FY 2025 – FY 2034 Capital Improvement Plan Engagement Analysis

Engagement Period: March 12 – April 12

April 2024

ARLINGTON
VIRGINIA

CAPITAL IMPROVEMENT PLAN
SNAPSHOT OF FY 2025-FY 2034 CIP ENGAGEMENT

Who participated?

2,686 online forms
34 paper forms (Spanish)
461 in-person

3,181 Participants

How were people reached?

Outreach to over 500 community partners, including nonprofits, faith organizations, and multi-family buildings

11 pop-up engagements hosted at apartment complexes, food distributions, and grocery stores

80 signs on ART buses (in English & Spanish), and 75 multi-lingual yard signs distributed at parks and community centers

Expanded online reach through increased social media presence, resulting in over 30,000 impressions

Language Access

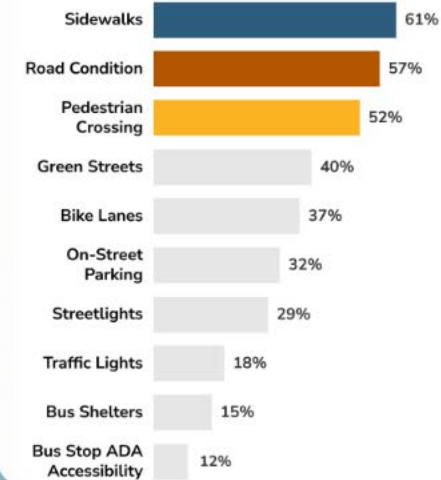Coordinated with community partners to distribute paper forms in Spanish

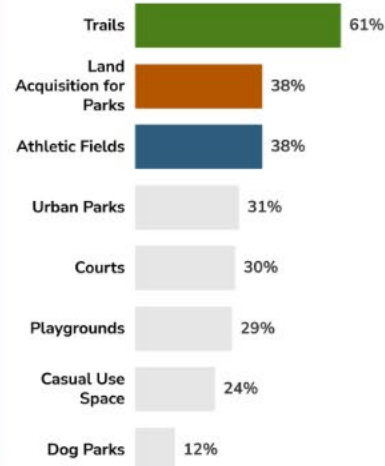274 QR code scans on multilingual yard signs and bilingual business cards

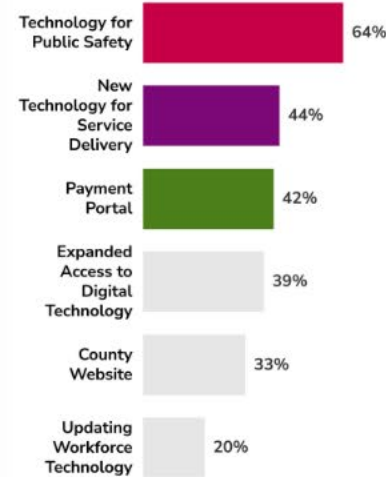## Priorities for Streets & Roads, Parks, & Technology

Streets & Roads
2,965 Respondents (online & in-person)

Category	%
Sidewalks	61%
Road Condition	57%
Pedestrian Crossing	52%
Green Streets	40%
Bike Lanes	37%
On-Street Parking	32%
Streetlights	29%
Traffic Lights	18%
Bus Shelters	15%
Bus Stop ADA Accessibility	12%

Parks
2,985 Respondents (online & in-person)

Category	%
Trails	61%
Land Acquisition for Parks	38%
Athletic Fields	38%
Urban Parks	31%
Courts	30%
Playgrounds	29%
Casual Use Space	24%
Dog Parks	12%

Technology
2,629 Respondents (online & in-person)

Category	%
Technology for Public Safety	64%
New Technology for Service Delivery	44%
Payment Portal	42%
Expanded Access to Digital Technology	39%
County Website	33%
Updating Workforce Technology	20%

Maintenance or New Design?

Participants were asked to identify their preferred focus for investments: Maintenance or New Design

Streets
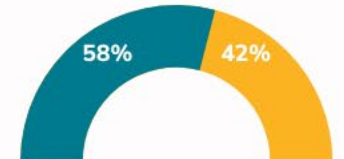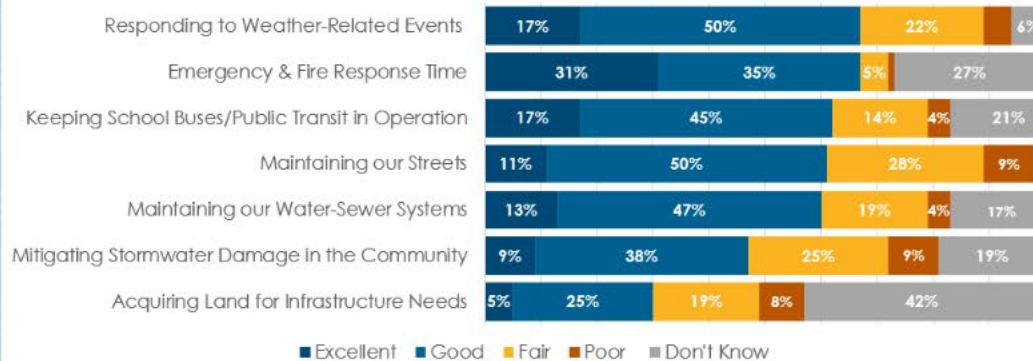2,417 Respondents (online)

69% Maintenance / 31% New Design

Parks
2,436 Respondents (online)

58% Maintenance / 42% New Design

● Maintenance ● New Design

Critical Infrastructure
2,313 Online Respondents

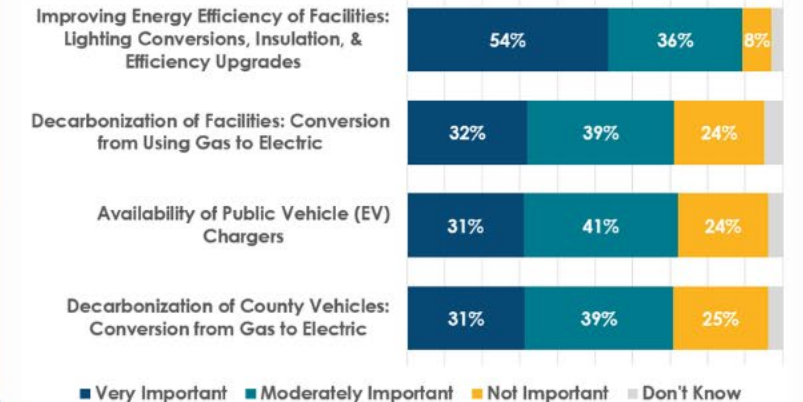|	Excellent	Good	Fair	Poor	Don't Know
Responding to Weather-Related Events	17%	50%	22%	6%	
Emergency & Fire Response Time	31%	35%	5%		27%
Keeping School Buses/Public Transit in Operation	17%	45%	14%	4%	21%
Maintaining our Streets	11%	50%	28%	9%	
Maintaining our Water-Sewer Systems	13%	47%	19%	4%	17%
Mitigating Stormwater Damage in the Community	9%	38%	25%	9%	19%
Acquiring Land for Infrastructure Needs	5%	25%	19%	8%	42%

■ Excellent ■ Good ■ Fair ■ Poor ■ Don't Know

Sustainability Investments
2,309 Online Respondents

	Very Important	Moderately Important	Not Important	Don't Know
Improving Energy Efficiency of Facilities: Lighting Conversions, Insulation, & Efficiency Upgrades	54%	36%	8%	
Decarbonization of Facilities: Conversion from Using Gas to Electric	32%	39%	24%	
Availability of Public Vehicle (EV) Chargers	31%	41%	24%	
Decarbonization of County Vehicles: Conversion from Gas to Electric	31%	39%	25%	

■ Very Important ■ Moderately Important ■ Not Important ■ Don't Know

Who Engaged

Who Engaged

3,181 Participants

2,720

Includes:
- 34 Paper Forms in Spanish
- 26 Online Forms in Spanish
- 1 Online Form in Mongolian

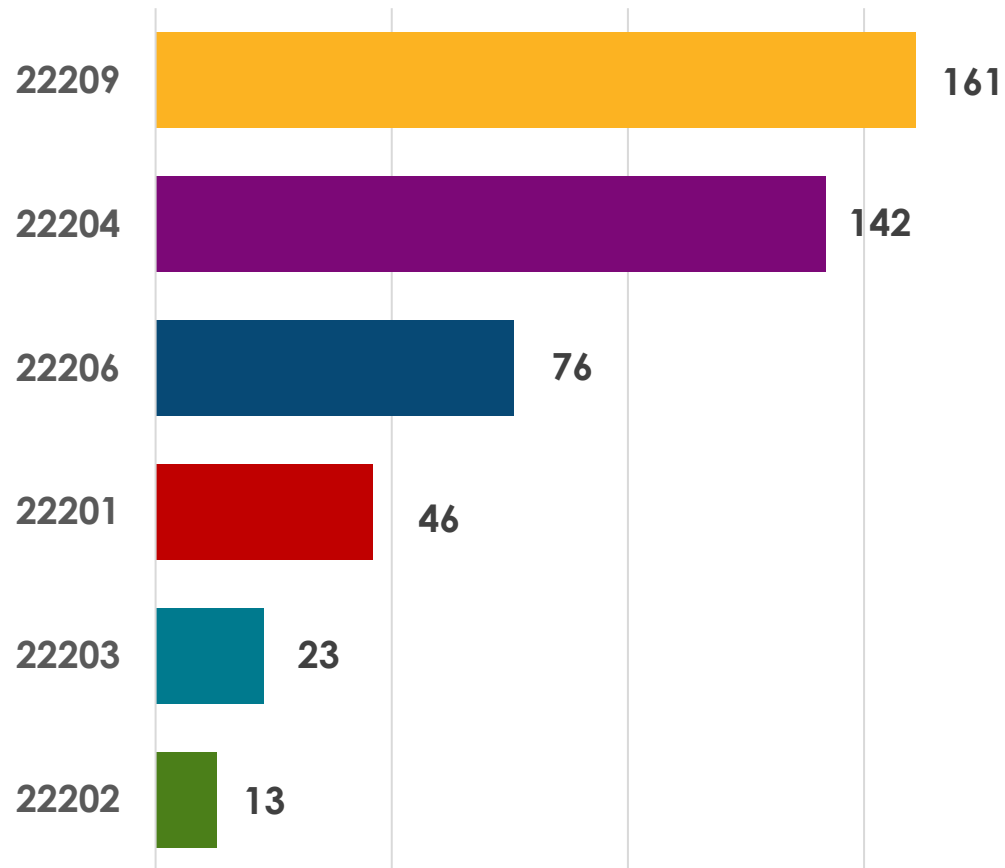*Online Forms were available in English, Spanish, Amharic, Arabic, and Mongolian*

461

361 (English)
100 (Spanish)

11 Pop-Up Engagements
Partnered with non-profits, affordable housing complexes, and community grocery stores

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Who Participated: In-Person Pop-Ups

