Real Time Challenges Update
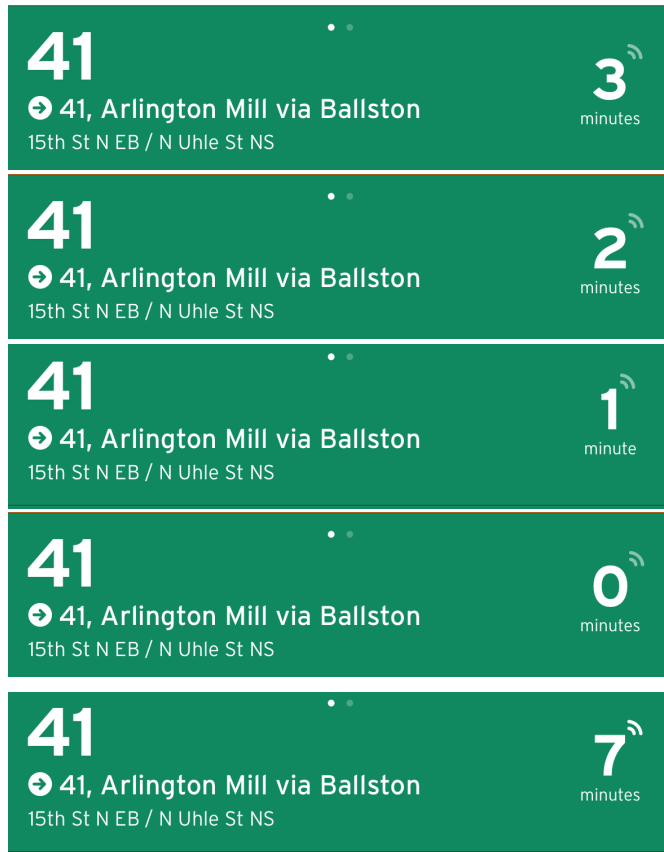
Josh Drucker
Transit Technology Manager

3/12/2024

ARLINGTON
VIRGINIA

What is a Ghost Bus?

- Real-time signs say a bus is coming and no bus arrives
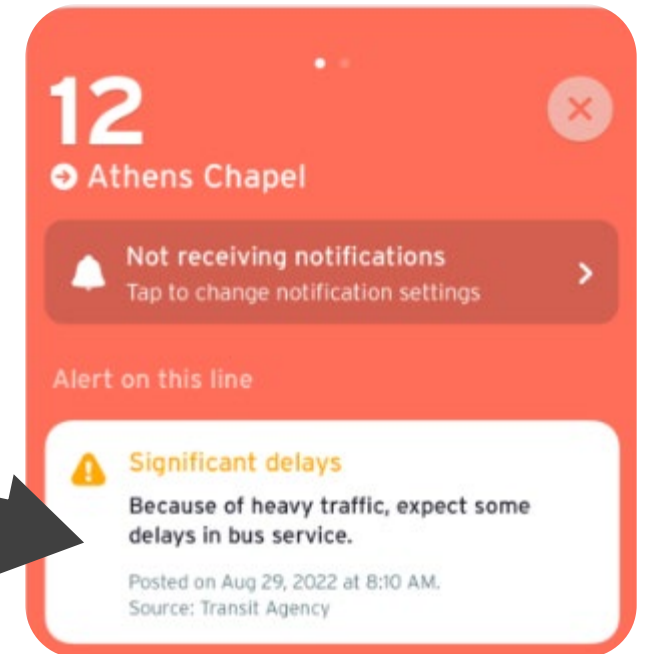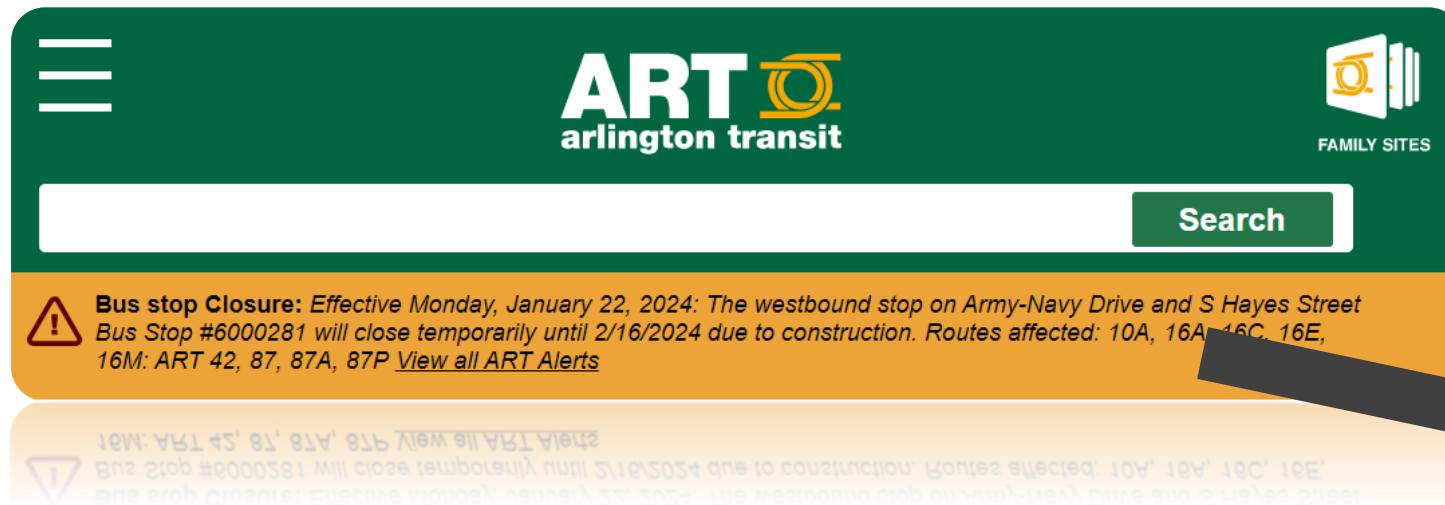
Rider Alerts will be displayed on Real-Time tracking

Solution

- Software was created to update and connect the current alert system to integrate with the latest standards

- The ART Dispatch team will be trained on the update to the alert system

- The solution is scheduled to go live on April 1st, 2024

- Questions?