	191	209	9	107	102	5	49	36	9	25	2	18	6	12	8	4	4
	54.2%	45.9%	54.7%	54.9%	42.9%	54.0%	54.8%	41.7%	57.0%	53.7%	56.2%	55.6%	33.3%	47.4%	60.0%	42.9%	61.5%	50%	80.0%
Neutral	195	14	162	186	9	100	95	5	25	56	8	44	4	13	5	8	1	-	1
	26.5%	19.2%	26.2%	26.6%	24.3%	25.3%	25.5%	21.7%	21.2%	38.6%	26.7%	41.9%	40.0%	20.6%	25.0%	18.6%	6.7%	-	16.7%
Unsatisfied [NET]	140	22	107	133	7	98	92	6	7	22	6	16	-	12	5	7	1	1	-
=====	19.0%	30.1%	17.3%	19.0%	18.9%	24.7%	24.7%	26.1%	5.9%	15.2%	20.0%	15.2%	-	19.0%	25.0%	16.3%	6.7%	11%	-
Somewhat Unsatisfied	88	11	70	85	3	58	56	2	7	15	3	12	-	7	2	5	1	1	-
	62.9%	50.0%	65.4%	63.9%	42.9%	59.2%	60.9%	33.3%	100%	68.2%	50.0%	75.0%	-	58.3%	40.0%	71.4%	100.0%	100%	-
Very Unsatisfied	52	11	37	48	4	40	36	4	-	7	3	4	-	5	3	2	-	-	-
	37.1%	50.0%	34.6%	36.1%	57.1%	40.8%	39.1%	66.7%	-	31.8%	50.0%	25.0%	-	41.7%	60.0%	28.6%	-	-	-



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	63	35	28	-	6	5	5	9	18	20	8	45	7	2	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	38	22	16	-	5	5	3	4	9	12	4	28	6	1	-	-	1	
=====	60.3%	63%	57.1%		83.3%	100%	60.0%	44.4%	50.0%	60%	50.0%	62.2%	85.7%	50.0%			25.0%	
Very Satisfied	20	10	10	-	1	2	2	4	7	4	3	12	6	1	-	-	-	
	52.6%	45%	62.5%		20.0%	40.0%	66.7%	100%	77.8%	33%	75.0%	42.9%	100.0%	100%				
Somewhat Satisfied	18	12	6	-	4	3	1	-	2	8	1	16	-	-	-	-	1	
	47.4%	55%	37.5%		80.0%	60.0%	33.3%		22.2%	67%	25.0%	57.1%					100%	
Neutral	13	6	7	-	1	-	1	4	2	5	2	9	1	-	-	-	2	
	20.6%	17%	25.0%		16.7%		20.0%	44.4%	11.1%	25%	25.0%	20.0%	14.3%				50.0%	
Unsatisfied [NET]	12	7	5	-	-	-	1	1	7	3	2	8	-	1	-	-	1	
=====	19.0%	20%	17.9%				20.0%	11.1%	38.9%	15%	25.0%	17.8%		50.0%			25.0%	
Somewhat Unsatisfied	7	4	3	-	-	-	1	1	3	2	2	5	-	-	-	-	-	
	58.3%	57%	60.0%				100%	100%	42.9%	67%	100.0%	62.5%						
Very Unsatisfied	5	3	2	-	-	-	-	-	4	1	-	3	-	1	-	-	1	
	41.7%	43%	40.0%						57.1%	33%		37.5%		100%			100%	



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	20	9	11	-	2	1	2	4	7	4	1	15	3	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	10	4	6	-	2	1	-	2	3	2	1	7	3	-	-	-	-	
=====	50.0%	44%	54.5%		100%	100%		50.0%	42.9%	50%	100.0%	46.7%	100.0%					
Very Satisfied	4	1	3	-	-	-	-	2	2	-	-	2	3	-	-	-	-	
	40.0%	25%	50.0%					100%	66.7%			28.6%	100.0%					
Somewhat Satisfied	6	3	3	-	2	1	-	-	1	2	1	5	-	-	-	-	-	
	60.0%	75%	50.0%		100%	100%			33.3%	100%	100.0%	71.4%						
Neutral	5	2	3	-	-	-	1	2	1	1	-	4	-	-	-	-	1	
	25.0%	22%	27.3%				50.0%	50.0%	14.3%	25%		26.7%					100%	
Unsatisfied [NET]	5	3	2	-	-	-	1	-	3	1	-	4	-	1	-	-	-	
=====	25.0%	33%	18.2%				50.0%		42.9%	25%		26.7%		100%				
Somewhat Unsatisfied	2	1	1	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
	40.0%	33%	50.0%				100%		33.3%			50.0%						
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	1	-	-	-	
	60.0%	67%	50.0%						66.7%	100%		50.0%		100%				



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	43	26	17	-	4	4	3	5	11	16	7	30	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	28	18	10	-	3	4	3	2	6	10	3	21	3	1	-	-	1	
=====	65.1%	69%	58.8%		75.0%	100%	100%	40.0%	54.5%	62%	42.9%	70.0%	75.0%	100%			33.3%	
Very Satisfied	16	9	7	-	1	2	2	2	5	4	3	10	3	1	-	-	-	
	57.1%	50%	70.0%		33.3%	50.0%	66.7%	100%	83.3%	40%	100.0%	47.6%	100.0%	100%				
Somewhat Satisfied	12	9	3	-	2	2	1	-	1	6	-	11	-	-	-	-	1	
	42.9%	50%	30.0%		66.7%	50.0%	33.3%		16.7%	60%		52.4%					100%	
Neutral	8	4	4	-	1	-	-	2	1	4	2	5	1	-	-	-	1	
	18.6%	15%	23.5%		25.0%			40.0%	9.1%	25%	28.6%	16.7%	25.0%				33.3%	
Unsatisfied [NET]	7	4	3	-	-	-	-	1	4	2	2	4	-	-	-	-	1	
=====	16.3%	15%	17.6%					20.0%	36.4%	12%	28.6%	13.3%					33.3%	
Somewhat Unsatisfied	5	3	2	-	-	-	-	1	2	2	2	3	-	-	-	-	-	
	71.4%	75%	66.7%					100%	50.0%	100%	100.0%	75.0%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	28.6%	25%	33.3%						50.0%			25.0%					100%	



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	15	10	4	-	1	-	-	2	5	6	5	7	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	13	10	2	-	1	-	-	1	5	5	5	6	1	1	-	-	-
=====	86.7%	100%	50.0%	-	100%	-	-	50.0%	100%	83%	100.0%	85.7%	100.0%	100%	-	-	-
Very Satisfied	5	4	-	-	1	-	-	1	3	-	2	3	-	-	-	-	-
	38.5%	40%	-	-	100%	-	-	100%	60.0%	-	40.0%	50.0%	-	-	-	-	-
Somewhat Satisfied	8	6	2	-	-	-	-	-	2	5	3	3	1	1	-	-	-
	61.5%	60%	100.0%	-	-	-	-	-	40.0%	100%	60.0%	50.0%	100.0%	100%	-	-	-
Neutral	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	6.7%	-	25.0%	-	-	-	-	-	-	17%	-	14.3%	-	-	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	6.7%	-	25.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	100%	-	100.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	9	6	2	-	1	-	-	2	4	2	4	3	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	8	6	1	-	1	-	-	1	4	2	4	3	-	1	-	-	-
=====	88.9%	100%	50.0%	-	100%	-	-	50.0%	100%	100%	100.0%	100%	-	100%	-	-	-
Very Satisfied	4	3	-	-	1	-	-	1	2	-	2	2	-	-	-	-	-
	50.0%	50%	-	-	100%	-	-	100%	50.0%	-	50.0%	66.7%	-	-	-	-	-
Somewhat Satisfied	4	3	1	-	-	-	-	-	2	2	2	1	-	1	-	-	-
	50.0%	50%	100.0%	-	-	-	-	-	50.0%	100%	50.0%	33.3%	-	100%	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	11.1%	-	50.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	100%	-	100.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%



Q10_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to enable senior adults to age in place in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	4	2	-	-	-	-	-	1	4	1	4	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	5	4	1	-	-	-	-	-	1	3	1	3	1	-	-	-	-	
=====	83.3%	100%	50.0%						100%	75%	100.0%	75.0%	100.0%					
Very Satisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	20.0%	25%							100%			33.3%						
Somewhat Satisfied	4	3	1	-	-	-	-	-	3	1	2	1	-	-	-	-	-	
	80.0%	75%	100.0%						100%	100.0%	66.7%	100.0%						
Neutral	1	-	1	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	16.7%		50.0%						25%		25.0%							



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	850	397	415	8	20	165	188	152	165	143	133	511	90	78	11	15	99	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	487	233	240	3	14	74	110	88	103	89	88	293	59	46	4	8	37	
=====	57.3%	59%	57.8%	37.5%	70.0%	44.8%	58.5%	57.9%	62.4%	62%	66.2%	57.3%	65.6%	59.0%	36.4%	53.3%	37.4%	
Very Satisfied	215	113	94	2	5	32	42	47	48	35	43	116	34	21	1	2	15	
	25.3%	28%	22.7%	25.0%	25.0%	19.4%	22.3%	30.9%	29.1%	24%	32.3%	22.7%	37.8%	26.9%	9.1%	13.3%	15.2%	
Somewhat Satisfied	272	120	146	1	9	42	68	41	55	54	45	177	25	25	3	6	22	
	32.0%	30%	35.2%	12.5%	45.0%	25.5%	36.2%	27.0%	33.3%	38%	33.8%	34.6%	27.8%	32.1%	27.3%	40.0%	22.2%	
Neutral	206	102	90	1	4	40	44	38	35	40	30	125	16	16	6	5	36	
	24.2%	26%	21.7%	12.5%	20.0%	24.2%	23.4%	25.0%	21.2%	28%	22.6%	24.5%	17.8%	20.5%	54.5%	33.3%	36.4%	
Unsatisfied [NET]	157	62	85	4	2	51	34	26	27	14	15	93	15	16	1	2	26	
=====	18.5%	16%	20.5%	50.0%	10.0%	30.9%	18.1%	17.1%	16.4%	9.8%	11.3%	18.2%	16.7%	20.5%	9.1%	13.3%	26.3%	
Somewhat Unsatisfied	104	38	60	2	1	35	24	13	18	11	9	58	12	15	1	1	14	
	12.2%	9.6%	14.5%	25.0%	5.0%	21.2%	12.8%	8.6%	10.9%	7.7%	6.8%	11.4%	13.3%	19.2%	9.1%	6.7%	14.1%	
Very Unsatisfied	53	24	25	2	1	16	10	13	9	3	6	35	3	1	-	1	12	
	6.2%	6.0%	6.0%	25.0%	5.0%	9.7%	5.3%	8.6%	5.5%	2.1%	4.5%	6.8%	3.3%	1.3%		6.7%	12.1%	



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	850 100%	128 100%	114 100%	90 100%	197 100%	70 100%	78 100%	91 100%	45 100%	1 100%	16 100%	125 100%	127 100%	148 100%	147 100%	301 100%	51 100.0%	130 100.0%	123 100.0%	187 100.0%	350 100.0%
Satisfied [NET] =====	487 57.3%	77 60.2%	47 41.2%	50 55.6%	116 58.9%	47 67.1%	52 66.7%	56 61.5%	21 46.7%	1 100%	11 68.8%	57 45.6%	67 52.8%	98 66.2%	74 50.3%	189 62.8%	33 64.7%	66 50.8%	76 61.8%	97 51.9%	212 60.6%
Very Satisfied	215 25.3%	31 24.2%	22 19.3%	26 28.9%	47 23.9%	22 31.4%	19 24.4%	29 31.9%	9 20.0%	1 100%	3 18.8%	25 20.0%	23 18.1%	43 29.1%	42 28.6%	80 26.6%	18 35.3%	30 23.1%	33 26.8%	35 18.7%	98 28.0%
Somewhat Satisfied	272 32.0%	46 35.9%	25 21.9%	24 26.7%	69 35.0%	25 35.7%	33 42.3%	27 29.7%	12 26.7%	- 50.0%	8 25.6%	32 34.6%	44 37.2%	55 21.8%	32 36.2%	109 29.4%	15 27.7%	36 27.7%	43 35.0%	62 33.2%	114 32.6%
Neutral	206 24.2%	26 20.3%	40 35.1%	22 24.4%	42 21.3%	15 21.4%	12 15.4%	26 28.6%	14 31.1%	- 12.5%	2 27.2%	34 20.5%	26 20.3%	30 31.3%	46 23.3%	70 17.6%	9 17.6%	33 25.4%	26 21.1%	47 25.1%	87 24.9%
Unsatisfied [NET] =====	157 18.5%	25 19.5%	27 23.7%	18 20.0%	39 19.8%	8 11.4%	14 17.9%	9 9.9%	10 22.2%	- 18.8%	3 27.2%	34 26.8%	34 13.5%	20 18.4%	27 14.0%	42 17.6%	9 17.6%	31 23.8%	21 17.1%	43 23.0%	51 14.6%
Somewhat Unsatisfied	104 12.2%	20 15.6%	20 17.5%	12 13.3%	24 12.2%	7 10.0%	8 10.3%	4 4.4%	6 13.3%	- 6.2%	1 19.2%	24 16.5%	21 9.5%	14 11.6%	17 9.3%	28 15.7%	8 15.7%	23 17.7%	15 12.2%	26 13.9%	31 8.9%
Very Unsatisfied	53 6.2%	5 3.9%	7 6.1%	6 6.7%	15 7.6%	1 1.4%	6 7.7%	5 5.5%	4 8.9%	- 12.5%	2 8.0%	10 10.2%	13 4.1%	6 6.8%	10 4.7%	14 2.0%	1 2.0%	8 6.2%	6 4.9%	17 9.1%	20 5.7%



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	850	71	724	805	45	457	429	28	128	178	35	129	14	73	25	48	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	487	37	425	453	34	238	218	20	89	102	17	74	11	48	15	33	10	6	4
=====	57.3%	52.1%	58.7%	56.3%	75.6%	52.1%	50.8%	71.4%	69.5%	57.3%	48.6%	57.4%	78.6%	65.8%	60.0%	68.8%	71.4%	75%	66.7%
Very Satisfied	215	19	189	199	16	108	98	10	44	36	4	27	5	23	6	17	4	4	-
	25.3%	26.8%	26.1%	24.7%	35.6%	23.6%	22.8%	35.7%	34.4%	20.2%	11.4%	20.9%	35.7%	31.5%	24.0%	35.4%	28.6%	50%	
Somewhat Satisfied	272	18	236	254	18	130	120	10	45	66	13	47	6	25	9	16	6	2	4
	32.0%	25.4%	32.6%	31.6%	40.0%	28.4%	28.0%	35.7%	35.2%	37.1%	37.1%	36.4%	42.9%	34.2%	36.0%	33.3%	42.9%	25%	66.7%
Neutral	206	16	173	202	4	117	115	2	23	47	11	34	2	17	6	11	2	-	2
	24.2%	22.5%	23.9%	25.1%	8.9%	25.6%	26.8%	7.1%	18.0%	26.4%	31.4%	26.4%	14.3%	23.3%	24.0%	22.9%	14.3%		33.3%
Unsatisfied [NET]	157	18	126	150	7	102	96	6	16	29	7	21	1	8	4	4	2	2	-
=====	18.5%	25.4%	17.4%	18.6%	15.6%	22.3%	22.4%	21.4%	12.5%	16.3%	20.0%	16.3%	7.1%	11.0%	16.0%	8.3%	14.3%	25%	
Somewhat Unsatisfied	104	10	86	100	4	60	57	3	14	22	7	14	1	6	3	3	2	2	-
	12.2%	14.1%	11.9%	12.4%	8.9%	13.1%	13.3%	10.7%	10.9%	12.4%	20.0%	10.9%	7.1%	8.2%	12.0%	6.2%	14.3%	25%	
Very Unsatisfied	53	8	40	50	3	42	39	3	2	7	-	7	-	2	1	1	-	-	-
	6.2%	11.3%	5.5%	6.2%	6.7%	9.2%	9.1%	10.7%	1.6%	3.9%		5.4%		2.7%	4.0%	2.1%			



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	73	40	33	-	6	5	6	15	22	19	9	51	9	4	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	48	25	23	-	4	3	3	11	14	13	6	31	9	3	-	2	
=====	65.8%	62%	69.7%		66.7%	60.0%	50.0%	73.3%	63.6%	68%	66.7%	60.8%	100.0%	75.0%		50.0%	
Very Satisfied	23	10	13	-	-	1	2	8	8	4	3	13	8	1	-	-	
	31.5%	25%	39.4%			20.0%	33.3%	53.3%	36.4%	21%	33.3%	25.5%	88.9%	25.0%			
Somewhat Satisfied	25	15	10	-	4	2	1	3	6	9	3	18	1	2	-	2	
	34.2%	38%	30.3%		66.7%	40.0%	16.7%	20.0%	27.3%	47%	33.3%	35.3%	11.1%	50.0%		50.0%	
Neutral	17	11	6	-	1	2	3	3	3	5	2	14	-	-	-	1	
	23.3%	28%	18.2%		16.7%	40.0%	50.0%	20.0%	13.6%	26%	22.2%	27.5%				25.0%	
Unsatisfied [NET]	8	4	4	-	1	-	-	1	5	1	1	6	-	1	-	1	
=====	11.0%	10%	12.1%		16.7%			6.7%	22.7%	5.3%	11.1%	11.8%		25.0%		25.0%	
Somewhat Unsatisfied	6	3	3	-	-	-	-	1	4	1	1	4	-	1	-	1	
	8.2%	7.5%	9.1%					6.7%	18.2%	5.3%	11.1%	7.8%		25.0%		25.0%	
Very Unsatisfied	2	1	1	-	1	-	-	-	1	-	-	2	-	-	-	-	
	2.7%	2.5%	3.0%		16.7%				4.5%			3.9%					



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	25	11	14	-	2	1	2	6	10	4	2	17	4	3	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	6	9	-	1	1	1	4	6	2	2	9	4	2	-	-	-	
=====	60.0%	55%	64.3%		50.0%	100%	50.0%	66.7%	60.0%	50%	100.0%	52.9%	100.0%	66.7%				
Very Satisfied	6	1	5	-	-	-	-	3	3	-	1	3	4	-	-	-	-	
	24.0%	9.1%	35.7%					50.0%	30.0%		50.0%	17.6%	100.0%					
Somewhat Satisfied	9	5	4	-	1	1	1	1	3	2	1	6	-	2	-	-	-	
	36.0%	45%	28.6%		50.0%	100%	50.0%	16.7%	30.0%	50%	50.0%	35.3%		66.7%				
Neutral	6	3	3	-	-	-	1	2	1	2	-	5	-	-	-	-	1	
	24.0%	27%	21.4%				50.0%	33.3%	10.0%	50%		29.4%					100%	
Unsatisfied [NET]	4	2	2	-	1	-	-	-	3	-	-	3	-	1	-	-	-	
=====	16.0%	18%	14.3%		50.0%				30.0%			17.6%		33.3%				
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	3	-	-	2	-	1	-	-	-	
	12.0%	18%	7.1%						30.0%			11.8%		33.3%				
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	4.0%		7.1%		50.0%							5.9%						



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	48	29	19	-	4	4	4	9	12	15	7	34	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	33	19	14	-	3	2	2	7	8	11	4	22	5	1	-	-	2	
=====	68.8%	66%	73.7%		75.0%	50.0%	50.0%	77.8%	66.7%	73%	57.1%	64.7%	100.0%	100%			66.7%	
Very Satisfied	17	9	8	-	-	1	2	5	5	4	2	10	4	1	-	-	-	
	35.4%	31%	42.1%			25.0%	50.0%	55.6%	41.7%	27%	28.6%	29.4%	80.0%	100%				
Somewhat Satisfied	16	10	6	-	3	1	-	2	3	7	2	12	1	-	-	-	2	
	33.3%	34%	31.6%		75.0%	25.0%		22.2%	25.0%	47%	28.6%	35.3%	20.0%				66.7%	
Neutral	11	8	3	-	1	2	2	1	2	3	2	9	-	-	-	-	-	
	22.9%	28%	15.8%		25.0%	50.0%	50.0%	11.1%	16.7%	20%	28.6%	26.5%						
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	1	3	-	-	-	-	1	
=====	8.3%	6.9%	10.5%					11.1%	16.7%	6.7%	14.3%	8.8%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	1	1	1	2	-	-	-	-	1	
	6.2%	3.4%	10.5%					11.1%	8.3%	6.7%	14.3%	5.9%					33.3%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.1%	3.4%							8.3%			2.9%						



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	14	9	4	-	1	-	-	2	4	6	4	7	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	8	2	-	1	-	-	1	3	4	2	6	1	1	-	-	-
=====	71.4%	89%	50.0%	-	100%	-	-	50.0%	75.0%	67%	50.0%	85.7%	100.0%	100%	-	-	-
Very Satisfied	4	4	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-
	28.6%	44%	-	-	-	-	-	50.0%	50.0%	17%	50.0%	28.6%	-	-	-	-	-
Somewhat Satisfied	6	4	2	-	1	-	-	-	1	3	-	4	1	1	-	-	-
	42.9%	44%	50.0%	-	100%	-	-	-	25.0%	50%	-	57.1%	100.0%	100%	-	-	-
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-
	14.3%	11%	25.0%	-	-	-	-	-	-	33%	25.0%	14.3%	-	-	-	-	-
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
=====	14.3%	-	25.0%	-	-	-	-	50.0%	25.0%	-	25.0%	-	-	-	-	-	100%
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
	14.3%	-	25.0%	-	-	-	-	50.0%	25.0%	-	25.0%	-	-	-	-	-	100%



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	8	5	2	-	1	-	-	2	3	2	3	3	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	6	5	1	-	1	-	-	1	2	2	2	3	-	1	-	-	-	
=====	75.0%	100%	50.0%	-	100%	-	-	50.0%	66.7%	100%	66.7%	100%	-	100%	-	-	-	
Very Satisfied	4	4	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-	
	50.0%	80%	-	-	-	-	-	50.0%	66.7%	50%	66.7%	66.7%	-	-	-	-	-	
Somewhat Satisfied	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	-	
	25.0%	20%	50.0%	-	100%	-	-	-	-	50%	-	33.3%	-	100%	-	-	-	
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
=====	25.0%	-	50.0%	-	-	-	-	50.0%	33.3%	-	33.3%	-	-	-	-	-	100%	
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	25.0%	-	50.0%	-	-	-	-	50.0%	33.3%	-	33.3%	-	-	-	-	-	100%	



Q10_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	4	2	-	-	-	-	-	1	4	1	4	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	4	3	1	-	-	-	-	-	1	2	-	3	1	-	-	-	-	
=====	66.7%	75%	50.0%						100%	50%		75.0%	100.0%					
Somewhat Satisfied	4	3	1	-	-	-	-	-	1	2	-	3	1	-	-	-	-	
	66.7%	75%	50.0%						100%	50%		75.0%	100.0%					
Neutral	2	1	1	-	-	-	-	-	2		1	1	-	-	-	-	-	
	33.3%	25%	50.0%						50%		100.0%	25.0%						



Q10_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	850	397	415	8	20	165	188	152	165	143	133	511	90	78	11	15	99	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	487	233	240	3	14	74	110	88	103	89	88	293	59	46	4	8	37	
=====	57.3%	59%	57.8%	37.5%	70.0%	44.8%	58.5%	57.9%	62.4%	62%	66.2%	57.3%	65.6%	59.0%	36.4%	53.3%	37.4%	
Very Satisfied	215	113	94	2	5	32	42	47	48	35	43	116	34	21	1	2	15	
	44.1%	48%	39.2%	66.7%	35.7%	43.2%	38.2%	53.4%	46.6%	39%	48.9%	39.6%	57.6%	45.7%	25.0%	25.0%	40.5%	
Somewhat Satisfied	272	120	146	1	9	42	68	41	55	54	45	177	25	25	3	6	22	
	55.9%	52%	60.8%	33.3%	64.3%	56.8%	61.8%	46.6%	53.4%	61%	51.1%	60.4%	42.4%	54.3%	75.0%	75.0%	59.5%	
Neutral	206	102	90	1	4	40	44	38	35	40	30	125	16	16	6	5	36	
	24.2%	26%	21.7%	12.5%	20.0%	24.2%	23.4%	25.0%	21.2%	28%	22.6%	24.5%	17.8%	20.5%	54.5%	33.3%	36.4%	
Unsatisfied [NET]	157	62	85	4	2	51	34	26	27	14	15	93	15	16	1	2	26	
=====	18.5%	16%	20.5%	50.0%	10.0%	30.9%	18.1%	17.1%	16.4%	9.8%	11.3%	18.2%	16.7%	20.5%	9.1%	13.3%	26.3%	
Somewhat Unsatisfied	104	38	60	2	1	35	24	13	18	11	9	58	12	15	1	1	14	
	66.2%	61%	70.6%	50.0%	50.0%	68.6%	70.6%	50.0%	66.7%	79%	60.0%	62.4%	80.0%	93.8%	100.0%	50.0%	53.8%	
Very Unsatisfied	53	24	25	2	1	16	10	13	9	3	6	35	3	1	-	1	12	
	33.8%	39%	29.4%	50.0%	50.0%	31.4%	29.4%	50.0%	33.3%	21%	40.0%	37.6%	20.0%	6.2%		50.0%	46.2%	



Q10_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	850 100%	128 100%	114 100%	90 100%	197 100%	70 100%	78 100%	91 100%	45 100%	1 100%	16 100%	125 100%	127 100%	148 100%	147 100%	301 100%	51 100.0%	130 100.0%	123 100.0%	187 100.0%	350 100.0%
Satisfied [NET] =====	487 57.3%	77 60.2%	47 41.2%	50 55.6%	116 58.9%	47 67.1%	52 66.7%	56 61.5%	21 46.7%	1 100%	11 68.8%	57 45.6%	67 52.8%	98 66.2%	74 50.3%	189 62.8%	33 64.7%	66 50.8%	76 61.8%	97 51.9%	212 60.6%
Very Satisfied	215 44.1%	31 40.3%	22 46.8%	26 52.0%	47 40.5%	22 46.8%	19 36.5%	29 51.8%	9 42.9%	1 100%	3 27.3%	25 43.9%	23 34.3%	43 43.9%	42 56.8%	80 42.3%	18 54.5%	30 45.5%	33 43.4%	35 36.1%	98 46.2%
Somewhat Satisfied	272 55.9%	46 59.7%	25 53.2%	24 48.0%	69 59.5%	25 53.2%	33 63.5%	27 48.2%	12 57.1%	- 72.7%	8 56.1%	32 65.7%	44 56.1%	55 43.2%	32 57.7%	109 45.5%	15 45.5%	36 54.5%	43 56.6%	62 63.9%	114 53.8%
Neutral	206 24.2%	26 20.3%	40 35.1%	22 24.4%	42 21.3%	15 21.4%	12 15.4%	26 28.6%	14 31.1%	- 12.5%	2 27.2%	34 20.5%	26 20.3%	30 31.3%	46 23.3%	70 23.3%	9 17.6%	33 25.4%	26 21.1%	47 25.1%	87 24.9%
Unsatisfied [NET] =====	157 18.5%	25 19.5%	27 23.7%	18 20.0%	39 19.8%	8 11.4%	14 17.9%	9 9.9%	10 22.2%	- 18.8%	3 27.2%	34 26.8%	34 13.5%	20 18.4%	27 14.0%	42 14.0%	9 17.6%	31 23.8%	21 17.1%	43 23.0%	51 14.6%
Somewhat Unsatisfied	104 66.2%	20 80.0%	20 74.1%	12 66.7%	24 61.5%	7 87.5%	8 57.1%	4 44.4%	6 60.0%	- 33.3%	1 70.6%	24 61.8%	21 70.0%	14 63.0%	17 66.7%	28 66.7%	8 88.9%	23 74.2%	15 71.4%	26 60.5%	31 60.8%
Very Unsatisfied	53 33.8%	5 20.0%	7 25.9%	6 33.3%	15 38.5%	1 12.5%	6 42.9%	5 55.6%	4 40.0%	- 66.7%	2 29.4%	10 38.2%	13 30.0%	6 37.0%	10 33.3%	14 33.3%	1 11.1%	8 25.8%	6 28.6%	17 39.5%	20 39.2%



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 County efforts to help residents meet their basic needs
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	850	71	724	805	45	457	429	28	128	178	35	129	14	73	25	48	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	487	37	425	453	34	238	218	20	89	102	17	74	11	48	15	33	10	6	4
=====	57.3%	52.1%	58.7%	56.3%	75.6%	52.1%	50.8%	71.4%	69.5%	57.3%	48.6%	57.4%	78.6%	65.8%	60.0%	68.8%	71.4%	75%	66.7%
Very Satisfied	215	19	189	199	16	108	98	10	44	36	4	27	5	23	6	17	4	4	-
	44.1%	51.4%	44.5%	43.9%	47.1%	45.4%	45.0%	50.0%	49.4%	35.3%	23.5%	36.5%	45.5%	47.9%	40.0%	51.5%	40.0%	67%	
Somewhat Satisfied	272	18	236	254	18	130	120	10	45	66	13	47	6	25	9	16	6	2	4
	55.9%	48.6%	55.5%	56.1%	52.9%	54.6%	55.0%	50.0%	50.6%	64.7%	76.5%	63.5%	54.5%	52.1%	60.0%	48.5%	60.0%	33%	100%
Neutral	206	16	173	202	4	117	115	2	23	47	11	34	2	17	6	11	2	-	2
	24.2%	22.5%	23.9%	25.1%	8.9%	25.6%	26.8%	7.1%	18.0%	26.4%	31.4%	26.4%	14.3%	23.3%	24.0%	22.9%	14.3%		33.3%
Unsatisfied [NET]	157	18	126	150	7	102	96	6	16	29	7	21	1	8	4	4	2	2	-
=====	18.5%	25.4%	17.4%	18.6%	15.6%	22.3%	22.4%	21.4%	12.5%	16.3%	20.0%	16.3%	7.1%	11.0%	16.0%	8.3%	14.3%	25%	
Somewhat Unsatisfied	104	10	86	100	4	60	57	3	14	22	7	14	1	6	3	3	2	2	-
	66.2%	55.6%	68.3%	66.7%	57.1%	58.8%	59.4%	50.0%	87.5%	75.9%	100%	66.7%	100.0%	75.0%	75.0%	75.0%	100.0%	100%	
Very Unsatisfied	53	8	40	50	3	42	39	3	2	7	-	7	-	2	1	1	-	-	-
	33.8%	44.4%	31.7%	33.3%	42.9%	41.2%	40.6%	50.0%	12.5%	24.1%		33.3%		25.0%	25.0%	25.0%			



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 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	73	40	33	-	6	5	6	15	22	19	9	51	9	4	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	48	25	23	-	4	3	3	11	14	13	6	31	9	3	-	2	
=====	65.8%	62%	69.7%		66.7%	60.0%	50.0%	73.3%	63.6%	68%	66.7%	60.8%	100.0%	75.0%		50.0%	
Very Satisfied	23	10	13	-	-	1	2	8	8	4	3	13	8	1	-	-	
	47.9%	40%	56.5%			33.3%	66.7%	72.7%	57.1%	31%	50.0%	41.9%	88.9%	33.3%			
Somewhat Satisfied	25	15	10	-	4	2	1	3	6	9	3	18	1	2	-	2	
	52.1%	60%	43.5%		100%	66.7%	33.3%	27.3%	42.9%	69%	50.0%	58.1%	11.1%	66.7%		100%	
Neutral	17	11	6	-	1	2	3	3	3	5	2	14	-	-	-	1	
	23.3%	28%	18.2%		16.7%	40.0%	50.0%	20.0%	13.6%	26%	22.2%	27.5%				25.0%	
Unsatisfied [NET]	8	4	4	-	1	-	-	1	5	1	1	6	-	1	-	1	
=====	11.0%	10%	12.1%		16.7%			6.7%	22.7%	5.3%	11.1%	11.8%		25.0%		25.0%	
Somewhat Unsatisfied	6	3	3	-	-	-	-	1	4	1	1	4	-	1	-	1	
	75.0%	75%	75.0%					100%	80.0%	100%	100.0%	66.7%		100%		100%	
Very Unsatisfied	2	1	1	-	1	-	-	-	1	-	-	2	-	-	-	-	
	25.0%	25%	25.0%		100%				20.0%			33.3%					



Q10_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	25	11	14	-	2	1	2	6	10	4	2	17	4	3	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	6	9	-	1	1	1	4	6	2	2	9	4	2	-	-	-	
=====	60.0%	55%	64.3%		50.0%	100%	50.0%	66.7%	60.0%	50%	100.0%	52.9%	100.0%	66.7%				
Very Satisfied	6	1	5	-	-	-	-	3	3	-	1	3	4	-	-	-	-	
	40.0%	17%	55.6%					75.0%	50.0%		50.0%	33.3%	100.0%					
Somewhat Satisfied	9	5	4	-	1	1	1	1	3	2	1	6	-	2	-	-	-	
	60.0%	83%	44.4%		100%	100%	100%	25.0%	50.0%	100%	50.0%	66.7%		100%				
Neutral	6	3	3	-	-	-	1	2	1	2	-	5	-	-	-	-	1	
	24.0%	27%	21.4%				50.0%	33.3%	10.0%	50%		29.4%					100%	
Unsatisfied [NET]	4	2	2	-	1	-	-	-	3	-	-	3	-	1	-	-	-	
=====	16.0%	18%	14.3%		50.0%				30.0%			17.6%		33.3%				
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	3	-	-	2	-	1	-	-	-	
	75.0%	100%	50.0%						100%			66.7%		100%				
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	25.0%		50.0%		100%							33.3%						



Q10_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	48	29	19	-	4	4	4	9	12	15	7	34	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	33	19	14	-	3	2	2	7	8	11	4	22	5	1	-	-	2	
=====	68.8%	66%	73.7%		75.0%	50.0%	50.0%	77.8%	66.7%	73%	57.1%	64.7%	100.0%	100%			66.7%	
Very Satisfied	17	9	8	-	-	1	2	5	5	4	2	10	4	1	-	-	-	
	51.5%	47%	57.1%			50.0%	100%	71.4%	62.5%	36%	50.0%	45.5%	80.0%	100%				
Somewhat Satisfied	16	10	6	-	3	1	-	2	3	7	2	12	1	-	-	-	2	
	48.5%	53%	42.9%		100%	50.0%		28.6%	37.5%	64%	50.0%	54.5%	20.0%				100%	
Neutral	11	8	3	-	1	2	2	1	2	3	2	9	-	-	-	-	-	
	22.9%	28%	15.8%		25.0%	50.0%	50.0%	11.1%	16.7%	20%	28.6%	26.5%						
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	1	3	-	-	-	-	1	
=====	8.3%	6.9%	10.5%					11.1%	16.7%	6.7%	14.3%	8.8%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	1	1	1	2	-	-	-	-	1	
	75.0%	50%	100.0%					100%	50.0%	100%	100.0%	66.7%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	50%							50.0%			33.3%						



Q10_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	14	9	4	-	1	-	-	2	4	6	4	7	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	8	2	-	1	-	-	1	3	4	2	6	1	1	-	-	-
=====	71.4%	89%	50.0%	-	100%	-	-	50.0%	75.0%	67%	50.0%	85.7%	100.0%	100%	-	-	-
Very Satisfied	4	4	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-
	40.0%	50%	-	-	-	-	-	100%	66.7%	25%	100.0%	33.3%	-	-	-	-	-
Somewhat Satisfied	6	4	2	-	1	-	-	-	1	3	-	4	1	1	-	-	-
	60.0%	50%	100.0%	-	100%	-	-	-	33.3%	75%	-	66.7%	100.0%	100%	-	-	-
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-
	14.3%	11%	25.0%	-	-	-	-	-	-	33%	25.0%	14.3%	-	-	-	-	-
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
=====	14.3%	-	25.0%	-	-	-	-	50.0%	25.0%	-	25.0%	-	-	-	-	-	100%
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
	100%	-	100.0%	-	-	-	-	100%	100%	-	100.0%	-	-	-	-	-	100%



Q10_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	8	5	2	-	1	-	-	2	3	2	3	3	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	6	5	1	-	1	-	-	1	2	2	2	3	-	1	-	-	-	
=====	75.0%	100%	50.0%	-	100%	-	-	50.0%	66.7%	100%	66.7%	100%	-	100%	-	-	-	
Very Satisfied	4	4	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-	
	66.7%	80%	-	-	-	-	-	100%	100%	50%	100.0%	66.7%	-	-	-	-	-	
Somewhat Satisfied	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	-	
	33.3%	20%	100.0%	-	100%	-	-	-	-	50%	-	33.3%	-	100%	-	-	-	
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
=====	25.0%	-	50.0%	-	-	-	-	50.0%	33.3%	-	33.3%	-	-	-	-	-	100%	
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	100%	-	100.0%	-	-	-	-	100%	100%	-	100.0%	-	-	-	-	-	100%	



Q10_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to help residents meet their basic needs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	4	2	-	-	-	-	-	1	4	1	4	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	4	3	1	-	-	-	-	-	1	2	-	3	1	-	-	-	-	
=====	66.7%	75%	50.0%						100%	50%		75.0%	100.0%					
Somewhat Satisfied	4	3	1	-	-	-	-	-	1	2	-	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%		100%	100.0%					
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	33.3%	25%	50.0%							50%	100.0%	25.0%						



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	677	327	315	6	19	128	159	125	126	103	116	380	81	67	10	13	89
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	265	142	113	3	16	44	60	42	48	45	61	140	36	27	3	6	24
=====	39.1%	43%	35.9%	50.0%	84.2%	34.4%	37.7%	33.6%	38.1%	44%	52.6%	36.8%	44.4%	40.3%	30.0%	46.2%	27.0%
Very Satisfied	119	70	42	3	3	16	26	27	26	17	35	49	22	11	-	1	11
	17.6%	21%	13.3%	50.0%	15.8%	12.5%	16.4%	21.6%	20.6%	17%	30.2%	12.9%	27.2%	16.4%		7.7%	12.4%
Somewhat Satisfied	146	72	71	-	13	28	34	15	22	28	26	91	14	16	3	5	13
	21.6%	22%	22.5%		68.4%	21.9%	21.4%	12.0%	17.5%	27%	22.4%	23.9%	17.3%	23.9%	30.0%	38.5%	14.6%
Neutral	194	91	89	1	3	44	29	33	41	38	25	111	25	18	4	3	30
	28.7%	28%	28.3%	16.7%	15.8%	34.4%	18.2%	26.4%	32.5%	37%	21.6%	29.2%	30.9%	26.9%	40.0%	23.1%	33.7%
Unsatisfied [NET]	218	94	113	2	-	40	70	50	37	20	30	129	20	22	3	4	35
=====	32.2%	29%	35.9%	33.3%		31.2%	44.0%	40.0%	29.4%	19%	25.9%	33.9%	24.7%	32.8%	30.0%	30.8%	39.3%
Somewhat Unsatisfied	124	51	65	2	-	26	40	27	18	13	16	72	10	15	1	3	19
	18.3%	16%	20.6%	33.3%		20.3%	25.2%	21.6%	14.3%	13%	13.8%	18.9%	12.3%	22.4%	10.0%	23.1%	21.3%
Very Unsatisfied	94	43	48	-	-	14	30	23	19	7	14	57	10	7	2	1	16
	13.9%	13%	15.2%			10.9%	18.9%	18.4%	15.1%	6.8%	12.1%	15.0%	12.3%	10.4%	20.0%	7.7%	18.0%



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	677	92	80	78	165	66	58	79	29	1	9	95	90	128	124	238	42	98	91	140	297
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	265	42	23	27	60	28	29	32	7	1	5	34	26	49	47	107	23	45	44	56	95
=====	39.1%	45.7%	28.8%	34.6%	36.4%	42.4%	50.0%	40.5%	24.1%	100%	55.6%	35.8%	28.9%	38.3%	37.9%	45.0%	54.8%	45.9%	48.4%	40.0%	32.0%
Very Satisfied	119	15	11	13	30	14	11	12	4	1	2	13	12	25	26	41	12	24	25	23	34
	17.6%	16.3%	13.8%	16.7%	18.2%	21.2%	19.0%	15.2%	13.8%	100%	22.2%	13.7%	13.3%	19.5%	21.0%	17.2%	28.6%	24.5%	27.5%	16.4%	11.4%
Somewhat Satisfied	146	27	12	14	30	14	18	20	3	-	3	21	14	24	21	66	11	21	19	33	61
	21.6%	29.3%	15.0%	17.9%	18.2%	21.2%	31.0%	25.3%	10.3%	-	33.3%	22.1%	15.6%	18.8%	16.9%	27.7%	26.2%	21.4%	20.9%	23.6%	20.5%
Neutral	194	24	26	27	42	20	15	25	9	-	-	23	32	30	34	75	9	30	27	42	81
	28.7%	26.1%	32.5%	34.6%	25.5%	30.3%	25.9%	31.6%	31.0%	-	-	24.2%	35.6%	23.4%	27.4%	31.5%	21.4%	30.6%	29.7%	30.0%	27.3%
Unsatisfied [NET]	218	26	31	24	63	18	14	22	13	-	4	38	32	49	43	56	10	23	20	42	121
=====	32.2%	28.3%	38.8%	30.8%	38.2%	27.3%	24.1%	27.8%	44.8%	-	44.4%	40.0%	35.6%	38.3%	34.7%	23.5%	23.8%	23.5%	22.0%	30.0%	40.7%
Somewhat Unsatisfied	124	20	16	15	30	9	10	12	8	-	3	24	17	28	23	32	9	17	13	20	64
	18.3%	21.7%	20.0%	19.2%	18.2%	13.6%	17.2%	15.2%	27.6%	-	33.3%	25.3%	18.9%	21.9%	18.5%	13.4%	21.4%	17.3%	14.3%	14.3%	21.5%
Very Unsatisfied	94	6	15	9	33	9	4	10	5	-	1	14	15	21	20	24	1	6	7	22	57
	13.9%	6.5%	18.8%	11.5%	20.0%	13.6%	6.9%	12.7%	17.2%	-	11.1%	14.7%	16.7%	16.4%	16.1%	10.1%	2.4%	6.1%	7.7%	15.7%	19.2%



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	677	62	580	640	37	345	321	24	119	144	27	107	10	57	20	37	12	7	5
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	265	20	234	245	20	119	105	14	75	41	7	31	3	24	9	15	6	4	2
=====	39.1%	32.3%	40.3%	38.3%	54.1%	34.5%	32.7%	58.3%	63.0%	28.5%	25.9%	29.0%	30.0%	42.1%	45.0%	40.5%	50.0%	57%	40.0%
Very Satisfied	119	11	104	107	12	50	43	7	37	18	3	13	2	12	5	7	2	2	-
	17.6%	17.7%	17.9%	16.7%	32.4%	14.5%	13.4%	29.2%	31.1%	12.5%	11.1%	12.1%	20.0%	21.1%	25.0%	18.9%	16.7%	29%	
Somewhat Satisfied	146	9	130	138	8	69	62	7	38	23	4	18	1	12	4	8	4	2	2
	21.6%	14.5%	22.4%	21.6%	21.6%	20.0%	19.3%	29.2%	31.9%	16.0%	14.8%	16.8%	10.0%	21.1%	20.0%	21.6%	33.3%	29%	40.0%
Neutral	194	19	162	189	5	103	101	2	30	38	5	30	3	20	5	15	3	1	2
	28.7%	30.6%	27.9%	29.5%	13.5%	29.9%	31.5%	8.3%	25.2%	26.4%	18.5%	28.0%	30.0%	35.1%	25.0%	40.5%	25.0%	14%	40.0%
Unsatisfied [NET]	218	23	184	206	12	123	115	8	14	65	15	46	4	13	6	7	3	2	1
=====	32.2%	37.1%	31.7%	32.2%	32.4%	35.7%	35.8%	33.3%	11.8%	45.1%	55.6%	43.0%	40.0%	22.8%	30.0%	18.9%	25.0%	29%	20.0%
Somewhat Unsatisfied	124	11	109	115	9	70	65	5	11	34	6	24	4	6	3	3	3	2	1
	18.3%	17.7%	18.8%	18.0%	24.3%	20.3%	20.2%	20.8%	9.2%	23.6%	22.2%	22.4%	40.0%	10.5%	15.0%	8.1%	25.0%	29%	20.0%
Very Unsatisfied	94	12	75	91	3	53	50	3	3	31	9	22	-	7	3	4	-	-	-
	13.9%	19.4%	12.9%	14.2%	8.1%	15.4%	15.6%	12.5%	2.5%	21.5%	33.3%	20.6%		12.3%	15.0%	10.8%			



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	57	32	25	-	5	5	6	11	16	14	5	40	7	4	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	24	15	9	-	3	1	2	5	7	6	3	14	6	2	-	-	1	
=====	42.1%	47%	36.0%		60.0%	20.0%	33.3%	45.5%	43.8%	43%	60.0%	35.0%	85.7%	50.0%			25.0%	
Very Satisfied	12	6	6	-	-	-	1	4	6	1	2	6	5	1	-	-	-	
	21.1%	19%	24.0%				16.7%	36.4%	37.5%	7.1%	40.0%	15.0%	71.4%	25.0%				
Somewhat Satisfied	12	9	3	-	3	1	1	1	1	5	1	8	1	1	-	-	1	
	21.1%	28%	12.0%		60.0%	20.0%	16.7%	9.1%	6.2%	36%	20.0%	20.0%	14.3%	25.0%			25.0%	
Neutral	20	10	10	-	2	4	1	3	4	6	1	17	-	-	-	-	2	
	35.1%	31%	40.0%		40.0%	80.0%	16.7%	27.3%	25.0%	43%	20.0%	42.5%					50.0%	
Unsatisfied [NET]	13	7	6	-	-	-	3	3	5	2	1	9	1	2	-	-	1	
=====	22.8%	22%	24.0%				50.0%	27.3%	31.2%	14%	20.0%	22.5%	14.3%	50.0%			25.0%	
Somewhat Unsatisfied	6	4	2	-	-	-	2	1	3	-	-	4	1	-	-	-	1	
	10.5%	12%	8.0%				33.3%	9.1%	18.8%			10.0%	14.3%				25.0%	
Very Unsatisfied	7	3	4	-	-	-	1	2	2	2	1	5	-	2	-	-	-	
	12.3%	9.4%	16.0%				16.7%	18.2%	12.5%	14%	20.0%	12.5%		50.0%				



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	20	8	12	-	1	1	2	6	7	3	2	13	4	2	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	2	7	-	1	-	1	2	4	1	2	5	4	-	-	-	-	
=====	45.0%	25%	58.3%		100%		50.0%	33.3%	57.1%	33%	100.0%	38.5%	100.0%					
Very Satisfied	5	1	4	-	-	-	-	2	3	-	1	2	4	-	-	-	-	
	25.0%	12%	33.3%					33.3%	42.9%		50.0%	15.4%	100.0%					
Somewhat Satisfied	4	1	3	-	1	-	1	-	1	1	1	3	-	-	-	-	-	
	20.0%	12%	25.0%		100%		50.0%		14.3%	33%	50.0%	23.1%						
Neutral	5	3	2	-	-	1	-	2	-	2	-	4	-	-	-	-	1	
	25.0%	38%	16.7%			100%		33.3%		67%		30.8%					100%	
Unsatisfied [NET]	6	3	3	-	-	-	1	2	3	-	-	4	-	2	-	-	-	
=====	30.0%	38%	25.0%				50.0%	33.3%	42.9%			30.8%		100%				
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	2	-	-	3	-	-	-	-	-	
	15.0%	25%	8.3%				50.0%		28.6%			23.1%						
Very Unsatisfied	3	1	2	-	-	-	-	2	1	-	-	1	-	2	-	-	-	
	15.0%	12%	16.7%					33.3%	14.3%			7.7%		100%				



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	37	24	13	-	4	4	4	5	9	11	3	27	3	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	13	2	-	2	1	1	3	3	5	1	9	2	2	-	-	1	
=====	40.5%	54%	15.4%		50.0%	25.0%	25.0%	60.0%	33.3%	45%	33.3%	33.3%	66.7%	100%			33.3%	
Very Satisfied	7	5	2	-	-	-	1	2	3	1	1	4	1	1	-	-	-	
	18.9%	21%	15.4%				25.0%	40.0%	33.3%	9.1%	33.3%	14.8%	33.3%	50.0%				
Somewhat Satisfied	8	8	-	-	2	1	-	1	-	4	-	5	1	1	-	-	1	
	21.6%	33%			50.0%	25.0%		20.0%		36%		18.5%	33.3%	50.0%			33.3%	
Neutral	15	7	8	-	2	3	1	1	4	4	1	13	-	-	-	-	1	
	40.5%	29%	61.5%		50.0%	75.0%	25.0%	20.0%	44.4%	36%	33.3%	48.1%					33.3%	
Unsatisfied [NET]	7	4	3	-	-	-	2	1	2	2	1	5	1	-	-	-	1	
=====	18.9%	17%	23.1%				50.0%	20.0%	22.2%	18%	33.3%	18.5%	33.3%				33.3%	
Somewhat Unsatisfied	3	2	1	-	-	-	1	1	1	-	-	1	1	-	-	-	1	
	8.1%	8.3%	7.7%				25.0%	20.0%	11.1%			3.7%	33.3%				33.3%	
Very Unsatisfied	4	2	2	-	-	-	1	-	1	2	1	4	-	-	-	-	-	
	10.8%	8.3%	15.4%				25.0%		11.1%	18%	33.3%	14.8%						



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	8	3	-	1	-	-	1	4	5	4	5	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	6	5	1	-	1	-	-	-	2	3	3	3	-	-	-	-	-
=====	50.0%	62%	33.3%	-	100%	-	-	-	50.0%	60%	75.0%	60.0%	-	-	-	-	-
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	16.7%	25%	-	-	-	-	-	-	25.0%	20%	50.0%	-	-	-	-	-	-
Somewhat Satisfied	4	3	1	-	1	-	-	-	1	2	1	3	-	-	-	-	-
	33.3%	38%	33.3%	-	100%	-	-	-	25.0%	40%	25.0%	60.0%	-	-	-	-	-
Neutral	3	2	1	-	-	-	-	-	-	2	-	1	1	1	-	-	-
	25.0%	25%	33.3%	-	-	-	-	-	-	40%	-	20.0%	100.0%	100%	-	-	-
Unsatisfied [NET]	3	1	1	-	-	-	-	1	2	-	1	1	-	-	-	-	1
=====	25.0%	12%	33.3%	-	-	-	-	100%	50.0%	-	25.0%	20.0%	-	-	-	-	100%
Somewhat Unsatisfied	3	1	1	-	-	-	-	1	2	-	1	1	-	-	-	-	1
	25.0%	12%	33.3%	-	-	-	-	100%	50.0%	-	25.0%	20.0%	-	-	-	-	100%



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	7	4	2	-	1	-	-	1	3	2	3	2	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	4	4	-	-	1	-	-	-	2	1	2	2	-	-	-	-	-
=====	57.1%	100%	-	-	100%	-	-	-	66.7%	50%	66.7%	100%	-	-	-	-	-
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	28.6%	50%	-	-	-	-	-	-	33.3%	50%	66.7%	-	-	-	-	-	-
Somewhat Satisfied	2	2	-	-	1	-	-	-	1	-	-	2	-	-	-	-	-
	28.6%	50%	-	-	100%	-	-	-	33.3%	-	-	100%	-	-	-	-	-
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	14.3%	-	50.0%	-	-	-	-	-	-	50%	-	-	-	100%	-	-	-
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
=====	28.6%	-	50.0%	-	-	-	-	100%	33.3%	-	33.3%	-	-	-	-	-	100%
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
	28.6%	-	50.0%	-	-	-	-	100%	33.3%	-	33.3%	-	-	-	-	-	100%



Q10_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	5	4	1	-	-	-	-	-	1	3	1	3	1	-	-	-		
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-		
=====	40.0%	25%	100.0%							67%	100.0%	33.3%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-		
	40.0%	25%	100.0%							67%	100.0%	33.3%						
Neutral	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-		
	40.0%	50%								33%		33.3%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-		
=====	20.0%	25%							100%			33.3%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-		
	20.0%	25%							100%			33.3%						



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	677	327	315	6	19	128	159	125	126	103	116	380	81	67	10	13	89	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	265	142	113	3	16	44	60	42	48	45	61	140	36	27	3	6	24	
=====	39.1%	43%	35.9%	50.0%	84.2%	34.4%	37.7%	33.6%	38.1%	44%	52.6%	36.8%	44.4%	40.3%	30.0%	46.2%	27.0%	
Very Satisfied	119	70	42	3	3	16	26	27	26	17	35	49	22	11	-	1	11	
	44.9%	49%	37.2%	100.0%	18.8%	36.4%	43.3%	64.3%	54.2%	38%	57.4%	35.0%	61.1%	40.7%		16.7%	45.8%	
Somewhat Satisfied	146	72	71	-	13	28	34	15	22	28	26	91	14	16	3	5	13	
	55.1%	51%	62.8%		81.2%	63.6%	56.7%	35.7%	45.8%	62%	42.6%	65.0%	38.9%	59.3%	100.0%	83.3%	54.2%	
Neutral	194	91	89	1	3	44	29	33	41	38	25	111	25	18	4	3	30	
	28.7%	28%	28.3%	16.7%	15.8%	34.4%	18.2%	26.4%	32.5%	37%	21.6%	29.2%	30.9%	26.9%	40.0%	23.1%	33.7%	
Unsatisfied [NET]	218	94	113	2	-	40	70	50	37	20	30	129	20	22	3	4	35	
=====	32.2%	29%	35.9%	33.3%		31.2%	44.0%	40.0%	29.4%	19%	25.9%	33.9%	24.7%	32.8%	30.0%	30.8%	39.3%	
Somewhat Unsatisfied	124	51	65	2	-	26	40	27	18	13	16	72	10	15	1	3	19	
	56.9%	54%	57.5%	100.0%		65.0%	57.1%	54.0%	48.6%	65%	53.3%	55.8%	50.0%	68.2%	33.3%	75.0%	54.3%	
Very Unsatisfied	94	43	48	-	-	14	30	23	19	7	14	57	10	7	2	1	16	
	43.1%	46%	42.5%			35.0%	42.9%	46.0%	51.4%	35%	46.7%	44.2%	50.0%	31.8%	66.7%	25.0%	45.7%	



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	677	92	80	78	165	66	58	79	29	1	9	95	90	128	124	238	42	98	91	140	297
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	265	42	23	27	60	28	29	32	7	1	5	34	26	49	47	107	23	45	44	56	95
=====	39.1%	45.7%	28.8%	34.6%	36.4%	42.4%	50.0%	40.5%	24.1%	100%	55.6%	35.8%	28.9%	38.3%	37.9%	45.0%	54.8%	45.9%	48.4%	40.0%	32.0%
Very Satisfied	119	15	11	13	30	14	11	12	4	1	2	13	12	25	26	41	12	24	25	23	34
	44.9%	35.7%	47.8%	48.1%	50.0%	50.0%	37.9%	37.5%	57.1%	100%	40.0%	38.2%	46.2%	51.0%	55.3%	38.3%	52.2%	53.3%	56.8%	41.1%	35.8%
Somewhat Satisfied	146	27	12	14	30	14	18	20	3	-	3	21	14	24	21	66	11	21	19	33	61
	55.1%	64.3%	52.2%	51.9%	50.0%	50.0%	62.1%	62.5%	42.9%	-	60.0%	61.8%	53.8%	49.0%	44.7%	61.7%	47.8%	46.7%	43.2%	58.9%	64.2%
Neutral	194	24	26	27	42	20	15	25	9	-	-	23	32	30	34	75	9	30	27	42	81
	28.7%	26.1%	32.5%	34.6%	25.5%	30.3%	25.9%	31.6%	31.0%	-	-	24.2%	35.6%	23.4%	27.4%	31.5%	21.4%	30.6%	29.7%	30.0%	27.3%
Unsatisfied [NET]	218	26	31	24	63	18	14	22	13	-	4	38	32	49	43	56	10	23	20	42	121
=====	32.2%	28.3%	38.8%	30.8%	38.2%	27.3%	24.1%	27.8%	44.8%	-	44.4%	40.0%	35.6%	38.3%	34.7%	23.5%	23.8%	23.5%	22.0%	30.0%	40.7%
Somewhat Unsatisfied	124	20	16	15	30	9	10	12	8	-	3	24	17	28	23	32	9	17	13	20	64
	56.9%	76.9%	51.6%	62.5%	47.6%	50.0%	71.4%	54.5%	61.5%	-	75.0%	63.2%	53.1%	57.1%	53.5%	57.1%	90.0%	73.9%	65.0%	47.6%	52.9%
Very Unsatisfied	94	6	15	9	33	9	4	10	5	-	1	14	15	21	20	24	1	6	7	22	57
	43.1%	23.1%	48.4%	37.5%	52.4%	50.0%	28.6%	45.5%	38.5%	-	25.0%	36.8%	46.9%	42.9%	46.5%	42.9%	10.0%	26.1%	35.0%	52.4%	47.1%



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	677	62	580	640	37	345	321	24	119	144	27	107	10	57	20	37	12	7	5
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	265	20	234	245	20	119	105	14	75	41	7	31	3	24	9	15	6	4	2
=====	39.1%	32.3%	40.3%	38.3%	54.1%	34.5%	32.7%	58.3%	63.0%	28.5%	25.9%	29.0%	30.0%	42.1%	45.0%	40.5%	50.0%	57%	40.0%
Very Satisfied	119	11	104	107	12	50	43	7	37	18	3	13	2	12	5	7	2	2	-
	44.9%	55.0%	44.4%	43.7%	60.0%	42.0%	41.0%	50.0%	49.3%	43.9%	42.9%	41.9%	66.7%	50.0%	55.6%	46.7%	33.3%	50%	
Somewhat Satisfied	146	9	130	138	8	69	62	7	38	23	4	18	1	12	4	8	4	2	2
	55.1%	45.0%	55.6%	56.3%	40.0%	58.0%	59.0%	50.0%	50.7%	56.1%	57.1%	58.1%	33.3%	50.0%	44.4%	53.3%	66.7%	50%	100%
Neutral	194	19	162	189	5	103	101	2	30	38	5	30	3	20	5	15	3	1	2
	28.7%	30.6%	27.9%	29.5%	13.5%	29.9%	31.5%	8.3%	25.2%	26.4%	18.5%	28.0%	30.0%	35.1%	25.0%	40.5%	25.0%	14%	40.0%
Unsatisfied [NET]	218	23	184	206	12	123	115	8	14	65	15	46	4	13	6	7	3	2	1
=====	32.2%	37.1%	31.7%	32.2%	32.4%	35.7%	35.8%	33.3%	11.8%	45.1%	55.6%	43.0%	40.0%	22.8%	30.0%	18.9%	25.0%	29%	20.0%
Somewhat Unsatisfied	124	11	109	115	9	70	65	5	11	34	6	24	4	6	3	3	3	2	1
	56.9%	47.8%	59.2%	55.8%	75.0%	56.9%	56.5%	62.5%	78.6%	52.3%	40.0%	52.2%	100.0%	46.2%	50.0%	42.9%	100.0%	100%	100%
Very Unsatisfied	94	12	75	91	3	53	50	3	3	31	9	22	-	7	3	4	-	-	-
	43.1%	52.2%	40.8%	44.2%	25.0%	43.1%	43.5%	37.5%	21.4%	47.7%	60.0%	47.8%		53.8%	50.0%	57.1%			



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY								
	TOTAL	MALE	FEMALE	NON-			18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY	18-19	20-29									ASIAN				
Total	57	32	25	-	5	5	6	11	16	14		5	40	7	4	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%		100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	24	15	9	-	3	1	2	5	7	6		3	14	6	2	-	-	1	
=====	42.1%	47%	36.0%		60.0%	20.0%	33.3%	45.5%	43.8%	43%		60.0%	35.0%	85.7%	50.0%			25.0%	
Very Satisfied	12	6	6	-	-	-	1	4	6	1		2	6	5	1	-	-	-	
	50.0%	40%	66.7%				50.0%	80.0%	85.7%	17%		66.7%	42.9%	83.3%	50.0%				
Somewhat Satisfied	12	9	3	-	3	1	1	1	1	5		1	8	1	1	-	-	1	
	50.0%	60%	33.3%		100%	100%	50.0%	20.0%	14.3%	83%		33.3%	57.1%	16.7%	50.0%			100%	
Neutral	20	10	10	-	2	4	1	3	4	6		1	17	-	-	-	-	2	
	35.1%	31%	40.0%		40.0%	80.0%	16.7%	27.3%	25.0%	43%		20.0%	42.5%					50.0%	
Unsatisfied [NET]	13	7	6	-	-	-	3	3	5	2		1	9	1	2	-	-	1	
=====	22.8%	22%	24.0%				50.0%	27.3%	31.2%	14%		20.0%	22.5%	14.3%	50.0%			25.0%	
Somewhat Unsatisfied	6	4	2	-	-	-	2	1	3	-		-	4	1	-	-	-	1	
	46.2%	57%	33.3%				66.7%	33.3%	60.0%				44.4%	100.0%				100%	
Very Unsatisfied	7	3	4	-	-	-	1	2	2	2		1	5	-	2	-	-	-	
	53.8%	43%	66.7%				33.3%	66.7%	40.0%	100%		100.0%	55.6%		100%				



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	20	8	12	-	1	1	2	6	7	3	2	13	4	2	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	2	7	-	1	-	1	2	4	1	2	5	4	-	-	-	-	
=====	45.0%	25%	58.3%		100%		50.0%	33.3%	57.1%	33%	100.0%	38.5%	100.0%					
Very Satisfied	5	1	4	-	-	-	-	2	3	-	1	2	4	-	-	-	-	
	55.6%	50%	57.1%					100%	75.0%		50.0%	40.0%	100.0%					
Somewhat Satisfied	4	1	3	-	1	-	1	-	1	1	1	3	-	-	-	-	-	
	44.4%	50%	42.9%		100%		100%		25.0%	100%	50.0%	60.0%						
Neutral	5	3	2	-	-	1	-	2	-	2	-	4	-	-	-	-	1	
	25.0%	38%	16.7%			100%		33.3%		67%		30.8%					100%	
Unsatisfied [NET]	6	3	3	-	-	-	1	2	3	-	-	4	-	2	-	-	-	
=====	30.0%	38%	25.0%				50.0%	33.3%	42.9%			30.8%		100%				
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	2	-	-	3	-	-	-	-	-	
	50.0%	67%	33.3%				100%		66.7%			75.0%						
Very Unsatisfied	3	1	2	-	-	-	-	2	1	-	-	1	-	2	-	-	-	
	50.0%	33%	66.7%					100%	33.3%			25.0%		100%				



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	37	24	13	-	4	4	4	5	9	11	3	27	3	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	13	2	-	2	1	1	3	3	5	1	9	2	2	-	-	1	
=====	40.5%	54%	15.4%		50.0%	25.0%	25.0%	60.0%	33.3%	45%	33.3%	33.3%	66.7%	100%			33.3%	
Very Satisfied	7	5	2	-	-	-	1	2	3	1	1	4	1	1	-	-	-	
	46.7%	38%	100.0%				100%	66.7%	100%	20%	100.0%	44.4%	50.0%	50.0%				
Somewhat Satisfied	8	8	-	-	2	1	-	1	-	4	-	5	1	1	-	-	1	
	53.3%	62%			100%	100%		33.3%		80%		55.6%	50.0%	50.0%			100%	
Neutral	15	7	8	-	2	3	1	1	4	4	1	13	-	-	-	-	1	
	40.5%	29%	61.5%		50.0%	75.0%	25.0%	20.0%	44.4%	36%	33.3%	48.1%					33.3%	
Unsatisfied [NET]	7	4	3	-	-	-	2	1	2	2	1	5	1	-	-	-	1	
=====	18.9%	17%	23.1%				50.0%	20.0%	22.2%	18%	33.3%	18.5%	33.3%				33.3%	
Somewhat Unsatisfied	3	2	1	-	-	-	1	1	1	-	-	1	1	-	-	-	1	
	42.9%	50%	33.3%				50.0%	100%	50.0%			20.0%	100.0%				100%	
Very Unsatisfied	4	2	2	-	-	-	1	-	1	2	1	4	-	-	-	-	-	
	57.1%	50%	66.7%				50.0%		50.0%	100%	100.0%	80.0%						



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	8	3	-	1	-	-	1	4	5	4	5	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	6	5	1	-	1	-	-	-	2	3	3	3	-	-	-	-	-
=====	50.0%	62%	33.3%	-	100%	-	-	-	50.0%	60%	75.0%	60.0%	-	-	-	-	-
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	33.3%	40%	-	-	-	-	-	-	50.0%	33%	66.7%	-	-	-	-	-	-
Somewhat Satisfied	4	3	1	-	1	-	-	-	1	2	1	3	-	-	-	-	-
	66.7%	60%	100.0%	-	100%	-	-	-	50.0%	67%	33.3%	100%	-	-	-	-	-
Neutral	3	2	1	-	-	-	-	-	-	2	-	1	1	1	-	-	-
	25.0%	25%	33.3%	-	-	-	-	-	-	40%	-	20.0%	100.0%	100%	-	-	-
Unsatisfied [NET]	3	1	1	-	-	-	-	1	2	-	1	1	-	-	-	-	1
=====	25.0%	12%	33.3%	-	-	-	-	100%	50.0%	-	25.0%	20.0%	-	-	-	-	100%
Somewhat Unsatisfied	3	1	1	-	-	-	-	1	2	-	1	1	-	-	-	-	1
	100%	100%	100.0%	-	-	-	-	100%	100%	-	100.0%	100%	-	-	-	-	100%



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	7	4	2	-	1	-	-	1	3	2	3	2	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	4	4	-	-	1	-	-	-	2	1	2	2	-	-	-	-	-
=====	57.1%	100%	-	-	100%	-	-	-	66.7%	50%	66.7%	100%	-	-	-	-	-
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	50.0%	50%	-	-	-	-	-	-	50.0%	100%	100.0%	-	-	-	-	-	-
Somewhat Satisfied	2	2	-	-	1	-	-	-	1	-	-	2	-	-	-	-	-
	50.0%	50%	-	-	100%	-	-	-	50.0%	-	-	100%	-	-	-	-	-
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	14.3%	-	50.0%	-	-	-	-	-	-	50%	-	-	-	100%	-	-	-
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
=====	28.6%	-	50.0%	-	-	-	-	100%	33.3%	-	33.3%	-	-	-	-	-	100%
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
	100%	-	100.0%	-	-	-	-	100%	100%	-	100.0%	-	-	-	-	-	100%



Q10_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote availability, accessibility, and quality of affordable childcare
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	5	4	1	-	-	-	-	-	1	3	1	3	1	-	-	-		
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-		
=====	40.0%	25%	100.0%							67%	100.0%	33.3%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-		
	100%	100%	100.0%							100%	100.0%	100%						
Neutral	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-		
	40.0%	50%								33%		33.3%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-		
=====	20.0%	25%							100%			33.3%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-		
	100%	100%							100%			100%						



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	680	324	324	6	19	135	143	128	138	100	120	385	83	67	11	13	74	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	369	185	173	3	14	63	90	67	76	50	79	206	53	34	6	6	25	
=====	54.3%	57%	53.4%	50.0%	73.7%	46.7%	62.9%	52.3%	55.1%	50%	65.8%	53.5%	63.9%	50.7%	54.5%	46.2%	33.8%	
Very Satisfied	166	80	76	3	3	26	36	35	40	22	40	79	30	18	2	4	11	
	24.4%	25%	23.5%	50.0%	15.8%	19.3%	25.2%	27.3%	29.0%	22%	33.3%	20.5%	36.1%	26.9%	18.2%	30.8%	14.9%	
Somewhat Satisfied	203	105	97	-	11	37	54	32	36	28	39	127	23	16	4	2	14	
	29.9%	32%	29.9%		57.9%	27.4%	37.8%	25.0%	26.1%	28%	32.5%	33.0%	27.7%	23.9%	36.4%	15.4%	18.9%	
Neutral	190	91	90	1	5	45	31	31	36	37	20	114	20	21	2	2	25	
	27.9%	28%	27.8%	16.7%	26.3%	33.3%	21.7%	24.2%	26.1%	37%	16.7%	29.6%	24.1%	31.3%	18.2%	15.4%	33.8%	
Unsatisfied [NET]	121	48	61	2	-	27	22	30	26	13	21	65	10	12	3	5	24	
=====	17.8%	15%	18.8%	33.3%		20.0%	15.4%	23.4%	18.8%	13%	17.5%	16.9%	12.0%	17.9%	27.3%	38.5%	32.4%	
Somewhat Unsatisfied	70	25	36	2	-	20	14	11	12	11	14	41	6	7	2	3	11	
	10.3%	7.7%	11.1%	33.3%		14.8%	9.8%	8.6%	8.7%	11%	11.7%	10.6%	7.2%	10.4%	18.2%	23.1%	14.9%	
Very Unsatisfied	51	23	25	-	-	7	8	19	14	2	7	24	4	5	1	2	13	
	7.5%	7.1%	7.7%			5.2%	5.6%	14.8%	10.1%	2.0%	5.8%	6.2%	4.8%	7.5%	9.1%	15.4%	17.6%	



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	680 100%	92 100%	84 100%	76 100%	155 100%	69 100%	65 100%	80 100%	31 100%	1 100%	9 100%	93 100%	98 100%	124 100%	124 100%	239 100%	40 100.0%	104 100.0%	90 100.0%	144 100.0%	295 100.0%
Satisfied [NET] =====	369 54.3%	52 56.5%	37 44.0%	39 51.3%	85 54.8%	37 53.6%	42 64.6%	41 51.2%	19 61.3%	1 100%	6 66.7%	49 52.7%	49 50.0%	77 62.1%	64 51.6%	128 53.6%	24 60.0%	58 55.8%	51 56.7%	75 52.1%	159 53.9%
Very Satisfied	166 24.4%	20 21.7%	19 22.6%	18 23.7%	35 22.6%	20 29.0%	17 26.2%	20 25.0%	8 25.8%	1 100%	2 22.2%	18 19.4%	16 16.3%	36 29.0%	32 25.8%	62 25.9%	13 32.5%	29 27.9%	25 27.8%	34 23.6%	63 21.4%
Somewhat Satisfied	203 29.9%	32 34.8%	18 21.4%	21 27.6%	50 32.3%	17 24.6%	25 38.5%	21 26.2%	11 35.5%	-	4 44.4%	31 33.3%	33 33.7%	41 33.1%	32 25.8%	66 27.6%	11 27.5%	29 27.9%	26 28.9%	41 28.5%	96 32.5%
Neutral	190 27.9%	33 35.9%	27 32.1%	26 34.2%	35 22.6%	17 24.6%	15 23.1%	28 35.0%	5 16.1%	-	1 11.1%	29 31.2%	28 28.6%	34 27.4%	27 21.8%	72 30.1%	11 27.5%	30 28.8%	24 26.7%	46 31.9%	75 25.4%
Unsatisfied [NET] =====	121 17.8%	7 7.6%	20 23.8%	11 14.5%	35 22.6%	15 21.7%	8 12.3%	11 13.8%	7 22.6%	-	2 22.2%	15 16.1%	21 21.4%	13 10.5%	33 26.6%	39 16.3%	5 12.5%	16 15.4%	15 16.7%	23 16.0%	61 20.7%
Somewhat Unsatisfied	70 10.3%	4 4.3%	11 13.1%	8 10.5%	19 12.3%	10 14.5%	4 6.2%	6 7.5%	6 19.4%	-	1 11.1%	11 11.8%	12 12.2%	6 4.8%	16 12.9%	25 10.5%	4 10.0%	13 12.5%	9 10.0%	13 9.0%	30 10.2%
Very Unsatisfied	51 7.5%	3 3.3%	9 10.7%	3 3.9%	16 10.3%	5 7.2%	4 6.2%	5 6.2%	1 3.2%	-	1 11.1%	4 4.3%	9 9.2%	7 5.6%	17 13.7%	14 5.9%	1 2.5%	3 2.9%	6 6.7%	10 6.9%	31 10.5%



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	680	56	589	641	39	350	324	26	119	143	29	104	10	56	17	39	12	7	5
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	369	27	333	343	26	171	155	16	81	77	15	55	7	35	9	26	5	4	1
=====	54.3%	48.2%	56.5%	53.5%	66.7%	48.9%	47.8%	61.5%	68.1%	53.8%	51.7%	52.9%	70.0%	62.5%	52.9%	66.7%	41.7%	57%	20.0%
Very Satisfied	166	12	149	150	16	74	63	11	40	32	7	21	4	17	6	11	3	3	-
	24.4%	21.4%	25.3%	23.4%	41.0%	21.1%	19.4%	42.3%	33.6%	22.4%	24.1%	20.2%	40.0%	30.4%	35.3%	28.2%	25.0%	43%	
Somewhat Satisfied	203	15	184	193	10	97	92	5	41	45	8	34	3	18	3	15	2	1	1
	29.9%	26.8%	31.2%	30.1%	25.6%	27.7%	28.4%	19.2%	34.5%	31.5%	27.6%	32.7%	30.0%	32.1%	17.6%	38.5%	16.7%	14%	20.0%
Neutral	190	18	159	185	5	97	95	2	30	40	10	27	3	17	8	9	6	3	3
	27.9%	32.1%	27.0%	28.9%	12.8%	27.7%	29.3%	7.7%	25.2%	28.0%	34.5%	26.0%	30.0%	30.4%	47.1%	23.1%	50.0%	43%	60.0%
Unsatisfied [NET]	121	11	97	113	8	82	74	8	8	26	4	22	-	4	-	4	1	-	1
=====	17.8%	19.6%	16.5%	17.6%	20.5%	23.4%	22.8%	30.8%	6.7%	18.2%	13.8%	21.2%		7.1%		10.3%	8.3%		20.0%
Somewhat Unsatisfied	70	8	59	65	5	42	37	5	8	17	1	16	-	2	-	2	1	-	1
	10.3%	14.3%	10.0%	10.1%	12.8%	12.0%	11.4%	19.2%	6.7%	11.9%	3.4%	15.4%		3.6%		5.1%	8.3%		20.0%
Very Unsatisfied	51	3	38	48	3	40	37	3	-	9	3	6	-	2	-	2	-	-	-
	7.5%	5.4%	6.5%	7.5%	7.7%	11.4%	11.4%	11.5%		6.3%	10.3%	5.8%		3.6%		5.1%			



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	32	24	-	5	5	6	11	15	14	6	39	8	2	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	35	21	14	-	3	2	4	6	11	9	5	23	8	1	-	-	1	
=====	62.5%	66%	58.3%		60.0%	40.0%	66.7%	54.5%	73.3%	64%	83.3%	59.0%	100.0%	50.0%			25.0%	
Very Satisfied	17	9	8	-	-	2	3	4	6	2	2	9	7	1	-	-	-	
	30.4%	28%	33.3%			40.0%	50.0%	36.4%	40.0%	14%	33.3%	23.1%	87.5%	50.0%				
Somewhat Satisfied	18	12	6	-	3	-	1	2	5	7	3	14	1	-	-	-	1	
	32.1%	38%	25.0%		60.0%		16.7%	18.2%	33.3%	50%	50.0%	35.9%	12.5%				25.0%	
Neutral	17	9	8	-	2	3	2	4	2	4	1	13	-	1	-	-	2	
	30.4%	28%	33.3%		40.0%	60.0%	33.3%	36.4%	13.3%	29%	16.7%	33.3%		50.0%			50.0%	
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
=====	7.1%	6.2%	8.3%					9.1%	13.3%	7.1%		7.7%					25.0%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	-	1	1	-	1	-	-	-	-	1	
	3.6%		8.3%						6.7%	7.1%		2.6%					25.0%	
Very Unsatisfied	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	3.6%	6.2%						9.1%	6.7%			5.1%						



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	17	8	9	-	1	1	2	5	5	3	2	11	4	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	3	6	-	1	-	1	2	4	1	2	5	4	-	-	-	-	
=====	52.9%	38%	66.7%		100%		50.0%	40.0%	80.0%	33%	100.0%	45.5%	100.0%					
Very Satisfied	6	2	4	-	-	-	1	2	3	-	1	3	4	-	-	-	-	
	35.3%	25%	44.4%				50.0%	40.0%	60.0%		50.0%	27.3%	100.0%					
Somewhat Satisfied	3	1	2	-	1	-	-	-	1	1	1	2	-	-	-	-	-	
	17.6%	12%	22.2%		100%				20.0%	33%	50.0%	18.2%						
Neutral	8	5	3	-	-	1	1	3	1	2	-	6	-	1	-	-	1	
	47.1%	62%	33.3%			100%	50.0%	60.0%	20.0%	67%		54.5%		100%			100%	



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	39	24	15	-	4	4	4	6	10	11	4	28	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	26	18	8	-	2	2	3	4	7	8	3	18	4	1	-	-	1	
=====	66.7%	75%	53.3%		50.0%	50.0%	75.0%	66.7%	70.0%	73%	75.0%	64.3%	100.0%	100%			33.3%	
Very Satisfied	11	7	4	-	-	2	2	2	3	2	1	6	3	1	-	-	-	
	28.2%	29%	26.7%			50.0%	50.0%	33.3%	30.0%	18%	25.0%	21.4%	75.0%	100%				
Somewhat Satisfied	15	11	4	-	2	-	1	2	4	6	2	12	1	-	-	-	1	
	38.5%	46%	26.7%		50.0%		25.0%	33.3%	40.0%	55%	50.0%	42.9%	25.0%				33.3%	
Neutral	9	4	5	-	2	2	1	1	1	2	1	7	-	-	-	-	1	
	23.1%	17%	33.3%		50.0%	50.0%	25.0%	16.7%	10.0%	18%	25.0%	25.0%					33.3%	
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
=====	10.3%	8.3%	13.3%					16.7%	20.0%	9.1%		10.7%					33.3%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	-	1	1	-	1	-	-	-	-	1	
	5.1%		13.3%						10.0%	9.1%		3.6%					33.3%	
Very Unsatisfied	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	5.1%	8.3%						16.7%	10.0%			7.1%						



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	8	3	-	1	-	-	1	3	5	5	4	1	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	5	3	1	-	-	-	-	-	3	2	3	2	-	-	-	-	-	
=====	41.7%	38%	33.3%	-	-	-	-	-	100%	40%	60.0%	50.0%	-	-	-	-	-	
Very Satisfied	3	2	-	-	-	-	-	-	2	1	3	-	-	-	-	-	-	
	25.0%	25%	-	-	-	-	-	-	66.7%	20%	60.0%	-	-	-	-	-	-	
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	16.7%	12%	33.3%	-	-	-	-	-	33.3%	20%	50.0%	-	-	-	-	-	-	
Neutral	6	4	2	-	1	-	-	1	-	3	1	2	1	1	-	-	1	
	50.0%	50%	66.7%	-	100%	-	-	100%	-	60%	20.0%	50.0%	100.0%	100%	-	-	100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	8.3%	12%	-	-	-	-	-	-	-	-	20.0%	-	-	-	-	-	-	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	8.3%	12%	-	-	-	-	-	-	-	-	20.0%	-	-	-	-	-	-	



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON- BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	7	4	2	-	1	-	-	1	3	2	3	2	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-	
=====	57.1%	75%	-	-	-	-	-	-	100%	50%	100.0%	50.0%	-	-	-	-	-	
Very Satisfied	3	2	-	-	-	-	-	-	2	1	3	-	-	-	-	-	-	
	42.9%	50%	-	-	-	-	-	-	66.7%	50%	100.0%	-	-	-	-	-	-	
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	14.3%	25%	-	-	-	-	-	-	33.3%	-	-	50.0%	-	-	-	-	-	
Neutral	3	1	2	-	1	-	-	1	-	1	-	1	-	1	-	-	1	
	42.9%	25%	100.0%	-	100%	-	-	100%	-	50%	-	50.0%	-	100%	-	-	100%	



Q10_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	5	4	1	-	-	-	-	-	-	3	2	2	1	-	-	-	-	
	100%	100%	100.0%							100%	100.0%	100%	100.0%					
Satisfied [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	20.0%		100.0%							33%		50.0%						
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	20.0%		100.0%							33%		50.0%						
Neutral	3	3	-	-	-	-	-	-	-	2	1	1	1	-	-	-	-	
	60.0%	75%								67%	50.0%	50.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	20.0%	25%									50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	20.0%	25%									50.0%							



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	680	324	324	6	19	135	143	128	138	100	120	385	83	67	11	13	74
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	369	185	173	3	14	63	90	67	76	50	79	206	53	34	6	6	25
=====	54.3%	57%	53.4%	50.0%	73.7%	46.7%	62.9%	52.3%	55.1%	50%	65.8%	53.5%	63.9%	50.7%	54.5%	46.2%	33.8%
Very Satisfied	166	80	76	3	3	26	36	35	40	22	40	79	30	18	2	4	11
	45.0%	43%	43.9%	100.0%	21.4%	41.3%	40.0%	52.2%	52.6%	44%	50.6%	38.3%	56.6%	52.9%	33.3%	66.7%	44.0%
Somewhat Satisfied	203	105	97	-	11	37	54	32	36	28	39	127	23	16	4	2	14
	55.0%	57%	56.1%		78.6%	58.7%	60.0%	47.8%	47.4%	56%	49.4%	61.7%	43.4%	47.1%	66.7%	33.3%	56.0%
Neutral	190	91	90	1	5	45	31	31	36	37	20	114	20	21	2	2	25
	27.9%	28%	27.8%	16.7%	26.3%	33.3%	21.7%	24.2%	26.1%	37%	16.7%	29.6%	24.1%	31.3%	18.2%	15.4%	33.8%
Unsatisfied [NET]	121	48	61	2	-	27	22	30	26	13	21	65	10	12	3	5	24
=====	17.8%	15%	18.8%	33.3%		20.0%	15.4%	23.4%	18.8%	13%	17.5%	16.9%	12.0%	17.9%	27.3%	38.5%	32.4%
Somewhat Unsatisfied	70	25	36	2	-	20	14	11	12	11	14	41	6	7	2	3	11
	57.9%	52%	59.0%	100.0%		74.1%	63.6%	36.7%	46.2%	85%	66.7%	63.1%	60.0%	58.3%	66.7%	60.0%	45.8%
Very Unsatisfied	51	23	25	-	-	7	8	19	14	2	7	24	4	5	1	2	13
	42.1%	48%	41.0%			25.9%	36.4%	63.3%	53.8%	15%	33.3%	36.9%	40.0%	41.7%	33.3%	40.0%	54.2%



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	680 100%	92 100%	84 100%	76 100%	155 100%	69 100%	65 100%	80 100%	31 100%	1 100%	9 100%	93 100%	98 100%	124 100%	124 100%	239 100%	40 100.0%	104 100.0%	90 100.0%	144 100.0%	295 100.0%
Satisfied [NET] =====	369 54.3%	52 56.5%	37 44.0%	39 51.3%	85 54.8%	37 53.6%	42 64.6%	41 51.2%	19 61.3%	1 100%	6 66.7%	49 52.7%	49 50.0%	77 62.1%	64 51.6%	128 53.6%	24 60.0%	58 55.8%	51 56.7%	75 52.1%	159 53.9%
Very Satisfied	166 45.0%	20 38.5%	19 51.4%	18 46.2%	35 41.2%	20 54.1%	17 40.5%	20 48.8%	8 42.1%	1 100%	2 33.3%	18 36.7%	16 32.7%	36 46.8%	32 50.0%	62 48.4%	13 54.2%	29 50.0%	25 49.0%	34 45.3%	63 39.6%
Somewhat Satisfied	203 55.0%	32 61.5%	18 48.6%	21 53.8%	50 58.8%	17 45.9%	25 59.5%	21 51.2%	11 57.9%	- 66.7%	4 63.3%	31 67.3%	33 53.2%	41 50.0%	32 51.6%	66 45.8%	11 45.8%	29 50.0%	26 51.0%	41 54.7%	96 60.4%
Neutral	190 27.9%	33 35.9%	27 32.1%	26 34.2%	35 22.6%	17 24.6%	15 23.1%	28 35.0%	5 16.1%	- 11.1%	1 31.2%	29 28.6%	28 27.4%	34 21.8%	27 30.1%	72 27.5%	11 27.5%	30 28.8%	24 26.7%	46 31.9%	75 25.4%
Unsatisfied [NET] =====	121 17.8%	7 7.6%	20 23.8%	11 14.5%	35 22.6%	15 21.7%	8 12.3%	11 13.8%	7 22.6%	- 22.2%	2 16.1%	15 21.4%	21 10.5%	13 26.6%	33 16.3%	39 12.5%	5 12.5%	16 15.4%	15 16.7%	23 16.0%	61 20.7%
Somewhat Unsatisfied	70 57.9%	4 57.1%	11 55.0%	8 72.7%	19 54.3%	10 66.7%	4 50.0%	6 54.5%	6 85.7%	- 50.0%	1 73.3%	11 57.1%	12 46.2%	6 48.5%	16 64.1%	25 80.0%	4 80.0%	13 81.2%	9 60.0%	13 56.5%	30 49.2%
Very Unsatisfied	51 42.1%	3 42.9%	9 45.0%	3 27.3%	16 45.7%	5 33.3%	4 50.0%	5 45.5%	1 14.3%	- 50.0%	1 26.7%	4 42.9%	9 53.8%	7 51.5%	17 35.9%	14 20.0%	1 20.0%	3 18.8%	6 40.0%	10 43.5%	31 50.8%



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	680	56	589	641	39	350	324	26	119	143	29	104	10	56	17	39	12	7	5
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	369	27	333	343	26	171	155	16	81	77	15	55	7	35	9	26	5	4	1
=====	54.3%	48.2%	56.5%	53.5%	66.7%	48.9%	47.8%	61.5%	68.1%	53.8%	51.7%	52.9%	70.0%	62.5%	52.9%	66.7%	41.7%	57%	20.0%
Very Satisfied	166	12	149	150	16	74	63	11	40	32	7	21	4	17	6	11	3	3	-
	45.0%	44.4%	44.7%	43.7%	61.5%	43.3%	40.6%	68.8%	49.4%	41.6%	46.7%	38.2%	57.1%	48.6%	66.7%	42.3%	60.0%	75%	
Somewhat Satisfied	203	15	184	193	10	97	92	5	41	45	8	34	3	18	3	15	2	1	1
	55.0%	55.6%	55.3%	56.3%	38.5%	56.7%	59.4%	31.2%	50.6%	58.4%	53.3%	61.8%	42.9%	51.4%	33.3%	57.7%	40.0%	25%	100%
Neutral	190	18	159	185	5	97	95	2	30	40	10	27	3	17	8	9	6	3	3
	27.9%	32.1%	27.0%	28.9%	12.8%	27.7%	29.3%	7.7%	25.2%	28.0%	34.5%	26.0%	30.0%	30.4%	47.1%	23.1%	50.0%	43%	60.0%
Unsatisfied [NET]	121	11	97	113	8	82	74	8	8	26	4	22	-	4	-	4	1	-	1
=====	17.8%	19.6%	16.5%	17.6%	20.5%	23.4%	22.8%	30.8%	6.7%	18.2%	13.8%	21.2%		7.1%		10.3%	8.3%		20.0%
Somewhat Unsatisfied	70	8	59	65	5	42	37	5	8	17	1	16	-	2	-	2	1	-	1
	57.9%	72.7%	60.8%	57.5%	62.5%	51.2%	50.0%	62.5%	100%	65.4%	25.0%	72.7%		50.0%		50.0%	100.0%		100%
Very Unsatisfied	51	3	38	48	3	40	37	3	-	9	3	6	-	2	-	2	-	-	-
	42.1%	27.3%	39.2%	42.5%	37.5%	48.8%	50.0%	37.5%		34.6%	75.0%	27.3%		50.0%		50.0%			



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	56	32	24	-	5	5	6	11	15	14	6	39	8	2	-	-	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	35	21	14	-	3	2	4	6	11	9	5	23	8	1	-	-	1
=====	62.5%	66%	58.3%		60.0%	40.0%	66.7%	54.5%	73.3%	64%	83.3%	59.0%	100.0%	50.0%			25.0%
Very Satisfied	17	9	8	-	-	2	3	4	6	2	2	9	7	1	-	-	-
	48.6%	43%	57.1%			100%	75.0%	66.7%	54.5%	22%	40.0%	39.1%	87.5%	100%			
Somewhat Satisfied	18	12	6	-	3	-	1	2	5	7	3	14	1	-	-	-	1
	51.4%	57%	42.9%		100%		25.0%	33.3%	45.5%	78%	60.0%	60.9%	12.5%				100%
Neutral	17	9	8	-	2	3	2	4	2	4	1	13	-	1	-	-	2
	30.4%	28%	33.3%		40.0%	60.0%	33.3%	36.4%	13.3%	29%	16.7%	33.3%		50.0%			50.0%
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1
=====	7.1%	6.2%	8.3%					9.1%	13.3%	7.1%		7.7%					25.0%
Somewhat Unsatisfied	2	-	2	-	-	-	-	-	1	1	-	1	-	-	-	-	1
	50.0%		100.0%						50.0%	100%		33.3%					100%
Very Unsatisfied	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-
	50.0%	100%						100%	50.0%			66.7%					



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	17	8	9	-	1	1	2	5	5	3	2	11	4	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	3	6	-	1	-	1	2	4	1	2	5	4	-	-	-	-	
=====	52.9%	38%	66.7%		100%		50.0%	40.0%	80.0%	33%	100.0%	45.5%	100.0%					
Very Satisfied	6	2	4	-	-	-	1	2	3	-	1	3	4	-	-	-	-	
	66.7%	67%	66.7%				100%	100%	75.0%		50.0%	60.0%	100.0%					
Somewhat Satisfied	3	1	2	-	1	-	-	-	1	1	1	2	-	-	-	-	-	
	33.3%	33%	33.3%		100%				25.0%	100%	50.0%	40.0%						
Neutral	8	5	3	-	-	1	1	3	1	2	-	6	-	1	-	-	1	
	47.1%	62%	33.3%			100%	50.0%	60.0%	20.0%	67%		54.5%		100%			100%	



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	39	24	15	-	4	4	4	6	10	11	4	28	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	26	18	8	-	2	2	3	4	7	8	3	18	4	1	-	-	1	
=====	66.7%	75%	53.3%		50.0%	50.0%	75.0%	66.7%	70.0%	73%	75.0%	64.3%	100.0%	100%			33.3%	
Very Satisfied	11	7	4	-	-	2	2	2	3	2	1	6	3	1	-	-	-	
	42.3%	39%	50.0%			100%	66.7%	50.0%	42.9%	25%	33.3%	33.3%	75.0%	100%				
Somewhat Satisfied	15	11	4	-	2	-	1	2	4	6	2	12	1	-	-	-	1	
	57.7%	61%	50.0%		100%		33.3%	50.0%	57.1%	75%	66.7%	66.7%	25.0%				100%	
Neutral	9	4	5	-	2	2	1	1	1	2	1	7	-	-	-	-	1	
	23.1%	17%	33.3%		50.0%	50.0%	25.0%	16.7%	10.0%	18%	25.0%	25.0%					33.3%	
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	3	-	-	-	-	1	
=====	10.3%	8.3%	13.3%					16.7%	20.0%	9.1%		10.7%					33.3%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	-	1	1	-	1	-	-	-	-	1	
	50.0%		100.0%						50.0%	100%		33.3%					100%	
Very Unsatisfied	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	50.0%	100%						100%	50.0%			66.7%						



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12	8	3	-	1	-	-	1	3	5	5	4	1	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	5	3	1	-	-	-	-	-	3	2	3	2	-	-	-	-	-	
=====	41.7%	38%	33.3%	-	-	-	-	-	100%	40%	60.0%	50.0%	-	-	-	-	-	
Very Satisfied	3	2	-	-	-	-	-	-	2	1	3	-	-	-	-	-	-	
	60.0%	67%	-	-	-	-	-	-	66.7%	50%	100.0%	-	-	-	-	-	-	
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	40.0%	33%	100.0%	-	-	-	-	-	33.3%	50%	-	100%	-	-	-	-	-	
Neutral	6	4	2	-	1	-	-	1	-	3	1	2	1	1	-	-	1	
	50.0%	50%	66.7%	-	100%	-	-	100%	-	60%	20.0%	50.0%	100.0%	100%	-	-	100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	8.3%	12%	-	-	-	-	-	-	-	-	20.0%	-	-	-	-	-	-	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	100%	100%	-	-	-	-	-	-	-	-	100.0%	-	-	-	-	-	-	



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	4	2	-	1	-	-	1	3	2	3	2	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-	
=====	57.1%	75%							100%	50%	100.0%	50.0%						
Very Satisfied	3	2	-	-	-	-	-	-	2	1	3	-	-	-	-	-	-	
	75.0%	67%							66.7%	100%	100.0%							
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	33%							33.3%			100%						
Neutral	3	1	2	-	1	-	-	1	-	1	-	1	-	1	-	-	1	
	42.9%	25%	100.0%	-	100%	-	-	100%	-	50%	-	50.0%	-	100%	-	-	100%	



Q10_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to promote positive physical and mental health for infants, children and youth
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	5	4	1	-	-	-	-	-	-	3	2	2	1	-	-	-	-
	100%	100%	100.0%							100%	100.0%	100%	100.0%				
Satisfied [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
=====	20.0%		100.0%							33%		50.0%					
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	100%		100.0%							100%		100%					
Neutral	3	3	-	-	-	-	-	-	-	2	1	1	1	-	-	-	-
	60.0%	75%								67%	50.0%	50.0%	100.0%				
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
=====	20.0%	25%									50.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
	100%	100%									100.0%						



Q10_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	519	258	236	6	16	115	108	90	102	78	97	277	71	50	10	11	60	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	231	115	107	3	9	48	54	40	41	35	49	119	37	20	4	4	19	
=====	44.5%	45%	45.3%	50.0%	56.2%	41.7%	50.0%	44.4%	40.2%	45%	50.5%	43.0%	52.1%	40.0%	40.0%	36.4%	31.7%	
Very Satisfied	113	63	45	1	2	19	25	25	25	15	29	54	19	9	1	3	8	
	21.8%	24%	19.1%	16.7%	12.5%	16.5%	23.1%	27.8%	24.5%	19%	29.9%	19.5%	26.8%	18.0%	10.0%	27.3%	13.3%	
Somewhat Satisfied	118	52	62	2	7	29	29	15	16	20	20	65	18	11	3	1	11	
	22.7%	20%	26.3%	33.3%	43.8%	25.2%	26.9%	16.7%	15.7%	26%	20.6%	23.5%	25.4%	22.0%	30.0%	9.1%	18.3%	
Neutral	181	89	82	2	6	38	35	28	38	33	24	101	27	22	5	4	22	
	34.9%	34%	34.7%	33.3%	37.5%	33.0%	32.4%	31.1%	37.3%	42%	24.7%	36.5%	38.0%	44.0%	50.0%	36.4%	36.7%	
Unsatisfied [NET]	107	54	47	1	1	29	19	22	23	10	24	57	7	8	1	3	19	
=====	20.6%	21%	19.9%	16.7%	6.2%	25.2%	17.6%	24.4%	22.5%	13%	24.7%	20.6%	9.9%	16.0%	10.0%	27.3%	31.7%	
Somewhat Unsatisfied	63	31	32	-	-	20	13	9	14	6	14	35	5	7	1	2	5	
	12.1%	12%	13.6%			17.4%	12.0%	10.0%	13.7%	7.7%	14.4%	12.6%	7.0%	14.0%	10.0%	18.2%	8.3%	
Very Unsatisfied	44	23	15	1	1	9	6	13	9	4	10	22	2	1	-	1	14	
	8.5%	8.9%	6.4%	16.7%	6.2%	7.8%	5.6%	14.4%	8.8%	5.1%	10.3%	7.9%	2.8%	2.0%		9.1%	23.3%	



Q10.F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	519	69	67	60	127	50	49	51	25	1	5	71	74	100	89	183	32	93	84	111	193
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	231	29	25	27	62	22	29	18	12	1	2	28	27	50	40	84	18	42	47	47	76
=====	44.5%	42.0%	37.3%	45.0%	48.8%	44.0%	59.2%	35.3%	48.0%	100%	40.0%	39.4%	36.5%	50.0%	44.9%	45.9%	56.2%	45.2%	56.0%	42.3%	39.4%
Very Satisfied	113	12	12	12	31	8	13	14	6	1	1	13	14	21	23	40	7	21	26	23	35
	21.8%	17.4%	17.9%	20.0%	24.4%	16.0%	26.5%	27.5%	24.0%	100%	20.0%	18.3%	18.9%	21.0%	25.8%	21.9%	21.9%	22.6%	31.0%	20.7%	18.1%
Somewhat Satisfied	118	17	13	15	31	14	16	4	6	-	1	15	13	29	17	44	11	21	21	24	41
	22.7%	24.6%	19.4%	25.0%	24.4%	28.0%	32.7%	7.8%	24.0%	-	20.0%	21.1%	17.6%	29.0%	19.1%	24.0%	34.4%	22.6%	25.0%	21.6%	21.2%
Neutral	181	24	28	20	37	15	16	27	8	-	1	26	28	35	26	66	8	34	23	38	75
	34.9%	34.8%	41.8%	33.3%	29.1%	30.0%	32.7%	52.9%	32.0%	-	20.0%	36.6%	37.8%	35.0%	29.2%	36.1%	25.0%	36.6%	27.4%	34.2%	38.9%
Unsatisfied [NET]	107	16	14	13	28	13	4	6	5	-	2	17	19	15	23	33	6	17	14	26	42
=====	20.6%	23.2%	20.9%	21.7%	22.0%	26.0%	8.2%	11.8%	20.0%	-	40.0%	23.9%	25.7%	15.0%	25.8%	18.0%	18.8%	18.3%	16.7%	23.4%	21.8%
Somewhat Unsatisfied	63	12	6	7	16	8	3	3	5	-	1	10	14	9	13	17	3	11	8	14	25
	12.1%	17.4%	9.0%	11.7%	12.6%	16.0%	6.1%	5.9%	20.0%	-	20.0%	14.1%	18.9%	9.0%	14.6%	9.3%	9.4%	11.8%	9.5%	12.6%	13.0%
Very Unsatisfied	44	4	8	6	12	5	1	3	-	-	1	7	5	6	10	16	3	6	6	12	17
	8.5%	5.8%	11.9%	10.0%	9.4%	10.0%	2.0%	5.9%	-	-	20.0%	9.9%	6.8%	6.0%	11.2%	8.7%	9.4%	6.5%	7.1%	10.8%	8.8%



Q10_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	519	46	441	488	31	262	242	20	105	102	18	77	7	40	11	29	10	6	4
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	231	24	196	216	15	101	91	10	68	40	9	29	2	18	4	14	4	3	1
=====	44.5%	52.2%	44.4%	44.3%	48.4%	38.5%	37.6%	50.0%	64.8%	39.2%	50.0%	37.7%	28.6%	45.0%	36.4%	48.3%	40.0%	50%	25.0%
Very Satisfied	113	9	100	103	10	49	43	6	34	20	4	14	2	8	3	5	2	2	-
	21.8%	19.6%	22.7%	21.1%	32.3%	18.7%	17.8%	30.0%	32.4%	19.6%	22.2%	18.2%	28.6%	20.0%	27.3%	17.2%	20.0%	33%	
Somewhat Satisfied	118	15	96	113	5	52	48	4	34	20	5	15	-	10	1	9	2	1	1
	22.7%	32.6%	21.8%	23.2%	16.1%	19.8%	19.8%	20.0%	32.4%	19.6%	27.8%	19.5%		25.0%	9.1%	31.0%	20.0%	17%	25.0%
Neutral	181	11	160	176	5	99	97	2	26	37	6	28	3	15	5	10	4	2	2
	34.9%	23.9%	36.3%	36.1%	16.1%	37.8%	40.1%	10.0%	24.8%	36.3%	33.3%	36.4%	42.9%	37.5%	45.5%	34.5%	40.0%	33%	50.0%
Unsatisfied [NET]	107	11	85	96	11	62	54	8	11	25	3	20	2	7	2	5	2	1	1
=====	20.6%	23.9%	19.3%	19.7%	35.5%	23.7%	22.3%	40.0%	10.5%	24.5%	16.7%	26.0%	28.6%	17.5%	18.2%	17.2%	20.0%	17%	25.0%
Somewhat Unsatisfied	63	6	54	57	6	31	28	3	10	17	3	12	2	4	1	3	1	-	1
	12.1%	13.0%	12.2%	11.7%	19.4%	11.8%	11.6%	15.0%	9.5%	16.7%	16.7%	15.6%	28.6%	10.0%	9.1%	10.3%	10.0%		25.0%
Very Unsatisfied	44	5	31	39	5	31	26	5	1	8	-	8	-	3	1	2	1	1	-
	8.5%	10.9%	7.0%	8.0%	16.1%	11.8%	10.7%	25.0%	1.0%	7.8%		10.4%		7.5%	9.1%	6.9%	10.0%	17%	



Q10_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	40	24	16	-	5	5	4	9	11	6	4	26	6	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	18	12	6	-	3	2	1	4	4	4	1	12	5	1	-	-	-	
=====	45.0%	50%	37.5%		60.0%	40.0%	25.0%	44.4%	36.4%	67%	25.0%	46.2%	83.3%	50.0%				
Very Satisfied	8	4	4	-	-	-	1	4	3	-	-	5	4	-	-	-	-	
	20.0%	17%	25.0%				25.0%	44.4%	27.3%			19.2%	66.7%					
Somewhat Satisfied	10	8	2	-	3	2	-	-	1	4	1	7	1	1	-	-	-	
	25.0%	33%	12.5%		60.0%	40.0%			9.1%	67%	25.0%	26.9%	16.7%	50.0%				
Neutral	15	7	8	-	2	3	1	4	3	2	1	10	1	1	-	-	2	
	37.5%	29%	50.0%		40.0%	60.0%	25.0%	44.4%	27.3%	33%	25.0%	38.5%	16.7%	50.0%			66.7%	
Unsatisfied [NET]	7	5	2	-	-	-	2	1	4	-	2	4	-	-	-	-	1	
=====	17.5%	21%	12.5%				50.0%	11.1%	36.4%		50.0%	15.4%					33.3%	
Somewhat Unsatisfied	4	3	1	-	-	-	2	-	2	-	2	1	-	-	-	-	1	
	10.0%	12%	6.2%				50.0%		18.2%		50.0%	3.8%					33.3%	
Very Unsatisfied	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	7.5%	8.3%	6.2%					11.1%	18.2%			11.5%						



Q10_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	5	6	-	1	-	2	3	4	1	1	6	3	1	-	-	1	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	4	2	2	-	1	-	-	1	2	-	1	1	3	-	-	-	-	
=====	36.4%	40%	33.3%	-	100%	-	-	33.3%	50.0%	-	100.0%	16.7%	100.0%	-	-	-	-	
Very Satisfied	3	1	2	-	-	-	-	1	2	-	-	1	3	-	-	-	-	
	27.3%	20%	33.3%	-	-	-	-	33.3%	50.0%	-	-	16.7%	100.0%	-	-	-	-	
Somewhat Satisfied	1	1	-	-	1	-	-	-	-	-	1	-	-	-	-	-	-	
	9.1%	20%	-	-	100%	-	-	-	-	-	100.0%	-	-	-	-	-	-	
Neutral	5	2	3	-	-	-	1	2	1	1	-	3	-	1	-	-	1	
	45.5%	40%	50.0%	-	-	-	50.0%	66.7%	25.0%	100%	-	50.0%	-	100%	-	-	100%	
Unsatisfied [NET]	2	1	1	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
=====	18.2%	20%	16.7%	-	-	-	50.0%	-	25.0%	-	-	33.3%	-	-	-	-	-	
Somewhat Unsatisfied	1	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	9.1%	20%	-	-	-	-	50.0%	-	-	-	-	16.7%	-	-	-	-	-	
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	9.1%	-	16.7%	-	-	-	-	-	25.0%	-	-	16.7%	-	-	-	-	-	



Q10_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	19	10	-	4	5	2	6	7	5	3	20	3	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	10	4	-	2	2	1	3	2	4	-	11	2	1	-	-	-	
=====	48.3%	53%	40.0%		50.0%	40.0%	50.0%	50.0%	28.6%	80%		55.0%	66.7%	100%				
Very Satisfied	5	3	2	-	-	-	1	3	1	-	-	4	1	-	-	-	-	
	17.2%	16%	20.0%				50.0%	50.0%	14.3%			20.0%	33.3%					
Somewhat Satisfied	9	7	2	-	2	2	-	-	1	4	-	7	1	1	-	-	-	
	31.0%	37%	20.0%		50.0%	40.0%			14.3%	80%		35.0%	33.3%	100%				
Neutral	10	5	5	-	2	3	-	2	2	1	1	7	1	-	-	-	1	
	34.5%	26%	50.0%		50.0%	60.0%		33.3%	28.6%	20%	33.3%	35.0%	33.3%				50.0%	
Unsatisfied [NET]	5	4	1	-	-	-	1	1	3	-	2	2	-	-	-	-	1	
=====	17.2%	21%	10.0%				50.0%	16.7%	42.9%		66.7%	10.0%					50.0%	
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	2	-	2	-	-	-	-	-	1	
	10.3%	11%	10.0%				50.0%		28.6%		66.7%						50.0%	
Very Unsatisfied	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	6.9%	11%						16.7%	14.3%			10.0%						



Q10_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	10	7	2	-	1	-	-	-	3	5	5	3	1	1	-	-	-
	100%	100%	100.0%		100%				100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	4	3	1	-	-	-	-	-	2	2	3	1	-	-	-	-	-
=====	40.0%	43%	50.0%						66.7%	40%	60.0%	33.3%					
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	20.0%	29%							33.3%	20%	40.0%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	20.0%	14%	50.0%						33.3%	20%	20.0%	33.3%					
Neutral	4	3	1	-	1	-	-	-	-	2	-	2	1	1	-	-	-
	40.0%	43%	50.0%		100%					40%		66.7%	100.0%	100%			
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
=====	20.0%	14%							33.3%	20%	40.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	10.0%	14%								20%	20.0%						
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	10.0%								33.3%		20.0%						



Q10_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON- BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	6	4	1	-	1	-	-	-	3	2	4	1	-	1	-	-	-	
	100%	100%	100.0%	-	100%	-	-	-	100%	100%	100.0%	100%	-	100%	-	-	-	
Satisfied [NET]	3	3	-	-	-	-	-	-	2	1	3	-	-	-	-	-	-	
=====	50.0%	75%	-	-	-	-	-	-	66.7%	50%	75.0%	-	-	-	-	-	-	
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	33.3%	50%	-	-	-	-	-	-	33.3%	50%	50.0%	-	-	-	-	-	-	
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	16.7%	25%	-	-	-	-	-	-	33.3%	-	25.0%	-	-	-	-	-	-	
Neutral	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	-	
	33.3%	25%	100.0%	-	100%	-	-	-	-	50%	-	100%	-	100%	-	-	-	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	16.7%	-	-	-	-	-	-	-	33.3%	-	25.0%	-	-	-	-	-	-	
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	16.7%	-	-	-	-	-	-	-	33.3%	-	25.0%	-	-	-	-	-	-	



Q10_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	4	3	1	-	-	-	-	-	-	3	1	2	1	-	-	-	-
	100%	100%	100.0%							100%	100.0%	100%	100.0%				
Satisfied [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
=====	25.0%		100.0%							33%		50.0%					
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	25.0%		100.0%							33%		50.0%					
Neutral	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-
	50.0%	67%								33%		50.0%	100.0%				
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
=====	25.0%	33%								33%	100.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	25.0%	33%								33%	100.0%						



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	519	258	236	6	16	115	108	90	102	78	97	277	71	50	10	11	60	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	231	115	107	3	9	48	54	40	41	35	49	119	37	20	4	4	19	
=====	44.5%	45%	45.3%	50.0%	56.2%	41.7%	50.0%	44.4%	40.2%	45%	50.5%	43.0%	52.1%	40.0%	40.0%	36.4%	31.7%	
Very Satisfied	113	63	45	1	2	19	25	25	25	15	29	54	19	9	1	3	8	
	48.9%	55%	42.1%	33.3%	22.2%	39.6%	46.3%	62.5%	61.0%	43%	59.2%	45.4%	51.4%	45.0%	25.0%	75.0%	42.1%	
Somewhat Satisfied	118	52	62	2	7	29	29	15	16	20	20	65	18	11	3	1	11	
	51.1%	45%	57.9%	66.7%	77.8%	60.4%	53.7%	37.5%	39.0%	57%	40.8%	54.6%	48.6%	55.0%	75.0%	25.0%	57.9%	
Neutral	181	89	82	2	6	38	35	28	38	33	24	101	27	22	5	4	22	
	34.9%	34%	34.7%	33.3%	37.5%	33.0%	32.4%	31.1%	37.3%	42%	24.7%	36.5%	38.0%	44.0%	50.0%	36.4%	36.7%	
Unsatisfied [NET]	107	54	47	1	1	29	19	22	23	10	24	57	7	8	1	3	19	
=====	20.6%	21%	19.9%	16.7%	6.2%	25.2%	17.6%	24.4%	22.5%	13%	24.7%	20.6%	9.9%	16.0%	10.0%	27.3%	31.7%	
Somewhat Unsatisfied	63	31	32	-	-	20	13	9	14	6	14	35	5	7	1	2	5	
	58.9%	57%	68.1%			69.0%	68.4%	40.9%	60.9%	60%	58.3%	61.4%	71.4%	87.5%	100.0%	66.7%	26.3%	
Very Unsatisfied	44	23	15	1	1	9	6	13	9	4	10	22	2	1	-	1	14	
	41.1%	43%	31.9%	100.0%	100%	31.0%	31.6%	59.1%	39.1%	40%	41.7%	38.6%	28.6%	12.5%		33.3%	73.7%	



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	519 100%	69 100%	67 100%	60 100%	127 100%	50 100%	49 100%	51 100%	25 100%	1 100%	5 100%	71 100%	74 100%	100 100%	89 100%	183 100%	32 100.0%	93 100.0%	84 100.0%	111 100.0%	193 100.0%
Satisfied [NET] =====	231 44.5%	29 42.0%	25 37.3%	27 45.0%	62 48.8%	22 44.0%	29 59.2%	18 35.3%	12 48.0%	1 100%	2 40.0%	28 39.4%	27 36.5%	50 50.0%	40 44.9%	84 45.9%	18 56.2%	42 45.2%	47 56.0%	47 42.3%	76 39.4%
Very Satisfied	113 48.9%	12 41.4%	12 48.0%	12 44.4%	31 50.0%	8 36.4%	13 44.8%	14 77.8%	6 50.0%	1 100%	1 50.0%	13 46.4%	14 51.9%	21 42.0%	23 57.5%	40 47.6%	7 38.9%	21 50.0%	26 55.3%	23 48.9%	35 46.1%
Somewhat Satisfied	118 51.1%	17 58.6%	13 52.0%	15 55.6%	31 50.0%	14 63.6%	16 55.2%	4 22.2%	6 50.0%	- 50.0%	1 53.6%	15 48.1%	13 58.0%	29 42.5%	17 52.4%	44 61.1%	11 61.1%	21 50.0%	21 44.7%	24 51.1%	41 53.9%
Neutral	181 34.9%	24 34.8%	28 41.8%	20 33.3%	37 29.1%	15 30.0%	16 32.7%	27 52.9%	8 32.0%	- 20.0%	1 36.6%	26 37.8%	28 35.0%	35 29.2%	26 36.1%	66 25.0%	8 25.0%	34 36.6%	23 27.4%	38 34.2%	75 38.9%
Unsatisfied [NET] =====	107 20.6%	16 23.2%	14 20.9%	13 21.7%	28 22.0%	13 26.0%	4 8.2%	6 11.8%	5 20.0%	- 40.0%	2 23.9%	17 25.7%	19 25.7%	15 15.0%	23 25.8%	33 18.0%	6 18.8%	17 18.3%	14 16.7%	26 23.4%	42 21.8%
Somewhat Unsatisfied	63 58.9%	12 75.0%	6 42.9%	7 53.8%	16 57.1%	8 61.5%	3 75.0%	3 50.0%	5 100%	- 50.0%	1 58.8%	10 73.7%	14 60.0%	9 56.5%	13 51.5%	17 50.0%	3 50.0%	11 64.7%	8 57.1%	14 53.8%	25 59.5%
Very Unsatisfied	44 41.1%	4 25.0%	8 57.1%	6 46.2%	12 42.9%	5 38.5%	1 25.0%	3 50.0%	- 50.0%	- 50.0%	1 41.2%	7 26.3%	5 40.0%	6 43.5%	10 48.5%	16 50.0%	3 35.3%	6 42.9%	6 46.2%	12 46.2%	17 40.5%



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	519	46	441	488	31	262	242	20	105	102	18	77	7	40	11	29	10	6	4
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	231	24	196	216	15	101	91	10	68	40	9	29	2	18	4	14	4	3	1
=====	44.5%	52.2%	44.4%	44.3%	48.4%	38.5%	37.6%	50.0%	64.8%	39.2%	50.0%	37.7%	28.6%	45.0%	36.4%	48.3%	40.0%	50%	25.0%
Very Satisfied	113	9	100	103	10	49	43	6	34	20	4	14	2	8	3	5	2	2	-
	48.9%	37.5%	51.0%	47.7%	66.7%	48.5%	47.3%	60.0%	50.0%	50.0%	44.4%	48.3%	100.0%	44.4%	75.0%	35.7%	50.0%	67%	
Somewhat Satisfied	118	15	96	113	5	52	48	4	34	20	5	15	-	10	1	9	2	1	1
	51.1%	62.5%	49.0%	52.3%	33.3%	51.5%	52.7%	40.0%	50.0%	50.0%	55.6%	51.7%		55.6%	25.0%	64.3%	50.0%	33%	100%
Neutral	181	11	160	176	5	99	97	2	26	37	6	28	3	15	5	10	4	2	2
	34.9%	23.9%	36.3%	36.1%	16.1%	37.8%	40.1%	10.0%	24.8%	36.3%	33.3%	36.4%	42.9%	37.5%	45.5%	34.5%	40.0%	33%	50.0%
Unsatisfied [NET]	107	11	85	96	11	62	54	8	11	25	3	20	2	7	2	5	2	1	1
=====	20.6%	23.9%	19.3%	19.7%	35.5%	23.7%	22.3%	40.0%	10.5%	24.5%	16.7%	26.0%	28.6%	17.5%	18.2%	17.2%	20.0%	17%	25.0%
Somewhat Unsatisfied	63	6	54	57	6	31	28	3	10	17	3	12	2	4	1	3	1	-	1
	58.9%	54.5%	63.5%	59.4%	54.5%	50.0%	51.9%	37.5%	90.9%	68.0%	100%	60.0%	100.0%	57.1%	50.0%	60.0%	50.0%		100%
Very Unsatisfied	44	5	31	39	5	31	26	5	1	8	-	8	-	3	1	2	1	1	-
	41.1%	45.5%	36.5%	40.6%	45.5%	50.0%	48.1%	62.5%	9.1%	32.0%		40.0%		42.9%	50.0%	40.0%	50.0%	100%	



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	40	24	16	-	5	5	4	9	11	6	4	26	6	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	18	12	6	-	3	2	1	4	4	4	1	12	5	1	-	-	-	
=====	45.0%	50%	37.5%		60.0%	40.0%	25.0%	44.4%	36.4%	67%	25.0%	46.2%	83.3%	50.0%				
Very Satisfied	8	4	4	-	-	-	1	4	3	-	-	5	4	-	-	-	-	
	44.4%	33%	66.7%				100%	100%	75.0%			41.7%	80.0%					
Somewhat Satisfied	10	8	2	-	3	2	-	-	1	4	1	7	1	1	-	-	-	
	55.6%	67%	33.3%		100%	100%			25.0%	100%	100.0%	58.3%	20.0%	100%				
Neutral	15	7	8	-	2	3	1	4	3	2	1	10	1	1	-	-	2	
	37.5%	29%	50.0%		40.0%	60.0%	25.0%	44.4%	27.3%	33%	25.0%	38.5%	16.7%	50.0%			66.7%	
Unsatisfied [NET]	7	5	2	-	-	-	2	1	4	-	2	4	-	-	-	-	1	
=====	17.5%	21%	12.5%				50.0%	11.1%	36.4%		50.0%	15.4%					33.3%	
Somewhat Unsatisfied	4	3	1	-	-	-	2	-	2	-	2	1	-	-	-	-	1	
	57.1%	60%	50.0%				100%		50.0%		100.0%	25.0%					100%	
Very Unsatisfied	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	-	
	42.9%	40%	50.0%					100%	50.0%			75.0%						



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	11	5	6	-	1	-	2	3	4	1	1	6	3	1	-	-	1	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	4	2	2	-	1	-	-	1	2	-	1	1	3	-	-	-	-	
=====	36.4%	40%	33.3%	-	100%	-	-	33.3%	50.0%	-	100.0%	16.7%	100.0%	-	-	-	-	
Very Satisfied	3	1	2	-	-	-	-	1	2	-	-	1	3	-	-	-	-	
	75.0%	50%	100.0%	-	-	-	-	100%	100%	-	-	100%	100.0%	-	-	-	-	
Somewhat Satisfied	1	1	-	-	1	-	-	-	-	-	1	-	-	-	-	-	-	
	25.0%	50%	-	-	100%	-	-	-	-	-	100.0%	-	-	-	-	-	-	
Neutral	5	2	3	-	-	-	1	2	1	1	-	3	-	1	-	-	1	
	45.5%	40%	50.0%	-	-	-	50.0%	66.7%	25.0%	100%	-	50.0%	-	100%	-	-	100%	
Unsatisfied [NET]	2	1	1	-	-	-	1	-	1	-	-	2	-	-	-	-	-	
=====	18.2%	20%	16.7%	-	-	-	50.0%	-	25.0%	-	-	33.3%	-	-	-	-	-	
Somewhat Unsatisfied	1	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	50.0%	100%	-	-	-	-	100%	-	-	-	-	50.0%	-	-	-	-	-	
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	-	100.0%	-	-	-	-	-	100%	-	-	50.0%	-	-	-	-	-	



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	19	10	-	4	5	2	6	7	5	3	20	3	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	10	4	-	2	2	1	3	2	4	-	11	2	1	-	-	-	
=====	48.3%	53%	40.0%		50.0%	40.0%	50.0%	50.0%	28.6%	80%		55.0%	66.7%	100%				
Very Satisfied	5	3	2	-	-	-	1	3	1	-	-	4	1	-	-	-	-	
	35.7%	30%	50.0%				100%	100%	50.0%			36.4%	50.0%					
Somewhat Satisfied	9	7	2	-	2	2	-	-	1	4	-	7	1	1	-	-	-	
	64.3%	70%	50.0%		100%	100%			50.0%	100%		63.6%	50.0%	100%				
Neutral	10	5	5	-	2	3	-	2	2	1	1	7	1	-	-	-	1	
	34.5%	26%	50.0%		50.0%	60.0%		33.3%	28.6%	20%	33.3%	35.0%	33.3%				50.0%	
Unsatisfied [NET]	5	4	1	-	-	-	1	1	3	-	2	2	-	-	-	-	1	
=====	17.2%	21%	10.0%				50.0%	16.7%	42.9%		66.7%	10.0%					50.0%	
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	2	-	2	-	-	-	-	-	1	
	60.0%	50%	100.0%				100%		66.7%		100.0%						100%	
Very Unsatisfied	2	2	-	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	40.0%	50%						100%	33.3%			100%						



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10	7	2	-	1	-	-	-	3	5	5	3	1	1	-	-	-
	100%	100%	100.0%		100%				100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	4	3	1	-	-	-	-	-	2	2	3	1	-	-	-	-	-
=====	40.0%	43%	50.0%						66.7%	40%	60.0%	33.3%					
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	50.0%	67%							50.0%	50%	66.7%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	50.0%	33%	100.0%						50.0%	50%	33.3%	100%					
Neutral	4	3	1	-	1	-	-	-	-	2	-	2	1	1	-	-	-
	40.0%	43%	50.0%		100%					40%		66.7%	100.0%	100%			
Unsatisfied [NET]	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
=====	20.0%	14%							33.3%	20%	40.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	50.0%	100%								100%	50.0%						
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	50.0%								100%		50.0%						



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	4	1	-	1	-	-	-	3	2	4	1	-	1	-	-	-	
	100%	100%	100.0%		100%				100%	100%	100.0%	100%		100%				
Satisfied [NET]	3	3	-	-	-	-	-	-	2	1	3	-	-	-	-	-	-	
=====	50.0%	75%							66.7%	50%	75.0%							
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	66.7%	67%							50.0%	100%	66.7%							
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	33.3%	33%							50.0%		33.3%							
Neutral	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	-	
	33.3%	25%	100.0%		100%					50%		100%		100%				
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	16.7%								33.3%		25.0%							
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	100%								100%		100.0%							



Q10_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 County efforts to combat opioid addiction
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	4	3	1	-	-	-	-	-	-	3	1	2	1	-	-	-	-	
	100%	100%	100.0%							100%	100.0%	100%	100.0%					
Satisfied [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	25.0%		100.0%							33%		50.0%						
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%		100.0%							100%		100%						
Neutral	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	50.0%	67%								33%		50.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	25.0%	33%								33%	100.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1258	599	610	8	22	251	292	234	246	187	187	780	112	138	15	21	149
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	1051	508	514	3	16	202	253	193	206	165	159	683	87	110	9	12	99
=====	83.5%	85%	84.3%	37.5%	72.7%	80.5%	86.6%	82.5%	83.7%	88%	85.0%	87.6%	77.7%	79.7%	60.0%	57.1%	66.4%
Very Satisfied	608	289	305	3	8	115	149	100	128	100	92	397	56	68	3	6	45
	48.3%	48%	50.0%	37.5%	36.4%	45.8%	51.0%	42.7%	52.0%	53%	49.2%	50.9%	50.0%	49.3%	20.0%	28.6%	30.2%
Somewhat Satisfied	443	219	209	-	8	87	104	93	78	65	67	286	31	42	6	6	54
	35.2%	37%	34.3%		36.4%	34.7%	35.6%	39.7%	31.7%	35%	35.8%	36.7%	27.7%	30.4%	40.0%	28.6%	36.2%
Neutral	126	57	54	3	5	32	25	18	23	18	21	58	19	20	5	5	27
	10.0%	9.5%	8.9%	37.5%	22.7%	12.7%	8.6%	7.7%	9.3%	9.6%	11.2%	7.4%	17.0%	14.5%	33.3%	23.8%	18.1%
Unsatisfied [NET]	81	34	42	2	1	17	14	23	17	4	7	39	6	8	1	4	23
=====	6.4%	5.7%	6.9%	25.0%	4.5%	6.8%	4.8%	9.8%	6.9%	2.1%	3.7%	5.0%	5.4%	5.8%	6.7%	19.0%	15.4%
Somewhat Unsatisfied	58	23	31	1	1	10	10	16	12	4	4	28	5	7	1	1	16
	4.6%	3.8%	5.1%	12.5%	4.5%	4.0%	3.4%	6.8%	4.9%	2.1%	2.1%	3.6%	4.5%	5.1%	6.7%	4.8%	10.7%
Very Unsatisfied	23	11	11	1	-	7	4	7	5	-	3	11	1	1	-	3	7
	1.8%	1.8%	1.8%	12.5%		2.8%	1.4%	3.0%	2.0%		1.6%	1.4%	0.9%	0.7%		14.3%	4.7%



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1258	214	163	127	269	110	105	143	77	1	25	226	209	224	202	394	54	160	164	276	592
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1051	183	130	112	222	93	86	124	65	1	21	197	166	191	168	327	44	127	139	231	501
=====	83.5%	85.5%	79.8%	88.2%	82.5%	84.5%	81.9%	86.7%	84.4%	100%	84.0%	87.2%	79.4%	85.3%	83.2%	83.0%	81.5%	79.4%	84.8%	83.7%	84.6%
Very Satisfied	608	88	78	71	131	61	51	71	37	1	11	108	95	109	93	201	25	73	75	133	300
	48.3%	41.1%	47.9%	55.9%	48.7%	55.5%	48.6%	49.7%	48.1%	100%	44.0%	47.8%	45.5%	48.7%	46.0%	51.0%	46.3%	45.6%	45.7%	48.2%	50.7%
Somewhat Satisfied	443	95	52	41	91	32	35	53	28	-	10	89	71	82	75	126	19	54	64	98	201
	35.2%	44.4%	31.9%	32.3%	33.8%	29.1%	33.3%	37.1%	36.4%	-	40.0%	39.4%	34.0%	36.6%	37.1%	32.0%	35.2%	33.8%	39.0%	35.5%	34.0%
Neutral	126	20	20	9	28	12	11	10	9	-	2	17	29	18	20	41	9	23	16	28	50
	10.0%	9.3%	12.3%	7.1%	10.4%	10.9%	10.5%	7.0%	11.7%	-	8.0%	7.5%	13.9%	8.0%	9.9%	10.4%	16.7%	14.4%	9.8%	10.1%	8.4%
Unsatisfied [NET]	81	11	13	6	19	5	8	9	3	-	2	12	14	15	14	26	1	10	9	17	41
=====	6.4%	5.1%	8.0%	4.7%	7.1%	4.5%	7.6%	6.3%	3.9%	-	8.0%	5.3%	6.7%	6.7%	6.9%	6.6%	1.9%	6.2%	5.5%	6.2%	6.9%
Somewhat Unsatisfied	58	9	8	4	10	4	7	7	3	-	2	8	11	13	9	17	1	6	5	14	31
	4.6%	4.2%	4.9%	3.1%	3.7%	3.6%	6.7%	4.9%	3.9%	-	8.0%	3.5%	5.3%	5.8%	4.5%	4.3%	1.9%	3.8%	3.0%	5.1%	5.2%
Very Unsatisfied	23	2	5	2	9	1	1	2	-	-	-	4	3	2	5	9	-	4	4	3	10
	1.8%	0.9%	3.1%	1.6%	3.3%	0.9%	1.0%	1.4%	-	-	-	1.8%	1.4%	0.9%	2.5%	2.3%	-	2.5%	2.4%	1.1%	1.7%



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1258	95	1088	1199	59	668	635	33	136	336	83	232	21	97	35	62	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1051	78	921	1003	48	560	533	27	106	285	71	198	16	82	28	54	18	9	9
=====	83.5%	82.1%	84.7%	83.7%	81.4%	83.8%	83.9%	81.8%	77.9%	84.8%	85.5%	85.3%	76.2%	84.5%	80.0%	87.1%	85.7%	82%	90.0%
Very Satisfied	608	47	538	583	25	320	307	13	62	166	40	118	8	51	14	37	9	5	4
	48.3%	49.5%	49.4%	48.6%	42.4%	47.9%	48.3%	39.4%	45.6%	49.4%	48.2%	50.9%	38.1%	52.6%	40.0%	59.7%	42.9%	45%	40.0%
Somewhat Satisfied	443	31	383	420	23	240	226	14	44	119	31	80	8	31	14	17	9	4	5
	35.2%	32.6%	35.2%	35.0%	39.0%	35.9%	35.6%	42.4%	32.4%	35.4%	37.3%	34.5%	38.1%	32.0%	40.0%	27.4%	42.9%	36%	50.0%
Neutral	126	10	100	119	7	57	54	3	24	32	6	22	4	10	4	6	3	2	1
	10.0%	10.5%	9.2%	9.9%	11.9%	8.5%	8.5%	9.1%	17.6%	9.5%	7.2%	9.5%	19.0%	10.3%	11.4%	9.7%	14.3%	18%	10.0%
Unsatisfied [NET]	81	7	67	77	4	51	48	3	6	19	6	12	1	5	3	2	-	-	-
=====	6.4%	7.4%	6.2%	6.4%	6.8%	7.6%	7.6%	9.1%	4.4%	5.7%	7.2%	5.2%	4.8%	5.2%	8.6%	3.2%	-	-	-
Somewhat Unsatisfied	58	4	48	56	2	35	34	1	5	16	6	9	1	2	2	-	-	-	-
	4.6%	4.2%	4.4%	4.7%	3.4%	5.2%	5.4%	3.0%	3.7%	4.8%	7.2%	3.9%	4.8%	2.1%	5.7%	-	-	-	-
Very Unsatisfied	23	3	19	21	2	16	14	2	1	3	-	3	-	3	1	2	-	-	-
	1.8%	3.2%	1.7%	1.8%	3.4%	2.4%	2.2%	6.1%	0.7%	0.9%	-	1.3%	-	3.1%	2.9%	3.2%	-	-	-



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	97	52	45	-	7	8	7	18	36	21	13	69	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	82	46	36	-	5	7	7	14	30	19	11	60	7	6	-	1	4	
=====	84.5%	88%	80.0%		71.4%	87.5%	100%	77.8%	83.3%	90%	84.6%	87.0%	70.0%	85.7%		100.0%	80.0%	
Very Satisfied	51	28	23	-	2	5	5	6	18	15	8	36	7	5	-	1	1	
	52.6%	54%	51.1%		28.6%	62.5%	71.4%	33.3%	50.0%	71%	61.5%	52.2%	70.0%	71.4%		100.0%	20.0%	
Somewhat Satisfied	31	18	13	-	3	2	2	8	12	4	3	24	-	1	-	-	3	
	32.0%	35%	28.9%		42.9%	25.0%	28.6%	44.4%	33.3%	19%	23.1%	34.8%		14.3%			60.0%	
Neutral	10	5	5	-	2	1	-	2	3	2	2	7	2	-	-	-	-	
	10.3%	9.6%	11.1%		28.6%	12.5%		11.1%	8.3%	9.5%	15.4%	10.1%	20.0%					
Unsatisfied [NET]	5	1	4	-	-	-	-	2	3	-	-	2	1	1	-	-	1	
=====	5.2%	1.9%	8.9%					11.1%	8.3%			2.9%	10.0%	14.3%			20.0%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	-	-	1	1	-	-	-	
	2.1%		4.4%					11.1%					10.0%	14.3%				
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
	3.1%	1.9%	4.4%						8.3%			2.9%					20.0%	



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	28	18	10	-	3	1	2	4	12	6	2	21	3	4	-	1	2	
=====	80.0%	95%	62.5%		100%	100%	100%	57.1%	80.0%	86%	66.7%	84.0%	60.0%	80.0%		100.0%	100%	
Very Satisfied	14	10	4	-	1	1	1	1	5	5	2	10	3	3	-	1	-	
	40.0%	53%	25.0%		33.3%	100%	50.0%	14.3%	33.3%	71%	66.7%	40.0%	60.0%	60.0%		100.0%		
Somewhat Satisfied	14	8	6	-	2	-	1	3	7	1	-	11	-	1	-	-	2	
	40.0%	42%	37.5%		66.7%		50.0%	42.9%	46.7%	14%		44.0%		20.0%			100%	
Neutral	4	1	3	-	-	-	-	1	2	1	1	3	1	-	-	-	-	
	11.4%	5.3%	18.8%					14.3%	13.3%	14%	33.3%	12.0%	20.0%					
Unsatisfied [NET]	3	-	3	-	-	-	-	2	1	-	-	1	1	1	-	-	-	
=====	8.6%		18.8%					28.6%	6.7%			4.0%	20.0%	20.0%				
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	-	-	1	1	-	-	-	
	5.7%		12.5%					28.6%					20.0%	20.0%				
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.9%		6.2%						6.7%			4.0%						



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	62	33	29	-	4	7	5	11	21	14	10	44	5	2	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	54	28	26	-	2	6	5	10	18	13	9	39	4	2	-	2	
=====	87.1%	85%	89.7%		50.0%	85.7%	100%	90.9%	85.7%	93%	90.0%	88.6%	80.0%	100%		66.7%	
Very Satisfied	37	18	19	-	1	4	4	5	13	10	6	26	4	2	-	1	
	59.7%	55%	65.5%		25.0%	57.1%	80.0%	45.5%	61.9%	71%	60.0%	59.1%	80.0%	100%		33.3%	
Somewhat Satisfied	17	10	7	-	1	2	1	5	5	3	3	13	-	-	-	1	
	27.4%	30%	24.1%		25.0%	28.6%	20.0%	45.5%	23.8%	21%	30.0%	29.5%				33.3%	
Neutral	6	4	2	-	2	1	-	1	1	1	1	4	1	-	-	-	
	9.7%	12%	6.9%		50.0%	14.3%		9.1%	4.8%	7.1%	10.0%	9.1%	20.0%				
Unsatisfied [NET]	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	1	
=====	3.2%	3.0%	3.4%						9.5%			2.3%				33.3%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	1	
	3.2%	3.0%	3.4%						9.5%			2.3%				33.3%	



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	14	6	-	1	1	1	3	6	7	6	11	1	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	18	12	6	-	1	-	1	3	5	7	5	10	-	1	-	-	2
=====	85.7%	86%	100.0%		100%		100%	100%	83.3%	100%	83.3%	90.9%		100%			100%
Very Satisfied	9	7	2	-	-	-	-	1	5	3	3	6	-	-	-	-	-
	42.9%	50%	33.3%					33.3%	83.3%	43%	50.0%	54.5%					
Somewhat Satisfied	9	5	4	-	1	-	1	2	-	4	2	4	-	1	-	-	2
	42.9%	36%	66.7%		100%		100%	66.7%		57%	33.3%	36.4%		100%			100%
Neutral	3	2	-	-	-	1	-	-	1	-	1	1	1	-	-	-	-
	14.3%	14%				100%			16.7%		16.7%	9.1%		100.0%			



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	9	7	2	-	1	-	-	2	3	3	3	4	-	1	-	-	1	
=====	81.8%	88%	100.0%		100%			100%	75.0%	100%	75.0%	80.0%		100%			100%	
Very Satisfied	5	5	-	-	-	-	-	1	3	1	3	2	-	-	-	-	-	
	45.5%	62%						50.0%	75.0%	33%	75.0%	40.0%						
Somewhat Satisfied	4	2	2	-	1	-	-	1	-	2	-	2	-	1	-	-	1	
	36.4%	25%	100.0%		100%			50.0%		67%		40.0%		100%			100%	
Neutral	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-	
	18.2%	12%				100%			25.0%		25.0%	20.0%						



Q11_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP								EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN						
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1		
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%		
Satisfied [NET]	9	5	4	-	-	-	1	1	2	4	2	6	-	-	-	-	1		
=====	90.0%	83%	100.0%				100%	100%	100%	100%	100.0%	100%					100%		
Very Satisfied	4	2	2	-	-	-	-	-	2	2	-	4	-	-	-	-	-		
	40.0%	33%	50.0%						100%	50%		66.7%							
Somewhat Satisfied	5	3	2	-	-	-	1	1	-	2	2	2	-	-	-	-	1		
	50.0%	50%	50.0%				100%	100%		50%	100.0%	33.3%					100%		
Neutral	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-		
	10.0%	17%											100.0%						



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1258	599	610	8	22	251	292	234	246	187	187	780	112	138	15	21	149	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	1051	508	514	3	16	202	253	193	206	165	159	683	87	110	9	12	99	
=====	83.5%	85%	84.3%	37.5%	72.7%	80.5%	86.6%	82.5%	83.7%	88%	85.0%	87.6%	77.7%	79.7%	60.0%	57.1%	66.4%	
Very Satisfied	608	289	305	3	8	115	149	100	128	100	92	397	56	68	3	6	45	
	57.8%	57%	59.3%	100.0%	50.0%	56.9%	58.9%	51.8%	62.1%	61%	57.9%	58.1%	64.4%	61.8%	33.3%	50.0%	45.5%	
Somewhat Satisfied	443	219	209	-	8	87	104	93	78	65	67	286	31	42	6	6	54	
	42.2%	43%	40.7%		50.0%	43.1%	41.1%	48.2%	37.9%	39%	42.1%	41.9%	35.6%	38.2%	66.7%	50.0%	54.5%	
Neutral	126	57	54	3	5	32	25	18	23	18	21	58	19	20	5	5	27	
	10.0%	9.5%	8.9%	37.5%	22.7%	12.7%	8.6%	7.7%	9.3%	9.6%	11.2%	7.4%	17.0%	14.5%	33.3%	23.8%	18.1%	
Unsatisfied [NET]	81	34	42	2	1	17	14	23	17	4	7	39	6	8	1	4	23	
=====	6.4%	5.7%	6.9%	25.0%	4.5%	6.8%	4.8%	9.8%	6.9%	2.1%	3.7%	5.0%	5.4%	5.8%	6.7%	19.0%	15.4%	
Somewhat Unsatisfied	58	23	31	1	1	10	10	16	12	4	4	28	5	7	1	1	16	
	71.6%	68%	73.8%	50.0%	100%	58.8%	71.4%	69.6%	70.6%	100%	57.1%	71.8%	83.3%	87.5%	100.0%	25.0%	69.6%	
Very Unsatisfied	23	11	11	1	-	7	4	7	5	-	3	11	1	1	-	3	7	
	28.4%	32%	26.2%	50.0%		41.2%	28.6%	30.4%	29.4%		42.9%	28.2%	16.7%	12.5%		75.0%	30.4%	



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1258 100%	214 100%	163 100%	127 100%	269 100%	110 100%	105 100%	143 100%	77 100%	1 100%	25 100%	226 100%	209 100%	224 100%	202 100%	394 100%	54 100.0%	160 100.0%	164 100.0%	276 100.0%	592 100.0%
Satisfied [NET] =====	1051 83.5%	183 85.5%	130 79.8%	112 88.2%	222 82.5%	93 84.5%	86 81.9%	124 86.7%	65 84.4%	1 100%	21 84.0%	197 87.2%	166 79.4%	191 85.3%	168 83.2%	327 83.0%	44 81.5%	127 79.4%	139 84.8%	231 83.7%	501 84.6%
Very Satisfied	608 57.8%	88 48.1%	78 60.0%	71 63.4%	131 59.0%	61 65.6%	51 59.3%	71 57.3%	37 56.9%	1 100%	11 52.4%	108 54.8%	95 57.2%	109 57.1%	93 55.4%	201 61.5%	25 56.8%	73 57.5%	75 54.0%	133 57.6%	300 59.9%
Somewhat Satisfied	443 42.2%	95 51.9%	52 40.0%	41 36.6%	91 41.0%	32 34.4%	35 40.7%	53 42.7%	28 43.1%	- 47.6%	10 45.2%	89 42.8%	71 42.9%	82 44.6%	75 38.5%	126 43.2%	19 43.2%	54 42.5%	64 46.0%	98 42.4%	201 40.1%
Neutral	126 10.0%	20 9.3%	20 12.3%	9 7.1%	28 10.4%	12 10.9%	11 10.5%	10 7.0%	9 11.7%	- 8.0%	2 7.5%	17 13.9%	29 8.0%	18 9.9%	20 10.4%	41 16.7%	9 16.7%	23 14.4%	16 9.8%	28 10.1%	50 8.4%
Unsatisfied [NET] =====	81 6.4%	11 5.1%	13 8.0%	6 4.7%	19 7.1%	5 4.5%	8 7.6%	9 6.3%	3 3.9%	- 8.0%	2 5.3%	12 6.7%	14 6.7%	15 6.9%	14 6.6%	26 1.9%	1 1.9%	10 6.2%	9 5.5%	17 6.2%	41 6.9%
Somewhat Unsatisfied	58 71.6%	9 81.8%	8 61.5%	4 66.7%	10 52.6%	4 80.0%	7 87.5%	7 77.8%	3 100%	- 100%	2 66.7%	8 78.6%	11 86.7%	13 64.3%	9 65.4%	17 100.0%	1 60.0%	6 55.6%	5 82.4%	14 75.6%	31 75.6%
Very Unsatisfied	23 28.4%	2 18.2%	5 38.5%	2 33.3%	9 47.4%	1 20.0%	1 12.5%	2 22.2%	- 22.2%	- 33.3%	- 21.4%	4 13.3%	3 35.7%	2 34.6%	5 34.6%	9 34.6%	- 40.0%	4 44.4%	4 17.6%	3 17.6%	10 24.4%



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1258	95	1088	1199	59	668	635	33	136	336	83	232	21	97	35	62	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1051	78	921	1003	48	560	533	27	106	285	71	198	16	82	28	54	18	9	9
=====	83.5%	82.1%	84.7%	83.7%	81.4%	83.8%	83.9%	81.8%	77.9%	84.8%	85.5%	85.3%	76.2%	84.5%	80.0%	87.1%	85.7%	82%	90.0%
Very Satisfied	608	47	538	583	25	320	307	13	62	166	40	118	8	51	14	37	9	5	4
	57.8%	60.3%	58.4%	58.1%	52.1%	57.1%	57.6%	48.1%	58.5%	58.2%	56.3%	59.6%	50.0%	62.2%	50.0%	68.5%	50.0%	56%	44.4%
Somewhat Satisfied	443	31	383	420	23	240	226	14	44	119	31	80	8	31	14	17	9	4	5
	42.2%	39.7%	41.6%	41.9%	47.9%	42.9%	42.4%	51.9%	41.5%	41.8%	43.7%	40.4%	50.0%	37.8%	50.0%	31.5%	50.0%	44%	55.6%
Neutral	126	10	100	119	7	57	54	3	24	32	6	22	4	10	4	6	3	2	1
	10.0%	10.5%	9.2%	9.9%	11.9%	8.5%	8.5%	9.1%	17.6%	9.5%	7.2%	9.5%	19.0%	10.3%	11.4%	9.7%	14.3%	18%	10.0%
Unsatisfied [NET]	81	7	67	77	4	51	48	3	6	19	6	12	1	5	3	2	-	-	-
=====	6.4%	7.4%	6.2%	6.4%	6.8%	7.6%	7.6%	9.1%	4.4%	5.7%	7.2%	5.2%	4.8%	5.2%	8.6%	3.2%	-	-	-
Somewhat Unsatisfied	58	4	48	56	2	35	34	1	5	16	6	9	1	2	2	-	-	-	-
	71.6%	57.1%	71.6%	72.7%	50.0%	68.6%	70.8%	33.3%	83.3%	84.2%	100%	75.0%	100.0%	40.0%	66.7%	-	-	-	-
Very Unsatisfied	23	3	19	21	2	16	14	2	1	3	-	3	-	3	1	2	-	-	-
	28.4%	42.9%	28.4%	27.3%	50.0%	31.4%	29.2%	66.7%	16.7%	15.8%	-	25.0%	-	60.0%	33.3%	100.0%	-	-	-



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	97	52	45	-	7	8	7	18	36	21	13	69	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	82	46	36	-	5	7	7	14	30	19	11	60	7	6	-	1	4	
=====	84.5%	88%	80.0%		71.4%	87.5%	100%	77.8%	83.3%	90%	84.6%	87.0%	70.0%	85.7%		100.0%	80.0%	
Very Satisfied	51	28	23	-	2	5	5	6	18	15	8	36	7	5	-	1	1	
	62.2%	61%	63.9%		40.0%	71.4%	71.4%	42.9%	60.0%	79%	72.7%	60.0%	100.0%	83.3%		100.0%	25.0%	
Somewhat Satisfied	31	18	13	-	3	2	2	8	12	4	3	24	-	1	-	-	3	
	37.8%	39%	36.1%		60.0%	28.6%	28.6%	57.1%	40.0%	21%	27.3%	40.0%		16.7%			75.0%	
Neutral	10	5	5	-	2	1	-	2	3	2	2	7	2	-	-	-	-	
	10.3%	9.6%	11.1%		28.6%	12.5%		11.1%	8.3%	9.5%	15.4%	10.1%	20.0%					
Unsatisfied [NET]	5	1	4	-	-	-	-	2	3	-	-	2	1	1	-	-	1	
=====	5.2%	1.9%	8.9%					11.1%	8.3%			2.9%	10.0%	14.3%			20.0%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	-	-	1	1	-	-	-	
	40.0%		50.0%					100%					100.0%	100%				
Very Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	2	-	-	-	-	1	
	60.0%	100%	50.0%						100%			100%					100%	



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	28	18	10	-	3	1	2	4	12	6	2	21	3	4	-	1	2	
=====	80.0%	95%	62.5%		100%	100%	100%	57.1%	80.0%	86%	66.7%	84.0%	60.0%	80.0%		100.0%	100%	
Very Satisfied	14	10	4	-	1	1	1	1	5	5	2	10	3	3	-	1	-	
	50.0%	56%	40.0%		33.3%	100%	50.0%	25.0%	41.7%	83%	100.0%	47.6%	100.0%	75.0%		100.0%		
Somewhat Satisfied	14	8	6	-	2	-	1	3	7	1	-	11	-	1	-	-	2	
	50.0%	44%	60.0%		66.7%		50.0%	75.0%	58.3%	17%		52.4%		25.0%			100%	
Neutral	4	1	3	-	-	-	-	1	2	1	1	3	1	-	-	-	-	
	11.4%	5.3%	18.8%					14.3%	13.3%	14%	33.3%	12.0%	20.0%					
Unsatisfied [NET]	3	-	3	-	-	-	-	2	1	-	-	1	1	1	-	-	-	
=====	8.6%		18.8%					28.6%	6.7%			4.0%	20.0%	20.0%				
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	-	-	1	1	-	-	-	
	66.7%		66.7%					100%					100.0%	100%				
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%		33.3%						100%			100%						



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	62	33	29	-	4	7	5	11	21	14	10	44	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	54	28	26	-	2	6	5	10	18	13	9	39	4	2	-	-	2	
=====	87.1%	85%	89.7%		50.0%	85.7%	100%	90.9%	85.7%	93%	90.0%	88.6%	80.0%	100%			66.7%	
Very Satisfied	37	18	19	-	1	4	4	5	13	10	6	26	4	2	-	-	1	
	68.5%	64%	73.1%		50.0%	66.7%	80.0%	50.0%	72.2%	77%	66.7%	66.7%	100.0%	100%			50.0%	
Somewhat Satisfied	17	10	7	-	1	2	1	5	5	3	3	13	-	-	-	-	1	
	31.5%	36%	26.9%		50.0%	33.3%	20.0%	50.0%	27.8%	23%	33.3%	33.3%					50.0%	
Neutral	6	4	2	-	2	1	-	1	1	1	1	4	1	-	-	-	-	
	9.7%	12%	6.9%		50.0%	14.3%		9.1%	4.8%	7.1%	10.0%	9.1%	20.0%					
Unsatisfied [NET]	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
=====	3.2%	3.0%	3.4%						9.5%			2.3%					33.3%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	100%	100%	100.0%						100%			100%					100%	



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	14	6	-	1	1	1	3	6	7	6	11	1	1	-	2	
	100%	100%	100.0%	-	100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	100%	
Satisfied [NET]	18	12	6	-	1	-	1	3	5	7	5	10	-	1	-	2	
=====	85.7%	86%	100.0%	-	100%	-	100%	100%	83.3%	100%	83.3%	90.9%	-	100%	-	100%	
Very Satisfied	9	7	2	-	-	-	-	1	5	3	3	6	-	-	-	-	
	50.0%	58%	33.3%	-	-	-	-	33.3%	100%	43%	60.0%	60.0%	-	-	-	-	
Somewhat Satisfied	9	5	4	-	1	-	1	2	-	4	2	4	-	1	-	2	
	50.0%	42%	66.7%	-	100%	-	100%	66.7%	-	57%	40.0%	40.0%	-	100%	-	100%	
Neutral	3	2	-	-	-	1	-	-	1	-	1	1	1	-	-	-	
	14.3%	14%	-	-	-	100%	-	-	16.7%	-	16.7%	9.1%	100.0%	-	-	-	



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	9	7	2	-	1	-	-	2	3	3	3	4	-	1	-	-	1	
=====	81.8%	88%	100.0%		100%			100%	75.0%	100%	75.0%	80.0%		100%			100%	
Very Satisfied	5	5	-	-	-	-	-	1	3	1	3	2	-	-	-	-	-	
	55.6%	71%						50.0%	100%	33%	100.0%	50.0%						
Somewhat Satisfied	4	2	2	-	1	-	-	1	-	2	-	2	-	1	-	-	1	
	44.4%	29%	100.0%		100%			50.0%		67%		50.0%		100%			100%	
Neutral	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-	
	18.2%	12%				100%			25.0%		25.0%	20.0%						



Q11_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Maintenance of County parks
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	9	5	4	-	-	-	1	1	2	4	2	6	-	-	-	-	1	
=====	90.0%	83%	100.0%				100%	100%	100%	100%	100.0%	100%					100%	
Very Satisfied	4	2	2	-	-	-	-	-	2	2	-	4	-	-	-	-	-	
	44.4%	40%	50.0%						100%	50%		66.7%						
Somewhat Satisfied	5	3	2	-	-	-	1	1	-	2	2	2	-	-	-	-	1	
	55.6%	60%	50.0%				100%	100%		50%	100.0%	33.3%					100%	
Neutral	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	10.0%	17%											100.0%					



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1202	577	576	8	22	248	284	225	233	166	184	743	108	130	15	20	139	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	1011	486	493	5	19	195	244	189	203	144	155	639	92	107	11	12	102	
=====	84.1%	84%	85.6%	62.5%	86.4%	78.6%	85.9%	84.0%	87.1%	87%	84.2%	86.0%	85.2%	82.3%	73.3%	60.0%	73.4%	
Very Satisfied	608	284	312	3	6	118	142	109	131	92	83	394	64	64	2	7	50	
	50.6%	49%	54.2%	37.5%	27.3%	47.6%	50.0%	48.4%	56.2%	55%	45.1%	53.0%	59.3%	49.2%	13.3%	35.0%	36.0%	
Somewhat Satisfied	403	202	181	2	13	77	102	80	72	52	72	245	28	43	9	5	52	
	33.5%	35%	31.4%	25.0%	59.1%	31.0%	35.9%	35.6%	30.9%	31%	39.1%	33.0%	25.9%	33.1%	60.0%	25.0%	37.4%	
Neutral	118	59	48	1	3	34	23	21	17	15	19	63	11	12	2	2	21	
	9.8%	10%	8.3%	12.5%	13.6%	13.7%	8.1%	9.3%	7.3%	9.0%	10.3%	8.5%	10.2%	9.2%	13.3%	10.0%	15.1%	
Unsatisfied [NET]	73	32	35	2	-	19	17	15	13	7	10	41	5	11	2	6	16	
=====	6.1%	5.5%	6.1%	25.0%		7.7%	6.0%	6.7%	5.6%	4.2%	5.4%	5.5%	4.6%	8.5%	13.3%	30.0%	11.5%	
Somewhat Unsatisfied	50	21	26	-	-	15	14	8	7	5	6	27	3	10	-	4	9	
	4.2%	3.6%	4.5%			6.0%	4.9%	3.6%	3.0%	3.0%	3.3%	3.6%	2.8%	7.7%	20.0%	6.5%		
Very Unsatisfied	23	11	9	2	-	4	3	7	6	2	4	14	2	1	2	2	7	
	1.9%	1.9%	1.6%	25.0%		1.6%	1.1%	3.1%	2.6%	1.2%	2.2%	1.9%	1.9%	0.8%	13.3%	10.0%	5.0%	



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1202	203	161	119	256	103	99	136	77	1	25	220	207	216	199	357	50	155	158	264	564
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1011	169	127	101	211	91	87	120	66	1	22	194	160	187	169	299	38	129	129	227	480
=====	84.1%	83.3%	78.9%	84.9%	82.4%	88.3%	87.9%	88.2%	85.7%	100%	88.0%	88.2%	77.3%	86.6%	84.9%	83.8%	76.0%	83.2%	81.6%	86.0%	85.1%
Very Satisfied	608	98	64	67	127	57	53	78	40	1	13	112	95	111	91	197	23	81	76	124	300
	50.6%	48.3%	39.8%	56.3%	49.6%	55.3%	53.5%	57.4%	51.9%	100%	52.0%	50.9%	45.9%	51.4%	45.7%	55.2%	46.0%	52.3%	48.1%	47.0%	53.2%
Somewhat Satisfied	403	71	63	34	84	34	34	42	26	-	9	82	65	76	78	102	15	48	53	103	180
	33.5%	35.0%	39.1%	28.6%	32.8%	33.0%	34.3%	30.9%	33.8%	-	36.0%	37.3%	31.4%	35.2%	39.2%	28.6%	30.0%	31.0%	33.5%	39.0%	31.9%
Neutral	118	26	21	6	27	7	7	11	8	-	1	18	25	17	19	39	9	18	18	23	48
	9.8%	12.8%	13.0%	5.0%	10.5%	6.8%	7.1%	8.1%	10.4%	-	4.0%	8.2%	12.1%	7.9%	9.5%	10.9%	18.0%	11.6%	11.4%	8.7%	8.5%
Unsatisfied [NET]	73	8	13	12	18	5	5	5	3	-	2	8	22	12	11	19	3	8	11	14	36
=====	6.1%	3.9%	8.1%	10.1%	7.0%	4.9%	5.1%	3.7%	3.9%	-	8.0%	3.6%	10.6%	5.6%	5.5%	5.3%	6.0%	5.2%	7.0%	5.3%	6.4%
Somewhat Unsatisfied	50	7	8	9	10	3	4	2	3	-	2	6	16	10	6	12	2	5	7	9	27
	4.2%	3.4%	5.0%	7.6%	3.9%	2.9%	4.0%	1.5%	3.9%	-	8.0%	2.7%	7.7%	4.6%	3.0%	3.4%	4.0%	3.2%	4.4%	3.4%	4.8%
Very Unsatisfied	23	1	5	3	8	2	1	3	-	-	-	2	6	2	5	7	1	3	4	5	9
	1.9%	0.5%	3.1%	2.5%	3.1%	1.9%	1.0%	2.2%	-	-	-	0.9%	2.9%	0.9%	2.5%	2.0%	2.0%	1.9%	2.5%	1.9%	1.6%



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1202	85	1047	1143	59	631	598	33	134	324	79	224	21	92	31	61	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1011	69	892	961	50	523	497	26	105	288	69	200	19	79	26	53	16	9	7
=====	84.1%	81.2%	85.2%	84.1%	84.7%	82.9%	83.1%	78.8%	78.4%	88.9%	87.3%	89.3%	90.5%	85.9%	83.9%	86.9%	76.2%	82%	70.0%
Very Satisfied	608	34	551	578	30	315	299	16	54	178	46	122	10	49	12	37	12	7	5
	50.6%	40.0%	52.6%	50.6%	50.8%	49.9%	50.0%	48.5%	40.3%	54.9%	58.2%	54.5%	47.6%	53.3%	38.7%	60.7%	57.1%	64%	50.0%
Somewhat Satisfied	403	35	341	383	20	208	198	10	51	110	23	78	9	30	14	16	4	2	2
	33.5%	41.2%	32.6%	33.5%	33.9%	33.0%	33.1%	30.3%	38.1%	34.0%	29.1%	34.8%	42.9%	32.6%	45.2%	26.2%	19.0%	18%	20.0%
Neutral	118	10	95	115	3	60	58	2	22	22	6	15	1	9	4	5	5	2	3
	9.8%	11.8%	9.1%	10.1%	5.1%	9.5%	9.7%	6.1%	16.4%	6.8%	7.6%	6.7%	4.8%	9.8%	12.9%	8.2%	23.8%	18%	30.0%
Unsatisfied [NET]	73	6	60	67	6	48	43	5	7	14	4	9	1	4	1	3	-	-	-
=====	6.1%	7.1%	5.7%	5.9%	10.2%	7.6%	7.2%	15.2%	5.2%	4.3%	5.1%	4.0%	4.8%	4.3%	3.2%	4.9%			
Somewhat Unsatisfied	50	3	42	46	4	33	30	3	6	10	3	6	1	1	1	-	-	-	-
	4.2%	3.5%	4.0%	4.0%	6.8%	5.2%	5.0%	9.1%	4.5%	3.1%	3.8%	2.7%	4.8%	1.1%	3.2%				
Very Unsatisfied	23	3	18	21	2	15	13	2	1	4	1	3	-	3	-	3	-	-	-
	1.9%	3.5%	1.7%	1.8%	3.4%	2.4%	2.2%	6.1%	0.7%	1.2%	1.3%	1.3%		3.3%		4.9%			



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	92	49	43	-	7	8	6	16	36	19	10	66	9	7	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	79	43	36	-	6	7	5	13	31	17	9	57	8	6	-	4	
=====	85.9%	88%	83.7%		85.7%	87.5%	83.3%	81.2%	86.1%	89%	90.0%	86.4%	88.9%	85.7%		80.0%	
Very Satisfied	49	27	22	-	1	7	4	6	18	13	9	31	7	4	-	2	
	53.3%	55%	51.2%		14.3%	87.5%	66.7%	37.5%	50.0%	68%	90.0%	47.0%	77.8%	57.1%		40.0%	
Somewhat Satisfied	30	16	14	-	5	-	1	7	13	4	-	26	1	2	-	2	
	32.6%	33%	32.6%		71.4%		16.7%	43.8%	36.1%	21%		39.4%	11.1%	28.6%		40.0%	
Neutral	9	4	5	-	1	1	1	2	3	1	1	7	-	1	-	-	
	9.8%	8.2%	11.6%		14.3%	12.5%	16.7%	12.5%	8.3%	5.3%	10.0%	10.6%		14.3%			
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	2	1	-	-	1	
=====	4.3%	4.1%	4.7%					6.2%	5.6%	5.3%		3.0%	11.1%			20.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	
	1.1%		2.3%					6.2%					11.1%				
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	1	
	3.3%	4.1%	2.3%						5.6%	5.3%		3.0%				20.0%	



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	3	1	2	5	15	5	1	22	4	5	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	26	16	10	-	3	1	2	2	14	4	1	19	3	4	-	-	2	
=====	83.9%	94%	71.4%		100%	100%	100%	40.0%	93.3%	80%	100.0%	86.4%	75.0%	80.0%			100%	
Very Satisfied	12	8	4	-	1	1	1	1	4	4	1	7	3	2	-	-	1	
	38.7%	47%	28.6%		33.3%	100%	50.0%	20.0%	26.7%	80%	100.0%	31.8%	75.0%	40.0%			50.0%	
Somewhat Satisfied	14	8	6	-	2	-	1	1	10	-	-	12	-	2	-	-	1	
	45.2%	47%	42.9%		66.7%		50.0%	20.0%	66.7%			54.5%		40.0%			50.0%	
Neutral	4	1	3	-	-	-	-	2	1	1	-	3	-	1	-	-	-	
	12.9%	5.9%	21.4%					40.0%	6.7%	20%		13.6%		20.0%				
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
=====	3.2%		7.1%					20.0%					25.0%					
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	3.2%		7.1%					20.0%					25.0%					



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	32	29	-	4	7	4	11	21	14	9	44	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	27	26	-	3	6	3	11	17	13	8	38	5	2	-	-	2	
=====	86.9%	84%	89.7%		75.0%	85.7%	75.0%	100%	81.0%	93%	88.9%	86.4%	100.0%	100%			66.7%	
Very Satisfied	37	19	18	-	-	6	3	5	14	9	8	24	4	2	-	-	1	
	60.7%	59%	62.1%			85.7%	75.0%	45.5%	66.7%	64%	88.9%	54.5%	80.0%	100%			33.3%	
Somewhat Satisfied	16	8	8	-	3	-	-	6	3	4	-	14	1	-	-	-	1	
	26.2%	25%	27.6%		75.0%			54.5%	14.3%	29%		31.8%	20.0%				33.3%	
Neutral	5	3	2	-	1	1	1	-	2	-	1	4	-	-	-	-	-	
	8.2%	9.4%	6.9%		25.0%	14.3%	25.0%		9.5%		11.1%	9.1%						
Unsatisfied [NET]	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
=====	4.9%	6.2%	3.4%						9.5%	7.1%		4.5%					33.3%	
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	4.9%	6.2%	3.4%						9.5%	7.1%		4.5%					33.3%	



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	14	6	-	1	1	1	3	6	7	6	11	1	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	16	12	4	-	1	1	1	2	4	6	5	10	-	-	-	-	1
=====	76.2%	86%	66.7%		100%	100%	100%	66.7%	66.7%	86%	83.3%	90.9%					50.0%
Very Satisfied	12	9	3	-	-	1	1	1	4	4	4	8	-	-	-	-	-
	57.1%	64%	50.0%			100%	100%	33.3%	66.7%	57%	66.7%	72.7%					
Somewhat Satisfied	4	3	1	-	1	-	-	1	-	2	1	2	-	-	-	-	1
	19.0%	21%	16.7%		100%			33.3%		29%	16.7%	18.2%					50.0%
Neutral	5	2	2	-	-	-	-	1	2	1	1	1	1	1	-	-	1
	23.8%	14%	33.3%					33.3%	33.3%	14%	16.7%	9.1%	100.0%	100%			50.0%



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	9	8	1	-	1	1	-	2	3	2	3	5	-	-	-	-	1	
=====	81.8%	100%	50.0%		100%	100%		100%	75.0%	67%	75.0%	100%					100%	
Very Satisfied	7	7	-	-	-	1	-	1	3	2	3	4	-	-	-	-	-	
	63.6%	88%				100%		50.0%	75.0%	67%	75.0%	80.0%						
Somewhat Satisfied	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	18.2%	12%	50.0%		100%			50.0%				20.0%					100%	
Neutral	2	-	1	-	-	-	-	-	1	1	1	-	-	1	-	-	-	
	18.2%		50.0%						25.0%	33%	25.0%			100%				



Q11_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	-	1	4	2	5	-	-	-	-	-	
=====	70.0%	67%	75.0%				100%		50.0%	100%	100.0%	83.3%						
Very Satisfied	5	2	3	-	-	-	1	-	1	2	1	4	-	-	-	-	-	
	50.0%	33%	75.0%				100%		50.0%	50%	50.0%	66.7%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	20.0%	33%								50%	50.0%	16.7%						
Neutral	3	2	1	-	-	-	-	1	1	-	-	1	1	-	-	-	1	
	30.0%	33%	25.0%					100%	50.0%			16.7%	100.0%				100%	



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1202	577	576	8	22	248	284	225	233	166	184	743	108	130	15	20	139
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	1011	486	493	5	19	195	244	189	203	144	155	639	92	107	11	12	102
=====	84.1%	84%	85.6%	62.5%	86.4%	78.6%	85.9%	84.0%	87.1%	87%	84.2%	86.0%	85.2%	82.3%	73.3%	60.0%	73.4%
Very Satisfied	608	284	312	3	6	118	142	109	131	92	83	394	64	64	2	7	50
	60.1%	58%	63.3%	60.0%	31.6%	60.5%	58.2%	57.7%	64.5%	64%	53.5%	61.7%	69.6%	59.8%	18.2%	58.3%	49.0%
Somewhat Satisfied	403	202	181	2	13	77	102	80	72	52	72	245	28	43	9	5	52
	39.9%	42%	36.7%	40.0%	68.4%	39.5%	41.8%	42.3%	35.5%	36%	46.5%	38.3%	30.4%	40.2%	81.8%	41.7%	51.0%
Neutral	118	59	48	1	3	34	23	21	17	15	19	63	11	12	2	2	21
	9.8%	10%	8.3%	12.5%	13.6%	13.7%	8.1%	9.3%	7.3%	9.0%	10.3%	8.5%	10.2%	9.2%	13.3%	10.0%	15.1%
Unsatisfied [NET]	73	32	35	2	-	19	17	15	13	7	10	41	5	11	2	6	16
=====	6.1%	5.5%	6.1%	25.0%		7.7%	6.0%	6.7%	5.6%	4.2%	5.4%	5.5%	4.6%	8.5%	13.3%	30.0%	11.5%
Somewhat Unsatisfied	50	21	26	-	-	15	14	8	7	5	6	27	3	10	-	4	9
	68.5%	66%	74.3%			78.9%	82.4%	53.3%	53.8%	71%	60.0%	65.9%	60.0%	90.9%		66.7%	56.2%
Very Unsatisfied	23	11	9	2	-	4	3	7	6	2	4	14	2	1	2	2	7
	31.5%	34%	25.7%	100.0%		21.1%	17.6%	46.7%	46.2%	29%	40.0%	34.1%	40.0%	9.1%	100.0%	33.3%	43.8%



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1202	203	161	119	256	103	99	136	77	1	25	220	207	216	199	357	50	155	158	264	564
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	1011	169	127	101	211	91	87	120	66	1	22	194	160	187	169	299	38	129	129	227	480
=====	84.1%	83.3%	78.9%	84.9%	82.4%	88.3%	87.9%	88.2%	85.7%	100%	88.0%	88.2%	77.3%	86.6%	84.9%	83.8%	76.0%	83.2%	81.6%	86.0%	85.1%
Very Satisfied	608	98	64	67	127	57	53	78	40	1	13	112	95	111	91	197	23	81	76	124	300
	60.1%	58.0%	50.4%	66.3%	60.2%	62.6%	60.9%	65.0%	60.6%	100%	59.1%	57.7%	59.4%	59.4%	53.8%	65.9%	60.5%	62.8%	58.9%	54.6%	62.5%
Somewhat Satisfied	403	71	63	34	84	34	34	42	26	-	9	82	65	76	78	102	15	48	53	103	180
	39.9%	42.0%	49.6%	33.7%	39.8%	37.4%	39.1%	35.0%	39.4%	-	40.9%	42.3%	40.6%	40.6%	46.2%	34.1%	39.5%	37.2%	41.1%	45.4%	37.5%
Neutral	118	26	21	6	27	7	7	11	8	-	1	18	25	17	19	39	9	18	18	23	48
	9.8%	12.8%	13.0%	5.0%	10.5%	6.8%	7.1%	8.1%	10.4%	-	4.0%	8.2%	12.1%	7.9%	9.5%	10.9%	18.0%	11.6%	11.4%	8.7%	8.5%
Unsatisfied [NET]	73	8	13	12	18	5	5	5	3	-	2	8	22	12	11	19	3	8	11	14	36
=====	6.1%	3.9%	8.1%	10.1%	7.0%	4.9%	5.1%	3.7%	3.9%	-	8.0%	3.6%	10.6%	5.6%	5.5%	5.3%	6.0%	5.2%	7.0%	5.3%	6.4%
Somewhat Unsatisfied	50	7	8	9	10	3	4	2	3	-	2	6	16	10	6	12	2	5	7	9	27
	68.5%	87.5%	61.5%	75.0%	55.6%	60.0%	80.0%	40.0%	100%	-	100%	75.0%	72.7%	83.3%	54.5%	63.2%	66.7%	62.5%	63.6%	64.3%	75.0%
Very Unsatisfied	23	1	5	3	8	2	1	3	-	-	-	2	6	2	5	7	1	3	4	5	9
	31.5%	12.5%	38.5%	25.0%	44.4%	40.0%	20.0%	60.0%	-	-	-	25.0%	27.3%	16.7%	45.5%	36.8%	33.3%	37.5%	36.4%	35.7%	25.0%



