

### FY18 Workplan and Budget

Presented to Arlington County Board March 16, 2017





# **FY 2016** REVIEW



# CONNECTED

• 222,000+ PAGE VIEWS ON ROSSLYNVA.ORG

– 113,000+ – UNIQUE SESSIONS ON WEBSITE IN FY16 5,000+ FOLLOWERS ON SOCIAL MEDIA







# BOLD

### - 48,000+ - 115 200+ SQ FT OF PLANTINGS AND MAINTAINENCE PLANTED PLANTED







# URBAN

**99.3%** POSITIVE RESPONSE TO STREETSCAPE ELEMENTS

**19** STREETSCAPE ELEMENTS PROTOTYPED ELEMENTS INSTALLED AT CENTRAL PLACE







# ACTIVE

#### - 26,000+ TOTAL ATTENDANCE FOR ROSSLYN EVENTS

**1,098** AMBASSADOR HOURS SPENT AT EVENTS

### 120+ COMMUNITY EVENTS







# RESPONSIVE

 70,000+ –
 POUNDS OF WASTE COLLECTED

375+
 HOURS ASSESING
 NEEDS IN ROSSLYN

#### **150+** HOURS OF RAPID RESPONSE TO STAKEHOLDERS







# FY2017 YEAR TO DATE



# STRATEGIC GOALS

Shape Rosslyn's Urban Character

- Activate the Neighborhood
- Enhance the Perception of Rosslyn
- Maintain a Strong BID Organization



## SHAPE ROSSLYN'S URBAN CHARACTER

- Began Rosslyn Transportation Project
- Developing Streetscape master plan and Parklet prototype (will need board approval)
- Continue to work with County staff to improve commercial/retail signage







### ACTIVATE THE NEIGBORHOOD

- Created Pub in the Park, a mobile bar experience to enhance sense of place
- Increasingly partnered with local restaurants and retailers during events
- Increased activation of public spaces in Rosslyn outside of Gateway Park





### ENHANCE THE PERCEPTION OF ROSSLYN

- Secured Fox5 Zip Trip leading to an estimated viewership of 1.4 million and 1.6 million impressions on twitter
- Secured multiple speaking engagements to showcase Rosslyn
- Initiated a survey to baseline perceptions about Rosslyn





### MAINTAIN A STRONG BID ORG

- Established Board of Directors best practices task force
- Completed knowledge management evaluation





# **FY2018** PLAN

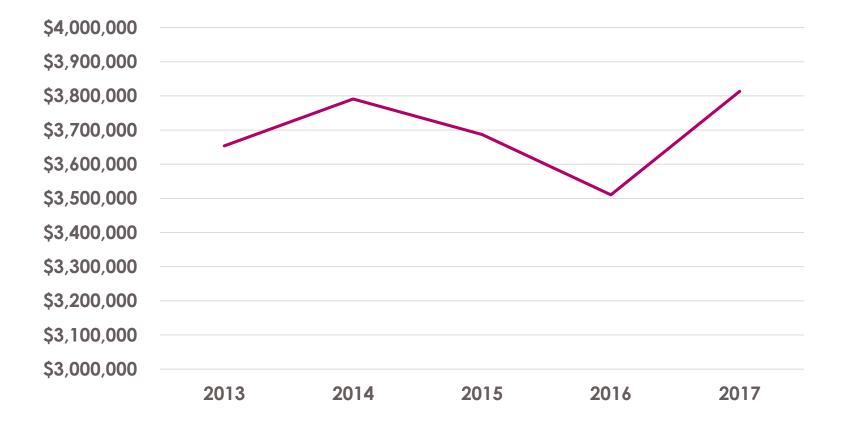


### A LOOK FORWARD: MOMENTUM!

- Central place comes online
- WRAPs construction project will begin
- Numerous new site plans to be submitted
- Nestlé, GMA and Grant Thornton will move into Rosslyn
- Residential growth as more buildings develop



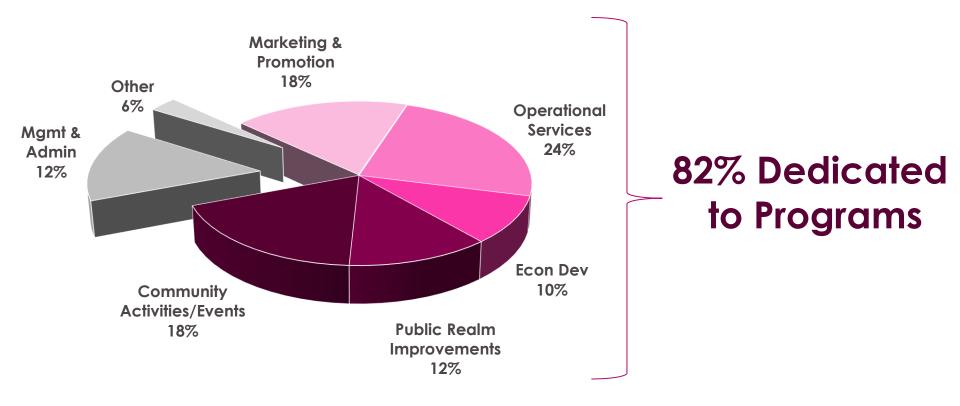
### RBID ASSESSMENT REVENUE CY2013-2017\*



