# NO WRONG DOOR



A guide to Arlington's services for those impacted by intimate partner, dating or domestic violence.



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# **About Project PEACE**

Project PEACE is a county-wide effort to prevent, identify and respond to intimate partner and sexual violence. The efforts of Project PEACE aim to enhance the safety, and improve the well-being, of Arlington County citizens and visitors impacted by interpersonal violence. Project PEACE examines and enhances existing policies and practices across disciplines and identifies the optimum methods for public and private agencies to address, prevent and end violence. Project PEACE is hosted by Arlington County Department of Human Services and is managed by a diverse membership base. Representatives from Arlington local government, law enforcement, judiciary system, nonprofit organizations, culturally specific organizations, the faith community, health care providers, and citizens come together to create a collaborative that is larger and more impactful than any one institution.

# **Project PEACE's Vision**

Arlington County is a peaceful and respectful community where diversity is celebrated, violence is not tolerated, and all people are empowered to build healthy relationships free from the fear, or threat of, all forms of intimate partner and sexual violence.

# **Project PEACE's Mission**

Arlington County Project PEACE is a coordinated community response dedicated to advancing the most effective and efficient array of education, prevention, protection, and support services to end intimate partner and sexual violence in the Arlington community.

# **Project PEACE Partners**

Arlington County Board, Arlington County Commonwealth Attorney's Office,
Arlington County Courts, Arlington County Department of Human Services, Arlington County Manager's Office, Arlington County Police Department, Arlington County Sheriff's Office, Ashiyanaa, Doorways, Ethiopian Community Development Council (ECDC), Inova Ewing Forensic Assessment and Consultation Team, Just Neighbors, Lantuun Dohio, Legal Services of Northern Virginia, Northern Virginia Family Services, Offender Aide and Restoration, SCAN of Northern Virginia,



The Women's Center, and Arlington Community Members

### **Commitment to Anti-Racism**

Project PEACE celebrates the diversity and lived experiences represented by the Arlington community and partners. Project PEACE strives to enhance the quality of services provided by partner organizations by acting as allies for the promotion of anti-racism, equity, and justice.

Project PEACE understands and recognizes that intimate partner and sexual violence do not exist in silos- that societal power imbalances, sanctioned by privilege, exist and these imbalances perpetrate and reinforce the infinite experiences and impacts of interpersonal violence. More specifically institutionalized and individual racism creates inequities in how Black, Indigenous and People of Color (BIPOC), experience and heal from intimate partner and sexual violence.



Although interpersonal violence touches all races and cultural backgrounds, the narrative cannot remain monolithic, omitting explicit mention, when certain communities' racial groups continue to be disproportionately harmed. All the data illustrates disproportionate impact and disparate outcomes for groups that face multiple oppressions. Notably, Black women experience intimate partner violence at higher rates than women overall. More than 41% of Black women experience physical violence by an intimate partner during their lifetimes, compared with 32 % of all women. Moreover, as many as 60% Black women report being subjected to coercive sexual contact by age 18², as compared to all women at a rate of 13%.

To adequately address and eradicate intimate partner and sexual violence, Project PEACE efforts must center race and use integrated anti-racist approaches. This includes educating Project PEACE partners and the Arlington community on how people experience race-based oppression and marginalization, identifying intersectionality in anti-violence work, creating a shared language and understanding, and building anti-racist frameworks. To learn more about Project PEACE's commitment read the full Commitment to Anti-Racism and access the learning library online at <a href="https://www.arlingtonva.us/Government/Programs/Health/Project-PEACE/Commitment-to-Anti-Racism">www.arlingtonva.us/Government/Programs/Health/Project-PEACE/Commitment-to-Anti-Racism</a>

<sup>&</sup>lt;sup>1</sup> 2017 The Status of Black Women in the United States Executive Summary, Pg. 13. Retrieved 2/23 from <a href="https://iwpr.org/wp-content/uploads/2020/08/SOBW\_ExecutiveSummary\_Digital-2.pdf">https://iwpr.org/wp-content/uploads/2020/08/SOBW\_ExecutiveSummary\_Digital-2.pdf</a>

<sup>&</sup>lt;sup>2</sup> 2018 The National Center on Violence Against Women in the Black Community, Pg. 1. Retrieved 2/23 from https://ujimacommunity.org/wp-content/uploads/2018/12/Ujima-Womens-Violence-Stats-v7.4-1.pdf

<sup>&</sup>lt;sup>3</sup> 2011 National Sexual Violence Resource Center. Retrieved 2/23 from https://www.nsvrc.org/statistics



Intimate partner and sexual violence impact many people in Arlington with <u>at</u>

<u>least ONE Arlington neighbor calling the Doorways hotline and at least ONE</u>

<u>reaching out for help from the Arlington County Police Department</u> for support related to intimate partner violence <u>every day.</u> Everyone impacted by intimate partner and sexual violence deserves support and Project PEACE partners are committed to ensuring support services are available to anyone at any time that they need them.

Intimate Partner Violence (IPV) is a single act or a pattern of abusive, coercive and/or violent behaviors, used by an individual to gain and/or <u>maintain</u> <u>power and control</u> (most often through fear) <u>over another individual in an intimate/dating/married relationship</u>. Abusive, coercive, and violent behaviors can be, but are not limited to, physical, psychological, emotional, financial, spiritual, online, and/or sexual in nature. <u>Learn more here.</u>

In this document we refer to the person who has been harmed by their intimate partner as either the victim or survivor depending on the context of the section. Those who are using violence against an intimate partner are referred to as the person causing/using harm.



No one ever expects to find themselves in an unsafe or unhealthy relationship. No matter what someone chooses to do, there are resources and supports to assist them. This document outlines the various support and options available in Arlington to someone who needs relationship support. While they are outlined in order from crisis response, to leaving the relationship, to staying safe, there is no one right or wrong place to start.

Folks should choose the option that is safest for their specific situation. Those who experience unsafe or violent relationships may experience harm in culturally specific ways. Because of this, not every resource may be safe to access. However, there is hope some of the resources outlined below can assist someone no matter their identity or where they are in the process of creating safer and healthier relationships. Individuals are the best experts on themselves and have, by far, more knowledge about themselves than anyone else.



Not sure where to start?

Call the Doorways' hotline for one-on-one support navigating the resources: 703-237-0881

# **Getting Immediate Help**

In a home where one person is using violence to harm another, that violence can often escalate resulting in a need for police intervention and/or immediate departure from the home.