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1202	85	1047	1143	59	631	598	33	134	324	79	224	21	92	31	61	21	11	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	1011	69	892	961	50	523	497	26	105	288	69	200	19	79	26	53	16	9	7
=====	84.1%	81.2%	85.2%	84.1%	84.7%	82.9%	83.1%	78.8%	78.4%	88.9%	87.3%	89.3%	90.5%	85.9%	83.9%	86.9%	76.2%	82%	70.0%
Very Satisfied	608	34	551	578	30	315	299	16	54	178	46	122	10	49	12	37	12	7	5
	60.1%	49.3%	61.8%	60.1%	60.0%	60.2%	60.2%	61.5%	51.4%	61.8%	66.7%	61.0%	52.6%	62.0%	46.2%	69.8%	75.0%	78%	71.4%
Somewhat Satisfied	403	35	341	383	20	208	198	10	51	110	23	78	9	30	14	16	4	2	2
	39.9%	50.7%	38.2%	39.9%	40.0%	39.8%	39.8%	38.5%	48.6%	38.2%	33.3%	39.0%	47.4%	38.0%	53.8%	30.2%	25.0%	22%	28.6%
Neutral	118	10	95	115	3	60	58	2	22	22	6	15	1	9	4	5	5	2	3
	9.8%	11.8%	9.1%	10.1%	5.1%	9.5%	9.7%	6.1%	16.4%	6.8%	7.6%	6.7%	4.8%	9.8%	12.9%	8.2%	23.8%	18%	30.0%
Unsatisfied [NET]	73	6	60	67	6	48	43	5	7	14	4	9	1	4	1	3	-	-	-
=====	6.1%	7.1%	5.7%	5.9%	10.2%	7.6%	7.2%	15.2%	5.2%	4.3%	5.1%	4.0%	4.8%	4.3%	3.2%	4.9%			
Somewhat Unsatisfied	50	3	42	46	4	33	30	3	6	10	3	6	1	1	1	-	-	-	-
	68.5%	50.0%	70.0%	68.7%	66.7%	68.8%	69.8%	60.0%	85.7%	71.4%	75.0%	66.7%	100.0%	25.0%	100.0%				
Very Unsatisfied	23	3	18	21	2	15	13	2	1	4	1	3	-	3	-	3	-	-	-
	31.5%	50.0%	30.0%	31.3%	33.3%	31.2%	30.2%	40.0%	14.3%	28.6%	25.0%	33.3%		75.0%		100.0%			



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	92	49	43	-	7	8	6	16	36	19	10	66	9	7	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	79	43	36	-	6	7	5	13	31	17	9	57	8	6	-	4	
=====	85.9%	88%	83.7%		85.7%	87.5%	83.3%	81.2%	86.1%	89%	90.0%	86.4%	88.9%	85.7%		80.0%	
Very Satisfied	49	27	22	-	1	7	4	6	18	13	9	31	7	4	-	2	
	62.0%	63%	61.1%		16.7%	100%	80.0%	46.2%	58.1%	76%	100.0%	54.4%	87.5%	66.7%		50.0%	
Somewhat Satisfied	30	16	14	-	5	-	1	7	13	4	-	26	1	2	-	2	
	38.0%	37%	38.9%		83.3%		20.0%	53.8%	41.9%	24%		45.6%	12.5%	33.3%		50.0%	
Neutral	9	4	5	-	1	1	1	2	3	1	1	7	-	1	-	-	
	9.8%	8.2%	11.6%		14.3%	12.5%	16.7%	12.5%	8.3%	5.3%	10.0%	10.6%		14.3%			
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	2	1	-	-	1	
=====	4.3%	4.1%	4.7%					6.2%	5.6%	5.3%		3.0%	11.1%			20.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	
	25.0%		50.0%					100%					100.0%				
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	1	
	75.0%	100%	50.0%						100%	100%		100%				100%	



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	3	1	2	5	15	5	1	22	4	5	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	26	16	10	-	3	1	2	2	14	4	1	19	3	4	-	-	2	
=====	83.9%	94%	71.4%		100%	100%	100%	40.0%	93.3%	80%	100.0%	86.4%	75.0%	80.0%			100%	
Very Satisfied	12	8	4	-	1	1	1	1	4	4	1	7	3	2	-	-	1	
	46.2%	50%	40.0%		33.3%	100%	50.0%	50.0%	28.6%	100%	100.0%	36.8%	100.0%	50.0%			50.0%	
Somewhat Satisfied	14	8	6	-	2	-	1	1	10	-	-	12	-	2	-	-	1	
	53.8%	50%	60.0%		66.7%		50.0%	50.0%	71.4%			63.2%		50.0%			50.0%	
Neutral	4	1	3	-	-	-	-	2	1	1	-	3	-	1	-	-	-	
	12.9%	5.9%	21.4%					40.0%	6.7%	20%		13.6%		20.0%				
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
=====	3.2%		7.1%					20.0%					25.0%					
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	100%		100.0%					100%					100.0%					



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	32	29	-	4	7	4	11	21	14	9	44	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	53	27	26	-	3	6	3	11	17	13	8	38	5	2	-	-	2	
=====	86.9%	84%	89.7%		75.0%	85.7%	75.0%	100%	81.0%	93%	88.9%	86.4%	100.0%	100%			66.7%	
Very Satisfied	37	19	18	-	-	6	3	5	14	9	8	24	4	2	-	-	1	
	69.8%	70%	69.2%			100%	100%	45.5%	82.4%	69%	100.0%	63.2%	80.0%	100%			50.0%	
Somewhat Satisfied	16	8	8	-	3	-	-	6	3	4	-	14	1	-	-	-	1	
	30.2%	30%	30.8%		100%			54.5%	17.6%	31%		36.8%	20.0%				50.0%	
Neutral	5	3	2	-	1	1	1	-	2	-	1	4	-	-	-	-	-	
	8.2%	9.4%	6.9%		25.0%	14.3%	25.0%		9.5%		11.1%	9.1%						
Unsatisfied [NET]	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
=====	4.9%	6.2%	3.4%						9.5%	7.1%		4.5%					33.3%	
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	100%	100%	100.0%						100%	100%		100%					100%	



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	21	14	6	-	1	1	1	3	6	7	6	11	1	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	16	12	4	-	1	1	1	2	4	6	5	10	-	-	-	-	1
=====	76.2%	86%	66.7%		100%	100%	100%	66.7%	66.7%	86%	83.3%	90.9%					50.0%
Very Satisfied	12	9	3	-	-	1	1	1	4	4	4	8	-	-	-	-	-
	75.0%	75%	75.0%			100%	100%	50.0%	100%	67%	80.0%	80.0%					
Somewhat Satisfied	4	3	1	-	1	-	-	1	-	2	1	2	-	-	-	-	1
	25.0%	25%	25.0%		100%			50.0%		33%	20.0%	20.0%					100%
Neutral	5	2	2	-	-	-	-	1	2	1	1	1	1	1	-	-	1
	23.8%	14%	33.3%					33.3%	33.3%	14%	16.7%	9.1%	100.0%	100%			50.0%



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	9	8	1	-	1	1	-	2	3	2	3	5	-	-	-	-	1	
=====	81.8%	100%	50.0%		100%	100%		100%	75.0%	67%	75.0%	100%					100%	
Very Satisfied	7	7	-	-	-	1	-	1	3	2	3	4	-	-	-	-	-	
	77.8%	88%				100%		50.0%	100%	100%	100.0%	80.0%						
Somewhat Satisfied	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1	
	22.2%	12%	100.0%		100%			50.0%				20.0%					100%	
Neutral	2	-	1	-	-	-	-	-	1	1	1	-	-	1	-	-	-	
	18.2%		50.0%						25.0%	33%	25.0%			100%				



Q11_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Walking and biking trails in the County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	-	1	4	2	5	-	-	-	-	-	
=====	70.0%	67%	75.0%				100%		50.0%	100%	100.0%	83.3%						
Very Satisfied	5	2	3	-	-	-	1	-	1	2	1	4	-	-	-	-	-	
	71.4%	50%	100.0%				100%		100%	50%	50.0%	80.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	28.6%	50%								50%	50.0%	20.0%						
Neutral	3	2	1	-	-	-	-	1	1	-	-	1	1	-	-	-	1	
	30.0%	33%	25.0%					100%	50.0%			16.7%	100.0%				100%	



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1088	534	508	7	21	223	247	211	209	153	168	655	100	117	15	16	133
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	874	438	406	5	16	171	208	165	174	122	137	548	82	82	8	10	92
=====	80.3%	82%	79.9%	71.4%	76.2%	76.7%	84.2%	78.2%	83.3%	80%	81.5%	83.7%	82.0%	70.1%	53.3%	62.5%	69.2%
Very Satisfied	509	252	245	3	9	106	115	90	101	82	78	328	44	51	2	6	43
	46.8%	47%	48.2%	42.9%	42.9%	47.5%	46.6%	42.7%	48.3%	54%	46.4%	50.1%	44.0%	43.6%	13.3%	37.5%	32.3%
Somewhat Satisfied	365	186	161	2	7	65	93	75	73	40	59	220	38	31	6	4	49
	33.5%	35%	31.7%	28.6%	33.3%	29.1%	37.7%	35.5%	34.9%	26%	35.1%	33.6%	38.0%	26.5%	40.0%	25.0%	36.8%
Neutral	155	64	80	1	5	36	29	27	25	29	21	75	13	27	5	4	32
	14.2%	12%	15.7%	14.3%	23.8%	16.1%	11.7%	12.8%	12.0%	19%	12.5%	11.5%	13.0%	23.1%	33.3%	25.0%	24.1%
Unsatisfied [NET]	59	32	22	1	-	16	10	19	10	2	10	32	5	8	2	2	9
=====	5.4%	6.0%	4.3%	14.3%		7.2%	4.0%	9.0%	4.8%	1.3%	6.0%	4.9%	5.0%	6.8%	13.3%	12.5%	6.8%
Somewhat Unsatisfied	41	22	17	-	-	11	8	14	6	1	6	23	3	5	1	1	6
	3.8%	4.1%	3.3%			4.9%	3.2%	6.6%	2.9%	0.7%	3.6%	3.5%	3.0%	4.3%	6.7%	6.2%	4.5%
Very Unsatisfied	18	10	5	1	-	5	2	5	4	1	4	9	2	3	1	1	3
	1.7%	1.9%	1.0%	14.3%		2.2%	0.8%	2.4%	1.9%	0.7%	2.4%	1.4%	2.0%	2.6%	6.7%	6.2%	2.3%



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1088	172	160	108	239	100	84	123	61	1	19	187	180	198	183	338	47	141	134	238	517
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	874	137	128	85	197	83	71	98	44	1	17	157	139	161	146	269	34	112	102	192	426
=====	80.3%	79.7%	80.0%	78.7%	82.4%	83.0%	84.5%	79.7%	72.1%	100%	89.5%	84.0%	77.2%	81.3%	79.8%	79.6%	72.3%	79.4%	76.1%	80.7%	82.4%
Very Satisfied	509	74	76	47	127	46	41	56	25	1	8	90	74	87	84	172	19	75	52	114	245
	46.8%	43.0%	47.5%	43.5%	53.1%	46.0%	48.8%	45.5%	41.0%	100%	42.1%	48.1%	41.1%	43.9%	45.9%	50.9%	40.4%	53.2%	38.8%	47.9%	47.4%
Somewhat Satisfied	365	63	52	38	70	37	30	42	19	-	9	67	65	74	62	97	15	37	50	78	181
	33.5%	36.6%	32.5%	35.2%	29.3%	37.0%	35.7%	34.1%	31.1%	-	47.4%	35.8%	36.1%	37.4%	33.9%	28.7%	31.9%	26.2%	37.3%	32.8%	35.0%
Neutral	155	32	20	15	28	14	7	17	14	-	2	17	35	26	25	52	11	24	24	36	58
	14.2%	18.6%	12.5%	13.9%	11.7%	14.0%	8.3%	13.8%	23.0%	-	10.5%	9.1%	19.4%	13.1%	13.7%	15.4%	23.4%	17.0%	17.9%	15.1%	11.2%
Unsatisfied [NET]	59	3	12	8	14	3	6	8	3	-	-	13	6	11	12	17	2	5	8	10	33
=====	5.4%	1.7%	7.5%	7.4%	5.9%	3.0%	7.1%	6.5%	4.9%	-	-	7.0%	3.3%	5.6%	6.6%	5.0%	4.3%	3.5%	6.0%	4.2%	6.4%
Somewhat Unsatisfied	41	3	7	7	11	1	4	5	2	-	-	10	3	9	9	10	-	5	5	7	23
	3.8%	1.7%	4.4%	6.5%	4.6%	1.0%	4.8%	4.1%	3.3%	-	-	5.3%	1.7%	4.5%	4.9%	3.0%	-	3.5%	3.7%	2.9%	4.4%
Very Unsatisfied	18	-	5	1	3	2	2	3	1	-	-	3	3	2	3	7	2	-	3	3	10
	1.7%	-	3.1%	0.9%	1.3%	2.0%	2.4%	2.4%	1.6%	-	-	1.6%	1.7%	1.0%	1.6%	2.1%	4.3%	-	2.2%	1.3%	1.9%



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1088	82	945	1032	56	561	529	32	131	293	68	206	19	85	27	58	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	874	66	762	828	46	439	413	26	101	248	56	177	15	71	22	49	15	9	6
=====	80.3%	80.5%	80.6%	80.2%	82.1%	78.3%	78.1%	81.2%	77.1%	84.6%	82.4%	85.9%	78.9%	83.5%	81.5%	84.5%	83.3%	90%	75.0%
Very Satisfied	509	32	455	487	22	265	252	13	56	135	34	97	4	45	11	34	8	6	2
	46.8%	39.0%	48.1%	47.2%	39.3%	47.2%	47.6%	40.6%	42.7%	46.1%	50.0%	47.1%	21.1%	52.9%	40.7%	58.6%	44.4%	60%	25.0%
Somewhat Satisfied	365	34	307	341	24	174	161	13	45	113	22	80	11	26	11	15	7	3	4
	33.5%	41.5%	32.5%	33.0%	42.9%	31.0%	30.4%	40.6%	34.4%	38.6%	32.4%	38.8%	57.9%	30.6%	40.7%	25.9%	38.9%	30%	50.0%
Neutral	155	15	128	151	4	81	79	2	27	33	7	24	2	11	5	6	3	1	2
	14.2%	18.3%	13.5%	14.6%	7.1%	14.4%	14.9%	6.2%	20.6%	11.3%	10.3%	11.7%	10.5%	12.9%	18.5%	10.3%	16.7%	10%	25.0%
Unsatisfied [NET]	59	1	55	53	6	41	37	4	3	12	5	5	2	3	-	3	-	-	-
=====	5.4%	1.2%	5.8%	5.1%	10.7%	7.3%	7.0%	12.5%	2.3%	4.1%	7.4%	2.4%	10.5%	3.5%	-	5.2%	-	-	-
Somewhat Unsatisfied	41	-	38	36	5	29	26	3	2	8	3	3	2	2	-	2	-	-	-
	3.8%	-	4.0%	3.5%	8.9%	5.2%	4.9%	9.4%	1.5%	2.7%	4.4%	1.5%	10.5%	2.4%	-	3.4%	-	-	-
Very Unsatisfied	18	1	17	17	1	12	11	1	1	4	2	2	-	1	-	1	-	-	-
	1.7%	1.2%	1.8%	1.6%	1.8%	2.1%	2.1%	3.1%	0.8%	1.4%	2.9%	1.0%	-	1.2%	-	1.7%	-	-	-



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	85	44	41	-	7	8	6	16	30	18	11	60	8	5	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	71	37	34	-	6	7	5	12	26	15	10	51	6	4	-	-	4	
=====	83.5%	84%	82.9%		85.7%	87.5%	83.3%	75.0%	86.7%	83%	90.9%	85.0%	75.0%	80.0%			80.0%	
Very Satisfied	45	21	24	-	3	7	2	6	14	13	7	32	5	3	-	-	2	
	52.9%	48%	58.5%		42.9%	87.5%	33.3%	37.5%	46.7%	72%	63.6%	53.3%	62.5%	60.0%			40.0%	
Somewhat Satisfied	26	16	10	-	3	-	3	6	12	2	3	19	1	1	-	-	2	
	30.6%	36%	24.4%		42.9%		50.0%	37.5%	40.0%	11%	27.3%	31.7%	12.5%	20.0%			40.0%	
Neutral	11	5	6	-	1	1	1	3	2	3	1	7	2	1	-	-	-	
	12.9%	11%	14.6%		14.3%	12.5%	16.7%	18.8%	6.7%	17%	9.1%	11.7%	25.0%	20.0%				
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
=====	3.5%	4.5%	2.4%					6.2%	6.7%			3.3%					20.0%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	2.4%	2.3%	2.4%					6.2%	3.3%			1.7%					20.0%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.2%	2.3%							3.3%			1.7%						



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	27	14	13	-	3	1	2	6	11	4	1	18	4	4	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	22	12	10	-	3	1	1	4	11	2	1	15	3	3	-	-	2	
=====	81.5%	86%	76.9%		100%	100%	50.0%	66.7%	100%	50%	100.0%	83.3%	75.0%	75.0%			100%	
Very Satisfied	11	5	6	-	2	1	-	2	4	2	1	7	3	2	-	-	-	
	40.7%	36%	46.2%		66.7%	100%		33.3%	36.4%	50%	100.0%	38.9%	75.0%	50.0%				
Somewhat Satisfied	11	7	4	-	1	-	1	2	7	-	-	8	-	1	-	-	2	
	40.7%	50%	30.8%		33.3%		50.0%	33.3%	63.6%			44.4%		25.0%			100%	
Neutral	5	2	3	-	-	-	1	2	-	2	-	3	1	1	-	-	-	
	18.5%	14%	23.1%				50.0%	33.3%		50%		16.7%	25.0%	25.0%				



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	30	28	-	4	7	4	10	19	14	10	42	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	49	25	24	-	3	6	4	8	15	13	9	36	3	1	-	-	2	
=====	84.5%	83%	85.7%		75.0%	85.7%	100%	80.0%	78.9%	93%	90.0%	85.7%	75.0%	100%			66.7%	
Very Satisfied	34	16	18	-	1	6	2	4	10	11	6	25	2	1	-	-	2	
	58.6%	53%	64.3%		25.0%	85.7%	50.0%	40.0%	52.6%	79%	60.0%	59.5%	50.0%	100%			66.7%	
Somewhat Satisfied	15	9	6	-	2	-	2	4	5	2	3	11	1	-	-	-	-	
	25.9%	30%	21.4%		50.0%		50.0%	40.0%	26.3%	14%	30.0%	26.2%	25.0%					
Neutral	6	3	3	-	1	1	-	1	2	1	1	4	1	-	-	-	-	
	10.3%	10%	10.7%		25.0%	14.3%		10.0%	10.5%	7.1%	10.0%	9.5%	25.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
=====	5.2%	6.7%	3.6%					10.0%	10.5%			4.8%					33.3%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	3.4%	3.3%	3.6%					10.0%	5.3%			2.4%					33.3%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.7%	3.3%							5.3%			2.4%						



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	18	12	5	-	1	-	1	3	5	6	6	8	1	1	-	-	2
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	15	10	4	-	1	-	1	3	5	4	5	8	-	-	-	-	2
=====	83.3%	83%	80.0%	-	100%	-	100%	100%	100%	67%	83.3%	100%	-	-	-	-	100%
Very Satisfied	8	7	1	-	1	-	-	-	3	3	4	4	-	-	-	-	-
	44.4%	58%	20.0%	-	100%	-	-	-	60.0%	50%	66.7%	50.0%	-	-	-	-	-
Somewhat Satisfied	7	3	3	-	-	-	1	3	2	1	1	4	-	-	-	-	2
	38.9%	25%	60.0%	-	-	-	100%	100%	40.0%	17%	16.7%	50.0%	-	-	-	-	100%
Neutral	3	2	1	-	-	-	-	-	-	2	1	-	1	1	-	-	-
	16.7%	17%	20.0%	-	-	-	-	-	-	33%	16.7%	-	100.0%	100%	-	-	-



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	10	7	2	-	1	-	-	2	4	3	4	4	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	9	7	1	-	1	-	-	2	4	2	4	4	-	-	-	-	1
=====	90.0%	100%	50.0%	-	100%	-	-	100%	100%	67%	100.0%	100%	-	-	-	-	100%
Very Satisfied	6	6	-	-	1	-	-	-	3	2	3	3	-	-	-	-	-
	60.0%	86%	-	-	100%	-	-	-	75.0%	67%	75.0%	75.0%	-	-	-	-	-
Somewhat Satisfied	3	1	1	-	-	-	-	2	1	-	1	1	-	-	-	-	1
	30.0%	14%	50.0%	-	-	-	-	100%	25.0%	-	25.0%	25.0%	-	-	-	-	100%
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	10.0%	-	50.0%	-	-	-	-	-	-	33%	-	-	-	100%	-	-	-



Q11_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	3	3	-	-	-	1	1	1	2	1	4	-	-	-	-	1	
=====	75.0%	60%	100.0%				100%	100%	100%	67%	50.0%	100%					100%	
Very Satisfied	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
	25.0%	20%	33.3%							33%	50.0%	25.0%						
Somewhat Satisfied	4	2	2	-	-	-	1	1	1	1	-	3	-	-	-	-	1	
	50.0%	40%	66.7%				100%	100%	100%	33%		75.0%					100%	
Neutral	2	2	-	-	-	-	-	-	-	1	1	-	1	-	-	-	-	
	25.0%	40%								33%	50.0%		100.0%					



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1088	534	508	7	21	223	247	211	209	153	168	655	100	117	15	16	133
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	874	438	406	5	16	171	208	165	174	122	137	548	82	82	8	10	92
=====	80.3%	82%	79.9%	71.4%	76.2%	76.7%	84.2%	78.2%	83.3%	80%	81.5%	83.7%	82.0%	70.1%	53.3%	62.5%	69.2%
Very Satisfied	509	252	245	3	9	106	115	90	101	82	78	328	44	51	2	6	43
	58.2%	58%	60.3%	60.0%	56.2%	62.0%	55.3%	54.5%	58.0%	67%	56.9%	59.9%	53.7%	62.2%	25.0%	60.0%	46.7%
Somewhat Satisfied	365	186	161	2	7	65	93	75	73	40	59	220	38	31	6	4	49
	41.8%	42%	39.7%	40.0%	43.8%	38.0%	44.7%	45.5%	42.0%	33%	43.1%	40.1%	46.3%	37.8%	75.0%	40.0%	53.3%
Neutral	155	64	80	1	5	36	29	27	25	29	21	75	13	27	5	4	32
	14.2%	12%	15.7%	14.3%	23.8%	16.1%	11.7%	12.8%	12.0%	19%	12.5%	11.5%	13.0%	23.1%	33.3%	25.0%	24.1%
Unsatisfied [NET]	59	32	22	1	-	16	10	19	10	2	10	32	5	8	2	2	9
=====	5.4%	6.0%	4.3%	14.3%		7.2%	4.0%	9.0%	4.8%	1.3%	6.0%	4.9%	5.0%	6.8%	13.3%	12.5%	6.8%
Somewhat Unsatisfied	41	22	17	-	-	11	8	14	6	1	6	23	3	5	1	1	6
	69.5%	69%	77.3%			68.8%	80.0%	73.7%	60.0%	50%	60.0%	71.9%	60.0%	62.5%	50.0%	50.0%	66.7%
Very Unsatisfied	18	10	5	1	-	5	2	5	4	1	4	9	2	3	1	1	3
	30.5%	31%	22.7%	100.0%		31.2%	20.0%	26.3%	40.0%	50%	40.0%	28.1%	40.0%	37.5%	50.0%	50.0%	33.3%



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1088	172	160	108	239	100	84	123	61	1	19	187	180	198	183	338	47	141	134	238	517
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	874	137	128	85	197	83	71	98	44	1	17	157	139	161	146	269	34	112	102	192	426
=====	80.3%	79.7%	80.0%	78.7%	82.4%	83.0%	84.5%	79.7%	72.1%	100%	89.5%	84.0%	77.2%	81.3%	79.8%	79.6%	72.3%	79.4%	76.1%	80.7%	82.4%
Very Satisfied	509	74	76	47	127	46	41	56	25	1	8	90	74	87	84	172	19	75	52	114	245
	58.2%	54.0%	59.4%	55.3%	64.5%	55.4%	57.7%	57.1%	56.8%	100%	47.1%	57.3%	53.2%	54.0%	57.5%	63.9%	55.9%	67.0%	51.0%	59.4%	57.5%
Somewhat Satisfied	365	63	52	38	70	37	30	42	19	-	9	67	65	74	62	97	15	37	50	78	181
	41.8%	46.0%	40.6%	44.7%	35.5%	44.6%	42.3%	42.9%	43.2%	-	52.9%	42.7%	46.8%	46.0%	42.5%	36.1%	44.1%	33.0%	49.0%	40.6%	42.5%
Neutral	155	32	20	15	28	14	7	17	14	-	2	17	35	26	25	52	11	24	24	36	58
	14.2%	18.6%	12.5%	13.9%	11.7%	14.0%	8.3%	13.8%	23.0%	-	10.5%	9.1%	19.4%	13.1%	13.7%	15.4%	23.4%	17.0%	17.9%	15.1%	11.2%
Unsatisfied [NET]	59	3	12	8	14	3	6	8	3	-	-	13	6	11	12	17	2	5	8	10	33
=====	5.4%	1.7%	7.5%	7.4%	5.9%	3.0%	7.1%	6.5%	4.9%	-	-	7.0%	3.3%	5.6%	6.6%	5.0%	4.3%	3.5%	6.0%	4.2%	6.4%
Somewhat Unsatisfied	41	3	7	7	11	1	4	5	2	-	-	10	3	9	9	10	-	5	5	7	23
	69.5%	100%	58.3%	87.5%	78.6%	33.3%	66.7%	62.5%	66.7%	-	-	76.9%	50.0%	81.8%	75.0%	58.8%	-	100.0%	62.5%	70.0%	69.7%
Very Unsatisfied	18	-	5	1	3	2	2	3	1	-	-	3	3	2	3	7	2	-	3	3	10
	30.5%	-	41.7%	12.5%	21.4%	66.7%	33.3%	37.5%	33.3%	-	-	23.1%	50.0%	18.2%	25.0%	41.2%	100.0%	-	37.5%	30.0%	30.3%



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1088	82	945	1032	56	561	529	32	131	293	68	206	19	85	27	58	18	10	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	874	66	762	828	46	439	413	26	101	248	56	177	15	71	22	49	15	9	6
=====	80.3%	80.5%	80.6%	80.2%	82.1%	78.3%	78.1%	81.2%	77.1%	84.6%	82.4%	85.9%	78.9%	83.5%	81.5%	84.5%	83.3%	90%	75.0%
Very Satisfied	509	32	455	487	22	265	252	13	56	135	34	97	4	45	11	34	8	6	2
	58.2%	48.5%	59.7%	58.8%	47.8%	60.4%	61.0%	50.0%	55.4%	54.4%	60.7%	54.8%	26.7%	63.4%	50.0%	69.4%	53.3%	67%	33.3%
Somewhat Satisfied	365	34	307	341	24	174	161	13	45	113	22	80	11	26	11	15	7	3	4
	41.8%	51.5%	40.3%	41.2%	52.2%	39.6%	39.0%	50.0%	44.6%	45.6%	39.3%	45.2%	73.3%	36.6%	50.0%	30.6%	46.7%	33%	66.7%
Neutral	155	15	128	151	4	81	79	2	27	33	7	24	2	11	5	6	3	1	2
	14.2%	18.3%	13.5%	14.6%	7.1%	14.4%	14.9%	6.2%	20.6%	11.3%	10.3%	11.7%	10.5%	12.9%	18.5%	10.3%	16.7%	10%	25.0%
Unsatisfied [NET]	59	1	55	53	6	41	37	4	3	12	5	5	2	3	-	3	-	-	-
=====	5.4%	1.2%	5.8%	5.1%	10.7%	7.3%	7.0%	12.5%	2.3%	4.1%	7.4%	2.4%	10.5%	3.5%	-	5.2%	-	-	-
Somewhat Unsatisfied	41	-	38	36	5	29	26	3	2	8	3	3	2	2	-	2	-	-	-
	69.5%	-	69.1%	67.9%	83.3%	70.7%	70.3%	75.0%	66.7%	66.7%	60.0%	60.0%	100.0%	66.7%	-	66.7%	-	-	-
Very Unsatisfied	18	1	17	17	1	12	11	1	1	4	2	2	-	1	-	1	-	-	-
	30.5%	100%	30.9%	32.1%	16.7%	29.3%	29.7%	25.0%	33.3%	33.3%	40.0%	40.0%	-	33.3%	-	33.3%	-	-	-



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	85	44	41	-	7	8	6	16	30	18	11	60	8	5	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	71	37	34	-	6	7	5	12	26	15	10	51	6	4	-	-	4	
=====	83.5%	84%	82.9%		85.7%	87.5%	83.3%	75.0%	86.7%	83%	90.9%	85.0%	75.0%	80.0%			80.0%	
Very Satisfied	45	21	24	-	3	7	2	6	14	13	7	32	5	3	-	-	2	
	63.4%	57%	70.6%		50.0%	100%	40.0%	50.0%	53.8%	87%	70.0%	62.7%	83.3%	75.0%			50.0%	
Somewhat Satisfied	26	16	10	-	3	-	3	6	12	2	3	19	1	1	-	-	2	
	36.6%	43%	29.4%		50.0%		60.0%	50.0%	46.2%	13%	30.0%	37.3%	16.7%	25.0%			50.0%	
Neutral	11	5	6	-	1	1	1	3	2	3	1	7	2	1	-	-	-	
	12.9%	11%	14.6%		14.3%	12.5%	16.7%	18.8%	6.7%	17%	9.1%	11.7%	25.0%	20.0%				
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
=====	3.5%	4.5%	2.4%					6.2%	6.7%			3.3%					20.0%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	66.7%	50%	100.0%					100%	50.0%			50.0%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							50.0%			50.0%						



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	27	14	13	-	3	1	2	6	11	4	1	18	4	4	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	22	12	10	-	3	1	1	4	11	2	1	15	3	3	-	-	2	
=====	81.5%	86%	76.9%		100%	100%	50.0%	66.7%	100%	50%	100.0%	83.3%	75.0%	75.0%			100%	
Very Satisfied	11	5	6	-	2	1	-	2	4	2	1	7	3	2	-	-	-	
	50.0%	42%	60.0%		66.7%	100%		50.0%	36.4%	100%	100.0%	46.7%	100.0%	66.7%				
Somewhat Satisfied	11	7	4	-	1	-	1	2	7	-	-	8	-	1	-	-	2	
	50.0%	58%	40.0%		33.3%		100%	50.0%	63.6%			53.3%		33.3%			100%	
Neutral	5	2	3	-	-	-	1	2	-	2	-	3	1	1	-	-	-	
	18.5%	14%	23.1%				50.0%	33.3%		50%		16.7%	25.0%	25.0%				



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	30	28	-	4	7	4	10	19	14	10	42	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	49	25	24	-	3	6	4	8	15	13	9	36	3	1	-	-	2	
=====	84.5%	83%	85.7%		75.0%	85.7%	100%	80.0%	78.9%	93%	90.0%	85.7%	75.0%	100%			66.7%	
Very Satisfied	34	16	18	-	1	6	2	4	10	11	6	25	2	1	-	-	2	
	69.4%	64%	75.0%		33.3%	100%	50.0%	50.0%	66.7%	85%	66.7%	69.4%	66.7%	100%			100%	
Somewhat Satisfied	15	9	6	-	2	-	2	4	5	2	3	11	1	-	-	-	-	
	30.6%	36%	25.0%		66.7%		50.0%	50.0%	33.3%	15%	33.3%	30.6%	33.3%					
Neutral	6	3	3	-	1	1	-	1	2	1	1	4	1	-	-	-	-	
	10.3%	10%	10.7%		25.0%	14.3%		10.0%	10.5%	7.1%	10.0%	9.5%	25.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
=====	5.2%	6.7%	3.6%					10.0%	10.5%			4.8%					33.3%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	66.7%	50%	100.0%					100%	50.0%			50.0%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							50.0%			50.0%						



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	18	12	5	-	1	-	1	3	5	6	6	8	1	1	-	-	2
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	15	10	4	-	1	-	1	3	5	4	5	8	-	-	-	-	2
=====	83.3%	83%	80.0%	-	100%	-	100%	100%	100%	67%	83.3%	100%	-	-	-	-	100%
Very Satisfied	8	7	1	-	1	-	-	-	3	3	4	4	-	-	-	-	-
	53.3%	70%	25.0%	-	100%	-	-	-	60.0%	75%	80.0%	50.0%	-	-	-	-	-
Somewhat Satisfied	7	3	3	-	-	-	1	3	2	1	1	4	-	-	-	-	2
	46.7%	30%	75.0%	-	-	-	100%	100%	40.0%	25%	20.0%	50.0%	-	-	-	-	100%
Neutral	3	2	1	-	-	-	-	-	-	2	1	-	1	1	-	-	-
	16.7%	17%	20.0%	-	-	-	-	-	-	33%	16.7%	-	100.0%	100%	-	-	-



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	10	7	2	-	1	-	-	2	4	3	4	4	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	9	7	1	-	1	-	-	2	4	2	4	4	-	-	-	-	1
=====	90.0%	100%	50.0%	-	100%	-	-	100%	100%	67%	100.0%	100%	-	-	-	-	100%
Very Satisfied	6	6	-	-	1	-	-	-	3	2	3	3	-	-	-	-	-
	66.7%	86%	-	-	100%	-	-	-	75.0%	100%	75.0%	75.0%	-	-	-	-	-
Somewhat Satisfied	3	1	1	-	-	-	-	2	1	-	1	1	-	-	-	-	1
	33.3%	14%	100.0%	-	-	-	-	100%	25.0%	-	25.0%	25.0%	-	-	-	-	100%
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	10.0%	-	50.0%	-	-	-	-	-	-	33%	-	-	-	100%	-	-	-



Q11_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Outdoor athletic fields
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	3	3	-	-	-	1	1	1	2	1	4	-	-	-	-	1	
=====	75.0%	60%	100.0%				100%	100%	100%	67%	50.0%	100%					100%	
Very Satisfied	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
	33.3%	33%	33.3%							50%	100.0%	25.0%						
Somewhat Satisfied	4	2	2	-	-	-	1	1	1	1	-	3	-	-	-	-	1	
	66.7%	67%	66.7%				100%	100%	100%	50%		75.0%					100%	
Neutral	2	2	-	-	-	-	-	-	-	1	1	-	1	-	-	-	-	
	25.0%	40%								33%	50.0%		100.0%					



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	848	422	388	7	20	160	166	177	180	125	149	477	94	88	12	16	108	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	611	309	284	5	19	106	126	125	140	84	108	355	68	62	7	9	60	
=====	72.1%	73%	73.2%	71.4%	95.0%	66.2%	75.9%	70.6%	77.8%	67%	72.5%	74.4%	72.3%	70.5%	58.3%	56.2%	55.6%	
Very Satisfied	358	180	169	3	8	63	69	69	88	54	68	205	40	37	2	6	30	
	42.2%	43%	43.6%	42.9%	40.0%	39.4%	41.6%	39.0%	48.9%	43%	45.6%	43.0%	42.6%	42.0%	16.7%	37.5%	27.8%	
Somewhat Satisfied	253	129	115	2	11	43	57	56	52	30	40	150	28	25	5	3	30	
	29.8%	31%	29.6%	28.6%	55.0%	26.9%	34.3%	31.6%	28.9%	24%	26.8%	31.4%	29.8%	28.4%	41.7%	18.8%	27.8%	
Neutral	188	89	87	1	1	42	32	38	29	40	28	97	21	21	3	3	38	
	22.2%	21%	22.4%	14.3%	5.0%	26.2%	19.3%	21.5%	16.1%	32%	18.8%	20.3%	22.3%	23.9%	25.0%	18.8%	35.2%	
Unsatisfied [NET]	49	24	17	1	-	12	8	14	11	1	13	25	5	5	2	4	10	
=====	5.8%	5.7%	4.4%	14.3%		7.5%	4.8%	7.9%	6.1%	0.8%	8.7%	5.2%	5.3%	5.7%	16.7%	25.0%	9.3%	
Somewhat Unsatisfied	31	14	12	-	-	9	5	8	6	1	7	18	3	3	1	2	5	
	3.7%	3.3%	3.1%			5.6%	3.0%	4.5%	3.3%	0.8%	4.7%	3.8%	3.2%	3.4%	8.3%	12.5%	4.6%	
Very Unsatisfied	18	10	5	1	-	3	3	6	5	-	6	7	2	2	1	2	5	
	2.1%	2.4%	1.3%	14.3%		1.9%	1.8%	3.4%	2.8%		4.0%	1.5%	2.1%	2.3%	8.3%	12.5%	4.6%	



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	848	122	111	82	197	81	69	103	46	1	16	123	126	152	148	297	43	106	107	184	400
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	611	91	66	54	146	60	53	85	28	1	15	91	86	111	112	209	32	78	66	128	301
=====	72.1%	74.6%	59.5%	65.9%	74.1%	74.1%	76.8%	82.5%	60.9%	100%	93.8%	74.0%	68.3%	73.0%	75.7%	70.4%	74.4%	73.6%	61.7%	69.6%	75.2%
Very Satisfied	358	44	38	34	83	40	32	51	17	1	10	46	40	72	62	136	17	49	34	68	187
	42.2%	36.1%	34.2%	41.5%	42.1%	49.4%	46.4%	49.5%	37.0%	100%	62.5%	37.4%	31.7%	47.4%	41.9%	45.8%	39.5%	46.2%	31.8%	37.0%	46.8%
Somewhat Satisfied	253	47	28	20	63	20	21	34	11	-	5	45	46	39	50	73	15	29	32	60	114
	29.8%	38.5%	25.2%	24.4%	32.0%	24.7%	30.4%	33.0%	23.9%	-	31.2%	36.6%	36.5%	25.7%	33.8%	24.6%	34.9%	27.4%	29.9%	32.6%	28.5%
Neutral	188	25	38	18	39	19	15	15	14	-	1	23	32	35	26	72	7	24	35	47	74
	22.2%	20.5%	34.2%	22.0%	19.8%	23.5%	21.7%	14.6%	30.4%	-	6.2%	18.7%	25.4%	23.0%	17.6%	24.2%	16.3%	22.6%	32.7%	25.5%	18.5%
Unsatisfied [NET]	49	6	7	10	12	2	1	3	4	-	-	9	8	6	10	16	4	4	6	9	25
=====	5.8%	4.9%	6.3%	12.2%	6.1%	2.5%	1.4%	2.9%	8.7%	-	-	7.3%	6.3%	3.9%	6.8%	5.4%	9.3%	3.8%	5.6%	4.9%	6.2%
Somewhat Unsatisfied	31	4	3	8	7	-	1	3	2	-	-	6	4	4	7	10	4	3	3	6	15
	3.7%	3.3%	2.7%	9.8%	3.6%	-	1.4%	2.9%	4.3%	-	-	4.9%	3.2%	2.6%	4.7%	3.4%	9.3%	2.8%	2.8%	3.3%	3.8%
Very Unsatisfied	18	2	4	2	5	2	-	-	2	-	-	3	4	2	3	6	-	1	3	3	10
	2.1%	1.6%	3.6%	2.4%	2.5%	2.5%	-	-	4.3%	-	-	2.4%	3.2%	1.3%	2.0%	2.0%	-	0.9%	2.8%	1.6%	2.5%



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	848	75	729	803	45	448	420	28	118	198	43	143	12	67	19	48	17	10	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	611	58	532	579	32	314	295	19	96	142	33	101	8	47	14	33	12	8	4
=====	72.1%	77.3%	73.0%	72.1%	71.1%	70.1%	70.2%	67.9%	81.4%	71.7%	76.7%	70.6%	66.7%	70.1%	73.7%	68.8%	70.6%	80%	57.1%
Very Satisfied	358	31	316	340	18	183	172	11	51	85	17	64	4	32	8	24	7	6	1
	42.2%	41.3%	43.3%	42.3%	40.0%	40.8%	41.0%	39.3%	43.2%	42.9%	39.5%	44.8%	33.3%	47.8%	42.1%	50.0%	41.2%	60%	14.3%
Somewhat Satisfied	253	27	216	239	14	131	123	8	45	57	16	37	4	15	6	9	5	2	3
	29.8%	36.0%	29.6%	29.8%	31.1%	29.2%	29.3%	28.6%	38.1%	28.8%	37.2%	25.9%	33.3%	22.4%	31.6%	18.8%	29.4%	20%	42.9%
Neutral	188	14	155	178	10	102	96	6	19	48	7	37	4	15	3	12	4	1	3
	22.2%	18.7%	21.3%	22.2%	22.2%	22.8%	22.9%	21.4%	16.1%	24.2%	16.3%	25.9%	33.3%	22.4%	15.8%	25.0%	23.5%	10%	42.9%
Unsatisfied [NET]	49	3	42	46	3	32	29	3	3	8	3	5	-	5	2	3	1	1	-
=====	5.8%	4.0%	5.8%	5.7%	6.7%	7.1%	6.9%	10.7%	2.5%	4.0%	7.0%	3.5%		7.5%	10.5%	6.2%	5.9%	10%	
Somewhat Unsatisfied	31	2	27	30	1	22	21	1	3	4	1	3	-	2	1	1	-	-	-
	3.7%	2.7%	3.7%	3.7%	2.2%	4.9%	5.0%	3.6%	2.5%	2.0%	2.3%	2.1%		3.0%	5.3%	2.1%			
Very Unsatisfied	18	1	15	16	2	10	8	2	-	4	2	2	-	3	1	2	1	1	-
	2.1%	1.3%	2.1%	2.0%	4.4%	2.2%	1.9%	7.1%		2.0%	4.7%	1.4%		4.5%	5.3%	4.2%	5.9%	10%	



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	67	35	32	-	6	7	6	13	23	12	10	47	8	2	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	23	24	-	5	6	4	6	18	8	6	34	5	2	-	-	2	
=====	70.1%	66%	75.0%		83.3%	85.7%	66.7%	46.2%	78.3%	67%	60.0%	72.3%	62.5%	100%			50.0%	
Very Satisfied	32	15	17	-	3	6	3	4	11	5	6	23	5	-	-	-	-	
	47.8%	43%	53.1%		50.0%	85.7%	50.0%	30.8%	47.8%	42%	60.0%	48.9%	62.5%					
Somewhat Satisfied	15	8	7	-	2	-	1	2	7	3	-	11	-	2	-	-	2	
	22.4%	23%	21.9%		33.3%		16.7%	15.4%	30.4%	25%		23.4%		100%			50.0%	
Neutral	15	10	5	-	1	1	2	4	3	4	3	11	1	-	-	-	1	
	22.4%	29%	15.6%		16.7%	14.3%	33.3%	30.8%	13.0%	33%	30.0%	23.4%	12.5%				25.0%	
Unsatisfied [NET]	5	2	3	-	-	-	-	3	2	-	1	2	2	-	-	-	1	
=====	7.5%	5.7%	9.4%					23.1%	8.7%		10.0%	4.3%	25.0%				25.0%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	2	-	-	-	1	1	-	-	-	-	
	3.0%	2.9%	3.1%					15.4%				2.1%	12.5%					
Very Unsatisfied	3	1	2	-	-	-	-	1	2	-	1	1	1	-	-	-	1	
	4.5%	2.9%	6.2%					7.7%	8.7%		10.0%	2.1%	12.5%				25.0%	



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	19	8	11	-	2	1	2	5	7	2	2	13	4	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	6	8	-	2	1	1	2	7	1	1	9	3	1	-	-	1	
=====	73.7%	75%	72.7%		100%	100%	50.0%	40.0%	100%	50%	50.0%	69.2%	75.0%	100%			100%	
Very Satisfied	8	3	5	-	2	1	-	1	3	1	1	5	3	-	-	-	-	
	42.1%	38%	45.5%		100%	100%		20.0%	42.9%	50%	50.0%	38.5%	75.0%					
Somewhat Satisfied	6	3	3	-	-	-	1	1	4	-	-	4	-	1	-	-	1	
	31.6%	38%	27.3%				50.0%	20.0%	57.1%			30.8%		100%			100%	
Neutral	3	2	1	-	-	-	1	1	-	1	-	3	-	-	-	-	-	
	15.8%	25%	9.1%				50.0%	20.0%		50%		23.1%						
Unsatisfied [NET]	2	-	2	-	-	-	-	2	-	-	1	1	1	-	-	-	-	
=====	10.5%		18.2%					40.0%			50.0%	7.7%	25.0%					
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	5.3%		9.1%					20.0%				7.7%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	1	-	1	-	-	-	-	
	5.3%		9.1%					20.0%			50.0%		25.0%					



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	48	27	21	-	4	6	4	8	16	10	8	34	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	33	17	16	-	3	5	3	4	11	7	5	25	2	1	-	-	1	
=====	68.8%	63%	76.2%		75.0%	83.3%	75.0%	50.0%	68.8%	70%	62.5%	73.5%	50.0%	100%			33.3%	
Very Satisfied	24	12	12	-	1	5	3	3	8	4	5	18	2	-	-	-	-	
	50.0%	44%	57.1%		25.0%	83.3%	75.0%	37.5%	50.0%	40%	62.5%	52.9%	50.0%					
Somewhat Satisfied	9	5	4	-	2	-	-	1	3	3	-	7	-	1	-	-	1	
	18.8%	19%	19.0%		50.0%			12.5%	18.8%	30%	20.6%		100%				33.3%	
Neutral	12	8	4	-	1	1	1	3	3	3	3	8	1	-	-	-	1	
	25.0%	30%	19.0%		25.0%	16.7%	25.0%	37.5%	18.8%	30%	37.5%	23.5%	25.0%				33.3%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	1	1	-	-	-	1	
=====	6.2%	7.4%	4.8%					12.5%	12.5%		2.9%	25.0%					33.3%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	2.1%	3.7%						12.5%					25.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	4.2%	3.7%	4.8%						12.5%		2.9%						33.3%	



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	17	12	4	-	1	-	-	3	5	6	6	7	1	1	-	-	2
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	12	9	3	-	1	-	-	3	3	4	5	5	-	-	-	-	2
=====	70.6%	75%	75.0%	-	100%	-	-	100%	60.0%	67%	83.3%	71.4%	-	-	-	-	100%
Very Satisfied	7	6	1	-	-	-	-	1	3	3	3	4	-	-	-	-	-
	41.2%	50%	25.0%	-	-	-	-	33.3%	60.0%	50%	50.0%	57.1%	-	-	-	-	-
Somewhat Satisfied	5	3	2	-	1	-	-	2	-	1	2	1	-	-	-	-	2
	29.4%	25%	50.0%	-	100%	-	-	66.7%	-	17%	33.3%	14.3%	-	-	-	-	100%
Neutral	4	3	1	-	-	-	-	-	1	2	-	2	1	1	-	-	-
	23.5%	25%	25.0%	-	-	-	-	-	20.0%	33%	-	28.6%	100.0%	100%	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	5.9%	-	-	-	-	-	-	-	20.0%	-	16.7%	-	-	-	-	-	-
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	5.9%	-	-	-	-	-	-	-	20.0%	-	16.7%	-	-	-	-	-	-



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	10	7	2	-	1	-	-	2	4	3	4	4	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	8	7	1	-	1	-	-	2	3	2	3	4	-	-	-	-	1
=====	80.0%	100%	50.0%	-	100%	-	-	100%	75.0%	67%	75.0%	100%	-	-	-	-	100%
Very Satisfied	6	6	-	-	-	-	-	1	3	2	3	3	-	-	-	-	-
	60.0%	86%	-	-	-	-	-	50.0%	75.0%	67%	75.0%	75.0%	-	-	-	-	-
Somewhat Satisfied	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1
	20.0%	14%	50.0%	-	100%	-	-	50.0%	-	-	-	25.0%	-	-	-	-	100%
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	10.0%	-	50.0%	-	-	-	-	-	-	33%	-	-	-	100%	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	10.0%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	10.0%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-



Q11_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	-	1	-	2	2	1	-	-	-	-	1	
=====	57.1%	40%	100.0%					100%		67%	100.0%	33.3%					100%	
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	14.3%		50.0%							33%		33.3%						
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	1	2	-	-	-	-	-	1	
	42.9%	40%	50.0%					100%		33%	100.0%						100%	
Neutral	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	42.9%	60%							100%	33%		66.7%	100.0%					



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	848	422	388	7	20	160	166	177	180	125	149	477	94	88	12	16	108	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	611	309	284	5	19	106	126	125	140	84	108	355	68	62	7	9	60	
=====	72.1%	73%	73.2%	71.4%	95.0%	66.2%	75.9%	70.6%	77.8%	67%	72.5%	74.4%	72.3%	70.5%	58.3%	56.2%	55.6%	
Very Satisfied	358	180	169	3	8	63	69	69	88	54	68	205	40	37	2	6	30	
	58.6%	58%	59.5%	60.0%	42.1%	59.4%	54.8%	55.2%	62.9%	64%	63.0%	57.7%	58.8%	59.7%	28.6%	66.7%	50.0%	
Somewhat Satisfied	253	129	115	2	11	43	57	56	52	30	40	150	28	25	5	3	30	
	41.4%	42%	40.5%	40.0%	57.9%	40.6%	45.2%	44.8%	37.1%	36%	37.0%	42.3%	41.2%	40.3%	71.4%	33.3%	50.0%	
Neutral	188	89	87	1	1	42	32	38	29	40	28	97	21	21	3	3	38	
	22.2%	21%	22.4%	14.3%	5.0%	26.2%	19.3%	21.5%	16.1%	32%	18.8%	20.3%	22.3%	23.9%	25.0%	18.8%	35.2%	
Unsatisfied [NET]	49	24	17	1	-	12	8	14	11	1	13	25	5	5	2	4	10	
=====	5.8%	5.7%	4.4%	14.3%		7.5%	4.8%	7.9%	6.1%	0.8%	8.7%	5.2%	5.3%	5.7%	16.7%	25.0%	9.3%	
Somewhat Unsatisfied	31	14	12	-	-	9	5	8	6	1	7	18	3	3	1	2	5	
	63.3%	58%	70.6%			75.0%	62.5%	57.1%	54.5%	100%	53.8%	72.0%	60.0%	60.0%	50.0%	50.0%	50.0%	
Very Unsatisfied	18	10	5	1	-	3	3	6	5	-	6	7	2	2	1	2	5	
	36.7%	42%	29.4%	100.0%		25.0%	37.5%	42.9%	45.5%		46.2%	28.0%	40.0%	40.0%	50.0%	50.0%	50.0%	



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	848	122	111	82	197	81	69	103	46	1	16	123	126	152	148	297	43	106	107	184	400
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	611	91	66	54	146	60	53	85	28	1	15	91	86	111	112	209	32	78	66	128	301
=====	72.1%	74.6%	59.5%	65.9%	74.1%	74.1%	76.8%	82.5%	60.9%	100%	93.8%	74.0%	68.3%	73.0%	75.7%	70.4%	74.4%	73.6%	61.7%	69.6%	75.2%
Very Satisfied	358	44	38	34	83	40	32	51	17	1	10	46	40	72	62	136	17	49	34	68	187
	58.6%	48.4%	57.6%	63.0%	56.8%	66.7%	60.4%	60.0%	60.7%	100%	66.7%	50.5%	46.5%	64.9%	55.4%	65.1%	53.1%	62.8%	51.5%	53.1%	62.1%
Somewhat Satisfied	253	47	28	20	63	20	21	34	11	-	5	45	46	39	50	73	15	29	32	60	114
	41.4%	51.6%	42.4%	37.0%	43.2%	33.3%	39.6%	40.0%	39.3%	-	33.3%	49.5%	53.5%	35.1%	44.6%	34.9%	46.9%	37.2%	48.5%	46.9%	37.9%
Neutral	188	25	38	18	39	19	15	15	14	-	1	23	32	35	26	72	7	24	35	47	74
	22.2%	20.5%	34.2%	22.0%	19.8%	23.5%	21.7%	14.6%	30.4%	-	6.2%	18.7%	25.4%	23.0%	17.6%	24.2%	16.3%	22.6%	32.7%	25.5%	18.5%
Unsatisfied [NET]	49	6	7	10	12	2	1	3	4	-	-	9	8	6	10	16	4	4	6	9	25
=====	5.8%	4.9%	6.3%	12.2%	6.1%	2.5%	1.4%	2.9%	8.7%	-	-	7.3%	6.3%	3.9%	6.8%	5.4%	9.3%	3.8%	5.6%	4.9%	6.2%
Somewhat Unsatisfied	31	4	3	8	7	-	1	3	2	-	-	6	4	4	7	10	4	3	3	6	15
	63.3%	66.7%	42.9%	80.0%	58.3%	-	100%	100%	50.0%	-	-	66.7%	50.0%	66.7%	70.0%	62.5%	100.0%	75.0%	50.0%	66.7%	60.0%
Very Unsatisfied	18	2	4	2	5	2	-	-	2	-	-	3	4	2	3	6	-	1	3	3	10
	36.7%	33.3%	57.1%	20.0%	41.7%	100%	-	-	50.0%	-	-	33.3%	50.0%	33.3%	30.0%	37.5%	-	25.0%	50.0%	33.3%	40.0%



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	848	75	729	803	45	448	420	28	118	198	43	143	12	67	19	48	17	10	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	611	58	532	579	32	314	295	19	96	142	33	101	8	47	14	33	12	8	4
=====	72.1%	77.3%	73.0%	72.1%	71.1%	70.1%	70.2%	67.9%	81.4%	71.7%	76.7%	70.6%	66.7%	70.1%	73.7%	68.8%	70.6%	80%	57.1%
Very Satisfied	358	31	316	340	18	183	172	11	51	85	17	64	4	32	8	24	7	6	1
	58.6%	53.4%	59.4%	58.7%	56.2%	58.3%	58.3%	57.9%	53.1%	59.9%	51.5%	63.4%	50.0%	68.1%	57.1%	72.7%	58.3%	75%	25.0%
Somewhat Satisfied	253	27	216	239	14	131	123	8	45	57	16	37	4	15	6	9	5	2	3
	41.4%	46.6%	40.6%	41.3%	43.8%	41.7%	41.7%	42.1%	46.9%	40.1%	48.5%	36.6%	50.0%	31.9%	42.9%	27.3%	41.7%	25%	75.0%
Neutral	188	14	155	178	10	102	96	6	19	48	7	37	4	15	3	12	4	1	3
	22.2%	18.7%	21.3%	22.2%	22.2%	22.8%	22.9%	21.4%	16.1%	24.2%	16.3%	25.9%	33.3%	22.4%	15.8%	25.0%	23.5%	10%	42.9%
Unsatisfied [NET]	49	3	42	46	3	32	29	3	3	8	3	5	-	5	2	3	1	1	-
=====	5.8%	4.0%	5.8%	5.7%	6.7%	7.1%	6.9%	10.7%	2.5%	4.0%	7.0%	3.5%		7.5%	10.5%	6.2%	5.9%	10%	
Somewhat Unsatisfied	31	2	27	30	1	22	21	1	3	4	1	3	-	2	1	1	-	-	-
	63.3%	66.7%	64.3%	65.2%	33.3%	68.8%	72.4%	33.3%	100%	50.0%	33.3%	60.0%		40.0%	50.0%	33.3%			
Very Unsatisfied	18	1	15	16	2	10	8	2	-	4	2	2	-	3	1	2	1	1	-
	36.7%	33.3%	35.7%	34.8%	66.7%	31.2%	27.6%	66.7%		50.0%	66.7%	40.0%		60.0%	50.0%	66.7%	100.0%	100%	



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	67	35	32	-	6	7	6	13	23	12	10	47	8	2	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	23	24	-	5	6	4	6	18	8	6	34	5	2	-	-	2	
=====	70.1%	66%	75.0%		83.3%	85.7%	66.7%	46.2%	78.3%	67%	60.0%	72.3%	62.5%	100%			50.0%	
Very Satisfied	32	15	17	-	3	6	3	4	11	5	6	23	5	-	-	-	-	
	68.1%	65%	70.8%		60.0%	100%	75.0%	66.7%	61.1%	62%	100.0%	67.6%	100.0%					
Somewhat Satisfied	15	8	7	-	2	-	1	2	7	3	-	11	-	2	-	-	2	
	31.9%	35%	29.2%		40.0%		25.0%	33.3%	38.9%	38%		32.4%		100%			100%	
Neutral	15	10	5	-	1	1	2	4	3	4	3	11	1	-	-	-	1	
	22.4%	29%	15.6%		16.7%	14.3%	33.3%	30.8%	13.0%	33%	30.0%	23.4%	12.5%				25.0%	
Unsatisfied [NET]	5	2	3	-	-	-	-	3	2	-	1	2	2	-	-	-	1	
=====	7.5%	5.7%	9.4%					23.1%	8.7%		10.0%	4.3%	25.0%				25.0%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	2	-	-	-	1	1	-	-	-	-	
	40.0%	50%	33.3%					66.7%				50.0%	50.0%					
Very Unsatisfied	3	1	2	-	-	-	-	1	2	-	1	1	1	-	-	-	1	
	60.0%	50%	66.7%					33.3%	100%		100.0%	50.0%	50.0%				100%	



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	19	8	11	-	2	1	2	5	7	2	2	13	4	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	14	6	8	-	2	1	1	2	7	1	1	9	3	1	-	-	1	
=====	73.7%	75%	72.7%		100%	100%	50.0%	40.0%	100%	50%	50.0%	69.2%	75.0%	100%			100%	
Very Satisfied	8	3	5	-	2	1	-	1	3	1	1	5	3	-	-	-	-	
	57.1%	50%	62.5%		100%	100%		50.0%	42.9%	100%	100.0%	55.6%	100.0%					
Somewhat Satisfied	6	3	3	-	-	-	1	1	4	-	-	4	-	1	-	-	1	
	42.9%	50%	37.5%				100%	50.0%	57.1%			44.4%		100%			100%	
Neutral	3	2	1	-	-	-	1	1	-	1	-	3	-	-	-	-	-	
	15.8%	25%	9.1%				50.0%	20.0%		50%		23.1%						
Unsatisfied [NET]	2	-	2	-	-	-	-	2	-	-	1	1	1	-	-	-	-	
=====	10.5%		18.2%					40.0%			50.0%	7.7%	25.0%					
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	50.0%		50.0%					50.0%				100%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	1	-	1	-	-	-	-	
	50.0%		50.0%					50.0%			100.0%		100.0%					



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	48	27	21	-	4	6	4	8	16	10	8	34	4	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	33	17	16	-	3	5	3	4	11	7	5	25	2	1	-	-	1	
=====	68.8%	63%	76.2%		75.0%	83.3%	75.0%	50.0%	68.8%	70%	62.5%	73.5%	50.0%	100%			33.3%	
Very Satisfied	24	12	12	-	1	5	3	3	8	4	5	18	2	-	-	-	-	
	72.7%	71%	75.0%		33.3%	100%	100%	75.0%	72.7%	57%	100.0%	72.0%	100.0%					
Somewhat Satisfied	9	5	4	-	2	-	-	1	3	3	-	7	-	1	-	-	1	
	27.3%	29%	25.0%		66.7%			25.0%	27.3%	43%		28.0%		100%			100%	
Neutral	12	8	4	-	1	1	1	3	3	3	3	8	1	-	-	-	1	
	25.0%	30%	19.0%		25.0%	16.7%	25.0%	37.5%	18.8%	30%	37.5%	23.5%	25.0%				33.3%	
Unsatisfied [NET]	3	2	1	-	-	-	-	1	2	-	-	1	1	-	-	-	1	
=====	6.2%	7.4%	4.8%					12.5%	12.5%			2.9%	25.0%				33.3%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	
	33.3%	50%						100%					100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	66.7%	50%	100.0%						100%			100%					100%	



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	17	12	4	-	1	-	-	3	5	6	6	7	1	1	-	-	2
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	12	9	3	-	1	-	-	3	3	4	5	5	-	-	-	-	2
=====	70.6%	75%	75.0%	-	100%	-	-	100%	60.0%	67%	83.3%	71.4%	-	-	-	-	100%
Very Satisfied	7	6	1	-	-	-	-	1	3	3	3	4	-	-	-	-	-
	58.3%	67%	33.3%	-	-	-	-	33.3%	100%	75%	60.0%	80.0%	-	-	-	-	-
Somewhat Satisfied	5	3	2	-	1	-	-	2	-	1	2	1	-	-	-	-	2
	41.7%	33%	66.7%	-	100%	-	-	66.7%	-	25%	40.0%	20.0%	-	-	-	-	100%
Neutral	4	3	1	-	-	-	-	-	1	2	-	2	1	1	-	-	-
	23.5%	25%	25.0%	-	-	-	-	-	20.0%	33%	-	28.6%	100.0%	100%	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	5.9%	-	-	-	-	-	-	-	20.0%	-	16.7%	-	-	-	-	-	-
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%	-	-	-	-	-	-	-	100%	-	100.0%	-	-	-	-	-	-



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	10	7	2	-	1	-	-	2	4	3	4	4	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	8	7	1	-	1	-	-	2	3	2	3	4	-	-	-	-	1
=====	80.0%	100%	50.0%	-	100%	-	-	100%	75.0%	67%	75.0%	100%	-	-	-	-	100%
Very Satisfied	6	6	-	-	-	-	-	1	3	2	3	3	-	-	-	-	-
	75.0%	86%	-	-	-	-	-	50.0%	100%	100%	100.0%	75.0%	-	-	-	-	-
Somewhat Satisfied	2	1	1	-	1	-	-	1	-	-	-	1	-	-	-	-	1
	25.0%	14%	100.0%	-	100%	-	-	50.0%	-	-	-	25.0%	-	-	-	-	100%
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	10.0%	-	50.0%	-	-	-	-	-	-	33%	-	-	-	100%	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	10.0%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%	-	-	-	-	-	-	-	100%	-	100.0%	-	-	-	-	-	-



Q11_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Sports programs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	-	1	-	2	2	1	-	-	-	-	1	
=====	57.1%	40%	100.0%					100%		67%	100.0%	33.3%					100%	
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	25.0%		50.0%							50%		100%						
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	1	2	-	-	-	-	-	1	
	75.0%	100%	50.0%					100%		50%	100.0%						100%	
Neutral	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	42.9%	60%							100%	33%		66.7%	100.0%					



Q11_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	847	391	419	7	20	165	181	156	172	135	136	506	87	85	12	16	100
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	549	251	281	3	15	96	127	97	119	86	91	350	60	55	6	9	43
=====	64.8%	64%	67.1%	42.9%	75.0%	58.2%	70.2%	62.2%	69.2%	64%	66.9%	69.2%	69.0%	64.7%	50.0%	56.2%	43.0%
Very Satisfied	300	139	151	3	8	50	60	58	72	47	53	183	35	33	1	7	23
	35.4%	36%	36.0%	42.9%	40.0%	30.3%	33.1%	37.2%	41.9%	35%	39.0%	36.2%	40.2%	38.8%	8.3%	43.8%	23.0%
Somewhat Satisfied	249	112	130	-	7	46	67	39	47	39	38	167	25	22	5	2	20
	29.4%	29%	31.0%		35.0%	27.9%	37.0%	25.0%	27.3%	29%	27.9%	33.0%	28.7%	25.9%	41.7%	12.5%	20.0%
Neutral	236	106	113	3	3	54	40	44	43	46	32	131	22	23	5	5	42
	27.9%	27%	27.0%	42.9%	15.0%	32.7%	22.1%	28.2%	25.0%	34%	23.5%	25.9%	25.3%	27.1%	41.7%	31.2%	42.0%
Unsatisfied [NET]	62	34	25	1	2	15	14	15	10	3	13	25	5	7	1	2	15
=====	7.3%	8.7%	6.0%	14.3%	10.0%	9.1%	7.7%	9.6%	5.8%	2.2%	9.6%	4.9%	5.7%	8.2%	8.3%	12.5%	15.0%
Somewhat Unsatisfied	38	19	18	-	2	8	13	6	4	3	8	17	2	6	1	-	7
	4.5%	4.9%	4.3%		10.0%	4.8%	7.2%	3.8%	2.3%	2.2%	5.9%	3.4%	2.3%	7.1%	8.3%		7.0%
Very Unsatisfied	24	15	7	1	-	7	1	9	6	-	5	8	3	1	-	2	8
	2.8%	3.8%	1.7%	14.3%		4.2%	0.6%	5.8%	3.5%		3.7%	1.6%	3.4%	1.2%		12.5%	8.0%



Q11 E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	847	117	117	91	198	78	69	90	54	1	14	126	134	155	138	292	41	115	121	193	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	549	79	72	58	128	49	48	57	40	1	9	85	77	108	85	192	22	73	74	123	253
=====	64.8%	67.5%	61.5%	63.7%	64.6%	62.8%	69.6%	63.3%	74.1%	100%	64.3%	67.5%	57.5%	69.7%	61.6%	65.8%	53.7%	63.5%	61.2%	63.7%	68.6%
Very Satisfied	300	35	42	31	66	27	30	33	22	1	7	40	33	58	46	121	12	42	42	65	137
	35.4%	29.9%	35.9%	34.1%	33.3%	34.6%	43.5%	36.7%	40.7%	100%	50.0%	31.7%	24.6%	37.4%	33.3%	41.4%	29.3%	36.5%	34.7%	33.7%	37.1%
Somewhat Satisfied	249	44	30	27	62	22	18	24	18	-	2	45	44	50	39	71	10	31	32	58	116
	29.4%	37.6%	25.6%	29.7%	31.3%	28.2%	26.1%	26.7%	33.3%	-	14.3%	35.7%	32.8%	32.3%	28.3%	24.3%	24.4%	27.0%	26.4%	30.1%	31.4%
Neutral	236	33	36	23	44	26	19	32	11	-	4	27	43	40	41	85	16	35	33	53	96
	27.9%	28.2%	30.8%	25.3%	22.2%	33.3%	27.5%	35.6%	20.4%	-	28.6%	21.4%	32.1%	25.8%	29.7%	29.1%	39.0%	30.4%	27.3%	27.5%	26.0%
Unsatisfied [NET]	62	5	9	10	26	3	2	1	3	-	1	14	14	7	12	15	3	7	14	17	20
=====	7.3%	4.3%	7.7%	11.0%	13.1%	3.8%	2.9%	1.1%	5.6%	-	7.1%	11.1%	10.4%	4.5%	8.7%	5.1%	7.3%	6.1%	11.6%	8.8%	5.4%
Somewhat Unsatisfied	38	4	5	8	15	2	-	1	1	-	1	11	7	5	7	8	3	6	7	12	9
	4.5%	3.4%	4.3%	8.8%	7.6%	2.6%	-	1.1%	1.9%	-	7.1%	8.7%	5.2%	3.2%	5.1%	2.7%	7.3%	5.2%	5.8%	6.2%	2.4%
Very Unsatisfied	24	1	4	2	11	1	2	-	2	-	-	3	7	2	5	7	-	1	7	5	11
	2.8%	0.9%	3.4%	2.2%	5.6%	1.3%	2.9%	-	3.7%	-	-	2.4%	5.2%	1.3%	3.6%	2.4%	-	0.9%	5.8%	2.6%	3.0%



Q11_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	847	73	727	802	45	454	428	26	123	191	46	130	15	62	21	41	17	10	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	549	41	486	521	28	290	275	15	79	125	32	82	11	44	17	27	11	7	4
=====	64.8%	56.2%	66.9%	65.0%	62.2%	63.9%	64.3%	57.7%	64.2%	65.4%	69.6%	63.1%	73.3%	71.0%	81.0%	65.9%	64.7%	70%	57.1%
Very Satisfied	300	21	267	286	14	150	142	8	43	71	19	48	4	31	13	18	5	3	2
	35.4%	28.8%	36.7%	35.7%	31.1%	33.0%	33.2%	30.8%	35.0%	37.2%	41.3%	36.9%	26.7%	50.0%	61.9%	43.9%	29.4%	30%	28.6%
Somewhat Satisfied	249	20	219	235	14	140	133	7	36	54	13	34	7	13	4	9	6	4	2
	29.4%	27.4%	30.1%	29.3%	31.1%	30.8%	31.1%	26.9%	29.3%	28.3%	28.3%	26.2%	46.7%	21.0%	19.0%	22.0%	35.3%	40%	28.6%
Neutral	236	25	190	225	11	122	117	5	37	57	11	42	4	15	4	11	5	3	2
	27.9%	34.2%	26.1%	28.1%	24.4%	26.9%	27.3%	19.2%	30.1%	29.8%	23.9%	32.3%	26.7%	24.2%	19.0%	26.8%	29.4%	30%	28.6%
Unsatisfied [NET]	62	7	51	56	6	42	36	6	7	9	3	6	-	3	-	3	1	-	1
=====	7.3%	9.6%	7.0%	7.0%	13.3%	9.3%	8.4%	23.1%	5.7%	4.7%	6.5%	4.6%	4.8%	-	7.3%	5.9%	-	-	14.3%
Somewhat Unsatisfied	38	4	32	35	3	26	23	3	5	6	3	3	-	-	-	-	1	-	1
	4.5%	5.5%	4.4%	4.4%	6.7%	5.7%	5.4%	11.5%	4.1%	3.1%	6.5%	2.3%	-	-	-	-	5.9%	-	14.3%
Very Unsatisfied	24	3	19	21	3	16	13	3	2	3	-	3	-	3	-	3	-	-	-
	2.8%	4.1%	2.6%	2.6%	6.7%	3.5%	3.0%	11.5%	1.6%	1.6%	-	2.3%	4.8%	-	7.3%	-	-	-	-



Q11_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	62	33	29	-	6	6	5	12	21	12	10	44	6	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	44	22	22	-	4	3	4	7	17	9	7	33	4	4	-	1	1	
=====	71.0%	67%	75.9%		66.7%	50.0%	80.0%	58.3%	81.0%	75%	70.0%	75.0%	66.7%	100%		100.0%	25.0%	
Very Satisfied	31	14	17	-	4	2	3	6	11	5	6	23	4	2	-	1	-	
	50.0%	42%	58.6%		66.7%	33.3%	60.0%	50.0%	52.4%	42%	60.0%	52.3%	66.7%	50.0%		100.0%		
Somewhat Satisfied	13	8	5	-	-	1	1	1	6	4	1	10	-	2	-	-	1	
	21.0%	24%	17.2%			16.7%	20.0%	8.3%	28.6%	33%	10.0%	22.7%		50.0%			25.0%	
Neutral	15	8	7	-	2	3	1	4	2	3	2	10	1	-	-	-	3	
	24.2%	24%	24.1%		33.3%	50.0%	20.0%	33.3%	9.5%	25%	20.0%	22.7%	16.7%				75.0%	
Unsatisfied [NET]	3	3	-	-	-	-	-	1	2	-	1	1	1	-	-	-	-	
=====	4.8%	9.1%						8.3%	9.5%		10.0%	2.3%	16.7%					
Very Unsatisfied	3	3	-	-	-	-	-	1	2	-	1	1	1	-	-	-	-	
	4.8%	9.1%						8.3%	9.5%		10.0%	2.3%	16.7%					



Q11_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	21	10	11	-	2	1	2	6	7	3	3	15	4	2	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	17	9	8	-	2	1	2	3	7	2	2	13	3	2	-	1	-	
=====	81.0%	90%	72.7%		100%	100%	100%	50.0%	100%	67%	66.7%	86.7%	75.0%	100%		100.0%		
Very Satisfied	13	6	7	-	2	1	1	3	4	2	2	10	3	1	-	1	-	
	61.9%	60%	63.6%		100%	100%	50.0%	50.0%	57.1%	67%	66.7%	66.7%	75.0%	50.0%		100.0%		
Somewhat Satisfied	4	3	1	-	-	-	1	-	3	-	-	3	-	1	-	-	-	
	19.0%	30%	9.1%				50.0%		42.9%			20.0%		50.0%				
Neutral	4	1	3	-	-	-	-	3	-	1	1	2	1	-	-	-	1	
	19.0%	10%	27.3%					50.0%		33%	33.3%	13.3%	25.0%				100%	



Q11_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	41	23	18	-	4	5	3	6	14	9	7	29	2	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	27	13	14	-	2	2	2	4	10	7	5	20	1	2	-	-	1	
=====	65.9%	57%	77.8%		50.0%	40.0%	66.7%	66.7%	71.4%	78%	71.4%	69.0%	50.0%	100%			33.3%	
Very Satisfied	18	8	10	-	2	1	2	3	7	3	4	13	1	1	-	-	-	
	43.9%	35%	55.6%		50.0%	20.0%	66.7%	50.0%	50.0%	33%	57.1%	44.8%	50.0%	50.0%				
Somewhat Satisfied	9	5	4	-	-	1	-	1	3	4	1	7	-	1	-	-	1	
	22.0%	22%	22.2%			20.0%		16.7%	21.4%	44%	14.3%	24.1%		50.0%			33.3%	
Neutral	11	7	4	-	2	3	1	1	2	2	1	8	-	-	-	-	2	
	26.8%	30%	22.2%		50.0%	60.0%	33.3%	16.7%	14.3%	22%	14.3%	27.6%					66.7%	
Unsatisfied [NET]	3	3	-	-	-	-	-	1	2	-	1	1	1	-	-	-	-	
=====	7.3%	13%						16.7%	14.3%		14.3%	3.4%	50.0%					
Very Unsatisfied	3	3	-	-	-	-	-	1	2	-	1	1	1	-	-	-	-	
	7.3%	13%						16.7%	14.3%		14.3%	3.4%	50.0%					



Q11_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	17	11	5	-	1	-	1	3	5	6	5	8	1	1	-	2	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	100%	
Satisfied [NET]	11	8	3	-	1	-	1	1	3	5	3	7	-	1	-	-	
=====	64.7%	73%	60.0%	-	100%	-	100%	33.3%	60.0%	83%	60.0%	87.5%	-	100%	-	-	
Very Satisfied	5	3	2	-	-	-	1	-	2	2	2	3	-	-	-	-	
	29.4%	27%	40.0%	-	-	-	100%	-	40.0%	33%	40.0%	37.5%	-	-	-	-	
Somewhat Satisfied	6	5	1	-	1	-	-	1	1	3	1	4	-	1	-	-	
	35.3%	45%	20.0%	-	100%	-	-	33.3%	20.0%	50%	20.0%	50.0%	-	100%	-	-	
Neutral	5	3	1	-	-	-	-	1	2	1	2	1	1	-	-	1	
	29.4%	27%	20.0%	-	-	-	-	33.3%	40.0%	17%	40.0%	12.5%	100.0%	-	-	50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
=====	5.9%	-	20.0%	-	-	-	-	33.3%	-	-	-	-	-	-	-	50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
	5.9%	-	20.0%	-	-	-	-	33.3%	-	-	-	-	-	-	-	50.0%	



Q11_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	10	7	2	-	1	-	-	2	4	3	4	4	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	7	6	1	-	1	-	-	1	2	3	2	4	-	1	-	-	-	
=====	70.0%	86%	50.0%	-	100%	-	-	50.0%	50.0%	100%	50.0%	100%	-	100%	-	-	-	
Very Satisfied	3	3	-	-	-	-	-	-	2	1	2	1	-	-	-	-	-	
	30.0%	43%	-	-	-	-	-	-	50.0%	33%	50.0%	25.0%	-	-	-	-	-	
Somewhat Satisfied	4	3	1	-	1	-	-	1	-	2	-	3	-	1	-	-	-	
	40.0%	43%	50.0%	-	100%	-	-	50.0%	-	67%	-	75.0%	-	100%	-	-	-	
Neutral	3	1	1	-	-	-	-	1	2	-	2	-	-	-	-	-	1	
	30.0%	14%	50.0%	-	-	-	-	50.0%	50.0%	-	50.0%	-	-	-	-	-	100%	



Q11_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	4	3	-	-	-	1	1	1	3	1	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	1	-	1	2	1	3	-	-	-	-	-	
=====	57.1%	50%	66.7%				100%		100%	67%	100.0%	75.0%						
Very Satisfied	2	-	2	-	-	-	1	-	-	1	-	2	-	-	-	-	-	
	28.6%		66.7%				100%			33%		50.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	28.6%	50%							100%	33%	100.0%	25.0%						
Neutral	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	28.6%	50%								33%		25.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	14.3%		33.3%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	14.3%		33.3%					100%									100%	



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	847	391	419	7	20	165	181	156	172	135	136	506	87	85	12	16	100	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	549	251	281	3	15	96	127	97	119	86	91	350	60	55	6	9	43	
=====	64.8%	64%	67.1%	42.9%	75.0%	58.2%	70.2%	62.2%	69.2%	64%	66.9%	69.2%	69.0%	64.7%	50.0%	56.2%	43.0%	
Very Satisfied	300	139	151	3	8	50	60	58	72	47	53	183	35	33	1	7	23	
	54.6%	55%	53.7%	100.0%	53.3%	52.1%	47.2%	59.8%	60.5%	55%	58.2%	52.3%	58.3%	60.0%	16.7%	77.8%	53.5%	
Somewhat Satisfied	249	112	130	-	7	46	67	39	47	39	38	167	25	22	5	2	20	
	45.4%	45%	46.3%		46.7%	47.9%	52.8%	40.2%	39.5%	45%	41.8%	47.7%	41.7%	40.0%	83.3%	22.2%	46.5%	
Neutral	236	106	113	3	3	54	40	44	43	46	32	131	22	23	5	5	42	
	27.9%	27%	27.0%	42.9%	15.0%	32.7%	22.1%	28.2%	25.0%	34%	23.5%	25.9%	25.3%	27.1%	41.7%	31.2%	42.0%	
Unsatisfied [NET]	62	34	25	1	2	15	14	15	10	3	13	25	5	7	1	2	15	
=====	7.3%	8.7%	6.0%	14.3%	10.0%	9.1%	7.7%	9.6%	5.8%	2.2%	9.6%	4.9%	5.7%	8.2%	8.3%	12.5%	15.0%	
Somewhat Unsatisfied	38	19	18	-	2	8	13	6	4	3	8	17	2	6	1	-	7	
	61.3%	56%	72.0%		100%	53.3%	92.9%	40.0%	40.0%	100%	61.5%	68.0%	40.0%	85.7%	100.0%		46.7%	
Very Unsatisfied	24	15	7	1	-	7	1	9	6	-	5	8	3	1	-	2	8	
	38.7%	44%	28.0%	100.0%		46.7%	7.1%	60.0%	60.0%		38.5%	32.0%	60.0%	14.3%		100.0%	53.3%	



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	847	117	117	91	198	78	69	90	54	1	14	126	134	155	138	292	41	115	121	193	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	549	79	72	58	128	49	48	57	40	1	9	85	77	108	85	192	22	73	74	123	253
=====	64.8%	67.5%	61.5%	63.7%	64.6%	62.8%	69.6%	63.3%	74.1%	100%	64.3%	67.5%	57.5%	69.7%	61.6%	65.8%	53.7%	63.5%	61.2%	63.7%	68.6%
Very Satisfied	300	35	42	31	66	27	30	33	22	1	7	40	33	58	46	121	12	42	42	65	137
	54.6%	44.3%	58.3%	53.4%	51.6%	55.1%	62.5%	57.9%	55.0%	100%	77.8%	47.1%	42.9%	53.7%	54.1%	63.0%	54.5%	57.5%	56.8%	52.8%	54.2%
Somewhat Satisfied	249	44	30	27	62	22	18	24	18	-	2	45	44	50	39	71	10	31	32	58	116
	45.4%	55.7%	41.7%	46.6%	48.4%	44.9%	37.5%	42.1%	45.0%	-	22.2%	52.9%	57.1%	46.3%	45.9%	37.0%	45.5%	42.5%	43.2%	47.2%	45.8%
Neutral	236	33	36	23	44	26	19	32	11	-	4	27	43	40	41	85	16	35	33	53	96
	27.9%	28.2%	30.8%	25.3%	22.2%	33.3%	27.5%	35.6%	20.4%	-	28.6%	21.4%	32.1%	25.8%	29.7%	29.1%	39.0%	30.4%	27.3%	27.5%	26.0%
Unsatisfied [NET]	62	5	9	10	26	3	2	1	3	-	1	14	14	7	12	15	3	7	14	17	20
=====	7.3%	4.3%	7.7%	11.0%	13.1%	3.8%	2.9%	1.1%	5.6%	-	7.1%	11.1%	10.4%	4.5%	8.7%	5.1%	7.3%	6.1%	11.6%	8.8%	5.4%
Somewhat Unsatisfied	38	4	5	8	15	2	-	1	1	-	1	11	7	5	7	8	3	6	7	12	9
	61.3%	80.0%	55.6%	80.0%	57.7%	66.7%	-	100%	33.3%	-	100%	78.6%	50.0%	71.4%	58.3%	53.3%	100.0%	85.7%	50.0%	70.6%	45.0%
Very Unsatisfied	24	1	4	2	11	1	2	-	2	-	-	3	7	2	5	7	-	1	7	5	11
	38.7%	20.0%	44.4%	20.0%	42.3%	33.3%	100%	-	66.7%	-	-	21.4%	50.0%	28.6%	41.7%	46.7%	-	14.3%	50.0%	29.4%	55.0%



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	847	73	727	802	45	454	428	26	123	191	46	130	15	62	21	41	17	10	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	549	41	486	521	28	290	275	15	79	125	32	82	11	44	17	27	11	7	4
=====	64.8%	56.2%	66.9%	65.0%	62.2%	63.9%	64.3%	57.7%	64.2%	65.4%	69.6%	63.1%	73.3%	71.0%	81.0%	65.9%	64.7%	70%	57.1%
Very Satisfied	300	21	267	286	14	150	142	8	43	71	19	48	4	31	13	18	5	3	2
	54.6%	51.2%	54.9%	54.9%	50.0%	51.7%	51.6%	53.3%	54.4%	56.8%	59.4%	58.5%	36.4%	70.5%	76.5%	66.7%	45.5%	43%	50.0%
Somewhat Satisfied	249	20	219	235	14	140	133	7	36	54	13	34	7	13	4	9	6	4	2
	45.4%	48.8%	45.1%	45.1%	50.0%	48.3%	48.4%	46.7%	45.6%	43.2%	40.6%	41.5%	63.6%	29.5%	23.5%	33.3%	54.5%	57%	50.0%
Neutral	236	25	190	225	11	122	117	5	37	57	11	42	4	15	4	11	5	3	2
	27.9%	34.2%	26.1%	28.1%	24.4%	26.9%	27.3%	19.2%	30.1%	29.8%	23.9%	32.3%	26.7%	24.2%	19.0%	26.8%	29.4%	30%	28.6%
Unsatisfied [NET]	62	7	51	56	6	42	36	6	7	9	3	6	-	3	-	3	1	-	1
=====	7.3%	9.6%	7.0%	7.0%	13.3%	9.3%	8.4%	23.1%	5.7%	4.7%	6.5%	4.6%	4.8%	-	7.3%	5.9%	-	-	14.3%
Somewhat Unsatisfied	38	4	32	35	3	26	23	3	5	6	3	3	-	-	-	-	1	-	1
	61.3%	57.1%	62.7%	62.5%	50.0%	61.9%	63.9%	50.0%	71.4%	66.7%	100%	50.0%	-	-	-	-	100.0%	-	100%
Very Unsatisfied	24	3	19	21	3	16	13	3	2	3	-	3	-	3	-	3	-	-	-
	38.7%	42.9%	37.3%	37.5%	50.0%	38.1%	36.1%	50.0%	28.6%	33.3%	-	50.0%	100%	100%	100.0%	100.0%	-	-	-



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	62	33	29	-	6	6	5	12	21	12	10	44	6	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	44	22	22	-	4	3	4	7	17	9	7	33	4	4	-	1	1	
=====	71.0%	67%	75.9%		66.7%	50.0%	80.0%	58.3%	81.0%	75%	70.0%	75.0%	66.7%	100%		100.0%	25.0%	
Very Satisfied	31	14	17	-	4	2	3	6	11	5	6	23	4	2	-	1	-	
	70.5%	64%	77.3%		100%	66.7%	75.0%	85.7%	64.7%	56%	85.7%	69.7%	100.0%	50.0%		100.0%		
Somewhat Satisfied	13	8	5	-	-	1	1	1	6	4	1	10	-	2	-	-	1	
	29.5%	36%	22.7%			33.3%	25.0%	14.3%	35.3%	44%	14.3%	30.3%		50.0%			100%	
Neutral	15	8	7	-	2	3	1	4	2	3	2	10	1	-	-	-	3	
	24.2%	24%	24.1%		33.3%	50.0%	20.0%	33.3%	9.5%	25%	20.0%	22.7%	16.7%				75.0%	
Unsatisfied [NET]	3	3	-	-	-	-	-	1	2	-	1	1	1	-	-	-	-	
=====	4.8%	9.1%						8.3%	9.5%		10.0%	2.3%	16.7%					
Very Unsatisfied	3	3	-	-	-	-	-	1	2	-	1	1	1	-	-	-	-	
	100%	100%						100%	100%		100.0%	100%	100.0%					



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	21	10	11	-	2	1	2	6	7	3	3	15	4	2	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	17	9	8	-	2	1	2	3	7	2	2	13	3	2	-	1	-	
=====	81.0%	90%	72.7%		100%	100%	100%	50.0%	100%	67%	66.7%	86.7%	75.0%	100%		100.0%		
Very Satisfied	13	6	7	-	2	1	1	3	4	2	2	10	3	1	-	1	-	
	76.5%	67%	87.5%		100%	100%	50.0%	100%	57.1%	100%	100.0%	76.9%	100.0%	50.0%		100.0%		
Somewhat Satisfied	4	3	1	-	-	-	1	-	3	-	-	3	-	1	-	-	-	
	23.5%	33%	12.5%				50.0%		42.9%			23.1%		50.0%				
Neutral	4	1	3	-	-	-	-	3	-	1	1	2	1	-	-	-	1	
	19.0%	10%	27.3%					50.0%		33%	33.3%	13.3%	25.0%				100%	



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	41	23	18	-	4	5	3	6	14	9	7	29	2	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	27	13	14	-	2	2	2	4	10	7	5	20	1	2	-	-	1	
=====	65.9%	57%	77.8%		50.0%	40.0%	66.7%	66.7%	71.4%	78%	71.4%	69.0%	50.0%	100%			33.3%	
Very Satisfied	18	8	10	-	2	1	2	3	7	3	4	13	1	1	-	-	-	
	66.7%	62%	71.4%		100%	50.0%	100%	75.0%	70.0%	43%	80.0%	65.0%	100.0%	50.0%				
Somewhat Satisfied	9	5	4	-	-	1	-	1	3	4	1	7	-	1	-	-	1	
	33.3%	38%	28.6%			50.0%		25.0%	30.0%	57%	20.0%	35.0%		50.0%			100%	
Neutral	11	7	4	-	2	3	1	1	2	2	1	8	-	-	-	-	2	
	26.8%	30%	22.2%		50.0%	60.0%	33.3%	16.7%	14.3%	22%	14.3%	27.6%					66.7%	
Unsatisfied [NET]	3	3	-	-	-	-	-	1	2	-	1	1	1	-	-	-	-	
=====	7.3%	13%						16.7%	14.3%		14.3%	3.4%	50.0%					
Very Unsatisfied	3	3	-	-	-	-	-	1	2	-	1	1	1	-	-	-	-	
	100%	100%						100%	100%		100.0%	100%	100.0%					



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]						ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER				
				BINARY																	
Total	17	11	5	-	1	-	1	3	5	6	5	8	1	1	-	-	2				
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%				
Satisfied [NET]	11	8	3	-	1	-	1	1	3	5	3	7	-	1	-	-	-				
=====	64.7%	73%	60.0%	-	100%	-	100%	33.3%	60.0%	83%	60.0%	87.5%	-	100%	-	-	-				
Very Satisfied	5	3	2	-	-	-	1	-	2	2	2	3	-	-	-	-	-				
	45.5%	38%	66.7%	-	-	-	100%	-	66.7%	40%	66.7%	42.9%	-	-	-	-	-				
Somewhat Satisfied	6	5	1	-	1	-	-	1	1	3	1	4	-	1	-	-	-				
	54.5%	62%	33.3%	-	100%	-	-	100%	33.3%	60%	33.3%	57.1%	-	100%	-	-	-				
Neutral	5	3	1	-	-	-	-	1	2	1	2	1	1	-	-	-	1				
	29.4%	27%	20.0%	-	-	-	-	33.3%	40.0%	17%	40.0%	12.5%	100.0%	-	-	-	50.0%				
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1				
=====	5.9%	-	20.0%	-	-	-	-	33.3%	-	-	-	-	-	-	-	-	50.0%				
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1				
	100%	-	100.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%				



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	7	2	-	1	-	-	2	4	3	4	4	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	7	6	1	-	1	-	-	1	2	3	2	4	-	1	-	-	-	
=====	70.0%	86%	50.0%	-	100%	-	-	50.0%	50.0%	100%	50.0%	100%	-	100%	-	-	-	
Very Satisfied	3	3	-	-	-	-	-	-	2	1	2	1	-	-	-	-	-	
	42.9%	50%	-	-	-	-	-	-	100%	33%	100.0%	25.0%	-	-	-	-	-	
Somewhat Satisfied	4	3	1	-	1	-	-	1	-	2	-	3	-	1	-	-	-	
	57.1%	50%	100.0%	-	100%	-	-	100%	-	67%	-	75.0%	-	100%	-	-	-	
Neutral	3	1	1	-	-	-	-	1	2	-	2	-	-	-	-	-	1	
	30.0%	14%	50.0%	-	-	-	-	50.0%	50.0%	-	50.0%	-	-	-	-	-	100%	



Q11_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Special events
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	4	3	-	-	-	1	1	1	3	1	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	1	-	1	2	1	3	-	-	-	-	-	
=====	57.1%	50%	66.7%				100%		100%	67%	100.0%	75.0%						
Very Satisfied	2	-	2	-	-	-	1	-	-	1	-	2	-	-	-	-	-	
	50.0%		100.0%				100%			50%		66.7%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	50.0%	100%							100%	50%	100.0%	33.3%						
Neutral	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	28.6%	50%								33%		25.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	14.3%		33.3%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q11_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	822	404	383	7	21	181	192	132	170	109	137	493	82	83	11	12	97
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	479	247	216	2	15	108	119	76	98	57	86	289	47	48	6	5	48
=====	58.3%	61%	56.4%	28.6%	71.4%	59.7%	62.0%	57.6%	57.6%	52%	62.8%	58.6%	57.3%	57.8%	54.5%	41.7%	49.5%
Very Satisfied	280	142	130	2	7	62	59	49	63	37	55	164	24	31	3	5	31
	34.1%	35%	33.9%	28.6%	33.3%	34.3%	30.7%	37.1%	37.1%	34%	40.1%	33.3%	29.3%	37.3%	27.3%	41.7%	32.0%
Somewhat Satisfied	199	105	86	-	8	46	60	27	35	20	31	125	23	17	3	-	17
	24.2%	26%	22.5%		38.1%	25.4%	31.2%	20.5%	20.6%	18%	22.6%	25.4%	28.0%	20.5%	27.3%		17.5%
Neutral	211	98	98	3	3	46	37	37	48	32	37	117	25	20	4	6	34
	25.7%	24%	25.6%	42.9%	14.3%	25.4%	19.3%	28.0%	28.2%	29%	27.0%	23.7%	30.5%	24.1%	36.4%	50.0%	35.1%
Unsatisfied [NET]	132	59	69	2	3	27	36	19	24	20	14	87	10	15	1	1	15
=====	16.1%	15%	18.0%	28.6%	14.3%	14.9%	18.8%	14.4%	14.1%	18%	10.2%	17.6%	12.2%	18.1%	9.1%	8.3%	15.5%
Somewhat Unsatisfied	80	35	44	-	2	17	26	6	17	11	6	57	5	12	-	-	7
	9.7%	8.7%	11.5%		9.5%	9.4%	13.5%	4.5%	10.0%	10%	4.4%	11.6%	6.1%	14.5%			7.2%
Very Unsatisfied	52	24	25	2	1	10	10	13	7	9	8	30	5	3	1	1	8
	6.3%	5.9%	6.5%	28.6%	4.8%	5.5%	5.2%	9.8%	4.1%	8.3%	5.8%	6.1%	6.1%	3.6%	9.1%	8.3%	8.2%



Q11 F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	822 100%	130 100%	116 100%	80 100%	182 100%	73 100%	77 100%	90 100%	45 100%	1 100%	11 100%	143 100%	147 100%	140 100%	127 100%	263 100%	35 100.0%	114 100.0%	110 100.0%	179 100.0%	378 100.0%
Satisfied [NET] =====	479 58.3%	69 53.1%	61 52.6%	42 52.5%	119 65.4%	47 64.4%	45 58.4%	50 55.6%	30 66.7%	1 100%	10 90.9%	83 58.0%	73 49.7%	83 59.3%	79 62.2%	159 60.5%	17 48.6%	72 63.2%	61 55.5%	98 54.7%	226 59.8%
Very Satisfied	280 34.1%	30 23.1%	37 31.9%	25 31.2%	77 42.3%	22 30.1%	28 36.4%	30 33.3%	21 46.7%	1 100%	6 54.5%	44 30.8%	40 27.2%	45 32.1%	50 39.4%	99 37.6%	11 31.4%	41 36.0%	37 33.6%	51 28.5%	137 36.2%
Somewhat Satisfied	199 24.2%	39 30.0%	24 20.7%	17 21.2%	42 23.1%	25 34.2%	17 22.1%	20 22.2%	9 20.0%	- 36.4%	4 27.3%	39 22.4%	33 27.1%	38 22.8%	29 22.8%	60 22.8%	6 17.1%	31 27.2%	24 21.8%	47 26.3%	89 23.5%
Neutral	211 25.7%	38 29.2%	29 25.0%	21 26.2%	39 21.4%	20 27.4%	20 26.0%	25 27.8%	10 22.2%	- 9.1%	1 25.2%	36 24.5%	36 28.6%	40 20.5%	26 27.8%	73 27.8%	15 42.9%	33 28.9%	35 31.8%	46 25.7%	81 21.4%
Unsatisfied [NET] =====	132 16.1%	23 17.7%	26 22.4%	17 21.2%	24 13.2%	6 8.2%	12 15.6%	15 16.7%	5 11.1%	- 16.8%	- 25.9%	24 16.8%	38 25.9%	17 12.1%	22 17.3%	31 11.8%	3 8.6%	9 7.9%	14 12.7%	35 19.6%	71 18.8%
Somewhat Unsatisfied	80 9.7%	14 10.8%	14 12.1%	7 8.8%	16 8.8%	4 5.5%	9 11.7%	11 12.2%	3 6.7%	- 11.2%	- 15.0%	16 11.2%	22 15.0%	10 7.1%	13 10.2%	19 7.2%	2 5.7%	7 6.1%	6 5.5%	23 12.8%	42 11.1%
Very Unsatisfied	52 6.3%	9 6.9%	12 10.3%	10 12.5%	8 4.4%	2 2.7%	3 3.9%	4 4.4%	2 4.4%	- 5.6%	- 10.9%	8 5.6%	16 10.9%	7 5.0%	9 7.1%	12 4.6%	1 2.9%	2 1.8%	8 7.3%	12 6.7%	29 7.7%



Q11_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	822	60	712	779	43	421	398	23	122	201	41	145	15	64	19	45	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	479	38	418	452	27	233	220	13	84	115	25	79	11	40	12	28	7	5	2
=====	58.3%	63.3%	58.7%	58.0%	62.8%	55.3%	55.3%	56.5%	68.9%	57.2%	61.0%	54.5%	73.3%	62.5%	63.2%	62.2%	50.0%	62%	33.3%
Very Satisfied	280	28	241	261	19	138	128	10	44	70	15	48	7	26	7	19	2	2	-
	34.1%	46.7%	33.8%	33.5%	44.2%	32.8%	32.2%	43.5%	36.1%	34.8%	36.6%	33.1%	46.7%	40.6%	36.8%	42.2%	14.3%	25%	
Somewhat Satisfied	199	10	177	191	8	95	92	3	40	45	10	31	4	14	5	9	5	3	2
	24.2%	16.7%	24.9%	24.5%	18.6%	22.6%	23.1%	13.0%	32.8%	22.4%	24.4%	21.4%	26.7%	21.9%	26.3%	20.0%	35.7%	38%	33.3%
Neutral	211	13	180	200	11	104	98	6	28	58	10	45	3	15	3	12	6	3	3
	25.7%	21.7%	25.3%	25.7%	25.6%	24.7%	24.6%	26.1%	23.0%	28.9%	24.4%	31.0%	20.0%	23.4%	15.8%	26.7%	42.9%	38%	50.0%
Unsatisfied [NET]	132	9	114	127	5	84	80	4	10	28	6	21	1	9	4	5	1	-	1
=====	16.1%	15.0%	16.0%	16.3%	11.6%	20.0%	20.1%	17.4%	8.2%	13.9%	14.6%	14.5%	6.7%	14.1%	21.1%	11.1%	7.1%		16.7%
Somewhat Unsatisfied	80	7	71	78	2	53	52	1	7	14	3	10	1	5	2	3	1	-	1
	9.7%	11.7%	10.0%	10.0%	4.7%	12.6%	13.1%	4.3%	5.7%	7.0%	7.3%	6.9%	6.7%	7.8%	10.5%	6.7%	7.1%		16.7%
Very Unsatisfied	52	2	43	49	3	31	28	3	3	14	3	11	-	4	2	2	-	-	-
	6.3%	3.3%	6.0%	6.3%	7.0%	7.4%	7.0%	13.0%	2.5%	7.0%	7.3%	7.6%		6.2%	10.5%	4.4%			



Q11_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	64	35	29	-	6	8	5	11	24	10	8	44	8	3	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	40	20	20	-	5	5	3	6	15	6	5	28	4	3	-	-	1
=====	62.5%	57%	69.0%		83.3%	62.5%	60.0%	54.5%	62.5%	60%	62.5%	63.6%	50.0%	100%			33.3%
Very Satisfied	26	10	16	-	2	2	1	6	11	4	2	19	4	1	-	-	1
	40.6%	29%	55.2%		33.3%	25.0%	20.0%	54.5%	45.8%	40%	25.0%	43.2%	50.0%	33.3%			33.3%
Somewhat Satisfied	14	10	4	-	3	3	2	-	4	2	3	9	-	2	-	-	-
	21.9%	29%	13.8%		50.0%	37.5%	40.0%		16.7%	20%	37.5%	20.5%		66.7%			
Neutral	15	10	5	-	1	2	1	4	5	2	2	8	3	-	-	-	2
	23.4%	29%	17.2%		16.7%	25.0%	20.0%	36.4%	20.8%	20%	25.0%	18.2%	37.5%				66.7%
Unsatisfied [NET]	9	5	4	-	-	1	1	1	4	2	1	8	1	-	-	-	-
=====	14.1%	14%	13.8%			12.5%	20.0%	9.1%	16.7%	20%	12.5%	18.2%	12.5%				
Somewhat Unsatisfied	5	2	3	-	-	-	1	1	2	1	1	4	1	-	-	-	-
	7.8%	5.7%	10.3%				20.0%	9.1%	8.3%	10%	12.5%	9.1%	12.5%				
Very Unsatisfied	4	3	1	-	-	1	-	-	2	1	-	4	-	-	-	-	-
	6.2%	8.6%	3.4%			12.5%			8.3%	10%		9.1%					



Q11_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	19	9	10	-	2	1	2	4	9	1	2	12	4	2	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	6	6	-	2	1	1	2	6	-	1	6	3	2	-	-	1	
=====	63.2%	67%	60.0%		100%	100%	50.0%	50.0%	66.7%		50.0%	50.0%	75.0%	100%			100%	
Very Satisfied	7	2	5	-	1	-	-	2	4	-	-	3	3	1	-	-	1	
	36.8%	22%	50.0%		50.0%			50.0%	44.4%			25.0%	75.0%	50.0%			100%	
Somewhat Satisfied	5	4	1	-	1	1	1	-	2	-	1	3	-	1	-	-	-	
	26.3%	44%	10.0%		50.0%	100%	50.0%		22.2%		50.0%	25.0%		50.0%			-	
Neutral	3	2	1	-	-	-	1	1	1	-	-	3	-	-	-	-	-	
	15.8%	22%	10.0%				50.0%	25.0%	11.1%			25.0%					-	
Unsatisfied [NET]	4	1	3	-	-	-	-	1	2	1	1	3	1	-	-	-	-	
=====	21.1%	11%	30.0%					25.0%	22.2%	100%	50.0%	25.0%	25.0%				-	
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	1	1	1	-	-	-	-	
	10.5%		20.0%					25.0%	11.1%		50.0%	8.3%	25.0%				-	
Very Unsatisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	10.5%	11%	10.0%						11.1%	100%		16.7%					-	



Q11_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	45	26	19	-	4	7	3	7	15	9	6	32	4	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	28	14	14	-	3	4	2	4	9	6	4	22	1	1	-	-	-
=====	62.2%	54%	73.7%		75.0%	57.1%	66.7%	57.1%	60.0%	67%	66.7%	68.8%	25.0%	100%			
Very Satisfied	19	8	11	-	1	2	1	4	7	4	2	16	1	-	-	-	-
	42.2%	31%	57.9%		25.0%	28.6%	33.3%	57.1%	46.7%	44%	33.3%	50.0%	25.0%				
Somewhat Satisfied	9	6	3	-	2	2	1	-	2	2	2	6	-	1	-	-	-
	20.0%	23%	15.8%		50.0%	28.6%	33.3%		13.3%	22%	33.3%	18.8%	100%				
Neutral	12	8	4	-	1	2	-	3	4	2	2	5	3	-	-	-	2
	26.7%	31%	21.1%		25.0%	28.6%		42.9%	26.7%	22%	33.3%	15.6%	75.0%				100%
Unsatisfied [NET]	5	4	1	-	-	1	1	-	2	1	-	5	-	-	-	-	-
=====	11.1%	15%	5.3%			14.3%	33.3%		13.3%	11%		15.6%					
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	1	1	-	3	-	-	-	-	-
	6.7%	7.7%	5.3%				33.3%		6.7%	11%		9.4%					
Very Unsatisfied	2	2	-	-	-	1	-	-	1	-	-	2	-	-	-	-	-
	4.4%	7.7%				14.3%			6.7%			6.2%					



Q11_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	14	10	3	-	1	-	-	2	4	5	6	5	1	1	-	-	1
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	7	-	-	1	-	-	1	2	2	5	2	-	-	-	-	-
=====	50.0%	70%			100%			50.0%	50.0%	40%	83.3%	40.0%					
Very Satisfied	2	2	-	-	-	-	-	1	1	-	1	1	-	-	-	-	-
	14.3%	20%						50.0%	25.0%		16.7%	20.0%					
Somewhat Satisfied	5	5	-	-	1	-	-	-	1	2	4	1	-	-	-	-	-
	35.7%	50%			100%				25.0%	40%	66.7%	20.0%					
Neutral	6	2	3	-	-	-	-	1	2	2	1	2	1	1	-	-	1
	42.9%	20%	100.0%					50.0%	50.0%	40%	16.7%	40.0%	100.0%	100%			100%
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-
=====	7.1%	10%								20%		20.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	7.1%	10%								20%		20.0%					



Q11_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	8	5	2	-	1	-	-	2	3	2	4	2	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	5	5	-	-	1	-	-	1	2	1	3	2	-	-	-	-	-
=====	62.5%	100%	-	-	100%	-	-	50.0%	66.7%	50%	75.0%	100%	-	-	-	-	-
Very Satisfied	2	2	-	-	-	-	-	1	1	-	1	1	-	-	-	-	-
	25.0%	40%	-	-	-	-	-	50.0%	33.3%	-	25.0%	50.0%	-	-	-	-	-
Somewhat Satisfied	3	3	-	-	1	-	-	-	1	1	2	1	-	-	-	-	-
	37.5%	60%	-	-	100%	-	-	-	33.3%	50%	50.0%	50.0%	-	-	-	-	-
Neutral	3	-	2	-	-	-	-	1	1	1	1	-	-	1	-	-	1
	37.5%	-	100.0%	-	-	-	-	50.0%	33.3%	50%	25.0%	-	-	100%	-	-	100%



Q11_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-		
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-		
=====	33.3%	40%								33%	100.0%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-		
	33.3%	40%								33%	100.0%							
Neutral	3	2	1	-	-	-	-	-	1	1	-	2	1	-	-	-		
	50.0%	40%	100.0%						100%	33%		66.7%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-		
=====	16.7%	20%								33%		33.3%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-		
	16.7%	20%								33%		33.3%						



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	822	404	383	7	21	181	192	132	170	109	137	493	82	83	11	12	97
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	479	247	216	2	15	108	119	76	98	57	86	289	47	48	6	5	48
=====	58.3%	61%	56.4%	28.6%	71.4%	59.7%	62.0%	57.6%	57.6%	52%	62.8%	58.6%	57.3%	57.8%	54.5%	41.7%	49.5%
Very Satisfied	280	142	130	2	7	62	59	49	63	37	55	164	24	31	3	5	31
	58.5%	57%	60.2%	100.0%	46.7%	57.4%	49.6%	64.5%	64.3%	65%	64.0%	56.7%	51.1%	64.6%	50.0%	100.0%	64.6%
Somewhat Satisfied	199	105	86	-	8	46	60	27	35	20	31	125	23	17	3	-	17
	41.5%	43%	39.8%		53.3%	42.6%	50.4%	35.5%	35.7%	35%	36.0%	43.3%	48.9%	35.4%	50.0%		35.4%
Neutral	211	98	98	3	3	46	37	37	48	32	37	117	25	20	4	6	34
	25.7%	24%	25.6%	42.9%	14.3%	25.4%	19.3%	28.0%	28.2%	29%	27.0%	23.7%	30.5%	24.1%	36.4%	50.0%	35.1%
Unsatisfied [NET]	132	59	69	2	3	27	36	19	24	20	14	87	10	15	1	1	15
=====	16.1%	15%	18.0%	28.6%	14.3%	14.9%	18.8%	14.4%	14.1%	18%	10.2%	17.6%	12.2%	18.1%	9.1%	8.3%	15.5%
Somewhat Unsatisfied	80	35	44	-	2	17	26	6	17	11	6	57	5	12	-	-	7
	60.6%	59%	63.8%		66.7%	63.0%	72.2%	31.6%	70.8%	55%	42.9%	65.5%	50.0%	80.0%			46.7%
Very Unsatisfied	52	24	25	2	1	10	10	13	7	9	8	30	5	3	1	1	8
	39.4%	41%	36.2%	100.0%	33.3%	37.0%	27.8%	68.4%	29.2%	45%	57.1%	34.5%	50.0%	20.0%	100.0%	100.0%	53.3%



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	822 100%	130 100%	116 100%	80 100%	182 100%	73 100%	77 100%	90 100%	45 100%	1 100%	11 100%	143 100%	147 100%	140 100%	127 100%	263 100%	35 100.0%	114 100.0%	110 100.0%	179 100.0%	378 100.0%
Satisfied [NET] =====	479 58.3%	69 53.1%	61 52.6%	42 52.5%	119 65.4%	47 64.4%	45 58.4%	50 55.6%	30 66.7%	1 100%	10 90.9%	83 58.0%	73 49.7%	83 59.3%	79 62.2%	159 60.5%	17 48.6%	72 63.2%	61 55.5%	98 54.7%	226 59.8%
Very Satisfied	280 58.5%	30 43.5%	37 60.7%	25 59.5%	77 64.7%	22 46.8%	28 62.2%	30 60.0%	21 70.0%	1 100%	6 60.0%	44 53.0%	40 54.8%	45 54.2%	50 63.3%	99 62.3%	11 64.7%	41 56.9%	37 60.7%	51 52.0%	137 60.6%
Somewhat Satisfied	199 41.5%	39 56.5%	24 39.3%	17 40.5%	42 35.3%	25 53.2%	17 37.8%	20 40.0%	9 30.0%	- 40.0%	4 47.0%	39 45.2%	33 45.8%	38 36.7%	29 37.7%	60 35.3%	6 43.1%	31 39.3%	24 48.0%	47 39.4%	89 39.4%
Neutral	211 25.7%	38 29.2%	29 25.0%	21 26.2%	39 21.4%	20 27.4%	20 26.0%	25 27.8%	10 22.2%	- 9.1%	1 25.2%	36 24.5%	36 28.6%	40 20.5%	26 27.8%	73 42.9%	15 42.9%	33 28.9%	35 31.8%	46 25.7%	81 21.4%
Unsatisfied [NET] =====	132 16.1%	23 17.7%	26 22.4%	17 21.2%	24 13.2%	6 8.2%	12 15.6%	15 16.7%	5 11.1%	- 16.8%	- 25.9%	24 16.8%	38 25.9%	17 12.1%	22 17.3%	31 11.8%	3 8.6%	9 7.9%	14 12.7%	35 19.6%	71 18.8%
Somewhat Unsatisfied	80 60.6%	14 60.9%	14 53.8%	7 41.2%	16 66.7%	4 66.7%	9 75.0%	11 73.3%	3 60.0%	- 66.7%	- 57.9%	16 66.7%	22 57.9%	10 58.8%	13 59.1%	19 61.3%	2 66.7%	7 77.8%	6 42.9%	23 65.7%	42 59.2%
Very Unsatisfied	52 39.4%	9 39.1%	12 46.2%	10 58.8%	8 33.3%	2 33.3%	3 25.0%	4 26.7%	2 40.0%	- 33.3%	- 42.1%	8 42.1%	16 41.2%	7 40.9%	9 38.7%	12 33.3%	1 22.2%	2 57.1%	8 34.3%	12 34.3%	29 40.8%



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	822	60	712	779	43	421	398	23	122	201	41	145	15	64	19	45	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	479	38	418	452	27	233	220	13	84	115	25	79	11	40	12	28	7	5	2
=====	58.3%	63.3%	58.7%	58.0%	62.8%	55.3%	55.3%	56.5%	68.9%	57.2%	61.0%	54.5%	73.3%	62.5%	63.2%	62.2%	50.0%	62%	33.3%
Very Satisfied	280	28	241	261	19	138	128	10	44	70	15	48	7	26	7	19	2	2	-
	58.5%	73.7%	57.7%	57.7%	70.4%	59.2%	58.2%	76.9%	52.4%	60.9%	60.0%	60.8%	63.6%	65.0%	58.3%	67.9%	28.6%	40%	
Somewhat Satisfied	199	10	177	191	8	95	92	3	40	45	10	31	4	14	5	9	5	3	2
	41.5%	26.3%	42.3%	42.3%	29.6%	40.8%	41.8%	23.1%	47.6%	39.1%	40.0%	39.2%	36.4%	35.0%	41.7%	32.1%	71.4%	60%	100%
Neutral	211	13	180	200	11	104	98	6	28	58	10	45	3	15	3	12	6	3	3
	25.7%	21.7%	25.3%	25.7%	25.6%	24.7%	24.6%	26.1%	23.0%	28.9%	24.4%	31.0%	20.0%	23.4%	15.8%	26.7%	42.9%	38%	50.0%
Unsatisfied [NET]	132	9	114	127	5	84	80	4	10	28	6	21	1	9	4	5	1	-	1
=====	16.1%	15.0%	16.0%	16.3%	11.6%	20.0%	20.1%	17.4%	8.2%	13.9%	14.6%	14.5%	6.7%	14.1%	21.1%	11.1%	7.1%		16.7%
Somewhat Unsatisfied	80	7	71	78	2	53	52	1	7	14	3	10	1	5	2	3	1	-	1
	60.6%	77.8%	62.3%	61.4%	40.0%	63.1%	65.0%	25.0%	70.0%	50.0%	50.0%	47.6%	100.0%	55.6%	50.0%	60.0%	100.0%		100%
Very Unsatisfied	52	2	43	49	3	31	28	3	3	14	3	11	-	4	2	2	-	-	-
	39.4%	22.2%	37.7%	38.6%	60.0%	36.9%	35.0%	75.0%	30.0%	50.0%	50.0%	52.4%		44.4%	50.0%	40.0%			



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	35	29	-	6	8	5	11	24	10	8	44	8	3	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	20	20	-	5	5	3	6	15	6	5	28	4	3	-	-	1	
=====	62.5%	57%	69.0%		83.3%	62.5%	60.0%	54.5%	62.5%	60%	62.5%	63.6%	50.0%	100%			33.3%	
Very Satisfied	26	10	16	-	2	2	1	6	11	4	2	19	4	1	-	-	1	
	65.0%	50%	80.0%		40.0%	40.0%	33.3%	100%	73.3%	67%	40.0%	67.9%	100.0%	33.3%			100%	
Somewhat Satisfied	14	10	4	-	3	3	2	-	4	2	3	9	-	2	-	-	-	
	35.0%	50%	20.0%		60.0%	60.0%	66.7%		26.7%	33%	60.0%	32.1%		66.7%				
Neutral	15	10	5	-	1	2	1	4	5	2	2	8	3	-	-	-	2	
	23.4%	29%	17.2%		16.7%	25.0%	20.0%	36.4%	20.8%	20%	25.0%	18.2%	37.5%				66.7%	
Unsatisfied [NET]	9	5	4	-	-	1	1	1	4	2	1	8	1	-	-	-	-	
=====	14.1%	14%	13.8%			12.5%	20.0%	9.1%	16.7%	20%	12.5%	18.2%	12.5%					
Somewhat Unsatisfied	5	2	3	-	-	-	1	1	2	1	1	4	1	-	-	-	-	
	55.6%	40%	75.0%				100%	100%	50.0%	50%	100.0%	50.0%	100.0%					
Very Unsatisfied	4	3	1	-	-	1	-	-	2	1	-	4	-	-	-	-	-	
	44.4%	60%	25.0%			100%			50.0%	50%		50.0%						



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	19	9	10	-	2	1	2	4	9	1	2	12	4	2	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	12	6	6	-	2	1	1	2	6	-	1	6	3	2	-	-	1	
=====	63.2%	67%	60.0%		100%	100%	50.0%	50.0%	66.7%		50.0%	50.0%	75.0%	100%			100%	
Very Satisfied	7	2	5	-	1	-	-	2	4	-	-	3	3	1	-	-	1	
	58.3%	33%	83.3%		50.0%			100%	66.7%			50.0%	100.0%	50.0%			100%	
Somewhat Satisfied	5	4	1	-	1	1	1	-	2	-	1	3	-	1	-	-	-	
	41.7%	67%	16.7%		50.0%	100%	100%		33.3%		100.0%	50.0%		50.0%			-	
Neutral	3	2	1	-	-	-	1	1	1	-	-	3	-	-	-	-	-	
	15.8%	22%	10.0%				50.0%	25.0%	11.1%			25.0%					-	
Unsatisfied [NET]	4	1	3	-	-	-	-	1	2	1	1	3	1	-	-	-	-	
=====	21.1%	11%	30.0%					25.0%	22.2%	100%	50.0%	25.0%	25.0%				-	
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	1	1	1	-	-	-	-	
	50.0%		66.7%					100%	50.0%		100.0%	33.3%	100.0%				-	
Very Unsatisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	50.0%	100%	33.3%						50.0%	100%		66.7%					-	



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	45	26	19	-	4	7	3	7	15	9	6	32	4	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	28	14	14	-	3	4	2	4	9	6	4	22	1	1	-	-	-	
=====	62.2%	54%	73.7%		75.0%	57.1%	66.7%	57.1%	60.0%	67%	66.7%	68.8%	25.0%	100%				
Very Satisfied	19	8	11	-	1	2	1	4	7	4	2	16	1	-	-	-	-	
	67.9%	57%	78.6%		33.3%	50.0%	50.0%	100%	77.8%	67%	50.0%	72.7%	100.0%					
Somewhat Satisfied	9	6	3	-	2	2	1	-	2	2	2	6	-	1	-	-	-	
	32.1%	43%	21.4%		66.7%	50.0%	50.0%		22.2%	33%	50.0%	27.3%		100%				
Neutral	12	8	4	-	1	2	-	3	4	2	2	5	3	-	-	-	2	
	26.7%	31%	21.1%		25.0%	28.6%		42.9%	26.7%	22%	33.3%	15.6%	75.0%				100%	
Unsatisfied [NET]	5	4	1	-	-	1	1	-	2	1	-	5	-	-	-	-	-	
=====	11.1%	15%	5.3%			14.3%	33.3%		13.3%	11%		15.6%						
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	1	1	-	3	-	-	-	-	-	
	60.0%	50%	100.0%				100%		50.0%	100%		60.0%						
Very Unsatisfied	2	2	-	-	-	1	-	-	1	-	-	2	-	-	-	-	-	
	40.0%	50%				100%			50.0%			40.0%						



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	14	10	3	-	1	-	-	2	4	5	6	5	1	1	-	-	1
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	7	-	-	1	-	-	1	2	2	5	2	-	-	-	-	-
=====	50.0%	70%			100%			50.0%	50.0%	40%	83.3%	40.0%					
Very Satisfied	2	2	-	-	-	-	-	1	1	-	1	1	-	-	-	-	-
	28.6%	29%						100%	50.0%		20.0%	50.0%					
Somewhat Satisfied	5	5	-	-	1	-	-	-	1	2	4	1	-	-	-	-	-
	71.4%	71%			100%				50.0%	100%	80.0%	50.0%					
Neutral	6	2	3	-	-	-	-	1	2	2	1	2	1	1	-	-	1
	42.9%	20%	100.0%					50.0%	50.0%	40%	16.7%	40.0%	100.0%	100%			100%
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-
=====	7.1%	10%								20%		20.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	100%	100%								100%		100%					



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	8	5	2	-	1	-	-	2	3	2	4	2	-	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%
Satisfied [NET]	5	5	-	-	1	-	-	1	2	1	3	2	-	-	-	-	-
=====	62.5%	100%	-	-	100%	-	-	50.0%	66.7%	50%	75.0%	100%	-	-	-	-	-
Very Satisfied	2	2	-	-	-	-	-	1	1	-	1	1	-	-	-	-	-
	40.0%	40%	-	-	-	-	-	100%	50.0%	-	33.3%	50.0%	-	-	-	-	-
Somewhat Satisfied	3	3	-	-	1	-	-	-	1	1	2	1	-	-	-	-	-
	60.0%	60%	-	-	100%	-	-	-	100%	100%	66.7%	50.0%	-	-	-	-	-
Neutral	3	-	2	-	-	-	-	1	1	1	1	-	-	1	-	-	1
	37.5%	-	100.0%	-	-	-	-	50.0%	33.3%	50%	25.0%	-	-	100%	-	-	100%



Q11_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Off-leash dog areas
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
=====	33.3%	40%								33%	100.0%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	100%	100%								100%	100.0%							
Neutral	3	2	1	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	50.0%	40%	100.0%						100%	33%		66.7%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	16.7%	20%								33%		33.3%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%	100%								100%		100%						



Q11_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	948	439	472	7	19	178	187	185	206	152	150	563	96	101	14	17	114
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	704	319	365	3	14	124	141	142	153	118	108	438	71	71	9	9	68
=====	74.3%	73%	77.3%	42.9%	73.7%	69.7%	75.4%	76.8%	74.3%	78%	72.0%	77.8%	74.0%	70.3%	64.3%	52.9%	59.6%
Very Satisfied	372	175	191	3	10	67	68	66	88	67	64	236	40	39	4	7	24
	39.2%	40%	40.5%	42.9%	52.6%	37.6%	36.4%	35.7%	42.7%	44%	42.7%	41.9%	41.7%	38.6%	28.6%	41.2%	21.1%
Somewhat Satisfied	332	144	174	-	4	57	73	76	65	51	44	202	31	32	5	2	44
	35.0%	33%	36.9%		21.1%	32.0%	39.0%	41.1%	31.6%	34%	29.3%	35.9%	32.3%	31.7%	35.7%	11.8%	38.6%
Neutral	181	92	75	3	5	37	37	31	32	32	31	100	17	20	3	5	30
	19.1%	21%	15.9%	42.9%	26.3%	20.8%	19.8%	16.8%	15.5%	21%	20.7%	17.8%	17.7%	19.8%	21.4%	29.4%	26.3%
Unsatisfied [NET]	63	28	32	1	-	17	9	12	21	2	11	25	8	10	2	3	16
=====	6.6%	6.4%	6.8%	14.3%		9.6%	4.8%	6.5%	10.2%	1.3%	7.3%	4.4%	8.3%	9.9%	14.3%	17.6%	14.0%
Somewhat Unsatisfied	40	15	23	-	-	10	5	7	14	2	8	12	5	8	1	1	11
	4.2%	3.4%	4.9%			5.6%	2.7%	3.8%	6.8%	1.3%	5.3%	2.1%	5.2%	7.9%	7.1%	5.9%	9.6%
Very Unsatisfied	23	13	9	1	-	7	4	5	7	-	3	13	3	2	1	2	5
	2.4%	3.0%	1.9%	14.3%		3.9%	2.1%	2.7%	3.4%		2.0%	2.3%	3.1%	2.0%	7.1%	11.8%	4.4%



Q11.G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	948	138	115	95	216	87	84	119	55	1	18	135	136	178	156	341	45	126	129	202	436
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	704	99	81	69	159	68	67	96	41	1	14	99	91	134	117	261	25	91	88	160	335
=====	74.3%	71.7%	70.4%	72.6%	73.6%	78.2%	79.8%	80.7%	74.5%	100%	77.8%	73.3%	66.9%	75.3%	75.0%	76.5%	55.6%	72.2%	68.2%	79.2%	76.8%
Very Satisfied	372	43	37	40	83	38	41	51	22	1	10	42	41	63	63	161	15	46	41	82	185
	39.2%	31.2%	32.2%	42.1%	38.4%	43.7%	48.8%	42.9%	40.0%	100%	55.6%	31.1%	30.1%	35.4%	40.4%	47.2%	33.3%	36.5%	31.8%	40.6%	42.4%
Somewhat Satisfied	332	56	44	29	76	30	26	45	19	-	4	57	50	71	54	100	10	45	47	78	150
	35.0%	40.6%	38.3%	30.5%	35.2%	34.5%	31.0%	37.8%	34.5%	-	22.2%	42.2%	36.8%	39.9%	34.6%	29.3%	22.2%	35.7%	36.4%	38.6%	34.4%
Neutral	181	31	24	20	36	17	11	20	11	-	3	25	32	35	29	60	18	27	30	33	71
	19.1%	22.5%	20.9%	21.1%	16.7%	19.5%	13.1%	16.8%	20.0%	-	16.7%	18.5%	23.5%	19.7%	18.6%	17.6%	40.0%	21.4%	23.3%	16.3%	16.3%
Unsatisfied [NET]	63	8	10	6	21	2	6	3	3	-	1	11	13	9	10	20	2	8	11	9	30
=====	6.6%	5.8%	8.7%	6.3%	9.7%	2.3%	7.1%	2.5%	5.5%	-	5.6%	8.1%	9.6%	5.1%	6.4%	5.9%	4.4%	6.3%	8.5%	4.5%	6.9%
Somewhat Unsatisfied	40	4	6	5	14	-	4	3	1	-	1	8	7	7	7	11	2	5	5	5	21
	4.2%	2.9%	5.2%	5.3%	6.5%	-	4.8%	2.5%	1.8%	-	5.6%	5.9%	5.1%	3.9%	4.5%	3.2%	4.4%	4.0%	3.9%	2.5%	4.8%
Very Unsatisfied	23	4	4	1	7	2	2	-	2	-	-	3	6	2	3	9	-	3	6	4	9
	2.4%	2.9%	3.5%	1.1%	3.2%	2.3%	2.4%	-	3.6%	-	-	2.2%	4.4%	1.1%	1.9%	2.6%	-	2.4%	4.7%	2.0%	2.1%



Q11_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	948	80	813	903	45	509	483	26	128	214	52	147	15	80	26	54	17	9	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	704	55	617	675	29	379	365	14	96	160	41	108	11	57	18	39	12	8	4
=====	74.3%	68.8%	75.9%	74.8%	64.4%	74.5%	75.6%	53.8%	75.0%	74.8%	78.8%	73.5%	73.3%	71.2%	69.2%	72.2%	70.6%	89%	50.0%
Very Satisfied	372	32	329	359	13	199	192	7	54	74	19	50	5	39	12	27	6	5	1
	39.2%	40.0%	40.5%	39.8%	28.9%	39.1%	39.8%	26.9%	42.2%	34.6%	36.5%	34.0%	33.3%	48.8%	46.2%	50.0%	35.3%	56%	12.5%
Somewhat Satisfied	332	23	288	316	16	180	173	7	42	86	22	58	6	18	6	12	6	3	3
	35.0%	28.8%	35.4%	35.0%	35.6%	35.4%	35.8%	26.9%	32.8%	40.2%	42.3%	39.5%	40.0%	22.5%	23.1%	22.2%	35.3%	33%	37.5%
Neutral	181	21	143	170	11	95	87	8	29	38	6	29	3	15	6	9	4	1	3
	19.1%	26.2%	17.6%	18.8%	24.4%	18.7%	18.0%	30.8%	22.7%	17.8%	11.5%	19.7%	20.0%	18.8%	23.1%	16.7%	23.5%	11%	37.5%
Unsatisfied [NET]	63	4	53	58	5	35	31	4	3	16	5	10	1	8	2	6	1	-	1
=====	6.6%	5.0%	6.5%	6.4%	11.1%	6.9%	6.4%	15.4%	2.3%	7.5%	9.6%	6.8%	6.7%	10.0%	7.7%	11.1%	5.9%	-	12.5%
Somewhat Unsatisfied	40	4	32	36	4	21	18	3	2	13	5	7	1	3	2	1	1	-	1
	4.2%	5.0%	3.9%	4.0%	8.9%	4.1%	3.7%	11.5%	1.6%	6.1%	9.6%	4.8%	6.7%	3.8%	7.7%	1.9%	5.9%	-	12.5%
Very Unsatisfied	23	-	21	22	1	14	13	1	1	3	-	3	-	5	-	5	-	-	-
	2.4%	-	2.6%	2.4%	2.2%	2.8%	2.7%	3.8%	0.8%	1.4%	-	2.0%	-	6.2%	-	9.3%	-	-	-



Q11_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	80	42	38	-	6	7	6	16	30	15	12	58	9	5	-	1	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	57	27	30	-	4	6	4	11	22	10	9	43	6	3	-	1	1	
=====	71.2%	64%	78.9%		66.7%	85.7%	66.7%	68.8%	73.3%	67%	75.0%	74.1%	66.7%	60.0%		100.0%	33.3%	
Very Satisfied	39	17	22	-	4	5	4	6	13	7	7	30	6	1	-	1	-	
	48.8%	40%	57.9%		66.7%	71.4%	66.7%	37.5%	43.3%	47%	58.3%	51.7%	66.7%	20.0%		100.0%		
Somewhat Satisfied	18	10	8	-	-	1	-	5	9	3	2	13	-	2	-	-	1	
	22.5%	24%	21.1%			14.3%		31.2%	30.0%	20%	16.7%	22.4%		40.0%			33.3%	
Neutral	15	12	3	-	2	1	2	2	3	5	1	13	-	1	-	-	1	
	18.8%	29%	7.9%		33.3%	14.3%	33.3%	12.5%	10.0%	33%	8.3%	22.4%		20.0%			33.3%	
Unsatisfied [NET]	8	3	5	-	-	-	-	3	5	-	2	2	3	1	-	-	1	
=====	10.0%	7.1%	13.2%					18.8%	16.7%		16.7%	3.4%	33.3%	20.0%			33.3%	
Somewhat Unsatisfied	3	-	3	-	-	-	-	2	1	-	1	1	1	1	-	-	-	
	3.8%		7.9%					12.5%	3.3%		8.3%	1.7%	11.1%	20.0%				
Very Unsatisfied	5	3	2	-	-	-	-	1	4	-	1	1	2	-	-	-	1	
	6.2%	7.1%	5.3%					6.2%	13.3%		8.3%	1.7%	22.2%				33.3%	



Q11_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	26	13	13	-	2	1	2	7	10	4	3	19	4	4	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	8	10	-	2	1	1	4	8	2	2	13	3	2	-	1	1	
=====	69.2%	62%	76.9%		100%	100%	50.0%	57.1%	80.0%	50%	66.7%	68.4%	75.0%	50.0%		100.0%	100%	
Very Satisfied	12	6	6	-	2	1	1	2	4	2	2	9	3	1	-	1	-	
	46.2%	46%	46.2%		100%	100%	50.0%	28.6%	40.0%	50%	66.7%	47.4%	75.0%	25.0%		100.0%		
Somewhat Satisfied	6	2	4	-	-	-	-	2	4	-	-	4	-	1	-	-	1	
	23.1%	15%	30.8%					28.6%	40.0%			21.1%		25.0%			100%	
Neutral	6	5	1	-	-	-	1	1	2	2	-	6	-	1	-	-	-	
	23.1%	38%	7.7%				50.0%	14.3%	20.0%	50%		31.6%		25.0%				
Unsatisfied [NET]	2	-	2	-	-	-	-	2	-	-	1	-	1	1	-	-	-	
=====	7.7%		15.4%					28.6%			33.3%		25.0%	25.0%				
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	1	-	1	1	-	-	-	
	7.7%		15.4%					28.6%			33.3%		25.0%	25.0%				



Q11_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	29	25	-	4	6	4	9	20	11	9	39	5	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	19	20	-	2	5	3	7	14	8	7	30	3	1	-	-	-	
=====	72.2%	66%	80.0%		50.0%	83.3%	75.0%	77.8%	70.0%	73%	77.8%	76.9%	60.0%	100%				
Very Satisfied	27	11	16	-	2	4	3	4	9	5	5	21	3	-	-	-	-	
	50.0%	38%	64.0%		50.0%	66.7%	75.0%	44.4%	45.0%	45%	55.6%	53.8%	60.0%					
Somewhat Satisfied	12	8	4	-	-	1	-	3	5	3	2	9	-	1	-	-	-	
	22.2%	28%	16.0%			16.7%		33.3%	25.0%	27%	22.2%	23.1%		100%				
Neutral	9	7	2	-	2	1	1	1	1	3	1	7	-	-	-	-	1	
	16.7%	24%	8.0%		50.0%	16.7%	25.0%	11.1%	5.0%	27%	11.1%	17.9%					50.0%	
Unsatisfied [NET]	6	3	3	-	-	-	-	1	5	-	1	2	2	-	-	-	1	
=====	11.1%	10%	12.0%					11.1%	25.0%		11.1%	5.1%	40.0%				50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.9%		4.0%						5.0%			2.6%						
Very Unsatisfied	5	3	2	-	-	-	-	1	4	-	1	1	2	-	-	-	1	
	9.3%	10%	8.0%					11.1%	20.0%		11.1%	2.6%	40.0%				50.0%	



Q11_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	17	11	5	-	1	-	1	3	4	6	5	8	1	1	-	-	2
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	12	8	4	-	1	-	1	2	2	5	4	6	-	1	-	-	1
=====	70.6%	73%	80.0%	-	100%	-	100%	66.7%	50.0%	83%	80.0%	75.0%	-	100%	-	-	50.0%
Very Satisfied	6	5	1	-	1	-	-	1	2	2	2	4	-	-	-	-	-
	35.3%	45%	20.0%	-	100%	-	-	33.3%	50.0%	33%	40.0%	50.0%	-	-	-	-	-
Somewhat Satisfied	6	3	3	-	-	-	1	1	-	3	2	2	-	1	-	-	1
	35.3%	27%	60.0%	-	-	-	100%	33.3%	-	50%	40.0%	25.0%	-	100%	-	-	50.0%
Neutral	4	3	-	-	-	-	-	-	2	1	1	2	1	-	-	-	-
	23.5%	27%	-	-	-	-	-	-	50.0%	17%	20.0%	25.0%	100.0%	-	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	5.9%	-	20.0%	-	-	-	-	33.3%	-	-	-	-	-	-	-	-	50.0%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	5.9%	-	20.0%	-	-	-	-	33.3%	-	-	-	-	-	-	-	-	50.0%



Q11_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	9	6	2	-	1	-	-	2	3	3	3	4	-	1	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	100%	
Satisfied [NET]	8	6	2	-	1	-	-	2	2	3	2	4	-	1	-	1	
=====	88.9%	100%	100.0%	-	100%	-	-	100%	66.7%	100%	66.7%	100%	-	100%	-	100%	
Very Satisfied	5	5	-	-	1	-	-	1	2	1	2	3	-	-	-	-	
	55.6%	83%	-	-	100%	-	-	50.0%	66.7%	33%	66.7%	75.0%	-	-	-	-	
Somewhat Satisfied	3	1	2	-	-	-	-	1	-	2	-	1	-	1	-	1	
	33.3%	17%	100.0%	-	-	-	-	50.0%	-	67%	-	25.0%	-	100%	-	100%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%	-	-	-	-	-	-	-	33.3%	-	33.3%	-	-	-	-	-	



Q11_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	1	-	-	2	2	2	-	-	-	-	-	
=====	50.0%	40%	66.7%				100%			67%	100.0%	50.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%		33.3%							33%		25.0%						
Somewhat Satisfied	3	2	1	-	-	-	1	-	-	1	2	1	-	-	-	-	-	
	37.5%	40%	33.3%				100%			33%	100.0%	25.0%						
Neutral	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	37.5%	60%							100%	33%		50.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	12.5%		33.3%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	12.5%		33.3%					100%									100%	



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	948	439	472	7	19	178	187	185	206	152	150	563	96	101	14	17	114	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	704	319	365	3	14	124	141	142	153	118	108	438	71	71	9	9	68	
=====	74.3%	73%	77.3%	42.9%	73.7%	69.7%	75.4%	76.8%	74.3%	78%	72.0%	77.8%	74.0%	70.3%	64.3%	52.9%	59.6%	
Very Satisfied	372	175	191	3	10	67	68	66	88	67	64	236	40	39	4	7	24	
	52.8%	55%	52.3%	100.0%	71.4%	54.0%	48.2%	46.5%	57.5%	57%	59.3%	53.9%	56.3%	54.9%	44.4%	77.8%	35.3%	
Somewhat Satisfied	332	144	174	-	4	57	73	76	65	51	44	202	31	32	5	2	44	
	47.2%	45%	47.7%		28.6%	46.0%	51.8%	53.5%	42.5%	43%	40.7%	46.1%	43.7%	45.1%	55.6%	22.2%	64.7%	
Neutral	181	92	75	3	5	37	37	31	32	32	31	100	17	20	3	5	30	
	19.1%	21%	15.9%	42.9%	26.3%	20.8%	19.8%	16.8%	15.5%	21%	20.7%	17.8%	17.7%	19.8%	21.4%	29.4%	26.3%	
Unsatisfied [NET]	63	28	32	1	-	17	9	12	21	2	11	25	8	10	2	3	16	
=====	6.6%	6.4%	6.8%	14.3%		9.6%	4.8%	6.5%	10.2%	1.3%	7.3%	4.4%	8.3%	9.9%	14.3%	17.6%	14.0%	
Somewhat Unsatisfied	40	15	23	-	-	10	5	7	14	2	8	12	5	8	1	1	11	
	63.5%	54%	71.9%			58.8%	55.6%	58.3%	66.7%	100%	72.7%	48.0%	62.5%	80.0%	50.0%	33.3%	68.8%	
Very Unsatisfied	23	13	9	1	-	7	4	5	7	-	3	13	3	2	1	2	5	
	36.5%	46%	28.1%	100.0%		41.2%	44.4%	41.7%	33.3%		27.3%	52.0%	37.5%	20.0%	50.0%	66.7%	31.2%	



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	948	138	115	95	216	87	84	119	55	1	18	135	136	178	156	341	45	126	129	202	436
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	704	99	81	69	159	68	67	96	41	1	14	99	91	134	117	261	25	91	88	160	335
=====	74.3%	71.7%	70.4%	72.6%	73.6%	78.2%	79.8%	80.7%	74.5%	100%	77.8%	73.3%	66.9%	75.3%	75.0%	76.5%	55.6%	72.2%	68.2%	79.2%	76.8%
Very Satisfied	372	43	37	40	83	38	41	51	22	1	10	42	41	63	63	161	15	46	41	82	185
	52.8%	43.4%	45.7%	58.0%	52.2%	55.9%	61.2%	53.1%	53.7%	100%	71.4%	42.4%	45.1%	47.0%	53.8%	61.7%	60.0%	50.5%	46.6%	51.2%	55.2%
Somewhat Satisfied	332	56	44	29	76	30	26	45	19	-	4	57	50	71	54	100	10	45	47	78	150
	47.2%	56.6%	54.3%	42.0%	47.8%	44.1%	38.8%	46.9%	46.3%	-	28.6%	57.6%	54.9%	53.0%	46.2%	38.3%	40.0%	49.5%	53.4%	48.8%	44.8%
Neutral	181	31	24	20	36	17	11	20	11	-	3	25	32	35	29	60	18	27	30	33	71
	19.1%	22.5%	20.9%	21.1%	16.7%	19.5%	13.1%	16.8%	20.0%	-	16.7%	18.5%	23.5%	19.7%	18.6%	17.6%	40.0%	21.4%	23.3%	16.3%	16.3%
Unsatisfied [NET]	63	8	10	6	21	2	6	3	3	-	1	11	13	9	10	20	2	8	11	9	30
=====	6.6%	5.8%	8.7%	6.3%	9.7%	2.3%	7.1%	2.5%	5.5%	-	5.6%	8.1%	9.6%	5.1%	6.4%	5.9%	4.4%	6.3%	8.5%	4.5%	6.9%
Somewhat Unsatisfied	40	4	6	5	14	-	4	3	1	-	1	8	7	7	7	11	2	5	5	5	21
	63.5%	50.0%	60.0%	83.3%	66.7%	-	66.7%	100%	33.3%	-	100%	72.7%	53.8%	77.8%	70.0%	55.0%	100.0%	62.5%	45.5%	55.6%	70.0%
Very Unsatisfied	23	4	4	1	7	2	2	-	2	-	-	3	6	2	3	9	-	3	6	4	9
	36.5%	50.0%	40.0%	16.7%	33.3%	100%	33.3%	-	66.7%	-	-	27.3%	46.2%	22.2%	30.0%	45.0%	-	37.5%	54.5%	44.4%	30.0%



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	948	80	813	903	45	509	483	26	128	214	52	147	15	80	26	54	17	9	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	704	55	617	675	29	379	365	14	96	160	41	108	11	57	18	39	12	8	4
=====	74.3%	68.8%	75.9%	74.8%	64.4%	74.5%	75.6%	53.8%	75.0%	74.8%	78.8%	73.5%	73.3%	71.2%	69.2%	72.2%	70.6%	89%	50.0%
Very Satisfied	372	32	329	359	13	199	192	7	54	74	19	50	5	39	12	27	6	5	1
	52.8%	58.2%	53.3%	53.2%	44.8%	52.5%	52.6%	50.0%	56.2%	46.2%	46.3%	46.3%	45.5%	68.4%	66.7%	69.2%	50.0%	62%	25.0%
Somewhat Satisfied	332	23	288	316	16	180	173	7	42	86	22	58	6	18	6	12	6	3	3
	47.2%	41.8%	46.7%	46.8%	55.2%	47.5%	47.4%	50.0%	43.8%	53.8%	53.7%	53.7%	54.5%	31.6%	33.3%	30.8%	50.0%	38%	75.0%
Neutral	181	21	143	170	11	95	87	8	29	38	6	29	3	15	6	9	4	1	3
	19.1%	26.2%	17.6%	18.8%	24.4%	18.7%	18.0%	30.8%	22.7%	17.8%	11.5%	19.7%	20.0%	18.8%	23.1%	16.7%	23.5%	11%	37.5%
Unsatisfied [NET]	63	4	53	58	5	35	31	4	3	16	5	10	1	8	2	6	1	-	1
=====	6.6%	5.0%	6.5%	6.4%	11.1%	6.9%	6.4%	15.4%	2.3%	7.5%	9.6%	6.8%	6.7%	10.0%	7.7%	11.1%	5.9%	-	12.5%
Somewhat Unsatisfied	40	4	32	36	4	21	18	3	2	13	5	7	1	3	2	1	1	-	1
	63.5%	100%	60.4%	62.1%	80.0%	60.0%	58.1%	75.0%	66.7%	81.2%	100%	70.0%	100.0%	37.5%	100.0%	16.7%	100.0%	-	100%
Very Unsatisfied	23	-	21	22	1	14	13	1	1	3	-	3	-	5	-	5	-	-	-
	36.5%	-	39.6%	37.9%	20.0%	40.0%	41.9%	25.0%	33.3%	18.8%	-	30.0%	-	62.5%	-	83.3%	-	-	-



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	80	42	38	-	6	7	6	16	30	15	12	58	9	5	-	1	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	57	27	30	-	4	6	4	11	22	10	9	43	6	3	-	1	1	
=====	71.2%	64%	78.9%		66.7%	85.7%	66.7%	68.8%	73.3%	67%	75.0%	74.1%	66.7%	60.0%		100.0%	33.3%	
Very Satisfied	39	17	22	-	4	5	4	6	13	7	7	30	6	1	-	1	-	
	68.4%	63%	73.3%		100%	83.3%	100%	54.5%	59.1%	70%	77.8%	69.8%	100.0%	33.3%		100.0%		
Somewhat Satisfied	18	10	8	-	-	1	-	5	9	3	2	13	-	2	-	-	1	
	31.6%	37%	26.7%			16.7%		45.5%	40.9%	30%	22.2%	30.2%		66.7%			100%	
Neutral	15	12	3	-	2	1	2	2	3	5	1	13	-	1	-	-	1	
	18.8%	29%	7.9%		33.3%	14.3%	33.3%	12.5%	10.0%	33%	8.3%	22.4%		20.0%			33.3%	
Unsatisfied [NET]	8	3	5	-	-	-	-	3	5	-	2	2	3	1	-	-	1	
=====	10.0%	7.1%	13.2%					18.8%	16.7%		16.7%	3.4%	33.3%	20.0%			33.3%	
Somewhat Unsatisfied	3	-	3	-	-	-	-	2	1	-	1	1	1	1	-	-	-	
	37.5%		60.0%					66.7%	20.0%		50.0%	50.0%	33.3%	100%				
Very Unsatisfied	5	3	2	-	-	-	-	1	4	-	1	1	2	-	-	-	1	
	62.5%	100%	40.0%					33.3%	80.0%		50.0%	50.0%	66.7%				100%	



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	26	13	13	-	2	1	2	7	10	4	3	19	4	4	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	18	8	10	-	2	1	1	4	8	2	2	13	3	2	-	1	1	
=====	69.2%	62%	76.9%		100%	100%	50.0%	57.1%	80.0%	50%	66.7%	68.4%	75.0%	50.0%		100.0%	100%	
Very Satisfied	12	6	6	-	2	1	1	2	4	2	2	9	3	1	-	1	-	
	66.7%	75%	60.0%		100%	100%	100%	50.0%	50.0%	100%	100.0%	69.2%	100.0%	50.0%		100.0%		
Somewhat Satisfied	6	2	4	-	-	-	-	2	4	-	-	4	-	1	-	-	1	
	33.3%	25%	40.0%					50.0%	50.0%			30.8%		50.0%			100%	
Neutral	6	5	1	-	-	-	1	1	2	2	-	6	-	1	-	-	-	
	23.1%	38%	7.7%				50.0%	14.3%	20.0%	50%		31.6%		25.0%				
Unsatisfied [NET]	2	-	2	-	-	-	-	2	-	-	1	-	1	1	-	-	-	
=====	7.7%		15.4%					28.6%			33.3%		25.0%	25.0%				
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	1	-	1	1	-	-	-	
	100%		100.0%					100%			100.0%		100.0%	100%				



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	29	25	-	4	6	4	9	20	11	9	39	5	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	19	20	-	2	5	3	7	14	8	7	30	3	1	-	-	-	
=====	72.2%	66%	80.0%		50.0%	83.3%	75.0%	77.8%	70.0%	73%	77.8%	76.9%	60.0%	100%				
Very Satisfied	27	11	16	-	2	4	3	4	9	5	5	21	3	-	-	-	-	
	69.2%	58%	80.0%		100%	80.0%	100%	57.1%	64.3%	62%	71.4%	70.0%	100.0%					
Somewhat Satisfied	12	8	4	-	-	1	-	3	5	3	2	9	-	1	-	-	-	
	30.8%	42%	20.0%			20.0%		42.9%	35.7%	38%	28.6%	30.0%		100%				
Neutral	9	7	2	-	2	1	1	1	1	3	1	7	-	-	-	-	1	
	16.7%	24%	8.0%		50.0%	16.7%	25.0%	11.1%	5.0%	27%	11.1%	17.9%					50.0%	
Unsatisfied [NET]	6	3	3	-	-	-	-	1	5	-	1	2	2	-	-	-	1	
=====	11.1%	10%	12.0%					11.1%	25.0%		11.1%	5.1%	40.0%				50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	16.7%		33.3%						20.0%			50.0%						
Very Unsatisfied	5	3	2	-	-	-	-	1	4	-	1	1	2	-	-	-	1	
	83.3%	100%	66.7%					100%	80.0%		100.0%	50.0%	100.0%				100%	



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	17	11	5	-	1	-	1	3	4	6	5	8	1	1	-	2	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	100%	
Satisfied [NET]	12	8	4	-	1	-	1	2	2	5	4	6	-	1	-	1	
=====	70.6%	73%	80.0%	-	100%	-	100%	66.7%	50.0%	83%	80.0%	75.0%	-	100%	-	50.0%	
Very Satisfied	6	5	1	-	1	-	-	1	2	2	2	4	-	-	-	-	
	50.0%	62%	25.0%	-	100%	-	-	50.0%	100%	40%	50.0%	66.7%	-	-	-	-	
Somewhat Satisfied	6	3	3	-	-	-	1	1	-	3	2	2	-	1	-	1	
	50.0%	38%	75.0%	-	-	-	100%	50.0%	-	60%	50.0%	33.3%	-	100%	-	100%	
Neutral	4	3	-	-	-	-	-	-	2	1	1	2	1	-	-	-	
	23.5%	27%	-	-	-	-	-	-	50.0%	17%	20.0%	25.0%	100.0%	-	-	-	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
=====	5.9%	-	20.0%	-	-	-	-	33.3%	-	-	-	-	-	-	-	50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
	100%	-	100.0%	-	-	-	-	100%	-	-	-	-	-	-	-	100%	



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	9	6	2	-	1	-	-	2	3	3	3	4	-	1	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	100%	
Satisfied [NET]	8	6	2	-	1	-	-	2	2	3	2	4	-	1	-	1	
=====	88.9%	100%	100.0%	-	100%	-	-	100%	66.7%	100%	66.7%	100%	-	100%	-	100%	
Very Satisfied	5	5	-	-	1	-	-	1	2	1	2	3	-	-	-	-	
	62.5%	83%	-	-	100%	-	-	50.0%	100%	33%	100.0%	75.0%	-	-	-	-	
Somewhat Satisfied	3	1	2	-	-	-	-	1	-	2	-	1	-	1	-	1	
	37.5%	17%	100.0%	-	-	-	-	50.0%	-	67%	-	25.0%	-	100%	-	100%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%	-	-	-	-	-	-	-	33.3%	-	33.3%	-	-	-	-	-	



Q11_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Recreation programs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	2	2	-	-	-	1	-	-	2	2	2	-	-	-	-	-	
=====	50.0%	40%	66.7%				100%			67%	100.0%	50.0%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	25.0%		50.0%							50%		50.0%						
Somewhat Satisfied	3	2	1	-	-	-	1	-	-	1	2	1	-	-	-	-	-	
	75.0%	100%	50.0%				100%			50%	100.0%	50.0%						
Neutral	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	37.5%	60%							100%	33%		50.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	12.5%		33.3%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q11_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1207	577	580	8	21	239	273	223	239	187	182	751	109	127	14	22	142
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	822	397	402	3	15	158	192	159	162	126	134	516	84	86	4	11	66
=====	68.1%	69%	69.3%	37.5%	71.4%	66.1%	70.3%	71.3%	67.8%	67%	73.6%	68.7%	77.1%	67.7%	28.6%	50.0%	46.5%
Very Satisfied	405	191	205	3	6	76	91	71	94	64	72	257	47	41	-	6	27
	33.6%	33%	35.3%	37.5%	28.6%	31.8%	33.3%	31.8%	39.3%	34%	39.6%	34.2%	43.1%	32.3%		27.3%	19.0%
Somewhat Satisfied	417	206	197	-	9	82	101	88	68	62	62	259	37	45	4	5	39
	34.5%	36%	34.0%		42.9%	34.3%	37.0%	39.5%	28.5%	33%	34.1%	34.5%	33.9%	35.4%	28.6%	22.7%	27.5%
Neutral	173	86	78	1	4	45	40	23	37	18	28	95	19	22	6	6	29
	14.3%	15%	13.4%	12.5%	19.0%	18.8%	14.7%	10.3%	15.5%	9.6%	15.4%	12.6%	17.4%	17.3%	42.9%	27.3%	20.4%
Unsatisfied [NET]	212	94	100	4	2	36	41	41	40	43	20	140	6	19	4	5	47
=====	17.6%	16%	17.2%	50.0%	9.5%	15.1%	15.0%	18.4%	16.7%	23%	11.0%	18.6%	5.5%	15.0%	28.6%	22.7%	33.1%
Somewhat Unsatisfied	124	52	62	2	2	23	30	20	19	23	10	84	3	11	1	1	24
	10.3%	9.0%	10.7%	25.0%	9.5%	9.6%	11.0%	9.0%	7.9%	12%	5.5%	11.2%	2.8%	8.7%	7.1%	4.5%	16.9%
Very Unsatisfied	88	42	38	2	-	13	11	21	21	20	10	56	3	8	3	4	23
	7.3%	7.3%	6.6%	25.0%		5.4%	4.0%	9.4%	8.8%	11%	5.5%	7.5%	2.8%	6.3%	21.4%	18.2%	16.2%



Q11.H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1207	196	160	124	259	105	102	140	75	1	23	209	201	211	194	388	51	156	160	258	571
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	822	145	81	94	173	72	79	102	48	1	15	158	128	153	127	253	36	110	105	172	392
=====	68.1%	74.0%	50.6%	75.8%	66.8%	68.6%	77.5%	72.9%	64.0%	100%	65.2%	75.6%	63.7%	72.5%	65.5%	65.2%	70.6%	70.5%	65.6%	66.7%	68.7%
Very Satisfied	405	56	42	45	87	37	45	48	25	1	12	67	51	83	69	133	21	56	53	82	191
	33.6%	28.6%	26.2%	36.3%	33.6%	35.2%	44.1%	34.3%	33.3%	100%	52.2%	32.1%	25.4%	39.3%	35.6%	34.3%	41.2%	35.9%	33.1%	31.8%	33.5%
Somewhat Satisfied	417	89	39	49	86	35	34	54	23	-	3	91	77	70	58	120	15	54	52	90	201
	34.5%	45.4%	24.4%	39.5%	33.2%	33.3%	33.3%	38.6%	30.7%	-	13.0%	43.5%	38.3%	33.2%	29.9%	30.9%	29.4%	34.6%	32.5%	34.9%	35.2%
Neutral	173	25	28	14	38	14	13	15	15	-	4	28	37	32	23	53	11	22	25	33	80
	14.3%	12.8%	17.5%	11.3%	14.7%	13.3%	12.7%	10.7%	20.0%	-	17.4%	13.4%	18.4%	15.2%	11.9%	13.7%	21.6%	14.1%	15.6%	12.8%	14.0%
Unsatisfied [NET]	212	26	51	16	48	19	10	23	12	-	4	23	36	26	44	82	4	24	30	53	99
=====	17.6%	13.3%	31.9%	12.9%	18.5%	18.1%	9.8%	16.4%	16.0%	-	17.4%	11.0%	17.9%	12.3%	22.7%	21.1%	7.8%	15.4%	18.8%	20.5%	17.3%
Somewhat Unsatisfied	124	15	30	8	26	13	8	12	8	-	2	14	28	15	24	42	3	13	20	33	54
	10.3%	7.7%	18.8%	6.5%	10.0%	12.4%	7.8%	8.6%	10.7%	-	8.7%	6.7%	13.9%	7.1%	12.4%	10.8%	5.9%	8.3%	12.5%	12.8%	9.5%
Very Unsatisfied	88	11	21	8	22	6	2	11	4	-	2	9	8	11	20	40	1	11	10	20	45
	7.3%	5.6%	13.1%	6.5%	8.5%	5.7%	2.0%	7.9%	5.3%	-	8.7%	4.3%	4.0%	5.2%	10.3%	10.3%	2.0%	7.1%	6.2%	7.8%	7.9%



Q11_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1207	94	1044	1150	57	653	622	31	129	310	70	219	21	95	34	61	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	822	68	719	777	45	419	394	25	97	215	50	150	15	74	25	49	17	10	7
=====	68.1%	72.3%	68.9%	67.6%	78.9%	64.2%	63.3%	80.6%	75.2%	69.4%	71.4%	68.5%	71.4%	77.9%	73.5%	80.3%	85.0%	91%	77.8%
Very Satisfied	405	33	357	383	22	209	196	13	57	98	25	67	6	34	10	24	7	4	3
	33.6%	35.1%	34.2%	33.3%	38.6%	32.0%	31.5%	41.9%	44.2%	31.6%	35.7%	30.6%	28.6%	35.8%	29.4%	39.3%	35.0%	36%	33.3%
Somewhat Satisfied	417	35	362	394	23	210	198	12	40	117	25	83	9	40	15	25	10	6	4
	34.5%	37.2%	34.7%	34.3%	40.4%	32.2%	31.8%	38.7%	31.0%	37.7%	35.7%	37.9%	42.9%	42.1%	44.1%	41.0%	50.0%	55%	44.4%
Neutral	173	12	145	166	7	86	82	4	27	47	10	34	3	12	4	8	1	1	-
	14.3%	12.8%	13.9%	14.4%	12.3%	13.2%	13.2%	12.9%	20.9%	15.2%	14.3%	15.5%	14.3%	12.6%	11.8%	13.1%	5.0%	9.1%	
Unsatisfied [NET]	212	14	180	207	5	148	146	2	5	48	10	35	3	9	5	4	2	-	2
=====	17.6%	14.9%	17.2%	18.0%	8.8%	22.7%	23.5%	6.5%	3.9%	15.5%	14.3%	16.0%	14.3%	9.5%	14.7%	6.6%	10.0%		22.2%
Somewhat Unsatisfied	124	5	113	123	1	85	85	-	5	30	7	22	1	3	2	1	1	-	1
	10.3%	5.3%	10.8%	10.7%	1.8%	13.0%	13.7%		3.9%	9.7%	10.0%	10.0%	4.8%	3.2%	5.9%	1.6%	5.0%		11.1%
Very Unsatisfied	88	9	67	84	4	63	61	2	-	18	3	13	2	6	3	3	1	-	1
	7.3%	9.6%	6.4%	7.3%	7.0%	9.6%	9.8%	6.5%		5.8%	4.3%	5.9%	9.5%	6.3%	8.8%	4.9%	5.0%		11.1%



Q11_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	95	53	42	-	7	7	7	16	36	22	12	69	10	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	74	40	34	-	5	4	6	13	28	18	10	53	9	5	-	1	2	
=====	77.9%	75%	81.0%		71.4%	57.1%	85.7%	81.2%	77.8%	82%	83.3%	76.8%	90.0%	83.3%		100.0%	40.0%	
Very Satisfied	34	19	15	-	1	2	3	4	15	9	6	22	6	2	-	1	2	
	35.8%	36%	35.7%		14.3%	28.6%	42.9%	25.0%	41.7%	41%	50.0%	31.9%	60.0%	33.3%		100.0%	40.0%	
Somewhat Satisfied	40	21	19	-	4	2	3	9	13	9	4	31	3	3	-	-	-	
	42.1%	40%	45.2%		57.1%	28.6%	42.9%	56.2%	36.1%	41%	33.3%	44.9%	30.0%	50.0%				
Neutral	12	7	5	-	2	2	-	2	4	2	1	7	1	1	-	-	3	
	12.6%	13%	11.9%		28.6%	28.6%		12.5%	11.1%	9.1%	8.3%	10.1%	10.0%	16.7%			60.0%	
Unsatisfied [NET]	9	6	3	-	-	1	1	1	4	2	1	9	-	-	-	-	-	
=====	9.5%	11%	7.1%			14.3%	14.3%	6.2%	11.1%	9.1%	8.3%	13.0%						
Somewhat Unsatisfied	3	2	1	-	-	1	-	-	1	1	-	3	-	-	-	-	-	
	3.2%	3.8%	2.4%			14.3%			2.8%	4.5%		4.3%						
Very Unsatisfied	6	4	2	-	-	-	1	1	3	1	1	6	-	-	-	-	-	
	6.3%	7.5%	4.8%				14.3%	6.2%	8.3%	4.5%	8.3%	8.7%						



Q11_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	34	19	15	-	3	1	2	6	15	7	3	25	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	15	10	-	3	-	1	5	10	6	3	17	5	3	-	1	1	
=====	73.5%	79%	66.7%		100%		50.0%	83.3%	66.7%	86%	100.0%	68.0%	100.0%	75.0%		100.0%	50.0%	
Very Satisfied	10	6	4	-	1	-	1	2	3	3	1	7	3	1	-	1	1	
	29.4%	32%	26.7%		33.3%		50.0%	33.3%	20.0%	43%	33.3%	28.0%	60.0%	25.0%		100.0%	50.0%	
Somewhat Satisfied	15	9	6	-	2	-	-	3	7	3	2	10	2	2	-	-	-	
	44.1%	47%	40.0%		66.7%			50.0%	46.7%	43%	66.7%	40.0%	40.0%	50.0%				
Neutral	4	2	2	-	-	1	-	1	2	-	-	3	-	1	-	-	1	
	11.8%	11%	13.3%			100%		16.7%	13.3%			12.0%		25.0%			50.0%	
Unsatisfied [NET]	5	2	3	-	-	-	1	-	3	1	-	5	-	-	-	-	-	
=====	14.7%	11%	20.0%				50.0%		20.0%	14%		20.0%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	5.9%	5.3%	6.7%						6.7%	14%		8.0%						
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	3	-	-	-	-	-	
	8.8%	5.3%	13.3%				50.0%		13.3%			12.0%						



Q11_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	34	27	-	4	6	5	10	21	15	9	44	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	49	25	24	-	2	4	5	8	18	12	7	36	4	2	-	-	1	
=====	80.3%	74%	88.9%		50.0%	66.7%	100%	80.0%	85.7%	80%	77.8%	81.8%	80.0%	100%			33.3%	
Very Satisfied	24	13	11	-	-	2	2	2	12	6	5	15	3	1	-	-	1	
	39.3%	38%	40.7%			33.3%	40.0%	20.0%	57.1%	40%	55.6%	34.1%	60.0%	50.0%			33.3%	
Somewhat Satisfied	25	12	13	-	2	2	3	6	6	6	2	21	1	1	-	-	-	
	41.0%	35%	48.1%		50.0%	33.3%	60.0%	60.0%	28.6%	40%	22.2%	47.7%	20.0%	50.0%			-	
Neutral	8	5	3	-	2	1	-	1	2	2	1	4	1	-	-	-	2	
	13.1%	15%	11.1%		50.0%	16.7%		10.0%	9.5%	13%	11.1%	9.1%	20.0%				66.7%	
Unsatisfied [NET]	4	4	-	-	-	1	-	1	1	1	1	4	-	-	-	-	-	
=====	6.6%	12%				16.7%		10.0%	4.8%	6.7%	11.1%	9.1%					-	
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	1.6%	2.9%				16.7%						2.3%					-	
Very Unsatisfied	3	3	-	-	-	-	-	1	1	1	1	3	-	-	-	-	-	
	4.9%	8.8%						10.0%	4.8%	6.7%	11.1%	6.8%					-	



Q11_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	20	13	6	-	1	1	1	3	5	7	6	10	1	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	17	13	4	-	1	1	1	2	4	6	5	9	1	1	-	-	1	
=====	85.0%	100%	66.7%		100%	100%	100%	66.7%	80.0%	86%	83.3%	90.0%	100.0%	100%			50.0%	
Very Satisfied	7	5	2	-	-	-	1	1	4	1	2	5	-	-	-	-	-	
	35.0%	38%	33.3%				100%	33.3%	80.0%	14%	33.3%	50.0%						
Somewhat Satisfied	10	8	2	-	1	1	-	1	-	5	3	4	1	1	-	-	1	
	50.0%	62%	33.3%		100%	100%		33.3%		71%	50.0%	40.0%	100.0%	100%			50.0%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	5.0%								20.0%		16.7%							
Unsatisfied [NET]	2	-	2	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
=====	10.0%		33.3%					33.3%		14%		10.0%					50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	5.0%		16.7%						14%		10.0%							
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	5.0%		16.7%					33.3%									50.0%	



Q11_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	10	8	2	-	1	1	-	2	3	3	3	5	-	1	-	-	1	
=====	90.9%	100%	100.0%	-	100%	100%	-	100%	75.0%	100%	75.0%	100%	-	100%	-	-	100%	
Very Satisfied	4	4	-	-	-	-	-	1	3	-	2	2	-	-	-	-	-	
	36.4%	50%	-	-	-	-	-	50.0%	75.0%	-	50.0%	40.0%	-	-	-	-	-	
Somewhat Satisfied	6	4	2	-	1	1	-	1	-	3	1	3	-	1	-	-	1	
	54.5%	50%	100.0%	-	100%	100%	-	50.0%	-	100%	25.0%	60.0%	-	100%	-	-	100%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	9.1%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-	



Q11_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Satisfied [NET]	7	5	2	-	-	-	1	-	1	3	2	4	1	-	-	-	-
=====	77.8%	100%	50.0%				100%		100%	75%	100.0%	80.0%	100.0%				
Very Satisfied	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-	-
	33.3%	20%	50.0%				100%		100%	25%		60.0%					
Somewhat Satisfied	4	4	-	-	-	-	-	-	-	2	2	1	1	-	-	-	-
	44.4%	80%								50%	100.0%	20.0%	100.0%				
Unsatisfied [NET]	2	-	2	-	-	-	-	1	-	1	-	1	-	-	-	-	1
=====	22.2%		50.0%					100%		25%		20.0%					100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	11.1%		25.0%							25%		20.0%					
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	11.1%		25.0%					100%									100%



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1207	577	580	8	21	239	273	223	239	187	182	751	109	127	14	22	142
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	822	397	402	3	15	158	192	159	162	126	134	516	84	86	4	11	66
=====	68.1%	69%	69.3%	37.5%	71.4%	66.1%	70.3%	71.3%	67.8%	67%	73.6%	68.7%	77.1%	67.7%	28.6%	50.0%	46.5%
Very Satisfied	405	191	205	3	6	76	91	71	94	64	72	257	47	41	-	6	27
	49.3%	48%	51.0%	100.0%	40.0%	48.1%	47.4%	44.7%	58.0%	51%	53.7%	49.8%	56.0%	47.7%		54.5%	40.9%
Somewhat Satisfied	417	206	197	-	9	82	101	88	68	62	62	259	37	45	4	5	39
	50.7%	52%	49.0%		60.0%	51.9%	52.6%	55.3%	42.0%	49%	46.3%	50.2%	44.0%	52.3%	100.0%	45.5%	59.1%
Neutral	173	86	78	1	4	45	40	23	37	18	28	95	19	22	6	6	29
	14.3%	15%	13.4%	12.5%	19.0%	18.8%	14.7%	10.3%	15.5%	9.6%	15.4%	12.6%	17.4%	17.3%	42.9%	27.3%	20.4%
Unsatisfied [NET]	212	94	100	4	2	36	41	41	40	43	20	140	6	19	4	5	47
=====	17.6%	16%	17.2%	50.0%	9.5%	15.1%	15.0%	18.4%	16.7%	23%	11.0%	18.6%	5.5%	15.0%	28.6%	22.7%	33.1%
Somewhat Unsatisfied	124	52	62	2	2	23	30	20	19	23	10	84	3	11	1	1	24
	58.5%	55%	62.0%	50.0%	100%	63.9%	73.2%	48.8%	47.5%	53%	50.0%	60.0%	50.0%	57.9%	25.0%	20.0%	51.1%
Very Unsatisfied	88	42	38	2	-	13	11	21	21	20	10	56	3	8	3	4	23
	41.5%	45%	38.0%	50.0%		36.1%	26.8%	51.2%	52.5%	47%	50.0%	40.0%	50.0%	42.1%	75.0%	80.0%	48.9%



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1207	196	160	124	259	105	102	140	75	1	23	209	201	211	194	388	51	156	160	258	571
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	822	145	81	94	173	72	79	102	48	1	15	158	128	153	127	253	36	110	105	172	392
=====	68.1%	74.0%	50.6%	75.8%	66.8%	68.6%	77.5%	72.9%	64.0%	100%	65.2%	75.6%	63.7%	72.5%	65.5%	65.2%	70.6%	70.5%	65.6%	66.7%	68.7%
Very Satisfied	405	56	42	45	87	37	45	48	25	1	12	67	51	83	69	133	21	56	53	82	191
	49.3%	38.6%	51.9%	47.9%	50.3%	51.4%	57.0%	47.1%	52.1%	100%	80.0%	42.4%	39.8%	54.2%	54.3%	52.6%	58.3%	50.9%	50.5%	47.7%	48.7%
Somewhat Satisfied	417	89	39	49	86	35	34	54	23	-	3	91	77	70	58	120	15	54	52	90	201
	50.7%	61.4%	48.1%	52.1%	49.7%	48.6%	43.0%	52.9%	47.9%	-	20.0%	57.6%	60.2%	45.8%	45.7%	47.4%	41.7%	49.1%	49.5%	52.3%	51.3%
Neutral	173	25	28	14	38	14	13	15	15	-	4	28	37	32	23	53	11	22	25	33	80
	14.3%	12.8%	17.5%	11.3%	14.7%	13.3%	12.7%	10.7%	20.0%	-	17.4%	13.4%	18.4%	15.2%	11.9%	13.7%	21.6%	14.1%	15.6%	12.8%	14.0%
Unsatisfied [NET]	212	26	51	16	48	19	10	23	12	-	4	23	36	26	44	82	4	24	30	53	99
=====	17.6%	13.3%	31.9%	12.9%	18.5%	18.1%	9.8%	16.4%	16.0%	-	17.4%	11.0%	17.9%	12.3%	22.7%	21.1%	7.8%	15.4%	18.8%	20.5%	17.3%
Somewhat Unsatisfied	124	15	30	8	26	13	8	12	8	-	2	14	28	15	24	42	3	13	20	33	54
	58.5%	57.7%	58.8%	50.0%	54.2%	68.4%	80.0%	52.2%	66.7%	-	50.0%	60.9%	77.8%	57.7%	54.5%	51.2%	75.0%	54.2%	66.7%	62.3%	54.5%
Very Unsatisfied	88	11	21	8	22	6	2	11	4	-	2	9	8	11	20	40	1	11	10	20	45
	41.5%	42.3%	41.2%	50.0%	45.8%	31.6%	20.0%	47.8%	33.3%	-	50.0%	39.1%	22.2%	42.3%	45.5%	48.8%	25.0%	45.8%	33.3%	37.7%	45.5%



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1207	94	1044	1150	57	653	622	31	129	310	70	219	21	95	34	61	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	822	68	719	777	45	419	394	25	97	215	50	150	15	74	25	49	17	10	7
=====	68.1%	72.3%	68.9%	67.6%	78.9%	64.2%	63.3%	80.6%	75.2%	69.4%	71.4%	68.5%	71.4%	77.9%	73.5%	80.3%	85.0%	91%	77.8%
Very Satisfied	405	33	357	383	22	209	196	13	57	98	25	67	6	34	10	24	7	4	3
	49.3%	48.5%	49.7%	49.3%	48.9%	49.9%	49.7%	52.0%	58.8%	45.6%	50.0%	44.7%	40.0%	45.9%	40.0%	49.0%	41.2%	40%	42.9%
Somewhat Satisfied	417	35	362	394	23	210	198	12	40	117	25	83	9	40	15	25	10	6	4
	50.7%	51.5%	50.3%	50.7%	51.1%	50.1%	50.3%	48.0%	41.2%	54.4%	50.0%	55.3%	60.0%	54.1%	60.0%	51.0%	58.8%	60%	57.1%
Neutral	173	12	145	166	7	86	82	4	27	47	10	34	3	12	4	8	1	1	-
	14.3%	12.8%	13.9%	14.4%	12.3%	13.2%	13.2%	12.9%	20.9%	15.2%	14.3%	15.5%	14.3%	12.6%	11.8%	13.1%	5.0%	9.1%	
Unsatisfied [NET]	212	14	180	207	5	148	146	2	5	48	10	35	3	9	5	4	2	-	2
=====	17.6%	14.9%	17.2%	18.0%	8.8%	22.7%	23.5%	6.5%	3.9%	15.5%	14.3%	16.0%	14.3%	9.5%	14.7%	6.6%	10.0%		22.2%
Somewhat Unsatisfied	124	5	113	123	1	85	85	-	5	30	7	22	1	3	2	1	1	-	1
	58.5%	35.7%	62.8%	59.4%	20.0%	57.4%	58.2%		100%	62.5%	70.0%	62.9%	33.3%	33.3%	40.0%	25.0%	50.0%		50.0%
Very Unsatisfied	88	9	67	84	4	63	61	2	-	18	3	13	2	6	3	3	1	-	1
	41.5%	64.3%	37.2%	40.6%	80.0%	42.6%	41.8%	100.0%		37.5%	30.0%	37.1%	66.7%	66.7%	60.0%	75.0%	50.0%		50.0%



