Upcoming Service Changes

Comparison of FY26 and FY25 Year-over-Year Performance for ART

Transit Advisory Committee

Clinton Edwards
September 8, 2026





Upcoming Service Changes

Effective September 13, 2026

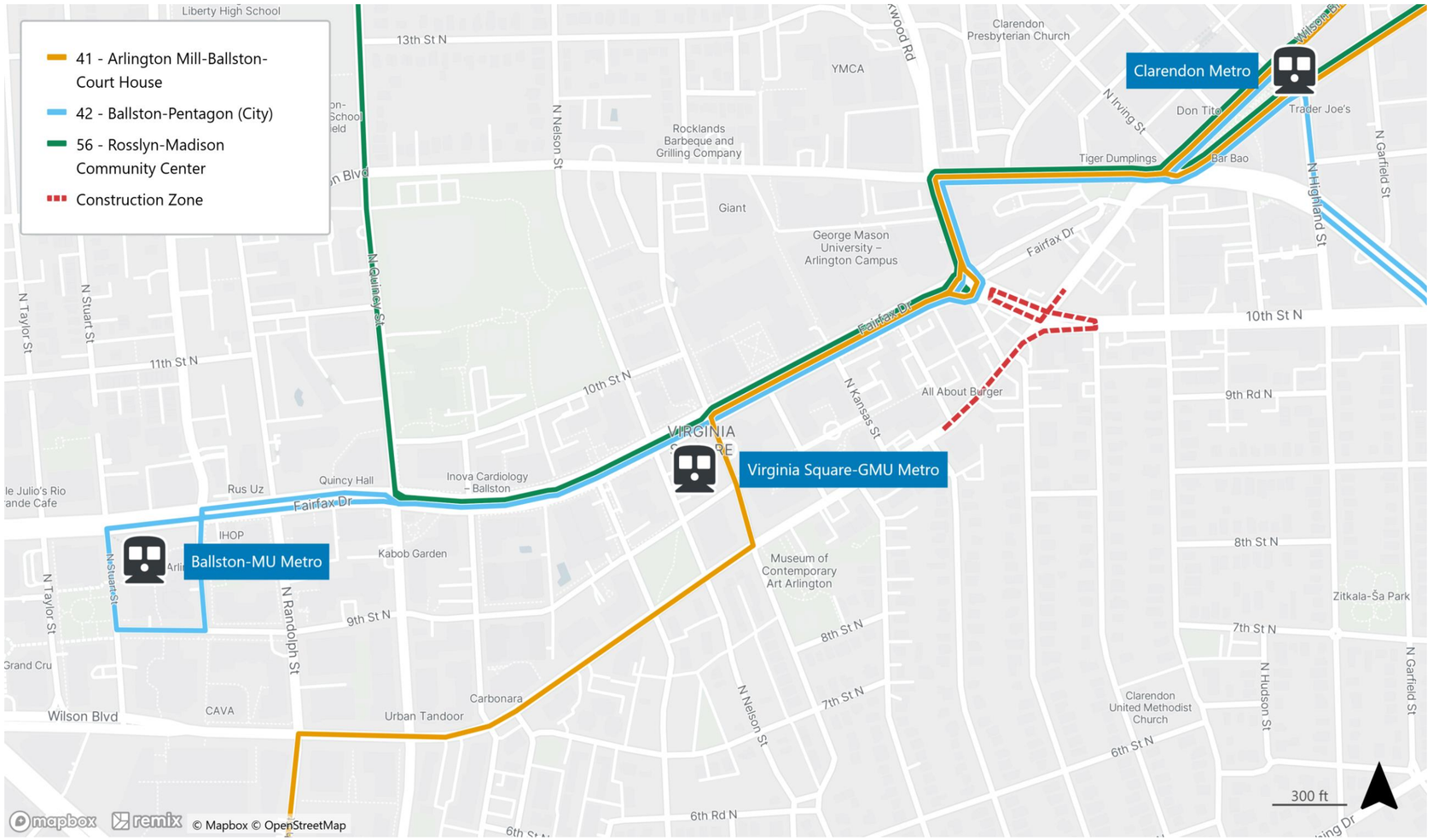
Wilson Blvd. Streetscape Improvements Project

Long-Term Detour: **ART Routes 41, 42, 56**

- **ART 41 and 42:** Will have increased schedule times due to routing change because of road closures for the project.
- **ART 41** will be operating at slightly reduced frequencies (15 minutes-weekdays and 20 minutes-weekends) to accommodate increased scheduled times.
- **ART 56:** Scheduled times will not change.
- These changes will be added to the Real-Time GTFS effective September 13, 2026.

  On-board bus announcements will be updated October 4.

Wilson Blvd. Streetscape Improvements



Two-year, multi-phased project to improve sidewalks and utilities on Wilson Blvd between N. Kenmore St. and 10th St N. ART, OmniRide and Metro Bus will be detouring around the project area to avoid frequent lane closures and disruptions.

Link to Project Page: [Wilson Boulevard Streetscape Improvements (Virginia Square) – Official Website of Arlington County Virginia Government]

Upcoming Service Changes

Effective October 4, 2026

ART 51 (Sundays): One night trip added from George Mason Drive and Langston Blvd. at 10:42p ending at Ballston-MU Metro Rail Station at 10:55pm.

Piloting of trip started August 23, 2026.

ART 55*(Monday-Friday): Adding trips to increase frequency to every 10 minutes during the morning and afternoon peak periods (5:30a-9:30a and 3:00p-7:00p) in the peak direction. This change will improve on-time performance and transit service on Langston Boulevard.

**Funded by NVTC I-66 Commuter Choice Grant*

Comparison of ART FY26 and FY25 Year-over-Year Performance

FY2026 In Review:

- **ART's ridership** increased by 22,946 trips.
- **Missed trips** decreased by 124 trips.
- **On-time Performance** increased 7%.
- **Number of customer complaints** increased by 81 comments.

Performance Metric	FY2026	FY2025
Passenger Trips	2,645,934	2,622,988
Revenue Hours	189,298	190,351
Passengers/Revenue Hour	14	14
Scheduled Number of Trips	175,375	183,208
Actual Number of Trips	175,144	182,853
Number of Missed Trips	232	355
% Service Efficiency	99.87%	99.81%
% On-Time Performance	**84%**	**77%**
Customer Service		
Number of Compliants	343	262
Complaints per 50,000 Trips	6	5

**Due to severe weather, ART did not operate January 25-27. ART ran modified service levels January 28-February 6.*

THANK YOU

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