\*Source: County RBID fund statement



### FY2018 BUDGET





### FY18 KEY INITIATIVES

- Rosslyn Transportation Study
  - Short-term tactical urbanism implementations
  - □ Long-term improvements to the street grid

### ► Wayfinding

- Roll-out of parklet and streetscape elements
- Tenant outreach, engagement and retention

### Boat House



## **ROSSLYNVA.ORG**



# → f ☑ / ROSSLYNVA



**ROSSLYN BUSINESS IMPROVEMENT DISTRICT** 

1911 NORTH FORT DRIVE, LL-10

ARLINGTON, VA 22209

703-522-6628

ROSSLYNVA.ORG

**≫f⊡/rosslyn**VA



## BALLSTON BID OVERVIEW

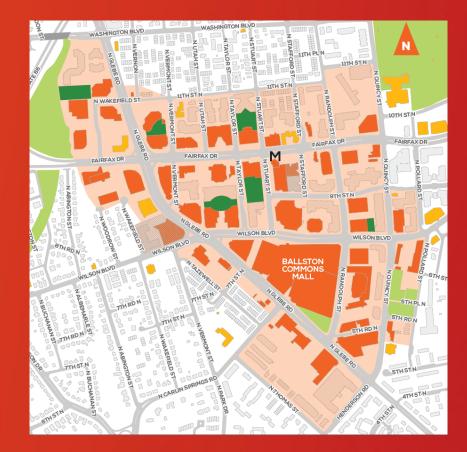
115 Commercial Properties

118 Acres

5 block radius

7,400,000 SF of Commercial Space 1,000,000 SF of Retail Space

**900,000 SF** of redevelopment (office + retail)



**Vision:** To create a leading business district that attracts, supports and connects the most creative, compelling and ambitious minds in the region.

**Mission:** To imagine and implement innovative programs, partnerships and collaborations that bring people together, create a sense of community and strengthen the economic vitality of our businesses and commercial partners.

#### **Strategic Plan Objectives:**

- Increase focus on collecting, managing and sharing data about what makes Ballston unique and how the BID is driving results.
- Place greater emphasis on the various touch-points for each of our customer categories- commercial tenants, retailers, employees, brokers, visitors, and residents.
- Develop programming geared toward tenant retention and targeting Ballston employees to help them learn, connect and grow.
- Revise the operational structure of the BID to maximize staff's talent, time and attention on the right, high impact, strategic projects.

## **BALLSTON BID STAFF**



Tina Leone CEO tina@ballstonbid.com

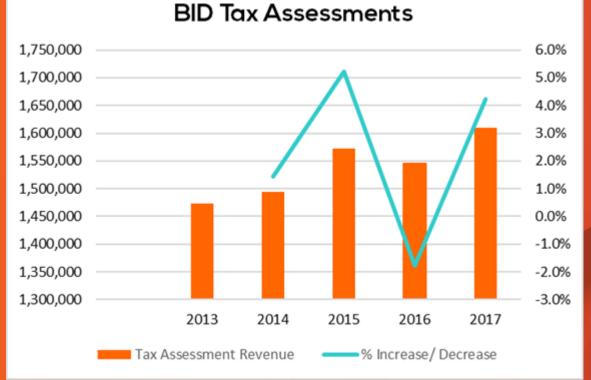
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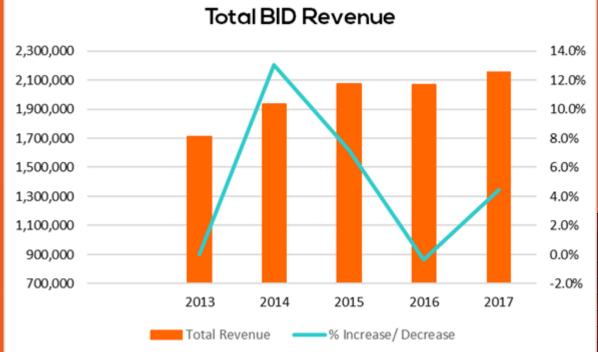
Samantha Baker