Participation by Zip Code
Approx. 461 Participants

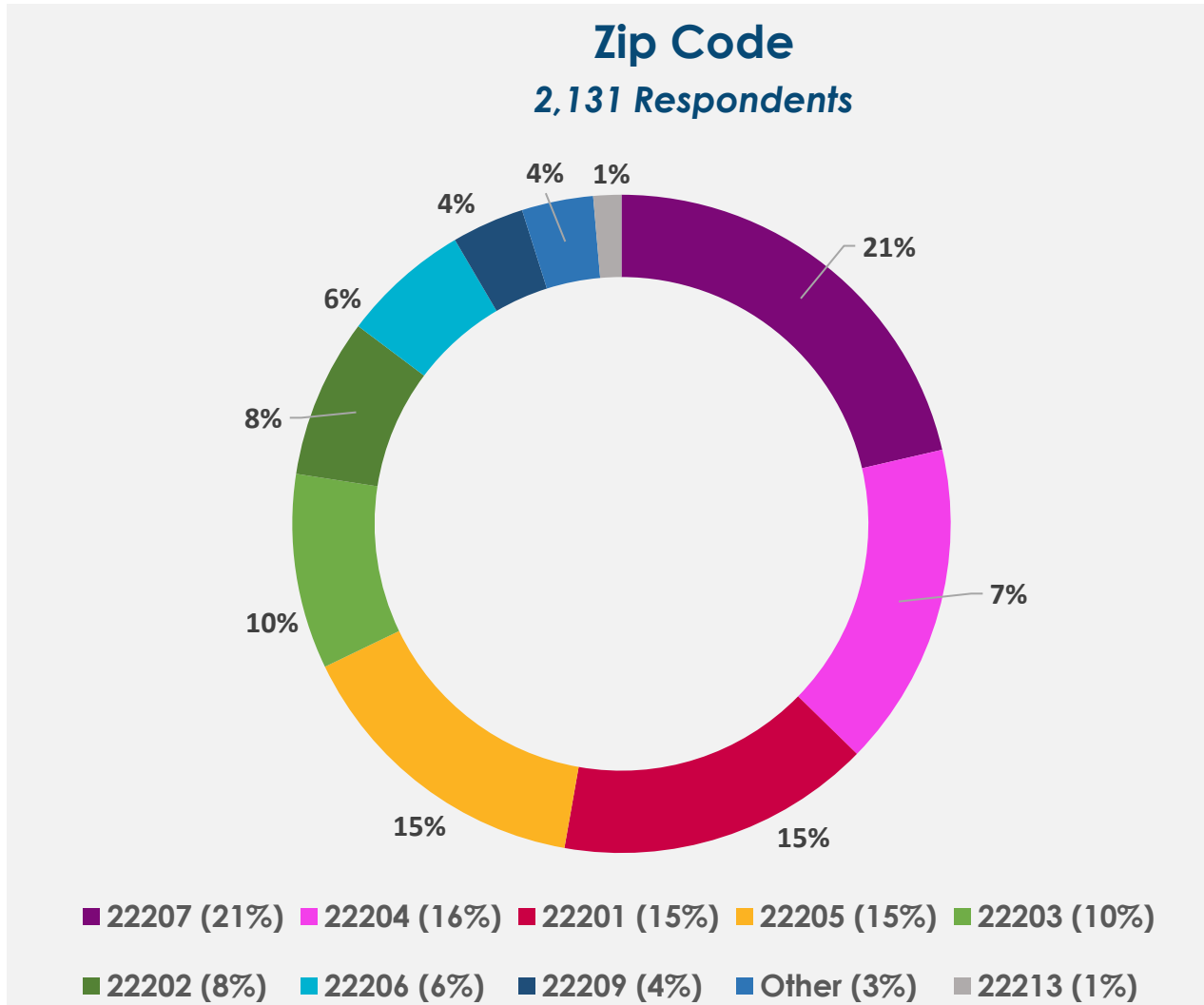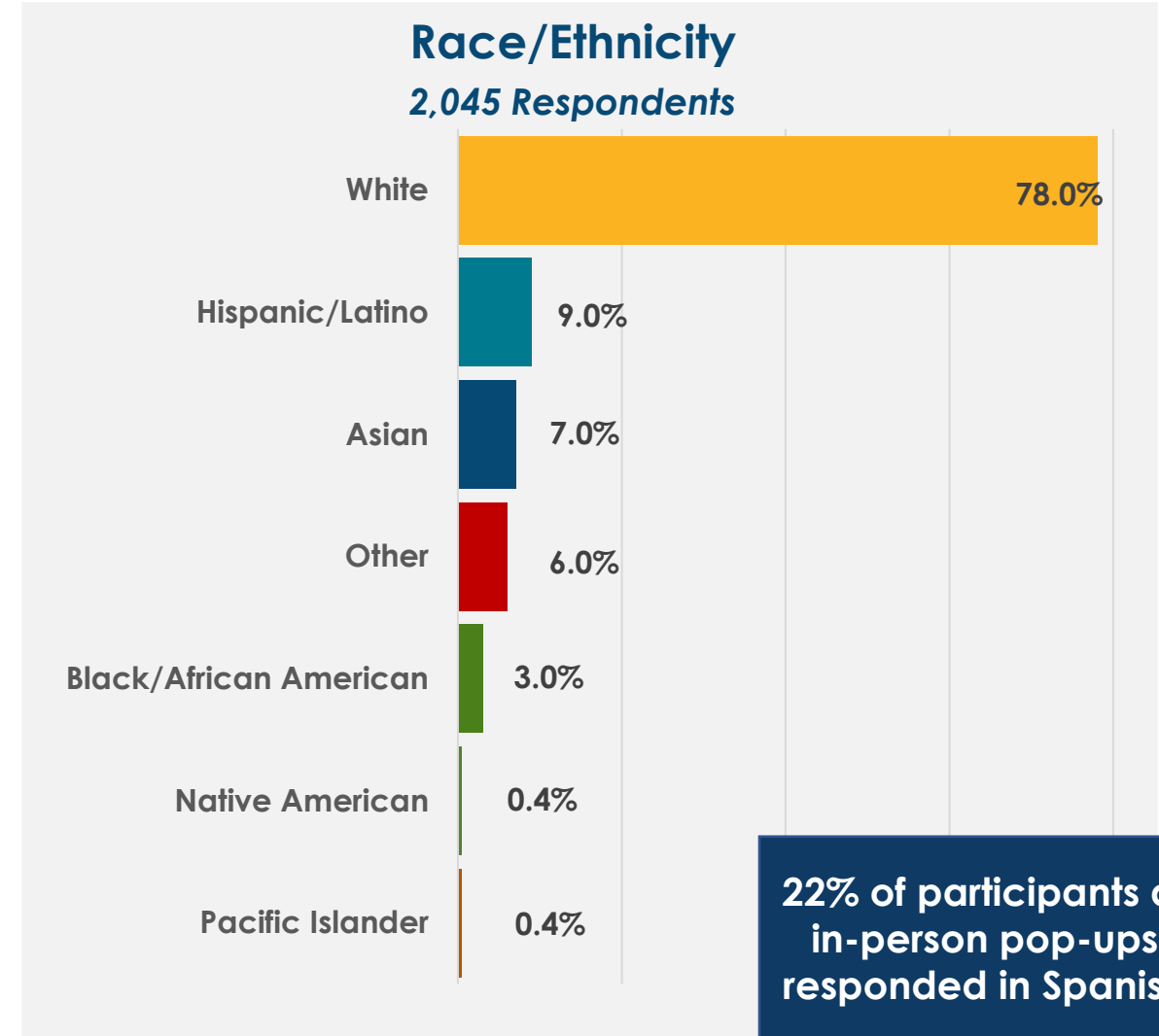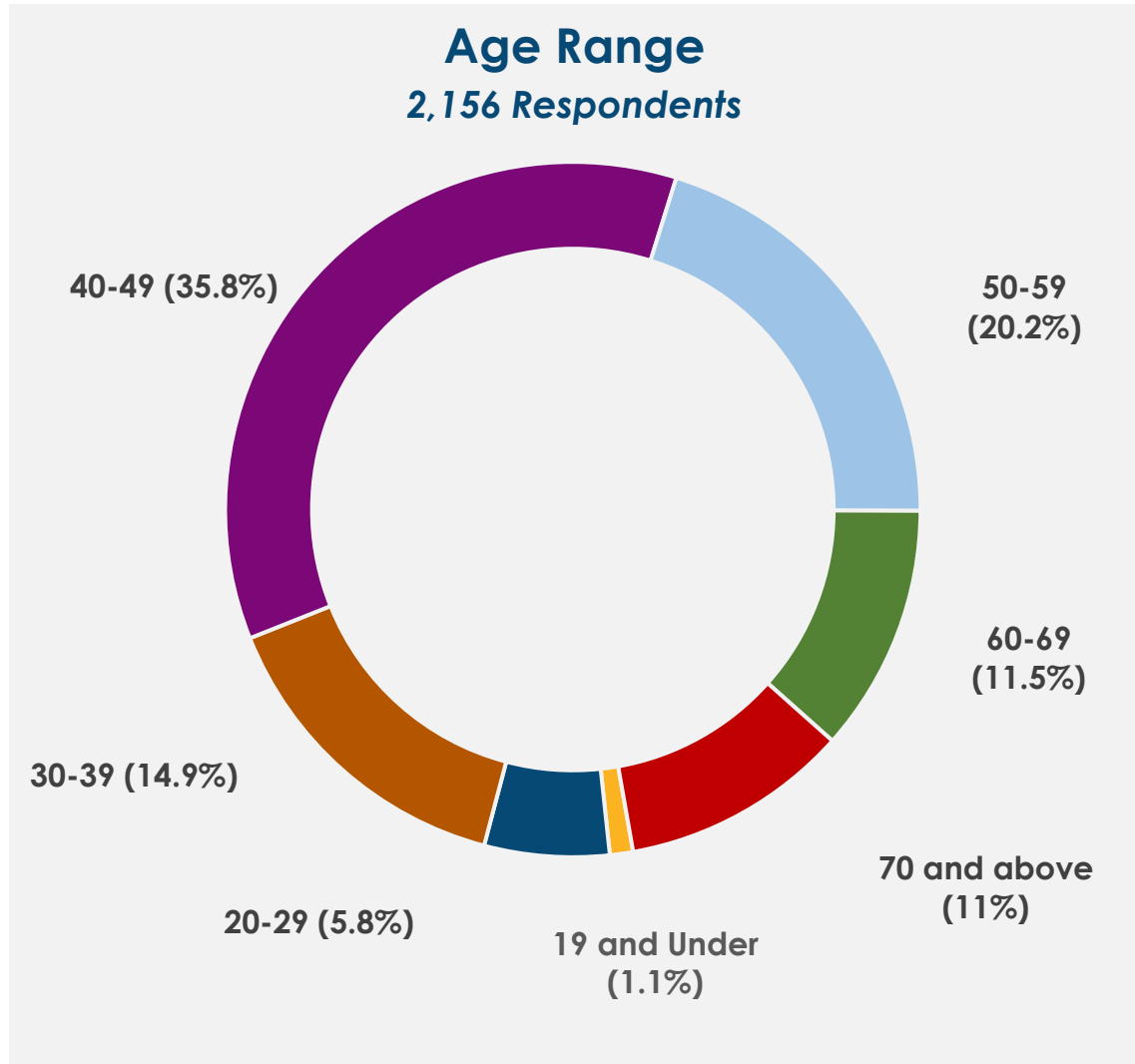| Zip Code	Participants
22209	161
22204	142
22206	76
22201	46
22203	23
22202	13