# Call 9-1-1 if someone needs immediate police support.

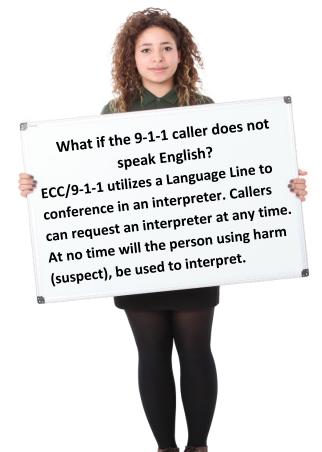
For immediate crisis support related to Intimate Partner, Domestic, Dating Violence or Sexual Assault call Doorways at 703-237-0881.

### **Police Intervention**

### **Arlington County Police Department**

The Emergency Communications Center (ECC) and Arlington County Police Department (ACPD) partner to respond to emergency and non-emergency calls for police. When someone calls 9-1-1, ECC First Responders establish the nature of the call. If it's determined to be a dispute between family, police will be dispatched to respond. 9-1-1 First Responders are likely to ask for the following information during the call to assess how best to respond:

- Caller's name, call back phone number, who is present -- children or pets and are they safe?
- Is anyone injured, does the person using violence have access to weapons, any noted substance use, and can the caller separate from the person who is using violence?
- Who is using violence -- what do they look like, where are they, did they leave in a car, what does the car look like/license plate?



These questions are used to gauge the level of safety for all involved and not intended to judge an individual. If anyone is injured First Responders will also dispatch the Fire Department for medical support.

#### When ACPD arrives, officers are required to:

- Secure the scene and ensure all individuals are safe.
- Assess the need for medics and additional service providers
  - If children are present, police will call <u>Child Protective Services</u> to respond and support the family
- Interview all participants separately.
- Take photos of the scene, victim(s), suspect(s) and collect any evidence.
- Administer the <u>Lethality Assessment Protocol</u> (LAP).

The <u>LAP</u> is a one-page questionnaire police use to assess someone's risk for homicide by an intimate partner. Those who screen as "high danger" for homicide will be asked to connect via phone immediately, with advocates from Doorways, Arlington's service provider for Intimate Partner Violence. LAP requires that law enforcement screen all victims of intimate partner violence. LAP screening should not be conducted in the presence of the offending party.

If officers have enough information to determine violence occurred between two or more family or household members, they are <u>required by law</u>, to make an arrest of the person was the "Predominant Physical Aggressor."

#### **Forensic Exams**

If the person who was harmed has physical injuries or experienced someone's hands near or around their

throat, they will be encouraged to get a forensic exam at the Inova FACT Department.

How do the police determine who the predominant physical aggressor is?

The "Predominant Physical Aggressor" is the person who was primarily responsible for the physical assault. The predominant physical aggressor is not necessarily the first aggressor.

Code of Virginia § 19.2-81.3 lists the considerations for determining who is the predominant physical aggressor.

<u>Inova Ewing Forensic Assessment and Consultation Team (Inova FACT)</u> provides forensic exams 24 hours a day, 7 days a week for FREE to Arlington residents. During a forensic exam a specially trained nurse or physician completes a medical screening and collects evidence. Evidence collection may include photographing injuries, saving physical evidence like hair, and taking blood or urine samples. Evidence is then provided to law enforcement for lab analysis. During this visit, individuals can receive <u>Emergency Contraception</u> or other preventative medications needed.

Police, Fire Department and Doorways can provide transportation for this exam as needed.



If have someone has a question about the status of a protective order, call the Emergency Communications Center's (ECC):

non-emergency police line 703-558-2222.



### **Emergency Protective Orders**

Police will help explain Emergency Protective
Orders to victims of domestic violence. These
orders are sought in all domestic violence cases
involving the police and are issued by the
Magistrate (an emergency judge). Additionally,
victim's may seek an Emergency Protective Order
on their own no matter the time of day. Once the
Emergency Protective Order is issued, it is served
on both parties by law enforcement officers. Learn
more about accessing protective orders here.

Learn more about the types of protective orders and supports available on <u>page 15</u>.

# **Hotlines and Safe Housing**

Someone in an unsafe relationship may need help planning how to stay safe while they stay in the relationship or plan to leave. Doorways provides 24/7 support to Arlington residents experiencing intimate partner violence.

# **Doorways Hotline (703-237-0881)**

<u>The Doorways Hotline</u> is the gateway to all Doorways programs and provides 24/7 support to those experiencing violence. Staff on the hotline can provide the following to individuals in unsafe relationships:

- Safety Planning;
- Safe Housing Assessment; and
- Referrals for Mobile or Court Advocacy Programs and counseling services.

# **Doorways Safehouse Shelter**

The Safehouse is a confidential residence for Arlingtonians in imminent danger who need a confidential location to stay safe after leaving an unsafe relationship. At the Safehouse all residents receive shelter in addition to wrap around, client-centered, and trauma informed case management and counseling support throughout their stay.

Anyone requesting shelter at the <u>Safehouse</u> must call Doorways' hotline at (703) 237-0881. Callers will speak to an advocate who will ask a series of questions to determine if they are in imminent danger. Imminent danger is defined as: a real physical danger that could occur within an immediate timeframe and result in death or serious bodily harm. Some considerations include:

- A recent incident involving serious bodily harm, threat of severe bodily harm, or threat to life;
- The imprisonment of the person who is causing harm who is due to be released; and
- A Protective Order has been filed and police cannot find the person using abuse.

Learn more about the Doorways' Safehouse and take a tour here.

# **Navigating the Criminal Justice System**

### **Commonwealth's Attorney's Office**

The Commonwealth's Attorney's Office consists of prosecutors, victim advocates, and support professionals whose job is to represent the Commonwealth of Virginia by prosecuting criminal matters. Prosecutors pursue the truth, provide support to victims and witnesses of crimes, and work with agency partners in law enforcement. Prosecutors strive to pursue justice on behalf of victims, defendants, and all members of the community.

When an individual is arrested for intimate partner violence, the prosecutor:

- Reviews the criminal complaint;
- Evaluates the circumstances of the case;
- Speaks with the victim in the case;
- Is involved throughout the court process; and
- Advocates for a just outcome.

Prosecutors work closely with Victim Specialists to ensure that victims are informed of the options available within the criminal justice system and understand how a case will proceed. They will present the case in court, either through an agreement on the resolution or trial and ensure that everyone's rights are protected throughout the criminal justice process.