Operations Manager samantha@ballstonbid.com

## BALLSTON BID BUDGET



FY	Tax Revenue	% Inc/(Dec)	Tax Rate*
2012	\$1,241,759		.045
2013	1,473,351	18.6%	.045
2014	1,494,734	1.4%	.045
2015	1,572,603	5.2%	.045
2016	1,544,770	-1.8%	.045
2017	1,610,085	4.2%	.045
2018	1,540,119	-4.3%	.045



FY	BID Fundraising Revenue	Total Revenue	% Increase/ Decrease
2013	\$ 240,000	\$ 1,713,351	0%
2014	442,000	1,936,734	13.0%
2015	503,000	2,075,603	7.2%
2016	523,460	2,068,230	-0.4%
2017	550,000	2,160,085	4.4%

#### Changes to Workplan Driven by Assessment #s:

- No funds for additional needed staff members
- Cuts to planned programs in workplan i.e. banner program, wayfinding intiatives, etc.
- Staff having to raise additional funds to supplement budget cuts (approx. \$500k/year)
- Created BallstonGives as an alternative means to grow organization

## BALLSTON BID PASSTFIVE YEARS

#### **EVENT METRICS FY12-FY16**



**12,000** ATTENDEES IN 2012

**50,000** ATTENDEES IN 2016

400+ VOLUNTEERS \$25,000 DONATED TO AFAC IN 2016

**250** EVENTS HOSTED OR SPONSORED FROM FY12-FY16 **450** PRESENTATIONS FROM FY12-FY16



**5,000** ATTENDEES IN 2012

> 20+ VENDORS

**20,000** ATTENDEES IN 2016

2,500 lbs

AFAC IN 2016

**16,000** BALLSTON TENANTS TOUCHED THROUGH EVENTS AND PROGRAMS

#### SOCIAL METRICS FY12-FY16

450+ EARNED MEDIA

PLACEMENTS FROM FY12-FY16

### EARNED MEDIA PLACEMENTS IN FY16 ALONE

### 7,500 FOLLOWERS ON SOCIAL MEDIA

14,000

SUBSCRIBERS TO BI-MONTHLY NEWSLETTER



WEBPAGE VIEWS PER MONTH

Ballst 10,000+ MOBILE APP DOWNLOADS

# BALLSTON BID MARKETING + PROGRAMS FY17/18

#### Marketing & Programs for FY17/18:

- Ballston Tenant/Employee Events
- Customer Focused Programs & Events
- Success Criteria & Data Project
- Organizational Capability & Connections Project

**Ballston** 

- Digital Content Strategy
- Ballston360 Expansion
- Taste of Arlington
- Media Relations
- Real Estate Challenge with Virginia Tech
- Retail Challenge with Ballston Quarter

## BALLSTON BID PLACEMAKING FY17/18

#### Placemaking Projects for FY17/18:

- BLinked BID Wide Wi-Fi Program
- Arlington County Parking Wayfinding Signs
- BallstonConnect Mobile Application
- Farmers Market
- Median Landscaping & Maintenance
- Ballston Metro Canopy Light-Art Installation
- Banner Program
- Smart Wayfinding



#### INTERSECTIONS

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# BALLSTON BID MGMT, FINANCE + ADMINISTRATION FY17/18

#### Management, Finance + Admin Projects for FY17/18:

Commercial Apartment Property Integration Project

Ballston

- Office Relocation
- BallstonGives Strategic Plan

## Ballston

#### #wheremindsmeet

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Ballston

Image: BallstonBID

Image: BallstonBID

Image: BallstonBID

www.ballstonbid.com











#### CRYSTALFIDE WEDNESDAY NIGHT SPINS





Crystal City Wine Shop

## CRYSTAL CARTOMATIC





States - States - 1

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ERER

CRYSTALCITY SOFAR SOUNDS



CRYSTAL*run* 

## 5K FRIDAY



## CRYSTALFIDE BIKETO WORK WEEK







# FRIDAYS ATTHE FOUNTAIN

# ARMED FORCES CYCLING CLASSIC







#### CRYSTALCITY

otexad

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THINGS TO DO . EXPLORE . ABOUT US

#### What Will You Spark in Crystal City? THE OWNER WATER OF THE OWNER WATER



The DC area's hottest high-end bargain retail pop-up sale and fashion show returned to Crystal City on February 4th, Sth, and 6th, 2016/ Crystal Couture - Show & Sale brings about 50 of the metropolitan area's most stylish boutiques,

nda Casarez / AncaDesign / ANDREW NOWELL MENSWEAR / Barbara Bultman Designs / Bartered e Velvet Rope Boutique / Black Pyramie Clothing / BLAKE PORTER / Camelian Boutique / Came





## DCA PEDESTRIAN BRIDGE

### CRYSTALCITY JBG-SMITH INTEGRATION



#### CRYSTALCITY BID EXPANSION

## LONG BRIDGE PARK PHASE 2