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	95	53	42	-	7	7	7	16	36	22	12	69	10	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	74	40	34	-	5	4	6	13	28	18	10	53	9	5	-	1	2	
=====	77.9%	75%	81.0%		71.4%	57.1%	85.7%	81.2%	77.8%	82%	83.3%	76.8%	90.0%	83.3%		100.0%	40.0%	
Very Satisfied	34	19	15	-	1	2	3	4	15	9	6	22	6	2	-	1	2	
	45.9%	48%	44.1%		20.0%	50.0%	50.0%	30.8%	53.6%	50%	60.0%	41.5%	66.7%	40.0%		100.0%	100%	
Somewhat Satisfied	40	21	19	-	4	2	3	9	13	9	4	31	3	3	-	-	-	
	54.1%	52%	55.9%		80.0%	50.0%	50.0%	69.2%	46.4%	50%	40.0%	58.5%	33.3%	60.0%				
Neutral	12	7	5	-	2	2	-	2	4	2	1	7	1	1	-	-	3	
	12.6%	13%	11.9%		28.6%	28.6%		12.5%	11.1%	9.1%	8.3%	10.1%	10.0%	16.7%			60.0%	
Unsatisfied [NET]	9	6	3	-	-	1	1	1	4	2	1	9	-	-	-	-	-	
=====	9.5%	11%	7.1%			14.3%	14.3%	6.2%	11.1%	9.1%	8.3%	13.0%						
Somewhat Unsatisfied	3	2	1	-	-	1	-	-	1	1	-	3	-	-	-	-	-	
	33.3%	33%	33.3%			100%			25.0%	50%		33.3%						
Very Unsatisfied	6	4	2	-	-	-	1	1	3	1	1	6	-	-	-	-	-	
	66.7%	67%	66.7%				100%	100%	75.0%	50%	100.0%	66.7%						



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	34	19	15	-	3	1	2	6	15	7	3	25	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	15	10	-	3	-	1	5	10	6	3	17	5	3	-	1	1	
=====	73.5%	79%	66.7%		100%		50.0%	83.3%	66.7%	86%	100.0%	68.0%	100.0%	75.0%		100.0%	50.0%	
Very Satisfied	10	6	4	-	1	-	1	2	3	3	1	7	3	1	-	1	1	
	40.0%	40%	40.0%		33.3%		100%	40.0%	30.0%	50%	33.3%	41.2%	60.0%	33.3%		100.0%	100%	
Somewhat Satisfied	15	9	6	-	2	-	-	3	7	3	2	10	2	2	-	-	-	
	60.0%	60%	60.0%		66.7%			60.0%	70.0%	50%	66.7%	58.8%	40.0%	66.7%				
Neutral	4	2	2	-	-	1	-	1	2	-	-	3	-	1	-	-	1	
	11.8%	11%	13.3%			100%		16.7%	13.3%			12.0%		25.0%			50.0%	
Unsatisfied [NET]	5	2	3	-	-	-	1	-	3	1	-	5	-	-	-	-	-	
=====	14.7%	11%	20.0%				50.0%		20.0%	14%		20.0%						
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	40.0%	50%	33.3%						33.3%	100%		40.0%						
Very Unsatisfied	3	1	2	-	-	-	1	-	2	-	-	3	-	-	-	-	-	
	60.0%	50%	66.7%				100%		66.7%			60.0%						



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	61	34	27	-	4	6	5	10	21	15	9	44	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	49	25	24	-	2	4	5	8	18	12	7	36	4	2	-	-	1	
=====	80.3%	74%	88.9%		50.0%	66.7%	100%	80.0%	85.7%	80%	77.8%	81.8%	80.0%	100%			33.3%	
Very Satisfied	24	13	11	-	-	2	2	2	12	6	5	15	3	1	-	-	1	
	49.0%	52%	45.8%			50.0%	40.0%	25.0%	66.7%	50%	71.4%	41.7%	75.0%	50.0%			100%	
Somewhat Satisfied	25	12	13	-	2	2	3	6	6	6	2	21	1	1	-	-	-	
	51.0%	48%	54.2%		100%	50.0%	60.0%	75.0%	33.3%	50%	28.6%	58.3%	25.0%	50.0%			-	
Neutral	8	5	3	-	2	1	-	1	2	2	1	4	1	-	-	-	2	
	13.1%	15%	11.1%		50.0%	16.7%		10.0%	9.5%	13%	11.1%	9.1%	20.0%				66.7%	
Unsatisfied [NET]	4	4	-	-	-	1	-	1	1	1	1	4	-	-	-	-	-	
=====	6.6%	12%				16.7%		10.0%	4.8%	6.7%	11.1%	9.1%					-	
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	
	25.0%	25%				100%						25.0%					-	
Very Unsatisfied	3	3	-	-	-	-	-	1	1	1	1	3	-	-	-	-	-	
	75.0%	75%						100%	100%	100%	100.0%	75.0%					-	



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	20	13	6	-	1	1	1	3	5	7	6	10	1	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	17	13	4	-	1	1	1	2	4	6	5	9	1	1	-	-	1	
=====	85.0%	100%	66.7%		100%	100%	100%	66.7%	80.0%	86%	83.3%	90.0%	100.0%	100%			50.0%	
Very Satisfied	7	5	2	-	-	-	1	1	4	1	2	5	-	-	-	-	-	
	41.2%	38%	50.0%				100%	50.0%	100%	17%	40.0%	55.6%						
Somewhat Satisfied	10	8	2	-	1	1	-	1	-	5	3	4	1	1	-	-	1	
	58.8%	62%	50.0%		100%	100%		50.0%		83%	60.0%	44.4%	100.0%	100%			100%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	5.0%								20.0%		16.7%							
Unsatisfied [NET]	2	-	2	-	-	-	-	1	-	1	-	1	-	-	-	-	1	
=====	10.0%		33.3%					33.3%		14%		10.0%					50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	50.0%		50.0%						100%		100%							
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	50.0%		50.0%					100%									100%	



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	10	8	2	-	1	1	-	2	3	3	3	5	-	1	-	-	1	
=====	90.9%	100%	100.0%		100%	100%		100%	75.0%	100%	75.0%	100%		100%			100%	
Very Satisfied	4	4	-	-	-	-	-	1	3	-	2	2	-	-	-	-	-	
	40.0%	50%						50.0%	100%		66.7%	40.0%						
Somewhat Satisfied	6	4	2	-	1	1	-	1	-	3	1	3	-	1	-	-	1	
	60.0%	50%	100.0%		100%	100%		50.0%		100%	33.3%	60.0%		100%			100%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	9.1%								25.0%		25.0%							



Q11_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Efforts to preserve nature in the County, including trees, open-space, wildlife, and water resources
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	1		
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%			100%		
Satisfied [NET]	7	5	2	-	-	-	1	-	1	3	2	4	1	-	-	-		
=====	77.8%	100%	50.0%				100%		100%	75%	100.0%	80.0%	100.0%					
Very Satisfied	3	1	2	-	-	-	1	-	1	1	-	3	-	-	-	-		
	42.9%	20%	100.0%				100%		100%	33%		75.0%						
Somewhat Satisfied	4	4	-	-	-	-	-	-	-	2	2	1	1	-	-	-		
	57.1%	80%								67%	100.0%	25.0%	100.0%					
Unsatisfied [NET]	2	-	2	-	-	-	-	1	-	1	-	1	-	-	-	1		
=====	22.2%		50.0%					100%		25%		20.0%				100%		
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-		
	50.0%		50.0%							100%		100%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1		
	50.0%		50.0%					100%								100%		



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1061	503	517	8	21	196	227	199	225	172	162	648	99	114	14	19	123
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	813	379	411	4	15	134	181	156	178	136	135	511	79	85	8	10	72
=====	76.6%	75%	79.5%	50.0%	71.4%	68.4%	79.7%	78.4%	79.1%	79%	83.3%	78.9%	79.8%	74.6%	57.1%	52.6%	58.5%
Very Satisfied	451	212	230	3	6	75	101	83	105	74	70	298	45	41	3	6	32
	42.5%	42%	44.5%	37.5%	28.6%	38.3%	44.5%	41.7%	46.7%	43%	43.2%	46.0%	45.5%	36.0%	21.4%	31.6%	26.0%
Somewhat Satisfied	362	167	181	1	9	59	80	73	73	62	65	213	34	44	5	4	40
	34.1%	33%	35.0%	12.5%	42.9%	30.1%	35.2%	36.7%	32.4%	36%	40.1%	32.9%	34.3%	38.6%	35.7%	21.1%	32.5%
Neutral	178	94	72	1	6	47	36	24	31	29	22	94	17	23	5	7	35
	16.8%	19%	13.9%	12.5%	28.6%	24.0%	15.9%	12.1%	13.8%	17%	13.6%	14.5%	17.2%	20.2%	35.7%	36.8%	28.5%
Unsatisfied [NET]	70	30	34	3	-	15	10	19	16	7	5	43	3	6	1	2	16
=====	6.6%	6.0%	6.6%	37.5%		7.7%	4.4%	9.5%	7.1%	4.1%	3.1%	6.6%	3.0%	5.3%	7.1%	10.5%	13.0%
Somewhat Unsatisfied	46	17	25	1	-	11	7	12	9	5	3	31	-	5	1	1	8
	4.3%	3.4%	4.8%	12.5%		5.6%	3.1%	6.0%	4.0%	2.9%	1.9%	4.8%		4.4%	7.1%	5.3%	6.5%
Very Unsatisfied	24	13	9	2	-	4	3	7	7	2	2	12	3	1	-	1	8
	2.3%	2.6%	1.7%	25.0%		2.0%	1.3%	3.5%	3.1%	1.2%	1.2%	1.9%	3.0%	0.9%		5.3%	6.5%



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1061	165	129	109	243	100	89	126	58	1	21	165	157	190	178	367	47	137	147	224	494
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	813	128	78	85	187	85	73	104	40	1	18	127	109	156	130	288	34	102	111	168	389
=====	76.6%	77.6%	60.5%	78.0%	77.0%	85.0%	82.0%	82.5%	69.0%	100%	85.7%	77.0%	69.4%	82.1%	73.0%	78.5%	72.3%	74.5%	75.5%	75.0%	78.7%
Very Satisfied	451	62	45	50	101	53	41	58	22	1	10	67	52	88	77	165	21	56	58	87	225
	42.5%	37.6%	34.9%	45.9%	41.6%	53.0%	46.1%	46.0%	37.9%	100%	47.6%	40.6%	33.1%	46.3%	43.3%	45.0%	44.7%	40.9%	39.5%	38.8%	45.5%
Somewhat Satisfied	362	66	33	35	86	32	32	46	18	-	8	60	57	68	53	123	13	46	53	81	164
	34.1%	40.0%	25.6%	32.1%	35.4%	32.0%	36.0%	36.5%	31.0%	-	38.1%	36.4%	36.3%	35.8%	29.8%	33.5%	27.7%	33.6%	36.1%	36.2%	33.2%
Neutral	178	26	38	19	35	10	9	19	14	-	3	24	40	24	30	59	11	24	26	41	75
	16.8%	15.8%	29.5%	17.4%	14.4%	10.0%	10.1%	15.1%	24.1%	-	14.3%	14.5%	25.5%	12.6%	16.9%	16.1%	23.4%	17.5%	17.7%	18.3%	15.2%
Unsatisfied [NET]	70	11	13	5	21	5	7	3	4	-	-	14	8	10	18	20	2	11	10	15	30
=====	6.6%	6.7%	10.1%	4.6%	8.6%	5.0%	7.9%	2.4%	6.9%	-	-	8.5%	5.1%	5.3%	10.1%	5.4%	4.3%	8.0%	6.8%	6.7%	6.1%
Somewhat Unsatisfied	46	9	7	3	13	1	5	3	4	-	-	9	6	9	11	11	2	6	6	10	21
	4.3%	5.5%	5.4%	2.8%	5.3%	1.0%	5.6%	2.4%	6.9%	-	-	5.5%	3.8%	4.7%	6.2%	3.0%	4.3%	4.4%	4.1%	4.5%	4.3%
Very Unsatisfied	24	2	6	2	8	4	2	-	-	-	-	5	2	1	7	9	-	5	4	5	9
	2.3%	1.2%	4.7%	1.8%	3.3%	4.0%	2.2%	-	-	-	-	3.0%	1.3%	0.5%	3.9%	2.5%	-	3.6%	2.7%	2.2%	1.8%



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1061	89	915	1011	50	565	538	27	128	260	65	177	18	89	31	58	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	813	69	707	772	41	437	415	22	97	194	49	131	14	68	25	43	17	9	8
=====	76.6%	77.5%	77.3%	76.4%	82.0%	77.3%	77.1%	81.5%	75.8%	74.6%	75.4%	74.0%	77.8%	76.4%	80.6%	74.1%	89.5%	90%	88.9%
Very Satisfied	451	34	402	431	20	239	227	12	54	111	28	78	5	39	14	25	8	3	5
	42.5%	38.2%	43.9%	42.6%	40.0%	42.3%	42.2%	44.4%	42.2%	42.7%	43.1%	44.1%	27.8%	43.8%	45.2%	43.1%	42.1%	30%	55.6%
Somewhat Satisfied	362	35	305	341	21	198	188	10	43	83	21	53	9	29	11	18	9	6	3
	34.1%	39.3%	33.3%	33.7%	42.0%	35.0%	34.9%	37.0%	33.6%	31.9%	32.3%	29.9%	50.0%	32.6%	35.5%	31.0%	47.4%	60%	33.3%
Neutral	178	14	149	172	6	77	74	3	28	56	14	39	3	16	6	10	1	1	-
	16.8%	15.7%	16.3%	17.0%	12.0%	13.6%	13.8%	11.1%	21.9%	21.5%	21.5%	22.0%	16.7%	18.0%	19.4%	17.2%	5.3%	10%	
Unsatisfied [NET]	70	6	59	67	3	51	49	2	3	10	2	7	1	5	-	5	1	-	1
=====	6.6%	6.7%	6.4%	6.6%	6.0%	9.0%	9.1%	7.4%	2.3%	3.8%	3.1%	4.0%	5.6%	5.6%		8.6%	5.3%		11.1%
Somewhat Unsatisfied	46	2	41	45	1	36	36	-	2	4	1	2	1	3	-	3	1	-	1
	4.3%	2.2%	4.5%	4.5%	2.0%	6.4%	6.7%		1.6%	1.5%	1.5%	1.1%	5.6%	3.4%		5.2%	5.3%		11.1%
Very Unsatisfied	24	4	18	22	2	15	13	2	1	6	1	5	-	2	-	2	-	-	-
	2.3%	4.5%	2.0%	2.2%	4.0%	2.7%	2.4%	7.4%	0.8%	2.3%	1.5%	2.8%		2.2%		3.4%			



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	89	49	40	-	7	7	6	15	33	21	11	64	9	7	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	68	36	32	-	4	4	5	12	26	17	10	49	8	7	-	1	-	
=====	76.4%	73%	80.0%		57.1%	57.1%	83.3%	80.0%	78.8%	81%	90.9%	76.6%	88.9%	100%		100.0%		
Very Satisfied	39	19	20	-	1	3	4	4	18	9	6	29	6	3	-	1	-	
	43.8%	39%	50.0%		14.3%	42.9%	66.7%	26.7%	54.5%	43%	54.5%	45.3%	66.7%	42.9%		100.0%		
Somewhat Satisfied	29	17	12	-	3	1	1	8	8	8	4	20	2	4	-	-	-	
	32.6%	35%	30.0%		42.9%	14.3%	16.7%	53.3%	24.2%	38%	36.4%	31.2%	22.2%	57.1%				
Neutral	16	9	7	-	3	2	1	2	4	4	-	12	1	-	-	-	3	
	18.0%	18%	17.5%		42.9%	28.6%	16.7%	13.3%	12.1%	19%		18.8%	11.1%				75.0%	
Unsatisfied [NET]	5	4	1	-	-	1	-	1	3	-	1	3	-	-	-	-	1	
=====	5.6%	8.2%	2.5%			14.3%		6.7%	9.1%		9.1%	4.7%					25.0%	
Somewhat Unsatisfied	3	3	-	-	-	1	-	1	1	-	1	2	-	-	-	-	-	
	3.4%	6.1%				14.3%		6.7%	3.0%		9.1%	3.1%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	2.2%	2.0%	2.5%						6.1%			1.6%					25.0%	



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	31	16	15	-	3	1	2	6	13	6	2	23	4	5	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	13	12	-	3	1	1	5	10	5	2	18	4	5	-	1	-	
=====	80.6%	81%	80.0%		100%	100%	50.0%	83.3%	76.9%	83%	100.0%	78.3%	100.0%	100%		100.0%		
Very Satisfied	14	5	9	-	1	-	1	3	7	2	1	11	3	2	-	1	-	
	45.2%	31%	60.0%		33.3%		50.0%	50.0%	53.8%	33%	50.0%	47.8%	75.0%	40.0%		100.0%		
Somewhat Satisfied	11	8	3	-	2	1	-	2	3	3	1	7	1	3	-	-	-	
	35.5%	50%	20.0%		66.7%	100%		33.3%	23.1%	50%	50.0%	30.4%	25.0%	60.0%				
Neutral	6	3	3	-	-	-	1	1	3	1	-	5	-	-	-	-	1	
	19.4%	19%	20.0%				50.0%	16.7%	23.1%	17%		21.7%					100%	



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	58	33	25	-	4	6	4	9	20	15	9	41	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	43	23	20	-	1	3	4	7	16	12	8	31	4	2	-	-	-	
=====	74.1%	70%	80.0%		25.0%	50.0%	100%	77.8%	80.0%	80%	88.9%	75.6%	80.0%	100%				
Very Satisfied	25	14	11	-	-	3	3	1	11	7	5	18	3	1	-	-	-	
	43.1%	42%	44.0%			50.0%	75.0%	11.1%	55.0%	47%	55.6%	43.9%	60.0%	50.0%				
Somewhat Satisfied	18	9	9	-	1	-	1	6	5	5	3	13	1	1	-	-	-	
	31.0%	27%	36.0%		25.0%		25.0%	66.7%	25.0%	33%	33.3%	31.7%	20.0%	50.0%				
Neutral	10	6	4	-	3	2	-	1	1	3	-	7	1	-	-	-	2	
	17.2%	18%	16.0%		75.0%	33.3%		11.1%	5.0%	20%		17.1%	20.0%				66.7%	
Unsatisfied [NET]	5	4	1	-	-	1	-	1	3	-	1	3	-	-	-	-	1	
=====	8.6%	12%	4.0%			16.7%		11.1%	15.0%		11.1%	7.3%					33.3%	
Somewhat Unsatisfied	3	3	-	-	-	1	-	1	1	-	1	2	-	-	-	-	-	
	5.2%	9.1%				16.7%		11.1%	5.0%		11.1%	4.9%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	3.4%	3.0%	4.0%						10.0%			2.4%					33.3%	



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	19	12	6	-	1	-	1	3	5	7	6	9	1	1	-	-	2
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	17	12	5	-	1	-	1	3	4	6	5	8	1	1	-	-	2
=====	89.5%	100%	83.3%	-	100%	-	100%	100%	80.0%	86%	83.3%	88.9%	100.0%	100%	-	-	100%
Very Satisfied	8	5	3	-	-	-	1	2	3	1	2	5	-	-	-	-	1
	42.1%	42%	50.0%	-	-	-	100%	66.7%	60.0%	14%	33.3%	55.6%	-	-	-	-	50.0%
Somewhat Satisfied	9	7	2	-	1	-	-	1	1	5	3	3	1	1	-	-	1
	47.4%	58%	33.3%	-	100%	-	-	33.3%	20.0%	71%	50.0%	33.3%	100.0%	100%	-	-	50.0%
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	5.3%	-	-	-	-	-	-	-	20.0%	-	16.7%	-	-	-	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
=====	5.3%	-	16.7%	-	-	-	-	-	-	14%	-	11.1%	-	-	-	-	-
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	5.3%	-	16.7%	-	-	-	-	-	-	14%	-	11.1%	-	-	-	-	-



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	10	7	2	-	1	-	-	2	4	3	4	4	-	1	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	100%	
Satisfied [NET]	9	7	2	-	1	-	-	2	3	3	3	4	-	1	-	1	
=====	90.0%	100%	100.0%	-	100%	-	-	100%	75.0%	100%	75.0%	100%	-	100%	-	100%	
Very Satisfied	3	3	-	-	-	-	-	1	2	-	1	2	-	-	-	-	
	30.0%	43%	-	-	-	-	-	50.0%	50.0%	-	25.0%	50.0%	-	-	-	-	
Somewhat Satisfied	6	4	2	-	1	-	-	1	1	3	2	2	-	1	-	1	
	60.0%	57%	100.0%	-	100%	-	-	50.0%	25.0%	100%	50.0%	50.0%	-	100%	-	100%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	10.0%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	



Q11_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
=====	88.9%	100%	75.0%				100%	100%	100%	75%	100.0%	80.0%	100.0%				100%	
Very Satisfied	5	2	3	-	-	-	1	1	1	1	1	3	-	-	-	-	1	
	55.6%	40%	75.0%				100%	100%	100%	25%	50.0%	60.0%					100%	
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	2	1	1	1	-	-	-	-	
	33.3%	60%								50%	50.0%	20.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	11.1%		25.0%							25%		20.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%		25.0%							25%		20.0%						



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1061	503	517	8	21	196	227	199	225	172	162	648	99	114	14	19	123	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	813	379	411	4	15	134	181	156	178	136	135	511	79	85	8	10	72	
=====	76.6%	75%	79.5%	50.0%	71.4%	68.4%	79.7%	78.4%	79.1%	79%	83.3%	78.9%	79.8%	74.6%	57.1%	52.6%	58.5%	
Very Satisfied	451	212	230	3	6	75	101	83	105	74	70	298	45	41	3	6	32	
	55.5%	56%	56.0%	75.0%	40.0%	56.0%	55.8%	53.2%	59.0%	54%	51.9%	58.3%	57.0%	48.2%	37.5%	60.0%	44.4%	
Somewhat Satisfied	362	167	181	1	9	59	80	73	73	62	65	213	34	44	5	4	40	
	44.5%	44%	44.0%	25.0%	60.0%	44.0%	44.2%	46.8%	41.0%	46%	48.1%	41.7%	43.0%	51.8%	62.5%	40.0%	55.6%	
Neutral	178	94	72	1	6	47	36	24	31	29	22	94	17	23	5	7	35	
	16.8%	19%	13.9%	12.5%	28.6%	24.0%	15.9%	12.1%	13.8%	17%	13.6%	14.5%	17.2%	20.2%	35.7%	36.8%	28.5%	
Unsatisfied [NET]	70	30	34	3	-	15	10	19	16	7	5	43	3	6	1	2	16	
=====	6.6%	6.0%	6.6%	37.5%		7.7%	4.4%	9.5%	7.1%	4.1%	3.1%	6.6%	3.0%	5.3%	7.1%	10.5%	13.0%	
Somewhat Unsatisfied	46	17	25	1	-	11	7	12	9	5	3	31	-	5	1	1	8	
	65.7%	57%	73.5%	33.3%		73.3%	70.0%	63.2%	56.2%	71%	60.0%	72.1%	83.3%	100.0%	50.0%	50.0%		
Very Unsatisfied	24	13	9	2	-	4	3	7	7	2	2	12	3	1	-	1	8	
	34.3%	43%	26.5%	66.7%		26.7%	30.0%	36.8%	43.8%	29%	40.0%	27.9%	100.0%	16.7%		50.0%	50.0%	



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1061	165	129	109	243	100	89	126	58	1	21	165	157	190	178	367	47	137	147	224	494
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	813	128	78	85	187	85	73	104	40	1	18	127	109	156	130	288	34	102	111	168	389
=====	76.6%	77.6%	60.5%	78.0%	77.0%	85.0%	82.0%	82.5%	69.0%	100%	85.7%	77.0%	69.4%	82.1%	73.0%	78.5%	72.3%	74.5%	75.5%	75.0%	78.7%
Very Satisfied	451	62	45	50	101	53	41	58	22	1	10	67	52	88	77	165	21	56	58	87	225
	55.5%	48.4%	57.7%	58.8%	54.0%	62.4%	56.2%	55.8%	55.0%	100%	55.6%	52.8%	47.7%	56.4%	59.2%	57.3%	61.8%	54.9%	52.3%	51.8%	57.8%
Somewhat Satisfied	362	66	33	35	86	32	32	46	18	-	8	60	57	68	53	123	13	46	53	81	164
	44.5%	51.6%	42.3%	41.2%	46.0%	37.6%	43.8%	44.2%	45.0%	-	44.4%	47.2%	52.3%	43.6%	40.8%	42.7%	38.2%	45.1%	47.7%	48.2%	42.2%
Neutral	178	26	38	19	35	10	9	19	14	-	3	24	40	24	30	59	11	24	26	41	75
	16.8%	15.8%	29.5%	17.4%	14.4%	10.0%	10.1%	15.1%	24.1%	-	14.3%	14.5%	25.5%	12.6%	16.9%	16.1%	23.4%	17.5%	17.7%	18.3%	15.2%
Unsatisfied [NET]	70	11	13	5	21	5	7	3	4	-	-	14	8	10	18	20	2	11	10	15	30
=====	6.6%	6.7%	10.1%	4.6%	8.6%	5.0%	7.9%	2.4%	6.9%	-	-	8.5%	5.1%	5.3%	10.1%	5.4%	4.3%	8.0%	6.8%	6.7%	6.1%
Somewhat Unsatisfied	46	9	7	3	13	1	5	3	4	-	-	9	6	9	11	11	2	6	6	10	21
	65.7%	81.8%	53.8%	60.0%	61.9%	20.0%	71.4%	100%	100%	-	-	64.3%	75.0%	90.0%	61.1%	55.0%	100.0%	54.5%	60.0%	66.7%	70.0%
Very Unsatisfied	24	2	6	2	8	4	2	-	-	-	-	5	2	1	7	9	-	5	4	5	9
	34.3%	18.2%	46.2%	40.0%	38.1%	80.0%	28.6%	-	-	-	-	35.7%	25.0%	10.0%	38.9%	45.0%	-	45.5%	40.0%	33.3%	30.0%



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1061	89	915	1011	50	565	538	27	128	260	65	177	18	89	31	58	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	813	69	707	772	41	437	415	22	97	194	49	131	14	68	25	43	17	9	8
=====	76.6%	77.5%	77.3%	76.4%	82.0%	77.3%	77.1%	81.5%	75.8%	74.6%	75.4%	74.0%	77.8%	76.4%	80.6%	74.1%	89.5%	90%	88.9%
Very Satisfied	451	34	402	431	20	239	227	12	54	111	28	78	5	39	14	25	8	3	5
	55.5%	49.3%	56.9%	55.8%	48.8%	54.7%	54.7%	54.5%	55.7%	57.2%	57.1%	59.5%	35.7%	57.4%	56.0%	58.1%	47.1%	33%	62.5%
Somewhat Satisfied	362	35	305	341	21	198	188	10	43	83	21	53	9	29	11	18	9	6	3
	44.5%	50.7%	43.1%	44.2%	51.2%	45.3%	45.3%	45.5%	44.3%	42.8%	42.9%	40.5%	64.3%	42.6%	44.0%	41.9%	52.9%	67%	37.5%
Neutral	178	14	149	172	6	77	74	3	28	56	14	39	3	16	6	10	1	1	-
	16.8%	15.7%	16.3%	17.0%	12.0%	13.6%	13.8%	11.1%	21.9%	21.5%	21.5%	22.0%	16.7%	18.0%	19.4%	17.2%	5.3%	10%	
Unsatisfied [NET]	70	6	59	67	3	51	49	2	3	10	2	7	1	5	-	5	1	-	1
=====	6.6%	6.7%	6.4%	6.6%	6.0%	9.0%	9.1%	7.4%	2.3%	3.8%	3.1%	4.0%	5.6%	5.6%	8.6%	5.3%		11.1%	
Somewhat Unsatisfied	46	2	41	45	1	36	36	-	2	4	1	2	1	3	-	3	1	-	1
	65.7%	33.3%	69.5%	67.2%	33.3%	70.6%	73.5%		66.7%	40.0%	50.0%	28.6%	100.0%	60.0%	60.0%	100.0%		100%	
Very Unsatisfied	24	4	18	22	2	15	13	2	1	6	1	5	-	2	-	2	-	-	-
	34.3%	66.7%	30.5%	32.8%	66.7%	29.4%	26.5%	100.0%	33.3%	60.0%	50.0%	71.4%		40.0%		40.0%			



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	89	49	40	-	7	7	6	15	33	21	11	64	9	7	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	68	36	32	-	4	4	5	12	26	17	10	49	8	7	-	1	-	
=====	76.4%	73%	80.0%		57.1%	57.1%	83.3%	80.0%	78.8%	81%	90.9%	76.6%	88.9%	100%		100.0%		
Very Satisfied	39	19	20	-	1	3	4	4	18	9	6	29	6	3	-	1	-	
	57.4%	53%	62.5%		25.0%	75.0%	80.0%	33.3%	69.2%	53%	60.0%	59.2%	75.0%	42.9%		100.0%		
Somewhat Satisfied	29	17	12	-	3	1	1	8	8	8	4	20	2	4	-	-	-	
	42.6%	47%	37.5%		75.0%	25.0%	20.0%	66.7%	30.8%	47%	40.0%	40.8%	25.0%	57.1%				
Neutral	16	9	7	-	3	2	1	2	4	4	-	12	1	-	-	-	3	
	18.0%	18%	17.5%		42.9%	28.6%	16.7%	13.3%	12.1%	19%		18.8%	11.1%				75.0%	
Unsatisfied [NET]	5	4	1	-	-	1	-	1	3	-	1	3	-	-	-	-	1	
=====	5.6%	8.2%	2.5%			14.3%		6.7%	9.1%		9.1%	4.7%					25.0%	
Somewhat Unsatisfied	3	3	-	-	-	1	-	1	1	-	1	2	-	-	-	-	-	
	60.0%	75%				100%		100%	33.3%		100.0%	66.7%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	40.0%	25%	100.0%						66.7%			33.3%					100%	



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	31	16	15	-	3	1	2	6	13	6	2	23	4	5	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	13	12	-	3	1	1	5	10	5	2	18	4	5	-	1	-	
=====	80.6%	81%	80.0%		100%	100%	50.0%	83.3%	76.9%	83%	100.0%	78.3%	100.0%	100%		100.0%		
Very Satisfied	14	5	9	-	1	-	1	3	7	2	1	11	3	2	-	1	-	
	56.0%	38%	75.0%		33.3%		100%	60.0%	70.0%	40%	50.0%	61.1%	75.0%	40.0%		100.0%		
Somewhat Satisfied	11	8	3	-	2	1	-	2	3	3	1	7	1	3	-	-	-	
	44.0%	62%	25.0%		66.7%	100%		40.0%	30.0%	60%	50.0%	38.9%	25.0%	60.0%				
Neutral	6	3	3	-	-	-	1	1	3	1	-	5	-	-	-	-	1	
	19.4%	19%	20.0%				50.0%	16.7%	23.1%	17%		21.7%					100%	



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	33	25	-	4	6	4	9	20	15	9	41	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	43	23	20	-	1	3	4	7	16	12	8	31	4	2	-	-	-	
=====	74.1%	70%	80.0%		25.0%	50.0%	100%	77.8%	80.0%	80%	88.9%	75.6%	80.0%	100%				
Very Satisfied	25	14	11	-	-	3	3	1	11	7	5	18	3	1	-	-	-	
	58.1%	61%	55.0%			100%	75.0%	14.3%	68.8%	58%	62.5%	58.1%	75.0%	50.0%				
Somewhat Satisfied	18	9	9	-	1	-	1	6	5	5	3	13	1	1	-	-	-	
	41.9%	39%	45.0%		100%		25.0%	85.7%	31.2%	42%	37.5%	41.9%	25.0%	50.0%				
Neutral	10	6	4	-	3	2	-	1	1	3	-	7	1	-	-	-	2	
	17.2%	18%	16.0%		75.0%	33.3%		11.1%	5.0%	20%		17.1%	20.0%				66.7%	
Unsatisfied [NET]	5	4	1	-	-	1	-	1	3	-	1	3	-	-	-	-	1	
=====	8.6%	12%	4.0%			16.7%		11.1%	15.0%		11.1%	7.3%					33.3%	
Somewhat Unsatisfied	3	3	-	-	-	1	-	1	1	-	1	2	-	-	-	-	-	
	60.0%	75%				100%		100%	33.3%		100.0%	66.7%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	40.0%	25%	100.0%						66.7%			33.3%					100%	



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	19	12	6	-	1	-	1	3	5	7	6	9	1	1	-	2	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	100%	
Satisfied [NET]	17	12	5	-	1	-	1	3	4	6	5	8	1	1	-	2	
=====	89.5%	100%	83.3%	-	100%	-	100%	100%	80.0%	86%	83.3%	88.9%	100.0%	100%	-	100%	
Very Satisfied	8	5	3	-	-	-	1	2	3	1	2	5	-	-	-	1	
	47.1%	42%	60.0%	-	-	-	100%	66.7%	75.0%	17%	40.0%	62.5%	-	-	-	50.0%	
Somewhat Satisfied	9	7	2	-	1	-	-	1	1	5	3	3	1	1	-	1	
	52.9%	58%	40.0%	-	100%	-	-	33.3%	25.0%	83%	60.0%	37.5%	100.0%	100%	-	50.0%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	5.3%	-	-	-	-	-	-	-	20.0%	-	16.7%	-	-	-	-	-	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	
=====	5.3%	-	16.7%	-	-	-	-	-	-	14%	-	11.1%	-	-	-	-	
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	
	100%	-	100.0%	-	-	-	-	-	-	100%	-	100%	-	-	-	-	



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	7	2	-	1	-	-	2	4	3	4	4	-	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	100%	
Satisfied [NET]	9	7	2	-	1	-	-	2	3	3	3	4	-	1	-	-	1	
=====	90.0%	100%	100.0%	-	100%	-	-	100%	75.0%	100%	75.0%	100%	-	100%	-	-	100%	
Very Satisfied	3	3	-	-	-	-	-	1	2	-	1	2	-	-	-	-	-	
	33.3%	43%	-	-	-	-	-	50.0%	66.7%	-	33.3%	50.0%	-	-	-	-	-	
Somewhat Satisfied	6	4	2	-	1	-	-	1	1	3	2	2	-	1	-	-	1	
	66.7%	57%	100.0%	-	100%	-	-	50.0%	33.3%	100%	66.7%	50.0%	-	100%	-	-	100%	
Neutral	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	10.0%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-	



Q11_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Community and nature centers
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	8	5	3	-	-	-	1	1	1	3	2	4	1	-	-	-	1	
=====	88.9%	100%	75.0%				100%	100%	100%	75%	100.0%	80.0%	100.0%				100%	
Very Satisfied	5	2	3	-	-	-	1	1	1	1	1	3	-	-	-	-	1	
	62.5%	40%	100.0%				100%	100%	100%	33%	50.0%	75.0%					100%	
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	2	1	1	1	-	-	-	-	
	37.5%	60%								67%	50.0%	25.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	11.1%		25.0%							25%		20.0%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%		100.0%							100%		100%						



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Visited an Arlington County library	749	340	380	2	12	128	167	150	155	115	119	455	68	79	9	11	95
	57.6%	55%	60.4%	25.0%	54.5%	47.9%	55.7%	62.8%	62.0%	59%	61.0%	56.5%	58.6%	55.6%	60.0%	50.0%	61.7%
Used online library services	614	253	339	3	10	112	158	113	117	96	71	408	44	61	6	11	77
	47.2%	41%	53.9%	37.5%	45.5%	41.9%	52.7%	47.3%	46.8%	49%	36.4%	50.6%	37.9%	43.0%	40.0%	50.0%	50.0%
Have not used Arlington County library services	404	217	169	5	4	106	91	63	69	67	58	258	32	53	5	8	44
	31.1%	35%	26.9%	62.5%	18.2%	39.7%	30.3%	26.4%	27.6%	34%	29.7%	32.0%	27.6%	37.3%	33.3%	36.4%	28.6%



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
Visited an Arlington County library	749 57.6%	121 54.8%	89 51.7%	82 62.1%	162 58.9%	78 69.0%	63 58.3%	88 59.9%	39 48.8%	- 48.0%	12 46.3%	112 52.8%	115 60.0%	135 65.5%	135 62.1%	251 47.5%	28 47.5%	89 51.4%	91 53.8%	171 60.2%	362 60.0%
Used online library services	614 47.2%	121 54.8%	59 34.3%	63 47.7%	126 45.8%	58 51.3%	49 45.4%	77 52.4%	43 53.8%	- 44.0%	11 36.8%	89 48.2%	105 47.1%	106 49.5%	102 52.2%	211 35.6%	21 35.6%	59 34.1%	74 43.8%	142 50.0%	311 51.6%
Have not used Arlington County library services	404 31.1%	62 28.1%	73 42.4%	38 28.8%	85 30.9%	27 23.9%	31 28.7%	41 27.9%	27 33.8%	1 100%	8 32.0%	109 45.0%	74 33.9%	63 28.0%	48 23.3%	106 26.2%	24 40.7%	71 41.0%	52 30.8%	85 29.9%	171 28.4%



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	ONLINE		
	TOTAL	YES	NO	ENGLISH	SPANISH							LANDLINE	MOBILE	TEXT				EMAIL		
Total	1300 100%	100 100%	1124 100%	1239 100.0%	61 100.0%	693 100.0%	659 100.0%	34 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	100 100%	35 100.0%	65 100.0%	22 100.0%	12 100%	10 100%	
Visited an Arlington County library	749 57.6%	51 51.0%	653 58.1%	711 57.4%	38 62.3%	399 57.6%	378 57.4%	21 61.8%	70 50.0%	212 61.4%	56 65.1%	141 59.5%	15 68.2%	55 55.0%	25 71.4%	30 46.2%	13 59.1%	5 42%	8 80.0%	
Used online library services	614 47.2%	42 42.0%	539 48.0%	590 47.6%	24 39.3%	337 48.6%	326 49.5%	11 32.4%	65 46.4%	160 46.4%	43 50.0%	104 43.9%	13 59.1%	43 43.0%	20 57.1%	23 35.4%	9 40.9%	3 25%	6 60.0%	
Have not used Arlington County library services	404 31.1%	37 37.0%	344 30.6%	388 31.3%	16 26.2%	220 31.7%	210 31.9%	10 29.4%	38 27.1%	108 31.3%	28 32.6%	77 32.5%	3 13.6%	31 31.0%	7 20.0%	24 36.9%	7 31.8%	6 50%	1 10.0%	



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	GENDER			NON-BINARY	AGE GROUP						PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Visited an Arlington County library	55	28	27	-	4	4	3	10	19	15	9	38	7	5	-	1	3
	55.0%	53%	57.4%		57.1%	50.0%	42.9%	52.6%	52.8%	65%	69.2%	52.8%	70.0%	71.4%		100.0%	60.0%
Used online library services	43	23	20	-	4	3	3	8	13	12	7	32	3	3	-	1	1
	43.0%	43%	42.6%		57.1%	37.5%	42.9%	42.1%	36.1%	52%	53.8%	44.4%	30.0%	42.9%		100.0%	20.0%
Have not used Arlington County library services	31	17	14	-	1	3	3	5	13	6	2	23	3	2	-	-	1
	31.0%	32%	29.8%		14.3%	37.5%	42.9%	26.3%	36.1%	26%	15.4%	31.9%	30.0%	28.6%			20.0%



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%
Visited an Arlington County library	25 71.4%	11 58%	14 87.5%	-	2 66.7%	1 100%	1 50.0%	5 71.4%	10 66.7%	6 86%	3 100.0%	16 64.0%	5 100.0%	4 80.0%	-	1 100.0%	2 100%
Used online library services	20 57.1%	10 53%	10 62.5%	-	2 66.7%	1 100%	1 50.0%	3 42.9%	7 46.7%	6 86%	2 66.7%	14 56.0%	3 60.0%	3 60.0%	-	1 100.0%	-
Have not used Arlington County library services	7 20.0%	6 32%	1 6.2%	-	1 33.3%	-	1 50.0%	1 14.3%	4 26.7%	-	-	6 24.0%	-	1 20.0%	-	-	-



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	65 100%	34 100%	31 100.0%	-	4 100%	7 100%	5 100%	12 100%	21 100%	16 100%	10 100.0%	47 100%	5 100.0%	2 100%	-	-	3 100%
Visited an Arlington County library	30 46.2%	17 50%	13 41.9%	-	2 50.0%	3 42.9%	2 40.0%	5 41.7%	9 42.9%	9 56%	6 60.0%	22 46.8%	2 40.0%	1 50.0%	-	-	1 33.3%
Used online library services	23 35.4%	13 38%	10 32.3%	-	2 50.0%	2 28.6%	2 40.0%	5 41.7%	6 28.6%	6 38%	5 50.0%	18 38.3%	-	-	-	-	1 33.3%
Have not used Arlington County library services	24 36.9%	11 32%	13 41.9%	-	-	3 42.9%	2 40.0%	4 33.3%	9 42.9%	6 38%	2 20.0%	17 36.2%	3 60.0%	1 50.0%	-	-	1 33.3%



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
Visited an Arlington County library	13 59.1%	7 47%	6 100.0%	-	-	1 100%	1 100%	2 66.7%	3 42.9%	5 71%	2 33.3%	7 63.6%	1 50.0%	1 100%	-	-	2 100%
Used online library services	9 40.9%	5 33%	4 66.7%	-	-	1 100%	1 100%	2 66.7%	1 14.3%	4 57%	1 16.7%	7 63.6%	-	-	-	-	1 50.0%
Have not used Arlington County library services	7 31.8%	6 40%	-	-	1 100%	-	-	-	3 42.9%	2 29%	4 66.7%	2 18.2%	1 50.0%	-	-	-	-



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12 100%	9 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	3 100%	4 100.0%	5 100%	1 100.0%	1 100%	-	-	1 100%	
Visited an Arlington County library	5 41.7%	3 33%	2 100.0%	-	-	1 100%	-	1 50.0%	2 40.0%	1 33%	1 25.0%	2 40.0%	-	1 100%	-	-	1 100%	
Used online library services	3 25.0%	2 22%	1 50.0%	-	-	1 100%	-	2 100%	-	-	-	2 40.0%	-	-	-	-	1 100%	
Have not used Arlington County library services	6 50.0%	5 56%	-	-	1 100%	-	-	-	3 60.0%	2 67%	3 75.0%	2 40.0%	1 100.0%	-	-	-	-	



Q12. How have you or other members of your household used Arlington County library services during the past year?
 BASE: Total Sample

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%
Visited an Arlington County library	8 80.0%	4 67%	4 100.0%	-	-	-	1 100%	1 100%	1 50.0%	4 100%	1 50.0%	5 83.3%	1 100.0%	-	-	-	1 100%
Used online library services	6 60.0%	3 50%	3 75.0%	-	-	-	1 100%	-	1 50.0%	4 100%	1 50.0%	5 83.3%	-	-	-	-	-
Have not used Arlington County library services	1 10.0%	1 17%	-	-	-	-	-	-	-	-	1 50.0%	-	-	-	-	-	-



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	401	215	168	5	4	106	91	63	68	65	57	257	32	53	5	8	43	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100%	100%	100.0%	100.0%	100%	
Visiting the library is not part of my lifestyle	148	82	62	1	1	45	30	19	29	23	21	100	7	16	1	2	16	
	36.9%	38%	36.9%	20.0%	25.0%	42.5%	33.0%	30.2%	42.6%	35%	36.8%	38.9%	21.9%	30.2%	20.0%	25.0%	37.2%	
COVID-19 health concerns	103	47	50	3	1	16	25	16	20	25	10	66	12	16	2	5	8	
	25.7%	22%	29.8%	60.0%	25.0%	15.1%	27.5%	25.4%	29.4%	38%	17.5%	25.7%	37.5%	30.2%	40.0%	62.5%	18.6%	
Too busy to use library services	97	59	32	2	2	39	22	14	13	6	16	54	9	17	2	2	11	
	24.2%	27%	19.0%	40.0%	50.0%	36.8%	24.2%	22.2%	19.1%	9.2%	28.1%	21.0%	28.1%	32.1%	40.0%	25.0%	25.6%	
Not aware of library services	76	45	28	2	1	20	28	13	9	5	13	45	7	9	1	2	6	
	19.0%	21%	16.7%	40.0%	25.0%	18.9%	30.8%	20.6%	13.2%	7.7%	22.8%	17.5%	21.9%	17.0%	20.0%	25.0%	14.0%	
COVID-19 lifestyle changes	68	30	38	-	-	17	14	11	13	13	5	45	6	11	-	1	9	
	17.0%	14%	22.6%			16.0%	15.4%	17.5%	19.1%	20%	8.8%	17.5%	18.8%	20.8%		12.5%	20.9%	
The library does not have programs that interest me	31	18	9	2	-	12	6	2	5	5	4	19	2	5	2	2	6	
	7.7%	8.4%	5.4%	40.0%		11.3%	6.6%	3.2%	7.4%	7.7%	7.0%	7.4%	6.2%	9.4%	40.0%	25.0%	14.0%	
Library hours are not convenient for me	28	12	15	1	-	12	5	3	5	3	2	19	1	6	1	1	3	
	7.0%	5.6%	8.9%	20.0%		11.3%	5.5%	4.8%	7.4%	4.6%	3.5%	7.4%	3.1%	11.3%	20.0%	12.5%	7.0%	
The library does not have the materials I need	14	11	3	-	-	7	2	1	1	3	3	6	-	4	-	2	3	
	3.5%	5.1%	1.8%			6.6%	2.2%	1.6%	1.5%	4.6%	5.3%	2.3%		7.5%		25.0%	7.0%	
Do not have transportation to get to a library	11	6	5	-	-	4	2	1	1	3	-	6	1	2	-	1	2	
	2.7%	2.8%	3.0%			3.8%	2.2%	1.6%	1.5%	4.6%		2.3%	3.1%	3.8%		12.5%	4.7%	
Wait times for materials is too long	9	3	5	-	-	3	2	-	1	2	-	6	-	1	-	-	2	
	2.2%	1.4%	3.0%			2.8%	2.2%		1.5%	3.1%		2.3%		1.9%			4.7%	
I do not have a device that allows me to use the internet-based library services at home	8	2	5	1	-	4	2	1	-	1	2	4	1	1	1	-	1	
	2.0%	0.9%	3.0%	20.0%		3.8%	2.2%	1.6%		1.5%	3.5%	1.6%	3.1%	1.9%	20.0%		2.3%	



(Continued)

Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Services and materials are not offered in my language	3 0.7%	-	1 0.6%	2 40.0%	-	1 0.9%	2 2.2%	-	-	-	1 1.8%	1 0.4%	-	1 1.9%	-	-	-
I owe fines or fees that I am unable to pay	3 0.7%	-	2 1.2%	1 20.0%	-	3 2.8%	-	-	-	-	-	1 0.4%	-	1 1.9%	1 20.0%	-	1 2.3%
Other	42 10.5%	21 9.8%	19 11.3%	2 40.0%	-	9 8.5%	7 7.7%	9 14.3%	6 8.8%	11 17%	5 8.8%	26 10.1%	6 18.8%	8 15.1%	1 20.0%	1 12.5%	5 11.6%



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	401	62	72	38	84	26	31	41	27	1	8	109	73	63	48	104	24	70	51	85	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Visiting the library is not part of my lifestyle	148	20	26	14	35	5	12	18	8	1	4	34	25	26	18	44	7	22	18	30	70
	36.9%	32.3%	36.1%	36.8%	41.7%	19.2%	38.7%	43.9%	29.6%	100%	50.0%	31.2%	34.2%	41.3%	37.5%	42.3%	29.2%	31.4%	35.3%	35.3%	41.2%
COVID-19 health concerns	103	14	17	8	26	12	5	11	6	-	2	17	16	14	17	37	6	16	14	27	40
	25.7%	22.6%	23.6%	21.1%	31.0%	46.2%	16.1%	26.8%	22.2%	-	25.0%	15.6%	21.9%	22.2%	35.4%	35.6%	25.0%	22.9%	27.5%	31.8%	23.5%
Too busy to use library services	97	9	18	10	26	9	8	4	7	-	2	35	23	17	9	11	7	21	10	20	39
	24.2%	14.5%	25.0%	26.3%	31.0%	34.6%	25.8%	9.8%	25.9%	-	25.0%	32.1%	31.5%	27.0%	18.8%	10.6%	29.2%	30.0%	19.6%	23.5%	22.9%
Not aware of library services	76	16	16	10	14	2	6	1	8	-	1	36	17	13	3	5	7	15	11	14	29
	19.0%	25.8%	22.2%	26.3%	16.7%	7.7%	19.4%	2.4%	29.6%	-	12.5%	33.0%	23.3%	20.6%	6.2%	4.8%	29.2%	21.4%	21.6%	16.5%	17.1%
COVID-19 lifestyle changes	68	13	11	5	17	3	3	9	4	-	1	13	12	7	11	23	5	10	8	16	29
	17.0%	21.0%	15.3%	13.2%	20.2%	11.5%	9.7%	22.0%	14.8%	-	12.5%	11.9%	16.4%	11.1%	22.9%	22.1%	20.8%	14.3%	15.7%	18.8%	17.1%
The library does not have programs that interest me	31	2	9	5	5	2	2	1	1	-	2	9	6	3	3	9	1	6	2	8	13
	7.7%	3.2%	12.5%	13.2%	6.0%	7.7%	6.5%	2.4%	3.7%	-	25.0%	8.3%	8.2%	4.8%	6.2%	8.7%	4.2%	8.6%	3.9%	9.4%	7.6%
Library hours are not convenient for me	28	6	5	3	4	4	2	1	-	-	1	8	5	2	4	8	4	5	2	3	14
	7.0%	9.7%	6.9%	7.9%	4.8%	15.4%	6.5%	2.4%	-	-	12.5%	7.3%	6.8%	3.2%	8.3%	7.7%	16.7%	7.1%	3.9%	3.5%	8.2%
The library does not have the materials I need	14	1	2	3	2	-	1	-	3	-	-	4	4	1	1	3	-	5	3	2	4
	3.5%	1.6%	2.8%	7.9%	2.4%	-	3.2%	-	11.1%	-	-	3.7%	5.5%	1.6%	2.1%	2.9%	-	7.1%	5.9%	2.4%	2.4%
Do not have transportation to get to a library	11	4	1	1	2	-	-	1	-	-	-	3	1	2	2	2	2	2	3	3	1
	2.7%	6.5%	1.4%	2.6%	2.4%	-	-	2.4%	-	-	-	2.8%	1.4%	3.2%	4.2%	1.9%	8.3%	2.9%	5.9%	3.5%	0.6%
Wait times for materials is too long	9	-	1	1	-	2	-	-	1	-	2	3	1	2	-	2	-	2	1	2	4
	2.2%	-	1.4%	2.6%	-	7.7%	-	-	3.7%	-	25.0%	2.8%	1.4%	3.2%	-	1.9%	-	2.9%	2.0%	2.4%	2.4%
I do not have a device that allows me to use the internet-based library services at home	8	1	1	-	2	1	-	1	-	-	1	4	1	-	-	2	1	5	-	1	1
	2.0%	1.6%	1.4%	-	2.4%	3.8%	-	2.4%	-	-	12.5%	3.7%	1.4%	-	-	1.9%	4.2%	7.1%	-	1.2%	0.6%
Services and materials are not offered in my language	3	-	1	-	-	-	1	-	-	-	-	2	-	-	-	-	-	1	2	-	-
	0.7%	-	1.4%	-	-	-	3.2%	-	-	-	-	1.8%	-	-	-	-	-	1.4%	3.9%	-	-



(Continued)

Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
I owe fines or fees that I am unable to pay	3 0.7%	-	-	-	-	1 3.8%	-	-	-	-	1 12.5%	-	1 1.4%	-	-	1 1.0%	1 4.2%	1 1.4%	-	-	1 0.6%
Other	42 10.5%	5 8.1%	6 8.3%	5 13.2%	8 9.5%	4 15.4%	4 12.9%	5 12.2%	2 7.4%	-	2 25.0%	10 9.2%	3 4.1%	5 7.9%	7 14.6%	17 16.3%	3 12.5%	10 14.3%	8 15.7%	8 9.4%	13 7.6%



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	401 100%	37 100%	342 100%	385 100.0%	16 100.0%	220 100.0%	210 100.0%	10 100%	38 100%	108 100%	28 100%	77 100.0%	3 100.0%	29 100%	7 100.0%	22 100.0%	6 100.0%	5 100%	1 100%
Visiting the library is not part of my lifestyle	148 36.9%	8 21.6%	133 38.9%	145 37.7%	3 18.8%	76 34.5%	75 35.7%	1 10.0%	15 39.5%	40 37.0%	11 39.3%	27 35.1%	2 66.7%	15 51.7%	3 42.9%	12 54.5%	2 33.3%	1 20%	1 100%
COVID-19 health concerns	103 25.7%	18 48.6%	78 22.8%	99 25.7%	4 25.0%	57 25.9%	54 25.7%	3 30.0%	10 26.3%	29 26.9%	9 32.1%	20 26.0%	- 20.7%	6 20.7%	1 14.3%	5 22.7%	1 16.7%	1 20%	-
Too busy to use library services	97 24.2%	11 29.7%	79 23.1%	94 24.4%	3 18.8%	48 21.8%	47 22.4%	1 10.0%	9 23.7%	34 31.5%	6 21.4%	27 35.1%	1 33.3%	2 6.9%	1 14.3%	1 4.5%	4 66.7%	4 80%	-
Not aware of library services	76 19.0%	3 8.1%	69 20.2%	69 17.9%	7 43.8%	42 19.1%	36 17.1%	6 60.0%	7 18.4%	24 22.2%	5 17.9%	19 24.7%	- 6.9%	2 6.9%	1 14.3%	1 4.5%	1 16.7%	1 20%	-
COVID-19 lifestyle changes	68 17.0%	8 21.6%	56 16.4%	68 17.7%	-	38 17.3%	38 18.1%	-	10 26.3%	15 13.9%	5 17.9%	10 13.0%	- 13.8%	4 13.8%	2 28.6%	2 9.1%	1 16.7%	1 20%	-
The library does not have programs that interest me	31 7.7%	4 10.8%	24 7.0%	31 8.1%	-	19 8.6%	19 9.0%	-	2 5.3%	8 7.4%	3 10.7%	5 6.5%	- 6.9%	2 6.9%	-	2 9.1%	-	-	-
Library hours are not convenient for me	28 7.0%	3 8.1%	24 7.0%	28 7.3%	-	19 8.6%	19 9.0%	-	6 15.8%	3 2.8%	-	3 3.9%	-	-	-	-	-	-	-
The library does not have the materials I need	14 3.5%	3 8.1%	10 2.9%	14 3.6%	-	7 3.2%	7 3.3%	-	2 5.3%	4 3.7%	3 10.7%	1 1.3%	- 3.4%	1 3.4%	-	1 4.5%	-	-	-
Do not have transportation to get to a library	11 2.7%	5 13.5%	6 1.8%	10 2.6%	1 6.2%	6 2.7%	5 2.4%	1 10.0%	2 5.3%	3 2.8%	2 7.1%	1 1.3%	-	-	-	-	-	-	-
Wait times for materials is too long	9 2.2%	1 2.7%	7 2.0%	9 2.3%	-	5 2.3%	5 2.4%	-	1 2.6%	3 2.8%	3 10.7%	-	-	-	-	-	-	-	-
I do not have a device that allows me to use the internet-based library services at home	8 2.0%	2 5.4%	5 1.5%	6 1.6%	2 12.5%	4 1.8%	3 1.4%	1 10.0%	3 7.9%	1 0.9%	-	1 1.3%	-	-	-	-	-	-	-



(Continued)

Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				MAIL PANEL	MAIL [NET]	LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Services and materials are not offered in my language	3 0.7%	1 2.7%	1 0.3%	3 0.8%	-	1 0.5%	1 0.5%	-	1 2.6%	1 0.9%	-	1 1.3%	-	-	-	-	-	-	-
I owe fines or fees that I am unable to pay	3 0.7%	1 2.7%	1 0.3%	3 0.8%	-	1 0.5%	1 0.5%	-	2 5.3%	-	-	-	-	-	-	-	-	-	-
Other	42 10.5%	5 13.5%	34 9.9%	40 10.4%	2 12.5%	24 10.9%	22 10.5%	2 20.0%	4 10.5%	11 10.2%	3 10.7%	8 10.4%	-	3 10.3%	-	3 13.6%	-	-	-



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	BLACK/AFRICAN AMERICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
													ASIAN	AMERICAN			
Total	29 100%	16 100%	13 100.0%	-	1 100%	3 100%	3 100%	5 100%	12 100%	5 100%	2 100.0%	22 100%	3 100.0%	2 100%	-	-	-
Visiting the library is not part of my lifestyle	15 51.7%	7 44%	8 61.5%	-	1 100%	2 66.7%	2 66.7%	3 60.0%	4 33.3%	3 60%	1 50.0%	14 63.6%	-	-	-	-	-
COVID-19 health concerns	6 20.7%	4 25%	2 15.4%	-	-	1 33.3%	-	-	4 33.3%	1 20%	-	2 9.1%	2 66.7%	2 100%	-	-	-
COVID-19 lifestyle changes	4 13.8%	2 12%	2 15.4%	-	-	-	-	1 20.0%	3 25.0%	-	-	3 13.6%	-	1 50.0%	-	-	-
Not aware of library services	2 6.9%	2 12%	-	-	-	-	-	-	2 16.7%	-	1 50.0%	1 4.5%	-	-	-	-	-
Too busy to use library services	2 6.9%	2 12%	-	-	-	-	-	-	2 16.7%	-	-	1 4.5%	1 33.3%	-	-	-	-
The library does not have programs that interest me	2 6.9%	1 6.2%	1 7.7%	-	-	-	1 33.3%	-	-	1 20%	-	2 9.1%	-	-	-	-	-
The library does not have the materials I need	1 3.4%	1 6.2%	-	-	-	-	-	-	-	1 20%	-	1 4.5%	-	-	-	-	-
Other	3 10.3%	1 6.2%	2 15.4%	-	-	-	1 33.3%	1 20.0%	1 8.3%	-	-	2 9.1%	-	1 50.0%	-	-	-



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	GENDER				AGE GROUP						LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	7 100%	6 100%	1 100.0%	-	1 100%	-	1 100%	1 100%	4 100%	-	-	6 100%	-	1 100%	-	-	-
Visiting the library is not part of my lifestyle	3 42.9%	3 50%	-	-	1 100%	-	1 100%	-	1 25.0%	-	-	3 50.0%	-	-	-	-	-
COVID-19 lifestyle changes	2 28.6%	1 17%	1 100.0%	-	-	-	-	1 100%	1 25.0%	-	-	2 33.3%	-	-	-	-	-
COVID-19 health concerns	1 14.3%	1 17%	-	-	-	-	-	-	1 25.0%	-	-	-	1 100%	-	-	-	-
Not aware of library services	1 14.3%	1 17%	-	-	-	-	-	-	1 25.0%	-	-	1 16.7%	-	-	-	-	-
Too busy to use library services	1 14.3%	1 17%	-	-	-	-	-	-	1 25.0%	-	-	1 16.7%	-	-	-	-	-



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	22 100%	10 100%	12 100.0%	-	-	3 100%	2 100%	4 100%	8 100%	5 100%	2 100.0%	16 100%	3 100.0%	1 100%	-	-	-	
Visiting the library is not part of my lifestyle	12 54.5%	4 40%	8 66.7%	-	-	2 66.7%	1 50.0%	3 75.0%	3 37.5%	3 60%	1 50.0%	11 68.8%	-	-	-	-	-	
COVID-19 health concerns	5 22.7%	3 30%	2 16.7%	-	-	1 33.3%	-	-	3 37.5%	1 20%	-	2 12.5%	2 66.7%	1 100%	-	-	-	
COVID-19 lifestyle changes	2 9.1%	1 10%	1 8.3%	-	-	-	-	-	2 25.0%	-	-	1 6.2%	-	1 100%	-	-	-	
The library does not have programs that interest me	2 9.1%	1 10%	1 8.3%	-	-	-	1 50.0%	-	-	1 20%	-	2 12.5%	-	-	-	-	-	
Not aware of library services	1 4.5%	1 10%	-	-	-	-	-	-	1 12.5%	-	1 50.0%	-	-	-	-	-	-	
Too busy to use library services	1 4.5%	1 10%	-	-	-	-	-	-	1 12.5%	-	-	-	1 33.3%	-	-	-	-	
The library does not have the materials I need	1 4.5%	1 10%	-	-	-	-	-	-	-	1 20%	-	1 6.2%	-	-	-	-	-	
Other	3 13.6%	1 10%	2 16.7%	-	-	-	1 50.0%	1 25.0%	1 12.5%	-	-	2 12.5%	-	1 100%	-	-	-	



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	GENDER		AGE GROUP								ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	NON-		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
			FEMALE	BINARY									AMERICAN	ASIAN				
Total	6	5	-	-	1	-	-	-	3	1	3	2	1	-	-	-	-	-
	100%	100%			100%				100%	100%	100.0%	100%	100.0%					
Too busy to use library services	4	3	-	-	1	-	-	-	3	-	2	1	1	-	-	-	-	-
	66.7%	60%			100%				100%		66.7%	50.0%	100.0%					
Visiting the library is not part of my lifestyle	2	2	-	-	-	-	-	-	1	-	1	-	1	-	-	-	-	-
	33.3%	40%							33.3%		33.3%		100.0%					
COVID-19 health concerns	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	-
	16.7%	20%			100%							50.0%						
COVID-19 lifestyle changes	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	16.7%	20%								100%		50.0%						
Not aware of library services	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-
	16.7%	20%							33.3%				100.0%					



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	GENDER		AGE GROUP							TEXT MODE		ETHNICITY							
	TOTAL	MALE	NON-				18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
			FEMALE	BINARY	AMERICAN														
Total	5	4	-	-	1	-	-	-	-	3	1	2	2	1	-	-	-	-	
	100%	100%			100%					100%	100%	100.0%	100%	100.0%					
Too busy to use library services	4	3	-	-	1	-	-	-	-	3	-	2	1	1	-	-	-	-	
	80.0%	75%			100%					100%		100.0%	50.0%	100.0%					
COVID-19 health concerns	1	1	-	-	1	-	-	-	-	-	-	-	1	-	-	-	-	-	
	20.0%	25%			100%								50.0%						
COVID-19 lifestyle changes	1	1	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	20.0%	25%									100%		50.0%						
Not aware of library services	1	1	-	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
	20.0%	25%								33.3%				100.0%					
Visiting the library is not part of my lifestyle	1	1	-	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
	20.0%	25%								33.3%				100.0%					



Q12A. Why haven't you used Arlington County library services in the past year?
 BASE: ASK AMONG THOSE WHO ANSWERED "NOT USED" TO Q12

	GENDER		AGE GROUP							EMAIL MODE	ETHNICITY					
	TOTAL	NON- BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	BLACK/ AFRICAN		ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
										WHITE	AMERICAN			AMERICAN	OTHER	
Total	1 100%	1 100%	-	-	-	-	-	-	-	1 100.0%	-	-	-	-	-	-
Visiting the library is not part of my lifestyle	1 100%	1 100%	-	-	-	-	-	-	-	1 100.0%	-	-	-	-	-	-



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1272	606	617	8	22	263	296	232	243	190	193	788	116	138	15	22	148
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	937	460	453	3	17	180	221	178	173	153	154	591	91	105	12	15	77
=====	73.7%	76%	73.4%	37.5%	77.3%	68.4%	74.7%	76.7%	71.2%	81%	79.8%	75.0%	78.4%	76.1%	80.0%	68.2%	52.0%
Very Satisfied	420	208	203	-	7	76	87	85	92	66	72	256	50	47	3	9	31
	33.0%	34%	32.9%		31.8%	28.9%	29.4%	36.6%	37.9%	35%	37.3%	32.5%	43.1%	34.1%	20.0%	40.9%	20.9%
Somewhat Satisfied	517	252	250	3	10	104	134	93	81	87	82	335	41	58	9	6	46
	40.6%	42%	40.5%	37.5%	45.5%	39.5%	45.3%	40.1%	33.3%	46%	42.5%	42.5%	35.3%	42.0%	60.0%	27.3%	31.1%
Neutral	145	60	75	3	4	34	36	20	27	14	16	93	11	11	1	2	27
	11.4%	9.9%	12.2%	37.5%	18.2%	12.9%	12.2%	8.6%	11.1%	7.4%	8.3%	11.8%	9.5%	8.0%	6.7%	9.1%	18.2%
Unsatisfied [NET]	190	86	89	2	1	49	39	34	43	23	23	104	14	22	2	5	44
=====	14.9%	14%	14.4%	25.0%	4.5%	18.6%	13.2%	14.7%	17.7%	12%	11.9%	13.2%	12.1%	15.9%	13.3%	22.7%	29.7%
Somewhat Unsatisfied	129	58	59	2	1	29	33	21	27	18	12	73	11	19	2	4	25
	10.1%	9.6%	9.6%	25.0%	4.5%	11.0%	11.1%	9.1%	11.1%	9.5%	6.2%	9.3%	9.5%	13.8%	13.3%	18.2%	16.9%
Very Unsatisfied	61	28	30	-	-	20	6	13	16	5	11	31	3	3	-	1	19
	4.8%	4.6%	4.9%			7.6%	2.0%	5.6%	6.6%	2.6%	5.7%	3.9%	2.6%	2.2%		4.5%	12.8%



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1272	215	169	131	273	104	106	143	80	1	25	237	211	223	201	396	56	169	167	277	591
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	937	174	107	104	199	84	74	101	61	1	16	176	145	175	151	287	45	122	123	201	439
=====	73.7%	80.9%	63.3%	79.4%	72.9%	80.8%	69.8%	70.6%	76.2%	100%	64.0%	74.3%	68.7%	78.5%	75.1%	72.5%	80.4%	72.2%	73.7%	72.6%	74.3%
Very Satisfied	420	90	41	47	89	35	31	43	24	1	10	78	54	76	70	139	16	59	56	85	202
	33.0%	41.9%	24.3%	35.9%	32.6%	33.7%	29.2%	30.1%	30.0%	100%	40.0%	32.9%	25.6%	34.1%	34.8%	35.1%	28.6%	34.9%	33.5%	30.7%	34.2%
Somewhat Satisfied	517	84	66	57	110	49	43	58	37	-	6	98	91	99	81	148	29	63	67	116	237
	40.6%	39.1%	39.1%	43.5%	40.3%	47.1%	40.6%	40.6%	46.2%	-	24.0%	41.4%	43.1%	44.4%	40.3%	37.4%	51.8%	37.3%	40.1%	41.9%	40.1%
Neutral	145	16	27	14	27	9	16	20	10	-	3	29	27	23	24	41	5	18	21	28	73
	11.4%	7.4%	16.0%	10.7%	9.9%	8.7%	15.1%	14.0%	12.5%	-	12.0%	12.2%	12.8%	10.3%	11.9%	10.4%	8.9%	10.7%	12.6%	10.1%	12.4%
Unsatisfied [NET]	190	25	35	13	47	11	16	22	9	-	6	32	39	25	26	68	6	29	23	48	79
=====	14.9%	11.6%	20.7%	9.9%	17.2%	10.6%	15.1%	15.4%	11.2%	-	24.0%	13.5%	18.5%	11.2%	12.9%	17.2%	10.7%	17.2%	13.8%	17.3%	13.4%
Somewhat Unsatisfied	129	14	28	8	29	7	14	17	7	-	3	24	24	18	17	46	2	21	16	30	55
	10.1%	6.5%	16.6%	6.1%	10.6%	6.7%	13.2%	11.9%	8.8%	-	12.0%	10.1%	11.4%	8.1%	8.5%	11.6%	3.6%	12.4%	9.6%	10.8%	9.3%
Very Unsatisfied	61	11	7	5	18	4	2	5	2	-	3	8	15	7	9	22	4	8	7	18	24
	4.8%	5.1%	4.1%	3.8%	6.6%	3.8%	1.9%	3.5%	2.5%	-	12.0%	3.4%	7.1%	3.1%	4.5%	5.6%	7.1%	4.7%	4.2%	6.5%	4.1%



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1272	97	1101	1212	60	673	640	33	139	339	84	233	22	99	35	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	937	68	821	888	49	462	438	24	112	267	64	182	21	77	23	54	19	10	9
=====	73.7%	70.1%	74.6%	73.3%	81.7%	68.6%	68.4%	72.7%	80.6%	78.8%	76.2%	78.1%	95.5%	77.8%	65.7%	84.4%	86.4%	83%	90.0%
Very Satisfied	420	28	376	398	22	198	184	14	60	107	27	75	5	46	13	33	9	6	3
	33.0%	28.9%	34.2%	32.8%	36.7%	29.4%	28.8%	42.4%	43.2%	31.6%	32.1%	32.2%	22.7%	46.5%	37.1%	51.6%	40.9%	50%	30.0%
Somewhat Satisfied	517	40	445	490	27	264	254	10	52	160	37	107	16	31	10	21	10	4	6
	40.6%	41.2%	40.4%	40.4%	45.0%	39.2%	39.7%	30.3%	37.4%	47.2%	44.0%	45.9%	72.7%	31.3%	28.6%	32.8%	45.5%	33%	60.0%
Neutral	145	10	122	142	3	84	81	3	18	32	8	24	-	11	4	7	-	-	-
	11.4%	10.3%	11.1%	11.7%	5.0%	12.5%	12.7%	9.1%	12.9%	9.4%	9.5%	10.3%	11.1%	11.4%	10.9%				
Unsatisfied [NET]	190	19	158	182	8	127	121	6	9	40	12	27	1	11	8	3	3	2	1
=====	14.9%	19.6%	14.4%	15.0%	13.3%	18.9%	18.9%	18.2%	6.5%	11.8%	14.3%	11.6%	4.5%	11.1%	22.9%	4.7%	13.6%	17%	10.0%
Somewhat Unsatisfied	129	16	106	126	3	79	76	3	8	30	9	21	-	9	7	2	3	2	1
	10.1%	16.5%	9.6%	10.4%	5.0%	11.7%	11.9%	9.1%	5.8%	8.8%	10.7%	9.0%	9.1%	20.0%	3.1%	13.6%	17%	10.0%	
Very Unsatisfied	61	3	52	56	5	48	45	3	1	10	3	6	1	2	1	1	-	-	-
	4.8%	3.1%	4.7%	4.6%	8.3%	7.1%	7.0%	9.1%	0.7%	2.9%	3.6%	2.6%	4.5%	2.0%	2.9%	1.6%			



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	99	52	47	-	7	8	7	19	36	22	13	72	10	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	77	41	36	-	4	7	7	17	24	18	10	57	8	5	-	1	3	
=====	77.8%	79%	76.6%		57.1%	87.5%	100%	89.5%	66.7%	82%	76.9%	79.2%	80.0%	83.3%		100.0%	60.0%	
Very Satisfied	46	20	26	-	2	4	3	11	18	8	7	32	6	3	-	-	2	
	46.5%	38%	55.3%		28.6%	50.0%	42.9%	57.9%	50.0%	36%	53.8%	44.4%	60.0%	50.0%			40.0%	
Somewhat Satisfied	31	21	10	-	2	3	4	6	6	10	3	25	2	2	-	1	1	
	31.3%	40%	21.3%		28.6%	37.5%	57.1%	31.6%	16.7%	45%	23.1%	34.7%	20.0%	33.3%		100.0%	20.0%	
Neutral	11	7	4	-	2	1	-	-	7	1	2	8	-	1	-	-	-	
	11.1%	13%	8.5%		28.6%	12.5%			19.4%	4.5%	15.4%	11.1%		16.7%				
Unsatisfied [NET]	11	4	7	-	1	-	-	2	5	3	1	7	2	-	-	-	2	
=====	11.1%	7.7%	14.9%		14.3%			10.5%	13.9%	14%	7.7%	9.7%	20.0%				40.0%	
Somewhat Unsatisfied	9	3	6	-	1	-	-	1	4	3	-	6	1	-	-	-	2	
	9.1%	5.8%	12.8%		14.3%			5.3%	11.1%	14%		8.3%	10.0%				40.0%	
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	1	1	1	-	-	-	-	
	2.0%	1.9%	2.1%					5.3%	2.8%		7.7%	1.4%	10.0%					



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	13	10	-	2	1	2	5	8	5	2	17	3	4	-	1	1	
=====	65.7%	68%	62.5%		66.7%	100%	100%	71.4%	53.3%	71%	66.7%	68.0%	60.0%	80.0%		100.0%	50.0%	
Very Satisfied	13	6	7	-	2	1	-	4	6	-	1	8	3	2	-	-	1	
	37.1%	32%	43.8%		66.7%	100%		57.1%	40.0%		33.3%	32.0%	60.0%	40.0%			50.0%	
Somewhat Satisfied	10	7	3	-	-	-	2	1	2	5	1	9	-	2	-	1	-	
	28.6%	37%	18.8%				100%	14.3%	13.3%	71%	33.3%	36.0%		40.0%		100.0%		
Neutral	4	3	1	-	-	-	-	-	4	-	-	3	-	1	-	-	-	
	11.4%	16%	6.2%						26.7%			12.0%		20.0%				
Unsatisfied [NET]	8	3	5	-	1	-	-	2	3	2	1	5	2	-	-	-	1	
=====	22.9%	16%	31.2%		33.3%			28.6%	20.0%	29%	33.3%	20.0%	40.0%				50.0%	
Somewhat Unsatisfied	7	3	4	-	1	-	-	1	3	2	-	5	1	-	-	-	1	
	20.0%	16%	25.0%		33.3%			14.3%	20.0%	29%		20.0%	20.0%				50.0%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	1	-	1	-	-	-	-	
	2.9%		6.2%					14.3%			33.3%		20.0%					



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	33	31	-	4	7	5	12	21	15	10	47	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	54	28	26	-	2	6	5	12	16	13	8	40	5	1	-	-	2	
=====	84.4%	85%	83.9%		50.0%	85.7%	100%	100%	76.2%	87%	80.0%	85.1%	100.0%	100%			66.7%	
Very Satisfied	33	14	19	-	-	3	3	7	12	8	6	24	3	1	-	-	1	
	51.6%	42%	61.3%			42.9%	60.0%	58.3%	57.1%	53%	60.0%	51.1%	60.0%	100%			33.3%	
Somewhat Satisfied	21	14	7	-	2	3	2	5	4	5	2	16	2	-	-	-	1	
	32.8%	42%	22.6%		50.0%	42.9%	40.0%	41.7%	19.0%	33%	20.0%	34.0%	40.0%				33.3%	
Neutral	7	4	3	-	2	1	-	-	3	1	2	5	-	-	-	-	-	
	10.9%	12%	9.7%		50.0%	14.3%			14.3%	6.7%	20.0%	10.6%						
Unsatisfied [NET]	3	1	2	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
=====	4.7%	3.0%	6.5%						9.5%	6.7%		4.3%					33.3%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	-	1	1	-	1	-	-	-	-	1	
	3.1%		6.5%						4.8%	6.7%		2.1%					33.3%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.6%	3.0%							4.8%			2.1%						



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	19	13	6	-	1	-	1	3	6	6	5	9	2	1	-	-	2
=====	86.4%	87%	100.0%		100%		100%	100%	85.7%	86%	83.3%	81.8%	100.0%	100%			100%
Very Satisfied	9	6	3	-	-	-	-	-	3	5	3	4	1	1	-	-	-
	40.9%	40%	50.0%						42.9%	71%	50.0%	36.4%	50.0%	100%			
Somewhat Satisfied	10	7	3	-	1	-	1	3	3	1	2	5	1	-	-	-	2
	45.5%	47%	50.0%		100%		100%	100%	42.9%	14%	33.3%	45.5%	50.0%				100%
Unsatisfied [NET]	3	2	-	-	-	1	-	-	1	1	1	2	-	-	-	-	-
=====	13.6%	13%				100%			14.3%	14%	16.7%	18.2%					
Somewhat Unsatisfied	3	2	-	-	-	1	-	-	1	1	1	2	-	-	-	-	-
	13.6%	13%				100%			14.3%	14%	16.7%	18.2%					



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	8	2	-	1	-	-	2	4	3	3	4	1	1	-	-	1
=====	83.3%	89%	100.0%		100%			100%	80.0%	100%	75.0%	80.0%	100.0%	100%			100%
Very Satisfied	6	5	1	-	-	-	-	-	3	3	3	2	-	1	-	-	-
	50.0%	56%	50.0%						60.0%	100%	75.0%	40.0%		100%			
Somewhat Satisfied	4	3	1	-	1	-	-	2	1	-	-	2	1	-	-	-	1
	33.3%	33%	50.0%		100%			100%	20.0%			40.0%	100.0%				100%
Unsatisfied [NET]	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-
=====	16.7%	11%				100%			20.0%		25.0%	20.0%					
Somewhat Unsatisfied	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-
	16.7%	11%				100%			20.0%		25.0%	20.0%					



Q13_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	9	5	4	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
=====	90.0%	83%	100.0%				100%	100%	100%	75%	100.0%	83.3%	100.0%				100%	
Very Satisfied	3	1	2	-	-	-	-	-	-	2	-	2	1	-	-	-	-	
	30.0%	17%	50.0%							50%		33.3%	100.0%					
Somewhat Satisfied	6	4	2	-	-	-	1	1	2	1	2	3	-	-	-	-	1	
	60.0%	67%	50.0%				100%	100%	100%	25%	100.0%	50.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	10.0%	17%								25%		16.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	10.0%	17%								25%		16.7%						



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1272	606	617	8	22	263	296	232	243	190	193	788	116	138	15	22	148	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	937	460	453	3	17	180	221	178	173	153	154	591	91	105	12	15	77	
=====	73.7%	76%	73.4%	37.5%	77.3%	68.4%	74.7%	76.7%	71.2%	81%	79.8%	75.0%	78.4%	76.1%	80.0%	68.2%	52.0%	
Very Satisfied	420	208	203	-	7	76	87	85	92	66	72	256	50	47	3	9	31	
	44.8%	45%	44.8%		41.2%	42.2%	39.4%	47.8%	53.2%	43%	46.8%	43.3%	54.9%	44.8%	25.0%	60.0%	40.3%	
Somewhat Satisfied	517	252	250	3	10	104	134	93	81	87	82	335	41	58	9	6	46	
	55.2%	55%	55.2%	100.0%	58.8%	57.8%	60.6%	52.2%	46.8%	57%	53.2%	56.7%	45.1%	55.2%	75.0%	40.0%	59.7%	
Neutral	145	60	75	3	4	34	36	20	27	14	16	93	11	11	1	2	27	
	11.4%	9.9%	12.2%	37.5%	18.2%	12.9%	12.2%	8.6%	11.1%	7.4%	8.3%	11.8%	9.5%	8.0%	6.7%	9.1%	18.2%	
Unsatisfied [NET]	190	86	89	2	1	49	39	34	43	23	23	104	14	22	2	5	44	
=====	14.9%	14%	14.4%	25.0%	4.5%	18.6%	13.2%	14.7%	17.7%	12%	11.9%	13.2%	12.1%	15.9%	13.3%	22.7%	29.7%	
Somewhat Unsatisfied	129	58	59	2	1	29	33	21	27	18	12	73	11	19	2	4	25	
	67.9%	67%	66.3%	100.0%	100%	59.2%	84.6%	61.8%	62.8%	78%	52.2%	70.2%	78.6%	86.4%	100.0%	80.0%	56.8%	
Very Unsatisfied	61	28	30	-	-	20	6	13	16	5	11	31	3	3	-	1	19	
	32.1%	33%	33.7%			40.8%	15.4%	38.2%	37.2%	22%	47.8%	29.8%	21.4%	13.6%		20.0%	43.2%	



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1272	215	169	131	273	104	106	143	80	1	25	237	211	223	201	396	56	169	167	277	591
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	937	174	107	104	199	84	74	101	61	1	16	176	145	175	151	287	45	122	123	201	439
=====	73.7%	80.9%	63.3%	79.4%	72.9%	80.8%	69.8%	70.6%	76.2%	100%	64.0%	74.3%	68.7%	78.5%	75.1%	72.5%	80.4%	72.2%	73.7%	72.6%	74.3%
Very Satisfied	420	90	41	47	89	35	31	43	24	1	10	78	54	76	70	139	16	59	56	85	202
	44.8%	51.7%	38.3%	45.2%	44.7%	41.7%	41.9%	42.6%	39.3%	100%	62.5%	44.3%	37.2%	43.4%	46.4%	48.4%	35.6%	48.4%	45.5%	42.3%	46.0%
Somewhat Satisfied	517	84	66	57	110	49	43	58	37	-	6	98	91	99	81	148	29	63	67	116	237
	55.2%	48.3%	61.7%	54.8%	55.3%	58.3%	58.1%	57.4%	60.7%	-	37.5%	55.7%	62.8%	56.6%	53.6%	51.6%	64.4%	51.6%	54.5%	57.7%	54.0%
Neutral	145	16	27	14	27	9	16	20	10	-	3	29	27	23	24	41	5	18	21	28	73
	11.4%	7.4%	16.0%	10.7%	9.9%	8.7%	15.1%	14.0%	12.5%	-	12.0%	12.2%	12.8%	10.3%	11.9%	10.4%	8.9%	10.7%	12.6%	10.1%	12.4%
Unsatisfied [NET]	190	25	35	13	47	11	16	22	9	-	6	32	39	25	26	68	6	29	23	48	79
=====	14.9%	11.6%	20.7%	9.9%	17.2%	10.6%	15.1%	15.4%	11.2%	-	24.0%	13.5%	18.5%	11.2%	12.9%	17.2%	10.7%	17.2%	13.8%	17.3%	13.4%
Somewhat Unsatisfied	129	14	28	8	29	7	14	17	7	-	3	24	24	18	17	46	2	21	16	30	55
	67.9%	56.0%	80.0%	61.5%	61.7%	63.6%	87.5%	77.3%	77.8%	-	50.0%	75.0%	61.5%	72.0%	65.4%	67.6%	33.3%	72.4%	69.6%	62.5%	69.6%
Very Unsatisfied	61	11	7	5	18	4	2	5	2	-	3	8	15	7	9	22	4	8	7	18	24
	32.1%	44.0%	20.0%	38.5%	38.3%	36.4%	12.5%	22.7%	22.2%	-	50.0%	25.0%	38.5%	28.0%	34.6%	32.4%	66.7%	27.6%	30.4%	37.5%	30.4%



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1272	97	1101	1212	60	673	640	33	139	339	84	233	22	99	35	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	937	68	821	888	49	462	438	24	112	267	64	182	21	77	23	54	19	10	9
=====	73.7%	70.1%	74.6%	73.3%	81.7%	68.6%	68.4%	72.7%	80.6%	78.8%	76.2%	78.1%	95.5%	77.8%	65.7%	84.4%	86.4%	83%	90.0%
Very Satisfied	420	28	376	398	22	198	184	14	60	107	27	75	5	46	13	33	9	6	3
	44.8%	41.2%	45.8%	44.8%	44.9%	42.9%	42.0%	58.3%	53.6%	40.1%	42.2%	41.2%	23.8%	59.7%	56.5%	61.1%	47.4%	60%	33.3%
Somewhat Satisfied	517	40	445	490	27	264	254	10	52	160	37	107	16	31	10	21	10	4	6
	55.2%	58.8%	54.2%	55.2%	55.1%	57.1%	58.0%	41.7%	46.4%	59.9%	57.8%	58.8%	76.2%	40.3%	43.5%	38.9%	52.6%	40%	66.7%
Neutral	145	10	122	142	3	84	81	3	18	32	8	24	-	11	4	7	-	-	-
	11.4%	10.3%	11.1%	11.7%	5.0%	12.5%	12.7%	9.1%	12.9%	9.4%	9.5%	10.3%	11.1%	11.4%	10.9%				
Unsatisfied [NET]	190	19	158	182	8	127	121	6	9	40	12	27	1	11	8	3	3	2	1
=====	14.9%	19.6%	14.4%	15.0%	13.3%	18.9%	18.9%	18.2%	6.5%	11.8%	14.3%	11.6%	4.5%	11.1%	22.9%	4.7%	13.6%	17%	10.0%
Somewhat Unsatisfied	129	16	106	126	3	79	76	3	8	30	9	21	-	9	7	2	3	2	1
	67.9%	84.2%	67.1%	69.2%	37.5%	62.2%	62.8%	50.0%	88.9%	75.0%	75.0%	77.8%	81.8%	87.5%	66.7%	100.0%	100%	100%	100%
Very Unsatisfied	61	3	52	56	5	48	45	3	1	10	3	6	1	2	1	1	-	-	-
	32.1%	15.8%	32.9%	30.8%	62.5%	37.8%	37.2%	50.0%	11.1%	25.0%	25.0%	22.2%	100.0%	18.2%	12.5%	33.3%			



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	99	52	47	-	7	8	7	19	36	22	13	72	10	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	77	41	36	-	4	7	7	17	24	18	10	57	8	5	-	1	3	
=====	77.8%	79%	76.6%		57.1%	87.5%	100%	89.5%	66.7%	82%	76.9%	79.2%	80.0%	83.3%		100.0%	60.0%	
Very Satisfied	46	20	26	-	2	4	3	11	18	8	7	32	6	3	-	-	2	
	59.7%	49%	72.2%		50.0%	57.1%	42.9%	64.7%	75.0%	44%	70.0%	56.1%	75.0%	60.0%			66.7%	
Somewhat Satisfied	31	21	10	-	2	3	4	6	6	10	3	25	2	2	-	1	1	
	40.3%	51%	27.8%		50.0%	42.9%	57.1%	35.3%	25.0%	56%	30.0%	43.9%	25.0%	40.0%		100.0%	33.3%	
Neutral	11	7	4	-	2	1	-	-	7	1	2	8	-	1	-	-	-	
	11.1%	13%	8.5%		28.6%	12.5%			19.4%	4.5%	15.4%	11.1%		16.7%				
Unsatisfied [NET]	11	4	7	-	1	-	-	2	5	3	1	7	2	-	-	-	2	
=====	11.1%	7.7%	14.9%		14.3%			10.5%	13.9%	14%	7.7%	9.7%	20.0%				40.0%	
Somewhat Unsatisfied	9	3	6	-	1	-	-	1	4	3	-	6	1	-	-	-	2	
	81.8%	75%	85.7%		100%			50.0%	80.0%	100%		85.7%	50.0%				100%	
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	1	1	1	-	-	-	-	
	18.2%	25%	14.3%					50.0%	20.0%		100.0%	14.3%	50.0%					



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	23	13	10	-	2	1	2	5	8	5	2	17	3	4	-	1	1	
=====	65.7%	68%	62.5%		66.7%	100%	100%	71.4%	53.3%	71%	66.7%	68.0%	60.0%	80.0%		100.0%	50.0%	
Very Satisfied	13	6	7	-	2	1	-	4	6	-	1	8	3	2	-	-	1	
	56.5%	46%	70.0%		100%	100%		80.0%	75.0%		50.0%	47.1%	100.0%	50.0%			100%	
Somewhat Satisfied	10	7	3	-	-	-	2	1	2	5	1	9	-	2	-	1	-	
	43.5%	54%	30.0%				100%	20.0%	25.0%	100%	50.0%	52.9%		50.0%		100.0%		
Neutral	4	3	1	-	-	-	-	-	4	-	-	3	-	1	-	-	-	
	11.4%	16%	6.2%						26.7%			12.0%		20.0%				
Unsatisfied [NET]	8	3	5	-	1	-	-	2	3	2	1	5	2	-	-	-	1	
=====	22.9%	16%	31.2%		33.3%			28.6%	20.0%	29%	33.3%	20.0%	40.0%				50.0%	
Somewhat Unsatisfied	7	3	4	-	1	-	-	1	3	2	-	5	1	-	-	-	1	
	87.5%	100%	80.0%		100%			50.0%	100%	100%		100%	50.0%				100%	
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	1	-	1	-	-	-	-	
	12.5%		20.0%					50.0%			100.0%		50.0%					



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	33	31	-	4	7	5	12	21	15	10	47	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	54	28	26	-	2	6	5	12	16	13	8	40	5	1	-	-	2	
=====	84.4%	85%	83.9%		50.0%	85.7%	100%	100%	76.2%	87%	80.0%	85.1%	100.0%	100%			66.7%	
Very Satisfied	33	14	19	-	-	3	3	7	12	8	6	24	3	1	-	-	1	
	61.1%	50%	73.1%			50.0%	60.0%	58.3%	75.0%	62%	75.0%	60.0%	60.0%	100%			50.0%	
Somewhat Satisfied	21	14	7	-	2	3	2	5	4	5	2	16	2	-	-	-	1	
	38.9%	50%	26.9%		100%	50.0%	40.0%	41.7%	25.0%	38%	25.0%	40.0%	40.0%				50.0%	
Neutral	7	4	3	-	2	1	-	-	3	1	2	5	-	-	-	-	-	
	10.9%	12%	9.7%		50.0%	14.3%			14.3%	6.7%	20.0%	10.6%						
Unsatisfied [NET]	3	1	2	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
=====	4.7%	3.0%	6.5%						9.5%	6.7%		4.3%					33.3%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	-	1	1	-	1	-	-	-	-	1	
	66.7%		100.0%						50.0%	100%		50.0%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	100%							50.0%			50.0%						



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	19	13	6	-	1	-	1	3	6	6	5	9	2	1	-	-	2
=====	86.4%	87%	100.0%		100%		100%	100%	85.7%	86%	83.3%	81.8%	100.0%	100%			100%
Very Satisfied	9	6	3	-	-	-	-	-	3	5	3	4	1	1	-	-	-
	47.4%	46%	50.0%						50.0%	83%	60.0%	44.4%	50.0%	100%			
Somewhat Satisfied	10	7	3	-	1	-	1	3	3	1	2	5	1	-	-	-	2
	52.6%	54%	50.0%		100%		100%	100%	50.0%	17%	40.0%	55.6%	50.0%				100%
Unsatisfied [NET]	3	2	-	-	-	1	-	-	1	1	1	2	-	-	-	-	-
=====	13.6%	13%				100%			14.3%	14%	16.7%	18.2%					
Somewhat Unsatisfied	3	2	-	-	-	1	-	-	1	1	1	2	-	-	-	-	-
	100%	100%				100%			100%	100%	100.0%	100%					



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	8	2	-	1	-	-	2	4	3	3	4	1	1	-	-	1
=====	83.3%	89%	100.0%		100%			100%	80.0%	100%	75.0%	80.0%	100.0%	100%			100%
Very Satisfied	6	5	1	-	-	-	-	-	3	3	3	2	-	1	-	-	-
	60.0%	62%	50.0%						75.0%	100%	100.0%	50.0%		100%			
Somewhat Satisfied	4	3	1	-	1	-	-	2	1	-	-	2	1	-	-	-	1
	40.0%	38%	50.0%		100%			100%	25.0%			50.0%	100.0%				100%
Unsatisfied [NET]	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-
=====	16.7%	11%				100%			20.0%		25.0%	20.0%					
Somewhat Unsatisfied	2	1	-	-	-	1	-	-	1	-	1	1	-	-	-	-	-
	100%	100%				100%			100%		100.0%	100%					



Q13_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ease of traveling within Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	9	5	4	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
=====	90.0%	83%	100.0%				100%	100%	100%	75%	100.0%	83.3%	100.0%				100%	
Very Satisfied	3	1	2	-	-	-	-	-	-	2	-	2	1	-	-	-	-	
	33.3%	20%	50.0%							67%		40.0%	100.0%					
Somewhat Satisfied	6	4	2	-	-	-	1	1	2	1	2	3	-	-	-	-	1	
	66.7%	80%	50.0%				100%	100%	100%	33%	100.0%	60.0%					100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
=====	10.0%	17%								25%		16.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	100%	100%								100%		100%						



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	547	278	245	5	18	116	116	93	100	92	111	290	73	58	10	12	58
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	300	170	117	3	10	61	63	56	55	51	72	151	47	31	4	3	20
=====	54.8%	61%	47.8%	60.0%	55.6%	52.6%	54.3%	60.2%	55.0%	55%	64.9%	52.1%	64.4%	53.4%	40.0%	25.0%	34.5%
Very Satisfied	164	92	64	3	4	26	34	35	39	25	44	76	29	18	1	2	10
	30.0%	33%	26.1%	60.0%	22.2%	22.4%	29.3%	37.6%	39.0%	27%	39.6%	26.2%	39.7%	31.0%	10.0%	16.7%	17.2%
Somewhat Satisfied	136	78	53	-	6	35	29	21	16	26	28	75	18	13	3	1	10
	24.9%	28%	21.6%		33.3%	30.2%	25.0%	22.6%	16.0%	28%	25.2%	25.9%	24.7%	22.4%	30.0%	8.3%	17.2%
Neutral	161	75	77	-	7	34	34	21	28	31	27	87	19	17	6	3	23
	29.4%	27%	31.4%		38.9%	29.3%	29.3%	22.6%	28.0%	34%	24.3%	30.0%	26.0%	29.3%	60.0%	25.0%	39.7%
Unsatisfied [NET]	86	33	51	2	1	21	19	16	17	10	12	52	7	10	-	6	15
=====	15.7%	12%	20.8%	40.0%	5.6%	18.1%	16.4%	17.2%	17.0%	11%	10.8%	17.9%	9.6%	17.2%		50.0%	25.9%
Somewhat Unsatisfied	52	18	34	-	1	13	14	10	7	6	9	32	2	8	-	2	7
	9.5%	6.5%	13.9%		5.6%	11.2%	12.1%	10.8%	7.0%	6.5%	8.1%	11.0%	2.7%	13.8%		16.7%	12.1%
Very Unsatisfied	34	15	17	2	-	8	5	6	10	4	3	20	5	2	-	4	8
	6.2%	5.4%	6.9%	40.0%		6.9%	4.3%	6.5%	10.0%	4.3%	2.7%	6.9%	6.8%	3.4%		33.3%	13.8%



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	547	78	68	61	135	48	53	53	30	1	5	85	84	94	85	198	40	104	82	105	208
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Satisfied [NET]	300	42	31	35	84	26	31	24	18	1	3	52	37	60	45	105	24	65	45	63	99
=====	54.8%	53.8%	45.6%	57.4%	62.2%	54.2%	58.5%	45.3%	60.0%	100%	60.0%	61.2%	44.0%	63.8%	52.9%	53.0%	60.0%	62.5%	54.9%	60.0%	47.6%
Very Satisfied	164	19	23	18	41	13	16	17	11	1	1	25	15	40	27	56	13	41	22	34	53
	30.0%	24.4%	33.8%	29.5%	30.4%	27.1%	30.2%	32.1%	36.7%	100%	20.0%	29.4%	17.9%	42.6%	31.8%	28.3%	32.5%	39.4%	26.8%	32.4%	25.5%
Somewhat Satisfied	136	23	8	17	43	13	15	7	7	-	2	27	22	20	18	49	11	24	23	29	46
	24.9%	29.5%	11.8%	27.9%	31.9%	27.1%	28.3%	13.2%	23.3%	-	40.0%	31.8%	26.2%	21.3%	21.2%	24.7%	27.5%	23.1%	28.0%	27.6%	22.1%
Neutral	161	23	22	15	34	18	14	22	7	-	-	25	29	27	22	58	14	25	23	29	68
	29.4%	29.5%	32.4%	24.6%	25.2%	37.5%	26.4%	41.5%	23.3%	-	-	29.4%	34.5%	28.7%	25.9%	29.3%	35.0%	24.0%	28.0%	27.6%	32.7%
Unsatisfied [NET]	86	13	15	11	17	4	8	7	5	-	2	8	18	7	18	35	2	14	14	13	41
=====	15.7%	16.7%	22.1%	18.0%	12.6%	8.3%	15.1%	13.2%	16.7%	-	40.0%	9.4%	21.4%	7.4%	21.2%	17.7%	5.0%	13.5%	17.1%	12.4%	19.7%
Somewhat Unsatisfied	52	10	9	6	8	2	6	5	3	-	1	8	11	6	9	18	1	7	7	8	27
	9.5%	12.8%	13.2%	9.8%	5.9%	4.2%	11.3%	9.4%	10.0%	-	20.0%	9.4%	13.1%	6.4%	10.6%	9.1%	2.5%	6.7%	8.5%	7.6%	13.0%
Very Unsatisfied	34	3	6	5	9	2	2	2	2	-	1	-	7	1	9	17	1	7	7	5	14
	6.2%	3.8%	8.8%	8.2%	6.7%	4.2%	3.8%	3.8%	6.7%	-	20.0%	-	8.3%	1.1%	10.6%	8.6%	2.5%	6.7%	8.5%	4.8%	6.7%



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	547	64	447	505	42	263	235	28	107	122	26	85	11	44	13	31	11	5	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	300	36	250	270	30	123	103	20	79	64	16	41	7	25	6	19	9	4	5
=====	54.8%	56.2%	55.9%	53.5%	71.4%	46.8%	43.8%	71.4%	73.8%	52.5%	61.5%	48.2%	63.6%	56.8%	46.2%	61.3%	81.8%	80%	83.3%
Very Satisfied	164	19	139	140	24	67	50	17	44	32	8	20	4	16	4	12	5	2	3
	30.0%	29.7%	31.1%	27.7%	57.1%	25.5%	21.3%	60.7%	41.1%	26.2%	30.8%	23.5%	36.4%	36.4%	30.8%	38.7%	45.5%	40%	50.0%
Somewhat Satisfied	136	17	111	130	6	56	53	3	35	32	8	21	3	9	2	7	4	2	2
	24.9%	26.6%	24.8%	25.7%	14.3%	21.3%	22.6%	10.7%	32.7%	26.2%	30.8%	24.7%	27.3%	20.5%	15.4%	22.6%	36.4%	40%	33.3%
Neutral	161	10	136	153	8	86	81	5	24	36	5	28	3	13	6	7	2	1	1
	29.4%	15.6%	30.4%	30.3%	19.0%	32.7%	34.5%	17.9%	22.4%	29.5%	19.2%	32.9%	27.3%	29.5%	46.2%	22.6%	18.2%	20%	16.7%
Unsatisfied [NET]	86	18	61	82	4	54	51	3	4	22	5	16	1	6	1	5	-	-	-
=====	15.7%	28.1%	13.6%	16.2%	9.5%	20.5%	21.7%	10.7%	3.7%	18.0%	19.2%	18.8%	9.1%	13.6%	7.7%	16.1%			
Somewhat Unsatisfied	52	9	38	51	1	29	28	1	3	16	4	12	-	4	1	3	-	-	-
	9.5%	14.1%	8.5%	10.1%	2.4%	11.0%	11.9%	3.6%	2.8%	13.1%	15.4%	14.1%	9.1%	7.7%	9.7%				
Very Unsatisfied	34	9	23	31	3	25	23	2	1	6	1	4	1	2	-	2	-	-	-
	6.2%	14.1%	5.1%	6.1%	7.1%	9.5%	9.8%	7.1%	0.9%	4.9%	3.8%	4.7%	9.1%	4.5%	6.5%				



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	44	25	19	-	5	4	5	6	15	9	4	27	8	2	-	-	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	25	16	9	-	1	3	2	3	11	5	3	14	6	2	-	-	1
=====	56.8%	64%	47.4%		20.0%	75.0%	40.0%	50.0%	73.3%	56%	75.0%	51.9%	75.0%	100%			25.0%
Very Satisfied	16	8	8	-	1	1	1	3	9	1	1	9	6	1	-	-	-
	36.4%	32%	42.1%		20.0%	25.0%	20.0%	50.0%	60.0%	11%	25.0%	33.3%	75.0%	50.0%			-
Somewhat Satisfied	9	8	1	-	-	2	1	-	2	4	2	5	-	1	-	-	1
	20.5%	32%	5.3%			50.0%	20.0%		13.3%	44%	50.0%	18.5%		50.0%			25.0%
Neutral	13	8	5	-	4	1	3	2	-	3	1	9	1	-	-	-	2
	29.5%	32%	26.3%		80.0%	25.0%	60.0%	33.3%		33%	25.0%	33.3%	12.5%				50.0%
Unsatisfied [NET]	6	1	5	-	-	-	-	1	4	1	-	4	1	-	-	-	1
=====	13.6%	4.0%	26.3%					16.7%	26.7%	11%		14.8%	12.5%				25.0%
Somewhat Unsatisfied	4	-	4	-	-	-	-	1	2	1	-	3	-	-	-	-	1
	9.1%		21.1%					16.7%	13.3%	11%		11.1%					25.0%
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	1	-	-	-	-
	4.5%	4.0%	5.3%						13.3%			3.7%	12.5%				-



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	13	6	7	-	1	-	2	3	4	3	1	8	3	1	-	-	1
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	6	2	4	-	-	-	-	2	3	1	-	3	3	1	-	-	-
=====	46.2%	33%	57.1%					66.7%	75.0%	33%		37.5%	100.0%	100%			
Very Satisfied	4	1	3	-	-	-	-	2	2	-	-	2	3	-	-	-	-
	30.8%	17%	42.9%					66.7%	50.0%			25.0%	100.0%				
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	-	1	-	1	-	-	-
	15.4%	17%	14.3%						25.0%	33%		12.5%		100%			
Neutral	6	4	2	-	1	-	2	1	-	2	1	4	-	-	-	-	1
	46.2%	67%	28.6%		100%		100%	33.3%		67%	100.0%	50.0%					100%
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-
=====	7.7%		14.3%						25.0%			12.5%					
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	7.7%		14.3%						25.0%			12.5%					



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	19	12	-	4	4	3	3	11	6	3	19	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	19	14	5	-	1	3	2	1	8	4	3	11	3	1	-	-	1	
=====	61.3%	74%	41.7%		25.0%	75.0%	66.7%	33.3%	72.7%	67%	100.0%	57.9%	60.0%	100%			33.3%	
Very Satisfied	12	7	5	-	1	1	1	1	7	1	1	7	3	1	-	-	-	
	38.7%	37%	41.7%		25.0%	25.0%	33.3%	33.3%	63.6%	17%	33.3%	36.8%	60.0%	100%				
Somewhat Satisfied	7	7	-	-	-	2	1	-	1	3	2	4	-	-	-	-	1	
	22.6%	37%				50.0%	33.3%		9.1%	50%	66.7%	21.1%					33.3%	
Neutral	7	4	3	-	3	1	1	1	-	1	-	5	1	-	-	-	1	
	22.6%	21%	25.0%		75.0%	25.0%	33.3%	33.3%		17%		26.3%	20.0%				33.3%	
Unsatisfied [NET]	5	1	4	-	-	-	-	1	3	1	-	3	1	-	-	-	1	
=====	16.1%	5.3%	33.3%					33.3%	27.3%	17%		15.8%	20.0%				33.3%	
Somewhat Unsatisfied	3	-	3	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	9.7%		25.0%					33.3%	9.1%	17%		10.5%					33.3%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	1	-	-	-	-	
	6.5%	5.3%	8.3%						18.2%			5.3%	20.0%					



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	11	7	3	-	1	-	-	-	3	6	4	5	1	1	-	-	-
	100%	100%	100.0%		100%				100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	9	6	2	-	1	-	-	-	3	5	4	5	-	-	-	-	-
=====	81.8%	86%	66.7%		100%				100%	83%	100.0%	100%					
Very Satisfied	5	3	2	-	-	-	-	-	2	3	2	3	-	-	-	-	-
	45.5%	43%	66.7%						66.7%	50%	50.0%	60.0%					
Somewhat Satisfied	4	3	-	-	1	-	-	-	1	2	2	2	-	-	-	-	-
	36.4%	43%			100%				33.3%	33%	50.0%	40.0%					
Neutral	2	1	1	-	-	-	-	-	-	1	-	-	1	1	-	-	-
	18.2%	14%	33.3%							17%			100.0%	100%			



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	5	3	1	-	1	-	-	-	2	2	3	1	-	1	-	-	-
	100%	100%	100.0%	-	100%				100%	100%	100.0%	100%		100%			
Satisfied [NET]	4	3	-	-	1	-	-	-	2	1	3	1	-	-	-	-	-
=====	80.0%	100%			100%				100%	50%	100.0%	100%					
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	40.0%	67%							50.0%	50%	66.7%						
Somewhat Satisfied	2	1	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-
	40.0%	33%			100%				50.0%		33.3%	100%					
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	20.0%		100.0%							50%				100%			



Q13_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	4	2	-	-	-	-	-	1	4	1	4	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	5	3	2	-	-	-	-	-	1	4	1	4	-	-	-	-	-	
=====	83.3%	75%	100.0%						100%	100%	100.0%	100%						
Very Satisfied	3	1	2	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	50.0%	25%	100.0%						100%	50%		75.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	33.3%	50%								50%	100.0%	25.0%						
Neutral	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	16.7%	25%											100.0%					



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	547	278	245	5	18	116	116	93	100	92	111	290	73	58	10	12	58
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	300	170	117	3	10	61	63	56	55	51	72	151	47	31	4	3	20
=====	54.8%	61%	47.8%	60.0%	55.6%	52.6%	54.3%	60.2%	55.0%	55%	64.9%	52.1%	64.4%	53.4%	40.0%	25.0%	34.5%
Very Satisfied	164	92	64	3	4	26	34	35	39	25	44	76	29	18	1	2	10
	54.7%	54%	54.7%	100.0%	40.0%	42.6%	54.0%	62.5%	70.9%	49%	61.1%	50.3%	61.7%	58.1%	25.0%	66.7%	50.0%
Somewhat Satisfied	136	78	53	-	6	35	29	21	16	26	28	75	18	13	3	1	10
	45.3%	46%	45.3%		60.0%	57.4%	46.0%	37.5%	29.1%	51%	38.9%	49.7%	38.3%	41.9%	75.0%	33.3%	50.0%
Neutral	161	75	77	-	7	34	34	21	28	31	27	87	19	17	6	3	23
	29.4%	27%	31.4%		38.9%	29.3%	29.3%	22.6%	28.0%	34%	24.3%	30.0%	26.0%	29.3%	60.0%	25.0%	39.7%
Unsatisfied [NET]	86	33	51	2	1	21	19	16	17	10	12	52	7	10	-	6	15
=====	15.7%	12%	20.8%	40.0%	5.6%	18.1%	16.4%	17.2%	17.0%	11%	10.8%	17.9%	9.6%	17.2%		50.0%	25.9%
Somewhat Unsatisfied	52	18	34	-	1	13	14	10	7	6	9	32	2	8	-	2	7
	60.5%	55%	66.7%		100%	61.9%	73.7%	62.5%	41.2%	60%	75.0%	61.5%	28.6%	80.0%		33.3%	46.7%
Very Unsatisfied	34	15	17	2	-	8	5	6	10	4	3	20	5	2	-	4	8
	39.5%	45%	33.3%	100.0%		38.1%	26.3%	37.5%	58.8%	40%	25.0%	38.5%	71.4%	20.0%		66.7%	53.3%



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	547	78	68	61	135	48	53	53	30	1	5	85	84	94	85	198	40	104	82	105	208
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	300	42	31	35	84	26	31	24	18	1	3	52	37	60	45	105	24	65	45	63	99
=====	54.8%	53.8%	45.6%	57.4%	62.2%	54.2%	58.5%	45.3%	60.0%	100%	60.0%	61.2%	44.0%	63.8%	52.9%	53.0%	60.0%	62.5%	54.9%	60.0%	47.6%
Very Satisfied	164	19	23	18	41	13	16	17	11	1	1	25	15	40	27	56	13	41	22	34	53
	54.7%	45.2%	74.2%	51.4%	48.8%	50.0%	51.6%	70.8%	61.1%	100%	33.3%	48.1%	40.5%	66.7%	60.0%	53.3%	54.2%	63.1%	48.9%	54.0%	53.5%
Somewhat Satisfied	136	23	8	17	43	13	15	7	7	-	2	27	22	20	18	49	11	24	23	29	46
	45.3%	54.8%	25.8%	48.6%	51.2%	50.0%	48.4%	29.2%	38.9%	-	66.7%	51.9%	59.5%	33.3%	40.0%	46.7%	45.8%	36.9%	51.1%	46.0%	46.5%
Neutral	161	23	22	15	34	18	14	22	7	-	-	25	29	27	22	58	14	25	23	29	68
	29.4%	29.5%	32.4%	24.6%	25.2%	37.5%	26.4%	41.5%	23.3%	-	-	29.4%	34.5%	28.7%	25.9%	29.3%	35.0%	24.0%	28.0%	27.6%	32.7%
Unsatisfied [NET]	86	13	15	11	17	4	8	7	5	-	2	8	18	7	18	35	2	14	14	13	41
=====	15.7%	16.7%	22.1%	18.0%	12.6%	8.3%	15.1%	13.2%	16.7%	-	40.0%	9.4%	21.4%	7.4%	21.2%	17.7%	5.0%	13.5%	17.1%	12.4%	19.7%
Somewhat Unsatisfied	52	10	9	6	8	2	6	5	3	-	1	8	11	6	9	18	1	7	7	8	27
	60.5%	76.9%	60.0%	54.5%	47.1%	50.0%	75.0%	71.4%	60.0%	-	50.0%	100%	61.1%	85.7%	50.0%	51.4%	50.0%	50.0%	50.0%	61.5%	65.9%
Very Unsatisfied	34	3	6	5	9	2	2	2	2	-	1	-	7	1	9	17	1	7	7	5	14
	39.5%	23.1%	40.0%	45.5%	52.9%	50.0%	25.0%	28.6%	40.0%	-	50.0%	-	38.9%	14.3%	50.0%	48.6%	50.0%	50.0%	50.0%	38.5%	34.1%



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	547	64	447	505	42	263	235	28	107	122	26	85	11	44	13	31	11	5	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	300	36	250	270	30	123	103	20	79	64	16	41	7	25	6	19	9	4	5
=====	54.8%	56.2%	55.9%	53.5%	71.4%	46.8%	43.8%	71.4%	73.8%	52.5%	61.5%	48.2%	63.6%	56.8%	46.2%	61.3%	81.8%	80%	83.3%
Very Satisfied	164	19	139	140	24	67	50	17	44	32	8	20	4	16	4	12	5	2	3
	54.7%	52.8%	55.6%	51.9%	80.0%	54.5%	48.5%	85.0%	55.7%	50.0%	50.0%	48.8%	57.1%	64.0%	66.7%	63.2%	55.6%	50%	60.0%
Somewhat Satisfied	136	17	111	130	6	56	53	3	35	32	8	21	3	9	2	7	4	2	2
	45.3%	47.2%	44.4%	48.1%	20.0%	45.5%	51.5%	15.0%	44.3%	50.0%	50.0%	51.2%	42.9%	36.0%	33.3%	36.8%	44.4%	50%	40.0%
Neutral	161	10	136	153	8	86	81	5	24	36	5	28	3	13	6	7	2	1	1
	29.4%	15.6%	30.4%	30.3%	19.0%	32.7%	34.5%	17.9%	22.4%	29.5%	19.2%	32.9%	27.3%	29.5%	46.2%	22.6%	18.2%	20%	16.7%
Unsatisfied [NET]	86	18	61	82	4	54	51	3	4	22	5	16	1	6	1	5	-	-	-
=====	15.7%	28.1%	13.6%	16.2%	9.5%	20.5%	21.7%	10.7%	3.7%	18.0%	19.2%	18.8%	9.1%	13.6%	7.7%	16.1%			
Somewhat Unsatisfied	52	9	38	51	1	29	28	1	3	16	4	12	-	4	1	3	-	-	-
	60.5%	50.0%	62.3%	62.2%	25.0%	53.7%	54.9%	33.3%	75.0%	72.7%	80.0%	75.0%		66.7%	100.0%	60.0%			
Very Unsatisfied	34	9	23	31	3	25	23	2	1	6	1	4	1	2	-	2	-	-	-
	39.5%	50.0%	37.7%	37.8%	75.0%	46.3%	45.1%	66.7%	25.0%	27.3%	20.0%	25.0%	100.0%	33.3%		40.0%			



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	44	25	19	-	5	4	5	6	15	9	4	27	8	2	-	-	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	25	16	9	-	1	3	2	3	11	5	3	14	6	2	-	-	1
=====	56.8%	64%	47.4%		20.0%	75.0%	40.0%	50.0%	73.3%	56%	75.0%	51.9%	75.0%	100%			25.0%
Very Satisfied	16	8	8	-	1	1	1	3	9	1	1	9	6	1	-	-	-
	64.0%	50%	88.9%		100%	33.3%	50.0%	100%	81.8%	20%	33.3%	64.3%	100.0%	50.0%			
Somewhat Satisfied	9	8	1	-	-	2	1	-	2	4	2	5	-	1	-	-	1
	36.0%	50%	11.1%			66.7%	50.0%		18.2%	80%	66.7%	35.7%		50.0%			100%
Neutral	13	8	5	-	4	1	3	2	-	3	1	9	1	-	-	-	2
	29.5%	32%	26.3%		80.0%	25.0%	60.0%	33.3%		33%	25.0%	33.3%	12.5%				50.0%
Unsatisfied [NET]	6	1	5	-	-	-	-	1	4	1	-	4	1	-	-	-	1
=====	13.6%	4.0%	26.3%					16.7%	26.7%	11%		14.8%	12.5%				25.0%
Somewhat Unsatisfied	4	-	4	-	-	-	-	1	2	1	-	3	-	-	-	-	1
	66.7%		80.0%					100%	50.0%	100%		75.0%					100%
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	1	-	-	-	-
	33.3%	100%	20.0%						50.0%			25.0%	100.0%				



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	13	6	7	-	1	-	2	3	4	3	1	8	3	1	-	-	1
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	6	2	4	-	-	-	-	2	3	1	-	3	3	1	-	-	-
=====	46.2%	33%	57.1%					66.7%	75.0%	33%		37.5%	100.0%	100%			
Very Satisfied	4	1	3	-	-	-	-	2	2	-	-	2	3	-	-	-	-
	66.7%	50%	75.0%					100%	66.7%			66.7%	100.0%				
Somewhat Satisfied	2	1	1	-	-	-	-	-	1	1	-	1	-	1	-	-	-
	33.3%	50%	25.0%						33.3%	100%		33.3%		100%			
Neutral	6	4	2	-	1	-	2	1	-	2	1	4	-	-	-	-	1
	46.2%	67%	28.6%		100%		100%	33.3%		67%	100.0%	50.0%					100%
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-
=====	7.7%		14.3%						25.0%			12.5%					
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	100%		100.0%						100%			100%					



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	19	12	-	4	4	3	3	11	6	3	19	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	19	14	5	-	1	3	2	1	8	4	3	11	3	1	-	-	1	
=====	61.3%	74%	41.7%		25.0%	75.0%	66.7%	33.3%	72.7%	67%	100.0%	57.9%	60.0%	100%			33.3%	
Very Satisfied	12	7	5	-	1	1	1	1	7	1	1	7	3	1	-	-	-	
	63.2%	50%	100.0%		100%	33.3%	50.0%	100%	87.5%	25%	33.3%	63.6%	100.0%	100%				
Somewhat Satisfied	7	7	-	-	-	2	1	-	1	3	2	4	-	-	-	-	1	
	36.8%	50%				66.7%	50.0%		12.5%	75%	66.7%	36.4%					100%	
Neutral	7	4	3	-	3	1	1	1	-	1	-	5	1	-	-	-	1	
	22.6%	21%	25.0%		75.0%	25.0%	33.3%	33.3%		17%		26.3%	20.0%				33.3%	
Unsatisfied [NET]	5	1	4	-	-	-	-	1	3	1	-	3	1	-	-	-	1	
=====	16.1%	5.3%	33.3%					33.3%	27.3%	17%		15.8%	20.0%				33.3%	
Somewhat Unsatisfied	3	-	3	-	-	-	-	1	1	1	-	2	-	-	-	-	1	
	60.0%		75.0%					100%	33.3%	100%		66.7%					100%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	1	-	-	-	-	
	40.0%	100%	25.0%						66.7%			33.3%	100.0%					



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	11	7	3	-	1	-	-	-	3	6	4	5	1	1	-	-	-
	100%	100%	100.0%	-	100%	-	-	-	100%	100%	100.0%	100%	100.0%	100%	-	-	-
Satisfied [NET]	9	6	2	-	1	-	-	-	3	5	4	5	-	-	-	-	-
=====	81.8%	86%	66.7%	-	100%	-	-	-	100%	83%	100.0%	100%	-	-	-	-	-
Very Satisfied	5	3	2	-	-	-	-	-	2	3	2	3	-	-	-	-	-
	55.6%	50%	100.0%	-	-	-	-	-	66.7%	60%	50.0%	60.0%	-	-	-	-	-
Somewhat Satisfied	4	3	-	-	1	-	-	-	1	2	2	2	-	-	-	-	-
	44.4%	50%	-	-	100%	-	-	-	33.3%	40%	50.0%	40.0%	-	-	-	-	-
Neutral	2	1	1	-	-	-	-	-	-	1	-	-	1	1	-	-	-
	18.2%	14%	33.3%	-	-	-	-	-	-	17%	-	-	100.0%	100%	-	-	-



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	5	3	1	-	1	-	-	-	2	2	3	1	-	1	-	-	-	
	100%	100%	100.0%	-	100%	-	-	-	100%	100%	100.0%	100%	-	100%	-	-	-	
Satisfied [NET]	4	3	-	-	1	-	-	-	2	1	3	1	-	-	-	-	-	
=====	80.0%	100%	-	-	100%	-	-	-	100%	50%	100.0%	100%	-	-	-	-	-	
Very Satisfied	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	50.0%	67%	-	-	-	-	-	-	50.0%	100%	66.7%	-	-	-	-	-	-	
Somewhat Satisfied	2	1	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-	
	50.0%	33%	-	-	100%	-	-	-	50.0%	-	33.3%	100%	-	-	-	-	-	
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	20.0%	-	100.0%	-	-	-	-	-	-	50%	-	-	-	100%	-	-	-	



Q13_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of transportation for persons with disabilities
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	4	2	-	-	-	-	-	1	4	1	4	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	5	3	2	-	-	-	-	-	1	4	1	4	-	-	-	-	-	
=====	83.3%	75%	100.0%						100%	100%	100.0%	100%						
Very Satisfied	3	1	2	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	60.0%	33%	100.0%						100%	50%		75.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	40.0%	67%								50%	100.0%	25.0%						
Neutral	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	
	16.7%	25%											100.0%					



Q13_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	894	448	407	8	20	185	219	172	160	116	150	527	97	92	11	17	101	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	575	298	257	5	15	118	143	109	101	77	109	347	71	55	6	11	42	
=====	64.3%	67%	63.1%	62.5%	75.0%	63.8%	65.3%	63.4%	63.1%	66%	72.7%	65.8%	73.2%	59.8%	54.5%	64.7%	41.6%	
Very Satisfied	274	144	122	2	4	50	55	60	59	40	49	155	40	28	4	6	23	
	30.6%	32%	30.0%	25.0%	20.0%	27.0%	25.1%	34.9%	36.9%	34%	32.7%	29.4%	41.2%	30.4%	36.4%	35.3%	22.8%	
Somewhat Satisfied	301	154	135	3	11	68	88	49	42	37	60	192	31	27	2	5	19	
	33.7%	34%	33.2%	37.5%	55.0%	36.8%	40.2%	28.5%	26.2%	32%	40.0%	36.4%	32.0%	29.3%	18.2%	29.4%	18.8%	
Neutral	193	96	86	1	5	32	44	38	34	31	24	113	17	25	4	4	30	
	21.6%	21%	21.1%	12.5%	25.0%	17.3%	20.1%	22.1%	21.2%	27%	16.0%	21.4%	17.5%	27.2%	36.4%	23.5%	29.7%	
Unsatisfied [NET]	126	54	64	2	-	35	32	25	25	8	17	67	9	12	1	2	29	
=====	14.1%	12%	15.7%	25.0%		18.9%	14.6%	14.5%	15.6%	6.9%	11.3%	12.7%	9.3%	13.0%	9.1%	11.8%	28.7%	
Somewhat Unsatisfied	93	36	50	2	-	25	26	20	14	7	12	48	7	8	1	1	22	
	10.4%	8.0%	12.3%	25.0%		13.5%	11.9%	11.6%	8.8%	6.0%	8.0%	9.1%	7.2%	8.7%	9.1%	5.9%	21.8%	
Very Unsatisfied	33	18	14	-	-	10	6	5	11	1	5	19	2	4	-	1	7	
	3.7%	4.0%	3.4%			5.4%	2.7%	2.9%	6.9%	0.9%	3.3%	3.6%	2.1%	4.3%		5.9%	6.9%	



Q13.C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	894 100%	151 100%	112 100%	82 100%	221 100%	63 100%	84 100%	94 100%	54 100%	1 100%	11 100%	146 100%	149 100%	177 100%	152 100%	267 100%	45 100.0%	136 100.0%	135 100.0%	190 100.0%	378 100.0%
Satisfied [NET] =====	575 64.3%	101 66.9%	68 60.7%	57 69.5%	149 67.4%	37 58.7%	61 72.6%	53 56.4%	34 63.0%	1 100%	6 54.5%	99 67.8%	96 64.4%	122 68.9%	89 58.6%	167 62.5%	27 60.0%	92 67.6%	93 68.9%	118 62.1%	239 63.2%
Very Satisfied	274 30.6%	45 29.8%	30 26.8%	29 35.4%	70 31.7%	19 30.2%	25 29.8%	28 29.8%	17 31.5%	1 100%	4 36.4%	41 28.1%	38 25.5%	56 31.6%	47 30.9%	90 33.7%	14 31.1%	52 38.2%	45 33.3%	53 27.9%	109 28.8%
Somewhat Satisfied	301 33.7%	56 37.1%	38 33.9%	28 34.1%	79 35.7%	18 28.6%	36 42.9%	25 26.6%	17 31.5%	- -	2 18.2%	58 39.7%	58 38.9%	66 37.3%	42 27.6%	77 28.8%	13 28.9%	40 29.4%	48 35.6%	65 34.2%	130 34.4%
Neutral	193 21.6%	35 23.2%	26 23.2%	17 20.7%	37 16.7%	19 30.2%	14 16.7%	27 28.7%	11 20.4%	- -	1 9.1%	22 15.1%	33 22.1%	35 19.8%	40 26.3%	62 23.2%	10 22.2%	26 19.1%	24 17.8%	47 24.7%	83 22.0%
Unsatisfied [NET] =====	126 14.1%	15 9.9%	18 16.1%	8 9.8%	35 15.8%	7 11.1%	9 10.7%	14 14.9%	9 16.7%	- -	4 36.4%	25 17.1%	20 13.4%	20 11.3%	23 15.1%	38 14.2%	8 17.8%	18 13.2%	18 13.3%	25 13.2%	56 14.8%
Somewhat Unsatisfied	93 10.4%	11 7.3%	12 10.7%	5 6.1%	24 10.9%	5 7.9%	7 8.3%	10 10.6%	9 16.7%	- -	4 36.4%	22 15.1%	14 9.4%	15 8.5%	17 11.2%	25 9.4%	3 6.7%	14 10.3%	11 8.1%	21 11.1%	43 11.4%
Very Unsatisfied	33 3.7%	4 2.6%	6 5.4%	3 3.7%	11 5.0%	2 3.2%	2 2.4%	4 4.3%	- -	- -	- -	3 2.1%	6 4.0%	5 2.8%	6 3.9%	13 4.9%	5 11.1%	4 2.9%	7 5.2%	4 2.1%	13 3.4%



Q13_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	894	71	767	842	52	460	428	32	126	229	54	159	16	64	18	46	15	6	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	575	43	500	538	37	276	252	24	89	157	39	107	11	43	14	29	10	4	6
=====	64.3%	60.6%	65.2%	63.9%	71.2%	60.0%	58.9%	75.0%	70.6%	68.6%	72.2%	67.3%	68.8%	67.2%	77.8%	63.0%	66.7%	67%	66.7%
Very Satisfied	274	25	235	253	21	134	121	13	44	70	20	44	6	20	6	14	6	2	4
	30.6%	35.2%	30.6%	30.0%	40.4%	29.1%	28.3%	40.6%	34.9%	30.6%	37.0%	27.7%	37.5%	31.2%	33.3%	30.4%	40.0%	33%	44.4%
Somewhat Satisfied	301	18	265	285	16	142	131	11	45	87	19	63	5	23	8	15	4	2	2
	33.7%	25.4%	34.6%	33.8%	30.8%	30.9%	30.6%	34.4%	35.7%	38.0%	35.2%	39.6%	31.2%	35.9%	44.4%	32.6%	26.7%	33%	22.2%
Neutral	193	16	159	186	7	99	97	2	29	46	9	33	4	14	3	11	5	2	3
	21.6%	22.5%	20.7%	22.1%	13.5%	21.5%	22.7%	6.2%	23.0%	20.1%	16.7%	20.8%	25.0%	21.9%	16.7%	23.9%	33.3%	33%	33.3%
Unsatisfied [NET]	126	12	108	118	8	85	79	6	8	26	6	19	1	7	1	6	-	-	-
=====	14.1%	16.9%	14.1%	14.0%	15.4%	18.5%	18.5%	18.8%	6.3%	11.4%	11.1%	11.9%	6.2%	10.9%	5.6%	13.0%	-	-	-
Somewhat Unsatisfied	93	9	80	88	5	63	59	4	7	19	5	13	1	4	1	3	-	-	-
	10.4%	12.7%	10.4%	10.5%	9.6%	13.7%	13.8%	12.5%	5.6%	8.3%	9.3%	8.2%	6.2%	6.2%	5.6%	6.5%	-	-	-
Very Unsatisfied	33	3	28	30	3	22	20	2	1	7	1	6	-	3	-	3	-	-	-
	3.7%	4.2%	3.7%	3.6%	5.8%	4.8%	4.7%	6.2%	0.8%	3.1%	1.9%	3.8%	-	4.7%	-	6.5%	-	-	-



Q13_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	34	30	-	5	6	5	14	23	11	7	42	8	6	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	43	25	18	-	3	5	3	8	15	9	4	27	7	6	-	-	3	
=====	67.2%	74%	60.0%		60.0%	83.3%	60.0%	57.1%	65.2%	82%	57.1%	64.3%	87.5%	100%			60.0%	
Very Satisfied	20	10	10	-	1	3	1	6	7	2	-	12	6	2	-	-	2	
	31.2%	29%	33.3%		20.0%	50.0%	20.0%	42.9%	30.4%	18%		28.6%	75.0%	33.3%			40.0%	
Somewhat Satisfied	23	15	8	-	2	2	2	2	8	7	4	15	1	4	-	-	1	
	35.9%	44%	26.7%		40.0%	33.3%	40.0%	14.3%	34.8%	64%	57.1%	35.7%	12.5%	66.7%			20.0%	
Neutral	14	7	7	-	2	1	2	4	4	1	2	11	-	-	-	-	1	
	21.9%	21%	23.3%		40.0%	16.7%	40.0%	28.6%	17.4%	9.1%	28.6%	26.2%					20.0%	
Unsatisfied [NET]	7	2	5	-	-	-	-	2	4	1	1	4	1	-	-	-	1	
=====	10.9%	5.9%	16.7%					14.3%	17.4%	9.1%	14.3%	9.5%	12.5%				20.0%	
Somewhat Unsatisfied	4	-	4	-	-	-	-	2	1	1	-	3	-	-	-	-	1	
	6.2%		13.3%					14.3%	4.3%	9.1%		7.1%					20.0%	
Very Unsatisfied	3	2	1	-	-	-	-	-	3	-	1	1	1	-	-	-	-	
	4.7%	5.9%	3.3%						13.0%		14.3%	2.4%	12.5%					



Q13_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	18	10	8	-	1	-	1	6	8	2	1	11	3	4	-	2	
	100%	100%	100.0%	100%	100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	14	8	6	-	1	-	1	4	6	2	1	8	3	4	-	1	
=====	77.8%	80%	75.0%	100%	100%	100%	66.7%	75.0%	100%	100.0%	72.7%	100.0%	100%		50.0%		
Very Satisfied	6	3	3	-	-	-	3	3	-	-	3	3	1	-	1		
	33.3%	30%	37.5%				50.0%	37.5%			27.3%	100.0%	25.0%		50.0%		
Somewhat Satisfied	8	5	3	-	1	-	1	1	3	2	1	5	-	3	-	-	
	44.4%	50%	37.5%	100%	100%	16.7%	16.7%	37.5%	100%	100.0%	45.5%		75.0%				
Neutral	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	
	16.7%	20%	12.5%					16.7%	25.0%			27.3%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
=====	5.6%		12.5%				16.7%									50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
	5.6%		12.5%				16.7%									50.0%	



Q13_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	46	24	22	-	4	6	4	8	15	9	6	31	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	29	17	12	-	2	5	2	4	9	7	3	19	4	2	-	-	2
=====	63.0%	71%	54.5%		50.0%	83.3%	50.0%	50.0%	60.0%	78%	50.0%	61.3%	80.0%	100%			66.7%
Very Satisfied	14	7	7	-	1	3	1	3	4	2	-	9	3	1	-	-	1
	30.4%	29%	31.8%		25.0%	50.0%	25.0%	37.5%	26.7%	22%		29.0%	60.0%	50.0%			33.3%
Somewhat Satisfied	15	10	5	-	1	2	1	1	5	5	3	10	1	1	-	-	1
	32.6%	42%	22.7%		25.0%	33.3%	25.0%	12.5%	33.3%	56%	50.0%	32.3%	20.0%	50.0%			33.3%
Neutral	11	5	6	-	2	1	2	3	2	1	2	8	-	-	-	-	1
	23.9%	21%	27.3%		50.0%	16.7%	50.0%	37.5%	13.3%	11%	33.3%	25.8%					33.3%
Unsatisfied [NET]	6	2	4	-	-	-	-	1	4	1	1	4	1	-	-	-	-
=====	13.0%	8.3%	18.2%					12.5%	26.7%	11%	16.7%	12.9%	20.0%				
Somewhat Unsatisfied	3	-	3	-	-	-	-	1	1	1	-	3	-	-	-	-	-
	6.5%		13.6%					12.5%	6.7%	11%		9.7%					
Very Unsatisfied	3	2	1	-	-	-	-	-	3	-	1	1	1	-	-	-	-
	6.5%	8.3%	4.5%						20.0%		16.7%	3.2%	20.0%				



Q13_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	15	10	4	-	1	-	-	1	5	6	5	7	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	7	2	-	-	-	-	-	4	5	5	5	-	-	-	-	-
=====	66.7%	70%	50.0%	-	-	-	-	-	80.0%	83%	100.0%	71.4%	-	-	-	-	-
Very Satisfied	6	4	2	-	-	-	-	-	3	2	2	4	-	-	-	-	-
	40.0%	40%	50.0%	-	-	-	-	-	60.0%	33%	40.0%	57.1%	-	-	-	-	-
Somewhat Satisfied	4	3	-	-	-	-	-	-	1	3	3	1	-	-	-	-	-
	26.7%	30%	-	-	-	-	-	-	20.0%	50%	60.0%	14.3%	-	-	-	-	-
Neutral	5	3	2	-	1	-	-	1	1	1	-	2	1	1	-	-	1
	33.3%	30%	50.0%	-	100%	-	-	100%	20.0%	17%	-	28.6%	100.0%	100%	-	-	100%



Q13_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	4	1	-	1	-	-	-	3	2	3	2	-	1	-	-	-	
	100%	100%	100.0%	-	100%				100%	100%	100.0%	100%		100%				
Satisfied [NET]	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-	
=====	66.7%	75%							100%	50%	100.0%	50.0%						
Very Satisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-	
	33.3%	50%							66.7%		33.3%	50.0%						
Somewhat Satisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	33.3%	25%							33.3%	50%	66.7%							
Neutral	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	-	
	33.3%	25%	100.0%	-	100%					50%		50.0%		100%				



Q13_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	-	1	4	2	4	-	-	-	-	-	
=====	66.7%	67%	66.7%					50.0%	100%	100.0%	100.0%	80.0%						
Very Satisfied	4	2	2	-	-	-	-	-	1	2	1	3	-	-	-	-	-	
	44.4%	33%	66.7%					50.0%	50%	50.0%	60.0%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	22.2%	33%								50%	50.0%	20.0%						
Neutral	3	2	1	-	-	-	-	1	1	-	-	1	1	-	-	-	1	
	33.3%	33%	33.3%					100%	50.0%		20.0%	100.0%					100%	



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	894	448	407	8	20	185	219	172	160	116	150	527	97	92	11	17	101	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	575	298	257	5	15	118	143	109	101	77	109	347	71	55	6	11	42	
=====	64.3%	67%	63.1%	62.5%	75.0%	63.8%	65.3%	63.4%	63.1%	66%	72.7%	65.8%	73.2%	59.8%	54.5%	64.7%	41.6%	
Very Satisfied	274	144	122	2	4	50	55	60	59	40	49	155	40	28	4	6	23	
	47.7%	48%	47.5%	40.0%	26.7%	42.4%	38.5%	55.0%	58.4%	52%	45.0%	44.7%	56.3%	50.9%	66.7%	54.5%	54.8%	
Somewhat Satisfied	301	154	135	3	11	68	88	49	42	37	60	192	31	27	2	5	19	
	52.3%	52%	52.5%	60.0%	73.3%	57.6%	61.5%	45.0%	41.6%	48%	55.0%	55.3%	43.7%	49.1%	33.3%	45.5%	45.2%	
Neutral	193	96	86	1	5	32	44	38	34	31	24	113	17	25	4	4	30	
	21.6%	21%	21.1%	12.5%	25.0%	17.3%	20.1%	22.1%	21.2%	27%	16.0%	21.4%	17.5%	27.2%	36.4%	23.5%	29.7%	
Unsatisfied [NET]	126	54	64	2	-	35	32	25	25	8	17	67	9	12	1	2	29	
=====	14.1%	12%	15.7%	25.0%		18.9%	14.6%	14.5%	15.6%	6.9%	11.3%	12.7%	9.3%	13.0%	9.1%	11.8%	28.7%	
Somewhat Unsatisfied	93	36	50	2	-	25	26	20	14	7	12	48	7	8	1	1	22	
	73.8%	67%	78.1%	100.0%		71.4%	81.2%	80.0%	56.0%	88%	70.6%	71.6%	77.8%	66.7%	100.0%	50.0%	75.9%	
Very Unsatisfied	33	18	14	-	-	10	6	5	11	1	5	19	2	4	-	1	7	
	26.2%	33%	21.9%			28.6%	18.8%	20.0%	44.0%	12%	29.4%	28.4%	22.2%	33.3%		50.0%	24.1%	



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	894	151	112	82	221	63	84	94	54	1	11	146	149	177	152	267	45	136	135	190	378
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	575	101	68	57	149	37	61	53	34	1	6	99	96	122	89	167	27	92	93	118	239
=====	64.3%	66.9%	60.7%	69.5%	67.4%	58.7%	72.6%	56.4%	63.0%	100%	54.5%	67.8%	64.4%	68.9%	58.6%	62.5%	60.0%	67.6%	68.9%	62.1%	63.2%
Very Satisfied	274	45	30	29	70	19	25	28	17	1	4	41	38	56	47	90	14	52	45	53	109
	47.7%	44.6%	44.1%	50.9%	47.0%	51.4%	41.0%	52.8%	50.0%	100%	66.7%	41.4%	39.6%	45.9%	52.8%	53.9%	51.9%	56.5%	48.4%	44.9%	45.6%
Somewhat Satisfied	301	56	38	28	79	18	36	25	17	-	2	58	58	66	42	77	13	40	48	65	130
	52.3%	55.4%	55.9%	49.1%	53.0%	48.6%	59.0%	47.2%	50.0%	-	33.3%	58.6%	60.4%	54.1%	47.2%	46.1%	48.1%	43.5%	51.6%	55.1%	54.4%
Neutral	193	35	26	17	37	19	14	27	11	-	1	22	33	35	40	62	10	26	24	47	83
	21.6%	23.2%	23.2%	20.7%	16.7%	30.2%	16.7%	28.7%	20.4%	-	9.1%	15.1%	22.1%	19.8%	26.3%	23.2%	22.2%	19.1%	17.8%	24.7%	22.0%
Unsatisfied [NET]	126	15	18	8	35	7	9	14	9	-	4	25	20	20	23	38	8	18	18	25	56
=====	14.1%	9.9%	16.1%	9.8%	15.8%	11.1%	10.7%	14.9%	16.7%	-	36.4%	17.1%	13.4%	11.3%	15.1%	14.2%	17.8%	13.2%	13.3%	13.2%	14.8%
Somewhat Unsatisfied	93	11	12	5	24	5	7	10	9	-	4	22	14	15	17	25	3	14	11	21	43
	73.8%	73.3%	66.7%	62.5%	68.6%	71.4%	77.8%	71.4%	100%	-	100%	88.0%	70.0%	75.0%	73.9%	65.8%	37.5%	77.8%	61.1%	84.0%	76.8%
Very Unsatisfied	33	4	6	3	11	2	2	4	-	-	-	3	6	5	6	13	5	4	7	4	13
	26.2%	26.7%	33.3%	37.5%	31.4%	28.6%	22.2%	28.6%	-	-	-	12.0%	30.0%	25.0%	26.1%	34.2%	62.5%	22.2%	38.9%	16.0%	23.2%



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	894	71	767	842	52	460	428	32	126	229	54	159	16	64	18	46	15	6	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	575	43	500	538	37	276	252	24	89	157	39	107	11	43	14	29	10	4	6
=====	64.3%	60.6%	65.2%	63.9%	71.2%	60.0%	58.9%	75.0%	70.6%	68.6%	72.2%	67.3%	68.8%	67.2%	77.8%	63.0%	66.7%	67%	66.7%
Very Satisfied	274	25	235	253	21	134	121	13	44	70	20	44	6	20	6	14	6	2	4
	47.7%	58.1%	47.0%	47.0%	56.8%	48.6%	48.0%	54.2%	49.4%	44.6%	51.3%	41.1%	54.5%	46.5%	42.9%	48.3%	60.0%	50%	66.7%
Somewhat Satisfied	301	18	265	285	16	142	131	11	45	87	19	63	5	23	8	15	4	2	2
	52.3%	41.9%	53.0%	53.0%	43.2%	51.4%	52.0%	45.8%	50.6%	55.4%	48.7%	58.9%	45.5%	53.5%	57.1%	51.7%	40.0%	50%	33.3%
Neutral	193	16	159	186	7	99	97	2	29	46	9	33	4	14	3	11	5	2	3
	21.6%	22.5%	20.7%	22.1%	13.5%	21.5%	22.7%	6.2%	23.0%	20.1%	16.7%	20.8%	25.0%	21.9%	16.7%	23.9%	33.3%	33%	33.3%
Unsatisfied [NET]	126	12	108	118	8	85	79	6	8	26	6	19	1	7	1	6	-	-	-
=====	14.1%	16.9%	14.1%	14.0%	15.4%	18.5%	18.5%	18.8%	6.3%	11.4%	11.1%	11.9%	6.2%	10.9%	5.6%	13.0%			
Somewhat Unsatisfied	93	9	80	88	5	63	59	4	7	19	5	13	1	4	1	3	-	-	-
	73.8%	75.0%	74.1%	74.6%	62.5%	74.1%	74.7%	66.7%	87.5%	73.1%	83.3%	68.4%	100.0%	57.1%	100.0%	50.0%			
Very Unsatisfied	33	3	28	30	3	22	20	2	1	7	1	6	-	3	-	3	-	-	-
	26.2%	25.0%	25.9%	25.4%	37.5%	25.9%	25.3%	33.3%	12.5%	26.9%	16.7%	31.6%		42.9%		50.0%			



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	64	34	30	-	5	6	5	14	23	11	7	42	8	6	-	-	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	43	25	18	-	3	5	3	8	15	9	4	27	7	6	-	-	3	
=====	67.2%	74%	60.0%		60.0%	83.3%	60.0%	57.1%	65.2%	82%	57.1%	64.3%	87.5%	100%			60.0%	
Very Satisfied	20	10	10	-	1	3	1	6	7	2	-	12	6	2	-	-	2	
	46.5%	40%	55.6%		33.3%	60.0%	33.3%	75.0%	46.7%	22%		44.4%	85.7%	33.3%			66.7%	
Somewhat Satisfied	23	15	8	-	2	2	2	2	8	7	4	15	1	4	-	-	1	
	53.5%	60%	44.4%		66.7%	40.0%	66.7%	25.0%	53.3%	78%	100.0%	55.6%	14.3%	66.7%			33.3%	
Neutral	14	7	7	-	2	1	2	4	4	1	2	11	-	-	-	-	1	
	21.9%	21%	23.3%		40.0%	16.7%	40.0%	28.6%	17.4%	9.1%	28.6%	26.2%					20.0%	
Unsatisfied [NET]	7	2	5	-	-	-	-	2	4	1	1	4	1	-	-	-	1	
=====	10.9%	5.9%	16.7%					14.3%	17.4%	9.1%	14.3%	9.5%	12.5%				20.0%	
Somewhat Unsatisfied	4	-	4	-	-	-	-	2	1	1	-	3	-	-	-	-	1	
	57.1%		80.0%					100%	25.0%	100%		75.0%					100%	
Very Unsatisfied	3	2	1	-	-	-	-	-	3	-	1	1	1	-	-	-	-	
	42.9%	100%	20.0%						75.0%		100.0%	25.0%	100.0%					



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	18	10	8	-	1	-	1	6	8	2	1	11	3	4	-	2	
	100%	100%	100.0%	100%	100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	14	8	6	-	1	-	1	4	6	2	1	8	3	4	-	1	
=====	77.8%	80%	75.0%	100%	100%	100%	66.7%	75.0%	100%	100%	100.0%	72.7%	100.0%	100%		50.0%	
Very Satisfied	6	3	3	-	-	-	-	3	3	-	-	3	3	1	-	1	
	42.9%	38%	50.0%				75.0%	50.0%			37.5%	100.0%	25.0%			100%	
Somewhat Satisfied	8	5	3	-	1	-	1	1	3	2	1	5	-	3	-	-	
	57.1%	62%	50.0%	100%	100%	25.0%	50.0%	100%	100%	100.0%	62.5%		75.0%				
Neutral	3	2	1	-	-	-	-	1	2	-	-	3	-	-	-	-	
	16.7%	20%	12.5%				16.7%	25.0%			27.3%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
=====	5.6%		12.5%				16.7%									50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1	
	100%		100.0%				100%									100%	



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	46	24	22	-	4	6	4	8	15	9	6	31	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	29	17	12	-	2	5	2	4	9	7	3	19	4	2	-	-	2	
=====	63.0%	71%	54.5%		50.0%	83.3%	50.0%	50.0%	60.0%	78%	50.0%	61.3%	80.0%	100%			66.7%	
Very Satisfied	14	7	7	-	1	3	1	3	4	2	-	9	3	1	-	-	1	
	48.3%	41%	58.3%		50.0%	60.0%	50.0%	75.0%	44.4%	29%		47.4%	75.0%	50.0%			50.0%	
Somewhat Satisfied	15	10	5	-	1	2	1	1	5	5	3	10	1	1	-	-	1	
	51.7%	59%	41.7%		50.0%	40.0%	50.0%	25.0%	55.6%	71%	100.0%	52.6%	25.0%	50.0%			50.0%	
Neutral	11	5	6	-	2	1	2	3	2	1	2	8	-	-	-	-	1	
	23.9%	21%	27.3%		50.0%	16.7%	50.0%	37.5%	13.3%	11%	33.3%	25.8%					33.3%	
Unsatisfied [NET]	6	2	4	-	-	-	-	1	4	1	1	4	1	-	-	-	-	
=====	13.0%	8.3%	18.2%					12.5%	26.7%	11%	16.7%	12.9%	20.0%					
Somewhat Unsatisfied	3	-	3	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	50.0%		75.0%					100%	25.0%	100%		75.0%						
Very Unsatisfied	3	2	1	-	-	-	-	-	3	-	1	1	1	-	-	-	-	
	50.0%	100%	25.0%						75.0%		100.0%	25.0%	100.0%					



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	15	10	4	-	1	-	-	1	5	6	5	7	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	7	2	-	-	-	-	-	4	5	5	5	-	-	-	-	-
=====	66.7%	70%	50.0%	-	-	-	-	-	80.0%	83%	100.0%	71.4%	-	-	-	-	-
Very Satisfied	6	4	2	-	-	-	-	-	3	2	2	4	-	-	-	-	-
	60.0%	57%	100.0%	-	-	-	-	-	75.0%	40%	40.0%	80.0%	-	-	-	-	-
Somewhat Satisfied	4	3	-	-	-	-	-	-	1	3	3	1	-	-	-	-	-
	40.0%	43%	-	-	-	-	-	-	25.0%	60%	60.0%	20.0%	-	-	-	-	-
Neutral	5	3	2	-	1	-	-	1	1	1	-	2	1	1	-	-	1
	33.3%	30%	50.0%	-	100%	-	-	100%	20.0%	17%	-	28.6%	100.0%	100%	-	-	100%



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	4	1	-	1	-	-	-	3	2	3	2	-	1	-	-	-	
	100%	100%	100.0%		100%				100%	100%	100.0%	100%		100%				
Satisfied [NET]	4	3	-	-	-	-	-	-	3	1	3	1	-	-	-	-	-	
=====	66.7%	75%							100%	50%	100.0%	50.0%						
Very Satisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-	
	50.0%	67%							66.7%		33.3%	100%						
Somewhat Satisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	50.0%	33%							33.3%	100%	66.7%							
Neutral	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	-	
	33.3%	25%	100.0%		100%					50%		50.0%		100%				



Q13_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Arlington's transit system (ART)
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	-	1	2	4	2	5	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	-	1	4	2	4	-	-	-	-	-	
=====	66.7%	67%	66.7%					50.0%	100%	100.0%	100.0%	80.0%						
Very Satisfied	4	2	2	-	-	-	-	-	1	2	1	3	-	-	-	-	-	
	66.7%	50%	100.0%					100%	50%	50.0%	75.0%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	33.3%	50%								50%	50.0%	25.0%						
Neutral	3	2	1	-	-	-	-	1	1	-	-	1	1	-	-	-	1	
	33.3%	33%	33.3%					100%	50.0%		20.0%	100.0%					100%	



Q13_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	965	486	437	7	20	213	227	187	172	124	162	581	103	101	13	20	104	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	624	314	289	4	14	133	153	120	117	77	121	372	72	66	9	14	46	
=====	64.7%	65%	66.1%	57.1%	70.0%	62.4%	67.4%	64.2%	68.0%	62%	74.7%	64.0%	69.9%	65.3%	69.2%	70.0%	44.2%	
Very Satisfied	266	141	118	1	5	56	48	59	58	36	43	146	42	29	3	6	21	
	27.6%	29%	27.0%	14.3%	25.0%	26.3%	21.1%	31.6%	33.7%	29%	26.5%	25.1%	40.8%	28.7%	23.1%	30.0%	20.2%	
Somewhat Satisfied	358	173	171	3	9	77	105	61	59	41	78	226	30	37	6	8	25	
	37.1%	36%	39.1%	42.9%	45.0%	36.2%	46.3%	32.6%	34.3%	33%	48.1%	38.9%	29.1%	36.6%	46.2%	40.0%	24.0%	
Neutral	194	107	79	1	4	32	47	34	32	35	24	124	19	18	3	3	29	
	20.1%	22%	18.1%	14.3%	20.0%	15.0%	20.7%	18.2%	18.6%	28%	14.8%	21.3%	18.4%	17.8%	23.1%	15.0%	27.9%	
Unsatisfied [NET]	147	65	69	2	2	48	27	33	23	12	17	85	12	17	1	3	29	
=====	15.2%	13%	15.8%	28.6%	10.0%	22.5%	11.9%	17.6%	13.4%	9.7%	10.5%	14.6%	11.7%	16.8%	7.7%	15.0%	27.9%	
Somewhat Unsatisfied	109	46	53	1	2	31	24	24	16	10	11	62	11	12	1	1	20	
	11.3%	9.5%	12.1%	14.3%	10.0%	14.6%	10.6%	12.8%	9.3%	8.1%	6.8%	10.7%	10.7%	11.9%	7.7%	5.0%	19.2%	
Very Unsatisfied	38	19	16	1	-	17	3	9	7	2	6	23	1	5	-	2	9	
	3.9%	3.9%	3.7%	14.3%		8.0%	1.3%	4.8%	4.1%	1.6%	3.7%	4.0%	1.0%	5.0%		10.0%	8.7%	



Q13.D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	965	167	127	89	231	70	88	98	62	1	12	170	167	184	154	287	49	147	138	212	410
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	624	116	81	59	157	48	60	54	35	1	4	124	97	118	95	188	33	101	96	135	255
=====	64.7%	69.5%	63.8%	66.3%	68.0%	68.6%	68.2%	55.1%	56.5%	100%	33.3%	72.9%	58.1%	64.1%	61.7%	65.5%	67.3%	68.7%	69.6%	63.7%	62.2%
Very Satisfied	266	46	34	32	65	16	23	23	18	1	1	49	30	54	43	88	14	47	51	55	98
	27.6%	27.5%	26.8%	36.0%	28.1%	22.9%	26.1%	23.5%	29.0%	100%	8.3%	28.8%	18.0%	29.3%	27.9%	30.7%	28.6%	32.0%	37.0%	25.9%	23.9%
Somewhat Satisfied	358	70	47	27	92	32	37	31	17	-	3	75	67	64	52	100	19	54	45	80	157
	37.1%	41.9%	37.0%	30.3%	39.8%	45.7%	42.0%	31.6%	27.4%	-	25.0%	44.1%	40.1%	34.8%	33.8%	34.8%	38.8%	36.7%	32.6%	37.7%	38.3%
Neutral	194	26	19	22	42	15	15	33	13	-	3	19	33	42	35	64	10	25	27	44	85
	20.1%	15.6%	15.0%	24.7%	18.2%	21.4%	17.0%	33.7%	21.0%	-	25.0%	11.2%	19.8%	22.8%	22.7%	22.3%	20.4%	17.0%	19.6%	20.8%	20.7%
Unsatisfied [NET]	147	25	27	8	32	7	13	11	14	-	5	27	37	24	24	35	6	21	15	33	70
=====	15.2%	15.0%	21.3%	9.0%	13.9%	10.0%	14.8%	11.2%	22.6%	-	41.7%	15.9%	22.2%	13.0%	15.6%	12.2%	12.2%	14.3%	10.9%	15.6%	17.1%
Somewhat Unsatisfied	109	20	18	3	24	7	11	8	11	-	4	24	24	21	17	23	4	15	10	25	53
	11.3%	12.0%	14.2%	3.4%	10.4%	10.0%	12.5%	8.2%	17.7%	-	33.3%	14.1%	14.4%	11.4%	11.0%	8.0%	8.2%	10.2%	7.2%	11.8%	12.9%
Very Unsatisfied	38	5	9	5	8	-	2	3	3	-	1	3	13	3	7	12	2	6	5	8	17
	3.9%	3.0%	7.1%	5.6%	3.5%	-	2.3%	3.1%	4.8%	-	8.3%	1.8%	7.8%	1.6%	4.5%	4.2%	4.1%	4.1%	3.6%	3.8%	4.1%



Q13_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	965	73	833	912	53	501	469	32	130	247	59	171	17	73	23	50	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	624	47	547	585	39	303	277	26	95	172	41	120	11	45	14	31	9	6	3
=====	64.7%	64.4%	65.7%	64.1%	73.6%	60.5%	59.1%	81.2%	73.1%	69.6%	69.5%	70.2%	64.7%	61.6%	60.9%	62.0%	64.3%	75%	50.0%
Very Satisfied	266	22	233	248	18	124	112	12	43	66	18	44	4	27	9	18	6	4	2
	27.6%	30.1%	28.0%	27.2%	34.0%	24.8%	23.9%	37.5%	33.1%	26.7%	30.5%	25.7%	23.5%	37.0%	39.1%	36.0%	42.9%	50%	33.3%
Somewhat Satisfied	358	25	314	337	21	179	165	14	52	106	23	76	7	18	5	13	3	2	1
	37.1%	34.2%	37.7%	37.0%	39.6%	35.7%	35.2%	43.8%	40.0%	42.9%	39.0%	44.4%	41.2%	24.7%	21.7%	26.0%	21.4%	25%	16.7%
Neutral	194	16	158	188	6	101	99	2	25	45	11	31	3	19	4	15	4	2	2
	20.1%	21.9%	19.0%	20.6%	11.3%	20.2%	21.1%	6.2%	19.2%	18.2%	18.6%	18.1%	17.6%	26.0%	17.4%	30.0%	28.6%	25%	33.3%
Unsatisfied [NET]	147	10	128	139	8	97	93	4	10	30	7	20	3	9	5	4	1	-	1
=====	15.2%	13.7%	15.4%	15.2%	15.1%	19.4%	19.8%	12.5%	7.7%	12.1%	11.9%	11.7%	17.6%	12.3%	21.7%	8.0%	7.1%	-	16.7%
Somewhat Unsatisfied	109	6	96	105	4	70	69	1	8	22	5	14	3	8	5	3	1	-	1
	11.3%	8.2%	11.5%	11.5%	7.5%	14.0%	14.7%	3.1%	6.2%	8.9%	8.5%	8.2%	17.6%	11.0%	21.7%	6.0%	7.1%	-	16.7%
Very Unsatisfied	38	4	32	34	4	27	24	3	2	8	2	6	-	1	-	1	-	-	-
	3.9%	5.5%	3.8%	3.7%	7.5%	5.4%	5.1%	9.4%	1.5%	3.2%	3.4%	3.5%	-	1.4%	-	2.0%	-	-	-



Q13_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	73	42	31	-	5	6	5	14	26	17	10	48	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	45	27	18	-	3	5	3	9	17	8	7	28	7	6	-	1	2	
=====	61.6%	64%	58.1%		60.0%	83.3%	60.0%	64.3%	65.4%	47%	70.0%	58.3%	77.8%	100%		100.0%	40.0%	
Very Satisfied	27	15	12	-	2	4	-	7	10	4	2	16	7	4	-	1	1	
	37.0%	36%	38.7%		40.0%	66.7%		50.0%	38.5%	24%	20.0%	33.3%	77.8%	66.7%		100.0%	20.0%	
Somewhat Satisfied	18	12	6	-	1	1	3	2	7	4	5	12	-	2	-	-	1	
	24.7%	29%	19.4%		20.0%	16.7%	60.0%	14.3%	26.9%	24%	50.0%	25.0%		33.3%			20.0%	
Neutral	19	10	9	-	2	1	2	4	4	6	2	13	2	-	-	-	2	
	26.0%	24%	29.0%		40.0%	16.7%	40.0%	28.6%	15.4%	35%	20.0%	27.1%	22.2%				40.0%	
Unsatisfied [NET]	9	5	4	-	-	-	-	1	5	3	1	7	-	-	-	-	1	
=====	12.3%	12%	12.9%					7.1%	19.2%	18%	10.0%	14.6%					20.0%	
Somewhat Unsatisfied	8	4	4	-	-	-	-	1	4	3	1	6	-	-	-	-	1	
	11.0%	9.5%	12.9%					7.1%	15.4%	18%	10.0%	12.5%					20.0%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.4%	2.4%							3.8%			2.1%						



Q13_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	23	13	10	-	1	-	1	6	10	5	2	15	4	4	-	1	2	
	100%	100%	100.0%	100%	100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%	100.0%	100%	100%	
Satisfied [NET]	14	8	6	-	1	-	1	4	6	2	2	8	3	4	-	1	1	
=====	60.9%	62%	60.0%	100%	100%	100%	66.7%	60.0%	40%	100.0%	53.3%	75.0%	100%	100.0%	100.0%	50.0%	50.0%	
Very Satisfied	9	4	5	-	-	-	-	4	3	2	1	5	3	2	-	1	1	
	39.1%	31%	50.0%					66.7%	30.0%	40%	50.0%	33.3%	75.0%	50.0%	100.0%	50.0%	50.0%	
Somewhat Satisfied	5	4	1	-	1	-	1	-	3	-	1	3	-	2	-	-	-	
	21.7%	31%	10.0%	100%	100%	100%	30.0%				50.0%	20.0%	50.0%					
Neutral	4	3	1	-	-	-	-	1	1	2	-	3	1	-	-	-	-	
	17.4%	23%	10.0%					16.7%	10.0%	40%	20.0%	25.0%						
Unsatisfied [NET]	5	2	3	-	-	-	-	1	3	1	-	4	-	-	-	-	1	
=====	21.7%	15%	30.0%					16.7%	30.0%	20%		26.7%					50.0%	
Somewhat Unsatisfied	5	2	3	-	-	-	-	1	3	1	-	4	-	-	-	-	1	
	21.7%	15%	30.0%					16.7%	30.0%	20%		26.7%					50.0%	



Q13_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	29	21	-	4	6	4	8	16	12	8	33	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	31	19	12	-	2	5	2	5	11	6	5	20	4	2	-	-	1	
=====	62.0%	66%	57.1%		50.0%	83.3%	50.0%	62.5%	68.8%	50%	62.5%	60.6%	80.0%	100%			33.3%	
Very Satisfied	18	11	7	-	2	4	-	3	7	2	1	11	4	2	-	-	-	
	36.0%	38%	33.3%		50.0%	66.7%		37.5%	43.8%	17%	12.5%	33.3%	80.0%	100%				
Somewhat Satisfied	13	8	5	-	-	1	2	2	4	4	4	9	-	-	-	-	1	
	26.0%	28%	23.8%			16.7%	50.0%	25.0%	25.0%	33%	50.0%	27.3%					33.3%	
Neutral	15	7	8	-	2	1	2	3	3	4	2	10	1	-	-	-	2	
	30.0%	24%	38.1%		50.0%	16.7%	50.0%	37.5%	18.8%	33%	25.0%	30.3%	20.0%				66.7%	
Unsatisfied [NET]	4	3	1	-	-	-	-	-	2	2	1	3	-	-	-	-	-	
=====	8.0%	10%	4.8%						12.5%	17%	12.5%	9.1%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	6.0%	6.9%	4.8%						6.2%	17%	12.5%	6.1%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.0%	3.4%							6.2%			3.0%						



Q13_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	14	11	2	-	1	1	-	1	5	5	4	8	1	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	9	7	1	-	1	1	-	-	4	3	3	6	-	-	-	-	-
=====	64.3%	64%	50.0%		100%	100%			80.0%	60%	75.0%	75.0%					
Very Satisfied	6	5	1	-	1	1	-	-	3	1	1	5	-	-	-	-	-
	42.9%	45%	50.0%		100%	100%			60.0%	20%	25.0%	62.5%					
Somewhat Satisfied	3	2	-	-	-	-	-	-	1	2	2	1	-	-	-	-	-
	21.4%	18%							20.0%	40%	50.0%	12.5%					
Neutral	4	3	1	-	-	-	-	1	1	1	-	2	1	1	-	-	-
	28.6%	27%	50.0%					100%	20.0%	20%		25.0%	100.0%	100%			
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
=====	7.1%	9.1%								20%	25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	7.1%	9.1%								20%	25.0%						



Q13_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	6	1	-	1	1	-	1	3	2	3	4	-	1	-	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%				
Satisfied [NET]	6	5	-	-	1	1	-	-	3	1	3	3	-	-	-	-	-	
=====	75.0%	83%			100%	100%			100%	50%	100.0%	75.0%						
Very Satisfied	4	4	-	-	1	1	-	-	2	-	1	3	-	-	-	-	-	
	50.0%	67%			100%	100%			66.7%		33.3%	75.0%						
Somewhat Satisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	25.0%	17%							33.3%	50%	66.7%							
Neutral	2	1	1	-	-	-	-	1	-	1	-	1	-	1	-	-	-	
	25.0%	17%	100.0%					100%		50%		25.0%		100%				



Q13_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	5	1	-	-	-	-	-	2	3	1	4	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
=====	50.0%	40%	100.0%						50.0%	67%		75.0%						
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	33.3%	20%	100.0%						50.0%	33%		50.0%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%	20%								33%		25.0%						
Neutral	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	33.3%	40%							50.0%			25.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	16.7%	20%								33%	100.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	16.7%	20%								33%	100.0%							



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	965	486	437	7	20	213	227	187	172	124	162	581	103	101	13	20	104	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	624	314	289	4	14	133	153	120	117	77	121	372	72	66	9	14	46	
=====	64.7%	65%	66.1%	57.1%	70.0%	62.4%	67.4%	64.2%	68.0%	62%	74.7%	64.0%	69.9%	65.3%	69.2%	70.0%	44.2%	
Very Satisfied	266	141	118	1	5	56	48	59	58	36	43	146	42	29	3	6	21	
	42.6%	45%	40.8%	25.0%	35.7%	42.1%	31.4%	49.2%	49.6%	47%	35.5%	39.2%	58.3%	43.9%	33.3%	42.9%	45.7%	
Somewhat Satisfied	358	173	171	3	9	77	105	61	59	41	78	226	30	37	6	8	25	
	57.4%	55%	59.2%	75.0%	64.3%	57.9%	68.6%	50.8%	50.4%	53%	64.5%	60.8%	41.7%	56.1%	66.7%	57.1%	54.3%	
Neutral	194	107	79	1	4	32	47	34	32	35	24	124	19	18	3	3	29	
	20.1%	22%	18.1%	14.3%	20.0%	15.0%	20.7%	18.2%	18.6%	28%	14.8%	21.3%	18.4%	17.8%	23.1%	15.0%	27.9%	
Unsatisfied [NET]	147	65	69	2	2	48	27	33	23	12	17	85	12	17	1	3	29	
=====	15.2%	13%	15.8%	28.6%	10.0%	22.5%	11.9%	17.6%	13.4%	9.7%	10.5%	14.6%	11.7%	16.8%	7.7%	15.0%	27.9%	
Somewhat Unsatisfied	109	46	53	1	2	31	24	24	16	10	11	62	11	12	1	1	20	
	74.1%	71%	76.8%	50.0%	100%	64.6%	88.9%	72.7%	69.6%	83%	64.7%	72.9%	91.7%	70.6%	100.0%	33.3%	69.0%	
Very Unsatisfied	38	19	16	1	-	17	3	9	7	2	6	23	1	5	-	2	9	
	25.9%	29%	23.2%	50.0%		35.4%	11.1%	27.3%	30.4%	17%	35.3%	27.1%	8.3%	29.4%		66.7%	31.0%	



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	965	167	127	89	231	70	88	98	62	1	12	170	167	184	154	287	49	147	138	212	410
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	624	116	81	59	157	48	60	54	35	1	4	124	97	118	95	188	33	101	96	135	255
=====	64.7%	69.5%	63.8%	66.3%	68.0%	68.6%	68.2%	55.1%	56.5%	100%	33.3%	72.9%	58.1%	64.1%	61.7%	65.5%	67.3%	68.7%	69.6%	63.7%	62.2%
Very Satisfied	266	46	34	32	65	16	23	23	18	1	1	49	30	54	43	88	14	47	51	55	98
	42.6%	39.7%	42.0%	54.2%	41.4%	33.3%	38.3%	42.6%	51.4%	100%	25.0%	39.5%	30.9%	45.8%	45.3%	46.8%	42.4%	46.5%	53.1%	40.7%	38.4%
Somewhat Satisfied	358	70	47	27	92	32	37	31	17	-	3	75	67	64	52	100	19	54	45	80	157
	57.4%	60.3%	58.0%	45.8%	58.6%	66.7%	61.7%	57.4%	48.6%	-	75.0%	60.5%	69.1%	54.2%	54.7%	53.2%	57.6%	53.5%	46.9%	59.3%	61.6%
Neutral	194	26	19	22	42	15	15	33	13	-	3	19	33	42	35	64	10	25	27	44	85
	20.1%	15.6%	15.0%	24.7%	18.2%	21.4%	17.0%	33.7%	21.0%	-	25.0%	11.2%	19.8%	22.8%	22.7%	22.3%	20.4%	17.0%	19.6%	20.8%	20.7%
Unsatisfied [NET]	147	25	27	8	32	7	13	11	14	-	5	27	37	24	24	35	6	21	15	33	70
=====	15.2%	15.0%	21.3%	9.0%	13.9%	10.0%	14.8%	11.2%	22.6%	-	41.7%	15.9%	22.2%	13.0%	15.6%	12.2%	12.2%	14.3%	10.9%	15.6%	17.1%
Somewhat Unsatisfied	109	20	18	3	24	7	11	8	11	-	4	24	24	21	17	23	4	15	10	25	53
	74.1%	80.0%	66.7%	37.5%	75.0%	100%	84.6%	72.7%	78.6%	-	80.0%	88.9%	64.9%	87.5%	70.8%	65.7%	66.7%	71.4%	66.7%	75.8%	75.7%
Very Unsatisfied	38	5	9	5	8	-	2	3	3	-	1	3	13	3	7	12	2	6	5	8	17
	25.9%	20.0%	33.3%	62.5%	25.0%	-	15.4%	27.3%	21.4%	-	20.0%	11.1%	35.1%	12.5%	29.2%	34.3%	33.3%	28.6%	33.3%	24.2%	24.3%



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	965	73	833	912	53	501	469	32	130	247	59	171	17	73	23	50	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	624	47	547	585	39	303	277	26	95	172	41	120	11	45	14	31	9	6	3
=====	64.7%	64.4%	65.7%	64.1%	73.6%	60.5%	59.1%	81.2%	73.1%	69.6%	69.5%	70.2%	64.7%	61.6%	60.9%	62.0%	64.3%	75%	50.0%
Very Satisfied	266	22	233	248	18	124	112	12	43	66	18	44	4	27	9	18	6	4	2
	42.6%	46.8%	42.6%	42.4%	46.2%	40.9%	40.4%	46.2%	45.3%	38.4%	43.9%	36.7%	36.4%	60.0%	64.3%	58.1%	66.7%	67%	66.7%
Somewhat Satisfied	358	25	314	337	21	179	165	14	52	106	23	76	7	18	5	13	3	2	1
	57.4%	53.2%	57.4%	57.6%	53.8%	59.1%	59.6%	53.8%	54.7%	61.6%	56.1%	63.3%	63.6%	40.0%	35.7%	41.9%	33.3%	33%	33.3%
Neutral	194	16	158	188	6	101	99	2	25	45	11	31	3	19	4	15	4	2	2
	20.1%	21.9%	19.0%	20.6%	11.3%	20.2%	21.1%	6.2%	19.2%	18.2%	18.6%	18.1%	17.6%	26.0%	17.4%	30.0%	28.6%	25%	33.3%
Unsatisfied [NET]	147	10	128	139	8	97	93	4	10	30	7	20	3	9	5	4	1	-	1
=====	15.2%	13.7%	15.4%	15.2%	15.1%	19.4%	19.8%	12.5%	7.7%	12.1%	11.9%	11.7%	17.6%	12.3%	21.7%	8.0%	7.1%	-	16.7%
Somewhat Unsatisfied	109	6	96	105	4	70	69	1	8	22	5	14	3	8	5	3	1	-	1
	74.1%	60.0%	75.0%	75.5%	50.0%	72.2%	74.2%	25.0%	80.0%	73.3%	71.4%	70.0%	100.0%	88.9%	100.0%	75.0%	100.0%	-	100%
Very Unsatisfied	38	4	32	34	4	27	24	3	2	8	2	6	-	1	-	1	-	-	-
	25.9%	40.0%	25.0%	24.5%	50.0%	27.8%	25.8%	75.0%	20.0%	26.7%	28.6%	30.0%	-	11.1%	-	25.0%	-	-	-