### **Victim/Witness Program**

Victim/Witness is a program in the <u>Commonwealth Attorney's Office</u> that provides support and advocacy services for individuals who access support through the criminal justice system.

When someone is arrested for intimate partner violence, the victim's information is shared with the Victim/Witness office and a Victim Specialist will reach out to:

- Provide support;
- Inform them of their rights;
- Discuss and refer them to short- and long-term resources; and
- Explain what to expect through the criminal justice process

Victim Specialists keep victims informed of the court process, obtain their input and relay information to prosecutors and allied professionals. They also can accompany individuals to meetings (via phone, virtual, and in person), as well as to court proceedings.

Victim Specialists have a dual role of advocacy and helping to facilitate prosecution. For that reason, Victim Specialists cannot always provide confidential services. During conversations with the individuals harmed, additional information/evidence (photos, etc.) may arise or be gathered and the Victim Specialist will assist by providing it to appropriate law enforcement personnel.

For more information call Victim/Witness at 703-228-7908.

### When Children Witness Violence

Children are impacted by intimate partner violence. It changes their sense of security, safety and predictability and can have short- and long-term consequences for their physical and emotional health. However, unlike adults it also can hinder their ability to maintain healthy development and growth.

# **Arlington Child Protective Services (CPS) works to:**

- Protect children and preserve families;
- Identify, access, and provide services to children and their families;
- Prevent occurrence of future child abuse and neglect, when possible;
- Connect children and families with identified resources to help address immediate safety concerns or future risk of harm; and
- Prevent unnecessary out-of-home placements of children.

When the police are called:

- If children are present during an intimate partner violence incident and police respond, they are required to call Child Protective Services to assess the health and wellbeing of any children present.
- CPS will either arrive to the scene or they will follow-up with those who have been harmed in 1-2 days depending on the severity of the incident.
- CPS will then investigate and assess if the child or family needs any additional intervention to ensure short- and long-term safety.

When it comes to intimate partner violence, CPS considers the impact of harm to the child as a result of exposure to violence and other patterns of coercion.

- Was the child harmed or at risk of harm during an incident?
- Does the child exhibit an emotional impact due to violence?

CPS explores issues of physical abuse or mental abuse while completing assessments when harm and/or impact is indicated.

Specially trained CPS staff validate, investigate and assess reports of child abuse and neglect in accordance with state statutes.



If an individual is aware that a child has been exposed to intimate partner violence they should report it to Child Protective Services:

By Phone: (703) 228-1500 or Online: <a href="https://vacps.dss.virginia.gov/">https://vacps.dss.virginia.gov/</a>

# **Supporting Vulnerable Adults**

Older adults and adults with disabilities are vulnerable to experiencing intimate partner violence and may need immediate, short, and long-term supports to ensure ongoing safety. **Learn more about safe housing options for older adults** <a href="https://example.com/hereable-to-experiencing intimate partner violence and may need immediate, short, and long-term supports to ensure ongoing safety.">https://example.com/hereable-to-experiencing intimate partner violence and may need immediate, short, and long-term supports to ensure ongoing safety.</a>

**Adult Protective Services (APS)** receives, identifies and investigates reports of abuse, neglect or exploitation of adults aged 18 years or older who are incapacitated or **anyone** 60 and older. APS workers provide short-term, intensive case management or related services to establish and strengthen family and social support systems to protect adults at risk of abuse, neglect or exploitation.

For more information visit their website <u>here</u>. To make a report call 703-228-1700 or 1-888-832-3858 after hours.

# **Teen Dating Violence**

In Arlington, 25% of female students at Arlington Public Schools in grades 8, 10 and 12 reported that someone they went out with put them down or called them names. And 20% reported a dating partner made unwanted sexual contact with them. This is intimate partner violence and people of all ages can be impacted.

If a teens experience includes sexual assault or harassment, they may be eligible for services & supports through Arlington **Public Schools under APS' Title** IX policy. Learn more here.

Resources for Youth Experiencing Dating Violence
Teen and young adults who experience dating violence also
deserve services to increase their access to safety and
support.

**Safe Housing, Crisis Services and Counseling:** Doorways offers an array of services for young people impacted by dating violence including <u>Crisis</u> and <u>Counseling Services</u>

For questions or support via online chat 24/7 visit https://hotline.rainn.org/online

#### **Dating and Sexual Violence ARE Preventable**

More than ever, young people need support navigating the dynamics of dating and sex. Adults who work, or live, with youth, have numerous opportunities to model and discuss what young people can and should expect from safe and healthy dating relationships. Project PEACE and Doorways' supports youth serving organizations and parents in encouraging and helping youth to develop healthy and safe relationships.

These prevention programs help individuals explore topics such as: defining the elements of both a healthy and an abusive relationship; discussing the differences between healthy sexuality and the use of force, coercion, and intimidation; examining the messages we receive from our

environment and looking at how we can help one another and keep ourselves safe.

- <u>Learn more about Doorways Prevention Programs.</u>
- Learn more about Project PEACE Prevention Programs.

**By Teens for Teens!** We know teens learn best from their peers. The Arlington Teen Network Board's Healthy Relationship Taskforce (HRT) providers peer education on the topic of dating and sexual violence for Arlington Youth. Learn more and get involved <a href="here">here</a>.

# Supports for College Students: George Mason University

George Mason University offers specific and unique services to students who experience intimate partner violence. Campus based support can depend on who the student has disclosed to. When allegations of sexual and interpersonal violence are disclosed to a non-confidential University employee, this individual is required to report the situation to the Title IX Coordinator who will take appropriate measures under <a href="University Policy 1202">University Policy 1202</a>. SSAC's Assistant Director serves as a confidential resource for students addressing sexual and interpersonal violence situations and is exempt from this requirement. The other two offices designated as confidential resources under Policy 1202 are <a href="Counseling and Psychological Services">Counseling and Psychological Services</a> (CAPS) and <a href="Student Health Services">Student Health Services</a> (SHS). Faculty and staff have access to the University's Employee Assistance Program (EAP) through their insurance for confidential support regarding sexual assault and interpersonal violence.

#### **Confidential Support:**

- Mason students can seek services from the Student Support and Advocacy Center staff, Mon-Fri between 9 am and 5 pm. SSAC provides free and confidential emotional support, connection to campus and community resources, academic support, campus and community reporting options, and safety planning. To connect to a confidential advocate within SSAC, please call 703-993-3686, email ssac@gmu.edu, or complete a referral form.
- Mason students have access to free and confidential counseling services through Counseling & Psychological Services. CAPS also offers after-hours service for crisis support between 5 pm and 8:30 am Monday through Friday and all-day Saturday and Sunday.
- Mason students have access to general medical services (i.e. exams, STI screening, etc.) and health education through Student Health Services.