11 pop-up sites were selected to reach Arlingtonians who don't typically engage online. Locations included:

- Arlington Food Assistance Center (AFAC)
- Arlington Free Clinic
- Food distributions at affordable housing properties (APAH & AHC)
- MegaMart & Glebe Market Grocery Stores
- Special Events (Eclipse Event at Gateway Park & Library Event)

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Who Participated: Online & Paper Forms

Zip Code
2,131 Respondents

21%
7%
15%
15%
10%
8%
6%
4%
4%
1%

- 22207 (21%)
- 22204 (16%)
- 22201 (15%)
- 22205 (15%)
- 22203 (10%)
- 22202 (8%)
- 22206 (6%)
- 22209 (4%)
- Other (3%)
- 22213 (1%)

ARLINGTON COUNTY, VIRGINIA
**Capital Improvement Plan
(FY 2025 - 2034)
Responses by ZIP Code**

22207
22213
22209
22201
22205
22203
22204
22202
22206

POTOMAC RIVER

Legend
Capital Improvement Plan (FY 2025- 2034)
Responses
- 0 No Responses
- 1 - 49 (1)
- 50 - 99 (1)
- 100 - 149 (1)
- 150 - 199 (1)
- 200 - 249 (1)
- 250 - 299 (0)
- 300 - 349 (3)
- 350 and Above (1)
- County Line
- Potomac River

1 Inch = 1,200 Feet

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Who Participated: Online & Paper Forms

Age Range
2,156 Respondents

- 50-59 (20.2%)
- 60-69 (11.5%)
- 70 and above (11%)
- 19 and Under (1.1%)
- 20-29 (5.8%)
- 30-39 (14.9%)
- 40-49 (35.8%)

Race/Ethnicity
2,045 Respondents

- White — 78.0%
- Hispanic/Latino — 9.0%
- Asian — 7.0%
- Other — 6.0%
- Black/African American — 3.0%
- Native American — 0.4%
- Pacific Islander — 0.4%

22% of participants at in-person pop-ups responded in Spanish
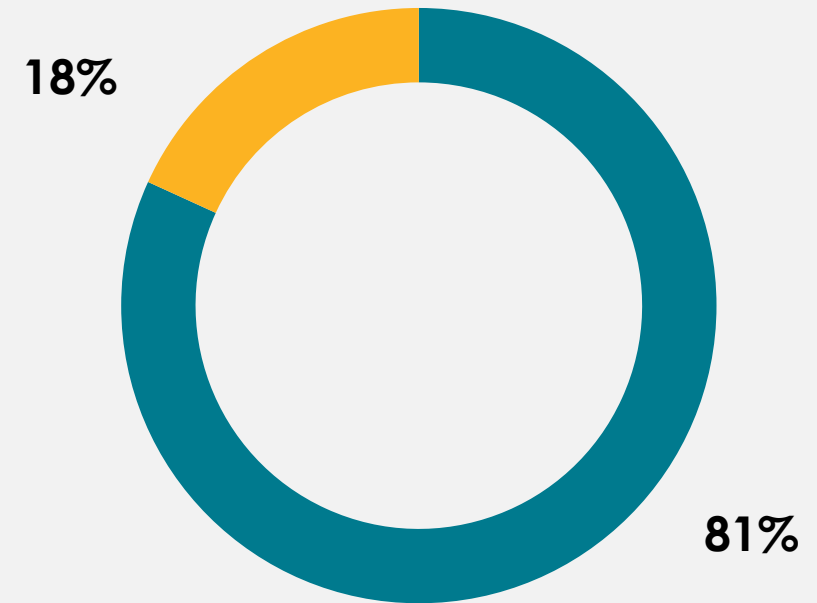
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Who Participated: Online & Paper Forms

Housing Type
2,146 Respondents

62%
25%
12%
1%
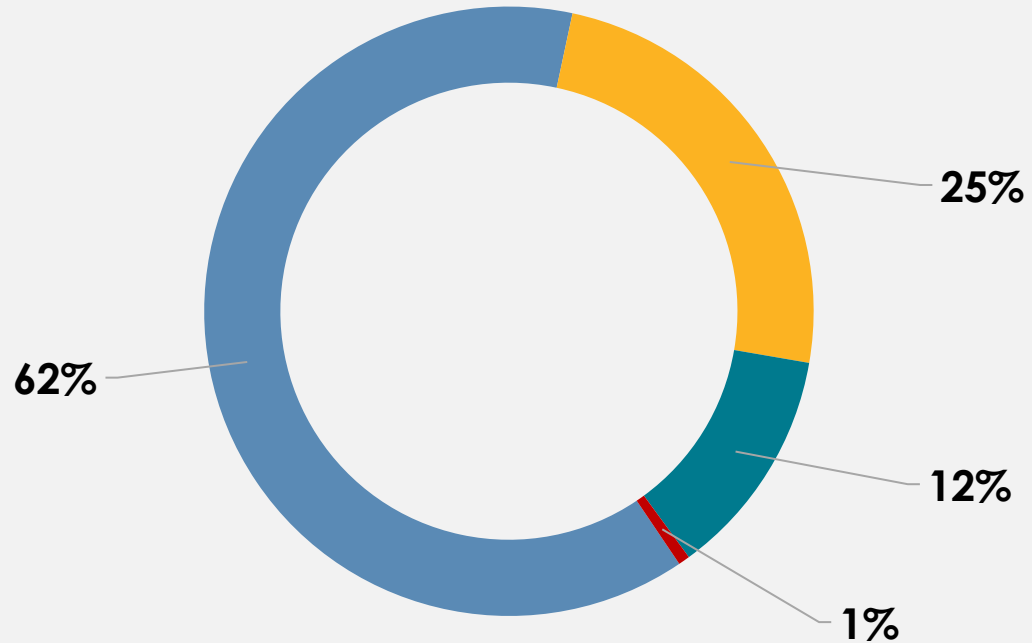
- Single-family, detached house (62%)
- Apartment or condominium (25%)
- Townhouse, attached to other houses (12%)
- Other (1%)
- Military Housing (0%)

Home Ownership
1,991 Respondents

18%
81%

- Own (81%)
- Rent (18%)
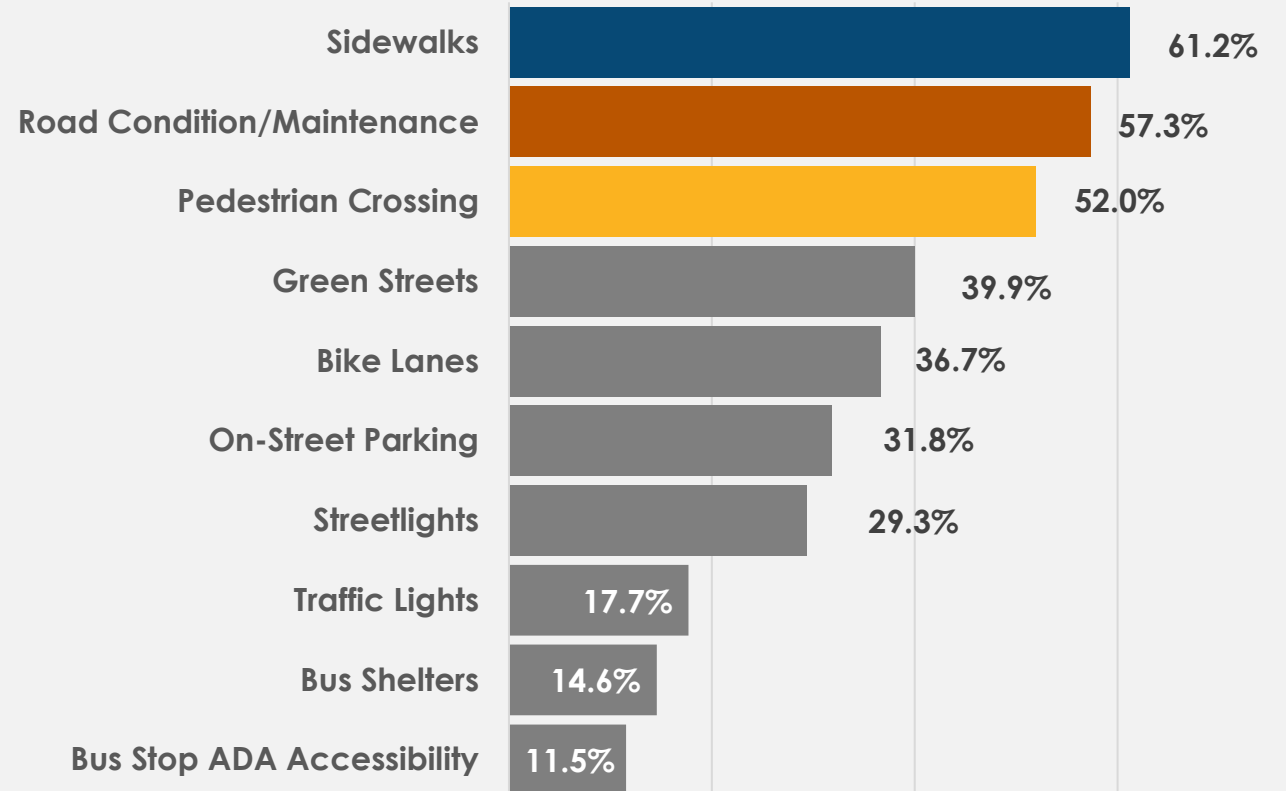
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Streets & Roads

Streets & Roads

More than half of all respondents **identified *sidewalks, road condition & maintenance,*** and ***pedestrian crossing*** as their top priorities for streets and roads.

In-Person & Online Responses
2,965 Respondents

What Matters Most to You in Your Streets?

Category	Percentage
Sidewalks	61.2%
Road Condition/Maintenance	57.3%
Pedestrian Crossing	52.0%
Green Streets	39.9%
Bike Lanes	36.7%
On-Street Parking	31.8%
Streetlights	29.3%
Traffic Lights	17.7%
Bus Shelters	14.6%
Bus Stop ADA Accessibility	11.5%

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Streets & Roads

Pop-Up Responses
458 Respondents

What Matters Most to You in Your Streets?

