

Related Services

Crisis Intervention Center: The Crisis Intervention Center (CIC) serves as a central hub that provides voluntary Emergency Services assessment, crisis management, de-escalation, and short-term services to individuals experiencing a behavioral health emergency.

Emergency Services: Emergency services provides immediate assistance to individuals experiencing a mental health crisis. Services include assessment, crisis intervention and stabilization, short-term counseling, and critical stress management for individuals and families.

Mobile Outreach Support Team (MOST) COMING SUMMER 2023: MOST will provide outreach to individuals in need of mental health and substance use treatment, and homeless services. The team will connect individuals directly to services.

Learn more about Marcus Alert

Learn how the Marcus Alert system will help bridge the gap between the Behavioral Health and Criminal Justice System.



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ArlingtonDHS



Arlington County Department of Human Services



Marcus Alert System

Department of Human Services



Purpose

The Marcus Alert System is comprised of Arlington's behavioral health response system, with the support of our Emergency Communications Center, local Law Enforcement, and the Regional Crisis Call Center. With in-place protocols and communication among our partners, the system is designed to provide adequate and restorative services to individuals experiencing a crisis related to mental health, substance use, or a developmental disability.



Crisis Response System

- **Someone to talk to:** 9-8-8, Emergency Services
- **Someone to respond:** Mobile Outreach Support Team (**MOST**), Emergency Services, Treatment on Wheels (**TOW**), Community Regional Crisis Response (**CR2**), Regional, Education, Assessment, Crisis Services, Habilitation (**REACH**)
- **Somewhere to go:** Crisis Intervention Center (**CIC**)



Goals

- Address racial bias in behavioral health crisis response services
- Provide a foundation of accessible, racially responsive crisis supports, which focus on equity and safety

Partners



Changing Live Saving Lives.



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