**Non-Confidential Reporting:** 

- Incidents of sexual assault and interpersonal violence can be reported to the University's
   Title IX Coordinator via online form, via email titleix@gmu.edu, or phone 703-993-8730.
- Incidents of sexual assault and interpersonal violence can be reported to the <u>GMU Police</u>
   <u>Department</u> for non-emergency related incidents by calling the non-emergency phone
   number, 703-993-2810. A GMU PD officer will meet with the student to take an incident
   report and discuss options. GMU PD will also share this report with the Title IX Coordinator
   for review and appropriate action.

Learn more: Phone: 703-993-3686 Monday – Friday 9 am - 5 pm (non-emergency service) and website <a href="https://www.ssac.gmu.edu">www.ssac.gmu.edu</a>

It is recommended that anyone working with an Arlington resident who is a Mason student directly connect the individual to the Student Support and Advocacy Center for free and confidential assistance.

# **Preparing to Leave**

When someone is afraid of their partner, they often consider leaving either for good or until it is safe to return. It is safer to leave with a plan and a plan includes knowing what service providers are available to assist.

# **Creating a Safety Plan**

A safety plan is a set of pre-determined actions that can help lower one's risk of being hurt by their partner. It includes information specific to their unique situation and what will increase safety at work or school, home and other places that they go on a daily basis. Safety plans can include safety for children and pets as well.

#### Why is a safety plan important?

A Safety plan allows someone who is being harmed in a relationship have the tools they need to act quickly if the relationship becomes increasingly unsafe. It also allows one to prepare what they might need to leave including documentation, money, etc outside of a crisis situation.



Anyone can create a safety plan with an advocate by calling 703-237-0881 or on their own using an <u>online safety planning tool</u> such as this one from <u>www.thehotline.org.</u>



A Protective Order is a legal document signed by the courts and enforced by police to increase safety and add protections. A protective order can require *the person causing harm/using violence* to do the following:

- Have no contact with individual who was harmed (and any children);
- Not return to a shared home;
- Stay a specified distance away at all times; and
- Any other relief needed for the safety and stability of the individual who was harmed.



### There are three progressions of protective orders:

# Emergency Protective Orders EPOs

- Granted for 72 hours by the <u>Magistrate</u> at 703-228-3961
- Available 24/7
- Requires police involvement: Granted after police have issued a warrant OR a someone has made a criminal complaint against their intimate partner.

# Preliminary Protective Orders PPOs

- Granted for 15 days by a JDR Judge (requires court hearing)
- Available through JDR Court Service Intake at 703-228-4500
- Available Mon-Fri, 8a-4p
- Does NOT Require Police Involvement.
- Does NOT Require an EPO first.

# Protective Orders POs

- Granted for up to 2
  years by a JDR Judge
  (requires court
  hearing)
- Granted after a PPO. Hearing is typically 15 days after PPO is granted.
- A violation of the PO is a crime and should be reported immediately to law enforcement.

# Magistrate, Juvenile Domestic Relations Court (JDR) and General District Court (GDC)

While <u>Juvenile and Domestic Relations (JDR) Court</u> issues most protective orders, some must be filed in <u>General District Court (GDC)</u> or with the <u>Magistrate</u> (emergency judge).

#### • JDR Court: 703-228-4500

- People who are married or former spouse;
- People living together within the last 12 months;
- o People who have children together; or
- Teens (minors) experiencing Dating Violence ("next friend" Protective orders can be filed by parent, guardian or Guardian ad Litem).

#### • GDC Court: 703-228-7900

 People who are dating and do not live together, were never married, nor have a child together.

#### Magistrate: 9-1-1

 For Emergency Protective Orders ONLY after regular business hours. Involving the Magistrate <u>does require</u> police involvement as it turns the order into a criminal matter that involves police.

The Filing Process to receive a Protective Order can take a few hours. The filing process includes filling out an affidavit (a written statement of what happened) and seeing a judge. Individuals should be prepared to spend three to four hours with an advocate and court staff to complete this process. During the COVID-19 crisis individuals who have been harmed can request to complete the filing and court process virtually. *Call 703-228-4500 to learn more.* 

### **Court Advocacy**

No one should have to go through this process alone. While individuals do not need an attorney to file for a protective order, they deserve support through the process. Doorways offers free <a href="Court Advocacy">Court Advocacy</a> support to help individuals who have been harmed through the intake process and to support them in court. Doorways Court Advocates can help complete the protective Order application in English and Spanish. *Call 703- 228-3749*.

#### **Access to Firearms and Protective Orders**

The law\* says that after being served with a permanent protective order, the person causing harm has 24-hours to transfer or sell all firearms they own or possess to any other person who is legally allowed to possess them. A violation of this law is a Class 6 Felony, punishable by up to five years in prison, as well as the loss of certain civil rights, including the right to possess a firearm. Additionally, the law requires that the person causing harm to certify in writing within 48 hours that they no longer possess a firearm and/or a concealed handgun permit. A violation of this requirement is contempt of court.

\*This law does not apply to Emergency or Preliminary Family Abuse Protective Orders or Emergency, or Preliminary Acts of Violence Protective Orders issued by the General District Court.

# **Responsibilities of Person Causing Harm**

<u>Do not possess firearms</u> 24 hours after receiving a family abuse permanent protective order.

- Arlington County Police Department will accept firearms surrendered under this statute on a case-bycase basis. To surrender a firearm or for more information contact: Non-Emergency ACPD at 703-558-2222.
- If they transfer possession of a firearm(s) to another individual, that person must be legally permitted to possess firearms.
- Living in a household where firearms are present could constitute possession and result in a violation of this law.

### Staying Safe with a Protective Order

If the court has issued a family abuse permanent protective order, the person causing harm is prohibited from possessing a firearm or a concealed handgun permit. The person causing harm is required to sell, transfer, or surrender the firearm(s) to anyone legally able to own a firearm. They may be charged with a felony if they fail to comply. The police are not required to come and take the firearm(s), but they can store the firearms if the person causing harm needs someone to keep them for the duration of the permanent protective order.