Category	Percentage
Pedestrian Crossing	60.0%
Road Condition & Maintenance	53.9%
Green Streets	46.5%
Sidewalks	44.8%
Bike Lanes	44.3%
On-Street Parking	42.1%
Streetlights	30.6%
Bus Shelters	30.3%
Bus ADA Accessibility	26.9%
Traffic Lights	17.9%
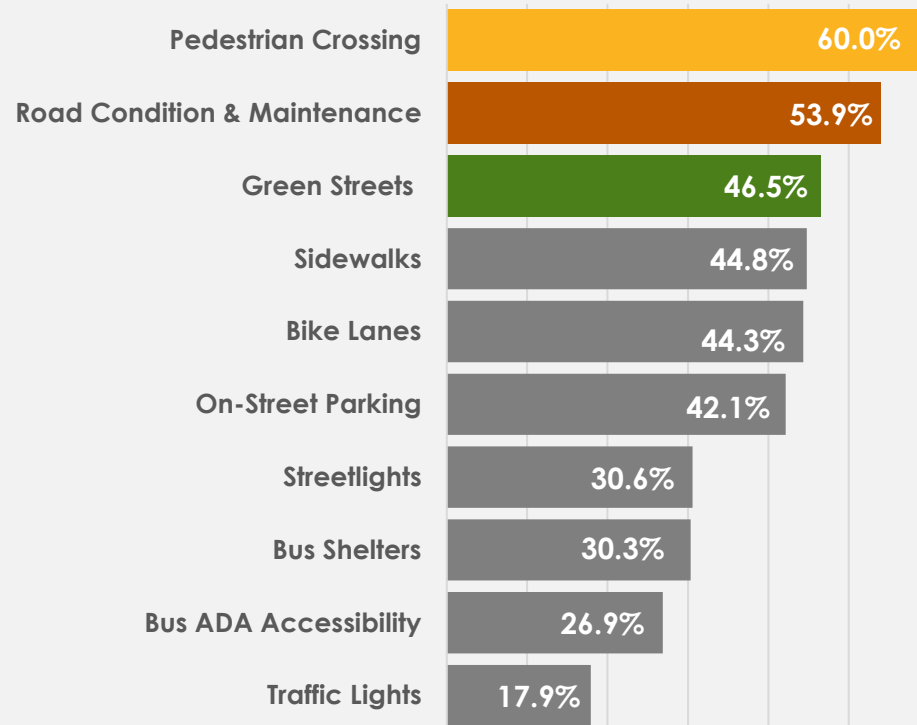
Online Responses
2,507 Respondents

What Matters Most to You in Your Streets?

Category	Percentage
Sidewalks	64.2%
Road Condition & Maintenance	58.1%
Pedestrian Crossing	50.6%
Green Streets	38.9%
Bike lanes	35.3%
On-Street Parking	29.9%
Streetlights	28.8%
Traffic Lights	17.5%
Bus Shelters	11.7%
Bus ADA Accessibility	8.5%

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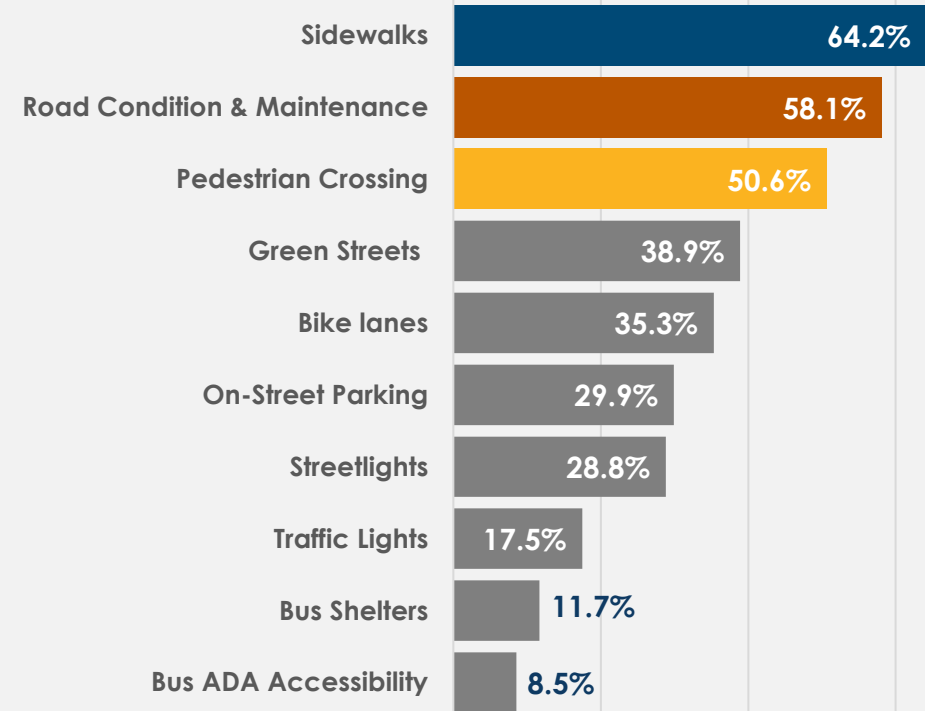
Parks

Priorities for Parks

In-Person & Online Responses
2,985 Respondents

What Matters Most to You in Your Parks?

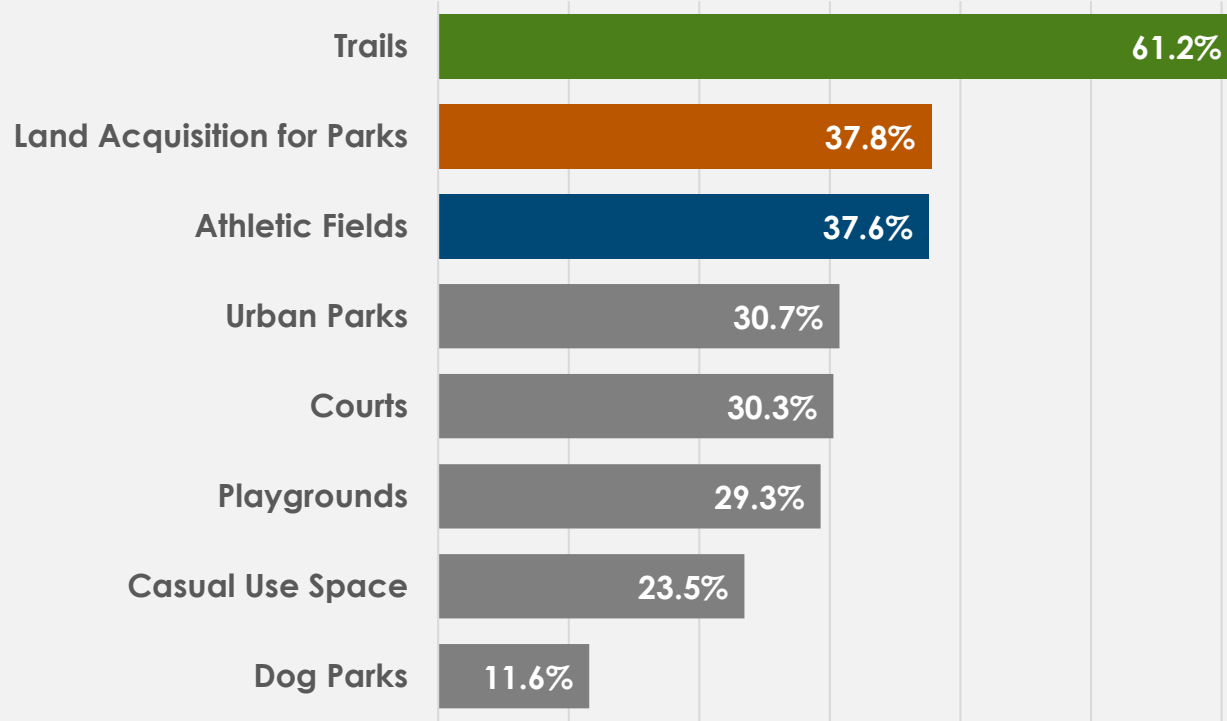| Priority	Percentage
Trails	61.2%
Land Acquisition for Parks	37.8%
Athletic Fields	37.6%
Urban Parks	30.7%
Courts	30.3%
Playgrounds	29.3%
Casual Use Space	23.5%
Dog Parks	11.6%

Trails are the top priority for respondents, followed by *land acquisition for parks* and *athletic fields*.

Priorities for Parks
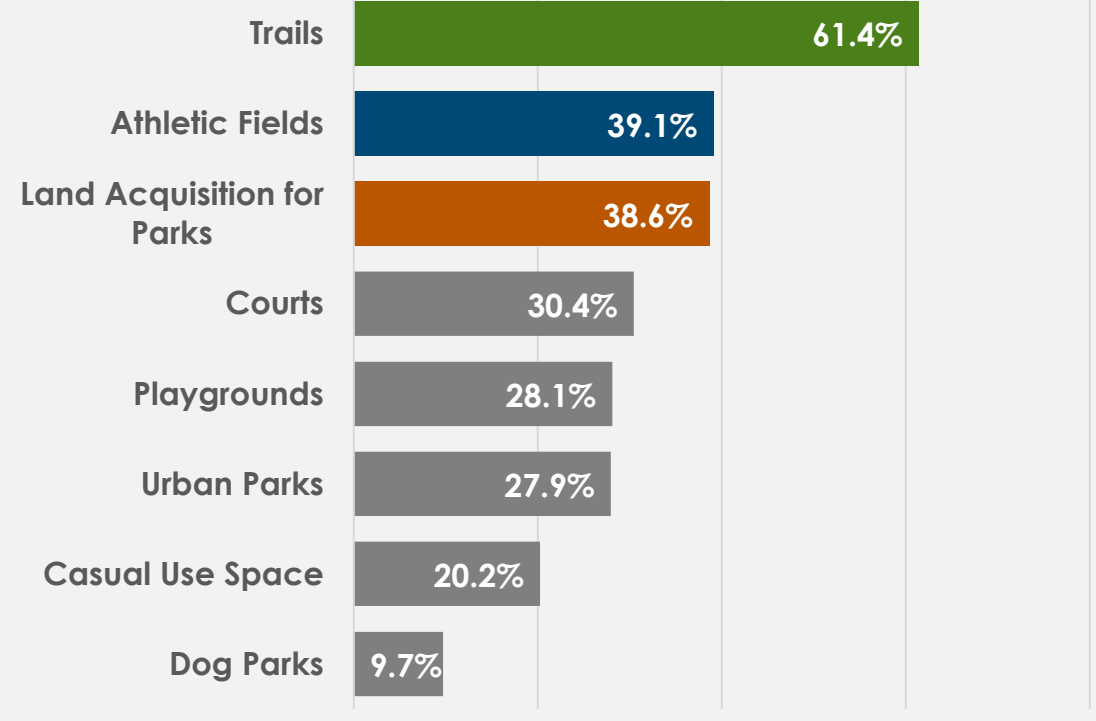
Pop-Up Responses
461 Respondents

What Matters Most to You in Your Parks?