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	73	42	31	-	5	6	5	14	26	17	10	48	9	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	45	27	18	-	3	5	3	9	17	8	7	28	7	6	-	1	2	
=====	61.6%	64%	58.1%		60.0%	83.3%	60.0%	64.3%	65.4%	47%	70.0%	58.3%	77.8%	100%		100.0%	40.0%	
Very Satisfied	27	15	12	-	2	4	-	7	10	4	2	16	7	4	-	1	1	
	60.0%	56%	66.7%		66.7%	80.0%		77.8%	58.8%	50%	28.6%	57.1%	100.0%	66.7%		100.0%	50.0%	
Somewhat Satisfied	18	12	6	-	1	1	3	2	7	4	5	12	-	2	-	-	1	
	40.0%	44%	33.3%		33.3%	20.0%	100%	22.2%	41.2%	50%	71.4%	42.9%		33.3%			50.0%	
Neutral	19	10	9	-	2	1	2	4	4	6	2	13	2	-	-	-	2	
	26.0%	24%	29.0%		40.0%	16.7%	40.0%	28.6%	15.4%	35%	20.0%	27.1%	22.2%				40.0%	
Unsatisfied [NET]	9	5	4	-	-	-	-	1	5	3	1	7	-	-	-	-	1	
=====	12.3%	12%	12.9%					7.1%	19.2%	18%	10.0%	14.6%					20.0%	
Somewhat Unsatisfied	8	4	4	-	-	-	-	1	4	3	1	6	-	-	-	-	1	
	88.9%	80%	100.0%					100%	80.0%	100%	100.0%	85.7%					100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	11.1%	20%							20.0%			14.3%						



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	23	13	10	-	1	-	1	6	10	5	2	15	4	4	-	1	2	
	100%	100%	100.0%	100%	100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%	100.0%	100%	100%	
Satisfied [NET]	14	8	6	-	1	-	1	4	6	2	2	8	3	4	-	1	1	
=====	60.9%	62%	60.0%	100%	100%	100%	66.7%	60.0%	40%	100.0%	53.3%	75.0%	100%	100.0%	50.0%			
Very Satisfied	9	4	5	-	-	-	4	3	2	1	5	3	2	-	1	1		
	64.3%	50%	83.3%				100%	50.0%	100%	50.0%	62.5%	100.0%	50.0%		100.0%	100%		
Somewhat Satisfied	5	4	1	-	1	-	1	-	3	-	1	3	-	2	-	-		
	35.7%	50%	16.7%	100%	100%	100%	50.0%			50.0%	37.5%		50.0%					
Neutral	4	3	1	-	-	-	1	1	2	-	3	1	-	-	-	-		
	17.4%	23%	10.0%				16.7%	10.0%	40%		20.0%	25.0%						
Unsatisfied [NET]	5	2	3	-	-	-	1	3	1	-	4	-	-	-	-	1		
=====	21.7%	15%	30.0%				16.7%	30.0%	20%		26.7%					50.0%		
Somewhat Unsatisfied	5	2	3	-	-	-	1	3	1	-	4	-	-	-	-	1		
	100%	100%	100.0%				100%	100%	100%		100%					100%		



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	29	21	-	4	6	4	8	16	12	8	33	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	31	19	12	-	2	5	2	5	11	6	5	20	4	2	-	-	1	
=====	62.0%	66%	57.1%		50.0%	83.3%	50.0%	62.5%	68.8%	50%	62.5%	60.6%	80.0%	100%			33.3%	
Very Satisfied	18	11	7	-	2	4	-	3	7	2	1	11	4	2	-	-	-	
	58.1%	58%	58.3%		100%	80.0%		60.0%	63.6%	33%	20.0%	55.0%	100.0%	100%				
Somewhat Satisfied	13	8	5	-	-	1	2	2	4	4	4	9	-	-	-	-	1	
	41.9%	42%	41.7%			20.0%	100%	40.0%	36.4%	67%	80.0%	45.0%					100%	
Neutral	15	7	8	-	2	1	2	3	3	4	2	10	1	-	-	-	2	
	30.0%	24%	38.1%		50.0%	16.7%	50.0%	37.5%	18.8%	33%	25.0%	30.3%	20.0%				66.7%	
Unsatisfied [NET]	4	3	1	-	-	-	-	-	2	2	1	3	-	-	-	-	-	
=====	8.0%	10%	4.8%						12.5%	17%	12.5%	9.1%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	1	2	1	2	-	-	-	-	-	
	75.0%	67%	100.0%						50.0%	100%	100.0%	66.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	33%							50.0%			33.3%						



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	14	11	2	-	1	1	-	1	5	5	4	8	1	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	9	7	1	-	1	1	-	-	4	3	3	6	-	-	-	-	-
=====	64.3%	64%	50.0%		100%	100%			80.0%	60%	75.0%	75.0%					
Very Satisfied	6	5	1	-	1	1	-	-	3	1	1	5	-	-	-	-	-
	66.7%	71%	100.0%		100%	100%			75.0%	33%	33.3%	83.3%					
Somewhat Satisfied	3	2	-	-	-	-	-	-	1	2	2	1	-	-	-	-	-
	33.3%	29%							25.0%	67%	66.7%	16.7%					
Neutral	4	3	1	-	-	-	-	1	1	1	-	2	1	1	-	-	-
	28.6%	27%	50.0%					100%	20.0%	20%		25.0%	100.0%	100%			
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
=====	7.1%	9.1%								20%	25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	100%	100%								100%	100.0%						



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	6	1	-	1	1	-	1	3	2	3	4	-	1	-	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%				
Satisfied [NET]	6	5	-	-	1	1	-	-	3	1	3	3	-	-	-	-	-	
=====	75.0%	83%			100%	100%			100%	50%	100.0%	75.0%						
Very Satisfied	4	4	-	-	1	1	-	-	2	-	1	3	-	-	-	-	-	
	66.7%	80%			100%	100%			66.7%		33.3%	100%						
Somewhat Satisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	33.3%	20%							33.3%	100%	66.7%							
Neutral	2	1	1	-	-	-	-	1	-	1	-	1	-	1	-	-	-	
	25.0%	17%	100.0%					100%		50%		25.0%		100%				



Q13_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro bus services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	5	1	-	-	-	-	-	2	3	1	4	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
=====	50.0%	40%	100.0%						50.0%	67%		75.0%						
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	66.7%	50%	100.0%						100%	50%		66.7%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%	50%								50%		33.3%						
Neutral	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	33.3%	40%							50.0%			25.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	16.7%	20%								33%	100.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q13_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1190	584	558	7	22	260	278	215	220	169	182	734	108	129	14	20	138	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	758	365	372	3	10	143	173	136	150	130	130	465	76	82	9	14	65	
=====	63.7%	62%	66.7%	42.9%	45.5%	55.0%	62.2%	63.3%	68.2%	77%	71.4%	63.4%	70.4%	63.6%	64.3%	70.0%	47.1%	
Very Satisfied	332	164	160	1	5	63	60	60	71	66	49	190	42	38	4	7	29	
	27.9%	28%	28.7%	14.3%	22.7%	24.2%	21.6%	27.9%	32.3%	39%	26.9%	25.9%	38.9%	29.5%	28.6%	35.0%	21.0%	
Somewhat Satisfied	426	201	212	2	5	80	113	76	79	64	81	275	34	44	5	7	36	
	35.8%	34%	38.0%	28.6%	22.7%	30.8%	40.6%	35.3%	35.9%	38%	44.5%	37.5%	31.5%	34.1%	35.7%	35.0%	26.1%	
Neutral	171	99	66	-	10	33	31	30	36	25	30	102	21	18	3	2	17	
	14.4%	17%	11.8%		45.5%	12.7%	11.2%	14.0%	16.4%	15%	16.5%	13.9%	19.4%	14.0%	21.4%	10.0%	12.3%	
Unsatisfied [NET]	261	120	120	4	2	84	74	49	34	14	22	167	11	29	2	4	56	
=====	21.9%	21%	21.5%	57.1%	9.1%	32.3%	26.6%	22.8%	15.5%	8.3%	12.1%	22.8%	10.2%	22.5%	14.3%	20.0%	40.6%	
Somewhat Unsatisfied	159	72	75	1	1	45	48	28	23	10	14	107	5	20	1	2	30	
	13.4%	12%	13.4%	14.3%	4.5%	17.3%	17.3%	13.0%	10.5%	5.9%	7.7%	14.6%	4.6%	15.5%	7.1%	10.0%	21.7%	
Very Unsatisfied	102	48	45	3	1	39	26	21	11	4	8	60	6	9	1	2	26	
	8.6%	8.2%	8.1%	42.9%	4.5%	15.0%	9.4%	9.8%	5.0%	2.4%	4.4%	8.2%	5.6%	7.0%	7.1%	10.0%	18.8%	



Q13.E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1190 100%	210 100%	160 100%	126 100%	244 100%	101 100%	97 100%	130 100%	75 100%	1 100%	23 100%	226 100%	204 100%	212 100%	190 100%	354 100%	54 100.0%	159 100.0%	158 100.0%	267 100.0%	541 100.0%
Satisfied [NET] =====	758 63.7%	131 62.4%	87 54.4%	79 62.7%	161 66.0%	69 68.3%	63 64.9%	87 66.9%	54 72.0%	1 100%	14 60.9%	144 63.7%	117 57.4%	132 62.3%	116 61.1%	246 69.5%	32 59.3%	99 62.3%	105 66.5%	169 63.3%	348 64.3%
Very Satisfied	332 27.9%	65 31.0%	41 25.6%	35 27.8%	58 23.8%	29 28.7%	22 22.7%	35 26.9%	31 41.3%	1 100%	7 30.4%	59 26.1%	58 28.4%	49 23.1%	54 28.4%	109 30.8%	16 29.6%	45 28.3%	52 32.9%	81 30.3%	137 25.3%
Somewhat Satisfied	426 35.8%	66 31.4%	46 28.8%	44 34.9%	103 42.2%	40 39.6%	41 42.3%	52 40.0%	23 30.7%	- 30.4%	7 37.6%	85 28.9%	59 39.2%	83 32.6%	62 38.7%	137 29.6%	16 29.6%	54 34.0%	53 33.5%	88 33.0%	211 39.0%
Neutral	171 14.4%	26 12.4%	19 11.9%	21 16.7%	35 14.3%	16 15.8%	16 16.5%	25 19.2%	7 9.3%	- 8.7%	2 9.7%	22 12.3%	25 16.0%	34 16.8%	57 16.1%	15 27.8%	28 17.6%	19 12.0%	31 11.6%	75 13.9%	
Unsatisfied [NET] =====	261 21.9%	53 25.2%	54 33.8%	26 20.6%	48 19.7%	16 15.8%	18 18.6%	18 13.8%	14 18.7%	- 30.4%	7 26.5%	60 30.4%	62 21.7%	46 22.1%	42 14.4%	51 13.0%	7 13.0%	32 20.1%	34 21.5%	67 25.1%	118 21.8%
Somewhat Unsatisfied	159 13.4%	36 17.1%	26 16.2%	13 10.3%	33 13.5%	13 12.9%	11 11.3%	11 8.5%	6 8.0%	- 21.7%	5 16.4%	37 18.1%	37 15.6%	33 10.5%	20 9.0%	32 13.0%	7 13.0%	24 15.1%	19 12.0%	34 12.7%	74 13.7%
Very Unsatisfied	102 8.6%	17 8.1%	28 17.5%	13 10.3%	15 6.1%	3 3.0%	7 7.2%	7 5.4%	8 10.7%	- 8.7%	2 10.2%	23 12.3%	25 6.1%	13 11.6%	22 5.4%	19 5.4%	- 5.0%	8 5.0%	15 9.5%	33 12.4%	44 8.1%



Q13.E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1190	87	1029	1130	60	623	590	33	138	318	75	221	22	92	33	59	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	758	58	661	713	45	383	357	26	100	204	44	144	16	60	21	39	11	5	6
=====	63.7%	66.7%	64.2%	63.1%	75.0%	61.5%	60.5%	78.8%	72.5%	64.2%	58.7%	65.2%	72.7%	65.2%	63.6%	66.1%	57.9%	50%	66.7%
Very Satisfied	332	25	288	310	22	172	159	13	48	78	19	52	7	28	9	19	6	3	3
	27.9%	28.7%	28.0%	27.4%	36.7%	27.6%	26.9%	39.4%	34.8%	24.5%	25.3%	23.5%	31.8%	30.4%	27.3%	32.2%	31.6%	30%	33.3%
Somewhat Satisfied	426	33	373	403	23	211	198	13	52	126	25	92	9	32	12	20	5	2	3
	35.8%	37.9%	36.2%	35.7%	38.3%	33.9%	33.6%	39.4%	37.7%	39.6%	33.3%	41.6%	40.9%	34.8%	36.4%	33.9%	26.3%	20%	33.3%
Neutral	171	10	145	164	7	78	76	2	25	45	13	29	3	16	5	11	7	4	3
	14.4%	11.5%	14.1%	14.5%	11.7%	12.5%	12.9%	6.1%	18.1%	14.2%	17.3%	13.1%	13.6%	17.4%	15.2%	18.6%	36.8%	40%	33.3%
Unsatisfied [NET]	261	19	223	253	8	162	157	5	13	69	18	48	3	16	7	9	1	1	-
=====	21.9%	21.8%	21.7%	22.4%	13.3%	26.0%	26.6%	15.2%	9.4%	21.7%	24.0%	21.7%	13.6%	17.4%	21.2%	15.3%	5.3%	10%	
Somewhat Unsatisfied	159	12	136	155	4	88	87	1	11	49	14	32	3	10	5	5	1	1	-
	13.4%	13.8%	13.2%	13.7%	6.7%	14.1%	14.7%	3.0%	8.0%	15.4%	18.7%	14.5%	13.6%	10.9%	15.2%	8.5%	5.3%	10%	
Very Unsatisfied	102	7	87	98	4	74	70	4	2	20	4	16	-	6	2	4	-	-	-
	8.6%	8.0%	8.5%	8.7%	6.7%	11.9%	11.9%	12.1%	1.4%	6.3%	5.3%	7.2%		6.5%	6.1%	6.8%			



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 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	92	51	41	-	7	8	7	14	34	22	12	65	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	31	29	-	2	5	2	9	25	17	7	42	8	6	-	1	2	
=====	65.2%	61%	70.7%		28.6%	62.5%	28.6%	64.3%	73.5%	77%	58.3%	64.6%	88.9%	85.7%		100.0%	40.0%	
Very Satisfied	28	13	15	-	-	3	-	5	13	7	3	17	7	5	-	1	1	
	30.4%	25%	36.6%			37.5%		35.7%	38.2%	32%	25.0%	26.2%	77.8%	71.4%		100.0%	20.0%	
Somewhat Satisfied	32	18	14	-	2	2	2	4	12	10	4	25	1	1	-	-	1	
	34.8%	35%	34.1%		28.6%	25.0%	28.6%	28.6%	35.3%	45%	33.3%	38.5%	11.1%	14.3%			20.0%	
Neutral	16	10	6	-	3	1	1	3	4	4	4	12	-	-	-	-	1	
	17.4%	20%	14.6%		42.9%	12.5%	14.3%	21.4%	11.8%	18%	33.3%	18.5%					20.0%	
Unsatisfied [NET]	16	10	6	-	2	2	4	2	5	1	1	11	1	1	-	-	2	
=====	17.4%	20%	14.6%		28.6%	25.0%	57.1%	14.3%	14.7%	4.5%	8.3%	16.9%	11.1%	14.3%			40.0%	
Somewhat Unsatisfied	10	7	3	-	1	1	3	1	3	1	-	7	-	1	-	-	2	
	10.9%	14%	7.3%		14.3%	12.5%	42.9%	7.1%	8.8%	4.5%		10.8%		14.3%			40.0%	
Very Unsatisfied	6	3	3	-	1	1	1	1	2	-	1	4	1	-	-	-	-	
	6.5%	5.9%	7.3%		14.3%	12.5%	14.3%	7.1%	5.9%		8.3%	6.2%	11.1%					



Q13_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	33	19	14	-	3	1	2	6	14	7	2	24	4	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	10	11	-	-	1	1	4	10	5	1	16	4	4	-	1	-	
=====	63.6%	53%	78.6%			100%	50.0%	66.7%	71.4%	71%	50.0%	66.7%	100.0%	80.0%		100.0%		
Very Satisfied	9	4	5	-	-	-	-	3	4	2	1	6	3	3	-	1	-	
	27.3%	21%	35.7%					50.0%	28.6%	29%	50.0%	25.0%	75.0%	60.0%		100.0%		
Somewhat Satisfied	12	6	6	-	-	1	1	1	6	3	-	10	1	1	-	-	-	
	36.4%	32%	42.9%			100%	50.0%	16.7%	42.9%	43%		41.7%	25.0%	20.0%				
Neutral	5	4	1	-	1	-	-	1	1	2	1	4	-	-	-	-	-	
	15.2%	21%	7.1%		33.3%			16.7%	7.1%	29%	50.0%	16.7%						
Unsatisfied [NET]	7	5	2	-	2	-	1	1	3	-	-	4	-	1	-	-	2	
=====	21.2%	26%	14.3%		66.7%		50.0%	16.7%	21.4%			16.7%		20.0%			100%	
Somewhat Unsatisfied	5	4	1	-	1	-	1	1	2	-	-	2	-	1	-	-	2	
	15.2%	21%	7.1%		33.3%		50.0%	16.7%	14.3%			8.3%		20.0%			100%	
Very Unsatisfied	2	1	1	-	1	-	-	-	1	-	-	2	-	-	-	-	-	
	6.1%	5.3%	7.1%		33.3%				7.1%			8.3%						



Q13_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	59	32	27	-	4	7	5	8	20	15	10	41	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	21	18	-	2	4	1	5	15	12	6	26	4	2	-	-	2	
=====	66.1%	66%	66.7%		50.0%	57.1%	20.0%	62.5%	75.0%	80%	60.0%	63.4%	80.0%	100%			66.7%	
Very Satisfied	19	9	10	-	-	3	-	2	9	5	2	11	4	2	-	-	1	
	32.2%	28%	37.0%			42.9%		25.0%	45.0%	33%	20.0%	26.8%	80.0%	100%			33.3%	
Somewhat Satisfied	20	12	8	-	2	1	1	3	6	7	4	15	-	-	-	-	1	
	33.9%	38%	29.6%		50.0%	14.3%	20.0%	37.5%	30.0%	47%	40.0%	36.6%					33.3%	
Neutral	11	6	5	-	2	1	1	2	3	2	3	8	-	-	-	-	1	
	18.6%	19%	18.5%		50.0%	14.3%	20.0%	25.0%	15.0%	13%	30.0%	19.5%					33.3%	
Unsatisfied [NET]	9	5	4	-	-	2	3	1	2	1	1	7	1	-	-	-	-	
=====	15.3%	16%	14.8%			28.6%	60.0%	12.5%	10.0%	6.7%	10.0%	17.1%	20.0%					
Somewhat Unsatisfied	5	3	2	-	-	1	2	-	1	1	-	5	-	-	-	-	-	
	8.5%	9.4%	7.4%			14.3%	40.0%		5.0%	6.7%		12.2%						
Very Unsatisfied	4	2	2	-	-	1	1	1	1	-	1	2	1	-	-	-	-	
	6.8%	6.2%	7.4%			14.3%	20.0%	12.5%	5.0%		10.0%	4.9%	20.0%					



Q13_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	19	14	4	-	1	-	1	1	7	7	6	10	2	1	-	-	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	
Satisfied [NET]	11	6	4	-	-	-	1	-	3	6	4	6	-	1	-	-	
=====	57.9%	43%	100.0%	-	-	-	100%	-	42.9%	86%	66.7%	60.0%	-	100%	-	-	
Very Satisfied	6	2	4	-	-	-	1	-	1	4	1	4	-	1	-	-	
	31.6%	14%	100.0%	-	-	-	100%	-	14.3%	57%	16.7%	40.0%	-	100%	-	-	
Somewhat Satisfied	5	4	-	-	-	-	-	-	2	2	3	2	-	-	-	-	
	26.3%	29%	-	-	-	-	-	-	28.6%	29%	50.0%	20.0%	-	-	-	-	
Neutral	7	7	-	-	1	-	-	1	3	1	2	3	2	-	-	-	
	36.8%	50%	-	-	100%	-	-	100%	42.9%	14%	33.3%	30.0%	100.0%	-	-	-	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	
=====	5.3%	7.1%	-	-	-	-	-	-	14.3%	-	-	10.0%	-	-	-	-	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	
	5.3%	7.1%	-	-	-	-	-	-	14.3%	-	-	10.0%	-	-	-	-	



Q13_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	8	1	-	1	-	-	1	5	3	4	4	1	1	-	-	-	
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%	100.0%	100%				
Satisfied [NET]	5	3	1	-	-	-	-	-	2	3	3	1	-	1	-	-	-	
=====	50.0%	38%	100.0%						40.0%	100%	75.0%	25.0%		100%				
Very Satisfied	3	2	1	-	-	-	-	-	1	2	1	1	-	1	-	-	-	
	30.0%	25%	100.0%						20.0%	67%	25.0%	25.0%		100%				
Somewhat Satisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	20.0%	12%							20.0%	33%	50.0%							
Neutral	4	4	-	-	1	-	-	1	2	-	1	2	1	-	-	-	-	
	40.0%	50%			100%			100%	40.0%		25.0%	50.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	10.0%	12%							20.0%			25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	10.0%	12%							20.0%			25.0%						



Q13_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	-	2	4	2	6	1	-	-	-	-	
	100%	100%	100.0%				100%		100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	6	3	3	-	-	-	1	-	1	3	1	5	-	-	-	-	-	
=====	66.7%	50%	100.0%				100%		50.0%	75%	50.0%	83.3%						
Very Satisfied	3	-	3	-	-	-	1	-	-	2	-	3	-	-	-	-	-	
	33.3%		100.0%				100%			50%		50.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	1	1	2	-	-	-	-	-	
	33.3%	50%							50.0%	25%	50.0%	33.3%						
Neutral	3	3	-	-	-	-	-	-	1	1	1	1	1	-	-	-	-	
	33.3%	50%							50.0%	25%	50.0%	16.7%	100.0%					



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1190	584	558	7	22	260	278	215	220	169	182	734	108	129	14	20	138	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	758	365	372	3	10	143	173	136	150	130	130	465	76	82	9	14	65	
=====	63.7%	62%	66.7%	42.9%	45.5%	55.0%	62.2%	63.3%	68.2%	77%	71.4%	63.4%	70.4%	63.6%	64.3%	70.0%	47.1%	
Very Satisfied	332	164	160	1	5	63	60	60	71	66	49	190	42	38	4	7	29	
	43.8%	45%	43.0%	33.3%	50.0%	44.1%	34.7%	44.1%	47.3%	51%	37.7%	40.9%	55.3%	46.3%	44.4%	50.0%	44.6%	
Somewhat Satisfied	426	201	212	2	5	80	113	76	79	64	81	275	34	44	5	7	36	
	56.2%	55%	57.0%	66.7%	50.0%	55.9%	65.3%	55.9%	52.7%	49%	62.3%	59.1%	44.7%	53.7%	55.6%	50.0%	55.4%	
Neutral	171	99	66	-	10	33	31	30	36	25	30	102	21	18	3	2	17	
	14.4%	17%	11.8%		45.5%	12.7%	11.2%	14.0%	16.4%	15%	16.5%	13.9%	19.4%	14.0%	21.4%	10.0%	12.3%	
Unsatisfied [NET]	261	120	120	4	2	84	74	49	34	14	22	167	11	29	2	4	56	
=====	21.9%	21%	21.5%	57.1%	9.1%	32.3%	26.6%	22.8%	15.5%	8.3%	12.1%	22.8%	10.2%	22.5%	14.3%	20.0%	40.6%	
Somewhat Unsatisfied	159	72	75	1	1	45	48	28	23	10	14	107	5	20	1	2	30	
	60.9%	60%	62.5%	25.0%	50.0%	53.6%	64.9%	57.1%	67.6%	71%	63.6%	64.1%	45.5%	69.0%	50.0%	50.0%	53.6%	
Very Unsatisfied	102	48	45	3	1	39	26	21	11	4	8	60	6	9	1	2	26	
	39.1%	40%	37.5%	75.0%	50.0%	46.4%	35.1%	42.9%	32.4%	29%	36.4%	35.9%	54.5%	31.0%	50.0%	50.0%	46.4%	



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1190 100%	210 100%	160 100%	126 100%	244 100%	101 100%	97 100%	130 100%	75 100%	1 100%	23 100%	226 100%	204 100%	212 100%	190 100%	354 100%	54 100.0%	159 100.0%	158 100.0%	267 100.0%	541 100.0%
Satisfied [NET] =====	758 63.7%	131 62.4%	87 54.4%	79 62.7%	161 66.0%	69 68.3%	63 64.9%	87 66.9%	54 72.0%	1 100%	14 60.9%	144 63.7%	117 57.4%	132 62.3%	116 61.1%	246 69.5%	32 59.3%	99 62.3%	105 66.5%	169 63.3%	348 64.3%
Very Satisfied	332 43.8%	65 49.6%	41 47.1%	35 44.3%	58 36.0%	29 42.0%	22 34.9%	35 40.2%	31 57.4%	1 100%	7 50.0%	59 41.0%	58 49.6%	49 37.1%	54 46.6%	109 44.3%	16 50.0%	45 45.5%	52 49.5%	81 47.9%	137 39.4%
Somewhat Satisfied	426 56.2%	66 50.4%	46 52.9%	44 55.7%	103 64.0%	40 58.0%	41 65.1%	52 59.8%	23 42.6%	- 50.0%	7 59.0%	85 50.4%	59 62.9%	83 53.4%	62 55.7%	137 50.0%	16 50.0%	54 54.5%	53 50.5%	88 52.1%	211 60.6%
Neutral	171 14.4%	26 12.4%	19 11.9%	21 16.7%	35 14.3%	16 15.8%	16 16.5%	25 19.2%	7 9.3%	- 8.7%	2 9.7%	22 12.3%	25 16.0%	34 16.8%	32 16.1%	57 16.1%	15 27.8%	28 17.6%	19 12.0%	31 11.6%	75 13.9%
Unsatisfied [NET] =====	261 21.9%	53 25.2%	54 33.8%	26 20.6%	48 19.7%	16 15.8%	18 18.6%	18 13.8%	14 18.7%	- 30.4%	7 26.5%	60 30.4%	62 21.7%	46 22.1%	42 14.4%	51 13.0%	7 13.0%	32 20.1%	34 21.5%	67 25.1%	118 21.8%
Somewhat Unsatisfied	159 60.9%	36 67.9%	26 48.1%	13 50.0%	33 68.8%	13 81.2%	11 61.1%	11 61.1%	6 42.9%	- 71.4%	5 61.7%	37 59.7%	37 71.7%	33 47.6%	20 62.7%	32 100.0%	7 100.0%	24 75.0%	19 55.9%	34 50.7%	74 62.7%
Very Unsatisfied	102 39.1%	17 32.1%	28 51.9%	13 50.0%	15 31.2%	3 18.8%	7 38.9%	7 38.9%	8 57.1%	- 28.6%	2 38.3%	23 40.3%	25 28.3%	13 52.4%	22 37.3%	19 37.3%	- 25.0%	8 25.0%	15 44.1%	33 49.3%	44 37.3%



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1190	87	1029	1130	60	623	590	33	138	318	75	221	22	92	33	59	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	758	58	661	713	45	383	357	26	100	204	44	144	16	60	21	39	11	5	6
=====	63.7%	66.7%	64.2%	63.1%	75.0%	61.5%	60.5%	78.8%	72.5%	64.2%	58.7%	65.2%	72.7%	65.2%	63.6%	66.1%	57.9%	50%	66.7%
Very Satisfied	332	25	288	310	22	172	159	13	48	78	19	52	7	28	9	19	6	3	3
	43.8%	43.1%	43.6%	43.5%	48.9%	44.9%	44.5%	50.0%	48.0%	38.2%	43.2%	36.1%	43.8%	46.7%	42.9%	48.7%	54.5%	60%	50.0%
Somewhat Satisfied	426	33	373	403	23	211	198	13	52	126	25	92	9	32	12	20	5	2	3
	56.2%	56.9%	56.4%	56.5%	51.1%	55.1%	55.5%	50.0%	52.0%	61.8%	56.8%	63.9%	56.2%	53.3%	57.1%	51.3%	45.5%	40%	50.0%
Neutral	171	10	145	164	7	78	76	2	25	45	13	29	3	16	5	11	7	4	3
	14.4%	11.5%	14.1%	14.5%	11.7%	12.5%	12.9%	6.1%	18.1%	14.2%	17.3%	13.1%	13.6%	17.4%	15.2%	18.6%	36.8%	40%	33.3%
Unsatisfied [NET]	261	19	223	253	8	162	157	5	13	69	18	48	3	16	7	9	1	1	-
=====	21.9%	21.8%	21.7%	22.4%	13.3%	26.0%	26.6%	15.2%	9.4%	21.7%	24.0%	21.7%	13.6%	17.4%	21.2%	15.3%	5.3%	10%	
Somewhat Unsatisfied	159	12	136	155	4	88	87	1	11	49	14	32	3	10	5	5	1	1	-
	60.9%	63.2%	61.0%	61.3%	50.0%	54.3%	55.4%	20.0%	84.6%	71.0%	77.8%	66.7%	100.0%	62.5%	71.4%	55.6%	100.0%	100%	
Very Unsatisfied	102	7	87	98	4	74	70	4	2	20	4	16	-	6	2	4	-	-	-
	39.1%	36.8%	39.0%	38.7%	50.0%	45.7%	44.6%	80.0%	15.4%	29.0%	22.2%	33.3%		37.5%	28.6%	44.4%			



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	92	51	41	-	7	8	7	14	34	22	12	65	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	60	31	29	-	2	5	2	9	25	17	7	42	8	6	-	1	2	
=====	65.2%	61%	70.7%		28.6%	62.5%	28.6%	64.3%	73.5%	77%	58.3%	64.6%	88.9%	85.7%		100.0%	40.0%	
Very Satisfied	28	13	15	-	-	3	-	5	13	7	3	17	7	5	-	1	1	
	46.7%	42%	51.7%			60.0%		55.6%	52.0%	41%	42.9%	40.5%	87.5%	83.3%		100.0%	50.0%	
Somewhat Satisfied	32	18	14	-	2	2	2	4	12	10	4	25	1	1	-	-	1	
	53.3%	58%	48.3%		100%	40.0%	100%	44.4%	48.0%	59%	57.1%	59.5%	12.5%	16.7%			50.0%	
Neutral	16	10	6	-	3	1	1	3	4	4	4	12	-	-	-	-	1	
	17.4%	20%	14.6%		42.9%	12.5%	14.3%	21.4%	11.8%	18%	33.3%	18.5%					20.0%	
Unsatisfied [NET]	16	10	6	-	2	2	4	2	5	1	1	11	1	1	-	-	2	
=====	17.4%	20%	14.6%		28.6%	25.0%	57.1%	14.3%	14.7%	4.5%	8.3%	16.9%	11.1%	14.3%			40.0%	
Somewhat Unsatisfied	10	7	3	-	1	1	3	1	3	1	-	7	-	1	-	-	2	
	62.5%	70%	50.0%		50.0%	50.0%	75.0%	50.0%	60.0%	100%		63.6%		100%			100%	
Very Unsatisfied	6	3	3	-	1	1	1	1	2	-	1	4	1	-	-	-	-	
	37.5%	30%	50.0%		50.0%	50.0%	25.0%	50.0%	40.0%		100.0%	36.4%	100.0%					



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	33	19	14	-	3	1	2	6	14	7	2	24	4	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	10	11	-	-	1	1	4	10	5	1	16	4	4	-	1	-	
=====	63.6%	53%	78.6%			100%	50.0%	66.7%	71.4%	71%	50.0%	66.7%	100.0%	80.0%		100.0%		
Very Satisfied	9	4	5	-	-	-	-	3	4	2	1	6	3	3	-	1	-	
	42.9%	40%	45.5%					75.0%	40.0%	40%	100.0%	37.5%	75.0%	75.0%		100.0%		
Somewhat Satisfied	12	6	6	-	-	1	1	1	6	3	-	10	1	1	-	-	-	
	57.1%	60%	54.5%			100%	100%	25.0%	60.0%	60%		62.5%	25.0%	25.0%				
Neutral	5	4	1	-	1	-	-	1	1	2	1	4	-	-	-	-	-	
	15.2%	21%	7.1%		33.3%			16.7%	7.1%	29%	50.0%	16.7%						
Unsatisfied [NET]	7	5	2	-	2	-	1	1	3	-	-	4	-	1	-	-	2	
=====	21.2%	26%	14.3%		66.7%		50.0%	16.7%	21.4%			16.7%		20.0%			100%	
Somewhat Unsatisfied	5	4	1	-	1	-	1	1	2	-	-	2	-	1	-	-	2	
	71.4%	80%	50.0%		50.0%		100%	100%	66.7%			50.0%		100%			100%	
Very Unsatisfied	2	1	1	-	1	-	-	-	1	-	-	2	-	-	-	-	-	
	28.6%	20%	50.0%		50.0%				33.3%			50.0%						



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	59	32	27	-	4	7	5	8	20	15	10	41	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	21	18	-	2	4	1	5	15	12	6	26	4	2	-	-	2	
=====	66.1%	66%	66.7%		50.0%	57.1%	20.0%	62.5%	75.0%	80%	60.0%	63.4%	80.0%	100%			66.7%	
Very Satisfied	19	9	10	-	-	3	-	2	9	5	2	11	4	2	-	-	1	
	48.7%	43%	55.6%			75.0%		40.0%	60.0%	42%	33.3%	42.3%	100.0%	100%			50.0%	
Somewhat Satisfied	20	12	8	-	2	1	1	3	6	7	4	15	-	-	-	-	1	
	51.3%	57%	44.4%		100%	25.0%	100%	60.0%	40.0%	58%	66.7%	57.7%					50.0%	
Neutral	11	6	5	-	2	1	1	2	3	2	3	8	-	-	-	-	1	
	18.6%	19%	18.5%		50.0%	14.3%	20.0%	25.0%	15.0%	13%	30.0%	19.5%					33.3%	
Unsatisfied [NET]	9	5	4	-	-	2	3	1	2	1	1	7	1	-	-	-	-	
=====	15.3%	16%	14.8%			28.6%	60.0%	12.5%	10.0%	6.7%	10.0%	17.1%	20.0%					
Somewhat Unsatisfied	5	3	2	-	-	1	2	-	1	1	-	5	-	-	-	-	-	
	55.6%	60%	50.0%			50.0%	66.7%		50.0%	100%		71.4%						
Very Unsatisfied	4	2	2	-	-	1	1	1	1	-	1	2	1	-	-	-	-	
	44.4%	40%	50.0%			50.0%	33.3%	100%	50.0%		100.0%	28.6%	100.0%					



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	19	14	4	-	1	-	1	1	7	7	6	10	2	1	-	-	-
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	-
Satisfied [NET]	11	6	4	-	-	-	1	-	3	6	4	6	-	1	-	-	-
=====	57.9%	43%	100.0%	-	-	-	100%	-	42.9%	86%	66.7%	60.0%	-	100%	-	-	-
Very Satisfied	6	2	4	-	-	-	1	-	1	4	1	4	-	1	-	-	-
	54.5%	33%	100.0%	-	-	-	100%	-	33.3%	67%	25.0%	66.7%	-	100%	-	-	-
Somewhat Satisfied	5	4	-	-	-	-	-	-	2	2	3	2	-	-	-	-	-
	45.5%	67%	-	-	-	-	-	-	66.7%	33%	75.0%	33.3%	-	-	-	-	-
Neutral	7	7	-	-	1	-	-	1	3	1	2	3	2	-	-	-	-
	36.8%	50%	-	-	100%	-	-	100%	42.9%	14%	33.3%	30.0%	100.0%	-	-	-	-
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
=====	5.3%	7.1%	-	-	-	-	-	-	14.3%	-	-	10.0%	-	-	-	-	-
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	100%	100%	-	-	-	-	-	-	100%	-	-	100%	-	-	-	-	-



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	8	1	-	1	-	-	1	5	3	4	4	1	1	-	-	-	
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%	100.0%	100%				
Satisfied [NET]	5	3	1	-	-	-	-	-	2	3	3	1	-	1	-	-	-	
=====	50.0%	38%	100.0%						40.0%	100%	75.0%	25.0%		100%				
Very Satisfied	3	2	1	-	-	-	-	-	1	2	1	1	-	1	-	-	-	
	60.0%	67%	100.0%						50.0%	67%	33.3%	100%		100%				
Somewhat Satisfied	2	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	
	40.0%	33%							50.0%	33%	66.7%							
Neutral	4	4	-	-	1	-	-	1	2	-	1	2	1	-	-	-	-	
	40.0%	50%			100%			100%	40.0%		25.0%	50.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	10.0%	12%							20.0%			25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%	100%							100%			100%						



Q13_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Quality of Metro rail services in Arlington
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	9	6	3	-	-	-	1	-	2	4	2	6	1	-	-	-	-	
	100%	100%	100.0%				100%		100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	6	3	3	-	-	-	1	-	1	3	1	5	-	-	-	-	-	
=====	66.7%	50%	100.0%				100%		50.0%	75%	50.0%	83.3%						
Very Satisfied	3	-	3	-	-	-	1	-	-	2	-	3	-	-	-	-	-	
	50.0%		100.0%				100%			67%		60.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	1	1	2	-	-	-	-	-	
	50.0%	100%							100%	33%	100.0%	40.0%						
Neutral	3	3	-	-	-	-	-	-	1	1	1	1	1	-	-	-	-	
	33.3%	50%							50.0%	25%	50.0%	16.7%	100.0%					



Q13_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1279	610	618	8	22	261	294	237	248	191	191	795	113	137	15	20	152
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	886	445	415	2	15	178	208	161	179	131	138	548	89	99	9	10	82
=====	69.3%	73%	67.2%	25.0%	68.2%	68.2%	70.7%	67.9%	72.2%	69%	72.3%	68.9%	78.8%	72.3%	60.0%	50.0%	53.9%
Very Satisfied	382	199	172	1	6	87	81	73	80	48	67	220	49	39	3	4	35
	29.9%	33%	27.8%	12.5%	27.3%	33.3%	27.6%	30.8%	32.3%	25%	35.1%	27.7%	43.4%	28.5%	20.0%	20.0%	23.0%
Somewhat Satisfied	504	246	243	1	9	91	127	88	99	83	71	328	40	60	6	6	47
	39.4%	40%	39.3%	12.5%	40.9%	34.9%	43.2%	37.1%	39.9%	43%	37.2%	41.3%	35.4%	43.8%	40.0%	30.0%	30.9%
Neutral	155	68	80	3	4	37	38	28	23	18	24	89	16	17	2	3	22
	12.1%	11%	12.9%	37.5%	18.2%	14.2%	12.9%	11.8%	9.3%	9.4%	12.6%	11.2%	14.2%	12.4%	13.3%	15.0%	14.5%
Unsatisfied [NET]	238	97	123	3	3	46	48	48	46	42	29	158	8	21	4	7	48
=====	18.6%	16%	19.9%	37.5%	13.6%	17.6%	16.3%	20.3%	18.5%	22%	15.2%	19.9%	7.1%	15.3%	26.7%	35.0%	31.6%
Somewhat Unsatisfied	174	68	95	2	2	35	40	33	29	32	23	120	5	16	3	3	28
	13.6%	11%	15.4%	25.0%	9.1%	13.4%	13.6%	13.9%	11.7%	17%	12.0%	15.1%	4.4%	11.7%	20.0%	15.0%	18.4%
Very Unsatisfied	64	29	28	1	1	11	8	15	17	10	6	38	3	5	1	4	20
	5.0%	4.8%	4.5%	12.5%	4.5%	4.2%	2.7%	6.3%	6.9%	5.2%	3.1%	4.8%	2.7%	3.6%	6.7%	20.0%	13.2%



Q13.F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1279	217	170	130	271	111	106	147	77	1	25	236	211	224	203	401	55	169	165	281	597
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	886	158	112	89	185	78	78	103	53	1	15	173	144	161	142	263	36	121	110	199	415
=====	69.3%	72.8%	65.9%	68.5%	68.3%	70.3%	73.6%	70.1%	68.8%	100%	60.0%	73.3%	68.2%	71.9%	70.0%	65.6%	65.5%	71.6%	66.7%	70.8%	69.5%
Very Satisfied	382	66	44	39	79	35	30	47	25	1	5	78	61	73	58	110	17	63	46	82	171
	29.9%	30.4%	25.9%	30.0%	29.2%	31.5%	28.3%	32.0%	32.5%	100%	20.0%	33.1%	28.9%	32.6%	28.6%	27.4%	30.9%	37.3%	27.9%	29.2%	28.6%
Somewhat Satisfied	504	92	68	50	106	43	48	56	28	-	10	95	83	88	84	153	19	58	64	117	244
	39.4%	42.4%	40.0%	38.5%	39.1%	38.7%	45.3%	38.1%	36.4%	-	40.0%	40.3%	39.3%	39.3%	41.4%	38.2%	34.5%	34.3%	38.8%	41.6%	40.9%
Neutral	155	23	20	10	35	10	20	22	9	-	1	26	24	32	18	54	9	21	22	36	63
	12.1%	10.6%	11.8%	7.7%	12.9%	9.0%	18.9%	15.0%	11.7%	-	4.0%	11.0%	11.4%	14.3%	8.9%	13.5%	16.4%	12.4%	13.3%	12.8%	10.6%
Unsatisfied [NET]	238	36	38	31	51	23	8	22	15	-	9	37	43	31	43	84	10	27	33	46	119
=====	18.6%	16.6%	22.4%	23.8%	18.8%	20.7%	7.5%	15.0%	19.5%	-	36.0%	15.7%	20.4%	13.8%	21.2%	20.9%	18.2%	16.0%	20.0%	16.4%	19.9%
Somewhat Unsatisfied	174	33	25	22	35	18	8	16	12	-	4	30	32	24	29	59	6	19	25	31	92
	13.6%	15.2%	14.7%	16.9%	12.9%	16.2%	7.5%	10.9%	15.6%	-	16.0%	12.7%	15.2%	10.7%	14.3%	14.7%	10.9%	11.2%	15.2%	11.0%	15.4%
Very Unsatisfied	64	3	13	9	16	5	-	6	3	-	5	7	11	7	14	25	4	8	8	15	27
	5.0%	1.4%	7.6%	6.9%	5.9%	4.5%	-	4.1%	3.9%	-	20.0%	3.0%	5.2%	3.1%	6.9%	6.2%	7.3%	4.7%	4.8%	5.3%	4.5%



Q13.F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1279	97	1107	1219	60	684	651	33	137	338	84	232	22	98	34	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	886	56	784	843	43	462	438	24	100	236	54	166	16	71	24	47	17	11	6
=====	69.3%	57.7%	70.8%	69.2%	71.7%	67.5%	67.3%	72.7%	73.0%	69.8%	64.3%	71.6%	72.7%	72.4%	70.6%	73.4%	77.3%	92%	60.0%
Very Satisfied	382	21	345	357	25	194	177	17	43	104	24	74	6	36	12	24	5	2	3
	29.9%	21.6%	31.2%	29.3%	41.7%	28.4%	27.2%	51.5%	31.4%	30.8%	28.6%	31.9%	27.3%	36.7%	35.3%	37.5%	22.7%	17%	30.0%
Somewhat Satisfied	504	35	439	486	18	268	261	7	57	132	30	92	10	35	12	23	12	9	3
	39.4%	36.1%	39.7%	39.9%	30.0%	39.2%	40.1%	21.2%	41.6%	39.1%	35.7%	39.7%	45.5%	35.7%	35.3%	35.9%	54.5%	75%	30.0%
Neutral	155	12	135	150	5	78	76	2	27	34	10	22	2	13	5	8	3	-	3
	12.1%	12.4%	12.2%	12.3%	8.3%	11.4%	11.7%	6.1%	19.7%	10.1%	11.9%	9.5%	9.1%	13.3%	14.7%	12.5%	13.6%	-	30.0%
Unsatisfied [NET]	238	29	188	226	12	144	137	7	10	68	20	44	4	14	5	9	2	1	1
=====	18.6%	29.9%	17.0%	18.5%	20.0%	21.1%	21.0%	21.2%	7.3%	20.1%	23.8%	19.0%	18.2%	14.3%	14.7%	14.1%	9.1%	8.3%	10.0%
Somewhat Unsatisfied	174	15	146	165	9	104	100	4	7	52	14	34	4	9	3	6	2	1	1
	13.6%	15.5%	13.2%	13.5%	15.0%	15.2%	15.4%	12.1%	5.1%	15.4%	16.7%	14.7%	18.2%	9.2%	8.8%	9.4%	9.1%	8.3%	10.0%
Very Unsatisfied	64	14	42	61	3	40	37	3	3	16	6	10	-	5	2	3	-	-	-
	5.0%	14.4%	3.8%	5.0%	5.0%	5.8%	5.7%	9.1%	2.2%	4.7%	7.1%	4.3%	-	5.1%	5.9%	4.7%	-	-	-



Q13_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	98	53	45	-	7	8	7	18	35	23	12	72	8	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	71	37	34	-	4	6	5	14	25	17	9	50	8	6	-	1	3	
=====	72.4%	70%	75.6%		57.1%	75.0%	71.4%	77.8%	71.4%	74%	75.0%	69.4%	100.0%	85.7%		100.0%	60.0%	
Very Satisfied	36	15	21	-	1	4	4	8	14	5	4	24	5	6	-	-	1	
	36.7%	28%	46.7%		14.3%	50.0%	57.1%	44.4%	40.0%	22%	33.3%	33.3%	62.5%	85.7%			20.0%	
Somewhat Satisfied	35	22	13	-	3	2	1	6	11	12	5	26	3	-	-	1	2	
	35.7%	42%	28.9%		42.9%	25.0%	14.3%	33.3%	31.4%	52%	41.7%	36.1%	37.5%			100.0%	40.0%	
Neutral	13	8	5	-	3	1	2	3	2	2	1	11	-	-	-	-	1	
	13.3%	15%	11.1%		42.9%	12.5%	28.6%	16.7%	5.7%	8.7%	8.3%	15.3%					20.0%	
Unsatisfied [NET]	14	8	6	-	-	1	-	1	8	4	2	11	-	1	-	-	1	
=====	14.3%	15%	13.3%			12.5%		5.6%	22.9%	17%	16.7%	15.3%		14.3%			20.0%	
Somewhat Unsatisfied	9	6	3	-	-	1	-	1	4	3	2	8	-	-	-	-	-	
	9.2%	11%	6.7%			12.5%		5.6%	11.4%	13%	16.7%	11.1%						
Very Unsatisfied	5	2	3	-	-	-	-	-	4	1	-	3	-	1	-	-	1	
	5.1%	3.8%	6.7%						11.4%	4.3%		4.2%		14.3%			20.0%	



Q13_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	34	19	15	-	3	1	2	6	15	7	2	25	4	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	24	13	11	-	3	1	1	4	11	4	2	17	4	4	-	1	1	
=====	70.6%	68%	73.3%		100%	100%	50.0%	66.7%	73.3%	57%	100.0%	68.0%	100.0%	80.0%		100.0%	50.0%	
Very Satisfied	12	5	7	-	1	-	1	3	5	2	-	7	3	4	-	-	1	
	35.3%	26%	46.7%		33.3%		50.0%	50.0%	33.3%	29%		28.0%	75.0%	80.0%			50.0%	
Somewhat Satisfied	12	8	4	-	2	1	-	1	6	2	2	10	1	-	-	1	-	
	35.3%	42%	26.7%		66.7%	100%		16.7%	40.0%	29%	100.0%	40.0%	25.0%			100.0%		
Neutral	5	3	2	-	-	-	1	2	1	1	-	4	-	-	-	-	1	
	14.7%	16%	13.3%				50.0%	33.3%	6.7%	14%		16.0%					50.0%	
Unsatisfied [NET]	5	3	2	-	-	-	-	-	3	2	-	4	-	1	-	-	-	
=====	14.7%	16%	13.3%						20.0%	29%		16.0%		20.0%				
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	8.8%	11%	6.7%						6.7%	29%		12.0%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	5.9%	5.3%	6.7%						13.3%			4.0%		20.0%				



Q13_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	64	34	30	-	4	7	5	12	20	16	10	47	4	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	47	24	23	-	1	5	4	10	14	13	7	33	4	2	-	-	2
=====	73.4%	71%	76.7%		25.0%	71.4%	80.0%	83.3%	70.0%	81%	70.0%	70.2%	100.0%	100%			66.7%
Very Satisfied	24	10	14	-	-	4	3	5	9	3	4	17	2	2	-	-	-
	37.5%	29%	46.7%			57.1%	60.0%	41.7%	45.0%	19%	40.0%	36.2%	50.0%	100%			
Somewhat Satisfied	23	14	9	-	1	1	1	5	5	10	3	16	2	-	-	-	2
	35.9%	41%	30.0%		25.0%	14.3%	20.0%	41.7%	25.0%	62%	30.0%	34.0%	50.0%				66.7%
Neutral	8	5	3	-	3	1	1	1	1	1	1	7	-	-	-	-	-
	12.5%	15%	10.0%		75.0%	14.3%	20.0%	8.3%	5.0%	6.2%	10.0%	14.9%					
Unsatisfied [NET]	9	5	4	-	-	1	-	1	5	2	2	7	-	-	-	-	1
=====	14.1%	15%	13.3%			14.3%		8.3%	25.0%	12%	20.0%	14.9%					33.3%
Somewhat Unsatisfied	6	4	2	-	-	1	-	1	3	1	2	5	-	-	-	-	-
	9.4%	12%	6.7%			14.3%		8.3%	15.0%	6.2%	20.0%	10.6%					
Very Unsatisfied	3	1	2	-	-	-	-	-	2	1	-	2	-	-	-	-	1
	4.7%	2.9%	6.7%						10.0%	6.2%		4.3%					33.3%



Q13_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	17	12	4	-	1	-	-	2	6	6	5	8	2	1	-	-	1
=====	77.3%	80%	66.7%		100%			66.7%	85.7%	86%	83.3%	72.7%	100.0%	100%			50.0%
Very Satisfied	5	4	1	-	-	-	-	-	3	1	1	2	2	-	-	-	-
	22.7%	27%	16.7%						42.9%	14%	16.7%	18.2%	100.0%				
Somewhat Satisfied	12	8	3	-	1	-	-	2	3	5	4	6	-	1	-	-	1
	54.5%	53%	50.0%		100%			66.7%	42.9%	71%	66.7%	54.5%		100%			50.0%
Neutral	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1
	13.6%	13%	16.7%					33.3%	14.3%	14%	16.7%	9.1%					50.0%
Unsatisfied [NET]	2	1	1	-	-	1	1	-	-	-	-	2	-	-	-	-	-
=====	9.1%	6.7%	16.7%			100%	100%					18.2%					
Somewhat Unsatisfied	2	1	1	-	-	1	1	-	-	-	-	2	-	-	-	-	-
	9.1%	6.7%	16.7%			100%	100%					18.2%					



Q13_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	11	8	2	-	1	-	-	2	5	3	4	4	1	1	-	-	1
=====	91.7%	89%	100.0%		100%			100%	100%	100%	100.0%	80.0%	100.0%	100%			100%
Very Satisfied	2	2	-	-	-	-	-	2	-	-	1	-	1	-	-	-	-
	16.7%	22%						40.0%			25.0%		100.0%				
Somewhat Satisfied	9	6	2	-	1	-	-	2	3	3	3	4	-	1	-	-	1
	75.0%	67%	100.0%		100%			100%	60.0%	100%	75.0%	80.0%		100%			100%
Unsatisfied [NET]	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
=====	8.3%	11%				100%						20.0%					
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%				100%						20.0%					



Q13_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	-	1	3	1	4	1	-	-	-	-	
=====	60.0%	67%	50.0%						50.0%	75%	50.0%	66.7%	100.0%					
Very Satisfied	3	2	1	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	30.0%	33%	25.0%						50.0%	25%		33.3%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	-	-	2	1	2	-	-	-	-	-	
	30.0%	33%	25.0%							50%	50.0%	33.3%						
Neutral	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
	30.0%	33%	25.0%					100%	50.0%	25%	50.0%	16.7%					100%	
Unsatisfied [NET]	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
=====	10.0%		25.0%				100%					16.7%						
Somewhat Unsatisfied	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	10.0%		25.0%				100%					16.7%						



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1279	610	618	8	22	261	294	237	248	191	191	795	113	137	15	20	152
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	886	445	415	2	15	178	208	161	179	131	138	548	89	99	9	10	82
=====	69.3%	73%	67.2%	25.0%	68.2%	68.2%	70.7%	67.9%	72.2%	69%	72.3%	68.9%	78.8%	72.3%	60.0%	50.0%	53.9%
Very Satisfied	382	199	172	1	6	87	81	73	80	48	67	220	49	39	3	4	35
	43.1%	45%	41.4%	50.0%	40.0%	48.9%	38.9%	45.3%	44.7%	37%	48.6%	40.1%	55.1%	39.4%	33.3%	40.0%	42.7%
Somewhat Satisfied	504	246	243	1	9	91	127	88	99	83	71	328	40	60	6	6	47
	56.9%	55%	58.6%	50.0%	60.0%	51.1%	61.1%	54.7%	55.3%	63%	51.4%	59.9%	44.9%	60.6%	66.7%	60.0%	57.3%
Neutral	155	68	80	3	4	37	38	28	23	18	24	89	16	17	2	3	22
	12.1%	11%	12.9%	37.5%	18.2%	14.2%	12.9%	11.8%	9.3%	9.4%	12.6%	11.2%	14.2%	12.4%	13.3%	15.0%	14.5%
Unsatisfied [NET]	238	97	123	3	3	46	48	48	46	42	29	158	8	21	4	7	48
=====	18.6%	16%	19.9%	37.5%	13.6%	17.6%	16.3%	20.3%	18.5%	22%	15.2%	19.9%	7.1%	15.3%	26.7%	35.0%	31.6%
Somewhat Unsatisfied	174	68	95	2	2	35	40	33	29	32	23	120	5	16	3	3	28
	73.1%	70%	77.2%	66.7%	66.7%	76.1%	83.3%	68.8%	63.0%	76%	79.3%	75.9%	62.5%	76.2%	75.0%	42.9%	58.3%
Very Unsatisfied	64	29	28	1	1	11	8	15	17	10	6	38	3	5	1	4	20
	26.9%	30%	22.8%	33.3%	33.3%	23.9%	16.7%	31.2%	37.0%	24%	20.7%	24.1%	37.5%	23.8%	25.0%	57.1%	41.7%



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1279	217	170	130	271	111	106	147	77	1	25	236	211	224	203	401	55	169	165	281	597
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	886	158	112	89	185	78	78	103	53	1	15	173	144	161	142	263	36	121	110	199	415
=====	69.3%	72.8%	65.9%	68.5%	68.3%	70.3%	73.6%	70.1%	68.8%	100%	60.0%	73.3%	68.2%	71.9%	70.0%	65.6%	65.5%	71.6%	66.7%	70.8%	69.5%
Very Satisfied	382	66	44	39	79	35	30	47	25	1	5	78	61	73	58	110	17	63	46	82	171
	43.1%	41.8%	39.3%	43.8%	42.7%	44.9%	38.5%	45.6%	47.2%	100%	33.3%	45.1%	42.4%	45.3%	40.8%	41.8%	47.2%	52.1%	41.8%	41.2%	41.2%
Somewhat Satisfied	504	92	68	50	106	43	48	56	28	-	10	95	83	88	84	153	19	58	64	117	244
	56.9%	58.2%	60.7%	56.2%	57.3%	55.1%	61.5%	54.4%	52.8%	-	66.7%	54.9%	57.6%	54.7%	59.2%	58.2%	52.8%	47.9%	58.2%	58.8%	58.8%
Neutral	155	23	20	10	35	10	20	22	9	-	1	26	24	32	18	54	9	21	22	36	63
	12.1%	10.6%	11.8%	7.7%	12.9%	9.0%	18.9%	15.0%	11.7%	-	4.0%	11.0%	11.4%	14.3%	8.9%	13.5%	16.4%	12.4%	13.3%	12.8%	10.6%
Unsatisfied [NET]	238	36	38	31	51	23	8	22	15	-	9	37	43	31	43	84	10	27	33	46	119
=====	18.6%	16.6%	22.4%	23.8%	18.8%	20.7%	7.5%	15.0%	19.5%	-	36.0%	15.7%	20.4%	13.8%	21.2%	20.9%	18.2%	16.0%	20.0%	16.4%	19.9%
Somewhat Unsatisfied	174	33	25	22	35	18	8	16	12	-	4	30	32	24	29	59	6	19	25	31	92
	73.1%	91.7%	65.8%	71.0%	68.6%	78.3%	100%	72.7%	80.0%	-	44.4%	81.1%	74.4%	77.4%	67.4%	70.2%	60.0%	70.4%	75.8%	67.4%	77.3%
Very Unsatisfied	64	3	13	9	16	5	-	6	3	-	5	7	11	7	14	25	4	8	8	15	27
	26.9%	8.3%	34.2%	29.0%	31.4%	21.7%	-	27.3%	20.0%	-	55.6%	18.9%	25.6%	22.6%	32.6%	29.8%	40.0%	29.6%	24.2%	32.6%	22.7%



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1279	97	1107	1219	60	684	651	33	137	338	84	232	22	98	34	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	886	56	784	843	43	462	438	24	100	236	54	166	16	71	24	47	17	11	6
=====	69.3%	57.7%	70.8%	69.2%	71.7%	67.5%	67.3%	72.7%	73.0%	69.8%	64.3%	71.6%	72.7%	72.4%	70.6%	73.4%	77.3%	92%	60.0%
Very Satisfied	382	21	345	357	25	194	177	17	43	104	24	74	6	36	12	24	5	2	3
	43.1%	37.5%	44.0%	42.3%	58.1%	42.0%	40.4%	70.8%	43.0%	44.1%	44.4%	44.6%	37.5%	50.7%	50.0%	51.1%	29.4%	18%	50.0%
Somewhat Satisfied	504	35	439	486	18	268	261	7	57	132	30	92	10	35	12	23	12	9	3
	56.9%	62.5%	56.0%	57.7%	41.9%	58.0%	59.6%	29.2%	57.0%	55.9%	55.6%	55.4%	62.5%	49.3%	50.0%	48.9%	70.6%	82%	50.0%
Neutral	155	12	135	150	5	78	76	2	27	34	10	22	2	13	5	8	3	-	3
	12.1%	12.4%	12.2%	12.3%	8.3%	11.4%	11.7%	6.1%	19.7%	10.1%	11.9%	9.5%	9.1%	13.3%	14.7%	12.5%	13.6%	-	30.0%
Unsatisfied [NET]	238	29	188	226	12	144	137	7	10	68	20	44	4	14	5	9	2	1	1
=====	18.6%	29.9%	17.0%	18.5%	20.0%	21.1%	21.0%	21.2%	7.3%	20.1%	23.8%	19.0%	18.2%	14.3%	14.7%	14.1%	9.1%	8.3%	10.0%
Somewhat Unsatisfied	174	15	146	165	9	104	100	4	7	52	14	34	4	9	3	6	2	1	1
	73.1%	51.7%	77.7%	73.0%	75.0%	72.2%	73.0%	57.1%	70.0%	76.5%	70.0%	77.3%	100.0%	64.3%	60.0%	66.7%	100.0%	100%	100%
Very Unsatisfied	64	14	42	61	3	40	37	3	3	16	6	10	-	5	2	3	-	-	-
	26.9%	48.3%	22.3%	27.0%	25.0%	27.8%	27.0%	42.9%	30.0%	23.5%	30.0%	22.7%	-	35.7%	40.0%	33.3%	-	-	-



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	98	53	45	-	7	8	7	18	35	23	12	72	8	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	71	37	34	-	4	6	5	14	25	17	9	50	8	6	-	1	3	
=====	72.4%	70%	75.6%		57.1%	75.0%	71.4%	77.8%	71.4%	74%	75.0%	69.4%	100.0%	85.7%		100.0%	60.0%	
Very Satisfied	36	15	21	-	1	4	4	8	14	5	4	24	5	6	-	-	1	
	50.7%	41%	61.8%		25.0%	66.7%	80.0%	57.1%	56.0%	29%	44.4%	48.0%	62.5%	100%			33.3%	
Somewhat Satisfied	35	22	13	-	3	2	1	6	11	12	5	26	3	-	-	1	2	
	49.3%	59%	38.2%		75.0%	33.3%	20.0%	42.9%	44.0%	71%	55.6%	52.0%	37.5%			100.0%	66.7%	
Neutral	13	8	5	-	3	1	2	3	2	2	1	11	-	-	-	-	1	
	13.3%	15%	11.1%		42.9%	12.5%	28.6%	16.7%	5.7%	8.7%	8.3%	15.3%					20.0%	
Unsatisfied [NET]	14	8	6	-	-	1	-	1	8	4	2	11	-	1	-	-	1	
=====	14.3%	15%	13.3%			12.5%		5.6%	22.9%	17%	16.7%	15.3%		14.3%			20.0%	
Somewhat Unsatisfied	9	6	3	-	-	1	-	1	4	3	2	8	-	-	-	-	-	
	64.3%	75%	50.0%			100%		100%	50.0%	75%	100.0%	72.7%						
Very Unsatisfied	5	2	3	-	-	-	-	-	4	1	-	3	-	1	-	-	1	
	35.7%	25%	50.0%						50.0%	25%		27.3%		100%			100%	



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	19	15	-	3	1	2	6	15	7	2	25	4	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	24	13	11	-	3	1	1	4	11	4	2	17	4	4	-	1	1	
=====	70.6%	68%	73.3%		100%	100%	50.0%	66.7%	73.3%	57%	100.0%	68.0%	100.0%	80.0%		100.0%	50.0%	
Very Satisfied	12	5	7	-	1	-	1	3	5	2	-	7	3	4	-	-	1	
	50.0%	38%	63.6%		33.3%		100%	75.0%	45.5%	50%		41.2%	75.0%	100%			100%	
Somewhat Satisfied	12	8	4	-	2	1	-	1	6	2	2	10	1	-	-	1	-	
	50.0%	62%	36.4%		66.7%	100%		25.0%	54.5%	50%	100.0%	58.8%	25.0%			100.0%		
Neutral	5	3	2	-	-	-	1	2	1	1	-	4	-	-	-	-	1	
	14.7%	16%	13.3%				50.0%	33.3%	6.7%	14%		16.0%					50.0%	
Unsatisfied [NET]	5	3	2	-	-	-	-	-	3	2	-	4	-	1	-	-	-	
=====	14.7%	16%	13.3%						20.0%	29%		16.0%		20.0%				
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	60.0%	67%	50.0%						33.3%	100%		75.0%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	40.0%	33%	50.0%						66.7%			25.0%		100%				



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	34	30	-	4	7	5	12	20	16	10	47	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	47	24	23	-	1	5	4	10	14	13	7	33	4	2	-	-	2	
=====	73.4%	71%	76.7%		25.0%	71.4%	80.0%	83.3%	70.0%	81%	70.0%	70.2%	100.0%	100%			66.7%	
Very Satisfied	24	10	14	-	-	4	3	5	9	3	4	17	2	2	-	-	-	
	51.1%	42%	60.9%			80.0%	75.0%	50.0%	64.3%	23%	57.1%	51.5%	50.0%	100%				
Somewhat Satisfied	23	14	9	-	1	1	1	5	5	10	3	16	2	-	-	-	2	
	48.9%	58%	39.1%		100%	20.0%	25.0%	50.0%	35.7%	77%	42.9%	48.5%	50.0%				100%	
Neutral	8	5	3	-	3	1	1	1	1	1	1	7	-	-	-	-	-	
	12.5%	15%	10.0%		75.0%	14.3%	20.0%	8.3%	5.0%	6.2%	10.0%	14.9%						
Unsatisfied [NET]	9	5	4	-	-	1	-	1	5	2	2	7	-	-	-	-	1	
=====	14.1%	15%	13.3%			14.3%		8.3%	25.0%	12%	20.0%	14.9%					33.3%	
Somewhat Unsatisfied	6	4	2	-	-	1	-	1	3	1	2	5	-	-	-	-	-	
	66.7%	80%	50.0%			100%		100%	60.0%	50%	100.0%	71.4%						
Very Unsatisfied	3	1	2	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	33.3%	20%	50.0%						40.0%	50%		28.6%					100%	



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	17	12	4	-	1	-	-	2	6	6	5	8	2	1	-	-	1	
=====	77.3%	80%	66.7%		100%			66.7%	85.7%	86%	83.3%	72.7%	100.0%	100%			50.0%	
Very Satisfied	5	4	1	-	-	-	-	-	3	1	1	2	2	-	-	-	-	
	29.4%	33%	25.0%						50.0%	17%	20.0%	25.0%	100.0%					
Somewhat Satisfied	12	8	3	-	1	-	-	2	3	5	4	6	-	1	-	-	1	
	70.6%	67%	75.0%		100%			100%	50.0%	83%	80.0%	75.0%		100%			100%	
Neutral	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
	13.6%	13%	16.7%					33.3%	14.3%	14%	16.7%	9.1%					50.0%	
Unsatisfied [NET]	2	1	1	-	-	1	1	-	-	-	-	2	-	-	-	-	-	
=====	9.1%	6.7%	16.7%			100%	100%					18.2%						
Somewhat Unsatisfied	2	1	1	-	-	1	1	-	-	-	-	2	-	-	-	-	-	
	100%	100%	100.0%			100%	100%					100%						



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	11	8	2	-	1	-	-	2	5	3	4	4	1	1	-	-	1
=====	91.7%	89%	100.0%		100%			100%	100%	100%	100.0%	80.0%	100.0%	100%			100%
Very Satisfied	2	2	-	-	-	-	-	2	-	-	1	-	1	-	-	-	-
	18.2%	25%						40.0%			25.0%		100.0%				
Somewhat Satisfied	9	6	2	-	1	-	-	2	3	3	3	4	-	1	-	-	1
	81.8%	75%	100.0%		100%			100%	60.0%	100%	75.0%	100%	100%				100%
Unsatisfied [NET]	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
=====	8.3%	11%			100%							20.0%					
Somewhat Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	100%	100%			100%							100%					



Q13_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of sidewalks for pedestrians
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	6	4	2	-	-	-	-	-	1	3	1	4	1	-	-	-	-	
=====	60.0%	67%	50.0%						50.0%	75%	50.0%	66.7%	100.0%					
Very Satisfied	3	2	1	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	50.0%	50%	50.0%						100%	33%		50.0%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	-	-	2	1	2	-	-	-	-	-	
	50.0%	50%	50.0%							67%	100.0%	50.0%						
Neutral	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
	30.0%	33%	25.0%					100%	50.0%	25%	50.0%	16.7%					100%	
Unsatisfied [NET]	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
=====	10.0%		25.0%				100%					16.7%						
Somewhat Unsatisfied	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	100%		100.0%				100%					100%						



Q13_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1281	611	619	8	22	261	297	237	246	192	194	793	114	139	15	21	153
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	785	383	374	2	13	163	176	143	156	119	124	479	81	86	6	9	80
=====	61.3%	63%	60.4%	25.0%	59.1%	62.5%	59.3%	60.3%	63.4%	62%	63.9%	60.4%	71.1%	61.9%	40.0%	42.9%	52.3%
Very Satisfied	324	171	141	1	4	82	68	58	64	44	56	181	48	30	3	5	28
	25.3%	28%	22.8%	12.5%	18.2%	31.4%	22.9%	24.5%	26.0%	23%	28.9%	22.8%	42.1%	21.6%	20.0%	23.8%	18.3%
Somewhat Satisfied	461	212	233	1	9	81	108	85	92	75	68	298	33	56	3	4	52
	36.0%	35%	37.6%	12.5%	40.9%	31.0%	36.4%	35.9%	37.4%	39%	35.1%	37.6%	28.9%	40.3%	20.0%	19.0%	34.0%
Neutral	199	93	96	4	5	44	44	30	35	34	28	126	17	23	6	4	23
	15.5%	15%	15.5%	50.0%	22.7%	16.9%	14.8%	12.7%	14.2%	18%	14.4%	15.9%	14.9%	16.5%	40.0%	19.0%	15.0%
Unsatisfied [NET]	297	135	149	2	4	54	77	64	55	39	42	188	16	30	3	8	50
=====	23.2%	22%	24.1%	25.0%	18.2%	20.7%	25.9%	27.0%	22.4%	20%	21.6%	23.7%	14.0%	21.6%	20.0%	38.1%	32.7%
Somewhat Unsatisfied	194	80	104	1	3	37	58	33	32	28	27	123	9	27	3	3	25
	15.1%	13%	16.8%	12.5%	13.6%	14.2%	19.5%	13.9%	13.0%	15%	13.9%	15.5%	7.9%	19.4%	20.0%	14.3%	16.3%
Very Unsatisfied	103	55	45	1	1	17	19	31	23	11	15	65	7	3	-	5	25
	8.0%	9.0%	7.3%	12.5%	4.5%	6.5%	6.4%	13.1%	9.3%	5.7%	7.7%	8.2%	6.1%	2.2%		23.8%	16.3%



Q13.G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1281	217	169	131	271	112	105	147	78	1	25	235	215	224	205	398	58	170	165	279	597
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	785	133	97	81	167	67	70	97	45	1	12	152	117	143	128	243	34	114	102	169	360
=====	61.3%	61.3%	57.4%	61.8%	61.6%	59.8%	66.7%	66.0%	57.7%	100%	48.0%	64.7%	54.4%	63.8%	62.4%	61.1%	58.6%	67.1%	61.8%	60.6%	60.3%
Very Satisfied	324	56	40	38	72	23	26	34	20	1	5	75	49	55	52	91	16	55	44	73	135
	25.3%	25.8%	23.7%	29.0%	26.6%	20.5%	24.8%	23.1%	25.6%	100%	20.0%	31.9%	22.8%	24.6%	25.4%	22.9%	27.6%	32.4%	26.7%	26.2%	22.6%
Somewhat Satisfied	461	77	57	43	95	44	44	63	25	-	7	77	68	88	76	152	18	59	58	96	225
	36.0%	35.5%	33.7%	32.8%	35.1%	39.3%	41.9%	42.9%	32.1%	-	28.0%	32.8%	31.6%	39.3%	37.1%	38.2%	31.0%	34.7%	35.2%	34.4%	37.7%
Neutral	199	34	24	14	46	16	20	23	16	-	2	37	34	30	29	68	13	26	31	45	81
	15.5%	15.7%	14.2%	10.7%	17.0%	14.3%	19.0%	15.6%	20.5%	-	8.0%	15.7%	15.8%	13.4%	14.1%	17.1%	22.4%	15.3%	18.8%	16.1%	13.6%
Unsatisfied [NET]	297	50	48	36	58	29	15	27	17	-	11	46	64	51	48	87	11	30	32	65	156
=====	23.2%	23.0%	28.4%	27.5%	21.4%	25.9%	14.3%	18.4%	21.8%	-	44.0%	19.6%	29.8%	22.8%	23.4%	21.9%	19.0%	17.6%	19.4%	23.3%	26.1%
Somewhat Unsatisfied	194	31	35	24	38	22	10	18	8	-	5	32	40	35	30	57	9	19	18	44	103
	15.1%	14.3%	20.7%	18.3%	14.0%	19.6%	9.5%	12.2%	10.3%	-	20.0%	13.6%	18.6%	15.6%	14.6%	14.3%	15.5%	11.2%	10.9%	15.8%	17.3%
Very Unsatisfied	103	19	13	12	20	7	5	9	9	-	6	14	24	16	18	30	2	11	14	21	53
	8.0%	8.8%	7.7%	9.2%	7.4%	6.2%	4.8%	6.1%	11.5%	-	24.0%	6.0%	11.2%	7.1%	8.8%	7.5%	3.4%	6.5%	8.5%	7.5%	8.9%



Q13_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1281	99	1106	1220	61	685	651	34	137	339	84	233	22	98	34	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	785	58	689	745	40	403	381	22	94	207	45	148	14	65	19	46	16	9	7
=====	61.3%	58.6%	62.3%	61.1%	65.6%	58.8%	58.5%	64.7%	68.6%	61.1%	53.6%	63.5%	63.6%	66.3%	55.9%	71.9%	72.7%	75%	70.0%
Very Satisfied	324	25	288	302	22	151	137	14	50	86	20	62	4	31	8	23	6	4	2
	25.3%	25.3%	26.0%	24.8%	36.1%	22.0%	21.0%	41.2%	36.5%	25.4%	23.8%	26.6%	18.2%	31.6%	23.5%	35.9%	27.3%	33%	20.0%
Somewhat Satisfied	461	33	401	443	18	252	244	8	44	121	25	86	10	34	11	23	10	5	5
	36.0%	33.3%	36.3%	36.3%	29.5%	36.8%	37.5%	23.5%	32.1%	35.7%	29.8%	36.9%	45.5%	34.7%	32.4%	35.9%	45.5%	42%	50.0%
Neutral	199	13	171	189	10	96	91	5	30	51	11	35	5	19	9	10	3	1	2
	15.5%	13.1%	15.5%	15.5%	16.4%	14.0%	14.0%	14.7%	21.9%	15.0%	13.1%	15.0%	22.7%	19.4%	26.5%	15.6%	13.6%	8.3%	20.0%
Unsatisfied [NET]	297	28	246	286	11	186	179	7	13	81	28	50	3	14	6	8	3	2	1
=====	23.2%	28.3%	22.2%	23.4%	18.0%	27.2%	27.5%	20.6%	9.5%	23.9%	33.3%	21.5%	13.6%	14.3%	17.6%	12.5%	13.6%	17%	10.0%
Somewhat Unsatisfied	194	15	166	191	3	122	120	2	12	51	17	33	1	7	4	3	2	2	-
	15.1%	15.2%	15.0%	15.7%	4.9%	17.8%	18.4%	5.9%	8.8%	15.0%	20.2%	14.2%	4.5%	7.1%	11.8%	4.7%	9.1%	17%	
Very Unsatisfied	103	13	80	95	8	64	59	5	1	30	11	17	2	7	2	5	1	-	1
	8.0%	13.1%	7.2%	7.8%	13.1%	9.3%	9.1%	14.7%	0.7%	8.8%	13.1%	7.3%	9.1%	7.1%	5.9%	7.8%	4.5%		10.0%



Q13_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	98	53	45	-	7	8	7	18	35	23	13	70	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	65	33	32	-	4	5	5	13	21	17	9	44	9	5	-	-	3
=====	66.3%	62%	71.1%		57.1%	62.5%	71.4%	72.2%	60.0%	74%	69.2%	62.9%	90.0%	71.4%			60.0%
Very Satisfied	31	15	16	-	-	4	3	7	10	7	5	18	7	3	-	-	2
	31.6%	28%	35.6%			50.0%	42.9%	38.9%	28.6%	30%	38.5%	25.7%	70.0%	42.9%			40.0%
Somewhat Satisfied	34	18	16	-	4	1	2	6	11	10	4	26	2	2	-	-	1
	34.7%	34%	35.6%		57.1%	12.5%	28.6%	33.3%	31.4%	43%	30.8%	37.1%	20.0%	28.6%			20.0%
Neutral	19	11	8	-	3	2	2	4	6	2	1	16	-	1	-	-	1
	19.4%	21%	17.8%		42.9%	25.0%	28.6%	22.2%	17.1%	8.7%	7.7%	22.9%		14.3%			20.0%
Unsatisfied [NET]	14	9	5	-	-	1	-	1	8	4	3	10	1	1	-	1	1
=====	14.3%	17%	11.1%			12.5%		5.6%	22.9%	17%	23.1%	14.3%	10.0%	14.3%		100.0%	20.0%
Somewhat Unsatisfied	7	6	1	-	-	1	-	-	3	3	2	5	1	1	-	1	-
	7.1%	11%	2.2%			12.5%			8.6%	13%	15.4%	7.1%	10.0%	14.3%		100.0%	
Very Unsatisfied	7	3	4	-	-	-	-	1	5	1	1	5	-	-	-	-	1
	7.1%	5.7%	8.9%					5.6%	14.3%	4.3%	7.7%	7.1%					20.0%



Q13_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	19	15	-	3	1	2	7	14	7	3	24	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	10	9	-	3	-	1	5	7	3	2	13	4	3	-	-	1	
=====	55.9%	53%	60.0%		100%		50.0%	71.4%	50.0%	43%	66.7%	54.2%	80.0%	60.0%			50.0%	
Very Satisfied	8	3	5	-	-	-	-	4	3	1	1	4	4	1	-	-	1	
	23.5%	16%	33.3%					57.1%	21.4%	14%	33.3%	16.7%	80.0%	20.0%			50.0%	
Somewhat Satisfied	11	7	4	-	3	-	1	1	4	2	1	9	-	2	-	-	-	
	32.4%	37%	26.7%		100%		50.0%	14.3%	28.6%	29%	33.3%	37.5%		40.0%				
Neutral	9	5	4	-	-	1	1	2	3	2	-	7	-	1	-	-	1	
	26.5%	26%	26.7%			100%	50.0%	28.6%	21.4%	29%		29.2%		20.0%			50.0%	
Unsatisfied [NET]	6	4	2	-	-	-	-	-	4	2	1	4	1	1	-	1	-	
=====	17.6%	21%	13.3%						28.6%	29%	33.3%	16.7%	20.0%	20.0%		100.0%		
Somewhat Unsatisfied	4	4	-	-	-	-	-	-	2	2	1	2	1	1	-	1	-	
	11.8%	21%							14.3%	29%	33.3%	8.3%	20.0%	20.0%		100.0%		
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	5.9%		13.3%						14.3%			8.3%						



Q13_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	64	34	30	-	4	7	5	11	21	16	10	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	46	23	23	-	1	5	4	8	14	14	7	31	5	2	-	-	2	
=====	71.9%	68%	76.7%		25.0%	71.4%	80.0%	72.7%	66.7%	88%	70.0%	67.4%	100.0%	100%			66.7%	
Very Satisfied	23	12	11	-	-	4	3	3	7	6	4	14	3	2	-	-	1	
	35.9%	35%	36.7%			57.1%	60.0%	27.3%	33.3%	38%	40.0%	30.4%	60.0%	100%			33.3%	
Somewhat Satisfied	23	11	12	-	1	1	1	5	7	8	3	17	2	-	-	-	1	
	35.9%	32%	40.0%		25.0%	14.3%	20.0%	45.5%	33.3%	50%	30.0%	37.0%	40.0%				33.3%	
Neutral	10	6	4	-	3	1	1	2	3	-	1	9	-	-	-	-	-	
	15.6%	18%	13.3%		75.0%	14.3%	20.0%	18.2%	14.3%		10.0%	19.6%						
Unsatisfied [NET]	8	5	3	-	-	1	-	1	4	2	2	6	-	-	-	-	1	
=====	12.5%	15%	10.0%			14.3%		9.1%	19.0%	12%	20.0%	13.0%					33.3%	
Somewhat Unsatisfied	3	2	1	-	-	1	-	-	1	1	1	3	-	-	-	-	-	
	4.7%	5.9%	3.3%			14.3%			4.8%	6.2%	10.0%	6.5%						
Very Unsatisfied	5	3	2	-	-	-	-	1	3	1	1	3	-	-	-	-	1	
	7.8%	8.8%	6.7%					9.1%	14.3%	6.2%	10.0%	6.5%					33.3%	



Q13_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	16	12	4	-	1	1	-	2	4	6	4	8	2	1	-	-	1
=====	72.7%	80%	66.7%		100%	100%		66.7%	57.1%	86%	66.7%	72.7%	100.0%	100%			50.0%
Very Satisfied	6	5	1	-	-	-	-	-	3	2	2	2	2	-	-	-	-
	27.3%	33%	16.7%						42.9%	29%	33.3%	18.2%	100.0%				
Somewhat Satisfied	10	7	3	-	1	1	-	2	1	4	2	6	-	1	-	-	1
	45.5%	47%	50.0%		100%	100%		66.7%	14.3%	57%	33.3%	54.5%		100%			50.0%
Neutral	3	2	1	-	-	-	1	-	1	1	1	2	-	-	-	-	-
	13.6%	13%	16.7%				100%		14.3%	14%	16.7%	18.2%					
Unsatisfied [NET]	3	1	1	-	-	-	-	1	2	-	1	1	-	-	-	-	1
=====	13.6%	6.7%	16.7%					33.3%	28.6%		16.7%	9.1%					50.0%
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1
	9.1%		16.7%					33.3%	14.3%		16.7%						50.0%
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	4.5%	6.7%							14.3%			9.1%					



Q13_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	8	1	-	1	1	-	1	3	3	3	4	1	1	-	-	-	
=====	75.0%	89%	50.0%		100%	100%		50.0%	60.0%	100%	75.0%	80.0%	100.0%	100%				
Very Satisfied	4	4	-	-	-	-	-	-	3	1	2	1	1	-	-	-	-	
	33.3%	44%							60.0%	33%	50.0%	20.0%	100.0%					
Somewhat Satisfied	5	4	1	-	1	1	-	1	-	2	1	3	-	1	-	-	-	
	41.7%	44%	50.0%		100%	100%		50.0%		67%	25.0%	60.0%		100%				
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	8.3%	11%							20.0%			20.0%						
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
=====	16.7%		50.0%					50.0%	20.0%		25.0%						100%	
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	16.7%		50.0%					50.0%	20.0%		25.0%						100%	



Q13_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	1	3	1	4	1	-	-	-	1		
=====	70.0%	67%	75.0%				100%	50.0%	75%	50.0%	66.7%	100.0%				100%		
Very Satisfied	2	1	1	-	-	-	-	-	1	-	1	1	-	-	-	-		
	20.0%	17%	25.0%						25%		16.7%	100.0%						
Somewhat Satisfied	5	3	2	-	-	-	1	1	2	1	3	-	-	-	-	1		
	50.0%	50%	50.0%				100%	50.0%	50%	50.0%	50.0%					100%		
Neutral	2	1	1	-	-	-	1	-	1	1	1	-	-	-	-	-		
	20.0%	17%	25.0%				100%		25%	50.0%	16.7%							
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-		
=====	10.0%	17%						50.0%			16.7%							
Very Unsatisfied	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-		
	10.0%	17%						50.0%			16.7%							



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1281	611	619	8	22	261	297	237	246	192	194	793	114	139	15	21	153
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	785	383	374	2	13	163	176	143	156	119	124	479	81	86	6	9	80
=====	61.3%	63%	60.4%	25.0%	59.1%	62.5%	59.3%	60.3%	63.4%	62%	63.9%	60.4%	71.1%	61.9%	40.0%	42.9%	52.3%
Very Satisfied	324	171	141	1	4	82	68	58	64	44	56	181	48	30	3	5	28
	41.3%	45%	37.7%	50.0%	30.8%	50.3%	38.6%	40.6%	41.0%	37%	45.2%	37.8%	59.3%	34.9%	50.0%	55.6%	35.0%
Somewhat Satisfied	461	212	233	1	9	81	108	85	92	75	68	298	33	56	3	4	52
	58.7%	55%	62.3%	50.0%	69.2%	49.7%	61.4%	59.4%	59.0%	63%	54.8%	62.2%	40.7%	65.1%	50.0%	44.4%	65.0%
Neutral	199	93	96	4	5	44	44	30	35	34	28	126	17	23	6	4	23
	15.5%	15%	15.5%	50.0%	22.7%	16.9%	14.8%	12.7%	14.2%	18%	14.4%	15.9%	14.9%	16.5%	40.0%	19.0%	15.0%
Unsatisfied [NET]	297	135	149	2	4	54	77	64	55	39	42	188	16	30	3	8	50
=====	23.2%	22%	24.1%	25.0%	18.2%	20.7%	25.9%	27.0%	22.4%	20%	21.6%	23.7%	14.0%	21.6%	20.0%	38.1%	32.7%
Somewhat Unsatisfied	194	80	104	1	3	37	58	33	32	28	27	123	9	27	3	3	25
	65.3%	59%	69.8%	50.0%	75.0%	68.5%	75.3%	51.6%	58.2%	72%	64.3%	65.4%	56.2%	90.0%	100.0%	37.5%	50.0%
Very Unsatisfied	103	55	45	1	1	17	19	31	23	11	15	65	7	3	-	5	25
	34.7%	41%	30.2%	50.0%	25.0%	31.5%	24.7%	48.4%	41.8%	28%	35.7%	34.6%	43.8%	10.0%		62.5%	50.0%



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1281	217	169	131	271	112	105	147	78	1	25	235	215	224	205	398	58	170	165	279	597
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	785	133	97	81	167	67	70	97	45	1	12	152	117	143	128	243	34	114	102	169	360
=====	61.3%	61.3%	57.4%	61.8%	61.6%	59.8%	66.7%	66.0%	57.7%	100%	48.0%	64.7%	54.4%	63.8%	62.4%	61.1%	58.6%	67.1%	61.8%	60.6%	60.3%
Very Satisfied	324	56	40	38	72	23	26	34	20	1	5	75	49	55	52	91	16	55	44	73	135
	41.3%	42.1%	41.2%	46.9%	43.1%	34.3%	37.1%	35.1%	44.4%	100%	41.7%	49.3%	41.9%	38.5%	40.6%	37.4%	47.1%	48.2%	43.1%	43.2%	37.5%
Somewhat Satisfied	461	77	57	43	95	44	44	63	25	-	7	77	68	88	76	152	18	59	58	96	225
	58.7%	57.9%	58.8%	53.1%	56.9%	65.7%	62.9%	64.9%	55.6%	-	58.3%	50.7%	58.1%	61.5%	59.4%	62.6%	52.9%	51.8%	56.9%	56.8%	62.5%
Neutral	199	34	24	14	46	16	20	23	16	-	2	37	34	30	29	68	13	26	31	45	81
	15.5%	15.7%	14.2%	10.7%	17.0%	14.3%	19.0%	15.6%	20.5%	-	8.0%	15.7%	15.8%	13.4%	14.1%	17.1%	22.4%	15.3%	18.8%	16.1%	13.6%
Unsatisfied [NET]	297	50	48	36	58	29	15	27	17	-	11	46	64	51	48	87	11	30	32	65	156
=====	23.2%	23.0%	28.4%	27.5%	21.4%	25.9%	14.3%	18.4%	21.8%	-	44.0%	19.6%	29.8%	22.8%	23.4%	21.9%	19.0%	17.6%	19.4%	23.3%	26.1%
Somewhat Unsatisfied	194	31	35	24	38	22	10	18	8	-	5	32	40	35	30	57	9	19	18	44	103
	65.3%	62.0%	72.9%	66.7%	65.5%	75.9%	66.7%	66.7%	47.1%	-	45.5%	69.6%	62.5%	68.6%	62.5%	65.5%	81.8%	63.3%	56.2%	67.7%	66.0%
Very Unsatisfied	103	19	13	12	20	7	5	9	9	-	6	14	24	16	18	30	2	11	14	21	53
	34.7%	38.0%	27.1%	33.3%	34.5%	24.1%	33.3%	33.3%	52.9%	-	54.5%	30.4%	37.5%	31.4%	37.5%	34.5%	18.2%	36.7%	43.8%	32.3%	34.0%



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1281	99	1106	1220	61	685	651	34	137	339	84	233	22	98	34	64	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	785	58	689	745	40	403	381	22	94	207	45	148	14	65	19	46	16	9	7
=====	61.3%	58.6%	62.3%	61.1%	65.6%	58.8%	58.5%	64.7%	68.6%	61.1%	53.6%	63.5%	63.6%	66.3%	55.9%	71.9%	72.7%	75%	70.0%
Very Satisfied	324	25	288	302	22	151	137	14	50	86	20	62	4	31	8	23	6	4	2
	41.3%	43.1%	41.8%	40.5%	55.0%	37.5%	36.0%	63.6%	53.2%	41.5%	44.4%	41.9%	28.6%	47.7%	42.1%	50.0%	37.5%	44%	28.6%
Somewhat Satisfied	461	33	401	443	18	252	244	8	44	121	25	86	10	34	11	23	10	5	5
	58.7%	56.9%	58.2%	59.5%	45.0%	62.5%	64.0%	36.4%	46.8%	58.5%	55.6%	58.1%	71.4%	52.3%	57.9%	50.0%	62.5%	56%	71.4%
Neutral	199	13	171	189	10	96	91	5	30	51	11	35	5	19	9	10	3	1	2
	15.5%	13.1%	15.5%	15.5%	16.4%	14.0%	14.0%	14.7%	21.9%	15.0%	13.1%	15.0%	22.7%	19.4%	26.5%	15.6%	13.6%	8.3%	20.0%
Unsatisfied [NET]	297	28	246	286	11	186	179	7	13	81	28	50	3	14	6	8	3	2	1
=====	23.2%	28.3%	22.2%	23.4%	18.0%	27.2%	27.5%	20.6%	9.5%	23.9%	33.3%	21.5%	13.6%	14.3%	17.6%	12.5%	13.6%	17%	10.0%
Somewhat Unsatisfied	194	15	166	191	3	122	120	2	12	51	17	33	1	7	4	3	2	2	-
	65.3%	53.6%	67.5%	66.8%	27.3%	65.6%	67.0%	28.6%	92.3%	63.0%	60.7%	66.0%	33.3%	50.0%	66.7%	37.5%	66.7%	100%	
Very Unsatisfied	103	13	80	95	8	64	59	5	1	30	11	17	2	7	2	5	1	-	1
	34.7%	46.4%	32.5%	33.2%	72.7%	34.4%	33.0%	71.4%	7.7%	37.0%	39.3%	34.0%	66.7%	50.0%	33.3%	62.5%	33.3%		100%



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	98	53	45	-	7	8	7	18	35	23	13	70	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	65	33	32	-	4	5	5	13	21	17	9	44	9	5	-	-	3	
=====	66.3%	62%	71.1%		57.1%	62.5%	71.4%	72.2%	60.0%	74%	69.2%	62.9%	90.0%	71.4%			60.0%	
Very Satisfied	31	15	16	-	-	4	3	7	10	7	5	18	7	3	-	-	2	
	47.7%	45%	50.0%			80.0%	60.0%	53.8%	47.6%	41%	55.6%	40.9%	77.8%	60.0%			66.7%	
Somewhat Satisfied	34	18	16	-	4	1	2	6	11	10	4	26	2	2	-	-	1	
	52.3%	55%	50.0%		100%	20.0%	40.0%	46.2%	52.4%	59%	44.4%	59.1%	22.2%	40.0%			33.3%	
Neutral	19	11	8	-	3	2	2	4	6	2	1	16	-	1	-	-	1	
	19.4%	21%	17.8%		42.9%	25.0%	28.6%	22.2%	17.1%	8.7%	7.7%	22.9%		14.3%			20.0%	
Unsatisfied [NET]	14	9	5	-	-	1	-	1	8	4	3	10	1	1	-	1	1	
=====	14.3%	17%	11.1%			12.5%		5.6%	22.9%	17%	23.1%	14.3%	10.0%	14.3%		100.0%	20.0%	
Somewhat Unsatisfied	7	6	1	-	-	1	-	-	3	3	2	5	1	1	-	1	-	
	50.0%	67%	20.0%			100%			37.5%	75%	66.7%	50.0%	100.0%	100%		100.0%		
Very Unsatisfied	7	3	4	-	-	-	-	1	5	1	1	5	-	-	-	-	1	
	50.0%	33%	80.0%					100%	62.5%	25%	33.3%	50.0%					100%	



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	34	19	15	-	3	1	2	7	14	7	3	24	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	10	9	-	3	-	1	5	7	3	2	13	4	3	-	-	1	
=====	55.9%	53%	60.0%		100%		50.0%	71.4%	50.0%	43%	66.7%	54.2%	80.0%	60.0%			50.0%	
Very Satisfied	8	3	5	-	-	-	-	4	3	1	1	4	4	1	-	-	1	
	42.1%	30%	55.6%					80.0%	42.9%	33%	50.0%	30.8%	100.0%	33.3%			100%	
Somewhat Satisfied	11	7	4	-	3	-	1	1	4	2	1	9	-	2	-	-	-	
	57.9%	70%	44.4%		100%		100%	20.0%	57.1%	67%	50.0%	69.2%		66.7%				
Neutral	9	5	4	-	-	1	1	2	3	2	-	7	-	1	-	-	1	
	26.5%	26%	26.7%			100%	50.0%	28.6%	21.4%	29%		29.2%		20.0%			50.0%	
Unsatisfied [NET]	6	4	2	-	-	-	-	-	4	2	1	4	1	1	-	1	-	
=====	17.6%	21%	13.3%						28.6%	29%	33.3%	16.7%	20.0%	20.0%		100.0%		
Somewhat Unsatisfied	4	4	-	-	-	-	-	-	2	2	1	2	1	1	-	1	-	
	66.7%	100%							50.0%	100%	100.0%	50.0%	100.0%	100%		100.0%		
Very Unsatisfied	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	33.3%		100.0%						50.0%			50.0%						



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	64	34	30	-	4	7	5	11	21	16	10	46	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	46	23	23	-	1	5	4	8	14	14	7	31	5	2	-	-	2	
=====	71.9%	68%	76.7%		25.0%	71.4%	80.0%	72.7%	66.7%	88%	70.0%	67.4%	100.0%	100%			66.7%	
Very Satisfied	23	12	11	-	-	4	3	3	7	6	4	14	3	2	-	-	1	
	50.0%	52%	47.8%			80.0%	75.0%	37.5%	50.0%	43%	57.1%	45.2%	60.0%	100%			50.0%	
Somewhat Satisfied	23	11	12	-	1	1	1	5	7	8	3	17	2	-	-	-	1	
	50.0%	48%	52.2%		100%	20.0%	25.0%	62.5%	50.0%	57%	42.9%	54.8%	40.0%				50.0%	
Neutral	10	6	4	-	3	1	1	2	3	-	1	9	-	-	-	-	-	
	15.6%	18%	13.3%		75.0%	14.3%	20.0%	18.2%	14.3%		10.0%	19.6%						
Unsatisfied [NET]	8	5	3	-	-	1	-	1	4	2	2	6	-	-	-	-	1	
=====	12.5%	15%	10.0%			14.3%		9.1%	19.0%	12%	20.0%	13.0%					33.3%	
Somewhat Unsatisfied	3	2	1	-	-	1	-	-	1	1	1	3	-	-	-	-	-	
	37.5%	40%	33.3%			100%			25.0%	50%	50.0%	50.0%						
Very Unsatisfied	5	3	2	-	-	-	-	1	3	1	1	3	-	-	-	-	1	
	62.5%	60%	66.7%					100%	75.0%	50%	50.0%	50.0%					100%	



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	16	12	4	-	1	1	-	2	4	6	4	8	2	1	-	-	1	
=====	72.7%	80%	66.7%		100%	100%		66.7%	57.1%	86%	66.7%	72.7%	100.0%	100%			50.0%	
Very Satisfied	6	5	1	-	-	-	-	-	3	2	2	2	2	-	-	-	-	
	37.5%	42%	25.0%						75.0%	33%	50.0%	25.0%	100.0%					
Somewhat Satisfied	10	7	3	-	1	1	-	2	1	4	2	6	-	1	-	-	1	
	62.5%	58%	75.0%		100%	100%		100%	25.0%	67%	50.0%	75.0%		100%			100%	
Neutral	3	2	1	-	-	-	1	-	1	1	1	2	-	-	-	-	-	
	13.6%	13%	16.7%				100%		14.3%	14%	16.7%	18.2%						
Unsatisfied [NET]	3	1	1	-	-	-	-	1	2	-	1	1	-	-	-	-	1	
=====	13.6%	6.7%	16.7%					33.3%	28.6%		16.7%	9.1%					50.0%	
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	66.7%		100.0%					100%	50.0%		100.0%						100%	
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	100%							50.0%			100%						



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	8	1	-	1	1	-	1	3	3	3	4	1	1	-	-	-	
=====	75.0%	89%	50.0%		100%	100%		50.0%	60.0%	100%	75.0%	80.0%	100.0%	100%				
Very Satisfied	4	4	-	-	-	-	-	-	3	1	2	1	1	-	-	-	-	
	44.4%	50%							100%	33%	66.7%	25.0%	100.0%					
Somewhat Satisfied	5	4	1	-	1	1	-	1	-	2	1	3	-	1	-	-	-	
	55.6%	50%	100.0%		100%	100%		100%		67%	33.3%	75.0%		100%				
Neutral	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	8.3%	11%							20.0%			20.0%						
Unsatisfied [NET]	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
=====	16.7%		50.0%					50.0%	20.0%		25.0%						100%	
Somewhat Unsatisfied	2	-	1	-	-	-	-	1	1	-	1	-	-	-	-	-	1	
	100%		100.0%					100%	100%		100.0%						100%	



Q13_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Pedestrian safety
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	1	3	1	4	1	-	-	-	1		
=====	70.0%	67%	75.0%				100%	50.0%	75%	50.0%	66.7%	100.0%				100%		
Very Satisfied	2	1	1	-	-	-	-	-	1	-	1	1	-	-	-	-		
	28.6%	25%	33.3%						33%		25.0%	100.0%						
Somewhat Satisfied	5	3	2	-	-	-	1	1	2	1	3	-	-	-	-	1		
	71.4%	75%	66.7%				100%	100%	67%	100.0%	75.0%					100%		
Neutral	2	1	1	-	-	-	1	-	1	1	1	-	-	-	-	-		
	20.0%	17%	25.0%				100%		25%	50.0%	16.7%							
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-		
=====	10.0%	17%						50.0%			16.7%							
Very Unsatisfied	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-		
	100%	100%						100%			100%							



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1083	535	505	8	22	215	256	203	216	149	173	656	100	115	15	18	134
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	574	296	260	3	13	109	131	111	131	69	111	325	68	64	9	8	53
=====	53.0%	55%	51.5%	37.5%	59.1%	50.7%	51.2%	54.7%	60.6%	46%	64.2%	49.5%	68.0%	55.7%	60.0%	44.4%	39.6%
Very Satisfied	245	140	98	2	3	49	50	49	62	27	56	121	41	23	3	4	21
	22.6%	26%	19.4%	25.0%	13.6%	22.8%	19.5%	24.1%	28.7%	18%	32.4%	18.4%	41.0%	20.0%	20.0%	22.2%	15.7%
Somewhat Satisfied	329	156	162	1	10	60	81	62	69	42	55	204	27	41	6	4	32
	30.4%	29%	32.1%	12.5%	45.5%	27.9%	31.6%	30.5%	31.9%	28%	31.8%	31.1%	27.0%	35.7%	40.0%	22.2%	23.9%
Neutral	241	113	115	4	7	46	50	39	45	47	32	155	21	24	3	6	32
	22.3%	21%	22.8%	50.0%	31.8%	21.4%	19.5%	19.2%	20.8%	32%	18.5%	23.6%	21.0%	20.9%	20.0%	33.3%	23.9%
Unsatisfied [NET]	268	126	130	1	2	60	75	53	40	33	30	176	11	27	3	4	49
=====	24.7%	24%	25.7%	12.5%	9.1%	27.9%	29.3%	26.1%	18.5%	22%	17.3%	26.8%	11.0%	23.5%	20.0%	22.2%	36.6%
Somewhat Unsatisfied	167	63	94	-	-	37	57	25	24	22	15	114	8	19	3	2	21
	15.4%	12%	18.6%			17.2%	22.3%	12.3%	11.1%	15%	8.7%	17.4%	8.0%	16.5%	20.0%	11.1%	15.7%
Very Unsatisfied	101	63	36	1	2	23	18	28	16	11	15	62	3	8	-	2	28
	9.3%	12%	7.1%	12.5%	9.1%	10.7%	7.0%	13.8%	7.4%	7.4%	8.7%	9.5%	3.0%	7.0%		11.1%	20.9%



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1083	176	135	105	242	99	93	121	69	1	22	194	177	194	182	332	51	139	141	239	504
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	574	98	68	51	124	59	49	67	36	1	9	102	73	118	102	177	27	77	81	126	260
=====	53.0%	55.7%	50.4%	48.6%	51.2%	59.6%	52.7%	55.4%	52.2%	100%	40.9%	52.6%	41.2%	60.8%	56.0%	53.3%	52.9%	55.4%	57.4%	52.7%	51.6%
Very Satisfied	245	38	29	23	53	24	22	24	18	1	5	52	25	44	49	73	16	37	40	61	90
	22.6%	21.6%	21.5%	21.9%	21.9%	24.2%	23.7%	19.8%	26.1%	100%	22.7%	26.8%	14.1%	22.7%	26.9%	22.0%	31.4%	26.6%	28.4%	25.5%	17.9%
Somewhat Satisfied	329	60	39	28	71	35	27	43	18	-	4	50	48	74	53	104	11	40	41	65	170
	30.4%	34.1%	28.9%	26.7%	29.3%	35.4%	29.0%	35.5%	26.1%	-	18.2%	25.8%	27.1%	38.1%	29.1%	31.3%	21.6%	28.8%	29.1%	27.2%	33.7%
Neutral	241	37	29	23	55	19	30	28	16	-	1	41	34	35	39	91	15	35	38	52	98
	22.3%	21.0%	21.5%	21.9%	22.7%	19.2%	32.3%	23.1%	23.2%	-	4.5%	21.1%	19.2%	18.0%	21.4%	27.4%	29.4%	25.2%	27.0%	21.8%	19.4%
Unsatisfied [NET]	268	41	38	31	63	21	14	26	17	-	12	51	70	41	41	64	9	27	22	61	146
=====	24.7%	23.3%	28.1%	29.5%	26.0%	21.2%	15.1%	21.5%	24.6%	-	54.5%	26.3%	39.5%	21.1%	22.5%	19.3%	17.6%	19.4%	15.6%	25.5%	29.0%
Somewhat Unsatisfied	167	27	24	17	41	15	9	18	8	-	7	31	45	27	26	38	7	17	11	45	85
	15.4%	15.3%	17.8%	16.2%	16.9%	15.2%	9.7%	14.9%	11.6%	-	31.8%	16.0%	25.4%	13.9%	14.3%	11.4%	13.7%	12.2%	7.8%	18.8%	16.9%
Very Unsatisfied	101	14	14	14	22	6	5	8	9	-	5	20	25	14	15	26	2	10	11	16	61
	9.3%	8.0%	10.4%	13.3%	9.1%	6.1%	5.4%	6.6%	13.0%	-	22.7%	10.3%	14.1%	7.2%	8.2%	7.8%	3.9%	7.2%	7.8%	6.7%	12.1%



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1083	79	942	1028	55	571	541	30	131	282	71	191	20	82	26	56	17	10	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	574	39	509	534	40	273	251	22	92	153	40	98	15	47	12	35	9	6	3
=====	53.0%	49.4%	54.0%	51.9%	72.7%	47.8%	46.4%	73.3%	70.2%	54.3%	56.3%	51.3%	75.0%	57.3%	46.2%	62.5%	52.9%	60%	42.9%
Very Satisfied	245	19	216	227	18	115	105	10	45	57	15	37	5	23	7	16	5	3	2
	22.6%	24.1%	22.9%	22.1%	32.7%	20.1%	19.4%	33.3%	34.4%	20.2%	21.1%	19.4%	25.0%	28.0%	26.9%	28.6%	29.4%	30%	28.6%
Somewhat Satisfied	329	20	293	307	22	158	146	12	47	96	25	61	10	24	5	19	4	3	1
	30.4%	25.3%	31.1%	29.9%	40.0%	27.7%	27.0%	40.0%	35.9%	34.0%	35.2%	31.9%	50.0%	29.3%	19.2%	33.9%	23.5%	30%	14.3%
Neutral	241	24	202	234	7	123	120	3	31	58	13	42	3	23	11	12	6	3	3
	22.3%	30.4%	21.4%	22.8%	12.7%	21.5%	22.2%	10.0%	23.7%	20.6%	18.3%	22.0%	15.0%	28.0%	42.3%	21.4%	35.3%	30%	42.9%
Unsatisfied [NET]	268	16	231	260	8	175	170	5	8	71	18	51	2	12	3	9	2	1	1
=====	24.7%	20.3%	24.5%	25.3%	14.5%	30.6%	31.4%	16.7%	6.1%	25.2%	25.4%	26.7%	10.0%	14.6%	11.5%	16.1%	11.8%	10%	14.3%
Somewhat Unsatisfied	167	9	147	164	3	105	103	2	8	46	9	36	1	6	2	4	2	1	1
	15.4%	11.4%	15.6%	16.0%	5.5%	18.4%	19.0%	6.7%	6.1%	16.3%	12.7%	18.8%	5.0%	7.3%	7.7%	7.1%	11.8%	10%	14.3%
Very Unsatisfied	101	7	84	96	5	70	67	3	-	25	9	15	1	6	1	5	-	-	-
	9.3%	8.9%	8.9%	9.3%	9.1%	12.3%	12.4%	10.0%	-	8.9%	12.7%	7.9%	5.0%	7.3%	3.8%	8.9%	-	-	-



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	82	43	39	-	7	8	4	17	29	17	11	56	10	5	-	-	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	47	24	23	-	3	4	2	11	18	9	6	31	8	4	-	-	2
=====	57.3%	56%	59.0%		42.9%	50.0%	50.0%	64.7%	62.1%	53%	54.5%	55.4%	80.0%	80.0%			40.0%
Very Satisfied	23	11	12	-	-	3	1	6	8	5	4	13	7	1	-	-	2
	28.0%	26%	30.8%			37.5%	25.0%	35.3%	27.6%	29%	36.4%	23.2%	70.0%	20.0%			40.0%
Somewhat Satisfied	24	13	11	-	3	1	1	5	10	4	2	18	1	3	-	-	-
	29.3%	30%	28.2%		42.9%	12.5%	25.0%	29.4%	34.5%	24%	18.2%	32.1%	10.0%	60.0%			-
Neutral	23	12	11	-	3	3	1	4	8	4	3	14	2	1	-	-	3
	28.0%	28%	28.2%		42.9%	37.5%	25.0%	23.5%	27.6%	24%	27.3%	25.0%	20.0%	20.0%			60.0%
Unsatisfied [NET]	12	7	5	-	1	1	1	2	3	4	2	11	-	-	-	-	-
=====	14.6%	16%	12.8%		14.3%	12.5%	25.0%	11.8%	10.3%	24%	18.2%	19.6%					-
Somewhat Unsatisfied	6	3	3	-	-	1	1	1	1	2	1	6	-	-	-	-	-
	7.3%	7.0%	7.7%			12.5%	25.0%	5.9%	3.4%	12%	9.1%	10.7%					-
Very Unsatisfied	6	4	2	-	1	-	-	1	2	2	1	5	-	-	-	-	-
	7.3%	9.3%	5.1%		14.3%			5.9%	6.9%	12%	9.1%	8.9%					-



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	26	14	12	-	3	1	1	7	10	4	2	16	5	4	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%	
Satisfied [NET]	12	6	6	-	2	-	-	4	5	1	2	5	4	3	-	1	
=====	46.2%	43%	50.0%		66.7%			57.1%	50.0%	25%	100.0%	31.2%	80.0%	75.0%		50.0%	
Very Satisfied	7	3	4	-	-	-	-	3	3	1	1	3	4	1	-	1	
	26.9%	21%	33.3%					42.9%	30.0%	25%	50.0%	18.8%	80.0%	25.0%		50.0%	
Somewhat Satisfied	5	3	2	-	2	-	-	1	2	-	1	2	-	2	-	-	
	19.2%	21%	16.7%		66.7%			14.3%	20.0%		50.0%	12.5%		50.0%			
Neutral	11	7	4	-	-	1	1	3	4	2	-	8	1	1	-	1	
	42.3%	50%	33.3%			100%	100%	42.9%	40.0%	50%		50.0%	20.0%	25.0%		50.0%	
Unsatisfied [NET]	3	1	2	-	1	-	-	-	1	1	-	3	-	-	-	-	
=====	11.5%	7.1%	16.7%		33.3%				10.0%	25%		18.8%					
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	
	7.7%	7.1%	8.3%						10.0%	25%		12.5%					
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	
	3.8%		8.3%		33.3%							6.2%					



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	29	27	-	4	7	3	10	19	13	9	40	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	35	18	17	-	1	4	2	7	13	8	4	26	4	1	-	-	1	
=====	62.5%	62%	63.0%		25.0%	57.1%	66.7%	70.0%	68.4%	62%	44.4%	65.0%	80.0%	100%			33.3%	
Very Satisfied	16	8	8	-	-	3	1	3	5	4	3	10	3	-	-	-	1	
	28.6%	28%	29.6%			42.9%	33.3%	30.0%	26.3%	31%	33.3%	25.0%	60.0%				33.3%	
Somewhat Satisfied	19	10	9	-	1	1	1	4	8	4	1	16	1	1	-	-	-	
	33.9%	34%	33.3%		25.0%	14.3%	33.3%	40.0%	42.1%	31%	11.1%	40.0%	20.0%	100%				
Neutral	12	5	7	-	3	2	-	1	4	2	3	6	1	-	-	-	2	
	21.4%	17%	25.9%		75.0%	28.6%		10.0%	21.1%	15%	33.3%	15.0%	20.0%				66.7%	
Unsatisfied [NET]	9	6	3	-	-	1	1	2	2	3	2	8	-	-	-	-	-	
=====	16.1%	21%	11.1%			14.3%	33.3%	20.0%	10.5%	23%	22.2%	20.0%						
Somewhat Unsatisfied	4	2	2	-	-	1	1	1	-	1	1	4	-	-	-	-	-	
	7.1%	6.9%	7.4%			14.3%	33.3%	10.0%		7.7%	11.1%	10.0%						
Very Unsatisfied	5	4	1	-	-	-	-	1	2	2	1	4	-	-	-	-	-	
	8.9%	14%	3.7%					10.0%	10.5%	15%	11.1%	10.0%						



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	17	12	4	-	1	1	-	3	6	5	5	8	1	1	-	-	2	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	9	7	2	-	-	1	-	1	4	3	3	5	-	1	-	-	-	
=====	52.9%	58%	50.0%			100%		33.3%	66.7%	60%	60.0%	62.5%		100%				
Very Satisfied	5	4	1	-	-	-	-	1	3	1	2	3	-	-	-	-	-	
	29.4%	33%	25.0%					33.3%	50.0%	20%	40.0%	37.5%						
Somewhat Satisfied	4	3	1	-	-	1	-	-	1	2	1	2	-	1	-	-	-	
	23.5%	25%	25.0%			100%			16.7%	40%	20.0%	25.0%		100%				
Neutral	6	5	-	-	1	-	-	-	2	2	2	3	1	-	-	-	-	
	35.3%	42%			100%				33.3%	40%	40.0%	37.5%	100.0%					
Unsatisfied [NET]	2	-	2	-	-	-	-	2	-	-	-	-	-	-	-	-	2	
=====	11.8%		50.0%					66.7%									100%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	-	-	-	-	-	-	2	
	11.8%		50.0%					66.7%									100%	



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	10	7	2	-	1	1	-	2	4	2	4	4	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	6	5	1	-	-	1	-	1	2	2	3	2	-	1	-	-	-
=====	60.0%	71%	50.0%			100%		50.0%	50.0%	100%	75.0%	50.0%		100%			
Very Satisfied	3	3	-	-	-	-	-	1	2	-	2	1	-	-	-	-	-
	30.0%	43%						50.0%	50.0%		50.0%	25.0%					
Somewhat Satisfied	3	2	1	-	-	1	-	-	-	2	1	1	-	1	-	-	-
	30.0%	29%	50.0%			100%				100%	25.0%	25.0%		100%			
Neutral	3	2	-	-	1	-	-	-	2	-	1	2	-	-	-	-	-
	30.0%	29%			100%				50.0%		25.0%	50.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	10.0%		50.0%					50.0%									100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	10.0%		50.0%					50.0%									100%



Q13_H. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	5	2	-	-	-	-	1	2	3	1	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
=====	42.9%	40%	50.0%						100%	33%		75.0%						
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	28.6%	20%	50.0%						50.0%	33%		50.0%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	14.3%	20%							50.0%			25.0%						
Neutral	3	3	-	-	-	-	-	-	-	2	1	1	1	-	-	-	-	
	42.9%	60%								67%	100.0%	25.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	14.3%		50.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	14.3%		50.0%					100%									100%	



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1083	535	505	8	22	215	256	203	216	149	173	656	100	115	15	18	134	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	574	296	260	3	13	109	131	111	131	69	111	325	68	64	9	8	53	
=====	53.0%	55%	51.5%	37.5%	59.1%	50.7%	51.2%	54.7%	60.6%	46%	64.2%	49.5%	68.0%	55.7%	60.0%	44.4%	39.6%	
Very Satisfied	245	140	98	2	3	49	50	49	62	27	56	121	41	23	3	4	21	
	42.7%	47%	37.7%	66.7%	23.1%	45.0%	38.2%	44.1%	47.3%	39%	50.5%	37.2%	60.3%	35.9%	33.3%	50.0%	39.6%	
Somewhat Satisfied	329	156	162	1	10	60	81	62	69	42	55	204	27	41	6	4	32	
	57.3%	53%	62.3%	33.3%	76.9%	55.0%	61.8%	55.9%	52.7%	61%	49.5%	62.8%	39.7%	64.1%	66.7%	50.0%	60.4%	
Neutral	241	113	115	4	7	46	50	39	45	47	32	155	21	24	3	6	32	
	22.3%	21%	22.8%	50.0%	31.8%	21.4%	19.5%	19.2%	20.8%	32%	18.5%	23.6%	21.0%	20.9%	20.0%	33.3%	23.9%	
Unsatisfied [NET]	268	126	130	1	2	60	75	53	40	33	30	176	11	27	3	4	49	
=====	24.7%	24%	25.7%	12.5%	9.1%	27.9%	29.3%	26.1%	18.5%	22%	17.3%	26.8%	11.0%	23.5%	20.0%	22.2%	36.6%	
Somewhat Unsatisfied	167	63	94	-	-	37	57	25	24	22	15	114	8	19	3	2	21	
	62.3%	50%	72.3%			61.7%	76.0%	47.2%	60.0%	67%	50.0%	64.8%	72.7%	70.4%	100.0%	50.0%	42.9%	
Very Unsatisfied	101	63	36	1	2	23	18	28	16	11	15	62	3	8	-	2	28	
	37.7%	50%	27.7%	100.0%	100%	38.3%	24.0%	52.8%	40.0%	33%	50.0%	35.2%	27.3%	29.6%		50.0%	57.1%	



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1083	176	135	105	242	99	93	121	69	1	22	194	177	194	182	332	51	139	141	239	504
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	574	98	68	51	124	59	49	67	36	1	9	102	73	118	102	177	27	77	81	126	260
=====	53.0%	55.7%	50.4%	48.6%	51.2%	59.6%	52.7%	55.4%	52.2%	100%	40.9%	52.6%	41.2%	60.8%	56.0%	53.3%	52.9%	55.4%	57.4%	52.7%	51.6%
Very Satisfied	245	38	29	23	53	24	22	24	18	1	5	52	25	44	49	73	16	37	40	61	90
	42.7%	38.8%	42.6%	45.1%	42.7%	40.7%	44.9%	35.8%	50.0%	100%	55.6%	51.0%	34.2%	37.3%	48.0%	41.2%	59.3%	48.1%	49.4%	48.4%	34.6%
Somewhat Satisfied	329	60	39	28	71	35	27	43	18	-	4	50	48	74	53	104	11	40	41	65	170
	57.3%	61.2%	57.4%	54.9%	57.3%	59.3%	55.1%	64.2%	50.0%	-	44.4%	49.0%	65.8%	62.7%	52.0%	58.8%	40.7%	51.9%	50.6%	51.6%	65.4%
Neutral	241	37	29	23	55	19	30	28	16	-	1	41	34	35	39	91	15	35	38	52	98
	22.3%	21.0%	21.5%	21.9%	22.7%	19.2%	32.3%	23.1%	23.2%	-	4.5%	21.1%	19.2%	18.0%	21.4%	27.4%	29.4%	25.2%	27.0%	21.8%	19.4%
Unsatisfied [NET]	268	41	38	31	63	21	14	26	17	-	12	51	70	41	41	64	9	27	22	61	146
=====	24.7%	23.3%	28.1%	29.5%	26.0%	21.2%	15.1%	21.5%	24.6%	-	54.5%	26.3%	39.5%	21.1%	22.5%	19.3%	17.6%	19.4%	15.6%	25.5%	29.0%
Somewhat Unsatisfied	167	27	24	17	41	15	9	18	8	-	7	31	45	27	26	38	7	17	11	45	85
	62.3%	65.9%	63.2%	54.8%	65.1%	71.4%	64.3%	69.2%	47.1%	-	58.3%	60.8%	64.3%	65.9%	63.4%	59.4%	77.8%	63.0%	50.0%	73.8%	58.2%
Very Unsatisfied	101	14	14	14	22	6	5	8	9	-	5	20	25	14	15	26	2	10	11	16	61
	37.7%	34.1%	36.8%	45.2%	34.9%	28.6%	35.7%	30.8%	52.9%	-	41.7%	39.2%	35.7%	34.1%	36.6%	40.6%	22.2%	37.0%	50.0%	26.2%	41.8%



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1083	79	942	1028	55	571	541	30	131	282	71	191	20	82	26	56	17	10	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	574	39	509	534	40	273	251	22	92	153	40	98	15	47	12	35	9	6	3
=====	53.0%	49.4%	54.0%	51.9%	72.7%	47.8%	46.4%	73.3%	70.2%	54.3%	56.3%	51.3%	75.0%	57.3%	46.2%	62.5%	52.9%	60%	42.9%
Very Satisfied	245	19	216	227	18	115	105	10	45	57	15	37	5	23	7	16	5	3	2
	42.7%	48.7%	42.4%	42.5%	45.0%	42.1%	41.8%	45.5%	48.9%	37.3%	37.5%	37.8%	33.3%	48.9%	58.3%	45.7%	55.6%	50%	66.7%
Somewhat Satisfied	329	20	293	307	22	158	146	12	47	96	25	61	10	24	5	19	4	3	1
	57.3%	51.3%	57.6%	57.5%	55.0%	57.9%	58.2%	54.5%	51.1%	62.7%	62.5%	62.2%	66.7%	51.1%	41.7%	54.3%	44.4%	50%	33.3%
Neutral	241	24	202	234	7	123	120	3	31	58	13	42	3	23	11	12	6	3	3
	22.3%	30.4%	21.4%	22.8%	12.7%	21.5%	22.2%	10.0%	23.7%	20.6%	18.3%	22.0%	15.0%	28.0%	42.3%	21.4%	35.3%	30%	42.9%
Unsatisfied [NET]	268	16	231	260	8	175	170	5	8	71	18	51	2	12	3	9	2	1	1
=====	24.7%	20.3%	24.5%	25.3%	14.5%	30.6%	31.4%	16.7%	6.1%	25.2%	25.4%	26.7%	10.0%	14.6%	11.5%	16.1%	11.8%	10%	14.3%
Somewhat Unsatisfied	167	9	147	164	3	105	103	2	8	46	9	36	1	6	2	4	2	1	1
	62.3%	56.2%	63.6%	63.1%	37.5%	60.0%	60.6%	40.0%	100%	64.8%	50.0%	70.6%	50.0%	50.0%	66.7%	44.4%	100.0%	100%	100%
Very Unsatisfied	101	7	84	96	5	70	67	3	-	25	9	15	1	6	1	5	-	-	-
	37.7%	43.8%	36.4%	36.9%	62.5%	40.0%	39.4%	60.0%	-	35.2%	50.0%	29.4%	50.0%	50.0%	33.3%	55.6%	-	-	-



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	82	43	39	-	7	8	4	17	29	17	11	56	10	5	-	-	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	47	24	23	-	3	4	2	11	18	9	6	31	8	4	-	-	2
=====	57.3%	56%	59.0%		42.9%	50.0%	50.0%	64.7%	62.1%	53%	54.5%	55.4%	80.0%	80.0%			40.0%
Very Satisfied	23	11	12	-	-	3	1	6	8	5	4	13	7	1	-	-	2
	48.9%	46%	52.2%			75.0%	50.0%	54.5%	44.4%	56%	66.7%	41.9%	87.5%	25.0%			100%
Somewhat Satisfied	24	13	11	-	3	1	1	5	10	4	2	18	1	3	-	-	-
	51.1%	54%	47.8%		100%	25.0%	50.0%	45.5%	55.6%	44%	33.3%	58.1%	12.5%	75.0%			
Neutral	23	12	11	-	3	3	1	4	8	4	3	14	2	1	-	-	3
	28.0%	28%	28.2%		42.9%	37.5%	25.0%	23.5%	27.6%	24%	27.3%	25.0%	20.0%	20.0%			60.0%
Unsatisfied [NET]	12	7	5	-	1	1	1	2	3	4	2	11	-	-	-	-	-
=====	14.6%	16%	12.8%		14.3%	12.5%	25.0%	11.8%	10.3%	24%	18.2%	19.6%					
Somewhat Unsatisfied	6	3	3	-	-	1	1	1	1	2	1	6	-	-	-	-	-
	50.0%	43%	60.0%			100%	100%	50.0%	33.3%	50%	50.0%	54.5%					
Very Unsatisfied	6	4	2	-	1	-	-	1	2	2	1	5	-	-	-	-	-
	50.0%	57%	40.0%		100%			50.0%	66.7%	50%	50.0%	45.5%					



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	26	14	12	-	3	1	1	7	10	4	2	16	5	4	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	12	6	6	-	2	-	-	4	5	1	2	5	4	3	-	-	1
=====	46.2%	43%	50.0%		66.7%			57.1%	50.0%	25%	100.0%	31.2%	80.0%	75.0%			50.0%
Very Satisfied	7	3	4	-	-	-	-	3	3	1	1	3	4	1	-	-	1
	58.3%	50%	66.7%					75.0%	60.0%	100%	50.0%	60.0%	100.0%	33.3%			100%
Somewhat Satisfied	5	3	2	-	2	-	-	1	2	-	1	2	-	2	-	-	-
	41.7%	50%	33.3%		100%			25.0%	40.0%		50.0%	40.0%		66.7%			
Neutral	11	7	4	-	-	1	1	3	4	2	-	8	1	1	-	-	1
	42.3%	50%	33.3%			100%	100%	42.9%	40.0%	50%		50.0%	20.0%	25.0%			50.0%
Unsatisfied [NET]	3	1	2	-	1	-	-	-	1	1	-	3	-	-	-	-	-
=====	11.5%	7.1%	16.7%		33.3%				10.0%	25%		18.8%					
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-
	66.7%	100%	50.0%						100%	100%		66.7%					
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	33.3%		50.0%		100%							33.3%					



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	56	29	27	-	4	7	3	10	19	13	9	40	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	35	18	17	-	1	4	2	7	13	8	4	26	4	1	-	-	1	
=====	62.5%	62%	63.0%		25.0%	57.1%	66.7%	70.0%	68.4%	62%	44.4%	65.0%	80.0%	100%			33.3%	
Very Satisfied	16	8	8	-	-	3	1	3	5	4	3	10	3	-	-	-	1	
	45.7%	44%	47.1%			75.0%	50.0%	42.9%	38.5%	50%	75.0%	38.5%	75.0%				100%	
Somewhat Satisfied	19	10	9	-	1	1	1	4	8	4	1	16	1	1	-	-	-	
	54.3%	56%	52.9%		100%	25.0%	50.0%	57.1%	61.5%	50%	25.0%	61.5%	25.0%	100%				
Neutral	12	5	7	-	3	2	-	1	4	2	3	6	1	-	-	-	2	
	21.4%	17%	25.9%		75.0%	28.6%		10.0%	21.1%	15%	33.3%	15.0%	20.0%				66.7%	
Unsatisfied [NET]	9	6	3	-	-	1	1	2	2	3	2	8	-	-	-	-	-	
=====	16.1%	21%	11.1%			14.3%	33.3%	20.0%	10.5%	23%	22.2%	20.0%						
Somewhat Unsatisfied	4	2	2	-	-	1	1	1	-	1	1	4	-	-	-	-	-	
	44.4%	33%	66.7%			100%	100%	50.0%		33%	50.0%	50.0%						
Very Unsatisfied	5	4	1	-	-	-	-	1	2	2	1	4	-	-	-	-	-	
	55.6%	67%	33.3%					50.0%	100%	67%	50.0%	50.0%						



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	17	12	4	-	1	1	-	3	6	5	5	8	1	1	-	-	2
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	7	2	-	-	1	-	1	4	3	3	5	-	1	-	-	-
=====	52.9%	58%	50.0%			100%		33.3%	66.7%	60%	60.0%	62.5%		100%			
Very Satisfied	5	4	1	-	-	-	-	1	3	1	2	3	-	-	-	-	-
	55.6%	57%	50.0%					100%	75.0%	33%	66.7%	60.0%					
Somewhat Satisfied	4	3	1	-	-	1	-	-	1	2	1	2	-	1	-	-	-
	44.4%	43%	50.0%			100%			25.0%	67%	33.3%	40.0%		100%			
Neutral	6	5	-	-	1	-	-	-	2	2	2	3	1	-	-	-	-
	35.3%	42%			100%				33.3%	40%	40.0%	37.5%	100.0%				
Unsatisfied [NET]	2	-	2	-	-	-	-	2	-	-	-	-	-	-	-	-	2
=====	11.8%		50.0%					66.7%									100%
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	-	-	-	-	-	-	2
	100%		100.0%					100%									100%



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER		
Total	10	7	2	-	1	1	-	2	4	2	4	4	-	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%
Satisfied [NET]	6	5	1	-	-	1	-	1	2	2	3	2	-	1	-	-	-
=====	60.0%	71%	50.0%			100%		50.0%	50.0%	100%	75.0%	50.0%		100%			
Very Satisfied	3	3	-	-	-	-	-	1	2	-	2	1	-	-	-	-	-
	50.0%	60%						100%	100%		66.7%	50.0%					
Somewhat Satisfied	3	2	1	-	-	1	-	-	-	2	1	1	-	1	-	-	-
	50.0%	40%	100.0%			100%				100%	33.3%	50.0%		100%			
Neutral	3	2	-	-	1	-	-	-	2	-	1	2	-	-	-	-	-
	30.0%	29%			100%				50.0%		25.0%	50.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	10.0%		50.0%					50.0%									100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	100%		100.0%					100%									100%



Q13_HA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Bicycle safety
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	5	2	-	-	-	-	1	2	3	1	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
=====	42.9%	40%	50.0%						100%	33%		75.0%						
Very Satisfied	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	66.7%	50%	100.0%						50.0%	100%		66.7%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	50%							50.0%			33.3%						
Neutral	3	3	-	-	-	-	-	-	-	2	1	1	1	-	-	-	-	
	42.9%	60%								67%	100.0%	25.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	14.3%		50.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1123	550	527	8	22	225	258	211	220	164	179	685	101	116	14	17	139
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	728	360	339	4	12	134	159	143	161	106	121	430	78	74	9	11	78
=====	64.8%	65%	64.3%	50.0%	54.5%	59.6%	61.6%	67.8%	73.2%	65%	67.6%	62.8%	77.2%	63.8%	64.3%	64.7%	56.1%
Very Satisfied	385	194	176	3	5	70	76	77	99	51	74	222	47	33	2	4	38
	34.3%	35%	33.4%	37.5%	22.7%	31.1%	29.5%	36.5%	45.0%	31%	41.3%	32.4%	46.5%	28.4%	14.3%	23.5%	27.3%
Somewhat Satisfied	343	166	163	1	7	64	83	66	62	55	47	208	31	41	7	7	40
	30.5%	30%	30.9%	12.5%	31.8%	28.4%	32.2%	31.3%	28.2%	34%	26.3%	30.4%	30.7%	35.3%	50.0%	41.2%	28.8%
Neutral	203	99	95	4	7	46	41	30	29	44	32	126	13	22	2	2	32
	18.1%	18%	18.0%	50.0%	31.8%	20.4%	15.9%	14.2%	13.2%	27%	17.9%	18.4%	12.9%	19.0%	14.3%	11.8%	23.0%
Unsatisfied [NET]	192	91	93	-	3	45	58	38	30	14	26	129	10	20	3	4	29
=====	17.1%	17%	17.6%		13.6%	20.0%	22.5%	18.0%	13.6%	8.5%	14.5%	18.8%	9.9%	17.2%	21.4%	23.5%	20.9%
Somewhat Unsatisfied	128	53	70	-	1	27	41	25	22	9	20	91	5	15	2	-	13
	11.4%	9.6%	13.3%		4.5%	12.0%	15.9%	11.8%	10.0%	5.5%	11.2%	13.3%	5.0%	12.9%	14.3%		9.4%
Very Unsatisfied	64	38	23	-	2	18	17	13	8	5	6	38	5	5	1	4	16
	5.7%	6.9%	4.4%		9.1%	8.0%	6.6%	6.2%	3.6%	3.0%	3.4%	5.5%	5.0%	4.3%	7.1%	23.5%	11.5%



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1123	187	138	110	244	104	95	126	73	1	24	200	185	198	186	350	53	145	145	250	520
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	728	118	83	65	151	77	66	92	43	1	18	131	97	134	130	234	36	92	94	155	345
=====	64.8%	63.1%	60.1%	59.1%	61.9%	74.0%	69.5%	73.0%	58.9%	100%	75.0%	65.5%	52.4%	67.7%	69.9%	66.9%	67.9%	63.4%	64.8%	62.0%	66.3%
Very Satisfied	385	61	37	31	79	47	34	50	26	1	7	68	43	64	76	132	20	58	52	85	167
	34.3%	32.6%	26.8%	28.2%	32.4%	45.2%	35.8%	39.7%	35.6%	100%	29.2%	34.0%	23.2%	32.3%	40.9%	37.7%	37.7%	40.0%	35.9%	34.0%	32.1%
Somewhat Satisfied	343	57	46	34	72	30	32	42	17	-	11	63	54	70	54	102	16	34	42	70	178
	30.5%	30.5%	33.3%	30.9%	29.5%	28.8%	33.7%	33.3%	23.3%	-	45.8%	31.5%	29.2%	35.4%	29.0%	29.1%	30.2%	23.4%	29.0%	28.0%	34.2%
Neutral	203	37	24	28	40	14	19	24	13	-	-	36	29	38	26	73	13	27	27	51	83
	18.1%	19.8%	17.4%	25.5%	16.4%	13.5%	20.0%	19.0%	17.8%	-	-	18.0%	15.7%	19.2%	14.0%	20.9%	24.5%	18.6%	18.6%	20.4%	16.0%
Unsatisfied [NET]	192	32	31	17	53	13	10	10	17	-	6	33	59	26	30	43	4	26	24	44	92
=====	17.1%	17.1%	22.5%	15.5%	21.7%	12.5%	10.5%	7.9%	23.3%	-	25.0%	16.5%	31.9%	13.1%	16.1%	12.3%	7.5%	17.9%	16.6%	17.6%	17.7%
Somewhat Unsatisfied	128	25	18	12	29	13	9	9	8	-	5	24	39	16	21	27	1	14	13	31	69
	11.4%	13.4%	13.0%	10.9%	11.9%	12.5%	9.5%	7.1%	11.0%	-	20.8%	12.0%	21.1%	8.1%	11.3%	7.7%	1.9%	9.7%	9.0%	12.4%	13.3%
Very Unsatisfied	64	7	13	5	24	-	1	1	9	-	1	9	20	10	9	16	3	12	11	13	23
	5.7%	3.7%	9.4%	4.5%	9.8%	-	1.1%	0.8%	12.3%	-	4.2%	4.5%	10.8%	5.1%	4.8%	4.6%	5.7%	8.3%	7.6%	5.2%	4.4%



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1123	86	971	1066	57	594	563	31	130	293	74	198	21	86	28	58	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	728	56	638	689	39	365	345	20	96	191	49	127	15	61	20	41	15	8	7
=====	64.8%	65.1%	65.7%	64.6%	68.4%	61.4%	61.3%	64.5%	73.8%	65.2%	66.2%	64.1%	71.4%	70.9%	71.4%	70.7%	75.0%	73%	77.8%
Very Satisfied	385	28	338	360	25	183	171	12	53	101	26	66	9	37	14	23	11	7	4
	34.3%	32.6%	34.8%	33.8%	43.9%	30.8%	30.4%	38.7%	40.8%	34.5%	35.1%	33.3%	42.9%	43.0%	50.0%	39.7%	55.0%	64%	44.4%
Somewhat Satisfied	343	28	300	329	14	182	174	8	43	90	23	61	6	24	6	18	4	1	3
	30.5%	32.6%	30.9%	30.9%	24.6%	30.6%	30.9%	25.8%	33.1%	30.7%	31.1%	30.8%	28.6%	27.9%	21.4%	31.0%	20.0%	9.1%	33.3%
Neutral	203	22	169	193	10	104	99	5	25	54	13	36	5	16	4	12	4	2	2
	18.1%	25.6%	17.4%	18.1%	17.5%	17.5%	17.6%	16.1%	19.2%	18.4%	17.6%	18.2%	23.8%	18.6%	14.3%	20.7%	20.0%	18%	22.2%
Unsatisfied [NET]	192	8	164	184	8	125	119	6	9	48	12	35	1	9	4	5	1	1	-
=====	17.1%	9.3%	16.9%	17.3%	14.0%	21.0%	21.1%	19.4%	6.9%	16.4%	16.2%	17.7%	4.8%	10.5%	14.3%	8.6%	5.0%	9.1%	
Somewhat Unsatisfied	128	7	110	122	6	81	77	4	5	36	9	26	1	5	4	1	1	1	-
	11.4%	8.1%	11.3%	11.4%	10.5%	13.6%	13.7%	12.9%	3.8%	12.3%	12.2%	13.1%	4.8%	5.8%	14.3%	1.7%	5.0%	9.1%	
Very Unsatisfied	64	1	54	62	2	44	42	2	4	12	3	9	-	4	-	4	-	-	-
	5.7%	1.2%	5.6%	5.8%	3.5%	7.4%	7.5%	6.5%	3.1%	4.1%	4.1%	4.5%		4.7%		6.9%			



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	86	45	41	-	7	8	4	18	29	20	12	60	10	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	61	29	32	-	4	4	3	14	21	15	9	41	9	4	-	1	3	
=====	70.9%	64%	78.0%		57.1%	50.0%	75.0%	77.8%	72.4%	75%	75.0%	68.3%	90.0%	80.0%		100.0%	60.0%	
Very Satisfied	37	18	19	-	2	3	2	9	15	6	8	22	8	2	-	1	2	
	43.0%	40%	46.3%		28.6%	37.5%	50.0%	50.0%	51.7%	30%	66.7%	36.7%	80.0%	40.0%		100.0%	40.0%	
Somewhat Satisfied	24	11	13	-	2	1	1	5	6	9	1	19	1	2	-	-	1	
	27.9%	24%	31.7%		28.6%	12.5%	25.0%	27.8%	20.7%	45%	8.3%	31.7%	10.0%	40.0%			20.0%	
Neutral	16	10	6	-	3	2	-	3	3	5	3	11	1	1	-	-	1	
	18.6%	22%	14.6%		42.9%	25.0%		16.7%	10.3%	25%	25.0%	18.3%	10.0%	20.0%			20.0%	
Unsatisfied [NET]	9	6	3	-	-	2	1	1	5	-	-	8	-	-	-	-	1	
=====	10.5%	13%	7.3%			25.0%	25.0%	5.6%	17.2%			13.3%					20.0%	
Somewhat Unsatisfied	5	3	2	-	-	1	1	-	3	-	-	5	-	-	-	-	-	
	5.8%	6.7%	4.9%			12.5%	25.0%		10.3%			8.3%						
Very Unsatisfied	4	3	1	-	-	1	-	1	2	-	-	3	-	-	-	-	1	
	4.7%	6.7%	2.4%			12.5%		5.6%	6.9%			5.0%					20.0%	



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	28	15	13	-	3	1	1	7	11	5	3	18	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	20	9	11	-	3	-	1	6	6	4	3	12	5	3	-	1	1	
=====	71.4%	60%	84.6%		100%		100%	85.7%	54.5%	80%	100.0%	66.7%	100.0%	75.0%		100.0%	50.0%	
Very Satisfied	14	6	8	-	2	-	-	4	5	3	3	7	5	2	-	1	1	
	50.0%	40%	61.5%		66.7%			57.1%	45.5%	60%	100.0%	38.9%	100.0%	50.0%		100.0%	50.0%	
Somewhat Satisfied	6	3	3	-	1	-	1	2	1	1	-	5	-	1	-	-	-	
	21.4%	20%	23.1%		33.3%		100%	28.6%	9.1%	20%		27.8%		25.0%				
Neutral	4	3	1	-	-	-	-	1	2	1	-	2	-	1	-	-	1	
	14.3%	20%	7.7%					14.3%	18.2%	20%		11.1%		25.0%			50.0%	
Unsatisfied [NET]	4	3	1	-	-	1	-	-	3	-	-	4	-	-	-	-	-	
=====	14.3%	20%	7.7%			100%			27.3%			22.2%						
Somewhat Unsatisfied	4	3	1	-	-	1	-	-	3	-	-	4	-	-	-	-	-	
	14.3%	20%	7.7%			100%			27.3%			22.2%						



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	30	28	-	4	7	3	11	18	15	9	42	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	20	21	-	1	4	2	8	15	11	6	29	4	1	-	-	2	
=====	70.7%	67%	75.0%		25.0%	57.1%	66.7%	72.7%	83.3%	73%	66.7%	69.0%	80.0%	100%			66.7%	
Very Satisfied	23	12	11	-	-	3	2	5	10	3	5	15	3	-	-	-	1	
	39.7%	40%	39.3%			42.9%	66.7%	45.5%	55.6%	20%	55.6%	35.7%	60.0%				33.3%	
Somewhat Satisfied	18	8	10	-	1	1	-	3	5	8	1	14	1	1	-	-	1	
	31.0%	27%	35.7%		25.0%	14.3%		27.3%	27.8%	53%	11.1%	33.3%	20.0%	100%			33.3%	
Neutral	12	7	5	-	3	2	-	2	1	4	3	9	1	-	-	-	-	
	20.7%	23%	17.9%		75.0%	28.6%		18.2%	5.6%	27%	33.3%	21.4%	20.0%					
Unsatisfied [NET]	5	3	2	-	-	1	1	1	2	-	-	4	-	-	-	-	1	
=====	8.6%	10%	7.1%			14.3%	33.3%	9.1%	11.1%			9.5%					33.3%	
Somewhat Unsatisfied	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	1.7%		3.6%				33.3%					2.4%						
Very Unsatisfied	4	3	1	-	-	1	-	1	2	-	-	3	-	-	-	-	1	
	6.9%	10%	3.6%			14.3%		9.1%	11.1%			7.1%					33.3%	



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	20	13	6	-	1	1	1	3	6	7	5	11	1	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	10	4	-	-	1	1	2	6	4	3	9	1	1	-	-	1	
=====	75.0%	77%	66.7%			100%	100%	66.7%	100%	57%	60.0%	81.8%	100.0%	100%			50.0%	
Very Satisfied	11	8	2	-	-	1	1	1	6	2	3	8	-	-	-	-	-	
	55.0%	62%	33.3%			100%	100%	33.3%	100%	29%	60.0%	72.7%						
Somewhat Satisfied	4	2	2	-	-	-	-	1	-	2	-	1	1	1	-	-	1	
	20.0%	15%	33.3%					33.3%		29%		9.1%	100.0%	100%			50.0%	
Neutral	4	3	1	-	1	-	-	-	-	3	2	2	-	-	-	-	-	
	20.0%	23%	16.7%		100%					43%	40.0%	18.2%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	5.0%		16.7%					33.3%									50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	5.0%		16.7%					33.3%									50.0%	



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	8	6	1	-	-	1	-	1	4	2	3	4	-	1	-	-	-	
=====	72.7%	75%	50.0%			100%		50.0%	100%	67%	75.0%	80.0%		100%				
Very Satisfied	7	6	-	-	-	1	-	1	4	1	3	4	-	-	-	-	-	
	63.6%	75%				100%		50.0%	100%	33%	75.0%	80.0%						
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	9.1%		50.0%							33%				100%				
Neutral	2	2	-	-	1	-	-	-	-	1	1	1	-	-	-	-	-	
	18.2%	25%			100%					33%	25.0%	20.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	9.1%		50.0%					50.0%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	9.1%		50.0%					50.0%									100%	



Q13_I. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	2	4	1	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	1	2	2	-	5	1	-	-	-	1	
=====	77.8%	80%	75.0%				100%	100%	100%	50%		83.3%	100.0%				100%	
Very Satisfied	4	2	2	-	-	-	1	-	2	1	-	4	-	-	-	-	-	
	44.4%	40%	50.0%				100%		100%	25%		66.7%						
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	1	-	1	1	-	-	-	1	
	33.3%	40%	25.0%					100%		25%		16.7%	100.0%				100%	
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	22.2%	20%	25.0%							50%	100.0%	16.7%						



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1123	550	527	8	22	225	258	211	220	164	179	685	101	116	14	17	139
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	728	360	339	4	12	134	159	143	161	106	121	430	78	74	9	11	78
=====	64.8%	65%	64.3%	50.0%	54.5%	59.6%	61.6%	67.8%	73.2%	65%	67.6%	62.8%	77.2%	63.8%	64.3%	64.7%	56.1%
Very Satisfied	385	194	176	3	5	70	76	77	99	51	74	222	47	33	2	4	38
	52.9%	54%	51.9%	75.0%	41.7%	52.2%	47.8%	53.8%	61.5%	48%	61.2%	51.6%	60.3%	44.6%	22.2%	36.4%	48.7%
Somewhat Satisfied	343	166	163	1	7	64	83	66	62	55	47	208	31	41	7	7	40
	47.1%	46%	48.1%	25.0%	58.3%	47.8%	52.2%	46.2%	38.5%	52%	38.8%	48.4%	39.7%	55.4%	77.8%	63.6%	51.3%
Neutral	203	99	95	4	7	46	41	30	29	44	32	126	13	22	2	2	32
	18.1%	18%	18.0%	50.0%	31.8%	20.4%	15.9%	14.2%	13.2%	27%	17.9%	18.4%	12.9%	19.0%	14.3%	11.8%	23.0%
Unsatisfied [NET]	192	91	93	-	3	45	58	38	30	14	26	129	10	20	3	4	29
=====	17.1%	17%	17.6%		13.6%	20.0%	22.5%	18.0%	13.6%	8.5%	14.5%	18.8%	9.9%	17.2%	21.4%	23.5%	20.9%
Somewhat Unsatisfied	128	53	70	-	1	27	41	25	22	9	20	91	5	15	2	-	13
	66.7%	58%	75.3%		33.3%	60.0%	70.7%	65.8%	73.3%	64%	76.9%	70.5%	50.0%	75.0%	66.7%		44.8%
Very Unsatisfied	64	38	23	-	2	18	17	13	8	5	6	38	5	5	1	4	16
	33.3%	42%	24.7%		66.7%	40.0%	29.3%	34.2%	26.7%	36%	23.1%	29.5%	50.0%	25.0%	33.3%	100.0%	55.2%



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1123	187	138	110	244	104	95	126	73	1	24	200	185	198	186	350	53	145	145	250	520
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	728	118	83	65	151	77	66	92	43	1	18	131	97	134	130	234	36	92	94	155	345
=====	64.8%	63.1%	60.1%	59.1%	61.9%	74.0%	69.5%	73.0%	58.9%	100%	75.0%	65.5%	52.4%	67.7%	69.9%	66.9%	67.9%	63.4%	64.8%	62.0%	66.3%
Very Satisfied	385	61	37	31	79	47	34	50	26	1	7	68	43	64	76	132	20	58	52	85	167
	52.9%	51.7%	44.6%	47.7%	52.3%	61.0%	51.5%	54.3%	60.5%	100%	38.9%	51.9%	44.3%	47.8%	58.5%	56.4%	55.6%	63.0%	55.3%	54.8%	48.4%
Somewhat Satisfied	343	57	46	34	72	30	32	42	17	-	11	63	54	70	54	102	16	34	42	70	178
	47.1%	48.3%	55.4%	52.3%	47.7%	39.0%	48.5%	45.7%	39.5%	-	61.1%	48.1%	55.7%	52.2%	41.5%	43.6%	44.4%	37.0%	44.7%	45.2%	51.6%
Neutral	203	37	24	28	40	14	19	24	13	-	-	36	29	38	26	73	13	27	27	51	83
	18.1%	19.8%	17.4%	25.5%	16.4%	13.5%	20.0%	19.0%	17.8%	-	-	18.0%	15.7%	19.2%	14.0%	20.9%	24.5%	18.6%	18.6%	20.4%	16.0%
Unsatisfied [NET]	192	32	31	17	53	13	10	10	17	-	6	33	59	26	30	43	4	26	24	44	92
=====	17.1%	17.1%	22.5%	15.5%	21.7%	12.5%	10.5%	7.9%	23.3%	-	25.0%	16.5%	31.9%	13.1%	16.1%	12.3%	7.5%	17.9%	16.6%	17.6%	17.7%
Somewhat Unsatisfied	128	25	18	12	29	13	9	9	8	-	5	24	39	16	21	27	1	14	13	31	69
	66.7%	78.1%	58.1%	70.6%	54.7%	100%	90.0%	90.0%	47.1%	-	83.3%	72.7%	66.1%	61.5%	70.0%	62.8%	25.0%	53.8%	54.2%	70.5%	75.0%
Very Unsatisfied	64	7	13	5	24	-	1	1	9	-	1	9	20	10	9	16	3	12	11	13	23
	33.3%	21.9%	41.9%	29.4%	45.3%	-	10.0%	10.0%	52.9%	-	16.7%	27.3%	33.9%	38.5%	30.0%	37.2%	75.0%	46.2%	45.8%	29.5%	25.0%



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1123	86	971	1066	57	594	563	31	130	293	74	198	21	86	28	58	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	728	56	638	689	39	365	345	20	96	191	49	127	15	61	20	41	15	8	7
=====	64.8%	65.1%	65.7%	64.6%	68.4%	61.4%	61.3%	64.5%	73.8%	65.2%	66.2%	64.1%	71.4%	70.9%	71.4%	70.7%	75.0%	73%	77.8%
Very Satisfied	385	28	338	360	25	183	171	12	53	101	26	66	9	37	14	23	11	7	4
	52.9%	50.0%	53.0%	52.2%	64.1%	50.1%	49.6%	60.0%	55.2%	52.9%	53.1%	52.0%	60.0%	60.7%	70.0%	56.1%	73.3%	88%	57.1%
Somewhat Satisfied	343	28	300	329	14	182	174	8	43	90	23	61	6	24	6	18	4	1	3
	47.1%	50.0%	47.0%	47.8%	35.9%	49.9%	50.4%	40.0%	44.8%	47.1%	46.9%	48.0%	40.0%	39.3%	30.0%	43.9%	26.7%	12%	42.9%
Neutral	203	22	169	193	10	104	99	5	25	54	13	36	5	16	4	12	4	2	2
	18.1%	25.6%	17.4%	18.1%	17.5%	17.5%	17.6%	16.1%	19.2%	18.4%	17.6%	18.2%	23.8%	18.6%	14.3%	20.7%	20.0%	18%	22.2%
Unsatisfied [NET]	192	8	164	184	8	125	119	6	9	48	12	35	1	9	4	5	1	1	-
=====	17.1%	9.3%	16.9%	17.3%	14.0%	21.0%	21.1%	19.4%	6.9%	16.4%	16.2%	17.7%	4.8%	10.5%	14.3%	8.6%	5.0%	9.1%	-
Somewhat Unsatisfied	128	7	110	122	6	81	77	4	5	36	9	26	1	5	4	1	1	1	-
	66.7%	87.5%	67.1%	66.3%	75.0%	64.8%	64.7%	66.7%	55.6%	75.0%	75.0%	74.3%	100.0%	55.6%	100.0%	20.0%	100.0%	100%	-
Very Unsatisfied	64	1	54	62	2	44	42	2	4	12	3	9	-	4	-	4	-	-	-
	33.3%	12.5%	32.9%	33.7%	25.0%	35.2%	35.3%	33.3%	44.4%	25.0%	25.0%	25.7%	-	44.4%	-	80.0%	-	-	-



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	86	45	41	-	7	8	4	18	29	20	12	60	10	5	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	61	29	32	-	4	4	3	14	21	15	9	41	9	4	-	1	3	
=====	70.9%	64%	78.0%		57.1%	50.0%	75.0%	77.8%	72.4%	75%	75.0%	68.3%	90.0%	80.0%		100.0%	60.0%	
Very Satisfied	37	18	19	-	2	3	2	9	15	6	8	22	8	2	-	1	2	
	60.7%	62%	59.4%		50.0%	75.0%	66.7%	64.3%	71.4%	40%	88.9%	53.7%	88.9%	50.0%		100.0%	66.7%	
Somewhat Satisfied	24	11	13	-	2	1	1	5	6	9	1	19	1	2	-	-	1	
	39.3%	38%	40.6%		50.0%	25.0%	33.3%	35.7%	28.6%	60%	11.1%	46.3%	11.1%	50.0%			33.3%	
Neutral	16	10	6	-	3	2	-	3	3	5	3	11	1	1	-	-	1	
	18.6%	22%	14.6%		42.9%	25.0%		16.7%	10.3%	25%	25.0%	18.3%	10.0%	20.0%			20.0%	
Unsatisfied [NET]	9	6	3	-	-	2	1	1	5	-	-	8	-	-	-	-	1	
=====	10.5%	13%	7.3%			25.0%	25.0%	5.6%	17.2%			13.3%					20.0%	
Somewhat Unsatisfied	5	3	2	-	-	1	1	-	3	-	-	5	-	-	-	-	-	
	55.6%	50%	66.7%			50.0%	100%		60.0%			62.5%						
Very Unsatisfied	4	3	1	-	-	1	-	1	2	-	-	3	-	-	-	-	1	
	44.4%	50%	33.3%			50.0%		100%	40.0%			37.5%					100%	



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	28	15	13	-	3	1	1	7	11	5	3	18	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	20	9	11	-	3	-	1	6	6	4	3	12	5	3	-	1	1	
=====	71.4%	60%	84.6%		100%		100%	85.7%	54.5%	80%	100.0%	66.7%	100.0%	75.0%		100.0%	50.0%	
Very Satisfied	14	6	8	-	2	-	-	4	5	3	3	7	5	2	-	1	1	
	70.0%	67%	72.7%		66.7%			66.7%	83.3%	75%	100.0%	58.3%	100.0%	66.7%		100.0%	100%	
Somewhat Satisfied	6	3	3	-	1	-	1	2	1	1	-	5	-	1	-	-	-	
	30.0%	33%	27.3%		33.3%		100%	33.3%	16.7%	25%		41.7%		33.3%				
Neutral	4	3	1	-	-	-	-	1	2	1	-	2	-	1	-	-	1	
	14.3%	20%	7.7%					14.3%	18.2%	20%		11.1%		25.0%			50.0%	
Unsatisfied [NET]	4	3	1	-	-	1	-	-	3	-	-	4	-	-	-	-	-	
=====	14.3%	20%	7.7%			100%			27.3%			22.2%						
Somewhat Unsatisfied	4	3	1	-	-	1	-	-	3	-	-	4	-	-	-	-	-	
	100%	100%	100.0%			100%			100%			100%						



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	30	28	-	4	7	3	11	18	15	9	42	5	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	41	20	21	-	1	4	2	8	15	11	6	29	4	1	-	-	2	
=====	70.7%	67%	75.0%		25.0%	57.1%	66.7%	72.7%	83.3%	73%	66.7%	69.0%	80.0%	100%			66.7%	
Very Satisfied	23	12	11	-	-	3	2	5	10	3	5	15	3	-	-	-	1	
	56.1%	60%	52.4%			75.0%	100%	62.5%	66.7%	27%	83.3%	51.7%	75.0%				50.0%	
Somewhat Satisfied	18	8	10	-	1	1	-	3	5	8	1	14	1	1	-	-	1	
	43.9%	40%	47.6%		100%	25.0%		37.5%	33.3%	73%	16.7%	48.3%	25.0%	100%			50.0%	
Neutral	12	7	5	-	3	2	-	2	1	4	3	9	1	-	-	-	-	
	20.7%	23%	17.9%		75.0%	28.6%		18.2%	5.6%	27%	33.3%	21.4%	20.0%					
Unsatisfied [NET]	5	3	2	-	-	1	1	1	2	-	-	4	-	-	-	-	1	
=====	8.6%	10%	7.1%			14.3%	33.3%	9.1%	11.1%			9.5%					33.3%	
Somewhat Unsatisfied	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	-	
	20.0%		50.0%				100%					25.0%						
Very Unsatisfied	4	3	1	-	-	1	-	1	2	-	-	3	-	-	-	-	1	
	80.0%	100%	50.0%			100%		100%	100%			75.0%					100%	



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	20	13	6	-	1	1	1	3	6	7	5	11	1	1	-	-	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	15	10	4	-	-	1	1	2	6	4	3	9	1	1	-	-	1	
=====	75.0%	77%	66.7%			100%	100%	66.7%	100%	57%	60.0%	81.8%	100.0%	100%			50.0%	
Very Satisfied	11	8	2	-	-	1	1	1	6	2	3	8	-	-	-	-	-	
	73.3%	80%	50.0%			100%	100%	50.0%	100%	50%	100.0%	88.9%						
Somewhat Satisfied	4	2	2	-	-	-	-	1	-	2	-	1	1	1	-	-	1	
	26.7%	20%	50.0%					50.0%		50%		11.1%	100.0%	100%			100%	
Neutral	4	3	1	-	1	-	-	-	-	3	2	2	-	-	-	-	-	
	20.0%	23%	16.7%		100%					43%	40.0%	18.2%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	5.0%		16.7%					33.3%									50.0%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	8	2	-	1	1	-	2	4	3	4	5	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	8	6	1	-	-	1	-	1	4	2	3	4	-	1	-	-	-	
=====	72.7%	75%	50.0%			100%		50.0%	100%	67%	75.0%	80.0%		100%				
Very Satisfied	7	6	-	-	-	1	-	1	4	1	3	4	-	-	-	-	-	
	87.5%	100%				100%		100%	100%	50%	100.0%	100%						
Somewhat Satisfied	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	12.5%		100.0%							50%				100%				
Neutral	2	2	-	-	1	-	-	-	-	1	1	1	-	-	-	-	-	
	18.2%	25%			100%					33%	25.0%	20.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	9.1%		50.0%					50.0%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q13_IA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bike trails and bike lanes
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	2	4	1	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	1	2	2	-	5	1	-	-	-	1	
=====	77.8%	80%	75.0%				100%	100%	100%	50%		83.3%	100.0%				100%	
Very Satisfied	4	2	2	-	-	-	1	-	2	1	-	4	-	-	-	-	-	
	57.1%	50%	66.7%				100%		100%	50%		80.0%						
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	1	-	1	1	-	-	-	1	
	42.9%	50%	33.3%					100%		50%		20.0%	100.0%				100%	
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	22.2%	20%	25.0%							50%	100.0%	16.7%						



Q13_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1064	530	492	8	21	224	250	206	204	135	177	634	101	116	14	16	133	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	706	350	334	4	13	156	178	133	140	74	120	427	79	81	9	10	63	
=====	66.4%	66%	67.9%	50.0%	61.9%	69.6%	71.2%	64.6%	68.6%	55%	67.8%	67.4%	78.2%	69.8%	64.3%	62.5%	47.4%	
Very Satisfied	408	197	196	3	5	86	92	79	88	51	67	242	57	41	5	4	36	
	38.3%	37%	39.8%	37.5%	23.8%	38.4%	36.8%	38.3%	43.1%	38%	37.9%	38.2%	56.4%	35.3%	35.7%	25.0%	27.1%	
Somewhat Satisfied	298	153	138	1	8	70	86	54	52	23	53	185	22	40	4	6	27	
	28.0%	29%	28.0%	12.5%	38.1%	31.2%	34.4%	26.2%	25.5%	17%	29.9%	29.2%	21.8%	34.5%	28.6%	37.5%	20.3%	
Neutral	248	115	119	4	7	48	42	49	46	46	41	139	18	22	4	4	51	
	23.3%	22%	24.2%	50.0%	33.3%	21.4%	16.8%	23.8%	22.5%	34%	23.2%	21.9%	17.8%	19.0%	28.6%	25.0%	38.3%	
Unsatisfied [NET]	110	65	39	-	1	20	30	24	18	15	16	68	4	13	1	2	19	
=====	10.3%	12%	7.9%		4.8%	8.9%	12.0%	11.7%	8.8%	11%	9.0%	10.7%	4.0%	11.2%	7.1%	12.5%	14.3%	
Somewhat Unsatisfied	62	39	20	-	1	15	24	10	7	5	8	42	3	12	1	2	5	
	5.8%	7.4%	4.1%		4.8%	6.7%	9.6%	4.9%	3.4%	3.7%	4.5%	6.6%	3.0%	10.3%	7.1%	12.5%	3.8%	
Very Unsatisfied	48	26	19	-	-	5	6	14	11	10	8	26	1	1	-	-	14	
	4.5%	4.9%	3.9%			2.2%	2.4%	6.8%	5.4%	7.4%	4.5%	4.1%	1.0%	0.9%			10.5%	



Q13.J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1064 100%	183 100%	140 100%	105 100%	230 100%	91 100%	93 100%	111 100%	72 100%	1 100%	17 100%	188 100%	189 100%	191 100%	175 100%	317 100%	53 100.0%	146 100.0%	143 100.0%	235 100.0%	480 100.0%
Satisfied [NET] =====	706 66.4%	123 67.2%	98 70.0%	66 62.9%	156 67.8%	63 69.2%	61 65.6%	64 57.7%	53 73.6%	1 100%	10 58.8%	143 76.1%	128 67.7%	125 65.4%	117 66.9%	191 60.3%	30 56.6%	101 69.2%	98 68.5%	156 66.4%	319 66.5%
Very Satisfied	408 38.3%	67 36.6%	56 40.0%	37 35.2%	87 37.8%	35 38.5%	32 34.4%	47 42.3%	29 40.3%	1 100%	8 47.1%	76 40.4%	66 34.9%	72 37.7%	74 42.3%	118 37.2%	19 35.8%	62 42.5%	50 35.0%	92 39.1%	184 38.3%
Somewhat Satisfied	298 28.0%	56 30.6%	42 30.0%	29 27.6%	69 30.0%	28 30.8%	29 31.2%	17 15.3%	24 33.3%	- -	2 11.8%	67 35.6%	62 32.8%	53 27.7%	43 24.6%	73 23.0%	11 20.8%	39 26.7%	48 33.6%	64 27.2%	135 28.1%
Neutral	248 23.3%	41 22.4%	28 20.0%	24 22.9%	50 21.7%	23 25.3%	26 28.0%	36 32.4%	9 12.5%	- -	3 17.6%	27 14.4%	34 18.0%	49 25.7%	41 23.4%	96 30.3%	17 32.1%	40 27.4%	30 21.0%	54 23.0%	105 21.9%
Unsatisfied [NET] =====	110 10.3%	19 10.4%	14 10.0%	15 14.3%	24 10.4%	5 5.5%	6 6.5%	11 9.9%	10 13.9%	- -	4 23.5%	18 9.6%	27 14.3%	17 8.9%	17 9.7%	30 9.5%	6 11.3%	5 3.4%	15 10.5%	25 10.6%	56 11.7%
Somewhat Unsatisfied	62 5.8%	10 5.5%	7 5.0%	7 6.7%	16 7.0%	3 3.3%	4 4.3%	5 4.5%	7 9.7%	- -	3 17.6%	11 5.9%	20 10.6%	10 5.2%	9 5.1%	11 3.5%	3 5.7%	1 0.7%	10 7.0%	18 7.7%	29 6.0%
Very Unsatisfied	48 4.5%	9 4.9%	7 5.0%	8 7.6%	8 3.5%	2 2.2%	2 2.2%	6 5.4%	3 4.2%	- -	1 5.9%	7 3.7%	7 3.7%	7 3.7%	8 4.6%	19 6.0%	3 5.7%	4 2.7%	5 3.5%	7 3.0%	27 5.6%



Q13_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1064	79	918	1009	55	553	522	31	132	284	69	196	19	77	24	53	18	9	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	706	49	618	667	39	354	332	22	95	198	48	136	14	50	17	33	9	7	2
=====	66.4%	62.0%	67.3%	66.1%	70.9%	64.0%	63.6%	71.0%	72.0%	69.7%	69.6%	69.4%	73.7%	64.9%	70.8%	62.3%	50.0%	78%	22.2%
Very Satisfied	408	30	354	387	21	202	192	10	54	117	25	84	8	29	12	17	6	4	2
	38.3%	38.0%	38.6%	38.4%	38.2%	36.5%	36.8%	32.3%	40.9%	41.2%	36.2%	42.9%	42.1%	37.7%	50.0%	32.1%	33.3%	44%	22.2%
Somewhat Satisfied	298	19	264	280	18	152	140	12	41	81	23	52	6	21	5	16	3	3	-
	28.0%	24.1%	28.8%	27.8%	32.7%	27.5%	26.8%	38.7%	31.1%	28.5%	33.3%	26.5%	31.6%	27.3%	20.8%	30.2%	16.7%	33%	
Neutral	248	25	204	237	11	137	131	6	32	56	12	41	3	18	4	14	5	1	4
	23.3%	31.6%	22.2%	23.5%	20.0%	24.8%	25.1%	19.4%	24.2%	19.7%	17.4%	20.9%	15.8%	23.4%	16.7%	26.4%	27.8%	11%	44.4%
Unsatisfied [NET]	110	5	96	105	5	62	59	3	5	30	9	19	2	9	3	6	4	1	3
=====	10.3%	6.3%	10.5%	10.4%	9.1%	11.2%	11.3%	9.7%	3.8%	10.6%	13.0%	9.7%	10.5%	11.7%	12.5%	11.3%	22.2%	11%	33.3%
Somewhat Unsatisfied	62	3	57	60	2	32	31	1	3	22	6	15	1	4	3	1	1	-	1
	5.8%	3.8%	6.2%	5.9%	3.6%	5.8%	5.9%	3.2%	2.3%	7.7%	8.7%	7.7%	5.3%	5.2%	12.5%	1.9%	5.6%		11.1%
Very Unsatisfied	48	2	39	45	3	30	28	2	2	8	3	4	1	5	-	5	3	1	2
	4.5%	2.5%	4.2%	4.5%	5.5%	5.4%	5.4%	6.5%	1.5%	2.8%	4.3%	2.0%	5.3%	6.5%		9.4%	16.7%	11%	22.2%



Q13_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	77	45	32	-	6	8	5	16	28	14	13	53	7	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	50	26	24	-	2	5	3	12	19	9	5	36	6	4	-	1	3	
=====	64.9%	58%	75.0%		33.3%	62.5%	60.0%	75.0%	67.9%	64%	38.5%	67.9%	85.7%	66.7%		100.0%	60.0%	
Very Satisfied	29	12	17	-	-	3	1	8	11	6	3	19	6	3	-	1	2	
	37.7%	27%	53.1%			37.5%	20.0%	50.0%	39.3%	43%	23.1%	35.8%	85.7%	50.0%		100.0%	40.0%	
Somewhat Satisfied	21	14	7	-	2	2	2	4	8	3	2	17	-	1	-	-	1	
	27.3%	31%	21.9%		33.3%	25.0%	40.0%	25.0%	28.6%	21%	15.4%	32.1%		16.7%			20.0%	
Neutral	18	13	5	-	4	3	1	3	4	3	6	10	1	-	-	-	1	
	23.4%	29%	15.6%		66.7%	37.5%	20.0%	18.8%	14.3%	21%	46.2%	18.9%	14.3%				20.0%	
Unsatisfied [NET]	9	6	3	-	-	-	1	1	5	2	2	7	-	2	-	-	1	
=====	11.7%	13%	9.4%				20.0%	6.2%	17.9%	14%	15.4%	13.2%		33.3%			20.0%	
Somewhat Unsatisfied	4	4	-	-	-	-	1	-	2	1	-	3	-	2	-	-	-	
	5.2%	8.9%					20.0%		7.1%	7.1%		5.7%		33.3%				
Very Unsatisfied	5	2	3	-	-	-	-	1	3	1	2	4	-	-	-	-	1	
	6.5%	4.4%	9.4%					6.2%	10.7%	7.1%	15.4%	7.5%					20.0%	



Q13_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	24	14	10	-	2	1	1	6	11	3	3	16	4	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	17	8	9	-	1	1	-	5	8	2	2	11	4	3	-	1	1	
=====	70.8%	57%	90.0%		50.0%	100%		83.3%	72.7%	67%	66.7%	68.8%	100.0%	75.0%		100.0%	50.0%	
Very Satisfied	12	4	8	-	-	-	-	4	6	2	2	7	4	2	-	1	1	
	50.0%	29%	80.0%					66.7%	54.5%	67%	66.7%	43.8%	100.0%	50.0%		100.0%	50.0%	
Somewhat Satisfied	5	4	1	-	1	1	-	1	2	-	-	4	-	1	-	-	-	
	20.8%	29%	10.0%		50.0%	100%		16.7%	18.2%			25.0%		25.0%				
Neutral	4	3	1	-	1	-	-	1	1	1	1	2	-	-	-	-	1	
	16.7%	21%	10.0%		50.0%			16.7%	9.1%	33%	33.3%	12.5%					50.0%	
Unsatisfied [NET]	3	3	-	-	-	-	1	-	2	-	-	3	-	1	-	-	-	
=====	12.5%	21%					100%		18.2%			18.8%		25.0%				
Somewhat Unsatisfied	3	3	-	-	-	-	1	-	2	-	-	3	-	1	-	-	-	
	12.5%	21%					100%		18.2%			18.8%		25.0%				



Q13_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	53	31	22	-	4	7	4	10	17	11	10	37	3	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	33	18	15	-	1	4	3	7	11	7	3	25	2	1	-	-	2
=====	62.3%	58%	68.2%		25.0%	57.1%	75.0%	70.0%	64.7%	64%	30.0%	67.6%	66.7%	50.0%			66.7%
Very Satisfied	17	8	9	-	-	3	1	4	5	4	1	12	2	1	-	-	1
	32.1%	26%	40.9%			42.9%	25.0%	40.0%	29.4%	36%	10.0%	32.4%	66.7%	50.0%			33.3%
Somewhat Satisfied	16	10	6	-	1	1	2	3	6	3	2	13	-	-	-	-	1
	30.2%	32%	27.3%		25.0%	14.3%	50.0%	30.0%	35.3%	27%	20.0%	35.1%					33.3%
Neutral	14	10	4	-	3	3	1	2	3	2	5	8	1	-	-	-	-
	26.4%	32%	18.2%		75.0%	42.9%	25.0%	20.0%	17.6%	18%	50.0%	21.6%	33.3%				
Unsatisfied [NET]	6	3	3	-	-	-	-	1	3	2	2	4	-	1	-	-	1
=====	11.3%	9.7%	13.6%					10.0%	17.6%	18%	20.0%	10.8%		50.0%			33.3%
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	1.9%	3.2%								9.1%				50.0%			
Very Unsatisfied	5	2	3	-	-	-	-	1	3	1	2	4	-	-	-	-	1
	9.4%	6.5%	13.6%					10.0%	17.6%	9.1%	20.0%	10.8%					33.3%