- If someone feels they are in danger at any time call 911
- Inform the police if they have a firearm(s). Notify the Arlington County Police Department at 9-1-1 or their non-emergency number 703-558-2222.
- Contact Doorways, available 24/7, to discuss options to stay safe, or for more information about protective orders and rights as a victim. Call 703-237-0881, available 24/7.

# **Legal Services**

### **Legal Services of Northern Virginia (LSNV)**

LSNV prioritizes helping victims of intimate partner violence escape abusive relationships and works to preserve and reunify healthy families. LSNV does this through brief advice and consultation, direct representation of clients, partnership with an array of *pro bono* volunteer attorneys, and close collaboration with a variety of local intimate partner violence and social services organizations and community response teams.

- **Protective Orders:** LSNV provides direct representation in both Family Abuse Protective Orders and General District Court protective orders, with priority given to cases involving abuse between intimate partners.
- **Custody and/or Visitation:** LSNV provides consultation and advice to eligible applicants and help as many parents with direct representation as possible, with priority given to cases involving intimate partner violence.
- **Child and/or Spousal Support:** LSNV provides advice to clients and sometimes represents in extraordinary circumstances or as a part of other, related cases (such as custody).
- Separation & Divorce: LSNV generally does not have the resources to initiate complicated, contested divorce cases. Thanks to the help of volunteer attorneys, LSNV is able to help hundreds of clients each year obtain uncontested divorces. LSNV staff can assist clients in drafting Marital Settlement Agreements to resolve contested issues if the parties are close to an agreement. LSNV may represent in defending a contested divorce, particularly for cases divested from a custody case that involves abuse between intimate partners.

Learn more about LSNV services here or contact their intake staff at (703) 778-6800.

# **Just Neighbors**

Just Neighbors is a nonprofit organization dedicated to serving and supporting the immigrant community. Just Neighbors provides high-quality low-cost immigration legal services to low-income immigrants, asylees, and refugees in Washington, DC, Maryland, and Virginia. Just Neighbors practices humanitarian-based immigration law allowing us to focus on helping the most vulnerable immigrants in our community. The types of cases Just Neighbors assists with include:

- Crime Victims (Violence Against Women Act (VAWA), U visa, T visa)
- Special Immigrant Juvenile Status (SIJ)
- Asylum
- Humanitarian-based Adjustment of Status
- Green card renewal/replacement

- DACA
- TPS
- Removal Defense
- Disability waivers for citizenship applications

Only some immigrants qualify for lawful status, but all immigrants can benefit from a legal consultation. Client's total family income needs to be 200% or less of the federal poverty guidelines to qualify for Just Neighbors services.

Call Just Neighbors at 703-979-1240 to complete a telephone intake or complete an intake online at <a href="https://www.justneighbors.org/gethelp/">https://www.justneighbors.org/gethelp/</a>.

### Forensic Exams and Evidence Collection

### **Inova Ewing Forensic Assessment and Consultation Team (Inova FACT)**

<u>Inova FACT</u> provides forensic exams 24 hours a day, 7 days a week for FREE to Arlington residents. During a forensic exam a specially trained and certified nurse or physician collects evidence of the harm done such as taking photos, saving physical evidence like hair, taking blood or urine samples. Evidence can be later used by medical and legal personal in the pursuit and investigation of a criminal or civil case.



An individual does not need police involvement to get a forensic exam and preserve evidence of intimate partner violence.

If someone's partner is harming them, they can request a confidential forensic exam at any time and preserve the evidence for up to two years for free. That evidence can later be turned over to police if a report of intimate partner violence is filed. Not only does a forensic exam preserve evidence of physical or sexual abuse it also creates confidential documentation of the abuse by a medical provider.

During this visit, people can also receive <u>Emergency</u> <u>Contraception</u> or other preventative medications needed.

### **Doorways Hospital Accompaniment Response Program (HARP)**

Doorways provides advocacy and accompaniment services to survivors of intimate partner violence and sexual assault seeking medical care. Accessible through the <a href="24-hour Domestic & Sexual Violence Hotline">24-hour Domestic & Sexual Violence Hotline</a>, and in partnership with <a href="Arlington County's Commonwealth Attorney's Office">Arlington County's Commonwealth Attorney's Office</a>, Doorways' advocates are available to provide immediate, in-person support to those requesting or receiving a forensic exam at Inova FACT.

Need transportation to get an exam? Doorways provides free transportation via cabs to obtain a forensic exam at the Inova FACT department. Request assistance by calling Doorways Hotline at 703-237-0881.

### **Ethiopian Community Development Council (ECDC)**

ECDC's DV program provides accompaniment services to clients who have any forensic exams, as well as different medical appointments that require the assistance of the victim advocate. If the client has no means to get to their appointment, or require assistance getting to their appointment, transportation services may be available. *For more information call 703-685-0510 Ext.265* 

# **Using Technology to Stay Safe**

These APPS were designed to help survivors stay safe while living in or leaving an unsafe, unhealthy, violent or abusive intimate relationship.

- Tech Safety App: This app can help someone identify technology-facilitated harassment, stalking, or abuse and includes tips on what can be done. Available in English and Spanish. <u>IOS</u>, <u>Android</u>, <u>Web</u>
- DocuSAFE App: This app is a documentation tool that can help someone document abuse, store documentation, and share documentation with trusted contacts. Available in English. <u>IOS</u>, <u>Android</u>, <u>Web</u>
- RU Safe App: Connects survivors to local resources and allows survivors to assess their danger with a quick safety assessment. <u>IOS</u>, <u>Android</u>, <u>Web</u>

# Safety Warning!

These apps offer general information to raise awareness, provide screening tools to help identify whether abuse is occurring and offer resources for help. Phones, devices, and the apps on them, offer opportunities for increasing access to information, resources, and assistance. However, the information that's accessed or stored on them can create safety and privacy risks if someone is in an unsafe and abusive relationship.

Learn more about choosing and downloading apps safely here.



# Safe Housing

If someone is experiencing homelessness or needs assistance relocating due to intimate partner violence, Doorways' Safehouse, advocates on the 24-hour Domestic & Sexual Violence Hotline can support them in finding other resources.

For those who need a confidential location due to immediate threat of harm they may qualify for the Doorways Safehouse. Imminent danger is defined as: A real physical danger that could occur within an immediate timeframe and result in death or serious bodily harm. Some considerations include:

- A recent incident including serious bodily harm, threat of severe bodily harm, or threat to life
- The imprisonment of an abuser who is due to be released
- A Protective Order has been filed and police cannot find the abuser.