Category	Percentage
Trails	60.3%
Urban Parks	46.0%
Casual Space	41.0%
Playgrounds	35.8%
Land Acquisition for Parks	33.0%
Courts	29.3%
Athletic Fields	29.3%
Dog Parks	21.7%
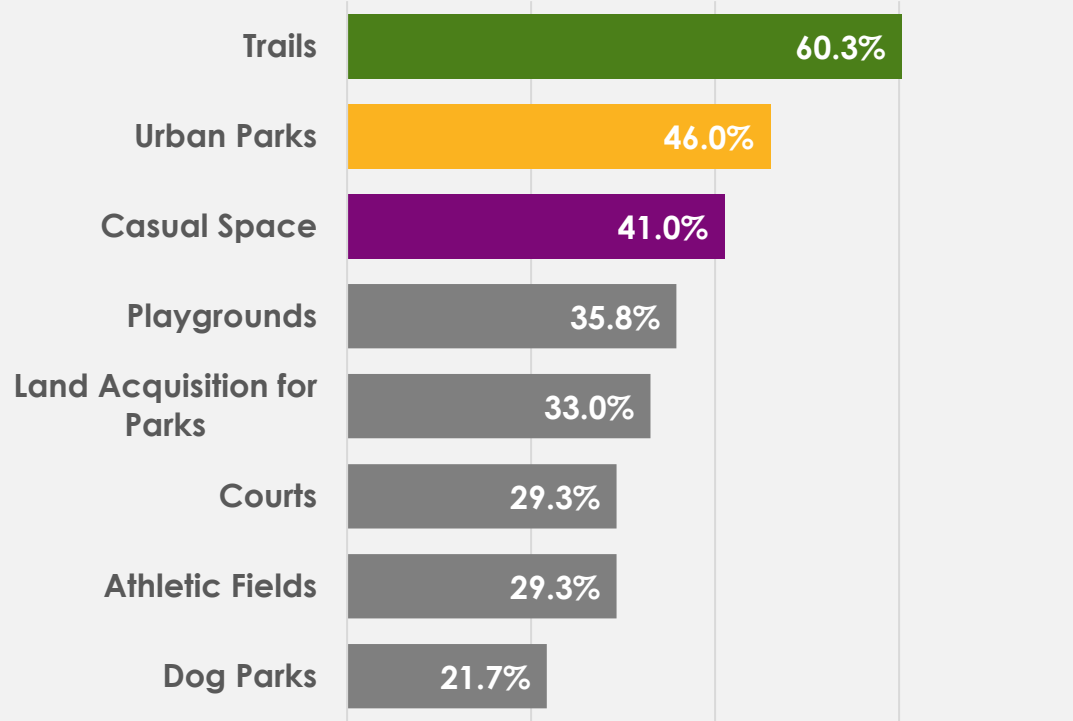
Online Responses
2,524 Respondents

What Matters Most to You in Your Parks?

Category	Percentage
Trails	61.4%
Athletic Fields	39.1%
Land Acquisition for Parks	38.6%
Courts	30.4%
Playgrounds	28.1%
Urban Parks	27.9%
Casual Use Space	20.2%
Dog Parks	9.7%

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Priorities for Parks

Priorities for Residents in Single-Family Homes & Multi-Family Buildings

Residents in Single-Family Homes
(1,306 respondents)

63%	**Trails**
46%	**Land Acquisition for Parks**
42%	**Athletic Fields**

Residents in Apartments, Condos & Townhomes
(768 respondents)

64%	**Trails**
40%	**Urban Parks**
37%	**Land Acquisition for Parks**

Priorities for Arlington's Renters & Homeowners

Homeowners
(1,571 respondents)

64%	**Trails**
41%	**Land Acquisition for Parks**
40%	**Athletic Fields**

Renters
(347 respondents)

60%	**Trails**
37%	**Urban Parks**
33%	**Land Acquisition for Parks**

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Priorities for Parks *(by Planning Corridor)*

Columbia Pike
(281 respondents)

62%	**Trails**
41%	**Land Acquisition for Parks**
40%	**Playgrounds**

Richmond Highway
(154 respondents)

60%	**Trails**
37%	**Land Acquisition for Parks**
35%	**Casual Use Space**

Langston Boulevard
(361 respondents)

61%	**Trails**
49%	**Athletic Fields**
40%	**Land Acquisition for Parks**

Rosslyn Ballston
(253 respondents)

62%	**Trails**
39%	**Urban Parks**
36%	**Land Acquisition for Parks**

Technology

Priicorities for Technology

In-Person & Online Responses
2,629 Respondents

What are your technology priorities?

Priority	Percentage
Technology for Public Safety	64.2%
Introducing New Technologies to Enhance Service Delivery to Residents	44.1%
Payment Portal	42.1%
Expanded Access to Digital Technology	38.8%
County Website	33.4%
Updating Workforce Technology	20.3%
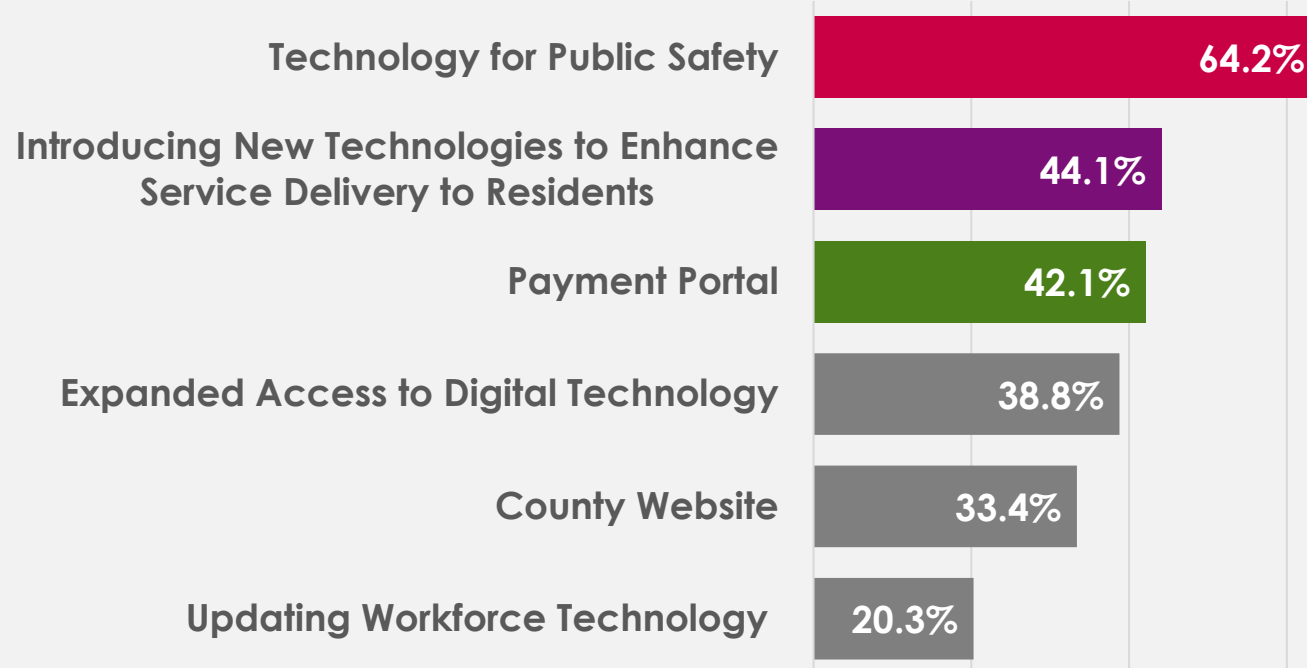
Two-thirds of all respondents reported *Technology for Public Safety* as their top priority for technology.

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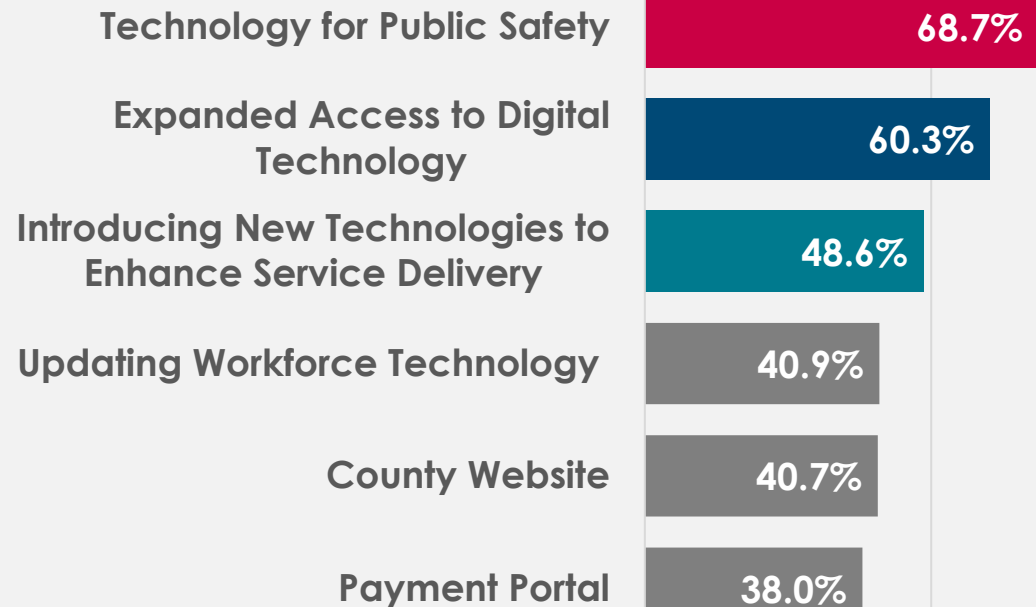VIRGINIA

Priorities for Technology

Pop-Up Responses
403 Respondents

What are your technology priorities?

Priority	%
Technology for Public Safety	68.7%
Expanded Access to Digital Technology	60.3%
Introducing New Technologies to Enhance Service Delivery	48.6%
Updating Workforce Technology	40.9%
County Website	40.7%
Payment Portal	38.0%

Online Responses
2,226 Respondents

What are your technology priorities?