Q13_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	18	11	6	-	1	-	1	2	6	7	5	9	1	1	-	-	2	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	9	5	3	-	1	-	1	-	4	3	3	5	-	1	-	-	-	
=====	50.0%	45%	50.0%	-	100%	-	100%	-	66.7%	43%	60.0%	55.6%	-	100%	-	-	-	
Very Satisfied	6	3	2	-	-	-	1	-	4	1	3	3	-	-	-	-	-	
	33.3%	27%	33.3%	-	-	-	100%	-	66.7%	14%	60.0%	33.3%	-	-	-	-	-	
Somewhat Satisfied	3	2	1	-	1	-	-	-	-	2	-	2	-	1	-	-	-	
	16.7%	18%	16.7%	-	100%	-	-	-	-	29%	-	22.2%	-	100%	-	-	-	
Neutral	5	3	2	-	-	-	-	1	1	2	-	3	1	-	-	-	1	
	27.8%	27%	33.3%	-	-	-	-	50.0%	16.7%	29%	-	33.3%	100.0%	-	-	-	50.0%	
Unsatisfied [NET]	4	3	1	-	-	-	-	1	1	2	2	1	-	-	-	-	1	
=====	22.2%	27%	16.7%	-	-	-	-	50.0%	16.7%	29%	40.0%	11.1%	-	-	-	-	50.0%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	5.6%	9.1%	-	-	-	-	-	-	-	14%	20.0%	-	-	-	-	-	-	
Very Unsatisfied	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
	16.7%	18%	16.7%	-	-	-	-	50.0%	16.7%	14%	20.0%	11.1%	-	-	-	-	50.0%	



Q13_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	9	6	2	-	1	-	-	1	4	3	4	3	-	1	-	1		
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	100%		
Satisfied [NET]	7	5	1	-	1	-	-	-	4	2	3	3	-	1	-	-		
=====	77.8%	83%	50.0%	-	100%	-	-	-	100%	67%	75.0%	100%	-	100%	-	-		
Very Satisfied	4	3	-	-	-	-	-	-	4	-	3	1	-	-	-	-		
	44.4%	50%	-	-	-	-	-	-	100%	-	75.0%	33.3%	-	-	-	-		
Somewhat Satisfied	3	2	1	-	1	-	-	-	-	2	-	2	-	1	-	-		
	33.3%	33%	50.0%	-	100%	-	-	-	-	67%	-	66.7%	-	100%	-	-		
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1		
	11.1%	-	50.0%	-	-	-	-	100%	-	-	-	-	-	-	-	100%		
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
=====	11.1%	17%	-	-	-	-	-	-	33%	-	25.0%	-	-	-	-	-		
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
	11.1%	17%	-	-	-	-	-	-	33%	-	25.0%	-	-	-	-	-		



Q13_J. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	BLACK/	PACIFIC	NATIVE	OTHER	
				BINARY							HISPANIC	AFRICAN				ISLANDER
Total	9	5	4	-	-	-	1	1	2	4	1	6	1	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%			100%
Satisfied [NET]	2	-	2	-	-	-	1	-	-	1	-	2	-	-	-	-
=====	22.2%		50.0%				100%			25%		33.3%				
Very Satisfied	2	-	2	-	-	-	1	-	-	1	-	2	-	-	-	-
	22.2%		50.0%				100%			25%		33.3%				
Neutral	4	3	1	-	-	-	-	-	1	2	-	3	1	-	-	-
	44.4%	60%	25.0%						50.0%	50%		50.0%	100.0%			
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	1
=====	33.3%	40%	25.0%					100%	50.0%	25%	100.0%	16.7%				100%
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-
	11.1%	20%								25%	100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	1
	22.2%	20%	25.0%					100%	50.0%			16.7%				100%



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1064	530	492	8	21	224	250	206	204	135	177	634	101	116	14	16	133
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	706	350	334	4	13	156	178	133	140	74	120	427	79	81	9	10	63
=====	66.4%	66%	67.9%	50.0%	61.9%	69.6%	71.2%	64.6%	68.6%	55%	67.8%	67.4%	78.2%	69.8%	64.3%	62.5%	47.4%
Very Satisfied	408	197	196	3	5	86	92	79	88	51	67	242	57	41	5	4	36
	57.8%	56%	58.7%	75.0%	38.5%	55.1%	51.7%	59.4%	62.9%	69%	55.8%	56.7%	72.2%	50.6%	55.6%	40.0%	57.1%
Somewhat Satisfied	298	153	138	1	8	70	86	54	52	23	53	185	22	40	4	6	27
	42.2%	44%	41.3%	25.0%	61.5%	44.9%	48.3%	40.6%	37.1%	31%	44.2%	43.3%	27.8%	49.4%	44.4%	60.0%	42.9%
Neutral	248	115	119	4	7	48	42	49	46	46	41	139	18	22	4	4	51
	23.3%	22%	24.2%	50.0%	33.3%	21.4%	16.8%	23.8%	22.5%	34%	23.2%	21.9%	17.8%	19.0%	28.6%	25.0%	38.3%
Unsatisfied [NET]	110	65	39	-	1	20	30	24	18	15	16	68	4	13	1	2	19
=====	10.3%	12%	7.9%		4.8%	8.9%	12.0%	11.7%	8.8%	11%	9.0%	10.7%	4.0%	11.2%	7.1%	12.5%	14.3%
Somewhat Unsatisfied	62	39	20	-	1	15	24	10	7	5	8	42	3	12	1	2	5
	56.4%	60%	51.3%		100%	75.0%	80.0%	41.7%	38.9%	33%	50.0%	61.8%	75.0%	92.3%	100.0%	100.0%	26.3%
Very Unsatisfied	48	26	19	-	-	5	6	14	11	10	8	26	1	1	-	-	14
	43.6%	40%	48.7%			25.0%	20.0%	58.3%	61.1%	67%	50.0%	38.2%	25.0%	7.7%			73.7%



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1064	183	140	105	230	91	93	111	72	1	17	188	189	191	175	317	53	146	143	235	480
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	706	123	98	66	156	63	61	64	53	1	10	143	128	125	117	191	30	101	98	156	319
=====	66.4%	67.2%	70.0%	62.9%	67.8%	69.2%	65.6%	57.7%	73.6%	100%	58.8%	76.1%	67.7%	65.4%	66.9%	60.3%	56.6%	69.2%	68.5%	66.4%	66.5%
Very Satisfied	408	67	56	37	87	35	32	47	29	1	8	76	66	72	74	118	19	62	50	92	184
	57.8%	54.5%	57.1%	56.1%	55.8%	55.6%	52.5%	73.4%	54.7%	100%	80.0%	53.1%	51.6%	57.6%	63.2%	61.8%	63.3%	61.4%	51.0%	59.0%	57.7%
Somewhat Satisfied	298	56	42	29	69	28	29	17	24	-	2	67	62	53	43	73	11	39	48	64	135
	42.2%	45.5%	42.9%	43.9%	44.2%	44.4%	47.5%	26.6%	45.3%	-	20.0%	46.9%	48.4%	42.4%	36.8%	38.2%	36.7%	38.6%	49.0%	41.0%	42.3%
Neutral	248	41	28	24	50	23	26	36	9	-	3	27	34	49	41	96	17	40	30	54	105
	23.3%	22.4%	20.0%	22.9%	21.7%	25.3%	28.0%	32.4%	12.5%	-	17.6%	14.4%	18.0%	25.7%	23.4%	30.3%	32.1%	27.4%	21.0%	23.0%	21.9%
Unsatisfied [NET]	110	19	14	15	24	5	6	11	10	-	4	18	27	17	17	30	6	5	15	25	56
=====	10.3%	10.4%	10.0%	14.3%	10.4%	5.5%	6.5%	9.9%	13.9%	-	23.5%	9.6%	14.3%	8.9%	9.7%	9.5%	11.3%	3.4%	10.5%	10.6%	11.7%
Somewhat Unsatisfied	62	10	7	7	16	3	4	5	7	-	3	11	20	10	9	11	3	1	10	18	29
	56.4%	52.6%	50.0%	46.7%	66.7%	60.0%	66.7%	45.5%	70.0%	-	75.0%	61.1%	74.1%	58.8%	52.9%	36.7%	50.0%	20.0%	66.7%	72.0%	51.8%
Very Unsatisfied	48	9	7	8	8	2	2	6	3	-	1	7	7	7	8	19	3	4	5	7	27
	43.6%	47.4%	50.0%	53.3%	33.3%	40.0%	33.3%	54.5%	30.0%	-	25.0%	38.9%	25.9%	41.2%	47.1%	63.3%	50.0%	80.0%	33.3%	28.0%	48.2%



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1064	79	918	1009	55	553	522	31	132	284	69	196	19	77	24	53	18	9	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	706	49	618	667	39	354	332	22	95	198	48	136	14	50	17	33	9	7	2
=====	66.4%	62.0%	67.3%	66.1%	70.9%	64.0%	63.6%	71.0%	72.0%	69.7%	69.6%	69.4%	73.7%	64.9%	70.8%	62.3%	50.0%	78%	22.2%
Very Satisfied	408	30	354	387	21	202	192	10	54	117	25	84	8	29	12	17	6	4	2
	57.8%	61.2%	57.3%	58.0%	53.8%	57.1%	57.8%	45.5%	56.8%	59.1%	52.1%	61.8%	57.1%	58.0%	70.6%	51.5%	66.7%	57%	100%
Somewhat Satisfied	298	19	264	280	18	152	140	12	41	81	23	52	6	21	5	16	3	3	-
	42.2%	38.8%	42.7%	42.0%	46.2%	42.9%	42.2%	54.5%	43.2%	40.9%	47.9%	38.2%	42.9%	42.0%	29.4%	48.5%	33.3%	43%	
Neutral	248	25	204	237	11	137	131	6	32	56	12	41	3	18	4	14	5	1	4
	23.3%	31.6%	22.2%	23.5%	20.0%	24.8%	25.1%	19.4%	24.2%	19.7%	17.4%	20.9%	15.8%	23.4%	16.7%	26.4%	27.8%	11%	44.4%
Unsatisfied [NET]	110	5	96	105	5	62	59	3	5	30	9	19	2	9	3	6	4	1	3
=====	10.3%	6.3%	10.5%	10.4%	9.1%	11.2%	11.3%	9.7%	3.8%	10.6%	13.0%	9.7%	10.5%	11.7%	12.5%	11.3%	22.2%	11%	33.3%
Somewhat Unsatisfied	62	3	57	60	2	32	31	1	3	22	6	15	1	4	3	1	1	-	1
	56.4%	60.0%	59.4%	57.1%	40.0%	51.6%	52.5%	33.3%	60.0%	73.3%	66.7%	78.9%	50.0%	44.4%	100.0%	16.7%	25.0%		33.3%
Very Unsatisfied	48	2	39	45	3	30	28	2	2	8	3	4	1	5	-	5	3	1	2
	43.6%	40.0%	40.6%	42.9%	60.0%	48.4%	47.5%	66.7%	40.0%	26.7%	33.3%	21.1%	50.0%	55.6%		83.3%	75.0%	100%	66.7%



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	77	45	32	-	6	8	5	16	28	14	13	53	7	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	50	26	24	-	2	5	3	12	19	9	5	36	6	4	-	1	3	
=====	64.9%	58%	75.0%		33.3%	62.5%	60.0%	75.0%	67.9%	64%	38.5%	67.9%	85.7%	66.7%		100.0%	60.0%	
Very Satisfied	29	12	17	-	-	3	1	8	11	6	3	19	6	3	-	1	2	
	58.0%	46%	70.8%			60.0%	33.3%	66.7%	57.9%	67%	60.0%	52.8%	100.0%	75.0%		100.0%	66.7%	
Somewhat Satisfied	21	14	7	-	2	2	2	4	8	3	2	17	-	1	-	-	1	
	42.0%	54%	29.2%		100%	40.0%	66.7%	33.3%	42.1%	33%	40.0%	47.2%		25.0%			33.3%	
Neutral	18	13	5	-	4	3	1	3	4	3	6	10	1	-	-	-	1	
	23.4%	29%	15.6%		66.7%	37.5%	20.0%	18.8%	14.3%	21%	46.2%	18.9%	14.3%				20.0%	
Unsatisfied [NET]	9	6	3	-	-	-	1	1	5	2	2	7	-	2	-	-	1	
=====	11.7%	13%	9.4%				20.0%	6.2%	17.9%	14%	15.4%	13.2%		33.3%			20.0%	
Somewhat Unsatisfied	4	4	-	-	-	-	1	-	2	1	-	3	-	2	-	-	-	
	44.4%	67%					100%		40.0%	50%		42.9%		100%				
Very Unsatisfied	5	2	3	-	-	-	-	1	3	1	2	4	-	-	-	-	1	
	55.6%	33%	100.0%					100%	60.0%	50%	100.0%	57.1%					100%	



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	24	14	10	-	2	1	1	6	11	3	3	16	4	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	17	8	9	-	1	1	-	5	8	2	2	11	4	3	-	1	1	
=====	70.8%	57%	90.0%		50.0%	100%		83.3%	72.7%	67%	66.7%	68.8%	100.0%	75.0%		100.0%	50.0%	
Very Satisfied	12	4	8	-	-	-	-	4	6	2	2	7	4	2	-	1	1	
	70.6%	50%	88.9%					80.0%	75.0%	100%	100.0%	63.6%	100.0%	66.7%		100.0%	100%	
Somewhat Satisfied	5	4	1	-	1	1	-	1	2	-	-	4	-	1	-	-	-	
	29.4%	50%	11.1%		100%	100%		20.0%	25.0%			36.4%		33.3%				
Neutral	4	3	1	-	1	-	-	1	1	1	1	2	-	-	-	-	1	
	16.7%	21%	10.0%		50.0%			16.7%	9.1%	33%	33.3%	12.5%					50.0%	
Unsatisfied [NET]	3	3	-	-	-	-	1	-	2	-	-	3	-	1	-	-	-	
=====	12.5%	21%					100%		18.2%			18.8%		25.0%				
Somewhat Unsatisfied	3	3	-	-	-	-	1	-	2	-	-	3	-	1	-	-	-	
	100%	100%					100%		100%			100%		100%				



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	53	31	22	-	4	7	4	10	17	11	10	37	3	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	33	18	15	-	1	4	3	7	11	7	3	25	2	1	-	-	2	
=====	62.3%	58%	68.2%		25.0%	57.1%	75.0%	70.0%	64.7%	64%	30.0%	67.6%	66.7%	50.0%			66.7%	
Very Satisfied	17	8	9	-	-	3	1	4	5	4	1	12	2	1	-	-	1	
	51.5%	44%	60.0%			75.0%	33.3%	57.1%	45.5%	57%	33.3%	48.0%	100.0%	100%			50.0%	
Somewhat Satisfied	16	10	6	-	1	1	2	3	6	3	2	13	-	-	-	-	1	
	48.5%	56%	40.0%		100%	25.0%	66.7%	42.9%	54.5%	43%	66.7%	52.0%					50.0%	
Neutral	14	10	4	-	3	3	1	2	3	2	5	8	1	-	-	-	-	
	26.4%	32%	18.2%		75.0%	42.9%	25.0%	20.0%	17.6%	18%	50.0%	21.6%	33.3%					
Unsatisfied [NET]	6	3	3	-	-	-	-	1	3	2	2	4	-	1	-	-	1	
=====	11.3%	9.7%	13.6%					10.0%	17.6%	18%	20.0%	10.8%	50.0%				33.3%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	-	-	-	1	-	-	-	
	16.7%	33%								50%				100%				
Very Unsatisfied	5	2	3	-	-	-	-	1	3	1	2	4	-	-	-	-	1	
	83.3%	67%	100.0%					100%	100%	50%	100.0%	100%					100%	



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	18	11	6	-	1	-	1	2	6	7	5	9	1	1	-	-	2	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	9	5	3	-	1	-	1	-	4	3	3	5	-	1	-	-	-	
=====	50.0%	45%	50.0%	-	100%	-	100%	-	66.7%	43%	60.0%	55.6%	-	100%	-	-	-	
Very Satisfied	6	3	2	-	-	-	1	-	4	1	3	3	-	-	-	-	-	
	66.7%	60%	66.7%	-	-	-	100%	-	100%	33%	100.0%	60.0%	-	-	-	-	-	
Somewhat Satisfied	3	2	1	-	1	-	-	-	-	2	-	2	-	1	-	-	-	
	33.3%	40%	33.3%	-	100%	-	-	-	-	67%	-	40.0%	-	100%	-	-	-	
Neutral	5	3	2	-	-	-	-	1	1	2	-	3	1	-	-	-	1	
	27.8%	27%	33.3%	-	-	-	-	50.0%	16.7%	29%	-	33.3%	100.0%	-	-	-	50.0%	
Unsatisfied [NET]	4	3	1	-	-	-	-	1	1	2	2	1	-	-	-	-	1	
=====	22.2%	27%	16.7%	-	-	-	-	50.0%	16.7%	29%	40.0%	11.1%	-	-	-	-	50.0%	
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	25.0%	33%	-	-	-	-	-	-	-	50%	50.0%	-	-	-	-	-	-	
Very Unsatisfied	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1	
	75.0%	67%	100.0%	-	-	-	-	100%	100%	50%	50.0%	100%	-	-	-	-	100%	



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY														
Total	9	6	2	-	1	-	-	1	4	3	4	3	-	1	-	1		
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	100%		
Satisfied [NET]	7	5	1	-	1	-	-	-	4	2	3	3	-	1	-	-		
=====	77.8%	83%	50.0%	-	100%	-	-	-	100%	67%	75.0%	100%	-	100%	-	-		
Very Satisfied	4	3	-	-	-	-	-	-	4	-	3	1	-	-	-	-		
	57.1%	60%	-	-	-	-	-	-	100%	-	100.0%	33.3%	-	-	-	-		
Somewhat Satisfied	3	2	1	-	1	-	-	-	-	2	-	2	-	1	-	-		
	42.9%	40%	100.0%	-	100%	-	-	-	-	100%	-	66.7%	-	100%	-	-		
Neutral	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	1		
	11.1%	-	50.0%	-	-	-	-	100%	-	-	-	-	-	-	-	100%		
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
=====	11.1%	17%	-	-	-	-	-	-	33%	-	25.0%	-	-	-	-	-		
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
	100%	100%	-	-	-	-	-	-	100%	-	100.0%	-	-	-	-	-		



Q13_JA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Availability of bikeshare, e-bikes, and scooters
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	BLACK/		PACIFIC	NATIVE	OTHER	
				BINARY							HISPANIC	WHITE	AFRICAN				ISLANDER
Total	9	5	4	-	-	-	1	1	2	4	1	6	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
Satisfied [NET]	2	-	2	-	-	-	1	-	-	1	-	2	-	-	-	-	-
=====	22.2%		50.0%				100%			25%		33.3%					
Very Satisfied	2	-	2	-	-	-	1	-	-	1	-	2	-	-	-	-	-
	100%		100.0%				100%			100%		100%					
Neutral	4	3	1	-	-	-	-	-	1	2	-	3	1	-	-	-	-
	44.4%	60%	25.0%						50.0%	50%		50.0%	100.0%				
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	1	1	-	-	-	-	1
=====	33.3%	40%	25.0%					100%	50.0%	25%	100.0%	16.7%					100%
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	33.3%	50%								100%	100.0%						
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1
	66.7%	50%	100.0%					100%	100%			100%					100%



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1009	495	468	7	20	217	244	193	192	121	154	620	93	111	12	17	124	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	714	360	330	3	11	168	179	123	139	81	105	456	62	84	6	10	72	
=====	70.8%	73%	70.5%	42.9%	55.0%	77.4%	73.4%	63.7%	72.4%	67%	68.2%	73.5%	66.7%	75.7%	50.0%	58.8%	58.1%	
Very Satisfied	421	217	196	-	7	96	99	82	90	40	65	276	40	40	2	4	37	
	41.7%	44%	41.9%		35.0%	44.2%	40.6%	42.5%	46.9%	33%	42.2%	44.5%	43.0%	36.0%	16.7%	23.5%	29.8%	
Somewhat Satisfied	293	143	134	3	4	72	80	41	49	41	40	180	22	44	4	6	35	
	29.0%	29%	28.6%	42.9%	20.0%	33.2%	32.8%	21.2%	25.5%	34%	26.0%	29.0%	23.7%	39.6%	33.3%	35.3%	28.2%	
Neutral	188	88	88	1	7	33	43	39	26	33	31	114	17	19	5	2	29	
	18.6%	18%	18.8%	14.3%	35.0%	15.2%	17.6%	20.2%	13.5%	27%	20.1%	18.4%	18.3%	17.1%	41.7%	11.8%	23.4%	
Unsatisfied [NET]	107	47	50	3	2	16	22	31	27	7	18	50	14	8	1	5	23	
=====	10.6%	9.5%	10.7%	42.9%	10.0%	7.4%	9.0%	16.1%	14.1%	5.8%	11.7%	8.1%	15.1%	7.2%	8.3%	29.4%	18.5%	
Somewhat Unsatisfied	67	25	37	1	1	13	13	15	20	4	11	27	10	5	1	2	15	
	6.6%	5.1%	7.9%	14.3%	5.0%	6.0%	5.3%	7.8%	10.4%	3.3%	7.1%	4.4%	10.8%	4.5%	8.3%	11.8%	12.1%	
Very Unsatisfied	40	22	13	2	1	3	9	16	7	3	7	23	4	3	-	3	8	
	4.0%	4.4%	2.8%	28.6%	5.0%	1.4%	3.7%	8.3%	3.6%	2.5%	4.5%	3.7%	4.3%	2.7%		17.6%	6.5%	



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1009	175	138	106	205	93	80	109	64	1	16	175	174	178	178	300	48	131	134	210	477
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	714	130	87	77	138	73	61	78	43	1	12	130	121	134	114	211	26	82	93	151	358
=====	70.8%	74.3%	63.0%	72.6%	67.3%	78.5%	76.2%	71.6%	67.2%	100%	75.0%	74.3%	69.5%	75.3%	64.0%	70.3%	54.2%	62.6%	69.4%	71.9%	75.1%
Very Satisfied	421	73	50	51	75	42	35	46	30	1	7	80	64	78	65	132	10	47	57	87	218
	41.7%	41.7%	36.2%	48.1%	36.6%	45.2%	43.8%	42.2%	46.9%	100%	43.8%	45.7%	36.8%	43.8%	36.5%	44.0%	20.8%	35.9%	42.5%	41.4%	45.7%
Somewhat Satisfied	293	57	37	26	63	31	26	32	13	-	5	50	57	56	49	79	16	35	36	64	140
	29.0%	32.6%	26.8%	24.5%	30.7%	33.3%	32.5%	29.4%	20.3%	-	31.2%	28.6%	32.8%	31.5%	27.5%	26.3%	33.3%	26.7%	26.9%	30.5%	29.4%
Neutral	188	27	37	18	39	17	13	18	14	-	-	31	31	23	41	62	16	35	30	32	72
	18.6%	15.4%	26.8%	17.0%	19.0%	18.3%	16.2%	16.5%	21.9%	-	-	17.7%	17.8%	12.9%	23.0%	20.7%	33.3%	26.7%	22.4%	15.2%	15.1%
Unsatisfied [NET]	107	18	14	11	28	3	6	13	7	-	4	14	22	21	23	27	6	14	11	27	47
=====	10.6%	10.3%	10.1%	10.4%	13.7%	3.2%	7.5%	11.9%	10.9%	-	25.0%	8.0%	12.6%	11.8%	12.9%	9.0%	12.5%	10.7%	8.2%	12.9%	9.9%
Somewhat Unsatisfied	67	12	6	7	16	2	5	9	6	-	2	7	15	16	13	16	4	9	5	16	32
	6.6%	6.9%	4.3%	6.6%	7.8%	2.2%	6.2%	8.3%	9.4%	-	12.5%	4.0%	8.6%	9.0%	7.3%	5.3%	8.3%	6.9%	3.7%	7.6%	6.7%
Very Unsatisfied	40	6	8	4	12	1	1	4	1	-	2	7	7	5	10	11	2	5	6	11	15
	4.0%	3.4%	5.8%	3.8%	5.9%	1.1%	1.2%	3.7%	1.6%	-	12.5%	4.0%	4.0%	2.8%	5.6%	3.7%	4.2%	3.8%	4.5%	5.2%	3.1%



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1009	72	873	968	41	542	520	22	126	252	62	176	14	73	26	47	16	7	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	714	43	635	693	21	372	365	7	97	188	53	126	9	50	16	34	7	4	3
=====	70.8%	59.7%	72.7%	71.6%	51.2%	68.6%	70.2%	31.8%	77.0%	74.6%	85.5%	71.6%	64.3%	68.5%	61.5%	72.3%	43.8%	57%	33.3%
Very Satisfied	421	27	377	408	13	222	217	5	51	113	36	73	4	31	12	19	4	3	1
	41.7%	37.5%	43.2%	42.1%	31.7%	41.0%	41.7%	22.7%	40.5%	44.8%	58.1%	41.5%	28.6%	42.5%	46.2%	40.4%	25.0%	43%	11.1%
Somewhat Satisfied	293	16	258	285	8	150	148	2	46	75	17	53	5	19	4	15	3	1	2
	29.0%	22.2%	29.6%	29.4%	19.5%	27.7%	28.5%	9.1%	36.5%	29.8%	27.4%	30.1%	35.7%	26.0%	15.4%	31.9%	18.8%	14%	22.2%
Neutral	188	15	156	176	12	102	95	7	21	42	6	31	5	15	7	8	8	3	5
	18.6%	20.8%	17.9%	18.2%	29.3%	18.8%	18.3%	31.8%	16.7%	16.7%	9.7%	17.6%	35.7%	20.5%	26.9%	17.0%	50.0%	43%	55.6%
Unsatisfied [NET]	107	14	82	99	8	68	60	8	8	22	3	19	-	8	3	5	1	-	1
=====	10.6%	19.4%	9.4%	10.2%	19.5%	12.5%	11.5%	36.4%	6.3%	8.7%	4.8%	10.8%	11.0%	11.5%	10.6%	6.2%	6.2%	-	11.1%
Somewhat Unsatisfied	67	8	51	64	3	44	41	3	6	11	1	10	-	5	2	3	1	-	1
	6.6%	11.1%	5.8%	6.6%	7.3%	8.1%	7.9%	13.6%	4.8%	4.4%	1.6%	5.7%	6.8%	7.7%	6.4%	6.2%	6.2%	-	11.1%
Very Unsatisfied	40	6	31	35	5	24	19	5	2	11	2	9	-	3	1	2	-	-	-
	4.0%	8.3%	3.6%	3.6%	12.2%	4.4%	3.7%	22.7%	1.6%	4.4%	3.2%	5.1%	4.1%	3.8%	4.3%				



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	73	38	35	-	7	6	5	16	27	12	9	54	7	5	-	-	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	50	27	23	-	4	3	4	12	17	10	7	36	6	3	-	-	3
=====	68.5%	71%	65.7%		57.1%	50.0%	80.0%	75.0%	63.0%	83%	77.8%	66.7%	85.7%	60.0%			75.0%
Very Satisfied	31	16	15	-	2	3	2	9	10	5	5	22	4	3	-	-	1
	42.5%	42%	42.9%		28.6%	50.0%	40.0%	56.2%	37.0%	42%	55.6%	40.7%	57.1%	60.0%			25.0%
Somewhat Satisfied	19	11	8	-	2	-	2	3	7	5	2	14	2	-	-	-	2
	26.0%	29%	22.9%		28.6%		40.0%	18.8%	25.9%	42%	22.2%	25.9%	28.6%				50.0%
Neutral	15	8	7	-	2	2	1	2	6	2	1	13	-	1	-	-	1
	20.5%	21%	20.0%		28.6%	33.3%	20.0%	12.5%	22.2%	17%	11.1%	24.1%		20.0%			25.0%
Unsatisfied [NET]	8	3	5	-	1	1	-	2	4	-	1	5	1	1	-	-	-
=====	11.0%	7.9%	14.3%		14.3%	16.7%		12.5%	14.8%		11.1%	9.3%	14.3%	20.0%			
Somewhat Unsatisfied	5	2	3	-	-	1	-	1	3	-	1	2	1	1	-	-	-
	6.8%	5.3%	8.6%			16.7%		6.2%	11.1%		11.1%	3.7%	14.3%	20.0%			
Very Unsatisfied	3	1	2	-	1	-	-	1	1	-	-	3	-	-	-	-	-
	4.1%	2.6%	5.7%		14.3%			6.2%	3.7%			5.6%					



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN				ASIAN	
Total	26	13	13	-	3	-	1	6	12	4	2	18	5	4	-	1		
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100%		
Satisfied [NET]	16	8	8	-	2	-	1	5	6	2	2	9	5	2	-	1		
=====	61.5%	62%	61.5%		66.7%		100%	83.3%	50.0%	50%	100.0%	50.0%	100.0%	50.0%		100%		
Very Satisfied	12	6	6	-	2	-	1	4	5	-	2	7	4	2	-	-		
	46.2%	46%	46.2%		66.7%		100%	66.7%	41.7%		100.0%	38.9%	80.0%	50.0%				
Somewhat Satisfied	4	2	2	-	-	-	-	1	1	2	-	2	1	-	-	1		
	15.4%	15%	15.4%					16.7%	8.3%	50%		11.1%	20.0%			100%		
Neutral	7	4	3	-	-	-	-	1	4	2	-	7	-	1	-	-		
	26.9%	31%	23.1%					16.7%	33.3%	50%		38.9%		25.0%				
Unsatisfied [NET]	3	1	2	-	1	-	-	-	2	-	-	2	-	1	-	-		
=====	11.5%	7.7%	15.4%		33.3%				16.7%			11.1%		25.0%				
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	1	-	-		
	7.7%	7.7%	7.7%						16.7%			5.6%		25.0%				
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-		
	3.8%		7.7%		33.3%							5.6%						



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	47	25	22	-	4	6	4	10	15	8	7	36	2	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	34	19	15	-	2	3	3	7	11	8	5	27	1	1	-	-	2	
=====	72.3%	76%	68.2%		50.0%	50.0%	75.0%	70.0%	73.3%	100%	71.4%	75.0%	50.0%	100%			66.7%	
Very Satisfied	19	10	9	-	-	3	1	5	5	5	3	15	-	1	-	-	1	
	40.4%	40%	40.9%			50.0%	25.0%	50.0%	33.3%	62%	42.9%	41.7%		100%			33.3%	
Somewhat Satisfied	15	9	6	-	2	-	2	2	6	3	2	12	1	-	-	-	1	
	31.9%	36%	27.3%		50.0%		50.0%	20.0%	40.0%	38%	28.6%	33.3%	50.0%				33.3%	
Neutral	8	4	4	-	2	2	1	1	2	-	1	6	-	-	-	-	1	
	17.0%	16%	18.2%		50.0%	33.3%	25.0%	10.0%	13.3%		14.3%	16.7%					33.3%	
Unsatisfied [NET]	5	2	3	-	-	1	-	2	2	-	1	3	1	-	-	-	-	
=====	10.6%	8.0%	13.6%			16.7%		20.0%	13.3%		14.3%	8.3%	50.0%					
Somewhat Unsatisfied	3	1	2	-	-	1	-	1	1	-	1	1	1	-	-	-	-	
	6.4%	4.0%	9.1%			16.7%		10.0%	6.7%		14.3%	2.8%	50.0%					
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	4.3%	4.0%	4.5%					10.0%	6.7%			5.6%						



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	16	11	5	-	1	-	1	2	4	6	5	8	1	1	-	-	1
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	7	6	1	-	-	-	1	1	3	1	4	3	-	-	-	-	-
=====	43.8%	55%	20.0%				100%	50.0%	75.0%	17%	80.0%	37.5%					
Very Satisfied	4	3	1	-	-	-	1	1	2	-	2	2	-	-	-	-	-
	25.0%	27%	20.0%				100%	50.0%	50.0%		40.0%	25.0%					
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	1	2	1	-	-	-	-	-
	18.8%	27%							25.0%	17%	40.0%	12.5%					
Neutral	8	5	3	-	1	-	-	-	1	5	1	5	1	1	-	-	-
	50.0%	45%	60.0%		100%				25.0%	83%	20.0%	62.5%	100.0%	100%			
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	6.2%		20.0%					50.0%									100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	6.2%		20.0%					50.0%									100%



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	7	6	1	-	1	-	-	1	3	2	3	3	-	1	-	-	-
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	-
Satisfied [NET]	4	4	-	-	-	-	-	1	3	-	2	2	-	-	-	-	-
=====	57.1%	67%						100%	100%		66.7%	66.7%					
Very Satisfied	3	3	-	-	-	-	-	1	2	-	2	1	-	-	-	-	-
	42.9%	50%						100%	66.7%		66.7%	33.3%					
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	14.3%	17%							33.3%			33.3%					
Neutral	3	2	1	-	1	-	-	-	-	2	1	1	-	1	-	-	-
	42.9%	33%	100.0%	-	100%	-	-	-	-	100%	33.3%	33.3%	-	100%	-	-	-



Q14_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	1	-	-	1	2	1	-	-	-	-	-	
=====	33.3%	40%	25.0%				100%			25%	100.0%	20.0%						
Very Satisfied	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
	11.1%		25.0%				100%				20.0%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	22.2%	40%								25%	100.0%							
Neutral	5	3	2	-	-	-	-	-	1	3	-	4	1	-	-	-	-	
	55.6%	60%	50.0%						100%	75%		80.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%		25.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	11.1%		25.0%					100%									100%	



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1009	495	468	7	20	217	244	193	192	121	154	620	93	111	12	17	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	714	360	330	3	11	168	179	123	139	81	105	456	62	84	6	10	72
=====	70.8%	73%	70.5%	42.9%	55.0%	77.4%	73.4%	63.7%	72.4%	67%	68.2%	73.5%	66.7%	75.7%	50.0%	58.8%	58.1%
Very Satisfied	421	217	196	-	7	96	99	82	90	40	65	276	40	40	2	4	37
	59.0%	60%	59.4%		63.6%	57.1%	55.3%	66.7%	64.7%	49%	61.9%	60.5%	64.5%	47.6%	33.3%	40.0%	51.4%
Somewhat Satisfied	293	143	134	3	4	72	80	41	49	41	40	180	22	44	4	6	35
	41.0%	40%	40.6%	100.0%	36.4%	42.9%	44.7%	33.3%	35.3%	51%	38.1%	39.5%	35.5%	52.4%	66.7%	60.0%	48.6%
Neutral	188	88	88	1	7	33	43	39	26	33	31	114	17	19	5	2	29
	18.6%	18%	18.8%	14.3%	35.0%	15.2%	17.6%	20.2%	13.5%	27%	20.1%	18.4%	18.3%	17.1%	41.7%	11.8%	23.4%
Unsatisfied [NET]	107	47	50	3	2	16	22	31	27	7	18	50	14	8	1	5	23
=====	10.6%	9.5%	10.7%	42.9%	10.0%	7.4%	9.0%	16.1%	14.1%	5.8%	11.7%	8.1%	15.1%	7.2%	8.3%	29.4%	18.5%
Somewhat Unsatisfied	67	25	37	1	1	13	13	15	20	4	11	27	10	5	1	2	15
	62.6%	53%	74.0%	33.3%	50.0%	81.2%	59.1%	48.4%	74.1%	57%	61.1%	54.0%	71.4%	62.5%	100.0%	40.0%	65.2%
Very Unsatisfied	40	22	13	2	1	3	9	16	7	3	7	23	4	3	-	3	8
	37.4%	47%	26.0%	66.7%	50.0%	18.8%	40.9%	51.6%	25.9%	43%	38.9%	46.0%	28.6%	37.5%		60.0%	34.8%



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1009	175	138	106	205	93	80	109	64	1	16	175	174	178	178	300	48	131	134	210	477
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	714	130	87	77	138	73	61	78	43	1	12	130	121	134	114	211	26	82	93	151	358
=====	70.8%	74.3%	63.0%	72.6%	67.3%	78.5%	76.2%	71.6%	67.2%	100%	75.0%	74.3%	69.5%	75.3%	64.0%	70.3%	54.2%	62.6%	69.4%	71.9%	75.1%
Very Satisfied	421	73	50	51	75	42	35	46	30	1	7	80	64	78	65	132	10	47	57	87	218
	59.0%	56.2%	57.5%	66.2%	54.3%	57.5%	57.4%	59.0%	69.8%	100%	58.3%	61.5%	52.9%	58.2%	57.0%	62.6%	38.5%	57.3%	61.3%	57.6%	60.9%
Somewhat Satisfied	293	57	37	26	63	31	26	32	13	-	5	50	57	56	49	79	16	35	36	64	140
	41.0%	43.8%	42.5%	33.8%	45.7%	42.5%	42.6%	41.0%	30.2%	-	41.7%	38.5%	47.1%	41.8%	43.0%	37.4%	61.5%	42.7%	38.7%	42.4%	39.1%
Neutral	188	27	37	18	39	17	13	18	14	-	-	31	31	23	41	62	16	35	30	32	72
	18.6%	15.4%	26.8%	17.0%	19.0%	18.3%	16.2%	16.5%	21.9%	-	-	17.7%	17.8%	12.9%	23.0%	20.7%	33.3%	26.7%	22.4%	15.2%	15.1%
Unsatisfied [NET]	107	18	14	11	28	3	6	13	7	-	4	14	22	21	23	27	6	14	11	27	47
=====	10.6%	10.3%	10.1%	10.4%	13.7%	3.2%	7.5%	11.9%	10.9%	-	25.0%	8.0%	12.6%	11.8%	12.9%	9.0%	12.5%	10.7%	8.2%	12.9%	9.9%
Somewhat Unsatisfied	67	12	6	7	16	2	5	9	6	-	2	7	15	16	13	16	4	9	5	16	32
	62.6%	66.7%	42.9%	63.6%	57.1%	66.7%	83.3%	69.2%	85.7%	-	50.0%	50.0%	68.2%	76.2%	56.5%	59.3%	66.7%	64.3%	45.5%	59.3%	68.1%
Very Unsatisfied	40	6	8	4	12	1	1	4	1	-	2	7	7	5	10	11	2	5	6	11	15
	37.4%	33.3%	57.1%	36.4%	42.9%	33.3%	16.7%	30.8%	14.3%	-	50.0%	50.0%	31.8%	23.8%	43.5%	40.7%	33.3%	35.7%	54.5%	40.7%	31.9%



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1009	72	873	968	41	542	520	22	126	252	62	176	14	73	26	47	16	7	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	714	43	635	693	21	372	365	7	97	188	53	126	9	50	16	34	7	4	3
=====	70.8%	59.7%	72.7%	71.6%	51.2%	68.6%	70.2%	31.8%	77.0%	74.6%	85.5%	71.6%	64.3%	68.5%	61.5%	72.3%	43.8%	57%	33.3%
Very Satisfied	421	27	377	408	13	222	217	5	51	113	36	73	4	31	12	19	4	3	1
	59.0%	62.8%	59.4%	58.9%	61.9%	59.7%	59.5%	71.4%	52.6%	60.1%	67.9%	57.9%	44.4%	62.0%	75.0%	55.9%	57.1%	75%	33.3%
Somewhat Satisfied	293	16	258	285	8	150	148	2	46	75	17	53	5	19	4	15	3	1	2
	41.0%	37.2%	40.6%	41.1%	38.1%	40.3%	40.5%	28.6%	47.4%	39.9%	32.1%	42.1%	55.6%	38.0%	25.0%	44.1%	42.9%	25%	66.7%
Neutral	188	15	156	176	12	102	95	7	21	42	6	31	5	15	7	8	8	3	5
	18.6%	20.8%	17.9%	18.2%	29.3%	18.8%	18.3%	31.8%	16.7%	16.7%	9.7%	17.6%	35.7%	20.5%	26.9%	17.0%	50.0%	43%	55.6%
Unsatisfied [NET]	107	14	82	99	8	68	60	8	8	22	3	19	-	8	3	5	1	-	1
=====	10.6%	19.4%	9.4%	10.2%	19.5%	12.5%	11.5%	36.4%	6.3%	8.7%	4.8%	10.8%	11.0%	11.5%	10.6%	6.2%	-	-	11.1%
Somewhat Unsatisfied	67	8	51	64	3	44	41	3	6	11	1	10	-	5	2	3	1	-	1
	62.6%	57.1%	62.2%	64.6%	37.5%	64.7%	68.3%	37.5%	75.0%	50.0%	33.3%	52.6%	62.5%	66.7%	60.0%	100.0%	100%	-	100%
Very Unsatisfied	40	6	31	35	5	24	19	5	2	11	2	9	-	3	1	2	-	-	-
	37.4%	42.9%	37.8%	35.4%	62.5%	35.3%	31.7%	62.5%	25.0%	50.0%	66.7%	47.4%	37.5%	33.3%	40.0%	-	-	-	-



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	73	38	35	-	7	6	5	16	27	12	9	54	7	5	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	50	27	23	-	4	3	4	12	17	10	7	36	6	3	-	-	3	
=====	68.5%	71%	65.7%		57.1%	50.0%	80.0%	75.0%	63.0%	83%	77.8%	66.7%	85.7%	60.0%			75.0%	
Very Satisfied	31	16	15	-	2	3	2	9	10	5	5	22	4	3	-	-	1	
	62.0%	59%	65.2%		50.0%	100%	50.0%	75.0%	58.8%	50%	71.4%	61.1%	66.7%	100%			33.3%	
Somewhat Satisfied	19	11	8	-	2	-	2	3	7	5	2	14	2	-	-	-	2	
	38.0%	41%	34.8%		50.0%		50.0%	25.0%	41.2%	50%	28.6%	38.9%	33.3%				66.7%	
Neutral	15	8	7	-	2	2	1	2	6	2	1	13	-	1	-	-	1	
	20.5%	21%	20.0%		28.6%	33.3%	20.0%	12.5%	22.2%	17%	11.1%	24.1%		20.0%			25.0%	
Unsatisfied [NET]	8	3	5	-	1	1	-	2	4	-	1	5	1	1	-	-	-	
=====	11.0%	7.9%	14.3%		14.3%	16.7%		12.5%	14.8%		11.1%	9.3%	14.3%	20.0%				
Somewhat Unsatisfied	5	2	3	-	-	1	-	1	3	-	1	2	1	1	-	-	-	
	62.5%	67%	60.0%			100%		50.0%	75.0%		100.0%	40.0%	100.0%	100%				
Very Unsatisfied	3	1	2	-	1	-	-	1	1	-	-	3	-	-	-	-	-	
	37.5%	33%	40.0%		100%			50.0%	25.0%			60.0%						



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
													AMERICAN	ASIAN				
Total	26	13	13	-	3	-	1	6	12	4	2	18	5	4	-	-	1	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	16	8	8	-	2	-	1	5	6	2	2	9	5	2	-	-	1	
=====	61.5%	62%	61.5%	-	66.7%	-	100%	83.3%	50.0%	50%	100.0%	50.0%	100.0%	50.0%	-	-	100%	
Very Satisfied	12	6	6	-	2	-	1	4	5	-	2	7	4	2	-	-	-	
	75.0%	75%	75.0%	-	100%	-	100%	80.0%	83.3%	-	100.0%	77.8%	80.0%	100%	-	-	-	
Somewhat Satisfied	4	2	2	-	-	-	-	1	1	2	-	2	1	-	-	-	1	
	25.0%	25%	25.0%	-	-	-	-	20.0%	16.7%	100%	-	22.2%	20.0%	-	-	-	100%	
Neutral	7	4	3	-	-	-	-	1	4	2	-	7	-	1	-	-	-	
	26.9%	31%	23.1%	-	-	-	-	16.7%	33.3%	50%	-	38.9%	-	25.0%	-	-	-	
Unsatisfied [NET]	3	1	2	-	1	-	-	-	2	-	-	2	-	1	-	-	-	
=====	11.5%	7.7%	15.4%	-	33.3%	-	-	-	16.7%	-	-	11.1%	-	25.0%	-	-	-	
Somewhat Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	1	-	-	-	
	66.7%	100%	50.0%	-	-	-	-	-	100%	-	-	50.0%	-	100%	-	-	-	
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	33.3%	-	50.0%	-	100%	-	-	-	-	-	-	50.0%	-	-	-	-	-	



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE							ETHNICITY					
	TOTAL	MALE	FEMALE	NON-			18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER			
				BINARY	18-19	20-29									ASIAN	AMERICAN							
Total	47	25	22	-	4	6	4	10	15	8	7	36	2	1	-	-	3						
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%	100.0%	100%			100%				
Satisfied [NET]	34	19	15	-	2	3	3	7	11	8	5	27	1	1	-	-	2						
=====	72.3%	76%	68.2%		50.0%	50.0%	75.0%	70.0%	73.3%	100%	71.4%	75.0%	50.0%	100%			66.7%						
Very Satisfied	19	10	9	-	-	3	1	5	5	5	3	15	-	1	-	-	1						
	55.9%	53%	60.0%			100%	33.3%	71.4%	45.5%	62%	60.0%	55.6%		100%			50.0%						
Somewhat Satisfied	15	9	6	-	2	-	2	2	6	3	2	12	1	-	-	-	1						
	44.1%	47%	40.0%		100%		66.7%	28.6%	54.5%	38%	40.0%	44.4%	100.0%				50.0%						
Neutral	8	4	4	-	2	2	1	1	2	-	1	6	-	-	-	-	1						
	17.0%	16%	18.2%		50.0%	33.3%	25.0%	10.0%	13.3%		14.3%	16.7%					33.3%						
Unsatisfied [NET]	5	2	3	-	-	1	-	2	2	-	1	3	1	-	-	-	-						
=====	10.6%	8.0%	13.6%			16.7%		20.0%	13.3%		14.3%	8.3%	50.0%										
Somewhat Unsatisfied	3	1	2	-	-	1	-	1	1	-	1	1	1	-	-	-	-						
	60.0%	50%	66.7%			100%		50.0%	50.0%		100.0%	33.3%	100.0%										
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-						
	40.0%	50%	33.3%					50.0%	50.0%			66.7%											



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	16	11	5	-	1	-	1	2	4	6	5	8	1	1	-	-	1	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	7	6	1	-	-	-	1	1	3	1	4	3	-	-	-	-	-	
=====	43.8%	55%	20.0%				100%	50.0%	75.0%	17%	80.0%	37.5%						
Very Satisfied	4	3	1	-	-	-	1	1	2	-	2	2	-	-	-	-	-	
	57.1%	50%	100.0%				100%	100%	66.7%		50.0%	66.7%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	1	2	1	-	-	-	-	-	
	42.9%	50%							33.3%	100%	50.0%	33.3%						
Neutral	8	5	3	-	1	-	-	-	1	5	1	5	1	1	-	-	-	
	50.0%	45%	60.0%		100%				25.0%	83%	20.0%	62.5%	100.0%	100%				
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	6.2%		20.0%					50.0%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	6	1	-	1	-	-	1	3	2	3	3	-	1	-	-	-	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	-	
Satisfied [NET]	4	4	-	-	-	-	-	1	3	-	2	2	-	-	-	-	-	
=====	57.1%	67%						100%	100%		66.7%	66.7%						
Very Satisfied	3	3	-	-	-	-	-	1	2	-	2	1	-	-	-	-	-	
	75.0%	75%						100%	66.7%		100.0%	50.0%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	25%							33.3%			50.0%						
Neutral	3	2	1	-	1	-	-	-	-	2	1	1	-	1	-	-	-	
	42.9%	33%	100.0%	-	100%	-	-	-	-	100%	33.3%	33.3%	-	100%	-	-	-	



Q14_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and retain full-time private sector jobs
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	1	-	-	1	2	1	-	-	-	-	-	
=====	33.3%	40%	25.0%				100%			25%	100.0%	20.0%						
Very Satisfied	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
	33.3%		100.0%				100%				100%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	66.7%	100%								100%	100.0%							
Neutral	5	3	2	-	-	-	-	-	1	3	-	4	1	-	-	-	-	
	55.6%	60%	50.0%						100%	75%		80.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%		25.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1025	502	479	7	22	217	243	193	198	130	158	632	93	108	13	17	132
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	720	362	336	4	13	162	186	124	134	90	105	467	64	81	4	9	71
=====	70.2%	72%	70.1%	57.1%	59.1%	74.7%	76.5%	64.2%	67.7%	69%	66.5%	73.9%	68.8%	75.0%	30.8%	52.9%	53.8%
Very Satisfied	392	199	183	2	5	90	90	71	85	45	57	262	40	40	1	5	31
	38.2%	40%	38.2%	28.6%	22.7%	41.5%	37.0%	36.8%	42.9%	35%	36.1%	41.5%	43.0%	37.0%	7.7%	29.4%	23.5%
Somewhat Satisfied	328	163	153	2	8	72	96	53	49	45	48	205	24	41	3	4	40
	32.0%	32%	31.9%	28.6%	36.4%	33.2%	39.5%	27.5%	24.7%	35%	30.4%	32.4%	25.8%	38.0%	23.1%	23.5%	30.3%
Neutral	185	87	88	1	7	36	33	40	30	31	29	104	17	22	7	4	30
	18.0%	17%	18.4%	14.3%	31.8%	16.6%	13.6%	20.7%	15.2%	24%	18.4%	16.5%	18.3%	20.4%	53.8%	23.5%	22.7%
Unsatisfied [NET]	120	53	55	2	2	19	24	29	34	9	24	61	12	5	2	4	31
=====	11.7%	11%	11.5%	28.6%	9.1%	8.8%	9.9%	15.0%	17.2%	6.9%	15.2%	9.7%	12.9%	4.6%	15.4%	23.5%	23.5%
Somewhat Unsatisfied	87	38	42	-	1	14	17	21	28	5	19	42	9	4	1	1	20
	8.5%	7.6%	8.8%		4.5%	6.5%	7.0%	10.9%	14.1%	3.8%	12.0%	6.6%	9.7%	3.7%	7.7%	5.9%	15.2%
Very Unsatisfied	33	15	13	2	1	5	7	8	6	4	5	19	3	1	1	3	11
	3.2%	3.0%	2.7%	28.6%	4.5%	2.3%	2.9%	4.1%	3.0%	3.1%	3.2%	3.0%	3.2%	0.9%	7.7%	17.6%	8.3%



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1025 100%	173 100%	134 100%	111 100%	219 100%	93 100%	82 100%	105 100%	66 100%	1 100%	18 100%	174 100%	171 100%	178 100%	180 100%	318 100%	48 100.0%	139 100.0%	133 100.0%	212 100.0%	484 100.0%
Satisfied [NET] =====	720 70.2%	125 72.3%	86 64.2%	83 74.8%	145 66.2%	69 74.2%	62 75.6%	75 71.4%	48 72.7%	1 100%	13 72.2%	131 75.3%	118 69.0%	132 74.2%	114 63.3%	221 69.5%	25 52.1%	94 67.6%	94 70.7%	150 70.8%	353 72.9%
Very Satisfied	392 38.2%	69 39.9%	46 34.3%	45 40.5%	72 32.9%	42 45.2%	32 39.0%	40 38.1%	27 40.9%	1 100%	7 38.9%	76 43.7%	63 36.8%	71 39.9%	56 31.1%	124 39.0%	12 25.0%	53 38.1%	51 38.3%	81 38.2%	193 39.9%
Somewhat Satisfied	328 32.0%	56 32.4%	40 29.9%	38 34.2%	73 33.3%	27 29.0%	30 36.6%	35 33.3%	21 31.8%	- 33.3%	6 31.6%	55 32.2%	55 34.3%	61 32.2%	58 30.5%	97 30.5%	13 27.1%	41 29.5%	43 32.3%	69 32.5%	160 33.1%
Neutral	185 18.0%	29 16.8%	34 25.4%	17 15.3%	42 19.2%	15 16.1%	13 15.9%	17 16.2%	12 18.2%	- 5.6%	1 16.7%	29 16.7%	30 17.5%	27 15.2%	40 22.2%	59 18.6%	14 29.2%	33 23.7%	29 21.8%	33 15.6%	74 15.3%
Unsatisfied [NET] =====	120 11.7%	19 11.0%	14 10.4%	11 9.9%	32 14.6%	9 9.7%	7 8.5%	13 12.4%	6 9.1%	- 22.2%	4 8.0%	14 13.5%	23 10.7%	19 10.7%	26 14.4%	38 11.9%	9 18.8%	12 8.6%	10 7.5%	29 13.7%	57 11.8%
Somewhat Unsatisfied	87 8.5%	15 8.7%	7 5.2%	8 7.2%	25 11.4%	5 5.4%	7 8.5%	9 8.6%	6 9.1%	- 16.7%	3 6.3%	11 9.9%	17 9.6%	17 9.6%	17 9.4%	25 7.9%	5 10.4%	10 7.2%	4 3.0%	21 9.9%	45 9.3%
Very Unsatisfied	33 3.2%	4 2.3%	7 5.2%	3 2.7%	7 3.2%	4 4.3%	- 3.8%	4 3.8%	- 3.8%	- 5.6%	1 1.7%	3 3.5%	6 3.5%	2 1.1%	9 5.0%	13 4.1%	4 8.3%	2 1.4%	6 4.5%	8 3.8%	12 2.5%



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1025	78	881	978	47	547	522	25	128	259	63	178	18	76	27	49	15	6	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	720	45	638	692	28	373	360	13	98	188	52	124	12	53	19	34	8	5	3
=====	70.2%	57.7%	72.4%	70.8%	59.6%	68.2%	69.0%	52.0%	76.6%	72.6%	82.5%	69.7%	66.7%	69.7%	70.4%	69.4%	53.3%	83%	33.3%
Very Satisfied	392	23	351	380	12	207	199	8	48	101	34	65	2	32	13	19	4	3	1
	38.2%	29.5%	39.8%	38.9%	25.5%	37.8%	38.1%	32.0%	37.5%	39.0%	54.0%	36.5%	11.1%	42.1%	48.1%	38.8%	26.7%	50%	11.1%
Somewhat Satisfied	328	22	287	312	16	166	161	5	50	87	18	59	10	21	6	15	4	2	2
	32.0%	28.2%	32.6%	31.9%	34.0%	30.3%	30.8%	20.0%	39.1%	33.6%	28.6%	33.1%	55.6%	27.6%	22.2%	30.6%	26.7%	33%	22.2%
Neutral	185	18	151	173	12	96	90	6	23	48	7	36	5	12	4	8	6	1	5
	18.0%	23.1%	17.1%	17.7%	25.5%	17.6%	17.2%	24.0%	18.0%	18.5%	11.1%	20.2%	27.8%	15.8%	14.8%	16.3%	40.0%	17%	55.6%
Unsatisfied [NET]	120	15	92	113	7	78	72	6	7	23	4	18	1	11	4	7	1	-	1
=====	11.7%	19.2%	10.4%	11.6%	14.9%	14.3%	13.8%	24.0%	5.5%	8.9%	6.3%	10.1%	5.6%	14.5%	14.8%	14.3%	6.7%	-	11.1%
Somewhat Unsatisfied	87	9	67	83	4	51	48	3	7	20	4	15	1	8	3	5	1	-	1
	8.5%	11.5%	7.6%	8.5%	8.5%	9.3%	9.2%	12.0%	5.5%	7.7%	6.3%	8.4%	5.6%	10.5%	11.1%	10.2%	6.7%	-	11.1%
Very Unsatisfied	33	6	25	30	3	27	24	3	-	3	-	3	-	3	1	2	-	-	-
	3.2%	7.7%	2.8%	3.1%	6.4%	4.9%	4.6%	12.0%	-	1.2%	-	1.7%	-	3.9%	3.7%	4.1%	-	-	-



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	76	40	36	-	7	7	6	17	26	13	9	57	7	5	-	-	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	53	29	24	-	4	4	5	12	18	10	7	40	6	4	-	-	2
=====	69.7%	72%	66.7%		57.1%	57.1%	83.3%	70.6%	69.2%	77%	77.8%	70.2%	85.7%	80.0%			50.0%
Very Satisfied	32	15	17	-	2	4	2	9	10	5	5	22	5	3	-	-	1
	42.1%	38%	47.2%		28.6%	57.1%	33.3%	52.9%	38.5%	38%	55.6%	38.6%	71.4%	60.0%			25.0%
Somewhat Satisfied	21	14	7	-	2	-	3	3	8	5	2	18	1	1	-	-	1
	27.6%	35%	19.4%		28.6%		50.0%	17.6%	30.8%	38%	22.2%	31.6%	14.3%	20.0%			25.0%
Neutral	12	7	5	-	2	2	1	1	4	2	1	9	-	1	-	-	1
	15.8%	18%	13.9%		28.6%	28.6%	16.7%	5.9%	15.4%	15%	11.1%	15.8%		20.0%			25.0%
Unsatisfied [NET]	11	4	7	-	1	1	-	4	4	1	1	8	1	-	-	-	1
=====	14.5%	10%	19.4%		14.3%	14.3%		23.5%	15.4%	7.7%	11.1%	14.0%	14.3%				25.0%
Somewhat Unsatisfied	8	3	5	-	-	1	-	3	3	1	1	5	1	-	-	-	1
	10.5%	7.5%	13.9%			14.3%		17.6%	11.5%	7.7%	11.1%	8.8%	14.3%				25.0%
Very Unsatisfied	3	1	2	-	1	-	-	1	1	-	-	3	-	-	-	-	-
	3.9%	2.5%	5.6%		14.3%			5.9%	3.8%			5.3%					



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	27	13	14	-	3	-	2	6	12	4	2	20	4	4	-	-	1
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	19	9	10	-	2	-	2	5	8	2	2	14	4	3	-	-	-
=====	70.4%	69%	71.4%		66.7%		100%	83.3%	66.7%	50%	100.0%	70.0%	100.0%	75.0%			
Very Satisfied	13	6	7	-	2	-	1	5	5	-	2	8	4	2	-	-	-
	48.1%	46%	50.0%		66.7%		50.0%	83.3%	41.7%		100.0%	40.0%	100.0%	50.0%			
Somewhat Satisfied	6	3	3	-	-	-	1	-	3	2	-	6	-	1	-	-	-
	22.2%	23%	21.4%				50.0%		25.0%	50%		30.0%		25.0%			
Neutral	4	3	1	-	-	-	-	-	2	2	-	3	-	1	-	-	-
	14.8%	23%	7.1%						16.7%	50%		15.0%		25.0%			
Unsatisfied [NET]	4	1	3	-	1	-	-	1	2	-	-	3	-	-	-	-	1
=====	14.8%	7.7%	21.4%		33.3%			16.7%	16.7%			15.0%					100%
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	2	-	-	2	-	-	-	-	1
	11.1%	7.7%	14.3%					16.7%	16.7%			10.0%					100%
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	3.7%		7.1%		33.3%							5.0%					



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	49	27	22	-	4	7	4	11	14	9	7	37	3	1	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	34	20	14	-	2	4	3	7	10	8	5	26	2	1	-	-	2
=====	69.4%	74%	63.6%		50.0%	57.1%	75.0%	63.6%	71.4%	89%	71.4%	70.3%	66.7%	100%			66.7%
Very Satisfied	19	9	10	-	-	4	1	4	5	5	3	14	1	1	-	-	1
	38.8%	33%	45.5%			57.1%	25.0%	36.4%	35.7%	56%	42.9%	37.8%	33.3%	100%			33.3%
Somewhat Satisfied	15	11	4	-	2	-	2	3	5	3	2	12	1	-	-	-	1
	30.6%	41%	18.2%		50.0%		50.0%	27.3%	35.7%	33%	28.6%	32.4%	33.3%				33.3%
Neutral	8	4	4	-	2	2	1	1	2	-	1	6	-	-	-	-	1
	16.3%	15%	18.2%		50.0%	28.6%	25.0%	9.1%	14.3%		14.3%	16.2%					33.3%
Unsatisfied [NET]	7	3	4	-	-	1	-	3	2	1	1	5	1	-	-	-	-
=====	14.3%	11%	18.2%			14.3%		27.3%	14.3%	11%	14.3%	13.5%	33.3%				
Somewhat Unsatisfied	5	2	3	-	-	1	-	2	1	1	1	3	1	-	-	-	-
	10.2%	7.4%	13.6%			14.3%		18.2%	7.1%	11%	14.3%	8.1%	33.3%				
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-
	4.1%	3.7%	4.5%					9.1%	7.1%			5.4%					



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	15	10	5	-	1	-	1	2	3	6	4	8	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	8	6	2	-	1	-	1	1	2	2	3	4	-	1	-	-	-
=====	53.3%	60%	40.0%	-	100%	-	100%	50.0%	66.7%	33%	75.0%	50.0%	-	100%	-	-	-
Very Satisfied	4	3	1	-	-	-	1	1	2	-	1	3	-	-	-	-	-
	26.7%	30%	20.0%	-	-	-	100%	50.0%	66.7%	-	25.0%	37.5%	-	-	-	-	-
Somewhat Satisfied	4	3	1	-	1	-	-	-	-	2	2	1	-	1	-	-	-
	26.7%	30%	20.0%	-	100%	-	-	-	-	33%	50.0%	12.5%	-	100%	-	-	-
Neutral	6	4	2	-	-	-	-	-	1	4	1	4	1	-	-	-	-
	40.0%	40%	40.0%	-	-	-	-	-	33.3%	67%	25.0%	50.0%	100.0%	-	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	6.7%	-	20.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	6.7%	-	20.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	6	5	1	-	1	-	-	1	2	2	2	3	-	1	-	-	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	
Satisfied [NET]	5	4	1	-	1	-	-	1	2	1	1	3	-	1	-	-	
=====	83.3%	80%	100.0%	-	100%	-	-	100%	100%	50%	50.0%	100%	-	100%	-	-	
Very Satisfied	3	3	-	-	-	-	-	1	2	-	1	2	-	-	-	-	
	50.0%	60%	-	-	-	-	-	100%	100%	-	50.0%	66.7%	-	-	-	-	
Somewhat Satisfied	2	1	1	-	1	-	-	-	-	1	-	1	-	1	-	-	
	33.3%	20%	100.0%	-	100%	-	-	-	-	50%	-	33.3%	-	100%	-	-	
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	
	16.7%	20%	-	-	-	-	-	-	-	50%	50.0%	-	-	-	-	-	



Q14_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	1	-	-	1	2	1	-	-	-	-	-	
=====	33.3%	40%	25.0%				100%			25%	100.0%	20.0%						
Very Satisfied	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
	11.1%		25.0%				100%				20.0%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	22.2%	40%								25%	100.0%							
Neutral	5	3	2	-	-	-	-	-	1	3	-	4	1	-	-	-	-	
	55.6%	60%	50.0%						100%	75%		80.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%		25.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	11.1%		25.0%					100%									100%	



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1025	502	479	7	22	217	243	193	198	130	158	632	93	108	13	17	132	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	720	362	336	4	13	162	186	124	134	90	105	467	64	81	4	9	71	
=====	70.2%	72%	70.1%	57.1%	59.1%	74.7%	76.5%	64.2%	67.7%	69%	66.5%	73.9%	68.8%	75.0%	30.8%	52.9%	53.8%	
Very Satisfied	392	199	183	2	5	90	90	71	85	45	57	262	40	40	1	5	31	
	54.4%	55%	54.5%	50.0%	38.5%	55.6%	48.4%	57.3%	63.4%	50%	54.3%	56.1%	62.5%	49.4%	25.0%	55.6%	43.7%	
Somewhat Satisfied	328	163	153	2	8	72	96	53	49	45	48	205	24	41	3	4	40	
	45.6%	45%	45.5%	50.0%	61.5%	44.4%	51.6%	42.7%	36.6%	50%	45.7%	43.9%	37.5%	50.6%	75.0%	44.4%	56.3%	
Neutral	185	87	88	1	7	36	33	40	30	31	29	104	17	22	7	4	30	
	18.0%	17%	18.4%	14.3%	31.8%	16.6%	13.6%	20.7%	15.2%	24%	18.4%	16.5%	18.3%	20.4%	53.8%	23.5%	22.7%	
Unsatisfied [NET]	120	53	55	2	2	19	24	29	34	9	24	61	12	5	2	4	31	
=====	11.7%	11%	11.5%	28.6%	9.1%	8.8%	9.9%	15.0%	17.2%	6.9%	15.2%	9.7%	12.9%	4.6%	15.4%	23.5%	23.5%	
Somewhat Unsatisfied	87	38	42	-	1	14	17	21	28	5	19	42	9	4	1	1	20	
	72.5%	72%	76.4%		50.0%	73.7%	70.8%	72.4%	82.4%	56%	79.2%	68.9%	75.0%	80.0%	50.0%	25.0%	64.5%	
Very Unsatisfied	33	15	13	2	1	5	7	8	6	4	5	19	3	1	1	3	11	
	27.5%	28%	23.6%	100.0%	50.0%	26.3%	29.2%	27.6%	17.6%	44%	20.8%	31.1%	25.0%	20.0%	50.0%	75.0%	35.5%	



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1025	173	134	111	219	93	82	105	66	1	18	174	171	178	180	318	48	139	133	212	484
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	720	125	86	83	145	69	62	75	48	1	13	131	118	132	114	221	25	94	94	150	353
=====	70.2%	72.3%	64.2%	74.8%	66.2%	74.2%	75.6%	71.4%	72.7%	100%	72.2%	75.3%	69.0%	74.2%	63.3%	69.5%	52.1%	67.6%	70.7%	70.8%	72.9%
Very Satisfied	392	69	46	45	72	42	32	40	27	1	7	76	63	71	56	124	12	53	51	81	193
	54.4%	55.2%	53.5%	54.2%	49.7%	60.9%	51.6%	53.3%	56.2%	100%	53.8%	58.0%	53.4%	53.8%	49.1%	56.1%	48.0%	56.4%	54.3%	54.0%	54.7%
Somewhat Satisfied	328	56	40	38	73	27	30	35	21	-	6	55	55	61	58	97	13	41	43	69	160
	45.6%	44.8%	46.5%	45.8%	50.3%	39.1%	48.4%	46.7%	43.8%	-	46.2%	42.0%	46.6%	46.2%	50.9%	43.9%	52.0%	43.6%	45.7%	46.0%	45.3%
Neutral	185	29	34	17	42	15	13	17	12	-	1	29	30	27	40	59	14	33	29	33	74
	18.0%	16.8%	25.4%	15.3%	19.2%	16.1%	15.9%	16.2%	18.2%	-	5.6%	16.7%	17.5%	15.2%	22.2%	18.6%	29.2%	23.7%	21.8%	15.6%	15.3%
Unsatisfied [NET]	120	19	14	11	32	9	7	13	6	-	4	14	23	19	26	38	9	12	10	29	57
=====	11.7%	11.0%	10.4%	9.9%	14.6%	9.7%	8.5%	12.4%	9.1%	-	22.2%	8.0%	13.5%	10.7%	14.4%	11.9%	18.8%	8.6%	7.5%	13.7%	11.8%
Somewhat Unsatisfied	87	15	7	8	25	5	7	9	6	-	3	11	17	17	17	25	5	10	4	21	45
	72.5%	78.9%	50.0%	72.7%	78.1%	55.6%	100%	69.2%	100%	-	75.0%	78.6%	73.9%	89.5%	65.4%	65.8%	55.6%	83.3%	40.0%	72.4%	78.9%
Very Unsatisfied	33	4	7	3	7	4	-	4	-	-	1	3	6	2	9	13	4	2	6	8	12
	27.5%	21.1%	50.0%	27.3%	21.9%	44.4%	-	30.8%	-	-	25.0%	21.4%	26.1%	10.5%	34.6%	34.2%	44.4%	16.7%	60.0%	27.6%	21.1%



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1025	78	881	978	47	547	522	25	128	259	63	178	18	76	27	49	15	6	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	720	45	638	692	28	373	360	13	98	188	52	124	12	53	19	34	8	5	3
=====	70.2%	57.7%	72.4%	70.8%	59.6%	68.2%	69.0%	52.0%	76.6%	72.6%	82.5%	69.7%	66.7%	69.7%	70.4%	69.4%	53.3%	83%	33.3%
Very Satisfied	392	23	351	380	12	207	199	8	48	101	34	65	2	32	13	19	4	3	1
	54.4%	51.1%	55.0%	54.9%	42.9%	55.5%	55.3%	61.5%	49.0%	53.7%	65.4%	52.4%	16.7%	60.4%	68.4%	55.9%	50.0%	60%	33.3%
Somewhat Satisfied	328	22	287	312	16	166	161	5	50	87	18	59	10	21	6	15	4	2	2
	45.6%	48.9%	45.0%	45.1%	57.1%	44.5%	44.7%	38.5%	51.0%	46.3%	34.6%	47.6%	83.3%	39.6%	31.6%	44.1%	50.0%	40%	66.7%
Neutral	185	18	151	173	12	96	90	6	23	48	7	36	5	12	4	8	6	1	5
	18.0%	23.1%	17.1%	17.7%	25.5%	17.6%	17.2%	24.0%	18.0%	18.5%	11.1%	20.2%	27.8%	15.8%	14.8%	16.3%	40.0%	17%	55.6%
Unsatisfied [NET]	120	15	92	113	7	78	72	6	7	23	4	18	1	11	4	7	1	-	1
=====	11.7%	19.2%	10.4%	11.6%	14.9%	14.3%	13.8%	24.0%	5.5%	8.9%	6.3%	10.1%	5.6%	14.5%	14.8%	14.3%	6.7%	-	11.1%
Somewhat Unsatisfied	87	9	67	83	4	51	48	3	7	20	4	15	1	8	3	5	1	-	1
	72.5%	60.0%	72.8%	73.5%	57.1%	65.4%	66.7%	50.0%	100%	87.0%	100%	83.3%	100.0%	72.7%	75.0%	71.4%	100.0%	-	100%
Very Unsatisfied	33	6	25	30	3	27	24	3	-	3	-	3	-	3	1	2	-	-	-
	27.5%	40.0%	27.2%	26.5%	42.9%	34.6%	33.3%	50.0%	-	13.0%	-	16.7%	-	27.3%	25.0%	28.6%	-	-	-



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	76	40	36	-	7	7	6	17	26	13	9	57	7	5	-	-	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	53	29	24	-	4	4	5	12	18	10	7	40	6	4	-	-	2
=====	69.7%	72%	66.7%		57.1%	57.1%	83.3%	70.6%	69.2%	77%	77.8%	70.2%	85.7%	80.0%			50.0%
Very Satisfied	32	15	17	-	2	4	2	9	10	5	5	22	5	3	-	-	1
	60.4%	52%	70.8%		50.0%	100%	40.0%	75.0%	55.6%	50%	71.4%	55.0%	83.3%	75.0%			50.0%
Somewhat Satisfied	21	14	7	-	2	-	3	3	8	5	2	18	1	1	-	-	1
	39.6%	48%	29.2%		50.0%		60.0%	25.0%	44.4%	50%	28.6%	45.0%	16.7%	25.0%			50.0%
Neutral	12	7	5	-	2	2	1	1	4	2	1	9	-	1	-	-	1
	15.8%	18%	13.9%		28.6%	28.6%	16.7%	5.9%	15.4%	15%	11.1%	15.8%		20.0%			25.0%
Unsatisfied [NET]	11	4	7	-	1	1	-	4	4	1	1	8	1	-	-	-	1
=====	14.5%	10%	19.4%		14.3%	14.3%		23.5%	15.4%	7.7%	11.1%	14.0%	14.3%				25.0%
Somewhat Unsatisfied	8	3	5	-	-	1	-	3	3	1	1	5	1	-	-	-	1
	72.7%	75%	71.4%			100%		75.0%	75.0%	100%	100.0%	62.5%	100.0%				100%
Very Unsatisfied	3	1	2	-	1	-	-	1	1	-	-	3	-	-	-	-	-
	27.3%	25%	28.6%		100%			25.0%	25.0%			37.5%					



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	27	13	14	-	3	-	2	6	12	4	2	20	4	4	-	-	1	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	19	9	10	-	2	-	2	5	8	2	2	14	4	3	-	-	-	
=====	70.4%	69%	71.4%		66.7%		100%	83.3%	66.7%	50%	100.0%	70.0%	100.0%	75.0%				
Very Satisfied	13	6	7	-	2	-	1	5	5	-	2	8	4	2	-	-	-	
	68.4%	67%	70.0%		100%		50.0%	100%	62.5%		100.0%	57.1%	100.0%	66.7%				
Somewhat Satisfied	6	3	3	-	-	-	1	-	3	2	-	6	-	1	-	-	-	
	31.6%	33%	30.0%				50.0%		37.5%	100%		42.9%		33.3%				
Neutral	4	3	1	-	-	-	-	-	2	2	-	3	-	1	-	-	-	
	14.8%	23%	7.1%						16.7%	50%		15.0%		25.0%				
Unsatisfied [NET]	4	1	3	-	1	-	-	1	2	-	-	3	-	-	-	-	1	
=====	14.8%	7.7%	21.4%		33.3%			16.7%	16.7%			15.0%					100%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
	75.0%	100%	66.7%					100%	100%			66.7%					100%	
Very Unsatisfied	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-	
	25.0%		33.3%		100%							33.3%						



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	49	27	22	-	4	7	4	11	14	9	7	37	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	34	20	14	-	2	4	3	7	10	8	5	26	2	1	-	-	2	
=====	69.4%	74%	63.6%		50.0%	57.1%	75.0%	63.6%	71.4%	89%	71.4%	70.3%	66.7%	100%			66.7%	
Very Satisfied	19	9	10	-	-	4	1	4	5	5	3	14	1	1	-	-	1	
	55.9%	45%	71.4%			100%	33.3%	57.1%	50.0%	62%	60.0%	53.8%	50.0%	100%			50.0%	
Somewhat Satisfied	15	11	4	-	2	-	2	3	5	3	2	12	1	-	-	-	1	
	44.1%	55%	28.6%		100%		66.7%	42.9%	50.0%	38%	40.0%	46.2%	50.0%				50.0%	
Neutral	8	4	4	-	2	2	1	1	2	-	1	6	-	-	-	-	1	
	16.3%	15%	18.2%		50.0%	28.6%	25.0%	9.1%	14.3%		14.3%	16.2%					33.3%	
Unsatisfied [NET]	7	3	4	-	-	1	-	3	2	1	1	5	1	-	-	-	-	
=====	14.3%	11%	18.2%			14.3%		27.3%	14.3%	11%	14.3%	13.5%	33.3%					
Somewhat Unsatisfied	5	2	3	-	-	1	-	2	1	1	1	3	1	-	-	-	-	
	71.4%	67%	75.0%			100%		66.7%	50.0%	100%	100.0%	60.0%	100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	28.6%	33%	25.0%					33.3%	50.0%			40.0%						



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	15	10	5	-	1	-	1	2	3	6	4	8	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	8	6	2	-	1	-	1	1	2	2	3	4	-	1	-	-	-
=====	53.3%	60%	40.0%	-	100%	-	100%	50.0%	66.7%	33%	75.0%	50.0%	-	100%	-	-	-
Very Satisfied	4	3	1	-	-	-	1	1	2	-	1	3	-	-	-	-	-
	50.0%	50%	50.0%	-	-	-	100%	100%	100%	-	33.3%	75.0%	-	-	-	-	-
Somewhat Satisfied	4	3	1	-	1	-	-	-	-	2	2	1	-	1	-	-	-
	50.0%	50%	50.0%	-	100%	-	-	-	-	100%	66.7%	25.0%	-	100%	-	-	-
Neutral	6	4	2	-	-	-	-	-	1	4	1	4	1	-	-	-	-
	40.0%	40%	40.0%	-	-	-	-	-	33.3%	67%	25.0%	50.0%	100.0%	-	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	6.7%	-	20.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	100%	-	100.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									ASIAN				
Total	6	5	1	-	1	-	-	1	2	2	2	3	-	1	-	-	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	-	100%	-	-	
Satisfied [NET]	5	4	1	-	1	-	-	1	2	1	1	3	-	1	-	-	
=====	83.3%	80%	100.0%	-	100%	-	-	100%	100%	50%	50.0%	100%	-	100%	-	-	
Very Satisfied	3	3	-	-	-	-	-	1	2	-	1	2	-	-	-	-	
	60.0%	75%	-	-	-	-	-	100%	100%	-	100.0%	66.7%	-	-	-	-	
Somewhat Satisfied	2	1	1	-	1	-	-	-	1	-	1	-	1	-	-	-	
	40.0%	25%	100.0%	-	100%	-	-	-	100%	-	33.3%	-	100%	-	-	-	
Neutral	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%	20%	-	-	-	-	-	-	50%	-	50.0%	-	-	-	-	-	



Q14_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract and promote businesses
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	1	-	-	1	2	1	-	-	-	-	-	
=====	33.3%	40%	25.0%				100%			25%	100.0%	20.0%						
Very Satisfied	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	-	-	
	33.3%		100.0%				100%				100%							
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	66.7%	100%								100%	100.0%							
Neutral	5	3	2	-	-	-	-	-	1	3	-	4	1	-	-	-	-	
	55.6%	60%	50.0%						100%	75%		80.0%	100.0%					
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%		25.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1073	526	504	7	19	226	253	197	207	149	163	668	97	115	13	17	128	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	725	353	353	3	11	164	172	124	143	99	111	461	68	81	5	7	65	
=====	67.6%	67%	70.0%	42.9%	57.9%	72.6%	68.0%	62.9%	69.1%	66%	68.1%	69.0%	70.1%	70.4%	38.5%	41.2%	50.8%	
Very Satisfied	388	183	196	2	4	86	78	68	96	49	58	253	44	35	-	3	33	
	36.2%	35%	38.9%	28.6%	21.1%	38.1%	30.8%	34.5%	46.4%	33%	35.6%	37.9%	45.4%	30.4%		17.6%	25.8%	
Somewhat Satisfied	337	170	157	1	7	78	94	56	47	50	53	208	24	46	5	4	32	
	31.4%	32%	31.2%	14.3%	36.8%	34.5%	37.2%	28.4%	22.7%	34%	32.5%	31.1%	24.7%	40.0%	38.5%	23.5%	25.0%	
Neutral	229	115	102	2	6	38	53	48	35	44	29	147	21	26	7	4	35	
	21.3%	22%	20.2%	28.6%	31.6%	16.8%	20.9%	24.4%	16.9%	30%	17.8%	22.0%	21.6%	22.6%	53.8%	23.5%	27.3%	
Unsatisfied [NET]	119	58	49	2	2	24	28	25	29	6	23	60	8	8	1	6	28	
=====	11.1%	11%	9.7%	28.6%	10.5%	10.6%	11.1%	12.7%	14.0%	4.0%	14.1%	9.0%	8.2%	7.0%	7.7%	35.3%	21.9%	
Somewhat Unsatisfied	80	40	34	1	2	16	18	19	18	5	15	44	5	4	-	2	16	
	7.5%	7.6%	6.7%	14.3%	10.5%	7.1%	7.1%	9.6%	8.7%	3.4%	9.2%	6.6%	5.2%	3.5%		11.8%	12.5%	
Very Unsatisfied	39	18	15	1	-	8	10	6	11	1	8	16	3	4	1	4	12	
	3.6%	3.4%	3.0%	14.3%		3.5%	4.0%	3.0%	5.3%	0.7%	4.9%	2.4%	3.1%	3.5%	7.7%	23.5%	9.4%	



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1073	181	137	113	229	101	89	113	65	1	20	184	183	190	182	330	49	144	141	230	501
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	725	126	85	83	148	73	66	74	42	1	13	135	117	128	111	230	28	104	93	155	341
=====	67.6%	69.6%	62.0%	73.5%	64.6%	72.3%	74.2%	65.5%	64.6%	100%	65.0%	73.4%	63.9%	67.4%	61.0%	69.7%	57.1%	72.2%	66.0%	67.4%	68.1%
Very Satisfied	388	68	43	44	71	43	35	40	23	1	10	68	53	69	61	134	13	59	46	83	186
	36.2%	37.6%	31.4%	38.9%	31.0%	42.6%	39.3%	35.4%	35.4%	100%	50.0%	37.0%	29.0%	36.3%	33.5%	40.6%	26.5%	41.0%	32.6%	36.1%	37.1%
Somewhat Satisfied	337	58	42	39	77	30	31	34	19	-	3	67	64	59	50	96	15	45	47	72	155
	31.4%	32.0%	30.7%	34.5%	33.6%	29.7%	34.8%	30.1%	29.2%	-	15.0%	36.4%	35.0%	31.1%	27.5%	29.1%	30.6%	31.2%	33.3%	31.3%	30.9%
Neutral	229	40	36	23	50	19	14	28	13	-	1	30	38	46	44	71	15	29	34	49	101
	21.3%	22.1%	26.3%	20.4%	21.8%	18.8%	15.7%	24.8%	20.0%	-	5.0%	16.3%	20.8%	24.2%	24.2%	21.5%	30.6%	20.1%	24.1%	21.3%	20.2%
Unsatisfied [NET]	119	15	16	7	31	9	9	11	10	-	6	19	28	16	27	29	6	11	14	26	59
=====	11.1%	8.3%	11.7%	6.2%	13.5%	8.9%	10.1%	9.7%	15.4%	-	30.0%	10.3%	15.3%	8.4%	14.8%	8.8%	12.2%	7.6%	9.9%	11.3%	11.8%
Somewhat Unsatisfied	80	13	7	6	22	3	7	9	8	-	4	15	19	12	14	20	3	8	8	18	41
	7.5%	7.2%	5.1%	5.3%	9.6%	3.0%	7.9%	8.0%	12.3%	-	20.0%	8.2%	10.4%	6.3%	7.7%	6.1%	6.1%	5.6%	5.7%	7.8%	8.2%
Very Unsatisfied	39	2	9	1	9	6	2	2	2	-	2	4	9	4	13	9	3	3	6	8	18
	3.6%	1.1%	6.6%	0.9%	3.9%	5.9%	2.2%	1.8%	3.1%	-	10.0%	2.2%	4.9%	2.1%	7.1%	2.7%	6.1%	2.1%	4.3%	3.5%	3.6%



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1073	80	927	1024	49	569	544	25	127	280	67	194	19	80	26	54	17	8	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	725	45	644	698	27	369	357	12	99	190	49	129	12	57	19	38	10	6	4
=====	67.6%	56.2%	69.5%	68.2%	55.1%	64.9%	65.6%	48.0%	78.0%	67.9%	73.1%	66.5%	63.2%	71.2%	73.1%	70.4%	58.8%	75%	44.4%
Very Satisfied	388	23	345	377	11	205	200	5	45	104	30	69	5	31	11	20	3	3	-
	36.2%	28.8%	37.2%	36.8%	22.4%	36.0%	36.8%	20.0%	35.4%	37.1%	44.8%	35.6%	26.3%	38.8%	42.3%	37.0%	17.6%	38%	
Somewhat Satisfied	337	22	299	321	16	164	157	7	54	86	19	60	7	26	8	18	7	3	4
	31.4%	27.5%	32.3%	31.3%	32.7%	28.8%	28.9%	28.0%	42.5%	30.7%	28.4%	30.9%	36.8%	32.5%	30.8%	33.3%	41.2%	38%	44.4%
Neutral	229	25	188	216	13	122	117	5	22	63	15	42	6	16	5	11	6	2	4
	21.3%	31.2%	20.3%	21.1%	26.5%	21.4%	21.5%	20.0%	17.3%	22.5%	22.4%	21.6%	31.6%	20.0%	19.2%	20.4%	35.3%	25%	44.4%
Unsatisfied [NET]	119	10	95	110	9	78	70	8	6	27	3	23	1	7	2	5	1	-	1
=====	11.1%	12.5%	10.2%	10.7%	18.4%	13.7%	12.9%	32.0%	4.7%	9.6%	4.5%	11.9%	5.3%	8.8%	7.7%	9.3%	5.9%		11.1%
Somewhat Unsatisfied	80	6	64	74	6	52	47	5	4	18	2	15	1	5	2	3	1	-	1
	7.5%	7.5%	6.9%	7.2%	12.2%	9.1%	8.6%	20.0%	3.1%	6.4%	3.0%	7.7%	5.3%	6.2%	7.7%	5.6%	5.9%		11.1%
Very Unsatisfied	39	4	31	36	3	26	23	3	2	9	1	8	-	2	-	2	-	-	-
	3.6%	5.0%	3.3%	3.5%	6.1%	4.6%	4.2%	12.0%	1.6%	3.2%	1.5%	4.1%		2.5%		3.7%			



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP								PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN						
Total	80	43	37	-	6	7	6	17	28	16	10	60	7	5	-	-	4		
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%		
Satisfied [NET]	57	32	25	-	4	4	5	13	21	10	8	43	6	5	-	-	1		
=====	71.2%	74%	67.6%		66.7%	57.1%	83.3%	76.5%	75.0%	62%	80.0%	71.7%	85.7%	100%			25.0%		
Very Satisfied	31	14	17	-	2	2	1	9	13	4	5	21	6	3	-	-	-		
	38.8%	33%	45.9%		33.3%	28.6%	16.7%	52.9%	46.4%	25%	50.0%	35.0%	85.7%	60.0%					
Somewhat Satisfied	26	18	8	-	2	2	4	4	8	6	3	22	-	2	-	-	1		
	32.5%	42%	21.6%		33.3%	28.6%	66.7%	23.5%	28.6%	38%	30.0%	36.7%	40.0%				25.0%		
Neutral	16	9	7	-	2	2	1	1	5	5	1	13	1	-	-	-	1		
	20.0%	21%	18.9%		33.3%	28.6%	16.7%	5.9%	17.9%	31%	10.0%	21.7%	14.3%				25.0%		
Unsatisfied [NET]	7	2	5	-	-	1	-	3	2	1	1	4	-	-	-	-	2		
=====	8.8%	4.7%	13.5%			14.3%		17.6%	7.1%	6.2%	10.0%	6.7%					50.0%		
Somewhat Unsatisfied	5	1	4	-	-	1	-	3	-	1	1	3	-	-	-	-	1		
	6.2%	2.3%	10.8%			14.3%		17.6%		6.2%	10.0%	5.0%					25.0%		
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1		
	2.5%	2.3%	2.7%						7.1%			1.7%					25.0%		



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	26	13	13	-	2	-	2	6	12	4	2	19	4	4	-	-	1	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	19	10	9	-	2	-	2	4	9	2	2	13	4	4	-	-	-	
=====	73.1%	77%	69.2%		100%		100%	66.7%	75.0%	50%	100.0%	68.4%	100.0%	100%				
Very Satisfied	11	5	6	-	2	-	-	4	5	-	2	6	4	2	-	-	-	
	42.3%	38%	46.2%		100%			66.7%	41.7%		100.0%	31.6%	100.0%	50.0%				
Somewhat Satisfied	8	5	3	-	-	-	2	-	4	2	-	7	-	2	-	-	-	
	30.8%	38%	23.1%				100%		33.3%	50%		36.8%		50.0%				
Neutral	5	3	2	-	-	-	-	-	3	2	-	5	-	-	-	-	-	
	19.2%	23%	15.4%						25.0%	50%		26.3%						
Unsatisfied [NET]	2	-	2	-	-	-	-	2	-	-	-	1	-	-	-	-	1	
=====	7.7%		15.4%					33.3%				5.3%					100%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	-	1	-	-	-	-	1	
	7.7%		15.4%					33.3%				5.3%					100%	



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	30	24	-	4	7	4	11	16	12	8	41	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	38	22	16	-	2	4	3	9	12	8	6	30	2	1	-	-	1	
=====	70.4%	73%	66.7%		50.0%	57.1%	75.0%	81.8%	75.0%	67%	75.0%	73.2%	66.7%	100%			33.3%	
Very Satisfied	20	9	11	-	-	2	1	5	8	4	3	15	2	1	-	-	-	
	37.0%	30%	45.8%			28.6%	25.0%	45.5%	50.0%	33%	37.5%	36.6%	66.7%	100%				
Somewhat Satisfied	18	13	5	-	2	2	2	4	4	4	3	15	-	-	-	-	1	
	33.3%	43%	20.8%		50.0%	28.6%	50.0%	36.4%	25.0%	33%	37.5%	36.6%					33.3%	
Neutral	11	6	5	-	2	2	1	1	2	3	1	8	1	-	-	-	1	
	20.4%	20%	20.8%		50.0%	28.6%	25.0%	9.1%	12.5%	25%	12.5%	19.5%	33.3%				33.3%	
Unsatisfied [NET]	5	2	3	-	-	1	-	1	2	1	1	3	-	-	-	-	1	
=====	9.3%	6.7%	12.5%			14.3%		9.1%	12.5%	8.3%	12.5%	7.3%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	1	-	1	-	1	1	2	-	-	-	-	-	
	5.6%	3.3%	8.3%			14.3%		9.1%		8.3%	12.5%	4.9%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	3.7%	3.3%	4.2%						12.5%			2.4%					33.3%	



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	17	12	5	-	1	-	1	2	5	6	5	8	2	1	-	-	1
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	8	2	-	1	-	1	1	3	2	3	4	2	1	-	-	-
=====	58.8%	67%	40.0%	-	100%	-	100%	50.0%	60.0%	33%	60.0%	50.0%	100.0%	100%	-	-	-
Very Satisfied	3	3	-	-	-	-	1	2	-	-	1	2	-	-	-	-	-
	17.6%	25%	-	-	-	-	50.0%	40.0%	-	-	20.0%	25.0%	-	-	-	-	-
Somewhat Satisfied	7	5	2	-	1	-	1	-	1	2	2	2	2	1	-	-	-
	41.2%	42%	40.0%	-	100%	-	100%	-	20.0%	33%	40.0%	25.0%	100.0%	100%	-	-	-
Neutral	6	4	2	-	-	-	-	-	2	4	2	4	-	-	-	-	-
	35.3%	33%	40.0%	-	-	-	-	-	40.0%	67%	40.0%	50.0%	-	-	-	-	-
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
=====	5.9%	-	20.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	5.9%	-	20.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	8	7	1	-	1	-	-	1	4	2	3	3	1	1	-	-	-
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	-
Satisfied [NET]	6	5	1	-	1	-	-	1	3	1	1	3	1	1	-	-	-
=====	75.0%	71%	100.0%	-	100%	-	-	100%	75.0%	50%	33.3%	100%	100.0%	100%	-	-	-
Very Satisfied	3	3	-	-	-	-	-	1	2	-	1	2	-	-	-	-	-
	37.5%	43%	-	-	-	-	-	100%	50.0%	-	33.3%	66.7%	-	-	-	-	-
Somewhat Satisfied	3	2	1	-	1	-	-	-	1	1	-	1	1	1	-	-	-
	37.5%	29%	100.0%	-	100%	-	-	-	25.0%	50%	-	33.3%	100.0%	100%	-	-	-
Neutral	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	25.0%	29%	-	-	-	-	-	-	25.0%	50%	66.7%	-	-	-	-	-	-



Q14_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	1	-	-	1	2	1	1	-	-	-	-	
=====	44.4%	60%	25.0%				100%			25%	100.0%	20.0%	100.0%					
Somewhat Satisfied	4	3	1	-	-	-	1	-	-	1	2	1	1	-	-	-	-	
	44.4%	60%	25.0%				100%			25%	100.0%	20.0%	100.0%					
Neutral	4	2	2	-	-	-	-	-	1	3	-	4	-	-	-	-	-	
	44.4%	40%	50.0%						100%	75%		80.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%		25.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	11.1%		25.0%					100%									100%	



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1073	526	504	7	19	226	253	197	207	149	163	668	97	115	13	17	128	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	725	353	353	3	11	164	172	124	143	99	111	461	68	81	5	7	65	
=====	67.6%	67%	70.0%	42.9%	57.9%	72.6%	68.0%	62.9%	69.1%	66%	68.1%	69.0%	70.1%	70.4%	38.5%	41.2%	50.8%	
Very Satisfied	388	183	196	2	4	86	78	68	96	49	58	253	44	35	-	3	33	
	53.5%	52%	55.5%	66.7%	36.4%	52.4%	45.3%	54.8%	67.1%	49%	52.3%	54.9%	64.7%	43.2%		42.9%	50.8%	
Somewhat Satisfied	337	170	157	1	7	78	94	56	47	50	53	208	24	46	5	4	32	
	46.5%	48%	44.5%	33.3%	63.6%	47.6%	54.7%	45.2%	32.9%	51%	47.7%	45.1%	35.3%	56.8%	100.0%	57.1%	49.2%	
Neutral	229	115	102	2	6	38	53	48	35	44	29	147	21	26	7	4	35	
	21.3%	22%	20.2%	28.6%	31.6%	16.8%	20.9%	24.4%	16.9%	30%	17.8%	22.0%	21.6%	22.6%	53.8%	23.5%	27.3%	
Unsatisfied [NET]	119	58	49	2	2	24	28	25	29	6	23	60	8	8	1	6	28	
=====	11.1%	11%	9.7%	28.6%	10.5%	10.6%	11.1%	12.7%	14.0%	4.0%	14.1%	9.0%	8.2%	7.0%	7.7%	35.3%	21.9%	
Somewhat Unsatisfied	80	40	34	1	2	16	18	19	18	5	15	44	5	4	-	2	16	
	67.2%	69%	69.4%	50.0%	100%	66.7%	64.3%	76.0%	62.1%	83%	65.2%	73.3%	62.5%	50.0%		33.3%	57.1%	
Very Unsatisfied	39	18	15	1	-	8	10	6	11	1	8	16	3	4	1	4	12	
	32.8%	31%	30.6%	50.0%		33.3%	35.7%	24.0%	37.9%	17%	34.8%	26.7%	37.5%	50.0%	100.0%	66.7%	42.9%	



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1073	181	137	113	229	101	89	113	65	1	20	184	183	190	182	330	49	144	141	230	501
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	725	126	85	83	148	73	66	74	42	1	13	135	117	128	111	230	28	104	93	155	341
=====	67.6%	69.6%	62.0%	73.5%	64.6%	72.3%	74.2%	65.5%	64.6%	100%	65.0%	73.4%	63.9%	67.4%	61.0%	69.7%	57.1%	72.2%	66.0%	67.4%	68.1%
Very Satisfied	388	68	43	44	71	43	35	40	23	1	10	68	53	69	61	134	13	59	46	83	186
	53.5%	54.0%	50.6%	53.0%	48.0%	58.9%	53.0%	54.1%	54.8%	100%	76.9%	50.4%	45.3%	53.9%	55.0%	58.3%	46.4%	56.7%	49.5%	53.5%	54.5%
Somewhat Satisfied	337	58	42	39	77	30	31	34	19	-	3	67	64	59	50	96	15	45	47	72	155
	46.5%	46.0%	49.4%	47.0%	52.0%	41.1%	47.0%	45.9%	45.2%	-	23.1%	49.6%	54.7%	46.1%	45.0%	41.7%	53.6%	43.3%	50.5%	46.5%	45.5%
Neutral	229	40	36	23	50	19	14	28	13	-	1	30	38	46	44	71	15	29	34	49	101
	21.3%	22.1%	26.3%	20.4%	21.8%	18.8%	15.7%	24.8%	20.0%	-	5.0%	16.3%	20.8%	24.2%	24.2%	21.5%	30.6%	20.1%	24.1%	21.3%	20.2%
Unsatisfied [NET]	119	15	16	7	31	9	9	11	10	-	6	19	28	16	27	29	6	11	14	26	59
=====	11.1%	8.3%	11.7%	6.2%	13.5%	8.9%	10.1%	9.7%	15.4%	-	30.0%	10.3%	15.3%	8.4%	14.8%	8.8%	12.2%	7.6%	9.9%	11.3%	11.8%
Somewhat Unsatisfied	80	13	7	6	22	3	7	9	8	-	4	15	19	12	14	20	3	8	8	18	41
	67.2%	86.7%	43.8%	85.7%	71.0%	33.3%	77.8%	81.8%	80.0%	-	66.7%	78.9%	67.9%	75.0%	51.9%	69.0%	50.0%	72.7%	57.1%	69.2%	69.5%
Very Unsatisfied	39	2	9	1	9	6	2	2	2	-	2	4	9	4	13	9	3	3	6	8	18
	32.8%	13.3%	56.2%	14.3%	29.0%	66.7%	22.2%	18.2%	20.0%	-	33.3%	21.1%	32.1%	25.0%	48.1%	31.0%	50.0%	27.3%	42.9%	30.8%	30.5%



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1073	80	927	1024	49	569	544	25	127	280	67	194	19	80	26	54	17	8	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	725	45	644	698	27	369	357	12	99	190	49	129	12	57	19	38	10	6	4
=====	67.6%	56.2%	69.5%	68.2%	55.1%	64.9%	65.6%	48.0%	78.0%	67.9%	73.1%	66.5%	63.2%	71.2%	73.1%	70.4%	58.8%	75%	44.4%
Very Satisfied	388	23	345	377	11	205	200	5	45	104	30	69	5	31	11	20	3	3	-
	53.5%	51.1%	53.6%	54.0%	40.7%	55.6%	56.0%	41.7%	45.5%	54.7%	61.2%	53.5%	41.7%	54.4%	57.9%	52.6%	30.0%	50%	
Somewhat Satisfied	337	22	299	321	16	164	157	7	54	86	19	60	7	26	8	18	7	3	4
	46.5%	48.9%	46.4%	46.0%	59.3%	44.4%	44.0%	58.3%	54.5%	45.3%	38.8%	46.5%	58.3%	45.6%	42.1%	47.4%	70.0%	50%	100%
Neutral	229	25	188	216	13	122	117	5	22	63	15	42	6	16	5	11	6	2	4
	21.3%	31.2%	20.3%	21.1%	26.5%	21.4%	21.5%	20.0%	17.3%	22.5%	22.4%	21.6%	31.6%	20.0%	19.2%	20.4%	35.3%	25%	44.4%
Unsatisfied [NET]	119	10	95	110	9	78	70	8	6	27	3	23	1	7	2	5	1	-	1
=====	11.1%	12.5%	10.2%	10.7%	18.4%	13.7%	12.9%	32.0%	4.7%	9.6%	4.5%	11.9%	5.3%	8.8%	7.7%	9.3%	5.9%		11.1%
Somewhat Unsatisfied	80	6	64	74	6	52	47	5	4	18	2	15	1	5	2	3	1	-	1
	67.2%	60.0%	67.4%	67.3%	66.7%	66.7%	67.1%	62.5%	66.7%	66.7%	66.7%	65.2%	100.0%	71.4%	100.0%	60.0%	100.0%		100%
Very Unsatisfied	39	4	31	36	3	26	23	3	2	9	1	8	-	2	-	2	-	-	-
	32.8%	40.0%	32.6%	32.7%	33.3%	33.3%	32.9%	37.5%	33.3%	33.3%	33.3%	34.8%		28.6%		40.0%			



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	80	43	37	-	6	7	6	17	28	16	10	60	7	5	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	57	32	25	-	4	4	5	13	21	10	8	43	6	5	-	-	1	
=====	71.2%	74%	67.6%		66.7%	57.1%	83.3%	76.5%	75.0%	62%	80.0%	71.7%	85.7%	100%			25.0%	
Very Satisfied	31	14	17	-	2	2	1	9	13	4	5	21	6	3	-	-	-	
	54.4%	44%	68.0%		50.0%	50.0%	20.0%	69.2%	61.9%	40%	62.5%	48.8%	100.0%	60.0%				
Somewhat Satisfied	26	18	8	-	2	2	4	4	8	6	3	22	-	2	-	-	1	
	45.6%	56%	32.0%		50.0%	50.0%	80.0%	30.8%	38.1%	60%	37.5%	51.2%	40.0%				100%	
Neutral	16	9	7	-	2	2	1	1	5	5	1	13	1	-	-	-	1	
	20.0%	21%	18.9%		33.3%	28.6%	16.7%	5.9%	17.9%	31%	10.0%	21.7%	14.3%				25.0%	
Unsatisfied [NET]	7	2	5	-	-	1	-	3	2	1	1	4	-	-	-	-	2	
=====	8.8%	4.7%	13.5%			14.3%		17.6%	7.1%	6.2%	10.0%	6.7%					50.0%	
Somewhat Unsatisfied	5	1	4	-	-	1	-	3	-	1	1	3	-	-	-	-	1	
	71.4%	50%	80.0%			100%		100%		100%	100.0%	75.0%					50.0%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	28.6%	50%	20.0%						100%			25.0%					50.0%	



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	26	13	13	-	2	-	2	6	12	4	2	19	4	4	-	-	1
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	19	10	9	-	2	-	2	4	9	2	2	13	4	4	-	-	-
=====	73.1%	77%	69.2%		100%		100%	66.7%	75.0%	50%	100.0%	68.4%	100.0%	100%			
Very Satisfied	11	5	6	-	2	-	-	4	5	-	2	6	4	2	-	-	-
	57.9%	50%	66.7%		100%			100%	55.6%		100.0%	46.2%	100.0%	50.0%			
Somewhat Satisfied	8	5	3	-	-	-	2	-	4	2	-	7	-	2	-	-	-
	42.1%	50%	33.3%				100%		44.4%	100%		53.8%		50.0%			
Neutral	5	3	2	-	-	-	-	-	3	2	-	5	-	-	-	-	-
	19.2%	23%	15.4%						25.0%	50%		26.3%					
Unsatisfied [NET]	2	-	2	-	-	-	-	2	-	-	-	1	-	-	-	-	1
=====	7.7%		15.4%					33.3%				5.3%					100%
Somewhat Unsatisfied	2	-	2	-	-	-	-	2	-	-	-	1	-	-	-	-	1
	100%		100.0%					100%				100%					100%



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	30	24	-	4	7	4	11	16	12	8	41	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	38	22	16	-	2	4	3	9	12	8	6	30	2	1	-	-	1	
=====	70.4%	73%	66.7%		50.0%	57.1%	75.0%	81.8%	75.0%	67%	75.0%	73.2%	66.7%	100%			33.3%	
Very Satisfied	20	9	11	-	-	2	1	5	8	4	3	15	2	1	-	-	-	
	52.6%	41%	68.8%			50.0%	33.3%	55.6%	66.7%	50%	50.0%	50.0%	100.0%	100%				
Somewhat Satisfied	18	13	5	-	2	2	2	4	4	4	3	15	-	-	-	-	1	
	47.4%	59%	31.2%		100%	50.0%	66.7%	44.4%	33.3%	50%	50.0%	50.0%					100%	
Neutral	11	6	5	-	2	2	1	1	2	3	1	8	1	-	-	-	1	
	20.4%	20%	20.8%		50.0%	28.6%	25.0%	9.1%	12.5%	25%	12.5%	19.5%	33.3%				33.3%	
Unsatisfied [NET]	5	2	3	-	-	1	-	1	2	1	1	3	-	-	-	-	1	
=====	9.3%	6.7%	12.5%			14.3%		9.1%	12.5%	8.3%	12.5%	7.3%					33.3%	
Somewhat Unsatisfied	3	1	2	-	-	1	-	1	-	1	1	2	-	-	-	-	-	
	60.0%	50%	66.7%			100%		100%		100%	100.0%	66.7%						
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	40.0%	50%	33.3%						100%			33.3%					100%	



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	17	12	5	-	1	-	1	2	5	6	5	8	2	1	-	-	1	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	10	8	2	-	1	-	1	1	3	2	3	4	2	1	-	-	-	
=====	58.8%	67%	40.0%	-	100%	-	100%	50.0%	60.0%	33%	60.0%	50.0%	100.0%	100%	-	-	-	
Very Satisfied	3	3	-	-	-	-	-	1	2	-	1	2	-	-	-	-	-	
	30.0%	38%	-	-	-	-	-	100%	66.7%	-	33.3%	50.0%	-	-	-	-	-	
Somewhat Satisfied	7	5	2	-	1	-	1	-	1	2	2	2	2	1	-	-	-	
	70.0%	62%	100.0%	-	100%	-	100%	-	33.3%	100%	66.7%	50.0%	100.0%	100%	-	-	-	
Neutral	6	4	2	-	-	-	-	-	2	4	2	4	-	-	-	-	-	
	35.3%	33%	40.0%	-	-	-	-	-	40.0%	67%	40.0%	50.0%	-	-	-	-	-	
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	5.9%	-	20.0%	-	-	-	-	50.0%	-	-	-	-	-	-	-	-	100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%	-	100.0%	-	-	-	-	100%	-	-	-	-	-	-	-	-	100%	



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	8	7	1	-	1	-	-	1	4	2	3	3	1	1	-	-	-
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	-
Satisfied [NET]	6	5	1	-	1	-	-	1	3	1	1	3	1	1	-	-	-
=====	75.0%	71%	100.0%	-	100%	-	-	100%	75.0%	50%	33.3%	100%	100.0%	100%	-	-	-
Very Satisfied	3	3	-	-	-	-	-	1	2	-	1	2	-	-	-	-	-
	50.0%	60%	-	-	-	-	-	100%	66.7%	-	100.0%	66.7%	-	-	-	-	-
Somewhat Satisfied	3	2	1	-	1	-	-	-	1	1	-	1	1	1	-	-	-
	50.0%	40%	100.0%	-	100%	-	-	-	33.3%	100%	-	33.3%	100.0%	100%	-	-	-
Neutral	2	2	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-
	25.0%	29%	-	-	-	-	-	-	25.0%	50%	66.7%	-	-	-	-	-	-



Q14_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Ability to attract visitors and promote Arlington County
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	5	4	-	-	-	1	1	1	4	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	1	-	-	1	2	1	1	-	-	-	-	
=====	44.4%	60%	25.0%				100%			25%	100.0%	20.0%	100.0%					
Somewhat Satisfied	4	3	1	-	-	-	1	-	-	1	2	1	1	-	-	-	-	
	100%	100%	100.0%				100%			100%	100.0%	100%	100.0%					
Neutral	4	2	2	-	-	-	-	-	1	3	-	4	-	-	-	-	-	
	44.4%	40%	50.0%						100%	75%		80.0%						
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	11.1%		25.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	899	438	418	7	19	163	191	164	189	150	129	527	96	96	11	16	116
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	449	214	222	2	11	89	103	70	94	71	76	279	45	40	4	5	33
=====	49.9%	49%	53.1%	28.6%	57.9%	54.6%	53.9%	42.7%	49.7%	47%	58.9%	52.9%	46.9%	41.7%	36.4%	31.2%	28.4%
Very Satisfied	192	104	84	2	3	37	43	35	44	25	38	108	27	20	1	4	10
	21.4%	24%	20.1%	28.6%	15.8%	22.7%	22.5%	21.3%	23.3%	17%	29.5%	20.5%	28.1%	20.8%	9.1%	25.0%	8.6%
Somewhat Satisfied	257	110	138	-	8	52	60	35	50	46	38	171	18	20	3	1	23
	28.6%	25%	33.0%		42.1%	31.9%	31.4%	21.3%	26.5%	31%	29.5%	32.4%	18.8%	20.8%	27.3%	6.2%	19.8%
Neutral	264	139	109	1	6	46	46	49	58	53	31	144	31	35	7	6	44
	29.4%	32%	26.1%	14.3%	31.6%	28.2%	24.1%	29.9%	30.7%	35%	24.0%	27.3%	32.3%	36.5%	63.6%	37.5%	37.9%
Unsatisfied [NET]	186	85	87	4	2	28	42	45	37	26	22	104	20	21	-	5	39
=====	20.7%	19%	20.8%	57.1%	10.5%	17.2%	22.0%	27.4%	19.6%	17%	17.1%	19.7%	20.8%	21.9%		31.2%	33.6%
Somewhat Unsatisfied	124	55	61	2	1	20	31	25	23	20	16	74	10	16	-	2	22
	13.8%	13%	14.6%	28.6%	5.3%	12.3%	16.2%	15.2%	12.2%	13%	12.4%	14.0%	10.4%	16.7%		12.5%	19.0%
Very Unsatisfied	62	30	26	2	1	8	11	20	14	6	6	30	10	5	-	3	17
	6.9%	6.8%	6.2%	28.6%	5.3%	4.9%	5.8%	12.2%	7.4%	4.0%	4.7%	5.7%	10.4%	5.2%		18.8%	14.7%



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	899 100%	132 100%	113 100%	93 100%	196 100%	85 100%	75 100%	114 100%	52 100%	1 100%	14 100%	123 100%	140 100%	153 100%	151 100%	329 100%	47 100.0%	119 100.0%	119 100.0%	194 100.0%	409 100.0%
Satisfied [NET] =====	449 49.9%	67 50.8%	52 46.0%	49 52.7%	100 51.0%	41 48.2%	41 54.7%	53 46.5%	29 55.8%	1 100%	7 50.0%	75 61.0%	63 45.0%	88 57.5%	72 47.7%	148 45.0%	23 48.9%	67 56.3%	66 55.5%	98 50.5%	191 46.7%
Very Satisfied	192 21.4%	25 18.9%	23 20.4%	25 26.9%	43 21.9%	11 12.9%	24 32.0%	21 18.4%	12 23.1%	1 100%	3 21.4%	34 27.6%	21 15.0%	42 27.5%	32 21.2%	62 18.8%	12 25.5%	37 31.1%	28 23.5%	39 20.1%	74 18.1%
Somewhat Satisfied	257 28.6%	42 31.8%	29 25.7%	24 25.8%	57 29.1%	30 35.3%	17 22.7%	32 28.1%	17 32.7%	- 28.6%	4 33.3%	41 30.0%	42 30.1%	46 26.5%	40 26.1%	86 23.4%	11 25.2%	30 25.2%	38 31.9%	59 30.4%	117 28.6%
Neutral	264 29.4%	35 26.5%	38 33.6%	26 28.0%	57 29.1%	22 25.9%	18 24.0%	37 32.5%	19 36.5%	- 28.6%	4 26.0%	32 32.9%	46 22.2%	34 32.5%	49 31.3%	103 36.2%	17 36.2%	35 29.4%	35 29.4%	57 29.4%	116 28.4%
Unsatisfied [NET] =====	186 20.7%	30 22.7%	23 20.4%	18 19.4%	39 19.9%	22 25.9%	16 21.3%	24 21.1%	4 7.7%	- 21.4%	3 13.0%	16 22.1%	31 20.3%	31 19.9%	30 19.9%	78 23.7%	7 14.9%	17 14.3%	18 15.1%	39 20.1%	102 24.9%
Somewhat Unsatisfied	124 13.8%	25 18.9%	10 8.8%	15 16.1%	24 12.2%	11 12.9%	13 17.3%	17 14.9%	3 5.8%	- 7.1%	1 6.5%	8 17.1%	24 15.0%	23 10.6%	16 16.1%	53 16.1%	4 8.5%	10 8.4%	10 8.4%	26 13.4%	73 17.8%
Very Unsatisfied	62 6.9%	5 3.8%	13 11.5%	3 3.2%	15 7.7%	11 12.9%	3 4.0%	7 6.1%	1 1.9%	- 14.3%	2 6.5%	8 5.0%	7 5.2%	8 9.3%	14 7.6%	25 7.6%	3 6.4%	7 5.9%	8 6.7%	13 6.7%	29 7.1%



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	899	75	769	858	41	483	460	23	124	198	47	137	14	78	27	51	16	9	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	449	34	396	431	18	214	203	11	85	102	25	73	4	39	11	28	9	7	2
=====	49.9%	45.3%	51.5%	50.2%	43.9%	44.3%	44.1%	47.8%	68.5%	51.5%	53.2%	53.3%	28.6%	50.0%	40.7%	54.9%	56.2%	78%	28.6%
Very Satisfied	192	15	172	184	8	74	70	4	48	47	13	33	1	18	6	12	5	4	1
	21.4%	20.0%	22.4%	21.4%	19.5%	15.3%	15.2%	17.4%	38.7%	23.7%	27.7%	24.1%	7.1%	23.1%	22.2%	23.5%	31.2%	44%	14.3%
Somewhat Satisfied	257	19	224	247	10	140	133	7	37	55	12	40	3	21	5	16	4	3	1
	28.6%	25.3%	29.1%	28.8%	24.4%	29.0%	28.9%	30.4%	29.8%	27.8%	25.5%	29.2%	21.4%	26.9%	18.5%	31.4%	25.0%	33%	14.3%
Neutral	264	25	221	250	14	141	133	8	28	62	15	42	5	28	11	17	5	1	4
	29.4%	33.3%	28.7%	29.1%	34.1%	29.2%	28.9%	34.8%	22.6%	31.3%	31.9%	30.7%	35.7%	35.9%	40.7%	33.3%	31.2%	11%	57.1%
Unsatisfied [NET]	186	16	152	177	9	128	124	4	11	34	7	22	5	11	5	6	2	1	1
=====	20.7%	21.3%	19.8%	20.6%	22.0%	26.5%	27.0%	17.4%	8.9%	17.2%	14.9%	16.1%	35.7%	14.1%	18.5%	11.8%	12.5%	11%	14.3%
Somewhat Unsatisfied	124	8	105	118	6	84	82	2	7	25	5	16	4	8	4	4	-	-	-
	13.8%	10.7%	13.7%	13.8%	14.6%	17.4%	17.8%	8.7%	5.6%	12.6%	10.6%	11.7%	28.6%	10.3%	14.8%	7.8%			
Very Unsatisfied	62	8	47	59	3	44	42	2	4	9	2	6	1	3	1	2	2	1	1
	6.9%	10.7%	6.1%	6.9%	7.3%	9.1%	9.1%	8.7%	3.2%	4.5%	4.3%	4.4%	7.1%	3.8%	3.7%	3.9%	12.5%	11%	14.3%



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	78	40	38	-	6	7	5	14	29	17	8	58	9	4	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	21	18	-	4	1	3	6	15	10	4	29	5	3	-	-	1	
=====	50.0%	52%	47.4%		66.7%	14.3%	60.0%	42.9%	51.7%	59%	50.0%	50.0%	55.6%	75.0%			25.0%	
Very Satisfied	18	10	8	-	1	1	1	3	10	2	2	12	5	2	-	-	-	
	23.1%	25%	21.1%		16.7%	14.3%	20.0%	21.4%	34.5%	12%	25.0%	20.7%	55.6%	50.0%				
Somewhat Satisfied	21	11	10	-	3	-	2	3	5	8	2	17	-	1	-	-	1	
	26.9%	28%	26.3%		50.0%		40.0%	21.4%	17.2%	47%	25.0%	29.3%		25.0%			25.0%	
Neutral	28	16	12	-	2	5	2	5	10	4	4	21	3	1	-	-	1	
	35.9%	40%	31.6%		33.3%	71.4%	40.0%	35.7%	34.5%	24%	50.0%	36.2%	33.3%	25.0%			25.0%	
Unsatisfied [NET]	11	3	8	-	-	1	-	3	4	3	-	8	1	-	-	-	2	
=====	14.1%	7.5%	21.1%			14.3%		21.4%	13.8%	18%		13.8%	11.1%				50.0%	
Somewhat Unsatisfied	8	2	6	-	-	1	-	2	2	3	-	6	1	-	-	-	1	
	10.3%	5.0%	15.8%			14.3%		14.3%	6.9%	18%		10.3%	11.1%				25.0%	
Very Unsatisfied	3	1	2	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
	3.8%	2.5%	5.3%					7.1%	6.9%			3.4%					25.0%	



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	27	13	14	-	2	1	2	6	11	5	2	20	5	2	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	5	6	-	2	-	2	1	5	1	1	9	2	1	-	-	-	
=====	40.7%	38%	42.9%		100%		100%	16.7%	45.5%	20%	50.0%	45.0%	40.0%	50.0%				
Very Satisfied	6	3	3	-	-	-	-	1	4	1	-	5	2	1	-	-	-	
	22.2%	23%	21.4%					16.7%	36.4%	20%		25.0%	40.0%	50.0%				
Somewhat Satisfied	5	2	3	-	2	-	2	-	1	-	1	4	-	-	-	-	-	
	18.5%	15%	21.4%		100%		100%		9.1%		50.0%	20.0%						
Neutral	11	7	4	-	-	1	-	2	5	3	1	7	2	1	-	-	1	
	40.7%	54%	28.6%			100%		33.3%	45.5%	60%	50.0%	35.0%	40.0%	50.0%			100%	
Unsatisfied [NET]	5	1	4	-	-	-	-	3	1	1	-	4	1	-	-	-	-	
=====	18.5%	7.7%	28.6%					50.0%	9.1%	20%		20.0%	20.0%					
Somewhat Unsatisfied	4	1	3	-	-	-	-	2	1	1	-	3	1	-	-	-	-	
	14.8%	7.7%	21.4%					33.3%	9.1%	20%		15.0%	20.0%					
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	3.7%		7.1%					16.7%				5.0%						



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	51	27	24	-	4	6	3	8	18	12	6	38	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	28	16	12	-	2	1	1	5	10	9	3	20	3	2	-	-	1	
=====	54.9%	59%	50.0%		50.0%	16.7%	33.3%	62.5%	55.6%	75%	50.0%	52.6%	75.0%	100%			33.3%	
Very Satisfied	12	7	5	-	1	1	1	2	6	1	2	7	3	1	-	-	-	
	23.5%	26%	20.8%		25.0%	16.7%	33.3%	25.0%	33.3%	8.3%	33.3%	18.4%	75.0%	50.0%				
Somewhat Satisfied	16	9	7	-	1	-	-	3	4	8	1	13	-	1	-	-	1	
	31.4%	33%	29.2%		25.0%			37.5%	22.2%	67%	16.7%	34.2%		50.0%			33.3%	
Neutral	17	9	8	-	2	4	2	3	5	1	3	14	1	-	-	-	-	
	33.3%	33%	33.3%		50.0%	66.7%	66.7%	37.5%	27.8%	8.3%	50.0%	36.8%	25.0%					
Unsatisfied [NET]	6	2	4	-	-	1	-	-	3	2	-	4	-	-	-	-	2	
=====	11.8%	7.4%	16.7%			16.7%			16.7%	17%		10.5%					66.7%	
Somewhat Unsatisfied	4	1	3	-	-	1	-	-	1	2	-	3	-	-	-	-	1	
	7.8%	3.7%	12.5%			16.7%			5.6%	17%		7.9%					33.3%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	3.9%	3.7%	4.2%						11.1%			2.6%					33.3%	



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	16	13	3	-	1	1	-	2	4	6	5	8	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	8	1	-	1	-	-	1	3	4	3	6	-	-	-	-	-
=====	56.2%	62%	33.3%		100%			50.0%	75.0%	67%	60.0%	75.0%					
Very Satisfied	5	4	1	-	-	-	-	1	2	2	2	3	-	-	-	-	-
	31.2%	31%	33.3%					50.0%	50.0%	33%	40.0%	37.5%					
Somewhat Satisfied	4	4	-	-	1	-	-	-	1	2	1	3	-	-	-	-	-
	25.0%	31%			100%				25.0%	33%	20.0%	37.5%					
Neutral	5	3	2	-	-	-	-	1	1	1	1	1	1	1	-	-	1
	31.2%	23%	66.7%					50.0%	25.0%	17%	20.0%	12.5%	100.0%	100%			100%
Unsatisfied [NET]	2	2	-	-	-	1	-	-	-	1	1	1	-	-	-	-	-
=====	12.5%	15%			100%					17%	20.0%	12.5%					
Very Unsatisfied	2	2	-	-	-	1	-	-	-	1	1	1	-	-	-	-	-
	12.5%	15%			100%					17%	20.0%	12.5%					



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	9	8	1	-	1	1	-	1	3	3	3	5	-	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			
Satisfied [NET]	7	7	-	-	1	-	-	1	3	2	3	4	-	-	-	-	-
=====	77.8%	88%			100%			100%	100%	67%	100.0%	80.0%					
Very Satisfied	4	4	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-
	44.4%	50%						100%	66.7%	33%	66.7%	40.0%					
Somewhat Satisfied	3	3	-	-	1	-	-	-	1	1	1	2	-	-	-	-	-
	33.3%	38%			100%				33.3%	33%	33.3%	40.0%					
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	11.1%		100.0%							33%				100%			
Unsatisfied [NET]	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
=====	11.1%	12%			100%							20.0%					
Very Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	11.1%	12%			100%							20.0%					



Q15_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
=====	28.6%	20%	50.0%							67%		66.7%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	14.3%		50.0%							33%		33.3%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	14.3%	20%								33%		33.3%						
Neutral	4	3	1	-	-	-	-	1	1	-	1	1	1	-	-	-	1	
	57.1%	60%	50.0%					100%	100%		50.0%	33.3%	100.0%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	14.3%	20%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	14.3%	20%								33%	50.0%							



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	899	438	418	7	19	163	191	164	189	150	129	527	96	96	11	16	116	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	449	214	222	2	11	89	103	70	94	71	76	279	45	40	4	5	33	
=====	49.9%	49%	53.1%	28.6%	57.9%	54.6%	53.9%	42.7%	49.7%	47%	58.9%	52.9%	46.9%	41.7%	36.4%	31.2%	28.4%	
Very Satisfied	192	104	84	2	3	37	43	35	44	25	38	108	27	20	1	4	10	
	42.8%	49%	37.8%	100.0%	27.3%	41.6%	41.7%	50.0%	46.8%	35%	50.0%	38.7%	60.0%	50.0%	25.0%	80.0%	30.3%	
Somewhat Satisfied	257	110	138	-	8	52	60	35	50	46	38	171	18	20	3	1	23	
	57.2%	51%	62.2%		72.7%	58.4%	58.3%	50.0%	53.2%	65%	50.0%	61.3%	40.0%	50.0%	75.0%	20.0%	69.7%	
Neutral	264	139	109	1	6	46	46	49	58	53	31	144	31	35	7	6	44	
	29.4%	32%	26.1%	14.3%	31.6%	28.2%	24.1%	29.9%	30.7%	35%	24.0%	27.3%	32.3%	36.5%	63.6%	37.5%	37.9%	
Unsatisfied [NET]	186	85	87	4	2	28	42	45	37	26	22	104	20	21	-	5	39	
=====	20.7%	19%	20.8%	57.1%	10.5%	17.2%	22.0%	27.4%	19.6%	17%	17.1%	19.7%	20.8%	21.9%		31.2%	33.6%	
Somewhat Unsatisfied	124	55	61	2	1	20	31	25	23	20	16	74	10	16	-	2	22	
	66.7%	65%	70.1%	50.0%	50.0%	71.4%	73.8%	55.6%	62.2%	77%	72.7%	71.2%	50.0%	76.2%		40.0%	56.4%	
Very Unsatisfied	62	30	26	2	1	8	11	20	14	6	6	30	10	5	-	3	17	
	33.3%	35%	29.9%	50.0%	50.0%	28.6%	26.2%	44.4%	37.8%	23%	27.3%	28.8%	50.0%	23.8%		60.0%	43.6%	



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	899 100%	132 100%	113 100%	93 100%	196 100%	85 100%	75 100%	114 100%	52 100%	1 100%	14 100%	123 100%	140 100%	153 100%	151 100%	329 100%	47 100.0%	119 100.0%	119 100.0%	194 100.0%	409 100.0%
Satisfied [NET] =====	449 49.9%	67 50.8%	52 46.0%	49 52.7%	100 51.0%	41 48.2%	41 54.7%	53 46.5%	29 55.8%	1 100%	7 50.0%	75 61.0%	63 45.0%	88 57.5%	72 47.7%	148 45.0%	23 48.9%	67 56.3%	66 55.5%	98 50.5%	191 46.7%
Very Satisfied	192 42.8%	25 37.3%	23 44.2%	25 51.0%	43 43.0%	11 26.8%	24 58.5%	21 39.6%	12 41.4%	1 100%	3 42.9%	34 45.3%	21 33.3%	42 47.7%	32 44.4%	62 41.9%	12 52.2%	37 55.2%	28 42.4%	39 39.8%	74 38.7%
Somewhat Satisfied	257 57.2%	42 62.7%	29 55.8%	24 49.0%	57 57.0%	30 73.2%	17 41.5%	32 60.4%	17 58.6%	- 57.1%	4 54.7%	41 66.7%	42 52.3%	46 55.6%	40 58.1%	86 58.1%	11 47.8%	30 44.8%	38 57.6%	59 60.2%	117 61.3%
Neutral	264 29.4%	35 26.5%	38 33.6%	26 28.0%	57 29.1%	22 25.9%	18 24.0%	37 32.5%	19 36.5%	- 28.6%	4 26.0%	32 32.9%	46 22.2%	34 32.5%	49 31.3%	103 31.3%	17 36.2%	35 29.4%	35 29.4%	57 29.4%	116 28.4%
Unsatisfied [NET] =====	186 20.7%	30 22.7%	23 20.4%	18 19.4%	39 19.9%	22 25.9%	16 21.3%	24 21.1%	4 7.7%	- 21.4%	3 13.0%	16 22.1%	31 20.3%	31 19.9%	30 23.7%	78 23.7%	7 14.9%	17 14.3%	18 15.1%	39 20.1%	102 24.9%
Somewhat Unsatisfied	124 66.7%	25 83.3%	10 43.5%	15 83.3%	24 61.5%	11 50.0%	13 81.2%	17 70.8%	3 75.0%	- 33.3%	1 50.0%	8 77.4%	24 74.2%	23 53.3%	16 67.9%	53 67.9%	4 57.1%	10 58.8%	10 55.6%	26 66.7%	73 71.6%
Very Unsatisfied	62 33.3%	5 16.7%	13 56.5%	3 16.7%	15 38.5%	11 50.0%	3 18.8%	7 29.2%	1 25.0%	- 66.7%	2 50.0%	8 22.6%	7 25.8%	8 46.7%	14 32.1%	25 32.1%	3 42.9%	7 41.2%	8 44.4%	13 33.3%	29 28.4%



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	899	75	769	858	41	483	460	23	124	198	47	137	14	78	27	51	16	9	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	449	34	396	431	18	214	203	11	85	102	25	73	4	39	11	28	9	7	2
=====	49.9%	45.3%	51.5%	50.2%	43.9%	44.3%	44.1%	47.8%	68.5%	51.5%	53.2%	53.3%	28.6%	50.0%	40.7%	54.9%	56.2%	78%	28.6%
Very Satisfied	192	15	172	184	8	74	70	4	48	47	13	33	1	18	6	12	5	4	1
	42.8%	44.1%	43.4%	42.7%	44.4%	34.6%	34.5%	36.4%	56.5%	46.1%	52.0%	45.2%	25.0%	46.2%	54.5%	42.9%	55.6%	57%	50.0%
Somewhat Satisfied	257	19	224	247	10	140	133	7	37	55	12	40	3	21	5	16	4	3	1
	57.2%	55.9%	56.6%	57.3%	55.6%	65.4%	65.5%	63.6%	43.5%	53.9%	48.0%	54.8%	75.0%	53.8%	45.5%	57.1%	44.4%	43%	50.0%
Neutral	264	25	221	250	14	141	133	8	28	62	15	42	5	28	11	17	5	1	4
	29.4%	33.3%	28.7%	29.1%	34.1%	29.2%	28.9%	34.8%	22.6%	31.3%	31.9%	30.7%	35.7%	35.9%	40.7%	33.3%	31.2%	11%	57.1%
Unsatisfied [NET]	186	16	152	177	9	128	124	4	11	34	7	22	5	11	5	6	2	1	1
=====	20.7%	21.3%	19.8%	20.6%	22.0%	26.5%	27.0%	17.4%	8.9%	17.2%	14.9%	16.1%	35.7%	14.1%	18.5%	11.8%	12.5%	11%	14.3%
Somewhat Unsatisfied	124	8	105	118	6	84	82	2	7	25	5	16	4	8	4	4	-	-	-
	66.7%	50.0%	69.1%	66.7%	66.7%	65.6%	66.1%	50.0%	63.6%	73.5%	71.4%	72.7%	80.0%	72.7%	80.0%	66.7%			
Very Unsatisfied	62	8	47	59	3	44	42	2	4	9	2	6	1	3	1	2	2	1	1
	33.3%	50.0%	30.9%	33.3%	33.3%	34.4%	33.9%	50.0%	36.4%	26.5%	28.6%	27.3%	20.0%	27.3%	20.0%	33.3%	100.0%	100%	100%



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	78	40	38	-	6	7	5	14	29	17	8	58	9	4	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	21	18	-	4	1	3	6	15	10	4	29	5	3	-	-	1	
=====	50.0%	52%	47.4%		66.7%	14.3%	60.0%	42.9%	51.7%	59%	50.0%	50.0%	55.6%	75.0%			25.0%	
Very Satisfied	18	10	8	-	1	1	1	3	10	2	2	12	5	2	-	-	-	
	46.2%	48%	44.4%		25.0%	100%	33.3%	50.0%	66.7%	20%	50.0%	41.4%	100.0%	66.7%				
Somewhat Satisfied	21	11	10	-	3	-	2	3	5	8	2	17	-	1	-	-	1	
	53.8%	52%	55.6%		75.0%		66.7%	50.0%	33.3%	80%	50.0%	58.6%		33.3%			100%	
Neutral	28	16	12	-	2	5	2	5	10	4	4	21	3	1	-	-	1	
	35.9%	40%	31.6%		33.3%	71.4%	40.0%	35.7%	34.5%	24%	50.0%	36.2%	33.3%	25.0%			25.0%	
Unsatisfied [NET]	11	3	8	-	-	1	-	3	4	3	-	8	1	-	-	-	2	
=====	14.1%	7.5%	21.1%			14.3%		21.4%	13.8%	18%		13.8%	11.1%				50.0%	
Somewhat Unsatisfied	8	2	6	-	-	1	-	2	2	3	-	6	1	-	-	-	1	
	72.7%	67%	75.0%			100%		66.7%	50.0%	100%		75.0%	100.0%				50.0%	
Very Unsatisfied	3	1	2	-	-	-	-	1	2	-	-	2	-	-	-	-	1	
	27.3%	33%	25.0%					33.3%	50.0%			25.0%					50.0%	



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	27	13	14	-	2	1	2	6	11	5	2	20	5	2	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	5	6	-	2	-	2	1	5	1	1	9	2	1	-	-	-	
=====	40.7%	38%	42.9%		100%		100%	16.7%	45.5%	20%	50.0%	45.0%	40.0%	50.0%				
Very Satisfied	6	3	3	-	-	-	-	1	4	1	-	5	2	1	-	-	-	
	54.5%	60%	50.0%					100%	80.0%	100%		55.6%	100.0%	100%				
Somewhat Satisfied	5	2	3	-	2	-	2	-	1	-	1	4	-	-	-	-	-	
	45.5%	40%	50.0%		100%		100%		20.0%		100.0%	44.4%						
Neutral	11	7	4	-	-	1	-	2	5	3	1	7	2	1	-	-	1	
	40.7%	54%	28.6%			100%		33.3%	45.5%	60%	50.0%	35.0%	40.0%	50.0%			100%	
Unsatisfied [NET]	5	1	4	-	-	-	-	3	1	1	-	4	1	-	-	-	-	
=====	18.5%	7.7%	28.6%					50.0%	9.1%	20%		20.0%	20.0%					
Somewhat Unsatisfied	4	1	3	-	-	-	-	2	1	1	-	3	1	-	-	-	-	
	80.0%	100%	75.0%					66.7%	100%	100%		75.0%	100.0%					
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	20.0%		25.0%					33.3%				25.0%						



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	51	27	24	-	4	6	3	8	18	12	6	38	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	28	16	12	-	2	1	1	5	10	9	3	20	3	2	-	-	1	
=====	54.9%	59%	50.0%		50.0%	16.7%	33.3%	62.5%	55.6%	75%	50.0%	52.6%	75.0%	100%			33.3%	
Very Satisfied	12	7	5	-	1	1	1	2	6	1	2	7	3	1	-	-	-	
	42.9%	44%	41.7%		50.0%	100%	100%	40.0%	60.0%	11%	66.7%	35.0%	100.0%	50.0%				
Somewhat Satisfied	16	9	7	-	1	-	-	3	4	8	1	13	-	1	-	-	1	
	57.1%	56%	58.3%		50.0%			60.0%	40.0%	89%	33.3%	65.0%		50.0%			100%	
Neutral	17	9	8	-	2	4	2	3	5	1	3	14	1	-	-	-	-	
	33.3%	33%	33.3%		50.0%	66.7%	66.7%	37.5%	27.8%	8.3%	50.0%	36.8%	25.0%					
Unsatisfied [NET]	6	2	4	-	-	1	-	-	3	2	-	4	-	-	-	-	2	
=====	11.8%	7.4%	16.7%			16.7%			16.7%	17%		10.5%					66.7%	
Somewhat Unsatisfied	4	1	3	-	-	1	-	-	1	2	-	3	-	-	-	-	1	
	66.7%	50%	75.0%			100%			33.3%	100%		75.0%					50.0%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	1	-	-	-	-	1	
	33.3%	50%	25.0%						66.7%			25.0%					50.0%	



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	16	13	3	-	1	1	-	2	4	6	5	8	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	8	1	-	1	-	-	1	3	4	3	6	-	-	-	-	-
=====	56.2%	62%	33.3%		100%			50.0%	75.0%	67%	60.0%	75.0%					
Very Satisfied	5	4	1	-	-	-	-	1	2	2	2	3	-	-	-	-	-
	55.6%	50%	100.0%					100%	66.7%	50%	66.7%	50.0%					
Somewhat Satisfied	4	4	-	-	1	-	-	-	1	2	1	3	-	-	-	-	-
	44.4%	50%			100%				33.3%	50%	33.3%	50.0%					
Neutral	5	3	2	-	-	-	-	1	1	1	1	1	1	1	-	-	1
	31.2%	23%	66.7%					50.0%	25.0%	17%	20.0%	12.5%	100.0%	100%			100%
Unsatisfied [NET]	2	2	-	-	-	1	-	-	-	1	1	1	-	-	-	-	-
=====	12.5%	15%				100%				17%	20.0%	12.5%					
Very Unsatisfied	2	2	-	-	-	1	-	-	-	1	1	1	-	-	-	-	-
	100%	100%				100%				100%	100.0%	100%					



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	9	8	1	-	1	1	-	1	3	3	3	5	-	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			
Satisfied [NET]	7	7	-	-	1	-	-	1	3	2	3	4	-	-	-	-	-
=====	77.8%	88%			100%			100%	100%	67%	100.0%	80.0%					
Very Satisfied	4	4	-	-	-	-	-	1	2	1	2	2	-	-	-	-	-
	57.1%	57%						100%	66.7%	50%	66.7%	50.0%					
Somewhat Satisfied	3	3	-	-	1	-	-	-	1	1	1	2	-	-	-	-	-
	42.9%	43%			100%				33.3%	50%	33.3%	50.0%					
Neutral	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	11.1%		100.0%							33%				100%			
Unsatisfied [NET]	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
=====	11.1%	12%			100%							20.0%					
Very Unsatisfied	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	100%	100%				100%						100%					



Q15_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of property maintenance
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
=====	28.6%	20%	50.0%							67%		66.7%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	50.0%		100.0%							50%		50.0%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	50.0%	100%								50%		50.0%						
Neutral	4	3	1	-	-	-	-	1	1	-	1	1	1	-	-	-	1	
	57.1%	60%	50.0%					100%	100%		50.0%	33.3%	100.0%				100%	
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	14.3%	20%								33%	50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	868	436	389	7	19	168	180	161	177	141	138	502	90	94	13	18	109
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	400	205	181	3	12	88	89	65	75	62	82	230	45	39	4	4	31
=====	46.1%	47%	46.5%	42.9%	63.2%	52.4%	49.4%	40.4%	42.4%	44%	59.4%	45.8%	50.0%	41.5%	30.8%	22.2%	28.4%
Very Satisfied	187	108	72	2	4	41	43	35	37	24	41	95	31	20	1	3	11
	21.5%	25%	18.5%	28.6%	21.1%	24.4%	23.9%	21.7%	20.9%	17%	29.7%	18.9%	34.4%	21.3%	7.7%	16.7%	10.1%
Somewhat Satisfied	213	97	109	1	8	47	46	30	38	38	41	135	14	19	3	1	20
	24.5%	22%	28.0%	14.3%	42.1%	28.0%	25.6%	18.6%	21.5%	27%	29.7%	26.9%	15.6%	20.2%	23.1%	5.6%	18.3%
Neutral	234	119	104	1	5	37	37	51	52	45	32	135	29	29	6	4	32
	27.0%	27%	26.7%	14.3%	26.3%	22.0%	20.6%	31.7%	29.4%	32%	23.2%	26.9%	32.2%	30.9%	46.2%	22.2%	29.4%
Unsatisfied [NET]	234	112	104	3	2	43	54	45	50	34	24	137	16	26	3	10	46
=====	27.0%	26%	26.7%	42.9%	10.5%	25.6%	30.0%	28.0%	28.2%	24%	17.4%	27.3%	17.8%	27.7%	23.1%	55.6%	42.2%
Somewhat Unsatisfied	147	64	75	1	1	27	38	24	30	23	16	88	9	16	3	3	28
	16.9%	15%	19.3%	14.3%	5.3%	16.1%	21.1%	14.9%	16.9%	16%	11.6%	17.5%	10.0%	17.0%	23.1%	16.7%	25.7%
Very Unsatisfied	87	48	29	2	1	16	16	21	20	11	8	49	7	10	-	7	18
	10.0%	11%	7.5%	28.6%	5.3%	9.5%	8.9%	13.0%	11.3%	7.8%	5.8%	9.8%	7.8%	10.6%		38.9%	16.5%



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	868	133	116	90	186	81	67	109	51	1	14	123	132	153	147	309	45	114	112	188	398
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	400	60	45	37	98	32	43	42	26	1	7	63	57	81	71	125	23	59	50	88	178
=====	46.1%	45.1%	38.8%	41.1%	52.7%	39.5%	64.2%	38.5%	51.0%	100%	50.0%	51.2%	43.2%	52.9%	48.3%	40.5%	51.1%	51.8%	44.6%	46.8%	44.7%
Very Satisfied	187	24	26	18	49	8	24	18	9	1	4	30	26	41	31	57	10	35	27	36	77
	21.5%	18.0%	22.4%	20.0%	26.3%	9.9%	35.8%	16.5%	17.6%	100%	28.6%	24.4%	19.7%	26.8%	21.1%	18.4%	22.2%	30.7%	24.1%	19.1%	19.3%
Somewhat Satisfied	213	36	19	19	49	24	19	24	17	-	3	33	31	40	40	68	13	24	23	52	101
	24.5%	27.1%	16.4%	21.1%	26.3%	29.6%	28.4%	22.0%	33.3%	-	21.4%	26.8%	23.5%	26.1%	27.2%	22.0%	28.9%	21.1%	20.5%	27.7%	25.4%
Neutral	234	33	25	28	52	21	15	37	15	-	4	32	34	36	38	94	14	29	36	33	120
	27.0%	24.8%	21.6%	31.1%	28.0%	25.9%	22.4%	33.9%	29.4%	-	28.6%	26.0%	25.8%	23.5%	25.9%	30.4%	31.1%	25.4%	32.1%	17.6%	30.2%
Unsatisfied [NET]	234	40	46	25	36	28	9	30	10	-	3	28	41	36	38	90	8	26	26	67	100
=====	27.0%	30.1%	39.7%	27.8%	19.4%	34.6%	13.4%	27.5%	19.6%	-	21.4%	22.8%	31.1%	23.5%	25.9%	29.1%	17.8%	22.8%	23.2%	35.6%	25.1%
Somewhat Unsatisfied	147	29	29	15	20	16	7	19	7	-	-	15	25	26	23	57	5	16	16	42	63
	16.9%	21.8%	25.0%	16.7%	10.8%	19.8%	10.4%	17.4%	13.7%	-	-	12.2%	18.9%	17.0%	15.6%	18.4%	11.1%	14.0%	14.3%	22.3%	15.8%
Very Unsatisfied	87	11	17	10	16	12	2	11	3	-	3	13	16	10	15	33	3	10	10	25	37
	10.0%	8.3%	14.7%	11.1%	8.6%	14.8%	3.0%	10.1%	5.9%	-	21.4%	10.6%	12.1%	6.5%	10.2%	10.7%	6.7%	8.8%	8.9%	13.3%	9.3%



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	868	70	746	825	43	453	428	25	120	207	50	143	14	72	25	47	16	9	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	400	29	353	379	21	170	158	12	80	101	21	75	5	40	10	30	9	6	3
=====	46.1%	41.4%	47.3%	45.9%	48.8%	37.5%	36.9%	48.0%	66.7%	48.8%	42.0%	52.4%	35.7%	55.6%	40.0%	63.8%	56.2%	67%	42.9%
Very Satisfied	187	12	167	176	11	67	60	7	42	57	11	43	3	18	6	12	3	2	1
	21.5%	17.1%	22.4%	21.3%	25.6%	14.8%	14.0%	28.0%	35.0%	27.5%	22.0%	30.1%	21.4%	25.0%	24.0%	25.5%	18.8%	22%	14.3%
Somewhat Satisfied	213	17	186	203	10	103	98	5	38	44	10	32	2	22	4	18	6	4	2
	24.5%	24.3%	24.9%	24.6%	23.3%	22.7%	22.9%	20.0%	31.7%	21.3%	20.0%	22.4%	14.3%	30.6%	16.0%	38.3%	37.5%	44%	28.6%
Neutral	234	26	192	221	13	127	119	8	28	56	11	40	5	19	9	10	4	2	2
	27.0%	37.1%	25.7%	26.8%	30.2%	28.0%	27.8%	32.0%	23.3%	27.1%	22.0%	28.0%	35.7%	26.4%	36.0%	21.3%	25.0%	22%	28.6%
Unsatisfied [NET]	234	15	201	225	9	156	151	5	12	50	18	28	4	13	6	7	3	1	2
=====	27.0%	21.4%	26.9%	27.3%	20.9%	34.4%	35.3%	20.0%	10.0%	24.2%	36.0%	19.6%	28.6%	18.1%	24.0%	14.9%	18.8%	11%	28.6%
Somewhat Unsatisfied	147	5	130	141	6	93	91	2	11	32	9	19	4	9	5	4	2	-	2
	16.9%	7.1%	17.4%	17.1%	14.0%	20.5%	21.3%	8.0%	9.2%	15.5%	18.0%	13.3%	28.6%	12.5%	20.0%	8.5%	12.5%		28.6%
Very Unsatisfied	87	10	71	84	3	63	60	3	1	18	9	9	-	4	1	3	1	1	-
	10.0%	14.3%	9.5%	10.2%	7.0%	13.9%	14.0%	12.0%	0.8%	8.7%	18.0%	6.3%		5.6%	4.0%	6.4%	6.2%	11%	



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	72	39	33	-	6	6	5	15	26	14	8	52	9	4	-	-	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	40	22	18	-	4	4	3	7	15	7	4	30	5	3	-	-	1
=====	55.6%	56%	54.5%		66.7%	66.7%	60.0%	46.7%	57.7%	50%	50.0%	57.7%	55.6%	75.0%			25.0%
Very Satisfied	18	8	10	-	1	2	1	5	8	1	1	12	5	2	-	-	-
	25.0%	21%	30.3%		16.7%	33.3%	20.0%	33.3%	30.8%	7.1%	12.5%	23.1%	55.6%	50.0%			
Somewhat Satisfied	22	14	8	-	3	2	2	2	7	6	3	18	-	1	-	-	1
	30.6%	36%	24.2%		50.0%	33.3%	40.0%	13.3%	26.9%	43%	37.5%	34.6%		25.0%			25.0%
Neutral	19	11	8	-	2	1	1	6	4	5	2	13	2	1	-	-	2
	26.4%	28%	24.2%		33.3%	16.7%	20.0%	40.0%	15.4%	36%	25.0%	25.0%	22.2%	25.0%			50.0%
Unsatisfied [NET]	13	6	7	-	-	1	1	2	7	2	2	9	2	-	-	-	1
=====	18.1%	15%	21.2%			16.7%	20.0%	13.3%	26.9%	14%	25.0%	17.3%	22.2%				25.0%
Somewhat Unsatisfied	9	4	5	-	-	1	1	2	4	1	2	6	2	-	-	-	-
	12.5%	10%	15.2%			16.7%	20.0%	13.3%	15.4%	7.1%	25.0%	11.5%	22.2%				
Very Unsatisfied	4	2	2	-	-	-	-	-	3	1	-	3	-	-	-	-	1
	5.6%	5.1%	6.1%						11.5%	7.1%		5.8%					25.0%



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	25	12	13	-	2	-	1	6	11	5	2	18	5	2	-	-	1	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	10	5	5	-	2	-	1	1	5	1	1	8	2	1	-	-	-	
=====	40.0%	42%	38.5%	-	100%	-	100%	16.7%	45.5%	20%	50.0%	44.4%	40.0%	50.0%	-	-	-	
Very Satisfied	6	3	3	-	1	-	-	1	3	1	-	5	2	1	-	-	-	
	24.0%	25%	23.1%	-	50.0%	-	-	16.7%	27.3%	20%	-	27.8%	40.0%	50.0%	-	-	-	
Somewhat Satisfied	4	2	2	-	1	-	1	-	2	-	1	3	-	-	-	-	-	
	16.0%	17%	15.4%	-	50.0%	-	100%	-	18.2%	-	50.0%	16.7%	-	-	-	-	-	
Neutral	9	6	3	-	-	-	-	3	2	4	-	6	1	1	-	-	1	
	36.0%	50%	23.1%	-	-	-	-	50.0%	18.2%	80%	-	33.3%	20.0%	50.0%	-	-	100%	
Unsatisfied [NET]	6	1	5	-	-	-	-	2	4	-	1	4	2	-	-	-	-	
=====	24.0%	8.3%	38.5%	-	-	-	-	33.3%	36.4%	-	50.0%	22.2%	40.0%	-	-	-	-	
Somewhat Unsatisfied	5	1	4	-	-	-	-	2	3	-	1	3	2	-	-	-	-	
	20.0%	8.3%	30.8%	-	-	-	-	33.3%	27.3%	-	50.0%	16.7%	40.0%	-	-	-	-	
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	4.0%	-	7.7%	-	-	-	-	-	9.1%	-	-	5.6%	-	-	-	-	-	



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	47	27	20	-	4	6	4	9	15	9	6	34	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	30	17	13	-	2	4	2	6	10	6	3	22	3	2	-	-	1	
=====	63.8%	63%	65.0%		50.0%	66.7%	50.0%	66.7%	66.7%	67%	50.0%	64.7%	75.0%	100%			33.3%	
Very Satisfied	12	5	7	-	-	2	1	4	5	-	1	7	3	1	-	-	-	
	25.5%	19%	35.0%			33.3%	25.0%	44.4%	33.3%		16.7%	20.6%	75.0%	50.0%				
Somewhat Satisfied	18	12	6	-	2	2	1	2	5	6	2	15	-	1	-	-	1	
	38.3%	44%	30.0%		50.0%	33.3%	25.0%	22.2%	33.3%	67%	33.3%	44.1%		50.0%			33.3%	
Neutral	10	5	5	-	2	1	1	3	2	1	2	7	1	-	-	-	1	
	21.3%	19%	25.0%		50.0%	16.7%	25.0%	33.3%	13.3%	11%	33.3%	20.6%	25.0%				33.3%	
Unsatisfied [NET]	7	5	2	-	-	1	1	-	3	2	1	5	-	-	-	-	1	
=====	14.9%	19%	10.0%			16.7%	25.0%		20.0%	22%	16.7%	14.7%					33.3%	
Somewhat Unsatisfied	4	3	1	-	-	1	1	-	1	1	1	3	-	-	-	-	-	
	8.5%	11%	5.0%			16.7%	25.0%		6.7%	11%	16.7%	8.8%						
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	6.4%	7.4%	5.0%						13.3%	11%		5.9%					33.3%	



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	16	12	3	-	1	-	-	2	5	6	6	7	1	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	9	8	1	-	1	-	-	1	2	4	3	5	1	-	-	-	-	
=====	56.2%	67%	33.3%	-	100%	-	-	50.0%	40.0%	67%	50.0%	71.4%	100.0%	-	-	-	-	
Very Satisfied	3	2	1	-	1	-	-	-	1	1	1	2	-	-	-	-	-	
	18.8%	17%	33.3%	-	100%	-	-	-	20.0%	17%	16.7%	28.6%	-	-	-	-	-	
Somewhat Satisfied	6	6	-	-	-	-	-	1	1	3	2	3	1	-	-	-	-	
	37.5%	50%	-	-	-	-	-	50.0%	20.0%	50%	33.3%	42.9%	100.0%	-	-	-	-	
Neutral	4	3	1	-	-	-	-	-	2	1	1	2	-	1	-	-	-	
	25.0%	25%	33.3%	-	-	-	-	-	40.0%	17%	16.7%	28.6%	-	100%	-	-	-	
Unsatisfied [NET]	3	1	1	-	-	-	-	1	1	1	2	-	-	-	-	-	1	
=====	18.8%	8.3%	33.3%	-	-	-	-	50.0%	20.0%	17%	33.3%	-	-	-	-	-	100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	12.5%	8.3%	33.3%	-	-	-	-	50.0%	-	17%	16.7%	-	-	-	-	-	100%	
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	6.2%	-	-	-	-	-	-	-	20.0%	-	16.7%	-	-	-	-	-	-	



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	9	7	1	-	1	-	-	1	4	3	4	4	-	1	-	-	-
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%		100%			
Satisfied [NET]	6	6	-	-	1	-	-	1	2	2	3	3	-	-	-	-	-
=====	66.7%	86%			100%			100%	50.0%	67%	75.0%	75.0%					
Very Satisfied	2	2	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-
	22.2%	29%			100%				25.0%		25.0%	25.0%					
Somewhat Satisfied	4	4	-	-	-	-	-	1	1	2	2	2	-	-	-	-	-
	44.4%	57%						100%	25.0%	67%	50.0%	50.0%					
Neutral	2	1	1	-	-	-	-	-	1	1	-	1	-	1	-	-	-
	22.2%	14%	100.0%						25.0%	33%		25.0%		100%			
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	11.1%								25.0%		25.0%						
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	11.1%								25.0%		25.0%						



Q15_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	-	2	-	2	1	-	-	-	-	
=====	42.9%	40%	50.0%							67%		66.7%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	14.3%		50.0%							33%		33.3%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	28.6%	40%								33%		33.3%	100.0%					
Neutral	2	2	-	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	28.6%	40%							100%		50.0%	33.3%						
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
=====	28.6%	20%	50.0%					100%		33%	50.0%						100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	28.6%	20%	50.0%					100%		33%	50.0%						100%	



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	868	436	389	7	19	168	180	161	177	141	138	502	90	94	13	18	109
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	400	205	181	3	12	88	89	65	75	62	82	230	45	39	4	4	31
=====	46.1%	47%	46.5%	42.9%	63.2%	52.4%	49.4%	40.4%	42.4%	44%	59.4%	45.8%	50.0%	41.5%	30.8%	22.2%	28.4%
Very Satisfied	187	108	72	2	4	41	43	35	37	24	41	95	31	20	1	3	11
	46.8%	53%	39.8%	66.7%	33.3%	46.6%	48.3%	53.8%	49.3%	39%	50.0%	41.3%	68.9%	51.3%	25.0%	75.0%	35.5%
Somewhat Satisfied	213	97	109	1	8	47	46	30	38	38	41	135	14	19	3	1	20
	53.2%	47%	60.2%	33.3%	66.7%	53.4%	51.7%	46.2%	50.7%	61%	50.0%	58.7%	31.1%	48.7%	75.0%	25.0%	64.5%
Neutral	234	119	104	1	5	37	37	51	52	45	32	135	29	29	6	4	32
	27.0%	27%	26.7%	14.3%	26.3%	22.0%	20.6%	31.7%	29.4%	32%	23.2%	26.9%	32.2%	30.9%	46.2%	22.2%	29.4%
Unsatisfied [NET]	234	112	104	3	2	43	54	45	50	34	24	137	16	26	3	10	46
=====	27.0%	26%	26.7%	42.9%	10.5%	25.6%	30.0%	28.0%	28.2%	24%	17.4%	27.3%	17.8%	27.7%	23.1%	55.6%	42.2%
Somewhat Unsatisfied	147	64	75	1	1	27	38	24	30	23	16	88	9	16	3	3	28
	62.8%	57%	72.1%	33.3%	50.0%	62.8%	70.4%	53.3%	60.0%	68%	66.7%	64.2%	56.2%	61.5%	100.0%	30.0%	60.9%
Very Unsatisfied	87	48	29	2	1	16	16	21	20	11	8	49	7	10	-	7	18
	37.2%	43%	27.9%	66.7%	50.0%	37.2%	29.6%	46.7%	40.0%	32%	33.3%	35.8%	43.8%	38.5%		70.0%	39.1%



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	868 100%	133 100%	116 100%	90 100%	186 100%	81 100%	67 100%	109 100%	51 100%	1 100%	14 100%	123 100%	132 100%	153 100%	147 100%	309 100%	45 100.0%	114 100.0%	112 100.0%	188 100.0%	398 100.0%
Satisfied [NET] =====	400 46.1%	60 45.1%	45 38.8%	37 41.1%	98 52.7%	32 39.5%	43 64.2%	42 38.5%	26 51.0%	1 100%	7 50.0%	63 51.2%	57 43.2%	81 52.9%	71 48.3%	125 40.5%	23 51.1%	59 51.8%	50 44.6%	88 46.8%	178 44.7%
Very Satisfied	187 46.8%	24 40.0%	26 57.8%	18 48.6%	49 50.0%	8 25.0%	24 55.8%	18 42.9%	9 34.6%	1 100%	4 57.1%	30 47.6%	26 45.6%	41 50.6%	31 43.7%	57 45.6%	10 43.5%	35 59.3%	27 54.0%	36 40.9%	77 43.3%
Somewhat Satisfied	213 53.2%	36 60.0%	19 42.2%	19 51.4%	49 50.0%	24 75.0%	19 44.2%	24 57.1%	17 65.4%	- -	3 42.9%	33 52.4%	31 54.4%	40 49.4%	40 56.3%	68 54.4%	13 56.5%	24 40.7%	23 46.0%	52 59.1%	101 56.7%
Neutral	234 27.0%	33 24.8%	25 21.6%	28 31.1%	52 28.0%	21 25.9%	15 22.4%	37 33.9%	15 29.4%	- -	4 28.6%	32 26.0%	34 25.8%	36 23.5%	38 25.9%	94 30.4%	14 31.1%	29 25.4%	36 32.1%	33 17.6%	120 30.2%
Unsatisfied [NET] =====	234 27.0%	40 30.1%	46 39.7%	25 27.8%	36 19.4%	28 34.6%	9 13.4%	30 27.5%	10 19.6%	- -	3 21.4%	28 22.8%	41 31.1%	36 23.5%	38 25.9%	90 29.1%	8 17.8%	26 22.8%	26 23.2%	67 35.6%	100 25.1%
Somewhat Unsatisfied	147 62.8%	29 72.5%	29 63.0%	15 60.0%	20 55.6%	16 57.1%	7 77.8%	19 63.3%	7 70.0%	- -	- -	15 53.6%	25 61.0%	26 72.2%	23 60.5%	57 63.3%	5 62.5%	16 61.5%	16 61.5%	42 62.7%	63 63.0%
Very Unsatisfied	87 37.2%	11 27.5%	17 37.0%	10 40.0%	16 44.4%	12 42.9%	2 22.2%	11 36.7%	3 30.0%	- -	3 100%	13 46.4%	16 39.0%	10 27.8%	15 39.5%	33 36.7%	3 37.5%	10 38.5%	10 38.5%	25 37.3%	37 37.0%



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	868	70	746	825	43	453	428	25	120	207	50	143	14	72	25	47	16	9	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	400	29	353	379	21	170	158	12	80	101	21	75	5	40	10	30	9	6	3
=====	46.1%	41.4%	47.3%	45.9%	48.8%	37.5%	36.9%	48.0%	66.7%	48.8%	42.0%	52.4%	35.7%	55.6%	40.0%	63.8%	56.2%	67%	42.9%
Very Satisfied	187	12	167	176	11	67	60	7	42	57	11	43	3	18	6	12	3	2	1
	46.8%	41.4%	47.3%	46.4%	52.4%	39.4%	38.0%	58.3%	52.5%	56.4%	52.4%	57.3%	60.0%	45.0%	60.0%	40.0%	33.3%	33%	33.3%
Somewhat Satisfied	213	17	186	203	10	103	98	5	38	44	10	32	2	22	4	18	6	4	2
	53.2%	58.6%	52.7%	53.6%	47.6%	60.6%	62.0%	41.7%	47.5%	43.6%	47.6%	42.7%	40.0%	55.0%	40.0%	60.0%	66.7%	67%	66.7%
Neutral	234	26	192	221	13	127	119	8	28	56	11	40	5	19	9	10	4	2	2
	27.0%	37.1%	25.7%	26.8%	30.2%	28.0%	27.8%	32.0%	23.3%	27.1%	22.0%	28.0%	35.7%	26.4%	36.0%	21.3%	25.0%	22%	28.6%
Unsatisfied [NET]	234	15	201	225	9	156	151	5	12	50	18	28	4	13	6	7	3	1	2
=====	27.0%	21.4%	26.9%	27.3%	20.9%	34.4%	35.3%	20.0%	10.0%	24.2%	36.0%	19.6%	28.6%	18.1%	24.0%	14.9%	18.8%	11%	28.6%
Somewhat Unsatisfied	147	5	130	141	6	93	91	2	11	32	9	19	4	9	5	4	2	-	2
	62.8%	33.3%	64.7%	62.7%	66.7%	59.6%	60.3%	40.0%	91.7%	64.0%	50.0%	67.9%	100.0%	69.2%	83.3%	57.1%	66.7%		100%
Very Unsatisfied	87	10	71	84	3	63	60	3	1	18	9	9	-	4	1	3	1	1	-
	37.2%	66.7%	35.3%	37.3%	33.3%	40.4%	39.7%	60.0%	8.3%	36.0%	50.0%	32.1%		30.8%	16.7%	42.9%	33.3%	100%	



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	72	39	33	-	6	6	5	15	26	14	8	52	9	4	-	-	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	22	18	-	4	4	3	7	15	7	4	30	5	3	-	-	1	
=====	55.6%	56%	54.5%		66.7%	66.7%	60.0%	46.7%	57.7%	50%	50.0%	57.7%	55.6%	75.0%			25.0%	
Very Satisfied	18	8	10	-	1	2	1	5	8	1	1	12	5	2	-	-	-	
	45.0%	36%	55.6%		25.0%	50.0%	33.3%	71.4%	53.3%	14%	25.0%	40.0%	100.0%	66.7%				
Somewhat Satisfied	22	14	8	-	3	2	2	2	7	6	3	18	-	1	-	-	1	
	55.0%	64%	44.4%		75.0%	50.0%	66.7%	28.6%	46.7%	86%	75.0%	60.0%		33.3%			100%	
Neutral	19	11	8	-	2	1	1	6	4	5	2	13	2	1	-	-	2	
	26.4%	28%	24.2%		33.3%	16.7%	20.0%	40.0%	15.4%	36%	25.0%	25.0%	22.2%	25.0%			50.0%	
Unsatisfied [NET]	13	6	7	-	-	1	1	2	7	2	2	9	2	-	-	-	1	
=====	18.1%	15%	21.2%			16.7%	20.0%	13.3%	26.9%	14%	25.0%	17.3%	22.2%				25.0%	
Somewhat Unsatisfied	9	4	5	-	-	1	1	2	4	1	2	6	2	-	-	-	-	
	69.2%	67%	71.4%			100%	100%	100%	57.1%	50%	100.0%	66.7%	100.0%					
Very Unsatisfied	4	2	2	-	-	-	-	-	3	1	-	3	-	-	-	-	1	
	30.8%	33%	28.6%						42.9%	50%		33.3%					100%	



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	25	12	13	-	2	-	1	6	11	5	2	18	5	2	-	-	1	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	10	5	5	-	2	-	1	1	5	1	1	8	2	1	-	-	-	
=====	40.0%	42%	38.5%	-	100%	-	100%	16.7%	45.5%	20%	50.0%	44.4%	40.0%	50.0%	-	-	-	
Very Satisfied	6	3	3	-	1	-	-	1	3	1	-	5	2	1	-	-	-	
	60.0%	60%	60.0%	-	50.0%	-	-	100%	60.0%	100%	-	62.5%	100.0%	100%	-	-	-	
Somewhat Satisfied	4	2	2	-	1	-	1	-	2	-	1	3	-	-	-	-	-	
	40.0%	40%	40.0%	-	50.0%	-	100%	-	40.0%	-	100.0%	37.5%	-	-	-	-	-	
Neutral	9	6	3	-	-	-	-	3	2	4	-	6	1	1	-	-	1	
	36.0%	50%	23.1%	-	-	-	-	50.0%	18.2%	80%	-	33.3%	20.0%	50.0%	-	-	100%	
Unsatisfied [NET]	6	1	5	-	-	-	-	2	4	-	1	4	2	-	-	-	-	
=====	24.0%	8.3%	38.5%	-	-	-	-	33.3%	36.4%	-	50.0%	22.2%	40.0%	-	-	-	-	
Somewhat Unsatisfied	5	1	4	-	-	-	-	2	3	-	1	3	2	-	-	-	-	
	83.3%	100%	80.0%	-	-	-	-	100%	75.0%	-	100.0%	75.0%	100.0%	-	-	-	-	
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	16.7%	-	20.0%	-	-	-	-	-	25.0%	-	-	25.0%	-	-	-	-	-	



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	47	27	20	-	4	6	4	9	15	9	6	34	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	30	17	13	-	2	4	2	6	10	6	3	22	3	2	-	-	1	
=====	63.8%	63%	65.0%		50.0%	66.7%	50.0%	66.7%	66.7%	67%	50.0%	64.7%	75.0%	100%			33.3%	
Very Satisfied	12	5	7	-	-	2	1	4	5	-	1	7	3	1	-	-	-	
	40.0%	29%	53.8%			50.0%	50.0%	66.7%	50.0%		33.3%	31.8%	100.0%	50.0%				
Somewhat Satisfied	18	12	6	-	2	2	1	2	5	6	2	15	-	1	-	-	1	
	60.0%	71%	46.2%		100%	50.0%	50.0%	33.3%	50.0%	100%	66.7%	68.2%		50.0%			100%	
Neutral	10	5	5	-	2	1	1	3	2	1	2	7	1	-	-	-	1	
	21.3%	19%	25.0%		50.0%	16.7%	25.0%	33.3%	13.3%	11%	33.3%	20.6%	25.0%				33.3%	
Unsatisfied [NET]	7	5	2	-	-	1	1	-	3	2	1	5	-	-	-	-	1	
=====	14.9%	19%	10.0%			16.7%	25.0%		20.0%	22%	16.7%	14.7%					33.3%	
Somewhat Unsatisfied	4	3	1	-	-	1	1	-	1	1	1	3	-	-	-	-	-	
	57.1%	60%	50.0%			100%	100%		33.3%	50%	100.0%	60.0%						
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	42.9%	40%	50.0%						66.7%	50%		40.0%					100%	



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]							ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER					
				BINARY																		
Total	16	12	3	-	1	-	-	2	5	6	6	7	1	1	-	-	1					
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%					
Satisfied [NET]	9	8	1	-	1	-	-	1	2	4	3	5	1	-	-	-	-					
=====	56.2%	67%	33.3%	-	100%	-	-	50.0%	40.0%	67%	50.0%	71.4%	100.0%	-	-	-	-					
Very Satisfied	3	2	1	-	1	-	-	-	1	1	1	2	-	-	-	-	-					
	33.3%	25%	100.0%	-	100%	-	-	-	50.0%	25%	33.3%	40.0%	-	-	-	-	-					
Somewhat Satisfied	6	6	-	-	-	-	-	1	1	3	2	3	1	-	-	-	-					
	66.7%	75%	-	-	-	-	-	100%	50.0%	75%	66.7%	60.0%	100.0%	-	-	-	-					
Neutral	4	3	1	-	-	-	-	-	2	1	1	2	-	1	-	-	-					
	25.0%	25%	33.3%	-	-	-	-	-	40.0%	17%	16.7%	28.6%	-	100%	-	-	-					
Unsatisfied [NET]	3	1	1	-	-	-	-	1	1	1	2	-	-	-	-	-	1					
=====	18.8%	8.3%	33.3%	-	-	-	-	50.0%	20.0%	17%	33.3%	-	-	-	-	-	100%					
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1					
	66.7%	100%	100.0%	-	-	-	-	100%	-	100%	50.0%	-	-	-	-	-	100%					
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-					
	33.3%	-	-	-	-	-	-	-	100%	-	50.0%	-	-	-	-	-	-					



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	9	7	1	-	1	-	-	1	4	3	4	4	-	1	-	-	-
	100%	100%	100.0%		100%			100%	100%	100%	100.0%	100%		100%			
Satisfied [NET]	6	6	-	-	1	-	-	1	2	2	3	3	-	-	-	-	-
=====	66.7%	86%			100%			100%	50.0%	67%	75.0%	75.0%					
Very Satisfied	2	2	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-
	33.3%	33%			100%				50.0%		33.3%	33.3%					
Somewhat Satisfied	4	4	-	-	-	-	-	1	1	2	2	2	-	-	-	-	-
	66.7%	67%						100%	50.0%	100%	66.7%	66.7%					
Neutral	2	1	1	-	-	-	-	-	1	1	-	1	-	1	-	-	-
	22.2%	14%	100.0%						25.0%	33%		25.0%		100%			
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	11.1%								25.0%		25.0%						
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%								100%		100.0%						



Q15_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of construction site conditions
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	5	2	-	-	-	-	1	1	3	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	-	2	-	2	1	-	-	-	-	
=====	42.9%	40%	50.0%							67%		66.7%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%		100.0%							50%		50.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	66.7%	100%								50%		50.0%	100.0%					
Neutral	2	2	-	-	-	-	-	-	1	-	1	1	-	-	-	-	-	
	28.6%	40%							100%		50.0%	33.3%						
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
=====	28.6%	20%	50.0%					100%		33%	50.0%						100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	1	-	-	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%						100%	



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1007	497	463	8	20	192	212	182	211	165	156	595	99	104	13	18	131
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	435	219	199	4	12	95	96	73	86	65	88	253	49	32	5	6	40
=====	43.2%	44%	43.0%	50.0%	60.0%	49.5%	45.3%	40.1%	40.8%	39%	56.4%	42.5%	49.5%	30.8%	38.5%	33.3%	30.5%
Very Satisfied	203	110	83	4	5	46	44	43	40	22	47	106	30	17	3	4	14
	20.2%	22%	17.9%	50.0%	25.0%	24.0%	20.8%	23.6%	19.0%	13%	30.1%	17.8%	30.3%	16.3%	23.1%	22.2%	10.7%
Somewhat Satisfied	232	109	116	-	7	49	52	30	46	43	41	147	19	15	2	2	26
	23.0%	22%	25.1%		35.0%	25.5%	24.5%	16.5%	21.8%	26%	26.3%	24.7%	19.2%	14.4%	15.4%	11.1%	19.8%
Neutral	220	112	96	2	6	33	46	39	42	48	26	130	30	24	4	7	28
	21.8%	23%	20.7%	25.0%	30.0%	17.2%	21.7%	21.4%	19.9%	29%	16.7%	21.8%	30.3%	23.1%	30.8%	38.9%	21.4%
Unsatisfied [NET]	352	166	168	2	2	64	70	70	83	52	42	212	20	48	4	5	63
=====	35.0%	33%	36.3%	25.0%	10.0%	33.3%	33.0%	38.5%	39.3%	32%	26.9%	35.6%	20.2%	46.2%	30.8%	27.8%	48.1%
Somewhat Unsatisfied	203	83	113	1	1	39	39	40	49	32	26	126	13	30	4	3	29
	20.2%	17%	24.4%	12.5%	5.0%	20.3%	18.4%	22.0%	23.2%	19%	16.7%	21.2%	13.1%	28.8%	30.8%	16.7%	22.1%
Very Unsatisfied	149	83	55	1	1	25	31	30	34	20	16	86	7	18	-	2	34
	14.8%	17%	11.9%	12.5%	5.0%	13.0%	14.6%	16.5%	16.1%	12%	10.3%	14.5%	7.1%	17.3%		11.1%	26.0%