Call the Doorways Hotline for housing assessment at 703-237-0881. Learn more about Arlington's Housing Services <u>here</u>.

Doorways' Mobile Advocacy Team provides wrap-around, trauma-informed case management services, including supporting survivors in locating and determining appropriateness of current housing options, providing advocacy with landlords, and linking to community resources. Doorways advocates can also support someone in contacting <a href="#">Arlington County's Centralized Access System</a> to screen for other housing options such as emergency shelter for individuals and families experiencing homelessness, prevention, diversion and/or rapid rehousing based on their circumstances and eligibility.

To access Doorways' Mobile Advocacy Services, call 703-237-0881.



# Safe Housing Options for Older Adults

**ElderSAFE Center** 

For adults 60+ who are experiencing intimate partner violence in Northern Virginia, there is a regional safe housing and support organization called ElderSAFE. The ElderSAFE Center is the first program of its kind in the Washington, DC metropolitan area to provide safe temporary shelter to older adults experiencing elder abuse.

#### ElderSAFE Center services

- Safe, temporary shelter
- Holistic therapy program
- Confidential counseling
- Medical services
- Spiritual support
- Physical and/or psychological therapy services
- Safe discharge
- Legal referrals
- Community referrals and coordination with partner agencies

Learn more on their website or call their helpline during business hours at 301-816-5099.

# **Racially and Culturally Specific Organizations**

The road to healing can be easier to travel when those advocating with and for us have similar lived experiences. In Northern Virginia there are several organizations that provide culturally specific and unique services to those seeking cultural connection and understanding. While there are several local organizations listed below dedicated to providing cultural or racially specific resources and connection, there are several communities that are not represented. Project PEACE is committed to ensuring everyone in Arlington sees themselves in the local services by continuing to build the capacity of agencies and partners to meet the individual and unique needs of all Arlingtonians.

# **Agencies Supporting Black and African American Survivors**

# Ujima, Inc.: The National Center on Violence Against Women in the Black Community

Ujima, Inc. serves as a national, culturally specific services issue resource center to provide support to, and be a voice for, the Black Community in response to domestic, sexual and community violence. Ujima was founded in response to a need for an active approach to ending domestic, sexual and community violence in the Black community. Ujima is creating a culturally competent resource directory. Until it's complete, survivors can reach out to Ujima for culturally and racially specific resources and supports <a href="https://ujimacommunity.org/find-help/">https://ujimacommunity.org/find-help/</a>

Additionally, <u>this resource from NAMI</u> is recommended to learn more about accessing culturally competent mental and physical healthcare for Black communities.

# **Agencies Supporting Immigrants and Refugees**

#### **Ayuda**

<u>Ayuda</u> provides legal, social, and language services to help low-income immigrants in Northern Virginia access justice and transform their lives. Since 1973, Ayuda has served more than 150,000 low-income immigrants throughout Washington DC, Maryland and Virginia.

Ayuda's expert and dedicated professionals help immigrants from anywhere in the world navigate the immigration and justice systems and access the social safety net. This comprehensive and welcoming approach breaks down barriers, helps those in need, and makes communities stronger. Learn more about Ayuda Services below:

- Social Services
- Immigration Legal Services

For more information and to connect with Ayuda call 703-444-7009.

### **Ethiopian Community Development Council (ECDC)**

ECDC serves the African immigrant and refugee community in the U.S. through a broad spectrum of local and national programs.

These programs assist newcomers and improve their quality of life by helping them become productive individuals who give back to their community. On a national level, ECDC resettles refugees from around the world through a network of community-based affiliates and serves as a voice for African newcomers.

ECDC provides case management assistance to clients who are or have experienced intimate partner violence and who have service needs. Also designed to educate immigrant communities about intimate partner violence and consequences in the United States as well as work with service provider communities to provide education on working with immigrant survivors. ECDC's DV program also provides referrals to different organizations in the area.

Learn more about ECDC's programs at <a href="http://www.ecdcus.org/">http://www.ecdcus.org/</a>.

### **Just Neighbors**

Just Neighbors is a nonprofit organization dedicated to serving and supporting the immigrant community. Just Neighbors provides high-quality low-cost immigration legal services to low-income immigrants, asylees, and refugees in Washington, DC, Maryland, and Virginia. Just Neighbors practices humanitarian-based immigration law allowing Just Neighbors to focus on helping the most vulnerable immigrants in Northern Virginia. The types of cases Just Neighbors assists with include:

- <u>Crime Victims (Violence Against Women Act</u> (VAWA), U visa, T visa)
- Special Immigrant Juvenile Status (SIJ)
- Asylum
- Humanitarian-based Adjustment of Status
- Green card renewal/replacement

- DACA
- TPS
- Removal Defense
- Disability waivers for citizenship applications

Only some immigrants qualify for lawful status, but all immigrants can benefit from a legal consultation. Client's total family income needs to be 200% or less of the federal poverty guidelines to qualify for Just Neighbors services.

Call Just Neighbors at 703-979-1240 to complete a telephone intake or complete an intake online at <a href="https://www.justneighbors.org/gethelp/">https://www.justneighbors.org/gethelp/</a>.

# Agencies Supporting Asian and Pacific Islander Communities

#### **Ashiyanaa**

<u>Ashiyanaa</u> provides culturally sensitive support services to South Asian women facing gender and interpersonal violence (also known as intimate partner violence), empowering them to become self-sufficient. Ashiyanaa serves all South Asians without gender bias, taking a clear direction towards inclusivity.

For those experiencing intimate partner violence, Ashiyanaa provides case management support. Case management provides ways to achieve self-sufficiency through a culturally aware lens. Ashiyanaa's goal is to empower clients to become financially and socially self-sufficient.

**Ashiyanaa has a toll-free, safe, secure, and confidential helpline: 888-417-2742.** This is NOT a hotline. For emergencies, please call 911.

#### **Domestic Violence Resource Project (DVRP)**

DVRP provides free and confidential services, in over 20 Asian/Pacific Islander languages. DVRP aims to improve the safety of survivors of intimate partner violence and sexual assault, regardless of income level, immigration status or English fluency. DVRP provides case management, mental health therapy, art therapy and other community-based supports using a trauma informed, survivor centered lens.

Confidential Helpline (202) 833-2233: Speak with an advocate (Monday – Thursday, 9:00am-6:30pm and Friday 9:00am-6:00pm) to get information, local resources and ask questions. Callers can receive crisis intervention, safety planning, emotional peer support, and referrals for legal services and/or temporary, safe housing. If calling after hours, leave a message with the person's name, language, safe phone number, and safe time to call them back. Advocates will return calls promptly.



