<u>Arlington County Tenant-Landlord Commission</u> 2017 Annual Report

Appointments: Ms. Kendon Krause was appointed Chair of the Tenant Landlord Commission - January 2017. Current members are Kirit Mookerjee, Zachary Butler, Michael Campbell, Kristen Clegg, Kellen MacBeth, Charlyn Stanberry and Bismah Ahmed. One vacancy exists. The Commission held 10 meetings during the year.

Relocation Projects: The following projects were presented to the Commission, either as current ongoing projects, plans for approval or informational items with a potential impact on residents:

Relocat	ion P	lans I	FΥ	2017
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Project Name	Project Status		
Westover – Fisher II	Approved plan		
Queens Court	Under review		
Clarendon Courts	Relocation Ongoing		
Culpepper Gardens	Ongoing		
Berkeley	120 day notices served		

Properties brought to Commission's attention – Dominion Arms where notices had been served to residents informing them that the new management would be undertaking renovations as a by-right project.

Shelton Apartment Complex – AHC, Inc. Resident Services staff and tenants addressed the Commission with information about security concerns and utility billing. Commission members attended tenant meetings at the property. The commission continues to receive updates.

Legislative Updates

Commissioner Burke led a discussion on annual Legislative updates, in July, in order to keep members apprised of legislative changes.

County Budget

The Commission Chair attended the County Manager's invitation to a budget work session and also the Public Comment session on September 26, 2017 and provided comments.

Data Collection: Staff and Commissioner Gibson reviewed current complaint tracking forms and consulted with technology staff to add additional fields to provide more information, until a more comprehensive data base, which is being developed by CPHD is available. The Commission heard presentations and discussed issues regarding the need for better data collection to provide more information about complaints associated with specific properties in order to identify trends and issues. Specific presentations were heard from Code Enforcement – May; Housing Community Outreach Coordinator, Housing Division – October.

Outreach and Public Comments: Other discussions focused on ways in which the Commission could improve its visibility to the public. For example, Commission members participated in the 2017 County Fair at the Housing Division's booth.

The Commission responded to various tenants who appeared before the Commission with concerns about their rights and responsibilities and the Chair followed up with phone calls and emails.

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Policy Review:

- Relocation Guidelines Review A working group comprised of two Commissioners, staff and one citizen was convened to review the Guidelines. This was presented to the Commission in December and will be presented to the Board by April 2018.
- Tenant Assistance Fund Policy review Two Commission representatives served on a Tenant Assistance Policy Review sub-committee led by staff.

Other: Zachary Butler served as the Commission's representative on the Community Development Citizens Advisory Committee (CDCAC).

Rolda Nedd, Staff Liaison

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