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1007	155	139	110	213	90	79	118	63	1	16	157	163	176	161	346	51	131	131	223	459
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	435	71	53	41	103	32	42	47	26	1	12	75	59	92	72	135	28	63	58	93	189
=====	43.2%	45.8%	38.1%	37.3%	48.4%	35.6%	53.2%	39.8%	41.3%	100%	75.0%	47.8%	36.2%	52.3%	44.7%	39.0%	54.9%	48.1%	44.3%	41.7%	41.2%
Very Satisfied	203	27	28	22	53	9	21	19	12	1	6	45	26	44	32	54	12	38	28	44	78
	20.2%	17.4%	20.1%	20.0%	24.9%	10.0%	26.6%	16.1%	19.0%	100%	37.5%	28.7%	16.0%	25.0%	19.9%	15.6%	23.5%	29.0%	21.4%	19.7%	17.0%
Somewhat Satisfied	232	44	25	19	50	23	21	28	14	-	6	30	33	48	40	81	16	25	30	49	111
	23.0%	28.4%	18.0%	17.3%	23.5%	25.6%	26.6%	23.7%	22.2%	-	37.5%	19.1%	20.2%	27.3%	24.8%	23.4%	31.4%	19.1%	22.9%	22.0%	24.2%
Neutral	220	28	22	27	51	18	20	35	14	-	-	27	29	41	36	86	16	32	32	32	106
	21.8%	18.1%	15.8%	24.5%	23.9%	20.0%	25.3%	29.7%	22.2%	-	-	17.2%	17.8%	23.3%	22.4%	24.9%	31.4%	24.4%	24.4%	14.3%	23.1%
Unsatisfied [NET]	352	56	64	42	59	40	17	36	23	-	4	55	75	43	53	125	7	36	41	98	164
=====	35.0%	36.1%	46.0%	38.2%	27.7%	44.4%	21.5%	30.5%	36.5%	-	25.0%	35.0%	46.0%	24.4%	32.9%	36.1%	13.7%	27.5%	31.3%	43.9%	35.7%
Somewhat Unsatisfied	203	31	38	24	38	24	9	19	16	-	2	33	44	25	30	70	4	19	28	57	92
	20.2%	20.0%	27.3%	21.8%	17.8%	26.7%	11.4%	16.1%	25.4%	-	12.5%	21.0%	27.0%	14.2%	18.6%	20.2%	7.8%	14.5%	21.4%	25.6%	20.0%
Very Unsatisfied	149	25	26	18	21	16	8	17	7	-	2	22	31	18	23	55	3	17	13	41	72
	14.8%	16.1%	18.7%	16.4%	9.9%	17.8%	10.1%	14.4%	11.1%	-	12.5%	14.0%	19.0%	10.2%	14.3%	15.9%	5.9%	13.0%	9.9%	18.4%	15.7%



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1007	86	856	961	46	537	511	26	126	250	58	177	15	78	28	50	16	8	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	435	36	381	407	28	201	183	18	87	102	24	73	5	39	12	27	6	3	3
=====	43.2%	41.9%	44.5%	42.4%	60.9%	37.4%	35.8%	69.2%	69.0%	40.8%	41.4%	41.2%	33.3%	50.0%	42.9%	54.0%	37.5%	38%	37.5%
Very Satisfied	203	15	177	185	18	80	68	12	42	61	14	44	3	18	7	11	2	1	1
	20.2%	17.4%	20.7%	19.3%	39.1%	14.9%	13.3%	46.2%	33.3%	24.4%	24.1%	24.9%	20.0%	23.1%	25.0%	22.0%	12.5%	12%	12.5%
Somewhat Satisfied	232	21	204	222	10	121	115	6	45	41	10	29	2	21	5	16	4	2	2
	23.0%	24.4%	23.8%	23.1%	21.7%	22.5%	22.5%	23.1%	35.7%	16.4%	17.2%	16.4%	13.3%	26.9%	17.9%	32.0%	25.0%	25%	25.0%
Neutral	220	22	179	211	9	114	109	5	24	59	12	43	4	18	7	11	5	4	1
	21.8%	25.6%	20.9%	22.0%	19.6%	21.2%	21.3%	19.2%	19.0%	23.6%	20.7%	24.3%	26.7%	23.1%	25.0%	22.0%	31.2%	50%	12.5%
Unsatisfied [NET]	352	28	296	343	9	222	219	3	15	89	22	61	6	21	9	12	5	1	4
=====	35.0%	32.6%	34.6%	35.7%	19.6%	41.3%	42.9%	11.5%	11.9%	35.6%	37.9%	34.5%	40.0%	26.9%	32.1%	24.0%	31.2%	12%	50.0%
Somewhat Unsatisfied	203	14	173	198	5	125	124	1	10	53	15	34	4	13	3	10	2	-	2
	20.2%	16.3%	20.2%	20.6%	10.9%	23.3%	24.3%	3.8%	7.9%	21.2%	25.9%	19.2%	26.7%	16.7%	10.7%	20.0%	12.5%	-	25.0%
Very Unsatisfied	149	14	123	145	4	97	95	2	5	36	7	27	2	8	6	2	3	1	2
	14.8%	16.3%	14.4%	15.1%	8.7%	18.1%	18.6%	7.7%	4.0%	14.4%	12.1%	15.3%	13.3%	10.3%	21.4%	4.0%	18.8%	12%	25.0%



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	78	40	38	-	6	5	3	15	29	20	10	57	8	4	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	39	22	17	-	4	3	2	7	14	9	7	29	4	3	-	1	-	
=====	50.0%	55%	44.7%		66.7%	60.0%	66.7%	46.7%	48.3%	45%	70.0%	50.9%	50.0%	75.0%		100.0%		
Very Satisfied	18	10	8	-	2	1	1	4	7	3	3	13	3	2	-	1	-	
	23.1%	25%	21.1%		33.3%	20.0%	33.3%	26.7%	24.1%	15%	30.0%	22.8%	37.5%	50.0%		100.0%		
Somewhat Satisfied	21	12	9	-	2	2	1	3	7	6	4	16	1	1	-	-	-	
	26.9%	30%	23.7%		33.3%	40.0%	33.3%	20.0%	24.1%	30%	40.0%	28.1%	12.5%	25.0%				
Neutral	18	11	7	-	2	1	-	4	4	7	-	13	2	1	-	-	2	
	23.1%	28%	18.4%		33.3%	20.0%		26.7%	13.8%	35%		22.8%	25.0%	25.0%			40.0%	
Unsatisfied [NET]	21	7	14	-	-	1	1	4	11	4	3	15	2	-	-	-	3	
=====	26.9%	18%	36.8%			20.0%	33.3%	26.7%	37.9%	20%	30.0%	26.3%	25.0%				60.0%	
Somewhat Unsatisfied	13	4	9	-	-	1	1	1	7	3	1	10	1	-	-	-	1	
	16.7%	10%	23.7%			20.0%	33.3%	6.7%	24.1%	15%	10.0%	17.5%	12.5%				20.0%	
Very Unsatisfied	8	3	5	-	-	-	-	3	4	1	2	5	1	-	-	-	2	
	10.3%	7.5%	13.2%					20.0%	13.8%	5.0%	20.0%	8.8%	12.5%				40.0%	



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	28	14	14	-	2	-	1	7	12	6	3	19	5	3	-	1	2	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	100.0%	100%	
Satisfied [NET]	12	6	6	-	2	-	1	3	4	2	2	8	3	2	-	1	-	
=====	42.9%	43%	42.9%	-	100%	-	100%	42.9%	33.3%	33%	66.7%	42.1%	60.0%	66.7%	-	100.0%	-	
Very Satisfied	7	4	3	-	1	-	-	2	3	1	1	5	2	2	-	1	-	
	25.0%	29%	21.4%	-	50.0%	-	-	28.6%	25.0%	17%	33.3%	26.3%	40.0%	66.7%	-	100.0%	-	
Somewhat Satisfied	5	2	3	-	1	-	1	1	1	1	1	3	1	-	-	-	-	
	17.9%	14%	21.4%	-	50.0%	-	100%	14.3%	8.3%	17%	33.3%	15.8%	20.0%	-	-	-	-	
Neutral	7	5	2	-	-	-	-	1	3	3	-	5	1	1	-	-	-	
	25.0%	36%	14.3%	-	-	-	-	14.3%	25.0%	50%	-	26.3%	20.0%	33.3%	-	-	-	
Unsatisfied [NET]	9	3	6	-	-	-	-	3	5	1	1	6	1	-	-	-	2	
=====	32.1%	21%	42.9%	-	-	-	-	42.9%	41.7%	17%	33.3%	31.6%	20.0%	-	-	-	100%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	3	-	-	-	-	-	
	10.7%	7.1%	14.3%	-	-	-	-	-	25.0%	-	-	15.8%	-	-	-	-	-	
Very Unsatisfied	6	2	4	-	-	-	-	3	2	1	1	3	1	-	-	-	2	
	21.4%	14%	28.6%	-	-	-	-	42.9%	16.7%	17%	33.3%	15.8%	20.0%	-	-	-	100%	



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	50	26	24	-	4	5	2	8	17	14	7	38	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	27	16	11	-	2	3	1	4	10	7	5	21	1	1	-	-	-	
=====	54.0%	62%	45.8%		50.0%	60.0%	50.0%	50.0%	58.8%	50%	71.4%	55.3%	33.3%	100%				
Very Satisfied	11	6	5	-	1	1	1	2	4	2	2	8	1	-	-	-	-	
	22.0%	23%	20.8%		25.0%	20.0%	50.0%	25.0%	23.5%	14%	28.6%	21.1%	33.3%					
Somewhat Satisfied	16	10	6	-	1	2	-	2	6	5	3	13	-	1	-	-	-	
	32.0%	38%	25.0%		25.0%	40.0%		25.0%	35.3%	36%	42.9%	34.2%		100%				
Neutral	11	6	5	-	2	1	-	3	1	4	-	8	1	-	-	-	2	
	22.0%	23%	20.8%		50.0%	20.0%		37.5%	5.9%	29%		21.1%	33.3%				66.7%	
Unsatisfied [NET]	12	4	8	-	-	1	1	1	6	3	2	9	1	-	-	-	1	
=====	24.0%	15%	33.3%			20.0%	50.0%	12.5%	35.3%	21%	28.6%	23.7%	33.3%				33.3%	
Somewhat Unsatisfied	10	3	7	-	-	1	1	1	4	3	1	7	1	-	-	-	1	
	20.0%	12%	29.2%			20.0%	50.0%	12.5%	23.5%	21%	14.3%	18.4%	33.3%				33.3%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	1	2	-	-	-	-	-	
	4.0%	3.8%	4.2%						11.8%		14.3%	5.3%						



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	16	12	3	-	1	-	-	1	6	6	6	7	1	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	6	5	1	-	1	-	-	-	2	2	2	3	1	-	-	-	-	
=====	37.5%	42%	33.3%	-	100%	-	-	-	33.3%	33%	33.3%	42.9%	100.0%	-	-	-	-	
Very Satisfied	2	1	1	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	12.5%	8.3%	33.3%	-	-	-	-	-	16.7%	17%	16.7%	14.3%	-	-	-	-	-	
Somewhat Satisfied	4	4	-	-	1	-	-	-	1	1	1	2	1	-	-	-	-	
	25.0%	33%	-	-	100%	-	-	-	16.7%	17%	16.7%	28.6%	100.0%	-	-	-	-	
Neutral	5	4	1	-	-	-	-	-	1	3	2	2	-	1	-	-	-	
	31.2%	33%	33.3%	-	-	-	-	-	16.7%	50%	33.3%	28.6%	-	100%	-	-	-	
Unsatisfied [NET]	5	3	1	-	-	-	-	1	3	1	2	2	-	-	-	-	1	
=====	31.2%	25%	33.3%	-	-	-	-	100%	50.0%	17%	33.3%	28.6%	-	-	-	-	100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	12.5%	8.3%	33.3%	-	-	-	-	100%	16.7%	-	-	14.3%	-	-	-	-	100%	
Very Unsatisfied	3	2	-	-	-	-	-	-	2	1	2	1	-	-	-	-	-	
	18.8%	17%	-	-	-	-	-	-	33.3%	17%	33.3%	14.3%	-	-	-	-	-	



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	6	1	-	1	-	-	-	4	3	4	3	-	1	-	-	-	
	100%	100%	100.0%	-	100%	-	-	-	100%	100%	100.0%	100%	-	100%	-	-	-	
Satisfied [NET]	3	3	-	-	1	-	-	-	2	-	2	1	-	-	-	-	-	
=====	37.5%	50%	-	-	100%	-	-	-	50.0%	-	50.0%	33.3%	-	-	-	-	-	
Very Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	12.5%	17%	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-	
Somewhat Satisfied	2	2	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-	
	25.0%	33%	-	-	100%	-	-	-	25.0%	-	25.0%	33.3%	-	-	-	-	-	
Neutral	4	3	1	-	-	-	-	-	1	3	1	2	-	1	-	-	-	
	50.0%	50%	100.0%	-	-	-	-	-	25.0%	100%	25.0%	66.7%	-	100%	-	-	-	
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
=====	12.5%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-	
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	12.5%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-	



Q15_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	-	2	-	2	1	-	-	-	-	
=====	37.5%	33%	50.0%							67%		50.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	12.5%		50.0%							33%		25.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	25.0%	33%								33%		25.0%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	12.5%	17%									50.0%							
Unsatisfied [NET]	4	3	1	-	-	-	-	1	2	1	1	2	-	-	-	-	1	
=====	50.0%	50%	50.0%					100%	100%	33%	50.0%	50.0%					100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	25.0%	17%	50.0%					100%	50.0%			25.0%					100%	
Very Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	25.0%	33%							50.0%	33%	50.0%	25.0%						



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1007	497	463	8	20	192	212	182	211	165	156	595	99	104	13	18	131
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	435	219	199	4	12	95	96	73	86	65	88	253	49	32	5	6	40
=====	43.2%	44%	43.0%	50.0%	60.0%	49.5%	45.3%	40.1%	40.8%	39%	56.4%	42.5%	49.5%	30.8%	38.5%	33.3%	30.5%
Very Satisfied	203	110	83	4	5	46	44	43	40	22	47	106	30	17	3	4	14
	46.7%	50%	41.7%	100.0%	41.7%	48.4%	45.8%	58.9%	46.5%	34%	53.4%	41.9%	61.2%	53.1%	60.0%	66.7%	35.0%
Somewhat Satisfied	232	109	116	-	7	49	52	30	46	43	41	147	19	15	2	2	26
	53.3%	50%	58.3%		58.3%	51.6%	54.2%	41.1%	53.5%	66%	46.6%	58.1%	38.8%	46.9%	40.0%	33.3%	65.0%
Neutral	220	112	96	2	6	33	46	39	42	48	26	130	30	24	4	7	28
	21.8%	23%	20.7%	25.0%	30.0%	17.2%	21.7%	21.4%	19.9%	29%	16.7%	21.8%	30.3%	23.1%	30.8%	38.9%	21.4%
Unsatisfied [NET]	352	166	168	2	2	64	70	70	83	52	42	212	20	48	4	5	63
=====	35.0%	33%	36.3%	25.0%	10.0%	33.3%	33.0%	38.5%	39.3%	32%	26.9%	35.6%	20.2%	46.2%	30.8%	27.8%	48.1%
Somewhat Unsatisfied	203	83	113	1	1	39	39	40	49	32	26	126	13	30	4	3	29
	57.7%	50%	67.3%	50.0%	50.0%	60.9%	55.7%	57.1%	59.0%	62%	61.9%	59.4%	65.0%	62.5%	100.0%	60.0%	46.0%
Very Unsatisfied	149	83	55	1	1	25	31	30	34	20	16	86	7	18	-	2	34
	42.3%	50%	32.7%	50.0%	50.0%	39.1%	44.3%	42.9%	41.0%	38%	38.1%	40.6%	35.0%	37.5%		40.0%	54.0%



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1007	155	139	110	213	90	79	118	63	1	16	157	163	176	161	346	51	131	131	223	459
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	435	71	53	41	103	32	42	47	26	1	12	75	59	92	72	135	28	63	58	93	189
=====	43.2%	45.8%	38.1%	37.3%	48.4%	35.6%	53.2%	39.8%	41.3%	100%	75.0%	47.8%	36.2%	52.3%	44.7%	39.0%	54.9%	48.1%	44.3%	41.7%	41.2%
Very Satisfied	203	27	28	22	53	9	21	19	12	1	6	45	26	44	32	54	12	38	28	44	78
	46.7%	38.0%	52.8%	53.7%	51.5%	28.1%	50.0%	40.4%	46.2%	100%	50.0%	60.0%	44.1%	47.8%	44.4%	40.0%	42.9%	60.3%	48.3%	47.3%	41.3%
Somewhat Satisfied	232	44	25	19	50	23	21	28	14	-	6	30	33	48	40	81	16	25	30	49	111
	53.3%	62.0%	47.2%	46.3%	48.5%	71.9%	50.0%	59.6%	53.8%	-	50.0%	40.0%	55.9%	52.2%	55.6%	60.0%	57.1%	39.7%	51.7%	52.7%	58.7%
Neutral	220	28	22	27	51	18	20	35	14	-	-	27	29	41	36	86	16	32	32	32	106
	21.8%	18.1%	15.8%	24.5%	23.9%	20.0%	25.3%	29.7%	22.2%	-	-	17.2%	17.8%	23.3%	22.4%	24.9%	31.4%	24.4%	24.4%	14.3%	23.1%
Unsatisfied [NET]	352	56	64	42	59	40	17	36	23	-	4	55	75	43	53	125	7	36	41	98	164
=====	35.0%	36.1%	46.0%	38.2%	27.7%	44.4%	21.5%	30.5%	36.5%	-	25.0%	35.0%	46.0%	24.4%	32.9%	36.1%	13.7%	27.5%	31.3%	43.9%	35.7%
Somewhat Unsatisfied	203	31	38	24	38	24	9	19	16	-	2	33	44	25	30	70	4	19	28	57	92
	57.7%	55.4%	59.4%	57.1%	64.4%	60.0%	52.9%	52.8%	69.6%	-	50.0%	60.0%	58.7%	58.1%	56.6%	56.0%	57.1%	52.8%	68.3%	58.2%	56.1%
Very Unsatisfied	149	25	26	18	21	16	8	17	7	-	2	22	31	18	23	55	3	17	13	41	72
	42.3%	44.6%	40.6%	42.9%	35.6%	40.0%	47.1%	47.2%	30.4%	-	50.0%	40.0%	41.3%	41.9%	43.4%	44.0%	42.9%	47.2%	31.7%	41.8%	43.9%



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1007	86	856	961	46	537	511	26	126	250	58	177	15	78	28	50	16	8	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	435	36	381	407	28	201	183	18	87	102	24	73	5	39	12	27	6	3	3
=====	43.2%	41.9%	44.5%	42.4%	60.9%	37.4%	35.8%	69.2%	69.0%	40.8%	41.4%	41.2%	33.3%	50.0%	42.9%	54.0%	37.5%	38%	37.5%
Very Satisfied	203	15	177	185	18	80	68	12	42	61	14	44	3	18	7	11	2	1	1
	46.7%	41.7%	46.5%	45.5%	64.3%	39.8%	37.2%	66.7%	48.3%	59.8%	58.3%	60.3%	60.0%	46.2%	58.3%	40.7%	33.3%	33%	33.3%
Somewhat Satisfied	232	21	204	222	10	121	115	6	45	41	10	29	2	21	5	16	4	2	2
	53.3%	58.3%	53.5%	54.5%	35.7%	60.2%	62.8%	33.3%	51.7%	40.2%	41.7%	39.7%	40.0%	53.8%	41.7%	59.3%	66.7%	67%	66.7%
Neutral	220	22	179	211	9	114	109	5	24	59	12	43	4	18	7	11	5	4	1
	21.8%	25.6%	20.9%	22.0%	19.6%	21.2%	21.3%	19.2%	19.0%	23.6%	20.7%	24.3%	26.7%	23.1%	25.0%	22.0%	31.2%	50%	12.5%
Unsatisfied [NET]	352	28	296	343	9	222	219	3	15	89	22	61	6	21	9	12	5	1	4
=====	35.0%	32.6%	34.6%	35.7%	19.6%	41.3%	42.9%	11.5%	11.9%	35.6%	37.9%	34.5%	40.0%	26.9%	32.1%	24.0%	31.2%	12%	50.0%
Somewhat Unsatisfied	203	14	173	198	5	125	124	1	10	53	15	34	4	13	3	10	2	-	2
	57.7%	50.0%	58.4%	57.7%	55.6%	56.3%	56.6%	33.3%	66.7%	59.6%	68.2%	55.7%	66.7%	61.9%	33.3%	83.3%	40.0%		50.0%
Very Unsatisfied	149	14	123	145	4	97	95	2	5	36	7	27	2	8	6	2	3	1	2
	42.3%	50.0%	41.6%	42.3%	44.4%	43.7%	43.4%	66.7%	33.3%	40.4%	31.8%	44.3%	33.3%	38.1%	66.7%	16.7%	60.0%	100%	50.0%



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	78	40	38	-	6	5	3	15	29	20	10	57	8	4	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	39	22	17	-	4	3	2	7	14	9	7	29	4	3	-	1	-	
=====	50.0%	55%	44.7%		66.7%	60.0%	66.7%	46.7%	48.3%	45%	70.0%	50.9%	50.0%	75.0%		100.0%		
Very Satisfied	18	10	8	-	2	1	1	4	7	3	3	13	3	2	-	1	-	
	46.2%	45%	47.1%		50.0%	33.3%	50.0%	57.1%	50.0%	33%	42.9%	44.8%	75.0%	66.7%		100.0%		
Somewhat Satisfied	21	12	9	-	2	2	1	3	7	6	4	16	1	1	-	-	-	
	53.8%	55%	52.9%		50.0%	66.7%	50.0%	42.9%	50.0%	67%	57.1%	55.2%	25.0%	33.3%				
Neutral	18	11	7	-	2	1	-	4	4	7	-	13	2	1	-	-	2	
	23.1%	28%	18.4%		33.3%	20.0%		26.7%	13.8%	35%		22.8%	25.0%	25.0%			40.0%	
Unsatisfied [NET]	21	7	14	-	-	1	1	4	11	4	3	15	2	-	-	-	3	
=====	26.9%	18%	36.8%			20.0%	33.3%	26.7%	37.9%	20%	30.0%	26.3%	25.0%				60.0%	
Somewhat Unsatisfied	13	4	9	-	-	1	1	1	7	3	1	10	1	-	-	-	1	
	61.9%	57%	64.3%			100%	100%	25.0%	63.6%	75%	33.3%	66.7%	50.0%				33.3%	
Very Unsatisfied	8	3	5	-	-	-	-	3	4	1	2	5	1	-	-	-	2	
	38.1%	43%	35.7%					75.0%	36.4%	25%	66.7%	33.3%	50.0%				66.7%	



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	28	14	14	-	2	-	1	7	12	6	3	19	5	3	-	1	2	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	12	6	6	-	2	-	1	3	4	2	2	8	3	2	-	1	-	
=====	42.9%	43%	42.9%		100%		100%	42.9%	33.3%	33%	66.7%	42.1%	60.0%	66.7%		100.0%		
Very Satisfied	7	4	3	-	1	-	-	2	3	1	1	5	2	2	-	1	-	
	58.3%	67%	50.0%		50.0%			66.7%	75.0%	50%	50.0%	62.5%	66.7%	100%		100.0%		
Somewhat Satisfied	5	2	3	-	1	-	1	1	1	1	1	3	1	-	-	-	-	
	41.7%	33%	50.0%		50.0%		100%	33.3%	25.0%	50%	50.0%	37.5%	33.3%					
Neutral	7	5	2	-	-	-	-	1	3	3	-	5	1	1	-	-	-	
	25.0%	36%	14.3%					14.3%	25.0%	50%		26.3%	20.0%	33.3%				
Unsatisfied [NET]	9	3	6	-	-	-	-	3	5	1	1	6	1	-	-	-	2	
=====	32.1%	21%	42.9%					42.9%	41.7%	17%	33.3%	31.6%	20.0%				100%	
Somewhat Unsatisfied	3	1	2	-	-	-	-	-	3	-	-	3	-	-	-	-	-	
	33.3%	33%	33.3%						60.0%			50.0%						
Very Unsatisfied	6	2	4	-	-	-	-	3	2	1	1	3	1	-	-	-	2	
	66.7%	67%	66.7%					100%	40.0%	100%	100.0%	50.0%	100.0%				100%	



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	26	24	-	4	5	2	8	17	14	7	38	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	27	16	11	-	2	3	1	4	10	7	5	21	1	1	-	-	-	
=====	54.0%	62%	45.8%		50.0%	60.0%	50.0%	50.0%	58.8%	50%	71.4%	55.3%	33.3%	100%				
Very Satisfied	11	6	5	-	1	1	1	2	4	2	2	8	1	-	-	-	-	
	40.7%	38%	45.5%		50.0%	33.3%	100%	50.0%	40.0%	29%	40.0%	38.1%	100.0%					
Somewhat Satisfied	16	10	6	-	1	2	-	2	6	5	3	13	-	1	-	-	-	
	59.3%	62%	54.5%		50.0%	66.7%		50.0%	60.0%	71%	60.0%	61.9%		100%				
Neutral	11	6	5	-	2	1	-	3	1	4	-	8	1	-	-	-	2	
	22.0%	23%	20.8%		50.0%	20.0%		37.5%	5.9%	29%		21.1%	33.3%				66.7%	
Unsatisfied [NET]	12	4	8	-	-	1	1	1	6	3	2	9	1	-	-	-	1	
=====	24.0%	15%	33.3%			20.0%	50.0%	12.5%	35.3%	21%	28.6%	23.7%	33.3%				33.3%	
Somewhat Unsatisfied	10	3	7	-	-	1	1	1	4	3	1	7	1	-	-	-	1	
	83.3%	75%	87.5%			100%	100%	100%	66.7%	100%	50.0%	77.8%	100.0%				100%	
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	1	2	-	-	-	-	-	
	16.7%	25%	12.5%						33.3%		50.0%	22.2%						



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	16	12	3	-	1	-	-	1	6	6	6	7	1	1	-	-	1	
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%	
Satisfied [NET]	6	5	1	-	1	-	-	-	2	2	2	3	1	-	-	-	-	
=====	37.5%	42%	33.3%	-	100%	-	-	-	33.3%	33%	33.3%	42.9%	100.0%	-	-	-	-	
Very Satisfied	2	1	1	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	33.3%	20%	100.0%	-	-	-	-	-	50.0%	50%	50.0%	33.3%	-	-	-	-	-	
Somewhat Satisfied	4	4	-	-	1	-	-	-	1	1	1	2	1	-	-	-	-	
	66.7%	80%	-	-	100%	-	-	-	50.0%	50%	50.0%	66.7%	100.0%	-	-	-	-	
Neutral	5	4	1	-	-	-	-	-	1	3	2	2	-	1	-	-	-	
	31.2%	33%	33.3%	-	-	-	-	-	16.7%	50%	33.3%	28.6%	-	100%	-	-	-	
Unsatisfied [NET]	5	3	1	-	-	-	-	1	3	1	2	2	-	-	-	-	1	
=====	31.2%	25%	33.3%	-	-	-	-	100%	50.0%	17%	33.3%	28.6%	-	-	-	-	100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	40.0%	33%	100.0%	-	-	-	-	100%	33.3%	-	-	50.0%	-	-	-	-	100%	
Very Unsatisfied	3	2	-	-	-	-	-	-	2	1	2	1	-	-	-	-	-	
	60.0%	67%	-	-	-	-	-	-	66.7%	100%	100.0%	50.0%	-	-	-	-	-	



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE	ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	8	6	1	-	1	-	-	-	4	3	4	3	-	1	-	-	-
	100%	100%	100.0%	-	100%	-	-	-	100%	100%	100.0%	100%	-	100%	-	-	-
Satisfied [NET]	3	3	-	-	1	-	-	-	2	-	2	1	-	-	-	-	-
=====	37.5%	50%	-	-	100%	-	-	-	50.0%	-	50.0%	33.3%	-	-	-	-	-
Very Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	33.3%	33%	-	-	-	-	-	-	50.0%	-	50.0%	-	-	-	-	-	-
Somewhat Satisfied	2	2	-	-	1	-	-	-	1	-	1	1	-	-	-	-	-
	66.7%	67%	-	-	100%	-	-	-	50.0%	-	50.0%	100%	-	-	-	-	-
Neutral	4	3	1	-	-	-	-	-	1	3	1	2	-	1	-	-	-
	50.0%	50%	100.0%	-	-	-	-	-	25.0%	100%	25.0%	66.7%	-	100%	-	-	-
Unsatisfied [NET]	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
=====	12.5%	-	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-	-
Very Unsatisfied	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	100%	-	-	-	-	-	-	-	100%	-	100.0%	-	-	-	-	-	-



Q15_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Enforcement of noise regulations
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	-	2	-	2	1	-	-	-	-	
=====	37.5%	33%	50.0%							67%		50.0%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	33.3%		100.0%							50%		50.0%						
Somewhat Satisfied	2	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	66.7%	100%								50%		50.0%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	12.5%	17%									50.0%							
Unsatisfied [NET]	4	3	1	-	-	-	-	1	2	1	1	2	-	-	-	-	1	
=====	50.0%	50%	50.0%					100%	100%	33%	50.0%	50.0%					100%	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	50.0%	33%	100.0%					100%	50.0%			50.0%					100%	
Very Unsatisfied	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	50.0%	67%							50.0%	100%	100.0%	50.0%						



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1141	553	540	8	21	226	267	208	225	169	175	691	108	125	15	20	142
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	884	433	418	5	17	181	223	144	174	131	127	557	83	95	11	11	94
=====	77.5%	78%	77.4%	62.5%	81.0%	80.1%	83.5%	69.2%	77.3%	78%	72.6%	80.6%	76.9%	76.0%	73.3%	55.0%	66.2%
Very Satisfied	485	247	220	4	9	123	118	72	97	60	73	316	47	51	9	6	42
	42.5%	45%	40.7%	50.0%	42.9%	54.4%	44.2%	34.6%	43.1%	36%	41.7%	45.7%	43.5%	40.8%	60.0%	30.0%	29.6%
Somewhat Satisfied	399	186	198	1	8	58	105	72	77	71	54	241	36	44	2	5	52
	35.0%	34%	36.7%	12.5%	38.1%	25.7%	39.3%	34.6%	34.2%	42%	30.9%	34.9%	33.3%	35.2%	13.3%	25.0%	36.6%
Neutral	190	90	89	1	4	29	34	46	38	31	28	106	19	28	4	5	32
	16.7%	16%	16.5%	12.5%	19.0%	12.8%	12.7%	22.1%	16.9%	18%	16.0%	15.3%	17.6%	22.4%	26.7%	25.0%	22.5%
Unsatisfied [NET]	67	30	33	2	-	16	10	18	13	7	20	28	6	2	-	4	16
=====	5.9%	5.4%	6.1%	25.0%		7.1%	3.7%	8.7%	5.8%	4.1%	11.4%	4.1%	5.6%	1.6%		20.0%	11.3%
Somewhat Unsatisfied	43	18	23	1	-	10	9	10	6	6	12	19	3	2	-	4	9
	3.8%	3.3%	4.3%	12.5%		4.4%	3.4%	4.8%	2.7%	3.6%	6.9%	2.7%	2.8%	1.6%		20.0%	6.3%
Very Unsatisfied	24	12	10	1	-	6	1	8	7	1	8	9	3	-	-	-	7
	2.1%	2.2%	1.9%	12.5%		2.7%	0.4%	3.8%	3.1%	0.6%	4.6%	1.3%	2.8%				4.9%



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1141	196	140	117	246	98	95	139	65	1	20	193	193	199	184	368	55	148	150	242	534
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	884	161	106	94	187	75	73	108	48	1	16	156	149	163	135	278	39	115	109	189	424
=====	77.5%	82.1%	75.7%	80.3%	76.0%	76.5%	76.8%	77.7%	73.8%	100%	80.0%	80.8%	77.2%	81.9%	73.4%	75.5%	70.9%	77.7%	72.7%	78.1%	79.4%
Very Satisfied	485	88	55	50	99	45	36	63	27	1	11	92	86	78	79	147	20	66	61	97	236
	42.5%	44.9%	39.3%	42.7%	40.2%	45.9%	37.9%	45.3%	41.5%	100%	55.0%	47.7%	44.6%	39.2%	42.9%	39.9%	36.4%	44.6%	40.7%	40.1%	44.2%
Somewhat Satisfied	399	73	51	44	88	30	37	45	21	-	5	64	63	85	56	131	19	49	48	92	188
	35.0%	37.2%	36.4%	37.6%	35.8%	30.6%	38.9%	32.4%	32.3%	-	25.0%	33.2%	32.6%	42.7%	30.4%	35.6%	34.5%	33.1%	32.0%	38.0%	35.2%
Neutral	190	30	23	17	41	18	16	27	16	-	1	24	34	25	38	68	12	20	30	41	84
	16.7%	15.3%	16.4%	14.5%	16.7%	18.4%	16.8%	19.4%	24.6%	-	5.0%	12.4%	17.6%	12.6%	20.7%	18.5%	21.8%	13.5%	20.0%	16.9%	15.7%
Unsatisfied [NET]	67	5	11	6	18	5	6	4	1	-	3	13	10	11	11	22	4	13	11	12	26
=====	5.9%	2.6%	7.9%	5.1%	7.3%	5.1%	6.3%	2.9%	1.5%	-	15.0%	6.7%	5.2%	5.5%	6.0%	6.0%	7.3%	8.8%	7.3%	5.0%	4.9%
Somewhat Unsatisfied	43	4	4	5	14	2	5	1	1	-	3	11	8	8	5	11	3	9	5	7	19
	3.8%	2.0%	2.9%	4.3%	5.7%	2.0%	5.3%	0.7%	1.5%	-	15.0%	5.7%	4.1%	4.0%	2.7%	3.0%	5.5%	6.1%	3.3%	2.9%	3.6%
Very Unsatisfied	24	1	7	1	4	3	1	3	-	-	-	2	2	3	6	11	1	4	6	5	7
	2.1%	0.5%	5.0%	0.9%	1.6%	3.1%	1.1%	2.2%	-	-	-	1.0%	1.0%	1.5%	3.3%	3.0%	1.8%	2.7%	4.0%	2.1%	1.3%



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1141	87	982	1090	51	600	572	28	131	300	68	213	19	90	32	58	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	884	68	765	858	26	452	441	11	111	232	53	167	12	72	26	46	17	10	7
=====	77.5%	78.2%	77.9%	78.7%	51.0%	75.3%	77.1%	39.3%	84.7%	77.3%	77.9%	78.4%	63.2%	80.0%	81.2%	79.3%	85.0%	91%	77.8%
Very Satisfied	485	31	430	473	12	249	243	6	57	133	30	98	5	41	15	26	5	3	2
	42.5%	35.6%	43.8%	43.4%	23.5%	41.5%	42.5%	21.4%	43.5%	44.3%	44.1%	46.0%	26.3%	45.6%	46.9%	44.8%	25.0%	27%	22.2%
Somewhat Satisfied	399	37	335	385	14	203	198	5	54	99	23	69	7	31	11	20	12	7	5
	35.0%	42.5%	34.1%	35.3%	27.5%	33.8%	34.6%	17.9%	41.2%	33.0%	33.8%	32.4%	36.8%	34.4%	34.4%	34.5%	60.0%	64%	55.6%
Neutral	190	9	165	175	15	99	92	7	18	57	13	37	7	14	5	9	2	-	2
	16.7%	10.3%	16.8%	16.1%	29.4%	16.5%	16.1%	25.0%	13.7%	19.0%	19.1%	17.4%	36.8%	15.6%	15.6%	15.5%	10.0%	-	22.2%
Unsatisfied [NET]	67	10	52	57	10	49	39	10	2	11	2	9	-	4	1	3	1	1	-
=====	5.9%	11.5%	5.3%	5.2%	19.6%	8.2%	6.8%	35.7%	1.5%	3.7%	2.9%	4.2%	4.4%	3.1%	5.2%	5.0%	9.1%	-	-
Somewhat Unsatisfied	43	6	35	37	6	30	24	6	1	9	2	7	-	2	-	2	1	1	-
	3.8%	6.9%	3.6%	3.4%	11.8%	5.0%	4.2%	21.4%	0.8%	3.0%	2.9%	3.3%	2.2%	3.4%	5.0%	9.1%	-	-	-
Very Unsatisfied	24	4	17	20	4	19	15	4	1	2	-	2	-	2	1	1	-	-	-
	2.1%	4.6%	1.7%	1.8%	7.8%	3.2%	2.6%	14.3%	0.8%	0.7%	-	0.9%	2.2%	3.1%	1.7%	-	-	-	-



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	90	49	41	-	6	7	7	17	33	20	12	64	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	72	39	33	-	4	6	6	11	26	19	10	51	7	7	-	1	4	
=====	80.0%	80%	80.5%		66.7%	85.7%	85.7%	64.7%	78.8%	95%	83.3%	79.7%	77.8%	100%		100.0%	80.0%	
Very Satisfied	41	22	19	-	2	4	5	6	15	9	6	27	4	6	-	-	2	
	45.6%	45%	46.3%		33.3%	57.1%	71.4%	35.3%	45.5%	45%	50.0%	42.2%	44.4%	85.7%			40.0%	
Somewhat Satisfied	31	17	14	-	2	2	1	5	11	10	4	24	3	1	-	1	2	
	34.4%	35%	34.1%		33.3%	28.6%	14.3%	29.4%	33.3%	50%	33.3%	37.5%	33.3%	14.3%		100.0%	40.0%	
Neutral	14	9	5	-	2	1	1	5	4	1	2	10	1	-	-	-	1	
	15.6%	18%	12.2%		33.3%	14.3%	14.3%	29.4%	12.1%	5.0%	16.7%	15.6%	11.1%				20.0%	
Unsatisfied [NET]	4	1	3	-	-	-	-	1	3	-	-	3	1	-	-	-	-	
=====	4.4%	2.0%	7.3%					5.9%	9.1%			4.7%	11.1%					
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	1	-	-	-	-	
	2.2%		4.9%					5.9%	3.0%			1.6%	11.1%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	2.2%	2.0%	2.4%						6.1%			3.1%						



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	32	18	14	-	2	1	2	7	13	7	3	22	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	26	15	11	-	2	1	2	5	10	6	3	17	5	5	-	1	1	
=====	81.2%	83%	78.6%		100%	100%	100%	71.4%	76.9%	86%	100.0%	77.3%	100.0%	100%		100.0%	50.0%	
Very Satisfied	15	9	6	-	2	1	1	3	6	2	1	7	3	5	-	-	1	
	46.9%	50%	42.9%		100%	100%	50.0%	42.9%	46.2%	29%	33.3%	31.8%	60.0%	100%			50.0%	
Somewhat Satisfied	11	6	5	-	-	-	1	2	4	4	2	10	2	-	-	1	-	
	34.4%	33%	35.7%				50.0%	28.6%	30.8%	57%	66.7%	45.5%	40.0%			100.0%		
Neutral	5	3	2	-	-	-	-	2	2	1	-	4	-	-	-	-	1	
	15.6%	17%	14.3%					28.6%	15.4%	14%		18.2%					50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.1%		7.1%						7.7%			4.5%						
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	3.1%		7.1%						7.7%			4.5%						



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	31	27	-	4	6	5	10	20	13	9	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	46	24	22	-	2	5	4	6	16	13	7	34	2	2	-	-	3	
=====	79.3%	77%	81.5%		50.0%	83.3%	80.0%	60.0%	80.0%	100%	77.8%	81.0%	50.0%	100%			100%	
Very Satisfied	26	13	13	-	-	3	4	3	9	7	5	20	1	1	-	-	1	
	44.8%	42%	48.1%			50.0%	80.0%	30.0%	45.0%	54%	55.6%	47.6%	25.0%	50.0%			33.3%	
Somewhat Satisfied	20	11	9	-	2	2	-	3	7	6	2	14	1	1	-	-	2	
	34.5%	35%	33.3%		50.0%	33.3%		30.0%	35.0%	46%	22.2%	33.3%	25.0%	50.0%			66.7%	
Neutral	9	6	3	-	2	1	1	3	2	-	2	6	1	-	-	-	-	
	15.5%	19%	11.1%		50.0%	16.7%	20.0%	30.0%	10.0%		22.2%	14.3%	25.0%					
Unsatisfied [NET]	3	1	2	-	-	-	-	1	2	-	-	2	1	-	-	-	-	
=====	5.2%	3.2%	7.4%					10.0%	10.0%			4.8%	25.0%					
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	1	-	-	-	-	
	3.4%		7.4%					10.0%	5.0%			2.4%	25.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.7%	3.2%							5.0%			2.4%						



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	20	14	5	-	1	-	1	3	7	6	6	9	2	1	-	-	2
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	17	11	5	-	1	-	1	3	6	5	4	8	2	1	-	-	2
=====	85.0%	79%	100.0%		100%		100%	100%	85.7%	83%	66.7%	88.9%	100.0%	100%			100%
Very Satisfied	5	2	2	-	1	-	1	1	2	-	2	2	-	-	-	-	1
	25.0%	14%	40.0%		100%		100%	33.3%	28.6%		33.3%	22.2%					50.0%
Somewhat Satisfied	12	9	3	-	-	-	-	2	4	5	2	6	2	1	-	-	1
	60.0%	64%	60.0%					66.7%	57.1%	83%	33.3%	66.7%	100.0%	100%			50.0%
Neutral	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-
	10.0%	14%								17%	33.3%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
=====	5.0%	7.1%							14.3%			11.1%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	5.0%	7.1%							14.3%			11.1%					



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY													
Total	11	8	2	-	1	-	-	2	5	3	4	4	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	7	2	-	1	-	-	2	4	3	4	3	1	1	-	-	1
=====	90.9%	88%	100.0%	-	100%	-	-	100%	80.0%	100%	100.0%	75.0%	100.0%	100%	-	-	100%
Very Satisfied	3	2	-	-	1	-	-	-	2	-	2	1	-	-	-	-	-
	27.3%	25%	-	-	100%	-	-	-	40.0%	-	50.0%	25.0%	-	-	-	-	-
Somewhat Satisfied	7	5	2	-	-	-	-	2	2	3	2	2	1	1	-	-	1
	63.6%	62%	100.0%	-	-	-	-	100%	40.0%	100%	50.0%	50.0%	100.0%	100%	-	-	100%
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
=====	9.1%	12%	-	-	-	-	-	-	20.0%	-	-	25.0%	-	-	-	-	-
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	9.1%	12%	-	-	-	-	-	-	20.0%	-	-	25.0%	-	-	-	-	-



Q15_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	1	2	2	-	5	1	-	-	-	1	
=====	77.8%	67%	100.0%				100%	100%	100%	67%		100%	100.0%				100%	
Very Satisfied	2	-	2	-	-	-	1	1	-	-	-	1	-	-	-	-	1	
	22.2%		66.7%				100%	100%				20.0%					100%	
Somewhat Satisfied	5	4	1	-	-	-	-	-	2	2	-	4	1	-	-	-	-	
	55.6%	67%	33.3%						100%	67%		80.0%	100.0%					
Neutral	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	22.2%	33%								33%	100.0%							



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1141	553	540	8	21	226	267	208	225	169	175	691	108	125	15	20	142
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	884	433	418	5	17	181	223	144	174	131	127	557	83	95	11	11	94
=====	77.5%	78%	77.4%	62.5%	81.0%	80.1%	83.5%	69.2%	77.3%	78%	72.6%	80.6%	76.9%	76.0%	73.3%	55.0%	66.2%
Very Satisfied	485	247	220	4	9	123	118	72	97	60	73	316	47	51	9	6	42
	54.9%	57%	52.6%	80.0%	52.9%	68.0%	52.9%	50.0%	55.7%	46%	57.5%	56.7%	56.6%	53.7%	81.8%	54.5%	44.7%
Somewhat Satisfied	399	186	198	1	8	58	105	72	77	71	54	241	36	44	2	5	52
	45.1%	43%	47.4%	20.0%	47.1%	32.0%	47.1%	50.0%	44.3%	54%	42.5%	43.3%	43.4%	46.3%	18.2%	45.5%	55.3%
Neutral	190	90	89	1	4	29	34	46	38	31	28	106	19	28	4	5	32
	16.7%	16%	16.5%	12.5%	19.0%	12.8%	12.7%	22.1%	16.9%	18%	16.0%	15.3%	17.6%	22.4%	26.7%	25.0%	22.5%
Unsatisfied [NET]	67	30	33	2	-	16	10	18	13	7	20	28	6	2	-	4	16
=====	5.9%	5.4%	6.1%	25.0%		7.1%	3.7%	8.7%	5.8%	4.1%	11.4%	4.1%	5.6%	1.6%		20.0%	11.3%
Somewhat Unsatisfied	43	18	23	1	-	10	9	10	6	6	12	19	3	2	-	4	9
	64.2%	60%	69.7%	50.0%		62.5%	90.0%	55.6%	46.2%	86%	60.0%	67.9%	50.0%	100%		100.0%	56.2%
Very Unsatisfied	24	12	10	1	-	6	1	8	7	1	8	9	3	-	-	-	7
	35.8%	40%	30.3%	50.0%		37.5%	10.0%	44.4%	53.8%	14%	40.0%	32.1%	50.0%				43.8%



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1141	196	140	117	246	98	95	139	65	1	20	193	193	199	184	368	55	148	150	242	534
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	884	161	106	94	187	75	73	108	48	1	16	156	149	163	135	278	39	115	109	189	424
=====	77.5%	82.1%	75.7%	80.3%	76.0%	76.5%	76.8%	77.7%	73.8%	100%	80.0%	80.8%	77.2%	81.9%	73.4%	75.5%	70.9%	77.7%	72.7%	78.1%	79.4%
Very Satisfied	485	88	55	50	99	45	36	63	27	1	11	92	86	78	79	147	20	66	61	97	236
	54.9%	54.7%	51.9%	53.2%	52.9%	60.0%	49.3%	58.3%	56.2%	100%	68.8%	59.0%	57.7%	47.9%	58.5%	52.9%	51.3%	57.4%	56.0%	51.3%	55.7%
Somewhat Satisfied	399	73	51	44	88	30	37	45	21	-	5	64	63	85	56	131	19	49	48	92	188
	45.1%	45.3%	48.1%	46.8%	47.1%	40.0%	50.7%	41.7%	43.8%	-	31.2%	41.0%	42.3%	52.1%	41.5%	47.1%	48.7%	42.6%	44.0%	48.7%	44.3%
Neutral	190	30	23	17	41	18	16	27	16	-	1	24	34	25	38	68	12	20	30	41	84
	16.7%	15.3%	16.4%	14.5%	16.7%	18.4%	16.8%	19.4%	24.6%	-	5.0%	12.4%	17.6%	12.6%	20.7%	18.5%	21.8%	13.5%	20.0%	16.9%	15.7%
Unsatisfied [NET]	67	5	11	6	18	5	6	4	1	-	3	13	10	11	11	22	4	13	11	12	26
=====	5.9%	2.6%	7.9%	5.1%	7.3%	5.1%	6.3%	2.9%	1.5%	-	15.0%	6.7%	5.2%	5.5%	6.0%	6.0%	7.3%	8.8%	7.3%	5.0%	4.9%
Somewhat Unsatisfied	43	4	4	5	14	2	5	1	1	-	3	11	8	8	5	11	3	9	5	7	19
	64.2%	80.0%	36.4%	83.3%	77.8%	40.0%	83.3%	25.0%	100%	-	100%	84.6%	80.0%	72.7%	45.5%	50.0%	75.0%	69.2%	45.5%	58.3%	73.1%
Very Unsatisfied	24	1	7	1	4	3	1	3	-	-	-	2	2	3	6	11	1	4	6	5	7
	35.8%	20.0%	63.6%	16.7%	22.2%	60.0%	16.7%	75.0%	-	-	-	15.4%	20.0%	27.3%	54.5%	50.0%	25.0%	30.8%	54.5%	41.7%	26.9%



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1141	87	982	1090	51	600	572	28	131	300	68	213	19	90	32	58	20	11	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	884	68	765	858	26	452	441	11	111	232	53	167	12	72	26	46	17	10	7
=====	77.5%	78.2%	77.9%	78.7%	51.0%	75.3%	77.1%	39.3%	84.7%	77.3%	77.9%	78.4%	63.2%	80.0%	81.2%	79.3%	85.0%	91%	77.8%
Very Satisfied	485	31	430	473	12	249	243	6	57	133	30	98	5	41	15	26	5	3	2
	54.9%	45.6%	56.2%	55.1%	46.2%	55.1%	55.1%	54.5%	51.4%	57.3%	56.6%	58.7%	41.7%	56.9%	57.7%	56.5%	29.4%	30%	28.6%
Somewhat Satisfied	399	37	335	385	14	203	198	5	54	99	23	69	7	31	11	20	12	7	5
	45.1%	54.4%	43.8%	44.9%	53.8%	44.9%	44.9%	45.5%	48.6%	42.7%	43.4%	41.3%	58.3%	43.1%	42.3%	43.5%	70.6%	70%	71.4%
Neutral	190	9	165	175	15	99	92	7	18	57	13	37	7	14	5	9	2	-	2
	16.7%	10.3%	16.8%	16.1%	29.4%	16.5%	16.1%	25.0%	13.7%	19.0%	19.1%	17.4%	36.8%	15.6%	15.6%	15.5%	10.0%	-	22.2%
Unsatisfied [NET]	67	10	52	57	10	49	39	10	2	11	2	9	-	4	1	3	1	1	-
=====	5.9%	11.5%	5.3%	5.2%	19.6%	8.2%	6.8%	35.7%	1.5%	3.7%	2.9%	4.2%	4.4%	3.1%	5.2%	5.0%	9.1%	-	-
Somewhat Unsatisfied	43	6	35	37	6	30	24	6	1	9	2	7	-	2	-	2	1	1	-
	64.2%	60.0%	67.3%	64.9%	60.0%	61.2%	61.5%	60.0%	50.0%	81.8%	100%	77.8%	50.0%	-	66.7%	100.0%	100%	-	-
Very Unsatisfied	24	4	17	20	4	19	15	4	1	2	-	2	-	2	1	1	-	-	-
	35.8%	40.0%	32.7%	35.1%	40.0%	38.8%	38.5%	40.0%	50.0%	18.2%	-	22.2%	50.0%	100.0%	33.3%	-	-	-	-



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	90	49	41	-	6	7	7	17	33	20	12	64	9	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	72	39	33	-	4	6	6	11	26	19	10	51	7	7	-	1	4	
=====	80.0%	80%	80.5%		66.7%	85.7%	85.7%	64.7%	78.8%	95%	83.3%	79.7%	77.8%	100%		100.0%	80.0%	
Very Satisfied	41	22	19	-	2	4	5	6	15	9	6	27	4	6	-	-	2	
	56.9%	56%	57.6%		50.0%	66.7%	83.3%	54.5%	57.7%	47%	60.0%	52.9%	57.1%	85.7%			50.0%	
Somewhat Satisfied	31	17	14	-	2	2	1	5	11	10	4	24	3	1	-	1	2	
	43.1%	44%	42.4%		50.0%	33.3%	16.7%	45.5%	42.3%	53%	40.0%	47.1%	42.9%	14.3%		100.0%	50.0%	
Neutral	14	9	5	-	2	1	1	5	4	1	2	10	1	-	-	-	1	
	15.6%	18%	12.2%		33.3%	14.3%	14.3%	29.4%	12.1%	5.0%	16.7%	15.6%	11.1%				20.0%	
Unsatisfied [NET]	4	1	3	-	-	-	-	1	3	-	-	3	1	-	-	-	-	
=====	4.4%	2.0%	7.3%					5.9%	9.1%			4.7%	11.1%					
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	1	-	-	-	-	
	50.0%		66.7%					100%	33.3%			33.3%	100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	50.0%	100%	33.3%						66.7%			66.7%						



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	32	18	14	-	2	1	2	7	13	7	3	22	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	26	15	11	-	2	1	2	5	10	6	3	17	5	5	-	1	1	
=====	81.2%	83%	78.6%		100%	100%	100%	71.4%	76.9%	86%	100.0%	77.3%	100.0%	100%		100.0%	50.0%	
Very Satisfied	15	9	6	-	2	1	1	3	6	2	1	7	3	5	-	-	1	
	57.7%	60%	54.5%		100%	100%	50.0%	60.0%	60.0%	33%	33.3%	41.2%	60.0%	100%			100%	
Somewhat Satisfied	11	6	5	-	-	-	1	2	4	4	2	10	2	-	-	1	-	
	42.3%	40%	45.5%				50.0%	40.0%	40.0%	67%	66.7%	58.8%	40.0%			100.0%		
Neutral	5	3	2	-	-	-	-	2	2	1	-	4	-	-	-	-	1	
	15.6%	17%	14.3%					28.6%	15.4%	14%		18.2%					50.0%	
Unsatisfied [NET]	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
=====	3.1%		7.1%						7.7%			4.5%						
Very Unsatisfied	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	100%		100.0%						100%			100%						



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	58	31	27	-	4	6	5	10	20	13	9	42	4	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	46	24	22	-	2	5	4	6	16	13	7	34	2	2	-	-	3	
=====	79.3%	77%	81.5%		50.0%	83.3%	80.0%	60.0%	80.0%	100%	77.8%	81.0%	50.0%	100%			100%	
Very Satisfied	26	13	13	-	-	3	4	3	9	7	5	20	1	1	-	-	1	
	56.5%	54%	59.1%			60.0%	100%	50.0%	56.2%	54%	71.4%	58.8%	50.0%	50.0%			33.3%	
Somewhat Satisfied	20	11	9	-	2	2	-	3	7	6	2	14	1	1	-	-	2	
	43.5%	46%	40.9%		100%	40.0%		50.0%	43.8%	46%	28.6%	41.2%	50.0%	50.0%			66.7%	
Neutral	9	6	3	-	2	1	1	3	2	-	2	6	1	-	-	-	-	
	15.5%	19%	11.1%		50.0%	16.7%	20.0%	30.0%	10.0%		22.2%	14.3%	25.0%					
Unsatisfied [NET]	3	1	2	-	-	-	-	1	2	-	-	2	1	-	-	-	-	
=====	5.2%	3.2%	7.4%					10.0%	10.0%			4.8%	25.0%					
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	1	-	-	1	1	-	-	-	-	
	66.7%		100.0%					100%	50.0%			50.0%	100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	33.3%	100%							50.0%			50.0%						



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	20	14	5	-	1	-	1	3	7	6	6	9	2	1	-	-	2
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	17	11	5	-	1	-	1	3	6	5	4	8	2	1	-	-	2
=====	85.0%	79%	100.0%		100%		100%	100%	85.7%	83%	66.7%	88.9%	100.0%	100%			100%
Very Satisfied	5	2	2	-	1	-	1	1	2	-	2	2	-	-	-	-	1
	29.4%	18%	40.0%		100%		100%	33.3%	33.3%		50.0%	25.0%					50.0%
Somewhat Satisfied	12	9	3	-	-	-	-	2	4	5	2	6	2	1	-	-	1
	70.6%	82%	60.0%					66.7%	66.7%	100%	50.0%	75.0%	100.0%	100%			50.0%
Neutral	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-
	10.0%	14%								17%	33.3%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
=====	5.0%	7.1%							14.3%			11.1%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	100%	100%							100%			100%					



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	11	8	2	-	1	-	-	2	5	3	4	4	1	1	-	-	1
	100%	100%	100.0%	-	100%	-	-	100%	100%	100%	100.0%	100%	100.0%	100%	-	-	100%
Satisfied [NET]	10	7	2	-	1	-	-	2	4	3	4	3	1	1	-	-	1
=====	90.9%	88%	100.0%	-	100%	-	-	100%	80.0%	100%	100.0%	75.0%	100.0%	100%	-	-	100%
Very Satisfied	3	2	-	-	1	-	-	-	2	-	2	1	-	-	-	-	-
	30.0%	29%	-	-	100%	-	-	-	50.0%	-	50.0%	33.3%	-	-	-	-	-
Somewhat Satisfied	7	5	2	-	-	-	-	2	2	3	2	2	1	1	-	-	1
	70.0%	71%	100.0%	-	-	-	-	100%	50.0%	100%	50.0%	66.7%	100.0%	100%	-	-	100%
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
=====	9.1%	12%	-	-	-	-	-	-	20.0%	-	-	25.0%	-	-	-	-	-
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	100%	100%	-	-	-	-	-	-	100%	-	-	100%	-	-	-	-	-



Q15_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Cleanliness and safety of food in restaurants
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	7	4	3	-	-	-	1	1	2	2	-	5	1	-	-	-	1	
=====	77.8%	67%	100.0%				100%	100%	100%	67%		100%	100.0%				100%	
Very Satisfied	2	-	2	-	-	-	1	1	-	-	-	1	-	-	-	-	1	
	28.6%		66.7%				100%	100%				20.0%					100%	
Somewhat Satisfied	5	4	1	-	-	-	-	-	2	2	-	4	1	-	-	-	-	
	71.4%	100%	33.3%						100%	100%		80.0%	100.0%					
Neutral	2	2	-	-	-	-	-	-	-	1	2	-	-	-	-	-	-	
	22.2%	33%								33%	100.0%							



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1104	528	527	7	21	215	238	200	230	173	171	662	106	121	12	18	136
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	892	424	433	5	12	165	189	162	199	145	145	546	83	95	10	9	96
=====	80.8%	80%	82.2%	71.4%	57.1%	76.7%	79.4%	81.0%	86.5%	84%	84.8%	82.5%	78.3%	78.5%	83.3%	50.0%	70.6%
Very Satisfied	593	279	296	5	9	103	118	110	133	111	96	384	55	55	4	4	48
	53.7%	53%	56.2%	71.4%	42.9%	47.9%	49.6%	55.0%	57.8%	64%	56.1%	58.0%	51.9%	45.5%	33.3%	22.2%	35.3%
Somewhat Satisfied	299	145	137	-	3	62	71	52	66	34	49	162	28	40	6	5	48
	27.1%	27%	26.0%		14.3%	28.8%	29.8%	26.0%	28.7%	20%	28.7%	24.5%	26.4%	33.1%	50.0%	27.8%	35.3%
Neutral	108	50	51	1	8	26	22	20	14	14	13	61	12	11	2	2	21
	9.8%	9.5%	9.7%	14.3%	38.1%	12.1%	9.2%	10.0%	6.1%	8.1%	7.6%	9.2%	11.3%	9.1%	16.7%	11.1%	15.4%
Unsatisfied [NET]	104	54	43	1	1	24	27	18	17	14	13	55	11	15	-	7	19
=====	9.4%	10%	8.2%	14.3%	4.8%	11.2%	11.3%	9.0%	7.4%	8.1%	7.6%	8.3%	10.4%	12.4%		38.9%	14.0%
Somewhat Unsatisfied	67	31	32	-	1	17	17	9	11	12	8	37	8	12	-	2	9
	6.1%	5.9%	6.1%		4.8%	7.9%	7.1%	4.5%	4.8%	6.9%	4.7%	5.6%	7.5%	9.9%		11.1%	6.6%
Very Unsatisfied	37	23	11	1	-	7	10	9	6	2	5	18	3	3	-	5	10
	3.4%	4.4%	2.1%	14.3%		3.3%	4.2%	4.5%	2.6%	1.2%	2.9%	2.7%	2.8%	2.5%		27.8%	7.4%



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1104 100%	171 100%	133 100%	112 100%	244 100%	112 100%	84 100%	145 100%	59 100%	1 100%	20 100%	193 100%	175 100%	180 100%	176 100%	377 100%	54 100.0%	147 100.0%	137 100.0%	249 100.0%	506 100.0%
Satisfied [NET] =====	892 80.8%	137 80.1%	97 72.9%	90 80.4%	199 81.6%	94 83.9%	68 81.0%	127 87.6%	46 78.0%	1 100%	18 90.0%	150 77.7%	128 73.1%	151 83.9%	147 83.5%	313 83.0%	41 75.9%	113 76.9%	105 76.6%	202 81.1%	422 83.4%
Very Satisfied	593 53.7%	88 51.5%	56 42.1%	63 56.2%	124 50.8%	69 61.6%	45 53.6%	95 65.5%	30 50.8%	1 100%	12 60.0%	94 48.7%	77 44.0%	103 57.2%	96 54.5%	221 58.6%	25 46.3%	69 46.9%	72 52.6%	127 51.0%	295 58.3%
Somewhat Satisfied	299 27.1%	49 28.7%	41 30.8%	27 24.1%	75 30.7%	25 22.3%	23 27.4%	32 22.1%	16 27.1%	- 30.0%	6 29.0%	56 29.1%	51 26.7%	48 29.0%	51 24.4%	92 24.4%	16 29.6%	44 29.9%	33 24.1%	75 30.1%	127 25.1%
Neutral	108 9.8%	19 11.1%	20 15.0%	15 13.4%	17 7.0%	4 3.6%	9 10.7%	11 7.6%	8 13.6%	- 5.0%	1 13.0%	25 14.9%	26 7.2%	13 8.0%	14 8.0%	30 8.0%	7 13.0%	20 13.6%	17 12.4%	24 9.6%	40 7.9%
Unsatisfied [NET] =====	104 9.4%	15 8.8%	16 12.0%	7 6.2%	28 11.5%	14 12.5%	7 8.3%	7 4.8%	5 8.5%	- 5.0%	1 9.3%	18 12.0%	21 8.9%	16 8.5%	15 9.0%	34 9.0%	6 11.1%	14 9.5%	15 10.9%	23 9.2%	44 8.7%
Somewhat Unsatisfied	67 6.1%	8 4.7%	9 6.8%	5 4.5%	18 7.4%	9 8.0%	5 6.0%	7 4.8%	4 6.8%	- 5.0%	1 7.8%	15 7.4%	13 6.1%	11 2.3%	4 6.4%	24 6.4%	4 7.4%	10 6.8%	10 7.3%	15 6.0%	26 5.1%
Very Unsatisfied	37 3.4%	7 4.1%	7 5.3%	2 1.8%	10 4.1%	5 4.5%	2 2.4%	- 1.7%	1 1.7%	- 1.6%	- 4.6%	3 2.8%	8 2.8%	5 6.2%	11 2.7%	10 2.7%	2 3.7%	4 2.7%	5 3.6%	8 3.2%	18 3.6%



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1104	91	948	1047	57	578	544	34	134	285	61	205	19	88	31	57	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	892	67	781	851	41	457	433	24	114	228	50	165	13	74	25	49	19	10	9
=====	80.8%	73.6%	82.4%	81.3%	71.9%	79.1%	79.6%	70.6%	85.1%	80.0%	82.0%	80.5%	68.4%	84.1%	80.6%	86.0%	100.0%	100%	100%
Very Satisfied	593	43	527	561	32	312	295	17	65	144	26	107	11	58	22	36	14	8	6
	53.7%	47.3%	55.6%	53.6%	56.1%	54.0%	54.2%	50.0%	48.5%	50.5%	42.6%	52.2%	57.9%	65.9%	71.0%	63.2%	73.7%	80%	66.7%
Somewhat Satisfied	299	24	254	290	9	145	138	7	49	84	24	58	2	16	3	13	5	2	3
	27.1%	26.4%	26.8%	27.7%	15.8%	25.1%	25.4%	20.6%	36.6%	29.5%	39.3%	28.3%	10.5%	18.2%	9.7%	22.8%	26.3%	20%	33.3%
Neutral	108	8	89	100	8	61	57	4	14	27	4	19	4	6	2	4	-	-	-
	9.8%	8.8%	9.4%	9.6%	14.0%	10.6%	10.5%	11.8%	10.4%	9.5%	6.6%	9.3%	21.1%	6.8%	6.5%	7.0%			
Unsatisfied [NET]	104	16	78	96	8	60	54	6	6	30	7	21	2	8	4	4	-	-	-
=====	9.4%	17.6%	8.2%	9.2%	14.0%	10.4%	9.9%	17.6%	4.5%	10.5%	11.5%	10.2%	10.5%	9.1%	12.9%	7.0%			
Somewhat Unsatisfied	67	12	51	62	5	34	31	3	5	22	6	14	2	6	3	3	-	-	-
	6.1%	13.2%	5.4%	5.9%	8.8%	5.9%	5.7%	8.8%	3.7%	7.7%	9.8%	6.8%	10.5%	6.8%	9.7%	5.3%			
Very Unsatisfied	37	4	27	34	3	26	23	3	1	8	1	7	-	2	1	1	-	-	-
	3.4%	4.4%	2.8%	3.2%	5.3%	4.5%	4.2%	8.8%	0.7%	2.8%	1.6%	3.4%		2.3%	3.2%	1.8%			



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	88	46	42	-	6	8	6	17	32	19	12	62	10	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	74	39	35	-	4	7	6	15	26	16	11	50	9	6	-	1	5	
=====	84.1%	85%	83.3%		66.7%	87.5%	100%	88.2%	81.2%	84%	91.7%	80.6%	90.0%	100%		100.0%	100%	
Very Satisfied	58	30	28	-	3	5	5	11	21	13	9	38	9	5	-	1	4	
	65.9%	65%	66.7%		50.0%	62.5%	83.3%	64.7%	65.6%	68%	75.0%	61.3%	90.0%	83.3%		100.0%	80.0%	
Somewhat Satisfied	16	9	7	-	1	2	1	4	5	3	2	12	-	1	-	-	1	
	18.2%	20%	16.7%		16.7%	25.0%	16.7%	23.5%	15.6%	16%	16.7%	19.4%		16.7%			20.0%	
Neutral	6	2	4	-	2	1	-	-	3	-	1	5	-	-	-	-	-	
	6.8%	4.3%	9.5%		33.3%	12.5%			9.4%		8.3%	8.1%						
Unsatisfied [NET]	8	5	3	-	-	-	-	2	3	3	-	7	1	-	-	-	-	
=====	9.1%	11%	7.1%					11.8%	9.4%	16%		11.3%	10.0%					
Somewhat Unsatisfied	6	4	2	-	-	-	-	1	2	3	-	5	1	-	-	-	-	
	6.8%	8.7%	4.8%					5.9%	6.2%	16%		8.1%	10.0%					
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	2.3%	2.2%	2.4%					5.9%	3.1%			3.2%						



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	2	1	2	6	13	7	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	15	10	-	2	1	2	5	9	6	3	16	5	4	-	1	2	
=====	80.6%	88%	71.4%		100%	100%	100%	83.3%	69.2%	86%	100.0%	72.7%	100.0%	100%		100.0%	100%	
Very Satisfied	22	13	9	-	2	1	1	4	8	6	3	15	5	3	-	1	1	
	71.0%	76%	64.3%		100%	100%	50.0%	66.7%	61.5%	86%	100.0%	68.2%	100.0%	75.0%		100.0%	50.0%	
Somewhat Satisfied	3	2	1	-	-	-	1	1	1	-	-	1	-	1	-	-	1	
	9.7%	12%	7.1%				50.0%	16.7%	7.7%			4.5%		25.0%			50.0%	
Neutral	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	6.5%		14.3%						15.4%			9.1%						
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	4	-	-	-	-	-	
=====	12.9%	12%	14.3%					16.7%	15.4%	14%		18.2%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	9.7%	12%	7.1%						15.4%	14%		13.6%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	3.2%		7.1%					16.7%				4.5%						



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	57	29	28	-	4	7	4	11	19	12	9	40	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	49	24	25	-	2	6	4	10	17	10	8	34	4	2	-	-	3	
=====	86.0%	83%	89.3%		50.0%	85.7%	100%	90.9%	89.5%	83%	88.9%	85.0%	80.0%	100%			100%	
Very Satisfied	36	17	19	-	1	4	4	7	13	7	6	23	4	2	-	-	3	
	63.2%	59%	67.9%		25.0%	57.1%	100%	63.6%	68.4%	58%	66.7%	57.5%	80.0%	100%			100%	
Somewhat Satisfied	13	7	6	-	1	2	-	3	4	3	2	11	-	-	-	-	-	
	22.8%	24%	21.4%		25.0%	28.6%		27.3%	21.1%	25%	22.2%	27.5%						
Neutral	4	2	2	-	2	1	-	-	1	-	1	3	-	-	-	-	-	
	7.0%	6.9%	7.1%		50.0%	14.3%			5.3%		11.1%	7.5%						
Unsatisfied [NET]	4	3	1	-	-	-	-	1	1	2	-	3	1	-	-	-	-	
=====	7.0%	10%	3.6%					9.1%	5.3%	17%		7.5%	20.0%					
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	-	2	-	2	1	-	-	-	-	
	5.3%	6.9%	3.6%					9.1%		17%		5.0%	20.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.8%	3.4%							5.3%			2.5%						



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	19	14	4	-	1	1	1	1	7	6	6	9	2	1	-	-	1
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	19	14	4	-	1	1	1	1	7	6	6	9	2	1	-	-	1
=====	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Very Satisfied	14	9	4	-	1	1	1	1	5	4	3	8	1	1	-	-	1
	73.7%	64%	100.0%		100%	100%	100%	100%	71.4%	67%	50.0%	88.9%	50.0%	100%			100%
Somewhat Satisfied	5	5	-	-	-	-	-	-	2	2	3	1	1	-	-	-	-
	26.3%	36%							28.6%	33%	50.0%	11.1%	50.0%				



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10	8	1	-	1	1	-	-	5	3	4	4	1	1	-	-	-
	100%	100%	100.0%		100%	100%			100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	10	8	1	-	1	1	-	-	5	3	4	4	1	1	-	-	-
=====	100%	100%	100.0%		100%	100%			100%	100%	100.0%	100%	100.0%	100%			
Very Satisfied	8	6	1	-	1	1	-	-	4	2	3	4	-	1	-	-	-
	80.0%	75%	100.0%		100%	100%			80.0%	67%	75.0%	100%		100%			
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	1	1	-	1	-	-	-	-
	20.0%	25%							20.0%	33%	25.0%		100.0%				



Q16_A. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
=====	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Very Satisfied	6	3	3	-	-	-	1	1	1	2	-	4	1	-	-	-	1	
	66.7%	50%	100.0%				100%	100%	50.0%	67%		80.0%	100.0%				100%	
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	1	2	1	-	-	-	-	-	
	33.3%	50%							50.0%	33%	100.0%	20.0%						



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1104	528	527	7	21	215	238	200	230	173	171	662	106	121	12	18	136	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	892	424	433	5	12	165	189	162	199	145	145	546	83	95	10	9	96	
=====	80.8%	80%	82.2%	71.4%	57.1%	76.7%	79.4%	81.0%	86.5%	84%	84.8%	82.5%	78.3%	78.5%	83.3%	50.0%	70.6%	
Very Satisfied	593	279	296	5	9	103	118	110	133	111	96	384	55	55	4	4	48	
	66.5%	66%	68.4%	100.0%	75.0%	62.4%	62.4%	67.9%	66.8%	77%	66.2%	70.3%	66.3%	57.9%	40.0%	44.4%	50.0%	
Somewhat Satisfied	299	145	137	-	3	62	71	52	66	34	49	162	28	40	6	5	48	
	33.5%	34%	31.6%		25.0%	37.6%	37.6%	32.1%	33.2%	23%	33.8%	29.7%	33.7%	42.1%	60.0%	55.6%	50.0%	
Neutral	108	50	51	1	8	26	22	20	14	14	13	61	12	11	2	2	21	
	9.8%	9.5%	9.7%	14.3%	38.1%	12.1%	9.2%	10.0%	6.1%	8.1%	7.6%	9.2%	11.3%	9.1%	16.7%	11.1%	15.4%	
Unsatisfied [NET]	104	54	43	1	1	24	27	18	17	14	13	55	11	15	-	7	19	
=====	9.4%	10%	8.2%	14.3%	4.8%	11.2%	11.3%	9.0%	7.4%	8.1%	7.6%	8.3%	10.4%	12.4%		38.9%	14.0%	
Somewhat Unsatisfied	67	31	32	-	1	17	17	9	11	12	8	37	8	12	-	2	9	
	64.4%	57%	74.4%		100%	70.8%	63.0%	50.0%	64.7%	86%	61.5%	67.3%	72.7%	80.0%		28.6%	47.4%	
Very Unsatisfied	37	23	11	1	-	7	10	9	6	2	5	18	3	3	-	5	10	
	35.6%	43%	25.6%	100.0%		29.2%	37.0%	50.0%	35.3%	14%	38.5%	32.7%	27.3%	20.0%		71.4%	52.6%	



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1104	171	133	112	244	112	84	145	59	1	20	193	175	180	176	377	54	147	137	249	506
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	892	137	97	90	199	94	68	127	46	1	18	150	128	151	147	313	41	113	105	202	422
=====	80.8%	80.1%	72.9%	80.4%	81.6%	83.9%	81.0%	87.6%	78.0%	100%	90.0%	77.7%	73.1%	83.9%	83.5%	83.0%	75.9%	76.9%	76.6%	81.1%	83.4%
Very Satisfied	593	88	56	63	124	69	45	95	30	1	12	94	77	103	96	221	25	69	72	127	295
	66.5%	64.2%	57.7%	70.0%	62.3%	73.4%	66.2%	74.8%	65.2%	100%	66.7%	62.7%	60.2%	68.2%	65.3%	70.6%	61.0%	61.1%	68.6%	62.9%	69.9%
Somewhat Satisfied	299	49	41	27	75	25	23	32	16	-	6	56	51	48	51	92	16	44	33	75	127
	33.5%	35.8%	42.3%	30.0%	37.7%	26.6%	33.8%	25.2%	34.8%	-	33.3%	37.3%	39.8%	31.8%	34.7%	29.4%	39.0%	38.9%	31.4%	37.1%	30.1%
Neutral	108	19	20	15	17	4	9	11	8	-	1	25	26	13	14	30	7	20	17	24	40
	9.8%	11.1%	15.0%	13.4%	7.0%	3.6%	10.7%	7.6%	13.6%	-	5.0%	13.0%	14.9%	7.2%	8.0%	8.0%	13.0%	13.6%	12.4%	9.6%	7.9%
Unsatisfied [NET]	104	15	16	7	28	14	7	7	5	-	1	18	21	16	15	34	6	14	15	23	44
=====	9.4%	8.8%	12.0%	6.2%	11.5%	12.5%	8.3%	4.8%	8.5%	-	5.0%	9.3%	12.0%	8.9%	8.5%	9.0%	11.1%	9.5%	10.9%	9.2%	8.7%
Somewhat Unsatisfied	67	8	9	5	18	9	5	7	4	-	1	15	13	11	4	24	4	10	10	15	26
	64.4%	53.3%	56.2%	71.4%	64.3%	64.3%	71.4%	100%	80.0%	-	100%	83.3%	61.9%	68.8%	26.7%	70.6%	66.7%	71.4%	66.7%	65.2%	59.1%
Very Unsatisfied	37	7	7	2	10	5	2	-	1	-	-	3	8	5	11	10	2	4	5	8	18
	35.6%	46.7%	43.8%	28.6%	35.7%	35.7%	28.6%	-	20.0%	-	-	16.7%	38.1%	31.2%	73.3%	29.4%	33.3%	28.6%	33.3%	34.8%	40.9%



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1104	91	948	1047	57	578	544	34	134	285	61	205	19	88	31	57	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	892	67	781	851	41	457	433	24	114	228	50	165	13	74	25	49	19	10	9
=====	80.8%	73.6%	82.4%	81.3%	71.9%	79.1%	79.6%	70.6%	85.1%	80.0%	82.0%	80.5%	68.4%	84.1%	80.6%	86.0%	100.0%	100%	100%
Very Satisfied	593	43	527	561	32	312	295	17	65	144	26	107	11	58	22	36	14	8	6
	66.5%	64.2%	67.5%	65.9%	78.0%	68.3%	68.1%	70.8%	57.0%	63.2%	52.0%	64.8%	84.6%	78.4%	88.0%	73.5%	73.7%	80%	66.7%
Somewhat Satisfied	299	24	254	290	9	145	138	7	49	84	24	58	2	16	3	13	5	2	3
	33.5%	35.8%	32.5%	34.1%	22.0%	31.7%	31.9%	29.2%	43.0%	36.8%	48.0%	35.2%	15.4%	21.6%	12.0%	26.5%	26.3%	20%	33.3%
Neutral	108	8	89	100	8	61	57	4	14	27	4	19	4	6	2	4	-	-	-
	9.8%	8.8%	9.4%	9.6%	14.0%	10.6%	10.5%	11.8%	10.4%	9.5%	6.6%	9.3%	21.1%	6.8%	6.5%	7.0%			
Unsatisfied [NET]	104	16	78	96	8	60	54	6	6	30	7	21	2	8	4	4	-	-	-
=====	9.4%	17.6%	8.2%	9.2%	14.0%	10.4%	9.9%	17.6%	4.5%	10.5%	11.5%	10.2%	10.5%	9.1%	12.9%	7.0%			
Somewhat Unsatisfied	67	12	51	62	5	34	31	3	5	22	6	14	2	6	3	3	-	-	-
	64.4%	75.0%	65.4%	64.6%	62.5%	56.7%	57.4%	50.0%	83.3%	73.3%	85.7%	66.7%	100.0%	75.0%	75.0%	75.0%			
Very Unsatisfied	37	4	27	34	3	26	23	3	1	8	1	7	-	2	1	1	-	-	-
	35.6%	25.0%	34.6%	35.4%	37.5%	43.3%	42.6%	50.0%	16.7%	26.7%	14.3%	33.3%		25.0%	25.0%	25.0%			



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	88	46	42	-	6	8	6	17	32	19	12	62	10	6	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	74	39	35	-	4	7	6	15	26	16	11	50	9	6	-	1	5	
=====	84.1%	85%	83.3%		66.7%	87.5%	100%	88.2%	81.2%	84%	91.7%	80.6%	90.0%	100%		100.0%	100%	
Very Satisfied	58	30	28	-	3	5	5	11	21	13	9	38	9	5	-	1	4	
	78.4%	77%	80.0%		75.0%	71.4%	83.3%	73.3%	80.8%	81%	81.8%	76.0%	100.0%	83.3%		100.0%	80.0%	
Somewhat Satisfied	16	9	7	-	1	2	1	4	5	3	2	12	-	1	-	-	1	
	21.6%	23%	20.0%		25.0%	28.6%	16.7%	26.7%	19.2%	19%	18.2%	24.0%		16.7%			20.0%	
Neutral	6	2	4	-	2	1	-	-	3	-	1	5	-	-	-	-	-	
	6.8%	4.3%	9.5%		33.3%	12.5%			9.4%		8.3%	8.1%						
Unsatisfied [NET]	8	5	3	-	-	-	-	2	3	3	-	7	1	-	-	-	-	
=====	9.1%	11%	7.1%					11.8%	9.4%	16%		11.3%	10.0%					
Somewhat Unsatisfied	6	4	2	-	-	-	-	1	2	3	-	5	1	-	-	-	-	
	75.0%	80%	66.7%					50.0%	66.7%	100%		71.4%	100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	25.0%	20%	33.3%					50.0%	33.3%			28.6%						



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	31	17	14	-	2	1	2	6	13	7	3	22	5	4	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	25	15	10	-	2	1	2	5	9	6	3	16	5	4	-	1	2	
=====	80.6%	88%	71.4%		100%	100%	100%	83.3%	69.2%	86%	100.0%	72.7%	100.0%	100%		100.0%	100%	
Very Satisfied	22	13	9	-	2	1	1	4	8	6	3	15	5	3	-	1	1	
	88.0%	87%	90.0%		100%	100%	50.0%	80.0%	88.9%	100%	100.0%	93.8%	100.0%	75.0%		100.0%	50.0%	
Somewhat Satisfied	3	2	1	-	-	-	1	1	1	-	-	1	-	1	-	-	1	
	12.0%	13%	10.0%				50.0%	20.0%	11.1%			6.2%		25.0%			50.0%	
Neutral	2	-	2	-	-	-	-	-	2	-	-	2	-	-	-	-	-	
	6.5%		14.3%						15.4%			9.1%						
Unsatisfied [NET]	4	2	2	-	-	-	-	1	2	1	-	4	-	-	-	-	-	
=====	12.9%	12%	14.3%					16.7%	15.4%	14%		18.2%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	75.0%	100%	50.0%						100%	100%		75.0%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	25.0%		50.0%					100%				25.0%						



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	57	29	28	-	4	7	4	11	19	12	9	40	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	49	24	25	-	2	6	4	10	17	10	8	34	4	2	-	-	3	
=====	86.0%	83%	89.3%		50.0%	85.7%	100%	90.9%	89.5%	83%	88.9%	85.0%	80.0%	100%			100%	
Very Satisfied	36	17	19	-	1	4	4	7	13	7	6	23	4	2	-	-	3	
	73.5%	71%	76.0%		50.0%	66.7%	100%	70.0%	76.5%	70%	75.0%	67.6%	100.0%	100%			100%	
Somewhat Satisfied	13	7	6	-	1	2	-	3	4	3	2	11	-	-	-	-	-	
	26.5%	29%	24.0%		50.0%	33.3%		30.0%	23.5%	30%	25.0%	32.4%						
Neutral	4	2	2	-	2	1	-	-	1	-	1	3	-	-	-	-	-	
	7.0%	6.9%	7.1%		50.0%	14.3%			5.3%		11.1%	7.5%						
Unsatisfied [NET]	4	3	1	-	-	-	-	1	1	2	-	3	1	-	-	-	-	
=====	7.0%	10%	3.6%					9.1%	5.3%	17%		7.5%	20.0%					
Somewhat Unsatisfied	3	2	1	-	-	-	-	1	-	2	-	2	1	-	-	-	-	
	75.0%	67%	100.0%					100%		100%		66.7%	100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	33%							100%			33.3%						



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	19	14	4	-	1	1	1	1	7	6	6	9	2	1	-	-	1
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	19	14	4	-	1	1	1	1	7	6	6	9	2	1	-	-	1
=====	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Very Satisfied	14	9	4	-	1	1	1	1	5	4	3	8	1	1	-	-	1
	73.7%	64%	100.0%		100%	100%	100%	100%	71.4%	67%	50.0%	88.9%	50.0%	100%			100%
Somewhat Satisfied	5	5	-	-	-	-	-	-	2	2	3	1	1	-	-	-	-
	26.3%	36%							28.6%	33%	50.0%	11.1%	50.0%				



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	8	1	-	1	1	-	-	5	3	4	4	1	1	-	-	-	
	100%	100%	100.0%		100%	100%			100%	100%	100.0%	100%	100.0%	100%				
Satisfied [NET]	10	8	1	-	1	1	-	-	5	3	4	4	1	1	-	-	-	
=====	100%	100%	100.0%		100%	100%			100%	100%	100.0%	100%	100.0%	100%				
Very Satisfied	8	6	1	-	1	1	-	-	4	2	3	4	-	1	-	-	-	
	80.0%	75%	100.0%		100%	100%			80.0%	67%	75.0%	100%		100%				
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	1	1	-	1	-	-	-	-	
	20.0%	25%							20.0%	33%	25.0%		100.0%					



Q16_AA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Residential trash collection services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
=====	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Very Satisfied	6	3	3	-	-	-	1	1	1	2	-	4	1	-	-	-	1	
	66.7%	50%	100.0%				100%	100%	50.0%	67%		80.0%	100.0%				100%	
Somewhat Satisfied	3	3	-	-	-	-	-	-	1	1	2	1	-	-	-	-	-	
	33.3%	50%							50.0%	33%	100.0%	20.0%						



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1031	494	488	7	21	190	213	194	214	173	155	630	94	108	12	18	128
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	749	356	365	5	16	123	152	146	167	130	117	467	68	75	8	10	81
=====	72.6%	72%	74.8%	71.4%	76.2%	64.7%	71.4%	75.3%	78.0%	75%	75.5%	74.1%	72.3%	69.4%	66.7%	55.6%	63.3%
Very Satisfied	495	233	247	5	8	81	96	90	114	99	74	327	42	45	4	4	41
	48.0%	47%	50.6%	71.4%	38.1%	42.6%	45.1%	46.4%	53.3%	57%	47.7%	51.9%	44.7%	41.7%	33.3%	22.2%	32.0%
Somewhat Satisfied	254	123	118	-	8	42	56	56	53	31	43	140	26	30	4	6	40
	24.6%	25%	24.2%		38.1%	22.1%	26.3%	28.9%	24.8%	18%	27.7%	22.2%	27.7%	27.8%	33.3%	33.3%	31.2%
Neutral	129	59	60	2	3	30	28	21	19	23	17	73	10	17	2	2	21
	12.5%	12%	12.3%	28.6%	14.3%	15.8%	13.1%	10.8%	8.9%	13%	11.0%	11.6%	10.6%	15.7%	16.7%	11.1%	16.4%
Unsatisfied [NET]	153	79	63	-	2	37	33	27	28	20	21	90	16	16	2	6	26
=====	14.8%	16%	12.9%		9.5%	19.5%	15.5%	13.9%	13.1%	12%	13.5%	14.3%	17.0%	14.8%	16.7%	33.3%	20.3%
Somewhat Unsatisfied	90	45	41	-	1	20	15	18	17	17	14	51	9	9	1	1	13
	8.7%	9.1%	8.4%		4.8%	10.5%	7.0%	9.3%	7.9%	9.8%	9.0%	8.1%	9.6%	8.3%	8.3%	5.6%	10.2%
Very Unsatisfied	63	34	22	-	1	17	18	9	11	3	7	39	7	7	1	5	13
	6.1%	6.9%	4.5%		4.8%	8.9%	8.5%	4.6%	5.1%	1.7%	4.5%	6.2%	7.4%	6.5%	8.3%	27.8%	10.2%



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1031	154	115	104	230	110	80	143	53	1	19	167	153	166	172	369	51	133	128	228	480
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	749	105	76	68	173	89	59	115	34	1	16	113	93	123	134	283	27	92	93	166	363
=====	72.6%	68.2%	66.1%	65.4%	75.2%	80.9%	73.8%	80.4%	64.2%	100%	84.2%	67.7%	60.8%	74.1%	77.9%	76.7%	52.9%	69.2%	72.7%	72.8%	75.6%
Very Satisfied	495	73	47	47	105	59	36	85	21	1	13	80	56	72	89	196	17	58	51	111	253
	48.0%	47.4%	40.9%	45.2%	45.7%	53.6%	45.0%	59.4%	39.6%	100%	68.4%	47.9%	36.6%	43.4%	51.7%	53.1%	33.3%	43.6%	39.8%	48.7%	52.7%
Somewhat Satisfied	254	32	29	21	68	30	23	30	13	-	3	33	37	51	45	87	10	34	42	55	110
	24.6%	20.8%	25.2%	20.2%	29.6%	27.3%	28.8%	21.0%	24.5%	-	15.8%	19.8%	24.2%	30.7%	26.2%	23.6%	19.6%	25.6%	32.8%	24.1%	22.9%
Neutral	129	22	22	18	22	6	12	12	10	-	1	28	25	20	15	40	15	23	16	28	46
	12.5%	14.3%	19.1%	17.3%	9.6%	5.5%	15.0%	8.4%	18.9%	-	5.3%	16.8%	16.3%	12.0%	8.7%	10.8%	29.4%	17.3%	12.5%	12.3%	9.6%
Unsatisfied [NET]	153	27	17	18	35	15	9	16	9	-	2	26	35	23	23	46	9	18	19	34	71
=====	14.8%	17.5%	14.8%	17.3%	15.2%	13.6%	11.2%	11.2%	17.0%	-	10.5%	15.6%	22.9%	13.9%	13.4%	12.5%	17.6%	13.5%	14.8%	14.9%	14.8%
Somewhat Unsatisfied	90	14	7	14	21	9	6	10	6	-	2	12	21	15	8	34	6	10	9	20	43
	8.7%	9.1%	6.1%	13.5%	9.1%	8.2%	7.5%	7.0%	11.3%	-	10.5%	7.2%	13.7%	9.0%	4.7%	9.2%	11.8%	7.5%	7.0%	8.8%	9.0%
Very Unsatisfied	63	13	10	4	14	6	3	6	3	-	-	14	14	8	15	12	3	8	10	14	28
	6.1%	8.4%	8.7%	3.8%	6.1%	5.5%	3.8%	4.2%	5.7%	-	-	8.4%	9.2%	4.8%	8.7%	3.3%	5.9%	6.0%	7.8%	6.1%	5.8%



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1031	83	887	980	51	541	511	30	129	260	58	185	17	82	28	54	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	749	54	654	718	31	380	365	15	101	194	45	137	12	63	21	42	11	8	3
=====	72.6%	65.1%	73.7%	73.3%	60.8%	70.2%	71.4%	50.0%	78.3%	74.6%	77.6%	74.1%	70.6%	76.8%	75.0%	77.8%	57.9%	80%	33.3%
Very Satisfied	495	34	439	476	19	261	254	7	60	121	25	87	9	43	17	26	10	7	3
	48.0%	41.0%	49.5%	48.6%	37.3%	48.2%	49.7%	23.3%	46.5%	46.5%	43.1%	47.0%	52.9%	52.4%	60.7%	48.1%	52.6%	70%	33.3%
Somewhat Satisfied	254	20	215	242	12	119	111	8	41	73	20	50	3	20	4	16	1	1	-
	24.6%	24.1%	24.2%	24.7%	23.5%	22.0%	21.7%	26.7%	31.8%	28.1%	34.5%	27.0%	17.6%	24.4%	14.3%	29.6%	5.3%	10%	
Neutral	129	15	108	119	10	74	67	7	18	25	5	17	3	6	3	3	6	1	5
	12.5%	18.1%	12.2%	12.1%	19.6%	13.7%	13.1%	23.3%	14.0%	9.6%	8.6%	9.2%	17.6%	7.3%	10.7%	5.6%	31.6%	10%	55.6%
Unsatisfied [NET]	153	14	125	143	10	87	79	8	10	41	8	31	2	13	4	9	2	1	1
=====	14.8%	16.9%	14.1%	14.6%	19.6%	16.1%	15.5%	26.7%	7.8%	15.8%	13.8%	16.8%	11.8%	15.9%	14.3%	16.7%	10.5%	10%	11.1%
Somewhat Unsatisfied	90	10	72	83	7	46	40	6	7	27	7	19	1	9	3	6	1	1	-
	8.7%	12.0%	8.1%	8.5%	13.7%	8.5%	7.8%	20.0%	5.4%	10.4%	12.1%	10.3%	5.9%	11.0%	10.7%	11.1%	5.3%	10%	
Very Unsatisfied	63	4	53	60	3	41	39	2	3	14	1	12	1	4	1	3	1	-	1
	6.1%	4.8%	6.0%	6.1%	5.9%	7.6%	7.6%	6.7%	2.3%	5.4%	1.7%	6.5%	5.9%	4.9%	3.6%	5.6%	5.3%		11.1%



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	82	43	39	-	6	6	6	17	27	20	11	63	8	3	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	63	33	30	-	5	4	6	13	22	13	10	46	7	3	-	1	4	
=====	76.8%	77%	76.9%		83.3%	66.7%	100%	76.5%	81.5%	65%	90.9%	73.0%	87.5%	100%		100.0%	100%	
Very Satisfied	43	21	22	-	2	2	5	9	15	10	9	29	7	2	-	1	2	
	52.4%	49%	56.4%		33.3%	33.3%	83.3%	52.9%	55.6%	50%	81.8%	46.0%	87.5%	66.7%		100.0%	50.0%	
Somewhat Satisfied	20	12	8	-	3	2	1	4	7	3	1	17	-	1	-	-	2	
	24.4%	28%	20.5%		50.0%	33.3%	16.7%	23.5%	25.9%	15%	9.1%	27.0%		33.3%			50.0%	
Neutral	6	2	4	-	1	1	-	-	2	2	-	6	-	-	-	-	-	
	7.3%	4.7%	10.3%		16.7%	16.7%			7.4%	10%		9.5%						
Unsatisfied [NET]	13	8	5	-	-	1	-	4	3	5	1	11	1	-	-	-	-	
=====	15.9%	19%	12.8%			16.7%		23.5%	11.1%	25%	9.1%	17.5%	12.5%					
Somewhat Unsatisfied	9	6	3	-	-	1	-	2	2	4	1	7	1	-	-	-	-	
	11.0%	14%	7.7%			16.7%		11.8%	7.4%	20%	9.1%	11.1%	12.5%					
Very Unsatisfied	4	2	2	-	-	-	-	2	1	1	-	4	-	-	-	-	-	
	4.9%	4.7%	5.1%					11.8%	3.7%	5.0%		6.3%						



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	28	15	13	-	2	1	2	6	10	7	3	22	5	2	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	12	9	-	2	1	2	5	7	4	3	15	5	2	-	1	1	
=====	75.0%	80%	69.2%		100%	100%	100%	83.3%	70.0%	57%	100.0%	68.2%	100.0%	100%		100.0%	100%	
Very Satisfied	17	9	8	-	2	1	1	4	5	4	3	12	5	1	-	1	-	
	60.7%	60%	61.5%		100%	100%	50.0%	66.7%	50.0%	57%	100.0%	54.5%	100.0%	50.0%		100.0%		
Somewhat Satisfied	4	3	1	-	-	-	1	1	2	-	-	3	-	1	-	-	1	
	14.3%	20%	7.7%				50.0%	16.7%	20.0%			13.6%		50.0%			100%	
Neutral	3	1	2	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	10.7%	6.7%	15.4%						20.0%	14%		13.6%						
Unsatisfied [NET]	4	2	2	-	-	-	-	1	1	2	-	4	-	-	-	-	-	
=====	14.3%	13%	15.4%					16.7%	10.0%	29%		18.2%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	10.7%	13%	7.7%						10.0%	29%		13.6%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	3.6%		7.7%					16.7%				4.5%						



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	28	26	-	4	5	4	11	17	13	8	41	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	21	21	-	3	3	4	8	15	9	7	31	2	1	-	-	3	
=====	77.8%	75%	80.8%		75.0%	60.0%	100%	72.7%	88.2%	69%	87.5%	75.6%	66.7%	100%			100%	
Very Satisfied	26	12	14	-	-	1	4	5	10	6	6	17	2	1	-	-	2	
	48.1%	43%	53.8%			20.0%	100%	45.5%	58.8%	46%	75.0%	41.5%	66.7%	100%			66.7%	
Somewhat Satisfied	16	9	7	-	3	2	-	3	5	3	1	14	-	-	-	-	1	
	29.6%	32%	26.9%		75.0%	40.0%		27.3%	29.4%	23%	12.5%	34.1%					33.3%	
Neutral	3	1	2	-	1	1	-	-	-	1	-	3	-	-	-	-	-	
	5.6%	3.6%	7.7%		25.0%	20.0%				7.7%		7.3%						
Unsatisfied [NET]	9	6	3	-	-	1	-	3	2	3	1	7	1	-	-	-	-	
=====	16.7%	21%	11.5%			20.0%		27.3%	11.8%	23%	12.5%	17.1%	33.3%					
Somewhat Unsatisfied	6	4	2	-	-	1	-	2	1	2	1	4	1	-	-	-	-	
	11.1%	14%	7.7%			20.0%		18.2%	5.9%	15%	12.5%	9.8%	33.3%					
Very Unsatisfied	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	5.6%	7.1%	3.8%					9.1%	5.9%	7.7%		7.3%						



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	19	14	4	-	1	1	1	2	6	6	6	10	1	1	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	11	7	3	-	1	1	-	1	4	4	3	6	-	1	-	-	1	
=====	57.9%	50%	75.0%		100%	100%		50.0%	66.7%	67%	50.0%	60.0%		100%			100%	
Very Satisfied	10	6	3	-	1	1	-	1	3	4	2	6	-	1	-	-	1	
	52.6%	43%	75.0%		100%	100%		50.0%	50.0%	67%	33.3%	60.0%		100%			100%	
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	5.3%	7.1%							16.7%		16.7%							
Neutral	6	5	1	-	-	-	1	-	2	2	2	3	1	-	-	-	-	
	31.6%	36%	25.0%				100%		33.3%	33%	33.3%	30.0%	100.0%					
Unsatisfied [NET]	2	2	-	-	-	-	-	1	-	-	1	1	-	-	-	-	-	
=====	10.5%	14%						50.0%			16.7%	10.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	5.3%	7.1%						50.0%				10.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	5.3%	7.1%									16.7%							



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY													
Total	10	8	1	-	1	1	-	1	4	3	4	5	-	1	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			
Satisfied [NET]	8	6	1	-	1	1	-	-	4	2	3	4	-	1	-	-	
=====	80.0%	75%	100.0%		100%	100%			100%	67%	75.0%	80.0%		100%			
Very Satisfied	7	5	1	-	1	1	-	-	3	2	2	4	-	1	-	-	
	70.0%	62%	100.0%		100%	100%			75.0%	67%	50.0%	80.0%		100%			
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	10.0%	12%							25.0%		25.0%						
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	
	10.0%	12%								33%	25.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
=====	10.0%	12%						100%				20.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	
	10.0%	12%						100%				20.0%					



Q16_B. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	2	-	2	-	-	-	-	-	1	
=====	33.3%	17%	66.7%				100%		67%		40.0%						100%	
Very Satisfied	3	1	2	-	-	-	1	-	2	-	2	-	-	-	-	-	1	
	33.3%	17%	66.7%				100%		67%		40.0%						100%	
Neutral	5	4	1	-	-	-	1	-	2	1	1	3	1	-	-	-	-	
	55.6%	67%	33.3%				100%		100%	33%	50.0%	60.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	11.1%	17%									50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	11.1%	17%									50.0%							



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1031	494	488	7	21	190	213	194	214	173	155	630	94	108	12	18	128
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	749	356	365	5	16	123	152	146	167	130	117	467	68	75	8	10	81
=====	72.6%	72%	74.8%	71.4%	76.2%	64.7%	71.4%	75.3%	78.0%	75%	75.5%	74.1%	72.3%	69.4%	66.7%	55.6%	63.3%
Very Satisfied	495	233	247	5	8	81	96	90	114	99	74	327	42	45	4	4	41
	66.1%	65%	67.7%	100.0%	50.0%	65.9%	63.2%	61.6%	68.3%	76%	63.2%	70.0%	61.8%	60.0%	50.0%	40.0%	50.6%
Somewhat Satisfied	254	123	118	-	8	42	56	56	53	31	43	140	26	30	4	6	40
	33.9%	35%	32.3%		50.0%	34.1%	36.8%	38.4%	31.7%	24%	36.8%	30.0%	38.2%	40.0%	50.0%	60.0%	49.4%
Neutral	129	59	60	2	3	30	28	21	19	23	17	73	10	17	2	2	21
	12.5%	12%	12.3%	28.6%	14.3%	15.8%	13.1%	10.8%	8.9%	13%	11.0%	11.6%	10.6%	15.7%	16.7%	11.1%	16.4%
Unsatisfied [NET]	153	79	63	-	2	37	33	27	28	20	21	90	16	16	2	6	26
=====	14.8%	16%	12.9%		9.5%	19.5%	15.5%	13.9%	13.1%	12%	13.5%	14.3%	17.0%	14.8%	16.7%	33.3%	20.3%
Somewhat Unsatisfied	90	45	41	-	1	20	15	18	17	17	14	51	9	9	1	1	13
	58.8%	57%	65.1%		50.0%	54.1%	45.5%	66.7%	60.7%	85%	66.7%	56.7%	56.2%	56.2%	50.0%	16.7%	50.0%
Very Unsatisfied	63	34	22	-	1	17	18	9	11	3	7	39	7	7	1	5	13
	41.2%	43%	34.9%		50.0%	45.9%	54.5%	33.3%	39.3%	15%	33.3%	43.3%	43.8%	43.8%	50.0%	83.3%	50.0%



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1031	154	115	104	230	110	80	143	53	1	19	167	153	166	172	369	51	133	128	228	480
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	749	105	76	68	173	89	59	115	34	1	16	113	93	123	134	283	27	92	93	166	363
=====	72.6%	68.2%	66.1%	65.4%	75.2%	80.9%	73.8%	80.4%	64.2%	100%	84.2%	67.7%	60.8%	74.1%	77.9%	76.7%	52.9%	69.2%	72.7%	72.8%	75.6%
Very Satisfied	495	73	47	47	105	59	36	85	21	1	13	80	56	72	89	196	17	58	51	111	253
	66.1%	69.5%	61.8%	69.1%	60.7%	66.3%	61.0%	73.9%	61.8%	100%	81.2%	70.8%	60.2%	58.5%	66.4%	69.3%	63.0%	63.0%	54.8%	66.9%	69.7%
Somewhat Satisfied	254	32	29	21	68	30	23	30	13	-	3	33	37	51	45	87	10	34	42	55	110
	33.9%	30.5%	38.2%	30.9%	39.3%	33.7%	39.0%	26.1%	38.2%	-	18.8%	29.2%	39.8%	41.5%	33.6%	30.7%	37.0%	37.0%	45.2%	33.1%	30.3%
Neutral	129	22	22	18	22	6	12	12	10	-	1	28	25	20	15	40	15	23	16	28	46
	12.5%	14.3%	19.1%	17.3%	9.6%	5.5%	15.0%	8.4%	18.9%	-	5.3%	16.8%	16.3%	12.0%	8.7%	10.8%	29.4%	17.3%	12.5%	12.3%	9.6%
Unsatisfied [NET]	153	27	17	18	35	15	9	16	9	-	2	26	35	23	23	46	9	18	19	34	71
=====	14.8%	17.5%	14.8%	17.3%	15.2%	13.6%	11.2%	11.2%	17.0%	-	10.5%	15.6%	22.9%	13.9%	13.4%	12.5%	17.6%	13.5%	14.8%	14.9%	14.8%
Somewhat Unsatisfied	90	14	7	14	21	9	6	10	6	-	2	12	21	15	8	34	6	10	9	20	43
	58.8%	51.9%	41.2%	77.8%	60.0%	60.0%	66.7%	62.5%	66.7%	-	100%	46.2%	60.0%	65.2%	34.8%	73.9%	66.7%	55.6%	47.4%	58.8%	60.6%
Very Unsatisfied	63	13	10	4	14	6	3	6	3	-	-	14	14	8	15	12	3	8	10	14	28
	41.2%	48.1%	58.8%	22.2%	40.0%	40.0%	33.3%	37.5%	33.3%	-	-	53.8%	40.0%	34.8%	65.2%	26.1%	33.3%	44.4%	52.6%	41.2%	39.4%



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1031	83	887	980	51	541	511	30	129	260	58	185	17	82	28	54	19	10	9
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	749	54	654	718	31	380	365	15	101	194	45	137	12	63	21	42	11	8	3
=====	72.6%	65.1%	73.7%	73.3%	60.8%	70.2%	71.4%	50.0%	78.3%	74.6%	77.6%	74.1%	70.6%	76.8%	75.0%	77.8%	57.9%	80%	33.3%
Very Satisfied	495	34	439	476	19	261	254	7	60	121	25	87	9	43	17	26	10	7	3
	66.1%	63.0%	67.1%	66.3%	61.3%	68.7%	69.6%	46.7%	59.4%	62.4%	55.6%	63.5%	75.0%	68.3%	81.0%	61.9%	90.9%	88%	100%
Somewhat Satisfied	254	20	215	242	12	119	111	8	41	73	20	50	3	20	4	16	1	1	-
	33.9%	37.0%	32.9%	33.7%	38.7%	31.3%	30.4%	53.3%	40.6%	37.6%	44.4%	36.5%	25.0%	31.7%	19.0%	38.1%	9.1%	12%	
Neutral	129	15	108	119	10	74	67	7	18	25	5	17	3	6	3	3	6	1	5
	12.5%	18.1%	12.2%	12.1%	19.6%	13.7%	13.1%	23.3%	14.0%	9.6%	8.6%	9.2%	17.6%	7.3%	10.7%	5.6%	31.6%	10%	55.6%
Unsatisfied [NET]	153	14	125	143	10	87	79	8	10	41	8	31	2	13	4	9	2	1	1
=====	14.8%	16.9%	14.1%	14.6%	19.6%	16.1%	15.5%	26.7%	7.8%	15.8%	13.8%	16.8%	11.8%	15.9%	14.3%	16.7%	10.5%	10%	11.1%
Somewhat Unsatisfied	90	10	72	83	7	46	40	6	7	27	7	19	1	9	3	6	1	1	-
	58.8%	71.4%	57.6%	58.0%	70.0%	52.9%	50.6%	75.0%	70.0%	65.9%	87.5%	61.3%	50.0%	69.2%	75.0%	66.7%	50.0%	100%	
Very Unsatisfied	63	4	53	60	3	41	39	2	3	14	1	12	1	4	1	3	1	-	1
	41.2%	28.6%	42.4%	42.0%	30.0%	47.1%	49.4%	25.0%	30.0%	34.1%	12.5%	38.7%	50.0%	30.8%	25.0%	33.3%	50.0%		100%



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	82	43	39	-	6	6	6	17	27	20	11	63	8	3	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	63	33	30	-	5	4	6	13	22	13	10	46	7	3	-	1	4	
=====	76.8%	77%	76.9%		83.3%	66.7%	100%	76.5%	81.5%	65%	90.9%	73.0%	87.5%	100%		100.0%	100%	
Very Satisfied	43	21	22	-	2	2	5	9	15	10	9	29	7	2	-	1	2	
	68.3%	64%	73.3%		40.0%	50.0%	83.3%	69.2%	68.2%	77%	90.0%	63.0%	100.0%	66.7%		100.0%	50.0%	
Somewhat Satisfied	20	12	8	-	3	2	1	4	7	3	1	17	-	1	-	-	2	
	31.7%	36%	26.7%		60.0%	50.0%	16.7%	30.8%	31.8%	23%	10.0%	37.0%		33.3%			50.0%	
Neutral	6	2	4	-	1	1	-	-	2	2	-	6	-	-	-	-	-	
	7.3%	4.7%	10.3%		16.7%	16.7%			7.4%	10%		9.5%						
Unsatisfied [NET]	13	8	5	-	-	1	-	4	3	5	1	11	1	-	-	-	-	
=====	15.9%	19%	12.8%			16.7%		23.5%	11.1%	25%	9.1%	17.5%	12.5%					
Somewhat Unsatisfied	9	6	3	-	-	1	-	2	2	4	1	7	1	-	-	-	-	
	69.2%	75%	60.0%			100%		50.0%	66.7%	80%	100.0%	63.6%	100.0%					
Very Unsatisfied	4	2	2	-	-	-	-	2	1	1	-	4	-	-	-	-	-	
	30.8%	25%	40.0%					50.0%	33.3%	20%		36.4%						



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	28	15	13	-	2	1	2	6	10	7	3	22	5	2	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	12	9	-	2	1	2	5	7	4	3	15	5	2	-	1	1	
=====	75.0%	80%	69.2%		100%	100%	100%	83.3%	70.0%	57%	100.0%	68.2%	100.0%	100%		100.0%	100%	
Very Satisfied	17	9	8	-	2	1	1	4	5	4	3	12	5	1	-	1	-	
	81.0%	75%	88.9%		100%	100%	50.0%	80.0%	71.4%	100%	100.0%	80.0%	100.0%	50.0%		100.0%		
Somewhat Satisfied	4	3	1	-	-	-	1	1	2	-	-	3	-	1	-	-	1	
	19.0%	25%	11.1%				50.0%	20.0%	28.6%			20.0%		50.0%			100%	
Neutral	3	1	2	-	-	-	-	-	2	1	-	3	-	-	-	-	-	
	10.7%	6.7%	15.4%						20.0%	14%		13.6%						
Unsatisfied [NET]	4	2	2	-	-	-	-	1	1	2	-	4	-	-	-	-	-	
=====	14.3%	13%	15.4%					16.7%	10.0%	29%		18.2%						
Somewhat Unsatisfied	3	2	1	-	-	-	-	-	1	2	-	3	-	-	-	-	-	
	75.0%	100%	50.0%						100%	100%		75.0%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	25.0%		50.0%					100%				25.0%						



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	28	26	-	4	5	4	11	17	13	8	41	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	21	21	-	3	3	4	8	15	9	7	31	2	1	-	-	3	
=====	77.8%	75%	80.8%		75.0%	60.0%	100%	72.7%	88.2%	69%	87.5%	75.6%	66.7%	100%			100%	
Very Satisfied	26	12	14	-	-	1	4	5	10	6	6	17	2	1	-	-	2	
	61.9%	57%	66.7%			33.3%	100%	62.5%	66.7%	67%	85.7%	54.8%	100.0%	100%			66.7%	
Somewhat Satisfied	16	9	7	-	3	2	-	3	5	3	1	14	-	-	-	-	1	
	38.1%	43%	33.3%		100%	66.7%		37.5%	33.3%	33%	14.3%	45.2%					33.3%	
Neutral	3	1	2	-	1	1	-	-	-	1	-	3	-	-	-	-	-	
	5.6%	3.6%	7.7%		25.0%	20.0%				7.7%		7.3%						
Unsatisfied [NET]	9	6	3	-	-	1	-	3	2	3	1	7	1	-	-	-	-	
=====	16.7%	21%	11.5%			20.0%		27.3%	11.8%	23%	12.5%	17.1%	33.3%					
Somewhat Unsatisfied	6	4	2	-	-	1	-	2	1	2	1	4	1	-	-	-	-	
	66.7%	67%	66.7%			100%		66.7%	50.0%	67%	100.0%	57.1%	100.0%					
Very Unsatisfied	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	33.3%	33%	33.3%					33.3%	50.0%	33%		42.9%						



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	19	14	4	-	1	1	1	2	6	6	6	10	1	1	-	-	1
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	11	7	3	-	1	1	-	1	4	4	3	6	-	1	-	-	1
=====	57.9%	50%	75.0%		100%	100%		50.0%	66.7%	67%	50.0%	60.0%		100%			100%
Very Satisfied	10	6	3	-	1	1	-	1	3	4	2	6	-	1	-	-	1
	90.9%	86%	100.0%		100%	100%		100%	75.0%	100%	66.7%	100%		100%			100%
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	9.1%	14%							25.0%		33.3%						
Neutral	6	5	1	-	-	-	1	-	2	2	2	3	1	-	-	-	-
	31.6%	36%	25.0%				100%		33.3%	33%	33.3%	30.0%	100.0%				
Unsatisfied [NET]	2	2	-	-	-	-	-	1	-	-	1	1	-	-	-	-	-
=====	10.5%	14%						50.0%			16.7%	10.0%					
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-
	50.0%	50%						100%				100%					
Very Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
	50.0%	50%									100.0%						



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	8	1	-	1	1	-	1	4	3	4	5	-	1	-	-	-	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%				
Satisfied [NET]	8	6	1	-	1	1	-	-	4	2	3	4	-	1	-	-	-	
=====	80.0%	75%	100.0%		100%	100%			100%	67%	75.0%	80.0%		100%				
Very Satisfied	7	5	1	-	1	1	-	-	3	2	2	4	-	1	-	-	-	
	87.5%	83%	100.0%		100%	100%			75.0%	100%	66.7%	100%		100%				
Somewhat Satisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	12.5%	17%							25.0%		33.3%							
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	10.0%	12%								33%	25.0%							
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
=====	10.0%	12%						100%				20.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	100%	100%						100%				100%						



Q16_BA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Curbside recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	9	6	3	-	-	-	1	1	2	3	2	5	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	1	2	-	-	-	1	-	2	-	2	-	-	-	-	-	1	
=====	33.3%	17%	66.7%				100%		67%		40.0%						100%	
Very Satisfied	3	1	2	-	-	-	1	-	2	-	2	-	-	-	-	-	1	
	100%	100%	100.0%				100%		100%		100%						100%	
Neutral	5	4	1	-	-	-	1	-	2	1	1	3	1	-	-	-	-	
	55.6%	67%	33.3%				100%		100%	33%	50.0%	60.0%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	11.1%	17%									50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	100%	100%									100.0%							



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	911	444	424	7	21	156	179	175	202	153	145	538	88	93	10	16	119	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	678	326	323	5	19	94	131	131	169	119	114	414	59	64	7	10	80	
=====	74.4%	73%	76.2%	71.4%	90.5%	60.3%	73.2%	74.9%	83.7%	78%	78.6%	77.0%	67.0%	68.8%	70.0%	62.5%	67.2%	
Very Satisfied	474	227	228	4	7	67	89	84	125	95	80	306	39	33	4	5	50	
	52.0%	51%	53.8%	57.1%	33.3%	42.9%	49.7%	48.0%	61.9%	62%	55.2%	56.9%	44.3%	35.5%	40.0%	31.2%	42.0%	
Somewhat Satisfied	204	99	95	1	12	27	42	47	44	24	34	108	20	31	3	5	30	
	22.4%	22%	22.4%	14.3%	57.1%	17.3%	23.5%	26.9%	21.8%	16%	23.4%	20.1%	22.7%	33.3%	30.0%	31.2%	25.2%	
Neutral	151	71	67	2	2	44	32	23	19	25	23	78	20	18	3	3	26	
	16.6%	16%	15.8%	28.6%	9.5%	28.2%	17.9%	13.1%	9.4%	16%	15.9%	14.5%	22.7%	19.4%	30.0%	18.8%	21.8%	
Unsatisfied [NET]	82	47	34	-	-	18	16	21	14	9	8	46	9	11	-	3	13	
=====	9.0%	11%	8.0%	-	-	11.5%	8.9%	12.0%	6.9%	5.9%	5.5%	8.6%	10.2%	11.8%	-	18.8%	10.9%	
Somewhat Unsatisfied	46	24	22	-	-	8	11	12	7	8	3	29	5	7	-	1	5	
	5.0%	5.4%	5.2%	-	-	5.1%	6.1%	6.9%	3.5%	5.2%	2.1%	5.4%	5.7%	7.5%	-	6.2%	4.2%	
Very Unsatisfied	36	23	12	-	-	10	5	9	7	1	5	17	4	4	-	2	8	
	4.0%	5.2%	2.8%	-	-	6.4%	2.8%	5.1%	3.5%	0.7%	3.4%	3.2%	4.5%	4.3%	-	12.5%	6.7%	



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	911	119	93	90	212	110	68	142	39	1	16	133	121	139	163	351	46	114	112	200	428
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	678	77	65	60	167	96	47	114	25	1	12	90	75	108	128	274	29	78	79	150	333
=====	74.4%	64.7%	69.9%	66.7%	78.8%	87.3%	69.1%	80.3%	64.1%	100%	75.0%	67.7%	62.0%	77.7%	78.5%	78.1%	63.0%	68.4%	70.5%	75.0%	77.8%
Very Satisfied	474	53	42	46	109	69	29	87	17	1	11	58	52	77	83	202	16	51	52	101	248
	52.0%	44.5%	45.2%	51.1%	51.4%	62.7%	42.6%	61.3%	43.6%	100%	68.8%	43.6%	43.0%	55.4%	50.9%	57.5%	34.8%	44.7%	46.4%	50.5%	57.9%
Somewhat Satisfied	204	24	23	14	58	27	18	27	8	-	1	32	23	31	45	72	13	27	27	49	85
	22.4%	20.2%	24.7%	15.6%	27.4%	24.5%	26.5%	19.0%	20.5%	-	6.2%	24.1%	19.0%	22.3%	27.6%	20.5%	28.3%	23.7%	24.1%	24.5%	19.9%
Neutral	151	29	18	22	29	5	16	15	11	-	2	33	29	19	18	51	16	26	21	35	52
	16.6%	24.4%	19.4%	24.4%	13.7%	4.5%	23.5%	10.6%	28.2%	-	12.5%	24.8%	24.0%	13.7%	11.0%	14.5%	34.8%	22.8%	18.8%	17.5%	12.1%
Unsatisfied [NET]	82	13	10	8	16	9	5	13	3	-	2	10	17	12	17	26	1	10	12	15	43
=====	9.0%	10.9%	10.8%	8.9%	7.5%	8.2%	7.4%	9.2%	7.7%	-	12.5%	7.5%	14.0%	8.6%	10.4%	7.4%	2.2%	8.8%	10.7%	7.5%	10.0%
Somewhat Unsatisfied	46	9	3	7	7	2	4	9	3	-	1	6	12	7	6	15	1	5	5	10	24
	5.0%	7.6%	3.2%	7.8%	3.3%	1.8%	5.9%	6.3%	7.7%	-	6.2%	4.5%	9.9%	5.0%	3.7%	4.3%	2.2%	4.4%	4.5%	5.0%	5.6%
Very Unsatisfied	36	4	7	1	9	7	1	4	-	-	1	4	5	5	11	11	-	5	7	5	19
	4.0%	3.4%	7.5%	1.1%	4.2%	6.4%	1.5%	2.8%	-	-	6.2%	3.0%	4.1%	3.6%	6.7%	3.1%	-	4.4%	6.2%	2.5%	4.4%



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	911	80	776	864	47	477	449	28	125	217	50	152	15	76	28	48	16	8	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	678	56	584	648	30	356	339	17	86	163	36	117	10	61	21	40	12	7	5
=====	74.4%	70.0%	75.3%	75.0%	63.8%	74.6%	75.5%	60.7%	68.8%	75.1%	72.0%	77.0%	66.7%	80.3%	75.0%	83.3%	75.0%	88%	62.5%
Very Satisfied	474	40	409	450	24	262	249	13	47	110	22	80	8	47	18	29	8	5	3
	52.0%	50.0%	52.7%	52.1%	51.1%	54.9%	55.5%	46.4%	37.6%	50.7%	44.0%	52.6%	53.3%	61.8%	64.3%	60.4%	50.0%	62%	37.5%
Somewhat Satisfied	204	16	175	198	6	94	90	4	39	53	14	37	2	14	3	11	4	2	2
	22.4%	20.0%	22.6%	22.9%	12.8%	19.7%	20.0%	14.3%	31.2%	24.4%	28.0%	24.3%	13.3%	18.4%	10.7%	22.9%	25.0%	25%	25.0%
Neutral	151	17	121	140	11	78	70	8	33	30	6	21	3	8	4	4	2	-	2
	16.6%	21.2%	15.6%	16.2%	23.4%	16.4%	15.6%	28.6%	26.4%	13.8%	12.0%	13.8%	20.0%	10.5%	14.3%	8.3%	12.5%	-	25.0%
Unsatisfied [NET]	82	7	71	76	6	43	40	3	6	24	8	14	2	7	3	4	2	1	1
=====	9.0%	8.8%	9.1%	8.8%	12.8%	9.0%	8.9%	10.7%	4.8%	11.1%	16.0%	9.2%	13.3%	9.2%	10.7%	8.3%	12.5%	12%	12.5%
Somewhat Unsatisfied	46	5	39	44	2	20	19	1	5	16	7	8	1	5	2	3	-	-	-
	5.0%	6.2%	5.0%	5.1%	4.3%	4.2%	4.2%	3.6%	4.0%	7.4%	14.0%	5.3%	6.7%	6.6%	7.1%	6.2%	-	-	-
Very Unsatisfied	36	2	32	32	4	23	21	2	1	8	1	6	1	2	1	1	2	1	1
	4.0%	2.5%	4.1%	3.7%	8.5%	4.8%	4.7%	7.1%	0.8%	3.7%	2.0%	3.9%	6.7%	2.6%	3.6%	2.1%	12.5%	12%	12.5%



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN		ISLANDER	AMERICAN	
Total	76	41	35	-	6	6	6	16	26	16	11	57	8	3	-	1	4
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	61	33	28	-	5	5	6	12	20	13	10	45	6	3	-	1	4
=====	80.3%	80%	80.0%		83.3%	83.3%	100%	75.0%	76.9%	81%	90.9%	78.9%	75.0%	100%		100.0%	100%
Very Satisfied	47	23	24	-	4	3	5	9	16	10	8	34	6	3	-	1	2
	61.8%	56%	68.6%		66.7%	50.0%	83.3%	56.2%	61.5%	62%	72.7%	59.6%	75.0%	100%		100.0%	50.0%
Somewhat Satisfied	14	10	4	-	1	2	1	3	4	3	2	11	-	-	-	-	2
	18.4%	24%	11.4%		16.7%	33.3%	16.7%	18.8%	15.4%	19%	18.2%	19.3%					50.0%
Neutral	8	4	4	-	1	1	-	1	3	2	1	6	1	-	-	-	-
	10.5%	9.8%	11.4%		16.7%	16.7%		6.2%	11.5%	12%	9.1%	10.5%	12.5%				
Unsatisfied [NET]	7	4	3	-	-	-	-	3	3	1	-	6	1	-	-	-	-
=====	9.2%	9.8%	8.6%					18.8%	11.5%	6.2%		10.5%	12.5%				
Somewhat Unsatisfied	5	3	2	-	-	-	-	2	2	1	-	4	1	-	-	-	-
	6.6%	7.3%	5.7%					12.5%	7.7%	6.2%		7.0%	12.5%				
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-
	2.6%	2.4%	2.9%					6.2%	3.8%			3.5%					



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	28	15	13	-	2	1	2	6	10	7	3	22	5	2	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	12	9	-	2	1	2	4	7	5	3	16	4	2	-	1	1	
=====	75.0%	80%	69.2%		100%	100%	100%	66.7%	70.0%	71%	100.0%	72.7%	80.0%	100%		100.0%	100%	
Very Satisfied	18	10	8	-	2	1	1	3	6	5	3	14	4	2	-	1	-	
	64.3%	67%	61.5%		100%	100%	50.0%	50.0%	60.0%	71%	100.0%	63.6%	80.0%	100%		100.0%		
Somewhat Satisfied	3	2	1	-	-	-	1	1	1	-	-	2	-	-	-	-	1	
	10.7%	13%	7.7%				50.0%	16.7%	10.0%			9.1%					100%	
Neutral	4	1	3	-	-	-	-	1	2	1	-	3	1	-	-	-	-	
	14.3%	6.7%	23.1%					16.7%	20.0%	14%		13.6%	20.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
=====	10.7%	13%	7.7%					16.7%	10.0%	14%		13.6%						
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	7.1%	13%							10.0%	14%		9.1%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	3.6%		7.7%					16.7%				4.5%						



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	48	26	22	-	4	5	4	10	16	9	8	35	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	21	19	-	3	4	4	8	13	8	7	29	2	1	-	-	3	
=====	83.3%	81%	86.4%		75.0%	80.0%	100%	80.0%	81.2%	89%	87.5%	82.9%	66.7%	100%			100%	
Very Satisfied	29	13	16	-	2	2	4	6	10	5	5	20	2	1	-	-	2	
	60.4%	50%	72.7%		50.0%	40.0%	100%	60.0%	62.5%	56%	62.5%	57.1%	66.7%	100%			66.7%	
Somewhat Satisfied	11	8	3	-	1	2	-	2	3	3	2	9	-	-	-	-	1	
	22.9%	31%	13.6%		25.0%	40.0%		20.0%	18.8%	33%	25.0%	25.7%					33.3%	
Neutral	4	3	1	-	1	1	-	-	1	1	1	3	-	-	-	-	-	
	8.3%	12%	4.5%		25.0%	20.0%			6.2%	11%	12.5%	8.6%						
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	3	1	-	-	-	-	
=====	8.3%	7.7%	9.1%					20.0%	12.5%			8.6%	33.3%					
Somewhat Unsatisfied	3	1	2	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
	6.2%	3.8%	9.1%					20.0%	6.2%			5.7%	33.3%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.1%	3.8%							6.2%			2.9%						



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	16	12	3	-	1	1	-	1	6	5	6	7	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	12	8	3	-	1	1	-	1	4	4	3	6	1	1	-	-	1
=====	75.0%	67%	100.0%		100%	100%		100%	66.7%	80%	50.0%	85.7%	100.0%	100%			100%
Very Satisfied	8	4	3	-	-	1	-	1	3	3	2	4	-	1	-	-	1
	50.0%	33%	100.0%			100%		100%	50.0%	60%	33.3%	57.1%		100%			100%
Somewhat Satisfied	4	4	-	-	1	-	-	-	1	1	1	2	1	-	-	-	-
	25.0%	33%			100%				16.7%	20%	16.7%	28.6%	100.0%				
Neutral	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	12.5%	17%							16.7%	20%	16.7%	14.3%					
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	-	2	-	-	-	-	-	-
=====	12.5%	17%							16.7%		33.3%						
Very Unsatisfied	2	2	-	-	-	-	-	-	1	-	2	-	-	-	-	-	-
	12.5%	17%							16.7%		33.3%						



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY														
Total	8	6	1	-	1	1	-	-	4	2	4	3	-	1	-	-		
	100%	100%	100.0%		100%	100%			100%	100%	100.0%	100%		100%				
Satisfied [NET]	7	5	1	-	1	1	-	-	3	2	3	3	-	1	-	-		
=====	87.5%	83%	100.0%		100%	100%			75.0%	100%	75.0%	100%		100%				
Very Satisfied	5	3	1	-	-	1	-	-	3	1	2	2	-	1	-	-		
	62.5%	50%	100.0%			100%			75.0%	50%	50.0%	66.7%		100%				
Somewhat Satisfied	2	2	-	-	1	-	-	-	-	1	1	1	-	-	-	-		
	25.0%	33%			100%					50%	25.0%	33.3%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
=====	12.5%	17%							25.0%		25.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
	12.5%	17%							25.0%		25.0%							



Q16_C. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	1	1	2	-	3	1	-	-	-	1	
=====	62.5%	50%	100.0%					100%	50.0%	67%		75.0%	100.0%				100%	
Very Satisfied	3	1	2	-	-	-	-	1	-	2	-	2	-	-	-	-	1	
	37.5%	17%	100.0%					100%		67%		50.0%					100%	
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	25.0%	33%							50.0%			25.0%	100.0%					
Neutral	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	25.0%	33%							50.0%	33%	50.0%	25.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	12.5%	17%									50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	12.5%	17%									50.0%							



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	911	444	424	7	21	156	179	175	202	153	145	538	88	93	10	16	119	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	678	326	323	5	19	94	131	131	169	119	114	414	59	64	7	10	80	
=====	74.4%	73%	76.2%	71.4%	90.5%	60.3%	73.2%	74.9%	83.7%	78%	78.6%	77.0%	67.0%	68.8%	70.0%	62.5%	67.2%	
Very Satisfied	474	227	228	4	7	67	89	84	125	95	80	306	39	33	4	5	50	
	69.9%	70%	70.6%	80.0%	36.8%	71.3%	67.9%	64.1%	74.0%	80%	70.2%	73.9%	66.1%	51.6%	57.1%	50.0%	62.5%	
Somewhat Satisfied	204	99	95	1	12	27	42	47	44	24	34	108	20	31	3	5	30	
	30.1%	30%	29.4%	20.0%	63.2%	28.7%	32.1%	35.9%	26.0%	20%	29.8%	26.1%	33.9%	48.4%	42.9%	50.0%	37.5%	
Neutral	151	71	67	2	2	44	32	23	19	25	23	78	20	18	3	3	26	
	16.6%	16%	15.8%	28.6%	9.5%	28.2%	17.9%	13.1%	9.4%	16%	15.9%	14.5%	22.7%	19.4%	30.0%	18.8%	21.8%	
Unsatisfied [NET]	82	47	34	-	-	18	16	21	14	9	8	46	9	11	-	3	13	
=====	9.0%	11%	8.0%	-	-	11.5%	8.9%	12.0%	6.9%	5.9%	5.5%	8.6%	10.2%	11.8%	-	18.8%	10.9%	
Somewhat Unsatisfied	46	24	22	-	-	8	11	12	7	8	3	29	5	7	-	1	5	
	56.1%	51%	64.7%	-	-	44.4%	68.8%	57.1%	50.0%	89%	37.5%	63.0%	55.6%	63.6%	-	33.3%	38.5%	
Very Unsatisfied	36	23	12	-	-	10	5	9	7	1	5	17	4	4	-	2	8	
	43.9%	49%	35.3%	-	-	55.6%	31.2%	42.9%	50.0%	11%	62.5%	37.0%	44.4%	36.4%	-	66.7%	61.5%	



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	911	119	93	90	212	110	68	142	39	1	16	133	121	139	163	351	46	114	112	200	428
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	678	77	65	60	167	96	47	114	25	1	12	90	75	108	128	274	29	78	79	150	333
=====	74.4%	64.7%	69.9%	66.7%	78.8%	87.3%	69.1%	80.3%	64.1%	100%	75.0%	67.7%	62.0%	77.7%	78.5%	78.1%	63.0%	68.4%	70.5%	75.0%	77.8%
Very Satisfied	474	53	42	46	109	69	29	87	17	1	11	58	52	77	83	202	16	51	52	101	248
	69.9%	68.8%	64.6%	76.7%	65.3%	71.9%	61.7%	76.3%	68.0%	100%	91.7%	64.4%	69.3%	71.3%	64.8%	73.7%	55.2%	65.4%	65.8%	67.3%	74.5%
Somewhat Satisfied	204	24	23	14	58	27	18	27	8	-	1	32	23	31	45	72	13	27	27	49	85
	30.1%	31.2%	35.4%	23.3%	34.7%	28.1%	38.3%	23.7%	32.0%	-	8.3%	35.6%	30.7%	28.7%	35.2%	26.3%	44.8%	34.6%	34.2%	32.7%	25.5%
Neutral	151	29	18	22	29	5	16	15	11	-	2	33	29	19	18	51	16	26	21	35	52
	16.6%	24.4%	19.4%	24.4%	13.7%	4.5%	23.5%	10.6%	28.2%	-	12.5%	24.8%	24.0%	13.7%	11.0%	14.5%	34.8%	22.8%	18.8%	17.5%	12.1%
Unsatisfied [NET]	82	13	10	8	16	9	5	13	3	-	2	10	17	12	17	26	1	10	12	15	43
=====	9.0%	10.9%	10.8%	8.9%	7.5%	8.2%	7.4%	9.2%	7.7%	-	12.5%	7.5%	14.0%	8.6%	10.4%	7.4%	2.2%	8.8%	10.7%	7.5%	10.0%
Somewhat Unsatisfied	46	9	3	7	7	2	4	9	3	-	1	6	12	7	6	15	1	5	5	10	24
	56.1%	69.2%	30.0%	87.5%	43.8%	22.2%	80.0%	69.2%	100%	-	50.0%	60.0%	70.6%	58.3%	35.3%	57.7%	100.0%	50.0%	41.7%	66.7%	55.8%
Very Unsatisfied	36	4	7	1	9	7	1	4	-	-	1	4	5	5	11	11	-	5	7	5	19
	43.9%	30.8%	70.0%	12.5%	56.2%	77.8%	20.0%	30.8%	-	-	50.0%	40.0%	29.4%	41.7%	64.7%	42.3%	-	50.0%	58.3%	33.3%	44.2%



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	911	80	776	864	47	477	449	28	125	217	50	152	15	76	28	48	16	8	8
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	678	56	584	648	30	356	339	17	86	163	36	117	10	61	21	40	12	7	5
=====	74.4%	70.0%	75.3%	75.0%	63.8%	74.6%	75.5%	60.7%	68.8%	75.1%	72.0%	77.0%	66.7%	80.3%	75.0%	83.3%	75.0%	88%	62.5%
Very Satisfied	474	40	409	450	24	262	249	13	47	110	22	80	8	47	18	29	8	5	3
	69.9%	71.4%	70.0%	69.4%	80.0%	73.6%	73.5%	76.5%	54.7%	67.5%	61.1%	68.4%	80.0%	77.0%	85.7%	72.5%	66.7%	71%	60.0%
Somewhat Satisfied	204	16	175	198	6	94	90	4	39	53	14	37	2	14	3	11	4	2	2
	30.1%	28.6%	30.0%	30.6%	20.0%	26.4%	26.5%	23.5%	45.3%	32.5%	38.9%	31.6%	20.0%	23.0%	14.3%	27.5%	33.3%	29%	40.0%
Neutral	151	17	121	140	11	78	70	8	33	30	6	21	3	8	4	4	2	-	2
	16.6%	21.2%	15.6%	16.2%	23.4%	16.4%	15.6%	28.6%	26.4%	13.8%	12.0%	13.8%	20.0%	10.5%	14.3%	8.3%	12.5%	-	25.0%
Unsatisfied [NET]	82	7	71	76	6	43	40	3	6	24	8	14	2	7	3	4	2	1	1
=====	9.0%	8.8%	9.1%	8.8%	12.8%	9.0%	8.9%	10.7%	4.8%	11.1%	16.0%	9.2%	13.3%	9.2%	10.7%	8.3%	12.5%	12%	12.5%
Somewhat Unsatisfied	46	5	39	44	2	20	19	1	5	16	7	8	1	5	2	3	-	-	-
	56.1%	71.4%	54.9%	57.9%	33.3%	46.5%	47.5%	33.3%	83.3%	66.7%	87.5%	57.1%	50.0%	71.4%	66.7%	75.0%			
Very Unsatisfied	36	2	32	32	4	23	21	2	1	8	1	6	1	2	1	1	2	1	1
	43.9%	28.6%	45.1%	42.1%	66.7%	53.5%	52.5%	66.7%	16.7%	33.3%	12.5%	42.9%	50.0%	28.6%	33.3%	25.0%	100.0%	100%	100%



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	76	41	35	-	6	6	6	16	26	16	11	57	8	3	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	61	33	28	-	5	5	6	12	20	13	10	45	6	3	-	1	4	
=====	80.3%	80%	80.0%		83.3%	83.3%	100%	75.0%	76.9%	81%	90.9%	78.9%	75.0%	100%		100.0%	100%	
Very Satisfied	47	23	24	-	4	3	5	9	16	10	8	34	6	3	-	1	2	
	77.0%	70%	85.7%		80.0%	60.0%	83.3%	75.0%	80.0%	77%	80.0%	75.6%	100.0%	100%		100.0%	50.0%	
Somewhat Satisfied	14	10	4	-	1	2	1	3	4	3	2	11	-	-	-	-	2	
	23.0%	30%	14.3%		20.0%	40.0%	16.7%	25.0%	20.0%	23%	20.0%	24.4%					50.0%	
Neutral	8	4	4	-	1	1	-	1	3	2	1	6	1	-	-	-	-	
	10.5%	9.8%	11.4%		16.7%	16.7%		6.2%	11.5%	12%	9.1%	10.5%	12.5%					
Unsatisfied [NET]	7	4	3	-	-	-	-	3	3	1	-	6	1	-	-	-	-	
=====	9.2%	9.8%	8.6%					18.8%	11.5%	6.2%		10.5%	12.5%					
Somewhat Unsatisfied	5	3	2	-	-	-	-	2	2	1	-	4	1	-	-	-	-	
	71.4%	75%	66.7%					66.7%	66.7%	100%		66.7%	100.0%					
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	-	-	-	-	
	28.6%	25%	33.3%					33.3%	33.3%			33.3%						



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	28	15	13	-	2	1	2	6	10	7	3	22	5	2	-	1	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	21	12	9	-	2	1	2	4	7	5	3	16	4	2	-	1	1	
=====	75.0%	80%	69.2%		100%	100%	100%	66.7%	70.0%	71%	100.0%	72.7%	80.0%	100%		100.0%	100%	
Very Satisfied	18	10	8	-	2	1	1	3	6	5	3	14	4	2	-	1	-	
	85.7%	83%	88.9%		100%	100%	50.0%	75.0%	85.7%	100%	100.0%	87.5%	100.0%	100%		100.0%		
Somewhat Satisfied	3	2	1	-	-	-	1	1	1	-	-	2	-	-	-	-	1	
	14.3%	17%	11.1%				50.0%	25.0%	14.3%			12.5%					100%	
Neutral	4	1	3	-	-	-	-	1	2	1	-	3	1	-	-	-	-	
	14.3%	6.7%	23.1%					16.7%	20.0%	14%		13.6%	20.0%					
Unsatisfied [NET]	3	2	1	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
=====	10.7%	13%	7.7%					16.7%	10.0%	14%		13.6%						
Somewhat Unsatisfied	2	2	-	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
	66.7%	100%							100%	100%		66.7%						
Very Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-	
	33.3%		100.0%					100%				33.3%						



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	48	26	22	-	4	5	4	10	16	9	8	35	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	40	21	19	-	3	4	4	8	13	8	7	29	2	1	-	-	3	
=====	83.3%	81%	86.4%		75.0%	80.0%	100%	80.0%	81.2%	89%	87.5%	82.9%	66.7%	100%			100%	
Very Satisfied	29	13	16	-	2	2	4	6	10	5	5	20	2	1	-	-	2	
	72.5%	62%	84.2%		66.7%	50.0%	100%	75.0%	76.9%	62%	71.4%	69.0%	100.0%	100%			66.7%	
Somewhat Satisfied	11	8	3	-	1	2	-	2	3	3	2	9	-	-	-	-	1	
	27.5%	38%	15.8%		33.3%	50.0%		25.0%	23.1%	38%	28.6%	31.0%					33.3%	
Neutral	4	3	1	-	1	1	-	-	1	1	1	3	-	-	-	-	-	
	8.3%	12%	4.5%		25.0%	20.0%			6.2%	11%	12.5%	8.6%						
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	3	1	-	-	-	-	
=====	8.3%	7.7%	9.1%					20.0%	12.5%			8.6%	33.3%					
Somewhat Unsatisfied	3	1	2	-	-	-	-	2	1	-	-	2	1	-	-	-	-	
	75.0%	50%	100.0%					100%	50.0%			66.7%	100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	50%							50.0%			33.3%						



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	16	12	3	-	1	1	-	1	6	5	6	7	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	12	8	3	-	1	1	-	1	4	4	3	6	1	1	-	-	1
=====	75.0%	67%	100.0%		100%	100%		100%	66.7%	80%	50.0%	85.7%	100.0%	100%			100%
Very Satisfied	8	4	3	-	-	1	-	1	3	3	2	4	-	1	-	-	1
	66.7%	50%	100.0%			100%		100%	75.0%	75%	66.7%	66.7%		100%			100%
Somewhat Satisfied	4	4	-	-	1	-	-	-	1	1	1	2	1	-	-	-	-
	33.3%	50%			100%				25.0%	25%	33.3%	33.3%	100.0%				
Neutral	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-
	12.5%	17%							16.7%	20%	16.7%	14.3%					
Unsatisfied [NET]	2	2	-	-	-	-	-	-	1	-	2	-	-	-	-	-	-
=====	12.5%	17%							16.7%		33.3%						
Very Unsatisfied	2	2	-	-	-	-	-	-	1	-	2	-	-	-	-	-	-
	100%	100%							100%		100.0%						



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY														
Total	8	6	1	-	1	1	-	-	4	2	4	3	-	1	-	-		
	100%	100%	100.0%	-	100%	100%	-	-	100%	100%	100.0%	100%	-	100%	-	-		
Satisfied [NET]	7	5	1	-	1	1	-	-	3	2	3	3	-	1	-	-		
=====	87.5%	83%	100.0%	-	100%	100%	-	-	75.0%	100%	75.0%	100%	-	100%	-	-		
Very Satisfied	5	3	1	-	-	1	-	-	3	1	2	2	-	1	-	-		
	71.4%	60%	100.0%	-	-	100%	-	-	100%	50%	66.7%	66.7%	-	100%	-	-		
Somewhat Satisfied	2	2	-	-	1	-	-	-	1	-	1	1	-	-	-	-		
	28.6%	40%	-	-	100%	-	-	-	50%	-	33.3%	33.3%	-	-	-	-		
Unsatisfied [NET]	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
=====	12.5%	17%	-	-	-	-	-	-	25.0%	-	25.0%	-	-	-	-	-		
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-		
	100%	100%	-	-	-	-	-	-	100%	-	100.0%	-	-	-	-	-		



Q16_CA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Yardwaste removal services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	6	2	-	-	-	-	1	2	3	2	4	1	-	-	-	1	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	1	1	2	-	3	1	-	-	-	1	
=====	62.5%	50%	100.0%					100%	50.0%	67%		75.0%	100.0%				100%	
Very Satisfied	3	1	2	-	-	-	-	1	-	2	-	2	-	-	-	-	1	
	60.0%	33%	100.0%					100%		100%		66.7%					100%	
Somewhat Satisfied	2	2	-	-	-	-	-	-	1	-	-	1	1	-	-	-	-	
	40.0%	67%							100%			33.3%	100.0%					
Neutral	2	2	-	-	-	-	-	-	1	1	1	1	-	-	-	-	-	
	25.0%	33%							50.0%	33%	50.0%	25.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
=====	12.5%	17%									50.0%							
Very Unsatisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	100%	100%									100.0%							



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	828	401	391	6	20	155	168	156	177	131	139	490	83	90	10	14	96	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	501	237	247	3	16	88	105	89	111	82	95	309	44	47	7	8	47	
=====	60.5%	59%	63.2%	50.0%	80.0%	56.8%	62.5%	57.1%	62.7%	63%	68.3%	63.1%	53.0%	52.2%	70.0%	57.1%	49.0%	
Very Satisfied	343	163	168	3	6	47	70	63	88	64	68	214	31	30	4	4	30	
	41.4%	41%	43.0%	50.0%	30.0%	30.3%	41.7%	40.4%	49.7%	49%	48.9%	43.7%	37.3%	33.3%	40.0%	28.6%	31.2%	
Somewhat Satisfied	158	74	79	-	10	41	35	26	23	18	27	95	13	17	3	4	17	
	19.1%	18%	20.2%		50.0%	26.5%	20.8%	16.7%	13.0%	14%	19.4%	19.4%	15.7%	18.9%	30.0%	28.6%	17.7%	
Neutral	193	92	87	2	3	37	34	34	42	34	26	109	26	18	3	3	36	
	23.3%	23%	22.3%	33.3%	15.0%	23.9%	20.2%	21.8%	23.7%	26%	18.7%	22.2%	31.3%	20.0%	30.0%	21.4%	37.5%	
Unsatisfied [NET]	134	72	57	1	1	30	29	33	24	15	18	72	13	25	-	3	13	
=====	16.2%	18%	14.6%	16.7%	5.0%	19.4%	17.3%	21.2%	13.6%	11%	12.9%	14.7%	15.7%	27.8%		21.4%	13.5%	
Somewhat Unsatisfied	73	37	34	-	-	16	20	17	10	9	11	43	5	16	-	1	3	
	8.8%	9.2%	8.7%			10.3%	11.9%	10.9%	5.6%	6.9%	7.9%	8.8%	6.0%	17.8%		7.1%	3.1%	
Very Unsatisfied	61	35	23	1	1	14	9	16	14	6	7	29	8	9	-	2	10	
	7.4%	8.7%	5.9%	16.7%	5.0%	9.0%	5.4%	10.3%	7.9%	4.6%	5.0%	5.9%	9.6%	10.0%		14.3%	10.4%	



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	828	118	92	83	187	97	69	106	39	1	16	133	109	138	140	304	43	109	108	177	383
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	501	66	50	52	112	70	44	64	19	1	11	76	61	84	89	188	25	63	55	111	242
=====	60.5%	55.9%	54.3%	62.7%	59.9%	72.2%	63.8%	60.4%	48.7%	100%	68.8%	57.1%	56.0%	60.9%	63.6%	61.8%	58.1%	57.8%	50.9%	62.7%	63.2%
Very Satisfied	343	43	31	34	79	54	24	48	13	1	8	46	38	52	70	135	16	37	32	74	181
	41.4%	36.4%	33.7%	41.0%	42.2%	55.7%	34.8%	45.3%	33.3%	100%	50.0%	34.6%	34.9%	37.7%	50.0%	44.4%	37.2%	33.9%	29.6%	41.8%	47.3%
Somewhat Satisfied	158	23	19	18	33	16	20	16	6	-	3	30	23	32	19	53	9	26	23	37	61
	19.1%	19.5%	20.7%	21.7%	17.6%	16.5%	29.0%	15.1%	15.4%	-	18.8%	22.6%	21.1%	23.2%	13.6%	17.4%	20.9%	23.9%	21.3%	20.9%	15.9%
Neutral	193	23	23	25	45	15	15	29	11	-	3	29	26	31	31	75	12	29	32	39	80
	23.3%	19.5%	25.0%	30.1%	24.1%	15.5%	21.7%	27.4%	28.2%	-	18.8%	21.8%	23.9%	22.5%	22.1%	24.7%	27.9%	26.6%	29.6%	22.0%	20.9%
Unsatisfied [NET]	134	29	19	6	30	12	10	13	9	-	2	28	22	23	20	41	6	17	21	27	61
=====	16.2%	24.6%	20.7%	7.2%	16.0%	12.4%	14.5%	12.3%	23.1%	-	12.5%	21.1%	20.2%	16.7%	14.3%	13.5%	14.0%	15.6%	19.4%	15.3%	15.9%
Somewhat Unsatisfied	73	14	8	5	18	7	6	7	6	-	1	16	13	17	10	17	3	10	14	10	34
	8.8%	11.9%	8.7%	6.0%	9.6%	7.2%	8.7%	6.6%	15.4%	-	6.2%	12.0%	11.9%	12.3%	7.1%	5.6%	7.0%	9.2%	13.0%	5.6%	8.9%
Very Unsatisfied	61	15	11	1	12	5	4	6	3	-	1	12	9	6	10	24	3	7	7	17	27
	7.4%	12.7%	12.0%	1.2%	6.4%	5.2%	5.8%	5.7%	7.7%	-	6.2%	9.0%	8.3%	4.3%	7.1%	7.9%	7.0%	6.4%	6.5%	9.6%	7.0%



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	828	72	711	786	42	416	391	25	124	206	45	148	13	67	22	45	15	9	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	501	35	445	479	22	239	227	12	86	125	30	87	8	41	11	30	10	8	2
=====	60.5%	48.6%	62.6%	60.9%	52.4%	57.5%	58.1%	48.0%	69.4%	60.7%	66.7%	58.8%	61.5%	61.2%	50.0%	66.7%	66.7%	89%	33.3%
Very Satisfied	343	25	306	327	16	174	166	8	48	86	20	60	6	29	9	20	6	5	1
	41.4%	34.7%	43.0%	41.6%	38.1%	41.8%	42.5%	32.0%	38.7%	41.7%	44.4%	40.5%	46.2%	43.3%	40.9%	44.4%	40.0%	56%	16.7%
Somewhat Satisfied	158	10	139	152	6	65	61	4	38	39	10	27	2	12	2	10	4	3	1
	19.1%	13.9%	19.5%	19.3%	14.3%	15.6%	15.6%	16.0%	30.6%	18.9%	22.2%	18.2%	15.4%	17.9%	9.1%	22.2%	26.7%	33%	16.7%
Neutral	193	24	155	183	10	106	100	6	26	43	8	33	2	14	7	7	4	1	3
	23.3%	33.3%	21.8%	23.3%	23.8%	25.5%	25.6%	24.0%	21.0%	20.9%	17.8%	22.3%	15.4%	20.9%	31.8%	15.6%	26.7%	11%	50.0%
Unsatisfied [NET]	134	13	111	124	10	71	64	7	12	38	7	28	3	12	4	8	1	-	1
=====	16.2%	18.1%	15.6%	15.8%	23.8%	17.1%	16.4%	28.0%	9.7%	18.4%	15.6%	18.9%	23.1%	17.9%	18.2%	17.8%	6.7%	-	16.7%
Somewhat Unsatisfied	73	7	63	67	6	33	28	5	7	24	5	18	1	8	2	6	1	-	1
	8.8%	9.7%	8.9%	8.5%	14.3%	7.9%	7.2%	20.0%	5.6%	11.7%	11.1%	12.2%	7.7%	11.9%	9.1%	13.3%	6.7%	-	16.7%
Very Unsatisfied	61	6	48	57	4	38	36	2	5	14	2	10	2	4	2	2	-	-	-
	7.4%	8.3%	6.8%	7.3%	9.5%	9.1%	9.2%	8.0%	4.0%	6.8%	4.4%	6.8%	15.4%	6.0%	9.1%	4.4%	-	-	-



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	67	38	29	-	5	5	5	15	21	16	8	48	8	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	41	22	19	-	4	3	3	8	12	11	5	29	5	1	-	1	4	
=====	61.2%	58%	65.5%		80.0%	60.0%	60.0%	53.3%	57.1%	69%	62.5%	60.4%	62.5%	25.0%		100.0%	100%	
Very Satisfied	29	14	15	-	2	1	3	6	10	7	5	19	5	1	-	1	2	
	43.3%	37%	51.7%		40.0%	20.0%	60.0%	40.0%	47.6%	44%	62.5%	39.6%	62.5%	25.0%		100.0%	50.0%	
Somewhat Satisfied	12	8	4	-	2	2	-	2	2	4	-	10	-	-	-	-	2	
	17.9%	21%	13.8%		40.0%	40.0%		13.3%	9.5%	25%		20.8%					50.0%	
Neutral	14	9	5	-	1	2	1	3	4	3	2	10	2	-	-	-	-	
	20.9%	24%	17.2%		20.0%	40.0%	20.0%	20.0%	19.0%	19%	25.0%	20.8%	25.0%					
Unsatisfied [NET]	12	7	5	-	-	-	1	4	5	2	1	9	1	3	-	-	-	
=====	17.9%	18%	17.2%				20.0%	26.7%	23.8%	12%	12.5%	18.8%	12.5%	75.0%				
Somewhat Unsatisfied	8	4	4	-	-	-	1	3	2	2	-	6	1	2	-	-	-	
	11.9%	11%	13.8%				20.0%	20.0%	9.5%	12%		12.5%	12.5%	50.0%				
Very Unsatisfied	4	3	1	-	-	-	-	1	3	-	1	3	-	1	-	-	-	
	6.0%	7.9%	3.4%					6.7%	14.3%		12.5%	6.2%		25.0%				



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	22	12	10	-	1	-	1	7	8	5	3	15	5	3	-	1	1	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	11	6	5	-	1	-	-	3	5	2	3	7	3	-	-	1	1	
=====	50.0%	50%	50.0%		100%			42.9%	62.5%	40%	100.0%	46.7%	60.0%			100.0%	100%	
Very Satisfied	9	5	4	-	1	-	-	2	4	2	3	6	3	-	-	1	-	
	40.9%	42%	40.0%		100%			28.6%	50.0%	40%	100.0%	40.0%	60.0%			100.0%		
Somewhat Satisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	9.1%	8.3%	10.0%					14.3%	12.5%			6.7%					100%	
Neutral	7	4	3	-	-	-	1	2	1	3	-	5	2	-	-	-	-	
	31.8%	33%	30.0%				100%	28.6%	12.5%	60%		33.3%	40.0%					
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	3	-	3	-	-	-	
=====	18.2%	17%	20.0%					28.6%	25.0%			20.0%		100%				
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	2	-	-	-	
	9.1%	8.3%	10.0%					14.3%	12.5%			6.7%		66.7%				
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	1	-	-	-	
	9.1%	8.3%	10.0%					14.3%	12.5%			13.3%		33.3%				



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	45	26	19	-	4	5	4	8	13	11	5	33	3	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	30	16	14	-	3	3	3	5	7	9	2	22	2	1	-	-	3	
=====	66.7%	62%	73.7%		75.0%	60.0%	75.0%	62.5%	53.8%	82%	40.0%	66.7%	66.7%	100%			100%	
Very Satisfied	20	9	11	-	1	1	3	4	6	5	2	13	2	1	-	-	2	
	44.4%	35%	57.9%		25.0%	20.0%	75.0%	50.0%	46.2%	45%	40.0%	39.4%	66.7%	100%			66.7%	
Somewhat Satisfied	10	7	3	-	2	2	-	1	1	4	-	9	-	-	-	-	1	
	22.2%	27%	15.8%		50.0%	40.0%		12.5%	7.7%	36%		27.3%					33.3%	
Neutral	7	5	2	-	1	2	-	1	3	-	2	5	-	-	-	-	-	
	15.6%	19%	10.5%		25.0%	40.0%		12.5%	23.1%		40.0%	15.2%						
Unsatisfied [NET]	8	5	3	-	-	-	1	2	3	2	1	6	1	-	-	-	-	
=====	17.8%	19%	15.8%				25.0%	25.0%	23.1%	18%	20.0%	18.2%	33.3%					
Somewhat Unsatisfied	6	3	3	-	-	-	1	2	1	2	-	5	1	-	-	-	-	
	13.3%	12%	15.8%				25.0%	25.0%	7.7%	18%		15.2%	33.3%					
Very Unsatisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-	
	4.4%	7.7%							15.4%		20.0%	3.0%						



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	15	11	3	-	1	1	-	1	5	5	6	6	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	6	3	-	1	1	-	1	3	3	4	4	-	1	-	-	1
=====	66.7%	55%	100.0%		100%	100%		100%	60.0%	60%	66.7%	66.7%		100%			100%
Very Satisfied	6	3	2	-	-	1	-	-	3	2	2	3	-	1	-	-	-
	40.0%	27%	66.7%			100%			60.0%	40%	33.3%	50.0%		100%			
Somewhat Satisfied	4	3	1	-	1	-	-	1	-	1	2	1	-	-	-	-	1
	26.7%	27%	33.3%		100%			100%		20%	33.3%	16.7%					100%
Neutral	4	4	-	-	-	-	-	-	2	1	1	2	1	-	-	-	-
	26.7%	36%							40.0%	20%	16.7%	33.3%	100.0%				
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
=====	6.7%	9.1%								20%	16.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	6.7%	9.1%								20%	16.7%						



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	9	6	2	-	1	1	-	1	4	2	4	3	-	1	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%		100%	
Satisfied [NET]	8	5	2	-	1	1	-	1	3	2	3	3	-	1	-	1	
=====	88.9%	83%	100.0%		100%	100%		100%	75.0%	100%	75.0%	100%		100%		100%	
Very Satisfied	5	3	1	-	-	1	-	-	3	1	2	2	-	1	-	-	
	55.6%	50%	50.0%			100%			75.0%	50%	50.0%	66.7%		100%		-	
Somewhat Satisfied	3	2	1	-	1	-	-	1	-	1	1	1	-	-	-	1	
	33.3%	33%	50.0%		100%			100%		50%	25.0%	33.3%				100%	
Neutral	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	11.1%	17%							25.0%		25.0%						



Q16_D. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
=====	33.3%	20%	100.0%							33%	50.0%	33.3%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%		100.0%							33%		33.3%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	16.7%	20%									50.0%							
Neutral	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	50.0%	60%							100%	33%		66.7%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	16.7%	20%								33%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	16.7%	20%								33%	50.0%							



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	828	401	391	6	20	155	168	156	177	131	139	490	83	90	10	14	96	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	501	237	247	3	16	88	105	89	111	82	95	309	44	47	7	8	47	
=====	60.5%	59%	63.2%	50.0%	80.0%	56.8%	62.5%	57.1%	62.7%	63%	68.3%	63.1%	53.0%	52.2%	70.0%	57.1%	49.0%	
Very Satisfied	343	163	168	3	6	47	70	63	88	64	68	214	31	30	4	4	30	
	68.5%	69%	68.0%	100.0%	37.5%	53.4%	66.7%	70.8%	79.3%	78%	71.6%	69.3%	70.5%	63.8%	57.1%	50.0%	63.8%	
Somewhat Satisfied	158	74	79	-	10	41	35	26	23	18	27	95	13	17	3	4	17	
	31.5%	31%	32.0%		62.5%	46.6%	33.3%	29.2%	20.7%	22%	28.4%	30.7%	29.5%	36.2%	42.9%	50.0%	36.2%	
Neutral	193	92	87	2	3	37	34	34	42	34	26	109	26	18	3	3	36	
	23.3%	23%	22.3%	33.3%	15.0%	23.9%	20.2%	21.8%	23.7%	26%	18.7%	22.2%	31.3%	20.0%	30.0%	21.4%	37.5%	
Unsatisfied [NET]	134	72	57	1	1	30	29	33	24	15	18	72	13	25	-	3	13	
=====	16.2%	18%	14.6%	16.7%	5.0%	19.4%	17.3%	21.2%	13.6%	11%	12.9%	14.7%	15.7%	27.8%		21.4%	13.5%	
Somewhat Unsatisfied	73	37	34	-	-	16	20	17	10	9	11	43	5	16	-	1	3	
	54.5%	51%	59.6%			53.3%	69.0%	51.5%	41.7%	60%	61.1%	59.7%	38.5%	64.0%		33.3%	23.1%	
Very Unsatisfied	61	35	23	1	1	14	9	16	14	6	7	29	8	9	-	2	10	
	45.5%	49%	40.4%	100.0%	100%	46.7%	31.0%	48.5%	58.3%	40%	38.9%	40.3%	61.5%	36.0%		66.7%	76.9%	



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	828	118	92	83	187	97	69	106	39	1	16	133	109	138	140	304	43	109	108	177	383
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	501	66	50	52	112	70	44	64	19	1	11	76	61	84	89	188	25	63	55	111	242
=====	60.5%	55.9%	54.3%	62.7%	59.9%	72.2%	63.8%	60.4%	48.7%	100%	68.8%	57.1%	56.0%	60.9%	63.6%	61.8%	58.1%	57.8%	50.9%	62.7%	63.2%
Very Satisfied	343	43	31	34	79	54	24	48	13	1	8	46	38	52	70	135	16	37	32	74	181
	68.5%	65.2%	62.0%	65.4%	70.5%	77.1%	54.5%	75.0%	68.4%	100%	72.7%	60.5%	62.3%	61.9%	78.7%	71.8%	64.0%	58.7%	58.2%	66.7%	74.8%
Somewhat Satisfied	158	23	19	18	33	16	20	16	6	-	3	30	23	32	19	53	9	26	23	37	61
	31.5%	34.8%	38.0%	34.6%	29.5%	22.9%	45.5%	25.0%	31.6%	-	27.3%	39.5%	37.7%	38.1%	21.3%	28.2%	36.0%	41.3%	41.8%	33.3%	25.2%
Neutral	193	23	23	25	45	15	15	29	11	-	3	29	26	31	31	75	12	29	32	39	80
	23.3%	19.5%	25.0%	30.1%	24.1%	15.5%	21.7%	27.4%	28.2%	-	18.8%	21.8%	23.9%	22.5%	22.1%	24.7%	27.9%	26.6%	29.6%	22.0%	20.9%
Unsatisfied [NET]	134	29	19	6	30	12	10	13	9	-	2	28	22	23	20	41	6	17	21	27	61
=====	16.2%	24.6%	20.7%	7.2%	16.0%	12.4%	14.5%	12.3%	23.1%	-	12.5%	21.1%	20.2%	16.7%	14.3%	13.5%	14.0%	15.6%	19.4%	15.3%	15.9%
Somewhat Unsatisfied	73	14	8	5	18	7	6	7	6	-	1	16	13	17	10	17	3	10	14	10	34
	54.5%	48.3%	42.1%	83.3%	60.0%	58.3%	60.0%	53.8%	66.7%	-	50.0%	57.1%	59.1%	73.9%	50.0%	41.5%	50.0%	58.8%	66.7%	37.0%	55.7%
Very Unsatisfied	61	15	11	1	12	5	4	6	3	-	1	12	9	6	10	24	3	7	7	17	27
	45.5%	51.7%	57.9%	16.7%	40.0%	41.7%	40.0%	46.2%	33.3%	-	50.0%	42.9%	40.9%	26.1%	50.0%	58.5%	50.0%	41.2%	33.3%	63.0%	44.3%



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	828	72	711	786	42	416	391	25	124	206	45	148	13	67	22	45	15	9	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	501	35	445	479	22	239	227	12	86	125	30	87	8	41	11	30	10	8	2
=====	60.5%	48.6%	62.6%	60.9%	52.4%	57.5%	58.1%	48.0%	69.4%	60.7%	66.7%	58.8%	61.5%	61.2%	50.0%	66.7%	66.7%	89%	33.3%
Very Satisfied	343	25	306	327	16	174	166	8	48	86	20	60	6	29	9	20	6	5	1
	68.5%	71.4%	68.8%	68.3%	72.7%	72.8%	73.1%	66.7%	55.8%	68.8%	66.7%	69.0%	75.0%	70.7%	81.8%	66.7%	60.0%	62%	50.0%
Somewhat Satisfied	158	10	139	152	6	65	61	4	38	39	10	27	2	12	2	10	4	3	1
	31.5%	28.6%	31.2%	31.7%	27.3%	27.2%	26.9%	33.3%	44.2%	31.2%	33.3%	31.0%	25.0%	29.3%	18.2%	33.3%	40.0%	38%	50.0%
Neutral	193	24	155	183	10	106	100	6	26	43	8	33	2	14	7	7	4	1	3
	23.3%	33.3%	21.8%	23.3%	23.8%	25.5%	25.6%	24.0%	21.0%	20.9%	17.8%	22.3%	15.4%	20.9%	31.8%	15.6%	26.7%	11%	50.0%
Unsatisfied [NET]	134	13	111	124	10	71	64	7	12	38	7	28	3	12	4	8	1	-	1
=====	16.2%	18.1%	15.6%	15.8%	23.8%	17.1%	16.4%	28.0%	9.7%	18.4%	15.6%	18.9%	23.1%	17.9%	18.2%	17.8%	6.7%	-	16.7%
Somewhat Unsatisfied	73	7	63	67	6	33	28	5	7	24	5	18	1	8	2	6	1	-	1
	54.5%	53.8%	56.8%	54.0%	60.0%	46.5%	43.8%	71.4%	58.3%	63.2%	71.4%	64.3%	33.3%	66.7%	50.0%	75.0%	100.0%	-	100%
Very Unsatisfied	61	6	48	57	4	38	36	2	5	14	2	10	2	4	2	2	-	-	-
	45.5%	46.2%	43.2%	46.0%	40.0%	53.5%	56.2%	28.6%	41.7%	36.8%	28.6%	35.7%	66.7%	33.3%	50.0%	25.0%	-	-	-



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	67	38	29	-	5	5	5	15	21	16	8	48	8	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	41	22	19	-	4	3	3	8	12	11	5	29	5	1	-	1	4	
=====	61.2%	58%	65.5%		80.0%	60.0%	60.0%	53.3%	57.1%	69%	62.5%	60.4%	62.5%	25.0%		100.0%	100%	
Very Satisfied	29	14	15	-	2	1	3	6	10	7	5	19	5	1	-	1	2	
	70.7%	64%	78.9%		50.0%	33.3%	100%	75.0%	83.3%	64%	100.0%	65.5%	100.0%	100%		100.0%	50.0%	
Somewhat Satisfied	12	8	4	-	2	2	-	2	2	4	-	10	-	-	-	-	2	
	29.3%	36%	21.1%		50.0%	66.7%		25.0%	16.7%	36%		34.5%					50.0%	
Neutral	14	9	5	-	1	2	1	3	4	3	2	10	2	-	-	-	-	
	20.9%	24%	17.2%		20.0%	40.0%	20.0%	20.0%	19.0%	19%	25.0%	20.8%	25.0%					
Unsatisfied [NET]	12	7	5	-	-	-	1	4	5	2	1	9	1	3	-	-	-	
=====	17.9%	18%	17.2%				20.0%	26.7%	23.8%	12%	12.5%	18.8%	12.5%	75.0%				
Somewhat Unsatisfied	8	4	4	-	-	-	1	3	2	2	-	6	1	2	-	-	-	
	66.7%	57%	80.0%				100%	75.0%	40.0%	100%		66.7%	100.0%	66.7%				
Very Unsatisfied	4	3	1	-	-	-	-	1	3	-	1	3	-	1	-	-	-	
	33.3%	43%	20.0%					25.0%	60.0%		100.0%	33.3%		33.3%				



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	22	12	10	-	1	-	1	7	8	5	3	15	5	3	-	1	1	
	100%	100%	100.0%	-	100%	-	100%	100%	100%	100%	100.0%	100%	100.0%	100%	-	100.0%	100%	
Satisfied [NET]	11	6	5	-	1	-	-	3	5	2	3	7	3	-	-	1	1	
=====	50.0%	50%	50.0%	-	100%	-	-	42.9%	62.5%	40%	100.0%	46.7%	60.0%	-	-	100.0%	100%	
Very Satisfied	9	5	4	-	1	-	-	2	4	2	3	6	3	-	-	1	-	
	81.8%	83%	80.0%	-	100%	-	-	66.7%	80.0%	100%	100.0%	85.7%	100.0%	-	-	100.0%	-	
Somewhat Satisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	-	-	-	1	
	18.2%	17%	20.0%	-	-	-	-	33.3%	20.0%	-	-	14.3%	-	-	-	-	100%	
Neutral	7	4	3	-	-	-	1	2	1	3	-	5	2	-	-	-	-	
	31.8%	33%	30.0%	-	-	-	100%	28.6%	12.5%	60%	-	33.3%	40.0%	-	-	-	-	
Unsatisfied [NET]	4	2	2	-	-	-	-	2	2	-	-	3	-	3	-	-	-	
=====	18.2%	17%	20.0%	-	-	-	-	28.6%	25.0%	-	-	20.0%	-	100%	-	-	-	
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	1	-	2	-	-	-	
	50.0%	50%	50.0%	-	-	-	-	50.0%	50.0%	-	-	33.3%	-	66.7%	-	-	-	
Very Unsatisfied	2	1	1	-	-	-	-	1	1	-	-	2	-	1	-	-	-	
	50.0%	50%	50.0%	-	-	-	-	50.0%	50.0%	-	-	66.7%	-	33.3%	-	-	-	



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	45	26	19	-	4	5	4	8	13	11	5	33	3	1	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	30	16	14	-	3	3	3	5	7	9	2	22	2	1	-	-	3
=====	66.7%	62%	73.7%		75.0%	60.0%	75.0%	62.5%	53.8%	82%	40.0%	66.7%	66.7%	100%			100%
Very Satisfied	20	9	11	-	1	1	3	4	6	5	2	13	2	1	-	-	2
	66.7%	56%	78.6%		33.3%	33.3%	100%	80.0%	85.7%	56%	100.0%	59.1%	100.0%	100%			66.7%
Somewhat Satisfied	10	7	3	-	2	2	-	1	1	4	-	9	-	-	-	-	1
	33.3%	44%	21.4%		66.7%	66.7%		20.0%	14.3%	44%		40.9%					33.3%
Neutral	7	5	2	-	1	2	-	1	3	-	2	5	-	-	-	-	-
	15.6%	19%	10.5%		25.0%	40.0%		12.5%	23.1%		40.0%	15.2%					
Unsatisfied [NET]	8	5	3	-	-	-	1	2	3	2	1	6	1	-	-	-	-
=====	17.8%	19%	15.8%				25.0%	25.0%	23.1%	18%	20.0%	18.2%	33.3%				
Somewhat Unsatisfied	6	3	3	-	-	-	1	2	1	2	-	5	1	-	-	-	-
	75.0%	60%	100.0%				100%	100%	33.3%	100%		83.3%	100.0%				
Very Unsatisfied	2	2	-	-	-	-	-	-	2	-	1	1	-	-	-	-	-
	25.0%	40%							66.7%		100.0%	16.7%					



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	15	11	3	-	1	1	-	1	5	5	6	6	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	10	6	3	-	1	1	-	1	3	3	4	4	-	1	-	-	1
=====	66.7%	55%	100.0%		100%	100%		100%	60.0%	60%	66.7%	66.7%		100%			100%
Very Satisfied	6	3	2	-	-	1	-	-	3	2	2	3	-	1	-	-	-
	60.0%	50%	66.7%			100%			100%	67%	50.0%	75.0%		100%			
Somewhat Satisfied	4	3	1	-	1	-	-	1	-	1	2	1	-	-	-	-	1
	40.0%	50%	33.3%		100%			100%		33%	50.0%	25.0%					100%
Neutral	4	4	-	-	-	-	-	-	2	1	1	2	1	-	-	-	-
	26.7%	36%							40.0%	20%	16.7%	33.3%	100.0%				
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
=====	6.7%	9.1%								20%	16.7%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	100%	100%								100%	100.0%						



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	9	6	2	-	1	1	-	1	4	2	4	3	-	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			100%	
Satisfied [NET]	8	5	2	-	1	1	-	1	3	2	3	3	-	1	-	-	1	
=====	88.9%	83%	100.0%		100%	100%		100%	75.0%	100%	75.0%	100%		100%			100%	
Very Satisfied	5	3	1	-	-	1	-	-	3	1	2	2	-	1	-	-	-	
	62.5%	60%	50.0%			100%			100%	50%	66.7%	66.7%		100%				
Somewhat Satisfied	3	2	1	-	1	-	-	1	-	1	1	1	-	-	-	-	1	
	37.5%	40%	50.0%		100%			100%		50%	33.3%	33.3%					100%	
Neutral	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	11.1%	17%							25.0%		25.0%							