• **Case Management:** DVRP can help individuals access resources and help with shelter, emergency transportation, interpretation/translation, apply for public benefits,

accompaniment to court, survivor advocacy and support, crisis intervention, financial or medical assistance, and referrals for legal services (protection orders, family law (divorce/child custody) or immigration). Both short-term and long-term case management services are available, free of charge.

Language Capacity: DVRP can provide help in Arabic, Bahasa Indonesia, Bengali,
 Cambodian, Cantonese, Hindi, Japanese, Korean, Lao, Mandarin, Mongolian, Pampango,
 Punjabi, Shanghainese, Sinhala, Tagalog, Ilokano, Thai, Urdu, Vietnamese

# Agencies Supporting Lesbian, Gay, Bisexual, Transgender and Queer Communities

Individuals who identify as Lesbian, Gay, Bisexual Transgender, Queer+ (LGBTQ+) are more vulnerable to intimate partner violence.



### **Virginia Anti-Violence Project**

The Virginia LGBTQ+ Helpline provides a **free and confidential** telephone service for lesbian, gay, bisexual, trans, and queer or questioning callers looking for information or help regarding intimate partner abuse, sexual assault, and stalking. They offer a phone line, text and chat support 24 hours a day, 7 days a week. <u>Learn</u> more here.

Call: 866-356-6998

Text: 804-793-9999

Online Chat: <a href="https://www.vadata.org//chat/">https://www.vadata.org//chat/</a>

<u>FORGE</u>, a national organization focused on empowering and supporting the Transgender community, has created a guide for Transgender individuals on accessing safe and affirming mental health services. Find it here: <u>Let's Talk About It: A Transgender Survivor's Guide to Accessing Therapy</u>

Learn more about intimate partner violence in LGBTQ+ relationships here.

# If Anyone in the Relationship is Active-Duty Military

### Joint Base Fort Myer-Henderson Hall Family Advocacy Program (FAP)

There are many resources available through the military if the person harmed or the person who has harmed is active-duty military including restricted and un-restricted reporting.

#### FAP offers a variety of supports and services:

- Prevention & Education Specialists offer classes and workshops for individuals who want to enhance their lives-in various areas.
   Classes offered include but aren't limited to: Anger and Stress Management, Work Live Balance, Active Listening, etc.
- Clinicians assist families when allegations of intimate partner violence/child abuse are received and provide services and support through individual or family counseling and case management.
- Victim Advocates assist victims of intimate partner violence and the non-offending parent in child abuse cases.
- Henderson Hall offers a Men's and Women's Intimate partner violence Intervention Group (STOP). STOP is a 26-week treatment group designed to offer men intensive training in new skills for self-management, communication, problem solving and empathy for others to reduce the risk of future relationship violence.

**Reporting Options:** If the person being harmed chooses to make an unrestricted report, access to the military services will become available to them. With an unrestricted report, social workers, victim advocates and mental health professionals are able to reach out and offer support to the adult and children impacted by the family violence. Support can include counseling and referrals for services related to housing, childcare and employment.

#### Restricted- Confidential:

- Preserves privacy and limits who is involved. Only consider this option when there is no immediate risk of physical danger, or child involvement.
- o Case will be confidential and law enforcement and command is not notified or involved.
- o Restricted reports can be made to healthcare providers, FAP Clinicians & FAP Advocates.
- Full access to services including medical care, counseling, and help from a victim advocate while maintaining the individual's privacy.

#### Unrestricted- Non-Confidential:

- Military law enforcement will investigate and contact the alleged offender.
- Command is notified/involved and offers protection, which may include a military protective order.
- Unrestricted reports can be made to command, military law enforcement, FAP clinicians/advocates.
- Full access to services including medical care, counseling, and victim advocacy.

For immediate support and to learn more about = options call the 24/7 FAP Hotlines:

- Army- Fort Myer: 703-919-1611
- Marine Corps-Henderson Hall: 202-439-6038

# **Long-term Safety and Healing**

Once someone has left an unhealthy and unsafe relationship it can take years to heal and rebuild the lives of those impacted. Everyone involved deserves support and there are resources for adults and children who have been harmed as well as the adults who have used violence and harmed.

# **Housing Safety and Confidentiality**

### **Intimate Partner Violence - Address Confidentiality**

The Address Confidentiality Program (ACP) is a confidential mail-forwarding service for victims of intimate partner violence, stalking, sexual violence, and/or human trafficking who have recently relocated to a location unknown to their abuser or stalker. The goal of the ACP is to help participants keep their new address confidential.

The ACP provides cost-free mail forwarding service. Program participants are authorized to use a "substitute" mailing address in lieu of a home address.

The actual address of a program participant is confidential and available only to those employees involved in the operation of the Address Confidentiality Program and to law-enforcement officers for law-enforcement purposes.

To learn more about this program reach out to Doorways Court Advocacy Program at 703-228-3749 or Arlington County Victim/Witness Program at 703-228-7908.



The Address Confidentiality Program is not retroactive & cannot provide absolute protection.

The ACP is only one piece of a victim's overall plan.

Call Doorways' to create a safety plan at 703-237-0881.







### Mental Health Services for Survivors of Violence

Intimate partner violence can have a significant impact on one's mental health. Violence and abuse can affect the survivor, their children and family. The psychological and emotional wounds of Intimate partner violence are devastating and can sometimes have long-lasting effects. If someone needs assistance coping with the long-term impact of Intimate partner violence, reach out to a behavioral/ mental health clinician for help.

If someone is having a psychiatric emergency, please call Arlington County Emergency

Services at 703-228-5160.

#### Additional 24/7 Resources:

Suicide and Mental Health Crisis call 9-8-8, or chat <u>suicidepreventionlifeline.org</u> **AND/OR** Trevor Project (*LGBTQ+ Community*): call 1-866-488-7386 or chat <u>www.thetrevorproject.org</u>

### **Doorways Revive Domestic & Sexual Violence Counseling Program**

Supports survivors seeking services due to intimate partner violence, sexual assault, dating violence and/or stalking, including adults, youth and children. Revive offers trauma-informed short-term counseling tailored to survivor's needs to support the healing process. Services are offered in the survivor's preferred language. Services include:

- Free, confidential trauma-focused counseling
- Crisis intervention

- · Safety planning
- Advocacy
- Support groups

Survivors can be linked to Revive by contacting Doorway's hotline at 703-237-0881. <u>For Providers:</u> To refer someone to Doorways' Revive Domestic & Sexual Violence Counseling Program, please email ReviveReferral@DoorwaysVA.org.