Priority	%
Technology for Public Safety	63.4%
Introducing New Technologies to Enhance Service Delivery	43.3%
Payment Portal	42.9%
Expanded Access to Digital Technology	34.9%
County Website	32.1%
Updating Workforce Technology	16.5%

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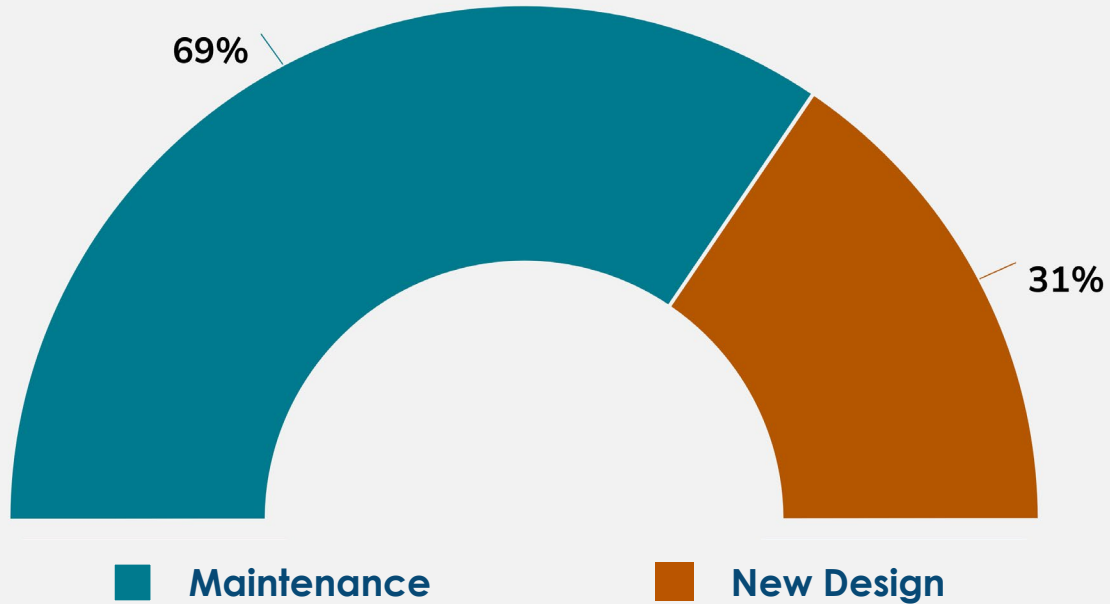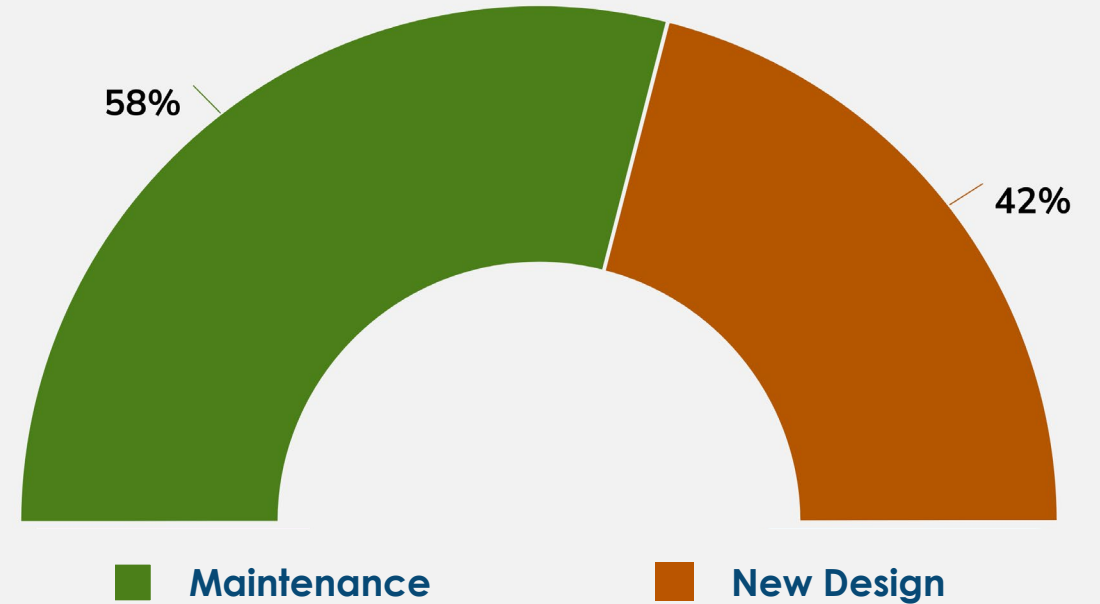VIRGINIA
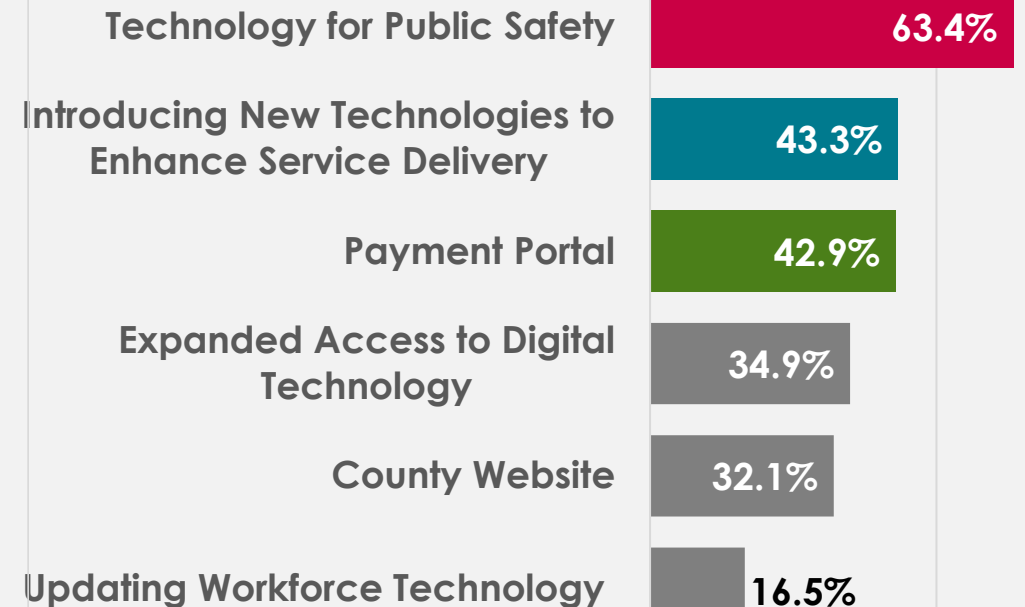
Maintenance & New Design

Maintenance & New Design

A majority respondents prefer to focus investments on maintenance than new design, although more would prefer new design for parks than streets.

Streets *2,417 Online Respondents*

69%

31%

■ Maintenance   ■ New Design

Parks *2,436 Online Respondents*

58%

42%

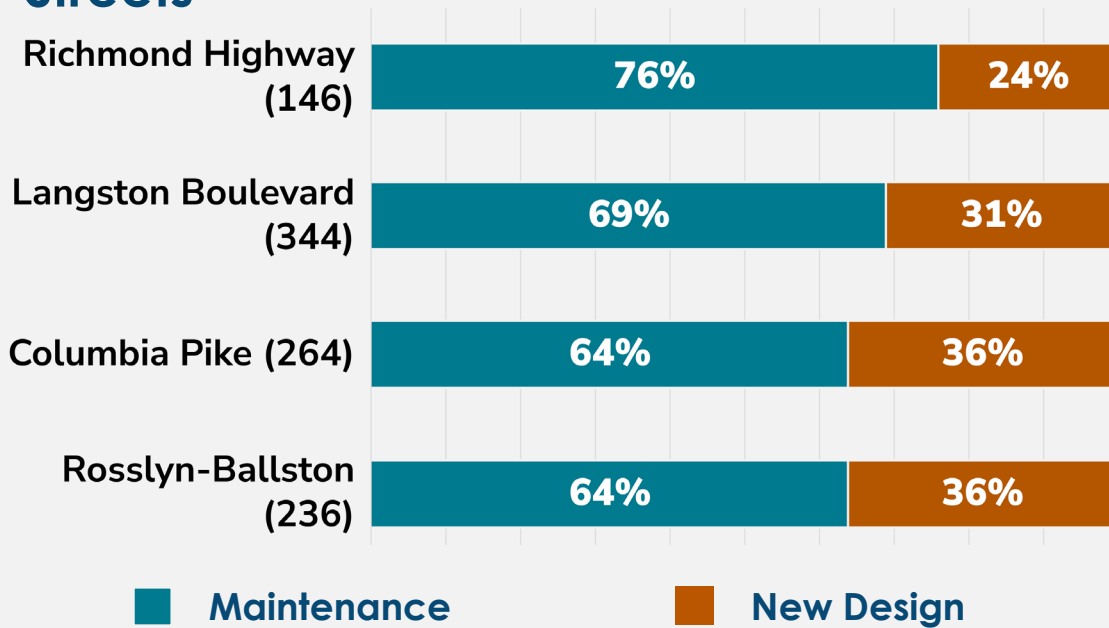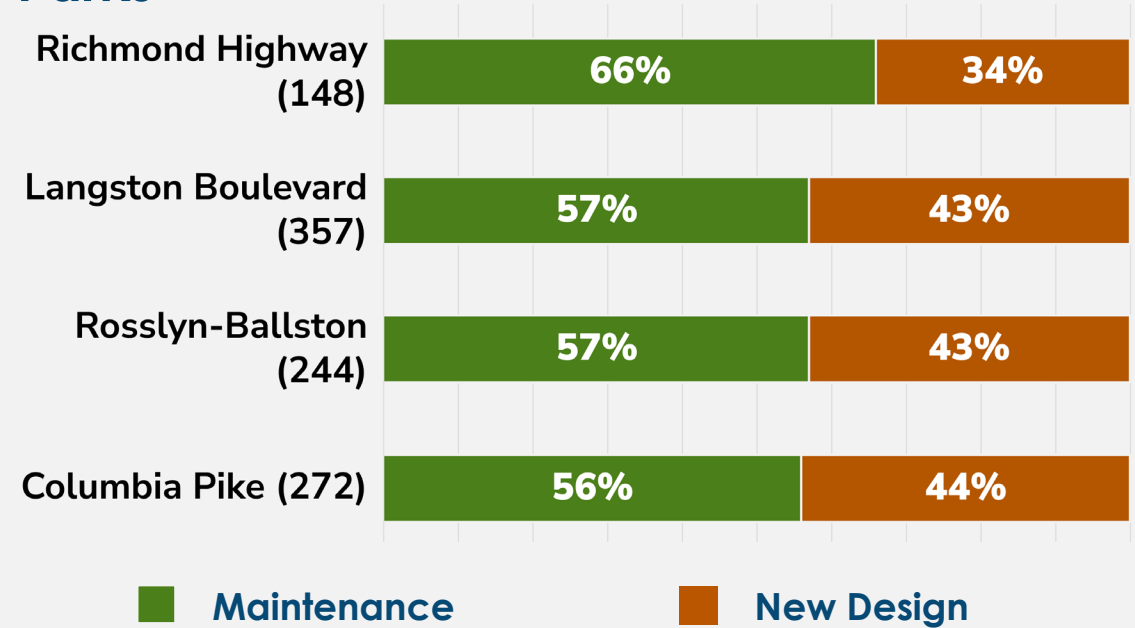■ Maintenance   ■ New Design

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Maintenance & New Design

Respondents in the Richmond Highway area are slightly more likely to prefer focusing investments on maintenance than new design.