Q16_DA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Foodwaste recycling services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	5	1	-	-	-	-	-	1	3	2	3	1	-	-	-	-	
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%					
Satisfied [NET]	2	1	1	-	-	-	-	-	-	1	1	1	-	-	-	-	-	
=====	33.3%	20%	100.0%							33%	50.0%	33.3%						
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	50.0%		100.0%							100%		100%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	50.0%	100%									100.0%							
Neutral	3	3	-	-	-	-	-	-	1	1	-	2	1	-	-	-	-	
	50.0%	60%							100%	33%		66.7%	100.0%					
Unsatisfied [NET]	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
=====	16.7%	20%								33%	50.0%							
Somewhat Unsatisfied	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	100%	100%								100%	100.0%							



Q16_E. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	943	472	433	7	19	178	205	172	196	150	152	577	89	103	15	17	103
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	669	349	301	3	14	126	153	118	142	102	117	421	60	70	7	9	56
=====	70.9%	74%	69.5%	42.9%	73.7%	70.8%	74.6%	68.6%	72.4%	68%	77.0%	73.0%	67.4%	68.0%	46.7%	52.9%	54.4%
Very Satisfied	415	219	188	2	7	76	85	76	94	71	72	271	35	35	4	6	29
	44.0%	46%	43.4%	28.6%	36.8%	42.7%	41.5%	44.2%	48.0%	47%	47.4%	47.0%	39.3%	34.0%	26.7%	35.3%	28.2%
Somewhat Satisfied	254	130	113	1	7	50	68	42	48	31	45	150	25	35	3	3	27
	26.9%	28%	26.1%	14.3%	36.8%	28.1%	33.2%	24.4%	24.5%	21%	29.6%	26.0%	28.1%	34.0%	20.0%	17.6%	26.2%
Neutral	197	88	95	2	4	35	36	37	39	38	26	108	23	27	7	5	33
	20.9%	19%	21.9%	28.6%	21.1%	19.7%	17.6%	21.5%	19.9%	25%	17.1%	18.7%	25.8%	26.2%	46.7%	29.4%	32.0%
Unsatisfied [NET]	77	35	37	2	1	17	16	17	15	10	9	48	6	6	1	3	14
=====	8.2%	7.4%	8.5%	28.6%	5.3%	9.6%	7.8%	9.9%	7.7%	6.7%	5.9%	8.3%	6.7%	5.8%	6.7%	17.6%	13.6%
Somewhat Unsatisfied	50	23	24	-	1	12	11	7	9	10	8	31	6	2	-	1	9
	5.3%	4.9%	5.5%		5.3%	6.7%	5.4%	4.1%	4.6%	6.7%	5.3%	5.4%	6.7%	1.9%		5.9%	8.7%
Very Unsatisfied	27	12	13	2	-	5	5	10	6	-	1	17	-	4	1	2	5
	2.9%	2.5%	3.0%	28.6%		2.8%	2.4%	5.8%	3.1%		0.7%	2.9%		3.9%	6.7%	11.8%	4.9%



Q16.E. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	943	138	117	98	210	98	81	114	48	1	18	152	140	157	158	332	42	121	128	207	435
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	669	96	82	71	145	73	62	79	31	1	15	108	89	124	115	229	30	85	86	142	321
=====	70.9%	69.6%	70.1%	72.4%	69.0%	74.5%	76.5%	69.3%	64.6%	100%	83.3%	71.1%	63.6%	79.0%	72.8%	69.0%	71.4%	70.2%	67.2%	68.6%	73.8%
Very Satisfied	415	60	51	46	83	43	33	56	21	1	12	69	51	75	71	146	15	52	47	84	215
	44.0%	43.5%	43.6%	46.9%	39.5%	43.9%	40.7%	49.1%	43.8%	100%	66.7%	45.4%	36.4%	47.8%	44.9%	44.0%	35.7%	43.0%	36.7%	40.6%	49.4%
Somewhat Satisfied	254	36	31	25	62	30	29	23	10	-	3	39	38	49	44	83	15	33	39	58	106
	26.9%	26.1%	26.5%	25.5%	29.5%	30.6%	35.8%	20.2%	20.8%	-	16.7%	25.7%	27.1%	31.2%	27.8%	25.0%	35.7%	27.3%	30.5%	28.0%	24.4%
Neutral	197	33	22	18	43	17	16	27	14	-	2	26	39	29	28	75	9	28	31	45	79
	20.9%	23.9%	18.8%	18.4%	20.5%	17.3%	19.8%	23.7%	29.2%	-	11.1%	17.1%	27.9%	18.5%	17.7%	22.6%	21.4%	23.1%	24.2%	21.7%	18.2%
Unsatisfied [NET]	77	9	13	9	22	8	3	8	3	-	1	18	12	4	15	28	3	8	11	20	35
=====	8.2%	6.5%	11.1%	9.2%	10.5%	8.2%	3.7%	7.0%	6.2%	-	5.6%	11.8%	8.6%	2.5%	9.5%	8.4%	7.1%	6.6%	8.6%	9.7%	8.0%
Somewhat Unsatisfied	50	9	8	6	16	3	2	4	2	-	-	14	6	4	7	19	2	7	7	15	19
	5.3%	6.5%	6.8%	6.1%	7.6%	3.1%	2.5%	3.5%	4.2%	-	-	9.2%	4.3%	2.5%	4.4%	5.7%	4.8%	5.8%	5.5%	7.2%	4.4%
Very Unsatisfied	27	-	5	3	6	5	1	4	1	-	1	4	6	-	8	9	1	1	4	5	16
	2.9%	-	4.3%	3.1%	2.9%	5.1%	1.2%	3.5%	2.1%	-	5.6%	2.6%	4.3%	-	5.1%	2.7%	2.4%	0.8%	3.1%	2.4%	3.7%



Q16_E. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	943	72	820	895	48	494	464	30	125	233	55	164	14	76	26	50	15	8	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	669	53	587	635	34	341	320	21	93	169	39	120	10	58	19	39	8	5	3
=====	70.9%	73.6%	71.6%	70.9%	70.8%	69.0%	69.0%	70.0%	74.4%	72.5%	70.9%	73.2%	71.4%	76.3%	73.1%	78.0%	53.3%	62%	42.9%
Very Satisfied	415	36	362	395	20	220	208	12	44	110	24	80	6	36	13	23	5	3	2
	44.0%	50.0%	44.1%	44.1%	41.7%	44.5%	44.8%	40.0%	35.2%	47.2%	43.6%	48.8%	42.9%	47.4%	50.0%	46.0%	33.3%	38%	28.6%
Somewhat Satisfied	254	17	225	240	14	121	112	9	49	59	15	40	4	22	6	16	3	2	1
	26.9%	23.6%	27.4%	26.8%	29.2%	24.5%	24.1%	30.0%	39.2%	25.3%	27.3%	24.4%	28.6%	28.9%	23.1%	32.0%	20.0%	25%	14.3%
Neutral	197	15	166	186	11	104	98	6	27	45	10	31	4	14	5	9	7	3	4
	20.9%	20.8%	20.2%	20.8%	22.9%	21.1%	21.1%	20.0%	21.6%	19.3%	18.2%	18.9%	28.6%	18.4%	19.2%	18.0%	46.7%	38%	57.1%
Unsatisfied [NET]	77	4	67	74	3	49	46	3	5	19	6	13	-	4	2	2	-	-	-
=====	8.2%	5.6%	8.2%	8.3%	6.2%	9.9%	9.9%	10.0%	4.0%	8.2%	10.9%	7.9%		5.3%	7.7%	4.0%			
Somewhat Unsatisfied	50	2	45	48	2	32	30	2	3	12	4	8	-	3	2	1	-	-	-
	5.3%	2.8%	5.5%	5.4%	4.2%	6.5%	6.5%	6.7%	2.4%	5.2%	7.3%	4.9%		3.9%	7.7%	2.0%			
Very Unsatisfied	27	2	22	26	1	17	16	1	2	7	2	5	-	1	-	1	-	-	-
	2.9%	2.8%	2.7%	2.9%	2.1%	3.4%	3.4%	3.3%	1.6%	3.0%	3.6%	3.0%		1.3%		2.0%			



Q16_E. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	76	41	35	-	5	5	5	15	27	19	12	57	6	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	58	31	27	-	4	4	5	11	19	15	9	45	4	4	-	1	3	
=====	76.3%	76%	77.1%		80.0%	80.0%	100%	73.3%	70.4%	79%	75.0%	78.9%	66.7%	100%		100.0%	75.0%	
Very Satisfied	36	19	17	-	2	2	3	8	11	10	8	27	4	3	-	1	-	
	47.4%	46%	48.6%		40.0%	40.0%	60.0%	53.3%	40.7%	53%	66.7%	47.4%	66.7%	75.0%		100.0%		
Somewhat Satisfied	22	12	10	-	2	2	2	3	8	5	1	18	-	1	-	-	3	
	28.9%	29%	28.6%		40.0%	40.0%	40.0%	20.0%	29.6%	26%	8.3%	31.6%		25.0%			75.0%	
Neutral	14	8	6	-	1	1	-	3	7	2	3	9	1	-	-	-	1	
	18.4%	20%	17.1%		20.0%	20.0%		20.0%	25.9%	11%	25.0%	15.8%	16.7%				25.0%	
Unsatisfied [NET]	4	2	2	-	-	-	-	1	1	2	-	3	1	-	-	-	-	
=====	5.3%	4.9%	5.7%					6.7%	3.7%	11%		5.3%	16.7%					
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	-	2	-	2	1	-	-	-	-	
	3.9%	2.4%	5.7%					6.7%		11%		3.5%	16.7%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	1.3%	2.4%							3.7%			1.8%						



Q16_E. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	26	14	12	-	1	-	1	6	12	6	3	20	4	3	-	1	1	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	11	8	-	1	-	1	4	9	4	3	14	3	3	-	1	1	
=====	73.1%	79%	66.7%		100%		100%	66.7%	75.0%	67%	100.0%	70.0%	75.0%	100%		100.0%	100%	
Very Satisfied	13	8	5	-	1	-	-	3	6	3	3	9	3	2	-	1	-	
	50.0%	57%	41.7%		100%			50.0%	50.0%	50%	100.0%	45.0%	75.0%	66.7%		100.0%		
Somewhat Satisfied	6	3	3	-	-	-	1	1	3	1	-	5	-	1	-	-	1	
	23.1%	21%	25.0%				100%	16.7%	25.0%	17%		25.0%		33.3%			100%	
Neutral	5	2	3	-	-	-	-	1	3	1	-	5	-	-	-	-	-	
	19.2%	14%	25.0%					16.7%	25.0%	17%		25.0%						
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	-	1	1	-	-	-	-	
=====	7.7%	7.1%	8.3%					16.7%		17%		5.0%	25.0%					
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	-	1	1	-	-	-	-	
	7.7%	7.1%	8.3%					16.7%		17%		5.0%	25.0%					



Q16_E. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	27	23	-	4	5	4	9	15	13	9	37	2	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	20	19	-	3	4	4	7	10	11	6	31	1	1	-	-	2	
=====	78.0%	74%	82.6%		75.0%	80.0%	100%	77.8%	66.7%	85%	66.7%	83.8%	50.0%	100%			66.7%	
Very Satisfied	23	11	12	-	1	2	3	5	5	7	5	18	1	1	-	-	-	
	46.0%	41%	52.2%		25.0%	40.0%	75.0%	55.6%	33.3%	54%	55.6%	48.6%	50.0%	100%				
Somewhat Satisfied	16	9	7	-	2	2	1	2	5	4	1	13	-	-	-	-	2	
	32.0%	33%	30.4%		50.0%	40.0%	25.0%	22.2%	33.3%	31%	11.1%	35.1%					66.7%	
Neutral	9	6	3	-	1	1	-	2	4	1	3	4	1	-	-	-	1	
	18.0%	22%	13.0%		25.0%	20.0%		22.2%	26.7%	7.7%	33.3%	10.8%	50.0%				33.3%	
Unsatisfied [NET]	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
=====	4.0%	3.7%	4.3%						6.7%	7.7%		5.4%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	2.0%		4.3%							7.7%		2.7%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	2.0%	3.7%							6.7%			2.7%						



Q16_E. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	15	10	4	-	1	1	-	2	3	6	5	7	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	8	5	2	-	-	-	-	1	3	3	3	4	-	1	-	-	-
=====	53.3%	50%	50.0%					50.0%	100%	50%	60.0%	57.1%		100%			
Very Satisfied	5	3	1	-	-	-	-	-	3	2	2	3	-	-	-	-	-
	33.3%	30%	25.0%						100%	33%	40.0%	42.9%					
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	1	1	1	-	1	-	-	-
	20.0%	20%	25.0%					50.0%		17%	20.0%	14.3%		100%			
Neutral	7	5	2	-	1	1	-	1	-	3	2	3	1	-	-	-	1
	46.7%	50%	50.0%		100%	100%		50.0%		50%	40.0%	42.9%	100.0%				100%



Q16_E. Please indicate how satisfied or unsatisfied you are with each of the following.
 Wastewater and sewage treatment services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	8	6	1	-	1	1	-	1	3	2	3	4	-	1	-	-	-	
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	-	100%	-	-	-	
Satisfied [NET]	5	3	1	-	-	-	-	1	3	1	2	2	-	1	-	-	-	
=====	62.5%	50%	100.0%	-	-	-	-	100%	100%	50%	66.7%	50.0%	-	100%	-	-	-	
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-	-	
	37.5%	33%	-	-	-	-	-	-	100%	-	66.7%	25.0%	-	-	-	-	-	
Somewhat Satisfied	2	1	1	-	-	-	-	1	-	1	-	1	-	1	-	-	-	
	25.0%	17%	100.0%	-	-	-	-	100%	-	50%	-	25.0%	-	100%	-	-	-	
Neutral	3	3	-	-	1	1	-	-	-	1	1	2	-	-	-	-	-	
	37.5%	50%	-	-	100%	100%	-	-	-	50%	33.3%	50.0%	-	-	-	-	-	



Q16_E. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC	NATIVE	OTHER	
				BINARY									AMERICAN		ISLANDER	AMERICAN		
Total	7	4	3	-	-	-	-	1	-	4	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	-	2	1	2	-	-	-	-	-	
=====	42.9%	50%	33.3%							50%	50.0%	66.7%						
Very Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	28.6%	25%	33.3%							50%		66.7%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	14.3%	25%									50.0%							
Neutral	4	2	2	-	-	-	-	1	-	2	1	1	1	-	-	-	1	
	57.1%	50%	66.7%					100%		50%	50.0%	33.3%	100.0%				100%	



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER				AGE GROUP						ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	943	472	433	7	19	178	205	172	196	150	152	577	89	103	15	17	103
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	669	349	301	3	14	126	153	118	142	102	117	421	60	70	7	9	56
=====	70.9%	74%	69.5%	42.9%	73.7%	70.8%	74.6%	68.6%	72.4%	68%	77.0%	73.0%	67.4%	68.0%	46.7%	52.9%	54.4%
Very Satisfied	415	219	188	2	7	76	85	76	94	71	72	271	35	35	4	6	29
	62.0%	63%	62.5%	66.7%	50.0%	60.3%	55.6%	64.4%	66.2%	70%	61.5%	64.4%	58.3%	50.0%	57.1%	66.7%	51.8%
Somewhat Satisfied	254	130	113	1	7	50	68	42	48	31	45	150	25	35	3	3	27
	38.0%	37%	37.5%	33.3%	50.0%	39.7%	44.4%	35.6%	33.8%	30%	38.5%	35.6%	41.7%	50.0%	42.9%	33.3%	48.2%
Neutral	197	88	95	2	4	35	36	37	39	38	26	108	23	27	7	5	33
	20.9%	19%	21.9%	28.6%	21.1%	19.7%	17.6%	21.5%	19.9%	25%	17.1%	18.7%	25.8%	26.2%	46.7%	29.4%	32.0%
Unsatisfied [NET]	77	35	37	2	1	17	16	17	15	10	9	48	6	6	1	3	14
=====	8.2%	7.4%	8.5%	28.6%	5.3%	9.6%	7.8%	9.9%	7.7%	6.7%	5.9%	8.3%	6.7%	5.8%	6.7%	17.6%	13.6%
Somewhat Unsatisfied	50	23	24	-	1	12	11	7	9	10	8	31	6	2	-	1	9
	64.9%	66%	64.9%	100%	70.6%	68.8%	41.2%	60.0%	100%	88.9%	64.6%	100.0%	33.3%		33.3%	64.3%	
Very Unsatisfied	27	12	13	2	-	5	5	10	6	-	1	17	-	4	1	2	5
	35.1%	34%	35.1%	100.0%		29.4%	31.2%	58.8%	40.0%		11.1%	35.4%		66.7%	100.0%	66.7%	35.7%



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Wastewater and sewage treatment services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	943 100%	138 100%	117 100%	98 100%	210 100%	98 100%	81 100%	114 100%	48 100%	1 100%	18 100%	152 100%	140 100%	157 100%	158 100%	332 100%	42 100.0%	121 100.0%	128 100.0%	207 100.0%	435 100.0%
Satisfied [NET] =====	669 70.9%	96 69.6%	82 70.1%	71 72.4%	145 69.0%	73 74.5%	62 76.5%	79 69.3%	31 64.6%	1 100%	15 83.3%	108 71.1%	89 63.6%	124 79.0%	115 72.8%	229 69.0%	30 71.4%	85 70.2%	86 67.2%	142 68.6%	321 73.8%
Very Satisfied	415 62.0%	60 62.5%	51 62.2%	46 64.8%	83 57.2%	43 58.9%	33 53.2%	56 70.9%	21 67.7%	1 100%	12 80.0%	69 63.9%	51 57.3%	75 60.5%	71 61.7%	146 63.8%	15 50.0%	52 61.2%	47 54.7%	84 59.2%	215 67.0%
Somewhat Satisfied	254 38.0%	36 37.5%	31 37.8%	25 35.2%	62 42.8%	30 41.1%	29 46.8%	23 29.1%	10 32.3%	- 20.0%	3 36.1%	39 42.7%	38 39.5%	49 38.3%	44 36.2%	83 36.2%	15 50.0%	33 38.8%	39 45.3%	58 40.8%	106 33.0%
Neutral	197 20.9%	33 23.9%	22 18.8%	18 18.4%	43 20.5%	17 17.3%	16 19.8%	27 23.7%	14 29.2%	- 11.1%	2 17.1%	26 27.9%	39 27.9%	29 18.5%	28 17.7%	75 22.6%	9 21.4%	28 23.1%	31 24.2%	45 21.7%	79 18.2%
Unsatisfied [NET] =====	77 8.2%	9 6.5%	13 11.1%	9 9.2%	22 10.5%	8 8.2%	3 3.7%	8 7.0%	3 6.2%	- 5.6%	1 11.8%	18 8.6%	12 8.6%	4 2.5%	15 9.5%	28 8.4%	3 7.1%	8 6.6%	11 8.6%	20 9.7%	35 8.0%
Somewhat Unsatisfied	50 64.9%	9 100%	8 61.5%	6 66.7%	16 72.7%	3 37.5%	2 66.7%	4 50.0%	2 66.7%	- 77.8%	- 50.0%	14 50.0%	6 100%	4 46.7%	7 67.9%	19 66.7%	2 66.7%	7 87.5%	7 63.6%	15 75.0%	19 54.3%
Very Unsatisfied	27 35.1%	- 38.5%	5 33.3%	3 27.3%	6 27.3%	5 62.5%	1 33.3%	4 50.0%	1 33.3%	- 100%	1 22.2%	4 50.0%	6 50.0%	- 53.3%	8 32.1%	9 33.3%	1 33.3%	1 12.5%	4 36.4%	5 25.0%	16 45.7%



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	943	72	820	895	48	494	464	30	125	233	55	164	14	76	26	50	15	8	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	669	53	587	635	34	341	320	21	93	169	39	120	10	58	19	39	8	5	3
=====	70.9%	73.6%	71.6%	70.9%	70.8%	69.0%	69.0%	70.0%	74.4%	72.5%	70.9%	73.2%	71.4%	76.3%	73.1%	78.0%	53.3%	62%	42.9%
Very Satisfied	415	36	362	395	20	220	208	12	44	110	24	80	6	36	13	23	5	3	2
	62.0%	67.9%	61.7%	62.2%	58.8%	64.5%	65.0%	57.1%	47.3%	65.1%	61.5%	66.7%	60.0%	62.1%	68.4%	59.0%	62.5%	60%	66.7%
Somewhat Satisfied	254	17	225	240	14	121	112	9	49	59	15	40	4	22	6	16	3	2	1
	38.0%	32.1%	38.3%	37.8%	41.2%	35.5%	35.0%	42.9%	52.7%	34.9%	38.5%	33.3%	40.0%	37.9%	31.6%	41.0%	37.5%	40%	33.3%
Neutral	197	15	166	186	11	104	98	6	27	45	10	31	4	14	5	9	7	3	4
	20.9%	20.8%	20.2%	20.8%	22.9%	21.1%	21.1%	20.0%	21.6%	19.3%	18.2%	18.9%	28.6%	18.4%	19.2%	18.0%	46.7%	38%	57.1%
Unsatisfied [NET]	77	4	67	74	3	49	46	3	5	19	6	13	-	4	2	2	-	-	-
=====	8.2%	5.6%	8.2%	8.3%	6.2%	9.9%	9.9%	10.0%	4.0%	8.2%	10.9%	7.9%		5.3%	7.7%	4.0%			
Somewhat Unsatisfied	50	2	45	48	2	32	30	2	3	12	4	8	-	3	2	1	-	-	-
	64.9%	50.0%	67.2%	64.9%	66.7%	65.3%	65.2%	66.7%	60.0%	63.2%	66.7%	61.5%		75.0%	100.0%	50.0%			
Very Unsatisfied	27	2	22	26	1	17	16	1	2	7	2	5	-	1	-	1	-	-	-
	35.1%	50.0%	32.8%	35.1%	33.3%	34.7%	34.8%	33.3%	40.0%	36.8%	33.3%	38.5%		25.0%		50.0%			



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	76	41	35	-	5	5	5	15	27	19	12	57	6	4	-	1	4	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	58	31	27	-	4	4	5	11	19	15	9	45	4	4	-	1	3	
=====	76.3%	76%	77.1%		80.0%	80.0%	100%	73.3%	70.4%	79%	75.0%	78.9%	66.7%	100%		100.0%	75.0%	
Very Satisfied	36	19	17	-	2	2	3	8	11	10	8	27	4	3	-	1	-	
	62.1%	61%	63.0%		50.0%	50.0%	60.0%	72.7%	57.9%	67%	88.9%	60.0%	100.0%	75.0%		100.0%		
Somewhat Satisfied	22	12	10	-	2	2	2	3	8	5	1	18	-	1	-	-	3	
	37.9%	39%	37.0%		50.0%	50.0%	40.0%	27.3%	42.1%	33%	11.1%	40.0%		25.0%			100%	
Neutral	14	8	6	-	1	1	-	3	7	2	3	9	1	-	-	-	1	
	18.4%	20%	17.1%		20.0%	20.0%		20.0%	25.9%	11%	25.0%	15.8%	16.7%				25.0%	
Unsatisfied [NET]	4	2	2	-	-	-	-	1	1	2	-	3	1	-	-	-	-	
=====	5.3%	4.9%	5.7%					6.7%	3.7%	11%		5.3%	16.7%					
Somewhat Unsatisfied	3	1	2	-	-	-	-	1	-	2	-	2	1	-	-	-	-	
	75.0%	50%	100.0%					100%		100%		66.7%	100.0%					
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	25.0%	50%							100%			33.3%						



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	26	14	12	-	1	-	1	6	12	6	3	20	4	3	-	1	1	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	19	11	8	-	1	-	1	4	9	4	3	14	3	3	-	1	1	
=====	73.1%	79%	66.7%		100%		100%	66.7%	75.0%	67%	100.0%	70.0%	75.0%	100%		100.0%	100%	
Very Satisfied	13	8	5	-	1	-	-	3	6	3	3	9	3	2	-	1	-	
	68.4%	73%	62.5%		100%			75.0%	66.7%	75%	100.0%	64.3%	100.0%	66.7%		100.0%		
Somewhat Satisfied	6	3	3	-	-	-	1	1	3	1	-	5	-	1	-	-	1	
	31.6%	27%	37.5%				100%	25.0%	33.3%	25%		35.7%		33.3%			100%	
Neutral	5	2	3	-	-	-	-	1	3	1	-	5	-	-	-	-	-	
	19.2%	14%	25.0%					16.7%	25.0%	17%		25.0%						
Unsatisfied [NET]	2	1	1	-	-	-	-	1	-	1	-	1	1	-	-	-	-	
=====	7.7%	7.1%	8.3%					16.7%		17%		5.0%	25.0%					
Somewhat Unsatisfied	2	1	1	-	-	-	-	1	-	1	-	1	1	-	-	-	-	
	100%	100%	100.0%					100%		100%		100%	100.0%					



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
Wastewater and sewage treatment services
BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	27	23	-	4	5	4	9	15	13	9	37	2	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	39	20	19	-	3	4	4	7	10	11	6	31	1	1	-	-	2	
=====	78.0%	74%	82.6%		75.0%	80.0%	100%	77.8%	66.7%	85%	66.7%	83.8%	50.0%	100%			66.7%	
Very Satisfied	23	11	12	-	1	2	3	5	5	7	5	18	1	1	-	-	-	
	59.0%	55%	63.2%		33.3%	50.0%	75.0%	71.4%	50.0%	64%	83.3%	58.1%	100.0%	100%				
Somewhat Satisfied	16	9	7	-	2	2	1	2	5	4	1	13	-	-	-	-	2	
	41.0%	45%	36.8%		66.7%	50.0%	25.0%	28.6%	50.0%	36%	16.7%	41.9%					100%	
Neutral	9	6	3	-	1	1	-	2	4	1	3	4	1	-	-	-	1	
	18.0%	22%	13.0%		25.0%	20.0%		22.2%	26.7%	7.7%	33.3%	10.8%	50.0%				33.3%	
Unsatisfied [NET]	2	1	1	-	-	-	-	-	1	1	-	2	-	-	-	-	-	
=====	4.0%	3.7%	4.3%						6.7%	7.7%		5.4%						
Somewhat Unsatisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	50.0%		100.0%							100%		50.0%						
Very Unsatisfied	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	
	50.0%	100%							100%			50.0%						



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Wastewater and sewage treatment services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	15	10	4	-	1	1	-	2	3	6	5	7	1	1	-	-	1	
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	8	5	2	-	-	-	-	1	3	3	3	4	-	1	-	-	-	
=====	53.3%	50%	50.0%					50.0%	100%	50%	60.0%	57.1%		100%				
Very Satisfied	5	3	1	-	-	-	-	-	3	2	2	3	-	-	-	-	-	
	62.5%	60%	50.0%						100%	67%	66.7%	75.0%						
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	1	1	1	-	1	-	-	-	
	37.5%	40%	50.0%					100%		33%	33.3%	25.0%		100%				
Neutral	7	5	2	-	1	1	-	1	-	3	2	3	1	-	-	-	1	
	46.7%	50%	50.0%		100%	100%		50.0%		50%	40.0%	42.9%	100.0%				100%	



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Wastewater and sewage treatment services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	8	6	1	-	1	1	-	1	3	2	3	4	-	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%			
Satisfied [NET]	5	3	1	-	-	-	-	1	3	1	2	2	-	1	-	-	-
=====	62.5%	50%	100.0%					100%	100%	50%	66.7%	50.0%		100%			
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-	-
	60.0%	67%							100%		100.0%	50.0%					
Somewhat Satisfied	2	1	1	-	-	-	-	1	-	1	-	1	-	1	-	-	-
	40.0%	33%	100.0%					100%		100%		50.0%		100%			
Neutral	3	3	-	-	1	1	-	-	-	1	1	2	-	-	-	-	-
	37.5%	50%			100%	100%				50%	33.3%	50.0%					



Q16_EA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Wastewater and sewage treatment services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC	NATIVE	OTHER	
				BINARY									AMERICAN		ISLANDER	AMERICAN		
Total	7	4	3	-	-	-	-	1	-	4	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	3	2	1	-	-	-	-	-	-	2	1	2	-	-	-	-	-	
=====	42.9%	50%	33.3%							50%	50.0%	66.7%						
Very Satisfied	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	66.7%	50%	100.0%							100%		100%						
Somewhat Satisfied	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	
	33.3%	50%									100.0%							
Neutral	4	2	2	-	-	-	-	1	-	2	1	1	1	-	-	-	1	
	57.1%	50%	66.7%					100%		50%	50.0%	33.3%	100.0%				100%	



Q16_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1108	541	524	6	19	215	256	198	220	176	171	686	101	123	14	19	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	844	431	384	3	15	150	199	147	184	134	145	531	73	89	8	12	80
=====	76.2%	80%	73.3%	50.0%	78.9%	69.8%	77.7%	74.2%	83.6%	76%	84.8%	77.4%	72.3%	72.4%	57.1%	63.2%	64.5%
Very Satisfied	526	273	242	1	6	92	121	92	115	93	86	342	46	50	5	8	44
	47.5%	50%	46.2%	16.7%	31.6%	42.8%	47.3%	46.5%	52.3%	53%	50.3%	49.9%	45.5%	40.7%	35.7%	42.1%	35.5%
Somewhat Satisfied	318	158	142	2	9	58	78	55	69	41	59	189	27	39	3	4	36
	28.7%	29%	27.1%	33.3%	47.4%	27.0%	30.5%	27.8%	31.4%	23%	34.5%	27.6%	26.7%	31.7%	21.4%	21.1%	29.0%
Neutral	162	69	85	-	3	37	34	32	19	30	16	90	21	24	5	3	26
	14.6%	13%	16.2%		15.8%	17.2%	13.3%	16.2%	8.6%	17%	9.4%	13.1%	20.8%	19.5%	35.7%	15.8%	21.0%
Unsatisfied [NET]	102	41	55	3	1	28	23	19	17	12	10	65	7	10	1	4	18
=====	9.2%	7.6%	10.5%	50.0%	5.3%	13.0%	9.0%	9.6%	7.7%	6.8%	5.8%	9.5%	6.9%	8.1%	7.1%	21.1%	14.5%
Somewhat Unsatisfied	64	24	36	2	-	18	17	11	11	6	8	40	2	7	-	1	12
	5.8%	4.4%	6.9%	33.3%		8.4%	6.6%	5.6%	5.0%	3.4%	4.7%	5.8%	2.0%	5.7%		5.3%	9.7%
Very Unsatisfied	38	17	19	1	1	10	6	8	6	6	2	25	5	3	1	3	6
	3.4%	3.1%	3.6%	16.7%	5.3%	4.7%	2.3%	4.0%	2.7%	3.4%	1.2%	3.6%	5.0%	2.4%	7.1%	15.8%	4.8%



Q16.F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1108 100%	176 100%	138 100%	119 100%	236 100%	108 100%	91 100%	132 100%	62 100%	1 100%	23 100%	185 100%	178 100%	195 100%	183 100%	363 100%	53 100.0%	142 100.0%	147 100.0%	238 100.0%	518 100.0%
Satisfied [NET] =====	844 76.2%	132 75.0%	95 68.8%	92 77.3%	180 76.3%	88 81.5%	74 81.3%	106 80.3%	38 61.3%	1 100%	21 91.3%	130 70.3%	121 68.0%	157 80.5%	146 79.8%	287 79.1%	35 66.0%	110 77.5%	105 71.4%	177 74.4%	410 79.2%
Very Satisfied	526 47.5%	84 47.7%	55 39.9%	57 47.9%	99 41.9%	58 53.7%	43 47.3%	71 53.8%	28 45.2%	1 100%	17 73.9%	80 43.2%	65 36.5%	97 49.7%	93 50.8%	188 51.8%	19 35.8%	64 45.1%	63 42.9%	103 43.3%	274 52.9%
Somewhat Satisfied	318 28.7%	48 27.3%	40 29.0%	35 29.4%	81 34.3%	30 27.8%	31 34.1%	35 26.5%	10 16.1%	- 17.4%	4 27.0%	50 31.5%	56 30.8%	60 29.0%	53 27.3%	99 30.2%	16 30.2%	46 32.4%	42 28.6%	74 31.1%	136 26.3%
Neutral	162 14.6%	29 16.5%	29 21.0%	15 12.6%	32 13.6%	12 11.1%	12 13.2%	14 10.6%	14 22.6%	- 4.3%	1 16.8%	31 18.0%	32 18.0%	29 14.9%	22 12.0%	47 12.9%	12 22.6%	18 12.7%	25 17.0%	34 14.3%	71 13.7%
Unsatisfied [NET] =====	102 9.2%	15 8.5%	14 10.1%	12 10.1%	24 10.2%	8 7.4%	5 5.5%	12 9.1%	10 16.1%	- 4.3%	1 13.0%	24 14.0%	25 14.0%	9 4.6%	15 8.2%	29 8.0%	6 11.3%	14 9.9%	17 11.6%	27 11.3%	37 7.1%
Somewhat Unsatisfied	64 5.8%	14 8.0%	6 4.3%	9 7.6%	11 4.7%	5 4.6%	3 3.3%	9 6.8%	6 9.7%	- 4.3%	1 8.6%	16 9.0%	16 9.0%	6 3.1%	8 4.4%	18 5.0%	5 9.4%	8 5.6%	9 6.1%	15 6.3%	27 5.2%
Very Unsatisfied	38 3.4%	1 0.6%	8 5.8%	3 2.5%	13 5.5%	3 2.8%	2 2.2%	3 2.3%	4 6.5%	- 4.3%	- 5.1%	8 5.1%	9 5.1%	3 1.5%	7 3.8%	11 3.0%	1 1.9%	6 4.2%	8 5.4%	12 5.0%	10 1.9%



Q16_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1108	86	961	1050	58	591	558	33	131	286	72	194	20	83	29	54	17	10	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	844	62	742	800	44	441	415	26	97	224	52	158	14	68	26	42	14	9	5
=====	76.2%	72.1%	77.2%	76.2%	75.9%	74.6%	74.4%	78.8%	74.0%	78.3%	72.2%	81.4%	70.0%	81.9%	89.7%	77.8%	82.4%	90%	71.4%
Very Satisfied	526	37	470	505	21	285	274	11	54	135	32	95	8	46	17	29	6	4	2
	47.5%	43.0%	48.9%	48.1%	36.2%	48.2%	49.1%	33.3%	41.2%	47.2%	44.4%	49.0%	40.0%	55.4%	58.6%	53.7%	35.3%	40%	28.6%
Somewhat Satisfied	318	25	272	295	23	156	141	15	43	89	20	63	6	22	9	13	8	5	3
	28.7%	29.1%	28.3%	28.1%	39.7%	26.4%	25.3%	45.5%	32.8%	31.1%	27.8%	32.5%	30.0%	26.5%	31.0%	24.1%	47.1%	50%	42.9%
Neutral	162	9	139	152	10	85	81	4	24	40	13	22	5	10	3	7	3	1	2
	14.6%	10.5%	14.5%	14.5%	17.2%	14.4%	14.5%	12.1%	18.3%	14.0%	18.1%	11.3%	25.0%	12.0%	10.3%	13.0%	17.6%	10%	28.6%
Unsatisfied [NET]	102	15	80	98	4	65	62	3	10	22	7	14	1	5	-	5	-	-	-
=====	9.2%	17.4%	8.3%	9.3%	6.9%	11.0%	11.1%	9.1%	7.6%	7.7%	9.7%	7.2%	5.0%	6.0%		9.3%			
Somewhat Unsatisfied	64	8	51	62	2	40	39	1	7	15	5	9	1	2	-	2	-	-	-
	5.8%	9.3%	5.3%	5.9%	3.4%	6.8%	7.0%	3.0%	5.3%	5.2%	6.9%	4.6%	5.0%	2.4%		3.7%			
Very Unsatisfied	38	7	29	36	2	25	23	2	3	7	2	5	-	3	-	3	-	-	-
	3.4%	8.1%	3.0%	3.4%	3.4%	4.2%	4.1%	6.1%	2.3%	2.4%	2.8%	2.6%		3.6%		5.6%			



Q16_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	83	45	38	-	5	5	6	16	31	20	12	60	7	6	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	68	37	31	-	4	4	6	11	27	16	11	49	6	6	-	1	3
=====	81.9%	82%	81.6%		80.0%	80.0%	100%	68.8%	87.1%	80%	91.7%	81.7%	85.7%	100%		100.0%	60.0%
Very Satisfied	46	22	24	-	2	2	4	10	17	11	8	31	6	4	-	1	2
	55.4%	49%	63.2%		40.0%	40.0%	66.7%	62.5%	54.8%	55%	66.7%	51.7%	85.7%	66.7%		100.0%	40.0%
Somewhat Satisfied	22	15	7	-	2	2	2	1	10	5	3	18	-	2	-	-	1
	26.5%	33%	18.4%		40.0%	40.0%	33.3%	6.2%	32.3%	25%	25.0%	30.0%		33.3%			20.0%
Neutral	10	6	4	-	1	1	-	4	2	2	1	7	1	-	-	-	1
	12.0%	13%	10.5%		20.0%	20.0%		25.0%	6.5%	10%	8.3%	11.7%	14.3%				20.0%
Unsatisfied [NET]	5	2	3	-	-	-	-	1	2	2	-	4	-	-	-	-	1
=====	6.0%	4.4%	7.9%					6.2%	6.5%	10%		6.7%					20.0%
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	-	1	-	2	-	-	-	-	-
	2.4%		5.3%					6.2%		5.0%		3.3%					
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1
	3.6%	4.4%	2.6%						6.5%	5.0%		3.3%					20.0%



Q16_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	15	14	-	1	-	2	6	14	6	3	21	4	4	-	1	2	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	26	14	12	-	1	-	2	5	13	5	3	18	4	4	-	1	2	
=====	89.7%	93%	85.7%		100%		100%	83.3%	92.9%	83%	100.0%	85.7%	100.0%	100%		100.0%	100%	
Very Satisfied	17	9	8	-	1	-	-	5	8	3	3	10	4	2	-	1	2	
	58.6%	60%	57.1%		100%			83.3%	57.1%	50%	100.0%	47.6%	100.0%	50.0%		100.0%	100%	
Somewhat Satisfied	9	5	4	-	-	-	2	-	5	2	-	8	-	2	-	-	-	
	31.0%	33%	28.6%				100%		35.7%	33%		38.1%		50.0%				
Neutral	3	1	2	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	10.3%	6.7%	14.3%					16.7%	7.1%	17%		14.3%						



Q16_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	30	24	-	4	5	4	10	17	14	9	39	3	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	23	19	-	3	4	4	6	14	11	8	31	2	2	-	-	1	
=====	77.8%	77%	79.2%		75.0%	80.0%	100%	60.0%	82.4%	79%	88.9%	79.5%	66.7%	100%			33.3%	
Very Satisfied	29	13	16	-	1	2	4	5	9	8	5	21	2	2	-	-	-	
	53.7%	43%	66.7%		25.0%	40.0%	100%	50.0%	52.9%	57%	55.6%	53.8%	66.7%	100%				
Somewhat Satisfied	13	10	3	-	2	2	-	1	5	3	3	10	-	-	-	-	1	
	24.1%	33%	12.5%		50.0%	40.0%		10.0%	29.4%	21%	33.3%	25.6%					33.3%	
Neutral	7	5	2	-	1	1	-	3	1	1	1	4	1	-	-	-	1	
	13.0%	17%	8.3%		25.0%	20.0%		30.0%	5.9%	7.1%	11.1%	10.3%	33.3%				33.3%	
Unsatisfied [NET]	5	2	3	-	-	-	-	1	2	2	-	4	-	-	-	-	1	
=====	9.3%	6.7%	12.5%					10.0%	11.8%	14%		10.3%					33.3%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	-	1	-	2	-	-	-	-	-	
	3.7%		8.3%					10.0%		7.1%		5.1%						
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	5.6%	6.7%	4.2%						11.8%	7.1%		5.1%					33.3%	



Q16_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	17	12	4	-	1	1	-	2	5	6	6	7	2	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	14	10	3	-	1	1	-	2	4	4	4	6	2	1	-	-	1
=====	82.4%	83%	75.0%		100%	100%		100%	80.0%	67%	66.7%	85.7%	100.0%	100%			100%
Very Satisfied	6	4	1	-	-	-	-	1	3	1	2	3	1	-	-	-	-
	35.3%	33%	25.0%					50.0%	60.0%	17%	33.3%	42.9%	50.0%				
Somewhat Satisfied	8	6	2	-	1	1	-	1	1	3	2	3	1	1	-	-	1
	47.1%	50%	50.0%		100%	100%		50.0%	20.0%	50%	33.3%	42.9%	50.0%	100%			100%
Neutral	3	2	1	-	-	-	-	-	1	2	2	1	-	-	-	-	-
	17.6%	17%	25.0%						20.0%	33%	33.3%	14.3%					



Q16_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	10	8	1	-	1	1	-	1	5	2	4	4	1	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	9	7	1	-	1	1	-	1	4	2	3	4	1	1	-	-	-
=====	90.0%	88%	100.0%		100%	100%		100%	80.0%	100%	75.0%	100%	100.0%	100%			
Very Satisfied	4	3	-	-	-	-	-	1	3	-	2	2	-	-	-	-	-
	40.0%	38%						100%	60.0%		50.0%	50.0%					
Somewhat Satisfied	5	4	1	-	1	1	-	-	1	2	1	2	1	1	-	-	-
	50.0%	50%	100.0%		100%	100%			20.0%	100%	25.0%	50.0%	100.0%	100%			
Neutral	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	10.0%	12%							20.0%		25.0%						



Q16_F. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	7	4	3	-	-	-	-	1	-	4	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	1	-	2	1	2	1	-	-	-	1	
=====	71.4%	75%	66.7%					100%		50%	50.0%	66.7%	100.0%				100%	
Very Satisfied	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	28.6%	25%	33.3%							25%		33.3%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	1	1	1	-	-	-	-	1	
	42.9%	50%	33.3%					100%		25%	50.0%	33.3%					100%	
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	28.6%	25%	33.3%							50%	50.0%	33.3%						



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE/CAUCASIAN	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1108	541	524	6	19	215	256	198	220	176	171	686	101	123	14	19	124
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Satisfied [NET]	844	431	384	3	15	150	199	147	184	134	145	531	73	89	8	12	80
=====	76.2%	80%	73.3%	50.0%	78.9%	69.8%	77.7%	74.2%	83.6%	76%	84.8%	77.4%	72.3%	72.4%	57.1%	63.2%	64.5%
Very Satisfied	526	273	242	1	6	92	121	92	115	93	86	342	46	50	5	8	44
	62.3%	63%	63.0%	33.3%	40.0%	61.3%	60.8%	62.6%	62.5%	69%	59.3%	64.4%	63.0%	56.2%	62.5%	66.7%	55.0%
Somewhat Satisfied	318	158	142	2	9	58	78	55	69	41	59	189	27	39	3	4	36
	37.7%	37%	37.0%	66.7%	60.0%	38.7%	39.2%	37.4%	37.5%	31%	40.7%	35.6%	37.0%	43.8%	37.5%	33.3%	45.0%
Neutral	162	69	85	-	3	37	34	32	19	30	16	90	21	24	5	3	26
	14.6%	13%	16.2%		15.8%	17.2%	13.3%	16.2%	8.6%	17%	9.4%	13.1%	20.8%	19.5%	35.7%	15.8%	21.0%
Unsatisfied [NET]	102	41	55	3	1	28	23	19	17	12	10	65	7	10	1	4	18
=====	9.2%	7.6%	10.5%	50.0%	5.3%	13.0%	9.0%	9.6%	7.7%	6.8%	5.8%	9.5%	6.9%	8.1%	7.1%	21.1%	14.5%
Somewhat Unsatisfied	64	24	36	2	-	18	17	11	11	6	8	40	2	7	-	1	12
	62.7%	59%	65.5%	66.7%		64.3%	73.9%	57.9%	64.7%	50%	80.0%	61.5%	28.6%	70.0%		25.0%	66.7%
Very Unsatisfied	38	17	19	1	1	10	6	8	6	6	2	25	5	3	1	3	6
	37.3%	41%	34.5%	33.3%	100%	35.7%	26.1%	42.1%	35.3%	50%	20.0%	38.5%	71.4%	30.0%	100.0%	75.0%	33.3%



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1108 100%	176 100%	138 100%	119 100%	236 100%	108 100%	91 100%	132 100%	62 100%	1 100%	23 100%	185 100%	178 100%	195 100%	183 100%	363 100%	53 100.0%	142 100.0%	147 100.0%	238 100.0%	518 100.0%
Satisfied [NET] =====	844 76.2%	132 75.0%	95 68.8%	92 77.3%	180 76.3%	88 81.5%	74 81.3%	106 80.3%	38 61.3%	1 100%	21 91.3%	130 70.3%	121 68.0%	157 80.5%	146 79.8%	287 79.1%	35 66.0%	110 77.5%	105 71.4%	177 74.4%	410 79.2%
Very Satisfied	526 62.3%	84 63.6%	55 57.9%	57 62.0%	99 55.0%	58 65.9%	43 58.1%	71 67.0%	28 73.7%	1 100%	17 81.0%	80 61.5%	65 53.7%	97 61.8%	93 63.7%	188 65.5%	19 54.3%	64 58.2%	63 60.0%	103 58.2%	274 66.8%
Somewhat Satisfied	318 37.7%	48 36.4%	40 42.1%	35 38.0%	81 45.0%	30 34.1%	31 41.9%	35 33.0%	10 26.3%	- 19.0%	4 38.5%	50 46.3%	56 38.2%	60 36.3%	53 34.5%	99 45.7%	16 45.7%	46 41.8%	42 40.0%	74 41.8%	136 33.2%
Neutral	162 14.6%	29 16.5%	29 21.0%	15 12.6%	32 13.6%	12 11.1%	12 13.2%	14 10.6%	14 22.6%	- 4.3%	1 16.8%	31 18.0%	32 18.0%	29 14.9%	22 12.0%	47 12.9%	12 22.6%	18 12.7%	25 17.0%	34 14.3%	71 13.7%
Unsatisfied [NET] =====	102 9.2%	15 8.5%	14 10.1%	12 10.1%	24 10.2%	8 7.4%	5 5.5%	12 9.1%	10 16.1%	- 4.3%	1 13.0%	24 14.0%	25 14.0%	9 4.6%	15 8.2%	29 8.0%	6 11.3%	14 9.9%	17 11.6%	27 11.3%	37 7.1%
Somewhat Unsatisfied	64 62.7%	14 93.3%	6 42.9%	9 75.0%	11 45.8%	5 62.5%	3 60.0%	9 75.0%	6 60.0%	- 100%	1 66.7%	16 64.0%	16 66.7%	6 53.3%	8 62.1%	18 62.1%	5 83.3%	8 57.1%	9 52.9%	15 55.6%	27 73.0%
Very Unsatisfied	38 37.3%	1 6.7%	8 57.1%	3 25.0%	13 54.2%	3 37.5%	2 40.0%	3 25.0%	4 40.0%	- 33.3%	- 36.0%	8 33.3%	9 46.7%	3 37.9%	7 46.7%	11 37.9%	1 16.7%	6 42.9%	8 47.1%	12 44.4%	10 27.0%



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1108	86	961	1050	58	591	558	33	131	286	72	194	20	83	29	54	17	10	7
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	844	62	742	800	44	441	415	26	97	224	52	158	14	68	26	42	14	9	5
=====	76.2%	72.1%	77.2%	76.2%	75.9%	74.6%	74.4%	78.8%	74.0%	78.3%	72.2%	81.4%	70.0%	81.9%	89.7%	77.8%	82.4%	90%	71.4%
Very Satisfied	526	37	470	505	21	285	274	11	54	135	32	95	8	46	17	29	6	4	2
	62.3%	59.7%	63.3%	63.1%	47.7%	64.6%	66.0%	42.3%	55.7%	60.3%	61.5%	60.1%	57.1%	67.6%	65.4%	69.0%	42.9%	44%	40.0%
Somewhat Satisfied	318	25	272	295	23	156	141	15	43	89	20	63	6	22	9	13	8	5	3
	37.7%	40.3%	36.7%	36.9%	52.3%	35.4%	34.0%	57.7%	44.3%	39.7%	38.5%	39.9%	42.9%	32.4%	34.6%	31.0%	57.1%	56%	60.0%
Neutral	162	9	139	152	10	85	81	4	24	40	13	22	5	10	3	7	3	1	2
	14.6%	10.5%	14.5%	14.5%	17.2%	14.4%	14.5%	12.1%	18.3%	14.0%	18.1%	11.3%	25.0%	12.0%	10.3%	13.0%	17.6%	10%	28.6%
Unsatisfied [NET]	102	15	80	98	4	65	62	3	10	22	7	14	1	5	-	5	-	-	-
=====	9.2%	17.4%	8.3%	9.3%	6.9%	11.0%	11.1%	9.1%	7.6%	7.7%	9.7%	7.2%	5.0%	6.0%	-	9.3%	-	-	-
Somewhat Unsatisfied	64	8	51	62	2	40	39	1	7	15	5	9	1	2	-	2	-	-	-
	62.7%	53.3%	63.8%	63.3%	50.0%	61.5%	62.9%	33.3%	70.0%	68.2%	71.4%	64.3%	100.0%	40.0%	-	40.0%	-	-	-
Very Unsatisfied	38	7	29	36	2	25	23	2	3	7	2	5	-	3	-	3	-	-	-
	37.3%	46.7%	36.2%	36.7%	50.0%	38.5%	37.1%	66.7%	30.0%	31.8%	28.6%	35.7%	-	60.0%	-	60.0%	-	-	-



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	83	45	38	-	5	5	6	16	31	20	12	60	7	6	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Satisfied [NET]	68	37	31	-	4	4	6	11	27	16	11	49	6	6	-	1	3
=====	81.9%	82%	81.6%		80.0%	80.0%	100%	68.8%	87.1%	80%	91.7%	81.7%	85.7%	100%		100.0%	60.0%
Very Satisfied	46	22	24	-	2	2	4	10	17	11	8	31	6	4	-	1	2
	67.6%	59%	77.4%		50.0%	50.0%	66.7%	90.9%	63.0%	69%	72.7%	63.3%	100.0%	66.7%		100.0%	66.7%
Somewhat Satisfied	22	15	7	-	2	2	2	1	10	5	3	18	-	2	-	-	1
	32.4%	41%	22.6%		50.0%	50.0%	33.3%	9.1%	37.0%	31%	27.3%	36.7%		33.3%			33.3%
Neutral	10	6	4	-	1	1	-	4	2	2	1	7	1	-	-	-	1
	12.0%	13%	10.5%		20.0%	20.0%		25.0%	6.5%	10%	8.3%	11.7%	14.3%				20.0%
Unsatisfied [NET]	5	2	3	-	-	-	-	1	2	2	-	4	-	-	-	-	1
=====	6.0%	4.4%	7.9%					6.2%	6.5%	10%		6.7%					20.0%
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	-	1	-	2	-	-	-	-	-
	40.0%		66.7%					100%		50%		50.0%					
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1
	60.0%	100%	33.3%						100%	50%		50.0%					100%



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	29	15	14	-	1	-	2	6	14	6	3	21	4	4	-	1	2	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	26	14	12	-	1	-	2	5	13	5	3	18	4	4	-	1	2	
=====	89.7%	93%	85.7%		100%		100%	83.3%	92.9%	83%	100.0%	85.7%	100.0%	100%		100.0%	100%	
Very Satisfied	17	9	8	-	1	-	-	5	8	3	3	10	4	2	-	1	2	
	65.4%	64%	66.7%		100%			100%	61.5%	60%	100.0%	55.6%	100.0%	50.0%		100.0%	100%	
Somewhat Satisfied	9	5	4	-	-	-	2	-	5	2	-	8	-	2	-	-	-	
	34.6%	36%	33.3%				100%		38.5%	40%		44.4%		50.0%				
Neutral	3	1	2	-	-	-	-	1	1	1	-	3	-	-	-	-	-	
	10.3%	6.7%	14.3%					16.7%	7.1%	17%		14.3%						



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	54	30	24	-	4	5	4	10	17	14	9	39	3	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	42	23	19	-	3	4	4	6	14	11	8	31	2	2	-	-	1	
=====	77.8%	77%	79.2%		75.0%	80.0%	100%	60.0%	82.4%	79%	88.9%	79.5%	66.7%	100%			33.3%	
Very Satisfied	29	13	16	-	1	2	4	5	9	8	5	21	2	2	-	-	-	
	69.0%	57%	84.2%		33.3%	50.0%	100%	83.3%	64.3%	73%	62.5%	67.7%	100.0%	100%				
Somewhat Satisfied	13	10	3	-	2	2	-	1	5	3	3	10	-	-	-	-	1	
	31.0%	43%	15.8%		66.7%	50.0%		16.7%	35.7%	27%	37.5%	32.3%					100%	
Neutral	7	5	2	-	1	1	-	3	1	1	1	4	1	-	-	-	1	
	13.0%	17%	8.3%		25.0%	20.0%		30.0%	5.9%	7.1%	11.1%	10.3%	33.3%				33.3%	
Unsatisfied [NET]	5	2	3	-	-	-	-	1	2	2	-	4	-	-	-	-	1	
=====	9.3%	6.7%	12.5%					10.0%	11.8%	14%		10.3%					33.3%	
Somewhat Unsatisfied	2	-	2	-	-	-	-	1	-	1	-	2	-	-	-	-	-	
	40.0%		66.7%					100%		50%		50.0%						
Very Unsatisfied	3	2	1	-	-	-	-	-	2	1	-	2	-	-	-	-	1	
	60.0%	100%	33.3%						100%	50%		50.0%					100%	



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	17	12	4	-	1	1	-	2	5	6	6	7	2	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	14	10	3	-	1	1	-	2	4	4	4	6	2	1	-	-	1
=====	82.4%	83%	75.0%		100%	100%		100%	80.0%	67%	66.7%	85.7%	100.0%	100%			100%
Very Satisfied	6	4	1	-	-	-	-	1	3	1	2	3	1	-	-	-	-
	42.9%	40%	33.3%					50.0%	75.0%	25%	50.0%	50.0%	50.0%				
Somewhat Satisfied	8	6	2	-	1	1	-	1	1	3	2	3	1	1	-	-	1
	57.1%	60%	66.7%		100%	100%		50.0%	25.0%	75%	50.0%	50.0%	50.0%	100%			100%
Neutral	3	2	1	-	-	-	-	-	1	2	2	1	-	-	-	-	-
	17.6%	17%	25.0%						20.0%	33%	33.3%	14.3%					



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10	8	1	-	1	1	-	1	5	2	4	4	1	1	-	-	-
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			
Satisfied [NET]	9	7	1	-	1	1	-	1	4	2	3	4	1	1	-	-	-
=====	90.0%	88%	100.0%		100%	100%		100%	80.0%	100%	75.0%	100%	100.0%	100%			
Very Satisfied	4	3	-	-	-	-	-	1	3	-	2	2	-	-	-	-	-
	44.4%	43%						100%	75.0%		66.7%	50.0%					
Somewhat Satisfied	5	4	1	-	1	1	-	-	1	2	1	2	1	1	-	-	-
	55.6%	57%	100.0%		100%	100%			25.0%	100%	33.3%	50.0%	100.0%	100%			
Neutral	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	10.0%	12%							20.0%		25.0%						



Q16_FA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Drinking water services
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC	NATIVE	OTHER	
				BINARY									AMERICAN		ISLANDER	AMERICAN		
Total	7	4	3	-	-	-	-	1	-	4	2	3	1	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	5	3	2	-	-	-	-	1	-	2	1	2	1	-	-	-	1	
=====	71.4%	75%	66.7%					100%		50%	50.0%	66.7%	100.0%				100%	
Very Satisfied	2	1	1	-	-	-	-	-	-	1	-	1	1	-	-	-	-	
	40.0%	33%	50.0%							50%		50.0%	100.0%					
Somewhat Satisfied	3	2	1	-	-	-	-	1	-	1	1	1	-	-	-	-	1	
	60.0%	67%	50.0%					100%		50%	100.0%	50.0%					100%	
Neutral	2	1	1	-	-	-	-	-	-	2	1	1	-	-	-	-	-	
	28.6%	25%	33.3%							50%	50.0%	33.3%						



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	967	486	442	6	22	183	214	179	189	156	149	595	87	104	15	17	113	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	532	297	222	3	13	100	136	93	98	77	102	315	54	63	7	8	42	
=====	55.0%	61%	50.2%	50.0%	59.1%	54.6%	63.6%	52.0%	51.9%	49%	68.5%	52.9%	62.1%	60.6%	46.7%	47.1%	37.2%	
Very Satisfied	257	158	94	1	6	52	59	45	56	35	55	144	31	27	2	4	20	
	26.6%	33%	21.3%	16.7%	27.3%	28.4%	27.6%	25.1%	29.6%	22%	36.9%	24.2%	35.6%	26.0%	13.3%	23.5%	17.7%	
Somewhat Satisfied	275	139	128	2	7	48	77	48	42	42	47	171	23	36	5	4	22	
	28.4%	29%	29.0%	33.3%	31.8%	26.2%	36.0%	26.8%	22.2%	27%	31.5%	28.7%	26.4%	34.6%	33.3%	23.5%	19.5%	
Neutral	228	107	106	1	6	44	42	38	45	47	24	139	24	25	8	5	34	
	23.6%	22%	24.0%	16.7%	27.3%	24.0%	19.6%	21.2%	23.8%	30%	16.1%	23.4%	27.6%	24.0%	53.3%	29.4%	30.1%	
Unsatisfied [NET]	207	82	114	2	3	39	36	48	46	32	23	141	9	16	-	4	37	
=====	21.4%	17%	25.8%	33.3%	13.6%	21.3%	16.8%	26.8%	24.3%	21%	15.4%	23.7%	10.3%	15.4%	-	23.5%	32.7%	
Somewhat Unsatisfied	129	55	70	-	3	27	28	24	29	16	19	84	6	12	-	1	22	
	13.3%	11%	15.8%		13.6%	14.8%	13.1%	13.4%	15.3%	10%	12.8%	14.1%	6.9%	11.5%		5.9%	19.5%	
Very Unsatisfied	78	27	44	2	-	12	8	24	17	16	4	57	3	4	-	3	15	
	8.1%	5.6%	10.0%	33.3%		6.6%	3.7%	13.4%	9.0%	10%	2.7%	9.6%	3.4%	3.8%		17.6%	13.3%	



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	967	149	117	100	207	102	86	117	49	1	17	152	153	167	162	329	43	115	131	206	461
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	532	81	66	53	121	55	55	53	24	1	10	92	78	101	86	172	27	76	68	115	242
=====	55.0%	54.4%	56.4%	53.0%	58.5%	53.9%	64.0%	45.3%	49.0%	100%	58.8%	60.5%	51.0%	60.5%	53.1%	52.3%	62.8%	66.1%	51.9%	55.8%	52.5%
Very Satisfied	257	44	30	26	58	24	21	26	12	1	7	50	32	56	45	72	17	36	32	55	115
	26.6%	29.5%	25.6%	26.0%	28.0%	23.5%	24.4%	22.2%	24.5%	100%	41.2%	32.9%	20.9%	33.5%	27.8%	21.9%	39.5%	31.3%	24.4%	26.7%	24.9%
Somewhat Satisfied	275	37	36	27	63	31	34	27	12	-	3	42	46	45	41	100	10	40	36	60	127
	28.4%	24.8%	30.8%	27.0%	30.4%	30.4%	39.5%	23.1%	24.5%	-	17.6%	27.6%	30.1%	26.9%	25.3%	30.4%	23.3%	34.8%	27.5%	29.1%	27.5%
Neutral	228	32	31	29	46	20	17	31	14	-	3	31	44	40	40	72	11	22	39	48	104
	23.6%	21.5%	26.5%	29.0%	22.2%	19.6%	19.8%	26.5%	28.6%	-	17.6%	20.4%	28.8%	24.0%	24.7%	21.9%	25.6%	19.1%	29.8%	23.3%	22.6%
Unsatisfied [NET]	207	36	20	18	40	27	14	33	11	-	4	29	31	26	36	85	5	17	24	43	115
=====	21.4%	24.2%	17.1%	18.0%	19.3%	26.5%	16.3%	28.2%	22.4%	-	23.5%	19.1%	20.3%	15.6%	22.2%	25.8%	11.6%	14.8%	18.3%	20.9%	24.9%
Somewhat Unsatisfied	129	25	12	12	27	14	12	14	8	-	1	19	22	16	23	49	2	13	13	28	72
	13.3%	16.8%	10.3%	12.0%	13.0%	13.7%	14.0%	12.0%	16.3%	-	5.9%	12.5%	14.4%	9.6%	14.2%	14.9%	4.7%	11.3%	9.9%	13.6%	15.6%
Very Unsatisfied	78	11	8	6	13	13	2	19	3	-	3	10	9	10	13	36	3	4	11	15	43
	8.1%	7.4%	6.8%	6.0%	6.3%	12.7%	2.3%	16.2%	6.1%	-	17.6%	6.6%	5.9%	6.0%	8.0%	10.9%	7.0%	3.5%	8.4%	7.3%	9.3%



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MODE										
	TOTAL	YES	NO	ENGLISH	SPANISH				PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	967	75	835	918	49	516	485	31	123	235	60	161	14	79	29	50	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	532	33	479	498	34	253	231	22	85	138	35	94	9	47	13	34	9	5	4
=====	55.0%	44.0%	57.4%	54.2%	69.4%	49.0%	47.6%	71.0%	69.1%	58.7%	58.3%	58.4%	64.3%	59.5%	44.8%	68.0%	64.3%	62%	66.7%
Very Satisfied	257	16	233	239	18	116	104	12	43	71	18	49	4	23	8	15	4	3	1
	26.6%	21.3%	27.9%	26.0%	36.7%	22.5%	21.4%	38.7%	35.0%	30.2%	30.0%	30.4%	28.6%	29.1%	27.6%	30.0%	28.6%	38%	16.7%
Somewhat Satisfied	275	17	246	259	16	137	127	10	42	67	17	45	5	24	5	19	5	2	3
	28.4%	22.7%	29.5%	28.2%	32.7%	26.6%	26.2%	32.3%	34.1%	28.5%	28.3%	28.0%	35.7%	30.4%	17.2%	38.0%	35.7%	25%	50.0%
Neutral	228	16	193	216	12	128	121	7	25	55	16	35	4	17	9	8	3	2	1
	23.6%	21.3%	23.1%	23.5%	24.5%	24.8%	24.9%	22.6%	20.3%	23.4%	26.7%	21.7%	28.6%	21.5%	31.0%	16.0%	21.4%	25%	16.7%
Unsatisfied [NET]	207	26	163	204	3	135	133	2	13	42	9	32	1	15	7	8	2	1	1
=====	21.4%	34.7%	19.5%	22.2%	6.1%	26.2%	27.4%	6.5%	10.6%	17.9%	15.0%	19.9%	7.1%	19.0%	24.1%	16.0%	14.3%	12%	16.7%
Somewhat Unsatisfied	129	15	107	128	1	85	85	-	11	24	5	18	1	7	3	4	2	1	1
	13.3%	20.0%	12.8%	13.9%	2.0%	16.5%	17.5%		8.9%	10.2%	8.3%	11.2%	7.1%	8.9%	10.3%	8.0%	14.3%	12%	16.7%
Very Unsatisfied	78	11	56	76	2	50	48	2	2	18	4	14	-	8	4	4	-	-	-
	8.1%	14.7%	6.7%	8.3%	4.1%	9.7%	9.9%	6.5%	1.6%	7.7%	6.7%	8.7%		10.1%	13.8%	8.0%			



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	79	43	36	-	7	5	6	15	28	18	12	59	6	4	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	47	25	22	-	5	3	4	10	14	11	8	35	4	2	-	1	2	
=====	59.5%	58%	61.1%		71.4%	60.0%	66.7%	66.7%	50.0%	61%	66.7%	59.3%	66.7%	50.0%		100.0%	40.0%	
Very Satisfied	23	14	9	-	2	-	2	4	9	6	6	14	4	2	-	1	1	
	29.1%	33%	25.0%		28.6%		33.3%	26.7%	32.1%	33%	50.0%	23.7%	66.7%	50.0%		100.0%	20.0%	
Somewhat Satisfied	24	11	13	-	3	3	2	6	5	5	2	21	-	-	-	-	1	
	30.4%	26%	36.1%		42.9%	60.0%	33.3%	40.0%	17.9%	28%	16.7%	35.6%					20.0%	
Neutral	17	12	5	-	2	1	-	3	6	5	2	13	1	1	-	-	2	
	21.5%	28%	13.9%		28.6%	20.0%		20.0%	21.4%	28%	16.7%	22.0%	16.7%	25.0%			40.0%	
Unsatisfied [NET]	15	6	9	-	-	1	2	2	8	2	2	11	1	1	-	-	1	
=====	19.0%	14%	25.0%			20.0%	33.3%	13.3%	28.6%	11%	16.7%	18.6%	16.7%	25.0%			20.0%	
Somewhat Unsatisfied	7	4	3	-	-	1	2	-	4	-	2	5	-	1	-	-	-	
	8.9%	9.3%	8.3%			20.0%	33.3%		14.3%		16.7%	8.5%		25.0%				
Very Unsatisfied	8	2	6	-	-	-	-	2	4	2	-	6	1	-	-	-	1	
	10.1%	4.7%	16.7%					13.3%	14.3%	11%		10.2%	16.7%				20.0%	



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE							ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER					
				BINARY									AMERICAN	ASIAN		AMERICAN							
Total	29	15	14	-	3	-	2	6	13	5	3	22	4	3	-	1	2						
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%						
Satisfied [NET]	13	6	7	-	2	-	1	3	5	2	3	9	3	1	-	1	1						
=====	44.8%	40%	50.0%		66.7%		50.0%	50.0%	38.5%	40%	100.0%	40.9%	75.0%	33.3%		100.0%	50.0%						
Very Satisfied	8	5	3	-	1	-	-	2	4	1	2	5	3	1	-	1	1						
	27.6%	33%	21.4%		33.3%			33.3%	30.8%	20%	66.7%	22.7%	75.0%	33.3%		100.0%	50.0%						
Somewhat Satisfied	5	1	4	-	1	-	1	1	1	1	1	4	-	-	-	-	-						
	17.2%	6.7%	28.6%		33.3%		50.0%	16.7%	7.7%	20%	33.3%	18.2%											
Neutral	9	6	3	-	1	-	-	1	5	2	-	8	-	1	-	-	1						
	31.0%	40%	21.4%		33.3%			16.7%	38.5%	40%		36.4%		33.3%			50.0%						
Unsatisfied [NET]	7	3	4	-	-	-	1	2	3	1	-	5	1	1	-	-	-						
=====	24.1%	20%	28.6%				50.0%	33.3%	23.1%	20%		22.7%	25.0%	33.3%									
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	2	-	-	2	-	1	-	-	-						
	10.3%	13%	7.1%				50.0%		15.4%			9.1%		33.3%									
Very Unsatisfied	4	1	3	-	-	-	-	2	1	1	-	3	1	-	-	-	-						
	13.8%	6.7%	21.4%					33.3%	7.7%	20%		13.6%	25.0%										



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	28	22	-	4	5	4	9	15	13	9	37	2	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	34	19	15	-	3	3	3	7	9	9	5	26	1	1	-	-	1	
=====	68.0%	68%	68.2%		75.0%	60.0%	75.0%	77.8%	60.0%	69%	55.6%	70.3%	50.0%	100%			33.3%	
Very Satisfied	15	9	6	-	1	-	2	2	5	5	4	9	1	1	-	-	-	
	30.0%	32%	27.3%		25.0%		50.0%	22.2%	33.3%	38%	44.4%	24.3%	50.0%	100%				
Somewhat Satisfied	19	10	9	-	2	3	1	5	4	4	1	17	-	-	-	-	1	
	38.0%	36%	40.9%		50.0%	60.0%	25.0%	55.6%	26.7%	31%	11.1%	45.9%					33.3%	
Neutral	8	6	2	-	1	1	-	2	1	3	2	5	1	-	-	-	1	
	16.0%	21%	9.1%		25.0%	20.0%		22.2%	6.7%	23%	22.2%	13.5%	50.0%				33.3%	
Unsatisfied [NET]	8	3	5	-	-	1	1	-	5	1	2	6	-	-	-	-	1	
=====	16.0%	11%	22.7%			20.0%	25.0%		33.3%	7.7%	22.2%	16.2%					33.3%	
Somewhat Unsatisfied	4	2	2	-	-	1	1	-	2	-	2	3	-	-	-	-	-	
	8.0%	7.1%	9.1%			20.0%	25.0%		13.3%		22.2%	8.1%						
Very Unsatisfied	4	1	3	-	-	-	-	-	3	1	-	3	-	-	-	-	1	
	8.0%	3.6%	13.6%						20.0%	7.7%		8.1%					33.3%	



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY													
Total	14	10	3	-	1	1	-	2	3	5	5	6	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	6	2	-	-	-	-	-	3	4	4	3	1	1	-	-	-
=====	64.3%	60%	66.7%						100%	80%	80.0%	50.0%	100.0%	100%			
Very Satisfied	4	2	1	-	-	-	-	-	3	1	2	2	-	-	-	-	-
	28.6%	20%	33.3%						100%	20%	40.0%	33.3%					
Somewhat Satisfied	5	4	1	-	-	-	-	-	-	3	2	1	1	1	-	-	-
	35.7%	40%	33.3%							60%	40.0%	16.7%	100.0%	100%			
Neutral	3	3	-	-	1	1	-	-	-	1	1	2	-	-	-	-	-
	21.4%	30%			100%	100%				20%	20.0%	33.3%					
Unsatisfied [NET]	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1
=====	14.3%	10%	33.3%					100%				16.7%					100%
Somewhat Unsatisfied	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1
	14.3%	10%	33.3%					100%				16.7%					100%



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	8	6	1	-	1	1	-	1	3	2	3	4	-	1	-	-		
	100%	100%	100.0%	-	100%	100%	-	100%	100%	100%	100.0%	100%	-	100%	-	-		
Satisfied [NET]	5	3	1	-	-	-	-	-	3	2	3	1	-	1	-	-		
=====	62.5%	50%	100.0%	-	-	-	-	-	100%	100%	100.0%	25.0%	-	100%	-	-		
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-		
	37.5%	33%	-	-	-	-	-	-	100%	-	66.7%	25.0%	-	-	-	-		
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	-	-	1	-	-		
	25.0%	17%	100.0%	-	-	-	-	-	-	100%	33.3%	-	-	100%	-	-		
Neutral	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-		
	25.0%	33%	-	-	100%	100%	-	-	-	-	-	50.0%	-	-	-	-		
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-		
=====	12.5%	17%	-	-	-	-	-	100%	-	-	-	25.0%	-	-	-	-		
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-		
	12.5%	17%	-	-	-	-	-	100%	-	-	-	25.0%	-	-	-	-		



Q16_G. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	6	4	2	-	-	-	-	1	-	3	2	2	1	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	-	2	1	2	1	-	-	-	-	
=====	66.7%	75%	50.0%							67%	50.0%	100%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	16.7%		50.0%							33%		50.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
	50.0%	75%								33%	50.0%	50.0%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	16.7%	25%								33%	50.0%							
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	16.7%		50.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	16.7%		50.0%					100%									100%	



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	967	486	442	6	22	183	214	179	189	156	149	595	87	104	15	17	113	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Satisfied [NET]	532	297	222	3	13	100	136	93	98	77	102	315	54	63	7	8	42	
=====	55.0%	61%	50.2%	50.0%	59.1%	54.6%	63.6%	52.0%	51.9%	49%	68.5%	52.9%	62.1%	60.6%	46.7%	47.1%	37.2%	
Very Satisfied	257	158	94	1	6	52	59	45	56	35	55	144	31	27	2	4	20	
	48.3%	53%	42.3%	33.3%	46.2%	52.0%	43.4%	48.4%	57.1%	45%	53.9%	45.7%	57.4%	42.9%	28.6%	50.0%	47.6%	
Somewhat Satisfied	275	139	128	2	7	48	77	48	42	42	47	171	23	36	5	4	22	
	51.7%	47%	57.7%	66.7%	53.8%	48.0%	56.6%	51.6%	42.9%	55%	46.1%	54.3%	42.6%	57.1%	71.4%	50.0%	52.4%	
Neutral	228	107	106	1	6	44	42	38	45	47	24	139	24	25	8	5	34	
	23.6%	22%	24.0%	16.7%	27.3%	24.0%	19.6%	21.2%	23.8%	30%	16.1%	23.4%	27.6%	24.0%	53.3%	29.4%	30.1%	
Unsatisfied [NET]	207	82	114	2	3	39	36	48	46	32	23	141	9	16	-	4	37	
=====	21.4%	17%	25.8%	33.3%	13.6%	21.3%	16.8%	26.8%	24.3%	21%	15.4%	23.7%	10.3%	15.4%	-	23.5%	32.7%	
Somewhat Unsatisfied	129	55	70	-	3	27	28	24	29	16	19	84	6	12	-	1	22	
	62.3%	67%	61.4%	100%	69.2%	77.8%	50.0%	63.0%	50%	82.6%	59.6%	66.7%	75.0%	-	25.0%	59.5%	-	
Very Unsatisfied	78	27	44	2	-	12	8	24	17	16	4	57	3	4	-	3	15	
	37.7%	33%	38.6%	100.0%	-	30.8%	22.2%	50.0%	37.0%	50%	17.4%	40.4%	33.3%	25.0%	-	75.0%	40.5%	



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 -\$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	967	149	117	100	207	102	86	117	49	1	17	152	153	167	162	329	43	115	131	206	461
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Satisfied [NET]	532	81	66	53	121	55	55	53	24	1	10	92	78	101	86	172	27	76	68	115	242
=====	55.0%	54.4%	56.4%	53.0%	58.5%	53.9%	64.0%	45.3%	49.0%	100%	58.8%	60.5%	51.0%	60.5%	53.1%	52.3%	62.8%	66.1%	51.9%	55.8%	52.5%
Very Satisfied	257	44	30	26	58	24	21	26	12	1	7	50	32	56	45	72	17	36	32	55	115
	48.3%	54.3%	45.5%	49.1%	47.9%	43.6%	38.2%	49.1%	50.0%	100%	70.0%	54.3%	41.0%	55.4%	52.3%	41.9%	63.0%	47.4%	47.1%	47.8%	47.5%
Somewhat Satisfied	275	37	36	27	63	31	34	27	12	-	3	42	46	45	41	100	10	40	36	60	127
	51.7%	45.7%	54.5%	50.9%	52.1%	56.4%	61.8%	50.9%	50.0%	-	30.0%	45.7%	59.0%	44.6%	47.7%	58.1%	37.0%	52.6%	52.9%	52.2%	52.5%
Neutral	228	32	31	29	46	20	17	31	14	-	3	31	44	40	40	72	11	22	39	48	104
	23.6%	21.5%	26.5%	29.0%	22.2%	19.6%	19.8%	26.5%	28.6%	-	17.6%	20.4%	28.8%	24.0%	24.7%	21.9%	25.6%	19.1%	29.8%	23.3%	22.6%
Unsatisfied [NET]	207	36	20	18	40	27	14	33	11	-	4	29	31	26	36	85	5	17	24	43	115
=====	21.4%	24.2%	17.1%	18.0%	19.3%	26.5%	16.3%	28.2%	22.4%	-	23.5%	19.1%	20.3%	15.6%	22.2%	25.8%	11.6%	14.8%	18.3%	20.9%	24.9%
Somewhat Unsatisfied	129	25	12	12	27	14	12	14	8	-	1	19	22	16	23	49	2	13	13	28	72
	62.3%	69.4%	60.0%	66.7%	67.5%	51.9%	85.7%	42.4%	72.7%	-	25.0%	65.5%	71.0%	61.5%	63.9%	57.6%	40.0%	76.5%	54.2%	65.1%	62.6%
Very Unsatisfied	78	11	8	6	13	13	2	19	3	-	3	10	9	10	13	36	3	4	11	15	43
	37.7%	30.6%	40.0%	33.3%	32.5%	48.1%	14.3%	57.6%	27.3%	-	75.0%	34.5%	29.0%	38.5%	36.1%	42.4%	60.0%	23.5%	45.8%	34.9%	37.4%



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	967	75	835	918	49	516	485	31	123	235	60	161	14	79	29	50	14	8	6
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Satisfied [NET]	532	33	479	498	34	253	231	22	85	138	35	94	9	47	13	34	9	5	4
=====	55.0%	44.0%	57.4%	54.2%	69.4%	49.0%	47.6%	71.0%	69.1%	58.7%	58.3%	58.4%	64.3%	59.5%	44.8%	68.0%	64.3%	62%	66.7%
Very Satisfied	257	16	233	239	18	116	104	12	43	71	18	49	4	23	8	15	4	3	1
	48.3%	48.5%	48.6%	48.0%	52.9%	45.8%	45.0%	54.5%	50.6%	51.4%	51.4%	52.1%	44.4%	48.9%	61.5%	44.1%	44.4%	60%	25.0%
Somewhat Satisfied	275	17	246	259	16	137	127	10	42	67	17	45	5	24	5	19	5	2	3
	51.7%	51.5%	51.4%	52.0%	47.1%	54.2%	55.0%	45.5%	49.4%	48.6%	48.6%	47.9%	55.6%	51.1%	38.5%	55.9%	55.6%	40%	75.0%
Neutral	228	16	193	216	12	128	121	7	25	55	16	35	4	17	9	8	3	2	1
	23.6%	21.3%	23.1%	23.5%	24.5%	24.8%	24.9%	22.6%	20.3%	23.4%	26.7%	21.7%	28.6%	21.5%	31.0%	16.0%	21.4%	25%	16.7%
Unsatisfied [NET]	207	26	163	204	3	135	133	2	13	42	9	32	1	15	7	8	2	1	1
=====	21.4%	34.7%	19.5%	22.2%	6.1%	26.2%	27.4%	6.5%	10.6%	17.9%	15.0%	19.9%	7.1%	19.0%	24.1%	16.0%	14.3%	12%	16.7%
Somewhat Unsatisfied	129	15	107	128	1	85	85	-	11	24	5	18	1	7	3	4	2	1	1
	62.3%	57.7%	65.6%	62.7%	33.3%	63.0%	63.9%		84.6%	57.1%	55.6%	56.2%	100.0%	46.7%	42.9%	50.0%	100.0%	100%	100%
Very Unsatisfied	78	11	56	76	2	50	48	2	2	18	4	14	-	8	4	4	-	-	-
	37.7%	42.3%	34.4%	37.3%	66.7%	37.0%	36.1%	100.0%	15.4%	42.9%	44.4%	43.8%		53.3%	57.1%	50.0%			



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	79	43	36	-	7	5	6	15	28	18	12	59	6	4	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	47	25	22	-	5	3	4	10	14	11	8	35	4	2	-	1	2	
=====	59.5%	58%	61.1%		71.4%	60.0%	66.7%	66.7%	50.0%	61%	66.7%	59.3%	66.7%	50.0%		100.0%	40.0%	
Very Satisfied	23	14	9	-	2	-	2	4	9	6	6	14	4	2	-	1	1	
	48.9%	56%	40.9%		40.0%		50.0%	40.0%	64.3%	55%	75.0%	40.0%	100.0%	100%		100.0%	50.0%	
Somewhat Satisfied	24	11	13	-	3	3	2	6	5	5	2	21	-	-	-	-	1	
	51.1%	44%	59.1%		60.0%	100%	50.0%	60.0%	35.7%	45%	25.0%	60.0%					50.0%	
Neutral	17	12	5	-	2	1	-	3	6	5	2	13	1	1	-	-	2	
	21.5%	28%	13.9%		28.6%	20.0%		20.0%	21.4%	28%	16.7%	22.0%	16.7%	25.0%			40.0%	
Unsatisfied [NET]	15	6	9	-	-	1	2	2	8	2	2	11	1	1	-	-	1	
=====	19.0%	14%	25.0%			20.0%	33.3%	13.3%	28.6%	11%	16.7%	18.6%	16.7%	25.0%			20.0%	
Somewhat Unsatisfied	7	4	3	-	-	1	2	-	4	-	2	5	-	1	-	-	-	
	46.7%	67%	33.3%			100%	100%		50.0%		100.0%	45.5%		100%				
Very Unsatisfied	8	2	6	-	-	-	-	2	4	2	-	6	1	-	-	-	1	
	53.3%	33%	66.7%					100%	50.0%	100%		54.5%	100.0%				100%	



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	29	15	14	-	3	-	2	6	13	5	3	22	4	3	-	1	2	
	100%	100%	100.0%		100%		100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Satisfied [NET]	13	6	7	-	2	-	1	3	5	2	3	9	3	1	-	1	1	
=====	44.8%	40%	50.0%		66.7%		50.0%	50.0%	38.5%	40%	100.0%	40.9%	75.0%	33.3%		100.0%	50.0%	
Very Satisfied	8	5	3	-	1	-	-	2	4	1	2	5	3	1	-	1	1	
	61.5%	83%	42.9%		50.0%			66.7%	80.0%	50%	66.7%	55.6%	100.0%	100%		100.0%	100%	
Somewhat Satisfied	5	1	4	-	1	-	1	1	1	1	1	4	-	-	-	-	-	
	38.5%	17%	57.1%		50.0%		100%	33.3%	20.0%	50%	33.3%	44.4%						
Neutral	9	6	3	-	1	-	-	1	5	2	-	8	-	1	-	-	1	
	31.0%	40%	21.4%		33.3%			16.7%	38.5%	40%		36.4%		33.3%			50.0%	
Unsatisfied [NET]	7	3	4	-	-	-	1	2	3	1	-	5	1	1	-	-	-	
=====	24.1%	20%	28.6%				50.0%	33.3%	23.1%	20%		22.7%	25.0%	33.3%				
Somewhat Unsatisfied	3	2	1	-	-	-	1	-	2	-	-	2	-	1	-	-	-	
	42.9%	67%	25.0%				100%		66.7%			40.0%		100%				
Very Unsatisfied	4	1	3	-	-	-	-	2	1	1	-	3	1	-	-	-	-	
	57.1%	33%	75.0%					100%	33.3%	100%		60.0%	100.0%					



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	50	28	22	-	4	5	4	9	15	13	9	37	2	1	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Satisfied [NET]	34	19	15	-	3	3	3	7	9	9	5	26	1	1	-	-	1	
=====	68.0%	68%	68.2%		75.0%	60.0%	75.0%	77.8%	60.0%	69%	55.6%	70.3%	50.0%	100%			33.3%	
Very Satisfied	15	9	6	-	1	-	2	2	5	5	4	9	1	1	-	-	-	
	44.1%	47%	40.0%		33.3%		66.7%	28.6%	55.6%	56%	80.0%	34.6%	100.0%	100%				
Somewhat Satisfied	19	10	9	-	2	3	1	5	4	4	1	17	-	-	-	-	1	
	55.9%	53%	60.0%		66.7%	100%	33.3%	71.4%	44.4%	44%	20.0%	65.4%					100%	
Neutral	8	6	2	-	1	1	-	2	1	3	2	5	1	-	-	-	1	
	16.0%	21%	9.1%		25.0%	20.0%		22.2%	6.7%	23%	22.2%	13.5%	50.0%				33.3%	
Unsatisfied [NET]	8	3	5	-	-	1	1	-	5	1	2	6	-	-	-	-	1	
=====	16.0%	11%	22.7%			20.0%	25.0%		33.3%	7.7%	22.2%	16.2%					33.3%	
Somewhat Unsatisfied	4	2	2	-	-	1	1	-	2	-	2	3	-	-	-	-	-	
	50.0%	67%	40.0%			100%	100%		40.0%		100.0%	50.0%						
Very Unsatisfied	4	1	3	-	-	-	-	-	3	1	-	3	-	-	-	-	1	
	50.0%	33%	60.0%						60.0%	100%		50.0%					100%	



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN				
Total	14	10	3	-	1	1	-	2	3	5	5	6	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Satisfied [NET]	9	6	2	-	-	-	-	-	3	4	4	3	1	1	-	-	-
=====	64.3%	60%	66.7%						100%	80%	80.0%	50.0%	100.0%	100%			
Very Satisfied	4	2	1	-	-	-	-	-	3	1	2	2	-	-	-	-	-
	44.4%	33%	50.0%						100%	25%	50.0%	66.7%					
Somewhat Satisfied	5	4	1	-	-	-	-	-	-	3	2	1	1	1	-	-	-
	55.6%	67%	50.0%							75%	50.0%	33.3%	100.0%	100%			
Neutral	3	3	-	-	1	1	-	-	-	1	1	2	-	-	-	-	-
	21.4%	30%			100%	100%				20%	20.0%	33.3%					
Unsatisfied [NET]	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1
=====	14.3%	10%	33.3%					100%				16.7%					100%
Somewhat Unsatisfied	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1
	100%	100%	100.0%					100%				100%					100%



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
				BINARY									AMERICAN					
Total	8	6	1	-	1	1	-	1	3	2	3	4	-	1	-	-		
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%		100%				
Satisfied [NET]	5	3	1	-	-	-	-	-	3	2	3	1	-	1	-	-		
=====	62.5%	50%	100.0%						100%	100%	100.0%	25.0%		100%				
Very Satisfied	3	2	-	-	-	-	-	-	3	-	2	1	-	-	-	-		
	60.0%	67%							100%		66.7%	100%						
Somewhat Satisfied	2	1	1	-	-	-	-	-	-	2	1	-	-	1	-	-		
	40.0%	33%	100.0%							100%	33.3%			100%				
Neutral	2	2	-	-	1	1	-	-	-	-	-	2	-	-	-	-		
	25.0%	33%			100%	100%						50.0%						
Unsatisfied [NET]	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-		
=====	12.5%	17%						100%				25.0%						
Somewhat Unsatisfied	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-		
	100%	100%						100%				100%						



Q16_GA. Please indicate how satisfied or unsatisfied you are with each of the following.
 Stormwater infrastructure
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	6	4	2	-	-	-	-	1	-	3	2	2	1	-	-	-	1	
	100%	100%	100.0%					100%		100%	100.0%	100%	100.0%				100%	
Satisfied [NET]	4	3	1	-	-	-	-	-	-	2	1	2	1	-	-	-	-	
=====	66.7%	75%	50.0%							67%	50.0%	100%	100.0%					
Very Satisfied	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	
	25.0%		100.0%							50%		50.0%						
Somewhat Satisfied	3	3	-	-	-	-	-	-	-	1	1	1	1	-	-	-	-	
	75.0%	100%								50%	100.0%	50.0%	100.0%					
Neutral	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	
	16.7%	25%								33%	50.0%							
Unsatisfied [NET]	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
=====	16.7%		50.0%					100%									100%	
Somewhat Unsatisfied	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	
	100%		100.0%					100%									100%	



Q17. Do you own or rent your home?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Own	764	361	369	5	11	50	153	154	210	167	104	479	58	88	11	16	100
	58.8%	58%	58.7%	62.5%	50.0%	18.7%	51.0%	64.4%	84.0%	86%	53.3%	59.4%	50.0%	62.0%	73.3%	72.7%	64.9%
Rent	511	247	249	3	9	209	140	82	39	26	82	317	57	53	4	6	48
	39.3%	40%	39.6%	37.5%	40.9%	78.3%	46.7%	34.3%	15.6%	13%	42.1%	39.3%	49.1%	37.3%	26.7%	27.3%	31.2%
Other	25	11	11	-	2	8	7	3	1	2	9	10	1	1	-	-	6
	1.9%	1.8%	1.7%		9.1%	3.0%	2.3%	1.3%	0.4%	1.0%	4.6%	1.2%	0.9%	0.7%			3.9%



Q17. Do you own or rent your home?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300	221	172	132	275	113	108	147	80	1	25	242	218	225	206	404	59	173	169	284	603
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Own	764	90	59	67	182	102	65	127	36	1	19	51	66	136	149	358	15	57	74	156	451
	58.8%	40.7%	34.3%	50.8%	66.2%	90.3%	60.2%	86.4%	45.0%	100%	76.0%	21.1%	30.3%	60.4%	72.3%	88.6%	25.4%	32.9%	43.8%	54.9%	74.8%
Rent	511	130	112	62	84	10	39	17	43	-	6	189	149	85	50	37	39	109	92	121	149
	39.3%	58.8%	65.1%	47.0%	30.5%	8.8%	36.1%	11.6%	53.8%	-	24.0%	78.1%	68.3%	37.8%	24.3%	9.2%	66.1%	63.0%	54.4%	42.6%	24.7%
Other	25	1	1	3	9	1	4	3	1	-	-	2	3	4	7	9	5	7	3	7	3
	1.9%	0.5%	0.6%	2.3%	3.3%	0.9%	3.7%	2.0%	1.2%	-	-	0.8%	1.4%	1.8%	3.4%	2.2%	8.5%	4.0%	1.8%	2.5%	0.5%



Q17. Do you own or rent your home?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	1300 100%	100 100%	1124 100%	1239 100.0%	61 100.0%	693 100.0%	659 100.0%	34 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	100 100%	35 100.0%	65 100.0%	22 100.0%	12 100%	10 100%
Own	764 58.8%	69 69.0%	653 58.1%	738 59.6%	26 42.6%	416 60.0%	404 61.3%	12 35.3%	75 53.6%	183 53.0%	56 65.1%	115 48.5%	12 54.5%	74 74.0%	31 88.6%	43 66.2%	16 72.7%	8 67%	8 80.0%
Rent	511 39.3%	26 26.0%	453 40.3%	478 38.6%	33 54.1%	262 37.8%	241 36.6%	21 61.8%	62 44.3%	156 45.2%	28 32.6%	118 49.8%	10 45.5%	25 25.0%	4 11.4%	21 32.3%	6 27.3%	4 33%	2 20.0%
Other	25 1.9%	5 5.0%	18 1.6%	23 1.9%	2 3.3%	15 2.2%	14 2.1%	1 2.9%	3 2.1%	6 1.7%	2 2.3%	4 1.7%	- 1.0%	1 1.0%	- 1.5%	1 1.5%	-	-	-



Q17. Do you own or rent your home?
 BASE: Total Sample

	GENDER			NON- BINARY	AGE GROUP						PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	100 100%	53 100%	47 100.0%	-	7 100%	8 100%	7 100%	19 100%	36 100%	23 100%	13 100.0%	72 100%	10 100.0%	7 100%	-	1 100.0%	5 100%	
Own	74 74.0%	39 74%	35 74.5%	-	6 85.7%	2 25.0%	6 85.7%	15 78.9%	26 72.2%	19 83%	11 84.6%	56 77.8%	3 30.0%	7 100%	-	1 100.0%	3 60.0%	
Rent	25 25.0%	13 25%	12 25.5%	-	1 14.3%	6 75.0%	1 14.3%	4 21.1%	9 25.0%	4 17%	1 7.7%	16 22.2%	7 70.0%	-	-	-	2 40.0%	
Other	1 1.0%	1 1.9%	-	-	-	-	-	-	1 2.8%	-	1 7.7%	-	-	-	-	-	-	



Q17. Do you own or rent your home?
 BASE: Total Sample

	GENDER			NON-BINARY	AGE GROUP						LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE		18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Own	31	16	15	-	2	1	2	7	12	7	3	23	3	5	-	1	1	
	88.6%	84%	93.8%		66.7%	100%	100%	100%	80.0%	100%	100.0%	92.0%	60.0%	100%		100.0%	50.0%	
Rent	4	3	1	-	1	-	-	-	3	-	-	2	2	-	-	-	1	
	11.4%	16%	6.2%		33.3%				20.0%			8.0%	40.0%				50.0%	



Q17. Do you own or rent your home?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Own	43	23	20	-	4	1	4	8	14	12	8	33	-	2	-	-	2	
	66.2%	68%	64.5%		100%	14.3%	80.0%	66.7%	66.7%	75%	80.0%	70.2%		100%			66.7%	
Rent	21	10	11	-	-	6	1	4	6	4	1	14	5	-	-	-	1	
	32.3%	29%	35.5%			85.7%	20.0%	33.3%	28.6%	25%	10.0%	29.8%	100.0%				33.3%	
Other	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	1.5%	2.9%							4.8%		10.0%							



Q17. Do you own or rent your home?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Own	16	11	4	-	-	1	-	2	5	7	5	9	-	1	-	-	1
	72.7%	73%	66.7%			100%		66.7%	71.4%	100%	83.3%	81.8%		100%			50.0%
Rent	6	4	2	-	1	-	1	1	2	-	1	2	2	-	-	-	1
	27.3%	27%	33.3%		100%		100%	33.3%	28.6%		16.7%	18.2%	100.0%				50.0%



Q17. Do you own or rent your home?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Own	8	6	1	-	-	1	-	1	3	3	3	4	-	1	-	-	-
	66.7%	67%	50.0%			100%		50.0%	60.0%	100%	75.0%	80.0%		100%			
Rent	4	3	1	-	1	-	-	1	2	-	1	1	1	-	-	-	1
	33.3%	33%	50.0%		100%			50.0%	40.0%		25.0%	20.0%	100.0%				100%



Q17. Do you own or rent your home?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Own	8	5	3	-	-	-	-	1	2	4	2	5	-	-	-	-	1	
	80.0%	83%	75.0%					100%	100%	100%	100.0%	83.3%					100%	
Rent	2	1	1	-	-	-	1	-	-	-	-	1	1	-	-	-	-	
	20.0%	17%	25.0%				100%					16.7%	100.0%					



Q18. Which of the following best describes your home?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Single-family	508	228	247	3	9	43	76	106	148	109	60	315	42	54	6	9	81
	39.1%	37%	39.3%	37.5%	40.9%	16.1%	25.3%	44.4%	59.2%	56%	30.8%	39.1%	36.2%	38.0%	40.0%	40.9%	52.6%
Duplex/Townhouse	132	76	53	1	3	27	40	25	20	15	23	84	10	12	2	5	10
	10.2%	12%	8.4%	12.5%	13.6%	10.1%	13.3%	10.5%	8.0%	7.7%	11.8%	10.4%	8.6%	8.5%	13.3%	22.7%	6.5%
Condominium	268	127	137	1	3	43	77	41	50	49	36	173	23	36	6	4	26
	20.6%	21%	21.8%	12.5%	13.6%	16.1%	25.7%	17.2%	20.0%	25%	18.5%	21.5%	19.8%	25.4%	40.0%	18.2%	16.9%
Apartment	381	183	186	3	7	154	107	61	30	19	71	228	40	40	1	4	36
	29.3%	30%	29.6%	37.5%	31.8%	57.7%	35.7%	25.5%	12.0%	9.7%	36.4%	28.3%	34.5%	28.2%	6.7%	18.2%	23.4%
Other	11	5	6	-	-	-	-	6	2	3	5	6	1	-	-	-	1
	0.8%	0.8%	1.0%					2.5%	0.8%	1.5%	2.6%	0.7%	0.9%				0.6%



Q18. Which of the following best describes your home?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
Single-family	508 39.1%	39 17.6%	40 23.3%	45 34.1%	107 38.9%	102 90.3%	18 16.7%	128 87.1%	3 3.8%	1 100%	11 44.0%	35 14.5%	43 19.7%	72 32.0%	100 48.5%	255 63.1%	15 25.4%	40 23.1%	47 27.8%	95 33.5%	304 50.4%
Duplex/Townhouse	132 10.2%	20 9.0%	8 4.7%	13 9.8%	42 15.3%	4 3.5%	27 25.0%	6 4.1%	8 10.0%	-	2 8.0%	22 9.1%	17 7.8%	24 10.7%	27 13.1%	41 10.1%	3 5.1%	14 8.1%	11 6.5%	32 11.3%	70 11.6%
Condominium	268 20.6%	59 26.7%	27 15.7%	24 18.2%	65 23.6%	3 2.7%	36 33.3%	5 3.4%	37 46.2%	-	10 40.0%	37 15.3%	48 22.0%	64 28.4%	44 21.4%	74 18.3%	8 13.6%	29 16.8%	46 27.2%	67 23.6%	116 19.2%
Apartment	381 29.3%	101 45.7%	95 55.2%	50 37.9%	58 21.1%	4 3.5%	27 25.0%	7 4.8%	31 38.8%	-	2 8.0%	148 61.2%	108 49.5%	63 28.0%	33 16.0%	29 7.2%	32 54.2%	88 50.9%	62 36.7%	89 31.3%	109 18.1%
Other	11 0.8%	2 0.9%	2 1.2%	-	3 1.1%	-	-	1 0.7%	1 1.2%	-	-	-	2 0.9%	2 0.9%	2 1.0%	5 1.2%	1 1.7%	2 1.2%	3 1.8%	1 0.4%	4 0.7%



Q18. Which of the following best describes your home?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			LANDLINE	MOBILE	ONLINE		
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]			TEXT	EMAIL	
Total	1300	100	1124	1239	61	693	659	34	140	345	86	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Single-family	508	50	422	494	14	287	282	5	51	107	30	70	7	55	21	34	8	6	2
	39.1%	50.0%	37.5%	39.9%	23.0%	41.4%	42.8%	14.7%	36.4%	31.0%	34.9%	29.5%	31.8%	55.0%	60.0%	52.3%	36.4%	50%	20.0%
Duplex/Townhouse	132	10	120	127	5	57	56	1	22	46	7	35	4	6	2	4	1	1	-
	10.2%	10.0%	10.7%	10.3%	8.2%	8.2%	8.5%	2.9%	15.7%	13.3%	8.1%	14.8%	18.2%	6.0%	5.7%	6.2%	4.5%	8.3%	-
Condominium	268	17	239	256	12	145	139	6	26	67	25	38	4	21	9	12	9	2	7
	20.6%	17.0%	21.3%	20.7%	19.7%	20.9%	21.1%	17.6%	18.6%	19.4%	29.1%	16.0%	18.2%	21.0%	25.7%	18.5%	40.9%	17%	70.0%
Apartment	381	21	335	353	28	196	176	20	40	123	24	92	7	18	3	15	4	3	1
	29.3%	21.0%	29.8%	28.5%	45.9%	28.3%	26.7%	58.8%	28.6%	35.7%	27.9%	38.8%	31.8%	18.0%	8.6%	23.1%	18.2%	25%	10.0%
Other	11	2	8	9	2	8	6	2	1	2	-	2	-	-	-	-	-	-	-
	0.8%	2.0%	0.7%	0.7%	3.3%	1.2%	0.9%	5.9%	0.7%	0.6%	-	0.8%	-	-	-	-	-	-	-



Q18. Which of the following best describes your home?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Single-family	55	29	26	-	6	3	4	10	20	12	10	41	4	2	-	1	3	
	55.0%	55%	55.3%		85.7%	37.5%	57.1%	52.6%	55.6%	52%	76.9%	56.9%	40.0%	28.6%		100.0%	60.0%	
Duplex/Townhouse	6	2	4	-	-	-	1	2	1	2	-	5	-	-	-	-	1	
	6.0%	3.8%	8.5%				14.3%	10.5%	2.8%	8.7%		6.9%					20.0%	
Condominium	21	12	9	-	-	-	1	4	9	7	2	15	-	5	-	-	-	
	21.0%	23%	19.1%				14.3%	21.1%	25.0%	30%	15.4%	20.8%		71.4%				
Apartment	18	10	8	-	1	5	1	3	6	2	1	11	6	-	-	-	1	
	18.0%	19%	17.0%		14.3%	62.5%	14.3%	15.8%	16.7%	8.7%	7.7%	15.3%	60.0%				20.0%	



Q18. Which of the following best describes your home?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%
Single-family	21 60.0%	11 58%	10 62.5%	-	2 66.7%	1 100%	1 50.0%	5 71.4%	7 46.7%	5 71%	3 100.0%	15 60.0%	4 80.0%	1 20.0%	-	1 100.0%	1 50.0%
Duplex/Townhouse	2 5.7%	1 5.3%	1 6.2%	-	-	-	-	-	1 6.7%	1 14%	-	2 8.0%	-	-	-	-	-
Condominium	9 25.7%	5 26%	4 25.0%	-	-	-	1 50.0%	2 28.6%	5 33.3%	1 14%	-	6 24.0%	-	4 80.0%	-	-	-
Apartment	3 8.6%	2 11%	1 6.2%	-	1 33.3%	-	-	-	2 13.3%	-	-	2 8.0%	1 20.0%	-	-	-	1 50.0%



Q18. Which of the following best describes your home?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Single-family	34	18	16	-	4	2	3	5	13	7	7	26	-	1	-	-	2
	52.3%	53%	51.6%		100%	28.6%	60.0%	41.7%	61.9%	44%	70.0%	55.3%		50.0%			66.7%
Duplex/Townhouse	4	1	3	-	-	-	1	2	-	1	-	3	-	-	-	-	1
	6.2%	2.9%	9.7%				20.0%	16.7%		6.2%		6.4%					33.3%
Condominium	12	7	5	-	-	-	-	2	4	6	2	9	-	1	-	-	-
	18.5%	21%	16.1%					16.7%	19.0%	38%	20.0%	19.1%		50.0%			
Apartment	15	8	7	-	-	5	1	3	4	2	1	9	5	-	-	-	-
	23.1%	24%	22.6%			71.4%	20.0%	25.0%	19.0%	12%	10.0%	19.1%	100.0%				



Q18. Which of the following best describes your home?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
Single-family	8 36.4%	5 33%	2 33.3%	-	-	1 100%	-	1 33.3%	3 42.9%	2 29%	4 66.7%	2 18.2%	-	1 100%	-	-	1 50.0%
Duplex/Townhouse	1 4.5%	1 6.7%	-	-	-	-	-	1 33.3%	-	-	-	1 9.1%	-	-	-	-	-
Condominium	9 40.9%	6 40%	3 50.0%	-	-	-	1 100%	-	3 42.9%	5 71%	2 33.3%	7 63.6%	-	-	-	-	-
Apartment	4 18.2%	3 20%	1 16.7%	-	1 100%	-	-	1 33.3%	1 14.3%	-	-	1 9.1%	2 100.0%	-	-	-	1 50.0%



Q18. Which of the following best describes your home?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12 100%	9 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	3 100%	4 100.0%	5 100%	1 100.0%	1 100%	-	-	1 100%	
Single-family	6 50.0%	4 44%	1 50.0%	-	-	1 100%	-	-	3 60.0%	2 67%	3 75.0%	2 40.0%	-	1 100%	-	-	-	
Duplex/Townhouse	1 8.3%	1 11%	-	-	-	-	-	1 50.0%	-	-	-	1 20.0%	-	-	-	-	-	
Condominium	2 16.7%	2 22%	-	-	-	-	-	-	1 20.0%	1 33%	1 25.0%	1 20.0%	-	-	-	-	-	
Apartment	3 25.0%	2 22%	1 50.0%	-	1 100%	-	-	1 50.0%	1 20.0%	-	-	1 20.0%	1 100.0%	-	-	-	1 100%	



Q18. Which of the following best describes your home?
 BASE: Total Sample

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%
Single-family	2 20.0%	1 17%	1 25.0%	-	-	-	-	1 100%	-	-	1 50.0%	-	-	-	-	-	1 100%
Condominium	7 70.0%	4 67%	3 75.0%	-	-	-	1 100%	-	2 100%	4 100%	1 50.0%	6 100%	-	-	-	-	-
Apartment	1 10.0%	1 17%	-	-	-	-	-	-	-	-	-	-	1 100.0%	-	-	-	-



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
0-2 years	242	125	111	2	4	125	64	28	15	3	42	156	22	31	3	3	20
	18.6%	20%	17.6%	25.0%	18.2%	46.8%	21.3%	11.7%	6.0%	1.5%	21.5%	19.4%	19.0%	21.8%	20.0%	13.6%	13.0%
3-5 years	218	110	99	1	1	85	76	29	17	6	27	138	16	29	2	2	25
	16.8%	18%	15.7%	12.5%	4.5%	31.8%	25.3%	12.1%	6.8%	3.1%	13.8%	17.1%	13.8%	20.4%	13.3%	9.1%	16.2%
6-10 years	225	110	107	-	7	18	90	61	30	16	45	143	21	22	1	1	15
	17.3%	18%	17.0%		31.8%	6.7%	30.0%	25.5%	12.0%	8.2%	23.1%	17.7%	18.1%	15.5%	6.7%	4.5%	9.7%
11-19 years	206	99	98	1	6	7	44	76	53	17	30	123	22	28	3	6	26
	15.8%	16%	15.6%	12.5%	27.3%	2.6%	14.7%	31.8%	21.2%	8.7%	15.4%	15.3%	19.0%	19.7%	20.0%	27.3%	16.9%
20+ years	404	174	211	4	4	31	26	44	134	152	51	244	33	31	6	10	68
	31.1%	28%	33.5%	50.0%	18.2%	11.6%	8.7%	18.4%	53.6%	78%	26.2%	30.3%	28.4%	21.8%	40.0%	45.5%	44.2%
Prefer not to answer	5	1	3	-	-	1	-	1	1	1	-	2	2	1	-	-	-
	0.4%	0.2%	0.5%			0.4%		0.4%	0.4%	0.5%		0.2%	1.7%	0.7%			



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300	221	172	132	275	113	108	147	80	1	25	242	218	225	206	404	59	173	169	284	603
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
0-2 years	242	74	50	20	29	9	20	10	23	1	3	242	-	-	-	-	16	56	35	50	85
	18.6%	33.5%	29.1%	15.2%	10.5%	8.0%	18.5%	6.8%	28.8%	100%	12.0%	100%					27.1%	32.4%	20.7%	17.6%	14.1%
3-5 years	218	54	35	35	38	7	15	9	20	-	3	-	218	-	-	-	11	23	33	54	97
	16.8%	24.4%	20.3%	26.5%	13.8%	6.2%	13.9%	6.1%	25.0%		12.0%		100%				18.6%	13.3%	19.5%	19.0%	16.1%
6-10 years	225	35	30	23	59	13	25	15	11	-	7	-	-	225	-	-	7	24	26	47	119
	17.3%	15.8%	17.4%	17.4%	21.5%	11.5%	23.1%	10.2%	13.8%		28.0%			100%			11.9%	13.9%	15.4%	16.5%	19.7%
11-19 years	206	17	29	16	53	22	15	32	14	-	4	-	-	-	206	-	9	21	19	32	122
	15.8%	7.7%	16.9%	12.1%	19.3%	19.5%	13.9%	21.8%	17.5%		16.0%				100%		15.3%	12.1%	11.2%	11.3%	20.2%
20+ years	404	41	28	38	96	62	32	81	12	-	8	-	-	-	-	404	16	46	56	99	180
	31.1%	18.6%	16.3%	28.8%	34.9%	54.9%	29.6%	55.1%	15.0%		32.0%					100%	27.1%	26.6%	33.1%	34.9%	29.9%
Prefer not to answer	5	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	3	-	2	-
	0.4%						0.9%											1.7%		0.7%	



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	1300	100	1124	1239	61	693	659	34	140	345	86	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
0-2 years	242	12	221	227	15	122	113	9	34	82	13	65	4	1	-	1	3	2	1
	18.6%	12.0%	19.7%	18.3%	24.6%	17.6%	17.1%	26.5%	24.3%	23.8%	15.1%	27.4%	18.2%	1.0%	1.5%	13.6%	17%	10.0%	
3-5 years	218	10	187	208	10	117	110	7	17	77	17	57	3	6	-	6	1	-	1
	16.8%	10.0%	16.6%	16.8%	16.4%	16.9%	16.7%	20.6%	12.1%	22.3%	19.8%	24.1%	13.6%	6.0%	9.2%	4.5%	10.0%		
6-10 years	225	11	203	210	15	104	96	8	33	61	23	33	5	24	6	18	3	2	1
	17.3%	11.0%	18.1%	16.9%	24.6%	15.0%	14.6%	23.5%	23.6%	17.7%	26.7%	13.9%	22.7%	24.0%	17.1%	27.7%	13.6%	17%	10.0%
11-19 years	206	14	183	199	7	107	103	4	12	61	14	45	2	19	5	14	7	3	4
	15.8%	14.0%	16.3%	16.1%	11.5%	15.4%	15.6%	11.8%	8.6%	17.7%	16.3%	19.0%	9.1%	19.0%	14.3%	21.5%	31.8%	25%	40.0%
20+ years	404	51	327	390	14	242	236	6	42	62	18	36	8	50	24	26	8	5	3
	31.1%	51.0%	29.1%	31.5%	23.0%	34.9%	35.8%	17.6%	30.0%	18.0%	20.9%	15.2%	36.4%	50.0%	68.6%	40.0%	36.4%	42%	30.0%
Prefer not to answer	5	2	3	5	-	1	1	-	2	2	1	1	-	-	-	-	-	-	-
	0.4%	2.0%	0.3%	0.4%	-	0.1%	0.2%	1.4%	0.6%	1.2%	0.4%	-	-	-	-	-	-	-	



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	GENDER			NON-BINARY	AGE GROUP						PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	100 100%	53 100%	47 100.0%	-	7 100%	8 100%	7 100%	19 100%	36 100%	23 100%	13 100.0%	72 100%	10 100.0%	7 100%	-	1 100.0%	5 100%	
0-2 years	1 1.0%	-	1 2.1%	-	-	1 12.5%	-	-	-	-	1 7.7%	-	-	-	-	-	-	
3-5 years	6 6.0%	4 7.5%	2 4.3%	-	-	1 12.5%	2 28.6%	1 5.3%	2 5.6%	-	-	5 6.9%	1 10.0%	-	-	-	-	
6-10 years	24 24.0%	13 25%	11 23.4%	-	5 71.4%	1 12.5%	2 28.6%	6 31.6%	8 22.2%	2 8.7%	5 38.5%	17 23.6%	2 20.0%	1 14.3%	-	-	-	
11-19 years	19 19.0%	8 15%	11 23.4%	-	-	1 12.5%	1 14.3%	6 31.6%	9 25.0%	2 8.7%	1 7.7%	14 19.4%	4 40.0%	-	-	-	1 20.0%	
20+ years	50 50.0%	28 53%	22 46.8%	-	2 28.6%	4 50.0%	2 28.6%	6 31.6%	17 47.2%	19 83%	6 46.2%	36 50.0%	3 30.0%	6 85.7%	-	1 100.0%	4 80.0%	



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
6-10 years	6	2	4	-	1	-	-	2	3	-	-	5	1	1	-	-	-	
	17.1%	11%	25.0%		33.3%			28.6%	20.0%			20.0%	20.0%	20.0%				
11-19 years	5	3	2	-	-	-	-	1	4	-	1	2	2	-	-	-	1	
	14.3%	16%	12.5%					14.3%	26.7%		33.3%	8.0%	40.0%				50.0%	
20+ years	24	14	10	-	2	1	2	4	8	7	2	18	2	4	-	1	1	
	68.6%	74%	62.5%		66.7%	100%	100%	57.1%	53.3%	100%	66.7%	72.0%	40.0%	80.0%		100.0%	50.0%	



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	GENDER				AGE GROUP						MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
0-2 years	1	-	1	-	-	1	-	-	-	-	1	-	-	-	-	-	-	
	1.5%		3.2%			14.3%					10.0%							
3-5 years	6	4	2	-	-	1	2	1	2	-	-	5	1	-	-	-	-	
	9.2%	12%	6.5%			14.3%	40.0%	8.3%	9.5%			10.6%	20.0%					
6-10 years	18	11	7	-	4	1	2	4	5	2	5	12	1	-	-	-	-	
	27.7%	32%	22.6%		100%	14.3%	40.0%	33.3%	23.8%	12%	50.0%	25.5%	20.0%					
11-19 years	14	5	9	-	-	1	1	5	5	2	-	12	2	-	-	-	-	
	21.5%	15%	29.0%			14.3%	20.0%	41.7%	23.8%	12%		25.5%	40.0%					
20+ years	26	14	12	-	-	3	-	2	9	12	4	18	1	2	-	-	3	
	40.0%	41%	38.7%			42.9%		16.7%	42.9%	75%	40.0%	38.3%	20.0%	100%			100%	



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
0-2 years	3 13.6%	1 6.7%	2 33.3%	-	-	1 100%	1 100%	1 33.3%	-	-	-	2 18.2%	-	-	-	-	1 50.0%
3-5 years	1 4.5%	1 6.7%	-	-	-	-	-	-	-	-	-	-	1 50.0%	-	-	-	-
6-10 years	3 13.6%	2 13%	1 16.7%	-	-	-	-	-	2 28.6%	1 14%	1 16.7%	1 9.1%	1 50.0%	-	-	-	-
11-19 years	7 31.8%	5 33%	2 33.3%	-	-	-	-	2 66.7%	2 28.6%	3 43%	2 33.3%	4 36.4%	-	-	-	-	1 50.0%
20+ years	8 36.4%	6 40%	1 16.7%	-	1 100%	-	-	-	3 42.9%	3 43%	3 50.0%	4 36.4%	-	1 100%	-	-	-



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12 100%	9 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	3 100%	4 100.0%	5 100%	1 100.0%	1 100%	-	-	1 100%
0-2 years	2 16.7%	1 11%	1 50.0%	-	-	1 100%	-	1 50.0%	-	-	-	1 20.0%	-	-	-	-	1 100%
6-10 years	2 16.7%	2 22%	-	-	-	-	-	2 40.0%	-	-	1 25.0%	-	1 100.0%	-	-	-	-
11-19 years	3 25.0%	3 33%	-	-	-	-	1 50.0%	2 40.0%	-	-	1 25.0%	2 40.0%	-	-	-	-	-
20+ years	5 41.7%	3 33%	1 50.0%	-	1 100%	-	-	-	1 20.0%	3 100%	2 50.0%	2 40.0%	-	1 100%	-	-	-



Q19. How long have you lived in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%	
0-2 years	1 10.0%	-	1 25.0%	-	-	-	1 100%	-	-	-	-	1 16.7%	-	-	-	-	-	
3-5 years	1 10.0%	1 17%	-	-	-	-	-	-	-	-	-	-	1 100.0%	-	-	-	-	
6-10 years	1 10.0%	-	1 25.0%	-	-	-	-	-	1 25%	-	1 16.7%	-	-	-	-	-	-	
11-19 years	4 40.0%	2 33%	2 50.0%	-	-	-	1 100%	-	3 75%	1 50.0%	2 33.3%	-	-	-	-	-	1 100%	
20+ years	3 30.0%	3 50%	-	-	-	-	-	2 100%	-	1 50.0%	2 33.3%	-	-	-	-	-	-	



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Own	145	73	62	2	7	11	32	35	43	14	25	82	13	7	3	6	26
	11.2%	12%	9.9%	25.0%	31.8%	4.1%	10.7%	14.6%	17.2%	7.2%	12.8%	10.2%	11.2%	4.9%	20.0%	27.3%	16.9%
Operate	49	22	26	-	3	8	10	13	9	5	9	18	13	8	-	2	2
	3.8%	3.6%	4.1%		13.6%	3.0%	3.3%	5.4%	3.6%	2.6%	4.6%	2.2%	11.2%	5.6%		9.1%	1.3%
No, I don't own or operate a business in Arlington County	1106	524	541	6	12	248	258	191	198	176	161	706	90	127	12	14	126
	85.1%	85%	86.0%	75.0%	54.5%	92.9%	86.0%	79.9%	79.2%	90%	82.6%	87.6%	77.6%	89.4%	80.0%	63.6%	81.8%



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
Own	145 11.2%	22 10.0%	16 9.3%	12 9.1%	36 13.1%	8 7.1%	13 12.0%	24 16.3%	3 3.8%	- 28.0%	7 1.7%	4 1.7%	10 4.6%	30 13.3%	33 16.0%	68 16.8%	4 6.8%	10 5.8%	25 14.8%	25 8.8%	77 12.8%
Operate	49 3.8%	4 1.8%	8 4.7%	7 5.3%	12 4.4%	6 5.3%	3 2.8%	3 2.0%	4 5.0%	- -	- -	3 1.2%	9 4.1%	8 3.6%	12 5.8%	17 4.2%	3 5.1%	10 5.8%	7 4.1%	13 4.6%	16 2.7%
No, I don't own or operate a business in Arlington County	1106 85.1%	195 88.2%	148 86.0%	113 85.6%	227 82.5%	99 87.6%	92 85.2%	120 81.6%	73 91.2%	1 100%	18 72.0%	235 97.1%	199 91.3%	187 83.1%	161 78.2%	319 79.0%	52 88.1%	153 88.4%	137 81.1%	246 86.6%	510 84.6%



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	1300 100%	100 100%	1124 100%	1239 100.0%	61 100.0%	693 100.0%	659 100.0%	34 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	100 100%	35 100.0%	65 100.0%	22 100.0%	12 100%	10 100%
Own	145 11.2%	20 20.0%	115 10.2%	141 11.4%	4 6.6%	66 9.5%	63 9.6%	3 8.8%	37 26.4%	24 7.0%	5 5.8%	18 7.6%	1 4.5%	18 18.0%	7 20.0%	11 16.9%	-	-	-
Operate	49 3.8%	5 5.0%	41 3.6%	44 3.6%	5 8.2%	17 2.5%	14 2.1%	3 8.8%	18 12.9%	10 2.9%	4 4.7%	5 2.1%	1 4.5%	3 3.0%	1 2.9%	2 3.1%	1 4.5%	1 8.3%	-
No, I don't own or operate a business in Arlington County	1106 85.1%	75 75.0%	968 86.1%	1054 85.1%	52 85.2%	610 88.0%	582 88.3%	28 82.4%	85 60.7%	311 90.1%	77 89.5%	214 90.3%	20 90.9%	79 79.0%	27 77.1%	52 80.0%	21 95.5%	11 92%	10 100%



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Own	18	6	12	-	5	1	1	4	5	2	2	15	-	-	-	1	2
	18.0%	11%	25.5%		71.4%	12.5%	14.3%	21.1%	13.9%	8.7%	15.4%	20.8%				100.0%	40.0%
Operate	3	2	1	-	-	-	-	1	1	1	1	1	2	-	-	-	-
	3.0%	3.8%	2.1%					5.3%	2.8%	4.3%	7.7%	1.4%	20.0%				
No, I don't own or operate a business in Arlington County	79	45	34	-	2	7	6	14	30	20	10	56	8	7	-	-	3
	79.0%	85%	72.3%		28.6%	87.5%	85.7%	73.7%	83.3%	87%	76.9%	77.8%	80.0%	100%			60.0%



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%	
Own	7 20.0%	2 11%	5 31.2%	-	1 33.3%	-	-	2 28.6%	2 13.3%	2 29%	1 33.3%	6 24.0%	-	-	-	1 100.0%	1 50.0%	
Operate	1 2.9%	-	1 6.2%	-	-	-	-	1 14.3%	-	-	1 33.3%	-	1 20.0%	-	-	-	-	
No, I don't own or operate a business in Arlington County	27 77.1%	17 89%	10 62.5%	-	2 66.7%	1 100%	2 100%	4 57.1%	13 86.7%	5 71%	1 33.3%	19 76.0%	4 80.0%	5 100%	-	-	1 50.0%	



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Own	11	4	7	-	4	1	1	2	3	-	1	9	-	-	-	-	1	
	16.9%	12%	22.6%		100%	14.3%	20.0%	16.7%	14.3%		10.0%	19.1%					33.3%	
Operate	2	2	-	-	-	-	-	-	1	1	-	1	1	-	-	-	-	
	3.1%	5.9%							4.8%	6.2%		2.1%	20.0%					
No, I don't own or operate a business in Arlington County	52	28	24	-	-	6	4	10	17	15	9	37	4	2	-	-	2	
	80.0%	82%	77.4%			85.7%	80.0%	83.3%	81.0%	94%	90.0%	78.7%	80.0%	100%			66.7%	



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	GENDER				AGE GROUP						ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Operate	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	4.5%		16.7%							14%				100%			
No, I don't own or operate a business in Arlington County	21	15	5	-	1	1	1	3	7	6	6	11	2	-	-	-	2
	95.5%	100%	83.3%		100%	100%	100%	100%	100%	86%	100.0%	100%	100.0%				100%



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	GENDER				AGE GROUP						TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Operate	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	8.3%		50.0%							33%				100%			
No, I don't own or operate a business in Arlington County	11	9	1	-	1	1	-	2	5	2	4	5	1	-	-	-	1
	91.7%	100%	50.0%		100%	100%		100%	100%	67%	100.0%	100%	100.0%				100%



Q20. Do you own or operate a business in Arlington County?
 BASE: Total Sample

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%
No, I don't own or operate a business in Arlington County	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY								
	TOTAL	MALE	FEMALE	NON-			18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY	18-19	20-29									30-39	40-49			
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154		
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100%	100%	
Latino or Hispanic	195	112	73	3	3	41	47	46	38	15	195	61	5	10	4	8	2		
	15.0%	18%	11.6%	37.5%	13.6%	15.4%	15.7%	19.2%	15.2%	7.7%	100.0%	7.6%	4.3%	7.0%	26.7%	36.4%	1.3%		
White/Caucasian	806	350	446	4	12	175	206	122	137	147	61	806	14	30	7	15	5		
	62.0%	57%	70.9%	50.0%	54.5%	65.5%	68.7%	51.0%	54.8%	75%	31.3%	100.0%	12.1%	21.1%	46.7%	68.2%	3.2%		
Black or African American	116	58	54	1	5	19	17	22	36	11	5	14	116	6	3	6	-		
	8.9%	9.4%	8.6%	12.5%	22.7%	7.1%	5.7%	9.2%	14.4%	5.6%	2.6%	1.7%	100.0%	4.2%	20.0%	27.3%			
Asian	142	86	53	-	1	33	43	31	18	14	10	30	6	142	9	5	1		
	10.9%	14%	8.4%		4.5%	12.4%	14.3%	13.0%	7.2%	7.2%	5.1%	3.7%	5.2%	100%	60.0%	22.7%	0.6%		
Pacific Islander	15	9	4	-	1	3	2	3	1	3	4	7	3	9	15	4	-		
	1.2%	1.5%	0.6%		4.5%	1.1%	0.7%	1.3%	0.4%	1.5%	2.1%	0.9%	2.6%	6.3%	100.0%	18.2%			
Native American	22	11	7	1	-	3	3	5	4	4	8	15	6	5	4	22	-		
	1.7%	1.8%	1.1%	12.5%		1.1%	1.0%	2.1%	1.6%	2.1%	4.1%	1.9%	5.2%	3.5%	26.7%	100.0%			
Other	23	8	11	2	-	3	5	4	6	5	2	5	-	1	-	-	23		
	1.8%	1.3%	1.7%	25.0%		1.1%	1.7%	1.7%	2.4%	2.6%	1.0%	0.6%		0.7%			14.9%		
Prefer not to answer	131	60	38	1	-	20	18	32	32	14	-	-	-	-	-	-	131		
	10.1%	9.7%	6.0%	12.5%		7.5%	6.0%	13.4%	12.8%	7.2%							85.1%		



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
Latino or Hispanic	195 15.0%	33 14.9%	22 12.8%	22 16.7%	54 19.6%	13 11.5%	17 15.7%	16 10.9%	10 12.5%	- 4.0%	1 17.4%	42 12.4%	27 20.0%	45 14.6%	30 12.6%	51 30.5%	18 30.5%	37 21.4%	20 11.8%	41 14.4%	77 12.8%
White/Caucasian	806 62.0%	147 66.5%	96 55.8%	89 67.4%	143 52.0%	78 69.0%	70 64.8%	107 72.8%	56 70.0%	1 100%	13 52.0%	156 64.5%	138 63.3%	143 63.6%	123 59.7%	244 60.4%	27 45.8%	96 55.5%	112 66.3%	175 61.6%	390 64.7%
Black or African American	116 8.9%	10 4.5%	17 9.9%	9 6.8%	42 15.3%	6 5.3%	17 15.7%	4 2.7%	5 6.2%	- 4.0%	1 9.1%	22 7.3%	16 9.3%	21 10.7%	22 8.2%	33 18.6%	11 16.8%	29 16.8%	12 7.1%	26 9.2%	38 6.3%
Asian	142 10.9%	29 13.1%	20 11.6%	17 12.9%	32 11.6%	12 10.6%	8 7.4%	9 6.1%	11 13.8%	- 8.0%	2 12.8%	31 13.3%	29 9.8%	22 13.6%	28 7.7%	31 6.8%	4 6.8%	14 8.1%	20 11.8%	29 10.2%	74 12.3%
Pacific Islander	15 1.2%	- 1.7%	3 1.5%	2 0.7%	2 1.8%	2 0.9%	1 0.7%	1 0.7%	3 3.8%	- 1.2%	- 0.9%	3 0.4%	2 0.4%	1 1.5%	3 1.5%	6 3.4%	2 3.4%	2 1.2%	3 1.8%	2 0.7%	6 1.0%
Native American	22 1.7%	2 0.9%	3 1.7%	4 3.0%	3 1.1%	2 1.8%	4 3.7%	2 1.4%	1 1.2%	- 1.2%	- 0.9%	3 0.9%	2 0.4%	1 2.9%	6 2.5%	10 2.5%	2 3.4%	5 2.9%	3 1.8%	4 1.4%	8 1.3%
Other	23 1.8%	1 0.5%	3 1.7%	1 0.8%	7 2.5%	4 3.5%	2 1.9%	1 0.7%	2 2.5%	- 4.0%	1 0.8%	2 0.8%	- 0.4%	1 2.4%	5 3.7%	15 3.4%	2 3.4%	4 2.3%	3 1.8%	3 1.1%	11 1.8%
Prefer not to answer	131 10.1%	19 8.6%	25 14.5%	14 10.6%	25 9.1%	10 8.8%	2 1.9%	17 11.6%	3 3.8%	- 28.0%	7 7.4%	18 11.5%	25 6.2%	14 10.2%	21 13.1%	53 13.1%	5 8.5%	10 5.8%	15 8.9%	29 10.2%	69 11.4%



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							ENGLISH	SPANISH	ENGLISH	SPANISH	[NET]	LANDLINE	MOBILE	TEXT
Total	1300	100	1124	1239	61	693	659	34	140	345	86	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Latino or Hispanic	195	14	174	154	41	85	55	30	21	70	10	54	6	13	3	10	6	4	2
	15.0%	14.0%	15.5%	12.4%	67.2%	12.3%	8.3%	88.2%	15.0%	20.3%	11.6%	22.8%	27.3%	13.0%	8.6%	15.4%	27.3%	33%	20.0%
White/Caucasian	806	59	718	789	17	487	481	6	68	168	40	118	10	72	25	47	11	5	6
	62.0%	59.0%	63.9%	63.7%	27.9%	70.3%	73.0%	17.6%	48.6%	48.7%	46.5%	49.8%	45.5%	72.0%	71.4%	72.3%	50.0%	42%	60.0%
Black or African American	116	12	100	113	3	32	32	-	28	44	11	30	3	10	5	5	2	1	1
	8.9%	12.0%	8.9%	9.1%	4.9%	4.6%	4.9%	20.0%	12.8%	12.8%	12.7%	12.7%	13.6%	10.0%	14.3%	7.7%	9.1%	8.3%	10.0%
Asian	142	5	133	136	6	45	45	-	19	70	17	47	6	7	5	2	1	1	-
	10.9%	5.0%	11.8%	11.0%	9.8%	6.5%	6.8%	13.6%	20.3%	19.8%	19.8%	19.8%	27.3%	7.0%	14.3%	3.1%	4.5%	8.3%	
Pacific Islander	15	2	12	15	-	3	3	-	3	9	2	7	-	-	-	-	-	-	-
	1.2%	2.0%	1.1%	1.2%		0.4%	0.5%	2.1%	2.6%	2.3%	3.0%								
Native American	22	6	16	21	1	10	9	1	3	8	2	6	-	1	1	-	-	-	-
	1.7%	6.0%	1.4%	1.7%	1.6%	1.4%	1.4%	2.9%	2.1%	2.3%	2.3%	2.5%		1.0%	2.9%				
Other	23	6	14	23	-	18	18	-	-	5	2	3	-	-	-	-	-	-	-
	1.8%	6.0%	1.2%	1.9%		2.6%	2.7%			1.4%	2.3%	1.3%							
Prefer not to answer	131	10	89	129	2	86	85	1	3	35	10	24	1	5	2	3	2	1	1
	10.1%	10.0%	7.9%	10.4%	3.3%	12.4%	12.9%	2.9%	2.1%	10.1%	11.6%	10.1%	4.5%	5.0%	5.7%	4.6%	9.1%	8.3%	10.0%



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Latino or Hispanic	13	10	3	-	1	1	1	1	6	3	13	3	1	-	-	1	-	
	13.0%	19%	6.4%		14.3%	12.5%	14.3%	5.3%	16.7%	13%	100.0%	4.2%	10.0%			100.0%		
White/Caucasian	72	35	37	-	6	6	6	14	22	18	3	72	1	2	-	1	-	
	72.0%	66%	78.7%		85.7%	75.0%	85.7%	73.7%	61.1%	78%	23.1%	100%	10.0%	28.6%		100.0%		
Black or African American	10	5	5	-	-	1	-	3	5	1	1	1	10	-	-	-	-	
	10.0%	9.4%	10.6%			12.5%		15.8%	13.9%	4.3%	7.7%	1.4%	100.0%					
Asian	7	5	2	-	-	-	-	2	4	1	-	2	-	7	-	-	-	
	7.0%	9.4%	4.3%					10.5%	11.1%	4.3%		2.8%		100%				
Native American	1	1	-	-	-	-	-	-	-	1	1	1	-	-	-	1	-	
	1.0%	1.9%								4.3%	7.7%	1.4%				100.0%		
Prefer not to answer	5	2	3	-	-	-	-	1	2	2	-	-	-	-	-	-	5	
	5.0%	3.8%	6.4%					5.3%	5.6%	8.7%							100%	



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Latino or Hispanic	3	2	1	-	1	-	-	1	-	1	3	1	1	-	-	1	-	
	8.6%	11%	6.2%		33.3%			14.3%		14%	100.0%	4.0%	20.0%			100.0%		
White/Caucasian	25	14	11	-	2	1	2	3	11	6	1	25	1	2	-	1	-	
	71.4%	74%	68.8%		66.7%	100%	100%	42.9%	73.3%	86%	33.3%	100%	20.0%	40.0%		100.0%		
Black or African American	5	2	3	-	-	-	-	2	2	1	1	1	5	-	-	-	-	
	14.3%	11%	18.8%					28.6%	13.3%	14%	33.3%	4.0%	100.0%					
Asian	5	3	2	-	-	-	-	2	3	-	-	2	-	5	-	-	-	
	14.3%	16%	12.5%					28.6%	20.0%			8.0%		100%				
Native American	1	1	-	-	-	-	-	-	-	1	1	1	-	-	-	1	-	
	2.9%	5.3%								14%	33.3%	4.0%				100.0%		
Prefer not to answer	2	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	2	
	5.7%	5.3%	6.2%					14.3%	6.7%								100%	



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Latino or Hispanic	10	8	2	-	-	1	1	-	6	2	10	2	-	-	-	-	-
	15.4%	24%	6.5%			14.3%	20.0%		28.6%	12%	100.0%	4.3%					
White/Caucasian	47	21	26	-	4	5	4	11	11	12	2	47	-	-	-	-	-
	72.3%	62%	83.9%		100%	71.4%	80.0%	91.7%	52.4%	75%	20.0%	100%					
Black or African American	5	3	2	-	-	1	-	1	3	-	-	-	5	-	-	-	-
	7.7%	8.8%	6.5%			14.3%		8.3%	14.3%				100.0%				
Asian	2	2	-	-	-	-	-	-	1	1	-	-	-	2	-	-	-
	3.1%	5.9%							4.8%	6.2%				100%			
Prefer not to answer	3	1	2	-	-	-	-	-	1	2	-	-	-	-	-	-	3
	4.6%	2.9%	6.5%						4.8%	12%							100%



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Latino or Hispanic	6	5	-	-	-	-	-	-	3	2	6	-	-	-	-	-	-
	27.3%	33%							42.9%	29%	100.0%						
White/Caucasian	11	8	3	-	1	1	1	1	3	4	-	11	-	-	-	-	-
	50.0%	53%	50.0%		100%	100%	100%	33.3%	42.9%	57%		100%					
Black or African American	2	2	-	-	-	-	-	-	1	-	-	-	2	-	-	-	-
	9.1%	13%							14.3%				100.0%				
Asian	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	4.5%		16.7%							14%				100%			
Prefer not to answer	2	-	2	-	-	-	-	2	-	-	-	-	-	-	-	-	2
	9.1%		33.3%					66.7%									100%



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Latino or Hispanic	4	3	-	-	-	-	-	-	3	1	4	-	-	-	-	-	-
	33.3%	33%							60.0%	33%	100.0%						
White/Caucasian	5	5	-	-	1	1	-	1	1	1	-	5	-	-	-	-	-
	41.7%	56%			100%	100%		50.0%	20.0%	33%		100%					
Black or African American	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	8.3%	11%							20.0%				100.0%				
Asian	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	8.3%		50.0%							33%				100%			
Prefer not to answer	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	8.3%		50.0%					50.0%									100%



Q21. For demographic purposes only, which of the following best describes your ethnic background?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%	
Latino or Hispanic	2 20.0%	2 33%	-	-	-	-	-	-	-	1 25%	2 100.0%	-	-	-	-	-	-	
White/Caucasian	6 60.0%	3 50%	3 75.0%	-	-	-	1 100%	-	2 100%	3 75%	-	6 100%	-	-	-	-	-	
Black or African American	1 10.0%	1 17%	-	-	-	-	-	-	-	-	-	-	1 100.0%	-	-	-	-	
Prefer not to answer	1 10.0%	-	1 25.0%	-	-	-	-	1 100%	-	-	-	-	-	-	-	-	1 100%	



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY	100%	100%	100.0%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Yes	1217	567	600	7	19	257	282	221	226	186	144	793	107	135	14	22	147
	93.6%	92%	95.4%	87.5%	86.4%	96.3%	94.0%	92.5%	90.4%	95%	73.8%	98.4%	92.2%	95.1%	93.3%	100.0%	95.5%
No	83	52	29	1	3	10	18	18	24	9	51	13	9	7	1	-	7
	6.4%	8.4%	4.6%	12.5%	13.6%	3.7%	6.0%	7.5%	9.6%	4.6%	26.2%	1.6%	7.8%	4.9%	6.7%		4.5%



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300	221	172	132	275	113	108	147	80	1	25	242	218	225	206	404	59	173	169	284	603
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	1217	211	163	126	243	112	98	144	73	1	24	226	202	208	193	383	48	150	158	267	585
	93.6%	95.5%	94.8%	95.5%	88.4%	99.1%	90.7%	98.0%	91.2%	100%	96.0%	93.4%	92.7%	92.4%	93.7%	94.8%	81.4%	86.7%	93.5%	94.0%	97.0%
No	83	10	9	6	32	1	10	3	7	-	1	16	16	17	13	21	11	23	11	17	18
	6.4%	4.5%	5.2%	4.5%	11.6%	0.9%	9.3%	2.0%	8.8%		4.0%	6.6%	7.3%	7.6%	6.3%	5.2%	18.6%	13.3%	6.5%	6.0%	3.0%



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	DISABILITY			LANGUAGE		MODE													
	TOTAL	YES	NO	ENGLISH	SPANISH	FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	ONLINE [NET]	TEXT	EMAIL
Total	1300	100	1124	1239	61	693	659	34	140	345	86	237	22	100	35	65	22	12	10
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
Yes	1217	93	1051	1190	27	656	647	9	136	320	83	220	17	87	33	54	18	10	8
	93.6%	93.0%	93.5%	96.0%	44.3%	94.7%	98.2%	26.5%	97.1%	92.8%	96.5%	92.8%	77.3%	87.0%	94.3%	83.1%	81.8%	83%	80.0%
No	83	7	73	49	34	37	12	25	4	25	3	17	5	13	2	11	4	2	2
	6.4%	7.0%	6.5%	4.0%	55.7%	5.3%	1.8%	73.5%	2.9%	7.2%	3.5%	7.2%	22.7%	13.0%	5.7%	16.9%	18.2%	17%	20.0%



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Yes	87	42	45	-	7	8	7	18	26	21	8	71	6	5	-	1	3
	87.0%	79%	95.7%		100%	100%	100%	94.7%	72.2%	91%	61.5%	98.6%	60.0%	71.4%		100.0%	60.0%
No	13	11	2	-	-	-	-	1	10	2	5	1	4	2	-	-	2
	13.0%	21%	4.3%					5.3%	27.8%	8.7%	38.5%	1.4%	40.0%	28.6%			40.0%



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Yes	33	17	16	-	3	1	2	7	13	7	3	25	4	4	-	1	2	
	94.3%	89%	100.0%		100%	100%	100%	100%	86.7%	100%	100.0%	100%	80.0%	80.0%		100.0%	100%	
No	2	2	-	-	-	-	-	-	2	-	-	-	1	1	-	-	-	
	5.7%	11%							13.3%				20.0%	20.0%				



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Yes	54	25	29	-	4	7	5	11	13	14	5	46	2	1	-	-	1	
	83.1%	74%	93.5%		100%	100%	100%	91.7%	61.9%	88%	50.0%	97.9%	40.0%	50.0%			33.3%	
No	11	9	2	-	-	-	-	1	8	2	5	1	3	1	-	-	2	
	16.9%	26%	6.5%					8.3%	38.1%	12%	50.0%	2.1%	60.0%	50.0%			66.7%	



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
Yes	18 81.8%	11 73%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	6 85.7%	5 71%	4 66.7%	10 90.9%	1 50.0%	1 100%	-	-	2 100%
No	4 18.2%	4 27%	-	-	-	-	-	-	1 14.3%	2 29%	2 33.3%	1 9.1%	1 50.0%	-	-	-	-



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12 100%	9 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	3 100%	4 100.0%	5 100%	1 100.0%	1 100%	-	-	1 100%	
Yes	10 83.3%	7 78%	2 100.0%	-	1 100%	1 100%	-	2 100%	4 80.0%	2 67%	3 75.0%	4 80.0%	1 100.0%	1 100%	-	-	1 100%	
No	2 16.7%	2 22%	-	-	-	-	-	-	1 20.0%	1 33%	1 25.0%	1 20.0%	-	-	-	-	-	



Q22. Is English the primary language spoken in your home?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Yes	8	4	4	-	-	-	1	1	2	3	1	6	-	-	-	-	1	
	80.0%	67%	100.0%				100%	100%	100%	75%	50.0%	100%					100%	
No	2	2	-	-	-	-	-	-	-	1	1	-	1	-	-	-	-	
	20.0%	33%								25%	50.0%		100.0%					



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	83	52	29	1	3	10	18	18	24	9	51	13	9	7	1	-	7
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%		100%
Spanish	55	33	21	-	2	8	15	13	13	4	48	7	-	-	-	-	2
	66.3%	63%	72.4%		66.7%	80.0%	83.3%	72.2%	54.2%	44%	94.1%	53.8%					28.6%
Amharic/Tigrigna	9	7	2	-	-	-	-	3	5	-	-	-	9	-	-	-	-
	10.8%	13%	6.9%					16.7%	20.8%				100.0%				
Russian	4	3	1	-	1	1	-	1	-	1	-	4	-	-	-	-	-
	4.8%	5.8%	3.4%		33.3%	10.0%		5.6%		11%		30.8%					
Turkish/Kurdish	2	1	1	-	-	-	-	1	1	-	-	-	-	1	-	-	1
	2.4%	1.9%	3.4%					5.6%	4.2%					14.3%			14.3%
Other	11	7	3	1	-	1	3	-	4	3	2	2	-	6	1	-	3
	13.3%	13%	10.3%	100.0%		10.0%	16.7%		16.7%	33%	3.9%	15.4%		85.7%	100.0%		42.9%
Unsure/Prefer not to answer	2	1	1	-	-	-	-	-	1	1	1	-	-	-	-	-	1
	2.4%	1.9%	3.4%						4.2%	11%	2.0%						14.3%



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	83	10	9	6	32	1	10	3	7	-	1	16	16	17	13	21	11	23	11	17	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Spanish	55	8	8	5	20	1	4	2	3	-	-	14	12	13	7	9	8	15	9	12	10
	66.3%	80.0%	88.9%	83.3%	62.5%	100%	40.0%	66.7%	42.9%	-	-	87.5%	75.0%	76.5%	53.8%	42.9%	72.7%	65.2%	81.8%	70.6%	55.6%
Amharic/Tigrigna	9	-	-	-	4	-	4	-	1	-	-	-	4	3	2	-	3	5	-	1	-
	10.8%	-	-	-	12.5%	-	40.0%	-	14.3%	-	-	-	25.0%	17.6%	15.4%	-	27.3%	21.7%	-	5.9%	-
Russian	4	-	1	-	2	-	-	-	1	-	-	1	-	-	1	2	-	1	-	1	2
	4.8%	-	11.1%	-	6.2%	-	-	-	14.3%	-	-	6.2%	-	-	7.7%	9.5%	-	4.3%	-	5.9%	11.1%
Turkish/Kurdish	2	1	-	-	-	-	-	-	-	-	1	-	-	-	1	1	-	-	-	-	2
	2.4%	10.0%	-	-	-	-	-	-	-	100%	-	-	-	-	7.7%	4.8%	-	-	-	-	11.1%
Other	11	1	-	1	5	-	2	1	1	-	-	1	-	1	1	8	-	2	2	3	4
	13.3%	10.0%	-	16.7%	15.6%	-	20.0%	33.3%	14.3%	-	-	6.2%	-	5.9%	7.7%	38.1%	-	8.7%	18.2%	17.6%	22.2%
Unsure/Prefer not to answer	2	-	-	-	1	-	-	-	1	-	-	-	-	-	1	1	-	-	-	-	-
	2.4%	-	-	-	3.1%	-	-	-	14.3%	-	-	-	-	7.7%	4.8%	-	-	-	-	-	-



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	83 100%	7 100%	73 100%	49 100.0%	34 100.0%	37 100.0%	12 100.0%	25 100.0%	4 100%	25 100%	3 100%	17 100.0%	5 100.0%	13 100%	2 100.0%	11 100.0%	4 100.0%	2 100%	2 100%
Spanish	55 66.3%	4 57.1%	49 67.1%	22 44.9%	33 97.1%	31 83.8%	6 50.0%	25 100.0%	4 100%	15 60.0%	2 66.7%	9 52.9%	4 80.0%	4 30.8%	-	4 36.4%	1 25.0%	1 50%	-
Amharic/Tigrigna	9 10.8%	-	9 12.3%	8 16.3%	1 2.9%	-	-	-	-	4 16.0%	-	3 17.6%	1 20.0%	4 30.8%	1 50.0%	3 27.3%	1 25.0%	-	1 50.0%
Russian	4 4.8%	1 14.3%	3 4.1%	4 8.2%	-	2 5.4%	2 16.7%	-	-	1 4.0%	-	1 5.9%	-	-	-	-	1 25.0%	1 50%	-
Turkish/Kurdish	2 2.4%	-	2 2.7%	2 4.1%	-	1 2.7%	1 8.3%	-	-	1 4.0%	-	1 5.9%	-	-	-	-	-	-	-
Other	11 13.3%	2 28.6%	9 12.3%	11 22.4%	-	3 8.1%	3 25.0%	-	-	4 16.0%	1 33.3%	3 17.6%	-	4 30.8%	1 50.0%	3 27.3%	-	-	-
Unsure/Prefer not to answer	2 2.4%	-	1 1.4%	2 4.1%	-	-	-	-	-	-	-	-	-	1 7.7%	-	1 9.1%	1 25.0%	-	1 50.0%



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	GENDER			AGE GROUP							PHONE MODE [NET]			ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	13 100%	11 100%	2 100.0%	-	-	-	-	1 100%	10 100%	2 100%	5 100.0%	1 100%	4 100.0%	2 100%	-	-	2 100%	
Amharic/Tigrigna	4 30.8%	3 27%	1 50.0%	-	-	-	-	1 100%	3 30.0%	-	-	-	4 100.0%	-	-	-	-	
Spanish	4 30.8%	4 36%	-	-	-	-	-	-	4 40.0%	-	4 80.0%	-	-	-	-	-	-	
Other	4 30.8%	4 36%	-	-	-	-	-	-	2 20.0%	2 100%	1 20.0%	1 100%	-	2 100%	-	-	1 50.0%	
Unsure/Prefer not to answer	1 7.7%	-	1 50.0%	-	-	-	-	-	1 10.0%	-	-	-	-	-	-	-	1 50.0%	



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	GENDER		AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	NON-		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
			FEMALE	BINARY									AMERICAN	ASIAN			
Total	2	2	-	-	-	-	-	-	2	-	-	-	1	1	-	-	-
	100%	100%							100%				100.0%	100%			
Amharic/Tigrigna	1	1	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-
	50.0%	50%							50.0%				100.0%				
Other	1	1	-	-	-	-	-	-	1	-	-	-	-	1	-	-	-
	50.0%	50%							50.0%					100%			



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	11	9	2	-	-	-	-	1	8	2	5	1	3	1	-	-	2	
	100%	100%	100.0%					100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Spanish	4	4	-	-	-	-	-	-	4	-	4	-	-	-	-	-	-	
	36.4%	44%							50.0%		80.0%							
Amharic/Tigrigna	3	2	1	-	-	-	-	1	2	-	-	-	3	-	-	-	-	
	27.3%	22%	50.0%					100%	25.0%				100.0%					
Other	3	3	-	-	-	-	-	-	1	2	1	1	-	1	-	-	1	
	27.3%	33%							12.5%	100%	20.0%	100%		100%			50.0%	
Unsure/Prefer not to answer	1	-	1	-	-	-	-	-	1	-	-	-	-	-	-	-	1	
	9.1%		50.0%						12.5%								50.0%	



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	GENDER		AGE GROUP							ONLINE MODE [NET]		ETHNICITY						
	TOTAL	MALE	NON-		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
			FEMALE	BINARY									AMERICAN	ASIAN		AMERICAN	OTHER	
Total	4 100%	4 100%	-	-	-	-	-	-	1 100%	2 100%	2 100.0%	1 100%	1 100.0%	-	-	-	-	-
Amharic/Tigrigna	1 25.0%	1 25%	-	-	-	-	-	-	-	-	-	-	1 100.0%	-	-	-	-	-
Spanish	1 25.0%	1 25%	-	-	-	-	-	-	1 100%	-	1 50.0%	-	-	-	-	-	-	-
Russian	1 25.0%	1 25%	-	-	-	-	-	-	-	1 50%	-	1 100%	-	-	-	-	-	-
Unsure/Prefer not to answer	1 25.0%	1 25%	-	-	-	-	-	-	-	1 50%	1 50.0%	-	-	-	-	-	-	-



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	GENDER		AGE GROUP							TEXT MODE		ETHNICITY						
	TOTAL	NON- MALE FEMALE	BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
												AMERICAN	AMERICAN			AMERICAN	AMERICAN	
Total	2 100%	2 100%	-	-	-	-	-	1 100%	1 100%	1 100.0%	1 100%	-	-	-	-	-	-	
Spanish	1 50.0%	1 50%	-	-	-	-	-	1 100%	-	1 100.0%	-	-	-	-	-	-	-	
Russian	1 50.0%	1 50%	-	-	-	-	-	-	1 100%	-	1 100%	-	-	-	-	-	-	



Q22. Is English the primary language spoken in your home?
 BASE: IF ANSWERED "NO" TO Q22

	GENDER		AGE GROUP							EMAIL MODE		ETHNICITY							
	TOTAL	MALE	NON-		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
			FEMALE	BINARY									AMERICAN	AMERICAN					
Total	2 100%	2 100%	-	-	-	-	-	-	-	1 100%	1 100.0%	-	1 100.0%	-	-	-	-	-	-
Amharic/Tigrigna	1 50.0%	1 50%	-	-	-	-	-	-	-	-	-	-	1 100.0%	-	-	-	-	-	
Unsure/Prefer not to answer	1 50.0%	1 50%	-	-	-	-	-	-	-	1 100%	1 100.0%	-	-	-	-	-	-	-	



Q23. Do you have a disability?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Yes	100	47	48	3	3	10	13	12	26	36	14	59	12	5	2	6	16
	7.7%	7.6%	7.6%	37.5%	13.6%	3.7%	4.3%	5.0%	10.4%	18%	7.2%	7.3%	10.3%	3.5%	13.3%	27.3%	10.4%
No	1124	542	551	3	18	243	274	208	210	151	174	718	100	133	12	16	103
	86.5%	88%	87.6%	37.5%	81.8%	91.0%	91.3%	87.0%	84.0%	77%	89.2%	89.1%	86.2%	93.7%	80.0%	72.7%	66.9%
Prefer not to answer	76	30	30	2	1	14	13	19	14	8	7	29	4	4	1	-	35
	5.8%	4.8%	4.8%	25.0%	4.5%	5.2%	4.3%	7.9%	5.6%	4.1%	3.6%	3.6%	3.4%	2.8%	6.7%		22.7%



Q23. Do you have a disability?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
Yes	100 7.7%	9 4.1%	11 6.4%	12 9.1%	22 8.0%	12 10.6%	11 10.2%	12 8.2%	5 6.2%	- 12.0%	3 5.0%	12 4.6%	10 4.9%	11 6.8%	14 12.6%	51 22.0%	13 12.1%	21 6.5%	11 6.0%	17 6.1%	37 6.1%
No	1124 86.5%	193 87.3%	152 88.4%	112 84.8%	241 87.6%	93 82.3%	93 86.1%	131 89.1%	71 88.8%	1 100%	19 76.0%	221 91.3%	187 85.8%	203 90.2%	183 88.8%	327 80.9%	41 69.5%	144 83.2%	145 85.8%	249 87.7%	536 88.9%
Prefer not to answer	76 5.8%	19 8.6%	9 5.2%	8 6.1%	12 4.4%	8 7.1%	4 3.7%	4 2.7%	4 5.0%	- 12.0%	3 3.7%	9 9.6%	21 4.9%	11 4.4%	9 6.4%	26 8.5%	5 4.6%	8 7.7%	13 6.3%	18 6.3%	30 5.0%



Q23. Do you have a disability?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK			FACEBOOK			FACEBOOK			MODE			ONLINE		
	TOTAL	YES	NO	ENGLISH	SPANISH	TARGETING [NET]	ENGLISH TARGETING	SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	[NET]	TEXT	EMAIL	
Total	1300 100%	100 100%	1124 100%	1239 100.0%	61 100.0%	693 100.0%	659 100.0%	34 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	100 100%	35 100.0%	65 100.0%	22 100.0%	12 100%	10 100%	
Yes	100 7.7%	100 100%	-	95 7.7%	5 8.2%	64 9.2%	60 9.1%	4 11.8%	10 7.1%	18 5.2%	3 3.5%	14 5.9%	1 4.5%	6 6.0%	3 8.6%	3 4.6%	2 9.1%	-	2 20.0%	
No	1124 86.5%	-	1124 100%	1071 86.4%	53 86.9%	581 83.8%	553 83.9%	28 82.4%	127 90.7%	307 89.0%	75 87.2%	212 89.5%	20 90.9%	89 89.0%	31 88.6%	58 89.2%	20 90.9%	12 100%	8 80.0%	
Prefer not to answer	76 5.8%	-	-	73 5.9%	3 4.9%	48 6.9%	46 7.0%	2 5.9%	3 2.1%	20 5.8%	8 9.3%	11 4.6%	1 4.5%	5 5.0%	1 2.9%	4 6.2%	-	-	-	



Q23. Do you have a disability?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Yes	6	3	3	-	1	-	-	-	3	2	1	4	1	1	-	1	-	
	6.0%	5.7%	6.4%		14.3%				8.3%	8.7%	7.7%	5.6%	10.0%	14.3%		100.0%		
No	89	47	42	-	6	8	6	18	31	20	11	66	9	5	-	-	3	
	89.0%	89%	89.4%		85.7%	100%	85.7%	94.7%	86.1%	87%	84.6%	91.7%	90.0%	71.4%			60.0%	
Prefer not to answer	5	3	2	-	-	-	1	1	2	1	1	2	-	1	-	-	2	
	5.0%	5.7%	4.3%				14.3%	5.3%	5.6%	4.3%	7.7%	2.8%		14.3%			40.0%	



Q23. Do you have a disability?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%	
Yes	3 8.6%	2 11%	1 6.2%	-	-	-	-	-	2 13.3%	1 14%	1 33.3%	2 8.0%	-	1 20.0%	-	1 100.0%	-	
No	31 88.6%	16 84%	15 93.8%	-	3 100%	1 100%	2 100%	6 85.7%	13 86.7%	6 86%	2 66.7%	22 88.0%	5 100.0%	3 60.0%	-	-	2 100%	
Prefer not to answer	1 2.9%	1 5.3%	-	-	-	-	-	1 14.3%	-	-	-	1 4.0%	-	1 20.0%	-	-	-	



Q23. Do you have a disability?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Yes	3	1	2	-	1	-	-	-	1	1	-	2	1	-	-	-	-
	4.6%	2.9%	6.5%		25.0%				4.8%	6.2%		4.3%	20.0%				
No	58	31	27	-	3	7	4	12	18	14	9	44	4	2	-	-	1
	89.2%	91%	87.1%		75.0%	100%	80.0%	100%	85.7%	88%	90.0%	93.6%	80.0%	100%			33.3%
Prefer not to answer	4	2	2	-	-	-	1	-	2	1	1	1	-	-	-	-	2
	6.2%	5.9%	6.5%				20.0%		9.5%	6.2%	10.0%	2.1%					66.7%



Q23. Do you have a disability?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
Yes	2 9.1%	2 13%	-	-	-	-	-	-	1 14.3%	1 14%	-	2 18.2%	-	-	-	-	-
No	20 90.9%	13 87%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	6 85.7%	6 86%	6 100.0%	9 81.8%	2 100.0%	1 100%	-	-	2 100%



Q23. Do you have a disability?
 BASE: Total Sample

	GENDER			AGE GROUP						TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
No	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%



Q23. Do you have a disability?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%	
Yes	2 20.0%	2 33%	-	-	-	-	-	-	1 50.0%	1 25%	-	2 33.3%	-	-	-	-	-	
No	8 80.0%	4 67%	4 100.0%	-	-	-	1 100%	1 100%	1 50.0%	3 75%	2 100.0%	4 66.7%	1 100.0%	-	-	-	1 100%	



Q24. Which category best describes your age?
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
18-19	22	11	11	-	22	-	-	-	-	-	3	12	5	1	1	-	-	
	1.7%	1.8%	1.7%		100%						1.5%	1.5%	4.3%	0.7%	6.7%			
20-29	267	135	120	3	-	267	-	-	-	-	41	175	19	33	3	3	23	
	20.5%	22%	19.1%	37.5%		100%					21.0%	21.7%	16.4%	23.2%	20.0%	13.6%	14.9%	
30-39	300	166	127	2	-	-	300	-	-	-	47	206	17	43	2	3	23	
	23.1%	27%	20.2%	25.0%			100%				24.1%	25.6%	14.7%	30.3%	13.3%	13.6%	14.9%	
40-49	239	111	117	1	-	-	-	239	-	-	46	122	22	31	3	5	36	
	18.4%	18%	18.6%	12.5%				100%			23.6%	15.1%	19.0%	21.8%	20.0%	22.7%	23.4%	
50-64	250	93	141	2	-	-	-	-	250	-	38	137	36	18	1	4	38	
	19.2%	15%	22.4%	25.0%					100%		19.5%	17.0%	31.0%	12.7%	6.7%	18.2%	24.7%	
65+	195	88	105	-	-	-	-	-	-	195	15	147	11	14	3	4	19	
	15.0%	14%	16.7%							100%	7.7%	18.2%	9.5%	9.9%	20.0%	18.2%	12.3%	
Prefer not to answer	27	15	8	-	-	-	-	-	-	-	5	7	6	2	2	3	15	
	2.1%	2.4%	1.3%								2.6%	0.9%	5.2%	1.4%	13.3%	13.6%	9.7%	



Q24. Which category best describes your age?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
18-19	22 1.7%	4 1.8%	1 0.6%	2 1.5%	9 3.3%	- -	2 1.9%	1 0.7%	2 2.5%	- -	- -	4 1.7%	1 0.5%	7 3.1%	6 2.9%	4 1.0%	2 3.4%	6 3.5%	5 3.0%	5 1.8%	3 0.5%
20-29	267 20.5%	71 32.1%	49 28.5%	39 29.5%	36 13.1%	9 8.0%	20 18.5%	12 8.2%	24 30.0%	1 100%	2 8.0%	125 51.7%	85 39.0%	18 8.0%	7 3.4%	31 7.7%	17 28.8%	66 38.2%	48 28.4%	58 20.4%	77 12.8%
30-39	300 23.1%	70 31.7%	45 26.2%	29 22.0%	78 28.4%	20 17.7%	20 18.5%	14 9.5%	19 23.8%	- -	3 12.0%	64 26.4%	76 34.9%	90 40.0%	44 21.4%	26 6.4%	6 10.2%	29 16.8%	47 27.8%	66 23.2%	151 25.0%
40-49	239 18.4%	34 15.4%	27 15.7%	17 12.9%	55 20.0%	21 18.6%	26 24.1%	36 24.5%	12 15.0%	- -	4 16.0%	28 11.6%	29 13.3%	61 27.1%	76 36.9%	44 10.9%	9 15.3%	19 11.0%	25 14.8%	41 14.4%	142 23.5%
50-64	250 19.2%	21 9.5%	26 15.1%	19 14.4%	58 21.1%	34 30.1%	21 19.4%	47 32.0%	12 15.0%	- -	8 32.0%	15 6.2%	17 7.8%	30 13.3%	53 25.7%	134 33.2%	9 15.3%	27 15.6%	14 8.3%	54 19.0%	143 23.7%
65+	195 15.0%	17 7.7%	23 13.4%	24 18.2%	36 13.1%	25 22.1%	17 15.7%	34 23.1%	10 12.5%	- -	6 24.0%	3 1.2%	6 2.8%	16 7.1%	17 8.3%	152 37.6%	12 20.3%	23 13.3%	29 17.2%	52 18.3%	76 12.6%
Prefer not to answer	27 2.1%	4 1.8%	1 0.6%	2 1.5%	3 1.1%	4 3.5%	2 1.9%	3 2.0%	1 1.2%	- -	2 8.0%	3 1.2%	4 1.8%	3 1.3%	3 1.5%	13 3.2%	4 6.8%	3 1.7%	1 0.6%	8 2.8%	11 1.8%



Q24. Which category best describes your age?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	1300 100%	100 100%	1124 100%	1239 100.0%	61 100.0%	693 100.0%	659 100.0%	34 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	100 100%	35 100.0%	65 100.0%	22 100.0%	12 100%	10 100%
18-19	22 1.7%	3 3.0%	18 1.6%	21 1.7%	1 1.6%	5 0.7%	4 0.6%	1 2.9%	9 6.4%	-	-	-	-	7 7.0%	3 8.6%	4 6.2%	1 4.5%	1 8.3%	-
20-29	267 20.5%	10 10.0%	243 21.6%	262 21.1%	5 8.2%	130 18.8%	128 19.4%	2 5.9%	51 36.4%	77 22.3%	19 22.1%	57 24.1%	1 4.5%	8 8.0%	1 2.9%	7 10.8%	1 4.5%	1 8.3%	-
30-39	300 23.1%	13 13.0%	274 24.4%	285 23.0%	15 24.6%	148 21.4%	140 21.2%	8 23.5%	38 27.1%	106 30.7%	21 24.4%	78 32.9%	7 31.8%	7 7.0%	2 5.7%	5 7.7%	1 4.5%	-	1 10.0%
40-49	239 18.4%	12 12.0%	208 18.5%	218 17.6%	21 34.4%	126 18.2%	109 16.5%	17 50.0%	21 15.0%	70 20.3%	18 20.9%	48 20.3%	4 18.2%	19 19.0%	7 20.0%	12 18.5%	3 13.6%	2 17%	1 10.0%
50-64	250 19.2%	26 26.0%	210 18.7%	239 19.3%	11 18.0%	146 21.1%	143 21.7%	3 8.8%	8 5.7%	53 15.4%	13 15.1%	35 14.8%	5 22.7%	36 36.0%	15 42.9%	21 32.3%	7 31.8%	5 42%	2 20.0%
65+	195 15.0%	36 36.0%	151 13.4%	187 15.1%	8 13.1%	123 17.7%	120 18.2%	3 8.8%	12 8.6%	30 8.7%	13 15.1%	12 5.1%	5 22.7%	23 23.0%	7 20.0%	16 24.6%	7 31.8%	3 25%	4 40.0%
Prefer not to answer	27 2.1%	-	20 1.8%	27 2.2%	-	15 2.2%	15 2.3%	-	1 0.7%	9 2.6%	2 2.3%	7 3.0%	-	-	-	-	2 9.1%	-	2 20.0%



Q24. Which category best describes your age?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
18-19	7	4	3	-	7	-	-	-	-	-	1	6	-	-	-	-	-
	7.0%	7.5%	6.4%		100%						7.7%	8.3%					
20-29	8	6	2	-	-	8	-	-	-	-	1	6	1	-	-	-	-
	8.0%	11%	4.3%			100%					7.7%	8.3%	10.0%				
30-39	7	4	3	-	-	-	7	-	-	-	1	6	-	-	-	-	-
	7.0%	7.5%	6.4%				100%				7.7%	8.3%					
40-49	19	5	14	-	-	-	-	19	-	-	1	14	3	2	-	-	1
	19.0%	9.4%	29.8%					100%			7.7%	19.4%	30.0%	28.6%			20.0%
50-64	36	17	19	-	-	-	-	-	36	-	6	22	5	4	-	-	2
	36.0%	32%	40.4%						100%		46.2%	30.6%	50.0%	57.1%			40.0%
65+	23	17	6	-	-	-	-	-	-	23	3	18	1	1	-	1	2
	23.0%	32%	12.8%							100%	23.1%	25.0%	10.0%	14.3%		100.0%	40.0%



Q24. Which category best describes your age?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%
18-19	3 8.6%	2 11%	1 6.2%	-	3 100%	-	-	-	-	-	1 33.3%	2 8.0%	-	-	-	-	-
20-29	1 2.9%	1 5.3%	-	-	-	1 100%	-	-	-	-	-	1 4.0%	-	-	-	-	-
30-39	2 5.7%	1 5.3%	1 6.2%	-	-	-	2 100%	-	-	-	-	2 8.0%	-	-	-	-	-
40-49	7 20.0%	1 5.3%	6 37.5%	-	-	-	-	7 100%	-	-	1 33.3%	3 12.0%	2 40.0%	2 40.0%	-	-	1 50.0%
50-64	15 42.9%	8 42%	7 43.8%	-	-	-	-	-	15 100%	-	-	11 44.0%	2 40.0%	3 60.0%	-	-	1 50.0%
65+	7 20.0%	6 32%	1 6.2%	-	-	-	-	-	-	7 100%	1 33.3%	6 24.0%	1 20.0%	-	-	1 100.0%	-



Q24. Which category best describes your age?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
18-19	4	2	2	-	4	-	-	-	-	-	-	4	-	-	-	-	-	
	6.2%	5.9%	6.5%		100%							8.5%						
20-29	7	5	2	-	-	7	-	-	-	-	1	5	1	-	-	-	-	
	10.8%	15%	6.5%			100%					10.0%	10.6%	20.0%					
30-39	5	3	2	-	-	-	5	-	-	-	1	4	-	-	-	-	-	
	7.7%	8.8%	6.5%				100%				10.0%	8.5%						
40-49	12	4	8	-	-	-	-	12	-	-	-	11	1	-	-	-	-	
	18.5%	12%	25.8%					100%				23.4%	20.0%					
50-64	21	9	12	-	-	-	-	-	21	-	6	11	3	1	-	-	1	
	32.3%	26%	38.7%						100%		60.0%	23.4%	60.0%	50.0%			33.3%	
65+	16	11	5	-	-	-	-	-	-	16	2	12	-	1	-	-	2	
	24.6%	32%	16.1%							100%	20.0%	25.5%		50.0%			66.7%	



Q24. Which category best describes your age?
 BASE: Total Sample

	GENDER				AGE GROUP						ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
18-19	1 4.5%	1 6.7%	-	-	1 100%	-	-	-	-	-	-	1 9.1%	-	-	-	-	-
20-29	1 4.5%	1 6.7%	-	-	-	1 100%	-	-	-	-	-	1 9.1%	-	-	-	-	-
30-39	1 4.5%	-	1 16.7%	-	-	-	1 100%	-	-	-	-	1 9.1%	-	-	-	-	-
40-49	3 13.6%	1 6.7%	2 33.3%	-	-	-	-	3 100%	-	-	-	1 9.1%	-	-	-	-	2 100%
50-64	7 31.8%	6 40%	-	-	-	-	-	-	7 100%	-	3 50.0%	3 27.3%	1 50.0%	-	-	-	-
65+	7 31.8%	4 27%	3 50.0%	-	-	-	-	-	-	7 100%	2 33.3%	4 36.4%	-	1 100%	-	-	-
Prefer not to answer	2 9.1%	2 13%	-	-	-	-	-	-	-	-	1 16.7%	-	1 50.0%	-	-	-	-



Q24. Which category best describes your age?
 BASE: Total Sample

	GENDER				AGE GROUP						TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	12 100%	9 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	3 100%	4 100.0%	5 100%	1 100.0%	1 100%	-	-	1 100%
18-19	1 8.3%	1 11%	-	-	1 100%	-	-	-	-	-	-	1 20.0%	-	-	-	-	-
20-29	1 8.3%	1 11%	-	-	-	1 100%	-	-	-	-	-	1 20.0%	-	-	-	-	-
40-49	2 16.7%	1 11%	1 50.0%	-	-	-	-	2 100%	-	-	-	1 20.0%	-	-	-	-	1 100%
50-64	5 41.7%	4 44%	-	-	-	-	-	-	5 100%	-	3 75.0%	1 20.0%	1 100.0%	-	-	-	-
65+	3 25.0%	2 22%	1 50.0%	-	-	-	-	-	-	3 100%	1 25.0%	1 20.0%	-	1 100%	-	-	-



Q24. Which category best describes your age?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%	
30-39	1 10.0%	-	1 25.0%	-	-	-	1 100%	-	-	-	-	1 16.7%	-	-	-	-	-	
40-49	1 10.0%	-	1 25.0%	-	-	-	-	1 100%	-	-	-	-	-	-	-	-	1 100%	
50-64	2 20.0%	2 33%	-	-	-	-	-	-	2 100%	-	-	2 33.3%	-	-	-	-	-	
65+	4 40.0%	2 33%	2 50.0%	-	-	-	-	-	-	4 100%	1 50.0%	3 50.0%	-	-	-	-	-	
Prefer not to answer	2 20.0%	2 33%	-	-	-	-	-	-	-	-	1 50.0%	-	1 100.0%	-	-	-	-	