# **Northern Virginia Family Service Multicultural Center**

NVFS provides culturally competent, language-specific mental health services for all ages in various settings to ensure neighbors from all backgrounds have access to the support they need. Services are provided at NVFS offices and integrated into home, school and community settings, and include individual, family and group counseling, and mental health treatment and evaluation. These services are tailored to meet the developmental, cultural, language and relational needs of the client and their family system. The Multicultural Center is staffed with culturally competent, trauma informed bilingual professionals who speak the following languages: English, Spanish, Amharic, Arabic, French and Farsi.

Learn more on their website, email mcir@nvfs.org or call 571-748-2818.

### **Arlington County Behavioral Healthcare Services**

The Arlington County Adult Behavioral Health Division offers many types of assistance for adults with behavioral/ mental health and substance use issues. Bilingual staff may be available, and all services are strictly confidential. Services include Initial and ongoing assessment case management, individual

Many survivors of violence require ongoing mental health services to address mental health needs, many of which can be a result of the interpersonal abuse or violence experienced. For Arlington residents who have ongoing substance use concerns or ongoing severe mental illness, we recommend considering county-based services.

<u>For adults:</u> for emergency psychiatric services call 703-228-5160, non-emergency 703-228-5150, or visit their website

<u>For children and youth</u>: for emergency psychiatric services call 703-228-5160, non-emergency 703-228-1560, or visit their <u>website</u>

# **Enforcing Protective Orders**

# If someone feels they are in danger at any time, call 911.

Protective order violations are a crime. Protective orders can only be enforced if law enforcements is made aware of protective order violations. Violations occur when the person whom the protective order is against, disobeys any of the conditions. For example, if they are supposed to not call the victim and they call the victim, this is a violation.

Additionally, If the court has issued a family abuse permanent protective order, the person whom the protective order is against is prohibited from possessing a firearm or a concealed handgun permit. The person causing harm is required to sell, transfer, or surrender the firearm(s) to anyone legally able to own a firearm. They may be charged with a felony if they fail to comply. If the person continues to keep a firearm or permit, this is a violation.

# What happens if a Protective Order violation is reported?

Once a protective order violation is reported, the Magistrate's office will review, and as appropriate, the Magistrate will validate the violation and issue a warrant for arrest of the person who violated the order.

Law enforcement will follow-up with the warrant and attempt to arrest the person who violated.

To find out what the status of a protective order violation is, call non-emergency police at 703-558-2222.

# If someone is afraid to report a Protective Order Violation.

Some people fear that reporting a protective order violation could result in more violence or abuse from the person causing harm. This is a valid fear. If there is a concern for safety, or someone needs safe shelter, call the Doorways' hotline to create a safety plan or access housing at 703-237-0881. This hotline is available 24 hours a day, 7 days a week.

# Help for Those Using Harmful and Abusive Behaviors

For those using violence in a relationship there are programs to support behavior change and eliminate the use of intimate partner violence.

Please note we do NOT recommend <u>anger management</u> or couples counseling for those in an intimate relationship where there is any violence or abuse. Those experiencing the harm and those doing the harm should initially seek separate support and counseling.

### The Arlington Abuser Intervention Program (AIP)

AIP is an 18-week state certified, program for anyone using violent and abusive behaviors towards their intimate partner. AIP groups provide a safe space for those using violence to explore their use of coercive behaviors, learn alternatives to violence and enhance skills to have

safe and healthy relationships. AIP can be taken by anyone in the community including those court-ordered into a "batterer's intervention program." AIP is offered in both English and Spanish. Learn more or make a referral by filling out the referral form, emailing <a href="mailto:LkMiller@arlingtonva.us">LkMiller@arlingtonva.us</a> or calling 703-228-1513.

# Northern Virginia Family Service Batterers Intervention Program

Provides certified classes to men and women who have physically abused their partners. Participants must have a court order to attend. Group classes are offered in English and Spanish. Individual services offered in Amharic, Arabic and French. *Learn more on their website, email mcir@nvfs.org or call 571-748-2818.* 

# **Mental Health Counseling**

If someone is using violence in their relationship it may be linked to unresolved child- or adult-hood trauma. People wishing to examine their behaviors and make a connection for change are encouraged to seek mental health support.

<u>If they have insurance:</u> Search for a provider using <u>www.psychologytoday.com</u>





#### Role and Responsibilities When there is a Protective Order in Place

**<u>Do not possess firearms</u>** 24 hours after receiving a family abuse permanent protective order.

- Arlington County Police Department will accept firearms surrendered under this statute on a case-by-case basis. To surrender a firearm or for more information contact: Non-Emergency ACPD at703-558-2222.
- If they transfer possession of a firearm(s) to another individual, that person must be legallypermitted to possess firearms.
- Living in a household where firearms are present could constitute possession and result in aviolation of this law.

# Safe Co-Parenting

#### **Safe Havens**

The Arlington <u>Safe Havens Supervised Visitation</u> <u>and Exchange Program</u> provides a safe and secure environment in which parents with court ordered supervised visitation can have contact with their children and where safe exchanges between parents/ families and children can occur.



Safe Havens Program Family Meeting Room

The program provides services for families who

Safe
have been affected by intimate partner violence, child
sexual abuse, stalking, dating violence and sexual assault. Safe Ha

sexual abuse, stalking, dating violence and sexual assault. Safe Havens is located at Arlington Department of Human Services. *For questions or to refer a family, please call 703-228-7483.* 

# **SCAN** Of Northern Virginia

Family Coaching is a strengths-based 12-week program where families meet with a family coach one on one. During the 12 weeks families will identify strengths and growth areas to create their program goals. The program is flexible and can work with the families' current schedules and situations. Family Coaching also utilizes a trauma informed approach to work with families and family members who are causing harm or experiencing harm. <a href="SCAN">SCAN</a> has the ability to work with different family make ups (single parents, and parents needing separate sessions etc.). Coaching meets the family where they are at and gives them the tools to develop healthy parenting skills and relationships. For more information or to make a referral please email <a href="familyprograms@scanva.org">familyprograms@scanva.org</a> or visit our website <a href="https://scanfamilies.org/">https://scanfamilies.org/</a>.

# Not sure who to call or where to start? Call the Doorways' 24-Hour Hotline anytime for support: 703-237-0881

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