Streets

Area	Maintenance	New Design
Richmond Highway (146)	76%	24%
Langston Boulevard (344)	69%	31%
Columbia Pike (264)	64%	36%
Rosslyn-Ballston (236)	64%	36%

■ Maintenance   ■ New Design

Parks

Area	Maintenance	New Design
Richmond Highway (148)	66%	34%
Langston Boulevard (357)	57%	43%
Rosslyn-Ballston (244)	57%	43%
Columbia Pike (272)	56%	44%

■ Maintenance   ■ New Design

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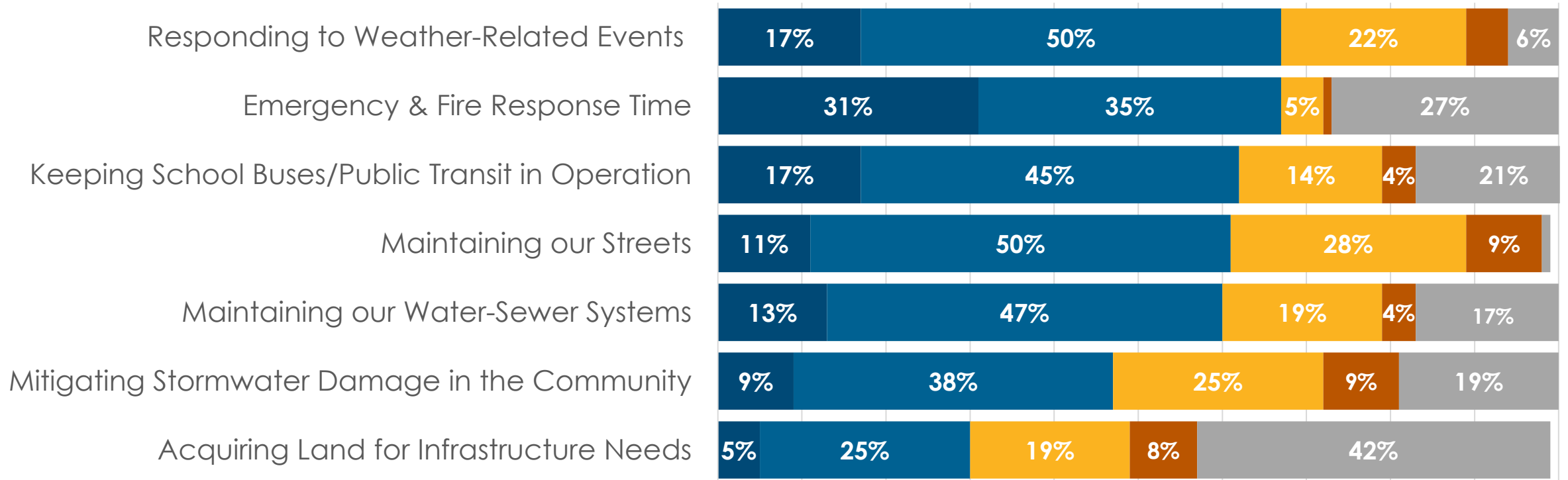Critical Infrastructure & Sustainability

Critical Infrastructure

Respondents were asked to rate how effective they think the County is in providing the critical services. The majority of respondents report the County is "excellent" or "good" in 5 of 7 areas.
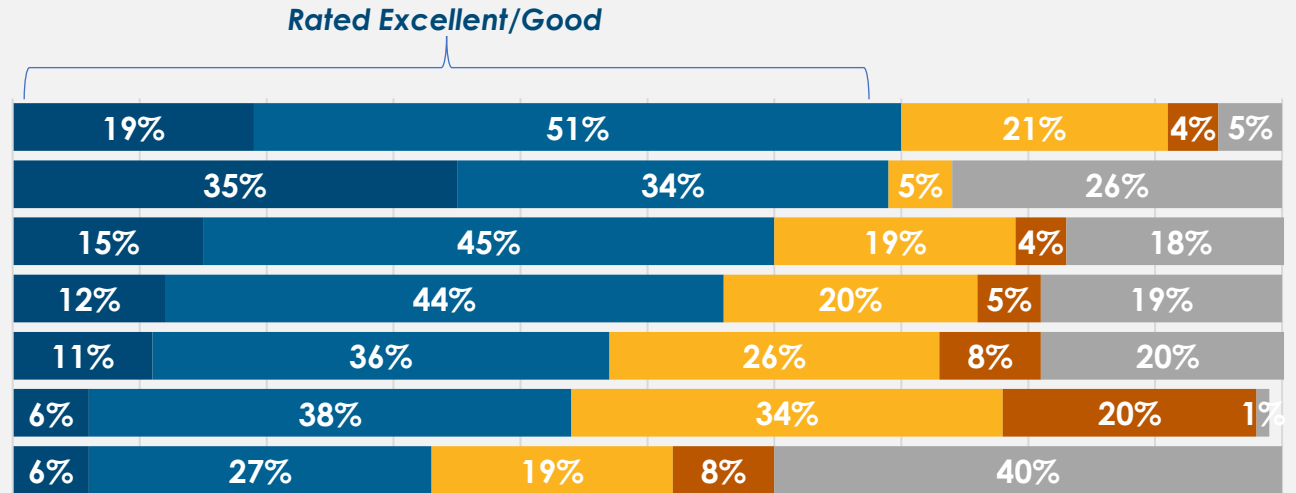
2,313 respondents online

	Excellent	Good	Fair	Poor	Don't Know
Responding to Weather-Related Events	17%	50%	22%		6%
Emergency & Fire Response Time	31%	35%	5%		27%
Keeping School Buses/Public Transit in Operation	17%	45%	14%	4%	21%
Maintaining our Streets	11%	50%	28%	9%	
Maintaining our Water-Sewer Systems	13%	47%	19%	4%	17%
Mitigating Stormwater Damage in the Community	9%	38%	25%	9%	19%
Acquiring Land for Infrastructure Needs	5%	25%	19%	8%	42%

■ Excellent   ■ Good   ■ Fair   ■ Poor   ■ Don't Know

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Critical Infrastructure *(by Planning Corridor)*

Columbia Pike *(276 online respondents)*

Rated Excellent/Good

Category	Excellent	Good	Fair	Poor	Don't Know
Responding to Weather-Related Events	19%	51%	21%	4%	5%
Emergency & Fire Response Time	35%	34%	5%		26%
Keeping School Buses/Public Transit in Operation	15%	45%	19%	4%	18%
Maintaining our Water-Sewer Systems	12%	44%	20%	5%	19%
Mitigating Stormwater Damage in the Community	11%	36%	26%	8%	20%
Maintaining our Streets	6%	38%	34%	20%	1%
Acquiring Land for Infrastructure Needs	6%	27%	19%	8%	40%

Langston Boulevard *(355 online respondents)*

Rated Excellent/Good

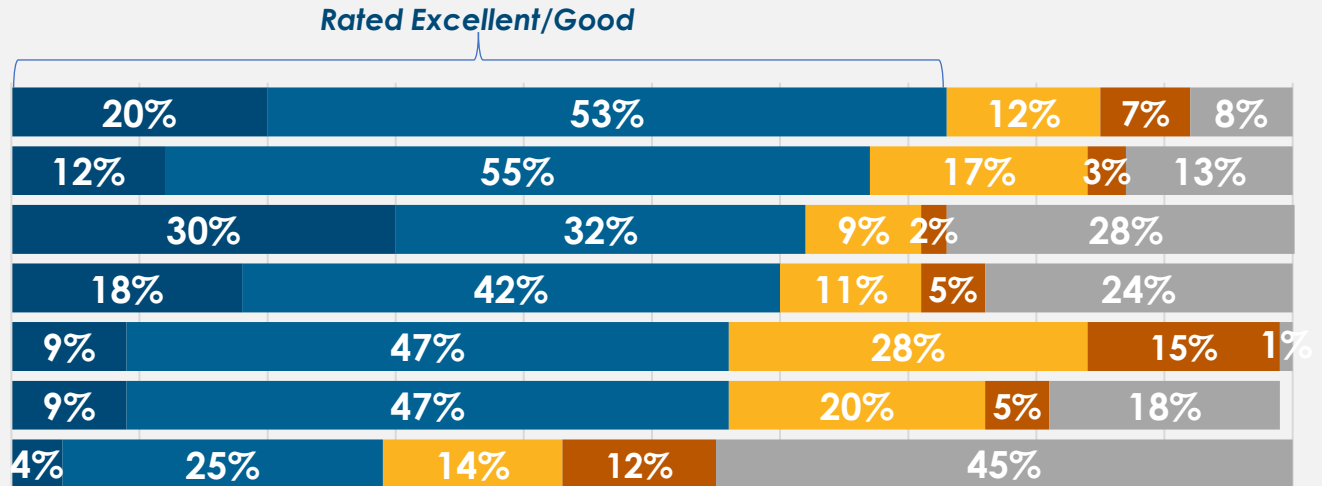| Category	Excellent	Good	Fair	Poor	Don't Know
Emergency & Fire Response Time	32%	38%	3%		25%
Maintaining our Streets	14%	55%	26%	5%	
Responding to Weather-Related Events	14%	55%	23%	2%	6%
Maintaining our Water-Sewer Systems	11%	54%	17%	4%	15%
Keeping School Buses/Public Transit in Operation	16%	46%	12%	5%	20%
Mitigating Stormwater Damage in the Community	10%	38%	23%	11%	18%
Acquiring Land for Infrastructure Needs	4%	27%	21%	7%	41%
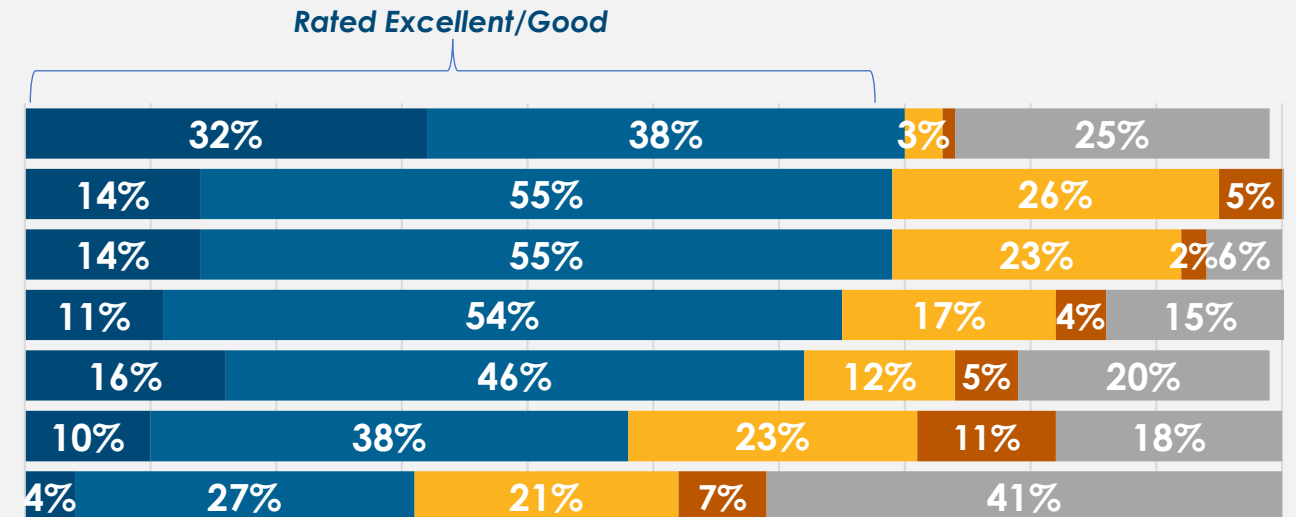
■ Excellent ■ Good ■ Fair ■ Poor ■ Don't Know