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Under age 10	279	142	128	1	6	30	98	93	20	25	54	156	27	37	6	7	31
	21.5%	23%	20.3%	12.5%	27.3%	11.2%	32.7%	38.9%	8.0%	13%	27.7%	19.4%	23.3%	26.1%	40.0%	31.8%	20.1%
Ages 10 -19	257	117	128	-	12	21	29	90	68	27	50	140	37	25	5	7	29
	19.8%	19%	20.3%		54.5%	7.9%	9.7%	37.7%	27.2%	14%	25.6%	17.4%	31.9%	17.6%	33.3%	31.8%	18.8%
Ages 20 - 44	821	418	369	6	17	255	291	134	70	42	124	513	70	98	11	13	90
	63.2%	68%	58.7%	75.0%	77.3%	95.5%	97.0%	56.1%	28.0%	22%	63.6%	63.6%	60.3%	69.0%	73.3%	59.1%	58.4%
Ages 45 - 64	506	229	248	4	10	30	32	135	222	60	89	281	64	47	6	14	70
	38.9%	37%	39.4%	50.0%	45.5%	11.2%	10.7%	56.5%	88.8%	31%	45.6%	34.9%	55.2%	33.1%	40.0%	63.6%	45.5%
Ages 65+	305	133	164	-	2	19	26	23	37	184	33	199	33	22	6	7	34
	23.5%	21%	26.1%		9.1%	7.1%	8.7%	9.6%	14.8%	94%	16.9%	24.7%	28.4%	15.5%	40.0%	31.8%	22.1%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300	221	172	132	275	113	108	147	80	1	25	242	218	225	206	404	59	173	169	284	603
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Under age 10	279	46	22	20	69	31	31	35	10	-	4	39	31	71	59	75	13	28	34	49	153
	21.5%	20.8%	12.8%	15.2%	25.1%	27.4%	28.7%	23.8%	12.5%		16.0%	16.1%	14.2%	31.6%	28.6%	18.6%	22.0%	16.2%	20.1%	17.3%	25.4%
Ages 10 -19	257	30	19	24	53	31	24	52	9	-	4	23	21	50	66	94	12	23	32	51	137
	19.8%	13.6%	11.0%	18.2%	19.3%	27.4%	22.2%	35.4%	11.2%		16.0%	9.5%	9.6%	22.2%	32.0%	23.3%	20.3%	13.3%	18.9%	18.0%	22.7%
Ages 20 - 44	821	175	115	89	171	52	73	67	53	1	11	210	185	153	108	162	29	118	124	185	359
	63.2%	79.2%	66.9%	67.4%	62.2%	46.0%	67.6%	45.6%	66.2%	100%	44.0%	86.8%	84.9%	68.0%	52.4%	40.1%	49.2%	68.2%	73.4%	65.1%	59.5%
Ages 45 - 64	506	59	54	45	107	53	42	92	24	-	15	44	39	86	112	221	21	47	56	104	272
	38.9%	26.7%	31.4%	34.1%	38.9%	46.9%	38.9%	62.6%	30.0%		60.0%	18.2%	17.9%	38.2%	54.4%	54.7%	35.6%	27.2%	33.1%	36.6%	45.1%
Ages 65+	305	29	32	32	60	35	33	51	16	-	8	13	20	39	32	198	18	42	52	86	104
	23.5%	13.1%	18.6%	24.2%	21.8%	31.0%	30.6%	34.7%	20.0%		32.0%	5.4%	9.2%	17.3%	15.5%	49.0%	30.5%	24.3%	30.8%	30.3%	17.2%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	ONLINE			TEXT	EMAIL																	
	TOTAL	YES	NO	ENGLISH	SPANISH							LANDLINE	MOBILE	[NET]																									
Total	1300	100	1124	1239	61	693	659	34	140	345	86	237	22	100	35	65	22	12	12	10	100%	100%	100%	100.0%	100.0%	100.0%	100%	100%											
Under age 10	279	21	249	263	16	128	117	11	68	66	20	43	3	13	3	10	4	2	2	2	21.5%	21.0%	22.2%	21.2%	26.2%	18.5%	17.8%	32.4%	48.6%	19.1%	23.3%	18.1%	13.6%	13.0%	8.6%	15.4%	18.2%	17%	20.0%
Ages 10 –19	257	20	227	242	15	128	117	11	61	50	17	29	4	16	7	9	2	-	2	2	19.8%	20.0%	20.2%	19.5%	24.6%	18.5%	17.8%	32.4%	43.6%	14.5%	19.8%	12.2%	18.2%	16.0%	20.0%	13.8%	9.1%	20.0%	
Ages 20 – 44	821	50	725	788	33	420	400	20	109	245	63	171	11	39	11	28	8	5	3	3	63.2%	50.0%	64.5%	63.6%	54.1%	60.6%	60.7%	58.8%	77.9%	71.0%	73.3%	72.2%	50.0%	39.0%	31.4%	43.1%	36.4%	42%	30.0%
Ages 45 – 64	506	51	427	477	29	266	248	18	64	112	32	71	9	53	25	28	11	5	6	6	38.9%	51.0%	38.0%	38.5%	47.5%	38.4%	37.6%	52.9%	45.7%	32.5%	37.2%	30.0%	40.9%	53.0%	71.4%	43.1%	50.0%	42%	60.0%
Ages 65+	305	44	248	292	13	178	170	8	45	48	19	24	5	26	10	16	8	3	5	5	23.5%	44.0%	22.1%	23.6%	21.3%	25.7%	25.8%	23.5%	32.1%	13.9%	22.1%	10.1%	22.7%	26.0%	28.6%	24.6%	36.4%	25%	50.0%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Under age 10	13	7	6	-	-	-	3	8	2	-	2	9	2	1	-	-	-	
	13.0%	13%	12.8%				42.9%	42.1%	5.6%		15.4%	12.5%	20.0%	14.3%				
Ages 10 -19	16	6	10	-	1	2	2	7	4	-	2	11	3	-	-	-	1	
	16.0%	11%	21.3%		14.3%	25.0%	28.6%	36.8%	11.1%		15.4%	15.3%	30.0%				20.0%	
Ages 20 - 44	39	20	19	-	7	8	7	8	6	3	7	26	3	3	-	-	2	
	39.0%	38%	40.4%		100%	100%	100%	42.1%	16.7%	13%	53.8%	36.1%	30.0%	42.9%			40.0%	
Ages 45 - 64	53	28	25	-	2	2	1	11	31	6	7	35	7	5	-	1	3	
	53.0%	53%	53.2%		28.6%	25.0%	14.3%	57.9%	86.1%	26%	53.8%	48.6%	70.0%	71.4%		100.0%	60.0%	
Ages 65+	26	17	9	-	-	2	1	1	2	20	1	21	2	2	-	-	2	
	26.0%	32%	19.1%			25.0%	14.3%	5.3%	5.6%	87%	7.7%	29.2%	20.0%	28.6%			40.0%	



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%	
Under age 10	3 8.6%	-	3 18.8%	-	-	-	-	3 42.9%	-	-	1 33.3%	1 4.0%	1 20.0%	1 20.0%	-	-	-	
Ages 10 -19	7 20.0%	1 5.3%	6 37.5%	-	1 33.3%	-	-	4 57.1%	2 13.3%	-	1 33.3%	4 16.0%	2 40.0%	-	-	-	1 50.0%	
Ages 20 - 44	11 31.4%	5 26%	6 37.5%	-	3 100%	1 100%	2 100%	3 42.9%	2 13.3%	-	2 66.7%	5 20.0%	1 20.0%	3 60.0%	-	-	1 50.0%	
Ages 45 - 64	25 71.4%	13 68%	12 75.0%	-	2 66.7%	-	1 50.0%	4 57.1%	15 100%	3 43%	2 66.7%	17 68.0%	4 80.0%	4 80.0%	-	1 100.0%	2 100%	
Ages 65+	10 28.6%	7 37%	3 18.8%	-	-	1 100%	1 50.0%	1 14.3%	1 6.7%	6 86%	-	8 32.0%	2 40.0%	1 20.0%	-	-	-	



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
Under age 10	10	7	3	-	-	-	3	5	2	-	1	8	1	-	-	-	-	
	15.4%	21%	9.7%				60.0%	41.7%	9.5%		10.0%	17.0%	20.0%					
Ages 10 -19	9	5	4	-	-	2	2	3	2	-	1	7	1	-	-	-	-	
	13.8%	15%	12.9%			28.6%	40.0%	25.0%	9.5%		10.0%	14.9%	20.0%					
Ages 20 - 44	28	15	13	-	4	7	5	5	4	3	5	21	2	-	-	-	1	
	43.1%	44%	41.9%		100%	100%	100%	41.7%	19.0%	19%	50.0%	44.7%	40.0%				33.3%	
Ages 45 - 64	28	15	13	-	-	2	-	7	16	3	5	18	3	1	-	-	1	
	43.1%	44%	41.9%			28.6%		58.3%	76.2%	19%	50.0%	38.3%	60.0%	50.0%			33.3%	
Ages 65+	16	10	6	-	-	1	-	-	1	14	1	13	-	1	-	-	2	
	24.6%	29%	19.4%			14.3%			4.8%	88%	10.0%	27.7%		50.0%			66.7%	



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
Under age 10	4 18.2%	2 13%	2 33.3%	-	-	-	-	3 100%	-	-	1 16.7%	1 9.1%	-	-	-	-	2 100%
Ages 10 -19	2 9.1%	2 13%	-	-	-	-	-	-	-	-	1 16.7%	-	1 50.0%	-	-	-	-
Ages 20 - 44	8 36.4%	5 33%	2 33.3%	-	1 100%	1 100%	1 100%	2 66.7%	2 28.6%	-	2 33.3%	4 36.4%	1 50.0%	-	-	-	1 50.0%
Ages 45 - 64	11 50.0%	11 73%	-	-	-	1 100%	-	-	6 85.7%	2 29%	4 66.7%	5 45.5%	2 100.0%	-	-	-	-
Ages 65+	8 36.4%	5 33%	3 50.0%	-	-	-	-	-	1 14.3%	5 71%	2 33.3%	4 36.4%	1 50.0%	1 100%	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
Under age 10	2	1	1	-	-	-	-	2	-	-	-	1	-	-	-	-	1
	16.7%	11%	50.0%					100%				20.0%					100%
Ages 20 - 44	5	4	-	-	1	1	-	1	2	-	2	3	-	-	-	-	-
	41.7%	44%			100%	100%		50.0%	40.0%		50.0%	60.0%					
Ages 45 - 64	5	5	-	-	-	1	-	-	4	-	2	2	1	-	-	-	-
	41.7%	56%				100%			80.0%		50.0%	40.0%	100.0%				
Ages 65+	3	2	1	-	-	-	-	-	-	3	1	1	-	1	-	-	-
	25.0%	22%	50.0%							100%	25.0%	20.0%		100%			



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%
Under age 10	2 20.0%	1 17%	1 25.0%	-	-	-	-	1 100%	-	-	1 50.0%	-	-	-	-	-	1 100%
Ages 10 -19	2 20.0%	2 33%	-	-	-	-	-	-	-	-	1 50.0%	-	1 100.0%	-	-	-	-
Ages 20 - 44	3 30.0%	1 17%	2 50.0%	-	-	-	1 100%	1 100%	-	-	-	1 16.7%	1 100.0%	-	-	-	1 100%
Ages 45 - 64	6 60.0%	6 100%	-	-	-	-	-	-	2 100%	2 50%	2 100.0%	3 50.0%	1 100.0%	-	-	-	-
Ages 65+	5 50.0%	3 50%	2 50.0%	-	-	-	-	-	1 50.0%	2 50%	1 50.0%	3 50.0%	1 100.0%	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total	279	142	128	1	6	30	98	93	20	25	54	156	27	37	6	7	31
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
0	64	32	30	-	1	8	11	9	10	22	10	45	7	4	1	1	4
	22.9%	23%	23.4%		16.7%	26.7%	11.2%	9.7%	50.0%	88%	18.5%	28.8%	25.9%	10.8%	16.7%	14.3%	12.9%
1	120	59	60	-	3	12	47	45	8	2	29	62	13	18	2	2	13
	43.0%	42%	46.9%		50.0%	40.0%	48.0%	48.4%	40.0%	8.0%	53.7%	39.7%	48.1%	48.6%	33.3%	28.6%	41.9%
2	71	40	28	-	1	5	35	28	1	-	10	39	3	10	2	4	12
	25.4%	28%	21.9%		16.7%	16.7%	35.7%	30.1%	5.0%		18.5%	25.0%	11.1%	27.0%	33.3%	57.1%	38.7%
3	14	8	5	-	1	2	4	5	1	1	4	7	3	-	1	-	1
	5.0%	5.6%	3.9%		16.7%	6.7%	4.1%	5.4%	5.0%	4.0%	7.4%	4.5%	11.1%		16.7%		3.2%
4	3	1	2	-	-	-	-	3	-	-	-	-	1	2	-	-	-
	1.1%	0.7%	1.6%					3.2%					3.7%	5.4%			
5	2	1	1	-	-	1	-	1	-	-	-	1	-	1	-	-	-
	0.7%	0.7%	0.8%			3.3%		1.1%				0.6%		2.7%			
6	1	-	-	1	-	-	-	1	-	-	-	-	-	-	-	-	1
	0.4%			100.0%				1.1%									3.2%
7	1	1	-	-	-	1	-	-	-	-	-	-	-	1	-	-	-
	0.4%	0.7%				3.3%								2.7%			
9	1	-	1	-	-	-	1	-	-	-	-	-	-	1	-	-	-
	0.4%		0.8%				1.0%							2.7%			
Unsure/Prefer not to answer	2	-	1	-	-	1	-	1	-	-	1	2	-	-	-	-	-
	0.7%		0.8%			3.3%		1.1%			1.9%	1.3%					



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	279	46	22	20	69	31	31	35	10	-	4	39	31	71	59	75	13	28	34	49	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
0	64	12	5	7	9	4	11	7	3	-	1	7	8	14	5	27	4	7	16	20	17
	22.9%	26.1%	22.7%	35.0%	13.0%	12.9%	35.5%	20.0%	30.0%	-	25.0%	17.9%	25.8%	19.7%	8.5%	36.0%	30.8%	25.0%	47.1%	40.8%	11.1%
1	120	19	9	8	30	17	9	19	4	-	2	18	8	27	35	32	3	13	10	13	80
	43.0%	41.3%	40.9%	40.0%	43.5%	54.8%	29.0%	54.3%	40.0%	-	50.0%	46.2%	25.8%	38.0%	59.3%	42.7%	23.1%	46.4%	29.4%	26.5%	52.3%
2	71	11	7	4	21	7	10	6	3	-	1	11	10	25	15	10	3	5	6	11	46
	25.4%	23.9%	31.8%	20.0%	30.4%	22.6%	32.3%	17.1%	30.0%	-	25.0%	28.2%	32.3%	35.2%	25.4%	13.3%	23.1%	17.9%	17.6%	22.4%	30.1%
3	14	2	1	-	5	2	-	3	-	-	-	3	2	3	3	3	2	1	1	4	6
	5.0%	4.3%	4.5%	-	7.2%	6.5%	-	8.6%	-	-	-	7.7%	6.5%	4.2%	5.1%	4.0%	15.4%	3.6%	2.9%	8.2%	3.9%
4	3	1	-	-	2	-	-	-	-	-	-	-	2	1	-	-	-	-	-	1	1
	1.1%	2.2%	-	-	2.9%	-	-	-	-	-	-	-	6.5%	1.4%	-	-	-	-	-	2.0%	0.7%
5	2	-	-	-	-	-	1	-	-	-	-	-	-	-	1	-	-	1	-	-	1
	0.7%	-	-	-	-	-	3.2%	-	-	-	-	-	-	-	1.7%	-	-	3.6%	-	-	0.7%
6	1	-	-	-	1	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	1
	0.4%	-	-	-	1.4%	-	-	-	-	-	-	-	-	-	1.3%	-	-	-	-	-	0.7%
7	1	-	-	-	1	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	1
	0.4%	-	-	-	1.4%	-	-	-	-	-	-	-	-	-	1.3%	-	-	-	-	-	0.7%
9	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-	1	-	-	-
	0.4%	-	-	-	-	3.2%	-	-	-	-	-	-	-	-	1.3%	-	-	3.6%	-	-	-
Unsure/Prefer not to answer	2	1	-	1	-	-	-	-	-	-	-	-	1	1	-	-	1	-	1	-	-
	0.7%	2.2%	-	5.0%	-	-	-	-	-	-	-	-	3.2%	1.4%	-	-	7.7%	-	2.9%	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	279 100%	21 100%	249 100%	263 100.0%	16 100.0%	128 100.0%	117 100.0%	11 100.0%	68 100%	66 100%	20 100%	43 100.0%	3 100.0%	13 100%	3 100.0%	10 100.0%	4 100.0%	2 100%	2 100%
0	64 22.9%	7 33.3%	56 22.5%	63 24.0%	1 6.2%	34 26.6%	33 28.2%	1 9.1%	19 27.9%	11 16.7%	7 35.0%	4 9.3%	-	-	-	-	-	-	-
1	120 43.0%	6 28.6%	108 43.4%	111 42.2%	9 56.2%	48 37.5%	41 35.0%	7 63.6%	31 45.6%	30 45.5%	6 30.0%	22 51.2%	2 66.7%	8 61.5%	1 33.3%	7 70.0%	3 75.0%	1 50%	2 100%
2	71 25.4%	4 19.0%	66 26.5%	67 25.5%	4 25.0%	35 27.3%	33 28.2%	2 18.2%	12 17.6%	22 33.3%	7 35.0%	14 32.6%	1 33.3%	2 15.4%	-	2 20.0%	-	-	-
3	14 5.0%	3 14.3%	10 4.0%	12 4.6%	2 12.5%	7 5.5%	6 5.1%	1 9.1%	3 4.4%	3 4.5%	-	3 7.0%	-	1 7.7%	1 33.3%	-	-	-	-
4	3 1.1%	-	3 1.2%	3 1.1%	-	1 0.8%	1 0.9%	-	-	-	-	-	-	2 15.4%	1 33.3%	1 10.0%	-	-	-
5	2 0.7%	1 4.8%	1 0.4%	2 0.8%	-	-	-	-	1 1.5%	-	-	-	-	-	-	-	1 25.0%	1 50%	-
6	1 0.4%	-	1 0.4%	1 0.4%	-	1 0.8%	1 0.9%	-	-	-	-	-	-	-	-	-	-	-	-
7	1 0.4%	-	1 0.4%	1 0.4%	-	1 0.8%	1 0.9%	-	-	-	-	-	-	-	-	-	-	-	-
9	1 0.4%	-	1 0.4%	1 0.4%	-	-	-	-	1 1.5%	-	-	-	-	-	-	-	-	-	-
Unsure/Prefer not to answer	2 0.7%	-	2 0.8%	2 0.8%	-	1 0.8%	1 0.9%	-	1 1.5%	-	-	-	-	-	-	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	GENDER			PHONE MODE [NET]							ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/	PACIFIC	NATIVE	OTHER
				BINARY							HISPANIC		AFRICAN			
Total	13	7	6	-	-	-	3	8	2	-	2	9	2	1	-	-
	100%	100%	100.0%				100%	100%	100%		100.0%	100%	100.0%	100%		
1	8	4	4	-	-	-	2	4	2	-	1	7	-	-	-	-
	61.5%	57%	66.7%				66.7%	50.0%	100%		50.0%	77.8%				
2	2	2	-	-	-	-	1	1	-	-	-	2	-	-	-	-
	15.4%	29%					33.3%	12.5%				22.2%				
3	1	-	1	-	-	-	-	1	-	-	1	-	-	-	-	-
	7.7%		16.7%					12.5%			50.0%		50.0%			
4	2	1	1	-	-	-	-	2	-	-	-	-	1	1	-	-
	15.4%	14%	16.7%					25.0%					50.0%	100%		



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	GENDER		AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	NON- MALE FEMALE BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
Total	3 100%	- 100.0%	3	-	-	-	-	3	-	-	1	1	1	1	-	-	-
1	1 33.3%	- 33.3%	1	-	-	-	-	1	-	-	-	1	-	-	-	-	-
3	1 33.3%	- 33.3%	1	-	-	-	-	1	-	-	1	-	-	-	-	-	-
4	1 33.3%	- 33.3%	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	10 100%	7 100%	3 100.0%	-	-	-	3 100%	5 100%	2 100%	-	1 100.0%	8 100%	1 100.0%	-	-	-	-	
1	7 70.0%	4 57%	3 100.0%	-	-	-	2 66.7%	3 60.0%	2 100%	-	1 100.0%	6 75.0%	-	-	-	-	-	
2	2 20.0%	2 29%	-	-	-	-	1 33.3%	1 20.0%	-	-	-	2 25.0%	-	-	-	-	-	
4	1 10.0%	1 14%	-	-	-	-	-	1 20.0%	-	-	-	-	1 100.0%	-	-	-	-	



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	GENDER			AGE GROUP						ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY							HISPANIC	AMERICAN	AMERICAN	AMERICAN	AMERICAN	AMERICAN	
Total	4	2	2	-	-	-	-	3	-	-	1	1	-	-	-	-	2
	100%	100%	100.0%					100%			100.0%	100%					100%
1	3	1	2	-	-	-	-	2	-	-	1	-	-	-	-	-	2
	75.0%	50%	100.0%					66.7%			100.0%						100%
5	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-
	25.0%	50%						33.3%				100%					



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	GENDER			AGE GROUP						TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	2 100%	1 100%	1 100.0%	-	-	-	-	2 100%	-	-	-	1 100%	-	-	-	-	1 100%
1	1 50.0%	-	1 100.0%	-	-	-	-	1 50.0%	-	-	-	-	-	-	-	-	1 100%
5	1 50.0%	1 100%	-	-	-	-	-	1 50.0%	-	-	-	1 100%	-	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "UNDER 10" TO Q25

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	2	1	1	-	-	-	-	1	-	-	1	-	-	-	-	-	1
	100%	100%	100.0%					100%			100.0%						100%
1	2	1	1	-	-	-	-	1	-	-	1	-	-	-	-	-	1
	100%	100%	100.0%					100%			100.0%						100%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "11-19" TO Q25

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	257 100%	117 100%	128 100.0%	-	12 100%	21 100%	29 100%	90 100%	68 100%	27 100%	50 100.0%	140 100.0%	37 100.0%	25 100%	5 100.0%	7 100.0%	29 100%
0	65 25.3%	33 28%	30 23.4%	-	1 8.3%	10 47.6%	17 58.6%	4 4.4%	8 11.8%	22 81%	7 14.0%	46 32.9%	9 24.3%	4 16.0%	1 20.0%	2 28.6%	4 13.8%
1	119 46.3%	57 49%	59 46.1%	-	5 41.7%	8 38.1%	9 31.0%	54 60.0%	39 57.4%	2 7.4%	25 50.0%	55 39.3%	18 48.6%	13 52.0%	2 40.0%	2 28.6%	15 51.7%
2	58 22.6%	22 19%	31 24.2%	-	2 16.7%	1 4.8%	3 10.3%	29 32.2%	18 26.5%	2 7.4%	15 30.0%	30 21.4%	6 16.2%	5 20.0%	1 20.0%	1 14.3%	9 31.0%
3	11 4.3%	5 4.3%	4 3.1%	-	3 25.0%	1 4.8%	-	2 2.2%	2 2.9%	1 3.7%	3 6.0%	6 4.3%	3 8.1%	3 12.0%	1 20.0%	2 28.6%	1 3.4%
4	1 0.4%	-	1 0.8%	-	-	-	-	-	1 1.5%	-	-	1 0.7%	-	-	-	-	-
5	1 0.4%	-	1 0.8%	-	-	-	-	1 1.1%	-	-	-	-	1 2.7%	-	-	-	-
6	1 0.4%	-	1 0.8%	-	1 8.3%	-	-	-	-	-	-	1 0.7%	-	-	-	-	-
Unsure/Prefer not to answer	1 0.4%	-	1 0.8%	-	-	1 4.8%	-	-	-	-	-	1 0.7%	-	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "11-19" TO Q25

	ZIP CODE										YEARS OF RESIDENCY						HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2	3-5	6-10	11-19	20+	UNDER	\$35,000 - \$74,999	\$75,000 - \$99,999	\$100,000 - \$149,999	\$150,000+
												YEARS	YEARS	YEARS	YEARS	YEARS	\$35,000	\$74,999	\$99,999	\$149,999	\$150,000+
Total	257	30	19	24	53	31	24	52	9	-	4	23	21	50	66	94	12	23	32	51	137
	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
0	65	13	8	6	9	7	6	6	3	-	2	7	6	13	6	30	3	9	19	18	16
	25.3%	43.3%	42.1%	25.0%	17.0%	22.6%	25.0%	11.5%	33.3%		50.0%	30.4%	28.6%	26.0%	9.1%	31.9%	25.0%	39.1%	59.4%	35.3%	11.7%
1	119	13	5	9	32	16	13	22	5	-	2	11	7	28	31	42	4	10	10	27	68
	46.3%	43.3%	26.3%	37.5%	60.4%	51.6%	54.2%	42.3%	55.6%		50.0%	47.8%	33.3%	56.0%	47.0%	44.7%	33.3%	43.5%	31.2%	52.9%	49.6%
2	58	3	5	5	10	5	5	22	-	-	-	3	8	7	23	17	3	4	-	5	45
	22.6%	10.0%	26.3%	20.8%	18.9%	16.1%	20.8%	42.3%				13.0%	38.1%	14.0%	34.8%	18.1%	25.0%	17.4%		9.8%	32.8%
3	11	1	-	2	2	3	-	1	1	-	-	2	-	1	5	3	2	-	2	1	6
	4.3%	3.3%		8.3%	3.8%	9.7%		1.9%	11.1%			8.7%		2.0%	7.6%	3.2%	16.7%		6.2%	2.0%	4.4%
4	1	-	1	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	1
	0.4%		5.3%												1.5%						0.7%
5	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	1
	0.4%			4.2%												1.1%					0.7%
6	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	1	-	-	-	-	-
	0.4%							1.9%								1.1%					
Unsure/Prefer not to answer	1	-	-	1	-	-	-	-	-	-	-	-	-	1	-	-	-	-	1	-	-
	0.4%			4.2%										2.0%					3.1%		



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "11-19" TO Q25

	DISABILITY			LANGUAGE		FACEBOOK			MAIL			MODE			ONLINE		TEXT	EMAIL	
	TOTAL	YES	NO	ENGLISH	SPANISH	TARGETING [NET]	ENGLISH TARGETING	SPANISH TARGETING	PANEL	[NET]	LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE			[NET]
Total	257	20	227	242	15	128	117	11	61	50	17	29	4	16	7	9	2	-	2
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	-	100%
0	65	9	55	64	1	32	31	1	23	10	7	3	-	-	-	-	-	-	-
	25.3%	45.0%	24.2%	26.4%	6.7%	25.0%	26.5%	9.1%	37.7%	20.0%	41.2%	10.3%	-	-	-	-	-	-	-
1	119	7	105	112	7	53	48	5	31	25	7	16	2	9	2	7	1	-	1
	46.3%	35.0%	46.3%	46.3%	46.7%	41.4%	41.0%	45.5%	50.8%	50.0%	41.2%	55.2%	50.0%	56.2%	28.6%	77.8%	50.0%	-	50.0%
2	58	4	52	51	7	38	33	5	4	12	3	7	2	3	1	2	1	-	1
	22.6%	20.0%	22.9%	21.1%	46.7%	29.7%	28.2%	45.5%	6.6%	24.0%	17.6%	24.1%	50.0%	18.8%	14.3%	22.2%	50.0%	-	50.0%
3	11	-	11	11	-	5	5	-	2	3	-	3	-	1	1	-	-	-	-
	4.3%	-	4.8%	4.5%	-	3.9%	4.3%	-	3.3%	6.0%	-	10.3%	-	6.2%	14.3%	-	-	-	-
4	1	-	1	1	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-
	0.4%	-	0.4%	0.4%	-	-	-	-	-	-	-	-	-	6.2%	14.3%	-	-	-	-
5	1	-	1	1	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-
	0.4%	-	0.4%	0.4%	-	-	-	-	-	-	-	-	-	6.2%	14.3%	-	-	-	-
6	1	-	1	1	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-
	0.4%	-	0.4%	0.4%	-	-	-	-	-	-	-	-	-	6.2%	14.3%	-	-	-	-
Unsure/Prefer not to answer	1	-	1	1	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-
	0.4%	-	0.4%	0.4%	-	-	-	-	1.6%	-	-	-	-	-	-	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "11-19" TO Q25

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	16 100%	6 100%	10 100.0%	-	1 100%	2 100%	2 100%	7 100%	4 100%	-	2 100.0%	11 100%	3 100.0%	-	-	-	1 100%
1	9 56.2%	4 67%	5 50.0%	-	-	1 50.0%	2 100%	5 71.4%	1 25.0%	-	2 100.0%	7 63.6%	1 33.3%	-	-	-	-
2	3 18.8%	1 17%	2 20.0%	-	-	1 50.0%	-	1 14.3%	1 25.0%	-	-	1 9.1%	1 33.3%	-	-	-	1 100%
3	1 6.2%	1 17%	-	-	-	-	-	-	1 25.0%	-	-	1 9.1%	-	-	-	-	-
4	1 6.2%	-	1 10.0%	-	-	-	-	-	1 25.0%	-	-	1 9.1%	-	-	-	-	-
5	1 6.2%	-	1 10.0%	-	-	-	-	1 14.3%	-	-	-	1 33.3%	-	-	-	-	-
6	1 6.2%	-	1 10.0%	-	1 100%	-	-	-	-	-	-	1 9.1%	-	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "11-19" TO Q25

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	7	1	6	-	1	-	-	4	2	-	1	4	2	-	-	-	1
	100%	100%	100.0%		100%			100%	100%		100.0%	100%	100.0%				100%
1	2	-	2	-	-	-	-	2	-	-	1	1	1	-	-	-	-
	28.6%		33.3%					50.0%			100.0%	25.0%	50.0%				
2	1	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	14.3%		16.7%					25.0%									100%
3	1	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	14.3%	100%							50.0%			25.0%					
4	1	-	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-
	14.3%		16.7%						50.0%			25.0%					
5	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-
	14.3%		16.7%					25.0%					50.0%				
6	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	14.3%		16.7%		100%							25.0%					



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "11-19" TO Q25

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	9	5	4	-	-	2	2	3	2	-	1	7	1	-	-	-	-
	100%	100%	100.0%			100%	100%	100%	100%		100.0%	100%	100.0%				
1	7	4	3	-	-	1	2	3	1	-	1	6	-	-	-	-	-
	77.8%	80%	75.0%			50.0%	100%	100%	50.0%		100.0%	85.7%					
2	2	1	1	-	-	1	-	-	1	-	-	1	1	-	-	-	-
	22.2%	20%	25.0%			50.0%			50.0%			14.3%	100.0%				



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "11-19" TO Q25

	GENDER		AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	NON- BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER		
																MALE	FEMALE
Total	2 100%	2 100%	-	-	-	-	-	-	-	1 100.0%	-	1 100.0%	-	-	-		
1	1 50.0%	1 50%	-	-	-	-	-	-	-	1 100.0%	-	-	-	-	-		
2	1 50.0%	1 50%	-	-	-	-	-	-	-	-	-	1 100.0%	-	-	-		



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "11-19" TO Q25

	GENDER		NON-BINARY	AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE		FEMALE	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	2	2	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-
	100%	100%									100.0%		100.0%				
1	1	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
	50.0%	50%									100.0%						
2	1	1	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-
	50.0%	50%											100.0%				



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	GENDER			AGE GROUP							ETHNICITY									
	TOTAL	MALE	FEMALE	NON-			18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
				BINARY	18-19	20-29									AMERICAN	ASIAN		AMERICAN	OTHER	
Total	821	418	369	6	17	255	291	134	70	42		124	513	70	98	11	13	90		
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%		100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%		
0	43	20	21	-	-	-	1	7	10	23		4	30	5	2	1	1	2		
	5.2%	4.8%	5.7%				0.3%	5.2%	14.3%	55%		3.2%	5.8%	7.1%	2.0%	9.1%	7.7%	2.2%		
1	399	202	180	5	8	123	126	88	36	11		57	241	38	51	5	8	54		
	48.6%	48%	48.8%	83.3%	47.1%	48.2%	43.3%	65.7%	51.4%	26%		46.0%	47.0%	54.3%	52.0%	45.5%	61.5%	60.0%		
2	332	169	150	1	6	108	156	38	19	5		59	215	24	40	4	4	26		
	40.4%	40%	40.7%	16.7%	35.3%	42.4%	53.6%	28.4%	27.1%	12%		47.6%	41.9%	34.3%	40.8%	36.4%	30.8%	28.9%		
3	25	14	10	-	3	14	4	1	-	1		3	13	1	5	1	-	3		
	3.0%	3.3%	2.7%		17.6%	5.5%	1.4%	0.7%		2.4%		2.4%	2.5%	1.4%	5.1%	9.1%		3.3%		
4	18	11	6	-	-	9	3	-	3	2		-	12	2	-	-	-	4		
	2.2%	2.6%	1.6%			3.5%	1.0%		4.3%	4.8%			2.3%	2.9%				4.4%		
5	2	1	1	-	-	1	-	-	1	-		1	1	-	-	-	-	-		
	0.2%	0.2%	0.3%			0.4%			1.4%			0.8%	0.2%							
Unsure/Prefer not to answer	2	1	1	-	-	-	1	-	1	-		-	1	-	-	-	-	1		
	0.2%	0.2%	0.3%				0.3%		1.4%				0.2%					1.1%		



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	821	175	115	89	171	52	73	67	53	1	11	210	185	153	108	162	29	118	124	185	359
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
0	43	4	3	4	5	4	10	7	1	-	1	3	4	4	4	25	3	4	8	14	14
	5.2%	2.3%	2.6%	4.5%	2.9%	7.7%	13.7%	10.4%	1.9%		9.1%	1.4%	2.2%	2.6%	3.7%	15.4%	10.3%	3.4%	6.5%	7.6%	3.9%
1	399	87	57	44	84	22	36	29	28	1	7	97	96	70	54	82	17	70	73	93	144
	48.6%	49.7%	49.6%	49.4%	49.1%	42.3%	49.3%	43.3%	52.8%	100%	63.6%	46.2%	51.9%	45.8%	50.0%	50.6%	58.6%	59.3%	58.9%	50.3%	40.1%
2	332	71	50	37	77	23	23	22	22	-	2	93	71	76	47	45	8	35	40	65	181
	40.4%	40.6%	43.5%	41.6%	45.0%	44.2%	31.5%	32.8%	41.5%		18.2%	44.3%	38.4%	49.7%	43.5%	27.8%	27.6%	29.7%	32.3%	35.1%	50.4%
3	25	5	2	3	2	1	3	7	2	-	-	7	9	2	1	6	1	6	2	4	11
	3.0%	2.9%	1.7%	3.4%	1.2%	1.9%	4.1%	10.4%	3.8%			3.3%	4.9%	1.3%	0.9%	3.7%	3.4%	5.1%	1.6%	2.2%	3.1%
4	18	7	3	1	2	1	1	2	-	-	1	9	4	1	-	4	-	2	1	6	9
	2.2%	4.0%	2.6%	1.1%	1.2%	1.9%	1.4%	3.0%			9.1%	4.3%	2.2%	0.7%		2.5%		1.7%	0.8%	3.2%	2.5%
5	2	1	-	-	-	1	-	-	-	-	-	1	-	-	1	-	-	1	-	1	-
	0.2%	0.6%				1.9%						0.5%			0.9%			0.8%		0.5%	
Unsure/Prefer not to answer	2	-	-	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	2	-
	0.2%				0.6%							0.5%		0.9%						1.1%	



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	ONLINE			TEXT	EMAIL
	TOTAL	YES	NO	ENGLISH	SPANISH							LANDLINE	MOBILE	[NET]								
Total	821	50	725	788	33	420	400	20	109	245	63	171	11	39	11	28	8	5	3	100%	100%	100%
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%	100%	100%	100%
0	43	9	33	42	1	25	24	1	12	6	3	3	-	-	-	-	-	-	-	-	-	-
	5.2%	18.0%	4.6%	5.3%	3.0%	6.0%	6.0%	5.0%	11.0%	2.4%	4.8%	1.8%										
1	399	23	350	384	15	210	201	9	44	126	32	89	5	16	6	10	3	1	2	48.6%	46.0%	48.3%
	48.6%	46.0%	48.3%	48.7%	45.5%	50.0%	50.2%	45.0%	40.4%	51.4%	50.8%	52.0%	45.5%	41.0%	54.5%	35.7%	37.5%	20%	66.7%			
2	332	17	298	317	15	161	151	10	44	105	27	73	5	18	4	14	4	3	1	40.4%	34.0%	41.1%
	40.4%	34.0%	41.1%	40.2%	45.5%	38.3%	37.8%	50.0%	40.4%	42.9%	42.9%	42.7%	45.5%	46.2%	36.4%	50.0%	50.0%	60%	33.3%			
3	25	1	24	24	1	11	11	-	6	4	1	3	-	4	1	3	-	-	-	3.0%	2.0%	3.3%
	3.0%	2.0%	3.3%	3.0%	3.0%	2.6%	2.8%		5.5%	1.6%	1.6%	1.8%		10.3%	9.1%	10.7%						
4	18	-	16	17	1	11	11	-	2	4	-	3	1	1	-	1	-	-	-	2.2%		2.2%
	2.2%		2.2%	2.2%	3.0%	2.6%	2.8%		1.8%	1.6%		1.8%	9.1%	2.6%		3.6%						
5	2	-	2	2	-	1	1	-	-	-	-	-	-	-	-	-	1	1	-	0.2%		0.3%
	0.2%		0.3%	0.3%		0.2%	0.2%										12.5%	20%				
Unsure/Prefer not to answer	2	-	2	2	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	0.2%		0.3%
	0.2%		0.3%	0.3%		0.2%	0.2%		0.9%													



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	39	20	19	-	7	8	7	8	6	3	7	26	3	3	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
1	16	10	6	-	1	5	2	4	4	-	2	11	2	1	-	-	1
	41.0%	50%	31.6%		14.3%	62.5%	28.6%	50.0%	66.7%		28.6%	42.3%	66.7%	33.3%			50.0%
2	18	7	11	-	4	3	5	3	2	1	5	11	1	2	-	-	-
	46.2%	35%	57.9%		57.1%	37.5%	71.4%	37.5%	33.3%	33%	71.4%	42.3%	33.3%	66.7%			
3	4	2	2	-	2	-	-	1	-	1	-	4	-	-	-	-	-
	10.3%	10%	10.5%		28.6%			12.5%		33%		15.4%					
4	1	1	-	-	-	-	-	-	-	1	-	-	-	-	-	-	1
	2.6%	5.0%								33%							50.0%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	GENDER				AGE GROUP						LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	11	5	6	-	3	1	2	3	2	-	2	5	1	3	-	-	1
	100%	100%	100.0%		100%	100%	100%	100%	100%		100.0%	100%	100.0%	100%			100%
1	6	4	2	-	1	1	2	1	1	-	-	4	-	1	-	-	1
	54.5%	80%	33.3%		33.3%	100%	100%	33.3%	50.0%			80.0%		33.3%			100%
2	4	1	3	-	1	-	-	2	1	-	2	-	1	2	-	-	-
	36.4%	20%	50.0%		33.3%			66.7%	50.0%		100.0%		100.0%	66.7%			
3	1	-	1	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	9.1%		16.7%		33.3%							20.0%					



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY									AMERICAN				
Total	28	15	13	-	4	7	5	5	4	3	5	21	2	-	-	-	1
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%				100%
1	10	6	4	-	-	4	-	3	3	-	2	7	2	-	-	-	-
	35.7%	40%	30.8%			57.1%		60.0%	75.0%		40.0%	33.3%	100.0%				
2	14	6	8	-	3	3	5	1	1	1	3	11	-	-	-	-	-
	50.0%	40%	61.5%		75.0%	42.9%	100%	20.0%	25.0%	33%	60.0%	52.4%					
3	3	2	1	-	1	-	-	1	-	1	-	3	-	-	-	-	-
	10.7%	13%	7.7%		25.0%			20.0%		33%		14.3%					
4	1	1	-	-	-	-	-	-	-	1	-	-	-	-	-	-	1
	3.6%	6.7%								33%							100%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY									AMERICAN					
Total	8	5	2	-	1	1	1	2	2	-	2	4	1	-	-	-	1	
	100%	100%	100.0%		100%	100%	100%	100%	100%		100.0%	100%	100.0%				100%	
1	3	1	1	-	-	-	1	-	1	-	1	1	1	-	-	-	-	
	37.5%	20%	50.0%				100%		50.0%		50.0%	25.0%	100.0%					
2	4	3	1	-	1	1	-	2	-	-	-	3	-	-	-	-	1	
	50.0%	60%	50.0%		100%	100%		100%				75.0%					100%	
5	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	12.5%	20%							50.0%		50.0%							



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	GENDER		AGE GROUP							TEXT MODE		ETHNICITY						
	TOTAL	MALE	FEMALE	NON-		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY														
Total	5	4	-	-	1	1	-	1	2	-	2	3	-	-	-	-	-	
	100%	100%			100%	100%		100%	100%		100.0%	100%						
1	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	20.0%								50.0%		50.0%							
2	3	3	-	-	1	1	-	1	-	-	-	3	-	-	-	-	-	
	60.0%	75%			100%	100%		100%				100%						
5	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	
	20.0%	25%							50.0%		50.0%							



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "20-44" TO Q25

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	3 100%	1 100%	2 100.0%	-	-	-	1 100%	1 100%	-	-	-	1 100%	1 100.0%	-	-	-	1 100%
1	2 66.7%	1 100%	1 50.0%	-	-	-	1 100%	-	-	-	-	1 100%	1 100.0%	-	-	-	-
2	1 33.3%	-	1 50.0%	-	-	-	-	1 100%	-	-	-	-	-	-	-	-	1 100%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	GENDER			AGE GROUP							ETHNICITY								
	TOTAL	MALE	FEMALE	NON-			18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY	18-19	20-29									AMERICAN	ASIAN			
Total	506	229	248	4	10	30	32	135	222	60		89	281	64	47	6	14	70	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%		100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
0	51	28	23	-	1	8	16	3	2	20		6	37	4	3	1	2	5	
	10.1%	12%	9.3%		10.0%	26.7%	50.0%	2.2%	0.9%	33%		6.7%	13.2%	6.2%	6.4%	16.7%	14.3%	7.1%	
1	236	113	109	2	5	6	12	65	105	33		42	116	37	23	-	4	42	
	46.6%	49%	44.0%	50.0%	50.0%	20.0%	37.5%	48.1%	47.3%	55%		47.2%	41.3%	57.8%	48.9%		28.6%	60.0%	
2	211	84	115	2	4	14	4	66	111	7		36	125	22	20	4	7	22	
	41.7%	37%	46.4%	50.0%	40.0%	46.7%	12.5%	48.9%	50.0%	12%		40.4%	44.5%	34.4%	42.6%	66.7%	50.0%	31.4%	
3	4	2	1	-	-	1	-	1	2	-		2	1	-	-	-	-	1	
	0.8%	0.9%	0.4%			3.3%		0.7%	0.9%			2.2%	0.4%					1.4%	
4	2	2	-	-	-	1	-	-	1	-		1	1	-	-	-	-	-	
	0.4%	0.9%				3.3%			0.5%			1.1%	0.4%						
10	1	-	-	-	-	-	-	-	-	-		1	1	1	1	1	1	-	
	0.2%											1.1%	0.4%	1.6%	2.1%	16.7%	7.1%		
Unsure/Prefer not to answer	1	-	-	-	-	-	-	-	1	-		1	-	-	-	-	-	-	
	0.2%								0.5%			1.1%							



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	506	59	54	45	107	53	42	92	24	-	15	44	39	86	112	221	21	47	56	104	272
	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
0	51	10	5	5	10	4	5	6	2	-	1	5	4	14	5	22	3	6	16	16	9
	10.1%	16.9%	9.3%	11.1%	9.3%	7.5%	11.9%	6.5%	8.3%		6.7%	11.4%	10.3%	16.3%	4.5%	10.0%	14.3%	12.8%	28.6%	15.4%	3.3%
1	236	33	31	22	52	18	18	34	13	-	9	23	21	36	57	96	12	28	29	53	113
	46.6%	55.9%	57.4%	48.9%	48.6%	34.0%	42.9%	37.0%	54.2%		60.0%	52.3%	53.8%	41.9%	50.9%	43.4%	57.1%	59.6%	51.8%	51.0%	41.5%
2	211	16	18	17	43	31	19	49	9	-	5	14	13	35	50	99	5	11	11	34	146
	41.7%	27.1%	33.3%	37.8%	40.2%	58.5%	45.2%	53.3%	37.5%		33.3%	31.8%	33.3%	40.7%	44.6%	44.8%	23.8%	23.4%	19.6%	32.7%	53.7%
3	4	-	-	-	1	-	-	2	-	-	-	-	1	-	-	3	-	1	-	-	3
	0.8%				0.9%			2.2%					2.6%		1.4%		2.1%				1.1%
4	2	-	-	-	1	-	-	1	-	-	-	1	-	-	-	1	1	-	-	1	-
	0.4%				0.9%			1.1%				2.3%				0.5%	4.8%			1.0%	
10	1	-	-	1	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	0.2%			2.2%								2.3%									0.4%
Unsure/Prefer not to answer	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	1	-	-	-
	0.2%													1.2%				2.1%			



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE			TEXT	EMAIL
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	[NET]		
Total	506 100%	51 100%	427 100%	477 100.0%	29 100.0%	266 100.0%	248 100.0%	18 100.0%	64 100%	112 100%	32 100%	71 100.0%	9 100.0%	53 100%	25 100.0%	28 100.0%	11 100.0%	5 100%	6 100%
0	51 10.1%	5 9.8%	44 10.3%	50 10.5%	1 3.4%	23 8.6%	22 8.9%	1 5.6%	20 31.2%	7 6.2%	6 18.8%	1 1.4%	- 1.9%	1 3.6%	-	-	-	-	-
1	236 46.6%	21 41.2%	201 47.1%	216 45.3%	20 69.0%	121 45.5%	108 43.5%	13 72.2%	17 26.6%	65 58.0%	16 50.0%	43 60.6%	6 66.7%	28 52.8%	15 60.0%	13 46.4%	5 45.5%	2 40%	3 50.0%
2	211 41.7%	25 49.0%	175 41.0%	203 42.6%	8 27.6%	119 44.7%	115 46.4%	4 22.2%	26 40.6%	36 32.1%	10 31.2%	23 32.4%	3 33.3%	24 45.3%	10 40.0%	14 50.0%	6 54.5%	3 60%	3 50.0%
3	4 0.8%	-	3 0.7%	4 0.8%	-	3 1.1%	3 1.2%	-	-	1 0.9%	-	1 1.4%	-	-	-	-	-	-	-
4	2 0.4%	-	2 0.5%	2 0.4%	-	-	-	-	1 1.6%	1 0.9%	-	1 1.4%	-	-	-	-	-	-	-
10	1 0.2%	-	1 0.2%	1 0.2%	-	-	-	-	-	1 0.9%	-	1 1.4%	-	-	-	-	-	-	-
Unsure/Prefer not to answer	1 0.2%	-	1 0.2%	1 0.2%	-	-	-	-	-	1 0.9%	-	1 1.4%	-	-	-	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	GENDER			NON-BINARY	AGE GROUP						PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	53 100%	28 100%	25 100.0%	-	2 100%	2 100%	1 100%	11 100%	31 100%	6 100%	7 100.0%	35 100%	7 100.0%	5 100%	-	1 100.0%	3 100%	
0	1 1.9%	-	1 4.0%	-	-	-	-	-	1 3.2%	-	-	-	-	-	-	-	1 33.3%	
1	28 52.8%	17 61%	11 44.0%	-	-	-	1 100%	4 36.4%	19 61.3%	4 67%	4 57.1%	18 51.4%	4 57.1%	4 80.0%	-	1 100.0%	1 33.3%	
2	24 45.3%	11 39%	13 52.0%	-	2 100%	2 100%	-	7 63.6%	11 35.5%	2 33%	3 42.9%	17 48.6%	3 42.9%	1 20.0%	-	-	1 33.3%	



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	GENDER			AGE GROUP						LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	25 100%	13 100%	12 100.0%	-	2 100%	-	1 100%	4 100%	15 100%	3 100%	2 100.0%	17 100%	4 100.0%	4 100%	-	1 100.0%	2 100%
1	15 60.0%	11 85%	4 33.3%	-	-	-	1 100%	1 25.0%	11 73.3%	2 67%	1 50.0%	10 58.8%	2 50.0%	4 100%	-	1 100.0%	1 50.0%
2	10 40.0%	2 15%	8 66.7%	-	2 100%	-	-	3 75.0%	4 26.7%	1 33%	1 50.0%	7 41.2%	2 50.0%	-	-	-	1 50.0%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	28 100%	15 100%	13 100.0%	-	-	2 100%	-	7 100%	16 100%	3 100%	5 100.0%	18 100%	3 100.0%	1 100%	-	-	1 100%
0	1 3.6%	-	1 7.7%	-	-	-	-	-	1 6.2%	-	-	-	-	-	-	-	1 100%
1	13 46.4%	6 40%	7 53.8%	-	-	-	-	3 42.9%	8 50.0%	2 67%	3 60.0%	8 44.4%	2 66.7%	-	-	-	-
2	14 50.0%	9 60%	5 38.5%	-	-	2 100%	-	4 57.1%	7 43.8%	1 33%	2 40.0%	10 55.6%	1 33.3%	1 100%	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	GENDER		AGE GROUP							ONLINE MODE [NET]		ETHNICITY						
	TOTAL	MALE	NON-		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
			FEMALE	BINARY									AMERICAN	ASIAN		AMERICAN	OTHER	
Total	11 100%	11 100%	-	-	-	1 100%	-	-	6 100%	2 100%	4 100.0%	5 100%	2 100.0%	-	-	-	-	-
1	5 45.5%	5 45%	-	-	-	-	-	-	3 50.0%	1 50%	2 50.0%	1 20.0%	2 100.0%	-	-	-	-	-
2	6 54.5%	6 55%	-	-	-	1 100%	-	-	3 50.0%	1 50%	2 50.0%	4 80.0%	-	-	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	GENDER		AGE GROUP							TEXT MODE		ETHNICITY						
	TOTAL	MALE	NON-		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
			FEMALE	BINARY									ASIAN	AMERICAN				
Total	5 100%	5 100%	-	-	-	1 100%	-	-	4 100%	-	2 100.0%	2 100%	1 100.0%	-	-	-	-	-
1	2 40.0%	2 40%	-	-	-	-	-	-	2 50.0%	-	1 50.0%	-	1 100.0%	-	-	-	-	-
2	3 60.0%	3 60%	-	-	-	1 100%	-	-	2 50.0%	-	1 50.0%	2 100%	-	-	-	-	-	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "45-64" TO Q25

	GENDER		AGE GROUP							EMAIL MODE		ETHNICITY						
	TOTAL	MALE	NON-		18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
			FEMALE	BINARY									AMERICAN	ASIAN		AMERICAN	OTHER	
Total	6	6	-	-	-	-	-	-	2	2	2	3	1	-	-	-	-	-
	100%	100%							100%	100%	100.0%	100%	100.0%					
1	3	3	-	-	-	-	-	-	1	1	1	1	1	-	-	-	-	-
	50.0%	50%							50.0%	50%	50.0%	33.3%	100.0%					
2	3	3	-	-	-	-	-	-	1	1	1	2	-	-	-	-	-	-
	50.0%	50%							50.0%	50%	50.0%	66.7%						



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	305	133	164	-	2	19	26	23	37	184	33	199	33	22	6	7	34
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
0	49	27	20	-	2	9	16	11	7	1	12	28	9	2	2	1	3
	16.1%	20%	12.2%		100%	47.4%	61.5%	47.8%	18.9%	0.5%	36.4%	14.1%	27.3%	9.1%	33.3%	14.3%	8.8%
1	163	64	94	-	-	8	6	8	27	107	15	105	17	13	4	5	18
	53.4%	48%	57.3%			42.1%	23.1%	34.8%	73.0%	58%	45.5%	52.8%	51.5%	59.1%	66.7%	71.4%	52.9%
2	90	42	47	-	-	2	4	4	2	74	6	64	6	7	-	1	13
	29.5%	32%	28.7%			10.5%	15.4%	17.4%	5.4%	40%	18.2%	32.2%	18.2%	31.8%		14.3%	38.2%
3	3	-	3	-	-	-	-	-	1	2	-	2	1	-	-	-	-
	1.0%		1.8%						2.7%	1.1%		1.0%	3.0%				



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	ZIP CODE										YEARS OF RESIDENCY					HOUSEHOLD INCOME					
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	305	29	32	32	60	35	33	51	16	-	8	13	20	39	32	198	18	42	52	86	104
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%
0	49	7	5	5	10	4	9	1	4	-	1	7	7	17	6	10	2	7	14	20	6
	16.1%	24.1%	15.6%	15.6%	16.7%	11.4%	27.3%	2.0%	25.0%	-	12.5%	53.8%	35.0%	43.6%	18.8%	5.1%	11.1%	16.7%	26.9%	23.3%	5.8%
1	163	15	20	18	32	14	18	30	9	-	3	3	12	16	20	111	10	29	25	35	62
	53.4%	51.7%	62.5%	56.2%	53.3%	40.0%	54.5%	58.8%	56.2%	-	37.5%	23.1%	60.0%	41.0%	62.5%	56.1%	55.6%	69.0%	48.1%	40.7%	59.6%
2	90	7	7	8	18	15	6	20	3	-	4	3	1	6	6	74	6	6	12	29	36
	29.5%	24.1%	21.9%	25.0%	30.0%	42.9%	18.2%	39.2%	18.8%	-	50.0%	23.1%	5.0%	15.4%	18.8%	37.4%	33.3%	14.3%	23.1%	33.7%	34.6%
3	3	-	-	1	-	2	-	-	-	-	-	-	-	-	-	3	-	-	1	2	-
	1.0%	-	-	3.1%	-	5.7%	-	-	-	-	-	-	-	-	-	1.5%	-	-	1.9%	2.3%	-



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	DISABILITY			LANGUAGE		FACEBOOK			MAIL			PHONE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH	TARGETING [NET]	ENGLISH TARGETING	SPANISH TARGETING	PANEL	[NET]	LINK	ENGLISH	SPANISH	[NET]	LANDLINE	MOBILE	[NET]	TEXT	EMAIL
Total	305	44	248	292	13	178	170	8	45	48	19	24	5	26	10	16	8	3	5
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%
0	49	3	46	47	2	17	15	2	23	8	5	3	-	-	-	-	1	1	-
	16.1%	6.8%	18.5%	16.1%	15.4%	9.6%	8.8%	25.0%	51.1%	16.7%	26.3%	12.5%					12.5%	33%	
1	163	25	131	154	9	98	93	5	12	32	9	19	4	17	6	11	4	-	4
	53.4%	56.8%	52.8%	52.7%	69.2%	55.1%	54.7%	62.5%	26.7%	66.7%	47.4%	79.2%	80.0%	65.4%	60.0%	68.8%	50.0%		80.0%
2	90	16	68	88	2	61	60	1	10	7	5	1	1	9	4	5	3	2	1
	29.5%	36.4%	27.4%	30.1%	15.4%	34.3%	35.3%	12.5%	22.2%	14.6%	26.3%	4.2%	20.0%	34.6%	40.0%	31.2%	37.5%	67%	20.0%
3	3	-	3	3	-	2	2	-	-	1	-	1	-	-	-	-	-	-	-
	1.0%		1.2%	1.0%		1.1%	1.2%			2.1%		4.2%							



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	26 100%	17 100%	9 100.0%	-	-	2 100%	1 100%	1 100%	2 100%	20 100%	1 100.0%	21 100%	2 100.0%	2 100%	-	-	2 100%
1	17 65.4%	10 59%	7 77.8%	-	-	2 100%	-	1 100%	2 100%	12 60%	-	14 66.7%	2 100.0%	1 50.0%	-	-	1 50.0%
2	9 34.6%	7 41%	2 22.2%	-	-	-	1 100%	-	-	8 40%	1 100.0%	7 33.3%	-	1 50.0%	-	-	1 50.0%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10	7	3	-	-	1	1	1	1	6	-	8	2	1	-	-	-
	100%	100%	100.0%			100%	100%	100%	100%	100%		100%	100.0%	100%			
1	6	4	2	-	-	1	-	1	1	3	-	4	2	1	-	-	-
	60.0%	57%	66.7%			100%		100%	100%	50%		50.0%	100.0%	100%			
2	4	3	1	-	-	-	1	-	-	3	-	4	-	-	-	-	-
	40.0%	43%	33.3%				100%			50%		50.0%					



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	GENDER			AGE GROUP						MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	16	10	6	-	-	1	-	-	1	14	1	13	-	1	-	-	2
	100%	100%	100.0%			100%			100%	100%	100.0%	100%		100%			100%
1	11	6	5	-	-	1	-	-	1	9	-	10	-	-	-	-	1
	68.8%	60%	83.3%			100%			100%	64%		76.9%					50.0%
2	5	4	1	-	-	-	-	-	-	5	1	3	-	1	-	-	1
	31.2%	40%	16.7%							36%	100.0%	23.1%		100%			50.0%



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													AMERICAN	ASIAN		AMERICAN	OTHER	
Total	8	5	3	-	-	-	-	-	1	5	2	4	1	1	-	-	-	-
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%	100%				
0	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-
	12.5%	20%								20%	50.0%							
1	4	3	1	-	-	-	-	-	1	1	1	2	1	-	-	-	-	-
	50.0%	60%	33.3%						100%	20%	50.0%	50.0%	100.0%					
2	3	1	2	-	-	-	-	-	-	3	-	2	-	1	-	-	-	-
	37.5%	20%	66.7%							60%		50.0%		100%				



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC	NATIVE	OTHER
				BINARY									AMERICAN		ISLANDER	AMERICAN	
Total	3	2	1	-	-	-	-	-	-	3	1	1	-	1	-	-	-
	100%	100%	100.0%							100%	100.0%	100%		100%			
0	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-
	33.3%	50%								33%	100.0%						
2	2	1	1	-	-	-	-	-	-	2	-	1	-	1	-	-	-
	66.7%	50%	100.0%							67%		100%		100%			



Q25. Including yourself, how many persons in each of the following age groups are currently living in your household?
 BASE: IF ANSWERED "OVER 65" TO Q25

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	5	3	2	-	-	-	-	-	1	2	1	3	1	-	-	-	-
	100%	100%	100.0%						100%	100%	100.0%	100%	100.0%				
1	4	3	1	-	-	-	-	-	1	1	1	2	1	-	-	-	-
	80.0%	100%	50.0%						100%	50%	100.0%	66.7%	100.0%				
2	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-
	20.0%		50.0%							50%		33.3%					



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
Under \$35,000	59	24	31	-	2	17	6	9	9	12	18	27	11	4	2	2	7
	4.5%	3.9%	4.9%		9.1%	6.4%	2.0%	3.8%	3.6%	6.2%	9.2%	3.3%	9.5%	2.8%	13.3%	9.1%	4.5%
\$35,000-\$74,999	173	70	97	3	6	66	29	19	27	23	37	96	29	14	2	5	14
	13.3%	11%	15.4%	37.5%	27.3%	24.7%	9.7%	7.9%	10.8%	12%	19.0%	11.9%	25.0%	9.9%	13.3%	22.7%	9.1%
\$75,000-\$99,999	169	77	85	3	5	48	47	25	14	29	20	112	12	20	3	3	18
	13.0%	12%	13.5%	37.5%	22.7%	18.0%	15.7%	10.5%	5.6%	15%	10.3%	13.9%	10.3%	14.1%	20.0%	13.6%	11.7%
\$100,000-\$149,999	284	136	137	-	5	58	66	41	54	52	41	175	26	29	2	4	32
	21.8%	22%	21.8%		22.7%	21.7%	22.0%	17.2%	21.6%	27%	21.0%	21.7%	22.4%	20.4%	13.3%	18.2%	20.8%
\$150,000+	603	308	271	2	3	77	151	142	143	76	77	390	38	74	6	8	80
	46.4%	50%	43.1%	25.0%	13.6%	28.8%	50.3%	59.4%	57.2%	39%	39.5%	48.4%	32.8%	52.1%	40.0%	36.4%	51.9%
Prefer not to answer	12	4	8	-	1	1	1	3	3	3	2	6	-	1	-	-	3
	0.9%	0.6%	1.3%		4.5%	0.4%	0.3%	1.3%	1.2%	1.5%	1.0%	0.7%		0.7%			1.9%



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
Under \$35,000	59 4.5%	15 6.8%	5 2.9%	4 3.0%	14 5.1%	5 4.4%	7 6.5%	3 2.0%	2 2.5%	- -	1 4.0%	16 6.6%	11 5.0%	7 3.1%	9 4.4%	16 4.0%	59 100.0%	-	-	-	-
\$35,000-\$74,999	173 13.3%	19 8.6%	25 14.5%	11 8.3%	59 21.5%	8 7.1%	18 16.7%	10 6.8%	13 16.2%	1 100%	- -	56 23.1%	23 10.6%	24 10.7%	21 10.2%	46 11.4%	-	173 100.0%	-	-	-
\$75,000-\$99,999	169 13.0%	36 16.3%	30 17.4%	15 11.4%	27 9.8%	12 10.6%	20 18.5%	8 5.4%	18 22.5%	- -	2 8.0%	35 14.5%	33 15.1%	26 11.6%	19 9.2%	56 13.9%	-	-	169 100.0%	-	-
\$100,000-\$149,999	284 21.8%	49 22.2%	41 23.8%	31 23.5%	65 23.6%	28 24.8%	27 25.0%	16 10.9%	15 18.8%	- -	7 28.0%	50 20.7%	54 24.8%	47 20.9%	32 15.5%	99 24.5%	-	-	-	284 100.0%	-
\$150,000+	603 46.4%	101 45.7%	70 40.7%	67 50.8%	109 39.6%	60 53.1%	36 33.3%	106 72.1%	31 38.8%	- -	15 60.0%	85 35.1%	97 44.5%	119 52.9%	122 59.2%	180 44.6%	-	-	-	-	603 100.0%
Prefer not to answer	12 0.9%	1 0.5%	1 0.6%	4 3.0%	1 0.4%	-	-	4 2.7%	1 1.2%	- -	-	-	-	2 0.9%	3 1.5%	7 1.7%	-	-	-	-	-



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			PHONE [NET]	LANDLINE	MOBILE	ONLINE		
	TOTAL	YES	NO	ENGLISH	SPANISH							ENGLISH	SPANISH	ENGLISH				SPANISH	TEXT	EMAIL
Total	1300 100%	100 100%	1124 100%	1239 100.0%	61 100.0%	693 100.0%	659 100.0%	34 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	100 100%	35 100.0%	65 100.0%	22 100.0%	12 100%	10 100%	
Under \$35,000	59 4.5%	13 13.0%	41 3.6%	50 4.0%	9 14.8%	30 4.3%	24 3.6%	6 17.6%	15 10.7%	12 3.5%	-	10 4.2%	2 9.1%	2 2.0%	1 2.9%	1 1.5%	-	-	-	
\$35,000-\$74,999	173 13.3%	21 21.0%	144 12.8%	158 12.8%	15 24.6%	83 12.0%	73 11.1%	10 29.4%	32 22.9%	39 11.3%	7 8.1%	29 12.2%	3 13.6%	11 11.0%	2 5.7%	9 13.8%	8 36.4%	5 42%	3 30.0%	
\$75,000-\$99,999	169 13.0%	11 11.0%	145 12.9%	159 12.8%	10 16.4%	88 12.7%	83 12.6%	5 14.7%	32 22.9%	35 10.1%	8 9.3%	22 9.3%	5 22.7%	13 13.0%	4 11.4%	9 13.8%	1 4.5%	-	1 10.0%	
\$100,000-\$149,999	284 21.8%	17 17.0%	249 22.2%	272 22.0%	12 19.7%	161 23.2%	155 23.5%	6 17.6%	31 22.1%	74 21.4%	25 29.1%	43 18.1%	6 27.3%	16 16.0%	5 14.3%	11 16.9%	2 9.1%	1 8.3%	1 10.0%	
\$150,000+	603 46.4%	37 37.0%	536 47.7%	588 47.5%	15 24.6%	331 47.8%	324 49.2%	7 20.6%	30 21.4%	185 53.6%	46 53.5%	133 56.1%	6 27.3%	48 48.0%	18 51.4%	30 46.2%	9 40.9%	6 50%	3 30.0%	
Prefer not to answer	12 0.9%	1 1.0%	9 0.8%	12 1.0%	-	-	-	-	-	-	-	-	-	10 10.0%	5 14.3%	5 7.7%	2 9.1%	-	2 20.0%	



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Under \$35,000	2	1	1	-	-	-	-	-	2	-	-	-	2	-	-	-	-	
	2.0%	1.9%	2.1%						5.6%				20.0%					
\$35,000-\$74,999	11	6	5	-	1	1	1	-	7	1	1	6	3	1	-	-	-	
	11.0%	11%	10.6%		14.3%	12.5%	14.3%		19.4%	4.3%	7.7%	8.3%	30.0%	14.3%				
\$75,000-\$99,999	13	8	5	-	3	1	-	2	3	4	-	12	-	2	-	-	1	
	13.0%	15%	10.6%		42.9%	12.5%		10.5%	8.3%	17%		16.7%		28.6%			20.0%	
\$100,000-\$149,999	16	11	5	-	1	1	-	3	5	6	4	8	3	2	-	-	-	
	16.0%	21%	10.6%		14.3%	12.5%		15.8%	13.9%	26%	30.8%	11.1%	30.0%	28.6%				
\$150,000+	48	24	24	-	1	4	5	12	16	10	7	40	2	1	-	1	2	
	48.0%	45%	51.1%		14.3%	50.0%	71.4%	63.2%	44.4%	43%	53.8%	55.6%	20.0%	14.3%		100.0%	40.0%	
Prefer not to answer	10	3	7	-	1	1	1	2	3	2	1	6	-	1	-	-	2	
	10.0%	5.7%	14.9%		14.3%	12.5%	14.3%	10.5%	8.3%	8.7%	7.7%	8.3%		14.3%			40.0%	



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	GENDER				AGE GROUP						LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%	
Under \$35,000	1 2.9%	1 5.3%	-	-	-	-	-	-	1 6.7%	-	-	-	1 20.0%	-	-	-	-	
\$35,000-\$74,999	2 5.7%	1 5.3%	1 6.2%	-	-	-	1 50.0%	-	1 6.7%	-	-	2 8.0%	-	-	-	-	-	
\$75,000-\$99,999	4 11.4%	3 16%	1 6.2%	-	1 33.3%	-	-	1 14.3%	1 6.7%	1 14%	-	4 16.0%	-	2 40.0%	-	-	-	
\$100,000-\$149,999	5 14.3%	3 16%	2 12.5%	-	-	-	-	1 14.3%	3 20.0%	1 14%	1 33.3%	2 8.0%	2 40.0%	1 20.0%	-	-	-	
\$150,000+	18 51.4%	10 53%	8 50.0%	-	1 33.3%	1 100%	1 50.0%	3 42.9%	8 53.3%	4 57%	2 66.7%	14 56.0%	2 40.0%	1 20.0%	-	1 100.0%	1 50.0%	
Prefer not to answer	5 14.3%	1 5.3%	4 25.0%	-	1 33.3%	-	-	2 28.6%	1 6.7%	1 14%	-	3 12.0%	-	1 20.0%	-	-	1 50.0%	



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	65 100%	34 100%	31 100.0%	-	4 100%	7 100%	5 100%	12 100%	21 100%	16 100%	10 100.0%	47 100%	5 100.0%	2 100%	-	-	3 100%	
Under \$35,000	1 1.5%	-	1 3.2%	-	-	-	-	-	1 4.8%	-	-	-	1 20.0%	-	-	-	-	
\$35,000-\$74,999	9 13.8%	5 15%	4 12.9%	-	1 25.0%	1 14.3%	-	-	6 28.6%	1 6.2%	1 10.0%	4 8.5%	3 60.0%	1 50.0%	-	-	-	
\$75,000-\$99,999	9 13.8%	5 15%	4 12.9%	-	2 50.0%	1 14.3%	-	1 8.3%	2 9.5%	3 19%	-	8 17.0%	-	-	-	-	1 33.3%	
\$100,000-\$149,999	11 16.9%	8 24%	3 9.7%	-	1 25.0%	1 14.3%	-	2 16.7%	2 9.5%	5 31%	3 30.0%	6 12.8%	1 20.0%	1 50.0%	-	-	-	
\$150,000+	30 46.2%	14 41%	16 51.6%	-	-	3 42.9%	4 80.0%	9 75.0%	8 38.1%	6 38%	5 50.0%	26 55.3%	-	-	-	-	1 33.3%	
Prefer not to answer	5 7.7%	2 5.9%	3 9.7%	-	-	1 14.3%	1 20.0%	-	2 9.5%	1 6.2%	1 10.0%	3 6.4%	-	-	-	-	1 33.3%	



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
\$35,000-\$74,999	8 36.4%	4 27%	3 50.0%	-	-	-	-	1 33.3%	3 42.9%	3 43%	3 50.0%	2 18.2%	2 100.0%	-	-	-	1 50.0%
\$75,000-\$99,999	1 4.5%	-	1 16.7%	-	-	-	1 100%	-	-	-	-	1 9.1%	-	-	-	-	-
\$100,000-\$149,999	2 9.1%	2 13%	-	-	1 100%	-	-	-	1 14.3%	-	-	2 18.2%	-	-	-	-	-
\$150,000+	9 40.9%	8 53%	1 16.7%	-	-	1 100%	-	1 33.3%	3 42.9%	3 43%	2 33.3%	6 54.5%	-	1 100%	-	-	-
Prefer not to answer	2 9.1%	1 6.7%	1 16.7%	-	-	-	-	1 33.3%	-	1 14%	1 16.7%	-	-	-	-	-	1 50.0%



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	GENDER			AGE GROUP							TEXT MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	12	9	2	-	1	1	-	2	5	3	4	5	1	1	-	-	1
	100%	100%	100.0%		100%	100%		100%	100%	100%	100.0%	100%	100.0%	100%			100%
\$35,000-\$74,999	5	3	1	-	-	-	-	1	3	1	3	-	1	-	-	-	1
	41.7%	33%	50.0%					50.0%	60.0%	33%	75.0%		100.0%				100%
\$100,000-\$149,999	1	1	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-
	8.3%	11%			100%							20.0%					
\$150,000+	6	5	1	-	-	1	-	1	2	2	1	4	-	1	-	-	-
	50.0%	56%	50.0%			100%		50.0%	40.0%	67%	25.0%	80.0%		100%			



Q26. What category best describes your total annual household income?
 BASE: Total Sample

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%
\$35,000-\$74,999	3 30.0%	1 17%	2 50.0%	-	-	-	-	-	-	2 50%	-	2 33.3%	1 100.0%	-	-	-	-
\$75,000-\$99,999	1 10.0%	-	1 25.0%	-	-	-	1 100%	-	-	-	-	1 16.7%	-	-	-	-	-
\$100,000-\$149,999	1 10.0%	1 17%	-	-	-	-	-	1 50.0%	-	-	-	1 16.7%	-	-	-	-	-
\$150,000+	3 30.0%	3 50%	-	-	-	-	-	1 50.0%	1 25%	1 50.0%	2 33.3%	-	-	-	-	-	-
Prefer not to answer	2 20.0%	1 17%	1 25.0%	-	-	-	1 100%	-	1 25%	1 50.0%	-	-	-	-	-	-	1 100%



Q27. What best describes your gender?
 BASE: Total Sample

	GENDER				AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154	
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%	
Male	619	619	-	-	11	135	166	111	93	88	112	350	58	86	9	11	68	
	47.6%	100%			50.0%	50.6%	55.3%	46.4%	37.2%	45%	57.4%	43.4%	50.0%	60.6%	60.0%	50.0%	44.2%	
Female	629	-	629	-	11	120	127	117	141	105	73	446	54	53	4	7	49	
	48.4%		100.0%		50.0%	44.9%	42.3%	49.0%	56.4%	54%	37.4%	55.3%	46.6%	37.3%	26.7%	31.8%	31.8%	
Non-binary	8	-	-	8	-	3	2	1	2	-	3	4	1	-	-	1	3	
	0.6%			100.0%		1.1%	0.7%	0.4%	0.8%		1.5%	0.5%	0.9%			4.5%	1.9%	
Prefer not to answer	44	-	-	-	-	9	5	10	14	2	7	6	3	3	2	3	34	
	3.4%					3.4%	1.7%	4.2%	5.6%	1.0%	3.6%	0.7%	2.6%	2.1%	13.3%	13.6%	22.1%	



Q27. What best describes your gender?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
Male	619 47.6%	106 48.0%	87 50.6%	66 50.0%	142 51.6%	56 49.6%	44 40.7%	55 37.4%	41 51.2%	1 100%	12 48.0%	125 51.7%	110 50.5%	110 48.9%	99 48.1%	174 43.1%	24 40.7%	70 40.5%	77 45.6%	136 47.9%	308 51.1%
Female	629 48.4%	109 49.3%	77 44.8%	62 47.0%	122 44.4%	54 47.8%	59 54.6%	85 57.8%	38 47.5%	- 40.0%	10 45.9%	111 45.4%	99 47.6%	107 47.6%	98 52.2%	211 52.2%	31 52.5%	97 56.1%	85 50.3%	137 48.2%	271 44.9%
Non-binary	8 0.6%	- 0.6%	1 0.8%	1 0.7%	2 0.7%	- 2.8%	3 2.8%	- 1.2%	- 1.2%	- 8.0%	1 4.0%	2 0.8%	1 0.5%	- 0.5%	1 1.0%	4 1.0%	- 6.8%	3 1.7%	3 1.8%	- 3.9%	2 0.3%
Prefer not to answer	44 3.4%	6 2.7%	7 4.1%	3 2.3%	9 3.3%	3 2.7%	2 1.9%	7 4.8%	1 1.2%	- 8.0%	2 1.7%	4 1.7%	8 3.7%	8 3.6%	8 3.9%	15 3.7%	4 6.8%	3 1.7%	4 2.4%	11 3.9%	22 3.6%



Q27. What best describes your gender?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK			FACEBOOK			FACEBOOK			MODE			ONLINE		
	TOTAL	YES	NO	ENGLISH	SPANISH	TARGETING [NET]	ENGLISH TARGETING	SPANISH TARGETING	PANEL	MAIL [NET]	MAIL LINK	MAIL QR ENGLISH	MAIL QR SPANISH	PHONE [NET]	LANDLINE	MOBILE	[NET]	TEXT	EMAIL	
Total	1300	100	1124	1239	61	693	659	34	140	345	86	237	22	100	35	65	22	12	10	
	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100%	100%	100%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%	
Male	619	47	542	589	30	266	251	15	61	224	56	156	12	53	19	34	15	9	6	
	47.6%	47.0%	48.2%	47.5%	49.2%	38.4%	38.1%	44.1%	43.6%	64.9%	65.1%	65.8%	54.5%	53.0%	54.3%	52.3%	68.2%	75%	60.0%	
Female	629	48	551	599	30	389	371	18	78	109	27	72	10	47	16	31	6	2	4	
	48.4%	48.0%	49.0%	48.3%	49.2%	56.1%	56.3%	52.9%	55.7%	31.6%	31.4%	30.4%	45.5%	47.0%	45.7%	47.7%	27.3%	17%	40.0%	
Non-binary	8	3	3	8	-	6	6	-	1	1	-	1	-	-	-	-	-	-	-	
	0.6%	3.0%	0.3%	0.6%	-	0.9%	0.9%	0.7%	0.3%	-	-	0.4%	-	-	-	-	-	-	-	
Prefer not to answer	44	2	28	43	1	32	31	1	-	11	3	8	-	-	-	-	1	1	-	
	3.4%	2.0%	2.5%	3.5%	1.6%	4.6%	4.7%	2.9%	-	3.2%	3.5%	3.4%	-	-	-	-	4.5%	8.3%	-	



Q27. What best describes your gender?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%
Male	53	53	-	-	4	6	4	5	17	17	10	35	5	5	-	1	2
	53.0%	100%			57.1%	75.0%	57.1%	26.3%	47.2%	74%	76.9%	48.6%	50.0%	71.4%		100.0%	40.0%
Female	47	-	47	-	3	2	3	14	19	6	3	37	5	2	-	-	3
	47.0%		100.0%		42.9%	25.0%	42.9%	73.7%	52.8%	26%	23.1%	51.4%	50.0%	28.6%			60.0%



Q27. What best describes your gender?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/HISPANIC	WHITE	BLACK/AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	35	19	16	-	3	1	2	7	15	7	3	25	5	5	-	1	2	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
Male	19	19	-	-	2	1	1	1	8	6	2	14	2	3	-	1	1	
	54.3%	100%			66.7%	100%	50.0%	14.3%	53.3%	86%	66.7%	56.0%	40.0%	60.0%		100.0%	50.0%	
Female	16	-	16	-	1	-	1	6	7	1	1	11	3	2	-	-	1	
	45.7%		100.0%		33.3%		50.0%	85.7%	46.7%	14%	33.3%	44.0%	60.0%	40.0%			50.0%	



Q27. What best describes your gender?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Male	34	34	-	-	2	5	3	4	9	11	8	21	3	2	-	-	1
	52.3%	100%			50.0%	71.4%	60.0%	33.3%	42.9%	69%	80.0%	44.7%	60.0%	100%			33.3%
Female	31	-	31	-	2	2	2	8	12	5	2	26	2	-	-	-	2
	47.7%		100.0%		50.0%	28.6%	40.0%	66.7%	57.1%	31%	20.0%	55.3%	40.0%				66.7%



Q27. What best describes your gender?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY													
Total	22	15	6	-	1	1	1	3	7	7	6	11	2	1	-	-	2
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%
Male	15	15	-	-	1	1	-	1	6	4	5	8	2	-	-	-	-
	68.2%	100%			100%	100%		33.3%	85.7%	57%	83.3%	72.7%	100.0%				
Female	6	-	6	-	-	-	1	2	-	3	-	3	-	1	-	-	2
	27.3%		100.0%				100%	66.7%		43%		27.3%		100%			100%
Prefer not to answer	1	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	4.5%								14.3%		16.7%						



Q27. What best describes your gender?
 BASE: Total Sample

	GENDER				AGE GROUP						TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	12 100%	9 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	3 100%	4 100.0%	5 100%	1 100.0%	1 100%	-	-	1 100%	
Male	9 75.0%	9 100%	-	-	1 100%	1 100%	-	1 50.0%	4 80.0%	2 67%	3 75.0%	5 100%	1 100.0%	-	-	-	-	
Female	2 16.7%	-	2 100.0%	-	-	-	-	1 50.0%	-	1 33%	-	-	-	1 100%	-	-	1 100%	
Prefer not to answer	1 8.3%	-	-	-	-	-	-	-	1 20.0%	-	1 25.0%	-	-	-	-	-	-	



Q27. What best describes your gender?
 BASE: Total Sample

	GENDER			AGE GROUP							EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	10	6	4	-	-	-	1	1	2	4	2	6	1	-	-	-	1	
	100%	100%	100.0%				100%	100%	100%	100%	100.0%	100%	100.0%				100%	
Male	6	6	-	-	-	-	-	-	2	2	2	3	1	-	-	-	-	
	60.0%	100%							100%	50%	100.0%	50.0%	100.0%					
Female	4	-	4	-	-	-	1	1	-	2	-	3	-	-	-	-	1	
	40.0%		100.0%				100%	100%		50%		50.0%					100%	



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	GENDER			AGE GROUP							ETHNICITY						
	TOTAL	MALE	FEMALE	NON-			30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE/ CAUCASIAN	BLACK/ AFRICAN		PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
				BINARY	18-19	20-29							AMERICAN	ASIAN			
Total	1300	619	629	8	22	267	300	239	250	195	195	806	116	142	15	22	154
	100%	100%	100.0%	100.0%	100%	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100%
22201	221	106	109	-	4	71	70	34	21	17	33	147	10	29	-	2	20
	17.0%	17%	17.3%		18.2%	26.6%	23.3%	14.2%	8.4%	8.7%	16.9%	18.2%	8.6%	20.4%		9.1%	13.0%
22202	172	87	77	1	1	49	45	27	26	23	22	96	17	20	3	3	28
	13.2%	14%	12.2%	12.5%	4.5%	18.4%	15.0%	11.3%	10.4%	12%	11.3%	11.9%	14.7%	14.1%	20.0%	13.6%	18.2%
22203	132	66	62	1	2	39	29	17	19	24	22	89	9	17	2	4	15
	10.2%	11%	9.9%	12.5%	9.1%	14.6%	9.7%	7.1%	7.6%	12%	11.3%	11.0%	7.8%	12.0%	13.3%	18.2%	9.7%
22204	275	142	122	2	9	36	78	55	58	36	54	143	42	32	2	3	32
	21.2%	23%	19.4%	25.0%	40.9%	13.5%	26.0%	23.0%	23.2%	18%	27.7%	17.7%	36.2%	22.5%	13.3%	13.6%	20.8%
22205	113	56	54	-	-	9	20	21	34	25	13	78	6	12	2	2	14
	8.7%	9.0%	8.6%			3.4%	6.7%	8.8%	13.6%	13%	6.7%	9.7%	5.2%	8.5%	13.3%	9.1%	9.1%
22206	108	44	59	3	2	20	20	26	21	17	17	70	17	8	1	4	4
	8.3%	7.1%	9.4%	37.5%	9.1%	7.5%	6.7%	10.9%	8.4%	8.7%	8.7%	8.7%	14.7%	5.6%	6.7%	18.2%	2.6%
22207	147	55	85	-	1	12	14	36	47	34	16	107	4	9	1	2	18
	11.3%	8.9%	13.5%		4.5%	4.5%	4.7%	15.1%	18.8%	17%	8.2%	13.3%	3.4%	6.3%	6.7%	9.1%	11.7%
22209	80	41	38	-	2	24	19	12	12	10	10	56	5	11	3	1	5
	6.2%	6.6%	6.0%		9.1%	9.0%	6.3%	5.0%	4.8%	5.1%	5.1%	6.9%	4.3%	7.7%	20.0%	4.5%	3.2%
22211	1	1	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-
	0.1%	0.2%				0.4%						0.1%					
22213	25	12	10	1	-	2	3	4	8	6	1	13	1	2	-	-	8
	1.9%	1.9%	1.6%	12.5%		0.7%	1.0%	1.7%	3.2%	3.1%	0.5%	1.6%	0.9%	1.4%			5.2%
Prefer not to answer	26	9	13	-	1	4	2	7	4	3	7	6	5	2	1	1	10
	2.0%	1.5%	2.1%		4.5%	1.5%	0.7%	2.9%	1.6%	1.5%	3.6%	0.7%	4.3%	1.4%	6.7%	4.5%	6.5%



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	ZIP CODE											YEARS OF RESIDENCY					HOUSEHOLD INCOME				
	TOTAL	22201	22202	22203	22204	22205	22206	22207	22209	22211	22213	0-2 YEARS	3-5 YEARS	6-10 YEARS	11-19 YEARS	20+ YEARS	UNDER \$35,000	\$35,000 - \$74,999	\$75,000- \$99,999	\$100,000- \$149,999	\$150,000+
Total	1300 100%	221 100%	172 100%	132 100%	275 100%	113 100%	108 100%	147 100%	80 100%	1 100%	25 100%	242 100%	218 100%	225 100%	206 100%	404 100%	59 100.0%	173 100.0%	169 100.0%	284 100.0%	603 100.0%
22201	221 17.0%	221 100%	-	-	-	-	-	-	-	-	-	74 30.6%	54 24.8%	35 15.6%	17 8.3%	41 10.1%	15 25.4%	19 11.0%	36 21.3%	49 17.3%	101 16.7%
22202	172 13.2%	-	172 100%	-	-	-	-	-	-	-	-	50 20.7%	35 16.1%	30 13.3%	29 14.1%	28 6.9%	5 8.5%	25 14.5%	30 17.8%	41 14.4%	70 11.6%
22203	132 10.2%	-	-	132 100%	-	-	-	-	-	-	-	20 8.3%	35 16.1%	23 10.2%	16 7.8%	38 9.4%	4 6.8%	11 6.4%	15 8.9%	31 10.9%	67 11.1%
22204	275 21.2%	-	-	-	275 100%	-	-	-	-	-	-	29 12.0%	38 17.4%	59 26.2%	53 25.7%	96 23.8%	14 23.7%	59 34.1%	27 16.0%	65 22.9%	109 18.1%
22205	113 8.7%	-	-	-	-	113 100%	-	-	-	-	-	9 3.7%	7 3.2%	13 5.8%	22 10.7%	62 15.3%	5 8.5%	8 4.6%	12 7.1%	28 9.9%	60 10.0%
22206	108 8.3%	-	-	-	-	-	108 100%	-	-	-	-	20 8.3%	15 6.9%	25 11.1%	15 7.3%	32 7.9%	7 11.9%	18 10.4%	20 11.8%	27 9.5%	36 6.0%
22207	147 11.3%	-	-	-	-	-	-	147 100%	-	-	-	10 4.1%	9 4.1%	15 6.7%	32 15.5%	81 20.0%	3 5.1%	10 5.8%	8 4.7%	16 5.6%	106 17.6%
22209	80 6.2%	-	-	-	-	-	-	-	80 100%	-	-	23 9.5%	20 9.2%	11 4.9%	14 6.8%	12 3.0%	2 3.4%	13 7.5%	18 10.7%	15 5.3%	31 5.1%
22211	1 0.1%	-	-	-	-	-	-	-	-	1 100%	-	1 0.4%	-	-	-	-	-	1 0.6%	-	-	-
22213	25 1.9%	-	-	-	-	-	-	-	-	-	25 100%	3 1.2%	3 1.4%	7 3.1%	4 1.9%	8 2.0%	1 1.7%	-	2 1.2%	7 2.5%	15 2.5%
Prefer not to answer	26 2.0%	-	-	-	-	-	-	-	-	-	-	3 1.2%	2 0.9%	7 3.1%	4 1.9%	6 1.5%	3 5.1%	9 5.2%	1 0.6%	5 1.8%	8 1.3%



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	DISABILITY			LANGUAGE		FACEBOOK TARGETING [NET]	FACEBOOK ENGLISH TARGETING	FACEBOOK SPANISH TARGETING	MAIL PANEL	MAIL [NET]	MAIL LINK	MODE			ONLINE				
	TOTAL	YES	NO	ENGLISH	SPANISH							MAIL QR	MAIL QR	PHONE [NET]	LANDLINE	MOBILE	TEXT	EMAIL	
Total	1300 100%	100 100%	1124 100%	1239 100.0%	61 100.0%	693 100.0%	659 100.0%	34 100.0%	140 100%	345 100%	86 100%	237 100.0%	22 100.0%	100 100%	35 100.0%	65 100.0%	22 100.0%	12 100%	10 100%
22201	221 17.0%	9 9.0%	193 17.2%	209 16.9%	12 19.7%	118 17.0%	111 16.8%	7 20.6%	27 19.3%	59 17.1%	16 18.6%	38 16.0%	5 22.7%	14 14.0%	6 17.1%	8 12.3%	3 13.6%	2 17%	1 10.0%
22202	172 13.2%	11 11.0%	152 13.5%	164 13.2%	8 13.1%	102 14.7%	96 14.6%	6 17.6%	15 10.7%	46 13.3%	8 9.3%	36 15.2%	2 9.1%	8 8.0%	4 11.4%	4 6.2%	1 4.5%	-	1 10.0%
22203	132 10.2%	12 12.0%	112 10.0%	128 10.3%	4 6.6%	54 7.8%	53 8.0%	1 2.9%	13 9.3%	55 15.9%	14 16.3%	38 16.0%	3 13.6%	9 9.0%	5 14.3%	4 6.2%	1 4.5%	1 8.3%	-
22204	275 21.2%	22 22.0%	241 21.4%	255 20.6%	20 32.8%	148 21.4%	137 20.8%	11 32.4%	26 18.6%	76 22.0%	19 22.1%	51 21.5%	6 27.3%	22 22.0%	5 14.3%	17 26.2%	3 13.6%	3 25%	-
22205	113 8.7%	12 12.0%	93 8.3%	111 9.0%	2 3.3%	69 10.0%	68 10.3%	1 2.9%	9 6.4%	21 6.1%	7 8.1%	13 5.5%	1 4.5%	11 11.0%	3 8.6%	8 12.3%	3 13.6%	3 25%	-
22206	108 8.3%	11 11.0%	93 8.3%	104 8.4%	4 6.6%	41 5.9%	41 6.2%	-	20 14.3%	36 10.4%	7 8.1%	26 11.0%	3 13.6%	7 7.0%	-	7 10.8%	4 18.2%	2 17%	2 20.0%
22207	147 11.3%	12 12.0%	131 11.7%	143 11.5%	4 6.6%	84 12.1%	82 12.4%	2 5.9%	15 10.7%	24 7.0%	4 4.7%	19 8.0%	1 4.5%	22 22.0%	9 25.7%	13 20.0%	2 9.1%	-	2 20.0%
22209	80 6.2%	5 5.0%	71 6.3%	77 6.2%	3 4.9%	51 7.4%	48 7.3%	3 8.8%	6 4.3%	14 4.1%	5 5.8%	9 3.8%	-	4 4.0%	2 5.7%	2 3.1%	5 22.7%	1 8.3%	4 40.0%
22211	1 0.1%	-	1 0.1%	1 0.1%	-	-	-	-	1 0.7%	-	-	-	-	-	-	-	-	-	-
22213	25 1.9%	3 3.0%	19 1.7%	25 2.0%	-	11 1.6%	11 1.7%	-	3 2.1%	9 2.6%	5 5.8%	4 1.7%	-	2 2.0%	-	2 3.1%	-	-	-
Prefer not to answer	26 2.0%	3 3.0%	18 1.6%	22 1.8%	4 6.6%	15 2.2%	12 1.8%	3 8.8%	5 3.6%	5 1.4%	1 1.2%	3 1.3%	1 4.5%	1 1.0%	1 2.9%	-	-	-	-



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	GENDER			AGE GROUP							PHONE MODE [NET]		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE	OTHER	
				BINARY									AMERICAN			AMERICAN		
Total	100	53	47	-	7	8	7	19	36	23	13	72	10	7	-	1	5	
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%		100.0%	100%	
22201	14	8	6	-	1	2	1	3	5	2	3	10	-	3	-	-	-	
	14.0%	15%	12.8%		14.3%	25.0%	14.3%	15.8%	13.9%	8.7%	23.1%	13.9%		42.9%				
22202	8	4	4	-	-	1	1	1	5	-	-	8	1	-	-	-	-	
	8.0%	7.5%	8.5%			12.5%	14.3%	5.3%	13.9%			11.1%	10.0%					
22203	9	6	3	-	1	-	1	1	2	4	2	6	1	-	-	1	1	
	9.0%	11%	6.4%		14.3%		14.3%	5.3%	5.6%	17%	15.4%	8.3%	10.0%			100.0%	20.0%	
22204	22	12	10	-	3	1	-	5	10	3	4	11	4	1	-	-	2	
	22.0%	23%	21.3%		42.9%	12.5%		26.3%	27.8%	13%	30.8%	15.3%	40.0%	14.3%			40.0%	
22205	11	8	3	-	-	1	2	2	4	2	1	8	-	2	-	-	1	
	11.0%	15%	6.4%			12.5%	28.6%	10.5%	11.1%	8.7%	7.7%	11.1%		28.6%			20.0%	
22206	7	4	3	-	1	2	-	1	-	3	-	6	1	-	-	-	-	
	7.0%	7.5%	6.4%		14.3%	25.0%		5.3%		13%		8.3%	10.0%					
22207	22	9	13	-	1	1	2	4	8	6	2	18	1	1	-	-	1	
	22.0%	17%	27.7%		14.3%	12.5%	28.6%	21.1%	22.2%	26%	15.4%	25.0%	10.0%	14.3%			20.0%	
22209	4	1	3	-	-	-	-	1	2	1	-	3	1	-	-	-	-	
	4.0%	1.9%	6.4%					5.3%	5.6%	4.3%		4.2%	10.0%					
22213	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	2.0%	1.9%	2.1%							8.7%		2.8%						
Prefer not to answer	1	-	1	-	-	-	-	1	-	-	1	-	1	-	-	-	-	
	1.0%		2.1%					5.3%			7.7%		10.0%					



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	GENDER			AGE GROUP							LANDLINE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
Total	35 100%	19 100%	16 100.0%	-	3 100%	1 100%	2 100%	7 100%	15 100%	7 100%	3 100.0%	25 100%	5 100.0%	5 100%	-	1 100.0%	2 100%	
22201	6 17.1%	3 16%	3 18.8%	-	1 33.3%	-	-	2 28.6%	3 20.0%	-	-	4 16.0%	-	3 60.0%	-	-	-	
22202	4 11.4%	2 11%	2 12.5%	-	-	-	1 50.0%	-	3 20.0%	-	-	4 16.0%	1 20.0%	-	-	-	-	
22203	5 14.3%	4 21%	1 6.2%	-	-	-	-	1 14.3%	1 6.7%	3 43%	1 33.3%	3 12.0%	1 20.0%	-	-	1 100.0%	1 50.0%	
22204	5 14.3%	2 11%	3 18.8%	-	1 33.3%	-	-	1 14.3%	2 13.3%	1 14%	1 33.3%	3 12.0%	-	1 20.0%	-	-	-	
22205	3 8.6%	2 11%	1 6.2%	-	-	-	-	1 14.3%	2 13.3%	-	-	3 12.0%	-	1 20.0%	-	-	-	
22207	9 25.7%	5 26%	4 25.0%	-	1 33.3%	1 100%	1 50.0%	1 14.3%	2 13.3%	3 43%	-	7 28.0%	1 20.0%	-	-	-	1 50.0%	
22209	2 5.7%	1 5.3%	1 6.2%	-	-	-	-	-	2 13.3%	-	-	1 4.0%	1 20.0%	-	-	-	-	
Prefer not to answer	1 2.9%	-	1 6.2%	-	-	-	-	1 14.3%	-	-	1 33.3%	-	1 20.0%	-	-	-	-	



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	GENDER			AGE GROUP							MOBILE MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN		PACIFIC ISLANDER	NATIVE AMERICAN		OTHER
													ASIAN	AMERICAN		AMERICAN	OTHER	
Total	65	34	31	-	4	7	5	12	21	16	10	47	5	2	-	-	3	100%
	100%	100%	100.0%		100%	100%	100%	100%	100%	100%	100.0%	100%	100.0%	100%			100%	
22201	8	5	3	-	-	2	1	1	2	2	3	6	-	-	-	-	-	
	12.3%	15%	9.7%			28.6%	20.0%	8.3%	9.5%	12%	30.0%	12.8%						
22202	4	2	2	-	-	1	-	1	2	-	-	4	-	-	-	-	-	
	6.2%	5.9%	6.5%			14.3%		8.3%	9.5%			8.5%						
22203	4	2	2	-	1	-	1	-	1	1	1	3	-	-	-	-	-	
	6.2%	5.9%	6.5%		25.0%		20.0%		4.8%	6.2%	10.0%	6.4%						
22204	17	10	7	-	2	1	-	4	8	2	3	8	4	-	-	-	2	
	26.2%	29%	22.6%		50.0%	14.3%		33.3%	38.1%	12%	30.0%	17.0%	80.0%				66.7%	
22205	8	6	2	-	-	1	2	1	2	2	1	5	-	1	-	-	1	
	12.3%	18%	6.5%			14.3%	40.0%	8.3%	9.5%	12%	10.0%	10.6%		50.0%			33.3%	
22206	7	4	3	-	1	2	-	1	-	3	-	6	1	-	-	-	-	
	10.8%	12%	9.7%		25.0%	28.6%		8.3%		19%		12.8%	20.0%					
22207	13	4	9	-	-	-	1	3	6	3	2	11	-	1	-	-	-	
	20.0%	12%	29.0%				20.0%	25.0%	28.6%	19%	20.0%	23.4%		50.0%				
22209	2	-	2	-	-	-	-	1	-	1	-	2	-	-	-	-	-	
	3.1%		6.5%					8.3%		6.2%		4.3%						
22213	2	1	1	-	-	-	-	-	-	2	-	2	-	-	-	-	-	
	3.1%	2.9%	3.2%							12%		4.3%						



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	GENDER			AGE GROUP							ONLINE MODE [NET]		ETHNICITY				
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	22 100%	15 100%	6 100.0%	-	1 100%	1 100%	1 100%	3 100%	7 100%	7 100%	6 100.0%	11 100%	2 100.0%	1 100%	-	-	2 100%
22201	3 13.6%	1 6.7%	2 33.3%	-	-	-	-	1 33.3%	1 14.3%	1 14%	-	1 9.1%	-	1 100%	-	-	1 50.0%
22202	1 4.5%	1 6.7%	-	-	-	-	-	-	1 14%	-	1 9.1%	-	-	-	-	-	-
22203	1 4.5%	1 6.7%	-	-	-	-	-	1 14.3%	-	-	-	-	1 50.0%	-	-	-	-
22204	3 13.6%	3 20%	-	-	1 100%	-	-	1 14.3%	1 14%	2 33.3%	1 9.1%	-	-	-	-	-	-
22205	3 13.6%	2 13%	-	-	-	-	-	3 42.9%	-	2 33.3%	1 9.1%	-	-	-	-	-	-
22206	4 18.2%	3 20%	1 16.7%	-	1 100%	-	-	1 33.3%	1 14%	-	3 27.3%	1 50.0%	-	-	-	-	-
22207	2 9.1%	1 6.7%	1 16.7%	-	-	-	-	1 33.3%	-	1 16.7%	-	-	-	-	-	-	1 50.0%
22209	5 22.7%	3 20%	2 33.3%	-	-	-	1 100%	-	1 14.3%	3 43%	1 16.7%	4 36.4%	-	-	-	-	-



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	GENDER				AGE GROUP						TEXT MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER	
				BINARY														
Total	12 100%	9 100%	2 100.0%	-	1 100%	1 100%	-	2 100%	5 100%	3 100%	4 100.0%	5 100%	1 100.0%	1 100%	-	-	1 100%	
22201	2 16.7%	-	2 100.0%	-	-	-	-	1 50.0%	-	1 33%	-	-	-	1 100%	-	-	1 100%	
22203	1 8.3%	1 11%	-	-	-	-	-	-	1 20.0%	-	-	-	1 100.0%	-	-	-	-	
22204	3 25.0%	3 33%	-	-	1 100%	-	-	1 20.0%	1 33%	2 50.0%	1 20.0%	-	-	-	-	-	-	
22205	3 25.0%	2 22%	-	-	-	-	-	3 60.0%	-	2 50.0%	1 20.0%	-	-	-	-	-	-	
22206	2 16.7%	2 22%	-	-	1 100%	-	-	1 50.0%	-	-	-	2 40.0%	-	-	-	-	-	
22209	1 8.3%	1 11%	-	-	-	-	-	-	1 33%	-	1 20.0%	-	-	-	-	-	-	



Q28. Please select the Zip Code where you live?
 BASE: Total Sample

	GENDER			AGE GROUP						EMAIL MODE		ETHNICITY					
	TOTAL	MALE	FEMALE	NON-BINARY	18-19	20-29	30-39	40-49	50-64	65+	LATINO/ HISPANIC	WHITE	BLACK/ AFRICAN AMERICAN	ASIAN	PACIFIC ISLANDER	NATIVE AMERICAN	OTHER
Total	10 100%	6 100%	4 100.0%	-	-	-	1 100%	1 100%	2 100%	4 100%	2 100.0%	6 100%	1 100.0%	-	-	-	1 100%
22201	1 10.0%	1 17%	-	-	-	-	-	-	1 50.0%	-	-	1 16.7%	-	-	-	-	-
22202	1 10.0%	1 17%	-	-	-	-	-	-	1 25%	-	1 16.7%	-	-	-	-	-	-
22206	2 20.0%	1 17%	1 25.0%	-	-	-	-	-	1 25%	-	1 16.7%	1 100.0%	-	-	-	-	-
22207	2 20.0%	1 17%	1 25.0%	-	-	-	1 100%	-	-	1 50.0%	-	-	-	-	-	-	1 100%
22209	4 40.0%	2 33%	2 50.0%	-	-	-	1 100%	-	1 50.0%	2 50%	1 50.0%	3 50.0%	-	-	-	-	-



VERBATIM RESPONSES
QUESTION 3A (Other)

Arlington County, VA – Community Survey 2022

Verbatim Responses: Question 3A (Other)

Female, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlington Breaking News

Female, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Congressman Don Beyer's newsletter

Male, 30-39, White/Caucasian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Youtube

Male, Prefer not to answer, Prefer not to answer , ZIP Code: 22213, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: My own observations

Female, 50-64, American, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: My own observation, discussion with neighbors

Male, 40-49, White/Caucasian , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Social media

Female, 50-64, White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Facebook posts from friends and other local groups



Male, 30-39, White/Caucasian , ZIP Code: 22203, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: As things show up in Google news(a news aggregate)

Male, 65+, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Staff outreach

Female, 30-39, Black or African American , ZIP Code: 22206, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: I saw this survey as an ad on Instagram

Female, 20-29, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: None

Female, 50-64, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: ARL Now

Prefer not to answer, 50-64, Yes, ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlington Now

Female, 20-29, Latino or Hispanic and White/Caucasian and Asian , ZIP Code: 22209, Years of Residency: 0-2 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlington Neighbors Facebook Group

Female, 30-39, Prefer not to answer , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: ArlingtonNow



Female, 40-49, Latino or Hispanic and White/Caucasian and Native American , ZIP Code: 22207, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Twitter

Female, 50-64, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Library website and newsletters

Female, 65+, Native American , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlington Now

Male, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: by living in the community

Male, 30-39, White/Caucasian , ZIP Code: 22203, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Social media

Non-binary, 50-64, Latino or Hispanic and White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: arlnow

Female, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Advisory Committees

Male, 40-49, White/Caucasian , ZIP Code: 22206, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: <https://www.arlnow.com/>



Female, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Friends & the local Democratic party

Female, 40-49, White/Caucasian , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: For important matters, the County must send mail, like you do for taxes!

Female, 65+, White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlington Patch

Male, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: ARLnow

Male, 30-39, White/Caucasian , ZIP Code: 22203, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: ARL NOW

Female, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Instagram

Female, 40-49, White/Caucasian , ZIP Code: 22205, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Social media groups

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Internal ACG communications



Prefer not to answer, 40-49, Prefer not to answer , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Police department Facebook page

Female, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: manager of the apartment complex in which I reside

Female, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Word of mouth

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: John Vihstadt's newsletter

Male, 50-64, Prefer not to answer , ZIP Code: 22207, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlnow.com

Female, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 11-19 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlington Residents Facebook Page

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Informacion por parte de las escuelas en actividades q son muy considered as x el condado

Male, 40-49, Latino or Hispanic and White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: APE



Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlingtonnow

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Don't know

Male, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlnow.com

Male, 30-39, White/Caucasian , ZIP Code: 22209, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Workplace

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Twitter posts about Arlington (non-County owned accounts)

Female, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Reddit

Male, 40-49, White/Caucasian , ZIP Code: 22213, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: GGWash

Male, 65+, Mixed, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Mail link, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Personal contacts with county staff



Female, 30-39, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: APS newsletters

Female, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Mail QR Spanish, Survey Language: Spanish

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Arlnow.com

Prefer not to answer, 50-64, Prefer not to answer , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Mail link, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: ArlNow.com

Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Librarians

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Word of mouth

Prefer not to answer, 30-39, Prefer not to answer , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Which are currently your PRIMARY SOURCES of information about County issues, services, and events?

Answer: Social media

VERBATIM RESPONSES
QUESTION 3C (Other)

Arlington County, VA – Community Survey 2022

Verbatim Responses: Question 3C (Other)

Female, 50-64, Black or African American , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: How have you contacted the County during the past year?

Answer: Participation in webinars via zoom

Male, 40-49, Asian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: How have you contacted the County during the past year?

Answer: APS

Female, 65+, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: How have you contacted the County during the past year?

Answer: logo contest voting

Male, 65+, Asian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: How have you contacted the County during the past year?

Answer: Ombudsman

Female, 65+, White/Caucasian and North European Ancestry, ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: How have you contacted the County during the past year?

Answer: County Manager's Office

Female, 50-64, Black or African American , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: How have you contacted the County during the past year?

Answer: Civic Association

Male, 30-39, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: How have you contacted the County during the past year?

Answer: Permit Arlington



VERBATIM RESPONSES

QUESTION 9A

Arlington County, VA – Community Survey 2022

Verbatim Responses: Question 9A

Male, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The car noise is a HUGE issue people rev their engines so their muffler makes extremely loud and outside the normal range of a standard car noise. This happens at all hours of the, mostly at night. It is a nuisance and keeps me from enjoying my personal space. Being woken up at 2am is not fun and it happens almost every weekend.

Non-binary, 40-49, Prefer not to answer , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The board and manager have a lot of improvement ahead of them.

Male, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The militarization of the police needs to be reduced. Police officers should not be mistaken for soldiers.

Male, 40-49, Prefer not to answer , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Keep up the strong police presence. Put SROs back in schools.

Female, 20-29, Asian and Pacific Islander , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I wish traffic laws against cyclists were enforced more. They often run red lights, run stop signs, do not yield, or nearly collide with pedestrians. I have never seen enforcement against cyclists. As someone who lives next to the Custis Trail for 5 years, I had many pedestrian near misses with cyclists who treat the Custis Trail as their personal racetrack.

Female, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Body cams? Not working with ICE. Having some sort of ask me anything

Male, 40-49, Latino or Hispanic , ZIP Code: Prefer not to answer, Years of Residency: 6-10 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Que los oficiales de policÃ­a sean amigos de la comunidad. Eso ayudarÃ­a a que ambas partes.

Female, 40-49, White/Caucasian , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Increase police community engagement and increase reporting of when those activities are.

Female, 40-49, Latino or Hispanic , ZIP Code: 22207, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Todo bien

Female, 40-49, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Enforcement of codes and policies needs to be more than just enforcing traffic codes. If residents have an obligation to clear snow then enforce it. If streets are closed for construction there needs to be adequate signage for traffic to merge or avoid the road.

Female, 50-64, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Keep up the great work and outreach with the community.

Male, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Avoid the trap of easing up too much on policing and prosecution as a shortcut to placate the social justice crowd.

Female, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have not had any interactions which is why I stated don't know.

Female, 50-64, White/Caucasian , ZIP Code: Prefer not to answer, Years of Residency: 6-10 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: You cannot trust Arlington bus system (ArT) especially bus"#42

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Wish police could do more to stop/prevent the plague of car break-ins/thefts in our neighborhoods. Not sure why more cannot be done. Lack of personnel?

Male, 40-49, White/Caucasian , ZIP Code: 22207, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Enforce sidewalk crossings along Langston before someone gets run over. Especially near Overly pool

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police in our area are very responsive and measured when addressing issues that we have been involved in.

Female, 50-64, White/Caucasian , ZIP Code: 22203, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More \$\$\$ for schools

Male, 30-39, White/Caucasian , ZIP Code: 22207, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I love the quality and number of parks. I wish the county did a faster job of plowing snowy streets, but I also understand that they have a lot of area to cover.

Male, Prefer not to answer, Prefer not to answer , ZIP Code: 22213, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I am happy with the police in Arlington.

Female, 30-39, Prefer not to answer , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: We need stronger law enforcement with respect to prosecution of crimes. Our commonwealth attorney's lax prosecution policies have led to increased crime and made me feel less safe, despite the competency, professionalism and best efforts of Arlington Police.

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Continuing to focus on having a physical police presence in areas where crime has risen in recent years (e.g., Pentagon City car thefts) and ensuring that if criminal suspects flee into other jurisdictions they are followed up on and brought to justice.

Female, 50-64, American, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The county needs support the police more in every way, including salaries and benefits. Also to support qualified immunity.

Male, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: We don't need more investment in police. The money should go towards our schools and valuable public services.

Female, 50-64, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Arlington Police have been very good in recognizing and assisting persons with disabilities as necessary in a respectful manner. I think they do a great job. I'm a democrat and I say give more funds to departments that perform well like the police department.

Female, 40-49, White/Caucasian , ZIP Code: 22209, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police should ticket obvious traffic violations. Drivers seem to have gotten much worse during the pandemic.

Male, 40-49, White/Caucasian , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Better prosecution.

Female, 50-64, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: As a tenant in Arlington VA there should be more communication or flyers that advises us more about our county. Whether is projects commencing or about to commence we should know. I only read about these things in Facebook or if news pops up in my phone.

Female, 50-64, White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English



Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: What I've seen and personally experienced in traffic stops: pulling me over in unsafe areas, a cop walking into a three lane road - yes, on foot - to pull me over, pulling people over with police car dangerously obstructing traffic, and worst of all, officers immediately confronting me in hostile, aggressive ways during traffic stops. Note that I'm a white woman who keeps her hands in plain site and is careful to be respectful. Police seem to be just waiting to escalate the situation so that they can use force. Poor and irresponsible job, Arlington county.

Female, 40-49, Prefer not to answer , ZIP Code: 22201, Years of Residency: 11-19 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Over the past 2 years, the number of cars that roll thru stop signs, do not stop at pedestrians crosswalks has increased drastically. The speeding that takes place along Washington Blvd near route 50 is very dangerous and has gotten much worse. Sadly, nothing has been done about it.

Male, 50-64, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Quit reducing traffic lanes, for example on Wilson Blvd. especially in areas with nearby bicycle paths/trails. Quit putting in traffic islands that impede fire truck, trash truck access.

Female, 40-49, Eurasian, ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I see more attention to North than South.

Male, 65+, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: A most significant issue is for Arlington citizens to be knowledgeable of issues and have an opportunity to raise issues with the County. Far too many citizens do not know how to interact with the County and do not have an easy means to become informed and to offer thoughts. Time is a very precious commodity with families and other activities taking priority over County issues. How does the County make information available, useful and meaningful?

Male, 40-49, Prefer not to answer , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Sometimes I think the district attorney doesn't let police officers do their jobs properly

Male, 40-49, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: Yes, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Atención a los vagos que se ponen cerca de la estación de metro en las salidas de la courthouse

Female, 65+, White/Caucasian , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Spend more time addressing issues such as crime and carjacking near mall and less on monitoring vehicular traffic for speeding.

Female, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Continued education within the police force.

Female, 40-49, White/Caucasian , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Too many street lights outside my house, two within 150'

Male, 50-64, Prefer not to answer , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Repeal the prohibition on police stopping cars for excessive noise.

Male, 40-49, White/Caucasian , ZIP Code: 22207, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: None. I have had several interactions with APD during my 5 years here and have always found them helpful. And when I was in the wrong, I thought exhibited common sense and were helpful.

Male, 30-39, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Community engagement with cultured folks outside of just people who live in apartments.

Female, 30-39, Black or African American , ZIP Code: 22206, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I was racial profiled and afraid during a traffic stop. I shared the details with police friends and an attorney and my rights were definitely violated. The officer lied about many things during the stop. I don't trust Arlington Police. I expressed my concerns at Coffee with a Cop and they were dismissed. I believe efforts

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The county MUST encourage the development of "Missing Middle" housing. MUST discourage developers / flippers from purchasing homes, never living in them, and then jacking up the prices. The county MUST re-zone R1 neighborhoods to allow row homes, duplexes and other multi-unit residential structures. And must encourage affordable apartment rental housing, not just "luxury" apartments that serve to only drive up rent.

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The police officers that dedicate themselves and place their physical safety on the line every day, impress and awe me everyday as an Arlington County Resident. However, Arlington County has once again shown how inept they are, not listening to the Police Department with the struggles they face. This is the reason there has been a mass exodus of good qualified officers to Amazon HQ2 and the reason the department is now down one fifth of the overall force. Truly disgusting.

Male, 65+, White/Caucasian , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I think police should be subject to the same parking restrictions as all citizens. Traffic accident investigation should be improved. Speeding in neighborhoods is rampant with workers transiting to and from work. 26th St south is a prime example. Road congestion keeps getting worse with bike lanes, high density residences and no improvement to road infrastructure.

Female, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Stop treating police like they're the enemy. Our police department is one of the best trained, most professional departments in the country. Pay police officers a decent wage and stop beating the drum on narratives about policing that don't apply to this department.

Male, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I don't have any

Female, 50-64, Black or African American , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Incorporate Community Policing at an increased rate. Put your officers out in the community on foot not in their cars. They need to get out of their cars and start beat walking to learn the community and know it's residents.

Female, 20-29, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have none at the moment. I feel like they do their job and are very quick when it comes to crime/emergencies/breaking the law.

Male, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: none

Male, 30-39, White/Caucasian and Asian , ZIP Code: 22205, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Enforce speeding and stopping for pedestrians in crosswalks in residential/school areas

Prefer not to answer, 20-29, Prefer not to answer , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More focus on violent crime than traffic.

Male, 20-29, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Should be more cops in south Arlington

Male, 50-64, Prefer not to answer , ZIP Code: 22213, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Have patrols that actually pull over those committing traffic violations, in particular reckless driving via excessive speeding along Langston Boulevard and Fairfax Drive in the Arlington-East Falls Church neighborhood. I have NEVER seen a patrol on Fairfax Drive and since the widening of I-66 and the merging of lanes of Fairfax Drive, the speeds have never been higher. Almost hit walking or turning into my development while in my vehicle multiple times per day due to excessive speeding. You call the county or police, and no one cares.

Female, 20-29, Latino or Hispanic and White/Caucasian and Native American , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I haven't had many interactions with the police in Arlington but do hope you get responses or question people who've had experiences on both ends. I would also ask that ICE not be welcomed in Arlington and that the county protects all residents regardless of status. No one is illegal on stolen land.



Male, 50-64, Prefer not to answer , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Get a new prosecutor

Female, 40-49, White/Caucasian , ZIP Code: 22207, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I am concerned about the Commonwealth Attorney's office. They don't appear to prosecute crime and I feel like that's a safety issue

Female, 50-64, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police need to enforce traffic laws including on streets under VDOT control. It does not appear that the police regularly enforce traffic laws on residential streets. The resulting speeding and reckless driving puts people in danger. I no longer go to Pentagon City mall because I have too often seen evidence of crime there. When I have dealt with the police, I have found them empathetic and highly professional, but I wish they could do more to stop people from stealing cars and robbing people.

Female, 40-49, White/Caucasian , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Can the police wear masks please? I think it's unfair for the burden to be on the public to ask the police to wear masks.

Female, 65+, White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Occasional speaking reports to civic organizations; answering questions

Female, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Hang out around large apartment communities that have outdoor parking because people steal airbags and break into cars a lot in there areas

Male, 40-49, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More transparency



Female, 65+, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: none

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Implement body cameras

Male, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police do a fairly good jog.

Female, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$75,000-\$99,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: It feels like they take up a pretty large part of our budget, would prefer that that money goes elsewhere

Female, 50-64, Black or African American , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Extremely concerned about Arlington Vounty Affordable Housing availability and the massive growth in the Pentagon City/Crystal City/National Landing area. Especially for single middle income households.

Male, 40-49, Prefer not to answer , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Enough with the questions about race and equity already. We are all tired of the virtue signaling. Focus on keeping the county services high quality and if different groups utilize them differently or have different outcomes don't assume it's because there is not enough "equity" in your services.

Female, 20-29, White/Caucasian , ZIP Code: 22203, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please ticket drivers for failing to yield to pedestrians at intersections. There have been multiple instances in which I have been attempting to cross an intersection, with the white walking signal illuminated, and vehicles have attempted to make a right on red or left turn, coming within inches of me.

Female, 50-64, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: It's probably doesn't fall under policing but the loud traffic dragracing up and down Columbia Pike at all hours of the day and night is really bad and is going unchecked. Very loud exhaust systems. They keep doing it because they know they will get away with it because the county doesn't do anything about it.

Male, 50-64, Latino or Hispanic and White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: La policÃ­a tiene una reputaciÃ³n que no concuerda con los valores de Arlington. Me preocupa mucho. Otra cosa, he visto a policÃ­as no hacer nada frente a peligrosas y flagrantes violaciones de las leyes de tránsito. Eso no debe de ser aceptable.

Male, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Policing good. Soft on criminals CA not good. What you reward, you get more of.

Male, 50-64, Prefer not to answer , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Stop speeders. Stop stop sign coasters. Ticket bicycles and scooters

Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: My family have been living here all my life and we love it but we Don't trust the police every encounter we had was a very unpleasant and uncomfortable that make it feel unprofessional and even a bit race profile.

Female, 65+, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Better overnight surveillance of neighborhood streets to prevent thefts from vehicles.

Female, 50-64, White/Caucasian , ZIP Code: 22206, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police need to act like members of the community and less like a militia

Female, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Arlington has the best police force of anywhere I have ever lived!

Female, 50-64, White/Caucasian , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have interacted with police officers only once recently, when we used the non-emergency line for a suspicious package on the day of the insurrection. They responded promptly and were professional and pleasant. I appreciated the response on a high-tension day.

Female, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Take car break on sore seriously. Work to prevent people from coming from DC or MD to break in and steal cars. A bigger presence and proactivity may discourage people from stealing from Arlingtonians.

Female, 30-39, Prefer not to answer , ZIP Code: 22209, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: They do a great job

Female, 50-64, White/Caucasian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More outreach to civic associations

Male, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Website request forms are useless. Attend them or take them down.

Male, 40-49, Asian , ZIP Code: 22209, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Are there programs to help with the homeless that hang out metro stations that don't require police officers? Access to social services?

Prefer not to answer, 50-64, Prefer not to answer , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.



Answer: Concerned about death in the jail and transparency around that

Male, 30-39, White/Caucasian , ZIP Code: 22203, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More police patrols to help prevent car break-ins. I have lived in Boulevard Manor for 3 years and rarely see a police officer in the neighborhood. See at least one almost every morning at the new DD in Clarendon though!

Female, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have not had interactions with police to have an informed opinion

Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I once saw a used syringe and a spoon in the county justice center parking lot on a Friday night. I called the non-emergency police phone number. After 20 minutes on hold, I let the operator know. The syringe remained there until Monday morning.

Male, 20-29, Latino or Hispanic and White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Can we please crack down more on double parking? I'm tired of cars randomly stopping in front of me in Crystal City, someone throws on their hazards and gets out, and they look at me like I'm the bad guy for getting pissed they stop randomly. Also there is an atrocious amount of people making unsafe U turns randomly in Crystal City as well.

Female, 50-64, Latino or Hispanic , ZIP Code: 22209, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Homeless / pan handlers / mentally ill individuals in Rosslyn sometimes threaten pedestrians. I usually get approached for money outside of Target, the Safeway, and also outside the new Aubrey apartments on Wilson. It seems to be getting worse and I feel unsafe walking alone by there. They tend to loiter outside the target and Safeway, make it hard to shop there.

Male, 40-49, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: No es necesario, lo hacen muy bien.

Male, 65+, White/Caucasian , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Recall the county DA who refuses to support the police and refuses to prosecute crime. It has raised the criminal element, adversely impacted the county's reputation, and most importantly, made our county unsafe, all to support a personal progressive agenda.

Female, 50-64, Black or African American , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: No police in schools until they are better trained.

Male, 30-39, White/Caucasian , ZIP Code: 22203, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: County could do more to support police. Police work hard and are competent but I believe more political support would help make us a safer community.

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: - Don't over salt roads, take tips from. Other states - create portal for residence to see land development projects from proposal to construction - work on light pollution in county. Public lamps should never face upwards, not every house needs a street lamp, etc... - better connect the county bike lanes, increase protected bike lanes, expand amenities, etc. - raise debt relief formula for vehicles to not disincentive decent working vehicles in the county. Offset costs with permit fees.

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Send psychologists to calls involving mental health with police who often escalate anxiety and fear by their presence.

Male, 20-29, White/Caucasian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: We need more crosswalk stings/traps.

Female, 50-64, Prefer not to answer , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Start prosecuting criminals again'

Male, 20-29, Latino or Hispanic , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: Under \$35,000, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The police in Arlington needs to help black and brown folks that are locked up in our justice system and create programs to rehabilitate them back into society, treat everyone fair and equal no matter the color of there skin. Sometimes, black and brown folks go through things that white folks done and that's what the police has to keep in mind when having interactions with these folks. Everyone is human.

Male, 30-39, White/Caucasian , ZIP Code: 22205, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Homelessness is out-of-control and the camping ban not enforced

Male, 20-29, Prefer not to answer , ZIP Code: 22203, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Policing is great. Keep things how they are

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The procedures for getting temporary parking passes don't work. I have applied online and over the phone for passes in my community. More than a month later I still don't have them.

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More emphasis on prosecuting car thefts

Prefer not to answer, 50-64, Prefer not to answer , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Pay the police officers at the top of the regional scale, not the 75th percentile as is currently done in order to hire and retain quality staff. Have the county manager and board members strongly support our officers as they try to keep us safe in these very difficult times. Ensure the Commonwealths Attorney enforces all the laws she swore to uphold.

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: speed limit enforcement, especially in residential areas like Military Road

Male, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English



Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More attention needs to be given to traffic flow. Having protected left turn signals at major intersections would be helpful. Improving pedestrian crossing would also be helpful and enforcing walking against "the hand". pedestrians have no respect for traffic signals. Also, keeping trees and bushes trimmed at intersections and near traffic signs. Adequate repair of pot holes so that they do need to be repaired every 3 months. Better control of delivery trucks in neighborhoods where parking on both sides of the street causes problems.

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please abandon speed/red light cameras. Use actual police officers to enforce the law, not to raise revenue like DC.

Male, 40-49, White/Caucasian , ZIP Code: 22206, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have limited experience with Arlington Police. My understanding is that they do a good job overall. I appreciate their work. I recommend that the police ticket people who break traffic laws such as speeding in neighborhoods, not yielding for pedestrians in crosswalks, and running through stop signs. I also would like to see the police hunt down and incarcerate the criminals who commit crimes such as breaking into cars and car jackings. I have read that there is a policy not to pursue criminals into other jurisdictions such as Washington DC. That does not make any sense to me.

Female, 50-64, Prefer not to answer , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The court system is overcrowded, long delays.

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Could police who participate in community events not be armed? This would be a more welcoming position at a neighborhood event.

Female, 65+, White/Caucasian and North European Ancestry, ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Where are the Police in our communities? Why sporadic or no enforcement of traffic ordinances, especially related to bicycles, e-scooters, etc.? Why call the Police "Racists" when the County's Consultants say ACPD isn't Racist? Why is County Government allowing the NAACP to control ACPD? Please return SROs to APS. Please adequately compensate ACPD employees and return ACPD to it's authorized number of employees.

Male, 65+, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English



Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police need to evolve to social protection which includes resources like mental health, social aids. Police in Europe get 2 years of training. Would like to understand the difference.

Female, 20-29, Asian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please continue to keep Arlington a safe refuge from the chaos in Washington, DC. As a young woman who lives by herself, I feel profoundly safer walking around Arlington than in DC. Please do not let political rhetoric endanger the safety of ordinary people.

Female, 50-64, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I would like to see more enforcement of traffic violations - like speeding - in purely residential neighborhoods. I have seen numerous examples excessive speeding where people walk and children are around.

Female, 65+, White/Caucasian , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Reject defunding the police as a vehicle of public policy.

Male, 40-49, White/Caucasian , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Hire more police officers and enforce our laws. The current increase in high visibility crimes is a direct result of lowering our standards for policing.

Female, 65+, White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Very storm-trooper look lately- soften up.

Female, 30-39, White/Caucasian , ZIP Code: Prefer not to answer, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Double parking is a serious issues that causing traffic and also impeded cyclists and pedestrians. Cops tend to just drive right past people actively breaking the LAW.

Female, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English



Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: None

Male, 50-64, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The county needs to invest in new cultural facilities to provide more diverse and inclusive cultural opportunities for community members, particularly for the less affluent demographic that cannot afford access to DC or other counties. Also, increased investment in our public transportation infrastructure. Every bus stop should have a safe shelter and well-illuminated sidewalks to and from the stops.

Female, 65+, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I'm not a person of color; but it seems more persons of color are in the court system, pulled over and in jail though they are a minority in AC. I would especially not want to be black in Arlington County. Police ought to assume that people want to and are doing the right thing; given the opportunity most people do.

Non-binary, 50-64, White/Caucasian and Austrian, ZIP Code: 22203, Years of Residency: 11-19 years, Annual Household Income: \$75,000-\$99,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: STOP defunding ACPD. Hire more patrol officers. Stop the "race hustling" by NAACP attacking ACPD.

Male, 40-49, White/Caucasian and Ireland, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: ACPD is not "racist". NAACP has way too much influence over County Government. ACPD can't and won't engage in community policing, and is totally reactive.

Female, 20-29, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Nothing

Female, 40-49, White/Caucasian , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Pentagon City Crime is WAY too high and has started with all the density. The county better get it under control before rushing to add thousands more people here. It's not safe for those of us who have lived here decades anymore.

Male, 20-29, Prefer not to answer , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Nearly every day I see multiple traffic violations. These range from common issues to absolutely insane driving which I have never seen anywhere in my life. After 5 years in Arlington, I have never seen a single person pulled over or any driving infractions enforced. You cannot even drive from Ballston to Rosslyn anymore due to all the cars illegally parked in the street. The police drive right past and do nothing. I'm very glad I'm an attorney in DC and not Arlington. Absolutely no effort from the police force.

Female, Prefer not to answer, White/Caucasian , ZIP Code: 22209, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Enforce the noise ordinance. Too many loud cars especially after midnight. I am talking about the cars with excessive noise, not regular cars. Muscle cars and motorcycles. Sick of the noise.

Female, 20-29, White/Caucasian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Cut funding, fund health and human services, education, housing, jobs, and social opportunities.

Female, 50-64, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I wish we had a way of fining speeding traffic in particular on rt. 50 from Falls Church and Washington Blvd leading into and out of Clarendon. It's dangerous and we could be safer and generate revenue.

Male, 40-49, White/Caucasian and Native American , ZIP Code: 22201, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Policing is a joke, especially in Clarendon. Considering most of the crimes are being committed by people from Maryland and DC, you would think it would be easier to narrow down who to watch. The panhandling has become out of control also.

Female, 20-29, Black or African American , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: None

Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.



Answer: Have witnessed multiple officers speeding (+15mph over limit) in non-emergency situations, among other traffic violations. Have had police witness people running red lights and almost hitting pedestrians and not taking any action

Male, 30-39, Latino or Hispanic and White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please actually enforce parking restrictions in Zoned parking. I see people flout the rules every day.

Female, 20-29, White/Caucasian , ZIP Code: 22207, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: be less racist #blacklivesmatter

Female, 30-39, Latino or Hispanic and White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I had to report a sexual crime and I was not taken into a private place and second guessed/interrogated during the police report process

Male, 50-64, White/Caucasian , ZIP Code: 22205, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Cap real estate taxes. Every year they increase with property values rules in large increases in taxes. It's not sustainable. I was able to afford my house when I bought it. The constant increase in taxes is killing me

Male, 20-29, Asian , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Instead of spending taxpayer money on evening rush hour memorial processions for police, the county should rather invest in better crisis and mental health first responders

Prefer not to answer, 40-49, Prefer not to answer , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please pay our police officers more money. Show them they are appreciated so they stop leaving for other job opportunities

Male, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I'm scared of police. They act super rude and abuse of authority.

Female, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The police are doing a wonderful job given what they have to work with from the government and the overall attitude towards the police today. They are all hero's!

Female, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: None

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Hire more officers and increase funding to the department.

Male, 30-39, White/Caucasian and Asian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I like that the cops aren't in your face to people and don't seem like they are on a power trip or bother you for existing. Haven't interacted with them a ton, but the ones I've seen around seem friendly enough and non threatening.

Female, 50-64, White/Caucasian and Black or African American and Asian and Native American , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Stop spending so much money and our taxes. The Arlington County police officers awesome. Stop degrading officers and stop trying to make everything work. Just enforce the laws and keep us safe. Race doesn't matter if you're killing someone or hurting them or stealing from them. You're still a criminal.

Female, 40-49, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Stop RiverHouse development. Arlington has no capacity to attend more people. Schools and services are crowded already not to mention Amazon increased density in the area. The environmental quality of the area is already pretty bad and it's going to get even worse.

Prefer not to answer, 30-39, Prefer not to answer , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.



Answer: Waking Path by Uhle Street has no lights between colonial village & the Astoria. This is very dangerous - people have been assaulted. Install lights. Mow the grass along Langston Blvd & more people would walk it. Condo values in courthouse have depreciated. Why?

Female, 50-64, Black or African American , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Building permit regulations are different between North Arlington and South arlington. I have the desire to screen in my existing deck and was declined by the county. Northside has different variances than southside.

Female, 30-39, White/Caucasian and Middle Eastern, ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Reduce the police budget. Arlington is safe and we could stand to have fewer police officers.

Female, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More funding to fire and police to help protect our county. Also, little to no grass area. Lots of green areas are being taken to build more buildings. We need to preserve outdoor areas to relax and gather.

Male, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Would like to see the County require property owners to trim bushes and tress that over growing on their property and extending on the public sidewalk.

Male, 20-29, Black or African American , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Would prefer police not be called to handle mental health crises and that officers do more to enforce traffic laws especially to protect pedestrians from reckless drivers on Arlington streets.

Female, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: We need friendly encounters with police. I would like to know them. I would like to recognize them as friendly people who are here to help. I definitely don't have that opinion right now and I think it's lack of positive experiences. I thought their presence in schools was good. I believe that has been discontinued.

Female, 50-64, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: They used to occasionally drive down my street as part of patrolling and unless there is an issue I rarely see that these days. It was nice to see them.

Male, 65+, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I moved to S Arlington in 1998. The multicultural neighborhood and livability attracted me. The county has made a consistent effort to remove the personality and reduce the livability of S Arlington. The modern downtown look of Ballston is not attractive and should not be the pattern for S Arlington.

Female, 20-29, Latino or Hispanic and White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have not had to interact much with police, so do not have any strong feelings either way. I feel safe in my neighborhood and therefore am satisfied with their work. The only thing that makes me feel unsafe are some of the homeless people near the courthouse metro area.

Male, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Engage the public, not just ticket the public.

Male, 50-64, Prefer not to answer , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police should have a constant presence in the high schools. You need to hire more police and have more patrol cars with two cops to give mutual support. You guys are great. Resist NAACP pressure.

Male, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Better traffic enforcement, especially for pedestrians.

Male, Prefer not to answer, Prefer not to answer , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Be nice if we saw a police person in my neighborhood. Haven't seen one in 22 years other than to take crime report.

Female, 50-64, White/Caucasian , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: From my experiences and observations, they are sensitive and polite during routine encounters

Female, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Snow removal and rent prices are the two major concerns here - my rent is renewing at almost 45% higher than my current lease agreement, and with the lack of options, (supply and demand), people are hiking rent up in Arlington like crazy. I live in pentagon city, most people here are government employees - a lot of single income, after taxes a decent salary barely gives enough to pay the excessive rent that has become normalized here. With Amazon coming it, the prices are going to sky rocket even more. There should be some standard of rent control that shouldn't exceed normal government cost of living averages / increases.

Female, 20-29, Black or African American , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The County Board is just an unrecognized circus

Male, 50-64, White/Caucasian , ZIP Code: 22213, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: None

Female, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More enforcement of stop sign violations.

Female, 20-29, White/Caucasian , ZIP Code: 22207, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: It's a good place, everything is right, regular problems

Female, 20-29, Latino or Hispanic , ZIP Code: 22206, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Panel, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Recomiendo patrullar más



Prefer not to answer, 50-64, Prefer not to answer , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Arlington needs to focus on keeping property values high through top education for all pre k-12, top facilities, smaller classes. More high school options. Parks and rec is doing a great job but we need more gyms and more outdoor recreation options. There is not enough space for all to participate fully.

Female, 65+, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More training in person-to-person interaction. Too often police appear to see citizens as adversaries.

Female, 40-49, White/Caucasian , ZIP Code: 22203, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I think they do a great job. I'm just unsettled by uptick in crime.

Female, 20-29, White/Caucasian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I live right by the highway and see the same female officer pulling drivers over at least 5 times a morning. It's always the same officer who pulls people over for what seems like very minor speeding or other reasons that aren't at all obvious. It makes me, my roommate and my neighbors worried to drive on the highway because even if we abide by the laws, it seems like we could get a ticket for no reason and makes us not like that cop.

Male, 30-39, White/Caucasian , ZIP Code: 22206, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I think they need to enforce j walking more

Female, 20-29, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Equality lessons and mental health crisis training.

Male, 40-49, Prefer not to answer , ZIP Code: Prefer not to answer, Years of Residency: 6-10 years, Annual Household Income: \$35,000-\$74,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The worst thing about living in Arlington these days is the failed public school system. County families need and deserve school choice, to include non-APS schools.

Male, 30-39, Prefer not to answer , ZIP Code: Prefer not to answer, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Don't change a thing. You guys are awesome!

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Greater emphasis on accessibility not just for wheelchair bound d but for other disabilities such as low vision/blind and training for county staff and emergency/police services for adapting practices to meet these needs. Additio ally greater emphasis on street lighting, sidewalk clearing and paving and trail snow removal to increase mobility.

Female, 30-39, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: no comments

Female, 30-39, Black or African American and Asian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Nothing

Female, 20-29, Asian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: None

Male, 30-39, Asian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Hire more people as not just peace officers, but also as dispatchers, forensics specialists, sexual assault, white collar/burglary/vehicle theft investigators... Thanks.

Female, 65+, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Repeated thefts in our condo garage. Detectives don't respond when sent photos. They seem comfortable staying in their office. A district attorney who doesn't prosecute provides no encouragement to catch criminals.

Male, Prefer not to answer, Prefer not to answer , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: People do 50+ mph down Lee highway but cops would rather sit at not so busy residential stop signs all day

Female, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: We need to do more to prevent crime in the neighborhoods- like car thefts and burglary.

Male, 30-39, White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: No comment thank you

Male, 50-64, Prefer not to answer , ZIP Code: 22207, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Fund the police and add more police officers

Prefer not to answer, 50-64, Prefer not to answer , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Very professional

Female, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Don't sit on your high horse giving out right on red tickets when you have crime happening downtown and there is not a cop in sight.

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Bring resource officers back to public schools!

Male, 50-64, White/Caucasian , ZIP Code: 22213, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Two officers per patrol vehicle. Less militaristic uniforms.

Female, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have never interacted with a police officer in Arlington County, so I cannot comment on the current policies or how to make improvements.

Prefer not to answer, 40-49, Prefer not to answer , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More enforcement along the \$200 extra streets. Also more saturation of Pentagon City. If there is a way to stop people from getting back into DC running from the law, would be nice. Remind the police to be friendly when citizens have questions.

Male, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Shut down bowlero on 23rd st s. Any issues that my family had with this area is directly linked to this establishment, I live in the Buchanan apartments above it and we were told after the renewal that we had a say in if they got their renewal. I should not have police drawing their weapons outside of my home.

Male, 18-19, White/Caucasian , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: yes

Female, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Improve water quality in N Arlington. Water smells and has for years. Filters don't help. More needs to be done about thefts from vehicles in residential neighborhoods. Bike lanes and traffic calming measures means more traffic. Kudos to fire and rescue! They are extremely responsive to our neighbors.

Male, 40-49, Prefer not to answer , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The officers are fine. The county treats them as disposable so they all leave. They're underpaid, understaffed, and constantly made to seem the villain in county narratives. The Board and Manager treat the police department as an inconvenience and the community suffers from their inability to retain officers.

Female, 65+, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Panel, Survey Language: English



Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please make sure there is no more racial profiling. I have had friends and students who have been racially profiled.

Female, 65+, Scottish English Irish, ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: Under \$35,000, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The police in commercial areas are sometimes inappropriately aggressive toward minorities and the disabled.

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: El condado esta haciendo un excelente trabajo policial no creo tener ninguna recomendacion o comentario al respecto muchas gracias..

Female, 30-39, Black or African American , ZIP Code: 22207, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I don't have any recommendations/suggestions at this time I am very satisfied with the policing at this time

Male, 30-39, Asian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Nothing much to say.

Female, 65+, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: nothing to suggest

Male, 50-64, Prefer not to answer , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I don't know how to remove the bias, but please don't stop drivers because of the condition of the car or the race or age of the driver. It seems like every time I see a car stopped the driver is black and/or the car is old.

Male, 40-49, White/Caucasian , ZIP Code: 22206, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Fund the police. Keep doing what they are doing.



Male, 30-39, White/Caucasian , ZIP Code: 22206, Years of Residency: 6-10 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: i very like this i love it this way

Male, 20-29, White/Caucasian , ZIP Code: 22203, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Disgusting behavior by police during arrests. Overfunded and racist. Looking for crime to arrest for rather than trying to prevent. Aggravators and bullies at the heart of the force.

Prefer not to answer, 20-29, White/Caucasian , ZIP Code: 22206, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I think the union for police is horrible. i have seen evidence of them hiding the assault at THEIR BAR. they harass people and the abundance of these allegations means that there is probably so much more going on under the surface

Female, 65+, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Replace the CSB. There's no accountability for many of their decisions or action. Find new directors make leadership transparent

Female, 30-39, White/Caucasian , ZIP Code: 22207, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Ticketing because of something hanging from a rear view mirror is not how I want to be policed. While it might be a reason to pull someone over, police should stick to major traffic infractions that pose an immediate risk to public safety and stop nickle and dimming residents. The \$25 ticket isn't worth the cost of the paperwork.

Female, 65+, Prefer not to answer , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More effective traffic control (motorists, bicyclists/scooters, pedestrians), especially 2-wheeled vehicles ignoring traffic signals, cutting across lanes of traffic to turn. More flashing lights at pedestrian crossings (thank you for those that are already in place).

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Treating everyone the same / avoiding racial profiling

Female, 30-39, Latino or Hispanic and White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Concern about the rise in crime, particularly car hacking in public places.

Female, 50-64, American, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Stop antagonizing them. Start respecting them. Recognize qualified immunity.

Male, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I think the police are careful to diffuse situations. I think SRO's have a place in schools, and we're used as a scapegoat for other issues

Male, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have respect for our police officers.

Female, 30-39, Latino or Hispanic , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I would recommend having better security at the Ballston area.

Male, 30-39, White/Caucasian , ZIP Code: 22209, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Arlington has already been a leader in transit oriented development but we need more housing; not just affordable (though that is great) but market rate housing of all kinds. We can really be a national leader in this regard. Thank you for reaching out to get our perspectives

Prefer not to answer, 20-29, Prefer not to answer , ZIP Code: Prefer not to answer, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Don't reduce the number of police & put police back in schools. Have police get involved in the community by teaching kids their rights. And instead of having police that worry about parking violations etc, spend the money on better training.

Prefer not to answer, 50-64, Prefer not to answer , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.



Answer: The last time I did a survey, I complained about the speed of vehicles approaching South George Mason Drive especially between 6th street and GMD. We had numerous accidents because people, police, fire trucks and most vehicles do not follow the speed limit. We have kids and many people walking the sidewalks. It is just a matter of time, one will be devastatingly struck by these MANIAC DRIVERS! Put a hump in this intersection to make the vehicles slow down! I that difficult to do? Thankfully, the back entrance to the Foreign Service Institute is not used much during COVID so there is less traffic coming out from the Institute. Please don't wait! We need you to Act now! Thanks.

Female, 20-29, Black or African American , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The police can be more present on the streets for surveillance and crime prevention.

Male, 30-39, White/Caucasian , ZIP Code: 22205, Years of Residency: 6-10 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Unique and different

Female, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Less police and more transit

Male, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More enforcement of traffic laws. People break traffic laws consistently with minimal consequence. This is especially true in regards to pedestrian safety. I understand the police force is severely understaffed so that makes it a challenge I'm sure.

Female, 65+, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Flashing crosswalks on Walter Reed drive by the Walter Reed center.

Female, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: There should be more events to meet police officers outside their line of work, like community brunches or coffee. Also police should make an effort to engage with citizens when they aren't doing anything wrong, like saying hello on the street or in the metro.

Male, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I swear I almost get hit every day as a pedestrian walking during a walk signal. Can we crack down on this? Enforcing right of way.

Female, 20-29, Latino or Hispanic and White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Lack of attention to carjackings

Female, 20-29, White/Caucasian and Pacific Islander , ZIP Code: 22205, Years of Residency: 3-5 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Jqi8b uokqbuq8 vjqkalama a

Female, 65+, Prefer not to answer , ZIP Code: Prefer not to answer, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Stop letting developers cut down old growth trees where owls (that eat mosquitoes) dwell. And it's ridiculous that people can build large "sheds" on their properties without permits.

Female, 40-49, White/Caucasian , ZIP Code: 22206, Years of Residency: 11-19 years, Annual Household Income: Under \$35,000, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Less police. More social services. Interventions by trained professionals in mental health, social work, etc.

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Que regresen a las escuelas publicas, en caso especifico hemos vivido experiencias de peleas de estudiantes a las salidas de las escuelas asi como a lo interno de las escuelas. Es importante la seguridad y la presencia de autoridad para mantener orden. Los jovenes estan fuera de control sin respeto entre ellos mismo, maestros y sin temor de los riesgos o consecuencias de actos.

Male, 30-39, White/Caucasian , ZIP Code: 22203, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: keep up with the good work

Male, 40-49, White/Caucasian and Native American , ZIP Code: 22203, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.



Answer: Generally good. Sometimes a bit over eager with traffic enforcement. I've seen an uptick in intoxicated homeless people collapsed in public, but the police are generally very good at dealing with them. Some areas, like the small park between Wilson and Clarendon Blvd in Clarendon, seem to have become de facto camping grounds for intoxicated homeless people, so it would be nice if the police discouraged people from shooting up and sleeping in those areas.

Male, Prefer not to answer, Latino or Hispanic and White/Caucasian , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: been caught by them a few times. been upset. at the end of the day i was breaking the law so i guess it's fair enough?

Male, 20-29, White/Caucasian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I would encourage police to ticket more for running red lights/not yielding to pedestrians in crosswalks

Female, 20-29, Mixed, ZIP Code: Prefer not to answer, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Stop allowing people with Maryland tags/registration to continue to park vehicles in Arlington county for more than 30 days .

Female, 20-29, White/Caucasian , ZIP Code: 22203, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More cameras in areas with nightlife and retail. I experienced an incidence of stalking in the spring of 2021 and while the police who worked with me and followed up with me were wonderful, there was no way to identify the perpetrator, even though it occurred in a heavily trafficked retail area of Ballston

Male, 40-49, Black or African American , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Better enforcement of traffic laws during rush hour especially near DCA and the Pentagon. Nearly hit daily by people ignoring the yield signs

Female, 18-19, White/Caucasian , ZIP Code: 22201, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I don't have any!

Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Stop pulling people over for 30 in 25s.

Prefer not to answer, 40-49, Prefer not to answer , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Enough with the "equity" stuff. I like our police, I don't like your left wing policies. I don't like like you destroying neighborhoods like Columbia Pike and turning it into the next Pentagon City - used to have a Main Street feelâ€¦ now it feels like giant condos and parking garages. Stop wasting money on vanity projects like the giant swimming complex I will never use - cheaper outdoor community pools could have been built all over that would have served low income citizens and everyone else much better.

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Defund it

Female, 50-64, Black or African American , ZIP Code: 22203, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I've never interacted with police.

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police officers routinely use lights sirens to run red lights, in obvious non emergency situations

Male, 18-19, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: Under \$35,000, Disabled: Prefer not to answer, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Si lo comparto

Prefer not to answer, 50-64, Prefer not to answer , ZIP Code: 22213, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Let the Arlington Police do their job, without the county board interference.

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Ensure police salaries keep up with rising costs, and are not below salaries of PDs in neighboring jurisdictions.



Male, 50-64, Black or African American , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Haven't seen a police car in my neighborhood in 20 years except to take a report when cars are broken into.

Male, 30-39, Latino or Hispanic , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: There needs to be more diversity within the community and community leaders. Only diversity I see are the labor workers and not leaders of the community. Better communication to the communities. All information needs to be researched when could have easily been communicated. More community activities involving all people and not just the younger and wealthier crowd.

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More speed cameras. I know that this is a legislative issue partially, and that a trial period is about to commence in school zones. But, I would like cops freed up to respond to important matters whose enforcement cannot be automated. In general, I would like the County to do a better job of road design to protect pedestrians and cyclists. Good design lowers the need for police enforcement. They can focus on muggings and other violent crime.

Male, 18-19, White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Fire those cops that are covering up that sex-trafficking scandal and harassing residents which are reporting on it.

Female, 30-39, Prefer not to answer , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: A

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: 1. Get a new county manager 2. Substantially increase police pay. Starting salary should be 65k and a top out in 8 or 9 years at 125k or 130k to encourage retention and promote officers to stay. 3. Greatly increase recruiting efforts across the country AND start a lateral program.

Non-binary, 20-29, Black or African American and Native American , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Sidewalks and certain areas aren't accessible for wheelchair access

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The police have far too big of a budget. If you want to advance racial equality, start by defunding the police

Non-binary, 20-29, Ashkenazi Jew, ZIP Code: 22213, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: How about you actually enforce the laws on these criminals after they're arrested. The county DA is a fucking joke and needs to be removed.

Female, 40-49, White/Caucasian and Asian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Policing in Arlington needs to remain top notch. Whenever something truly bad has happened here (murder, shootings) it is often residents from another county, and it's the Arlington Police who ends up apprehending them, solving the crime etc. Don't change. If anything I am not a fan of the currently popular Laissez-faire attitude - unfortunately my local neighborhood Arl Heights/Penrose area has had people roaming the streets at night, cars broken into, and vandalism. The perpetrators may be local or not - unclear. This is predominantly a SFH neighborhood, but a lot of neighbors feel that "if it is teens, just let them" - No. Also, it's not necessarily teens, hard to tell. I know you are trying very hard to be extra sensitive these days, but I've not ever seen any of the behaviors from our PD that plague other locales, I've seen them go to extraordinary length to engage and be fair and very patient, always.

Female, 65+, White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: There are areas around Shirlington that have yield traffic signs where 90% of the drivers seem to totally ignore without yielding to oncoming traffic!. Police should monitor those areas far more closely. Dog leash laws should be enforced more actively. Haven't seen much proactive policing but maybe that would not be as noticeable. Also the county seems to have a very bad reputation for making it difficult for start up businesses to get the required licensing, etc. etc. A lot of business owners elect to go to Alexandria and surrounding areas rather than deal with Arlington County confusing or rigid rules. Stores and businesses in the Shirlington Village seem to stay vacant much longer than most places. There just does not appear to be a bug effort to get the right kind of business to retain longer. Don't know if that has work to do more with management of county property, the county board or a combination

Male, 20-29, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Raise the speed limit

Male, 50-64, Prefer not to answer , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The push to set inappropriately low speed limits is annoying and counterproductive. The natural speed safely cars drive on Army Navy Drive is 45 MPH. Lowering it to 25 MPH is dumb.

Female, 65+, Latino or Hispanic and White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Keep up the good work

Female, 40-49, Asian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I believe the police are valuable but also think we should invest more in mental health and racial awareness

Female, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Conditions at the county jail are very alarming regarding the fact so many people have died in custody.

Female, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I love Arlington!

Male, 40-49, Black or African American , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: This survey is skewed with a lot of questions about the Police Department

Male, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More

Female, 50-64, Black or African American , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.



Answer: Listen to others, especially those who look different than you. Continue to push through the one-sided views, and putting your race over the others.

Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Lovely

Male, 50-64, Latino or Hispanic and White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Se debe hacer cumplir mejor los límites de velocidad en las zonas residenciales

Female, 40-49, White/Caucasian , ZIP Code: 22213, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I support efforts to address inequality in policing and the overall judicial system. We can definitely still improve in Arlington but I do think the police here are good folks and better than average policy wise.

Male, 30-39, Prefer not to answer , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Consider appearance in community policing efforts. Do more to discourage dirt bike/motorcycle racing in rosslyn/clarendon.

Male, 50-64, Black or African American , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Honestly, I rarely see any police presence in Arlington in my neighborhood. I occasionally see them in Clarendon and Courthouse areas but it is as if they are only around if you call the police. Also, it seems that Arlington police offer little to NO effort to curb the skirting of traffic laws including aggressive driving, illegal parking, cars parking in driving lanes while leaving flashing lights on, red-light running. I feel that having a police presence would be a good deterrent to much of what I am describing as well as writing tickets and other citations.

Male, 30-39, Asian , ZIP Code: 22203, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: 1) More prominent enforcement of traffic laws, especially in ballston. 2) I'm not sure why there are always multiple police officers at the fire station on Wilson near George Mason Drive. Maybe they're taking a break and that is understood that it's needed, but it seems like I always see some there at different times of the day. Are there always police officers on break?

Female, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Remember that the people being arrested are just as much people as the victims

Male, Prefer not to answer, Prefer not to answer , ZIP Code: Prefer not to answer, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: They are the best part of Arlington County.

Male, 20-29, Latino or Hispanic and White/Caucasian and Asian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Enforce no smoking marijuana in public. Give fines to those that do. Weed smoke often wafts into our apartment if windows are open from people smoking on the sidewalks

Male, 40-49, White/Caucasian , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Start by enforcing basic driving and parking laws. Police fail to ticket illegal parkers speeders all the time. Their attitude seems to be "we won't waste our time with minor infractions" which tells everyone "go ahead and break the rules because the police don't care."

Male, 30-39, White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: No comment thank you

Male, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Don't be racist.

Female, 20-29, Latino or Hispanic , ZIP Code: 22206, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: None

Female, 20-29, White/Caucasian , ZIP Code: 22209, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.



Answer: Rent needs to be more affordable. I make over 60k & still hard to find a place that is within budget

Male, 40-49, White/Caucasian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I haven't had any interactions with Arlington police. However, I live in Clarendon and am growing frustrated with the lack of Police enforcement of laws. 1. During the day and night, people consistently do not yield to pedestrians while waiting to cross the street at a crosswalk or when you are actually in the crosswalks, to the point where it is getting dangerous (cars have almost hit me several times). There needs to be more action taken to ensure the safety of pedestrians (more so than the one day a year where they do enforcement). Cars double parking do not help the matter, as they typically double park in crosswalks, which makes things even more dangerous. 2. I feel that the crowds sometimes get out of control during the nightlife of Clarendon. Almost weekly, people literally drag race on 12th St N (between N. Irving and N. Hartford), and the fights and screaming. It seems that once people are walking back from the bars, once they get a block away into the neighborhood, there

Female, 30-39, White/Caucasian , ZIP Code: 22206, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I live in the Shirlington/Fairlington area and there have been a lot of breakins to both cars and condos/townhouses. I live in a ground floor condo and am a single woman living alone. This is the first time in my life I have ever felt unsafe in my own home even with the doors and windows locked at all times. This problem urgently needs to be addressed.

Male, 40-49, White/Caucasian and Asian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please enforce Speed limits and curb distracted drivers and loud cars.

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please be more proactive about policing nonresidents parking long term on county streets

Male, 20-29, White/Caucasian , ZIP Code: 22203, Years of Residency: 3-5 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The deadliest call for police officers to respond to are domestic abuse calls. And domestic abuse is a large indicator of homicide. If the county can create a ban on gun ownership for domestic abusers that would create greater safety for not just police officers, but also the community. And if we put more money into addressing the health/financial crises in our communities, there would be less instances of crime. With fewer instances of crimes created by strife, the police could focus more on fighting financial/environmental crime which would help build up our community even more. Crimes like who let someone decide that the biggest monopolizing corporation in American history would be given subsidies to operate in our county because that should be illegal.

Female, 40-49, White/Caucasian , ZIP Code: 22203, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have noticed that since the pandemic began, dangerous moving violations seem to have dramatically increased in quantity and severity. There is not a day that I drive that I don't see multiple people run red lights, which used to be something that I never saw. Speeding is insane. I almost was T-boned by someone running a red light at George Mason & Pershing, and on another occasion (in Arlington but not on county roads, so while this incident was not the responsibility of Arlington County, it was indicative of actions that I have seen from drivers in the community), I was involved in a road rage incident where a man deliberately hit me and tried to run me off the road when he felt that I was driving too slowly (when I was driving slightly in excess of the speed limit in line with the flow of traffic). I feel strongly that the county must step up moving violation enforcement efforts and would support increased use of speed and red-light cameras. In terms of equity, I would also support

Female, 20-29, White/Caucasian , ZIP Code: 22206, Years of Residency: 0-2 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: More streetlights on 28th street.

Male, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Do not permit the brandishing of firearms. I was a victim of this without Justice and must see my neighbor, the culprit, daily. It's terribly stressful knowing he walks around with a firearm under his shirt and is not afraid use it like he did to intimidate me. I did not expect this when moving to Arlington.

Female, 40-49, White/Caucasian , ZIP Code: 22203, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Arlington police need to focus their attention to high crime areas rather than focusing on handing out minor traffic violations and clogging up the courts with unnecessary county code traffic violations. There is not enough police presence in high crime areas, areas where there are big instances of impaired and aggressive drivers. Our taxes cover more than enough the expenses that need to be covered. Feel the APD are more focused on gaining revenue through minor traffic violations other than speeding and not making citizens feel safe. For instance, more police presence on Leesburg Pike and Columbia Pike.

Female, 50-64, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: The home renovation permitting process is maddening! We've been trying to get a simple window permit for 2 years and are still not there. One employee says one thing and another something else. We need transparency, consistency, and better communication for regular homeowners not versed in the permitting process.

Female, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Black Lives Matter

Male, 20-29, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Enforcement of automobile noise, speeding, pedestrian right-of-way camera, signals

Male, 30-39, White/Caucasian , ZIP Code: 22203, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police regularly disobeying traffic laws in central Arlington

Female, Prefer not to answer, White/Caucasian and Black or African American and Native American , ZIP Code: 22206, Years of Residency: 6-10 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: None

Female, 20-29, White/Caucasian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I have been harassed and followed by homeless men many times in Arlington, primarily in downtown Rosslyn. This makes me very scared as a young woman walking alone and I wish there were efforts to prevent this

Male, 20-29, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Start ticketing people that park with half of their car in the middle of the road over the white parking line for on street parking.

Male, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: Prefer not to answer, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police resources do not seem proactively allocated to areas where disputes and crime are likely to occur. E.g., heavy police presence near Court House deters presence of homeless and interpersonal conflict there compared to Clarendon and Ballston which are also dense.

Female, 20-29, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: Prefer not to answer, Survey Mode: Mail QR English, Survey Language: English



Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Defund the police and abolish it

Male, 20-29, White/Caucasian and Pacific Islander , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Pay them more

Female, 40-49, White/Caucasian , ZIP Code: 22206, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: There are too many street lights and light pollution! I need light blocking drapes on my front windows so I can sleep

Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Bring back SROs in schools, or at least provide more robust justifications for their removal other than a vague desire to "look progressive." Work with legislature to re-allow enforcement of noise issues in highly trafficked residential areas.

Female, 50-64, White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail QR Spanish, Survey Language: Spanish

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Police interaction with community is very important

Male, 40-49, Latino or Hispanic and White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Residents get away with breaking Federal Laws and spy on each other from Computer Hacking ALL THE TIME.

Female, 50-64, Black or African American , ZIP Code: 22206, Years of Residency: Prefer not to answer, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: There seems to be lax efforts to rein in motorists using cell phones while driving (holding the cell phone in their hands while driving, texting while driving, etc.). I've even seen police officers engaging in unsafe cell phone use while driving their vehicles. I see motorists running red lights and stop signs every day! Why is this allowed? There seem to be minimal effort to enforce basic traffic laws. In fact, one of my neighbors who is a police officer, complains about the bad driving behaviors that he sees, which is interesting because his job is to enforce the law!

Male, 50-64, Prefer not to answer , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.



Answer: Not a fan of the pending effort to use cameras, further reduce speeds around schools. I would rather see more efforts by the police to enforce speeding on many of the arteries in the county.

Male, 50-64, Prefer not to answer , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Worried about car jackings

Male, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: I would like police to more proactively enforce the new state demanding drivers stop at all marked crosswalk and I would like better lighting at those marked crosswalks and/or blinking lights at more of them.

Female, 20-29, White/Caucasian , ZIP Code: 22203, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Mail link, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: In high density retail and restaurant areas (e.g. Ballston, Clarendon) there are a lot of delivery drivers who stall in travel lanes, or in handicapped or fire hydrant lanes. Drivers will also frequently do u-turns in the middle of the road (across double yellow lines) in these areas. These actions block the flow of traffic and put drivers and pedestrians at higher risk of accidental collision. Please do more to provide delivery vehicle- specific parking and enforce the proper flow of traffic in these areas.

Female, 50-64, Prefer not to answer , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Less condescension, more respect towards non-Caucasians.

Male, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Continue the equity efforts! I know and appreciate that the Arlington police are investigating significant resources into community outreach and engagement.

Male, 30-39, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Need more focus to prevent and investigate neighborhood theft including stealing cars, breaking into cars, and stealing packages from doors as wells as continued efforts on protecting schools. Less efforts on enforcing minor traffic violations for good citizens.

Male, 20-29, White/Caucasian , ZIP Code: 22204, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Shopping malls must have more patrols available near them

Female, 30-39, White/Caucasian , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Decrease funding for police and put that money into community solutions.

Prefer not to answer, 30-39, Prefer not to answer , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Please focus on solving major and violent crimes (100% clearance rate). Less focus on traffic enforcement

Female, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Defund

Female, 65+, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Do away with traffic tasks for certified policr

Female, 20-29, Prefer not to answer , ZIP Code: 22203, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Hire more officers

Male, 20-29, Black or African American , ZIP Code: 22204, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: Less police engagement

Male, 20-29, Latino or Hispanic and White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Please share any recommendations/suggestions for improvements to policing in Arlington.

Answer: ACPD's numbers are shrinking, as are the numbers at police departments across the country. I would like to see more officers come here and stay here. I would hate to see ACPD burn out like other places due to low numbers, morale, and pay.

VERBATIM RESPONSES
QUESTION 12A (Other)

Arlington County, VA – Community Survey 2022

Verbatim Responses: Question 12A (Other)

Female, 40-49, White/Caucasian , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$100,000-\$149,999,

Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Parking

Male, 40-49, White/Caucasian , ZIP Code: 22205, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999,

Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Easier to get from Amazon

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999,

Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Why haven't you used Arlington County library services in the past year?

Answer: Soy nuevo en el condado

Female, 40-49, Prefer not to answer , ZIP Code: 22201, Years of Residency: 11-19 years, Annual Household Income: \$75,000-\$99,999,

Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: I prefer to purchase books and donate after reading.

Male, 50-64, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled:

No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Did not need to access library materials.

Male, 65+, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes,

Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: See the misspelling above, "sue" vs "use"

Male, 30-39, White/Caucasian , ZIP Code: 22209, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No,

Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: DC library locations are more convenient to me

Male, 65+, White/Caucasian and Asian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: sue the services? You mean use

Female, 65+, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Buy books, read online

Male, 20-29, Asian , ZIP Code: 22201, Years of Residency: 6-10 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: University library

Female, 65+, Black or African American , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: My schedule has not been optimal

Female, 50-64, White/Caucasian , ZIP Code: 22201, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Work needs

Male, 65+, Asian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Internet meets my needs

Non-binary, 50-64, White/Caucasian and Austrian, ZIP Code: 22203, Years of Residency: 11-19 years, Annual Household Income: \$75,000-\$99,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Libraries were closed

Male, 65+, White/Caucasian , ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: I haven't needed library services this year, but in the past when I have, they've been outstanding.

Male, 50-64, White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Not convenient location. E-Readers, etc.

Female, 20-29, White/Caucasian , ZIP Code: 22206, Years of Residency: 3-5 years, Annual Household Income: \$35,000-\$74,999, Disabled: Prefer not to answer, Survey Mode: Panel, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: I haven't made the time to go - but want to.

Male, 40-49, Prefer not to answer , ZIP Code: Prefer not to answer, Years of Residency: 6-10 years, Annual Household Income: \$35,000-\$74,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: The public library has committed itself to the advancement of just one, very narrow-minded, very far-left worldview.

Female, 65+, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: I use Kindle for books and haven't needed anything else

Female, 20-29, Black or African American , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: just moved here a few months ago

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Why haven't you used Arlington County library services in the past year?

Answer: La biblioteca Glencarlin estÁ; cerrada

Female, 20-29, White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: I have Audible and don't need library books

Female, 65+, White/Caucasian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Libraries were closed.



Male, 20-29, White/Caucasian and Black or African American , ZIP Code: 22204, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: New resident of Arlington County; was not able to use library services without state ID

Male, 30-39, Latino or Hispanic and White/Caucasian and Black or African American and Asian and Pacific Islander and Native American , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: No need

Non-binary, 20-29, Ashkenazi Jew, ZIP Code: 22213, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: There is a typo in here.

Female, 65+, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Libraries often closed due to Covid & staffing.

Female, 30-39, White/Caucasian , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Just moved here

Female, 20-29, White/Caucasian , ZIP Code: 22206, Years of Residency: 0-2 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: I am a student and have access to a different library.

Male, 30-39, White/Caucasian , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Na

Female, 40-49, Black or African American , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?



Answer: No need

Male, 40-49, Black or African American , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Why haven't you used Arlington County library services in the past year?

Answer: Libraries were closed during most of the past year.



VERBATIM RESPONSES
QUESTION 18 (Other)

Arlington County, VA – Community Survey 2022

Verbatim Responses: Question 18 (Other)

Male, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Which of the following best describes your home?

Answer: cooperative apartment

Female, 50-64, White/Caucasian , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which of the following best describes your home?

Answer: Coop

Female, 65+, White/Caucasian , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which of the following best describes your home?

Answer: condo (2)

Female, 50-64, White/Caucasian , ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which of the following best describes your home?

Answer: Small pre 1965 single family dwelling

Female, 40-49, Latino or Hispanic , ZIP Code: Prefer not to answer, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which of the following best describes your home?

Answer: Three different type of properties in Arlington.

Female, 40-49, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Which of the following best describes your home?

Answer: House. How you omitted a house from the options?

Female, 65+, Latino or Hispanic and White/Caucasian , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which of the following best describes your home?

Answer: Two family house

Male, 40-49, White/Caucasian , ZIP Code: 22202, Years of Residency: 11-19 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Which of the following best describes your home?

Answer: Renovated basement

Male, 40-49, Black or African American , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Which of the following best describes your home?

Answer: Basement



VERBATIM RESPONSES
QUESTION 21 (Other)

Arlington County, VA – Community Survey 2022

Verbatim Responses: Question 21 (Other)

Female, 50-64, American, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: American

Female, 40-49, Eurasian, ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Eurasian

Male, 40-49, Turkish American, ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Turkish American

Prefer not to answer, 50-64, Yes, ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Yes

Female, 65+, White/Caucasian and North European Ancestry, ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: North European Ancestry

Non-binary, 50-64, White/Caucasian and Austrian, ZIP Code: 22203, Years of Residency: 11-19 years, Annual Household Income: \$75,000-\$99,999, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Austrian

Male, 40-49, White/Caucasian and Ireland, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Ireland

Female, 30-39, White/Caucasian and Middle Eastern, ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Middle Eastern

Female, 30-39, Southeast Asian, ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Southeast Asian

Female, 50-64, European. White is not a race., ZIP Code: 22206, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: European. White is not a race.

Prefer not to answer, 50-64, Jewish, ZIP Code: 22209, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Jewish

Female, 65+, Scottish English Irish, ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: Under \$35,000, Disabled: Yes, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: ScottishEnglishIrish

Female, 50-64, American, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: American.

Female, 20-29, Mixed, ZIP Code: Prefer not to answer, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Mixed

Non-binary, 20-29, Ashkenazi Jew, ZIP Code: 22213, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: Prefer not to answer, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Ashkenazi Jew



Female, 65+, South Asian, ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: South Asian

Female, 30-39, Latino or Hispanic and White/Caucasian and Multiracial/multiethnic, ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: Multiracial/multiethnic

Male, 65+, Mixed, ZIP Code: 22205, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Mail link, Survey Language: English

Question: For demographic purposes only, which of the following best describes your ethnic background?

Answer: mixed



VERBATIM RESPONSES
QUESTION 22 (No)

Arlington County, VA – Community Survey 2022

Verbatim Responses: Question 22 (No)

Male, 40-49, Latino or Hispanic , ZIP Code: Prefer not to answer, Years of Residency: 6-10 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Non-binary, 30-39, Latino or Hispanic , ZIP Code: 22206, Years of Residency: 0-2 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: French

Female, 50-64, White/Caucasian , ZIP Code: Prefer not to answer, Years of Residency: 6-10 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Male, 40-49, White/Caucasian , ZIP Code: 22209, Years of Residency: 0-2 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 40-49, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: Yes, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 20-29, Latino or Hispanic , ZIP Code: 22205, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 30-39, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Male, 40-49, Turkish American, ZIP Code: 22201, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Turkish

Male, 20-29, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Male, 50-64, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 50-64, Latino or Hispanic and White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 30-39, White/Caucasian , ZIP Code: 22207, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish and English, there is not a primary language. We speak both equally. Questions like these make me think the survey authors don't understand multi-cultural and multi-lingual families.

Male, 30-39, Latino or Hispanic , ZIP Code: 22209, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 40-49, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?



Answer: Spanish

Female, 40-49, White/Caucasian , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Russian

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Espanol

Female, 30-39, Southeast Asian, ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Urdu

Female, 20-29, Latino or Hispanic , ZIP Code: 22206, Years of Residency: 0-2 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Panel, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Espa ol

Female, 65+, White/Caucasian , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: Under \$35,000, Disabled: Yes, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Espa ol

Male, 30-39, Prefer not to answer , ZIP Code: Prefer not to answer, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: It's both Spanish and English

Female, 40-49, Latino or Hispanic , ZIP Code: 22203, Years of Residency: 6-10 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: spanish

Female, 30-39, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?



Answer: Spanish

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 18-19, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Male, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Female, 65+, Latino or Hispanic , ZIP Code: 22207, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 30-39, Latino or Hispanic , ZIP Code: 22209, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Female, 40-49, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 6-10 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Female, 30-39, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?



Answer: Español

Male, 30-39, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español/Spanish

Male, 18-19, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 3-5 years, Annual Household Income: Under \$35,000, Disabled: Prefer not to answer, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Female, 40-49, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 6-10 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Español

Male, 18-19, White/Caucasian , ZIP Code: 22204, Years of Residency: 11-19 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Russian

Female, 30-39, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Panel, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Female, 20-29, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: \$35,000-\$74,999, Disabled: No, Survey Mode: Facebook English targeting, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Female, 30-39, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 3-5 years, Annual Household Income: \$75,000-\$99,999, Disabled: Yes, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Female, 65+, Latino or Hispanic , ZIP Code: 22202, Years of Residency: 20+ years, Annual Household Income: \$75,000-\$99,999, Disabled: No, Survey Mode: Facebook Spanish targeting, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?



Answer: Espanol

Male, 30-39, Latino or Hispanic and White/Caucasian , ZIP Code: 22202, Years of Residency: 0-2 years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail QR Spanish, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Female, 30-39, Latino or Hispanic , ZIP Code: 22201, Years of Residency: 0-2 years, Annual Household Income: \$150,000+, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Spanish

Female, 50-64, White/Caucasian , ZIP Code: 22203, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail link, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: German/Swedish

Female, 50-64, Asian , ZIP Code: 22206, Years of Residency: 20+ years, Annual Household Income: \$100,000-\$149,999, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: filipino

Female, 40-49, Black or African American , ZIP Code: 22206, Years of Residency: 3-5 years, Annual Household Income: Under \$35,000, Disabled: No, Survey Mode: Mail QR English, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Amharic

Female, 65+, Latino or Hispanic , ZIP Code: 22204, Years of Residency: 20+ years, Annual Household Income: Under \$35,000, Disabled: Yes, Survey Mode: Mail QR Spanish, Survey Language: Spanish

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Espa ol

Male, 20-29, White/Caucasian , ZIP Code: 22204, Years of Residency: 0-2 years, Annual Household Income: \$35,000-\$74,999, Disabled: Yes, Survey Mode: Mail QR English, Survey Language: English

Question: Is English the primary language spoken in your home? If no, what is?

Answer: Russian

