



Transit Accessibility Subcommittee Meeting Notes

MEETING DATE: Tuesday, September 12, 2023
MEETING LOCATION: Online via Microsoft Teams
MEETING TIME: 5:00pm – 6:00pm
COMMITTEE
ATTENDEES: Alexis Mavroidis- Chair, Herschel Kanter, Laura McNeil
STAFF ATTENDEES: Lynn Rivers, Clinton Edwards, Pierre Holloman, Paul Mounier, Kirk Dand, Rocco Visconti, Hui Wang

1. Public Comment

- a. Public requested that agenda and relevant materials be provided in advance of the next meeting.
- b. Public asked that the previous STAR subcommittee recordings be made available to the public.
- c. Public expressed concern about the upcoming STAR Feedback Form.
- d. Public requested that the County work more closely with disability organizations and advocacy groups when soliciting public feedback.

2. Approval of the May 9, 2023 Meeting Notes

- a. The meeting notes were approved.

3. STAR Feedback Form

- a. County Staff introduced September's public engagement and the efforts to get the STAR community involved in providing feedback.
- b. County Staff outlined what the public can expect from the ongoing engagement process and how this feedback session is meant to hear high-level compliments, concerns and criticisms about STAR service.
- c. The Subcommittee Members expressed that they believed the new public outreach campaign for STAR was a positive step forward for the service.
- d. Public expressed that they had hoped the feedback form would be extended past September. Committee member McNeil requested the deadline to submit feedback be extended into October.

4. Metrics Dashboard

- a. County staff shared an update STAR Metrics Report with the board.
- b. County staff reviewed the metrics report at a high-level and explained when and where online the report would be posted.