Critical Infrastructure *(by Planning Corridor)*

Richmond Highway *(151 online respondents)*

Rated Excellent/Good

	Excellent	Good	Fair	Poor	Don't Know
Responding to Weather-Related Events	20%	53%	12%	7%	8%
Maintaining our Water-Sewer Systems	12%	55%	17%	3%	13%
Emergency & Fire Response Time	30%	32%	9%	2%	28%
Keeping School Buses/Public Transit in Operation	18%	42%	11%	5%	24%
Maintaining our Streets	9%	47%	28%	15%	1%
Mitigating Stormwater Damage in the Community	9%	47%	20%	5%	18%
Acquiring Land for Infrastructure Needs	4%	25%	14%	12%	45%

Rosslyn Ballston *(250 online respondents)*

Rated Excellent/Good

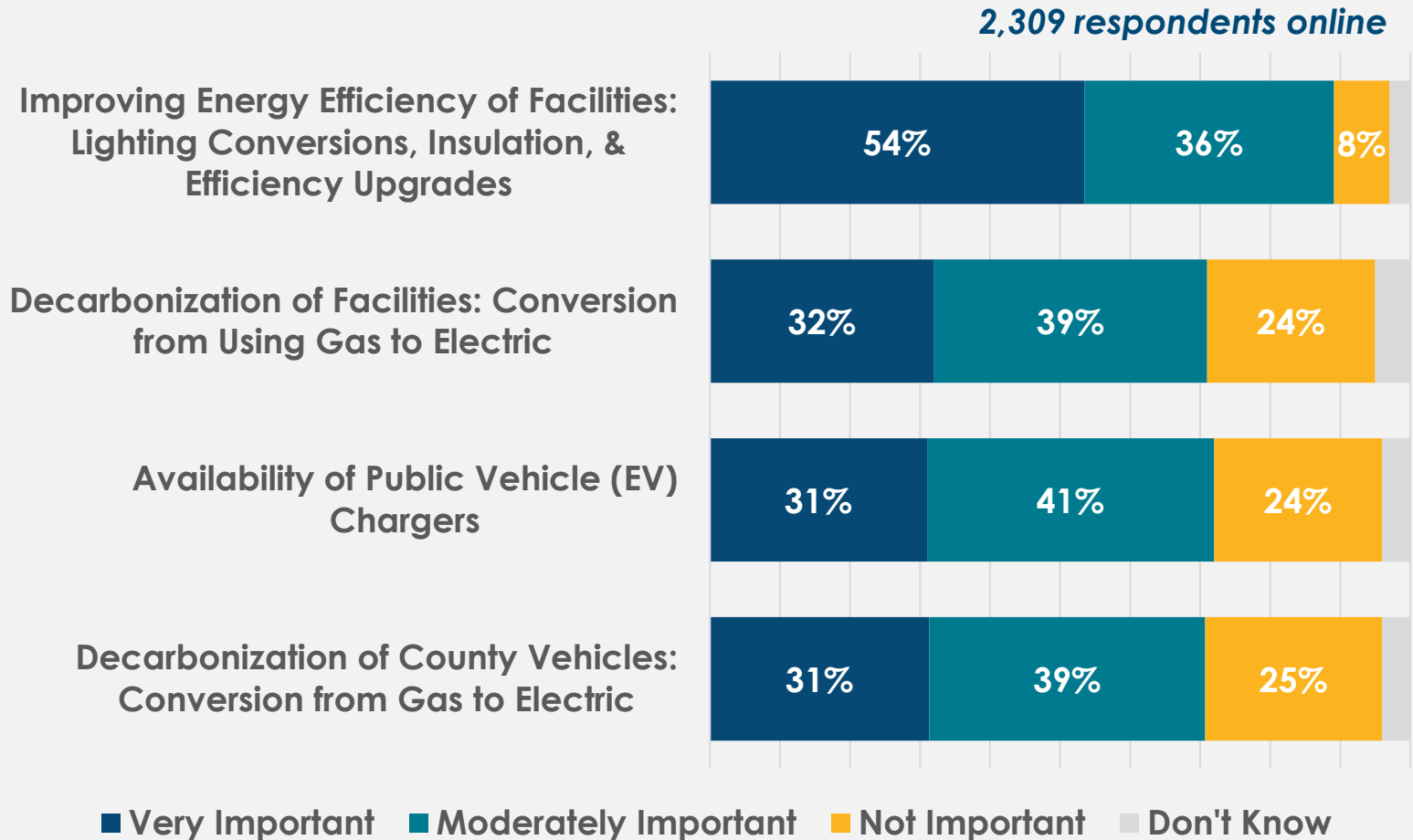|	Excellent	Good	Fair	Poor	Don't Know
Responding to Weather-Related Events	20%	45%	22%	6%	8%
Emergency & Fire Response Time	29%	35%	8%		27%
Maintaining our Streets	8%	55%	26%	10%	
Maintaining our Water-Sewer Systems	15%	47%	15%	5%	18%
Keeping School Buses/Public Transit in Operation	15%	46%	12%	4%	24%
Mitigating Stormwater Damage in the Community	11%	40%	21%	4%	24%
Acquiring Land for Infrastructure Needs	6%	24%	19%	6%	46%
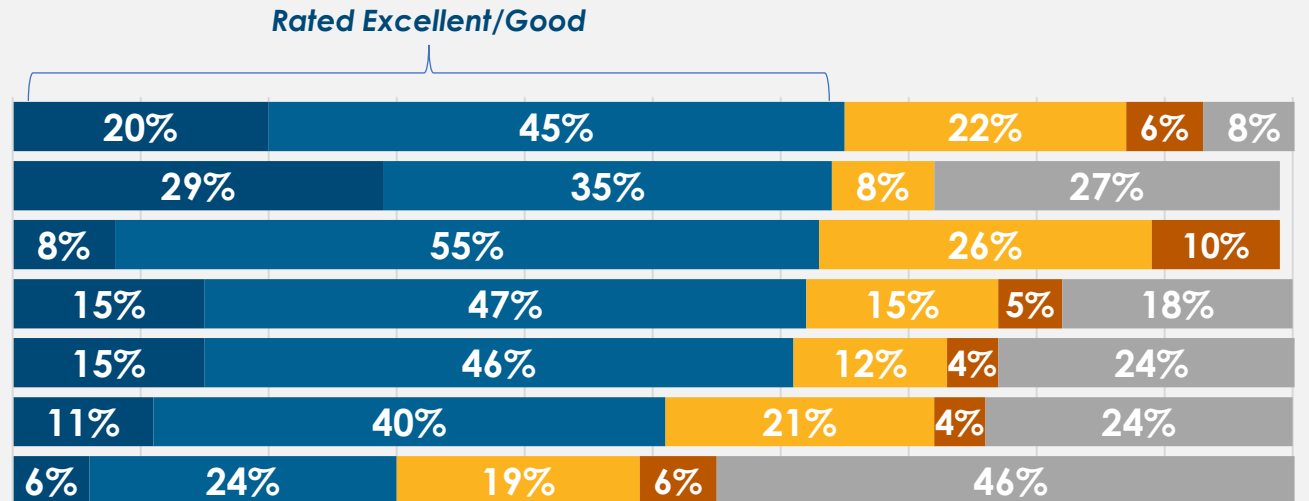
■ Excellent ■ Good ■ Fair ■ Poor ■ Don't Know

Sustainability Investments

Participants were asked how important the following sustainability investments are over the next 10 years.

Over half said **Improving Energy Efficiency of Facilities** is very important.

2,309 respondents online

	Very Important	Moderately Important	Not Important
Improving Energy Efficiency of Facilities: Lighting Conversions, Insulation, & Efficiency Upgrades	54%	36%	8%
Decarbonization of Facilities: Conversion from Using Gas to Electric	32%	39%	24%
Availability of Public Vehicle (EV) Chargers	31%	41%	24%
Decarbonization of County Vehicles: Conversion from Gas to Electric	31%	39%	25%

■ Very Important ■ Moderately Important ■ Not Important ■ Don't Know

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Themes from Comments

Comment Highlights: Streets & Roads

Traffic Engineering & Calming
Safe street design including left-turn arrows, traffic circles, and clear traffic lanes to address dangerous and complex intersections. Suggestions also include traffic calming measures, particularly around schools.

Bike lanes
Expansion of protected bike lanes to promote safety and reduce reliance on cars. Concerns about bike lanes due to impact on traffic flow and need to prioritize other infrastructure.

Public Transit
Need for reliable and frequent bus system, with more bus lanes and bus stops. While some call for electric buses, others note that it is not top priority.

Multimodal Transportation
Support for increased bike and pedestrian infrastructure so that all modes of transportation (cars and public transit) can safety co-exist.

Other Themes
Pedestrian safety, street cleaning, a complete sidewalk network, parking, and more.

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Comment Highlights: Parks

Trails
Support for trail connectivity, separate bike and walking paths, and trail maintenance.

Environment & Green Space
Comments focus on green and open space in parks, planting more trees and native plants, and preserving the tree canopy.

Athletic Fields
Requests for more multi-purpose athletic fields and turf fields. Maintenance and upkeep of current fields, as well as installing lighting.

Park Design
Comments focus on a variety of amenities including public restrooms, shade and trees, benches, and rain shelters.

Maintenance
Priorities include trash removal, reducing invasive plants, and updating amenities.

Courts
Requests for more multi-purpose courts, including tennis and futsal courts. Commenters are also interested in indoor court facilities.

Other Themes
Ease of access to parks, land acquisition for parks, casual use space, parking near/at parks, safety, and more.

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Comment Highlights: Technology

Digital Equity
Expanded access to technology for students and low-income communities and ensuring ease of access for older adults.

County Website & Payment Portal
Increase ease of access for the County website and payment portal by streamlining webpages, improving parks & recreation registration, and integrating different payment systems/login. Respondents also focused on customer service and accessing County staff through phone and email.

Cybersecurity
Investments in maintenance and upgrades to ensure safety, privacy, and cybersecurity.

Public Safety Technology
Improve technology that can amplify the work of public safety staff (surveillance cameras, facial recognition software, and other services that can help reduce crime). Privacy should be considered, and enhancements should be communicated to Arlingtonians.

Other Themes
Being thoughtful about excessive spending on technology, data transparency, and technology upgrades for County staff.

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Additional Themes from Open-Ended Comments

Respondents also shared comments on:

Arts & Culture

Environment & Sustainability (trees, decarbonization, climate change, energy efficiency)

Equity in Investments throughout Arlington

Maintenance & Renovations of County Facilities

Housing & Human Services

Schools

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Data Sheets

View Data by Zip Code

22201	**22206**
22202	**22207**
22203	**22209**
22204	**22213**
22205	

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